

Avaya Identity Engines Ignition Server Getting Started

Avaya Identity Engines Ignition Server Release 7.0

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Avaya Identity Engines Ignition Server Getting Started

Use this guide to perform these Avaya Identity Engines Ignition Server appliance installation and configuration tasks. Perform your set-up in the following phases:

- 1. Install and configure the Ignition Server Virtualization Appliance, below, page 5
- 2. Applying the license page 13
- 3. Installing the license page 13
- 4. Run Dashboard page 15
- Set up Service Port (Optional), page 16 and Set Admin Password and Set User, Site, and Node Names, page 17
- Further Configuration page 17

VMware ESX Server

Hardware platforms supported by VMware's ESX and ESXi servers are supported. The VM requires an x86_64 capable environment, a minimum of 1024 GB of memory, 30 GB of disk storage, 2 CPU's, at least 1 physical NIC card ,and 3 Logical NIC cards. VMware lists on its site supported Hardware platforms for ESX and ESXi. (http://www.vmware.com)

Installation on to an ESX or ESXi server is normally done using an OVF file.

Install and configure the Ignition Server Virtualization Appliance

In order to import the VM into your system it is recommended that you use the VMware Infrastructure Client. You should start the VMware Infrastructure Client, login to the ESX Server you wish to install the Avaya Ignition Server on. You will need to use the Virtual Appliance Import option.

1. In order to access this function select File->Virtual Appliance->Import

Figure 1 Import

🖉 VMware Infrastructure Clien	
File Edit View Inventory Administ	ration Plugins Help
New P	
Export Intration	
Report	
Virtual Appliance Import	
Print Maps Export	brunoe03.us.nortel.com ¥Mware ESX Server 3i, 3.5.0, 158869
Exit	Getting Started Summary Virtual Machines Resource Allocation Performance Configuration Users & Groups E4 I
	4
	What is a Host?
	A host is a computer that uses virtualization software, such as ESX Server, to run virtual machines. Hosts provide the CPU and memory resources that virtual machines use and give virtual machines access to storage and network connectivity.
	You can add a virtual machine to a host by creating a new one or by importing a virtual appliance.
	The easiest way to add a virtual machine is to import a virtual appliance. A virtual appliance is a pre-built virtual machine with an operating system and software already installed. A new virtual machine will poor an operating

2. The Import Location dialog appears. Select from the location you will import.

Figure 2 Import Location

💋 VMware li	nfrastructure Client		
File Edit View	y Inventory Administration Plugin	s Help	
6	🛃 Import Virtual Appliance V	/izard	Ð
Inventory	Import Location Where do you want to import	a virtual appliance from?	
Recent Tasks	Import Location VMTN Virtual Appliance Details End User License Agreement. Name and Location Datastore Network Mapping Ready to Complete Help Help	A vitual appliance is a pre-built, pre-configured, ready-to-run enterprise application packaged along with an operating system inside a vitual machine. Select the location from which you want to inport this vitual appliance. Import from the VMware Vitual Appliance Marketplace Choose this option to browse vitual appliances that are available for download from VMware. Import from file: Envoye Choose this option to import a vitual appliance from a file (".ovf), for example your harddrive or CD drive. Import from URL: [http://aeis-thp01.us.avaya.com/Builds/SIERRA/OVF/ESX_3.5/AIEIS_RHEL Choose this option to download and install a vitual appliance.ovf)	oups E G D
K Tasks			root

- 3. Click on Next. The License Agreements dialog appears. Select Accept All License Agreements.
- 4. Click on Next. The Virtual Appliance Details dialog appears.

- 5. The **Select a Name and Location for this Virtual Appliance** dialog displays. You can either accept the default name or choose to rename the virtual machine. Select **Next.**
- 6. The **Choose a Datastore** dialog appears. Select the location to which you want to store the files for the virtual appliance. Click **Next**.

Figure 3 Datastore

😰 VMware I	Infrastructure Client							
File Edit Vie	w Inventory Administration Plu	gins Help						
B	🛃 Import Virtual Appliance	Wizard						
Inventory	Choose a Datastore for the	Virtual Applianc	e istual appliance?					
	where do you want to stor	e the files for the v	rtual appliance?					
🕀 📕 brunoe	Import Location Virtual Appliance Details	Select a datastor	e in which to stor	e the files for th	ne virtual appli	ance,		oups Ed D
	Name and Location							
	Datastore							
	Network Mapping	Name	Capacity	Free	Туре	Access		
	Ready to Complete	[datastore1]	144.25 GB	17.64 GB	VMFS	Single host		
		[VMESXNAS]	305.25 GB	94.70 GB	VMFS	Single host		
								-
								_
-								
Recent Tasks								X
Name		1				701		e Time
	Help				<	Back Next >	Cancel	
<				UII				>
🖅 Tasks								root //

7. The **Network Mapping** dialog displays. Associate the Avaya Ignition Server NIC's to correct VM Network based on your site configuration. Then click on **Next.**

Figure 4 Network Mapping



8. The **Ready to Complete Virtual Appliance Import** Dialog displays. You can use the Back button to make any changes or click on Finish.

Ready to Complete Figure 5 🗿 Import Virtual Appliance Wizard 品 Þ Ready to Complete Virtual Appliance Import Inventory Import the virtual appliance with the following settings? . 🕀 📄 bruno Import Location When you click Finish, a task will be started that will import the virtual appliance. Virtual Appliance Details ups Ed I End User License Agreement The virtual appliance will be imported with the following settings: The storage of the second seco http://nieis-ftp01.us.nortel.com/Builds/SIERRA/OVF/ESX_3.5/AIEIS_RHEL_5_5_LINUX 914 MB 30720 MB AIEIS_RHEL_5_5_LINUX-VM_07_00_00_020250_x86_64 orking.. Name and Location Datastore Network Mapping Ready to Complete roperti Full < >

The Import now starts. Once the import completes you should see a **Summary** window display.

Figure 6 Summary

Inventory Administration	Administration rigg	ins neip							Ŀ	þ
		nnect CD/DVI HEL_5_5_LII	0.1 🔯 NUX-VM_07, mmary Peri	00_00_020426	5_ x85_54_AP ts Console	Permissions				
AIETS_RHEL_5_S_LT AIETS_RHEL_5_S_LT DISS_RHEL_5_S_LT DISS_S_0_1 NIETS_R_D_Develop XferServer	NUX-VM NUX-VM Guest Memo Memo Memo VMwa IP Ad DNS N State Host: Active	OS: ry: ry Overhead: re Tools: dresses: lame: : :	Red Hat Er 2 vCPU 2048 MB 164.00 MB not install	nterprise Linux : ed	5 (64-bit)	Resour CPU us Host m Guest r Datast	ces age: emory usage: nemory usage: ore ore rk MMESXNAS rk Admin	Capacity 305,25 GB	Free 64.70 GB	
Cont Tasks	>									
Name	Target	Status		Initiated by		Time	Start Time	Complete Time		

- After the import completes you need to verify and adjust some of the VM settings. Open up VM setting dialog and select the Options tab. Do the following:
 - a. Ensure to click the Synchronize guest time with host option.
 - b. Change the System Default Power Off from **Power off** to **Shutdown Guest**. Click **OK**.



c. Open the VM setting dialog and select the Hardware tab. Adjust the **Network Adapter (1/2/3)** settings and configure the right NIC for each interface.

Figure 8 Network Adapter

ardware Options Resources		Virtual Machine Version
lardware	Summary	Device Status
Memory	2048 MB	Connected
CPUs CPUs	2	Connect at power on
CD/DVD Drive 1	Client Device	
😨 Network Adapter 1	Admin_134.177.229.x	Adapter Type
Network Adapter 2 (edite	Service_192.168.229	Current adapter: E1000
Network Adapter 3 (edite	HA_172.16.229.x	
SCSI Controller 0	LSI Logic	MAC Address
🗃 Hard Disk 1	Virtual Disk	
		Automatic Manual
		Network Connection
		Network label:

You are now ready to boot the Avaya Ignition Server for the first time. You will a splash screen displayed as the boot up starts.

Figure 7 Options

Figure 9 Boot up



10. Once the Ignition Server Console login prompt is shown you are ready to enter the administration IP address. Login using admin for the user name and admin for password, you should change the password after you login.

Figure 10 Console

P AIEIS_RHEL_5_5_LINUX-VM_07_00_00_020426_x86_64_AP				
File View VM				
III) Connect CD/DVD 1 🔯 👰 13				
Applying Intel CPU microcode update: Performing Avaua Ignition Server Network Setun	ſ	OK	1	
Starting background readahead:	Γ	OK]	
Checking for hardware changes	Γ	OK]	
Starting system logger:	Γ	OK]	
Starting kernel logger:	Ε	OK]	
Starting irqbalance:	Γ	OK]	
Starting vmware-tools: Starting VMware Tools services in	the	vir	tual	machine:
Switching to guest configuration:	Ι	OK]	
Paravirtual SCSI module:	Ι	OK]	
Guest memory manager:	Γ	OK]	
VM communication interface:VMCI: Major device number is	: 25	53		
	1	OK	1	
VM communication interface socket family:	L	UK	1	
Guest operating system daemon:	1	OK	1	
	L	UK]	
Starting system message bus:	Ļ	UK	1	
Starting xinetd:	Ļ	UK	1	
Starting xfs:	L	UK		
mount: block device /dev/loopU is write-protected, mountin	g re	ead-	only	
Starting Avaya Ignition Server:				
Ignition Server Console				
login: _				
<				<u>></u>

- 11. Use the interface commands as shown in the next screen to configure the admin interface.
- Only Static IP configuration is supported.
- Configure your admin interface with an IP address.

Cli command example: "interface admin ipaddr x.y.z.x/netmask"

• If needed, configure your default route.

Cli command example: "route add 0.0.0.0/0 <gw-ip> "

Figure 11 Admin interface commands

@ AIEIS_RHEL_5_5_LINUX-VM_07_00_00_020426_x86_64_AP
File View VM
🔲 🔢 🕟 🧐 💿 Connect CD/DVD 1 🔯 🎆 🌠
Starting irgbalance: [OK] Starting vmware-tools: Starting VMware Tools services in the virtual machine: Switching to guest configuration: [OK] Paravirtual SCSI module: [OK] Guest memory manager: [OK] VM communication interface: VMCI: MC communication interface socket family: [OK] Guest operating sustem daemon: [OK]
Starting system message bus: [OK] Starting xinetd: [OK] Starting xfs: [OK] mount: block device /dev/loopθ is write-protected, mounting read-only Starting Avaya Ignition Server:
Ignition Server Console login: admin password: Ignition Server> interface admin ipaddr 134.177.229.200/24 Success: Interface admin's ipadd/netmask is set to 134.177.229.200/24. Ignition Server> interface admin enable Success: Interface admin is Enabled. Ignition Server> _

- 12. Install the Dashboard on to your Desktop machine, see "Install the Ignition Dashboard Desktop Application" on page 14.
- 13. Once installation is complete click on the desktop icon to start the application. A **Login** dialog displays.
- 14. Enter in the same IP address that you used for the admin interface. The default password is admin if you have not already changed it on the Ignition Server. If you have not configured the admin certificate or the base license you will see the following message.

Figure 12 Default Certificate



If you click \mathbf{OK} to both dialogs you see a display similar in the following window.

Figure 13 Ignition Dashboard

Algnition Dashboard		
Administration Help		
🔨 Configuration 🛃 Monitor 💥 Ir	oubleshoot	
Configuration	Current Site: Site 0 (Not Licensed)	
⊡ 🚅 She 0	Nodes Rame: 134.177.220.51 Status Ports System Logging Status Info State: Active Date and Time: 2009-05-14 21:39:28 Disk Usage 4xvalable Space: 9 % Current Configuration 5oftware Version: VM5000_06_00_00!019152 Model: VM5000 Instalation Date: 2009-05-08 00:34:08 Last Boot Date: 2009-05-14 21:26:51 Serial Number: 53029079629	

In order to obtain your license you will need to perform the following steps in the License Management in VWware which follows. Once you have obtained your license you can proceed with the final configuration of the Avaya Ignition Server in your environment.

Applying the license

The Avaya Identity Engines Ignition Server (AIEIS) Software ships without any licenses. There are five different software licenses that can be installed on Ignition Server: Base License, Guest Manager License, NAP Posture, License, TACACS+ License, and Ignition Reports License. At a minimum, you must obtain the Base License to be able to configure and run the server.

- 1. Avaya provides a telephone number for you to use to report problems or to ask questions about your product. The support telephone number is 1-800-242-2121 in the United States. For additional support telephone numbers, see the Avaya Web site: http://www.avaya.com/.
- Once this is purchased, Customer Support sends a software CD and certificate that contains a unique product code and an e-mail address. Send this unique product code and the Node Serial Number to the e-mail address provided. The Node Serial Number can be obtained from Dashboard from the Status tab of Node Configuration as shown in the figure below:

Figure 14 Apply license



3. After the unique product code and Node Serial Number is verified, a software license file is sent back to you. Install this license on the server using Dashboard.

Installing the license

You can install the license on the Ignition Server using Dashboard. To install the license, perform the following steps:

- 1. Select the Configuration tab.
- 2. Select the Site.
- 3. Select the Licenses tab.

- 4. Click on Install....
- 5. Paste the license text and click OK.

Figure 15 Install license

Algnition Dashboard	
Administration Help	
🥸 Configuration 📈 Monitor 💥 Trou	ubleshoot
Configuration	Current Site: Site 0 (Not Licensed)
E Site 0 └- G NAGAMAKI	License Installation X License to Install:

Install the Ignition Dashboard Desktop Application

Ignition Dashboard is a desktop application that lets you manage the Ignition Server appliance. Use this interface to create, view, or alter configuration information for authenticators, service categories, and the policies that apply to authentication and authorization.

To proceed with the Ignition Server installation, have the following tools and information ready:

- the Identity Engines product CD shipped with your Ignition Server appliance
- a computer running Windows XP/7/2000/2008
- the default Ignition Server administrator name (admin) and password (admin)

To install:

- 1. If any version of Dashboard is already installed on the computer, make sure the Dashboard application is not currently running. If Dashboard is running, shut it down now.
- 2. Place the Ignition Server CD into the CD drive of your computer, and:
 - * On Windows, the Windows AutoRun feature will run the Installer immediately. (If the AutoRun feature is disabled on your computer, navigate to your CD drive and double-click the installer file. It has a name like IgnitionDashboard_n.n.n_Installer.exe.)
- 3. In the first screen, select your preferred language and click **OK**.
- 4. In the Introduction screen click Next.
- 5. In the License Agreement screen, click to accept the license and click **Next**.
- 6. If a Found Older Versions screen appears, you may tick the check box to uninstall the older version, or leave it unticked to retain the older version on your computer. Click **Next**.
- 7. In the Choose Install Folder screen, choose your destination folder and click **Next**.
- 8. In the Choose Shortcut Folder / Choose Alias Folder screen, indicate where you would like the Dashboard shortcut to appear, and click **Next**.
- 9. In the Pre-Installation Summary window, review your installation settings. If you wish to make changes, click the **Previous** button to edit the details of the locations of the installation. When you are satisfied with the setup you have chosen, click **Install**. The installation will start.
- 10. In the Install Complete screen, click **Done**. An icon for Ignition Dashboard will appear in the location you designated.

Run Dashboard

If your Ignition Server appliance is connected only via its Admin Port, skip this section and turn to "Further Configuration" on page 17. If your installation will use Service Port A, follow these steps:

- 1. On your administration computer, start Ignition Dashboard by doubleclicking its icon on the desktop.
- 2. In the login screen, type the default **User Name**: admin. Type the default **Password**: admin.
- 3. In the **Connect To:** field, type the fully-qualified domain name or the IP address you assigned to the Ignition Server appliance Admin Port.

 Click OK. A warning dialog appears reminding you to replace the default certificate shipped with the Ignition Server appliance. Ignore the warning. (For instructions on replacing the certificate, see the *Avaya Identity Engines Ignition Server Administrator Guide*.) After you dismiss the warning dialog, Ignition Dashboard appears:



Set up Service Port (Optional)

1. In Dashboard's navigation tree, click on the IP address or name of your Ignition Server appliance (node).

Administration Help	
👸 Configuration 🛃 Monitor 🖇	C Iroubleshoot
Configuration	Current Site
- Suppyvale Campus	Nodes

- 2. In the Nodes panel, click the **Ports** tab and click the **Service Port** row.
- 3. Click the Edit button.
- 4. In the Edit Port Configuration window, do the following:

🖌 <u>E</u> nable Port		
IP Address:	10.100.48.43	/ 24

- Click Enable Port.
- Set the port address in the IP Address field, and set the subnet mask in the field to the right. Use the port settings you wrote down in Step 11 on page 11. You must enter the subnet using network prefix notation

(an integer between 0 and 32 representing the number of bits in the address that will be used in the comparison).

5. Click OK.

Set Admin Password and Set User, Site, and Node Names

1. In the main navigation tree of Dashboard, click on the site (called "Site 0" by default, this is typically the top item in the tree).



- 2. Select the command, **Actions: Change User Name** to change the administrator login name.
- 3. Select the command, **Actions: Change Password** to change the administrator password.
- 4. Select the command, **Actions: Rename Site** to rename the site. A site is typically a pair of Ignition Servers, but it may consist of just one server.
- 5. To rename your node (your Ignition Server appliance) do this: In Dashboard's main navigation tree, right-click on the IP address or name of your Ignition Server appliance and choose the command **Rename Node**.

Your basic set-up is complete. See "Further Configuration" below for your next steps.

Further Configuration

To prepare the Ignition Server appliance for testing or production use, your next step is to connect it to your switches, wireless access points, and user data stores, as explained in the *Avaya Identity Engines Ignition Server Configuration Guide*. For more detailed information on Ignition features, consult the *Avaya Identity Engines Ignition Server Administrator Guide*.