



Installing Avaya Virtual Services Platform 4850GTS Series

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Chapter 1: Introduction

Purpose

This guide provides information and instructions to install a Virtual Services Platform 4000 (VSP 4850GTS Series).

Chapter 2: New in this document

The following sections detail what is new in *Installing Avaya Virtual Services Platform 4850GTS Series*, NN46251-300.

Release 6.0

Resources

Information about related resources is moved to the last chapter in this document.

Chapter 3: Hardware models for VSP 4850GTS Series

The following table describes the VSP 4850GTS Series hardware.

Table 1: Hardware

VSP 4000 model	Description	Part number
VSP 4850GTS	<ul style="list-style-type: none"> • 48 10/100/1000 BaseTX RJ-45 ports • two shared SFP ports • two 1/10GE SFP+ ports • Base Software License • one (of two) field replaceable 300W PSUs supplied with the chassis 	EC4800x78-E6 Note: Replace the “x” with a country-specific power cord code. See the footnote for details.
VSP 4850GTS-PWR+	<ul style="list-style-type: none"> • 48 10/100/1000 802.3at PoE+ • two shared SFP ports • two 1/10GE SFP+ ports • Base Software License • one (of two) field replaceable 1000W PSUs supplied with the chassis 	EC4800x88-E6 Note: Replace the “x” with a country-specific power cord code. See the footnote for details.
VSP 4850GTS DC	<ul style="list-style-type: none"> • 48 10/100/1000 Base TX RJ-45 ports • two shared SFP ports • two 1/10GE SFP+ ports • one (of two) field replaceable 300W DC PSUs supplied with the chassis 	EC4800078-E6
<p>Note: The character (x) in the order number indicates the power cord code. Replace the “x” with the proper letter to indicate the desired product nationalization. See the following for details:</p> <p>“A”: No power cord included.</p> <p>“B”: Includes European “Schuko” power cord common in Austria, Belgium, Finland, France, Germany, The Netherlands, Norway, and Sweden.</p> <p>“C”: Includes power cord commonly used in the United Kingdom and Ireland.</p>		

Table continues...

VSP 4000 model	Description	Part number
	“D”: Includes power cord commonly used in Japan.	
	“E”: Includes North American power cord.	
	“F”: Includes Australian power cord.	

VSP 4000 power supplies

The VSP 4000 supports both AC and DC power supplies. One power supply is installed in the system.

You can install a redundant power supply to support additional power requirements or to provide power redundancy.

The following table describes the VSP 4000-compatible AC and DC power supplies and their part numbers (order codes). All the power supplies are EUED RoHS 5/6 compliant.

Note:

The 300-watt and 1000-watt AC power supplies use the IEC 60320 C16 AC power cord connector.

Use the order codes to order a replacement for the primary PSU or to order a redundant PSU for your VSP 4000 system.

Table 2: Power supply order codes

VSP 4000 PSU	Usage	Part number (order code)
300W AC power supply	For use in the ERS 4626GTS, 4850GTS, VSP 4850GTS and WL8180, WL8180-16L wireless controllers.	AL1905?08-E5*
Stackable 1000W AC POE+ power supply	For use in 4X00 PWR+.	AL1905?21-E6*
1000W AC PoE+ power supply	For use with VSP 4450GTX-HT-PWR+	EC4005?03-E6
300W DC power supply	For use in the VSP 4850GTS-DC, ERS5698TFD, 5650TD, and 5632FD. DC connector included.	AL1905005-E5
<p>*Note:The seventh character (?) of the switch order number must be replaced with the proper letter to indicate desired product nationalization. See the following for details:</p> <p>“A”: No power cord included.</p> <p>“B”: Includes European “Schuko” power cord common in Austria, Belgium, Finland, France, Germany, The Netherlands, Norway, and Sweden.</p>		

Table continues...

VSP 4000 PSU	Usage	Part number (order code)
	“C”: Includes power cord commonly used in the United Kingdom and Ireland.	
	“D”: Includes power cord commonly used in Japan.	
	“E”: Includes North American power cord.	
	“F”: Includes Australian power cord.	

Important operational note

This section provides information to take into consideration to prevent system operation failure.

Supported optical devices

Use optical devices to achieve high-bit-rate communications and long transmission distances.

Small Form Factor Pluggable (SFP) transceivers

SFPs are hot-swappable input and output enhancement components designed to allow gigabit Ethernet ports to link with other gigabit Ethernet ports over various media types.

You can use various SFP (1 Gbps) and SFP+ (10 Gbps) to attain different line rates and reaches. The following table describes the SFPs including the reach provided by various SFPs.

Important:

The attainable cable length can vary depending on the quality of the fiber-optic cable used.

Small Form Factor Pluggable plus (SFP+) transceivers

SFP+ transceivers are hot-swappable input and output enhancement components that allow 10 gigabit connections. All Avaya SFP+ transceivers use Lucent connectors (LC) to provide precision keying and low interface losses.

Compatible transceivers

Important:

Avaya recommends using Avaya-branded SFP and SFP+ transceivers as they have been through extensive qualification and testing. Avaya will not be responsible for issues related to non-Avaya branded transceivers.

- The VSP 4850GTS operates in forgiving mode for SFP transceivers, which means that the switch will bring up the port operationally when using non-Avaya SFP transceivers. Avaya does not provide support for operational issues related to these SFPs, but they will operate and the port link will come up. The switch logs the device as an unsupported or unknown device.

- The VSP 4850GTS operates in forgiving mode for coarse wave digital multiplexing (CWDM) and dense wave digital multiplexing (DWDM) SFP+ transceivers, and will bring the port up operationally when using non-Avaya SFP+ transceivers. For all other SFP+ transceivers, the switch operates in strict mode, which means that the switch will not bring the port up operationally when using non-Avaya SFP+ transceivers.
- The VSP 4850GTS operates in forgiving mode for SFP+ direct attached cables, which means that the switch will bring up the port operationally when using Non-Avaya direct attached cables. Avaya does not provide support for operational issues related to these DACs, but they will operate and the port link will come up.

For more information about SFP and SFP+ transceivers, including technical specifications and installation instructions, see *Installing Transceivers and Optical components on VSP Operating System Software*, NN47227-301.

Optical power considerations

When you connect the device to collocated equipment, ensure that enough optical attenuation exists to avoid overloading the receivers of each device. You must consider the minimum attenuation requirement based on the specifications of third-party equipment. For more information about minimum insertion losses for Avaya optical products, see *Installing Transceivers and Optical components on VSP Operating System Software*, NN47227-301.

Chapter 4: Preinstallation checklist

Before you install the VSP 4850GTS, VSP 4850GTS-DC, and VSP 4850GTS-PWR+, make sure that you complete the tasks in the preinstallation checklist.

No.	Task	Description	✓
1.	Review the technical specification for the switch. Make sure that the area where you install the switch and where it will operate meet the requirements.	For the physical, electrical, and environmental specifications, see Technical specifications on page 18.	
2.	Verify the power supply unit (PSU) specifications. Optionally order a redundant PSU to provide redundancy and load sharing.	See AC power supply specifications on page 30 or DC power supply specifications on page 30. To order redundant PSUs, see Hardware models for VSP 4850GTS Series on page 8 for part numbers.	
3.	Make sure that you have the following tools and cables: <ul style="list-style-type: none"> • Phillips #2 screwdriver • RJ-45 console port cable • ESD cable 	See Cable requirements for the Avaya Virtual Services Platform 4000 on page 24.	
4.	Unpack the equipment.	Observe ESD precautions when you unpack the equipment. See Electrostatic discharge on page 17.	
5.	Verify the contents of the shipped package.	See Package contents on page 20 for a description of the components that are provided with the switch. If any components are missing, contact Avaya support at http://support.avaya.com/ .	
6.	Make sure that the power cord has the correct country-specific termination.		
7.	Prepare the rack.	Ensure that there is enough rack space to accommodate a 2RU switch (8.8 cm). Ensure that the rack is bolted to the floor and braced if necessary.	

Table continues...

No.	Task	Description	✓
		Ensure that the rack is grounded to the same grounding electrode used by the power service in the area. The ground path must be permanent and must not exceed 1 Ohm of resistance from the rack to the grounding electrode.	

Chapter 5: Installing the Avaya VSP 4000 4850GTS Series

Installation checklist

Use this checklist to install the VSP 4850GTS series.

No.	Task	Description	✓
1.	Install the VSP 4850GTS series.	You can install the switch in two ways: <ul style="list-style-type: none">• Installing the Avaya Virtual Services Platform 4000 on a table or shelf on page 21• Installing the Avaya Virtual Services Platform 4000 in an equipment rack on page 22	
2.	Install the primary or redundant power supply. Important: Avaya does not support a combination of AC-input and DC-input power supplies in the same chassis.	For the procedure to install power supply, see Installing the Avaya Virtual Services Platform 4850 series power supply on page 28.	
4.	Check the LEDs to verify the installation.	For a description of the LEDs, see LED state definitions on page 34.	

Installation fundamentals

The following section describes the installation fundamentals for the VSP 4850GTS series.

The VSP 4850GTS series consists of the following models:

- VSP 4850GTS
- VSP 4850GTS DC
- VSP 4850GTS-PWR+

VSP 4850GTS series models

The VSP 4850GTS series models consist of:

- 48 10/100/1000 Base TX ports
 - RJ-45 for the VSP 4850GTS and VSP 4850GTS DC models
 - 802.3at PoE+ for the VSP 4850GTS-PWR+ model
- Two combo SFP ports
 - These ports support copper and fiber on the same switch port. Only one medium type can be active at any time.
 - There is an RJ-45 connector and an SFP slot for each combo port. A cable can be inserted into either or both medium types.
 - Fiber connections take precedence over copper.
 - Configuration for the port is applicable to both medium types. For example, auto-negotiation configuration applies to both the copper and fiber ports.
- Two SFP + ports



Figure 1: VSP 4850GTS

1. VSP 4000 USB device with USB device cover

⚠ Caution:

To ensure proper operation, the USB FLASH drive must remain inserted in all models of VSP 4850 (factory built and converted from ERS 4850), with the cover installed for additional protection against removal. The USB FLASH drive on the VSP 4850 switch is uniquely bound to the system it was first used on and cannot be transferred to a different switch.

2. Switch LEDs
3. 10/100/1000 ports (LEDs above ports)
4. Combo port SFP slots. Supports Avaya 1G SFPs and 100Base low speed SFPs.
5. SFP+ slots. Supports Avaya's 1G SFPs and 10G SFP+s.
6. Console port



Figure 2: VSP 4850GTS-PWR+

1. VSP 4000 USB device with USB device cover

⚠ Caution:

To ensure proper operation, the USB FLASH drive must remain inserted in all models of VSP 4850 (factory built and converted from ERS 4850), with the cover installed for additional protection against removal. The USB FLASH drive on the VSP 4850 switch is uniquely bound to the system it was first used on and cannot be transferred to a different switch.

2. Switch LEDs
3. 10/100/1000 PoE+ ports (LEDs above ports)
4. Combo port SFP slots. Supports Avaya 1G SFPs and 100Base low speed SFPs.
5. SFP+ slots. Supports Avaya's 1G SFPs and 10G SFP+s.
6. Console port

Converting ERS 4850 to VSP 4000

This section lists information on Avaya switch conversion supported in this release.

Important:

Switch conversion is applicable only to the Avaya Virtual Services Platform 4000 Series. Currently, only the conversion of an Avaya ERS 4850 switch to a VSP 4000 switch is supported.

ERS 4850 and VSP 4000 quick conversion

You can convert an Avaya ERS 4850 switch to a VSP 4000 switch, if there is a network requirement. Avaya provides a conversion kit to convert a single installation (not stacked) of an Avaya ERS 4850 switch to a VSP 4000 switch.

USB considerations for factory supplied and converted VSP 4000 switches **Warning:**

The USB FLASH drive on all models of VSP 4850 (factory built and converted from ERS 4850) must be treated as a permanent non-removable part of the switch and must NEVER be removed from the switch to ensure proper operation. Additionally, the USB cover must be installed to ensure additional protection against removal. The USB FLASH drive on the VSP 4850 switch is uniquely and permanently bound to the operating system of the switch it is first used on and cannot be transferred to a different switch. Removal (and reinsertion) of the USB FLASH drive from the switch is not supported as it can permanently compromise the switch functionality and render it non-functional.

On a converted VSP 4000 switch, you can also use the CLI to perform a conversion back to the ERS 4850.

For the conversion to be successful, you must ensure that you have satisfied the hardware and software criteria on the system being converted. For more information, see *ERS 4850 to VSP 4000 Quick Conversion*, NN46251-400.

Electrostatic discharge

This section provides information and procedures to prevent electrostatic discharge during installation.

Preventing electrostatic discharge damage

Electrostatic discharge (ESD) is a discharge of stored static electricity that can damage equipment and impair electrical circuitry. Electrostatic voltages can result from friction including, pulling cabling through conduits, walking across carpeted areas, and building static charge in clothing. When you improperly handle electronic components, ESD damage occurs and can result in complete or intermittent failures. While networking equipment is commonly designed and tested to withstand common mode ESD events, voltage can sometimes discharge to some connector pins, which can potentially damage the networking equipment.

 **Caution:**

To protect the Avaya VSP 4000 against ESD damage, take the following measures before you connect data cables to the device:

- Always use antistatic wrist straps. Make sure you adjust the strap to provide good skin contact.
- Ensure that you properly ground work surfaces and equipment racks for protection against electrostatic discharge. You must connect the common point to the building ground wire. In a properly wired building, the nearest reliable ground is typically at the electrical outlet.

- Avoid contact between equipment and clothing. The wrist or ankle strap protects only the equipment from ESD voltages on the body; ESD voltages on clothing can still cause damage.
- Avoid touching any connector pins.
- Do not remove the wrist or ankle strap until the installation is complete.

Preventing electrostatic damage in new cable installations

With new cable installations, Avaya recommends that you use an ESD discharge cable to reduce the potential for damage from static, that can build up in cables. The following figure illustrates an ESD cable.

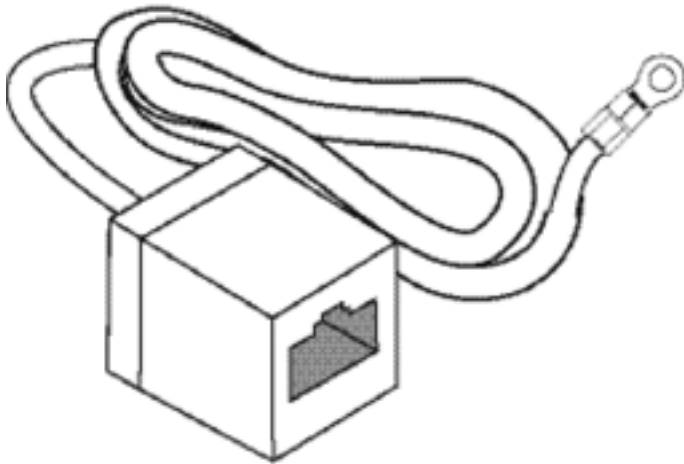


Figure 3: Job aid

To install the ESD discharge cable, perform this procedure.

1. Connect the ground lug on the ESD discharge cable to a safe and suitable earth ground.
2. Connect all RJ-45 cable connectors to the female RJ-45 connector of the ESD discharge cable for at least 5 seconds, and then connect each RJ-45 cable connector to the switch.
3. Leave cables connected to the networking equipment. After you connect cables to networking equipment, the cables do not build up charge.

Technical specifications

The following table provides the technical specifications for the individual switches in this series. Ensure that the area where you install the switch and where it operates meets these requirements.

⚠ Warning:

To avoid bodily injury from hazardous electrical shock and current, never remove the top of the device. No user-serviceable components are inside.

Table 3: Physical specifications

Specifications	4850GTS	4850GTS-DC	4850GTS-PWR+
Height	4.4 cm. – 1RU	4.4 cm. – 1RU	4.4 cm. – 1RU
Width	44 cm.	44 cm.	44 cm.
Depth	43.68 cm.	43.68 cm.	43.68 cm.
Weight	11.48 Kg	11.48 Kg	11.98 Kg
MTBF rating	chassis – 311,104 hours 300 W AC power supply – 1,929,349 hours	chassis – 311,104 hours 300 W DC power supply – 782,296 hours	chassis – 214,542 hours 1000 W AC power supply – 860,175 hours

Environmental requirements

The following table provides the environmental requirements for the individual switches in this series. Ensure that the area where you install the switch and where it operates meets these requirements.

Table 4: Avaya Virtual Services Platform 4000 environmental requirements

Environmental requirement	Avaya Virtual Services Platform 4000 models
Operating Temperature	0°C to 50°C (32°F to 122°F)
Storage Temperature	-40°C to 85°C (-40°F to 185°F)
Operating and Storage Humidity	0 to 95 percent noncondensing
Maximum Operating Altitude	3,048m (10 000 feet) above sea level
Altitude	0 to 3,048m (0 to 10,000ft) above sea level
Storage Altitude	0 to 12,192m (0 to 40,000ft) above sea level
Acoustic Noise	Less than or equal to 45 db at 35°C and less than or equal to 57 db at 50°C. The temperature is allowed to have ±3.5°C deviation around the threshold of 35C, (measurement methods based on ISO 7779).
Miscellaneous Operating Considerations	<ul style="list-style-type: none"> • No heat sources such as hot air vents or direct sunlight near the switch. • No sources of severe electromagnetic interference near the switch. • No excessive dust in the environment.

Table continues...

Environmental requirement	Avaya Virtual Services Platform 4000 models
	<ul style="list-style-type: none"> • An adequate power source is within 6 feet (1.83 meters) of the switch. One 15-amp circuit is required for each power supply. • At least 2 inches (5.08 centimeters) of clearance on each side of the switch unit for ventilation. • Adequate clearance at the front and rear of the switch for access to cables.

 **Warning:**

To avoid bodily injury from hazardous electrical shock and current, never remove the top of the device. No user-serviceable components are inside. For a translation of this statement, see [Translations of safety messages](#) on page 39.

Airflow direction

Airflow direction in the VSP 4850GTS, the VSP 4850GTS DC, and the VSP 4850GTS-PWR+ is from left to right (as viewed from the front). Cool air enters the chassis through an air inlet at the left of the chassis, which cools the device. Warm air exits through the exhaust at the right.

Package contents

The following describes the components that are provided with each switch. If any components are missing, contact the switch vendor.

1. Avaya Virtual Services Platform 4000 4850GTS switch with one power supply installed.
2. Rack-mounting hardware that includes:
 - Rack-mount brackets
 - Screws to attach brackets to the switch
 - Screws to attach the switch to the equipment rack
3. Rubber footpads.
4. AC power cord with an IEC 60320 C16 connector.

Note:

A power cord is not included for the A variant of the switch.

5. Documentation that includes the following:
 - a. *Locating the latest software and product release notes for Avaya Virtual Services Platform 4000 Series*, NN46251-106

- b. *Avaya Virtual Services Platform 4000 Series Regulatory Guide*, NN46251-105
- c. *Avaya Virtual Services Platform 4000 Series 4850GTS Series Quick Install Guide*, NN46251-302
- d. The China RoHS paper

Note:

Cable trays can be provided as an option.

Installing the Avaya Virtual Services Platform 4000 on a table or shelf

You can install a single Avaya VSP 4000 switch on any flat surface. The surface must support the combined weight of the switch and attached cables (from 15 and 20 pounds [7 to 9 kilograms]).

To install an Avaya VSP 4000 on a table or shelf, perform this procedure.

 **Caution:**

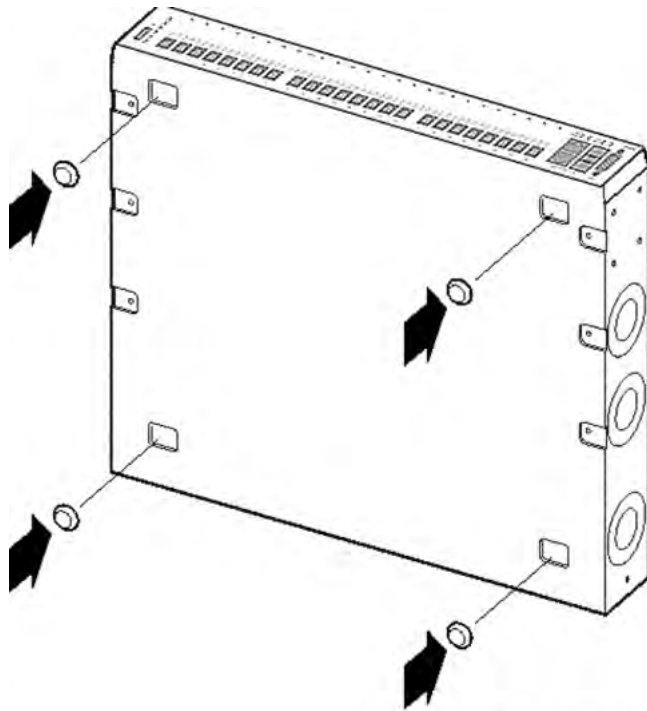
Do not place an Avaya Ethernet Power Supply Unit or Avaya Ethernet Redundant Power Supply on top of an Avaya VSP 4000. The switch housing of an Avaya VSP 4000 cannot support the weight of these units. For a translation of this statement, see [Translations of safety messages](#) on page 39.

1. Remove the screws that hold the USB cover but do *not* remove the USB cover.

 **Caution:**

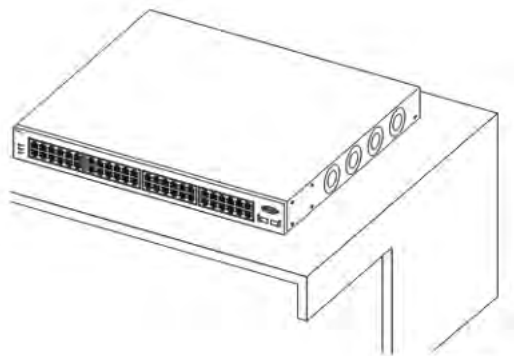
To ensure proper operation, the USB FLASH drive must remain inserted in all models of VSP 4850 (factory built and converted from ERS 4850), with the cover installed for additional protection against removal. The USB FLASH drive on the VSP 4850 switch is uniquely bound to the system it was first used on and cannot be transferred to a different switch.

2. Attach the included rubber footpads on the bottom of the switch at the locations indicated.



10753FC

3. Set the switch on a table or shelf as illustrated below. Allow at least 2 inches (5.1 centimeters) on each side for proper ventilation and at least 5 inches (12.7 centimeters) at the back for power cord clearance.



10754FC

Installing the Avaya Virtual Services Platform 4000 in an equipment rack

To install an Avaya VSP 4000 switch in an equipment rack, perform this procedure.

Prerequisites for installing the Avaya Virtual Services Platform 4000 in an equipment rack:

- Ensure that you have a space of 1.75 inches (4.45 centimeters) in height for each switch in an EIA or IEC-standard 19-inch (48.2-centimeter) equipment rack.
- The rack is bolted to the floor and braced if necessary.
- The rack is grounded to the same grounding electrode used by the power service in the area. The ground path must be permanent and must not exceed 1 Ohm of resistance from the rack to the grounding electrode.

⚠ Caution:

When you mount the device in a rack, do not stack units directly on top of one another. You must secure each unit to the rack with the appropriate mounting brackets. Mounting brackets cannot support multiple units. For a translation of this statement, see [Translations of safety messages](#) on page 39.

1. Remove the screws that hold the USB cover but do *not* remove the USB cover.

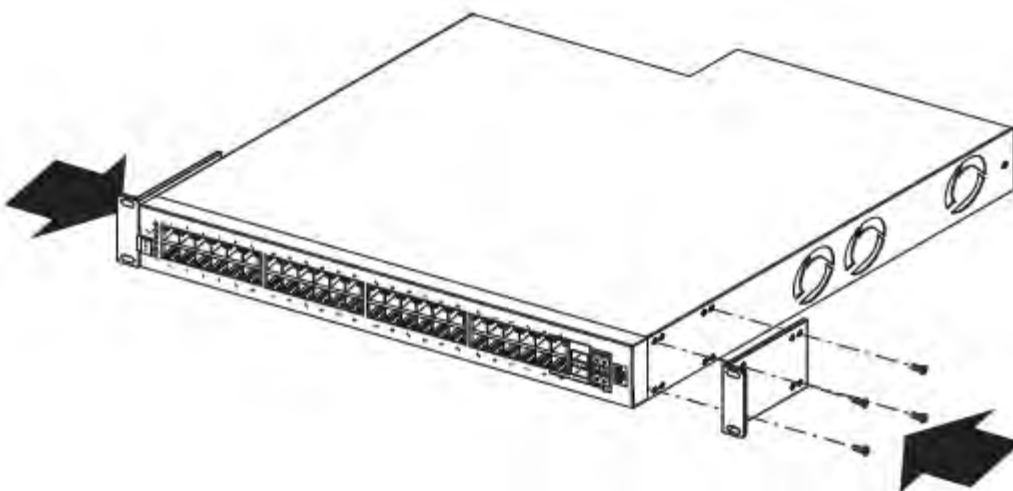
⚠ Caution:

To ensure proper operation, the USB FLASH drive must remain inserted in all models of VSP 4850 (factory built and converted from ERS 4850), with the cover installed for additional protection against removal. The USB FLASH drive on the VSP4850 switch is uniquely bound to the system it was first used on and cannot be transferred to a different switch.

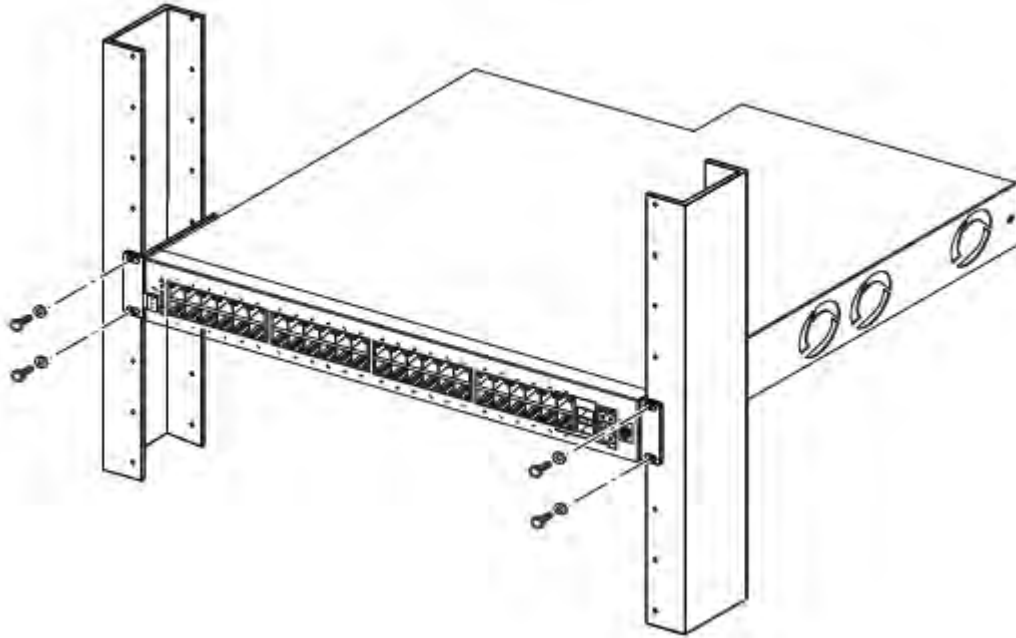
2. Attach the L-bracket to each side of the switch using a #2 Phillips screwdriver as illustrated below.

Important:

On a factory-supplied 4850GTS series switch, ensure that the L-bracket goes over the USB cover.



3. Slide the switch into the rack as illustrated.



4. Insert and tighten the rack-mount screws.

Cable requirements for the Avaya Virtual Services Platform 4000

The following table describes the cables required for a an Avaya Virtual Services Platform 4000 switch.

Table 5: Switch cable requirements

Required Cable	Description
10/100/1000Base TX Ports	The interconnect cabling must conform to the Cat5e, Cat6, or Cat6e specification of the Commercial Building Telecommunications Cabling Standard, ANSI/TIA/EIA 568-B fitted with an RJ-45 Module jack.
10/100Base TX Ports	The interconnect cabling for 10BaseT Ethernet must conform to Cat3, Cat4, Cat5 (or better) UTP cabling for distances up to 100 meters. The interconnect cabling for 100BaseTX Fast Ethernet must conform to Cat5 (or better) UTP cabling for distances up to 100 meters.
100BaseFX Ports	The interconnect cabling must conform to 50/125 or 62.5/125 micron multimode fiber-optic cabling for distances up to 3 kilometers.
Console Port	Varies depending on the user device. The VSP 4000 has an RJ-45 female connector, so a serial cable with RJ-45 connectors, or a serial

Table continues...

Required Cable	Description
	cable with a DB-9 female connector on one end and an RJ-45 on the other is appropriate. The maximum length for the console port cable is 25 feet (8.3 meters).
SFP Transceiver Ports	Varies with the installed SFP transceiver. See the documentation shipped with the SFP transceiver for specifications.
USB Port	The USB port is usable with a USB drive for file transfer of config files, log files and software images.

Installation and removal of Small Form Factor Pluggable (SFP) transceivers

The following section describes how to install and remove Small Form Factor Pluggable (SFP) transceivers in the Avaya Virtual Services Platform 4000 switch. For more information about SFP transceiver use and designation, see *Installing Transceivers and Optical components on VSP Operating System Software*, NN47227-301.

Installing SFP transceivers

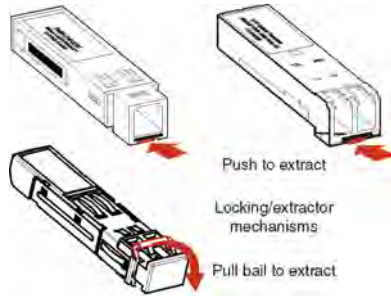
Install SFP transceivers by performing this procedure.

1. Remove the transceiver from the protective packaging.
2. Verify that the transceiver is the correct model for the network configuration.
3. Grasp the transceiver between your thumb and forefinger.
4. Insert the transceiver into the proper module on the switch. Apply a light pressure to the transceiver until it clicks and locks into position in the module.
5. Remove the dust cover from the transceiver optical bores.

Removing SFP transceivers

Remove SFP transceivers by performing this procedure.

1. Disconnect the network fiber cable from the transceiver.
2. Use the locking mechanism on the transceiver to release it. The locking mechanism varies from model to model as illustrated below.



3. Slide the transceiver from the module slot.
4. If the transceiver does not slide easily from the module slot, use a gentle side-to-side rocking motion while firmly pulling the transceiver from the slot.
5. Attach a dust cover over the fiber-optic bores and store the transceiver in a safe place until you need it.

Important:

Discard transceivers in accordance with the proper laws and regulations.


RJ-45 connector pin assignments

The following section describes the connector pin assignments for the RJ-45 connectors in the Avaya Virtual Services Platform 4000.

Connector pin assignments for Avaya VSP 4000 switches 4850GTS-PWR+ and 4450GSX-PWR+

The following table describes the Power over Ethernet Plus RJ-45 connector pin assignments in the Avaya VSP 4000 4850GTS-PWR+ and the Avaya VSP 4000 4450GSX-PWR+.

Table 6: PWR+ RJ-45 connector pin assignments

Connector	Pin Number	Signal	Description
 <p>8785432 1 04662LA</p>	1	RX+/power-	Receive Data+/power-
	2	RX-/power-	Receive Data-/power-
	3	TX+/power+	Transmit Data+/power+
	4	Not applicable	Not applicable
	5	Not applicable	Not applicable
	6	TX-/power+	Transmit Data-/power+
	7	Not applicable	Not applicable
	8	Not applicable	Not applicable

Important:

The Avaya VSP 4000 PWR+ models use pins 1, 2, 3, and 6 for PoE+, and is compliant with Type 2 (MDI-X) in IEEE802.3at.

Console port pin assignments

The following table describes the console port pin assignments in the Avaya VSP 4000.

Important:

Avaya VSP 4000 supports only CLI Quickstart use on the console port.

Table 7: DB-9 Console port pin assignments

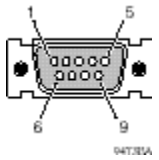

Connector	Pin Number	Signal
	1	Carrier detect (not used)
	2	Transmit Data (TXD)
	3	Receive Data (RXD)
	4	Data terminal ready (not used)
	5	Signal ground (GND)
	6	Not used
	7	Request to send (not used)
	8	Not used
	9	Ring indicator (not used)

Table 8: RJ-45 Console port pin assignments

Connector	Pin Number	Signal
	1	Ready to send (RTS) — optional
	2	Data terminal ready (DTR) — optional, can swap or link with pin 8
	3	Transmit data (TXD) — mandatory
	4	Carrier detect (DCD) — optional
	5	Ground (GND) — mandatory
	6	Receive data (RXD) — mandatory
	7	Data set ready (DSR) — optional
	8	Clear to send (CTS) — optional, can swap or link with pin 1

Software limitations

The physical switch hardware creates the following software feature limitation:

- For the VSP 4000 series, MACsec is supported only on the VSP 4450GSX-PWR+ model.

Installing the Avaya Virtual Services Platform 4850 series power supply

You must install at least one power supply before using the switch. Avaya VSP 4850 series models support two field replaceable external power supplies. If supported, you can install an optional second power supply for redundancy, load sharing, or to provide additional PoE+ power budget.

Perform the following procedure to install an external power supply into your switch.

Note:

Avaya VSP 4000 hardware can vary. This procedure only applies to hardware models with field replaceable power supplies.

Important:

Avaya does not support installing a combination of AC-input and DC-input power supplies in the same chassis.

1. If a blanking plate covers the required power supply slot, remove the blanking plate before attempting to insert the power supply.
2. Insert each power supply into a front power supply slot.
3. Verify that each power supply is fully seated in the slot. Secure the power supply with the two thumb screws.

Note:

The switch chassis can prevent an incorrect installation of a power supply. If you insert a power supply upside down, it will not fully insert and the thumb screws will not engage.

4. Once you install a power supply, you can proceed with connecting AC power.

Important:

You can hot swap power supplies while the switch is operational. One power supply is required for continued switch operation. PoE+ load reductions can occur if you remove one power supply while the switch is operating with dual power supplies.

Related links

[VSP 4000 power supply power specification](#) on page 29

VSP 4000 power supply power specification

The VSP 4000 supports two external field-replaceable power supplies. One power supply ships with the chassis. You can install a secondary power supply to provide redundancy and load sharing, and to add Power over Ethernet Plus (PoE+) power budget on PWR+ models.

300 W AC power supply

The VSP 4850GTS supports 300 W AC power supplies.



Figure 4: 300 W AC power supply

Connector

The 300 W and 1000 W AC power supplies use an IEC 60320 C16 AC power cord connector. The AC power cord is in close proximity to the hot-air exhaust, and supports high operating temperatures.

The 1000 W AC power supplies use an IEC 60320 C16 AC power cord connector. The AC power cord is in close proximity to the hot-air exhaust, and supports high operating temperatures.



Figure 5: IEC 60320 C16 connector

Power over Ethernet Plus specifications

Table 9: VSP 4850GTS and 4850GTS-PWR+ models

Maximum PoE+ W	Average PoE+ W on 50 port model
855 W with one power supply	15.4 W (802.3af)
1855 W with two power supplies	17.8 W (802.3.at) — One power supply 32.4 W (802.3at) — Two power supplies

- VSP 4850GTS-PWR+ can support 802.3af 15.4 W on each port with one power supply installed. You can add a second power supply for redundancy.
- VSP 4850GTS-PWR+ can support 802.3at 32.4 W on each port with two power supplies installed. PoE+ power reduces to an average of 17.8W on each port with one power supply.

Table 10: VSP 4450GSX-PWR+ model

Maximum PoE+ W	Average PoE+ W on 12 ports
835 W with one power supply	17.8 W or 32.4 W (802.3.at) — One power supply
1835 W with two power supplies	

AC power supply specifications

The following table describes the regulatory AC power specifications for the Virtual Services Platform 4000 Series 4850GTS and 4850GTS-PWR+ switches. The regulatory power specifications are based on the maximum rated capacity of the power supplies and are not based on typical power consumption which is lower.

Table 11: AC power specifications for 4850GTS series

Specifications	4850GTS	4850GTS-PWR+
Input Current	5A/2.5 A	12A/6A
Input Voltage (rms)	100 to 240 VAC at 50 to 60 Hz	100 to 240 VAC at 50 to 60 Hz
Power Consumption	94.6 W maximum	248 W maximum
Thermal Rating	323 BTU/hr maximum	508 BTU/hr maximum
Inrush Current	40 A maximum	70 A maximum
Turn on Condition	1 second maximum after application of AC power	1 second maximum after application of AC power
<p>Important:</p> <p>12-volt output rise time, from 10 to 90 percent, must be the maximum of 50 ms and monotonic under all defined input and output conditions.</p>		
Efficiency	70 percent minimum	70 percent minimum

DC power supply specifications

The following table describes the DC power supply specifications for the 4850GTS-DC model.

Table 12: DC power supply specifications

Specifications	4850GTS-DC
Output power	300 W
Input voltage	48 V DC
Input current	10 A
Output voltage	12 V DC
Output current	25 A





Connect AC power

This section explains power cord specifications and how to connect AC power.

Power cord specifications

To connect AC power to the switch, you need an appropriate AC power cord as described in the following table, also see the following table for plug specifications.

Table 13: International power cord specifications

Country and Plug Specification	Specifications	Typical Plug
Continental Europe: <ul style="list-style-type: none"> • CEE7 standard VII male plug • Harmonized cord (HAR marking on the outside of the cord jacket to comply with the CENELEC Harmonized Document HD-21) 	<ul style="list-style-type: none"> • 220 or 230VAC • 50 Hz • Single phase 	
United States of America, Canada, and Japan: <ul style="list-style-type: none"> • NEMA5-15P male plug • UL-recognized (UL stamped on cord jacket) • CSA-certified (CSA label secured to the cord) 	<ul style="list-style-type: none"> • 100 or 120VAC • 50–60 Hz • Single phase 	
United Kingdom: <ul style="list-style-type: none"> • BS1363 male plug with fuse • Harmonized cord 	<ul style="list-style-type: none"> • 240VAC • 50 Hz • Single phase 	
Australia: <ul style="list-style-type: none"> • AS3112-1981 male plug 	<ul style="list-style-type: none"> • 240VAC • 50 Hz • Single phase 	

⚠ Danger:

Using power cords with a proper grounding path

Use only power cords that have a grounding path. Without a proper ground, a person who touches the switch is in danger of receiving an electrical shock. Lack of a grounding path to the switch can result in excessive emissions. For a translation of this statement, see [Translations of safety messages](#) on page 39.

Connect power to the rear panel

Connect the AC power cord to the rear of the switch, and then connect the cord to an AC power outlet. The following figure shows how to connect the AC power cord to the switch rear panel.

Important:

The Avaya VSP 4000 series has no AC power switch. When you connect the power cord to a suitable, energized AC power outlet, the switch powers up immediately.

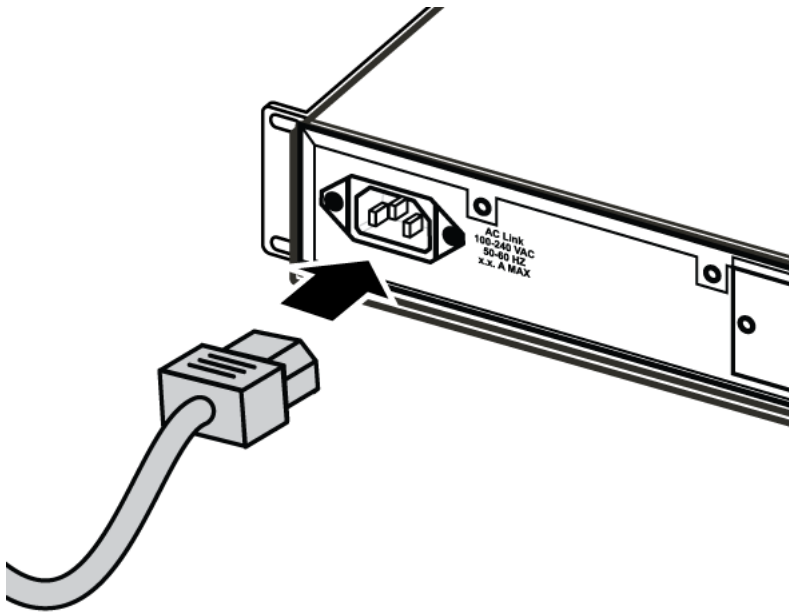


Figure 6: Connecting AC power to the rear panel

⚠ Warning:

Disconnecting the AC power cord is the only way to turn off AC power to the Avaya VSP 4000. Always connect the AC power cord in a quickly and safely accessible location in case of an emergency. For a translation of this statement, see [Translations of safety messages](#) on page 39.

⚠ Caution:

Before you unplug the AC power cord, always perform the following shutdown procedure. This procedure flushes any pending data to ensure data integrity.

1. Enter the Privileged EXEC command mode:

```
enable
```

2. Shutdown the VSP 4000:

```
sys shutdown
```

3. When prompted, enter `y` to confirm system shut down.

4. Before you unplug the power cord, wait until you see the following message:

```
System Halted, OK to turn off power.
```

Example

```
VSP-4450GSX-PWR+:1>enable
```

```
VSP-4450GSX-PWR+:1#sys shutdown
```

```
Are you sure you want shutdown the system? Y/N (y/n) ? y
```

```
CP1 [03/24/14 18:39:04.932:UTC] 0x00010813 00000000 GlobalRouter HW INFO
System shutdown initiated from CLI
```

```
CP1 [03/24/14 18:39:06.000] LifeCycle: INFO: Stopping all processes
```

```
CP1 [03/24/14 18:39:08.000] LifeCycle: INFO: All processes have stopped
```

```
CP1 [03/24/14 18:39:08.000] LifeCycle: INFO: All applications shutdown,
starting power down sequence
```

```
INIT: Sending processes the TERM signal
```

```
Stopping OpenBSD Secure Shell server: sshdno /usr/sbin/sshd found; none
killed
```

```
cat: can't open '/proc/mtd': No such file or directory
```

```
cat: can't open '/proc/mtd': No such file or directory
```

```
Stopping vsp...
```

```
mount: no /proc/mounts
```

```
mount: can't find /mnt/cfgfs/ in /etc/fstab
```

```
/etc/rc0.d/K25vsp: line 441: /mnt/cfgfs/timestamp: Read-only file system
```

```
umount: can't open '/proc/mounts'
```

```
sed: /proc/mounts: No such file or directory
```

```
sed: /proc/mounts: No such file or directory
```

```
sed: /proc/mounts: No such file or directory
```

```
Deconfiguring network interfaces... done.
```

```
Stopping syslogd/klogd: no syslogd found; none killed
Sending all processes the TERM signal...
Sending all processes the KILL signal...
hwclock: can't open '/dev/misc/rtc': No such file or directory
/etc/rc0.d/S25save-rtc.sh: line 5: /etc/timestamp: Read-only file system
Unmounting remote filesystems...
Stopping portmap daemon: portmap.
Deactivating swap...
Unmounting local filesystems...
[695413.959234] Power down.
[695413.989531] System Halted, OK to turn off power
```

LED state definitions

The figures and tables in the following sections describe the LEDs on the Avaya Virtual Services Platform 4000 switches. The tables describe LED operation for a switch that finishes the power-on self-test.

Front panel LEDs

The following diagrams illustrate the components on the front panels of the Avaya VSP 4000 switches.

For detailed explanations of the states indicated by each front panel LED type, see the following sections:

- [Port LED state indicators](#) on page 36.
- [Switch LED state indicators](#) on page 35.



Figure 7: VSP 4850GTS

1. VSP 4000 USB drive with USB cover
2. Switch LEDs
3. 10/100/1000 ports (LEDs above ports)
4. Combo port SFP slots. Supports Avaya 1G SFPs and 100Base low speed SFPs.
5. SFP+ slots. Supports Avaya's 1G SFPs and 10G SFP+s.
6. Console port

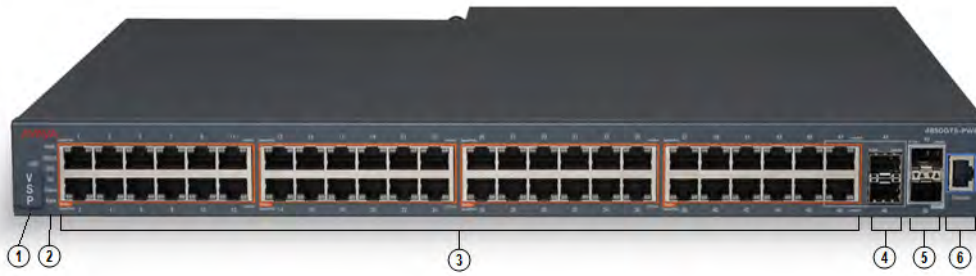


Figure 8: VSP 4850GTS-PWR+

1. VSP 4000 USB drive with USB cover
2. Switch LEDs
3. 10/100/1000 PoE+ ports (LEDs above ports)
4. Combo port SFP slots. Supports Avaya 1G SFPs and 100Base low speed SFPs.
5. SFP+ slots. Supports Avaya's 1G SFPs and 10G SFP+s.
6. Console port

⚠ Warning:

Fiber optic equipment can emit laser or infrared light that can injure your eyes. Never look into an optical fiber or connector port. Always assume that fiber-optic cables are connected to a light source. For a translation of this statement, see [Translations of safety messages](#) on page 39.

Switch LED state indicators

The following figure describes the main switch LED state indications provided by LED color and fluctuation cues.

Note:

Indicator states are applicable to all models of VSP 4000 switches.

Table 14: Switch LED state indicators

Label	Color and Status	Description
PWR	Green (solid)	The switch is receiving power either from the primary or secondary power supply. Normal operation.
	Off	The switch is not receiving power and not operating.
Status	Green (solid)	<ul style="list-style-type: none"> • During start-up: The power-on self-test (POST) is complete and the switch is operating normally. • After start-up: The switch is running the agent code successfully.
	Green (blinking)	The switch is loading the agent software code.
	Amber (solid)	The switch encountered an error when running the diagnostic software.
	Amber (blinking)	The switch is booting and running diagnostic software. Normal activity during boot process.
	Off	The switch failed the power-on self-test (POST) or failed to load the agent code.
RPS	Green (solid)	The switch is connected to a redundant power supply unit (RPS) or a secondary external power supply, and is operating normally.
	Green (blinking)	The switch is connected to a secondary power supply, but the power input is disconnected.
	Amber (solid)	The power supply in slot 1 or slot 2 was removed after operating.
	Amber (blinking)	The power supply in slot 1 or slot 2 is present, but not supplying power to the switch.
	Off	No power to secondary power supply. The switch is not connected to an RPS or secondary power supply. The RPS is not supplying power, or the DC/DC module is not supplying power..

Port LED state indicators

This section describes the port LED state indicators by color and fluctuation cues.

Note:

Indicator states are applicable to all models of VSP 4000 switches.

The following list describes the three port LEDs:

- Activity indicates the level of activity on the link.
- Link indicates the presence of an Ethernet link.
- Speed indicates the port speed (for example, 10 Mb/s, 100 Mb/s, 1000 Mb/s).

Table 15: RJ-45 Port LED state indicators

Label	Color and Status	Description
Speed/PoE+	Green, Blink	The port is set to operate at 1000 Mbps with PoE.
	Green, Steady	The port is set to operate at 1000 Mbps without PoE+.
	Amber, Blink	The port is set to operate at 100 Mbps with PoE+.
	Amber, Steady	The port is set to operate at 100 Mbps without PoE+.
	Amber, Green Pulse	The port is experiencing a PoE+ error.
	Off	When the Link/Activity LED is green and the Speed LED is off, the port is set to operate at 10 Mbps for all models.
Link / Activity	Green, Steady	The link established but no data activity exists.
	Green, Blink	The link is established and data activity exists (the blink rate indicates the level of activity).
	Green, Slow Blink	The port is administratively disabled.
	Off	Local/remote fault.

Table 16: SFP/SFP+ transceiver Port LED state indicators

Label	Color and Status	Description
In Use	Green, Blink	Not applicable.
	Green, Steady	The SFP port and the transmit port are active.
	Amber, Blink	Not applicable.
	Amber, Steady	SFP Installed—TX Port Inactive
	Off	No SFP transceiver is present.
Link / Activity	Green, Blink	Activity exists on the port.
	Green, Slow Blink	Software disabled this port.
	Green, Steady	The link is operating normally.
	Off	No link exists.

Note:

- If you connect two ports explicitly set for different speeds (for example one configured as 10BaseT and the other as 100BaseTX) the port link LED may indicate a link, but the switch does not establish a link. Connect ports using the same set speed or use auto-negotiation on each switch.
- The port Link/Activity LEDs graphically represented in EDM are always steady once a link is established. They do not blink to reflect port traffic activity.

Software limitations

The physical switch hardware creates the following software feature limitation:

- For the VSP 4000 series, MACsec is supported only on the VSP 4450GSX-PWR+ model.

Chapter 6: Translations of safety messages

 **Caution:**

When you mount this device in a rack, do not stack units directly on top of one another. You must secure each unit to the rack with appropriate mounting brackets. Mounting brackets cannot support multiple units.

Important:

Achtung:

Wenn diese Einheit in einem Rack montiert wird, muß ein gewisser Abstand zur nächsten Einheit gelassen werden. Jede Einheit muß mit geeignetem Befestigungsmaterial gesichert werden. Das Befestigungsmaterial ist nicht für die gleichzeitige Befestigung mehrerer Einheiten geeignet.

Important:

Si vous installez le module dans une baie, ne l'empilez pas directement sur un autre. Chaque module doit être fixé à sa propre baie à l'aide des supports de montage appropriés. Ces supports ne sont pas conçus pour résister à plusieurs modules.

Important:

Precaución:

Cuando monte este dispositivo en un bastidor, no apile las unidades directamente una encima de otra. Cada unidad debe fijarse en el bastidor con las abrazaderas de montaje adecuadas. Las abrazaderas de montaje no están diseñadas para sostener varias unidades.

Important:

Se il dispositivo viene installato in un rack, non impilare le unità direttamente una sull'altra. Ogni unità deve essere fissata al rack con le staffe di montaggio appropriate. Le staffe di montaggio non sono state progettate per supportare più unità.



警告: 在机架中安装此设备时, 请勿将多个部件叠放在机架中。必须用合适的安装托架将各个部件固定在机架中。安装托架无法支撑多个部件。



注意: この装置をラックに設置する場合は、ラック内のユニットを直接積み重ねないようにしてください。各ユニットは専用の取り付けブラケットでラックに固定する必要があります。取り付けブラケットは複数のユニットを支えるようには設計されていません。



注意：在機箱中掛載此裝置時，請不要直接在機箱中的另一個裝置上直接堆放裝置。每一裝置都必須使用適當的掛載托架以固定在機架中。掛載托架不能用來支撐多個裝置。

⚠ Caution:

If you are not installing a module in the slot, be sure to keep the metal cover plate in place over the slot. Removing the cover plate impedes airflow and proper cooling of the unit.

Important:

Achtung:

Wenn Sie kein Modul im Schacht verwenden, muß die Metallabdeckung über dem Schacht montiert sein. Eine Entfernung der Abdeckung führt zu einer Verschlechterung der Luftzirkulation und damit zu einer nicht ausreichenden Kühlung der Einheit.

Important:

Si vous n'installez pas le module dans une baie, veuillez à laisser la plaque métallique sur la baie. Si vous la retirez, l'aération du module ne peut pas s'effectuer correctement.

Important:

Precaution:

Si no instala ningún módulo en la ranura, asegúrese de mantener la placa de la cubierta de metal en la misma. Si la retira, impedirá que el aire circule y la unidad se refrigere adecuadamente.

Important:

Attenzione:

Se nello slot non vengono installati moduli, assicurarsi di mantenere la piastra di copertura metallica in sede sopra lo slot. La rimozione della piastra impedisce la ventilazione e il corretto raffreddamento dell'unità.



注意：この装置をラックに設置する場合は、ラック内のユニットを直接積み重ねないようにしてください。各ユニットは専用の取り付けブラケットでラックに固定する必要があります。取り付けブラケットは複数のユニットを支えるようには設計されていません。



注意：スロットにモジュールを取り付けない場合は、スロットにある金属製のカバープレートが外れないように注意してください。カバープレートを動かすと気流が妨げられ、適切なユニット冷却が行われなくなります。



注意：如果您未在插槽中安裝模組，請確定金屬殼板正確地蓋在插槽上。移除殼板會阻礙空氣流通以及裝置的適當冷卻度。



警告：如果您不打算在该插槽中安装任何模块，请务必使金属盖板正确地盖住该插槽。如果取下盖板，将妨碍通风及部件散热。



警告: この装置の電源は、電源コードを抜かない限り切断できません。緊急の場合にすばやく安全に切断できる場所に電源コードを接続してください。



警告: 若要關閉此裝置的電源，拔掉插頭是唯一的方法。爲了因應緊急狀況，請將電源線連接到可以快速插拔的地方。

Warning:

Disconnecting the AC power cord is the only way to turn off AC power to this device. Always connect the AC power cord in a quickly and safely accessible location in case of an emergency.

Important:

Warnung:

Das Gerät kann nur durch Ziehen des Netzsteckers ausgeschaltet werden. Schließen Sie das Netzkabel an einer Steckdose an, die in Notfällen schnell und sicher zugänglich ist.

Important:

Avertissement:

Pour mettre le module hors tension, vous devez impérativement déconnecter le cordon d'alimentation. En outre, vous devez dégager un espace minimal dans la zone de câblage pour pouvoir y accéder facilement en cas d'urgence.



警告: 断开交流电源线是切断本设备的交流电源的唯一方法。交流电源线一定要连接到在紧急时刻可以快速安全地接触到的位置。

Important:

Advertencia:

Para apagar el dispositivo debe desenchufar el cable. Conecte siempre el cable de alimentación a una toma segura y de fácil acceso por si se produjera alguna situación de emergencia.

Important:

Avviso:

L'unico modo per disattivare questo dispositivo consiste nello scollegare il cavo di alimentazione. Collegare sempre il cavo di alimentazione ad una presa che sia facilmente e rapidamente accessibile in caso di emergenza.

Danger:

Use only power cords that have a grounding path. Without a proper ground, a person who touches the switch is in danger of receiving an electrical shock. Lack of a grounding path to the switch can result in excessive emissions.

Important:

Vorsicht:

Verwenden Sie nur Netzkabel mit Schutzerdung. Ohne ordnungsgemäße Schutzerdung besteht für Personen, die den Switch berühren, die Gefahr eines elektrischen Schlages. Eine nichtvorhandene Schutzerdung kann zu sehr starken Abstrahlungen führen.

 **Danger:**

N'utilisez que des cordons d'alimentation équipés de trajet de mise à la terre. Sans mise à la terre adaptée, vous risquez de recevoir une décharge électrique en touchant le commutateur. Par ailleurs, l'absence de trajet de mise à la terre peut générer des émissions excessives.

Important:

Peligro:

Utilice únicamente cables de alimentación con toma de tierra. De lo contrario, al tocar el interruptor puede recibir una descarga eléctrica. Si no hay un circuito de toma de tierra en el enchufe, puede producirse un exceso de emisiones.

Important:

Pericolo:

Utilizzare esclusivamente cavi di alimentazione dotati di un percorso per la messa a terra. Senza un'adeguata messa a terra, chiunque tocchi lo switch corre il rischio di ricevere una scossa elettrica. L'assenza di un percorso per la messa a terra verso lo switch può comportare un eccesso di emissioni.



危険：接地経路を持つ電源コードを必ず使用するようになしてください。適切な接地がない状態でスイッチに触ると、感電する危険性があります。また、スイッチへの接地経路がないと、過度な放電を引き起こす可能性があります。



危险：请仅使用接地的电源线。如果电源线不接地或接地不当，接触交换机的人员可能会受到电击。如果交换机不接地，则可能导致放电过量。

 **Warning:**

The lithium battery is not field replaceable. It must only be removed and replaced by authorized personnel. Contact Avaya Technical Support for assistance if the battery requires replacement.

Important:

Warnung:

Die Lithiumbatterie kann nicht vor Ort ausgetauscht werden. Die Batterie darf nur von entsprechend befugtem Personal entfernt und ausgetauscht werden. Muss die Batterie ersetzt werden, wenden Sie sich bitte an den Technischen Support von Avaya.

Important:

Avertissement:

La batterie au lithium n'est pas remplaçable sur site. Elle ne peut être enlevée et remplacée que par du personnel qualifié. Veuillez prendre contact avec le support technique d'Avaya si la batterie doit être remplacée.

Important:**警告:**

□□池不支持□□更□，只有授□人□才能□行拆卸和更□。如果您需要更□□池，□□系 Avaya 技□支持部□□求帮助。

Important:**Advertencia:**

La batería de litio no puede sustituirse en campo. La extracción y sustitución debe ser realizada exclusivamente por personal autorizado. Comuníquese con el Soporte técnico de Avaya si necesita asistencia para cambiar la batería.

Important:**Aviso:**

A bateria de lítio não é substituível em campo. Só deve ser removida e substituída por pessoal autorizado. Entre em contato com o Suporte Técnico da Avaya para obter assistência, se a bateria precisar de substituição.

Important:**Предупреждение:**

Литиевые аккумуляторы не подлежат самостоятельной замене в условиях эксплуатации. Их может извлекать и заменять только аттестованный персонал. Если требуется замена аккумулятора, обратитесь в службу технической поддержки Avaya.

Chapter 7: Resources

Support

Go to the Avaya Support website at <http://support.avaya.com> for the most up-to-date documentation, product notices, and knowledge articles. You can also search for release notes, downloads, and resolutions to issues. Use the online service request system to create a service request. Chat with live agents to get answers to questions, or request an agent to connect you to a support team if an issue requires additional expertise.

Documentation

See *Documentation Reference* for a list of documentation for all VOSS products.

For installation and initial setup information of the Open Networking Adapter (ONA), refer to the Quick Install Guide that came with your ONA.

Note:

The ONA works only with the Avaya Virtual Services Platform 4000 Series.

Training

Ongoing product training is available. For more information or to register, you can access the Web site at <http://avaya-learning.com/>.

Viewing Avaya Mentor videos

Avaya Mentor videos provide technical content on how to install, configure, and troubleshoot Avaya products.

About this task

Videos are available on the Avaya Support website, listed under the video document type, and on the Avaya-run channel on YouTube.

Procedure

- To find videos on the Avaya Support website, go to <http://support.avaya.com> and perform one of the following actions:
 - In **Search**, type `Avaya Mentor Videos` to see a list of the available videos.
 - In **Search**, type the product name. On the Search Results page, select **Video** in the **Content Type** column on the left.
- To find the Avaya Mentor videos on YouTube, go to www.youtube.com/AvayaMentor and perform one of the following actions:
 - Enter a key word or key words in the **Search Channel** to search for a specific product or topic.
 - Scroll down Playlists, and click the name of a topic to see the available list of videos posted on the website.

Note:

Videos are not available for all products.

Searching a documentation collection

On the Avaya Support website, you can download the documentation library for a specific product and software release to perform searches across an entire document collection. For example, you can perform a single, simultaneous search across the collection to quickly find all occurrences of a particular feature. Use this procedure to perform an index search of your documentation collection.

Before you begin

- Download the documentation collection zip file to your local computer.
- You must have Adobe Acrobat or Adobe Reader installed on your computer.

Procedure

1. Extract the document collection zip file into a folder.
2. Navigate to the folder that contains the extracted files and open the file named `<product_name_release>.pdx`.
3. In the Search dialog box, select the option **In the index named** `<product_name_release>.pdx`.
4. Enter a search word or phrase.
5. Select any of the following to narrow your search:
 - Whole Words Only

- Case-Sensitive
- Include Bookmarks
- Include Comments

6. Click **Search**.

The search results show the number of documents and instances found. You can sort the search results by Relevance Ranking, Date Modified, Filename, or Location. The default is Relevance Ranking.

Subscribing to e-notifications

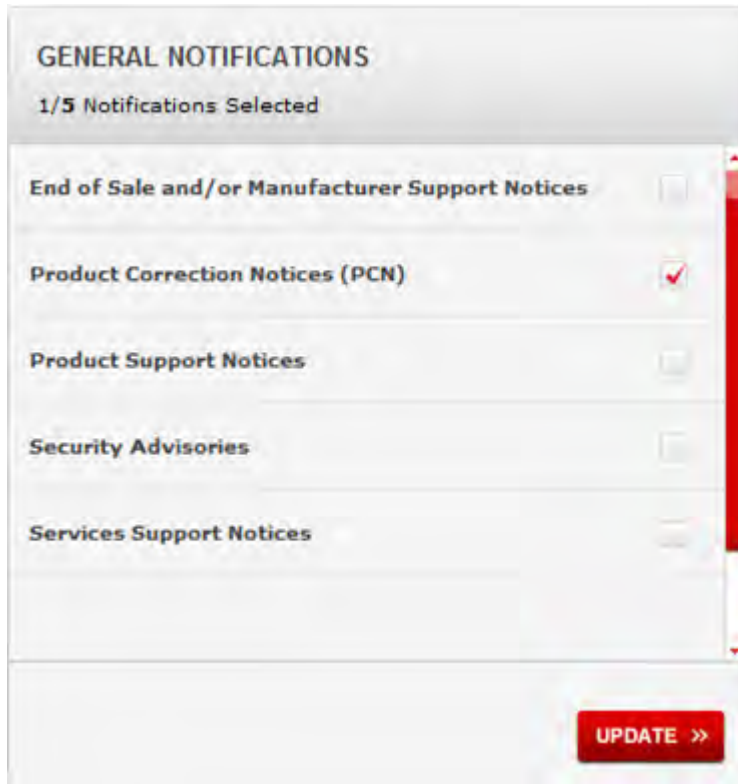
Subscribe to e-notifications to receive an email notification when documents are added to or changed on the Avaya Support website.

About this task

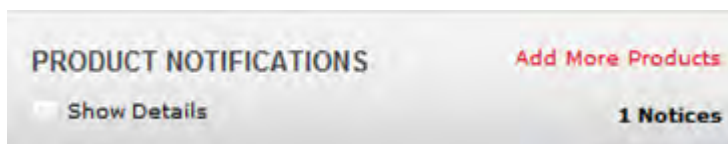
You can subscribe to different types of general notifications, for example, Product Correction Notices (PCN), which apply to any product or a specific product. You can also subscribe to specific types of documentation for a specific product, for example, Application & Technical Notes for Virtual Services Platform 7000.

Procedure

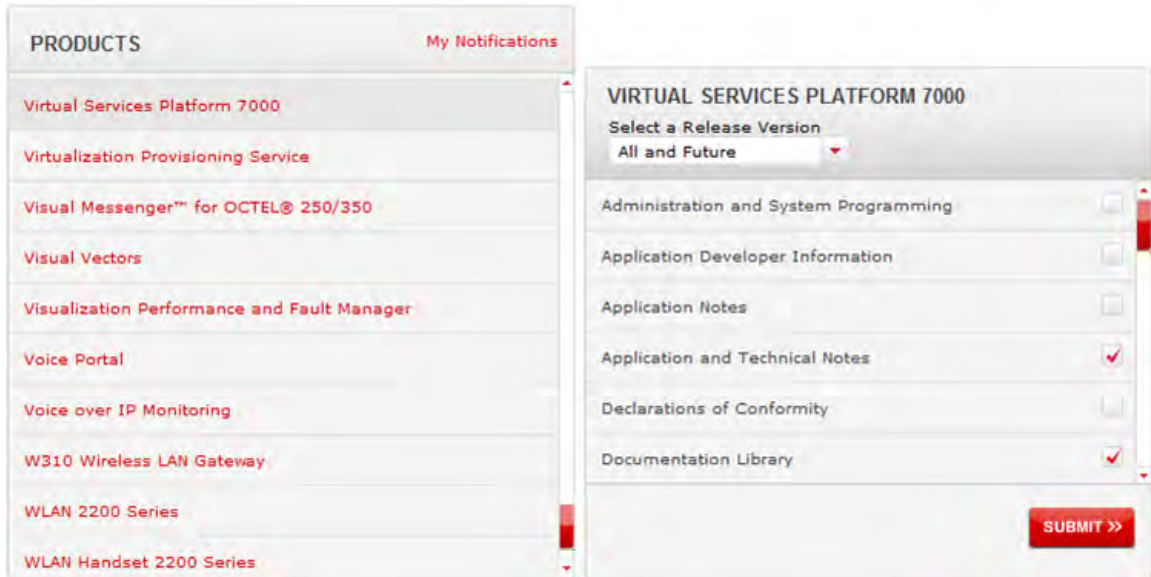
1. In an Internet browser, go to <https://support.avaya.com>.
2. Type your username and password, and then click **Login**.
3. Under **My Information**, select **SSO login Profile**.
4. Click **E-NOTIFICATIONS**.
5. In the GENERAL NOTIFICATIONS area, select the required documentation types, and then click **UPDATE**.



6. Click **OK**.
7. In the **PRODUCT NOTIFICATIONS** area, click **Add More Products**.



8. Scroll through the list, and then select the product name.
9. Select a release version.
10. Select the check box next to the required documentation types.



11. Click **Submit**.