

Avaya Virtual Services Platform 4000 Fault Management

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Chapter 1: Introduction

Purpose

This document provides information on features in VSP Operating System Software (VOSS). VOSS runs on the following product families:

- Avaya Virtual Services Platform 4000 Series
- Avaya Virtual Services Platform 7200 Series
- Avaya Virtual Services Platform 8000 Series

Fault Management provides information about how to prevent faults and improve the performance of the Avaya Virtual Services Platform 4000 Series. This includes procedures for link state change, key health indicators, and logs and traps.

The fault management function supports tasks related to managing or preventing faults. troubleshooting, and monitoring and improving the performance of the network or product.

For information on fault management function on Avaya Virtual Services Platform 7200 Series and 8000 Series switches, see Managing Faults on Avaya Virtual Services Platform 7200 Series and 8000 Series, NN47227-702.

Related resources

Documentation

See the Documentation Roadmap for Avaya Virtual Services Platform 4000 Series, NN46251-100 for a list of the documentation for this product.

Training

Ongoing product training is available. For more information or to register, access the website at http://avaya-learning.com/.

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Procedure

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Note:

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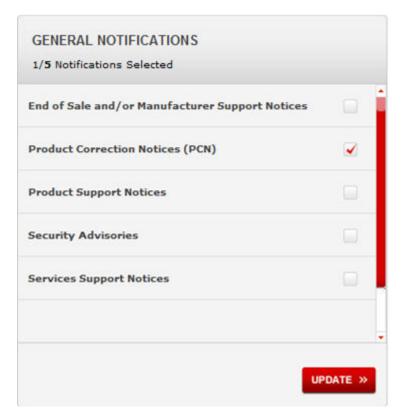
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Procedure

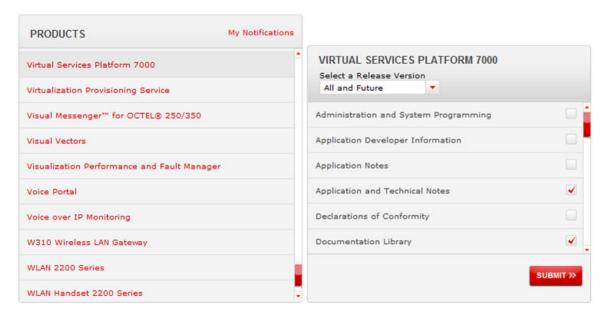
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Before you begin

- Download the documentation collection zip file to your local computer.
- You must have Adobe Acrobat or Adobe Reader installed on your computer.

Procedure

- 1. Extract the document collection zip file into a folder.
- 2. Navigate to the folder that contains the extracted files and open the file named product_name_release.pdx.

- 3. In the Search dialog box, select the option **In the index named** cproduct_name_release.pdx.
- 4. Enter a search word or phrase.
- 5. Select any of the following to narrow your search:
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 - Case-Sensitive
 - Include Bookmarks
 - Include Comments
- 6. Click Search.

The search results show the number of documents and instances found. You can sort the search results by Relevance Ranking, Date Modified, Filename, or Location. The default is Relevance Ranking.

Chapter 2: New in this document

The following section details what is new in *Fault Management of Avaya Virtual Services Platform* 4000 Series, NN46251-702.

Release 5.1.2

Secure syslog

This release introduces the Secure syslog feature that provides security for the communication path between a syslog server and a syslog client.

For more information, see:

- <u>Secure syslog</u> on page 33
- Configuring secure forwarding using ACLI on page 45
- Configuring cert-store with TLS using ACLI on page 47
- Configuring the system log table using EDM on page 60

Release 5.1.1

Remote Monitoring (RMON)

All of the RMON configuration procedures were consolidated into one document. For RMON1 and RMON2 information, see *Performance Management of Avaya Virtual Services Platform 4000 Series*, NN46251-701.

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Chapter 3: Fault management fundamentals

Fault management includes the tools and features available to monitor and manage faults. This section provides overview for local alarms, link stage changes (port flapping), and Connectivity Fault Management.

Local alarms

Avaya Virtual Services Platform 4000 Series contains a local alarms mechanism. Local alarms are raised and cleared by applications running on the switch. Active alarms are viewed using the show alarm database command in ACLI. Local alarms are an automatic mechanism run by the system that do not require any additional user configuration. Check local alarms occasionally to ensure no alarms require additional operator attention. The raising and clearing of local alarms also creates a log entry for each event.

Link state change control

Rapid fluctuation in a port link state is called link flapping.

Link flapping is detrimental to network stability because it can trigger recalculation in spanning tree and the routing table.

If the number of port down events exceeds a configured limit during a specified interval, the system forces the port out of service.

You can configure link flap detection to control link state changes on a physical port. You can set thresholds for the number and frequency of changes allowed.

You can configure the system to take one of the following actions if changes exceed the thresholds:

- · send a trap
- bring down the port

If changes exceed the link state change thresholds, the system generates a log entry.

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Connectivity Fault Management

The Shortest Path Bridging MAC (SPBM) network needs a mechanism to debug connectivity issues and isolate faults. This function is performed at Layer 2, not Layer 3. Connectivity Fault Management (CFM) operates at Layer 2 and provides an equivalent of the ping and traceroute commands. To support troubleshooting of the SPBM cloud, Virtual Services Platform 4000 supports a subset of CFM functionality. For more information about CFM, see *Configuring Avaya Fabric Connect on VSP Operating System Software*, NN47227-510.

Chapter 4: Key Health Indicators using **ACII**

The Key Health Indicators (KHI) feature of Avaya Virtual Services Platform 4000 Series provides a subset of health information that allows for quick assessment of the overall operational state of the device.



Note:

The KHI feature is not intended to provide a comprehensive debugging solution. Instead, KHI identifies key information that could lead Avava support personnel towards discovery of a specific failure. After the technician assesses the KHI information, further debugging is required to determine the specific reason for the fault.

Avaya recommends that you capture KHI information during normal operations to provide a baseline for Avaya support personnel when detecting fault situations.

Displaying KHI performance information

About this task

Use the following commands to display information about the performance of the Key Health Indicator feature.

Procedure

1. Display buffer performance and utilization statistics for KHI:

```
show khi performance buffer-pool [{slot[-slot][,...]}]
```

2. Show current utilization, 5-minute average utilization, and 5-minute high water mark with date and time of event:

```
show khi performance cpu [{slot[-slot][,...]}]
```

3. Display memory performance and utilization statistics for KHI on the specified slot or all slots:

```
show khi performance memory [{slot[-slot][,...]}]
```

4. Display process performance and utilization statistics for KHI on the specified slot or all slots:

```
show khi performance process [{slot[-slot][,...]}]
```

5. Display thread performance and utilization statistics for KHI on the specified slot or all slots:

```
show khi performance pthread [{slot[-slot][,...]}]
```

6. Display internal memory management resource performance and utilization statistics for KHI on the specified slot or all slots:

```
show khi performance slabinfo [{slot[-slot][,...]}]
```

Example

```
VSP-4850GTS#show khi performance buffer-pool 1
    Slot:1
      CPP:
         UsedFBuffs: 1
         FreeFBuffs: 1599
        NoFbuff: 0
      Network stack system:
        UsedMbuf: 52
        FreeMbuf: 47798
        SocketMbuf: 15
     Network stack data:
        UsedMbuf: 1
        FreeMbuf: 10751
      Letter API message queue:
        QHigh: 0
         QNormal: 0
        FreeQEntries: 51200
```

```
VSP-4850GTS#show khi performance cpu 1
Slot:1
Current utilization: 11
5-minute average utilization: 10
5-minute high water mark: 13 (02/13/13 14:00:47)
```

```
Switch:1>show khi performance memory 1
Slot:1
Used: 514560 (KB)
Free: 521260 (KB)
Current utilization: 49 %
5-minute average utilization: 49 %
5-minute high water mark: 49 (02/13/13 09:41:24)
```

VSP-4850GTS#show khi performance process 1 Slot:1

Slot	:1								
PID	PPID	PName	VmSize	VmLck	VmRss	VmData	VmStk	VmExe	VmLib
1	0	init	1892	0	652	164	88	32	1512
2	0	kthreadd	0	0	0	0	0	0	0
3	2	ksoftirqd/0	0	0	0	0	0	0	0
4	2	events/0	0	0	0	0	0	0	0
5	2	khelper	0	0	0	0	0	0	0
8	2	async/mgr	0	0	0	0	0	0	0
73	2	sync supers	0	0	0	0	0	0	0
75	2	bdi-default	0	0	0	0	0	0	0
77	2	kblockd/0	0	0	0	0	0	0	0
89	2	khubd	0	0	0	0	0	0	0
104	2	rpciod/0	0	0	0	0	0	0	0
128	2	kswapd0	0	0	0	0	0	0	0
180	2	aio/0	0	0	0	0	0	0	0

184	2	nfsiod	0	0	0	0	0	0	0	
191	2	crypto/0	0	0	0	0	0	0	0	
	2		0	0	0	0	0	0	0	
265		mtdblockd								
426	1	udevd	2216	0	604	172	88	96	1628	
515	2	scsi_eh_0	0	0	0	0	0	0	0	
521	2	usb-storage	0	0	0	0	0	0	0	
1912	Τ	portmap	1876	0	408	164	88	16		
1512		0.1.0.0				_			1925 1	
rc		3108 0		368	132 8		36	1764		
1936		sshd	4896	0	908	372	88	392	3328	
1941		syslogd	2432	0	624	172	88	564	1512	
	1	klogd	2432	0	612	172	88	564	1512	
1944	1925	S25vsp	3272	0	1560	296	88	736	1764	
015	1944	rc.appfs.vsp4k	3128	0	1416	152	88	736	1764	
4266	2	wdd	0	0	0	0	0	0	0	
4306	2	i2c wq	0	0	0	0	0	0	0	
4320	2	sfp q	0	0	0	0	0	0	0	
4322	2	psu q	0	0	0	0	0	0	0	
4342	2	workqueue 0	0	0	0	0	0	0	0	
4349	2	workqueue 1	0	0	0	0	0	0	0	
387		start	3116	0	1380	140	88	736	1764	
	4387		13520	0	4572	3924	88	376	6456	
	4420	logger	2436	Ō	680	176	88	564	1512	
	4420		4148	0	996	68	88	8	3452	
	4420	oom95	61744	0	55008	53648	88	68	6104	
	4434	logger	2436	0	584	176	88	564	1512	
	4420	oom90	61744	0	55008	53648	88	68	6104	
	4435		2436	0	584	176	88	564	1512	
	4433	J J	2436	0	580	176	88	564	1512	
		logger								
	4420	imgsync.x	12724	0	4052	3916	88	112	6324	
	4440	logger	2436	0	680	176	88	564	1512	
	4420	logServer	14336	0	4796	3436	88	1396	7136	
	4420	trcServer	9308	0	3100	1512	88	88	5928	
	4420	cbcp-main.x	424180	0	305904	364408		39416	10856	
	4487	logger	2436	0	580	176	88	564	1512	
	4420	rssServer	9412	0	3128	1512	88	108	5948	
	4420	dbgServer	9336	0	3116	1512	88	116	5928	
	4486	logger	2436	0	680	176	88	564	1512	
	4488	logger	2436	0	684	176	88	564	1512	
	4490	logger	2436	0	580	176	88	564	1512	
	4491	logger	2436	0	580	176	88	564	1512	
	4420	dbgShell	9276	0	3060	1512	88	64	5928	
4497	4420	coreManager.x	11892	0	3720	3648	88	92	6168	
4498	4496	logger	2436	0	580	176	88	564	1512	
4499	4420	cbio-main.x	142868	0	50360	115396	88	14232	6292	
4500	4497	logger	2436	0	580	176	88	564	1512	
4501	4499	logger	2436	0	684	176	88	564	1512	
4502	4420	remCmdAgent.x	10716	0	3612	2624	88	72	6104	
4503	4502	logger	2436	0	580	176	88	564	1512	
	4499	logger	2436	0	680	176	88	564	1512	
5039		flush-8:0	0	0	0	0	0	0	0	

```
VSP-4850GTS#show khi performance pthread 1
Slot:1

TID PID PName CPU(%) 5MinAvg CPU(%) 5MinHiWater CPU(%(time stamp))

1 1 init 0.0 0.0
2 2 kthreadd 0.0 0.0
3 3 ksoftirqd/0 0.0 0.0
4 4 events/0 0.0 0.0
5 5 khelper 0.0 0.0
8 8 async/mgr 0.0 0.0
```

7.0	7.0		0 0	
73	73	sync_supers	0.0	0.0
75	75	bdi-default	0.0	0.0
77	77	kblockd/0	0.0	0.0
89	89	khubd	0.0	0.0
104	104	rpciod/0	0.0	0.0
128	128	kswapd0	0.0	0.0
180	180	aio/0	0.0	0.0
184	184	nfsiod	0.0	0.0
191	191	crypto/0	0.0	0.0
265	265	mtdblockd	0.0	0.0
426	426	udevd	0.0	0.0
515	515	scsi eh 0	0.0	0.0
521	521	usb-storage	0.0	0.0
1912	1912	portmap	0.0	0.0
1925	1925	rc	0.0	0.0
1936	1936	sshd	0.0	0.0
1941	1941	syslogd	0.0	0.0
1943	1943	klogd	0.0	0.0
1944	1944	S25vsp	0.0	0.0
4015	4015	rc.appfs.vsp4k		0.0
4266	4266		0.0	
		wdd		0.0
4306	4306	i2c_wq	0.0	0.0
4320	4320	sfp_q	0.0	0.0
4322	4322	psu_q	0.0	0.0
4342	4342	workqueue_0	0.0	0.0
4349	4349	workqueue_1	0.0	0.0
4387	4387	start	0.0	0.0
4420	4420	lifecycle	0.0	0.0
4421	4420	_Z15nd_ipc_disp	0.0	0.0
4422	4420	_Z18nd_ipc_send	0.0	0.0
4423	4420	_Z21nd_ipc_rece	0.0	0.0
4424	4420	_ZN10nd_tmr_grp	0.0	0.0
4426	4420	dpmXportRxMonit	0.0	0.0
4427	4420	dpmXportTxMonit	0.0	0.0
4428	4420	ltrBulkTimerThr	0.0	0.0
4429	4420	<pre>lc_wd_exception</pre>	0.0	0.0
4430	4420	lc_hwwd_feed	0.0	0.0
4431	4420	lc_swwd_feed	0.0	0.0
4432	4420	worker_thread	0.0	0.0
4433	4420	lc_master	0.0	0.0
4425	4425	logger	0.0	0.0
4434	4434	sockserv	0.0	0.0
4435	4435	oom95	0.0	0.0
4442	4435	_Z15nd_ipc_disp		0.0
4443		_Z18nd_ipc_send		0.0
4444	4435	_Z21nd_ipc_rece		0.0
4445		_ZN10nd_tmr_grp		0.0
4436	4436	logger	0.0	0.0
4437	4437	oom90	0.0	0.0
4446	4437	_Z15nd_ipc_disp	0.0	0.0
4447	4437	_Z18nd_ipc_send	0.0	0.0
4448	4437	_Z21nd_ipc_rece	0.0	0.0
4449	4437	_ZN10nd_tmr_grp		0.0
4438	4438	logger	0.0	0.0
4439	4439	Logger	0.0	0.0
4440	4440	imgsync.x		0.0
4450		_Z15nd_ipc_disp		0.0
4451		_Z18nd_ipc_send		0.0
4452	4440	_Z21nd_ipc_rece _ZN10nd tmr grp	0.0	0.0
4453				0.0
4454	4440	dpmXportRxMonit		0.0
4455	4440	dpmXportTxMonit		0.0
4456	4440	ltrBulkTimerThr	0.1	0.0
4441	4441	logger	0.0	0.0
4486	4486	logServer	0.0	0.0

4520	4486	_Z15nd_ipc_disp		0.0	
4521	4486	Z18nd ipc send	0.0	0.0	
4522	4486	_Z21nd_ipc_rece	0 0	0.0	
			0.0		
4523	4486	_ZN10nd_tmr_grp		0.0	
4487	4487	trcServer	0.0	0.0	
4504	4487	Z15nd ipc disp	0.0	0.0	
4505	4487	_Z18nd_ipc_send	0.0	0.0	
4506	4487	721nd inc roce	0 0	0.0	
		_Z21nd_ipc_rece _ZN10nd_tmr_grp	0.0		
4507	4487			0.0	
4488	4488	cbcp-main.x	0.0	0.0	
4532	4488	Z15nd ipc disp	0.0	0.0	
4533	4488	Z18nd ipc send		0.0	
4534	4488			0.0	
		_Z21nd_ipc_rece	0.0		
4535	4488	_ZN10nd_tmr_grp		0.0	
4536	4488	tUsrRoot	0.0	0.0	
4537	4488	tExcTask	1.2	1.1	1.1(02/13/13 14:00:47)
4538	4488	tExcJobTask	0.0	0.0	
4539	4488	tNetTask	0.0	0.0	
4540	4488	traceOutput	0.0	0.0	
4541	4488	profile_cmd	0.0	0.0	
4564	4488	tRlogind	0.1	0.1	0.1(02/13/13 14:00:47)
4565	4488	tRshd	0.0	0.0	
4566	4488	tTftpdTask	0.1	0.1	0.1(02/13/13 14:00:47)
4567	4488	tFtpdTask	0.1	0.1	0.1(02/13/13 14:00:47)
4568	4488	dpmXportRxMonit	0.0	0.0	
4569	4488	dpmXportTxMonit	0.0	0.0	
4570	4488	tndMiscServTask	0.0	0.0	
4571	4488	tLoggerTask	0.0	0.0	
4572					
		tLicenseTask	0.0	0.0	0 1 (00 /10 /10 01 10 05)
4573	4488	_ZN10CLimServer		0.0	0.1(02/13/13 21:18:37)
4574	4488	tWdtTask	0.0	0.0	
4575	4488	BootpServer	0.0	0.0	
4576	4488	tSioMsgRx	0.0	0.0	
4655	4488	chEvmTask	0.0	0.0	
4656	4488	chFsmTask	0.0	0.0	
4657	4488	chServiceTask	0.0	0.0	
4659	4488	tSnmpTmr	0.0	0.0	
4660	4488	tSnmpd	0.0	0.0	
4670	4488	tTacacspTask	0.0	0.0	
4671	4488	tTacacsqTask	0.0	0.0	
4672	4488	tMainTask	2.7	2.4	3.3(02/18/13 05:16:27)
4673	4488				3.3 (02/10/13 03.10.27)
		rtMainTask	0.0	0.0	
4674	4488	tCppSend	0.0	0.0	
4675	4488	CppRxFrames_vsp	0.0	0.0	
4677	4488	cfmMain	0.3	0.2	0.2(02/13/13 14:00:47)
4678	4488	cfmClock	0.1	0.0	0.1(02/13/13 14:00:47)
4679	4488	tTalkClient	0.0	0.0	, and the second
4680	4488	tTrapd	0.0	0.0	
4682	4488	tTrapd	0.0	0.0	
4684		tTdpTimer	0.0	0.0	
4685	4488	chHealthMonitor	0.1	0.0	
4686	4488	tSpfTimer	0.0	0.0	
4687	4488	tIsisTask	0.2	0.1	0.1(02/13/13 14:00:47)
4689	4488	tWebSrv	0.0	0.0	0.1(02/13/13 11.00.1/)
4690	4488	Http0	0.0	0.0	
4691	4488	Http1	0.0	0.0	
4692	4488	Http2	0.0	0.0	
4693	4488	Http3	0.0	0.0	
4694	4488	Http4	0.0	0.0	
		-			
4695	4488	Http5	0.0	0.0	
4696	4488	Http6	0.0	0.0	
4697	4488	Http7	0.0	0.0	
4698	4488	Http8	0.0	0.0	
4699	4488	Http9	0.0	0.0	
4700	4488	Http10	0.0	0.0	

```
4701 4488 Http11 0.0 0.0

4702 4488 Http12 0.0 0.0

4703 4488 Http13 0.0 0.0

4704 4488 Http14 0.0 0.0

4706 4488 Http16 0.0 0.0

4707 4488 Http17 0.0 0.0

4708 4488 Http17 0.0 0.0
 4707 4488 Http18 0.0 0.0 4709 4488 Http19 0.0 0.0 4733 4488 ZN10nd_tmr_grp 0.2 0.1
                                                                                                                                                                     0.1(02/13/13 14:01:07)
  4743 4488 tRmonTimer 0.1 0.0
4744 4488 tMsgCtlTimer 0.0 0.0
 5044 4488 tShell-cli 0.0 0.0
4489 4489 logger 0.0 0.0
4490 4490 rssServer 0.0 0.0
4516 4490 Z15nd_ipc_disp_0.0 0.0
4517 4490 Z18nd_ipc_send 0.0 0.0
4517 4490 Z18nd_ipc_send 0.0 0.0
4518 4490 Z21nd_ipc_rece 0.0 0.0
4519 4490 ZN10nd_tmr_grp 0.0 0.0
4491 4491 dbgServer 0.0 0.0
4508 4491 Z15nd_ipc_disp 0.0 0.0
4509 4491 Z18nd_ipc_send 0.0 0.0
4510 4491 Z21nd_ipc_rece 0.0 0.0
4511 4491 ZN10nd_tmr_grp 0.0 0.0
4492 4492 logger 0.0 0.0
4493 4493 logger 0.0 0.0
4494 4494 logger 0.0 0.0
4495 4495 logger 0.0 0.0
4512 4496 dbgShell 0.0 0.0
4513 4496 Z15nd_ipc_disp 0.0 0.0
4514 4496 Z21nd_ipc_rece 0.0 0.0
4514 4496 Z21nd_ipc_rece 0.0 0.0
4514 4496 Z21nd_ipc_rece 0.0 0.0
4515 4496 ZN10nd_tmr_grp 0.0 0.0
4497 4497 coreManager.x 0.0
 4515 4496 _ZN10nd_tmr_grp 0.0 0.0 4497 4497 coreManager.x 0.0 0.0 4557 4497 _Z15nd_ipc_disp 0.0 0.0 4558 4497 _Z18nd_ipc_send 0.0 0.0 4559 4497 _Z21nd_ipc_rece 0.0 0.0 4560 4497 _ZN10nd_tmr_grp 0.0 0.0 4561 4497 dpmXportRxMonit 0.0 0.0 4562 4497 dpmXportTxMonit 0.0 0.0 4563 4497 ltrBulkTimerThr 0.0 0.0 4498 4498 logger 0.0 0.0 4594 4499 Z15nd_ipc_disp 0.0 0.0 4524 4499 Z15nd_ipc_disp 0.0 0.0
 4524 4499 Z15nd_ipc_disp 0.0 0.0

4525 4499 Z18nd_ipc_send 0.0 0.0

4526 4499 Z21nd_ipc_rece 0.0 0.0

4527 4499 ZN10nd_tmr_grp 0.0 0.0
 4527 4499 ZNIONG_LNII_GIP 0.0 0.0 4528 4499 tUsrRoot 0.0 0.0 0.0 4529 4499 tExcTask 0.7 0.7 4530 4499 tty 0.0 0.0 0.0 4661 4499 dpmXportRxMonit 0.0 0.0 4662 4499 dpmXportTxMonit 0.0 0.0 0.0
                                                                                                                                                                    0.7(02/13/13 14:00:47)
  4663 4499 ltrBulkTimerThr 0.1 0.0
 4664 4499 profile_cmd 0.0 0.0
4665 4499 tMainTask 0.4 0.3
4667 4499 bcmDPC 0.0 0.0
                                                                                                                                                                    0.3(02/13/13 14:00:47)
  4668 4499 interrupt thre 0.1 0.0
  4712 4499 bcmTX - 0.0 0.0
  4713 4499 bcmXGS3AsyncTX 0.0 0.0
 4713 4499 bcmxGS3ASynCTX 0.0 0.0 4714 4499 bcmL2MOD.0 0.0 0.0 4715 4499 bcmCNTR.0 3.5 3.6 3.6(02/13/13 14:00:47) 4716 4499 bcmRX 0.2 0.1 0.1(02/13/13 14:00:47) 4717 4499 tbCMTask 0.0 0.0 4718 4499 bcmLINK.0 7.9 1.3 2.4(02/13/13 21:18:17) 4722 4499 tRpdcTimer 0.2 0.1 0.1(02/13/13 14:00:47) 4723 4499 tUsrRoot 0.1 0.0
```

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```
      4724
      4499
      tRspDebugPollTa
      0.1
      0.1

      4725
      4499
      tLcdIntrTask
      0.0
      0.0

      4726
      4499
      tTimerTask
      0.0
      0.0

      4727
      4499
      tPortEvt
      0.0
      0.0

      4729
      4499
      tExcJobTask
      0.0
      0.0

      4500
      4500
      logger
      0.0
      0.0

      4501
      4501
      logger
      0.0
      0.0

      4502
      4502
      remCmdAgent.x
      0.0
      0.0

      4551
      4502
      _Z15nd_ipc_disp
      0.0
      0.0

      4551
      4502
      _Z18nd_ipc_send
      0.0
      0.0

      4552
      4502
      _Z21nd_ipc_rece
      0.0
      0.0

      4553
      4502
      ZN10nd_tmr_grp
      0.0
      0.0

      4554
      4502
      dpmXportRxMonit
      0.0
      0.0

      4556
      4502
      ltrBulkTimerThr
      0.0
      0.0

      4503
      4503
      logger
      0.0
      0.0

   4724 4499 tRspDebugPollTa 0.1 0.1 (02/13/13 14:00:47)
   4503 4503 logger 0.0 0.0
   4531 4531 logger 0.0
5046 5046 flush-8:0 0.0
                                                                                                                                                                         0.0
                                                                                                                                                                                                                         0.0
                                                                                                                                                                                                                0.0
```

VSP-4850GTS#show khi performance slabinfo

Slot: 1							
Name Objs Objs	Active slab	Num slab	Objsiz Slabs	e Objper Slabs		er Active	Num
cfq_queue mqueue_inode_cache jffs2_refblock jffs2_i nfs_direct_cache nfs_read_data nfs_inode_cache fat_inode_cache fat_cache	0	0	112	36	1	0	0
mqueue_inode_cache	8	8	480	8	1	1	1
jffs2_refblock	16	16		16		1	1
jffs2_i	23	23	344	23	2	1	1
nfs_direct_cache	0	0	72	56 19	1	0	0
nfs_read_data	38	38	416	19	2	2	2
nfs_inode_cache	0	0	552	_ 1	_	0	0
fat_inode_cache	11	11	360	11	1	1	1
fat_cache	0	0	24	170	1	0	0
ext2_inode_cache posix_timers_cache rpc_inode_cache	646	107	424 104	19	2	34	34
posix_timers_cache	0	0	104	39	_	•	0
rpc_inode_cache	19	19	416	19	2	1	1
UNIX	20	19	384	10	1	2	2
UDP-Lite		0	480	8	1	0	0
UDP	8	8	480	8	1	1	1
tw_sock_TCP	32	32	128	32	1	1	1
TCP	15	15	1056	15	4	1	1
eventpoll_pwq	102	102	40	102	1	1	1
sgpool-128	12	12	2560	12	8	1	1
sgpool-64	12	12	1280	12	4	1	1
sgpool-32	12	12	640	12	2	1	1
sgpool-16	156	156	320	12	1	13	13
scsi_data_buffer	12 156 170	170	24	170	1	1	1
blkdev_queue blkdev_requests biovec-256 biovec-128	39 40	39	1184	13 20	4	3	3
blkdev_requests	40	28	200		1	2	2
biovec-256	10	10	3072	10	8	1	1
biovec-128	0	0	1536	10	4	0	0
biovec-64	10	10	768	10	2	1	1
<pre>sock_inode_cache skbuff_fclone_cache</pre>	187	185	352	11	1	17	17
skbuff_fclone_cache	11	11	352	11	1	1	1
skbuff_head_cache	300	300	160	25	1	12	12
file_lock_cache shmem_inode_cache	39 860	39	104	39	1	1	1
shmem_inode_cache	860		400	10	1	86	86
proc_inode_cache	660	643	328	12	1	55	55
sigqueue	28 1144	28	144	28	1	1	1
radix_tree_node bdev cache			296	13	1	88	88
	38	38	416	19	2	2	2
sysfs_dir_cache inode_cache	5695 4368	3694	48	85	1	67	67
	4368 6784		304	13 32	1	336 212	336 212
dentry	0/84	6151	128	32	T	212	212

buffer_head	16856	4733	72	56	1	301	301
vm_area_struct	2576	2516	88	46	1	56	56
mm struct	90	86	448	9	1	10	10
signal_cache	72	70	480	8	1	9	9
sighand cache	72	71	1312	12	4	6	6
task struct	225	222	1072	15	4	15	15
anon_vma	1024	1024	16	256	1	4	4
idr layer cache	156	156	152	26	1	6	6
kmalloc-8192	4	4	8192	4	8	1	1
kmalloc-4096	88	83	4096	8	8	11	11
kmalloc-2048	40	33	2048	8	4	5	5
kmalloc-1024	120	113	1024	8	2	15	15
kmalloc-512	296	295	512	8	1	37	37
kmalloc-256	224	222	256	16	1	14	14
kmalloc-128	1536	1523	128	32	1	48	48
kmalloc-64	1664	1443	64	64	1	26	26
kmalloc-32	640	640	32	128	1	5	5
kmalloc-16	1024	1020	16	256	1	4	4
kmalloc-8	2048	2047	8	512	1	4	4
kmalloc-192	273	250	192	21	1	13	13
kmalloc-96	714	700	96	42	1	17	17

Variable definitions

Use the data in the following table to use the show khi performance command.

Table 1: Variable definitions

Variable	Value
{slot[-slot][,]}	Specifies the slot number. Valid slot is 1.

Displaying KHI control processor information

About this task

Use the following commands to display key health information about the packets generated by interface modules, the type of packets and protocols received on a port.

Procedure

Display statistics for control packets that go to the control processor:

```
show khi cpp port-statistics [{slot/port[-slot/port][,...]}]
```

Example

LLC BPDU(456)	9882	0	
LLC TDP(464)	0	2312	
Ether2 IPv4 TTL EXP(50)	13	0	
Ether2 ARP Other (129)	3	0	
LLC BPDU (456)	2312	0	
LLC TDP(464)	0	2314	
	LLC_TDP(464) Ether2_IPv4_TTL_EXP(50) Ether2_ARP_Other(129) LLC_BPDU(456)	LLC_TDP(464) 0 Ether2_IPv4_TTL_EXP(50) 13 Ether2_ARP_Other(129) 3 LLC_BPDU(456) 2312	LLC_TDP(464) 0 2312 Ether2_IPv4_TTL_EXP(50) 13 0 Ether2_ARP_Other(129) 3 0 LLC_BPDU(456) 2312 0

Variable definitions

Use the data in the following table to use the show khi cpp command.

Table 2: Variable definitions

Variable	Value
slot/port[-slot/port][,]}	Identifies the slot and port in one of the following formats: a single slot and port (1/1).

Clearing KHI information

About this task

KHI information can be cleared for a specific slot or across the whole device. Use the command to clear the port statistics.

Procedure

Clear CPP statistics:

clear khi cpp <port-statistics>

Displaying KHI Fabric Extend ONA status

About this task

Use the following command to display the current status of the Fabric Extend ONA, which includes release information.

Procedure

1. Enter Privileged EXEC mode:

enable

2. Display the ONA status:

show khi fe-ona status

Example

The following output displays the show khi fe-ona status when the ONA is operating normally.

```
Switch:1#show khi fe-ona status

ONA STATUS

ONA Device Status: UP

Running Release Name: v1.0.0.0int006-3-g9749735-dirty

Last Image Upgrade Status: UPGRADE_SUCCESS

Last Image File Used For Upgrde: gdb-secure_ona.tgz
```

The following examples display the output when communication from the VSP 4000 to the ONA is disrupted. Note that the <code>ONA Down reason</code> lists the cause of the failure. The reason changes depending on the context of the failure.

The following output displays when the configuration push from VSP 4000 to the ONA fails:

```
Switch:1#show khi fe-ona status

ONA STATUS

ONA Device Status: DOWN
ONA DOWN reason: ONA_CONFIG_DOWNLOAD_FAILED
Running Release Name:
Image Upgrade Status: UNKNOWN
```

The following output displays when the VSP 4000 port connecting to the ONA device port is DOWN:

```
Switch:1#show khi fe-ona status

ONA STATUS

ONA Device Status: DOWN
ONA DOWN reason: ONA_DEVICE_PORT_DOWN
Running Release Name:
Image Upgrade Status: UNKNOWN
Image File Is Being Used For Upgrade:
```

The following output displays when the VSP 4000 is not receiving LLDP packets from the ONA:

Note:

On the VSP 4000 console, the following log message precedes all three of the above cases:

CP1 $[03/22/71\ 09:30:15.336:UTC]\ 0x00378601\ 00000000\ GlobalRouter\ ONA\ WARNING\ ONA\ device\ status\ detected\ down$

Displaying KHI Fabric Extend ONA global information

About this task

Use the following command to display Fabric Extend ONA global information such as port numbers, IP addresses, and MTU.

Procedure

1. Enter Privileged EXEC mode:

enable

2. Display the ONA global information:

show khi fe-ona detail

Example

```
Switch: 1#show khi fe-ona detail
______
            ONA RUNTIME INFORMATION
______
ONA Port Number: 1/15
ONA Management Address: 100.1.1.11
Tunnel Source IP Address : 11.11.12.11
ONA LLDP Port Status : Enabled
ONA Device Port Status : UP
ONA Device Status : UP
MTU: 1000
ONA Network Port Number: 1/35
ONA Mac(ARP) Address: 10:cd:ae:69:b6:50
ONA Source VlanId: 1050
ONA Source VlanIP: 10.0.70.1
ONA Gateway IP : 10.0.70.1
ONA Management IP Mask: 255.255.255.0
ONA Bootmode: 1
ONA Uptime : 0 day(s), 00:00:00
pbit-to-dscp-map p0=16 p1=20 p2=24 p3=30 p4=36 p5=40 p6=48 p7=46
```

Note:

In the above example, the VSP 4000 receives LLDP packets with the Management IP address of the ONA over the ONA Port (1/15). The VSP 4000 extracts the ONA Management IP from the LLDP packet and resolves the ARP of the ONA over the network port (1/35). After the VSP 4000 resolves the ARP of the ONA IP, the show khi fe-ona detail updates the following details:

- ONA Network Port Number
- ONA Mac(ARP) Address

ONA Source VlanId

Note the following in regard to the show khi fe-ona detail output shown above:

- ONA Source VlanIP : 10.0.70.1—This is the IP address of the VSP 4000 VLAN that switches traffic to the ONA network port. In the above output, this is VLAN 1050.
- ONA Gateway IP : 10.0.70.1—This is the ONA gateway IP address that the VSP 4000 gets by guerying the ONA. The ONA receives this gateway IP from the DHCP server.

Important:

The ONA Source VlanIP, and ONA Gateway IP addresses must be the same for the tunnels to come up and the traffic to switch.

Chapter 5: Key Health Indicators using FDM

The Key Health Indicators (KHI) feature of Avaya Virtual Services Platform 4000 Series provides a subset of health information that allows for quick assessment of the overall operational state of the device.



Note:

The KHI feature is not intended to provide a comprehensive debugging solution. Instead, KHI identifies key information that could lead Avaya support personnel towards discovery of a specific failure. After the technician assesses the KHI information, further debugging is required to determine the specific reason for the fault.

Avaya recommends that you capture KHI information during normal operations to provide a baseline for Avaya support personnel when detecting fault situations.

Clearing KHI statistics

About this task

Clear KHI statistics.

Procedure

- 1. In the Device Physical View tab, select the Device.
- 2. In the navigation tree, expand the following folders: **Configuration > Edit**.
- 3. Click Chassis.
- 4. Click the CPP Stats Control tab.
- 5. Select the statistics you want to clear.
- 6. Click Apply.

CPP Stats Control field descriptions

Use the data in the following table to use the CPP Stats Control tab.

Name	Description
PortStatsClear	Clears port statistics.

Displaying KHI port information

About this task

Use the following commands to display key health information about the types of control packets and protocols received on a port and sent to the control processor.

Procedure

- 1. In the Device Physical View, select a port.
- 2. In the navigation tree, expand the following folders: **Configuration > Graph**.
- 3. Click Port.
- 4. Click the CPP Stats tab.

CPP Stats field descriptions

Use the data in the following table to use the CPP Stats tab.

Name	Description
Port	Identifies the slot and port.
Packet	Shows the packet type.
PacketName	Shows the name of the packet.
RxPackets	Indicates the number of received packets on the port for the packet type.
TxPackets	Indicates the number of transmitted packets on the port for the packet type.

Chapter 6: Link state change control using ACLI

Detect and control link flapping to bring more stability to your network.

Controlling link state changes

About this task

Configure link flap detection to control state changes on a physical port.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the interval for link state changes:

```
link-flap-detect interval <2-600>
```

3. Configure the number of changes allowed during the interval:

```
link-flap-detect frequency <1-9999>
```

4. Enable automatic port disabling:

```
link-flap-detect auto-port-down
```

5. Enable sending a trap:

```
link-flap-detect send-trap
```

Example

1. Enable automatic disabling of the port:

```
VSP-4850GTS(config) # link-flap-detect auto-port-down
```

2. Configure the link-flap-detect interval:

```
VSP-4850GTS(config) # link-flap-detect interval 20
```

3. Enable sending traps:

```
VSP-4850GTS(config)# link-flap-detect send-trap
```

Variable definitions

Use the data in the following table to use the link-flap-detect command.

Table 3: Variable definitions

Variable	Value
<auto-port-down></auto-port-down>	Automatically disables the port if state changes exceed the link-flap threshold. By default, auto-port-down is enabled. Use the no operator to remove this configuration. To set this option to the default value, use the default operator with the command.
frequency <1-9999>	Configures the number of changes that are permitted during the time specified by the interval command.
	The default is 20. To set this option to the default value, use the default operator with the command.
interval <2-600>	Configures the link-flap-detect interval in seconds.
	The default value is 60. To set this option to the default value, use the default operator with the command.
send-trap	Activates traps transmission. The default setting is activated. Use the no operator to remove this configuration. To set this option to the default value, use the default operator with the command.

Displaying link state changes

About this task

Displays link flap detection state changes on a physical port.

Procedure

1. Enter Privileged EXEC mode:

enable

2. Display link state changes:

show link-flap-detect

Example

VSP-4850GTS>enable VSP-4850GTS#show link-flap-detect

Auto Port Down : enable Send Trap : enable Interval : 60 Frequency : 20

Chapter 7: Link state change control using EDM

Detect and control link flapping to bring more stability to your network.

Controlling link state changes

About this task

Configure link flap detection to control link state changes on a physical port.

Procedure

- 1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
- 2. Click General.
- 3. Click the Link Flap tab.
- 4. Configure the parameters as required.
- 5. Click Apply.

Link Flap field descriptions

Use the data in the following table to use the **Link Flap** tab.

Name	Description
AutoPortDownEnable	Enables or disables Link Flap Detect. If you enable Link Flap Detect, the system monitors the number of times a port goes down during a designated interval. If the number of drops exceeds a specified limit, the system forces the port out-of-service.
SendTrap	Specifies that a trap is sent if the port is forced out-of-service.
Frequency	Specifies the number of times the port can go down. The default is 20.
Interval	Specifies the interval (in seconds) between port failures. The default is 60.

Chapter 8: Log and trap fundamentals

Use the information in this section to help you understand Simple Network Management Protocol (SNMP) traps and log files, available as part of Avaya Virtual Services Platform 4000 Series System Messaging Platform.

Overview of traps and logs

System log messaging

On a UNIX-based management platform, you can use system log (syslog) messaging to manage event messages. The switch syslog software communicates with a server software component named syslogd on the management workstation.

The UNIX daemon syslogd is a software component that receives and locally logs, displays, prints, and forwards messages that originate from sources internal and external to the workstation. For example, syslogd on a UNIX workstation concurrently handles messages received from applications that run on the workstation, as well as messages received from the switch that run in a network accessible to the workstation.

The remote UNIX management workstation performs the following actions:

- Receives system log messages from the switch .
- Examines the severity code in each message.
- Uses the severity code to determine appropriate system handling for each message.

Log consolidation

Virtual Services Platform generates a system log file and can forward that file to a syslog server for remote viewing, storage and analyzing.

The system log captures messages for the following components:

- Extensible Authentication Protocol (EAP)
- Remote Authentication Dial-in User Service (RADIUS)
- Remote Monitoring (RMON)
- Web
- hardware (HW)
- MultiLink Trunking (MLT)
- · filter

- Quality of Service (QoS)
- Command line interface (CLI) log
- software (SW)
- Central Processing Unit (CPU)
- Internet Protocol (IP)
- Virtual Local Area Network (VLAN)
- policy
- Simple Network Management Protocol (SNMP) log

The switch can send information in the system log file, including ACLI command log and the SNMP operation log, to a syslog server.

View logs for CLILOG module to track all ACLI commands executed and for fault management purposes. The ACLI commands are logged to the system log file as CLILOG module.

View logs for SNMPLOG module to track SNMP logs. The SNMP operation log is logged to the system log file as SNMPLOG module.

The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

System log client over IPv6 transport

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration except in the following case. When you configure the system log table in EDM, under the **System Log Table** tab, you must select either IPv4 or IPv6.

Log messages with enhanced secure mode

Enhanced secure mode allows the system to provide role-based access levels, stronger password requirements, and stronger rules on password length, password complexity, password change intervals, password reuse, and password maximum age use. If you enable enhanced secure mode, the system encrypts the entire log file.

With enhanced secure mode enabled, only individuals in the administrator or auditor role can view log files to analyze switch access and configuration activity. However, no access level role can modify the content of the log files, not even the administrator or the auditor access level roles. The administrator has access to the remove and delete commands.

If you enable enhanced secure mode, you cannot access the following commands for log files at any role-based access level:

- more
- edit
- rename
- · copy

If someone attempts to access a log file with the preceding commands, an information and warning message displays on the screen.

The following table summarizes log file command access based on role-based access levels.

Table 4: Log commands accessible for various users

Access level role	Commands
Administrator	The remove and delete commands.
No user at any access level.	The following commands:
	• more
	• edit
	• rename
	• copy
Administrator	All configuration commands can only be accessed by the individual in the administrator role, other than the preceding commands.
Administrator and auditor	All show commands for log files.
All users (Administrator, auditor, security, privilege, operator.)	All show commands for log configurations.

With enhanced secure mode enabled, authorized users can use SFTP to transfer files to a remote server with the content encrypted.

SNMP traps

The SNMP trap is an industry-standard method used to manage events. You can set SNMP traps for specific types of log message (for example, warning or fatal), from specific applications, and send them to a trap server for further processing. For example, you can configure the switch to send SNMP traps to a server after a port is unplugged or if a power supply fails.

This document only describes SNMP commands related to traps. For more information about how to configure SNMP community strings and related topics, see *Configuring Security on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-601.

Secure syslog

Syslog is a standard used to send event log messages to devices within a network. The switch sends event messages to a logging server called syslog server. The syslog server stores the log messages and displays them for event reporting. Syslog messages are used for monitoring system activities and troubleshooting.

The secure syslog feature adds security and authenticated access to the plain text event log messages that are communicated between a remote syslog server and a syslog client. Secure syslog feature helps prevent unauthorized access to confidential data transmitted on an unsecured communication channel between a remote syslog server and client.

To implement the security, this feature employs port forwarding using the Secure Shell (SSH) cryptography protocol and Transport Layer Security (TLS) to provide the secure connection between syslog server and client.

After starting the syslog server, to ensure authentication, you must setup a remote port forwarding connection to connect the switch with the remote SSH client or the remote TLS server.

Secure syslog using SSH:

The syslog server is installed on a host that serves as SSH client. The SSH client requests a connection with the SSH server that resides on the switch. A remote port forwarding connection, called secure-forwarding, gets established between the syslog server and the switch. The syslog server now listens for the log messages on the port 601 at the end of the secure channel. The syslog server decrypts the received log messages and either stores or displays the messages.

Secure syslog using TLS:

The syslog server is installed on a host that serves as TLS server. The switch plays the role of a TLS client. A TLS handshake is initiated between the syslog server and the switch. The syslog server transmits a certificate which has subject common name and optional subject alternative name (SAN). Subject common name is always present in the certificate but SAN is optional. The server-cert-name must match with SAN name if present in the certificate else if SAN name is not present, it must match with the Subject Common Name else TLS negotiation fails and the connection to the server is closed. If the server-cert-name part is not configured, then the check is not done.

Once the TLS handshake is successful, the log messages sent from the switch to the syslog server are encrypted. The syslog server decrypts these messages using a private key. The server then stores the messages or forwards them to other servers.

Supported syslog servers:

This feature supports the following syslog servers:

- For SSH tunneling WinSyslog, which is the Windows OS based syslog server.
- For TLS tunneling Rsyslog, which is a Linux based open source syslog server.

Simple Network Management Protocol

The Simple Network Management Protocol (SNMP) provides facilities to manage and monitor network resources. SNMP consists of:

- Agents—An agent is software that runs on a device that maintains information about device configuration and current state in a database.
- Managers—An SNMP manager is an application that contacts an SNMP agent to query or modify the agent database.
- The SNMP protocol—SNMP is the application-layer protocol SNMP agents and managers use to send and receive data.
- Management Information Bases (MIB)—The MIB is a text file that specifies the managed objects by an object identifier (OID).

Important:

The switch does not reply to SNMP requests sent to the Virtual Router Redundancy Protocol (VRRP) virtual interface address; it does, however, reply to SNMP requests sent to the physical IP address.

An SNMP manager and agent communicate through the SNMP protocol. A manager sends queries and an agent responds; however, an agent initiates traps. Several types of packets transmit between SNMP managers and agents:

- Get request—This message requests the values of one or more objects.
- Get next request—This message requests the value of the next object.
- Set request—This message requests to modify the value of one or more objects.
- Get response—An SNMP agent sends this message in response to a get request, get next request, or set request message.
- Trap—SNMP trap is a notification triggered by events at the agent.

Log message format

The log messages for the switch have a standardized format. All system messages are tagged with the following information, except that alarm type and alarm status apply to alarm messages only:

- Avaya proprietary (AP) format—Provides encrypted information for debugging purposes
- CPU slot number—Indicates the CP slot where the command is logged.
- timestamp—Records the date and time at which the event occurred. The format is MM/DD/YY hh:mm:ss.uuu, where uuu is milliseconds. Example: [11/01/10 11:41:21.376].
- event code—Precisely identifies the event reported.
- alarm code—Specifies the alarm code.
- alarm type—identifies the alarm type (Dynamic or Persistent) for alarm messages
- alarm status—identifies the alarm status (set or clear) for alarm messages
- VRF name—Identifies the Virtual Routing and Forwarding (VRF) instance, if applicable.
- module name—Identifies the software module or hardware from which the log is generated.
- severity level—Identifies the severity of the message.
- sequence number—Identifies a specific CLI command.
- context—Specifies the type of the session used to connect to the switch. If the session is a remote session, the remote IP address is identified.
- user name—Specifies the user name used to login to the switch.
- ACLI command—Specifies the commands typed during the ACLI session. The system logs anything type during the ACLI session as soon as the user enters the Enter key.

The following messages are examples of an informational message for CLILOG:

```
CP1 [07/18/14 13:23:11.253] 0x002c0600 00000000 GlobalRouter CLILOG INFO 13 TELNET:
135.55.40.200 rwa show log file name-of-file log.40300001.1806
CP1 [07/18/14 13:24:19.739] 0x002c0600 00000000 GlobalRouter CLILOG INFO 15 TELNET:
135.55.40.200 rwa term more en
CP1 [07/18/14 13:24:22.577] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                            16 TELNET:
135.55.40.200 rwa show log
CP1 [01/12/70 15:13:59.056] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                            5 TELNET:
47.17.170.108 rwa syslog host 4
CP1 [01/12/70 15:13:35.520] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                            4 TELNET:
47.17.170.108 rwa syslog host enable
CP1 [01/12/70 15:13:14.576] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                            3 TELNET:
47.17.170.108 rwa show syslog
CP1 [01/12/70 15:12:44.640] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                            2 TELNET:
47.17.170.108 rwa show logging file tail
```

The following messages are examples of an informational message for SNMPLOG:

```
CP1 [05/07/14 10:24:05.468] 0x002c4600 00000000 GlobalRouter SNMPLOG INFO ver=v2c public rcVlanPortMembers.2 =

CP1 [05/07/14 10:29:58.133] 0x002c4600 00000000 GlobalRouter SNMPLOG INFO 2 ver=v2c public rcVlanPortMembers.2 =

CP1 [05/07/14 10:30:20.466] 0x002c4600 00000000 GlobalRouter SNMPLOG INFO 3 ver=v2c public rcVlanPortMembers.1 =
```

The following messages are examples of an informational message for system logs:

```
CP1 [07/24/14 18:04:08.304] 0x00000670 00000000 GlobalRouter SW INFO Basic license supports all features on this device

CP1 [07/24/14 18:04:10.651] 0x00034594 00000000 GlobalRouter SW INFO System boot

CP1 [07/24/14 18:04:10.651] 0x00034595 00000000 GlobalRouter SW INFO VSP-8200 System

Software Release 0.0.0.0 B553

CP1 [07/24/14 18:04:10.779] 0x00010774 00000000 GlobalRouter HW INFO Detected 8 284XSQ chassis

CP1 [07/24/14 18:04:10.779] 0x0001081c 00400010.2 DYNAMIC SET GlobalRouter HW INFO Slot 2 is initializing.

CP1 [07/24/14 18:04:10.780] 0x0001081c 00400010.1 DYNAMIC SET GlobalRouter HW INFO Slot 1 is initializing.

CP1 [07/24/14 18:04:10.810] 0x00010729 00000000 GlobalRouter HW INFO Detected 8284XSQ Power Supply in slot PS 1. Adding 800 watts to available power

CP1 [07/24/14 18:04:10.811] 0x00010830 000000000 GlobalRouter HW INFO Detected 8242XSQ module (Serial#: SDNIV84Q2013) in slot 2
```

The system encrypts AP information before writing it to the log file. The encrypted information is for debugging purposes. Only an Avaya Customer Service engineer can decrypt the information. ACLI commands display the logs without the encrypted information. Avaya recommends that you do not edit the log file.

The following table describes the system message severity levels.

Table 5: Severity levels

Severity level	Definition
EMERGENCY	A panic condition that occurs when the system becomes unusable. Usually a severity level of emergency is usually a condition where multiple applications or server are affected. You must correct a severity level of alert immediately.
ALERT	Any condition requiring immediate attention and correction. You must correct a severity level of alert immediately, but usually indicates failure of a secondary system, such as an Internet Service Provider connection.
CRITICAL	Any critical conditions, such as a hard drive error.
ERROR	A nonfatal condition occurred. You can be required to take appropriate action. For example, the system generates an error message if it is unable to lock onto the semaphore required to initialize the IP addresses used to transfer the log file to a remote host.
WARNING	A nonfatal condition occurred. No immediate action is needed. An indication that an error can occur if action is not taken within a given amount of time.
NOTIFICATION	Significant event of a normal and normal nature. An indication that unusual, but not error, conditions have occurred. No immediate action is required.
INFO	Information only. No action is required.
DEBUG	Message containing information useful for debugging.
FATAL	A fatal condition occurred. The system cannot recover without restarting. For example, a fatal message is generated after the configuration database is corrupted.

Based on the severity code in each message, the platform dispatches each message to one or more of the following destinations:

- · workstation display
- local log file
- · one or more remote hosts

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration except in the following case. When you configure the system log table in EDM, under the **System Log Table** tab, you must select either IPv4 or IPv6.

Internally, the switch has four severity levels for log messages: INFO, WARNING, ERROR, and FATAL. The system log supports eight different severity levels:

- Debug
- Info
- Notice
- Warning
- Critical
- Error

- Alert
- Emergency

The following table shows the default mapping of internal severity levels to syslog severity levels.

Table 6: Default and system log severity level mapping

UNIX system error codes	System log severity level	Internal severity level
0	Emergency	Fatal
1	Alert	_
2	Critical	_
3	Error	Error
4	Warning	Warning
5	Notice	_
6	Info	Info
7	Debug	_

Log files

The log file captures hardware and software log messages, and alarm messages. Virtual Services Platform 4000 logs to internal flash.

The system saves internal log messages in a circular list in memory, which overwrite older log messages as the log fills. Unlike the log messages in a log file, the internal log messages in memory do not contain encrypted information, which can limit the information available during troubleshooting. Free up the disk space on the flash if the system generates the disk space 75% full alarm. After the disk space utilization returns below 75%, the system clears the alarm, and then starts logging to a file again.

Log file naming conventions

The following list provides the naming conventions for the log file:

- The log file is named as log.xxxxxxxxxxsss format. The prefix of the log file name is log. The six characters after the log file prefix contain the last three bytes of the chassis base MAC address. The next two characters are 01. The last three characters (sss) denote the sequence number of the log file.
- The sequence number of the log file is incremented for each new log file created after the existing log file reaches the maximum configured size.
- At initial system start up when no log file exists, a new log file with the sequence number 000 is created. After a restart, the system finds the newest log file from internal flash based on file timestamps. If the newest log file is on the flash that is used for logging, the system continues to use the newest log file. And once the maximum configured size is reached, system continues to create a new log file with incremental sequence number on the internal flash for logging.

Log file transfer

The system logs contain important information for debugging and maintaining the switch. After the current log file reaches the configured maximum size, the system creates a new log file for logging. The system transfers old log files to a remote host. You can configure up to 10 remote hosts, which creates long-term backup storage of your system log files.

Of the 10 configured remote hosts, 1 is the primary host and the other 9 are redundant. Upon initiating a transfer, system messaging attempts to use host 1 first. If host 1 is not reachable, system messaging tries hosts 2 to 10.

If log file transfer is unsuccessful, the system keeps the old log files on internal flash. The system attempts to transfer old log files after the new log file reaches the configured maximum size. The system also attempts to transfer old log files periodically (once in one hundred log writes) if the disk space on the flash is more than 75% full.

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration.

With enhanced secure mode enabled, authorized users can use SFTP to transfer files to a remote server with the content encrypted.

You can specify the following information to configure the transfer criteria:

- The maximum size of the log file.
- The IP address of the remote host.
- The name prefix of the log file to store on the remote host.

The system appends a suffix of .xxxxxxxxx.sss to the file name. The first six characters of the suffix contain the last three bytes of the chassis base MAC address. The next two characters are 01. The last three characters (sss) denote the sequence number of the log file. For example, if you configure the name prefix as mylog, a possible file name is mylog. 9000001.001.

• The user name and password, if using File Transfer Protocol (FTP) for file transfer. Use the following commands to configure the user name and password:

```
boot config host user WORD<0-16>
boot config host password WORD<0-16>
```

Be aware of the following restrictions to transfer log files to a remote host:

- The remote host IP address must be reachable.
- If you transfer a log file from a host to the system, (for example, to display it with a show command), rename the log file. Failure to rename the log file can cause the system to use the recently transferred file as the current log, if the sequence number in the extension is higher than the current log file. For example, if bf860005.002 is the current log file and you transfer bf860005.007 to the system, the system logs future messages to the bf860005.007 file. You can avoid this if you rename the log file to something other than the format used by system messaging.
- If your TFTP server is a UNIX-based machine, files written to the server must already exist. For example, you must create dummy files with the same names as your system logs. This action is commonly performed by using the touch command (for example, touch bf860005.001).

Three parameters exist to configure the log file:

- the minimum acceptable free space available for logging
- · the maximum size of the log file
- the percentage of free disk space the system can use for logging

Although these three parameters exist, you can only configure the maximum size of the log file. The switch does not support the minimum size and percentage of free disk space parameters. The internal flash must be less than 75% full for the system to log a file. If the internal flash is more than 75% full, logging to a file stops to prevent exhausting disk space.

Log file transfer using a wildcard filename

Log files from VOSS Release 4.1 and earlier were created without access permissions. However, file transfers using SFTP require file permissions.

The command attribute WORD<1-99> [+/-] R allows you to change the permissions of a file. To change permissions for log files created in VOSS 4.1 and earlier, use the attribute command with the wildcard filename log.*. Using the command in the form attribute log.* [+/-]R changes permissions for log files with names that begin with the characters "log.".

Important:

You cannot use a wildcard pattern other than log.* for this command.

Chapter 9: Log configuration using ACLI

Use log files and messages to perform diagnostic and fault management functions.

Related links

Configuring a UNIX system log and syslog host on page 41

Configuring secure forwarding on page 45

<u>Installing root certificate for syslog client</u> on page 47

Configuring logging on page 48

Configuring the remote host address for log transfer on page 50

Configuring system logging on page 51

Configuring system message control on page 52

Extending system message control on page 53

Configuring a UNIX system log and syslog host

About this task

Configure the syslog to control a facility in UNIX machines that logs SNMP messages and assigns each message a severity level based on importance.

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration using ACLI.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Enable the system log:

```
syslog enable
```

3. Specify the IP header in syslog packets:

```
syslog ip-header-type <circuitless-ip|default>
```

4. Configure the maximum number of syslog hosts:

```
syslog max-hosts <1-10>
```

5. Create the syslog host:

```
syslog host <1-10>
```

6. Configure the IP address for the syslog host:

```
syslog host <1-10> address WORD <0-46>
```

7. Enable the syslog host:

```
syslog host <1-10> enable
```

Configure optional syslog host parameters by using the variables in the following variable definition tables.

8. View the configuration to ensure it is correct:

```
show syslog [host \langle 1-10 \rangle]
```

Example

```
VSP-4850GTS(config) #syslog enable
VSP-4850GTS(config) #syslog host 7 address 1.1.1.1
VSP-4850GTS(config) #syslog host 7 enable
```

```
VSP-4850GTS(config) #show syslog host 7

Id : 7

IpAddr : 1.1.1.1

UdpPort : 514

Facility : local7

Severity : info|warning|error|fatal

MapInfoSeverity : info

MapWarningSeverity : warning

MapErrorSeverity : error

MapMfgSeverity : notice

MapFatalSeverity : emergency

Enable : true

SecureForwardingMode: none

Tcp Port : 1025
```

```
VSP-4850GTS(config) #show syslog

Enable : true
Max Hosts : 5
OperState : active
header : default
Total number of configured hosts : 3
Total number of enabled hosts : 1
Configured host : 7 8 9
Enabled host : 7
```

```
VSP-4850GTS(config) # syslog host 2 address fe80:0:0:0:22b:4eee:fe5e:73fd udp-port 515

VSP-4850GTS(config) # syslog host 2 udp-port 515

VSP-4850GTS(config) # syslog host 2 enable
```

VSP-4850GTS (config)

Variable definitions

Use the data in the following table to use the syslog command.

Table 7: Variable definitions

Variable	Value
enable	Enables the sending of syslog messages on the device. The default is disabled. Use the no operator before this parameter, no syslog enable to disable the sending of syslog messages on the device. The default is enabled.
ip-header-type <circuitless-ip default></circuitless-ip default>	Specifies the IP header in syslog packets to circuitless-ip or default.
	 If the value is default, the IP address of the VLAN is used for syslog packets that are transmitted in-band using input/ output (I/O) ports.
	 If the value is circuitless-ip, then for all syslog messages (in-band or out-of-band), the circuitless IP address is used in the IP header. If you configure multiple circuitless IPs, the first circuitless IP configured is used.
max-hosts <1-10>	Specifies the maximum number of syslog hosts supported, from 1–10. The default is 5.

Use the data in the following table to use the syslog host command.

Table 8: Variable definitions

Variable	Value
1–10	Creates and configures a host instance. Use the no operator before this parameter, no syslog host to delete a host instance.

Table continues...

Variable	Value
address WORD <0–46>	Configures a host location for the syslog host. WORD <0–46> is the IPv4 or IPv6 address of the UNIX system syslog host in the format A.B.C.D or x:x:x:x:x:x:x:X You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration using ACLI.
enable	Enables the syslog host. Use the no operator before this parameter, no syslog host enable to disable syslog host. The default is disabled.
facility {local0 local1 local2 local3 local4 local5 local6 local7}	Specifies the UNIX facility in messages to the syslog host. {local0 local1 local2 local3 local4 local5 local6 local7} is the UNIX system syslog host facility. The default is local7.
maperror {emergency alert critical error warning notice info debug}	Specifies the syslog severity to use for error messages. The default is error.
mapfatal {emergency alert critical error warning notice info debug}	Specifies the syslog severity to use for fatal messages. The default is emergency.
mapinfo {emergency alert critical error warning notice info debug}	Specifies the syslog severity level to use for information messages. The default is info.
mapwarning {emergency alert critical error warning notice info debug}	Specifies the syslog severity to use for warning messages. The default is warning.
secure-forwarding mode [none] [ssh] [tls server-cert-name WORD<1-64>]	Specifies the mode of secure forwarding of syslog on the host. The default mode is none, that is, both ssh and tls modes are disabled by default.
secure-forwarding tcp-port <1025–49151>	Set tcp-port for secure forwarding of syslog for host. The default tcp-port is 1025.
	Important:
	The tcp-port 6000 cannot be used, as it is used as an internal port for Internal Spanning Tree (IST).
severity <info warning error fatal> [<info warning error fatal="">] [<info warning error fatal="">] [<info warning error fatal>]</info warning error fatal></info warning error ></info ></info warning error fatal>	Specifies the severity levels for which to send syslog messages for the specified modules. The default is info.
udp-port <514-530>	Specifies the User Datagram Protocol port number on which to send syslog messages to the syslog host. This value is the UNIX system syslog host port number from 514–530. The default is 514.

Job aid

The following table describes the fields in the output for the **show syslog host** command.

Parameter	Description
Id	Specifies the ID for the syslog host. The range is 1–10.
IpAddr	Specifies the IP address of the syslog host. You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses.
UdpPort	Specifies the UDP port to use to send messages to the syslog host (514–530). The default is 514.
Facility	Specifies the syslog host facility used to identify messages (local0 to local7). The default is local7.
Severity	Specifies the message severity for which syslog messages are sent. The default is info warning error fatal.
MapInfoSeverity	Specifies the syslog severity to use for INFO messages. The default is info.
MapWarningSeverity	Specifies the syslog severity to use for WARNING messages. The default is warning.
MapErrorSeverity	Specifies the syslog severity to use for ERROR messages. The default is error.
MapMfgSeverity	Specifies the syslog severity to use for Accelar manufacturing messages. The default is notice.
MapFatalSeverity	Specifies the syslog severity to use for FATAL messages. The default is emergency.
Enable	Enables or disables the sending of messages to the syslog host. The default is disabled.
SecureForwardingMode	Specifies the mode in which the syslog messages are securely forwarded. The supported values are ssh, tls, and none. The default is none, which means that secure forwarding is disabled.
TcpPort	Specifies the TCP port to use for secure forwarding for a particular host. The default is 1024.

Configuring secure forwarding

Configuring secure forwarding includes setting the mode for the particular syslog host and setting the TCP port through which the logs are sent to the syslog server.

Procedure

1. Enter Global Configuration mode:

enable
configure terminal

2. Create the syslog host:

```
syslog host <1-10>
```

Use the no operator before this parameter, that is, no syslog host to delete a host instance.

3. Configure an IP address for the syslog host:

```
syslog host <1-10> address WORD<0-46>
```

4. Enable the syslog host:

```
syslog host <1-10> enable
```

5. Enable syslog globally:

```
syslog enable
```

6. Set the mode for secure forwarding on the host:

```
syslog host <1-10> secure-forwarding mode [none] | [ssh] | [tls
server-cert-name WORD<1-64>]
```

7. Set the TCP port:

```
syslog host <1-10> secure-forwarding tcp-port <1025-49151>
```

8. Display the secure forwarding configured values:

```
show syslog host <1-10>
```

9. (Optional) Remove the server certificate name:

```
no syslog host <1-10> secure-forwarding mode tls server-cert-name
```

10. **(Optional)** Set secure-forwarding mode to none for a particular host:

```
default syslog host <1-10> secure-forwarding mode
```

Next steps

After configuring secure forwarding on the switch, set the syslog server to be able to see the log messages on the interactive syslog viewer.

- For SSH secure syslog, on the winsyslog server, enter the host IP or the IP of the PC and set the port to 601 which is a default port for TCP and set the protocol type to RFC3195.
- For TLS secure syslog, on the rsyslog server, configure the server to use TLS method and install the root certificate on the server in the switch.

Related links

<u>Log configuration using ACLI</u> on page 41 <u>Variable definitions</u> on page 46

Variable definitions

Use the data in the following table to use the syslog host command.

Variable	Value
host <1–10>	Specifies the ID for the syslog host. The range is 1–10.
address WORD<0-46>	Configures a host location for the syslog host. WORD <0–46> is the IPv4 or IPv6 address of the UNIX system syslog host in the format A.B.C.D or x:x:x:x:x:x:x: You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration using ACLI.
enable	Enables the syslog host. Use the no operator before this parameter, no syslog host enable to disable syslog host. The default is disabled.
secure-forwarding	Adds protected syslog using SSH remote port forwarding for host.

Use the data in the following table to use the syslog host secure-forwarding command.

Variable	Value
host <1–10>	Creates and configures a host instance. Use the no operator before this parameter, no syslog host to delete a host instance.
mode [none ssh tls server-cert- name WORD<1-64>]	Specifies the mode of secure forwarding of syslog on the host. The default mode is none, that is, both ssh and tls modes are disabled by default.
	Note:
	Certificate validation is done only if the server-cert-name is configured.
tcp-port <1025-49151>	Set tcp-port for secure forwarding of syslog for host. The default tcp-port is 1025.
	To set the TCP port to default value, use command default syslog host <1-10> secure-forwarding tcp-port.
	① Important:
	The tcp-port 6000 cannot be used, as it is used as an internal port for Internal Spanning Tree (IST).

Related links

Configuring secure forwarding on page 45

Installing root certificate for syslog client

Use the following procedure to install a root certificate for a syslog client.

Procedure

1. Enter Global Configuration mode:

enable

configure terminal

2. Install a root certificate on the store:

syslog root-cert install-filename <file-name>

The certificate is installed in folder: /intflash/.cert/.syslogrootinstalledcert/.



The offline root certificate for TLS syslog must be kept in folder: / intflash/.cert/..syslogofflinerootcert/.

3. Uninstall a root certificate from the store:

no syslog root-cert install-filename <file-name>

4. To display the installed syslog server root certificate file:

show syslog root-cert-file

Related links

<u>Log configuration using ACLI</u> on page 41 <u>Variable definition</u> on page 48

Variable definition

Use the data in the following table to use the syslog root-cert command.

Variable	Value
install-filename WORD<1– 128>	Specifies the name of the root certificate to be installed on the store.

Related links

Installing root certificate for syslog client on page 47

Configuring logging

About this task

Configure logging to determine the types of messages to log and where to store the messages.



The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Define which messages to log:

```
logging level <0-4>
```

3. Write the log file from memory to a file:

```
logging write WORD<1-1536>
```

4. Show logging on the screen:

logging screen

Example

```
VSP-4850GTS>enable
VSP-4850GTS#configure terminal
VSP-4850GTS(config)#logging level 0
VSP-4850GTS(config)#logging write log2
VSP-4850GTS(config)#logging screen
```

Variable definitions

Use the data in the following table to use the logging command.

Table 9: Variable definitions

Variable	Value
level <0-4>	Shows and configures the logging level. The level is one of the following values:
	0: Information — all messages are recorded
	1: Warning — only warning and more serious messages are recorded
	2: Error — only error and more serious messages are recorded
	3: Manufacturing — this parameter is not available for customer use
	4: Fatal — only fatal messages are recorded

Table continues...

Variable	Value
screen	Configures the log display on the screen to on. Use the no form of the command to stop the log display on the screen: no logging screen
transferFile <1–10> address {A.B.C.D} filename-prefix WORD<0–200	Transfers the syslog file to a remote FTP/TFTP server. <1-10> specifies the file ID. The address {A.B.C.D} option specifies the IP address. The filename-prefix WORD<0-200> option sets the filename prefix for the log file at the remote host.
write WORD<1-1536>	Writes the log file with the designated string. WORD<1-1536> is the string or command that you append to the log file. If the string contains spaces, you must enclose the string in quotation marks (").

Configuring the remote host address for log transfer

Before you begin

The IP address you configure for the remote host must be reachable at the time of configuration.

About this task

Configure the remote host address for log transfer. The system transfers the current log file to a remote host after the log file size reaches the maximum size.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the remote host address for log transfer:

logging transferFile $\{1-10\}$ address $\{A.B.C.D\}$ [filename WORD < 0-255 > 1]

Example

```
VSP-4850GTS>enable
VSP-4850GTS#configure terminal
VSP-4850GTS(config)#logging transferFile 1 address 172.16.120.10
```

Variable definitions

Use the data in the following table to use the logging transferFile command.

Table 10: Variable definitions

Variable	Value
1–10	Specifies the file ID to transfer.
address {A.B.C.D}	Specifies the IP address of the host to which to transfer the log file. The remote host must be reachable or the configuration fails.
filename WORD<0-255>	Specifies the name of the file on the remote host. If you do not configure a name, the current log file name is the default.

Configuring system logging

About this task

System logs are a valuable diagnostic tool. You can send log messages to flash files for later retrieval.

You can change log file parameters at anytime without restarting the system. Changes made to these parameters take effect immediately.

Avaya recommends that you configure logging to a flash file at all times.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Enable system logging to a PC card file:

```
boot config flags logging
```

3. Configure the logfile parameters:

```
boot config logfile <64-500> <500-16384> <10-90>
```

Example

```
VSP-4850GTS>enable
VSP-4850GTS#configure terminal
VSP-4850GTS(config)#boot config logfile 64 600 10
```

Variable definitions

Use the data in the following table to use the boot config command.

Table 11: Variable definitions

Variable	Value
flags logging	Enables or disables logging to a file a flash file. The log file is named using the format log.xxxxxxxxx.sss. The first six characters after the prefix of the file name log contain the last three bytes of the chassis base MAC address. The next two characters specify the slot number. The last three characters denote the sequence number of the log file.
logfile <64-500> <500-16384> <10-90>	 Configures the logfile parameters <64-500> specifies the minimum free memory space on the external storage device from 64–500 KB. Virtual Services Platform 4000 does not support this parameter.
	 <500-16384> specifies the maximum size of the log file from 500–16384 KB.
	 <10-90> specifies the maximum percentage, from 10– 90%, of space on the external storage device the logfile can use. Virtual Services Platform 4000 does not support this parameter.

Configuring system message control

About this task

Configure system message control to suppress duplicate error messages on the console, and to determine the action to take if they occur.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure system message control action:

```
sys msg-control action <both|send-trap|suppress-msg>
```

3. Configure the maximum number of messages:

```
sys msg-control max-msg-num <2-500>
```

4. Configure the interval:

```
sys msg-control control-interval <1-30>
```

5. Enable message control:

```
sys msg-control
```

53

Example

```
VSP-4850GTS>enable
VSP-4850GTS#configure terminal
VSP-4850GTS(config)#sys msg-control action suppress-msg
VSP-4850GTS(config)#sys msg-control max-msg-num 10
VSP-4850GTS(config)#sys msg-control control-interval 15
VSP-4850GTS(config)#sys msg-control
```

Variable definitions

Use the data in the following table to use the sys msg-control command.

Table 12: Variable definitions

Variable	Value
action <both send-trap suppress-msg></both send-trap suppress-msg>	Configures the message control action. You can either suppress the message or send a trap notification, or both. The default is suppress.
control-interval <1-30>	Configures the message control interval in minutes. The valid options are 1–30. The default is 5.
max-msg-num <2-500>	Configures the number of occurrences of a message after which the control action occurs. To configure the maximum number of occurrences, enter a value from 2–500. The default is 5.

Extending system message control

About this task

Use the force message control option to extend the message control feature functionality to the software and hardware log messages.

To enable the message control feature, you must specify an action, control interval, and maximum message number. After you enable the feature, the log messages, which get repeated and cross the maximum message number in the control interval, trigger the force message feature. You can either suppress the message or send a trap notification, or both.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the force message control option:

```
sys force-msg WORD<4-4>
```

Example

VSP-4850GTS> enable

VSP-4850GTS# configure terminal

Add a force message control pattern. If you use a wildcard pattern (****), all messages undergo message control.

VSP-4850GTS(config) # sys force-msg ****

Variable definitions

Use the data in the following table to use the sys force-msg command.

Table 13: Variable definitions

Variable	Value
WORD<4-4>	Adds a forced message control pattern, where WORD<4-4> is a string of 4 characters. You can add a four-byte pattern into the force-msg table. The software and the hardware log messages that use the first four bytes that match one of the patterns in the force-msg table undergo the configured message control action. You can specify up to 32 different patterns in the force-msg table, including a wildcard pattern (****) as well. If you specify the wildcard pattern, all messages undergo message control.

Viewing logs

View log files by file name, category, or severity to identify possible problems.

About this task

View ACLI command and SNMP trap logs, which are logged as normal log messages and logged to the system log file.

Procedure

1. Enter Privileged EXEC mode:

enable

2. Show log information:

55

show logging file [alarm] [event-code WORD<0-10>] [module WORD<0-100>] [name-of-file WORD<1-99>] [save-to-file WORD<1-99>] [severity WORD<0-25>] [tail] [vrf WORD<0-32>]

Example

Display log file information:

```
Switch:1>enable
Switch: 1#configure terminal
Switch:1(config) #show logging file
CP1 [02/06/15 22:38:20.678:UTC] 0x00270428 00000000 GlobalRouter SW INFO Lifecy
cle: Start
CP1 [02/06/15 22:38:21.770:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s sockserv started, pid:4794
CP1 [02/06/15 22:38:21.771:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s oom95 started, pid:4795
CP1 [02/06/15 22:38:21.771:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s oom90 started, pid:4796
CP1 [02/06/15 22:38:21.772:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s imgsync.x started, pid:4797
CP1 [02/06/15 22:38:22.231:UTC] 0x0026452f 00000000 GlobalRouter SW INFO No pat
ch set.
CP1 [02/06/15 22:38:22.773:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s logServer started, pid:4840
CP1 [02/06/15 22:38:22.774:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s trcServer started, pid:4841
CP1 [02/06/15 22:38:22.774:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s oobServer started, pid:4842
CP1 [02/06/15 22:38:22.775:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s cbcp-main.x started, pid:4843
CP1 [02/06/15 22:38:22.776:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s rssServer started, pid:4844
CP1 [02/06/15 22:38:22.777:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s dbgServer started, pid:4845
CP1 [02/06/15 22:38:22.777:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s dbgShell started, pid:4846
CP1 [02/06/15 22:38:22.778:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s coreManager.x started, pid:4847
CP1 [02/06/15 22:38:22.779:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s ssio started, pid:4848
CP1 [02/06/15 22:38:22.780:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s hckServer started, pid:4849
CP1 [02/06/15 22:38:22.780:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s remCmdAgent.x started, pid:4850
CP1 [02/06/15 22:38:24.717:UTC] 0x000006cc 00000000 GlobalRouter SW INFO rcStar
t: FIPS Power Up Self Test SUCCESSFUL - 0
CP1 [02/06/15 22:38:24.718:UTC] 0x000006c2 00000000 GlobalRouter SW INFO rcStar
t: Security Stack Init SUCCESSFUL - 0
CP1 [02/06/15 22:38:24.718:UTC] 0x000006c3 00000000 GlobalRouter SW INFO rcStar
t: IPSEC Init SUCCESSFUL
    [02/06/15 22:38:24.718:UTC] 0x000006bf 00000000 GlobalRouter SW INFO rcStar
t: Security Stack Log init SUCCESSFUL - 0
CP1 [02/06/15 22:38:26.111:UTC] 0x000005c0 00000000 GlobalRouter SW INFO Licens
eLoad = ZERO, loading premier license for developer debugging
IO1 [02/06/15 22:38:26.960:UTC] 0x0011054a 00000000 GlobalRouter COP-SW INFO De
tected Master CP in slot 1
--More-- (q = quit)
Switch:1(config) #show logging file module SNMP
CP1 [02/06/15 22:39:58.530:UTC] 0x00004595 00000000 GlobalRouter SNMP INFO Boot
ed with file
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
```

alRouter SNMP INFO 2k card up(CardNum=1 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=2 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=3 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:40:45.839:UTC] 0x000045e5 00400005 DYNAMIC SET GlobalRouter SN
MP INFO Sending Cold-Start Trap

Variable definitions

Use the data in the following table to use the show logging file command.

Table 14: Variable definitions

Variable	Value
alarm	Displays alarm log entries.
CPU WORD<0-100>	Specifies the CPU event code and filename.
event-code WORD<0-10>	Specifies a number that precisely identifies the event reported.
module WORD<0-100>	Filters and lists the logs according to module. Specifies a string length of 0–100 characters. Categories include SNMP, EAP, RADIUS, RMON, WEB, HW, MLT, FILTER, QOS, CLILOG, SW, CPU, IP, VLAN, IPMC, PIM, POLICY, and SNMPLOG. To specify multiple filters, separate each category by the vertical bar (), for example, FILTER QOS.
name-of-file WORD<1-99>	Displays the valid logs from this file. For example, /intflash/logcopy.txt. You cannot use this command on the current log file—the file into which the messages are currently logged. Specify a string length of 1–99 characters.
	If you enable enhanced secure mode, the system encrypts the entire log file. After you use the show log file name-of-file WORD<1-99> command, the system takes the encrypted log file name as input, then decrypts it, and prints the output to the screen. You can then redirect the decrypted output to a file that you can store onto the flash.
	If enhanced secure mode is disabled, the system only encrypts the proprietary portion of the log file.
save-to-file WORD<1-99>	Redirects the output to the specified file and removes all encrypted information. You cannot use the tail option with the save-to-file option. Specify a string length of 1–99 characters.
severity WORD<0-25>	Filters and lists the logs according to severity. Choices include INFO, ERROR, WARNING, and FATAL. To specify multiple filters, separate each severity by the vertical bar (), for example, ERROR WARNING FATAL.
tail	Shows the last results first.
vrf WORD<0-32>	Specifies the name of a VRF instance to show log messages that only pertain to that VRF.

Configuring ACLI logging

Use ACLI logging to track all ACLI commands executed and for fault management purposes. The ACLI commands are logged to the system log file as CLILOG module.

About this task



The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Enable ACLI logging:

clilog enable

3. (Optional) Disable ACLI logging:

```
no clilog enable
```

4. Ensure that the configuration is correct:

```
show clilog
```

5. View the ACLI log:

show logging file module clilog

Example

Enable ACLI logging, and view the ACLI log:

```
Switch: 1>enable
Switch: 1#configure terminal
Switch:1(config) #clilog enable
Switch:1(config) #show logging file module clilog
CP1 [02/13/13 17:27:25.956] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               1 CONSOLE
rwa show snmp-server host
CP1 [02/13/13 17:28:10.100] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               2 CONSOLE
rwa show snmp-server notif
CP1 [02/13/13 17:28:45.732] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               3 CONSOLE
rwa snmp-server force-trap
CP1 [02/13/13 17:29:30.628] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               4 CONSOLE
rwa show logging file modug
CP1 [02/14/13 19:39:11.648] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               5 CONSOLE
rwa ena
CP1 [02/14/13 19:39:13.420] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               6 CONSOLE
rwa conf t
CP1 [02/14/13 19:49:21.044] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               7 CONSOLE
rwa filter acl 2 enable
CP1 [02/14/13 19:50:08.540] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                               8 CONSOLE
```

```
rwa filter acl 2 type inpo1
CP1 [02/14/13 19:50:38.444] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              9 CONSOLE
rwa filter acl 2 type inpoe
CP1 [02/14/13 19:50:52.968] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              10 CONSOLE
rwa filter acl enable 2
CP1 [02/14/13 19:51:08.908] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              11 CONSOLE
rwa filter acl 2 enable
CP1 [02/15/13 06:50:25.972] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              14 CONSOLE
rwa ena
CP1 [02/15/13 06:50:30.288] 0x002c0600 0000000 GlobalRouter CLILOG INFO
                                                                             15 CONSOLE
rwa conf t
CP1 [02/15/13 06:50:39.412] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                             16 CONSOLE
rwa show vlan basic
    [02/15/13 06:51:09.488] 0x002c0600 00000000 GlobalRouter CLILOG INFO
CP1
                                                                              17 CONSOLE
rwa show isis spbm
CP1 [02/15/13 06:56:00.992] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              19 CONSOLE
rwa spbm 23 b-vid 2 primar1
CP1 [02/15/13 06:56:59.092] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              20 CONSOLE
rwa show isis
CP1 [02/15/13 07:10:54.928] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              21 CONSOLE
rwa show isis interface
CP1 [02/15/13 07:12:33.404] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                             22 CONSOLE
rwa show isis spbm
CP1 [02/15/13 07:45:28.596] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              23 CONSOLE
rwa ena
CP1 [02/15/13 07:45:30.236] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              24 CONSOLE
rwa conf t
CP1 [02/15/13 07:46:29.456] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              25 CONSOLE
rwa interface gigabitEther0
CP1 [02/15/13 07:47:28.476] 0x002c0600 00000000 GlobalRouter CLILOG INFO
                                                                              26 CONSOLE
rwa encapsulation dot1q
--More-- (q = quit)
```

Variable definitions

Use the data in the following table to use the clilog commands.

Table 15: Variable definitions

Variable	Value
enable	Activates ACLI logging. To disable, use the no clilog enable command.

Chapter 10: Log configuration using EDM

Use log files and messages to perform diagnostic and fault management functions. This section provides procedures to configure and use the logging system in Enterprise Device Manager (EDM).

Configuring the system log

About this task

Configure the system log to track all user activity on the device. The system log can send messages of up to ten syslog hosts.

Procedure

- 1. In the navigation tree, expand the following folders: **Configuration** > **Edit** > **Diagnostics**.
- 2. Click System Log.
- 3. In the **System Log** tab, select **Enable**.
- 4. Configure the maximum number of syslog hosts.
- 5. Configure the IP header type for the syslog packet.
- 6. Click Apply.

System Log field descriptions

Use the data in the following table to use the **System Log** tab.

Name	Description
Enable	Enables or disables the syslog feature. If you select this variable, this feature sends a message to a server on a network that is configured to receive and store diagnostic messages from this device. You can configure the type of messages sent. The default is enabled.
MaxHosts	Specifies the maximum number of remote hosts considered active and can receive messages from the syslog service. The range is 0–10 and the default is 5.

Table continues...

Name	Description
OperState	Specifies the operational state of the syslog service. The default is active.
Header	Specifies the IP header in syslog packets to circuitlessIP or default.
	If the value is default, the IP address of the VLAN is used for syslog packets that are transmitted in-band using input/output (I/O) ports.
	If the value is circuitlessIP, the circuitless IP address is used in the IP header for all syslog messages (in-band or out-of-band). If you configure multiple circuitless IPs, the first circuitless IP configured is used.
	The default value is default.

Configuring the system log table

About this task

Use the system log table to customize the mappings between the severity levels and the type of alarms.

You can log system log messages to internal system log hosts with both IPv4 and IPv6 addresses. When you configure the system log table, under the **System Log Table** tab, you must select **ipv4** or **ipv6** in the **AddressType** box. The **Address** box supports both IPv4 and IPv6 addresses.

Procedure

- 1. In the navigation tree, expand the following folders: Configuration > Edit > Diagnostics.
- 2. Click System Log.
- 3. Click the **System Log Table** tab.
- 4. Click Insert.
- 5. Configure the parameters as required.
- 6. Click Insert.
- 7. To modify mappings, double-click a parameter to view a list of options.
- 8. Click Apply.

System Log Table field descriptions

Use the data in the following table to use the **System Log Table** tab.

Name	Description
Id	Specifies the ID for the syslog host. The range is 1–10.
AddressType	Specifies if the address is an IPv4 or IPv6 address.
Address	Specifies the IP address of the syslog host. You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses.
UdpPort	Specifies the UDP port to use to send messages to the syslog host (514–530). The default is 514.
Enable	Enables or disables the sending of messages to the syslog host. The default is disabled.
HostFacility	Specifies the syslog host facility used to identify messages (local0 to local7). The default is local7.
Severity	Specifies the message severity for which syslog messages are sent. The default is info warning error fatal.
MapInfoSeverity	Specifies the syslog severity to use for INFO messages. The default is info.
MapWarningSeverity	Specifies the syslog severity to use for WARNING messages. The default is warning.
MapErrorSeverity	Specifies the syslog severity to use for ERROR messages. The default is error.
MapFatalSeverity	Specifies the syslog severity to use for FATAL messages. The default is emergency.
MapMfgSeverity	Specifies the syslog severity to use for Accelar manufacturing messages. The default is notice.
SecureForwardingTcpPort	Specifies the TCP port to use for secure forwarding for a particular host. The default is 1025.
SecureForwardingMode	Enables or disables secure forwarding of syslog over remote port forwarding. The supported values are ssh, tls, and none. The default is none, which means that secure forwarding is disabled.
SecureForwardingServerCertName	Specifies the server certificate name. Certificate validation is done only if the server certificate name is configured.

Chapter 11: SNMP trap configuration using ACLI

Use Simple Network Management Protocol (SNMP) traps and notifications to gather information about device activities, alarms, and other information on management stations.

For more information about how to configure SNMP community strings and related topics, see *Security for Avaya Virtual Services Platform 4000 Series*, NN46251-601.

Configuring an SNMP host

About this task

Configure an SNMP host so that the system can forward SNMP traps to a host for monitoring. You can use SNMPv1, SNMPv2c, or SNMPv3. You configure the target table parameters (security name and model) as part of the host configuration.

Procedure

1. Enter Global Configuration mode:

```
enable configure terminal
```

2. Configure an SNMPv1 host:

```
snmp-server host WORD < 1-256 > [port < 1-65535 >] v1 <math>WORD < 1-32 > [filter WORD < 1-32 >]
```

3. Configure an SNMPv2c host:

```
snmp-server host WORD < 1-256 > [port < 1-65535 >] v2c <math>WORD < 1-32 > [inform [timeout < 0-2147483647 >] [retries < 0-255 >] [mms < 1-2147483647 >]] [filter <math>WORD < 1-32 >]
```

4. Configure an SNMPv3 host:

```
snmp-server host WORD<1-256> [port <1-65535>] v3 {noAuthNoPriv|authNoPriv|AuthPriv} WORD<1-32> [inform [timeout <1-2147483647>] [retries <0-255>]] [filter WORD<1-32>]
```

5. Ensure that the configuration is correct:

show snmp-server host

Example

1. Configure the target table entry:

VSP-4850GTS(config)# snmp-server host 198.202.188.207 port 162 v2c ReadView inform timeout 1500 retries 3 mms 484

2. Configure an SNMPv3 host:

VSP-4850GTS(config) # snmp-server host 4717:0:0:0:0:0:0:7933:6 port 163 v3 authPriv Lab3 inform timeout 1500 retries 3

Variable definitions

Use the data in the following table to use the snmp-server host command.

Table 16: Variable definitions

Variable	Value
inform [timeout <1-2147483647>] [retries <0-255>] [mms <1-2147483647>]	Sends SNMP notifications as inform (rather than trap). To use all three options in one command, you must use them in the following order:
	timeout <1-2147483647> specifies the timeout value in seconds with a range of 1–214748364.
	 retries <0-255> specifies the retry count value with a range of 0–255.
	3. mms <1-2147483647> specifies the maximum message size as an integer with a range of 1–2147483647.
filter WORD<1-32>	Specifies the filter profile to use.
noAuthNoPriv authNoPriv AuthPriv	Specifies the security level.
port <1-65535>	Specifies the host server port number.
WORD<1-32>	Specifies the security name, which identifies the principal that generates SNMP messages.
WORD<1-256>	Specifies an IPv4 or IPv6 address.

Configuring an SNMP notify filter table

Before you begin

• For more information about the notify filter table, see RFC3413.

About this task

Configure the notify table to select management targets to receive notifications, as well as the type of notification to send to each management target.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Create a new notify filter table:

```
snmp-server notify-filter WORD<1-32> WORD<1-32>
```

3. Ensure that the configuration is correct:

```
show snmp-server notify-filter
```

Example

VSP-4850GTS(config) #snmp-server notify-filter profile3 99.3.6.1.6.3.1.1.4.1

VSP-4850GTS#show snmp-server notify-filter		
	Notify Filter Configuration	
Profile Name	Subtree	Mask
profile1 profile2 profile3	+99.3.6.1.6.3.1.1.4.1 +99.3.6.1.6.3.1.1.4.1 +99.3.6.1.6.3.1.1.4.1	0x7f 0x7f 0x7f 0x7f

Variable definitions

Use the data in the following table to use the snmp-server notify-filter command.

Table 17: Variable definitions

Variable	Value
WORD<1-32> WORD<1-32>	Creates a notify filter table.
	The first instance of WORD<1-32> specifies the name of the filter profile with a string length of 1–32.
	The second instance of <i>WORD<1-32></i> identifies the filter subtree OID with a string length of 1–32.
	If the subtree OID parameter uses a plus sign (+) prefix (or no prefix), this indicates include. If the subtree OID uses the minus sign (–) prefix, it indicates exclude.
	You do not calculate the mask because it is automatically calculated. You can use the wildcard character, the asterisk (*), to

Variable	Value
	specify the mask within the OID. You do not need to specify the OID in the dotted decimal format; you can alternatively specify that the MIB parameter names and the OIDs are automatically calculated.

Configuring SNMP interfaces

About this task

Configure an interface to send SNMP traps. If Avaya Virtual Services Platform 4000 Series has multiple interfaces, configure the IP interface from which the SNMP traps originate.

Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the destination and source IP addresses for SNMP traps:

```
snmp-server sender-ip {A.B.C.D} {A.B.C.D}
```

3. If required, send the source address (sender IP) as the sender network in the notification message:

```
snmp-server force-trap-sender enable
```

4. If required, force the SNMP and IP sender flag to use the same value:

```
snmp-server force-iphdr-sender enable
```

Example

```
VSP-4850GTS(config) #snmp-server sender-ip 172.16.120.2 172.16.120.5 VSP-4850GTS(config) #no snmp-server force-iphdr-sender enable
```

Variable definitions

Use the data in the following table to use the snmp-server command.

Table 18: Variable definitions

Variable	Value
authentication-trap enable	Activates the generation of authentication traps.

Table continues...

Variable	Value
force-iphdr-sender enable	Automatically configures the SNMP and IP sender to the same value. The default is disabled.
force-trap-sender enable	Sends the configured source address (sender IP) as the sender network in the notification message.
sender-ip <a.b.c.d> <a.b.c.d></a.b.c.d></a.b.c.d>	Configures the SNMP trap receiver and source IP addresses. Specify the IP address of the destination SNMP server that receives the SNMP trap notification in the first IP address.
	Specify the source IP address of the SNMP trap notification packet that is transmitted in the second IP address. If this address is 0.0.0.0, the system uses the IP address of the local interface that is closest (from an IP routing table perspective) to the destination SNMP server.

Enabling SNMP trap logging

Use SNMP trap logging to send a copy of all traps to the syslog server.

Before you begin

• You must configure and enable the syslog server.

About this task



The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

Procedure

1. Enter Global Configuration mode:

enable
configure terminal

2. Enable SNMP trap logging:

snmplog enable

3. (Optional) Disable SNMP trap logging:

no snmplog enable

4. View the contents of the SNMP log:

show logging file module snmplog

Example

Enable SNMP trap logging and view the contents of the SNMP log:

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config) #snmplog enable
Switch:1(config-app) #show logging file module snmp
CP1 [02/06/15 22:39:58.530:UTC] 0x00004595 00000000 GlobalRouter SNMP INFO Boot
ed with file
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=1 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=2 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=2 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=3 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:40:45.839:UTC] 0x000045e5 00400005 DYNAMIC SET GlobalRouter SN
MP INFO Sending Cold-Start Trap
```

Variable definitions

Use the data in the following table to use the snmplog command.

Table 19: Variable definitions

Variable	Value
enable	Enables the logging of traps.
	Use the command no snmplog enable to disable the logging of traps.
file [grep WORD<1-255> tail]	The parameter only applies to log files generated by releases prior to Release 3.2:
	Shows the trap log file stored on external flash. You can optionally specify search or display parameters:
	• grep WORD<1–255> performs a string search in the log file. WORD<1–255> is the string, of up to 255 characters in length, to match.
	tail shows the last results first.

Chapter 12: SNMP trap configuration using EDM

Use Simple Network Management Protocol (SNMP) traps and notifications to gather information about device activities, alarms, and other information on management stations. This section provides procedures to configure and use SNMP traps in Enterprise Device Manager (EDM).

For information about how to configure SNMP community strings and related topics, see *Security for Avaya Virtual Services Platform 4000 Series*, NN46251-601.

Configuring an SNMP host target address

About this task

Configure a target table to specify the list of transport addresses to use in the generation of SNMP messages.

Procedure

- In the navigation tree, expand the following folders: Configuration > Edit > SnmpV3.
- 2. Click Target Table.
- 3. In the **Target Table** tab, click **Insert**.
- 4. In the **Name** box, type a unique identifier.
- 5. In the **TDomain** box, select the transport type of the address. Select **ipv4Tdomain** or **ipv6Tdomain**.
- 6. In the **TAddress** box, type the transport address and User Datagram Protocol (UDP) port.
- 7. In the **Timeout** box, type the maximum round trip time.
- 8. In the **RetryCount** box, type the number of retries to be attempted.
- 9. In the **TagList** box, type the list of tag values.
- 10. In the **Params** box, type the SnmpAdminString.
- 11. In the **TMask** box, type the mask.
- 12. In the **MMS** box, type the maximum message size.
- 13. Click Insert.

Target Table field descriptions

Use the data in the following table to use the **Target Table** tab.

Name	Description
Name	Specifies a unique identifier for this table. The name is a community string.
TDomain	Specifies the transport type of the address. ipv4Tdomain specifies the transport type of address is an IPv4 address and ipv6Tdomain specifies the transport type of address is IPv6. The default is ipv4Tdomain.
TAddress	Specifies the transport address in xx.xx.xx.xx:port format, for example: 10:10:10:162, where 162 is the trap listening port on the system 10.10.10.10.
Timeout	Specifies the maximum round trip time required to communicate with the transport address. The value is in 1/100 seconds from 0–2147483647. The default is 1500.
	After the system sends a message to this address, if a response (if one is expected) is not received within this time period, you can assume that the response is not delivered.
RetryCount	Specifies the maximum number of retries if a response is not received for a generated message. The count can be in the range of 0–255. The default is 3.
TagList	Contains a list of tag values used to select target addresses for a particular operation. A tag refers to a class of targets to which the messages can be sent.
Params	Contains SNMP parameters used to generate messages to send to this transport address. For example, to receive SNMPv2C traps, use TparamV2.
TMask	Specifies the mask. The value can be empty or in six-byte hex string format. Tmask is an optional parameter that permits an entry in the TargetAddrTable to specify multiple addresses.
MMS	Specifies the maximum message size. The size can be zero, or 484–2147483647. The default is 484.
	Although the maximum MMS is 2147483647, the device supports the maximum SNMP packet size of 8192.

Configuring target table parameters

About this task

Configure the target table to configure the security parameters for SNMP. Configure the target table to configure parameters such as SNMP version and security levels.

Procedure

- 1. In the navigation tree, expand the following folders: **Configuration > Edit > SnmpV3**.
- 2. Click Target Table.
- 3. Click the **Target Params Table** tab.
- 4. Click Insert.
- 5. In the **Name** box, type a target table name.
- 6. From the **MPModel** options, select an SNMP version.
- 7. From the **Security Model** options, select the security model.
- 8. In the **SecurityName** box, type readview or writeview.
- 9. From the **SecurityLevel** options, select the security level for the table.
- Click Insert.

Target Params Table field descriptions

Use the data in the following table to use the **Target Params Table** tab.

Name	Description
Name	Identifies the target table.
MPModel	Specifies the message processing model to use to generate messages: SNMPv1, SNMPv2c, or SNMPv3/USM.
SecurityModel	Specifies the security model to use to generate messages: SNMPv1, SNMPv2c, or USM. You can receive an inconsistentValue error if you try to configure this variable to a value for a security model that the implementation does not support.
SecurityName	Identifies the principal on whose behalf SNMP messages are generated.
SecurityLevel	Specifies the security level used to generate SNMP messages: noAuthNoPriv, authNoPriv, or authPriv.

Configuring an SNMP notify table

About this task

Configure the notify table to select management targets to receive notifications, as well as the type of notification to send to each management target.

Procedure

- 1. In the navigation tree, expand the following folders: **Configuration > Edit > SnmpV3**.
- 2. Click Notify Table.
- 3. In the **Notify Table** tab, click **Insert**.
- 4. In the **Name** box, type a notify table name.
- 5. In the **Tag** box, type the transport tag for the table.
- 6. From the **Type** options, select a type.
- 7. Click Insert.

Notify Table field descriptions

Use the data in the following table to use the **Notify Table** tab.

Name	Description
Name	Specifies a unique identifier.
Tag	Specifies the tag.
Туре	Determines the type of notification generated. This value is only used to generate notifications, and is ignored for other purposes. If an SNMP entity only supports generation of Unconfirmed-Class protocol data unit (PDU), this parameter can be read-only. The possible values are
	trap—messages generated contain Unconfirmed-Class Protocol Data Units (PDU)
	inform—messages generated contain Confirmed-Class PDUs
	The default value is trap.

Configuring SNMP notify filter profiles

About this task

Configure the SNMP table of filter profiles to determine whether particular management targets receive particular notifications.

Procedure

- 1. In the navigation tree, expand the following folders: Configuration > Edit > SnmpV3.
- 2. Click Notify Table.
- 3. Click the Notify Filter Table tab.
- 4. Click Insert.
- 5. In the **NotifyFilterProfileName** box, type a name for the notify filter profile.
- 6. In the **Subtree** box, type subtree location information in x.x.x.x.x.x.x.x.x.x.x. format.
- 7. In the **Mask** box, type the mask location in hex string format.
- 8. From the **Type** options, select **included** or **excluded**.
- 9. Click Insert.

Notify Filter Table field descriptions

Use the data in the following table to use the **Notify Filter Table** tab.

Name	Description
NotifyFilterProfileName	Specifies the name of the filter profile used to generate notifications.
Subtree	Specifies the MIB subtree that, if you combine it with the mask, defines a family of subtrees, which are included in or excluded from the filter profile. For more information, see RFC2573.
Mask	Specifies the bit mask (in hexadecimal format) that, in combination with Subtree, defines a family of subtrees, which are included in or excluded from the filter profile.
Туре	Indicates whether the family of filter subtrees are included in or excluded from a filter. The default is included.

Configuring SNMP notify filter profile table parameters

Before you begin

• The notify filter profile exists.

About this task

Configure the profile table to associate a notification filter profile with a particular set of target parameters.

Procedure

- 1. In the navigation tree, expand the following folders: **Configuration** > **Edit** > **SnmpV3**.
- 2. Click Notify Table.

- 3. Click the Notify Filter Profile Table tab.
- 4. Click Insert.
- 5. In the **TargetParamsName** box, type a name for the target parameters.
- 6. In the **NotifyFilterProfileName** box, type a name for the notify filter profile.
- 7. Click Insert.

Notify Filter Profile Table field descriptions

Use the data in the following table to use the **Notify Filter Profile Table** tab.

Name	Description
TargetParamsName	Specifies the unique identifier associated with this entry.
NotifyFilterProfileName	Specifies the name of the filter profile to use to generate notifications.

Enabling SNMP trap logging

About this task

Enable trap logging to save a copy of all SNMP traps.

Procedure

- 1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
- 2. Click General.
- 3. Click the Error tab.
- 4. Select AuthenticationTraps.
- 5. Click Apply.

Error field descriptions

Use the data in the following table to use the **Error** tab.

Name	Description
AuthenticationTraps	Enables or disables the sending of traps after an error occurs. The default is disabled.
LastErrorCode	Specifies the last reported error code.
LastErrorSeverity	Specifies the last reported error severity:

Table continues...

Name	Description
	0= Informative Information
	1= Warning Condition
	2= Error Condition
	3= Manufacturing Information
	4= Fatal Condition