



# **Troubleshooting Avaya Virtual Services Platform 7200 Series and 8000 Series**

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# Chapter 1: Introduction

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## Purpose

This document provides information on features in VSP Operating System Software (VOSS). VOSS runs on the following product families:

- Avaya Virtual Services Platform 4000 Series
- Avaya Virtual Services Platform 7200 Series
- Avaya Virtual Services Platform 8000 Series

This troubleshooting document describes common problems and error messages, provides information about traps and command logging, and provides techniques you can use to resolve common problems. This document provides troubleshooting information for Avaya Virtual Services Platform 7200 Series and 8000 Series switches. This document also provides information about troubleshooting tools: for example, port mirroring.

For information on troubleshooting the Avaya Virtual Services Platform 4000 Series, see *Troubleshooting of Avaya Virtual Services Platform 4000 Series*, NN46251-700.

Examples and network illustrations in this document may illustrate only one of the supported platforms. Unless otherwise noted, the concept illustrated applies to all supported platforms.

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## Related resources

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### Documentation

See the *Documentation Reference for Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-100 for a list of the documentation for this product.

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### Training

Ongoing product training is available. For more information or to register, you can access the Web site at <http://avaya-learning.com/>.

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## Viewing Avaya Mentor videos

Avaya Mentor videos provide technical content on how to install, configure, and troubleshoot Avaya products.

### About this task

Videos are available on the Avaya Support website, listed under the video document type, and on the Avaya-run channel on YouTube.

### Procedure

- To find videos on the Avaya Support website, go to <http://support.avaya.com> and perform one of the following actions:
  - In **Search**, type `Avaya Mentor Videos` to see a list of the available videos.
  - In **Search**, type the product name. On the Search Results page, select **Video** in the **Content Type** column on the left.
- To find the Avaya Mentor videos on YouTube, go to [www.youtube.com/AvayaMentor](http://www.youtube.com/AvayaMentor) and perform one of the following actions:
  - Enter a key word or key words in the **Search Channel** to search for a specific product or topic.
  - Scroll down Playlists, and click the name of a topic to see the available list of videos posted on the website.

 **Note:**

Videos are not available for all products.

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## Subscribing to e-notifications

Subscribe to e-notifications to receive an email notification when documents are added to or changed on the Avaya Support website.

### About this task

You can subscribe to different types of general notifications, for example, Product Correction Notices (PCN), which apply to any product or a specific product. You can also subscribe to specific types of documentation for a specific product, for example, Application & Technical Notes for Ethernet Routing Switch 8800.

### Procedure

1. In an Internet browser, go to <https://support.avaya.com>.
2. Type your username and password, and then click **Login**.
3. Under **My Information**, select **SSO login Profile**.
4. Click **E-NOTIFICATIONS**.

- In the GENERAL NOTIFICATIONS area, select the required documentation types, and then click **UPDATE**.

**GENERAL NOTIFICATIONS**  
1/5 Notifications Selected

End of Sale and/or Manufacturer Support Notices	<input type="checkbox"/>
Product Correction Notices (PCN)	<input checked="" type="checkbox"/>
Product Support Notices	<input type="checkbox"/>
Security Advisories	<input type="checkbox"/>
Services Support Notices	<input type="checkbox"/>

**UPDATE >>**

- Click **OK**.
- In the PRODUCT NOTIFICATIONS area, click **Add More Products**.

**PRODUCT NOTIFICATIONS** [Add More Products](#)

Show Details **1 Notices**

- Scroll through the list, and then select the product name.
- Select a release version.
- Select the check box next to the required documentation types.

The screenshot shows a web interface with two main panels. The left panel, titled 'PRODUCTS', has a 'My Notifications' link in the top right. It contains a list of product names: Virtual Services Platform 7000, Virtualization Provisioning Service, Visual Messenger™ for OCTEL® 250/350, Visual Vectors, Visualization Performance and Fault Manager, Voice Portal, Voice over IP Monitoring, W310 Wireless LAN Gateway, WLAN 2200 Series, and WLAN Handset 2200 Series. The right panel is titled 'VIRTUAL SERVICES PLATFORM 7000' and features a 'Select a Release Version' dropdown menu set to 'All and Future'. Below this are several items with checkboxes: Administration and System Programming, Application Developer Information, Application Notes, Application and Technical Notes (checked), Declarations of Conformity, and Documentation Library (checked). A red 'SUBMIT >>' button is located at the bottom right of the right panel.

11. Click **Submit**.

---

## Support

Go to the Avaya Support website at <http://support.avaya.com> for the most up-to-date documentation, product notices, and knowledge articles. You can also search for release notes, downloads, and resolutions to issues. Use the online service request system to create a service request. Chat with live agents to get answers to questions, or request an agent to connect you to a support team if an issue requires additional expertise.

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## Searching a documentation collection

On the Avaya Support website, you can download the documentation library for a specific product and software release to perform searches across an entire document collection. For example, you can perform a single, simultaneous search across the collection to quickly find all occurrences of a particular feature. Use this procedure to perform an index search of your documentation collection.

### Before you begin

- Download the documentation collection zip file to your local computer.
- You must have Adobe Acrobat or Adobe Reader installed on your computer.

### Procedure

1. Extract the document collection zip file into a folder.
2. Navigate to the folder that contains the extracted files and open the file named `<product_name_release>.pdx`.

3. In the Search dialog box, select the option **In the index named <product\_name\_release>.pdx**.
4. Enter a search word or phrase.
5. Select any of the following to narrow your search:
  - Whole Words Only
  - Case-Sensitive
  - Include Bookmarks
  - Include Comments
6. Click **Search**.

The search results show the number of documents and instances found. You can sort the search results by Relevance Ranking, Date Modified, Filename, or Location. The default is Relevance Ranking.

# Chapter 2: Safety messages

This section describes the different precautionary notices used in this document. This section also contains precautionary notices that you must read for the safe operation of the switch.

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## Notices

Notice paragraphs alert you about issues that require your attention. The following sections describe the types of notices.

### Attention notice

#### Important:

An attention notice provides important information regarding the installation and operation of Avaya products.

### Caution ESD notice

#### Electrostatic alert:

##### **ESD**

ESD notices provide information about how to avoid discharge of static electricity and subsequent damage to Avaya products.

#### Electrostatic alert:

##### **ESD (décharge électrostatique)**

La mention ESD fournit des informations sur les moyens de prévenir une décharge électrostatique et d'éviter d'endommager les produits Avaya.

#### Electrostatic alert:

##### **ACHTUNG ESD**

ESD-Hinweise bieten Information dazu, wie man die Entladung von statischer Elektrizität und Folgeschäden an Avaya-Produkten verhindert.

#### Electrostatic alert:

##### **PRECAUCIÓN ESD (Descarga electrostática)**

El aviso de ESD brinda información acerca de cómo evitar una descarga de electricidad estática y el daño posterior a los productos Avaya.

 **Electrostatic alert:****CUIDADO ESD**

Os avisos do ESD oferecem informações sobre como evitar descarga de eletricidade estática e os conseqüentes danos aos produtos da Avaya.

 **Electrostatic alert:****ATTENZIONE ESD**

Le indicazioni ESD forniscono informazioni per evitare scariche di elettricità statica e i danni correlati per i prodotti Avaya.

**Caution notice** **Caution:**

Caution notices provide information about how to avoid possible service disruption or damage to Avaya products.

 **Caution:****ATTENTION**

La mention Attention fournit des informations sur les moyens de prévenir une perturbation possible du service et d'éviter d'endommager les produits Avaya.

 **Caution:****ACHTUNG**

Achtungshinweise bieten Informationen dazu, wie man mögliche Dienstunterbrechungen oder Schäden an Avaya-Produkten verhindert.

 **Caution:****PRECAUCIÓN**

Los avisos de Precaución brindan información acerca de cómo evitar posibles interrupciones del servicio o el daño a los productos Avaya.

 **Caution:****CUIDADO**

Os avisos de cuidado oferecem informações sobre como evitar possíveis interrupções do serviço ou danos aos produtos da Avaya.

 **Caution:****ATTENZIONE**

Le indicazioni di attenzione forniscono informazioni per evitare possibili interruzioni del servizio o danni ai prodotti Avaya.

# Chapter 3: New in this release

The following sections detail what is new in *Troubleshooting Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-700.

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## VOSS 4.2.1

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### Features

See the following sections for information about feature changes.

#### Transparent UNI feature troubleshooting

VOSS 4.2.1 adds support for the Transparent UNI feature. Transparent UNI configures a transparent port where all traffic is MAC switched on an internal virtual port using the assigned I-SID. No VLAN is involved in this process. Devices switch tagged and untagged traffic in the assigned I-SID regardless of the VLAN ID. The T-UNI port or MLT is not a member of any VLAN or STG and is always in the forwarding state.

You can map multiple ports to a T-UNI I-SID. Multiple ports on the same switch and on other BEBs can use the common I-SID to switch traffic.

CMAC learning is against the I-SID and the port or MLT, instead of the C-VLAN. When a packet ingresses on a port or MLT that is associated with a T-UNI I-SID, the MAC lookup is based on I-SID.

For troubleshooting the Transparent UNI feature, see:

- [Viewing all configured I-SIDs](#) on page 273
- [Viewing C-MACs learned on T-UNI ports for an ISID](#) on page 276

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## VOSS 4.2

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### Features

See the following sections for information about feature changes.



## Channelization

VOSS 4.2 release adds support for channelization of 40 Gbps ports on Avaya Virtual Services Platform 8000 Series. Some commands now support a sub-port parameter to show or configure a specific channel.

VOSS 4.2 release also adds a new trap for channelization. For more information, see [Proprietary traps](#) on page 73.

## Log file updates with enhanced secure mode

Enhanced secure mode allows the system to provide role-based access levels, stronger password requirements, and stronger rules on password length, password complexity, password change intervals, password reuse, and password maximum age use.

If you enable enhanced secure mode, the system encrypts the entire log file.

With enhanced secure mode enabled, only individuals in the administrator or auditor role can view log files to analyze switch access and configuration activity. However, no access level role can modify the content of the log files, not even the administrator or the auditor access level roles. The administrator has access to the **remove** and **delete** commands.

If you enable enhanced secure mode, you cannot access the following commands for log files at any role-based access level:

- **more**
- **edit**
- **rename**
- **copy**

If someone attempts to access a log file with the preceding commands a warning message displays on the screen.

With enhanced secure mode enabled, authorized users can use SFTP to transfer files to a remote server with the content encrypted.

For more information on changes to log files, see:

- [Log and trap fundamentals](#) on page 36.
- [Log file transfer](#) on page 43.
- [Viewing logs](#) on page 53.
- [Configuring ACLI logging](#) on page 55.
- [Enabling SNMP trap logging](#) on page 65.

## Log message format

VOSS 4.2 release updates the log message format. The output for the log message format now displays the following additional fields:

- CP slot number
- context
- sequence number
- user name

- ACLI commands

For more information, see: [Log message format](#) on page 39.

### Secure Copy (SCP)

The current release does not support Secure Copy (SCP). For this release, use Secure File Transfer Protocol (SFTP) to transfer files securely. For more information, see:

- [Log file transfer](#) on page 43.

### Secure Shell version 2 (SSHv2)

VOSS 4.2 release updates the output for the `show ssh global` command in the following location: [Unable to log on using SSH](#) on page 228.

### SNMP

If you enable enhanced secure mode, the VSP switch does not support the default SNMPv1 and default SNMPv2 community strings, and default SNMPv3 user name. The individual in the administrator access level role can configure a non-default value for the community strings, and the VSP switch can continue to support SNMPv1 and SNMPv2. The individual in the administrator access level role can also configure a non-default value for the SNMPv3 user name and the VSP switch can continue to support SNMPv3.

If you disable enhanced secure mode, the SNMPv1 and SNMPv2 support for community strings remains the same, and the default SNMPv3 user name remains the same. Enhanced secure mode is disabled by default.

For more information on troubleshooting SNMP, see [Troubleshooting SNMP](#) on page 210.

Simple Network Management Protocol (SNMP) parameters and variables are updated to match the VSP switch. For more information, see [SNMP trap configuration using ACLI](#) on page 61.

For more information, see *Configuring Security on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-601.

---

## Other changes

See the following section for information about changes that are not feature related.

### LED information

VOSS 4.2 release removes information on VSP 8000 Series LEDs from *Troubleshooting Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-700 and LED indicator light information for the chassis now exists only in *Installing the Avaya Virtual Services Platform 8000 Series*, NN47227-300.

# Chapter 4: Data collection required for Technical Support cases

Use the following sections to learn about how to gather information before you contact Avaya for technical support.

---

## Data collection for an outage

Perform the following data collection procedures when the switch is in an outage condition and you require Avaya Technical Support to perform a root cause analysis.

---

## Collecting data before you restart

Perform this procedure before you restart the chassis.

### Procedure

1. Capture the current state of the chassis:

```
terminal more disable
```

```
show tech
```

2. Capture Flight Recorder trace information.

```
flight-recorder all 1
```

This command executes three separate commands: `flight-recorder snapshot`, `flight-recorder trace`, and `flight-recorder archive`.

3. Reset the chassis:

- a. Reset the chassis without creating a core file.

```
reset -y
```

- b. Create a core file, skip the confirmation question, and then reset the chassis.

```
reset -coredump -y
```

- c. Create a core file, prompt for the confirmation question, and then reset the chassis.

```
reset -coredump
```

**\* Note:**

Create a core file only when there is a need for Avaya to analyze a problem. If you reset the switch for any other reason the command is `reset -y`.

4. Continue with [Collecting data after you restart](#) on page 20.

### Example

The following example shows output of the `flight-recorder all 1` command.

```
Switch:1#flight-recorder all 1
Processing Flight-recorder snapshot for 1 ....

Flight-recorder snapshot for slot 1 complete, filename is /intflash/PMEM/1/pmem.
20111019114431.1.bin.gz.

Processing Flight-recorder trace for 1 ....

Flight-recorder trace for slot 1 complete, filename is /intflash/flrec/1/trace.2
0111019114434.1.txt.

Processing Flight-recorder archive for slot 1 ....

Flight-recorder archive for slot 1 complete, filename is /intflash/archive/1/arc
hive.20111019114446.1.tar.
```

---

## Collecting data after you restart

### About this task

Perform this procedure after you restart the affected chassis.

### Procedure

1. Use FTP to transfer the following information:

- configuration files from each chassis

Configuration files are stored on the internal flash at `/intflash/`.

- log files from each chassis

Log files are stored on the internal flash at `/intflash/`.

- generated archive files for slot

The archive files are stored on the internal flash at `/intflash/archive/1`.

2. Show core information:

```
show core-files
```

If the timestamp for an entry in the command output matches the time the outage first occurred, or is later than that time, transfer that core file to an FTP server. Core files are stored on the internal flash at `/intflash/coreFiles/`.

3. Obtain the network diagram of the relevant nodes, down to the port level.

---

## Data collection for non outage problems

Use the information in this section to collect data for problems that are less service-impacting than an outage.

---

### Gathering critical information

This section identifies the critical information that you must gather before you contact Avaya Technical Support.

You must attempt to resolve the problem using this document. Contact Avaya as a final step taken only after you are unable to resolve the issue using the information and steps provided in this document.

Gather the following information before you contact Avaya Technical Support:

- a detailed description of the problem
- the date and time when the problem started
- the frequency of the problem
- if this is a new installation
- if there is information in the InSite Knowledge Base — Have you searched the InSite Knowledge Base? Were related problem solutions found? Is there currently a work around for this issue? You can search the InSite Knowledge Base on the Avaya Support site at [www.avaya.com/support](http://www.avaya.com/support). Use the Advanced Search option to narrow your search to specific categories (products) and document types.
- if the system was recently upgraded — Have you recently changed or upgraded the system, the network, or a custom application? (For example, has configuration or code been changed?) When were these changes made? Provide the date and time. Who made these changes? Were the changes made by a partner or customer? Provide the names of the individuals who made the changes.

# Chapter 5: Troubleshooting planning fundamentals

You can better troubleshoot the problems on the network by planning for these events in advance. To do this, you must know the following:

- that the system is properly installed and routinely maintained
- the configuration of the network
- the normal behavior of the network

---

## Proper installation and routine maintenance

To prevent problems, follow proper maintenance and installation procedures. The following table lists the documents that provide maintenance and installation procedures.

**Table 1: Maintenance and installation documentation**

Subject area	Document
Installation, environmental requirements	<i>Installing the Avaya Virtual Services Platform 8000 Series</i> , NN47227-300 <i>Installing the Avaya Virtual Services Platform 7200 Series</i> , NN47228-302
SFP, SFP+, and QSFP+ installation and requirements	<i>Installing Transceivers and Optical Components on Avaya Virtual Services Platform 7200 Series and 8000 Series</i> , NN47227-301

---

## Network configuration

To keep track of the network configuration, gather the information described in the following sections. This information, when kept up-to-date, is extremely helpful for locating information if you experience network or device problems.

## Site network map

A site network map identifies where each device is physically located on site, which helps locate the users and applications that a problem affects. You can use the map to systematically search each part of the network for problems.

## Logical connections

The switch supports virtual LANs (VLAN). With VLANs, you must know how the devices connect logically as well as physically.

## Device configuration information

Maintain online and paper copies of the device configuration information. Store all online data with the regular data backup for the site. If the site does not use a backup system, copy the information onto an external storage device, and store the backup at an offsite location.

You can use the File Transfer Protocol (FTP) and Trivial FTP (TFTP) to store configuration files on a remote server.

## Other important data about the network

For a complete picture of the network, have the following information available:

- all passwords

Store passwords in a safe place. A good practice is to keep records of previous passwords in case you must restore a device to a previous software version and need to use the old password that was valid for that version.

- device inventory

Maintain a device inventory, which lists all devices and relevant information for the network. The inventory allows you to easily see the device type, IP address, ports, MAC addresses, and attached devices.

- MAC address-to-port number list

If you do not manage the hubs or switches, you must keep a list of the MAC addresses that correlate to the ports on the hubs and switches.

- change control

Maintain a change control system for all critical systems. Permanently store change control records.

- contact details

Store the details of all support contracts, support numbers, engineer details, and telephone and fax numbers.

---

## Normal behavior on the network

If you are familiar with the network when it is fully operational, you can be more effective at troubleshooting problems that arise. To understand the normal behavior of the network, monitor the network over a long period of time. During this time you can see a pattern in the traffic flow, such as which devices users access most or when peak usage times occur.

To identify problems, you can use a baseline analysis, which is an important indicator of overall network health. A baseline serves as a useful reference of network traffic during normal operation, which you can then compare to captured network traffic while you troubleshoot network problems. A baseline analysis speeds the process of isolating network problems. By running tests on a healthy network, you compile normal data for your network. You can compare this normal data against the results that you get when the network experiences trouble.

For example, ping each node to discover how long it typically takes to receive a response from devices on your network. Capture and save each response time and you can use these baseline response times to help you troubleshoot. You can also use the **show tech** and **show khi performance {buffer-pool|cpu|memory|process|pthread|slabinfo}** commands to obtain baseline output for normal system behavior.

### Example

```
Switch:1#show khi performance memory
  Slot:1
    Used: 515312 (KB)
    Free: 520508 (KB)
    Current utilization: 49 %
    5-minute average utilization: 49 %
    5-minute high water mark: 49 (05/02/13 14:01:07)

Switch:1#show tech
Sys Info:
-----

General Info :

    SysDescr      : VSP-8284XSQ (4.0.1.05)
    SysName       : 8200-1
    SysUpTime     : 0 day(s), 02:03:13
    SysContact    : http://support.avaya.com/
    SysLocation   : 211 Mt. Airy Road,Basking Ridge,NJ 07920

Chassis Info:

    Chassis       : 8284XSQ
    Serial#       : 14JP174C100L
    H/W Revision  : 1
    H/W Config    :
    NumSlots      : 2
    NumPorts      : 85
    BaseMacAddr   : b0:ad:aa:43:14:00
    MacAddrCapacity : 1024

--More-- (q = quit)
```



# Chapter 6: Troubleshooting fundamentals

This section provides conceptual information and helpful tips for common problems.

---

## Connectivity problems

Use the following general tasks to isolate connectivity problems:

- Check physical connectivity. Verify if an alarm for link or port down exists.
- Check the link state by viewing the `show interface {gigabitEthernet|loopback|vlan}` command output.
- Use tools like ping or trace to verify if the connectivity issue is localized to an individual port or VLAN.
- Try to localize the affected range of ports and slot.

If you contact technical support staff to help troubleshoot connectivity problems, always provide source and destination IP pairs to facilitate in troubleshooting. Be sure to provide both working and non-working pairs for comparison.

### Example

```
Switch:1#show interface vlan
```

```
=====
                                Vlan Basic
=====
```

VLAN ID	NAME	TYPE	MSTP INST_ID	PROTOCOLID	SUBNETADDR	SUBNETMASK	VRFID
1	Default	byPort	0	none	N/A	N/A	0
2	VLAN-2	byPort	0	none	N/A	N/A	0
50	mcast_smlt_3	byPort	1	none	N/A	N/A	0
60	mcast_smlt_4	byPort	1	none	N/A	N/A	0

```
All 4 out of 4 Total Num of Vlans displayed
```

```
=====
                                Vlan Port
=====
```

VLAN ID	PORT MEMBER	ACTIVE MEMBER	STATIC MEMBER	NOT ALLOW MEMBER
1	1/5-1/8,1/10-1/48,2/2-2/6	1/5-1/8,1/10-1/48,2/2-2/6		
2				
50	1/1,2/1/3-2/1/4	1/1,2/1/3-2/1/4		
60	1/3-1/4	1/3-1/4		

```
All 4 out of 4 Total Num of Port Entries displayed
```

```
=====
                        VLAN VRF Association
=====
VLAN  VRF
ID    NAME
-----
1     GlobalRouter
2     GlobalRouter
50    GlobalRouter
60    GlobalRouter
4086  GlobalRouter
4087  GlobalRouter
--More-- (q = quit)
```

---

## Routing table problems

Routing table problems include but are not limited to:

- inactive routes
- unnecessary routes
- black hole routes
- flapping links (links that go up and come down) that cause the routes to flap
- incorrect route tables
- invalid Address Resolution Protocol (ARP) cache that causes incorrect IP to MAC assignment
- problems with administrative distance or other parameters

Do not restart a device to clear a problem. In restarting the device, you also clear the logs. Logs are vital and can help determine many problems.

---

## Cable connection problems

You can usually trace port connection problems to a poor cable connection or to an improper connection of the port cables at either end of the link. To remedy such problems, make sure that the cable connections are secure and that the cables connect to the correct ports at both ends of the link. If you use homemade cables, ensure that the cables are wired correctly.

### 1000BASE-T cables

1 Gb/s ports operate using Category 5 UTP cabling only. Category 5 UTP cable is a two-pair cable. To minimize crosstalk noise, maintain the twist ratio of the cable up to the point of termination; untwist at termination cannot exceed 0.5 in. (1.27 cm).

### SFP, SFP+ and QSFP+ cables

Cables for the optical transceivers vary depending on the specific device type. For more information about the cable requirements for Small Form Factor Pluggable (SFP), SFP+ and Quad Small Form

Factor Pluggable (QSFP+), see *Installing Transceivers and Optical Components on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-301.

---

## Alarm database

The switch contains a local alarms mechanism. Local alarms are raised and cleared by applications running on the switch. View active alarms by using the `show alarm database` command in the ACLI. Local alarms are an automatic mechanism run by the system that do not require additional configuration.

Check local alarms regularly to ensure no alarms require additional attention. The raising and clearing of local alarms also creates a log entry for each event. For more information about viewing logs, see [Viewing logs](#) on page 53.

View the alarm database regularly to monitor alarm conditions, even if you do not observe a performance problem. Review the alarm messages to determine if the system performs as expected.

Not all alarm conditions indicate a problem so you must be familiar with expected behavior.

### Example

The alarm database can show the following alarm text:

```
CP1 [01/01/70 00:03:06.796] 0x00010844 00000000 Global Router HW WARNING
USB found in slot 1 has VendorId 05dc ProductId a01a and Manufacturer
Lexar and did not match supported devices
```

This alarm means that you have tried to insert an unsupported USB device into the USB slot. Only the USB device provided with your system can be inserted into the USB slot.

---

## LED indications of problems

For information on LEDs on the chassis, see *Installing the Avaya Virtual Services Platform 8000 Series*, NN47227-300 or *Installing the Avaya Virtual Services Platform 7200 Series*, NN47228-302

# Chapter 7: Troubleshooting tool fundamentals

This section provides conceptual information about the methods and tools that you can use to troubleshoot and isolate problems in the This section also contains precautionary notices that you must read for the safe operation of the network.

---

## Troubleshooting overview

The types of problems that typically occur with networks involve connectivity and performance. This section also contains precautionary notices that you must read for the safe operation of the switch. The switch supports a diverse range of network architectures and protocols, some of which maintain and monitor connectivity and isolate connectivity faults.

In addition, the switch supports a wide range of diagnostic tools that you can use to monitor and analyze traffic, capture and analyze data packets, trace data flows, view statistics, and manage event messages.

Certain protocols and tools are tailored for troubleshooting specific switch network topologies. Other tools are more general in their application and you can use them to diagnose and monitor ingress and egress traffic on the switch.

If connectivity problems occur and the source of the problem is unknown, it is usually best to follow the Open Systems Interconnection (OSI) network architecture layers. Confirm that your physical environment, such as the cable and port connections, operates without failures before moving up to the network and application layers.

To gather information about a problem, consider the following information:

- Consider the OSI model when you troubleshoot. Start at Layer 1 and move upwards. The Address Resolution Protocol (ARP) can cause problems; ARP operates at Layer 2 to resolve MAC addresses to IP addresses (Layer 3).
- Device-specific tools and protocols can help you gather information. This document outlines switch-specific tools.
- You can use client- and server-based tools from Microsoft, Linux, and UNIX. For example, you can use Windows tools like `ifconfig`, `ipconfig`, `winipcfg`, and `route print` to obtain IP information and routing tables. Servers also maintain route tables.

The following command output shows example output of the `route print` command.

```
Microsoft Windows XP [Version 5.1.2600]
```

```
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\jsmith>route print
=====
Interface List
0x1 ..... MS TCP Loopback interface
0x2 ...00 12 f0 74 2a 87 ..... Broadcom NetLink (TM) Gigabit Ethernet - Packet
Scheduler Miniport
0x3 ...00 14 38 08 19 c6 ..... Broadcom NetXtreme Gigabit Ethernet - Packet
Scheduler Miniport
0x4 ...44 45 53 54 42 00 ..... Avaya IPSECSHM Adapter - Packet Scheduler
Miniport
=====
Active Routes:

```

Network	Destination	Netmask	Gateway	Interface	Metric
0.0.0.0	0.0.0.0	192.168.0.1	192.168.0.102		26
0.0.0.0	0.0.0.0	207.179.154.100	207.179.154.100		1
127.0.0.0	255.0.0.0	127.0.0.1	127.0.0.1		1
192.168.0.0	255.255.255.0	192.168.0.102	192.168.0.102		25
192.168.0.0	255.255.255.0	207.179.154.100	207.179.154.100		1
192.168.0.102	255.255.255.255	127.0.0.1	127.0.0.1		25
192.168.0.255	255.255.255.255	192.168.0.102	192.168.0.102		25
198.164.27.30	255.255.255.255	192.168.0.1	192.168.0.102		1
207.179.154.0	255.255.255.0	207.179.154.100	207.179.154.100		30
207.179.154.100	255.255.255.255	127.0.0.1	127.0.0.1		30
207.179.154.255	255.255.255.255	207.179.154.100	207.179.154.100		30
224.0.0.0	240.0.0.0	192.168.0.102	192.168.0.102		25
224.0.0.0	240.0.0.0	207.179.154.100	207.179.154.100		1
255.255.255.255	255.255.255.255	192.168.0.102	192.168.0.102		1
255.255.255.255	255.255.255.255	207.179.154.100	3		1
255.255.255.255	255.255.255.255	207.179.154.100	207.179.154.10		1

```
Default Gateway:207.179.154.100
=====
Persistent Routes:  None
```

- Other network problems can give the impression that a device has a problem. For instance, problems with a Domain Name Service (DNS) server, another switch, firewall, or access point can appear to be routing problems.

## Digital Diagnostic Monitoring

Use Digital Diagnostic Monitoring (DDM) to monitor laser operating characteristics such as temperature, voltage, current, and power. This feature works during active laser operation without affecting data traffic. Small Form Factor Pluggable (SFP) transceivers support DDM. Use the CLI command `show pluggable-optical-modules {basic|config|detail|temperature|voltage}` to make use of DDM functionality.

An interface that supports DDM is a Digital Diagnostic Interface (DDI). These devices provide real-time monitoring of individual DDI SFPs on a variety of Avaya products. The DDM software provides warnings or alarms when the temperature, voltage, laser bias current, transmitter power or receiver power fall outside of vendor-specified thresholds during initialization.

For information about DDM and SFPs, see *Installing Transceivers and Optical Components on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-301, and *Monitoring Performance on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-701.

## Example

```
Switch:1#show pluggable-optical-modules config
```

```
=====
                Pluggable Optical Module Global Configuration
=====
                ddm-monitor : disabled
dmm-monitor-interval : 5
                ddm-traps-send : enabled
                ddm-alarm-portdown : disabled
```

---

## Flight Recorder

The Flight Recorder is a high level term for the framework in place on the switch to store both history and current state information for various kernel, system, and application data with minimal overhead to execution. This data can later be accessed on-demand when debugging systems issues to give engineers the best possible troubleshooting information. Functionally, the Flight Recorder consists of two elements; Persistent Memory and Always-on Trace.

The Persistent Memory feature stores information in volatile memory outside of any process. This feature provides information on crashes, errors, and outages that are not the result of a power failure. Persistent Memory data not saved to non-volatile storage before a power failure will be lost. Persistent Memory snapshots are taken when:

- a critical process stops functioning
- a process stops responding
- the hardware watchdog activates
- the user initiates a snapshot in the ACLI

The Always-on Trace feature creates an ongoing, circular log of every trace call recently executed regardless of the trace level enabled by the user. The Always-On Trace feature uses circular logging, and therefore stores the most recent traces of the process.

Flight Recorder functionality is provided only through ACLI. The following commands are used to make use of this feature:

- **flight-recorder snapshot 1**

This command takes a snapshot of all flight-recorder files, log files, and configuration files.

- **flight-recorder trace 1**

This command takes snapshot of always-on-trace data.

- **flight-recorder all 1**

The command creates a flight-recorder snapshot, trace and archive.

- **flight-recorder archive 1**

This command creates a tarball of flight-recorder files, log files and configuration files.

## Port mirroring

Use the port mirroring feature to monitor and analyze network traffic. Port mirroring supports both ingress (incoming traffic) and egress (outgoing traffic) port mirroring. When you enable port mirroring, the system forwards ingress or egress packets normally from the mirrored (source) port, and sends a copy of the packet to the mirroring (destination) port.

### Important:

The switch does not support true egress mirroring. Egress mirrored packets may not reflect changes made by the egress pipeline and may differ from packets egressing the port.

### Overview

Port mirroring causes the switch to make a copy of a traffic flow and send the copy to a device for analysis. Use port mirroring in diagnostic sniffing—use the mirror to view the packets in the flow without breaking the physical connection to place a packet sniffer inline. You can also use mirroring for security reasons.

You can use egress mirroring to monitor packets as they leave specified ports. Egress mirroring on the switch is done at the end of the ingress pipeline. Since packet modifications occur in the egress pipeline, some of the changes will not be reflected in the mirrored version of the packet. Changes that occur in the egress pipeline may be reflected in the mirrored packet due to the metadata that is carried with the packet. Metadata notifies the egress pipeline what to change.

Use a network analyzer to observe and analyze packet traffic at the mirroring port. Unlike other methods that analyze packet traffic, the packet traffic is uninterrupted and packets flow normally through the mirrored port.

You can mirror to a port or list of ports or a MultiLink Trunking (MLT) group. The switch supports one-to-many, many-to-one, and many-to-many mirroring configurations.

### Ingress and egress mirrored ports

You can use all ports in the system to function as an ingress port for mirroring (mirrored port), an egress port for mirroring (mirrored port), or as a mirroring port (where all the mirrored traffic is redirected). The number of mirroring ports (also called destination ports) that you can configure is limited by the hardware. The hardware limitation is 4 ports simultaneously (where each mirroring direction counts as one). For example, if two mirroring ports are designated to mirror both ingress and egress traffic then all 4 mirroring ports are consumed.

The following table describes ingress mirroring functionality. Only one type of mirroring destination is supported at a time. You cannot mirror the same port to multiple classes of destinations, for example, MLT. However, you can mirror to multiple physical destinations.

**Table 2: Ingress mirroring functionality**

Function	Support information
Ingress port mirroring and ingress flow mirroring	Supported. Maximum of 4 mirror-to-ports per box.
One port to one port	Supported
One to MLT group [for threat protection system (TPS applications)]	Supported

*Table continues...*

Function	Support information
One to many (multicast group ID/VLAN)	Not supported
One to one (remote mirrored destination)	Not supported
Many to one (multiple mirrored ports to one mirroring port)	Supported
Many to MLT group	Supported
Many to many (VLAN/multicast group ID) (multiple ports with several different destinations)	Not supported
Many to one (relation between Remote Mirror Source [RMS] and Remote Mirror Termination [RMT])	Not supported
VLAN and port combination as a mirroring destination	Not supported
Ingress flow mirroring	Supported
Allow filters to specify a separate destination for each access control entry	Supported

The following table describes egress mirroring functionality.

**Table 3: Egress mirroring functionality**

Function	Support information
Egress port mirroring and egress flow mirroring	Supported
One port to one port	Supported
One to MLT groups (for TPS applications)	Supported
One to many (multicast group ID/VLAN)	Not supported
Many to one (multiple mirrored ports to one mirroring port)	Supported
Many to MLT group	Supported
Many to many (multicast group ID) (multiple ports with several different destinations)	Supported
Many to one (relation between Remote Mirror Source [RMS] and Remote Mirror Termination [RMT])	Not supported
VLAN and port combination as mirroring destination	Not supported
Egress flow mirroring	Supported
Allow filter to specify a separate destination for each access control entry	Supported

### Port configuration

You can specify a destination multilink trunking (MLT) group, a destination port or set of ports.



There are two port mirroring modes: rx (ingress, that is, inPort) and tx (egress, that is, outPort). Configure the mirroring action globally in an access control list (ACL), or for a specific access control entry (ACE) by using the ACE mirror actions. Configure the mirroring destination by using an ACE.

In rx modes, when you configure the ACE mirror or ACL global options to mirror, use the ACE to configure the mirroring destination port.

To modify a port mirroring instance, first disable the instance. Also, to change a port or MLT entry, first remove whichever parameter is attached to the entry, and then add the required entry.

### **ACLs, ACEs, and port mirroring**

You can configure an ACL or an ACE to perform the mirroring operation. To do so, you can configure the ACL global action to mirror, or you can configure the ACE action to mirror. If you use the global action, mirroring applies to all ACEs that match in an ACL.

To decouple flow-based mirrors from port-based mirrors, ACEs use a parameter called mirror, which you can configure to specific mirror to MLT ID, VLAN, port, or port list.

You can use filters to reduce the amount of mirrored traffic. To use filters with port mirroring, you must use an ACL-based filter. Apply an ACL to the mirrored port in the egress and ingress directions. Traffic patterns that match the ACL or ACE with an action of permit are forwarded to the destination and also to the mirroring port. Traffic patterns that match an ACE with an action of drop (deny) are not forwarded to the destination, but still reach the mirroring port. For example, for an ACL or ACE with a match action of permit and debug mirroring enabled, packets are mirrored to the specified mirroring destination on the ACE. If you enable a port or VLAN filter, that filter is the mirroring filter.

You can specify more than one mirroring destination by using multiple ACEs. Use each ACE to specify a different destination.

You can configure a port-based and a flow-based mirroring filter on the same port. If such a case occurs, then the flow-based mirror takes precedence.

For more information about how to configure ACLs and ACEs, see *Configuring QoS and ACL-Based Traffic Filtering on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-502.

### **Port mirroring considerations and restrictions**

Although you can configure the switch to monitor both ingress and egress traffic, some restrictions apply:

- Mirrored traffic shares ingress queue and fabric bandwidth with normal traffic and therefore can impact normal traffic. Therefore, use these features with this potential consequence in mind and enable them only for troubleshooting, debugging, or for security purposes such as packet sniffing, intrusion detection, or intrusion prevention.
- You can configure as many ingress mirroring flows as you have filters.
- To avoid VLAN members from seeing mirrored traffic, you must remove mirroring (destination) ports from all VLANs.
- The MAC drops an errored packet, for example, packets that are too short or too long. Control packets consumed by the MAC (802.3x flow control) are also not mirrored.
- Certain control packets generated by the CP, such as CFM, STG BPDUs, and SONMP cannot be egress mirrored due to HW limitations.

- With no true mirroring support, certain packets originating from the CP that are sent directly to the egress port will not be mirrored. TDP(SONMP), LACP, STG and CFM packets from the CP will not show up with the egress mirroring of the port that the packets egress.

---

## General diagnostic tools

The switch has diagnostic features available with Enterprise Device Manager (EDM) and Avaya command line interface (ACLI). You can use these diagnostic tools to help you troubleshoot operational and configuration issues. You can perform such tasks as configuring and displaying log files, viewing and monitoring port statistics, tracing a route, running loopback and ping tests, and viewing the address resolution table.

For more information about statistics, see *Monitoring Performance on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-701.

### Traceroute

Traceroute determines the path a packet takes to reach a destination by returning the sequence of hops (IP addresses) the packet traverses.

According to RFC1393, traceroute operates by: "sending out a packet with a time-to-live (TTL) of 1. The first hop then sends back an ICMP error message indicating that the packet could not be forwarded because the TTL expired. The packet is then resent with a TTL of 2, and the second hop returns the TTL expired. This process continues until the destination is reached. The purpose behind this is to record the source of each ICMP TTL exceeded message to provide a trace of the path the packet took to reach the destination."

### Ping

Ping is a simple and useful diagnostic tool to determine reachability. When you use ping, the switch sends an ICMP echo request to a destination IP address. If the destination receives the packet, it responds with an ICMP echo response.

If a ping test is successful, the destination is alive and reachable. Even if a router is reachable, it could have improperly working interfaces or corrupted routing tables.

### Trace

Use trace commands to provide detailed data collection about software modules on the switch. The trace toolset can be used to trace multiple modules simultaneously and provides options to specify the verbosity level of the output.

You can enable trace logging through the boot config trace-logging flag.

#### **Caution:**

##### **Risk of traffic loss**

Using the trace tool inappropriately can cause a CPU lockup conditions, loss of access to the switch, loss of protocols, and service degradation.

While these occurrences are uncommon, when using the trace level tool, minimize this risk. Avaya recommends:

- In situations where trace data is required concurrently from multiple modules, consider troubleshooting during a maintenance window if feasible. Consider a maintenance window period if the switch is stable but CPU utilization is high and CPU traces (example trace levels 9 and 11) are required to diagnose the cause.
- Run trace commands from the console port when the CPU utilization is already high. While you can enable or disable tracing when directly connected to the console port.

Activate tracing on one software module at a time.

- Initially activate tracing at lower verbosity settings (that is, 2 rather than 3). Increase to verbosity level 3 or 4 only if required, and after level 2 runs safely.
- Avoid leaving traces active for extended periods of time. For high CPU utilizations, a few seconds (typically less than 5 seconds) is generally sufficient to identify the cause for sustained high CPU utilization.

# Chapter 8: Log and trap fundamentals

Use the information in this section to help you understand Simple Network Management Protocol (SNMP) traps and log files, available as part of the switch System Messaging Platform.

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## Overview of traps and logs

### System log messaging

On a UNIX-based management platform, you can use system log (syslog) messaging to manage event messages. The switch syslog software communicates with a server software component named syslogd on the management workstation.

The UNIX daemon syslogd is a software component that receives and locally logs, displays, prints, and forwards messages that originate from sources internal and external to the workstation. For example, syslogd on a UNIX workstation concurrently handles messages received from applications that run on the workstation, as well as messages received from the switch that run in a network accessible to the workstation.

The remote UNIX management workstation performs the following actions:

- Receives system log messages from the switch .
- Examines the severity code in each message.
- Uses the severity code to determine appropriate system handling for each message.

### Log consolidation

Virtual Services Platform generates a system log file and can forward that file to a syslog server for remote viewing, storage and analyzing.

The system log captures messages for the following components:

- Extensible Authentication Protocol (EAP)
- Remote Authentication Dial-in User Service (RADIUS)
- Remote Monitoring (RMON)
- Web
- hardware (HW)
- MultiLink Trunking (MLT)
- filter
- Quality of Service (QoS)

- Command line interface (CLI) log
- software (SW)
- Central Processing Unit (CPU)
- Internet Protocol (IP)
- Virtual Local Area Network (VLAN)
- policy
- Simple Network Management Protocol (SNMP) log

The switch can send information in the system log file, including ACLI command log and the SNMP operation log, to a syslog server.

View logs for CLILOG module to track all ACLI commands executed and for fault management purposes. The ACLI commands are logged to the system log file as CLILOG module.

View logs for SNMPLOG module to track SNMP logs. The SNMP operation log is logged to the system log file as SNMPLOG module.

The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

### System log client over IPv6 transport

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration except in the following case. When you configure the system log table in EDM, under the **System Log Table** tab, you must select either IPv4 or IPv6.

### Log messages with enhanced secure mode

Enhanced secure mode allows the system to provide role-based access levels, stronger password requirements, and stronger rules on password length, password complexity, password change intervals, password reuse, and password maximum age use. If you enable enhanced secure mode, the system encrypts the entire log file.

With enhanced secure mode enabled, only individuals in the administrator or auditor role can view log files to analyze switch access and configuration activity. However, no access level role can modify the content of the log files, not even the administrator or the auditor access level roles. The administrator has access to the **remove** and **delete** commands.

If you enable enhanced secure mode, you cannot access the following commands for log files at any role-based access level:

- **more**
- **edit**
- **rename**
- **copy**

If someone attempts to access a log file with the preceding commands, an information and warning message displays on the screen.

The following table summarizes log file command access based on role-based access levels.

**Table 4: Log commands accessible for various users**

Access level role	Commands
Administrator	The <b>remove</b> and <b>delete</b> commands.
No user at any access level.	The following commands: <ul style="list-style-type: none"> <li>• <b>more</b></li> <li>• <b>edit</b></li> <li>• <b>rename</b></li> <li>• <b>copy</b></li> </ul>
Administrator	All configuration commands can only be accessed by the individual in the administrator role, other than the preceding commands.
Administrator and auditor	All show commands for log files.
All users (Administrator, auditor, security, privilege, operator)	All show commands for log configurations.

With enhanced secure mode enabled, authorized users can use SFTP to transfer files to a remote server with the content encrypted.

### SNMP traps

The SNMP trap is an industry-standard method used to manage events. You can set SNMP traps for specific types of log message (for example, warning or fatal), from specific applications, and send them to a trap server for further processing. For example, you can configure the switch to send SNMP traps to a server after a port is unplugged or if a power supply fails.

This document only describes SNMP commands related to traps. For more information about how to configure SNMP community strings and related topics, see *Configuring Security on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-601.

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## Simple Network Management Protocol

The Simple Network Management Protocol (SNMP) provides facilities to manage and monitor network resources. SNMP consists of:

- Agents—An agent is software that runs on a device that maintains information about device configuration and current state in a database.
- Managers—An SNMP manager is an application that contacts an SNMP agent to query or modify the agent database.
- The SNMP protocol—SNMP is the application-layer protocol SNMP agents and managers use to send and receive data.
- Management Information Bases (MIB)—The MIB is a text file that specifies the managed objects by an object identifier (OID).

**! Important:**

The switch does not reply to SNMP requests sent to the Virtual Router Redundancy Protocol (VRRP) virtual interface address; it does, however, reply to SNMP requests sent to the physical IP address.

An SNMP manager and agent communicate through the SNMP protocol. A manager sends queries and an agent responds; however, an agent initiates traps. Several types of packets transmit between SNMP managers and agents:

- Get request—This message requests the values of one or more objects.
- Get next request—This message requests the value of the next object.
- Set request—This message requests to modify the value of one or more objects.
- Get response—An SNMP agent sends this message in response to a get request, get next request, or set request message.
- Trap—SNMP trap is a notification triggered by events at the agent.

---

## Log message format

The log messages for the switch have a standardized format. All system messages are tagged with the following information, except that alarm type and alarm status apply to alarm messages only:

- Avaya proprietary (AP) format—Provides encrypted information for debugging purposes
- CPU slot number—Indicates the CP slot where the command is logged.
- timestamp—Records the date and time at which the event occurred. The format is MM/DD/YY hh:mm:ss.uuu, where uuu is milliseconds. Example: [11/01/10 11:41:21.376].
- event code—Precisely identifies the event reported.
- alarm code—Specifies the alarm code.
- alarm type—identifies the alarm type (Dynamic or Persistent) for alarm messages
- alarm status—identifies the alarm status (set or clear) for alarm messages
- VRF name—Identifies the Virtual Routing and Forwarding (VRF) instance, if applicable.
- module name—Identifies the software module or hardware from which the log is generated.
- severity level—Identifies the severity of the message.
- sequence number—Identifies a specific CLI command.
- context—Specifies the type of the session used to connect to the switch. If the session is a remote session, the remote IP address is identified.
- user name—Specifies the user name used to login to the switch.
- ACLI command—Specifies the commands typed during the ACLI session. The system logs anything type during the ACLI session as soon as the user enters the Enter key.

The following messages are examples of an informational message for CLILOG:

```

CP1 [07/18/14 13:23:11.253] 0x002c0600 00000000 GlobalRouter CLILOG INFO 13 TELNET:
135.55.40.200 rwa show log file name-of-file log.40300001.1806

CP1 [07/18/14 13:24:19.739] 0x002c0600 00000000 GlobalRouter CLILOG INFO 15 TELNET:
135.55.40.200 rwa term more en

CP1 [07/18/14 13:24:22.577] 0x002c0600 00000000 GlobalRouter CLILOG INFO 16 TELNET:
135.55.40.200 rwa show log

CP1 [01/12/70 15:13:59.056] 0x002c0600 00000000 GlobalRouter CLILOG INFO 5 TELNET:
47.17.170.108 rwa syslog host 4

CP1 [01/12/70 15:13:35.520] 0x002c0600 00000000 GlobalRouter CLILOG INFO 4 TELNET:
47.17.170.108 rwa syslog host enable

CP1 [01/12/70 15:13:14.576] 0x002c0600 00000000 GlobalRouter CLILOG INFO 3 TELNET:
47.17.170.108 rwa show syslog

CP1 [01/12/70 15:12:44.640] 0x002c0600 00000000 GlobalRouter CLILOG INFO 2 TELNET:
47.17.170.108 rwa show logging file tail
    
```

The following messages are examples of an informational message for SNMPLOG:

```

CP1 [05/07/14 10:24:05.468] 0x002c4600 00000000 GlobalRouter SNMPLOG INFO 1
ver=v2c public rcVlanPortMembers.2 =

CP1 [05/07/14 10:29:58.133] 0x002c4600 00000000 GlobalRouter SNMPLOG INFO 2
ver=v2c public rcVlanPortMembers.2 =

CP1 [05/07/14 10:30:20.466] 0x002c4600 00000000 GlobalRouter SNMPLOG INFO 3 ver=v2c
public rcVlanPortMembers.1 =
    
```

The following messages are examples of an informational message for system logs:

```

CP1 [07/24/14 18:04:08.304] 0x00000670 00000000 GlobalRouter SW INFO Basic license
supports all features on this device
CP1 [07/24/14 18:04:10.651] 0x00034594 00000000 GlobalRouter SW INFO System boot
CP1 [07/24/14 18:04:10.651] 0x00034595 00000000 GlobalRouter SW INFO VSP-8200 System
Software Release 0.0.0.0 B553
CP1 [07/24/14 18:04:10.779] 0x00010774 00000000 GlobalRouter HW INFO Detected 8 284XSQ
chassis
CP1 [07/24/14 18:04:10.779] 0x0001081c 00400010.2 DYNAMIC SET GlobalRouter HW INFO Slot
2 is initializing.
CP1 [07/24/14 18:04:10.780] 0x0001081c 00400010.1 DYNAMIC SET GlobalRouter HW INFO Slot
1 is initializing.
CP1 [07/24/14 18:04:10.810] 0x00010729 00000000 GlobalRouter HW INFO Detected 8284XSQ
Power Supply in slot PS 1. Adding 800 watts to available power
CP1 [07/24/14 18:04:10.811] 0x00010830 00000000 GlobalRouter HW INFO Detected 8242XSQ
module (Serial#: SDNIV84Q2013) in slot 2
    
```

The system encrypts AP information before writing it to the log file. The encrypted information is for debugging purposes. Only an Avaya Customer Service engineer can decrypt the information. ACLI commands display the logs without the encrypted information. Avaya recommends that you do not edit the log file.

The following table describes the system message severity levels.



**Table 5: Severity levels**

Severity level	Definition
EMERGENCY	A panic condition that occurs when the system becomes unusable. Usually a severity level of emergency is usually a condition where multiple applications or server are affected. You must correct a severity level of alert immediately.
ALERT	Any condition requiring immediate attention and correction. You must correct a severity level of alert immediately, but usually indicates failure of a secondary system, such as an Internet Service Provider connection.
CRITICAL	Any critical conditions, such as a hard drive error.
ERROR	A nonfatal condition occurred. You can be required to take appropriate action. For example, the system generates an error message if it is unable to lock onto the semaphore required to initialize the IP addresses used to transfer the log file to a remote host.
WARNING	A nonfatal condition occurred. No immediate action is needed. An indication that an error can occur if action is not taken within a given amount of time.
NOTIFICATION	Significant event of a normal and normal nature. An indication that unusual, but not error, conditions have occurred. No immediate action is required.
INFO	Information only. No action is required.
DEBUG	Message containing information useful for debugging.
FATAL	A fatal condition occurred. The system cannot recover without restarting. For example, a fatal message is generated after the configuration database is corrupted.

Based on the severity code in each message, the platform dispatches each message to one or more of the following destinations:

- workstation display
- local log file
- one or more remote hosts

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration except in the following case. When you configure the system log table in EDM, under the **System Log Table** tab, you must select either IPv4 or IPv6.

Internally, the switch has four severity levels for log messages: INFO, WARNING, ERROR, and FATAL. The system log supports eight different severity levels:

- Debug
- Info
- Notice
- Warning
- Critical

- Error
- Alert
- Emergency

The following table shows the default mapping of internal severity levels to syslog severity levels.

**Table 6: Default and system log severity level mapping**

UNIX system error codes	System log severity level	Internal severity level
0	Emergency	Fatal
1	Alert	—
2	Critical	—
3	Error	Error
4	Warning	Warning
5	Notice	—
6	Info	Info
7	Debug	—

---

## Log files

The log file captures hardware and software log messages, and alarm messages. The switch logs to internal flash.

The system saves internal log messages in a circular list in memory, which overwrite older log messages as the log fills. Unlike the log messages in a log file, the internal log messages in memory do not contain encrypted information, which can limit the information available during troubleshooting. Free up the disk space on the flash if the system generates the disk space 75% full alarm. After the disk space utilization returns below 75%, the system clears the alarm, and then starts logging to a file again.

### Log file naming conventions

The following list provides the naming conventions for the log file:

- The log file is named as log.xxxxxxxx.sss format. The prefix of the log file name is log. The six characters after the log file prefix contain the last three bytes of the chassis base MAC address. The next two characters are 01. The last three characters (sss) denote the sequence number of the log file.
- The sequence number of the log file is incremented for each new log file created after the existing log file reaches the maximum configured size.
- At initial system start up when no log file exists, a new log file with the sequence number 000 is created. After a restart, the system finds the newest log file from internal flash based on file timestamps. If the newest log file is on the flash that is used for logging, the system continues to use the newest log file. And once the maximum configured size is reached, system

continues to create a new log file with incremental sequence number on the internal flash for logging.

---

## Log file transfer

The system logs contain important information for debugging and maintaining the switch. After the current log file reaches the configured maximum size, the system creates a new log file for logging. The system transfers old log files to a remote host. You can configure up to 10 remote hosts, which creates long-term backup storage of your system log files.

Of the 10 configured remote hosts, 1 is the primary host and the other 9 are redundant. Upon initiating a transfer, system messaging attempts to use host 1 first. If host 1 is not reachable, system messaging tries hosts 2 to 10.

If log file transfer is unsuccessful, the system keeps the old log files on internal flash. The system attempts to transfer old log files after the new log file reaches the configured maximum size. The system also attempts to transfer old log files periodically (once in one hundred log writes) if the disk space on the flash is more than 75% full.

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration.

With enhanced secure mode enabled, authorized users can use SFTP to transfer files to a remote server with the content encrypted.

You can specify the following information to configure the transfer criteria:

- The maximum size of the log file.
- The IP address of the remote host.
- The name prefix of the log file to store on the remote host.

The system appends a suffix of `.xxxxxxx.sss` to the file name. The first six characters of the suffix contain the last three bytes of the chassis base MAC address. The next two characters are 01. The last three characters (sss) denote the sequence number of the log file. For example, if you configure the name prefix as `mylog`, a possible file name is `mylog.90000001.001`.

- The user name and password, if using File Transfer Protocol (FTP) for file transfer. Use the following commands to configure the user name and password:

```
boot config host user WORD<0-16>
```

```
boot config host password WORD<0-16>
```

Be aware of the following restrictions to transfer log files to a remote host:

- The remote host IP address must be reachable.
- If you transfer a log file from a host to the system, (for example, to display it with a `show` command), rename the log file. Failure to rename the log file can cause the system to use the recently transferred file as the current log, if the sequence number in the extension is higher than the current log file. For example, if `bf860005.002` is the current log file and you transfer `bf860005.007` to the system, the system logs future messages to the `bf860005.007` file. You

can avoid this if you rename the log file to something other than the format used by system messaging.

- If your TFTP server is a UNIX-based machine, files written to the server must already exist. For example, you must create dummy files with the same names as your system logs. This action is commonly performed by using the touch command (for example, `touch bf860005.001`).

Three parameters exist to configure the log file:

- the minimum acceptable free space available for logging
- the maximum size of the log file
- the percentage of free disk space the system can use for logging

Although these three parameters exist, you can only configure the maximum size of the log file. The switch does not support the minimum size and percentage of free disk space parameters. The internal flash must be less than 75% full for the system to log a file. If the internal flash is more than 75% full, logging to a file stops to prevent exhausting disk space.

### Log file transfer using a wildcard filename

Log files from VOSS Release 4.1 and earlier were created without access permissions. However, file transfers using SFTP require file permissions.

The command `attribute WORD<1-99> [+/-] R` allows you to change the permissions of a file. To change permissions for log files created in VOSS 4.1 and earlier, use the `attribute` command with the wildcard filename `log.*`. Using the command in the wildcard form `attribute log.* [+/-]R` changes permissions for log files with names that begin with the characters “log.”.

#### **Important:**

You cannot use a wildcard pattern other than `log.*` for this command.

# Chapter 9: Log configuration using ACLI

Use log files and messages to perform diagnostic and fault management functions.

---

## Configuring a UNIX system log and syslog host

Configure the syslog to control a facility in UNIX machines that logs SNMP messages and assigns each message a severity level based on importance.

### About this task

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration using ACLI.

### Procedure

1. Enter Global Configuration mode:  

```
enable  
configure terminal
```
2. Enable the system log:  

```
syslog enable
```
3. Specify the IP header in syslog packets:  

```
syslog ip-header-type <circuitless-ip|default>
```
4. Configure the maximum number of syslog hosts:  

```
syslog max-hosts <1-10>
```
5. Create the syslog host:  

```
syslog host <1-10>
```
6. Configure the IP address for the syslog host:  

```
syslog host <1-10> address WORD <0-46>
```
7. Enable the syslog host:  

```
syslog host <1-10> enable
```

Configure optional syslog host parameters by using the variables in the following variable definition tables.

8. View the configuration to ensure it is correct:

```
show syslog [host <1-10>]
```

**Example**

```
Switch:1(config)# syslog enable
Switch:1(config)# syslog host 1 address 47.17.143.52
Switch:1(config)# syslog host 1 enable
```

```
Switch:1(config)#show syslog host 1
      Id : 1
      IpAddr : 47.17.143.52
      UdpPort : 515
      Facility : local7
      Severity : info|warning|error|fatal
      MapInfoSeverity : info
      MapWarningSeverity : warning
      MapErrorSeverity : error
      MapMfgSeverity : notice
      MapFatalSeverity : emergency
      Enable : true
```

```
Switch:1(config)#show syslog
Enable      : true
Max Hosts  : 5
OperState   : active
             header : default
Total number of configured hosts : 1
Total number of enabled hosts : 1
Configured host : 1
Enabled host : 1
```

---

## Variable definitions

Use the data in the following table to use the **syslog** command.

Variable	Value
enable	Enables the sending of syslog messages on the device. The default is disabled. Use the no operator before this parameter, no syslog enable to disable the sending of syslog messages on the device. The default is enabled.
ip-header-type <circuitless-ip default>	Specifies the IP header in syslog packets to circuitless-ip or default. <ul style="list-style-type: none"> <li>If the value is default, the IP address of the VLAN is used for syslog packets that are transmitted in-band using input/output (I/O) ports.</li> </ul>

*Table continues...*

Variable	Value
	<ul style="list-style-type: none"> <li>If the value is circuitless-ip, then for all syslog messages (in-band or out-of-band), the circuitless IP address is used in the IP header. If you configure multiple circuitless IPs, the first circuitless IP configured is used.</li> </ul>
max-hosts <1-10>	Specifies the maximum number of syslog hosts supported, from 1–10. The default is 5.

Use the data in the following table to use the `syslog host` command.

Variable	Value
1–10	Creates and configures a host instance. Use the no operator before this parameter, no syslog host to delete a host instance.
address WORD <0–46>	Configures a host location for the syslog host. WORD <0–46> is the IPv4 or IPv6 address of the UNIX system syslog host in the format A.B.C.D or x:x:x:x:x:x. You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration using ACLI..
enable	Enables the syslog host. Use the no operator before this parameter, no syslog host enable to disable syslog host. The default is disabled.
facility {local0 local1 local2 local3 local4 local5 local6 local7}	Specifies the UNIX facility in messages to the syslog host. {local0 local1 local2 local3 local4 local5 local6 local7} is the UNIX system syslog host facility. The default is local7.
maperror {emergency alert critical error warning notice info debug}	Specifies the syslog severity to use for error messages. The default is error.
mapfatal {emergency alert critical error warning notice info debug}	Specifies the syslog severity to use for fatal messages. The default is emergency.
mapinfo {emergency alert critical error warning notice info debug}	Specifies the syslog severity level to use for information messages. The default is info.
mapwarning {emergency alert critical error warning notice info debug}	Specifies the syslog severity to use for warning messages. The default is warning.
severity <info warning error fatal>	Specifies the severity levels for which to send syslog messages. The default is info.
udp-port <514-530>	Specifies the User Datagram Protocol port number on which to send syslog messages to the syslog host. This value is the UNIX system syslog host port number from 514–530. The default is 514.

## Configuring logging

Configure logging to determine the types of messages to log and where to store the messages.

### About this task

#### \* Note:

The platform logs CLILog and SNMPLog as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILog and SNMPLog the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

### Procedure

1. Enter Global Configuration mode:
 

```
enable
configure terminal
```
2. Define which messages to log:
 

```
logging level <0-4>
```
3. Write the log file from memory to a file:
 

```
logging write WORD<1-1536>
```
4. Show logging on the screen:
 

```
logging screen
```

### Example

```
Switch:1 logging level 0
Switch:1 logging write log2
Switch:1 logging screen
```

## Variable definitions

Use the data in the following table to use the `logging` command.

**Table 7: Variable definitions**

Variable	Value
level <0-4>	Shows and configures the logging level. The level is one of the following values: <ul style="list-style-type: none"> <li>• 0: Information — all messages are recorded</li> <li>• 1: Warning — only warning and more serious messages are recorded</li> </ul>

*Table continues...*



Variable	Value
	<ul style="list-style-type: none"> <li>• 2: Error — only error and more serious messages are recorded</li> <li>• 3: Manufacturing — this parameter is not available for customer use</li> <li>• 4: Fatal — only fatal messages are recorded</li> </ul>
screen	Configures the log display on the screen to on. Use the no form of the command to stop the log display on the screen: <code>no logging screen</code>
transferFile <1-10> address {A.B.C.D} filename-prefix WORD<0-200	Transfers the syslog file to a remote FTP/TFTP server. <1-10> specifies the file ID. The address {A.B.C.D} option specifies the IP address. The filename-prefix WORD<0-200> option sets the filename prefix for the log file at the remote host.
write WORD<1-1536>	Writes the log file with the designated string. WORD<1-1536> is the string or command that you append to the log file. If the string contains spaces, you must enclose the string in quotation marks (").

---

## Configuring the remote host address for log transfer

Configure the remote host address for log transfer. The system transfers the current log file to a remote host after the log file size reaches the maximum size.

### Before you begin

- The IP address you configure for the remote host must be reachable at the time of configuration.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the remote host address for log transfer:

```
logging transferFile {1-10} address {A.B.C.D} [filename WORD<0-255>]
```

### Example

```
Switch:1(config)# logging transferFile 1 address 172.16.120.10
```

---

## Variable definitions

Use the data in the following table to use the `logging transferFile` command.

**Table 8: Variable definitions**

Variable	Value
1–10	Specifies the file ID to transfer.
address {A.B.C.D}	Specifies the IP address of the host to which to transfer the log file. The remote host must be reachable or the configuration fails.
filename WORD<0-255>	Specifies the name of the file on the remote host. If you do not configure a name, the current log file name is the default.

---

## Configuring system logging

System logs are a valuable diagnostic tool. You can send log messages to flash files for later retrieval.

### About this task

You can change log file parameters at anytime without restarting the system. Changes made to these parameters take effect immediately.

Avaya recommends that you configure logging to a flash file at all times.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Enable system logging to a PC card file:

```
boot config flags logging
```

3. Configure the logfile parameters:

```
boot config logfile <64-500> <500-16384> <10-90>
```

### Example

```
Switch:1> enable
Switch:1# configure terminal
Switch:1(config)# boot config logfile 64 600 10
```

---

## Variable definitions

Use the data in the following table to use the `boot config` command.

**Table 9: Variable definitions**

Variable	Value
flags logging	Enables or disables logging to a file a flash file. The log file is named using the format log.xxxxxxx.sss. The first six characters after the prefix of the file name log contain the last three bytes of the chassis base MAC address. The next two characters specify the slot number. The last three characters denote the sequence number of the log file.
logfile <64-500> <500-16384> <10-90>	Configures the logfile parameters <ul style="list-style-type: none"> <li>• &lt;64-500&gt; specifies the minimum free memory space on the external storage device from 64–500 KB. The switch does not support this parameter.</li> <li>• &lt;500-16384&gt; specifies the maximum size of the log file from 500–16384 KB.</li> <li>• &lt;10-90&gt; specifies the maximum percentage, from 10–90%, of space on the external storage device the logfile can use. The switch does not support this parameter.</li> </ul>

---

## Configuring system message control

Configure system message control to suppress duplicate error messages on the console, and to determine the action to take if they occur.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```
2. Configure system message control action:

```
sys msg-control action <both|send-trap|suppress-msg>
```
3. Configure the maximum number of messages:

```
sys msg-control max-msg-num <2-500>
```
4. Configure the interval:

```
sys msg-control control-interval <1-30>
```
5. Enable message control:

```
sys msg-control
```

### Example

```
Switch:1(config)# sys msg-control action suppress-msg
```

```
Switch:1(config)# sys msg-control max-msg-num 10
Switch:1(config)# sys msg-control control-interval 15
Switch:1(config)# sys msg-control
```

---

## Variable definitions

Use the data in the following table to use the `sys msg-control` command.

**Table 10: Variable definitions**

Variable	Value
action <both send-trap suppress-msg>	Configures the message control action. You can either suppress the message or send a trap notification, or both. The default is suppress.
control-interval <1-30>	Configures the message control interval in minutes. The valid options are 1–30. The default is 5.
max-msg-num <2-500>	Configures the number of occurrences of a message after which the control action occurs. To configure the maximum number of occurrences, enter a value from 2–500. The default is 5.

---

## Extending system message control

Use the force message control option to extend the message control feature functionality to the software and hardware log messages.

### About this task

To enable the message control feature, you must specify an action, control interval, and maximum message number. After you enable the feature, the log messages, which get repeated and cross the maximum message number in the control interval, trigger the force message feature. You can either suppress the message or send a trap notification, or both.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```
2. Configure the force message control option:

```
sys force-msg WORD<4-4>
```

### Example

```
Switch:1> enable
```

```
Switch:1# configure terminal
```

Add a force message control pattern. If you use a wildcard pattern (\*\*\*\*), all messages undergo message control.

```
Switch:1(config)# sys force-msg ****
```

---

## Variable definitions

Use the data in the following table to use the `sys force-msg` command.

**Table 11: Variable definitions**

Variable	Value
<i>WORD</i> <4-4>	Adds a forced message control pattern, where <i>WORD</i> <4-4> is a string of 4 characters. You can add a four-byte pattern into the force-msg table. The software and the hardware log messages that use the first four bytes that match one of the patterns in the force-msg table undergo the configured message control action. You can specify up to 32 different patterns in the force-msg table, including a wildcard pattern (****) as well. If you specify the wildcard pattern, all messages undergo message control.

---

## Viewing logs

View log files by file name, category, or severity to identify possible problems.

### About this task

View ACLI command and SNMP trap logs, which are logged as normal log messages and logged to the system log file.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Show log information:

```
show logging file [alarm] [event-code WORD<0-10>] [module WORD<0-100>] [name-of-file WORD<1-99>] [save-to-file WORD<1-99>] [severity WORD<0-25>] [tail] [vrf WORD<0-32>]
```

### Example

Display log file information:

```
Switch:1>enable
Switch:1#configure terminal
```

## Log configuration using ACLI

```
Switch:1(config)#show logging file
CP1 [02/06/15 22:38:20.678:UTC] 0x00270428 00000000 GlobalRouter SW INFO Lifecy
cle: Start
CP1 [02/06/15 22:38:21.770:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s sockserv started, pid:4794
CP1 [02/06/15 22:38:21.771:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s oom95 started, pid:4795
CP1 [02/06/15 22:38:21.771:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s oom90 started, pid:4796
CP1 [02/06/15 22:38:21.772:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s imgsinc.x started, pid:4797
CP1 [02/06/15 22:38:22.231:UTC] 0x0026452f 00000000 GlobalRouter SW INFO No pat
ch set.
CP1 [02/06/15 22:38:22.773:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s logServer started, pid:4840
CP1 [02/06/15 22:38:22.774:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s trcServer started, pid:4841
CP1 [02/06/15 22:38:22.774:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s oobServer started, pid:4842
CP1 [02/06/15 22:38:22.775:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s cbcp-main.x started, pid:4843
CP1 [02/06/15 22:38:22.776:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s rssServer started, pid:4844
CP1 [02/06/15 22:38:22.777:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s dbgServer started, pid:4845
CP1 [02/06/15 22:38:22.777:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s dbgShell started, pid:4846
CP1 [02/06/15 22:38:22.778:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s coreManager.x started, pid:4847
CP1 [02/06/15 22:38:22.779:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s ssio started, pid:4848
CP1 [02/06/15 22:38:22.780:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s hckServer started, pid:4849
CP1 [02/06/15 22:38:22.780:UTC] 0x0027042b 00000000 GlobalRouter SW INFO Proces
s remCmdAgent.x started, pid:4850
CP1 [02/06/15 22:38:24.717:UTC] 0x000006cc 00000000 GlobalRouter SW INFO rcStar
t: FIPS Power Up Self Test SUCCESSFUL - 0
CP1 [02/06/15 22:38:24.718:UTC] 0x000006c2 00000000 GlobalRouter SW INFO rcStar
t: Security Stack Init SUCCESSFUL - 0
CP1 [02/06/15 22:38:24.718:UTC] 0x000006c3 00000000 GlobalRouter SW INFO rcStar
t: IPSEC Init SUCCESSFUL
CP1 [02/06/15 22:38:24.718:UTC] 0x000006bf 00000000 GlobalRouter SW INFO rcStar
t: Security Stack Log init SUCCESSFUL - 0
CP1 [02/06/15 22:38:26.111:UTC] 0x000005c0 00000000 GlobalRouter SW INFO Licens
eLoad = ZERO, loading premier license for developer debugging
IO1 [02/06/15 22:38:26.960:UTC] 0x0011054a 00000000 GlobalRouter COP-SW INFO De
tected Master CP in slot 1

--More-- (q = quit)

Switch:1(config)#show logging file module SNMP
CP1 [02/06/15 22:39:58.530:UTC] 0x00004595 00000000 GlobalRouter SNMP INFO Boot
ed with file
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=1 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=2 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=3 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:40:45.839:UTC] 0x000045e5 00400005 DYNAMIC SET GlobalRouter SN
MP INFO Sending Cold-Start Trap
```

## Variable definitions

Use the data in the following table to use the `show logging file` command.

**Table 12: Variable definitions**

Variable	Value
alarm	Displays alarm log entries.
event-code <i>WORD</i> <0–10>	Specifies a number that precisely identifies the event reported.
module <i>WORD</i> <0-100>	Filters and lists the logs according to module. Specifies a string length of 0–100 characters. Categories include SNMP, EAP, RADIUS, RMON, WEB, HW, MLT, FILTER, QOS, CLILOG, SW, CPU, IP, VLAN, IPMC, and SNMPLOG. To specify multiple filters, separate each category by the vertical bar ( ), for example,  FILTER QOS.
name-of-file <i>WORD</i> <1-99>	Displays the valid logs from this file. For example, /intflash/logcopy.txt. You cannot use this command on the current log file, which is the file into which the messages are currently logged. Specify a string length of 1 to 99 characters.  If you enable enhanced secure mode, the system encrypts the entire log file. After you use the <code>show log file name-of-file WORD&lt;1-99&gt;</code> command, the system takes the encrypted log file name as input, then decrypts it, and prints the output to the screen. You can then redirect the decrypted output to a file that you can store onto the flash.  If enhanced secure mode is disabled, the system only encrypts the proprietary portion of the log file.
save-to-file <i>WORD</i> <1-99>	Redirects the output to the specified file and removes all encrypted information. You cannot use the tail option with the save-to-file option. Specify a string length of 1–99 characters.
severity <i>WORD</i> <0-25>	Filters and lists the logs according to severity. Choices include INFO, ERROR, WARNING, and FATAL. To specify multiple filters, separate each severity by the vertical bar ( ), for example, ERROR WARNING FATAL.
tail	Shows the last results first.
vrf <i>WORD</i> <0–32>	Specifies the name of a VRF instance to show log messages that only pertain to that VRF.

## Configuring ACLI logging

Use ACLI logging to track all ACLI commands executed and for fault management purposes. The ACLI commands are logged to the system log file as CLILOG module.

## About this task

### \* Note:

The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

## Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Enable ACLI logging:

```
clilog enable
```

3. (Optional) Disable ACLI logging:

```
no clilog enable
```

4. Ensure that the configuration is correct:

```
show clilog
```

5. View the ACLI log:

```
show logging file module clilog
```

## Example

### Enable ACLI logging, and view the ACLI log:

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#clilog enable
Switch:1(config)#show logging file module clilog
CP1 [02/13/13 17:27:25.956] 0x002c0600 00000000 GlobalRouter CLILOG INFO 1 CONSOLE
rwa show snmp-server host
CP1 [02/13/13 17:28:10.100] 0x002c0600 00000000 GlobalRouter CLILOG INFO 2 CONSOLE
rwa show snmp-server notif
CP1 [02/13/13 17:28:45.732] 0x002c0600 00000000 GlobalRouter CLILOG INFO 3 CONSOLE
rwa snmp-server force-trap
CP1 [02/13/13 17:29:30.628] 0x002c0600 00000000 GlobalRouter CLILOG INFO 4 CONSOLE
rwa show logging file modug
CP1 [02/14/13 19:39:11.648] 0x002c0600 00000000 GlobalRouter CLILOG INFO 5 CONSOLE
rwa ena
CP1 [02/14/13 19:39:13.420] 0x002c0600 00000000 GlobalRouter CLILOG INFO 6 CONSOLE
rwa conf t
CP1 [02/14/13 19:49:21.044] 0x002c0600 00000000 GlobalRouter CLILOG INFO 7 CONSOLE
rwa filter acl 2 enable
CP1 [02/14/13 19:50:08.540] 0x002c0600 00000000 GlobalRouter CLILOG INFO 8 CONSOLE
rwa filter acl 2 type inpol
CP1 [02/14/13 19:50:38.444] 0x002c0600 00000000 GlobalRouter CLILOG INFO 9 CONSOLE
rwa filter acl 2 type inpoe
CP1 [02/14/13 19:50:52.968] 0x002c0600 00000000 GlobalRouter CLILOG INFO 10 CONSOLE
rwa filter acl enable 2
CP1 [02/14/13 19:51:08.908] 0x002c0600 00000000 GlobalRouter CLILOG INFO 11 CONSOLE
rwa filter acl 2 enable
```



```

CP1 [02/15/13 06:50:25.972] 0x002c0600 00000000 GlobalRouter CLILOG INFO 14 CONSOLE
rwa ena
CP1 [02/15/13 06:50:30.288] 0x002c0600 00000000 GlobalRouter CLILOG INFO 15 CONSOLE
rwa conf t
CP1 [02/15/13 06:50:39.412] 0x002c0600 00000000 GlobalRouter CLILOG INFO 16 CONSOLE
rwa show vlan basic
CP1 [02/15/13 06:51:09.488] 0x002c0600 00000000 GlobalRouter CLILOG INFO 17 CONSOLE
rwa show isis spbm
CP1 [02/15/13 06:56:00.992] 0x002c0600 00000000 GlobalRouter CLILOG INFO 19 CONSOLE
rwa spbm 23 b-vid 2 primar1
CP1 [02/15/13 06:56:59.092] 0x002c0600 00000000 GlobalRouter CLILOG INFO 20 CONSOLE
rwa show isis
CP1 [02/15/13 07:10:54.928] 0x002c0600 00000000 GlobalRouter CLILOG INFO 21 CONSOLE
rwa show isis interface
CP1 [02/15/13 07:12:33.404] 0x002c0600 00000000 GlobalRouter CLILOG INFO 22 CONSOLE
rwa show isis spbm
CP1 [02/15/13 07:45:28.596] 0x002c0600 00000000 GlobalRouter CLILOG INFO 23 CONSOLE
rwa ena
CP1 [02/15/13 07:45:30.236] 0x002c0600 00000000 GlobalRouter CLILOG INFO 24 CONSOLE
rwa conf t
CP1 [02/15/13 07:46:29.456] 0x002c0600 00000000 GlobalRouter CLILOG INFO 25 CONSOLE
rwa interface gigabitEther0
CP1 [02/15/13 07:47:28.476] 0x002c0600 00000000 GlobalRouter CLILOG INFO 26 CONSOLE
rwa encapsulation dot1q

--More-- (q = quit)

```

---

## Variable definitions

Use the data in the following table to use the `cliilog` commands.

**Table 13: Variable definitions**

Variable	Value
enable	Activates ACLI logging. To disable, use the <code>no cliilog enable</code> command.

# Chapter 10: Log configuration using EDM

Use log files and messages to perform diagnostic and fault management functions. This section provides procedures to configure and use the logging system in Enterprise Device Manager (EDM).

---

## Configuring the system log

### About this task

Configure the system log to track all user activity on the device. The system log can send messages of up to ten syslog hosts.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **System Log**.
3. In the **System Log** tab, select **Enable**.
4. Configure the maximum number of syslog hosts.
5. Configure the IP header type for the syslog packet.
6. Click **Apply**.

---

## System Log field descriptions

Use the data in the following table to use the **System Log** tab.

Name	Description
<b>Enable</b>	Enables or disables the syslog feature. If you select this variable, this feature sends a message to a server on a network that is configured to receive and store diagnostic messages from this device. You can configure the type of messages sent. The default is enabled.
<b>MaxHosts</b>	Specifies the maximum number of remote hosts considered active and can receive messages from the syslog service. The range is 0–10 and the default is 5.

*Table continues...*

Name	Description
<b>OperState</b>	Specifies the operational state of the syslog service. The default is active.
<b>Header</b>	<p>Specifies the IP header in syslog packets to circuitlessIP or default.</p> <ul style="list-style-type: none"> <li>If the value is default, the IP address of the VLAN is used for syslog packets that are transmitted in-band using input/output (I/O) ports.</li> <li>If the value is circuitlessIP, the circuitless IP address is used in the IP header for all syslog messages (in-band or out-of-band). If you configure multiple circuitless IPs, the first circuitless IP configured is used.</li> </ul> <p>The default value is default.</p>

---

## Configuring the system log table

### About this task

Use the system log table to customize the mappings between the severity levels and the type of alarms.

You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses with no difference in functionality or configuration except in the following case. When you configure the system log table, under the **System Log Table** tab, you must select **ipv4** or **ipv6**, in the **AddressType** box. The **Address** box supports both IPv4 and IPv6 addresses.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **System Log**.
3. Click the **System Log Table** tab.
4. Click **Insert**.
5. Configure the parameters as required.
6. Click **Insert**.
7. To modify mappings, double-click a parameter to view a list of options.
8. Click **Apply**.

---

## System Log Table field descriptions

Use the data in the following table to use the **System Log Table** tab.

Name	Description
<b>Id</b>	Specifies the ID for the syslog host. The range is 1–10.
<b>AddressType</b>	Specifies if the address is an IPv4 or IPv6 address.
<b>Address</b>	Specifies the IP address of the syslog host. You can log system log messages to external system log hosts with both IPv4 and IPv6 addresses.
<b>UdpPort</b>	Specifies the UDP port to use to send messages to the syslog host (514–530). The default is 514.
<b>Enable</b>	Enables or disables the sending of messages to the syslog host. The default is disabled.
<b>HostFacility</b>	Specifies the syslog host facility used to identify messages (local0 to local7). The default is local7.
<b>Severity</b>	Specifies the message severity for which syslog messages are sent. The default is info warning error fatal.
<b>MapInfoSeverity</b>	Specifies the syslog severity to use for INFO messages. The default is info.
<b>MapWarningSeverity</b>	Specifies the syslog severity to use for WARNING messages. The default is warning.
<b>MapErrorSeverity</b>	Specifies the syslog severity to use for ERROR messages. The default is error.
<b>MapFatalSeverity</b>	Specifies the syslog severity to use for FATAL messages. The default is emergency.
<b>MapMfgSeverity</b>	Specifies the syslog severity to use for Accelar manufacturing messages. The default is notice.

# Chapter 11: SNMP trap configuration using ACLI

Use Simple Network Management Protocol (SNMP) traps and notifications to gather information about device activities, alarms, and other information on management stations.

For more information about how to configure SNMP community strings and related topics, see *Configuring Security on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-601.

---

## Configuring an SNMP host

Configure an SNMP host so that the system can forward SNMP traps to a host for monitoring. You can use SNMPv1, SNMPv2c, or SNMPv3. You configure the target table parameters (security name and model) as part of the host configuration.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure an SNMPv1 host:

```
snmp-server host WORD<1-256> [port <1-65535>] v1 WORD<1-32> [filter WORD<1-32>]
```

3. Configure an SNMPv2c host:

```
snmp-server host WORD<1-256> [port <1-65535>] v2c WORD<1-32> [inform [timeout <1-2147483647>] [retries <0-255>] [mms <0-2147483647>]] [filter WORD<1-32>]
```

4. Configure an SNMPv3 host:

```
snmp-server host WORD<1-256> [port <1-65535>] v3 {noAuthNoPriv|authNoPriv|AuthPriv} WORD<1-32> [inform [timeout <1-2147483647>] [retries <0-255>]] [filter WORD<1-32>]
```

5. Ensure that the configuration is correct:

```
show snmp-server host
```

### Example

Configure the target table entry. Configure an SNMPv3 host.

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#snmp-server host 198.202.188.207 port 162 v2c ReadView inform timeout
1500 retries 3 mms 484
Switch:1(config)#snmp-server host 198.202.188.207 port 163 v3 authPriv Lab3 inform
timeout 1500 retries 3
```

## Variable definitions

Use the data in the following table to use the `snmp-server host` command.

Variable	Value
inform [timeout <1-2147483647>] [retries <0-255>] [mms <0-2147483647>]	Sends SNMP notifications as inform (rather than trap). To use all three options in one command, you must use them in the following order: <ol style="list-style-type: none"> <li>1. timeout &lt;1-2147483647&gt; specifies the timeout value in seconds with a range of 0–214748364.</li> <li>2. retries &lt;0-255&gt; specifies the retry count value with a range of 0–255.</li> <li>3. mms &lt;0-2147483647&gt; specifies the maximum message size as an integer with a range of 0–2147483647.</li> </ol>
filter WORD<1-32>	Specifies the filter profile to use.
noAuthNoPriv authNoPriv AuthPriv	Specifies the security level.
port <1-65535>	Specifies the host server port number.
WORD<1-32>	Specifies the security name, which identifies the principal that generates SNMP messages.
WORD<1-256>	Specifies either an IPv4 or IPv6 address.

## Configuring an SNMP notify filter table

Configure the notify table to select management targets to receive notifications, as well as the type of notification to send to each management target.

### Before you begin

- For more information about the notify filter table, see RFC3413.

### Procedure

1. Enter Global Configuration mode:

```
enable
```

```
configure terminal
```

2. Create a new notify filter table:

```
snmp-server notify-filter WORD<1-32> WORD<1-32>
```

3. Ensure that the configuration is correct:

```
show snmp-server notify-filter
```

### Example

```
Switch(config)# snmp-server notify-filter profile3 99.3.6.1.6.3.1.1.4.1
```

```
Switch(config)#show snmp-server notify-filter
```

```
=====
Notify Filter Configuration
=====
Profile Name          Subtree              Mask
-----
profile1              +99.3.6.1.6.3.1.1.4.1  0x7f
profile2              +99.3.6.1.6.3.1.1.4.1  0x7f
profile3              +99.3.6.1.6.3.1.1.4.1  0x7f
```

## Variable definitions

Use the data in the following table to use the `snmp-server notify-filter` command.

**Table 14: Variable definitions**

Variable	Value
<code>WORD&lt;1-32&gt; WORD&lt;1-32&gt;</code>	<p>Creates a notify filter table.</p> <p>The first instance of <code>WORD&lt;1-32&gt;</code> specifies the name of the filter profile with a string length of 1–32.</p> <p>The second instance of <code>WORD&lt;1-32&gt;</code> identifies the filter subtree OID with a string length of 1–32.</p> <p>If the subtree OID parameter uses a plus sign (+) prefix (or no prefix), this indicates include. If the subtree OID uses the minus sign (–) prefix, it indicates exclude.</p> <p>You do not calculate the mask because it is automatically calculated. You can use the wildcard character, the asterisk (*), to specify the mask within the OID. You do not need to specify the OID in the dotted decimal format; you can alternatively specify that the MIB parameter names and the OIDs are automatically calculated.</p>

## Configuring SNMP interfaces

Configure an interface to send SNMP traps. If the switch has multiple interfaces, configure the IP interface from which the SNMP traps originate.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the destination and source IP addresses for SNMP traps:

```
snmp-server sender-ip {A.B.C.D} {A.B.C.D}
```

3. If required, send the source address (sender IP) as the sender network in the notification message:

```
snmp-server force-trap-sender enable
```

4. If required, force the SNMP and IP sender flag to use the same value:

```
snmp-server force-iphdr-sender enable
```

### Example

```
Switch(config)# snmp-server sender-ip 172.16.120.2 172.16.120.5
Switch(config)# no snmp-server force-iphdr-sender enable
```

## Variable definitions

Use the data in the following table to use the `snmp-server` command.

**Table 15: Variable definitions**

Variable	Value
agent-conformance enable	Enables the agent conformance mode. Conforms to MIB standards if disabled. If you activate this option, feature configuration is stricter and error handling less informative. Avaya recommends that you do not activate this option; it is not a normally supported mode of operation.
authentication-trap enable	Activates the generation of authentication traps.
force-iphdr-sender enable	Automatically configures the SNMP and IP sender to the same value. The default is disabled.
force-trap-sender enable	Sends the configured source address (sender IP) as the sender network in the notification message.

*Table continues...*



Variable	Value
sender-ip <A.B.C.D> <A.B.C.D>	<p>Configures the SNMP trap receiver and source IP addresses. Specify the IP address of the destination SNMP server that receives the SNMP trap notification in the first IP address.</p> <p>Specify the source IP address of the SNMP trap notification packet that is transmitted in the second IP address. If this address is 0.0.0.0, the system uses the IP address of the local interface that is closest (from an IP routing table perspective) to the destination SNMP server.</p>

## Enabling SNMP trap logging

Use SNMP trap logging to send a copy of all traps to the syslog server.

### Before you begin

- You must configure and enable the syslog server.

### About this task

#### \* Note:

The platform logs CLILOG and SNMPLOG as INFO. Normally, if you configure the logging level to WARNING, the system skips all INFO messages. However, if you enable CLILOG and SNMPLOG the system logs ACLI Log and SNMP Log information regardless of the logging level you set. This is not the case for other INFO messages.

### Procedure

- Enter Global Configuration mode:
 

```
enable
configure terminal
```
- Enable SNMP trap logging:
 

```
snmplog enable
```
- (Optional)** Disable SNMP trap logging:
 

```
no snmplog enable
```
- View the contents of the SNMP log:
 

```
show logging file module snmplog
```

### Example

Enable SNMP trap logging and view the contents of the SNMP log:

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#snmplog enable
Switch:1(config-app)#show logging file module snmp
```

## SNMP trap configuration using ACLI

```
CP1 [02/06/15 22:39:58.530:UTC] 0x00004595 00000000 GlobalRouter SNMP INFO Boot
ed with file
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=1 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=2 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:39:59.547:UTC] 0x00004603 00400003.67108870 DYNAMIC CLEAR Glob
alRouter SNMP INFO 2k card up(CardNum=3 AdminStatus=1 OperStatus=1)
CP1 [02/06/15 22:40:45.839:UTC] 0x000045e5 00400005 DYNAMIC SET GlobalRouter SN
MP INFO Sending Cold-Start Trap
```

---

## Variable definitions

Use the data in the following table to use the `snmplog` command.

**Table 16: Variable definitions**

Variable	Value
enable	Enables the logging of traps.  Use the command <code>no snmplog enable</code> to disable the logging of traps.

# Chapter 12: SNMP trap configuration using EDM

Use Simple Network Management Protocol (SNMP) traps and notifications to gather information about device activities, alarms, and other information on management stations. This section provides procedures to configure and use SNMP traps in Enterprise Device Manager (EDM).

For information about how to configure SNMP community strings and related topics, see *Configuring Security on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-601.

---

## Configuring an SNMP host target address

Configure a target table to specify the list of transport addresses to use in the generation of SNMP messages.

### Procedure

1. In the navigation pane, expand the following folders: **Configuration > Edit > SnmpV3**.
2. Click **Target Table**.
3. In the **Target Table** tab, click **Insert**.
4. In the **Name** box, type a unique identifier.
5. In the **TDomain** box, select the transport type of the address. Select either **ipv4Tdomain** or **ipv6Tdomain**.
6. In the **TAddress** box, type the transport address and User Datagram Protocol (UDP) port.
7. In the **Timeout** box, type the maximum round trip time.
8. In the **RetryCount** box, type the number of retries to be attempted.
9. In the **TagList** box, type the list of tag values.
10. In the **Params** box, type the SnmpAdminString.
11. In the **TMask** box, type the mask.
12. In the **MMS** box, type the maximum message size.
13. Click **Insert**.

## Target Table field descriptions

Use the data in the following table to use the **Target Table** tab.

Name	Description
<b>Name</b>	Specifies a unique identifier for this table. The name is a community string.
<b>TDomain</b>	Specifies the transport type of the address. <b>ipv4Tdomain</b> specifies the transport type of address is an IPv4 address. <b>ipv6Tdomain</b> specifies the transport type of address is IPv6. The default is ipv4Tdomain.
<b>TAddress</b>	Specifies the transport address in xx.xx.xx.xx:port format, for example: 10:10:10:10:162, where 162 is the trap listening port on the system 10.10.10.10.
<b>Timeout</b>	Specifies the maximum round trip time required to communicate with the transport address. The value is in 1/100 seconds from 0–2147483647. The default is 1500.  After the system sends a message to this address, if a response (if one is expected) is not received within this time period, you can assume that the response is not delivered.
<b>RetryCount</b>	Specifies the maximum number of retries if a response is not received for a generated message. The count can be in the range of 0–255. The default is 3.
<b>TagList</b>	Contains a list of tag values used to select target addresses for a particular operation. A tag refers to a class of targets to which the messages can be sent.
<b>Params</b>	Contains SNMP parameters used to generate messages to send to this transport address. For example, to receive SNMPv2C traps, use TparamV2.
<b>TMask</b>	Specifies the mask. The value can be empty or in six-byte hex string format. Tmask is an optional parameter that permits an entry in the TargetAddrTable to specify multiple addresses.
<b>MMS</b>	Specifies the maximum message size. The size can be zero, or 484–2147483647. The default is 484.  Although the maximum MMS is 2147483647, the device supports the maximum SNMP packet size of 8192.

## Configuring target table parameters

### About this task

Configure the target table to configure the security parameters for SNMP. Configure the target table to configure parameters such as SNMP version and security levels.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > SnmpV3**.
2. Click **Target Table**.
3. Click the **Target Params Table** tab.
4. Click **Insert**.
5. In the **Name** box, type a target table name.
6. From the **MPModel** options, select an SNMP version.
7. From the **Security Model** options, select the security model.
8. In the **SecurityName** box, type `readview` or `writeview`.
9. From the **SecurityLevel** options, select the security level for the table.
10. Click **Insert**.

## Target Params Table field descriptions

Use the data in the following table to use the **Target Params Table** tab.

Name	Description
<b>Name</b>	Identifies the target table.
<b>MPModel</b>	Specifies the message processing model to use to generate messages: SNMPv1, SNMPv2c, or SNMPv3/USM.
<b>SecurityModel</b>	Specifies the security model to use to generate messages: SNMPv1, SNMPv2c, or USM. You can receive an <code>inconsistentValue</code> error if you try to configure this variable to a value for a security model that the implementation does not support.
<b>SecurityName</b>	Identifies the principal on whose behalf SNMP messages are generated.
<b>SecurityLevel</b>	Specifies the security level used to generate SNMP messages: <code>noAuthNoPriv</code> , <code>authNoPriv</code> , or <code>authPriv</code> .

---

## Configuring SNMP notify filter profiles

### About this task

Configure the SNMP table of filter profiles to determine whether particular management targets receive particular notifications.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > SnmpV3**.
2. Click **Notify Table**.
3. Click the **Notify Filter Table** tab.
4. Click **Insert**.
5. In the **NotifyFilterProfileName** box, type a name for the notify filter profile.
6. In the **Subtree** box, type subtree location information in x.x.x.x.x.x.x.x. format.
7. In the **Mask** box, type the mask location in hex string format.
8. From the **Type** options, select **included** or **excluded**.
9. Click **Insert**.

---

## Notify Filter Table field descriptions

Use the data in the following table to use the **Notify Filter Table** tab.

Name	Description
<b>NotifyFilterProfileName</b>	Specifies the name of the filter profile used to generate notifications.
<b>Subtree</b>	Specifies the MIB subtree that, if you combine it with the mask, defines a family of subtrees, which are included in or excluded from the filter profile. For more information, see RFC2573.
<b>Mask</b>	Specifies the bit mask (in hexadecimal format) that, in combination with Subtree, defines a family of subtrees, which are included in or excluded from the filter profile.
<b>Type</b>	Indicates whether the family of filter subtrees are included in or excluded from a filter. The default is included.

---

## Configuring SNMP notify filter profile table parameters

### Before you begin

- The notify filter profile exists.

## About this task

Configure the profile table to associate a notification filter profile with a particular set of target parameters.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > SnmpV3**.
2. Click **Notify Table**.
3. Click the **Notify Filter Profile Table** tab.
4. Click **Insert**.
5. In the **TargetParamsName** box, type a name for the target parameters.
6. In the **NotifyFilterProfileName** box, type a name for the notify filter profile.
7. Click **Insert**.

---

## Notify Filter Profile Table field descriptions

Use the data in the following table to use the **Notify Filter Profile Table** tab.

Name	Description
<b>TargetParamsName</b>	Specifies the unique identifier associated with this entry.
<b>NotifyFilterProfileName</b>	Specifies the name of the filter profile to use to generate notifications.

---

## Enabling authentication traps

### About this task

Enable the SNMP agent process to generate authentication-failure traps.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **General**.
3. Click the **Error** tab.
4. Select **AuthenticationTraps**.
5. Click **Apply**.

---

## Error field descriptions

Use the data in the following table to use the **Error** tab.

Name	Description
<b>AuthenticationTraps</b>	Enables or disables the sending of traps after an error occurs. The default is disabled.
<b>LastErrorCode</b>	Specifies the last reported error code.
<b>LastErrorSeverity</b>	Specifies the last reported error severity: 0= Informative Information 1= Warning Condition 2= Error Condition 3= Manufacturing Information 4= Fatal Condition



# Chapter 13: Traps reference

The switch generates alarms, traps, and logs. This section provides information about traps.

## Proprietary traps

The following tables describe Avaya proprietary traps for the switch. All of the following traps have a status of current.

**Table 17: 1.3.6.1.4.1.2272.1.21.0.xx series**

OID	Notification type	Objects	Description
1.3.6.1.4.1.2272.1.21.0.3	rcnErrorNotification	rcErrorLevel rcErrorCode rcErrorText	An rcnErrorNotification trap signifies that the SNMPv2 entity, acting in an agent role, has detected that an error condition has occurred.
1.3.6.1.4.1.2272.1.21.0.4	rcnStpNewRoot	rcStgId	An rcnStpNewRoot trap signifies that the SNMPv2 entity, acting in an agent role, has detected the Spanning Tree Protocol has declared the device to be the new root of the spanning tree.
1.3.6.1.4.1.2272.1.21.0.5	rcnStpTopologyChange	rcStgId rcPortIndex	An rcnStpTopologyChange trap signifies that the SNMPv2 entity, acting in an agent role, has detected the Spanning Tree Protocol has gone due a topology change event.
1.3.6.1.4.1.2272.1.21.0.6	rcnChasPowerSupplyDown	rcChasPowerSupplyId rcChasPowerSupplyOperStatus	An rcnChasPowerSupplyDown trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the rcChasPowerSupplyOperStatus object for one of its power supply unit is about to transition into the down state.
1.3.6.1.4.1.2272.1.21.0.7	rcnChasFanDown	rcChasFanId rcChasFanOperStatus	An rcnChasFanDown trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the rcChasFanOperStatus object for one of

*Table continues...*

OID	Notification type	Objects	Description
			its power supply units is about to transition into the down state.
1.3.6.1.4.1.2272.1.21.0.8	rcnLinkOscillation	rcPortIndex	An rcnLinkOscillation trap signifies that the SNMPv2 entity, acting in an agent role, has detected an excessive number of link state transitions on the specified port.
1.3.6.1.4.1.2272.1.21.0.9	rcnMacViolation	rcErrorText rcPortIndex	An rcnMacViolation trap signifies that the SNMPv2 entity, acting in an agent role, has received a PDU with an invalid source MAC address.
1.3.6.1.4.1.2272.1.21.0.13	rcn2kTemperature	rc2kChassisTemperature	An rcn2kTemperature trap signifies that the SNMPv2 entity, acting in an agent role, has detected the chassis is overheating.
1.3.6.1.4.1.2272.1.21.0.14	rcnChasPowerSupplyUp	rcChasPowerSupplyId rcChasPowerSupplyOperStatus	An rcnChasPowerSupplyUp trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the rcChasPowerSupplyOperStatus object for one of its power supply unit is about to transition into the up state.
1.3.6.1.4.1.2272.1.21.0.16	rcnStpTCN	rcStgId rcPortIndex rcStgBridgeAddress	An rcnStpTCN trap signifies that the SNMPv2 entity, acting in an agent role, has detected the Spanning Tree Protocol has gone due to a topology change event.
1.3.6.1.4.1.2272.1.21.0.17	rcnSmltLinkUp	—	An rcnSmltLinkUp trap signifies that the split MLT link is from down to up.
1.3.6.1.4.1.2272.1.21.0.18	rcnSmltLinkDown	—	An rcnSmltLinkDown trap signifies that the split MLT link is from up to down.
1.3.6.1.4.1.2272.1.21.0.19	rcnSmltLinkUp	rcMltSmltId	An rcnSmltLinkUp trap signifies that the split SMLT link is up.
1.3.6.1.4.1.2272.1.21.0.20	rcnSmltLinkDown	rcMltSmltId	An rcnSmltLinkDown trap signifies that the split SMLT link is down.
1.3.6.1.4.1.2272.1.21.0.21	rcnChasFanUp	rcChasFanId rcChasFanOperStatus	An rcnChasFanUp trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the rcChasFanOperStatus object for one of its power supply unit is about to transition into the up state.
1.3.6.1.4.1.2272.1.21.0.22	rcnPasswordChange	rcCliPasswordChange rcCliPassChangeResult	An rcnPasswordChange trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the one of the ACLI passwords is changed.

*Table continues...*

OID	Notification type	Objects	Description
1.3.6.1.4.1.2272.1.21.0.23	rcnEmError	rc2kCardIndex rcChasEmModeError	An rcnEmError trap signifies that the SNMPv2 entity, acting in an agent role, has detected Em error.
1.3.6.1.4.1.2272.1.21.0.26	rcnSmartCpldTimerFired	rc2kCardIndex	An rcnSmartCpldTimerFired trap signifies that the CP ID timer fired.
1.3.6.1.4.1.2272.1.21.0.27	rcnCardCpldNotUpDate	rc2kCardIndex	An rcnCardCpldNotUpDate trap signifies that the CP ID is not up to date.
1.3.6.1.4.1.2272.1.21.0.28	rcnlgapLogFileFull	—	An rcnlgapLogFileFull trap signifies that the IGAP accounting time-out Log File has reached the maximum.
1.3.6.1.4.1.2272.1.21.0.30	rcnSshServerEnabled	rcSshGlobalPort	An rcnSshServerEnabled trap signifies that the SSH server is enabled.
1.3.6.1.4.1.2272.1.21.0.31	rcnSshServerDisabled	rcSshGlobalPort	An rcnSshServerDisabled trap signifies that the SSH server is disabled.
1.3.6.1.4.1.2272.1.21.0.37	rcnSaveConfigAction	rcSysActionL1	An rcnSaveConfigAction trap indicates the switch run time or boot configuration is being saved.
1.3.6.1.4.1.2272.1.21.0.41	rcnAggLinkUp	rcMltId	An rcnAggLinkUp trap is generated when the operational state of the aggregator changes from down to up.
1.3.6.1.4.1.2272.1.21.0.42	rcnAggLinkDown	rcMltId	An rcnAggLinkDown trap is generated when the operational state of the aggregator changes from up to down.
1.3.6.1.4.1.2272.1.21.0.59	rcnFdbProtectViolation	rcPortIndex rcVlanId	The rcnFdbProtectViolation trap signifies that the has violated the user configured limit for total number of fdb-entries learned on that port.
1.3.6.1.4.1.2272.1.21.0.60	rcnLogMsgControl	rcSysMsgLogFrequency rcSysMsgLogText	An rcnLogMsgControl trap signifies whether the number of times of repetition of the particular Log message has exceeded the particular frequency/count or not.
1.3.6.1.4.1.2272.1.21.0.61	rcnSaveConfigFile	rcSysActionL1 rcSysConfigFileName	An rcnSaveConfig trap signifies that either the runtime config or the boot config has been saved on the switch.
1.3.6.1.4.1.2272.1.21.0.62	rcnDNSRequestResponse	rcSysDnsServerListIpA ddr rcSysDnsRequestType	An rcnDnsRequestResponse trap signifies that the switch had sent a query to the DNS server or it had received a successful response from the DNS Server.
1.3.6.1.4.1.2272.1.21.0.63	rcnDuplicateIpAddress	ipNetToMediaNetAddress	An rcnDuplicateIpAddress trap signifies that a duplicate IP address is detected on the subnet.

*Table continues...*

OID	Notification type	Objects	Description
		ipNetToMediaPhysAddress	
1.3.6.1.4.1.2272.1.21.0.64	rcnLoopDetectPortDown	rcPortIndex ifAdminStatus ifOperStatus	An rcnLoopDetectPortDown trap signifies that a loop has been detected on a port and the port is going to shut down.
1.3.6.1.4.1.2272.1.21.0.67	rcnLoopDetectMacDiscard	rcPortIndex rcSysMacFlapLimitTime rcSysMacFlapLimitCount	An rcnLoopDetectMacDiscard trap signifies that a loop has been detected on a port and the MAC address will be discarded on all ports in that VLAN.
1.3.6.1.4.1.2272.1.21.0.68	rcnAutoRecoverPort	rcPortIndex	An rcnAutoRecoverPort trap signifies that autorecovery has reenabled a port disabled by link flap.
1.3.6.1.4.1.2272.1.21.0.74	rcnTacacsAuthFailure	rcTacacsGlobalLastUserName	An rcnTacacsAuthFailure trap signifies that TACACS+ authentication failed for a user.
1.3.6.1.4.1.2272.1.21.0.75	rcnTacacsNoServers	—	An rcnTacacsNoServers trap signifies that you are unable to use any TACACS+ servers for authentication.
1.3.6.1.4.1.2272.1.21.0.76	rcnTacacsRxUnsupportedFrame	rcTacacsGlobalLastAddressType rcTacacsGlobalLastAddress	An rcnTacacsRxUnsupportedFrame trap signifies that an unsupported frame was received from the TACACS+ server.
1.3.6.1.4.1.2272.1.21.0.77	rcnTacacsExceededMaxLogins	—	An rcnTacacsExceededMaxLogins trap signifies that there was an attempt to exceed the maximum number of allowed TACACS+ logins.
1.3.6.1.4.1.2272.1.21.0.78	rcnTacacsClientFailure	—	An rcnTacacsClientFailure trap signifies that the TACACS+ Client application is down.
1.3.6.1.4.1.2272.1.21.0.69	rcnAutoRecoverLoopDetectedPort	rcVlanNewLoopDetectedAction	An rcnAutoRecoverPort trap signifies that autorecovery has cleared the action taken on a port by loop detect.
1.3.6.1.4.1.2272.1.21.0.80	rcnVlACPPortDown	rcPortIndex	An rcnVlACPPortDown trap signifies that VLACP is down on the port specified.
1.3.6.1.4.1.2272.1.21.0.81	rcnVlACPPortUp	rcPortIndex	An rcnVlACPPortUp trap signifies that VLACP is up on the port specified.
1.3.6.1.4.1.2272.1.21.0.83	rcnEapMacIntrusion	rcSysIpAddr rcRadiusPaePortNumber rcRadiusEapLastAuthMac rcRadiusEapLastRejMac	An rcnEapMacIntrusion trap signifies that an EAP MAC intrusion has occurred on this port.

*Table continues...*

OID	Notification type	Objects	Description
1.3.6.1.4.1.2272.1.21.0.110	rcnMaxRouteWarnClear	rcVrfName	An rcnMaxRouteWarnClear trap signifies that the number of routes in the routing table of the virtual router has dropped below the warning threshold.
1.3.6.1.4.1.2272.1.21.0.111	rcnMaxRouteWarnSet	rcVrfName	An rcnMaxRouteWarnSet trap signifies that the virtual router routing table is reaching its maximum size. Take action to prevent this.
1.3.6.1.4.1.2272.1.21.0.112	rcnMaxRouteDropClear	rcVrfName	An rcnMaxRouteDropClear trap signifies that the virtual router routing table is no longer dropping new routes as it is below the maximum size.
1.3.6.1.4.1.2272.1.21.0.113	rcnMaxRouteDropSet	rcVrfName	An rcnMaxRouteDropSet trap signifies that the virtual router routing table has reached the maximum size, and is now dropping all new nonstatic routes.
1.3.6.1.4.1.2272.1.21.0.117	rcnMstpNewCistRoot	rcStgBridgeAddress	An rcnMstpNewCistRoot trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the Multiple Spanning Tree Protocol has declared the device to be the new root of the common internal spanning tree.
1.3.6.1.4.1.2272.1.21.0.118	rcnMstpNewMstiRoot	rcStgBridgeAddress rcStgId	An rcnMstpNewMstiRoot trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the Multiple Spanning Tree Protocol has declared the device to be the new root of the spanning tree instance.
1.3.6.1.4.1.2272.1.21.0.119	rcnMstpNewCistRegionalRoot	rcStgBridgeAddress	An rcnMstpNewCistRegionalRoot trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the Multiple Spanning Tree Protocol has declared the device to be the new regional root of the common internal spanning tree.
1.3.6.1.4.1.2272.1.21.0.120	rcnRstpNewRoot	rcStgBridgeAddress	An rcnRstpNewRoot trap signifies that the SNMPv2 entity, acting in an agent role, has detected that the Rapid Spanning Tree Protocol has declared the device to be the new root of the spanning tree.
1.3.6.1.4.1.2272.1.21.0.124	rcnRsmltEdgePeerModified	rcVlanId	An rcnRsmltEdgePeerModified trap signifies that the RSMLT peer address is different from that of the stored address. You must save the configuration if

*Table continues...*

OID	Notification type	Objects	Description
			EdgeSupport has to use this information on the next restart.
1.3.6.1.4.1.2272.1.21.0.167	rcnChasPowerSupplyNoRedundancy	—	An rcnChasPowerSupplyNoRedundancy trap signifies that the chassis is running on power supply without redundancy.
1.3.6.1.4.1.2272.1.21.0.168	rcnChasPowerSupplyRedundancy	—	An rcnChasPowerSupplyRedundancy trap signifies that the chassis is running on power supply with redundancy.
1.3.6.1.4.1.2272.1.21.0.171	rcnLicenseTrialPeriodExpired	—	An rcnLicenseTrialPeriodExpired trap signifies that the Trial Period License has expired.
1.3.6.1.4.1.2272.1.21.0.172	rcnLicenseTrialPeriodExpiry	rcSysLicenseTrialDaysLeft	An rcnLicenseTrialPeriodExpiry trap signifies the time remaining, in days, before the License Trial Period expires.
1.3.6.1.4.1.2272.1.21.0.173	rcnVrfUp	rcVrfName rcVrfOperStatus	This notification is generated when the operational status of the specified VRF is toggled from down to up.
1.3.6.1.4.1.2272.1.21.0.174	rcnVrfDown	rcVrfName rcVrfOperStatus	This notification is generated when the operational status of the specified VRF is toggled from up to down.
1.3.6.1.4.1.2272.1.21.0.175	rcnMrouteIngressThresholdExceeded	rclpResourceUsageGlobalIngressReclnUse rclpResourceUsageGlobalIngressThreshold	This notification is generated when the number of mroute ingress records exceeds the ingress threshold.
1.3.6.1.4.1.2272.1.21.0.176	rcnMrouteEgressThresholdExceeded	rclpResourceUsageGlobalEgressReclnUse rclpResourceUsageGlobalEgressThreshold	This notification is generated when the number of mroute egress records exceeds the egress threshold.
1.3.6.1.4.1.2272.1.21.0.185	rcnChasPowerSupplyRunningLow	—	An rcnChasPowerSupplyRunningLow trap signifies that the chassis is running on low power supply.
1.3.6.1.4.1.2272.1.21.0.192	rcnIlsisPlsbMetricMismatchTrap	rclsisLocalLspId rclsisLocalL1Metric rclsisNgbLspId rclsisNgbL1Metric rclsisPlsbTrapType rclsisTrapIndicator  rclsisLocalHostName rclsisNgbHostName	An rcnIlsisPlsbMetricMismatchTrap signifies that an Link State Packet (LSP) with a different value of Level 1 metric is received.
1.3.6.1.4.1.2272.1.21.0.193	rcnIlsisPlsbDuplicateSysidTrap	rclsisLocalSysId rclsisLocalInterface rclsisPlsbTrapType rclsisTrapIndicator	An rcnIlsisPlsbDuplicateSysidTrap signifies that a Hello packet with a duplicate system ID is received.

*Table continues...*

OID	Notification type	Objects	Description
1.3.6.1.4.1.2272.1.21.0.194	rcnIIsisPlsbLsdbUpdateTrap	rclsisPlsbTrapType	An rcnIIsisPlsbLsdbUpdateTrap signifies that link state database (LSDB) information has changed.
1.3.6.1.4.1.2272.1.21.0.196	rcnChasFanCoolingLow	rcChasFanOperStatus rcChasFanType rcErrorLevel rcErrorText	An rcnaChasFanCoolingLow trap signifies that the chassis is running on low fan cooling.
1.3.6.1.4.1.2272.1.21.0.278	rcnIIsisPlsbBvidMismatchTrap	rclsisLocalSysId rclsisLocalPrimaryBvid rclsisLocalPrimaryTieBrkAlg  rclsisLocalSecondaryBvid rcLocalSecondaryTieBrkAlg rclsisNgbSysId rclsisNgbPrimaryBvid rclsisNgbPrimaryTieBrkAlg rclsisNgbSecondaryBvid  rclsisNgbSecondaryTieBrkAlg rclsisLocalBvidCounter rclsisNgbBvidCounter rclsisPlsbTrapType rclsisTrapIndicator  rclsisNgbHostName	An rcnIIsisPlsbBvidMismatchTrap signifies when a backbone VLAN ID (BVID) Type-Length-Value (TLV) from a neighbor node does not match the local configuration.
1.3.6.1.4.1.2272.1.21.0.279	rcnIIsisPlsbSmltVirtBmacMismatchTrap	rclsisLocalVirtualBmac rclsisPeerVirtualBmac rclsisPlsbTrapType rclsisTrapIndicator	An rcnIIsisPlsbSmltVirtBmacMismatchTrap signifies that the virtual Backbone MAC (BMAC) configured in the switch is different from the virtual BMAC configured on the interswitch trunking (IST) peer.
1.3.6.1.4.1.2272.1.21.0.280	rcnIIsisPlsbSmltPeerBmacMismatchTrap	rclsisSysId rclsisSmltPeerSysId rclsisPlsbTrapType rclsisTrapIndicator	An rcnIIsisPlsbSmltPeerBmacMismatchTrap signifies that either the Split MultiLink Trunking (SMLT) peer Backbone MAC (BMAC) configured in the interswitch trunking (IST) peer is different from the Intermediate-System-to-Intermediate-System (IS-IS) System ID of the local switch or the SMLT peer BMAC configured on the local switch is different from the IS-IS System ID of the IST peer.

*Table continues...*

OID	Notification type	Objects	Description
1.3.6.1.4.1.2272.1.21.0.281	rcnIIsPlsbAdjStateTrap	rclsisNgbSysId rclsisLocalInterface rclsisPlsbTrapType rclsisAdjState rclsisNgbHostName	An rcnIIsPlsbAdjStateTrap signifies when IS-IS adjacency state changes.
1.3.6.1.4.1.2272.1.21.0.282	rcnIIsPlsbDuplicateNNameTrap	rclsisNgbNickname rclsisPlsbTrapType rclsisTrapIndicator rclsisNgbSysId rclsisDuplicateNnameCounter rclsisNgbHostName	An rcnIIsPlsbDuplicateNNameTrap signifies that a Link State Packet (LSP) with a duplicate nickname is received. The trap should be generated by all the switches in the network.
1.3.6.1.4.1.2272.1.21.0.283	rcnIIsPlsbSmltSplitBebMismatchTrap	rclsisLocalSmltSplitBeb rclsisPeerSmltSplitBeb rclsisPlsbTrapType rclsisTrapIndicator	An rcnIIsPlsbSmltSplitBebMismatchTrap signifies that the SMLT Split Backbone Edge Bridge (BEB) configured on the local switch and the IST peer are the same. One IST switch must be configured as the primary Split BEB and the other IST peer must be configured as the secondary Split BEB.
1.3.6.1.4.1.2272.1.21.0.284	rcnIIsPlsbMultiLinkAdjTrap	rclsisNgbSysId rclsisLocalInterface rclsisPrevInterface rclsisPlsbTrapType rclsisNgbHostName rclsisTrapIndicator	An rcnIIsPlsbMultiLinkAdjTrap signifies when the Intermediate-System-to-Intermediate-System (IS-IS) protocol forms more than one adjacency with the same IS-IS.
1.3.6.1.4.1.2272.1.21.0.285	rcnaSshSessionLogout	rcSshGlobalHostIpAddress	An rcnaSshSessionLogout trap signifies a Secure Shell (SSH) session logout.
1.3.6.1.4.1.2272.1.21.0.286	rcnaSshUnauthorizedAccess	rcSshGlobalHostIpAddress	An rcnaSshUnauthorizedAccess trap signifies that an unauthorized access has occurred. It is deprecated by rcnaSshUnauthorizedAccess.
1.3.6.1.4.1.2272.1.21.0.287	rcnaAuthenticationSuccess	rcLoginUserName, rcLoginHostIpAddress	An rcnaAuthenticationSuccess trap signifies that a login is successful. The Trap includes the login username and the host IP address. It is deprecated by rcnaAuthenticationSuccess.
1.3.6.1.4.1.2272.1.21.0.288	rcnaSshSessionLogin	rcSshGlobalHostIpAddress	An rcnaSshSessionLogin trap signifies that there is a Secure Shell (SSH) session login.
1.3.6.1.4.1.2272.1.21.0.305	RclsisPlsbSmltVirtBmacMisconfigTrap	rclsisSmltVirtBmacMisc onfigNodeSysId rclsisPlsbTrapType	An SPBM ISIS trap signifies that SMLT virtual BMAC has been used by nodes other than the SMLT nodes as system-id or MAC.

*Table continues...*



OID	Notification type	Objects	Description
		rcIsmSmltVirtBmacMisc onfigNodeHostName rcIsmTrapIndicator	
1.3.6.1.4.1.2272.1.21.0.306	rcnPortChannelizedStateChangeTrap	rcPortIndex,rcChannelizedPortAdminMode	An rcnPortChannelizedStateChangeTrap trap signifies that a port channelized state has changed by administratively enabling or disabling.

Table 18: 1.3.6.1.4.1.2272.1.206.x.x.x series

OID	Notification type	Objects	Description
1.3.6.1.4.1.2272.1.206.1.0.1	rcVrrpTmpTrapNewMaster	rcVrrpTmpOperationsMasterIpAddr rcVrrpTmpNewMasterReason	This notification is generated when Virtual Router Redundancy Protocol (VRRP) transitions to the master.
1.3.6.1.4.1.2272.1.206.2.2.1	rcVrrpExtTrapStateTransition	ifIndex rcVrrpExtTrapStateTransitionType rcVrrpExtTrapStateTransitionCause rcVrrpExtOperationsVrid rcVrrpTmpOperationsPrimaryIpAddr rcVrrpTmpOperationsMasterIpAddr	This notification is generated when a transition happens in the state of Virtual Router Redundancy Protocol (VRRP), for instance, a transition from master to backup when shutdown is received.

## Standard traps

The following table describes standard traps that the switch can generate.

Table 19: Standard traps

OID	Notification type	Objects	Description
1.3.6.1.2.1.16.0.1	risingAlarm	alarmIndex alarmVariable alarmSampleType alarmValue alarmRisingThreshold	The SNMP trap that is generated after an alarm entry crosses the rising threshold and generates an event that is configured to send SNMP traps. TRAP TYPE ENTERPRISE rmon

*Table continues...*

OID	Notification type	Objects	Description
1.3.6.1.2.1.16.0.2	fallingAlarm	alarmIndex alarmVariable alarmSampleType alarmValue alarmFallingThreshold	The SNMP trap that is generated after an alarm entry crosses the falling threshold and generates an event that is configured to send SNMP traps. TRAP TYPE ENTERPRISE rmon
1.3.6.1.2.1.46.1.3.0.3	vrrpTrapStateTransition	ifIndex vrrpTrapStateTransitionType vrrpTrapStateTransitionCause vrrpOperVrld vrrpOperIpAddr ipAdEntAddr	A vrrpTrapStateTransition trap signifies a state transition has occurred on a particular Virtual Router Redundancy Protocol (VRRP) interface. Implementation of this trap is optional. vrrpOperIpAddr contains the IP address of the VRRP interface while ipAdEntAddr contains the IP address assigned to the physical interface.
1.3.6.1.2.1.68.0.1	vrrpTrapNewMaster	vrrpOperMasterIpAddr	The newMaster trap indicates that the sending agent has transitioned to Master state.
1.3.6.1.2.1.68.0.2	vrrpTrapAuthFailure	vrrpTrapPacketSrc vrrpTrapAuthErrorType	A vrrpAuthFailure trap signifies that a packet has been received from a router whose authentication key or authentication type conflicts with the authentication key or authentication type of this router.
1.3.6.1.2.1.80.0.1	pingProbeFailed	pingCtlTargetAddressType pingCtlTargetAddress pingResultsOperStatus pingResultsIpTargetAddressType pingResultsIpTargetAddress pingResultsMinRtt pingResultsMaxRtt pingResultsAverageRtt pingResultsProbeResponse pingResultsSentProbes pingResultsRttSumOfSquares pingResultsLastGoodProbe	This trap is generated after a probe failure is detected when the corresponding pingCtlTrapGeneration object is configured to probeFailure(0) subject to the value of pingCtlTrapProbeFailureFilter. The object pingCtlTrapProbeFailureFilter can specify the number of successive probe failures required before this notification can be generated.
1.3.6.1.2.1.80.0.2	pingTestFailed	pingCtlTargetAddressType pingCtlTargetAddress pingResultsOperStatus pingResultsIpTargetAd	This trap is generated after a ping test fails when the corresponding pingCtlTrapGeneration object is configured to testFailure(1). In this instance pingCtlTrapTestFailureFilter

*Table continues...*

OID	Notification type	Objects	Description
		dressType pingResultsIpTargetAddress pingResultsMinRtt pingResultsMaxRtt pingResultsAverageRtt pingResultsProbeResponses pingResultsSentProbes pingResultsRttSumOfSquares pingResultsLastGoodProbe	specifies the number of probes in a test required to fail to consider the test as failed.
1.3.6.1.2.1.80.0.3	pingTestCompleted	pingCtlTargetAddressType pingCtlTargetAddress pingResultsOperStatus pingResultsIpTargetAddressType pingResultsIpTargetAddress pingResultsMinRtt pingResultsMaxRtt pingResultsAverageRtt pingResultsProbeResponses pingResultsSentProbes pingResultsRttSumOfSquares pingResultsLastGoodProbe	This trap is generated at the completion of a ping test when the corresponding pingCtlTrapGeneration object is configured to testCompletion(4).
1.3.6.1.2.1.81.0.1	traceRoutePathChange	traceRouteCtlTargetAddressType traceRouteCtlTargetAddress traceRouteResultsIpTgtAddrType traceRouteResultsIpTgtAddr	This trap is generated after the path to a target changes.
1.3.6.1.2.1.81.0.2	traceRouteTestFailed	traceRouteCtlTargetAddressType traceRouteCtlTargetAddress traceRouteResultsIpTgtAddrType traceRouteResultsIpTgtAddr	This trap is generated is traceroute cannot determine the path to a target (traceRouteNotifications 2).

*Table continues...*

Traps reference

OID	Notification type	Objects	Description
1.3.6.1.2.1.81.0.3	traceRouteTestCompleted	traceRouteCtlTargetAddressType traceRouteCtlTargetAddress traceRouteResultsIpTgtAddrType traceRouteResultsIpTgtAddr	This trap is generated after the path to a target is determined.
1.3.6.1.6.3.1.1.5.1	coldStart	—	A coldStart trap signifies that the SNMPv2 entity, acting in an agent role, is reinitializing and that its configuration may have been altered.
1.3.6.1.6.3.1.1.5.2	warmStart	—	A warmStart trap signifies that the SNMPv2 entity, acting in an agent role, is reinitializing such that its configuration is unaltered.
1.3.6.1.6.3.1.1.5.3	linkDown	—	A linkDown trap signifies that the sending protocol entity recognizes a failure in one of the communication links represented in the agent configuration. TRAP-TYPE ENTERPRISE snmp
1.3.6.1.6.3.1.1.5.4	linkUp	—	A linkUp trap signifies that the sending protocol entity recognizes that one of the communication links represented in the agent configuration has come up. TRAP-TYPE ENTERPRISE snmp
1.3.6.1.6.3.1.1.5.5	authenticationFailure	—	—

# Chapter 14: Hardware troubleshooting

The following sections provide troubleshooting information for common hardware problems.

---

## Using trace to diagnose hardware problems

Use trace to observe the status of a hardware module at a given time.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Begin the trace operation:

```
line-card 1 trace level [{67-179} {0-4}]
```

3. Search the trace for a specific string value:

```
line-card 1 trace grep [WORD<0-1024>]
```

### Example

```
Switch:1> enable
```

Begin the trace operation:

```
Switch:1# line-card 1 trace level 67 1
```

Search the trace for a specific string value:

```
Switch:1# line-card 1 trace grep 00-1A-4B-8A-FB-6B
```

---

## Variable definitions

Use the data in the following table to use the `line-card 1` command.

**Table 20: Variable definitions**

Variable	Value
{67-179} {0-4}	Starts the trace by specifying the module ID and level.  <67-179> specifies the module ID.  <0-4> specifies the trace level from 0-4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.
WORD<0-1024>	Performs a string search in the trace.

# Chapter 15: Software troubleshooting

This section contains general troubleshooting information for the switch software.

---

## Feature to read failed configuration file

The device can fail to read and load a saved configuration file after it starts. This situation occurs if you enable the `factorydefaults` boot configuration flag. Configure the flag to `false`: `no boot config flags factorydefaults`.

### Example

```
Switch:1> enable
Switch:1# configure terminal
Switch:1(config)# no boot config flags factorydefaults
```

---

## No Web management interface access to a device

If the device and the PC that runs the Web browser are in the same network, you can find that even though other applications, for example, Telnet, can access a particular switch, the Web management interface cannot. This situation can occur if the Web browser has a proxy server that resolves the `www` path and returns the reachable IP address to the browser. If no route exists from the proxy server to the device, the HTTP query does not reach the device, and does not receive a response.

To prevent this problem, ensure that if the Web browser uses a proxy server, you specify a route from the proxy server to the device.

---

## Cannot enable encryption

To enable encryption on the system, you must first download and install the necessary encryption module. If you do not download and install the module, you can enable the encryption method in the

software but it does not work. You must download and install the encryption modules separately from the software releases.



# Chapter 16: Software troubleshooting tool configuration using ACLI

Use the tools described in this section to perform troubleshooting procedures using ACLI.

---

## Using ACLI for troubleshooting

You can use ACLI to provide diagnostic information.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Disable scrolling of the output display:

```
terminal more disable
```

3. View configuration file information:

```
more WORD<1-99>
```

4. Capture the output for the following command after you observe a problem with the device:

```
show running-config [verbose] [module <boot | cfm | cli | diag |
filter | ip | ipv6 | isis | i-sid | lACP | mlt | naap | nsna | ntp |
port | qos | radius | rmon | slamon | macsec | slpp | spbm | stg |
sys | tacacs | vlan | web>]
```

5. Capture the output for the following command after you observe a problem with the device:

```
show tech
```

6. Capture the output for the following commands after you observe a problem with the device:

```
show interfaces gigabitEthernet statistics <dhcp-relay [vrf WORD<0-
16>][vrfids WORD<0-512>] [{slot/port[/sub-port] [-slot/port[/sub-
port]][, ...]]}
show interfaces gigabitEthernet statistics lACP [{slot/port[/sub-
port] [-slot/port[/sub-port]][, ...]]}
```

## Software troubleshooting tool configuration using ACLI

```
show interfaces gigabitEthernet statistics rmon [{slot/port[/sub-  
port] [-slot/port[/sub-port]] [,...]] [history]
```

```
show interfaces gigabitEthernet statistics verbose [{slot/port[/sub-  
port] [-slot/port[/sub-port]] [,...]]
```

### 7. Capture the output for the following command after you observe a problem with the device:

```
show interfaces gigabitEthernet error [collision|verbose] [{slot/  
port[/sub-port] [-slot/port[/sub-port]] [,...]]
```

### Example

```
Switch:1> enable
```

### Capture the output for the following command after you observe a problem with the device:

```
Switch:1#show running-config module cli  
Preparing to Display Configuration...  
#  
# Thu Feb 05 18:38:02 2015 UTC  
# box type : VSP-8284XSQ  
# software version : 4.2.0.0_B004 (PRIVATE)  
# cli mode : ACLI  
#  
config terminal  
  
#  
# CLI CONFIGURATION  
#  
  
cli timeout 65535  
prompt "8200-1"
```

### Capture the output for the following command after you observe a problem with the device:

```
Switch:1>show tech  
  
Sys Info:  
-----  
  
General Info :  
  
SysDescr : VSP-8284XSQ (4.2.0.0_B004) (PRIVATE)  
SysName : 8200-1  
SysUpTime : 7 day(s), 18:23:36  
SysContact : http://support.avaya3.com/test  
SysLocation : 211 Mt. Airy Road,Basking Ridge,NJ 07920  
  
Chassis Info:  
  
Chassis : 8284XSQ  
Serial# : SDNIV84Q0010  
H/W Revision : 1  
H/W Config :  
NumSlots : 2  
NumPorts : 97  
BaseMacAddr : b0:ad:aa:40:04:00  
MacAddrCapacity : 1024  
  
MgmtMacAddr : b0:ad:aa:40:04:81
```

```

System MTU          : 1950
--More-- (q = quit)

```

Capture the output for the following command after you observe a problem with the device:

```
Switch:1#show interfaces gigabitethernet statistics
```

```

=====
                          Port Stats Interface
=====
PORT      IN          OUT          IN          OUT
NUM      OCTETS     OCTETS      PACKET     PACKET
-----
1/1      1215232    1852156     18988      25083
1/2      11866260   3650340     128847     51849
1/3      0          0           0          0
1/4      0          0           0          0
1/5      0          0           0          0
1/6      2606433776 2605569408 40718802   40712022
1/7      2383797478 2368788480 37189478   37012320
1/8      2639779622 2624836140 41201664   40945760
1/9      0          0           0          0
1/10     0          0           0          0
1/11     0          0           0          0
1/12     0          6776546    0          62572
1/13     1215232    997632     18988      15588
1/14     7459408    1396224    69625      18702
--More-- (q = quit)

```

Capture the output for the following command after you observe a problem with the device:

```
Switch:1#show interfaces gigabitEthernet error
```

```

=====
                          Port Ethernet Error
=====
PORT  ERROR  ERROR  FRAMES  TOO  LINK  CARRIER  CARRIER  SQETEST  IN
NUM   ALIGN FCS    LONG   SHORT FAILURE SENSE     ERRORS    ERRORS   DISCARD
-----
1/1   0      0      0       0    0     0         0         0         0
1/2   0      0      0       0    0     0         0         0         0
1/3   0      0      0       0    0     0         0         0         0
1/4   0      0      0       0    0     0         0         0         0
1/5   0      0      0       0    0     0         0         0         0
1/6   0      0      0       0    0     0         0         0         0
1/7   0      0      0       0    0     0         0         0         0
1/8   0      0      0       0    0     0         0         0         0
1/9   0      0      0       0    0     0         0         0         0
1/10  0      0      0       0    0     0         0         0         0
1/11  0      0      0       0    0     0         0         0         0
1/12  0      0      0       0    0     0         0         0         0
1/13  0      0      0       0    0     0         0         0         0
1/14  0      0      0       0    0     0         0         0         0
--More-- (q = quit)

```

## Variable definitions

Use the data in the following table to use the `more` command.

Variable	Value
<i>WORD</i> <1–99>	Specifies the file name to view. Provide the filename in one of the following formats: a.b.c.d:<file>, /intflash/<file>.

Use the data in the following table to use the **show running-config** command.

Variable	Value
module <boot   cfm   cli   diag   filter   ip   ipv6   isis   i-sid   lacp   mlt   naap   nsna   ntp   port   qos   radius   rmon   slamon   macsec   slpp   spbm   stg   sys   tacacs   vlan   web>	Specifies the command group for which you request configuration settings.
verbose	Specifies a complete list of all configuration information about the switch.

Use the data in the following table to use the **show interfaces gigabitEthernet** command.

Variable	Value
dhcp-relay [vrf <i>WORD</i> <1–16> ][vrfids <i>WORD</i> <0–512> {slot/port[/sub-port][–slot/port[/sub-port]][,...]}]	Displays port Dynamic Host Configuration Protocol (DHCP) statistics.
lacp {slot/port[/sub-port][–slot/port[/sub-port]][,...]}	Displays Link Aggregation Control Protocol (LACP) statistics.
rmon {slot/port[/sub-port][–slot/port[/sub-port]][,...]} [ <i>history</i> ]	Displays Remote Network Monitoring (RMON) statistics.
verbose {slot/port[/sub-port][–slot/port[/sub-port]][,...]}	Displays a complete list of all statistics.

Use the data in the following table to use the **show interfaces gigabitEthernet error** command.

Variable	Value
collision	Displays port collision error information.
verbose	Displays all port error information.
{slot/port[/sub-port][–slot/port[/sub-port]][,...]}	Identifies the slot and port in one of the following formats: a single slot and port (slot/port), a range of slots and ports (slot/port–slot/port), or a series of slots and ports (slot/port,slot/port,slot/port).If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.

---

## Using software record dumps

### About this task

Capture a dump of the software records from ingress traffic to help troubleshoot performance problems. Generally, a verbosity level of 1 suffices.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Dump software record information:

```
dump ar <1-12> WORD<1-1536> <0-3>
```

### Example

```
Switch:1> enable
```

```
Switch:1# dump ar 1 vlan 1
```

---

## Variable definitions

Use the data in the following table to use the `dump ar` command.

**Table 21: Variable definitions**

Variable	Value
<1>	Specifies the slot number.
WORD<1-1536>	Specifies a record type in the AR table. Options include vlan, ip_subnet, mac_vlan, mac, arp, ip, ipmc, protocol, all.
<0-3>	Specifies the verbosity from 0–3. Higher numbers specify more verbosity.

---

## Using trace to diagnose problems

Use trace to observe the status of a software module at a given time.

### About this task

For example, if you notice a CPU utilization issue (generally a sustained spike above 90%) perform a trace of the control plane activity.

### Procedure

1. Enter Global Configuration mode:

```
enable
```

```
configure terminal
```

2. Clear the trace:

```
clear trace
```

3. Identify the module ID for which you want to use the trace tool:

```
show trace modid-list
```

4. Begin the trace operation:

```
trace level [<0-219>] [<0-4>]
```

5. Wait approximately 30 seconds.

The default trace settings for CPU utilization are:

- High CPU Utilization: 90%
- High Track Duration: 5 seconds
- Low CPU Utilization: 75%
- Low Track Duration: 5 seconds

6. Stop tracing:

```
trace shutdown
```

7. View the trace results:

```
show trace file [tail]
```

8. Search trace results for a specific string value, for example, the word error:

```
trace grep [WORD<0-128>]
```

If you use this command and do not specify a string value, you clear the results of a previous search.

9. Stop tracing:

```
trace shutdown
```

### Example

```
Switch:1> enable
```

Clear the trace:

```
Switch:1# clear trace
```

Identify the module ID for which you want to use the trace tool:

```
Switch:1# show trace modid-list
```

```
0 - COMMON
1 - SNMP
2 - RMON
3 - PORT_MGR
4 - CHAS_MGR
5 - BRIDGE
6 - HWIF
```

```

7 - SIM
8 - CPP
9 - NETDRV
10 - VLAN_MGR
11 - CLI
12 - MAIN
12 - P2IP
12 - RCIP
15 - WEBSRV
16 - ACIF
17 - GBIF
18 - WDT
19 - TDP
20 - MAN_DIAG
21 - MAN_TEST

--More-- (q = quit)

```

Begin the trace operation:

```
Switch:1# trace level 2 3
```

Stop tracing:

```
Switch:1# trace shutdown
```

Save the trace file to the internal flash card for retrieval:

```
Switch:1# save trace
```

Search trace results for a specific string value, for example, the word error:

```
Switch:1# trace grep error
```

Search trace results for a specific string value, for example, MAC address 00-1A-4B-8A-FB-6B:

```
Switch:1# trace grep 00-1A-4B-8A-FB-6B
```

---

## Variable definitions

Use the data in the following table to use the `trace` command.

**Table 22: Variable definitions**

Variable	Value
grep [WORD<0-128>]	Search trace results for a specific string value, for example, the word error. Performs a comparison of trace messages.
level [<0-219>] [<0-4>]	Starts the trace by specifying the module ID and level. <ul style="list-style-type: none"> <li>• &lt;0-219&gt; specifies the module ID.</li> <li>• &lt;0-4&gt; specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
shutdown	Stops the trace operation.
screen {disable enable}	Enables the display of trace output to the screen.

Use the data in the following table to use the `save trace` command.

**Table 23: Variable definitions**

Variable	Value
file <i>WORD</i> <1–99>	Specifies the file name in one of the following formats: <ul style="list-style-type: none"> <li>• a.b.c.d:&lt;file&gt;</li> </ul>

## Using trace to diagnose Ipv6 problems

### Before you begin

 **Caution:**

**Risk of traffic loss**

Using the trace tool inappropriately can cause primary CPU lockup conditions, loss of access to the device, loss of protocols, and service degradation.

### About this task

Use trace to observe the status of IPv6 at a certain time.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Activate or deactivate the trace for the IPv6 base:

```
trace ipv6 base <disable|enable> <all|debug|error|icmp|info|
ipclient|nbr|pkt|warn>
```

3. Activate or deactivate the trace for IPv6 forwarding:

```
trace ipv6 forwarding <disable|enable> <all|debug|error|info|pkt|
warn>
```

4. Activate or deactivate the trace for IPv6 neighbor discovery:

```
trace ipv6 nd <disable|enable> <all|debug|error|info|nbr|pkt|
redirect|warn>
```

5. Activate or deactivate the trace for IPv6 OSPF:

```
trace ipv6 ospf <disable|enable> <adj|all|config|error|import|info|
lsa|pkt|spf|warn>
```

6. Activate or deactivate the trace for the IPv6 routing table manager:



```
trace ipv6 rtm <disable|enable> <all|change-list|debug|error|fib|
info|redist|update|warn>
```

#### 7. Activate or deactivate the trace for IPv6 transport:

```
trace ipv6 transport <disable|enable> <all|common|tcp|udp>
```

### Example

```
Switch:1>enable
```

Activate the trace for all the IPv6 base categories:

```
Switch:1#trace ipv6 base enable all
```

Activate the trace for all the IPv6 forwarding categories:

```
Switch:1#trace ipv6 forwarding enable all
```

Activate the trace for all the IPv6 neighbor discovery categories:

```
Switch:1#trace ipv6 nd enable all
```

Activate the trace for the all IPv6 routing table manager categories:

```
Switch:1#trace ipv6 rtm enable all
```

Activate the trace for all the IPv6 transport categories:

```
Switch:1#trace ipv6 transport enable all
```

---

## Variable definitions

Use the data in the following table to use the `trace ipv6` command.

**Table 24: Variable definitions**

Variable	Value
base <disable enable> <all debug error icmp info ipclient nbr pkt warn>	Enables or disables a specific trace category for IPv6 base.
forwarding <disable enable> <all debug error info pkt warn>	Enables or disables a specific trace category for IPv6 forwarding.
nd <disable enable> <all debug error info nbr pkt redirect warn>	Enables or disables a specific trace category for IPv6 neighbor discovery.
ospf <disable enable> <adj all config error import info lsa pkt spf warn>	Enables or disables a specific trace category for IPv6 OSPF.
rtm <disable enable> <all change-list debug error fib info redist update warn>	Enables or disables a specific trace category for IPv6 routing table manager.
transport <disable enable> <all common tcp udp>	Enables or disables a specific trace category for IPv6 transport.

## Configuring port mirroring

Use port mirroring to aid in diagnostic and security operations.

### About this task

Use port mirroring to make a copy of a traffic flow and send that copy to a device for analysis, for example, for diagnostic sniffing. Use the mirror to see the packets in the flow without breaking into the physical connection to place a packet onto the sniffer inline. You can also use port mirroring for security. You can send flows to inspection engines for post processing.

Connect the sniffer (or other traffic analyzer) to the output port you specify in this procedure.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Create a port mirroring instance:

```
mirror-by-port <1-479> in-port {slot/port[/sub-port] [-slot/port[/sub-port]][, ...]} {monitor-mlt <1-512>|out-port {slot/port[/sub-port] [-slot/port[/sub-port]][, ...]}}
```

3. Configure the mode:

```
mirror-by-port <1-479> mode <both|rx|tx>
```

#### Note:

When you configure `tx` mode port mirroring on T-UNI and SPBM NNI ports, unknown unicast, broadcast and multicast traffic packets that ingress these ports appear on the mirror destination port, although they do not egress the mirror source port. This is because `tx` mode port mirroring happens on the mirror source port *before* the source port squelching logic drops the packets at the egress port.

4. Enable the mirroring instance:

```
mirror-by-port <1-479> enable
```

5. Modify existing mirroring entries as required:

```
mirror-by-port mirror-port <1-479> {slot/port[/sub-port] [-slot/port[/sub-port]][, ...]}
```

OR

```
mirror-by-port monitor-mlt <1-479> <1-512>
```

OR

```
mirror-by-port monitor-port <1-479> {slot/port[/sub-port] [-slot/port[/sub-port]][, ...]}
```

**\* Note:**

Before you can modify an existing entry, you must disable the entry: `no mirror-by-port <1-479> enable`.

**6. Verify the configuration:**

```
show mirror-by-port
```

**Example**

```
Switch:1> enable
```

```
Switch:1# configure terminal
```

Create the port mirroring instance. Traffic passing port 1/15 is mirrored to port 1/16:

```
Switch:1(config)# mirror-by-port 8 in-port 1/15 out-port 1/16
```

The analyzer connects to port 1/16.

Disable the entry:

```
Switch:1(config)# no mirror-by-port 8 enable
```

Mirror both ingress and egress traffic passing through port 1/16:

```
Switch:1(config)# mirror-by-port 8 mode both
```

Enable mirroring for the instance:

```
Switch:1(config)# mirror-by-port 8 enable
```

The following example shows sample command output; it does not necessarily reflect the preceding examples.

```
Switch:1(config)#show mirror-by-port
```

```
16 out of 24 Total Num of MirIds displayed
Switch(config)#show mirror-by-port 1
```

## Variable definitions

Use the data in the following table to use the `mirror-by-port` command.

Variable	Value
<1-479>	Specifies the entry ID.
enable	Enables or disables a mirroring instance already created in the mirror-by-port table.

*Table continues...*

Variable	Value
in-port {slot/port[/sub-port] [-slot/port[/sub-port]] [...]} {monitor-mlt <1-512>   out-port {slot/port[/sub-port] [-slot/port[/sub-port]] [...]}}	Creates a new mirror-by-port table entry. <ul style="list-style-type: none"> <li>in-port {slot/port[/sub-port] [-slot/port[/sub-port]] [...]} specifies the mirrored port.</li> <li>monitor-mlt &lt;1-512&gt; specifies the mirroring MLT ID from 1–512.</li> <li>out-port {slot/port[/sub-port] [-slot/port[/sub-port]] [...]} specifies the mirroring port.</li> </ul>
mirror-port <1-479> {slot/port[/sub-port] [-slot/port[/sub-port]] [...]}	Modifies the mirrored port. Before you can modify an existing entry, you must disable the entry: <code>no mirror-by-port &lt;1-479&gt; enable</code> .
monitor-ip <1-479> {A.B.C.D} [dscp <0-63>] [ttl <2-255>]	Creates a mirroring instance for Layer 3 mirroring. The destination must be an IP address {A.B.C.D}. The default DSCP is 0 and the default TTL is 255.
monitor-mlt <1-479> <1-512>	Modifies the monitoring MLT. <1-512> specifies the mirroring MLT ID. Before you can modify an existing entry, you must disable the entry: <code>no mirror-by-port &lt;1-479&gt; enable</code> .
monitor-port <1-479> {slot/port[/sub-port] [-slot/port[/sub-port]] [...]}	Modifies the monitoring ports. Before you can modify an existing entry, you must disable the entry: <code>no mirror-by-port &lt;1-479&gt; enable</code> .
monitor-vlan <1-479> <1-4059>	Modifies the monitoring VLAN. Before you can modify an existing entry, you must disable the entry: <code>no mirror-by-port &lt;1-479&gt; enable</code> . Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.
mode <both rx tx>	Configures the mirroring mode. The default is rx. <ul style="list-style-type: none"> <li>both mirrors both egress and ingress packets.</li> <li>rx mirrors ingress packets.</li> <li>tx mirrors egress packets.</li> </ul>

## Configuring global mirroring actions with an ACL

Configure the global action to mirror packets that match an access control list (ACL).

### Before you begin

- The ACL exists.

## Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the global action for an ACL:

```
filter acl set <1-2048> global-action {monitor-dst-mlt <1-512>|
monitor-dst-ports {slot/port[/sub-port] [-slot/port[/sub-port]]
[,...]}
```

## Example

```
Switch:1> enable
```

```
Switch:1# configure terminal
```

Configure the global action for an ACL:

```
Switch:1(config)# filter acl set 200 global-action monitor-dst-mlt 20
```

## Variable definitions

Use the data in the following table to use the `filter acl set` command.

Variable	Value
<1-2048>	Specifies an ACL ID from 1–2048.
default-action <deny permit>	Specifies the global action to take for packets that do not match an ACL.
global-action {monitor-dst-mlt PT_MLT<1–512> monitor-dst-ports {slot/port[/sub-port] [-slot/port[/sub-port]] [,...]}	Specifies the global action to take for matching ACLs: <ul style="list-style-type: none"> <li>• monitor destination MLT—Configures mirroring to a destination MultiLink Trunking (MLT) group.</li> <li>• monitor destination ports—Configures mirroring to a destination port or ports.</li> </ul>

## Configuring ACE actions to mirror

Configure actions to use filters for flow-based mirroring.

### Before you begin

- The access control entry (ACE) exists.

### About this task

If you use the mirror action, ensure that you specify the mirroring destination: MLTs or ports.

**Procedure**

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure actions for an ACE:

```
filter acl ace action <1-2048> <1-2000> {permit|deny} monitor-dst-mlt <1-512>
```

**OR**

```
filter acl ace action <1-2048> <1-2000> {permit|deny} monitor-dst-ports {slot/port[/sub-port] [-slot/port[/sub-port]] [, ...]}
```

3. Ensure the configuration is correct:

```
show filter acl action [<1-2048>] [<1-2000>]
```

**Example**

```
Switch:1> enable
Switch:1# configure terminal
Switch:1(config)# filter acl ace action 901 1 permit monitor-dst-mlt 5
```

**Variable definitions**

Use the data in the following table to use the **filter acl ace action** command.

Variable	Value
1-2048	Specifies the ACL ID from 1–2048
1-2000	Specifies the ACE ID from 1–2000.
monitor-dst-mlt <1–512>	Configures mirroring to a destination MLT group.
monitor-dst-ports {slot/port[/sub-port] [-slot/port[/sub-port]] [, ...]}	Configures mirroring to a destination port or ports.
{permit deny}	Configures the action mode for security ACEs. The default value is permit.

**Clearing ARP information for an interface**

Clear the Address Resolution Protocol (ARP) cache as part of ARP problem resolution procedures.

**Procedure**

1. Enter Privileged EXEC mode:

```
enable
```

2. Clear ARP information:

```
clear ip arp interface gigabitethernet {slot/port[/sub-port] [-slot/
port[/sub-port]] [,...]}
```

OR

```
clear ip arp interface vlan <1-4059>
```

**Example**

```
Switch:1> enable
```

```
Switch:1# clear ip arp interface gigabitethernet 1/1
```

**Variable definitions**

Use the data in the following table to use the `clear ip arp interface` command.

Variable	Value
<1-4059>	Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.
{slot/port[/sub-port] [-slot/port[/sub-port]] [,...]}	Identifies the slot and port in one of the following formats: a single slot and port (slot/port), a range of slots and ports (slot/port-slot/port), or a series of slots and ports (slot/port,slot/port,slot/port). If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.

**Flushing routing, MAC, and ARP tables for an interface**

Flush or clear the routing tables for administrative and troubleshooting purposes. The clear and flush commands perform the same function; they remove the contents of the table.

**Procedure**

1. Enter GigabitEthernet Interface Configuration mode:

```
enable
```

```
configure terminal  
interface GigabitEthernet {slot/port[/sub-port] [-slot/port[/sub-  
port]][,...]}
```

**\* Note:**

If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.

2. Flush IP routing tables by port:

```
action flushIp
```

3. Flush the MAC address tables:

```
action flushMacFdb
```

4. Flush ARP tables:

```
action flushArp
```

5. Flush all tables with one command:

```
action flushAll
```

6. Exit to Global Configuration mode:

```
exit
```

7. Clear a routing table:

```
clear ip route gigabitEthernet {slot/port[sub-port]}
```

*OR*

```
clear ip route vlan <1-4059>
```

### Example

```
Switch:1> enable  
Switch:1# configure terminal  
Switch:1(config)# interface gigabitEthernet 1/1  
Switch:1(config-if)# action flushAll  
Switch:1(config-if)# exit  
Switch:1(config)# clear ip route gigabitEthernet 1/1
```

---

## Variable definitions

Use the data in the following table to use the `clear ip route` command.



Variable	Value
<1-4059>	Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.
{slot/port[/sub-port]}	Identifies a single slot and port. If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.

## Pinging an IP device

### About this task

Ping a device to test the connection between the switch and another network device. After you ping a device, the switch sends an Internet Control Message Protocol (ICMP) packet to the target device. If the device receives the packet, it sends a ping reply. After the switch receives the reply, a message appears that indicates traffic can reach the specified IP address. If the switch does not receive a reply, the message indicates the address does not respond.

Ping and traceroute can fail for VRF routes if you use large packet sizes for the operation. Do not use packet sizes larger than the following:

- Traceroute for VRF: 1444 bytes

### Procedure

Ping an IP network connection:

```
ping WORD<0-256> [-d] [-I <1-60>] [-s] [-t <1-120>] [count <1-9999>]
[datasize <28-9216|28-51200>] [interface gigabitEthernet {slot/port[sub-
port]}|mgmtEthernet | tunnel <1-2000> | vlan <1-4059>] [scopeid <1-9999>]
[source WORD<1-256>] [vrf WORD<1-16>]
```

## Variable definitions

Use the data in the following table to use the `ping` command.

Variable	Value
count <1-9999>	Specifies the number of times to ping (1-9999).
-d	Configures the ping debug mode. This variable detects local software failures (ping related threads creation or write to sending socket) and receiving

*Table continues...*

Variable	Value
	issues (icmp packet too short or wrong icmp packet type).
datasize <28-9216 28-51200>	Specifies the size of ping data sent in bytes. The datasize for IPv4 addresses is 28-9216. The datasize for IPv6 addresses is 28-51200. The default is 0.
-l <1-60>	Specifies the interval between transmissions in seconds (1-60).
interface <i>gigabitEthernet</i> {slot/port[sub-port]}  <i>mgmtEthernet</i>   <i>tunnel</i> <1-2000>   <i>vlan</i> <1-4059>	Specifies the IP address of the outgoing interface. Additional ping interface parameters: <ul style="list-style-type: none"> <li>• <i>gigabitEthernet</i>: {slot/port[sub-port]} gigabitethernet port</li> <li>• <i>tunnel</i>: tunnel ID as a value from 1 to 2000</li> <li>• <i>vlan</i>: Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.</li> </ul>
-s	Configures the continuous ping at the interval rate defined by the [-l] parameter.
scopeid <1-9999>	Specifies the circuit ID for IPv6.
source <i>WORD</i> <1-256>	Specifies the source IP address for the ping command.
-t <1-120>	Specifies the no-answer timeout value in seconds (1-120).
<i>WORD</i> <0-256>	Specifies the host name or IPv4 (a.b.c.d) or IPv6 (x:x:x:x:x:x) address (string length 0-256).
vrf <i>WORD</i> <1-16>	Specifies the virtual router and forwarder (VRF) name from 1-16 characters.

---

## Running a traceroute test

Use traceroute to determine the route packets take through a network to a destination.

## About this task

Ping and traceroute can fail for VRF routes if you use large packet sizes for the operation. Do not use packet sizes larger than the following:

- Ping for VRF: 1480 bytes
- Traceroute for VRF: 1444 bytes

## Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Run a traceroute test:

```
traceroute WORD<0-256> [<1-1176>] [-m <1-255>] [-p <1-65535>] [-q  
<1-255>] [-v] [-w <1-255>] [source <WORD 1-256>] [vrf <WORD 1-16>]
```

## Example

```
Switch:1> enable
```

Run a traceroute test, with a probe packet size of 200 and a max time to live of 60:

```
Switch:1# traceroute 46.11.10.33 200 -m 60
```

Run a traceroute test for IPv6 address 2001:db8::

```
Switch:1# traceroute 2001:db8::
```

---

## Variable definitions

Use the data in the following table to use the **traceroute** command.

Variable	Value
-m <1-255>	Specifies the maximum time-to-live (TTL).
-p <1-65535>	Specifies the base UDP port number.
-q <1-255>	Specifies the number of probes per TTL.
-v	Specifies verbose mode (detailed output).
-w <1-255>	Specifies the wait time for each probe.
<1-1176>	Specifies the size of the probe packet.
source <WORD 1-256>	Specifies the source IP address.
WORD<0-256>	Specifies the destination IPv4 or IPv6 address, or hostname.
vrf <WORD 1-16>	Specifies the VRF instance by VRF name.

---

## Showing SNMP logs

Show the full SNMP logs. SNMP logs display the alarms and events that have been registered on the device.

### Procedure

1. Enter Global Configuration mode:
 

```
enable
configure terminal
```
2. Show the logs:
 

```
show fulltech file WORD<1-99>
```

---

## Variable definitions

Use the data in the following table to use the `show fulltech` command.

**Table 25: Variable definitions**

Variable	Value
file WORD<1-99>	This variable represents the log file to be opened and displayed. It is displayed in the following format: <ul style="list-style-type: none"> <li>• /intflash/&lt;file&gt;</li> </ul>

---

## Using trace to examine IS-IS control packets

Use trace as a debug tool to examine the code flow and Intermediate-System-to-Intermediate-System (IS-IS) control packets. When you enable IS-IS trace flags, only trace information about the set flag appears.

### Before you begin

- You must know what you want to trace before you enable trace.

### Procedure

1. Enter Privileged EXEC mode:
 

```
enable
```
2. Enable the Intermediate-System-to-Intermediate-System trace flags:
 

```
trace flags isis set { none | tx-hello | rx-hello | tx-pkt | rx-pkt
| adj | opt | tx-lsack | rx-lsack | tx-lsp | rx-lsp | pkt-err | nbr-
mismatch | flood | prefix | nbr-change | intf-change | decide | fdb
```

```
| dr | dd-masterslave | auth-fail | config | purge | policy | redist
| tx-snp | rx-snp | timer | global | perf | ucast-fib | node |
mcast-fib | isid | ip-shortcut }
```

- Identify the module ID for which you want to use the trace tool:

```
show trace modid-list
```

- Clear the trace:

```
clear trace
```

- Begin the trace operation:

```
trace level [<0-219>] [<0-4>]
```

OR

```
trace spbm isis level [<0-4>]
```

OR

```
trace cfm level [<0-4>]
```

**\* Note:**

Module ID 119 represents the IS-IS module.

- Wait approximately 30 seconds.

The default trace settings for CPU utilization are:

- High CPU Utilization: 90%
- High Track Duration: 5 seconds
- Low CPU Utilization: 75%
- Low Track Duration: 5 seconds

- Stop tracing:

```
trace shutdown
```

- View the trace results:

```
trace screen enable
```

**! Important:**

If you use trace level 3 (verbose) or trace level 4 (very verbose), Avaya recommends you do not use the screen to view commands due to the volume of information the system generates and the effect on the system.

- Save the trace file.

```
save trace [file WORD<1-99>]
```

If you do not specify a file name, the file name is systrace.txt.

- Display trace lines saved to a file:

```
show trace file [tail]
```

11. Search trace results for a specific string value:

```
trace grep [WORD<0-128>]
```

If you use this command and do not specify a string value, you clear the results of a previous search.

12. Stop tracing:

```
trace shutdown
```

13. Disable the Intermediate-System-to-Intermediate-System trace flags:

```
trace flags isis remove { none | tx-hello | rx-hello | tx-pkt | rx-  
pkt | adj | opt | tx-lsack | rx-lsack | tx-lsp | rx-lsp | pkt-err |  
nbr-mismatch | flood | spf-intra | spf-inter | spf-extern | prefix |  
nbr-change | intf-change | decide | fdb | dr | dd-masterslave |  
auth-fail | config | purge | policy | redist | tx-snp | rx-snp |  
timer | spbm-decide | global | perf | ucast-fib | node | mcast-fib |  
isid | ip-shortcut }
```

**Example**

```
Switch:1> enable
```

Clear prior trace information:

```
Switch:1# clear trace
```

Enable IS-IS trace flags for received IS-IS hello packets:

```
Switch:1# trace flags isis set rx-hello
```

Enable IS-IS trace flags for transmitted IS-IS hello packets:

```
Switch:1# trace flags isis set tx-hello
```

Configure the module ID to 119 (IS-IS module) and the trace to 4 (very verbose):

```
Switch:1# trace level 119 4
```

Enable the display of trace output to the screen:

```
Switch:1# trace screen enable
```

```
Switch:1# Screen tracing is on
```

Disable the display of trace output to the screen:

```
Switch:1# trace screen disable
```

```
Switch:1# Screen tracing is off
```

## Variable definitions

Use the data in the following table to use the `trace flags isis` command.

**Table 26: Variable definitions**

Variable	Value
remove { none   tx-hello   rx-hello   tx-pkt   rx-pkt   adj   opt   tx-lsack   rx-lsack   tx-lsp   rx-lsp   pkt-err   nbr-mismatch   flood   prefix   nbr-change   intf-change   decide   fdb   dr   auth-fail   config   purge   policy   redistrib   tx-snp   rx-snp   timer   global   perf   ucast-fib   node   isid   ip-shortcut }	Removes the Intermediate-System-to-Intermediate-System (IS-IS) trace flags for the specified option.
set { none   tx-hello   rx-hello   tx-pkt   rx-pkt   adj   opt   tx-lsack   rx-lsack   tx-lsp   rx-lsp   pkt-err   nbr-mismatch   flood   prefix   nbr-change   intf-change   decide   fdb   dr   auth-fail   config   purge   policy   redistrib   tx-snp   rx-snp   timer   global   perf   ucast-fib   node   isid   ip-shortcut }	<p>Enables the Intermediate-System-to-Intermediate-System (IS-IS) trace flags for the specified option.</p> <ul style="list-style-type: none"> <li>• none — none</li> <li>• tx-hello — Transmitted IS-IS hello packet</li> <li>• rx-hello — Received IS-IS hello packet</li> <li>• tx-pkt — Transmitted packet</li> <li>• rx-pkt — Received packet</li> <li>• adj — Adjacencies</li> <li>• opt — IS-IS TLVs</li> <li>• tx-lsack — Transmitted LSP acknowledgement</li> <li>• rx-lsack — Received LSP acknowledgement</li> <li>• tx-lsp — Transmitted Link State Packet</li> <li>• rx-lsp — Received Link State Packet</li> <li>• pkt-err — Packet Error</li> <li>• nbr-mismatch — Neighbor mismatch</li> <li>• flood — Flood</li> <li>• prefix — Prefix</li> <li>• nbr-change — Neighbor change</li> <li>• intf-change — IS-IS circuit (interface) events</li> <li>• decide — Shortest Path First computation</li> <li>• fdb — Filtering Database</li> <li>• dr — Designated Router</li> <li>• auth-fail — Authorization failed</li> </ul>

*Table continues...*

Variable	Value
	<ul style="list-style-type: none"> <li>• config — Configuration</li> <li>• purge — Link State Packet purge</li> <li>• redistrib — Redistribute</li> <li>• tx-snp — Transmitted Sequence Number PDU (CSNP and PSNP)</li> <li>• rx-snp — Received Sequence Number Packet (CSNP and PSNP)</li> <li>• timer — Timer</li> <li>• perf — SPBM performance</li> <li>• ucast-fib — Unicast Forwarding Information Base</li> <li>• node — Node</li> <li>• isid — I-SID</li> <li>• ip-shortcut — IP Shortcut</li> </ul>

Use the data in the following table to use the **show trace** command.

Variable	Value
auto	Displays the current configuration for the automatic trace function.
file [tail]	Displays the trace results saved to a file.
level	Displays the current trace level for all modules.
modid-list	Specifies the module ID list.


Use the data in the following table to use the **trace** command.

**Table 27: Variable definitions**

Variable	Value
grep [WORD<0-128>]	Specifies the search keyword. You can use a specific MAC address. You can search for errors, using the command, <b>trace grep error</b> .
cfm level [<0-4>]	Starts tracing by CFM. <ul style="list-style-type: none"> <li>• &lt;0-4&gt; specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
spbm isis level [<0-4>]	Specifies exactly which IS-IS component to display. <ul style="list-style-type: none"> <li>• &lt;0-4&gt; specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
level [<0-219>] [<0-4>]	Starts the trace by specifying the module ID and level.


*Table continues...*



Variable	Value
	<p>&lt;0-219&gt; specifies the module ID. Module ID 119 represents the IS-IS module.</p> <p>Specifies the trace level:</p> <ul style="list-style-type: none"> <li>• 0 — Disabled</li> <li>• 1 — Very terse</li> <li>• 2 — Terse</li> <li>• 3 — Verbose</li> <li>• 4 — Very verbose</li> </ul>
shutdown	Stops the trace operation.
screen {disable enable}	<p>Enables or disables the display of trace output to the screen.</p> <p> <b>Important:</b></p> <p>Avaya recommends you avoid using the screen to view commands if you use trace level 3 (verbose) or trace level 4 (very verbose) due to the volume of information generated and the effect on the system.</p>

Use the data in the following table to use the `save trace` command.

**Table 28: Variable definitions**

Variable	Value
file <i>WORD</i> <1–99>	<p>Specifies the file name in one of the following formats:</p> <ul style="list-style-type: none"> <li>• a.b.c.d: &lt;file&gt;</li> </ul> <p><i>WORD</i>&lt;1–99&gt; is a string of 1–99 characters.</p> <p> <b>Note:</b></p> <p>If you do not specify a file name, the file name is systrace.txt.</p>

# Chapter 17: Software troubleshooting tool configuration using EDM

Use the tools described in this section to perform troubleshooting procedures using Enterprise Device Manager (EDM).

---

## Flushing routing tables by VLAN

### About this task

For administrative and troubleshooting purposes, sometimes you must flush the routing tables. You can use EDM to flush the routing tables by VLAN or flush them by port. Perform this procedure to flush the IP routing table for a VLAN.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > VLAN**.
2. Click **VLANs**.
3. Click the **Advanced** tab.
4. In the **Vlan Operation Action** box for the VLAN you want to flush, double-click, and then select a flush option from the list.

In a VLAN context, all entries associated with the VLAN are flushed. You can also flush the Address Resolution Protocol (ARP) entries and IP routes for the VLAN.

5. Click **Apply**.

---

## Flushing routing tables by port

### About this task

For administrative and troubleshooting purposes, sometimes you must flush the routing tables. You can use EDM to flush the routing tables by VLAN or flush them by port. Perform this procedure to flush the IP routing table for a port.

## Procedure

1. On the Device Physical View, select a port.
2. In the navigation tree, expand the following folders: **Configuration > Edit > Port**.
3. Click **General**.
4. Click the Interface tab.
5. In the **Action** section, select **flushAll**.

In a port context, all entries associated with the port are flushed. You can flush the ARP entries and IP routes for a port. After you flush a routing table, it is not automatically repopulated. The repopulation time delay depends on the routing protocols in use.

6. Click **Apply**.

---

## Configuring port mirroring

### Before you begin

- To change a port mirroring configuration, first disable mirroring.

### About this task

Use port mirroring to aid in diagnostic and security operations.

Use port mirroring to make a copy of a traffic flow and send that copy to a device for analysis, for example, for diagnostic sniffing. Use the mirror to see the packets in the flow without breaking into the physical connection to place a packet onto the sniffer inline. You can also use port mirroring for security. You can send flows to inspection engines for post processing.

Connect the sniffer (or other traffic analyzer) to the output port you specify in this procedure.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **General**.
3. Click the **Port Mirrors** tab.
4. Click **Insert**.
5. To enable port mirroring for the instance, select the **Enable** check box.
6. Configure mirroring as required.

#### **Note:**

When you configure `tx` mode port mirroring on T-UNI and SPBM NNI ports, unknown unicast, broadcast and multicast traffic packets that ingress these ports appear on the mirror destination port, although they do not egress the mirror source port. This is

because `tx` mode port mirroring happens on the mirror source port *before* the source port squelching logic drops the packets at the egress port.

7. Click **Insert**.

---

## Port Mirrors field descriptions

Use the data in the following table to use the **Port Mirrors** tab.

Name	Description
<b>Id</b>	Specifies an assigned identifier for the configured port mirroring instance.
<b>MirroredPortList</b>	Specifies a port to be mirrored (the source port).
<b>Enable</b>	Enables or disables this port mirroring instance. The default value is Enable.
<b>Mode</b>	Specifies the traffic direction of the packet being mirrored: <ul style="list-style-type: none"> <li>• tx mirrors egress packets.</li> <li>• rx mirrors ingress packets.</li> <li>• both mirrors both egress and ingress packets.</li> </ul> The default is rx.
<b>MirroringPortList</b>	Specifies a destination port (the port to which the mirrored packets are forwarded). Configures the mirroring port.
<b>MirroringMltd</b>	Specifies the destination MultiLink trunking ID.

---

## Configuring ACLs for mirroring

Configure the access control list (ACL) to mirror packets for an access control entry (ACE) that matches a particular packet.

### Before you begin

- The ACL exists.

### About this task

To modify an ACL parameter, double-click the parameter you wish to change. Change the value, and then click Apply. You cannot change a parameter that appears dimmed; in this case, delete the ACL, and then configure a new one.


### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Security > Data Path**.
2. Click **Advanced Filters (ACE/ACLs)**.

3. Click the **ACL** tab.
4. Double-click the parameter **MirrorVlanId** to configure mirroring to a destination VLAN.
5. Double-click the parameter **MirrorMltId** to configure mirroring to a destination MLT group.
6. Double-click the parameter **MirrorDstPortList** to configure mirroring to a destination port or ports.

## ACL field descriptions

Use the data in the following table to use the **ACL** tab.

Name	Description
<b>AcId</b>	Specifies a unique identifier for the ACL from 1–2048.
<b>Type</b>	Specifies whether the ACL is VLAN- or port-based. Valid options are <ul style="list-style-type: none"> <li>• inVlan</li> <li>• inPort</li> <li>• outPort</li> </ul> <p> <b>Important:</b> The inVlan ACLs drop packets if you add a VLAN after ACE creation.</p>
<b>Name</b>	Specifies a descriptive user-defined name for the ACL.
<b>VlanList</b>	For inVlan type, specifies all VLANs to associate with the ACL.
<b>PortList</b>	For inPort and outPort ACL types, specifies the ports to associate with the ACL.
<b>DefaultAction</b>	Specifies the action taken when no ACEs in the ACL match. Valid options are deny and permit. Deny means the system drops the packets; permit means the system forwards packets. The default is permit.
<b>ControlPktAction</b>	Specifies the action for control packets, if you configure DefaultAction to deny. If DefaultAction is permit, this value is ignored.
<b>State</b>	Enables or disables all of the ACEs in the ACL. The default value is enable.
<b>PktType</b>	Indicates the packet type that this ACLI is applicable to. The default is IPv4.
<b>MirrorVlanId</b>	Configures mirroring to a destination VLAN.
<b>MirrorMltId</b>	Configures mirroring to a destination MLT group.
<b>MirrorDstPortList</b>	Configures mirroring to a destination port or ports.

## Configuring ACEs for mirroring

### Before you begin

- The ACL exists.
- The ACE exists.

### About this task

Configure actions to use filters for flow mirroring. Use an ACE to define the mirroring actions the filter performs.

If you use the mirror action, ensure that you specify the mirroring destination: IP address, MLTs, ports, or VLANs.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Security > Data Path**.
2. Click **Advanced Filters (ACE/ACLs)**.
3. Click the **ACL** tab.
4. Select the ACL for which to modify an ACE.
5. Click **ACE**.
6. Select an ACE, and then click **Action**.
7. Configure one of: **DstPortList**, **DstMltId**, or **DstIpf**.
8. Click **Apply**.

## Action field descriptions

Use the data in the following table to use the **Action** tab.

### \* Note:

The table lists the options for both Security ACEs and QoS ACEs. Dependent upon the ACE different options appear on the EDM interface.

Name	Description
<b>AcId</b>	Specifies the ACL ID.
<b>Aceld</b>	Specifies a unique identifier and priority for the ACE.
<b>Mode</b>	Indicates the operating mode associated with this ACE. Valid options are deny, permit and none. The default is none.
<b>RemarkDscp</b>	Specifies the new Per-Hop Behavior (PHB) for matching packets: phbcs0, phbcs1, phbaf11, phbaf12, phbaf13, phbcs2, phbaf21, phbaf22, phbaf23, phbcs3, phbaf31, phbaf32, phbaf33, phbcs4, phbaf41, phbaf42, phbaf43, phbcs5, phbef, phbcs6, phbcs7.

*Table continues...*

Name	Description
	This action is a QoS action. The ACE ID must be in the range of 1001–2000.
<b>RemarkDot1Priority</b>	Specifies the new 802.1 priority bit for matching packets: zero, one, two, three, four, five, six, or seven.  This action is a QoS action. The ACE ID must be in the range of 1001–2000.  The default is disable.
<b>InternalQoS</b>	This variable is a QoS action. The ACE ID must be in the range of 1001–2000. The default value is 1.
<b>RedirectNextHop</b>	Redirects matching IP traffic to the next hop. The default is 0.0.0.0.
<b>RedirectUnreach</b>	Configures the desired behavior for redirected traffic when the specified next-hop is not reachable. The default value is deny.
<b>Count</b>	Enables the ability to count matching packets. Use this parameter with either a security or QoS ACE. The default is disabled.
<b>Log</b>	This action logs to the switch. Use this parameter with either a security or QoS ACE. The default is disabled.
<b>DstPortList</b>	Specifies the ports to which to mirror traffic.
<b>DstMltId</b>	Specifies the Multilink Trunking (MLT) group to which to mirror traffic.
<b>DstIpl</b>	Configures mirroring to a destination IP address for flow-based mirroring.
<b>DstIplDscp</b>	Optionally, configures the DSCP value. The default is 256 (disabled).
<b>DstIplTtl</b>	Optionally, configures the time-to-live value. The default TTL is 64.

## Running a ping test

### About this task

Use ping to determine if an entity is reachable.

#### \* Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **Ping/Trace Route**.
3. Click the **Ping Control** tab.
4. Click **Insert**.

5. In the **OwnerIndex** box, type the owner index.
6. In the **TestName** box, type the name of the test.
7. In the **TargetAddress** box, type the host IP address.
8. From the **AdminStatus** options, select **enabled**.
9. In the remainder of the option boxes, type the desired values.
10. Click **Insert**.
11. Select an entry, and then click **Start**.  
Let the test run for several seconds.
12. Select an entry, and then click **Stop**.
13. View the Ping results.

---

## Ping Control field descriptions

Use the data in the following table to use the **Ping Control** tab.

Name	Description
<b>OwnerIndex</b>	Provides access control by a security administrator using the View-Based Access Control Model (VACM) for tables in which multiple users need to independently create or modify entries. This is a string of up to 32 characters.
<b>TestName</b>	Specifies the name of the ping test.
<b>TargetAddress</b>	Specifies the host address to use at a remote host to perform a ping operation.
<b>DataSize</b>	Specifies the size of the data portion (in octets) to transmit in a ping operation. The default is 16.
<b>TimeOut</b>	Specifies the timeout value, in seconds, for a remote ping operation. The default is 3 seconds.
<b>ProbeCount</b>	Specifies the number of times to perform a ping operation at a remote host. The default is 1.
<b>AdminStatus</b>	Specifies the state of the ping control entry: enabled or disabled. The default is disabled.
<b>DataFill</b>	Determines the data portion of a probe packet.
<b>Frequency</b>	Specifies the number of seconds to wait before repeating a ping test. The default is 0.
<b>MaxRows</b>	Specifies the maximum number of entries allowed in the PingProbeHistory table. The default is 50.

*Table continues...*



Name	Description
<b>TrapGeneration</b>	<p>Specifies when to generate a notification. The options are:</p> <ul style="list-style-type: none"> <li>• <b>ProbeFailure</b>—Generates a PingProbeFailed notification subject to the value of TrapProbeFailureFilter. The object TrapProbeFailureFilter can specify the number of successive probe failures that are required before a pingProbeFailed notification is generated.</li> <li>• <b>TestFailure</b>—Generates a PingTestFailed notification. The object TrapTestFailureFilter can determine the number of probe failures that signal when a test fails.</li> <li>• <b>TestCompletion</b>—Generates a PingTestCompleted notification.</li> </ul> <p>The value of this object defaults to zero, indicating that none of the above options have been selected.</p>
<b>TrapProbeFailureFilter</b>	Specifies the number of successive probe failures that are required before a pingProbeFailed notification is generated. The default is 1.
<b>TrapTestFailureFilter</b>	Determines the number of probe failures that signal when a test fails. The default is 1.
<b>Descr</b>	Describes the remote ping test. The default is 0x00.
<b>SourceAddress</b>	Specifies the IP address (a.b.c.d) as the source address in outgoing probe packets.
<b>ByPassRouteTable</b>	Enables (optionally) the bypassing of the route table. The default is disabled.

## Viewing ping results

### About this task

View ping results to view performance-related data.

#### Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **Ping/Trace Route**.
3. Click the **Ping Control** tab.
4. Select a ping test entry.
5. Click **Ping Result**.

## Ping Result field descriptions

Use the data in the following table to use the **Ping Result** tab.

Name	Description
<b>OwnerIndex</b>	Specifies the ping test owner.
<b>TestName</b>	Specifies the test name.
<b>OperStatus</b>	Indicates the operational status of the test. The default is disabled.
<b>IpTargetAddressType</b>	Specifies the IP address type of the target. The default is unknown.
<b>IpTargetAddress</b>	Specifies the IP address of the target.
<b>MinRtt</b>	Specifies the minimum ping round-trip-time (RTT) received. A value of 0 means that no RTT is received.
<b>MaxRtt</b>	Specifies the maximum ping RTT received. A value of 0 means that no RTT is received.
<b>AverageRtt</b>	Specifies the current average ping RTT.
<b>ProbeResponses</b>	Specifies the number of responses to probes.
<b>SentProbes</b>	Specifies the number of sent probes.
<b>RttSumOfSquares</b>	Specifies the sum of squares of RTT for all probes received.
<b>LastGoodProbe</b>	Specifies the date and time when the last response is received for a probe.

## Viewing ping probe history

### About this task

View the ping probe history to view the history of ping tests performed by the switch.

#### Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **Ping/Trace Route**.
3. Select a ping entry.
4. Click **Ping Probe History**.

## Ping Probe History field descriptions

Use the data in the following table to use the **Ping Probe History** tab.

Name	Description
<b>OwnerIndex</b>	Specifies the owner index
<b>TestName</b>	Indicates the name given to the test.
<b>Index</b>	Specifies the index number.
<b>Response</b>	Indicates the amount of time, measured in milliseconds, between request (probe) and response, or when the request timed out. Response is reported as 0 when it is not possible to transmit a probe.
<b>Status</b>	Indicates the status of the response; the result of a particular probe done by a remote host.
<b>LastRC</b>	Indicates the last implementation-method-specific reply code (RC) received. If ICMP Echo is used, then a successful probe ends when an ICMP response is received that contains the code ICMP_ECHOREPLY(0).
<b>Time</b>	Indicates the timestamp for this probe result.

## Running a traceroute test

### About this task

Run a traceroute test to determine the route packets take through a network to a destination.

#### Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **Ping/Trace Route**.
3. Click the **Trace Route Control** tab.
4. Click **Insert**.
5. Configure the instance as required.
6. Click **Insert**.
7. Select an entry, and then click **Start**.

- Let the test run for several seconds.
8. Select an entry, and then click **Stop**.
  9. View the traceroute test results.

---

## Trace Route Control field descriptions

Use the data in the following table to use the **Trace Route Control** tab.

Name	Description
<b>OwnerIndex</b>	Provides access control by a security administrator using the VACM for tables in which multiple users need to independently create or modify entries.
<b>TestName</b>	Specifies the name of the traceroute test.
<b>TargetAddressType</b>	Specifies the type of host address to use on the traceroute request at the remote host. The default is IPv4.
<b>TargetAddress</b>	Specifies the host address used on the traceroute request at the remote host.
<b>ByPassRouteTable</b>	Enables bypassing of the route table. If you enable this variable, the remote host bypasses the normal routing tables and sends directly to a host on an attached network. If the host is not on a directly-attached network, an error is returned. You can use this variable to perform the traceroute operation to a local host through an interface that has no route defined. The default is disabled.
<b>DataSize</b>	Specifies the size of the data portion of a traceroute request in octets. The default is 1.
<b>TimeOut</b>	Specifies the timeout value, in seconds, for a traceroute request. The default is 3.
<b>ProbesPerHop</b>	Specifies the number of times to reissue a traceroute request with the same time-to-live (TTL) value. The default is 3.
<b>Port</b>	Specifies the UDP port to which to send the traceroute request. Specify a port that is not in use at the destination (target) host. The default is the IANA assigned port 33434.
<b>MaxTtl</b>	Specifies the maximum time-to-live from 1–255. The default is 30.
<b>DSField</b>	Specifies the value to store in the Differentiated Services (DS) field in the IP packet used to encapsulate the traceroute probe. The default is 0.
<b>SourceAddressType</b>	Specifies the type of the source address to use at a remote host.
<b>SourceAddress</b>	Uses the specified IP address (which must be an IP number, not a hostname) as the source address in outgoing probe packets.
<b>IfIndex</b>	Directs the traceroute probes to be transmitted over the specified interface. The default is 0.

*Table continues...*

Name	Description
<b>MiscOptions</b>	Enables an application to specify implementation-dependent options.
<b>MaxFailures</b>	Indicates the maximum number of consecutive timeouts allowed before terminating a remote traceroute request. The default is 5.
<b>DontFragment</b>	Enables setting of the do not fragment (DF) flag in the IP header for a probe. The default is disabled.
<b>InitialTtl</b>	Specifies the initial time-to-live (TTL) value to use. The default is 1.
<b>Frequency</b>	Specifies the number of seconds to wait before repeating a traceroute test as defined by the value of the various objects in the corresponding row. The default is 0.
<b>StorageType</b>	Specifies the storage type for this row.
<b>AdminStatus</b>	Specifies the desired state for TraceRouteCtlEntry. The options are enabled or disabled. The default is disabled.
<b>MaxRows</b>	Specifies the maximum number of entries allowed in the TraceRouteProbeHistoryTable. The default is 50.
<b>TrapGeneration</b>	Determines when to generate a notification for this entry. The options are <ul style="list-style-type: none"> <li>• <b>pathChange</b> —Generates a TraceRoutePathChange notification after the current path varies from a previously determined path.</li> <li>• <b>testFailure</b> —Generates a TraceRouteTestFailed notification after the full path to a target cannot be determined.</li> <li>• <b>testCompletion</b> —Generates a TraceRouteTestCompleted notification after the path to a target has been determined.</li> </ul>
<b>Descr</b>	Describes the remote traceroute test.
<b>CreateHopsEntries</b>	Stores the current path for a traceroute test in the TraceRouteHopsTable on an individual hop basis when the value of this object is true. The default is false.
<b>Type</b>	Reports or selects the implementation method to use for performing a traceroute operation.

## Viewing traceroute results

### About this task

View traceroute results to view performance-related data.

#### Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

## Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **Ping/Trace Route**.
3. Click the **Trace Route Control** tab.
4. Select a traceroute entry.
5. Click **Trace Route Result**.

---

## Trace Route Result field descriptions

Use the data in the following table to use the **Trace Route Result** tab.

Name	Description
<b>OwnerIndex</b>	Specifies the index of the owner.
<b>TestName</b>	Specifies the name of the test.
<b>OperStatus</b>	Specifies the operational status of the test. The default is disabled.
<b>CurHopCount</b>	Specifies the current count of hops.
<b>CurProbeCount</b>	Specifies the current count of probes.
<b>IpTgtAddressType</b>	Specifies the IP target address type
<b>IpTgtAddr</b>	Specifies the IP target address.
<b>TestAttempts</b>	Specifies the number of test attempts.
<b>TestSuccesses</b>	Specifies the number of successful test attempts.
<b>LastGoodPath</b>	Specifies the date and time when the last response is received for a probe.

---

## Viewing the traceroute history

### About this task

View the traceroute history to view the history of traceroute tests performed by the switch.

The traceroute probe history contains probe information for the hops in the routing path.

#### **Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.

2. Click **Ping/Trace Route**.
3. Click the **Trace Route Control** tab.
4. Select an entry.
5. Click **Trace Route Probe History**.

---

## Route Probe History field descriptions

Use the data in the following table to use the **Trace Route Probe History** tab.

Name	Description
<b>OwnerIndex</b>	Identifies the Trace Route entry to which a probe result belongs.
<b>TestName</b>	Specifies the test name.
<b>Index</b>	Specifies the Index.
<b>HopIndex</b>	Indicates for which hop in a traceroute path the probe results are intended.
<b>ProbeIndex</b>	Specifies the index of a probe for a particular hop in a traceroute path.
<b>HAddrType</b>	Specifies the IP address type of the hop to which this probe belongs.
<b>HAddr</b>	Specifies the IP address of the hop to which this probe belongs.
<b>Response</b>	Specifies the cumulative results at any time.
<b>Status</b>	Specifies the status of the probe.
<b>LastRC</b>	When a new entry is added, the old entry is purged if the total number of entries exceeds the specified maximum number of entries in the Control Table Entry.
<b>Time</b>	Specifies the response time of the probe.

# Chapter 18: Layer 1 troubleshooting

Use this section to help you troubleshoot Layer 1 (physical layer) problems.

---

## Troubleshooting fiber optic links

### About this task

You can troubleshoot fiber optic links to ensure that the optical transmitters and receivers operate correctly, and to determine if a receiver is saturated, or does not receive enough power.

To troubleshoot optical links and devices, you can use Digital Diagnostic Monitoring (DDM), as well as published optical specifications.

For more information about Small Form Factor Pluggable (SFP), SFP+ and Quad Small Form Factor Pluggable (QSFP+) transceivers, see *Installing Transceivers and Optical Components on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-301.

### Important:

Avaya recommends the use of Avaya branded SFP, SFP+ and QSFP+ transceivers as they have been through extensive qualification and testing. Avaya will not be responsible for issues related to non-Avaya branded SFP, SFP+ and QSFP+ transceivers.

### Procedure

1. Measure the SFP or SFP+ or QSFP+ transmit power.
2. Compare the measured transmit power with the specified launch power.

The values are similar. If the measured power is far below the specified value, a faulty transmitter is a possible cause.

3. Compare the measured transmit power for the near-end optical device to the measured transmit power for the far-end device.

Large differences can mean that the optical devices are mismatched (that is, -SX versus -LX).

4. Measure the receive power at each end of the link.
5. Compare the receive power to the transmit power.
  - For short fiber links, the transmit and received power are similar (after taking into consideration connection losses).



- For long fiber links, the transmit and received power are similar (after taking into consideration connection losses and fiber attenuation).

Large differences can mean a damaged fiber or dirty or faulty connectors. Large differences can also mean that the link does not use the right type of fiber (single mode or multimode). If the receiver power is measured to be zero, and the link worked previously, it is probable that the far-end transmitter is not operating or the fiber is broken.

6. Compare the measured receive power for the near-end optical device to the measured receive power for the far-end device.

Large differences could mean that the optical devices are mismatched (that is, -SX versus -LX). If optical devices are mismatched, the receiver can be saturated (overdriven).

7. If a receiver is saturated but still operable, install a suitable attenuator.

For long-haul optical devices, the receive power must be significantly less than the transmit power.

8. To help debug the link, loop back the local transmit and receive ports, and use the DDM parameters to help determine the fault.

---

## Resetting a QSFP+ transceiver

Reset a transceiver to simulate removal and reinsertion of the transceiver, which can be helpful in troubleshooting. For example, if authentication of the transceiver fails but you believe the transceiver is a qualified Avaya part, you can reset the transceiver to begin the authentication process again.

### About this task

Resetting the transceiver stops traffic and triggers log messages similar to the removal and insertion of the transceiver.

### Before you begin

- Before you use the `pluggable-optical-module reset` command on a 40 Gbps port, ensure the port is administratively down to avoid link flaps.

### Procedure

1. Enter Global Configuration mode:

```
enable
```

```
configure terminal
```

2. Reset the transceiver:

```
pluggable-optical-module reset {slot/port[sub-port]}
```

## Example

The following example illustrates how to reset the transceiver in slot 1, port 41 for VSP 8200.

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#pluggable-optical-module reset 1/41
Switch:1(config)#
CP1 [06/25/14 22:15:09.644] 0x0000c5e7 00300001.232 DYNAMIC SET GlobalRouter HW INFO Link
Down(1/41)
CP1 [06/25/14 22:15:10.267] 0x000e0597 00000000 GlobalRouter HAL INFO GBIC removed from
slot 1 Port 41 Type:40GbSR4 Vendor:Avaya
CP1 [06/25/14 22:15:13.015] 0x000e0598 00000000 GlobalRouter HAL INFO GBIC inserted in
slot 1 Port 41 Type:40GbSR4 Vendor:Avaya
CP1 [06/25/14 22:15:14.562] 0x0000c5ec 00300001.232 DYNAMIC CLEAR GlobalRouter HW INFO
Link Up(1/41)
```

---

## Variable definitions

Use the data in the following table to use the `pluggable-optical-module reset` command.

Variable	Value
{slot/port[/sub-port]}	Specifies location of the QSFP+ transceiver to reset.  Identifies a single slot and port. If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.

# Chapter 19: CFM fundamentals

The Shortest Path Bridging MAC (SPBM) network needs a mechanism to debug connectivity issues and to isolate faults. This is performed at Layer 2, not Layer 3. Connectivity Fault Management (CFM) operates at Layer 2 and provides an equivalent of ping and traceroute. To support troubleshooting of the SPBM cloud, the Avaya Virtual Services Platform switch supports a subset of CFM functionality. Configure CFM on all SPBM VLANs.

CFM is based on the IEEE 802.1ag standard.

IEEE 802.1ag Connectivity Fault Management (CFM) provides OAM tools for the service layer, which allows you to monitor and troubleshoot an end-to-end Ethernet service instance. CFM is the standard for Layer 2 ping, Layer 2 traceroute, and the end-to-end connectivity check of the Ethernet network.

The 802.1ag feature divides or separates a network into administrative domains called Maintenance Domains (MD). Each MD is further subdivided into logical groupings called Maintenance Associations (MA). A single MD can contain several MAs.

Each MA is defined by a set of Maintenance Points (MP). An MP is a demarcation point on an interface that participates in CFM within an MD. Two types of MP exist:

- Maintenance End Point (MEP)
- Maintenance Intermediate Point (MIP)

CFM supports three kinds of standard CFM messages: Continuity Check Message (CCM), Loopback Message (LBM), and Linktrace Message (LTM). Messages are sent between Maintenance Points (MP) in the system.

On the switch, CFM is implemented using the LBM and LTM features only to debug SPBM. CCM messages are not required or supported in the current release.

You can assign maintenance levels for each CFM SPBM MEP and MIP to each SPBM B-VLAN individually or you can assign maintenance levels and global MEPs for all SPBM VLANs.

## Related links

[Autogenerated CFM and explicitly configured CFM](#) on page 131

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## Autogenerated CFM and explicitly configured CFM

The Avaya Virtual Services Platform switch simplifies CFM configuration with autogenerated CFM. With autogenerated CFM, you use the commands `cfm spbm enable` and `cfm cmac enable`

and the switch creates default MD, MA, MEPs, and MIPs for SPBM B-VLANs and C-VLANs respectively.

If you choose to configure CFM explicitly, you must configure an MD, MA, MEPs, and MIPs.

- For SPBM B-VLANs, the switch provides two methods to configure CFM, namely, autogenerated and explicitly configured. You cannot use both.
- For C-VLANs, you can only use autogenerated CFM.

**! Important:**

Only the VSP 4000 Series switch supports CFM configuration on C-VLANs.

### Autogenerated CFM

You can use autogenerated CFM at a global level to create a MEP and a MIP at a specified level for every SPBM B-VLAN and C-VLAN on the chassis. If you use autogenerated CFM commands, you do not have to configure explicit MDs, MAs, MEPs, or MIPs, and associate them with multiple VLANs.

If you do not want to use autogenerated CFM commands, you can choose to configure explicit MDs, MAs, MEPs, and MIPs for SPBM B-VLANs. However, you cannot use both an autogenerated CFM configuration and an explicit CFM configuration together.

**\* Note:**

Previous explicit CFM configurations of MDs, MAs, and MEPs on SPBM B-VLANs continue to be supported. However, if you want to enable the new autogenerated commands you must first remove the existing MEP and MIP on the SPBM B-VLANs. The switch only supports one type of MEP or MIP for each SPBM B-VLAN.

For information on autogenerated CFM configuration using the ACLI see:

- [Configuring autogenerated CFM on SPBM B-VLANs](#) on page 144
- [Configuring autogenerated CFM on C-VLANs](#) on page 146

For information on autogenerated CFM configuration using the EDM see:

- [Configuring autogenerated CFM on SPBM B-VLANs](#) on page 172
- [Configuring autogenerated CFM on C-VLANs](#) on page 174

### Explicitly configured CFM

If you choose to explicitly configure CFM, you must configure an MD, MA, MEPs, and MIPs. You can configure explicit CFM only on SPBM B-VLANs.

For explicit configuration information for ACLI see [Configuring explicit mode CFM](#) on page 148.

For explicit configuration information for EDM see [Configuring explicit CFM in EDM](#) on page 176.

### Using CFM

For SPBM B-VLANs, the autogenerated MEPs and MIPs respond to `12 ping`, `12 traceroute`, and `12 tracetest` in the same manner as the MEPs and MIPs created explicitly. For C-VLANs, the autogenerated MEPs and MIPs respond to `12 ping` and `12 traceroute`, but not to `12 tracetest` because no multicast trees exist on C-VLANs. The CFM show commands that display MD, MA, and MEP information work for both autogenerated and explicitly configured CFM MEPs.

You can use CFM to troubleshoot networks and hosts that support the CFM protocol. Once you configure CFM, CFM works in the network whether or not SPBM is in use.

You cannot use CFM to troubleshoot networks and hosts that do not support the CFM protocol, such as a customer domain that does not support CFM. Only devices that support the CFM protocol respond to `12 ping` and `12 traceroute` requests.

#### Related links

[CFM fundamentals](#) on page 131

---

## Maintenance Domain (MD)

A Maintenance Domain (MD) is the part of a network that is controlled by a single administrator. For example, a customer can engage the services of a service provider, who, in turn, can engage the services of several operators. In this scenario, there can be one MD associated with the customer, one MD associated with the service provider, and one MD associated with each of the operators.

You assign one of the following eight levels to the MD:

- 0–2 (operator levels)
- 3–4 (provider levels)
- 5–7 (customer levels)

The levels separate MDs from each other and provide different areas of functionality to different devices using the network. An MD is characterized by a level and an MD name (optional).

A single MD can contain several Maintenance Associations (MA).

---

## Maintenance Association (MA)

An MA represents a logical grouping of monitored entities within its Domain. It can therefore represent a set of Maintenance association End Points (MEPs), each configured with the same Maintenance Association ID (MAID) and MD Level, established to verify the integrity of a single service instance.

The following figure shows MD level assignment in accordance with the 802.1ag standard. As shown in the figure, MIPs can be associated with MEPs. However, MIPs can also function independently of MEPs.

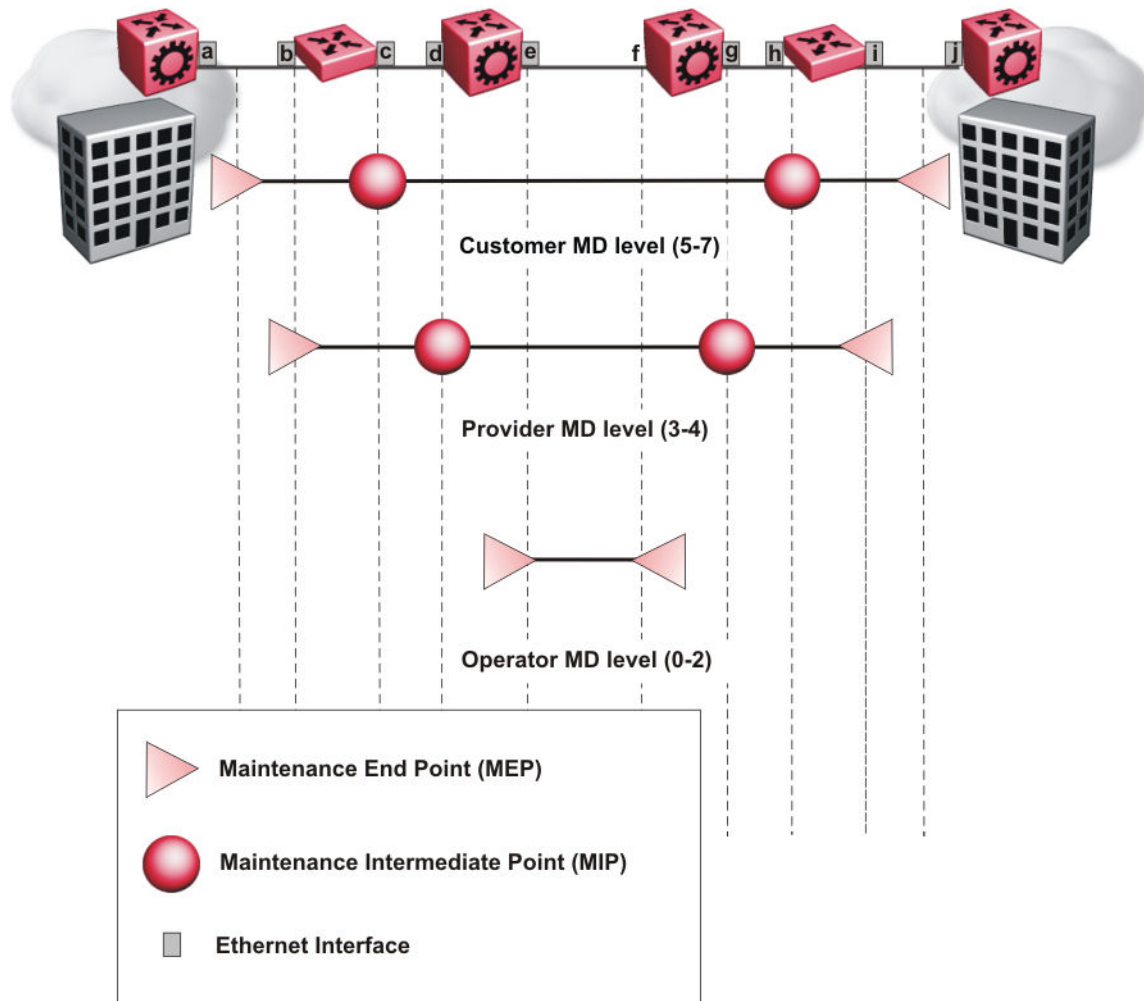


Figure 1: MD level assignment

## Maintenance association endpoints (MEP)

A Maintenance Endpoint (MEP) represents a managed CFM entity, associated with a specific Domain Service Access Point (DoSAP) of a service instance, which can generate and receive CFM Protocol Data Units (PDU) and track any responses. A MEP is created by MEP ID under the context of an MA. MEP functionality can be divided into the following functions:

- Fault Detection
- Fault Verification
- Fault Isolation

- Fault Notification

Fault detection and notification are achieved through the use of Continuity Check Messages (CCM). CCM messages are not supported in the current release.

---

## Fault verification

Fault verification is achieved through the use of Loopback Messages (LBM). An LBM is a unicast message triggered by the operator issuing an operational command. LBM can be addressed to either a MEP or Maintenance Intermediate Point (MIP) but only a MEP can initiate an LBM. The destination MP can be addressed by its MAC address. The receiving MP responds with a Loopback Response (LBR). LBM can contain an arbitrary amount of data that can be used to diagnose faults as well as performance measurements. The receiving MP copies the data to the LBR.

---

## LBM message

The LBM packet is often compared to a ping. A MEP transmits the LBM packet. This packet can be addressed to another MEP or to the MAC address of the MP; in the case of SPBM, this is the SPBM system ID or its virtual SMLT MAC. Only the MP for which the packet is addressed responds with an LBR message.

- Provides “ICMP ping like” functionality natively at Layer-2.
- DA is the MAC address of the target.
- Includes a transaction identifier that allows the corresponding LBR to be identified when more than one LBM request is waiting for a response.
- Bridges forward the frame using the normal FDB rules.
- Only the target (MIP or MEP) responds.
- Initiator can choose the size and contents data portion of the LBM frame.
- Can be used to check the ability of the network to forward different sized frames.

---

## I2ping

The `l2 ping` command is a proprietary command that allows a user to trigger an LBM message.

For B-VLANs, specify either the destination MAC address or node name.

This provides a simpler command syntax than the standard LBM commands, which require the user to specify the MD, MA, and MEP ID information. The `l2 ping` command provides a ping equivalent

at Layer 2 for use with nodes on the SPBM B-VLAN in the customer domain. SPBM B-VLANs support the SMLT virtual option for the source mode.

---

## Fault isolation

Fault isolation is achieved through the use of Linktrace Messages (LTM). LTM is intercepted by all the MPs on the way to the destination MP. Avaya Virtual Services Platform 8000 Series supports two types of LTM.

The first type, the unicast LTM, can be addressed to either MEP or MIP MAC address. Each MP on the way decrements the TTL field in the LTM frame, sends Linktrace Reply (LTR), and forwards the original LTM to the destination. The LTM is forwarded until it reaches its destination or the TTL value is decremented to zero. LTR is a unicast message addressed to the originating MEP.

The second type, the proprietary LTM, is used to map the MAC addresses of the SPBM network; in this case the target MAC is not an MP, but rather a service instance identifier (I-SID).

---

## Link trace message

Connectivity Fault Management offers link trace messaging for fast fault detection. Link trace messages allow operators, service providers and customers to verify the connectivity that they provide or use and to debug systems.

### Link trace message — unicast

The link trace message (LTM) is often compared to traceroute. A MEP transmits the LTM packet. This packet specifies the target MAC address of an MP which is the SPBM system id or the virtual SMLT MAC. MPs on the path to the target address respond with an LTR.

- Trace the path to any given MAC address.
- DA is unicast
- LTM contains:
  - Time to live (TTL)
  - Transaction Identifier
  - Originator MAC address
  - Target MAC address
- CFM unaware entities forward the frame as is like any other data frame.
- MIP or MEP that is not on the path to the target discards the LTM and does not reply.
- MIP that is on the path to the target
  - Forwards the LTM after decrementing the TTL and replacing the SA with its own address.
  - Sends a reply (LTR) to the originator.
  - Identifies itself in the forwarded LTM and LTR by modifying TLV information.



- If the MIP or MEP is a target
  - Sends an LTR to the originator.
  - Identifies itself in the forwarded LTM and LTR by modifying TLV information.
- A MEP that is not the target but is on the path to the target
  - Generates a reply as described above.
  - It also sets one of the flags fields in the reply to indicate that it is the terminal MEP.

### Link trace message — multicast

The multicast link trace message (LTM) can be used to trace the multicast tree from any node on any I- SID using the nickname MAC address and the I-SID multicast address.

Specifying a multicast target address for an LTM allows for the tracing of the multicast tree corresponding to that destination address (DA). With a multicast target every node that is in the active topology for that multicast address responds with a Linktrace reply and also forwards the LTM frame along the multicast path. Missing Linktrace replies (LTRs) from the nodes in the path indicate the point of first failure.

This functionality allows you to better troubleshoot I-SID multicast paths in a SPBM network.

## I2traceroute

The `12 traceroute` command is a proprietary command that allows you to trigger an LTM message. Use this command as follows:

- For B-VLANs, specify either the destination MAC address or node name.
- For C-VLANs, specify the destination MAC address.

This command provides a simpler command syntax than the standard LTM commands, which require the user to specify the MD, MA, and MEP ID information. The `12 traceroute` command provides a trace equivalent at Layer 2 for use with nodes on the SPBM B-VLAN in the customer domain.

### Important:

Only the VSP 4000 Series switch supports CFM configuration on C-VLANs.

### Note:

You can use CFM to troubleshoot networks and hosts that support the CFM protocol. After you configure CFM, CFM works in the network whether or not SPBM is in use.

You cannot use CFM to troubleshoot networks and hosts that do not support the CFM protocol, such as a customer domain that does not support CFM. Only devices that support the CFM protocol respond to `12 ping` and `12 traceroute` requests.

### I2 traceroute with IP address

The `12 traceroute` command allows you to specify an IP address as the destination address. In this case, the IP address can be either a C-VLAN or a B-VLAN in the SPBM cloud.

The `12 traceroute` command converts Layer 3 IP information to an appropriate Layer 2 VLAN and MAC combination. The system can also target IP addresses that are not SPBM derived routes.

If ECMP is enabled, `12 traceroute` runs internally for each of the VLAN paths returned, and displays a summary of the results. If ECMP is disabled, the results display only one path.

### Destination addresses for C-VLAN I2 traceroute and linktrace messages

For C-VLANs, CFM uses the following destination MAC addresses for the corresponding maintenance domain (MD) levels for `12 traceroute` and `linktrace` messages.

The Avaya Virtual Services Platform switch supports both `12 traceroute` and `linktrace` for C-VLANs, but Avaya prefers you use `12 traceroute`.

**Table 29: MD levels and corresponding destination addresses for CFM for C-VLANs**

CFM MD Level	Destination MAC address
0	01:80:c2:00:00:38
1	01:80:c2:00:00:39
2	01:80:c2:00:00:3a
3	01:80:c2:00:00:3b
4	01:80:c2:00:00:3c
5	01:80:c2:00:00:3d
6	01:80:c2:00:00:3e
7	01:80:c2:00:00:3f

---

## I2 tracetree

The `12 tracetree` command is a proprietary command that allows a user to trigger a multicast LTM message by specifying the B-VLAN and I-SID. This command allows the user to view a multicast tree on the SPBM B-VLAN from the source node to the destination nodes for a particular I-SID.

### \* Note:

The Avaya Virtual Services Platform 4000 Series does not support the `12 tracetree` command on C-VLANs because no multicast tree exists on C-VLANs.

---

## Maintenance domain intermediate points (MIP)

MIPs do not initialize any CFM messages. MIPs passively receive CFM messages, process the messages received and respond back to the originating MEP. By responding to received CFM messages, MIPs can support discovery of hop-by-hop path among MEPs, allow connection failures

to be isolated to smaller segments of the network to help discover location of faults along the paths. MIPs can be created independent of MEPs. MIP functionality can be summarized as:

- Respond to Loopback (ping) messages at the same level as itself and addressed to it.
- Respond to Linktrace (traceroute) messages.
- Forward Linktrace messages after decrementing the TTL.

---

## Layer 2 tracemroute

The `l2tracemroute` command is a proprietary command that allows the user to trace the multicast tree for a certain multicast flow. The user specifies source, group, and service context (either VLAN or VRF) for the multicast flow to trace.

CFM sends a multicast LTM using an internal calculation to map the source, group, and context to the corresponding target address. The LTR comes from all leaves of the multicast tree for that flow, as well as transit nodes. The target MAC used in the LTM is a combination of the data I-SID and the nickname and the packet is sent on the appropriate SPBM B-VLAN. The user can see the generated multicast tree for that flow, which includes the data I-SID and nickname.

---

## Nodal MPs

Nodal MPs provide both MEP and MIP functionality for SPBM deployments. Nodal MPs are associated with a B-VLAN and are VLAN encapsulated packets. The Nodal MEP provides traceability and troubleshooting at the system level for a given B-VLAN. Each node (chassis) has a given MAC address and communicates with other nodes. The SPBM instance MAC address is used as the MAC address of the Nodal MP. The Nodal B-VLAN MPs supports eight levels of CFM and you configure the Nodal B-VLAN MPs on a per B-VLAN basis. Virtual SMLT 10 MAC addresses are also able to respond for LTM and LBM.

---

## Nodal B-VLAN MEPs

The Nodal B-VLAN MEPs created on the CP and function as if they are connected to the virtual interface of the given B-VLAN. Because of this they are supported for both port and MLT based B-VLANs. To support this behavior a MAC Entry is added to the FDB and a new CFM data-path table containing the B-VLAN and MP level are added to direct CFM frames to the CP as required.

---

## Nodal B-VLAN MIPs

The Nodal MIP is associated with a B-VLAN. VLAN and level are sufficient to specify the Nodal MIP entity. The Nodal MIP MAC address is the SPBM system ID for the node on which it resides. If the fastpath sends a message to the CP, the MIP responds if it is not the target and the MEP responds if it is the target.

---

## Nodal B-VLAN MIPs with SMLT

When Nodal MEPs or MIPs are on SPBM B-VLANs the LTM code uses a unicast MAC DA. The LTM DA is the same as the target MAC address, which is the SPBM MAC address or the SMLT MAC address of the target node.

Avaya Virtual Services Platform 8000 Series supports SMLT interaction with SPBM. This is accomplished by using two B-VIDs into the core from each pair of SMLT terminating nodes. Both nodes advertise the Nodal B-MAC into the core on both B-VIDS. In addition each node advertises the SMLT virtual B-MAC on one of the two B-VLANs.

The Nodal MEP and MIP are expanded to respond to both the Nodal MAC address as well as the Virtual SMLT MAC address if both MACs are being advertised on its B-VLAN. In addition a source mode is added to the LTM and LBM command to use either the Nodal MAC or the SMLT virtual MAC address as the source MAC in the packet.

---

## Configuration considerations

When you configure CFM, be aware of the following configuration considerations.

### General CFM

- A single switch has a limit of one MEP and one MIP on a C-VLAN or B-VLAN.
- The maintenance level for MEPs and MIPs on a given B-VID (in a network) must be configured to the same level for them to respond to a given CFM command.
- You can configure global CFM at only one MD level for each switch for each VLAN type.
- All nodal MEPs and MIPs are restricted to SPBM B-VIDs.
- SMLT Virtual MAC for C-VLAN does not exist, so the switch does not support this option for the `12 ping` and `12 traceroute` commands.

### Autogenerated CFM

- Autogenerated MEPs are not unique across the entire network unless you configure the global MEP ID on each switch to a different value. You must configure a unique MEP ID at a global level, for CFM.
- A single switch can have only one autogenerated MEP or MIP for each B-VLAN or C-VLAN.

## Explicit CFM

- Previous explicit CFM configurations of MDs, MAs and MEPS on SPBM B-VLANs continue to be supported. However, if you want to enable autogenerated CFM you must first remove the existing MEP and MIP on the SPBM B-VLAN.
- You can assign maintenance levels for each CFM SPBM MEP and MIP to each SPBM B-VLAN individually or you can assign maintenance levels and global MEPS for all SPBM VLANs by following the appropriate procedure:
  - [Assigning a MEP MIP level to an SPBM B-VLAN](#) on page 152
  - [Assigning MEP MIP levels to SPBM B-VLANs globally](#) on page 154
  - [Configuring CFM nodal MEP](#) on page 179

## C-VLAN versus SPBM B-VLAN considerations

### ! Important:

Only VSP 4000 Series supports CFM configuration on C-VLANs.

CFM breaks the network into sections, called MEPS, so you can determine exactly where the problem exists.

The MEPS and MIPs configured for SPBM VLANs do not respond to CFM messages sent from C-MAC VLANs because the VLAN and packet encapsulation are different.

To forward customer traffic across the core network backbone, SPBM uses IEEE 802.1ah Provider Backbone Bridging (PBB) MAC-in-MAC encapsulation, which hides the customer MAC (C-MAC) addresses in a backbone MAC (B-MAC) address pair. MAC-in-MAC encapsulation defines a B-MAC destination address (BMAC-DA) and a B-MAC source address (BMAC-SA). In SPBM, each node populates its forwarding database (FDB) with the B-MAC information derived from the IS-IS shortest path tree calculations.

Typically the SPBM Backbone Core Bridges (BCBs) in the SPBM cloud only learn the B-MAC addresses. The Backbone Edge Bridges (BEBs) know the Customer MACs on the appropriate BEBs that terminate the virtual services networks (VSNs). As such, the nodes within the SPBM cloud have no knowledge of the C-MAC addresses in the VSNs.

### ! Important:

To trace a route to a MAC address, the MAC address must be in the VLAN FDB table.

- For C-VLANs, you have to trigger an `12 ping` to learn the C-MAC address.
- For B-VLANs, you do not have to trigger an `12 ping` to learn the C-MAC address because IS-IS populates the MAC addresses in the FDB table.

In both cases, linktrace traces the path up to the closest device to that MAC address that supports CFM in the SPBM cloud.

## C-VLAN source addresses

CFM uses either the VLAN MAC or the CFM C-MAC for the BMAC-SA for the C-VLANs. The CFM C-MAC is the value of the management base MAC, which ends in 0x64. The system creates the VLAN MAC after a user adds an IP address to a VLAN.

If a VLAN has a MAC address, the system uses the VLAN MAC as the BMAC-SA by default. If a VLAN does not have a MAC address, the system uses the CFM C-MAC for the BMAC-SA. You may also configure the system to use the CFM C-MAC, even if a VLAN MAC exists.

# Chapter 20: CFM configuration using ACLI

This section provides procedures to configure and use Connectivity Fault Management (CFM) using Avaya Command Line Interface (ACLI). The Shortest Path Bridging MAC (SPBM) network needs a mechanism to debug connectivity issues and to isolate faults. This is performed at Layer 2, not Layer 3. To support troubleshooting of the SPBM cloud, the switch supports a subset of CFM functionality.

**\* Note:**

When you enable CFM in an SBPM network, Avaya recommends that you enable CFM on the Backbone Edge Bridges (BEB) and on all Backbone Core Bridges (BCB). If you do not enable CFM on a particular node, you cannot obtain CFM debug information from that node.

You can configure CFM using one of two modes: simplified or explicit. Both modes are described in the following sections, but Avaya recommends the simplified mode.

**\* Note:**

If you enable the `cfm spbm enable` command, you cannot assign a MEP/MIP level to an individual SPBM B-VLAN or configure CFM MD maintenance levels individually.

Regardless of whether you have chosen to configure individually or globally, there is one MEP per SPBM B-VLAN and one MIP level per SPBM B-VLAN.

---

## Autogenerated CFM

CFM provides two methods for configuration; autogenerated and explicit. You cannot use both. You must choose one or the other. Use the procedures in this section to configure autogenerated MEPs that eliminate the need to configure a MD, MA, and MEP ID to create a MEP.

- For SPBM B-VLANs, you can use either autogenerated or explicitly configured CFM MEPs.
- For C-VLANs, you can only use autogenerated CFM MEPs.

**! Important:**

Only the VSP 4000 Series switch supports configuring autogenerated CFM on C-VLANs.

The CFM show commands that display MD, MA, and MEP information work for both autogenerated and explicitly configured CFM MEPs.

Previous explicit CFM configurations of MDs, MAs and MEPs on SPBM B-VLANs continue to function in this release. However, if you want to enable the new autogenerated commands you must first remove the existing MEP and MIP on the SPBM B-VLAN.

The switch only supports one MEP and one MIP, either autogenerated or explicitly configured, on the SPBM B-VLAN. Similarly, the switch only supports one MEP and one MIP on the C-VLAN. This means that if you want to use these autogenerated MEPs, you cannot use your existing CFM configuration. You must first remove the existing MEP or MIP on the SPBM B-VLAN.

For information on configuring autogenerated CFM using the ACLI, see:

- [Configuring autogenerated CFM on SPBM B-VLANs](#) on page 144
- [Configuring autogenerated CFM on C-VLANs](#) on page 146

---

## Configuring autogenerated CFM on SPBM B-VLANs

Use this procedure to configure the autogenerated CFM MEP and MIP level for every SPBM B-VLAN on the chassis. This eliminates the need to explicitly configure an MD, MA, and MEP ID, and to associate the MEP and MIP level to the SPBM B-VLAN.

When you enable this feature, the device creates a global MD (named `spbm`) for all the SPBM Nodal MEPs. This MD has a default maintenance level of 4, which you can change with the `level` attribute. All the MEPs that the device creates use the MEP ID configured under the global context, which has a default value of 1.

The nodal MEPs are automatically associated with the SPBM B-VLANs configured. The MIP level maps to the global level. When you enable the feature, the device automatically associates the MIP level with the SPBM B-VLANs configured. The feature is disabled by default.

### Important:

CFM supports one MEP or MIP for each SPBM B-VLAN only. This means that if you want to use these autogenerated MEPs, you cannot use your existing CFM configuration. You must first remove the existing MEP or MIP on the SPBM B-VLAN. If you want to continue configuring MEPs manually, skip this procedure.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Configure the maintenance level for every CFM SPBM MEP and MP level on all the SPBM B-VLANs:

```
cfm spbm level <0-7>
```

You can change this level from the default of 4 either before or after the feature is enabled.

Only configure global CFM at one MD level for each chassis for each VLAN type.



## 3. Assign a global CFM MEP ID for all CFM SPBM MEPs:

```
cfm spbm mepid <1-8191>
```

## 4. Enable the autogenerated CFM for SPBM B-VLANs globally:

```
cfm spbm enable
```

5. **(Optional)** Configure the maintenance level for every CFM SPBM MEP and MP level on all the SPBM B-VLANs to the default:

```
default cfm spbm level
```

6. **(Optional)** Assign a global CFM MEP ID for all CFM SPBM MEPs to the default:

```
default cfm spbm mepid
```

7. **(Optional)** Disable the global CFM MEPs and MIPs:

```
no cfm spbm enable
```

## 8. Display the global CFM MEP configuration:

```
show cfm spbm
```

**Example**

Configure autogenerated CFM MEPs and MIPs:

```
VSP-4850GTS>enable
VSP-4850GTS#configure terminal
VSP-4850GTS(config)#cfm spbm level 6
VSP-4850GTS(config)#cfm spbm mepid 4
VSP-4850GTS(config)#cfm spbm enable
VSP-4850GTS(config)#show cfm spbm

LEVEL ADMIN      MEPID      MAC
=====
6          enable      4          00:15:e8:b8:a3:df
```

**Variable definitions**

Use the data in the following table to use the `cfm spbm` command.

Variable	Value
level<0-7>	Specifies the global SPBM CFM maintenance level for the chassis within the range of 0 to 7. The default is 4.  Only configure global CFM at one MD level for each chassis for each VLAN type.
mepid<1-8191>	Specifies the global MEP ID within the range of 1–8191. Select a unique ID for each switch to ensure that the MEPs are unique across the network. The default is 1.
enable	Enables autogenerated CFM on all SPBM B-VLANs.

## Job aid

The following table describes the fields for the `show cfm spbm` command.

Parameter	Description
LEVEL	Specifies the global SPBM CFM maintenance level for the chassis. The default is 4.
ADMIN	Specifies if CFM MEPs and MIPs are globally enabled.
MEP ID	Specifies the global MEP ID. The default is 1.
MAC	Specifies the MAC address.

---

## Configuring autogenerated CFM on C-VLANs

Use this procedure to configure the autogenerated CFM MEP and MIP level for every C-VLAN on the chassis.

### Important:

For C-VLANs, you can only use autogenerated CFM MEPs. Only the VSP 4000 Series switch supports configuring autogenerated CFM on a C-VLAN.

### Important:

CFM supports one MEP or MIP for each C-VLAN. Only autogenerated CFM provides support for configuring MEP and MIPs on C-VLANs. You cannot explicitly configure C-VLANs.

### About this task

When you enable this feature, you create a global MD (named `cmac`) for all the customer MAC (C-MAC) MEPs. This global MD has a default maintenance level of 4, which you can change with the `level` attribute. The autogenerated CFM commands also create an MA for each C-VLAN, a MEP for each C-VLAN, associate the MEP with the corresponding C-VLAN, and a MIP with the C-VLAN.

All the MEPs that the device creates use the MEP ID configured under the global context, which has a default value of 1. The device automatically associates the MEPs with the C-VLANs configured. The MIP level maps to the global level. The device automatically associates the MIP level with the C-VLANs configured when you enable the feature.

The feature is disabled by default.

### Procedure

1. Enter Global Configuration mode:

```
enable
```

```
configure terminal
```

2. Configure the maintenance level for every CFM C-MAC MEP and MP level on all the C-VLANs:

```
cfm cmac level <0-7>
```

Only configure global CFM at one MD level for each chassis for each VLAN type.

3. Assign a global CFM MEP ID for all CFM C-MAC MEPs:

```
cfm cmac mepid <1-8191>
```

4. Enable the autogenerated CFM for C-VLANs:

```
cfm cmac enable
```

5. **(Optional)** Configure the maintenance level for every CFM C-MAC MEPs and MP level on all the C-VLANs to the default:

```
default cfm cmac level
```

6. **(Optional)** Assign a global CFM MEP ID for all CFM C-MAC MEPs to the default:

```
default cfm cmac mepid
```

7. **(Optional)** Disable the global CFM MEPs and MIPs:

```
no cfm cmac enable
```

8. Display the global CFM MEP configuration:

```
show cfm cmac
```

## Example

Configure autogenerated CFM MEPs and MIP level:

```
VSP-4850GTS>enable
VSP-4850GTS#configure terminal
VSP-4850GTS(config)#cfm cmac level 0
VSP-4850GTS(config)#cfm cmac mepid 4
VSP-4850GTS(config)#cfm cmac enable
VSP-4850GTS(config)#show cfm cmac


LEVEL ADMIN      MEPID      MAC
=====
0          enable          4          00:15:e8:b8:a3:de
```

## Variable definitions

Use the data in the following table for the `cfm cmac` command.

Variable	Value
level<0-7>	Specifies the global C-MAC CFM maintenance level for the chassis within the range of 0 to 7. The default is 4.  Only configure global CFM at one MD level for each chassis for each VLAN type.
mepid<1-8191>	Specifies the global MEP ID within the range of 1–8191. Select a unique ID for each switch to ensure

*Table continues...*

Variable	Value
	that the MEPs are unique across the network. The default is 1.   <b>Note:</b> The MA takes its name from this value for autogenerated CFM. For example, if you specify 500 as the MEP ID, the MA will also be 500.
enable	Enables autogenerated CFM for all C-MAC VLANs.

## Job aid

The following table describes the fields for the `show cfm cmac` command.

Parameter	Description
LEVEL	Specifies the global C-VLAN CFM maintenance level for the chassis. The default is 4.
ADMIN	Specifies if CFM C-VLAN MEPs and MIPs are globally enabled.
MEP ID	Specifies the global MEP ID. The default is 1.
MAC	Specifies the MAC address.

---

## Configuring explicit mode CFM

In the explicit mode of configuring CFM, you can manually configure an MD, MA, MEP and then associate the MEP to a B-VLAN and assign a MIP level to a B-VLAN.

 **Note:**

If you use autogenerated CFM, these steps are unnecessary.

---

## Configuring CFM MD

Use this procedure to configure the Connectivity Fault Management (CFM) Maintenance Domain (MD). An MD is the part of a network that is controlled by a single administrator. A single MD can contain several Maintenance Associations (MA).

### Procedure

1. Enter Global Configuration mode:

```
enable
```

```
configure terminal
```

2. Create the CFM MD:

```
cfm maintenance-domain WORD<0-22> [index <1-2147483647>]
[maintenance-level <0-7>] [level <0-7>]
```

### 3. Display the CFM MD configuration:

```
show cfm maintenance-domain
```

### 4. Delete the CFM MD:

```
no cfm maintenance-domain WORD<0-22>
```

## Example

```
Switch:1> enable
```

```
Switch:1# configure terminal
```

```
Switch:1(config)# cfm maintenance-domain mdl index 99 maintenance-level 3
```

```
Switch:1(config)# show cfm maintenance-domain
```

```
=====
Maintenance Domain
=====
Domain Name          Domain Index    Level Domain Type
-----
mdl                   99              3      NODAL
Total number of Maintenance Domain entries: 1.
```

```
Switch:1(config)# no cfm maintenance-domain mdl
```

```
Switch:1(config)# show cfm maintenance-domain
```

```
=====
Maintenance Domain
=====
Domain Name          Domain Index    Level Domain Type
-----
Total number of Maintenance Domain entries: 0.
```

## Variable definitions

Use the data in the following table to use the **cfm maintenance-domain** command.

Variable	Value
<i>WORD&lt;0-22&gt;</i>	Specifies the maintenance domain name.
<i>index &lt;1-2147483647&gt;</i>	Specifies a maintenance domain entry index.
<i>maintenance-level &lt;0-7&gt;</i>	Specifies the MD maintenance level when creating the MD. The default is 4.
<i>level &lt;0-7&gt;</i>	Modifies the MD maintenance level for an existing MD. The default is 4.

## Configuring CFM MA

Use this procedure to configure the CFM Maintenance Association (MA). An MA represents a logical grouping of monitored entities within its domain. It can therefore represent a set of Maintenance Association End Points (MEPs), each configured with the same Maintenance Association ID (MAID) and MD Level, established to verify the integrity of a single service instance.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Create the CFM MA:

```
cfm maintenance-association WORD<0-22> WORD<0-22> [index <1-2147483647>]
```

3. Display the CFM MA configuration:

```
show cfm maintenance-association
```

4. Use the following command, if you want to delete the CFM MA:

```
no cfm maintenance-association WORD<0-22> WORD<0-22>
```

### Example

```
Switch:1> enable
Switch:1# configure terminal
Switch:1(config)# cfm maintenance-association mdl ma1 index 98
Switch:1(config)# show cfm maintenance-association
```

```
=====
Maintenance Association Status
=====
Domain Name      Assn Name      Domain Idx  Assn Idx
-----
mdl              ma1            1           98

Total number of Maintenance Association entries: 1.
=====
Maintenance Association config
=====
Domain Name      Assn Name
-----
mdl              ma1

Total number of MA entries: 1.
```

## Variable definitions

Use the data in the following table to use the `cfm maintenance-association` command.

Variable	Value
<code>WORD&lt;0-22&gt; WORD&lt;0-22&gt;</code>	Creates the CFM MA. The first parameter, specifies the MD name. The second parameter, specifies the MA short name.
<code>index &lt;1-2147483647&gt;</code>	Specifies a maintenance association entry index.

## Configuring CFM MEP

Use this procedure to configure the CFM Maintenance Endpoint (MEP). A MEP represents a managed CFM entity, associated with a specific Domain Service Access Point (DoSAP) of a service instance, which can generate and receive CFM Protocol Data Units (PDU) and track any responses. A MEP is created by MEP ID under the context of an MA.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Create the CFM MEP:

```
cfm maintenance-endpoint WORD<0-22> WORD<0-22> <1-8191> enable
[state <enable>]
```

3. Enable an existing CFM MEP:

```
cfm maintenance-endpoint WORD<0-22> WORD<0-22> <1-8191> enable
```

4. Disable an existing CFM MEP:

```
no cfm maintenance-endpoint WORD<0-22> WORD<0-22> <1-8191> enable
```

5. Display the CFM MEP configuration:

```
show cfm maintenance-endpoint
```

6. Delete an existing CFM MEP:

```
no cfm maintenance-endpoint WORD<0-22> WORD<0-22> <1-8191>
```

### Example

```
Switch:1> enable
Switch:1# configure terminal
Switch:1(config)# cfm maintenance-endpoint mdl ma1 1 state enable
```

```
Switch:1(config)# show cfm maintenance-endpoint
```

```
=====
Maintenance Endpoint Config
=====
DOMAIN ASSOCIATION MEP ADMIN
NAME NAME ID
-----
mdl ma1 1 enable

Total number of MEP entries: 1.

=====
Maintenance Endpoint Service
=====
DOMAIN_NAME ASSN_NAME MEP_ID TYPE SERVICE_DESCRIPTION
-----
mdl ma1 1 nodal Vlan 1, Level 4

Total number of MEP entries: 1.
```

## Variable definitions

Use the data in the following table to use the `cfm maintenance-endpoint` command.

Variable	Value
<i>WORD</i> <0–22>	The first parameter, specifies the MD name.
<i>WORD</i> <0–22>	The second parameter, specifies the MA short name.
<1–8191>	Specifies the MEP ID.
enable	Enables an existing MEP. Use this parameter with the no option to disable an existing MEP.
state {enable   disable}	Enables or disables the MEP when creating the MEP. The default is disabled.

## Assigning a MEP/MIP level to an SPBM B-VLAN

Use this procedure to assign a nodal MEP to an SPBM B-VLAN. The Nodal MEP provides traceability and troubleshooting at the system level for a given B-VLAN. The Nodal B-VLAN MEPs created on the CP and function as if they are connected to the virtual interface of the given B-VLAN. Because of this they are supported for both port and MLT based B-VLANs.

Nodal MPs provide both MEP and MIP functionality for SPBM deployments. Nodal MPs are associated with a B-VLAN and are VLAN encapsulated packets. Each node (chassis) has a given MAC address and communicates with other nodes. The SPBM instance MAC address is used as the MAC address of the Nodal MP.

### Before you begin

- You must configure a CFM MD, MA, and MEP.

### Procedure

- Add nodal MEPs to the B-VLAN:



```
vlan nodal-mep <1-4059> WORD<0-22> WORD<0-22> <1-8191>
```

2. Display the nodal MEP configuration:

```
show vlan nodal-mep <1-4059>
```

3. Remove the nodal MEPs from the B-VLAN:

```
no vlan nodal-mep <1-4059> WORD<0-22> WORD<0-22> <1-8191>
```

4. Add nodal MIP level to the B-VLAN:

```
vlan nodal-mip-level <1-4059> WORD<0-15>
```

5. Display the nodal MIP level configuration:

```
show vlan nodal-mip-level [<1-4059>]
```

6. Remove the nodal MIP level from the B-VLAN:

```
no vlan nodal-mip-level <1-4059> WORD<0-15>
```

### Example

```
Switch:1> enable
```

```
Switch:1# configure terminal
```

```
Switch:1(config)# vlan nodal-mep 100 md1 ma1 2
```

```
Switch:1(config)# show vlan nodal-mep
```

```
=====
                                Vlan Nodal Mep
=====
VLAN_ID    DOMAIN_NAME.ASSOCIATION_NAME.MEP_ID
-----
100        spbm.100.6
200        spbm.200.6
=====
```

```
Switch:1(config)# vlan nodal-mip 100 6
```

```
Switch:1(config)# show vlan nodal-mip
```

```
=====
                                Vlan Nodal Mip Level
=====
VLAN_ID    NODAL_MIP_LEVEL_LIST
-----
1
100        6
216
304
41000
1001
=====
```

## Variable definitions

Use the data in the following table to use the `vlan nodal-mep` command.

Variable	Value
<1-4059>	Specifies the VLAN ID.
WORD<0-22>	The first parameter, specifies the Maintenance Domain name.
WORD<0-22>	The second parameter, specifies the Maintenance Association name.
<1-8191>	Specifies the nodal MEPs to add to the VLAN.

Use the data in the following table to use the `vlan nodal-mip-level` command.

Variable	Value
<1-4059>	Adds the nodal MIP level. Specifies the VLAN ID.
WORD<0-15>	Adds the nodal MIP level, which has up to eight levels, ranging from 0 to 7.

## Assigning MEP/MIP levels to SPBM B-VLANs globally

### Note:

If you enable the `cfm spbm enable` command, you cannot assign a MEP/MIP level to an individual SPBM B-VLAN or configure CFM MD maintenance levels individually.

### About this task

Enables the global CFM MEP and MIPs for all SPBM B-VLANs.

### Procedure

1. Enter Global Configuration mode:
 

```
enable
configure terminal
```
2. Enable simplified CFM configuration for SPBM VLANs:
 

```
cfm spbm enable
```
3. Enter the CFM SPBM level:
 

```
cfm spbm level <0-7>
```
4. Enter the CFM SPBM MEPID level:
 

```
cfm spbm mepid <1-8191>
```

### Example

```
Switch:1(config)# cfm spbm level 7
Switch:1(config)# cfm spbm mepid 12
Switch:1(config)# cfm spbm enable
```

## Variable definitions

Use the data in the following table to use the simplified CFM commands.

Variable	Value
spbm level <0–7>	Configures the maintenance level for every CFM SPBM MEP and MIP level on all SPBM B-VLANs. The default is 4.
mepid <1–8191>	Assigns a global MEP ID for all CFM SPBM MEPs. The default is 1.
no cfm spbm enable	Disables global configuration of CFM SPBM MEP and MIP levels on all SPBM B-VLANs.
default cfm spbm level	Returns maintenance level to default for all CFM SPBM MEP and MIP level on all SPBM B-VLANs.
default cfm spbm mepid	Returns MEP ID for all CFM SPBM MEPs to default.
show cfm spbm	Displays the global CFM MEP configuration for SPBM B-VLANs.

---

## Triggering a loopback test (LBM)

Use this procedure to trigger a loopback test.

The LBM packet is often compared to ping. An MEP transmits the loopback message to an intermediate or endpoint within a domain for the purpose of fault verification. This can be used to check the ability of the network to forward different sized frames.

### Before you begin

- You must have a MEP that is associated with a B-VLAN.

### Procedure

Trigger the loopback test:

```
loopback WORD<0–22> WORD<0–22> <1–8191> <0x00:0x00:0x00:0x00:0x00:0x00>
[burst-count <1–200>] [data-tlv-size <0–400>] [frame-size <64–1500>]
[interframe-interval <msecs>] [priority <0–7>] [source-mode {nodal|
noVlanMac|smltVirtual}] [testfill-pattern <all-zero|all-zero-crc|pseudo-
random-bit-sequence|pseudo-random-bit-sequence-crc>] [time-out <1–10>]
```

### Example

```
Switch:1# loopback md1 4001 13 00:14:0D:A2:B3:DF burst-count 10 priority 3
time-out 5
```

```
Result of LBM from mep: spbm.bvlan1000.8 to MAC address: 00:66:00:66:00:66 :
Sequence number of the first LBM is 150404162
The total number of LBMs sent out is 1
The number of LBRs received is 1
The number of LBRs lost is 0
The percentage of LBMs lost is 0.00%
```

The RTT Min is 15071 microseconds, Max is 15071 microseconds, Average is 15071.00 microseconds  
The Standard Deviation of RTT is 0.00 microseconds

## Variable definitions

Use the data in the following table to use the `loopback` command.

Variable	Value
<code>WORD&lt;0–22&gt;</code>	The first parameter, specifies the MD name.
<code>WORD&lt;0–22&gt;</code>	The second parameter, specifies the MA name.
<code>&lt;1–8191&gt;</code>	Specifies the MEP ID.
<code>&lt;0x00:0x00:0x00:0x00:0x00:0x00&gt;</code>	Specifies the remote MAC address to reach the MEP/MIP.
<code>burst-count &lt;1–200&gt;</code>	Specifies the burst-count.
<code>data-tlv-size &lt;0–400&gt;</code>	Specifies the data TLV size.
<code>frame-size &lt;64–1500&gt;</code>	Specifies the frame-size. The default is 0.
<code>priority &lt;0–7&gt;</code>	Specifies the priority. The default is 7.
<code>source-mode{nodal noVlanMac smltVirtual}</code>	<p>Specifies the source mode:</p> <ul style="list-style-type: none"> <li>• nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>• smltVirtual—Use this value with B-VLANs only.</li> </ul> <p>The default is nodal.</p>
<code>testfill-pattern {all-zero all-zero-crc pseudo-random-bit-sequence pseudo-random-bit-sequence-crc}</code>	<p>Specifies the testfill pattern:</p> <ul style="list-style-type: none"> <li>• all-zero — null signal without cyclic redundancy check</li> <li>• all-zero-crc — null signal with cyclic redundancy check with 32-bit polynomial</li> <li>• pseudo-random-bit-sequence — pseudo-random-bit-sequence without cyclic redundancy check</li> <li>• pseudo-random-bit-sequence-crc — pseudo-random-bit-sequence with cyclic redundancy check with 32-bit polynomial.</li> </ul> <p>A cyclic redundancy check is a code that detects errors.</p> <p>The default is 1: all-zero.</p>
<code>time-out &lt;1–10&gt;</code>	Specifies the time-out interval in seconds. The default is 3.

## Triggering linktrace (LTM)

Use the following procedure to trigger a linktrace.

The Linktrace Message is often compared to traceroute. An MEP transmits the Linktrace Message packet to a maintenance endpoint with intermediate points responding to indicate the path of the traffic within a domain for the purpose of fault isolation. The packet specifies the target MAC address of an MP, which is the SPBM system ID or the virtual SMLT MAC. MPs on the path to the target address respond with an LTR.

### Before you begin

- You must have a MEP that is associated with a VLAN.

### Procedure

Trigger the linktrace:

```
linktrace WORD<0-22> WORD<0-22> <1-8191> <0x00:0x00:0x00:0x00:0x00:0x00>
[detail] [priority <0-7>] [source-mode <nodal|noVlanMac|smltVirtual>]
[ttl-value <1-255>]
```

### Example

```
Switch:1# linktrace md1 4001 13 00:bb:00:00:14:00 priority 7
```

Please wait for LTM to complete or press any key to abort

Received LTRs:

```
SeqNum: 10575 MD: md1 MA:4001 MepId: 13 Priority: 7
-----
TTL SRC MAC FWDYES TERMMEP RELAY ACTION
-----
63 00:bb:00:00:10:00 true false Fdb
62 00:bb:00:00:14:00 false true Hit
```

## Variable definitions

Use the data in the following table to use the `linktrace` command.

Variable	Value
<code>WORD&lt;0-22&gt;</code>	The first parameter, specifies the MD name.
<code>WORD&lt;0-22&gt;</code>	The second parameter, specifies the MA name.
<code>&lt;1-8191&gt;</code>	Specifies the MEP ID.
<code>&lt;0x00:0x00:0x00:0x00:0x00:0x00&gt;</code>	Specifies the target MAC address to reach the MEP.
<code>detail</code>	Displays linktrace result details.
<code>priority &lt;0-7&gt;</code>	Specifies the priority. The default is 7.

*Table continues...*

Variable	Value
source-mode<nodal noVlanMac smltVirtual>	Specifies the source mode: <ul style="list-style-type: none"> <li>• 1: nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>• 2: smltVirtual—Use this value with B-VLANs only.</li> </ul> The default is 1: nodal.
ttl-value <1–255>	Specifies the Time-to-Live value. The default is 64.

## Triggering a Layer 2 ping

Use this procedure to trigger a Layer 2 ping, inside an SPBM cloud or network, which acts like native `ping`. This feature enables CFM to debug Layer 2. It can also help you debug IP shortcuts and the record for the shortcuts' ARP.

### Before you begin

- You must have a MEP that is associated with a VLAN.

### Procedure

Trigger a Layer 2 ping:

```
l2 ping {vlan <1-4059> routernodename WORD<0-255> | vlan <1-4059> mac
<0x00:0x00:0x00:0x00:0x00:0x00>} [burst-count <1-200>] [data-tlv-size <0-
400>] [frame-size <64-1500>] [priority <0-7>] [source-mode <nodal|
noVlanMac|smltVirtual>] [testfill-pattern <all-zero|all-zero-crc|pseudo-
random-bit-sequence|pseudo-random-bit-sequence-crc>] [time-out <1-10>]
```

```
l2 ping {ip-address WORD<0-255>} [burst-count <1-200>] [data-tlv-size <0-
400>] [frame-size <64-1500>] [priority <0-7>] [source-mode <nodal|
noVlanMac|smltVirtual>] [testfill-pattern <all-zero|all-zero-crc|pseudo-
random-bit-sequence|pseudo-random-bit-sequence-crc>] [time-out <1-10>]
[vrf WORD<1-16>]
```

### Example

```
Switch:1# l2 ping vlan 2 mac 00.14.0d.bf.a3.df
```

```
Please wait for l2ping to complete or press any key to abort
----00:14:0d:bf:a3:df L2 PING Statistics---- 0(68) bytes of data
1 packets transmitted, 0 packets received, 100.00% packet loss
```

```
Switch:1# l2 ping vlan 2 routernodename VSP-MONTI0
```

```
Please wait for l2ping to complete or press any key to abort
----00:14:0d:a2:b3:df L2 PING Statistics---- 0(68) bytes of data
```

```
1 packets transmitted, 1 packets received, 0.00% packet loss
round-trip (us) min/max/ave/stdv = 26895/26895/26895.00/ 0.00
```

```
Switch:1# l2 ping ip-address 10.1.1.1
```

```
Please wait for l2ping to complete or press any key to abort
```

```
L2 PING Statistics : IP 10.1.1.1, paths found 1, paths attempted 1
```

```
=====
TX      RX      PERCENT  ROUND TRIP TIME
VLAN NEXT HOP                                PKTS  PKTS  LOSS      MIN/MAX/AVE
(us)
=====
2      VSP-SHAMIM      (00:1a:8f:08:53:df)  1      0      100.00%  0/0/0.00
=====
```

## Variable definitions

Use the data in the following table to configure the L2 ping parameters.

Variable	Value
{vlan <1-4059> routernodename WORD<0-255> }  (vlan <1-4059> mac <0x00:0x00:0x00:0x00:0x00:0x00> }  {ip-address WORD<0-255> }	Specifies the destination for the L2 ping: <ul style="list-style-type: none"> <li>&lt;1-4059&gt; — Specifies the VLAN ID.</li> <li>WORD&lt;0-255&gt; — Specifies the Router node name.</li> <li>&lt;XX:XX:XX:XX:XX:XX&gt; — Specifies the MAC address.</li> <li>&lt;A.B.C.D&gt; — Specifies the IP address.</li> </ul>
burst-count <1-200>	Specifies the burst count.
data-tlv-size <0-400>	Specifies the data TLV size. The default is 0.
frame-size <64-1500> ]	Specifies the frame size. The default is 0.
testfill-pattern <all-zero all-zero-crc  pseudo-random-bit-sequence pseudo- random-bit-sequence-crc>	Specifies the testfill pattern: <ul style="list-style-type: none"> <li>all-zero — null signal without cyclic redundancy check</li> <li>all-zero-crc — null signal with cyclic redundancy check with 32-bit polynomial</li> <li>pseudo-random-bit-sequence — pseudo-random-bit-sequence without cyclic redundancy check</li> <li>pseudo-random-bit-sequence-crc — pseudo-random-bit-sequence with cyclic redundancy check with 32-bit polynomial.</li> </ul> <p>A cyclic redundancy check is a code that detects errors.</p> <p>The default is all-zero.</p>
priority <0-7>	Specifies the priority. The default is 7.
time-out <1-10>	Specifies the interval in seconds. The default is 3.
source-mode<nodal noVlanMac  smIltVirtual>	Specifies the source mode: <ul style="list-style-type: none"> <li>1: nodal</li> </ul>

*Table continues...*

Variable	Value
	<ul style="list-style-type: none"> <li>noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the BMAC-SA.</li> <li>2: smltVirtual—Use this value with B-VLANs only.</li> </ul> <p>The default is 1: nodal.</p>
vrf WORD<1–16>	Specifies the VRF name.

## Triggering a Layer 2 traceroute

Use this procedure to trigger a Layer 2 traceroute, which acts like native `traceroute`. This feature enables CFM to debug Layer 2 in an SPBM cloud or network. It can determine the path used by IS—IS to get from one MEP to another, by showing all the hops between. Therefore, it can show where connectivity is lost. It can also work for IP shortcuts.

### ! Important:

To trace a route to a MAC address, the MAC address must be in the VLAN FDB table.

- For B-VLANs, you do not have to trigger an `l2ping` to learn the MAC address because IS-IS populates the MAC addresses in the FDB table.

`linktrace` traces the path up to the closest device to that MAC address that supports CFM.

### Before you begin

- You must have a MEP that is associated with a VLAN.

### Procedure

Trigger a Layer 2 traceroute:

```
l2 traceroute {<vlan <1-4059> routernodename WORD<0-255> | <vlan <1-4059>
mac <0x00:0x00:0x00:0x00:0x00:0x00>} [priority <0-7>] [source-mode
<nodal|noVlanMac|smltVirtual>] [ttl <1-255>]
```

```
l2 traceroute {ip-address WORD<0-255>} [priority <0-7>][source-mode
<nodal|noVlanMac|smltVirtual>][ttl <1-255>] [vrf WORD<1-16>]
```

### Example

```
Switch:1# l2 traceroute vlan 2 routernodename VSP-MONTIO
```

```
Please wait for l2traceroute to complete or press any key to abort
```

```
l2traceroute to VSP-MONTIO (00:14:0d:a2:b3:df), vlan 2
0 VSP-PETER4 (00:15:9b:11:33:df)
1 VSP-MONTIO (00:14:0d:a2:b3:df)
```



```
Switch:1# l2 traceroute ip-address 10.1.1.1
Please wait for l2trace to complete or press any key to abort

L2 Trace Statistics : IP 10.1.1.1, paths found 1
=====
VSP-SHAMIM (00:1a:8f:08:53:df), vlan 2
0 VSP-PETER4 (00:15:9b:11:33:df)
1 VSP-MONTIO (00:14:0d:a2:b3:df)
```

## Variable definitions

Use the data in the following table to use the `l2 traceroute` command.

Variable	Value
{vlan <1-4059> routernodename WORD<0-255> } (vlan <1-4059> mac <0x00:0x00:0x00:0x00:0x00:0x00> } {ip-address WORD<0-255> }	Specifies the destination for the L2 traceroute: <ul style="list-style-type: none"> <li>&lt;1-4059&gt; — Specifies the VLAN ID</li> <li>WORD&lt;0-255&gt; — Specifies the Router Node Name</li> <li>&lt;XX:XX:XX:XX:XX:XX&gt; — Specifies the MAC address</li> <li>WORD&lt;0-255&gt; — Specifies the IP address</li> </ul>
ttl-value <1-255>	Specifies the TTL value. The default is 64.
priority <0-7>	Specifies the priority. The default is 7.
source-mode<nodal noVlanMac  smltVirtual>	Specifies the source mode: <ul style="list-style-type: none"> <li>1: nodal</li> <li>noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>2: smltVirtual—Use this value with B-VLANs only.</li> </ul> The default is 1: nodal.
vrf WORD<1-16>	Specifies the VRF name.

## Triggering a Layer 2 tracetable

Use this procedure to trigger a Layer 2 tracetable. Layer 2 tracetable allows a user to trigger a multicast LTM message by specifying the B-VLAN and I-SID. The command allows the user to view a multicast tree on the SPBM B-VLAN from the source node to the destination nodes for a particular I-SID.

### Note:

This command is supported on SPBM B-VLANs only, not C-VLANs.

**Before you begin**

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP.
- Enable the MEP.
- Assign a nodal MEP to the B-VLAN.

**Procedure**

Trigger a Layer 2 `tracetree`:

```
l2 tracetree {<1-4059> <1-16777215> [routernodename WORD<0-255> |
<1-4059> <1-16777215>] [mac <0x00:0x00:0x00:0x00:0x00:0x00>]} [priority
<0-7>] [source-mode <nodal|noVlanMac|smltVirtual>] [ttl-value <1-255>]
```

**Example**

```
Switch:1# l2 tracetree 500 1
```

```
Switch:1# l2 tracetree 500 1
```

```
Please wait for l2tracetree to complete or press any key to abort
```

```
l2tracetree to 53:55:10:00:00:01, vlan 500 i-sid 1 nickname 5.55.10
hops 64
1 VSP-PETER4          00:15:9b:11:33:df -> VSP-MONTI0      00:14:0d:a2:b3:df
2 VSP-MONTI0          00:14:0d:a2:b3:df -> VSP-LEE2        00:15:e8:b8:a3:df
```

**Variable definitions**

Use the data in the following table to use the `l2 tracetree` command.

Variable	Value
{ <1-4059><1-16777215> <i>routernodename</i> WORD<0-255>   <1-4059><1-16777215> <i>mac</i> <0x00:0x00:0x00:0x00:0x00:0x00>}	<ul style="list-style-type: none"> <li>• &lt;1-4059&gt; — Specifies the VLAN ID.</li> <li>• &lt;1-16777215&gt; — Specifies the I-SID.</li> <li>• WORD&lt;0-255&gt; — Specifies the Router Node Name.</li> <li>• &lt;0x00:0x00:0x00:0x00:0x00:0x00&gt; — Specifies the MAC address.</li> </ul>
ttl-value <1-255>	Specifies the TTL value. The default is 64.
priority <0-7>	Specifies the priority value. The default is 7.
source-mode< <i>nodal noVlanMac smltVirtual</i> >	Specifies the source mode: <ul style="list-style-type: none"> <li>• 1: nodal</li> <li>• 2: smltVirtual</li> </ul> The default is nodal.

## Triggering a Layer 2 tracemroute

Use this procedure to debug the IP Multicast over Fabric Connect stream path using `l2 tracemroute` on the VLAN (Layer 2) or the VRF (Layer 3). This procedure queries the SPBM multicast module to determine the B-VLAN, I-SID and nickname for the S and G streams. The nickname and I-SID are used to create a multicast MAC address.

### \* Note:

The VLAN option is only valid for a VLAN that has an I-SID configured and IGMP snooping enabled.

### Before you begin

- On the source and destination nodes, you must configure an autogenerated or an explicit CFM MD, MA, and MEP.
- Enable the MEP.
- Assign a nodal MEP to the B-VLAN.

### Procedure

1. Log on to the switch to enter User EXEC mode.
2. Trigger a Layer 2 tracemroute on the VLAN:

```
l2 tracemroute source <A.B.C.D> group <A.B.C.D> vlan
<1-4059>[priority <0-7>] [ttl-value <1-255>]
```

### \* Note:

For the preceding command, if you do not specify a VLAN, `l2 tracemroute` uses the global default VRF.

Wait for the l2 tracemroute to complete or press any key to abort.

3. Trigger a Layer 2 tracemroute on the VRF:

```
l2 tracemroute source <A.B.C.D> group <A.B.C.D> vrf WORD<1-16>
[priority <0-7>] [ttl-value <1-255>]
```

### \* Note:

For the preceding command, if you do not specify a VRF, `l2 tracemroute` uses the global default VRF.

Wait for the l2 tracemroute to complete or press any key to abort.

### Example

The following is a sample output for a Layer 2 tracemroute on a VLAN:

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#l2 tracemroute source 192.0.2.81 233.252.0.1 vlan 201

Please wait for l2 tracemroute to complete or press any key to abort.
```

## CFM configuration using ACLI

```
Source 192.0.2.81
Group: 233.252.0.1
VLAN:201
BMAC: 03:00:03:f4:24:01
B-VLAN: 10
I-SID: 16000001
=====
1 VSP-PETER4 00:03:00:00:00:00 -> VSP-LEE1 00:14:0d:bf:a3:df
2 VSP-LEE1 00:14:0d:bf:a3:df -> VSP-LEE2 00:15:e8:b8:a3:df
```

The following is a sample output for a Layer 2 tracemroute on a VRF:

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#12 tracemroute source 192.0.2.10 group 233.252.0.1 vrf red

Please wait for 12 tracemroute to complete or press any key to abort.

Source 192.0.2.10
Group: 233.252.0.1
VRF: redID 1
BMAC: 03:00:04:f4:24:01
B-VLAN: 20
I-SID: 16000001
=====
1 VSP-PETER4 00:03:00:00:00:00 -> VSP-LEE1 00:14:0d:bf:a3:df
2 VSP-LEE1 00:14:0d:bf:a3:df -> VSP-LEE2 00:15:e8:b8:a3:df
```

---

## Variable definitions

Use the data in the following table to use the `12 tracemroute` command.

Variable	Value
source <A.B.C.D>	Specifies the source IP address.
group <A.B.C.D>	Specifies the IP address of the multicast group.
vlan <1-4084>	Specifies the VLAN value.
vrf WORD<1-16>	Specifies the VRF name. If you do not specify a VRF name, then the results are shown for the flow in the Global Router (default) context.
priority <0-7>	Specifies the priority value.
ttl <1-255>	Specifies the time-to-live (TTL) for the trace packet, which is how many hops the trace packet takes before it is dropped.

## Job aid

The following table describes the fields in the output for 12 `tracemroute` command for a VLAN.

Parameter	Description
Source	Specifies the source IP address of the flow where the multicast trace tree originates.
Group	Specifies the IP address of the multicast group.
VLAN	Specifies the VLAN.
BMAC	Specifies the backbone MAC address.
B-VLAN	Specifies the backbone VLAN.
I-SID	Specifies the service identifier.

The following table describes the fields in the output for 12 `tracemroute` command for a VRF.

Parameter	Description
Source	Specifies the source IP address of the flow where the multicast trace tree originates.
Group	Specifies the IP address of the multicast group.
VRF	Specifies the VRF.
BMAC	Specifies the backbone MAC address.
B-VLAN	Specifies the backbone VLAN.
I-SID	Specifies the service identifier.

## Using trace CFM to diagnose problems

Use the following procedure to display trace information for CFM.

### About this task

Use trace to observe the status of a software module at a certain time.

For example, if you notice a CPU utilization issue (generally a sustained spike above 90%) perform a trace of the control plane activity.

Use the `trace level 120 <0-4>` command to trace CFM module information, including ACLI, instrumentation, show config, and platform dependent code. The CFM module ID is 120.

Use the `trace cfm level <0-4>` command to trace platform independent code and CFM protocol code.

 **Caution:**

**Risk of traffic loss**

Using the trace tool inappropriately can cause primary CPU lockup conditions, loss of access to the device, loss of protocols, and service degradation.

### Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Clear the trace:

```
clear trace
```

3. Begin the trace operation:

```
trace cfm level <0-4>
```

Wait approximately 30 seconds, and then stop trace.

4. Stop tracing:

```
trace shutdown
```

5. View the trace results:

```
show trace cfm
```

6. Begin the trace operation for the CFM module:

```
trace level 120 <0-4>
```

Wait approximately 30 seconds, and then stop trace.

7. View trace results:

```
trace screen enable
```

#### **Important:**

If you use trace level 3 (verbose) or trace level 4 (very verbose), Avaya recommends you do not use the screen to view commands, due to the volume of information the system generates and the effect on the system.

8. Save the trace file to the Compact Flash card for retrieval.

```
save trace [file WORD<1-99>]
```

If you do not specify a file name, the file name is systrace.txt. By default, the system saves the file to the external flash.

9. Search trace results for a specific string value, for example, the word error:

```
trace grep [WORD<0-128>]
```

If you use this command and do not specify a string value, you clear the results of a previous search.

## Example

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)# clear trace
Switch:1(config)# trace cfm level 3
Switch:1(config)# trace shutdown
Switch:1(config)# show trace cfm
=====
                          CFM Tracing Info
=====
Status      : Enabled
Level       : VERBOSE
Switch:1(config)#trace level 120 3
Switch:1(config)# save trace
Switch:1(config)# trace grep error
Switch:1(config)#trace grep 00-1A-4B-8A-FB-6B
```

## Variable definitions

Use the data in the following table to use the `trace` command.

**Table 30: Variable definitions**

Variable	Value
cfm level [ <i>&lt;0-4&gt;</i> ]	Starts the trace by specifying the level. <ul style="list-style-type: none"> <li><i>&lt;0-4&gt;</i> specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
filter	Configures a filter trace for a file or module.
flags	Configures trace flags for ISIS or OSPF.
grep [ <i>WORD&lt;0-128&gt;</i> ]	Searches trace results for a specific string value, for example, the word error. Performs a comparison of trace messages.
level <i>&lt;0-215&gt;</i> [ <i>&lt;0-4&gt;</i> ]	Starts the trace by specifying the module ID and level. <ul style="list-style-type: none"> <li><i>&lt;0-215&gt;</i> specifies the module ID.</li> <li><i>&lt;0-4&gt;</i> specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
route-map	Enables or disables the trace route-map. The values are on and off.
screen {disable enable}	Enables the display of trace output to the screen.
shutdown	Stops the trace operation.
spbm isis level [ <i>&lt;0-4&gt;</i> ]	Starts the trace by specifying the level. <ul style="list-style-type: none"> <li><i>&lt;0-4&gt;</i> specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul> <p>The default is 1, very terse.</p>

Use the data in the following table to use the `save trace` command.

**Table 31: Variable definitions**

Variable	Value
file <i>WORD</i> <1–99>	<p>Specifies the file name in one of the following formats:</p> <ul style="list-style-type: none"> <li>• a.b.c.d:&lt;file&gt;</li> <li>• x:x:x:x:x:x:x &lt;file&gt;</li> <li>• /intflash/&lt;file&gt;</li> <li>• /extflash/&lt;file&gt;</li> <li>• /usb/&lt;file&gt;</li> <li>• /mnt/intflash/ &lt;file&gt;</li> <li>• /mnt/extflash/ &lt;file&gt;</li> </ul> <p>/mnt/intflash is the internal flash of the second CP module (the one to which you are not connected).</p> <p>/mnt/extflash is the external flash of the second CP module (the one to which you are not connected).</p>

## Using trace SPBM to diagnose problems

Use the following procedure to display trace information for SPBM IS-IS. In the case of IS-IS, this procedure also provides information related to the flags set.

### About this task

Use the `trace level 119 <0–4>` command to trace IS-IS module information, including ACLI, instrumentation, show config and platform dependent code. The IS-IS module ID is 119.

Use the `trace level 125 <0–4>` command to trace SPBM module information, including ACLI, instrumentation, show config and platform dependent code. The SPBM module ID is 125.

Use the `trace spbm isis level` command to trace platform independent code, IS-IS protocol, IS-IS hello, IS-IS adjacency, LSP processing, and IS-IS computation.

### Caution:

#### Risk of traffic loss

Using the trace tool inappropriately can cause primary CPU lockup conditions, loss of access to the device, loss of protocols, and service degradation.

### Procedure

1. Enter Global Configuration mode:

```
enable
```



```
configure terminal
```

2. Clear the trace:

```
clear trace
```

3. Begin the trace operation:

```
trace spbm isis level <0-4>
```

Wait approximately 30 seconds, and then stop trace.

4. Stop tracing:

```
trace shutdown
```

5. Display the trace information for SPBM IS-IS:

```
show trace spbm isis
```

6. Begin the trace operation for the SPBM module:

```
trace level 125 <0-4>
```

Wait approximately 30 seconds, and then stop trace.

7. Begin the trace operation for the IS-IS module:

```
trace level 119 <0-4>
```

Wait approximately 30 seconds, and then stop trace.

8. View trace results:

```
trace screen enable
```

**!** **Important:**

If you use trace level 3 (verbose) or trace level 4 (very verbose), Avaya recommends you do not use the screen to view commands due to the volume of information the system generates and the effect on the system.

9. Save the trace file to the Compact Flash card for retrieval.

```
save trace [file WORD<1-99>]
```

If you do not specify a file name, the file name is systrace.txt. By default, the system saves the file to the external flash.

10. Search trace results for a specific string value, for example, the word error:

```
trace grep [WORD<0-128>]
```

If you use this command and do not specify a string value, you clear the results of a previous search.

### Example

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)# clear trace
```

```

Switch:1(config)# trace spbm isis level 3
Switch:1(config)# trace shutdown
Switch:1(config)# show trace spbm isis
=====
                        SPBM ISIS Tracing Info
=====
Status      : Enabled
Level       : VERY_TERSE
Flag Info   :
Switch:1(config)#trace level 125 3
Switch:1(config)#trace level 119 3
Switch:1(config)# save trace
Switch:1(config)# trace grep error
Switch:1(config)#trace grep 00-1A-4B-8A-FB-6B

```

## Variable definitions

Use the data in the following table to use the **trace** command.

**Table 32: Variable definitions**

Variable	Value
cfm level [ <i>&lt;0-4&gt;</i> ]	Starts the trace by specifying the level. <ul style="list-style-type: none"> <li><i>&lt;0-4&gt;</i> specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
filter	Configure a filter trace for a file or module.
flags	Configure trace flags for ISIS or OSPF.
grep [ <i>WORD&lt;0-128&gt;</i> ]	Searches trace results for a specific string value, for example, the word error. Performs a comparison of trace messages.
level <i>&lt;0-215&gt;</i> [ <i>&lt;0-4&gt;</i> ]	Starts the trace by specifying the module ID and level. <ul style="list-style-type: none"> <li><i>&lt;0-215&gt;</i> specifies the module ID.</li> <li><i>&lt;0-4&gt;</i> specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul>
route-map	Enables or disables the trace route-map. The values are on and off.
screen {disable enable}	Enables the display of trace output to the screen.
shutdown	Stops the trace operation.
spbm isis level [ <i>&lt;0-4&gt;</i> ]	Starts the trace by specifying the level. <ul style="list-style-type: none"> <li><i>&lt;0-4&gt;</i> specifies the trace level from 0–4, where 0 is disabled; 1 is very terse; 2 is terse; 3 is verbose, 4 is very verbose.</li> </ul> <p>The default is 1, very terse.</p>

Use the data in the following table to use the **save trace** command.

**Table 33: Variable definitions**

Variable	Value
file <i>WORD</i> <1–99>	<p>Specifies the file name in one of the following formats:</p> <ul style="list-style-type: none"> <li>• a.b.c.d:&lt;file&gt;</li> <li>• x:x:x:x:x:x:x &lt;file&gt;</li> <li>• /intflash/&lt;file&gt;</li> <li>• /extflash/&lt;file&gt;</li> <li>• /usb/&lt;file&gt;</li> <li>• /mnt/intflash/ &lt;file&gt;</li> <li>• /mnt/extflash/ &lt;file&gt;</li> </ul> <p>/mnt/intflash is the internal flash of the second CP module (the one to which you are not connected).</p> <p>/mnt/extflash is the external flash of the second CP module (the one to which you are not connected).</p>

# Chapter 21: CFM configuration using EDM

This section provides procedures to configure Connectivity Fault Management (CFM) using Enterprise Device Manager (EDM).

**\* Note:**

When you enable CFM in an SPBM network, Avaya recommends that you enable CFM on the Backbone Edge Bridges (BEB) and on all Backbone Core Bridges (BCB). If you do not enable CFM on a particular node, you cannot obtain CFM debug information from that node.

---

## Autogenerated CFM

CFM provides two methods for creating MEPs: autogenerated and explicit. You cannot use both. You must choose one or the other. Use the procedures in this section to configure autogenerated MEPs that eliminate the need to configure an MD, MA, and MEP ID to create a MEP.

**\* Note:**

- For SPBM B-VLANs, you can use either autogenerated or explicitly configured CFM MEPs.
- For C-VLANs, you can only use autogenerated CFM MEPs. Only VSP 4000 Series supports configuring autogenerated CFM on a C-VLAN.

Previous explicit CFM configurations of MDs, MAs and MEPs on SPBM B-VLANs continue to function in this release. However, if you want to enable the new autogenerated commands, you must first remove the existing MEP and MIP on the SPBM B-VLAN. The switch only supports one MEP or MIP on the SPBM B-VLAN, either explicitly configured or autogenerated.

For autogenerated CFM configuration information for EDM, see:

- [Configuring autogenerated CFM on SPBM B-VLANs](#) on page 172
- [Configuring autogenerated CFM on C-VLANs](#) on page 174 (VSP 4000 Series only)

---

## Configuring autogenerated CFM on SPBM B-VLANs

Use this procedure to configure the autogenerated CFM MEP and MIP level for every SPBM B-VLAN on the chassis. This configuration eliminates the need to explicitly configure an MD, MA, and MEP ID and to associate the MEP and MIP level to the SPBM B-VLAN.

To configure autogenerated CFM on C-VLANs for VSP 4000 Series, see [Configuring autogenerated CFM on C-VLANs](#) on page 174.

## About this task

When you enable this feature, the device creates a global MD (named spbm) for all the SPBM Nodal MEPs. This MD has a default maintenance level of 4, which you can change with the level attribute. All the MEPs that the device creates use the MEP ID configured under the global context, which has a default value of 1. The nodal MEPs are automatically associated with the SPBM B-VLANs configured. The MIP level maps to the global level. When you enable the feature, the device automatically associates the MIP level with the SPBM B-VLANs configured. The feature is disabled by default.

### ! Important:

CFM supports one MEP or MIP for each SPBM B-VLAN only. This means that if you want to use these autogenerated MEPs, you cannot use your existing CFM configuration. You must first remove the existing MEP or MIP on the SPBM B-VLAN. If you want to continue configuring MEPs manually, skip this procedure.

## Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **CFM**.
3. Click the **Global** tab.
4. Select **enable** next to **SpbmAdminState**.
5. Click **Apply**.
6. To verify the values assigned to MA, MD, and MEP, perform the following steps:
  - a. Click the **MD** tab.
  - b. Select **SPBM**, and then check the MA and MEP values.

## CFM Global field descriptions

Use the data in the following table to configure the global MEP and MIP parameters.

Name	Description
<b>SpbmAdminState</b>	Enables or disables autogenerated CFM for B-VLANs. The default is disable.
<b>SpbmLevel</b>	Specifies the global SPBM CFM maintenance level for the chassis within the range of 0 to 7. The default is 4.  Only configure global CFM at one MD level for each chassis for each VLAN type.
<b>SpbmMepld</b>	Specifies the global MEP ID within the range of 1 to 8191. Select a unique ID for each switch to ensure

*Table continues...*

Name	Description
	that the MEPs are unique across the network. The default is 1.
<b>CmacAdminState</b>	Enables or disables autogenerated CFM for C-VLANs. The default is disable.  This field appears only for VSP 4000 Series.
<b>CmacLevel</b>	Specifies the global C-MAC CFM maintenance level for the chassis within the range of 0 to 7. The default is 4. Only configure global CFM at one MD level for each chassis for each VLAN type.  This field appears only for VSP 4000 Series.
<b>CmacMepld</b>	Specifies the global MEP ID within the range of 1 to 8191. Select a unique ID for each switch to ensure that the MEPs are unique across the network. The default is 1.  This field appears only for VSP 4000 Series.
<b>Bmac</b>	Displays the B-MAC address of the node.  This field appears only for VSP 4000 Series.
<b>Cmac</b>	Displays the C-MAC address of the node.  This field appears only for VSP 4000 Series.

## Configuring autogenerated CFM on C-VLANs

This procedure applies only to VSP 4000 Series.

Use this procedure to configure the autogenerated CFM MEP and MIP level for every C-VLAN on the chassis.

To configure autogenerated CFM on SPBM B-VLANs, see [Configuring autogenerated CFM on SPBM B-VLANs](#) on page 172.

### Important:

CFM supports one MEP or MIP on each C-VLAN. Only autogenerated CFM provides support for configuring MEP and MIPs on C-VLANs. You cannot explicitly configure C-VLANs.

### About this task

When you enable this feature, you create a global MD (named cmac) for all the customer MAC (C-MAC) MEPs. This MD has a default maintenance level of 4, which you can change with the level attribute. The autogenerated CFM commands also create an MA for each C-VLAN, a MEP for each C-VLAN, and associate the MEP with the corresponding C-VLAN and a MIP with the C-VLAN.

All the MEPs that the device creates use the MEP ID configured under the global context, which has a default value of 1. The device automatically associates the MEPs with the C-VLANs configured. The MIP level maps to the global level. The device automatically associates the MIP level with the C-VLANs configured when you enable the feature.

The feature is disabled by default.

## Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **CFM**.
3. Click the **Global** tab.
4. Select **enable** next to **CmacAdminState**.
5. In the fields provided, specify a maintenance level and a MEP ID.
6. Click **Apply**.

## CFM Global field descriptions

Use the data in the following table to configure the global MEP and MIP parameters.

Name	Description
<b>SpbmAdminState</b>	Enables or disables autogenerated CFM for B-VLANs. The default is disable.
<b>SpbmLevel</b>	Specifies the global SPBM CFM maintenance level for the chassis within the range of 0 to 7. The default is 4.  Only configure global CFM at one MD level for each chassis for each VLAN type.
<b>SpbmMepId</b>	Specifies the global MEP ID within the range of 1 to 8191. Select a unique ID for each switch to ensure that the MEPs are unique across the network. The default is 1.
<b>CmacAdminState</b>	Enables or disables autogenerated CFM for C-VLANs. The default is disable.  This field appears only for VSP 4000 Series.
<b>CmacLevel</b>	Specifies the global C-MAC CFM maintenance level for the chassis within the range of 0 to 7. The default is 4. Only configure global CFM at one MD level for each chassis for each VLAN type.  This field appears only for VSP 4000 Series.
<b>CmacMepId</b>	Specifies the global MEP ID within the range of 1 to 8191. Select a unique ID for each switch to ensure that the MEPs are unique across the network. The default is 1.  This field appears only for VSP 4000 Series.
<b>Bmac</b>	Displays the B-MAC address of the node.  This field appears only for VSP 4000 Series.

*Table continues...*

Name	Description
<b>Cmac</b>	Displays the C-MAC address of the node. This field appears only for VSP 4000 Series.

---

## Configuring explicit CFM

For SPBM B-VLANs, CFM provides two methods for creating MEPs: autogenerated and explicit. You cannot use both. Use the procedures in this section to configure MEPs explicitly.

If you want to create autogenerated CFM MEPs that eliminate the need to configure an MD, MA, and MEP ID, see the procedures in [Autogenerated CFM](#) on page 172. For C-VLANs, you can only use the autogenerated method.

### \* Note:

The CFM show commands that display MD, MA, and MEP information work for both autogenerated and explicitly-configured CFM MEPs.

---

## Configuring CFM MD

Use this procedure to configure a Connectivity Fault Management (CFM) Maintenance Domain (MD). An MD is the part of a network that is controlled by a single administrator. A single MD can contain several Maintenance Associations (MA).

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **CFM**.
3. Click the **MD** tab.
4. Click **Insert**.
5. In the fields provided, specify an index value, name, and level for the MD.
6. Click **Insert**.

## MD field descriptions

Use the data in the following table to use the **MD** tab.

Name	Description
<b>Index</b>	Specifies a maintenance domain entry index.
<b>Name</b>	Specifies the MD name.

*Table continues...*



Name	Description
<b>NumOfMa</b>	Indicates the number of MAs that belong to this maintenance domain.
<b>Level</b>	Specifies the MD maintenance level. The default is 4.
<b>NumOfMip</b>	Indicates the number of MIPs that belong to this maintenance domain
<b>Type</b>	Indicates the type of domain.

## Configuring CFM MA

Use this procedure to configure a CFM Maintenance Association (MA). An MA represents a logical grouping of monitored entities within its Domain. It can therefore represent a set of Maintenance Endpoints (MEPs), each configured with the same Maintenance Association ID (MAID) and MD Level, established to verify the integrity of a single service instance.

### Before you begin

- You must configure a CFM MD.

### Procedure

- In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
- Click **CFM**.
- Click the **MD** tab.
- Highlight an existing MD, and then click **MaintenanceAssociation**.
- In the **MA** tab, click **Insert**.
- In the fields provided, specify an index value and name for the MA.
- Click **Insert**.

## MA field descriptions

Use the data in the following table to use the **MA** tab.

Name	Description
<b>DomainIndex</b>	Specifies the maintenance domain entry index.
<b>AssociationIndex</b>	Specifies a maintenance association entry index.
<b>DomainName</b>	Specifies the MD name.
<b>AssociationName</b>	Specifies the MA name.
<b>NumOfMep</b>	Indicates the number of MEPs that belong to this maintenance association.

## Configuring CFM MEP

Use this procedure to configure the CFM Maintenance Endpoint (MEP). A MEP represents a managed CFM entity, associated with a specific Domain Service Access Point (DoSAP) of a service instance, which can generate and receive CFM Protocol Data Units (PDU) and track any responses. A MEP is created by MEP ID under the context of an MA.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **CFM**.
3. Click the **MD** tab.
4. Highlight an existing MD, and then click **MaintenanceAssociation**.
5. In the **MA** tab, highlight an existing MA, and then click **MaintenanceEndpoint**.
6. Click **Insert**.
7. In the fields provided, specify the ID and the administrative state of the MEP.
8. Click **Insert**.

### MEP field descriptions

Use the data in the following table to use the **MEP** tab.

Name	Description
<b>DomainIndex</b>	Specifies the MD index.
<b>AssociationIndex</b>	Specifies the MA index.
<b>Id</b>	Specifies the MEP ID.
<b>DomainName</b>	Specifies the MD name.
<b>AssociationName</b>	Specifies the MA name.
<b>AdminState</b>	Specifies the administrative state of the MEP. The default is disable.
<b>MepType</b>	Specifies the MEP type: <ul style="list-style-type: none"> <li>• trunk</li> <li>• sg</li> <li>• endpt</li> <li>• vlan</li> <li>• port</li> <li>• endptClient</li> <li>• nodal</li> <li>• remotetrunk</li> </ul>

*Table continues...*

Name	Description
	<ul style="list-style-type: none"> <li>• remotesg</li> <li>• remoteendpt</li> <li>• remoteVlan</li> <li>• remotePort</li> <li>• remoteEndptClient</li> </ul>
<b>ServiceDescription</b>	Specifies the service to which this MEP is assigned.

## Configuring CFM nodal MEP

Use this procedure to configure the CFM nodal Maintenance Endpoint (MEP). The Nodal MEP provides traceability and troubleshooting at the system level for a given B-VLAN. The Nodal B-VLAN MEPs created on the CP and function as if they are connected to the virtual interface of the given B-VLAN. Because of this they are supported for both port and MLT based B-VLANs.

Nodal MPs provide both MEP and Maintenance Intermediate Point (MIP) functionality for SPBM deployments. Nodal MPs are associated with a B-VLAN and are VLAN encapsulated packets. Each node (chassis) has a given MAC address and communicates with other nodes. The SPBM instance MAC address is used as the MAC address of the Nodal MP.

### Before you begin

- You must configure a CFM MD, MA, and MEP.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > VLAN**.
2. Click **VLANs**.
3. Click the **Advanced** tab.
4. Select a VLAN with a type of spbm-bvlan.
5. Click **Nodal**.
6. In the **NodalMepList** field, specify the nodal MEPs to add to the VLAN.
7. Click **Apply**.

## Nodal MEP/MIP field descriptions

Use the data in the following table to use the **Nodal MEP/MIP** tab.

Name	Description
<b>NodalMepList</b>	Specifies the nodal MEPs to add to the VLAN, in the format <mdName.maName.mepId>, for example md10.ma20.30.

*Table continues...*

Name	Description
NumOfNodalMep	Indicates the number of nodal MEPs assigned to this VLAN.
NodalMipLevelList	Specifies a MIP level list.
NumOfNodalMipLevel	Indicates the number of nodal MIP levels assigned to this VLAN that allows MIP functionality to be enabled on a per level per VLAN basis.

## Configuring Layer 2 ping

Use this procedure to configure a Layer 2 ping inside an SPBM cloud or network. This feature enables CFM to debug Layer 2. It can also help you debug IP shortcuts and the record for the shortcuts' ARP.

### \* Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP, and assign a nodal MEP to the B-VLAN.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. From the **L2Ping** tab, configure the Layer 2 ping properties.
4. To initiate a Layer 2 ping, highlight an entry and click the **Start** button.
5. To update a Layer 2 ping, click the **Refresh** button.
6. To stop the Layer 2 ping, click the **Stop** button.

## L2Ping field descriptions

Use the data in the following table to use the **L2Ping** tab.

Name	Description
VlanId	Identifies the backbone VLAN.
DestMacAddress	Specifies the target MAC address.

*Table continues...*

Name	Description
<b>HostName</b>	Specifies the target host name.
<b>DestIsHostName</b>	Indicates whether the host name is (true) or is not (false) used for L2Ping transmission.
<b>Messages</b>	Specifies the number of L2Ping messages to be transmitted. The default is 1.
<b>Status</b>	<p>Specifies the status of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• ready: the service is available.</li> <li>• transmit: the service is transmitting, or about to transmit, the L2Ping messages.</li> <li>• abort: the service aborted or is about to abort the L2Ping messages.</li> </ul> <p>This field is also used to avoid concurrency or race condition problems that can occur if two or more management entities try to use the service at the same time.</p> <p>The default is ready.</p>
<b>ResultOk</b>	<p>Indicates the result of the operation:</p> <ul style="list-style-type: none"> <li>• true: the L2Ping Messages will be (or have been) sent.</li> <li>• false: the L2Ping Messages will not be sent.</li> </ul> <p>The default is true.</p>
<b>Priority</b>	<p>Specifies a 3-bit value to be used in the VLAN header, if present in the transmitted frame.</p> <p>The default is 7.</p>
<b>TimeoutInt</b>	Specifies the interval to wait for an L2Ping time-out. The default value is 3 seconds.
<b>TestPattern</b>	<p>Specifies the test pattern to use in the L2Ping PDU:</p> <ul style="list-style-type: none"> <li>• allZero: null signal without cyclic redundancy check</li> <li>• allZeroCrc: null signal with cyclic redundancy check with 32-bit polynomial</li> <li>• pseudoRandomBitSequence: pseudo-random-bit-sequence without cyclic redundancy check</li> <li>• pseudoRandomBitSequenceCrc: pseudo-random-bit-sequence with cyclic redundancy check with 32-bit polynomial.</li> </ul> <p>A cyclic redundancy check is a code that detects errors. The default value is allZero.</p>

*Table continues...*

Name	Description
<b>DataSize</b>	Specifies an arbitrary amount of data to be included in the data TLV, if the data size is selected to be sent. The default is 0.
<b>FrameSize</b>	Specifies the frame size. If the frame size is specified then the data size is internally calculated and the calculated data size is included in the data TLV. The default is 0.
<b>SourceMode</b>	Specifies the source mode of the transmit loopback service: <ul style="list-style-type: none"> <li>• nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the BMAC-SA.</li> <li>• smltVirtual — Use the smltVirtual option with B-VLANs only.</li> </ul> The default is nodal.
<b>SeqNumber</b>	The transaction identifier/sequence number of the first loopback message (to be) sent. The default is 0.
<b>Result</b>	Displays the Layer 2 Ping result.

## Initiating a Layer 2 traceroute

Use this procedure to trigger a Layer 2 traceroute. This feature enables CFM to debug Layer 2 in an SPBM cloud or network. It can determine the path used by IS—IS to get from one MEP to another, by showing all the hops between. Therefore, it can show where connectivity is lost. It can also work for IP shortcuts.

### Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

If you configure **IsTraceTree** to false then EDM performs Traceroute on the unicast path. If you configure **IsTraceTree** to true then EDM performs TraceTree on the multicast tree.

For more information on configuring tracetree, see [Configuring Layer 2 tracetree](#) on page 200.

### Important:

To trace a route to a MAC address, the MAC address must be in the VLAN FDB table.

For B-VLANs, you do not have to trigger an **L2Ping** to learn the MAC address because IS-IS populates the MAC addresses in the FDB table.

Linktrace traces the path up to the closest device to that MAC address that supports CFM.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP, and assign a nodal MEP to the B-VLAN.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. Click the **L2 Traceroute/TraceTree** tab.
4. To start the traceroute, highlight an entry, and then click the **Start** button.
5. To update the traceroute, click the **Refresh** button.
6. To stop the traceroute, click the **Stop** button.

## L2Traceroute field descriptions

Use the data in the following table to use the **L2 Traceroute/TraceTree** tab.

Name	Description
<b>VlanId</b>	Specifies a value that uniquely identifies the Backbone VLAN (B-VLAN).
<b>Priority</b>	Specifies a 3-bit value to be used in the VLAN header, if present in the transmitted frame. The default is 7.
<b>DestMacAddress</b>	Specifies the target MAC address.
<b>HostName</b>	Specifies the target host name.
<b>DestIsHostName</b>	Specifies whether the host name is (true) or is not (false) used for the L2Trace transmission.
<b>Isid</b>	Specifies the Service Instance Identifier (I-SID).
<b>IsTraceTree</b>	Specifies whether the multicast tree or unicast path is traced: <ul style="list-style-type: none"> <li>• If you configure <b>IsTraceTree</b> to false then EDM performs Traceroute on the unicast path.</li> <li>• If you configure <b>IsTraceTree</b> to true then EDM performs TraceTree on the multicast tree.</li> </ul>
<b>Status</b>	Indicates the status of the transmit loopback service: <ul style="list-style-type: none"> <li>• ready: the service is available.</li> </ul>

*Table continues...*

Name	Description
	<ul style="list-style-type: none"> <li>• transmit: the service is transmitting, or about to transmit, the L2Trace messages.</li> <li>• abort: the service aborted or is about to abort the L2Trace messages.</li> </ul> <p>This field is also used to avoid concurrency or race condition problems that can occur if two or more management entities try to use the service at the same time.</p> <p>The default is ready.</p>
<b>ResultOk</b>	<p>Indicates the result of the operation:</p> <ul style="list-style-type: none"> <li>• true: the L2Trace messages will be (or have been) sent.</li> <li>• false: the L2Trace messages will not be sent.</li> </ul> <p>The default is true.</p>
<b>Ttl</b>	<p>Specifies the number of hops remaining to this L2Trace.</p> <p>This value is decremented by 1 by each Bridge that handles the L2Trace. The decremented value is returned in the L2Trace. If 0 on output, the L2Trace is not transmitted to the next hop. The value of the time-to-live (TTL) field in the L2Trace is defined by the originating MEP.</p> <p>The default value is 64.</p>
<b>SourceMode</b>	<p>Specifies the source mode:</p> <ul style="list-style-type: none"> <li>• 1: nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>• 2: smltVirtual—Use this value with B-VLANs only.</li> </ul> <p>The default is 1: nodal.</p>
<b>SeqNumber</b>	<p>Specifies the transaction identifier/sequence number of the first loopback message (to be) sent. The default is 0.</p>
<b>Flag</b>	<p>L2Trace result flag that indicates L2Trace status or error code:</p> <ul style="list-style-type: none"> <li>• none (1): No error</li> <li>• internalError (2): L2Trace internal error</li> <li>• invalidMac (3): Invalid MAC address</li> </ul>

*Table continues...*



Name	Description
	<ul style="list-style-type: none"> <li>• mepDisabled (4): MEP must be enabled in order to perform L2Trace</li> <li>• noL2TraceResponse (5): No L2Trace response received</li> <li>• l2TraceToOwnMepMac (6): L2Trace to own MEP MAC is not sent</li> <li>• l2TraceComplete (7): L2Trace completed</li> <li>• l2TraceLookupFailure (8): Lookup failure for L2Trace</li> <li>• l2TraceLeafNode (9): On a leaf node in the I-SID tree</li> <li>• l2TraceNotInTree (10): Not in the I-SID tree</li> <li>• l2TraceSmltNotPrimary (11): Requested SMLT source from non-primary node</li> </ul>

## Viewing Layer 2 traceroute results

Use this procedure to view Layer 2 traceroute results. This feature enables CFM to debug Layer 2. It can also help you debug ARP problems by providing the ability to troubleshoot next hop ARP records.

### Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### About this task

You can display Layer 2 tracetable results to view a multicast tree on the SPBM B-VLAN from the source node to the destination nodes for a particular I-SID. For more information, see [Viewing Layer 2 tracetable results](#) on page 202.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. Click the **L2Traceroute/TraceTree** tab.
4. Click the **Refresh** button to update the results.
5. To view the traceroute results, highlight an entry, and then click **Result**.

## L2 Traceroute/Tracetree Result field descriptions

Use the data in the following table to use the **L2 Traceroute/Tracetree Result** tab.

Name	Description
VlanId	A value that uniquely identifies the Backbone VLAN (B-VLAN).
SeqNumber	The transaction identifier/sequence number returned by a previous transmit linktrace message command, indicating which L2Trace's response of the L2Trace is going to be returned. The default is 0.
Hop	The number of hops away from L2Trace initiator.
ReceiveOrder	An index to distinguish among multiple L2Trace responses with the same Transaction Identifier field value. This value is assigned sequentially from 1, in the order that the Linktrace Initiator received the responses.
Ttl	Time-to-Live (TTL) field value for a returned L2Trace response.
SrcMac	MAC address of the MP that responds to the L2Trace request for this L2TraceReply.
HostName	The host name of the replying node.
LastSrcMac	The MAC address of the node that forwarded the L2Trace to the responding node.
LastHostName	The host name of the node that forwarded the L2Trace to the responding node.

## Configuring Layer 2 IP ping

Use this procedure to configure Layer 2 IP ping

**\* Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP, and assign a nodal MEP to the B-VLAN.
- If you want to run a Layer 2 IP Ping for a specific VRF, you must use EDM in the specific VRF context first. For more information, see the procedure for selecting and launching a VRF context view in *Configuration - IP Routing for Avaya Virtual Services Platform 4000 Series*,

NN46251-505 or *Configuring IP Routing on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-505.

## Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. Click the **L2 IP Ping** tab.
4. To add a new entry, click **Insert**, specify the destination IP address and optional parameters, and then click **Insert**.
5. To start the Layer 2 IP ping, highlight an entry, and then click **Start**.
6. To update the Layer 2 IP ping, click the **Refresh** button.
7. To stop the Layer 2 IP ping, click **Stop**.

## L2 IP Ping field descriptions

Use the data in the following table to use the **L2 IP Ping** tab.

Name	Description
<b>IpAddrType</b>	Specifies the address type of destination IP Address (only IPv4 is supported).
<b>IpAddr</b>	Specifies the destination IP Address.
<b>VrfId</b>	Specifies the VRF ID.
<b>VrfName</b>	Specifies the name of the virtual router.
<b>Messages</b>	Specifies the number of L2IpPing messages to be transmitted per MAC/VLAN pair. Range is 1–200. The default is 1.
<b>Status</b>	<p>Specifies the status of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• ready: the service is available.</li> <li>• transmit: the service is transmitting, or about to transmit, the L2IpPing messages.</li> <li>• abort: the service is aborted or about to abort the L2IpPing messages.</li> </ul> <p>This field is also used to avoid concurrency or race condition problems that could occur if two or more management entities try to use the service at the same time.</p> <p>The default is ready.</p>

*Table continues...*

Name	Description
<b>ResultOk</b>	Indicates the result of the operation: <ul style="list-style-type: none"> <li>• true: L2IpPing Messages will be or have been sent.</li> <li>• false: L2IpPing Messages will not be sent.</li> </ul> The default is true.
<b>TimeoutInt</b>	Specifies the interval to wait for an L2IpPing time-out with a range of 1–10 seconds with a default value of 3 seconds.
<b>TestPattern</b>	Specifies the test pattern to use in the L2IPing PDU: <ul style="list-style-type: none"> <li>• <b>allZero</b> — null signal without cyclic redundancy check</li> <li>• <b>allZeroCrc</b> — null signal with cyclic redundancy check with 32-bit polynomial</li> <li>• <b>pseudoRandomBitSequence</b> — pseudo-random-bit-sequence without cyclic redundancy check</li> <li>• <b>pseudoRandomBitSequenceCrc</b> — pseudo-random-bit-sequence with cyclic redundancy check with 32-bit polynomial.</li> </ul> A cyclic redundancy check is a code that detects errors. The default value is allZero.
<b>DataSize</b>	Specifies an arbitrary amount of data to be included in the data TLV, if the data size is selected to be sent. The range is 0–400. The default is 0.
<b>PathsFound</b>	Specifies the number of paths found to execute the command. The default is 0.

## Viewing Layer 2 IP Ping results

Use this procedure to view Layer 2 IP ping results.

**\* Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

**\* Note:**

After you trigger Layer 2 IP Ping, you must click the **Refresh** button to update the results.

## Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. Click the **L2 IP Ping** tab.
4. To view the Layer 2 IP ping results, highlight an entry, and then click **Result**.

## L2 IP Ping Result field descriptions

Use the data in the following table to use the **L2 IP Ping Result** tab.

Name	Description
<b>IpAddrType</b>	The address type of the destination IP Address.
<b>IpAddr</b>	Destination IP Address.
<b>SendOrder</b>	Specifies the order that sessions were sent. It is an index to distinguish among multiple L2Ping sessions. This value is assigned sequentially from 1. It correlates to the number of paths found.
<b>Vrflid</b>	Specifies the VRF ID.
<b>VlanId</b>	Specifies the VLAN ID found from the Layer 3 lookup and used for transmission.
<b>DestMacAddress</b>	An indication of the target MAC Address transmitted.
<b>PortNum</b>	Either the value '0', or the port number of the port used for the L2 IP ping.
<b>DestHostName</b>	The host name of the responding node.
<b>Size</b>	The number of bytes of data sent.
<b>PktsTx</b>	Number of Packets transmitted for this VLAN/MAC.
<b>PktsRx</b>	Number of Packets received for this VLAN/MAC.
<b>PercentLossWhole</b>	Percentage of packet loss for this VLAN/MAC.
<b>PercentLossFract</b>	Fractional portion of percentage of packet loss for this VLAN/MAC.
<b>MinRoundTrip</b>	Minimum time for round-trip for this VLAN/MAC in us.
<b>MaxRoundTrip</b>	Maximum time for round-trip for this VLAN/MAC in us.
<b>RttAvgWhole</b>	Average time for round-trip for this VLAN/MAC in us.
<b>RttAvgFract</b>	Fractional portion of average time for round-trip.
<b>Flag</b>	Result flag indicating status or error code: <ul style="list-style-type: none"> <li>• 1 - No error</li> <li>• 2 - Internal error</li> </ul>

*Table continues...*

Name	Description
	<ul style="list-style-type: none"> <li>• 3 - Invalid IP</li> <li>• 4 - L2Trace completed</li> <li>• 5 - Lookup failure for IP (no VLAN/MAC entries)</li> </ul>

---

## Configuring Layer 2 IP traceroute

Use this procedure to configure Layer 2 IP traceroute.

**\* Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP, and assign a nodal MEP to the B-VLAN
- If you want to run a Layer 2 IP Traceroute for a specific VRF, you must use EDM in the specific VRF context first. For more information, see the procedure for selecting and launching a VRF context view in *Configuration - IP Routing for Avaya Virtual Services Platform 4000 Series*, NN46251-505 or *Configuring IP Routing on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-505.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**
3. Click the **L2 IP Traceroute** tab.
4. To add a new entry, click **Insert**, specify the destination IP address and, optionally, the TTL value, and then click **Insert**.
5. To start the Layer 2 IP traceroute, highlight an entry, and then click the **Start** button.
6. To update the L2 IP traceroute, click the **Refresh** button.
7. To stop the Layer 2 IP traceroute, click the **Stop** button.

---

## L2 IP Traceroute field descriptions

Use the data in the following table to use the **L2 IP Traceroute** tab.

Name	Description
<b>IpAddrType</b>	Specifies the address type of destination IP address (only IPv4 is supported).
<b>IPAddr</b>	Specifies the destination IP Address.
<b>VrfId</b>	Specifies the VRF ID.
<b>VrfName</b>	Specifies the name of the virtual router.
<b>Ttl</b>	Specifies the number of hops remaining to this L2Trace. This value is decremented by 1 by each Bridge that handles the L2Trace. The decremented value is returned in the L2Trace. If 0 on output, the L2Trace is not transmitted to the next hop. The default value is 64
<b>Status</b>	<p>Indicates the status of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• ready: the service is available.</li> <li>• transmit: the service is transmitting, or about to transmit, the L2Trace messages.</li> <li>• abort: the service is aborted or about to abort the L2Trace messages.</li> </ul> <p>This field is also used to avoid concurrency or race condition problems that could occur if two or more management entities try to use the service at the same time. The default is ready.</p>
<b>ResultOk</b>	<p>Indicates the result of the operation:</p> <ul style="list-style-type: none"> <li>• true: the Trace Messages will be or have been sent.</li> <li>• false: the Trace Messages will not be sent</li> </ul> <p>The default is true.</p>
<b>PathsFound</b>	Specifies the number of paths found to execute the L2trace. The default is 0.

---

## Viewing Layer 2 IP traceroute results

Use this procedure to view Layer 2 IP traceroute results.

**\* Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

**\* Note:**

After you trigger Layer 2 IP traceroute, you must click the **Refresh** button to update the results.

**Procedure**

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. Click the **L2 IP Traceroute** tab.
4. To view the Layer 2 IP traceroute results, highlight an entry, and then click **Result**.

## L2 IP Traceroute Result field descriptions

Use the data in the following table to use the **L2 IP Traceoute Result** tab.

Name	Description
<b>IpAddrType</b>	Specifies the address type of destination IP address.
<b>IpAddr</b>	Specifies the destination IP address.
<b>SendOrder</b>	Denotes the order that sessions are sent. It is an index to distinguish among multiple L2Trace sessions. It correlates to the number of paths found. This value is assigned sequentially from 1.
<b>Hop</b>	Specifies the number of L2 hops away from L2Trace initiator.
<b>ReceiveOrder</b>	Specifies the order that sessions are sent. It is an index to distinguish among multiple L2Trace responses with the same Send Transaction Identifier field value. This value is assigned sequentially from 1, in the order that the Linktrace Initiator received the responses.
<b>Ttl</b>	Specifies the time-to-live (TTL) field value for a returned L2Trace response.
<b>VrfId</b>	Specifies the VRF ID.
<b>VlanId</b>	Specifies the VLAN found from Layer 3 lookup and used for transmission.
<b>DestMacAddress</b>	Indicates the target MAC address transmitted.
<b>PortNum</b>	Specifies either the value '0', or the port number of the port used for the l2trace.
<b>SeqNumber</b>	Specifies the transaction identifier/sequence number used in linktrace message packet. The default is 0.
<b>SrcMac</b>	Specifies the MAC address of the MP that responded to L2Trace request for this L2traceReply.

*Table continues...*



Name	Description
<b>HostName</b>	Specifies the host name of the replying node.
<b>LastSrcMac</b>	Specifies the MAC address of the node that forwarded the L2Trace to the responding node.
<b>LastHostName</b>	Specifies the host name of the node that forwarded the L2Trace to the responding node.
<b>Flag</b>	<p>L2Trace result flag indicating status or error code:</p> <ul style="list-style-type: none"> <li>• none (1): No error</li> <li>• internalError (2): L2Trace internal error</li> <li>• invalidMac (3): Invalid MAC address</li> <li>• mepDisabled (4): MEP must be enabled in order to perform L2Trace</li> <li>• noL2TraceResponse (5): No L2Trace response received</li> <li>• l2TraceToOwnMepMac (6): L2Trace to own MEP MAC is not sent</li> <li>• l2TraceComplete (7): L2Trace completed</li> <li>• l2TraceLookupFailure (8): Lookup failure for L2Trace</li> </ul>

---

## Triggering a loopback test

Use this procedure to trigger a loopback test.

The LBM packet is often compared to ping. An MEP transmits the loopback message to an intermediate or endpoint within a domain for the purpose of fault verification. This can be used to check the ability of the network to forward different sized frames.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP.
- Enable the MEP.
- Assign a nodal MEP to the B-VLAN.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **CFM**.
3. Click the **LBM** tab.
4. Configure the loopback test properties as required.
5. Click **Apply**.

6. To trigger the loopback test, double-click in the **Status** field, select **transmit**.
7. Click **Apply**.
8. To update the loopback test, click the **Refresh** button.

## LBM field descriptions

Use the data in the following table to use the **LBM** tab.

Name	Description
<b>DomainIndex</b>	Specifies the MD index value.
<b>AssociationIndex</b>	Specifies the MA index value.
<b>Index</b>	Specifies the Maintenance Endpoint index value.
<b>DomainName</b>	Specifies the MD name.
<b>AssociationName</b>	Specifies the MA name.
<b>DestMacAddress</b>	Specifies the remote MAC address to reach the MEP/MIP.
<b>Messages</b>	Specifies the number of loopback messages to be transmitted. The default is 1.
<b>VlanPriority</b>	Specifies the priority. The default is 7.
<b>SeqNumber</b>	Specifies the transaction identifier/sequence number of the first loopback message (to be) sent. The default is 0.
<b>ResultOk</b>	Indicates the result of the operation: <ul style="list-style-type: none"> <li>• true: The Loopback Messages will be (or have been) sent.</li> <li>• false: The Loopback Messages will not be sent.</li> </ul> The default is true.
<b>Status</b>	Indicates the status of the transmit loopback service: <ul style="list-style-type: none"> <li>• ready: The service is available.</li> <li>• transmit: The service is transmitting, or about to transmit, the Loopback messages.</li> <li>• abort: The service is aborted or about to abort the Loopback messages.</li> </ul> The default is ready.
<b>Result</b>	Displays the LBM result.
<b>TimeoutInt</b>	Specifies the timeout interval in seconds. The default value is 3 seconds.

*Table continues...*

Name	Description
<b>InterFrameInt</b>	Specifies the interval between LBM frames with a range of (0..1000) msec and a default value of 500 msec. The value of 0 msec indicates to send the frames as fast as possible. The default is 500.
<b>TestPattern</b>	<p>Specifies the testfill pattern:</p> <ul style="list-style-type: none"> <li>• <b>allZero</b> — null signal without cyclic redundancy check</li> <li>• <b>allZeroCrc</b> — null signal with cyclic redundancy check with 32-bit polynomial</li> <li>• <b>pseudoRandomBitSequence</b> — pseudo-random-bit-sequence without cyclic redundancy check</li> <li>• <b>pseudoRandomBitSequenceCrc</b> — pseudo-random-bit-sequence with cyclic redundancy check with 32-bit polynomial.</li> </ul> <p>A cyclic redundancy check is a code that detects errors. The default value is allZero.</p>
<b>DataSize</b>	Specifies the data type-length-value (TLV) size. The default is 0.
<b>FrameSize</b>	Specifies the frame-size. The default is 0.
<b>Sourcemode</b>	<p>Specifies the source mode of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>• smltVirtual — Use the smltVirtual option with B-VLANs only.</li> </ul> <p>The default is nodal.</p>

## Triggering linktrace

Use the following procedure to trigger a linktrace. The link trace message is often compared to traceroute. An MEP transmits the Linktrace Message packet to a maintenance endpoint with intermediate points responding to indicate the path of the traffic within a domain for the purpose of fault isolation. The packet specifies the target MAC address of an MP, which is the SPBM system ID or the virtual SMLT MAC. MPs on the path to the target address respond with an LTR.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP.

- Enable the MEP.
- Assign a nodal MEP to the B-VLAN.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
  2. Click **CFM**.
  3. Click the **LTM** tab.
  4. Configure the linktrace test properties as required.
  5. Click **Apply**.
  6. To trigger the linktrace test, double-click in the Status field, select **transmit**, and then click **Apply**.
- OR
- Highlight an entry, and then click **Start**.
7. To update the linktrace, click the **Refresh** button.
  8. To stop the linktrace, click **Stop**.
  9. To view the results of the linktrace, click **Result**.

---

## LTM field descriptions

Use the data in the following table to use the **LTM** tab.

Name	Description
<b>DomainIndex</b>	Specifies the MD index value.
<b>AssociationIndex</b>	Specifies the MA index value.
<b>Index</b>	Specifies the MEP index value.
<b>DomainName</b>	Specifies the MD name.
<b>AssociationName</b>	Specifies the MA name.
<b>VlanPriority</b>	Specifies the VLAN priority, a 3-bit value to be used in the VLAN tag, if present in the transmitted frame. The default is 7.
<b>DestMacAddress</b>	Specifies the remote MAC address to reach the MEP.
<b>Ttl</b>	Indicates the number of hops remaining to this LTM. This value is decremented by 1 by each bridge that handles the LTM. The decremented value is returned in the LTR. If the value is 0 on output, the LTM is not transmitted to the next hop. The value of the TTL

*Table continues...*

Name	Description
	field in the LTM is specified at the originating MEP. The default value is 64.
<b>SeqNumber</b>	Specifies the transaction identifier/sequence number of the first loopback message (to be) sent. The default is 0.
<b>ResultOk</b>	<p>Indicates the result of the operation:</p> <ul style="list-style-type: none"> <li>• true: The Loopback Messages will be (or have been) sent.</li> <li>• false: The Loopback Messages will not be sent.</li> </ul> <p>The default is true.</p>
<b>Status</b>	<p>Indicates the status of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• ready: The service is available.</li> <li>• transmit: The service is transmitting, or about to transmit, the LTM messages.</li> <li>• abort: The service is aborted, or about to abort, the LTM message.</li> </ul> <p>The default is ready.</p>
<b>Flag</b>	<p>Displays the LTM result flag indicating LTM status or error code. Each value represents a status or error case:</p> <ul style="list-style-type: none"> <li>• 1 - No error</li> <li>• 2 - LTM internal error</li> <li>• 3 - Unknown Remote Maintenance Endpoint</li> <li>• 4 - Invalid Remote Maintenance Endpoint MAC Address</li> <li>• 5 - Unset Remote Maintenance Endpoint MAC address</li> <li>• 6 - MEP must be enabled in order to perform LTM</li> <li>• 7 - No LTR response received</li> <li>• 8 - Linktrace to own MEP MAC is not sent</li> <li>• 9 - Endpoint must be enabled in order to perform LTM</li> <li>• 10 - Pbt-trunk must be enabled in order to perform LTM</li> <li>• 11 - LTM completed</li> <li>• 12 - LTM leaf node</li> </ul>

*Table continues...*

Name	Description
<b>SourceMode</b>	<p>Specifies the source mode of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>• smltVirtual — Use the smltVirtual option with B-VLANs only.</li> </ul> <p>The default is nodal.</p>

## Viewing linktrace results

Use this procedure to view linktrace results.

**\* Note:**

After you trigger linktrace, you must click the **Refresh** button to update the results.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **CFM**.
3. Click the **LTM** tab.
4. Highlight an entry, and then click **Result**.

## Link Trace Replies field descriptions

Use the data in the following table to use the **Link Trace Result** tab.

Name	Description
<b>DomainIndex</b>	Indicates the Maintenance Domain Index.
<b>AssociationIndex</b>	Indicates the Maintenance Association Index.
<b>MepId</b>	Indicates the Maintenance EndPoint ID.
<b>SeqNumber</b>	Indicates the transaction identifier/sequence number returned by a previous transmit linktrace message command, indicating which LTM response is going to be returned. The default is 0.

*Table continues...*

Name	Description
<b>Hop</b>	Indicates the number of hops away from the LTM initiator.
<b>ReceiveOrder</b>	Indicates the index value used to distinguish among multiple LTRs with the same LTR Transaction Identifier field value. This value is assigned sequentially from 1, in the order that the Linktrace Initiator received the LTRs.
<b>Ttl</b>	Indicates the TTL field value for a returned LTR.
<b>DomainName</b>	Indicates the Maintenance Domain Name.
<b>AssociationName</b>	Indicates the Maintenance Association Name.
<b>Forwarded</b>	Indicates if a LTM was forwarded by the responding MP, as returned in the FwdYes flag of the flags field.
<b>TerminalMep</b>	Displays a boolean value stating whether the forwarded LTM reached a MEP enclosing its MA, as returned in the Terminal MEP flag of the Flags field.
<b>LastEgressIdentifier</b>	Displays an octet field holding the Last Egress Identifier returned in the LTR Egress Identifier TLV of the LTR. The Last Egress Identifier identifies the MEP Linktrace Indicator that originated, or the Linktrace Responder that forwarded, the LTM to which this LTR is the response. This is the same value as the Egress Identifier TLV of that LTM.
<b>NextEgressIdentifier</b>	Displays an octet field holding the Next Egress Identifier returned in the LTR Egress Identifier TLV of the LTR. The Next Egress Identifier identifies the Linktrace Responder that transmitted this LTR, and can forward the LTM to the next hop. This is the same value as the Egress Identifier TLV of the forwarded LTM, if any. If the FwdYes bit of the Flags field is false, the contents of this field are undefined, and the field is ignored by the receiver.
<b>RelayAction</b>	Indicates the value returned in the RelayAction field.
<b>SrcMac</b>	Displays the MAC address of the MP that responded to the LTM request for this LTR.
<b>IngressAction</b>	Displays the value returned in the IngressAction Field of the LTM. The value ingNoTlv indicates that no Reply Ingress TLV was returned in the LTM.
<b>IngressMac</b>	Displays the MAC address returned in the ingress MAC address field. If the rcCfmLtrReplyIngress object contains the value ingNoTlv(5), then the contents of this field are meaningless.

*Table continues...*

Name	Description
<b>EgressAction</b>	Displays the value returned in the Egress Action Field of the LTM. The value egrNoTlv(5) indicates that no Reply Egress TLV was returned in the LTM.
<b>EgressMac</b>	Displays the MAC address returned in the egress MAC address field. If the rcCfmLtrReplyEgress object contains the value egrNoTlv(5), then the contents of this field are meaningless.

## Configuring Layer 2 tracetree

Use this procedure to configure a Layer 2 Tracetree. This feature enables CFM to debug Layer 2. Layer 2 Tracetree allows a user to trigger a multicast LTM message by specifying the B-VLAN and I-SID. The command allows the user to view a multicast tree on the SPBM B-VLAN from the source node to the destination nodes for a particular I-SID.

### \* Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

If you configure **IsTraceTree** to false then EDM performs Traceroute on the unicast path. If you configure **IsTraceTree** to true then EDM performs TraceTree on the multicast tree.

### \* Note:

This command is supported on SPBM B-VLANs only, not C-VLANs.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP.
- Enable the MEP.
- Assign a nodal MEP to the B-VLAN.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. From the **L2 Traceroute/TraceTree** tab, configure the Layer 2 tracetree properties.
4. In the **IsTraceTree** field double-click and select **true** for EDM to perform Tracetree on the multicast tree.
5. Click **Apply**.
6. Click the **Refresh** button to update the results.



## L2Tracetree field descriptions

Use the data in the following table to use the **L2Tracetree** tab.

Name	Description
<b>VlanId</b>	Identifies the Backbone VLAN.
<b>Priority</b>	Specifies a 3-bit value to be used in the VLAN header, if present in the transmitted frame. The default is 7.
<b>DestMacAddress</b>	Specifies the target MAC address.
<b>HostName</b>	Specifies the target host name.
<b>DestIsHostName</b>	Indicates whether the host name is (true) or is not (false) used for L2Tracetree transmission.
<b>Isid</b>	Specifies the service instance identifier (I-SID).
<b>IsTraceTree</b>	Specifies whether the multicast tree or unicast path is traced. If you configure <b>IsTraceTree</b> to false then EDM performs Traceroute on the unicast path. If you configure <b>IsTraceTree</b> to true then EDM performs TraceTree on the multicast tree.
<b>Status</b>	<p>Specifies the status of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• ready: the service is available.</li> <li>• transmit: the service is transmitting, or about to transmit, the L2Tracetree messages.</li> <li>• abort: the service aborted or is about to abort the L2Tracetree messages.</li> </ul> <p>This field is also used to avoid concurrency or race condition problems that can occur if two or more management entities try to use the service at the same time.</p> <p>The default is ready.</p>
<b>ResultOk</b>	<p>Indicates the result of the operation:</p> <ul style="list-style-type: none"> <li>• true: the L2Tracetree Messages will be (or have been) sent.</li> <li>• false: the L2Tracetree Messages will not be sent</li> </ul> <p>The default is true.</p>
<b>Ttl</b>	Specifies the Time-to-Live value. Indicates the number of hops remaining to this L2Tracetree. The tracetree is decremented by one by each bridge that handles the Layer 2 tracetree and the decremented value is returned to the tracetree. If the output is 0,

*Table continues...*

Name	Description
	then the L2Tracetree is not transmitted to the next hop. The value of the TTL field in the L2Tracetree is transmitted by the originating MEP is controlled by a managed object. The default is 64.
<b>SourceMode</b>	<p>Specifies the source mode of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• nodal</li> <li>• noVlanMac — Use this value with C-VLAN only. When you select this option, even if a VLAN MAC address exists, the system uses the CFM C-MAC as the B-MAC-SA.</li> <li>• smltVirtual — Use the smltVirtual option with B-VLANs only.</li> </ul> <p>The default is nodal.</p>
<b>SeqNumber</b>	The transaction identifier/sequence number of the first loopback message (to be) sent. The default is 0.
<b>Flag</b>	<p>Specifies the L2Tracetree result flag, which indicates the L2Tracetree status or error code. Each sum represents a status or error:</p> <ul style="list-style-type: none"> <li>• 1 — No error</li> <li>• 2 — L2Tracetree internal error</li> <li>• 3 — Invalid MAC address</li> <li>• 4 — MEP must be enabled in order to perform L2Tracetree</li> <li>• 5 — No L2Tracetree response received</li> <li>• 6 — L2Tracetree to own MEP MAC is not sent</li> <li>• 7 — L2Tracetree completed</li> <li>• 8 — Lookup failure for L2Tracetree</li> <li>• 9 — On a leaf node in the I-SID tree</li> <li>• 10 — Not in the I-SID tree</li> <li>• 11 — Requested SMLT source from nonprimary node</li> </ul>

---

## Viewing Layer 2 tracetable results

Use this procedure to view Layer 2 Tracetable results. The Layer 2 Tracetable command is a proprietary command that allows a user to trigger a multicast LTM message by specifying the B-

VLAN and I-SID. This command allows the user to view a multicast tree on the SPBM B-VLAN from the source node to the destination nodes for a particular I-SID.

**\* Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

**Procedure**

1. In the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics**.
2. Click **L2Ping/L2Trace Route**.
3. Click the **L2 Traceroute/TraceTree** tab.
4. In the **IsTraceTree** field double-click and select **true** for EDM to perform Tracetable on the multicast tree.
5. Click **Apply**.
6. Click the **Refresh** button to update the results.
7. To view the tracetable results, highlight an entry, and then click **Result**.

## L2 Traceroute/Tracetable Result field descriptions

Use the data in the following table to use the **L2 Traceroute/Tracetable Result** tab.

Name	Description
<b>VlanId</b>	A value that uniquely identifies the Backbone VLAN (B-VLAN).
<b>SeqNumber</b>	The transaction identifier/sequence number returned by a previous transmit linktrace message command, that indicates which response of the L2Tracetable is going to be returned. The default is 0.
<b>Hop</b>	The number of hops away from L2Tracetable initiator.
<b>ReceiveOrder</b>	An index to distinguish among multiple L2Tracetable responses with the same Transaction Identifier field value. This value is assigned sequentially from 1, in the order that the Linktrace Initiator received the responses.
<b>Ttl</b>	Time-to-Live (TTL) field value for a returned L2Tracetable response.
<b>SrcMac</b>	MAC address of the MP that responds to the L2Tracetable request for this L2tracetableReply.
<b>HostName</b>	The host name of the replying node.

*Table continues...*

Name	Description
<b>LastSrcMac</b>	The MAC address of the node that forwarded the L2Tracetree to the responding node.
<b>LastHostName</b>	The host name of the node that forwarded the L2Tracetree to the responding node.

## Configuring Layer 2 trace multicast route on a VLAN

Use this procedure to configure the Layer 2 tracemroute on the VLAN (Layer 2). This procedure queries the SPBM multicast module to determine the B-VLAN, I-SID, and nickname for the S and G streams. The nickname and I-SID are used to create a multicast MAC address.

### \* Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

If you want to run a Layer 2 tracemroute on a VRF, make sure you are in the proper VRF context. See the following procedure to perform a Layer 3 tracemroute on a VRF, [Configuring Layer 2 tracemroute on a VRF](#) on page 206.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP, and assign a nodal MEP to the B-VLAN.

### Procedure

- From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics > L2Ping/L2Trace Route**.
- Click the **L2MCAST Traceroute** tab.
- Click **Insert** to insert the L2 MCAST Traceroute.
- Type the **SrclpAddr**.
- Type the **GroupIpAddr**.
- Enter the **ServiceType**. If you want to perform a Layer 2 tracemroute on a VLAN, select **vlan**. If you want to perform a Layer 2 tracemroute on a Layer 3 GRT, select **vrfid**.

### \* Note:

If you want to perform a Layer 2 tracemroute on a Layer 2 or a Layer 3 VRF, review the following procedure [Configuring Layer 2 tracemroute on a VRF](#) on page 206.

- In the **ServiceId**, enter the VLAN ID.
- Enter the **Priority**.

9. Enter the **Ttl** value.
10. Click **Insert**.
11. Click **Apply** to save your changes.
12. To start the Layer 2 tracemoute, set the Status to transmit and click the **Start** button.
13. Update the Layer 2 tracemroute by clicking the **Refresh** button.
14. To stop the Layer 2 tracemroute, click the **Stop** button.
15. To see the result, click the **Result** button.

## L2 MCAST Traceroute field descriptions

Use the data in the following table to use the **L2MCAST Traceroute** tab.

Name	Description
<b>SrclpAddrType</b>	Specifies the source IP address type as IPv4.
<b>SrclpAddr</b>	Specifies the source IP address of the flow where the multicast trace tree originates.
<b>GroupIpAddrType</b>	Specifies the group IP address type as IPv4.
<b>GroupIpAddr</b>	Specifies the group IP address.
<b>ServiceType</b>	Specifies where you configure the Layer 2 tracemroute. This is either VLAN or VRF.
<b>VRFName</b>	Specifies the VRF name.
<b>Priority</b>	Specifies the priority value. The value is between 0 and 7.
<b>Ttl</b>	Specifies the returned trace response. The TTL value is between 1 and 255.
<b>SeqNumber</b>	Specifies the transaction identifier/sequence number of the first message to be sent.
<b>Status</b>	<p>Specifies the status of the transmit loopback service:</p> <ul style="list-style-type: none"> <li>• ready: Specifies the service is available.</li> <li>• transmit: Specifies the service is transmitting, or about to transmit the trace messages.</li> <li>• abort: Specifies the services is aborted or about to abort the trace messages.</li> </ul> <p>The column will also be used to avoid concurrency or race condition problems that can occur if two or more management entities try to use the service at the same time.</p>
<b>ResultOK</b>	<p>Specifies the result of the operation:</p> <ul style="list-style-type: none"> <li>• true: The trace messages will be or have been sent.</li> </ul>

*Table continues...*

Name	Description
	<ul style="list-style-type: none"> <li>• false: The trace messages will not be sent.</li> </ul>
<b>Flag</b>	<p>Specifies the result flag indicating that the L2 trace status or error code. Each value represents a status or error case.</p> <ul style="list-style-type: none"> <li>• 1 — No error</li> <li>• 2 — Internal Error</li> <li>• 3 — Mep must be enabled to perform the trace</li> <li>• 4 — No response received</li> <li>• 5 — Trace completed</li> <li>• 6 — On a leaf node in the I-SID tree</li> <li>• 7 — No data I-SID was found for S, G</li> </ul>

## Configuring Layer 2 tracemroute on a VRF

Use this procedure to configure the Layer 2 tracemroute on the VRF (Layer 3). This procedure queries the SPBM multicast module to determine the B-VLAN, I-SID and nickname for the S and G streams. The nickname and I-SID are used to create a multicast MAC address.

### \* Note:

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

If you want to run a Layer 2 tracemroute on a VRF, make sure you are in the proper VRF context.

See the following procedure to perform a Layer 3 tracemroute on a VLAN [Configuring Layer 2 tracemroute on a VLAN](#) on page 204.

### Before you begin

- On the source and destination nodes, you must configure a CFM MD, MA, and MEP, and assign a nodal MEP to the B-VLAN.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > VRF Context View > Set VRF Context View**
2. Select a VRF and click the **Launch VRF Context View** tab.
3. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics > L2Ping/L2Trace Route**.
4. Click the **L2MCAST Traceroute** tab.

5. Click **Insert** to insert the L2 MCAST traceroute.
6. Type the **SrclpAddr**.
7. Type the **GroupIpAddr**.
8. Enter the **ServiceType**. If you want to perform a Layer 2 tracemroute on a Layer 2 VRF, select **vlan**. If you want to perform a Layer 2 tracemroute on a Layer 3 VRF, select **vrfid**.
9. In the **ServiceId**, enter the VLAN ID.
10. Enter the **Priority**.
11. Enter the **Ttl** value.
12. Click **Insert**.
13. Click **Apply** to save your changes.
14. To start the Layer 2 tracemroute, set the Status to transmit and click the **Start** button.
15. Update the Layer 2 tracemroute by clicking the **Refresh** button.
16. To stop the Layer 2 tracemroute, click the **Stop** button.
17. To see the result, click the **Result** button.

---

## L2 MCAST Traceroute field descriptions

Use the data in the following table to use the **L2MCAST Traceroute** tab.

Name	Description
<b>SrclpAddrType</b>	Specifies the source IP address type as IPv4.
<b>SrclpAddr</b>	Specifies the source IP address of the flow where the multicast trace tree originates.
<b>GroupIpAddrType</b>	Specifies the group IP address type as IPv4.
<b>GroupIpAddr</b>	Specifies the group IP address.
<b>ServiceType</b>	Specifies where you configure the Layer 2 tracemroute. This is either VLAN or VRF.
<b>VRFName</b>	Specifies the VRF name.
<b>Priority</b>	Specifies the priority value. The value is between 0 and 7.
<b>Ttl</b>	Specifies the returned trace response. The TTL value is between 1 and 255.
<b>SeqNumber</b>	Specifies the transaction identifier/sequence number of the first message to be sent.
<b>Status</b>	Specifies the status of the transmit loopback service: <ul style="list-style-type: none"> <li>• ready: Specifies the service is available.</li> </ul>

*Table continues...*

Name	Description
	<ul style="list-style-type: none"> <li>transmit: Specifies the service is transmitting, or about to transmit the trace messages.</li> <li>abort: Specifies the services is aborted or about to abort the trace messages.</li> </ul> <p>The column will also be used to avoid concurrency or race condition problems that can occur if two or more management entities try to use the service at the same time.</p>
<b>ResultOK</b>	<p>Specifies the result of the operation:</p> <ul style="list-style-type: none"> <li>true: The trace messages will be or have been sent.</li> <li>false: The trace messages will not be sent.</li> </ul>
<b>Flag</b>	<p>Specifies the result flag indicating that the L2 trace status or error code. Each value represents a status or error case.</p> <ul style="list-style-type: none"> <li>1 — No error</li> <li>2 — Internal Error</li> <li>3 — Mep must be enabled to perform the trace</li> <li>4 — No response received</li> <li>5 — Trace completed</li> <li>6 — On a leaf node in the I-SID tree</li> <li>7 — No data I-SID was found for S, G</li> </ul>

---

## Viewing Layer 2 trace multicast route results

Use this procedure to view Layer 2 tracemroute results.

 **Note:**

In the current release, troubleshooting using ping and traceroute (including Layer 2 ping and Layer 2 traceroute) is not supported on EDM. For more information, see *Release Notes for VSP Operating System Software*, NN47227-401. As an alternative, use the ACLI.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > Edit > Diagnostics > L2Ping/L2Trace Route**
2. Click the **L2 MCAST Traceroute** tab.
3. To view the CFMI2 trace multicast route results, highlight an entry and click the **Result** button.



## L2tracemroute Result field descriptions

Use the data in the following table to use the **L2tracemroute Result** tab.

Name	Description
<b>VlanId</b>	Specifies a value that uniquely identifies the C-VLAN.
<b>SeqNumber</b>	Specifies the transaction identifier/sequence number returned by a previous transmit linktrace message command. Indicates which I2 tracemroute response is going to be returned.
<b>Hop</b>	Specifies the number of hops away from the I2 tracemroute initiator.
<b>ReceiveOrder</b>	Specifies an index to distinguish among multiple I2 tracemroute responses with the same transaction identifier field value. This value is assigned sequentially from 1, in the order that the linktrace initiator received the responses.
<b>Ttl</b>	Specifies the TTL value for a returned I2 tracemroute response.
<b>SrcMac</b>	Specifies the MAC address of the MP that responds to the I2 tracemroute request for this I2 tracemrouteReply.
<b>HostName</b>	Specifies the host name of the replying node.
<b>LastSrcMac</b>	Specifies the MAC address of the node that forwarded the I2 tracemroute to the responding node.
<b>LastHostName</b>	Specifies the host name of the node that forwarded the I2 tracemroute to the responding node.

# Chapter 22: Upper layer troubleshooting

This section describes troubleshooting for Layer 4 to 7 applications.

---

## Troubleshooting SNMP

### About this task

Troubleshoot Simple Network Management Protocol (SNMP) if the network management station (NMS) does not receive traps.

Verify the management configurations for the management station. Also verify the management station setup. If the management station can reach a device but not receive traps, verify the trap configurations (that is, the trap destination address and the traps to be sent).

If you enable enhanced secure mode, the VSP switch does not support the default SNMPv1 and default SNMPv2 community strings, and default SNMPv3 user name. The individual in the administrator access level role can configure a non-default value for the community strings, and the VSP switch can continue to support SNMPv1 and SNMPv2. The individual in the administrator access level role can also configure a non-default value for the SNMPv3 user name and the VSP switch can continue to support SNMPv3. If you disable enhanced secure mode, the SNMPv1 and SNMPv2 support for community strings remains the same, and the default SNMPv3 user name remains the same. Enhanced secure mode is disabled by default.

### Procedure

1. From the NMS, ping the IP address for the switch. If you can ping successfully, the IP address is valid and you may have a problem with the SNMP setup.  
If you cannot ping the switch, you have a problem with either the path or the IP address.
2. Telnet to the switch.  
If you can Telnet, the switch IP address is correct.
3. If Telnet does not work, connect to the console port using a serial line connection and ensure that the IP address configuration is correct.
4. If the management station is on a separate subnet, make sure that the gateway address and subnet mask are correct.
5. Using a management application, perform an SNMP Get request and an SNMP Set request (that is, try to poll the device or change a configuration using management software).

6. If you cannot reach the device using SNMP, access the console port, and then ensure that the SNMP community strings and traps are correct.
7. Use sniffer traces to verify that the switch receives the poll.
8. Use sniffer traces to verify that the NMS receives the response.
9. Verify that the data in the response is the data that was requested.

---

## Troubleshooting DHCP

### About this task

Perform this procedure to troubleshoot the following Dynamic Host Configuration Protocol (DHCP) scenarios:

- The client cannot obtain a DHCP address when in the same subnet.
- The client cannot obtain a DHCP address when in a different subnet.

When the DHCP server and client are on the different subnets or VLANs, you must configure the device as a DHCP relay agent. The device must forward DHCP requests to the DHCP server. You must perform extra troubleshooting steps to troubleshoot the DHCP relay agent.

### Procedure

1. Check the physical connectivity between the DHCP client and server.
2. Verify network connectivity by configuring a static IP address on a client workstation.  
If the workstation still cannot reach the network, the problem is not DHCP. Start troubleshooting network connectivity.
3. Attempt to obtain an IP address from the DHCP server by manually forcing the client to send a DHCP request.  
If the client obtains an IP address after the PC startup is complete, the issue is not the DHCP server.
4. Obtain an IP address on the same subnet or VLAN as the DHCP server.  
If the issue persists, the problem may be with the DHCP server. If DHCP is working on the same subnet or VLAN as the DHCP server, the DHCP issue can be with the DHCP relay agent.
5. Confirm the DHCP relay agent configuration is correct.
6. Obtain sniffer traces where the traffic ingresses and egresses the switch and also on the client side of the network.
7. Check the logs on the switch for errors such as size exceeded or incorrect packet format.

# Troubleshooting DHCP Relay

## Before you begin

- Configure the server to reply to the client subnet. Check the server configuration file to verify the configuration.
- Configure a route on the server for the client subnet to create a path on which to send replies.

## About this task

Perform this procedure to troubleshoot the DHCP relay agent.

## Procedure

1. Verify that the interfaces that link the client and server are up, and that the ports are in the forwarding state.
  - a. To verify client availability, you can configure a temporary static IP address on the client, and then use the `ping` command.
 

```
ping WORD<0-256>
```
  - b. To verify the port is in the forwarding state, use the following command for the slot and port number:
 

```
show spanning-tree [rstp|mstp] port role [{slot/port[/sub-port]}
[-slot/port[/sub-port]][,...]]
```

If STP detects loops in the configuration, it blocks ports to avoid flooding in the network. In this situation, the port is not in the forwarding state.
2. Ensure that DHCP is enabled on the client interface and that a valid forwarding path exists and is enabled. Ensure the server is reachable.
3. View the statistics counters for the relay.
4. If request or reply counters do not increase, use a sniffer tool to ensure that the client sends the packets, and that the interface module receives the packets.

You can configure mirroring for the ingress port to verify if the packets reach the module.

- a. If the client sends the packets, check that the packets reach the CPP and search the trace results for the ingress port:
 

```
trace level 9 3
trace grep WORD<0-128>
```
  - b. If the packets reach the CPP, check that they reach the DHCP protocol; check for errors or packet drop messages:
 

```
trace level 170 3
trace grep WORD<0-128>
```
5. If Option 82 is enabled, check the statistic counters for dropped packets, and perform a trace for the DHCP protocol:

```
trace level 170 3
```

### Example

```
Switch:1# ping 47.16.10.31
```

```
Switch:1#show spanning-tree mstp port role
=====
                        CIST Port Roles and States
=====
Port-Index  Port-Role  Port-State  PortSTPStatus  PortOperStatus
-----
1/1         Disabled  Forwarding  Disabled       Disabled
1/2         Disabled  Forwarding  Disabled       Disabled
1/3         Disabled  Discarding  Enabled        Disabled
1/4         Disabled  Discarding  Enabled        Disabled
1/5         Disabled  Forwarding  Disabled       Disabled
1/6         Disabled  Forwarding  Disabled       Disabled
1/7         Disabled  Forwarding  Disabled       Disabled
1/8         Disabled  Forwarding  Disabled       Disabled
1/9         Disabled  Discarding  Enabled        Disabled
1/10        Disabled  Discarding  Enabled        Disabled
1/11        Disabled  Discarding  Enabled        Disabled
1/12        Designated Forwarding  Enabled        Enabled
1/13        Disabled  Forwarding  Disabled       Disabled
1/14        Disabled  Forwarding  Disabled       Disabled

--More-- (q = quit)
```

```
Switch:1:# trace level 9 3
```

```
Switch:1:# trace grep 00-1A-4B-8A-FB-6B
```

## Variable definitions

Use the data in the following table to use the troubleshooting commands in this procedure.

Variable	Value
{slot/port[/sub-port][/-slot/port[/sub-port]][,...]}	Identifies the slot and port in one of the following formats: a single slot and port (slot/port), a range of slots and ports (slot/port-slot/port), or a series of slots and ports (slot/port,slot/port,slot/port).If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.
WORD<0-128>	Specifies the text string to use as the search criterion.
WORD<0-256>	Specifies the IP address.

---

## Troubleshooting client connection to the DHCP server

### About this task

Perform this procedure if the client cannot reach the DHCP server.

### Procedure

1. Check that the DHCP relay agent in the network switch is correctly configured.
2. Check that the DHCP server configuration is correct.
3. Check for routing issues.

The routing in the network may not be configured so that DHCP request and reply packets are propagated. You can use ping and traceroute.

4. Check that the DHCP pools are correctly configured.
5. If the client cannot reach the server because the link is down, enable auto-negotiation on the link.

---

## Troubleshooting IPv6 DHCP Relay

The following sections provide troubleshooting information for IPv6 DHCP Relay.

---

### IPv6 DHCP Relay switch side troubleshooting

With DHCP Relay, the switch only participates in forwarding the requests and replies to and from the client and the DHCP server. The switch always acts as the relay agent, on which you configure the forward path to the server.

To troubleshoot DHCP Relay issues on the switch, use the following procedure.

### Procedure

1. Verify that the DHCP server is reachable using ping. If ping is working and the DHCP server is reachable, DHCP should work.
2. Verify that the relay agents and the forward path configured are reachable. Ping the server and the gateway to the server.
3. Check that the relay agent configurations are correct. Also verify that DHCP is enabled on the switch:

```
show ipv6 dhcp-relay interface {gigabitEthernet {slot/port[/sub-port]}[-slot/port[/sub-port]][,...]}|vlan <1-4059>
```

4. Verify that IPv6 forwarding is enabled globally:

```
show ipv6 global
```

5. Verify that the IPv6 based VLAN where the DHCP relay agent is configured is enabled:

```
show ipv6 interface vlan <1-4059>
```

6. In a scenario with VRRP and SMLT, Avaya recommends that you have the VRRP IP configured as the DHCP relay agent.
7. When using the VRRP VRID as the relay agent, make sure the VRRP configurations are proper.
8. To verify that relay forward and relay receive are working, enable trace for DHCP with IPv6, and grep trace for relay:

```
trace level 66 3
```

```
trace grep relay
```

```
trace screen enable
```

9. Display the count of DHCP Relay requests and replies to verify the system received requests and replies:

```
show ipv6 dhcp-relay counters
```

---

## IPv6 DHCP Relay server side troubleshooting

Use the following procedure to troubleshoot IPv6 DHCP Relay on the server side.

### Procedure

1. Enable the services on the server side, and then create an IP pool.  
The IP pool must contain the range of addresses that you want to assign to the clients.  
Configure the IP pool with the same network subnet as that of the relay agent.
2. When the configuration is complete, initiate a DHCP request from a client.
3. Check the log file available on the server to verify the reason for packet drop.
4. Capture the packets on the server side using Ethereal.
5. From the server side, use ping to verify that the relay agent address is reachable.  
Ensure that a route to the relay is configured.
6. For more configuration aspects, see the MS webpage for troubleshooting and configuration issues.

#### Note:

You can receive some log messages that indicate the system cannot forward packets. However, certain situations are not DHCP failures.

**Example 1:** if you receive the message `0x00108796 (relayMsgSend): cannot find route entry for destination on the console`, you must ping the server. If the server is not reachable, the system cannot forward the packet. This is not a DHCP issue.

**Example 2:** if you receive the message `0x00108705` this indicates a problem at the transmission level. Check the server reachability and ensure that MAC learning is correct before you pursue DHCP issues.

---

## IPv6 DHCP Relay client side troubleshooting

You can collect a client console dump, which can be used to analyze why the received packet cannot be processed and the allocated address cannot be used by the client.

In addition, restarting the client can also fix the issue in some cases.

Make sure the client supports IPv6 requests.

Connect the server directly to the client. If the IP is assigned, then the problem is with the relay.

---

## Enabling trace messages for IPv6 DHCP Relay

Use this procedure to enable trace for IPv6 DHCP Relay and enable IPv6 forwarding trace.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. To troubleshoot IPv6 DHCP Relay, you can enable `rcip6` trace messages using the following command:

```
trace level 66 3
```

3. You can also enable IPv6 forwarding trace using the following command:

```
trace ipv6 forwarding enable <all|debug|error|info|pkt|warn>
```

### Example

Enable `rcip6` trace messages and enable IPv6 forwarding trace:

```
Switch:1>enable
Switch:1#trace level 66 3
Switch:1#trace ipv6 forwarding
```



## Troubleshooting IPv6 VRRP

The following sections describe troubleshooting information for IPv6 Virtual Router Redundancy Protocol (VRRP).

### VRRP transitions

When a VRRP transition takes place with the backup taking over as the master, look for the following message in the syslog on the new master, as well as the old master. This message provides information to allow you to determine the cause of the transition.

```
IPv6 Vrrp State Transition Trap(Port/Vlan=200, Type=masterToInitialize,
Cause=shutdownReceived, VrId=20,VrIpAddr=fe80:0:0:0:0:0:0:200,
Addr=fe80:0:0:0:224:7fff:fe9d:1a03)
```

In this message, see the Type and Cause fields.

**\* Note:**

Although all of the possible causes and types are listed below, not all of the listed causes and types appear in the trap/log message.

The following table describes the VRRP transition types.

**Table 34: Transition type**

Type value	Type definition
1	None
2	Master to backup
3	Backup to master
4	Initialize to master
5	Master to initialize
6	Initialize to backup
7	Backup to initialize
8	Backup to backup master
9	Backup master to backup

The following table describes the VRRP transition causes.

**Table 35: Transition cause**

Cause value	Cause definition
1	None

*Table continues...*

Cause value	Cause definition
2	Higher priority advertisement received
3	Shutdown received
4	VRRP address and physical address match
5	Master down interval
6	Preemption
7	Critical IP goes down
8	User disabling VRRP
9	VRRP status synced from primary
10	IPv6 interface on which VRRP is configured goes down
11	Lower priority advertisement received
12	Advertisement received from higher interface IP address with equal priority
13	Advertisement received from lower interface IP address with equal priority
14	User enabled VRRP
15	Transition because of any other cause

---

## Enabling trace messages for IPv6 VRRP troubleshooting

Use this procedure to enable trace messages for IPv6 VRRP.

When VRRP is enabled on two routing switches, the master-backup relationship forms with one router taking the responsibility of routing. If the master-backup relationship is not formed between the VRRP virtual routers, look for the following trace messages to ensure that the master is sending the advertisements correctly and the backup is processing them.

### Procedure

1. Enter Privileged EXEC mode:  

```
enable
```
2. To troubleshoot IPv6 VRRP, you can enable RCIP6 trace messages with the command:  

```
trace level 66 3
```
3. And to provide additional trace information, you can also enable the following traces:  

```
trace ipv6 nd enable
trace ipv6 base enable all
trace ipv6 forwarding enable all
trace ipv6 rtm enable all
trace ipv6 transport enable all
```

4. When VRRP is enabled on two routing switches, the master-backup relationship forms with one router taking the responsibility of routing. If the master-backup relationship is not formed between the VRRP virtual routers, look for the following trace messages to ensure that the master is sending the advertisements correctly and the backup is processing them. On the master router, look for the following RCIP6 trace messages.

- tMainTask RCIP6: rcip6\_vrrp.c: 5118: VRF name: GlobalRouter (VRF id 0): ipv6VrrpTic: Am Master for Vrid 200 on IfIndex 2053 Timer 1

If VRRP is enabled on the interface, this timer kicks off every second and shows the state for the VRID.

- [11/18/09 15:08:20:383] tMainTask RCIP6: rcip6\_vrrp.c: 5924: ipv6VrrpSendAdvertisement: for Vrid 200 on IfIndex 2053

```
[11/18/09 15:08:20:583] tMainTask RCIP6: rcip6_vrrp.c: 5175: VRF
name: GlobalRouter (VRF id 0): ipv6VrrpTic:
ipv6VrrpSendAdvertisement
```

The preceding trace messages show that the VRRP master is sending the advertisements correctly at the end of advertisement interval for a VRID.

5. On the backup router, look for the following RCIP6 trace messages.

- tMainTask RCIP6: rcip6\_vrrp.c: 5236: VRF name: GlobalRouter (VRF id 0): ipv6VrrpTic: Am Backup for VrId 200 on IfIndex 2052 Timer 1

- tMainTask RCIP6: rcip6\_vrrp.c: 4854: ipv6VrrpIn: Vrid 200 on IfIndex 2052

- tMainTask RCIP6: rcip6\_vrrp.c: 5545: VRF name: GlobalRouter (VRF id 0): rcIpVrrpProcessAdvt: Am backup for Vrid 200 on IfIndex 2052

The preceding trace messages show that the backup router is receiving the advertisements sent by the master and correctly processing them.

---

## Risks associated with enabling trace messages

When traces are enabled on VRRP master, VrrpTic messages are logged for every second and any other configured traces keep displaying, so there is no guarantee that the backup will receive the advertisement from the master within 3 seconds, so it can transit to master also. There is also the risk of toggling of VRRP states (from backup to master and back again).

Enable the limited traces based on whichever is required.

---

## Risks associated with enabling trace messages

When traces are enabled on VRRP master, VrrpTic messages are logged for every second and any other configured traces keep displaying, so there is no guarantee that the backup will receive the advertisement from the master within 3 seconds, so it can transit to Master also. There is also the risk of toggling of VRRP states (from backup to master and back again).

Enable the limited traces based on whichever is required.

---

## VRRP with higher priority running as backup

The VRRP router with the higher priority can display as the backup for the following reasons

- Hold-down timer is running.
- The configured Critical IP is not reachable or does not exist.

If the critical-IP is configured for VRRP master, and the critical interface goes down or is deleted, the master transitions to the backup state. In this case, the log shows the transition cause as 1 like many other cases.

If the holddown timer is configured for VRRP master, the holddown timer delays the preemption, giving the device, which is becoming the master enough time to construct routing tables.

### Procedure

1. To determine that the issue is with the critical interface, look for the following trace message.

```
tMainTask RCIP6: rcip6_vrrp.c: 5152: VRF name: GlobalRouter (VRF id 0): ipv6VrrpTic: Becoming backup for Vrid 200 on IfIndex 2052 because of invalid critical IP
```

2. If the holddown Timer is configured for VRRP master, the holddown timer delays the preemption, giving the device, which is becoming the master enough time to construct routing tables.

```
tMainTask RCIP6: rcip6_vrrp.c: Enter in HoldDown processing,Vrid 200 LastRecvd 0 MasterDown 3, Holddown time remaining 970, Holddownstate 2
```

---

## Troubleshooting RSMLT

The following sections provide information for troubleshooting IPv4 Split Multi-Link Trunking (RSMLT).

## RSMLT peers not up

If, after a series of reconfigurations, RSMLT peers do not transition to the up state, use the following procedure to troubleshoot the issue. You can observe this issue on dual-stack VLANs after multiple delete and re-adds of IPv4 interfaces.

### Procedure

1. Display the RSMLT configuration. This command shows whether the peers are up:

```
show ip rsmlt peer
```

2. Enter VLAN Interface Configuration mode:

```
enable
```

```
configure terminal
```

```
interface vlan <1-4059>
```

3. To recover the peers if they are down, disable and reenables RSMLT on both IST peers:

```
no ip rsmlt
```

```
ip rsmlt
```

4. If the problem persists, boot from a saved configuration.

### Example

Display the RSMLT configuration:

```
Switch:1>enable
Switch:1#configure terminal
Switch:1(config)#interface vlan 1
Switch:1(config-if)#show ip rsmlt peer
```

```
=====
                          Ip Rsmlt Peer Info - GlobalRouter
=====
```

VID	IP	MAC	ADMIN	OPER	HDTMR	HUTMR
1	192.0.2.1	00:1f:ca:1e:d3:1e	Enable		Up	60 180
2	198.51.100.1	00:1b:ca:1d:e3:1d	Enable		Up	60 180

```
=====
```

VID	HDT	REMAIN	HUT	REMAIN	SMLT ID
1	60	180	10		
2	60	180	10, 16		

```
=====
```

VID	IPv6	MAC	ADMIN	OPER	HDTMR	HUTMR

```
=====
```

VID	HDT	REMAIN	HUT	REMAIN	SMLT ID

```
Switch:1(config-if)#no ip rsmlt
Switch:1(config-if)#ip rsmlt
```

---

## Enabling trace messages for RSMLT troubleshooting

Use the following procedure to obtain additional RSMLT-related information.

### Procedure

If the preceding information does not resolve the issue, you can use the following command to obtain additional RSMLT-related information:

```
trace level 173 4
```

### Important:

Enabling this trace on a loaded system can slow down the CPU, especially if executed through the console. Use Telnet if possible.

---

## Troubleshooting IPv6 connectivity loss

If the switch experiences loss of IPv6 connectivity, use the following procedure to troubleshoot the issue.

### Procedure

1. Enter Global Configuration mode:

```
enable
```

```
configure terminal
```

2. Through ACLI commands, make sure the required routes are in place and the corresponding neighbor entries are resolved (that is, in REACHABLE, PROBE, DELAY or STALE state).
3. INCOMPLETE neighbor state indicates a problem if the corresponding neighbor is used by some of the IPv6 routes. This applies to neighbor entries with link-local addresses.

### Note:

Global addresses are not normally used as next hops. Having a global IPv6 neighbor entry as INCOMPLETE does not usually lead to a connectivity issue.

4. If the corresponding route is not in place then this is a routing issue. If the neighbor is not present or is INCOMPLETE, then further debugging is needed on the network level (that is, the state of other nodes needs to be examined).
5. Disabling and re-enabling IPv6 on the VLAN often recovers connectivity.
6. Display the RSMLT and MLT status:

```
show ip rsmlt
```

```
show mlt
```

Make sure the RSMLT peer MAC is learned and the IST state is `ist`.

---

# Troubleshooting vIST failure

## About this task

When you use Virtual Inter-Switch Trunk (vIST), all critical network traffic runs on this link. If vIST fails, network protocols such as RIP, VRRP, OSPF, and VLACP go down and eventually cause a network outage.

vIST uses an SPBM tunnel to virtually connect two nodes that can be anywhere in the SPBM cloud. Even if the two vIST nodes are directly connected by an MLT link, the vIST VLAN does not have MLT ports as members. Instead, it is configured to be an SPBM C-VLAN.

### Note:

For more information on vIST and a configuration example, see *Configuring Link Aggregation, MLT, SMLT, and vIST on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-503.

The vIST tunnel is up as long as there is SPBM connectivity between the IST peers. If there is a vIST failure, check the following procedure for some possible reasons:

## Procedure

1. Enter Global Configuration mode:

```
enable
configure terminal
```

2. Verify that the vIST VLAN is configured on the vIST switch:

```
show virtual-ist
```

3. Verify that an I-SID is associated with the vIST VLAN:

```
show isis spbm i-sid discover
```

### Important:

The I-SID associated with the vIST VLAN should be the same on the vIST peer, and this I-SID should not be used anywhere else in the network.

4. Verify that the vIST peers are on the same subnet.
5. If peer ARP is not resolved, enable `trace level 14` to see if ARP request/response are being sent/received.
6. If vIST is not up, check the mac fdb table and verify that the peer MAC is synchronized:  

```
show vlan mac-address-entry <1-4059>
```
7. If the vIST peer MAC is learned, check to see if the peer IP address is reachable.
  - a. Use `show virtual-ist` to obtain the vIST peer IP address.
  - b. Ping the peer IP address.
8. If unable to ping the peer IP address, check to see if ARP is resolved.

```
show ip arp vlan <vid>
```

---

## Troubleshooting TACACS+

The switch supports the Terminal Access Controller Access Control System plus (TACACS+) client. TACACS+ is a remote authentication protocol that provides centralized validation of users who attempt to gain access to a router or network access server (NAS). The TACACS+ feature is disabled by default.

The current implementation of TACACS+ does not support:

- Earlier versions of TACACS
- Point-to-Point Protocol (PPP) authentication and accounting
- IPv6 addresses

TACACS+ is part of the Base Software License. For more information about licensing, see *Administering Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-600

See the following sections to troubleshoot TACACS+.

---

## Unable to log on using Telnet or rlogin

If you cannot log on using Telnet or rlogin, perform the following steps.

### Procedure


1. Check whether the TACACS+ server is available or unreachable.
2. On the TACACS+ server, check whether you configured the privilege level correctly. On successful authorization, the TACACS+ server returns an access level to the switch for the current user, which determines the user access privileges. The switch supports access levels 1 to 6 and access level 15.

The following table maps user accounts to TACACS+ privilege level.

Switch access level	TACACS+ privilege level	Description
NONE	0	If the TACACS+ server returns an access level of 0, the user is denied access. You cannot log into the device if you have an access level of 0.
READ ONLY	1	Permits you to view only configuration and status information.

*Table continues...*



Switch access level	TACACS+ privilege level	Description
LAYER 1 READ WRITE	2	Permits you to view most of the switch configuration and status information and change physical port settings.
LAYER 2 READ WRITE	3	Permits you to view and change configuration and status information for Layer 2 (bridging and switching) functions.
LAYER 3 READ WRITE	4	Permits you to view and change configuration and status information for Layer 2 and Layer 3 (routing) functions.
READ WRITE	5	Permits you to view and change configuration and status information across the VSP switch. This level does not allow you to change security and password settings.
READ WRITE ALL	6	Permits you to have all the rights of read-write access and the ability to change security settings, including Avaya command line interface (ACLI) and web-based management user names and passwords, and the SNMP community strings.
NONE	7 to 14	If the TACACS+ server returns an access level of 7 to 14, the user is denied access. You cannot log into the device if you have an access level of 7 to 14.
READ WRITE ALL	15	Permits you to have all the rights of read-write access and the ability to change security settings, including Avaya command line interface (ACLI) and Web-based management user names and passwords, and the SNMP community strings.   <b>Note:</b> Access level 15 is internally mapped to access level 6, which

*Table continues...*

Switch access level	TACACS+ privilege level	Description
		ensures consistency with other vendor implementations. The VSP switch does not differentiate between an access level of 6 and an access level of 15.

After you enable TACACS+ authorization, the current privilege-level to command mapping on the switch is no longer relevant because the TACACS+ server has complete responsibility for command authorization. TACACS+ authorization provides access to the system based on username, not based on privilege level.

**\* Note:**

If you want to switch to a privilege level 'X' using `tacacs switch level <1-15>` command, you must create a user "\$enabX\$" on the TACACS+ server. X is the privilege level that you want to change.

- On the TACACS+ server, check whether you configured the password and user name correctly.
- On the TACACS+ server, check whether you configured the switch IP address in the trust list.
- Check whether you configured the encryption key, connection mode (single connection or per-session connection), and TCP port number the same on the TACACS+ server and switch.
- If you can log on to the switch, check whether the TACACS+ server configured on the platform has the correct IP address:

```
show tacacs
```
- Use the output from the preceding step to verify whether the key field configured on the platform is the same as that on the TACACS+ server.
- Also use the output from the `show tacacs` command to verify whether you configured the single connection option on the platform, and whether the TACACS+ server supports the single connection.

### Example

Check whether the TACACS+ server configured on the platform has the correct IP address:

```
Switch:1>enable
Switch:1(config)#show tacacs

Global Status:

  global enable : false
  authentication enabled for : cli
  accounting enabled for : none
```

```

authorization : disabled

User privilege levels set for command authorization : None

Server:

                create :

Prio  Status  Key      Port  IP address  Timeout  Single Source SourceEnabled
Primary NotConn *****  3     192.0.2.254  30     true 5.5.5.5  true
Backup  NotConn *****  47    198.51.100.1  10    false 0.0.0.0  false
    
```

## Job aid

The following table describes the fields in the output for the `show tacacs` command.

Name	Description
Global Status	
global enable	Displays if the TACACS+ feature is enabled globally.
authentication enabled for	Displays which application is authenticated by TACACS+. The possibilities are ACLI, web, or all.
accounting enabled for	Displays if accounting is enabled. You can only enable accounting for ACLI. By default, accounting is not enabled.
authorization	Displays if authorization is enabled.
User privilege levels set for command authorization	<p>Displays the privilege levels set for command authorization. When you configure command authorization for a particular level, all commands that you execute are sent to the TACACS+ server for authorization. The device can only execute the commands the TACACS+ server authorizes.</p> <p>The user privilege levels are:</p> <ul style="list-style-type: none"> <li>• 0: denied access</li> <li>• 1: read only (ro) access</li> <li>• 2: Layer 1 read and write (l1) access</li> <li>• 3: Layer 2 read and write (l2) access</li> <li>• 4: Layer 3 read and write (l3) access</li> <li>• 5: read and write (rw) access</li> <li>• 6: read and write all (rwa) access</li> <li>• 7-14: denied access</li> <li>• 15: read and write all (rwa) access</li> </ul>
Server	

*Table continues...*

Name	Description
Prio	Displays the priority of the TACACS+ server. The switch attempts to use the primary server first, and the secondary server second.
Status	Displays the connection status between the server and the switch – connected or not connected.
Key	Displays as ***** instead of the actual key. The key is secret and is not visible.
Port	Displays the TCP port used to establish the connection to the server. The default port is 49.
IP address	Displays the IP address for the primary and secondary TACACS+ servers.
Timeout	Displays the period of time, in seconds, the switch waits for a response from the TACACS+ daemon before it times out and declares an error. The default is 10 seconds.
Single	Displays if a single open connection is maintained between the switch and TACACS+ daemon, or if the switch opens and closes the TCP connection to the TACACS+ daemon each time they communicate. The default is false, which means the device does not maintain the single open connection.
Source	Displays the fixed source IP address, if you configure one, for all outgoing TACACS+ packets.
SourceEnabled	Displays if the fixed source IP address is enabled for all outgoing TACACS+ packets.

## Unable to log on using SSH

If you cannot log on using Secure Shell (SSH), perform the following steps.

### Procedure

1. Verify that the network, the switch, and the TACACS+ server is reachable.
2. Verify whether you configured the SSH client correctly.
3. Verify whether you enabled and configured the SSH function correctly on the switch:

```
show ssh global
```

### Example

Verify whether you enabled and configured SSH function correctly on the switch:

```
Switch:1>enable
Switch:1#show ssh global

Total Active Sessions   : 0
      version           : v2only
```

```

port                : 22
max-sessions        : 4
timeout             : 60
action rsa-keygen   : rsa-keysize 2048
action dsa-keygen   : dsa-keysize 2048
rsa-auth            : true
dsa-auth            : true
pass-auth           : false
enable              : true
  
```

## Job Aid

The following table describes the fields in the output for the `show ssh global` command.

Parameter	Description
Total active sessions	Specifies the number of active SSH sessions underway.
version	Specifies if SSH is version 1 or version 2. The default is v2. Avaya recommends you configure the version to v2 only.
port	Specifies the SSH connection port. The default is 22. You cannot configure the following TCP ports as SSH connection ports: 0 to 1024 (except port 22), 1100, 4095, 5000, 5111, 6000, or 999.
max-sessions	Specifies the maximum number of SSH sessions allowed. The default is 4.
timeout	Specifies the SSH connection authentication timeout in seconds. The default is 60 seconds.
action rsa-keygen	Specifies the SSH RSA key size.
action dsa-keygen	Specifies the SSH DSA key size.
rsa-auth	Specifies if RSA authentication is enabled or disabled. The default is enabled.
dsa-auth	Specifies if DSA authentication is enabled or disabled. The default is enabled.
pass-auth	Specifies if password authentication is enabled or disabled. The default is enabled.
enable	Specifies if SSH secure mode is enabled. False is disabled. Secure is enabled.

## Unable to log on by any means (Telnet, rlogin, or SSH)

If you cannot log on by any means, perform the following steps.

### Procedure

1. Check whether the TACACS+ server runs properly and try to restart the TACACS+ server.
2. Check whether you enabled both TACACS+ and RADIUS on the switch.

```
show radius
```

```
show tacacs
```

If TACACS+ fails, RADIUS can take over the authentication, authorization, and accounting (AAA) process.

3. Check whether you configured the TACACS+ server to unencrypted mode, as the switch always sends encrypted TACACS+ messages.
4. Check whether you configured the switch properly. In particular, check the IP address and key.

```
show tacacs
```

5. Check whether you configured the encryption key, connection mode (single connection or per-session connection), and TCP port number the same on the TACACS+ server and switch.
6. If the server connects directly, check whether the administrative and operation status of the port is up:

```
show interface gigabitethernet {slot/port[/sub-port] [-slot/port[/sub-port]] [, ...]}
```

7. If the server is connected in a network, check whether the switch has a route configured to the server network:

```
show ip route
```

## Example

Check whether you enabled both TACACS+ and RADIUS on the switch:

```
Switch:1>enable
Switch:1(config)#show tacacs

Global Status:

  global enable : false

  authentication enabled for : cli

  accounting enabled for : none

  authorization : disabled

  User privilege levels set for command authorization : None

Server:

          create :

Prio   Status  Key      Port  IP address  Timeout  Single  Source  SourceEnabled
Primary NotConn *****  3     192.0.2.254   30    true  5.5.5.5  true
Backup  NotConn *****  47     198.51.100.1  10    false 0.0.0.0  false

Switch:1(config)#show radius
      acct-attribute-value : 193
      acct-enable : false
      acct-include-cli-commands : false
      access-priority-attribute : 192
```

```

auth-info-attr-value : 91
command-access-attribute : 194
cli-commands-attribute : 195
  cli-cmd-count : 40
cli-profile-enable : false
  enable : false
igap-passwd-attr : standard
igap-timeout-log-fsize : 512
  maxserver : 10
mcast-addr-attr-value : 90
  sourceip-flag : false

```

Check whether the administrative and operation status of the port is up:

```

Switch:1#show interface gigabitethernet 1/2

```

```

=====
Port Interface
=====
PORT          LINK  PORT  PHYSICAL  STATUS
NUM  INDEX DESCRIPTION TRAP  LOCK  MTU  ADDRESS  ADMIN  OPERATE
-----
1/2   257   1000BaseTX  true  false  1950  00:24:7f:a1:70:61  up    up
=====
Port Name
=====
PORT          OPERATE  OPERATE  OPERATE
NUM  NAME          DESCRIPTION  STATUS  DUPLX  SPEED  VL
AN
-----
1/2   gged          1000BaseTX  up      full   1000   Ta
=====
Port Config
=====
PORT          DIFF-SERV  QOS  MLT  VENDOR
--More-- (q = quit)

```

Check whether the switch has a route configured to the server network:

```

Switch:1(config)#show ip route

```

```

=====
IP Route - GlobalRouter
=====
INTER          NH
DST           MASK  NEXT  VRF/ISID  COST FACE  PROT AGE
TYPE PRF
-----
198.51.100.1   255.255.255.255  192.0.2.65  GlobalRouter  1  100  OSPF  0
IB  125
198.51.100.5   255.255.255.255  192.0.2.5   -             1  0    LOC   0
DB  0
198.51.100.13  255.255.255.255  VSP13       GlobalRouter  10 1000  ISIS  0
IBS 7
198.51.100.200 255.255.255.255  VSP200      GlobalRouter  10 1000  ISIS  0
IBS 7

```

```
4 out of 4 Total Num of Route Entries, 4 Total Num of Dest Networks displayed.
```

```
-----
```

```
TYPE Legend:
```

```
I=Indirect Route, D=Direct Route, A=Alternative Route, B=Best Route, E=Ecmp Route,
```

```
U=Unresolved Route, N=Not in HW, F=Replaced by FTN, V=IPVPN Route, S=SPBM Route
```

```
PROTOCOL Legend:
```

```
v=Inter-VRF route redistributed
```

## Job aid

The following table describes the fields in the output for the **show radius** command.

Parameter	Description
acct-attribute-value	Specifies the accounting attribute value.
acct-enable	Specifies if the accounting attribute is enabled.
acct-include-cli-commands	Specifies if the accounting attribute includes ACLI commands. The default is false.
access-priority-attribute	Specifies the value of the access priority attribute. The default is 192.
auth-info-attr-value	Specifies the value of the authentication information attribute. The default is 91.
command-access-attribute	Specifies the value of the command access attribute. The default is 194.
cli-commands-attribute	Specifies the value of the ACLI commands attribute. The default is 195.
cli-cmd-count	Specifies how many ACLI commands before the system sends a RADIUS accounting interim request. The default is 40.
cli-profile-enable	Specifies if RADIUS ACLI profiling is enabled. ACLI profiling grants or denies access to users being authenticated by way of the RADIUS server. You can add a set of ACLI commands to the configuration on the RADIUS server, and you can specify the command-access mode for these commands. The default is false.
enable	Specifies if RADIUS authentication is globally enabled on the switch.
igap-passwd-attr	Specifies the IGMP for user Authentication Protocol (IGAP) password attribute.
igap-timeout-log-fsize	Specifies the IGMP for user Authentication Protocol (IGAP) timeout log file size.
maxserver	Specifies the maximum number of servers allowed for the device. The default is 10.
mcast-addr-attr-value	Specifies the value of the multicast address attribute. The default is 90.

*Table continues...*



Parameter	Description
sourceip-flag	<p>Specifies if the switch can use a configured source IP address. If the outgoing interface on the switch fails, a different source IP address is used, which requires that you make configuration changes to define the new RADIUS client on the RADIUS server. To simplify RADIUS server configuration, you can configure the switch to use a circuitless IP (CLIP) address as the source IP and NAS IP address when transmitting RADIUS packets.</p> <p>By default, the switch uses the IP address of the outgoing interface as the source IP, and the NAS IP address for RADIUS packets that it transmits.</p>

## Administrator unable to obtain accounting information from the TACACS+ server

If the administrator is unable to obtain accounting information from the TACACS+ server, perform the following steps.

### Procedure

1. Check whether you enabled accounting on the switch:  

```
show tacacs
```
2. Check whether you enabled accounting on the TACACS+ server.

### Example

Check whether accounting is enabled on the switch:

```
Switch:1>enable
Switch:1(config)#show tacacs

Global Status:

  global enable : false

  authentication enabled for : cli

  accounting enabled for : none

  authorization : disabled

  User privilege levels set for command authorization : None

Server:

      create :

Prio   Status  Key      Port  IP address  Timeout  Single Source SourceEnabled
Primary NotConn *****  3     192.0.2.254  30     true  5.5.5.5  true
Backup  NotConn *****  47    198.51.100.1  10    false 0.0.0.0  false
```

## Trap server cannot receive trap packets from the VSP device

If the trap server cannot receive trap packets from the switch, perform the following steps.

### Procedure

1. Check whether you configured the trap server correctly on the switch:

```
show snmp-server host
```

2. Check whether a firewall exists between the switch and the trap server.

### Example

Check whether you configured the trap server correctly on the switch:

```
Switch:1>enable
Switch:1#show snmp-server host
```

```
=====
Notify Configuration
=====
```

Notify Name	Tag	Type
Inform	informTag	inform
Trap	trapTag	trap

```
=====
Notify Profile Configuration
=====
```

Params Name	Profile Name
AuthNoPriv-md5	profile2
AuthPriv-md5	profile3
NoAuthNoPriv-md5	profile1

```
=====
Target Address Configuration
=====
```

Target Name	TDomain	TAddress	TMask
4c20cc369925edbd1fe3cf8e2584c498	ipv4	47.17.142.155:162	
55fca382ffba169e986783bbbdedc334	ipv4	47.17.143.57:162	

```
=====
Target Address Configuration
=====
```

Target Name Params	Timeout MMS	Retry	TagList
4c20cc369925edbd1fe3cf8e2584c498	1500	3	trapTag
4c20cc369925edbd1fe3cf8e2584c498	484		
55fca382ffba169e986783bbbdedc334	1500	3	trapTag
55fca382ffba169e986783bbbdedc334	484		

Target Params Configuration			
Target Name Level	MP Model	Security Name	Sec
4c20cc369925edbd1fe3cf8e2584c498 thNoPriv	snmpv1	readview	noAu
55fca382ffba169e986783bbbdedc334 thNoPriv	snmpv2c	secret	noAu
TparamV1 thNoPriv	snmpv1	readview	noAu
TparamV2 thNoPriv	snmpv2c	readview	noAu

## Troubleshooting TACACS+ problems

Use the `trace level` command to check traps and log files to see any TACACS+ failure. If TACACS+ experiences failure conditions, the TACACS+ module sends SNMP traps to notify the user. The TACACS+ module also logs the failure information into the system log file.

### About this task

#### Caution:

Using the trace tool inappropriately can cause primary CPU lockup conditions, loss of access to the device, loss of protocols, and service degradation. If you use trace level 3 (verbose) or trace level 4 (very verbose), Avaya recommends that you do not use the screen to view commands due to the volume of information the system generates and the effect on the system.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Configure the trace level for the TACACS+ module:

```
trace level 109 <1-4>
```

The TACACS+ module ID is 109.

3. Stop trace:

```
trace shutdown
```

4. View the trace results on screen:

```
trace screen enable
```

5. View trace saved to a file:

```
show trace file [tail]
```


6. Save the trace file for retrieval:

```
save trace [file WORD<1-99>]
```

If you do not specify a file name, the file name is systrace.txt.

## Variable definitions

Use the data in the following table to use the `trace` command.

Variable	Value
level [ <code>&lt;0-219&gt;</code> ][ <code>&lt;1-4&gt;</code> ]	<p>Starts the trace by specifying the module ID and level. <code>&lt;0-219&gt;</code> specifies the module ID. Module ID 23 represents the IGMP module</p> <p><code>&lt;1-4&gt;</code> specifies the trace level:</p> <ul style="list-style-type: none"> <li>• 0 — Disabled</li> <li>• 1 — Very terse</li> <li>• 2 — Terse</li> <li>• 3 — Verbose</li> <li>• 4 — Very verbose</li> </ul>
shutdown	Stops the trace operation.
screen {disable enable}	<p>Enables or disables the display of trace output to the screen.</p> <p> <b>Important:</b></p> <p>Avaya recommends you avoid using the screen to view commands if you use trace level 3 (verbose) or trace level 4 (very verbose) due to the volume of information generated and the effect on the system.</p>

Use the data in the following table to use the `show trace` command.

Variable	Value
file [tail]	Displays the trace results saved to a file.
level	Displays the current trace level for all modules.
modid-list	Specifies the module ID list.

# Chapter 23: Using BGP debugging commands

Use global and peer debug commands to display specific debug messages for the global and peer Border Gateway Protocol (BGP) configuration, including the BGP neighbors.

You can use these commands to troubleshoot the BGP configuration.

## Procedure

1. Enter BGP Router Configuration mode:

```
enable
configure terminal
router bgp
```

2. Show specific debug messages for the global BGP configuration:

```
global-debug mask WORD<1-100>
```

3. Display specific debug messages for the global BGP neighbors:

```
neighbor-debug-all mask WORD<1-100>
```

4. Display specific debug messages for BGP peers or peer groups:

```
neighbor <nbr_ipaddr|peer-group-name> neighbor-debug-mask
WORD<1-100>
```

5. Display debug messages on the console:

```
debug-screen <on|off>
```

## Example

```
Switch:1> enable
```

```
Switch:1# configure terminal
```

```
Switch:1(config)# router bgp
```

Display the global debug messages for error and packet:

```
Switch:1(router-bgp)#global-debug mask error,packet
```

End (disable) the display of global debug messages:

```
Switch:1(router-bgp)#global-debug mask none
```

Display specific debug messages for the global BGP neighbors:

```
Switch:1 (router-bgp) #neighbor-debug-all mask packet,event
```

Display specific debug messages for BGP peers or peer groups:

```
Switch:1 (router-bgp) #neighbor 45.17.10.23 neighbor-debug-mask event,trace
```

Display debug messages on the console:

```
Switch:1 (router-bgp) #debug-screen on
```

---

## Variable definitions

Use the data in the following table to use the **global-debug mask** and **neighbor-debug-all mask** commands.

Variable	Value
<i>WORD</i> <1-100>	Specifies one or more mask choices that you enter, separated by commas with no space between choices. For example: [<mask>,<mask>,<mask>...]. Options include: none, all, error, packet, event, trace, warning, state, init, filter, update.

Use the data in the following table to use the **neighbor** command.

Variable	Value
<nbr_ipaddr peer-group-name>	Specifies the IP address or the group name of the peer.
<i>WORD</i> <1-100>	Specifies one or more mask choices that you enter, separated by commas with no space between choices. For example: [<mask>,<mask>,<mask>...]. Options include: none, all, error, packet, event, trace, warning, state, init, filter, update.

---

## Job aid

Use debug command values to control debug messages for global BGP message types, and for message types associated with a specified BGP peer or peer group. The following table identifies mask categories and messages.

**Table 36: Mask categories and messages**

Mask category	Message
none	None disables the display of all debug messages.
all	All configures the device to show all categories of debug messages.

*Table continues...*

<b>Mask category</b>	<b>Message</b>
error	Error configures the device to show error debug messages.
packet	Packet configures the device to show packet debug messages.
event	Event configures the device to show event debug messages.
warning	Warning configures the device to show warning debug messages.
init	Init configures the device to show initialization debug messages.
filter	Filter configures the device to show filter-related debug messages.
update	Update configures the device to show update-related debug messages.

# Chapter 24: Multicast troubleshooting

Use the following information to troubleshoot multicast features and multicast routing.

---

## Multicast feature troubleshooting

Use the information in this section to troubleshoot multicast feature problems.

---

### Troubleshooting IGMP Layer 2 Querier

The following sections provide troubleshooting information for the IGMP Layer 2 Querier feature.

#### Querier not elected

If a Querier is not elected, use the following procedure to troubleshoot the issue.

##### Procedure

1. Enter Privileged EXEC mode:  
`enable`
2. As the IGMP Layer 2 Querier is based on IGMP snoop, check whether IGMP snoop is enabled on the VLAN:

```
show ip igmp interface vlan
```

If IGMP snoop is disabled, the Layer 2 Querier cannot work until IGMP snoop and IGMP Layer 2 Querier are reenabled.

##### Example

Check whether IGMP snoop is enabled on the VLAN:

```
Switch:1>enable  
Switch:1#show ip igmp interface vlan
```

```
=====
```

Vlan Ip Igmp										
VLAN ID	QUERY INTVL	QUERY MAX RESP	ROBUST	VERSION	LAST MEMB QUERY	PROXY SNOOP ENABLE	SNOOP ENABLE	SSM SNOOP ENABLE	FAST LEAVE ENABLE	FAST LEAVE PORTS

```
=====
```



```

1    125  100  2    2    10    false false false false
2    125  100  2    2    10    false false false false
3    125  100  2    2    10    false false false false
4    125  100  2    2    10    false false false false
5    125  100  2    2    10    false false false false
10   125  100  2    2    10    false false false false
100  125  100  2    2    10    false false false false
200  125  100  2    2    10    false false false false
300  125  100  2    2    10    false false false false
444  125  100  2    2    10    false false false false

```

All 10 out of 10 Total Num of Icmp entries displayed

VLAN ID	SNOOP QUERIER	SNOOP QUERIER ADDRESS	DYNAMIC DOWNGRADE VERSION	COMPATIBILITY MODE	EXPLICIT HOST TRACKING
1	false	0.0.0.0	enable	disable	disable
2	false	0.0.0.0	enable	disable	disable
3	false	0.0.0.0	enable	disable	disable
4	false	0.0.0.0	enable	disable	disable
5	false	0.0.0.0	enable	disable	disable
10	false	0.0.0.0	enable	disable	disable
100	false	0.0.0.0	enable	disable	disable
200	false	0.0.0.0	enable	disable	disable
300	false	0.0.0.0	enable	disable	disable
444	false	0.0.0.0	enable	disable	disable

All 10 out of 10 Total Num of Icmp entries displayed

## Job aid

The following table describes the fields in the output for the `show ip igmp interface vlan` command.

### \* Note:

The following table shows the field descriptions for this command if you use the optional parameter `vlan`. If you do not the output is different.

Field	Description
VLAN ID	Identifies the VLAN or port where IGMP is configured.
QUERY INTVL	Indicates the frequency at which IGMP host query packets transmit on this interface.
QUERY MAX RESP	Indicates the maximum query response time (in tenths of a second) advertised in IGMPv2 queries on this interface.
ROBUST	Indicates the robustness variable, which you can configure for the expected packet loss on a subnet. If you expect packet loss on a subnet, increase the robustness variable.
VERSION	Indicates the version of IGMP that runs on this interface. This object configures a router capable of

*Table continues...*

Field	Description
	running either version. For IGMP to function correctly, you must configure all routers on a LAN to run the same version of IGMP.
LAST MEMB QUERY	Indicates the maximum response time (in tenths of a second) inserted into group-specific queries sent in response to leave group messages, and is also the amount of time between group specific query messages. Use this value to modify the leave latency of the network. A reduced value results in reduced time to detect the loss of the last member of a group. This variable does not apply to IGMPv1.
PROXY SNOOP ENABLE	Indicates if proxy snoop is enabled on the interface.
SNOOP ENABLE	Indicates if snoop is enabled on the interface.
SSM SNOOP ENABLE	Indicates if SSM snoop is enabled on the interface.
FAST LEAVE ENABLE	Indicates if fast leave mode is enabled on the interface.
FAST LEAVE PORTS (VLAN parameter only)	Indicates the set of ports that are enabled for fast leave.
VLAN ID	Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.
SNOOP QUERIER ENABLE	Specifies whether the snoop querier is enabled.
SNOOP QUERIER ADDRESS	Specifies the pseudo address of the IGMP snoop querier.
DYNAMIC DOWNGRADE VERSION	Indicates if the dynamic downgrade feature is enabled.
COMPATIBILITY MODE	Indicates whether compatibility mode is enabled.
EXPLICIT HOST TRACKING	Specifies whether the IGMP protocol version 3 is enabled to track hosts for each channel or groups.

## Enabling trace messages for IGMP Layer 2 querier troubleshooting

If the preceding information does not address your issue, you can also use the following trace command to view additional information related to Layer 2 querier.

### **Caution:**

Using the trace tool inappropriately can cause primary CPU lockup conditions, loss of access to the device, loss of protocols, and service degradation. If you use trace level 3 (verbose) or trace level 4 (very verbose), Avaya recommends that you do not use the screen to view commands due to the volume of information the system generates and the effect on the system.

## Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Use the following trace command to begin the trace operation for additional information related to Layer 2 querier:

```
trace level 23 <1-4>
```

3. Stop tracing:

```
trace shutdown
```

4. View the trace results:

```
trace screen enable
```

5. View trace saved to a file:

```
show trace file [tail]
```

## Variable definitions

Use the data in the following table to use the `trace` command.

Variable	Value
level [<0–219>][<1–4>]	<p>Starts the trace by specifying the module ID and level. &lt;0-219&gt; specifies the module ID. Module ID 23 represents the IGMP module.</p> <p>&lt;1-4&gt; specifies the trace level:</p> <ul style="list-style-type: none"> <li>• 0 — Disabled</li> <li>• 1 — Very terse</li> <li>• 2 — Terse</li> <li>• 3 — Verbose</li> <li>• 4 — Very verbose</li> </ul>
shutdown	Stops the trace operation.
screen {disable enable}	<p>Enables or disables the display of trace output to the screen.</p> <p><b>!</b> <b>Important:</b></p> <p>Avaya recommends you avoid using the screen to view commands if you use trace level 3 (verbose) or trace level 4 (very verbose) due to the volume of information generated and the effect on the system.</p>

Use the data in the following table to use the `show trace` command.

Variable	Value
file [tail]	Displays the trace results saved to a file.
level	Displays the current trace level for all modules.
modid-list	Specifies the module ID list.

## Troubleshooting IGMPv3 backwards compatibility

If you configure the switch to operate in v2-v3 compatibility mode, the switch supports all IGMPv2 and v3 messages. The switch parses the group address of the messages. If the group address is out of SSM range and it is a v3 message, the switch drops the message. If it is a v2 message, IGMP snoop processes handle the message.

To troubleshoot issues with the IGMPv3 backwards compatibility feature, perform the following procedure.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Verify that the SSM static channel is configured for the v1/v2 joins received. Display the configured SSM static channels:

```
show ip igmp ssm-map
```

3. Verify that the SSM group range is configured for the v1/v2 joins received. Display the configured SSM group range:

```
show ip igmp ssm
```

### Example

Display the configured SSM static channels and display the configured SSM group range:

```
Switch:>enable
Switch:1#show ip igmp ssm-map
```

```
=====
                                Icmp Ssm Channel
=====
GROUP          SOURCE          MODE          ACTIVE          STATUS
-----
233.252.0.1    192.0.2.200    dynamic      false          enabled
233.252.0.2    192.0.2.200    dynamic      false          enabled
233.252.0.3    192.0.2.200    dynamic      false          enabled
233.252.0.4    192.0.2.200    dynamic      false          enabled
233.252.0.5    192.0.2.200    dynamic      false          enabled
233.252.0.6    192.0.2.200    dynamic      false          enabled
233.252.0.7    192.0.2.200    dynamic      false          enabled
233.252.0.8    192.0.2.200    dynamic      false          enabled
233.252.0.9    192.0.2.200    dynamic      false          enabled
233.252.0.10   192.0.2.200    dynamic      false          enabled
```

```
10 out of 10 entries displayed
```

```
Switch:1(config)#show ip igmp ssm
=====
                        Igmp Ssm Global - GlobalRouter
=====
DYNAMIC LEARNING      SSM GROUP RANGE
=====
enable                 233.252.0.0/255.0.0.0
```

## Job aid

The following table shows the field descriptions for the `show ip igmp ssm-map` command.

**Table 37: show ip igmp ssm-map command**

Field	Description
GROUP	Indicates the IP multicast group address that uses the default range of 232/8.
SOURCE	Indicates the IP address of the source that sends traffic to the group source.
MODE	Indicates that the entry is a statically configured entry (static) or a dynamically learned entry from IGMPv3 (dynamic).
ACTIVE	Indicates the activity on the corresponding source and group. If the source is active and traffic is flowing to the switch, this status is active; otherwise, it is nonactive.
STATUS	Indicates the administrative state and whether to use the entry. If the status is enabled (default), the entry is used. If the status is disabled, the entry is not used but is saved for future use.

The following table shows the field descriptions for the `show ip igmp ssm` command.

**Table 38: show ip igmp ssm command**

Field	Description
DYNAMIC LEARNING	Indicates whether dynamic learning is enabled at a global level.
SSM GROUP RANGE	Indicates the IP address range for the SSM group.

---

## Multicast routing troubleshooting using ACLI

Use the information in this section to help you troubleshoot multicast routing problems.

---

### Viewing IGMP interface information

Perform this procedure to view the IGMP interface table.

### About this task

If an interface does not use an IP address, it does not appear in the IGMP table. One exception is an IGMP snooping interface, which does not require an interface IP address.

If an interface uses an IP address, but neither IGMP snoop or PIM is enabled, the interface appears as inactive in the Status field.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. View IGMP interfaces:

```
show ip igmp interface [gigabitethernet {slot/port[/sub-port]}[-slot/port[/sub-port]][,...]}|vlan <1-4059>] [vrf WORD<1-16>][vrfids WORD<0-512>]
```

### Example

View IGMP interfaces:

```
Switch:1#show ip igmp interface
=====
                                Igmp Interface - GlobalRouter
=====
QUERY          OPER          QUERY  WRONG
LASTMEM
IF      INTVL STATUS  VERS.  VERS  QUERIER  MAXRSPT  QUERY  JOINS  ROBUST  QUERY
MODE
-----
V300   125   active  3     3    21.0.0.12  100    0     674   2     10
pim
V400   125   active  3     3    41.0.0.12  100    0     0     2     10
pim
V500   125   active  3     3    31.0.0.12  100    0    3707  2     10
pim
V700   125   active  2     2    62.0.0.206 100    0    336   2     10
pim
V701   125   active  1     1    62.0.1.206 100    0    336   2     10    pim
5 out of 5 entries displayed
```

### Variable definitions

Use the data in the following table to use the `show ip igmp interface` command.

Variable	Value
gigabitethernet {slot/port[/sub-port]}[-slot/port[/sub-port]][,...]}	Identifies the slot and port in one of the following formats: a single slot and port (slot/port), a range of slots and ports (slot/port-slot/port), or a series of slots and ports (slot/port,slot/port,slot/port).If your platform supports channelization for 40 Gbps ports

*Table continues...*

Variable	Value
	and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.  If you do not specify a slot and port, the command output includes all IGMP interfaces.
vlan <1-4059>	Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.  If you do not specify a VLAN ID, the command output includes all IGMP interfaces.
vrf WORD <1-16>	Optionally, identifies the VRF name. If you do not specify a VRF name, the results display information for the Global Router. If you specify a VRF name, the results display information only for the VRF you specify.
vrfids WORD <0-512>	Optionally, identifies the VRF ID. If you do not specify a range of VRF IDs, the results display information for the Global Router. If you specify a VRF ID or range of VRF IDs, the results display information only for the VRF you specify.

## Job aid

The following table shows the field descriptions for the command output if you do not use the optional parameters.

**Table 39: show ip igmp interface command output without parameters**

Field	Description
IF	Indicates the interface where IGMP is configured.
QUERY INTVL	Indicates the frequency at which IGMP host query packets transmit on this interface.
STATUS	Indicates the activation of a row, which activates IGMP on the interface. The destruction of a row disables IGMP on the interface.
VERS.	Indicates the version of IGMP that runs on this interface. This object configures a router capable of running either version. For IGMP to function correctly, you must configure all routers on a LAN to run the same version of IGMP.
OPER VERS	Indicates the operational version of IGMP.
QUERIER	Indicates the address of the IGMP querier on the IP subnet to which this interface attaches.

*Table continues...*

Field	Description
QUERY MAXRSPT	Indicates the maximum query response time (in tenths of a second) advertised in IGMPv2 queries on this interface.
WRONG QUERY	Indicates the number of queries received whose IGMP version does not match the interface version. You must configure all routers on a LAN to run the same version of IGMP. If queries are received with the wrong version, a configuration error occurs.
JOINS	Indicates the number of times this interface added a group membership.
ROBUST	Indicates the robustness variable, which you can configure for the expected packet loss on a subnet. If you expect packet loss on a subnet, increase the robustness variable.
LASTMEM QUERY	Indicates the maximum response time (in tenths of a second) inserted into group-specific queries sent in response to leave group messages, and is also the amount of time between group specific query messages. Use this value to modify the leave latency of the network. A reduced value results in reduced time to detect the loss of the last member of a group. This variable does not apply to IGMPv1.

The following table shows the field descriptions for the command output if you use the interface parameters.

**Table 40: show ip igmp interface command output with interface parameters**

Field	Description
VLAN ID or PORT NUM	Identifies the VLAN or port where IGMP is configured.
QUERY INTVL	Indicates the frequency at which IGMP host query packets transmit on this interface.
QUERY MAX RESP	Indicates the maximum query response time (in tenths of a second) advertised in IGMPv2 queries on this interface.
ROBUST	Indicates the robustness variable, which you can configure for the expected packet loss on a subnet. If you expect packet loss on a subnet, increase the robustness variable.
VERSION	Indicates the version of IGMP that runs on this interface. This object configures a router capable of running either version. For IGMP to function correctly, you must configure all routers on a LAN to run the same version of IGMP.

*Table continues...*



Field	Description
LAST MEMB QUERY	Indicates the maximum response time (in tenths of a second) inserted into group-specific queries sent in response to leave group messages, and is also the amount of time between group-specific query messages. Use this value to modify the leave latency of the network. A reduced value results in reduced time to detect the loss of the last member of a group. This variable does not apply to IGMPv1.
PROXY SNOOP ENABLE	Indicates if proxy snoop is enabled on the interface.
SNOOP ENABLE	Indicates if snoop is enabled on the interface.
SSM SNOOP ENABLE	Indicates if SSM snoop is enabled on the interface.
FAST LEAVE ENABLE	Indicates if fast leave mode is enabled on the interface.
FAST LEAVE PORTS (VLAN parameter only)	Indicates the set of ports that are enabled for fast leave.
DYNAMIC DOWNGRADE VERSION	Indicates if the dynamic downgrade feature is enabled.
COMPATIBILITY MODE	Indicates if compatibility mode is enabled.
EXPLICIT HOST TRACKING	Indicates if explicit host tracking is enabled for IGMPv3. Explicit host tracking enables the IGMP to track all source and group members.

## Viewing multicast group trace information for IGMP snoop

### About this task

Multicast group trace tracks the data flow path of the multicast streams.

### Procedure

1. Enter Privileged EXEC mode:  

```
enable
```
2. Display the multicast group trace for an IGMP snoop-enabled interface:  

```
show ip igmp snoop-trace [source {A.B.C.D}] [group {A.B.C.D}]
```

### Example

Display the multicast group trace for an IGMP snoop-enabled interface:

```
Switch:1>enable
Switch:1#show ip igmp snoop-trace
```

```
=====
                          Snoop Trace - GlobalRouter
=====
GROUP          SOURCE          IN      IN      OUT     OUT      TYPE
ADDRESS        ADDRESS          VLAN   PORT   VLAN   PORT
=====
```

```

-----
232.10.12.17      200.0.15.53      1015  1/3      1015  1/35-1/40  ACCESS
232.10.12.20      200.0.15.53      1015  1/3      1015  1/35-1/40  ACCESS
232.10.12.19      200.0.15.53      1015  1/3      1015  1/35-1/40  ACCESS
232.10.12.18      200.0.15.53      1015  1/3      1015  1/35-1/40  ACCESS

```

## Variable definitions

Use the data in the following table to use the `show ip igmp snoop-trace` command.

**Table 41: Variable definitions**

Variable	Value
group {A.B.C.D}	Specifies the group IP address in the format a.b.c.d.
source {A.B.C.D}	Specifies the source IP address in the format a.b.c.d.

## Job aid

The following table shows the field descriptions for the `show ip igmp snoop-trace` command.

**Table 42: show ip igmp snoop-trace field descriptions**

Field	Description
GROUP ADDRESS	Indicates the IP multicast group address for which this entry contains information.
SOURCE ADDRESS	Indicates the source of the multicast traffic.
IN VLAN	Indicates the incoming VLAN ID.
IN PORT	Indicates the incoming port number.
OUT VLAN	Indicates the outgoing VLAN ID.
OUT PORT	Indicates the outgoing port number.
TYPE	Indicates where the stream is learned. ACCESS indicates the stream is learned locally.

---

## Viewing IGMP group information

View information about IGMP groups to see the current group operation on the switch.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. View IGMP group information:

```
show ip igmp group group <A.B.C.D> detail [port {slot/port[/sub-
port] [-slot/port[/sub-port]] [, ...]}] [vlan <1-4059>] [vrf WORD <1-
16>] [vrfs WORD <0-512>]
```

```
show ip igmp group group <A.B.C.D> tracked-members [member-subnet
<A.B.C.D./X>] [port {slot/port[/sub-port]}[-slot/port[/sub-port]]
[,...]] [source-subnet <A.B.C.D./X>] [vlan <1-4059>] [vrf WORD <1-
16>] [vrfids WORD <0-512>]
```

## Example

View IGMP group information:

```
Switch:1>enable
Switch:1#show ip igmp group group 232.0.0.0

=====
                        Icmp Group - GlobalRouter
=====
GRPADDR          INPORT          MEMBER          EXPIRATION TYPE
-----
232.0.0.0        V1015-1/2       200.0.15.53    258             Dynamic

1 out of 271 group Receivers displayed

Total number of unique groups 271
```

## Variable definitions

Use the data in the following table to use the **show ip igmp group** command.

Variable	Value
count	Displays the number of entries in the IGMP group.
group <A.B.C.D>	Specifies the address of the IGMP group.
member-subnet {default  <A.B.C.D>}	Specifies the IP address and mask of the IGMP member.
vrf WORD<1-16>	Specifies the VRF name.
vrfids WORD<0-512>	Specifies the VRF ID.

Use the data in the following table to use the **show ip igmp group group** command.

Variable	Value
detail [port {slot/port[/sub-port]}[-slot/port[/sub-port]][,...]] vlan <1-4059> vrfWORD <1-16> vrfidsWORD <0-255>]	<p>Use the detail parameter to show IGMPv3-specific data.</p> <p>For data related to a specific interface use the following:</p> <ul style="list-style-type: none"> <li>• port{slot/port[/sub-port]}[-slot/port[/sub-port]][,...]] — Specifies the port list.</li> <li>• vlan &lt;1-4059&gt;— Specifies the VLAN.</li> </ul> <p>Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.</p> <ul style="list-style-type: none"> <li>• vrf WORD&lt;1-16&gt; — Specifies the VRF name.</li> </ul>

*Table continues...*

Variable	Value
	• vrfids <i>WORD</i> <0–255> — Specifies the VRF ID.
tracked-members	Use the tracked-members parameter to view all the tracked members for a specific group.
vrf <i>WORD</i> <1–16>	Specifies the VRF name.
vrfids <i>WORD</i> <0–512>	Specifies the VRF ID.

Use the data in the following table to use the `show ip igmp group group <A.B.C.D> tracked-members` command.

Variable	Value
member-subnet {default  <A.B.C.D>}	Specifies the IP address and mask of the IGMP member.
port {slot/port[/sub-port][/-slot/port[/sub-port]] [...]}	Specifies the port list.
source-subnet <A.B.C.D/X>	Specifies the source IP address and the subnet mask.
vlan <1-4059>	Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.
vrf <i>WORD</i> <1–16>	Specifies the VRF name.
vrfids <i>WORD</i> <0–512>	Specifies the VRF ID.

## Job aid

The following table shows the field descriptions for the `show ip igmp group group` command output.

**Table 43: show ip igmp group group command output**

Field	Description
GRPADDR	Shows the multicast group address (Class D). A group address can be the same for many incoming ports.
INPORT	Shows the port that receives the group membership report.
MEMBER	Shows the IP address of the host that issues the membership report to this group.
EXPIRATION	Shows the time left before the group report expires on this port. This variable is updated after the port receives a group report.
TYPE	Indicates the group type.

## Displaying the SPBM multicast database

You can determine the database used by the SPBM multicast module by using the following procedure.

### Procedure

1. Log on to the switch to enter User EXEC mode.
2. Show the SPBM multicast database:

```
show isis spbm ip-multicast-route [all][detail][group {A.B.C.D}]
[vlan <2-4059>][vrf WORD<0-16>][vsn-isid <1-16777215>]
```

### Example

Show the SPBM multicast database:

```
Switch(config)#show isis spbm ip-multicast-route
=====
                        SPBM IP-MULTICAST FIB ENTRY INFO
=====
Source          Group          Data ISID   BVLAN Source-BEB
-----
192.2.0.1       233.252.0.246  16000001   101   EVP
=====
Total Number of SPBM IP MULTICAST ROUTE Entries: 1
=====
```

## Variable definitions

Use the data in the following table to use the **show isis spbm ip-multicast-route** command.

Variable	Value
all	Displays all IP Multicast over Fabric Connect route information.
detail	Displays detailed IP Multicast over Fabric Connect route information.
group {A.B.C.D} source {A.B.C.D}	Displays information on the group IP address for the IP Multicast over Fabric Connect route. If you select source it will also display the source IP address.
vlan <2-4059>	Displays IP Multicast over Fabric Connect route information by VLAN.
vrf WORD<0-16>	Displays IP Multicast over Fabric Connect route information by VRF.
vsn-isid <1-16777215>	Displays IP Multicast over Fabric Connect route information by I-SID.

## Job aid

The following table describes fields for the `show isis spbm ip-multicast-route` command.

**Table 44: show isis spbm ip-multicast-route command**

Field	Description
Source	Specifies the IP address of the Global Routing Table.
Group	Specifies the IP multicast group for which this entry specifies a next hop on an outgoing interface.
Data ISID	Specifies the VRF ID for the multicast route.
BVLAN	Specifies the Backbone VLAN (B-VLAN).
Source-BEB	Specifies the source Backbone Edge Bridge (BEB).
Total number of SPBM IP_MULTICAST Route entries	Specifies the number of SPBM IP multicast route entries.

---

## Troubleshooting IP Multicast over Fabric Connect for Layer 2 VSNs

If traffic is not moving properly, use the following checklist to determine the issue.

### Procedure

1. Enter Privileged EXEC mode:
 

```
enable
```
2. Ensure that all switch nodes in the network operate with the current release:
 

```
show software
```
3. If any ERS 8800 nodes exist in the network, ensure you upgrade them to the current release:
 

```
show software
```
4. Ensure that you create and enable SPBM infrastructure globally.
  - a. Ensure that SPBM is enabled globally:
 

```
show spbm
```
  - b. Ensure that IS-IS is enabled globally:
 

```
show isis
```
  - c. Ensure an SPBM instance exists and at least one Backbone VLAN exists (B-VID). Also ensure multicast is enabled:
 

```
show isis spbm
```

For more information on infrastructure and services configuration, see *Configuring Avaya Fabric Connect on VSP Operating System Software*, NN47227-510.

5. Ensure that you enable the CFM configuration.
  - a. Ensure a CFM maintenance-association exists:  

```
show cfm maintenance-association
```
  - b. Ensure a CFM maintenance-domain exists:  

```
show cfm maintenance-domain
```
  - c. Ensure a maintenance-endpoint exists in the MEP ID column and is enabled in the ADMIN column:  

```
show cfm maintenance-endpoint
```
6. Ensure a Customer VLAN (C-VLAN) exists and ensure you add UNI ports to the C-VLAN.
  - a. Display C-VLAN information:  

```
show vlan i-sid
```
  - b. Display ports for the C-VLAN:  

```
show vlan members port {slot/port[/sub-port] [-slot/port[/sub-port]] [, ...]}
```
  - c. Display NNI and UNI receivers:  

```
show isis spbm ip-multicast-route detail
```
7. Ensure that you assign the same I-SID to the C-VLAN on all of the BEBs where you configure the C-VLAN:  

```
show vlan i-sid
```
8. Ensure that you enable IP Multicast over Fabric Connect globally:  

```
show isis spbm
```
9. Ensure that you enable IGMP Snooping on the C-VLAN on all of the Backbone Edge Bridges (BEBs). Ensure the protocol configured on the VLAN added is snoop-spb in the MODE column, which indicates IGMP is enabled on a VLAN with an associated I-SID (IP Multicast over Fabric Connect for a Layer 2 VSN):  

```
show ip igmp interface
```
10. Ensure that you enable IGMP Snooping on access Layer 2 switches to prevent flooding of multicast traffic to non-receiver ports:  

```
show ip igmp snoop-trace
```

```
show ip igmp interface
```
11. Ensure that the IGMP version used by the multicast hosts and the Layer 2 switches outside the SPBM network is the same as the IGMP version configured on the C-VLAN:  

```
show ip igmp interface
```

---

## Troubleshooting IP Multicast over Fabric Connect for Layer 3 VSNs

If traffic is not moving properly, use the following checklist to determine the issue.

### Procedure

1. Ensure that all switch nodes in the network operate with the current release:

```
show software
```

2. If ERS 8800 nodes exist in the network, ensure you upgrade them to the current release:

```
show software
```

3. Ensure that you create and enable SPBM infrastructure globally.

- a. Ensure that SPBM is enabled globally:

```
show spbm
```

- b. Ensure that IS-IS is enabled globally:

```
show isis
```

- c. Ensure an SPBM instance exists and at least one Backbone VLAN exists (B-VID). Also ensure multicast is enabled:

```
show isis spbm
```

For more information on infrastructure and services configuration, see *Configuring Avaya Fabric Connect on VSP Operating System Software*, NN47227-510.

4. Ensure that you enable the CFM configuration.

- a. Ensure a CFM maintenance-association exists:

```
show cfm maintenance-association
```

- b. Ensure a CFM maintenance-domain exists:

```
show cfm maintenance-domain
```

- c. Ensure a maintenance-endpoint exists in the MEP ID column and is enabled in the ADMIN column:

```
show cfm maintenance-endpoint
```

5. Ensure the following on all the Backbone Edge Bridges (BEBs) where the Layer 3 VSN is present.

- a. Ensure that you enable IP multicast globally:

```
show isis spbm
```

- b. Ensure that you create an IPVPN for the VRF:

```
show ip ipvpn [vrf WORD<1-16>][vrfids WORD<0-512>]
```



- c. Ensure that you assign an I-SID to the VRF:

```
show isis spbm ip-multicast-route all
```

- d. Ensure that you enable the MVPN:

```
show ip vrf mvpn
```

6. On the VLANs that need Layer 3 VSN IP Multicast over Fabric Connect routing, create an IP interface on the VLAN if one does not exist. The address should be on the same subnet as the IGMP hosts connected to the VLAN. Also, ensure that you enable IP Multicast over Fabric Connect.

7. Enter VLAN Interface Configuration mode:

```
enable
```

```
configure terminal
```

```
interface vlan <1-4059>
```

8. Create an IP interface on the VLAN and enable IP Multicast over Fabric Connect:

```
ip address <A.B.C.D>
```

```
ip spb-multicast enable
```

9. Ensure that you enable IGMP Snooping on access Layer 2 switches to prevent flooding of multicast traffic to non-receiver ports:

```
show ip igmp snoop-trace
```

```
show ip igmp interface
```

10. Ensure that the IGMP version used by the multicast hosts and the Layer 2 switches outside the SPBM network is the same as the IGMP version configured on the C-VLAN:

```
show ip igmp interface
```

---

## Troubleshooting IP Multicast over Fabric Connect for IP Shortcuts

If traffic is not moving properly, use the following checklist to determine the issue.

### Procedure

1. Ensure that all switch nodes in the network operate with the current release:

```
show software
```

2. Ensure that all ERS 8800 nodes in the network have the current release:

```
show software
```

3. Ensure that you create and enable SPBM infrastructure globally.

- a. Ensure that SPBM is enabled globally:

```
show spbm
```

- b. Ensure that IS-IS is enabled globally:

```
show isis
```

- c. Ensure an SPBM instance exists and at least one Backbone VLAN exists (B-VID). Also ensure multicast is enabled:

```
show isis spbm
```

For more information on infrastructure and services configuration, see *Configuring Avaya Fabric Connect on VSP Operating System Software*, NN47227-510.

4. Ensure that you enable the CFM configuration.

- a. Ensure a CFM maintenance-association exists:

```
show cfm maintenance-association
```

- b. Ensure a CFM maintenance-domain exists:

```
show cfm maintenance-domain
```

- c. Ensure a maintenance-endpoint exists in the MEP ID column and is enabled in the ADMIN column:

```
show cfm maintenance-endpoint
```

5. Ensure the following on all BEBs where you want IP Multicast over Fabric Connect. Ensure that you enable IP Multicast over Fabric Connect globally:

```
show isis spbm
```

6. On the VLANs that need Layer 3 VSN IP Multicast over Fabric Connect routing, create an IP interface on the VLAN if one does not exist. The address should be on the same subnet as the IGMP hosts connected to the VLAN. Also, ensure that you enable IP Multicast over Fabric Connect. Create an IP interface on the VLAN and enable IP Multicast over Fabric Connect.

7. Enter VLAN Interface Configuration mode:

```
enable
```

```
configure terminal
```

```
interface vlan <1-4059>
```

8. Create an IP interface on the VLAN and enable IP Multicast over Fabric Connect:

```
ip address <A.B.C.D>
```

```
ip spb-multicast enable
```

9. Ensure that you enable IGMP Snooping on access Layer 2 switches to prevent flooding of multicast traffic to non-receiver ports:

```
show ip igmp snoop-trace
```

```
show ip igmp interface
```

10. Ensure that the IGMP version used by the multicast hosts and the Layer 2 switches outside the SPBM network is the same as the IGMP version configured on the C-VLAN:

```
show ip igmp interface
```

## Showing the hardware resource usage

### About this task

The switch can query the number of ingress and egress IP multicast streams traversing the switch. After you configure the thresholds for ingress and egress records, if the record-usage goes beyond the threshold, the device notifies you by way of a trap on the console, logged message, or both.

If you do not configure the thresholds, ACLI displays only the ingress and egress records currently in use.

### Procedure

1. Log on to the switch to enter User EXEC mode.
2. Show the hardware resource usage:

```
show ip mroute hw-resource-usage
```

### Example

Show the hardware resource usage:

```
Switch:1>show ip mroute hw-resource-usage
=====
Multicast Hardware Resource Usage
=====
EGRESS      INGRESS      EGRESS      INGRESS      LOG MSG      SEND TRAP      SEND TRAP
REC IN-USE  REC IN-USE  THRESHOLD   THRESHOLD   ONLY         ONLY          AND LOG
-----
0           0           0           0           false       false        false
```

## Job aid

The following table shows the field descriptions for the `show ip mroute hw-resource-usage` command.

**Table 45: show ip mroute-hw resource usage field descriptions**

Field	Description
EGRESS REC IN-USE	Indicates the number of egress records (peps) traversing the switch that are in use.
INGRESS REC IN-USE	Indicates the number of source and group records traversing the switch that are in use.
EGRESS THRESHOLD	Indicates the egress records threshold.

*Table continues...*

Field	Description
INGRESS THRESHOLD	Indicates the source and group records threshold.
LOG MSG ONLY	Indicates the status of logging messages only.
SEND TRAP ONLY	Indicates the status of sending traps only.
SEND TRAP AND LOG	Indicates the status of both sending traps and logging messages.

## Using PIM debugging commands

### About this task

Use Protocol Independent Multicast (PIM) traces to aid in PIM troubleshooting.

### Procedure

1. Enter Global Configuration mode:  

```
enable
configure terminal
```
2. Start debug trace message output:  

```
debug ip pim pimdbgtrace
```
3. Stop debug trace message output:  

```
no debug ip pim pimdbgtrace
default debug ip pim pimdbgtrace
```
4. Configure the system to display trace messages forwarded by the device:  

```
debug ip pim send-dbg-trace
```
5. Stop the system from displaying trace messages forwarded by the device:  

```
no debug ip pim send-dbg-trace
default debug ip pim send-dbg-trace
```
6. Configure the system to display trace messages received by the device:  

```
debug ip pim rcv-dbg-trace
```
7. Stop the system from displaying trace messages received by the device:  

```
no debug ip pim rcv-dbg-trace
default debug ip pim rcv-dbg-trace
```
8. Configure the system to display hello messages forwarded or received by the device:  

```
debug ip pim hello
```
9. Stop the system from displaying hello messages forwarded or received by the device:

```
no debug ip pim hello
default debug ip pim hello
```

10. Configure the system to display and log debug trace messages:

```
debug ip pim pimdbglog
```

11. Stop the system from displaying and logging debug trace messages:

```
no debug ip pim pimdbglog
default debug ip pim pimdbglog
```

12. Configure the system to display register messages forwarded or received by the device:

```
debug ip pim register
```

13. Stop the system from displaying register messages forwarded or received by the device:

```
no debug ip pim register
default debug ip pim register
```

14. Configure the system to display debug trace messages after an enabled message type, for example, hello or register, is received from a specific sender IP address:

```
debug ip pim source {A.B.C.D}
```

## Variable definitions

Use the data in the following table to use the `debug ip pim` command.

**Table 46: Variable definitions**

Variable	Value
assert	Displays the assert debug traces. The default is false (disabled).
bstrap	Displays bootstrap debug traces. The default is false (disabled).
group {A.B.C.D}	Displays debug traces from a specific group IP address. The default is 0.0.0.0 (disabled).
hello	Displays hello debug traces. The default is false (disabled).
joinprune	Displays join and prune debug traces. The default is false (disabled).
pimdbglog	Logs debug traces. The default is false (disabled).
pimdbgtrace	Displays PIM debug traces. The default is false (disabled).
rcv-dbg-trace	Displays trace messages received by the switch. The default is false (disabled).
register	If enabled, the system displays register debug traces. The default is false (disabled).
regstop	Displays register stop debug traces. The default is false (disabled).

*Table continues...*

Variable	Value
rp-adv	Displays RP advertisement debug traces. The default is false (disabled).
send-dbg-trace	Displays trace messages forwarded by the switch. The default is false (disabled).
source {A.B.C.D}	Displays debug traces from a specific source IP address. The default is 0.0.0.0 (disabled).

## Determining the protocol configured on the added VLAN

Use this command to determine the protocol configured on the added VLAN.

The protocol configured on the added VLAN can be one of the following values:

- snoop
- snoop-spb
- route-spb
- pim

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. Determine the protocol configured on the added VLAN:

```
show ip igmp interface [gigabitethernet {slot/port[/sub-port]}[-slot/
port[/sub-port]][,...]] [vlan <1-4059>] [vrf WORD<1-16>] [vrfids
WORD<0-512>]
```

The protocol displays under the Mode column of the command output.

### Example

Determine the protocol configured on the added VLAN:

```
Switch:1enable
Switch:1#show ip igmp interface

=====
IGMP Interface - GlobalRouter
=====
IF          QUERY  INTVL  STATUS  OPER  VERS.  OPER  VERS  QUERIER  QUERY  WRONG  MAXRSPT  QUERY  JOINS  ROBUST  LASTMEM  QUERY  MODE
-----
V300      125    activ  3       3     21.0.0.12  100   0     116     2     10    pim
```

1 out of 1 entries displayed

## Variable definitions

Use the information in the following table to use the `show ip igmp interface` command.

Variable	Value
gigabitethernet{slot/port[/sub-port][/-slot/port[/sub-port]][,...]}	Identifies the slot and port in one of the following formats: a single slot and port (slot/port), a range of slots and ports (slot/port-slot/port), or a series of slots and ports (slot/port,slot/port,slot/port).If your platform supports channelization for 40 Gbps ports and the port is channelized, you must also specify the sub-port in the format slot/port/sub-port.
vlan<1-4059>	Specifies the VLAN ID in the range of 1 to 4059. VLAN IDs 1 to 4059 are configurable. The system reserves VLAN IDs 4060 to 4094 for internal use. VLAN ID 1 is the default VLAN and you cannot create or delete VLAN ID 1.
vrfWORD<1-16>	Specifies the VRF instance by the VRF name.
vrfidsWORD<0-512>	Specifies the VRF ID for which to display statistics.

## Job aid

The following table shows the field descriptions for the **show ip igmp interface** command.

Field	Description
IF	Indicates the interfaces where IGMP is configured.
QUERY INTVL	Indicates the frequency at which the interface transmits IGMP host query packets.
STATUS	Indicates the activation of a row that enables IGMP on the interface. The destruction of a row disables IGMP on the interface.
VERS	Indicates the version of IGMP that runs on this interface. This object configures a router capable of running either version. For IGMP to function correctly, you must configure all routers on a LAN to run the same version of IGMP.
OPER VERS	Indicates the operational version of IGMP.
QUERIER	Indicates the address of the IGMP querier on the IP subnet to which this interface is attached.
QUERY MAXRSPT	Indicates the maximum query response time (in tenths of a second) advertised in IGMPv2 queries on this interface.
WRONG QUERY	Indicates the number of queries received whose IGMP version does not match the IGMP Interface version. You must configure all routers on a LAN to run the same version of IGMP. Therefore, if the interface receives queries with the wrong version, a configuration error occurs.
JOINS	Indicates the number of times IGMP added a group membership on this interface.
ROBUST	Indicates the robustness variable, which you configure for the expected packet loss on a subnet. If packet loss is expected on a subnet, increase the robustness variable.

*Table continues...*

Field	Description
LAST MEM QUERY	Indicates the maximum response time (in tenths of a second) inserted into group-specific queries sent in response to leave group messages, and is also the amount of time between group-specific query messages. Use this value to modify the leave latency of the network. A reduced value results in reduced time to detect the loss of the last member of a group. This does not apply if igmpInterface version is 1.
MODE	Indicates the protocol configured on the VLAN added. <ul style="list-style-type: none"> <li>• snoop — Indicates IGMP snooping is enabled on a VLAN.</li> <li>• snoop-spb — Indicates IGMP is enabled on a VLAN with an associated I-SID (IP Multicast over Fabric Connect for a Layer 2 VSN.)</li> <li>• routed-spb — Indicates IP Multicast over Fabric Connect is enabled on the Layer 3 VSN or for IP Shortcuts.</li> <li>• pim — Indicates PIM is enabled.</li> </ul>

The following table shows the field descriptions for the `show ip igmp interface` command output if you use the optional parameters to specify a port, VLAN, or VRF.

**Table 47: show ip igmp interface command with optional parameters**

Field	Description
VLAN ID or PORT NUM	Identifies the VLAN or port where IGMP is configured.
QUERY INTVL	Indicates the frequency at which IGMP host query packets transmit on this interface.
QUERY MAX RESP	Indicates the maximum query response time (in tenths of a second) advertised in IGMPv2 queries on this interface.
ROBUST	Indicates the robustness variable, which you can configure for the expected packet loss on a subnet. If you expect packet loss on a subnet, increase the robustness variable.
VERSION	Indicates the version of IGMP that runs on this interface. This object configures a router capable of running either version. For IGMP to function correctly, you must configure all routers on a LAN to run the same version of IGMP.
LAST MEMB QUERY	Indicates the maximum response time (in tenths of a second) inserted into group-specific queries sent in response to leave group messages, and is also the amount of time between group-specific query messages. Use this value to modify the leave latency of the network. A reduced value results in reduced time to detect the loss of the last member of a group. This variable does not apply to IGMPv1.
PROXY SNOOP ENABLE	Indicates if proxy snoop is enabled on the interface.
SNOOP ENABLE	Indicates if snoop is enabled on the interface.

*Table continues...*



Field	Description
SSM SNOOP ENABLE	Indicates if SSM snoop is enabled on the interface.
FAST LEAVE ENABLE	Indicates if fast leave mode is enabled on the interface.
FAST LEAVE PORTS (VLAN parameter only)	Indicates the set of ports that are enabled for fast leave.
VLAN ID or PORT NUM	Identifies the VLAN or port where IGMP is configured.
SNOOP QUERIER ENABLE (VLAN parameter only)	Indicates if the IGMP Layer 2 Querier feature is enabled.
SNOOP QUERIER ADDRESS (VLAN parameter only)	Indicates the IP address of the IGMP Layer 2 Querier.
DYNAMIC DOWNGRADE VERSION	Indicates if the dynamic downgrade feature is enabled.
COMPATIBILITY MODE	Indicates if compatibility mode is enabled.
EXPLICIT HOST TRACKING	Indicates if explicit host tracking is enabled to track all the source and group members.

---

## Multicast routing troubleshooting using EDM

Use the information in this section to help you troubleshoot multicast routing problems using Enterprise Device Manager (EDM).

---

### Viewing IGMP interface information

Use the Interface tab to view the IGMP interface table. You can use this command to determine the protocol configured on the added VLAN.

The protocol configured on the added VLAN can be one of the following values:

- snoop
- pim

#### About this task


If an interface does not use an IP address, it does not appear in the IGMP table. If an interface uses an IP address, but neither IGMP snoop or PIM is enabled, the interface appears as inactive in the Status field.

#### Procedure

1. In the navigation tree, expand the following folders: **Configuration > IP**.
2. Click **IGMP**.
3. Click the **Interface** tab.

## Interface field descriptions

Use the data in the following table to use the **Interface** tab.

Name	Description
<b>IfIndex</b>	Shows the interface where IGMP is enabled.
<b>QueryInterval</b>	Configures the frequency (in seconds) at which the IGMP host query packets transmit on the interface. The range is from 1–65535 and the default is 125.
<b>Status</b>	Shows the IGMP row status. If an interface uses an IP address and PIM-SM is enabled, the status is active. Otherwise, it is notInService.
<b>Version</b>	Configures the version of IGMP (1, 2, or 3) that you want to configure on this interface. For IGMP to function correctly, all routers on a LAN must use the same version. The default is version 2.
<b>OperVersion</b>	Shows the version of IGMP that currently runs on this interface.
<b>Querier</b>	Shows the address of the IGMP querier on the IP subnet to which this interface attaches.
<b>QueryMaxResponseTime</b>	<p>Configures the maximum response time (in tenths of a second) advertised in IGMPv2 general queries on this interface. You cannot configure this value for IGMPv1.</p> <p>Smaller values allow a router to prune groups faster. The range is from 0–255, and the default is 100 tenths of a second (equal to 10 seconds.)</p> <p> <b>Important:</b></p> <p>You must configure this value lower than the QueryInterval.</p>
<b>WrongVersionQueries</b>	Shows the number of queries received with an IGMP version that does not match the interface. You must configure all routers on a LAN to run the same version of IGMP. If the interface receives queries with the wrong version, this value indicates a version mismatch.
<b>Joins</b>	Shows the number of times this interface added a group membership, which is the same as the number of times an entry for this interface is added to the cache table. This number gives an indication of the amount of IGMP activity over time.
<b>Robustness</b>	<p>Tunes for the expected packet loss of a network. This value is equal to the number of expected query packet losses for each serial query interval, plus 1. If you expect a network to lose query packets, increase the robustness value.</p> <p>The range is from 2–255 and the default is 2. The default value of 2 means that the switch drops one query for each query interval without the querier aging out.</p>
<b>LastMembQueryIntvl</b>	Configures the maximum response time (in tenths of a second) inserted into group-specific queries sent in response to leave group

*Table continues...*

Name	Description
	<p>messages. This value is also the time between group-specific query messages. You cannot configure this value for IGMPv1.</p> <p>Decrease the value to reduce the time to detect the loss of the last member of a group. The range is from 0–255 and the default is 10 tenths of second. Avaya recommends that you configure this parameter to values greater than 3. If you do not need a fast leave process, Avaya recommends values greater than 10. (The value 3 is equal to 0.3 seconds and 10 is equal to 1 second.)</p>
<b>OtherQuerierPresent Timeout</b>	Shows the length of time that must pass before a multicast router determines that no other querier exists. If the local router is the querier, the value is 0.
<b>FlushAction</b>	<p>Configures the flush action to one of the following:</p> <ul style="list-style-type: none"> <li>• none</li> <li>• flushGrpMem</li> <li>• flushMrouter</li> <li>• flushSender</li> </ul>
<b>RouterAlertEnable</b>	<p>Instructs the router to ignore IGMP packets that do not contain the router alert IP option. If you disable this variable (default configuration), the router processes IGMP packets regardless of the status of the router alert IP option.</p> <p><b>!</b> <b>Important:</b></p> <p>To maximize network performance, Avaya recommends that you configure this parameter according to the version of IGMP currently in use.</p> <ul style="list-style-type: none"> <li>• IGMPv1—Disable</li> <li>• IGMPv2—Enable</li> <li>• IGMPv3—Enable</li> </ul>
<b>SsmSnoopEnable</b>	Enables SSM snoop.
<b>SnoopQuerierEnable</b>	Enables IGMP Layer 2 Querier.
<b>SnoopQuerierAddr</b>	Enables the IGMP Layer 2 Querier address.
<b>ExplicitHostTrackingEnable</b>	Enables or disables IGMPv3 to track hosts for each channel or group. The default is disabled. You must select this field if you want to use fast leave for IGMPv3.
<b>McastMode</b>	<p>Indicates the protocol configured on the VLAN.</p> <ul style="list-style-type: none"> <li>• snoop — Indicates IGMP snooping is enabled on a VLAN.</li> <li>• pim — Indicates PIM is enabled.</li> </ul>

---

## Viewing IGMP snoop trace information

## About this task

View the multicast group trace to track the data flow path of multicast streams.

### Procedure

1. In the navigation tree, expand the following folders: **Configuration > IP**.
2. Click **IGMP**.
3. Click the **Snoop Trace** tab.

## Snoop Trace field descriptions

Use the data in the following table to use the **Snoop Trace** tab.

Name	Description
<b>GrpAddr</b>	Displays the IP multicast address of the group traversing the router.
<b>SrcAddr</b>	Displays the IP source address of the multicast group.
<b>OutVlan</b>	Displays the egress VLAN ID for the multicast group.
<b>InPort</b>	Displays the ingress port for the multicast group.
<b>InVlan</b>	Displays the ingress VLAN ID for the multicast group.
<b>OutPort</b>	Displays the egress port of the multicast group.
<b>Type</b>	Displays the port type on which the snoop entry is learned.

## Viewing IGMP group information

View information about IGMP groups to see the current group operation on the switch.

### About this task

#### Note:

The following procedure displays the dynamically learned IGMP groups. **IP > IGMP > Static** displays statically configured IGMP groups. This is in contrast to the ACLI command **show ip igmp group**, which displays both dynamically learned and statically configured IGMP groups, and the ACLI command **show ip igmp static**, which displays only the statically configured groups.

You can view IGMP information on a VRF instance the same way you view the Global Router except that you must first launch the appropriate VRF context.

### Procedure

1. In the navigation pane, expand the following folders: **Configuration > IP**.
2. Click **IGMP**.

3. Click the **Groups** tab.

## Groups field descriptions

Use the data in the following table to use the **Groups** tab.

Name	Description
<b>IpAddress</b>	Shows the multicast group address (Class D). A group address can be the same for many incoming ports.
<b>Members</b>	Shows the IP address of the host that issues the membership report to this group.
<b>InPort</b>	Shows the port that receives the group membership report.
<b>IfIndex</b>	Shows a unique value that identifies a physical interface or a logical interface (VLAN) that receives the membership report.
<b>Expiration</b>	Shows the time left before the group report expires on this port. This variable is updated after the port receives a group report.

---

## Viewing multicast group sources

With the Sources tab, you can view all the sources on the subnet that send to the particular group selected in the Mroute-HW table.

### Procedure

1. In the navigation tree, expand the following folders: **IP > Multicast**.
2. Click the **Mroute-HW** tab.
3. Click any row in the table.
4. Click **Sources**.

## Sources field descriptions

Use the information in the following table to help you understand the **Source** tab fields.

Name	Description
<b>SourceAddress</b>	The IP addresses of the sources on this particular subnet sending traffic to the multicast group for the selected entry in the Mroute-HW table.
<b>IngressPort</b>	The corresponding ingress port in the multicast stream selected from the Mroute-HW table.

---

## Viewing multicast routes by egress VLAN

With the Egress VLANs tab, you can view the egress VLANs for the streams corresponding to the selected entry in the Mroute-Hw table.

**Procedure**

1. In the navigation tree, expand the following folders: **IP > Multicast**.
2. Click the **Mroute-HW** tab.
3. Click any row in the table.
4. Click **EgressVlans**.

**EgressVlans field descriptions**

Use the information in the following table to help you use the **EgressVlans** tab.

Name	Description
<b>EgressVlan</b>	All the egress VLANs for the particular multicast stream selected from the Mroute-HW table.
<b>EgressVlanPorts</b>	The corresponding ports for the particular multicast stream selected from the Mroute-HW table.

**Determining the data stream learned when IP Multicast over Fabric Connect is configured on the VLAN**

Use the following procedure to determine the data stream learned when IP multicast is configured on the VLAN.

**Procedure**

1. In the navigation tree, expand the following folders: **Configuration > IP > Multicast**.
2. Click the **Routes** tab.

**Multicast field descriptions**

Use the information in the following table to help you use the **Multicast** tab.

Field	Description
<b>Group</b>	Indicates the IP multicast group for which this entry specifies a next hop on an outgoing interface.
<b>Source</b>	Indicates the network address that, when combined with the corresponding value of ipMRouteNextHopSourceMask, identifies the sources for which this entry specifies a next hop on an outgoing interface.
<b>SourceMask</b>	Indicates the network mask, when combined with the corresponding value of ipMRouteNextHopSource, identifies the sources for which this entry specifies a next hop on an outgoing interface.

*Table continues...*

Field	Description
<b>UpstreamNeighbor</b>	Indicates the address of the upstream neighbor from which IP datagrams from these sources to this multicast address are received, or 0.0.0.0 if the upstream neighbor is known.
<b>Interface</b>	Indicates the value of ifIndex for the interface on which IP datagrams sent by these sources to this multicast address are received. A value of 0 indicates that datagrams are not subject to an incoming interface check, but can be accepted on multiple interfaces (for example, in CBT).
<b>ExpiryTime</b>	Indicates the minimum amount of time remaining before this entry ages out. The value 0 indicates that the entry is not subject to aging.
<b>Protocol</b>	Indicates the outgoing mechanism through which the switch learns this route. For IP Multicast over Fabric Connect, this value is spb-access or spb-network. Spb-access indicates the datastream learned was from the UNI ports. Spb-network indicates that the datastream learned was from the SPBM cloud.

## Showing the SPBM multicast database

Determine the database used by the SPBM multicast module.

### Procedure

1. From the navigation tree, expand the following folders: **Configuration > ISIS > SPBM**.
2. Click the **IpMcastRoutes** tab.

## IpMcastRoutes field descriptions

Use the information in the following table to use the **IpMcastRoutes** tab.

Name	Description
<b>Vsnlsid</b>	Specifies the VSN I-SID.
<b>Group</b>	Specifies the group IP address for the IP multicast route.
<b>Source</b>	Specifies the IP address where the IP multicast route originated from.
<b>SourceBeb</b>	Specifies the Source Backbone Edge Bridge (BEB) for the IP multicast route.
<b>VlanId</b>	Specifies the VLAN ID.
<b>VrfName</b>	Specifies the VRF name.
<b>Datalsid</b>	Specifies the VRF ID for the multicast route.
<b>Type</b>	Specifies the type for the IP multicast route.

*Table continues...*

Name	Description
<b>Bvlan</b>	Specifies the Backbone VLAN (B-VLAN).
<b>NniInterfaces</b>	Specifies the Network-to-Network Interface ports.



# Chapter 25: Troubleshooting Transparent UNI

Use the information in this section to troubleshoot problems with Transparent UNI (T-UNI), using the ACLI.

---

## Viewing all configured I-SIDs

Perform this procedure to view all the configured I-SIDs including their types, ports, and MLTs.

### About this task

View all configured I-SIDs (both CVLAN and T-UNI). View also the I-SID types and the ports or MLTs that are assigned to each I-SID.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. View all configured I-SIDs. This command displays both CVLAN and T-UNI based I-SIDs.

```
show i-sid
```

3. View all T-UNI (Elan-Transparent) I-SIDs.

```
show i-sid [elan-transparent]
```

4. View information for a particular T-UNI I-SID.

```
show i-sid [<1-16777215>]
```

5. View all IS-IS SPBM I-SID information by I-SID ID:

```
show isis spbm i-sid {all|config|discover} [vlan <2-4094>] [id <1-16777215>] [nick-name <x.xx.xx>]
```

### Example

View all configured I-SIDs.

```
Switch:1(config)#show i-sid
```

```
=====
Isid Info
=====
```

## Troubleshooting Transparent UNI

ISID ID	ISID TYPE	VLANID	PORT INTERFACES	MLT INTERFACES
6	ELAN_TR	N/A	1/2	6
12	CVLAN	11	1/7	
34	ELAN_TR	4450	1/17	
100	ELAN_TR	7254	1/12	

All 4 out of 4 Total Num of i-sids displayed  
Switch(config)#

### View T-UNI (ELAN Transparent) I-SIDs.

```
Switch:1(config)#show i-sid elan-transparent
```

```
=====
                        Isid Info
=====
```

ISID ID	ISID TYPE	VLANID	PORT INTERFACES	MLT INTERFACES
100	ELAN_TR	N/A	1/12	
6	ELAN_TR	N/A	1/2	

All 2 out of 2 Total Num of elan-tp i-sids displayed

### View MLT or port information for a particular T-UNI I-SID.

```
Switch:1(config)#show i-sid 6
```

```
=====
                        Isid Info
=====
```

ISID ID	ISID TYPE	VLANID	PORT INTERFACES	MLT INTERFACES
6	ELAN_TR	N/A	1/2	6

### View all IS-IS SPBM I-SID information:

```
Switch:1#show isis spbm i-sid all
```

```
=====
                        SPBM ISID INFO
=====
```

ISID	SOURCE NAME	VLAN	SYSID	TYPE	HOST_NAME
100	1.11.16	20	0014.c7e1.33df	config	VSP-Switch1
6	1.11.20	10	0014.c723.67df	discover	VSP-Switch2

Total number of SPBM ISID entries configured: 1

Total number of SPBM ISID entries discovered: 1

Total number of SPBM ISID entries: 2

### View all IS-IS SPBM I-SID information by I-SID ID:

```
Switch:1#show isis spbm i-sid all id 300
```

```
=====
                        SPBM ISID INFO
=====
```

ISID	SOURCE NAME	VLAN	SYSID	TYPE	HOST_NAME
------	-------------	------	-------	------	-----------

```

300    7.15.16      20    a425.1b51.9484    config    VSP-8000Switch
300    4.01.18      10    b4a9.5a2a.d065    discover  VSP-7200Switch

```

```
-----
Total number of SPBM ISID entries configured: 1
-----
```

```
-----
Total number of SPBM ISID entries discovered: 1
-----
```

```
-----
Total number of SPBM ISID entries: 2
-----
```

## Variable definitions

Use the data in the following table to use the `show i-sid` command.

### \* Note:

When SPB is enabled, I-SID IDs 16777216 and greater are reserved for dynamic data I-SIDs, used to carry Multicast traffic over SPB.

**Table 48: Variable definitions**

Variable	Value
<1-16777215>	Specifies the service interface identifier (ISID). The ISID range is <1-16777215>.
elan-transparent	Displays only all the Elan-Transparent (T-UNI based) ISIDs.
spbm i-sid {all config discover}	<ul style="list-style-type: none"> <li>all: displays all I-SID entries</li> <li>config: displays configured I-SID entries</li> <li>discover: displays discovered I-SID entries</li> </ul>
vlan <1-4094>	Displays I-SID information for the specified SPBM VLAN.
id <1-16777215>	Displays I-SID information for the specified I-SID.
nick-name <x.xx.xx>	Displays I-SID information for the specified nickname.

## Job aid

The following table describes the fields in the output for the `show i-sid` command.

**Table 49: show i-sid**


Field	Description
ISID ID	Specifies the service interface identifier (I-SID)

*Table continues...*

Field	Description
ISID TYPE	Specifies the type of I-SID
VLANID	Specifies the backbone VLAN
PORT INTERFACES	Specifies the port that is assigned to the I-SID
MLT INTERFACES	Specifies the mlt that is assigned to the I-SID

The following describes the fields in the output for the `show isis spbm i-sid` command.

**Table 50: show isis spbm i-sid**

Field	Description
ISID	Indicates the IS-IS SPBM I-SID identifier.
SOURCE NAME	Indicates the nickname of the node where this I-SID was configured or discovered.   <b>Note:</b> SOURCE NAME is equivalent to nickname.
VLAN	Indicates the B-VLAN where this I-SID was configured or discovered.
SYSID	Indicates the system identifier.
TYPE	Indicates the SPBM I-SID type as either configured or discovered.
HOST_NAME	Indicates the host name of the multicast FIB entry.

## Viewing C-MACs learned on T-UNI ports for an ISID

Perform this procedure to view the I-SID bridge forwarding database.

### About this task

This command displays the C-MACs learned on T-UNI I-SIDs. It also displays the C-MACs learned on T-UNI I-SIDs for a specific I-SID, MAC address, port or port list or remote MAC address.

### Procedure

1. Log on to the switch to enter User EXEC mode.
2. View C-MACs learned on the T-UNI I-SIDs:

```
show i-sid mac-address-entry [<1-16777215>] [mac
<0x00:0x00:0x00:0x00:0x00:0x00>] [port {slot/port[/sub-port]} [-slot/
port[/sub-port]] [,...]] [remote]
```

**Example****View C-MACs learned on all T-UNI I-SIDs.**

```
Switch:1#show i-sid mac-address-entry
```

```
=====
I-SID Fdb Table
=====
I-SID  STATUS  MAC-ADDRESS  INTERFACE  TYPE  DEST-MAC  BVLAN  DEST-SYSNAME
-----
100    learned  cc:f9:54:ae:28:81  Port-1/16  LOCAL  00:00:00:00:00:00  0
4      learned  cc:f9:54:ae:2c:18  mlt-6      LOCAL  00:00:00:00:00:00  0
252    learned  cc:f9:54:ae:38:64  Port-1/15  REMOTE  00:13:0a:0c:d3:e0  128  DIST-1B
```

```
All 3 out of 3 Total Num of i-sid FDB Entries displayed
```

**View C-MACs learned on a specific T-UNI I-SID.**

```
Switch:1#show i-sid mac-address-entry 100
```

```
=====
I-SID Fdb Table
=====
I-SID  STATUS  MAC-ADDRESS  INTERFACE  TYPE  DEST-MAC  BVLAN  DEST-SYSNAME
-----
100    learned  cc:f9:54:ae:28:81  Port-1/16  LOCAL  00:00:00:00:00:00  0
```

```
All 1 out of 1 Total Num of i-sid FDB Entries displayed
```

```
Switch:1#show i-sid mac-address-entry 252
```

```
=====
I-SID Fdb Table
=====
I-SID  STATUS  MAC-ADDRESS  INTERFACE  TYPE  DEST-MAC  BVLAN  DEST-SYSNAME
-----
252    learned  cc:f9:54:ae:38:64  Port-1/15  REMOTE  00:13:0a:0c:d3:e0  128  DIST-1B
```

```
All 1 out of 1 Total Num of i-sid FDB Entries displayed
```

**View C-MACs learned on a T-UNI I-SID for a specific MAC address.**

```
Switch:1#show i-sid mac-address-entry mac cc:f9:54:ae:38:64
```

```
=====
I-SID Fdb Table
=====
I-SID  STATUS  MAC-ADDRESS  INTERFACE  TYPE  DEST-MAC  BVLAN  DEST-SYSNAME
-----
252    learned  cc:f9:54:ae:38:64  Port-1/15  REMOTE  00:13:0a:0c:d3:e0  128  DIST-1B
```

```
All 1 out of 1 Total Num of i-sid FDB Entries displayed
```

**View C-MACs learned on aT-UNI I-SID for a specific port.**

```
Switch:1#show i-sid mac-address-entry port 1/15
```

```
=====
I-SID Fdb Table
=====
I-SID  STATUS  MAC-ADDRESS  INTERFACE  TYPE  DEST-MAC  BVLAN  DEST-SYSNAME
-----
252    learned  cc:f9:54:ae:38:64  Port-1/15  REMOTE  00:13:0a:0c:d3:e0  128  DIST-1B
```

```
All 1 out of 1 Total Num of i-sid FDB Entries displayed
```

View C-MACs learned on a T-UNI I-SID as a remote MAC address.

```
Switch:1#show i-sid mac-address-entry remote
=====
I-SID Fdb Table
=====
I-SID STATUS MAC-ADDRESS INTERFACE TYPE DEST-MAC BVLAN DEST-SYSNAME
-----
252 learned cc:f9:54:ae:38:64 Port-1/15 REMOTE 00:13:0a:0c:d3:e0 128 DIST-1B
All 1 out of 1 Total Num of i-sid FDB Entries displayed
```

## Variable definitions

Use the data in the following table to use the `show i-sid mac-address-entry` command.

Variable	Value
<1-16777215>	Displays the MAC address learned on the service interface identifier (ISID).
mac <0x00:0x00:0x00:0x00:0x00:0x00>	Displays the I-SID FDB details for the specified MAC address.
port {slot/port[/sub-port] [-slot/port[/sub-port]] [...]}	Displays the MAC address learned on the specified port or port list.
remote	Displays the remote MAC address learned on the I-SID.

## Job aid

The following table describes the fields in the output for the `show i-sid mac-address-entry` command.

**Table 51: show i-sid**

Field	Description
I-SID	Specifies the service interface identifier (I-SID).
STATUS	Specifies the learning status of the associated MAC.
MAC-ADDRESS	Specifies the MAC address of the port assigned to the specific I-SID or MAC learned on the specific I-SID.
INTERFACE	Specifies the port or MLT on which the MAC is learned for the specific I-SID.
TYPE	Specifies whether the MAC is a Local or IST PEER or a Remote MAC.

*Table continues...*

Field	Description
DEST-MAC	Specifies the virtual BMAC address or system ID, in MAC format, of the destination node.
BVLAN	Specifies the BVLAN on which the destination node is discovered for the I-SID.
DEST-SYSNAME	Specifies the destination system name.

# Chapter 26: Troubleshooting MACsec

Use the information in this section to troubleshoot problems with the MACsec feature using ACLI.

The switch also supports viewing MACsec performance statistics. For more information on the supported statistics and procedures to view them, see *Monitoring Performance on Avaya Virtual Services Platform 7200 Series and 8000 Series*, NN47227-701.

---

## Viewing the MACsec connectivity association details

Perform this procedure to view the MACsec connectivity association (CA) details.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. View the MACsec connectivity association (CA) details:

```
show macsec connectivity-association WORD<5-15>
```

 **Note:**

This command displays the MACsec connectivity association (CA) details, including the MD5 hashed value of the CA key.

### Example

View the MACsec connectivity association details:

```
Switch:1>enable
Switch:1#show macsec connectivity-association ca333
=====
MACSEC Connectivity Associations Info
=====
  Connectivity          Connectivity          Port
Association Name        Association Key Hash  Members
-----
ca333                   1304a8fcc51296e7229683ff6882424a  1/40
```



## Viewing MACsec status

Perform this procedure to view MACsec status.

### About this task

This command displays the status for the following:

- MACsec status
- MACsec encryption status
- MACsec replay protect status and window
- The associated Connectivity Association (CA) name

### \* Note:

If you do not specify a port number, the information on all MACsec capable interfaces is displayed.

### Procedure

1. Enter Privileged EXEC mode:

```
enable
```

2. View the MACsec status:

```
show macsec status {slot/port[/sub-port] [-slot/port[/sub-port]]
[,...]}
```

### Example

View the MACsec status:

```
Switch:1>enable
Switch:1#show macsec status
```

```
=====
MACSEC Port Status
=====
PortId    MACSEC    Encryption  Replay      Replay      Encryption    CA
Status    Status    Status      Protect     Protect W'dow  Offset        Name
-----
1/39     enabled   enabled     enabled     50          ipv4Offset(30) ca333
1/40     disabled  disabled    disabled    --          none          Nil
```

```
Switch:1#show macsec status 1/40
```

```
=====
MACSEC Port Status
=====
PortId    MACSEC    Encryption  Replay      Replay      Encryption    CA
Status    Status    Status      Protect     Protect W'dow  Offset        Name
-----
1/40     enabled   enabled     enabled     50          ipv4Offset(30) ca333
```

# Chapter 27: Troubleshooting MACsec using EDM

Use the information in this section to troubleshoot problems with the MACsec feature using Enterprise Device Manager (EDM) interface.

---

## Viewing MACsec connectivity association details

Perform this procedure to view the MACsec connectivity association (CA) details.

### Procedure

1. In the Device Physical View, click on the chassis.
2. In the navigation tree, expand the following folders: **Configuration > Edit**.
3. Click **Chassis**.
4. In the Chassis window, click the **MAC Security** tab.

# Glossary

<b>attenuation</b>	The decrease in signal strength in an optical fiber caused by absorption and scattering.
<b>Avaya command line interface (ACLI)</b>	A textual user interface. When you use ACLI, you respond to a prompt by typing a command. After you enter the command, you receive a system response.
<b>Backbone Core Bridge (BCB)</b>	Backbone Core Bridges (BCBs) form the core of the SPBM network. The BCBs are SPBM nodes that do not terminate the VSN services. BCBs forward encapsulated VSN traffic based on the Backbone MAC Destination Address (B-MAC-DA). A BCB can access information to send that traffic to any Backbone Edge Bridges (BEBs) in the SPBM backbone.
<b>Backbone Edge Bridge (BEB)</b>	Backbone Edge Bridges (BEBs) are SPBM nodes where Virtual Services Networks (VSNs) terminate. BEBs handle the boundary between the core MAC-in-MAC Shortest Path Bridging MAC (SPBM) domain and the edge customer 802.1Q domain. A BEB node performs 802.1ah MAC-in-MAC encapsulation and decapsulation for the Virtual Services Network (VSN).
<b>Backbone MAC (B-MAC)</b>	Provider Backbone Bridging (PBB) MAC-in-MAC encapsulation encapsulates customer MAC addresses in Backbone MAC (B-MAC) addresses. MAC-in-MAC encapsulation defines a B-MAC-DA and B-MAC-SA to identify the backbone source and destination addresses. The originating node creates a MAC header that SPBM uses for delivery from end to end. As the MAC header stays the same across the network, no need exists to swap a label or perform a route lookup at each node, allowing the frame to follow the most efficient forwarding path end to end. In Shortest Path Bridging MAC (SPBM), each node has a System ID, which is used in the topology announcement. This same System ID also serves as the switch Backbone MAC address (B-MAC), which is used as the source and destination MAC address in the SPBM network.
<b>Backbone VLAN identifier (B-VID)</b>	The Backbone VLAN identifier (B-VID) indicates the Shortest Path Bridging MAC (SPBM) B-VLAN associated with the SPBM instance.
<b>Complete Sequence Number Packets (CSNP)</b>	Complete Sequence Number Packets (CSNP) contain the most recent sequence numbers of all Link State Packets (LSPs) in the database. When all routers update their LSP database, synchronization is complete.

<b>Connectivity Fault Management (CFM)</b>	Connectivity Fault Management is a mechanism to debug connectivity issues and to isolate faults within the Shortest Path Bridging MAC (SPBM) network. CFM operates at Layer 2 and provides the equivalent of ping and traceroute. IEEE 802.1ag Connectivity Fault Management (CFM) divides or separates a network into administrative domains called Maintenance Domains (MD).
<b>Customer MAC (C-MAC)</b>	For customer MAC (C-MAC) addresses, which is customer traffic, to forward across the service provider back, SPBM uses IEEE 802.1ah Provider Backbone Bridging MAC-in-MAC encapsulation. The system encapsulates C-MAC addresses within a backbone MAC (B-MAC) address pair made up of a B-MAC destination address (B-MAC-DA) and a B-MAC source address (B-MAC-SA).
<b>cyclic redundancy check (CRC)</b>	Ensures frame integrity is maintained during transmission. The CRC performs a computation on frame contents before transmission and on the receiving device. The system discards frames that do not pass the CRC.
<b>designated router (DR)</b>	A single router elected as the designated router for the network. In a broadcast or nonbroadcast multiple access (NBMA) network running the Open Shortest Path First (OSPF) protocol, a DR ensures all network routers synchronize with each other and advertises the network to the rest of the Autonomous System (AS). In a multicast network running Protocol Independent Multicast (PIM), the DR acts as a representative router for directly connected hosts. The DR sends control messages to the rendezvous point (RP) router, sends register messages to the RP on behalf of directly connected sources, and maintains RP router status information for the group.
<b>Dynamic Random Access Memory (DRAM)</b>	A read-write random-access memory, in which the digital information is represented by charges stored on the capacitors and must be repeatedly replenished to retain the information.
<b>Electrostatic Discharge (ESD)</b>	The discharge of stored static electricity that can damage electronic equipment and impair electrical circuitry that results in complete or intermittent failures.
<b>Enterprise Device Manager (EDM)</b>	A Web-based embedded management system to support single-element management. EDM provides complete configuration management functionality for the supported devices and is supplied to the customer as embedded software in the device.
<b>forwarding database (FDB)</b>	A database that maps a port for every MAC address. If a packet is sent to a specific MAC address, the switch refers to the forwarding database for the corresponding port number and sends the data packet through that port.

<b>Generalized Regular Expression Parser (grep)</b>	A Unix command used to search files for lines that match a certain regular expression (RE).
<b>I/O module</b>	An I/O module is a module that provides network connectivity for various media (sometimes called Layer 0) and protocol types. I/O modules are also called Ethernet modules.
<b>Intermediate System to Intermediate System (IS-IS)</b>	<p>Intermediate System to Intermediate System (IS-IS) is a link-state, interior gateway protocol. ISO terminology refers to routers as Intermediate Systems (IS), hence the name Intermediate System to Intermediate System (IS-IS). IS-IS operation is similar to Open Shortest Path First (OSPF).</p> <p>In Shortest Path Bridging MAC (SPBM) networks, IS-IS discovers network topology and builds shortest path trees between network nodes that IS-IS uses for forwarding unicast traffic and determining the forwarding table for multicast traffic. SPBM employs IS-IS as the interior gateway protocol and implements additional Type-Length-Values (TLVs) to support additional functionality.</p>
<b>Internet Assigned Numbers Authority (IANA)</b>	The central registry for various assigned numbers, for example, Internet protocol parameters (such as port, protocol, and enterprise numbers), options, codes, and types.
<b>Internet Control Message Protocol (ICMP)</b>	A collection of error conditions and control messages exchanged by IP modules in both hosts and gateways.
<b>Internet Group Management Protocol (IGMP)</b>	IGMP is a host membership protocol used to arbitrate membership in multicast services. IP multicast routers use IGMP to learn the existence of host group members on their directly attached subnets.
<b>Internet Protocol multicast (IPMC)</b>	The technology foundation for audio and video streaming, push applications, software distribution, multipoint conferencing, and proxy and caching solutions.
<b>interswitch trunking (IST)</b>	A feature that uses one or more parallel point-to-point links to connect two aggregation switches. The two aggregation switches use this channel to share information and operate as a single logical switch. Only one interswitch trunk can exist on each Split Multilink Trunking (SMLT) aggregation switch.
<b>IS-IS Hello packets</b>	Intermediate System to Intermediate System (IS-IS) uses Hello packets to initialize and maintain adjacencies between neighboring routers. IS-IS Hello packets contain the IP address of the interface over which the Hello transmits. These packets are broadcast to discover the identities of neighboring IS-IS systems and to determine whether the neighbor is a Level 1 router.

<b>Layer 1</b>	Layer 1 is the Physical Layer of the Open System Interconnection (OSI) model. Layer 1 interacts with the MAC sublayer of Layer 2, and performs character encoding, transmission, reception, and character decoding.
<b>Layer 2</b>	Layer 2 is the Data Link Layer of the OSI model. Examples of Layer 2 protocols are Ethernet and Frame Relay.
<b>Layer 2 Virtual Services Network</b>	The Layer 2 Virtual Services Network (L2 VSN) feature provides IP connectivity over SPBM for VLANs. Backbone Edge Bridges (BEBs) handle Layer 2 virtualization. At the BEBs you map the end-user VLAN to a Service Instance Identifier (I-SID). BEBs that have the same I-SID configured can participate in the same Layer 2 Virtual Services Network (VSN).
<b>Layer 3</b>	Layer 3 is the Network Layer of the OSI model. An example of a Layer 3 protocol is Internet Protocol (IP).
<b>Layer 3 Virtual Services Network</b>	The Layer 3 Virtual Services Network (L3 VSN) feature provides IP connectivity over SPBM for VRFs. Backbone Edge Bridges (BEBs) handle Layer 3 virtualized. At the BEBs through local provisioning, you map the end-user IP enabled VLAN or VLANs to a Virtualized Routing and Forwarding (VRF) instance. Then you map the VRF to a Service Instance Identifier (I-SID). VRFs that have the same I-SID configured can participate in the same Layer 3 Virtual Service Network (VSN).
<b>Layer 4</b>	The Transport Layer of the OSI model. An example of a Layer 4 protocol is Transmission Control Protocol (TCP).
<b>light emitting diode (LED)</b>	A semiconductor diode that emits light when a current passes through it.
<b>Link State Protocol Data Unit (LSPDUs)</b>	Link State Protocol Data Unit is similar to a Link State Advertisement in Open Shortest Path First (OSPF). Intermediate System to Intermediate System (IS-IS) runs on all nodes of Shortest Path Bridging-MAC (SPBM). Since IS-IS is the basis of SPBM, the device must first form the IS-IS adjacency by first sending out hellos and then Link State Protocol Data Units. After the hellos are confirmed both nodes sends Link State Protocol Data Units (LSPDUs) that contain connectivity information for the SPBM node. These nodes also send copies of all other LSPDUs they have in their databases. This establishes a network of connectivity providing the necessary information for each node to find the best and proper path to all destinations in the network.
<b>link trace message</b>	The link trace message (LTM) is often compared to traceroute. A MEP transmits the LTM packet. This packet specifies the target MAC address of an MP, which is the SPBM system id or the virtual SMLT MAC. MPs on the path to the target address respond with an LTR. LTM contains: <ul style="list-style-type: none"><li>• Time to live (TTL)</li></ul>

- Transaction Identifier
- Originator MAC address
- Target MAC address

<b>link-state database (LSDB)</b>	A database built by each OSPF router to store LSA information. The router uses the LSDB to calculate the shortest path to each destination in the autonomous system (AS), with itself at the root of each path.
<b>Local Area Network (LAN)</b>	A data communications system that lies within a limited spatial area, uses a specific user group and topology, and can connect to a public switched telecommunications network (but is not one).
<b>Loopback Messages (LBM)</b>	A Loopback Message (LBM) is a unicast message triggered by the operator issuing an operational command. LBM can be addressed to either a Maintenance End Point (MEP) or Maintenance Intermediate Point (MIP), but only a MEP can initiate an LBM. The destination MP can be addressed by its MAC address. The receiving MP responds with a Loopback Response (LBR). LBM can contain an arbitrary amount of data that can be used to diagnose faults as well as performance measurements. The receiving MP copies the data to the LBR. The system achieves fault verification through the use of Loopback Messages (LBM).
<b>Loopback Response (LBR)</b>	Loopback Response (LBR) is the response from a Maintenance Point (MP).
<b>MAC-in-MAC encapsulation</b>	MAC-in-MAC encapsulation defines a BMAC-DA and BMAC-SA to identify the backbone source and destination addresses. The originating node creates a MAC header that the device uses for delivery from end to end. As the MAC header stays the same across the network, there is no need to swap a label or do a route lookup at each node, allowing the frame to follow the most efficient forwarding path end to end.
<b>Maintenance Associations (MA)</b>	Maintenance Associations (MA) are administrative associations in a network that is divided by the 802.1ag Connectivity Fault Management (CFM) feature. CFM groups MAs within Maintenance Domains. Each MA is defined by a set of Maintenance Points (MP). An MP is a demarcation point on an interface that participates in CFM within an MD. Connectivity Fault Management is a mechanism to debug connectivity issues and to isolate faults within the Shortest Path Bridging MAC (SPBM) Network.
<b>Maintenance Domains (MD)</b>	Maintenance Domains (MD) are administrative domains that divides a network by the 802.1ag Connectivity Fault Management (CFM) feature. Each MD is further subdivided into logical groupings called Maintenance Associations (MA). Connectivity Fault Management is a mechanism to debug connectivity issues and to isolate faults within the Shortest Path Bridging MAC (SPBM) Network.

<b>Maintenance Points (MP)</b>	Maintenance Points (MP) are a demarcation point on an interface that participates in Connectivity Fault Management (CFM) within a Maintenance Domain (MD). There are two types of MP: Maintenance End Point (MEP) and Maintenance Intermediate Point (MIP). Connectivity Fault Management is a mechanism to debug connectivity issues and to isolate faults within the Shortest Path Bridging MAC (SPBM) Network.
<b>management information base (MIB)</b>	The MIB defines system operations and parameters used for the Simple Network Management Protocol (SNMP).
<b>mask</b>	A bit string that the device uses along with an IP address to indicate the number of leading bits in the address that correspond with the network part.
<b>maximum transmission unit (MTU)</b>	The largest number of bytes in a packet—the maximum transmission unit of the port.
<b>Media Access Control (MAC)</b>	Arbitrates access to and from a shared medium.
<b>mirrored port</b>	The port to mirror. The port is also called the source port.
<b>mirroring multilink trunk</b>	The multilink trunk to which the system mirrors the traffic.
<b>mirroring port</b>	The port to which the system mirrors all traffic, also referred to as the destination port.
<b>mirroring VLAN</b>	The virtual Local Area Network (VLAN) to which the system mirrors the traffic.
<b>multicast group ID (MGID)</b>	The multicast group ID (MGID) is a hardware mechanism the switch uses to send data to several ports simultaneously. Instead of sending the data to a specific port number, the switch directs the data to an MGID. The switch maintains a table that maps MGIDs to their member ports. Both virtual LAN (VLAN) and IP multicast (IPMC) use MGIDs.
<b>MultiLink Trunking (MLT)</b>	A method of link aggregation that uses multiple Ethernet trunks aggregated to provide a single logical trunk. A multilink trunk provides the combined bandwidth of multiple links and the physical layer protection against the failure of a single link.
<b>next hop</b>	The next hop to which a packet can be sent to advance the packet to the destination.
<b>nonbroadcast multiaccess (NBMA)</b>	Interconnects multiple devices over a broadcast network through point-to-point links. NBMA reduces the number of IP addresses required for point-to-point connections.



<b>Open Systems Interconnection (OSI)</b>	A suite of communication protocols, network architectures, and network management standards produced by the International Organization for Standardization (ISO). OSI-compliant systems can communicate with other OSI-compliant systems for a meaningful exchange of information.
<b>Packet Capture Tool (PCAP)</b>	A data packet capture tool that captures ingress and egress (on Ethernet modules only) packets on selected ports. You can analyze captured packets for troubleshooting purposes.
<b>Partial Sequence Number Packets (PSNP)</b>	Partial Sequence Number Packets (PSNP) are requests for missing Link State Packets (LSPs). When a receiving router detects a missing LSP, it sends a PSNP to the router that sent the Complete Sequence Number Packets (CSNP).
<b>port mirroring</b>	A feature that sends received or transmitted traffic to a second destination.
<b>Protocol Data Units (PDUs)</b>	A unit of data that is specified in a protocol of a specific layer and that consists of protocol-control information of the specific layer and possibly user data of that layer.
<b>Provider Backbone Bridge (PBB)</b>	To forward customer traffic across the service-provider backbone, SPBM uses IEEE 802.1ah Provider Backbone Bridging (PBB) MAC-in-MAC encapsulation, which hides the customer MAC (C-MAC) addresses in a backbone MAC (B-MAC) address pair. MAC-in-MAC encapsulation defines a BMAC-DA and BMAC-SA to identify the backbone source and destination addresses.
<b>quality of service (QoS)</b>	QoS features reserve resources in a congested network, allowing you to configure a higher priority for certain devices. For example, you can configure a higher priority for IP deskphones, which need a fixed bit rate and split the remaining bandwidth between data connections if calls in the network are more important than the file transfers.
<b>remote mirror source (RMS)</b>	The port that generates the mirrored encapsulated traffic.
<b>remote mirror target (RMT)</b>	The port that decapsulates the remote mirror traffic and transmits it out of the device.
<b>remote mirroring</b>	A mirroring port that encapsulates traffic into a Layer 2 header and transmits it to a remote mirror target (RMT) for decapsulation. The packet transmits over a Layer 2 network and preserves the original packet.
<b>Remote Network Monitoring (RMON)</b>	Creates and displays alarms for user-defined events, gathers cumulative statistics for Ethernet interfaces, and tracks statistical history for Ethernet interfaces.
<b>route table manager (RTM)</b>	Determines the best route to a destination based on reachability, route preference, and cost.

<b>Routing Information Protocol (RIP)</b>	A distance vector protocol in the IP suite, used by IP network-layer protocol, that enables routers in the same AS to exchange routing information by means of periodic updates. You often use RIP as a very simple interior gateway protocol (IGP) within small networks.
<b>Secure Shell (SSH)</b>	SSH uses encryption to provide security for remote logons and data transfer over the Internet.
<b>Secure Sockets Layer (SSL)</b>	An Internet security encryption and authentication protocol for secure point-to-point connections over the Internet and intranets, especially between clients and servers.
<b>Service Instance Identifier (I-SID)</b>	The SPBM B-MAC header includes a Service Instance Identifier (I-SID) with a length of 24 bits. SPBM uses this I-SID to identify and transmit any virtualized traffic in an encapsulated SPBM frame. SPBM uses I-SIDs to virtualize VLANs (Layer 2 Virtual Services Network [VSN]) or VRFs (Layer 3 Virtual Services Network [VSN]) across the MAC-in-MAC backbone. With Layer 2 VSNs, you associate the I-SID with a customer VLAN, which is then virtualized across the backbone. With Layer 3 VSNs, you associate the I-SID with a customer VRF, which is also virtualized across the backbone.
<b>Shortest Path Bridging (SPB)</b>	Shortest Path Bridging is a control Link State Protocol that provides a loop-free Ethernet topology. There are two versions of Shortest Path Bridge: Shortest Path Bridging VLAN and Shortest Path Bridging MAC. Shortest Path Bridging VLAN uses the Q-in-Q frame format and encapsulates the source bridge ID into the VLAN header. Shortest Path Bridging MAC uses the 802.1 ah MAC-in-MAC frame format and encapsulates the source bridge identifier into the B-MAC header.
<b>Shortest Path Bridging MAC (SPBM)</b>	Shortest Path Bridging MAC (SPBM) uses the Intermediate-System-to-Intermediate-System (IS-IS) link-state routing protocol to provide a loop-free Ethernet topology that creates a shortest-path topology from every node to every other node in the network based on node MAC addresses. SPBM uses the 802.1ah MAC-in-MAC frame format and encapsulates the source bridge identifier into the B-MAC header. SPBM eliminates the need for multiple overlay protocols in the core of the network by reducing the core to a single Ethernet-based link-state protocol, which can provide virtualization services, both layer 2 and layer 3, using a pure Ethernet technology base.
<b>Simple Loop Prevention Protocol (SLPP)</b>	Simple Hello Protocol that prevents loops in a Layer 2 network (VLAN).
<b>Simple Network Management Protocol (SNMP)</b>	SNMP administratively monitors network performance through agents and management stations.

<b>Small Form Factor Pluggable (SFP)</b>	A hot-swappable input and output enhancement component used with Avaya products to allow gigabit Ethernet ports to link with other gigabit Ethernet ports over various media types.
<b>Small Form Factor Pluggable plus (SFP+)</b>	SFP+ transceivers are similar to SFPs in physical appearance but SFP+ transceivers provide Ethernet at 10 gigabits per second (Gbps).
<b>spanning tree</b>	A simple, fully-connected active topology formed from the arbitrary physical topology of connected bridged Local Area Network components by relaying frames through selected bridge ports. The protocol parameters and states that are used and exchanged to facilitate the calculation of the active topology and to control the bridge relay function.
<b>Spanning Tree Group (STG)</b>	A collection of ports in one spanning-tree instance.
<b>Split MultiLink Trunking (SMLT)</b>	An Avaya extension to IEEE 802.1AX (link aggregation), provides nodal and link failure protection and flexible bandwidth scaling to improve on the level of Layer 2 resiliency.
<b>time-to-live (TTL)</b>	The field in a packet used to determine the valid duration for the packet. The TTL determines the packet lifetime. The system discards a packet with a TTL of zero.
<b>Trivial File Transfer Protocol (TFTP)</b>	A protocol that governs transferring files between nodes without protection against packet loss.
<b>trunk</b>	A logical group of ports that behaves like a single large port.
<b>unshielded twisted pair (UTP)</b>	A cable with one or more pairs of twisted insulated copper conductors bound in a single plastic sheath.
<b>User Datagram Protocol (UDP)</b>	In TCP/IP, a packet-level protocol built directly on the Internet Protocol layer. TCP/IP host systems use UDP for application-to-application programs.
<b>user-based security model (USM)</b>	A security model that uses a defined set of user identities for authorized users on a particular Simple Network Management Protocol (SNMP) engine.
<b>view-based access control model (VACM)</b>	Provides context, group access, and group security levels based on a predefined subset of management information base (MIB) objects.
<b>Virtual Link Aggregation Control Protocol (VLACP)</b>	Virtual Link Aggregation Control Protocol (VLACP) is a Layer 2 handshaking protocol that can detect end-to-end failure between two physical Ethernet interfaces.

**Virtual Local Area Network (VLAN)**

A Virtual Local Area Network is a group of hosts that communicate as if they are attached to the same broadcast domain regardless of their physical location. VLANs are layer 2 constructs.

**virtual router**

An abstract object managed by the Virtual Router Redundancy Protocol (VRRP) that acts as a default router for hosts on a shared LAN.

**virtual router forwarding (VRF)**

Provides traffic isolation between customers operating over the same node. Each virtual router emulates the behavior of a dedicated hardware router by providing separate routing functionality, and the network treats each VRF as a separate physical router.

**Virtual Router Redundancy Protocol (VRRP)**

A protocol used in static routing configurations, typically at the edge of the network. This protocol operates on multiple routers on an IP subnet and elects a primary gateway router. When the primary router fails, a backup router is quickly available to take its place.