



# **WAP9112/9114 Quick Start Guide**

Release 7.6  
NN47252-308  
Issue 02.01  
March 2016

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# Chapter 1: Introduction

This Quick Start Guide is intended to enable a user to configure the Avaya WLAN 9100 WAP9112/9114 Access Points to provide basic Wireless LAN Services for Staff and Guests.

The WAP9112 is a high performance Gigabit Wi-Fi wall access points with an integrated wired Gigabit switch. It is designed specifically for multi-device wired and wireless in-room connectivity in hotel rooms, dormitories, hospital rooms, smaller offices, and similar locations.

The WAP9114 is a cost effective, indoor 802.11ac Access Point ideal for small and medium size enterprises.

# Chapter 2: Required Software Components

## **WAP9112/9114 Access Point Operating System (AOS-Lite)**

The AP Operating System for WAP9112/9114 Access Points is called AOS-Lite and is a separate image file than the AOS image file used for other Access Points in the WLAN 9100 Portfolio.

## **Wireless LAN Orchestration System (WOS)**

WAP9112/9114 can only be configured and monitored via the Wireless LAN Orchestration System. The Access Point does not support a Command Line Interface or Web Management Interface for configuration.

Wireless LAN Orchestration System 7.5.x or later is required for managing WAP9112 and 9114.

# Chapter 3: Installing or Upgrading Wireless LAN Orchestration System

The Wireless LAN Orchestration System (WOS) server is designed to be run on a virtual platform. The application package allows you to install and run the WOS server on your own virtual machine under VMware or Hyper-V environment.

For installation instructions, see Installing the WOS-VM Virtual Appliance or Installing the WOS-HV Virtual Appliance in the WOS User guide or online help at [http://docs.wifi.avaya.com/wos/prod/7.5/wwhelp/wwhimpl/js/html/wwhelp.htm#href=ms\\_chap2.html#1070630](http://docs.wifi.avaya.com/wos/prod/7.5/wwhelp/wwhimpl/js/html/wwhelp.htm#href=ms_chap2.html#1070630).

 **Note:**

A new installation of WOS allows you to manage up to 10 Access Points for 30 days in Demo Mode. A valid Base License is required to login after 30 days.

If you have an existing WOS Server installation the appliance needs to be upgraded to the 7.5 release or later using the .xau file (example: Wos-vm-upgrade-7.5.1-6873.xau). For upgrade instructions, see Performing Server Upgrades in the WOS User Guide or at the online help at <http://docs.wifi.avaya.com/wos/prod/7.5/wwhelp/wwhimpl/js/html/wwhelp.htm#href=XSI.html>.

# Chapter 4: Setup Wireless LAN Orchestration System for WAP9112 and 9114

## Related links

[Connect to WOS Web Client via a browser](#) on page 6

[Creating an AOS-Lite Profile for AP Configuration](#) on page 6

[Configuring the AP Switch Port Configuration](#) on page 8

[Configuring the Wireless Networks](#) on page 9

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## Connect to WOS Web Client via a browser

To start the web client for WOS servers, point your workstation's browser to the IP address or hostname for the WOS server machine followed by: 9443. For example, if the IP address is 192.168.10.40, point your browser to <https://192.168.10.40:9443>.

When the WOS splash window appears, log in with your User name and Password. The default login is **admin/admin**

For new appliance installations, click on **Cancel** for the Setup Wizard and continue.

## Related links

[Setup Wireless LAN Orchestration System for WAP9112 and 9114](#) on page 6

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## Creating an AOS-Lite Profile for AP Configuration

### About this task

A profile allows you to define a common access point configuration to a set of Access Points and manage them as a group. After creating a profile, a uniform configuration and AP Operating System software release to be applied to all of the member Access Points is defined.

If there is a mixture of WAP9112/9114 Access Points and WAP9122, 9123, 9132, 9133, 9172, 9173 or WAO9122 Access Points, you should create one or more AOS and AOS-Lite profiles and set a default profile for each type.

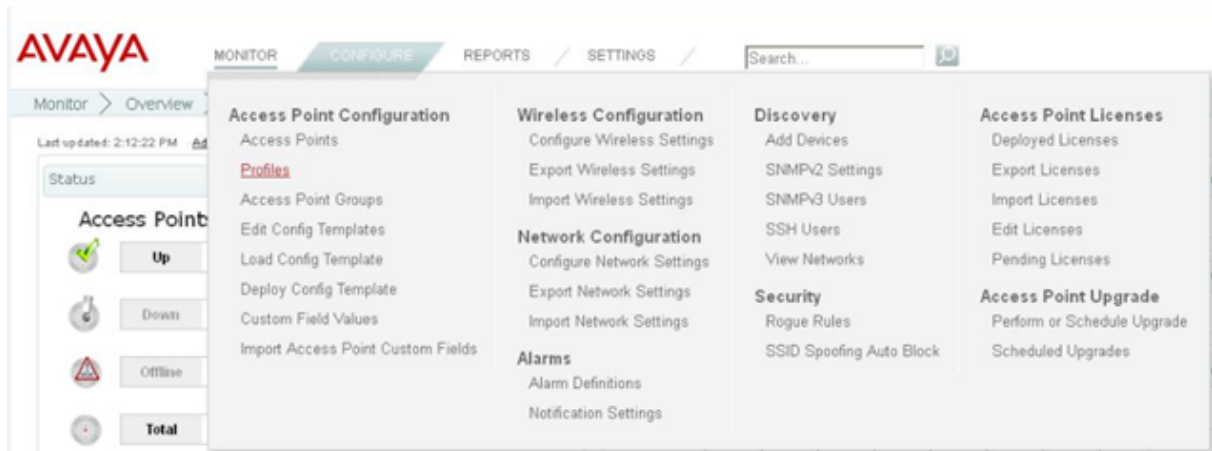
When WOS discovers an Avaya AP, it automatically places it into the correct default profile based on whether the AP runs the AOS or AOS-Lite Operating System.

### Before you begin

- An AOS-Lite Profile should be created for WAP9112/9114 Access Points.

### Procedure

1. Select the **Configure** menu at the top of the Page.




2. Click on the **Profiles** link under the Access Point Configuration.
3. Click **Add AOSLite Profile** to create a new AOSLite profile.
4. Enter the name of the profile in the box next to **Profile Name** and click **OK** when done.

**Add New AOSLite Profile**

Profile Name:

NOTE: Assigning Access Points to Profiles may trigger jobs to be created to update the Access Point OS firmware and/or the Access Point configuration in order to be in compliance with the Profile settings. If an Access Point OS firmware upgrade is required, all associated stations will lose connection to the Access Point for a period of time while the Access Point is rebooting. Use caution when assigning Access Points to Profiles on a production network.

Select Columns

					Showing: 1 to 1 of 1
<input type="checkbox"/>	Hostname	Management IP Address	Location	Access Point OS Version	Profile
<input type="checkbox"/>	 A177530E167E0	50.10.1.204		7.7.3-79-awj	

**Related links**

[Setup Wireless LAN Orchestration System for WAP9112 and 9114](#) on page 6

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## Configuring the AP Switch Port Configuration

The WAP9112 has 4 switch ports to connect wired devices to the network. By default the switch ports forward untagged traffic from the devices over to the up-link PoE switch. The Profile Configuration -> Network -> Switch Port configuration page allows VLAN configuration for the individual LAN ports.

The Switch Port can be configured as an Access or Trunk port and can support up to 8 VLANs when configured as a Trunk Port.



Access Points | **Configuration** | Job Status

Apply Config | Save to flash

- Network
  - AP Switch**
  - DNS
- VLAN
- Services
- Security
- SSIDs
- Radios
- Filters

**LAN\_1**

Enable LAN Port:  Yes  No

Port Mode:  Access  Trunk

PVID: Guest-CaptivePortal (994)

Allowed VID values (8 max)

Available VLANs

Employee (909)

Selected VLANs

Guest-CaptivePorta  
 Guest (996)

**LAN\_2**

Enable LAN Port:  Yes  No

Port Mode:  Access  Trunk

PVID: Guest-CaptivePortal (994)

Available VLANs

Selected VLANs

**LAN\_3**

Enable LAN Port:  Yes  No

Port Mode:  Access  Trunk

PVID: Guest-CaptivePortal (994)

Available VLANs

Selected VLANs

**LAN\_4**

Enable LAN Port:  Yes  No

Port Mode:  Access  Trunk

PVID: Guest-CaptivePortal (994)

Available VLANs

Selected VLANs

**Related links**

[Setup Wireless LAN Orchestration System for WAP9112 and 9114](#) on page 6

## Configuring the Wireless Networks

The Profile Configuration enables you to configure your Wireless Networks and apply it to a group of APs that share the common network and access control policies.

Select the Profile that you just created from the Profiles Page. (CONFIGURE->Access Point Configuration -> Profiles)

Enter the Configuration Tab of the Profile.

## Related links

[Setup Wireless LAN Orchestration System for WAP9112 and 9114](#) on page 6

[Creating Wireless User VLANs](#) on page 10

[Creating SSIDs](#) on page 11

[Enable Radios](#) on page 13

[Saving the Configuration](#) on page 14

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## Creating Wireless User VLANs

### About this task

WLAN 9100 Access Points use the Native VLAN (PVID) of the PoE Switch Port for management traffic. The Access Point sends management traffic as untagged traffic.

The VLAN Management page allows you to assign and configure VLANs.

### ! Important:

Only create the Wireless Client VLANs as required in this tab. You do not have to create the AP management VLAN.

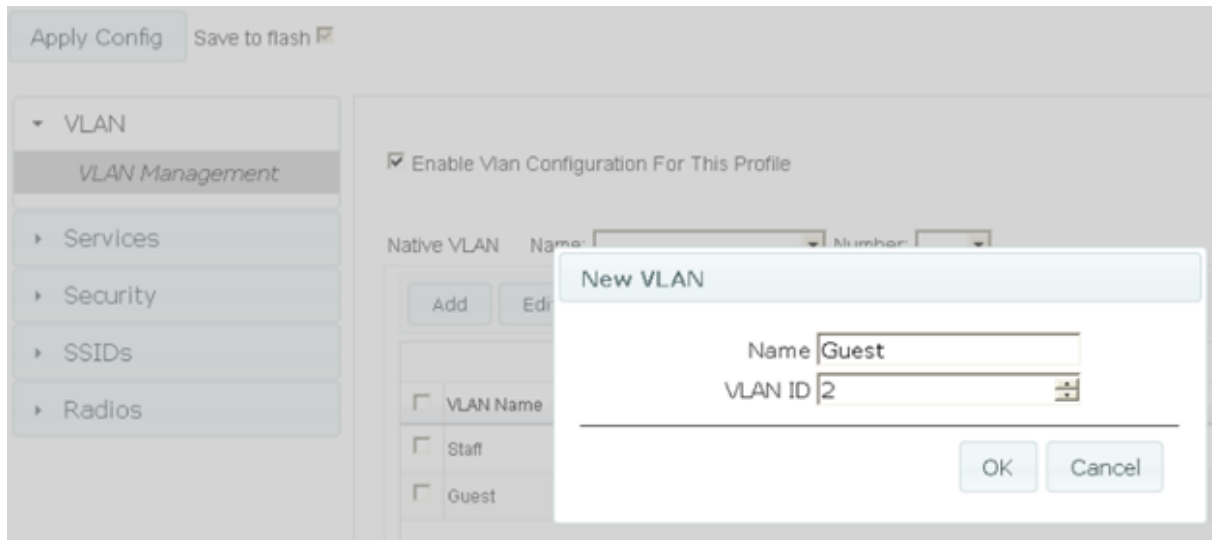
### Procedure

1. In the Profile Configuration Tab, click the **VLAN** button
2. Click **VLAN Management** to navigate to the VLAN Management page.

The screenshot shows the Avaya configuration interface. At the top, the AVAYA logo is on the left, and navigation tabs for MONITOR, CONFIGURE, REPORTS, and SETTINGS are in the center. A search bar is on the right. Below the navigation is a breadcrumb trail: Configure > Access Point Configuration > Profiles > Quick\_Start. The main content area is titled 'Quick\_Start' and has three tabs: Access Points, Configuration, and Job Status. Below the tabs are two buttons: 'Apply Config' and 'Save to flash' (with a checked checkbox). A sidebar menu on the left shows a tree view with 'VLAN' expanded and 'VLAN Management' selected. The main content area has a checkbox 'Enable Vlan Configuration For This Profile' which is checked. Below it are 'Native VLAN' fields for 'Name' and 'Number'. There are 'Add', 'Edit', and 'Delete' buttons, and a 'Select Columns' link. A table header shows 'VLAN Name' and 'VLAN ID'.

3. Check the **Enable Vlan Configuration For This Profile** box to enable VLAN Management functions.

- Click the button **Add** to create a new VLAN.
- Enter a name and number for the new VLAN. Click **OK** once done.



- Repeat steps 2 and 3 to create multiple VLAN names and numbers as needed.

#### Related links

[Configuring the Wireless Networks](#) on page 9

## Creating SSIDs

### About this task

The SSID Management page allows you to create, edit and delete SSIDs, and assign security parameters.

For this guide, the SSIDs “Staff” and “Guest” will be created.

### Procedure

- Open the Profile Configuration Tab.
- Click the **SSIDs** button in the menu on the left-hand side.
- Click **SSID Management** to navigate to the SSID Management page.
- To create a new SSID, enter a name to the right of the **Add SSID** button.
- Once a name has been entered, click the **Add SSID** button.
- Next use the drop down menu selection **Currently selected SSID** to select the newly created SSID. The drop-down list shows all currently defined SSIDs.
- Click the SSID in the list to select it.

The screenshot shows the 'Quick\_Start' configuration page for SSID Management. The breadcrumb trail is 'Configure > Access Point Configuration > Profiles > Quick\_Start'. The page has three tabs: 'Access Points', 'Configuration', and 'Job Status'. Below the tabs are 'Apply Config' and 'Save to flash' buttons. A left sidebar contains a menu with 'VLAN', 'Services', 'Security', 'SSIDs', 'SSID Management' (highlighted), and 'Radios'. The main content area shows 'Currently selected SSID: Staff' with 'Delete selected SSID' and 'Add SSID' buttons. Under 'General Settings', there are fields for 'Name: Staff', 'Enabled' (checked), 'Broadcast' (checked), 'Band: Both', 'Vlan: Staff', and 'QoS: 0'. A 'Vlan Number' dropdown is set to '1'. At the bottom, the 'Authentication/Encryption' tab is visible.

8. Check the box for **Enabled** to activate the selected SSID or uncheck the box to deactivate it.
9. Check the box for **Broadcast** to make the selected SSID visible to all clients on the network.
10. Select which wireless band the SSID will be beacons on (5GHz, 2.4GHz, or Both).
11. Select the VLAN name you would like to assign the SSID to (Staff or Guest) and verify the VLAN number that you want traffic from users associating to this SSID to be forwarded to on the wired network.
12. Click the **Authentication/Encryption** tab to display the SSID Security Management settings.
13. Use the drop-down list **Encryption / Authentication** to choose the encryption that will be required for this specific SSID (None, WEP, WPA, WPA2 or WPA-Both).

 **Caution:**

It is recommended to avoid WEP or WPA/TKIP due to security and performance restrictions.

- a. For Staff SSID check the boxes to enable AES and PSK or AES and EAP for RADIUS Authentication as your security requirements warrants. If PSK is used, choose a strong passphrase containing between 8 and 63 characters (20 is preferred). Always use a combination of letters, numbers and special characters.

Currently selected SSID:

**General Settings**

**Authentication/Encryption**

Encryption / Authentication

AES  TKIP

EAP  PSK

Preshared Key:  Verify Key:

- b. For Guest SSID using a Captive Portal select **None / Open**. WAP9112/9114 does not have Internal Captive Portal and can be used with any external Captive Portal systems including Avaya IDE Access Portal.

Currently selected SSID:

**General Settings**

**Authentication/Encryption**

Encryption / Authentication

### Related links

[Configuring the Wireless Networks](#) on page 9

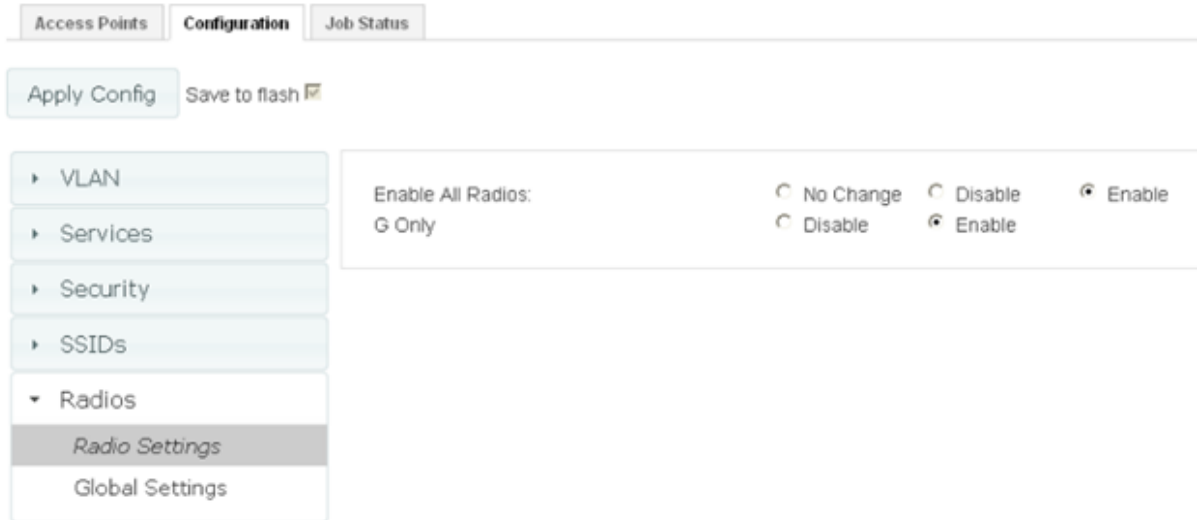
## Enable Radios

### About this task

The Radio Settings page allows you to enable/disable the settings **Enable all Radios** and **G Only**.

### Procedure

1. The Radios button is found in Profile Configuration Tab in the menu on the left-hand side.
2. Click **Radio Settings** to navigate to the to the Radio Settings Management page.
3. Enable all radios by clicking **Enable** in the **Enable All Radios** row.
4. Select whether you want to enable or disable **G Only**. This disables 802.11b data rates improving the performance of the 2.4GHz Radios



### Related links

[Configuring the Wireless Networks](#) on page 9

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## Saving the Configuration

### Procedure

Click the **Apply Config** button at the top of the configuration window to apply these changes to the Access Point.

### ! Important:

To make these changes permanent check **Save to flash**.

### Related links

[Configuring the Wireless Networks](#) on page 9

# Chapter 5: Discovering the Access Points

## Related links

[Powering the WAP9112](#) on page 15

[Powering the WAP9114](#) on page 16

[Discovering the Access Points in WOS](#) on page 17

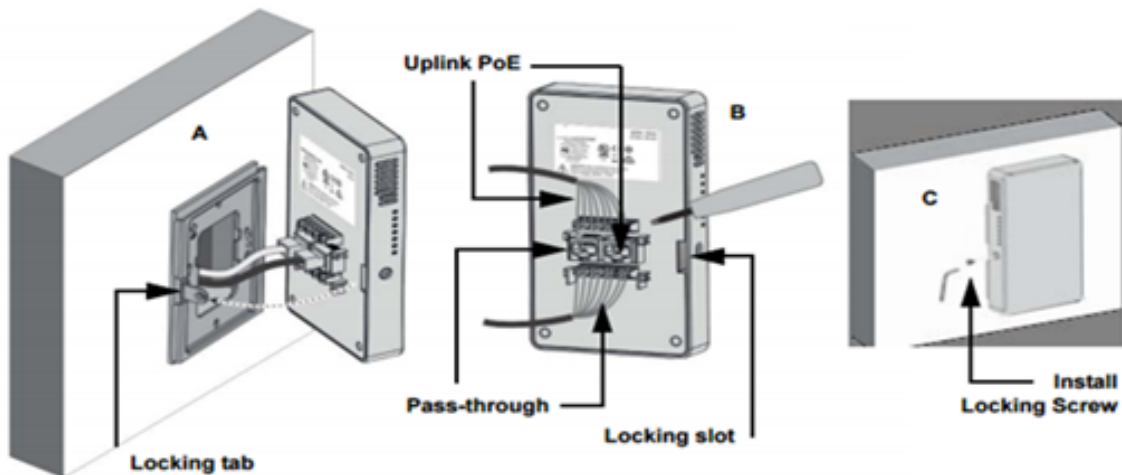
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## Powering the WAP9112

### About this task

#### Procedure

Plug the Uplink-PoE and Pass-through cables into their respective sockets.



### \* Note:

When the correct power is supplied the **POWER LED** on the side of the unit turns on and the WAP9112 boots up.

**⚠ Caution:**

Please wait for up to 3 minutes for the AP to boot up and get an IP Address from the DHCP Server. If the AP does not receive DHCP IP Address the default IP Address 192.168.1.3 will be used.

**Related links**

[Discovering the Access Points](#) on page 15

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## Powering the WAP9114

### Procedure

Connect the cable that carries power and data to **GIG1/POE** (shown in red). If the power is properly supplied, the AP's LEDs light up and blink in their rotating boot pattern.



**⚠ Caution:**

Please wait for up to 3 minutes for the AP to boot up and get an IP Address from the DHCP Server. If the AP does not receive DHCP IP Address the default IP Address 192.168.1.3 will be used.



**Related links**

[Discovering the Access Points](#) on page 15

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## Discovering the Access Points in WOS

WAP9112 and 9114 Access Points do not support auto discovery using the Avaya-WOS DNS entry like the other AOS software Access Points. The Discovery has to be initiated from WOS. There are two methods for discovering the Access Points.

**Related links**

[Discovering the Access Points](#) on page 15

[Discover the AP in WOS using an IP](#) on page 17

[Discover the AP in WOS using a Network Address](#) on page 18

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## Discover the AP in WOS using an IP

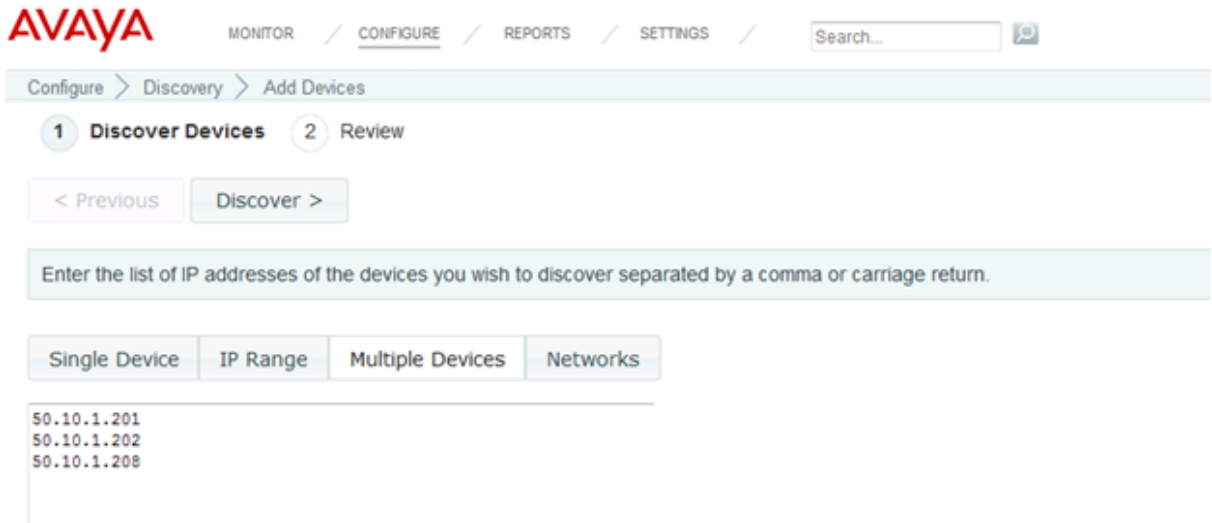
**About this task**

Use the following procedure to discover an AP in WOS if you know the IP Addresses.

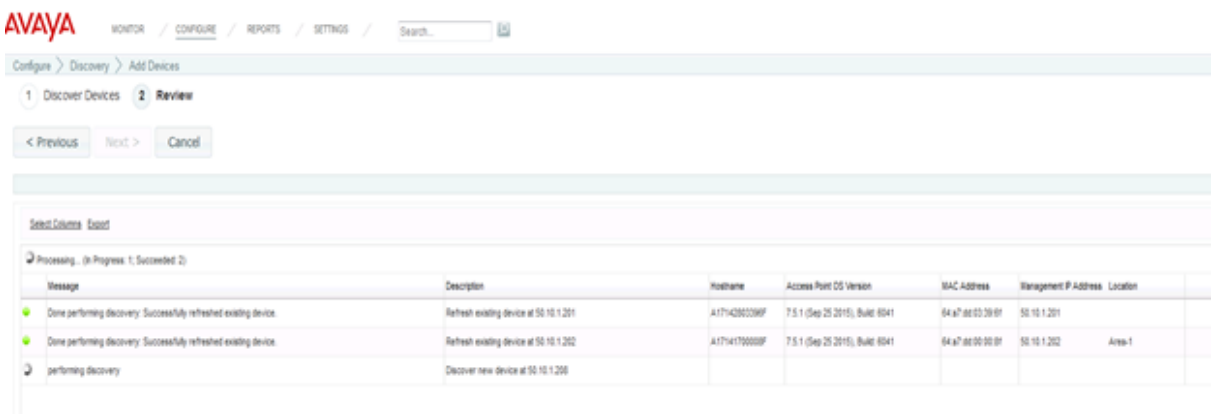
**Procedure**

1. Select the **Configure** menu at the top of the Page.
2. Click on **Add Devices** link under the **Discovery**.
3. Select **Multiple Devices** and enter the IP Addresses of individual APs you would like to discover and click **Discover**.

After you click the **Discover** button, WOS will attempt to discover an Avaya Access Point or managed power supply at all of the IP addresses in the specified subnetworks. It will display the results for each network, listing whether discovery is in **Progress**, **Completed**, **Disabled**, or **Failed**.



4. Wait until your Network Address shows a status **Complete** to confirm discovery mode has completed its task.



**Related links**

[Discovering the Access Points in WOS](#) on page 17

## Discover the AP in WOS using a Network Address

**About this task**

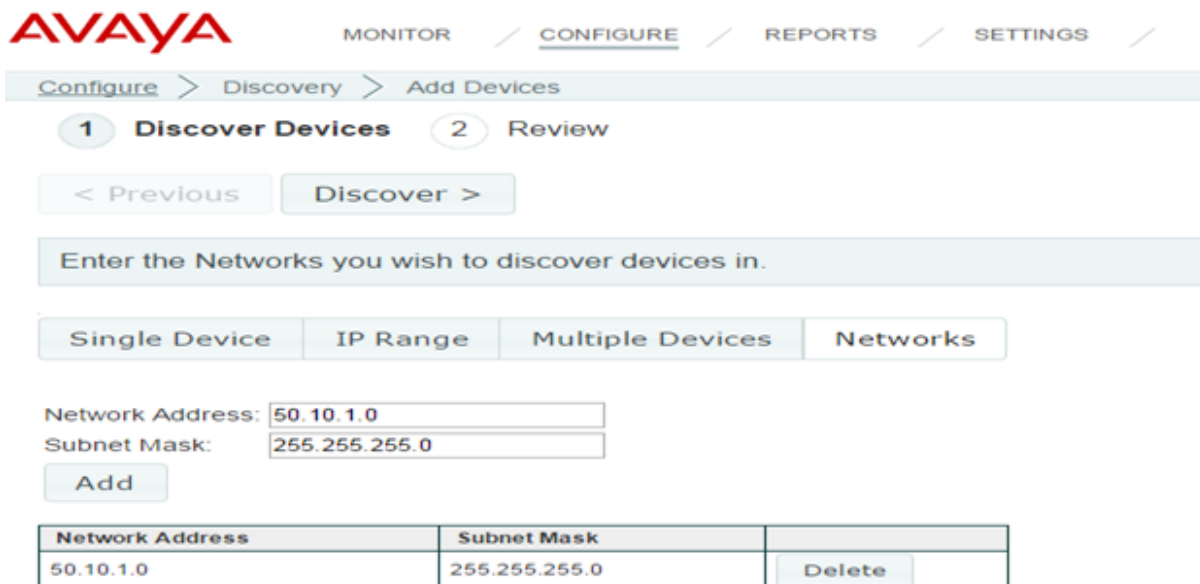
Use the following procedure to discover an AP if you don't know the IP Addresses of the APs,

**\* Note:**

Running a discovery on the entire subnet is a time consuming task taking up to 30 minutes for a /24 subnet and should only be used if the AP IP addresses cannot be determined from the DHCP Server.

**Procedure**

1. Select the **CONFIGURE** menu at the top of the Page.
2. Click on the **Add Devices** link under **Discovery**.
3. Click **Networks**.



4. Enter the subnets **Network Address** and **Subnet Mask**, and then click **Add**.
5. Click **Discover** to initiate the discovery process.

The newly entered network will be displayed in the list of networks for discovery.

**\* Note:**

After you click the **Discover** button WOS will attempt to discover an Avaya Access Point or managed power supply at all of the IP addresses in the specified subnetworks. It will display the results for each network, listing whether discovery is in **Progress**, **Completed**, **Disabled**, or **Failed**.

6. Once the Network Address shows a status of **Complete**, the discovery mode has completed its task.

**Related links**

[Discovering the Access Points in WOS](#) on page 17

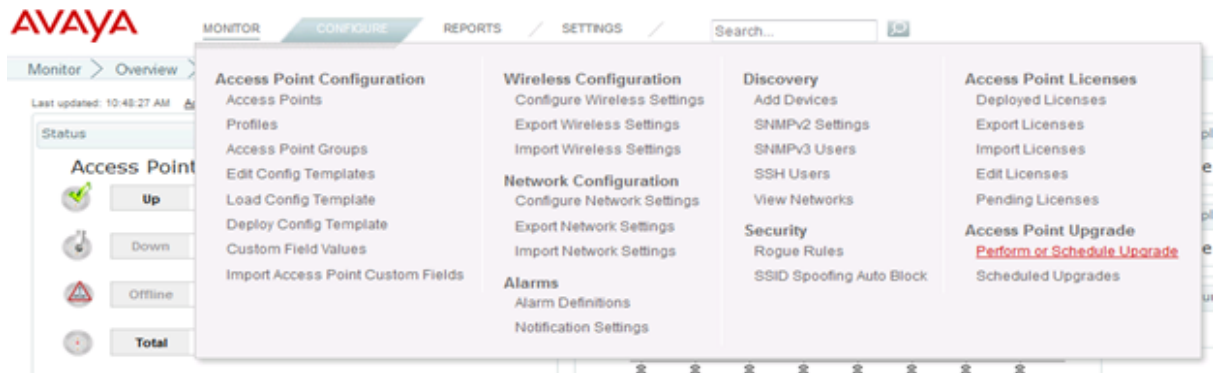
# Chapter 6: Upgrade Access Point Operating System

## About this task

Use this procedure to upgrade Access Points that do not contain the current GA software version.

## Procedure

1. Download the latest AOS-Lite software from Avaya support portal.
2. Click the **CONFIGURE** tab and
3. Under **Access Point Upgrade** select **Perform or Schedule Upgrade**.



4. Select the WAP9112/9114 Access Points to be upgraded and click **Next**.

AVAYA MONITOR / CONFIGURE / REPORTS / SETTINGS / Search...

Configure > Access Point Upgrade > Perform or Schedule Upgrade

1 Select Access Points 2 Select Upgrade Source 3 Select Software Versions 4 Upgrade Summary 5 Perform Upgrade

< Previous Next >

Select the Access Points to upgrade.

Select Columns

Selected: 2 Clear

<input checked="" type="checkbox"/>	Hostname	Management IP Address	Location	Access Point OS Version	Profile	Bootloader Version	SCD Version	License Features
<input checked="" type="checkbox"/>	A177530F16420	148.147.60.29		7.7.3-79-awj	SC100-9112-ajpl0		0	0
<input checked="" type="checkbox"/>	A177530F16440	148.147.60.157		7.7.3-79-awj	SC100-9112-ajpl0		0	0

5. Select WOS Server as the upgrade source and click **Next**.

AVAYA MONITOR / CONFIGURE / REPORTS / SETTINGS / Search...

Configure > Access Point Upgrade > Perform or Schedule Upgrade

1 Select Access Points 2 Select Upgrade Source 3 Select Software Versions 4 Upgrade Summary 5 Perform Upgrade

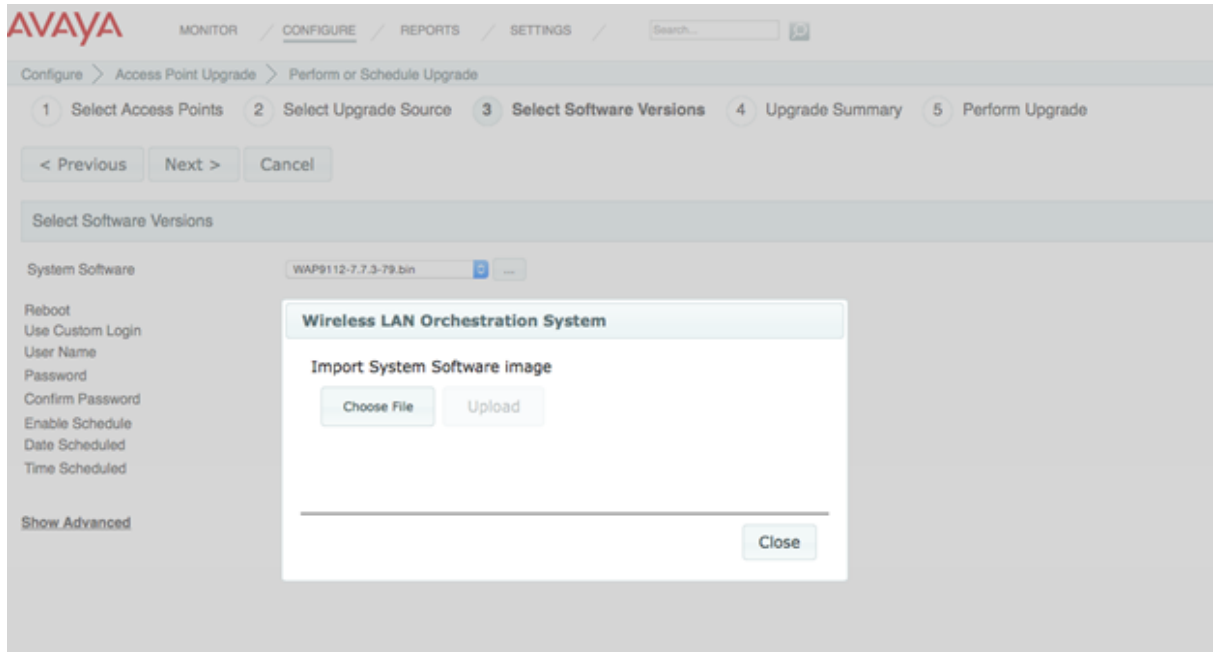
< Previous Next > Cancel

Select Upgrade Source

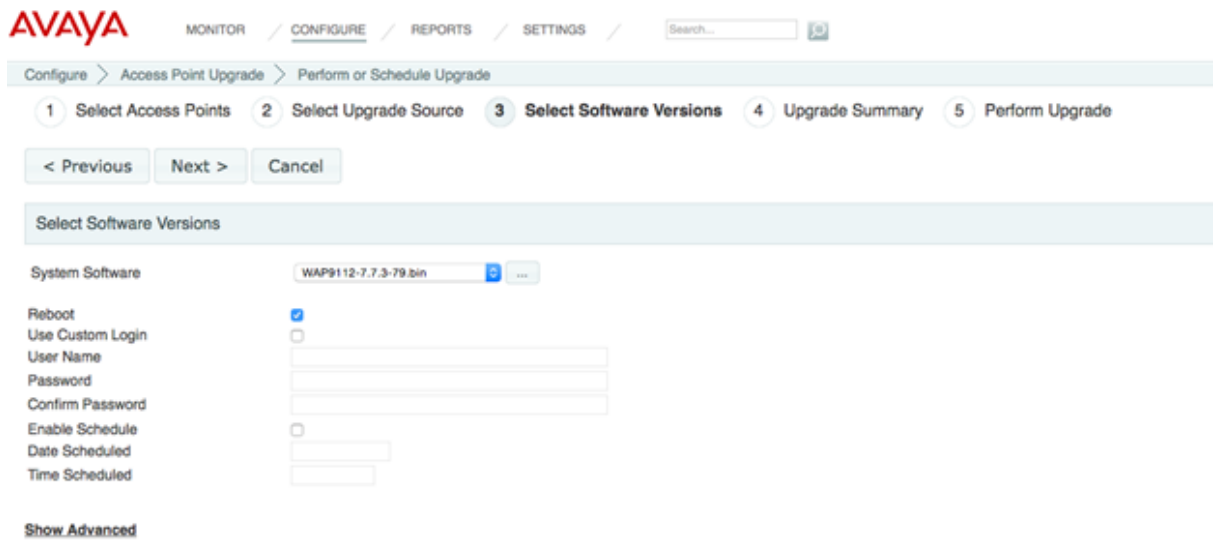
WOS Server  External HTTP(S) Server

6. Click on Browse button... next to the system software and import the WAP9112/9114 software image downloaded from the support portal.

## Upgrade Access Point Operating System



7. Select the imported software and click **Next** once the import is complete.



8. Click **Upgrade** to start the AP image upgrade and wait for the upgrade process to complete.

- 1 Select Access Points
- 2 Select Upgrade Source
- 3 Select Software Versions
- 4 Upgrade Summary**
- 5 Perform Upgrade

< Previous Upgrade > Cancel

The following changes will be made:

Update Source: Source WOS Server

Updating to: System Software 7.7.3-79

Reboot if successful

# Chapter 7: Assigning an AP to a Profile

## About this task

When an Access Point is discovered it is automatically assigned to the default Profile. If the profile is not setup as Default, you must use this procedure to manually assign an AP to a profile.

## Procedure

1. Navigate to the **Access Points** page.
2. Select **Configure**.
3. Click the **Access Points** link in the **Access Point Configuration** section.

	Hostname	Management IP Address	Location	Model	Stations	Access Point OS Version	Profile
<input type="checkbox"/>	Avaya	50.10.1.205	Santa Clara, CA	WAP9112	0	7.7.0-63-awj	<a href="#">Quick Start</a>

4. Select the check box next to the APs you wish to assign to the profile.
5. Click the **Assign to Profile** button.

### \* Note:

This option assigns the selected Access Points to the profile that you specify. Since an Access Point may not be a member of more than one profile, the selected Access Points will be removed from any other profiles to which they belong.

6. In the drop-down menu select the Profile name you wish to assign the AP to.



### Assigning Access Point(s) to Profile

Quick\_Start

NOTE: Assigning Access Points to Profiles may trigger jobs to be created to update the Access Point OS firmware and/or the Access Point configuration in order to be in compliance with the Profile settings.  
If an Access Point OS firmware upgrade is required, all associated stations will lose connection to the Access Point for a period of time while the Access Point is rebooting. Use caution when assigning Access Points to Profiles on a production network.

OK

Cancel

7. Click **OK**.
8. Navigate to the profile and monitor the Job Status for the configuration to complete. The time for job completion is dependent on the number of APs.

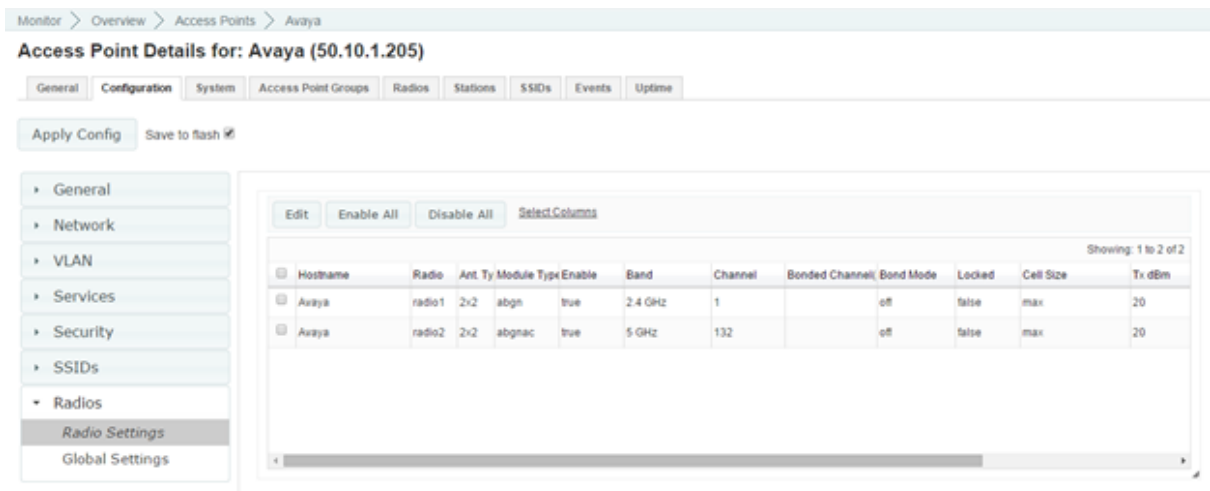
# Chapter 8: AP Configuration

## About this task

The profile handles the common configuration across a group of APs, however configuration such as radio settings that are unique to each AP may still be required.

## Procedure

1. Navigate to the **Configuration** tab and select **Access Points** at the top of the page.
2. Select the name of your AP to navigate to the **Access Point Details** page.



3. Select the **Configuration** tab.
4. Select the **Radios** tab in the menu on the left-hand side.
5. Select **Radio Settings**.
6. Select the desired radio's check box on the left and click the **Edit** button.

The Edit Radio dialog appears.

## Edit Radio

Make changes to radio1 on Avaya and click OK.

Enabled:  Yes  No

Band: 2.4 GHz ▾

Channel: 1 ▾

Bond Mode: on (40MHz) ▾

Wifi Mode: gn ▾

Antenna: Internal-Omni ▾

Cell Size: max ▾

Tx dBm: 20

Rx dBm: -90

Locked:  Yes  No

OK

Cancel

**\* Note:**

For 5GHz Radios Select the Channel Bonding option – When multiple Access Points are being deployed it is recommended to use 40MHz or off to increase the number of non-overlapping channels.

**\* Note:**

WiFi Mode – Ensure the Wi-Fi mode is gn for 2.4GHz radios and anac for 5GHz radios

**\* Note:**

Cell Size – For most hotel rooms selecting **Small** for 2.4GHz and **Medium** for 5GHz Radios is optimal.

7. Select **OK** when finished.

8. Click the **Apply Config** button at the top of the configuration window to apply these changes to the Access Point.

**! Important:**

To make the changes permanent check **Save to flash** before clicking the **Apply Config** button.

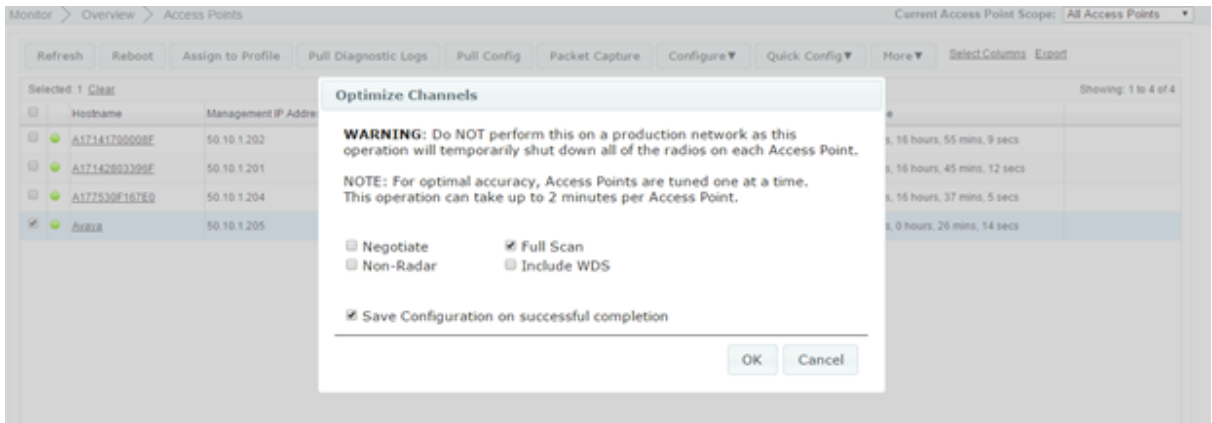
# Chapter 9: RF Optimization

## About this task

WAP9112/9114 Access Points perform auto channel searches to select the best available channel on initial start up. However it is also recommended to perform a Channel Optimization post deployment. Use this procedure to perform that optimization.

## Procedure

1. Navigate to the **Access Points** page.
2. Select the desired Access Points and click the **Configure** button in the Access Point Page Menu.
3. Click on **Optimize Channels** in the drop down menu.



4. Check **Full Scan** and click **OK** when done.
5. Wait until the Message column shows **Done Performing auto channel** to signify completion.

The screenshot shows the "Configuration Results" page. It features a table with the following data:

Message	Serial Number	Hostname	Gig1 DHCP	Gig1 IP Address	Gig1 Mask	Gig1 Gateway	Location
Done Performing auto channel	A177530F16A60	Avaya	true	50.10.1.205	255.255.255.0	50.10.1.1	Santa Clara, CA

# Chapter 10: Validate Configuration

Connect Clients to the Staff and Guest SSID to validate the configuration.