

# **Network OS**

# **Message Reference**

Supporting Network OS v5.0.0

**BROCADE** 

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#### **Document History**

Title	Publication number	Summary of changes	Date
Network OS Message Reference	53-1002082-01	New document	December 2010
Network OS Message Reference	53-1002341-01	Updated for Network OS v2.1.0:  Added new chapters: DCM, DOT1, FW, IGMP, L2SS, L3SS, PHP, PLAT, SS, VC, and VCS.  Added new messages: EM, FABR, FCOE, FVCS, HAM, HIL, LOG, MSTP, NSM, ONMD, PORT, RAS, RTWR, SEC, SFLO, SNMP, SSMD, SULB, and ZONE.  Deleted messages: CEE	September 2011
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Title	Publication number	Summary of changes	Date
Network OS Message Reference	53-1002489-01	<ul> <li>Updated for Network OS v2.1.1:</li> <li>Added new chapters: AUTH, C2, ELD, RCS, and TS.</li> <li>Added new messages: L2SS, PORT, SEC, and SSMD.</li> <li>Modified messages: L2SS, SEC, and ZONE.</li> </ul>	December 2011
Network OS Message Reference	53-1002559-01	<ul> <li>Updated for Network OS v3.0.0:</li> <li>Added new chapters: BL, BLL, C3, CHS, ERCP, ESS, FABS, FCMC, FCPH, FLOD, FSPF, FSS, HASM, HAWK, HLO, KTRC, L2AG, LSDB, MCAST_SS, MPTH, MS, NBFS, NS, OSPF, PDM, RTM, SCN, SLCD, SWCH, UCST, UPTH, VRRP, and WLV.</li> <li>Added new messages: AUTH, C2, DCM, EM, FABR, FVCS, FW, HIL, IPAD, L2SS, MSTP, NSM, and ONMD.</li> <li>Modified messages: DOT1, EANV, ELD, FCOE, HSL, IGMP, LOG, MSTP, NSM, ONMD, PHP, PLAT, PORT, RAS, RCS, RTWR, SEC, SFLO, SNMP, SS, SSMD, SULB, TOAM, TRCE, TS, VC, VCS, and ZONE.</li> <li>Deleted chapters: HAM and L3SS.</li> </ul>	September 2012
Network OS Message Reference	53-1002807-01	<ul> <li>Updated for Network OS v3.0.1:</li> <li>Added new chapter: LACP.</li> <li>Added new messages: EM, PORT, RAS, SEC, TS, and VC.</li> <li>Modified messages: BL, HASM, and SNMP.</li> <li>Deleted messages: RTM.</li> </ul>	December 2012
Network OS Message Reference	53-1002843-01	Updated for Network OS v4.0.0:  Added new chapters: BGP, CBR, LIC, PCAP, PIM, QOSD, and UDLD.  Added new messages: DCM, FCOE, FVCS, HASM, HIL, L2AG, LOG, MSTP, NSM, PORT, RAS, RTM, SFLO, SS, SSMD, SULB, TS, VC, and VRRP.  Modified messages: DCM, EM, FSS, FVCS, HASM, LACP, LOG, MCST, MSTP, NSM, PLAT, PORT, RAS, RTM, SEC, SFLO, SS, SSMD, TS, VC, and VCS.  Deleted messages: SEC and SSMD.	July 2013

Title	Publication number	Summary of changes	Date
Network OS Message Reference	53-1003121-01	Updated for Network OS v4.1.0:  Added new chapters: AG, DAD, HWK2, SRM, and TNLD.  Added new messages: BL, DCM, EM, FABR, FCOE, FSS, FW, HASM, L2AG, L2SS, NSM, RAS, SEC, and WLV.  Modified messages: FCOE, FVCS, FW, HASM, MSTP, NSM, SEC, and WLV.	February 2014
Network OS Message Reference	53-1003227-01	Updated for Network OS v4.1.1:  Added new messages: L2SS, NSM, and TNLD.  Modified messages: QOSD.	March 2014
Network OS Message Reference	53-1003319-01	Updated for Network OS v5.0.0:  Added new chapters: MM, OSPF6, and RPS.  Added new messages: FABR, FCPH, FSPF, FSS, FVCS, FW, HASM, HSL, NBFS, NSM, PIM, PLAT, RCS, SEC, SS, SWCH, and ZONE.  Modified messages: AG, FABR, FSPF, FVCS, HASM, MCST, NBFS, NS, NSM, RTM, SULB, and ZONE.  Deleted messages: FABR, RTM, SSMD, and ZONE.	August 2014

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## **About This Document**

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## How this document is organized

This document supports Brocade Network OS v5.0.0 and documents RASLog messages that can help you diagnose and fix problems with a switch or network. The guide is organized alphabetically by module name. A *module* is a subsystem in the Network OS. Each module generates a set of numbered messages. For each message, this guide provides message text, message type, severity level, probable cause, and recommended action. There may be more than one cause and more than one recommended action for any given message. This guide discusses the most probable cause and typical action recommended.

This document is organized to help you find the information that you want as quickly and easily as possible. The document contains the following components:

- Chapter 1, "Introduction to RASLog Messages" provides basic information on RASLog messages.
- Chapter 2, "Audit Messages" includes a lookup list for Audit messages.
- Chapter 3, "CFFDC Messages" includes a lookup list for CFFDC messages.
- Chapter 4, "DCE Messages" includes a lookup list for DCE messages.
- Chapter 5, "FFDC Messages" includes a lookup list for FFDC messages.
- Chapter 6, "Log Messages" includes a lookup list for Log messages.
- Chapter 7, "VCS Messages" includes a lookup list for VCS messages.
- Chapter 8, "Network OS Messages" provides message text, probable cause, recommended action, and severity for each of the messages.

## Supported hardware and software

In those instances in which procedures or parts of procedures documented here apply to some switches but not to others, this guide identifies exactly which switches are supported and which are not.

Although many different software and hardware configurations are tested and supported by Brocade Communications Systems, Inc. for Network OS v5.0.0, documenting all possible configurations and scenarios is beyond the scope of this document.

The following hardware platforms are supported by this release of Network OS:

- Brocade VDX 2740 embedded switch
- Brocade VDX 6740
  - Brocade VDX 6740-48
  - Brocade VDX 6740-64
- Brocade VDX 6740T
  - Brocade VDX 6740T-48
  - Brocade VDX 6740T-64
  - Brocade VDX 6740T-1G
- Brocade VDX 8770
  - Brocade VDX 8770-4
  - Brocade VDX 8770-8

## What's new in this document

The following changes have been made since this document was last released:

- New modules added:
  - MM
  - OSPF6
  - RPS
- Information that was added:
  - FABR-1057
  - FCPH-1003
  - FCPH-1004
  - FSPF-1013
  - FSPF-1014
  - FSS-1014
  - FVCS-1005
  - FVCS-1006

- FVCS-3013
- FVCS-3014
- FVCS-3015
- **-** FW-1433
- HASM-1005
- HSL-1010
- NBFS-1004
- NBFS-1006
- NSM-2049
- NSM-2050
- NSM-2051
- PIM-1002
- PLAT-1011
- RCS-1004
- SEC-1338
- SEC-1339
- SS-1013
- SS-1014
- SS-1015
- SS-1016
- SS-1017
- SWCH-1023
- SWCH-1024
- ZONE-1048
- ZONE-1062
- Information that was changed:
  - AG-1029
  - FABR-1001
  - FABR-1003
  - FABR-1004
  - FABR-1005
  - FABR-1014
  - FSPF-1002
  - FVCS-3002
  - HASM-1000
  - HASM-1001
  - HASM-1014
  - HASM-1112
  - MCST-1010

- NBFS-1001
- NBFS-1002
- NBFS-1003
- NS-1006
- NS-1009
- NS-1012
- NSM-1002
- NSM-1026
- RTM-1022
- RTM-1037
- SULB-1104
- ZONE-1023
- ZONE-1036
- ZONE-1037
- ZONE-1038
- ZONE-1039
- ZONE-1041
- Information that was deleted:
  - FABR-1055
  - RTM-1003
  - RTM-1004
  - RTM-1005
  - RTM-1006
  - RTM-1021
  - RTM-1023
  - RTM-1024
  - SSMD-1750
  - SSMD-1752
  - ZONE-1014
  - ZONE-1032
  - ZONE-1033
  - ZONE-1035

## **Document conventions**

This section describes text formatting conventions and important notice formats used in this document.

### **Text formatting**

The narrative-text formatting conventions that are used are as follows:

**bold** text Identifies command names

Identifies the names of user-manipulated GUI elements

Identifies keywords and operands
Identifies text to enter at the GUI or CLI

italic text Provides emphasis

Identifies variables

Identifies paths and Internet addresses

Identifies document titles

Identifies command syntax examples

For readability, command names in the narrative portions of this guide are presented in mixed lettercase; for example, **switchShow**. In actual examples, command lettercase is often all lowercase.

### **Command syntax conventions**

Command syntax in this manual follows these conventions:

commandCommands are printed in bold.variableVariables are printed in italics.

[] Keywords or arguments that appear within square brackets are optional.

{x | y | z } A choice of required keywords appears in braces separated by vertical bars.

You must select one.

screen font Examples of information displayed on the screen.

< > Non-printing characters, for example, passwords, appear in angle brackets.

#### NOTE

In standalone mode, interfaces are identified using slot/port notation. In Brocade VCS Fabric technology® mode, interfaces are identified using switch/slot/port notation.

#### **Notes**

The following note is used in this manual.

#### NOTE

A note provides a tip, guidance, or advice, emphasizes important information, or provides a reference to related information.

## **Key terms**

For definitions specific to Brocade and Fibre Channel, see the technical glossaries on MyBrocade. See "Brocade resources" on page xvi for instructions on accessing MyBrocade.

For definitions of SAN-specific terms, visit the Storage Networking Industry Association online dictionary at:

http://www.snia.org/education/dictionary

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Corporation	Referenced trademarks and products	
Microsoft Corporation	Windows	
Red Hat, Inc.	Red Hat package manager (RPM)	

## **Additional information**

This section lists additional Brocade and industry-specific documentation that you might find helpful.

### **Brocade resources**

To get up-to-the-minute information, go to <a href="http://my.brocade.com">http://my.brocade.com</a> and register at no cost for a user ID and password.

White papers, online demonstrations, and data sheets are available through the Brocade website at:

http://www.brocade.com/products-solutions/products/index.page

For additional Brocade documentation, visit the Brocade website:

http://www.brocade.com

## Other industry resources

For additional resource information, visit the Technical Committee T11 website. This website provides interface standards for high-performance and mass storage applications for Fibre Channel, storage management, and other applications:

http://www.t11.org

For information about the Fibre Channel industry, visit the Fibre Channel Industry Association website:

http://www.fibrechannel.org

## **Getting technical help**

Contact your switch support supplier for hardware, firmware, and software support, including product repairs and part ordering. To expedite your call, have the following information available:

- 1. General Information
  - Switch model
  - Switch operating system version
  - Software name and software version, if applicable
  - Error numbers and messages received
  - copy support command output
  - Detailed description of the problem, including the switch or network behavior immediately following the problem, and specific questions
  - Description of any troubleshooting steps already performed and the results
  - Serial console and Telnet session logs
  - syslog message logs
- 2. Switch Serial Number

The switch serial number and corresponding bar code are provided on the serial number label, as illustrated below.



The serial number label for the Brocade VDX 6710, Brocade VDX 6720, Brocade VDX 6730, Brocade VDX 6740, and Brocade VDX 8770 is located on the switch ID pull-out tab located on the bottom of the port side of the switch.

## **Document feedback**

Quality is our first concern at Brocade and we have made every effort to ensure the accuracy and completeness of this document. However, if you find an error or an omission, or you think that a topic needs further development, we want to hear from you. Forward your feedback to:

documentation@brocade.com

Provide the title and version number of the document and as much detail as possible about your comment, including the topic heading and page number and your suggestions for improvement.

## **Introduction to RASLog Messages**

## In this chapter

Overview of RASLog messages.
• Configuring the syslog message destinations
• Configuring the SNMP server hosts
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• Displaying message content on the switch
• Configuring system messages
• Viewing and clearing the RASLog messages
• Viewing, clearing, and configuring Audit log messages
• Understanding the RASLog messages
• Responding to a RASLog message
• System module descriptions

## **Overview of RASLog messages**

RASLog messages log system events related to configuration changes or system error conditions. Messages are reported at various levels of severity ranging from informational (INFO) to escalating error levels (WARNING, ERROR, and CRITICAL). Network OS maintains two separate internal message storage repositories, SYSTEM and DCE. Table 1 shows the message types stored in each of the two repositories. A RASLog message can have one or more type attributes. For example, a message can be of type DCE, FFDC, and AUDIT. A message cannot have both LOG and DCE type attributes.

**TABLE 1** Message type matrix

Message type	DCE message repository	SYSTEM message repository
LOG	No	Yes
DCE	Yes	No
CFFDC	Yes	Yes
FFDC	Yes	Yes
VCS	Yes	Yes
AUDIT	Yes	Yes

## **RASLog message types**

Network OS supports five types of RASLog messages. The following sections describe in detail the message types.

#### System messages

System or LOG messages report significant system-level events or information and are also used to show the status of the high-level user-initiated actions. System messages are stored in a separate nonvolatile storage and are preserved across the firmware upgrade or downgrade. The system messages are forwarded to the console, to the configured syslog servers, and through the SNMP traps or informs to the SNMP management station.

The following is an example of a system message.

```
2011/08/23-22:58:12, [EM-1036], 4,, WARNING, VDX6720-24, Fan 1 is not accessible.
```

For information on displaying and clearing the system messages, refer to "Viewing and clearing the SYSTEM messages" on page 15.

#### DCE RASLog messages

DCE RASLog messages report error-related events and information in the protocol-based modules such as network service module (NSM), system services manager (SSM), and so on. DCE messages are stored in a separate nonvolatile storage and are preserved across the firmware upgrades. The DCE messages are forwarded to the console, to the configured syslog servers, and through the SNMP traps or informs to the SNMP management station.

#### NOTE

DCE messages are supported only in Network OS v3.0.0 and later. If you downgrade to an earlier firmware version, the DCE messages will be dropped.

The following is an example of a DCE message.

```
2012/05/30-21:25:55, [ONMD-1002], 59, M1 | DCE, INFO, sw0, LLDP global configuration is changed.
```

For information on displaying and clearing the DCE RASLog messages, refer to "Viewing and clearing the DCE messages" on page 15.

### VCS RASLog messages

VCS RASLog messages are supported in VCS fabrics only. The VCS RASLog messages are used to indicate events such as node removal and node join from the Brocade VCS fabric. When a switch generates a VCS RASLog message, it is forwarded to the system console, remote syslog, and SNMP management station.

The following is an example of a VCS RASLog message.

```
2011/08/26-12:40:01, [VCS-1003], 7013/3454, VCS, INFO, VDX6720-60, Event: VCS node add, Coordinator IP: 10.17.10.31, VCS ID: 1, Status: rBridge ID 1 (10.17.10.32) added to VCS cluster., VcsFabAddRejoin, line: 1450, comp:dcmd, ltime:2011/06/27-02:47:04:555942.
```

You can display the VCS RASLog messages using the **show logging raslog attribute VCS** command. For information on displaying the VCS RASLog messages, refer to "Displaying the VCS messages" on page 16.

#### Audit log messages

Event auditing is designed to support post-event audits and problem determination based on high-frequency events of certain types, such as security violations, firmware downloads, and configuration. Audit log messages are saved in the persistent storage. The storage has a limit of 1024 entries and will wrap around if the number of messages exceed the limit. The switch can be configured to stream Audit messages to the specified syslog servers. The Audit log messages are not forwarded to an SNMP management station.

The following is an example of an Audit log message.

```
AUDIT,2011/08/26-07:51:32 (GMT), [DCM-2001], INFO, DCMCFG, root/none/127.0.0.1/rpc/cli,, VDX6720-24, Event: noscli start, Status: success, Info: Successful login attempt through console from 127.0.0.1.
```

For any given event, Audit messages capture the following information:

- User Name The name of the user who triggered the action.
- User Role The access level of the user, such as root or admin.
- Event Name The name of the event that occurred.
- Status The status of the event that occurred: success or failure.
- Event Info Information about the event.

The three event classes described in Table 2 can be audited.

**TABLE 2** Event classes of the Audit messages

Event class	Operand	Description
DCMCFG	CONFIGURATION	You can audit all the configuration changes in the Network OS.
FIRMWARE	FIRMWARE	You can audit the events occurring during the firmware download process.
SECURITY	SECURITY	You can audit any user-initiated security event for all management interfaces. For events that have an impact on the entire network, an audit is generated only for the switch from which the event was initiated.

You can enable event auditing by configuring the syslog daemon to send the events to a configured remote host using the **logging syslog-server** command. You can set up filters to screen out particular classes of events using the **logging auditlog class** command (the classes include SECURITY, CONFIGURATION, and FIRMWARE). All the Audit classes are enabled by default. The defined set of Audit messages are sent to the configured remote host in the Audit message format, so that they are easily distinguishable from other syslog events that may occur in the network. For details on how to configure event auditing, refer to "Configuring event auditing" on page 19.

### FFDC messages

First Failure Data Capture (FFDC) is used to capture failure-specific data when a problem or failure is first noted and before the switch reloads or the trace and log buffer get wrapped. All subsequent iterations of the same error are ignored. This critical debug information is saved in nonvolatile storage and can be retrieved by executing the **copy support** command. The data are used for debugging purposes. FFDC is intended for use by Brocade technical support.

FFDC is enabled by default. Execute the **support** command to enable or disable FFDC. If FFDC is disabled, the FFDC daemon does not capture any data, even when a message with FFDC attributes is logged.

The following is an example of an FFDC message.

2011/08/26-12:39:02, [HAM-1007], 2, FFDC, CRITICAL, VDX6720-24, Need to reboot the system for recovery, reason: raslog-test-string0123456-raslog.

You can display the FFDC messages using the **show logging raslog attribute FFDC** command. For information on displaying the FFDC RASLog messages, refer to "Displaying the FFDC messages" on page 17.

#### CFFDC messages

Chassis wide FFDC (CFFDC) is used to capture FFDC data for every management module (MM) or line card (LC) in the entire chassis for failure analysis. This debug information is saved in a nonvolatile storage and can be retrieved by executing the **copy support** command. If FFDC is disabled, the CFFDC data is not captured even when a message with CFFDC attribute is logged.

The following is an example of a CFFDC message.

2013/10/14-10:36:51, [EM-1100], 28749, M2 | Active | CFFDC, CRITICAL, VDX8770-4, Unit in L3 with ID 127 is faulted(119). 1 of 1 total attempt(s) at auto-recovery is being made. Delay is 60 seconds.

## Message severity levels

There are four levels of severity for messages, ranging from CRITICAL to INFO. In general, the definitions are wide ranging and are to be used as general guidelines for troubleshooting. In all cases, you must look at each specific error message description thoroughly before taking action. Table 3 lists the RASLog message severity levels.

**TABLE 3** Severity levels of the RASLog messages

Severity level	Description		
CRITICAL	Critical-level messages indicate that the software has detected serious problems that cause a partial or complete failure of a subsystem if not corrected immediately; for example, a power supply failure or rise in temperature must receive immediate attention.		
ERROR	Error-level messages represent an error condition that does not affect overall system functionality significantly. For example, error-level messages may indicate time-outs on certain operations, failures of certain operations after retries, invalid parameters, or failure to perform a requested operation.		
WARNING	Warning-level messages highlight a current operating condition that must be checked or it may lead to a failure in the future. For example, a power supply failure in a redundant system relays a warning that the system is no longer operating in redundant mode unless the failed power supply is replaced or fixed.		
INFO	Info-level messages report the current non-error status of the system components; for example, detecting online and offline status of an interface.		

## RASLog message logging

The RASLog service generates and stores messages related to abnormal or erroneous system behavior. It includes the following features:

- SYSTEM and DCE messages are saved to separate nonvolatile storage repositories.
- SYSTEM and DCE message logs can save a maximum of 4096 messages.
- The message log is implemented as a circular buffer. When more than the maximum entries are added to the log file, new entries overwrite the old entries.
- Messages are numbered sequentially from 1 through 2,147,483,647 (0x7ffffff). The sequence
  number continues to increase after the message log wraps around. The message sequence
  numbering is not split for the system and DCE message logs. The sequence number can be
  reset to 1 using the clear logging raslog command. However, the sequence number is not reset
  to 1 if you clear a particular message type, for example, DCE.
- Trace dump, FFDC, and core dump files can be uploaded to the FTP server using the copy support ftp command.
- Brocade recommends that you configure the system logging daemon (syslogd) facility as a management tool for error logs. For more information, refer to "System logging daemon" on page 5.

## Configuring the syslog message destinations

You can configure a switch to send the syslog messages to the following output locations: syslog daemon, system console, and SNMP management station.

## System logging daemon

The system logging daemon (syslogd) is a process on UNIX, Linux, and some Windows systems that reads and logs messages as specified by the system administrator.

Network OS can be configured to use a UNIX-style syslogd process to forward system events and error messages to log files on a remote host system. The host system can be running UNIX, Linux, or any other operating system that supports the standard syslogd functionality. All the RASLog messages are forwarded to the syslogd. Configuring for syslogd involves configuring the host, enabling syslogd on the Brocade model, and optionally, setting the facility level.

## Configuring a syslog server

To configure the switch to forward all RASLog messages to the syslogd of one or more servers, perform the following steps.

1. Execute the configure terminal command to access the global configuration level of the CLI.

```
switch# configure terminal
Entering configuration mode terminal
```

2. Execute the **logging syslog-server** *IP* address command to add a server to which the messages are forwarded. You can configure a syslog server in both IPv4 or IPv6 format. The following example is for configuring a syslog server with IPv4 address.

```
switch(config)# logging syslog-server 192.0.2.2
```

You can configure up to four syslog servers to receive the syslog messages.

3. Execute the **show running-config logging syslog-server** command to verify the syslog configuration on the switch.

```
switch# show running-config logging syslog-server logging syslog-server 192.0.2.2
```

The following example configures a syslog server with an IPv6 address.

```
switch# configure terminal
Entering configuration mode terminal
switch(config)# logging syslog-server 2001:DB8::32
switch(config)# exit
switch# show running-config logging syslog-server
logging syslog-server 2001:db8::32
```

You can remove a configured syslog server using the no logging syslog-server IP address command.

#### Setting the syslog facility

The syslog facility is a configurable parameter that specifies the log file to which messages are forwarded. You must configure the syslog servers to receive system messages before you can configure the syslog facility.

To set the syslog facility, perform the following steps.

1. Execute the configure terminal command to access the global configuration level of the CLI.

```
switch# configure terminal
Entering configuration mode terminal
```

2. Execute the **logging syslog-facility local** *log\_level* command to set the syslog facility to a specified log file.

The *log\_level* specifies the syslog facility and can be a value from LOG\_LOCALO through LOG\_LOCAL7. The default syslog level is LOG\_LOCAL7. The following example is for setting the syslog facility level to LOG\_LOCAL2.

```
switch(config)# logging syslog-facility local LOG_LOCAL2
```

3. Execute the **show running-config logging syslog-facility** command to verify the syslog facility configuration on the switch.

```
switch# show running-config logging syslog-facility
logging syslog-facility local LOG_LOCAL2
```

You can reset the syslog facility to the default (LOG\_LOCAL7) using the **no logging syslog-facility local** command.

## System console

The system console displays all RASLog messages, Audit messages (if enabled), and panic dump messages. These messages are mirrored to the system console; they are always saved in one of the message logs.

The system console displays messages only through the serial port. If you log in to a switch through the Ethernet port or modem port, you will not receive system console messages.

You can filter messages that display on the system console by severity using the **logging raslog console** command. All messages are still sent to the system message log, syslog (if enabled), and SNMP management station.

You can use the **logging raslog console** [**stop** [*minutes*] | **start**] command to disable and re-enable the RASLog messages from displaying on the system console.

#### Setting the RASLog console severity level

You can limit the types of messages that are logged to the console using the **logging raslog console** command. The RASLog messages displayed on the console are passed up to and above the configured severity level. For example, if you configure the console severity level to ERROR, then only ERROR and CRITICAL messages pass through. You can choose one of the following severity levels: INFO, WARNING, ERROR, or CRITICAL. The default severity level is INFO.

To set the severity levels for the RASLog console, perform the following steps.

1. Execute the configure terminal command to access the global configuration level of the CLI.

```
switch# configure terminal
Entering configuration mode terminal
```

2. Execute the **logging rbridge-id** *rbridge-id* **raslog console** severity level command to set the RASLog console severity level.

The severity level can be one of the following: INFO, WARNING, ERROR, or CRITICAL. The severity level values are case-sensitive. For example, to set the console severity level to ERROR on switch 1, enter the following command.

```
switch(config)# logging rbridge-id 1 raslog console ERROR
```

3. Execute the copy running-config startup-config command to save the configuration changes.

You can reset the console severity level to the default (INFO) using the **no logging rbridge-id** rbridge-id raslog console command.

## **SNMP** management station

When an unusual event, error, or a status change occurs on the device, an event notification is sent to the SNMP management station. Network OS v5.0.0 supports two types of event notifications: traps (in SNMPv1, SNMPv2c, and SNMPv3) and informs (in SNMPv3).

#### SNMP traps

An unsolicited message that comes to the management station from the SNMP agent on the device is called a *trap*. When an event occurs and if the event severity level is at or below the set severity level, the SNMP trap, swEventTrap, is sent to the configured trap recipients. The VarBind in the Trap Data Unit contains the corresponding instance of the event index, time information, event severity level, the repeat count, and description. The possible severity levels are as follows:

- Critical
- Debug
- Error
- Info
- None

#### Warning

By default, the severity level is set to None, implying all traps are filtered and therefore no event traps are received. When the severity level is set to Info, all traps with the severity level of Info, Warning, Error, and Critical are received.

#### NOTE

The Audit log messages are not converted into swEventTrap.

The SNMP traps are unreliable because the trap recipient does not send any acknowledgment when it receives a trap. Therefore, the SNMP agent cannot determine if the trap was received.

Brocade switches send traps out on UDP port 162. To receive traps, the management station IP address must be configured on the switch. You can configure the SNMPv1, SNMPv2c, and SNMPv3 hosts to receive the traps. For more information, refer to "Configuring the SNMP (version 1 or version 2c) server host" on page 9.

#### SNMP informs

An SNMP inform is similar to the SNMP trap except that the management station that receives an SNMP inform acknowledges the system message with an SNMP response PDU. If the sender does not receive the SNMP response, the SNMP inform request can be sent again. An SNMP inform request is saved in the switch memory until a response is received or the request times out. The SNMP informs are more reliable and they consume more resources in the device and in the network. Use SNMP informs only if it is important that the management station receives all event notifications. Otherwise, use the SNMP traps.

Brocade devices support SNMPv3 informs. For more information, refer to "Configuring the SNMPv3 server" on page 9.

## **Port logs**

The Network OS maintains an internal log of all port activity. Each switch maintains a log file for each port. Port logs are circular buffers that can save up to 8,000 entries per switch. When the log is full, the newest log entries overwrite the oldest log entries. Port logs capture switch-to-device, device-to-switch, switch-to-switch, some device A-to-device B, and control information. Port logs are not persistent and are lost across power cycles and reboots.

Port log functionality is completely separate from the system message log. Port logs are typically used to troubleshoot device connections.

## Configuring the SNMP server hosts

Network OS v5.0.0 supports SNMP version 1, version 2c, and version 3. Use the commands listed in Table 4 to configure the SNMPv1, SNMPv2c, and SNMPv3 hosts and their configurations.

TABLE 4 C	ommands for configuring SNMP server hosts
-----------	---

Command	Description	
[no] snmp-server host {ipv4 host   ipv6-host   dns} community-string [severity-level [None   Debug   Info   Warning   Error   Critical]	This command sets the destination IP addresses, version, community string (for version 1 and version 2c), and destination port for the traps.  The <b>severity-level</b> option is used to filter the traps based on severity.	
[udp-port port_number] [version [1   2c]	The <b>no</b> form of the command changes the SNMP server host configurations to the default value.	
[no] snmp-server v3host [ipv4-host   ipv6-host   dns] username [notifytype {traps   informs}] engine d engine-id	This command specifies the recipient of the SNMP version 3 notification option.  The severity-level option is used to filter the traps or informs based or	
severity-level [None   Debug   Info   Warning   Error   Critical] udp-port port_number	severity. Use the <b>no</b> form of the command to remove the specified host.	

## Configuring the SNMP (version 1 or version 2c) server host

To set the trap destination IP addresses, version (1 or 2c), community string for SNMP version 1 and version 2c, and the destination port for the SNMP traps, perform the following steps.

1. Execute the configure terminal command to access the global configuration level of the CLI.

```
switch# configure terminal
Entering configuration mode terminal
```

2. Execute the following command to set the trap recipient with IP address 192.0.2.2, which receives all traps with the severity levels of Critical, Error, Info, and Warning.

switch(config)# snmp-server host 192.0.2.2 public severity-level Info udp-port
162 version 1

#### **NOTE**

To receive the traps, the management station IP address must be configured on the switch.

3. Execute the **do show running-config snmp-server** command to verify the configuration.

```
switch(config)# do show running-config snmp-server
snmp-server contact "Field Support."
snmp-server location "End User Premise."
snmp-server sys-descr "Brocade VDX Switch."
snmp-server community ConvergedNetwork
snmp-server community OrigEquipMfr rw
snmp-server community "Secret COde" rw
snmp-server community common
snmp-server community private rw
snmp-server community public
snmp-server host 192.0.2.2 public
udp-port 162
severity-level Info
```

## Configuring the SNMPv3 server

Use the **snmp-server v3-host** command to specify the recipient of SNMP version 3 notifications: traps or informs. The following example explains the procedure to configure the recipient of the SNMPv3 informs.

To configure the SNMPv3 host to receive the inform, perform the following steps.

1. Execute the configure terminal command to access the global configuration level of the CLI.

```
switch# configure terminal
Entering configuration mode terminal
```

2. Execute the following command to set the inform recipient with IP address 192.0.2.2, which receives all traps with the severity levels of Critical, Error, Info, and Warning.

```
switch(config)# snmp-server v3host 192.0.2.2 snmpadmin1 notifytype informs
engineid 80:00:05:23:01:AC:1A:01:79 severity-level Info udp-port 4425
```

#### NOTE

To receive the SNMP informs, the username, the authentication protocol, the privacy protocol, the UDP port number, and the engine ID must match between the switch and the management station.

3. Execute the show running-config snmp-server command to verify the configuration.

```
switch# show running-config snmp-server
snmp-server contact "Field Support."
snmp-server location "End User Premise."
snmp-server sys-descr "Brocade VDX Switch."
snmp-server community ConvergedNetwork
snmp-server community OrigEquipMfr rw
snmp-server community "Secret COde" rw
snmp-server community common
snmp-server community private rw
snmp-server community public
snmp-server user snmpadmin1 auth md5 auth-password
"5MmR2qGjoryjusN9GL5kUw==\n" priv DES priv-password
"2ThfbBNgPsCyI25tLI2yxA==\\n" encrypted
snmp-server user snmpadmin2 groupname snmpadmin
snmp-server user snmpadmin3 groupname snmpadmin
snmp-server user snmpuser2
snmp-server user snmpuser3
snmp-server v3host 192.0.2.2 snmpadmin1
udp-port 4425
notifytype informs
engineid 80:00:05:23:01:AC:1A:01:79
severity-level Info
```

## Commands for displaying, clearing, and configuring the message logs

Table 5 describes commands that you can use to view or configure various message logs. Most commands require the admin access level. For detailed information on required access levels and commands, refer to the *Network OS Command Reference*.

**TABLE 5** Commands for viewing or configuring the message logs

Command	Description	
clear logging auditlog	This command clears the Audit log messages from the local switch or the specified switches.	
clear logging raslog	This command clears the error log messages from the local switch or the specified switches.	

TABLE 5	Commands for	viewing or	configuring the	message logs	(Continued)

Command	Description		
logging auditlog class	This command sets the event classes for Audit log messages.		
logging raslog console	This command sets a filter based on the severity level for the messages to be displayed on the system console.		
logging syslog-facility local	This command sets the syslog facility.		
logging syslog-server	This command configures a syslog server to which the switch can forward the messages.		
show logging auditlog	This command displays the Audit log messages on the local switch or the specified switches.		
	<b>NOTE:</b> This command can be disruptive because it displays all the logs in the buffer continuously. Use <b>  more</b> to see output page by page.		
show logging raslog	This command displays the error log message on the local switch, the specified switch, or interface module. The command includes options to filter the messages based on the message attribute and the severity level, and also to set the count of messages to display, and to display messages in reverse order.		
	<b>NOTE:</b> This command can be disruptive because it displays all the logs in the buffer continuously. Use <b>  more</b> to see output page by page.		
show running-config logging	This command is used to display the logging settings on the local switch.		
show running-config logging auditlog class	This command displays the event class configured for the Audit log.		
show running-config logging raslog	This command displays the RASLog console severity level on the local switch or the specified switch.		
show running-config logging syslog-facility	This command displays the syslog facility level.		

## Displaying message content on the switch

You can view the message documentation, such as the message text, message type, class (for Audit messages), message severity, cause, and action, on the switch console by using the **rasman message** id message\_ID command.

To display the message documentation on the switch, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Use the **rasman message id** message\_ID command to display the documentation of a message. The message\_ID values are case-sensitive.

For example, execute the following command to display the documentation for EM-1059.

switch# rasman message id EM-1059

Miscellaneous EM-1059(7m)

#### MESSAGE

 ${\rm EM}\text{--}1059$  - <Slot number or Switch> with ID <Blade Id> may not be supported on this platform, check FOS firmware version as a possible cause.

```
MESSAGE TYPE LOG
```

#### SEVERITY

ERROR

#### PROBABLE CAUSE

Indicates that a a blade inserted in the specified slot or the switch (for non-bladed switches) is incompatible with the switch configuration software. The blade will not be completely usable.

The blade may only be supported by a later (or earlier) version of the firmware.

#### RECOMMENDED ACTION

Change the control processor (CP) firmware or replace the blade. Make sure the replacement is compatible with your switch type and firmware.

## **Configuring system messages**

This section provides information on configuring the system message logs.

## Disabling a RASLog message or module

To disable a single RASLog message or all messages in a module, perform the following steps.

- 1. Log in to the switch as admin.
- Use the following commands to disable a single RASLog message or all messages that belong to a module:
  - Execute the logging raslog message message\_ID suppress command to disable a RASLog message. For example, execute the following command to disable the NS-1001 message:

```
switch:admin> logging raslog message NS-1001 suppress
2012/07/20-13:28:37, [LOG-1007], 375, M1, INFO, switch, Log message
NS-1001 RASLOG message has been disabled.
```

Use the **show running-config logging raslog message** *message\_ID* command to verify the status of the message.

 Execute the logging raslog module module\_ID command to disable all messages in a module. For example, execute the following command to disable all messages that belong to the NSM module:

```
switch:admin> logging raslog module NSM
2012/07/20-13:28:37, [LOG-1007], 375, CHASSIS, INFO, switch, Log Module
NSM module RASLOG message has been suppress.
```

Use the **show running-config logging raslog module** *module\_ID* command to verify the status of the messages that belong to a module.

## **Enabling a RASLog message or module**

To enable a single RASLog message or all messages in a module that were previously disabled, perform the following steps.

- 1. Log in to the switch as admin.
- Use the following commands to enable a single RASLog message or all messages that belong to a module:
  - Execute the no logging raslog message message\_ID suppress command to enable a single RASLog message that has been disabled. For example, execute the following command to enable the NS-1001 message that was previously disabled:

```
switch:admin> no logging raslog message NS-1001 suppress 2012/07/20-13:24:43, [LOG-1008], 374, M1, INFO, switch, Log Module NS-1001 RASLOG message has been enabled.
```

Use the **show running-config logging raslog message** *message\_ID* command to verify the status of the message.

 Execute the no logging raslog module module\_ID command to enable all messages in a module. For example, execute the following command to enable to all previously disabled the NSM messages:

```
switch:admin> no logging raslog module NSM 2012/07/20-13:24:43, [LOG-1008], 374, M1, INFO, switch, Log Module NSM has been enabled.
```

Use the **show running-config logging raslog module** *module\_ID* command to verify the status of the messages that belong to a module.

## Setting the severity level of a RASLog message

To change the default severity level of a RASLog message, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Use the logging raslog message message\_ID severity [CRITICAL | ERROR | WARNING | INFO] command to change the severity level of a message. For example, execute the following command to change the severity level of the SEC-1203 message to WARNING.

```
switch:admin> logging raslog message SEC-1203 severity WARNING
```

3. Use the **show running-config logging raslog message** *message\_ID* **severity** command to verify the severity of the message.

switch:admin> show running-config logging raslog message SEC-1203 severity
WARNING

## Viewing and clearing the RASLog messages

You can display system message log using the **show logging raslog** command. This command provides options to filter the messages by attribute, message type, severity, or message count. You can also specify to display messages for a single module by using the **blade** option. Use the **clear logging raslog** command to delete the system messages.

## Displaying the RASLog messages

To display the saved RASLog messages, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the **show logging raslog** command at the command line.

```
switch# show logging raslog
NOS: v5.0.0
2012/06/04-22:57:00, [HASM-1108], 94,, INFO, VDX6720-24, All service instances
become active.

2012/06/04-22:57:03, [DCM-1002], 96,, INFO, VDX6720-24, PostBoot processing on
global config has started.

2012/06/04-22:57:05, [BL-1000], 100,, INFO, VDX6720-24, Initializing ports...
2012/06/13-05:10:22, [NSM-1004], 4428, DCE, INFO, sw0, Interface Vlan 1 is
created.

2012/06/13-05:10:24, [DOT1-1013], 4435, DCE, INFO, sw0, DOT1X test timeout
value is set to 10.

2012/06/13-05:10:24, [ONMD-1002], 4437, DCE, INFO, sw0, LLDP global
configuration is changed.

2012/06/13-05:10:28, [RAS-2001], 4438,, INFO, sw0, Audit message log is
enabled.
[...]
```

## Displaying the messages on an interface module

To display the saved messages for a specific interface module, line card (LC), or management module, perform the following steps.

- 1. Log in to the switch as admin.
- Enter the show logging raslog blade command at the command line. You can filter messages based on the severity level using the severity option. The following example filters messages by the severity level of info.

```
switch# show logging raslog blade LC2 severity info
NOS: v5.0.0
2012/05/29-11:43:06, [HASM-1004], 6919, L2, INFO, VDX8770-4, Processor
rebooted - Reset.
2012/05/29-11:43:06, [HASM-1104], 6920, L2, INFO, VDX8770-4, Heartbeat to M2
up.
2012/05/29-11:43:10, [HASM-1004], 6921, L2, INFO, VDX8770-4, Processor
rebooted - Reset.
2012/05/29-11:43:10, [HASM-1104], 6922, L2, INFO, VDX8770-4, Heartbeat to M2
up.
[...]
```

## Clearing the RASLog messages

To clear the RASLog messages for a particular switch instance, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Execute the **clear logging rasiog** command to clear all messages from the switch.

## Viewing and clearing the SYSTEM messages

This section provides information on viewing and clearing the SYSTEM messages saved on the switch memory.

#### Displaying the SYSTEM messages

To display the messages saved in the SYSTEM storage repository, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the **show logging raslog message-type SYSTEM** command at the command line.

```
switch# show logging raslog message-type SYSTEM
NOS: v5.0.0

2011/09/14-04:52:05, [LOG-1003], 1,, INFO, VDX6720-60, SYSTEM error log has been cleared.

2011/09/14-04:56:18, [DCM-1101], 2,, INFO, VDX6720-60, Copy running-config to startup-config operation successful on this node.

2011/09/14-05:05:21, [RAS-1007], 5,, INFO, VDX6720-60, System is about to reboot.
[...]
```

### Clearing the SYSTEM messages

To clear the messages saved in the SYSTEM storage repository, perform the following steps.

- 1. Log in to the switch as admin.
- Execute the clear logging raslog message-type SYSTEM command to clear all system messages from the local switch.

## Viewing and clearing the DCE messages

This section provides information on viewing and clearing the DCE messages saved on the switch memory.

### Displaying the DCE messages

To display the saved DCE messages, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the show logging raslog message-type DCE command at the command line.

```
switch# show logging raslog message-type DCE
```

```
NOS: v5.0.0
2012/05/30-21:25:34, [NSM-1004], 41, M1 | DCE, INFO, switch, Interface Vlan
4093 is created.
2012/05/30-21:25:34, [NSM-1019], 42, M1 | DCE, INFO, switch, Interface Vlan
4093 is administratively up.
2012/05/30-21:25:52, [DOT1-1013], 50, M1 | DCE, INFO, switch, DOT1X test
timeout has set to 10.
2012/05/30-21:25:52, [ONMD-1002], 59, M1 | DCE, INFO, switch, LLDP global
configuration is changed.
2012/05/30-21:25:53, [SSMD-1602], 63, M1 | DCE, INFO, switch, Class map
default is created.
2012/05/30-21:25:55, [NSM-1004], 58, M1 | DCE, INFO, switch, Interface Vlan
1002 is created.
2012/05/30-21:25:55, [ONMD-1002], 59, M1 | DCE, INFO, switch, LLDP global
configuration is changed.
2012/05/30-21:25:59, [SSMD-1602], 63, M1 | DCE, INFO, switch, Class map
default is created
[...]
```

#### Clearing the DCE messages

To clear the DCE messages for a particular switch instance, perform the following steps.

- 1. Log in to the switch as admin.
- Execute the clear logging raslog message-type DCE command to clear all DCE messages from the local switch.

## Displaying the VCS messages

This section provides information on viewing the VCS messages saved on the switch memory.

To display the saved VCS messages, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the **show logging raslog attribute VCS** command at the command line.

```
switch# show logging raslog attribute VCS
NOS: v5.0.0
2012/06/05-03:00:18:101601, [VCS-1009], 8002/3929, VCS, INFO, VDX6720-60,
Event: VCS node disconnect, Coordinator IP: 192.0.2.15, VCS Id: 1, Status:
Rbridge-id 3 (192.0.2.2) disconnected from VCS cluster.

2012/06/05-03:04:11:621996, [VCS-1005], 8051/3935, VCS, INFO, VDX6720-60,
Event: VCS node rejoin, Coordinator IP: 192.0.2.15, VCS Id: 1, Status:
Rbridge-id 3 (192.0.2.2) rejoined VCS cluster.
[...]
```

## Displaying the FFDC messages

This section provides information on viewing the FFDC messages saved on the switch memory.

To display the saved FFDC messages, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the **show logging raslog attribute FFDC** command at the command line.

```
switch# show logging raslog attribute FFDC
NOS: v5.0.0
2012/06/15-10:39:02, [LOG-1002], 4496, FFDC, WARNING, VDX6720-24, A log
message was not recorded.
2012/06/15-10:39:18, [RAS-1001], 4496, FFDC, WARNING, VDX6720-24, First
failure data capture (FFDC) event occurred.
```

## Displaying the description of the RASLog modules

To display the description of the RASLog modules, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the rasman description command at the command line.

```
switch# rasman description

RASModule ID Description

KT 1 Kernel Test ID

UT 2 User Test ID

TRCE 3 Trace Subsystem (User)

KTRC 4 Trace Subsystem (Kernel)

LOG 5 RASLOG module

CDR 6 Condor ASIC driver

[...]
```

## Displaying RASLog messages in a module

To display the list of all RASLog messages in a module along with their message text, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the **rasman module name** *module\_name* command at the command line. For example, execute the following command to display all messages in the AUTH module.

switch# rasman module name AUTH				
RAS Message ID Severity	Message			
AUTH-1001 INFO	%s has been successfully completed.			
AUTH-1002 ERROR	%s has failed.			
AUTH-1003 INFO	%s type has been successfully set to %s.			
AUTH-1004 ERROR	Failed to set %s type to %s.			
AUTH-1005 ERROR	Authentication file does not exist: %d.			
AUTH-1006 WARNING	Failed to open authentication configuration file.			
AUTH-1007 ERROR	The proposed authentication protocol(s) are not			
	supported: port %d.			
AUTH-1008 ERROR	No security license, operation failed.			

[ . . . ]

## Displaying RASLog messages by type

To display the list of RASLog messages based on the message type, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the **rasman type value** *message\_type* command at the command line. For example, execute the following command to display all Audit messages.

switch# rasman	type value	AUDIT
RAS Message ID	Severity	Message
FCIP-1002	INFO	An IPsec/IKE policy was added
FCIP-1003	INFO	An IPsec/IKE policy was deleted
AUTH-1045	ERROR	Certificate not present in this switch in %s port
		%d.
AUTH-1046	INFO	%s has been successfully completed.
AUTH-1047	ERROR	%s has failed.
AUTH-3001	INFO	Event: %s, Status: success, Info: %s type has been
		changed from [%s] to [%s].
AUTH-3002	INFO	Event: %s, Status: success, Info: %s.
AUTH-3003	INFO	Event: %s, Status: success, Info: %s the PKI
		objects.
[]		

## Viewing, clearing, and configuring Audit log messages

This section provides information on viewing, clearing, and configuring the Audit log messages.

## Displaying the Audit messages

To display the saved Audit messages, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Enter the show logging auditlog command at the command line.

You can also display messages in reverse order using the reverse option.

```
switch# show logging auditlog

0 AUDIT,2011/08/26-07:51:29 (GMT), [RAS-2001], INFO, SYSTEM,
NONE/root/NONE/None/CLI,, switch, Audit message log is enabled.

1 AUDIT,2011/08/26-07:51:29 (GMT), [RAS-2003], INFO, SYSTEM,
NONE/root/NONE/None/CLI,, switch, Audit message class configuration has been changed to 2,6,4,.

2 AUDIT,2011/08/26-07:51:32 (GMT), [DCM-2001], INFO, DCMCFG,
root/none/127.0.0.1/rpc/cli,, VDX6720-24, Event: noscli start, Status:
success, Info: Successful login attempt through console from 127.0.0.1.

3 AUDIT,2011/08/26-07:51:34 (GMT), [DCM-2001], INFO, DCMCFG,
admin/admin/127.0.0.1/rpc/cli,, VDX6720-24, Event: noscli start, Status:
success, Info: Successful login attempt through console from 127.0.0.1.
```

```
4 AUDIT,2011/08/26-07:51:36 (GMT), [DCM-2002], INFO, DCMCFG, admin/admin/127.0.0.1/rpc/cli,, VDX6720-24, Event: noscli exit, Status: success, Info: Successful logout by user [admin]. [...]
```

#### **Clearing the Audit messages**

To clear the Audit log messages for a particular switch instance, perform the following steps.

- 1. Log in to the switch as admin.
- 2. Execute the clear logging auditlog command to clear all messages on the switch memory.

#### Configuring event auditing

The Audit log classes SECURITY, CONFIGURATION, and FIRMWARE are enabled by default. You can enable or disable auditing of these classes using the **logging auditlog class** class command.

To configure and verify the event auditing, perform the following steps.

1. Execute the configure terminal command to access the global configuration level of the CLI.

```
switch# configure terminal
Entering configuration mode terminal
```

2. Configure the event classes you want to audit. For example, to audit the CONFIGURATON class, execute the following command.

You can choose one of the following event classes: CONFIGURATION, FIRMWARE, or SECURITY.

```
switch(config) # logging auditlog class CONFIGURATION
```

3. Execute the show running-config logging auditlog class command to verify the configuration.

```
switch# show running-config logging auditlog class
logging auditlog class CONFIGURATION
```

# Understanding the RASLog messages

This section provides information about reading the RASLog messages.

#### **RASLog messages**

The following example shows the format of a RASLog message.

```
<Timestamp>, [<Event ID>], <Sequence Number>, <Flags>,<Severity>,<Switch name>, <Event-specific information>
```

The following example shows the sample messages from the error log.

```
2011/08/23-22:58:10, [IPAD-1000], 2,, INFO, VDX6720-24, SW/0 Ether/0 IPv4 DHCP 10.24.95.252/20 DHCP On.
```

2012/05/30-21:26:00, [FCOE-1035], 67, M1 | DCE, INFO, sw0, Virtual FCoE port 1/1/4 is online.

2011/08/26-12:39:02, [HAM-1007], 2, FFDC, CRITICAL, VDX6720-24, Need to reboot the system for recovery, reason: raslog-test-string0123456-raslog.

2011/08/26-12:40:01, [VCS-1003], 7013/3454, VCS, INFO, VDX6720-60, Event: VCS node add, Coordinator IP: 10.17.10.31, VCS ID: 1, Status: rBridge ID 1 (10.17.10.32) added to VCS cluster., VcsFabAddRejoin, line: 1450, comp:dcmd, ltime:2011/06/27-02:47:04:555942.

2011/08/27-03:39:52, [HASM-1004], 127, L, INFO, chassis, Processor reloaded - Reset.

The fields in the error message are described in Table 6.

**TABLE 6** RAS message field description

Variable name	Description
Timestamp	The system time (UTC) when the message was generated on the switch. The RASLog subsystem supports an internationalized time stamp format base on the "LOCAL" setting.
Event ID	The Event ID is the message module and number. These values uniquely identify each message in the Network OS and reference the cause and actions recommended in this manual. Note that not all message numbers are used; there can be gaps in the numeric message sequence.
Sequence Number	The error message position in the log. When a new message is added to the log, this number is incremented by 1.  The message sequence number starts at 1 after a <b>firmware download</b> and increases up to a value of 2,147,483,647 (0x7ffffff). The sequence number continues to increase after the message log wraps around; that is, the oldest message in the log is deleted when a new message is added. The message sequence numbering is not split for the system and DCE message logs. The sequence number can be reset to 1 using the <b>clear logging raslog</b> command. However, the sequence number is not reset if you clear a particular message type, for example, DCE. The sequence number is persistent across power cycles and switch reboots.
Flags	For most messages, this field contains a space character (null value) indicating that the message is neither a DCE, FFDC, or VCS message. Messages may contain the following values:  DCE-Indicates a message generated by the protocol-based modules.  FFDC-Indicates that additional first failure data capture information has also been generated for this event.  VCS-Indicates a VCS message generated by a switch in the Brocade VCS fabric.
Severity	The severity level of the message, which can be one of the following:  CRITICAL  ERROR  WARNING  INFO
Switch name	The defined switch name or the chassis name of the switch. This value is truncated if it exceeds 16 characters in length.
Event-specific information	A text string explaining the error encountered and provides the parameters supplied by the software at runtime.

### **Audit event messages**

Compared to Log error messages, messages flagged as AUDIT provide additional user and system-related information of interest for post-event auditing and problem determination.

The following example shows the format of the Audit event message.

<Sequence Number> AUDIT, <Timestamp>, [<Event ID>], <Severity>, <Event Class>,
<User ID>/<Role>/<IP address>/<Interface>/<app name>, <Reserved field for future
expansion>, <Switch name>, <Event-specific information>

#### The following is a sample Audit event message.

0 AUDIT,2011/08/26-07:51:32 (GMT), [DCM-2001], INFO, DCMCFG, root/none/127.0.0.1/rpc/cli,, VDX6720-24, Event: noscli start, Status: success, Info: Successful login attempt through console from 127.0.0.1.

The fields in the Audit event message are described in Table 7.

**TABLE 7** Audit message field description

Variable name	Description
Sequence Number	The error message position in the log.
AUDIT	Identifies the message as an Audit message.
Timestamp	The system time (UTC) when the message was generated on the switch. The RASLog subsystem supports an internationalized time stamp format base on the "LOCAL" setting.
Event ID	The Event ID is the message module and number. These values uniquely identify each message in the Network OS and reference the cause and actions recommended in this manual. Note that not all message numbers are used; there can be gaps in the numeric message sequence.
Severity	The severity level of the message, which can be one of the following:  CRITICAL  ERROR  WARNING  INFO
Event Class	The event class, which can be one of the following:  DCMCFG FIRMWARE SECURITY
User ID	The user ID.
Role	The role of the user.
IP Address	The IP address.
Interface	The interface being used.
Application Name	The application name being used on the interface.
Reserved field for future expansion	This field is reserved for future use and contains a space character (null value).
Switch name	The defined switch name or the chassis name of the switch. This value is truncated if it is over 16 characters in length.
Event-specific information	A text string explaining the error encountered and provides the parameters supplied by the software at runtime.

# Responding to a RASLog message

This section provides procedures on gathering information on RASLog messages.

#### Looking up a message

Messages in this manual are arranged alphabetically by Module ID, and then numerically within a given module. To look up a message, copy down the module (see Table 8 on page 24) and the error code and compare this with the Table of Contents or look up lists to determine the location of the information for that message.

The following information is provided for each message:

- Module and code name for the error
- Message text
- Message type
- Class (for Audit messages only)
- Message severity
- Probable cause
- Recommended action

### Gathering information about the problem

The following are the common steps and questions to ask yourself when troubleshooting a system message:

- What is the current Network OS version?
- What is the switch hardware version?
- Is the switch operational?
- Assess impact and urgency:
  - Is the switch down?
  - Is it a standalone switch?
  - How large is the fabric?
  - Is the fabric redundant?
- Execute the **show logging raslog** command on each switch.
- Execute the copy support command.
- Document the sequence of events by answering the following questions:
  - What happened just before the problem?
  - Is the problem repeatable?
  - If so, what are the steps to produce the problem?
  - What configuration was in place when the problem occurred?
- Did a failover occur?
- Was Power-On Self-Test (POST) enabled?
- Are serial port (console) logs available?
- What and when were the last actions or changes made to the system?

#### Support

Network OS creates several files that can help support personnel troubleshoot and diagnose a problem. This section describes those files and how to access and save the information for support personnel.

#### Panic dump, core dump, and FFDC data files

The Network OS creates panic dump files, core files, and FFDC data files when there are problems in the Network OS kernel. You can view files using the **show support** command. These files can build up in the persistent storage and may need to be periodically deleted or downloaded using the **copy support** command.

The software watchdog (SWD) process is responsible for monitoring daemons critical to the function of a healthy switch. The SWD holds a list of critical daemons that ping the SWD periodically at a predetermined interval defined for each daemon.

If a daemon fails to ping the SWD within the defined interval, or if the daemon terminates unexpectedly, then the SWD dumps information to the panic dump files, which helps to diagnose the root cause of the unexpected failure.

Execute the **show support** command to view these files or the **copy support ftp** command to send them to a host workstation using FTP. The panic dump files, core files, and FFDC data files are intended for support personnel use only.

#### Trace dumps

The Network OS produces trace dumps when problems are encountered within Network OS modules. The Network OS trace dump files are intended for support personnel use only. You can use the **copy support** command to collect trace dump files to a specified remote location to provide support when requested.

#### Using the copy support command

The **copy support** command is used to send the output of the RASLog messages, the trace files, and the output of the **copy support** command to an off-switch storage location through FTP. You can upload supportsave data from the local switch to an external host or you can save the data on an attached USB device. The **copy support** command runs a large number of dump and show commands to provide a global output of the status of the switch. Refer to the *Network OS Command Reference* for more information on the **copy support** command.

# System module descriptions

Table 8 provides a summary of the system modules for which messages are documented in this reference guide; a module is a subsystem in the Network OS. Each module generates a set of numbered messages.

TABLE 8	System module descriptions	
System module	Description	
AG	Access Gateway (AG) allows multiple hosts (or HBAs) to access the fabric using fewer physical ports. Access Gateway mode transforms the Brocade switches as well as embedded switches into a device management tool that is compatible with different types of fabrics.	
AUTH	AUTH messages indicate problems with the authentication module of the Network OS.	
BGP	BGP messages indicate problems with the Border Gateway Protocol (BGP) module of the Netw OS.	
BL	BL messages are a result of faulty hardware, transient out-of-memory conditions, ASIC errors, or inconsistencies in the software state between an interface module and the environment monitor (EM) module.	
BLL	Bloom is the name of the ASIC used as the building block for third-generation hardware platforms.	
C2	C2 error messages indicate problems with the 8 Gbps-capable FC module of the Network OS.	
C3	C3 error messages indicate problems with the 16 Gbps-capable FC module of the Network OS.	
CBR	CBR error messages indicate problems with the ASIC driver of Network OS.	
CHS	CHS messages report the problems in the management of the interface modules in the different slots of the chassis.	
DAD	DAD messages report errors encountered during the DHCP Auto Deployment (DAD) process.	
DCM	Distributed Configuration Manager (DCM) messages indicate major switch bootup events, user login or logout, and the configuration operations.	
DOT1	DOT1 messages indicate problems with the 802.1x authentication module of the Network OS.	
EANV	EANV messages indicate any issues associated with eAnvil ASIC operation and eAnvil ASIC driver operations.	
ELD	End Loop Detection (ELD) messages notify a loop in the Layer 2 network and the status of the port on which the loop is detected.	
EM	The environmental monitor (EM) manages and monitors the various field-replaceable units (FRUs), including the port cards, blower assemblies, power supplies, and World Wide Name (WWN) cards. EM controls the state of the FRUs during system startup, hot-plug sequences, and fault recovery. EM provides access to and monitors the sensor and status data from the FRUs and maintains the integrity of the system using the environmental and power policies. EM reflects system status by way of CLI commands, system light emitting diodes (LEDs), and status and alarm messages. EM also manages some component-related data.	
ERCP	ERCP messages indicate any problems associated with Double Data Rate (DDR) errors.	
ESS	Exchange Switch Support (ESS) error messages indicate problems with the ESS module of the Network OS. ESS is an SW_ILS mechanism utilized by switches to exchange vendor and support information.	
FABR	FABR (network of Fibre Channel switches) messages come from the fabric daemon. The fabric daemon follows the FC-SW-3 standard for the fabric initialization process, such as determining the E_Ports, assigning unique domain IDs to switches, creating a spanning tree, throttling the trunking process, and distributing the domain and alias lists to all switches in the fabric.	

TABLE 8	System module descriptions (Continued)	
System module	Description	
FABS	FABS messages indicate problems in the fabric system driver module.	
FCMC	Fibre Channel miscellaneous messages relate to problems with the physical layer used to send Fibre Channel traffic to and from the switch.	
FCOE	FCOE error messages indicate problems with the Fibre Channel over Ethernet (FCoE) module of the Network OS.	
FCPH	The Fibre Channel Physical Layer is used to send Fibre Channel traffic to and from the switch.	
FLOD	FLOD is a part of the fabric shortest path first (FSPF) protocol that handles synchronization of the link state database (LSDB) and propagation of the link state records (LSRs).	
FSPF	Fabric shortest path first (FSPF) is a link state routing protocol that is used to determine how frames should be routed. FSPF messages are about protocol errors.	
FSS	The fabric state synchronization framework provides facilities by which the active management module can synchronize with the standby management module, enabling the standby management module to take control of the switch nondisruptively during failures and software upgrades. These facilities include version negotiation, state information transfer, and internal synchronization functions, enabling the transition from standby to active operation.  FSS is defined both as a component and a service. A component is a module in the Network OS, implementing a related set of functionality. A service is a collection of components grouped together to achieve a modular software architecture.	
FVCS	The Fabric Services VCS (FVCS) daemon provides fabric distribution services for VCS and Virtual Link Aggregation Group (vLAG).	
FW	FW messages indicate the warnings when the temperature, voltage, fan speed, and switch status thresholds are exceeded for the switch subsystems.	
HASM	HASM is the infrastructure for the High Availability System Management, which has the functionality to maintain the cluster of high availability switch platforms, deploy and start multiple service instances with active and standby redundancy in a distributed clustering environment, manage the state synchronizations, and the non-disruptive failovers between active and standby management modules, host the non-disruptive firmware upgrade context, and support the software watchdog and daemon restart.	
HAWK	HAWK is a component that connects the fabric ASIC.	
HIL	HIL messages indicate any issues associated with the Hardware Independent Layer (HIL) for general platform components, such as Environmental Monitoring (EM), fan and power supply unit (PSU) subsystems, and other platform FRUs.	
HLO	HLO is a part of the fabric shortest path first (FSPF) protocol that handles the HELLO protocol between adjacent switches. The HELLO protocol is used to establish connectivity with a neighbor switch, to establish the identity of the neighbor switch, and to exchange FSPF parameters and capabilities.	
HSL	HSL messages indicate problems with the Hardware Subsystem Layer (HSL) of the Network OS.	
HWK2	HWK2 is a component that connects the fabric ASIC.	
IGMP	IGMP messages indicate any issue associated with the Internet Group Management Protocol (IGMP) snooping feature.	
IPAD	IPAD messages are generated by the IP admin demon.	
KTRC	KTRC messages indicate any problem associated with the RAS-TRACE facility, which provide Brocade internal information to diagnose a failure.	

System module	Description
L2AG	L2AG messages indicate problems with the Layer 2 system agent module. L2SS and L2AG together control the Layer 2 forwarding engine and are responsible for MAC learning, aging, ar forwarding functionalities.
L2SS	L2SS messages indicate problems with the Layer 2 system manager module. L2SS and L2AG together control the Layer 2 forwarding engine and are responsible for MAC learning, aging, an forwarding functionalities.
LACP	LACP error messages indicate problems with the Link Aggregation Control Protocol module of t Network OS.
LIC	LIC messages indicate problems with the licensing module.
LOG	LOG messages describe events and problems associated with the RASLog and Audit log faciliti
LSDB	The link state database is a part of the FSPF protocol that maintains records on the status of plinks. This database is used to route frames.
MCST	MCST messages indicate any problems associated with the Layer 2 and Layer 3.
MPTH	Multicast path uses the shortest path first (SPF) algorithm to dynamically compute a broadcastree.
MS	The Management Service (MS) enables the user to obtain information about the Fibre Channe fabric topology and attributes by providing a single management access point.
MSTP	MSTP messages indicate problems with Multiple Spanning Tree Protocol (MSTP) modules of th Network OS.
NBFS	NBFSM is a part of the fabric shortest path first (FSPF) protocol that handles a neighboring or adjacent switch's finite state machine (FSM).  Input to the FSM changes the local switch from one state to another, based on specific events. example, when two switches are connected to each other using an interswitch link (ISL) cable, t are in the Init state. After both switches receive HELLO messages, they move to the Database Exchange state, and so on.
NS	NS messages indicate problems with the simple Name Server module.
NSM	NSM messages indicate problems with the interface management and VLAN management module of the Network OS.
ONMD	ONMD messages indicate problems with the Operation, Administration and Maintenance mode of the Network OS.
OSPF	OSPF messages indicate information or problems with the OSPF module of the Network OS.
OSPF6	OSPF6 messages indicate information or problems with the OSPF version 3 module of the Netw OS.
PCAP	PCAP messages indicate the status or information about the packet capture module.
PDM	Parity data manager (PDM) is a user-space daemon responsible for the replication of persister configuration files from the primary partition to the secondary partition and from the active management module to the standby management module.
PHP	PHP messages indicate any important information associated with the discovery and creation, deletion, and updating of the port profiles.
PIM	PIM messages indicate problems with the Protocol-Independent Multicast (PIM) module.
PLAT	PLAT messages indicate hardware problems.

TABLE 8	System module descriptions (Continued)		
System module	Description		
PORT	PORT messages refer to the front-end user ports on the switch. Front-end user ports are directly accessible by users to connect end devices or connect to other switches.		
QOSD	QOSD messages indicate problems with the Quality of Service (QoS) module.		
RAS	RAS messages notify when first failure data capture (FFDC) events are logged to the FFDC log, and size or roll-over warnings.		
RCS	The reliable commit service (RCS) daemon generates log entries when it receives a request from the zoning or security server for passing data messages to switches. RCS then requests reliable transport write and read (RTWR) to deliver the message. RCS also acts as a gatekeeper, limiting the number of outstanding requests for the Zoning or Security modules.		
RTM	Route Manager (RTM) messages indicate status or errors while updating or maintaining the route and next-hop database.		
RTWR	The reliable transport write (RTWR) and read daemon helps deliver data messages either to specific switches in the fabric or to all the switches in the fabric. For example, if some of the switches are not reachable or are offline, RTWR returns an "unreachable" message to the caller, allowing the caller to take the appropriate action. If a switch is not responding, RTWR retries 100 times.		
SCN	The internal state change notification daemon is used for state change notifications from the kernel to the daemons within Network OS.		
SEC	SEC messages indicate security errors, warnings, or information during security-related data management or fabric merge operations. Administrators must watch for these messages to distinguish between internal switch and fabric operation errors and external attack.		
SFLO	sFlow is a standards-based sampling technology embedded within switches and routers, which is used to monitor high speed network traffic.  sFlow uses two types of sampling:  Statistical packet-based sampling of switched or routed packet flows.  Time-based sampling of interface counters.  SFLO messages indicate errors or information related to the sflow daemon.		
SLCD	SLCD messages provide wear level statistics of the western digital (WD) SiliconDrive 2 compact flash.		
SNMP	Simple Network Management Protocol (SNMP) is a universally supported low-level protocol that allows simple get, get next, and set requests to go to the switch (acting as an SNMP agent). It also allows the switch to send traps to the defined and configured management station. Brocade switches support four management entities that can be configured to receive these traps or informs.  SNMP messages indicate problems in the SNMP operations.		
SRM	System Resource Monitor daemon monitors memory and CPU usage of all processes. The SRM message is generated when the available Low memory is below 100 MB.		
SS	SS messages indicate problems during the execution of the <b>copy support</b> command.		
SSMD	SSMD messages indicate problems with the System Services Module (SSM) of the Network OS.		
SULB	The software upgrade library provides the <b>firmware download</b> command capability, which enables firmware upgrades as well as nondisruptive code load to the switches. SULB messages may display if there are any problems during the <b>firmware download</b> procedure.		
SWCH	SWCH messages are generated by the switch driver module that manages a Fibre Channel switch instance.		

System module	Description
TNLD	TNLD messages indicate status or problems with the Data Center Ethernet (DCE) tunnel manage of the Network OS.
TOAM	TRILL OAM (TOAM) messages indicate problems with the <b>!2traceroute</b> family of commands that help in VCS cluster data path troubleshooting.
TRCE	TRCE messages describe events and problems associated with the tracedump facility.
TS	Time Service (TS) provides switch time-synchronization by synchronizing all clocks in the network The TS messages indicate information or errors during the switch time synchronization.
UCST	UCST is a part of the fabric shortest path first (FSPF) protocol that manages the unicast routing table.
UDLD	UDLD messages indicate problems with the UniDirectional Link Detection (UDLD) module of the Network OS.
UPTH	UPATH is a part of the FSPF protocol that uses the SPF algorithm to dynamically compute a unicas tree.
VC	VC messages indicate any important information related to the vCenter CLI and its plugins.
VCS	VCS messages indicate major events related to VCS cluster formation and node operations.
VRRP	VRRP messages indicate information or problems with the VRRP module of the Network OS.
WLV	Wolverine (WLV) ASIC is a component that connects the front-end port. WLV messages indicate failures in the front-end port.
ZONE	ZONE messages indicate any problems associated with the zoning features, including commands associated with aliases, zones, and configurations.

# **Audit Messages**

#### **AUTH Messages**

AUTH-3001 AUTH-3002 AUTH-3005 AUTH-3006 AUTH-3007 AUTH-3008

# **DCM Messages**

DCM-1006 DCM-1013 DCM-2001 DCM-2002

### **HASM Messages**

HASM-1004

# LOG Messages

LOG-1005 LOG-1006 LOG-1008 LOG-1009 LOG-1012

# **RAS Messages**

RAS-2001 RAS-2002 RAS-2003 RAS-2004

**RAS-2005** 

# **SEC Messages**

SEC-3014

SEC-3016

**SEC-3018** 

SEC-3019

SEC-3020

SEC-3021

SEC-3022

SEC-3023

SEC-3024

SEC-3025

SEC-3026

SEC-3027

SEC-3028

SEC-3030

SEC-3034

SEC-3035

SEC-3036

SEC-3037

SEC-3038

SEC-3039

SEC-3045

SEC-3046

SEC-3049

SEC-3051

SEC-3061

SEC-3062

SEC-3067

SEC-3068

**SEC-3069** 

SEC-3070

SEC-3071

SEC-3072

**SEC-3073** 

SEC-3074

SEC-3075

SEC-3076

SEC-3077 SEC-3078

SEC-3501

# **SULB Messages**

SULB-1100

SULB-1101

SULB-1102

SULB-1103

SULB-1104

SULB-1105

SULB-1106

# TS Messages

TS-1009

TS-1010

TS-1011

TS-1012

TS-1013

Chapter

3

# **CFFDC Messages**

**EM Messages** 

EM-1100

EM Messages

Chapter

4

# **DCE Messages**

# **DOT1 Messages**

DOT1-1001
DOT1-1002
DOT1-1003
DOT1-1004
DOT1-1005
DOT1-1007
DOT1-1008
DOT1-1009
DOT1-1010
DOT1-1011
DOT1-1012
DOT1-1013

#### **ELD Messages**

ELD-1001 ELD-1002

# **FCOE Messages**

FCOE-1001 FCOE-1019 FCOE-1020 FCOE-1022 FCOE-1023 FCOE-1024 FCOE-1030 FCOE-1032 FCOE-1034 FCOE-1035

FCOE-1036 FCOE-1037 FCOE-1038 FCOE-1039 FCOE-1040

#### **IGMP Messages**

IGMP-1001 IGMP-1002 IGMP-1003 IGMP-1004 IGMP-1005

#### L2AG Messages

L2AG-1001 L2AG-1002 L2AG-1003 L2AG-1004 L2AG-1005 L2AG-1006 L2AG-1007 L2AG-1008 L2AG-1009 L2AG-1010

## L2SS Messages

L2SS-1001 L2SS-1002 L2SS-1003 L2SS-1004 L2SS-1005 L2SS-1007 L2SS-1007 L2SS-1008 L2SS-1009 L2SS-1010 L2SS-1011 L2SS-1012 L2SS-1013 L2SS-1014 L2SS-1015 L2SS-1016 L2SS-1017 L2SS-1018 L2SS-1019

#### **LACP Messages**

LACP-1001 LACP-1002 LACP-1003 LACP-1004

#### **LOG Messages**

LOG-1007

# MCST Messages

MCST-1001 MCST-1002 MCST-1003 MCST-1004 MCST-1005 MCST-1006 MCST-1007 MCST-1008 MCST-1009 MCST-1010 MCST-1011 MCST-1012 MCST-1013 MCST-1014 MCST-1015 MCST-1016 MCST-1017

MCST-1018

MCST-1019

MCST-1020

#### **MSTP Messages**

MSTP-1001

MSTP-1002

MSTP-1003

MSTP-1004

MSTP-2001

MSTP-2002

MSTP-2003

MSTP-2004

MSTP-2005

MSTP-2006

MSTP-3001

MSTP-3002

MSTP-3003

#### **NSM Messages**

NSM-1001

NSM-1002

NSM-1003

NSM-1004

NSM-1007

NSM-1009

NSM-1010

NSM-1011

NSM-1012

NSM-1013

NSM-1014

NSM-1015

NSM-1016

NSM-1017

NSM-1018

NSM-1019

NSM-1020

NSM-1021

- NSM-1022
- NSM-1023
- NSM-1024
- NSM-1025
- NSM-1026
- NSM-1027
- NSM-1028
- NSM-1029
- NSM-1030
- NSM-1031
- NSM-1032
- NSM-1033
- NSM-1034
- NSM-1035
- NSM-1036
- NSM-1037
- NSM-1038
- NSM-1039
- NSM-1040
- NSM-1041
- NSM-1700
- NSM-1701
- NSM-1702
- NSM-2000
- NSM-2001
- NSM-2002 NSM-2003
- . . . . . .
- NSM-2004
- NSM-2005
- NSM-2006
- NSM-2007
- NSM-2008
- NSM-2010
- NSM-2011
- NSM-2012
- NSM-2013
- NSM-2014
- NSM-2015
- NSM-2016

NSM-2017

NSM-2018

NSM-2019

NSM-2020

NSM-2021

NSM-2022

NSM-2023

NSM-2024

NSM-2025

NSM-2026

NSM-2027

NSM-2028

NSM-2029

NSM-2030

NSM-2031

NSM-2032

NSM-2033

NSM-2034

NSM-2035

NSM-2036

NSM-2037

NSM-2038

NSM-2039

NSM-2040

NSM-2041

NSM-2042

NSM-2043

NSM-2044 NSM-2045

NSM-2046

NSM-2047

NSM-2048

NSM-2049

NSM-2050

NSM-2051

# **ONMD Messages**

**ONMD-1000** 

ONMD-1001

ONMD-1002

ONMD-1003

ONMD-1004

**ONMD-1005** 

#### **OSPF Messages**

OSPF-1001

OSPF-1002

OSPF-1003

# **OSPF6 Messages**

OSPF6-1001

OSPF6-1002

OSPF6-1003

# **QOSD Messages**

QOSD-1007

QOSD-1500

QOSD-1501

QOSD-1502

### **RPS Messages**

RPS-1001

RPS-1750

RPS-1751

RPS-1752

**RPS-1753** 

**RPS-1754** 

# **RTM Messages**

RTM-1001

RTM-1002

RTM-1022

RTM-1032

RTM-1037

#### SFLO Messages

SFLO-1001 SFLO-1002 SFLO-1003 SFLO-1004 SFLO-1005 SFLO-1006 SFLO-1009 SFLO-1010 SFLO-1011 SFLO-1011 SFLO-1012 SFLO-1013 SFLO-1014 SFLO-1015

#### **SSMD Messages**

SSMD-1001 SSMD-1002 SSMD-1003 SSMD-1004 SSMD-1005 SSMD-1006 SSMD-1007 SSMD-1008 SSMD-1400 SSMD-1401 SSMD-1402 SSMD-1403 SSMD-1404 SSMD-1405 SSMD-1406 SSMD-1407 SSMD-1408 SSMD-1436 SSMD-1437 SSMD-1438 SSMD-1439 SSMD-1471

SSMD-1500

SSMD-1536

SSMD-1571

SSMD-1900

SSMD-1901

SSMD-1902

SSMD-1915

#### **TOAM Messages**

**TOAM-1000** 

**TOAM-1003** 

# **VRRP Messages**

**VRRP-1001** 

**VRRP-1002** 

**VRRP-1003** 

**VRRP-1004** 

VRRP-1501

VRRP-2001

4 VRRP Messages

# **FFDC Messages**

# **AUTH Messages**

AUTH-1014 AUTH-1044

#### **BL Messages**

BL-1002 BL-1003 BL-1004 BL-1008 BL-1009 BL-1011 BL-1016 BL-1020

#### **BLL Messages**

BLL-1000

## **CBR Messages**

**CBR-1002** 

#### **CHS Messages**

CHS-1002

## **EANV Messages**

EANV-1002

## **EM Messages**

EM-1001 EM-1002

EM-1003

EM-1004

EM-1005

EM-1006

EM-1008

EM-1009

EM-1010

EM-1011

EM-1012

EM-1028

EM-1032

EM-1068

# **ERCP Messages**

**ERCP-1000** 

#### **FABR Messages**

FABR-1013

**FABR-1019** 

#### **FABS Messages**

FABS-1001

#### **FCMC Messages**

FCMC-1001

#### **FCPH Messages**

FCPH-1001

#### **FLOD Messages**

FLOD-1004

# **FSS Messages**

FSS-1007

FSS-1012

FSS-1013

FSS-1014

#### **HASM Messages**

HASM-1001

HASM-1002

HASM-1015

HASM-1020

HASM-1105

HASM-1112

HASM-1200

HASM-1201

HASM-1202

HASM-1203

#### **HAWK Messages**

HAWK-1002

#### **HIL Messages**

HIL-1506

HIL-1522

HIL-1523

#### **HLO Messages**

HLO-1001

HLO-1002

#### **HWK2 Messages**

HWK2-1002

#### **IPAD Messages**

**IPAD-1003** 

#### **LOG Messages**

LOG-1001

#### LSDB Messages

LSDB-1003

#### **MPTH Messages**

MPTH-1001 MPTH-1002

#### **NBFS Messages**

NBFS-1002

#### **PDM Messages**

PDM-1017

#### **PLAT Messages**

PLAT-1000 PLAT-1004 PLAT-1005

#### **RAS Messages**

RAS-1004 RAS-1005 RAS-1008

# **SCN Messages**

**SCN-1001** 

# **SNMP Messages**

**SNMP-1004** 

# SS Messages

SS-1013

# **SWCH Messages**

SWCH-1024

**TRCE Messages** 

TRCE-1008

**WLV Messages** 

WLV-1002

WLV Messages

Chapter

# Log Messages 6

# **AG Messages**

AG-1001 AG-1004 AG-1006 AG-1007 AG-1008 AG-1009 AG-1010 AG-1011 AG-1012 AG-1015 AG-1017 AG-1018 AG-1020 AG-1026 AG-1029 AG-1030 AG-1031 AG-1032 AG-1034 AG-1038 AG-1040 AG-1041 AG-1042 AG-1043

# **AUTH Messages**

AUTH-1001 AUTH-1002 AUTH-1003 AUTH-1004 AUTH-1006

**AUTH-1007 AUTH-1010** AUTH-1012 **AUTH-1013 AUTH-1014** AUTH-1017 **AUTH-1018** AUTH-1020 AUTH-1022 AUTH-1025 **AUTH-1026** AUTH-1027 **AUTH-1028** AUTH-1029 **AUTH-1030 AUTH-1031** AUTH-1032 **AUTH-1033** AUTH-1034 AUTH-1035 AUTH-1036 AUTH-1037 **AUTH-1039 AUTH-1040** AUTH-1041 AUTH-1042 AUTH-1044

#### **BGP Messages**

BGP-1001 BGP-1002 BGP-1003 BGP-1004

# **BL Messages**

BL-1000 BL-1001 BL-1002 BL-1003 BL-1004 BL-1006 BL-1007 BL-1008 BL-1009 BL-1010 BL-1011 BL-1012 BL-1013 BL-1014 BL-1015 BL-1016 BL-1017 BL-1018 BL-1019 BL-1020 BL-1021 BL-1022 BL-1023 BL-1024 BL-1026 BL-1027 BL-1028 BL-1029 BL-1031 BL-1032 BL-1033 BL-1034 BL-1037 BL-1038 BL-1039 BL-1045 BL-1046 BL-1047

#### **BLL Messages**

BLL-1000

BL-1049

#### C2 Messages

C2-1004

C2-1006

C2-1007

C2-1008

C2-1009

C2-1010

C2-1011

C2-1012

#### C3 Messages

C3-1004

C3-1006

C3-1010

C3-1011

C3-1012

C3-1014

C3-1017

C3-1019

C3-1020

#### **CBR Messages**

**CBR-1001** 

**CBR-1002** 

### **CHS Messages**

CHS-1002

CHS-1003

CHS-1004

CHS-1005

#### **DAD Messages**

DAD-1300

DAD-1301

DAD-1302

DAD-1303

DAD-1304 DAD-1306

DAD-1308

DAD-1309

DAD-1310

DAD-1311

### **DCM Messages**

DCM-1001

DCM-1002

DCM-1003

DCM-1004

DCM-1005

DCM-1007

DCM-1008

DCM-1009

DCM-1010

DCM-1011

DCM-1012

DCM-1014

DCM-1101

DCM-1102

DCM-1103

DCM-1104

DCM-1105

DCM-1106

DCM-1107

DCM-1108

DCM-1109

DCM-1110

DCM-1111

DCM-1112

DCM-1113

DCM-1114

DCM-1115

DCM-1116

DCM-1201

DCM-1202

DCM-1203

DCM-1204

DCM-1205

DCM-1206

DCM-1207

DCM-1208

DCM-1209

DCM-1210

DCM-1211

DCM-1212

DCM-3005

DCM-3051

DCM-3052

DCM-4001

DCM-4002

### **EANV Messages**

EANV-1001

EANV-1002

**EANV-1003** 

**EANV-1004** 

**EANV-1005** 

**EANV-1006** 

## **EM Messages**

EM-1001

EM-1002

EM-1003

EM-1004

EM-1005

EM-1006

EM-1008

EM-1009

EM-1010

EM-1011

EM-1012

EM-1013

EM-1014

EM-1015

EM-1020 EM-1021 EM-1022

EM-1016

- EM-1023 EM-1024
- EM-1028
- EM-1029
- EM-1031
- EM-1032
- EM-1033
- EM-1034
- EM-1036
- EM-1037
- EM-1042
- LIVI-1042
- EM-1043
- EM-1045
- EM-1046
- EM-1047
- EM-1048
- EM-1049
- EM-1050
- EM-1051
- EM-1059
- EM-1064
- EM-1068
- EM-1069
- EM-1070
- EM-1080
- EM-1100
- \_...
- EM-1101
- EM-2003

### **ERCP Messages**

ERCP-1000

### **ESS Messages**

ESS-1008

ESS-1009

ESS-1010

## **FABR Messages**

FABR-1001

**FABR-1003** 

FABR-1004

FABR-1005

FABR-1006

FABR-1007

**FABR-1008** 

**FABR-1009** 

FABR-1010

FABR-1012

FABR-1013

FABR-1014

FABR-1019

FABR-1029

FABR-1030

**FABR-1039** 

FABR-1041

FABR-1056

**FABR-1057** 

### **FABS Messages**

FABS-1001

FABS-1002

FABS-1004

FABS-1005

FABS-1006

FABS-1007

**FABS-1008** 

FABS-1009

FABS-1010

FABS-1011

**FABS-1013** 

FABS-1014

FABS-1015

### **FCMC Messages**

FCMC-1001

### **FCPH Messages**

FCPH-1001 FCPH-1003 FCPH-1004

### **FLOD Messages**

FLOD-1001 FLOD-1003 FLOD-1004 FLOD-1005 FLOD-1006

### **FSPF Messages**

FSPF-1001 FSPF-1002 FSPF-1005 FSPF-1006 FSPF-1007 FSPF-1008 FSPF-1013 FSPF-1014

### **FSS Messages**

FSS-1001 FSS-1002 FSS-1003 FSS-1004 FSS-1005 FSS-1006 FSS-1007 FSS-1008 FSS-1009

FSS-1010

FSS-1011

FSS-1012

FSS-1013

FSS-1014

### **FVCS Messages**

FVCS-1003

FVCS-1004

FVCS-1005

FVCS-1006

FVCS-2001

FVCS-2002

FVCS-2003

FVCS-2004

FVCS-2005

FVCS-2006

FVCS-3001

FVCS-3002

FVCS-3003

FVCS-3004

FVCS-3005

FVCS-3006

FVCS-3007

FVCS-3008

FVCS-3009

FVCS-3010

FVCS-3011

FVCS-3012

FVCS-3013

FVCS-3014

FVCS-3015

### **FW Messages**

FW-1001

FW-1002

FW-1003

FW-1004

- FW-1005
- FW-1006
- FW-1007
- FW-1008
- FW-1009
- FW-1010
- FW-1012
- FW-1034
- FW-1035
- FW-1036
- FW-1038
- FW-1039
- FW-1040
- FW-1042
- FW-1043
- FW-1044
- FW-1046
- FW-1047
- \_
- FW-1048
- FW-1050
- FW-1051
- FW-1052
- FW-1297
- FW-1298
- FW-1299
- FW-1341
- FW-1342
- FW-1343
- FW-1403
- FW-1404
- FW-1405
- FW-1406
- FW-1407
- FW-1408
- FW-1409
- FW-1424
- FW-1425
- FW-1426
- FW-1427

# 6 FW Messages

FW-1428
FW-1429
FW-1430
FW-1431
FW-1432
FW-1433
FW-1434
FW-1435
FW-1439
FW-1440
FW-1441
FW-1442
FW-1443
FW-1444
FW-1447
FW-1500
FW-1501
FW-1510
FW-3101
FW-3102
FW-3103
FW-3104
FW-3105
FW-3107
FW-3108
FW-3109
FW-3110
FW-3111
FW-3113
FW-3114
FW-3115
FW-3116
FW-3117
FW-3119

FW-3120 FW-3121 FW-3122 FW-3123

### **HASM Messages**

HASM-1000

HASM-1001

HASM-1002

HASM-1003

HASM-1004

HASM-1005

HASM-1012

HASM-1013

HASM-1014

HASM-1015

HASM-1019

HASM-1020

HASM-1021

HASM-1022

HASM-1023

HASM-1024

HASM-1025

HASM-1026

HASM-1100

HASM-1101

HASM-1102

HASIVI-1102

HASM-1103 HASM-1104

HASM-1105

HASM-1106

HASM-1107

HASM-1108

HASM-1109 HASM-1110

HASM-1111

HASM-1112

HASM-1120

HASM-1121

HASM-1130

HASM-1131

HASM-1132

HASM-1200

HASM-1201

HASM-1202

HASM-1203

### **HAWK Messages**

HAWK-1002

### **HIL Messages**

HIL-1202

HIL-1301

HIL-1302

HIL-1404

HIL-1505

HIL-1506

HIL-1510

HIL-1511

HIL-1512

HIL-1521

HIL-1522

HIL-1523

HIL-1524

HIL-1605

### **HLO Messages**

HLO-1001

HLO-1002

HLO-1003

### **HSL Messages**

HSL-1000

HSL-1001

HSL-1004

HSL-1006

HSL-1009

HSL-1010

### **HWK2 Messages**

HWK2-1002

### **IPAD Messages**

IPAD-1000 IPAD-1001 IPAD-1002 IPAD-1003 IPAD-1004 IPAD-1005

### **KTRC Messages**

KTRC-1001 KTRC-1002 KTRC-1003 KTRC-1004 KTRC-1005

### LIC Messages

LIC-1001

## **LOG Messages**

LOG-1000 LOG-1001 LOG-1002 LOG-1003 LOG-1004 LOG-1005 LOG-1006 LOG-1008 LOG-1009 LOG-1010 LOG-1011 LOG-1011

### LSDB Messages

LSDB-1001 LSDB-1002 LSDB-1003 LSDB-1004

### **MM Messages**

MM-1001

### **MPTH Messages**

MPTH-1001 MPTH-1002 MPTH-1003

### **MS Messages**

MS-1021

### **NBFS Messages**

NBFS-1001 NBFS-1002 NBFS-1003 NBFS-1004 NBFS-1006

### **NS Messages**

NS-1006 NS-1009 NS-1012

## **PCAP Messages**

PCAP-1001 PCAP-1002 PCAP-1003 PCAP-1004

### **PDM Messages**

PDM-1001

PDM-1003

PDM-1004

PDM-1006

PDM-1007

PDM-1009

PDM-1010

PDM-1011

PDM-1012

PDM-1013

PDM-1014

PDM-1017

PDM-1019

PDM-1021

## **PHP Messages**

PHP-1001

PHP-1002

PHP-1003

PHP-1004

#### **PIM Messages**

PIM-1001

PIM-1002

### **PLAT Messages**

PLAT-1000

PLAT-1001

PLAT-1002

PLAT-1004

PLAT-1005

PLAT-1006

PLAT-1007

PLAT-1008

PLAT-1009

PLAT-1011

### **PORT Messages**

**PORT-1003** 

PORT-1004

PORT-1011

PORT-1012

PORT-1013

PORT-1014

PORT-1015

**PORT-1016** 

PORT-1017

### **QOSD Messages**

QOSD-1000

QOSD-1001

QOSD-1005

QOSD-1006

### **RAS Messages**

RAS-1001

**RAS-1002** 

**RAS-1004** 

**RAS-1005** 

RAS-1006

**RAS-1007** 

**RAS-1008** 

RAS-2001

RAS-2002

RAS-2003

RAS-2004

RAS-2005

RAS-3001

RAS-3002

RAS-3003

RAS-3004

RAS-3005

RAS-3006

RAS-3007

**RAS-3008** 

## **RCS Messages**

RCS-1003

**RCS-1004** 

**RCS-1005** 

**RCS-1006** 

RCS-1007

**RCS-1008** 

**RCS-1010** 

**RCS-1011** 

### **RTWR Messages**

RTWR-1001

RTWR-1002

RTWR-1003

### **SCN Messages**

SCN-1001

## **SEC Messages**

SEC-1033

SEC-1034

SEC-1036

SEC-1037

**SEC-1038** 

SEC-1044

SEC-1071

SEC-1180

SEC-1181

SEC-1184

SEC-1185

SEC-1187

SEC-1189

SEC-1190

SEC-1191

SEC-1192

SEC-1193
SEC-1197
SEC-1199
SEC-1203
SEC-1307
SEC-1308
SEC-1312
SEC-1313
SEC-1325
SEC-1329
SEC-1334
SEC-1335
SEC-1336
SEC-1337
SEC-1338
SEC-1339
SEC-3035
SEC-3036
SEC-3037
SEC-3038
SEC-3039
SEC-3051
SEC-3061
SEC-3062
SEC-3501

# **SLCD Messages**

SLCD-1001 SLCD-1002 SLCD-1003 SLCD-1005 SLCD-1006 SLCD-1007 SLCD-1008 SLCD-1009 SLCD-1010 SLCD-1010

### **SNMP Messages**

**SNMP-1001** 

**SNMP-1002** 

**SNMP-1003** 

**SNMP-1004** 

**SNMP-1005** 

## **SRM Messages**

SRM-1001

### SS Messages

SS-1000

SS-1001

SS-1002

SS-1003

SS-1004

SS-1010

SS-1011

SS-1012

SS-1013

SS-1014

SS-1015 SS-1016

SS-1017

SS-2000

SS-2001

SS-2002

### **SSMD Messages**

SSMD-1537

## **SULB Messages**

**SULB-1100** 

SULB-1101

SULB-1102

**SULB-1103** 

SULB-1104
SULB-1105
SULB-1106
SULB-1107
SULB-1108
SULB-1110
SULB-1111
SULB-1111
SULB-1111
SULB-1114
SULB-1200
SULB-1201
SULB-1202
SULB-1203

### **SWCH Messages**

SWCH-1001 SWCH-1002 SWCH-1003 SWCH-1004 SWCH-1007 SWCH-1021 SWCH-1023 SWCH-1024

### **TNLD Messages**

TNLD-1000 TNLD-1001 TNLD-1005 TNLD-1006 TNLD-1007 TNLD-2011 TNLD-2012 TNLD-2013

### **TRCE Messages**

TRCE-1002
TRCE-1003
TRCE-1006
TRCE-1007
TRCE-1008
TRCE-1009
TRCE-1010
TRCE-1011
TRCE-1012

### TS Messages

TS-1002 TS-1008

### **UCST Messages**

UCST-1003

### **UDLD Messages**

UDLD-1000 UDLD-1001 UDLD-1003 UDLD-1004 UDLD-1005 UDLD-1006 UDLD-1007

### **UPTH Messages**

**UPTH-1001** 

## **VC Messages**

VC-1000 VC-1001

VC-1002 VC-1003 VC-1004 VC-1005 VC-1006 VC-1007 VC-1008 VC-1009 VC-1010 VC-1011 VC-1100

> VC-1101 VC-1103

## **VCS Messages**

VCS-1001 VCS-1002 VCS-1003 VCS-1004 VCS-1005 VCS-1006 VCS-1007 VCS-1008 VCS-1009

### **WLV Messages**

WLV-1001 WLV-1002 WLV-1003 WLV-1004

# **ZONE Messages**

ZONE-1010 ZONE-1015 ZONE-1019 ZONE-1022 ZONE-1023

- **ZONE-1024**
- **ZONE-1027**
- **ZONE-1028**
- **ZONE-1029**
- **ZONE-1034**
- **ZONE-1036**
- **ZONE-1037**
- **ZONE-1038**
- ZONE-1039
- **ZONE-1040**
- ZONE-1041
- ZONE-1042
- ZONE-1043
- ZONE-1044
- ZONE-1045
- ZONE-1046
- **ZONE-1048**
- **ZONE-1062**

6 ZONE Messages

# **VCS** Messages

### **HASM Messages**

HASM-1019 HASM-1020 HASM-1021 HASM-1022 HASM-1024 HASM-1120 HASM-1121

### SS Messages

SS-2000 SS-2001 SS-2002

## **SULB Messages**

SULB-1105 SULB-1106 SULB-1107 SULB-1108 SULB-1110 SULB-1111 SULB-1111 SULB-1112 SULB-1113 SULB-1114 SULB-1200 SULB-1202

### **VCS Messages**

VCS-1001 VCS-1002

## 7 VCS Messages

VCS-1003

VCS-1004

VCS-1005

VCS-1006

VCS-1007

VCS-1008

VCS-1009

# **Network OS Messages**

# **AG Messages**

#### AG-1001

Message N\_Port ID virtualization (NPIV) is not supported by fabric port connected to port

<port>.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that the N\_Port ID virtualization (NPIV) capability is not supported by the fabric port to which

the Access Gateway is connected.

**Recommended**Some blades and ports in a switch may not support NPIV. NPIV functionality cannot be enabled on such ports and they will not respond to NPIV requests.

 On non-Brocade switches, refer to the manufacturer's documentation to determine whether the switch supports NPIV and how to enable NPIV on these types of switches.

#### AG-1004

Message Invalid response to fabric login (FLOGI) request from the fabric for N\_Port

<port>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the fabric sent an invalid response to the FLOGI Extended Link Service (ELS) for the

specified N\_Port.

**Recommended** Check the configuration of the fabric switch.

#### AG-1006

Message Access Gateway mode has been <msg>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Access Gateway mode has been enabled or disabled.

Recommended Execute the show ag rbridge-id {rbridge-id | all} command to verify the current status of the Access

Action Gateway mode.

AG-1007

Message Type LOG

Severity WARNING

Probable Cause Indicates that the N\_Port connected to the fabric switch is not online. The specified N\_Port has been

disabled.

**Recommended** Check the connectivity between the Access Gateway N\_Port and the fabric switch port.

Action

AG-1008

Message Invalid Port Login (PLOGI) response from the fabric on the N\_Port <port>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the fabric switch management server did not accept the N\_Port Login (PLOGI) request

sent by the Access Gateway.

**Recommended** Check the configuration of the fabric switch connected to the Access Gateway.

**Message** Sending FLOGI failed on N\_Port <port>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was a failure sending a Fabric Login (FLOGI) request from the Access Gateway to

the fabric switch.

**Recommended** Check the configuration of the fabric switch connected to the Access Gateway.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

AG-1010

Message Sending PLOGI failed on N\_Port <port>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was a failure sending an N\_Port Login (PLOGI) request from the Access Gateway to

the fabric switch.

**Recommended** Check the configuration of the fabric switch connected to the Access Gateway.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

AG-1011

Message Sending FDISC failed on N\_Port <port>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was a failure sending a discover VF\_Port service parameter request from the Access

Gateway to the fabric switch.

**Recommended** Check the configuration of the fabric switch connected to the Access Gateway.

#### AG-1012

Message Sending logout (LOGO) request failed on N\_Port <port>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was a failure sending an N\_Port logout request from the Access Gateway to the

fabric switch.

**Recommended** Check the configuration of the fabric switch connected to the Access Gateway.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

AG-1015

Message Unable to find online N\_Ports to connect to the fabric.

Message Type LOG

Severity WARNING

Probable Cause Indicates that no other N\_Port is configured or all N\_Ports are currently offline.

**Recommended** Check whether any other N\_Port is configured.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

AG-1017

Message No N\_Port(s) are currently Online.

Message Type LOG

Severity WARNING

Probable Cause Indicates that no N\_Ports are currently configured in the system or all configured N\_Ports have failed to

come online.

Recommended Run the show fabric islports command to display the status of all ports in the system and run show

**Action** running-config interface FibreChannel to display a list of ports currently configured as N\_Ports.

Message Host port should not be connected to port <port> which is configured as N\_Port.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that an initiator or target is erroneously connected to a port configured for N\_Port operation.

Recommended Run the show fabric islports command to display the status of all ports in the system and run show running-config interface FibreChannel to display a list of ports currently configured as N\_Ports.

Ensure the host is connected to a VF\_Port.

AG-1020

Message VF\_Ports to N\_Ports route/mapping has been changed.

Message Type LOG

Severity INFO

Probable Cause Indicates that VF\_Port-to-N\_Port mapping has been changed because the switch has come online or

some new N\_Ports or VF\_Ports have come online.

Recommended Execute the show ag mapnportrbridge-id {rbridge-id | all} command to display the updated

**Action** VF\_Port-to-N\_Port mapping.

AG-1026

Message Unable to handle the login request on port <port> due to insufficient resources.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there are insufficient resources to accept the login request.

**Recommended** Increase the number of allowed logins on the specified port.

#### AG-1029

Message Disabling port <port> connected to fabric <port\_wwn\_str>. Ports to fabric

<retain\_wwn\_str> remain online.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates a misconfiguration.

Action

Recommended

AG-1030

Message N-Port (ID: <port>) has been determined to be unreliable.

Connect all ports in the switch to the same FC fabric.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the port goes online and offline often and therefore the port is marked as unreliable.

Recommended No action is required. The port will automatically be marked as reliable after a certain interval of time if

**Action** the port toggling remains within the threshold limit.

AG-1031

Message Loop Detected for device with Port WWN <port\_name> connected to port <port>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a routing loop is detected for the device connected to the specified port.

**Recommended** Check the device configuration.

Action

AG-1032

Message N-Port (ID: <port>) has recovered from an unreliable state.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the port state has been stable for the last five minutes.

Recommended

No action is required.

Action

AG-1034

**Message** VF\_Port cannot accept any more logins (<fport>).

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the VF\_Port already has logged in the maximum number of devices.

**Recommended** No action is required.

Action

AG-1038

Message FCoE AG Ports going to different fabrics, Check N Port (<domain>/<blade>/<port>).

Message Type LOG

Severity ERROR

Probable Cause Indicates a misconfiguration.

**Recommended** Connect all ports in the port group to the same fabric.

Action

AG-1040

Message No N\_Port(s) are currently Online in PG <PG that has no N ports online>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that no N\_Ports are currently configured in the system or all configured N\_Ports have failed to

come online

**Recommended** Check the status of the N\_Ports in the port group.

Action

#### AG-1041

Message PG <PG that has been removed> has been deleted.

Message Type LOG

Severity WARNING

Probable Cause Information that the specified port group has been deleted.

**Recommended** No action is required.

Action

AG-1042

 $\begin{tabular}{lll} \textbf{Message} & \textbf{VF\_Port to N\_Port mapping has been updated for N\_Port <rbridge-id>/<slot>/<port>.} \end{tabular}$ 

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the VF\_Ports mapped to an N\_Port have changed.

**Recommended** No action is required.

**Action** 

AG-1043

Message VF\_Port (<Rbridge-id>/<Slot>/<Port>) was forced logged out <Repeat count>(th)

time due to reason: <Reason string>.

Message Type LOG

**Severity** WARNING

**Probable Cause** Indicates that the specified VF\_Port is being forcefully logged out.

**Recommended** No action is required.

Action

# **AUTH Messages**

#### AUTH-1001

Message <Operation type> has been successfully completed.

Message Type LOG

Severity INFO

Probable Cause Indicates that the secret database has been updated using the fcsp auth-secret or no fcsp auth-secret

command. The values for Operation type can be "set" or "remove".

**Recommended** No action is required.

Action

**AUTH-1002** 

**Message** <Operation type> has failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified action to update the secret database using the fcsp auth-secret or no fcsp

auth-secret command has failed. The values for Operation type can be "set" or "remove".

**Recommended** Execute the fcsp auth-secret or no fcsp auth-secret command again.

Action Execute the **copy support** command and contact your switch service provider.

**AUTH-1003** 

Message <data type> type has been successfully set to <setting value>.

Message Type LOG

Severity INFO

Probable Cause Indicates that an authentication configuration parameter was set to a specified value. The data type can

be either authentication type, DH group type, or policy type.

**Recommended** No action is required.

Action

### **8** AUTH-1004

#### **AUTH-1004**

Message Failed to set <data type> type to <setting value>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the fcsp auth command has failed to set the authentication configuration value. The data

type can be either authentication type, DH group type, hash type, or policy type.

**Recommended** Execute the **fcsp auth** command.

Action Execute the **copy support** command and contact your switch service provider.

**AUTH-1006** 

**Message** Failed to open authentication configuration file.

Message Type LOG

Severity WARNING

Probable Cause Indicates an internal problem with the security policy.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the copy support command and contact your switch service provider.

**AUTH-1007** 

Message The proposed authentication protocol(s) are not supported: port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the proposed authentication protocol types are not supported by the local port.

**Recommended** Execute the **fcsp auth** command to make sure the local switch supports the following protocols: Fibre

Action Channel Authentication Protocol (FCAP) or Diffie-Hellman Challenge Handshake Authentication Protocol

(DH-CHAP).

#### **AUTH-1010**

**Message** Failed to initialize security policy: switch <switch number>, error <error code>.

Message Type LOG

Severity ERROR

Probable Cause Indicates an internal problem with the security policy.

**Recommended** Reload or power cycle the switch.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

**AUTH-1012** 

Message Authentication <code> is rejected: port <port number> explain <explain code>

reason <reason code>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the specified authentication is rejected because the remote entity does not support

authentication.

**Recommended** Make sure the entity at the other end of the link supports authentication.

Action

**AUTH-1013** 

Message Cannot perform authentication request message: port port number>, message code

<message code>.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that the system is running low on resources when receiving an authentication request. Usually

this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

and chassis enable commands.

#### **8** AUTH-1014

#### **AUTH-1014**

Message Invalid port value to <operation>: port <port number>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates an internal problem with the security policy.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

**Action** and **chassis enable** commands.

If the message persists, execute the **copy support** command and contact your switch service provider.

AUTH-1017

Message Invalid value to start authentication request: port port number>, operation code

<operation code>.

Message Type LOG

Severity ERROR

Probable Cause Indicates an internal problem with the security policy.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the **copy support** command and contact your switch service provider.

**AUTH-1018** 

Message Invalid value to check protocol type: port <port number>.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates an internal problem with the security policy.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

#### **AUTH-1020**

Message Failed to create timer for authentication: port <port number>.

Message Type LOG

Severity INFO

Probable Cause Indicates that an authentication message timer was not created.

Usually this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the copy support command and contact your switch service provider.

#### **AUTH-1022**

Message Failed to extract <data type> from <message> payload: port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the authentication process failed to extract a particular value from the receiving payload.

Usually this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the copy support command and contact your switch service provider.

#### AUTH-1025

Message Failed to get <data type> during <authentication phase>: port <port number>.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the authentication process failed to get expected information during the specified

authentication phase. Usually this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

and chassis enable commands.

#### **AUTH-1026**

Message Failed to < Device information > during negotiation phase: port < port number >.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the authentication failed to get device or host bus adapter (HBA) information due to an

internal failure. Usually this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** 

Action and chassis enable commands.

If the message persists, execute the copy support command and contact your switch service provider.

**AUTH-1027** 

Message Failed to select <authentication value> during <authentication phase>: value

<value> port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the authentication process failed to select an authentication value (for example, DH group,

hash value, or protocol type) from a receiving payload during the specified authentication phase. This

error occurred because the local switch does not support the specified authentication value.

**Recommended** Check the authentication configuration and reset the supported value if needed using the **fcsp auth** 

Action command.

Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

and chassis enable commands.

If the message persists, execute the copy support command and contact your switch service provider.

**AUTH-1028** 

Message Failed to allocate <data type> for <operation phase>: port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the authentication process failed because the system is low on memory. Usually this

problem is transient. The authentication may fail.

The data type is a payload or structure that failed to get memory. The operation phase specifies which

operation of a particular authentication phase failed.

AUTH-1029

Recommended Action

Reinitialize authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** and **chassis enable** commands.

If the message persists, execute the copy support command and contact your switch service provider.

**AUTH-1029** 

Message Failed to get <data type> for <message phase> message: port <port number>, retval

<error code>.

Message Type LOG

**Severity** ERROR

**Probable Cause** Indicates that the authentication process failed to get a particular authentication value at certain phase.

Usually this problem is transient. The authentication may fail.

The data type is a payload or structure that failed to get memory.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the **copy support** command and contact your switch service provider.

AUTH-1030

**Message** Invalid message code for <message phase> message: port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the receiving payload does not have a valid message code during the specified

authentication phase. Usually this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the copy support command and contact your switch service provider.

AUTH-1031

**Message** Failed to retrieve secret value: port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the secret value was not set properly for the authenticated entity.

**Recommended** Reset the secret value using the **fcsp auth-secret** command.

Action Reinitialize authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** 

and chassis enable commands.

#### AUTH-1032

Message Failed to generate <data type> for <message payload> payload: length <data

length>, error code <error code>, port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the authentication process failed to generate specific data (for example, challenge, nonce,

or response data) for an authentication payload. This usually relates to an internal failure. A nonce is a single-use, usually random value used in authentication protocols to prevent replay attacks. Usually this

problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

If the message persists, execute the **copy support** command and contact your switch service provider.

**AUTH-1033** 

Message Disable port <port number> due to unauthorized switch <switch WWN value>.

Message Type LOG

Action

**Severity** ERROR

Probable Cause Indicates that an entity, which was not configured in the switch connection control (SCC) policy tried to

connect to the port.

**Recommended** Add the entity World Wide Name (WWN) to the SCC policy using the **secpolicy defined-policy** 

command, then reinitialize authentication using the **shutdown** and **no shutdown** commands or the

chassis disable and chassis enable commands.

AUTH-1034

Message Failed to validate name <entity name> in <authentication message>: port <port

number>.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that the entity name in the payload is not in the correct format.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis enable commands.

#### **AUTH-1035**

Message Invalid <data type> length in <message phase> message: length <data length>, port

<port number>.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that a particular data field in the authentication message has an invalid length field. This error

usually relates to an internal failure.

Usually this problem is transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis disable commands.

If the message persists, execute the **copy support** command and contact your switch service provider.

#### AUTH-1036

Message Invalid state <state value> for <authentication phase>: port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the switch received an unexpected authentication message. Usually this problem is

transient. The authentication may fail.

Recommended Reinitialize authentication using the shutdown and no shutdown commands or the chassis disable

Action and chassis disable commands.

If the message persists, execute the copy support command and contact your switch service provider.

#### AUTH-1037

Message Failed to <operation type> response for <authentication message>: init\_len <data

length>, resp\_len <data length>, port <port number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that a Diffie-Hellman Challenge Handshake Authentication Protocol (DH-CHAP) authentication

operation failed on the specified port due to mismatched response values between two entities. The error

may indicate that an invalid entity tried to connect to the switch.

**Recommended** Check the connection port for a possible security attack.

Action Reinitialize authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** 

and chassis disable commands.

#### **AUTH-1039**

Message Neighboring switch has conflicting authentication policy: Port <Port Number>

disabled.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the neighboring switch has a conflicting authentication policy enabled. The E\_Port has

been disabled because the neighboring switch has rejected the authentication negotiation and the local

switch has a strict switch authentication policy.

Recommended Correct the switch policy configuration on either of the switches using the fcsp auth command, and then

enable the port using the **no shutdown** command.

**AUTH-1040** 

Message Reject authentication on port <Port Number>, because switch authentication policy

is set to OFF.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the local switch has rejected the authentication because the switch policy is turned off. If

the neighboring switch has a strict (ON) switch policy, the port will be disabled due to conflicting

configuration settings. Otherwise, the E\_Port will form without authentication.

**Recommended** If the port is disabled, correct the switch policy configuration on either of the switches using the **fcsp auth** 

command, and then enable the port on neighboring switch using the no shutdown command. If the

E\_Port has formed, no action is required.

**AUTH-1041** 

Message Port <port number> has been disabled, because an authentication-reject was

received with code '<Reason String>' and explanation '<Explanation String>'.

Message Type LOG

Action

**Severity** ERROR

Probable Cause Indicates that the specified port has been disabled because it received an authentication-reject response

from the connected switch or device. The error may indicate that an invalid entity tried to connect to the

switch.

**Recommended** Check the connection port for a possible security attack.

Action Objects the element of a possible security disaster.

Check the shared secrets using the **show fcsp auth-secret dh-chap** command and reinitialize authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** and **chassis** 

disable commands.

#### **AUTH-1042**

Message Port <port number> has been disabled, because authentication failed with code

'<Reason String>' and explanation '<Explanation String>'.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that the specified port has been disabled because the connecting switch or device failed to

authenticate. The error may indicate that an invalid entity attempted to connect to the switch.

**Recommended** Check the connection port for a possible security attack.

Action Check the shared secrets using the **show fcsp auth-secret dh-chap** command and reinitialize

authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** and **chassis** 

disable commands.

If the message persists, execute the copy support command and contact your switch service provider.

#### AUTH-1044

Message Authentication <Reason for disabling the port >. Disabling the port <port number>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the authentication has timed out after multiple retries and as a result, the specified port has

been disabled. This problem may be transient due to the system CPU load. In addition, a defective small

form-factor pluggable (SFP) or faulty cable may have caused the failure.

**Recommended** Check the SFP and the cable. Then try to enable the port using the **no shutdown** command.

Action

ACUOI

# AUTH-3001

Message Event: <Event Name>, Status: success, Info: <Data type> type has been changed from

[<Old value>] to [<New value>].

Message Type AUDIT

Class SECURITY

**Severity** INFO

Probable Cause Indicates that a authentication configuration parameter was set to a specified value. The data type can

be either authentication type, DH group type, hash type, or policy type.

**Recommended** No action is required.

#### **AUTH-3002**

Message Event: <Event Name>, Status: success, Info: <Event Related Info>.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the secret database has been updated using the fcsp auth-secret command.

**Recommended** No action is required.

**Action** 

AUTH-3004

Message Event: <Event Name>, Status: failed, Info: Neighboring switch has a conflicting

authentication policy; Port <Port Number> disabled.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified E\_Port was disabled because the neighboring switch rejected the

authentication negotiation and the local switch has a strict switch authentication policy.

Recommended

Action

Correct the switch policy configuration on either of the switches using the fcsp auth command, and then

enable the port using no shutdown command.

**AUTH-3005** 

Message Event: <Event Name>, Status: failed, Info: Rejecting authentication request on

port <Port Number> because switch policy is turned OFF.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

Probable Cause Indicates that the local switch has rejected the authentication request because the switch policy is turned

off. If the neighboring switch has a strict (ON) switch policy, the port will be disabled due to conflicting

configuration settings. Otherwise, the E\_Port will form without authentication.

**Recommended** If the specified port is disabled, correct the switch policy configuration on either of the switches using the

fcsp auth command, and then enable the port on the neighboring switch using no shutdown command.

If the E\_Port formed, no action is required.

#### **AUTH-3006**

Message Event: <Event Name>, Status: failed, Info: Authentication failed on port <port

number> due to mismatch of DH-CHAP shared secrets.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that a Diffie-Hellman Challenge Handshake Authentication Protocol (DH-CHAP) authentication

operation failed on the specified port due to mismatched response values between two entities. The error

may indicate that an invalid entity tried to connect to the switch.

**Recommended** Check the connection port for a possible security attack.

Action Check the shared secrets using the **show fcsp auth-secret dh-chap** command and reinitialize

authentication using the shutdown and no shutdown commands or the chassis disable and chassis

enable commands.

If the message persists, execute the **copy support** command and contact your switch service provider.

#### **AUTH-3007**

Message Event: <Event Name>, Status: failed, Info: Port <port number> disabled, because an

authentication-reject was received with code '<Reason String>' and Explanation

'<Explanation String>'.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified port was disabled because it received an authentication-reject response from

the connected switch or device. The error may indicate that an invalid entity tried to connect to the

switch.

**Recommended** Check the connection port for a possible security attack.

Action Check the chared accrete using about four outbook attack.

Check the shared secrets using **show fcsp auth-secret dh-chap** and reinitialize authentication using the **shutdown** and **no shutdown** commands or the **chassis disable** and **chassis enable** commands.

#### **AUTH-3008**

Message Event: <Event Name>, Status: failed, Info: Port <port number> has been disabled

due to authentication failure with code '<Reason String>' and explanation

'<Explanation String>'.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified port has been disabled because the connecting switch or device failed to

authenticate. The error may indicate that an invalid entity tried to connect to the switch.

**Recommended** Check the connection port for a possible security attack.

Action Check the shared secrets using **show fcsp auth-secret dh-chap** and reinitialize authentication using

the shutdown and no shutdown commands or the chassis disable and chassis enable commands.

# **BGP Messages**

#### **BGP-1001**

Message <error message>.

Message Type LOG

Severity ERROR

Probable Cause Indicates a configuration error.

**Recommended** Make sure to input or pass the right parameter through the CLI or other daemon.

Action

#### **BGP-1002**

Message <message>.

Message Type LOG

Severity INFO

Probable Cause Indicates a Border Gateway Protocol (BGP) interface state change or external link-state database

(LSDB) overflow notification.

**Recommended** No action is required.

Action

#### **BGP-1003**

**Message** <error message>.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that the length, format, or content of the received packet is incorrect.

**Recommended** Check the configuration at the local or remote node.

# **8** BGP-1004

# **BGP-1004**

Message <message>.

Message Type LOG

Severity WARNING

Probable Cause Indicates a Border Gateway Protocol (BGP) interface state change or external link-state database

(LSDB) overflow warning.

Recommended

Action

No action is required.

# **BL** Messages

#### **BL-1000**

Message Initializing ports...

Message Type

Severity INFO

Probable Cause Indicates that the switch has started initializing the ports.

Recommended No action is required.

Action

## **BL-1001**

Message Port initialization completed.

Message Type LOG

> Severity INFO

**Probable Cause** Indicates that the switch has completed initializing the ports.

Recommended No action is required.

Action

#### **BL-1002**

Message Init Failed: <slot string> DISABLED because internal ports were not ONLINE, <list

of internal port number not ONLINE>.

Message Type FFDC | LOG

> **CRITICAL** Severity

**Probable Cause** Indicates that the interface module initiation failed because one or more of the internal ports were not

online. The interface module is faulted.

Recommended Make sure that the interface module is seated correctly. If the interface module is seated correctly, reload Action

or power cycle the interface module using the **power-off** and **power-on** commands.

Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

Additional interface module fault messages precede and follow this error, providing more information.

Refer to other error messages for the recommended action.

If the message persists, replace the interface module.

#### **BL-1003**

Message Faulty interface module in <slot string>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates a faulty interface module in the specified slot.

Recommended Make sure that the interface module is seated correctly. If the interface module is seated correctly, reload

**Action** or power cycle the interface module using the **power-off** and **power-on** commands.

Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1004**

Message Suppressing interface module fault in <slot string>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the specified interface module experienced a failure but was not faulted due to a user

setting.

**Recommended** Reload or power cycle the interface module using the **power-off** and **power-on** commands.

Action

Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1006**

Message Interface module <slot number> NOT faulted. Peer interface module <slot number>

experienced abrupt failure.

Message Type LOG

Severity INFO

Probable Cause Indicates that the errors (mostly synchronization errors) on this interface module are harmless. Probably,

the standby management module connected to the active management module has experienced

transitory problems.

# Recommended Action

Execute the **show ha** command to verify that the standby management module is healthy. If the problem persists, remove and reinstall the faulty interface module.

If the standby management module was removed or faulted by user intervention, no action is required.

#### **BL-1007**

Message interface module #<interface module number>: state is inconsistent with EM.

bl\_cflags 0x<interface module control flags>, slot\_on <slot\_on flag>, slot\_off
<slot\_off flag>, faulty <faulty flag>, status <interface module status>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a failover occurred while an interface module was initializing on the previously active

management module.

Recommended

Action

No action is required. The interface module is re-initialized. Because re-initializing an interface module is a disruptive operation and can stop I/O traffic, you must stop and restart the traffic during this process.

#### **BL-1008**

Message <slot string> control-plane failure. Expected value: 0x<value 1>, Actual: 0x<value

2>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the interface module has experienced a hardware failure or was removed without following

the recommended removal procedure.

Recommended

Action

Make sure that the interface module is seated correctly. If the interface module is seated correctly, reload

or power cycle the interface module using the **power-off** and **power-on** commands.

Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1009**

Message Interface module in slot <slot number> timed out initializing the chips.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the interface module has failed to initialize the application-specific integrated circuit (ASIC)

chips.

# Recommended Action

Make sure that the interface module is seated correctly. If the interface module is seated correctly, reload or power cycle the interface module using the **power-off** and **power-on** commands.

Execute the **diag systemverification** command to verify that the interface module does not have hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1010**

Message Interface module in <slot string> is inconsistent with the hardware settings.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that a failover occurred while some hardware changes (such as changing the domain ID) were

being made on the previously active management module.

**Recommended** No action is required. This interface module has been re-initialized. Because re-initializing an interface

module is a disruptive operation and can stop I/O traffic, you must stop and restart the traffic during this

process.

#### **BL-1011**

Message Busy with emb-port int for chip <chip number> in minis <mini-switch number> on

interface module <slot number>, chip int is disabled. Interrupt

status=0x<interrupt status>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that too many interrupts in the embedded port caused the specified chip to be disabled. The

probable cause is too many abnormal frames; the chip is disabled to prevent the management module

from becoming too busy.

**Recommended** Make sure to capture the console output during this process.

Action Check for a faulty cable, small form-factor pluggable (SFP) transceiver, or device attached to the

specified port.

Execute the diag systemverification command to verify that the interface module or switch does not

have hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

For a modular switch, execute the power-off and power-on commands to power cycle the interface

module.

For a compact switch, reload or power cycle the switch.

If the message persists, replace the interface module or the switch.

Message

bport <interface module port number> port int is disabled. Status=0x<interrupt
status>; Port <port number> will be re-enabled in a minute.

Message Type

LOG

Severity

Action

**ERROR** 

**Probable Cause** 

Indicates that the port generated an excessive number of interrupts that may prove unrecoverable to the switch operation. The port is disabled to prevent the management module from becoming too busy. The interface module port number displayed in the message may not correspond to a user port number.

Recommended

Make sure to capture the console output during this process.

Check for a faulty cable, small form-factor pluggable (SFP) transceiver, or device attached to the

specified port.

For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

module.

For a compact switch, reload or power cycle the switch.

If the message persists, replace the interface module or the switch.

#### **BL-1013**

Message

bport <interface module port number> port is faulted. Status=0x<interrupt status>;
Port <port number> will be re-enabled in a minute.

Message Type

LOG

Severity

**ERROR** 

**Probable Cause** 

Indicates that the port generated an excessive number of interrupts that may prove fatal to the switch operation. The port is disabled to prevent the management module from becoming too busy. The interface module port number displayed in the message may not correspond to the user port number.

Recommended Action

Make sure to capture the console output during this process.

Check for a faulty cable, small form-factor pluggable (SFP) transceiver, or device attached to the specified port.

For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface module.

For a compact switch, reload or power cycle the switch.

If the message persists, replace the interface module or the switch.

Message

bport <interface module port number> port int is disabled. Status=0x<interrupt status>.

Message Type

LOG

Severity

**ERROR** 

**Probable Cause** 

Indicates that the port generated an excessive number of interrupts that may prove fatal to the switch operation. The port is disabled to prevent the management module from becoming too busy. The interface module port number displayed in the message may not correspond to the user port number.

Recommended Action

Make sure to capture the console output during this process.

For a modular switch, execute the  ${\bf power-off}$  and  ${\bf power-on}$  commands to power cycle the interface

module.

For a compact switch, execute the **reload** command to reload the switch.

Execute the diag systemverification command to determine if there is a hardware error.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If there is a hardware error, the **power-off** or **power-on** command fails on the modular switch, or the errors are encountered again, replace the interface module or the switch.

#### **BL-1015**

Message

bport <interface module port number> port is faulted. status=0x<interrupt status>.

Message Type

LOG

Severity

**ERROR** 

**Probable Cause** 

Indicates that the port generated an excessive number of interrupts that may prove fatal to the switch operation. The port is disabled to prevent the management module from becoming too busy. The interface module port number displayed in the message may not correspond to the user port number.

Recommended Action Make sure to capture the console output during this process.

For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface module.

For a compact switch, execute the **reload** command to reload the switch.

Execute the diag systemverification command to determine if there is a hardware error.

Execute the diag post command to ensure that Power-On Self-Test (POST) is enabled.

If there is a hardware error, the **power-off** or **power-on** command fails on the modular switch, or the errors are encountered again, replace the interface module or the switch.

Message Interface module port <port number> in <slot string> failed to enable.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the specified interface module port could not be enabled.

**Recommended** Make sure that the interface module is seated correctly. If the interface module is seated correctly, reload

**Action** or power cycle the interface module using the **power-off** and **power-on** commands.

Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1017**

Message <slot string> Initializing.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified slot has started initializing the ports.

Recommended

Action

No action is required.

#### **BL-1018**

Message <slot string> Initialization completed.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the specified slot has completed initializing the ports.

Recommended

Action

No action is required.

#### **BL-1019**

Message <Slot string>, retry <Retry Number>, internal port retry initialization, <List of

internal ports retrying initialization>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified slot had internal ports that are not online. Initiated a retry on ports that failed

to go online.

Recommended No

Action

No action is required.

**BL-1020** 

Message Switch timed out initializing the chips.

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates that the switch has failed to initialize the application-specific integrated circuit (ASIC) chips.

**Recommended** Reload power cycle the switch.

Action Ex

Execute the diag systemverification command to verify that the switch does not have hardware

problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the switch.

BL-1021

Message Retry <Retry Number>, internal port retry initialization, <List of internal ports

retrying initialization>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the switch had internal ports that are not online. Initiated a retry on ports that failed to go

online.

**Recommended** No action is required.

Message Init Failed: Switch DISABLED because internal ports were not ONLINE, st of

internal port number not ONLINE>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the switch initiation failed because one or more of the internal ports were not online. The

switch is faulted.

**Recommended** Reload or power cycle the switch.

Action \_\_\_\_\_\_ the stire

Execute the diag systemverification command to verify that the switch does not have hardware

problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

Additional fault messages precede and follow this error providing more information. Refer to other error

messages for recommended action.

If the message persists, replace the switch.

#### **BL-1023**

Message Interface module in <slot string> was reset before initialization completed. As a

result the interface module is faulted.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the interface module was reset before the initialization completed.

Recommended Reload or power cycle the interface module using the power-off and power-on commands. If the

Action message persists, replace the interface module.

#### BL-1024

Message All ports on the interface module in <slot string> will be reset as part of the

firmware upgrade.

Message Type LOG

Severity INFO

Probable Cause Indicates that a recent firmware upgrade caused the interface module firmware to be upgraded and

resulted in a cold upgrade. As part of the upgrade, all data path elements were reset.

**Recommended** No action is required.

#### BL-1026

Message Internal port offline during warm recovery, state <port state> (0x<port ID>).

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that an internal port went offline during warm recovery of the switch. The switch will reboot and

start a cold recovery.

**Recommended** Execute the **copy support** command and reload the switch.

Action Execute the diag post command to make sure Power-On Self-Test (POST) is enabled.

If the problem persists, replace the switch.

**BL-1027** 

Message Interface module in <slot string> faulted, boot failed; status 0x<boot status>

0x<1250 0 boot status> 0x<1250 1 boot status>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the interface module failed to boot properly.

**Recommended** Reload or power cycle the interface module using the **power-off** and **power-on** commands. If the

**Action** message persists, replace the interface module.

**BL-1028** 

**Message** Switch faulted; internal processor was reset before switch init completed.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the switch internal processor was reset before the initialization completed.

**Recommended** Reload or power cycle the switch. If the message persists, replace the switch.

Message All ports on the switch will be reset as part of the firmware upgrade.

Message Type LOG

Severity INFO

Probable Cause Indicates that a recent firmware upgrade caused the switch internal processor firmware to be upgraded

and resulted in a cold upgrade. As part of the upgrade, all data path elements were reset.

**Recommended** No action is required.

Action

#### BL-1031

Message Link timeout in internal port (slot <slot number>, port <port number>) caused

interface module fault. Use power-off/power-on commands to recover it.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that link timeout occurred in one of the back-end internal ports.

**Recommended** Power cycle the interface module using the **power-off** and **power-on** commands.

**Action** 

**BL-1032** 

Message (<slot string>,bitmap 0x<object control flags(bitmap)>) ports never came up ONLINE

(reason <reason for port disable>, state <status of the interface module>).

Disabling slot.

Message Type LOG

Severity CRITICAL

**Probable Cause** Indicates that the back-end (non-user) ports have not come online within the time limit.

**Recommended** Reload or power cycle the interface module using the **power-off** and **power-on** commands.

Action Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1033**

Message (<slot string>,bitmap 0x<object control flags(bitmap)>) No disable acknowledgment

from ports (state <status of the interface module>). Disabling slot.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the system has timed out waiting for the disable acknowledgment messages from the user

ports.

**Recommended** Reload or power cycle the interface module using the **power-off** and **power-on** commands.

Action

Execute the diag systemverification command to verify that the interface module does not have

hardware problems.

Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

If the message persists, replace the interface module.

#### **BL-1034**

Message <slot string> CEE initialization completed.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified slot has completed initializing the Converged Enhanced Ethernet (CEE)

ports.

**Recommended** No action is required.

Action

**BL-1037** 

Message Faulting chip in <slot string>, miniS = <mini-switch number>,port = <port number>

due to BE/BI port fault.

Message Type LOG

Severity CRITICAL

**Probable Cause** Indicates that all ports on the chip have been disabled due to a fault on the chip.

**Recommended** Execute the **diag systemverification** command to determine if there is a hardware error.

Action Execute the diag post command to make sure that Power-On Self-Test (POST) is enabled.

Message Inconsistent FPGA image version detected, reload the switch for recovery.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the field-programmable gate array (FPGA) image version is incompatible with the software

version.

**Recommended** Reload the switch. If the message persists, replace the switch.

Action

**BL-1039** 

Message Inconsistent FPGA image version detected, faulting the interface module in <slot

string>.

Message Type LOG

Action

Severity CRITICAL

Probable Cause Indicates that the field-programmable gate array (FPGA) image version is incompatible with the software

version.

**Recommended** Power cycle the interface module using the **power-off** and **power-on** commands. If the message

persists, replace the interface module.

**BL-1045** 

Message mini SFP+ (SN: <mini SFP+ serial number>) is only supported in certain high port

count interface modules, not interface module in slot <slot number of interface module that has the mini SFP+> with ID <Interface module ID of interface module

that has the mini SFP+ that does not support it>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the mini (form factor) enhanced small form-factor pluggable (SFP+) transceiver is

supported only by a certain type of interface module, but it can be inserted in other interface modules.

**Recommended** Replace the mini SFP+ transceiver with an SFP or SFP+ transceiver.

#### **BL-1046**

Message <Slot number of interface module that has the SFP> error on SFP in Slot <Port

number into which the SFP is inserted>/Port <The type of error 'checksum' or 'data access' for general problems accessing the i2c accessible data> (<A detailed error

code>). Reseat or replace the SFP.

Message Type LOG

Severity ERROR

Probable Cause Indicates that checksum in an area on the small form-factor pluggable (SFP) transceiver does not match

with the computed value or there is problem accessing the data.

**Recommended** Reseat the SFP transceiver. If the problem persists, replace the SFP transceiver.

Action

BL-1047

Message Buffer optimized mode is turned <buffer optimized mode> for slot <slot number>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the buffer optimized mode is changed for the specified slot.

**Recommended** No action is required.

Action

BL-1049

Message Incompatibility with an active 12x40G LC detected, faulting the interface module

in <slot string>.

Message Type LOG

Action

Severity CRITICAL

**Probable Cause** Indicates that this line card (LC) is incompatible with one or more existing 12x40G LCs.

**Recommended** Power cycle all active 12X40G LCs and then power cycle the interface module using the **power-off** and

power-on commands. Then power on all 12X40G LCs. After completing these steps, all LCs can

interoperate with one another.

# **BLL Messages**

#### **BLL-1000**

Message

ASIC driver detected <slot string> port <port number> as faulty (reason: <reason code>).

Message Type

FFDC | LOG

Severity

**CRITICAL** 

#### **Probable Cause**

Indicates that an interface module regulation problem was reported on the specified slot. The interface module is faulted.

The reason codes are as follows:

- 1 = Available buffer overflow
- 2 = Backend port buffer timeout
- 3 = Backend port got shut down
- 4 = Embedded port buffer timeout
- 5 = Excessive busy mini buffer
- 6 = Excessive RCC VC on E Port
- 7 = Excessive RCC VC on FL Port
- 8 = Fail detection buffer tag error
- 9 = Fail detection TX parity error
- 10 = EPI CMEM interrupt error
- 11 = Checkpoint Middleware Interface (CMI) interrupt error
- 12 = Interrupt overrun
- 13 = FDET interrupt
- 14 = Interrupt suspended
- 15 = Filter LISTD error
- 16 = Unknown filter LIST error
- 17 = Wait for LPC open state
- 18 = Wait for Old port state
- 19 = Wait for Open init state
- 20 = TX parity error
- 21 = RAM parity error
- 22 = Built in Self Repair (BISR) or RAMINIT error

# Recommended Action

Make sure the interface module is seated correctly. If the interface module is seated correctly, reload or power cycle the interface module using the **power-off** and **power-on** commands.

Execute the **diag systemverification** command to verify that the interface module does not have hardware problems.

If the message persists, replace the interface module.

# C2 Messages

#### C2-1004

Message S<slot number>,C<chip index>: Invalid DMA ch pointer, chan:<channel number>,

good\_addr:0x<good address> bad\_addr:0x<bad address>.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates an internal error in the application-specific integrated circuit (ASIC) hardware that may degrade

the data traffic.

**Recommended** Restart the system at the next maintenance window. If the problem persists, replace the interface

Action module.

C2-1006

Message S<slot number>,C<chip index>: Internal link errors have been reported, no hardware

faults identified, continuing to monitor for errors: fault1:<fault1\_count>,

fault2:<fault2\_count>, thresh1:0x<threshold\_used>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that some internal link errors have been detected. These errors can be normal in an active

running system.

The system automatically starts a more detailed monitoring of the errors reported in the internal hardware. There is no action required by the user at this time. If any actual hardware failures are

detected, the C2-1010 message will be generated identifying the failing field-replaceable unit (FRU).

Recommended

Action

No action is required.

C2-1007

Message S<slot number>,P<port number> (<interface module port number>): At next port state

change, best effort QoS will be turned off automatically as it is no longer

supported under this configuration.

Message Type LOG

Severity WARNING

Probable Cause Indicates that quality of service (QoS) will be turned off automatically at next port state change because

best effort is no longer supported on 4 Gbps or 8 Gbps platform long distance ports.

Recommended

No action is required.

Action

C2-1008

Message S<slot number>,P<port number> (<interface module port number>): QoS overwrites

vc-link-init idle. ARB will be used on the link.

Message Type LOG

Severity WARNING

Probable Cause Indicates that quality of service (QoS) overwrites the fill word IDLE used in the long distance links.

Arbitrated loop (ARB) will be used on the link.

Recommended

Action

No action is required.

C2-1009

Message S<slot number>,P<port number> (<interface module port number>): vc-link-init arb

overwrites fill word IDLE. ARB will be used on the link.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the vc-link-init arb command has overwritten the fill word IDLE. Arbitrated loop (ARB) will

be used on the link.

Recommended

Action

No action is required.

C2-1010

Message S<slot number>,C<chip index>: Internal monitoring of faults has identified suspect

hardware, interface module may need to be reset or replaced:

fault1:<fault1\_count>, fault2:<fault2\_count>, thresh2:0x<threshold\_used>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that above normal errors were observed in hardware that may or may not impact the data

traffic

**Recommended** Whenever the error is observed persistently, power cycle the specified interface module using the

**Action** power-off and power-on commands. If the problem persists, replace the interface module.

# **8** C2-1011

#### C2-1011

**Message** S<slot number>,P<port number> (<interface port number>): Primitive received with

Encoding errors, do AL\_RESET.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates encoding errors on the internal links. This error can cause cyclic redundancy check (CRC)

errors or frame loss.

Recommended Whenever the error is observed persistently, power cycle the specified interface module using the

power-off and power-on commands. If the problem persists, check the backplane or replace the

interface module.

C2-1012

Message S<slot number>,P<port number> (<interface module port number>): Link Timeout on

internal port ftx=<frame transmitted> tov=<real timeout value> (><expected

timeout value>), interface module may need to be reset or replaced.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that above normal errors were observed in hardware that may or may not impact the data

traffic.

**Recommended** Whenever the error is observed persistently, power cycle the specified interface module using the

**power-off** and **power-on** commands. If the problem persists, replace the interface module.

# C3 Messages

#### C3-1004

Message <slot string>,C<chip index>: Invalid DMA ch pointer, chan:<channel number>,

good\_addr:0x<good address> bad\_addr:0x<bad address>.

Message Type LOG

Severity ERROR

Probable Cause Indicates an internal error in the application-specific integrated circuit (ASIC) hardware that may degrade

the data traffic.

Recommended Reload the system at the next maintenance window. If the problem persists, replace the interface

Action module.

C3-1006

Message <slot string>,C<chip index>: Various non-critical hardware errors were observed:

fault1:0x<fault1\_count>, fault2:0x<fault2\_count>, thresh1:0x<threshold used>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that some errors were found in hardware that may or may not impact the data traffic.

**Recommended** No action is required.

**Action** 

C3-1010

Message <slot string>,C<chip index>: Above normal hardware errors were observed:

fault1:<fault1\_count>, fault2:<fault2\_count>, thresh2:0x<threshold used>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that above normal errors were observed in hardware that may or may not impact the data

traffic

Recommended Whenever this error is observed persistently, power cycle the specified interface module using the

**Action** power-off and power-on commands. If the problem persists, replace the interface module.

# **8** c3-1011

### C3-1011

Message Detected a complete loss of credit on internal back-end VC: Slot <slot string>,

Port <port number>(<interface module port number>) vc\_no=<vc number>

crd(s)lost=<credit(s)lost>.

Message Type LOG

Severity INFO

Probable Cause Indicates that all credits have been lost on the specified virtual channel (VC) and port.

**Recommended** No action is required. The link will be reset to recover the credits.

Action

C3-1012

Message <slot string>,P<port number>(<interface module port number>): Link Timeout on

internal port ftx=<frame transmitted> tov=<real timeout value> (><expected

timeout value>) vc\_no=<vc number> crd(s)lost=<credit(s) lost>

complete\_loss:<complete credit loss>.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that above normal errors were observed in hardware that may or may not impact the data

traffic.

Recommended Whenever this error is observed persistently, power cycle the specified interface module using the

**power-off** and **power-on** commands. If the problem persists, replace the interface module.

C3-1014

Message Link Reset on internal Port <slot string>,P<port number>(<interface module port

number>) vc\_no=<vc number> crd(s)lost=<credit(s) lost>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that one or more credits were lost and the link is reset.

Recommended Whenever this error is observed persistently, power cycle the specified interface module using the

**Action power-off** and **power-on** commands. If the problem persists, replace the interface module.

#### C3-1017

Message Interface module in Slot-<slot string> failed due to unavailability of ports in

the internal trunk.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the specified interface module failed due to unavailability of ports in the internal trunk.

Recommended Whenever this error is observed persistently, power cycle the specified interface module using the

**power-off** and **power-on** commands. If the problem persists, replace the interface module.

C3-1019

Message <slot string>,C<chip index>: HW ASIC Chip TXQ FID parity error threshold reached

type = 0x<chip error type>.

Message Type LOG

Severity WARNING

Probable Cause Indicates an internal error in the application-specific integrated circuit (ASIC) hardware that may degrade

the data traffic.

**Recommended** Reload the system at the next maintenance window.

Action

C3-1020

Message <slot string>,P<port number>(<interface module port number>): Some non-critical

CRC with good EOF errors were observed: current:0x<last\_crc\_good\_eof\_cnt>,

last:0x<total\_crc\_good\_eof\_cnt>, thresh1:0x<threshold\_used>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that some non-critical errors were detected in the hardware.

**Recommended** No action is required.

# **CBR Messages**

#### **CBR-1001**

Message Port <port number> port fault. Change the SFP or check the cable.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates a deteriorated small form-factor pluggable (SFP) transceiver, an incompatible SFP transceiver

pair, or a faulty cable between the peer ports.

Recommended Verify that compatible SFP transceivers are used on the peer ports, the SFP transceivers have not

deteriorated, and the Fibre Channel cable is not faulty. Replace the SFP transceivers or the cable if

necessary.

#### **CBR-1002**

Message Port <port number> chip faulted due to internal error.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates an internal error. All the ports on the interface module or switch will be disrupted.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

Action module

For a compact switch, reload or power cycle the switch.

# **CHS Messages**

#### CHS-1002

Message ki\_gd\_register\_action failed with rc = <return value>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates an internal error.

**Recommended** Reload or power cycle the switch.

Action

#### CHS-1003

Message Slot ENABLED but Not Ready during recovery, disabling slot = <slot number>, rval =

<return value>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the slot state has been detected as inconsistent during failover or recovery.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

Action module.

For a compact switch, reload or power cycle the switch.

### CHS-1004

Message Interface module attach failed during recovery, disabling slot = <slot number>,

rval = <return value>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified interface module has failed during failover or recovery.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

Action module.

For a compact switch, reload or power cycle the switch.

## CHS-1005

Message Diag attach failed during recovery, disabling slot = <slot number>.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that the diagnostic interface module attach operation has failed during failover or recovery.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

**Action** module

For a compact switch, reload or power cycle the switch.

# **DAD Messages**

#### **DAD-1300**

Message DHCP automatic firmware download session is started.

Message Type LOG

Severity INFO

Probable Cause Indicates that DHCP automatic firmware download has started.

**Recommended** No action is required.

Action

DAD-1301

Message DHCP Auto-Deployment failed due to dual-MM HA sync timeout.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the DHCP Auto Deployment (DAD) process has failed because HA synchronization of the

dual-management module has timed out.

**Recommended** No action is required.

Action

**DAD-1302** 

Message DHCP Auto-Deployment failed during DHCP process.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the DHCP Auto Deployment (DAD) process failed because the dhclient is not getting the

FTP server IP or the firmware path information.

**Recommended** No action is required.

#### **DAD-1303**

Message Last firmware download session is in progress.

Message Type LOG

Severity INFO

Probable Cause Indicates that the previous firmware download session is still in progress.

**Recommended** No action is required.

**Action** 

#### **DAD-1304**

Message Last firmware download session failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the last firmware download session has failed.

**Recommended** No action is required.

**Action** 

#### **DAD-1306**

Message DHCP Auto-Deployment sanity check failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the DHCP Auto Deployment (DAD) sanity check has failed.

**Recommended** No action is required.

Action

#### **DAD-1308**

Message Current firmware is same as the one in FTP server.

Message Type LOG

Severity INFO

Probable Cause Indicates that the new firmware is already loaded on the switch and therefore there is no need to trigger

firmware download.

Recommended

No action is required.

Action

DAD-1309

Message DHCP Auto-Deployment session fail to start firmware download.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the DHCP Auto Deployment (DAD) session has failed to start firmware download.

**Recommended** No action is required.

Action

**DAD-1310** 

**Message** DHCP Auto-Deployment completed successfully.

Message Type LOG

Severity INFO

Probable Cause Indicates that the DHCP Auto Deployment (DAD) process has completed successfully.

**Recommended** No action is required.

Action

DAD-1311

Message DHCP Auto-Deployment failed in firmwaredownload.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that the DHCP Auto Deployment (DAD) process has failed.

**Recommended** No action is required.

# **DCM Messages**

#### DCM-1001

Message VCS ID is changed from <Previous Vcs Id> to <New Vcs Id>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the VCS ID has been changed.

**Recommended** No action is required.

Action

DCM-1002

Message PostBoot processing on <Configuration name> has started.

Message Type LOG

Severity INFO

Probable Cause Indicates that the PostBoot processing on the specified configuration group has started.

**Recommended** No action is required.

Action

DCM-1003

Message PostBoot processing on <Configuration name> is complete.

Message Type LOG

Severity INFO

Probable Cause Indicates that the PostBoot processing on the specified configuration group has been completed.

**Recommended** No action is required.

#### DCM-1004

**Message** Configuration File Replay has started.

Message Type LOG

Severity INFO

Probable Cause Indicates that the configuration replay has started.

**Recommended** No action is required.

Action

DCM-1005

**Message** Configuration Replay is complete.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the configuration replay has been completed.

**Recommended** No action is required.

Action

DCM-1006

Message Event: <Event Name>, Status: <Command status>, User command: <ConfD hpath string>.

Message Type AUDIT

Class DCMCFG

Severity INFO

Probable Cause Indicates that the user command has been executed successfully.

**Recommended** No action is required.

DCM-1007

#### DCM-1007

Message No Configuration File Replay.

Message Type LOG

Severity INFO

Probable Cause Indicates that configuration file replay will not happen on this system boot up.

**Recommended** No action is required.

**Action** 

DCM-1008

**Message** Configuration has been reset to default due to changes in configuration metadata.

Message Type LOG

Severity INFO

Probable Cause Indicates that the configuration schema has changed and therefore the old configuration cannot be

retained

**Recommended** Replay the saved configuration manually.

Action

DCM-1009

Message RBridge ID is set to <Rbridge-id>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the RBridge ID has changed to the specified value.

**Recommended** No action is required.

Action

DCM-1010

Message Operation of setting RBridge ID to <Rbridge-id> failed.

Message Type LOG

Severity INFO

Probable Cause Indicates a failure while changing the RBridge ID.

Recommended

No action is required.

Action

DCM-1011

Message VCS enabled: VCS ID is set to <New Vcs Id>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the VCS mode has been enabled.

**Recommended** No action is required.

Action

DCM-1012

Message VCS disabled: VCS ID is set to <New Vcs Id>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the VCS mode has been disabled.

**Recommended** No action is required.

Action

DCM-1013

Message Reset terminal timeout: <Timeout Reset Command>.

Message Type AUDIT

Class DCMCFG

Severity INFO

Probable Cause Indicates that terminal timeout has been reset.

**Recommended** No action is required.

DCM-1014

#### DCM-1014

Message Type LOG

Severity ERROR

Probable Cause Indicates that the replacement switch model is different from the model of switch being replaced; this is

not supported and therefore the chassis has been disabled.

**Recommended** Use the same switch model for replacement.

Action

DCM-1101

Message Copy running-config to startup-config operation successful on this node.

Message Type LOG

Severity INFO

Probable Cause Indicates that the running configuration has been copied to the startup configuration on the node.

**Recommended** No action is required.

Action

DCM-1102

Message Copy running-config to startup-config operation failed on this node.

Message Type LOG

Severity INFO

Probable Cause Indicates failure to copy the running configuration to the startup configuration on the node.

**Recommended** No action is required.

Action

DCM-1103

Message Copy default-config to startup-config operation successful on this node.

Message Type LOG

Severity INFO

Probable Cause Indicates that the default configuration has been copied to the startup configuration on the node.

Recommended

No action is required.

Action

DCM-1104

Message Copy default-config to startup-config operation failed on this node.

Message Type LOG

Severity INFO

Probable Cause Indicates failure to copy the default configuration to the startup configuration on the node.

**Recommended** No action is required.

Action

DCM-1105

Message Copy of the downloaded config file to the current running-config has completed

successfully on this node.

Message Type LOG

Severity INFO

Probable Cause Indicates that the downloaded configuration file has been copied to the current running configuration.

**Recommended** No action is required.

Action

DCM-1106

Message Copy of the downloaded config file to the current startup-config has completed

successfully on this node.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the downloaded configuration file has been copied to the current startup configuration.

**Recommended** No action is required.

#### DCM-1107

Message Startup configuration file has been uploaded successfully to the remote location.

Message Type LOG

Severity INFO

Probable Cause Indicates that the startup configuration file has been uploaded successfully.

**Recommended** No action is required.

**Action** 

#### DCM-1108

Message Running configuration file has been uploaded successfully to the remote location.

Message Type LOG

Severity INFO

Probable Cause Indicates that the running configuration file has been uploaded successfully.

**Recommended** No action is required.

Action

#### DCM-1109

Message Error (<error string>) encountered while copying configuration to flash/USB.

Message Type LOG

Severity INFO

Probable Cause Indicates a failure to copy configuration file to flash or USB storage device.

**Recommended** No action is required.

Action

#### DCM-1110

**Message** Last configuration replay complete.

Message Type LOG

Severity INFO

Probable Cause Indicates that a configuration was in progress during high availability (HA) failover and the configuration

has been replayed.

Recommended

No action is required.

Action

DCM-1111

Message Error (<error string>) last configuration replay failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that a configuration was in progress during high availability (HA) failover and the configuration

replay has failed.

**Recommended** Reconfigure the failed command.

Action

DCM-1112

Message Running configuration file has been uploaded successfully to flash.

Message Type LOG

Severity INFO

Probable Cause Indicates that the running configuration file has been uploaded successfully.

**Recommended** No action is required.

Action

DCM-1113

Message Running configuration file has been uploaded successfully to USB.

Message Type LOG

Severity INFO

Probable Cause Indicates that the running configuration file has been uploaded successfully to a USB storage device.

**Recommended** No action is required.

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DCM-1114

#### DCM-1114

Message Startup configuration file has been uploaded successfully to flash.

Message Type LOG

Severity INFO

Probable Cause Indicates that the startup configuration file has been uploaded successfully.

**Recommended** No action is required.

Action

DCM-1115

Message Startup configuration file has been uploaded successfully to USB.

Message Type LOG

Severity INFO

Probable Cause Indicates that the startup configuration file has been uploaded successfully.

**Recommended** No action is required.

Action

DCM-1116

Message System initialization is complete. NOS is ready to handle all commands.

Message Type LOG

Severity INFO

Probable Cause Indicates that NOS is ready to handle all commands after system initialization completion.

**Recommended** No action is required.

Action

DCM-1201

Message FIPS Zeroize operation request received.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation request has been

received.

Recommended

No action is required.

Action

DCM-1202

Message FIPS Zeroize operation: failed as VCS is enabled for this node.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation has failed because

VCS is enabled on the node.

**Recommended** Execute the **no vcs enable** command to disable the VCS mode and then perform the Zeroize operation.

Action

DCM-1203

Message FIPS Zeroize operation: confirmed that VCS is not enabled for this node.

Message Type LOG

Severity INFO

Probable Cause Indicates that VCS is not enabled on the node and therefore the Federal Information Protection Standard

(FIPS) Zeroize operation will proceed.

Recommended N

Action

No action is required.

DCM-1204

Message FIPS Zeroize operation: all client sessions are notified that Zeroize in progress.

Message Type LOG

**Severity** INFO

Probable Cause Indicates that all client sessions are notified about the Federal Information Protection Standard (FIPS)

Zeroize operation in progress and the commands cannot be executed.

**Recommended** No action is required.

#### DCM-1205

Message FIPS Zeroize operation: starting with cleanup for Zeroize.

Message Type LOG

Severity INFO

Probable Cause Indicates that the configuration files cleanup for Federal Information Protection Standard (FIPS) Zeroize

has started.

Recommended

Action

No action is required.

DCM-1206

Message FIPS Zeroize operation: starting prepare phase for Zeroize.

Message Type LOG

Severity INFO

Probable Cause Indicates that the prepare phase for Federal Information Protection Standard (FIPS) Zeroize has started,

during which all the services will be shut down.

Recommended

Action

No action is required.

# DCM-1207

Message FIPS Zeroize operation: failed in prepare phase step for Zeroize.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation has failed during the

prepare phase.

Recommended

Action

No action is required.

#### DCM-1208

Message FIPS Zeroize operation: Running Zeroize for secure deletion of the user

configuration data.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation is running for secure

deletion of the user configuration data.

Recommended

**Action** 

No action is required.

DCM-1209

Message FIPS Zeroize operation: failed during secure deletion of the user configuration

data.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation has failed during

secure deletion of the user configuration data.

**Recommended** Refer to the reason code indicated in the **fips zeroize** command output for possible action.

Action

DCM-1210

Message FIPS Zeroize operation failed.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation has failed.

**Recommended** No action is required.

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DCM-1211

#### DCM-1211

Message FIPS Zeroize operation executed successfully.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation has been executed

successfully.

**Recommended** No action is required.

Action

DCM-1212

Message FIPS Zeroize operation failed. Node zeroizing or already zeroized.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Federal Information Protection Standard (FIPS) Zeroize operation has failed because

the node is zeroizing or it was already zeroized.

**Recommended** No action is required.

Action

DCM-2001

Message Event: <Event Name>, Status: success, Info: Successful login attempt through

<connection method and IP Address>.

Message Type AUDIT

Action

Class DCMCFG

Severity INFO

Probable Cause Indicates that the log in was successful. An IP address is displayed when the login occurs over a remote

connection.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

#### DCM-2002

Message Event: <Event Name>, Status: success, Info: Successful logout by user [<User>].

Message Type AUDIT

Class DCMCFG

Severity INFO

Probable Cause Indicates that the specified user has successfully logged out.

**Recommended** No action is required.

Action

DCM-3005

Message DCM ASSERT Service:<message>.

Message Type LOG

Severity ERROR

Probable Cause Indicates an internal failure in the distributed configuration manager (DCM).

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

DCM-3051

Message Encountered Database Corruption. System going down for auto-recovery.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the database operation failed because of database corruption. The system reloads for

auto-recovery of the database.

**Recommended** No action is required.

#### DCM-3052

Message Database Corruption was detected. Therefore, system was rebooted for recovery and

may have taken longer than usual.

Message Type LOG

Severity INFO

Probable Cause Indicates that the last system reload was for auto-recovery of database because the database corruption

was detected.

Recommended

Action

No action is required.

DCM-4001

Message Database schema conversion succeeded.

Message Type LOG

Severity INFO

Probable Cause Indicates that after a firmware download, the database schema was successfully converted to the

schema supported by the firmware.

Recommended

Action

No action is required.

DCM-4002

Message Database schema conversion failed.

Message Type LOG

Severity INFO

Probable Cause Indicates that after a firmware download, a failure was encountered in converting the database schema

to the schema supported by the firmware.

Recommended

Action

No action is required.

# **DOT1 Messages**

# DOT1-1001

Message 802.1% is enabled globally.

Message Type DCE

Severity INFO

Probable Cause Indicates that 802.1X is enabled globally.

**Recommended** No action is required.

Action

### DOT1-1002

Message 802.1% is disabled globally.

Message Type DCE

Severity INFO

Probable Cause Indicates that 802.1X is disabled globally.

**Recommended** No action is required.

Action

# DOT1-1003

Message 802.1% is enabled for port <port\_name>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that 802.1X is enabled on the specified port.

**Recommended** No action is required.

#### DOT1-1004

Message Port <port\_name> is forcefully unauthorized.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified port has been unauthorized forcefully using the dot1x port-control

force-unauthorized command.

Recommended No acti

Action

No action is required.

### DOT1-1005

Message 802.1X authentication is successful on port <port\_name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that authentication has succeeded on the specified port.

**Recommended** No action is required.

Action

#### DOT1-1006

Message 802.1X authentication has failed on port <port\_name>.

Message Type DCE

Severity WARNING

Probable Cause Indicates that authentication has failed on the specified port due to incorrect credentials or the remote

authentication dial-in user service (RADIUS) server is not functioning properly.

Recommended Check the credentials configured with the supplicant and RADIUS server. You can reconfigure the

**Action** attributes on the RADIUS server using the **radius-server** command.

#### DOT1-1007

Message No RADIUS server available for authentication.

Message Type DCE

Severity CRITICAL

Probable Cause Indicates that there is no remote authentication dial-in user service (RADIUS) server available for

authentication.

**Recommended** Check whether the configured RADIUS servers are reachable and are functioning.

Action

DOT1-1008

**Message** Port <port\_name> is forcefully authorized.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified port has been authorized forcefully using the dot1x port-control

forced-authorized command.

**Recommended** No action is required.

**Action** 

DOT1-1009

Message 802.1X is disabled for port <port\_name>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that 802.1X is disabled on the specified port.

**Recommended** No action is required.

# **8** DOT1-1010

#### DOT1-1010

Message Port <port\_name> is set in auto mode.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified port is set to auto mode.

**Recommended** No action is required.

Action

DOT1-1011

Message DOT1X\_PORT\_EAPOL\_CAPABLE: Peer with MAC <mac1><mac2>.<mac3><mac4>.<mac5><mac6>

connected to port <port\_name> is EAPOL Capable.

Message Type DCE

Severity INFO

Probable Cause Indicates that the peer connected to the specified port is DOT1X-capable.

**Recommended** No action is required.

Action

DOT1-1012

Message DOT1X\_PORT\_EAPOL\_CAPABLE: Peer connected to port <port\_name> is NOT EAPOL capable.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the peer connected to the specified port is not DOT1X-capable.

**Recommended** No action is required.

Action

DOT1-1013

Message DOT1X test timeout value is set to <Updated test timeout value>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the DOT1X test timeout value has been changed to the specified value.

**Recommended** No action is required. **Action** 

# **EANV Messages**

#### **EANV-1001**

Message Port <port number> port fault. Change the SFP transceiver or check the cable.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates a deteriorated small form-factor pluggable (SFP) transceiver, an incompatible SFP transceiver

pair, or a faulty cable between the peer ports.

**Recommended** Verify that compatible SFP transceivers are used on the peer ports, the SFP transceivers have not

deteriorated, and the Fibre Channel cable is not faulty. Replace the SFP transceivers or the cable if

necessary.

#### **EANV-1002**

Message Port <port number> chip faulted due to an internal error.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates an internal error. All the ports on this chip will be disabled.

**Recommended** Reload the system at the next maintenance window.

Action

#### **EANV-1003**

Message C<chip index>: HW ASIC Chip error. Type = 0x<chip error type>, Error = <chip error

string>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates an internal error in the application-specific integrated circuit (ASIC) hardware that may degrade

the data traffic.

**Recommended** Reload the system at the next maintenance window.

#### **EANV-1004**

Message C<chip index>: Invalid DMA ch pointer, chan:<Channel number>, good\_addr:0x<Good

address> bad\_addr:0x<Bad address>.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates an internal error in the application-specific integrated circuit (ASIC) hardware that may degrade

the data traffic.

**Recommended** No action is required. The software will recover from the error.

**Action** 

**EANV-1005** 

Message C<chip index>,A<eanvil id>: Memory allocation failed.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates memory allocation failure in the software.

Recommended Reload the system at the next maintenance window. If the problem persists, replace the switch or contact

Action your switch service provider.

**EANV-1006** 

Message C<chip index>: HW ASIC Chip fault. Type = 0x<chip error type>, Error = <chip error

string>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates an internal error in the application-specific integrated circuit (ASIC) hardware that renders the

chip not operational.

Recommended Reload the system at the next maintenance window. If the problem persists, replace the switch or contact

Action your switch service provider.

# **ELD Messages**

#### **ELD-1001**

Message Interface <InterfaceName> is shut down by edge loop detection (ELD) for loop in

VLAN <VLAN ID>.

Message Type DCE

Severity INFO

Probable Cause Indicates that a loop has been detected by the edge loop detection (ELD) protocol on the specified

interface. The interface has been shut down.

Recommended Identify and fix the Layer 2 bridging loop and then re-enable the interface using the clear

Action edge-loop-detection command.

**ELD-1002** 

**Message** Interface <InterfaceName> is auto-enabled by edge loop detection (ELD).

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface on which a loop was detected has been auto-enabled based on the

configured shutdown time.

Recommended

Action

No action is required.

# **EM Messages**

#### EM-1001

Message <FRU ID> is overheating: Shutting down.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that a field replaceable unit (FRU) is shutting down due to overheating. Overheating is mainly

due to a faulty fan and can also be caused by the switch environment.

**Recommended** Verify that the location temperature is within the operational range of the switch.

Action Execute the **show environment fan** command to verify that all fans are running at normal speeds.

Replace fans that are missing or not performing at high enough speeds.

#### EM-1002

**Message** System fan(s) status <fan FRU>.

Message Type LOG | FFDC

Severity INFO

Probable Cause Indicates that a compact system has overheated and may shut down. All the fan speeds are dumped to

the console.

**Recommended** Verify that the location temperature is within the operational range of the switch.

Action Execute the **show environment fan** command to verify that all fans are running at normal speeds.

Replace fans that are missing or not performing at high enough speeds.

#### EM-1003

Message <FRU ID> has unknown hardware identifier: FRU faulted.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that a field-replaceable unit (FRU) header cannot be read or is invalid. The FRU is faulted.

**Recommended** Reload or power cycle the switch.

Action Execute the diag systemverification command to verify that the switch does not have hardware

problems.

#### EM-1004

Message <FRU ID> failed to power on.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the specified field-replaceable unit (FRU) failed to power on and is not being used. The

FRU ID value is composed of a FRU type string and an optional number to identify the unit, slot, or port.

**Recommended** Reseat the FRU. If the problem persists, replace the FRU.

Action

#### EM-1005

Message <FRU Id> has faulted. Sensor(s) above maximum limits.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that an interface module in the specified slot or the switch (for compact switches) is being shut

down for environmental reasons; its temperature or voltage is out of range.

**Recommended** Check the environment and make sure the room temperature is within the operational range of the

Action switch. Execute the **show environment fan** command to verify fans are operating properly. Make sure there are no blockages of the airflow around the chassis. If the temperature problem is isolated to the

interface module itself, replace the interface module.

Voltage problems on a interface module are likely a hardware problem on the interface module itself;

replace the interface module.

#### EM-1006

Message <FRU Id> has faulted. Sensor(s) below minimum limits.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the sensors show the voltage is below minimum limits. The switch or specified interface

module is being shut down for environmental reasons; the voltage is too low.

**Recommended** If this problem occurs on an interface module, it usually indicates a hardware problem on the interface

**Action** module; replace the interface module.

If this problem occurs on a switch, it usually indicates a hardware problem on the main board; replace the

switch.

#### EM-1008

Message Unit in <Slot number or Switch> with ID <FRU Id> is faulted, it is incompatible

with the <type of incompatibility> configuration, check firmware version as a

possible cause.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that an interface module inserted in the specified slot or the switch (for compact switches) is not

compatible with the platform configuration (includes the firmware version). The interface module is

faulted.

Recommended

Action

If the interface module is not compatible, upgrade the firmware or replace the interface module and make sure the replacement interface module is compatible with your management module type and firmware.

#### EM-1009

Message <FRU Id> powered down unexpectedly.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the environmental monitor (EM) received an unexpected power-down notification from the

specified field-replaceable unit (FRU). This may indicate a hardware malfunction in the FRU.

Recommended

Action

Reseat the FRU. If the problem persists, replace the FRU.

#### EM-1010

Message Received unexpected power down for <FRU Id> but <FRU Id> still has power.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the environmental monitor (EM) received an unexpected power-down notification from the

specified field-replaceable unit (FRU). However, the specified FRU still appears to be powered up after 4

seconds.

**Recommended** Reseat the interface module. If the problem persists, replace the interface module.

#### EM-1011

Message Received unexpected power down for <FRU Id>, but cannot determine if it has power.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the environmental monitor (EM) received an unexpected power-down notification from the

specified field-replaceable unit (FRU). However, after 4 seconds it could not be determined if it has

powered down or not.

Recommended

Action

Reseat the interface module. If the problem persists, replace the interface module.

EM-1012

Message <FRU Id> failed <state> state transition, unit faulted.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that a switch interface module or compact switch failed to transition from one state to another. It

is faulted. The specific failed target state is displayed in the message. There are serious internal Network

OS configuration or hardware problems on the switch.

**Recommended** Reload or power cycle the switch.

Action Execute the diag system verificat

Execute the diag systemverification command to verify that the switch does not have hardware

problems.

If the problem persists, replace the FRU.

EM-1013

Message Failed to update FRU information for <FRU Id>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the environmental monitor (EM) was unable to update the time alive or original equipment

manufacturer (OEM) data in the memory of an field-replaceable unit (FRU).

**Recommended** The update is automatically attempted again. If it continues to fail, reseat the FRU.

**Action** If the problem persists, replace the FRU.

Message Unable to read sensor on <FRU Id> (<Return code>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that the environmental monitor (EM) was unable to access the sensors on the specified

field-replaceable unit (FRU).

**Recommended** Reseat the FRU. If the problem persists, replace the FRU.

Action

EM-1015

Message Warm recovery failed (<Return code>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that a problem was discovered when performing consistency checks during a warm boot.

**Recommended** Monitor the switch. If the problem persists, reload or power cycle the switch.

Action

EM-1016

Message Cold recovery failed (<Return code>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that a problem was discovered when performing consistency checks during a cold boot.

**Recommended** Monitor the switch. If the message persists, execute the **copy support** command and contact your

Action switch service provider.

#### EM-1020

Message A problem was found on one or both CID cards (<The return code is for internal use

only.>), run the CIDrecov tool to get more information and recovery options.

Message Type LOG

Severity ERROR

Probable Cause Indicates that a problem was found either accessing one (or both) of the CID cards or with the content of

the data stored there. The content problem could be a corrupted data set or a mismatch between the two

CID cards.

Recommended

Action

Execute the **CIDrecov** command to get details of the problems found and how to recover.

EM-1021

Message A CID card has been inserted, a CID verification audit will be run to detect any

mismatches or other problems.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the second CID card was enabled. Because the data may not match, the CID verification

audit will be run.

Recommended If an EM-1020 follows, execute the CIDrecov command to get details of the problems found and how to

recover. If not, no action is required.

FM-1022

**Message** A CID card access problem has been encountered, please run the CIDrecov tool to

get more information and recovery options.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a problem was encountered while accessing one (or both) of the 2 CID cards or with the

content of the data stored there.

**Recommended** Execute the **CIDrecov** command to get details of the problems found and how to recover.

Message Chassis fan airflow-direction <fan-direction> change is failed.

Message Type LOG

Severity INFO

Probable Cause Indicates failure to change the fan airflow direction.

**Recommended** No action is required.

Action

#### EM-1024

Message Platform is not supported for changing the fan-airflow direction.

Message Type LOG

Severity INFO

Probable Cause Indicates that the platform is not supported for changing the configuration.

**Recommended** No action is required.

Action

#### EM-1028

Message HIL Error: <function> failed to access history log for FRU: <FRU Id> (rc=<return

code>).

Message Type FFDC | LOG

**Severity** WARNING

Probable Cause Indicates a problem accessing the data on the Chassis ID (CID) card field-replaceable unit (FRU) or the

World Wide Name (WWN) card storage area on the main logic board.

The problems were encountered when the software attempted to write to the history log storage to record

an event for the specified FRU. This error can indicate a significant hardware problem.

The FRU ID value is composed of a FRU type string and an optional number to identify the unit, slot, or

port. The return code is for internal use only.

**Recommended** If the problem persists, reload or power cycle the switch.

If the problem still persists, perform one of the following actions:

- For compact switches, replace the switch.
- For CID cards, run the CIDrecov tool to get more information.

#### EM-1029

**Message** <FRU Id>, a problem occurred accessing a device on the I2C bus (<error code>).

Operational status (<state of the FRU when the error occurred>) not changed,

access is being retried.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the inter-integrated circuit (I2C) bus had problems and a timeout occurred.

**Recommended** This is often a transient error.

Action Watch for the EM-1048 message, which indicates that the problem has been resolved.

If the error persists, check for loose or dirty connections. Remove all dust and debris prior to reseating

the field-replaceable unit (FRU). Replace the FRU if it continues to fail.

EM-1031

Message <FRU Id> ejector not closed.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the environmental monitor (EM) has found a switch interface module that is inserted, but

the optical ejector switch is not latched. The interface module in the specified slot is treated as not

inserted.

**Recommended** Close the ejector switch (completely screw in the optical (middle) thumbscrew on the switch fabric

module (SFM)) if the field-replaceable unit (FRU) is intended for use. Refer to the appropriate Hardware

Reference Manual for instructions on inserting the switch interface modules.

EM-1032

Message <FRU Id> is faulted due to a PCI scan failure.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the interface module in the specified slot has been marked as faulty because the

peripheral component interconnect (PCI) scan during interface module validation failed.

**Recommended** Power cycle or reseat the interface module.

Action Execute the diag systemverification command to verify that the switch does not have hardware

problems.

If the problem persists, replace the interface module.

Message MM in <FRU Id> is reloading.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the standby management module has been detected to be in the reload process. The high

availability (HA) feature will not be available. This message occurs every time the other management module reloads, even as part of a clean warm failover. In most situations, this message is followed by the EM-1047 message, and no action is required for the management module; however, if the failover was

not intentional, it is recommended to find the reason for the failover.

Recommended If the standby management module was just reloaded, wait for the error to clear (execute the show slots

command to determine if the errors are cleared). Watch for the EM-1047 message to verify that this error

has cleared.

If the standby management module state changes to faulty or if it was not intentionally reloaded, check the error logs on the other management module (using the **show logging raslog** command) to

determine the cause of the error state.

Reseat the field-replaceable unit (FRU). If the problem persists, replace the FRU.

#### EM-1034

Message <FRU Id> is set to faulty, rc=<return code>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified field-replaceable unit (FRU) has been marked as faulty for the specified

reason.

**Recommended** Reseat the FRU.

Action Execute the diag systemverification command to verify that the switch does not have hardware

problems.

If the problem persists, replace the FRU.

#### EM-1036

Message <FRU Id> is not accessible.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the specified field-replaceable unit (FRU) is not present on the switch.

If the FRU is a Chassis ID (CID) card, then the default WWN and IP addresses are used for the switch.

Recommended

Reseat the FRU card.

Action

If the problem persists, reload or power cycle the switch.

Execute the diag systemverification command to verify that the switch does not have hardware

problems.

If the problem still persists, replace the FRU.

EM-1037

Message <FRU Id> is no longer faulted.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified power supply is no longer marked faulty; probably because its AC power

supply has been turned on.

Recommended

Action

No action is required.

EM-1042

Message Important FRU header data for <FRU Id> is invalid.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the specified field-replaceable unit (FRU) has an incorrect number of sensors in its FRU

header-derived information. This could mean that the FRU header was corrupted or read incorrectly, or it

is corrupted in the object database, which contains information about all the FRUs.

Recommended

Action

Reseat the FRU. If the problem persists, replace the FRU.

EM-1043

**Message** Cannot power <FRU Id> <state (on or off)>.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the specified field-replaceable unit (FRU) could not be powered on or off. The FRU is not

responding to commands.

Recommended

**Action** 

Reseat or replace the FRU.

#### EM-1045

Message <FRU Id> is being powered <new state>.

Message Type LOG

Severity WARNING

#### Probable Cause

Indicates that an automatic power adjustment is being made because of the (predicted) failure of a power supply or the insertion or removal of a port interface module.

The new state can be one of the following:

- On A port interface module is being powered on because more power is available (either a power supply was inserted or a port interface module was removed or powered down).
- Off A port interface module has been powered down because of a (predicted) failure of the power supply.
- Down A newly inserted port interface module was not powered on because there was not enough power available.

# Recommended Action

Refer to the *Hardware Reference Manual* of your switch for the number of power supplies required for redundancy.

#### EM-1046

module incompatibility type: platform>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the specified interface module is incompatible.

**Action** module is corrupted and the interface module must be replaced.

If the error is due to platform, the interface module ID listed is not supported for that platform (management module) type. Remove the interface module from the chassis.

If the interface module ID listed is incorrect, the field-replaceable unit (FRU) header for the interface

#### EM-1047

Recommended

Message MM in <FRU Id> is booting up.

Message Type LOG

Severity INFO

Probable Cause Indicates that the firmware in the specified management module is now in the boot process. This

message usually follows the EM-1033 message. The new standby management module is in the process

of reloading and has turned off the MM\_ERR signal.

Recommended

No action is required.

Action

EM-1048

Message <FRU Id> I2C access recovered: state <current state>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the inter-integrated circuit (I2C) bus problems have been resolved and the specified

field-replaceable unit (FRU) is accessible on the I2C bus.

**Recommended** No action is required. This message is displayed when the EM-1029 error is resolved.

Action

EM-1049

Message FRU <FRU Id> insertion detected.

Message Type LOG

Severity INFO

Probable Cause Indicates that the field-replaceable unit (FRU) of the specified type and location was inserted into the

chassis.

Recommended No ac

Action

No action is required.

EM-1050

Message FRU <FRU Id> removal detected.

Message Type LOG

**Severity** INFO

Probable Cause Indicates that the field-replaceable unit (FRU) of the specified type and location was removed from the

chassis

**Recommended** Verify that the FRU was intended to be removed. Replace the FRU as soon as possible.

Message <FRU Id>: Inconsistency detected, FRU re-initialized.

Message Type LOG

Severity INFO

Probable Cause Indicates that an inconsistent state was found in the specified field-replaceable unit (FRU). This event

occurs when the state of the FRU was changing during a failover. The FRU is reinitialized and traffic may

have been disrupted.

Recommended

No action is required.

Action

## EM-1059

Message <FRU Id or Switch name> with ID <Interface module Id> may not be supported on this

platform, check firmware version as a possible cause.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the interface module inserted in the specified slot or the switch (for compact switches) is

not compatible with the switch configuration software. The interface module will not be completely

usable.

The interface module may only be supported by a later (or earlier) version of the firmware.

Recommended

Action

Change the management module firmware or replace the interface module. Make sure the replacement

is compatible with your switch type and firmware.

#### EM-1064

Message <FRU Id> is being powered off (based on user configuration) upon receiving a HW

ASIC ERROR, reason: < Fault reason > .

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the interface module has been powered off because a hardware application-specific

integrated circuit (ASIC) error was detected, and you have selected to power off the problem interface

module when such a condition occurred.

Recommended

Action

Execute the **copy support** command and contact your switch service provider.

## EM-1068

Message High Availability Service Management subsystem failed to respond. A required

component is not operating.

Message Type FFDC | LOG

**Severity** ERROR

Probable Cause Indicates that the high availability (HA) subsystem has not returned a response within 4 minutes of

receiving a request from the environmental monitor (EM). This event usually indicates that some component has not started properly or has terminated. The specific component that has failed may be indicated in other messages or debug data. There are serious internal Network OS configuration or

hardware problems on the switch.

**Recommended** Reload or power cycle the switch.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

EM-1069

Message <FRU slot identifier> is being powered off.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified interface module has been intentionally powered off.

Recommended

Action

No action is required.

EM-1070

Message <FRU slot identifier> is being powered on.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified interface module has been intentionally powered on.

Recommended 1

Action

No action is required.

Message <FRU Id> is being faulted (<return code>) because it was so faulted before

failover.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified interface module or fan was faulted prior to the most recent failover, and that

state and reason code are being carried forward.

**Recommended** Reseat the FRU.

Action

Execute the diag systemverification command to verify that the switch does not have hardware

problems.

If the problem persists, replace the FRU.

#### EM-1100

Message Unit in <Slot number or Switch> with ID <FRU Id> is faulted(<Fault>). <Current

attempt number> of <Total number of attempts> total attempt(s) at auto-recovery is

being made. Delay is <Delay time in seconds> seconds.

Message Type CFFDC | LOG

Severity CRITICAL

Probable Cause Indicates that a fault that has been determined to be auto-recoverable has happened and recovery is

being attempted.

**Recommended** If auto-recovery does not happen gracefully in a reasonable time frame, follow the user guide to recover

Action the blade.

## EM-1101

Message Unit in <Slot number or Switch> with ID <FRU Id> is faulted(<Fault>). <Current

attempt number> attempt(s) at auto-recovery were made without success.

Message Type LOG

Severity CRITICAL

**Probable Cause** Indicates that a fault that has been determined to be auto-recoverable has happened but recovery failed.

**Recommended** Follow the user guide to recover the blade.

## EM-2003

Message

<FRU Id or switch for compact switches> has failed the POST tests. FRU is being faulted.

Message Type

LOG

Severity

**ERROR** 

**Probable Cause** 

Indicates that the specified field-replaceable unit (FRU) has failed the Power-On Self-Test (POST). Refer to the /tmp/post[1/2].slot#.log file for more information on the faults. To view this log file you must be logged in at the root level. The login ID is switch name for compact systems.

Recommended Action

On modular systems, reseat the specified FRU.

On compact switches, reload or power cycle the switch.

If the problem persists:

- Execute the diag systemverification command to verify that the switch does not have hardware problems.
- On modular systems, replace the specified FRU; For compact switch, replace the switch.

# **ERCP Messages**

# **ERCP-1000**

**Message** Multiple ECC errors are detected and the system will reload automatically.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that error checking and correction (ECC) errors occurred due to multi-bit corruption.

**Recommended** No action is required. The system will reload automatically to recover from the error.

# **ESS Messages**

#### **ESS-1008**

Message Fabric Name - <fabric\_name> configured (received from domain <domain ID>).

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified fabric name has been configured or renamed.

**Recommended** No action is required.

Action

# ESS-1009

Message Fabric Name Mismatch - local (<fabric\_name>) remote (<r\_fabric\_name> - received

from domain <domain ID>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the specified fabric name is not unique for this fabric.

**Recommended** Select an appropriate fabric name and set it again from any switch in the fabric.

Action

## **ESS-1010**

Message Duplicate Fabric Name - <fabric\_name> matching with FID <Fabric ID>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the configured fabric name is already used for another partition.

**Recommended** Select a different fabric name and reconfigure.

# **FABR Messages**

#### FABR-1001

Message Interface <InterfaceName>, <segmentation reason>.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that the specified interface is isolated because of a segmentation resulting from mismatched

configuration parameters.

**Recommended** Based on the segmentation reason displayed in the message, look for a possible mismatch of relevant

parameters in the switches at both ends of the link.

**FABR-1003** 

Message Interface <InterfaceName>: ILS <command> bad size <payload size>, wanted <expected

payload size>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that an internal link service (ILS) information unit of invalid size has been received. The

neighbor switch has sent a payload with an invalid size.

Recommended Investigate the neighbor switch for problems. Execute the show logging raslog command on the

Action neighbor switch to view the error log for additional messages.

Check for a faulty cable or deteriorated small form-factor pluggable (SFP) transceiver. Replace the cable

or SFP transceiver if necessary.

If the message persists, execute the copy support command and contact your switch service provider.

FABR-1004

Message Interface: <InterfaceName>, req iu: 0x<address of IU request sent>, state:

0x<command sent>, resp iu: 0x<address of response IU received>, state 0x<response

IU state>, <additional description>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the information unit (IU) response was invalid for the specified command sent. The fabric

received an unknown response. This message is rare and usually indicates a problem with the Network

OS kernel.

FABR-1005

Recommended Action

If this message is due to a one time event because of the incoming data, the system will discard the

fram

If the message persists, execute the copy support command and contact your switch service provider.

**FABR-1005** 

Message <command sent>: interface <InterfaceName>: status 0x<reason for failure>

(<description of failure reason>) xid = 0x<exchange ID of command>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the application failed to send an async command for the specified port. The message

provides additional details regarding the reason for the failure and the exchange ID of the command. This

can happen if an interface is about to go down.

**Recommended** No action is required. This message is often transitory.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

**FABR-1006** 

Message Node free error, caller: <error description>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Network OS is trying to free or deallocate memory space that has already been

deallocated. This message is rare and usually indicates a problem with the Network OS.

Recommended

Action

If the message persists, execute the **copy support** command and contact your switch service provider.

**FABR-1007** 

Message IU free error, caller: <function attempting to de-allocate IU>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a failure occurred when deallocating an information unit (IU). This message is rare and

usually indicates a problem with the Network OS.

**Recommended** If the message persists, execute the **copy support** command and contact your switch service provider.

Message <error description>.

Message Type LOG

Severity WARNING

**Probable Cause** 

Indicates that errors occurred during the request RBridge ID state; the information unit (IU) cannot be allocated or sent. If this message occurs with FABR-1005, the problem is usually transitory. Otherwise, this message is rare and usually indicates a problem with the Network OS. The error descriptions are as follows:

FAB RDI: cannot allocate IU
 FAB RDI: cannot send IU

Recommended Action

No action is required if the message appears with the FABR-1005 message.

If the message persists, execute the copy support command and contact your switch service provider.

#### **FABR-1009**

Message <error description>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that errors were reported during the exchange fabric parameter (EFP) state; cannot allocate

RBridge IDs list due to a faulty EFP type. This message is rare and usually indicates a problem with the

Network OS.

Recommended

The fabric daemon will discard the EFP. The system will recover through the EFP retrial process.

Action

If the manage parallels execute the parallel and content your switch parallels are

If the message persists, execute the copy support command and contact your switch service provider.

#### **FABR-1010**

Message <error description>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that errors occurred while cleaning up the request RBridge ID (RDI). The error description

provides further details. This message is rare and usually indicates a problem with the Network OS.

Recommended

Action

If the message persists, execute the **copy support** command and contact your switch service provider.

#### FABR-1012

Message <function stream>: no such type, <invalid type>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the fabric is not in the appropriate state for the specified process. This message is rare and

usually indicates a problem with the Network OS.

**Recommended** The fabric daemon will take proper action to recover from the error.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

FABR-1013

Message No Memory: pid=<fabric process id> file=<source file name> line=<line number

within the source file>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that there is not enough memory in the switch for the fabric module to allocate. This message is

rare and usually indicates a problem with the Network OS.

**Recommended** The system will recover by failing over to the standby management module.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

FABR-1014

Message Interface <InterafceName> Disabled: RBridge IDs overlap. Insistent RBridge ID

<RBridge ID> could not be obtained. Principal is trying to assign RBridge ID

<RBridge ID>.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the switch received an RBridge ID other than the one it requested. The interface was

disabled because the requested insistent RBridge ID could not be obtained.

Recommended Change the RBridge ID of the local node (if applicable) using the vcs rbridge-id command. You can

toggle the disabled port using the fabric isl enable and no fabric isl enable commands after the

RBridge ID change.

Message

Critical fabric size (<current RBridges>) exceeds supported configuration (<supported RBridges>).

Message Type

FFDC | LOG

Severity

**CRITICAL** 

**Probable Cause** 

Indicates that this switch is a value-line switch and has exceeded the configured fabric size: that is, a specified limit to the number of RBridges. This limit is defined by your specific value-line license key. The fabric size has exceeded this specified limit and the grace period counter has started.

Recommended

Action

Bring the fabric size within the licensed limits. Either a full fabric license must be added or the size of the fabric must be changed to within the licensed limit. Contact your switch provider to obtain a full fabric license.

## **FABR-1029**

Message

Severity

Port port number> negotiated <flow control mode description> (mode = <received flow control mode>).

Message Type

INFO

LOG

**Probable Cause** 

Indicates that a different flow control mode, as described in the message, is negotiated with the port at the other end of the link. The flow control is a mechanism of throttling the transmitter port to avoid buffer overrun at the receiving port. There are three types of flow control modes:

- VC\_RDY mode: Virtual-channel flow control mode. This is a proprietary protocol.
- R\_RDY mode: Receiver-ready flow control mode. This is the Fibre Channel standard protocol, that uses R\_RDY primitive for flow control.
- DUAL\_CR mode: Dual-credit flow control mode. In both of the previous modes, the buffer credits are
  fixed, based on the port configuration information. In this mode, the buffer credits are negotiated as
  part of exchange link parameter (ELP) exchange. This mode also uses R\_RDY primitive for flow
  control.

#### Recommended

Action

No action is required.

#### **FABR-1030**

Message

fabric: RBridge ID <new RBridge ID> (was <old RBridge ID>).

Message Type

LOG

Severity

INFO

**Probable Cause** 

Indicates that the RBridge ID has changed.

Recommended

No action is required.

Action

FABR-1039

Message Invalid RBridge ID zero received from principal switch (RBridge ID = <Principal

RBridge id>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that an invalid RBridge ID zero has been received.

**Recommended** Check the reason for the principal switch to assign an invalid RBridge ID zero.

Action

FABR-1041

Message Port <Port that is being disabled > is disabled due to trunk protocol error.

Message Type LOG

Severity ERROR

Probable Cause Indicates that a link reset was received before the completion of the trunking protocol on the port.

**Recommended** Toggle the port using the **no fabric isl enable** and **fabric isl enable** commands.

Action

The port may recover by re-initialization of the link.

If the message persists, execute the **copy support** command and contact your switch service provider.

FABR-1056

Message Interface <InterfaceName> Disabled: Insistent RBridge ID <RBridge ID> could not be

obtained. Principal is trying to assign RBridge ID <RBridge ID>.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the switch received an RBridge ID other than the one it requested. The interface was

disabled because the requested insistent RBridge ID could not be obtained.

Recommended RBridge ID conflict must be reconciled with the Principal configuration. Either set the RBridge ID of the

local RBridge to match the configuration on the Principal using the **vcs rbridge-id** command, or remove the conflicting RBridge from the cluster using the **no vcs enable rbridge-id** command. If you remove the conflicting RBridge from the cluster, you will need to toggle the disabled port using the **no fabric isl** 

enable and fabric isl enable commands.

Message Switch <Switchname> will be taken offline and back online for RBridge Id auto

configuration to take effect.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the specified switch has been bounced for the RBridge ID auto configuration to take effect

on the unconfigured VCS switch.

Recommended

No action is required.

# **FABS Messages**

#### FABS-1001

Message <Function name> <Description of memory need>.

Message Type FFDC | LOG

Severity CRITICAL

**Probable Cause** Indicates that the system is low on memory and cannot allocate more memory for new operations. This is

usually an internal Network OS problem or file corruption. The Description of memory need variable

specifies the memory size that was being requested. The value could be any whole number.

Recommended Action

Reload or power cycle the switch.

**FABS-1002** 

Message <Function name> <Description of problem>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that an internal problem has been detected by the software. This is usually an internal Network

OS problem or file corruption.

**Recommended** Reload or power cycle the switch.

Action If the message persists, execute the **firmware download** command to update the firmware.

FABS-1004

Message <Function name and description of problem> process <Process ID number> (<Current

command name>) <Pending signal number>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that an operation has been interrupted by a signal. This is usually an internal Network OS

problem or file corruption.

**Recommended** Reload or power cycle the switch.

## **FABS-1005**

**Message** <Function name and description of problem> (<ID type>= <ID number>).

Message Type LOG

Severity WARNING

**Probable Cause** 

Indicates that an unsupported operation has been requested. This is usually an internal Network OS problem or file corruption. The following is the possible value for the *function name and description of* 

problem variable:

The xxx value is the process ID (PID), which could be any whole number.

fabsys\_write: Unsupported write operation: process xxx

Recommended Action

Reload or power cycle the active management module (for modular systems) or the switch (for compact

systems).

If the message persists, execute the firmware download command to update the firmware.

#### **FABS-1006**

Message <Function name and description of problem>: object <object type id> unit <slot>.

Message Type LOG

Severity WARNING

**Probable Cause** 

Indicates that there is no device in the slot with the specified object type ID in the system module record. This could indicate a serious Network OS data problem on the switch. The following are the possible values for the *function name and description of problem* variable:

- setSoftState: bad object
- setSoftState: invalid type or unit
- media\_sync: Media oid mapping failed
- fabsys\_media\_i2c\_op: Media oid mapping failed
- fabsys\_media\_i2c\_op: obj is not media type
- media\_class\_hndlr: failed sending media state to blade driver

# Recommended Action

If the message is isolated, monitor the error messages on the switch. If the error is repetitive or if the fabric failed, fail over or reload the switch.

If the message persists, execute the firmware download command to update the firmware.

## **FABS-1007**

Message <Function name>: Media state is invalid - status=<Status value>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Network OS has detected an invalid value in an object status field. This is usually an

internal Network OS problem or file corruption.

**Recommended** Reload or power cycle the switch.

Action If the message persists, execute the **firmware download** command to update the firmware.

**FABS-1008** 

Message <Function name>: Media OID mapping failed.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Network OS was unable to locate a necessary object handle. This is usually an internal

Network OS problem or file corruption.

**Recommended** Reload or power cycle the switch.

Action

**FABS-1009** 

**Message** <function name>: type is not media.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Network OS was unable to locate an appropriate object handle. This is usually an

internal Network OS problem or file corruption.

**Recommended** Reload or power cycle the switch.

#### **FABS-1010**

Message <Function name>: Wrong media\_event <Event number>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Network OS detected an unknown event type. This is usually an internal Network OS

problem or file corruption.

**Recommended** Reload or power cycle the switch.

Action If the message persists, execute the **firmware download** command to update the firmware.

FABS-1011

Message <Method name>[<Method tag number>]:Invalid input state 0x<Input state code>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that an unrecognized state code was used in an internal Network OS message for a

field-replaceable unit (FRU).

**Recommended** Reload or power cycle the management module or switch.

Action If the message persists, execute the **firmware download** command to update the firmware.

**FABS-1013** 

Message <Method name>[<Method tag number>]:Unknown interface module type 0x<Interface

module type>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that an unrecognized type of interface module has been discovered in the system.

This error can be caused by one of the following reasons: an incorrect field-replaceable unit (FRU) header, inability to read the FRU header, or the interface module may not be supported by this platform

or Network OS version.

**Recommended** Verify that the interface module is valid for use in this system and this version of Network OS.

Action Reseat the interface module.

If this is a valid interface module and reseating does not solve the problem, replace the interface module.

## **FABS-1014**

Message <Method name>[<Method tag number>]:Unknown FRU type 0x<FRU Object type>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that an unrecognized type of field-replaceable unit (FRU) has been discovered in the system.

This error can be caused by one of the following reasons: an incorrect FRU header, inability to read the

FRU header, or the FRU may not be supported by this platform or Network OS version.

**Recommended** Verify that the FRU is valid for use in this system and this version of Network OS.

Action Reseat the FRU.

If this is a valid FRU and reseating does not solve the problem, replace the FRU.

FABS-1015

Message <Method name>[<Method tag number>]:Request to enable FRU type 0x<FRU Object type>,

unit <Unit number> failed. err code <Error code>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified field-replaceable unit (FRU) could not be enabled. This is usually an internal

Network OS problem.

**Recommended** Remove and reinsert the FRU.

Action Reload or power cycle the management module or switch.

If the message persists, execute the **firmware download** command to update the firmware.

# **FCMC Messages**

## FCMC-1001

Message System is low on memory and has failed to allocate new memory.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the switch is low on memory and therefore failed to allocate new memory for an information

unit (IU).

**Recommended** A compact switch will automatically reload.

Action For a modular switch, the active management module will automatically fail over and the standby

management module become the active management module.

# **FCOE Messages**

#### FCOE-1001

Message calloc failed for <object>.

Message Type DCE

Severity ERROR

Probable Cause Indicates a memory failure.

Action

FCOE-1010

Recommended

Message Clean up of login failed for port:<port number>.

Check the switch memory status using the show process memory command.

Execute the copy support command and restart the system. Contact your switch service provider.

Message Type DCE

Severity ERROR

Probable Cause Indicates an invalid port number.

·

Action

FCOE-1019

Recommended

Message FLOGI ignored as FCMAP not configured on FCoE VLAN.

Message Type DCE

Severity WARNING

Probable Cause Indicates that FCMAP is not configured on the Fibre Channel over Ethernet (FCoE) VLAN.

**Recommended** Configure FCMAP using the **fcmap** command.

#### FC0E-1020

Message Login rejected by FC stack.

Message Type DCE

Severity INFO

Probable Cause Indicates that the login was rejected by the Fibre Channel (FC) stack.

**Recommended** No action is required. The device will try to login again.

Action

## FCOE-1022

Message Max FCoE device login limit reached.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the switch has reached its maximum allowed Fibre Channel over Ethernet (FCoE) device

limit

**Recommended** Do not add any more FCoE devices to the switch.

Action

## FC0E-1023

Message Too many logins on FCoE controller from Device MAC: <Enode MAC Address > , max

allowed = <MAX\_DEVS\_PER\_CTLR>.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the controller has reached its maximum allowed Fibre Channel over Ethernet (FCoE) login

limit.

Recommended Log out some of the logged-in devices using one of the following commands: no fcoeport default,

Action shutdown, and clear fcoe login, and then log in the new device.

You can view the list of logged-in devices using the show fcoe login command.

## FCOE-1024

Message FDISC received from Enode without prior FLOGI.

Message Type DCE

Severity WARNING

Probable Cause Indicates that a fabric discovery (FDISC) frame is received from the end node that has not logged in. The

end node must send a fabric login (FLOGI) before it can send an FDISC.

Recommended No

Action

No action is required.

FC0E-1029

Message Version mismatch between FIP FDISC and root VN port.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the FCoE Initialization Protocol (FIP) version does not match between the fabric login

(FLOGI) and fabric discovery (FDISC) frames.

Recommended

Action

Make sure that the device that is trying to log in conforms to the FC-BB-5 standard.

FCOE-1030

**Message** Version mismatch between FIP LOGO and root VN port.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the switch received an FCoE Initialization Protocol (FIP) logout (LOGO) request but the

device logged in with a different FIP version.

**Recommended** Make sure that the device that is trying to log in conforms to the FC-BB-5 standard.

Action

Network OS Message Reference 53-1003319-01

#### FC0E-1032

**Message** The chassis is in WARM RECOVERING state.

Message Type DCE

Severity INFO

Probable Cause Indicates that the chassis is in a warm recovering state and therefore cannot perform the

protocol-specific actions for the time being.

**Recommended** Wait until the chassis has fully recovered before you perform any operations.

Action

FCOE-1034

Message FIP/FCoE frame on priority <pkt\_ctrlp->pri\_in> for <Name of the following string>

<MAC address or WWN of the source device> on interface <Interface Name> discarded

because  ${\tt PFC/FCoE}$  not enabled on this priority.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the specified priority is not priority-based flow control (PFC) or Fibre Channel over Ethernet

(FCoE) enabled.

Recommended Change the CEE map assigned to the FCoE map to accommodate the PFC for the specified FCoE

priority or change the FCoE priority using the fabric-map default command under the FCoE

configuration mode.

FC0E-1035

Message Virtual FCoE port <port number> is online.

Message Type DCE

Action

Severity INFO

Probable Cause Indicates an administrative action on the Fibre Channel over Ethernet (FCoE) port.

**Recommended** No action is required.

## FCOE-1036

Message Virtual FCoE port <port number> is offline.

Message Type DCE

Severity INFO

Probable Cause Indicates an administrative action on the Fibre Channel over Ethernet (FCoE) port.

**Recommended** No action is required.

**Action** 

FCOE-1037

**Message** Slot <slot\_id> not ready in FCoE daemon.

Message Type DCE

Severity INFO

Probable Cause Indicates that the slot state has been detected as inconsistent during high availability (HA) failover.

**Recommended** No action is required.

Action

FCOE-1038

Message Interface module removed during FCoE port create. ifindex 0x<if\_index> uport

<uport\_num>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface module was removed before the system could fully complete the online event

for the interface module.

**Recommended** No action is required.

## FCOE-1039

Message <message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the login was rejected because there are no more VF ports available.

**Recommended** Increase the number of VF ports and try again.

Action

FCOE-1040

Message Interface <Port Channel Member Interface Name> of FCoE Provisioned Port Channel

<FCOE Provisioned Port Channel> is CEE INCAPABLE.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates that the member interface of a FCoE provisioned port channel is no more CEE capable.

Recommended Check the reason for CEE failure. Execute the **shutdown** and **no shutdown** commands on the interface.

# **FCPH Messages**

#### FCPH-1001

Message <function>: <failed function call> failed, out of memory condition.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the switch is low on memory and therefore failed to allocate new memory for a Fibre

Channel driver instance.

The function can only be fc\_create. This function creates a Fibre Channel driver instance.

The failed function call can only be kmalloc\_wrapper, which has failed. This function call is for kernel

memory allocation.

**Recommended** A compact switch will automatically reload.

Action For a modular switch, the active management module will automatically fail over and the standby

management module become the active management module.

FCPH-1003

Message New port <Port Number> has same Port WWN [<Port WWN>] as old port <Port Number>

and will be logged out as part of duplicate Port WWN detection policy.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the specified new port has the same Port World Wide Name (PWWN) as the old port.

Recommended N

Action

No action is required.

FCPH-1004

Message NPIV port <Port Number> has same Port WWN [<Port WWN>] as old port <Port Number>

with pid 0x<Port PID> and will be logged out as part of duplicate Port WWN

detection policy.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the specified N\_Port ID virtualization (NPIV) port has the same Port World Wide Name

(PWWN) as the old port.

Recommended Action

No action is required.

# **FLOD Messages**

#### FLOD-1001

Message Unknown LSR type: port <port number>, type <LSR header type>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the link state record (LSR) type is unknown. The following are the known LSR header

types: 1 - Unicast and 3 - Multicast.

**Recommended** No action is required; the record is discarded.

Action

FLOD-1003

Message Link count exceeded in received LSR, value = link count number>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the acceptable link count received was exceeded in the link state record (LSR).

**Recommended** No action is required; the record is discarded.

Action

FLOD-1004

Message Excessive LSU length = <LSU length>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the link state update (LSU) size exceeds the value that the system can support.

Recommended Reduce the number of switches in the fabric or reduce the number of redundant inter-switch links (ISLs)

Action between two switches.

## FLOD-1005

Message Invalid received RBridge ID: <RBridge number>.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the received link state record (LSR) contained an invalid RBridge number.

**Recommended** No action is required; the LSR is discarded.

Action

FLOD-1006

**Message** Transmitting invalid RBridge ID: <RBridge number>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the transmit link state record (LSR) contained an invalid RBridge number.

**Recommended** No action is required; the LSR is discarded.

# **FSPF Messages**

### FSPF-1001

Message Input Port <port number> out of range.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the specified input port number is out of range because it does not exist on the switch.

Recommended No action is required. This is a temporary kernel error that does not affect your system. If the problem

persists, execute the **copy support** command and contact your service provider.

FSPF-1002

Message Wrong neighbor ID (<RBridge ID>) in Hello message from interface <interface name>

(<interface index>), expected ID = <RBridge ID>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the switch has received a wrong RBridge ID in the Hello message from its neighbor switch.

This may happen when the RBridge ID for a switch has been changed.

**Recommended** No action is required.

Action

FSPF-1003

Message Remote RBridge ID <RBridge number> out of range, input port = <port number>.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that the specified remote RBridge ID is out of range.

**Recommended** No action is required. The frame is discarded.

#### FSPF-1005

Message Wrong Section Id <section number>, should be <section number>, input port = <port

number>.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that an incorrect section ID was reported from the specified input port. The section ID is part of

the fabric shortest path first (FSPF) protocol and is used to identify a set of switches that share an

identical topology database.

**Recommended** This switch does not support a non-zero section ID. Any connected switch from another manufacturer

with a section ID other than 0 is incompatible in a fabric of Brocade switches. Disconnect the

incompatible switch.

#### FSPF-1006

Message FSPF Version <FSFP version> not supported, input port = <port number>.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the fabric shortest path first (FSPF) version is not supported on the specified input port.

Recommended Update the FSPF version by running the firmware download command. All current versions of the

Action Network OS support FSPF version 2.

#### FSPF-1007

Message ICL triangular topology is broken between the neighboring RBridges: <RBridge

number> and <RBridge number>. Please fix it ASAP.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the inter-chassis link (ICL) triangular topology is broken and becomes linear. It may cause

frame drop or performance slowdown.

**Recommended** Investigate the ICLs and reconnect the switches to form a triangular topology.

## FSPF-1008

Message ICL triangular topology is formed among the RBridges: <RBridge number> (self),

<RBridge number>, and <RBridge number>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the inter-chassis link (ICL) triangular topology is formed.

**Recommended** No action is required.

Action

## FSPF-1013

Message Exceeded maximum number of supported paths (16) to one or more remote RBridges.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there are more than 16 (maximum number of paths supported) available shortest cost

paths to reach one or more remote domains. Traffic may be impacted or follow unexpected traffic

patterns.

Recommended Use the show fabric route topology and show fabric route linkinfo commands to get additional

details about which remote domains are violating the maximum paths limit. Refer to the *Network* OS

Administrator's Guide for information on the causes and potential impacts.

#### FSPF-1014

Message All previously reported maximum path violations have been corrected.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that all existing violations of the maximum paths limit have been corrected.

**Recommended** No action is required.

# **FSS Messages**

#### FSS-1001

Message Component (<component name>) dropping HA data update (<update ID>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that an application has dropped a high availability (HA) data update.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

#### FSS-1002

Message Component (<component name>) sending too many concurrent HA data update

transactions (<dropped update transaction ID>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that an application has sent too many concurrent high availability (HA) data updates.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

#### FSS-1003

Message Component (<component name>) misused the update transaction (<transaction ID>)

without marking the transaction begining.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the fabric synchronization service (FSS) has dropped the update because an application

has not set the transaction flag correctly.

**Recommended** Execute the **copy support** command and contact your switch service provider.

## FSS-1004

**Message** FSS out of memory (<memory allocation with number of bytes>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that the system ran out of memory.

**Recommended** Check memory usage on the switch using the **show process memory** command.

Action Execute the **copy support** command and contact your switch service provider.

FSS-1005

Message FSS read failure.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the read system call to the fabric synchronization service (FSS) device has failed.

**Recommended** If the message persists, execute the **copy support** command and contact your switch service provider.

Action

FSS-1006

Message No FSS message available.

Message Type LOG

Severity WARNING

Probable Cause Indicates that data is not available on the fabric synchronization service (FSS) device.

**Recommended** If the message persists, execute the **copy support** command and contact your switch service provider.

## FSS-1007

Message <component name>: Faulty Ethernet connection.

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates that the Ethernet connection between the active and standby management modules is not

healthy. The error occurs when the standby management module does not respond to a request from the active management module within 5 seconds. This usually indicates a problem with the internal Ethernet

connection and a disruption of the synchronization process.

Recommended

Action

Execute the copy support command and contact your switch service provider.

## FSS-1008

Message FSS Error on service component [<service name><service instance>:<component

Execute the **copy support** command and contact your switch service provider.

name>]: <Error Message>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that a fabric synchronization service (FSS) error has occurred.

**Action** 

FSS-1009

Recommended

Message FSS Error on service instance [<service name><service instance>]: <Error Message>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that a fabric synchronization service (FSS) error has occurred.

**Recommended** Execute the **copy support** command and contact your switch service provider.

## FSS-1010

Message FSS Warning: <Warning Message>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a fabric synchronization service (FSS) error may have occurred.

**Recommended** No action is required.

**Action** 

# FSS-1011

 $\textbf{Message} \qquad \textbf{All services complete the critical recoveries in $$<$time taken for the critical }$ 

service recovery> sec.

Message Type LOG

Severity INFO

Probable Cause Indicates a non-disruptive failover with warm recovery.

**Recommended** If the time taken for critical service recovery is more than 8 seconds, contact your switch service provider.

Action

## FSS-1012

Message FSS transport flow hitting the threhold (<number of waiting requests>:<the current

xmb allocation size>:<total of KERNEL memory>:<total of ATOMIC memory>).

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates that the underlying transport is not healthy.

**Recommended** Execute the **copy support** command and contact your switch service provider.

## FSS-1013

Message FSS transport flow hitting OOM (<the current xmb allocation size>).

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates out of memory.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

FSS-1014

Message FSS transport is being blocked for too long (<the current xmb allocation size>).

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates that fabric synchronization service (FSS) transport has been blocked for too long time.

**Recommended** Execute the **copy support** command and contact your switch service provider.

# **FVCS Messages**

## FVCS-1003

Message Possible vLAG Split Detected vLAG - ifindex (<vLAG ifindex>), split RBridge(<split

RBridge >).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the RBridge has left the cluster.

Recommended If the RBridge was not disabled on purpose, check if it is still connected to the cluster using the show

Action fabric isl command.

FVCS-1004

Message HA Sync Failure- THA API call Failed and Retries timed out rc (<API RC>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Transparent High Availability (THA) library state synchronization attempt has failed.

**Recommended** No action is required. If the message persists, execute the **copy support** command and contact your

**Action** switch service provider.

FVCS-1005

Message Protected Group Protected Group ID> Configured Active vLAG ifindex mismatch

 ${\tt detected (local 0x < Local Configured Active VLAG if index>, remote 0x < Remote}$ 

Configured Active VLAG ifindex>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that a Protected Group mismatch has been detected across RBridges due to potential

misconfiguration.

Recommended Check to make sure the configured active Virtual Link Aggregation Group (vLAG) is the same across all

Action RBridges for the specified Protected Group.

#### FVCS-1006

Message Protected Group <Protected Group ID> Port-Channel mismatch detected (local:

 $\verb|m1-0x<Local VLAG Member 1 if index>|, \verb|m2-0x<Local VLAG Member 2 if index>|, remote:|\\$ 

m1-0x<Remote VLAG Member 1 ifindex>, m2-0x<Remote VLAG Member 2 ifindex>).

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that a Protected Group mismatch has been detected across RBridges due to potential

misconfiguration.

Recommended Check to make sure the Virtual Link Aggregation Groups (vLAG) member port-channel IDs are the same

**Action** across all RBridges for the specified Protected Group.

FVCS-2001

Message FCS Primary Update Send attempt Failed - reason (<Failure Reason>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the remote switch has rejected the update. Refer to the failure reason for more details.

**Recommended** Execute the **show fabric isl** command to check the cluster connection status.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

FVCS-2002

Message Link State Update sent to Remote RBridge Failed - reason (<Failure Reason Code>).

Message Type LOG

Severity WARNING

Probable Cause Indicates a possible cluster infrastructure problem.

**Recommended** Execute the **show fabric isl** command to check the cluster connection status.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

## FVCS-2003

Message Lag Configureation Update sent to Remote RBridge Failed - reason (<Failure Reason

Code>).

Message Type LOG

Severity WARNING

Probable Cause Indicates a possible cluster infrastructure problem.

**Recommended** Execute the **show fabric isl** command to check the cluster connection status.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

FVCS-2004

Message FCS Commit stage Failed - cfg type <Configuration Type>, cfg tag <Configuration

Tag>, domain <Source Domain>, reason (<Failure Reason Code>).

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the fabric configuration server (FCS) commit stage has failed. The failure reason can be

one of the following:

7 - Memory allocation error

• 14 - Reliable Transport Write and Read (RTWR) send failure

Recommended Check the statu

**Action** 

Check the status of the virtual link aggregation group (vLAG) identified by the configuration tag.

If the message persists, execute the **copy support** command on both this RBridge and the remote RBridge specified by the domain field and contact your switch service provider.

FVCS-2005

Message FCS Cancel stage Failed - cfg type <Configuration Type>, cfg tag <Configuration

Tag>, domain <Source Domain>, reason (<Failure Reason Code>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the fabric configuration server (FCS) cancel stage has failed. The failure reason can be

one of the following:

• 7 - Memory allocation error

• 14 - Reliable Transport Write and Read (RTWR) send failure

Recommended

Action

Check the status of the virtual link aggregation group (vLAG) identified by the configuration tag.

If the message persists, execute the copy support command on both this RBridge and the remote

RBridge specified by the domain field and contact your switch service provider.

## FVCS-2006

Message FCS Transaction Hung - cfg type <Configuration Type>, cfg tag <Configuration Tag>,

trans state<Trans State>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the update cannot be completed for an unknown reason.

**Recommended** Check the status of the virtual link aggregation group (vLAG) identified by the configuration tag.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

FVCS-3001

Message Eth\_ns Message Queue Overflow. Failed to send Update. MAC or MCAST database may be

out of sync. Queue size = (<Queue Size>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the Eth\_ns (component of FVCS) that kept the MCAST and L2 databases in sync cannot

send an update to the remote RBridges because its internal message queue is full. This error is due to a

temporary congestion issue on the local RBridge.

**Recommended** The RBridge must leave and rejoin the fabric for synchronization of the MCAST and L2 databases.

Action

FVCS-3002

Message Eth\_ns Message Queue Overflow. Failed to add received Update. MLD, MAC, or MCAST

database may be out of sync. Queue size = (<Queue Size>).

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the Eth\_ns (component of FVCS) that kept the MLD, MCAST, and L2 databases in sync

cannot process an update received from the remote RBridge because its internal message queue is full.

This error is due to a temporary congestion issue on the local RBridge.

Recommended No action is required. The MLD, L2, and MCAST databases will synchronize with the fabric after the local

Action congestion issue is resolved.

#### FVCS-3003

Message Local VRID config attempt failed. Existing VLAN\_ID mismatch. VRID <VRID>, VRB\_ID

<VRB\_ID>, New VLAN\_ID <New VLAN\_ID>, Existing VLAN\_ID <Existing VLAN\_ID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates virtual router ID (VRID) configuration conflict.

**Recommended** Check existing VRID configurations.

Action

FVCS-3004

Message Local VRID config attempt failed. vmac mismatch. Existing\_VMAC <Existing\_VMAC>,

VRID <VRID>, VLAN\_ID <VLAN\_ID>, New\_VMAC <New\_VMAC>.

Message Type LOG

Severity WARNING

Probable Cause Indicates virtual router ID (VRID) configuration conflict.

**Recommended** Check existing VRID configurations.

Action

FVCS-3005

Message Remote VRB\_ID update failed. Existing VRID mismatch. VRB\_ID <VRB\_ID>, SRC\_Domain

<SRC\_Domain> New VRID <New VRBID>, Existing VRID <Existing VRBID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates virtual router ID (VRID) configuration conflict.

**Recommended** Check existing VRID configurations.

## FVCS-3006

Message Remote VRB\_ID update failed. Existing VLAN\_ID mismatch. VRB\_ID < VRB\_ID>,

SRC\_Domain <SRC\_Domain> New VLAN\_ID <New VLAN\_ID>, Existing VLAN\_ID <Existing

VLAN\_ID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates virtual router ID (VRID) configuration conflict.

Recommended C

Check existing VRID configurations.

Action

## FVCS-3007

Message Remote VRB\_ID update failed. Existing VMAC mismatch. VLAN\_ID < VLAN\_ID>, SRC\_Domain

<SRC\_Domain>, New VMAC <New VMAC>, Existing VMAC <Existing VMAC>.

Message Type LOG

Severity WARNING

Probable Cause Indicates virtual router ID (VRID) configuration conflict.

**Recommended** Check existing VRID configurations.

Action

## FVCS-3008

Message MAC (L2) database out of sync, Down-level domain <Domain>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the current media access control (MAC) count is not supported on the specified downlevel

domain.

**Recommended** Upgrade the firmware to Network OS v3.0.0 or later.

## FVCS-3009

Message Eth\_ns buffer capacity exceeded - MAC or MCAST database may be out of sync.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the current media access control (MAC) count exceeds the supported limit.

**Recommended** Reduce the number of Ethernet devices in the fabric.

Action

## FVCS-3010

**Message** Fab\_STP Message Queue Overflow. Failed to send Update. MSTP may be out of sync.

Queue size = (<Queue Size>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the fab\_stp (component of FVCS) that keeps MSTP in sync cannot send an update to the

remote RBridges because its internal message queue is full. This error is due to a temporary congestion

issue on the local RBridge.

Recommended The RBridge i

Action

The RBridge must leave and rejoin the fabric for synchronization of the spanning tree databases.

## FVCS-3011

Message Fab\_STP Message Queue Overflow. Failed to add received Update. Spanning tree

(MSTP) database may be out of sync. Queue size = (<Queue Size>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the fab\_stp (component of FVCS) that keeps MSTP in sync cannot process an update

received from the remote RBridge because its internal message queue is full. This error is due to a

temporary congestion issue on the local RBridge.

Recommended

Action

No action is required. MSTP will synchronize with the fabric after the local congestion issue is resolved.

## FVCS-3012

Message Eth\_ns buffer capacity exceeded - MCAST (IGMP) database may be out of sync.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the current Internet Group Management Protocol (IGMP) data set exceeds the supported

limi

**Recommended** Reduce the number of memberships defined in the fabric.

Action

## FVCS-3013

Message Eth\_ns buffer capacity exceeded - MLD database may be out of sync.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the current Multicast Listener Discovery (MLD) data set exceeds the supported limit.

**Recommended** Reduce the number of memberships defined in the fabric.

Action

## FVCS-3014

Message MAC database communication error - MAC information may be out of sync.

Message Type LOG

Severity WARNING

Probable Cause Indicates that MAC information might be out of sync across RBridges.

**Recommended** No action is required. The local RBridge will automatically attempt to recover.

**Action** 

## FVCS-3015

Message MAC database communication restored.

Message Type LOG

Severity INFO

Probable Cause Indicates that MAC information will be re-synced.

# **8** FVCS-3015

Recommended Action

No action is required. The local RBridge will automatically attempt to re-sync.

# **FW Messages**

#### FW-1001

**Message** <label>, value has changed(High=<High value>, Low=<Low value>). Current value is

<Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the internal temperature of the switch has changed.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. To prevent

recurring messages, disable the changed alarm for this threshold. If you receive a temperature-related message, check for an accompanying fan-related message and check fan performance. If all fans are

functioning normally, check the climate control in your lab.

#### FW-1002

Message <Label>, is below low boundary (High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the internal temperature of the switch has fallen below the low boundary.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Typically,

**Action** low temperatures means that the fans and airflow of a switch are functioning normally.

Verify that the location temperature is within the operational range of the switch. Refer to the Hardware

Reference Manual for the environmental temperature range of your switch.

#### FW-1003

Message <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the internal temperature of the switch has risen above the high boundary to a value that

may damage the switch.

**Recommended** This message generally appears when a fan fails. If so, a fan-failure message accompanies this

Action message. Replace the fan.

## FW-1004

**Message** <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the internal temperature of the switch has changed from a value outside of the acceptable

range to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. If you

receive a temperature-related message, check for an accompanying fan-related message and check fan

performance. If all fans are functioning normally, check the climate control in your lab.

FW-1005

Message <Label>, value has changed(High=<High value>, Low=<Low value>). Current value is

<Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the speed of the fan has changed. Fan problems typically contribute to temperature

problems.

**Recommended** No action is required. Respond to this message as is appropriate to the particular policy of the end-user

installation. Consistently abnormal fan speeds generally indicate that the fan is malfunctioning.

FW-1006

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the speed of the fan has fallen below the low boundary. Fan problems typically contribute

to temperature problems.

**Recommended** Consistently abnormal fan speeds generally indicate that the fan is failing. Replace the fan.

## FW-1007

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the speed of the fan has risen above the high boundary. Fan problems typically contribute

to temperature problems.

Recommended

Action

Consistently abnormal fan speeds generally indicate that the fan is failing. Replace the fan.

## FW-1008

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the speed of the fan has changed from a value outside of the acceptable range to a value

within the acceptable range. Fan problems typically contribute to temperature problems.

**Recommended** No action is required. Consistently abnormal fan speeds generally indicate that the fan is failing. If this

Action message occurs repeatedly, replace the fan.

## FW-1009

Message <Label>, value has changed(High=<High value>, Low=<Low value>). Current value is

<Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the state of the power supply has changed from faulty to functional or from functional to

faulty.

**Recommended** If the power supply is functioning correctly, no action is required.

Action If the power supply is functioning correctly, no accounts required

If the power supply is functioning below the acceptable boundary, verify that it is seated correctly in the chassis. Execute the **show environment power** command to view the status of the power supply. If the

power supply continues to be a problem, replace the faulty power supply.

FW-1010

## FW-1010

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that the power supply is faulty. The power supply is not producing enough power.

**Recommended** Verify that the power supply is installed correctly and that it is correctly seated in the chassis. If the

problem persists, replace the faulty power supply.

FW-1012

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the power supply counter changed from a value outside of the acceptable range to a value

within the acceptable range.

**Recommended** No action is required. Respond to this message as is appropriate to the particular policy of the end-user

Action installation.

FW-1034

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the temperature of the small form-factor pluggable (SFP) transceiver has fallen below the

low boundary.

**Recommended** No action is required. Respond to this message as is appropriate to the particular policy of the end-user

Action installation.

## FW-1035

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the temperature of the small form-factor pluggable (SFP) transceiver has risen above the

high boundary.

**Recommended** Frequent fluctuations in temperature may indicate a deteriorating SFP transceiver. Replace the SFP

Action transceiver.

## FW-1036

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the temperature of the small form-factor pluggable (SFP) transceiver has changed from a

value outside of the acceptable range to a value within the acceptable range.

**Recommended** No action is required.

Action

#### FW-1038

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the receive power value of the small form-factor pluggable (SFP) transceiver has fallen

below the low boundary. The receive performance area measures the amount of incoming laser to help you determine if the SFP transceiver is in good working condition or not. If the counter often exceeds the

threshold, the SFP transceiver is deteriorating.

Recommended Verify that the optical components are clean and functioning properly. Replace deteriorating cables or

**Action** SFP transceivers. Check for damage from heat or age.

## FW-1039

Message

<Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type

LOG

Severity

WARNING

**Probable Cause** 

Indicates that the receive power value of the small form-factor pluggable (SFP) transceiver has risen above the high boundary. The receive performance area measures the amount of incoming laser to help you determine if the SFP transceiver is in good working condition or not. If the counter often exceeds the threshold, the SFP transceiver is deteriorating.

Recommended Action Replace the SFP transceiver before it deteriorates.

## FW-1040

Message

<Label>, is between high and low boundaries(High=<High value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type

LOG

Severity

**INFO** 

**Probable Cause** 

Indicates that the receive power value of the small form-factor pluggable (SFP) transceiver has changed from a value outside of the acceptable range to a value within the acceptable range. The receive performance area measures the amount of incoming laser to help you determine if the SFP transceiver is in good working condition or not. If the counter often exceeds the threshold, the SFP transceiver is deteriorating.

Recommended Action

No action is required. Respond to this message as is appropriate to the particular policy of the end-user installation.

## FW-1042

Message

<Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type

LOG

Severity

**WARNING** 

**Probable Cause** 

Indicates that the transmit power value of the small form-factor pluggable (SFP) transceiver has fallen below the low boundary. The transmit performance area measures the amount of outgoing laser to help you determine if the SFP transceiver is in good working condition or not. If the counter often exceeds the threshold, the SFP transceiver is deteriorating.

Recommended

Action

Verify that the optical components are clean and functioning properly. Replace deteriorating cables or SFP transceivers. Check for damage from heat or age.

## FW-1043

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the transmit power value of the small form-factor pluggable (SFP) transceiver has risen

above the high boundary. The transmit performance area measures the amount of outgoing laser to help you determine if the SFP transceiver is in good working condition or not. If the counter often exceeds the

threshold, the SFP transceiver is deteriorating.

Recommended

Replace the SFP transceiver.

FW-1044

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the transmit power value of the small form-factor pluggable (SFP) transceiver has changed

from a value outside of the acceptable range to a value within the acceptable range. The transmit performance area measures the amount of outgoing laser to help you determine if the SFP transceiver is in good working condition or not. If the counter often exceeds the threshold, the SFP transceiver is

deteriorating.

Recommended

Action

No action is required. Respond to this message as is appropriate to the particular policy of the end-user

installation.

FW-1046

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the value of the small form-factor pluggable (SFP) transceiver voltage has fallen below the

low boundary.

**Recommended** Verify that your optical components are clean and functioning properly. Replace deteriorating cables or

Action SFP transceivers. Check for damage from heat or age.

FW-1047

## FW-1047

Message <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Action

**Severity** WARNING

Probable Cause Indicates that the value of the small form-factor pluggable (SFP) transceiver voltage has risen above the

high boundary.

**Recommended** The supplied current of the SFP transceiver is outside of the normal range, indicating possible hardware

failure. If the current rises above the high boundary, replace the SFP transceiver.

FW-1048

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the value of the small form-factor pluggable (SFP) transceiver voltage has changed from a

value outside of the acceptable range to a value within the acceptable range.

**Recommended** No action is required. Respond to this message as is appropriate to the particular policy of the end-user

Action installation.

FW-1050

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the value of the small form-factor pluggable (SFP) transceiver voltage has fallen below the

low boundary.

**Recommended** Configure the low threshold to 1 so that the threshold triggers an alarm when the value falls to 0

Action (Out\_of\_Range). If continuous or repeated alarms occur, replace the SFP transceiver before it

deteriorates.

## FW-1051

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the value of the small form-factor pluggable (SFP) transceiver voltage has risen above the

high boundary. High voltages indicate possible hardware failures.

**Recommended** Frequent voltage fluctuations are an indication that the SFP transceiver is deteriorating. Replace the SFP

Action transceiver.

## FW-1052

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the value of the small form-factor pluggable (SFP) transceiver voltage has changed from a

value outside of the acceptable range to a value within the acceptable range.

**Recommended** No action is required. Respond to this message as is appropriate to the particular policy of the end-user

Action installation.

## FW-1297

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of Telnet violations has fallen below the low boundary. Telnet violations indicate

that a Telnet connection request has been received from an unauthorized IP address. The

TELNET POLICY contains a list of IP addresses that are authorized to establish Telnet connections to

switches in the fabric.

Recommended

No action is required.

#### FW-1298

Message

<Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value
is <Value> <Unit>.

Message Type

LOG

Severity

WARNING

**Probable Cause** 

Indicates that the number of Telnet violations has risen above the high boundary. Telnet violations indicate that a Telnet connection request has been received from an unauthorized IP address. The TELNET\_POLICY contains a list of IP addresses that are authorized to establish Telnet connections to switches in the fabric.

Recommended

Action

Execute the **show logging raslog** command to determine the IP address that sent the request. Responses to security-class messages depend on user policies. Consult your security administrator for response strategies and policies.

## FW-1299

Message

<Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).
Current value is <Value> <Unit>.

Message Type

LOG

Severity

INFO

Probable Cause

Indicates that the number of Telnet violations has changed from a value outside of the acceptable range to a value within the acceptable range. Telnet violations indicate that a Telnet connection request has been received from an unauthorized IP address. The TELNET\_POLICY contains a list of IP addresses that are authorized to establish Telnet connections to switches in the fabric.

Recommended

Action

No action is required.

#### FW-1341

Message

<Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value
is <Value> <Unit>.

Message Type

LOG

Severity

INFO

**Probable Cause** 

Indicates that the number of login violations has fallen below the low boundary. Login violations indicate that a login failure has been detected.

Recommended

Action

No action is required.

# FW-1342

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the number of login violations has risen above the high boundary. Login violations indicate

that a login failure has been detected.

**Recommended** Execute the **show logging raslog** command to determine the IP address of the log in attempt.

Action Responses to security-class messages depend on user policies. Consult your security administrator for

response strategies and policies.

FW-1343

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of login violations has changed from a value outside of the acceptable range to

a value within the acceptable range. Login violations indicate that a login failure has been detected.

**Recommended** No action is required.

Action

FW-1403

Message <Label>,is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

**Severity** INFO

Probable Cause Indicates that the CPU or memory usage is between the boundary limits.

**Recommended** No action is required.

## FW-1404

Message <Label>,is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the CPU or memory usage is above the configured threshold. If this message pertains to

memory usage, then the usage is above middle memory threshold.

**Recommended** No action is required.

Action

FW-1405

Message <Label>,is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the memory usage is above low threshold.

**Recommended** No action is required.

Action

FW-1406

Message <Label>,is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity CRITICAL

**Probable Cause** Indicates that the memory usage is above the configured high threshold for memory usage.

**Recommended** No action is required.

## FW-1407

 $\textbf{Message} \qquad \texttt{<Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).}$ 

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the memory usage is between the configured high and medium thresholds for memory

usage.

**Recommended** No action is required.

Action

FW-1408

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the memory usage is between the configured low and medium thresholds for memory

usage.

**Recommended** No action is required.

Action

FW-1409

Message Current disk utilization is <Value> <Unit>. Deleting <File>.

Message Type LOG

Severity WARNING

Probable Cause Indicates high compact flash (CF) disk utilization.

**Recommended** No action is required.

## FW-1424

Message Switch status changed from <Previous state> to <Current state>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the switch is not in a healthy state. This occurred because of a policy violation.

**Recommended** Execute the **show system monitor** command to determine the policy violation.

**Action** 

FW-1425

Message Switch status changed from <Bad state> to HEALTHY.

Message Type LOG

Severity INFO

Probable Cause Indicates that the switch status has changed to a healthy state. This state change occurred because a

policy is no longer violated.

**Recommended** No action is required.

Action

FW-1426

Message Switch status change contributing factor Power supply: <Number Bad> bad, <Number

Missing> absent.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of faulty or missing

power supplies is greater than or equal to the policy set by the system-monitor command.

**Recommended** Replace the faulty or missing power supplies.

## FW-1427

Message Switch status change contributing factor Power supply: <Number Bad> bad.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of faulty power

supplies is greater than or equal to the policy set by the **system-monitor** command.

Recommended Rep

Action

Replace the faulty power supplies.

#### FW-1428

Message Switch status change contributing factor Power supply: <Number Missing> absent.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of missing power

supplies is greater than or equal to the policy set by the system-monitor command.

Recommended

Action

Replace the missing power supplies.

## FW-1429

Message Switch status change contributing factor: Power supplies are not redundant.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the power supplies are not in the

correct slots for redundancy.

Recommended Rearrange the power supplies so that one is in an odd slot and another in an even slot to make them

Action redundant.

# FW-1430

Message Switch status change contributing factor <string>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of faulty

temperature sensors is greater than or equal to the policy set by the system-monitor command. A

temperature sensor is faulty when the sensor value is not in the acceptable range.

Recommended

Action

Replace the field-replaceable unit (FRU) with the faulty temperature sensor.

## FW-1431

Message Switch status change contributing factor Fan: <Number Bad> bad.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of faulty fans is

greater than or equal to the policy set by the system-monitor command. A fan is faulty when sensor

value is not in the acceptable range.

Recommended

Action

Replace the faulty or deteriorating fans.

## FW-1432

Message Switch status change contributing factor Cid-Card: <Number Bad> bad.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of faulty Chassis ID

(CID) cards is greater than or equal to the policy set by the **system-monitor** command.

 $\label{eq:Recommended} \textbf{Replace the faulty CID card}.$ 

## FW-1433

Message Switch status change contributing factor non-redundant MM : M<CP Number> <MM

Status>.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of faulty

management modules is greater than or equal to the policy set by the system-monitor command. The

management modules are non-redundant.

**Recommended** Execute the **show firmware** command to verify if both the management modules have compatible

firmware levels. Execute the firmware download command to install the same level of firmware to both

management modules. Replace any faulty management modules.

If you reset the micro-switch (the latch on the management module) on the active management module before the heartbeat was up on a power cycle, and the management modules came up non-redundant,

reload the management modules again to clear the problem.

#### FW-1434

Message Switch status change contributing factor LC: <Number Bad> LC failures (<LC

Numbers>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the number of line card (LC)

failures is greater than or equal to the policy set by the system-monitor command.

Recommended

Action

Replace the faulty LC.

## FW-1435

Message Switch status change contributing factor Flash: usage out of range.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is not in a healthy state. This occurred because the flash usage is out of range.

The policy was set using the **system-monitor** command.

Recommended

**Action** 

Execute the **clear support** command to clear the kernel flash.

# FW-1439

Message Switch status change contributing factor Switch offline.

Message Type

Severity **WARNING** 

**Probable Cause** Indicates that the switch is not in a healthy state. This occurred because the switch is offline.

Recommended Execute the **chassis enable** command to bring the switch online.

Action

FW-1440

Message <FRU label> state has changed to <FRU state>.

Message Type LOG

> Severity **INFO**

**Probable Cause** Indicates that the state of the specified field-replaceable unit (FRU) has changed to "absent".

Recommended Verify if the event was planned. If the event was planned, no action is required. If the event was not Action

planned, check with your system administrator on the hardware state change.

FW-1441

Message <FRU label> state has changed to <FRU state>.

Message Type LOG

> Severity INFO

**Probable Cause** Indicates that the state of the specified field-replaceable unit (FRU) has changed to "inserted". This

means that an FRU is inserted but not powered on.

Recommended Verify if the event was planned. If the event was planned, no action is required. If the event was not

planned, check with your system administrator on the hardware state change.

FW-1442

Message <FRU label> state has changed to <FRU state>.

Message Type LOG

Action

Severity INFO

**Probable Cause** Indicates that the state of the specified field-replaceable unit (FRU) has changed to "on". Recommended Action Verify if the event was planned. If the event was planned, no action is required. If the event was not

planned, check with your system administrator on the hardware state change.

FW-1443

Message <FRU label> state has changed to <FRU state>.

Message Type

Severity INFO

**Probable Cause** Indicates that the state of the specified field-replaceable unit (FRU) has changed to "off".

Recommended Verify if the event was planned. If the event was planned, no action is required. If the event was not

planned, check with your system administrator on the hardware state change.

FW-1444

Message <FRU label> state has changed to <FRU state>.

LOG Message Type

Action

Severity **WARNING** 

**Probable Cause** Indicates that the state of the specified field-replaceable unit (FRU) has changed to "faulty".

Recommended Replace the FRU.

Action

FW-1447

Message Switch status change contributing factor SFM: <Number Bad> SFM failures (<Switch

State>).

Message Type LOG

> Severity **WARNING**

**Probable Cause** Indicates that the switch is not in a healthy state. This occurred because the number of switch fabric

module (SFM) failures is greater than or equal to the policy set by the system-monitor command.

Recommended Replace the faulty SFM.

FW-1500

#### FW-1500

Message Mail overflow - Alerts being discarded.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a mail alert overflow condition has occurred.

Recommended Action

Resolve or disable the mail alert using the  ${f system-monitor-mail}$  fru command.

FW-1501

Message Mail overflow cleared - <Mails discarded> alerts discarded.

Message Type LOG

Severity INFO

Probable Cause Indicates that the mail overflow condition has cleared.

**Recommended** No action is required.

Action

FW-1510

Message <Area string> threshold exceeded: Port <Port number> disabled.

Message Type LOG

Severity INFO

**Probable Cause** 

Indicates that the specified port is now disabled because the link on this port had multiple link failures that exceed Fabric Watch (FW) threshold on the port. The link failures occurred due to one of following reasons:

- Physical and hardware problems on the switch.
- Loss of synchronization.
- Hardware failures.
- A defective small form-factor pluggable (SFP) transceiver or faulty cable.

Protocol errors indicates cyclic redundancy check (CRC) sum disparity. Occasionally, these errors occur due to software glitches. Persistent errors occur due to hardware problems.

Recommended Action Check for concurrent loss of synchronization errors. Check the SFP transceiver and the cable and enable the port using the **no shutdown** command.

## FW-3101

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Action

Severity **INFO** 

**Probable Cause** Indicates that the number of invalid cyclic redundancy checks (CRCs) that the port experiences has

fallen below the low boundary.

Recommended No action is required. Respond to this message as is appropriate to the particular policy of the end-user

installation. A low number of invalid CRCs means the switch is functioning normally.

FW-3102

Message <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Action

Severity WARNING

**Probable Cause** Indicates that the number of invalid cyclic redundancy checks (CRCs) that the port experiences has risen

above the high boundary.

Recommended This error generally indicates an deteriorating fabric hardware. Check small form-factor pluggable (SFP)

transceivers, cables, and connections for faulty hardware. Verify that all optical hardware is clean.

FW-3103

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

> Severity INFO

**Probable Cause** Indicates that the number of invalid cyclic redundancy checks (CRCs) that the port experiences has

changed from a value outside of the acceptable range to a value within the acceptable range.

Recommended Respond to this message as is appropriate to the particular policy of the end-user installation. Frequent Action

fluctuations in CRC errors generally indicate an aging fabric. Check the small form-factor pluggable

(SFP) transceivers, cables, and connections for faulty hardware. Verify that all optical hardware is clean.

## FW-3104

Message <Label>, has crossed lower threshold boundary to in between(High=<High value>,

Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of invalid cyclic redundancy checks (CRCs) that the port experiences crossed

lower threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Frequent

fluctuations in CRC errors generally indicate an aging fabric. Check small form-factor pluggable (SFP) transceivers, cables, and connections for faulty hardware. Verify that all optical hardware is clean.

FW-3105

Message <Label>, has dropped below upper threshold boundary to in between(High=<High

value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of invalid cyclic redundancy checks (CRCs) that the port experiences has

dropped below upper threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Frequent

fluctuations in CRC errors generally indicate an aging fabric. Check small form-factor pluggable (SFP)

transceivers, cables, and connections for faulty hardware. Verify that all optical hardware is clean.

FW-3107

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of Abnormal Frame termination frames that the port experiences has fallen

below the low boundary.

**Recommended** No action is required. Respond to this message as is appropriate to the particular policy of the end-user

Action installation. A low number of abnormal frame termination errors means the system is operating normally.

## FW-3108

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the number of abnormal frame termination frames that the port experiences has risen

above the high boundary. Flapping interfaces during the traffic flow can generate this error.

Recommended

Action

Check all loose connections in the fabric.

## FW-3109

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of abnormal frame termination frames that the port experiences has changed

from a value outside of the acceptable range to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check all

loose connections in the fabric.

## FW-3110

Message <Label>, has crossed lower threshold boundary to in between(High=<High value>,

Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of abnormal frame termination frames that the port experiences crossed lower

threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check all

**Action** loose connections in the fabric.

# **8** FW-3111

# FW-3111

Message <Label>, has dropped below upper threshold boundary to in between(High=<High

value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of abnormal frame termination frames that the port experiences has dropped

below upper threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check all

Action loose connections in the fabric.

FW-3113

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of frames with symbol error that the port experiences has fallen below the low

boundary.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. A low

number of symbol errors means the system is operating normally.

FW-3114

**Message** <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the number of frames with symbol error that the port experiences has risen above the high

boundary. Flapping interfaces or loose connections can cause this error.

A high number of symbol errors indicate a deteriorated device, cable, or hardware.

Recommended Check your small form-factor pluggables (SFPs), cables, and connections for faulty hardware. Verify that

**Action** all optical hardware is clean.

## FW-3115

Message <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of frames with symbol error that the port experiences has changed from a

value outside of the acceptable range to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check all

Action cables and form factors in the system.

FW-3116

Message <Label>, has crossed lower threshold boundary to in between(High=<High value>,

Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of frames with symbol error that the port experiences crossed lower threshold

boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check all

cables and form factors in the system.

FW-3117

Message <Label>, has dropped below upper threshold boundary to in between(High=<High

value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of frames with symbol error that the port experiences has dropped below upper

threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check all

**Action** cables and form factors in the system.

FW-3119

## FW-3119

Message <Label>, is below low boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of inter frame gap violation errors that the port experiences has fallen below

the low boundary.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. A low

number of inter frame gap errors means the system is operating normally.

FW-3120

Message <Label>, is above high boundary(High=<High value>, Low=<Low value>). Current value

is <Value> <Unit>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the number of inter frame gap violation errors that the port experiences has risen above the

high boundary. Flapping interfaces during the traffic flow can generate this error. Congestion or

transmitting multiple frames without an inter frame gap.

Recommended

Action

Check loose connections and congestion in the fabric.

FW-3121

**Message** <Label>, is between high and low boundaries(High=<High value>, Low=<Low value>).

Current value is <Value> <Unit>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the number of inter frame gap violation errors that the port experiences has changed from

a value outside of the acceptable range to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check

**Action** loose connections and congestion in the fabric.

#### FW-3122

Message <Label>, has crossed lower threshold boundary to in between(High=<High value>,

Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of inter frame gap violation errors that the port experiences crossed lower

threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check

loose connections and congestion in the fabric.

FW-3123

Message <Label>, has dropped below upper threshold boundary to in between(High=<High

value>, Low=<Low value>). Current value is <Value> <Unit>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the number of inter frame gap violation errors that the port experiences has dropped below

upper threshold boundary to a value within the acceptable range.

**Recommended** Respond to this message as is appropriate to the particular policy of the end-user installation. Check

loose connections and congestion in the fabric.

# **HASM Messages**

#### HASM-1000

Message Daemon <Component name> terminated. System initiated reload/failover for

recovery.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that the software watchdog detected termination of a daemon and the system will reload or

failover to recover.

**Recommended** After the system reloads, execute the **copy support** command and contact your switch service provider.

Action

HASM-1001

Message An unexpected failover event occured.

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates an unexpected failure on active. The setup will go through system reload for recovery.

**Recommended** After the system reloads, execute the **copy support** command and contact your switch service provider.

Action

HASM-1002

Message Error happens on service instance <Service type name> <Service instance name>:

<Error message> (Critical).

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates software failure.

**Recommended** Execute the **copy support** command and reload the system manually to recover.

Message Error happened on service instance <Service type name> <Service instance name>:

<Error message>.

Message Type LOG

Severity WARNING

Probable Cause Indicates a software error such as mismatch in the fabric synchronization service (FSS) configuration.

Recommended Action

Execute the **copy support** command and reload the system manually to recover.

#### HASM-1004

Message Processor reloaded - <Reboot Reason>.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

#### **Probable Cause**

Indicates that the system has been reloaded either because of a user action or an error. The switch reload can be initiated by one of the following commands: **firmware download**, **fastboot**, **ha failover**, and **reload**. Some examples of errors that may initiate this message are hardware errors, software errors, compact flash (CF) errors, or memory errors. The reason for reload can be any of the following:

- Hafailover
- Reset
- Fastboot
- Giveup Master:SYSM
- CP Faulty:SYSM
- FirmwareDownload
- ConfigDownload:MS
- ChangeWWN:EM
- Reboot:WebTool
- Fastboot:WebTool
- Software Fault:Software Watchdog
- Software Fault:Kernel Panic
- Software Fault:ASSERT
- Reboot:SNMP
- Fastboot:SNMP
- Reboot
- Chassis Config
- Reload:API
- Reload:HAM
- EMFault:EM

Recommended

Check the error log on both management modules for additional messages that may indicate the reason

**Action** for the switch reload.

HASM-1005

Message The standby peer has not booted up yet.

Message Type LOG

Severity WARNING

Probable Cause Indicates peer node boot failure.

Action

HASM-1012

Recommended

Message HA State starts to sync.

Message Type LOG

Severity INFO

Probable Cause Indicates that the high availability (HA) state for the active management module starts to sync with the

HA state of the standby management module. If the standby management module is healthy, the system

Execute the copy support command and check the network connectivity and the peer node boot status.

may become in sync (see HASM-1100), and the failover afterwards will expect to be nondisruptive.

**Recommended** No a

Action

No action is required.

HASM-1013

Message Restartable daemon (<Component name>) terminated prematurely. System initiated

failover/reload for recovery.

Message Type LOG

Severity CRITICAL

**Probable Cause** Indicates that a restartable daemon terminated before the system has booted up completely.

**Recommended** After the system reloads, execute the **copy support** command and contact your switch service provider.

Message Daemon (<Component name>) terminated while the system was booting up.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that a daemon terminated before the system has booted up completely.

**Recommended** Execute the **copy support** command and reload the system manually to recover.

Action

HASM-1015

Message Error happens on service instance <Service type name> <Service instance name>:

<Error message> (Critical, reboot to recover).

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates software failure.

**Recommended** Execute the **copy support** command after the system boots up.

Action

HASM-1019

Message Firmware operation (<operation code>) was aborted due to disconnection of the peer

node.

Message Type LOG | VCS

**Severity** WARNING

Probable Cause Indicates that the peer node has been reloaded or disconnected due to a software error.

**Recommended** No action is required. Firmware commit will be started automatically to repair the compact flash (CF)

**Action** partitions in the system.

## HASM-1020

Message Firmware operation (<operation code>) was aborted due to timeout.

Message Type LOG | FFDC | VCS

Severity WARNING

Probable Cause Indicates that the firmware operation took too long to complete due to CPU overload or other software

errors.

Recommended No action is required. Firmware commit will be started automatically to repair the compact flash (CF)

**Action** partitions in the system.

HASM-1021

Message Firmware operation (<operation code>) was aborted manually.

Message Type LOG | VCS

Severity WARNING

Probable Cause Indicates that the specified firmware operation was aborted manually.

**Recommended** No action is required.

Action

HASM-1022

Message Failed to fork firmware child process.

Message Type LOG | VCS

Severity WARNING

Probable Cause Indicates that the firmware operation could not be started due to a software error.

**Recommended** Execute the **copy support** command and contact your switch service provider.

**Action** 

HASM-1023

Message There is no HA connection between the MMs due to firmware incompatibility.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the firmware in the management modules are not compatible.

Recommended

Upgrade the firmware on the standby management module to be the same as the active management

Action module.

HASM-1024

Message Firmware is not available at <Firmware path on MM> on MM.

Message Type LOG | VCS

Severity WARNING

Probable Cause Indicates that the firmware for the line card (LC) is not available in the management module compact

flash (CF) card. This event can be due to firmware corruption.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

HASM-1025

Message HA is disconnected between the MMs due to incompatible features.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that a feature is enabled and it is not compatible with the firmware running on the standby

management module.

**Recommended** Upgrade the firmware on the standby management module to be the same as the active management

Action module before enabling the feature.

HASM-1026

Message The last reboot is due to Kernel Panic in <Module name>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the system has reloaded due to kernel panic in the specified module.

**Recommended** Execute the **copy support** command and contact your switch service provider.

#### HASM-1100

Message HA State is in sync.

Message Type LOG

Severity INFO

Probable Cause Indicates that the high availability (HA) state for the active management module is in synchronization with

the HA state of the standby management module. If the standby management module is healthy, the

failover will be nondisruptive.

Recommended

No action is required.

Action

HASM-1101

Message HA State out of sync.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the high availability (HA) state for the active management module is out of synchronization

with the HA state of the standby management module. If the active management module failover occurs

when the HA state is out of sync, the failover is disruptive.

**Recommended** If this message was logged as a result of a user-initiated action, no action is required.

Action Execute the **ha dump** command to diagnose the problem.

If the problem persists, execute the copy support command and contact your switch service provider.

HASM-1102

Message Heartbeat misses to <slot/partition> reached threshold.

Message Type LOG

Severity INFO

Probable Cause Indicates that either the active management module Ethernet Media Access Controller (EMAC) or the

indicated interface module is down. The active management module will run a diagnostic test on the

EMAC and will wait for the interface module to reset it if it is down.

Recommended

No action is required.

Message Heartbeat to <slot/partition> down.

Message Type LOG

Severity INFO

Probable Cause Indicates that the active management module has detected that the indicated interface module is down.

This event may happen as a result of one of the following conditions: an operator-initiated action such as **firmware download**, if the interface module is reset or removed, or an error occurred in the interface

module.

**Recommended** Monitor the interface module for a few minutes. If this message is due to reloading of the interface

module, a message indicating heartbeat up will be displayed after the interface module has reloaded

successfully.

If the interface module does not successfully connect to the active management module after 10

minutes, reload the interface module by ejecting the interface module and reseating it.

#### HASM-1104

Message Heartbeat to <slot/partition> up.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the active management module has detected that the specified interface module is up.

This message indicates that the interface module is ready to start up services and it is typically displayed

when the interface module boots up.

Recommended

Action

No action is required. This message indicates that the interface module is healthy.

#### HASM-1105

Message Switch bring-up timed out.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the system timed out during a reload or failover sequence, waiting for one or more

programs to register with system services or to fail over to active status.

Recommended

**Action** 

If the switch is in an inconsistent state, reload or power cycle the chassis. Before reloading the chassis, record the firmware version on the switch or management module and execute the **ha dump** command.

If this is a dual-management module switch, gather the output from the management module in which

this log message appeared.

#### HASM-1106

Message Reset the standby management module.

Message Type LOG

Severity INFO

Probable Cause Indicates that the standby management module is being reset due to loss of heartbeat. This message is

typically seen when the standby management module has been reloaded. Note that in certain

circumstances a management module may experience a double reset and reload twice. A management

module can recover automatically even if it has reloaded twice.

Recommended

Action

No action is required.

HASM-1107

Message Take over the active management module.

Message Type LOG

Severity INFO

Probable Cause Indicates that a failover occurred and the standby management module takes over the active

management module.

Recommended

No action is required.

Action

HASM-1108

Message All service instances become active.

Message Type LOG

Severity INFO

Probable Cause Indicates that all service instances became active. Active is an intermediate stage in the boot process.

Recommended

No action is required.

Message The system is ready for configuration replay.

Message Type LOG

Severity INFO

Probable Cause Indicates that all line cards (LCs) are online and the system is ready for configuration replay.

**Recommended** No action is required.

Action

# **HASM-1110**

Message Configuration replay has completed on the system.

Message Type LOG

Severity INFO

Probable Cause Indicates that configuration replay has completed.

**Recommended** No action is required.

Action

## HASM-1111

 $\begin{tabular}{ll} \textbf{Message} & \textbf{Configuration replay has completed on $<$slot/partition}$. \end{tabular}$ 

Message Type LOG

Severity INFO

**Probable Cause** Indicates that configuration replay has completed on the specified slot or partition.

**Recommended** No action is required.

## HASM-1112

Message <FC or MC> mode on standby, mismatch with active. Reload the standby for mode

recovery.

Message Type FFDC | LOG

Severity WARNING

Probable Cause Indicates that fabric cluster (FC) or management cluster (MC) mode conversion did not synchronize to

the standby management module.

Recommended

**Action** 

No action is required.

HASM-1120

Message Current version <firwmare version string>.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates the current firmware version string.

**Recommended** No action is required.

Action

HASM-1121

Message New version <firmware version string>.

Message Type LOG | VCS

Severity INFO

**Probable Cause** Indicates the new firmware version string after firmware download.

**Recommended** No action is required.

Message The Ethernet PHY for slot <slot/partition> was reset successfully.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was no Ethernet connection between the active management module and the

specified line card (LC). Subsequently, the PHY in the LC was reset automatically and the connection

has been recovered.

Recommended

Action

No action is required.

#### HASM-1131

Message reset the Ethernet PHY for slot <slot/partition> (<error code>>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was no Ethernet connection between the active management module and the

specified line card (LC). The active management module attempted to recover the connection by

resetting the PHY in the LC but failed.

Recommended

Action

Execute the copy support command and contact your switch service provider.

#### HASM-1132

Message Reset the Ethernet PHY for slot <slot/partition> (<reset return code>>) on

standby.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there was no Ethernet connection between the standby management module and the

specified line card (LC). The standby management module attempted to recover the connection by

resetting the PHY in the LC.

**Recommended** Execute the **copy support** command and contact your switch service provider.

## HASM-1200

Message Detected termination of process <Software component>:<Software component Process

ID>.

Message Type FFDC | LOG

Severity WARNING

Probable Cause Indicates that a process on the switch has ended unexpectedly.

Action

HASM-1201

Recommended

Message <Software component>:<Software component Process ID> failed to refresh (<Current

Copy the warning message along with any core file information and contact your switch service provider.

time>:<Refresh time>, kill-<signal killed>).

Message Type FFDC | LOG

Severity WARNING

Probable Cause Indicates that one of the daemons is found to be unresponsive. An abort signal is sent.

**Recommended** Copy the warning message along with any core file information and contact your switch service provider.

Action

HASM-1202

Message Detected termination of hasmd process <HASM Process ID>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the High Availability System Management (HASM) daemon has terminated unexpectedly.

**Recommended** Copy the warning message along with any core file information and contact your switch service provider.

Message Reboot timeout in ISSU, collect ha trace.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the blade node took too long to reboot in the In Service Software Upgrade (ISSU) process.

**Recommended** Execute the **copy support** command and contact your switch service provider.

# **HAWK Messages**

# HAWK-1002

**Message** Port <port number> chip faulted due to internal error.

Message Type LOG | FFDC

**Severity** ERROR

Probable Cause Indicates an internal error. All the ports on the interface module or switch will be disrupted.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

**Action** module

For a compact switch, reload or power cycle the switch.

# **HIL Messages**

#### HIL-1202

Message Blower <br/> <br/> speed (<measured speed> RPM) below threshold.

Message Type

Severity **ERROR** 

**Probable Cause** Indicates that the specified fan speed (in RPMs) has fallen below the minimum threshold.

Recommended Replace the fan field-replaceable unit (FRU). Refer to the Hardware Reference Manual of your switch for Action

instructions to replace the fan FRU.

HIL-1301

Message A blower failed or missing. Replace failed or missing blower assembly immediately.

Message Type LOG

Action

Severity **WARNING** 

**Probable Cause** Indicates that a fan field-replaceable unit (FRU) has failed or has been removed. This message is often

preceded by a low speed error message. This problem may overheat the switch.

Recommended Replace the affected fan FRU immediately. Refer to the Hardware Reference Manual of your switch for

instructions to replace the fan FRU.

HIL-1302

Message <count> blowers failed or missing. Replace failed or missing blower assemblies

immediately.

Message Type LOG

> Severity **WARNING**

**Probable Cause** Indicates that multiple fan field-replaceable units (FRUs) have failed or are missing on the switch. This

message is often preceded by a low fan speed message.

Recommended Replace the affected fan FRUs immediately. Refer to the Hardware Reference Manual of your switch for

Action instructions to replace the fan FRU.

## HIL-1404

Message <count> fan FRUs missing. Install fan FRUs immediately.

Message Type LOG

Severity WARNING

Probable Cause Indicates that one or more fan field-replaceable units (FRUs) have been removed.

**Recommended** Install the missing fan FRUs immediately.

Action

## HIL-1505

Message High temperature (<measured temperature> C), fan speed increasing per

environmental specifications.

Message Type LOG

Severity INFO

Probable Cause Indicates that temperature in the system has risen above the warning threshold and the fan speed has

been increased to prevent overheating of the system.

**Recommended** Execute the **show environment fan** command to verify that all fans are working properly.

**Action** 

Make sure that the area is well ventilated and the room temperature is within operational range of your switch. Refer to the *Hardware Reference Manual* of your switch for the operational temperature range.

## HIL-1506

Message High temperature (<measured temperature> C) exceeds system temperature limit.

System will shut down within 2 minutes.

Message Type FFDC | LOG

Action

Severity CRITICAL

Probable Cause Indicates that temperature in the system has risen above the critical threshold.

Recommended Execute the show environment fan command to verify that all fans are working properly. Replace any

deteriorating fan field-replaceable units (FRUs).

Make sure that the area is well ventilated and the room temperature is within operational range of your switch. Refer to the *Hardware Reference Manual* of your switch for the operational temperature range.

## HIL-1510

**Message** Current temperature (<measured temperature> C) is below shutdown threshold. System

shut down cancelled.

Message Type LOG

Severity WARNING

Probable Cause Indicates that temperature in the system has dropped below the critical threshold; the system will

continue operation.

Recommended To help prevent future problems, execute the show environment fan command to verify all fans are

Action working properly.

Make sure that the area is well ventilated and the room temperature is within operational range of your

switch. Refer to the *Hardware Reference Manual* of your switch for the operational temperature range.

HIL-1511

Message MISMATCH in Fan airflow direction. Replace FRU with fan airflow in same direction.

Message Type LOG

Action

Severity WARNING

**Probable Cause** Indicates that the airflow of the fan is in the reverse direction. This may heat up the system.

**Recommended** Replace the fan field-replaceable units (FRUs) in such a manner that the air flows in the same direction

as the remaining fans. Refer to the *Hardware Reference Manual* of your switch for instructions to replace

the fan FRUs.

HIL-1512

Message MISMATCH in PSU-Fan FRUs airflow direction. Replace PSU with fan airflow in same

direction.

Message Type LOG

Action

**Severity** WARNING

Probable Cause Indicates that the airflow of the power supply unit (PSU) fan is in the reverse direction. This may heat up

the system.

**Recommended** Replace the PSU fan field-replaceable unit (FRU) in such a manner that the air flows in the same

direction as the remaining fans. Refer to the *Hardware Reference Manual* of your switch for instructions

to replace the PSU fan FRU.

HIL-1521

#### HIL-1521

Message <Slot Identifier>, high temperature (<measured temperature>).

Message Type LOG

Action

Severity **WARNING** 

Probable Cause Indicates that the temperature of the specified interface module has risen above the warning threshold.

Recommended Execute the **show environment fan** command to verify that all fans are working properly.

> Make sure that the area is well ventilated and that the room temperature is within operational range of your switch. Refer to the Hardware Reference Manual of your switch for the operational temperature

range.

HIL-1522

Message <Slot Identifier>, high temperature (<measured temperature>). Unit will be shut

down in 2 minutes if temperature remains high.

Message Type FFDC | LOG

> Severity **CRITICAL**

**Probable Cause** Indicates that the temperature of the specified interface module has risen above the critical threshold.

This usually follows a high temperature message.

Recommended Execute the **show environment fan** command to verify that all fans are working properly.

Action

Make sure that the area is well ventilated and the room temperature is within operational range of your switch. Refer to the *Hardware Reference Manual* of your switch for the operational temperature range.

If the message persists, replace the interface module.

HIL-1523

Message <Slot Identifier>, unit shutting down.

Message Type FFDC | LOG

> Severity **CRITICAL**

**Probable Cause** Indicates that the temperature of the specified interface module was above the maximum threshold for at

least two minutes and therefore it has been shut down to prevent damage. This message usually follows

a high temperature warning message.

Recommended Execute the **show environment fan** command to verify that all fans are working properly.

Action

Make sure that the area is well ventilated and the room temperature is within the operational range of your switch. Refer to the Hardware Reference Manual of your switch for the operational temperature

If the message persists, replace the faulty interface module.

## HIL-1524

Message <Slot Identifier> is below shutdown threshold. Blade shut down cancelled.

Message Type LOG

Severity INFO

Probable Cause Indicates that the temperature of the specified interface module has dropped below the critical threshold;

the system will continue operation.

Recommended To help prevent future problems, execute the show environment fan command to verify that all fans are

Action working properly.

Make sure that the area is well ventilated and the room temperature is within operational range of your switch. Refer to the *Hardware Reference Manual* of your switch for the operational temperature range.

HIL-1605

Message High temperature (<measured temperature> C), fan speed increasing per

environmental specifications.

Message Type LOG

Severity INFO

Probable Cause Indicates that temperature in the system has risen above the threshold and therefore the fan speed has

been increased to prevent overheating of the system.

**Recommended** No action is required.

# **HLO Messages**

#### HLO-1001

Message Incompatible Inactivity timeout <dead timeout> from port <port number>, correct

value <value>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the hello (HLO) message was incompatible with the value specified in the fabric shortest

path first (FSPF) protocol. The Brocade switch will not accept FSPF frames from the remote switch.

In the Network OS, the HLO dead timeout value is not configurable, so this error can only occur when the

Brocade switch is connected to a switch from another manufacturer.

Recommended The dead timeout value of the remote switch must be compatible with the value specified in the FSPF

protocol. Refer to the documentation for the other manufacturer's switch to change this value.

HLO-1002

Action

Message Incompatible Hello timeout <HLO timeout> from port <port number>, correct value

<correct value>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the hello (HLO) message was incompatible with the value specified in the fabric shortest

path first (FSPF) protocol. The Brocade switch will not accept FSPF frames from the remote switch.

In the Network OS, the HLO timeout value is not configurable, so this error can only occur when the

Brocade switch is connected to a switch from another manufacturer.

**Recommended** The HLO timeout value of the remote switch must be compatible with the value specified in the FSPF

Action protocol. Refer to the documentation for the other manufacturer's switch to change this value.

#### HLO-1003

**Message** Invalid Hello received from port <port number>, RBridge = <rBridge ID>, Remote

Port = <remote port ID>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the hello (HLO) message received was invalid and the frame was dropped. The Brocade

switch will not accept fabric shortest path first (FSPF) frames from the remote switch.

The switch has received an invalid HLO because either the RBridge or port number in the HLO message has an invalid value. This error can only occur when the Brocade switch is connected to a switch from

another manufacturer.

Recommended Action

The HLO message of the remote switch must be compatible with the value specified in the FSPF protocol. Refer to the documentation for the other manufacturer's switch to change this value.

# **HSL** Messages

#### HSL-1000

Message HSL initialization failed.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates a hardware subsystem layer (HSL) initialization failure. This error is caused by other system

errors

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

HSL-1001

Message Failed to acquire the system MAC address pool.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates the failure to acquire the system address. This error is caused by other system errors.

**Recommended** Execute the **show logging raslog** command to view the error log for other system errors and correct the

Action errors.

HSL-1004

Message Incompatible SFP transceiver for interface <InterfaceName> is detected.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that an incompatible small form-factor pluggable (SFP) transceiver for the interface has been

inserted.

**Recommended** Disable the interface using the **shutdown** command and insert an SFP transceiver that is supported on

the interface. After the SFP transceiver is inserted, re-enable the interface using the **no shutdown** 

command.

## HSL-1006

**Message** Failed to get the kernel page size <PageSize> bytes for the Memory Map (MMap).

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that there is not enough contiguous kernel memory.

Recommended Execute the show logging raslog command to view the error log for other system errors and correct the

Action errors.

HSL-1009

Message Failed to create Brocade trunk interface <InterfaceName>.

Message Type LOG

Severity ERROR

Probable Cause Indicates failure to create Brocade trunk because the hardware resources are exhausted.

**Recommended** Do not exceed the maximum trunk configuration allowed by the system.

Action

HSL-1010

Message Reached max VRBIDs usage, VRB-ID allocation failed in ASIC.

Message Type LOG

Severity ERROR

Probable Cause Indicates that maximum VRBIDs have been used.

**Recommended** No action is required.

# **HWK2 Messages**

# HWK2-1002

**Message** Port <port number> chip faulted due to internal error.

Message Type LOG | FFDC

**Severity** ERROR

Probable Cause Indicates an internal error. All the ports on the interface module or switch will be disrupted.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

**Action** module

For a compact switch, reload or power cycle the switch.

# **IGMP Messages**

#### **IGMP-1001**

Message MsgQ enqueue failed (rc: <rc>).

Message Type DCE

Severity ERROR

Probable Cause Indicates an internal inter-process communication (IPC) failure due to the scalability scenario.

**Recommended** Reduce the number of groups and MRouter ports.

Action

## IGMP-1002

**Message** IPC with McastSS failed (message-id: <message-id>, rc: <rc>).

Message Type DCE

Severity ERROR

Probable Cause Indicates an internal inter-process communication (IPC) failure due to the scalability scenario.

**Recommended** Reduce the number of groups and MRouter ports.

Action

## **IGMP-1003**

Message MRouter eNS update from a VCS RBridge (ID:<rbid>) running lower firmware version.

Message Type DCE

Severity ERROR

Probable Cause Indicates an older message update.

**Recommended** Upgrade the VCS RBridge firmware to the latest build.

## IGMP-1004

Message IGMP maximum VLANs enabled. Cannot enable IGMP on <vlan>.

Message Type DCE

> Severity **INFO**

**Probable Cause** Indicates that the number of VLANs on which Internet Group Multicast Protocol (IGMP) can be enabled

has reached the maximum limit. Therefore, IGMP cannot be enabled on the specified VLAN.

Recommended

Action

No action is required.

**IGMP-1005** 

Message IGMP snooping enabled on total <vlan> VLANs. Maximum limit reached.

Message Type DCE

> Severity INFO

**Probable Cause** Indicates that the number of VLANs on which Internet Group Multicast Protocol (IGMP) can be enabled

has reached the maximum limit.

Recommended

Action

No action is required.

**IGMP-1006** 

Message IGMP snooping enabled on <vlan>.

Message Type DCE

> Severity **INFO**

**Probable Cause** Indicates that the Internet Group Multicast Protocol (IGMP) is enabled on a particular VLAN.

Recommended Action

No action is required.

# **IPAD Messages**

#### **IPAD-1000**

Message IP Config change: Entity:<Type of managed entity>/<Instance number of managed

entity> Interface:<Type of network interface>/<Instance number of network
interface> Adresss family:<Protocol address family> Source of change:<Source of
address change> Address:<Value of address and prefix> DHCP:<DHCP enabled or not>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the local IP address has been changed manually or it was reconfigured automatically by

the Dynamic Host Configuration Protocol (DHCP) server.

**Recommended** No action is required.

Action

IPAD-1001

Message <Type of managed entity>/<Instance number of managed entity> <Protocol address

family> <Source of address change> <Value of address> DHCP <DHCP enabled or not>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the gateway IP address has been changed manually or it was reconfigured automatically

by the Dynamic Host Configuration Protocol (DHCP) server.

**Recommended** No action is required.

Action

**IPAD-1002** 

Message Switch name has been successfully changed to <Switch name >.

Message Type LOG

Severity INFO

Probable Cause Indicates that the switch name has been changed.

**Recommended** No action is required.

## IPAD-1003

Message libipadm: <error message> <error message specific code>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the IP admin library has encountered an unexpected error.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

IPAD-1004

Message Unable to set the host name due to /etc/hosts file corruption.

Message Type LOG

Severity INFO

Probable Cause Indicates that the /etc/hosts file was inconsistent and it could not be recovered.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

**IPAD-1005** 

Message The /etc/hosts file was inconsistent but has been recovered successfully.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the /etc/hosts file was inconsistent but it was recovered.

**Recommended** No action is required.

# **KTRC Messages**

#### KTRC-1001

Message Dump memory size exceeds dump file size.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the dump memory size has exceeded the dump file size.

Recommended Execute the copy support command and reload the switch. If the problem persists, contact your switch

Action service provider.

KTRC-1002

Message Concurrent trace dumping.

Message Type LOG

Severity INFO

Probable Cause Indicates that the initial background dump has not completed.

**Recommended** No action is required.

Action

KTRC-1003

Message Cannot open ATA dump device.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the advanced technology attachment (ATA) dump driver is not initialized properly.

Recommended Execute the copy support command and reload the switch. If the problem persists, contact your switch

Action service provider.

## KTRC-1004

Message Cannot write to ATA dump device.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the write boundary in the advanced technology attachment (ATA) dump device has been

exceeded.

Recommended Execute the copy support command and reload the switch. If the problem persists, contact your switch

Action service provider.

KTRC-1005

Message Trace initialization failed. <Reason initialization failed>. <Internal error

code>.

Message Type LOG

Action

Severity ERROR

**Probable Cause** Indicates that trace was unable to initialize.

Recommended Execute the copy support command and reload the switch. If the problem persists, contact your switch

service provider.

# **L2AG Messages**

#### L2AG-1001

Message Linux socket error - error reason: <reason>, socket name: <sockname>, error name

<errorname>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an error has occurred in the Linux socket.

**Recommended** Reload or power cycle the switch.

Action

L2AG-1002

Message Initialization error : <reason>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Layer 2 Agent (L2AGT) has encountered an error during initialization.

**Recommended** Reload or power cycle the switch.

Action

L2AG-1003

Message Message Queue Error : Message queue create failed.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Layer 2 Agent (L2AGT) has encountered system service manager (SSM) message

queue errors.

**Recommended** Reload or power cycle the switch.

#### L2AG-1004

Message FDB error: Error in creating AVL tree.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Layer 2 Agent (L2AGT) has encountered an error while initializing the AVL tree.

**Recommended** Reload or power cycle the switch.

Action

## L2AG-1005

Message MAC-address-table hash failed even after two attempts for slot <slot> chip <chip>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the media access control (MAC) address table hash failed even after two hash changes on

the specified chip.

**Recommended** Reload or power cycle the switch.

Action

## L2AG-1006

Message MAC-address-table on slot <Slot\_id> chip <Chip\_id> is 95 percent full.

Message Type DCE

Severity INFO

Probable Cause Indicates that the media access control (MAC) address table on the chip is 95 percent full.

Recommended Clear some of the entries using the clear mac-address-table dynamic command or wait until the old

Action entries age out.

#### L2AG-1007

Message MAC-address-table on slot <Slot\_id> chip <Chip\_id> is less than 90 percent full.

Message Type DCE

Severity INFO

Probable Cause Indicates that the media access control (MAC) address table is less than 90 percent full.

Recommended Action

No action is required. The Layer 2 Agent (L2AGT) will start learning the entries.

L2AG-1008

Message MAC-address-table on slot <Slot\_id> chip <Chip\_id> is 95 percent full

[Dynamic/Static MAC's: <fdb\_count>; ACL MAC's: <Acl\_count>].

Message Type DCE

Severity INFO

Probable Cause Indicates that the media access control (MAC) address table on the chip is 95 percent full.

Recommended Clear some of the entries using the clear mac-address-table dynamic command or wait until the old

Action entries age out.

L2AG-1009

Message L2 H/W tables have reached capacity. Few ACL/MAC entries may not be configured in

 ${\tt H/W}$ , resulting in flooding.

Message Type DCE

Severity INFO

Probable Cause Indicates that some of the Layer 2 hardware tables are full.

Recommended Clear some of the entries using the clear mac-address-table dynamic command or wait until the old

Action entries age out.

L2AG-1010

Message ERROR: Mac Vlan Classification table is Full. Add Failed for Vlan <ivid> Mac

<mac1>:<mac2>:<mac3>:<mac4>:<mac5>:<mac6> on <ifname>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the Layer 2 classifier hardware table is full.

**Recommended** Remove the existing MAC VLAN entries and reconfigure.

## **L2SS Messages**

#### L2SS-1001

Message Linux socket error - error reason: <reason>, socket name: <sockname>, error name

<errorname>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an error has occurred in the Linux socket.

**Recommended** Reload or power cycle the switch.

Action

L2SS-1002

Message Initialization error: <reason>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Layer 2 system (L2SYS) has encountered an error during initialization.

**Recommended** Reload or power cycle the switch.

Action

L2SS-1003

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Layer 2 system (L2SYS) has encountered system service manager (SSM) message

queue errors.

**Recommended** Reload or power cycle the switch.

#### L2SS-1004

**Message** FDB error: Error in creating the AVL tree.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Layer 2 system (L2SYS) has encountered an error while initializing the AVL tree.

**Recommended** Reload or power cycle the switch.

**Action** 

### L2SS-1005

Message MAC-address-table hash failed even after two attempts for slot <slot> chip <chip>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the media access control (MAC) address table hash failed even after two hash changes on

the specified chip.

**Recommended** Reload or power cycle the switch.

Action

#### L2SS-1006

Message MAC-address-table is 95 percent full.

Message Type DCE

Severity INFO

Probable Cause Indicates that the media access control (MAC) address table on the chip is 95 percent full.

Recommended Clear some of the entries using the clear mac-address-table dynamic command or wait until the old

Action entries age out.

#### L2SS-1007

**Message** MAC-address-table on slot <Slot\_id> chip <Chip\_id> is less than 90 percent full.

Message Type DCE

Severity INFO

Probable Cause Indicates that the media access control (MAC) address table on the specified chip is less than 90 percent

full

**Recommended** No action is required. The Layer 2 system (L2SYS) will start learning the entries.

Action

L2SS-1008

Message Adding Internal MAC <mac1>:<mac2>:<mac3>:<mac4>:<mac5>:<mac6> VID <Vid> as a

static MAC.

Message Type DCE

Severity INFO

Probable Cause Indicates that a static media access control (MAC) is overriding an internal MAC entry (VRRP/SVI).

**Recommended** No action is required.

Action

L2SS-1009

Message Fabric-wide Layer 2 flush command issued.

Message Type DCE

Severity INFO

Probable Cause Indicates that a fabric-wide Layer 2 flush command is issued and the entire Layer 2 forwarding table will

be cleared.

**Recommended** No action is required.

#### L2SS-1010

Message Fabric-wide 12 flush completed, status - <command status>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the entire Layer 2 forwarding table has been cleared.

**Recommended** No action is required.

Action

### L2SS-1011

Message Security violation occured on interface <Ifname> with Mac

<mac1><mac2>.<mac3><mac4>.<mac5><mac6> Vlan <vid>>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the number of Media Access Control (MAC) addresses allowed on the specified interface

has reached the maximum limit. Based on the configured action, the interface is either shut down or the

MAC learning is restricted.

**Recommended** No action is required.

Action

#### L2SS-1012

Message Failed to create Tunnel < Ifid>.

Message Type DCE

Severity INFO

Probable Cause Indicates that tunnel creation was unsuccessful.

**Recommended** Technical support is required.

#### L2SS-1013

Message Failed to delete Tunnel <Ifid>.

Message Type DCE

Severity INFO

Probable Cause Indicates that tunnel deletion was unsuccessful.

**Recommended** Technical support is required.

**Action** 

### L2SS-1014

Message Failed to handle Tunnel-Vlan association, Tunnel < Ifid> not found.

Message Type DCE

Severity INFO

Probable Cause Indicates that tunnel VLAN association handling was unsuccessful.

**Recommended** Technical support is required.

**Action** 

#### L2SS-1015

Message Failed to handle Tunnel-Vlan disassociation, Tunnel < Ifid> not found.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that tunnel VLAN disassociation handling was unsuccessful.

**Recommended** Technical support is required.

Action

### L2SS-1016

Message Failed to associate Tunnel < Ifid> to Vlan < Vid>, Vlan not present.

Message Type DCE

Severity INFO

Probable Cause Indicates that tunnel VLAN association was unsuccessful.

Recommended

Technical support is required.

Action

L2SS-1017

Message Failed to disassociate Tunnel < Ifid> from Vlan < Vid>, Vlan not present.

Message Type DCE

Severity INFO

Probable Cause Indicates that tunnel VLAN disassociation was unsuccessful.

**Recommended** Technical support is required.

Action

L2SS-1018

Message Failed to configure Remote VM MAC <mac1><mac2>.<mac3><mac4>.<mac5><mac6> for

Tunnel <ifid> on Vlan <vid>.

Message Type DCE

Severity INFO

Probable Cause Indicates that configuring remote Virtual Machine (VM) Media Access Control (MAC) on the tunnel was

unsuccessful.

**Recommended** Technical support is required.

Action

L2SS-1019

Message Failed to remove Remote VM MAC <mac1><mac2>.<mac3><mac4>.<mac5><mac6> for Tunnel

<ifid> on Vlan <vid>.

Message Type DCE

Severity INFO

Probable Cause Indicates that removing remote Virtual Machine (VM) Media Access Control (MAC) on the tunnel was

unsuccessful.

**Recommended** Technical support is required.

## **LACP Messages**

#### LACP-1001

Message <module> Error opening socket (<error>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that initialization of the specified module within the Link Aggregation Control Protocol (LACP)

daemon has failed.

**Recommended** Download a new firmware version using the **firmware download** command.

Action

LACP-1002

**Message** <message> <message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an error occurred in the Link Aggregation Control Protocol (LACP) daemon.

**Recommended** Take action specific to the error message.

Action

LACP-1003

**Message** Port-channel <PortChannelKey> up in defaulted state.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified port channel is up in the defaulted state.

**Recommended** No action is required.

## LACP-1004

**Message** Port-channel <PortChannelKey> down from defaulted state.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified port channel is down from the defaulted state.

**Recommended** No action is required.

# **LIC Messages**

## LIC-1001

**Message** Out of memory in module <Function name>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates that an unexpected internal memory allocation failure has occurred.

**Recommended** Try the operation again. If this operation fails, reload or fail over the switch.

# **LOG Messages**

#### LOG-1000

Message Previous message has repeated <repeat count> times.

Message Type LOG

Severity INFO

Probable Cause Indicates that the previous message was repeated the specified number of times.

**Recommended** No action is required.

Action

#### LOG-1001

Message A log message was dropped.

Message Type LOG | FFDC

Severity WARNING

Probable Cause Indicates that a log message was dropped. A trace dump file has been created.

**Recommended** Execute the **copy support** command and contact your switch service provider.

**Action** 

#### LOG-1002

Message A log message was not recorded.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a log message was not recorded by the error logging system. A trace dump file has been

created. The message may still be visible through Simple Network Management Protocol (SNMP) or

other management tools.

Recommended

**Action** 

Execute the copy support command and contact your switch service provider.

#### LOG-1003

Message SYSTEM error log has been cleared.

Message Type LOG

Severity INFO

Probable Cause Indicates that the persistent system error log has been cleared.

**Recommended** No action is required.

Action

## LOG-1004

Message Log message <Log message that has been blocked> flooding detected and blocked.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified message has been flooding and was blocked.

Recommended Reload the switch. If the message persists, execute the copy support command and contact your switch

Action service provider.

#### LOG-1005

Message Log message < Log message that has been disabled > has been disabled.

Message Type AUDIT | LOG

Class RAS

Severity INFO

**Probable Cause** Indicates that the specified message has been disabled from logging.

**Recommended** No action is required.

#### LOG-1006

Message Log message <Log message that has been enabled> has been enabled.

Message Type AUDIT | LOG

Class RAS

Severity INFO

Probable Cause Indicates that the specified message has been enabled for logging.

**Recommended** No action is required.

Action

#### LOG-1007

Message DCE error log has been cleared.

Message Type DCE

Severity INFO

Probable Cause Indicates that the persistent DCE error log has been cleared.

**Recommended** No action is required.

Action

### LOG-1008

Message Log Module <Log Module that has been disabled> has been disabled.

Message Type AUDIT | LOG

Class RAS

Severity INFO

Probable Cause Indicates that the specified module has been disabled from logging.

**Recommended** No action is required.

#### LOG-1009

Message Log Module < Log Module that has been enabled > has been enabled.

Message Type AUDIT | LOG

Class RAS

Severity INFO

Probable Cause Indicates that the specified module has been enabled for logging.

Recommended

No action is required.

Action

#### LOG-1010

Message Internal Log message < Log message that has been enabled to be sent to syslog

server> has been enabled for syslog logging.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified message has been enabled for syslog logging.

**Recommended** No action is required.

Action

#### LOG-1011

Message Internal Log message < Log message that has been disabled from being sent to syslog

server> has been disabled from syslog logging.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified message has been disabled from syslog logging.

**Recommended** No action is required.

## LOG-1012

**Message** Log Message Log Message Id> severity has been changed to <Severity>.

Message Type AUDIT | LOG

Class RAS

Severity INFO

**Probable Cause** Indicates that the severity level of the specified log message has been changed.

**Recommended** No action is required.

## **LSDB Messages**

#### LSDB-1001

Message Link State ID < link state ID > out of range.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified link state database ID is out of the acceptable range. The valid link state ID is

the same as the valid RBridge ID, whose range is from 1 through 239. The switch will discard the record

because it is not supported.

Recommended

Action

No action is required.

#### LSDB-1002

Message Local Link State Record reached max incarnation.

Message Type LOG

Severity INFO

Probable Cause Indicates the local link state database reached the maximum incarnation.

An "incarnation" is a progressive number that identifies the most recent version of the link state record (LSR). The switch generates its local link state record when first enabled. The incarnation number will

begin again at 0x80000001 after reaching 0x7FFFFFF.

Recommended

Action

No action is required.

#### LSDB-1003

Message No database entry for local Link State Record, RBridge < local RBridge >.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that there is no local link state record (LSR) entry in the link state database. The switch should

always generate its own local entry when starting up.

An "incarnation" is a progressive number that identifies the most recent version of LSR. The switch generates its local LSR when first enabled. By disabling and enabling the switch, a new local link state

record is generated.

Recommended

Execute the **chassis disable** and **chassis enable** commands. A new local link state record is generated

**Action** during the switch enable.

LSDB-1004

Message No Link State Record for RBridge <local RBridge>.

Message Type LOG

Severity WARNING

Probable Cause Indicates there is no link state record (LSR) for the specified local RBridge.

**Recommended** No action is required. The other switch will pass the LSR after the fabric is stable.

## **MCST Messages**

#### MCST-1001

Message Socket Error: <op> (<reason>) for socket <sockname> the error code<errorname>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an error has occurred in the Linux socket.

**Recommended** Reload or power cycle the switch.

Action

#### MCST-1002

Message Socket Error: <op> sock name <sock> Error <error> type <type> seq <seq> pid <pid>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified error has occurred while processing the hardware abstraction layer (HAL)

message

**Recommended** Reload or power cycle the switch.

Action

#### MCST-1003

Message Learning error: <op> (<reason>) - VLAN <vid> MAC/group <address>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error while learning the media

access control (MAC) addresses.

**Recommended** Reload or power cycle the switch.

#### MCST-1004

Message NSM error: <op> (<reason>) for VLAN <vid> port <port>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error during a network service

module (NSM) event.

**Recommended** Reload or power cycle the switch.

Action

MCST-1005

Message Message error: Invalid message type <type> expecting <value1> or <value2> or

<value3>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates that the type of the message received from the driver is invalid.

**Recommended** Reload or power cycle the switch.

Action

MCST-1006

Message Message error: <op> (<reason>)Invalid message length <length> expecting

<length1>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the length of the message received from the driver is invalid.

**Recommended** Reload or power cycle the switch.

#### MCST-1007

**Message** Initialization error: <op> (<reason>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error during initialization.

**Recommended** Reload or power cycle the switch.

**Action** 

## MCST-1008

Message HAL error: <op> (<reason>) - VLAN <vid> MAC/group <address>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered the hardware abstraction layer

(HAL) errors.

**Recommended** Reload or power cycle the switch.

Action

#### MCST-1009

Message L2SS error: <op> (<reason>) VLAN <vid> MAC <mac address>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered the Layer 2 subsystem (L2SS)

related errors.

**Recommended** Reload or power cycle the switch.

#### MCST-1010

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered the message queue errors.

**Recommended** Reload or power cycle the switch.

Action

#### MCST-1011

Message IDB error: <op> (<reason>) port index <port-index> not found for VLAN ID

<vlan-id>.

Message Type DCE

Action

Severity ERROR

Probable Cause Indicates that the specified port index is invalid.

**Recommended** If there is an impact on the data path, reload or power cycle the switch. Refer to the *Network OS* 

Administrator's Guide for instructions to verify the data path.

#### MCST-1012

Message IDB error: <op> (<reason>) VLAN ID <vid> not found.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified VLAN ID (VID) is invalid.

Recommended If there is an impact on the data path, reload or power cycle the switch. Refer to the Network OS

**Action** Administrator's Guide for instructions to verify the data path.

MCST-1013

#### MCST-1013

Message Snooping DB error: <op> (<reason>) Group not found - VLAN <vid>> group <group

address>.

Message Type DCE

**Severity** ERROR

Probable Cause Indicates that the group address lookup for the specified VLAN has failed.

**Recommended** Reload or power cycle the switch.

Action

MCST-1014

Message Snooping DB error: <op> (<reason>) MAC not found - VLAN <vid> MAC-addr <MAC

address>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the media access control (MAC) address lookup for the specified VLAN has failed.

**Recommended** Reload or power cycle the switch.

Action

MCST-1015

Message HSL error: <op> (<reason>) failed for message <message> VLAN <vid> MAC <MAC

address> mgid <mgid> CPU <cpu>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified hardware subsystem layer (HSL) related operation has failed.

**Recommended** Reload or power cycle the switch.

#### MCST-1016

**Message** Message error: <op> (<reason>) <length> (<length1>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that the length of the message received from the driver is invalid.

**Recommended** Reload or power cycle the switch.

**Action** 

### MCST-1017

Message Learning error: <op> (<reason>) Invalid number <port> for ifindex <ifindex>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error while learning the media

access control (MAC) addresses.

**Recommended** Reload or power cycle the switch.

Action

#### MCST-1018

Message Memory Alloc Error: <op> (<reason>) type <memtype>/<memsize>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error during the memory

allocation.

**Recommended** Reload or power cycle the switch.

#### MCST-1019

Message Ptree Error: <op> (<reason>) VLAN <vid> MAC/group <address>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error during the Ptree operation.

**Recommended** Reload or power cycle the switch.

Action

MCST-1020

Message List Error: <pp> (<reason>) VLAN <vid> MAC <mac address> group <group address>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the multicast subsystem (mcast\_ss) has encountered an error during the List operation.

**Recommended** Reload or power cycle the switch.

# **MM Messages**

## MM-1001

Message VPD block 0 CRC is bad.

Message Type LOG

Severity WARNING

Probable Cause Indicates that CRC in the VPD block 0 is bad. This could indicate corruption or tampering.

This message occurs only on the Brocade 2740 switch.

**Recommended** Execute the **copy support** command and contact your switch service provider.

## **MPTH Messages**

#### MPTH-1001

Message Null parent, lsId = <number>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that a null parent was reported. The minimum cost path (MPATH) uses a tree structure in which

the parent is used to connect to the root of the tree.

**Recommended** No action is required.

Action

MPTH-1002

Message Null lsrP, lsId = <ls ID number>.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates that the link state record (LSR) is null.

**Recommended** No action is required.

Action

MPTH-1003

Message No minimum cost path in candidate list.

Message Type LOG

Severity WARNING

Probable Cause Indicates the fabric shortest path first (FSPF) module has determined that there is no minimum cost path

(MPATH) available in the candidate list.

**Recommended** No action is required.

# **MS** Messages

#### MS-1021

**Message** MS WARMBOOT failure (FSS\_MS\_WARMINIT failed. Reason=<failure reason>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that fabric synchronization service (FSS) warm recovery failed during the warm initialization

phase of the switch reload.

**Recommended** If the message persists, execute the **copy support** command and contact your switch service provider.

## **MSTP Messages**

#### MSTP-1001

**Message** <message>: <message>.

Message Type DCE

**Severity** ERROR

**Probable Cause** Indicates that the system has failed to allocate memory.

**Recommended** Check the memory usage on the switch using the **show process memory** command.

Action Reload or power cycle the switch.

MSTP-1002

**Message** <message>: <message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the system has failed to initialize.

**Recommended** Reload or power cycle the switch.

**Action** 

MSTP-1003

**Message** <message>: <message>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates a connection, transfer, or receiving error in the socket.

**Recommended** If this is a modular switch, execute the **ha failover** command. If the problem persists or if this is a

Action compact switch, download a new firmware version using the firmware download command.

#### MSTP-1004

Message Received BPDU on PortFast enable port. Shutting down Interface <message>

Message Type DCE

Action

Severity ERROR

Probable Cause Indicates that a port on which PortFast is enabled has received a bridge protocol data unit (BPDU). The

port has been disabled.

**Recommended** Disable the PortFast feature on the port using one of the following commands:

• For Rapid Spanning Tree Protocol (RSTP), execute the **no spanning-tree edgeport** command.

For Spanning Tree Protocol (STP), execute the no spanning-tree portfast command.

After disabling the PortFast feature, execute the **no shutdown** command to re-enable the port.

#### MSTP-2001

Message <message>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Multiple Spanning Tree Protocol (MSTP) bridge mode has changed.

**Recommended** No action is required.

Action

#### MSTP-2002

Message <Bridge mode information>. My Bridge ID: <Bridge ID> Old Root: <Old Root ID> New

Root: <New Root ID>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Multiple Spanning Tree Protocol (MSTP) bridge or bridge instance root has been

changed.

**Recommended** No action is required.

#### MSTP-2003

Message MSTP instance <instance> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified Multiple Spanning Tree Protocol (MSTP) instance has been created.

**Recommended** No action is required.

Action

MSTP-2004

Message MSTP instance <instance> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified Multiple Spanning Tree Protocol (MSTP) instance has been deleted.

**Recommended** No action is required.

Action

MSTP-2005

Message VLAN <vlan\_ids> is <action> on MSTP instance <instance>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified Multiple Spanning Tree Protocol (MSTP) instance has been modified.

**Recommended** No action is required.

Action

MSTP-2006

Message MSTP instance <instance> bridge priority is changed from <pri>priority\_old> to

<priority\_new>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified Multiple Spanning Tree Protocol (MSTP) instance priority has been modified.

Recommended

No action is required.

Action

MSTP-3001

Message Could not restore spanning tree protocol settings from startup-config. Spanning

tree is configured in shutdown state.

Message Type DCE

Action

**ERROR** Severity

**Probable Cause** Indicates that allocation of logical bridge ID has failed. The VCS cluster formation could be in progress.

Recommended Wait for cluster formation to complete and then enable the Spanning Tree Protocol using the no

spanning-tree shutdown command. You may have to execute the shutdown command followed by the

no shutdown command from protocol spanning-tree submode.

MSTP-3002

Message Could not restore spanning tree state for interface <ifName>.

Message Type DCE

> Severity **ERROR**

**Probable Cause** Indicates that allocation of logical port ID has failed. The VCS cluster formation could be in progress.

Recommended Wait for cluster formation to complete and then enable the spanning tree on the interface. You may have

to execute the spanning-tree shutdown command followed by the no spanning-tree shutdown Action

command from interface submode.

MSTP-3003

Message Could not restore spanning tree state for interface <ifName>. Maximum port count

reached.

Message Type DCE

> Severity **ERROR**

**Probable Cause** Indicates that the system ran out of port ID space, probably due to stale entries in the system. The

maximum port count for STP and PVST is 1 through 255, and for RSTP, MSTP, and RPVST the

maximum port count is 1 through 4095.

Recommended Shut down spanning tree on interfaces that are no longer required using the spanning-tree shutdown

Action command and try the operation again.

## **NBFS Messages**

#### NBFS-1001

Message

Duplicate E\_Port SCN from interface <interface name> (<interface index>) in state
<state change name> (<state change number>).

Message Type

LOG

Severity

INFO

#### **Probable Cause**

Indicates a duplicate E\_Port state change notification (SCN) was reported. The neighbor finite state machine (NBFSM) states are as follows:

- NB\_ST\_DOWN The neighbor is down.
- NB\_ST\_INIT The neighbor is initializing.
- NB\_ST\_DB\_EX The neighbor and the switch are exchanging data from their link state record (LSR) databases.
- NB\_ST\_DB\_ACK\_WT The neighbor is waiting for the switch to acknowledge the LSR database.
- NB\_ST\_DB\_WT The LSR database is in the waiting state; synchronization is in process.
- NB\_ST\_FULL The neighbor is in the finishing state.

#### Recommended Action

No action is required.

#### NBFS-1002

Message

Wrong input: <state name> to neighbor FSM, state <current state name>, interface <interface name> (<interface index>).

Message Type

FFDC | LOG

Severity

**ERROR** 

#### **Probable Cause**

Indicates that a wrong input was sent to the neighbor finite state machine (NBFSM). NBFSM states are as follows:

- NB ST DOWN The neighbor is down.
- NB\_ST\_INIT The neighbor is initializing.
- NB\_ST\_DB\_EX The neighbor and the switch are exchanging data from their link state record (LSR) databases.
- NB\_ST\_DB\_ACK\_WT The neighbor is waiting for the switch to acknowledge the LSR database.
- NB\_ST\_DB\_WT The LSR database is in the waiting state; synchronization is in process.
- NB\_ST\_FULL The neighbor is in the finishing state.

If this error occurs repeatedly, then there is a problem in the protocol implementation between two switches.

#### Recommended Action

Execute the **show fabric route neighbor-state** command to check the neighbor state of the port listed in the message. If the neighbor state is NB\_ST\_FULL, then this message can safely be ignored. Otherwise, execute the **shutdown** and **no shutdown** commands to reset the port.

#### NBFS-1003

Message

DB\_XMIT\_SET flag not set in state <current state name>, input <state name>, interface <interface name> (<interface index>).

Message Type

LOG

Severity

WARNING

#### **Probable Cause**

Indicates that the database transmit set flag was not set for the specified input state on the specified port. Neighbor finite state machine (NBFSM) states are as follows:

- NB\_ST\_DOWN The neighbor is down.
- NB\_ST\_INIT The neighbor is initializing.
- NB\_ST\_DB\_EX The neighbor and the switch are exchanging data from their link state record (LSR) databases.
- NB\_ST\_DB\_ACK\_WT The neighbor is waiting for the switch to acknowledge the LSR database.
- NB\_ST\_DB\_WT The LSR database is in the waiting state; synchronization is in process.
- NB\_ST\_FULL The neighbor is in the finishing state.

#### Recommended Action

No action is required. The Network OS automatically recovers from this problem.

#### NBFS-1004

Message

Wrong input: <state name> to neighbor FSM, state <current state name>, interface <interface name> (<interface index>).

Message Type

LOG

Severity

**INFO** 

#### **Probable Cause**

Indicates the wrong input was sent to the neighbor finite state machine (NBFSM). NBFSM states are as follows:

- 0 Down
- 1 Init
- 2 Database Exchange
- 3 Database Acknowledge Wait
- 4 Database Wait
- 5 Full

If this error occurs repeatedly, then there is a problem in the protocol implementation between two switches.

# Recommended Action

Run the **show fabric route neighbor-state** command to check the neighbor state of the port listed in the message. If it is Full, then this message can safely be ignored. Otherwise, toggle the interface by using the **shutdown** and **no shutdown** commands to refresh the port.

#### NBFS-1006

Message

FSPF link dead timer expired on interface <interface name> (<interface index>) in state <state name> (<state number>).

Message Type

LOG

Severity

INFO

**Probable Cause** 

Indicates that the link's FSPF dead timer has expired due to not receiving any of the appropriate inter-switch FSPF control frames.

Includes the current state of the link's neighbor finite state machine (NBFSM). The reported state indicates where in the FSPF synchronization protocol the link was when the timer expired and the link was reset. The possible state values are:

- 0 Down
- 1 Init
- 2 Database Exchange
- 3 Database Acknowledge Wait
- 4 Database Wait
- 5 Full

When a link's dead timer expires, the link and all its trunk members are bounced. This forces the link to either reform or stay offline if the neighbor is not ready to bring up the link yet.

#### Recommended Action

Run the show fabric isl and show fabric route neighbor-state commands to check the current state of the link. If the link is in the Full state, then this message can safely be ignored as the link has recovered. Otherwise, toggle the interface by using the **shutdown** and **no shutdown** commands to refresh the port. If the problem is observed more than once, there may be problems with the optics and/or cables and may need to be replaced.

## **NS Messages**

#### NS-1006

Message Duplicate WWN was detected with PID 0x<existing device PID> and 0x<new device

PID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that an existing device has the same World Wide Name (WWN) as a new device that has come

online.

**Recommended** The switch will process the new process ID (PID) and leave the existing PID intact. Subsequent switch

Action operations will clean up the obsolete PID. However, administrators can check and remove devices with a

duplicated WWN.

NS-1009

Message NS has detected a device with Node WWN as zero, pid 0x<device PID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a device has logged in with node World Wide Node Name (WWNN) as zero. Brocade

Network Advisor (BNA) will not show the port connectivity.

**Recommended** Check the device that logged in. The device could be faulty.

Action

NS-1012

Message Detected duplicate WWPN [<WWPN>] - devices removed with PID 0x<existing device

PID> and 0x<new device PID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the devices with the same World Wide Port Name (WWPN) have been removed from the

Name Server database.

**Recommended** Verify the device reported with duplicate WWPN.

## **NSM Messages**

#### NSM-1001

Message Interface <InterfaceName> is online.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified interface has come online after the protocol dependencies are resolved.

**Recommended** No action is required.

Action

#### NSM-1002

Message Interface <InterfaceName> is protocol down.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified interface has gone offline because one of the protocol dependency is

unresolved.

**Recommended** Check for the reason codes using the **show interface** command and resolve the protocol dependencies.

Action

#### NSM-1003

Message Interface <InterfaceName> is link down.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified interface has gone offline because the link was down.

**Recommended** Check whether the connectivity is proper and the remote link is up.

**Message** Interface <InterfaceName> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified logical interface has been created.

**Recommended** No action is required.

Action

# NSM-1007

Message Chassis is <status>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the chassis has been enabled or disabled.

**Recommended** No action is required.

Action

# NSM-1009

Message Interface <InterfaceName> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified logical interface has been deleted.

**Recommended** No action is required.

Action

# NSM-1010

**Message** InterfaceMode changed from <Mode\_old> to <Mode\_new> for interface

<InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface mode has been changed.

Recommended

No action is required.

Action

NSM-1011

Message OperationalEndpointMode changed from <Mode\_old> to <Mode\_new> for interface

<InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface operational endpoint mode has been changed.

**Recommended** No action is required.

Action

NSM-1012

Message VLAN classifier group <group\_id> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified VLAN classifier group has been created.

**Recommended** No action is required.

Action

NSM-1013

Message VLAN classifier group <group\_id> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified VLAN classifier group has been deleted.

**Recommended** No action is required.

Message VLAN classifier rule <rule\_id> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified VLAN classifier rule has been created.

**Recommended** No action is required.

Action

# NSM-1015

Message VLAN classifier rule <rule\_id> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified VLAN classifier rule has been deleted.

**Recommended** No action is required.

Action

#### NSM-1016

Message VLAN classifier rule <rule\_id> is <action> on VLAN classifier group <group\_id>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified VLAN classifier group has been modified.

**Recommended** No action is required.

Action

#### NSM-1017

**Message** Interface <InterfaceName> is <action> on interface <Logical\_InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified logical interface member list has been changed.

Recommended

No action is required.

Action

NSM-1018

Message <count> VLANs <except> will be allowed on interface <Logical\_InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the VLAN membership has been changed for the specified interface.

**Recommended** No action is required.

Action

NSM-1019

Message Interface <InterfaceName> is administratively up.

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface administrative status has changed to up.

**Recommended** No action is required.

Action

NSM-1020

**Message** Interface <InterfaceName> is administratively down.

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface administrative status has changed to down.

**Recommended** No action is required.

Message Interface IP overlap with management IP <ipAddr> ifname:<ifname>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the IP address configured on the interface overlaps with the management IP address.

**Recommended** Change the interface IP address using the **ip address** command.

**Action** 

NSM-1022

Message FCoE configuration has been <Option> on interface <InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Fibre Channel over Ethernet (FCoE) configuration has been enabled or disabled on the

specified interface.

**Recommended** No action is required.

Action

NSM-1023

Message RBridge ID <RBridgeId> has joined Port-channel <PortChannelKey>. Port-channel is a

vLAG with RBridge IDs <RBridgeList>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified RBridge has joined the virtual link aggregation group (vLAG).

**Recommended** No action is required.

# NSM-1024

Message RBridge ID <RBridgeId> has left Port-channel <PortChannelKey>. Port-channel is a

vLAG with RBridge IDs <RBridgeList>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified RBridge has left the virtual link aggregation group (vLAG).

**Recommended** No action is required.

Action

NSM-1025

Message RBridge ID <RBridgeId> has left Port-channel <PortChannelKey>. Port-channel has

only RBridge ID <RbridgeList> and is no longer a vLAG.

Message Type DCE

Severity INFO

Probable Cause Indicates that the virtual link aggregation group (vLAG) no longer exists.

**Recommended** No action is required.

Action

NSM-1026

Message <SFPType> transceiver for interface <InterfaceName> is inserted.

Message Type DCE

Severity INFO

Probable Cause Indicates that a (SFP/CFP2) transceiver has been inserted in the specified interface.

**Recommended** No action is required.

Message <SFPType> transceiver for interface <InterfaceName> is removed.

Message Type DCE

Severity INFO

Probable Cause Indicates that a transceiver (SFP or CFP2) has been removed from the specified interface.

**Recommended** No action is required.

Action

# NSM-1028

Message Incompatible SFP transceiver for interface <InterfaceName> is detected.

Message Type DCE

Action

Severity ERROR

Probable Cause Indicates that an incompatible small form-factor pluggable (SFP) transceiver for the interface has been

inserted.

**Recommended** Disable the interface using the **shutdown** command and insert an SFP transceiver that is supported on

the interface. After the SFP transceiver is inserted, re-enable the interface using the **no shutdown** 

command.

#### NSM-1029

Message Failed to read SFP transceiver for interface <InterfaceName>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates failure to read the small form-factor pluggable (SFP) transceiver for the specified interface.

**Recommended** Disable the interface using the **shutdown** command and re-insert the SFP transceiver. After the SFP

Action transceiver is inserted, re-enable the interface using the no shutdown command. If the problem persists,

contact your switch service provider.

# NSM-1030

Message Interface <InterfaceName> is administratively down due to speed mismatch in

port-channel.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified interface has gone down due to mismatching speed in the port-channel.

**Recommended** Set the correct speed for the interface using the **speed** command.

Action

# NSM-1031

Message Session <SessionNumber> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified session has been created.

**Recommended** No action is required.

Action

#### NSM-1032

**Message** Session <SessionNumber> is deleted.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified session has been deleted.

**Recommended** No action is required.

Action

# NSM-1033

**Message** Session <SessionNumber> configuration is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified session configuration has been deleted.

Recommended

No action is required.

Action

NSM-1034

**Message** Session <SessionNumber> configuration is added.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified session configuration has been added.

**Recommended** No action is required.

Action

NSM-1035

Message Description for Session <SessionNumber> is added.

Message Type DCE

Severity INFO

Probable Cause Indicates that the session description has been added.

**Recommended** No action is required.

Action

NSM-1036

Message Description for Session <SessionNumber> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the session description has been deleted.

**Recommended** No action is required.

# NSM-1037

Message Interface <InterfaceName> is administratively down due to 1Gbps link configured on

Brocade Trunk.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified interface has gone down because a 1 Gbps link has been configured on the

Brocade trunk.

Recommended Remove the 1 Gbps link from the Brocade trunk or change the 1 Gbps small form-factor pluggable (SFP)

Action transceiver.

NSM-1038

Message Private VLAN mode changed from <Mode\_old> to <Mode\_new> for interface

<InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the interface private VLAN mode has been changed.

**Recommended** No action is required.

Action

NSM-1039

Message Unsupported Brocade-branded SFP transceiver for interface <InterfaceName> is

detected.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an unsupported Brocade-branded small form-factor pluggable (SFP) transceiver has been

inserted in the specified interface.

Action supported.

**Message** Interface <InterfaceName> is unprovisioned.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified logical interface has been unprovisioned.

**Recommended** No action is required.

Action

# NSM-1041

**Message** Interface <InterfaceName> is provisioned.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified logical interface has been provisioned.

**Recommended** No action is required.

**Action** 

# NSM-1700

Message Tunnel <TunnelName> creation failed.

Message Type DCE

Severity INFO

Probable Cause Indicates that the tunnel creation was unsuccessful.

**Recommended** Technical support is required.

Action

#### NSM-1701

Message VNI mapping for VLAN <VLAN> was unsuccessful.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that system could not map VNI to the VLAN for a VxLAN tunnel.

Recommended

Technical support is required.

Action

NSM-1702

Message Enabling flooding for <TunnelName> was unsuccessful.

Message Type DCE

Severity INFO

Probable Cause Indicates that system could not enable flooding for the specific tunnel.

**Recommended** Technical support is required.

Action

NSM-2000

Message Port-profile <ProfileName> activation succeeded.

Message Type DCE

Severity INFO

Probable Cause Indicates that the profile activation was successful.

**Recommended** No action is required.

Action

NSM-2001

**Message** Port-profile <ProfileName> activation failed, reason <Reason>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the profile activation was unsuccessful.

Recommended Check the configuration and port-profile status using the show port-profile status command. Execute

Action the copy support command and contact your switch service provider.

Message Port-profile <ProfileName> deactivation succeeded.

Message Type DCE

Severity INFO

Probable Cause Indicates that the profile deactivation was successful.

**Recommended** No action is required.

Action

# NSM-2003

Message Port-profile <ProfileName> deactivation failed, reason <Reason>.

Message Type DCE

Action

Severity ERROR

Probable Cause Indicates that the profile deactivation was unsuccessful.

Recommended Check the configuration and port-profile status using the show port-profile status command. Execute

the **copy support** command and contact your switch service provider.

#### NSM-2004

Message Port-profile <ProfileName> application succeeded on <InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the profile application was successful.

**Recommended** No action is required.

Action

#### NSM-2005

**Message** Port-profile <ProfileName> application failed on <InterfaceName>, reason

<Reason>, removing any applied configuration.

Message Type DCE

**Severity** ERROR

Probable Cause Indicates that the profile application on the specified interface was unsuccessful.

Recommended

Check the configuration and port-profile status using the **show port-profile status** command. Execute

the **copy support** command and contact your switch service provider.

NSM-2006

Message Port-profile <ProfileName> removed successfully on <InterfaceName>.

Message Type DCE

Action

Severity INFO

Probable Cause Indicates that the specified port-profile has been removed successfully.

**Recommended** No action is required.

Action

NSM-2007

**Message** Interface <InterfaceName> became port-profile-port.

Message Type DCE

Severity INFO

Probable Cause Indicates that the port-profile configuration mode has been enabled on the specified interface using the

port-profile-port command.

**Recommended** No action is required.

Action

NSM-2008

**Message** Interface <InterfaceName> became non-port-profile-port.

Message Type DCE

Severity INFO

Probable Cause Indicates that the port-profile configuration mode has been disabled on the specified interface using the

no port-profile-port command.

**Recommended** No action is required.

Message Interface <InterfaceName> could not become non-port-profile-port.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the port-profile configuration mode could not be disabled on the specified interface using

the no port-profile-port command.

Recommended Check the configuration and port-profile status using the show port-profile status command. Execute

the **copy support** command and contact your switch service provider.

NSM-2011

**Message** Port-profile <ProfileName> removal failed on <InterfaceName>.

Message Type DCE

Action

Severity ERROR

Probable Cause Indicates that the specified port-profile could not be removed.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

NSM-2012

Message Type DCE

Severity INFO

Probable Cause Indicates successful association of the Virtual Machine (VM) Media Access Control (MAC) address with

the specified port-profile.

Recommended

No action is required.

#### NSM-2013

Message MAC <ProfileMac> is disassociated from port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates successful disassociation of the Virtual Machine (VM) Media Access Control (MAC) address

from the specified port-profile.

Recommended

Action

No action is required.

### NSM-2014

Message VLAN sub-profile for port-profile <ProfileName> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the VLAN sub-profile has been created successfully.

**Recommended** No action is required.

Action

# NSM-2015

Message Access VLAN <VlanId> is configured for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the untagged VLAN has been configured for the specified port-profile.

**Recommended** No action is required.

Action

#### NSM-2016

Message Access VLAN is deleted from port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the untagged VLAN has been removed from the specified port-profile.

Recommended

No action is required.

Action

NSM-2017

Message Port-profile <ProfileName> is configured for switching properties.

Message Type DCE

Severity INFO

Probable Cause Indicates that the switching properties have been configured on the specified port-profile using the

switchport command.

Recommended

Action

No action is required.

NSM-2018

Message Switching properties are removed for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the switching properties have been removed from the specified port-profile using the no

switchport command.

Recommended

ed No action is required.

Action

NSM-2019

Message The <ModeName> mode is configured for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified mode has been configured for the port-profile using the switchport mode

command.

Recommended No act

Action

No action is required.

# NSM-2020

Message The <ModeName> mode is de-configured for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified mode has been removed for the port-profile using the switchport mode

command.

**Recommended** No action is required.

Action

NSM-2021

Message The tagged VLANs <TaggedVlanStr> are configured for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified tagged VLANs are configured in the VLAN sub-profile.

**Recommended** No action is required.

Action

NSM-2022

Message The tagged VLANs <TaggedVlanStr> are removed for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified tagged VLANs have been removed from the VLAN sub-profile.

**Recommended** No action is required.

Message The tagged VLANs except <TaggedVlanStr> are configured for port-profile

<ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that except the specified tagged VLANs, all other tagged VLANs are configured in the VLAN

sub-profile.

Recommended

No action is required.

Action

NSM-2024

**Message** All VLANs are configured as tagged VLANs for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that all the available tagged VLANs are configured in the specified VLAN sub-profile.

**Recommended** No action is required.

Action

NSM-2025

Message All tagged VLANs are removed for port-profile <ProfileName>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that all the available tagged VLANs have been from the specified VLAN sub-profile.

**Recommended** No action is required.

# NSM-2026

Message Native VLAN <VlanId> is configured to port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the native VLAN has been configured for the specified port-profile.

**Recommended** No action is required.

Action

NSM-2027

Message Native VLAN is deleted from port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the native VLAN has been removed from the specified port-profile.

**Recommended** No action is required.

Action

NSM-2028

Message FCoE sub-profile for port-profile <ProfileName> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Fibre Channel over Ethernet (FCoE) sub-profile has been created for the specified

port-profile.

**Recommended** No action is required.

Message FCoE port is configured successfully for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Fibre Channel over Ethernet (FCoE) port has been configured for the specified

port-profile.

**Recommended** No action is required.

Action

NSM-2030

Message FCoE port is removed successfully for port-profile <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Fibre Channel over Ethernet (FCoE) port has been removed from the specified

port-profile.

Recommended

Action

No action is required.

NSM-2031

**Message** Port-profile <ProfileName> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified port-profile has been created successfully.

**Recommended** No action is required.

#### NSM-2032

Message Port-profile <ProfileName> is removed.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified port-profile has been removed successfully.

**Recommended** No action is required.

Action

NSM-2033

Message VLAN sub-profile for port-profile <ProfileName> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the VLAN sub-profile has been deleted successfully.

**Recommended** No action is required.

Action

NSM-2034

Message FCoE sub-profile for port-profile <ProfileName> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Fibre Channel over Ethernet (FCoE) sub-profile has been deleted successfully.

**Recommended** No action is required.

Action

NSM-2035

Message Non-profiled-macs on profiled ports will be <allowflag>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the non-profiled media access control (MAC) entries on the profiled port will be allowed or

dropped.

Recommended

No action is required.

Action

NSM-2036

Message Association of MAC address: <MAC> failed. Reason: <Reason>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an error occurred during port-profile to media access control (MAC) association.

Recommended Check the configuration and port-profile status using the show port-profile status command. Execute

Action the copy support command and contact your switch service provider.

NSM-2037

Message De-Association of MAC address: <MAC> failed. For Port-profile : <Reason>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an error occurred during port-profile to media access control (MAC) de-association.

Recommended Check the configuration and port-profile status using the show port-profile status command. Execute

Action the copy support command and contact your switch service provider.

NSM-2038

Message Bulk MAC association is Success for port-profile: <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that all media access control (MAC) entries are successfully associated with the specified

port-profile.

**Recommended** No action is required.

# NSM-2039

Message Bulk MAC de-association is Success for port-profile: <ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that all media access control (MAC) entries are successfully de-associated with the specified

port-profile.

**Recommended** No action is required.

Action

NSM-2040

Message Ctag <Ctag> is associated with Virtual Fabric <virtual fabric> for port-profile:

<ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates successful association of the c-tag with virtual fabric on the specified port-profile.

**Recommended** No action is required.

Action

NSM-2041

**Message** MAC <Mac> is associated with Virtual Fabric <virtual fabric> for port-profile:

<ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates successful association of Media Access Control (MAC) with virtual fabric on the specified

port-profile.

**Recommended** No action is required.

Message Ctag > Ctag > is deassociated with Virtual Fabric <virtual fabric > for port-profile:

<ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates successful disassociation of the c-tag with virtual fabric on the specified port-profile.

Recommended N

Action

No action is required.

# NSM-2043

Message MAC <Mac> is deassociated with Virtual Fabric <virtual fabric> for port-profile:

<ProfileName>.

Message Type DCE

Severity INFO

Probable Cause Indicates successful disassociation of Media Access Control (MAC) with virtual fabric on the specified

port-profile.

Recommended

Action

No action is required.

# NSM-2044

**Message** Domain: <DomainName> creation successful.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified domain is created.

**Recommended** No action is required.

Action

n

# NSM-2045

Message Domain deletion <DomainName> successful.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified domain is deleted.

**Recommended** No action is required.

**Action** 

NSM-2046

Message Profile: <ProfileName> addition to domain <DomainName> successful.

Message Type DCE

Severity INFO

Probable Cause Indicates that the port-profile is added to the specified domain.

**Recommended** No action is required.

Action

NSM-2047

Message Profile <ProfileName> deletion from domain <DomainName> successful.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the port-profile is deleted from the specified domain.

**Recommended** No action is required.

Action

NSM-2048

Message VLAN classifier mac-group <group\_id> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified VLAN classifier MAC group has been created.

Recommended

No action is required.

Action

NSM-2049

Message DAD failed for IPv6 address <IPv6 Address > on interface <Interface name>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the DHCP Auto Deployment (DAD) process failed for the specified IPv6 address.

**Recommended** Delete the rejected IPv6 address and configure a corrected IPv6 address.

Action

NSM-2050

Message Netdevice creation failed for interface <Interface name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the system could not create a netdevice for the specified interfacce.

**Recommended** No action is required.

Action

NSM-2051

Message Port-profile <ProfileName> application failed on <InterfaceName>, for vlan

<Vlan>, reason <Reason>

Message Type DCE

Severity ERROR

Probable Cause Indicates that the profile application on the specified interface was unsuccessful.

Recommended Check the configuration and port-profile status using the show port-profile status command. Execute

Action the copy support command and contact your switch service provider.

# **ONMD Messages**

# ONMD-1000

Message LLDP is enabled.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Link Layer Discovery Protocol (LLDP) is enabled globally.

**Recommended** No action is required.

Action

# ONMD-1001

Message LLDP is disabled.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Link Layer Discovery Protocol (LLDP) is disabled globally.

**Recommended** No action is required.

Action

# ONMD-1002

Message LLDP global configuration is changed.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Link Layer Discovery Protocol (LLDP) global configuration has been changed.

**Recommended** No action is required.

# ONMD-1003

Message LLDP is enabled on interface <InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Link Layer Discovery Protocol (LLDP) is enabled on the specified interface.

**Recommended** No action is required.

Action

# ONMD-1004

Message LLDP is disabled on interface <InterfaceName>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Link Layer Discovery Protocol (LLDP) is disabled on the specified interface.

**Recommended** No action is required.

Action

# ONMD-1005

**Message** Feature Mismatch: <Feature>, will re-negotiate.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the content of the specified feature does not match with the link partner.

**Recommended** Change the feature setting at both ends of the link to match.

# **OSPF Messages**

# OSPF-1001

Message <error message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates a configuration error.

**Recommended** Make sure to input or pass the right parameter through CLI or other daemon.

Action

**OSPF-1002** 

**Message** <message>.

Message Type DCE

Severity INFO

Probable Cause Indicates an open shortest path first (OSPF) interface state change or external link-state database

(LSDB) overflow notification.

**Recommended** No action is required.

Action

**OSPF-1003** 

Message <error message>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates that the length, format, or content of the received packet is incorrect.

**Recommended** Check configuration at the local or remote node.

# **OSPF6 Messages**

# OSPF6-1001

Message <error message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates a configuration error.

**Recommended** Make sure to input or pass the right parameter through CLI or other daemon.

Action

OSPF6-1002

Message <message>.

Message Type DCE

Severity INFO

Probable Cause Indicates an open shortest path first version 3(OSPFv3) interface state change or external link-state

database (LSDB) overflow notification.

**Recommended** No action is required.

Action

OSPF6-1003

Message <error message>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates that the length, format, or content of the received packet is incorrect.

**Recommended** Check configuration at the local or remote node.

# **PCAP Messages**

#### PCAP-1001

Message Packet capture enabled on the <Port name> interface.

Message Type LOG

Severity INFO

Probable Cause Indicates that packet capture is enabled on the specified interface.

**Recommended** No action is required.

Action

# PCAP-1002

Message Packet capture disabled on the <Port name> interface.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that packet capture is disabled on the specified interface.

**Recommended** No action is required.

Action

# PCAP-1003

Message Packet capture disabled globally.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that packet capture is disabled globally on the switch.

**Recommended** No action is required.

# PCAP-1004

**Message** <filename> file is created. Location is flash://<filename>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified .pcap file has been created.

**Recommended** No action is required.

# **PDM Messages**

#### PDM-1001

Message Failed to parse the pdm config.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) process could not parse the configuration file. This may be

caused due to a missing configuration file during the installation.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

PDM-1003

**Message** pdm [-d] -S <service> -s <instance>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a syntax error occurred when trying to launch the parity data manager (PDM) process.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

PDM-1004

Message PDM memory shortage.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) process ran out of memory.

**Recommended** Restart or power cycle the switch.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

# PDM-1006

Message Too many files in sync.conf.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the *sync.conf* configuration file contains too many entries.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### PDM-1007

Message File not created: <file name>. errno=<errno>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) process failed to create the specified file.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

# PDM-1009

Message Cannot update Port Config Data.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) system call for setting port configuration (setCfg) failed.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### PDM-1010

**Message** File open failed: <file name>, errno=<errno>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) process could not open the specified file.

# **8** PDM-1011

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

PDM-1011

Message File read failed: <file name>, Length (read=<Number of character read>,

expected=<Number of characters expected>), errno=<errno returned by read>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) process could not read data from the specified file.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

PDM-1012

Message File write failed: <file name>. Length (read=<Number of character read>,

write=<Number of characters written>), errno=<errno returned by write>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the parity data manager (PDM) process could not write data to the specified file.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

PDM-1013

Message File empty: <File Name>.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the switch configuration file /etc/fabos/fabos.[0]1].conf is empty.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### PDM-1014

Message Access sysmod failed.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a system call to sysMod failed.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### PDM-1017

**Message** System (<Error Code>): <Command>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that the specified system call failed.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### PDM-1019

Message File path or trigger is too long.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that a line in the *pdm.conf* file is too long.

**Recommended** Execute the **firmware download** command to reinstall the firmware.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### PDM-1021

Message Failed to download area port map.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a system call failed.

## **8** PDM-1021

Recommended Action

Execute the firmware download command to reinstall the firmware.

## **PHP Messages**

#### PHP-1001

Message <PHP Script message>.

Message Type LOG

Severity INFO

Probable Cause Indicates a user-defined informative message.

**Recommended** No action is required.

Action

#### PHP-1002

**Message** <PHP Script message>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates a user-defined warning message.

**Recommended** No action is required.

Action

## PHP-1003

Message <PHP Script message>.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates a user-defined error message.

**Recommended** No action is required.

## PHP-1004

Message <PHP Script message>.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates a user-defined critical message.

**Recommended** No action is required.

## **PIM Messages**

## PIM-1001

Message <message> init failed.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that an internal failure occurred during sub-system initialization.

**Recommended** Make sure the switch has enough memory to initialize the sub-system.

Action

### PIM-1002

Message <message> on port <printf>. PIM enable failed.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates an issue while enable PIM on interface

**Recommended** Verify port configuration and status.

## **PLAT Messages**

#### **PLAT-1000**

Message <Function name> <Error string>.

Message Type FFDC | LOG

Severity CRITICAL

Probable Cause Indicates that nonrecoverable peripheral component interconnect (PCI) errors have been detected.

**Recommended** The system will be faulted and may reload automatically.

Action If the system does not reload, execute the **reload** command.

Execute the copy support command and contact your switch service provider.

#### PLAT-1001

Message MM<Identifies which MM (1 or 2) is doing the reset> resetting other MM (double

reset may occur).

Message Type LOG

Severity INFO

Probable Cause Indicates that the other management module is being reset. This message is typically generated by a

management module that is in the process of becoming the active management module. Note that in certain circumstances a management module may experience a double reset and reload twice. A

management module can recover automatically even if it has reloaded twice.

**Recommended** No action is required.

Action

#### PLAT-1002

Message MM<Identifies which MM (1 or 2) is generating the message>: <Warning message>

hk\_fence 0x<MM Housekeeping Fence register. Contents are platform-specific> mm\_ha 0x<MM HA register. Contents are platform-specific> mm\_status 0x<MM Status

register. Contents are platform-specific>.

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that one of the management modules cannot access the inter-integrated circuit (I2C)

subsystem because of an error condition or being isolated from the I2C bus.

Recommended Reload the management module if it does not reload automatically. Reseat the management module if

reloading does not solve the problem. If the problem persists, replace the management module.

#### PLAT-1004

Message Turning off Fan <Fan Number> because of airflow direction mismatch.

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates that the specified fan field-replaceable unit (FRU) has been turned off because it is

incompatible with the system airflow direction policy.

Recommended Replace the fan FRU. Refer to the Hardware Reference Manual of your switch for instructions to replace

the fan FRU.

#### PLAT-1005

Action

Message Unable to read EEPROM for Global airflow direction. Setting to default Port side

intake.

Message Type LOG | FFDC

Severity CRITICAL

Probable Cause Indicates a failure to read the electrically erasable programmable read-only memory (EEPROM) to

determine the airflow direction of the fans. Therefore, setting the airflow direction to be from the port side

of the system.

Recommended

Action

Execute the **copy support** command and contact your switch service provider.

#### **PLAT-1006**

Message Unable to read EEPROM for Global airflow direction. Shutting off Fans now.

Message Type LOG

Severity CRITICAL

Probable Cause Indicates a failure to read the electrically erasable programmable read-only memory (EEPROM) to

determine the airflow direction of the fans. The fans will be shut down.

**Recommended** Execute the **copy support** command and contact your switch service provider.

#### **PLAT-1007**

Message Turning off Fan <Fan Number> because of airflow direction <Global airflow

direction>.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the specified fan is turned off because of an incorrect airflow direction.

**Recommended** Replace the fan field-replaceable units (FRUs) in such a manner that the air flows in the same direction,

that is, towards the port side or away from the port side of the system. Refer to the Hardware Reference

Manual of your switch for instructions to replace the fan FRU.

**PLAT-1008** 

Message Unable to read EEPROM for Global airflow direction.

Message Type LOG

Severity ERROR

Probable Cause Indicates a failure to read the electrically erasable programmable read-only memory (EEPROM) and

therefore unable to determine the global airflow direction of the fans.

**Recommended** Execute the **copy support** command and contact your switch service provider.

**Action** 

**PLAT-1009** 

Message Unable to read EEPROM Valid Signature for Global airflow direction.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the content read from electrically erasable programmable read-only memory (EEPROM) is

invalid and therefore unable to determine the global airflow direction of the fans.

**Recommended** Execute the **copy support** command and contact your switch service provider.

#### PLAT-1011

Message Switch has older FPGA revision <Current FPGA revision>. FPGA revision <Available

FPGA revision> is available.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the firmware download command has downloaded a latest FPGA that is not activated

yet.

This log is specific to platform EN4023. This log will not appear in other platforms.

**Recommended** To activate the latest FPGA, power on reset the switch by doing one of the two steps: physically reseat

Action the switch from the chassis or execute the command 'service -vr' from CMM CLI.

## **PORT Messages**

#### PORT-1003

Message Port <port number> Faulted because of many Link Failures.

Message Type

Severity **WARNING** 

**Probable Cause** Indicates that the specified port is disabled because of multiple link failures on the port that have

exceeded the threshold internally set on the port. This problem is related to the hardware.

Check and replace (if necessary) the hardware attached to both the ends of the specified port, including:

Action The small form-factor pluggable (SFP)

The cable (fiber-optic or copper inter-switch link (ISL))

The attached devices

After checking the hardware, execute the no shutdown command to re-enable the port.

#### PORT-1004

Recommended

Message Port <port number> (0x<port number (hex)>) could not be enabled because it is

disabled due to long distance.

Message Type LOG

> INFO Severity

**Probable Cause** Indicates that the specified port cannot be enabled because other ports in the same group have used the

buffers of this port group. This happens when other ports are configured to be long distance.

Recommended To enable the specified port, perform one of the following actions:

> Action Reconfigure the other E Ports so that they are not long distance.

Change the other E\_Ports so that they are not E\_Ports. This will free some buffers and allow the port to be enabled.

#### PORT-1011

Message An SFP transceiver for interface Fibre Channel <rbr/>rbridge-id number>/<slot

number>/<port number> is removed.

LOG Message Type

> Severity INFO

**Probable Cause** Indicates that a small form-factor pluggable (SFP) transceiver has been removed from the specified port. Recommended

No action is required.

Action

PORT-1012

Message An SFP transceiver for interface Fibre Channel <rbr/>bridge-id number>/<slot

number>/<port number> is inserted.

Message Type LOG

Severity INFO

Probable Cause Indicates that a small form-factor pluggable (SFP) transceiver has been inserted into the specified port.

**Recommended** No action is required.

Action

PORT-1013

Message An incompatible SFP transceiver for interface Fibre Channel <rbr/>rbridge-id

number>/<slot number>/<port number> is inserted.

Message Type LOG

Severity INFO

Probable Cause Indicates that an incompatible small form-factor pluggable (SFP) transceiver has been inserted into the

specified port.

**Recommended** No action is required.

Action

PORT-1014

online.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified Fibre Channel interface has come online after the protocol dependencies are

resolved.

**Recommended** No action is required.

#### PORT-1015

Message Interface Fibre Channel <rbridge-id number>/<slot number>/<port number> is link

down.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified Fibre Channel interface has gone offline because the link is down.

**Recommended** Check whether the connectivity is proper and the remote link is up.

Action

PORT-1016

Message Interface Fibre Channel <rbridge-id number>/<slot number>/<port number> is

administratively up.

Message Type LOG

Severity INFO

Probable Cause Indicates that the administrative status of the specified Fibre Channel interface has changed to up.

**Recommended** No action is required.

Action

PORT-1017

Message Interface Fibre Channel rbridge-id number>/<slot number>/<port number> is

administratively down.

Message Type LOG

Severity INFO

Probable Cause Indicates that the administrative status of the specified Fibre Channel interface has changed to down.

**Recommended** No action is required.

## **QOSD Messages**

## QOSD-1000

Message QoS initialized successfully.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Data Center Ethernet (DCE) QoS has been initialized.

**Recommended** No action is required.

Action

### QOSD-1001

**Message** Failed to allocate memory: (<function name>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified function has failed to allocate memory.

**Recommended** Check the memory usage on the switch using the **show process memory** command.

**Action** Restart or power cycle the switch.

#### QOSD-1005

Message QoS startup failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Data Center Ethernet (DCE) QoS encountered an unexpected severe error during

basic startup and initialization.

**Recommended** Restart or power cycle the switch.

Action If the problem persists, download a new firmware version using the **firmware download** command.

## QOSD-1006

Message Interface <interface\_name> is not allowed to come up as ISL because of Long

Distance ISL restriction. Shutting down interface.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that the interface could not come up as inter-switch link (ISL) because only regular ISL is

allowed for 2 Km and 5 Km distant links. The interface has been automatically shut down.

Recommended No a

Action

No action is required.

QOSD-1007

**Message** sFlow profile <sflow-profile-name> is not present.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified sFlow profile is not configured on the system.

**Recommended** No action is required.

Action

QOSD-1500

Message <BUM\_protocol\_name> traffic rate has been exceeded on interface <interface\_name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the broadcast, unknown unicast, and multicast (BUM) monitor routine has detected a rate

violation.

Recommended

Action

No action is required.

## QOSD-1501

 $\begin{tabular}{lll} \textbf{Message} & & & & & & & & & \\ \textbf{Message} & & & & & & & \\ \textbf{SUM\_protocol\_name} > & & & & & \\ \textbf{traffic rate returned to conforming on interface} \\ \end{tabular}$ 

<interface\_name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that broadcast, unknown unicast, and multicast (BUM) storm control has detected that the

traffic rate has returned to the normal limit on the specified interface.

**Recommended** No action is required.

Action

QOSD-1502

Message <BUM\_protocol\_name> traffic rate has been exceeded interface <interface\_name>.

Interface will be shut down.

Message Type DCE

Action

Severity INFO

Probable Cause Indicates that the broadcast, unknown unicast, and multicast (BUM) monitor routine has detected a rate

violation. The interface has been shut down.

Recommended Disable BUM storm control on the interface using the no storm-control ingress command; then

re-enable the interface (using the no shutdown command) and BUM storm control (using the

storm-control ingress command).

## **RAS Messages**

#### **RAS-1001**

Message First failure data capture (FFDC) event occurred.

Message Type LOG

Severity INFO

Probable Cause Indicates that a first failure data capture (FFDC) event occurred and the failure data has been captured.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

#### **RAS-1002**

Message First failure data capture (FFDC) reached maximum storage size (<log size limit>

MB).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the storage size for first failure data capture (FFDC) has reached the maximum.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

#### **RAS-1004**

Message Software 'verify' error detected.

Message Type LOG | FFDC

Severity WARNING

Probable Cause Indicates an internal software error.

**Recommended** Execute the **copy support** command and contact your switch service provider.

#### **RAS-1005**

Message Software 'assert' error detected.

Message Type LOG | FFDC

Severity WARNING

Probable Cause Indicates an internal software error.

Recommended Execute the copy support com

Action

**RAS-1006** 

Message Support data file (<Uploaded file name>) automatically transferred to remote

Execute the copy support command and contact your switch service provider.

address ' <Remote target designated by user> '.

Message Type LOG

Severity INFO

Probable Cause Indicates that the support data was automatically transferred from the switch to the configured remote

server.

**Recommended** No action is required.

Action

**RAS-1007** 

Message System is about to reload.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the system reload was initiated.

Recommended No action is required.

#### **RAS-1008**

Message Software detected OOM: module id <Module id> failed to allocate <Memory size>

Execute the copy support command and contact your switch service provider.

byte(s) of memory.

Message Type LOG | FFDC

Severity WARNING

Probable Cause Indicates that the system ran out of memory.

Action

#### **RAS-2001**

Recommended

Message Audit message log is enabled.

Message Type LOG | AUDIT

Class RAS

Severity INFO

**Probable Cause** Indicates that the audit message log has been enabled.

**Recommended** No action is required.

Action

#### **RAS-2002**

**Message** Audit message log is disabled.

Message Type LOG | AUDIT

Class RAS

Severity INFO

Probable Cause Indicates that the audit message log has been disabled.

**Recommended** No action is required.

#### **RAS-2003**

Message Audit message class configuration has been changed to <New audit class

configuration>.

Message Type LOG | AUDIT

Class RAS

Severity INFO

Probable Cause Indicates that the audit event class configuration has been changed.

**Recommended** No action is required.

Action

#### **RAS-2004**

Message prom access is enabled.

Message Type LOG | AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the PROM access has been enabled.

**Recommended** No action is required.

Action

#### **RAS-2005**

Message prom access is disabled.

Message Type LOG | AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the PROM access has been disabled.

**Recommended** No action is required.

#### **RAS-3001**

Message USB storage device plug-in detected.

Message Type LOG

Severity INFO

Probable Cause Indicates that the USB storage device plug-in has been detected.

**Recommended** No action is required.

Action

#### **RAS-3002**

Message USB storage device enabled.

Message Type LOG

Severity INFO

Probable Cause Indicates that the USB storage device has been enabled.

**Recommended** No action is required.

Action

#### **RAS-3003**

Message USB storage device was unplugged before it was disabled.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the USB storage device was unplugged before it was disabled.

**Recommended** No action is required. It is recommended to disable the USB storage device using the **usb off** command

**Action** before unplugged it from the system.

#### **RAS-3004**

**Message** USB storage device disabled.

Message Type LOG

Severity INFO

Probable Cause Indicates that the USB storage device has been disabled.

Recommended

No action is required.

Action

**RAS-3005** 

**Message** File <filename/directory> removed from USB storage.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified file or directory has been removed from the USB storage.

**Recommended** No action is required.

Action

**RAS-3006** 

Message Log messages have been blocked from displaying on console for <Number of minutes>

minutes.

Message Type LOG

Severity INFO

Probable Cause Indicates that the RASLog messages were disabled from displaying on the console for the specified

duration by using the logging raslog console stop [minutes] command.

**Recommended** No action is required.

Action

**RAS-3007** 

Message Logging messages to console has been enabled.

Message Type LOG

Severity INFO

Probable Cause Indicates that the RASLog console timer has expired.

**Recommended** No action is required.

#### **RAS-3008**

Message Logging messages to console has been reset by user.

Message Type LOG

Severity INFO

Probable Cause Indicates that the RASLog messages were re-enabled to display on the console by using the logging

raslog console start command.

Recommended

Action

No action is required.

## **RCS Messages**

#### RCS-1003

**Message** Failed to allocate memory: (<function name>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified reliable commit service (RCS) function has failed to allocate memory.

**Recommended** This message is usually transitory. Wait for a few minutes and retry the command.

Action Check memory usage on the switch using the **show process memory** command.

Reload or power cycle the switch.

#### RCS-1004

Message Application(<application name>) not registered.(<error string>)

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified application did not register with reliable commit service (RCS).

**Recommended** Run the **show ha** command to view the HA state.

Action Run the ha disable and ha enable commands.

Investigate for routing issue or check the cabling, and re-enable the disabled E\_ports to attempt another

exchange of RCS-capable information.

Run the firmware download command to upgrade the firmware for any switches that do not support

RCS.

#### RCS-1005

Message Phase < RCS phase > , < Application Name > Application returned < Reject reason > ,

0x<Reject code>.

Message Type LOG

Severity INFO

Probable Cause Indicates that a receiving switch is rejecting the specified reliable commit service (RCS) phase.

### 8 RC

RCS-1006

# Recommended Action

If the reject is in acquire change authorization (ACA) phase, wait for several minutes and retry the operation from the sender switch.

If the reject is in the stage fabric configuration (SFC) phase, check if the application license exists for the local RBridge and if the application data is compatible.

#### RCS-1006

#### Message

State <RCS phase>, Application <application Name> AD<Administrative RBridge>, RCS CM. RBridge <RBridge ID that sent the reject> returned 0x<Reject code>. App Response Code <application Response Code>.

#### Message Type

LOG

#### Severity

INFO

#### **Probable Cause**

Indicates that the specified RBridge rejected the reliable commit service (RCS) phase initiated by an application on the local switch.

- If the reject phase is acquire change authorization (ACA), the remote RBridge may be busy and could not process the new request.
- If the reject phase is stage fabric configuration (SFC), the data sent by the application may not be compatible or the RBridge does not have the license to support the specified application.

# Recommended Action

If the reject is in ACA phase, wait for several minutes and then retry operation.

If the reject is in the SFC phase, check if the application license exists for the RBridge and if the application data is compatible.

#### RCS-1007

#### Message

Zone DB size and propagation overhead exceeds RBridge <RBridge number>'s maximum supported Zone DB size <max zone DB size>. Retry after reducing Zone DB size.

#### Message Type

LOG

#### Severity

**ERROR** 

#### **Probable Cause**

Indicates that the specified RBridge cannot handle the zone database being committed.

### Recommended

Action

Reduce the zone database size by deleting some zones. Refer to the *Network OS Administrator's Guide* for instructions to delete a zone.

#### RCS-1008

Message RBridge <RBridge number> Lowest Max Zone DB size.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified RBridge has the lowest memory available for the zone database in the fabric.

The zone database must be smaller than the memory available on this RBridge.

Recommended Reduce the zone database size by deleting some zones. Refer to the Network OS Administrator's Guide

Action for instructions to delete a zone.

RCS-1010

Message RBridge <RBridge number> is RCS incapable. Disabled <Number of E\_ports disabled>

E\_port(s) connected to this RBridge.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates inability to retrieve RCS-capable information for the specified RBridge due to some potential

routing issues.

**Recommended** Investigate for routing issue or check the cabling, and re-enable the disabled E\_ports to attempt another

exchange of RCS-capable information.

RCS-1011

Message Remote RBridge <RBridge number> is RCS incapable. Configure this RBridge as RCS

capable.

Message Type LOG

Severity ERROR

Probable Cause Indicates inability to retrieve RCS-capable information for the specified RBridge due to some potential

routing issues.

Recommended Investigate for routing issue or check the cabling, and re-enable the disabled E\_ports to attempt another

**Action** exchange of RCS-capable information.

## **RPS Messages**

#### RPS-1001

**Message** Failed to allocate memory: (<function name>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified function has failed to allocate memory.

**Recommended** Check the memory usage on the switch using the **show process memory** command.

Action Reload or power cycle the switch.

**RPS-1750** 

Message Route Map <Route\_map\_name> is bound on interface <interface\_name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified route map has been applied to the specified interface.

**Recommended** No action is required.

Action

RPS-1751

Message Route Map <Route\_map\_name> binding on interface <interface\_name> failed.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified route map was not instantiated on the specified interface.

**Recommended** No action is required.

#### RPS-1752

Message Route Map <Route\_map\_name> is unbound from interface <interface\_name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified route map has been removed from the specified interface.

**Recommended** No action is required.

Action

### **RPS-1753**

Message Route Map <Route\_map\_name> unbinding from interface <interface\_name> failed.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified route map was not removed from the specified interface.

**Recommended** No action is required.

Action

#### **RPS-1754**

Message Route Map <Route\_map\_name> stanza sequence number <Stanza\_sequence\_number>

binding to interface <interface\_name> failed.

Message Type DCE

Severity ERROR

Probable Cause Indicates that a newly created stanza on an already active route map was unable to be instantiated.

**Recommended** No action is required.

## **RTM Messages**

#### RTM-1001

**Message** Initialization error: <messsage>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the route management (RTM) has encountered an error during initialization.

**Recommended** Reload or power cycle the switch.

Action

#### RTM-1002

**Message** RTM(<messsage>): Max route limit(<printf>) reached.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the route management (RTM) has reached its maximum capacity.

**Recommended** Reduce the number of routes or next hops using the **clear ip route** command.

Action

#### RTM-1022

Message Clear Routes success.

Message Type DCE

Severity INFO

Probable Cause Indicates that IP routes are cleared by the route management (RTM).

**Recommended** No action is required.

### RTM-1032

Message Error: System Limits exceeded. Current IPv4 Routes <messsage> IPv6 Routes <printf>

Next-hops <printf>

Message Type DCE

Severity INFO

Probable Cause Indicates system limits have exceeded.

**Recommended** Execute the **clear on all vrfs** command.

Action

RTM-1037

Message <messsage>

Message Type DCE

Severity INFO

Probable Cause Indicates Graceful Restart Done.

**Recommended** No action is required.

## **RTWR Messages**

#### RTWR-1001

Message

RTWR <routine: error message> 0x<detail 1>, 0x<detail 2>, 0x<detail 3>, 0x<detail 4>, 0x<detail 5>.

Message Type

LOG

Severity

**ERROR** 

#### **Probable Cause**

Indicates that an error occurred in Reliable Transport Write and Read (RTWR) due to one of the following reasons:

- The system ran out of memory.
- The domain may be unreachable.
- The frame transmission failed.
- An internal error or failure occurred.

The message contains the name of the routine that has an error and other error-specific information. Refer to values in details 1 through 5 for more information.

# Recommended Action

Execute the **reload** command to restart the switch.

#### RTWR-1002

Message

RTWR <error message: Maximum retries exhausted> 0x<port>, 0x<RBridge>, 0x<retry count>, 0x<status>, 0x<process ID>.

Message Type

LOG

Severity

**WARNING** 

**Probable Cause** 

Indicates that Reliable Transport Write and Read (RTWR) has exhausted the maximum number of retries for sending data to the specified RBridge.

# Recommended Action

Execute the **show fabric all** command to verify that the specified RBridge ID is online.

If the switch with the specified RBridge ID is offline, enable the switch using the **chassis enable** command.

## RTWR-1003

Message <module name>: RTWR retry <number of times retried> to RBridge <RBridge ID>,

iu\_data <first word of iu\_data>.

Message Type LOG

Severity INFO

Probable Cause Indicates the number of times Reliable Transport Write and Read (RTWR) has failed to get a response

and retried.

**Recommended** Execute the **show fabric all** command to verify that the specified RBridge ID is reachable.

**Action** 

## **SCN Messages**

#### SCN-1001

Message SCN queue overflow for process <daemon name>.

Message Type FFDC | LOG

Severity CRITICAL

#### **Probable Cause**

Indicates that an attempt to write a state change notification (SCN) message to a specific queue has failed because the SCN queue for the specified daemon is full. This may be caused by the daemon hanging or the system being busy.

The following are some valid values for the daemon name:

- fabricd
- asd
- evmd
- fcpd
- webd
- msd
- nsd
- psd
- snmpd
- zoned
- fspfd
- tsd

# Recommended Action

If this message is caused by the system being busy, the condition is temporary.

If this message is caused by a hung daemon, the software watchdog will cause the daemon to dump the core and reload the switch. In this case, execute the **copy support ftp** command to send the core files using FTP to a secure server location.

## **SEC Messages**

#### SEC-1033

Message Invalid character used in member parameter to add switch to SCC policy; command

terminated.

Message Type LOG

> **ERROR** Severity

**Probable Cause** Indicates that a member parameter in the secpolicy defined-policy command is invalid (for example, it

> may include an invalid character, such as an asterisk). A valid switch identifier (WWN, RBridge ID, or switch name) must be provided as a member parameter in the secpolicy defined-policy command.

Recommended Execute the secpolicy defined-policy command using a valid switch identifier (WWN, RBridge ID, or Action

switch name) to add specific switches to the switch connection control (SCC) policy.

SEC-1034

Message Invalid member <policy member>.

Message Type LOG

> Severity **ERROR**

**Probable Cause** Indicates that the input list has an invalid member.

Recommended Verify the member names and input the correct information.

Action

SEC-1036

Message Device name <device name > is invalid due to a missing colon.

LOG Message Type

> **ERROR** Severity

**Probable Cause** Indicates that one or more device names mentioned in the secpolicy defined-policy command does not

have the colon character (:).

Recommended Execute the **secpolicy defined-policy** command with a properly formatted device name parameter.

## **8** SEC-1037

#### SEC-1037

Message Invalid WWN format <invalid WWN>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the World Wide Name (WWN) entered in the policy member list had an invalid format.

**Recommended** Execute the command again using the standard WWN format, that is, 16 hexadecimal digits grouped as

**Action** eight colon separated pairs. For example: 50:06:04:81:D6:F3:45:42.

SEC-1038

Message Invalid domain <RBridge ID>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that an invalid RBridge ID was entered.

Recommended Verify that the RBridge ID is correct. If RBridge ID is not correct, execute the command again using the

Action correct RBridge ID.

SEC-1044

**Message** Duplicate member <member ID> in (<List>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified member is a duplicate in the input list. The list can be a policy list or a switch

member list

**Recommended** Do not specify any duplicate members.

Action

SEC-1071

Message No new security policy data to apply.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that there are no changes in the defined security policy database to be activated.

Recommended Action

Verify that the security event was planned. Change some policy definitions and execute the **secpolicy** 

activate command to activate the policies.

**SEC-1180** 

Message Added account <user name> with <role name> authorization.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified new account has been created.

**Recommended** No action is required.

Action

SEC-1181

Message Deleted account <user name>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified account has been deleted.

**Recommended** No action is required.

Action

SEC-1184

Message <configuration> configuration change, action <action>, server ID <server>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified action is applied to remote AAA (RADIUS/TACACS+) server configuration.

The possible actions are ADD, REMOVE, CHANGE, and MOVE.

**Recommended** No action is required.

#### SEC-1185

Message <action> switch DB.

Message Type LOG

Severity INFO

Probable Cause Indicates that the switch database was enabled or disabled as the secondary authentication,

authorization, and accounting (AAA) mechanism when the remote authentication dial-in user service

(RADIUS) or Lightweight Directory Access Protocol (LDAP) is the primary AAA mechanism.

Recommended

Action

No action is required.

#### SEC-1187

Message Security violation: Unauthorized switch <switch WWN> tries to join fabric.

Message Type LOG

Severity INFO

Probable Cause Indicates that a switch connection control (SCC) security violation was reported. The specified

unauthorized switch attempts to join the fabric.

Recommended

Action

Check the switch connection control policy (SCC) policy to verify the switches are allowed in the fabric. If the switch should be allowed in the fabric but it is not included in the SCC policy, add the switch to the policy using the **secpolicy defined-policy scc\_policy member-entry** command. If the switch is not allowed access to the fabric, this is a valid violation message and an unauthorized entity is trying to access your fabric. Take appropriate action as defined by your enterprise security policy.

#### SEC-1189

Message Security violation: Unauthorized host with IP address <IP address> tries to do

SNMP write operation.

security policy.

Message Type LOG

Severity INFO

Probable Cause Indicates that a Simple Network Management Protocol (SNMP) security violation was reported. The

specified unauthorized host attempted to perform an SNMP write operation.

Recommended

Action

Check the WSNMP policy (read/write SNMP policy) and verify which hosts are allowed access to the fabric through SNMP. If the host is allowed access to the fabric but is not included in the policy, add the host to the policy. If the host is not allowed access to the fabric, this is a valid violation message and an unauthorized entity is trying to access your fabric. Take appropriate action as defined by your enterprise

Message Security violation: Unauthorized host with IP address <IP address> tries to do

SNMP read operation.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that a Simple Network Management Protocol (SNMP) security violation was reported. The

specified unauthorized host attempted to perform an SNMP read operation.

Recommended Check the RSNMP policy (read-only SNMP policy) to verify the hosts that are allowed access to the

fabric through SNMP read operations are included in the RSNMP policy. If the host is allowed access but is not included in the RSNMP policy, add the host to the policy. If the host is not allowed access to the fabric, this is a valid violation message and an unauthorized entity is trying to access your fabric. Take

appropriate action as defined by your enterprise security policy.

### SEC-1191

Message Security violation: Unauthorized host with IP address < Ip address > tries to

establish HTTP connection.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that a Hypertext Transfer Protocol (HTTP) security violation was reported. The specified

unauthorized host attempted to establish an HTTP connection.

**Recommended** Determine whether the host IP address specified in the message can be used to manage the fabric

through an HTTP connection. If so, add the host IP address to the HTTP policy of the fabric. If the host is not allowed access to the fabric, this is a valid violation message and an unauthorized entity is trying to

access your fabric. Take appropriate action as defined by your enterprise security policy.

### SEC-1192

Message Security violation: Login failure attempt via <connection method>.

Message Type LOG

Severity INFO

Probable Cause Indicates that a serial or modem login security violation was reported. An incorrect password was used

while trying to log in through a serial or modem connection; the log in failed.

**Recommended** Use the correct password.

### SEC-1193

Message Security violation: Login failure attempt via <connection method>. IP Addr: <IP

address>.

Message Type LOG

Severity INFO

Probable Cause Indicates that a login security violation was reported. The wrong password was used while trying to log in

through the specified connection method; the log in failed. The violating IP address is displayed in the

message.

**Recommended** Verify that the specified IP address is being used by a valid switch administrator. Use the correct

Action password.

SEC-1197

Message Changed account <user name>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified account has changed.

**Recommended** No action is required.

Action

SEC-1199

Message Security violation: Unauthorized access to serial port of switch <switch

instance>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that a serial connection policy security violation was reported. An attempt was made to access

the serial console on the specified switch instance when it is disabled.

Recommended Check to see if an authorized access attempt was made on the console. If so, add the switch World Wide

Name (WWN) to the serial policy using the **secpolicy defined-policy scc\_policy member-entry** command. If the host is not allowed access to the fabric, this is a valid violation message and an unauthorized entity is trying to access your fabric. Take appropriate action as defined by your enterprise

security policy.

Message Login information: Login successful via TELNET/SSH/RSH. IP Addr: <IP address>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the remote log in of the specified IP address was successful.

**Recommended** No action is required.

Action

# SEC-1307

**Message** <RADIUS/TACACS+/LDAP server identity> server <server> authenticated user account

'<username>'.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the specified AAA (RADIUS/TACACS+/LDAP) server responded to a switch request after

some servers timed out.

**Recommended** If the message appears frequently, reconfigure the list of servers so that the responding server is the first

server on the list.

### SEC-1308

Message All <RADIUS/TACACS+/LDAP server identity> servers failed to authenticate user

account '<username>'.

Message Type LOG

Severity INFO

Probable Cause Indicates that all servers in the remote AAA (RADIUS/TACACS+/LDAP) service configuration have failed

to respond to a switch request within the configured timeout period.

**Recommended** Verify that the switch has proper network connectivity to the specified AAA (RADIUS/TACACS+/LDAP)

**Action** servers and the servers are correctly configured.

### SEC-1312

Message <Message>.

Message Type LOG

> Severity INFO

**Probable Cause** Indicates that the password attributes have been changed.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the Action

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-1313

Message The password attributes parameters were set to default values.

Message Type LOG

Action

Severity **INFO** 

**Probable Cause** Indicates that the password attributes were set to default values.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-1325

Message Security enforcement: Switch <switch WWN> connecting to port <Port number> is not

authorized to stay in fabric.

Message Type LOG

Action

**ERROR** Severity

**Probable Cause** Indicates that the specified switch is being disabled on the specified port because of a switch connection

control (SCC) policy violation.

Recommended No action is required unless the switch must remain in the fabric. If the switch must remain in the fabric,

add the switch World Wide Name (WWN) to the SCC policy using the secpolicy defined-policy

scc\_policy member-entry command, then attempt to join the switch with the fabric.

Message IPFilter enforcement: Failed to enforce ipfilter policy of <Policy Type> type

because of <Error code>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the IP filter policy enforcement failed because of an internal system failure.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

### SEC-1334

Message local security policy <Event name>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified event has occurred.

Recommended Verify that the event was planned. If the event was planned, no action is required. If the event was not

planned, take appropriate action as defined by your enterprise security policy.

#### SEC-1335

Message local security policy <Event name> WWN <Member WWN>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the specified event has occurred.

**Recommended** Verify that the event was planned. If the event was planned, no action is required. If the event was not

Action planned, take appropriate action as defined by your enterprise security policy.

#### SEC-1336

Message Missing file <file name> is replaced with default configuration.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified file is missing and it has been replaced with the default file.

Recommended

No action is required.

Action

SEC-1337

Message Failed to access file <file name> and reverted the configuration.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified file was not accessible.

**Recommended** No action is required.

Action

SEC-1338

Message Accounting message queue 90 percent full, some messages may be dropped.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the server is unreachable.

**Recommended** No action is required.

Action

SEC-1339

Message Accounting message queue within limits all messages will be processed.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the server is now reachable.

**Recommended** No action is required.

Message Event: <Event Name>, Status: success, Info: <Event related info> <Event option>

server <Server Name> for AAA services.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

Probable Cause Indicates that the AAA (RADIUS/TACACS+) server configuration has been changed manually.

Recommended Verify that the RADIUS/TACACS+ configuration was changed intentionally. If the RADIU/TACACS+

configuration was changed intentionally, no action is required. If the RADIUS/TACACS+ configuration was not changed intentionally, take appropriate action as defined by your enterprise security policy.

SEC-3016

Message Event: <Event Name>, Status: success, Info: Attribute [<Attribute Name>] of

<Attribute related info> server <server ID> changed <Attribute related info, if</pre>

any>.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified attribute of the remote AAA (RADIUS/TACACS+) server has been changed

manually.

Recommended Verify that the attribute was changed intentionally. If the attribute was changed intentionally, no action is

required. If the attribute was not changed intentionally, take appropriate action as defined by your

enterprise security policy.

SEC-3018

Message Event: <Event Name>, Status: success, Info: Parameter [<Parameter Name>] changed

from <Old to New Value>.

Message Type AUDIT

**Action** 

Class SECURITY

Severity INFO

**Probable Cause** Indicates that the specified password attribute has been changed.

Recommended

Action

Verify that the password attribute was changed intentionally. If the password attribute was changed intentionally, no action is required. If the password attribute was not changed intentionally, take appropriate action as defined by your enterprise security policy.

### SEC-3019

Message Event: <Event Name>, Status: success, Info: Password attributes set to default

values.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the password attributes are set to default values.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3020

Message Event: <Event Name>, Status: success, Info: Successful login attempt via

<connection method and IP Address>.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

Probable Cause Indicates that the log in was successful. An IP address is displayed when the login occurs over a remote

connection.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3021

Message Event: <Event Name>, Status: failed, Info: Failed login attempt through

<connection method and IP Address>.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

Probable Cause Indicates that the log in attempt has failed.

Recommended

**Action** Verify that the security event was planned. If the security event was planned, no action is required. If the security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3022

Message Event: <Event Name>, Status: success, Info: Successful logout by user [<User>].

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified user has successfully logged out.

**Recommended** No action is required.

Action

SEC-3023

Message Event: <Event Name>, Status: failed, Info: Account [<User>] locked, failed

password attempts exceeded.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the number of failed log in attempts due to incorrect password has exceeded the allowed

limit; the account has been locked.

Recommended

Action

The administrator can manually unlock the account.

SEC-3024

Message Event: <Event Name>, Status: success, Info: User account [<User Name>], password

changed.

Message Type AUDIT

Class SECURITY

Severity INFO

**Probable Cause** Indicates that the password was changed for the specified user.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

Action security event was not planned, take appropriate action as defined by your enterprise security policy.

### SEC-3025

Message Event: <Event Name>, Status: success, Info: User account [<User Name>] added.

Role: [<Role Type>], Password [<Password Expired or not>], Home Context [<Home

AD>], AD/VF list [<AD membership List>].

Message Type **AUDIT** 

> Class **SECURITY**

INFO Severity

**Probable Cause** Indicates that a new user account was created.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the Action

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3026

Message Event: <Event Name>, Status: success, Info: User account [<User Name>], role

changed from [<Old Role Type>] to [<New Role Type>].

Message Type **AUDIT** 

> **SECURITY** Class

Severity INFO

**Probable Cause** Indicates that the user account role has been changed.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy. Action

SEC-3027

Message Event: <Event Name>, Status: success, Info: User account [<User Name>] [<Changed

Attributes>].

Message Type **AUDIT** 

> Class **SECURITY**

INFO Severity

**Probable Cause** Indicates that the user account properties were changed.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy. Action

Message Event: <Event Name>, Status: success, Info: User account [<User Name>] deleted.

Message Type **AUDIT** 

> Class **SECURITY**

Severity **INFO** 

**Probable Cause** Indicates that the specified user account has been deleted.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the Action

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3030

Message Event: <Event Name>, Status: success, Info: <Event Specific Info>.

Message Type **AUDIT** 

> Class **SECURITY**

Severity INFO

**Probable Cause** Indicates that the certificate authority (CA) certificate was imported successfully using the certutil import

Idapca command.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy. Action

SEC-3034

Message Event: AAA Authentication Login Mode Configuration, Status: success, Info:

Authentication configuration changed from <Previous Mode> to <Current Mode>.

Message Type **AUDIT** 

> Class **SECURITY**

**INFO** Severity

**Probable Cause** Indicates that the authentication configuration has been changed.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy. Action

#### SEC-3035

Message Event: ipfilter, Status: success, Info: <IP Filter Policy> ipfilter policy(ies)

saved.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

Action

**Probable Cause** Indicates that the specified IP filter policies have been saved.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3036

Message Event: ipfilter, Status: failed, Info: Failed to save changes for <IP Filter

Policy> ipfilter policy(s).

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

Action

Probable Cause Indicates that the specified IP filter policies have not been saved.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3037

Message Event: ipfilter, Status: success, Info: <IP Filter Policy> ipfilter policy

activated.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

**Probable Cause** Indicates that the specified IP filter policy has been activated.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

Action security event was not planned, take appropriate action as defined by your enterprise security policy.

Message Event: ipfilter, Status: failed, Info: Failed to activate <IP Filter Policy>

ipfilter policy.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

Action

**Probable Cause** Indicates that the specified IP filter policy failed to activate.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3039

Message Event: Security Violation , Status: failed, Info: Unauthorized host with IP address

<IP address of the violating host> tries to establish connection using <Protocol</pre>

Connection Type>.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

Probable Cause Indicates that a security violation was reported. The IP address of the unauthorized host is displayed in

the message.

Recommended

Action

Check for unauthorized access to the switch through the specified protocol connection.

SEC-3045

Message Zeroization has been executed on the system.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the system has been zeroized.

Recommended Verify the security event was planned. If the security event was planned, no action is required. If the

**Action** security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3046

## SEC-3046

Message The FIPS Self Tests mode has been set to <Self Test Mode>.

Message Type **AUDIT** 

> Class **SECURITY**

Severity INFO

**Probable Cause** Indicates that there was a change in the Federal Information Protection Standard (FIPS) self test mode.

Recommended Verify the security event was planned. If the security event was planned, no action is required. If the Action

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3049

Message Status of bootprom access is changed using prom-access disable CLI: <Access

Status>.

Message Type **AUDIT** 

> Class **SECURITY**

Severity **INFO** 

**Probable Cause** Indicates that the status of Boot PROM has changed using prom-access disable command. By default,

the Boot PROM is accessible.

Recommended

Action

No action is required.

SEC-3051

Message The license key <Key> is <Action>.

Message Type AUDIT | LOG

> Class **SECURITY**

**INFO** Severity

**Probable Cause** Indicates that the specified license key has been added or removed.

Recommended No action is required.

Message Role '<Role Name>' is created.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified role has been created.

**Recommended** No action is required.

**Action** 

## SEC-3062

Message Role '<Role Name>' is deleted.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

Probable Cause Indicates that the specified role has been deleted.

**Recommended** No action is required.

**Action** 

### SEC-3067

Message Event: <Event Name>, Status: success, Info: Telnet Server is shutdown.

Message Type AUDIT

Class SECURITY

Severity INFO

Action

**Probable Cause** Indicates that the Telnet server in the switch is shut down.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

### SEC-3068

Message Event: <Event Name>, Status: success, Info: Telnet Server is started.

Message Type **AUDIT** 

> Class **SECURITY**

Severity **INFO** 

**Probable Cause** Indicates that the Telnet server in the switch is started.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the Action

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3069

Message Event: <Event Name>, Status: success, Info: SSH Server is shutdown.

Message Type **AUDIT** 

> Class **SECURITY**

Severity INFO

**Probable Cause** Indicates that the SSH server in the switch is shut down.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3070

Message Event: <Event Name>, Status: success, Info: SSH Server is started.

Message Type **AUDIT** 

Action

Class **SECURITY** 

Severity INFO

**Probable Cause** Indicates that the SSH server in the switch is started.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy. Action

Message Event: <Event Name>, Status: success, Info: SSH Server Key Exchange Algorithm is

configured to DH Group 14.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the SSH server key exchange algorithm is configured to DH group 14.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3072

Message Event: <Event Name>, Status: success, Info: SSH Server Key Exchange Algorithm is

restored to default.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

**Probable Cause** Indicates that the SSH server key exchange algorithm is restored to default.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3073

Message Event: <Event Name>, Status: success, Info: Login banner message is set to

'<Banner>'.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

Probable Cause Indicates that the login banner message is set.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

Action security event was not planned, take appropriate action as defined by your enterprise security policy.

### SEC-3074

Message Event: <Event Name>, Status: success, Info: Login banner message is removed.

Message Type **AUDIT** 

> Class **SECURITY**

Severity **INFO** 

**Probable Cause** Indicates that the login banner message is removed.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the Action

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3075

Message Event: <Event Name>, Status: success, Info: '<Type of cipher (LDAP/SSH)>' cipher

list is configured.

Message Type **AUDIT** 

> Class **SECURITY**

Severity **INFO** 

**Probable Cause** Indicates that the specified Lightweight Directory Access Protocol (LDAP) or SSH cipher list is

configured.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3076

Message Event: <Event Name>, Status: success, Info: '<Type of cipher (LDAP/SSH)>' cipher

list is removed.

Message Type **AUDIT** 

Action

**SECURITY** Class

INFO Severity

**Probable Cause** Indicates that the specified Lightweight Directory Access Protocol (LDAP) or SSH cipher list is removed.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy. Action

Message Event: <Event Name>, Status: success, Info: SSH Server Rekey Interval is

configured to <RekeyInterval>.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the SSH server periodic rekeying is enabled with configured interval.

Recommended Verify that the security event was planned. If the security event was planned, no action is required. If the

security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3078

Message Event: <Event Name>, Status: success, Info: SSH Server Rekey Interval is removed.

Message Type AUDIT

Action

Class SECURITY

Severity INFO

Probable Cause Indicates that the SSH server periodic rekeying is disabled.

**Recommended** Verify that the security event was planned. If the security event was planned, no action is required. If the

Action security event was not planned, take appropriate action as defined by your enterprise security policy.

SEC-3501

Message Role '<Role Name>' is changed.

Message Type AUDIT | LOG

Class SECURITY

Severity INFO

**Probable Cause** Indicates that attributes of the specified role have been changed.

**Recommended** No action is required.

# **SFLO Messages**

# SFLO-1001

**Message** sFlow is <state> globally.

Message Type DCE

Severity INFO

Probable Cause Indicates that sFlow is enabled or disabled globally.

**Recommended** No action is required.

Action

# SFLO-1002

**Message** sFlow is <state> for port <name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that sFlow is enabled or disabled on the specified port.

**Recommended** No action is required.

Action

# SFLO-1003

Message Global sFlow sampling rate is changed to <sample\_rate>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the global sFlow sampling rate has been changed to the specified value.

**Recommended** No action is required.

Message Global sFlow polling interval is changed to <polling\_intvl>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the global counter sampling interval has been changed to the specified value.

**Recommended** No action is required.

Action

# SFLO-1005

Message sflow sampling rate on port <name> is changed to <sample\_rate>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the sFlow sampling rate has been changed on the specified port.

**Recommended** No action is required.

Action

## SFLO-1006

Message sFlow polling interval on port <name> is changed to <poling\_intvl>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the sFlow polling interval has been changed on the specified port.

**Recommended** No action is required.

Action

#### SFLO-1007

**Message** <name> is <state> as sFlow collector.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified sFlow collector is either configured or not configured.

Recommended

No action is required.

Action

SFLO-1008

Message All the sFlow collectors are unconfigured.

Message Type DCE

Severity INFO

Probable Cause Indicates that none of the sFlow collectors are configured.

**Recommended** No action is required.

Action

SFLO-1009

Message Socket Operation Failed while connecting with the collector address.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the connection to the sFlow collector server failed.

**Recommended** Reconfigure the sFlow collector using the **sflow collector** command.

Action

SFLO-1010

Message sflow profile is created with name <name> and sampling rate <sample\_rate>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified sFlow profile has been created.

**Recommended** No action is required.

Message sFlow profile with name <name> is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified sFlow profile has been deleted.

**Recommended** No action is required.

Action

# SFLO-1012

Message sflow profile with name <name> is updated with sampling rate <sample\_rate>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the sampling rate has been updated for the specified sFlow profile.

**Recommended** No action is required.

Action

## SFLO-1013

Message sFlow profile with name <name> is in use. Cannot be deleted.

Message Type DCE

Severity WARNING

**Probable Cause** Indicates that the specified sFlow profile is in use and therefore it cannot be deleted.

**Recommended** No action is required.

Action

### SFLO-1014

Message <message>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates the sFlow configuration details.

Recommended

No action is required.

Action

SFLO-1015

**Message** Max no. of profiles (<message>) already configured.

Message Type DCE

Severity INFO

**Probable Cause** Indicates the sFlow configuration details.

Recommended No a

Action

No action is required.

# **SLCD Messages**

#### SLCD-1001

Message CF life percentage used up is between 90 - 95 on card No. <CF Card number in

integer>, Actual percentage <life span of CF used up in percentage>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the compact flash (CF) life span left over is a little more than 5 percent as reported by the

CF wear leveling statistics.

Recommended The CF card must be replaced as soon as possible. Contact your switch service provider for the CF card

Action replacement.

SLCD-1002

Message CF life span percentage is between 95 - 99 on card No. <CF Card number in

integer>, Actual percentage <Life span used up on CF in percentage>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the compact flash (CF) life span left over is between 1 and 5 percent as reported by the CF

wear leveling statistics.

**Recommended** The CF card must be replaced immediately for proper functioning. Contact your switch service provider

Action for the CF card replacement.

SLCD-1003

Message CF life span percentage left is less than 1 on card No. < CF Card number in

integer>, Actual percentage <Life span used up on CF card in percentage>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the compact flash (CF) life span left over is less than 1 percent as reported by the CF wear

leveling statistics.

**Recommended** A new CF card is required for proper functioning of the chassis. Contact your switch service provider for

Action the CF card replacement.

### SLCD-1004

Message CF life span percentage left on Card No <CF Card number in integer> is - <Life

span left on CF card in percentage>.

Message Type LOG

Severity INFO

Probable Cause Indicates the available life span of the compact flash (CF) as reported by the CF wear leveling statistics.

**Recommended** No action is required.

Action

### SLCD-1005

Message Spare Blocks percentage left on Card No. <CF Card number in integer> is between

5-10, Actual percentage is - <Spare Blocks left in percentage>.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the spare blocks percentage left on the compact flash (CF) card is between 5 and 10

percent as reported by the CF wear leveling statistics.

**Recommended** The CF card must be replaced as soon as possible. Contact your switch service provider for the CF card

Action replacement.

#### SLCD-1006

Message Spare Blocks percentage left on CF Card No. < CF Card number in integer > is between

1-5, Actual percentage is - <Spare Blocks left in percentage>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the spare blocks percentage left on the compact flash (CF) card is between 1 and 5

percent as reported by the CF wear leveling statistics.

**Recommended** The CF card must be replaced immediately for proper functioning. Contact your switch service provider

**Action** for the CF card replacement.

## SLCD-1007

Message Spare Blocks percentage left on CF Card No. <CF Card number in integer> are less

than 1, Actual percentage is - <Spare Blocks left in percentage>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the spare blocks percentage left on the compact flash (CF) card is less than 1 percent as

reported by the CF wear leveling statistics.

**Recommended** A new CF card is required for proper functioning of the chassis. Contact your switch service provider for

Action the CF card replacement.

SLCD-1008

Message Spare Blocks percentage left on CF Card No. < CF Card number in integer > are -

<Spare Blocks left in percentage>.

Message Type LOG

Severity INFO

Probable Cause Indicates the percentage of the spare blocks left on the compact flash (CF) card as reported by the CF

wear leveling statistics.

**Recommended** No action is required.

Action

SLCD-1009

Message Unable to get Wear leveling stats for CF card No. < CF Card number in integer >.

Message Type LOG

Severity ERROR

Probable Cause Indicates that wear leveling data cannot be retrieved from the attached compact flash (CF) card.

**Recommended** Check the availability and healthiness of the CF card immediately for proper functioning.

## SLCD-1010

Message CF wear leveling daemon Failed to find any western digital (WD) CF cards attached.

Message Type LOG

Severity ERROR

Probable Cause Indicates an error in enumerating the attached compact flash (CF) cards.

**Recommended** Check the availability and connection to the CF cards immediately for proper functioning.

Action

SLCD-1011

Message CF life percentage used for card No. <CF Card number in integer> is <life span of

CF used up in percentage>.

Message Type LOG

Severity INFO

Probable Cause Indicates the used life span of the compact flash (CF) card as reported by the CF wear leveling statistics.

**Recommended** No action is required.

# **SNMP Messages**

### SNMP-1001

Message SNMP service is not available <Reason>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Simple Network Management Protocol (SNMP) service could not be started because of

the specified reason. You will not be able to query the switch through SNMP.

**Recommended** Verify that the IP address for the Ethernet and Fibre Channel interface is set correctly using the **show** 

interface management command. If the specified reason is an initialization failure, reload the switch.

SNMP-1002

Message SNMP <Error Details> initialization failed.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the initialization of the Simple Network Management Protocol (SNMP) service failed and

you will not be able to query the switch through SNMP.

**Recommended** Reload or power cycle the switch. This will automatically initialize SNMP.

Action

SNMP-1003

Message Distribution of Community Strings to Secure Fabric failed.

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that the changes in the Simple Network Management Protocol (SNMP) community strings

could not be propagated to other switches in the secure fabric.

Recommended Retry changing the SNMP community strings on the primary switch using the snmp-server community

Action command.

## **SNMP-1004**

Message Incorrect SNMP configuration.

Message Type FFDCLOG

Severity ERROR

Probable Cause Indicates that the Simple Network Management Protocol (SNMP) configuration is incorrect and the

SNMP service will not work correctly.

**Recommended** Change the SNMP configuration using the **config snmp-server** command.

Action

**SNMP-1005** 

Message SNMP configuration attribute, <Changed attribute>, <String Value>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Simple Network Management Protocol (SNMP) configuration has changed. The

parameter that was modified is displayed along with the old and new values of that parameter.

**Recommended** Execute the **show running-config snmp-server** command to view the new SNMP configuration.

# **SRM Messages**

# SRM-1001

Message Available Low memory below 100MB.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the available low memory is below 100 MB.

**Recommended** Execute the **show process memory summary** command for more information.

# **SS** Messages

### **SS-1000**

Message Copy support upload operation is completed.

Message Type LOG

Severity INFO

Probable Cause Indicates that the copy support command was used to transfer the support information to a remote

location.

**Recommended** No action is required.

Action

### SS-1001

Message Copy support upload operation has been aborted.

Message Type LOG

Severity WARNING

**Probable Cause** 

Indicates that a file copy error occurred during execution of the **copy support** command. Complete error information cannot always be displayed in this message because of possible errors in the subcommands being executed by the **copy support** command.

The file copy error can occur due to one of the following reasons:

- Could not connect to remote host
- Could not connect to remote host timed out
- Transfer failed
- Transfer failed timed out
- Directory change failed
- Directory change failed timed out
- Malformed URL
- Usage error
- Error in login configuration file
- Session initialization failed
- Unknown remote host error

# Recommended Action

Check and correct the remote server settings and configuration and then execute the **copy support** command again.

If the problem persists, contact your system administrator.

## SS-1002

Message Copy support has stored support information to the USB storage device.

Message Type LOG

Severity INFO

Probable Cause Indicates that the copy support command was used to transfer support information to an attached USB

storage device.

Recommended

Action

No action is required.

### SS-1003

Message Copy support operation to USB storage device aborted.

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that a USB operation error occurred during execution of the **copy support** command.

Complete error information cannot always be displayed in this message because of possible errors in

subcommands being executed by the **copy support** command.

**Recommended** Make sure that the attached USB device is enabled.

Action

Execute the **usb on** command to enable an attached USB device. After the USB problem is corrected,

execute the copy support command again.

#### SS-1004

Message One or more modules timed out during copy support. Retry copy support with timeout

option to collect all modules.

Message Type LOG

Severity WARNING

Probable Cause Indicates timeout in modules during execution of the copy support command.

**Recommended** Execute the **copy support** command again.

## SS-1010

Message

Copy support timeout multiplier is set to <Timeout Multiplier> due to higher CPU load average. Copy support may take more time to complete.

Message Type

LOG

**INFO** 

Severity

Probable Cause

Indicates that the CPU load average is above normal. The copy support operation may take longer time than usual.

ommondod

Recommended Action

No action is required.

### SS-1011

Message

Copy support upload operation failed. Reason: <Failure reason>.

Message Type

LOG

Severity

**WARNING** 

Probable Cause

Indicates that a file copy error occurred during execution of the **copy support** command.

The file copy error can occur due to one of the following reasons:

- Could not connect to remote host
- Could not connect to remote host timed out
- Transfer failed
- Transfer failed timed out
- Directory change failed
- Directory change failed timed out
- Malformed URL
- Usage error
- Error in login configuration file
- Session initialization failed
- Unknown remote host error

# Recommended Action

Check and correct the remote server settings and configuration and then execute the **copy support** command again.

If the problem persists, contact your system administrator.

### SS-1012

Message Copy support upload Operation started.

Message Type LOG

Severity INFO

Probable Cause Indicates that the copy support upload operation has started.

**Recommended** No action is required.

Action

# SS-1013

Message Previous Copy support upload operation aborted abnormaly. please run copy support

group basic.

Message Type LOG | FFDC

Severity WARNING

**Probable Cause** Indicates that the copy support upload operation has aborted abnormaly.

**Recommended** No action is required.

Action

### SS-1014

Message Insufficient physical memory(<Physical Memory free space > MB) for copy support.

Message Type LOG

Severity WARNING

Probable Cause Indicates that physical memory is below minimum requirement for copy support.

**Recommended** No action is required.

Action

### SS-1015

Message Insufficient CF Memory(<CF free space > MB) for copy support.

Message Type LOG

Severity WARNING

Probable Cause Indicates that CF memory is below minimum requirement for copy support.

# **8** SS-1016

Recommended

No action is required.

Action

SS-1016

Message Copy support module <Module name>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the copy support operation has started on the specified module.

**Recommended** No action is required.

Action

SS-1017

Message Copy support group <Group name > could not be found.

Message Type LOG

Severity INFO

Probable Cause Indicates that the copy support could not find the group name given by the user.

**Recommended** No action is required.

Action

SS-2000

Message Copy support started on rbridge-id <rbridge-id>.

Message Type VCS | LOG

Severity INFO

**Probable Cause** Indicates that the copy support operation has started on the specified RBridge.

**Recommended** No action is required.

## SS-2001

**Message** Copy support completed on rbridge-id <rbridge-id>.

Message Type VCS | LOG

**Severity** INFO

Probable Cause Indicates that the copy support operation has completed successfully on the specified RBridge.

**Recommended** No action is required.

Action

SS-2002

**Message** Copy support failed on rbridge-id <rbridge-id>.

Message Type VCS | LOG

Severity INFO

Probable Cause Indicates that the copy support operation has failed on the specified RBridge.

**Recommended** Check and correct the remote server settings and configuration and then execute the **copy support** 

Action command again.

If the problem persists, contact your system administrator.

# **SSMD Messages**

### SSMD-1001

**Message** Failed to allocate memory: (<function name>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified function has failed to allocate memory.

**Recommended** Check the memory usage on the switch using the **show process memory** command.

**Action** Reload or power cycle the switch.

SSMD-1002

Message Failed to <Operation> module <module>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that initialization or starting of a module within the system services manager (SSM) has failed.

**Recommended** Reload the switch. If the problem persists, download a new firmware version using the **firmware** 

Action download command.

SSMD-1003

Message Failed to lock semaphore mutex: (<function name>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified function has failed to lock the mutex (semaphore).

**Recommended** Reload or power cycle the switch.

Message Failed to unlock semaphore mutex: (<function name>).

Message Type DCE

Severity ERROR

Probable Cause Indicates that the specified function has failed to unlock the mutex (semaphore).

**Recommended** Reload or power cycle the switch.

**Action** 

SSMD-1005

Message SSM startup failed.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Data Center Ethernet (DCE) System Services Manager (SSM) has encountered an

unexpected severe error during basic startup and initialization.

**Recommended** Reload or power cycle the switch.

Action If the problem persists, download a new firmware version using the firmware download command.

SSMD-1006

Message SSM ASIC downland buffer overflow (size < required buffer size > > max < max buffer

size>) in function <function name>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Data Center Ethernet (DCE) System Services Manager (SSM) has encountered an

unexpected severe error when fill in the I/O control (IOCTL) structure.

**Recommended** Reload or power cycle the switch.

Action If the problem persists, download a new firmware version using the **firmware download** command.

## SSMD-1007

**Message** Error:<function name>: <error message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the Data Center Ethernet (DCE) System Services Manager (SSM) has encountered an

error

**Recommended** Reload or power cycle the switch.

Action If the problem persists, download a new firmware version using the **firmware download** command.

SSMD-1008

Message Error accounting <memory operation> memory for memory type <memory type>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates an error in accounting the memory operation.

**Recommended** Reload or power cycle the switch.

Action

SSMD-1400

Message <ACL Type> access list <ACL Name> is created.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access list has been created.

Recommended

**Action** 

No action is required.

Message <ACL Type> access list <ACL Name> is recorded.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access list type and name has been recorded as a reference for ACL binding

in the future.

**Recommended** No action is required.

Action

SSMD-1402

Message <ACL Type> access list <ACL Name> is deleted.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the specified access list has been deleted.

**Recommended** No action is required.

Action

SSMD-1403

Message <ACL Type> access list <ACL Name> record is deleted.

Message Type DCE

Severity INFO

Probable Cause Indicates that the access list name and type recorded for bind forward reference has been deleted.

**Recommended** No action is required.

Action

SSMD-1404

Message <ACL Type> access list <ACL Name> rule sequence number <rule\_sq\_no> is <action>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the access list rules are added to or removed from an existing policy.

Recommended

No action is required.

Action

SSMD-1405

Message <ACL Type> access list <ACL Name> configured on interface <Interface Name> at

<Direction> by <Configuration source>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access list has been configured on the interface.

**Recommended** No action is required.

Action

SSMD-1406

Message <ACL Type> access list <ACL Name> is removed from interface <Interface Name> at

<Direction> by <Configuration source>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access list has been removed from the interface.

**Recommended** No action is required.

Action

SSMD-1407

Message <ACL Type> access list <ACL Name> active on interface <Interface Name> at

<Direction>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access list has been configured on the interface.

**Recommended** No action is required.

Message <Number of ACL Rules> rules added to <ACL Type> access list <ACL Name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified rules are added to the access control list (ACL).

**Recommended** No action is required.

Action

## SSMD-1436

Message <ACL Type> access list <ACL Name> partially active on interface <Interface Name>

at <Direction>.

Message Type DCE

Action

Severity WARNING

Probable Cause Indicates that the specified access control list (ACL) was not fully instantiated into the ternary content

addressable memory (TCAM).

**Recommended** Remove the specified ACL and other unused ACLs that are applied using the **no ip access-group** name

[in | out] command, and then instantiate ACL into TCAM again.

SSMD-1437

Message <ACL Type> access list <ACL Name> inactive on interface <Interface Name> at

<Direction>.

Message Type DCE

Severity WARNING

Probable Cause Indicates the specified access control list (ACL) was not instantiated into the ternary content addressable

memory (TCAM).

Recommended Remove the specified ACL and other unused ACLs that are applied using the no ip access-group name

Action [in | out] command, and then instantiate ACL into TCAM again.

#### SSMD-1438

Message <ACL Type> access list <ACL Name> configured on interface <Interface Name> at

<Direction> has rule(s) which are not supported on this platform.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the specified access control list (ACL) has rules which are not supported on this platform.

**Recommended** Remove unsupported rules using the **no seq** *0-4294967290* command in the ACL context.

Action

SSMD-1439

Message Rule with sequence number < ACL Rule Sequence number> of < ACL Type> access list

<ACL Name> configured on interface <Interface Name> at <Direction> is not

supported on this platform.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the specified access control list (ACL) has rules which are not supported on this platform.

**Recommended** Remove unsupported rules using the **no seq** *0-4294967290* command in the ACL context.

Action

SSMD-1471

Message ACL configuration out of sync with manager for ACL <ACL Name>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that an access control list (ACL)-related action has been performed on a line card but the

specified ACL is not present in the line card local database.

**Recommended** Collect support data using the **copy support** command and then reset the line card.

Message <Feature Name> TCAM region usage on chip <Slot number>/<Chip Number> is below

<Usage percentage> percent.

Message Type DCE

Severity WARNING

Probable Cause Indicates that ternary content addressable memory (TCAM) usage on the chip is below threshold.

**Recommended** TCAM is full and therefore clear some of the entries or do not add entries.

Action

SSMD-1536

Message <Feature Name> TCAM region usage on chip <Slot number>/<Chip Number> is above

<Usage percentage> percent.

Message Type DCE

Severity WARNING

Probable Cause Indicates that the access control list (ACL), which is bound to interfaces is consuming ternary content

addressable memory (TCAM) entries in the hardware.

**Recommended** Remove ACLs that are not required using the **ip access-list** command.

Action

SSMD-1537

Message <Feature Name> TCAM region on chip <Slot number>/<Chip Number> is <Usage

percentage> percent full.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the access control list (ACL), which is bound to interfaces is consuming ternary content

addressable memory (TCAM) entries in the hardware.

**Recommended** Remove ACLs that are not required using the **ip access-list** command.

SSMD-1571

#### SSMD-1571

Message Error <Error code> Creating region Feature: <Logical Device ID> Region: <Region ID>

Chip:0x<Chip Index>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the application-specific integrated circuit (ASIC) driver has returned an error.

**Recommended** Execute the **copy support** command and contact your switch service provider.

Action

SSMD-1900

Message Security sub-profile is created for port-profile <Profile name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that a security sub-profile has been created for the specified port-profile.

**Recommended** No action is required.

Action

SSMD-1901

Message ACL <ACL name> is configured successfully for security sub-profile of port-profile

<Profile name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access control list (ACL) has been configured for the security sub-profile.

**Recommended** No action is required.

Message ACL <ACL name> is removed successfully for security sub-profile of port-profile

<Profile name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the specified access control list (ACL) has been removed for the security sub-profile.

**Recommended** No action is required.

Action

SSMD-1915

**Message** Security sub-profile is deleted for port-profile <Profile name>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the security sub-profile has been deleted.

**Recommended** No action is required.

# **SULB Messages**

#### **SULB-1100**

**Message** Firmware <firmware operations: install, swap, reboot, commit, recover> begins on

<slot/partition>.

Message Type AUDIT | LOG

Class FIRMWARE

Severity INFO

Probable Cause Indicates that the specified firmware operation has started on the specified slot or partition.

**Recommended** No action is required.

Action

SULB-1101

Message Firmware <firmware operations: install, swap, reboot, commit, recover> ends on

<slot/partition>.

Message Type AUDIT | LOG

Class FIRMWARE

Severity INFO

Probable Cause Indicates that the specified firmware operation has completed successfully on the specified slot or

partition.

**Recommended** No action is required.

Action

**SULB-1102** 

Message Firmware <firmware operations: install, swap, reboot, commit, recover> failed on

<slot/partition> with error (<error code>).

Message Type AUDIT | LOG

Class FIRMWARE

Severity WARNING

**Probable Cause** Indicates that the specified firmware operation has failed on the specified slot or partition. The error code

indicates the reason for the failure.

The following table lists the error codes that provide more details on why the firmware operation failed.

**TABLE 9** Error messages and error codes

Error message	Error code
"Upgrade is inconsistent."	0x10
"OSRootPartition is inconsistent."	0x11
"Unable to access the package list file. Check whether the file name is specified properly."	0x12
"Red Hat package manager (RPM) package database is inconsistent. Contact your service provider for recovery."	0x13
"Out of memory."	0x14
"Failed to download RPM package. Check if the firmware image is accessible."	0x15
"Unable to create firmware version file."	0x16
"Unexpected system error."	0x17
"Another firmware download is in progress."	0x18
"Error in releasing lock device."	0x19
"firmware commit failed."	0x1a
"Firmware directory structure is not compatible. Check whether the firmware is supported on this platform."	0x1b
"Failed to load the Linux kernel image. Contact your service provider to assistance."	0x1c
"OSLoader is inconsistent.	0x1d
"New image has not been committed. Execute the <b>firmware commit</b> command or the <b>firmware restore</b> and <b>firmware download</b> commands."	0x1e
"firmware restore is not needed."	0x1f
"Images are not mounted properly."	0x20
"Unable to uninstall old packages. Contact your service provider for assistance."	0x21
"firmware download has timed out."	0x23
"Out of disk space."	0x24
"Primary filesystem is inconsistent. Execute the <b>firmware restore</b> to restore the original firmware, or contact your service provider for recovery."	0x25
"The post-install script failed."	0x26
"Reload (partition) failed."	0x27
"Primary kernel partition is inconsistent. Contact your service provider for recovery."	0x28
"The pre-install script failed."	0x29
"Failed to install RPM package."	0x2b
"Cannot downgrade directly to this version. Downgrade to an intermediate version and then download the desired version."	0x2c
"Failed to validate firmware signature."	0x3e
"Failed to swap the firmware partitions."	0x40
"Failed to load the PROM image. Contact your service provider for assistance."	0x41

Recommended Action

Execute the **show firmwaredownloadstatus** command for more information. Restart the firmware operation if needed.

#### SULB-1103

Message Firmware download completed successfully on <slot/partition>.

Message Type AUDIT | LOG

Class FIRMWARE

Severity INFO

Probable Cause Indicates that firmware download has completed successfully on the specified slot or partition.

**Recommended** No action is required.

Action Execute the show firmwaredownloadstatus command for more information. Execute the show

version to verify the firmware version.

## SULB-1104

Message Firmware download <failed or failed but recovered> on <node name> with error

(<error code>).

Message Type AUDIT | LOG

Class FIRMWARE

Severity CRITICAL

Probable Cause

Indicates that firmware download has failed on the specified slot. The error code indicates the reason for the failure.

The following table lists the error codes that provide more details on why the firmware operation failed.

 TABLE 10
 Error messages and error codes

Error message	Error code
"Upgrade is inconsistent."	0x10
"OSRootPartition is inconsistent."	0x11
"Unable to access the package list file. Check whether the file name is specified properly."	0x12
"Red Hat package manager (RPM) package database is inconsistent. Contact your service provider for recovery."	0x13
"Out of memory."	0x14
"Failed to download RPM package. Check if the firmware image is accessible."	0x15
"Unable to create firmware version file."	0x16
"Unexpected system error."	0x17

**TABLE 10** Error messages and error codes (Continued)

Error message	Error code
"Another firmware download is in progress."	0x18
"Error in releasing lock device."	0x19
"firmware commit failed."	0x1a
"Firmware directory structure is not compatible. Check whether the firmware is supported on this platform."	0x1b
"Failed to load the Linux kernel image. Contact your service provider to assistance."	0x1c
"OSLoader is inconsistent.	0x1d
"New image has not been committed. Execute the <b>firmware commit</b> command or the <b>firmware restore</b> and <b>firmware download</b> commands."	0x1e
"firmware restore is not needed."	0x1f
"Images are not mounted properly."	0x20
"Unable to uninstall old packages. Contact your service provider for assistance."	0x21
"firmware download has timed out."	0x23
"Out of disk space."	0x24
"Primary filesystem is inconsistent. Execute the <b>firmware restore</b> to restore the original firmware, or contact your service provider for recovery."	0x25
"The post-install script failed."	0x26
"Reload (partition) failed."	0x27
"Primary kernel partition is inconsistent. Contact your service provider for recovery."	0x28
"The pre-install script failed."	0x29
"Failed to install RPM package."	0x2b
"Cannot downgrade directly to this version. Downgrade to an intermediate version and then download the desired version."	0x2c
"Failed to validate firmware signature."	0x3e
"Failed to swap the firmware partitions."	0x40
"Failed to load the PROM image. Contact your service provider for assistance."	0x41

# Recommended Action

Execute the **show firmwaredownloadstatus** command for more information. Execute the **power-off** and **power-on** commands on the slot for recovery.

#### SULB-1105

Message Firmware upgrade session (<session ID>: <session subject>) starts.

Message Type AUDIT | LOG | VCS

Class FIRMWARE

Severity WARNING

Probable Cause Indicates that firmware upgrade has started.

**Recommended** No action is required.

Action

SULB-1106

**Message** Firmware upgrade session (<session ID>: <session subject>) completes.

Message Type AUDIT | LOG | VCS

Class FIRMWARE

Severity WARNING

Probable Cause Indicates that firmware upgrade has completed successfully.

**Recommended** Execute the **show firmwaredownloadstatus** command for more information.

Action

SULB-1107

Message Firmware upgrade session (<session ID>: <session subject>) failed but recovered.

Message Type LOG | VCS

Severity WARNING

**Probable Cause** Indicates that firmware upgrade has failed but was recovered.

Recommended Execute the show firmwaredownloadstatus command for more information. Execute the firmware

Action download command again if needed.

Message Firmware upgrade session (<session ID>: <session subject>) failed.

Message Type LOG | VCS

Severity CRITICAL

Probable Cause Indicates that firmware upgrade has failed.

Recommended Execute the show firmwaredownloadstatus command for more information. Execute the firmware

**Action** download command again if needed.

SULB-1109

Message Firmware upgrade session (<session ID>: <session subject>) aborted.

Message Type LOG | VCS

Severity CRITICAL

Probable Cause Indicates that firmware upgrade has been aborted.

**Recommended** Execute the **firmware download** command again if needed.

Action

**SULB-1110** 

Message Firmware upgrade session (<session ID>: <session subject>) has completed the

installation successfully.

Message Type LOG | VCS

Severity WARNING

Probable Cause Indicates that firmware upgrade has completed.

**Recommended** No action is required.

Action

**SULB-1111** 

Message Logical chassis firmware download begins on rbridge-id <rbridge IDs>.

Message Type LOG | VCS

Severity WARNING

**Probable Cause** Indicates that firmware upgrade has started.

Recommended

No action is required.

Action

SULB-1112

Message Logical chassis firmware download has completed installation on rbridge-id

<rbridge IDs>.

Message Type LOG | VCS

Severity WARNING

**Probable Cause** Indicates that firmware upgrade has completed successfully.

**Recommended** No action is required.

Action

SULB-1113

Message Logical chassis firmware download will be aborted due to failover on rbridge-id

<rbridge IDs>.

Message Type LOG | VCS

**Severity** WARNING

Probable Cause Indicates that firmware upgrade failed.

**Recommended** Execute the **firmware recover** or **firmware activate** command.

Action

SULB-1114

Message Firmware installation has completed successfully on rbridge-id <rbridge IDs>.

Please run 'firmware activate' for firmware activation.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that firmware upgrade has completed.

**Recommended** Execute the **firmware activate** command to activate the firmware.

Message Logical-chassis Firmware Auto-upgrade has started on remote node <rbr/>bridge id>.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that firmware auto-upgrade on remote node has started.

**Recommended** No action is required.

Action

## SULB-1201

Message Logical-chassis Firmware Autdo-upgrade is in progress on remote node <rbridge id>.

Message Type LOG

Severity INFO

Probable Cause Indicates that firmware auto-upgrade on remote node is in progress.

**Recommended** No action is required.

Action

#### SULB-1202

Message Logical-chassis Firmware Auto-upgrade failed on remote node <rbridge id>.

Message Type LOG | VCS

Severity ERROR

**Probable Cause** Indicates that firmware auto-upgrade failed on the remote node.

**Recommended** No action is required.

Action

#### SULB-1203

Message Logical-chassis Firmware download completed on remote node <rbridge id>.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that firmware download has completed on the remote node.

**Recommended** No action is required. **Action** 

# **SWCH Messages**

#### SWCH-1001

Message Switch is not in ready state - Switch enable failed switch status= 0x<switch

status>, c\_flags = 0x<switch control flags>.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates failure to enable the switch because it is not in the ready state.

**Recommended** If the message persists, execute the **copy support** command and contact your switch service provider.

Action

SWCH-1002

Message Security violation: Unauthorized device < wwn name of device > tries to flogin to

port <port number>.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the specified device is not present in the authorized profile list.

**Recommended** Verify that the device is authorized to log in to the switch. If the device is authorized, execute the **show** 

secpolicy command to verify whether the specified device World Wide Name (WWN) is listed. If it is not

listed, execute the secpolicy defined-policy command to add this device to an existing policy.

SWCH-1003

Message Slot ENABLED but Not Ready during recovery, disabling slot = <slot number>(<return

value>)

Message Type LOG

**Severity** ERROR

Probable Cause Indicates that the slot state has been detected as inconsistent during failover or recovery.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

Action module

For a compact switch, reload or power cycle the switch.

## SWCH-1004

Message Interface module attach failed during recovery, disabling slot = <slot number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified interface module has failed during failover or recovery.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

**Action** module

For a compact switch, reload or power cycle the switch.

SWCH-1005

Message Diag attach failed during recovery, disabling slot = <slot number>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the diagnostic interface module attach operation has failed during failover or recovery.

Recommended For a modular switch, execute the power-off and power-on commands to power cycle the interface

Action module.

For a compact switch, reload or power cycle the switch.

SWCH-1007

Message Switch port <port number> disabled due to \"<disable reason>\".

Message Type LOG

Severity WARNING

**Probable Cause** Indicates that the specified switch port is disabled due to the reason displayed in the message.

**Recommended** Take corrective action to restore the port based on the disable reason displayed in the message and then

Action execute the **shutdown** and **no shutdown** commands.

#### SWCH-1021

**Message** HA state out of sync: Standby MM (ver = <standby SWC version>) does not support

Dynamic area on default switch (Active MM version = <active SWC version>).

Message Type LOG

Action

Severity WARNING

Probable Cause Indicates that the standby management module does not support the dynamic area on the default switch.

Recommended Load a firmware version in which the standby management module supports the dynamic area on the

default switch using the firmware download command.

#### SWCH-1023

Message HA state out of sync: Standby MM (ver = <standby SWC version>) does not support

active's enforce\_login policy (Active MM version =<active SWC version>).

Message Type LOG

Severity WARNING

Probable Cause Indicates that the standby management module does not enforce login policy of the active management

module

**Recommended** Configure the enforce login policy to a value that the standby management module supports.

Action

#### SWCH-1024

**Message** Rebooting the standby, received a duplicate update for port [<Port Number>]

Message Type LOG | FFDC

Severity INFO

Probable Cause Indicates that the standby CP received duplicate port create event for a port which is probably due to LC

coming online while syncing the backup MM. The standby CP reboots automatically to ensure sync and

attain normal state. This is a rare occurrence.

**Recommended** No Action is required.

# **TNLD Messages**

#### TNLD-1000

Message TunnelMgr initialized successfully.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Data Center Ethernet (DCE) tunnel manager has been initialized.

Recommended None

Action

#### TNLD-1001

**Message** Failed to allocate memory: (<function name>).

Message Type LOG

Severity ERROR

Probable Cause Indicates that the specified function has failed to allocate memory.

**Recommended** Check the memory usage on the switch using the **show process memory** command.

**Action** Restart or power cycle the switch.

#### TNLD-1005

Message TunnelMgr startup failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Data Center Ethernet (DCE) tunnel manager encountered an unexpected severe error

during basic startup and initialization.

**Recommended** Restart or power cycle the switch.

Action If the problem persists, download a new firmware version using the **firmware download** command.

#### TNLD-1006

Message Tunnel <printf> creation failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the tunnel creation was unsuccessful.

**Recommended** Technical support is required.

Action

## TNLD-1007

Message Tunnel <printf> deletion failed.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the tunnel deletion was unsuccessful.

**Recommended** Technical support is required.

Action

#### TNLD-2011

**Message** Delete duplicate Mcast\_Macs\_Remote entry: MAC=\"<Multicast MAC>\",

logical\_switch=\"<Logical\_Switch name>\".

Message Type LOG

Severity ERROR

Probable Cause Indicates an unexpected error while communicating to the Network Virtualization Platform (NVP)

controller.

**Recommended** Undo all operations and try again.

TNLD-2012

#### TNLD-2012

Message Local MAC \"<MAC address>\" already exists in Ucast\_Macs\_Remote table; skipping

write to Ucast\_Macs\_Local.

Message Type LOG

Severity ERROR

Probable Cause Indicates that Layer 2 system (L2SYS) has notified a MAC entry that was learned from the Network

Virtualization Platform (NVP).

Recommended

Action

Undo all operations and try again.

**TNLD-2013** 

Message Failed to cleanup Overlay Gateway Configuration during reconcile.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that cleanup of tunnels or local MAC entries has failed in the back-end.

Recommended

Action

Undo all operations and try again.

# **TOAM Messages**

# TOAM-1000

Message Cannot run this command because VCS is disabled.

Message Type DCE

Severity INFO

Probable Cause Indicates inability to run the TRILL OAM (TOAM) commands because VCS is disabled.

**Recommended** To run the TOAM commands, enable VCS using the **vcs enable** command.

Action

TOAM-1003

Message Initilization error: <reason>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that TRILL OAM (TOAM) has encountered an error during initialization.

**Recommended** Reload or power cycle the switch.

# **TRCE Messages**

#### TRCE-1002

Message Trace dump<optional slot indicating on which slot the dump occurs> automatically

transferred to address ' <FTP target designated by user> '.

Message Type LOG

Severity INFO

Probable Cause Indicates that a trace dump has occurred on the switch or the specified slot, and the trace dump files

were automatically transferred from the switch to the specified FTP server.

**Recommended** No action is required.

Action

TRCE-1003

Message Trace dump<optional slot indicating on which slot the dump occurs> was not

transferred due to FTP error.

Message Type LOG

Severity ERROR

Probable Cause Indicates that a trace dump has occurred on the switch or the specified slot, but the trace dump files were

not automatically transferred from the switch due to reasons such as an FTP error, wrong FTP address,

FTP site is down, and network is down.

**Recommended** If the message persists, execute the **copy support** command and contact your switch service provider.

Action

TRCE-1005

FTP Connectivity Test failed due to error.

Message Type LOG

Message

Severity ERROR

Probable Cause Indicates that the connectivity test to the FTP host failed because of reasons such as a wrong FTP

address, FTP site is down, or network is down.

**Recommended** Execute the **copy support** command and contact your switch service provider.

## TRCE-1006

Message FTP Connectivity Test succeeded to FTP site ' <FTP target configured by users> '.

Message Type LOG

Severity INFO

Probable Cause Indicates that a connectivity test to the FTP host has succeeded.

**Recommended** No action is required.

**Action** 

## TRCE-1007

Message Notification of this MM has failed. Parameters temporarily out of sync with other

 $\ensuremath{\mathsf{MM}}$  .

Message Type LOG

Severity ERROR

Probable Cause Indicates that the active management module was unable to alert the standby management module of a

change in the trace status. This message is only applicable to modular switches.

**Recommended** This message is often transitory. Wait a few minutes and try the command again.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

#### TRCE-1008

Message Unable to load trace parameters.

Message Type FFDC | LOG

Severity CRITICAL

**Probable Cause** Indicates that the management module is unable to read the stored trace parameters.

**Recommended** Reload the switch or the chassis.

Action If the message persists, execute the **copy support** command and contact your switch service provider.

## TRCE-1009

Message Unable to alert active MM that a dump has occurred.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the standby management module is unable to communicate trace information to the active

management module. This message is only applicable to modular switches.

**Recommended** Execute the **show ha** command to verify that the current management module is standby and the active

Action management module is active.

If the message persists, execute the **copy support** command and contact your switch service provider.

TRCE-1010

Message Traced fails to start.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the trace daemon (traced), which is used for transferring the trace files has failed to start.

The trace capability within the switch is unaffected. The system automatically restarts the traced facility

after a brief delay.

**Recommended** If the message persists, reload the switch or the chassis.

Action Execute the **copy support** command and contact your switch service provider.

TRCE-1011

Message Trace dump manually transferred to target ' <optional string to indicate which

slot the trace dump is transferred> ': <result>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the trace dump files were transferred manually to the specified slot.

**Recommended** No action is required.

#### TRCE-1012

 $\textbf{Message} \qquad \text{The system was unable to retrieve trace information from slot $<$$Slot number of the} \\$ 

interface module on which the attempt was made>.

Message Type LOG

**Action** 

Severity WARNING

Probable Cause Indicates that the system was unable to retrieve trace information from the specified slot because there is

no communication between the main system and the slot.

Recommended Check that the interface module is enabled and retry the command. If the interface module is already

enabled, execute the **copy support** command and contact your switch service provider.

# **TS Messages**

#### TS-1002

Message

<Type of clock server used> Clock Server used instead of <Type of clock server
configured>: locl: 0x<Reference ID of LOCL> remote: 0x<Reference ID of external
clock server>.

Message Type

LOG

Severity

INFO

**Probable Cause** 

Indicates that the switch time synchronization was sourced from an alternate clock server instead of the configured clock server. The clock server used can be one of the following type:

- LOCL Local switch clock.
- External External Network Time Protocol (NTP) server address configured.

This message may be logged during temporary operational issues such as IP network connection issues to the external clock server. If the message does not recur, it can be ignored.

Recommended

Action

Execute the **show ntp status** command to verify that the switch clock server IP address is configured correctly. Verify if this clock server is accessible to the switch and functional. If it is not accessible or functional, configure an accessible and functional clock server or reset the clock server to local clock server (LOCL).

#### TS-1008

Message

<New clock server used> Clock Server used instead of <Old server configured>.
System time changed from <Old time> to <New time>.

Message Type

LOG

Severity

INFO

**Probable Cause** 

Indicates that the source of switch time synchronization was changed to another configured clock server because the Network Time Protocol (NTP) query to the current active external clock server failed.

Recommended

Action

No action is required. New clock server synchronization will adjust the clock time.

## TS-1009

Message Event: change time: attempt.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates an attempt to change the switch time.

**Recommended** No action is required.

Action

TS-1010

**Message** Event: change time: <success or fail>, Info: <result detail>.

Message Type AUDIT

Class SECURITY

Severity INFO

**Probable Cause** Indicates the status of the switch time change.

Recommended

**Action** 

No action is required.

TS-1011

Message Event: change time zone: attempt.

Message Type AUDIT

Class SECURITY

Severity INFO

**Probable Cause** Indicates an attempt to change the time zone.

**Recommended** No action is required.

# **8** TS-1012

## TS-1012

Message Event: change time zone: <success or fail>, Info: <result detail>.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates the status of the time zone change.

**Recommended** No action is required.

Action

TS-1013

Message Event: Clock Server change, Status: success, Info: <New clock server used> Clock

Server used instead of <Old server configured>. System time changed from <Old

time> to <New time>.

Message Type AUDIT

Class SECURITY

Severity INFO

Probable Cause Indicates that the clock server and the system time have been changed.

**Recommended** No action is required.

# **UCST Messages**

# UCST-1003

Message Duplicate Path to RBridge <RBridge ID>, Output Port = <port number>, PDB pointer =

0x<value>.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that duplicate paths were reported to the specified RBridge from the output port. The *PDB* 

pointer value displayed in the message is the address of the path database (PDB) and provides

debugging information.

Recommended

Action

No action is required.

# **UDLD Messages**

## **UDLD-1000**

Message UDLD is enabled.

Message Type LOG

Severity INFO

Probable Cause Indicates that the UniDirectional Link Detection (UDLD) protocol is enabled globally.

**Recommended** No action is required.

Action

UDLD-1001

Message UDLD is disabled.

Message Type LOG

Severity INFO

Probable Cause Indicates that the UniDirectional Link Detection (UDLD) protocol is disabled globally.

**Recommended** No action is required.

Action

**UDLD-1002** 

Message UDLD Hello time has changed.

Message Type LOG

Severity INFO

Probable Cause Indicates that the UniDirectional Link Detection (UDLD) Hello time has been changed.

**Recommended** No action is required.

#### UDLD-1003

Message UDLD Multiplier timeout has changed.

Message Type LOG

Severity INFO

Probable Cause Indicates that the UniDirectional Link Detection (UDLD) timeout multiplier value has been changed.

**Recommended** No action is required.

Action

## **UDLD-1004**

Message UDLD is enabled on interface <InterfaceName>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the UniDirectional Link Detection (UDLD) protocol is enabled on the specified interface.

**Recommended** No action is required.

Action

#### UDLD-1005

Message UDLD is disabled on interface <InterfaceName>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the UniDirectional Link Detection (UDLD) protocol is disabled on the specified interface.

**Recommended** No action is required.

Action

#### UDLD-1006

Message Link status on interface <InterfaceName> is down. Unidirectional link detected.

Message Type LOG

Severity ERROR

**Probable Cause** Indicates that the specified interface has been detected as a unidirectional link. The interface is blocked.

# **8** UDLD-1007

Recommended

Action must be taken to fix the unidirectional link.

Action

**UDLD-1007** 

**Message** Link status on interface <InterfaceName> is up. Bidirectional link detected.

Message Type LOG

Severity INFO

Probable Cause Indicates that UniDirectional Link Detection (UDLD) PDUs are being received on a link that was

considered unidirectional.

Recommended

Action

No action is required.

# **UPTH Messages**

# **UPTH-1001**

Message No minimum cost path in candidate list.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the switch is unreachable because no minimum cost path (MPATH) exists in the candidate

list (RBridge ID list).

**Recommended** No action is required. This error will end the current shortest path first (SPF) computation.

# **VC Messages**

## VC-1000

**Message** vCenter <vCenterName> configuration is added.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that a new vCenter configuration was added.

**Recommended** No action is required.

Action

## VC-1001

 $\begin{tabular}{lll} \textbf{Message} & & vCenter & vCenterName & configuration is changed. \\ \end{tabular}$ 

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the specified vCenter configuration has been updated.

**Recommended** No action is required.

Action

## VC-1002

**Message** vCenter <vCenterName> configuration is deleted.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the specified vCenter configuration has been deleted.

**Recommended** No action is required.

#### VC-1003

Message vCenter <vCenterName> configuration has been activated successfully.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified vCenter configuration has been activated.

**Recommended** No action is required.

Action

# VC-1004

Message vCenter <vCenterName> configuration has been deactivated successfully.

Message Type LOG

Severity INFO

Probable Cause Indicates that the specified vCenter configuration has been deactivated.

**Recommended** No action is required.

**Action** 

# VC-1005

Message Login to vCenter <vCenterName> failed (attempt(s) <failedAttempts>) - check

credentials for user <userName>.

Message Type LOG

**Severity** WARNING

Probable Cause Indicates that the vCenter login failed due to invalid credentials.

**Recommended** Enter the correct username and password for the vCenter.

# **8** v

VC-1006

## VC-1006

Message vCenter <vCenterName> periodic discovery interval has been changed to <interval>

minutes.

Message Type LOG

Severity INFO

Probable Cause Indicates that the periodic discovery timer interval has been changed for the specified vCenter.

**Recommended** No action is required.

Action

VC-1007

Message vCenter <vCenterName>: ignore-delete-all-response has been changed to

<ignore\_count> cycles.

Message Type LOG

Severity INFO

Probable Cause Indicates that the vCenter ignore invalid discovery cycle count has been changed.

**Recommended** No action is required.

Action

VC-1008

Message Ignoring no data from vCenter <url> - cycle: <ignore\_count>.

Message Type LOG

Severity WARNING

Probable Cause Indicates the cycle for which no data is received from vCenter has been ignored.

**Recommended** No action is required.

## VC-1009

Message No data received from vCenter <url>, proceeding with discovery after specified

<ignore\_count> cycles.

Message Type LOG

Severity WARNING

Probable Cause Indicates proceeding with discovery after receiving invalid data from vCenter.

**Recommended** No action is required.

Action

#### VC-1010

Message vCenter <vCenterName> : ignore-delete-all-response value has been changed to

ALWAYS.

Message Type LOG

Severity INFO

Probable Cause Indicates that the vCenter ignore invalid discovery cycle count has been changed to "always".

**Recommended** No action is required.

Action

## VC-1011

Message vCenter <url> : ignoring invalid discovery - ALWAYS.

Message Type LOG

Severity WARNING

Probable Cause Indicates the cycle for which there was an invalid discovery has been ignored.

**Recommended** No action is required.

# **8** VC-1100

## VC-1100

Message START: <discType> discovery of virtual assets from vCenter <vCenterName> @ <url>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the discovery of assets has started for the specified vCenter.

**Recommended** No action is required.

Action

# VC-1101

Message END: <discType> discovery of virtual assets from vCenter <vCenterName> @ <url>.

Message Type LOG

Severity INFO

Probable Cause Indicates that the discovery of assets has completed for the specified vCenter.

**Recommended** No action is required.

**Action** 

# VC-1103

Message Connect to vCenter <vCenterName> failed @ <url> : <failureReason>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that connection to vCenter failed.

**Recommended** Ensure reachability to vCenter, and check vCenter credentials and vCenter version.

# **VCS Messages**

#### VCS-1001

Message Event: VCS cluster create, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS

Id>, Status: <Cluster status>.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that the VCS cluster has been created due to the initial VCS logical-chassis enable on two or

more nodes where a VCS cluster of the same VCS ID did not exist before.

**Recommended** No action is required.

Action

#### VCS-1002

Message Event: VCS cluster create, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS

Id>, Status: VCS cluster failed to be created, Reason: <Error Reason>.

Message Type LOG | VCS

Severity ERROR

Probable Cause Indicates that the VCS cluster failed to be created. Refer to the reason code for the cause of the error.

**Recommended** Refer to reason code for possible action. **Action** 

VCS-1003

Message Event: VCS node add, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS Id>,

Status: rBridge ID <RBridge-id of Added Switch> (<IP of Added Switch>) added to

VCS cluster.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that a logical-chassis node has been added to the VCS cluster. The node was added because

the VCS logical-chassis is enabled on a node that was not a member of the VCS cluster.

**Recommended** No action is required.

#### VCS-1004

Message Event: VCS node add, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS Id>,

Status: rBridge ID <RBridge-id of Switch That Failed To Be Added> (<IP of Switch That Failed To Be Added>) failed to be added to VCS cluster, Reason: <Error

Reason>.

Message Type LOG | VCS

Severity ERROR

Probable Cause Indicates that a logical-chassis node failed to be added to the VCS cluster. Refer to the reason code for

the cause of the error.

**Recommended** Refer to reason code for possible action.

Action

VCS-1005

Message Event: VCS node rejoin, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS

Id>, Status: rBridge ID <RBridge-id of Rejoined Switch> (<IP of Rejoined Switch>)

rejoined VCS cluster.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that the logical-chassis node has gone offline and returned online without any configuration

changes.

**Recommended** No action is required.

Action

VCS-1006

Message Event: VCS node rejoin, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS

Id>, Status: rBridge ID <RBridge-id of Switch That Failed To Rejoin> (<IP of Switch That Failed To Rejoin>) failed to rejoin VCS cluster, Reason: <Error

Reason>.

Message Type LOG | VCS

Severity ERROR

Probable Cause Indicates that the logical-chassis node has failed to rejoin the existing VCS cluster. Refer to the reason

code for the cause of the error.

**Recommended** Refer to reason code for possible action.

## VCS-1007

Message

Event: VCS node remove, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS Id>, Status: rBridge ID <RBridge-id of Removed Switch> (<IP of Removed Switch>) removed from VCS cluster.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that VCS is disabled on the node that was part of a VCS cluster.

**Recommended** No action is required. **Action** 

## VCS-1008

Message

Event: VCS node remove, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS Id>, Status: rBridge ID <RBridge-id of Switch That Failed To Be Removed> (<IP of Switch That Failed To Be Removed>) failed removal from VCS cluster, Reason: <Error Reason>.

Message Type LOG | VCS

Severity ERROR

Probable Cause Indicates that a logical-chassis node failed to be removed from the VCS cluster. Refer to the reason code

for the cause of the error.

Recommended

Action

Refer to reason code for possible action.

## VCS-1009

Message

Event: VCS node disconnect, Coordinator IP: <Coordinator's Public IP>, VCS ID: <VCS Id>, Status: rBridge ID <RBridge-id of Switch That Disconnected> (<IP of Switch That Disconnected >) disconnected from VCS cluster.

Message Type LOG | VCS

Severity INFO

Probable Cause Indicates that the heartbeat loss to a logical-chassis node occurred because the node was reloaded or all

interswitch links (ISLs) to the node are down.

Recommended If you had issued the reload command, no action is required. If for another reason, check the state of the

**Action** disconnected node and the ISLs to the disconnected node.

# **VRRP Messages**

#### VRRP-1001

**Message** <message>: <message>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates that the system has failed to allocate memory.

**Recommended** Check the memory usage on the switch using the **show process memory** command.

**Action** Reload or power cycle the switch.

**VRRP-1002** 

Message <msg>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Virtual Router Redundancy Protocol (VRRP) session state has changed.

**Recommended** No action is required.

Action

VRRP-1003

Message <msg>.

Message Type DCE

Severity INFO

**Probable Cause** Indicates that the Virtual Router Redundancy Protocol (VRRP) session is enabled.

**Recommended** No action is required.

#### VRRP-1004

Message <msg>.

Message Type DCE

Severity INFO

Probable Cause Indicates that the Virtual Router Redundancy Protocol (VRRP) session is disabled.

**Recommended** No action is required.

Action

VRRP-1501

**Message** <message>: <message>.

Message Type DCE

Severity ERROR

Probable Cause Indicates that the system has failed to initialize.

**Recommended** Reload or power cycle the switch.

**Action** 

VRRP-2001

**Message** <message>: <message>.

Message Type DCE

Severity ERROR

**Probable Cause** Indicates a connection, transfer, or receiving error in the socket.

**Recommended** If this is a modular switch, execute the **ha failover** command. If the problem persists or if this is a

Action compact switch, download a new firmware version using the firmware download command.

# **WLV Messages**

#### WLV-1001

Message Port <port number> port fault. Change the SFP transceiver or check cable.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates a deteriorated small form-factor pluggable (SFP) transceiver, an incompatible SFP transceiver

pair, or a faulty cable between the peer ports.

**Recommended** Verify that compatible SFP transceivers are used on the peer ports, the SFP transceivers have not

deteriorated, and the Fibre Channel cable is not faulty. Replace the SFP transceivers or the cable, if

necessary.

#### WLV-1002

Message Port <port number> chip faulted due to internal error.

Message Type LOG | FFDC

Severity ERROR

Probable Cause Indicates an internal error. All the ports on the interface module or switch will be disrupted.

**Recommended** For a modular switch, execute the **power-off** and **power-on** commands to power cycle the interface

Action module.

For a compact switch, reload or power cycle the switch.

#### WLV-1003

Message Port <port number> faulted due to excessive link flapping. Check the SFP

transceiver/cable and issue shutdown/no shutdown commands to recover.

Message Type LOG

**Action** 

Severity ERROR

Probable Cause Indicates a deteriorated small form-factor pluggable (SFP) transceiver, an incompatible SFP transceiver

pair, or a faulty cable between the peer ports.

**Recommended** Verify that compatible SFP transceivers are used on the peer ports, the SFP transceivers have not

deteriorated, and the cable is not faulty. Replace the SFP transceivers or the cable, if necessary. Execute

the **shutdown** and **no shutdown** commands to restart the link up process.

## WLV-1004

**Message** Port <port number> faulted due to excessive Symbol Errors. Check the SFP/QSFP

transceiver/cable and issue shutdown/no shutdown commands to recover.

Message Type LOG

Action

**Severity** ERROR

Probable Cause Indicates a deteriorated small form-factor pluggable (SFP) transceiver or quad small form-factor

pluggable (QSFP), an incompatible SFP or QSFP transceiver pair, or a faulty cable between the peer

ports.

Recommended Verify that compatible SFP or QSFP transceivers are used on the peer ports, the SFP or QSFP

transceivers have not deteriorated, and the cable is not faulty. Replace the SFP or QSFP transceivers or

the cable, if necessary. Execute the **shutdown** and **no shutdown** commands to restart the link-up

process.

# **ZONE Messages**

#### **ZONE-1010**

Message Duplicate entries in zone (<zone name>) specification.

Message Type LOG

Severity WARNING

Probable Cause Indicates that there are duplicate entries in a zone object. A zone object member is specified twice in a

given zone object. This message occurs only when enabling a zone configuration.

Recommended Check the members of the zone and delete the duplicate member using the no member-zone

Action command.

**ZONE-1015** 

Message Not owner of the current transaction <transaction ID>.

Message Type LOG

Severity WARNING

Probable Cause Indicates that a zoning change operation was not allowed because the zoning transaction was opened

by another task. Indicates concurrent modification of the zone database by multiple administrators.

Recommended Wait until the previous transaction is completed. Verify that only one administrator is working with the

**Action** zone database at a time.

**ZONE-1019** 

Message Transaction Commit failed. Reason code <reason code> (<Application reason>) -

\"<reason string>\".

Message Type LOG

Severity ERROR

Probable Cause Indicates that the reliable commit service (RCS) had a transmit error. RCS is a protocol used to transmit

changes to the configuration database within a fabric.

**Recommended** Often this message indicates a transitory problem. Wait a few minutes and retry the command.

Action Make sure your changes to the zone database are not overwriting the work of another administrator.

Execute the show zoning operation-info command to know if there is any outstanding transaction

running on the local switches.

If the message persists, execute the copy support command and contact your switch service provider.

Message The effective configuration has changed to <Effective configuration name>.

Message Type LOG

> Severity **INFO**

**Probable Cause** Indicates that the effective zone configuration has changed to the specified configuration name.

Recommended Verify that the event was planned. If the event was planned, no action is required. If the event was not Action

planned, take appropriate action as defined by your enterprise security policy.

**ZONE-1023** 

Message Switch connected to interface (<interfaceName>) is busy. Retrying zone merge.

Message Type LOG

> INFO Severity

**Probable Cause** Indicates that the switch is retrying the zone merge operation. This usually occurs if the switch on the

other side of the port is busy.

Recommended If the message persists, execute the copy support command and contact your switch service provider.

Action

**ZONE-1024** 

Message <Information message>.

Message Type LOG

> INFO Severity

**Probable Cause** Indicates that the zoning enabled-configuration cfg-action cfg-save command was executed

successfully.

Recommended

Action

No action is required.

Message

Zoning transaction aborted <error reason>.

Message Type

LOG

Severity INFO

**Probable Cause** 

Indicates that the zoning transaction was aborted because of one of the following conditions:

- Zone Merge Received: The fabric is in the process of merging two zone databases.
- Zone Config update Received: The fabric is in the process of updating the zone database.
- Bad Zone Config: The new configuration is not viable.
- Zoning Operation failed: A zoning operation failed.
- Shell exited: The command shell has exited.
- Unknown: An error was received for an unknown reason.
- User Command: A user aborted the current zoning transaction.
- Switch Shutting Down: The switch is currently shutting down.

Most of these error conditions are transitory.

Recommended Action

Try again after some time. Verify that only one administrator is modifying the zone database at a time.

## **ZONE-1028**

Message

Commit zone DB larger than supported - <zone db size> greater than <max zone db size>.

Message Type

LOG

Severity

**WARNING** 

**Probable Cause** 

Indicates that the zone database size is greater than the limit allowed by the fabric. The limit of the zone database size depends on the lowest level switch in the fabric. Older switches have less memory and force a smaller zone database for the entire fabric.

Recommended

Action

Edit the zone database to keep it within the allowable limit for the specific switches in your fabric. You can view the zone database size information using the **show zoning operation-info** command.

## **ZONE-1029**

Message

Restoring zone cfg from flash failed - bad config saved to <config file name>[<return code>].

Message Type

LOG

Severity

WARNING

**Probable Cause** 

Indicates that the zone configuration restored from the flash was faulty. This error will save the faulty zone configuration in the zoned core file directory.

Recommended Action

If the message persists, execute the copy support command and contact your switch service provider.

**ZONE-1034** 

Message A new zone database file is created.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that a new zone database file has been created.

**Recommended** No action is required.

Action

**ZONE-1036** 

Message Unable to create <config file name>: error message <System Error Message>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Network OS cannot create the zone configuration file. Typically, the zone configuration

is too large for the memory available on the switch.

Recommended Reduce the size of the zone database by deleting some zones and retry the operation. Refer to the

Network OS Administrator's Guide for instructions to delete a zone.

**ZONE-1037** 

**Message** Unable to examine <config file name>: error message <System Error Message>.

Message Type LOG

Action

Action

Severity ERROR

Probable Cause Indicates that the Network OS cannot examine the zone configuration file. Typically, the zone

configuration is too large for the memory available on the switch.

Recommended Reduce the size of the zone database by deleting some zones and retry the operation. Refer to the

Network OS Administrator's Guide for instructions to delete a zone.

#### **ZONE-1038**

Message Unable to allocate memory for <config file name>: error message <System Error

Message>.

Message Type LOG

Action

Severity ERROR

Probable Cause Indicates that the Network OS cannot allocate enough memory for the zone configuration file. Typically,

the zone configuration is too large for the memory available on the switch.

**Recommended** Reduce the size of the zone database by deleting some zones and retry the operation. Refer to the

Network OS Administrator's Guide for instructions to delete a zone.

**ZONE-1039** 

Message Unable to read contents of <config file name>: error message <System Error

Message>.

Message Type LOG

Severity ERROR

Probable Cause Indicates that the Network OS cannot read the zone configuration file. Typically, the zone configuration is

too large for the memory available on the switch.

**Recommended** Reduce the size of the zone database by deleting some zones and retry the operation. Refer to the

Action Network OS Administrator's Guide for instructions to delete a zone.

**ZONE-1040** 

Message Merged zone database exceeds limit.

Message Type LOG

Severity INFO

Probable Cause Indicates that the Network OS cannot read the merged zone configuration file. Typically, the zone

configuration is too large for the memory available on the switch.

**Recommended** Reduce the size of the zone database by deleting some zones and retry the operation. Refer to the

Action Network OS Administrator's Guide for instructions to delete a zone.

Message Unstable link detected during merge at interfaceName (<iinterfaceName>).

Message Type LOG

Severity WARNING

Probable Cause Indicates a possible unstable link or a faulty cable.

**Recommended** Verify that the small form-factor pluggable (SFP) transceiver and cable at the specified port are not faulty.

**Action** Replace the SFP transceiver and cable if necessary.

#### **ZONE-1042**

Message The effective configuration has been disabled.

Message Type LOG

Action

Severity INFO

Probable Cause Indicates that the effective zone configuration has been disabled.

**Recommended** Verify that the event was planned. If the event was planned, no action is required. If the event was not

planned, take appropriate action as defined by your enterprise security policy.

#### **ZONE-1043**

Message The Default Zone access mode is set to No Access.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the default zone access mode is set to No Access.

**Recommended** Verify that the event was planned. If the event was planned, no action is required. If the event was not

Action planned, take appropriate action as defined by your enterprise security policy.

## **ZONE-1044**

Message The Default Zone access mode is set to All Access.

Message Type LOG

Severity INFO

**Probable Cause** Indicates that the default zone access mode is set to All Access.

Recommended

Verify that the event was planned. If the event was planned, no action is required. If the event was not

planned, take appropriate action as defined by your enterprise security policy.

**ZONE-1045** 

Message The Default Zone access mode is already set to No Access.

Message Type LOG

Action

Severity INFO

**Probable Cause** Indicates that the default zone access mode is already set to No Access.

Recommended No action is required.

Action

**ZONE-1046** 

Message The Default Zone access mode is already set to All Access.

Message Type LOG

Severity INFO

Probable Cause Indicates that the default zone access mode is already set to All Access.

**Recommended** No action is required.

Action

**ZONE-1048** 

Message ZONE acquire change authorization (ACA) is rejected on the standby.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the standby zoning component did not receive a syncdump command from the primary

side

**Recommended** Synchronize the standby management module using the **ha sync start** command.

Message Defined and Effective zone configurations are inconsistent.

Message Type LOG

Severity WARNING

Probable Cause Indicates that the defined and effective configurations are different.

Recommended Execute the zoning enabled-configuration cfg-name cfgName command to make both the

Action configurations consistent.

ZONE-1062