

Documentation Reference for Avaya Ethernet Routing Switch 3600 Series

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Chapter 1: Introduction

Purpose

The Documentation Reference explains the organization of the technical documentation. You can use this document to understand where you can find specific types of information in the customer documentation suite.

Chapter 2: New in this document

Documentation Reference for Avaya Ethernet Routing Switch 3600 Series, NN47213-101 is a new document for Release 6.0 so all the features are new in this document. See Release Notes for Avaya Ethernet Routing Switch 3600 Series, NN47213-400 for a full list of features.

Chapter 3: Roadmap

Use this section to find the correct document for the task you need to perform.

Customer documentation packaging

Avaya technical documents are organized according to job functions. Following are the job functions:

- Product fundamentals on page 7
- Installation and commissioning on page 8
- Upgrades and Patches on page 9
- Operations on page 9
- · Administration and Security on page 9
- Fault and Performance Management on page 10

Product fundamentals

Product fundamentals documentation includes product overview and information that applies to all areas of the product.

Table 1: ERS 3600 Series product fundamentals documents

Document title	Description
Regulatory Reference for Avaya Ethernet Routing Switch 3600 Series, NN47213-100	Provides regulatory information and precautionary messages.
Documentation Reference for Avaya Ethernet Routing Switch 3600 Series, NN47213-101	Provides an overview of the documentation suite.
Using ACLI and EDM on Avaya Ethernet Routing Switch 3600 Series, NN47213-102	Describes user interfaces and information about feature licensing, if applicable.

Table continues...

Document title	Description
ACLI Commands Reference for Avaya Ethernet Routing Switch 3600 Series, NN47213-103	Provides default values and proper syntax for the Avaya Command Line Interface (ACLI) commands.
Locating the documentation for Avaya Ethernet Routing Switch 3600 Series, NN47213-104	This document provides information about locating the switch documentation and software.

Installation and commissioning

Installation and Commissioning documentation includes information that supports initial installation and commissioning (initial configuration) activities, including preparation, processes, safety requirements, and instructions for rollback procedures.

Table 2: ERS 3600 installation and commissioning documents

Document title	Description
Quick Start Configuration for Avaya Ethernet Routing Switch 3600 Series, NN47213-301	Provides information and procedures to introduce the switch to the network and perform basic configuration tasks.
Installing Avaya Ethernet Routing Switch 3600 Series, NN47213–304	This document provides instructions to install the switch in an equipment rack (individually or in a stack) or on a shelf. It also provides instructions to perform the initial IP configuration on the switch using CLI, BootP, or the IP.CFG file. It also provides instructions to verify the switch status using the frontpanel LEDs.
Installing Transceivers and Optical Components on Avaya Ethernet Routing Switch 3600 Series, NN47213-302	Provides instructions to install small form factor pluggable (SFP) transceivers, 10 Gigabit small form factor pluggable transceivers, and includes specification for these hardware components.
Installation Job Aid (English) for Avaya Ethernet Routing Switch 3600 Series, NN47213-303	Provides instructions to install the switch in an equipment rack or on a shelf and prepare for network connectivity, as well as instructions to configure stacking.
Configuring Systems on Avaya Ethernet Routing Switch 3600 Series, NN47213–506	This document provides instructions to perform basic configuration of the switch including procedures to configure the switch IP address after hardware installation. It also provides instructions to configure system-level features such as stacking, feature licensing, Simple Network Time Protocol, BootP, Domain Name System, PoE, and LLDP.

Upgrades and Patches

Upgrades and Patches documentation includes information to upgrade software and hardware components.

Table 3: 3600 Series upgrades and patches documents

Document title	Description
Release Notes for Avaya Ethernet Routing Switch 3600 Series, NN47213-400	Describes new features and important information about the latest release. Release Notes includes a list of known issues (including workarounds where appropriate) and a list of fixed issues.

Operations

Operations documents include information that supports tasks related to configuration (post-commissioning) of services or applications, routine maintenance of hardware or software, and accounting or billing activities.

Table 4: ERS 3600 Series operations documents

Document title	Description
Configuring VLANs, Spanning Tree, and Multi-Link Trunking on Avaya Ethernet Routing Switch 3600 Series, NN47213-500	Provides procedures and conceptual information to configure Layer 2; can include VLANs, Spanning Tree, Link Aggregation Control Protocol, and Multi-Link Trunking.
Configuring IP Routing and Multicast on Avaya Ethernet Routing Switch 3600 Series, NN47213-502	Provides procedures and conceptual information to configure IP routing features, including static routes, Proxy ARP, DHCP Relay, and UDP forwarding. It also provides procedures and conceptual information to manage multicast traffic using IGMP snooping.
Configuring Quality of Service on Avaya Ethernet Routing Switch 3600 Series, NN47213-503	Provides procedures and conceptual information to configure Quality of Service.

Administration and Security

Administration and Security documentation includes information that supports tasks that operations personnel perform that relate to network administration or product security, including the configuration and management of systems data and users. The documentation also includes the management and protection of resources from unauthorized or detrimental access and use.

Table 5: ERS 3600 Series administration and security documents

Document title	Description
Configuring Security on Avaya Ethernet Routing Switch 3600 Series, NN47213-504	Provides procedures and conceptual information to administer and configure security features, including MAC-based security, RADIUS, EAPOL, IPv6 First Hop Security (FHS), and SSH.

Fault and Performance Management

Fault and Performance Management documents include information that supports the tasks that operations personnel perform that relate to managing or preventing faults, troubleshooting, and monitoring and improving the performance of the network or product.

Table 6: ERS 3600 Series fault and performance management documents

Document title	Description
Configuring System Monitoring on Avaya Ethernet Routing Switch 3600 Series, NN47213-501	Provides information and system diagnostics tools including syslog, Remote Monitoring, port mirroring, and displaying ports and chassis statistics.
Logs Reference for Avaya Ethernet Routing Switch 2000, 3000, 4000, 5000 Series and Virtual Services Platform 7000 Series , NN47216-600	Provides information about the various log messages generated by the system.
Troubleshooting Avaya Ethernet Routing Switch 3600 Series, NN47213-700	Describes common problems and error messages and the techniques to resolve them.

Chapter 4: Information quality

Avaya technical documents are tested by subject matter experts (SMEs) throughout the product development lifecycle. SMEs from Design, Product Verification (PV), Product Line Management (PLM), and other stakeholder groups, all contribute to document quality.

On a limited basis, Avaya releases technical documents in the early stages of development that have not completed all testing milestones. Documents that have not completed testing bear a Draft identification to indicate that the content they contain can change as the product is refined and document testing is completed. Draft documents are not widely available.

Chapter 5: Text conventions

This chapter describes the text conventions used in the Avaya Ethernet Routing Switch 3600 Series documentation.

Angle brackets

When you see angle brackets in a command string they indicate that you choose the text to enter based on the description inside the brackets. Do not type the brackets when you enter the command

Example

If the command syntax is ping <ip address>, then you enter the following:

```
ping 192.32.10.12
```

Bold or Bold Courier text

Bold or Bold Courier text indicates command names, options, and text that you must enter.

Example

Use the info command.

Example

Enter show ip {alerts | routes}.

Example

Procotols, **IP** identifies the IP command on the Protocols menu.

Braces

Braces ({}) indicate required elements in syntax descriptions where more than one option is available.

You must choose only one option.

Do not type the braces when you enter the command.

Example

If the command syntax is stack oper-mode {Pure | Hybrid}, you must enter one of the following:

- stack oper-mode Pure
- stack oper-mode Hybrid

Brackets

Brackets ([]) indicate optional elements in syntax descriptions. Do not type the brackets when you enter the command.

Example

If the command syntax is show ip interfaces [-alerts] you can enter one of the following:

- show ip interfaces
- show ip interfaces —alerts

Ellipses

An ellipsis (...) indicates that you repeat the last element of the command as needed.

Example

If the command syntax is ethernet/2/1 [<parameter> <value>] ... you enter the following:

ethernet/2/1 and as many parameter-value pairs as you need.

Italic text

Italic text indicates book titles or new terms followed by a definition.

Example

Documentation Reference for Avaya Ethernet Routing Switch 3600 Series, NN47213-101

Plain Courier text

Plain Courier text indicates system output.

Example

Prompts and system messages like the following are presented in plain Courier text.

Set Trap Monitor Filters

Separator

A separator (>) is used to define menu paths.

Example

The following illustrates the IP command on the Protocols menu.

Protocols > IP

Vertical bar

A vertical bar (|) separates choices for command keywords and arguments.

Enter only one choice.

Do not type the vertical line when you enter the command.

Example

If the command syntax is show ip {alerts | routes}, you enter one of the following:

- show ip alerts
- show ip routes

cr convention

In ACLI procedures, when you see <cr> as an option for a command, you can press the Enter key on your keyboard to execute the command.

Chapter 6: Related Resources

Support

Go to the Avaya Support website at http://support.avaya.com for the most up-to-date documentation, product notices, and knowledge articles. You can also search for release notes, downloads, and resolutions to issues. Use the online service request system to create a service request. Chat with live agents to get answers to questions, or request an agent to connect you to a support team if an issue requires additional expertise.

Documentation

See Documentation Reference for Avaya Ethernet Routing Switch 3600 Series, NN47213-101 for a list of the documentation for this product.

For more information about new features of the switch and important information about the latest release, see *Release Notes for Avaya Ethernet Routing Switch 3600 Series, NN47213-400.*

For more information about how to configure security, see *Configuring Security on Avaya Ethernet Routing Switch 3600 Series, NN47213-504.*

Training

Ongoing product training is available. For more information or to register, see http://avaya-learning.com/.

Enter the course code in the **Search** field and click **Go** to search for the course.

Course code	Course title
8D00020E	Stackable ERS and VSP Products Virtual Campus Offering

Viewing Avaya Mentor videos

Avaya Mentor videos provide technical content on how to install, configure, and troubleshoot Avaya products.

About this task

Videos are available on the Avaya Support website, listed under the video document type, and on the Avaya-run channel on YouTube.

Procedure

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 - In Search, type Avaya Mentor Videos to see a list of the available videos.
 - In Search, type the product name. On the Search Results page, select Video in the Content Type column on the left.
- To find the Avaya Mentor videos on YouTube, go to www.youtube.com/AvayaMentor and perform one of the following actions:
 - Enter a key word or key words in the Search Channel to search for a specific product or topic.
 - Scroll down Playlists, and click the name of a topic to see the available list of videos posted on the website.



Note:

Videos are not available for all products.

Searching a documentation collection

On the Avaya Support website, you can download the documentation library for a specific product and software release to perform searches across an entire document collection. For example, you can perform a single, simultaneous search across the collection to quickly find all occurrences of a particular feature. Use this procedure to perform an index search of your documentation collection.

Before you begin

- Download the documentation collection zip file to your local computer.
- You must have Adobe Acrobat or Adobe Reader installed on your computer.

Procedure

- 1. Extract the document collection zip file into a folder.
- 2. Navigate to the folder that contains the extracted files and open the file named cproduct name release.pdx.

- 4. Enter a search word or phrase.
- 5. Select any of the following to narrow your search:
 - · Whole Words Only
 - Case-Sensitive
 - Include Bookmarks
 - Include Comments
- 6. Click Search.

The search results show the number of documents and instances found. You can sort the search results by Relevance Ranking, Date Modified, Filename, or Location. The default is Relevance Ranking.

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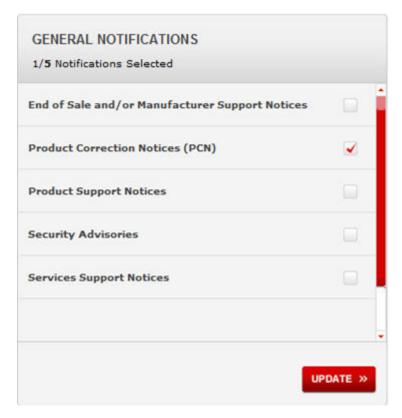
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About this task

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Procedure

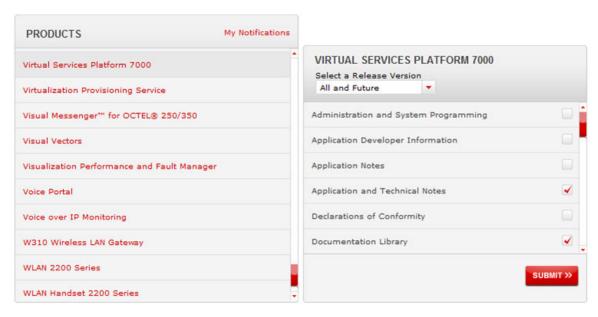
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- 3. Under My Information, select SSO login Profile.
- 4. Click E-NOTIFICATIONS.
- 5. In the GENERAL NOTIFICATIONS area, select the required documentation types, and then click **UPDATE**.



- 6. Click OK.
- 7. In the PRODUCT NOTIFICATIONS area, click Add More Products.



- 8. Scroll through the list, and then select the product name.
- 9. Select a release version.
- 10. Select the check box next to the required documentation types.



11. Click Submit.