# AirDefense Services Platform 9.1.3 User Guide

# TABLE OF CONTENTS

Introduction	1-xv
Scope of Documentation	
Notational Conventions	1-xvi
Service Information	1-xvi

#### **Chapter 1: System Overview**

Introduction	1-1
ADSP in Standalone Mode	1-1
ADSP/WiNG Unified Mode Platform	1-2
System Components	1-2
System Requirements	1-3
Supported Hardware Appliances	1-3
Supported Virtual Platforms	1-3
Supported Browsers	1-3
Supported OS	1-3
Version Compatibility for Upgrade	1-4
Version 9.1.3-10	
WiNG Version Compatibility	1-4
Connecting to Hardware Appliance	1-4
Connect a Laptop	
Connect a Monitor and Keyboard	
Access Appliance Remotely	
Configuring the Appliance	
Add-On Modules	
Hardware Dependencies	
System Configuration	
Deploying Access Points and Sensors	
Selecting Access Points and Sensors	
Supported Access Points	
Off-Channel Scanning (OCS)	
Setting Up APs and Sensors	
Modifying Resources	
Connecting to the Network	1-9

)
)
0
0
0
0
1
1
2
2
2
2
3

## Chapter 2: ADSP in Unified Mode

Introduction	2-1
Upgrading Versions	
Standalone to UM	2-1
Unified Mode to 9.1.3	
Installing ADSP as a VM	
Verifying Installation	
Launching ADSP	
Configuring ADSP	

## Chapter 3: The Menu

Menu	3-1
Installing Toolkit	3-2
Open	3-2
Frame Capture Analysis	3-2
Spectrum Analysis	3-3
Forensic Analysis—Basic	3-4
Accessing Forensic Analysis	3-4
Forensic Data	
Advanced Forensic Analysis	3-6
Advanced vs. Basic Forensic Analysis	3-6
Scope Based Forensic Analysis	3-8
Device Based Forensic Analysis	3-9
Action Control	3-9
Action Control Table	3-10
Action Control Commands	3-11
Reports	
Web Reporting Interface	3-12
Report Builder	3-13
Adding a Report	3-13
Adding Report Components	
Available Report Components	3-15
Configuring Report Components	3-16
Configuring Report Filters	
Deleting a Report	3-17

Importing a Report	3-18
Exporting a Report	3-19
Connection Troubleshooting	3-19
Getting Started	3-20
MAC Address Hints	3-20
Find MAC Address-Windows	3-21
Find MAC Address-MAC OSx	
Linux Variants	3-24
Device Selection Wizard	3-24
Troubleshoot Another Wireless Client	
Wireless Client Status	
Results Summary	
Observed Network	
Export Captured Frames	
AP Testing	
Scheduled AP Tests	
On-demand AP Tests	
AP Test License	
Vulnerability Assessment	
Scheduled Vulnerability Assessment	
Vulnerability Assessment License	
Scheduled Events	
Monitoring Scheduled Events	
Altering Event Schedules	
Add Devices	
BSS Fields	
Wireless Client Fields	
Other Device Fields	
Appliance Fields	
Import and Discovery	
Import Local File	
Import Remote File	
SNMP Discovery	
Import from Wireless Manager/Switch	
Import File Formats	
Devices	
Profiles and Configurations	
Scheduling AP Test or Vulnerability Assessment	
Bluetooth Monitoring	
Installing the Bluetooth Sensor	
Importing Bluetooth Devices	
Bluetooth License	
	0-0Z

## Chapter 4: The Dashboard

Dashboard Tab	4-1
Selecting Dashboard Scope	
Customizing Dashboard Views	
View Customization	4-3
Draggable Components	4-4
Dashboard Components	
•	

## Chapter 5: Network

Network Tab	5-1
Capabilities with a Central Management License	5-2
Select Network View	5-2
Show Menu	5-2
Viewing the Network	5-2
Types of Devices	5-3
Actions Menu	5-3
Network Devices	5-3
BSS	5-4
Wireless Client	5-6
Unknown Devices	5-7
Bluetooth Devices	5-9
Menu Network Support	5-10
Association Tree	5-11
Network Graph	5-12
Network Filters	
Grouping Filter	5-15
Network Scope Filter	
First/Last Seen Filter	
Flag Filter	
Alarm Severity Filter	
Alarm Type Filter	
Classification Filter	
On Network Filter	
Device Filter	
Network Devices	
Wireless Clients	
BSSs and Unknown Devices	
Bluetooth Devices	
Compliance Filter	
Status Filter	
Signal Strength Filter	
Security-Sensed Filter	
Security-Polled Filter	
Actions Menu	
Network Device Actions	
BSS Actions	
Wireless Client Actions	
Unknown Devices Actions	
Bluetooth Devices Actions	
Actions Descriptions	
Audit Devices	
Retrieve Diagnostic Logs	
Remove Devices	
Move Devices	
Upgrade Devices	
Import CLI Variables	
Export Devices	
Command Run and Log	
Search Device Configuration	
	0- <del>1</del> 0

Advanced Search 5-46
----------------------

#### Chapter 6: Alarms

Alarms Tab	6-1
ADSP Alarm Model	6-3
Suppressed Alarm Repetition	6-3
How an Alarm is Generated	
Duration of Alarm	6-3
Capabilities with a Central Management License	6-4
Alarm Table	6-5
Alarm Filters	6-6
Grouping Filter	6-7
Network Scope Filter	6-9
Alarm Severity Filter	6-9
Alarm Type Filter	6-10
View Filter	6-12
Device Filter	6-12
Alarm Lifecycle Filter	6-13
Alarm ID Filter	
Alarm Categories and Criticality	6-14
Alarm Categories	
Alarm Criticality	6-15
Alarm Details	6-15
Alarm Actions	6-17

## **Chapter 7: Configuration**

Configuration Tab	7-1
Search	7-2
Appliance Platform	7-4
Appliance Licensing	7-5
View Current License Information	7-6
License Status	7-7
Adding Licenses	7-8
Copy Appliance ID	7-12
Download Appliance Keys	7-12
License Assignments	7-12
Tree Setup	7-14
Tree Setup in Unified Mode	7-14
Planning Your Network Tree	
Building your Network Tree	7-15
Importing Your Tree	7-17
Security Profiles	7-18
View Security Profiles	
Modify Security Profiles	
Adding a New Security Profile	
Rates Tab	7-23
Applying a New Security Profile	
Auto-Placement Rules	
Auto-Placement Rules in Unified Mode	7-24

Auto-Placement Rules for Devices	7-25
Adding Auto-Placement Rules	7-26
Importing Auto-Placement Rules	7-27
Auto-Licensing	
Communication Settings Profile	
View Communication Settings Profile	
Modify Communication Settings Profile	
Adding a New Communications Settings Profile	
Applying a Communication Settings Profile	
Import Communications Settings	
Polling	
Relay Server	
Configuring Relay Servers	
Import/Discover Devices	
Security & Compliance	
Security & compliance	
Wired Network Monitoring	
Generate Alarm Policy for New Devices	
Network Assurance	
Live RF Settings	
Capabilities with a Central Engagement License	
Visualizations	
Applications	
Performance Profiles	
Editing Performance Profiles	
Adding a New Profile	
Environment Monitoring	
Infrastructure Management	
Device Access	
Device Firmware	7-71
RF-Domain	7-72
Channel Settings	7-74
Radio Settings	7-76
WLAN Profiles	7-80
Adding a WLAN Profile	7-81
Applying a WLAN Profile	
CLI Configuration	
Adding a New Profile	
Applying a Profile	
CLI Commands	
CLI Variables	
Command Run and Log	
Operational Management	
Alarm Action Manager	
Adding an Action Rule	
Applying an Alarm Action Manager Template	
Alarm Configuration	
Client Types	
Device Action Manager	
Adding a New Wireless Client/BSS/Unknown Devices Rule Set	
Adding an Infrastructure Device Rule Set	1-140

Applying a Device Action Manager Template	
Device Age Out	
Job Status	
Location Based Services	
Location Based Services Profiles	
Adding a Location Based Services Profile	7-154
Applying an LBS Profile	
Location Subscriber Profiles	
Adding a New Location Subscriber Profile	7-161
Applying Existing Location Subscriber Profile	7-166
Pending State - Audit	7-167
Sensor Only Settings	7-168
Reference Material for Location Based Services	7-169
Pending State Audit	7-169
Sensor Only Settings	7-170
Adding a New Sensor Settings Profile	7-171
Applying a Sensor Settings Profile	7-172
Sensor Operation	
Scan Settings	
ASA In-Line Settings	
Appliance Management	
Appliance Settings	
Backup / Restore Status	
Certificate / Key Validation	
Certificate Manager	
Certificate Types	
Viewing Certificates	
Sharing Certificates	
Adding Certificates	
Updating Certificate Information	
Exporting Certificates	
Configuration Backup	
Configuration Clear	
Configuration Clear	
0	
Download Logs Forensic and Log Backup	
•	
Language Login / SSH Banners	
Pre-Login Banner	
•	
Redundant Appliance Sync	
How Synchronization Works	
Synchronization Rules	
Manual Synchronization	
Automatic Synchronization	
Appliance Replacement Considerations	
Account Management	
Account Access	
New User Account	
Viewing User Information	
Adding and Editing User Accounts	
Local Authentication	7-221

	Password Reset	7-222
	Remote Authentication	7-222
	User Preferences	
	Automatic Configuration of WLAN Infrastructure Devices	7-230
	Auto-Connect Feature	7-230
	Zero Touch WLAN Infrastructure Deployment	7-231
	Configuration Examples	7-236
	AP-7131 Example	7-236
	CISCO Device Example	7-239
	CLI Variable Scenarios	7-242
	Custom CLI Example	7-246
	Configuration Notes	7-249
Dro	pp-down Menu Access	7-249
	Devices—Drop-down Menu	7-250
	Access Points—Drop-down Menu	7-250
	BSS—Drop-down Menu	7-252
	Wireless Clients—Drop-down Menu	7-255
	Sensors—Drop-down Menu	7-258
	Wireless Switch—Drop-down Menu	7-262
	Wired Switch—Drop-down Menu	7-265
	Unknown Devices—Drop-down Menu	7-267
	WLSE—Drop-down Menu	7-269
	AirWave Switch—Drop-down Menu	
	Device Functions Requiring More Explanation	7-273
	Live View	7-274
	Live View Settings	7-278
	Live View Filters	7-280
	Network Level Drop-down Menus	7-314
	Appliance Level Drop-down Menu	7-315
	Country Level Drop-down Menu	7-317
	Region Level Drop-down Menu	
	City Level Drop-down Menu	
	Campus Level Drop-down Menu	7-326
	Area (Building) Level Drop-down Menu	
	Live RF/Floor Plan Level Drop-down Menu	7-332
	Creating Floor Plans	
	Editing Floor Plans	
	Unplaced Devices Level Drop-down Menu	
	Network Level Properties	

#### **Chapter 8: Security**

Introduction	8-1
WIPS	8-1
Planning Your Sensor Deployment	8-2
Deployment Considerations	8-2
Building Structure	8-2
Physical and Electromagnetic Interference	8-2
Device Placement Considerations	8-3
Device Density	8-3
Device Requirements per Area	8-3

Assets to be Protected       8-3         Sensor Quantity and Placement       8-4         Power and Data Cabling       8-4         Planning Your Sensor Placement       8-5         Sensor Placement using LAN Planner       8-5         Sensor Placement using ADSP       8-5         Preceduistes       8-6         Procedure       8-6         Sensor Placement with WEP Cloaking       8-6         Considerations       8-6         For Adequate Protection       8-7         Sensor Placement with Location Tracking       8-7         Sensor Monitoring       8-8         Sensor Monitoring       8-8         Sensor Monitoring       8-8         Vulnerability Assessment       8-9         On-Demand Vulnerability Assessment       8-10         Scheduled Vulnerability Assessment       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-13         How Do I Configure WEP Cloaking?       8-13         Tracker Integration       8-13	Desired Monitoring and Intrusion Protection Functionality	8-3
Power and Data Cabling8-4Planning Your Sensor Placement8-5Sensor Placement using LAN Planner8-5Sensor Placement using ADSP8-5Prerequisites8-5Procedure8-6Sensor Placement with WEP Cloaking8-6Considerations8-6For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-13How Do I Configure WEP Cloaking?8-13	Assets to be Protected	8-3
Planning Your Sensor Placement       8-5         Sensor Placement using LAN Planner       8-5         Sensor Placement using ADSP       8-5         Prerequisites       8-5         Procedure       8-6         Sensor Placement with WEP Cloaking       8-6         Considerations       8-6         For Adequate Protection       8-7         Sensor Placement with Location Tracking       8-7         Considerations       8-6         For Adequate Protection       8-7         Sensor Placement with Location Tracking       8-7         Sensor National Placement with Location Tracking       8-7         Usersus Location Tracking       8-7         IDS versus Location Tracking       8-8         Vulnerability Assessment       8-9         On-Demand Vulnerability Assessment       8-10         Scheduled Vulnerability Assessment       8-11         WEP Cloaking       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13	Sensor Quantity and Placement	8-4
Sensor Placement using LAN Planner8-5Sensor Placement using ADSP8-5Prerequisites8-5Procedure8-6Sensor Placement with WEP Cloaking8-6Considerations8-6For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-13How Do I Configure WEP Cloaking?8-13	Power and Data Cabling	8-4
Sensor Placement using ADSP8-5Prerequisites8-5Procedure8-6Sensor Placement with WEP Cloaking8-6Considerations8-6For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-13How Do I Configure WEP Cloaking?8-13	Planning Your Sensor Placement	8-5
Prerequisites       8-5         Procedure       8-6         Sensor Placement with WEP Cloaking       8-6         Considerations       8-6         For Adequate Protection       8-7         Sensor Placement with Location Tracking       8-7         Considerations       8-7         IDS versus Location Tracking       8-7         IDS versus Location Tracking       8-8         Vulnerability Assessment       8-9         On-Demand Vulnerability Assessment       8-10         Scheduled Vulnerability Assessment       8-11         WEP Cloaking       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-13         How Do I Configure WEP Cloaking?       8-13	Sensor Placement using LAN Planner	8-5
Procedure8-6Sensor Placement with WEP Cloaking8-6Considerations8-6For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-13How Do I Configure WEP Cloaking?8-13	Sensor Placement using ADSP	8-5
Sensor Placement with WEP Cloaking8-6Considerations8-6For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-13How Do I Configure WEP Cloaking?8-13	Prerequisites	8-5
Considerations8-6For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-12Are there any Recommendations?8-13How Do I Configure WEP Cloaking?8-13	Procedure	8-6
For Adequate Protection8-7Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-12Are there any Recommendations?8-13How Do I Configure WEP Cloaking?8-13	Sensor Placement with WEP Cloaking	8-6
Sensor Placement with Location Tracking8-7Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-12Are there any Recommendations?8-13How Do I Configure WEP Cloaking?8-13	Considerations	8-6
Considerations8-7IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-12Are there any Recommendations?8-13How Do I Configure WEP Cloaking?8-13	For Adequate Protection	8-7
IDS versus Location Tracking8-8Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-12Are there any Recommendations?8-13How Do I Configure WEP Cloaking?8-13	Sensor Placement with Location Tracking	8-7
Sensor Monitoring8-8Vulnerability Assessment8-9On-Demand Vulnerability Assessment8-10Scheduled Vulnerability Assessment8-11WEP Cloaking8-11How Does WEP Cloaking Work?8-11What if there Is a Problem?8-12Are there any Recommendations?8-13How Do I Configure WEP Cloaking?8-13	Considerations	8-7
Vulnerability Assessment       8-9         On-Demand Vulnerability Assessment       8-10         Scheduled Vulnerability Assessment       8-11         WEP Cloaking       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13	IDS versus Location Tracking	8-8
On-Demand Vulnerability Assessment       8-10         Scheduled Vulnerability Assessment       8-11         WEP Cloaking       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13	Sensor Monitoring	8-8
Scheduled Vulnerability Assessment       8-11         WEP Cloaking       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13		
WEP Cloaking       8-11         How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13		
How Does WEP Cloaking Work?       8-11         What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13	Scheduled Vulnerability Assessment	8-11
What if there Is a Problem?       8-12         Are there any Recommendations?       8-13         How Do I Configure WEP Cloaking?       8-13	WEP Cloaking	8-11
Are there any Recommendations?	How Does WEP Cloaking Work?	8-11
How Do I Configure WEP Cloaking? 8-13	What if there Is a Problem?	8-12
Tracker Integration		
	Tracker Integration	8-13

#### Chapter 9: WLAN Management

Introduction	9-1
Infrastructure Management	9-2
Device Firmware	9-2
Channel Settings	9-2
Radio Settings	9-2
WLAN Profiles	
General Tab	9-3
Security Tab	9-4
CLI Configuration	9-5
Adding a CLI Profile	9-7
Applying a CLI Profile	9-7
CLI Variables	9-8
Operational Management	9-9
Pending State Audit	9-9
Appliance Platform	9-9
Relay Server	9-9
Import Relay Server Information	9-10

## Chapter 10: Central Management Console

Introduction	10-1
Configuring Master/Slave Servers	10-1
Things to Remember	

Sharing Certificates	10-1
Log in to CMC	10-2
Menus	10-3
File Menu	10-3
View Menu	10-3
Tools Menu	10-3
Help Menu	10-4
Configuration Views	10-4
Servers	
Adding a Server	10-4
Deleting a Server	
Managing Server Activities	10-5
Refreshing a Server	
Server Errors	10-5
Alarm Configuration	10-6
User Accounts	
Adding a User Account	
Editing a User Account	10-8
Deleting a User Account	10-9
Configured Devices	10-9
Adding a Device	
Editing Device Information	10-10
Deleting a Device	
Importing a Device	
Save Option	10-12
CMC Tools	
Searching for Devices	10-13
Comparing Policies	
Retrieving Logs	
Uploading the Service Module	10-17
Task Status Window	10-17

#### Chapter 11: ADSPadmin

	11-1
Using ADSPadmin to Configure ADSP	11-1
Config	11-1
IP	11-2
IPv6	11-3
NETPORT	11-3
DNS	11-4
BONDING	11-4
	11-4
	11-5
TIME	11-5
TZ	11-5
NTP	11-6
	11-6
SNMPA	11-6
SNMPC	11-7
SNMPT	11-7

HTTP	11-7
PANIC	11-8
UIPORT	
Manage	11-8
Dbase	11-9
Software	11-9

#### Chapter 12: Troubleshooting

Introduction	12-1
AP Testing	12-1
Connection Troubleshooting	12-2
Live RF	
Forensic RF	12-4
Predictive RF	12-5
Spectrum Analysis	12-5
Advanced Spectrum Analysis	12-6
ASA on APs 7522-7532	12-7
Advanced Troubleshooting	12-8
Assurance Suite (Network Assurance)	
Radio Share Network Assurance	12-8

## Chapter 13: ADSP Icons

Introduction	13-1
Dashboard Icons	13-2
Tree Icons	13-2
Alarm Icons	13-3
Appliance Icons	13-3
Switch Icons	13-4
Sensor Icons	13-4
Access Point Icons	
BSS lcons	13-5
Wireless Client Icons	
Default (Uncategorized) Devices	
MCDs	13-7
VoIP Phones	13-8
Laptops	
Employee Laptops	
Employee Phones	13-10
Employee Devices	
High Priority Visitor Devices	
Visitor Devices	13-12
Low Priority Visitor Devices	
Unknown Device Icons	
Manager Icons	
SSID Icon	13-14

#### Chapter 14: Glossary

Wireless Terms and Definitions 14	4-	-1	l
-----------------------------------	----	----	---

## xiv AirDefense Services Platform User Guide

802.11 Terms and Definitions 14-1	14
-----------------------------------	----

## **ABOUT THIS GUIDE**

## Introduction

This guide is designed to help you use the AirDefense<sup>™</sup> Services Platform (ADSP) 9.1.3 Service Module. ADSP is designed to protect your network from wireless threats and attacks, maximize your wireless network performance and enforce policy compliance. As a standalone platform, ADSP is part of a system that includes the ADSP appliance. The ADSP appliance comes ready with the application and all supporting software preloaded.

This guide is intended for information security administrators and people who are responsible for reporting on and analyzing wireless LAN data.

## Scope of Documentation

This guide covers:

- Appliance configuration
- Operational configuration
- Device management
- Alarm management
- Network security
- WLAN management
- Troubleshooting
- Managing multiple appliances

This guide does not cover initial hardware installation or the basic device configuration you need to perform to get the appliance up and running. For hardware installation instructions, see the *AirDefense Services Platform 9.1.3 Appliance Installation Guide*, available at the following URL:

www.zebra.com/support

## Notational Conventions

The following conventions are used in this document:

- Italics are used to highlight the following:
  - · Chapters and sections in this and related documents
  - Dialog box, window and screen names
  - Drop-down list and list box names
  - Check box and radio button names
  - Icons on a screen.
- Bold text is used to highlight the following:
  - Key names on a keypad
  - Button names on a screen or window.
- Bullets (•) indicate:
  - Action items
  - · Lists of alternatives
  - · Lists of required steps that are not necessarily sequential

Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.

**NOTE** This symbol indicates something of special interest or importance to the reader. Failure to read the note will not result in physical harm to the reader, data or equipment.



CAUTION This symbol indicates that if this information is ignored, damage to data or equipment may occur.



WARNING! This symbol alerts you to situations in which serious personal injury may occur.

## **Service Information**

If you have a problem with your equipment, contact the Support Center for your region. Contact information is available at: <a href="http://www.zebra.com/support">www.zebra.com/support</a>

When contacting Enterprise Mobility Support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software type and version number.

The Support Center staff responds to calls by email, telephone or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Support, you may need to return your equipment for servicing and will be given specific directions. We are not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty.

If you purchased your Enterprise Mobility business product from a business partner, contact that business partner for support.

## CHAPTER 1 SYSTEM OVERVIEW

## Introduction

The AirDefense Services Platform (ADSP) is an advanced wireless intrusion prevention system (WIPS) providing automatic protection against wireless threats and a key layer of security for wireless VPNs, including encryption and authentication. The platform provides you with a cost effective and simplified way to fully customize your wireless management and monitoring solutions to meet organizational needs and industry requirements. ADSP offers:

- 24x7 Wireless Intrusion Prevention (WIPS)
- Network Assurance Tools
- Multi-vendor WLAN Infrastructure Management
- Proximity and Analytics capabilities
- Forensic Analysis capabilities.

These tool-sets are seamlessly integrated into a single console to simplify the operation and security of your wireless network. With the device management system, you can manage your network remotely from a central location.

ADSP consists of program areas and drill-down views. Each view gives you more details to help troubleshoot specific threats or performance problems reported by the AirDefense Services Platform. The comprehensive configuration features give you full control over your network from a central location.

## ADSP in Standalone Mode

As part of an ADSP system, the ADSP appliance is a true plug-and-play system with a hardened operating system, optimized database, automated database maintenance, and all application software included.

The ADSP appliance provides a scalable, secure, and manageable solution for enterprises to deploy in a single office or corporate campus. As an appliance, ADSP does not require an enterprise to buy, install, configure, lock-down, and support a server, operating system, and database. A true appliance comes ready with the application and all supporting software preloaded.

## ADSP/WiNG Unified Mode Platform

In Unified Mode, WiNG and ADSP work together as a single integrated application. ADSP runs as a virtual machine (VM) on an NX controller with WiNG as the operating system. You can install ADSP as a VM on the WiNG NX95x0 controller running WiNG 5.5.2 and later.



NOTE ADSP/WiNG Unified Mode is supported only on WiNG NX95x0 SKU, not on ADSP NX95x0 SKU.

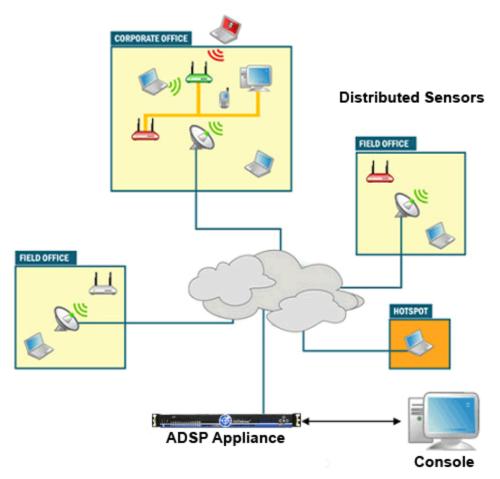
The WiNG and ADSP tree hierarchies are synchronized and the ADSP network assurance tools are available for both applications. You will need to install all required ADSP licenses.



**NOTE** Unified Mode will no longer be supported going forward. Version 9.1.3-10 is the last ADSP release that will support Unified Mode. We recommend that existing Unified Mode customers migrate to standalone mode.

## System Components

ADSP provides advanced Wireless LAN monitoring with a distributed architecture of remote sensors and access points that communicate with a centralized server (appliance.) A basic ADSP system consists of an AirDefense appliance and one or more sensors.



The ADSP remote sensors collect frames being transmitted by 802.11a-, ac, b-, g-, and n-compliant devices, and sends that data to a central ADSP appliance for analysis and correlation.

## System Requirements

#### Supported Hardware Appliances

- Model NX95x0
- Model SV-4250
- Model SV-3652
- Model SV-1252.



- ADSP 9.0.x and later do not support legacy appliances without 64-bit OS support. Customers that have a 32-bit server cannot upgrade beyond 8.1.3.
- ADSP 9.1.x and later do not support legacy appliances without 2GB of RAM or greater. Customer that have a 1GB server cannot upgrade beyond 9.0.3.

#### **Supported Virtual Platforms**

- Xen—Hypervisor 4.1.x
- VMWare—vSphere 5.0 (ESXi)
- Xen Cloud Platform (XCP)

#### **Supported Browsers**

- Firefox 32 and higher
- Internet Explorer 9 and higher
- Google Chrome 37 and higher.

Flash Player 10.1 or later is required.

#### Supported OS

- Windows 7
- Linux

## Version Compatibility for Upgrade

#### Version 9.1.3-10

For version 9.1.3-10, you can upgrade directly from versions 9.1.2-17 or 9.1.2-17a6. Direct upgrade from any other version is not supported.



**NOTE** For existing customers who would like to upgrade to 9.1.3, you must have an ADSP support contract. Please contact your Zebra Technologies sales person if you currently do not have a support contract and would like to receive access to software updates for this product.

#### WiNG Version Compatibility

ADSP 9.1.3 has been tested for compatibility against the following versions:

- WiNG 5.5.6
  - Note: NX9600 running WiNG 5.5.6 is not supported by ADSP 9.1.3.
- WiNG 5.7
- WiNG 5.7.1
- WiNG 5.7.2
- WiNG 5.8 has been tested against ADSP 9.1.2a6, but not yet tested against ADSP 9.1.3.
- **NOTE** See the section titled *DFS Tables, Sensor and Radio Share* in the corresponding WiNG release notes for a detailed matrix of sensor features supported for each AP in that WiNG release.

## **Connecting to Hardware Appliance**

## Connect a Laptop

You can physically connect a laptop to the server's Ethernet port to communicate through an IP address. The IP address will always be 192.168.100.2 and must be configured by AirDefense Operations.

#### Connect a Monitor and Keyboard

You can physically connect a monitor, keyboard and mouse to the appliance. Use the connectors (such as PS2 or USB) to plug in to the server directly.

## Access Appliance Remotely

To access the appliance remotely, use the SSH protocol 2.



**NOTE** You must have a client that supports SSH protocol 2 installed on the remote workstation used to connect to the ADSP appliance. If you attempt to use SSH protocol 1, you will receive a protocol error message in **syslog**.

Launch your SSH client and connect to the ADSP appliance's IP address. See the following example:

NAME ssh	OpenSSH SSH client (remote login program)
SYNOPSIS	
ssh	<pre>[-1246AaCfgkMNnqsTtVvXxY] [-b bind_address] [-c cipher_spec] [-D [bind_address:]port] [-e escape_char] [-F configfile] [-i identity_file] [-L [bind_address:]port:host:hostport] [-1 login_name] [-m mac_spec] [-O ct]_cmd] [-o option] [-p port] [-R [bind_address:]port:host:hostport] [-S ct]_path] [-w local_tun[:remote_tun]] [user@]hostname [command]</pre>
DESCRIPTI	ION
exec and untr	(SSH client) is a program for logging into a remote machine and for cuting commands on a remote machine. It is intended to replace rlogin rsh, and provide secure encrypted communications between two custed hosts over an insecure network. X11 connections and arbitrary ports can also be forwarded over the secure channel.

## Configuring the Appliance

You will need to configure your ADSP appliance after the initial installation.



**NOTE** For details on installing the ADSP appliance, see the *AirDefense Services Platform Appliance Installation Guide* at the following URL: <u>www.zebra.com/support</u>

The following table shows the basic activities you will need to perform to commission your ADSP appliance.

ADSP Basic Commissioning					
Planning and Assessment	Review your security policies, network infrastructure and WLAN sensor coverage requirements, and then establish your ADSP policy configuration.				
Analysis and Design	Develop a system implementation design tailored to your specific wireless security requirements.				
Appliance Implementation	Configure the ADSP appliance to work with your wireless infrastructure as required. (You can also commission additional appliances as needed.)				

#### Add-On Modules

You can add on modules in order to customize AirDefense to fit your needs. You can add one module or multiple modules, categorized as follows:

- Security and Compliance
- WLAN Management
- Proximity Awareness

• Network Assurance.Mac (Thin Client Applications Only)

Module	Actions	Category
WIPS (Wireless Intrusion	License and configure. License is per sensor.	Security and Compliance
Prevention System)	• Set up the automated configuration for policies and associated devices.	
	Configure optimal rogue detection and mitigation.	
	Define and tune threat monitoring policy.	
Part-time WIPS	• License RadioShare WIPS. License is per AP. Install licenses based on number of APs.	Security and Compliance
Wireless Vulnerability Assessment	License and configure.License is per sensor.	Security and Compliance
Advanced Forensics	License and configure. License can be per sensor or per AP     (RadioShare licenses).	Security and Compliance
WLAN Management	License and configure.	WLAN Management
	Create the device profile template.	
	Build reports.	
	Install firmware updates and upgrades as needed.	
	• Create and import one (1) template for wireless controllers and one (1) for APS—as required.	
Presence Service	esence Service    License and configure. Comes with Proximity licenses.	
Wi-Fi- Analytics	License and configure. Comes with Proximity licenses.	Proximity and Awareness
Zone Tracking	ne Tracking    License and configure. Comes with Proximity licenses.	
Position Tracking	ition Tracking  • License and configure. Comes with Proximity licenses.	
Historical Location Analysis	5	
Spectrum Analysis	<ul> <li>License and configure. License can be per sensor or per AP (RadioShare licenses).</li> </ul>	Network Assurance
Advanced Troubleshooting		
Connectivity       • License and configure. License can be per sensor or per AP (RadioShare license).		Network Assurance

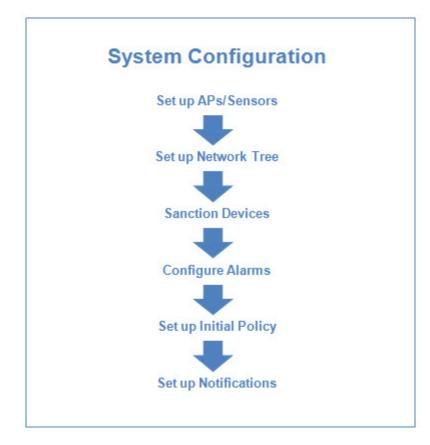
Module	Actions	Category
Live RF	License and configure. License can be per sensor or per AP     (RadioShare license).	Network Assurance
	Import the maps as required for specific floors.	
AP Testing	License and configure. License can be per sensor or per AP (RadioShare license).	Network Assurance
Central Management	License and configure.	Central Management Console (CMC)

#### Hardware Dependencies

Certain software modules may be hardware dependent. For example, Spectrum Analysis is dependent on the radio chipset, which varies between hardware platforms. Other software modules such as AP Testing or Wireless Vulnerability Assessment require a client on each sensor, which may also be hardware dependent. Please verify hardware and firmware requirements for each software module needed.

## System Configuration

In order to configure ADSP, you will need to follow the steps shown in the following chart:



## **Deploying Access Points and Sensors**

#### Selecting Access Points and Sensors

Consider the following points when selecting your access points (APs) and sensors:

- Most AP models can have internal or external antennas. APs with internal antennas work best in an indoor environment. AP/Sensors with external antennas work best for warehouse deployments, mount-in-plenum spaces or deployments where specialized antennas may be required.
- AP and sensor SKUs can be ordered for different RF domains to comply with regulatory requirements. Shipping locations may be limited by configured RF domain.

#### **Supported Access Points**

- AP 6511
- AP 621, AP 6521
- AP 622, AP 6522, AP 6562
- AP 650, AP 6532
- AP 7131, AP 7161, AP 7181
- APs 7522, 7532 (9.1.2 or later)
- AP 7652 (standalone)
- AP 8122, AP 8132, AP 8163
- AP 8232 (with 3<sup>rd</sup> radio sensor module only)
- TW 511



**NOTE** For detailed descriptions and installation instructions for specific APs, refer to *ADSP Infrastructure Management Supported Devices* at the following URL: <u>www.zebra.com/support.</u>

## **Off-Channel Scanning (OCS)**

RadioShare and off-channel scanning (OCS) work hand-in-hand to allow either or both radios to carry client data and act as a sensor, providing dual-band sensing. OCS essentially allows the AP to tune its radio to a different channel for a finite amount of time.

#### Example

An AP that is providing client access on channel six will monitor other channels as well. The AP will stay on channel six for 10 seconds. During the 10-second interval, the AP is capable is sending transmissions to an associated client as well as receiving transmissions from an associated client. After the 10-second interval, the AP will listen off-channel on channel seven for 110 ms. This round-robin method of off-channel scanning is used by the APs to listen for the transmissions of other access points as well as monitor for any other RF transmissions off-channel.



**NOTE** When utilizing OCS, the APs/sensors will require more time for detection of threats than when utilizing a dedicated sensor. The amount if time required depends on several factors, e.g. data load, timing and the channel where the threat is active.

## Setting Up APs and Sensors

In order to implement WLAN monitoring, you must set up APs and sensors in the vicinity of the airwaves carrying the WLAN traffic. The AirDefense smart sensors passively observe all wireless LAN traffic within 40,000 to 60,000 square feet of typical office space. The sensors collect and analyze data on the wireless network by monitoring the following factors:

- · Wireless devices present on the network, along with their associations
- Devices using encryption and authentication
- Device vendor information
- Total data transferred.

#### **Modifying Resources**

In standalone mode, you can modify the ADSP resources by using the CLI interface. In Unified Mode, you can make changes to the virtual machine from the WiNG Application Center. However you cannot exceed the maximum resources allowed.



NOTE Before you make changes to resources in Unified Mode, you must stop the ADSP virtual machine.

#### Connecting to the Network

There are various methods of connecting to the network. You should always use the most secure connection possible. When connecting via browser, use SSL (https:443) when possible.

- Sensor-to-Server: you may use unencrypted (port 80) or encrypted (port 443) communication.
- Via Sensor UI: new releases only allow encrypted access to the sensor UI (https:443).
- Console-to-Server: you must use encrypted (port 8543) communication.

## **Assigning User Interfaces**

#### User Interfaces in Unified Mode

You must assign and manage user interfaces on the WiNG side. For more information on managing user interfaces, see the WiNG 5.5 (or later) User Guide at the following URL:

www.zebra.com/support

## User Interfaces in Standalone Mode

User interfaces allow system users to access certain ADSP components. Each user interface has permissions. The table below describes the user interfaces, the program area they manage, the functions within the program area, and the type of user interface required.

User Interfaces	Program Area	Functionality	User
ADSP Command Line Interface	ADSPadmin (utilities)	Manage Dbase Software Config	Command Line User
ADSP Graphical User Interface (GUI)	AirDefense Services Platform	Dashboard Network Alarms Configuration Rogue Performance Compliance Forensic Intrusion Device Management Report Builder Reports Troubleshooting Downloads	User In order to run the ADSP GUI, a minimum of 512MB of RAM is required and 1GB of RAM is recommended for the client workstation.
Sensor User Interface (sensor UI)	AirDefense Sensor	Sensor Configuration	Sensor User

For detailed information on configuring and assigning user accounts, refer to Chapter 7, *Configuration*, and the sections on *Account Management* and *Account Access*.

#### **Default Login**

The default GUI login for ADSP is admin/admin123.

#### **User Accounts**

ADSP has one default Admin User account. Admin Users may create numerous other users with role-based permissions that control which functionality each user can access. The Admin User creates individual accounts and assigns user roles.

## **User Types**

The Admin User uses four templates to create user accounts with permissions. These templates are:

• Admin—read and write access to all areas of ADSP server and sensor administration, including creation of other admin users.

- Guest—Gives users read permission to Alarm Management, Reporting, Analysis Tools, and Connection Troubleshooting. No access is provided for the other functional areas.
- Helpdesk—Gives users read/write permission to Connection Troubleshooting. No access is provided for all other function areas.
- Operation Center—Gives users read/write permission to all functional areas except Appliance Management, Network Management, and System Configuration. No access is provided for these three function areas.

The Admin User can bypass the templates and customize user accounts to fit your needs.

#### System Access Limitations

Your particular ADSP configuration will affect what fields you may access, regardless of your user type. Some of the features described in this guide may not appear in the interface, or may be grayed out, depending on whether they are enabled or disabled.

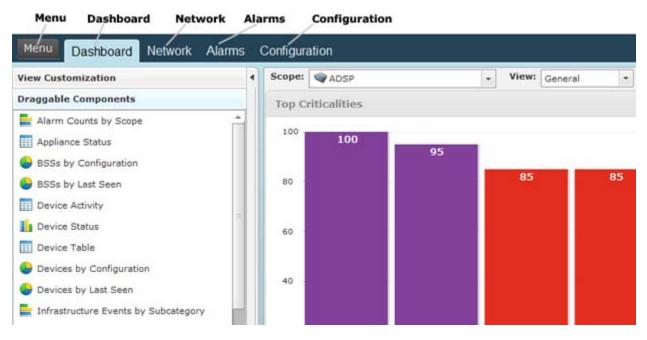
#### Example:

If Air Termination is disabled, you will not see options for using it.

If the Admin User who configured your user account only assigns you a specific scope (network level) to access, you will only be able to view or use data for the part of the network assigned to you.

#### **Basic Navigation**

Understanding some basic concepts about the ADSP GUI will make it easy to navigate. The following graphic shows where to find the elements described below.



- Menu—Gives you access to the ADSP standalone features that are part of ADSP Toolkit.
- Dashboard—Provides a customizable view of your wireless LAN.
- Network—Displays a list of devices seen on your wireless network.

- Alarms—Displays an alarm table that shows all of the active alarms currently occurring on your network.
- Configuration—Allows you to configure devices plus perform other administrative tasks such as user and sensor administration.

#### **Tree Structure**

Whenever the tree structure is displayed, you can control the scope of the data you see in the right pane by selecting the appropriate network level in the tree. The scope you select in the tree is persistent while you drill down into the data in the right pane.

**NOTE** In Unified Mode the tree structure is controlled by the WiNG OS.

#### **Device Search**

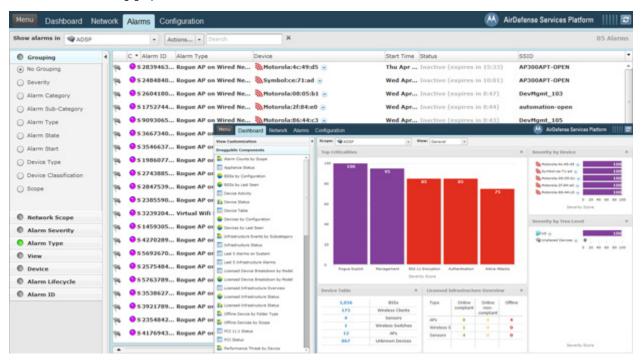
The Network tab contains a search option that enables you to find specific devices that are being detected by ADSP.

#### Filters

The Network filter and the Alarm filter make it easy to focus on the devices and alarms that are important to you. The Network filter is used in the Network tab while the Alarm filter is used in the Alarm tab. When you first access one of these tabs, all the data related to that tab is displayed. You can use filters to narrow down what you see. For example, the network filter can be used to view only devices that are displaying rogue activity.

## **Dashboard Drill Down**

The dashboard lets you quickly assess your overall security and performance status, then lets you drill down into detailed information about the data the dashboard summarizes. You can then drill even farther down into specific device or event information. The following graphic shows dashboard drill-down.



By double-clicking the Rogue Exploit column in the Top Criticalities chart, the Alarms tab is displayed showing Rogue Exploit alarms.

## **Alarm Time Reporting**

ADSP reports alarms and device information and traffic statistics every minute. To understand the data that appears in ADSP, you must understand how ADSP addresses system time versus the local GUI time, particularly in regard to alarms.

When an alarm occurs, ADSP detects the alarm in system time, and records this time in its database. You can configure ADSP system time by using the Command Line Interface (CLI) found in the Config menu.

However, when reporting the alarm to the GUI, ADSP adjusts the report time to your local system time zone. It uses this time to report alarms in the Alarms tab, and it also reports other statistical data in this manner. The last updated time on each GUI screen (indicated by the time stamp) correlates to the local system where the browser is running. You configure the GUI time for your local system.

## CHAPTER 2 ADSP IN UNIFIED MODE

## Introduction

In Unified Mode (UM), ADSP runs as a virtual machine (VM) under WiNG. The WiNG and ADSP tree hierarchies are synchronized and the ADSP network assurance tools are available for both applications.



NOTE You will need to install all required ADSP licenses.

## **Upgrading Versions**

#### Standalone to UM

To upgrade an existing standalone installation to a Unified Mode installation, you must be running ADSP 9.1.0 or later. If a system planned for migration to Unified Mode is currently running 9.0.x or earlier, then the system should be upgraded to 9.1.0 prior to making a backup. The 9.1.0 system should be checked to assure the restore is correct prior to continuing with the installation.



**NOTE** Restoring a standalone backup from a 9.0.x or earlier system to a 9.1.2 or 9.1.3 Unified Mode system is not supported.

#### Unified Mode to 9.1.3

To upgrade a Unified Mode installation from 9.1.2-17/ 9.1.2-17a6 to 9.1.3, use the following procedure

- 1 Upload the 9.1.3-10.tar unified mode firmware file to /usr/local/tmp. You can use a tool like WINSCP for this.
- 2 Use the "virtual-machine console adsp" command on the NX9500.
- **3** Use the WIPSadmin/Software/Servmod command to install the upgrade.

## Installing ADSP as a VM

If an older version of ADSP is installed as a VM, you will need to uninstall the existing VM and then install the new VM. Follow these steps:

- 1 From the NX95x0 command line, stop the current ADSP version by using the virtual-machine stop adsp command.
- 2 Uninstall ADSP using the virtual-machine uninstall adsp command.

*CAUTION* Be sure to export and save the currently installed/running ADSP VM configuration and database prior to uninstalling. The **uninstall** command will wipe out the VM configuration and database entries.

- **3** To install the new file, upload the ADSP IMG file to an FTP server.
- 4 Log in to the NX95x0 and install the ADSP IMG file using the following commands: nx9500-000000>enable nx9500-000000#upgrade ftp://<user>:<passwd>@<hostname|IP>[:port]/path/file
- 5 The file will now copy over. The installation will take approximately 20-30 minutes to complete.
- **6** When the file is completely downloaded, go to the NX95x0 command line and enter the **virtual-machine install adsp** command:

nx9500-000000#virtual-machine install adsp

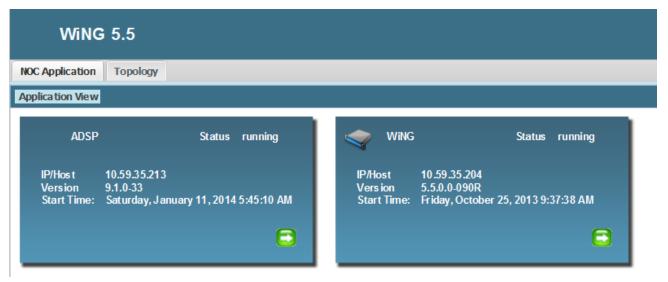
This command will then unpack the IMG file and install the ADSP VM. If you drop into the console role you can watch the VM install.

#### Example of install command.

nx9500-000000#upgrade ftp://moto:moto@192.168.0.100/adsp-9.1.0-01-5.5.1.0-017R.img

## **Verifying Installation**

When the installation is complete, log in to WiNG and open the WiNG App Center. The ADSP VM should be displayed. Click on the green arrow to go to ADSP.



## Launching ADSP

Once installed, the ADSP virtual machine will automatically start. Once the ADSP virtual machine is started, ADSP automatically registers with WiNG. To launch the ADSP application, go to the user interface in WiNG.



NOTE To log in to WiNG, you must have a user ID and password.

Open the WiNG UI and access the Launch menu by clicking on the launch icon on the right side of the top banner.



You can launch ADSP from WiNG in two ways:

- 1 Click the drop-down arrow and select Launch App Center. This action takes you directly to the WiNG App Center where you can click on the ADSP VM image.
- 2 Click the drop-down arrow and select Launch ADSP. This action takes you directly to the ADSP application.

#### **Configuring ADSP**

The Virtual Machine Console is a remote access feature that allows you to configure ADSP as well as perform maintenance functions. You can also use the CLI console to monitor ADSP as it is booting up or shutting down.

```
nx9500-dc-1# virtual-machine console adsp
To disconnect from the console, press: 'CTRL+]'
ADSP release 9.1.0-b32
adsp-1.tmelabs.local login: smxmar
Password: smxmar
****** ADSPadmin ******
choose from the following:
(M) Manage
(D) Dbase
(S) Software
(C) Config
```

#### 2 - 4 AirDefense Services Platform User Guide

- 1 From the NX9500 command line, enter the command: virtual-machine console adsp. The system boots up as ADSP with the current release number.
- 2 Log in as *smxmgr* with the password: *smxmgr*. This logs you in to the ADSPadmin menu.



**NOTE** To disconnect from the console, press CTRL+].

Choose from the commands to monitor, configure and maintain ADSP. For details on configuring ADSP from the ADSPadmin console, see the section on *Using ADSPadmin to Configure ADSP*.

# **CHAPTER 3 THE MENU**

# Menu

The Menu gives you access to the ADSP features.



Features such as Add Devices and Import/Discover Devices are features that are an integral part of ADSP. Reports and Help are web-based applications. Most of the rest of the features are Java applets. To run the Java applets, you are required to install the ADSP Toolkit on your local workstation. (If you have no need to run the applets, there is no need to install the ADSP Toolkit.)

# Installing Toolkit

You will need to install the ADSP toolkit on your workstation after your initial ADSP installation and also each time you upgrade to a new release.



**NOTE** If you attempt to access a Java standalone feature and the ADSP Toolkit is not installed, you will be prompted to install it.

To install the ADSP Toolkit:

- Access the login page and click the Downloads link in the top, right corner of the page (or if you are logged in, select Menu > Download Toolkit).
- 2. Select the version of the installation program that corresponds to your OS (Windows or Linux) and then follow the instructions for your OS.

Download Toolkit	
Windows Installation:	MotorolaADSP-install.exe
Linux Packages:	MotorolaADSP.tar.gz
LBS API Toolkit:	LBSClient.zip
ADSP Notification:	ADSP-Notification.mib
ОК	

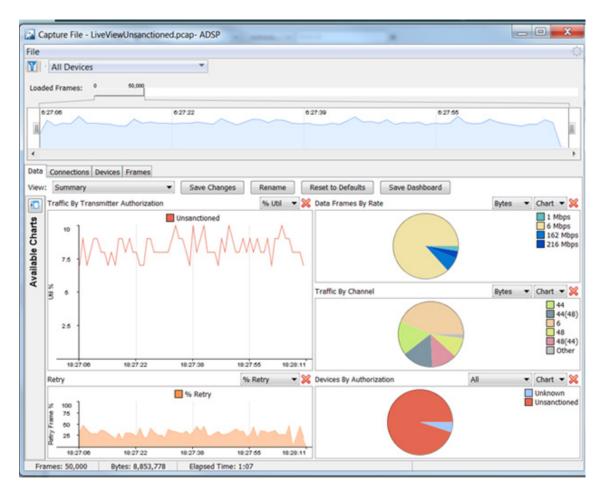
# Open

Click Open to access a saved Frame Capture or Spectrum Analysis file.

#### Frame Capture Analysis

Live View saves session frame data in a temporary file on your ADSP appliance. This process is called Frame Capture. You can than save the temporary file to a permanent file on the appliance or to a file on your workstation. To save a file, you must first stop the Live View session and then select File > Save from the Live View window to display the Save Frame Capture pop-up window.

Once the file is saved in PCAP format, you can view it using Frame Capture Analysis. You can access this feature by selecting Menu > Open > Frame Capture and then selecting the capture file. The frame data is displayed in the Capture File window.

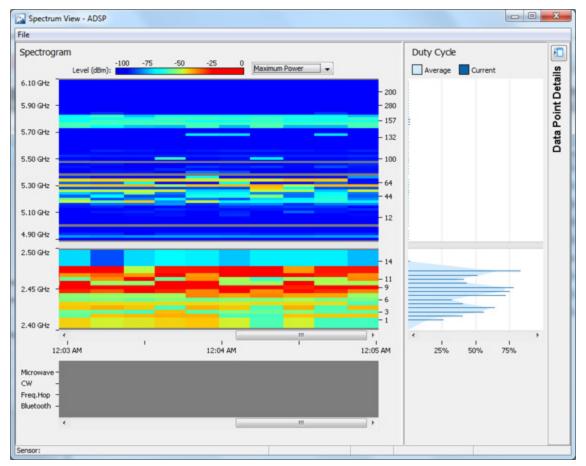


The Capture File window is basically the same as the Live View window minus the buttons and menus that are not needed for Frame Capture Analysis. The tabs display the same information as the Live View window.

#### **Spectrum Analysis**

After conducting a Spectrum Analysis, you can save the temporary spectrum data to a permanent file on the appliance or to a file on your workstation. To save a file, you must first stop the Spectrum Analysis and then select File > Save from the Spectrum View window to display the Save Spectrum Data popup window.

You can access the saved spectrum data by selecting Menu > Open > Spectrum Analysis and then selecting the spectrum analysis file. The spectrum data is displayed in the Spectrum View window.



The Spectrum View window is opened minus the buttons and menus that are needed for generating spectrum analysis data.

# Forensic Analysis—Basic

Using Forensic Analysis, you can analyze historical data collected and stored for wireless devices. Forensics furnishes details on devices detected by ADSP, e.g., APs, sensors, switches, BSSs and wireless clients. When you need to investigate a suspicious device or troubleshoot a WLAN problem, use the Forensic Analysis tool to analyze any device seen by the system and display the following information:

- threat level of the device
- device alarms
- device associations.

## Accessing Forensic Analysis

#### Method 1:

To access forensic data for a device, select Menu > Forensic Analysis, then enter the MAC address of the device.

#### Method 2:

You can also left-click the drop-down menu button– 🕤 of a device anywhere within ADSP, and then select Forensic Analysis from the menu to drill down into the device statistics.

#### Setting Time:

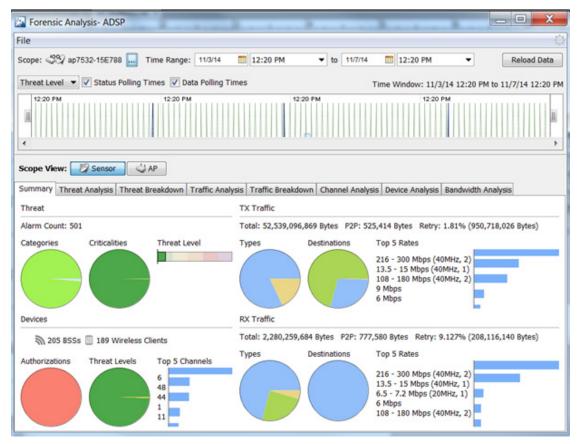
Once you have accessed Forensic Analysis, a time window displays and you must select the device and time range. Basic Forensic Analysis, by default, only shows 24 hours worth of data. For detailed historical analysis, you can change the 24 hour time period by selecting a new date and time. However, you cannot view more than 24 hours of data at any one time.



**NOTE** Advanced Forensic Analysis allows you to specify your own time period which can exceed 24 hours. For more details, see the section <u>Advanced vs. Basic Forensic</u> <u>Analysis</u>.

#### **Forensic Data**

When you first access Forensic Analysis, you can view a summary of forensic data with information about threats, associations, device information, transmitting traffic, and receiving traffic. Below is an example of a forensic data file:



If you select one of the tabs, the summary is expanded into more detailed forensic data so that you can learn more about the wireless device and if necessary, take immediate action.



**NOTE** The tabs displayed will vary depending on the device selected and on whether you have installed Basic Forensic Analysis or Advanced Forensic Analysis.

You can access the following tabs in Forensic Analysis for more detail:

#### 3 - 6 AirDefense Services Platform User Guide

- Adoption History (APs and Switches.) For APs, adoption history provides a table of devices that have adopted the selected AP. For switches, it provides a table of devices that the selected switch has adopted.
- Association Analysis (BSSs and Wireless Clients) lists the associations between the device being analyzed and other wireless devices.
- Bandwidth Analysis (APs and Switches) displays a chart showing the bandwidth utilization for the selected AP or switch.
- Channel Analysis (BSSs and Wireless Clients) provides a visual representation of all channels.
- Device Info (All devices) displays the current settings for the device being analyzed.
- Device Analysis (All Devices) provides a visual representation of all channel bandwidths.
- Performance Analysis (Switches) provides performance raw data and usage percentages for the selected switch.
- Radio Analysis (APs) provides information that can be used to analyze the radio on the selected AP.
- Radio Info (APs) provides radio information that is recorded at the time displayed on the selected AP.
- Signal Analysis (BSSs and Wireless Clients) displays the signal strength of a device (in dBm) as measured by various sensors.
- Threat Analysis (All devices) displays a table of alarms generated by the device being analyzed.
- Threat Breakdown (APs, BSSs and Wireless Clients) displays devices broken down by type/manufacturer.
- Traffic Analysis (BSSs and Wireless Clients) displays traffic transmitted and received by the device being analyzed.
- Traffic Breakdown (APs, BSSs and Wireless Clients) displays devices broken down by type/manufacturer.

# **Advanced Forensic Analysis**

The Advanced Forensic Analysis module allows you to access the full potential of Forensic Analysis. When installed, Advanced Forensic Analysis replaces the Basic Forensic Analysis that is included in AirDefense Services Platform.

#### Advanced vs. Basic Forensic Analysis

Advanced Forensic Analysis has all the features of Basic Forensic Analysis plus some very powerful enhancements. Administrators can view the activity of a suspect device over a period of months and drill down to minute-by- minute detail of wireless activity. Records are kept over a long period of time so that administrators can review events months later to improve network security posture, assist in forensic investigations, and ensure policy compliance. These records can be used to provide evidence that an attacker has made repeated attempts to break into the wireless network and to know where the attack was launched. See the following table for a comparison of the features that are available with Basic vs. Advanced Forensics.

 Table 3-1
 Advanced vs. Basic Forensic Analysis

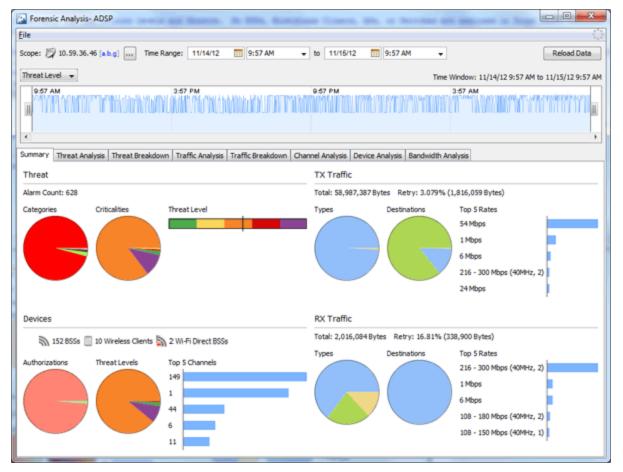
<b>Basic Forensic Analysis</b>	Advanced Forensic Analysis
Forensic data is available only for BSS and Wireless Client devices.	Forensic data is available for the entire system, a single network level, or a single sensor (Scope Based only.)
No Location data is available.	Location data is available and the Location Analysis tab is activated (Device Based only).
No Graphical views of data analysis are available.	Graphical views of data analysis are available in all tabs.
Data is displayed only in 24 hours increments. You cannot configure a different time period, but you can choose whatever 24 hour period that you want.	You can select a time frame for more than a 24 hour time period to display data.
Only the selected 24 hour time period is displayed; you cannot adjust the time window using sliders.	You can adjust the time window using sliders.
No data filters are available.	Data filters are enabled.

Advanced Forensic Analysis stores and manages 325 data points every minute for each wireless device on a network. This feature provides administrators more insight into wireless LAN performance and specific wireless device activity. Trends in network usage can easily be visualized to assist in performance troubleshooting such as identification of abnormal usage and capacity planning. There are two categories of Advanced Forensic Analysis:

- Scope Based Forensic Analysis
- Device Based Forensic Analysis

## Scope Based Forensic Analysis

Scope Based Forensic Analysis provides forensic data for the network levels and sensors in the Network Tree. No BSSs, Wireless Clients, APs, or switches are analyzed in Scope Based Forensic Analysis.



The following forensic data is included with Scope Based Forensic Analysis:

- A summary that includes high-level information about the threat level, device counts and traffic for the entire scope over the selected time range (Summary tab).
- Active alarm information (Threat Analysis tab).
- Threat level information on items within the selected scope (Threat Breakdown tab).
- Transmitted and received traffic by all devices in the selected scope. (Traffic Analysis tab).
- Total traffic seen by the top 100 devices in the selected scope (Traffic Breakdown tab).
- Device count for each channel over time (Channel Analysis tab).
- Device counts for devices and sensors (Device Analysis tab).
- Wired bandwidth usage of the sensors in the selected Scope over time (Bandwidth Analysis tab).

## **Device Based Forensic Analysis**

🔛 Forensic Analysis - ADSP Ele Scope: Symbol:c5:83:b0 (b,g.n) . Time Range: 4/20/11 ✓ to 4/21/11 8:38 AM 8:38 AM ¥ Reload Data ۷ Threat Level Time Window: 4/20/11 8:38 AM to 4/21/11 8:38 AM 8:38 AM 2:38 PM 8:38 PM 2:38 AM < > Summary Device Info Threat Analysis Association Analysis Traffic Analysis Signal Analysis Location Analysis Threat TX Traffic Alarm Count: 2 Total: 45,389,562 Bytes Ad-Hoc: 0 Bytes Retry: 1.726% (783,329 Bytes) Criticalities Threat Level Top 5 Rates Categories Types Destinations 1 Mbps Signal Strength 2 Mbps 11 Mbps 104 - 144.4 Mbps (20MHz, 2) 18 Mbps Device Info RX Traffic Associations Association Count: 2 Adv. Channels: 11 Adv. Rates: 1), 2), 1 Mbps, 2 Mbps, Total: 79,643 Bytes Ad-Hoc: 0 Bytes Retry: 4.062% (3,235 Bytes) Top 5 Associations Top 5 Rates 5.5 Mbps, 6 Mbps, 6.5 - 7.2 Mbps(20 Mhz, 9 Destinations Types 1 Mbps Mbps, 11 Mbps, 12 Mbps, 13 - 14.4 Mbps(20 Mhz, 13 - 21.7 5.5 Mbps Apple:29:c6:78 [t] Mbps(20 Mhz, 13.5 - 15 Mbps(40 Mhz, 18 Mbps, 11 Mbps 👌 Askey:05:6f:39 [a 2 Mbps 24 Mbps, 26 - 43.3 Mbps(20 Mhz, 27 - 30 24 Mbps Mbps(40 Mhz, 27 - 45

Device Based Forensic Analysis provides forensic data on BSSs, Wireless Clients, APs, and Switches.

Device Based Forensic Analysis provides Administrators with the same forensic data that Basic Forensic Analysis does, but includes the extra features mentioned earlier. The same tabs are included plus an extra Location Analysis tab for BSSs and Wireless Clients.

The Location Analysis tab provides information to help administrators locate devices in their wireless network. A Heat Map and a Location Map are used to locate a device. A table view is provided to display the coordinates of a device. To use the map feature, you must first import the location map that is used by Location Analysis.

# Action Control

Action Control displays a table listing specific actions that are occurring to devices seen on your WLAN. The type of actions displayed are:

- Air Termination
- Port Suppression
- ACL

• Frame Capture.

Action Control - ADSP					
<b>T</b>					Clear All Refresh ACL 😚
Start Time	Name	Device ID	Action Type	Initiator	Action Rule
Thu Feb 04 15:07:55 EST 2010	Symbol:4e:d:5a	00:15:70:4e:d:5a	Ö	ccollier	
Action Details:					
Frame Capture initiated on Device 0 Initiated by user ccollier Capture Time: -1 Seconds File: ccollier.10.02.04.15.07.55.pcc		u Feb 04 15:07:55 EST 2010			
					Close

Selecting an action displays details about the action in the Action Details window.

## **Action Control Table**

The Action Control table displays specific information about an action that is taking place. The following information is included:

Column	Description	
Start Time	The date and time the action was initiated	
Name	The name of the device the action was performed on	
Device ID	The MAC address of the device	
Action Type	The type of action that was performed	
Initiator	The user name of the person who initiated the action	
Action Rule	The name of the Action Rule if action was initiated by an Action Rule	

# **Action Control Commands**

Also, while an action is highlighted, you can right click on the action to display options (commands) that can be performed on that action. The following commands are available:

Action	Available Commands	
Air Termination	Cancel	
Port Suppression	Cancel Port Suppression (re-enable port)	
ACL	Cancel Access Control (remove from ACL)	
	Re-Apply Access Control List	
	Refresh Access Control List Status	
Frame Capture	Cancel Frame Capture	

You may select more than one action. If you select one or more actions that are the same, the commands for that action are available. If you select one or more actions that are different, the only command available is Cancel All which will cancel any highlighted action.

# Reports

ADSP provides a dual approach to reporting. You can access a web reporting interface and populate report templates with data or use a flexible report builder application to create custom reports.

- The **Web Reporting Interface** makes it easy to choose report templates and define the scope of data you want to include, then view the resulting report in a selection of formats. You can also save reports, share them with others, and schedule reports to run automatically.
- The **Report Builder Application** within the GUI lets more advanced users create report templates, either basing them on the templates delivered with ADSP or designing them from scratch. Reports you create with the report builder become available as templates in the Web Reporting interface.

#### Web Reporting Interface

To access the Web Reporting web site, log in to the GUI and then select Menu > Reports. The report names are displayed by category. Select the desired report and click on the link to display it. The Web Reporting interface consists of three tabs: Reports, Published and Favorites.

Reports	Published	Favorites	
omplianc	e Reports		
Alberta Netc	are Provincial Orga	nizational Wireless Readiness Assessment	
Department	of Defense Report		
FISMA Feder	al Information Sec	rity Management Act	
GLBA Comp	liance Report		
HIPAA Com	bliance Report		
No Wireless	Compliance Repo	1	
North Americ	can Electric Reliabi	ity Corporation Critical Infrastructure Protection Star	ndard
PCI DSS v1	1 Compliance Rep	<u>ut</u>	
PCI DSS v1	2 Compliance Rep	nt	
PCI DSS v2	0 Compliance Rep	urt.	

To move from one page to another, click the tab name. See the following list for a description of each tab.

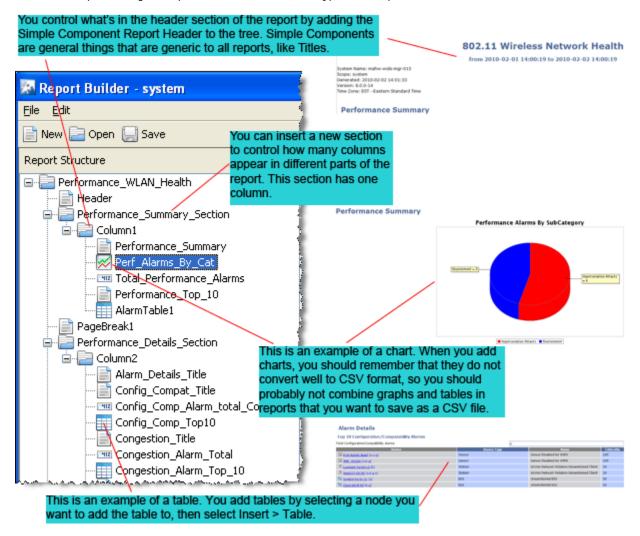
- **Reports**—The Reports tab is the default tab; it lists standard and custom report templates by category. You can select a report, specify applicable settings, and then display the report with data.
- **Published**—The Published tab lists the reports that you have run and saved as a published report. You cannot view a report published by another user unless that user shares the report. Once a report is published, you can:
  - View published report data by clicking on the report's name.
  - Delete a published report by checking its check-box and clicking Delete.
  - Share a published report by checking its check-box and clicking Share.
  - Make a published report private by checking its check-box and clicking Unshare.
  - Rename a published report by clicking Rename, typing in a new report name, and then clicking Apply.
- **Favorites**—The Favorites tab is where you save reports that you run often. When a report is designated as a favorite, you can:
  - Edit the favorite report settings that are set when you create a report by clicking Edit Settings.
  - Schedule the report to run automatically.
  - Delete a favorite report by checking the check-box next to the report and then clicking the Delete button.

The Online Help describes each of these tabs in detail and explains how to create reports, add reports to the Favorites tab, and schedule reports.

# **Report Builder**

Report Builder allows advanced users to create completely original reports from blank templates. Alternatively, you can choose a report template you like and edit it. All report components are based on whether you want a report on a single device or multiple devices. Different components are available for single device reports than for multiple device reports.

ADSP collects extensive data about traffic on your WLAN. The Report Builder lets you create reports using virtually any data point the appliance collects. The graphic below shows an example tree in the Report Builder and some elements from the resultant report, along with tips on how to add different types of components.



## Adding a Report

- 1. Click New on the Report Builder tool bar.
- 2. Choose a template. Either choose an existing report to edit, or choose the blank report for either a single device or for multiple devices.



**NOTE** You cannot change the number of devices after you start a report on the same report; you must create a new report.

3. Type the name you want to use for this report.



**NOTE** The name must start with a letter and cannot have any spaces or symbols, with the exception of \_ (underscore).

4. Click OK, and then click Save.

# Adding Report Components

After you have created a report, regardless of whether you started with a blank template or an existing report, use the following guidelines for building it out:

1	NOTE Right-click menus make it easy to work with report components. Report Builder
$\checkmark$	displays the right-click options that are available, and grays out those that are not.

- Add sections—Right-click on the name of the report in the tree. Select Insert Simple Components, and then select Section.
  - Sections are simply containers for the columns in a report area. For example, if you want three tables to appear side-by-side, you create a section, add three columns, then insert the tables as described below.
  - Use the up and down arrow buttons to move sections up and down in the tree to place them where you want them.
  - It's a good idea to use the word Section or the letter S in the section name to help you keep track of components.
  - You can add an empty buffer section between sections.
  - You must have at least one column per section.
- Add columns—Right-click on a section, select Insert Simple Components, and then select Column.
  - Columns cause items in your report to appear side-by-side.
  - You can add one (minimum) or more columns to each section.
  - You can add an empty buffer column between columns.
  - It's a good idea to use the word Column or the letter C in the section name to help you keep track of components.
- Add simple components—Click Edit on the tool bar or right-click on the name of your report in the tree. Select Insert Simple Components, and then select the item you want to add.
  - In addition to sections and columns, simple components include page breaks, headers and footers, and more.
- Add data fields, tables, and charts—To add one of these report components to the highest level in the tree, click the name of the report in the tree (the top-level node). To add a report component to a section, click the column in that section that you want to add the component to. Then either right-click or click Edit on the tool bar. Select the item you want to add.

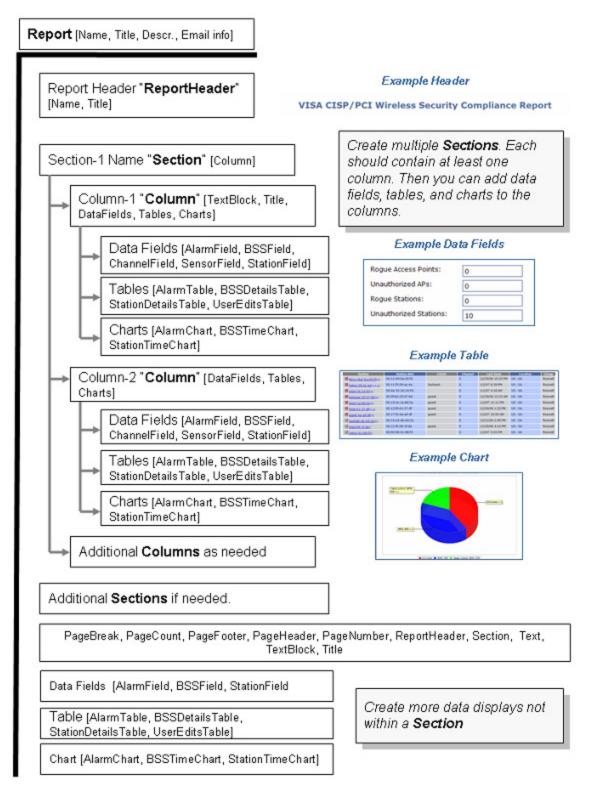


**NOTE** When building alarm tables with an ap\_MAC column, the ap\_MAC column will only show data for alarms that were triggered by a wireless client (station) associated to an AP's BSS. Other alarms will leave this field blank.

• Use the up and down arrows to move items within the tree.

## **Available Report Components**

The following diagram shows the components, data fields, tables, and charts that are available for you to add at different points in the report tree.



#### **Configuring Report Components**

Every report component (data field, table, or chart) has configuration options you can use to create reports that contain the exact information you need. After you add a report component to your report tree, Report Builder displays the configuration options for that component. You can name the component, and then configure filters.

HINT: You may want to include the units of measure in the name you give the field. For example: Alarm (count).

## **Configuring Report Filters**

There are four types of filter windows. When you choose to edit a filter, Report Builder displays filter choices in the appropriate type of window:

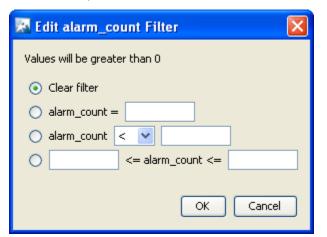
• Radio buttons (example):

📓 Edit alarm_device	_state Filter 🛛 🔀
<ul> <li>Match all conditions</li> </ul>	O Match any condtion
ADHOC: 🚫 Yes	🔵 No 💿 Don't care
ASSOCIATED: 🚫 Yes	🚫 No 💿 Don't care
NEIGHBORING: 🚫 Yes	🚫 No 💿 Don't care
SANCTIONED: 🚫 Yes	🚫 No 💿 Don't care
UNSANCTIONED: 🚫 Yes	🚫 No 💿 Don't care
	OK Cancel

check-boxes (example):

R	Edit alarm_category Filter 🛛 🔀
	Anomalous Behavior
	Exploits
	Infrastructure
	Performance
	Platform Health
	Policy Compliance
	Reconnaissance
	<u> </u>
	OK Cancel

• Boolean (example):



• Text box (example):

🔀 Edit alarm_essid Filter	×
alarm_essid exactly matches	
	OK Cancel

## **Deleting a Report**

- 1. Click File > Delete Report in the tool bar. A Confirmation Window appears.
- 2. Select (highlight) the report that you want to delete.
- **3.** Click Delete Report to delete.
- 4. Click Yes to confirm.

## Importing a Report

You can import a report from the Report Builder screen by using the following steps.

Import Reports Overwrite existing reports	
Report Files	
C:\Users\bfgd78\Documents\alarm_essid	Add Remove
	OK Cancel

- 1. Select File > Import. The Import Reports window is displayed.
- 2. Click Add.
- 3. Navigate to the selected report, select (highlight) it, and click Open. The report is added to the Report Files list. You may add as many reports as you like.
- 4. If a report name already exists, click the Overwrite existing reports check-box.
- **5.** Click OK to import the report.

## **Exporting a Report**

Available Reports	Selected Reports
CCollierReport	Add 🏟 Add All 🏟 Remove Remove All
Desination Directory:	Browse

You can export a report from the Report Builder screen by using the following steps.

- 1. Click File > Export. The Export Reports window is displayed.
- 2. Select (highlight) one or more reports that you want to export.
- 3. Click Add to add the reports to the Selected Reports list.

The Add All button adds all of the available reports to the Selected Reports list. The Remove button removes selected (highlighted) reports from the Selected Reports list. The Remove All button removes all reports from the Selected Reports list.

- 4. Click Browse and navigate to the directory where you want to save the exported report(s).
- 5. Select the directory by clicking on it.
- 6. Click Open and Click OK.

# **Connection Troubleshooting**

The Troubleshooting tool allows you to troubleshoot a Wireless Client's ability to connect to your wireless network. Using the MAC address or device name of a Wireless Client, the Troubleshooting tool can run tests to determine the status of a Wireless Client within your wireless network and display results summarizing the status.

You must have a valid Advanced Troubleshooting license before you can access the Troubleshooting tool. If you attempt to access Troubleshooting without a license, the following message displays:

Unlicensed				
Troubleshooting	feature	is not	licensed	
	ОК			

## **Getting Started**

You must first determine the MAC address of the Wireless Client or the device name of the Wireless Client. One way to do this is to right-click on the Wireless Client while in the GUI and copy the MAC address. If for some reason you cannot copy the MAC address, you can click the question mark next to the Troubleshoot Device field to display hints on how to determine the MAC address or device name.



Once you know the MAC address or device name of the Wireless Client, type in one of them and click the Start button near the center of the Troubleshooting webpage.





If you enter a device name that is not recognized, the <u>Device Selection Wizard</u> will display where you can search for the device.

The Troubleshooting tool runs the troubleshooting test and starts loading troubleshooting data into the application.



When 100% of the troubleshooting data is loaded, the data is displayed in the application. For an explanation of the loaded data, refer to the <u>Wireless Client Status</u>, <u>Results Summary</u>, and <u>Observed Network</u> topics.

#### **MAC Address Hints**



Click on the question mark next to the Troubleshoot Device field to display hints on how to determine the MAC address or device name of a Wireless Client.

#### Find MAC Address-Windows

To find the MAC address on a Windows system, go to the Start menu and click Run.

🐉 start 🔡 🧶 🖬 🚳	9
	Log Off O Turn Off Computer
All <u>P</u> rograms	🖅 <u>R</u> un
Microsoft PowerPoint	$\sum_{i=1}^{n} \underline{S}_{i}$ subport
Command Shell	(2) Help and Support

The Run window will open. Enter cmd and click OK.

Run		?
	Type the name of a program, Internet resource, and Wind	, folder, document, or ows will open it for you.
Open:	[]	

In the cmd window that opens, type ipconfig /all<Enter> to get the list of network interfaces. If the system has multiple wireless adapters, search for the wireless adapter. In the example below, the wireless adapter is Ethernet adapter Wireless

Network Connection 14:. Once the adapter has been identified, the MAC address is the physical address. The wireless mac in the example below is 00-19-9E-E0-93-9E.

- 🗆 X C:\WINDOWS\system32\cmd.exe Microsoft Windows XP [Version 5.1.2600] (C) Copyright 1985-2001 Microsoft Corp. . C:\Documents and Settings>ipconfig /all Windows IP Configuration Host Name . . . . . . . . . . . . : workgroup Primary Dns Suffix . . . . . . : Node Type . . . . . . . . . : Unknown IP Routing Enabled. . . . . . : No WINS Proxy Enabled. . . . . . : No DNS Suffix Search List. . . . : dns.net Ethernet adapter Wireless Network Connection 14: Ethernet adapter Local Area Connection: Connection-specific DNS Suffix . : dns.net Description . . . . . . . . . . . . . . . . Intel(R) PRO/1000 PL Network Connect ion 

 Physical Address.
 : 00-1H-6B-6D

 Dhcp Enabled.
 : Yes

 Autoconfiguration Enabled
 : Yes

 IP Address.
 : 192.1.1.116

 Subnet Mask
 : 255.255.0.0

 Default Gateway
 : 192.1.1.1

 DHCP Server
 : 192.2.1.1

 DNS Servers
 : 192.2.1.14

 : Disabled
 : Disabled

 NetBIOS over Tcpip. . . . . . . . Disabled Lease Obtained. . . . . . . . . Wednesday, September 24, 2008 1:39:0 PM 4 Lease Expires . . . . . . . . . Monday, September 29, 2008 1:39:04 P C:\Documents and Settings>

#### Find MAC Address-MAC OSx

Open System Preferences and select Network. Select the wireless interface from the list in the show drop down. The MAC address is the Ethernet ID which is 00:0d:31:83:dd:37 in the screen shot below.

	Network	C
Show All Displa	ys Sound Network Startup Disk Sharing	
	Location: Work	
	Show: AirPort	
	AirPort TCP/IP AppleTalk Proxies	
	AirPort ID: 00:0d:31:83:dd:37	
В	AirPort ID: 00:0d:31:83:dd:37 y default, join: Automatic	
AirPor		

#### **Linux Variants**

Open a terminal and type ifconfig<Enter> at the prompt. This will display information for all network adapters on the machine. Identify the wireless adapter. The HWaddr is the MAC address which is 00:19:9e:e0:93:9e in the screen shot below.

```
ED
                              n@workstation: ~
                                                                           - 0 ×
File Edit View Terminal Tabs Help
n@workstation:~$ ifconfig
ath0
         Link encap:Ethernet HWaddr 00:19:9E:E0:93:9E
          inet6 addr: fe80::219:7eff:fe66:9317/64 Scope:Link
         UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
         RX packets:0 errors:0 dropped:0 overruns:0 frame:0
         TX packets:0 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:0
         RX bytes:0 (0.0 b) TX bytes:0 (0.0 b)
ath0:avah Link encap:Ethernet HWaddr 00:19:9E:E0:93:9E
          inet addr:169.254.5.7 Bcast:169.254.255.255 Mask:255.255.0.0
         UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
ethΘ
         Link encap:Ethernet HWaddr 00:1A:6B:BD:A9:74
                                 Bcast: 192.1.255.255
          inet addr:192.1.1.116
                                                       Mask:255.255.0.0
          inet6 addr: fe80::21a:6bff:fe67:9d94/64 Scope:Link
          UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
         RX packets:1298 errors:0 dropped:0 overruns:0 frame:0
         TX packets:969 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:100
          RX bytes:1725078 (1.6 MiB) TX bytes:87121 (85.0 KiB)
          Base address:0x3000 Memory:ee000000-ee020000
         Link encap:Local Loopback
10
          inet addr:127.0.0.1 Mask:255.0.0.0
          inet6 addr: ::1/128 Scope:Host
         UP LOOPBACK RUNNING MTU:16436 Metric:1
         RX packets:2 errors:0 dropped:0 overruns:0 frame:0
         TX packets:2 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:0
         RX bytes:100 (100.0 b) TX bytes:100 (100.0 b)
wifi0
         Link encap:UNSPEC HWaddr 00-19-9E-E0-93-9E-00-00-00-00-00-00-00-00-00
-00
          UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
          RX packets:17122 errors:0 dropped:0 overruns:0 frame:227
          TX packets:136 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:199
```

#### **Device Selection Wizard**

The Device Selection Wizard is used to locate and select a Wireless Client for troubleshooting. Click the wand to access the Device Selection Wizard and then follow these steps to select a Wireless Client.

1. Select a scope by highlighting the appliance or a network level. You should try to narrow the scope as much as possible. Only authorized stations are included in the device list. To include unauthorized or ignored devices, click the check-box near the bottom of the wizard to place a checkmark in the check-box. Click Next to continue.

Device Selection Wizard
Select the network level in which the device is located. If the network level is not known select the <b>100 Possible</b> Devices
🔻 🚱 ADSP
Unplaced Devices
🔻 🜉 US
🔻 🜉 Southeast
🔻 🌉 Alpharetta
🔻 🌉 Sanctuary Park
🔻 📮 The Falls 1125
📮 Motorola. AirDefense
Include unauthorized and ignored devices
Back Next Cancel

2. Highlight the vendor name by clicking on it. If you are unsure of the vendor, you can select Unknown. Click Next to continue.

Device Selection Wizard	
Select the manufacturer of the device or network card if known. If you don't know the manufacturer select "Unknown".	100 Possible Devices
Unknown	-
3Com	
Alcatel	
Apple	
Cisco	
Dell	
Digital Equipment Corp	
D-Link	
Hewlett Packard	
IBM	
Intel	
Juniper Networks	
LG Electronics	
Motorola	•
Back Next Finish Cancel	

#### 3 - 26 AirDefense Services Platform User Guide

3. Type in any identifying information. You may type partial names or addresses. The wizard will find all devices matching the information. Click Next to continue.

Device Selection	on Wizard	
Enter as much identi devices will be found	fying information as known. Partial names or addresses are accepted, all matching d.	2 Possible Devices
Device Name:	The device name is configured on the WIPS system for the specific device	
802.1X Name: MAC Address:	The 802.1X name or LEAP name is the name used for the device on an authenticated network	
IP Address:	The MAC address is a unique identifier for each network device in the form	
IP Audress:	The IP address is a unique identifier for each network device in the form	
	Back Next Finish Cancel	

4. Check the list of devices on the left side of the window below. If there is only one device in the list, it most likely the Wireless Client you are searching for. Select it and click Finish.

The Wireless Client's MAC address is placed in the **Troubleshoot Device** field where you can proceed to troubleshoot it. If there is more than one device listed, follow these instructions:

- a. Select the nearest Sensor from the drop-down list.
- **b.** Turn the Wireless Client off and then click the Device is Off button. The wizard starts collecting data.
- c. After the data status bar reaches 100%, turn the Wireless Client back on and then click the Device is On button. The wizard collects more data.
- **d.** After the data status bar reaches 100%, the wizard does a comparison on when the device was off and when it was on. If only one device is found, a Device Found popup window displays with the device listed.

Device Found
One matching device found:
00:1F:E1:78:AE:6D
Use this Device Cancel

Click Use this Device. The Wireless Client's MAC address is placed in the Troubleshoot Device field where you can proceed to troubleshoot it. If more than one device is found, the list of devices will update. Click Try Again and then repeat steps. You may have to keep trying again until there is only one device found.



**NOTE** After following these steps and the device list is empty, please choose another Sensor when you try again.

#### **Troubleshoot Another Wireless Client**

To troubleshoot another station, enter its MAC address or device name in the Troubleshoot Device field and then click the Start button.



Troubleshooting data loads.

#### Wireless Client Status

A Wireless Client status message is displayed after troubleshooting has completed. If no problems were observed, a green message box is displayed that indicates so.

No Problems Observed No connectivity problems identified.

If a problem was observed that needs further investigation, a orange message box is displayed stating the problem.

Warning Performance problems observed in the area

If a problem was observed that is definitely the reason a station cannot connect to the network, a red message box is displayed showing the reason for failure.

Failure
Station is probing for unknown or unauthorized wireless networks

#### **Results Summary**

Troubleshooting results are summarized in the Results Summary window. If no problems were observed, you may see a Results Summary window similar to the one shown below.

Results Summary	
System Failure	
Device is observed transmitting or receiving data	Û
Device is in range	Û
Device is not currently subject to mitigations	Û
Scope Based Wireless Problems	
✓ Wireless Network Availability	
✓ Wireless Network Connectivity	
Vired Network Connectivity	

If problems were observed, you may see a Results Summary window similar to the one shown below.

Results Summary
A System Failure
Scope Based Wireless Problems
🧭 Wireless Network Availability
Station is probing for unknown or unauthorized wireless networks

The Results Summary will change according to the results but the symbols remain constant.

No problem observed.

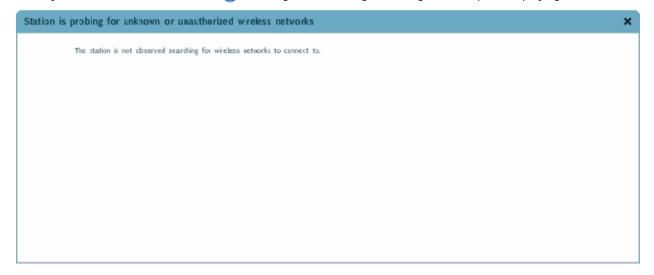
А

0

Possible problem; needs further investigation.

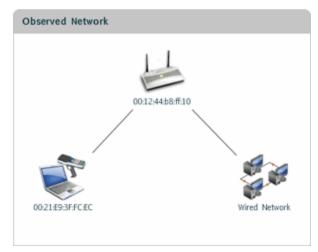
Definite problem observed.

To view the individual summary sections, just click on the section name. To get a more detailed explanation of the summary, click on the Information icon– 👔 to the right of a message. A dialog window opens displaying the details.



#### **Observed Network**

The Observed Network displays how the troubleshooted Wireless Client appears in the network. It shows any wireless or wired connections.



A dark gray line between devices signifies the connection was checked and communications are good. A red line between devices signifies the connection was checked and there is a problem. No line between devices signifies no connection was observed.

The MAC address of the Wireless Client and Access Point are displayed under the device.

#### **Export Captured Frames**

During troubleshooting, as a Wireless Client's communications is being analyzed, the communications frames are saved in a PCAP file on the server. The saved frames can be exported to your local workstation by clicking on the Export Captured Frames button.



A dialog window opens where you can name and save the exported file to your local hard drive. Once saved on your workstation, the exported file can be opened in the Frame Capture Analysis tool to analyze the sequence of events that occurred during troubleshooting.

You can only export captured frames from the current Troubleshooting test. Therefore, you must export captured frames that you want to save before running the next test.

# **AP** Testing

AP connectivity testing allows remote testing of network connectivity from the perspective of a wireless station. By utilizing the radio of the wireless sensor to simulate a wireless client station, true end-to-end network testing can verify all aspects of the wireless application's data path. Connectivity test can be configured two ways: scheduled and on-demand.

#### **Scheduled AP Tests**

From the Schedule AP Tests window you can schedule an AP test and view a list of all scheduled AP tests. Go to Menu > Schedule AP Tests to display the AP test schedule.

	aa 📷 Ealt 🙈 D	leiete   🕑 Cance	er i est me vier	w Results   🥵 Man	lage Profiles		
	Name	Profile	Scope	Last Test	Next Test	Test Duration	Last Result
1	CP-Radius	CP-Radius	0	5/4/14 3:45 AM	5/4/14 4:45 AM	1	Running
1	AP8232-24Gh	AP300APT-AES	ADSP	5/7/14 12:41 PM	5/7/14 1:30 PM	11 minutes 42 s	33 of 66 APS te
1	AP8232-5Gh-O	AP300APT-AES	ADSP	5/4/14 3:55 AM	5/4/14 4:55 AM		Running

From this window you can:

- Add, edit, delete, and cancel tests
- View detail test results
- Manage the profiles that are used to run tests on similar access points.

#### **On-demand AP Tests**

- 1. Click the Network tab.
- 2. Select BSS from the Show drop-down menu.
- **3.** Select the AP you wish to test.



NOTE The AP must be sanctioned, as indicated by the green symbol on the device.

4. Click on the down arrow on the device and Launch AP Test.

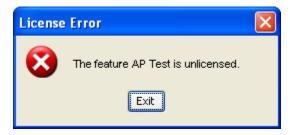
Show BSS	-	for ADSP		
Device	• Severity L	ast Seen	Scope	
🌾 🏹 Symbol:31:94:90 💿		Ved May 7 2014 . Ved May 7 2014 .	-	
🍋 🖏 Symbol:31:89:6e 🕣	Alarms Properties	100	🗬 ADSP 💿 🗬 ADSP 🕞	
🆚 እ Symbol:31:89:6c 🤕	Rename Remove Classification	4.	💜 ADSP 👻 💜 ADSP 👻	
🌾 🔊 Symbol:27:37:d6 🤕	Action Details		💜 ADSP 🕤	
🖗 እ Symbol:27:37:d4 🤕	Forensic Analysis Generate Tracker Files Locate		🗬 ADSP 🕤	
🍋 🏹 Symbol:27:36:1a G	Live View Port Lookup (Find this de	4 . evice)	🗬 ADSP 🕤	
🖗 እ Symbol:27:36:19 🤅	Terminate AP Test	4 .	🗣 ADSP 🕤 🗣 ADSP 🕤	
🖗 🖣 SmcNetworks:0e:	Wireless Vulnerability A	ssessment 4 .	🗬 ADSP 🕤	
🖗 🖏 NovatelWireless: 3	Copy MAC	• 4.	🔍 ADSP 🕞	

The test results for that device are displayed in a window.

scope:	Symbol:3	1:89:6e [s.b.g]	
Sensor: 🛱 ap8232-		A36358 [ab.g.n] Wed May 07 15:21:39 E	-39
1	AP300APT-A	es 🔹	Save Profile.
Security	Station G	aptive Portal Network Throughput Appl	ications
	SSID:	AP300APT-CCMP	
Au	thentication:	Open	]•]
Key	Generation:	PSK	-
Unicas	Encryption:	AES/COMP	•
Multicas	Encryption:	AES/CCMP	•
v	VPA Protocol	WPA2	•
	PSK Key:	••••	

#### AP Test License

An AP Test license is required to access the Scheduled AP Test feature. AP Test is not part of the ADSP basic system. AP Test is not part of the ADSP basic system; therefore, you will receive the following error when attempting to access the Scheduled AP Test feature:



Click Exit to close this dialog window.

# **Vulnerability Assessment**

Wireless vulnerability assessment provides remote wireless security testing. By simulating attacks from a wireless hacker's point of view, administrators can now identify sensitive systems exposed to the wireless network. This eliminates the need to go on-site and perform penetration testing.

## Scheduled Vulnerability Assessment

Go to **Menu > Scheduled Vulnerability Assessment**. You are directed to the Vulnerability Assessment window.

- If the vulnerability assessment schedule has been set up, the test schedule is displayed.
- If you need to add an assessment, Click on ADD in the top left corner of the window and complete the Add Scheduled Vulnerability Assessment form. Click OK when completed.

#### **Vulnerability Assessment License**

A Vulnerability Assessment license is required to access the **Scheduled Vulnerability Assessment** feature. Vulnerability Assessment is not part of the ADSP basic system; therefore, you will receive the following license error when attempting to access the Scheduled Vulnerability Assessment feature:

License	Error
8	The feature Vulnerability Assesssment is unlicensed.
	Exit

Click Exit to close this dialog window.

# **Scheduled Events**

The Scheduled Events feature allows you to monitor all scheduled events from one source. You can schedule events throughout ADSP, and monitor the scheduled events from the Scheduled Events window.

## **Monitoring Scheduled Events**

You can access Scheduled Events by selecting Menu > Scheduled Events.

Scheduled Eve	ents - ADSP				
Schedule Type: 🔼		Edit:	Schedule D	elete Schedule	65
Туре	Schedule	Last Run	Next Run	Duration	Last Result
LiveRF Backgr	Intra-Day	2/3/10 8:18 AM	2/3/10 8:33 AM		
					Close
					Ciose

You can elect to view all the scheduled events (default) or you can narrow the events to one of the following types:

• AP Test

• Forensic Backup

Device Import

- Auto Classification
- Backups
- Firmware Upgrade
- Frame Capture
- Appliance Synchronization
- Device Configuration

• Vulnerability Assessment

Device Management Poll

• LiveRF Background Analysis.

You cannot schedule new events using the Scheduled Events feature. You can only view, edit, or delete Scheduled Events. The following information is displayed for each event:

Column	Description
Туре	Type of event that is scheduled.
Schedule	How often the scheduled event will be conducted.
Last Run	Last time the scheduled event was conducted.
Next Run	Next time the scheduled event will be conducted.
Duration	Amount of time the scheduled event lasted.
Last Result	Result of the last scheduled event.

## **Altering Event Schedules**

You can alter an event schedule by highlighting the scheduled event and clicking the Edit Schedule button.

💌 Ed	it Schedul	e		X
One Ti	ime Schedule	~		
Time:	12:00 AM	~		
Date:	2/17/09			
			Apply Cano	el

You can change how often the event is conducted by selecting One Time Schedule, Intra-Day Schedule, Daily Schedule, Weekly Schedule, or Monthly Schedule from the drop-down menu. Depending on the interval you select, fill in the related fields using the following table:

Interval	Action
One Time Schedule	Choose a time for the backup by selecting a time from the Time drop-down menu. Then, select a day for the backup by clicking the Calendar button in the Date field and selecting a date.
Intra-Day Schedule	Select a time to begin the backup. Then, select a frequency in hours.
Daily Schedule	Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
Weekly Schedule	Choose a frequency in days. Then, select a day or multiple days to conduct the backup by clicking the check-box next to the day to place a checkmark in the box.
Monthly Schedule	Choose the months that you want to run a backup by clicking the check-box next to the month(s) to place a checkmark in the box(es). Then, select a day of the month to conduct the backup. Last, specify a time of day.

# Add Devices

The Add Devices action is used to add devices to your network.

Add Devices				
		Device Type:	BSS	-
			BSS	
MAC Address:	192.168.237.212		Wireless Client	
Name:	NX02		Access Point	
Description:		]	Wired Switch	
			Wireless Switch	
			WLSE	
			AirWave	
Add to appliance:	Primary appliance only      All appliances	_	MSP	
	Primary appliance only     All appliances		Appliance	
Annotations:	Flagged Bridge			
Classification:	O Neighboring			
	O Unsanctioned			
	<ul> <li>Sanctioned (Inherit Profiles)</li> </ul>			
	<ul> <li>Sanctioned (Assign Profiles)</li> </ul>			
	SecurityProfile1			
	SecurityProfile10			
	SecurityProfile11			
	SecurityProfile12			
	SecurityProfile13			
	SecurityProfile14			
	SecurityProfile15			
Invalid MAC Addre	I			

You can add any of the following devices by selecting the device from the Device Type menu:

- BSS
- Wireless Client
- Access Point
- Wired Switch
- Wireless Switch
- WLSE
- AirWave
- MSP
- Appliance

The fields change according to the selected device.

# **BSS Fields**

Add Devices	
	Device Type: BSS -
MAC Address: Name:	
Description:	
Add to appliance:	Primary appliance only      All appliances
Annotations:	🔄 Flagged 🔛 Bridge
Classification:	Neighboring
	Unsanctioned
	<ul> <li>Sanctioned (inherit)</li> </ul>
	Sanctioned (override)
	AD_ralfenator_Security_Profil

The following fields are available when adding BSSs:

Field	Description
MAC Address	The MAC address of the device
Name	The name you want your device to display in your network
Description	A description of the device

## 3 - 38 AirDefense Services Platform User Guide

Field	Description
Add to appliance	You may add the device to your primary appliance or all appliances that AirDefense Services Platform is monitoring. Select the appropriate radio button.
Annotations	Specify if the device should be flagged or if it will be bridged. Select the appropriate check-box.
Classification	Specify if the device should be classified as:
	Neighboring
	Unsanctioned
	Sanctioned (inherit)
	• Sanctioned (override)—a list of available profiles is displayed to use as the override profile(s). You may select one or more profiles.

# Wireless Client Fields

Add Devices				
		Device Type:	Wireless Client	*
MAC Address: Name: Description:				
Add to appliance: Annotations: Client Type: Classification:	<ul> <li>Primary appliance only          <ul> <li>All appliances</li> <li>Flagged</li> <li>Watch List</li> </ul> </li> <li>Employee Personal Device          <ul> <li>Neighboring</li> <li>Unsanctioned</li> <li>Sanctioned (Inherit Profiles)</li> </ul> </li> </ul>			
	<ul> <li>Sanctioned (Assign Profiles)</li> <li>SecurityProfile1</li> <li>SecurityProfile10</li> <li>SecurityProfile11</li> <li>SecurityProfile12</li> <li>SecurityProfile13</li> <li>SecurityProfile14</li> <li>SecurityProfile15</li> </ul>			

# The following fields are available when adding Wireless Clients:

Field	Description
MAC Address	The MAC address of the device
Name	The name you want your device to display in your network
Description	Select a scope (usually a floor network level) from the drop-down menu
Add to appliance	You may add the device to your primary appliance or all appliances that AirDefense Services Platform is monitoring. Select the appropriate radio button.

## 3 - 40 AirDefense Services Platform User Guide

Field	Description
Annotations	Specify if the device should be flagged or if it will be on a watch list. Select the appropriate check-box.
Client Type	Select the client type from the drop-down list. The choices are:
	Employee Personal Devices
	Guest Wi-Fi User
	In-store Customer
	Laptop
	Loyalty Customer
	Phone
	Potential Customer
	Scanner
	Tablet
	Uncategorized Device
Classification	Specify if the device should be classified as:
	Neighboring
	Unsanctioned
	<ul> <li>Sanctioned (inherit)</li> </ul>
	• Sanctioned (override)—a list of available profiles is displayed to use as the override profile(s). You may select one or more profiles.

#### **Other Device Fields**

Add Device	s			
			Device Type:	Access Point -
MAC Address:				
Name:				
Scope:	ADSP	-		
Host:				
Description:				

The following fields are available when adding Access Points, Wired Switches, Wireless Switches, WLSE, AirWave, and MSPs.

Field	Description
MAC Address	The MAC address of the device.
Name	The name you want your device to display in your network.
Scope	Select a scope (usually a floor network level) from the drop-down menu.
Host	The host name of the device.
Description	A description of the device.

# **Appliance Fields**

Add D	evices		
		Device Type:	Appliance 💌
Name:			
Host:	0000		
Port:	0000		

The following fields are available when adding appliances.

Field	Description
Name	The name you want your device to display in your network.
Host	The host name of the device.
Port	The port where the devices is connected.

When adding devices, you can only add one devices at a time.

# Import and Discovery

Import and Discovery is used to import or discover devices from one of the following sources:

- Local file
- Remote file
- SNMP discovery using a list of networks to scan
- Wireless Manager/Switch.

All imported devices will be configured and classified according to the Device Import Rules. You may also use Auto-Placement Rules to place the device in your network, or you may place the device yourself.

You can also import Connectivity profiles for AP Test and Vulnerability Assessment using Import and Discovery. The import file is used to populate the fields in the three tabs in the AP Test and Vulnerability Assessment profiles.

Importing profile settings requires a separate import file. You should not combine importing profiles with importing devices.

Once a profile has been created (by importing or through the GUI), you can schedule an AP Test or a Vulnerability Assessment to run using Import and Discovery.

#### Import Local File



The following fields are available when importing local files:

Field	Description
Job Type	Import Local File
Descriptions	System generated description. You may change if you want to.
Path	Browse to specify a path on your local workstation including the import filename (e.g., c:\temp\filename)

Field	Description
Select a sample CSV file	Selects a sample CSV file from the drop-down list. Once a file is selected, click the Open in New Window button. A new window is opened containing the selected file. You can copy this file and use it to create an import file.
Add to appliance	Appliance where you want to import device (will only list your appliance unless you have a Central Management license)
Device placement	You have the option of using the auto-placement rules or selecting a folder from your network tree.

# Import Remote File

Job Type: *	Import Remote File *	Add to appliance: ADSP:localhost:0 *
Descriptions: *	ccollier job started Mon Dec 19 2011 10:35:00 AM	
		<ul> <li>Use auto-placement rules</li> </ul>
Host: *		Place devices in a single folder
Protocol: *	HTTP -	*
Path: 🔹		
User: 🖈		
Password: *		
?	Not sure how to format a file for import?	
	1. Open a preformatted sample file.	
	2. Enter the appropriate information.	
	3. Save to a local drive.	
	4. return to this screen, and import to ADSP.	
	Select a sample CSV file	
	Open in New Window	

The following fields are available when importing remote files:

Field	Description
Job Type	Import Remote File
Descriptions	System generated description. You may change if you want.
Host	Host name or IP address
Protocol	Protocol used for communications
Path	Path name on the remote host including the import filename (e.g., /usr/local/tmp/filename)
User	User name needed to log in
Password	Password needed to log in
Add to appliance	Appliance where you want to import device (will only list your appliance unless you have a Central Management license)

#### **SNMP Discovery**

Job Type: *	SNMP Discovery *	Add to appliance: ADSP:localhost:0 *
Descriptions: *	ccollier job started Fri Feb 17 2012 02:11:03 PM	
		<ul> <li>Use auto-placement rules</li> </ul>
Networks: *		Place devices in a single folder
		*
		<ul> <li>Select from saved communication profiles</li> </ul>
	Networks may be entered in any of the following formats:	O Manual entry
	Single IP: 192.168.1.1	
	IP Range: 192.168.1.0-198.168.2.255	Profile: * Select from these alphabatically sorted profiles
	Subnet Mask: 192.168.2.0/24	
	Wild Card: 192.168.*.100	
	FQDN: somehost.example.com	

# The following fields are available during SNMP discovery:

Field	Description
Job Type	SNMP Discovery
Descriptions	System generated description. You may change if you want to.
Networks	List of networks to scan separated by commas. You may enter a single IP address, a range of IP addresses, a subnet mask, or an IP address that includes a wild card such as asterisk (*).

Field	Description	
Add to appliance	Appliance where you want to import device (will only list your appliance unless you have a Central Management license).	
Device placement	You have the option of using the auto-placement rules or selecting a folder from your network tree.	
Execution Method	You have the option of selecting an existing profile or entering the import information manually. you elect to enter the information manually, additional options are displayed.	
	Add to applying a gift to add placement when         Image: Source of the source of t	

Import from Wireless Manager/Switch

pop type:	* Import from Wireless Manager/Switch	Add to appliance: ADSP:localhost:0 -
Descriptions: *	collier job started Mon Dec 19 2011 02:21:27 PM	
	Select a Wireless Manager/Switch and import its device:	Use auto-placement rules     Place devices in a single folder
	Basic Search * (Clear search)	
	Enter MAC Address or Name	
	Search	
	OAdvanced Search * (Clear search)	
	Enter MAC Address or Name	
	Enter Name	
	Enter DNS Name	
	Enter or select a vendor	*
	Search	
	Select from search results: *	

The following fields are available when importing wireless managers or switches:

Field	Description	
Job Type	Import from Wireless Manager/Switch	
Descriptions	System generated description. You may change if you want.	
Basic Search	Specify a partial or full MAC address of a Switch or enter the name; then, click Search. The search results are listed in the Select from search results box. Select a device from the list and then click one of the Start Import buttons. Devices associated with the Wireless Manager/Switch are imported into ADSP.	
Advanced Search	<ul> <li>Enter search criteria in one or more fields, then click Search. The search results are listed in the Select from search results box. Select a device from the list and then click one of the Start Import buttons. Devices associated with the Wireless Manager/Switch are imported into ADSP. The following search criteria are available: <ul> <li>MAC address</li> <li>Name</li> <li>DNS name</li> <li>Vendor name.</li> </ul> </li> </ul>	
Add to appliance	Appliance where you want to import device (will only list your appliance unless you have a Central Management license).	
Device placement	You have the option of using the auto-placement rules or selecting a folder from your network tree.	

## Import File Formats

There are two types of import files:

- Devices, and
- Profiles (configurations).

Import files contain records, made up of columns (fields), that are used to import devices or profiles and configuration settings into ADSP.

You will need to use text files to import devices and profiles. There are two commonly used text file formats:

- Comma separated values text files (CSV), in which the comma character typically separates each field of text.
- Delimited text files (TXT), in which the TAB character typically separates each field of text.

Use a text file, such as a Comma Separated Values (CSV) file, to import devices and profiles. To create an import file, use a text editor such as Notepad.



**NOTE** A CSV file can be used instead of a TXT file.

Here is some guidance on creating import files:

- There can only be one record on a line.
- The record name must always be the first column.
- Each record has a default column sequence. For instance, an AP record default column sequence is:
- AP ; NAME ; DESCRIPTION ; MAC\_ADDRESS ; IP ; DNS\_NAME ; MODEL ; ADD\_OR\_DEL ; FIRMWARE
- The default column sequence must always come before any other columns. Optional columns may follow in any order.
- Some columns (fields) are mandatory. You must include mandatory columns for each record.
- Some columns (fields) are flexible. Flexible columns may be left out of the record; however, ADSP will (depending on the column) supply a value for a flexible column.

You can find more detailed information about the records under Devices or Profiles and Configurations.

#### Devices

To view the information, click on a link below in the ADSP Help.



**NOTE** You can only access this information in the ADSP Help. Also, you may have to scroll down to find the information you want if you are using Firefox as your browser.

- AP
- AUTOLIC\_IMPORT
- BLUETOOTH
- BSS
  - Requirements: Importing BSSs require performance and security policy information. The relevant policies must be created prior to importing the file or created within the file. You can create the BSS in line 1 of the file and the policies later in the file. The sequence does not matter.
- DEV\_IMPORT\_CLASS
- DEV\_ON\_WIRE

- STATION
  - Requirements: Importing Stations require performance and security policy information. The relevant policies must be created prior to importing the file or created within the file. You can create the Station in line 1 of the file and the policies later in the file. The sequence does not matter.
- Allowed Values of Station Type:
  - New Client Type
  - Scanner
  - Employee Personal Device
  - Laptop
  - Tablet
  - Loyalty Customer
  - In Store Customer
  - Potential Customer
  - Phone
  - Uncategorized Device
  - Guest Wi-Fi User.
- STATIONLITE
- SWITCH

#### **Profiles and Configurations**

Profiles and configuration settings can be created by importing the data from an import file. The import file supplies data that match the fields of a particular profile or configuration in the ADSP GUI. There is a column for each field in the profile or configuration that exists in the GUI.

There is a special record for scheduling AP Tests or Wireless Vulnerability Assessments. Before you can schedule an AP Test or Wireless Vulnerability Assessment, profile data must be created by importing through an import file or through the GUI. Information about scheduling AP Tests or Wireless Vulnerability Assessments can be found in the <u>Scheduling AP Test</u> or Vulnerability Assessment topic.

To view the information, click on a link below in the ADSP Help.



**NOTE** You can only access this information in the ADSP Help.

- FOLDER
- ACCESS\_CONFIG
- APT\_PROFILE
- AUTOPLACEMENT\_RULE
- CHANNEL\_CONFIG
- CLEAR\_COMM
- CLI\_CONF
  - Mapping for Device Type:
    - ap51x1=1
    - ap71x1=2
    - ws2000=4

- ws5100=5
- rfsx000=6
- airespace=7
- wm3x00=8
- ap35x0=9
- ap47x0=10
- brx000=11
- br51x1=12
- br71x1=13
- ap7181=14
- Cisco1200Plugin=20
- cb3000=23
- ap650SA5000R=24
- Wing 5.2=25
- IRIS=26
- SILK=27
- ArubaPlugin=28
- extreme.WM2000Plugin=50
- CLI\_PROF
- COMM\_SETTINGS
- COMM\_SETTINGS\_LOC
- DELETE\_PROFILE
- IDS\_FREQ
- IDS\_PROFILE
- KEY\_PROFILE
- LBS\_CONFIG
- LOC\_RSSI
- LOC\_REGION
- LOC\_PRESENCE
- LOC\_SUB
- NAMED\_PROFILE
- PERF\_POLICY
- POLL\_SETTINGS
- RADIUS\_CONFIG
- RADIUS\_INFO
- REALM\_CONFIG
- RELAY\_PARAMS
- SCHEDULED\_IMPORT

- SECURITY\_PROFILE
- SENSOR\_SETTINGS
- SYSTEM\_SETTINGS
- USER\_INFO
- WLAN\_PROFILE
  - Import Rules:
    - The last field NUM\_KEYS\_RADIUS\_SERVERS is zero by default.
    - For protocol EAP,WPA and WPA2, RADIUS server information is expected.
    - RADIUS Server information is preceded by record name radius\_info and followed by RADIUS server name.
    - For WPA\_PSK and WPA2\_PSK, the primary shared key and ascii value need to be made available.
    - If the protocol is Shared or Open, then Key information needs to be provided. The key information is specified as follows:
      - KEY\_PROFILE,<Index 1,2..>, <transmit key/default TRUE>, <ascii/default TRUE>,<The WEP Key>
    - If the number of keys/radius servers are greater than 0, no further WLAN profiles will be accepted until all keys or RADIUS server information is provided. Information can be sent in any sequence except for WLAN profiles and LBS profiles which require information in that order.
- WVA\_PROFILE

#### Scheduling AP Test or Vulnerability Assessment

Once you have created a profile (by importing or through the GUI), you can schedule an AP Test or a Vulnerability Assessment to run. This is done with a record named scheduled\_test.

The scheduled\_test record can part of an import file that creates a profile or it can be its own separated import file. If it is part of an import file that creates a profile, all scheduled\_test records must be entered at the end of the file.

The fields for a scheduled\_test record are:



NOTE All fields have an equivalent field in the GUI.

- Is this a scheduled AP Test (versus Vulnerability Assessment)—enter true for AP Test; false for Vulnerability Assessment.
- Profile name
- Scope [BSS MAC address or path to folder separated by a slash (/)]
- Number of retries
- Switch Sensors on retry (true or false)
- Signal threshold
- Last seen time in minutes
- Skip test on sensor busy (true or false)
- Filter on SSID (true or false)
- Time to wait for Sensor in minutes
- Number of tests (assessments) to run in parallel
- Prefer OTA tests (true or false)
- Schedule name

- Schedule type (daily, intraday, monthly, weekly, or onetime)
  - 'Daily' has the following sub-fields:
    - hours (the hour of the day)
    - minutes (the minute of the hour)
    - type (interval, weekdays, or weekends)—interval means run in every x days. weekdays means run on weekdays. weekends means run on weekends.
    - interval (in days)—an interval of 1 means every day; an interval of 4 means every four days (this sub-field is only used if type is interval)
  - 'Intraday' has the following sub-fields:
    - hours (the hour of the day)
    - minutes (the minute of the hour)
    - number of hours between runs (must be > 1)
  - 'Monthly' has the following sub-fields:
    - hours (the hour of the day)
    - minutes (the minute of the hour)
    - months to run [colon(:) delimited]; i.e., January:February:etc
    - type (day, last, or specific)—day means run on the nth day of the month. last means run on last day of the month. specific means run on the last, first, second, third, fourth, or fifth occurrence on the specified day of the week (Monday, Tuesday, Wednesday, etc).
  - 'Weekly' has the following sub-fields:
    - hours (the hour of the day)
    - minutes (the minute of the hour)
    - days to run [colon(:) delimited]; i.e., Sunday:Wednesday
    - interval (weeks between runs)
  - 'Onetime' has the following sub-fields:
    - hours (the hour of the day)
    - minutes (the minute of the hour)
    - month (1 12 with 1 being January and 12 being December)
    - day of the month (1 31)
    - year (i.e., 2012)

Examples:

scheduled\_test,TRUE,APT\_ProfileName1,00:11:22:33:44:55,2,TRUE,-70,10,TRUE,TRUE,10,20,Schedule1,onetime,6,30, 5,5,2012

scheduled\_test,FALSE,WVA\_ProfileName1,ADSP/Unplaced Devices,2,TRUE,-70,10,TRUE,TRUE,10,20,TRUE,Schedule2,daily,interval,10,20,1

# **Bluetooth Monitoring**

Bluetooth monitoring is a feature that provides 24x7 monitoring of Bluetooth devices in Enterprise environments. With this feature, ADSP can automatically scan and detect security threats from unsanctioned Bluetooth devices, as described in the following list.

- Detection of any unsanctioned Bluetooth device.
- Detection of any unsanctioned Bluetooth device present longer than the configured duration.
- Detection of any unsanctioned Bluetooth device detected outside of business hours.

The system also generates notifications to administrators when a threat is detected.

#### Installing the Bluetooth Sensor

The Bluetooth sensor is an IO Gear GBU321 BT sensor. It is used in conjunction with the modular AP8132 device for providing a BT monitoring solution. To install, plug the BT sensor into the USB interface of the AP8132. The MAC address of the BT sensor is displayed in the LiveRF floor map next to the AP8132 device it is plugged into.

#### Importing Bluetooth Devices

To import Bluetooth devices, go to Menu in the ADSP UI, and then click on **Import and Discovery**. In the Job Type box, select Import Local File. Browse to the location of the CSV file. When the file name is displayed, click on **Open in New Window**. The CSV file is displayed.

- The format of the CSV file is similar to that of WLAN client/station, except that the security and performance policy fields are blank (represented as "," separated columns.)
- When a Bluetooth device is detected by ADSP, it is marked as "Sanctioned" or "Unsanctioned" depending on its classification in the CSV file.
- The Bluetooth monitoring support and alarms are enabled only when the WIPS license is assigned to the WLAN sensor on the AP8132 device.

Import and Discovery		
Job Type: * Import Local File Description: * admin job started Wed Apr	▼ 23 2014 03:25:58 AM	Add to appliance: ADSP -
Path: *		Use auto-placement rules     Place devices in a single folder     *
? Not sure how to format a	file for import?	
<ol> <li>Open a preformatted sam</li> <li>Enter the appropriate info</li> <li>Save to a local drive.</li> </ol>		
4. return to this screen, and		
test_add_bluetooth Open in New Window	•	

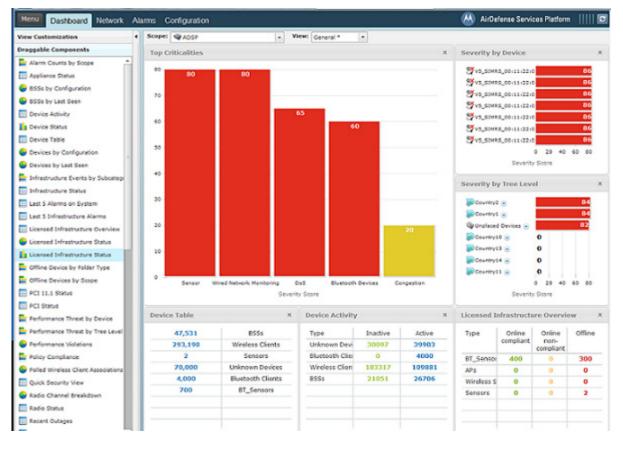
#### **Bluetooth License**

A Bluetooth license is required to access the Bluetooth feature.

# **CHAPTER 4 THE DASHBOARD**

# Dashboard Tab

The Dashboard is designed to give you quick visualization of your network.



**NOTE** You must have the latest version of Flash installed in order to view the Dashboard. If you do not, you will be prompted to install the latest Flash.

ADSP provides five default views involving the most important aspects of your network. Each view is fully customizable where you can add any one of the already defined dashboard components. The default views are:

#### 4 - 2 AirDefense Services Platform User Guide

- General—Displays general information about your network using some components of the other three views.
- Security—Displays security information about your network such as:
  - Rogue Wireless Access
  - Top Wireless Extrusions by Count
  - Top Wireless Exploits by Count
  - Policy Compliance
  - Security Threat by Tree Level
  - Security Threat by Device
  - Top Wireless Vulnerability by Count.
- Infrastructure—Displays infrastructure information such as:
  - Infrastructure Status
  - Last 5 Infrastructure Alarms
  - Device Breakdown by Model
  - Top Infrastructure Criticalities
  - Wireless Client Associations by WLAN
  - Radio Channel Breakdown.
- Performance—Displays performance information such as:
  - Performance Threat by Tree Level
  - Performance Threat by Device.
- Network—Displays network information to give you a picture quick glance of your network utilizing the following components:
  - Devices by Configuration
  - Appliance Status
  - Wireless IPS Availability
  - BSSs by Last Seen
  - Wireless Clients by Last Seen.

In addition to the default views, there are three user views which are fully customizable. The user definable views are initially empty, allowing you to add any of the dashboard components to create a mixture important to you.

You can customize the custom views or the default views by selecting a view from the View drop-down menu, then dragging and dropping components located on the left side of the window.

Double-clicking on an individual component of any view accesses the related tab of that component. For example, if you double-click on **APs** of the **Infrastructure Overview** component, the **Network** tab is accessed displaying only APs.

See the <u>Dashboard Components</u> topic for a description of all the available components.

You can hide dashboard components by clicking Hide Dashboard Components bar-

You can show (un-hide) dashboard components by clicking the Show Dashboard Components bar-

# Selecting Dashboard Scope

The **Scope** field allows you to narrow or expand the scope of the **Dashboard**, as shown in the following example:

enu	Dashboard Network	Alarms	С
Scope:	ADSP > 🐌 Country1		•
Top C			1
	🖻 💓 Country 1		
80 -	🖂 🚂 C1Region1		
	🗉 💓 C1R1City1		
70 -	🗉 💓 C1R1City2		
	🗉 💓 C1R1City3		1
60 -	💓 Country 10		-1
	🖲 💓 Country 11		
50	🛞 💓 Country 12		
- 0c	🖲 💓 Country 13		-1
	🗈 💓 Country 14		. 1

Scopes are defined as the following network levels:

- System—Displays information for your entire network (system). If you have a Central Management license, selecting System as the scope displays a combination of all appliances being managed.
- ADSP—Displays server information including all the network levels (Country, Region, City, Campus, Building, and Floor) as defined in the Configuration tab under Appliance Platform > Tree Setup.
- Country—Displays information about a specific country including regions, cities, campuses, buildings, and floors.
- Region—Displays information about a specific region including cities, campuses, buildings, and floors.
- City—Displays information about a specific city including campuses, buildings, and floors.
- Campus—Displays information about a specific campus including buildings and floors.
- Building—Displays information about a specific campus including floors.
- Floor—Displays information about a specific floor.

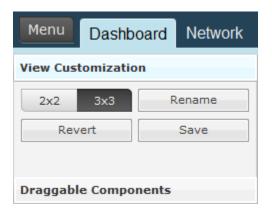
#### Capabilities with a Central Management License

With a Central Management license, the Dashboard becomes a monitor of all appliances along with their associated devices. You can monitor your entire system at once or each individual appliance. Additionally, you may include information about other servers in your network. When you include other servers in your **Dashboard**, all scope information is included.

# **Customizing Dashboard Views**

#### **View Customization**

The **Dashboard** is displayed in a 2-by-2 defined area or a 3-by-3 defined area. To switch the defined display area, click the **View Customization** button. The following screen is displayed:



You can click on the 2x2 or 3x3 button. You can then change the name of a view by clicking the Rename button, typing in the new name, and then clicking OK.

#### **Draggable Components**

You may customize any of the existing views as well as the empty custom views. The components panel contains all of the components that can be viewed in the **Dashboard**. You may add components to the **Dashboard** by dragging and dropping a component onto the **Dashboard**. To customize the **Dashboard**, follow these instructions:

- 1 Select a view from the View drop-down menu. (Such as 'General.')
- 2 Click the Draggable Components bar to display the components if not already in view.
- 3 Click on a component while continuing to hold the mouse button down.
- 4 Drag the component to the Dashboard to the location where you want it.



**NOTE** If you keep the component stationed in one spot without releasing the right mouse button, the component will expand to fill in an area. Also, after moving a component to the **Dashboard**, you can drag the mouse to expand the component or reduce the area the component is displayed.

**5** Release the mouse button.



**NOTE** If you decide you do not want to keep your changes, click the **Revert** button to return the view to its original state.

6 Click Save to save the customized view.

# **Dashboard Components**

The following components are available to customize the different views of the Dashboard:

Component	Description
Alarm Counts by Scope	Displays a bar chart showing the network levels with the top 5 alarm counts.
Appliance Status	Displays the alarm status of the appliances on your network.
Bluetooth Clients	Displays Bluetooth clients (sanctioned, unsanctioned, and neighboring) seen on your network.
BT_Sensors	Displays Bluetooth sensors see on your network.
BSSs by Configuration	Displays a pie chart of BSSs by configuration (sanctioned, unsanctioned, and neighboring). Also lists the total number of BSSs seen on your network.
BSSs by Last Seen	Displays a pie chart of the BSSs seen on your network over the last five days. Also lists the total number of BSSs as well as the totals for each day.
Device Activity	Displays the active/inactive state of Unknown Devices, Wireless, Clients, BSSs, and Bluetooth Devices seen on your network in tabular form.
Device Status	Displays the active/inactive state of Unknown Devices, Wireless, Clients, and BSSs, and Bluetooth Devices seen on your network in graphical form.
Device Table	Individually lists the total number of BSSs, Wireless Clients, Sensors, Unknown Devices, Bluetooth Clients, and BT_Sensors on your network.
Devices by Configuration	Displays a pie chart of devices by configuration (authorized, ignored, and unauthorized). Also lists the total number of devices seen on your network.
Devices by Last Seen	Displays a pie chart of the devices seen on your network over the last five days. Also lists the total number of devices as well as the totals for each day.
Infrastructure Events by Subcategory	Displays a bar chart showing infrastructure events by subcategory.
Infrastructure Overview	Displays a list of infrastructure devices in three columns (Online compliant, Online non-compliant, and Offline).
Infrastructure Status	Displays a list of infrastructure devices showing if they are online or offline, and the total number of each device type.
Last 5 Alarms on System	Displays a list of the last 5 alarms generated by ADSP.
Last 5 Infrastructure Alarms	Displays a list of the last 5 infrastructure alarms generated by ADSP.
Licensed Device Breakdown by Model	Displays a list of licensed devices on your network grouped by model.
Licensed Device Breakdown by Model	Displays a pie chart showing licensed devices on your network grouped by model.
Licensed Infrastructure Overview	Displays a list of infrastructure devices in three columns (Online compliant, Online non-compliant, and Offline).

Component	Description
Licensed Infrastructure Status	Displays a column chart showing the status of licensed infrastructure devices in your network.
Licensed Infrastructure Status	Displays a pie chart showing the status of licensed infrastructure devices in your network.
Offline Device by Folder Type	Displays a bar chart showing the offline devices and the folder type they reside in.
Offline Devices by Scope	Displays a bar chart showing the offline devices and the scope they reside in.
PCI 11.1 Status	Lists the compliance status of Rogue APs, Rogue Wireless Clients, and Accidental Associations as related to PCI Section 11.1. A green checkmark signifies you are in compliance. A red x signifies you are out of compliance.
PCI Status	Lists the compliance status of PCI Sections 2, 4, 11.1, and 11.4. A green checkmark signifies you are in compliance. A red x signifies you are out of compliance.
Performance Threat by Device	Displays a bar chart showing the threat score of the top devices violating your performance policy.
Performance Treat by Tree Level	Displays a bar chart showing the tree level threat score violations of your performance policy.
Performance Violations	Displays a pie chart showing the number of alarms generated by a performance violation. Also lists the overall alarm total as well as totals for individual alarms.
Policy Compliance	Displays a bar graph showing the alarm count for policy compliance.
Polled Wireless Client Associations by WLAN	Displays a pie chart showing polled Wireless Client associations by WLAN.
Quick Security View	Shows a quick view of possible security issues. A green checkmark indicates there are no issues. A red x indicates there is some type of issue.
Radio Channel Breakdown	Displays a pie chart showing configurable radios group by channel.
Radio Status	Displays the radio status by band (2.4 GHz and 5 GHz) and lists the online APs and Sensors. A count is displayed in the form of x of x.
Recent Outages	Lists devices with recent outages along with the associated appliance, start time of the outage, the type, and criticality.
Rogue AP Details	Shows BSSs and their associated scope per row. The table is sorted by alarm time with the device most recently detected on top of the table.
Rogue Wireless Access	Displays a bar chart showing the alarm count of rogue devices seen on your network.
Sanctioned Network	Displays a pie chart showing sanctioned devices on your network.

Component	Description
Security Alarm Counts by Scope	Displays the network levels with the top 5 alarm count using the following alarm types and sub-types: Anomalous Behavior, Exploits, Policy Compliance Violations, Reconnaissance, Rogue Exploit, Vulnerabilities.
Security Threat by Category	Displays a column chart showing the alarm count of security issues by category (Rogue Exploit, Vulnerability, Policy, and Extrusion).
Security Threat by Device	Displays a bar chart showing the threat score of the top devices violating your security policy.
Security Threat by Tree Level	Displays a bar chart showing the tree level threat score violations of your security policy.
Security View	Displays a bar chart showing the number of security alarms generated by ADSP.
Severity by Device	Displays a bar chart showing the severity scores of the top offending devices.
Severity by Tree Level	Displays a bar chart showing the severity scores of the top offending network levels.
Signal Strength Status	Displays a pie chart showing the number of clients and APs greater than or equal to -70dBm, and the number of clients and APs less than -70 dBm.
System Load	<ul> <li>Displays a column chart reflecting system load. Charts include percentages for:</li> <li>Sensor count</li> <li>Managed network devices</li> </ul>
	Total device load
	Active device load.
Termination Count by Scope	Displays a bar chart showing a total termination count by scope.
Termination Status	Displays a pie chart showing the number devices not on the termination list and number of devices on the termination list.
Top Criticalities	Displays a column chart showing top alarms observed by ADSP.
Top Infrastructure Alarms by Count	Displays a bar chart showing the top infrastructure alarms by count.
Top Infrastructure Criticalities	Displays a column chart showing the to infrastructure alarms observed by ADSP.
Top Performance Alarms by Count	Displays a bar chart showing the alarm count of the top performance policy violations.
Top Security Alarms by Count	Displays a bar chart showing the alarm count of the top security policy violations.
Top Talkers	Displays a bar chart showing the top 5 BSS and Wireless Client talkers on the network based on the combined value of sensed total TX and total RX bytes.

Component	Description
Top Wireless Exploits by Count	Displays a bar chart showing the alarm count for wireless exploits on your network.
Top Wireless Extrusions by Count	Displays a bar chart showing the alarm count for wireless extrusions on your network.
Top Wireless Vulnerability by Count	Displays a bar chart showing the alarm count for wireless vulnerability on your network.
Wireless Client by Configuration	Displays a pie chart of Wireless Clients by configuration (authorized, ignored, and unauthorized). Also lists the total number of Wireless Clients seen on your network.
Wireless Client by Last Seen	Displays a pie chart of the Wireless Clients seen on your network over the last five days. Also lists the total number of Wireless Clients as well as the totals for each day.
Wireless IPS Availability	Lists a count of online and offline Sensors on your network.

# **CHAPTER 5 NETWORK**

# Network Tab

The Network Network tab displays a list of devices seen in your wireless network.

_		Alarms Configuration							😬 Airl	lefense Ser	vices Platfo	
Show Netw	ork Devi	ca - for 🗣	ADSP	Actions	Search		×					7 Devi
Grouping	•	Device	p •	Sevenity Last Seen	Scop	pe /	loor	Model	Firmware	Status	Sensor Ci	mplant
Network Scope	19	42 ap7131-14C28C @	10.59.36.32	CriticalThu Apr 12 2012 03:4	16:08 PM 🧐 T	The Falls 1125	AirDefense 2	AP7131	5.3.0.0-088R	O uptime 6	Online C	audited Th
ADSP 💌	1 24	🕼 10.59.36.37 💌	10.59.36.37	CriticalThu Apr 12 2012 03:4	15:59 PM 🌖 T	The Falls 1125	AirDefense 2	M520	5.3.0.4		Online €	N/A
🕼 Unplaced Devices 🛞	19	Ø 10.59.36.46 .	10.59.36.46	CriticalThu Apr 12 2012 03:4	16:18 PM 🤤 T	The Falls 1125	AirDefense 2	M510	5.3.0.4		Online @	N/A
💭 US 🛞	19	42 ap7131-C76038 🕤	172.17.25.21	Severe Thu Apr 12 2012 03:4	IS:55 PM 🧐 T	The Falls 1125	AirDefense 2	AP7131	5.3.0.0-088R	O uptime 5	Online C	audited Th
	10	Cisco1131a-CC.qaain	172.17.25.22	Safe(0 Thu Apr 12 2012 03:4	15:35 PM 🧐 1	The Falls 1125	AirDefense 1	AIR-AP	12.4(21a)JA1	O uptime 1		audited Th
	194	@rfs4000-22091C .	172.17.25.23	O Severe Thu Apr 12 2012 03:4	16:03 PM 🧐 T	The Falls 1125	AirDefense 2	RFS4000	5.3.0.0-088R	O uptime 6		audited Th
	1	Cisco1131b-CC.qaairo	172.17.25.24	Safe(0 Thu Apr 12 2012 03:4	15:35 PM 🕥 T	The Falls 1125	AirDefense 1	AIR-AP	12.4(21a)JA1	O uptime 1		audited Th
First/Last Seen												
Flag												
Alarm Severity												
Alarm Type												
Device												
Compliance												
Status												

Also displayed is a total device count. You can narrow the scope by selecting an ADSP appliance, country, region, city, campus, building, or floor from the network tree or from the for menu. You can also filter device information using the Network Filter.

The information displayed depends on the type of device selected. You can sort device information according to information in a column by clicking the column header.

In a large list of devices, you can use the **Search** field to find a device or group of similar devices. Entering a string will reduce the list of devices to the ones that has information matching the string. Entering a device name will display the device matching the typed name.

You can hide (uncheck) or view (check) columns by clicking the drop-down button- located after the last column (Compliant.) The menu changes according to the selected device in the Show drop-down menu.

## Capabilities with a Central Management License

With a Central Management license, you can display devices from any managed appliance in the Network tab. If displaying devices on an appliance level or a network level, only the devices for that appliance or network level are shown.

🔢 🚰 🔍 Show Net	twork De	vice - for	😵 System		<ul> <li>Actio</li> </ul>	NR Sea	ch	×			33 Devi
Grouping	0	Device	P	Severity	Lest Seen	Scope	Floor	Model	Firmware	Status	Sensor * Compli Last
Network Scope	0	QA Appliance									22 Devi
🛚 😽 System		405P									11 Devi
e 🏟 ADSP 😠											
e 🐳 QA Appliance 🕟											
		•									
First/Last Seen	0										
Flag	0										
Alarm Filter	0										
Device	0										
Compliance	0										
Status	0										

# Select Network View

#### Show Menu

The Show menu on the top menu bar is used to select the devices that you want displayed in the Network tab.

#### Viewing the Network

You can choose to display the **Network** tab in a tabular or graphical view as follows:

In the tabular view, the following items are displayed in the Show menu:

- Network Devices (includes Access Points, Sensors, Wired Switches, Wireless Switches, WLSE devices, AirWave devices, and Managed Services Providers (MSPs).
- BSSs
- Wireless Clients
- Unknown Devices
- Bluetooth Devices

In the graphical view, the following items are displayed in the Show menu:

- Association Tree
- Network Graph.

You can select the different views by selecting the appropriate view button.



The first button selects the tabular view. The second button selects the graphical view. The last button is the Advanced Search button which is explained later.

#### Types of Devices

From the drop-down menu under Show, you can select a device. The choices are:

- Network Devices
- BSS
- Wireless Clients
- Unknown Devices
- Bluetooth.

Select for ADSP system or a specific city, building, floor, etc.

#### **Actions Menu**

From the drop-down menu under **Actions** on the top menu bar, you can select a an action to apply to the selected device. The actions available vary by device, as explained in the following section, *Network Devices*.

You can hide the Network Filters by clicking H	ide	• Network Filters bar-	4		. You can show (un-hide) the Network Filters
by clicking the Show Network Filters bar-	₽	S.			
				l	

# **Network Devices**

Click the drop-down menu under **Show** and click on **Network Device**. ADSP displays a list of Access Points, Sensors, Wireless Switches, and Wired Switches seen in your network.

Show Ne	twork l	Device	• for @ADSP		Actions	Search		×				9 D	evices
Grouping Crouping	1		Device	- 3P	Severity	Last Seen	Scope	floor	Model	Firmware	Status	Senso	Co •
<ul> <li>No grouping</li> </ul>		94	🛱 10.59.36.46 😠	10.59.36.46	📀 Safe(0)	Fri Nov 11	🌍 The Falls	Air	(M510	5.3.0.4		Online (	© N/A
Severity		10	🛱 10.59.36.37 😠	10.59.36.37	📀 Safe(0)	Fri Nov 11	🌍 The Falls	Air	(M520	5.3.0.4		Online (	Ø N/A
Last Seen		195	🗳 AP-00-AD-FE-EC-14-31 🛞		OSafe(0)	Fri Nov 11	SThe Falls	Airt	(AP300	01.00-2290r	Online		€ N/A
) Status		19	🕼 ap650-313E44 😠	10.59.36.39	OSafe(0)	Fri Nov 11	S The Falls	Airt	(AP650	5.2.1.3		Online (	€ N/A
Scope		19	40 ap7131-14C28C 🕤	10.59.36.32	O Severe(95)	Fri Nov 11	Sthe Falls	Airt	(AP7131	5.2.0.0-069R	😑 uptime 00d, 2	Online	O aud
		24	🤹ap7131-C7E038 😠	172.17.25.21	Severe(95)	Fri Nov 11	🌍 The Falls	Airt	(AP7131	5.2.0.0-069R	📀 uptime 01d, 2		O aud
		24	Giscoll31a-CC.qaairdefense.c	0172.17.25.22	O Safe(0)	Fri Nov 11	🌍 The Falls	Airt	(AIR-AP1131A	12.4(21a)JA1	📀 uptime 04d, (		O aud
		24	Cisco1131b-CC.qaairdefense.c	0172.17.25.24	O Safe(0)	Fri Nov 11	SThe Falls	Air(	(AIR-AP1131A	12.4(21a)JA1	📀 uptime 04d, (		O aud
		94	@RFS4000-CCollier 🕞	172.17.25.23		Fri Nov 11					O uptime 109d,		O aud

The list of Network Devices are displayed in a tabular format using a combination of the following columns:

Column	Description
Flag	Indicates if a Network Device has been flagged (blue flag- 🍋). (default header)
Device	Displays the Network Device's icon along with the its name. (default header)
Name	Displays the name of the Network Device.
MAC	Displays the Network Device's MAC address.
IP	Displays the Network Device's IP address. (default header)
Severity	Displays the Network Device's threat level to your network. (default header)
First Seen	Displays the date and time the Network Device was first seen in your network.
Last Seen	Displays the date and time the Network Device was last seen in your network.
Scope	Displays where the Network Device is located within the network scope. (default header)
Floor	Displays the floor that the Network Device is located on. (default header)
Manufacturer	Displays the manufacturer of the Network Device.
Model	Displays the Network Device's model number. (default header)
Firmware	Displays the Network Device's installed firmware number. (default header)
Status	Displays the Network Device's status (online or offline). (default header)
Sensor Status	Displays the Sensor status (online or offline). (default header)
Compliant	Indicates if the Network Device is in compliance with defined ADSP policies. (default header)
Last Configuration	Displays the date and time of the last configuration that took place with the Network Device.
Associated Clients	Displays the number of clients that have associated with the Network Device.
Adopted APs	Displays the number of APs that the Network Device has adopted.

# BSS

Click the drop-down menu under **Show** and click on **BSS**. ADSP displays a list of all BSSs seen in your wireless network.

🔲 🐓 🔍 Show 855	+ for @ADSP	Actions      Search	×	1177 Devices
Grouping O	Device Sev Last Seen	Scope Floor	Cha Signal Stre SSID Regue	AP *
<ul> <li>No grouping</li> </ul>	🌾 🖏 Trendnet:4c:39:44 😠 😑 Ma;Mon Nov 14 2011	0 🥎 The Falls 1125 😠 📑 AirDefense 2 👳	11(69 dBm StarTrek	â
<ul> <li>Severity</li> </ul>	🐅 🌄 TrapezeNetworks:21:4 🤒 Maj Mon Nov 14 2011	0 🧐 The Falls 1125 🛞 📑 AirDefense 2 🕫	48(65 dBm Larry_Nort	
🕞 Last Seen	🖗 🦣 TrapezeNetworks:21:4 🤒 Maj Mon Nov 14 2011	0 🧐 The Falls 1125 😠 🔃 AirDefense 2 🤕	6(265 dBm Larry_Nort	
Classification	🍬 🗞 Symbol:ea:#5:02 💿 🛛 🙆 Ma;Mon Nov 14 2011	0 🥸 The Falls 1125 😠 📑 AirDefense 2 🤕	) 15751 dBm DevMgmt	
<ul> <li>Signal Strength</li> </ul>	🍬 🗞 Symbol:ea:f5:01 😠 🛛 🗧 Ma; Mon Nov 14 2011	0 🥸 The Falls 1125 😠 📑 AirDefense 2 🕫	15751 dBm DevMgmt	
Sensed Authentication	🐅 🗞 Symbol:ea:f5:00 💿 🧧 Ma; Mon Nov 14 2011	0 🧐 The Falls 1125 💿 📑 AirDefense 2 🕫	15751 dBm DevMgmt	
Sensed Encryption	🐐 🗞 Symbol:ea:c2:e3 💿 🛛 🕴 SafMon Nov 14 2011	0 🧐 The Falls 1125 😠 📑 AirDefense 2 🕫	16186 dBm AP300APT	
Scope	👒 🗞 Symbolieaic2:e2 💿 🛛 SafMon Nov 14 2011	0 🧐 The Falls 1125 💿 📑 AirDefense 2 💿	16177 dBm AP300APT	
	🙀 🗞 Symbol:ea:c2:e1 💿 🛛 0 SafMon Nov 14 2011	0 💱 The Falls 1125 💿 📑 AirDefense 2 💿	16185 dBm AP300APT	
	🐅 🇞 Symbol:ea:c2:e0 💿 🛛 SafMon Nov 14 2011	0 🧐 The Falls 1125 😴 📑 AirDefense 2 🕫	16177 dBm Symbol5100	

The list of BSSs are displayed in a tabular format using a combination of the following columns:

Column	Description
Flag	Indicates if a BSS has been flagged (blue flag- 🍋). (default header)
Device	Displays the BSS icon along with the vendors ID. (default header)
Name	Displays the name of the BSS.
MAC	Displays the BSS's MAC address.
IP	Displays the BSS's IP address.
Severity	Displays the BSS threat level to your network. (default header)
First Seen	Displays the first time the BSS was seen on the network.
Last Seen	Displays the last time the BSS was seen on the network. (default header)
Scope	Displays where the Access Point is located within the network scope. (default header)
Floor	Displays the floor the BSS is on. (default header)
Channel	Displays the communications channel the BSS is using. (default header)
Signal Strength	Displays the signal strength of the BSS. (default header)
SSID	Displays the Service Set Identifiers, a 32- character unique identifier attached to the header of packets sent over a WLAN that acts as a password when a Wireless Client tries to connect to the BSS. (default header)
Manufacturer	Displays the manufacturer of the device.
Classification	Displays how BSSs are classified.
Sensed Authentication	Displays the sensed method of authentication.
Sensed Encryption	Displays the sensed method of encryption.
Protocols	Displays the protocols being utilized by the BSS.
Rogue	Indicates if a BSS is a rogue (true or false). (default header)
Device Actions	Indicates a current live state.
	• AP Test—
	Wireless Vulnerability Assessment—
	• Termination—
	Dedicate Spectrum Analysis —
	Inline Spectrum Analysis—

## 5 - 6 AirDefense Services Platform User Guide

Column	Description
Sensor	Displays the name of the Sensor that sees the BSS.
AP	Displays the name of the Access Point. (default header)
Associated Clients	Displays the number of clients that have associated with the BSS.

## Wireless Client

Click the drop-down menu under **Show** and click on **Wireless Client**. ADSP displays a list of all Wireless Clients seen in your wireless network.

🔟 🔄 🔍 Show Wirel	less	Client - for	S ADSP	• Actions •	learch .	×					159 Dev	ices
Grouping O	•	Device	Sev Last Seen	Scope	Floor	Cha	Signal Stre	SSID	Rogue	Associate.	AP	•
) No grouping	11	🖗 🖉 XJW476@motorold	.cor 📀 SalMon Nov 14 201	1 0 🧐 The Falls 1125 📀	🔀 AirDefense 2 🕞	165	-73 dBm	M-Wireless	**			ŕ
) Severity		🖗 🛢 XHDC78@motorola	solu 📀 SalFri Nov 11 2011	06: 🧐 The Falls 1125 📀	🔀 AirDefense 2 💌	n/a	-64 dBm					
) Last Seen		🐅 🗐 WTD Q84@motorol	a.co 🔕 SalFri Nov 11 2011	04: 🧐 The Falls 1125 📀	🔂 AirDefense 1 💌	n/a	-82 dBm					
) Classification		🐅 📃 WKH764@motorol	s.co: 📀 SafFri Nov 11 2011	06: 🜍 The Falls 1125 📀	📝 AirDefense 2 😠	n/a	-59 dbm					- 8
) Signal Strength		🕫 🗐 WistronNeweb:ee:	6e:: 🙁 SalMon Nov 14 201	1 0 🗣 ADSP 🕞	Unplaced Devices	n/a	n/a					- 1
) Sensed Authentication		🕫 🗐 WistronNeweb:d9:	30:1 🙁 SalMon Nov 14 201	1 0 🗣 ADSP 💌	QUIND Unplaced Devices	n/a	n/a					
) Sensed Encryption		10. 🗐 WistronNeweb:83:	bfift 🥝 SafMon Nov 14 201	1 0 🖤 ADSP 😠	Unplaced Devices	n/a	n/a					
) Polled Authentication		94 VXBK87@motorola	esoli. 🥝 SafFri Nov 11 2011	03: 🧐 The Fails 1125 📀	AirDefense 2 😠	n/a	-72 dBm					
) Polled Encryption		14 VGT370@motorols	isəlu 😌 SafMon Nov 14 201	1 0 🧐 The Falls 1125 🥃	AirDefense 2 😠	n/a	-57 dBm					
Client Type		98. 🗐 UbiquitiNetworks:1	14:cr 🙁 Sal Fri Nov 11 2011	03: 🗳 The Falls 1125 📀	AirDefense 2 😠	n/a	-76 dbm					

The list of Wireless Clients are displayed in a tabular format using a combination of the following columns:

Column	Description
Flag	Indicates if a Wireless Client has been flagged (blue flag- 🍋). (default header)
Device	Displays the Wireless Client icon along with the vendors ID. (default header)
Name	Displays the name of the Wireless Client.
MAC	Displays the Wireless Client's MAC address.
IP	Displays the Wireless Client's IP address.
Severity	Displays the Wireless Client threat level to your network. (default header)
First Seen	Displays the first time the Wireless Client was seen on the network.
Last Seen	Displays the last time the Wireless Client was seen on the network. (default header)
Scope	Displays where the Wireless Client is located within the network scope. (default header)
Floor	Displays the floor the Wireless Client is on.
Channel	Displays the communications channel the Wireless Client is using. (default header)
Signal Strength	Displays the signal strength of the Wireless Client. (default header)
SSID	Displays the Service Set Identifiers, a 32- character unique identifier attached to the header of packets sent over a WLAN that acts as a password when a Wireless Client tries to connect to the Wireless Client. (default header)

Column	Description
Client Type	Displays the client type of the Wireless Client.
802.1x Name	Displays the 802.1x name of the Wireless Client.
Manufacturer	Displays the manufacturer of the device.
Classification	Displays how the Wireless Client is classified.
Sensed Authentication	Displays the sensed method of authentication.
Sensed Encryption	Displays the sensed method of encryption.
Polled Authentication	Displays the polled method of authentication.
Polled Encryption	Displays the polled method of encryption.
Protocols	Displays the protocols being utilized by the Wireless Client.
Rogue	Indicates if a Wireless Client is a rogue (true or false). (default header)
Device Actions	Indicates if any of the following actions have occurred:
	AP Test—
	Wireless Vulnerability Assessment—
	• Termination—
	Dedicate Spectrum Analysis —
	Inline Spectrum Analysis—
Associated BSS	Displays the BSS that the Wireless Client has associated with.
AP	Displays the name of the Access Point. (default header)
Sensor	Displays the name of the Sensor that sees the Wireless Client.

## **Unknown Devices**

Click the drop-down menu under **Show** and click on **Unknown Devices**. ADSP displays a list of all Unknown Devices seen in your network. Unknown devices are defined from the source or destination address detected in communication to or from a wireless device. ADSP can identify the wireless device the frame is sent from or received by, but if the MAC

address listed as the ultimate source or destination is not a device identified by ADSP, it is considered 'unknown'. These are almost always infrastructure devices on the wired network.

54 🔍 Show Unknown Devices - for @ADSP			ADSP -	Actions + Search	×		433 Devices	
Grouping	0 4	Device	MAC	Ib	Sev Last Seen	Scope	Floor	
<ul> <li>No grouping</li> </ul>		% @Xerox:23:68:04 (	00:00:00:23:68:04		SafMon Nov 14 2011	0 👒 ADSP 💌	Q Unplaced Devices	
Severity		(% WwPcba:cd:30:f7	<ul> <li>00:0f:1f:ed:30:f7</li> </ul>		SalMon Nov 14 2011	0 🧊 The Falls 1125 😠	🔀 AirDefense 2 😠	
) Last Seen		WwPebalocid0.f8	00:0f:1f:co:d0:f8		SafMon Nov 14 2011	0 🧐 The Falls 1125 😠	📑 AirDefense 2 💌	
Classification		WwPoba:5d:75:fa	😠 00:0f:1f:5d:75:fa		🙆 SafSat Nov 12 2011	07 🧐 The Falls 1125 😠	🔀 AirDefense 2 😠	
) On Network		WwPcba:5d:75:e	3 😠 00:0f:1f:5d:75:e3		SafMon Nov 14 2011	0 🥎 The Falls 1125 😠	🔀 AirDefense 2 😠	
) Scope		Sta WinwareInc:fb:4a	:ab (00:0c:29:fb:4a:ab		SafMon Nov 14 2011	0 🧊 The Falls 1125 😠	📑 AirDefense 2 😠	
		Sta WinwareIncif3:ae	:41 (00:0c:29:F3:ae:41		SafMon Nov 14 2011	0 🧐 The Falls 1125 😠	📑 AirDefense 1 😠	
		Sa WinwareIncida:90	0:07-00:0c:29:da:90:07		SafMon Nov 14 2011	0 🧐 The Falls 1125 💿	AirDefense 2 💌	
		StewareIncid4:83	3:73 -00:0c:29:d4:83:73		SafMon Nov 14 2011	0 🜍 The Falls 1125 😠	AirDefense 2 😠	
		v Sta € VmwareInc:c7:3f	:b6 {00:0c:29:c7:3f:b6		SafMon Nov 14 2011	0 🥸 The Falls 1125 😠	AirDefense 2 😠	

The list of Unknown Devices are displayed in a tabular format using a combination of the following columns:

Column	Description
Flag	Indicates if a Unknown Device has been flagged (blue flag- 🍋). (default header)
Device	Displays the Unknown Device icon along with the switch name. (default header)
Name	Displays the name of the Unknown Device.
MAC	Displays the Unknown Device's MAC address. (default header)
IP	Displays the Unknown Device's IP address. (default header)
Severity	Displays the Unknown Device threat level to your network. (default header)
First Seen	Displays the first time the Unknown Device was seen on the network.
Last Seen	Displays the last time the Unknown Device was seen on the network. (default header)
Scope	Displays where the Unknown Device is located within the network scope. (default header)
Floor	Displays the floor the Unknown Device is on. (default header)

Column	Description
Manufacturer	Displays the manufacturer of the device.
On Network	Identifies how ADSP obtained the MAC address of a non-wireless device. The different entries are:
	<ul> <li>Sensor Segment—The frame containing MAC address was detected by a sensor on it's wired port. This device is therefore known to be on a LAN segment containing the sensor and is therefore on the same wired infrastructure.</li> </ul>
	• Switch—This MAC address was obtained from a data poll of the tables of a wireless switch. At some time, a know wireless device communicated with this unknown device. The unknown device is on the infrastructure somewhere, but the LAN segment is unknown.
	<ul> <li>Blank—This MAC address was detected by a sensor radio and the wireless device communicating with this MAC is not sanctioned in ADSP. This is most likely a device on a neighboring network and not part of the ADSP protected infrastructure.</li> </ul>
	<ul> <li>Sanctioned BSS—This MAC address has been seen by a sensor in communication with a Sanctioned BSS and is likely to be a device on the ADSP protected infrastructure, but has not been reported to ADSP as being on the wired network by poll or discovery.</li> </ul>
Classification	Displays how the Unknown Device is classified.

## **Bluetooth Devices**

Click the drop-down menu under **Show** and click on **Bluetooth**. ADSP displays a list of all Bluetooth devices seen in your wireless network.

Menu Dashboard Network Alarms Configuration						Services Platform	
Show B	luetooth v for	ADSP .	· Actions.	v Search 3	¢		400
Grouping	e Device	Type	<ul> <li>Severity</li> </ul>	Last Seen	Scope	Floor	Signal Strength
<ul> <li>Ne grouping</li> </ul>	00:c1:01:02:01:01 💌	Computer	Oritical(83)	Thu May 15 2014 06:53:21 PM	🕄 CIRICZCJArea2 🕑	CIRIC2CJA2floor_1	-54 dBm
Severity	00:c1:02:02:01:01 💌	Computer	Oritical(83)	Thu May 15 2014 06:53:21 PM	🕄 CIRIC2C3Area2 🕤	CIRIC2C3A2Floor_1 @	-86 dBm
Last Seen	00:c1:07:02:01:01 🕑	Computer	Oritical(83)	Thu May 15 2014 06:53:21 PM	🕄 C1R1C2C3Area2 💿	CIRIC2C3A2Floor_1	-68 dBm
Scope	00:c1:08:02:01:01 😔	Computer	Oritical(83)	Thu May 15 2014 06:53:21 PM	🜍 C1R1C2C3Area2 😔	C1R1C2C3A2Floor_1	-91 dBm
	Q 00:c1:01:02:03:03 🕤	Computer	Oritical(83)	Thu May 15 2014 06:52:43 PM	🜍 C1R1C2C4Area2 🕤	C1R1C2C4A2Floor_1	-33 dBm
Network Scope	Q 00:c1:02:02:03:03 💌	Computer	Critical(83)	Thu May 15 2014 06:52:43 PM	🜍 C1R1C2C4Area2 😒	CIRIC2C4A2Floor_1	-48 dBm
First/Last Seen	00:cl:07:02:03:03 💌	Computer	Oritical(83)	Thu May 15 2014 06:52:43 PM	🕄 C1R1C2C4Area2 🕤	C1R1C2C4A2floor_1	-77 dBm
Alarm Severity	00:c1:08:02:03:03 💌	Computer	Oritical(83)	Thu May 15 2014 06:52:43 PM	🕄 C1R1C2C4Area2 💿	C1R1C2C4A2Floor_1	-40 dBm
Alarm Type	00:c1:01:02:01:10 💿	Computer	Oritical(83)	Thu May 15 2014 06:53:23 PM	🜍 C1R1C2C3Area2 💿	C1R1C2C3A2Floor_1	-98 dBm
	00:c1:02:02:01:10 .	Computer	Oritical(83)	Thu May 15 2014 06:53:23 PM	C1R1C2C3Area2 🕤	C1R1C2C3A2Floor_1	-9 dBm

The list of Bluetooth devices are displayed in a tabular format using a combination of the following columns:

Column	Description
Device	Contains the MAC address. Click on the down-arrow to display the MAC address, appliance, when last seen, and signal strength.
Туре	Displays the type of Bluetooth device (such as 'computer'.)
Severity	Displays the threat level to your network. Green indicates a sanctioned device. Red indicates an unsanctioned device. (default header)
Last Seen	Displays the last time the Bluetooth device was seen on the network. (default header)
Scope	Displays the area where the Bluetooth device is located within the network scope. (default header)
Floor	Displays the floor where the Bluetooth device is located. (default header)
Signal Strength	Displays the signal strength of the Bluetooth device in dBm. (default header)

#### Menu Network Support

 $\checkmark$ 

**NOTE** Live View is not supported on Menu Networks.

Menu Networks only display virtual MAC addresses in the **Network** tab. To display the true MAC addresses, contact Customer Support and have them enable Menu Network support on your appliance. When enabled, the true MAC addresses are displayed in the **Network** tab.

# **Association Tree**

The Association Tree displays your network from the top down starting at the appliance going all the way down to the associated Wireless Clients. Clicking the Network Graph icon– gives you access to the Association Tree via the Show drop-down menu. Select Association Tree from the menu to display the association tree for your network.

D. C. C. C. C.	The association tree is unable to show more t	has 1000 de los		
Country	Devices	Severity	Device Count	Last Seen
B Region	8 🗣 ADSP 😠	Severe(100)	1265	Last seen
City	11 🍺 US 🕤	Severe(100)	1251	
Cery Campus	B 🐉 Southeast 🛞	Severe(100)	1251	
	😑 💓 Alpharetta 🕤	Severe(100)	1251	
S Building		Severe(100)	1251	
Floor		Severe(100)	1251	
Device		Severe(100)	1245	
Networks *	= 407131-C7E038	Critical(80)		Wed Jan 9 2013 10:41:37 AM
🔝 SSID		Safe(0)		Wed Jan 9 2013 10:41:28 AM
855	× 22 10.59.36.37 ⊛	Safe(0)		Wed Jan 9 2013 10:41:33 AM
Wireless Client	8 40 ap7131-14C28C	Safe(0)		Wed Jan 9 2013 10:41:37 AM
Network Scope	<sup>18</sup> 🗳 rfs4000-22D91C 💿	Severe(95)		Wed Jan 9 2013 10:41:39 AM
D First/Last Seen	🗎 🔛 AirDefense 1 🕤	Safe(0)	6	
0 Flag	Cisco1131b-CC.qua	Safe(0)		Wed Jan 9 2013 10:41:23 AM
D Alarm Severity	Giscoll31a-CC.qaa	i Safe(0)		Wed Jan 9 2013 10:41:23 AM
D Alarm Type	I log Unplaced Devices 💿	Safe(0)	14	
D Device				

Click the Expand- $\blacksquare$  button to open a branch of the tree. Click the Collapse- $\blacksquare$  button to close a branch of the tree. The table columns for the Association Tree are:

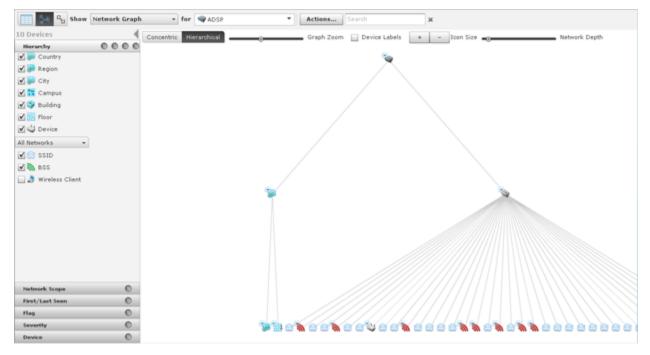
Column	Description
Devices	Displays the name of the devices on your network.
Severity	Displays the threat level to your network for a floor and all the devices on that floor.
Device Count	Displays the number of devices on a tree level.
Last Seen	Displays the last time a device was seen on the network.

# **Network Graph**

The Network Graph displays your network in a graphical view. Clicking the **Network Graph** icon– gives you access to the Network Graph via the **Show** drop-down menu and displays a Network Graph of managed devices seen in your network. There is a Concentric view (default) and a Hierarchical view.



To switch to the Hierarchical view, click the Hierarchical button.



Click the Concentric button to return to the Concentric view.

You can manipulate the graph by using:

- Graph Zoom to zoom the graph in and out.
- Device Labels to remove or display the device labels.
- Icon Size to increase or decrease the size of the icons.
- Network Depth to see more devices or less devices in your network.

Show No	etwork Graph	<ul> <li>for \$\$\Phi ADSP\$</li> </ul>	<ul> <li>Actions Search</li> </ul>	×	
10 Devices		Concentric Hierarchical	Graph Zoom 🕑 Device La	abels + - Icon Size @	Network Depth
Hierarchy	0000		_	·	
Country					
🗹 🔛 Region					
🗹 💭 City			Unplace	d Devices	
🗹 🚼 Campus					
🗹 🌍 Building					
🗹 🔝 Floor					
Device					
All Networks .					
🗹 🚍 SSID					
🗹 🖏 BSS					
🔜 🎝 Wireless Client					
			AI	DSP	
Network Scope	Ø				
First/Last Seen	Ø				
Flag	Ø		3		
Severity	Ø		t t	US	
Device	Ø				

# **Network Filters**

Network filters are provided to filter the displayed network information. They are displayed on the left side of the **Network** tab.

0	Grouping	-
$\odot$	No grouping	
0	Severity	
0	Last Seen	
0	Status	
0	Scope	
0	Network Scope	
۲	First/Last Seen	
۲	Flag	
۲	Alarm Severity	
۲	Alarm Type	
۲	Device	
۲	Compliance	
0	Status	

The different filters are:

- Grouping Filter—view devices by grouping them using similar criteria.
- Hierarchy Filter—control the level of detail seen in the Network Graph and the Association Tree.
- Network Scope Filter—view devices according to where they are in the network tree.
- First/Last Seen Filter—filter devices according to when they where first seen and/or last seen on your network.
- Flag Filter—optionally view all devices or only flagged devices.
- Severity Filter—view devices by alarm criticality.
- Classification Filter—filter devices by their classification.
- On Network Filter—display devices that are on your network and/or devices that have been seen by a sensor but not confirmed to be on your network.
- Device Filter—filter devices by model, manufacturer, and/or capabilities.
- Compliance Filter—display devices according to their state of compliance with your network policies.
- Status Filter—display devices according to their uptime/offline status.
- Signal Strength Filter—filter devices within a specific signal strength range.
- Security Sensed Filter—display devices using a combination of the sensed method of authentication and/or the sensed method of encryption.

 Security - Polled Filter—devices using a combination of the polled method of authentication and/or the polled method of encryption.

The filters are initially set to display the maximum amount of devices. You can adjust any filter or combination of filters to fine tune the display of devices. This allows you to display only the devices that you want to view.

The indicator on the right of each filter turns green– 💽 when you change a filter from its original state. Click the green indicator to return a filter to its default state.

## **Grouping Filter**

The **Grouping** filter allows you to view devices by grouping them using similar criteria. The views vary depending on the type of devices being displayed.

0	Grouping
	No grouping
$\bigcirc$	Severity
$\bigcirc$	Last Seen
$\bigcirc$	Status
$\bigcirc$	Scope

The following views are available:

- No Grouping—Displays all devices without grouping. This view is accessible when displaying any type of device.
- Severity—Groups devices into the different threat levels to your network. Threat levels that are not sensed are not shown. This view is accessible when displaying any type of device.

Severe	13 Devices
Critical	5 Devices
Major	213 Devices

Last Seen—Groups devices by a time frame when the devices were last seen on your network. This view is
accessible when displaying any type of device.

More than 72 hours	8 Devices
24 - 72 hours	57 Devices
12 - 24 hours	79 Devices
1 - 12 hours	5 Devices
0 - 1 hour	90 Devices

 Classification—Groups devices by how they are classified. This view is accessible when displaying BSSs, Wireless Clients, or Unknown Devices.

Unsanctioned	547 Devices
Sanctioned	6 Devices
which has been a second and and and an an and an an and has a been been been a second and a second and have been a dealer of the second and an and a second and	

 Signal Strength—Groups devices in a range of signal strengths. This view is accessible when displaying BSSs or Wireless Clients.

Γ	Between -21 and -40 dBm	1 Devices
	Between -41 and -60 dBm	5 Devices
	Between -61 and -80 dBm	216 Devices
	Less than or equal to -80 dBm	331 Devices

 Sensed Authentication—Groups devices based on their sensed method of authentication. This view is accessible when displaying BSSs or Wireless Clients.

Unknown	487 Devices
Symbol Keyguard	3 Devices
R5N	2 Devices
WPA	3 Devices
WPA,RSN	8 Devices
802.1×,RSN	5 Devices
802.1×,WPA,R5N	12 Devices
Pre Shared Key,RSN	9 Devices
Pre Shared Key,WPA	7 Devices
Pre Shared Key,WPA,RSN	17 Devices

 Sensed Encryption—Groups devices based on their sensed method of encryption. This view is accessible when displaying BSSs or Wireless Clients.

Unknown	379 Devices
AES(CCMP)	67 Devices
TKIP	73 Devices
TKIP,AES(CCMP)	31 Devices
WEP	2 Devices
WEP,AES(CCMP)	1 Devices

 Polled Authentication—Groups devices based on their polled method of authentication. This view is accessible only when displaying Wireless Clients.

Unknown	240 Devices
- and a second and a second se	

 Polled Encryption—Groups devices based on their polled method of encryption. This view is accessible only when displaying Wireless Clients.

Unknown	240 Devices		
and the second data by the second sec			

 Client Type—Groups devices based on their client type. This view is accessible only when displaying Wireless Clients.

Unknown	240 Devices
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	management and a second s

 On Network—Groups devices based whether they are on the network or not. This view is accessible only when displaying Unknown Devices.

Unknown	170 Devices
On Network	198 Devices

 Status—Groups devices based on their online/offline status. This view is accessible when displaying Network Devices.



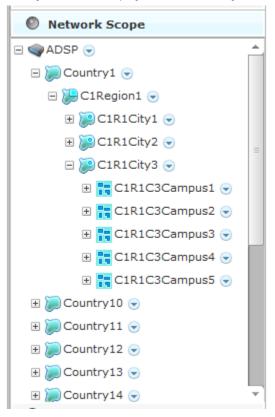
 Scope—Groups devices based on where they are in the network. The highest network level under the appliance level is displayed as the group. This view is accessible when displaying any type of device.

	6 Devices
@ Unplaced Devices	97 Devices
pus	450 Devices

Clicking on a group will display the devices in that group.

### Network Scope Filter

The **Network Scope** filter is used to view devices according to where they are in the network tree. By selecting a network level, you limit the displayed devices to only the ones under that particular network level.



# First/Last Seen Filter

The First/Last Seen filter allows you to filter devices according to when they where first seen and/or last seen on your network.

First/Last Seen		
Last seen within prior		
✓ 0 - 5 minutes ()		
▼ 5 - 10 minutes ()		
✓ 10 - 20 minutes ()		
✓ 20 - 30 minutes ()		
✓ 30 - 60 minutes ()		
✓ 1 - 12 hours ()		
✓ 12 - 24 hours ()		
✓ 24 - 72 hours (24392)		
More than 72 hours (2)		
First seen within prior		
✓ Last Hour ()		
✓ 1 - 12 hours ()		
✓ 12 - 24 hours ()		
✓ 24 - 72 hours ()		
✓ More than 72 hours (24394)		

The last seen times may be:

- Any time period
- 0 5 minutes
- 5 10 minutes
- 10 20 minutes
- 20 30 minutes
- 30 60 minutes
- 1 12 hours
- 12 24 hours
- 24 72 hours
- More than 72 hours.

The first seen times may be:

- Any time period
- 1 12 hours

- 12 24 hours
- 24 72 hours
- More than 72 hours.

For example, if **30 - 60** minutes is selected as the last seen time and no other times are selected (first/last seen), only devices that were last seen within 30 to 60 minutes are displayed.

# Flag Filter

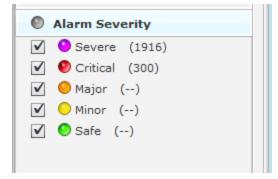
The Flag filter gives you the option of viewing all devices or only flagged devices.

Flag		
	All 🙀	

To select an option, click All or the blue flag- 💫.

## **Alarm Severity Filter**

The Alarm Severity filter allows you to view devices by alarm severity. Devices are grouped together according to their alarm threat to your network.



The severities are:

- Severe-O-Displays only Severe alarms.
- Critical — Displays Critical and Severe alarms.
- Major-O-Displays Major, Critical, and Severe alarms.
- Minor-O-Displays Major, Critical, and Severe alarms.
- Safe-\_\_\_\_Displays alarms of all criticalities.

You can select the alarms that you want to view by checking the check-box.

# Alarm Type Filter

The Alarm Type filter allows you to view devices by alarm type. Devices are grouped together according to their alarm threat to your network.

Alarm Type	
Edit - Remove	
Vulnerabilities	
🕿 Exploits	
Performance	
🕱 Platform Health	
Policy Compliance	
<b>W</b> Reconnaissance	
🖉 Anomalous Behavior	
🏊 Rogue Activity	
🎲 Infrastructure	
Proximity	
😵 Bluetooth	

You have the option of displaying all alarm types or filtering alarms by a specific type. The different alarm types are:

- Vulnerabilities
- Exploits
- Performance
- Platform Health
- Policy Compliance
- Reconnaissance
- Anomalous Behavior
- Rogue Activity
- Infrastructure
- Proximity
- Bluetooth.

The Edit button is used to select the alarm types that you want to display.

Alarm Type
Edit - Remove
Pa Vulnerabilities
Exploits
Performance
🕱 Platform Health
Policy Compliance
The connaissance
or provide the second
Rogue Activity
🎲 Infrastructure
Proximity
8 Bluetooth

Click the Edit button, select the alarm type(s), and then click OK. The following graphic shows that you only want to display rogue alarms.

S Alarm Type
Edit - Remove
Rogue Activity

To remove an alarm type, select (highlight) the alarm type and click the **Remove** button.

# **Classification Filter**

The **Classification** filter is used to filter devices by their device classification.

#### Device Classification

```
Sanctioned (14144)
```

- Unsanctioned (47542)
- Neighboring (--)

#### Rogue Classification

- All Devices (--)
- Rogue Devices (--)

Devices are displayed by the following classifications:

- Sanctioned—Display sanctioned devices.
- Unsanctioned—Display unsanctioned devices.
- Neighboring—Display neighboring devices.

Select the check-box(es) for the classification(s) that you want to display. You can also display devices by rogue classification. You options are to display all devices or to display only rogue devices. Select the appropriate radio button.



**NOTE** The Classification filter is not available when displaying Network Devices. It is available for BSS, Wireless Client and Unknown Devices.

#### **On Network Filter**

The **On Network** filter is used to display devices that are on your network and/or devices that have been seen by a sensor but not confirmed to be on your network. This filter is only available when displaying Unknown Devices.

On Network	
✓ On Network ()	
🗹 Unknown (20002)	

Check the check-box to display either or both conditions.

**NOTE** The On Network filter is only available when displaying Network Devices.

#### **Device Filter**

The **Device** filter is used to filter devices by model, manufacturer, and/or capabilities. The filter changes depending on the types of devices being displayed.

#### **Network Devices**

For network devices, you can filter devices based on the model type. Select a model from the Model drop-down menu

0	Device
Mod	el
Ar	iy 👻
Сар	abilities
$\checkmark$	Access Point ()
$\checkmark$	BT_Sensors ()
$\checkmark$	Wireless Switch ()
$\checkmark$	Sensor ()
$\checkmark$	Wired Switch ()
$\checkmark$	Network Manager ()

.You can also filter network devices based on the capability of the device. When you select a capability, only devices with that capability are displayed. For network devices, you may select:

- Access Point
- BT\_Sensors
- Wireless Switch
- Sensor
- Wired Switch
- Network Manager.

#### Wireless Clients

1.....

For wireless clients, you can filter devices based on the manufacturer. Select the manufacturer from the drop-down menu. You may also type in the manufacturer's name, including a partial name.

Device	
Manufacturer	
All	•
Select from list or enter name (partial name is ok)	
Client Type	
Employee Personal Device (32867)	
☑ Guest Wi-Fi User (33470)	
☑ In Store Customer (33342)	
✓ Laptop (33381)	
✓ Loyalty Customer (33452)	
✓ Phone (33347)	
✓ Potential Customer (33714)	
☑ Scanner (33130)	
✓ Tablet (33192)	
✓ Uncategorized Device ()	

You can also filter Wireless Clients based on the client type. When you select a client type, only devices of that type are displayed. You may select from the following client types:

- Employee Personal Device
- Guest Wi-Fi User
- In-Store Customer
- Laptop
- Loyalty Customer
- Phone
- Potential Customer
- Scanner
- Tablet
- Uncategorized Device

#### **BSSs and Unknown Devices**

For BSSs and Unknown Devices, you can filter devices based on the manufacturer but not on client type or capabilities. Select the manufacturer from the drop-down menu. You may also type in the manufacturer's name, including a partial name.

Device	
Manufacturer	
All	•
Select from list or enter name (partial name is ok)	

#### **Bluetooth Devices**

For Bluetooth Devices there is no device filter.

#### **Compliance Filter**

The **Compliance** filter is used to display devices according to their state of compliance with your network policies. This filter is only available when displaying Network Devices

Compliance	
Compliant ()	
✓ Not Compliant (21394)	
✓ N/A (3000)	

.Devices are displayed if you have their compliance state checked. The different states are:

- Compliant—Displays devices that are compliant.
- Not Compliant—Displays devices that are not compliant.
- Unlicensed—Displays devices that do not have the required license.

#### Status Filter

The **Status** filter is used to display devices according to their uptime/off-line status. This filter is only available when displaying Network Devices.

Status	
✓ Offline (24394)	
✔ Uptime ()	

You may select one or more of the following statuses:

- Offline—Displays any offline devices.
- Uptime (0 1 hours)—Displays devices that have been online from 0 to 1 hour.

**NOTE** Devices that do not track uptime are shown in this time slot.

- Uptime (1 12 hour)—Displays devices that have been online from 1 to 12 hours.
- Uptime (12 24 hours)—Displays devices that have been online from 12 to 24 hours.
- Uptime (24 72 hours)—Displays devices that have been online from 24 to 72 hours.
- Uptime (More than 72 hours)—Displays devices that have been online longer than 72 hours.

#### Signal Strength Filter

The **Signal Strength** filter is used to filter devices within a specific signal strength range. This filter is only available when displaying BSSs and Wireless Clients.

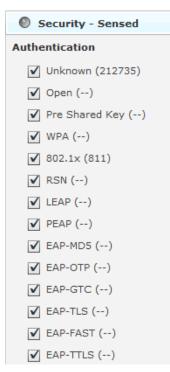
Signal Strength	
0	0
-100 dBm	-1 dBm

You may adjust the signal strength range by sliding the adjusters. The maximum range is -100 dBm to -1 dBm. Sliding the left slider adjusts the minimum signal strength.

#### Security-Sensed Filter

The **Security-Sensed** filter is used to display devices using a combination of the sensed method of authentication and/or the sensed method of encryption. This filter is only available when displaying BSSs and Wireless Clients. The security-sensed filter has two fields: authentication and encryption.

#### Authentication



### Encryption

p =

Security - Sensed	
EAP-GTC ()	Ê
EAP-TLS ()	
EAP-FAST ()	
EAP-TTLS ()	
RSA EAP-SID ()	
🗹 RSA EAP-PKA ()	
Network EAP ()	
✔ Other EAP ()	
🗹 Symbol Keyguard ()	
✔ Other ()	
Encryption	
🗹 Unknown (213399)	=
✓ Unencrypted ()	
✓ WEP (94)	
✓ TKIP ()	
🖌 AES (53)	
✓ Other Encryption ()	Ŧ

You may select any combination of authentication methods and/or encryption methods. The available authentication methods are:

- Unknown
- Open
- Pre-Share Key
- WPA
- 802.1x
- RSN
- LEAP
- PEAP
- EAP-MD5
- EAP-OTP
- EAP-GTC
- EAP-TLS
- EAP-FAST
- EAP-TTLS
- RSA EAP-SIP
- RAS EAP-PKA
- Network EAP
- Symbol Keyguard
- Other.

The available encryption methods are:

- Unknown
- Unencrypted
- WEP
- TKIP
- AES(CCMP)
- Other Encryption.

#### Security-Polled Filter

The **Security-Polled** filter is used to display devices using a combination of the polled method of authentication and/or the polled method of encryption. This filter is only available when displaying Wireless Clients.

Security - Polled				
Authentication				
✔ Open ()				
✔ Pre Shared Key ()				
✓ EAP ()				
✓ WPA ()				
WPA PSK ()				
✓ WPA2 ()				
✓ WPA2 PSK ()				
🖌 Unknown (213546)				
Encryption				
✓ Unencrypted ()				
✓ WEP64 ()				
✓ WEP128 ()				
✓ AES ()				
✓ TKIP ()				
Symbol Keyguard ()				
✔ Unknown (213546)				

You may select any combination of authentication methods and/or encryption methods. The available authentication methods are:

- Open
- Pre-Share Key
- EAP
- WPA
- WPA PSK
- WPA2
- WPA2 PSK
- Unknown.

The available encryption methods are:

- Unencrypted
- WEP64
- WEP128

- AES(CCMP)
- TKIP
- Symbol Keyguard
- WPA2 PSK.

# **Actions Menu**

The **Network** tab includes an **Actions** menu where you can execute an action depending on the type of devices you are viewing. Depending on the device type, the **Actions** button displays one of the following menus:

# **Network Device Actions**

Actions Search	
Set Flag	
Clear Flag	
Audit Devices	
Retrieve Diagnostic Logs	
Remove Devices	
Move Devices	
Upgrade Devices	
Import CLI Variables	
Export Devices	
Command Run and Log	
Search Device Configuration	

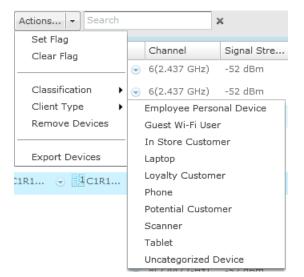
# **BSS Actions**

Actions Search	×
Set Flag Clear Flag	Channel Signal Str
Classification Remove Devices Generate Tracker Files	Sanctioned (Inherit Profiles) Sanctioned (Assign Profiles) Unsanctioned Neighboring
Export Devices	

# **Wireless Client Actions**

Actions Search		×		
Set Flag Clear Flag	Channel	Signal Stre	SSID	Rogue
Classification Client Type Remove Devices	Sanctioned (Inh Sanctioned (Ass Unsanctioned		SecurityProf	=
Export Devices	Neighboring     Image: Second system     Image: Second system	-52 dBm	SecurityProf	
			SecurityProf	ile13 T

# 5 - 32 AirDefense Services Platform User Guide



# **Unknown Devices Actions**



# **Bluetooth Devices Actions**



# **Actions Descriptions**

Actions are active (selectable) or inactive (un-selectable) depending on the device type selected in the **Show** menu. Some actions are executed when you select a device and then select an action. In this case, no other input is required. Other actions will display a dialog that require more input. Descriptions of the actions are as follows:

Action	Description
Set Flag	Allows you to flag the selected device(s) to indicate attention is required.
Clear Flag	Allows you to remove a flag from the selected device(s).
Classification	Sanctioned (inherit) Classify the selected device(s) as a sanctioned device that inherits its traits from wherever its location in the network tree. Sanctioned (override) Classify the selected device(s) as a sanctioned device using traits that override the inherited traits. For example, a security profile can be applied to a BSS that overrides the inherited traits. Sanctioned Classify the selected device(s) as sanctioned (Unknown Devices only) Unsanctioned Classify the selected device(s) as unsanctioned. Neighboring Classify the selected device(s) as a neighboring device.

Action	Description
Client Type	Classifies a Wireless Client as one of the following types:
	Employee Personal Device
	Guest Wi-Fi User
	In Store Customer
	Laptop
	Loyalty Customer
	Phone
	Potential Customer
	Scanner
	Tablet
	Uncategorized Device
Audit Devices	Allows you to conduct a compliance audit on the selected device(s) (see <u>Audit Devices</u> .)
Retrieve Diagnostic Logs	Allows you to display the diagnostic logs for the selected device(s). If no logs are available, you will receive a message stating so (see <u>Retrieve Diagnostic Logs</u> .)
Remove Devices	Allows you to remove selected device(s) from monitoring (see <u>Remove Devices</u> .)
Move Devices	Allows you to place selected device(s) on a floor (see Move Devices.)
Upgrade Devices	Allows you to upgrade the firmware for the selected device(s) (see <u>Upgrade Devices</u> .)
Import CLI Variables	Allows you to import CLI variables at the device level (see Import CLI Variables.)
Export Devices	Allows you to export information about selected device(s) to a CSV file (see Export Devices.)
Command Run and Log	Allows you to execute CLI commands for selected device(s) and save results in a log file (see Command Run and Log.)
Search Device Configuration	Allows you to search for device configurations on the network.
Generate Tracker Files	Allows you to generate tracker files and save the files to a directory on your computer (see <u>Tracker Integration</u> .)

# **Audit Devices**

The Audit Devices action runs a compliance audit on the selected device(s). When selected, a Compliance Audit overlay displays and the audit starts.

Compliance Audit		Revert to Compliant Config 🛛 Accept Polled Config 🚺 😂 🗙
Devices	Polled Configuration	Compliant Configuration
SFS4000-CCollier	Polled Configuration	Compliant Configuration
	version 1.4  as a authentication login default local none service prompt crash-info  hotstname RF54000-CCclier network-element-id RF54000  usemame "admin" access console web sh telnet somp-server engine teln	<pre>* * * * * * * * * * * * * * * * * * *</pre>
	Net Change Net A	Addition 📕 Net Removal

Once the audit is complete, the device(s) are listed in the **Devices** sub-window. When a device is selected (highlighted), the audit results are displayed in two parts: the **Polled Configuration** and the **Compliant Configuration**. The **Polled Configuration** is a list of CLI commands that were pulled from the device. The **Compliant Configuration** is a list of CLI commands that were pulled for the device. If there are differences, they are highlighted. Also, the **Revert to Compliant Config** and **Accept Polled Config** buttons are activated. Otherwise, the buttons are inactive.

You may change the displayed configuration by selecting a configuration type from the drop-down menu.

Polled Configuration	
Generated Configuration	
Compliant Configuration	
Polled Configuration	
Configuration Template	

When you change a configuration type, the CLI commands for that type are displayed. If there are differences, they are highlighted.

Click the **Revert to Compliant Config** button to update the highlighted device with the CLI commands from the **Compliant Configuration**. Click the **Accept Polled Config** button to accept the CLI commands from the **Polled Configuration** section.

Click the Close-*x* button exit the Compliance Audit overlay.

# **Retrieve Diagnostic Logs**

The **Retrieve Diagnostic Logs** action collects your appliance's diagnostic logs for the selected device and consolidates them into one file. Just select (highlight) a device and then click **Actions** > **Retrieve Diagnostic Logs**.

The diagnostic log retrieval was initiated.	
Don't show this message again.	
	_
OK, Go to Job Status Close	

**NOTE** You can elect not to show this message again by selecting the check-box.

At this point, ADSP starts retrieving the diagnostic logs. When the **OK**, **Go to Job Status** button is clicked, the Job Status is displayed.

View Details							
Туре	Description	User	Status	Start Time	۲	Finish Time	Progress
Device Configuration	On Demand Log Retr	ccollier	Complete: successfu	Wed Jan 25 2012		Wed Jan 25 2012	1/1

Select your job and then click the View Details button to display the job details.

Type: Description:   On Demand Log Retrieval     Description:     On Demand Log Retrieval        On Demand Log Retrieval <th>ob Details</th> <th></th> <th></th> <th></th>	ob Details			
Opvice         Status         Device Details           Opvice/Opvices         Implaced Device Details         03:01:57 PM Wed Jan 25 2012 Complete	Description: On Demand Log Retrieval		PH • 81/25/2012 •	
© Unplaced Devices ⊙ 422 ap7131-14C28C (Pass 03:01:57 PM Wed Jan 25 2012 Complete			Device Details	
	-	ap7131-14C28C Pass	03:01:57 PM Wed Jan 25 2012 Complete	

To view your diagnostic logs, you will have to export them to your workstation using the **Export Consolidated Logs** button.



**NOTE** The **Export Consolidated Logs** button is inactive until the status changes to Pass and the diagnostic logs are ready to export.

Continue?	×
Get zip of log files for all the successful devices?	
OK Cancel	

Click **OK** to continue.

Select location	for download by 10.59.39.107	? 🛛
Save jn:	ADSP 💌	G 🤌 📂 🛄 -
My Recent Documents Desktop My Documents	jre     00151790ESBA.enc     00151790ESBA.ic     00151790ESBA.ic     adsp.exe     app.bat     app.jar     autoplacement_rules.csv     AutoPlacementRulesImport.csv     AutoPlacementRulesImport.txt     DefaultCLIforRF54000.txt     Motorola Alpharetta Office floor plan (no color).jpg     Motorola Alpharetta Office floor plan,jpg	<ul> <li>RelayServerImport.btt</li> <li>RelayServerImportWithHeader.t</li> <li>SimpleDesign.zip</li> <li>StationImport.btt</li> <li>test.csv</li> <li>The Falls 1125 - Initial Design.spt</li> <li>TreeSetupImport.txt</li> <li>TX79-export.zip</li> <li>Uninstall.exe</li> </ul>
My Computer cxdr87 on GA2	<	>
My Network Places	File pame: logs zip Save as type: All Files (".")	▼ Save     Cancel
Warning: This file r before saving or o	nay be an executable program or contain malicious conter pening.	nt, use caution

Navigate to a location and click the **Save** button. The consolidated logs are saved in a ZIP file using the specified file name. You can now view the logs.

## **Remove Devices**

The **Remove Devices** action removes any selected (highlighted) device. When selected, you are prompted to confirm removal.

Delete Confirmation	×
Are you sure you want to delete this item?	
ຝ 1142_Matrix 👻	
OK Cancel	

Click OK to remove the listed devices. Click Cancel to exit without removing the device(s).

#### **Move Devices**

The **Move Devices** action moves the selected device(s) to a scope (floor) that you specify. When selected, you are prompted to select a scope.

Choose Ta	rget Directory	×
Select Scope:	🗬 ADSP 👻	
	1	
	OK Cancel	

Click the drop-down menu to make your selection and then click OK. You are prompted to confirm your selection.

Confirm Updates				×
O Save for Next Upd				
<ul> <li>Update Immediate</li> </ul>	ly			
These changes will up	date 3 devices		Job Description	
Device Type	Count			
SWITCH	1			
AP	2			
		ОК	Cancel	

Click **OK** to move the device(s). Click **Cancel** to exit without moving the device(s).

# **Upgrade Devices**

The **Upgrade Devices** action is used to upgrade the firmware for devices on your network. Select (highlight) the device(s) and then select **Upgrade Devices** from the menu.

Device Type	Count	New Firmware Version		
M510	1	M520		
	_			
otal number of devices to be	upgraded 1			
) Upgrade Immediately				
) Schedule Upgrade: 06:0	0:00 PM 💌 OI	07/30/2014		
b Description				
b Description				
b Description				
Description	fails to upgrade	Sensor Only Settings		
Cancel job if any device			10	
	es 10	☑ Limit bandwidth (Kbps)	10	

You have the option of upgrading immediately or upgrading later. If you decide to upgrade later, select **Upgrade Later** and then select a time from the drop-down menu and a date from the calendar.

You may enter a description in the **Description** field. This information is displayed when you check the <u>Job Status</u> and helps identify the job.

There are four check-box options that you can select. They are:

- Downgrade devices with newer firmware.
- Cancel job if any device fails to upgrade.
- Limit bandwidth that the upgrade can occupy. By entering a value, you will limit the bandwidth to the ented value. The default is 10 Kbps.
- Limit concurrent upgrades. By entering a value, you limit the number of upgrades that can run at one time. The default is 10.

A list of device that will be upgraded are displayed. The list will display:

- The type of device
- The total number of devices
- The new firmware version that will be used for the upgrade.

By default, all devices are selected. If you decide not to upgrade one or more devices, uncheck the check-box for that type of device.

Click OK to start or schedule the upgrade. Click Cancel to exit and not upgrade.

### **Import CLI Variables**



**NOTE** A WLAN Management license is required to import CLI variables.

The **Import CLI Variables** action is used to import CLI variables at the device level. Naturally, the CLI variable should already exist in the device's profile or it will not be applied.

Comma delimited files are used to import CLI variables. The format of the file is:

cli\_variables,server,deviceMAC or folderPath,deviceType,var1,var1\_value,var2,var2\_value,var3,var3\_value,[etc.]

There are different ways to create a comma delimited file but the most trouble-free way is to use a text editor, such as Notepad.

The first line is reserved for header information. If you do not want to include header information, make the first line a blank line.

Examples:

cli\_variables,localhost,00:00:00:a0:e7:33,ap,MASK,255.255.0.0

cli\_variables,localhost,00:00:c7:00:39,ap,HOSTNAME,AP7131\_Cube44,MASK,255.255.0.0,GATEWAY,192. 10.1.1

 $cli\_variables, local host, US/Southeast/Alpharetta/Floor1,, HOSTNAME, AP7131\_Cube44$ 

**NOTE** deviceType can be blank if designating a folderPath.

When the **Import CLI Variables** action is selected, a dialog window opens where you can specify the directory (folder) and name of the CSV file.

Select file to u	pload by 10.59.39.107	? 🔀
Look jn:	🔁 ADSP 💽 🕄 🎲 📂 🖽 -	
My Recent Documents Desktop My Documents My Documents My Computer CXDR87 on G	<ul> <li>jre</li> <li>adsp.exe</li> <li>app.bat</li> <li>app.jar</li> <li>autoplacement_rules.csv</li> <li>AutoPlacementRulesImport.csv</li> <li>AutoPlacementRulesImport.txt</li> <li>CLIVariablesImport.txt</li> <li>CLIVariablesImport.txt</li> <li>RelayServerImport.txt</li> <li>TreeSetupImport.txt</li> <li>TreeSetupImport.txt</li> <li>Uninstall.exe</li> </ul>	
My Network Places		Open Cancel

Select the import file and then click **Open** to import the CLI variables.

To verify that the CLI variables were imported:

- 1 Click the device's drop-down menu button- .
- 2 Select Properties from the menu.
- 3 Select the CLI Profile for the device. The imported CLI variables should be visible in the Variables section.

## **Export Devices**

The **Export Devices** action is used to export information about your devices to a CSV file on your local workstation. Select a device and click **Export Devices** from the Actions menu. A pop-up box asked you to confirm the download.

Confirm Download	×
Export complete. File is ready to download.	
OK Cancel	

Click OK to confirm or click Cancel to exit without exporting the device(s).

Save in:	WSP		▼ G Ø ₽	× 📖 ×	
Cal	Name	A		Date mo	dified
Recent Places					
·					
Desktop					
Libraries					
Computer					
Computer					
Network					
	•	III			
	File name:	devices.csv		•	Save
	Save as type:	All Files (*.*)		•	Cancel
			s content, use caution befo		an a

When you click OK, a dialog window opens where you can specify the directory (folder) and name of the CSV file.

**NOTE** At this time, files exported using **Export Devices** are for external viewing only. They cannot be imported back into ADSP.

AirDefense Services Platform will name the CSV file devices.csv by default. You can keep that name or change it.

Click the **Save** button to save the CSV file. Click **Cancel** to exit without saving the file. Once the file is saved, you can view the file at any time.

# Command Run and Log

The **Command Run and Log** action allows you to run CLI commands on devices that are in the Audit mode (not template based) and then store the results in a log file for viewing later.



**NOTE** In order for **Command Run and Log** to work properly, <u>Communication Settings Profile</u> must exist for the affected devices.

For States				
Command Run and Log			×	
Devices that will be affected	Enter any sequence of commands that are valid or	n the device CLI interface:		
172.17.25.21	'es" to all device confirmation requests.			
Import updated compliant configuration from device(s) after successful command run.				
Submit Cancel				

The commands are applied to all devices selected in the **Network** tab. Selected devices are listed in the **Devices that** will be affected field.

Each command must be on a line by itself. If a command requests a confirmation from a device, ADSP will respond Yes.

You may import an updated configuration from device(s) after a command has run successfully. Just select the **Import** check-box.

The logs for the **Command Run and Log** are placed at: /usr/local/smx/device-mgmt/jobs. For each job, there is a job ID. The interaction with all devices for a job is placed in a sub-folder whose name is the job ID number. Click **Submit** to run the commands. Click **Cancel** to exit without running any commands.

You can check the job status by navigating to **Configuration** > **Operational Management** > **Job Status**. While viewing the job details, you can view the logs by selecting a device and then clicking the **View Log** link.

	×
Devices:	
	-
show ip interface	
Interface vlan1 is UP Hardware-type: vlan, Mode: Layer 3, Address: 00-15-70-C7-E0-38 Index: 3, Metric: 1, MTU: 1500 IP-Address: 172.17.25.21/16 input packets 113563, bytes 15537827, dropped 0, multicast packets o input errors 0, length 0, overrun 0, CRC 0, frame 0, fifo 0, missed 0 output packets 4739, bytes 1964368, dropped 0 output errors 0, aborted 0, carrier 0, fifo 0, heartbeat 0, window 0 collisions 0 ap7131-C7E038#	
Copy to Clipboard Cancel	_

You can view the log of another device by selecting the device from **Devices** drop-down menu. The **Copy to Clipboard** button copies the log contents to the clipboard. The **Cancel** button exits the log.

# Search Device Configuration

The Search Device Configuration action allows you to search for devices by configuration. Depending on the number of infrastructure devices in network, the process can take some time. Follow these steps to search for device configurations:

- 1 Select Network Device from the Show menu.
- **2** Highlight the desired device(s).
- **3** From the Actions menu, select Search Device Configuration.

Search Device Con	figuration	×
		Search
Search Results		
Upgrade Firmware	Command Run & Log Cancel	

- 4 Enter the name of the device configuration you are searching for.
- **5** check Search Results to display the search results.
- **6** When the devices are found, click Upgrade Firmware to upgrade; Command Run & Log to run the command log; and Cancel to exit without saving.

# **Advanced Search**

The Network tab has an advanced search feature that allows you to supply additional criteria to the basic search. Click the Advance Search icon-

III (H 🔍	Show Network Device	- for 🗣 ADSP	-	Actions	Search	×				9 Det	vices
Name:			Add Search Criteria								
IP Address:											
AC Address:											
Capabilities:	Any -										
Model:	Any										
				Search							
	Device	* 1p	Severity L	ast Seen	Scope	Floor	Model	Firmware	Status	Sens	c •
4	@RFS4000-CCollier 😠	172.17.25.23	O Safe(0) ₩		🌍 The Falls 1125			4.2.1.0-005R	😶 uptime 114d,		•

With the advanced search feature, you can supply additional information such as:

- The name of the device
- The IP address of the device
- The MAC address of the device

- The capabilities of the device (Any, Access Point, Sensor, Wireless Switch, Wired Switch, or Network Manager selected from a drop-down menu)
- The model number of a device or any model.
- The SSID of the device
- The client type of the device
  - Default Type
  - MCD
  - VoIP Phone
  - Laptop
  - Employee Laptop
  - Employee Phone
  - Employee Device
  - High Priority Visitor Device
  - Visitor Device
  - Low Priority Visitor Device
- The manufacturer of the device
- The source
  - All
  - Sensor Segment
  - Switch
  - Authorized AP
  - Unknown

You may add additional criteria as needed by clicking the Add Search Criteria link. When the link is clicked, the first additional criteria (Flag) is added.

🔟 💱 🔍	Show Network Device	- for 🗣 ADSP		Actions	Search	×				9 Dev	lices
Name:			rlag - rl	egged -							
IP Address:			Add Search Criteri	a							
IAC Address:											
Capabilities:	Any -										
Model:	Any 💌										
				Search							
	Device	<ul> <li>1b</li> </ul>	Severity	Last Seen 5	icope	Floor	Model	Firmware	Status	Sens	c
6	🗬RFS4000-CCollier 😠	172.17.25.23	Safe(0)	Wed Nov 16 20	😵 The Falls 1125	AirDefense 2	RF54000	4.2.1.0-005R	O uptime 114d,		0

You can change the added search criteria by clicking the drop-down menu and selecting another criteria. The menu contains criteria that relate to the type of devices being displayed. If you want to use more than one of the listed criteria, you can click the **Add Search Criteria** link to add the next criteria in the list.

Flag	- Flagged	
Firmware	-	
Add Searc	<u>n Criteria</u>	

Additional criteria may be added until you added all the search criteria for the type of devices being displayed. Added criteria may be removed by hovering your cursor over the criteria and then clicking the x located to the right of the criteria. Additional criteria includes:

Criteria	Description
Flag	Select whether you want to display flagged or un-flagged devices.
Firmware	Supply a firmware version for devices you want to display.
First Seen	Supply a range of first seen hours for devices you want to display.
Last Seen	Supply a range of last seen hours for devices you want to display.
Classification	Select whether you want to display sanction, unsanctioned or neighboring devices.
Channel	Supply a range of channels for devices you want to display.
Signal Strength	Supply a range of signal strengths (in dBm) for devices you want to display.
Sensed Authentication	Select a sensed authentication method from the drop-down menu.
Sensed Encryption	Select a sensed encryption method from the drop-down menu.
Polled Authentication	Select a polled authentication method from the drop-down menu.
Polled Encryption	Select a polled encryption method from the drop-down menu.
Up Time	Supply a range of up time hours for devices you want to display.
Online	Select whether you want to display online or offline devices.
Compliant	Select whether you want to display compliant, non- compliant, or unlicensed devices.

Once you have entered or selected your search criteria, click the **Search** button. Devices matching your search criteria are displayed.

# **CHAPTER 6 ALARMS**

# Alarms Tab

The Alarms tab displays an alarm table that shows all of the active and inactive alarms currently occurring on your network, sorted in columns by:

- flag
- alarm criticality
- alarm type
- offending device
- start time
- alarm status
- SSID of the offending device.

Menu Dashboard N	etwork Alarms Configuration			AirDefense Services Platform	
how alarms in ADSP	Actions     Search	×		10	057 Aları
© Grouping	C * Alarm ID Alarm Type	Device	Start Time Status	SSID	
<ul> <li>No Grouping</li> </ul>	14 0 5 2 4 3 3 2 5 4 Rogue AP on Wired Ne.	🗞 Hotorola:ca:f9:d1 🕣	Fri Apr Inactive (expires in 22:06)	Test_100	
<ul> <li>Severity</li> </ul>	96 S 5553530 Rogue AP on Wired Ne.	🗞 Hotorola:ca:f9:d0 😠	Fri Apr Inactive (expires in 22:08)	Mayer5131	
Alarm Category	94 S5122746 Rogue AP on Wired Ne.	🖏 Motorola:cb:f9:f0 😠	Fri Apr Inactive (expires in 22:08)	Mayer5131	
Alarm Sub-Category	%  \$ 2828001 Rogue AP on Wired Ne	🗞 Motorola:cb:f9:f1 💿	Fri Apr Inactive (expires in 22:08)	Test_100	
Alarm Type	% 953294987 Rogue AP on Wired Ne	🗞 Hotorola:2f:72:e0 😠	Fri Apr Active	Hayer5131	
Alarm State	% S3984849 Rogue AP on Wired Ne	Motorola:2f:72:e1 🛞	Fri Apr Active	Test_100	
Alarm Start	% 959319765 Rogue AP on Wired Ne	🗞 Motorola:2f:74:20 🗷	Fri Apr Active	Mayer5131	
Device Type	(8) 951468755 Rogue AP on Wired Ne	🗞 Hotorola:21:74:21 💿	Fri Apr Active	Test_100	
Device Classification	14 O S 4159659 Rogue AP on Wired Ne	🗟 Cisco:bf:e7:20 🕫	Fri Apr Inactive (expires in 19:48)	1140-N	
) Scope	94 9 5 3862793 Rogue AP on Wired Ne	Symbolice:06:51 😸	Fri Apr Inactive (expires in 18:32)	AP300APT-OPEN	
	(4 9 5 2 3 4 9 8 4 4 Rogue AP on Wired Ne	Symbol:27:36:19 💿	Fri Apr Inactive (expires in 13:41)	AP300APT-OPEN	
D Network Scope	14 0 5 2486069 Rogue AP on Wired Ne	🗟 Symbol:76:0f:50 🕫	Thu Apr Active	AP5131-SH	
Alarm Severity	% 952410922 Rogue AP on Wired Ne	🚵 Motorola:08:05:b2 🛞	Thu Apr Inactive (expires in 2:51)	DevMgmt_104	
D Alarm Type	94 9 5 1530972 Rogue AP on Wired Ne	🔕 Metorola:08:05:b3 💿	Thu Apr Inactive (expires in 2:50)	DevMgmt_105	
D View	(a) S 2059755 Rogue AP on Wired Ne	🗞 Hotorola:86:44:c2 💿	Thu Apr Inactive (expires in 2:44)	DevHgmt_104	
D Device	1 95 1263574 Rogue AP on Wired Ne	🚵 Hotorola:2e:a2:27 🕤	Thu Apr Inactive (expires in 2:17)	DevHgmt_108	
Alarm Lifecycle	94 9 S 1668760 Rogue AP on Wired Ne	🔕 Motorola:2e:a2:23 💿	Thu Apr Inactive (expires in 2:12)	DevMgmt_105	
Alarm ID	1 95 2926010 Rogue AP on Wired Ne	Motorola:2e:a2:22	Thu Apr Inactive (expires in 2:10)	DevHgmt_104	
	1 94 9 5 1314810 Rogue AP on Wired Ne	🚵 Hotorola:2e:a2:25 💿	Thu Apr Inactive (expires in 2:20)	DevHgmt_106	
	14 0 5 2211873 Rogue AP on Wired Ne	🗞 Motorola:2e:a2:24 💿	Thu Apr Inactive (expires in 2:19)	DevHgmt_105	
	5 2676730 Rogue AP on Wired Ne.	Motorola(2e:a2:26	Thu Apr Inactive (expires in 2:16)	DevMgmt_107	

The alarms listed in the table are determined by the network level selected in the Show alarms in drop-down menu and the filters you utilize in the <u>Alarm Filters</u>.

You can hide (uncheck) or view (check) columns by clicking the drop-down button- e located to the right of the last column.

- 🗸 Flag
- Criticality
- Alarm ID
- Alarm Type
- ✓ Device
  - Device Actions
- 🖌 Start Time
- ✓ Status
- 🗸 SSID
  - Sensor Expire Time Signal Strength
  - Channel
  - Notes
  - Summary

You can hide the Alarm Filters by clicking Hide Alarm Filters bar– . You can show (un-hide) the Alarm Filters by clicking the Show Alarm Filters bar– .

# **ADSP Alarm Model**

# Suppressed Alarm Repetition

AirDefense has made significant advancements in the Alarm Model, dramatically decreasing the occurrence of repetitious alarms. In the new Alarm Model, the ADSP appliance leverages the extensive data it collects about security events to determine whether events are:

- Unique events
- · Repeat occurrences of activities that constitute a single security event
- Repeat observances of a single, ongoing event.

Based on this distinction, ADSP is able to display alarms for unique events and suppress repetitive alarms for ongoing events. This provides better correlation between individual security events and individual alarms.

# How an Alarm is Generated

Violations are reported internally to the appliance every minute as events.

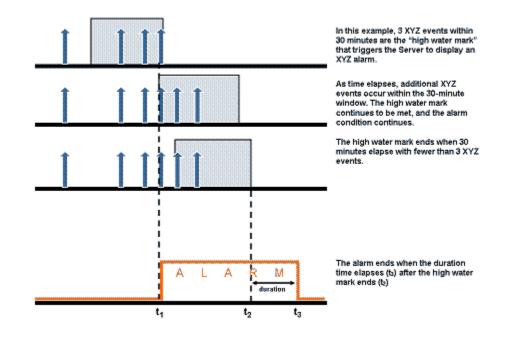
The AirDefense wireless security research team maintains algorithms for correlating observed security events, to identify when a predefined high water mark for the event is reached. The high water mark, in its simplest terms, is a number of identical events that occur within a specific period of time. When the high water mark is reached, it triggers an alarm on the GUI.

# **Duration of Alarm**

The alarm stays active for a period of time after the security event ends. This period of time is called the duration. The duration is user-configurable, although AirDefense has determined default duration times correlated to the expected lifecycle of each specific event. When the duration time ends, the alarm becomes inactive. You can use the forensic analysis to view historical alarms.

#### Example: Generated Alarm

"Three XYZ events within a 30-minute period" defines the high-water mark for XYZ events. If the appliance detects three or more such events within any 30-minute period, an alarm is triggered.



# Capabilities with a Central Management License

A Central Management license allows you to display alarms generated on any managed appliance in the Alarms tab. In the example below, the grouping selected is Scope, and the level is County1. The alarm count shows as 545 alarms; 254 alarms on network devices; and 291 alarms on unknown devices. The total alarms is displayed in the upper right corner and shows 690 alarms.

Grouping	e Category	Court	855	Wireless Clerk	Network Device	Unknown Devices +
) No Grouping	Country1 😸	545 Alarma	**	-	254	29
) Severity	Country2 :	0 Alarma		-		
	Country10 .	0 Alarma				
) Alarm Category	Country11 *	0 Alarma				
) Alarm Sub-Category	Country12 *	0 Alarma				
) Alarm Type	Country13 ®	0 Alarma		-	-	
) Alarm State	Country14 8	0 Alarma			-	
Alarm Start	Country15 😸	0 Alarma		-		
	S Atlanta_main 💌	0 Alarma		***		
) Device Type	Country3 :	0 Alarma	**			
) Device Classification	Countryd .	0 Alarma			-	
Scope	Country's .	0 Alarma			-	
	Country6 😸	0 Alarma		-		
	Country7 .	0 Alarma				
Network Scope	Country® :	0 Alarma			-	
Alarm Severity	Country9 .	0 Alarma				
Alarm Type	Unplaced Devices .	145 Alarma			145	
View						
Device						
Alarm Lifecycle						

If displaying alarms on an appliance level or a network level, only the alarms generated by that appliance or network level are shown.

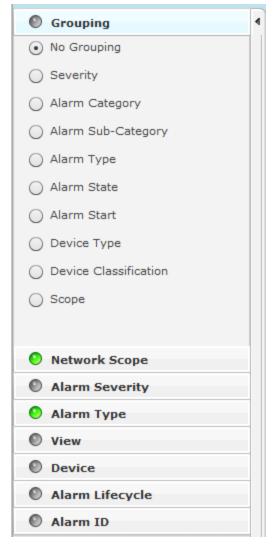
# Alarm Table

The alarm table is customizable and includes the following information (columns):

Column	Description
Flag	Indicates whether or not a alarm has been flagged.
Criticality	Displays the criticality of the alarm. (See <u>Alarm Criticality</u> for more information.)
Alarm ID	Displays the alarm identification.
Alarm Type	Displays the alarm type.
Device	Displays the name of the device that triggered the alarm.
Start Time	Displays the time and date the alarm started.
Status	Displays the status (active/inactive) of the alarm.
SSID	Displays the SSID (Service Set IDentifier) of the WLAN device triggering the alarm appears on.
Sensor	Displays the name of the Sensor that observed the device triggering the alarm.
Expire Time	Displays the time and date when the alarm expired.
Signal Strength	Displays the signal strength of the device triggering the alarm.
Channel	Displays the channel the device triggering the alarm is using.
Notes	Displays any notes that were created for the alarm.
Summary	Displays a summary describing the alarm.

# **Alarm Filters**

The Alarm Filters are used to filter the displayed alarm information. The filters are displayed on the left side of the window.



The indicator on the right of each filter turns green– 📀 when you change a filter from its original state. Click the green indicator to return a filter to its default state.

The different filters are:

- Grouping Filter—view devices by grouping them using similar criteria.
- Network Scope Filter—view alarms according to where they appear in the network tree.
- Alarm Severity—view alarms by severity.
- Alarm Type—view devices by alarm type.
- View Filter—optionally view all alarms, new alarms, or flagged alarms.
- Device Filter—filter alarms by device classification and/or device type.
- Alarm Lifecycle Filter—filter alarms over an alarm's lifecycle.
- Alarm ID Filter—filter alarms by specifying an alarm ID.

## **Grouping Filter**

The Grouping filter allows you to view alarms by grouping them using similar criteria.

Grouping	4
• No Grouping	
Severity	
Alarm Category	
Alarm Sub-Category	
O Alarm Type	
O Alarm State	
O Alarm Start	
O Device Type	
O Device Classification	
◯ Scope	

The following views are available:

- No Grouping—Displays all alarms without grouping.
- Severity—Groups alarms into the different threat levels to your network. Threat levels that are not sensed are not shown.

Severe(100)	30 Alarms	
Critical(89)	6 Alarms	
Sajor(59)	246 Alarms	

• Alarm Category—Groups alarms into alarm categories.

E xploits	5 Alarms
Policy Compliance	3 Alarms
P Rogue Activity	280 Alarms
	Another and the second and the second

• Alarms Sub-Category—Groups alarms into alarm sub-categories.

Nuthorization Violation	246 Alarms
C Environment	3 Alarms
No. 10 Extrusion	1 Alarms
E Impersonation Attacks	S Alarms
🏊 Rague Exploit	34 Alarms
	have a second and the second and the second s

• Alarm Type—Groups alarms by alarm type.

Ad-Hoc Network Violation Unsanctioned Client	3 Alarms
Rogue AP on Switch	16 Alarms
Rogue Client	8 Alarms
Rogue Client on Switch	9 Alarms
Sanctioned BSS Using Unsanctioned SSID	5 Alarms
Sanctioned Wireless Client Accidental Association to Unsanctioned Virtual WIFI	1 Alarms
Unsanctioned BSS	246 Alarms
Wireless Client Accidental Association	1 Alarms
	and and the second and the second sec

• Alarm State—Groups alarms by the state of the alarms.

	Exipres in 12-24 hours	102 Alarms
	Exipres in 1-12 hours	23 Alerms
	Expires in 0-1 hour	1 Alarms
	Active	163 Alarms
1		استست محسنات مستحم مستحص

• Alarm Start—Groups alarms by when they started.

Nore than 72 hours	189 Alarms
24-72 hours	47 Alarms
12-24 hours	19 Alarms
1-12 hours	27 Alarms
0-1 hour	7 Alarms

• Device Type—Groups alarms by the device type.

B55	267 Alarms
Wireless Client	22 Alarms
and an a subscription of the second sec	

• Device Classification—Groups alarms based on the device classification.

Unsanctioned	202 Alarms
Sanctioned	7 Alarms
www.channes	

• Scope—Groups alarms based on where they are in the network. The highest network levels under the appliance level are displayed as the group.

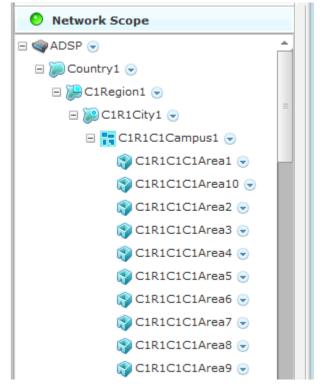
[	Winplaced Devices	85 Alarms
	🧊 US	204 Alarms
L,	with a state with a descent with the test and the test and the second se	and a second and a second and a second as a se

Clicking on a group will display the individual alarms in that group.

💛 Severe(100)				34 Alarms
😔 Critical (89)				6 Alarms
Critical Wireless Client Accide Lavel: Critical	💐 SolumonExtreme:1a:13:37 🕒	10:33:00 AM Inactive (expires in 6:13)		
🏁 🌒 Cr Score: 89 ned BSS Using	💫 Cisco:d4:2b:50 💿	09:40:00 AM Active	Doc-Net	
🏁   🛭 Critical Sanctioned #55 Using	🖣 Cisco:d0:2b:80 🕑	09:40:00 AM Active	Doc-Net	
🏁   🛭 Oritical Sanctioned BSS Using	💸 Moterola:2e:92:90  😠	10:00:00 AM Active	Doc-Net	
🏁 🛭 😵 Critical Sanctioned #S\$ Using	🖏 Moterola:2e:9a:e0 💿	10:00:00 AM Active	Doc-Net	
🏁  🛛 Critical Sanctioned #55 Using	🖏 Symbolic 5:9f:43 💿	10:04:00 AM Active	Doc Not	
⊖ Major(59)				249 Alarms

### **Network Scope Filter**

The Network Scope filter is used to view alarms according to where they are in the network tree. By selecting a network level, you limit the displayed alarms to only the ones under that particular network level.



If the appliance level is selected, all the alarms for that appliance are displayed. If a floor level is selected, only the alarms on that floor are displayed.

## **Alarm Severity Filter**

The Alarm Severity filter allows you to view devices by alarm severity.

1.00

Alarm Severity		
🗹 ᅌ Severe (1916)		
🗹 🄮 Critical (300)		
🗹 🤒 Major ()		
✓ OMinor ()		
🗹 📀 Safe ()		

The severities are:

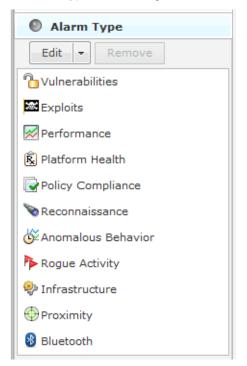
- Severe- O-Displays only Severe alarms.
- Critical- 
   Displays Critical and Severe alarms.
- Major-O-Displays Major, Critical, and Severe alarms.
- Minor-O—Displays Major, Critical, and Severe alarms.

• Safe-\_\_\_\_Displays alarms of all criticalities.

You can select the alarms that you want to view by checking the check-box.

# Alarm Type Filter

The Alarm Type filter allows you to view devices by alarm type.



You also have the option of displaying all alarm types or you may filter alarms by a specific type. The different alarm types are:

- Anomalous Behavior
- Bluetooth
- Exploits
- Infrastructure
- Performance
- Platform Health
- Policy Compliance
- Proximity
- Reconnaissance
- Rogue Activity
- Vulnerabilities.

Use the Edit button to select the alarm types that you want to display.

📀 Alarm Type	
Edit - Remove	
	OK Cancel
🗄 🔲 🔆 Anomalous Behavior	
🛨 🔜 🔒 Bluetooth	
🛨 🔄 🚾 Exploits	
🗄 🔄 🆃 Infrastructure	
🛨 🔄 📈 Performance	
🗄 🔄 🕵 Platform Health	
🗄 🔄 💽 Policy Compliance	
🗄 🔄 💮 Proximity	
🕀 🔄 📎 Reconnaissance	
🗄 🗹 ┡ Rogue Activity	
🕀 🔲 🎦 Vulnerabilities	

Click the Edit button, select the alarm type(s), and then click OK. The following screen shots shows that you only want to display rogue alarms.

Alarm Type	
Edit - Remove	
Rogue Activity	

To remove an alarm type, select (highlight) the alarm type and click the Remove button.

## **View Filter**

The View filter gives you the option of viewing all alarms, new alarms, or flagged alarms.

View				
	All	New	1	

To select an option, click All, New, or the blue flag- 🛸. The option you select will be highlighted.

#### **Device Filter**

1.

The Device filter is used to filter alarms by device classification, device type, and/or license status.

Device
Device Classification
Sanctioned ()
✓ Unsanctioned (300)
✓ Neighboring ()
Device Type:
✓ BSS ()
Network Device (2216)
☑ Unknown Devices ()
☑ Wireless Client ()
Bluetooth ()
License Status
✓ Licensed ()
✓ Unlicensed ()

Alarms can be displayed by the following device classifications:

- Sanctioned—Display alarms for sanctioned devices. You may also choose to display any sanctioned device, inherited sanctioned devices, or overridden sanctioned devices.
- Unsanctioned—Display alarms for unsanctioned devices.
- Neighboring—Display alarms for neighboring devices.

In addition to or instead of, alarms can be displayed by device type:

- BSS
- Network Device (includes APs, Sensors, Switches, and Wireless Managers)
- Unknown Devices

- Wireless Client
- Bluetooth

Also, alarms can be displayed by license status:

- Licensed
- Unlicensed

Select the check-box(es) for the device classifications and/or device types that you want to display.

# Alarm Lifecycle Filter

Use the The Alarm Lifecycle filter to filter alarms over a specified range of time.

Alarm Lifecycle
Alarm State
Active (85)
Expires in 0-1 hour (232)
✓ Expires in 1-12 hours (339)
Expires in 12-24 hours (1189)
Expires in 24-72 hours ()
☑ Expires in more than 72 hours ()
Alarm started within prior
✔ 0-1 hour (5)
✓ 1-12 hours (850)
✓ 12-24 hours (377)
✓ 24-72 hours (612)
✓ More than 72 hours (1)

You can select alarm states and/or a time range when the alarms started. The alarm states include:

- Active Alarms
- Alarms that expire in 0 to 1 hour
- Alarms that expire in 1 to 12 hours
- Alarms that expire in 12 to 24 hours
- Alarms that expire in 24 to 72 hours
- Alarms that expire in more than 72 hours.

The time range when alarms started include:

• Alarms that started 0 to 1 hour ago

- Alarms that started 1 to 12 hours ago
- Alarms that started 12 to 24 hours ago
- Alarms that started 24 to 72 hours ago
- Alarms that started more than 72 hours ago.

Select the check-box(es) for the alarm states and/or time ranges when the alarms started that you want to display.

## Alarm ID Filter

The Alarm ID filter is used to filter alarms using the alarm ID.

Alarm ID		

Normally, the alarm ID can be found in things such as:

- an email that was generated by an alarm.
- a SNMP notification generated by a Trap action defined in the Action Manager.
- a report generated by the Report system.

Type or paste an alarm ID in the Alarm ID field to filter alarms using that alarm ID. Only the alarm matching the ID will be displayed.

# Alarm Categories and Criticality

AirDefense Services Platform generates alarms when certain events or conditions occur in your wireless LAN that violate a policy or performance threshold.

To make alarms easy to identify, ADSP groups alarms into nine categories, and assigns a criticality to each alarm. Alarm notifications can also be delivered to the administrator via Email, SNMP, or Syslog.

# **Alarm Categories**

The nine alarm categories are as follows:

- Anomalous Behavior—Devices that operate outside of their normal behavior settings and generate events that could indicate anomalous or suspicious activity.
- Exploits—Events caused by a potentially malicious user actively interacting on your Wireless LAN using a laptop/PC as a wireless attack platform.
- Infrastructure—Events that are generated based on the SNMP traps received from the infrastructure devices.
- Performance—Wireless LAN traffic that exceeds set performance thresholds for devices.

- Platform Health—Events that provide information about the state of the AirDefense Services platform and the Sensors which report back to the appliance.
- Policy Compliance—Wireless LAN traffic that violates established or default policies for devices.
- Reconnaissance—Monitors and tracks external devices that are attempting to monitor your Wireless LAN.
- Rogue Activity—Unauthorized Devices detected by AirDefense which pose a risk to the security of your network.
- Vulnerabilities—Devices that are detected to be susceptible to attack.

# **Alarm Criticality**

Alarms are assign a default criticality by ADSP. You can optionally change the default criticality of each alarm to match your environment when configuring alarms under Configuration > Operational Management > Alarm Configuration. You must be a user with read/write permission for the Alarm Management functional area to change the criticality of an alarm.

Alarm Criticality	Description
Severe- 📀	Serious alarms that may have catastrophic effects on your WLAN network.
Critical– 🌖	Serious alarms on devices that require immediate attention.
Major- 🤒	Potentially serious alarms on devices that require priority attention.
Minor- 🚫	Suggested potential problem alarms on devices that may develop into worse issues if left alone.
Safe- 📀	Devices that pose no immediate threat to your WLAN network.

# Alarm Details

\*

Additional alarm information can be displayed by selecting an alarm. Information about the alarm is displayed at the bottom of the Alarms tab.

94	S 2486069 Rogue AP on Wired Ne	Symbol:76:0f:50 -	Thu Apr Active	AP5131-SH
14	© 5 2410922 Rogue AP on Wired Ne	Motorola:08:05:b2 💿	Thu Apr Inactive (expires in 2:44)	DevHgmt_104
-	S 15309727 Rogue AP on Wired Netw	Motorola:08:05:b3 •	Thu Apr (Inscrive (supress m.2:43)	DevHgmt_105
14	• \$ 2059755 Rogue AP on Wired Ne	Motorola:86:44:c2 -	Thu Apr Inactive (expires in 2:37)	DevMgmt_104
Ψ.				
۰.	and the second second second			
Ro	gue AP has been detected. The frame is observ		, from 00:07:e9:03:ed:fc to ff:ff:ff:ff:ff:ff.	
Roj	Alarm Type: Rogue Activity > Rogue Exploit >	Rogue AP on Wired Network		
Roj	Alarm Type: Rogue Activity > Rogue Exploit > ow alarms in ADSP > US > Southeast > Alphar	Rogue AP on Wired Network		
Roj	Alarm Type: Rogue Activity > Rogue Exploit >	Rogue AP on Wired Network		
Roj	Alarm Type: Rogue Activity > Rogue Exploit > ow alarms in ADSP > US > Southeast > Alphar	Rogue AP on Wired Network retta > Sanctuary Park > The Falls 11	25 > AirDefense 2	
Roj	Alarm Type: Rogue Activity > Rogue Exploit > tw alarms in ADSP > US > Southeast > Alphar Sensor: 400 ap7131-C7E038 .	Rogue AP on Wired Network retta > Sanctuary Park > The Falls 11	25 > AirDefense 2	

If you do not see the alarm details, click the Open bar to display them.

The following alarm information is displayed:

- A description of the alarm
- The alarm type

- The network level of the device
- The Sensor that observed the device
- The time when the alarm started
- The time when the alarm will expire
- Any notes added by a user.

At the bottom of the detailed information are links that allow you to execute a function or provide more information.

Link	Description
Clear Alarm	Clear alarm works the same as Clear Alarm in the Actions menu.
Disable for device	Disables the alarm specifically for the device causing the alarm. If you wish to re-enable the alarm, you must go to Alarm Configuration and remove the device from the disabled list.
Forensic Analysis	Accesses Forensic Analysis where you can analyze historical information about the device.
Expert Help	Provides comprehensive descriptions on the alarm in four tabs:
	<ul> <li>Summary—displays a summary about the alarm type.</li> </ul>
	<ul> <li>Description—displays detailed information about the alarm type.</li> </ul>
	<ul> <li>Investigation—advises you on how to investigate the alarm type.</li> </ul>
	Mitigation—advises you on how to mitigate the alarm type.
Edit notes	Allows you to edit or add notes for the alarm.
Copy alarm	Copies all the detailed information about the alarm to the Clipboard for later use.
Escalation	Displays an escalation window displaying what you need to do to escalate a problem. The escalation information is defined in the alarm configuration for the specific alarm.
Alarm Configuration	Opens Alarm Configuration in the Configuration tab.

# **Alarm Actions**

The Alarms tab includes an Actions menu where you can execute an action that affects the selected alarm.

Actions 👻	
Clear Alarm 🕨 🕨	Clear Alarm
Edit Alarm Notes	Clear for 1 hour
	Clear for 6 hours
Set Flag	Clear for 12 hours
Clear Flag	Clear for 24 hours
Mark as New Mark as acknowledged	
Export Alarms Manage Cleared Alarms	

A description of the actions are as follows:

Action	Description				
Clear Alarm	Clear the selected alarm using one of the following options:				
	Clear Alarm (no time limit)				
	Clear for 1 hour				
	Clear for 6 hours				
	Clear for 12 hours				
	Clear for 24 hours.				
	If you click one of the options with a time limit. The alarm is cleared for the specified time and then returns if the conditions that generated the alarm are not cleared.				
Edit Alarm Notes	Allows you to edit or add notes for the selected alarm.				
Set Flag	Flag the selected alarm(s) to indicate attention is required.				
Clear Flag	Remove flag from the selected alarm(s).				
Mark as New	Mark the alarm as new. New alarms are displayed in bold text.				

# 6 - 18 AirDefense Services Platform User Guide

Action	Description
Mark as acknowledged	Mark the alarm as acknowledge which means you have selected the alarm and view details about the alarm. Acknowledge alarms are displayed in regular text.
Export Alarms	Exports the alarm information to a CSV file. You will be prompted for a name and a location to place the file.
Manage Cleared Alarms	Displays an overlay where you can manage cleared alarms. A list of alarms is displayed containing alarms that have been cleared and configured to remain cleared for a specified amount of time. You can remove alarms that have been configured to remain cleared for a time period by selecting (highlighting) the alarm(s) and clicking the <b>Remove Alarms</b> button. Click the <b>Close</b> – <i>x</i> button to exit the overlay.

# **CHAPTER 7 CONFIGURATION**

# **Configuration Tab**

The Configuration tab allows you to initially set up ADSP, configure devices for management, and perform other administrative tasks such as user and sensor administration. Once you configure your network with ADSP, you can administer and monitor your network from one central location.

The following configuration categories allow you fully set up and manage ADSP:

- Appliance Platform is used to initially set up ADSP.
- Security & Compliance is used to define the security configurations of sanctioned wireless clients and monitor the wired network devices in your system.
- Network Assurance provides WLAN performance monitoring. and performs traffic analysis and RF analysis—among
  other actions—to determine coverage gaps. Use it to configure Live RF settings, create performance profiles, and
  set up environment monitoring.
- Infrastructure Management is used to configure devices so that they can communicate on your network and be managed by ADSP.
- Operational Management is used to configure features that apply to the normal operations of ADSP.
- Appliance Management is used to configure the ADSP appliance.
- Account Management is use to set up user account parameters, including access, authentication and passwords.

Menu Dashboard Network	Alarms Configuration	😣 AirDefense Services Platform	
Search 4	Configuration Search		
Appliance Platform			
Security & Compliance	Search by page title or keyword to locate any configuration page.		
Network Assurance			
Infrastructure Management			
Operational Management			
Appliance Management			
Account Management			

# Search

Searches the Configuration tab for quick location of a configuration feature.



To conduct a search, just start typing.

Configuration Search
Search by page title or keyword to locate any configuration page.
Tree Setup
Relay Server
Device Firmware
Firewall
WLAN Profiles
Wired Network Manitoring
Local Authentication
Account Access
Password Reset
himmed and have been and the second and the second s

Typing just one character will list available features related to that character. To narrow your search, type more text.

(	Configuration Search	
	Search by page title or keyword to locate any configuration page.	
	RI	x
	WLAN Profiles	

Click the link for the feature to navigate to it.

WLAN Profiles						
▼ S ADSP ● S Unplaced Devices ●	Enable configuration					
v 🍺 US ⊙ > 🎉 Southeast ⊙	New Template Copy settings to all appliances					
	Assignment Template Name					
WLAN_Profile-ADralfenator						

# **Appliance Platform**

The Appliance Platform category includes all the necessary features that are needed to initially set up ADSP.

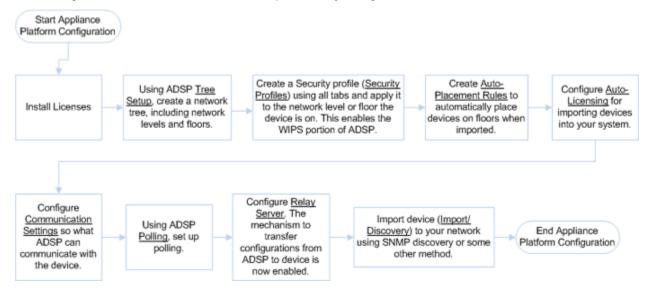
Search			
Appliance Platform			
01. Appliance Licensing			
02. Tree Setup			
03. Security Profiles			
04. Auto-Placement Rules			
05. Auto-Licensing			
06. Communication Settings			
07. Polling			
08. Relay Server			
09. Import / Discover Devices			
Security & Compliance			
Network Assurance			
Infrastructure Management			
Operational Management			
Appliance Management			
Account Management			

The Appliance Platform category allows you to:

- 01. Appliance Licensing—License your appliance and devices.
- 02. Tree Setup—Establish a network tree.
- 03. Security Profiles—Create security profiles that will initiate WIPS.
- 04. Auto-Placement Rules—Define Auto-Placement rules that will automatically place devices in your network tree.
- 05. Auto-Licensing—Establish an import policy that controls how device licenses are applied during the import process.
- 06. Communication Settings—Set up communication profiles that allow ADSP to communicate with devices in your network.
- 07. Polling—Determine how often ADSP polls your devices for status information and sets the frequency.
- 08. Relay Server—Set up a relay server that facilitates downloading/uploading configuration profiles to/from your devices. (Optional.)
- 09. Import/Discover Devices—Schedule when to import devices using an import file or discover devices using SNMP.

Each feature is numbered. When initially setting up ADSP, follow the numbered steps sequentially. Once you have completed the last step, ADSP is set up for use.

The following flowchart shows the fundamental steps to initially configure ADSP.



# **Appliance Licensing**

The ADSP GUI handles license management for ADSP and any modules. Using Appliance Licensing, you can:

- View current license agreement information
- Add licenses
- Copy appliance MAC address
- Download appliance keys

#### **View Current License Information**

pliance Licensing	?
Licenses for ADSP • Add Licenses Appliance ID Appliance Keys	
Advanced Forensics	
Advanced Forensics Unlimited licenses remaining / 5 in use	License Assignments
Advanced Infrastructure Forensics Unlimited licenses remaining / 8 in use	License Assignments
Advanced Infrastructure Forensics 42 licenses remaining / 8 in use	License Assignments
Advanced Troubleshooting	
AP Test 45 licenses remaining / 5 in use	License Assignments
Connection Troubleshooting 46 licenses remaining / 4 in use	License Assignments
Central Management Unlimited licenses remaining / 1 in use	
Live RF 25 licenses remaining / 25 in use	License Assignments
Proximity and Analytics Unlimited licenses remaining / 4 in use	License Assignments
Radio Share AP Test 50 licenses remaining / 0 in use	License Assignments
Radio Share Advanced Forensics 50 licenses remaining / 0 in use	License, Assignments
Radio Share Connection Troubleshooting 50 licenses remaining / 0 in use	License Assignments
Radio Share Spectrum Analysis 50 licenses remaining / 0 in use	License Assignments
Spectrum Analysis 46 licenses remaining / 4 in use	License Assignments
Vulnerability Assessment Unlimited licenses remaining / 4 in use	License Assignments
WEP Cloaking 48 licenses remaining / 2 in use	License Assignments
WIPS 46 licenses remaining / 4 in use	License Assignments
WLAN Management 34 licenses remaining / 16 in use	License Assignments

License information is displayed about WIPS (base license) and the following add-on modules:

**NOTE** Modules are only displayed when they are installed.

- Advanced Forensics License, which includes:
  - Advanced Forensics
  - Advanced Infrastructure Forensics
- Advanced Troubleshooting License, which includes:
  - AP Test (available as a separate license)
  - Connection Troubleshooting (available as a separate license)
- Assurance Suite License, which includes:
  - AP Test (available as a separate license)
  - Advanced Forensics
  - Advanced Infrastructure Forensics
  - Connection Troubleshooting (available as a separate license)
  - Live RF (available as a separate license)
  - Spectrum Analysis (available as a separate license)
- Central Management License
- Proximity and Analytics License

- Radio Share Network Assurance License, which includes:
  - Radio Share AP Test (available as a separate license)
  - Radio Share Advanced Forensics (available as a separate license)
  - Radio Share Connection Troubleshooting (available as a separate license)
  - Radio Share Spectrum Analysis (available as a separate license)
- Vulnerability Assessment License
- WEP Cloaking License
- WLAN Management License

#### License Status

License status is determined by:

- A green check mark indicates the license is OK.
- A yellow flag indicates the license requires attention. It may expire soon.
- A red X indicates the license has expired.

Clicking on a license will display the following information about the license.

```
    WIPS
    46 licenses remaining / 4 in use
    License Assignments

    Order
    placed on 2019-06-04 (id=105472)
    License count: 50 licenses

    Ucense count: 50 licenses
    Valid from 2019-06-04 and does not expire

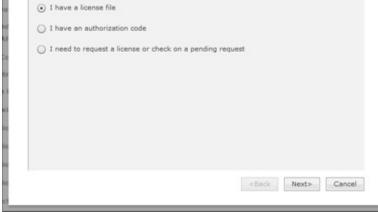
    Maintenance from unspecified
    Reassignments: 25 licenses / 25 licenses remaining
```

Field	Description			
Order Date	Indicates the date the license was ordered and the license ID number.			
License Count	Includes the following information:			
	• The number of units. The number of active units cannot exceed this number. Unit counts may be 0, a specific number, or unlimited.			
	• A style that specifies that the unit count is fixed or floating. Fixed licenses get consumed as they are used and are not released. Floating licenses get released when they are not being used anymore.			
	A unit identifier. Units may be Sensors, APs, switch, etc.			
	A maximum value limiting the number of units.			
	<ul> <li>A warning limit used to display an alarm that the unit count is being approached and that user should consider purchasing additional licenses.</li> </ul>			
License Valid Date	Displays the expiration date and the start date of the license. A warning date is also displayed, indicating when the customer will be issued a warning that the license will soon expire. Unlimited indicates an expiration date of 9999-12-31.			
Maintenance Date	Displays the expiration date and start date of the maintenance agreement with the customer. Unlimited indicates an expiration date of 9999-12-31.			
Reassignments	Displays the number of licenses that you can reassign and how many reassignments that you have left.			

## **Adding Licenses**

Install Licenses ж • I have a license file I have an authorization code I need to request a license or check on a pending request

Installing a license is easy. Just click the Add Licenses button to begin.



There are three ways to install a license:

- Using a license file
- Using an authorization code
- Requesting a license or checking on a pending request.

## Using a License File

A license file contains information about your license. If you have a license file, select the I have a license file option and then click Next.

Select file to up	load by 10.59	39.107				? 🔀
Look jn:	🗀 8.1 License		•	G 💋	ं 📂 🛄-	
My Recent Documents Desktop	0007E904C590	I.lic)				
My Documents						
My Computer CXDR87 on G						
My Network Places	File <u>n</u> ame:				•	<u>O</u> pen
1 10003	Files of <u>type</u> :	All Files (*.*)			•	Cancel

Navigate to the file and select it. Once you have selected the licensing file, click Open. The license information is updated.

#### Using an Authorization Code

If you have an authorization code, select the I have an authorization code option and then click Next.

Install Licenses			×
Enter or update your cor	ntact information :		
Company Name:			
Contact Name:			
Contact E-Mail:			
Server Serial Number:			
		<back next=""></back>	Cancel

tall Licenses			
Authorization Code:	Ad	d	
New Authorization Codes:	Previous	Authorization Codes:	
<b>↓</b>			
		<back next:<="" td=""><td>Cancel</td></back>	Cancel

Enter your company name, contact name, email address, and server serial number. Click Next.

Enter your authorization code and then click the Add button. The authorization code is added to the New Authorization Codes list. Click Next to continue. After the license is installed, the following message is displayed:

"Licenses installed successfully."

#### Requesting a License

To request a license or to check if your requested license has been received:

- 1 Select the I need to request a license or check on a pending request option and then click Next.
- 2 Enter your company name, contact name, email address, and server serial number.
- 3 Click Next. The system first checks to see if you have a pending license request. If a request has been made and the license has been received, it is installed. After installation, the following message is displayed:

Licenses installed successfully

4 If there are no pending request, follow the prompts to request a license.

## **Copy Appliance ID**

You can display the appliance's ID where you can copy it for later use. Click the Appliance ID button to display the ID.

Appliance ID	×
ID: 00151790E5BA	
Copy Cancel	

Once the ID is displayed, click the Copy button to copy the ID.

#### **Download Appliance Keys**

You can download appliance keys to your workstation from the Licenses window. Follow these steps to download appliance keys:

1 Click the Appliance Keys button.

Confirm Download	×
File is ready to download.	
	_
OK Cancel	_

- 2 Click OK.
- **3** Navigate to the location where you want to save the appliance key file.
- 4 Click Save.

#### License Assignments

The License Assignments link allows you to view which license is assigned to a device. You can also assign a license to a device. In case of a fixed license, you can assign a license to a device.



NOTE Once you assign a fixed license to a device, you cannot move it to another device.

#### View License Assignments

To view license assignments, click the License Assignments link. The License Assignments window displays.

Network	Devices	License
E 🖉 🖤 ADSP 💌	4	4
🖻 🗹 💭 us 💿	4	4
E Southeast 💿	4	4
🖻 🗾 Alpharetta 💿	4	4
🖹 🗹 🚼 Sanctuary Park 💿	4	4
The Falls 1125	4	4
😑 🗹 😰 AirDefense 2 💿	4	4
Appliance: 10.59.39.107 Name: A/Defense 2 1.59.36.46 •		1
10.59.36.37 ·		
20:35:35:37 C		1
AirDefense 1 💿	0	0
Unplaced Devices 😠	0	0

The following information is available:

- Total number of licenses
- Number of licenses assigned
- Number of licenses available
- Number of licenses available for reassignment
- List of licenses assigned to devices.

#### Assigning a License to a Device

This feature only allows you to assign a fixed license to a device. To do so, follow these steps:

- 1 Select a fixed license by clicking on the license name.
- 2 Click the License Assignments link. The License Assignments window displays.
- 3 Use the Open Tree- 
  i icon to open tree levels until the device that you want to assign a license to is displayed.
- 4 Click the check-box for the device to place a checkmark in the check-box.
- 5 Click the OK button. The fixed license is assigned to the device.

Open tree levels until the device that you want to assign a license to is displayed. Then, select the check-box for the device.

## **Tree Setup**

Use the Tree Setup feature to configure your network tree.

NOTE You must set up your network tree on order to take full advantage of the functionality of ADSP!

#### Tree Setup in Unified Mode

In Unified Mode, you must perform the Tree Setup from the WiNG UI in order to define the network hierarchy. The tree configuration is then automatically synchronized with the ADSP virtual machine.

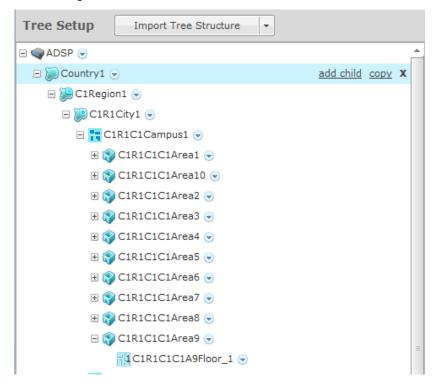


**NOTE** For more information on setting up the tree hierarchy, see the WiNG 5.5 (or later) User Guide at the following URL: <u>www.zebra.com/support</u>

#### **Planning Your Network Tree**

Your network tree automatically includes your appliance and any other appliance that you have added to your system. Each appliance can be expanded into a tree with five network levels and floors. Available network levels are:

- Country
- Region
- City
- Campus
- Building.



Deciding how to structure your network tree depends on:

· Whether you want to use triangulation for location tracking

- How you plan to apply policies to devices
- How the tree affects the scope in the UI.

#### Triangulation Considerations

To use triangulation, you must load ADSP appliance with a two-dimensional map of the floor your sensors are located on. Maps must be loaded at the floor level. You cannot use triangulation over multiple floors which means you cannot use sensors on different floors if you want to use triangulation.

#### **Policy Considerations**

When you are creating network levels, you should create profiles for similar devices that you expect to share common policies. Although you can certainly apply policies at the device level, it is a good practice to apply them at higher network levels (preferably at the appliance (ADSP) level.

#### UI Scope Considerations

You control the scope of data you see at any time by selecting levels in the tree. If you want to view data from one area of your WLAN separately from data about the rest of the WLAN, such as different buildings/floors, you should consider how you can create network levels for that area. Then, viewing its data discretely is as easy as clicking on that node in the tree.

#### **Combining Considerations**

#### Example:

A company with four buildings with multiple floors plans to use triangulation. Two ADSP users each manage the WLAN security for one building, and a third user manages the two other buildings. An overall system security administrator oversees all users and buildings.

- Buildings A, B, C, and D = network level for each building
- Floors = network level for each floor in a building
- User management = select Scope Permissions for each user by editing User Accounts.
  - Building A is assigned to User 1
  - Building B is assigned to User 2
  - Building C and D are assigned to User 3
- For the overall administrator, select the system level in User Accounts.

#### Result:

Each user can see only the data for the building(s) he manages. Each user can apply policy and view data by floors within their building, and perform location tracking with triangulation by importing a map for each floor.

#### Building your Network Tree

While there are several important considerations when planning how to build your tree, actually building it is quite simple. Ideally, you should use Tree Setup under Configuration > Appliance Platform to build your tree. However, you can do it anywhere that there is access to the network tree. The person who installed ADSP may have created all or part of your tree during setup. You can always revisit Tree Setup to add to or adjust your tree. By default, your appliance is named ADSP. You add to your network tree starting at the appliance level. To begin defining your network tree, select (highlight) ADSP and then click the add child link on the right side of the highlighted area. A popup menu displays with a list of available network levels with the highest level at the top of the menu.

E CADSP 🕞	add child
	💭 Country
	🔑 Region
	📔 City
	📪 Campus
	🜍 Area
L	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

#### Create Network Levels

In Tree Setup, you add network levels by selecting an existing starting point in the tree and clicking the add child link. Any time you add a network level and an equivalent level already exists, it appears in the tree in alphabetical order.

 $\checkmark$ 

**NOTE** The menu will only display the network level that is available at the selected level. You cannot add a network level that is higher up in the network tree.

Click the network level that you want to add. The new level will be hidden under the parent level. Click the **Expand-Collapse**– ∎ button next to the parent to reveal the new network level. Then, select the folder representing the new level.

**NOTE** If the parent of the new level already contain sensors, you cannot add a new level to it.

Click the network level that you want to add. The new level will be hidden under the parent level. Click the **Expand-Collapse**– ■ button next to the parent to reveal the new network level. Then, select the folder representing the new level.

NOTE If the parent of the new level already contain Sensors, you cannot add a new level to it.

Tree Setup			
Import Tree Structure			
⊖ �adsp			
inplaced Devices	Name:	New Country	Floors: 0
🖻 💭 US	Description:		
Dew Country			
	Type:	Country	
	Static Devices:	0	
		Devices statically placed on this network level.	

You can now name your new network level and give it a description. The name and description can be changed at any time. Repeat this process until you have defined your network tree.

Tree Setup	
Import Tree Structure	
B @ADSP	
Wunplaced Devices	
😑 💓 US	
🖂 🐌 Southeast	
🖂 📰 Alpharetta	
🖂 🇮 Sanctuary Park	
🖂 🜍 The Falls 1125	
AirDefense 2	
AirDefense 1	
www.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commence.commenc	

You can delete a network level by selecting (highlighting) it and then clicking the Delete–X button on the right side of the highlighted area. A network level may not be deleted if contains static devices. Also, if the network level is the last level for an appliance, it may not be deleted.

#### Adding Floors

Notice in the previous screenshot there are two floors (AirDefense 1 and AirDefense 2) under the area (The Falls 1125). Floor numbers are displayed inside the Floor icon. You can add floors by selecting the building and then increasing the floor number using the Floors field.

Name:	The Falls 1125	Floors:	2	-
Description:				
Type:	Building			
Static Devices:	7			
	Devices statically placed on this network level.			

You can delete a floor by decreasing the floor number. The last floor is always deleted first.

#### **Importing Your Tree**

You can import a tree structure using the Import button. Comma delimited files are used to import a tree structure. The format of the file is:

record type (folder), server, Name, Description, Type, Floor Number, Path(slash delimited)

There are different ways to create a comma delimited file but the most trouble-free way is to use a text editor, such as Notepad. Fields may be blank with no blank space between the commas (i.e., ,,).

Examples:

```
folder,localhost,AirDefense 1,,Floor,1,US/Southeast/Alpharetta/Sanctuary Park/The Falls
1125
folder,localhost,AirDefense 2,,Floor,2,US/Southeast/Alpharetta/Sanctuary Park/The Falls
1125
```



**NOTE** At this time, you can only import a tree structure to your local appliance. You do so by specifying localhost as your server.

You can edit existing tree structures using the Import Tree Structure button. Importing a new CSV files does not replace an existing tree structure; instead, you can use the commands add or delete at the end of an import line to incrementally add or remove scope levels from the existing tree structure.

The add and remove commands must be added to each line, separated by a comma, after the Path entry.

Examples:

folder,localhost,The Falls 1125,,Building,,US/Southeast/Alpharetta/Sanctuary Part/The Falls 1125/Floor 2,add folder,localhost,The Falls 1125,,Building,,US/Southeast/Alpharetta/Sanctuary Part/The Falls 1125/Floor 3,delete



**NOTE** The add command is assumed when neither add or delete is used in a comma delimited file, and add is included in the default exportable CSV file.

The path to the new folder must be present in the existing tree or be previously defined in the import file. For example, in the previous example, the path US/Southeast/Alpharetta/Sanctuary Park/The Falls 1125 must already exists. Here is how you define that path:

```
folder,localhost,US,,Country,,
folder,localhost,Southeast,,Region,,US
folder,localhost,Alpharetta,,City,,US/Southeast
folder,localhost,Sanctuary Park,,Campus,,US/Southeast/Alpharetta
folder,localhost,The Falls
1125,,Building,,US/Southeast/Alpharetta/Sanctuary Park
```

Once you have finished building your network tree, click the Apply button to save your changes. This applies even when importing Auto-Placement rules with the Import Tree Structure button. You may click the Reset button to revert back to your previous network tree configuration.

## **Security Profiles**

Security Profiles are used to define the security configurations of sanctioned wireless clients on your wireless LAN. When a Security Profile is applied to your system, if the security thresholds for that profile are exceeded, a security alarm is generated. This allows you to monitor network security issues and address them in a timely manner. If there are no Security Profiles applied to your system, no security alarms are generated.

#### **View Security Profiles**

To access security profiles, go to Configuration > Appliance Platform > Security Profiles. Existing profiles are displayed in the right column.

∃ 🗬 ADSP 👻 ⊟ 💭 US ⊙	○ Override settings ③ Inherit settings from: ♥ADSP ●	
😑 🜍 Southeast 💿		
ji Floor 1 ⊙ ⊚ Unplaced Devices ⊙	New Template	
	Assignment Template Name	
	Security_Corporate	( <u>Edit</u>   <u>Copy</u>   <u>Delete</u> )
	Security_Guest	( Edit   Copy   Delete )

## **Modify Security Profiles**

You can edit, copy or delete any selected (highlighted) profile by clicking the appropriate link.

Security Corporate (Edit   Copy   Delete )	Assignment	Template Name	
		Security_Corporate	( <u>Edit</u>   <u>Copy</u>   <u>Delete</u> )

To copy or edit a profile, select (highlight) the Security Profile, click the Copy or Edit link, and then make changes in any of the three tabs. Click OK to save your changes.

Click the Copy settings to all appliances button to copy the defined Security Profiles and all profile assignments to all appliances in your system.



**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your additions (changes). A confirmation overlay is displayed.

Confirm Updates			×
<ul> <li>Save for Next Update</li> </ul>			
<ul> <li>Update Immediately</li> </ul>			
O Schedule Update: 10:0	00:00 AM 🔻 on 10/21/20	11 1	
These changes will update	0 devices	Job Description	
Device Type	Count		
	•		
			_
	ОК	Cancel	

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to Security Profiles are treated as jobs and are included in Job Status under Device Monitoring. The description supplied in the confirmation helps identify jobs.

Click the Reset button to discard any additions (changes).

## Adding a New Security Profile

All profiles have three tabs that are used to set security threshold policies for your system, as follows:

- General—Names your Security Profile and specifies whether or not you want to:
  - Allow unsanctioned wireless clients.
  - Allow SSID broadcast to be seen in the beacon.
  - Enable wireless client isolation.
- Privacy—Enables privacy monitoring for:
  - Base 802.11 authentication (Open or Shared)
  - Extended 802.11 authentication (WPA, WPA2, or Symbol KeyGuard)
  - Advanced key generation
  - 802.11 encryption
  - Other encryption methods such as Cranite, AirFortress, IP-Sec, or other ethertypes.
- Rates—Selects transmit and receive data rates for BSSs to use.

Profiles are built using a template. Click the New Template button to add a new profile. Then, define your Security Profile using the General, Privacy, and Rates tabs. Once you have defined your Security Profile, click OK to save your profile or Cancel to exit without saving the profile.

#### General Tab

The General tab is where you name your Security Profile and specify whether or not you want to use certain functions.

General Privacy Rates	
1	Name: New_Security_Profile
Applies to	SSID:
Prefere	ences:
	Unsanctioned Wireless Clients:
	<ul> <li>Do not allow access</li> </ul>
	Allow access
	SSID Broadcast in Beacon:
	<ul> <li>Do not allow broadcast</li> </ul>
	<ul> <li>Allow broadcast</li> </ul>
	Wireless Clients:
	<ul> <li>Enforce Isolation</li> </ul>
	Allow communication
	-

The Name field specifies the profile name. If you are adding or copying a Security Profile, ADSP gives the profile a default name beginning with New\_Security\_Profile and ending with a system generated number. You should change the default name to one that is more appropriate to its function. Once you save your profile, you cannot change the name.

The Applies to SSID field specifies a SSID that the Security Profile applies to. This must be a valid SSID used in your system. The Preferences are:

Preference	Description
Unsanctioned Wireless Clients	Choose to allow unsanctioned Wireless Clients or not to allow unsanctioned Wireless Clients in your system.
SSID Broadcast in Beacon	Choose to allow the BSS SSID to be broadcast in its beacon or not to allow the BSS SSID to be broadcast in its beacon. SSIDs are not passwords. Many BSSs allow their SSIDs to broadcast by default.
Wireless Clients	Choose to allow Wireless Clients to be isolated in your system or allow Wireless Clients to communicate in your system.

## Privacy Tab

The Privacy tab contains options you can use to enter settings regarding transmission privacy.

Security Profile		×
General Privacy Rates		
✓ Monitor Privacy Settings		
Base 802.11 Authentication	Extended 802.11 Authentication	
Open	WPA	
Shared	Symbol KeyGuard	
	WPA2	
Advanced Key Generation	802.11 Encryption	
PSK (pre-shared key)	Unencrypted Allowed	
802.1× EAP-FAST	ТКІР	
802.1× EAP-TLS	WEP	
802.1× EAP-TTLS	AES(CCMP)	
802.1x EAP-GTC		
802.1x RSA/PKA	Other Encryption	
802.1x RSA/SID	Cranite	
802.1x PEAP	IP-Sec	
802.1x LEAP	AirFortress	
802.1x Other EAP	Other Ethertypes allowed	
Save Cancel		

You must check the Monitor Privacy Settings check-box to activate the functions. The functions are:

Function	Description
Base 802.11 Authentication	Open—When this check-box is selected, open system authentication does not actually provide authentication; it only performs identity verification through the exchange of two messages between the initiator (Wireless Client) and the receiver (wireless access point). Shared—When selected, shared key authentication provides authentication by verifying that an initiator has knowledge of a shared secret. Under the 802.11 standard, it is assumed that the shared secret is sent to the wireless access point over a secure channel that is independent of 802.11. In practice, the shared key authentication secret is manually distributed and typed.
Extended 802.11 Authentication	<ul> <li>WPA—Select to activate Wi-Fi Protected Access, which uses improved data encryption through the temporal key integrity protocol (TKIP). TKIP scrambles the keys using a hashing algorithm and, by adding an integrity-checking feature, ensures that the keys haven't been tampered with.</li> <li>WPA2—Short for WiFi Protected Access 2, this check-box enables the follow on security method to WPA for wireless networks that provide stronger data protection and network access control. It provides enterprise and consumer Wi-Fi users with a high level of assurance that only authorized users can access their wireless networks. Based on the IEEE 802.11i standard, WPA2 provides government grade security by implementing the National Institute of Standards and Technology (NIST) FIPS 140-2 compliant AES encryption algorithm and 802.1x-based authentication.</li> <li>Symbol KeyGuard—When this check-box is selected, it activates Symbol KeyGuard authentication protocols, which is provided by Symbol.</li> </ul>
Advanced Key Generation	<ul> <li>PSK (preshared key)—When selected, it activates the Pre-shared Key authentication.</li> <li>802.1x EAP-FAST—When selected, it keys 802.1X EAP Flexible Authentication via Secure Tunneling.</li> <li>802.1x EAP-TLS—When selected, it keys EAP Transport Level Security.</li> <li>802.1x EAP-TTLS—When selected, it keys EAP Tunneled Transport Layer Security.</li> <li>802.1x EAP-GTC—When selected, it keys EAP Generic Token Card.</li> <li>802.1x RSA/PKA—When selected, it keys EAP RSA Public Key Authentication Protocol.</li> <li>802.1x RSA/SID—When selected, it keys any 802.1X Protected Extensible Authentication Protocol.</li> <li>802.1x LEAP—When selected, it keys EAP Lightweight Extensible Authentication Protocol.</li> <li>802.1x Other EAP—Keys any 802.1x EAP authentication/key distribution mechanism other than the types previously mentioned.</li> </ul>

Function	Description
802.11 Encryption	Unencrypted Allowed—Select this check-box to allow no 802.11 encryption for wireless traffic.
	TKIP—When selected, this enables the BSS to advertise support for Temporal Key Integrity Protocol (TKIP).
	WEP—When selected, causes the BSS and Wireless Client to use WEP as their encryption policy.
	AES (CCMP)—When selected, causes the BSS to advertise support for Advanced Encryption Standard (AES-CCMP).
Other Encryption	Cranite—When selected, enables AP usage of Layer 3 Cranite encryption. AirFortress—When selected enables AP usage of Layer 3 Airfortress encryption. IP-Sec—When selected, enables AP usage of Layer 3 IP security protocol as encryption. Other Ethertypes allowed—When selected, enables AP usage of other Layer 3 encryption mechanism which is not specified here.

## Rates Tab

The Rates tab is where you can select transmit and receive data rates for BSSs to use.

Security Profile			×
General Privacy Rate	s		
✓ Monitor Rates Se	ttings		
1 Mbps	1SS 2SS 3SS	4SS	
2 Mbps	(20 MHz, 1)	(40 MHz, 1)	
5.5 Mbps	6.5 - 7.2 Mbps	13.5-15 Mbps	
6 Mbps	13 - 21.7 Mbps	27 - 45 Mbps	
9 Mbps	26 - 43.3 Mbps	54 - 90 Mbps	
11 Mbps	52 - 72.2 Mbps	🗌 108 - 150 Mbps	
12 Mbps	78 - 86 Mbps	162 - 200 Mbps	
18 Mbps	(80 MHz, 1)		
22 Mbps	29-32 Mbps		
24 Mbps	58 - 97 Mbps		
33 Mbps	🗌 117 - 195 Mbps		
36 Mbps	234 - 325 Mbps		
48 Mbps	351 - 433 Mbps		
54 Mbps			
Save Cancel			

You must check the Monitor Privacy Settings check-box to activate the settings. Select the transmit and receive data rates you want BSSs to use.

## Applying a New Security Profile

Once you have defined and added a Security Profile, you must apply it to your system

Security Profiles			
H 😋 ADSP 👻	✓ Enable configuration		
	New Template	Copy settings to all appliance	65
		mplate Name	
	Sec Sec	urity_Corporate	( Edit   Copy   Delete )
	Sec.	curity_Guest	( <u>Edit</u>   <u>Copy</u>   <u>Delete</u> )

NOTE You may select multiple Security Profiles by checking more than one check-box.

You should always apply a Security Profile at the appliance level. When you do, the profile is inherited for all the other levels. Then, if you have a level that needs a different Security Profile, you can apply that profile to that level. For example, in the above screenshot, the Security Profile for ADSP is the Security\_Corporate profile. Then, for a special case, you can override the Security Profile at the ADSP level and apply the Security\_Guest profile to the Floor\_1 network level.

Security Profiles			
⊖ ≪ADSP ← ⊖ ∭US ← ⊖ ∰ Southeast ←	<ul> <li>Override s</li> </ul>	ettings 🔘 Inherit settings from:	💱 Southeast 👻
c Floor 1 👻	New Templa	ite	
🏐 Unplaced Devices 🕤	Assignment	Template Name	
		Security_Corporate	( Edit   Copy   Delete )
	$\checkmark$	Security_Guest	( Edit   Copy   Delete )
······································			

NOTE The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand- ∎ button to reveal the other levels.

Click the Apply button to save your changes. Click the Reset button to discard your changes.

## **Auto-Placement Rules**

 $\checkmark$ 

Auto-Placement rules determine where devices will be placed in the network tree when they are imported. Any device that has the specified parameter(s) and qualifying value(s) will be placed in the selected network level.

#### Auto-Placement Rules in Unified Mode

In Unified Mode, ADSP's auto-placement rules and WiNG's auto-provisioning policies are converged. All auto-provisioning is performed on the WiNG side. You can only make changes to auto-placement rules in WiNG. For more information on auto-provisioning, see the WiNG 5.5 (or later) User Guide at the following URL:

www.zebra.com/support

## Auto-Placement Rules for Devices

Auto-Placement rules can be used in two ways: one method is for sensors and the other is for APs and switches.

### Sensors

Auto-Placement rules for sensors are applied every 20 minutes. If a rule exists, new sensors in the Unplaced Devices folder are moved into a predefined scope level. This only happens to sensors seen in your network since the last 20 minute poll. Sensors seen before the last 20 minute poll are excluded.

### APs and Switches

Auto-Placement rules for APs and switches are applied when APs or switches are manually added/imported into a system using the following conditions:

- If a rule exists, the AP or switch is moved into the predetermined scope level.
- If no rule exists, the AP or switch is moved into the Unplaced Devices folder.
- Adopted APs discovered from a controller but without an applicable auto-placement rule are placed in the same folder as the controller.
- If no Auto-Placement rules criteria match the device, it will be placed in the Unplaced Devices folder.
- IP based placement uses a single IP address for each device. The selected IP address for Auto-Placement is the first available address on the following ordered list of IP addresses learned by ADSP.
  - The first IP address on the list is the Devices Management IP Address. This is the IP address that ADSP uses to communicate with the device. Due to the use of NAT in the network, this IP address may be different than the actual configured IP address of the device.
  - The second IP address is the address that the switch provides to ADSP for the AP. In adaptive or adopted mode where the AP is discovered through the switch, the system will use the IP address that the switch has provided

for the AP. This IP address is only used by ADSP for this purpose and is not saved by ADSP. It is not used as a configured or managed IP address for the device, and it will not be displayed by ADSP.

 The switch's IP address will be used for Auto-Placement of the AP if the previous two IP addresses are not available. The switch's management address is the IP address that is used by ADSP to communicate with the switch. It may NOT be the switch's configured IP address.

Auto-Placement Rules				
Rules for Solocal		are imported. laced Devices		
Sequence	Destination Folder	Place in Folder		
1	The Falls 1125 > 🔂 AirDefense 2	Second Se	•	
2	The Falls 1125 > 🔂 AirDefense 2	Device Selection R		
3	The Falls 1125 > 📑 AirDefense 1			
4	The Falls 1125 > RAIDefense 2	Parameter	Value	
5	The Falls 1125 > R AirDefense 2			
6	The Falls 1125 > AirDefense 1			
7	The Falls 1125 > RAIDefense 2			
8	The Falls 1125 > AirDefense 1			

**NOTE** Before you can define any Auto-Placement rules, the network tree must already be configured.

## Adding Auto-Placement Rules

Follow these steps to add a new auto-placement rule:

1 Click the Add button. The new rule is added to the list of rules and is automatically selected (highlighted) ADD drop-down menu.



**NOTE** You may optionally choose where you want the new rule to be placed by selecting a placement item from the drop-down menu. (Inset At End is the default.)

Add 🔀
Insert At Beginning
Insert Before
Insert After
Insert At End

2 Using the Place devices in scope drop-down menu, select a scope to place devices when rule is applied.

3 Select one or more of the Device Selection Rules, and specify a value for each rule using the following criteria:

Field	Description
Network Address	The device's network address.
IP Range	A range of IP addresses that the device(s) must fall within.
MAC Address	A range of MAC addresses that the device(s) must fall within.
DNS Server	The DNS server that the device(s) are using. This parameter only works with sensors not access points and switches.
Uses DHCP	Specify whether or not DHCP is used (True or False). This parameter only works with sensors not access points and switches.
Device Name	The name of the device.
Model Name	The model number of the device.
Firmware Version	The firmware version the device has installed.
Serial Number	The serial number of the device.

**4** 4.Click Apply to activate the new rule.

**NOTE** You may click Reset to disregard any changes to the rules.

Auto-Placement rules are applied in sequence. You should prioritize your rules so that the most important ones are applied first. Use the Move Up or Move Down buttons to arrange the list of rules.

You may delete a selected (highlighted) rule by clicking the Delete button.

Click the Place Unplaced Devices button to move unplaced devices to a network folder using the existing Auto-Placement rules.

Click the Apply button to save any additions or changes. This applies even when importing Auto-Placement rules with the Import button.

## Importing Auto-Placement Rules

You can import Auto-Placement rules using the Import button. Comma delimited files are used to import Auto-Placement rules. The format of the file is:

autoplacement\_rule,server,Path,Network Address,IP Range,MAC Address,DNS Server,Uses DHCP, Device Name,Model Name,Firmware Version,Serial Number

There are different ways to create a comma delimited file but the most trouble-free way is to use a text editor, such as Notepad.

#### Things to Remember:

- The first field for importing Auto-Placement rules must be autoplacement\_rules.
- At this time, the only valid server name is localhost.
- Fields may be blank with no blank space between the commas (i.e., ,).

- Path names must begin with a slash (/) and include a slash (/) between network levels. Also, the path must already
  be present in the existing network tree.
- For fields with a range, you must include a range even if there is only one IP address or one MAC address (e.g., 1.1.1.1.1.1.1).

Example:

autoplacement\_rule,localhost,/USA/AutoPlacementTest/Floor 1,,172.17.17.0-172.17.17.19,,,,,,6.0.196.0 autoplacement\_rule,localhost,/USA/AutoPlacementTest/Floor 6,,172.17.15.0-172.17.15.200,,,,,,6.0.196.0 autoplacement\_rule,localhost,/USA/AutoPlacementTest/Floor 4,172.17.18.0/24, 172.17.18.100-172.17.18.101,00:16:5d:20:47:60-00:16:5d:20:47:61,172.17.0.83, disable,BA-Sensor-240,M520,5.2.0.11.1234567890

# Auto-Licensing

Auto-Licensing allows you to select licenses to be assigned to devices upon discovery. You can define licensing rules for importing BSSs and Wireless Clients into your network system.

You may define Auto-Licensing at the appliance network level all the way down to the floor network level, but you should always define Auto-Licensing at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.



**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand- $\oplus$  button to reveal the other levels.

ADSP 🕤		able configuration Copy settings to all applian		
Supplaced Devices 💿		Copy settings to all appliant	ces	
) 💭 US 😠				
🗉 🚂 Southeast 💿	Selec	t licenses to be assigned to devices upon discove	ry .	
		License Type	Number of available licenses	
	×	AP Test	46	
	×	Advanced Forensics	46	
	×	Advanced Infrastructure Forensics	92	
	×	Connection Troubleshooting	46	
	Image: A start and a start	Live RF	287	
	Image: A start and a start	Proximity and Analytics	46	
	Image: A start of the start		50	
	Image: A start and a start	Radio Share Advanced Forensics	50	
	Image: A start of the start	Radio Share Connection Troubleshooting	50	
		Radio Share Spectrum Analysis	50	
			46	
	×		0	
	×		46	
	~		48	
	~		46	
	<b>V</b>	WLAN Management	42	

The following rules apply:

• Only selected licenses (identified by a checkmark) are assigned.

- You can narrow the scope by selecting a network level from the network tree.
- A license will not be assigned if there are no available licenses.
- After a license assignment, the number of licenses are reduced accordingly.

Click the Apply button to save your changes. A confirmation message Successfully saved configuration is displayed next to the Reset button. Click the Reset button to return rules as they were.

If there are multiple appliances in your system, once you have defined the device import rules, you can copy the configuration to all appliances in your system by clicking Copy settings to all appliances.

 $\checkmark$ 

NOTE You must have a Central Management license in order to copy settings to all appliances.

# **Communication Settings Profile**

The Communication Settings feature is used to configure SNMP connectivity and enable common features supported by APs and switches.

## View Communication Settings Profile

To access communication settings, go to Configuration > Appliance Platform > Communication Settings. Existing profiles are displayed in the right column.

ADSP 🕤	✓ Enable conf	iguration	
World Devices      One Section S			
🗈 🌍 Southeast 💿	New Templa	Copy settings to all appliances	
	Assignment	Template Name	
	V	comm_settings_AirDefense1	( Edit   Copy   Delete )
	$\checkmark$	comm_settings_AirDefense2	(Edit   Copy   Delete )
	✓	comm_settings_AirDefense3	(Edit   Copy   Delete )

**NOTE** When ADSP is set up as a VM on WiNG in Unified Mode, the WiNG default communications settings profile is available. The profile is automatically assigned to the NX95x0 in Unified Mode. Administrators must ensure that this profile matches the NX95x0 Management Profile.

# Modify Communication Settings Profile

You can edit, copy or delete any selected (highlighted) profile by clicking the appropriate link.

Assignment	Template Name	
$\checkmark$	comm_settings_AirDefense1	( Edit   Copy   Delete )

To copy or edit a profile, select (highlight) the profile, click the Copy or Edit link, and then make changes in any of the three tabs. Click Save to save your changes.

The Copy settings to all appliances button will copy Communication Settings to all appliances in your system.

**NOTE** It is recommended that you do not modify the default profiles for the following reason: when you apply a profile, ADSP will search the existing profiles list for the best match, starting at the top of the list and working its way down to the bottom of the list. In order for this event to work properly, the default profiles should not be changed.

#### Adding a New Communications Settings Profile

Click the New Template button to add a new profile using the Communication Settings Profile window. Then configure your communication settings using the following tabs:

#### SNMP Tab

Use the SNMP tab to configure connectivity settings for SNMP devices.

Profile Name: New_comm_settings_pro SNMP Console HTTP	
Versions: V2 Read Community: ****** Display Passwords Write Community: 161	
Versions: V2  Read Community: ****** Display Passwords Write Community: ****** Port: 161	
Read Community: ****** Display Passwords Write Community: ****** Port: 161	
Write Community: ******* Port: 161	
Port: 161	
444	
Timeout in ms: 300	
Retries: 3	
User:	
Auth Algorithm: MDS - Passphrase:	
Privacy Algorithm: DES - Passphrase:	
Save Cancel	

The following SNMP fields can be set:

Field	Description
Profile Name	Enter a name that you want for the new profile. Once the profile is saved, its name cannot be changed when editing the profile.
Enable SNMP Settings	Select the check-box to enable (default) SNMP communications settings.
Versions	Select V2 or V3 as the SNMP version used.
Read Community	Enter the Read Community string, which is used for the SNMP authentication. You also have an option to display passwords while typing them.
Write Community	Enter the Write Community string, which is used for the SNMP authentication.

Field	Description
Port	Enter the Simple Network Management Protocol number for the devices. This is normally set to 161, but it can be different.
Timeout in MS	Enter a timeout value in milliseconds to connect to a SNMP device.
Retries	Enter a maximum number of retries that can be made while attempting to connect to a SNMP device.
User	Enter the name of the V3 user, which is configured on the switch for SNMP V3 access.
Auth Algorithm	The authentication algorithm is a SNMP V3 parameter that must match what is set on the device. The options are MD5, SHA and None. You must also supply a passphrase which must also match what is set on the device.
Privacy algorithm	The privacy algorithm is a SNMP V3 parameter that must match what is set on the device. The options are DES, 3DES, AES128, AES192, AES256 and None. You must also supply a pass-phrase which must also match what is set on the device.

# Console Tab

Use The Console tab to supply login credentials for devices that interface with a console.

			_
Communication	Settings Profile		×
Profile Name: N	lew_comm_settings_pro		
SNMP Console	HTTP		_
	Enable Console settings		
User:			
Password:		Display Passwords	
Enable Password:			
Protocol:	SSH *		
Port:	22		
			_
Save	Cancel		

The following fields must be set when using a console to interface with a device:

Field	Description
Enable Console Settings	Select this check-box to enable Console communications settings.
User	The user name used to log into a device.

Field	Description
Password	The password used to log into a device. You also have an option to display passwords while typing them.
Enable Password	The enable password must be supplied in order to enter the enable mode.
Protocol	The protocol used to log into a device. The available options are SSH and Telnet.
Port	The port number that is used for communications. Port 22 is normally used but it may be another port number.

# <u>HTTP Tab</u>

Use the HTTP tab is to configure login credentials for the devices that use a web UI to interface with them.

Communication Settings Profile	×
Profile Name: New_comm_settings_pro	
SNMP Console HTTP	
Enable HTTP settings	
User:	
Password: Display Password	
Protocol: HTTP -	
Port: 80	
Save Cancel	

The following fields must be set when using a web UI to interface with a device:

Field	Description
Enable HTTP Settings	Select this check-box to enable HTTP communications settings.
User	The user name used to log into a device.
Password	The password used to log into a device. You also have an option to display passwords while typing them.
Protocol	The protocol used to log into a device. The available options are HTTP and HTTPS.
Port	The port number that is used for communications. Port 80 is normally used but it may be another port number.

Once you have configured your communication settings, click Save to save your profile or Cancel to exit without saving the profile.

## Applying a Communication Settings Profile

Once you have defined a Communication Settings Profile, you must apply it to your system. To configure Communication Settings, you must first select the Enable configuration check-box to activate the settings.

ADSP 🕤	✓ Enable conf	iguration	
Winplaced Devices 🕤			
🗏 💓 US 💿			
🕀 🕎 Southeast 💿	New Templat	Copy settings to all appliances	]
	Assignment	Template Name	
	<b>v</b>	comm_settings_AirDefense1	(Edit   Copy   Delete )
	✓	comm_settings_AirDefense2	(Edit   Copy   Delete )
		comm_settings_AirDefense3	( Edit   Copy   Delete )

You should always configure Communication Settings at the appliance level. When you do, the configuration is inherited for all the other levels. Then, if you have a level that needs a different configuration, you can apply that profile to that level using the override feature. For example, if most of the network devices require a console to interface with it, you can configure the Communication Settings for console interface at the appliance level. Then, if you have a small group of devices that require you to interface with it through a web UI, you can configure the Communication Settings for HTTP interface and override the appliance level configuration by selecting another network level.



**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand $-\pm$  button to reveal the other levels.

ADSP 💿	Override s	settings 🔘 Inherit settings from:	ADSP 💌
🖓 Unplaced Devices 🕤	O otember		
		and the second	
	New Temple	ate	
	New Templ Assignment		
			(Edit   Copy   Delete )
	Assignment	Template Name	(Edit   Copy   Delete ) (Edit   Copy   Delete )

**NOTE** You may select multiple Communication Settings Profiles by checking more than one check-box. If more than one profile is selected, ADSP will attempt to find the best match to apply starting at the top of the list and working its way down to the bottom of the list.

Click the Apply button to save your changes. Click the Reset button to discard your changes.

# Import Communications Settings

You may import Communications settings for a device using one of the following methods:

- Manually via Menu > Import and Discovery (see Import and Discovery.)
- Through a schedule via Configuration > Appliance Platform > Import/Discover Devices (see Import/Discover Devices to learn how to set up a schedule)
- Through your appliance CLI with the import command (see Import/Discover Devices for command syntax).

Importing communications settings require a separate import file. You should not combine importing communications settings with importing devices. Also, when importing communications settings for a device, the device must be imported into ADSP first.

Comma delimited files are used to import communications settings. There are different ways to create a comma delimited file but the most trouble-free way is to use a text editor, such as Notepad.

The import file is used to populate the fields in the four communication settings tabs. You can populate as many of the fields as you like. The import file fields required the same values as the communication settings in the three tabs.

There are two records associated with communications settings:

- comm\_settings—used to import a named Communication Settings Profile into the ADSP system.
- comm\_settings\_loc—used to apply previously-imported Communication Settings Profiles to a level in the ADSP (either a folder or specific device).

The fields for the comm\_settings record are:

- Import type (must be comm\_settings)
- Profile name
- SNMP version (1, 2, or 3)
- SNMP read community
- SNMP write community
- SNMPv3 username
- SNMPv3 authentication passphrase
- SNMPv3 privacy passphrase
- SNMPv3 authentication algorithm (None, MD5, or SHA)
- SNMPv3 privacy algorithm (3DES, DES, AES128, AES192, AES256, or None)
- SNMP port
- SNMP timeout (in milliseconds)
- SNMP number of retries
- Console user
- Console password
- Console enable password
- Console protocol (SSH or Telnet)
- Console port

- HTTP user
- HTTP password
- HTTP protocol (HTTP or HTTPS)
- HTTP port

#### Examples:

 $\checkmark$ 

comm\_settings,ProfileName,3,public,private,snmpV3user,snmpV3authpassphr,snmpV3privpassphr,MD5, 3DES,161,300,4,Cisco,Cisco,Cisco,SSH,22,admin,adminpassword,https,443

**NOTE** Although the above example is shown on multiple lines, all entries must be on a single line with no line breaks or carriage returns.

The fields for the comm\_settings\_loc record are:

- Import type (must be comm\_settings\_loc)
- Profile name
- MAC address or folder path (required field)
- Device type (ap, switch, or folder)

Once the communication settings are imported, they will override any inherited settings. To see the new communication settings, go to the device's properties and select Communication Settings.

#### Examples:

comm\_settings\_loc,ProfileName,00:23:04:5e:d3:00,ap comm\_settings\_loc,ProfileName,/US/Southeast/AirDefense,folder 3



**NOTE** For communications settings applied to a folder, the final field (device type) must be folder.

# Polling

ADSP uses a centralized Polling feature to manage configuration audits, status polling and data collections from one location.

Polling		
	Enable configuration	Copy settings to all appliances
🖹 💭 Country1 🕤		· · · · · · · · · · · · · · · · · · ·
E ClRegion1 💿		
🗄 😹 C1R1City1 💿		
🗄 🚂 C1R1City2 💿	<ul> <li>Enable automatic stat</li> </ul>	us polling
🖃 📴 C1R1City3 🕑	Frequency: 8	Hours
🖃 🚼 C1R1C3Campus1 💿	inclusion b	Hours
🖂 🜍 C1R1C3C1Area1 💿	TT soll on the date	19 - 47
C1R1C3C1A1Floor_1 🕤	Enable automatic data	a collection
🗄 🌍 CIRIC3C1Area10 💌	Frequency: 20	Hours •
🕀 🜍 C1R1C3C1Area2 🕤	Automatically corr	ect configuration compliance violation
🗄 📢 C1R1C3C1Area3 🕤		
🕀 🎲 C1R1C3C1Area4 🕤		
🗄 🞲 C1R1C3C1Area5 🕣	Enable ACL	
🛞 🎲 C1R1C3C1Area6 🕤	Enable port suppressi	on
🗉 🌍 C1R1C3C1Area7 🕤	Enable background sv	witch port scanning
🗉 🌍 C1R1C3C1Area8 🕞	Enable Device Config	uration Management
🖲 🌍 C1R1C3C1Area9 🕤	( Audit Only	
🗉 🚝 C1R1C3Campus2 🕞	_	
🗈 📴 C1R1C3Campus3 👳	G Template Based C	onfiguration Management
E T C1R1C3Campus4 💿		
E C1R1C3Campus5 💌		

You have an option to enable polling for supported devices. When enabled, WMS automatically polls for device network status at an interval defined by a user supplied frequency value (default frequency is 1 hour).

You may configure polling at the appliance network level all the way down to the floor network level, but you should always configure polling at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.

 $\checkmark$ 

**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand– → button to reveal the other levels.

Select the Enable automatic status polling check-box to enable polling for supported devices. When enabled, WMS automatically polls for device network status at an interval defined by the supplied Frequency value.

Each device model has an associated data collection profile which identifies the list of attributes collected periodically from the device. Select the Enable automatic data collection check-box to collect these SNMP attributes at a Frequency defined by you. You can also select the Automatically correct configuration compliance violations check-box to enable ADSP to correct configuration compliance violations by uploading the last approved configuration to the target device.

The following features can be enabled by selecting the appropriate check-box:

- ACL
- Port suppression
- Background switch port scanning

• Device configuration management (must select Audit Only—configuration from device or Template Based Configuration Management—configuration from CLI profile).

If you have a Central Management license and there are multiple appliances in your system, after configuring polling, you can copy the configuration to all appliances in the system.

Click the Apply button to save your changes. Click the Reset button to discard your changes.

# **Relay Server**

Network devices access relay servers to obtain configuration, firmware and provisioning information.



**NOTE** Relay Server is an option that is included with a WLAN Management license. If you do not have a WLAN Management license, Relay Server does not appear in the list of features and the features are renumbered.

Define or update the relay servers used to access managed devices. Use the Relay Server screen to set the configurations of both the Device Relay and Appliance Relay Servers.

You may configure the relay servers at the appliance network level all the way down to the floor network level, but you should always configure the relay servers at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.



**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand-  $\mathbf{E}$  button to reveal the other levels.

# **Configuring Relay Servers**

From the Relay Server screen, select Enable configuration.

Relay Server	Import Parameters -			
E 🗬 ADSP 🕤		✓ Enable configuration	Copy settings to all appliances	
🖃 💓 US 🕞			Copy sectings to an oppnetters	
🕑 🌍 Southeas	t 👻			

Then, decide if you want to use an internal or external relay server. For your convenience, ADSP has an internal relay server that you can use as your relay server (requires very little setup) or you can use your own external relay server where you will have to supply vital information for it to work with ADSP.

Click the Apply button to save any additions or changes. This applies even when importing Relay Server parameters with the Import Parameters button.

You can copy the Relay Server configuration to all your appliances by clicking the Copy settings to all appliances button.



NOTE You must have a Central Management license in order to copy settings to all appliances.

#### External Relay Server

After selecting the Enable configuration check-box, you will need to set up an external (or internal) server. The screen defaults to External Relay Server. Complete the fields to set up the External Relay Server.

	External Relay Server (Ena		
Host Address:	10.59.41.104		
Protocol:	SFTP 🔻		
Path:			
Port:	22		
Username:	admin server		
Password:	storage	Display Passwords	
	Use a different host address for (Only necessary for Network )	or ADSP connection to relay server. Address Translation).	

Set the following values:

- Enter the Host name of the external relay server ADSP uses to access and fetch device configurations. Normally, this is the IP address of the relay server.
- Select a protocol from the drop-down menu (FTP, TFTP, SFTP, SCP, HTTP, or HTTPS).
- Specify the Path ADSP uses to download information. You should either leave the path blank or use root (/).
- The Port field is automatically populated.
- Create and enter a Username.
- Create and enter a Password. You have the option of having the password displayed.

You also have the option of using your own external relay serve; you will have to supply all vital information required for the server to work with ADSP.

- Specify the Path ADSP uses to download information. You should either leave the path blank or use root (/).
- Specify the Port ADSP uses to connect to the External Relay Server.
- Enter the Username needed to update the External Relay Server used by ADSP.
- Enter the Password required to update the External Relay Server used by ADSP.

Once you are finished, click Apply.

## Import Relay Server Information

When using an external relay server, you can import relay server information using the Import Parameters button on the Relay Server bar.

Relay Server	Import Parameters 👻
	Import Parameters
Signal S	Export Parameters Get Template
🕀 🍋 Southeast	

When you click Import Parameters, you can browse to the location of the file you wish to import. You will need to use Comma delimited files to import relay server information. The format of the file is:

relay\_params,server,folderpath,deviceHost,deviceProtocol,devicePath,devicePort,deviceUsername,devicePassword,

applianceHost,applianceProtocol,appliancePath,appliancePort,applianceUsername,appliancePassword



**NOTE** Although the above format is shown on two lines, each import entry must be one line with no line breaks or carriage returns.

There are different ways to create a comma delimited file but the most trouble-free way is to use a text editor, such as Notepad.

#### Things to Remember:

- Servers must be specified in pairs. You must specify a device connection and an ADSP connection in one entry.
- If the server information is the same, you still must enter information for both servers.
- Normally, you will supply a username and password. However, when using the TFTP protocol, the username and password fields can be left blank with no blank space between the commas (i.e., ,,).
- deviceHost designates the IP address of the host.
- deviceProtocol designates the protocol to use for communications. Valid protocols are FTP, TFTP, SFTP, SCP, HTTP, or HTTPS. These are the same protocols listed in the Protocol drop-down menu of the GUI.
- folderpath designates the network level path and must included a slash (/) at the beginning of the path and between
  network levels. Also, the path must already be present in the existing network tree. To specify an appliance level, just
  enter the appliance name.
- devicePath and appliancePath designate the path where the configuration file is located on the individual servers.
- devicePort and appliancePort designate the port to use for communications.

Examples:

relay\_params,localhost,/ADSP,172.17.0.80,ftp,/,21,anonymous,anonymous,172.17.0.80,ftp,/,21,anonymous,anony mous

relay\_params,localhost,/US/Southeast/AirDefense,172.17.0.80,ftp,/,21,anonymous,anonymous,172.17.0.80,ftp,/,21,anonymous,anonymous

relay\_params,localhost,/relay\_test,172.17.0.80,fftp,/,69,,,172.17.0.85,ftp,/,21,anonymous,anonymous

You have two other options available: Export Parameters and Get Template. The Export Parameters button exports all the parameters to a file for you to use as an import file. The Get Template button displays a template that you can copy, paste the contents into an editor, and edit the contents to create an import file.

#### Internal Relay Server

In order to set up an internal relay server, click the link (Enable Internal Relay Server.)

<ul> <li>Enable conf</li> </ul>	iguration	Copy settin	setti		(	Cop	py se	tting	is to	all a	appl	lianc	ces					
	External	Relay Serve	Serv	R	Re	elay	y Sei	ver	(En	able	e In	tern	al Re	elay	Ser	er)		
Host Address:	seansenrom L		Serv	0.096			y Sei	rver	En	able	e In	tern	ial Re	elay	Ser	er)		

The following window displays:

Enable internal	FTP/SFTP relay server:	
• Yes O No		
Country internet	I I	
	I relay server password:	
storage	Display Password	

Select Yes, create a password and click Save to set up the internal relay server.

You can edit the internal relay server initialization parameters by clicking the Edit link next to the Internal Relay Server radio button.

0	External Relay Server	<ul> <li>Internal Relay Server</li> </ul>	(Edit)
Host Address:	10.59.41.104		
Protocol:	SFTP		

This displays the same window where you can make changes and click Save to save the changes.

## Import/Discover Devices

Import/Discover Devices is used to schedule imports from one of the following sources:

• Remote file

• SNMP discovery using a list of networks to scan.

Go to Configuration > Appliance Platform > Import/Discover Devices. Click the Add button to get started.

Import / Discover Devices		
Add Delete	Run Now	
Name	Schedule	Settings Schedule
New Scheduled Import	Daily: Every 1 day at 12:00 AM	Job Name: New Scheduled Import
		Import Source: Import Remote File -
		Host:
		Protocol: SCP -
		Path:
		Useri
		Password: Display Password
		Verify Server Certificate/Key
		Add to appliance: ADSP

Imported APs, switches and sensors will be placed in the network tree according to Auto-Placement rules. Therefore, you must define the <u>Auto-Placement Rules</u> before importing any of these devices.

All imported devices will be classified according to Auto-Licensing.

Wireless devices (BSS/wireless client) imported from a file will be added to the primary appliance or any other appliance (based on user selection). Wireless devices imported from infrastructure will be added to the appliance that includes the infrastructure device.

To set up a new import schedule, you must configure the settings and specify a schedule. Click Apply to save your device import schedule and add it to the device import list. Click Reset to discard any new changes/additions.

You can delete an scheduled import/discovery by selecting (highlighting) the schedule and then clicking the Delete button.

You can also import a device using your appliance CLI. This import file uses the file formats described under <u>Import Device</u> <u>File Format</u> and the file formats for the individual <u>Import</u> buttons used through the GUI. The command to import devices from the appliance CLI is:

import -filename </path/to/import\_file> -user <adsp\_user> -folderId <folder\_id>

where </path/to/import\_file> is the name of the import file (preceded by the relative or full pathname), <adsp\_user> is a valid ADSP user name, and <folder\_id> identifies the folder to place the device. If <folder\_id> is omitted, Auto-Placement rules are used.

#### Available Fields for Importing Switches Using a Remote File

- Job Name—Name of your switch import job
- Import Source—Remote File
- Host—Host name or IP address
- Protocol—Protocol used for communications
- Path—Path name on the remote host
- User—User name needed to log in
- Password—Password needed to log in
- Add to appliance—Appliance where you want to import device

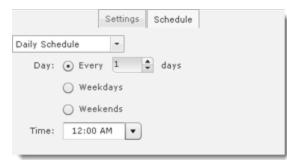
#### Available Fields for SNMP Discovery

Before importing switches using SNMP discovery, you must enable SNMP on the device and verify that you can execute snmpwalk from the appliance. You will need the IP address and community string for the device. To verify SNMP connectivity, from the appliance, run the following command against your target device: snmpwalk -v2c -c public xxx.xxx.xxx (this is the IP address).

- Job Name—Name of your switch import job
- Import Source—SNMP Discovery
- Networks—List of networks to scan
- SNMP Port—Device SNMP port number; normally set to 161 but can be different
- Timeout (ms)—Timeout in milliseconds to attempt import
- Retries—Number of retries to attempt import
- Version—SNMP version used: V1, V2c or V3
- Read Community—Read Community string used for the SNMP authentication
- Add to appliance—Appliance where you want to import device

#### Setting the Schedule

The Schedule tab allows you to set the schedule for importing devices.



You can select One Time Schedule, Intra-Day Schedule, Daily Schedule, Weekly Schedule, or Monthly Schedule. Depending on the selected interval, fill in the related fields using the following table:

Field	Description
One Time Schedule	Choose a time for importing the device. Then, select a day.
Intra-Day Schedule	Select a time to begin importing the device. Then, select a frequency in hours.
Daily Schedule	Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
Weekly Schedule	Select a day or multiple days to import the device. Then, select a time of day.
Monthly Schedule	Choose the months that you want to import a device. Then, select a day of the month, the last day of the month, or a specific day of the week as it relates to the first, second, third, fourth, fifth, or last week of the month. Last, specify a time of day.

## Import Device File Format

#### BSS

#### Format:

bss | name | description | mac | isBridge | sanctioned/unsanctioned/ignored | performance profile | list of sec profiles Example:

bss,name,desc,00:01:01:01:01:01,true,sanctioned,perfprofile,secprof1;secprof2

**NOTE** bss must always be the first field.

#### Wireless Client

Format:

 $\checkmark$ 

station | name | description | mac | isWired | sanctioned/unsanctioned/ignored | performance profile | list of sec profiles Example:

station,name,desc,02:02:02:02:02:02;true,sanctioned,perfprofile,secprof1;secprof2



*NOTE* station must always be the first field.

#### Access Point

Format:

ap | name | description | mac | ip | dnsName | model

 $\checkmark$ 

**NOTE** model is optional and can be left blank.

#### Example:

```
ap,apname,apdesc,03:03:03:03:03:03.10.10.10.10,ap.dns.name,AP650
```



**NOTE** ap must always be the first field.

#### Switch

Format:

switch | name | description | mac | ip | switchType | dnsName | model



**NOTE** model is optional and can be left blank. Also, if switch is a wired switch, model must be left blank.

#### Example:

switch, switchname, switchdesc, 04:04:04:04:04:04:04, 11.11.11.11, wireless, switch.dns.name, RFS4000

switch, switchname, switchdesc, 05:05:05:05:05:05, 11.11.11.11, wired, switch.dns.name,



**NOTE** switch must always be the first field.

#### **Device on Wire**

Format:

dev\_on\_wire | device\_MAC | device\_IP | sanctioned/unsanctioned | switch\_MAC | switch\_IP | ifIndex | ifName | ifDescr | vlanID

Example:

```
dev_on_wire,00:06:06:06:06:06,4.3.2.1,sanctioned,00:0d:bc:78:94:81,10.59.39.110,0,
interface name,interface description,0
```



*NOTE* dev\_on\_wire must always be the first field.

# Security & Compliance

The Security & Compliance category includes the features that define the security configurations of sanctioned Wireless Clients and monitor the wired network devices in your system so that they stay in compliance with your policies.

# **Security Profiles**

Security Profiles (also part of Appliance Platform) define the security configurations of sanctioned wireless clients on your wireless LAN. Refer to <u>Security Profiles</u> under the Appliance Platform.

# Wired Network Monitoring

Wired Network Monitoring is used to monitor the wired network devices in your system.

You can generate an alarm policy for your wired network by selecting any of the following conditions:

- New device detected on the wired network. Using the Known Vendors button, you can select the wired equipment vendors used in your network. Any vendor selected in the list will generate a lower severity alarm condition.
- Sanctioned wired device detected at different location in tree hierarchy than when originally discovered.
- Sanction device no longer observed. You must specify a minimum time for the device to have not been seen on your network.

To detect new devices on your network, existing devices must be classified as sanctioned. The Mass Wired Network Device Classification button opens a dialog where you can sanction all or a selection of devices at one time. Typically, this process should be done when you initially configure policies or after major network changes.

Wired Network Monitoring	
⊖ QADSP ⊙ @Unplaced Devices ⊙	Enable configuration Copy settings to all appliances
e 💓 US 🕤	
🗉 🐌 Southeast 🛞	Alarm Generation Policy
	New device detected on the wired network
	Define Known Vendors: Known Vendors
	(New devices detected on known vendor list generate lower severity events)
	Sanctioned wired device detected at different location in tree hierarchy than when originally discovered
	Sanctioned device no longer observed
	Minimum not seen time 1 Hours -
	Wired Device Classification
	To detect new devices on the network existing devices must be classified as known or sanctioned. The button below allows mass classification of the network devices. Typically this process should be done on initial policy assignment or after major network changes. Wired network devices can also be marked as sanctioned in the network tab. Classify Devices: Mass Wired Network Device Classification

To turn on Wired Network Monitoring, you should always enable it at the appliance level by selecting the Enable configuration check-box. When you do, all the other network levels are also monitored.

✓ Enable configuration	Copy settings to all appliances

Then, if you have a level that needs to be monitored using different settings, you can monitor that level by selecting the network level from the network tree, overriding the inherited Wired Network Monitoring (select Override settings radio button), and then defining different settings for Wired Network Monitoring.

<ul> <li>Override settings</li> </ul>	O Inherit settings from:	🗬 ADSP 🕞
---------------------------------------	--------------------------	----------

#### Generate Alarm Policy for New Devices

You should generate an alarm policy for new devices detected on your wired network by following these steps:

1 After enabling monitoring, select the New device detected on the wired network check-box.

Enable configuration Copy settings to all appliances
Alarm Generation Policy
New device detected on the wired network
Define Known Vendors: Known Vendors
(New devices detected on known vendor list generate lower severity events)

To authorize all detected devices for the first time, or at any major infrastructure change, click on the Mass Wired Network Device Classification button.

Classify Devices: Mass Wired Network Device Classification

The Sanction Devices dialog opens.

Vendor	MAC Address Prefix	Device Count
Symbol TechnologiesWholly owned Sub		35
Motorola	00:23:68:00:00:00	23
AirDefense, Inc.	00:16:5d:00:00:00	18
Motorola	5c:0e:8b:00:00:00	11
VMware, Inc.	00:50:56:00:00:00	10
VMware, Inc.	00:0c:29:00:00:00	9
Intel Corporation	00:0e:0c:00:00:00	8
Extreme Networks	00:04:96:00:00:00	7
Intel Corporate	00:15:17:00:00:00	7
SYMBOL TECHNOLOGIES, INC.	00:a0:f8:00:00:00	5
Intel Corporation	00:07:e9:00:00:00	5
Senao International Co., Ltd.	00:02:6f:00:00:00	4
APPLE COMPUTER INC.	08:00:07:00:00:00	3
Brocade Communications Systems, Inc	74:8e:f8:00:00:00	3
CADMUS COMPUTER SYSTEMS	08:00:27:00:00:00	3
WW PCBA Test	00:0f:1f:00:00:00	3

Select all the vendors you recognize as authorized and permanent for that site. (Help text is provided just above the Mass Wired Network Device Classification button.) Then, sanction devices detected at your site by clicking OK.

To have a finer control over alarms about new known vendor devices and new unknown vendor devices, you can utilize the Known Vendors classification tool. Click on the Known Vendors button to display a list of known vendors.

Vendor	MAC Address Prefix	Device Count
Symbol TechnologiesWholly owned Sub		35
Motorola	00:23:68:00:00:00	22
AirDefense, Inc.	00:16:5d:00:00:00	18
Motorola	5c:0e:8b:00:00:00	11
VMware, Inc.	00:50:56:00:00:00	10
VMware, Inc.	00:0c:29:00:00:00	9
Intel Corporation	00:0e:0c:00:00:00	8
Extreme Networks	00:04:96:00:00:00	7
Intel Corporate	00:15:17:00:00:00	7
SYMBOL TECHNOLOGIES, INC.	00:a0:f8:00:00:00	5
Intel Corporation	00:07:e9:00:00:00	5
Senao International Co., Ltd.	00:02:6f:00:00:00	4
Brocade Communications Systems, Inc	74:8e:f8:00:00:00	3
CADMUS COMPUTER SYSTEMS	08:00:27:00:00:00	3
WW PCBA Test	00:0f:1f:00:00:00	3
Supermicro Computer, Inc.	00:30:48:00:00:00	3

Select the approved vendors and click OK.

After configuring the Wired Network Monitoring options, click the Apply button to save your changes. Click the Reset button to discard your changes.

Once new devices are detected at your site, you will receive one of two alarms: New Wired Device Detected Known Vendor or New Wired Device Detected Unknown Vendor. Below is a screen shot of Alarm Configuration, where you can customize the criticality, duration, state and exception for each of the alarms.

	Configuration		
Search 4	Alarm Types		
Platform			
Security & Compliance	Alarm type search	Name: New Wired Device Detected Unknown Vendor Devert to default settings View Expert Halp	
Network Assurance	8 🔆 Anomalous Behavior 8 🖬 Exploits		
Infrastructure Nanagement	R 😓 Infrastructure	Category: Rogue Activity > Wired Network Monitoring	
Operational Nanagement	R Performance	Criticality: Oritical(80)	
Job Status	E S Platform Health		
Pending State Audit	H Policy Compliance	Device Type(s): 🤤	
Device Age Out	H The Reconneissance	1	
Location Based Services	🗄 🎠 Rogue Activity	Duration: 12 Hours *	
Sensor Operation	🛞 🎠 Authorization Vielation		
Sensor Only Settings	🕫 🎠 Extrusion	Cabled	
Alarm Configuration	🗷 🎠 Rogue Exploit		
Account Access	😑 🛼 Wired Network: Monitoring		
Local Authentication	Known Device No Longer Observed	Enabled for unsanctioned devices	
Remote Authentication	New Wired Device Detected Known Vendor	1	
Password Reset	New Wired Device Detected Unknown Vendo	Disabled for devices Escalation	
Preferences	Wired Device Detected at Different Location	COMPANY COMPANY	

# **Network Assurance**

The Network Assurance category allows you to:

- Configure Live RF settings to use when displaying Live RF heatmaps. This feature is only available with an Live RF license.
- Create Performance Profiles that are used to create and edit network performance threshold policies for BSSs and Wireless Clients.
- Set up Environment Monitoring that is used to monitor your system for unobserved devices and generate alarms for missing devices.

# Live RF Settings



**NOTE** A LiveRF license is required to access this feature.

Live RF provides a real-time snapshot of wireless coverage as well as performance. Live RF Settings are used to configure how Live RF is displayed and define Live RF applications.

Li	LiveRF Settings				
	Background ana	lysis	interval:	15 minutes	-
	Visualizations	Ap	plications		
	Visualizatio	n:	Signal Qu	ality	-
	Threshold (dBn	n):			
	Colo	rs:	Serv	vice	}
	~		No S	Service	

The Background analysis interval drop-down allows you to set an interval for restarting background analysis. The options are:

- 1 minutes
- 15 minutes
- 60 minutes.

The Visualizations tab is used to change the visual aspects of LiveRF. The Applications tab is used to set options that allow you to determine if you have adequate coverage for your wireless network.

The Check Synchronization button is used to check all the appliances in your system to see if the Live RF Settings match. (The <u>Synchronize Accounts</u> topic has a good example of how the synchronization feature works.)

**NOTE** You must have a Central Management license in order to use the Check Synchronization feature.

Click the Apply button to save your additions (changes). Click the Reset button to discard any additions (changes).

# Capabilities with a Central Engagement License

With a Central Management license, you can create configuration profiles that can be applied to all your managed appliances. Once a profile has been created, you can synchronize the appliances so that they are the same using the Check Synchronization button. You can also copy settings from one appliance to all the other appliances using the Copy settings to all appliances button.

An example of using Check Synchronization is to synchronize user accounts. This checks all the accounts on all your managed appliances and lists the differences. You then have the option of synchronizing selected appliances or synchronizing all appliances.

To copy settings to all appliances, when you access a feature that has the button and you want to copy the settings, just click the Copy settings to all appliances button.

## Visualizations

Visualizations configure how Live RF heat maps are visually displayed. Each visualization contains items that are identified by a color. You can view the visualizations (shown below) by selecting one from the Visualization drop-down menu. While viewing a visualization, you can change the default color of an item by clicking on the color and then selecting a new color from the color chart. You may also change the threshold (if active) by typing in a new value.

Visualization	Default Colors
Signal Quality (Threshold inactive)	Service
	No Service
Coverage Hole (Threshold inactive)	Service
	No Service
Co-Channel Interference (default Threshold = -120)	No Interference
	Interference
Signal Coverage (Threshold inactive)	Above -10 dBm
	-20 to -10 dBm
	-30 to -20 dBm
	-40 to -30 dBm
	🧾 -50 to -40 dBm
	-60 to -50 dBm
	🦲 -70 to -60 dBm
	-80 to -70 dBm
	📕 Below -80 dBm

Visualization	Default Colors
Signal To Interference (Threshold inactive)	Above 30
	25 to 30
	20 to 25
	[] 15 to 20
	🦲 10 to 15
	📃 5 to 10
	Eelow 5
Peak Data Rate (Threshold inactive)	Above 100 Mbps
	54 to 100 Mbps
	48 to 54 Mbps
	36 to 48 Mbps
	25 to 36 Mbps
	18 to 25 Mbps
	[] 12 to 18 Mbps
	🧾 11 to 12 Mbps
	🧾 9 to 11 Mbps
	E 6 to 9 Mbps
	🧾 5.5 to 6 Mbps
	2 to 5.5 Mbps
	📃 1 to 2 Mbps
	Eelow 1 Mbps
Noise (Threshold inactive)	Above -50 dBm
	-60 to -50 dBm
	-70 to -60 dBm
	-80 to -70 dBm
	-90 to -80 dBm
	Below -90 dBm

Visualization	Default Colors
Coverage Overlap (Threshold inactive)	Good Overlap
	Partial Overlap
	Insufficient Overlap
Channel Coverage (Threshold inactive)	Best coverage
	2nd best coverage
	3rd best coverage
	4th best coverage
	5th best coverage
	6th best coverage
	7th best coverage
	📃 8th best coverage
	9th best coverage
	10th best coverage
	11th best coverage
	12th best coverage
	13th best coverage
	14th best coverage
Service Counts (Threshold inactive)	More than two devices
	Two devices
	One device
	No devices

## Applications

Live RF uses applications to determine if you have adequate coverage for your wireless network. The applications have options that you can set to help you make this determination.

LiveRF Settings	Check Synchronization
Background analysis interval: 15 minutes •	
Visualizations Applications	
Forward Link - Basic WiFi Connectivity - Add Delete	
Coverage (%): SO	
✓ Redundant Coverage (%): 0	
✔ 802.11a 🔜 802.11b ✔ 802.11g ✔ 802.11n (2.4GHz) ✔ 802.11n (SGHz)	
Criteria for: 802.11a -	
✓ RSSI (dBm): -75	
Rate (Mbps): 6 ~	
✓ SINR (dBm): 10	
AP Count: 0 with Sample Count: 0 at RSSI (dBm): 0	
Is RSSI Present ?	
Pass Value: 0	

The default applications are:

- Basic WiFi Connectivity
- Mobile Handsets
- Video Surveillance
- Wireless VoIP Handsets
- Location Tracking.

To set the options for each application, select the application from the drop-down menu at the top of the Applications tab next to the Add button. When an application is selected, you can select the options that you want to use and set an values for the options. The options are:

Option	Description	
Coverage (%)	Specifies the percentage of your wireless network that you consider your network is covered.	
Redundant Coverage (%)	Specifies the percentage of your wireless network that you consider your network is covered redundantly.	
Protocol used	Specifies the protocols that you want to use to consider your network is covered. The choices are: 802.11a, 802.11b, 802.11g, 802.11n (2.4 GHz), and 802.11n (5Ghz). For every protocol you select, that protocol is added to the Criteria for drop-down menu. You can then select a protocol from the drop-down menu and select the following options to use with that protocol:	
	<ul> <li>RSSI—When selected, specify the RSSI value in dBm that you consider acceptable for the selected protocol.</li> </ul>	
	<ul> <li>Rate—When selected, specify the rate that you consider acceptable for the selected protocol.</li> </ul>	
	<ul> <li>SINR—When selected, specify the SINR value in dBm that you consider acceptable for the selected protocol.</li> </ul>	
	• AP Count—When selected, specify the number of APs that you consider acceptable for the selected protocol. Also, specify an acceptable RSSI value for the APs.	

You can add additional applications that you deem necessary by clicking the Add button. You will be prompted to enter an application name.

Ad	d App	licat	ion	×
Applic	ation I	Name	e:	
0	)K		Cano	el

Enter an application name and click OK to add it to the drop-down menu. Then, specify the options for your application.

You can delete an application by selecting the application from the drop-down menu and clicking the Delete button.

# **Performance Profiles**

Performance Profiles are used to create network performance threshold policies for BSSs and wireless clients on your wireless LAN. When a Performance Profile is applied to your system, a performance alarm is generated if the performance

thresholds for that profile are exceeded. If there are no Performance Profiles applied to your system, no performance alarms are generated.

 $\checkmark$ 

**NOTE** You should monitor new ADSP deployments for several weeks to determine normal network activity before configuring Performance Profiles.

#### **View Performance Profiles**

To access the Performance Profiles configuration screen, go to Configuration > Network Assurance > Performance Profiles. Existing Performance Profiles are displayed in the right column.

Menu Dashboard Netwo	ork Alarms Configuration	
Search	Performance Profiles	
Appliance Platform	a 🌚 ADSP 💿	
Security & Compliance	E Dountry1 .	○ Override settings ⊙ Inherit settings from: ♥ADSP ⊙
Network Assurance	🕀 🍘 Country10 💿	
01. Live RF Settings	🖻 💭 Country 11 💿	New Template
02. Performance Profiles	🖲 🐌 C11Region1 💿	Assignment Template Name
03. Environment Monitoring	Country12  Curry12  Curry12  Curry12  Curry13  Curry13 Curry13  Curry13  Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13 Curry13	PerformanceProfile1 ( Edit   Copy   Delet
Infrastructure Management	Country14	
Operational Management	🛞 💓 Country 15 💿	
Appliance Management	🗉 💓 Country2 💿	
Account Management	🖲 🍃 Country3 💿	

# **Editing Performance Profiles**

Existing profiles are displayed in the table below the row of buttons.

New Templa	ate		
Assignment	Template Name		
¥	PerformanceProfile1	( Edit   Copy   Delete )	

You can copy, edit or delete any selected (highlighted) profile by clicking the appropriate link.

- To edit a profile, select (highlight) the Performance Profile. Click the Edit link and then make changes in any of the four tabs. Click Save to save your changes.
- To copy a profile, select (highlight) the Performance Profile, click the Copy link. Click Save and the copied profile appears.
- To delete a profile, select (highlight) the Performance Profile, click the Delete link.

Updates to Performance Profiles are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

#### Adding a New Profile

Click the New Profile button to add a new profile. Define your Performance Profile using the General, Cumulative, Wireless Clients, and BSS tabs. Once you have defined your Performance Profile, click OK to save your profile or Cancel to exit without saving the profile.

All profiles have four tabs that are used to set performance threshold policies for your system:

- General—Names your Performance Profile and specifies whether or not you want to:
  - Use a short time slot
  - Allow streaming traffic
  - Enable protection mode.
- Cumulative—Assigns thresholds to network characteristics for all wireless clients and traffic in the access point's BSS (Basic Service Set). ADSP generates an alarm if any of the thresholds are exceeded.
- Wireless Clients—Assigns thresholds that apply to any individual wireless client in the access point's BSS and will
  typically be lower than the aggregate wireless client thresholds. ADSP generates an alarm if any single wireless
  client reaches one of these thresholds. From these alarms, you can identify the high bandwidth users, and the times
  they are using the network. You should base wireless client thresholds on either the normal transmission rate for
  your wireless LAN, or on arbitrary numbers designed to detect your high-bandwidth users.
- BSS—Assigns thresholds for transmitting data to/from BSSs. ADSP generates an alarm if any of the thresholds are exceeded.

#### General Tab

The General tab is where you name your Performance Profile and specify whether or not you want to use certain functions.

Performa	nce Profile			×
General	Cumulative	Wireless Clients	BSS	
		Name	PerformanceProfile1	
	Sho	rt Slot Time Enabled	: • Yes O No	
	Allo	w Streaming Traffic	∷⊙ Yes ◯ No	
	Prote	ection Mode Enabled	: • Yes 🔘 No	
Save	Cancel			

The Name field specifies the profile name. If you are adding or copying a Performance Profile, ADSP gives the profile the default name New\_Performance\_Profile. You should change the default name to one that is more appropriate to its function. Once you save your profile, you cannot change the name. The functions are:

Function	Description
Short Time Slot Enabled	Choose Yes to allow short time slot capability as advertised in the Beacon, which when used on a pure 802.11g deployment, improves WLAN throughput by reducing wait time for transmitter to assure clear channel assessment. Choose No to disable.
Allow Streaming Traffic	Choose Yes to allow Streaming traffic in the wireless environment, such as video or audio traffic in wireless environment. It applies only to un-encrypted wireless traffic. Choose No to disable. Warning: Streaming traffic applications consume large bandwidth and can adversely impact all other Wireless Clients connected on the Wireless LAN.
Protection Mode Enabled	Choose Yes to allow Protection Mode operation to be advertised in Beacon or Probe response. Protection Mode operation is used to support mixed-mode operation of 802.11b/g protocols. Choose No to disable. Warning: Use of Protection Mode in an 802.11g device can degrade the performance of the wireless network by introducing overhead to the network.

#### Cumulative Tab

The Cumulative tab is where you assign thresholds to network characteristics for all Wireless Clients and traffic in the Access Point's BSS (Basic Service Set).



**NOTE** Entering a 0 (zero) as a threshold disables alarm-generation for that threshold.

General Cumulative Wireless Clients BSS		
New Associations:	78	
Total Associations:		
Data Frames Seen:	51	
Management Frames Seen:	60	
Control Frames Seen:	23	
Association Frames Seen:	6	-
Disassociation Frames Seen:	21	
802.11 Authentication Frames Seen:	45	
802.1x Authentication Frames Seen:		
Deauthentication Frames Seen:		
Probe Requests Seen:		
Wired to Wireless Traffic %:		
Wireless to Wired Traffic %:		
Wireless station to station Traffic %:		
Wired station to station Traffic %:		
Low Speed Frames %:	51% (43 frame min)	•

The thresholds are:

Threshold	Description
New Associations	Enter the maximum number of new associations per minute ADSP will allow between a BSS and all Wireless Clients combined. Default = 20. Generally, this number should be low. Your Wireless Clients should associate with a BSS once in the morning when users log on, and rarely after that. In some cases, if the threshold value represents the actual number of Wireless Clients in a BSS, an alarm will be generated if the BSS goes off-line, forcing the Wireless Clients to re-associate with it. In no case should this value be greater than the actual number of Wireless Clients in a BSS. If the signal strength between a Wireless Client and a BSS is very low, the Wireless Client may repeatedly lose connectivity and then reconnect, increasing the number of associations per minute.
Total Associations	Enter the total number of Wireless Clients allowed to associate at any one time with a BSS. This number should reflect your actual number of Wireless Clients. ADSP generates an alarm if it detects a greater number, assuming that the extra associations are made by hackers. Default = 15.
Data Frames Seen	Enter the maximum number of data frames per minute allowed to be transmitted from all Wireless Clients combined. If ADSP detects a greater number, it generates an alarm. Default = 0.

Threshold	Description	
Management Frames Seen	Enter the maximum number of management frames per minute allowed to be transmitted from all Wireless Clients combined. If ADSP detects a greater number, it generates an alarm. Default = 0.	
Control Frames Seen	Enter the maximum number of control frames per minute allowed to be transmitted from all Wireless Clients combined. If ADSP detects a greater number, it generates an alarm. Default = 0.	
Association Frames Seen	Enter the maximum number of association frames allowed to be transmitted or received from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.	
Disassociation Frames Seen	Enter the maximum number of disassociation frames allowed to be transmitted or received from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.	
802.11 Authentication Frames Seen	Enter the maximum number of 802.11 authentication frames allowed to be transmitted or received from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.	
802.1x Authentication Frames Seen	Enter the maximum number of 802.1x authentication frames allowed to be transmitted or received from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.	
Deauthentication Frames Seen	Enter the maximum number of de-authentication frames allowed to be transmitted or received from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.	
Probe Requests Seen	Enter the maximum number of probe requests allowed to be transmitted or received from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.	
Wired to Wireless Traffic %	Enter the maximum percentage of data, per minute, allowed into a BSS from the wired portion of your network. If ADSP detects a greater number, it generates an alarm. Default = 60.	
Wireless to Wired Traffic %	Enter the maximum percentage of data per minute allowed out of a BSS to a wired portion of your network. If ADSP detects a greater number, it generates an alarm. Default = 60.	
Wireless station to station Traffic %	Enter the maximum percentage of data per minute allowed to be transmitted within the BSS from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 50.	
Wired station to station Traffic %	Enter the maximum percentage of data per minute allowed to be transmitted from a wired portion of the network to another wired portion of the network, using an AP as a bridge. If ADSP detects a greater number, it generates an alarm. Default = 1.	

Threshold	Description
Low Speed Frames %	802.11 protocols operate on a shared medium and use collision avoidance mechanism to access this medium. Excessive use of lower rates for transmitting frames is likely caused by stations which are either misconfigured to use lower rates or are too far from the APs to be able to support higher rates and cause alarms to be generated. Enter the maximum percentage of data per minute allowed for low speed frames to be transmitted or received from all stations. If ADSP detects a greater number, it generates an alarm. Default = 0.
Layer 3 Multicast Frames %	An alarm that is generated when the system has detected a high percentage of multicast traffic violating the policy thresholds. This may be a result of potential Layer 3 broadcast storm attacks on the network. Enter the maximum percentage of data per minute allowed for multicast frames to be transmitted or received within a BSS from all stations. If ADSP detects a greater number, it generates an alarm. Default = 0.
Layer 3 Broadcast Frames %	An alarm that is generated when the system has detected a high percentage of broadcast traffic violating the policy thresholds. This may be a result of potential Layer 3 broadcast storm attacks on the network. Enter the maximum percentage of data per minute allowed for broadcast frames to be transmitted or received within a BSS from all stations. If ADSP detects a greater number, it generates an alarm. Default = 0.
Retransmission Frames %	Enter the maximum percentage of retransmitted data frames allowed during a transmission of data within a BSS from all stations. If ADSP detects a greater number, it generates an alarm. Default = 0.
PS Poll Frames Seen	An alarm is generated by a DOS attack using an excessive number of PS-POLL frames have been detected. Enter the maximum number of PS Poll frames to be seen within a BSS. If ADSP detects a greater number, it generates an alarm.Default = 0.

#### Wireless Clients Tab

 $\checkmark$ 

The Wireless Clients tab is where you assign BSS thresholds that apply to any individual Wireless Client. These thresholds will typically be lower than the aggregate Wireless Client thresholds. ADSP generates an alarm if any single Wireless Client reaches one of these thresholds. From these alarms, you can identify the high bandwidth users, and the times they are using the network. You should base Wireless Client thresholds on either the normal transmission rate for your wireless LAN, or on arbitrary numbers designed to detect your high-bandwidth users.

**NOTE** Entering a 0 (zero) for any threshold-type disables that specific alarm.

General Cumulative Wireless Clients BSS		
Data Frames Sent:	06	
Data Frames Received:		
Management Frames Sent:		
Management Frames Received:		
Control Frames Sent:		
Control Frames Received:		
Fragment Frames Sent:		
Association Frames Sent:		
Disassociation Frames Sent:		
802.11 Authentication Frames Sent:		
802.1x Authentication Frames Sent:	37	
Deauthentication Frames Sent:	95	
Probe Request Sent:	68	
Retransmission Frames Sent %:	94% (15 frame min)	

#### The thresholds are:

Threshold	Description
Traffic Sent %	Enter the maximum percentage of data per minute any Wireless Client is allowed transmit. If ADSP detects a greater number, it generates an alarm. Default = 30.
Traffic Received %	Enter the maximum percentage of data per minute any Wireless Client is allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 30.
Data Frames Sent	Enter the maximum number of data frames per minute any Wireless Client is allowed to transmit. If ADSP detects a greater number, it generates an alarm. Default = 0.
Data Frames Received	Enter the maximum number of data frames per minute any Wireless Client is allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 0.

Threshold	Description
Management Frames Sent	Enter the maximum number of management frames per minute any Wireless Client is allowed to transmit. If ADSP detects a greater number, it generates an alarm. Default = 0. Management frames carry information related to negotiating network connections. If many more Management frames per minute than usual are detected, this could indicate a malicious disassociation or other form of Denial-of-Service attack.
Management Frames Received	Enter the maximum number of management frames per minute any Wireless Client is allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 0.
Control Frames Sent	Enter the maximum number of control frames per minute any Wireless Client is allowed to transmit. If ADSP detects a greater number, it generates an alarm. Default = 0.
Control Frames Received	Enter the maximum number of control frames per minute any Wireless Client is allowed to receive. If ADSP detects a greater number, an alarm is generated. Default = 0. Control frames carry information about negotiating the 802.11 protocol for getting data onto the airwaves, and are transmitted at only 1 Mbs. Unusually high numbers of Control frames may indicate bandwidth and network problems.
Fragment Frames Sent	Enter the maximum number of fragment frames per minute that are allowed from any Wireless Client. If ADSP detects a greater number, it generates an alarm. Default = 1.
Association Frames Sent	Enter the maximum number of association frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Disassociation Frames Sent	Enter the maximum number of disassociation frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
802.11 Authentication Frames Sent	Enter the maximum number of 802.11 authentication frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
802.1x Authentication Frames Sent	Enter the maximum number of 802.1x authentication frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.

Threshold	Description
Deauthentication Frames Sent	Enter the maximum number of deauthentication frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Probe Responses Sent	Enter the maximum number of probe requests allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Retransmission Frames Sent %	Enter the maximum percentage of data per minute that a station can retransmit as frames. If ADSP detects a greater number, it generates an alarm. Default = 0.

# <u>BSS Tab</u>

The BSS tab is where you assign thresholds for transmitting data to/from BSSs.

General Cumulative Wireless Clients BSS	
Data Frames Sent:	14
Data Frames Received:	20
Management Frames Sent:	12
Management Frames Received:	23
Control Frames Sent:	99
Control Frames Received:	49
Fragment Frames Sent:	67
Association Frames Sent:	32
Disassociation Frames Sent:	27
802.11 Authentication Frames Sent:	99
802.1x Authentication Frames Sent:	59
Deauthentication Frames Sent:	18
Probe Response sent:	85
Minimum Beacon Frames to be Sent:	41
Retransmission Frames Sent %:	78% (14 frame min)

The thresholds are:

Threshold	Description
Traffic Sent %	Enter the maximum percentage of data per minute BSSs are allowed to transmit. If ADSP detects a greater number, it generates an alarm. Default = 60.
Traffic Received %	Enter the maximum percentage of data per minute BSSs are allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 60.
Data Frames Sent	Enter the maximum number of data frames per minute this BSS is allowed to transmit. If AirDefense detects a greater number, it generates an alarm. Default = 0.
Data Frames Received	Enter the maximum number of data frames per minute BSSs are allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 0.
Management Frames Sent	Enter the maximum number of management frames per minute BSSs are allowed to transmit. If ADSP detects a greater number, it generates an alarm. Default = 20,000.
Management Frames Received	Enter the maximum number of management frames per minute BSSs are allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 0.
Control Frames Sent	Enter the maximum number of control frames per minute BSSs are allowed to transmit. If ADSP detects a greater number, it generates an alarm. Default = 20,000.
Control Frames Received	Enter the maximum number of control frames per minute BSSs are allowed to receive. If ADSP detects a greater number, it generates an alarm. Default = 0.
Fragment Frames Sent	Enter the maximum number of fragment frames per minute BSSs may see before generating an alarm. Default = 1.
Association Frames Sent	Enter the maximum number of association frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Disassociation Frames Sent	Enter the maximum number of disassociation frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
802.11 Authentication Frames Sent	Enter the maximum number of 802.11 authentication frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.

Threshold	Description
802.1x Authentication Frames Sent	Enter the maximum number of 802.1x authentication frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Deauthentication Frames Sent	Enter the maximum number of de-authentication frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Probe Responses Sent	Enter the maximum number of probe responses allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number, it generates an alarm. Default = 0.
Minimum Beacon Frames to be Sent	Enter the minimal number of beacon frames allowed to be transmitted from all Wireless Clients. If ADSP detects a greater number it generates an alarm.
Retransmission Frames Sent %	Enter the maximum percentage of data per minute that a station can retransmit as frames. If ADSP detects a greater number, it generates an alarm. Default = 0.

# Applying a Performance Profile

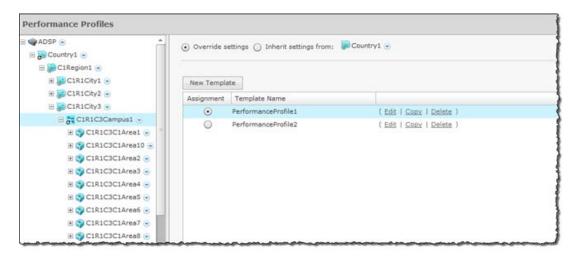
Once you have defined a Performance Profile, to use it, you must apply it to your system.

Performance Profiles			
ADSP • Country1 • ClRegion1 • Country10 • Cloregion1 • Cloregion1 • Cloregion1 •		Copy settings to all appliances emplate Name erformanceProfile1	( <u>Edit   Conx   Delete</u> )
	O Pi	rformanceProfile2	( <u>Edit</u>   <u>Copy</u>   <u>Deleta</u> )
<ul> <li>⇒ Country13 </li> <li>⇒ C13Region1 </li> <li>⇒ C13Region1 </li> <li>⇒ Country14 </li> <li>⇒ C14Region1 </li> <li>⇒ C14Region1 </li> <li>⇒ Country15 </li> </ul>			

You should always apply a Performance Profile at the appliance level. When you do, the profile is inherited for all the other levels. Then, if you have a level that needs a different Performance Profile, you can apply that profile to that level.

 $\checkmark$ 

**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand button to reveal the other levels.



In this example, the PerformanceProfile2 profile will be accessible to corporate-wide employees and guests while the PerformanceProfile1 profile will be available employees and guests on Campus1 of the facilities.

Click the Apply button at the bottom of the screen to save your changes. Click the Reset button to discard your changes.

#### **Environment Monitoring**

Environment Monitoring allows you to configure the thresholds for monitoring. If a threshold value is exceeded, an alarm is generated. You can also elect to monitor your system for unobserved devices and generate alarms for missing devices.

Environment Monitoring	
E @ADSP ©	Enable configuration Copy settings to all appliances
State Contractions State Stat	
🖹 🚂 Southeast 💿	CRC Errors (%):
	Excessive BSSs:
	Excessive Clients:
	Avg. Signal Strength (dBm):
	BSSs per Channel:
	Channel Noise (dBm):
	Missing BSS alarm if unobserved     Missing Client alarm if unobserved

To apply Environment Monitoring to your system, you must first select the Enable configuration check-box.

You should always monitor your system at the appliance level. When you do, all the other levels are also monitored. Then, if you have a level that needs to be monitored using different settings, you can monitor that level by overriding the inherited Environment Monitoring and defining different settings for Environment Monitoring.

Environment Monitoring	
ADSP      A	● Override settings ◯ Inherit settings from: ♥ADSP ●
<ul> <li>■ ■ US ●</li> <li>■ ■ Southeast ●</li> <li>■ ■ Alpharetta ●</li> <li>■ ■ Sanctuary Park ●</li> <li>■ ■ The Falls 1125 ●</li> </ul>	Average Signal Strength must be -1 to -100 CRC Errors (%): 0 Excessive BSSs: 0 Excessive Clients: 0
a2AirDefense 2 ⊙	Avg. Signal Strength (dBm): 0
🔜 AirDefense 1 😠	BSSs per Channel: 0 Channel Noise (dBm): 0 Missing BSS alarm if unobserved Missing Client alarm if unobserved

The following set of thresholds are monitored to see if any of value is exceeded. If a threshold value is exceeded, an alarm is generated.

Threshold	Description
CRC Errors	Cyclic redundancy check (CRC) errors should not exceed the specified percentage value.
Excessive BSSs	BSSs on your network are considered excessive if the specified value is exceeded.
Excessive Clients	Wireless clients on your network are considered excessive if the specified value is exceeded.
Avg. Signal Strength (dBm)	The average signal strength (in dBm) of APs on your network should not exceed the specified value.
BSSs per Channel	The number of BSSs on any particular channel should not exceed the specified value.
Channel Noise (dBm)	Channel noise is monitored to ensure that the noise does not exceed the specified value.
Missing BSS Alarm if unobserved	Option, when selected, generates a missing BSS alarm when any of the threshold values are exceeded.
Missing Client Alarm if unobserved	Option, when selected, generates a missing Client alarm when any of the threshold values are exceeded.

The Copy settings to all appliances button will copy the defined Environment Monitoring settings to all appliances in your system.

NOTE You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your changes. Click the Reset button to discard your changes.

# Infrastructure Management

Infrastructure management involves:

- Defining how ADSP interfaces with devices, and
- Providing information to ADSP so that ADSP can apply the correct regulatory rules to the domain.

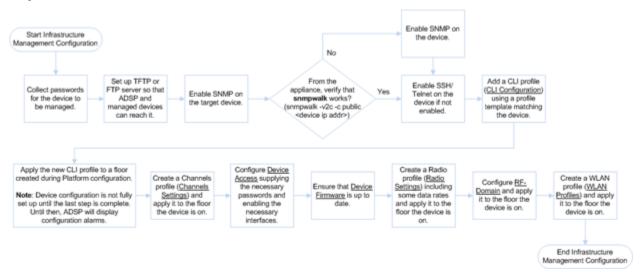
The following infrastructure management features are not activated until you install a WLAN Management license:

- Channel Settings
- Radio Settings
- WLAN Profiles
- CLI Configuration
- Command Run and Log
- Pending State Audit (added to the Operational Management category).
  - **NOTE** You must configure the Platform before configuring Infrastructure Management.

You must configure all aspects of Infrastructure Management to integrate ADSP with your network, including:

- Create and update device configurations by revising the configuration files and their CLI command set.
- Specify the passwords to access devices and specify the interfaces that can be used to access devices.
- Update firmware on devices (if needed).
- Provide information to ADSP so that ADSP can apply the correct regulatory rules to the domain.
- Select power and channel settings for devices with B/N/G radios and/or A/N radios.
- Configure radios used in your network.
- · Configure the WLAN settings for devices utilizing your network.

The following flowchart shows the fundamental steps to configure a device in your network using ADSP. Once you configure one device, adding others is much easier. This flowchart shows how to configure a device and apply the configuration to a floor. Ideally, you would set up ADSP to configure devices at the appliance level. Then, the configuration will be available on all network levels down to the floor level. If you have an exception, you would then override the configuration at a lower level.



Devices cannot be fully managed by ADSP until the configurations are applied.

#### **Device Access**

Device Access is used to specify the passwords to access devices and specify the interfaces that can be used to access devices.

**NOTE** You must define how to communicate with devices. This is done under Configuration > Appliance Platform > Communication Settings.

There are two tabs used to configure Device Access:

- Password
- Interfaces

You may configure Device Access at the appliance network level all the way down to the floor network level, but you should always configure Device Access at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.



To configure Device Access, you must first select (highlight) ADSP from the tree and then enable configuration by selecting the Enable configuration check-box. Then, use the Passwords and Interfaces tabs to configure Device Access.

The Copy settings to all appliances button will copy the defined Device Access to all appliances in your system.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your changes. A confirmation overlay is displayed.

Confirm Updates	×
<ul> <li>Save for Next Update</li> </ul>	
<ul> <li>Update Immediately</li> </ul>	
○ Schedule Update: 10:00:00 AM ▼ on 10/21/20	11 .
These changes will update 0 devices	Job Description
Device Type Count	
ОК	Cancel

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to Device Access are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

Click the Reset button to discard your changes.

#### Passwords Tab

The Passwords tab is used to specify the passwords to access devices.

Enable configuration     Copy settings to all appliances				
Passwords Inte	erfaces			
[	Encrypt Pas	swords and Keys on Flash	i J	
Enable Password:		Display Password	ł	
		Add	Delete	
User Accounts:	Username	Password		
	admin	******		

The following fields are available:

Field	Description
Encrypt Passwords and Keys on Flash	Select check-box to encrypt passwords and keys on flash.
Enable Password	Specify (set) the enable password. Must be supplied in order to enter the enable mode.
User Accounts	Specify (add) additional user accounts using the Add button. You must specify a username and password.

# Interfaces Tab

The Interfaces tab is used to specify the interfaces that can be used to access devices.

	Passwords	Interfaces
Telnet access enabled		
SSH access enabled		
HTTP access enabled		
HTTPS access enabled		
SNMP access enabled		
Read Community:		📄 Displa
Write Community:		
Trap Community:		
Trap Destination:		

The following fields are available:

Field	Description		
Telnet access enabled	Enables access to telnet.		
SSH access enabled	Enables access to SSH.		
HTTP access enabled	Enables access to HTTP.		
HTTPS access enabled	Enables access to HTTPS.		
SNMP access enabled	Enables access via SNMP. If you enable SNMP access, you must also specify the following passwords:		
	Read Community		
	Write Community		
	Trap Community		
	Trap Destination.		

#### **Device Firmware**

Device Firmware configuration allows you to upload new AP, Sensor, or Switch (Controller) firmware from a workstation to a network server. Once the firmware is uploaded, you can upgrade your APs, Sensors, or Switches using ADSP.

Device Firmware			4
Upload firmware for APs and/or S	Sensors, then apply upgr	ades from the device or network	scope right-click menu.
Upload Firmware Image	Remove		
Motorola AP7131	Version	Image File	
Motorola RFS4000			
	·······	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	

Uploaded firmware images are listed by device type, version number, and image file name. Just select (highlight) a device type to display the version number and image for that device.

Follow these steps to upload firmware:

- 1 Click the Upload Firmware Image button. A browse window displays for you to select a firmware file.
- 2 Navigate to the directory (folder) where the firmware upgrade file resides.

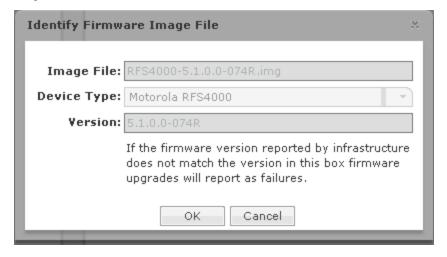
Select file to up	pload by 10.59.39.107	? 🔀
Look jn:	🖻 Firmware 💽 🔇 🎓 📴	
My Recent Documents	AP7131-5.1.0.0-074R-04010300010R.img RFS4000-5.1.0.0-074R.img	
My Documents		
My Computer CXDR87 on G		
My Network Places	File pame:     Image: Compare the pame in the pame i	Qpen Cancel



NOTE Firmware files have an IMG extension

# 7-72 AirDefense Services Platform User Guide

3 Select (highlight) the upgrade file and then click Open. An Identify Firmware Image File window is displayed with the image file name identified.



4 Click OK. The firmware image is uploaded and now appears in the list of devices. It can now be used to upgrade APs or Sensors on your network.



**NOTE** This symbol indicates something of special interest or importance to the reader. Failure to read the note will not result in physical harm to the reader, equipment or data.

You can delete firmware from the list by selecting (highlighting) the device and then clicking the Remove button.

The Check Synchronization button is used to check all appliances in the network to ensure they have the same firmware. (The synchronization features works basically the same way wherever the feature is implemented. Synchronizing User Accounts has a good example of how the synchronization feature works.)

**NOTE** You must have a Central Management license in order to use the Check Synchronization feature.

# **RF-Domain**

RF-Domain provides information to ADSP so that ADSP can apply the correct regulatory rules to the domain. This information includes domain location and contact information of the person responsible for the domain. The country is crucial in applying the regulations.

You may configure RF-Domain at the appliance network level all the way down to the floor network level, but you should always configure RF-Domain at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.



RF-Domain		
☐ ♥ ADSP ♥ ♥ Unplaced Devices ♥	Enable conf	iguration Copy settings to all appliances
🖃 💓 US 💿 🕀 🎥 Southeast 💿		
	Description:	
	Address:	
	Contact:	
	Country:	*
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Time Zone:	

To configure RF-Domain, you must first select (highlight) ADSP from the tree and then enable configuration by selecting the Enable configuration check-box. The configuration fields for each radio are:

**NOTE** You should enter data for each field on one line with no carriage returns.

Field	Description
Description	Allows you to give a meaningful description for the RF domain.
Address	Specifies the address of the RF domain.
Contact	Specifies contact information of the person responsible for the RF domain.
Country	Specifies the country where the RF domain resides. The setting informs ADSP which regulations to apply to the domain.
Time Zone	Specifies the time zone of the RF domain.

The Copy settings to all appliances button will copy the defined RF-Domain to all appliances in your system.



 $\checkmark$ 

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your changes. A confirmation overlay is displayed.

Confirm Updates			×
Save for Next Update			
<ul> <li>Update Immediately</li> </ul>			
O Schedule Update: 10:0	00:00 AM 👻 on 10/21/20	11 📖	
These changes will update	0 devices	Job Description	
Device Type	Count		ור
	ок	Cancel	
These changes will update of Device Type	Count	Job Description	

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to RF-Domain are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

Click the Reset button to discard your changes.

# **Channel Settings**

Channel Settings is used to select power and channel settings for the B/N/G radio and the A/N radio. The settings are applied to APs and wireless switches.

You may configure Channel Settings at the appliance network level all the way down to the floor network level, but you should always configure Channel Settings at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.



**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand- 
→ button to reveal the other levels.

Channel Settings	
□ ♥ ADSP ♥ ♥ Unplaced Devices ♥	✓ Enable configuration Copy settings to all appliances
🕽 US 💌	B/G/N Radio:
	Power (dBm): 20
	Channel Selection:  Automatic
	O Manual Ch 1(2.412 GHz) Vone V Random
	A/N Radio:
	Power (dBm): 20
	Channel Selection:      Automatic
	◯ Manual Ch 234(4,9 GHz) ▼ None ▼
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	O Random

By default, Channel Settings are enabled, and are set for maximum power and automatic channel selection. The configuration fields for each radio are:

Field	Description
Power (dBM)	Enter the maximum power value (in dBm) that APs and wireless switches must have.
Channel Selection	Select one of three options:
	<ul> <li>Automatic—ADSP automatically sets which channel is used.</li> </ul>
	<ul> <li>Manual—Select a channel to use from the drop-down menu and then select the extension range (none, upper, or lower).</li> </ul>
	Random—ADSP randomly sets the channel.

The Copy settings to all appliances button will copy the defined Channel Settings to all appliances in your system.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

 $\checkmark$ 

Click the Apply button to save your changes. A confirmation overlay is displayed.

Confirm Updates			×
<ul> <li>Save for Next Update</li> <li>Update Immediately</li> </ul>			
O Schedule Update: 10:			
These changes will update Device Type	Count	Job Description	-
Device Type	Count		
			-
	ОК	Cancel	

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to Channel Settings are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

Click the Reset button to discard your changes.

# **Radio Settings**

Radio Settings allow you to configure radios used in your network. Using ADSP, you specify the supported rates and other settings for each radio. If a radio in your network is detected operating outside the set specifications, ADSP issues an alarm.

The settings apply to APs and wireless switches. You may also define a radio as a Sensor.

You may configure Radio Settings at the appliance network level all the way down to the floor network level, but you should always configure Radio Settings at the appliance level. Any network level below the appliance level will inherit the configuration. If you need to have a different configuration below the appliance level, use the Override settings option.



**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand-  $\blacksquare$  button to reveal the other levels.

Radio Settings	
⇒ QADSP → Quiplaced Devices →	Enable configuration     Copy settings to all appliances
e 🐌 us 💿	
🖲 🐌 Southeast 👻	B/G/N Radio A/N Radio 3rd Radio
	Function: Infrastructure -
	Data Rates: MBPS Reqd: MBPS Allowed: 1, 2, 5.5, 6, 9, 11, 12, 18, 24, 36, 48, 54
	DTIM Period: 10
	RTS Threshold: 2312
	Max Retries: 32
	Preamble:      Short      Long
	Beacon Period: 100
	Max Data Retries 32
	Fragmentation Threshold: 2346
	Ethernet Encapsulation:      802.1h      RFC1042
	A-MSDU Aggregation A-MPDU Aggregation

There are three possible radio configurations:

- B/G/N Radio
- A/N Radio
- 3rd Radio.

By default, Radio Settings are enabled, and all data rates are selected for both 2.4 and 5ghz radio settings. Use the individual radio tabs to configure each radio.

Field Description Function Defines the radio as a Sensor or an infrastructure device (AP or wireless switch). You can also disable the radio. Select the function from the drop-down menu. Data Rates Sets the data rates for the radios. Click the Edit button to set the rates. × 802.11 a/b/g Rate Support  $\checkmark$ \* 6 Mbps Optional Ŧ  $\checkmark$ 9 Mbps Optional Ŧ  $\checkmark$ 12 Mbps Optional Ŧ  $\checkmark$ 18 Mbps Optional Ŧ  $\checkmark$ 24 Mbps Optional Ŧ  $\checkmark$ 36 Mbps ÷ ÷ Optional Enable short guard 802.11n MCS 20 MHz 40 MHz  $\checkmark$ 0 6.5 13.5 \*  $\checkmark$ 1 13 27  $\checkmark$ 2 19.5 40.5  $\checkmark$ 3 26 54  $\checkmark$ 4 39 81  $\checkmark$ 5 52 108  $\checkmark$ 6 58 5 101.5 οк Cancel By default, all data rates are selected. For 802.11 a/b/g, select the check-box for each rate that you want to support. Then, specify if the rate is optional or mandatory. For 802.11n, select the MCSs that you want to support. Also, specify if you want to enable short guard. **DTIM Period** Specifies the supported Delivery Traffic Indication Message (DTIM) interval. The default value is 1. **RTS** Threshold Specifies the supported Request to Send (RTS) threshold. This can be a value between 0 and 2339 bytes. The default value is 2312.

The configuration fields for each B/G/N Radio and the A/N Radio are:

Field	Description
Max Retries	Specifies the supported number of RTS retries. This can be a value between 1 and 128. The default value is 32.
Preamble	Specifies that the preamble is short or long. This field is not available for A/N radios.
Beacon Period	Specifies the supported beacon interval (period) in kilo-microseconds. The default values is 0.
Max Data Retries	Specifies how often to resend packets. This can be a value between 1 and 128. The default value is 32.
Fragmentation Threshold	Specifies the level that traffic fragments. This can be a value between 256 and 2346 bytes. The default is 2346.
Ethernet Encapsulation	Specifies that the Ethernet encapsulation is 802.1h or RFC1042.
A-MSDU Aggregation	Aggregation Enables Mac Service Data Unit (MSDU) aggregation.
A-MPDU Aggregation	Enables Message Protocol Data Unit (MPDU) aggregation.

There is only one field for the 3rd Radio: Function. You can either configure the 3rd Radio as a Sensor or disable it. Make your selection from the drop-down menu.

The Copy settings to all appliances button will copy the defined Radio Settings to all appliances in your system.

NOTE You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your changes. A confirmation overlay is displayed.

Confirm Updates			×
<ul> <li>Save for Next Update</li> </ul>			- 1
<ul> <li>Update Immediately</li> </ul>			- 1
O Schedule Update: 10:0	0:00 AM 💌 on 10/21/20	11	- 1
These changes will update (	) devices	Job Description	_
Device Type	Count		
			11
			11
	ок	Cancel	
L			

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to Radio Settings are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

Click the Reset button to discard your changes.

#### **WLAN Profiles**

Use the WLAN Profiles feature to configure the WLAN settings for devices utilizing your network. To access WLAN profiles, go to Configuration > Infrastructure Management > WLAN Profiles.

WLAN Profiles	
□ ♥ ADSP ♥ ♥ Unplaced Devices ♥	Enable configuration
⊟ 💭 US 👻 ⊞ 🎉 Southeast 💌	New Template Copy settings to all appliances
	Assignment Template Name
La	

When a WLAN Profile is applied to your system, if the WLAN thresholds for that profile are exceeded, a security alarm is generated. If there are no WLAN Profiles applied to your system, no alarms are generated. Existing profiles are displayed in the Template Name column.

New Templa	Copy settings to all appliances	
Assignment	Template Name	
	Employee_WLAN_Profile	( Edit   Copy   Delete )
	Guest_WLAN_Profile	( Edit   Copy   Delete )
	Temporary_WLAN_Profile	( Edit   Copy   Delete )

You can copy, edit or delete any selected (highlighted) profile by clicking the appropriate link.

All profiles have two tabs that are used to set WLAN threshold policies for your system.

- General
- Security.

To copy or edit a profile, select (highlight) the WLAN Profile, click the Copy or Edit link, and then make changes in any of the two tabs. Click OK to save your changes.

The Copy settings to all appliances button will copy the defined WLAN Profiles and all profile assignments to all appliances in your system.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click Apply to save your additions (changes). A confirmation overlay is displayed.

Confirm Updates			×
<ul> <li>Save for Next Update</li> </ul>			
<ul> <li>Update Immediately</li> </ul>			
O Schedule Update: 10:0	00:00 AM 💌 ON 10/21/2	011	
These changes will update	0 devices	Job Description	
Device Type	Count		
		] [	
	ОК	Cancel	

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to WLAN Profiles are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

Click the Reset button to discard any additions (changes).

#### Adding a WLAN Profile

Click the New Template button to add a new profile. Then define your WLAN Profile using the General and Security tabs. Once you have defined your WLAN Profile, click OK to save your profile or Cancel to exit without saving the profile.

# General Tab

The General tab is where you name your WLAN Profile and specify the general settings not related to security.

WLAN Profiles Set	lings		×
	General Security		
Name:			
Description:	employee_profile		
SSID:	rfs7000-37FABE(config-wlan-te	est)	
Protocol:	🗌 a 📃 n (5 GHz)		
	🔲 b 📃 n (2.4 GHz)		
	9		
WLAN Index:	1		
VLAN:	1		
Association Limit:	0		
Station Timeout:	10 S	econds -	
Other Options:	Respond to all probe reques	sts	
	✓ Broadcast SSID in Beacon		
	Wireless Client Isolation		
	Locally Bridged		
Save Ca	ncel		

Complete the required fields as follows:

Field	Description
Name	Enter the profile name.
Description	Enter a short description of the profile.
SSID	Enter the Service Set Identifier (SSID) for devices.
Protocol	Enter the protocol that the device can use [a, b, g, n (2.4 GHz), or n (5 GHz)].
WLAN Index	Enter the order in which WLAN profiles will be assigned to a sensor. For example, WLAN1 can have index 4, WLAN2 can have index 2, WLAN3 can have index 1, and WLAN4 can have index 3.
VLAN	Enter the Virtual Local Area Network (VLAN) the device is authorized to use.

Field	Description			
Association Limit	Enter the number of associations allowed per device.			
Station Timeout	Enter the number of seconds or minutes that a device is allowed to become a sanctioned device.			
Other Options	<ul> <li>Specify which of the following options a device may perform:</li> <li>Respond to all probe requests</li> <li>Broadcast SSID in Beacon</li> <li>Wireless Client Isolation</li> <li>Locally Bridged.</li> </ul>			

Click Save when complete. The template is now displayed in the Template column.

# Security Tab

The Security tab is where you define the security aspects of your WLAN Profile.

WLAN Profiles Sett	ings	×
	General Security	
Authentication:	Open -	
Encryption:	Static WEP	
	WEP64 WEP128 CCMP	
	Keyguard	
WEP Keys:	No. Type ascii Transmit Key	
	No. Type ascii Transmit Key	
	Add Delete Display Password	
Save Can	cel	

Complete the required fields as follows:

Field	Description				
Authentication	Specify the type of authentication devices may use (Open, Shared, WPA, WPA PSK, WPA2, WPA2 PSK, or Legacy EAP).				
Encryption	Specify the type of encryption devices may use (Static WEP, WEP64, WEP128, TKIP, CCMP, or Keyguard). You may select one or more encryption types.				
WEP Keys	Specifies the WEP keys used to connect to the network. The WEP key may be ASCII or hexidecimal. You may also elect to transmit the WEP key. Check the <b>Display</b> <b>Passwords</b> check-box to display the passwords in plain text. Use the Add button to add a new key or the <b>Delete</b> button to delete a key.				
RADIUS Servers	<ul> <li>NOTE This field is displayed only when the authentication method is WPA, WPA2, or Legacy EAP.</li> <li>Lists any RADIUS servers used in authentication. You can edit or delete a highlighted server by clicking the appropriate button. You can add new servers by clicking the New Server button which displays the following overlay:</li> </ul>				
	RADIUS Profile Settings X				
	Name: New_Radius_Server_Profile				
	RADIUS Server: 192.168.0.1				
	RADIUS Port: 389				
	Shared Secret: Display Passwords				
	Protocol: PAP -				
	Timeout (seconds): 10 Minutes - Retries: 1				
	Save Cancel				
	You must supply the following information:				
	A name for the RADIUS Server Profile.				
	The IP address or host name of the RADIUS server.				
	The RADIUS server port used for communications.				
	• The shared password of the RADIUS server. Select the <b>Display Passwords</b> check-box if you wish the password to be displayed while typing it.				
	<ul> <li>A protocol selected from the drop-down menu (PAP, CHAP, MSCHAP, or MSCHAPv2).</li> </ul>				
	<ul> <li>A timeout value and a time interval selected from the drop-down menu (Seconds or Minutes).</li> </ul>				
	• The maximum number of retries to connect to the RADUIS server. Click Save to save the RADIUS server information.				

# Applying a WLAN Profile

Once you have defined a WLAN Profile, to use it, you must apply it to your system. To apply a WLAN Profile, you must first select the Enable configuration check-box.

ADSP      Outplaced Devices	C Enable config	Enable configuration				
B DUS 💿	New Template	Copy settings to all appliances				
🖂 🊂 Atlanta 💌	Assignment	Template Name				
Sanctuary_Park 💌	✓ E	mployee_WLAN_Profile	(Edit   Copy   Delete )			
		Suest_WLAN_Profile	( Edit   Copy   Delete )			
	т	emporary_WLAN_Profile	( Edit   Copy   Delete )			

.You should always apply a WLAN Profile at the appliance level. When you do, the profile is inherited for all the other levels. Then, if you have a level that needs a different WLAN Profile, you can apply that profile to that level. For example, in the above screen shot, the WLAN Profile for the appliance is the Employee\_WLAN\_Profile and then for a special case you could override the WLAN Profile at the ADSP level and apply the Guest\_WLAN\_Profile to the AirDefense network level.

	<ul> <li>Override s</li> </ul>	⊙ Override settings ◯ Inherit settings from: ♥ADSP ⊙				
🖃 🚂 Southeast 💿	New Template					
🖃 🚂 Atlanta 💿	Assignment	Template Name				
Sanctuary_Park 🕑		Employee_WLAN_Profile	(Edit   Copy   Delete )			
		Guest_WLAN_Profile	(Edit   Copy   Delete )			
		Temporary_WLAN_Profile	(Edit   <u>Coox</u>   <u>Delete</u> )			

**NOTE** You may select multiple WLAN Profiles by checking more than one check-box.

In this case, the Employee\_WLAN\_Profile will only be accessible to corporate employees that have the proper credentials while the Guest\_WLAN-Profile will be available to guests visiting the AirDefense facilities.

# **CLI** Configuration

The Command Line Interface (CLI) for devices is a powerful tool that gives you direct access to APs and switches. Use the CLI commands to configure and control how devices interface with your network.

Using ADSP, you can create and update device configurations by revising the configuration files and their CLI command set. You can use the default CLI profiles (configuration templates) or change the profiles to meet the configuration requirements of your devices. This allows you to apply profiles to any or all of the devices in your network. Devices are typically APs and switches. The following devices are currently supported:

- Alcatel AL v5.x
- Aruba Aruba600
- Brocade BR v5.x
- Brocade BR51X1
- Brocade BR71X1
- Brocade BRX000
- Cisco Autonomous 12x0/11x0
- Extreme Networks AP35X0
- Extreme Networks AP47X0
- Extreme Networks EX v5.x
- Extreme Networks WM3X00
- AP 6511
- AP 621, AP 6521
- AP 7131, AP 7161, AP 7181
- AP 650, AP 6532
- AP 622, AP 6522, AP 6562
- AP 7522, AP 7532
- AP 8122, AP 8132, AP 8163
- AP 8232 (with 3<sup>rd</sup> radio sensor module only)
- CB3000
- RFSX000
- WiNG v5.x

A device must be in a compliant state to receive a template. If you try to install a template on non-compliant (non-supported) devices, ADSP displays a warning message and prevents you from installing the template.

# Adding a New Profile

Using ADSP, you can create and update device configurations by revising the configuration files and their CLI command set. You can use the default CLI profiles (configuration templates) or change the profiles to meet the configuration requirements of your devices. This allows you to apply profiles to any or all of the devices in your network. Devices are typically APs and switches.To create a new profile:

1 Select one of the supported CLI configurations from the CLI Configuration drop-down menu. The selected profile is accessed.

Menu Dashboard Netwo	ork Alarms Configuration					lense Services Platform
Search	CLI Configuration Import Variab	les -				? !
Appliance Platform						
Security & Compliance	B Country1 💿	Motorola AF	7131	- 🗹 On	ly show device type in a	system
Network Assurance	E Dountry10 💿	O Querida	cattings (7) Jah	erit settings from: 🔍		
Infrastructure Management	🗄 🂓 Country 11 💿	U overnae	settings () thin	ent settings from:		
1. Device Access	🗉 💓 Country 12 💿					
2. Device Firmware	🗉 💓 Country 13 💿	New Tem	late			
3. R.F. Domain	🕀 💓 Country 14 💿	Assignmen	t Template Na	me		
4. Channel Settings	🕀 💭 Country 15 💿		AP7131 Adapt	ive	(Edit   Copy   Delete	e )
5. Radio Settings	🗄 🧊 Country2 💿		AP7131 Stand	alone	(Edit   Copy   Delete	
6. WLAN Profiles	🗄 💭 Country3 💿					
7. CLI Configuration	🗄 🧊 Country4 💿					
command Run and Log	🗄 💓 Country5 💿					
	🗄 🐌 Country6 💿					
and the second second	🗄 💓 Country7 💿	Variables	New Variable			✓ Hide unset extraction variable
perational Management	🗄 💓 Country8 💿					U
Appliance Management	🖃 🍃 Country9 💿	Applied Sc	ope	Variable Name	Variable Value	Template
Account Management	🖂 🐌 C9Region1 💿	ADSP 4		HOSTNAME		AP7131 Adaptive
	🕀 😹 C9R1City1 💿	S ADSP		MASK		AP7131 Adaptive
	🕀 💓 C9R1City2 💿	ADSP		DNS2		AP7131 Adaptive
	🕀 💓 C9R1City3 💿	ADSP		DNS1		AP7131 Adaptive
	in Unplaced Devices 🕤	ADSP		GATEWAY		AP7131 Adaptive



**NOTE** You can reduce the list of supported devices to only the devices in your system by selecting the Only show device type in system check-box.

2 If you want to add a new profile at the appliance level, select the appliance level and then select the Enable configuration check-box. If you want to add a new profile at a lower network level, select the appropriate level and then select the Override settings radio button.

3 Click New Template. The template for the selected CLI Profile is displayed. In the following image, the AP7131 template is displayed.

Name:	NewCLIProf		
Device Type:	AP7131		
	Reboot and write	te configuration updates to startup config (if available)	
	Do not reboot of	levice, instead write updates to running configuration	
cfg-version-00			1
/			
			1
<pre>// System Configura system</pre>	ation		- 1
set name \$[HOSTN/	AME]		- 1
/			- 1
system			- 1
snmp			- 1
access delete v1v2c all			
save			
/			1
system			
snmp			
traps delete v1v2c all			
save			
/			
			-

- 4 Enter a name for the profile.
- 5 Decide if you want to reboot the device and write configuration updates to the startup configuration, or not reboot and write configuration updates to the running configuration. Then, select the radio button reflecting your choice.
- 6 Update the CLI commands to match your criteria (see CLI Commands).
- 7 Click Save. The profile name is added to the list of profiles for that network level and that device type. Now, you can select it and apply it to a network level in your system.

Once you add a profile, you can copy, edit, or delete it by highlighting the profile and clicking the appropriate link (right side of profile). You can also copy the profile to all your other appliances using the Copy settings to all appliances button if you have a Central Management license and have added the appliance to your network (Menu > Add Devices).

#### Applying a Profile

Once you have defined a CLI profile for your device(s), you can now apply it to the device(s) in your network. A CLI profile can be applied to an appliance and all its network levels or it can be applied to a single network level. Any child network level automatically inherits the parent's CLI profile.

A good practice is to apply a CLI profile to the appliance level. This profile should be generic as possible to fit a wide range of devices in your network. Then, if you have any special considerations, apply CLI profiles to individual network levels that must meet your predefined special configurations.

To apply a CLI profile, follow these steps:

1 Select one of the supported CLI configurations from the CLI Configuration drop-down menu. Profiles for the selected device are displayed in the list of templates.

Menu Dashboard Network	Alarms Configuration			😬 AirD	Vefense Services Platform       📴
Search 4	CLI Configuration				
Platform	B @ADSP +				
Security & Compliance	Unplaced Devices 🛞	Motorola AP650	Only she	w device type in s	system
Network Assurance	H 💓 US 😠	Enable configuration			
Infrastructure Nanagement					
01. CLI Configuration					
02. Device Access		New Template Copy s	ettings to all appliances		
03. Device Firmware		Assignment Template Na	me		
04. R.F. Domain		AP650-CCollie	er		
05. Channel Settings					
06. Radio Settings					
07. WLAN Profiles					
Command Run and Log					
Operational Management		Variables New Variable	Import Variables -		Hide unset extraction variables
		Applied Scope	Variable Name	Variable Value	Template
		ADSP	HOSTNAME		Other
		ADSP	MASK		Other
		ADSP	DNS2		Other
		ADSP	DNS1		Other
		ADSP	GATEWAY		Other
					1
		Apply Reset			

- **2** To apply a profile:
  - To apply a profile at the appliance level in the configuration column and then select the Enable configuration check-box.
  - To apply a profile at a lower network level (such as Region), select the appropriate level and select the Override settings radio button.
  - To inherit settings, select the Inherit settings radio button and select the appropriate appliance.
- **3** Select the profile from the list of profiles.

New Templa	ate	
Assignment	Template Name	
۲	AP7131 Adaptive	( Edit   Copy   Delete )
0	AP7131 Standalone	( Edit   Copy   Delete )
0	AP7131CLIProf	( Edit   Copy   Delete )

4 Click Apply to save the configuration. A confirmation dialog is displayed.



**NOTE** If you decide not to save the configuration, click Reset to discard any changes/updates and refresh the screen's display.

Confirm Updates			×
Save for Next Update Update Immediately Schedule Update: 10.00.00 00	on 10/21/201	1	
Schedule Update: 10:00:00 AM     These changes will update 0 device		Job Description	
Device Type Count			
	ок	Cancel	

The device type and the total count of affected devices are displayed.

- **5** Decide if you want to save this update to be included in the next update, update immediately, or schedule the update for another time. Then, select your option.
- **6** You may optionally enter a job description.
- 7 Click OK to confirm. Click Cancel to exit without applying the update.

#### **CLI Commands**

CLI commands are used to configure devices to your specification. Each device has its own set of CLI commands. You can edit the CLI commands for a defined profile using the Edit button.



**NOTE** Only experienced administrators should edit the CLI commands for a device! Any invalid command that is present in your network could disable a device.

!	4
version \$[VERSION]	
wlan-gos-policy default	
qos trust wmm	
' radio-gos-policy default	
firewall-policy default	
1	
mint-security-policy the_policy	
bridging-policy default	
: management-policy default	
user admin password 1	
e4a4b216f889b3e07be9a27af1946dad8fe68048c4b0fa31b29470e38cebdb8a role superuser access	;
all	
I FEWLAN DADTO CHANNEL EVDANCTON]	
\$[WLAN_RADIO_CHANNEL_EXPANSION]	
!	
<pre>\$[DEVICEACCESS_RFDOMAIN_EXPANSION]</pre>	

ADSP can update a new default configuration or an existing configuration of a device by manipulating the displayed configuration file and its CLI command set. This CLI command set represents a template that can be applied to other related devices or just a single access point. The template has placeholders for providing variable values for full or partial device configurations. The placeholders follow a syntax convention defined by ADSP. For example, there is a configuration command to define the WAN's IP address (ipadr 1 \$[IP("1")]. The template file has a (ipadr 1 \$[IP("1")] value that can manually updated. The updated (ipadr 1 \$[IP("1")] variable is fed through a ADSP variance file and applied to a device (or groups of devices). Create these configuration variances as required to perform configuration updates to other supported devices through ADSP.

# **CLI Variables**

Variables can be used in the CLI commands to get information (values) from other sources. They are global in nature and can be assigned to any network level. There are three types of variables: user-defined variables, extraction variables, and expansion variables.

User-defined variables are displayed in the Variables section. You can edit user-defined variables by selecting a network level from the tree and assigning values to one or more variables.

Variables	New Variable	Import Variables 👻		Hide unset extraction variables
Applied Sco	pe	Variable Name	Variable Value	Template
S ADSP		HOSTNAME		AP650-CCollier
S ADSP		MASK		Other
S ADSP		DNS2		Other
S ADSP		DNS1		Other
S ADSP		GATEWAY		AP650-CCollier
Unset Value	•	VERSION		AP650-CCollier
Unset Value		IP("vlan1")		AP650-CCollier

Use the Variables section to define configuration variances unique to the specific device parameters listed. For example, highlight the "Gateway" parameter and click under the Device Value column to display a field used to assign a unique Gateway address to this specific profile. Select and assign new default values as needed for each available profile.

New user-defined variables can be added to the Variables section by adding a variable in the CLI Commands section using the following format:

### \$[VARIABLE\_NAME]

Once a variable is added to the CLI Commands section, it's name is displayed in the Variables section with an empty default value. Only the following characters are supported in user-defined variables:

A-Z, a-z, 0-9, and \_



**NOTE** If you create a new variable and its name already exist in a profile, you will not be able to remove it from the variable list. You can unset it so that it will not be used but it will still appear in the variable list.

Below is a list of current extraction variables and the associated device types they are applicable for:

- IP(iface)— All
- MASK(iface)—5131, 7131, WS2K, CiscoThick
- MASK—5131, 7131, WS2K
- GATEWAY—All
- GATEWAY(iface)—5131, 7131, WS2K
- HOSTNAME-All
- DOMAINNAME—RFS\*, WS5100, CiscoThick
- DOMAINNAME(iface)—5131, 7131, WS2K
- DNS1—5131, 7131, RFS\*, WS2K, WS5100
- DNS1(iface)—5131, 7131, WS2K
- DNS2—5131, 7131, WS2K
- DNS2(iface)—5131, 7131, WS2K
- WINS(iface)—5131, 7131, WS2K

Expansion variables are used to include information from profiles that are configured in ADSP. An expansion variable will always end with \_EXPANSION. For example, \$[WLAN\_RADIO\_CHANNEL\_EXPANSION] is an expansion variable that includes configuration information from <u>WLAN Profiles</u>, <u>Radio Settings</u>, and <u>Channel Settings</u>.

The Status column displays the status of the variable (inherited, overridden, or removed).

- Inherited—Variable is inherited from a higher network level. The inherited level is displayed in this field.
- Overridden—Variable is overridden at the current network level.
- Removed—Variable is not used at the current network level. Removed variables are displayed in red text.

Clicking in the status area reveals a drop-down menu where you can change the status of a variable.

The New Variable button is used to add a new variable to the variables section. You will have to name the variable and place it in a profile to use it.

The multi-function button gives you access to the following three functions via the associated drop-down menu:

• The Import Variables function imports CLI variables. See Import CLI Variables for file format and examples.

- The Export Variables function exports CLI variables to a file for later use.
- The Open Variable Template function displays a template that you can copy, paste the contents into an editor, and edit the contents to create an import file.

The Hide unset extraction variables check-box can be used to hide/reveal unset extraction variables displayed in the list of variables.

# Command Run and Log

Command Run and Log allows you to run CLI commands on devices that are in the audit mode (not template based) and then store the results in a log file for viewing later.



**NOTE** In order for Command Run and Log to work properly, <u>Communication Settings Profile</u> must exist for the affected devices.

Command Run and Log				
Select scope and enter any sequence of commands that are valid on the device CLI interface:				
ADSP -				
Please note: ADSP will respond "Yes" to all device confirmation requests.     Import updated compliant configuration from device(s) after successful command run.				
Import updated compliant configuration from device(s) after successful command run.  Apply Reset				

The commands are applied to all devices in the selected scope. The scope may be any network level or floor. To select a scope, just select a scope from the Scope drop-down menu.

Each command must be on a line by itself. If a command requests a confirmation from a device, ADSP will respond Yes.

You may import an updated configuration from device(s) after a command has run successfully. Just select the Import check-box.

The logs for the Command Run and Log are placed at: /usr/local/smx/device-mgmt/jobs. For each job, there is a job ID. The interaction with all devices for a job is placed in a sub-folder whose name is the job ID number.

After selecting a scope and entering your CLI commands, click Apply to run the commands. Clicking Reset returns Command Run and Log back to its original state.

You can check the job status by navigating to Configuration > Operational Management > Job Status. While viewing the job details, you can view the logs by selecting a device and then clicking the View Log link.

	×
C Devices:	
ap7131-C7E038 🕤	-
show ip interface	
Interface vlan1 is UP Hardware-type: vlan, Mode: Layer 3, Address: 00-15-70-C7-E0- Index: 3, Metric: 1, MTU: 1500 IP-Address: 172.17.25.21/16 input packets 113563, bytes 15537827, dropped 0, multicast p. 0 input errors 0, length 0, overrun 0, CRC 0, frame 0, fifo 0, mis output packets 4739, bytes 1964368, dropped 0 output errors 0, aborted 0, carrier 0, fifo 0, heartbeat 0, windo collisions 0 ap7131-C7E038#	ackets sed 0
Copy to Clipboard Cancel	

You can view the log of another device by selecting the device from Devices drop-down menu. The Copy to Clipboard button copies the log contents to the clipboard. The Cancel button exits the log.

# **Operational Management**

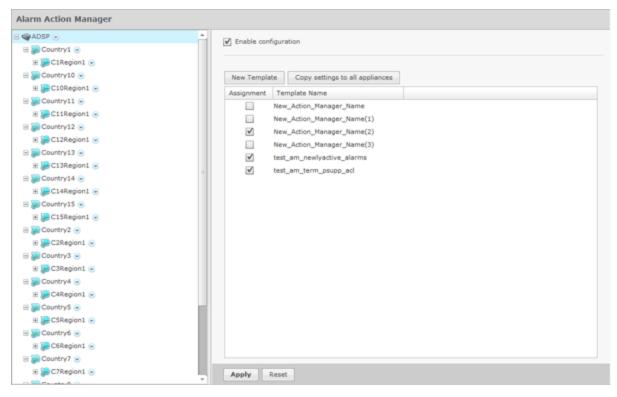
100

The Operational Management category includes features that apply to the normal operations of ADSP. The Operational Management category allows you to:

- Automatically respond to alarms in your system with a predetermined action.
- Configure alarms for your network environment.
- Specify an age out value that ADSP uses to display devices in the Network tab.
- View and check on jobs initiated by users using ADSP.
- Customize the frequency in which the location of various types of devices are scanned and calculated.
- Identify devices that are in a pending state. A WLAN Management license is required to access this feature.
- Configure network settings for legacy Sensors and WiNG 5.3 (and later) that are configured as a Sensor only device.
- Configure Sensor scan settings and Sensor in-line settings for Advanced Spectrum Analysis.

# Alarm Action Manager

Alarm Action Manager allows you to automatically respond to alarms in your system with a predetermined action called an Action Rule. By automating your response to certain alarms, you are free to concentrate on other administrative task. You may define as many Action Rules as you need to manage your network.



Action Rules are added to the Alarm Action Manager to define an action (response) to an alarm. Multiple actions may be assigned to a rule.

The Alarm Action Manager table displays one rule per row using the following columns:

Column	Description
Assignment	Specifies if a template defining an Action Rule is marked for use.
Template Name	The name of the template defining an Action Rule.

Once a template is added to the Alarm Action Manager, you can edit, copy, or delete it by selecting (highlighting) a template and then clicking on the appropriate link that appears to the right of the template.

# Adding an Action Rule

From the Alarm Action Manager screen, click New Template to configure a new action rule.

Alarm Action Manager		
⊡ @ADSP @Unplaced Devices	C Enable configuration	
B 💭 US 💿 B 🚂 Southeast 💿	New Template Copy settings to all appliances	
	Assignment Template Name	

In the Action Rule field, give your action rule a name and select the Enable profile check-box to enable the action rule.

Action Rule: *	Action_Manag	er_Corporate	$\checkmark$	Enable profile		
Alarms		Actions		Advanced Filter	Descriptions	
Rogue Activ	ity				Descriptions Tab conte	nt

The Action Rule Template window has four tabs that are used to define an Action Rule: Alarms, Actions, Advanced Filter, and Description. Use each of these to configure the action rule.

## <u>Alarms Tab</u>

The Alarms tab is where you identify the alarms that you want to generate for your Action Rule. You may select one or more alarms to generate when the conditions in the filter are met. In the following example, the Rogue Activity alarm is selected.

Alarms	Actions		Advanced Filter	Descriptions	
Rogue Activity				Descriptions Tab content	
Alarms Actions Advanced F	ilter Description				
		Selected Ala	rms		
<ul> <li></li></ul>					

Click Save to save changes and go to the Actions tab.

#### Actions Tab

Search Actions	Email Notification
<ul> <li>Notifications</li> <li>Email </li> <li>Report </li> <li>WIPS Mitigation <ul> <li>ACL</li> <li>Port Suppression</li> <li>Fremination</li> <li>SNMP Trap </li> </ul> </li> <li>Info Gathering <ul> <li>M P Test</li> <li>Frame Capture</li> <li>Vulnerability Asses</li> <li>Data Collection</li> <li>Live RF / Floor Plar</li> <li>Spectrum Analysis</li> <li>Sys Log </li> </ul> </li> </ul>	To: * Separate multiple addresses with semicolon From: * Subject: Format: MailBasicHtml * Priority: HIGH * Send email on alarm active Send email on alarm active, clear and expire

The Actions tab is where you define the actions for your Action Rules

Actions are divided into the following three categories:

- Notifications—Generates an email or a report if certain conditions are met.
- <u>WIPS Mitigation</u>—Mitigates a WIPS condition according to the selected action.
- Info Gathering—Executes one or more actions to gather information about your system.

Each category has actions specific to it. When an action is selected (highlighted), the information to execute the action is displayed on the right. Each action has its own set of fields/options that are used to execute the action.

#### Notifications

The following actions are part of Notifications:

- Email
- <u>Report</u>.

### <u>Email</u>

The Email action sends information about an alarm via email to a recipient if the conditions defined by the filter are met. To select the Email action, select Notifications > Email and then select Email from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions	
Alginis	PILIVIIS	Auvaliced filter	Descriptions	
Alarms Actions Advanced Search Actions	Filter Description Email Notification			
😑 Email 💿	To: <b>*</b> Separate multiple a	ddresses with semicolon		
<ul> <li>Report ♥</li> <li>WIPS Mitigation</li> <li>Info Gathering</li> </ul>	From: * Subject: Format: MailSmartPhone Priority: MEDIUM • © Send email on alarm © Send email on alarm	• active n active, clear and expire		

The following fields should be filled:

Field	Description			
То	Specifies the email address of the recipient.			
From	becifies the email address of the sender.			
Subject	Gives a short description of the email.			
Format	Specifies a format in which to send the email. Choose a format from the drop-down menu.          Format:       MailSmartPhone         MailBasicText       MailBasicHtml         MailDetailedHtml       MailSMSText			

Field	Description			
Priority	Specifies a priority for the email. Choose a priority from the drop-down menu.			
	Priority: MEDIUM -			
	HIGH			
	MEDIUM			
	LOW			
Send email options	There are two options to send email:			
	Send email on alarm active—Send email on active alarms.			
	<ul> <li>Send email on alarm active, clear and expire—Send email on active alarms, cleared alarms, and expired alarms.</li> </ul>			

#### <u>Report</u>

The Report action runs a specific report if the conditions defined in the filter are met. To select the Report action, select Notifications > Report and then select Report from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions	
Alarms Actions Ad	vanced Filter Description			
Search Actions	Report			
<ul> <li>Notifications</li> <li>Email </li> <li>Report </li> <li>Report</li> </ul>	Report Typ Scope Increase facto	e: * Security Discovered Wireless	s Clients	
<ul> <li>WIPS Mitigation</li> <li>Info Gathering</li> </ul>	Run immediate fr     Run on alarm clear		*	
	Duration of     For Previous			
	Publish SHARED	report named: *      report to: *		

The following configuration fields are available:

Field	Description
Report Type	Specifies the type of report to run by selecting a report from the drop-down menu.
Scope Increase factor	Specifies the number of network levels to expand the scope. A value of 1 means only use the floor level. A value of 2 means use the floor and the floor's parent, and so forth.
Run immediate for previous	Executes the action immediately for the previous hours, days, or weeks.

Field	Description
Run on alarm clear / expire	Executes the action when a alarm clears or when a alarm expires. You have the option to execute for the duration of the alarm or for the previous hours, days, or weeks.
Publish	Specifies how to publish the report in Web Reporting: SHARED or PRIVATE. A shared report can be viewed by others. A private report can only be viewed by you. You should name the report to identify it.
E-mail	Specifies that you want to email the report when it runs. You have the option to email the report in one of the following formats: HTML, PDF, or CSV. You must furnish the email address of the person receiving the report.

# WIPS Mitigation

The following actions are part of WIPS Mitigation:

- <u>ACL</u>
- Port Suppression
- <u>Termination</u>
- <u>SMNP Trap</u>.

## <u>ACL</u>

The ACL action enables the Access Control List on switches that meet the conditions defined in the filter. To select the ACL action, select WIPS Mitigation > ACL from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions	
Alarms Actions Advanced Search Actions ■ Notifications ■ WIPS Mitigation ■ WIPS Mitigation ■ MIPS Mitigation ■ MIPS Mitigation ■ MIPS Mitigation ■ MIPS Mitigation ■ SNMP Trap ● ■ Info Gathering	Action Control List		vels will	

The Scope Increase Factor option specifies the number of network levels to expand the scope. A value of 1 means only use the floor level. A value of 2 means use the floor and the floor's parent, and so forth.

#### Port Suppression

 $\checkmark$ 

The Port Suppression action is used to suppress communication between unauthorized devices and switches on your network. To select the Port Suppression action, select WIPS Mitigation > Port Suppression from the Search Actions.

**NOTE** Before you can use Port Suppression, it must be enabled in Configuration > Appliance Management > Appliance Settings.

Alarms	Actions	Advanced Filter	Descriptions	
Alarms Actions Advanced	Filter Description			
Search Actions	Port Suppression			
<ul> <li>Notifications</li> <li>WIPS Mitigation         <ul> <li>ACL</li> <li>Port Suppression</li> <li>✓ Termination</li> <li>SNMP Trap </li> </ul> </li> <li>Info Gathering</li> </ul>	burden on both the server	1 -		

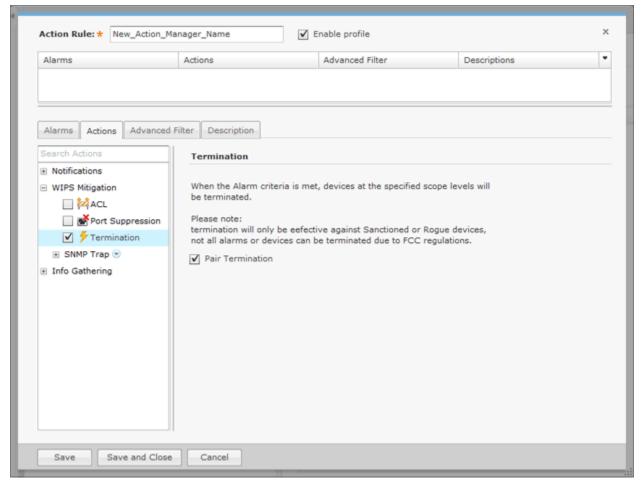
There are two options to configure: Scope Increase Factor and Device Limit.

The Scope Increase Factor option specifies the number of network levels to expand the scope. A value of 1 means only use the floor level. A value of 2 means use the floor and the floor's parent, and so forth.

The Device Limit option specifies a device limit. For instance, if you specify a device limit of 10 and more than 10 devices are connected to the port, the action will not be performed.

#### **Termination**

The Termination action is used to terminate devices that generate a certain alarm defined in the filter. To select the Termination action, select WIPS Mitigation > Termination from the Search Actions.



When Pair Termination is selected (the default state) and one of the following alarms is generated, the offending pair of devices are terminated:

- Ad-Hoc Connection between Sanctioned Stations
- Ad-Hoc Networking Extrusion Detected
- Sanctioned Client Association to Unsanctioned Virtual WiFI
- Unauthorized Roaming
- Unsanctioned Client Associated to Sanctioned Client running Virtual WiFi
- Wireless Client Accidental Association.

#### **GUI Configurations**

 $\checkmark$ 

Before you can use the Termination action, you must make the following GUI configurations:

1 Using the AirDefense GUI, go to Configuration > Appliance Management > Appliance Settings.

**NOTE** If you are not a user with read/write permission to the System Configuration functional area, the settings in Appliance Management will not appear, and you cannot edit the Appliance Settings.

- 2 Select the check-box for Air Termination system.
- 3 Select the check-box for Policy-based Air Termination system.
- 4 Click the Apply button.

#### <u>SMNP Trap</u>

 $\checkmark$ 

The SNMP Trap action sends an SNMP notification to your SNMP server if the conditions defined in the filter are met. To select the SNMP Trap action, go to WIPS Mitigation > SNMP Trap and then select SNMP Trap from the Search Actions.

**NOTE** Before you can use the SNMP Trap action, you must enable SNMP trap. For information on enabling SNMP trap, see <u>Using ADSPadmin to Configure ADSP</u>.

Alarms Actions Advanced Filter Description  Search Actions  NOtifications  NIPS Mitigation  Marked Filter  Server Address: *  Marked Filter  Community String: *  Transport: UDP  Marked Filter  Marked Pilter  Server Address: *  Server Address	Alarms	Actions	Advanced Filter	Descriptions	
Search Actions         Notifications         WIPS Mitigation         ☆ACL         ☆Port Suppression         ✓ Termination         ✓ Termination         SNMP Trap          Max Queue Size: No queueing          Max Queue Size: No queueing          Send email on alarm active         Send email on alarm active, clear and expire					
Image: Simple Trap         Image: Notifications         Image: WIPS Mitigation         Image: Notifications	Alarms Actions Advance	ed Filter Description			
■ WIPS Mitigation       Server Address: ★         ■ ACL       SNMP Port: ★ 162         ■ Port Suppression       Community String: ★         ● Termination       Transport: UDP ▼         ■ SNMP Trap       Max Queue Size: No queueing ▼         ■ Info Gathering       Send email on alarm active	Search Actions	SNMP Trap			
	ACL  ACL  ACL  ACL  ACL  ACL  ACL  ACL	SNMP Port: * 162 Community String: * Transport: UDP Max Queue Size: No queue Size: No queue Size: Send	email on alarm active email on alarm active, clear a		

The following fields should be filled:

Field	Description
Server Address	Specifies the IP address of your SNMP server.
SNMP Port	Specifies the port you want to use for SNMP Notifications.
Community String	Specifies the community string for the receiving SNMP server. The string is a series of characters manipulated as a group, in this instance for SNMP.

Field			D	escription	
Transport	Specifies the desired transport protocol. Choices are:			Choices are:	
	UDP: User Datagram Protocol				
	TCP: Transmiss Hint: Typically, UDP is the traps over Secure S	he transport fo	or SN	MP traps. However, TCP can be useful for tunneling	
Max Queue Size	e Specifies the maximum queue size for the notification. Choose a size from menu.		e notification. Choose a size from the drop-down		
	Max Queue Size: No	queueing	-		
	No	queueing	1		
	50				
	10	0	=		
	50	0			
	10	00	Ŧ		
Send Time	Specifies when to send the email by selecting one of the following conditions:		ting one of the following conditions:		
	Send on alarm active				
	<ul> <li>Send on alarm active, clear and expire</li> </ul>				
	<ul> <li>Send every x an</li> </ul>	nount of minu	tes c	or hours.	

# Info Gathering

The following actions are part of Info Gathering:

- AP Test
- Frame Capture
- Vulnerability Assessment
- Data Collection
- Live RF / Floor Plan
- Spectrum Analysis
- <u>Sys Log</u>.

#### AP Test



**NOTE** AP Test is part of the Advanced Troubleshooting module and requires an Advanced Troubleshooting license for access.

The AP Test action runs an AP Test using the specified profile if the conditions defined in the filter are met. To select the AP Test action, select Info Gathering > AP Test from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions		
Alarms Actions Advanced	Filter Description				
Search Actions	AP Test				
Notifications     WIPS Mitigation     Info Gathering	Profile: * APTest-WPA2 -	Edit			
AP Test					
Frame Capture					
Vulnearbilty Assess					
LIve RF / Floor Plat	e e				
🗌 📘 Spectrum Analysis					
🗉 Sys Log 💌					

The following field is available:

Field	Description
Profile	Select a test profile from the drop-down menu. The Edit button can be used to modify the test profile. For more information on test profiles, refer to <u>On-demand AP Tests</u> .

#### Frame Capture

The Frame Capture action monitors and analyzes real-time data traffic flow from devices in your wireless LAN and saves the data in a file if the conditions defined in the filter are met. To select the Frame Capture action, select Info Gathering > Frame Capture from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions
Alarms Actions Advanced	Filter Description		
Search Actions  Notifications	Frame Capture 🔘 Senso	r 🔘 Device	
<ul> <li>WIPS Mitigation</li> <li>Info Gathering</li> <li>■ AP Test</li> <li>✓ <sup>1</sup> Frame Capture</li> <li>■ ØVulnearbilty Assess</li> </ul>	Frame Count Limit: 100000 Time Limit: * 20 File Name Prefix:	Mii	
Data Collection     Tota Collection     Section     Section     Section     Section     Section     Section     Section	Capture Management Fram Truncate after 2000	nes bytes: 0 @	No Truncation
🗄 əyə toğ 🕓	Capture Control Frames Truncate after	bytes: 0 ⊘	No Truncation
	Capture Data Frames Truncate after 165	bytes: 0 💿	No Truncation

The following configuration fields are available:

Field	Description
Frame Capture	Limits the scope of the frame capture to a Sensor or device.
Frame Count Limit	Limits the total amount of frames to capture.
Time Limit	Specifies a time duration for Frame Capture to run. You must enter x amount of minutes or hours.
File Name Prefix	Specifies a prefix for the file name. The prefix is added to a number sequence to make up the file name.

# 7-112 AirDefense Services Platform User Guide

Field	Description
Capture Management Frames	Turns on capturing Management frames. Check the check-box and slide the slider to specify when to stop capturing Management frames.
Capture Control Frames	Turns on capturing Control frames. Check the check-box and slide the slider to specify when to stop capturing Control frames.
Capture Data Frames	Turns on capturing Data frames. Check the check-box and slide the slider to specify when to stop capturing Data frames.

The captured file is stored in either—or, at times, both— of the following directories:

/usr/local/smx/pcaptures OR /usr/local/smx/pcaptures/saved.

#### **Vulnerability Assessment**

**NOTE** Vulnerability Assessment requires a Vulnerability Assessment license for access.

The Vulnerability Assessment action runs an vulnerability assessment using the specified profile if the conditions defined in the filter are met. To select the Vulnerability Assessment action, select Info Gathering > Vulnerability Assessment from Search Actions.

Action Rule: * New_Actio	n_Manager_Name	Enable profile		
Alarms	Actions	Advanced Filter	Descriptions	
	ced Filter Description			
Search Actions	Vulnearbilty Assessment			
<ul> <li>Notifications</li> <li>WIPS Mitigation</li> <li>Info Gathering         <ul> <li>AP Test</li> <li>Frame Capture</li> <li>Vulnearbilty Ass</li> <li>Data Collection</li> <li>Live RF / Floor I</li> <li>Spectrum Analy</li> <li>Sys Log </li> </ul> </li> </ul>	Plar	Edit		
Save Save and C	lose Cancel			

The following field is available:

Field	Description			
Profile	Select an assessment profile from the drop-down menu. The Edit button can be used to modify the assessment profile. For more information on assessment profiles, refer to <u>On-Demand Vulnerability Assessment</u> for Vulnerability Assessment.			

Once you enable a Vulnerability Assessment action rule for BSSs, a vulnerability assessment will only start when ADSP detects a new alarm that was defined in the action rule. When the assessment is complete (after about 5 minutes), no other assessments will run until 10 minutes passes after the last vulnerability assessment was started. At that point, only another new alarm will trigger the Vulnerability Assessment action rule. No other assessments will run until a new alarm is detected. Once a new alarm is detected, the cycle repeats itself.

#### **Data Collection**

The Data Collection action automatically corrects configuration compliance violations when the conditions defined in the filter are met. To select the Data Collection action, select Info Gathering > Data Collection from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions	
	- Nation for			
Alarms Actions Adv	anced Filter Description			
Search Actions	Data Collection			
<ul> <li>Notifications</li> <li>WIPS Mitigation</li> </ul>	Automatically con	rect configuration compliance viol	ations	
<ul> <li>Info Gathering</li> </ul>		rect configuration compliance viol	acona	
📃 🚟 AP Test				
Prame Captur				
Collection				
Bata Collection				
Spectrum Ana				
🗉 Sys Log 💌				

There is only one option: Automatically correct configuration compliance violations. When this option is selected and an alarm is generated by a device meeting the conditions specified in the filter, ADSP automatically uploads the last approved configuration to the device to correct any violations.

#### Live RF / Floor Plan

*NOTE* Live RF / Floor Plan requires a Live RF license for access.

The Live RF / Floor Plan action runs an infrastructure device poll to update the heat map predictions in Live RF if the conditions defined in the filter are met. The next time the user accesses Live RF / Floor Plan they'll see the latest updates, and will be able to see whether or not any APs or Sensors are off line. To select the Live RF / Floor Plan action, select Info Gathering > Live RF / Floor Plan from the Search Options.

Alarms	Actions		Advanced Filter		
	Actions		Advanced Filter	Descriptions	
Alarms Actions Ad	Ivanced Filter Description	3			
Search Actions	LIve RF / Flo	or Plan			
Notifications     WIPS Mitigation     Info Gathering     AP Test	Exact descripti	on of what this ad	tion does is not known	at this time.	
Prame Capta     One Capta     One Capta     One Capta     One Capta     One Capta     One Capta					
Vulnearbity	ASSES				
Data Collect					
Data Collect	tion oor Plar				
Data Collect	tion oor Plar				
Data Collect	tion oor Plar				

There are no configuration options for Live RF / Floor Plan.

#### Spectrum Analysis

**NOTE** Spectrum Analysis requires a Spectrum Analysis license for access.

The Spectrum Analysis action runs a regular Spectrum Analysis or an Advanced Spectrum Analysis using the specified profile if the conditions defined in the filter are met. To select the Spectrum Analysis action, select Info Gathering > Spectrum Analysis from the Search Actions.

Alarms	Actions	Advanced Filter	Descriptions	_
Alditis	Activity	Advanced filter	Descriptions	
Alarms Actions Advanced R	Filter Description			
Search Actions	Spectrum Analysis			
Notifications				
WIPS Mitigation	Time Limit \star 5 ಿ	Minute(s)		
Info Gathering	File Name Prefix: * SA_			
AP Test				
Frame Capture	Spectrum Settings Advance	ed Spectrum Settings		
🗌 👸 Vulnearbilty Asses:				
Data Collection	<ul> <li>Full Scan</li> </ul>			
📃 🚮 LIve RF / Floor Plar	Interference Scan			
🗹 🚺 Spectrum Analysis				
🖲 Sys Log 💌	Pulse Definition			
	Threshold: * -75	dBm		
	Width: * 250	microseconds		

#### The following fields are available:

Field	Description		
Time Limit	Places a time limit on how long the Spectrum Analysis will run.		
File Name Prefix	Defines a prefix for the Spectrum Analysis file. You may add to the prefix if you want to.		
Spectrum Settings	Only used in regular Spectrum Analysis. These are the same Spectrum Settings described under <u>Dedicated Analysis</u> .		
Advanced Spectrum Settings	Only used in Advanced Spectrum Analysis. These are the Dedicated Scan Settings described under <u>Advanced Spectrum Analysis</u> . The In-Line Scan options cannot be changed. The Dedicated Scan options can be adjusted as needed.		

#### Sys Log

The Sys Log action sends an alarm notification to your Sys Log server if the conditions defined in the filter are met. To select the Sys Log action, select Info Gathering > Sys Log > Sys Log from the Search Options.

Alarms	Actions		Advanced Filter	Descr	iptions
Alarms Actions Advanced F	ilter Description				
Search Actions	Sys Log				
Notifications					
WIPS Mitigation	Server Address: *				
Info Gathering	Syslog Port: *	514			
AP Test	Facility:	kern		-	
Frame Capture	Format:	Syslog		-	
Vulnearbilty Assess Data Collection	Email Send Time:	On Alarm A	Activation	-	Minute(s) -
Live RF / Floor Plar					
🔄 🛄 Spectrum Analysis	Priority Mapping:	• Severe:	emerg	-	
😑 Sys Log 💿		Oritical:		-	
🗹 📗 Sys Log		Major:		Ŧ	
		O Minor:	warning	-	
			notice		

The following fields should be filled:

Field	Description				
Server Address	Specifies the IP address of your Syslog server.				
Syslog Port	Specifies the port you want to use for Syslog Notifications.				
Facility	Specifies a Syslog Facility which is an information field associated with a Syslog message. It is defined by the Syslog protocol. The intent of the facility is to provide an indication as to what part of the system the Syslog message originated. This facility can be very helpful to define rules that split messages, for example, to different log files based on the facility level. Choose a Syslog Facility from the drop-down menu.				
	Facility: kern 👻				
	kern 🔺				
	user				
	mail				
	daemon				
	auth (4) 👻				
Format	Specifies the format of the notification. At this time, the only option is Syslog.				
Email Send Time	Specifies when to send the email by selecting one of the following conditions:				
	On Alarm Activation				
	On Activation, clear or expire				
	• Every x amount of minutes or hours.				
Priority Map	The Priority Map enables you to change the name of the default priorities to an alternate selection. Click on the drop-down menu for the priority you would like to change and choose from the list. For example, if you want to change the priority for Severe, select an option from the Severe drop-down menu.				
	Priority Mapping: • Severe: emerg -				
	Oritical: emerg				
	Major: alert				
	O Minor: err				
	📀 Safe: warning 🗸				

#### Advanced Filter Tab

The Advanced Filter tab allows you to build a custom alarm filter or an expression to use as a alarm filter.

Alarm	Actions Advance	ed Filter Description		
• Filte	er List 🔘 Expression	Editor		
When	All • of	these filters are met		
If	Channel	• Edit	х	
	Add Another (lin	iit: 25 filters)		
_		*****		

#### Filter List

The Filter List lets you build an alarm filter from two or more conditions. To start a Filter List, click the Filter List radio button. Start off selecting when the filters (When statement) will be used. There are four options:

- All—All of the selected conditions must be met (logical "and" operation).
- Any—One or more selected conditions must be met (logical "or" operation).
- None (All)—None of the selected conditions are met (logical "and" operation).
- None (Any)—One or more selected conditions are not met (logical "or" operation).

The When statement works together with an If statement matching a filter with a value. The available filters are:

- AdditionalInfo
- Adhoc
- Associated
- AssociatedBSSClassification
- AssociatedBSSIP
- AssociatedBSSMAC
- AssociatedBSSName
- AssociatedBSSVendorPrefix
- Channel
- ConnectedToWired
- Criticality
- Device802\_1XName
- DeviceAuditTime
- DeviceAuthentication
- DeviceCapabilities

- DeviceClassification
- DeviceClientType
- DeviceDHCP
- DeviceDNS
- DeviceEncryption
- DeviceFirmware
- DeviceFirstPolled
- DeviceFirstSeen
- DeviceIP
- DeviceLastAdoption
- DeviceLastDataPoll
- DeviceLastPolled
- DeviceLastSeen
- DeviceLastStatusPoll
- DeviceMAC
- DeviceManufacturer
- DeviceModel
- DeviceName
- DevicePolledID
- DevicePolledSSID
- DeviceProtocol
- DeviceSSID
- DeviceSensedID
- DeviceSensedSSID
- DeviceSerial
- DeviceType
- DeviceVendorPrefix
- SensorIP
- SensorMAC
- SensorName
- SignalStrength
- WatchList
- WiFiDirect.

When a filter is selected, an Edit button is displayed. Click the Edit button to select a mathematical comparison to indicate the relationship between the filter and a value that you specify In the following example, the Channel filter has been selected.

Channel =	×
Channel:	
Save Cancel	

Click the drop-down menu to select the type of comparison. This will vary according to the selected filter. The type of comparison may be:

- = Is equal to
- != Is not equal to
- < Is less than</li>
- <= Is less than or equal to
- > Is greater than
- >= Is greater than or equal to
- LIKE Is similar to, matches some portion (Used for a partial match)
- ILIKE Case insensitive partial match
- IN Condition exists within the filter value (usually used when the filter combines two or more variables which must be compared in some way to create a trigger)

There will be one or more other fields to determine a value. This will vary according to the selected filter. Click Save to save the comparison.

The following screenshot shows an example of a Filter List.

hen All	-	of these filters	are met			
If Char	nnel	•	Edit	×		
And Devi	iceMAC		Edit	×		
Add	d Another	(limit: 25 filters)	)			

You can have up to 10 filters. Just click the Add Another button to add additional filters.

You can remove a filter by clicking the x next to the filter.

#### **Expression Editor**

The Expression Editor allows you to build a filter using expressions. An expression is made up of a field, operator (parentheses or quotation marks), and a value. The filters are the same as the ones used in the Filter List.

The operators (parentheses and quotation marks) are:

- !
- (
- )
- AND
- OR
- = Is equal to
- != Is not equal to
- < Is less than</li>
- <= Is less than or equal to</li>
- > Is greater than
- >= Is greater than or equal to
- LIKE Is similar to, matches some portion (Used for a partial match)
- ILIKE Case insensitive partial match
- IN Condition exists within the filter value (usually used when the filter combines two or more variables which must be compared in some way to create a trigger)
- "
   Wildcard matching any character
- NOT IN Opposite of IN. Condition does not exist within the filter value.

You can use AND/OR or parentheses to create complex expressions.

The filter is selected from a drop-down menu while the operators (parentheses and quotation marks) are selected by clicking on them. The filter values vary depending on the filter just like in the Filter List.

You may type in part or all of the expression. If the expression is valid, a message "Parsing successful." is displayed at the bottom of the window. If the expression is invalid, an error message is displayed.

		a. 4	
Alarms	Actions	Advanced Filter	Descriptions
EAP Handshake F	lood	DeviceSSID LIKE "."abc.*"	AND Descriptions Tab content
Alarms Actions	Advanced Filter Description	n	
Filter List  Exp	pression Editor		
	AND OR =	!= < <= > >= LIKE	ILIKE IN "NOT I
Select Filter			
Select Filter	-		
Select Piter			
		er ILIKE "."cisco" AND SensorMAC IN ("00:16	:5d:.™*)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.*")
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
DeviceSSID LIKE "*		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
DeviceSSID LIKE "*		er ILIKE ".*cisco" AND SensorMAC IN ("00:16	:Sd:.**)
		er ILIKE "."cisco" AND SensorMAC IN ("00:16	:Sd:.**)

Notice the use of wildcards in the screen shot expression:

DeviceSSID LIKE ".\*abc.\*" AND DeviceManufacturer ILIKE ".\*cisco" AND SensorMAC IN ("00:16:5d:.\*")

Using wildcards with the operators LIKE, ILIKE, or IN, you must use .\*. If you use just \*, the Action Rule will fail.

#### **Description Tab**

Enter a description of the action on the Description tab.

Actions	Advanced Filter	Descriptions	
	DEVICESSID LINE . "ADC." AP	ID Description for action.	
anced Filter Description			
	anced Filter Description	anced Filter Description	anced Filter Description

Type a description and then click Save or Save and Close.

### Applying an Alarm Action Manager Template

Once you have defined an Alarm Action Manager template, to use it, you must apply it to your system. To apply a template, you must first select the Enable configuration check-box.

ADSP 👻	C Enable configuration		
ig Unplaced Devices 🕤			
🖻 💓 US 💿			
🖲 🚂 Southeast 💿	New Template Copy settings to all appliance	ies.	
	Assignment Template Name		
	Action_Manager_Corporate	( Edit   Copy   Delete )	
	Action_Manager_Guest	( Edit   Copy   Delete )	



NOTE You may select multiple Alarm Action Manager templates by checking more than one checkbox.

You should always apply an Alarm Action Manager template at the appliance level. When you do, the profile is inherited for all the other levels. Then, if you have a level that needs a different Alarm Action Manager template, you can apply that template to that level. For example, in the above screen shot, the Alarm Action Manager template for the appliance is the Action\_Manager-Corporate template and then for a special case (in the following screen shot) you could override the Alarm Action Manager template at the ADSP level and apply the Action\_Manager-Guest template to the Sanctuary Park network level.

**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand-  $\blacksquare$  button to reveal the other levels.

□ ♀ ADSP <> ③ Unplaced Devices	⊙ Override settings ◯ Inherit settings from: ♥ADSP ⊙		
⊟ ) US ⊙ ⊡ ) Southeast ⊙	New Templa	te	
🖃 💓 Atlanta 🕞	Assignment	Template Name	
🖁 Sanctuary_Park 👻		Action_Manager_Corporate	( Edit   Copy   Delete )
	~	Action_Manager_Guest	( Edit   Copy   Delete )

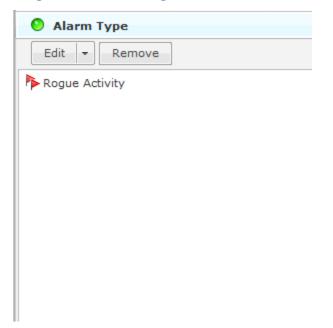
You can copy Alarm Action Manager templates to all your appliances by clicking the Copy settings to all appliances button.

NOTE You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your changes. Click the Reset button to discard your changes.

# **Alarm Configuration**

ADSP generates alarms when certain events or conditions occur in your wireless LAN that violate a policy or performance threshold. The Alarm Types feature allows you to configure alarms for your network environment. ADSP alarms are categorized into nine types so that you can easily identify them. To access this feature, go to Configuration > Operational Management > Alarm Configuration.



Each alarm type is broken down into sub-types and then the actual alarm. The alarm types are:

- Anomalous Behavior—Devices that operate outside of their normal behavior settings and generate events that could indicate anomalous or suspicious activity.
- Bluetooth—Bluetooth monitoring is an unique capability in AirDefense for 24x7 monitoring of Bluetooth devices in Enterprise environments.
- Exploits—Events caused by a potentially malicious user actively interacting on your Wireless LAN using a laptop/PC as a wireless attack platform.
- Infrastructure—Events that are generated based on the SNMP traps received from the infrastructure devices.
- Performance— Wireless LAN traffic that exceeds set performance thresholds for devices.
- Platform Health—Events that provide information about the state of the AirDefense Services Platform and the sensors which report back to the appliance.
- Policy Compliance—Wireless LAN traffic that violates established or default policies for devices.
- Proximity—Proximity Awareness & Analytics provide a number of key functions, including Presence Services, Wi-Fi Analytics, Locationing (RTLS) Services, and Historic Location Analysis.
- Reconnaissance—Monitors and tracks external devices that are attempting to monitor your Wireless LAN.
- Rogue Activity—Unauthorized devices detected by ADSP which pose a risk to the security of your network.
- Vulnerabilities—Devices that are detected to be susceptible to attack.

To configure an alarm, you must use the tree to drill down to the alarm and then make changes (see <u>Configuring Alarms</u>) or you can use Alarm type search. Just start typing related text until you see the alarm you are searching for.

### Configuring Alarms

Before you can configure an alarm, you must drill down to it using the alarm tree. First, select an alarm type (such as Rogue Activity.) Click the '+' sign next to the alarm to display the alarm sub-type(s). Drill down until you reach the actual alarm. When you click on the alarm, the following screen is displayed.

Alarm Configuration	
Alarm type search	
🗈 🔆 Anomalous Behavior	Name: New Wired Device Detected Known Vendor Revert to default settings View Expert Help
Bluetooth	Category: Rogue Activity > Wired Network Monitoring
Exploits	Criticality: O Critical(80)
🗉 🎨 Infrastructure	
Performance	
R Platform Health	Device Type(s): 🥪
Policy Compliance	
OProximity	Duration: 12 Hours -
Reconnaissance	
🗉 р Rogue Activity	V Enabled
Authorization Violation	
🕀 🏊 Extrusion	
👁 🏊 Rogue Exploit	Enabled for unsanctioned devices
🖃 р Wired Network Monitoring	
Known Device No Longer Observed	Disabled for devices Escalation
🏊 New Wired Device Detected Known V	
New Wired Device Detected Unknowr	
Wired Device Detected at Different L	
	Add Davies
	Add Device Remove selected
	Advanced Settings
	Apply Reset

When an alarm is selected, the alarm configuration options are displayed on the right. You can view more information about an alarm by clicking the View Expert Help link. This will display another window where you can view the following alarm information by clicking the appropriate link:

- Summary—A summary description of the Alarm.
- Description—More detailed description of the alarm and what the likely cause is of the alarm.
- Investigation—Instructions for using tools and features in ADSP to investigate the Alarm.
- Mitigation—Suggestions on how to mitigate the problem detected.

You should change the options to fit your network environment. Available options are:

Option	Description
Name	The name of the alarm.
Criticality	Use the sliding scale to set the alarm criticality to a value between 0 and 100. The designated color will automatically adjust as you move up or down the scale for Safe, Minor, Major, Critical, and Severe. The new numerical value will be used to calculate the Threat Score.

Option	Description
Duration	The Alarms View of the ADSP system displays all active alarms. An active alarm means that at least one condition occurred that triggered the alarm, and the condition still holds true. When the condition of the alarm no longer holds, the alarm will remain visible for an amount of time called the Alarm Duration. Although you can customize the Alarm Duration, the default values are based on AirDefense's extensive wireless security research. After the condition and the alarm duration have expired, the alarm becomes inactive, although it will remain visible in the historical logs, which can be viewed with Forensic Analysis. You can also clear an alarm before the duration expires.
Enabled	If checked, the alarm is enabled for all devices.
Enabled for sanctioned	If checked, the alarm is enabled for authorized devices.
Enabled for unsanctioned devices	If checked, the alarm is enabled for unauthorized devices.
Enabled for neighboring devices	If checked, the alarm is enabled for ignored devices.
Disabled for devices	The alarm is disabled for any device listed in the table. Click the Add Device button to add a device to the list. You are prompted to enter the device's MAC address. Typing a partial MAC address will list all the devices matching your typed string. You can then select the device or devices that you want to select. When you click on a device, it is automatically added to the list. Typing the entire MAC address will list only the device matching that address. Clicking the Advanced link will display a Device Search dialog window. You can then search for a device using any combination of the following criteria:
	Device name
	MAC address
	• 802.1X name
	DNS name
	Vendor name
	• SSID
	<ul> <li>Protocol used.</li> <li>After selecting your search criteria, click the Search button to display a list of devices matching the search criteria. Click on the device or devices that you want to add to the device list. Click Close when you are done.</li> <li>You can return to the original window by clicking the Basic link where you can enter only the MAC address.</li> <li>Clicking the Remove selected link will remove the selected device from the list.</li> </ul>
Advanced Settings	Depending on the alarm, this link may or may not be active. Its function varies according to the alarm. Normally, you will enter a value to place limits on an alarm.

Click Apply to save your changes. You can revert back to the original settings by clicking the Reset link.

The Check Synchronization button is used to check all appliances in the network to ensure they are using the same alarm configuration. (The synchronization features works basically the same way wherever the feature is implemented. Synchronizing Accounts has a good example of how the synchronization feature works.)

**NOTE** You must have a Central Management license in order to use the Check Synchronization feature.

### Anomalous Behavior Alarms

Behavior Alarms track atypical device behavior based on a long term forensic baseline of devices at that site. ADSP utilizes the Forensic Datastore to monitor and store over 325 wireless statistics for each device on a minute-by-minute basis. Statistical analysis is performed over 2 weeks of this historical data to create a baseline of activity for devices. Events are generated when a device operates outside of its normal behavior to alert the administrator of anomalous or suspicious behavior.

For example, consider a user device that has a wireless usage behavior baseline of basic web and email access. A behavior event would be raised if this user then suddenly downloads significant amount of data after business hours, a time period when the station is not normally active. This anomalous behavior could be indicative of a stolen or spoofed identity, or disgruntled employee that may be downloading significant amounts of confidential and/or proprietary information. Behavior Alarms are broken down into the following two sub-types:

- BSS Abnormal Activity—Anomalous behavior events specific to BSSs.
- Wireless Client Abnormal Behavior—Anomalous behavior events specific to Wireless Clients.

### Alarm Library

To view a list of Behavior Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Anomalous Behavior, and then open the alarm sub-type to see all the alarms associated with the sub-type.

### Bluetooth Alarms

Bluetooth alarms provide 24x7 monitoring of Bluetooth devices in your network. The system can automatically detect security threats from unsanctioned Bluetooth devices and proactively notify administrators about the presence of these threats. The Bluetooth alarm sub-type is Bluetooth Devices:

- Rogue Bluetooth Device
- Rogue Bluetooth Device Out of Hours
- Unsanctioned Bluetooth Device

### Alarm Library

To view a list of Bluetooth Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Bluetooth, and then open the alarm sub-type to see all the alarms associated with the sub-type.

### Exploits Alarms

Exploits are events in which a user is actively interacting with the wireless network or wireless medium. By exploiting wireless vulnerabilities a malicious user could cause wireless network disruptions or use the wireless medium to gain access to corporate resources and confidential data. The vulnerabilities may exists due to network configuration, corporate policy, or an inherent flaw in the 802.11 protocol. A malicious user with basic computer skills, a laptop, and a CD drive can obtain various sets of open source tool kits which will transform the laptop into a fully configured wireless attack platform.

As time has progressed these tools kits have become increasingly easier to use while offering an increasingly sophisticated toolset. The bottom line is the wireless attack tools have become accessible to a broader range of users. Because exploits involve active interaction with the wireless network, AirDefense recommends timely action to understand and mitigate the threat to minimize security exposure. Exploits Alarms are broken down into the following three sub-types:

- Active Attacks—Active attacks subcategory includes active malicious interaction with the wireless network. Active
  attacks are severe and present a high security risk and potential for significant exposure. Because these events are
  active in the wireless network, timely investigation is recommended to prevent the attack from continuing. These
  events can be mitigated wirelessly to minimize and prevent continued exposure; mitigation can be initiated manually
  by the administrator or automatically if the system has been configured for policy-based termination.
- DoS—Denial of Service (DoS) events can cause significant disruption in the wireless networks by preventing a user from accessing a wireless resources. In wireless networks, DoS events can happen in two forms: the first form is a DoS attack directed at a specific device and the second form is a DoS attack directed at the wireless medium. Device level attacks will affect one or more devices depending on the attack setup; broadcast attacks for example can impact all stations associated to an Access Point, whereas a more directed attack will only impact a single station leaving other stations connected to the Access Point. In either case DoS attacks of this nature consume wireless bandwidth. The second type of attacks directed at the medium exploit inherent flaws in the 802.11 protocol impacting all devices on the channel by making the medium temporarily unusable. Denial of Service (DoS) attacks by themselves are of little use to a hacker or malicious user, but they may serve as the foundation for other more significant exploits.
- Impersonation Attacks—Many of the parameters in the 802.11 specification which are used to uniquely identify
  wireless networks and the wireless devices themselves are contained in clear unencrypted sections of the wireless
  traffic. Malicious users who listen to traffic in promiscuous mode are able to easily learn what these parameters are.
  Because the current 802.11 standard doesn't offer any validation of these parameters techniques called spoofing or
  identity theft have been developed to impersonate wireless devices to exploit wireless networks. Impersonation
  exploits are performed through the use of tools which craft wireless traffic substituting some of the learned
  parameters into the transmitted traffic. Because the wireless devices are unable to distinguish the impersonated
  traffic from the legitimate traffic, all traffic is processed as legitimate traffic including the malicious traffic.
  Impersonation is the foundation of a significant percentage of basic and advanced wireless exploits and may be the
  first sign of a sophisticated attack.

# Alarm Library

To view a list of Exploits Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Exploits, and then open the alarm sub-type to see all the alarms associated with the sub-type.

# Infrastructure Alarms

Infrastructure Alarms alert you to events that are generated based on the SNMP traps received from the infrastructure devices. Each infrastructure device is capable of forwarding SNMP traps to alert the ADSP of significant events related to the device. Examples of SNMP traps include ColdStart indicating that a device has recently rebooted or CPU Limit Exceeded indicating that the CPU on a device has reached a critical level for a period of time. The SNMP traps received from infrastructure devices are configurable on a per device basis. Each trap includes a message defining the significant event and optional varbinds that provide additional information related to the event. Each infrastructure device includes settings for enabling a specific trap or group of traps, where the trap(s) should be forwarded and what community string should be used to allow the management station to process the trap (similar to a password). Each infrastructure device must be configured to enable the proper traps, the trap receiver (IP address of the Wireless Services Platform) and

community string before the notifications will be processed. By default, the community string "public" should be used when enabling traps on an infrastructure device.

**NOTE** To enable SNMP traps, you must use ADSPadmin. Details are included in the AirDefense Services Platform 9.0 User Guide.

Infrastructure Alarms are broken down into the following nine sub-types:

- Device Operation—Device operation events are based on operations-related SNMP trap notifications from
  infrastructure devices. The alarms in this category indicate that a standard process or service on an infrastructure
  device has changed. Device operations can include a host of services from Dynamic Host Configuration Protocol
  (DHCP), cluster or redundancy control, Remote Authentication Dial-in User Service (RADIUS) server enablement or
  even Hotspot status changes. Events in this category assist in understanding if the proper services are running on
  an infrastructure device and if there may be any issues related to a specific service.
- Device Status—Device status events are based on operational status of an infrastructure device. The alarms in this
  category indicate whether a device is running, in what state a device may be operating, or if a device is currently
  offline. Device status events are not tied solely to the core infrastructure device such as a wireless controller, but
  also includes the adopted access point / port status. An access point may be denied adoption due to a wireless
  controller configuration option and an incorrect network setup.
- Diagnostics—Diagnostics events are based on hardware and software status notifications received in the form of SNMP traps for an infrastructure device. The alarms in this category trigger when hardware and software resource limits are reached.
- MIB-II—MIB-II events are based on standard Management Information Base (MIB) II SNMP traps for an
  infrastructure device. MIB-II traps are defined in RFC 1098 as traps supported by all devices that use the MIB-II
  standard. While most devices will use MIB-II to define these traps some devices have ported these traps into their
  'private' or 'proprietary' MIBs as defined by the hardware vendor.
- Others—All the unregistered SNMP traps from infrastructure devices.
- Performance—Performance events are based on the infrastructure device performance as related to the wireless network. Events in this category provide critical information about wireless station behavior (authentication and association), interference or congestion, and wireless utilization levels in the environment.
- Platform Events—Platform events are based on configuration-related internal notifications and configuration-related SNMP traps received from infrastructure devices. The alarms in this category indicate that a configuration event has occurred on an infrastructure device including a configuration change, a configuration is out of compliance or that a configuration update has failed. Device configurations are monitored for changes on a periodic basis to ensure that the device configuration matches the assigned profile for a device based upon the folder where a device is located. If the configuration on the infrastructure device does not match an alert will trigger a notification of the configuration change. SNMP trap notifications from devices can also indicate if a configuration has changed.
- Security—Security events are based on wireless network security SNMP traps received from infrastructure devices. The alarms in this category indicate that a security-related event has occurred as detected by an infrastructure device. Wireless controllers and access points that have been dedicated as 'detectors' periodically scan the wireless network for neighboring APs, possible rogue devices, wireless intrusions and active wireless attacks.
- Statistics—Statistics events are based on wireless network and service statistic SNMP traps received from
  infrastructure devices. Infrastructure devices measure network service performance (Hotspot status) and statistical
  thresholds as set in a device configuration. Statistical events are triggered when a specific statistical threshold has
  been exceeded. Examples of statistical thresholds include packets per second, throughput, average retries, and
  packets dropped. Setting statistical thresholds are useful for measuring network performance on a per infrastructure
  device basis.

### Alarm Library

To view a list of Infrastructure Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Infrastructure, and then open the alarm sub-type to see all the alarms associated with the sub-type.

## LBS Alarms

Location Based Services (LBS) alarms alert you to visitors with Wireless Clients entering or leaving your location. LBS Alarms are broken down into the following two types:

- Presence—A Wireless Client has been detected in the environment or has left the environment.
- Region Presence—A Wireless Client has met one of the following conditions:
  - Entered a predefined virtual region.
  - Exited a predefined virtual region.
  - Has been detected in a predefined virtual region for a specified amount of time.
  - Has been detected within a specified distance of a predefined virtual region.

To view a list of LBS Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, select LBS, and then select the alarm sub-type to see all the alarms associated with the sub-type.

### Performance Alarms

Performance Alarms alert you to events that provide critical information about the service levels of the wireless network. In a wireless environment, Performance events can be an indication of problems related to configuration, compatibility, congestion, coverage, potential interference sources, and utilization levels. Because 802.11 operates in a shared and unlicensed frequency spectrum, it is possible that performance issues may be the result of non 802.11 devices such as microwaves and cordless phones, or could be a result of a conflict with other 802.11 devices, including both valid devices as well as neighboring devices transmitting into the monitored airspace. Performance Alarms are broken down into the following eight sub-types:

• AP Testing—AP Testing Events track network failures and provide proactive notification that the network resources may be unavailable. The alarms in this category indicate a failure of one of the test conditions. Any alarm should be considered a high priority event as it may be preventing the wireless applications from operating properly.

These connectivity tests can be run automatically or manually. The AP test uses the deployed sensors as a wireless station to connect to an AP and validate the available resources. The test validates wireless authentication, encryption, DHCP, ACL, firewall testing, general network connectivity and application availability testing.

- Configuration/Compatibility—802.11 Wireless networks operate in unlicensed frequency ranges capable of
  operating in numerous different configurations. Monitoring the wireless devices operating configuration will ensure
  maximum compatibility and network performance.
- Congestion—802.11 Wireless network operate in a shared and uncontrolled medium; congestion is inevitable as the number of wireless devices and bandwidth demands increase. AirDefense Enterprise proactively monitors for congestion problems to ensure maximum performance on the wireless network.
- Coverage—802.11 Wireless networks operate in unlicensed frequencies; however the allowable power output by
  any single device has been regulated. This limits range and coverage capable by any single 802.11 capable wireless
  device. The main causes of coverage problems are related to deployments. AirDefense Enterprise provides
  detections of coverage problems to assist in troubleshooting specific areas of the wireless networks.
- LiveRF—LiveRF is a tool to that uses live data from sensors and WLAN infrastructure to provide real-time
  visualizations of the environment. The use of live data feeds ensures the visualizations accurately represent
  environmental changes and transient issues which may not have been captured in the plan or site survey.
  Visualizations provided allow administrators to troubleshoot wireless connectivity, throughput issues, capacity

problems and identify RF interference sources for a floor or entire building. All of this is performed from a central console, so troubleshooting can be performed without having to send administrators out to remote locations. LiveRF also allows runs in the background to automatically detect network problems based on thresholds defined by the administrator. The alarms in this category are a result of these proactive network problem detection capabilities.

- Potential Interference Sources—802.11 devices operate in unlicensed frequency ranges, 2.4GHz for b/g and 5GHz for a-channels and are subject to interference from other devices utilizing the same frequency. Common examples of these devices are: microwave ovens, Bluetooth devices, baby monitors, cordless telephones, Zigbee devices, non 802.11 wireless security cameras and wireless USB devices (wireless keyboard and mouse).
- RF Spectrum Analysis—802.11 Wireless networks operate in unlicensed frequencies. This includes any non 892.11 transmitters such as cordless phones, and Bluetooth share frequency spectrum with 802.11 wireless networks. A non 802.11 transmitter can impact the network by causing interference. Identifying the source is difficult with standard 802.11 hardware as these simply appear as noise. Spectrum Analysis can be used to identify the source of the interference and judge the impact the interferer will have on the wireless network.
- Utilization—802.11 Wireless networks operate in a medium where all devices share the available bandwidth. Any single device is capable of impacting performance by using all available wireless resources. AirDefense Enterprise monitors over 50 performance related utilization statistics for the authorized wireless devices, to ensure that utilization related performance problems are discovered before causing significant wireless network performance degradation.

# Alarm Library

To view a list of Performance Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Performance, and then open the alarm sub-type to see all the alarms associated with the sub-type.

# Platform Health Alarms

Platform Health Alarms alert you to events that provide information about the state of the AirDefense Services Platform and the Sensors which report back to the appliance. Platform Health Alarms are broken down into the following three sub-types:

- License Manager—License events provide information about the features and functionality in the ADSP that require a license to operate.
- Platform—Platform events provide operational and health information about the ADSP appliance.
- Sensor—Sensor events provide operation and health information about the Sensors that are reporting back to the ADSP appliance.

# Alarm Library

To view a list of Platform Health Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Platform Health, and then open the alarm sub-type to see all the alarms associated with the sub-type.

### Policy Compliance Alarms

Policy Compliance Alarms alert you to events that provide information about the observed operational configuration compared to the configured configuration. Policy discrepancies which are found allow configuration vulnerabilities to be corrected before they could be exploited. Sanctioned Access Point configuration problems account for a significant percentage of security vulnerabilities in any organization. Policy configuration problems typically result in significant security issues and should be addressed in a timely manner. Policy Compliance Alarms are broken down into the following eight sub-types:

- 802.11 Encryption—802.11 Wireless networks operate in a shared medium; all devices within the range of the transmission can passively hear the sender. Encryption is implemented in wireless networks to allow for secure transmission of data, and to prevent eavesdroppers from reading the contents. ADSP monitors the authorized Access Points to ensure that the defined encryption mechanisms are always used and the network operates in compliance with the enterprise policy.
- Advanced Key Generation—802.1x Authentication provides a mechanism to authenticate a user and/or computer
  against a network and generate the keys necessary to encrypt data; if required, the keys can be changed
  dynamically. ADSP monitors the authorized Access Points to ensure that the defined advanced key generation
  mechanisms are always used and the network operates in compliance with the enterprise policy.
- AirDefense Personal Policy Violation—AirDefense Personal is a client product designed to monitor the edge of the network. The edge of the network is defined by the mobile work force and their laptops that travel throughout the world to airports, hotspots, hotels, etc. As mobile workers travel they have confidential and proprietary corporate data to protect and can access the corporate network through a VPN (Virtual Private Network). User stations typically present the weakest security link to a malicious users. AirDefense Personal ensures that the enterprise policy is enforced any where, any time the client is using mobile resources, even when it is outside of the range of ADSP monitoring Sensors.
- Authentication—ADSP monitors 802.11 authentication as defined in the company policy against what has been observed in the air, allowing for notification of enterprise compliance policy violations.
- Environment—Environmental events allow for monitoring of generic operation wireless network activities. These events could have an impact on enterprise compliance, security and performance requirements.

ADSP Environment policy compliance includes alarms that alert you to WiFi Direct devices that are violating your network compliance policy. WiFi Direct is peer-to-peer networking which may present issues with corporate networks controlling WiFi Direct devices. Being able to detect WiFi Direct gives corporate personnel a tool to investigate and determine if there is a threat to their network.

- Global—Global events are generic informative events about observed behavior in the wireless network.
- Incorrect BSS Configuration Observed—BSSs typically have static configuration set by the administrator. A BSS
  which changes its configuration or is not using the default configuration could prevent authorized access or allow
  unauthorized access. Incorrect configuration events monitor the BSS configuration as observed through the air
  against defined operational policies.
- Other Encryption—802.11 Wireless networks operate in a shared medium; all devices within the range of the
  transmission can passively hear the sender. Encryption is implemented in wireless networks to allow for secure
  transmission of data, and to prevent eavesdroppers from reading the contents. Other Encryption category allows for
  monitoring of 3rd party encryption that is not defined in the 802.11 specification, offering an additional level of
  security for the wireless network. ADSP monitors the authorized Access Points to ensure that the defined encryption
  mechanisms are always utilized and the network operates in compliance with the enterprise policy.

# Alarm Library

To view a list of Policy Compliance Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Policy Compliance, and then open the alarm sub-type to see all the alarms associated with the sub-type.

# **Proximity**

Proximity Awareness and Analytics alarms provide a number of key functions, including Presence Services, WiFi Analytics, Locationing (RTLS) Services, and Historic Location Analysis. Proximity Alarms are broken down into the following sub-types:

- Location Subscribers—Web servers can be registered as "Location Subscribers" on an ADSP appliance. ADSP will
  then proactively "push" Proximity data to these subscriber servers as it becomes available. Alarms in this category
  describe communication failures with those subscriber servers.
- Presence—The Presence function supports identification of WiFi devices using the sensors in the target environment. Presence allows the system user to prepare for arrival of the subject device in the target environment. Detection of devices is automatic and alerts the system that a device has been detected on site or in the facility. The presence function also supports the push of information using the API to external systems and applications which may use the information to trigger additional actions. Presence is engineered for quick setup and does not require any information regarding the physical environment of the store or facility.
- Region Events—The Locationing function supports real-time tracking of WiFi targets based on the Real-Time
  Locating System standard (RTLS). This capability allows solution operator to resolve the position of a target device
  to within a radius of three meters. The system will also track the target and, with additional information such as the
  physical layout of a facility, will enable the operator to support enhanced engagement based on defined boundaries,
  device profiles and behaviors. Real-life applications of the capability include: Geofencing, Prioritized Device
  Tracking, and WiFi Device Inventory.

### Alarm Library

To view a list of Proximity Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Proximity, and then open the alarm sub-type to see all the alarms associated with the sub-type.

#### Reconnaissance Alarms

Reconnaissance Alarms alert you to events that track devices which are actively attempting to locate wireless networks. 802.11 wireless networking operates in a shared medium in which the wireless signals are not constrained by the traditional physical boundaries. Signals may extend outside of building boundaries into parking lots or neighboring faculties enabling valid client devices, attackers or malicious users to receive the signals and discover available wireless networks. Wireless behavior from supplicants such as such as Windows XP zero configuration client (WZC) is an example of normal reconnaissance behavior where the client will continue to probe for all configured networks; this is normal reconnaissance activity that allows the clients to find networks which do not broadcast SSIDs.

Alternatively, Reconnaissance may be used by a malicious user as the first step in an attack on a wireless network. Open source reconnaissance tools, such as Wellenreiter, Netstumbler, and Dstumbler, can be used to discover wireless networks. Some reconnaissance tools use active methods to detect wireless networks and are easily detected by ADSP, while other tools such as Kismet have transitioned to a passive or "listen only" mode, and cannot be detected by any WIDS platform. For customers operating in no-wireless environments, reconnaissance events are of medium to high importance, and should be investigated. For deployments in urban multi-tenant areas reconnaissance events are of minor importance, because of the increasing prevalence of wireless networks combined with the increasing sophistication of newer reconnaissance tools that operate in passive mode and cannot be detected. Reconnaissance Alarms are broken down into the following three sub-types:

Reconnaissance Tools—Reconnaissance tools enable a user to discover available wireless devices in the vicinity of the user running the tool. While early versions of these tools use active methods to find available wireless resources, newer version are increasingly more sophisticated and have transitioned to passive or listen only mode and will go undetected.

Typical Client Activity—In wireless networking clients actively search for the wireless networks they have been configured to connect to, enabling the clients to find the wireless Access Points that are in the vicinity of the station. Once a client connects to an Access Point it will continue to search for other resources, which may include different networks or resources with a higher signal strength. Reconnaissance activity in environments with deployed wireless networks is considered typical and is expected behavior from devices.

Weakness—Access Points can be configured to make them more or less vulnerable to reconnaissance activity; some of these options include broadcasting the SSID in beacon, and options to respond to null probe requests. Configuring the

Access Point to not respond to null probe requests and disable broadcasting the beacon in the SSID is a good security practice, which hides the wireless network identify from basic users, however it will do little to deter more advanced users attempting to discover the wireless network.

# Alarm Library

To view a list of Reconnaissance Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Reconnaissance, and then open the alarm sub-type to see all the alarms associated with the sub-type.

# **Rogue Activity Alarms**

Rogue Activity Alarms alert you to devices participating in unauthorized communication in your airspace. Events included in this category range from detection of a wireless device operating in the airspace to detection of the most severe risks, e.g., unsanctioned wireless device communicating with the wired network. ADSP makes a clear distinction between an unauthorized device—which may be a neighboring device transmitting into the monitored airspace—and a rogue device—which is a device communicating with a device on the sanctioned wired network. This distinction is critical to understand and appropriately respond to the threat posed by each individual device. This advanced threat assessment capability allows the administrator to safely ignore neighboring access points while focusing his attention to real threats. Rogue Activity Alarms are broken down into the following four sub-types:

- Authorization Violation—ADSP monitors the airspace for all wireless devices. The authorization violation subcategory defines devices which have not been acknowledged as sanctioned enterprise wireless devices, ignored transient or neighboring devices.
- Extrusion—Wireless technology increases the attack vectors that exist and present security challenges to an enterprise. Threats against infrastructure devices such as rogue APs, DoS attacks, and mis-configurations are some of the most well known and the primary focus to secure and protect against. Often overlooked are lesser known and more prevalent threats that exist against endpoints or wireless stations. The very nature of how these endpoints search for available wireless networks to connect and inability to validate authenticity of the network they are connecting to makes them vulnerable to forming unsanctioned connections. This process of a sanctioned wireless station connecting to an external unsanctioned network is known as an Extrusion. A successful Extrusion may take several forms but will always have the same effect of a sanctioned device forming L2 and L3 connection and should be considered a similar threat to a hacker connection directly to a laptop with a crossover cable.

ADSP Rogue Extrusion now includes alarms that alert you to WiFi Direct devices on your network. WiFi Direct is peer-to-peer networking which may present issues with corporate networks controlling WiFi Direct devices. Being able to detect WiFi Direct gives corporate personnel a tool to investigate and determine if there is a threat to their network.

- Rogue Exploit—Rogue Exploit sub-type contains alarms to detect true rogue activities by any unsanctioned wireless
  device communicating with the devices on the wired infrastructure. Examples include unauthorized Access Point
  physically attached to the wired network (Rogue AP) or an unauthorized station on the wireless network connected
  to an authorized AP (Rogue Wireless Client).
- Wired Network Monitoring—Rogue Activity includes events for devices participating in unauthorized communication in your airspace. Examples of the type of event included in this category are detection of a wireless device operating in the airspace to detection of the most severe risks unsanctioned wireless device communicating with the wired network. AirDefense Enterprise makes a clear distinction between an unauthorized device, which may be a neighboring device transmitting into the monitored airspace, and a rogue device, a device which is communicating with a device on the sanctioned wired network. This distinction is critical to understand and appropriately respond to the threat posed by each individual device. This advanced threat assessment capabilities allows the administrator to safely ignore neighboring Access Points while focusing his attention to real threats.

## Alarm Library

To view a list of Rogue Activity Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Rogue Activity, and then open the alarm sub-type to see all the alarms associated with the sub-type.

### Vulnerabilities Alarms

Vulnerabilities Alarms alert you to weaknesses that are not actively exploited, but have been detected in the airspace. Weaknesses can potentially be exploited by both active and passive methods. For example, unencrypted wired side traffic leakage can be exploited passively by discovering wired-side device information, while rogue Access Points can be actively exploited by a station associating to it. Vulnerabilities provide an inherent security risk to the enterprise and should be carefully evaluated to understand the potential exposure that could occur if a vulnerability was exploited. Once a vulnerability is discovered options should be considered to remediate the vulnerability to prevent it from being exploited. Vulnerability Alarms are broken down into the following five sub-types:

- Fuzzing—An active attacking technique that is used to find vulnerabilities and flaws in vendor's wireless drivers. When a fuzzing attack occurs, a malicious user will generate valid 802.11 frames but will randomly change information in the frames in an attempt to discover vulnerabilities in the wireless driver. A successful fuzzing attack can have various outcomes, depending on the specifics of the attack and the vulnerability in the wireless driver. Possible outcomes include full root access of the attacked system, remote code execution, DoS attack, or kernel crash. In general, fuzzing attacks present significant risk to the enterprise. Because wireless drivers receive and process broadcast traffic, fuzzing attacks may not require a physical connection but just physical proximity to the attacker to execute a successfully attack.
- Predictive Problems—Through passive wireless monitoring AirDefense will provide events indicating potential
  wireless security issues. Issues may be related to network or client configuration and may not currently be actively
  exploited, however the danger exists that they could be exploited. Predictive problem detection allows an
  administrator to take proactive measures to resolve security issues before a malicious user has the potential to
  exploit it.
- Suspect Activity—Suspect Activity captures wireless events or activity, though not a direct attack on the wireless
  network, suggest the potential for an exploit. Suspect activity events should be reviewed as they generate, often
  suspect activity would be accompanied by an other exploit events as it may be only one facet of malicious activity.
- Vulnerability Assessment—ADSP actively tests the security posture of the wireless infrastructure to determine if
  there are weaknesses that could allow a wireless user to access sensitive systems on the wired side. This is
  accomplished by allowing the user to perform scheduled or on-demand tests that allow the sensor to emulate a
  station (laptop or other wireless device), associate to one or more access points, and test different paths of access
  to the wired side. The alarms in this category indicate that a vulnerability has been found in the security posture and
  should be considered a high priority event, and could relate to the exposure of sensitive information such as
  cardholder information. This vulnerability may be the result of a firewall or wireless switch misconfiguration, or some
  other weakness in the layered defenses. A subsequent vulnerability report can be created based on these alarms. In
  addition, the Action Manager can be used to automatically disable an Access Point until the vulnerability has been
  remediated.
- Wired Leakage—In wireless networks unencrypted wired side traffic leakage into the air is a result of basic Access Point functionality. The Access Point at its most simplistic form is a bridge between the wired medium and the wireless medium, allowing wireless devices to communicate with devices on the bounded wired network. An Access Point typically works the same for traffic in the reverse direction, traffic from the wired network can be transmitted into the air, to specific devices as well as broadcast addresses. The security concern entails the broadcast or multi-cast wired traffic which the Access Point bridges into the air in clear text. All devices within range of the AP can passively listen to this traffic and gain information about network configuration, routing, and the devices on the wired network. This is problem is compounded when the Access Point is placed on a VLAN which has user systems

NetBios traffic that can reveal a great deal about the networked devices. It is best practice to place the Access Points on a dedicated subnet which will limit the broadcast domain of the network to minimize wired side leakage.

### Alarm Library

To view a list of Vulnerability Alarms for each alarm sub-type, go to Configuration > Operational Management > Alarm Configuration, open Vulnerabilities, and then open the alarm sub-type to see all the alarms associated with the sub-type.

# **Client Types**

Client Types gives you the ability to:

- Add new client types to your system.
- Edit existing client types to change the icon or name.
- Remove existing client types from your system.



Click the New button to add a new client type.

New Client Type	×
Set Icon: Name New Type: *	
<b>A</b> -	
OK Cancel	

Select an icon by choosing an icon from the Set Icon drop-down menu, type in a new name in the Name New Type field, and then click OK.

To edit a client type select (highlight) the client type and then click the Edit button. You can change the icon or the client type name.

To remove a client type, select (highlight) the client type and then click the Remove button.

Remove	Client Type	×
🔒 test		
Any wirele	ss clients currently set to this client type will be reset to the following	ng:
Reset to:	Employee Personal Device	-
ОК	Cancel	

Click OK to remove the client type.

# **Device Action Manager**

The Device Action Manager allows you to automatically apply rules to devices in your system. By automating your response to certain predefined conditions, you are free to concentrate on other administrative task; thus reducing management overhead. You may define as rules as you need to manage your network.

Device Action Manager	
B @ADSP .	Enable configuration
B Dountry1 💿	
🗄 🎥 C1Region1 💿	
B 😹 Country10 💿	New WirelessClient/BSS Rule Set - Copy settings to all appliances
🗄 👺 C10Region1 😠	Assignment Template Name
B Dountry11 🕤	2524-353a
🗄 😹 C11Region1 💿	New_Dev_Action_Mgr_Name
🖻 💓 Country12 🛞	New_Dev_Action_Mgr_Name(1)
🖲 🚂 C12Region1 😠	New_Dev_Action_Mgr_Name(2)
🗟 💓 Country13 😠	
🛪 🚂 C13Region1 💿	
🖂 💓 Country14 💿	
🗄 🐌 C14Region1 💿	
E Duntry15 🕤	
🗄 😹 C15Region1 💿	
E 💭 Country2 🕤	
H 😹 C2Region1 💿	
🖻 💓 Country3 💿	
🖲 🚂 C3Region1 😠	
🗟 💓 Country4 😠	
🛪 🚂 C4Region1 😠	
🗟 💓 CountryS 💿	
🗄 🍃 CSRegion1 💿	
🖂 💓 Country6 💿	
🗄 🐌 C6Region1 💿	
E Duntry7 💿	
E 👺 C7Region1 💿	Apply Reset

The Device Action Manager table displays one rule per row using the following columns:

Column	Description
Assignment	Specifies if a template defining a rule is marked for use.
Template Name	The name of the template defining a rule.

Once a template is added to the Device Action Manager, you can edit, copy, or delete it by selecting (highlighting) a template and then clicking on the appropriate link that appears to the right of the template.

The Device Action Manager supports two types of rule sets: one for Wireless Clients/BSSs and one for Infrastructure devices. ADSP uses a dual purpose button to access the rule sets:

- New Wireless Client/BSS Rule Set
- New Infrastructure Device Rule Set.

Clicking the drop-down menu button displays a menu where you can select one of the rule sets. The last option that you select becomes the button.

# Adding a New Wireless Client/BSS/Unknown Devices Rule Set

The Wireless Client / BSS / Unknown Devices Rule Set window is where you add a Wireless Client/BSS Rule Set or edit an existing Wireless Client/BSS Rule Set.

amerti	New_Dev_Action_Mgr_Name	Add Anot	ther Rule (Limit: 100 rules)	
Rule_	01 💿 🗹 Enable Click to add/edit descri	ption.		
When If	Filter(s)         All       •         Select Filter       •         Add Another       (limit: 25 filters)	x	Action(s) Perform the following action(s): Select action + Add Another (limit: 5 actions)	×
	Add Another (limit: 25 filters)		Add Allouler (mild o decorby	

There are three things that you must do to define a Wireless Client / BSS / Unknown Devices Rule Set:

- 1 Name the rule set.
- 2 Select and define at least one filter. You may have up to ten filter. Click the Add Another button to add additional filters. Each added filter adds an "and" statement.
- 3 Select and define at least one action. You may have up to five actions. Click the Add Another button to add additional actions.

A rule set may have one or more rules. Each rule must have a least one filter and one action. Click the Add Another Rule button to add additional rules.

### Configuring Filters

Configure your filters by using a When statement and an If statement. Begin by selecting when the filters (When statement) will be used. There are four options:

- All—All of the selected conditions must be met (logical "and" operation).
- Any—One or more selected conditions must be met (logical "or" operation).
- None (All)—None of the selected conditions are met (logical "and" operation).
- None (Any)—One or more selected conditions are not met (logical "or" operation).

The When statement works together with an If statement matching a filter with a value. The available filters are:

- Adhoc
- Associated
- AssociatedBSSClassification
- AssociatedBSSIP
- AssociatedBSSMAC
- AssociatedBSSName
- AssociatedBSSVendorPrefix
- Channel
- ConnectedToWired
- Device802\_1XName
- DeviceAuthentication
- DeviceClassification
- DeviceClassificationInherit
- DeviceClientType
- DeviceEncryption
- DeviceFirstPolled
- DeviceFirstSeen
- DeviceIP
- DeviceLastPolled

- DeviceLastSeen
- DeviceMAC
- DeviceManufacturer
- DeviceName
- DevicePolledID
- DevicePolledSSID
- DeviceProtocol
- DeviceSSID
- DeviceSensedID
- DeviceSensedSSID
- DeviceType
- DeviceVendorPrefix
- SensorIP
- SensorMAC
- SensorName
- SignalStrength
- WatchList
- WiFiDirect.

*IMPORTANT*IN DeviceActionMgr, the filters order within the rule are order dependent. For example, if you want create a rule to sanction BSSs, the first filter would be DeviceType=Include BSS (this would ignore all clients), then DeviceManufacturer and then SSID. If you are using LIKE or ILIKE the % sign is a wildcard. (LIKE or ILIKE can also be used for wildcards.)

# Selecting Filters

Select a filter by clicking the drop-down arrow next to the Select Filter box.

me: *	New_Dev_Action_Mgr_Name		Add And	other Rule	(Limit: 100 rules)
Rule_(	D1 💿 🗹 Enable Click to a	add/edit descrip	otion.		
	Filter(s)			Action(s)	
When	All • of these filte	ers are met		Perform the	e following action(s):
If	AssociatedBSSMAC	- Edit	×	Select acti	on 🔻
	AssociatedBSSIP	÷		Add Anot	her (limit: 5 actions)
	AssociatedBSSMAC				
	AssociatedBSSName				
	AssociatedBSSVendorPrefix				
	Channel				
	ConnectedToWired				
	Device802_1XName				
	DeviceAuthentication				
	DeviceClassification				
	DeviceClassificationInherit				
	DeviceClientType				

# 7-144 AirDefense Services Platform User Guide

When you select a filter, an Edit button is displayed. Click the Edit button to select a mathematical comparison to indicate the relationship between the filter and a value that you specify.

	AssociatedBSSMAC	=	*	×
		=	1	
	_	!=	=	_
e	AssociatedBSSMAC:	MAC Range	_	
		LIKE		
P		ILIKE	-	
	Save Cancel			

Click the drop-down menu to select the type of comparison. This will vary according to the selected filter. The type of comparison may be:

- = Is equal to
- != Is not equal to
- < Is less than</li>
- <= Is less than or equal to
- MAC Range Range to pick up MAC address.
- > Is greater than
- >= Is greater than or equal to
- LIKE Is similar to, matches some portion (Used for a partial match)
- ILIKE Case insensitive partial match
- IN Condition exists within the filter value (usually used when the filter combines two or more variables which must be compared in some way to create a trigger)

There will be one or more other fields to determine a value. This will vary according to the selected filter.

Click Save to save the comparison.

The following screen shot shows an example of a filter within a rule.

Name: *	New_Dev_Action_Mgr_Name	Add An	other Rule (Limit: 100 rules)	
- Rule_	01 • 🗹 Enable Click to add/edit desc	ription.		
	Filter(s)		Action(s)	
When	All  of these filters are met		Perform the following action(s):	
If	AssociatedBSSMAC - Edit	×	Select action	×
And	DeviceFirstSeen - Edit	×	Add Another (limit: 5 actions)	
			Add Another (mint: 5 actions)	
	Add Another (limit: 25 filters)			
	Add Another (mint: 25 mers)			
	Add Another (mild: 25 mers)			
	Add Another			
	Add Another (minit 25 mers)			

You can remove a statement by clicking the x next to the statement.

#### Actions

You may specify one or more actions to run when certain conditions are met as defined by the filter(s). Valid actions are:

- Classify Devices—Classifies devices using the filter(s) to determine which devices are to be classified.
- Clear active alarm for active devices—Clears any active alarm if the conditions defined in the filter(s) are met.
- Set Client Type—Sets the Client Type for Wireless Clients as defined in the filter(s).
- ACL—Enables the Access Control List on switches that meet the conditions defined in the filter(s).
- Port Suppression—Suppresses communication between unauthorized devices and switches on your network as defined in the filter(s).
- Termination—Terminates devices that meet the conditions defined in the filter(s).
- AP Test—Runs an AP Test using the specified profile if the conditions defined in the filter(s) are met.
- Frame Capture—Monitors and analyzes real-time data traffic flow from devices in your wireless LAN and saves the data in a file if the conditions defined in the filter(s) are met.
- Vulnerability Assessment—Runs an vulnerability assessment using the specified profile if the conditions defined in the filter(s) are met.
- Delete Device—Deletes any device from your system that meets the criteria defined in the filter(s).

# 7-146 AirDefense Services Platform User Guide

When an action is selected, an Edit button is displayed. Click the Edit button to configure the action. Configuration will be different for each type of action. For example, selecting Classify Devices as your action displays the following dialog window.

	New_Dev_Action_mgr_Name Add Another Rule (Limit: 10 roles)	
2.0	Action Configuration	¢
	Classify Devices	_
vi:	Classify Devices as:	
	Sanctioned (Inherit Profiles)	
k k	Devices with Sanctioned (Inherit Profile) classification will inherit all security profiles at device scope level	
	Save and Close Cancel	

Classify Devices allows you to classify devices as: Sanction (Inherit Profiles), Unsanctioned, Neighboring, or Sanction (Assign Profiles). Click the Save and Close button to save the configuration and exit the dialog window.

The following screen shot shows an example of a fully defined filter and action.

	New_Dev_Action_Mgr_Name		nother Rule (Limit: 100 rules)	
∃ Rule_	01 • 🗹 Enable Click to a	add/edit description.		A
	Filter(s)		Action(s)	
When	All - of these filte	ers are met	Perform the following action(s):	
If	DeviceClientType	• Edit ×	Port Suppression - Edi	t ×
And	Associated	- Edit ×	Add Another (limit: 5 actions)	
And	DeviceSSID	- Edit ×		
	Add Another (limit: 25 filte	ers)		

You can remove an action by clicking the x next to the action.

Click the Save and Close button to save the rule set and exit the window.

# Adding an Infrastructure Device Rule Set

The Infrastructure Device Rule Set window is where you add an Infrastructure Device Rule Set or edit an existing Infrastructure Device Rule Set.

Name: *	New_Dev_Action_Mgr_Name Add	Another Rule (Limit: 100 rules)	
□ Rule_	01 💿 🗹 Enable Click to add/edit description.		A V X
When If	Filter(s)         All       •         Select Filter       •         Add Another       (limit: 25 filters)	Action(s) Perform the following action(s): Select action • Add Another (limit: 5 actions)	×
	Add Another (limit: 25 filters)	Add Another (limit: 5 actions)	

Basically, the Infrastructure Device Rule Set works the same as the Wireless Client / BSS / Unknown Devices Rule Set with differences in the filters and actions.

### <u>Filters</u>

The available filters for the Infrastructure Device Rule Set are:

- DeviceCapabilities
- DeviceDHCP
- DeviceDNS
- DeviceFirmware
- DeviceFirstSeen
- DeviceIP
- DeviceLastDataPoll
- DeviceLastSeen

- DeviceLastStatusPoll
- DeviceMAC
- DeviceManufacturer
- DeviceModel
- DeviceName
- DevicePolledIP
- DeviceSensedIP
- DeviceSerial
- DeviceVendorPrefix.

### Actions

The available actions for the Infrastructure Device Rule Set are:

- Clear active alarm for active devices—Clears any active alarm if the conditions defined in the filter(s) are met.
- Frame Capture—Monitors and analyzes real-time data traffic flow from devices in your wireless LAN and saves the data in a file if the conditions defined in the filter(s) are met.
- Data Collection—Corrects configuration compliance violations when the conditions defined in the filter(s) are met.
- Live RF / Floor Plan—Runs an infrastructure device poll to update the heat map predictions in Live RF if the conditions defined in the filter(s) are met.
- ACL—Enables the Access Control List on switches that meet the conditions defined in the filter(s).
- Port Suppression—Suppresses communication between unauthorized devices and switches on your network as defined in the filter(s).
- SNMP Trap—Sends an SNMP notification to your SNMP server if the conditions defined in the filter(s) are met.
- Spectrum Analysis—Runs a regular Spectrum Analysis or an Advanced Spectrum Analysis using the specified profile if the conditions defined in the filter(s) are met.
- Delete Device—Deletes any device from your system that meets the criteria defined in the filter(s).

# Applying a Device Action Manager Template

Once you have defined Device Action Manager templates, to use them, you must apply them to your system.

e 📦 ADSP 🕤	☑ Enable con	figuration	
	New Infrastru	acture Device Rule Set - Copy setting	os to all appliances
	Assignment	Template Name	
		Default Device Import	( Edit   Copy   Delete )
	<b>V</b>	Infrastructure_Device_Corporate	( Edit   Copy   Delete )
		Infrastructure_Device_Guest	( Edit   Copy   Delete )
		WC_Unknown_Guest	(Edit   Copy   Delete )

- $\checkmark$
- NOTE You may select multiple Device Action Manager templates by checking more than one check-box.

You should always apply a Device Action Manager template at the appliance level. When you do, the profile is inherited for all the other levels. Then, if you have a level that needs a different Device Action Manager template, you can apply that template to that level. For example, in the above screen shot, the Device Action Manager templates for ADSP could be the Infrastructure\_Device\_Corporate template; then for a special case (in the following screen shot) you could override the Device Action Manager templates at the ADSP level and apply the Infrastructure\_Device\_Guest templates to the Sanctuary Park network level.

ADSP 💿	<ul> <li>Override s</li> </ul>	ettings 🔘 Inherit settings from: 💚A	DSP 💿
□ DUS ♥	New Infrastru	ucture Device Rule Set -	
🗄 💓 Atlanta 🕤	Assignment	Template Name	
Sanctuary_Park 🤕		Default Device Import	( Edit   Copy   Delete )
		Infrastructure_Device_Corporate	( Edit   Copy   Delete )
		Infrastructure_Device_Guest	( Edit   Copy   Delete )
		WC_Unknown_Guest	(Edit   Copy   Delete )

You can copy Device Action Manager templates to all your appliances by clicking the Copy settings to all appliances button.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your changes. Click the Reset button to discard your changes.

### Sequence of Rules in Rule Sets

 $\checkmark$ 

After you add Action Rules to a Rule Set, you should consider the order in which they appear in the list. As ADSP examines devices during auto-classification, it looks for the first match between a device and an Action Rule in the Rule Set. You should place the least restrictive Action Rule at the top of the list, and the most restrictive at the bottom of the list.

# **Device Age Out**

Device Age Out allows you to specify an age out value that ADSP uses to display devices in the Network tab. For your convenience, a table is displayed listing the devices seen on your network.

Sensed devices last seen o	observations				Age out settings
BSSs	Sub Totals	Last 24 Hrs	Last 1-7 Days	Over 7 Days	You may enter a value betwee
Sanctioned	9	9	0	0	1 hour and 7 days.
Unsanctioned	954	829	125	0	Unsanctioned BSSs
Neighbor	0	0	0	0	3 Day(s) •
Sub Totals	963	838	125	0	
Wireless Clients	Sub Totals	Last 24 Hrs	Last 1-7 Days	Over 7 Days	Ad-Hoc BSS
Sanctioned	0	0	0	0	- Inders
Unsanctioned	251	190	61	0	Unsanctioned Wireless Clients
Neighbor	0	0	0	0	3 Day(s) *
Sub Totals	251	190	61	0	Unsanctioned Unknown
Unknown	Sub Totals	Last 24 Hrs	Last 1-7 Days	Over 7 Days	2 Day(s) *
Sanctioned	0	0	0	0	
Unsanctioned	775	648	127	0	
Sub Totals	775	648	127	0	
All Devices	1,989	1,676	313	0	

You may set an age out value for any of the following devices:

- Unsanctioned BSSs
- Ad-Hoc BSSs
- Unsanctioned Wireless Client
- Unknown, unsanctioned devices.

Values are specified in hours or days with a minimum of 1 hour and a maximum of 7 days. If you enter an illegal value, the field is highlighted by a red box.

After specifying an age out value, if that value is exceeded, the device will no longer be displayed in the Network tab but it will still be seen by forensics. Also, all alarms associated with the device are removed and will not display in the Alarms tab.

Click the Apply button to apply any changes. Click the Reset button to discard any changes and revert back to the previous settings.

# Job Status

Job Status allows you to view and check on jobs initiated by users using ADSP.

View Details Ca	Remove Expo	t Status				
Туре	Description	User	Status	Start Time  ③	Finish Time	Progress
SNMP Discovery	New Scheduled Impor	ccollier	Polled 3 devices	Thu Apr 12 2012 03	Thu Apr 12 2012 03	3/3
Device Configuration	n:	ccollier	Complete: successful	Tue Mar 27 2012 08	Tue Mar 27 2012 08	3/3
Device Configuration	nc	ccollier	Complete: failure	Tue Mar 27 2012 08	Tue Mar 27 2012 08	3/3
Device Configuration	nc	ccollier	Complete: failure	Tue Mar 27 2012 08	Tue Mar 27 2012 08	3/3
Device Configuration	n:	ccollier	Complete: failure	Tue Mar 27 2012 08	Tue Mar 27 2012 08	3/3
SNMP Discovery	New Scheduled Impor	ccollier	Polled 3 devices	Tue Mar 27 2012 08	Tue Mar 27 2012 08	3/3

Column Description The job type. Type Description A description of the job. This information is collected when a user inputs a description when confirming an update. User The name of the user who initiated the job. Status Gives status information such as scheduled jobs, jobs completed successfully, jobs in progress, jobs that have failed, etc. Start Time The date and time the job started. Finish Time The date and time the job completed. Progress Displays a ratio representing the number of tasks completed over the total number of tasks to complete the job.

Job statuses are displayed in table format with seven columns.

Jobs more than 7 days old will age out of the system and will not be displayed. Jobs may be canceled by selecting (highlighting) the job and clicking the Cancel button. Jobs may be removed from the Job Status list by selecting (highlighting) the job and clicking the Remove button.

You can export a job's status by selecting (highlighting) the job and clicking the Export Status button. A window displays where you can name the file and specify where to save it.

You can view job details by clicking the View Details button.

b Details		
Type: Device Configuration: WLA	N User: ccollier St	Started: 8349 AM * 52/08/2011
Description:		
Device Update Status Total: 5 Pass	: S Fail: 0 In Progress: 0	
Device Update Status Total: S Pass	: 5 Fail: 0 In Progress: 0 Device Status	Device Details
		Device Details
ADSP 💿	Device Status	Device Details
ADSP © @Unplaced Devices ©	Device Status Quap7131-C7E038 ⊙ Pass Quap754000-CCollier ⊗ Pass	Device Details
ADSP © @Unplaced Devices ©	Device Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status	Device Details
ADSP © @Unplaced Devices ©	Device Status Quap7131-C7E038 ⊙ Pass Quap754000-CCollier ⊗ Pass	Device Details

The Job Details overlay displays all the information displayed in Job Status plus some additional details such as:

- The date and time the job was scheduled.
- Which branches of the network tree are affected by the job.
- A list of the devices that are affected by the job along with a status for each device.
- Details about each affected device.

While viewing job details, you can:

- Export the job's status to a file on your workstation using the Export Status button.
- Cancel the job using the Cancel Job button.
- Save any changes such as changing the job description using the Save Changes button.

Close the Job Details overlay by clicking the Close (X) button.

# **Location Based Services**

Use Location Based Services (LBS) to customize how frequently devices within specific locations are performing RF scans. For example, you may want to use a short frequency such as seconds to track high priority client devices, but use a lower frequency for tracking APs. For each device type, you will need to create and assign an LBS profile.



NOTE A Proximity and Analytics license is required to access Location Based Services,

### **Location Based Services Profiles**

The LBS profile provides information that allows ADSP to track devices by location. To manage your LBS profiles, go to Configuration>Operational Management>Location Based Services to display the LBS screen.

Location Based Service	5
E SADSP ⊙	○ Override settings ④ Inherit settings from: ♥ADSP ⊙
<ul> <li>ADSP ○</li> <li>Country1 ○</li> <li>Country10 ○</li> <li>Country11 ○</li> <li>Country11 ○</li> <li>Country12 ○</li> <li>Country13 ○</li> <li>Country13 ○</li> <li>Country14 ○</li> <li>Country14 ○</li> <li>Country15 ○</li> <li>Country15 ○</li> <li>Country2 ○</li> <li>Country2 ○</li> <li>Country2 ○</li> <li>Country2 ○</li> <li>Country2 ○</li> <li>Country3 ○</li> <li>Country3 ○</li> <li>Country3 ○</li> <li>Country4 ○</li> </ul>	Override settings ● Inherit settings from: ♥ADSP ●          New Template         Assignment       Template Name         ✔       Default LBS Profile         (Edit   Copy   Delete )
<ul> <li>Country5 •</li> <li>CSRegion1 •</li> <li>Country6 •</li> <li>Country7 •</li> <li>Country8 •</li> <li>Country8 •</li> <li>Country9 •</li> <li>Country9 •</li> <li>Correstored control •</li> <li>Unplaced Devices •</li> </ul>	Apply Reset

# Adding a Location Based Services Profile

From the Location Based Services Profile screen, click the **New Template** button to add a new profile. Enter the Location Based Services Profile name.

Location Based Services Profile: * New_LBS_Profile		
Client Based Settings Global LBS Settings		
Client type configuration Employee Personal Device (Normal)	Copy settings Set all client type priorities	
<ul> <li>Enable client type: Employee Personal Device Priority: Normal </li> <li>Only track devices connected to authorized BSSs</li> <li>Presence Settings Location Tracking Settings</li> <li>Enable all Presence enter events</li> <li>Enter 1 event trigger -95 (dBm) RSSI</li> <li>Enter 2 event trigger -75 (dBm) RSSI</li> <li>Enter 3 event trigger -60 (dBm) RSSI</li> <li>API present event frequency 1-60 minutes, 1-59 seconds</li> </ul>	Presence age out 1-120 minutes 15  minute(s) V Enable Presence <u>exit events</u>	

Select the Client Based Settings tab and define your LBS profile by following the steps outlined in the following sections.

# **Client Type Configuration**

#### **Copy Settings**

You can copy settings for the selected client type(s). Select the client type you want to copy and click the Copy Settings tab. Select the client types you want to copy the settings to by checking the check-box.

<b>C</b>	New_LBS_Profile(2)	×	-
	Copy Employee Personal Device Settings to selected client types		
T	Hide Disabled Client Types		
	Client Types		I
c	🗹 🤰 Guest Wi-Fi User		I
	🗹 🗿 In Store Customer		l
s	🔲 🧏 Laptop		Į
	🗹 猶 Loyalty Customer		I
в	Department Phone		I
V.	Potential Customer		I
s.	🗌 🧸 Scanner		l
~	🔲 🛂 Tablet		l
	Uncategorized Device		l
re.			
1			
	Copy Settings Cancel		

When finished selecting, click Copy Settings to copy the settings and return to the previous dialog box.

### Set Client Type Priorities

Click the Set All Client Type Priorities tab to display a list of client types. On this screen you can select which client types you want to track and prioritize the devices in order of importance. The choices are critical, high, normal and low. Select the check-box of the client type you want to prioritize or select the check-box at the top of the list for all clients' types. If you do not wish to track a certain client type, leave the check-box blank to disable that type. See the following example.

Set Client Type P	riorities		
Client Type	s	Priority	
🗹 🚦 Employe	e Personal Device	Normal	-
🗹 🔋 Guest W	i-Fi User	High	-
🗹 🔋 In Store	Customer	Normal	-
🗹 🤱 Laptop		Normal	-
🔲 뙵 Loyalty (	Customer	Normal	-
🔲 💐 Phone		Normal	-
🔲 🕤 Potentia	Customer	High	
🗹 🤱 Scanner		High	-
🗹 🕹 Tablet		Normal	-
🗹 🧧 Uncateg	orized Device	Critical	

When finished, click Set Priorities to set your selected priorities and return to the previous dialog box.

Select the check box for Only track devices connected to authorized BSSs if desired for the selected devices.

### **Client Based Settings**

#### Presence Settings

Define the Client Based Settings for your Location Based Services profile using the following fields found in the Presence Settings tab:

Field	Description
Enable all Presence enter events	Enables the enter events that alerts ADSP that a device has entered the premises. Three enter events are available. Each enter event includes a RSSI threshold (in dBms) in which the device would have to exceed before triggering the presence event.
API preset event frequency	Enables the API preset event frequency. Set frequency between 1- 120 minutes or 1 - 59 seconds.
Presence age out	Sets the time span that a device's location is aged out of the system. Valid entries are 1 - 120 minutes.
Enable Presence exit events	Enables the exit events that alerts ADSP that a device has left the premises.

# **Location Tracking Settings**

Define the Client Based Settings for your LBS profile using the following fields found in the Location Tracking Settings tab:

Field	Description
Select all Sources	Select the type of source to use (Wi-Fi Zones or Wi-Fi Positioning).
Enable all Virtual Region Events	Identifies which of the available virtual region events the given device can trigger: Enter, Exit, Proximity, and/or Contained.
Location Refresh Rate	Sets the rate at which the device type is to have its location updated by ADSP.
Confidence Limit	Sets the confidence level for seeing a tracked device in your network.
Location Age Out	Sets the time span that a device's location is considered valid. The specified time span must be greater than the Location Refresh Rate. Valid entries are 1 - 120 minutes or 2 - 59 seconds. Location Age Out must be greater than the Location Refresh Rate.

# Global LBS Settings

Define the Global LBS Settings for your Location Based Services profile as follows:

Field	Description
Enable tracking non-associated wireless clients	Track wireless clients that are not associated to any wireless network.
Wi-Fi zone threshold	Wi-Fi zone location tracking will place a client on the sensor reporting the highest signal strength above the zone threshold. The threshold is specified as an RSSI value in dBm.

# Applying an LBS Profile

# Edit LBS Profiles

Yo have the option to edit, copy or delete the LBS profiles as needed. Follow these steps:

- 1 Select (highlight) the LBS profile.
- 2 Click the Edit, Copy or Delete link and make your changes.
- **3** Click Save to save your changes.

# Copy Settings to all Appliances

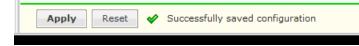
Once you have defined an LBS profile, to use it, you must apply it to your system. You should always apply an LBS profile at the ADSP appliance level. Click Copy settings to all appliances to copy the defined LBS profile to all appliances in your system.



NOTE You must have a Central Management license in order to copy settings to all appliances.

	te Copy settings to all appliances	
Assignment	Template Name	
۲	Default LBS Profile	( Edit   Copy   Delete )
$\bigcirc$	New_LBS_Profile	( Edit   Copy   Delete )
$\bigcirc$	New_LBS_Profile(1)	( Edit   Copy   Delete )
$\bigcirc$	New_LBS_Profile(2)	( <u>Edit</u>   <u>Copy</u>   <u>Delete</u> )

Click Apply to save your changes. A confirmation is displayed the bottom of the screen:



# Set Different Profile

If you have a level that needs a different LBS profile, you can apply a different profile to that level. The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand- $\blacksquare$  button beside the ADSP appliance icon to reveal the other levels.

ADSP 👻 🚔	Override s	ettings 🔘 Inherit settings from:	Country1 🕤
Country1 💿	O orteinide s		
🗉 😸 C1Region1 💿			
🖲 🍋 C1R1City1 💿	New Templa	ate	
🗄 🎉 C1R1City2 🕤	Assignment	Template Name	
🗄 💓 C1R1City3 🕤	0	Default LBS Profile	(Edit   Copy   Delete )
Country10 😔	õ	New_LBS_Profile	(Edit   Copy   Delete )
Country11 👻	0	New_LBS_Profile(1)	(Edit   Copy   Delete )
E 🍋 C11Region1 🕤	õ	New_LBS_Profile(2)	(Edit   Copy   Delete )
Country12 😌			
🗄 ╠ C12Region1 🕤			
Country13 👻			
🗄 🐌 C13Region1 🕤			
Country14 🕤			
E 湜 C14Region1 💿			
Country15 🕤			
E 🏀 C15Region1 💿			
Country2 💿			
E 🎾 C2Region1 💿			
Country3 🕤			
E 📜 C3Region1 💿			
Country4 🕤			
🗉 湯 C4Region1 💿			
Country5 🕤			

For example, in the above screen shot, the LBS profile for ADSP shows as the Default\_LBS\_Profile. In the left column you have selected the Country1 level and you can use the Override settings option and apply the New\_LBS\_Profile profile. Click Apply to save your changes.

**NOTE** Updates to LBS profiles are treated as jobs and are included in Job Status under Configuration > Operational Management.

 $\checkmark$ 

cation Subscriptions		
able configuration		
v Template Copy settings to all appliances		
gnment Template Name		
✓ New_LSP		
gnment Template Name		

# **Location Subscriber Profiles**

Use Location Subscriber Profiles to define subscriber profiles used in Proximity and Analytics. The profile specifies information for connecting to a third party application. Existing profiles are displayed in the table below the row of buttons.

cation Subscriptions		
✓ Enable configuration		
New Template Copy settings to all a	ppliances	
Assignment Template Name		
New_LSP		

You can edit, copy or delete any selected (highlighted) profile by clicking the appropriate link. To edit or copy a profile, select (highlight) the profile, click the Edit or Copy link, and then make your changes. Click Save to save your changes.

The Copy settings to all appliances button will copy the defined Location Subscriber Profiles and all profile assignments to all appliances in your system.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click Apply to save your additions (changes). A confirmation overlay is displayed.

Confirm Updates			×
<ul> <li>Save for Next Update</li> </ul>			
<ul> <li>Update Immediately</li> </ul>			
O Schedule Update: 10:0	00:00 AM 🔻 on 10/21/20	11	
These changes will update	0 devices	Job Description	
Device Type	Count		ן ר
	ОК	Cancel	

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Updates to Location Subscriber Profiles are treated as jobs and are included in Job Status under Configuration > Operational Management. The description supplied in the confirmation helps identify jobs.

Click Reset to discard any additions (changes).

# Adding a New Location Subscriber Profile

Subscriber Na	ame: *	New_Location_Subscriber	_Name				
Connection Se	ettings	Location & Region Events	Presence	Events	RSSI Dat	ta	
https://	Subscrib	per Push URL: *			Host: *	Enable Proxy Set	ings
	Single II FQDN:	P: 192.168.1.1:1234 example.com:1234			Port: *		
Format:	🖲 Binai	ry 🔘 JSON			name: * sword: *		
Timeout: * Retry Limit: *		milliseconds				🗌 Display Passw	ord
Username: <b>*</b> Password: <b>*</b>							
	Displ	ay Password					
	Test C	Connection					

Click New Template to add a new profile.

.Name your Location Subscriber Profile in the Subscriber Name field and use the following tabs to define the profile:

- Connection Settings
- Location & Region Events
- Presence Events
- RSSI Data.

**NOTE** These tabs are described in detail in the following sections.

After defining the profile, click Save and Close to save the profile and exit. Click Save to save the profile and leave it open. Click Cancel to cancel any changes that are not saved and exit the profile.

## Connection Settings—Location Subscriber Profile

Use the Connections Settings tab to set up an secured connection to a third party application.

Connectio	n Settings	Location & Region Events	Presence Events	RSSI Data	3
https	s://	iber Push URL: <b>*</b> IP: 192.168.1.1:1234 example.com:1234		Host: *	Enable Proxy Settings
Format:	<li>Bina</li>	ary 🔵 JSON		ername: *	
Timeout: Retry Limit:	* 2000 * 3	milliseconds		[	Display Password
Username: Password:					
		Connection			

The Connections Settings tab is divided into two parts: subscriber information (required) and proxy settings (optional).

The subscriber information supplies the information needed to make the connection to the third party application. Subscriber information includes the following fields:

Field	Description
Subscriber Push URL Supplies the IP address (192.168.1.1:1234) or domain name (example.com:1234) u connect to a third party application.	
Format	Specifies the data exchange format (Binary or JSON).
Timeout	Specifies a timeout value for the connection to complete.
Retry Limit	Indicates the number of attempts to retry making a connection.
Username	Supplies the user name used to authenticate the connection.
Password	Specifies the password of the user making a connection. You may select the Display Password check-box to reveal the password.

You can test the connection to see if it is working by clicking the Test Connection button.

Proxy settings allow you to configure a proxy if you are required to do so to access the Internet. Proxy settings include the following fields:

Field	Description
Enable Proxy Settings	Select the check-box if users must use a proxy to access the third party application.
Host	The IP address of the proxy server.
Port	The port number used to communicate with the proxy server.
Username	A valid username used to authenticate a user to the proxy.
Password	The password of the user used for authentication. You may select the Display Password check-box to reveal the password.

### Location & Region Events—Location Subscriber Profile

Use the Location & Region Events tab to stream location and region events to a third party application.

Enable <b>region event</b>	stream		
Select all Sources	Select all Client Types	Filter by Wireless Client	Filter by Region
	Employee Personal	Search for MAC address	Search for Region name
Wi-Fi Zones Wi-Fi Positioning	🔲 🔮 Guest Wi-Fi User		
WI-FI Positioning	🔲 🚰 In Store Customer		
Select all Events	Laptop		
V Enter	🔲 🍓 Loyalty Customer		
V Exit	Phone		
Proximity	Potential Customer		
Contained	🗌 🔒 Scanner	Dalata	Delate
	Tablet	Delete	Delete

Field	Description
Enable location event stream	Select check-box to turn on streaming location events to a third party application.
Enable region event stream	Select check-box to turn on streaming regional events to a third party application.
Select all Sources	Select the type of source to use: Wi-Fi Zones (zone tracking) or Wi-Fi Positioning Zones (position tracking.) You can select both, but position tracking will take precedence.
	To see all the devices that have been placed on a sensor, select the 3 <sup>rd</sup> button on the right side of the left pane. All the devices will be displayed. To move a zone-tracked device to the top of the stack, click on the device in the left hand pane.

# 7-164 AirDefense Services Platform User Guide

Field	Description
Select all Events	Filters streaming by events. The event triggers are Enter, Exit, Proximity, and/or Contained. You may select all the triggers by selecting Filter by Event Type, or you may select one or more events separately. When filtering by events and a trigger occurs, location and region event information is sent to the third party application.
Select all Client Types	Filters streaming by client types. You may select all client types by selecting Select all Client Types, or you may select one or more client types separately. When a client type is detected, location and region event information for that particular client type is sent to the third party application.
Filter by Wireless Clients	Filter streaming using the MAC address of one or more Wireless Clients. When a specified Wireless Client is detected, location and event information for that Wireless Client is sent to the third party application. Typing part of a MAC address displays Wireless Clients matching the partial address.
Filter by Region	Filters streaming by regions. When a region is detected, such as specific section of a store, location and region event information for the third party application is limited to the specified area(s). Typing part of a region name displays regions matching the partial name.

## Presence Events—Location Subscriber Profile

Use the **Presence Events** tab to stream presence events to a third party application.

	event stream	
Colort all Events	Select all Client Types	Filter by Wireless Client
Select all Events	Employee Personal Device	Search for MAC address
Enter 1	📃 🗿 Guest Wi-Fi User	
Enter 2	In Store Customer	
Enter 3	Laptop	
✓ Exit	Loyalty Customer	
<ul> <li>Contained</li> </ul>	Phone 23	
	Potential Customer	
	🖉 🔏 Scanner	
	Tablet	
	🖉 🔒 test	
	Uncategorized Device	Delete

Field	Description
Enable presence event stream	Select check-box to turn on streaming presence events to a third party application.
Select all Events	Filters streaming by events. The event triggers are Enter 1, Enter 2, Enter 3, Exit, and/or Contained. You may select all the triggers by selecting Select all Event, or you may select one or more events separately. When filtering by events, when a trigger occurs, presence event information is sent to the third party application.
Select all Client Types	Filters streaming by client types. You may select all client types by selecting Select all Client Types, or you may select one or more client types separately. When a client type is detected, presence event information for that particular client type is sent to the third party application.
Filter by Wireless Client	Filter streaming using the MAC address of one or more Wireless Clients. When a specified Wireless Client is detected, presence event information for that Wireless Client is sent to the third party application. Typing part of a MAC address displays Wireless Clients matching the partial address.

### RSSI Data—Location Subscriber Profile

Use the RSSI Data tab to stream RSSI data to a third party application.

Select all Client Types		Filter by Wireless Client	
Employee Personal Device		Search for MAC address	
🗿 Guest Wi-Fi User			
🚰 In Store Customer			
🛂 Laptop			
🚈 Loyalty Customer			
A Phone			
Potential Customer			
🔏 Scanner			
🕹 Tablet			
🔏 test			

Field	Description
Enable RSSI data stream	Select check-box to turn on streaming RSSI data to a third party application.
Select all Client Types	Filters streaming by client types. You may select all client types by selecting Select all Client Types, or you may select one or more client types separately. When a client type is detected, RSSI data for that particular client type is sent to the third party application.
Filter by Wireless Client	Filter streaming using the MAC address of one or more Wireless Clients. When a specified Wireless Client is detected, RSSI data for that Wireless Client is sent to the third party application. Typing part of a MAC address displays Wireless Clients matching the partial address.

### Applying Existing Location Subscriber Profile

Once you have defined a Location Subscriber Profile, you must apply it to your system.

Location Subscriber Profiles		
B @ADSP .	Enable configuration	
	New Template Copy settings to all appliances	
	Assignment Template Name	
	USP_AirDefense2	
	LSP_Corporate	

You should always apply a Location Subscriber Profile at the appliance level. When you do, the profile is inherited for all the other levels. Then, if you have a level that needs a different Location Subscriber Profile, you can apply that profile to that level. For example, in the above screen shot, the Location Subscriber Profile for ADSP could be the LSP\_Corporate

profile and then for a special case (the following screen shot) you could override the Location Subscriber profile at the ADSP level and apply the LSP\_AirDefense2 profile to the AirDefense 2 floor.

NOTE The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand- 
→ button to reveal the other levels.

Location Subscriber Profiles			
E @ADSP @ @Unplaced Devices @	Override settings ○ Inherit settings from: ♥ADSP ○		
B ) US ⊙ B ) Southeast ⊙	New Template		
B 🐺 Alpharetta 💿 B 🧱 Sanctuary Park 💿	Assignment Template Name		
Children State St	LSP_Corporate		
AirDefense 1 🕤			

In this case, the LSP\_Corporate profile will be accessible to corporate-wide employees and guest while the LSP\_AirDefense2 profile will be specific to employees and guests on Floor 2 of the AirDefense facilities. Click Reset to discard your changes.

### Pending State - Audit

NOTE A WLAN Management license is required to access Pending State Audit.

Pending State Audit is used to identify any devices that are in a pending state. Devices in a pending state have been scheduled or need to be scheduled for configuration.

Pending State Audit		
Pending State Audit	You have selected 0 of 4 devices pending configuration. Update Plan Save selected for next update Push selected updates immediately Schedule selected updates: 09:00:00 AM v on 04/10/2011 Device Type Count	
AP7131_CCAP  Profiles Updated		

Folders with a checkmark identify that folder as having devices that in a pending state. Devices with a checkmark identify that device as a device that are in a pending state.

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later using Job Status under Operation Management. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Click Apply to update the selected devices. A confirmation overlay is displayed.

# Sensor Only Settings

Sensor Only Settings are used to configure network settings for legacy Sensors and WiNG 5.3 (and later) that are configured as a Sensor only device. Legacy Sensors include AP300, AirDefense M400, M510, and M520 Sensors.

Sensor Only Settings	
B 🜍 ADSP 👻	
🌚 Unplaced Devices 🕤	
e 💓 US 💿	
🗉 🎏 Southeast 💌	This profile applies only to M520, M510, AP300, M400, and WiNG 5.3 (and higher) sensors.
	New Template Copy settings to all appliances
	Assignment Template Name
war web-war war war war war war war war war war	

Existing profiles are displayed in the table below the row of buttons.

Assignment	Template Name	
	New_sensor_settings_pro	( <u>Edit</u>   <u>Copy</u>   <u>Delete</u> )

You can edit, copy or delete any selected (highlighted) profile by clicking the appropriate link.

To copy or edit a profile, select (highlight) the Sensor Only Settings profile, click the Edit or Copy link, and then make your changes. Click Save to save your changes.

Click Copy settings to all appliances to copy the defined Sensor Only Settings profiles and all profile assignments to all appliances in your system.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click Apply to save your additions (changes). A confirmation overlay is displayed.

Confirm Updates			×
<ul> <li>Save for Next Update</li> </ul>			
<ul> <li>Update Immediately</li> </ul>			
O Schedule Update: 10:	00:00 AM 💌 on 10/21/2	011	
These changes will update	0 devices	Job Description	
Device Type	Count		
	ОК	Cancel	

In order to use Location Based Services to pinpoint a device location, a Sensor survey must be done using AirDefense Mobile 6.2 (or later.) AirDefense Mobile takes information from ADSP and uses it during the survey. After the survey is complete, information is exported back to ADSP that is vital to the accuracy of location tracking.

### **Reference Material for Location Based Services**

For detailed information on location based services, see the Proximity and Analytics —Location Based Services Design and Configuration Guide. The configuration guide explains how to set up and use Location Based Services and conduct sensor surveys. To obtain a copy of the Proximity and Analytics —Location Based Services Design and Configuration Guide, go to the Support website for product manuals at the following URL: <u>www.zebra.com/support</u>

### **Pending State Audit**



**NOTE** A WLAN Management license is required to access Pending State Audit.

Pending State Audit is used to identify any devices that are in a pending state. Devices in a pending state have been scheduled or need to be scheduled for configuration.

Pending State Audit	
Pending State Audit	You have selected 0 of 4 devices pending configuration. Update Plan Save selected for next update Push selected updates immediately Schedule selected updates: 09:00:00 AM v on 04/18/2011
AP-00-A0-F8-BB-B9-B2 Profiles Updated AP-131_CCAP Profiles Updated AP7131_CCAP Profiles Updated AP7131_CCAP Profiles Updated	Device Type Count

Folders with a checkmark identify that folder as having devices that in a pending state. Devices with a checkmark identify that device as a device that are in a pending state.

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later using Job Status under Operation Management. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Click the Apply button to update the selected devices. A confirmation overlay is displayed.

# Sensor Only Settings

Sensor Only Settings are used to configure network settings for legacy Sensors and WiNG 5.3 (or later) that are configured as a Sensor only device. Legacy Sensors include AP300, AirDefense M400, M510, and M520 Sensors.

Sensor Only Settings	
ADSP      Applaced Devices	
B 🐌 US 💿 B 🚂 Southeast 💿	This profile applies only to M520, M510, AP300, M400, and WiNG S.3 (and higher) sensors.           New Template         Copy settings to all appliances
	Assignment Template Name

Existing profiles are displayed in the table below the row of buttons.

Assignment	Template Name	
	New_sensor_settings_pro	( Edit   Copy   Delete )

You can copy, edit or delete any selected (highlighted) profile by clicking the appropriate link.

To copy or edit a profile, select (highlight) the Sensor Only Settings profile, click the Copy or Edit link, and then make your changes. Click Save to save your changes.

The Copy settings to all appliances button will copy the defined Sensor Only Settings profiles and all profile assignments to all appliances in your system.

**NOTE** You must have a Central Management license in order to copy settings to all appliances.

Click the Apply button to save your additions (changes). A confirmation overlay is displayed.

Confirm Updates	×
<ul> <li>Save for Next Update</li> </ul>	
<ul> <li>Update Immediately</li> </ul>	
○ Schedule Update: 10:00:00 AM ▼ on 10/21/201	11
These changes will update 0 devices	Job Description
Device Type Count	
ок	Cancel

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed. Click OK to apply changes or Cancel to abort.

Click the Reset button to discard any additions (changes).

#### Adding a New Sensor Settings Profile

Click the New Template button to add a new profile.

ny secongs		
Sensor Settings Profi	le ×	
Name:	New_sensor_settings_pro	
Primary Appliance:		ľ
Secondary Appliance:		ł
Tertiary Appliance:		1
	Display Passwords	
Sensor Admin Password:		
Sensor Monitor Password:		
Link Speed:	Auto	
MTU:		
	Enable IP alias	
	Enable CDP with interval (seconds)	
	Enable FIPS mode (not compatible with Internet Explorer)	
	Remote syslog to address port	
	Radio 1 (b/g) custom gain (dBi)	
	Radio 2 (a) custom gain (dBi)	
	✓ Prevent Auto Adoption	
	Sensor admin password can not be empty. Save Cancel	

Define your Sensor Settings profile using the following fields are:

Field	Description	
Primary Appliance	Specifies the IP address of the primary appliance.	
Secondary Appliance	Specifies the IP address of the secondary appliance.	
Sensor Admin Password	Specifies the admin password for your Sensors. Supplying this password is mandatory.	
Sensor Monitor Password	Specifies the monitor password for your Sensors.	
Link Speed	Selects the link speed. Link Speed Control enables you to set the Ethernet interface to either auto-negotiate (default), or to fix the interface to 10Mbps (Full or Half duplex) or 100Mbps (Full or Half duplex).	

# 7-172 AirDefense Services Platform User Guide

Field	Description
MTU	Specifies the Maximum Transmission Unit.
Enable IP Alias	Turns on IP aliasing.
CDP Interval with interval	Turns on CDP and then enter an interval in seconds.
Enable FIPS mode	FIPS Level Encryption is disabled by default. FIPS level encryption is generally not needed. If you want to use FIPS level encryption, select the check-box. This setting controls the https encryption level between the Sensor and the browser. When selected, the Sensor will only allow AES encryption to the browser (Sensor UI). Only browsers that support this type of encryption will be able to connect to the Sensor UI (e.g. Firefox) once this setting is configured to 'yes. If you are using IE, do not select this option. Communication between the Sensor and the server is not affected by this setting, and is always negotiated for AES.Note: FIPS level encryption is incompatible with Internet Explorer.
Remote syslog to address	Selects if you want to use a remote Syslog host. You must enter the host IP address along with the port number.
Radio 1 (b/g) custom gain (dbi)	Increases the signal level of radio 1 antennas by the specified value (in dBi).
Radio 2 (a) custom gain (dbi)	Increases the signal level of radio 2 antennas by the specified value (in dBi).
Prevent Auto Adoption	Prevents a sensor from being adopted by a switch.

Once you have defined your Sensor Settings profile, click Save to save your profile or Cancel to exit without saving the profile.

### Applying a Sensor Settings Profile

Once you have defined a Sensor Settings profile for your Sensors, you can now apply it to the Sensors in your network. A Sensor Settings profile can be applied to an appliance and all its network levels or it can be applied to a single network level. Any child network level automatically inherits the parent's Sensor Settings profile. A good practice is to apply a Sensor Settings profile to the appliance level. This profile should be generic as possible to fit a wide range of devices in your network. Then, if you have any special considerations, apply Sensor Settings profiles to individual network levels that must meet your predefined special configurations.

ADSP  ADSP ADSP	or Only Settings	
Southeast      Copy settings to all appliances      Assignment Template Name	DSP 👻	
B Boutheast      This profile applies only to M520, M510, AP300, M400, and WiNG 5.3 (and higher) sensors.     New Template     Copy settings to all appliances     Assignment Template Name	Unplaced Devices 👻	
New Template         Copy settings to all appliances           Assignment         Template Name	aus 🕤	
Assignment Template Name	) 🥪 Southeast 🕤	This profile applies only to MS20, MS10, AP300, M400, and WiNG 5.3 (and higher) sensors.
		New Template Copy settings to all appliances
		Assignment Template Name
<ul> <li>Sensor_Settings_Profile-Corp</li> </ul>		<ul> <li>Sensor_Settings_Profile-Corp</li> </ul>
Sensor_Settings_Profile_AD		Sensor_Settings_Profile_AD

You should always apply a Sensor Only Settings Profile at the appliance level. When you do, the profile is inherited for all the other network levels. Then, if you have a level that needs a different Sensor Only Settings Profile, you can apply that profile to that level. For example, in the above screen shot, the Sensor Only Settings Profile for ADSP could be the Sensor\_Settings\_Profile-Corp profile and then for a special case (in the following screen shot) you could override the

Sensor Only Settings Profile at the ADSP level and apply the Sensor\_Settings\_Profile\_AD profile to the AirDefense 2 floor.



**NOTE** The Override settings option is available when you select (highlight) a network level below the appliance level. Use the Expand-  $\blacksquare$  button to reveal the other levels.

Sensor Only Settings		
⇒ Q ADSP Quplaced Devices	● Override settings ◯ Inherit settings from: ♥ADSP 👻	
□ > US ● □ > Southeast ● □ > Alpharetta ●	This profile applies only to M520, M510, AP300, M400, and WiNG 5.3 (and higher) sensors.	
😑 🚬 Sanctuary Park 😠 😑 🌍 The Falls 1125 💿	Assignment Template Name	
a2AirDefense 2 ⊙	Sensor_Settings_Profile-Corp     Sensor_Settings_Profile_AD	
AirDefense 1 💿		

Click the Apply button to save your changes. Click the Reset button to discard your changes.

### **Sensor Operation**

Sensor Operation settings allow you to:

- Enable Sensor-level options
- Configure the Sensor scan pattern
- Configure sensor settings for Advanced Spectrum Analysis.

To access the Sensor Operation settings, go to Configuration > Operational Management > Sensor Operation.

Copy settings to all appliances	
and the second and th	
Scan Settings ASA In-	Line Settings
_	
Rate 30 Second(s).	
Enable Background SA Scan	
Enable WEP Cloak	
Enable Adaptive Scan	
Refresh Rate: 1 Second(s).	
Scan Mode: Default Scan •	
Channel	802.11N Extensior Scan Weight
Ch 1(2.412 GHz)	Upper 1
Ch 2(2.417 GHz)	Upper 1
Ch 3(2.422 GHz)	Upper 1
Ch 4(2.427 GHz)	Upper 1
Ch 5(2.432 GHz)	Upper 1
Ch 6(2.437 GHz)	Lower 1
	Enable WEP Cloak Enable Adaptive Scan Enable Location Tracking RSSI Scan Refresh Rate: Second(s). Scan Mode: Default Scan Channel Ch 1(2.412 GHz) Ch 2(2.417 GHz) Ch 3(2.422 GHz) Ch 4(2.427 GHz) Ch 5(2.432 GHz) Ch 5(2.432 GHz)

Use the Scan Settings and ASA In-Line Settings tabs to configure Sensor Operation. You can copy Sensor Operation configurations to all your appliances by clicking the Copy settings to all appliances button.



NOTE You must have a Central Management license in order to copy settings to all appliances.

To save any configuration changes, click the Apply button. Clicking the Reset button resets all options back to their original settings.

### **Scan Settings**

The Scan Settings tab is used to enable Sensor-level options and configure the Sensor scan pattern. Scan settings are configured at the appliance level of the network tree and inherited by all lower levels.

	Scan Settings	ASA In-Line Settings			
Enable Air Termination					
Enable Fast Termination					
Rate 30 Second(s).					
Enable Background SA Scan					
Enable WEP Cloak					
Enable Adaptive Scan					
_					
Enable Location Tracking RSSI Scan Refresh Rate: 1 Second(s)					
Refresh Rate: A Second(s)			802.11N Extension	Scan Weig	ht
Refresh Rate: Second(s) Scan Mode: Default Scan			802.11N Extension Upper	Scan Weigl 1	ht
Refresh Rate: Second(s) Scan Mode: Default Scan  Channel				-	ht
Refresh Rate: A Second(s) Scan Mode: Default Scan Channel Ch 1(2.412 GHz)			Upper	1	ht
Refresh Rate: Second(s) Scan Mode: Default Scan Channel Ch 1(2.412 GHz) Ch 2(2.417 GHz)			Upper Upper	1 1	ht
Refresh Rate: Second(s) Scan Mode: Default Scan  Channel Ch 1(2.412 GHz) Ch 2(2.417 GHz) Ch 3(2.422 GHz)			Upper Upper Upper	1 1 1	ht

The appliance level can be expanded to show the lower levels. If a lower level is selected from the tree, its scan settings are displayed on the right. If the scan settings are inherited from a parent level, the options are read only and grayed-out. If the scan settings are overridden, the options have read/write permission and can be edited. All tree levels that do not inherit the same settings as the selected node are displayed with gray text. The following options are available:

Feature/Function	Description
Enable Air Termination	Air Termination lets you terminate the connection between your wireless LAN and any access point or Station associated with it. By default, Air Termination is disabled. It can only be enabled in the Appliance Manager.
Enable Background SA Scan	Spectrum Analysis has the capability to run background scans. By default, background scans are disabled.
Enable WEP Cloak	WEP Cloaking is an add-on tool that injects "noise" into a WEP-protected environment by transmitting frames that appear to be sourced from valid devices but are encrypted with an invalid WEP key. By default, WEP Cloaking is disabled.

Feature/Function	Description
Enable Adaptive Scan	Initially scans the selected channels and then adjusts the scan to concentrate on the channels with the most traffic. By default, Adaptive Scan is disabled.
Enable Location Tracking RSSI Scan	Devices can report RSSI scan data to ADSP. This option allows you to use that data in location tracking. Once this option is selected, you can adjust the location tracking refresh rate from 1 to 60 seconds. The optimal rate is 1 second. (You must have a Proximity and Analytics license before this option is visible.)

Feature/Function	Description				
Scan Mode	You can choose channels to monitor by selecting one of the following scan modes:				
	• Default Scan—the table displays the channels that will be scanned and is not editable.				
	<ul> <li>Extended Channel Scan—the table displays all standard channels plus the extended channels that will be scanned.</li> </ul>				
	<ul> <li>Extended and Emergency Channel Scan—the table displays all channels including emergency channels that will be scanned.</li> </ul>				
	• Custom Scan—the table displays all available channels and allows you to select channels, select the 802.11N extension, and set scan weight for each selected channel.				
	Scan Mode: Custom Scan 👻				
	Channel 802.11N Extension Scan Weight				
	Ch 1(2.412 GHz) Upper - 1				
	Ch 2(2.417 GHz) Upper - 1				
	Ch 3(2.422 GHz) Upper - 1				
	Ch 4(2.427 GHz) Upper - 1				
	Ch 5(2.432 GHz) Upper - 1				
	Ch 6(2.437 GHz)				
	Ch 7(2.442 GHz)				
	Ch 8(2.447 GHz)				
	Ch 9(2.452 GHz)				
	Ch 10(2.457 GHz)				
	Ch 11(2.462 GHz) Lower - 1				
	<ul> <li>A scan weight of 1 specifies that the selected channel will be scanned once during each scan rotation. A scan weight of 2 specifies that the selected channel will be scanned twice and so forth. The scan sequence is determined by the specified scan weights. All selected channels are initially scanned once during the scan rotation. Any selected channels that have weights of 2 or more are then scanned again at the end of each rotation period for the number of times specified by the weight value. For example, if channels 1, 6 and 11 are assigned scan weights of 1, 2 and 2, the channel scan sequence is 1-6-11-6-11. Another example is if channels 1, 5, 6 and 11 are assigned scan weights of 2, 1, 3 and 3, the channel scan sequence is 1-5-6-11-1-6-11.</li> <li>Channel Lock—used to lock a Sensor on a specific channel for scanning. A drop-down menu is displayed where you can select a channel.</li> </ul>				
	Scan Mode:       Channel Lock       Ch 1 (2.412 GHz)         Note that all channels in the 2.4 and 5 GHz bands are grouped together.				
	note that all chambers in the 2.4 and 5 GHZ bands are grouped together.				

### ASA In-Line Settings

The ASA In-Line Settings tab is used to configure sensor settings for Advanced Spectrum Analysis.

	Scan Settings	ASA In-Line Settings
ASA 2.4 GHz Threshold (dBm):	-105	
ASA 2.4 Duty Cycle (dBm):	-90	
ASA 5 GHz Threshold (dBm):	-105	
ASA 5 GHz Duty Cycle (dBm):	-90	

These settings are for the ASA In-Line based scan, not for the Dedicated scan. There are four settings: two for 2.4 GHz band and two for 5GHz band. The values in the fields are the default settings. Normally, these levels are fine for normal use and should not have to be changed.

Threshold (dBm)—This is the master level control for ASA scanning. Any signal levels below the threshold during scanning will be dropped. Only levels greater than the threshold will be admitted for further processing.

Duty Cycle (dBm)—The duty cycle is a measure of % utilization for each frequency. 100% duty cycle for a frequency indicates the frequency is busy all the time. On the other hand, 0% duty cycle indicates the frequency is not used. The Duty Cycle controls the threshold level for duty cycle measurement. Only signal levels greater than the Duty Cycle threshold are counted in the duty cycle measurement.

# **Appliance Management**

Topics under the Appliance Management category describe how to configure the AirDefense Enterprise appliance. Go to Configuration > Appliance Management.

The Appliance Management category allows you to:

- Back up, clear, or restore system configuration
- View, create, and install security certificates for the ADSP appliance
- Select the level of security for your certificates
- Specify information needed by your appliance and enable key system features
- Specify the language to be used on your appliance
- Synchronize the configuration on your primary and secondary servers
- Back up forensic information
- Download configuration backup and/or system log files to your workstation
- Validate certificates, and add or remove public keys
- View status of any backup or restore that was initiated
- Add customized banners to be shown each time users log into the system.

### **Appliance Settings**

Use the Appliance Settings window to specify information needed by your appliance and to enable key system features.

*IMPORTANT* You must be a user with read/write access to the System Configuration functional area to use this feature.

To access this window, go to Configuration > Appliance Management > Appliance Settings.

Appliance Settings
Port:    B543 Mail Relay Server:  (IP address or fully qualified host name) Max Connections:   201  (Total simultenous application server connections)
User Session Limit of 1 a simultenous sessions per user
Air-Termination system
Policy based Air-Termination system
Port Suppression system
Auto-Logout after 1 n minute(s)
Spectrum Scan Timeout after 10 🔹 minute(s)
✓ Sensor Cloaking Limit 3 simultenous cloaked sensnors

# Options

Function	Description
Port	Set the UI Port. This setting configures the system port for access to ADSP. Choose the system port from a port indicator/selector. Choices are port 1024 through 65000. Hint: ADSP will not allow you to choose a port already in use.
Mail Relay Server	Define the mail relay host. Enter an IP address or a fully-qualified host name.
Max Connections	Specify the maximum number of application server connections that can occur simultaneously.
User Session Limit	Limit the number of login sessions that one user can have at any one time.
Air Termination System	Air Termination enables you to terminate the connection between your wireless LAN and any associated authorized or unauthorized Access Point or Wireless Client. Yes: Click this radio button to enable AirTermination at the system level. Once enabled, the AirTermination setting for individual Sensors can also be enabled (See Sensor.) No: (Default). Click this radio button to disable AirTermination.
Policy-based Air Termination System Enabled	<ul> <li>Hint: If you are not an Admin User, this setting will not be visible.</li> <li>Policy-based Air Termination is an automated version of Air Termination. This feature enables you to formulate an Action Plan to automatically terminate the connection between your wireless LAN and any associated authorized or unauthorized Access Point or Wireless Client, based on alarms.</li> <li>Yes: Click this radio button to enable Policy-based Termination at the system level.</li> <li>No: (Default). Click this radio button to disable Policy-based Termination.</li> <li>Hint: If you are not an Admin User, this setting will not be visible.</li> </ul>
Port Suppression System	<ul> <li>Port Suppression enables you to turn off the port on the network switch through which a device is communicating. You can suppress the communications port for any network device, effectively shutting down the communication port for the device.</li> <li>Yes: Click this radio button to enable Port Suppression at the system level. See the Note, below.</li> <li>No: (Default). Click this radio button to disable Port Suppression.</li> <li>Note: You must have added SNMP Managed Switches and have full read and write privileges (see Adding/Importing Switches).</li> </ul>
Auto-Logout Enabled	Use this feature to enable/disable the automatic logout feature, which logs a user out of ADSP after a specified amount of time. Yes: Click this radio button to use Auto-Logout and activate the Auto-Logout Timeout scroll list. No: Click this radio button to disable the Auto Logout and deactivate the Auto-Logout Timeout drop down list. Note: You must log off ADSP and then log back in before changes take effect.
Auto-Logout Timeout (Minutes)	This scroll list is activated when the Auto-Logout Enabled option is selected. Use the scroll button to set the number of minutes for the automatic logout feature to log users out of the system. Note: You must log off ADSP and then log back in before changes take effect.

Function	Description
Spectrum Scan Timeout	This drop-down menu allows you to set the timeout value for scanning during dedicated Spectrum Analysis. The values can be 1 - 120.
Sensor Cloaking Limit	The number amount of Sensors that can be cloaked at any one time.

# Backup / Restore Status

Backup / Restore Status allows you to view the status of your configuration backups and restores.

Backup / Restore Status	? Help
Status of most recent configuration backup:	
🐓 Scheduled backup: Default Backup was successful	
Start: 04/04/2013 12:00 AM - End: 04/04/2013 12:02 AM	
Status of most recent configuration restore, sync, or clear:	
Command-line SMUPGRADE failed (1 Error occurred)	
Start: 03/31/2013 9:35 PM - End: 03/31/2013 9:35 PM	
Errors:	
Command-line SMUPGRADE/Restore /usr/local/Speedwell/DB/(\?!**(GridCache))**/-1: File size or content not right: /usr/local/Speedwell/DB/ASP/Applications.xml	

The top section displays status information about backups. The bottom section displays status information about configuration restores, synchronization, clear information, and upgrade information.

The following status information is displayed:

- A red circle containing an exclamation mark- () indicates that the backup/restore was unsuccessful.
- A start and end time is displayed to show you when the backup/restore started and when it ended.
- Any errors are displayed in the error window for each section.

### Certificate / Key Validation

Certificate / Key Validation is where you validate certificates, and add or remove public keys.

### Certificate Validation

The Certificate Validation tab allows you to validate certificate communications for your appliance and/or for any third party servers.

Certificate / Key Va	alidation	? Help
Certificate Validation	Key Validation	
Appliance communic AirDefense Master/Slav	ation e and or Primary/Secondary appliance communication	
Verify master certific	cate against trusted certificates	
Uverify hostname aga	sinst certificate	
Check certificate rev	vocation (enter OCSP Responder information below)	
Third party communi AirDefense appliance co	ication mmunication with 3rd parties, like LDAP or Radius Servers	
Uverify master certific	cate against trusted certificates	
Uverify hostname aga	sinst certificate	
Check certificate rev	vocation (enter OCSP Responder information below)	
OCSP Responder		
Certificate Validation:	Appliance Root Certificate ~	
URL:		

There are three types of verifications for either appliance communications or third party communications. They are:

- Verify master certificate against trusted certificates
- Verify hostname against certificate
- Check certificate revocation.

Select the appropriate check-box for each type of verification that you want to check. If the Check certificate revocation check-box is selected, the OCSP Responder fields are activated. When activated, you must select the certificate type and enter its URL.

Clicking Apply validates your selections.

#### Key Validation

The Key Validation tab allows you to add and remove public keys for other servers.

Certificate / Key Validation	9 Hel	2
Certificate Validation Key Validation		
Add Key Remove Key		
Host	Туре	
An an in the second device a second		

To add a public key:

1 Click the Add Key button.

Add Kno	wn Host	×
Host: *		
Type: *	SSH-RSA -	
Key: *		
ок	Cancel	

- 2 Type in the name of the other server.
- 3 Select the type of public key that you want to add (SSH-RSA or SSH-DSS).
- 4 Paste the public key into the Key field.

For example, if you possess the following public key:

```
---- BEGIN SSH2 PUBLIC KEY ----
```

Comment: ""

AAAAB3NzaC1yc2EAAAABJQAAAIBrxx+YqQARTVMHfyyjisoQvBZoxvBMxf9CbXoo VpWHBezQbm3anaav+4rEPlylcfFrIR/9o3/IdXT+arnXlrZ+7v3kBVx9SRWr5GY1 BtPFEIVQi1PJz/tXTp3erWyoz4mwsb0kmoFAPc9LBrwrLtSlkrXezzrKZMa4VzB9 yK6dAQ==

---- END SSH2 PUBLIC KEY ----

copy the actual key part and paste it into the Key field.

AAAAB3NzaC1yc2EAAAABJQAAAIBrxx+YqQARTVMHfyyjisoQvBZoxvBMxf9CbXoo VpWHBezQbm3anaav+4rEPIylcfFrIR/9o3/IdXT+arnXlrZ+7v3kBVx9SRWr5GY1 BtPFEIVQi1PJz/tXTp3erWyoz4mwsb0kmoFAPc9LBrwrLtSlkrXezzrKZMa4VzB9 yK6dAQ==

5 Click OK.

To remove a public key, select (highlight) the key and then click the Remove Key button.

### **Certificate Manager**

Certificates verify the authenticity of the ADSP appliance. They can prevent hijacking of sessions between your browser and the ADSP appliance, and can even alert you to physical replacement of the ADSP appliance. Certificates install into the ADSP appliance and are sent by the appliance directly to your browser.

*IMPORTANT*AirDefense recommends using a security certificate for every ADSP appliance in your network. Furthermore, we recommend that you replace the pre-installed security certificate from ADSP with either a self-signed certificate or a root-signed certificate.

ADSP supports the X.509 ITU-T (ITU Telecommunication Standardization Sector) standard for certificates. The supported encryption key lengths are 2048, 4096, and 8192. More information about the X.509 ITU-T standard can be found by searching the Internet.

Use the Certificate feature to view and create security certificates for the ADSP appliance, and to perform other certificate-related tasks, such as installing certificates. You must be an Admin User to use this feature. You can access the Certificates feature by following these steps:

1 Navigate to Configuration > Appliance Management > Certificate Manager.

Certificate Manager	2 Help
Appliance Certificates Trusted Certificates	
The Key Store contains private keys and the certificates with their corresponding public keys. In order to add an SSL certificate to the AirDefense website follow these steps:	
1. Generate a Certificate Sigming Request (CSR) 2. Send the CSR to a <u>Certificate Authority</u> (CA) and get certificate files 3. Import the certificate files received from the CA	
Certificate Password: View Certificates Display Password Change Password	
Generate Request Import New Update Delete	

2 Enter your certificate password.



**NOTE** The first time you access Certificates use the default password (security). Afterwards, change the default password to one that is more secure.

3 Click the View Certificates button.

#### **Certificate Types**

Every ADSP appliance comes with an ADSP certificate. However, there are three other certificates available; each represents a different level of security.

- Self-signed certificate
- Root-signed certificate
- SSL certificate.

The following table describes each of the certificate types:

Certificate	Description
AirDefense Certificate	<ul> <li>The AirDefense certificate represents a minimal level of security.</li> <li>AirDefense ships the ADSP appliance with a pre-installed security certificate. It is a working certificate that provides TLS encryption, but has not been verified and digitally signed by a root Certificate Authority (CA). The host name identified in the certificate will not match the actual host name of your ADSP appliance.</li> <li>Unless the certificate meets all required criteria, you will receive one or more alert screens when you open a session with ADSP.</li> </ul>
Self-Signed Certificate	A self-signed certificate represents an intermediate level of security. A self-signed certificate (also called "Tomcat Certificate") is a certificate that you must generate. In this certificate, you specify the host name of the AirDefense Server, but do not have the certificate verified and digitally signed by a root Certificate Authority. Unless the certificate meets all required criteria, you will receive one or more alert screens when you open a session with AirDefense.
Root-Signed Certificate	A root-signed certificate represents a high level of security. A root-signed certificate is a public certificate that is verified by a root Certificate Authority (CA). This is a digitally-signed certificate that ensures the authenticity of the AirDefense Server.
SSL Certificate	A SSL certificate represents the highest level of security. SSL certificates create a secure connection between a client and a server. The client is usually a web browser transmitting private information over the Internet. The URL for SSL connections start with https:// instead of http://.

### **Viewing Certificates**

There are two panels in the Certificates window. The left panel lists your current certificates. When you select (highlight) a certificate by clicking on it, information for that certificate is displayed in the right panel. The following information is available:

- Alias name
- Creation date

- Certificate details that include:
  - Certificate number
  - Owner information
  - Issuer information
  - Serial number
  - Validation period stating when the certificate became valid and when it ends
  - Certificate fingerprints.

ertificate Manager		[7] <u>1985</u>
Appliance Certificates Trus	ted Certificates	public keys.
In order to add an SSL cert	ificate to the AirDefense website follow thes	e steps:
<ol> <li>Generate a Certificate Sigmi</li> <li>Send the CSR to a <u>Certificat</u></li> <li>Import the certificate files re</li> </ol>	e Authority (CA) and get certificate files	
Certificate Password:	** View Certificates 0	Display Password   Change Password
Appliance		Appliance (Created Mon Apr 1 13:14:55 GMT-0400 2013) Certificate:[1] Owner: CN=. Zebra, OU=Corporate, 0=AirDefense, L=Alpharetta, ST=Georgia, C=US Issuer: CN=. Zebra, OU=Corporate, 0=AirDefense, L=Alpharetta, ST=Georgia, C=US Senial number: S19x086 Valid from: Mon Apr 1 13:14:54 GMT-0400 2013 unbi: Sat Apr 1 13:14:54 GMT-0400 2023 Certificate fingerprints: A6:77:09:19:09:74:78:78:48:50:40:00:91:31:99:44:DC 31:38:59:42:84:56:07:F8:17:DA:A4:31:F3:3C:61:E5:37:00:8A:8D
Generate Request	rt New Update Oelete	

#### Sharing Certificates

ADSP has a Central Management feature that allows you to monitor more than one appliance. In this situation, there will be a master appliance and a slave appliance. In order for this scenario to take place, you will need to share certificates between the master and the slave appliance.

There are two scenarios to sharing certificates after adding a slave appliance:

- Certificates on either the master appliance or slave appliance are in the default state.
- Certificates have been modified, changed, or imported on either appliance, and have been signed by a Certificate Authority (CA).

#### Sharing Certificates in Default State

Sharing certificates in the default state is the easiest way to share certificates between a master appliance and a slave appliance. The following conditions must be met:

The slave appliance must first be added using Add Devices under the Menu.

Both servers must be able to successfully ping each other.

- Both master and slave must be running the same build.
- The certificates have not been modified or changed, or imported to either of the servers, and have not been signed by a CA.
- The user name and passwords are entered correctly in Share certificate window, and the Alias field has the slave appliance IP address.

The procedure to sharing certificates in the default state is:

- 1 Access the Certificate Manager.
- 2 Select the slave appliance in the Appliance field.
- 3 Type in the certificate password and then click View Certificates.
- 4 Click the Share Appliance Certificate button.



**NOTE** The Share Appliance Certificate button is only visible after adding the slave appliance with Add Devices.

	Slave Appliance	
User Name: *		
Password: *		Display Passwords
Appliance Certficate Password: *		
Trusted Certficate Password: *		
	Master Appliance	
Appliance Certficate Password: *		
Trusted Certficate Password: *	1	
Alias: *	172.17.0.20	

**5** Fill in the above dialog window with the following information:

For the slave appliance:

- The user name and password used to access the GUI
- The appliance certificate password
- The trusted certificate password.

For the master appliance:

- The appliance certificate password
- The trusted certificate password.
- An alias that will show up in the trusted certificates on the slave. The default is the slave appliance IP address. This field is for identification purposes. You can change it to whatever you want it to be.

6 Click the Share button.



- 7 Click OK.
- 8 Restart the master appliance and slave appliance.
- **9** Check the master appliance to see that the slave appliance is now online.

#### Sharing Certificates not in Default State

Sharing certificates not in the default state involves some extra steps. The following conditions must be met:

- The slave appliance must first be added using Add Devices under the Menu
- · Both servers must be able to successfully ping each other
- Both master and slave must be running the same build
- The user name and passwords are entered correctly in Share certificate window, and the Alias field has the slave appliance IP address.

The procedure to sharing certificates in the default state is:

**NOTE** This procedure assumes that you have added a certificate using the procedures under <u>Adding</u> Certificates.

- 1 Access the Certificate Manager.
- 2 In the Appliance field, select the slave appliance.
- **3** Type in the certificate password and then click View Certificates.
- 4 Click the Share Appliance Certificate button.



**NOTE** The Share Appliance Certificate button is only visible after adding the slave appliance with Add Devices.

	Slave Appliance	
User Name: *		
Password: *		Display Password
Appliance Certficate Password: *		
Trusted Certficate Password: *		
	Master Appliance	
Appliance Certficate Password: *		
Trusted Certficate Password: *	1	
Alias: *	172.17.0.20	

**5** Fill in the above dialog window with the following information:

For the slave appliance:

- The user name and password used to access the GUI
- The appliance certificate password
- The trusted certificate password.

For the master appliance:

- The appliance certificate password
- The trusted certificate password.
- An alias that will show up in the trusted certificates on the slave. The default is the slave appliance IP address. This field is for identification purposes. You can change it to whatever you want it to be.
- 6 Click the Share button.

Certificate Su	ccess	X
	s been successfully s t services on both ap effect.	

- 7 Click OK.
- 8 On the master appliance, access the Trusted Certificate tab.
- **9** In the Appliance field, select the master appliance.
- **10** Type in the certificate password and then click View Certificates.

**11** Click the Import New button.

hcate Authority (CA) and get certificate files	
Import New Certificate	×
Select: *	Browse
Third Party Certificate	
Name: *	
Appliance Certificate	
OK Cancel	

- **12** Browse to CA certificate and select it.
- 13 Click OK.
- **14** Restart the master appliance.
- **15** On the slave appliance, access the **Trusted Certificate** tab and then repeat Steps 9 through 12.
- **16** Restart the slave appliance.
- 17 Check the master appliance to see that the slave appliance is now online.

#### Adding Certificates

There are two types of certificates that you can add:

- Appliance Certificate
- Trusted Certificate.

Installation instructions for each type are included in their respective topics.

#### Appliance Certificates

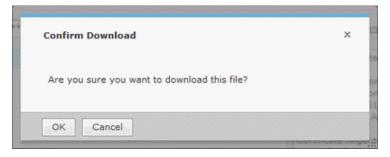
The Appliance Certificates store private keys and the certificates with their corresponding public keys. There are three main steps to adding an appliance certificate. They are:

- 1 Generate a Certificate Signing Request (CSR).
- 2 Send the CSR to a Certificate Authority (CA) and get certificate files.
- **3** Import the certificate files received from the CA.

Each of these steps are discussed in the following sub-topics.

#### Generate Certificate Signing Request (CSR)

1 Click the Generate Request button. A window opens for you to confirm that you want to download the CSR.



2 Click OK. A window opens for you to save your request.

Save		$\mathbf{X}$
Save in:	😂 ccoller 💿 🦻 🛤 🖬	
My Recent Documents Desktop	<ul> <li>Survey2.2</li> <li>NTUSER.DAT</li> <li>Application Data         <ul> <li>ntuser.dat.LOG</li> <li>Desktop</li> <li>WIPS.prefs</li> </ul> </li> <li>Favorites</li> <li>Local Settings</li> <li>My Documents</li> <li>NetHood</li> <li>PrintHood</li> <li>My Recent Documents</li> <li>SendTo</li> </ul>	
My Documents My Computer	Server-172.16.1.75 Start Menu Templates applet.out certrequest.csr	
My Network Places	Enc.log       File name:       Centrequest.csr       Files of type:       All Files       Cancel	

- 3 Navigate to in a convenient place such as your Desktop to save the CSR. The default name is certrequest.csr. You can use this name or change it.
- 4 Click Save.

#### Send CSR to a CA and Get Certificate Files

There is no set procedure on how to send a CSR to a CA and get the certificate files. This is dependent on the CA and their procedures.

The file save in Generate a CSR has the information that a CA needs to issue certificate files. You will have to present this information to the CA in some way.

Once you give the CA the information from the generated file, they will give you instructions on how to proceed, probably an email message. You will have to save the certificate files somewhere on your workstation such as your Desktop. There should be three certificates:

- Intermediate
- Root

 $\checkmark$ 

• SSL which is the tomcat certificate.

#### Importing Certificate Files from CA

1 Click the Import New button. The Import New Certificate window displays.

Select: *	Browse
• Third Party Certificate	
Name: ★	
O Appliance Certificate	

2 Click the Browse button to open the Select file to upload window.

Select file to up	pload by 10.59.37.55				x
Look in:	🕌 ADSP 💌	G 🤌 📂 🛄 -			
e.	Name	Date modified	Туре	Size	-
Recent Places	jre 00151790E5BA.enc 00151790E5BA.lic adsp.exe app.bat app.jar autoplacement_rules.csv AutoPlacementRulesImport.csv AutoPlacementRulesImport.txt CLIVariablesImport.txt DefaultCLIforRFS4000.txt	1/31/2012 9:17 AM 10/27/2011 1:26 PM 11/3/2011 4:04 PM 1/27/2012 7:15 PM 1/27/2012 6:53 PM 6/7/2012 3:16 PM 4/21/2010 2:35 PM 4/22/2010 1:59 PM 2/9/2012 2:07 PM 5/4/2010 12:33 PM 11/5/2010 10:14 AM	File folder ENC File LIC File Application Windows Batch File Executable Jar File Microsoft Office E Microsoft Office E Text Document Text Document Text Document	6 KB 7 KB 55 KB 1 KB 23,631 KB 1 KB 1 KB 2 KB 1 KB 2 KB	m
	Constructions of total Constructions Construc	1/25/2012 3:27 PM	WinZip File JPEG Image JPEG Image Text Document Text Document	7 KB 97 KB 121 KB 1 KB 1 KB	_

NOTE This is the procedure for a third party certificate. You also have the option of selecting an appliance certificate which includes private keys for the appliance, and is either self-signed or signed by a CA. Appliance certificates are always named Appliance.

- 3 Navigate to the Intermediate certificate, select (highlight) it, and then click the Open button. The file name should now display in the Select field.
- 4 Type in a name for the certificate.
- 5 Click OK.
- 6 Repeat Steps 1 to 5 to import the Root certificate.
- 7 Repeat Steps 1 to 5 to import the SSL certificate.



NOTE The name for the SSL certificate defaults to tomcat. You cannot change this name.

8 Click OK.



**NOTE** You will have to restart tomcat services before the certificates are activated. The tomcat services are located on your ADSP appliance.

#### Importing Trusted Certificates

The Trusted Certificates store contains certificates from other parties (like ADSP Appliances, LDAP or Radius Servers) that you expect to communicate with, or from Certificate Authorities that you trust to identify other parties. Follow these steps to install a trusted certificate:

1 Click the Import New button. The Import New Certificate window displays.

Select: *	Browse
Name: *	

2 Click the Browse button to open the Select file to upload window.

e 0151790E5BA.enc 0151790E5BA.lic dsp.exe pp.bat pp.jar utoplacement_rules.csv	Date modified 1/31/2012 9:17 AM 10/27/2011 1:26 PM 11/3/2011 4:04 PM 1/27/2012 7:15 PM 1/27/2012 6:53 PM 6/7/2012 3:16 PM	Type File folder ENC File LIC File Application Windows Batch File	5ize 6 KB 7 KB 55 KB 1 KB	
0151790E5BA.enc 0151790E5BA.lic dsp.exe pp.bat pp.jar	10/27/2011 1:26 PM 11/3/2011 4:04 PM 1/27/2012 7:15 PM 1/27/2012 6:53 PM	ENC File LIC File Application Windows Batch File	7 KB 55 KB	
0151790E5BA.lic dsp.exe pp.bat pp.jar	11/3/2011 4:04 PM 1/27/2012 7:15 PM 1/27/2012 6:53 PM	LIC File Application Windows Batch File	7 KB 55 KB	
dsp.exe pp.bat pp.jar	1/27/2012 7:15 PM 1/27/2012 6:53 PM	Application Windows Batch File	55 KB	
pp.bat pp.jar	1/27/2012 6:53 PM	Windows Batch File		
pp.jar			1 KB	
	6/7/2012 3:16 PM		1 10	
utoplacement rules csv		Executable Jar File	23,631 KB	
acobiocenteri Cratestest	4/21/2010 2:35 PM	Microsoft Office E	1 KB	
utoPlacementRulesImport.csv	4/22/2010 1:59 PM	Microsoft Office E	1 KB	
utoPlacementRulesImport.txt	2/9/2012 2:07 PM	Text Document	2 KB	
LIVariablesImport.txt	5/4/2010 12:33 PM	Text Document	1 KB	
efaultCLIforRFS4000.txt	11/5/2010 10:14 AM	Text Document	2 KB	
ogs.zip	1/25/2012 3:27 PM	WinZip File	7 KB	
Antorola Alpharetta Office floor plan (no co	9/20/2010 1:03 PM	JPEG Image	97 KB	
Notorola Alpharetta Office floor plan.jpg	1/21/2010 2:39 PM	JPEG Image	121 KB	
elayServerImport.txt	1/31/2012 11:12 AM	Text Document	1 KB	
elayServerImportWithHeader.txt	3/10/2011 3:14 PM	Text Document	1 KB	
				_
	AutoPlacementRulesImport.txt CLIVariablesImport.txt DefaultCLIforRFS4000.txt ogs.zip Aotorola Alpharetta Office floor plan (no co Aotorola Alpharetta Office floor plan.jpg delayServerImport.txt delayServerImportWithHeader.txt me:	LLVariablesImport.bt 5/4/2010 12:33 PM befaultCLIforRFS4000.bt 11/5/2010 10:14 AM bgs.zip 1/25/2012 3:27 PM Motorola Alpharetta Office floor plan (no co 9/20/2010 1:03 PM Motorola Alpharetta Office floor plan.jpg 1/21/2010 2:39 PM belayServerImport.bt 1/31/2012 11:12 AM belayServerImportWithHeader.bt 3/10/2011 3:14 PM	CLIVariablesImport.bt     5/4/2010 12:33 PM     Text Document       DefaultCLIforRFS4000.bxt     11/5/2010 10:14 AM     Text Document       bgs.zip     1/25/2012 3:27 PM     WinZip File       Motorola Alpharetta Office floor plan (no co     9/20/2010 1:03 PM     JPEG Image       Motorola Alpharetta Office floor plan.jpg     1/21/2010 2:39 PM     JPEG Image       LelayServerImport.bxt     1/31/2012 11:12 AM     Text Document       RelayServerImportWithHeader.bxt     3/10/2011 3:14 PM     Text Document	LIVariablesImport.txt       5/4/2010 12:33 PM       Text Document       1 KB         DefaultCLIforRFS4000.txt       11/5/2010 10:14 AM       Text Document       2 KB         Dgs.zip       1/25/2012 3:27 PM       WinZip File       7 KB         Motorola Alpharetta Office floor plan (no co       9/20/2010 1:03 PM       JPEG Image       97 KB         Motorola Alpharetta Office floor plan.jpg       1/21/2010 2:39 PM       JPEG Image       121 KB         IdayServerImport.txt       1/31/2012 11:12 AM       Text Document       1 KB         MetayServerImportWithHeader.txt       3/10/2011 3:14 PM       Text Document       1 KB

- 3 Navigate to the trusted certificate, select (highlight) it, and then click the Open button. The file name should now display in the Select field.
- **4** Type in a name for the certificate.
- 5 Click OK.

## **Updating Certificate Information**

### **Changing Default Information**

The default information is included with each certificate that you add. You may change this information if you feel it is necessary. The following information may be changed:

Field	Description
Name	The hostname you assigned the ADSP appliance.
Department Name	The department in which the ADSP administrator is a member.
Company Name	The name of your company.
City	The city in which your company is located.
State	The State (full name—not abbreviated) in which the company is located.
Country	The two-character country code for the country in which the company is located.
Valid Days	The number of days a certificate is valid once you add it.
Key Size	The certificate encryption key length. Supported encryption key lengths are 2048, 4096, and 8192.

To change the default information, follow these steps:

1 Click the Update button to display the Update Appliance Certificate window.

	Inmina Denilett (CSD)	
rt fil	Update Appliance (	Certificate ×
	Name 🛠	Appliance-01
	Department Name 🛠	Corporate
	Company Name 🛠	AirDefense
	City ★	Alpharetta
	State 🛠	Georgia
	Country *	US
	Valid Days 🛠	3652
	Key Size	2048 💌
	Ok Cancel	

- 2 Change any of the information using the previous table as a guideline.
- 3 Click the OK button.

### **Changing Certificate Password**

The Certificates window has a default password (security). You should change this password to a more secure password. To change the password:

1 Click the Change Password link.

Change Password	×
Password: *	
Confirm: *	
Ok Cancel	
	AB:7F:

- 2 Type the new password in the Password field.
- **3** Type the new password again in the Confirm field.
- 4 Click the OK button.

# **Exporting Certificates**

Exporting a certificate allows you to store a copy of the certificate, the certificate trust list, and the certificate revocation list on a computer disk.



**NOTE** This information is required for Managed Services Provider (MSP) integration.

Depending on your browser, follow one of these procedures:



**NOTE** Procedures for Internet Explorer and Firefox are included here. Other browsers will have similar buttons/links that allow you to export a certificate.

#### For Internet Explorer

- 1 Click Certificate Error Q Certificate Error near the top of Internet Explorer.
- 2 Click the View Certificates link.
- 3 Access the Details tab.
- 4 Click the Copy to File button. The Certificate Export Wizard displays.
- 5 Click Next.
- 6 Select a file format for the certificate and then click Next.
- 7 Click the Browse button. Then, select a location and specify a file name.
- 8 Click Save. The path and file name is displayed in the File Name field.
- 9 Click Finish.

#### For Firefox

- 1 Click the area with the appliance ID- 10.59.39.107 near the top of Firefox.
- 2 Click the More Information button.
- **3** Click the View Certificate button.
- 4 Access the Details tab.
- 5 Click the Export button.
- 6 Select a location and specify a file name.
- 7 Click Save.

### **Configuration Backup**

Configuration Backup allow you to backup up your appliance configuration to your workstation or to your appliance. There are two methods to accomplish this:

Manual Backups

• Automatic Backups.

Backup Now	Enable Configuration Backup Scheduling Add New Schedule	Delete
iame		Schedule
efault Back	up	Default Backup - Daily: Every 1 day at 12:00 AM
	Settings	Schedule
b Name: *		Frequency: One Time Schedule -
estination:	( Local	Time: 12:00 AM ¥
	© Remote	
	O Neimae	Date: 04/03/2013
Host: +		
Port: *		
Protocol:	SCP -	
Path: *		
User: *		
assword: *	Display Password	
Retries:		

#### How Backups Work

- All backups, scheduled or on-demand, create a backup file in /usr/local/smx/backups.
- Backups include more than the SQL database. Many configuration files (XML files) scattered throughout ADSP are
  also included. These files are included in the zip archive along with the database tables.
- If an on-demand backup is done to the desktop, the system performs a regular backup to /usr/local/smx/backups first and then copies that file to the desktop.
- If a scheduled backup is done to a remote device via SCP or FTP, the system performs a backup to /usr/local/smx/backups first and then copies that file to the remote system.
- Only the most current backup is kept. Previous backups are deleted from /usr/local/smx/backups.
- The /usr/local/smx/backups directory is root protected. Users cannot delete the backup file. However, they can copy
  it to another location.
- The format of a backup file looks like: Backup\_8.1.0-10\_ECRT236.am.mot.com\_20101018000011.zip.enc. The
  name always includes the release, the server name, and the year-month-day-hour-minute-second. The enc at the
  end of the name indicates that the file is encrypted. Encrypted files can be emailed securely.

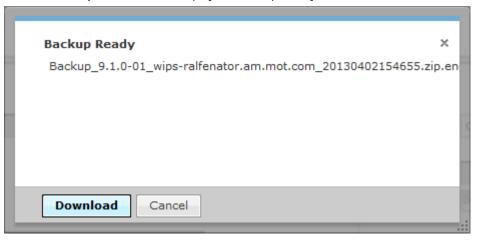
#### Backup Recommendations

- As a minimum, schedule a daily backup internal during non-peak hours.
- If there is an external server to backup to, schedule an external backup at least once a week and NOT at the same time as a local backup.
- NEVER direct a backup to /usr/local/smx/backups on a standby server. This will prevent synchronization from working properly.

#### Manual Backups

You can manually back up your server configuration to your workstation by following these steps:

1 Click the Backup Now button to display the Backup Ready window.



2 Click the **Download** button to open a window where you can select your destination directory (folder).

Save in:	ADSP 💌	G 🤌 📂 🛄			
e.	Name	Date modified	Туре	Size	
Recent Places	🕌 jre	1/31/2012 9:17 AM	File folder		
vecent Places	00151790E5BA.enc	10/27/2011 1:26 PM	ENC File	6 KB	
8. CC	00151790E5BA.lic	11/3/2011 4:04 PM	LIC File	7 KB	
Desktop	🔝 adsp.exe	1/27/2012 7:15 PM	Application	55 KB	
(ARC)	🚳 app.bat	1/27/2012 6:53 PM	Windows Batch File	1 KB	
	🖾 app.jar	6/7/2012 3:16 PM	Executable Jar File	23,631 KB	
Libraries	autoplacement_rules.csv	4/21/2010 2:35 PM	Microsoft Office E	1 KB	ų
	AutoPlacementRulesImport.csv	4/22/2010 1:59 PM	Microsoft Office E	1 KB	
200	AutoPlacementRulesImport.txt	2/9/2012 2:07 PM	Text Document	2 KB	
Computer	CLIVariablesImport.txt	5/4/2010 12:33 PM	Text Document	1 KB	
	DefaultCLIforRFS4000.txt	11/5/2010 10:14 AM	Text Document	2 KB	
Network	🛄 logs.zip	1/25/2012 3:27 PM	WinZip File	7 KB	
HOLWOIN	Motorola Alpharetta Office floor plan (no co	9/20/2010 1:03 PM	JPEG Image	97 KB	
	Motorola Alpharetta Office floor plan ing	1/21/2010 2-39 PM	IPEG Image	121 KR	
	File name: Backup_9.0.0-54_fips-integration.am	.mot.com_20120724110	045.zip.enc	Sav	e
	Save as type: All Files (*.*)		-	Cano	el

- 3 Navigate to the directory where you want to back up your server configuration.
- 4 Click Save to save the backup file in the selected directory.

#### Automatic Backups

Automatic Backups backs up your system configuration to your ADSP appliance.



*CAUTION* Do not configure the automatic backup time and the automatic synchronization time with the same values.

To schedule automatic backups, follow these steps:

- 1 Enable automatic backups by clicking the Enable Configuration Backup Scheduling check-box to place a checkmark in the box.
- 2 Type in a name for the backup (Job Name field).
- 3 Decide how often you want to run the backup by selecting One Time Schedule, Intra-Day Schedule, Daily Schedule, Weekly Schedule, or Monthly Schedule from the drop-down menu.
- 4 Depending on the interval you selected in the previous step, fill in the related fields using the following table:

Interval	Action
One Time Schedule	Choose a time for the backup by selecting a time from the Time drop-down menu. Then, select a day for the backup by clicking the Calendar button in the Date field and selecting a date.
Intra-Day Schedule	Select a time to begin the backup. Then, select a frequency in hours.
Daily Schedule	Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
Weekly Schedule	Choose a frequency in days. Then, select a day or multiple days to conduct the backup by clicking the check-box next to the day to place a checkmark in the box.
Monthly Schedule	Choose the months that you want to run a backup by clicking the check-box next to the month(s) to place a checkmark in the box(es). Then, select a day of the month to conduct the backup. Last, specify a time of day.

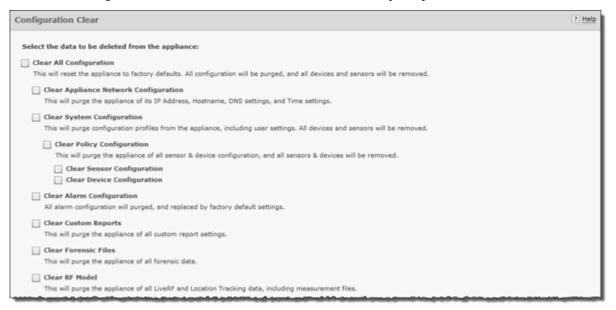
Click the Apply button to set the automatic backup schedule.

During an automatic backup you can also send the backup configuration to another AirDefense Enterprise server. Click the Remote check-box to place a checkmark in the box and fill in the following fields:

Field	Description
Host	The name of the server where you want to back up the configuration. This can be an IP address or a DNS name defined by your DNS server.
Port	The port number to use during the backup.
Protocol	The file transfer protocol to use for backing up the configuration (SCP, SFTP, or HTTPS).
Path	The directory (folder) where to place the backup on the destination server.
User	The username used to log in on the destination server.
Password	The password used to log in on the destination server.
Verify Server Certificate/Key	Verifies that the server certificate (HTTPS connections) or server key (SCP and SFTP connections) is valid.
Retries	The number of times to retry the backup if a failure occurs. The maximum number is 5.

# **Configuration Clear**

You can clear configuration data and set it back to its default state when your system was delivered.



You can clear all your configuration data and reset the system as it was first delivered or you can clear specific configuration data. The options are:

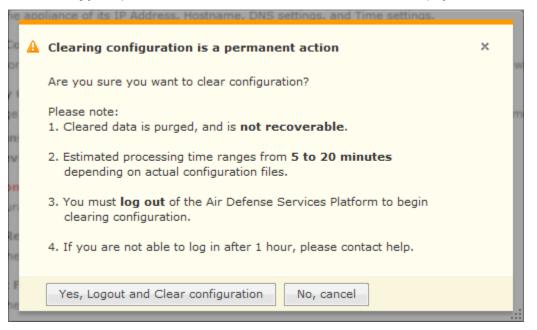
Option	Description
Clear All Configuration	Clears all configuration data, setting your server back to its original default state.
Clear Appliance Network Configuration	Clears the configuration for the appliance network. All network configuration is set back to default.
Clear System Configuration	Clears all system configuration data. This encompasses everything except what is covered by the other options. There are three other options associated with this option.
	<ul> <li>Clear Policy Configuration—Clears all policy configurations that you have changed. If you select this option, the Sensor and Device configurations will be automatically selected.</li> </ul>
	Clear Sensor Configuration—Clears all Sensor configurations that you customized.
	Clear Device Configuration—Clears all device configurations that you customized.
Clear Alarm Configuration	Clears any configuration dealing with alarms and sets alarm configuration data back to default.
Clear Custom Reports	Clears any custom reports that you have created.
Clear Forensic Files	Clears (removes) any forensic data files that exists.
Clear RF Model	Clears the RF data used by Live RF and Location Tracking in the Floor Plan.

To clear configuration data, follow these steps:

1 Select one or more options by placing a checkmark in the check-box.

#### 7-200 AirDefense Services Platform User Guide

After selecting your options, click the Next button. A confirmation window is displayed.



3 Select the Yes, Logout and Clear configuration button to confirm that you want to logout and clear the configuration data.



**NOTE** Clicking the No, cancel button will cancel the clear operation.

### **Configuration Restore**

You can restore a backup configuration that you backed up to your workstation. To do so, follow these steps:

Navigate to Configuration > Appliance Management > Configuration Restore.

Configuration Restore	? Help			
Select backup configuration file * Browse				
Selected configuration will be cleared and restored				
Restore All Configuration     All current appliance configuration settings will be replaced. All devices and sensors will be replaced.     Restore Appliance Network Configuration     The appliance's IP Address, Hostname, DNS settings, and Time settings will be replaced.				
Restore System Configuration All current configuration profiles, including user settings will be replaced. All devices and sensors will be replaced.				
Restore Alarm Configuration All current alarm configuration will be replaced.				
Restore Custom Reports All current custom report settings will be replaced.				
Restore RF Hodel     All current LiveRF data, Location Tracking data, and measurement files will be replaced.				

- 2 Click Replace to open a window where you can select the directory (folder) where your configuration was backed up.
- 3 Navigate to the directory where your configuration was backed up and select the backup file.

- 4 Click Open to select the file. The directory path with file name displays in the Select backup configuration file field and the options become active.
- **5** Select the options that you want to restore using the following table:

Option	Description
Restore All Configuration	Restores all configuration data from the backup file.
Restore Appliance Network Configuration	Restores the configuration for the appliance network.
Restore System Configuration	Restores all system configuration data. All Sensors and devices are replaced.
Restore Alarm Configuration	Restores any configuration dealing with alarms.
Restore Custom Reports	Restores any custom reports that you backed up.
Restore RF Model	Restores the RF data used by Live RF and Location Tracking in the Floor Plan.

6 Click Apply. The configuration is restored to your ADSP server.

If you want to restore a configuration that was automatically backed up to your ADSP server, you can download it to your workstation. (See <u>Download Logs</u>.)

# **Download Logs**

Apply Reset

You can download configuration files that were automatically backed up to your ADSP server to your workstation. Once the backed up configuration is on your workstation, you can restore it. (See <u>Configuration Restore</u>.)

elect the files to download from the applia	nce 🛨		
Configuration Backup (372 KB, created 04/03/	2013 12:00 AM)		
System Logs			
AirDefense Forensic Logs	Size	Last Modified	
adstatlog.505	33,528 KB	07/26/2012 9:40 AM	
adstatlog.489	36,696 KB	07/17/2012 10:00 PM	
adstatlog.819	76,508 KB	01/11/2013 5:08 AM	
adstatlog.959	45,676 KB	03/25/2013 9:38 AM	
adstatlog.863	41,792 KB	02/03/2013 2:56 AM	
adstatlog.80	41,276 KB	12/09/2011 8:20 PM	
adstatlog.224	37,420 KB	02/26/2012 12:10 PM	
adstatlog.816	47,048 KB	01/09/2013 3:04 AM	
Appliance Access Logs	Size	Last Modified	
localhost_access_log.2011-12-05.txt	128 KB	12/05/2011 4:20 PM	
localhost_access_log.2012-06-25.txt	54 KB	06/25/2012 4:26 PM	
localhost_access_log.2013-03-14.bxt	20 KB	03/14/2013 3:58 PM	
localhost_access_log.2012-04-17.bd	124 KB	04/17/2012 3:52 PM	
localhost_access_log.2012-02-03.txt	241 KB	02/03/2012 3:58 PM	
localhost_access_log.2012-10-03.txt	84 KB	10/03/2012 3:51 PM	
localhost_access_log.2012-03-01.bxt	224 KB	03/01/2012 11:52 PM	
localhost_access_log.2012-07-30.bxt	156 KB	07/30/2012 3:57 PM	
localhost_access_log.2012-01-26.bd	109 KB	01/26/2012 1:58 PM	

To download a configuration, follow these steps:

- 1 Navigate to Configuration > Appliance Management > Download Logs.
- 2 Select if you want to download a backup that exists on your appliance and/or the system logs.
- **3** You can download all forensic logs or all appliance access logs. Alternatively, you can pick and choose the forensic logs or appliance access logs that you want to download.
- 4 Click Apply. A destination directory window is displayed.

Download Files- ADSP	Secure	
Destination Directory Select the destination dire	ctory into which the do	wnload files will be placed.
Destination Directory:		
	Next > Canc	8

- 5 Click the Browse button to open a window where you can select your destination directory (folder).
- 6 Navigate to the directory where you want to download your server configuration.
- 7 Click Select to select the destination. The destination path displays in the Destination Directory field.

8 Click Next. The configuration is downloaded to the selected directory and a status window is displayed confirming the download.

9 Click Close.

# Forensic and Log Backup

You can automatically back up Forensics data and log files by navigating to Configuration > Appliance Management > Forensic and Log Backup.

Forensic an	d Log Backup					
Enable Au	tomatic Forensics Backup					
Host: *						
Port: #						
Protocol:	SCP ~					
Path: *						
User: *						
Password: *		Display Password				
Retries:	1 (Max: 5)					
	Verify Server Certificate/Key					
Enable Au	tomatic Log Backup					
Host: #			Frequency:	One Time Schedule *		
Port: *						
Protocol:	SCP *		Time:	12:00 AM 👻		
Path: ±			Date:	04/04/2013		
User: *						
Password: *		Display Password				
Retries:	1 (Max: 5)					
	Uverify Server Certificate/Key					
Apply	Reset					

To enable this automatic forensics backup, click the Enable Automatic Forensics Backup check-box to place a checkmark in the check-box. To enable this automatic log backup, click the Enable Automatic Log Backup check-box to place a checkmark in the check-box. Fill in the fields described in the table below. Fields for both types of backups are the same. Now, whenever a forensics file or a log file is created, it is automatically backed up on the host specified in the Host field.



**NOTE** When you turn on Enable Automatic Forensics Backup or Enable Automatic Log Backup, all files including existing forensics files and log files are backed up.

Field	Description
Host	The name of the server where you want to back up forensics or log files. This can be an IP address or a DNS name defined by your DNS server.
Port	The port number to use during the backup.
Protocol	The file transfer protocol to use for backing up forensics or log files.
Path	The directory (folder) where to place the backup on the destination server.
User	The username used to log in on the destination server.

Field	Description
Password	The password used to log in on the destination server.
Verify Server Certificate/Key	Verifies that the server certificate (HTTPS connections) or server key (SCP and SFTP connections) is valid.
Retries	The number of times to retry the forensic backup if a failure occurs. The maximum number is 5.

You can schedule the backups for system and access logs. Select an interval and then fill in the related fields using the following table:

Interval	Action
One Time Schedule	Choose a time for the backup by selecting a time from the Time drop-down menu. Then, select a day for the backup by clicking the Calendar button in the Date field and selecting a date.
Intra-Day Schedule	Select a time to begin the backup. Then, select a frequency in hours.
Daily Schedule	Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
Weekly Schedule	Choose a frequency in days. Then, select a day or multiple days to conduct the backup by clicking the check-box next to the day to place a checkmark in the box.
Monthly Schedule	Choose the months that you want to run a backup by clicking the check-box next to the month(s) to place a checkmark in the box(es). Then, select a day of the month to conduct the backup. Last, specify a time of day.

## Language

ADSP allows you to select English, Chinese, Japanese, Korean, Portuguese, or Spanish as the language to use with your appliance.

Language	
O Chinese	
English	
🔘 Japanese	
🔘 Korean	
O Portuguese	
🔾 Spanish	

Changing the language requires you to restart your appliance from ADSPadmin in the appliance CLI. Click Apply to switch languages.

# Login / SSH Banners

The Banners window is provided for ADSP users who wish to add their own customized agreement banner which will be shown each time users log into the system. Navigate to Configuration > Appliance Management > Login / SSH Banners.

Pre-Login banners are created in the Pre-Login Banner tab. Login banners are created in the Login Banner tab. SSH banners are created/edited in the SSH Banner tab.

#### **Pre-Login Banner**

The Pre-Login Banner tab is provided for ADSP users who wish to display their own customized banner before logging into ADSP.

Banners	2 Help
Pre-Login Banner Login Banner SSH Banner	
Enable Pre-Login Banner	
* (Please enter text)	
This is the default agreement. Replace this text with the actual agreement text.	

To activate, select Enable Pre-Login Banner check-box.

#### Settings

The \* (Please enter text) field is available to enter text that users will see before logging into ADSP. Text can be entered in HTLM or text format.

Click Apply to save the pre-login banner.

#### Login Banner

The Login Banner tab is provided for ADSP users who wish to add their own customized agreement banner which will be shown each time users log into the system.

Banners	2 Help
Pre-Login Banner Login Banner SSH Banner	
At initial login, the following agreement will be presented to the user: + (Please enter text or HTML)	
The following buttons will appear below the agreement text. Approve button label: * I Agree Cancel button label: * 1 Dasgree	
If the user clicks the "cancel" button, the following exit message will appear: * (Please enter text or HTML)	
<html> This application cannot run unless the agreement is accepted. </html>	

To activate, select Enable Login Banner field.

#### Features

Function	Description
At initial login	Enter the actual startup agreement text in this area; this text is what will appear when the ADSP application is first opened. Note: This text can be entered in HTML or text format.
Approve button label	Enter the actual text that will appear for the approve button on the Startup Agreement window. Default = I Agree
Cancel button label	Enter the actual text that will appear for the cancel button on the Startup Agreement window. Default = I Disagree
If the user clicks the	Enter the actual text that will appear as a message dialog window when you choose to cancel the Startup Agreement. Note: This text can be entered in HTML or text format.

Click Apply to save the Login banner.

#### SSH Banner

The SSH Banner tab is provided for ADSP users who wish to add their own customized text for users accessing the ADSP appliance through SSH.

Banners	? Help
Pre-Login Banner Login Banner SSH Banner	
Enable SSH Banner	
At initial login, the following agreement will be presented to the user: $\pm$ (Please enter text)	
This is the default agreement. Replace this text with the actual agreement text.	

To activate, select Enable SSH Banner field.

#### Settings

The At initial login... field is available to enter text that users will see when accessing the ADSP appliance through SSH. Text can be entered in HTLM or text format.

Click Apply to save the SSH banner.

## **Redundant Appliance Sync**

ADSP provides a feature that allows you to synchronize the configuration on your primary and secondary servers. There are two methods to accomplish this:

- Manual Synchronization
- Automatic Synchronization.

The proper way to synchronize servers is to configure your primary server first and then synchronize your secondary server with your primary server. All configuration settings are copied from your primary server to your secondary server so

that the two servers have the same configuration. Configuration settings from the primary server will override any configuration settings on the secondary server.

# How Synchronization Works

- Synchronization will not work if there is no backup file or if there is a backup in progress.
- On the standby server, during either scheduled or on-demand synchronization, the standby server pulls the current backup from /usr/local/smx/backups on the primary server.
- NEVER schedule a synchronization or perform an on-demand synchronization at the same time a backup is occurring on the primary server.
- NEVER start an on-demand backup while synchronizing servers.
- The backup file is copied to /usr/local/smx/backups on the standby machine which brings up two important points:
  - NEVER schedule a local, remote or on-demand backup on the standby machine. If you do, it will overwrite the file transferred over from the primary server.
  - NEVER direct a backup from the primary server to /usr/local/smx/backups on a standby server. This will prevent synchronization from working properly.
- NEVER back up to the desktop from the standby server, because that process overwrites the existing file in /usr/local/smx/backups. See How Backups Work.
- As the second part of synchronization, the standby server runs a restore to itself using the file found in its own /usr/local/smx/backups directory. This should be the only file ever copied over from the primary server.

#### Synchronization Rules

- You should only back up the primary server. NEVER schedule or perform a backup on the standby server.
- Synchronization should only be done from the standby server. NEVER schedule or perform a synchronization on the primary server.
- Always schedule or perform a backup on the primary server one hour before scheduling a synchronization or performing an on-demand synchronization on the standby server. Backups require more time as the primary server continues collecting configuration data.
- NEVER schedule backups at the same time as a synchronization. This will NEVER work.
- Scheduled jobs should be included when backing up an appliance before synchronization. This will save you valuable time when restoring the backup on a new appliance. Unless you have backed up your scheduled jobs, you will have to recreate them on the new appliance.

#### Manual Synchronization

Follow these steps to manually synchronize your primary and secondary ADSP appliances:

- 1 On the secondary server, select the Designate this as a Secondary (redundant) appliance check-box. The synchronization options activate.
- 2 Enter the IP address or DNS name of the primary server you want to synchronize with in the Address field.



NOTE If using a DNS name, it must be defined by your DNS server.

**3** Enter the port number of the primary server in the Port field.

4 Enter the username in the Username field that allows you to log in on the primary server you are synchronizing with.



**NOTE** It is a good practice to setup an admin account (using the same username and password) on both the primary and secondary server.

- 5 Enter the password in the Password field that allows you to log in on the primary server you are synchronizing with.
- 6 Select whether you want to synchronize appliance name and/or synchronize mail relay.
- 7 Click the Sync Now button. Configuration files are downloaded to the secondary server.

#### Automatic Synchronization

Follow these steps to set up automatic synchronization of your primary and secondary ADSP appliances:



*CAUTION* Do not configure the automatic backup time and the automatic synchronization time with the same values.

- 1 Enable automatic synchronization by selecting the Designate this as a Secondary (redundant) appliance check-box to place a checkmark in the box.
- 2 Enter the address, port, username, and password as described for manual synchronization.
- **3** Select whether you want to synchronize appliance name and/or synchronize mail relay.
- 4 Decide how often you want to run the synchronization by selecting One Time Schedule, Intra-Day Schedule, Daily Schedule, Weekly Schedule, or Monthly Schedule from the drop-down menu.
- 5 Depending on the interval you selected in the previous step, fill in the related fields using the following table:

Interval	Action
One Time Schedule	Choose a time for the synchronization by selecting a time from the Time drop-down menu. Then, select a day for the synchronization by clicking the Calendar button in the Date field and selecting a date.
Intra-Day Schedule	Select a time to begin the synchronization. Then, select a frequency in hours.
Daily Schedule	Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
Weekly Schedule	Choose a frequency in days. Then, select a day or multiple days to conduct the synchronization by clicking the check-box next to the day to place a checkmark in the box.
Monthly Schedule	Choose the months that you want to run the synchronization by clicking the check-box next to the month(s) to place a checkmark in the box(es). Then, select a day of the month to conduct the synchronization. Last, specify a time of day.

6 Click the Apply button to set the automatic synchronization schedule.

#### Appliance Replacement Considerations

Replacing an appliance should be done in such a way that no data is lost during the transition. Following these recommendations will help prevent data loss:

Scheduled jobs should be included when backing up an appliance before synchronization. This will save you
valuable time when restoring the backup on a new appliance. Unless you have backed up your scheduled jobs, you
will have to recreate them on the new appliance.

- Hold onto the old appliance until you have retrieved all important data from the appliance's hard drive. Forensic data and other important data need to be backed up from the old appliance especially if you need the data for auditing purposes.
- You should install the new appliance on a lab network not connected to the LAN/WAN. Do not place the appliance
  on the WAN until you have restored the backed up configuration. The Sensors will connect to the appliance and your
  network tree will not be set up. Once connected to a lab network, you can either restore the primary's configuration
  file, or restore the configuration from a secondary appliance to the primary appliance. If the configuration is restored
  from the secondary appliance, you should then change the IP address of the new appliance to the one for the old
  appliance, reboot, and install the new appliance on the network.
- Once the new appliance is on the network, back up forensic data from the secondary appliance as required.
- ADSP restores the configuration long before the screen indicates that the process is complete. Executing a ping to the appliance will let you know exactly when the system is up. Once you receive a response, you can then log back in.

# Account Management

Account Management allows you to:

- Create and modify user accounts and group accounts (Accounts Access feature)
- Authenticate users on the local appliance (Local Authentication feature)
- Change the password of the current user (Password Reset feature)
- Authenticate users by using the password stored on a RADIUS or LDAP server (Remote Authentication feature)
- Specify the user preferences that are used to set the ADSP auto refresh rate and to specify a proxy to access the server (User Preferences).

# Account Access

You can use the Account Access feature to:

- View user account information.
- Add user accounts:
  - New User Account button.
  - New Group Account button.
- Edit user accounts (Edit link).
- Delete user accounts (Delete link).
- Synchronize user accounts (Check Synchronization button).



**NOTE** You must be an Admin User to use the Account Access feature.

To access this feature, go to Configuration > Account Management > Account Access.

#### **New User Account**

Select the New User Account option from the drop-down menu to display the New User Account page.

	Functional Area Device Tuning Alarm Management Alarm Criticality Appliance Management Network Management Threat Mitigation System Configuration	• • •	Read Only	Read / Writ		
	Alarm Management Alarm Criticality Appliance Management Network Management Threat Mitigation	• • •	000	0		
	Alarm Criticality Appliance Management Network Management Threat Mitigation	• •	0	0		
	Appliance Management Network Management Threat Mitigation	•	0			
	Network Management Threat Mitigation	•				
	Threat Mitigation	-		0		
		0	0	0		
	System Configuration	-	0	0		
		-	0	0		
	Reporting	_	0	0		
	Analysis Tools	~	0	0		
	AP Test	0	0	0		
	Vulnerability Assessment	-	0	0		
	Connection Troubleshooting		0	0		
	Proximity API	۲	0	0		
	e: V     Security     V     Performance Monitoring and Troubleshooting       V     Platform Monitoring V     Infrastructure Management       V     Locationing					
Scope Permissions:	🗄 💌 🥌 System					

# **Viewing User Information**

From the left frame of the user account screen, you can view the following information about existing user accounts:

- Username
- Full Name
- Description
- Authentication Method
- Functional Area Access
- Functional Role
- Scope Permissions.

# Adding and Editing User Accounts

New User Account							
Username: *	Feature Permissions:	Apply Template	00000	00000	0		
Full Name: 🖈		Functional Area	No Access	Read Only	Read / Write		
		Device Tuning	-	0	0	<b>A</b>	
Description:		Alarm Management		0	0		
Authentication:      Local		Alarm Criticality	~	0	0		
<ul> <li>Remote</li> </ul>		Appliance Management		0	0	1	
<ul> <li>Remote with Local fall back</li> </ul>		Network Management	~	0	0		
Account Security: Lock Account		Threat Mitigation	-	0	0		
Lock after 14 days inactivity		System Configuration		0	0	1	
Change password at next		Reporting	~	0	0		
logon		Analysis Tools	~	0	0		
New Password: *	Functional Role:	AP Test	-		0		
Verify Password: *	Functionel Note:	Platform Monitoring V Infrat		ring and Trouble	shooting		
Show Passwords		✓ Flattering ✓ Locationing	Name Parta	Verners			
Password requirements:	Scope Permissions:	-					
1. Minimum of 6 characters	accord Permanona.	in 🕑 🔜 system					
2. Maximum of 32 characters 3. Include uppercase letters							
4. Include lowercase letters							
Save Cancel							

Click the New User Account button to access the New User Account overlay.

Use the following table to configure the user account:

Field	Description
Username	The account name of the user.
Full Name	Enter a formal name of the user, if desired.
Description	Enter a description of the user account, if desired.

Field	Description
Authentication	Select Local if the user will use Local Authentication. Select Remote if the user will use Remote Authentication. Select Remote with local fall back if the user will use Remote Authentication with local fall back. Note: At least one Administrator should be set to Local Authentication to avoid getting locked out of the system if a WLAN link is disconnected. When adding a remote user, <u>Remote Authentication</u> must be set up first. Once Remote Authentication is set up, select the Remote radio button. New User Account Username: * Full Name: * Remote Remote Remote with Local fall back Authentication: Local Remote with Local fall back Account Security: Lock Account Lock after 14 days inactivity You can test remote user authentication using the Test Authentication button.
	Remote User Authentication Test         Username: *         Password: *         Test       Cancel         Enter a username and password. Then, click the Test button. If the credentials are valid, you will receive a pass message. If the credentials are invalid, you will receive a failed message.
New Password	Enter a new password for the user. <b>Note</b> : Password must include lowercase letters and uppercase letters. Password must be 6-32 characters in length. Password may not contain spaces or tabs.
Verify Password	Enter the new password again to verify the password.
Lock Account	Check this check-box if you want to lock the account.
Lock after x days inactivity	Check this check-box if you want to lock the account after x amount of days of no use. Select the Show Passwords check-box to reveal passwords.
Change password at next logon	Check this check-box if you want to force the user to change password at the next logon. Select the Show Passwords check-box to reveal passwords.

Field	Description
Feature Permissions	Limits users to specific functions within ADSP. Functional areas include:
	Device Tuning
	Alarm Management
	Appliance Management
	Alarm Criticality
	Network Management
	Threat Mitigation
	System Configuration
	Reporting
	Analysis Tools
	AP Test
	Vulnerability Assessment
	Connection Troubleshooting.
	You can apply a template or you can select individual functions for users to access. The following templates are available:
	Admin—Gives users read/write permission to all functional areas.
	<ul> <li>Guest—Gives users read permission to Alarm Management, Reporting, Analysis Tools, and Connection Troubleshooting. No access is provided for the other functional areas.</li> </ul>
	<ul> <li>Helpdesk—Gives users read/write permission to Connection Troubleshooting. No access is provided for all other function areas.</li> </ul>
	<ul> <li>Operation Center—Gives users read/write permission to all functional areas except Appliance Management, Network Management, and System Configuration. No access is provided for these three function areas.</li> </ul>
Functional Roles	Gives access to the following Functional Roles:
	Security—Manage security alarms
	Platform Monitoring—Manage the alarms that monitor the platform (system)
	Locationing—Manage the alarms triggered by Location Based Services
	<ul> <li>Performance Monitoring and Troubleshooting—Manage the alarms that monitor platform (system) performance and alarms generated by troubleshooting features such as AP Test</li> </ul>
	<ul> <li>Infrastructure Management—Manage the alarms dealing with infrastructure management</li> <li>Select the appropriate check-box(es).</li> </ul>
Scope Permissions	Limits user operations to a specific scope within the network with the highest level being the entire system. You can drill down to the lowest level and limit user operations to a specific floor within the network or anywhere in-between.

Once you have configured the user options, click Save to save the user account. A message The new User Account is created Successfully is briefly displayed (top-right area of overlay) to confirm the account addition. ADSP will alert you to any errors. You can display more information about the error by clicking on the error message.

Click the X next to the Save button to close the New User Account overlay panel.

#### Changing User Passwords

If you are an Admin User, you can change passwords for other users. You do not need to know the current password. Additionally, all users can change their own password using Password Reset under Configuration > Account Management, but they must know their current password to change it. Non-admin users who have forgotten their password will need an Admin User to create a new one.

#### Password Criteria

Password must include lowercase letters, uppercase letters, numbers and symbols. Password must be 8-32 characters in length. Password may not contain spaces or tabs.

*IMPORTANT* You should change the default admin account user password at your first opportunity. Leaving the default password on the system poses a security risk.

#### User Roles

During installation, ADSP sets up an Admin User account. The Admin User may create other user accounts (including Admin) or group accounts. All Admin Users have the ability to create additional accounts and change user or group accounts.

#### Default User Roles

ADSP has four default role types with different levels of access to ADSP functionality.

- Admin—Gives users read/write permission to all functional areas.
- Guest—Gives users read permission to Alarm Management, Reporting, Analysis Tools, and Connection Troubleshooting. No access is provided for the other functional areas.
- Helpdesk—Gives users read/write permission to Connection Troubleshooting. No access is provided for all other function areas.
- Operation Center—Gives users read/write permission to all functional areas except Appliance Management, Network Management, and System Configuration. No access is provided for these three function areas

The Admin User can assign one of these default roles to each account or can customize a user role regardless if the account is a user account or group account.

#### **Customized User Roles**

- 000000000000 Feature Permissions: Apply Template Functional Area No Access Read Only Read / Write **Device Tuning**  $\odot$ 0 0 0 0 • Alarm Management 0 0 Alarm Criticality ۲ • 0 0 Appliance Management 0 Network Management ۲ 0 **Threat Mitigation**  $\odot$ 0 0 0 0 System Configuration ۲ 0 0 Reporting ۲ Analysis Tools 0 0 ۲ AP Test • 0 0

Vulnerability Assessment

**Connection Troubleshooting** 

You can customize roles by giving the account no access, read only access, or read/write access to the individual functional areas.

Capabilities for the individual functional areas are:

Functional Area	Capabilities (use of)
Device Tuning	Setting annotations
	Device profile configuration (existing)
Alarm Management	Alarm configuration
	<ul> <li>View/Manage alarms that have triggered</li> </ul>
	Add notes to alarms
	Acknowledge alarms
	Clear alarms
	Disable alarms on device
Appliance Management	<ul> <li>Access to all settings under current appliance management, with the exception of functional areas covered by System Configuration</li> </ul>
Alarm Criticality	Configure the criticality scale of alarms

۲

 $\odot$ 

0

0

0

0

Functional Area	Capabilities (use of)
Network Management	Configure performance policy
	Configure configuration policy
	Configure monitoring policy
	Configure infrastructure profiles
	Configure sub-profiles
	Action Manager use
	Auto classification of devices
	Network setup
	Map configuration
	Auto-Placement
	Discovery policies
	<ul> <li>Manual modification to network tree hiearchy</li> </ul>
	Device placement
	<ul> <li>Inherited policy/profile assignment (network and device levels)</li> </ul>
Threat Mitigation	Manual termination
	• ACL
	Port suppression
System Configuration	Basically, configuration categories that affect the whole system
Reporting	Reporting UI
	Report builder
Analysis Tools	Live View
	• LiveRF
	Location Tracking
	Spectrum Analysis
	Advanced Forensics
	Scope Forensics
AP Test	On-demand or scheduled AP Test
	AP Test profiles
Vulnerability Assessment	On-demand or scheduled Vulnerability Assessment
	- Mula anala ilita Assassanta mafilas
	<ul> <li>Vulnerability Assessment profiles</li> </ul>

FADSP also tracks some functionality by account, regardless of role, such as keeping track of private vs shared reports and logging appliance activity.

#### **Functional Roles**

There are four functional roles for users:

- Security—Manage security alarms.
- Platform Monitoring—Manage the alarms that monitor the platform (system).
- Locationing—Manage the alarms triggered by Location Based Services.
- Performance Monitoring and Troubleshooting—Manage the alarms that monitor platform (system) performance and alarms generated by troubleshooting features such as AP Test.
- Infrastructure Management—Manage the alarms dealing with infrastructure management.

#### Scope Permissions

You can limit users to accessing and/or managing specific levels within the network tree. If you want users to have full access, give them permission to access the entire system. If you want users to only have access to a specific floor within a building, give them permission to access just that floor. You can limit access to any network level.

#### Adding and Editing Group Accounts

Group accounts involve a group of users set up through remote authentication (either LDAP or RADIUS). When a user attempts to log into ADSP that is a member of a group, ADSP first uses local authentication to log in the user. If the user is not part of local authentication, remote authentication is used. Upon finding the user's credential using remote authentication, the group status is check. If the user belongs to a group, ADSP uses the group account to log the user into ADSP.

Click the New Group Account button to access the New Group Account overlay.

**NOTE** The New Group Account button is part of a multi-purpose button. Clicking the drop-down menu button displays a menu where you can select New User Account or New Group Account. The last option that you select becomes the button.

ew Group Account							11111
	Feature Permissions:	Apply Template + 000	00000	00000			
		Functional Area	No Access	Read Only	Read / Write		
		Device Tuning	•	0	0		
		Alarm Management	۲	0	0		
		Alarm Criticality	•	0	0		
		Appliance Management	۲	0	0		
		Network Management	۲	0	0		
		Threat Mitigation		0	0		
		System Configuration	۲	0	0		
Group name: *		Reporting	-	0	0		
		Analysis Tools	۲	0	0		
Description:	Eurotianal Balar	AD Yest	•			*	
	Functional Role:	✓ Security ✓ Perfor ✓ Platform Monitoring ✓ Infras		ring and Trouble	shooting		
Disable group login		<ul> <li>Locationing</li> </ul>	Arouure Hana	yement			
Test Authentication	Scope Permissions:	-					
	avage Permaanna.	iii 🕑 🔜 System					
Save Cancel							

Use the following table to configure the user account:

Field	Description
Group Name	Enter the name of the group account.
Description	Enter a description of the group account, if desired.
Disable group login	Disable the current login group.
Test Authentication	Test remote user authentication using LDAP or RADIUS.
	Remote User Authentication Test         Username: *         Password: *         Test       Cancel         Enter a user's username and password. Then, click the Test button. If the credentials are valid, you will receive a pass message. If the credentials are invalid, you will receive a failed message.
Feature Permissions	Functions the same as in user accounts.
Functional Roles	Functions the same as in user accounts.
Scope Permissions	Functions the same as in user accounts.

Once you have configured the group options, click Save to save the group account. A message The new Group Account is created Successfully is briefly displayed (top-right area if overlay) to confirm the account addition. ADSP will alert you to any errors. You can display more information about the error by clicking on the error message.

Click the X in the top-right corner to close the New Group Account overlay panel.

#### Edit, Copy, or Delete Accounts

Roll over the account and click the copy link (shown below) to copy an account. Account information from the copied account is supplied when you copy an account.

guest (Guest)

Guest User Account Admin

( Edit | Copy | Delete )

To delete a group or user account, select (highlight) the account and then click the Delete link.

Click the Edit link to edit an account or double-click on the account. Account information is already supplied when you edit an account.

## 7-220 AirDefense Services Platform User Guide

The screen shot shows the Edit User Account overlay. If the account is a group account, the Edit Group Account overlay will display. The fields are the same as when you create a new account.

Edit User Account						
Username: 🖈 admin	Feature Permissions:	Apply Template		•••••		
Full Name: * Admin		Functional Area	No Access	Read Only	Read / Write	
Description: Administrator		Device Tuning	0	0	•	
Description: Administrator		Alarm Management	0	0	۲	
Authentication:      Local		Alarm Criticality	0	0	•	
Remote		Appliance Management	-	0	•	
<ul> <li>Remote with Local fall back</li> </ul>		Network Management		0	۲	
Account Security: Lock Account		Threat Mitigation	_	0	•	
Lock after 7 days inactivity		System Configuration		0	۲	
Change password at next		Reporting	~	0	•	
logon		Analysis Tools	0		•	
New Password: *	Functional Role:			ring and Troubles		
Verify Password: *		Platform Honitoring V Infras				
Show Passwords		✓ Locationing				
Password requirements:	Scope Permissions:	a 🕅 🗀 System				
1. Minimum of 15 characters						
<ol> <li>Maximum of 32 characters</li> <li>Include uppercase letters</li> </ol>						
4. Include lowercase letters						
5. Include special characters						
Save Canoel						

Once you have configured the user or group options, click Save to save the user/group account. ADSP will alert you to any errors. You can display more information about the error by clicking on the error message.

Click the X in the top-right corner to close the overlay panel.

#### Synchronize Accounts

To synchronize accounts, go to Configuration > Account Access to display the User Accounts screen.

Account Access New Use	r Account 💌			Check	Synchronization
User Accounts					
User Name	Status	User Permissions	Last Successful Login	Last Failed Login	Failed At
admin 🕤	Online	Admin	Fri Oct 3 2014 10:00:04	A/	
					man

**NOTE** You must have a Central Management license in order to use the Check Synchronization feature.

With a Central Management license, you can use the Check Synchronization feature to check all the accounts on all your managed appliances and list the differences. You then have the option of synchronizing selected appliances or synchronizing all appliances. Click Check Synchronization to see if all accounts on all appliances in your system are in sync.

If an appliance is out of sync with the primary appliance, an red asterisk (\*) is displayed on the out of sync appliance. If you select (highlight) the out of sync appliance, a list of accounts are displayed that are out of sync on the selected appliance.

User Acc	ount Synch	ronization		
Appliances	User Accounts	Variances		
WIPS .	- Ming	Setting	Unsynchronized Value	Primary Value
<b>G</b> ₩1PS	— RDeltrap — PKeegan	Ming		Present
Synchro	nize All Applia	nces Synchronize Selected App	funces Cancel	

If you select (highlight) one of the user account, you will see the out of sync values. Click the Synchronize All Appliances button to add the missing accounts to all appliances in your system. Click the Synchronize Selected Appliances to add the missing accounts to the selected appliance(s).

Click the X in the top, right corner to exit the User Account Synchronization overlay.

### Local Authentication

Local Authentication is used to authenticate users on the local appliance. It also allows you to manage password aging, password complexity, and account lockout criteria. To access this window, go to Configuration > Account Management > Local Authentication.

Local Authentication		
Max Login Attempts 10		
Account locked if max attempts reached within     5     minutes		
Account locked if max attempts is reached at anytime		
Password must be changed after days		
High complexity password is required		
n na sa ang kana ang		

Field	Description
Max Login Attempts	The maximum amount of login attempts before a user is locked out of an account. You must also specify if the account is locked within a time limit or no time limit.
Password must be changed after x days	The number of days a password can be used before it expires. Once expired, users are required to change passwords.
High complexity password required	If checked, users are required to use a highly complex password when creating passwords.

After setting up the Local Authentication, click the Apply button to save the configuration. Click the Reset button to discard any changes and revert back to the previous settings.

The Check Synchronization button is used to check all appliances in the network to ensure they are using the same Local Authentication. (The synchronization features works basically the same way wherever the feature is implemented. Synchronizing Accounts has a good example of how the synchronization feature works.)



NOTE You must have a Central Management license in order to use the Check Synchronization feature.

Click the X in the top, right corner to exit the Local Authentication Synchronization overlay.

#### **Password Reset**

Password Reset is used to change the password of the current user. To change information for other users, you must be a user with the role of Admin. To access Password Reset, go to Configuration > Account Management > Password Reset.

Password Reset		
Old Password:		
New Password:		
Verify Password:		

Field	Description
Old Password	Enter your current password here.
New Password	Enter your new user password here.
Verify Password	Enter your new password here again.

After entering your password information, click the Apply button to save your changes. Click the Reset button to discard any changes.

#### **Remote Authentication**

Remote Authentication is used authenticate users by using the password stored on a RADIUS or LDAP server. This reduces the cost of managing different passwords across different systems and avoids replication of password data throughout multiple databases. To access this feature, go to Configuration > Account Management > Remote Authentication.

Remote authentication lets your organization consolidate authentication databases for easier administration. A potential problem with remote authentication may arise if the authentication server is not available because of network problems or problems on the appliance hosting the authentication service. For this reason, you should maintain one or more Admin user accounts with local authentication.

Setting users up for remote authentication is a three-step process:

- 1 Configure remote authentication on the ADSP appliance.
- **2** Configure the authentication server.
- **3** Assign remote authentication to existing or new users.

To get started, click the New button. Remote Authentication fields are displayed so that you can set up Remote Authentication.

Remote Authentication New	Move Up Move D	own Delete	
New_Auth_Source	Name:	New_Auth_Source	
	Type:	LDAP -	
		● LDAP ○ LDAPS	
	LDAP Server:	192.168.0.1	1
	LDAP Port:	389	4
	User Prefix: qaairdefense\ (Example: "CN=")		(Example: "CN=")
	User Suffix: (Example: "DN=mycompany, DC		(Example: "DN=mycompany, DC=com")
	Use LDAP for external group based authentication		
	? LDAP basics		
	Contact you LDAP administrator - be sure to follow your organization's protocol.		
	Prefix is added to the username to form the user distinguished name (DN).		
~	Suffix is a DN that identifies the top entry in a locally held directory hierarchy. There is no requirement that you use a suffix.		

**NOTE** If you encounter problems, contact your LDAP administrator. He/she can advise you on how to fill in the fields. If you can, use an LDAP browser (http://www.ldapadministrator.com/download.htm) to login and browse. This will allow you to test your settings to see if they are right. There should also be errors in the LDAP server log that give more details on the problem.

Use the following table to enter data into the fields:

 $\checkmark$ 

Field	Description
Name	Enter a configuration name.
Туре	Select a server type from the drop-down menu: LDAP or RADIUS.
Protocol	Select a protocol type by clicking the appropriate radio button: LDAP or LDAPS. If the using a RADIUS server, the protocol type is selected from a drop-down menu. The options are PAP, CHAP, MSCHAP, or MSCHAPv2.
LDAP Server	Enter the IP Address of the LDAP server. This option only displays for LDAP servers.
RADIUS Server	Enter the IP Address of the RADIUS server. This option only displays for RADIUS servers.
LDAP Port	Enter the authorization server port number. This option only displays for LDAP servers.
RADIUS Port	Enter the authorization server port number. This option only displays for RADIUS servers.
Shared Secret	Enter the shared secret password for the RADIUS server. You can make passwords viewable by selecting the Display Passwords check-box. This option only displays for RADIUS servers.
Timeout	Enter a timeout value for authentication. This option only displays for RADIUS servers.

# 7-224 AirDefense Services Platform User Guide

Field	Description			
Retries	Enter the number of times to retry authentication. This option only displays for RADIUS servers.			
User Prefix	Enter the name of the windows domain for the server (e.g., qaairdefense\). User Prefix is optional. You can leave this field blank or you can supply a prefix ending in a backslash (\) or a double backslash (\). You may have to experiment to see which option is valid for you.			
User Suffix	Enter the Internet domain name for the server (User Suffix is optional.) You can leave this field blank or you can supply a suffix.			
Use LDAP for	This field is displayed if LDAP is chosen for the Type field. Select this check-box if you are using external group based authentication. If checked, more fields are displayed.			
	<ul> <li>Server type—For now, Active Directory is the only option. The information supplied in the other four fields are used in group identification for the Active Directory server type.</li> </ul>			
	<ul> <li>Search Base—Enter a string to find your domain name in the directory. Normally, the string is DC=yourdomainname. The Search Base field should be the same as the User Prefix field without any backslashes.</li> </ul>			
	• User field name—Enter a string to find your user name in the directory. Normally, the string is sAMAccountName.			
	• Group attribute—Enter a string to find your group name in the directory. Normally, the string is memberOf.			
	<ul> <li>Group Reg Ex—Enter a string that is used to strip out only unnecessary information and send what's left to ADSP for use in group identification. Normally, the string is CN=([^,]*).</li> </ul>			
	If the LDAP administrator changes any of the strings from what is normally used, he/she must inform you of the string to use. Example:			
	Use LDAP for external group based authentication Server type: Active Directory			
	Search Base: DC=qaairdefense (Example: "DC=yourdomainname")			
	User name field: sAMAccountName (Example: "sAMAccountName")			
	Group attribute: memberOf (Example: "memberOf")			
	Group Reg Ex: CN=([^,]*) (Example: "CN=([^,]*)")			

Field	Description		
Use RADIUS for	This field is displayed if <b>RADIUS</b> is chosen for the <b>Type</b> field. Select this check-box if you are using external group based authentication. If checked, more options are displayed.		
	<ul> <li>Group attribute—Displays a list of attributes to identify a group to ADSP. When an attribute is selected, values are inserted into the Vendor code, Attribute code an Group RegEx fields for ADSP to use in group identification. You should not chang any of the inserted values.</li> <li>Example:</li> </ul>		
	✓ Use RADIUS for external group based authentication         Group attribute:         ✓ Vendor code:         0         Attribute code:         1030         Group RegEx:         CN=([^,]*)		

After the entering the Remote Authentication data, click the Apply button to save the configuration. The configuration name is now displayed in the list on your left. If you highlight (click) a name in the list you can edit the fields for that configuration. You may also delete any highlighted configuration by clicking the Delete button. You can change the order of configuration preference using the Move Up or Move Down button.

You can test your Remote Authentication configuration using the Test Authentication button for user accounts or group accounts. For help using this button, see Authentication or User Roles.

The Check Synchronization button is used to check all appliances in the network to ensure they are using the same Remote Authentication. (The synchronization features works basically the same way wherever the feature is implemented. Synchronize Accounts has a good example of how the synchronization feature works.)

**NOTE** You must have a Central Management license in order to use the Check Synchronization feature.

Click the X in the top, right corner to exit the Remote Authentication Synchronization overlay.

### **User Preferences**

User Preferences are used to specify the ADSP auto refresh rate and to specify if a proxy should be used to access the appliance. Navigate to Configuration > Account Management > User Preferences.

Default View:	User Preferences
oppy Resol	Auto Refresh: 1-minute refresh  Log Level: rror  Device Inactivity: 10 minutes  Copy MAC Formats: Iffiffiffiffiff Iffiffiffiffiff Iffiffiffiffiff Iffiffiffiffiffiff Iffiffiffiffiffiff Iffiffiffiffiffiffiffiffiffiff Iffiffiffiffiffiffiffiffiffiffiffiffiffi

After defining your preferences, click the Apply button to save your changes. Click the Reset button to discard any changes.

#### **Default View**

Select the default view when logging into ADSP. The following views are available:

- Dashboard tab
- Network tab
- Alarms tab
- Configuration tab.

#### Auto Refresh

ADSP application data is automatically refreshed according to the refresh rate that you specify. The following rates are available:

- No auto refresh—Turn off automatic refresh.
- 10 minute refresh—Automatically refresh ADSP data every 10 minutes.
- 5 minute refresh—Automatically refresh ADSP data every 5 minutes.
- 1 minute refresh—Automatically refresh ADSP data every minute (default).

## Log Level

The Log Level field allows you to select one of the following levels for ADSP to create log entries:

- Fatal
- Error
- Warning
- Info
- Debug
- All.

### **Device Inactivity**

You can define your own device inactivity rule by setting the Last seen within prior time values for the First/Last Seen network filter by selecting one of the following values:

- 5 minutes
- 10 minutes (default)
- 20 minutes
- 30 minutes
- 1 hour
- 12 hours
- 24 hours
- 72 hours.

For instance, if the Device Inactivity is set to 10 minutes, the Last seen within prior time values for the First/Last Seen network filter are set as follows:

- The 0 5 minutes option is selected
- The 5 10 minutes option is selected
- All other options are deselected.

When viewing devices in the Network tab, the row of any device that is considered inactive will have lighter text than active devices.

#### Copy MAC Formats

Copy MAC Formats allows you to specify the formats you can use when copying a MAC address for a device in ADSP. You may select any or all of the following formats:

- ff:ff:ff:ff:ff:ff
- ff-ff-ff-ff-ff
- ffff.ffff.ffff
- ffffffffff

Once set, when you copy a device's MAC address, you will have a choice of formats. Now, when you select Copy MAC from a device's right-click menu, a menu is displayed with the available formats for that MAC address.

00:a0:f8:bb:c5:69
00-a0-f8-bb-c5-69
00a0.f8bb.c569
00a0f8bbc569

#### Use Proxy to Access Appliance

You can specify that users must use a proxy to access your ADSP server. Select the Use a proxy to access the server check-box, then enter the IP address and port number of the server. If authentication is required to access the server, select the Proxy requires authentication check-box, then supply the Username and Password.

You can specify that users must use a proxy to access your ADSP appliance. To do so, you must know the IP address and port number of the appliance. If authentication is required to access the appliance, you must also know the username and password.

#### Network New Column Preferences

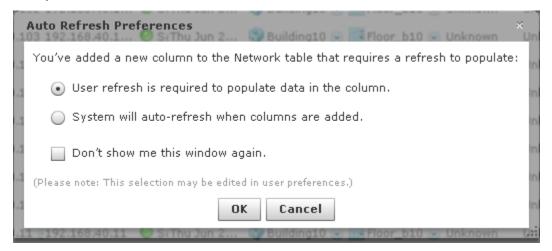


**NOTE** This feature operates only on columns affected by a system refresh (the Sensor, AP, Associated Clients, Associated BSS, Adopted APs, Severity, Floor, and Scope columns). Columns displaying only device information that does not change are not affected.

When adding a new column to the Network tab, you can set the following default refresh preferences:

- User refresh is required to populate data in the column.—You will have to refresh ADSP before the column data is populated in an added column.
- System will auto-refresh when columns are added.—ADSP automatically populates the column data when a column is added.
- Don't show dialog in network tab again.—The dialog window will not display.

These preferences are displayed as a dialog window, unless Don't show dialog in network tab again has been selected, whenever a new column is added to the Network tab. When the dialog window is displayed, you can change the auto refresh preferences.

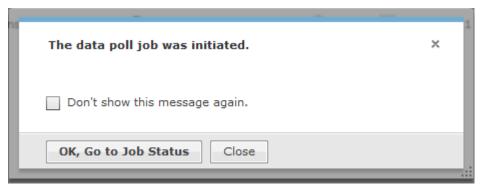


Click OK to save your changes.

#### Show Job Initiation Message Dialogs

You have option of displaying a message dialog when initiating certain jobs. The different options are:

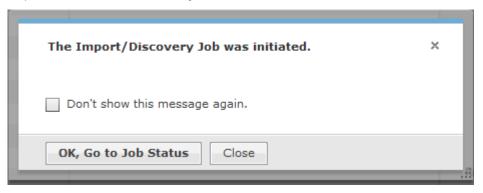
• Show Data Poll Job Initiation Message Dialog—Displays the following dialog window when a data poll is manually initiated:



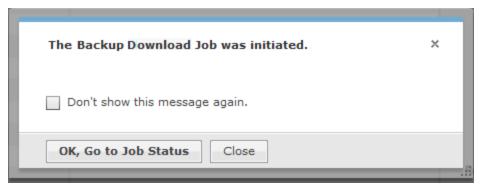
 Show Diagnostic Logs Job Initiation Message Dialog—Displays the following dialog window when manually retrieving the diagnostic log:

The diagnostic log retrieval was initiated.	×
Don't show this message again.	
OK, Go to Job Status Close	

 Show Import/Discovery Job Initiation Message Dialog—Displays the following dialog window when an import/discover device is manually initiated:



 Show Backup Download Job Initiation Message Dialog—Displays the following dialog window when a backup download job is manually initiated:



In all four cases, you are given the option of not showing the message again. You can also view the job status by clicking the OK, Go to Job Status button, or by navigating to Configuration > Operational Management > Job Status if you wish to view the job status later.

View Details Cance	Remove Expor	t Status				
Туре	Description	User	Status	Start Time	Finish Time	Progress
Data Poll	On Demand Data Poll	ccollier	Polled 1 devices	Tue May 15 2012 02	Tue May 15 2012 02	1/1
Device Configuration	On Demand Log Retrie	ccollier	Complete: successful	Tue May 15 2012 10	Tue May 15 2012 10	1/1
Data Poll	On Demand Data Poll	ccollier	Polled 1 devices	Tue May 15 2012 10	Tue May 15 2012 10	1/1
SNMP Discovery	New Scheduled Impor	ccollier	Polled 3 devices	Mon May 14 2012 0.	. Mon May 14 2012 0	3/3

# Automatic Configuration of WLAN Infrastructure Devices

ADSP provides two methods of automatically configuring WLAN infrastructure devices:

- Auto-Connect—Used with APs installed with WiNG 5.3 firmware or later. This is the preferred method.
- Zero Touch—Used with devices installed with firmware older than WiNG 5.3.

#### **Auto-Connect Feature**

```
NOTE The Auto-Connect feature only works with AP devices. Switches with radios are NOT supported.
```

The Auto-Connect feature is specifically designed to get un-configured APs into ADSP as Sensors. After a successful DNS lookup, the un-configured AP attaches to ADSP. ADSP must then have the correct RF-domain setting for the final placement location of the newly added AP and a Sensor-only policy configured before it will automatically re-configure the AP device to work as a Sensor.

There are three conditions that must be met before auto-connection will start:

- The AP must have the default password set
- · The AP must have the radio set to the default setting
- The AP can not be adopted to any controller.

If these conditions are met, Auto-Connect will start a DNS lookup for airdefense1 or airdefense2 after five minutes from booting up into a running state. It goes with out saying that for this feature to work the network that the AP is connected to must have DHCP and a DNS server with at least the airdefense1 name configured.

# Zero Touch WLAN Infrastructure Deployment

Zero touch configuration enables taking WLAN infrastructure products directly out of the box and simply plugging it into the network for operational use. By coordination with the management platform, the infrastructure is able to automatically receive the configuration needed to allow it to be used for operational needs. This process eliminates the need for any manual configuration or staging greatly simplifying deployments of WLAN infrastructure for client access and sensors. Zero touch works through a simple 3 step process.

- 1 Infrastructure boots and sends a trap to ADSP to notify it's a new device on the network.
- 2 ADSP receives the trap, recognizing it is from an unknown device will perform a single device discovery to import the newly added device into the management platform.
- 3 Once placed in the tree hierarchy appropriately the system will automatically push a configuration template to the device setting the appropriate configuration for this device. The device is now fully up and operational without any manual staging or configuration.

#### Deployment Requirements

The following deployment requirements must be met:

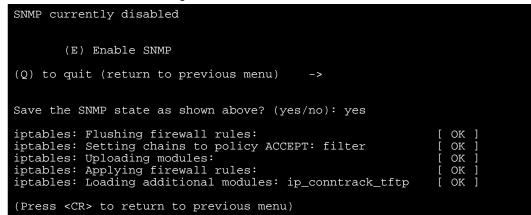
- ADSP 8.1.2 or newer
  - WLAN infrastructure management licenses are required to enable this feature
- WLAN infrastructure running WiNG 5.2 or later
- Network with DHCP enabled
- DNS entry for the host AirDefense1 in the domain of the DHCP scope the WLAN device will be initially attached to
  - This solution does support DNS devolution
- Network which is able to route traffic and permit the following flows:
  - SNMP traps (UDP port 162) traffic from the infrastructure to the ADSP appliance
  - SNMP query traffic (UDP port 161) between ADSP and the infrastructure
  - SSH application traffic between the ADSP appliance and the infrastructure
  - SFTP or FTP traffic between the device and the Relay server (can be same system as the ADSP appliance)
  - SFTP or FTP traffic between ADSP and the external relay server when one is used.

#### Setup Prerequisites

- 1 Enable SNMP Trap reception on the ADSP appliance:
  - **a.** From the ADSPadmin utility on the appliance console, select C for Config then SNMP for Enable/Disable SNMP trap reception.

### 7-232 AirDefense Services Platform User Guide

**b.** Select E for enable and save changes as shown below.



- 2 Verify Discovery SNMP Parameters:
  - a. In the appliance GUI, go to Configuration > Appliance Platform > Communication Settings.
  - b. Click on the Unplaced Devices folder.

- **NOTE** When performing a discovery based on receiving a SNMP trap from a device, the system will use credentials based on the profile(s) set on the Unplaced Devices folder. The Unplaced Devices folder must have the default credentials for the device being deployed for the discovery to work successfully.
- c. Uncheck default profiles for device types which will not be placed on your network.

For example, for deployments of just WiNG 5.2 devices, you would uncheck all default profiles but the WiNG 5.x Default.

If more than one device type is being deployed, setting the unplaced device folder to inherit rather than override is sufficient.

- **3** Verify Device Communication Settings:
  - a. In the appliance GUI, go to Configuration > Appliance Platform > Communication Settings.
  - **b.** Click on the top level of the tree to show currently applied profiles.
  - c. Uncheck default profiles for device types which will not be placed on your network.

For example, for deployments of just WiNG 5.1 devices, you would uncheck all default profiles but the WiNG 5.x Default.



**NOTE** Leaving all profiles checked will not prevent the zero touch feature from working but it will slow down the process.

**d.** Add a new profile which uses the non default production credentials that the infrastructure will have after completion of the zero touch configuration.

Communication Se	ttings Profile
Profile Name: Proc	duction
	SNMP Console HTTP
User:	enable Console settings
Password:	******
Enable Password:	
Protocol:	SSH -
Port:	22
	Save Cancel

Once complete, profile assignment should look like below:

New Pro	file	Copy	Edit	Delete	Check Synchronization	
Assigned	Profile					
	Cisco	Default				
	Cisco Thin Default					
	Motorola AP Default					
	Motorola Switch Default					
$\checkmark$	Motoro	a WiNG 5.x I	Default		,	
✓	Production					
	Unplaced Devices					

- 4 Setup network device configuration action:
  - **a.** The system must be enabled to allow configuration push to the new infrastructure devices. To set this up, go to Configuration > Appliance Platform > Polling.
  - **b.** Enable the following settings:
    - Automatically Correct Configuration Compliance Violations
    - Device Configuration Management

Template Based Configuration Management

opy settings to a	ll applia	nces	
<ul> <li>Enable auton</li> </ul>	natic stat	us polling	
Frequency:	8	Hours	•
🗹 Enable auton	natic data	a collection	i -
Frequency:	20	Hours	•
Enable ACL			
Enable port s	uppressi	on	
Enable backs	ground sv	vitch port s	canning
🖌 Enable Devic	e Config	uration Ma	nagement
Audit Onl	У		
<ul> <li>Template</li> </ul>	Based C	onfiguratio	n Management
m	vurum	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	manoun

- **5** Set up Relay Server:
  - **a.** Configure the relay server for use with configuration management. The relay server setup is not specific to the zero touch feature, instructions for setup can be found in Menu > Help > Search for Relay
- 6 Configure non default device credentials:
  - Some infrastructure devices require changing the administrator password at first login. The ADSP system must be setup with the credentials to use for configuring the device. The credentials can be set by going to Configuration
     > Infrastructure Management > Device Access.
  - **b.** Enable configuration.

c. Add an admin user with password. Make sure this password is different than the default since most devices will reject resetting the password to the default value.

Enable configuratio	n Copy setting	s to all appliances		
		Passwords	Interface	5
E	Encrypt Passwor	ds and Keys on Flash	1	
Enable Password:		🔲 Displa	y Password	ds
nable Password:		🔲 Displa	Add	ds Delete
Enable Password:	Username	Displa Passwor	Add	_

- **NOTE** For devices which require password change at first login, this is the password the system shall use when rotating the password. Also, it should match the console and the http password for the "production" communication profile.
- d. Specify the interfaces to be used. If using SNMP access, specify read and write community passwords.

Enable configuration	Copy settings	to all appliance	5
		Passwords	Interfaces
Telnet access enab	led		
SSH access enable	d		
HTTP access enable	ed		
HTTPS access enab	led		
SNMP access enabl	ed		
Read Commun	ity: *****	1	Display Passwords
Write Commun	ity: ******		
Trap Commun	ity:		
Trap Destinati	on:		

- e. Click Apply to save changes.
- **7** Set up CLI configuration push:
  - a. Set up a CLI template to push the configuration to the device. This template can include just a few lines of code to set the device as a sensor or can include a complete configuration to set and configure all parameters on the device. To create a configuration template, go to Configuration > Infrastructure Management > CLI Configuration and select the specific device type of interest.

**b.** CLI expansions can also be used but the corresponding profiles (WLAN, Radio, Channel, Device Access, RF-Domain, ...) need to be configured as well.



**NOTE** Make sure that the configuration template and related profiles (WLAN, Radio, Channel, Device Access, RF-Domain, ...) are well tested and validated prior to using them in zero config. A poorly written CLI template has the potential to isolate the device from the network.



**NOTE** After initial discovery, the process to fully import the device and place it in a compliant state may take up to 2 data collection cycles.

# **Configuration Examples**

Examples are provided to demonstrate:

- How to configure an AP7131 which can be used to configure other devices and initially set up the WIPS portion of ADSP.
- How to configure a CISCO device.
- How variables are affected if you set up a CLI profile and then make changes to the CLI in a device's properties.
- How custom CLI variables affect a Custom CLI.

### AP-7131 Example



NOTE You must configure the Appliance Platform before configuring Infrastructure Management.

For this example, the AP7131 and a static IP address are used.

- 1 Collect all the passwords for the AP7131 to be managed.
- 2 Enable SSH/Telnet if it is not enabled on the AP7131.
- 3 Make sure that you have a supported TFTP or FTP server set up so that both the ADSP and the managed AP-7131 can reach it. ADSP recommends FTP:IIS Win2k and TFTP 3C Daemon. Both methods have to allow for overwriting the configuration file because when a configuration is changed, the server creates a new file with the same name and will again push it to the relay server.
- 4 Enable SNMP on the device and verify that you can execute snmpwalk from the server. You will need the IP address and community string for the AP7131. To verify SNMP connectivity, from the server, run the following command against your target device: snmpwalk -v2c -c <community string> <IP Addr>.
- **5** Add a CLI profile using the default AP7131 device type (or other device type) as a template and apply the profile to the floor the device is located on.
  - **a.** Go to Configuration > Infrastructure Management > CLI Configuration.
  - b. Select WiNG v5.x from the CLI Configuration drop-down menu.
  - c. Select a floor for the device.



**NOTE** The floor should already exist. If it does not, use tree setup to create it (Configuration > Appliance Platform > Tree Setup).

d. Select Override settings.

e. Select your newly created profile by clicking its radio button.

NOTE If your profile is the only available profile, it will be selected automatically.

### f. Click Apply.

Since the profile is incomplete right now, the system will not apply it. Only complete profiles are delivered to the device. So, in this example, the full set of profiles will not be applied until the very last step. When Device Access and Communication Settings are configured and have a valid relay server set up and running, the profile will be applied. The *device-mgmt.log* file in */usr/local/smx/log* can be used to verify what is going on.

**6** Create a Channels profile and apply it to the floor the AP-7131 is placed on as follows:



**NOTE** ADSP automatically sets up a default Channels profile. Only follow these steps, if you want to use your own settings.

- a. Go to Configuration > Infrastructure Management > Channel Settings.
- b. Select the floor.
- c. Select Override settings.
- d. Select the proper settings.
- e. Click Apply.
- **7** Configure Device Access as follows:
  - a. Go to Configuration > Infrastructure Management > Device Access.
  - b. Select the floor.
  - c. Select Override settings.
  - d. Enter the User ID and Password.
  - e. Go to the Interfaces tab.
  - f. Enable SSH.
  - **g.** Enable SNMP and enter passwords for the Read/Write community. Then, enter password for a Trap Destination including your server IP address.



**NOTE** You must also add the Trap Community and destination to get traps on your server. This can be done from the server CLI: ADSPadmin > Config > SNMP – Enable.

- h. Click Apply.
- 8 Ensure that the device firmware is current. (Configuration > Infrastructure Management > Device Firmware). If firmware is not current, update it.
- **9** Create a Radio Settings configuration for the AP-7131 and apply it to the floor the device is placed. You must include some data rates.



**NOTE** ADSP automatically sets up a default Radio Settings profile. Only follow these steps, if you want to use your own settings.

- a. Go to Configuration > Infrastructure Management > Radio Settings.
- **b.** Select the floor.
- c. Select Override settings.

- d. Select the proper settings.
- e. Click Apply.
- **10** Configure RF-Domain and apply to Access Point by selecting the scope where the floor the AP-7131 is placed as follows:
  - a. Go to Configuration > Infrastructure Management > RF-Domain.
  - **b.** Select the floor.
  - c. Select Override settings.
  - d. Enter RF-Domain information.
  - e. Click Apply.
- 11 Create WLAN profile and apply it by associating the profile with the location that contains the managed device.
  - a. Go to Configuration > Infrastructure Management > WLAN Profiles.
  - **b.** Click New Profile.
  - c. Enter information for the WLAN Profile in the General and Security tabs.
  - d. Click OK.
  - e. Ensure that the appliance is selected in the network tree and select Enable configuration.
  - f. Select the floor.
  - g. Select Override settings.
  - **h.** Select the WLAN Profile.
  - i. Click Apply.

The profile is now complete but ADSP cannot communicate with the AP-7131.

12 If you have not already done so during the Platform configuration, import the AP-7131 into your network using SNMP discovery using a single IP address. This can be done with Configuration > Appliance Platform > Import/Discover Devices.



**NOTE** Select SNMP discovery with a target folder of a floor created in the Appliance Platform configuration. You can use the Device Import Rules or manually select the floor.

- **13** Set automatic status polling and automatic data collection for 3 minutes, and turn on automatic configuration correction (Configuration > Appliance Platform > Polling).
- 14 If necessary, configure the Communication Settings so that ADSP can communicate with the AP-7131. HTTP is only used for Airwave and WLSE devices so this is not needed for the AP-7131. In the General tab, enable data collection and enable configuration. For SNMP, set version to v2c with proper read/write community information. Under Console tab, add the same user you have for device access and enable password information so that ADSP can talk to the Access Point. Now ADSP can communicate with the AP-7131.
  - **a.** Go to Configuration > Appliance Platform > Communication Settings.
  - **b.** Select the floor.
  - c. Select Override settings.
  - d. Enter SNMP information.
  - e. Enter Console information.

### f. Click Apply.

- **15** Verify that changes made to your applicable profiles are now being pushed out to the AP-7131. The relay server should have a copy of the rendered profile and it should match what is on the AP-7131.
  - A simple test to verify changes are being pushed to the AP-7131 is to change the WLAN profile that is applied to the AP. This change will be immediately pushed if everything is working.
  - A console connection can be used to watch the profile being pushed to the AP-7131.
  - Checking the relay server ftp/tftp root directory will allow you to look at the configuration that is rendered and pushed to the AP-7131.
  - Looking at the in /usr/local/smx/log/device-mgmt.log, you can watch as the server configures the AP-7131.
  - Alarms will be present if the configuration is incomplete.
  - Alarms will be present if the Relay server cannot be reached.

Changes are pushed immediately to the AP-7131 in the following circumstances:

- The Access Point is managed already and something in its profile changes.
- The Access Point is moved to another location that is configured.

Changes are **NOT** pushed when a device is discovered; this will happen during polling.

### **CISCO** Device Example

**NOTE** You must configure the Appliance Platform before configuring Infrastructure Management.

For this example, a CISCO device and a static IP address are used.

- 1 This is critical for Cisco AP ADSP Management. Validate supported firmware: Cisco 1230 Thick AP 12.3.8-JEC2(ED) or Cisco 1130 Thick AP 12.4-10b(JDA).
- 2 Collect all the passwords on the device to be managed. For example, for a Cisco device, you need the enable password and a login.
- **3** Enable SSH/Telnet if it is not enabled on the Cisco device.
- 4 Make sure that Cisco devices have at least a RSA modulus of 768 bits or higher or your server will not talk to it via SSH.
- 5 Make sure that you have a supported TFTP or FTP server set up so that both the ADSP and the managed device can reach it. ADSP recommends FTP:IIS Win2k and TFTP 3C Daemon. Both methods have to allow for overwriting the configuration file because when a configuration is changed, the server creates a new file with the same name and will again push it to the relay server.
- 6 Enable SNMP on the device and verify that you can execute snmpwalk from the server. You will need the IP address and community string for the device. To verify SNMP connectivity, from the server, run the following command against your target device: snmpwalk -v2c -c <community string> <IP Addr>.
- 7 ADD a CLI profile using the default Cisco Autonomous 12x0/11x0 device type (or other device type) as a template.
  - **a.** Go to Configuration -> Infrastructure Management -> CLI Configuration.
  - **b.** Select Cisco Autonomous 12x01/11x0 from the CLI Configuration drop-down menu.
  - c. Click the New Profile button.
  - d. Enter a name for your profile.

- e. Update the CLI commands, if necessary.
- f. Click OK. Your newly created profile should now be available in the list of profiles.
- g. Select a floor for the device.



**NOTE** The floor should already exist. If it does not, use tree setup to create it (Configuration > Appliance Platform > Tree Setup).

- h. Select Override settings.
- i. Select your newly created profile by clicking its radio button.



NOTE If your profile is the only available profile, it will be selected automatically.

### j. Click Apply.

Since the profile is incomplete right now, the system will not apply it. Only complete profiles are delivered to the device. So, in this example, the full set of profiles will not be applied until the very last step. When Device Access and Communication Settings are configured and have a valid relay server set up and running, the profile will be applied. The *device-mgmt.log* file in */usr/local/smx/log* can be used to verify what is going on.

- 8 Create a Channels profile and apply it to the floor the device is placed as follows:
  - a. Go to Configuration > Infrastructure Management > Channel Settings.
  - **b.** Select the floor.
  - c. Select Override settings.
  - d. Select the proper settings.
  - e. Click Apply.
- **9** Configure Device Access as follows:
  - a. Go to Configuration > Infrastructure Management > Device Access.
  - b. Select the floor.
  - c. Select Override settings.
  - d. Enter the enable password for Cisco (Cisco).
  - e. Enter the User ID (Cisco) and Password (Cisco).
  - f. Go to the Interfaces tab.
  - g. Enable SSH.
  - **h.** Enable SNMP and enter passwords for the Read/Write community. Then, enter password for a Trap Destination including your server IP address.



**NOTE** You must also add the Trap Community and destination to get traps on your server. This can be done from the server CLI: ADSPadmin > Config > SNMP – Enable.

- i. Click Apply.
- 10 Ensure that the device firmware is current. (Configuration > Infrastructure Management > Device Firmware). If firmware is not current, update it.
- **11** Create a Radio Settings configuration for the device and apply it to the floor the device is placed. You must include some data rates.

- **a.** Go to Configuration > Infrastructure Management > Radio Settings.
- b. Select the floor.
- c. Select Override settings.
- d. Select the proper settings.
- e. Click Apply.
- 12 Configure RF-Domain and apply to Access Point by selecting the scope where the floor the Access Point is placed on as follows:
  - a. Go to Configuration > Infrastructure Management > RF-Domain.
  - **b.** Select the floor.
  - c. Select Override settings.
  - d. Enter RF-Domain information.
  - e. Click Apply.
- **13** Create WLAN profile and apply it by associating the profile with the location that contains the managed device.
  - a. Go to Configuration > Infrastructure Management > WLAN Profiles.
  - b. Click New Profile.
  - c. Enter information for the WLAN Profile in the General and Security tabs.
  - d. Click OK.
  - e. Ensure that the appliance is selected in the network tree and select Enable configuration.
  - f. Select the floor.
  - g. Select Override settings.
  - h. Select the WLAN Profile.
  - i. Click Apply.

The profile is now complete but ADSP cannot communicate with the Cisco device.

14 14.If you have not already done so during the Appliance Platform configuration, import the device into your network using SNMP discovery using a single IP address. This can be done with Configuration > Appliance Platform > Import/Discover Devices.



**NOTE** Select SNMP discovery with a target folder of a floor created in the Appliance Platform configuration. You can use the Device Import Rules or manually select the floor.

- 15 Set automatic status polling and automatic data collection for 3 minutes, and turn on automatic configuration correction (Configuration > Appliance Platform > Polling).
- 16 If necessary, configure the Communication Settings so what ADSP can communicate with the device. HTTP is only used for Airwave and WLSE devices so this is not needed for Cisco devices. On the General tab, enable data collection and enable configuration. For SNMP, set version to v2c with proper read/write community information. Under Console tab, add the same user you have for device access and enable password information so that ADSP can talk to the Access Point. Now ADSP can communicate with the Access Point.
  - a. Go to Configuration > Appliance Platform > Communication Settings.
  - **b.** Select the floor.

- c. Select Override settings.
- d. Enter SNMP information.
- e. Enter Console information.
- f. Click Apply.
- **17** Verify that changes made to your applicable profiles are now being pushed out to the Cisco device. The relay server should have a copy of the rendered profile and it should match what is on the Cisco device.
  - A simple test to verify changes are being pushed to the Access Point is to change the WLAN profile that is
    applied to the AP. This change will be immediately pushed if everything is working.
  - A console connection can be used to watch the profile being pushed to the AP.
  - Checking the relay server ftp/tftp root directory will allow you to look at the configuration that is rendered and pushed to the device.
  - Looking at /usr/local/smx/log/device-mgmt.log, you can watch as the server configures the device.
  - Alarms will be present if the configuration is incomplete.
  - Alarms will be present if the Relay server cannot be reached.

Changes are pushed immediately to the device in the following circumstances:

- The device is managed already and something in its profile changes.
- The device is moved to another location that is configured.

Changes are **NOT** pushed when a device is discovered; this will happen during polling.

### **CLI Variable Scenarios**

When making changes to CLI on a device the following occurs:

- If the value for the variable is an empty string (no spaces, new lines, tabs, text, anything), then the variable is not saved for the CLI Variable Profile.
- If the variable value is populated, it will be saved.

When sending variables to the device or displaying variables in the GUI, the CLI Profile variables and CLIVars Profile variables are merged (with CLIVars Profile variables taking precedence).

### Scenario A

ProfileX is defined at the folder level as follows:

1 HOSTNAME=Test-Hostname

### **2** GATEWAY=172.17.1.1

Menu Dashboard Network	Alarms Configuration			😬 AirDe	fense Services Platform 💠 📴
Search 4	CLI Configuration				
Platform	E @ADSP .	Notorola WING v5.x	Only she	w device type in sy	stem
Security & Compliance	🕲 Unplaced Devices 😠	Preserved million task		in or not type in y	210111
Network Assurance	8 🐌 US 🛞	Override settings ○ In	herit settings from: @ADSP		
Infrastructure Management	🗄 🎥 Southeast 🛞				
01. CLI Configuration	🗟 🜉 Alpharetta 🕤				
02. Device Access	🗟 🗮 Sanctuary Park 🛞	New Template			
03. Device Firmware	🗟 🌍 The Falls 1125 🛞	Assignment Template Na	me		
04. R.F. Domain	a 2 AirDefense 2 . AirDefense 1 .	<ul> <li>wiwss-ccell</li> </ul>	er		
05. Channel Settings	Concentrate 7 (6)				
06. Radio Settings					
07. WLAN Profiles Command Run and Log					
Command Kun and Log					
			-		
Operational Management		Variables New Variable	Import Variables =		Hide unset extraction variables
		Applied Scope	Variable Name	Variable Value	Template
		AirDefense 2 🛞	HOSTNAME	Test-Hostname	WiNGS-CCollier
		ADSP	MASK		Other
		ADSP	DNS2		Other
		ADSP	DWS1		Other
		a AirDefense 2 🕞	GATEWAY	172.17.1.1	WiNGS-CCollier
		Unset Value	VERSION		WiNG5-CCollier
		Unset Value	IP("vian1")		WiNG5-CCollier
		Unset Value	CLUSTER_EXTRACTION		WiNGS-CCollier
		Apply Reset			

If the properties page of a device that inherits this folder level is accessed, the defined variables are displayed from the folder level. In this case, the CLI profile (ProfileX) is not merged with the CLIVars Profile since there is no CLIVars.

PROPERTIES 🧅	p7131-C7E038			
Information	<ul> <li>Override settings</li> </ul>	<ul> <li>Inherit settings from: 2 A</li> </ul>	irDefense 2 👻	
CLI Configuration	Assignment Templ	ate Name		
Channel Settings	WiNGS-	CCollier		
Device Access				
Radio Settings				
RF-Domain				
Relay Server				
Communication Settings				
WLAN Profiles	Variables New Var	iable Import Variables -		-
Location Based Services				
License	Applied Scope	Variable Name	Variable Value	Template
	ap7131-C7E038 @	-		WiNG5-CCollier
	ADSP 💿	DNS1		Other
	ADSP 🕤	DNS2		Other
	🥥 ap7131-C7E038 🕞	GATEWAY	172.17.1.1	WiNGS-CCollier
	🤹 ap7131-C7E038 📀	HOSTNAME	Test-Hostname	WiNG5-CCollier
	ap7131-C7E038 🤅	IP("vlan1")	172.17.25.21/16	WiNGS-CCollier
	ADSP 🕤	MASK		Other
	Unset Value	VERSION		WiNGS-CCollier

The result of this scenario is that these settings are defined at the CLI Profile level and inherited straight from their definition at the folder level.

#### Scenario B

ProfileX is defined at the folder level but modified at the device level (override a named profile) or (inherit profile but edit variables) as follows:

1 Information is inherited from ProfileX.

- a. HOSTNAME=Test-Hostname
- **b.** GATEWAY=172.17.1.1
- 2 Make some changes.
  - **a.** HOSTNAME=TestDevice
  - **b.** GATEWAY is cleared to null

PROPERTIES 🥥 🕸	7131-C7E038			
Information	🔾 Override settings 💿 Inh	erit settings from: 🔀 AirDefe	inse 2 👻	
CLI Configuration	Assignment Template Nar	me		
Channel Settings	WiNG5-CCollie	er		1
Device Access				1
Radio Settings				
RF-Domain				1
Relay Server				1
Communication Settings				
WLAN Profiles	Variables New Variable	Import Variables +		· 1
Location Based Services	Antedense	Variable Name	Harfahla Halas	
License	Applied Scope		Variable Value	Template
		CLUSTER_EXTRACTION		WiNG5-CCollier
	ADSP 🕤	DNS1		Other
	ADSP 🕤	DNS2		Other
	🥥 ap7131-C7E038 🕤	GATEWAY		WiNG5-CCollier
	🥥 ap7131-C7E038 🕤	HOSTNAME	TestDevice	WiNG5-CCollier
	🥥 ap7131-C7E038 🕤	IP("vlan1")	172.17.25.21/16	WiNG5-CCollier
	ADSP 🕤	MASK		Other
	Unset Value	VERSION		WiNG5-CCollier

After the modification, the variables that are not null (empty string) are saved and applied at the device level. In this case, the CLI Profile (ProfileX) is merged with the CLIVars which yields the following results:

- a. a.HOSTNAME=TestDevice
- **b.** GATEWAY=172.17.1.1

Information	O Override se	ettings 💿 Inl	herit settings from: 🔣 Air	Defense 2 💿	
CLI Configuration	Assignment	Template Na	me		
Channel Settings	×	WiNG5-CColl	ier		
Device Access					
Radio Settings					
RF-Domain					
Relay Server					
ommunication Settings	_				_
WLAN Profiles	Variables	New Variable	Import Variables -		_
ocation Based Services	Applied Scop		Variable Name	Variable Value	Template
License	ap7131-C		CLUSTER_EXTRACTION	Variable Value	WiNG5-CCollie
	ADSP .		DNS1		Other
	ADSP .		DNS2		Other
	ap7131-C	7E038 💌	GATEWAY	172.17.1.1	WiNG5-CCollin
			HOSTNAME	TestDevice	WiNG5-CColli
	ap7131-C	7E038 👻	HUSTNAME		
	ap7131-C	~	IP("vian1")	172.17.25.21/16	WiNG5-CColli
		~		172.17.25.21/16	WiNG5-CCollie Other

The result of this combination will result in the HOSTNAME coming from the CLIVars and the GATEWAY coming from the CLI Profile (ProfileX)

#### Scenario C

ProfileX and ProfileY are defined at the folder level but modified at the device level (override a named profile) or (inherit profile but edit variables) as follows:

- 1 Information is inherited from ProfileX.
  - **a.** HOSTNAME=Test-Hostname
  - **b.** GATEWAY=172.17.1.1
- 2 Set override and make some changes.
  - **a.** HOSTNAME=TestB-Hostname
  - **b.** GATEWAY is cleared to null

PROPERTIES 🥥 🕸	7131-C7E038				
Information	<ul> <li>Override se</li> </ul>	ettings 🔘 Inh	erit settings from: 🔣 AirDefe	ense 2 👻	
CLI Configuration	Assignment	Template Nar	ne		
Channel Settings	•	WiNG5-CCollie	er -		
Device Access	]				
Radio Settings	]				1
RF-Domain	]				
Relay Server	]				- 1
Communication Settings					1
WLAN Profiles	Variables 🗖	New Variable	Import Variables -		- 1
Location Based Services	Applied Scop		Variable Name	Variable Value	Translation
License				variable value	Template WiNGS-CCollier
	ap7131-C7	/E038 🔘	CLUSTER_EXTRACTION		
	ADSP 💿		DNS1		Other
	ADSP 😠		DNS2		Other
	dap7131-C7	7E038 👻	GATEWAY		WiNG5-CCollier
	ap7131-C7	7E038 💌	HOSTNAME	Test8-Hostname	WiNGS-CCollier
	ap7131-C7	7E038 💌	IP("vlan1")	172.17.25.21/16	WiNGS-CCollier
	ADSP 😠		MASK		Other
	Unset Value		VERSION		WiNG5-CCollier

**3** Save changes.

4 Now set back to inherit either ProfileX or ProfileY (any other profile).

Information	O Override s	🔘 Override settings 💿 Inherit settings from: 📴 AirDefense 2 💿				
CLI Configuration	Assignment	Assignment Template Name				
Channel Settings	*	WiNGS-CColl	ier			
Device Access						
Radio Settings						
RF-Domain						
Relay Server						
Communication Settings	_					
WLAN Profiles	Variables	New Variable	Import Variables -		_	
ocation Based Services	Applied Scop		Variable Name	Variable Value	Template	
License	ap7131-C		CLUSTER_EXTRACTION		WiNG5-CCollier	
	ADSP .		DNS1		Other	
	ADSP .		DNS2		Other	
	ap7131-C	7E038 💿	GATEWAY	172.17.1.1	WiNG5-CCollier	
	ap7131-C	76038 👻	HOSTNAME	TestB-Hostname	WiNG5-CCollier	
	ap7131-C	76038 👻	IP("vlan1")	172.17.25.21/16	WiNG5-CCollie	
	ADSP 🕤		MASK		Other	
	A NO SF O		1.11.1.1.1.1			

In this case (as in Scenario B), these values were set at the device level. Override was removed and the device was set to inherit again. You might expect Step 2 of this example to be reset to Step 1. This is not the case. You would have to clear the settings in the variables section for this to happen; otherwise, the variables section would always change to the values of the inherited profile (X or Y).

### **Custom CLI Example**

This example shows how to use custom CLI variables.

**NOTE** Customization of device values from ADSP requires expert knowledge of what each configuration parameter does and how making changes to those values will affect the device being modified.

The following conditions are assumed:

- A non-default CISCO VLAN configuration is used.
- A Cisco 1230 AP is managed and connected to a licensed ADSP server and the user accessing the configuration has all required permissions. It also implies that the user has a good working understanding of how device configuration is achieved in ADSP.
- VLAN configuration for a Cisco 1230 CLI profile can be modified using a variable defined by the user. ADSP provides for this action through custom variable notation for use inside a CLI profile. The variable notation is in the format that follows: \$[variablename].

The following steps lead you through the basic steps required:

1 First you must create a custom variable and use it in a CLI profile. For this example, define the variable \$[CustomVLAN].

WLAN Profiles Settin	gs Enable configuration Copy settings to all appliance
5	General Security
Name:	12300nly
Description:	
SSID:	Cisco1230_VLAN
Protocol:	🗹 a 📃 n (2.4 GHz)
	b n (5 GHz)
	g match the value set here.
VLAN:	7
Association Limit:	3
Station Timeout:	10 Seconds -
Other Options:	Respond to all probe requests
	Broadcast SSID in Beacon
	✓ Wireless Client Isolation
	Locally Bridged
	Save Cancel

2 By inserting this variable into a CLI profile, you are able to match the non-default setting in the WLAN Profile.

- **3** The following screen shot shows how it is used:
  - **a.** The variable \$[CustomVLAN] is inserted directly into the CLI profile that is applied to a device.

### 7-248 AirDefense Services Platform User Guide

**b.** When \$[CustomVLAN] is first entered into the profile, it becomes available for use in the Variables section as CustomVLAN. This is where you enter the custom VLAN value.

bridd bridd \$[D6 \$[W1 inter enca no ig bridd	Name: Device Type: A	) Do not reboot, instead write FDOMAIN_EXPANSION] NNEL_EXPANSION] 0.\$[CustomVLAN] [CustomVLAN] native riber-loon-control	tion updates to startup config (if available a configuration updates to running config attectly into the profile, it olspil ys a sa variable that can have values. For this example, the VLAN variable is 7 .	
Variables de	efined for 🛛 🔂 Air	Defense 2 💌		Add Variable
Status		Name	Default Value	
S ADSP		MASK		-
ADSP		DNS2		
ADSP		DNS1		
ADSP		GATEWAY	1	
Removed		VERSION		
Removed		DOMAINNAME	1	
Overridden		CustomVLAN	7	
1				*

- **c.** To complete this VLAN customization example for the Cisco 1230 AP, the following modifications need to be made:
  - i. interface Dot11Radio0.\$[CustomVLAN]
  - ii. encapsulation dot1Q \$[CustomVLAN] native
  - iii. interface Dot11Radio1.\$[CustomVLAN]
  - iv. encapsulation dot1Q \$[CustomVLAN] native
  - v. interface FastEthernet0.\$[CustomVLAN]
  - vi. encapsulation dot1Q \$[CustomVLAN] native

4 When you apply the values in the custom CLI configuration, they are applied to the configured device.

Confirm Updates		Z Telos	access enabled	×
<ul> <li>Save for Next Updat</li> <li>Update Immediately</li> <li>Schedule Update:</li> </ul>		on 04/04/20	11	
These changes will upda	ete 1 devices		Job Description	
Device Type	Count			
AP	1			
		ОК	Cancel	

**5** As with all customizations, you should test it in a lab environment before putting it into production.

### **Configuration Notes**

ADSP 9.x WS2000 upgrade will only occur if the relay server is accessible from subnet1.

# **Drop-down Menu Access**

Drop-down menus are located throughout ADSP. Whenever a device or network level is displayed, it has an associated drop-down menu. You can access the drop-down menu to get details on functions and properties. Click the drop-down menu button– — to display information on functions that operate on a single device or group of devices.

## Devices—Drop-down Menu

### Access Points—Drop-down Menu

The Access Points drop-down menu contains functions that you can apply to the selected Access Point. Click the drop-down menu button— 🕞 next to the Access Point name to display the drop-down menu.

Alarms	
Properties	
Upgrade	
Rename	
Move	
Remove	
Readiness Test	
Device Polling	•
	_
Action Details	
Port Lookup (Find this device)	
Forensic Analysis	
	_
Direct Connect	
	_
Copy MAC	Þ

The drop-down menu for Access Points contains the following functions:

Function	Description	
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Access Point.	
Properties	Opens the Properties overlay for the selected Access Point.	
Upgrade	Upgrades the firmware for the selected Access Point. (See <u>Upgrade Devices</u> for more information.)	
Rename	Opens a dialog window to rename the selected Access Point.	
Move	Moves the selected Access Point to another network level (floor). (See <u>Move Devices</u> for more information.)	
Remove	Removes the selected Access Point from your network. (See <u>Remove Devices</u> for more information.)	
Readiness Test	Validates that the AP is management ready (that is, it can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)	
Device Polling	Conducts a compliance audit or a data poll on the selected Access Point. (See <u>Audit Devices</u> for more information.)	
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.	
Port Lookup	This feature is disabled unless you have a WIPS license.	

Function	Description	
Forensic Analysis	Opens the Forensic Analysis—Basic window for the specified Access Point.	
Direct Connect	Accesses the user interface (UI) for the selected Access Point.	
Сору МАС	Copies the MAC address of the selected Access Point for later use.	

# Properties

You can view the properties of an Access Point by clicking the drop-down menu button– 🕤 and clicking Properties.

PROPERTIES	7131_CCAP			Remove Device Save	•       ×
Information	Name:		Observed Data	Search	
CLI Configuration	Description:	Standalone AP added via Discov.	Parameter	Value	
Channel Settings			BSSs	172.17.25.21	- î
Device Access				172.17.25.21 172.17.25.21 172.17.25.21	
Firewall	Last Audit:	Tue Apr 5 13:05:44 GMT-0400 2011		172.17.25.21      ■     172.17.25.21      ■	
Radio Settings	Host Address:	172.17.25.21	IP Address	172.17.25.21	
RF-Domain		Flagged	MAC	00:15:70:c7:e0:39	
Relay Server		In compliance     Managed Configuration	Model Associated Wireless Clients	AP7131 0	
Smart RF		Generated Configuration	Polled IP	172.17.25.21	
Communication Settings	1	Push Configuration	Polled Name	AP7131_CCAP	
WLAN Profile Assignments	-		Radios	₩ 00:15:70:c7:c2:30	
	-		Scope Alarms		
License					Autoplace
			8 WADSP 💌		
			🛛 💓 US 💿		
			🖂 🚂 Southeast 💿		
			🖃 🜉 Alpharetta 💌		
			🖂 🚼 Sanctuary Park 💌		
			🥎 The Falls 1125 💌		

The following information is displayed:

Field	Description
Name	The name of the Access Point.
Description	A description of the Access Point.
Last Audit	The date and time of the last audit.
Host Address	IP address of the Access Point.
Flagged	Flag an Access Point that you want to bring attention to.
In compliance / Not in compliance	Status of the last compliance audit. Click the Managed Configuration button to display the Access Point configuration. Click the Generated Configuration button to display a generated configuration for a device. The generated configuration is the same configuration sent to a relay server to configure a device. Click the Push Configuration button to push the existing configuration out to the Access Point.
Observed Data	Data that AirDefense Services Platform observed about the Access Point. You can filter the observed data by entering significant text in the Search field.

The scope of the Access Point is shown under the Scope tab. The Autoplace button can be used to place the Access Point in a network folder using Auto-Placement rules.

Alarms related to the Access Point are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override an Access Point's configuration by selecting:

- CLI Configuration
- <u>Channel Settings</u>
- Device Access
- Radio Settings
- <u>RF-Domain</u>
- Relay Server
- <u>Communication Settings Profile</u>
- WLAN Profiles
- License—Display valid licenses for Access Point.

These configuration settings (or profiles) are all located in the Configuration Tab.

If you make changes, click Save to save them.

Click the Delete Device button to remove a device from your network.

Click the Close button-X to close the Properties overlay.

#### BSS—Drop-down Menu

The BSS drop-down menu contains functions that you can apply to the selected BSS. Click the drop-down menu buttonnext to the BSS name to display the drop-down menu.

Alarms		
Properties		
Rename		
Remove		
Classification +	Sanctioned (Inherit Profiles)	
	Sanctioned (Assign Profiles) 🕨	Security_Profile-ADralfenator
Action Details	Unsanctioned	
Forensic Analysis	Neighboring	
Locate		
Live View		
Port Lookup (Find this device)		
Terminate		Apply
AP Test		
Wireless Vulnerability Assessment		
Copy MAC		

The drop-down menu for BSSs contains the following functions:

Function	Description	
Alarms	Accesses the Alarms tab where you can view the alarms for the selected BSS.	
Properties	Opens the Properties overlay for the selected BSS.	
Rename	Opens a dialog window to rename the selected BSS.	
Remove	Removes the selected BSS from your network. (See <u>Remove Devices</u> for more information.)	
Classification	Classifies the BSS using one of the following classifications:	
	<ul> <li>Sanctioned (inherit)—Classify the selected BSS as a sanctioned device that inherits its traits from wherever its location in the network tree.</li> </ul>	
	• Sanctioned (override)—Classify the selected BSS as a sanctioned device using traits that override the inherited traits. For example, a security profile can be applied to a BSS that overrides the inherited traits. When using this classification, select the profile and click the Apply link.	
	Unsanctioned—Classify the selected BSS as unsanctioned.	
	Neighboring—Classify the selected BSS as a neighboring device.	
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.	
Forensic Analysis	Opens the Forensic Analysis—Basic window for the specified BSS.	
Locate	Opens the device Location tracking window so that you can quickly locate the selected BSS.	
Live View	Opens the <u>Live View</u> window for the selected BSS; allows you to analyze current WLAN activity on the device.	
Port Lookup	Opens the Port Lookup window where you can locate the physical port where the BSS is accessing your network.	
Terminate	Opens the Termination options so that you can terminate the connection of the BSS to your network.	
AP Test	Tracks network failures from an automated or manual AP connectivity test. (See <u>Scheduled AP</u> <u>Tests</u> for more information.)	
Wireless Vulnerability Assessment	Opens the Vulnerability Assessment window so that you can scan your wireless network for vulnerabilities. (See <u>On-Demand Vulnerability Assessment</u> for more information.)	
Сору МАС	Copies the MAC address of the selected BSS for later use.	

#### **Properties**

You can view the properties of a BSS by clicking the drop-down menu button- 🕤 and clicking Properties.

PROPERTIES Sym	bol:e4:ea:e0		Remove Device Save X
Information	Name:	Observed Data	Search
Security Profile Assignments	Description:	Parameter	Value
		Available Data Rates	1 Mbps,2 Mbps,5.5 Mbps,6 Mbps,9 Mbps,11 Mbps,12 Mbps,18 Mbps,24 Mbps,36 Mbps,48 Mbps,54 Mbps
	Classification:  Sanctioned	Supported b/g Channels	5
	<ul> <li>Unsanctioned</li> </ul>	Capabilities	ESS Network,Short slot time enabled,RTS/CTS or CTS-to-self protection
	Neighboring	Channel	5
	Annotations: Flagged	First Seen	Mon Mar 8 12:06:41 GMT-0500 2010
	Bridged	Last Seen	Wed Apr 6 11:00:39 GMT-0400 2011
	Scope Alarms	MAC	00:15:70:e4:ea:e0
		Associated Wireless Clients	1
	Autoplace	Noise	-87
	E @ADSP 💿	Observed	yes
	8 🎉 US 💿	Primary Sensor	🛱 10.59.36.46 😠
	😑 😹 Southeast 😠	Protocols	b, g
	🗄 🚂 Alpharetta 😠	Sensed Authentication	
	🗉 🚼 Sanctuary Park 😠	Sensed Encryption	
	🜍 The Falls 1125 😠	Signal Strength	-70
		SSID(s)	Anurag_BG
		Terminating	no
		Vendor	Symbol TechnologiesWholly owned Subsidiary of Motorola

The following information is displayed:

Field	Description	
Name	The name of the BSS.	
Description	A description of the BSS.	
Classification	The classification of the BSS: Sanctioned, Unsanctioned, or Neighboring.	
Annotations	The annotations specified for the BSS: Flagged or Bridged.	
Observed Data	Data that AirDefense Services Platform observed about the BSS. You can filter the observed data by entering significant text in the Search field.	

The scope of the BSS is shown under the Scope tab. The Autoplace button can be used to place the BSS in a network folder using Auto-Placement rules.

Alarms related to the BSS are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a BSS's configuration by selecting:

• Security Profiles Assignments.

This configuration profile is located in the Configuration Tab.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

### Wireless Clients—Drop-down Menu

The Wireless Client drop-down menu contains functions that you can apply to the selected Wireless Client. Click the drop-down menu button– 🕤 next to the Wireless Client name to display the drop-down menu.

Alarms		
Properties		
Rename		
Remove		
Classification	Sanctioned (Inherit Profiles)	
Client Type	Sanctioned (Assign Profiles)	Security_Profile-ADralfenator
	<ul> <li>Unsanctioned</li> </ul>	
Action Details	Neighboring	
Add to ACL		
Connection Troubleshooting		
Forensic Analysis		
Locate		Apply
Live View		
Port Lookup (Find this device)		
Terminate		
Copy MAC		

The drop-down menu for Wireless Clients contains the following functions:

Function	Description	
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Wireless Client.	
Properties	Opens the Properties overlay for the selected Wireless Client.	
Rename	Opens a dialog window to rename the selected Wireless Client.	
Remove	Removes the selected Wireless Client from your network.	
Classification	Classifies the Wireless Client using one of the following classifications:	
	<ul> <li>Sanctioned (inherit)—Classify the selected Wireless Client as a sanctioned device that inherits its traits from wherever its location in the network tree.</li> </ul>	
	• Sanctioned (override)—Classify the selected Wireless Client as a sanctioned device using traits that override the inherited traits. For example, a security profile can be applied to a Wireless Client that overrides the inherited traits. When using this classification, select the profile and click the Apply link.	
	Unsanctioned—Classify the selected Wireless Client as unsanctioned.	
	<ul> <li>Neighboring—Classify the selected Wireless Client as a neighboring device.</li> </ul>	

Function	Description	
Client Type	Client Type appears in the menu only when a Wireless Client is sanctioned. As default, Wireless Clients are assumed to be laptops, displaying a laptop icon. The menu item allows you to differentiate phones and handheld devices from laptops ADSP.	
	Employee Personal Device—	
	• Guest Wi-Fi User— 酒	
	In Store Customer— 2	
	Laptop— 🔊	
	Loyalty Customer— *	
	Phone— 🦉	
	Potential Customer—	
	Scanner—	
	Tablet—	
	Uncategorized Device—	
	Client Type   Employee Personal Device	
	Guest Wi-Fi User In Store Customer	
	Laptop	
	Loyalty Customer	
	Phone	
	Potential Customer	
	Tablet	
	Uncategorized Device	
	<ul> <li>Select the appropriate device to represent a Wireless Client and use its icon for the selected Wireless Client throughout the GUI.</li> </ul>	
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.	
Add to ACL	Adds the selected Wireless Client to the Access Control List (ACL).	
Connection Troubleshooting	Opens <u>Connection Troubleshooting</u> so that you can troubleshoots a Wireless Client's ability to connect to your wireless network.	
Forensic Analysis	Opens the Forensic Analysis—Basic window for the specified Wireless Client.	
Locate	Opens the Floor Plan and adds the Wireless Client to the Location Tracking list so that you can quickly locate the selected Wireless Client.	

Function	Description
Live View	Opens the <u>Live View</u> window for the selected Wireless Client; allows you to analyze current WLAN activity on the device.
Port Lookup	Opens the Port Lookup window where you can locate the physical port where the Wireless Client is accessing your network.
Terminate	Opens the Termination options so that you can terminate the connection of the Wireless Client to your network. (See <u>Terminate</u> for more information.)
Сору МАС	Copies the MAC address of the selected Wireless Client for later use.

## Properties

You can view the properties of a Wireless Client by clicking the drop-down menu button- 🕤 and clicking Properties.

PROPERTIES	droid_A100000	)		Remove Device Save		
Information						
Performance Profiles	Name:	Android_A100000D	Observed Data	Search		
Security Profiles	Description:		Parameter	Value		
			Ad-Hoc	no		
			Channel	6		
			First Seen	Wed Jan 18 13:16:21 GMT-0500 2012		
	Classification:	Sanctioned	Reported IP	184.253.61.190		
		Unsanctioned	Last Seen	Wed Feb 8 08:50:57 GMT-0500 2012		
		Neighboring	MAC	30:e7:d0:6c:2e:60		
	Annotations:	Flagged	Noise	n/a		
		Watch List	Observed	yes		
			Polled Authentication	Open		
		Default Type *	Polled Encryption	Unencrypted		
	Scope Alan	ns	Polled First Seen	Wed Jan 18 13:20:21 GMT-0500 2012		
	8 @ADSP .		Polled IP Address			
	8 🙀 NUSH 😸		Polled Last Seen	Mon Jan 23 14:36:11 GMT-0500 2012		
		utheast 😠	Polled Noise	-91		
		Alpharetta 🛞	Polled Signal Strength	-30		
		Sanctuary Park 💿	Reported Device SSID	Doc-Net		
	- °	S The Falls 1125 ®	Protocols	b, g		
			Sensed Authentication	Open,802.1x		
			Reported Sensor BSS	Motorola:cd:ee:30 🛞		
			Sensed Encryption			
			Reported Sensor SSID	E TEST		
			Signal Strength	-51		
			Terminating	no		
			Vendor	HTC Corporation		
			VLAN	1		

The following information is displayed:

Field	Description
Name	The name of the Wireless Client.
Description	A description of the Wireless Client.
Classification	The classification of the Wireless Client: Sanctioned, Unsanctioned, or Neighboring.
Annotations	The annotations specified for the Wireless Client: Flagged or Watch List. If the Wireless Client is a sanctioned device, a drop-down menu is added where you can designate the Wireless Client as one of the Client Types discussed previously.
Observed Data	Data that AirDefense Services Platform observed about the Wireless Client. You can filter the observed data by entering significant text in the Search field.

The scope of the Wireless Client is shown under the Scope tab.

Alarms related to the Wireless Client are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a Wireless Client's configuration by selecting:

- Performance Profiles
- Security Profiles.

These configuration settings (or profiles) are all located in the Configuration Tab.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

### Sensors—Drop-down Menu

The Sensors drop-down menu contains functions that you can apply to the selected Sensor. Click the drop-down menu button– 🕤 next to the Sensor name to display the drop-down menu.

Ala	rms	
Pro	perties	
Upg	grade	
Rei	name	
Mo	ve	
Rei	move	
Act	ion Details	
Por	t Lookup (Find this device)	
For	ensic Analysis	
Liv	e View	
Spe	ectrum Analysis	
Dir	ect Connect	
Co	py MAC 🕨	00:16:5d:20:00:ee
		00-16-5D-20-00-EE
		0016.5d20.00ee
		00165d2000ee

The drop-down menu for Sensors contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Sensor.
Properties	Opens the Properties overlay for the selected Sensor.
Upgrade	Upgrades the firmware for the selected Sensor. (See Upgrade Devices for more information.)
Rename	Opens a dialog window to rename the selected Sensor.
Move	Moves the selected Sensor to another network level (floor). (See <u>Move Devices</u> for more information.)
Remove	Removes the selected Sensor from your network. (See <u>Remove Devices</u> for more information.)
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.
Port Lookup	This feature is disabled unless you have a WIPS license.
Forensic Analysis	Opens the Forensic Analysis—Basic window for the specified Sensor.
Live View	Opens the <u>Live View</u> window for the selected Sensor; allows you to analyze current WLAN activity on the device.
Spectrum Analysis	Accesses Spectrum View to identify and locate interference sources on your wireless network. (See <u>Spectrum Analysis</u> for more information.)
Direct Connect	Accesses the user interface (UI) for the selected Sensor.
Сору МАС	Copies the MAC address of the selected Sensor for later use.

### **Properties**

You can view the properties of a Sensor by clicking the drop-down menu button– 🕤 and clicking Properties.

PROPERTIES Ø10.59	1.36.37			Remove Device	Save	
Information Sensor Network Configuration	Name:		Observed Data	51	arch	
Sensor Only Settings	Description:		Parameter	Value		
Sensor Operation			Firmware	5.3.0.4		
RF-Domain			MAC	00:16:5d:20:00:ee	,	
Location Based Services			Model	M520		
License		Flagged	Radio Protocols	b, g		
Duense				a		
			Sensor First Seen	Thu Dec 8 08:18:0	6 GMT-050	0 2011
			Reported Sensor IP	10.59.36.37		
			Sensor Last Seen	Fri Dec 9 11:21:59	GMT-0500	2011
			Sensor Online	yes		
			Vendor	AirDefense, Inc.		
			Scope Alarms			
						Autoplace
			E @ADSP .			
			🗃 🧱 US 💌			
			🗏 🎥 Southeast 💌			
			🖂 🌉 Alpharetta 💌			
			🖂 🌉 Sanctuary Park 💌			
			🞲 The Falls 1125 😠			
						Ļ

The following information is displayed:

Field	Description	
Name	The name of the Sensor.	
Description	A description of the Sensor.	
Host Address	The IP address of the host.	
Flagged	Flag a Sensor that you want to bring attention to.	
Observed Data	Data that AirDefense Services Platform observed about the Sensor. You can filter the observed data by entering significant text in the Search field.	

The scope of the Sensor is shown under the Scope tab. The Autoplace button can be used to place the Sensor in a network folder using Auto-Placement rules.

Alarms related to the Sensor are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a Sensor's configuration by selecting:

- Sensor Network Configuration
- Sensor Only Settings
- Sensor Operation
- RF-Domain
- Location Based Services

• License—Display valid licenses for Sensor.

These configuration settings (or profiles), except Sensor Network Configuration, are all located in the Configuration Tab.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

### Sensor Network Configuration

Sensor Network Configuration is used to configure network settings for Sensors that are connected to your AirDefense Services Platform appliance.

PROPERTIES Ø10.59	.36.37				Remove Device	Save	
Information							
Sensor Network Configuration	IPv4		IPv6				
Sensor Only Settings							
Sensor Operation	Use DHCF		Use DHCP				
RF-Domain	IP Address:	10.59.36.37	IP Address	11			
License	Net Mask:	255.255.255.0	Prefix Length	0			
	Gateway:	10.59.36.254	Gateway	11			
		IS automatically 5: 10.0.116.21	Secondary DI	15: 10.176.0.3			
	Domain Nam				ada wattab dhadada		

There are three configurable sections:

- IPv4
- IPv6
- DNS.

#### IPv4

Field	Description
Use DHCP	Select the check-box to enable DHCP, short for Dynamic Host Configuration Protocol, which is a protocol for assigning dynamic IP addresses to devices in a network.
IP Address	Manually enter a static IP address for the Sensor.
Net Mask	Manually enter the subnet to which the Sensor belongs.
Gateway	Manually assign a valid Gateway IP address to the Sensor.

#### <u>IPv6</u>

Select the IPv6 check-box to activate the IPv6 options.

Field	Description
Use DHCP	Select the check-box to enable DHCP.
IP Address	Manually enter a static IP address for the Sensor.

# 7-262 AirDefense Services Platform User Guide

Field	Description
Prefix Length	Specify the static prefix length as a decimal value.
Gateway	Manually assign a valid static Gateway IP address to the Sensor.

#### <u>DNS</u>

Field	Description	
Obtain DNS Automatically	Select the check-box automatically obtain DNS information.	
Primary DNS	Manually enter an IP address for the primary DNS server.	
Secondary DNS	Manually enter an IP address for the secondary DNS server.	
Domain Name	Manually enter a domain name for your DNS server.	

### Wireless Switch—Drop-down Menu

The Wireless Switch drop-down menu contains functions that you can apply to the selected Wireless Switch. Click the drop-down menu button– 🕞 next to the Wireless Switch name to display the drop-down menu.

Alarms	
Properties	
Upgrade	
Rename	
Move	
Remove	
Readiness Test	
Device Polling	Audit
	Data Poll
Action Details	
Port Lookup (Scan all MACs)	
Forensic Analysis	
	-
Direct Connect	
	-
Copy MAC	•

The drop-down menu for Wireless Switches contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Wireless Switch.
Properties	Opens the Properties overlay for the selected Wireless Switch.
Upgrade	Upgrades the firmware for the selected Wireless Switch. (See Upgrade Devices for more information.)

Function	Description
Rename	Opens a dialog window to rename the selected Wireless Switch.
Move	Moves the selected Wireless Switch to another network level (floor). (See <u>Move</u> <u>Devices</u> for more information.)
Remove	Removes the selected Wireless Switch from your network. (See <u>Remove</u> <u>Devices</u> for more information.)
Readiness Test	Validates that the Wireless Switch is management ready (that is, it can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)
Device Polling	Conducts a compliance audit or a data poll on the selected Wireless Switch. (See <u>Audit Devices</u> for more information.)
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.
Port Lookup	Scans MAC Addresses to view a list of switch ports.
Forensic Analysis	Opens the Forensic Analysis—Basic window for the specified Wireless Switch.
Direct Connect	Accesses the user interface (UI) for the selected Wireless Switch.
Сору МАС	Copies the MAC address of the selected Wireless Switch for later use.

## Properties

You can view the properties of a Wireless Switch by clicking the drop-down menu button- 🕤 and clicking Properties.

PROPERTIES	S4000-CCollier			Remove Device Sav	•       X
Information	Name:		Observed Data	Search	
CLI Configuration	Description:	Added via Discov.	Parameter	Value	
Device Access			Associated APs	2	- Â
RF-Domain			CPU Usage	1%	
	Last Audit:	Wed Apr 6 13:48:43 GMT-0400 2011	Flash	4120 / 86016	
Relay Server	Host Address:		IP Address MAC	172.17.25.23 00:23:68:22:d9:1c	-
Communication Settings			Model	RFS4000	
License		Flagged In compliance	Associated Wireless Clients	0	
		Managed Configuration	Polled Name	RFS4000-CCollier	11
		Generated Configuration	RAM	92988 / 208732	
		Push Configuration	Serial Number	9348521800016	
		Push Configuration	Supported BSSs	0	
			Scope Alarms		
					Autoplace
			B @ADSP 😠		
			🛛 💭 US 🕞		
			🖹 🔚 Southeast 💌		
			🗄 📰 Alpharetta 💿		
			B Tanctuary Park 💿		
			🧊 The Falls 1125 😠		

The following information is displayed:

Field	Description
Name	The name of the Wireless Switch.
Description	A description of the Wireless Switch.
Last Audit	The date and time of the last audit.
Host Address	The IP address of the Wireless Switch.
Flagged	Flag a Wireless Switch that you want to bring attention to.
In compliance / Not in compliance	Status of the last compliance audit. Click the Managed Configuration button to display the Wireless Switch configuration. Click the Generated Configuration button to display a generated configuration for a Wireless Switch. The generated configuration is the same configuration sent to a relay server to configure a Wireless Switch. Click the Push Configuration button to push the existing configuration out to the Wireless Switch.
Observed Data	Data that AirDefense Services Platform observed about the Wireless Switch. You can filter the observed data by entering significant text in the Search field.

The scope of the Wireless Switch is shown under the Scope tab. The Autoplace button can be used to place the Wireless Switch in a network folder using Auto-Placement rules.

Alarms related to the Wireless Switch are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a Wireless Switch's configuration by selecting:

- <u>CLI Configuration</u>
- Device Access
- <u>RF-Domain</u>
- Relay Server
- <u>Communication Settings Profile</u>
- License—Display valid licenses for Wireless Switch.

These configuration settings are all located in the Configuration Tab.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

# Wired Switch—Drop-down Menu

Alarms		
Properties		
Upgrade		
Rename		
Move		
Remove		
Readiness Test		
Device Polling	•	Audit
	—	Data Poll
Action Details		
Port Lookup (Scan all MACs)		
Direct Connect		
Сору МАС	•	

The drop-down menu for Wired Switches contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Wired Switch.
Properties	Opens the Properties overlay for the selected Wired Switch.
Upgrade	Upgrades the firmware for the selected Wired Switch. (See <u>Upgrade Devices</u> for more information.)
Rename	Opens a dialog window to rename the selected Wired Switch.
Move	Moves the selected Wired Switch to another network level (floor). (See <u>Move Devices</u> for more information.)
Remove	Removes the selected Wired Switch from your network. (See <u>Remove Devices</u> for more information.)
Readiness Test	Validates that the Wired Switch is management ready (that is, it can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)
Device Polling	Conducts a compliance audit or a data poll on the selected Wired Switch. (See <u>Audit Devices</u> for more information.)
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.

Function	Description
Port Lookup (Scan all MACs)	Scans MAC Addresses to view a list of switch ports.
Direct Connect	Access the user interface (UI) for the selected Wired Switch.
Сору МАС	Copies the MAC address of the selected Wired Switch for later use.

### Properties

You can view the properties of a Wired Switch by clicking the drop-down menu button- 🕤 and clicking Properties.

PROPERTIES 🍑 G	sco3560				Remove Device	Save	×
Information	Name:	Cisco3560		 Observed Data	54	arch	
Device Access	Description:			Parameter	Value		
RF-Domain				Associated APs	0		, î
Relay Server				CPU Usage	0%		
Kelaj server			-	Flash	0/0		
Communication Settings	Host Address:	10.59.35.181		IP Address	10.59.35.101		
License		Flagged		MAC	00:12:7f:02:4d:83		
				Model	Unknown		
				Associated Wireless Clients	0		
				RAM	0/0		
				Supported BSSs	0		
				SysDescr	Cisco IOS Software (C3560-I5K91-M)	, C3560 Soft	tware
					Version 12.2(25)58	. RELEASE	*
				Scope Alarms			
						A	utoplace
				😑 🏟 MassSecondary 😠			
				 😺 Switches 🕤			

The following information is displayed:

Field	Description	
Name	The name of the Wired Switch.	
Description	A description of the Wired Switch.	
Host Address	The IP address of the Wired Switch.	
Flagged	Flag a Wired Switch that you want to bring attention to.	
Observed Data	Data that AirDefense Services Platform observed about the Wired Switch. You can filter the observed data by entering significant text in the Search field.	

The scope of the Wired Switch is shown under the Scope tab. The Autoplace button can be used to place the Wired Switch in a network folder using Auto-Placement rules.

Alarms related to the Wired Switch are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a Wired Switch's configuration by selecting.

- Device Access
- <u>RF-Domain</u>
- Relay Server

- <u>Communication Settings Profile</u>
- License—Display valid licenses for Wired Switch.

These configuration settings are all located in the <u>Configuration Tab</u>.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

#### Unknown Devices—Drop-down Menu

The Unknown Devices drop-down menu contains functions that you can apply to the selected Unknown Device. Click the drop-down menu button– – next to the Unknown Device name to display the drop-down menu.

Alarms	
Properties	
Rename	
Remove	
Classification	Sanctioned
	Unsanctioned
Action Details	
Add to ACL	
Forensic Analysis	
Live View	
Port Lookup (Find this device)	
Terminate	
Copy MAC	

The drop-down menu for unknown devices contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected unknown device.
Properties	Opens the Properties overlay for the selected unknown device.
Rename	Opens a dialog window to rename the selected unknown device.
Remove	Removes the selected unknown device from your network. (See <u>Remove Devices</u> for more information.)
Classification	Classifies the unknown device as Sanctioned or Unsanctioned.
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.
Add to ACL	Adds the selected Unknown Device to the Access Control List (ACL).
Forensic Analysis	Opens the <u>Forensic Analysis—Basic</u> window for the specified unknown device.

### 7-268 AirDefense Services Platform User Guide

Function	Description
Live View	Opens the Live View window for the selected unknown device; allows you to analyze current WLAN activity on the device.
Port Lookup	Opens the <u>Port Lookup</u> window where you can locate the physical port where the Unknown Device is accessing your network.
Terminate	Accesses the <u>Terminate</u> options so that you can terminate the connection of the Unknown Device to your network.
Сору МАС	Copies the MAC address of the selected unknown device for later use.

### **Properties**

You can view the properties of an Unknown Device by clicking the drop-down menu button- 🕤 and clicking Properties.

PROPERTIES SMotorola	20:99:80		Remove Device Save X
Information	Name:	Observed Data	Search
Performance Profile Assignments	Description:	Parameter	Value
Security Profile Assignments		First Seen	Wed Apr 6 14:29:20 GMT-0400 2011
		Last Seen	Wed Apr 6 14:33:24 GMT-0400 2011
	Annotations: 🔄 Flagged	MAC	00:23:68:2e:99:80
	Watch List	Observed	yes
	Sanctioned		
	Scope Alarms		
	Autoplace		
	S CADSP C		
	😑 💭 US 🛞		
	🗄 🚂 Southeast 🛞		
	🖂 🚂 Alpharetta 💿		
	🖹 🏣 Sanctuary Park 🛞		
	🜍 The Falls 1125 💿		

The following information is displayed:

Field	Description	
Name	The name of the Unknown Device.	
Description	A description of the Unknown Device.	
Annotations	The annotations specified for the Unknown Device: Flagged, Watch List, or Sanctioned.	
Observed Data	Data that AirDefense Services Platform observed about the Unknown Device. You can filter the observed data by entering significant text in the Search field.	

The scope of the Unknown Device is shown under the Scope tab. The Autoplace button can be used to place the Unknown Device in a network folder using Auto-Placement rules.

Alarms related to the Unknown Device are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a Unknown Device's configuration by selecting:

- <u>Performance Profiles</u> Assignments
- <u>Security Profiles</u> Assignments.

These configuration settings (or profiles) are all located in the Configuration Tab.

If you make changes, Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

### WLSE—Drop-down Menu

Alarms	
Properties	
Rename	
Move	
Remove	
Readiness Test	
Action Details	
Direct Connect	
Сору МАС 🕨 🕨	00:c0:9f:3f:7a:1c
	00-c0-9f-3f-7a-1c
	00c0.9f3f.7a1c
	00c09f3f7a1c

The drop-down menu for WLSE devices contains the following functions:

Function	Description	
Alarms	Accesses the Alarms tab where you can view the alarms for the selected WLSE device.	
Properties	Opens the Properties overlay for the selected WLSE device.	
Rename	Opens a dialog window to rename the selected WLSE device.	
Move	Moves the selected WLSE device to another network level (floor). (See <u>Move Devices</u> for more information.)	
Remove	Removes the selected WLSE device from your network. (See <u>Remove Devices</u> for more information.)	
Readiness Test	Validates that the WLSE device is management ready (that is, it can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)	

### 7-270 AirDefense Services Platform User Guide

Function	Description	
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.	
Direct Connect	Accesses the user interface (UI) for the selected WLSE device.	
Сору МАС	Copies the MAC address of the selected WLSE device for later use.	

### **Properties**

You can view the properties of a WLSE by clicking the drop-down menu button- 🕤 and clicking Properties.

PROPERTIES 💣 🕷	LSE				Remove Device	Save	×
Information	Name:	WLSE	Observed	d Data	1	Search	
Communication Settings	Description:	Added via Discov.	Paramet	ter	Value		
License			Associat	ted APs	0		
L			CPU Usi	age	0%		
			Flash		0/0		
	Host Address:	172.17.5.48	IP Addr	ess	172.17.5.48		
		Flagged	MAC		00:c0:9f:3f:7a:1	lc	
			Associat	ted Wireless Clients	0		
			RAM		0/0		
			Support	ted BSSs	0		
			Online		no		
			Scope	Alarms			
							Autoplace
			🖂 👒 AD	SSP 💌			
			8 🐌	us 🕤			
				😹 Southeast 🕤			
				🖂 🚂 Alpharetta 🕞			
				🖂 🇮 Sanctuary Park 🕞			
~~~~~				🜍 The Falls 1125 🕤			

The following information is displayed:

Field	Description	
Name	The name of the WLSE.	
Description	A description of the WLSE.	
Host Address	The IP address of the WLSE.	
Flagged	Flag a WLSE that you want to bring attention to.	
Observed Data	Data that AirDefense Services Platform observed about the WLSE. You can filter the observed data by entering significant text in the Search field.	

The scope of the WLSE is shown under the Scope tab. The Autoplace button can be used to place the WLSE in a network folder using Auto-Placement rules.

Alarms related to the WLSE are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override an WLSE's configuration by selecting Communication Settings. Communication Settings configuration settings are located in the <u>Configuration Tab</u>.

You can display valid licenses for a WLSE by selecting License.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

### AirWave Switch—Drop-down Menu

The AirWave switch drop-down menu contains functions that you can apply to the selected AirWave switch. Click the drop-down menu button–  $\odot$  next to the AirWave switch name to display the drop-down menu.

	Alarms		
	Properties		
	Upgrade		
	Rename		
	Move		
	Remove		
	Readiness Test		
	Device Polling	۲	Audit
-			Data Poll
	Action Details		
	Port Lookup (Scan all MACs)		
	Forensic Analysis		
	Direct Connect		
	Copy MAC	•	

The drop-down menu for AirWave devices contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected AirWave device.
Properties	Opens the Properties overlay for the selected AirWave device.
Upgrade	Upgrade the firmware for the selected AirWave switch. (See <u>Upgrade Devices</u> for more information.)
Rename	Opens a dialog window to rename the selected AirWave device.
Move	Moves the selected AirWave device to another network level (floor). (See <u>Move Devices</u> for more information.)
Remove	Removes the selected AirWave device from your network. (See <u>Remove Devices</u> for more information.)
Readiness Test	Validates that the AirWave device is management ready (that is, it can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)
Device Polling	Conduct a compliance audit on the selected AirWave switch. (See <u>Audit Devices</u> for more information.)

# 7-272 AirDefense Services Platform User Guide

Function	Description
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.
Port Lookup (Scan all MACs)	Scan MAC addresses to view a list of switch ports.
Forensic Analysis	Opens the Forensic Analysis—Basic window for the specified AirWave switch.
Direct Connect	Accesses the user interface (UI) for the selected AirWave device.
Сору МАС	Copies the MAC address of the selected AirWave device for later use.

# **Properties**

You can view the properties of a AirWave switch by clicking the drop-down menu button- 
and clicking Properties.

PROPERTIES @AirWave			Remove Device	Save X
Information	: AirWave	Observed Data	Searc	h
CLI Configuration Description	a	Parameter	Value	
Device Access		Associated APs	3	ŵ
RF-Domain		CPU Usage	1%	
	Thu Apr 7 08:41:44 GMT-0400 2011	Flash	0/0	
neidy out to		IP Address	172.17.0.100	
Communication Settings Host Address	: 172.17.0.100	MAC	00:07:0e:25:ac:20	
License	Elagged	Model	AIR-WLC2106-K9	
	Not in compliance	Associated Wireless Clients	0	
	Managed Configuration	Polled Name	WLC	11
	Generated Configuration	RAM	157176 / 253040	
	Push Configuration	Serial Number	3MX1135K02W	
		Supported BSSs	5	
		Scope Alarms		
				Autoplace
		🖯 🏟 ADSP 🕤		
		🛛 💭 US 💌		
		🗟 🚂 Southeast 💿		
		🖂 📰 Alpharetta 📼		
		🖂 📆 Sanctuary Park 💌		
		🜍 The Falls 1125 😒		

The following information is displayed:

Field	Description
Name	The name of the AirWave Switch.
Description	A description of the AirWave Switch.
Last Audit	The date and time of the last audit.
Host Address	The IP address of the AirWave Switch.

Field	Description
Flagged	Flag a AirWave Switch that you want to bring attention to.
In compliance / Not in compliance	Status of the last compliance audit. Click the Managed Configuration button to display the AirWave Switch configuration. Click the Generated Configuration button to display a generated configuration for a AirWave Switch. The generated configuration is the same configuration sent to a relay server to configure a AirWave Switch. Click the Push Configuration button to push the existing configuration out to the AirWave Switch.
Observed Data	Data that AirDefense Services Platform observed about the AirWave Switch. You can filter the observed data by entering significant text in the Search field.

The scope of the AirWave Switch is shown under the Scope tab. The Autoplace button can be used to place the AirWave Switch in a network folder using Auto-Placement rules.

Alarms related to the AirWave Switch are shown in the Alarms tab. The Actions button can be used to perform one of the listed functions on a selected (highlighted) alarm.

You can view and/or override a AirWave Switch's configuration by selecting:

- <u>CLI Configuration</u>
- Device Access
- RF-Domain
- Relay Server
- Communication Settings Profile
- License—Display valid licenses for AirWave switch.

These configuration settings are all located in the Configuration Tab.

If you make changes, click Save to save them.

Click the Delete Device button to delete a device from your network.

Click the Close button-X to close the Properties overlay.

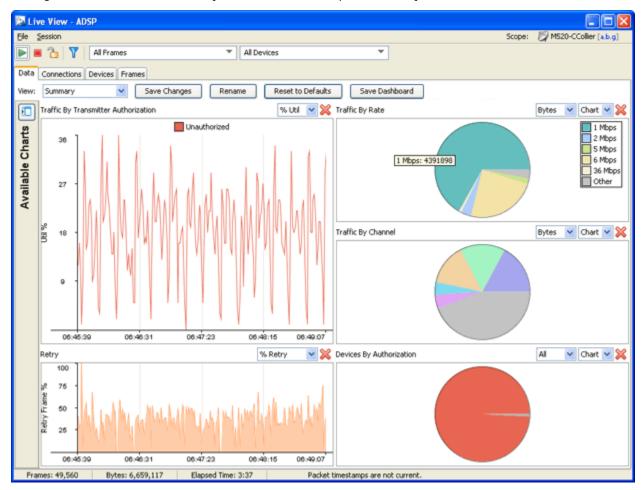
### **Device Functions Requiring More Explanation**

The device functions discussed here are drop-down menu functions that operate on devices and require more details on how to use them. Depending on the device, these functions may or may not appear in the drop-down menu. They are:

- Live View
- Locate
- Port Lookup
- Readiness Test
- Spectrum Analysis
- Terminate.

### Live View

ADSP gives you a Live View of the devices operating in your wireless LAN. Live View capability exists throughout the GUI, wherever a device icon appears. You access Live View by clicking on the drop-down menu button of the device– ⊂ and selecting Live View, which automatically limits the data to the specific device you choose.



Only five Live View sessions can be running at one time. If you attempt to open more than five sessions, an error displays. A Live View window will open but the monitoring session will not start.

You cannot run Spectrum Analysis and Live View at the same time on any one sensor. If Spectrum Analysis is running and you attempt to start a Live Monitoring session on the same sensor, the following warning displays.

Varning 🔀	
The sensor will suspend the following activities during the live view session.	
Start Live View Cancel	

You can either start the monitoring session and suspend the Spectrum Analysis, or cancel the Live View session.

Live View consists of four main categories of information:

- Data
- Connections

- Devices
- Frames.

## Common Area

The common area holds the menus and buttons that are common to the Live View window. It is located at the top of the window.

Session		Scope: 💋 M520-CCollier [a.b.g]
🔳 🏠 🍸 🛛 All Frames 🔹	All Devices	▼

### <u>Menus</u>

Menu	Option	Description
File Session	Open	Opens a captured frame file for viewing. (See Frame Capture Analysis for more information.)
Open Save Settings Edit <u>F</u> ilters Schedule Frame Capture	Save	Opens the Save Frame Capture popup window where you can save the temporary capture file to a permanent file on the server or to a file on your workstation. (See Frame Capture for more information.)
<u>R</u> educed Bandwidth Interface Run in <u>B</u> ackground	Settings	Opens the Live View Settings popup window where you can set options for your Live View sessions. (See Live View Settings for more information.)
⊆lose	Edit Filters	Opens the Live View Filter popup window where you can set options to filter data. (See Live View Filters for more information.)
	Schedule Frame Capture	Schedule a Frame Capture session using the scheduler. (See Schedule Frame Capture for more information.
	Reduced Bandwidth Interface	Shrinks the Frame Capture window and conserves bandwidth while running Live View.
		Frame Capture - WIPS     Capturing frames from      MS20-CColler [a.b.g] to     Frames: 335,627     Bytes: 42,002,508     Live View Run In Background Stop Capture
		<ul><li>While in the reduced bandwidth state, you can:</li><li>Return to the original Live View window by</li></ul>
		<ul> <li>Run live view in the background by clicking Run in Background.</li> <li>Stop capturing Live View frames and exit Live View by clicking Stop Capture.</li> </ul>
	Run in Background	Exits Live View window and runs Live View in the background.
	Close	Exits the Live View session and closes the Live View window.

Menu	Option	Description
Session	Start	Starts a Live View session.
Session	Stop	Stops a Live View session.
Start Stop Freeze	Freeze	Freezes a Live View session. The data in the window freezes but Live View keeps collecting data to display later after you unfreeze the session.

### **Buttons**

Button	Description	
	Starts a Live View session.	
	Stops a Live View session.	
	Freezes a Live View session. The data in the window freezes but Live View keeps collecting data to display later after you unfreeze the session. Click the Freeze button again to unfreeze the session.	
Y	Opens the Live View Filter popup window. where you can set options to filter data. (See Live View Filters for more information.)	

## Drop-down Menus

Drop-down Menu	Description
All Frames  All Device All Frames Management Frames Control Frames Data Frames	Acts as a quick filter to display only frames for the selected frame type. To view all types, select All Frames.
All Devices  All Devices Stations APs Ad-Hoc B55s	Acts as a quick filter to display only frames for the selected device. To view all devices, select All Devices.

# Live View Settings

Live View has four user adjustable settings. They are:

Setting	Description
Capture Size Limit	Sets the maximum amount of frames that can be captured during any one session.
Capture Management Frames	Sets the Live Monitoring sessions to capture management frames. If selected, you can also truncate management frames to a specific number of bytes or have no truncation.
Capture Control Frames	Sets the Live Monitoring sessions to capture control frames. If selected, you can also truncate control frames to a specific number of bytes or have no truncation.
Capture Data Frames	Sets the Live Monitoring sessions to capture data frames. If selected, you can also truncate data frames to a specific number of bytes or have no truncation.

To change the settings:

1 Select File > Settings to display the Live View Settings popup window.

Live View Settings- ADSP	X
Capture Size Limit (frames): 1000000	
Capture Management Frames	
Truncate After:	
Capture Control Frames	No Truncation
Truncate After:	0
Capture Data Frames	No Truncation
Truncate After:	128 bytes
	OK Cancel

- 2 Make your adjustments.
- 3 Click OK.

### **Live View Filters**

You can limit what you see in Live View through the use of filters. Select File > Edit Filters or click the Filter- T button to display the Live View Filter popup window.

Live View Filte	er- ADSP	X
Devices Frame T	pe Signal Channels Rates MCS Indices Data Other	er
Filter frames b	y device	
Show frames t	hat match all selected conditions	
Show frames t	hat match any selected conditions	
Note: Partial MAC	addresses may be used.	
Any Address:	00:00:00:00:00:00 -	
Source:	<b></b>	
Destination:	<b></b>	
BSSID:	<b></b>	
A1 (RX):	<b></b>	
A2 (TX):	<b></b>	
A3:		
A4:	<b></b>	
		OK Cancel
		Culleer

Frames may be filtered by any of the following methods:

Method	Description
Devices	To filter Live View frames by devices, go to the Devices tab and check Filter frames by device. Select any of the following conditions:
	Any Address
	Source
	Destination
	BSSID
	• A1 (RX)
	• A2 (TX)
	• A3
	• A4
	For every condition that you select, you must specify a MAC address. You have the option of displaying frames that match all of the selected conditions or displaying frames that match any of the selected conditions.
Frame Type	To filter by frame types, go to the Frame Type tab and check Filter frames by frame type. Then deselect any frame type that you do not want to display. You may filter out a whole category (Control, Management, or Data) or any of the sub-categories.
Signal Filters	To filter by signal strength, go to the Signal tab and check Filter frames by signal strength. Enter the minimum signal strength in dBm and the maximum signal strength in dBm. Live View will display only the signals within the specified range.
Channel Filters	To filter by channels, go to the Channels tab and check Filter frames by channel. Deselect the channels that you do not want to display. You may filter out a whole category of channels or individual channels.
Rates Filters	To filter by transmission rate, go to the <b>Rates</b> tab and check <b>Filter frames by rate</b> . Deselect any rate that you do not want to display.
MCS Indices	To filter by MCS Indices, go to the MCS Indices tab and check Filter frames by MCS Index. Deselect any index that you do not want to display.
Data Filters	To filter by data type, go to the Data tab and check Filter frames by data. Deselect any of the encryption types that you do not want to display and deselect any of the ether types that you do not want to display.
Other	To filter by other, go to the Other tab and check Filter frames by other. Enter the Mac address of the sensor you wish to filter by.

When you have set your filter criteria, click OK to save.

### Data Tab

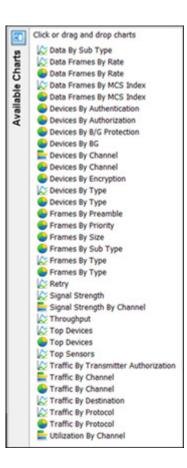
The Data tab provides a variety of charts that allows you to analyze different types of data transmitted and received to/from a particular device.



The Data tab focus can be changed by changing the view. Depending on the view that is selected different charts are displayed. There are four available views:

View	Description
Summary	Provides a summary of frame data using the following charts:
	Traffic By Transmitter Authorization
	Retry
	Traffic By Rate
	Traffic By Channel
	Devices By Authorization.
	This is the default view.
Device Analysis	Changes the frame data focus to device information. Charts relating to device information are displayed.
Channel Analysis 2.4 Ghz (b/g/n)	Changes the frame data focus to channel information for 802.11b/g/n network traffic. Charts relating to channel information are displayed.
Channel Analysis 5 Ghz (a/n)	Changes the frame data focus to channel information for 802.11a/n network traffic. Charts relating to channel information are displayed.

Each view is customizable. You can add more charts to a view, rearrange the view, or remove charts from a view. To add a chart to a view, click the View Available Charts– **[10]** button to reveal the Available Charts.



Once the Available Charts are revealed, you can drag and drop a chart to the display area. You can display up to nine charts. To view a chart temporarily, click on the chart name. It will display superimposed over the current charts. Drop-down menus are available to customize the view of the charts.

To hide Available Charts, click the Hide Available Charts–

To rearrange a view, you can drag and drop charts to another location.

To remove a chart, click the Remove- 🗙 button associated with the chart.

Once you have customized the display to fit your needs, click the Save Changes button to save your arrangement. The customized view is saved on your ADSP server. Now, whenever you access Live View, you can access your customized arrangement. This is true even if you are accessing the GUI on another workstation.

You can change the name of a view by clicking the **Rename** button. Just type in the new name and click OK. This allows you to give a view a more descriptive name if you changed the view significantly.

To return a view to the original factory default, click the Reset to Defaults button.

You can save a PDF file with a snapshot of the data charts by clicking the **Dashboard** button. A dialog window opens where you can name the PDF file and specify an author's name.

Save Das	hboard - ADSP - ADSP	
PDF Author:	SaveDashboardTest	
File:	D:\Profiles\cxdr87\My Documents\Live\ViewDashboard	
		OK Cancel

After supplying author's name and file name, click OK.

#### Connections Tab

The Connections tab displays device relationships (connections) between your wireless and wired networks with BSSs being the central point.

Connections		
Data Frames: 93 Bytes: 9,112 Show Broadcast	Show Multicast	
Wireless 🗙	BSSs 🛪	Wired 🗙
UbiquitiNetwo	Symbol.88:94:	Juniper:80.1f.02
VGT378@mot	Symbol:5d:61:	Juniper:a0:3c:
CPX638@mot	Symbol:5d:40:14	intel:b4:1f.64
host/GA27L01	Symbol:4f.de:64	
ProximWireles	Symbol:c8:16:	

Options are provided to display devices with broadcast frames, devices with multicast frames, or both. Just select the check-box for the option you want.

The Data Frames and Bytes fields display the count of data frames and bytes.

If more than 50,000 frames have been captured during the Live View session, only the most recent 50,000 frames are displayed.

Devices are listed in three columns: Wireless (wireless devices), Access Points and Wired (wired devices). Device columns may be disabled or re-enabled by using the hide ( $\chi$ )/show ( $_{\oplus}$ ) button next to the column name. For example, if

the Access Points column is hidden, then connections will be shown directly from the source to the destination without the BSS in the middle.

A connection is defined as a set of devices referenced by a single data frame. Typically, a connection will involve three devices (source, destination, and BSS); but, in some cases may involve four devices (wireless bridging).

A line is defined as a link between two devices. Each connection is made up of multiple lines and each line may be part of multiple connections. The intensity and Z-order (whether a line is on top or bottom) of a line is based on the number of frames between the two devices.

Clicking on a device selects a connection involving that device. The devices and lines involved in the connection will be highlighted.

Wireless 🗙	BSSs 🗙	Wired 🗙
UbiquitiNetwo	Symbol:88:94:	Juniper:80:1f.02
host/GA27L01	Symbol:4f.de:64	Juniper:a0:3ct
VGT378@mot	Symbol:5d:61:	Intel:b4:1f.64
ProximWireles	Symbol:c8:16:	

If you continue clicking on the device, the graph will cycle through the connections involving the selected device. Buttons are also provided to cycle through the connections.

Showing connection 1 of 2 including Cisco:35:37:a0 🔶 📫

The Data Frames and Bytes fields will only show the data corresponding to the selected connection.

#### **Devices Tab**

The Devices tab displays the devices that have been seen during a Live Monitoring session in tabular format.

Al Devices O BSSs	Wireless Clients (	Wred 0	lients					Devi	ce Count: 1208	E	ixport
Device +	SSID	Chan	Channel E	Signal (dBm)	Frames	Bytes	Last Seen Aut	thentica	Encryption		
Motorola:20:a9:50	chad-test	36	None	-83	39	8,658	5/29/13 2:46:05				
Motorola:20:b3:70	DevMgmt_101	11	None	-57	55	11,605	5/29/13 2:46:05		None		
Motorola:20:b3:71	DevMgmt_102	11	None	-56	57	12,427	5/29/13 2:46:03		None		
Motorola:20:b3:72	DevMgmt_103	11	None	<mark>-</mark> 57	60	12,915	5/29/13 2:46:07		None		
Motorola:20:b3:73	DevMgmt_104	11	None	-57	59	12,926	5/29/13 2:46:07		тюр		
5c:0e:8b:20:b7:30	chad-test	1	None	-91	1	219	5/29/13 2:45:12				
Motorola:20:ba:f0	DevMgmt_101	161	None	-59	80	10,070	5/29/13 2:46:03		None		
Motorola:20:ba:f1	DevMgmt_102	161	None	-59	81	9,379	5/29/13 2:46:03		None		
Motorola:20:ba:f2	DevMgmt_103	161	None	-60	82	10,808	5/29/13 2:46:03		None		
Motorola:20:ba:f3	DevMgmt_104	161	None	-59	89	11,820	5/29/13 2:46:03		TKIP		
Motorola:23:7a:50	AP6532-Services	36	None	-72	44	9,685	5/29/13 2:46:05				
Motorola:24:44:90	RFS4K-WAN4	11	None	-67	3	720	5/29/13 2:45:28 WP/	A2 - PSK	CCMP		
Motorola:24:73:80	RFS4K-WAN4	48	Lower	-72	52	11,667	5/29/13 2:46:06 WP/	A2 - PSK	CCMP		
Motorola:25:34:00	AP6532-Services	1	None	-79	14	3,150	5/29/13 2:45:51				
Motorola:25:34:20	AP6532-Services	161	None	-69	34	7,752	5/29/13 2:46:03				
Motorola:33:17:d8		5	None	N/A	5	1,680	5/29/13 2:45:48				
Motorola:49:bb:44		5	None	N/A	0	0	5/29/13 2:30:34				
Motorola:4a:e6:70	AP7161-478844	1	None	-69	20	4,631	5/29/13 2:45:27				
Motorola:4a:e6:71	ap7161_net1_j	1	None	-70	37	8,436	5/29/13 2:46:06				
Motorola:4e:fe:50	DevMgmt_ZERO	149	Upper	-60	129	23,265	5/29/13 2:46:03				
Motorola:4e:fe:51	DevMgmt_102	149	Upper	-60	72	13,978	5/29/13 2:46:03				
Motorola:4e:fe:52	DevMgmt_103	149	Upper	-60	84	16,452	5/29/13 2:46:03				
Motorola:4e:fe:53	DevMgmt_104	149	Upper	-60	75	14,652	5/29/13 2:46:03				
Motorola:4e:fe:54	DevMgmt_105	149	Upper	-59	81	15,978	5/29/13 2:46:03				
Motorola:4e:fe:55	DevMgmt_106	149	Upper	-60	80	15,746	5/29/13 2:46:03				
Motorola:4e:fe:56	DeuMont 107	140	Unner	-60	80	15.788	6/00/13 2:46:03			-	

Options are provided to show all devices, only BSSs, Wireless Clients, or Wired Clients. If more than 50,000 frames have been captured during the live monitoring session, only the most recent 50,000 frames are displayed.

The Export button can be used to export device data to a CSV file.

Save Devi	ce Data- ADSP	-	-	Address of the second	×
File:					
				ОК	Cancel
			 	The second se	

Just browse to a folder (directory) to save the file in, type in a name, and click the Select button. The name of the file is displayed in the File field. Now, click OK to save the file in the selected folder (directory).

The Devices table can be customized to display the following information:

Column	Description
Device	Lists the different devices that have been seen during the Live Monitoring session.
MAC Address	Displays the MAC address of the seen device.
SSID	Lists the Service Set Identifiers, a 32- character unique identifier attached to the header of packets sent over a WLAN that acts as a password when a mobile device tries to connect to the BSS (Basic Service Set) and are the logical groups that access points belong.
Channel	Lists the WLAN channel that the device is operating on.
Channel Extension	Lists the WLAN channel extension that the device is operating on.
Signal (dBm)	Lists the device's signal strength connectivity on the WLAN.
Frames	Displays number the frames, which are the actual packets of 802.11 protocol, that have been observed by the ADSP sensor for the given device.
Bytes	Displays the byte count seen by the device.
First Seen	Displays the time and date the device was first seen.
Last Seen	Displays the time and date the device was last seen.
WEP IVs	Displays the number of unique WEP IVs seen by the device.
Authentication	Lists the authentication method used to authenticate the device.
Encryption	Displays the encryption method used by the device.

Column display and arrangement can be customized as follows:

You can hide or unhide a category by right-clicking in the column heading area, and uncheck or checking the check-box for a category (see below).

V Device	
MAC Address	
SSID	
Channel	
Channel Width	
<b>V</b> Signal (dBm)	
Frames	
✓ Bytes	C
First Seen	c
🗸 Last Seen	
WEP IVs	
Authentication	
Encryption	

You can rearrange columns by clicking on a column heading and dragging it to a new position.

### Frames Tab

The Frames tab displays the frames that were captured during a Live Monitoring session.

	Frame	5									
Time	Source	Destination	BSSID	Observe	Channel	Rate	Signal (d	Size	Protocol	1	
15:51:08.1	Motorola:48:83:60	🥼 Intel:a1:b3:2c (a,b	🔊 Motorola:48:83:60	44	None	6 Mbps	-67	213	Probe response	^	1
15:51:08.1	Symbol:c8:46:30	🐚 Broadcast	Symbol:c8:46:30	44	None	6 Mbps	-70	230	Beacon		~
15:51:08.1	🖏 Motorola:20:ba:f0	🕲 Broadcast	🖏 Motorola:20:ba:f0	44	None	6 Mbps	-83	160	Beacon		
16:51:08.1	Symbol:c8:46:31	🐚 Broadcast	Symbol:c8:46:31	44	None	6 Mbps	-70	196	Beacon		
15:51:08.1	Symbol:e4:ea:70	🐚 Broadcast	Symbol:e4:ea:70	44	None	6 Mbps	-76	97	Beacon		
15:51:08.1	Motorola:48:83:60	🐚 Broadcast	Motorola:48:83:60	44	None	6 Mbps	-67	202	Beacon		
15:51:08.1	Symbol:c8:46:32		Symbol:c8:46:32	44	None	6 Mbps	-71	205	Beacon		
15:51:08.1	Motorola:20:ba:f0	🐚 Broadcast	Motorola:20:ba:f0	44	None	6 Mbps	-83	160	Beacon		
15:51:08.2	Symbol:c8:46:30		Symbol:c8:46:30	44	None	6 Mbps	-70	230	Beacon		
15:51:08.2	Motorola:20:ba:f0	😳 Broadcast	Motorola:20:ba:f0	44	None	6 Mbps	-83	160	Beacon		
15:51:08.2	Motorola:43:cb:30	🐚 Broadcast	Motorola:43:cb:30	13	None	1 Mbps	-74	212	Beacon		
15:51:08.2	Symbol:c8:46:31	🐚 Broadcast	Symbol:c8:46:31	44	None	6 Mbps	-70	196	Beacon		
15:51:08.2	Symbol:e4:ea:70		Symbol:e4:ea:70	44	None	6 Mbps	-76	97	Beacon		
15:51:08.2	Motorola:48:83:60	🐚 Broadcast	Motorola:48:83:60	44	None	6 Mbps	-67	202	Beacon		
15:51:08.2	Motorola:43:cb:31	🐚 Broadcast	Motorola:43:cb:31	13	None	1 Mbps	-75	232	Beacon		
15:51:08.2	Symbol:c8:46:32	🐚 Broadcast	Symbol:c8:46:32	44	None	6 Mbps	-70	205	Beacon		
15:51:08.2	Motorola:20:ba:f0	🔨 Broadcast	Motorola:20:ba:f0	44	None	6 Mbps	-83	160	Beacon		
15:51:09.3	Motorola:43:db:10	100	Motorola:43:db:10	1	None	1 Mbps	-72	148	Beacon		
15:51:09.3	a Cisco:df:3d:a0 🔈	🐚 Broadcast	🖏 Cisco:df:3d:a0 (b, '	1	None	1 Mbps	-83	195	Beacon		
15:51:09.3	Symbol:c8:3c:21	🐚 Broadcast	Symbol:c8:3c:21	1	None	1 Mbps	-82	207	Beacon	_	
15:51:09.3	S Cisco:0c:fc:8e 🛛	🔨 Broadcast	🔊 Cisco:0c:fc:8e 🜔	1	None	1 Mbps	-80	148	Beacon	~	
0000 80	000000 fffffff f:	fffScOe 8b20baf0	A (0)	Packet Inform	mation						
0010 5c	0e8b20 baf030b2 3	5783499 10000000		802.11 Head	er						
0020 32	000100 00054465 70	54d676d 745£3130		-802.11 Body							
0030 32	01088c 129824b0 4	8606c05 04000100									
0040 00	071255 5349240d 1	1340d18 64111888									
0050 05	189511 le0b0500 0	000093d ad0£00a0									
0060 <b>18</b>	000000 00010000 0	03139af 4ddd0700									
0070 50	£20200 0180dd16 0	0a0f801 01010000									
0080 00	0000000 00000000 00	0000000 0000dd10	~								
<b></b>											

The captured file is stored in either—or, at times, both—of the following directories:

/usr/local/smx/pcaptiures OR /usr/local/smx/pcaptures/saved.

-

You can switch to the frames view by clicking the Frames View- witch.

			smes											_
🔊 Mot	torola:30:5	d:a0 (b.g.n)	🔊 Symbol:	6d:b6:e3 [a]	🖏 Motorola:	3f:a9	3:53 (b.g.n)	💫 Motorola	:3f:a8:40 (a.n) 💐	Symbol	:6d:b6:e0 (a)	🔊 Motorola:0b:	:a3:6	
											Beacon		~	
									Beacon					-
				Probe respons	e								_	
				Probe respons	e									
											Probe respon	nse		
											Probe respon	nse		
				Beacon										
									Probe response					
									Probe response				_	
											Beacon		_	
									Beacon				_	
				Beacon		_							_	
											Beacon		-	
									Beacon				_	
				Beacon		_							_	
<											Beacon		>	4
						_	_							_
0000		) ffffffff				^	<ul> <li>Packet</li> <li>802.11</li> </ul>							
0010		) baf030b2					€ 602.11 € 602.11							
0020		000b4465 129824b0												
0040		5 5349240d												
0050		1e0b0500												
0060	£8000000	00010000	003139af	4ddd0700										
0070		0180dd16												
0080		00000000				~								

Click the Data Table- mi button to switch back to the table view.

If more than 50,000 frames have been captured during the live monitoring session, only the most recent 50,000 frames are displayed.

Frames data is displayed as follows:

- Frames table (located on top)
- Hex values for a selected frame (located on bottom left)
- Decodes for a selected frame (located on bottom right).

#### Table View

The frame table can be customized to display the following information:

Column	Description
Time	Displays the time the frame was seen.
Source	Lists the device where the frame originated.
Destination	Lists the device where the frame was sent.
BSSID	Displays the Basic Service Set Identifier.

# 7-290 AirDefense Services Platform User Guide

Column	Description
Transmitter	Lists the device that transmitted the frame.
Receiver	Lists the device that actually received the frame.
Address 1	Lists the first address in the frame.
Address 2	Lists the second address in the frame.
Address 3	Lists the third address in the frame.
Address 4	Lists the fourth address in the frame.
Observed Channel	Lists the WLAN channel that the device is operating on.
Channel Extension	Lists the WLAN channel extension that the device is operating on.
Rate	Displays the data rate (in Mbps) being used by the device that sent the packet.
Signal (dBm)	Lists the device's signal strength connectivity on the WLAN.
Size	Displays the size of the frame.
802.11 Type	Displays the 802.11 protocol type used in the frame.
Protocol	Displays the protocol type used in the frame.
Sensor	Displays the MAC address of the sensor that observed the device that sent the packet.

Column display and arrangement can be customized as follows:

 Hide or unhide a category by right-clicking in the column heading area, and uncheck or checking the check-box for a category (see below).



• Rearrange columns by clicking on a column heading and dragging it to a new position.

When a frame is selected (highlighted), the frame data is shown in the hex values and decodes areas.

The decodes area shows the 802.11 interpretation of the frame data in a tree structure. The hex values area and decodes area are linked so that selections in one area will follow the selections in the other.

#### **Frames View**

The devices from which the frames were captured are displayed across the top of the tab. A frame is selected by clicking anywhere on the line under the frame name. When selected, the frame is highlighted in blue.

When a frame is selected (highlighted), the frame data is shown in the hex values and decodes areas.

The decodes area shows the 802.11 interpretation of the frame data in a tree structure. The hex values area and decodes area are linked so that selections in one area will follow the selections in the other.

#### Frame Capture

There are two ways to capture frames from Live View: manually or automatically using the scheduler.

#### Manual Frame Captures

Live View automatically saves session frame data in a temporary file on your ADSP server. You can save the temporary file to a permanent file on the server or to a file on your workstation. To save a file, first stop the session (click Stop button or select Session > Stop) and then select File > Save to display the Save Frame Capture popup window.

🔝 Save Frame Capture - ADSP - ADSP	
⊙ Save locally	
File: D:\Profiles\cxdr87\My Documents\LiveView-01052010	
Save on AirDefense server	
File: ccollier.10.01.05.06.45.38.pcap	
OK	Cancel

To save the file on your workstation:

- 1 Select the Save locally radio button.
- 2 Click the Select Destination- ... button.
- 3 Navigate to the folder (directory) where you want to save the file.
- 4 Type a filename and then click OK. The file name along with the path displays in the File field.
- 5 Click OK.

To save the file on your ADSP server:

1 Select the Save on AirDefense server radio button.



*NOTE* The file name is selected automatically. You cannot change it.

2 Click OK.

Once the file is saved, you can view it using <u>Frame Capture Analysis</u>. You can access this feature by selecting Menu > Frame Capture Analysis.

#### **Automatic Frame Captures**

You can run automatic frame captures using the AirDefense Services Platform scheduler. Open the Schedule Frame Capture window by selecting File > Schedule Frame Capture from the Live View window.

🔀 Schedule Frame Capture 🛛 🛛 🔀
Device: 😥 M520-CColler [a,b,g]
One Time Schedule 💌
Time: 12:00 AM
Date: 12/10/09
Time Limit: 20 Minutes(s) 💌
Advanced Settings OK Cancel

To schedule automatic frame captures, follow these steps:

- 1 Decide how often you want to run the frame capture by selecting One Time Schedule, Intra-Day Schedule, Daily Schedule, Weekly Schedule, or Monthly Schedule from the drop-down menu.
- 2 Depending on the interval you selected in the previous step, fill in the related fields using the following table:

Interval	Action
One Time Schedule	Choose a time for the backup by selecting a time from the Time drop-down menu. Then, select a day for the frame capture by clicking the Calendar button in the Date field and selecting a date.
Intra-Day Schedule	Select a time to begin the frame capture. Then, select a frequency in hours.
Daily Schedule	Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
Weekly Schedule	Choose a frequency in days. Then, select a day or multiple days to conduct the frame capture by clicking the check-box next to the day to place a checkmark in the box.
Monthly Schedule	Choose the months that you want to run a frame capture by clicking the check-box next to the month(s) to place a checkmark in the box(es). Then, select a day of the month to conduct the frame capture. Last, specify a time of day.

- 3 Place a time limit on the frame capture by entering the time in the Time Limit field; then, select Minute(s) or Hour(s).
- 4 Click OK to set the automatic frame capture schedule.

The Advanced Settings field adds additional fields to run your frame capture. Just select the Advanced Settings check-box.

🔛 Schedule Frame Capture 🛛 🔀
Device: 🖉 M520-CCollier [a.b.g]
One Time Schedule
Time: 12:00 AM
Date: 12/10/09
Capture Size Limit (frames): 1000000
Capture Management Frames
Truncate After:
No Truncation
Capture Control Frames
Truncate After:
No Truncation
Capture Data Frames
Truncate After:
128 bytes
Time Limit: 20 Minutes(s) 🗸
Advanced Settings OK Cancel

There are four additional fields in the Advance Schedule Frame Capture window. The steps to set a schedule are the same except you need to set the additional fields. There is a Capture Size Limit (frames) field where you can set a limit on how large the captured frame file can grow.

The three other fields are used to truncate the captured frame file for captured:

- Capture Management Frames
- Capture Control Frames
- Capture Data Frames.

If you want to truncate any of the above frames, place a checkmark in the check-box next to field that you want to truncate. Then, move the slidebar to make your adjustment. Moving the slider to the left reduces amount of bytes to capture. Moving the slider all the way to the right sets the field to no truncation.

If you remove the checkmark from the Advanced Settings check-box, you are returned to the original Schedule Frame Capture window.

#### Location Tracking

Location Tracking is a technology that enables you to locate and track rogue devices that may be threatening your wireless LAN. Location Tracking uses the RSSI of the device as seen by at least three sensors to triangulate a position relative to the sensor locations. To use this feature, you must first import a building map and place at least three sensors on their corresponding location.

#### Things to Remember

- Location Tracking is not intended to be used on devices that are being terminated.
- In order to locate a device, a floor plan must already exist. (See Floor Plan.)

- In order for Location Tracking to open and function properly you must have:
  - One (minimum) ADSP appliance.
  - Three (minimum) ADSP compatible sensors per map loaded.

#### Importing Maps

To use the built-in Location Tracking feature, you will need to import a map first and place the sensors at their specific locations.

**NOTE** Each map can be loaded by floor. You may have to re-arrange the sensors to accommodate a map for each floor. You will also need a minimum of three sensors per map.

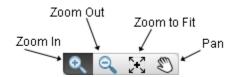
**NOTE** A map can only be linked to sensors on the same floor. In a multi floor building, sensors should be grouped by floors and each floor associated with its own map. At least 3 sensors per floor plan are required for location triangulation.

Example:

If a location has 2 floors, there must be at least three sensors on each floor (total of six) for Location Tracking to work.

#### **Floor Manipulation Tools**

The floor manipulation tools, located in the upper-right side of the window are used to adjust the size of the floor plan image and/or move the floor plan image by dragging it to a new position.



Function	Description
Zoom In	Enlarges the size (zoom in) a floor plan image. Clicking the image area will zoom into another level.
Zoom Out	Reduces the size (zoom out) a floor plan image. Clicking the image area will zoom out to another level.
Zoom to File	Fills the floor plan area with an image. Depending on the size of the image, the image will expand to fit or reduce to fit the floor plan area.
Pan	Moves/re-positions the floor plan image. A hand is used to move/re-position the image.

#### Setting Images

Select an empty floor and then click the Design Floorplan link to import a map. This will open a sub-window and you can upload the appropriate map, which can be in .gif, .jpg, or .bmp files. Select the desired floor plan and select Open. The map is then displayed. Scale the image as directed and click Next: Add to floor when you are satisfied with the image.

IMPORTANT The Floor Plan single dimension limit (width or height) is 8192 pixels while the total pixel
count (width x height) limit is 8,000,000 pixels. If the appliance has at least 2GB of
memory, the total pixel count may be as high as 16,777,215 pixels but the single
dimension limit is still 8192 pixels.

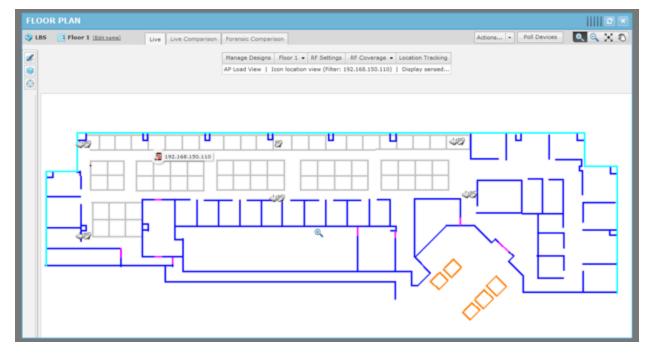
One or more maps or floor plans of the tracking coverage area are needed for this to work. You can obtain floor plans from any source, including producing your own by using drawing tools. Most applications will require multiple maps, for example, if you are setting up multiple buildings. You must supply a map for each floor in a building.

#### Accessing Location Tracking

You can open the Location Tracking window anywhere in the application when you select a BSS or wireless client and select Locate from the device's drop-down menu button– . To track a device, the floor plan (map) must be loaded and sensors positioned on the map).

Select Floor Plan		×
Choose the floor plan you would lik	e to use for tracking the device.	
Floor Plan	Device Visibility	
AirDefense 1	🌖 Low	
AirDefense 2	🕙 High	
		-1
ОК	Cancel	

Select the Floor Plan with the highest visibility and then click OK. The Floor Plan displays showing the device being tracked.



Clicking the Refresh button will refresh the Floor Plan. If the device has moved, you will see its new position in the Floor Plan.

The Floor Plan is also refreshed automatically (unless turned off) using Menu > Auto Refresh. The available refresh rates are:

- 30 seconds
- 1 minute
- 5 minutes.

You can place your cursor over the tracked device to display statistics and information about the device.

#### Port Lookup

Port Lookup allows you to quickly locate the physical port that an authorized/unauthorized device is using to connect to your network. If it is determined that a rogue wireless device is connected to the network, the wired-side port can be shut off to contain the rogue device threat.



**NOTE** To use this feature, you will need to configure your system with all known managed SNMP switches.

Port Lookup is accessed from a device's drop-down menu and displays the Switch Port Lookup window. If the device you select is a BSS, the following window displays:

earch Criteria elect the search scope and the list of MACs to find		
sarch Scope: 🛃 ADSP		TODO (0 Switch
MACs to Find Selected Device: 00:15:70:c4:60:33		
Similar MACs offset by	Associated Stations	Additional MACs
00:15:70:c4:60:32 00:15:70:c4:60:32		

If the device you select is a Wireless Client, the following window displays:

📓 Switch Port Lookup - ADSP	×
Search Criteria Select the search scope and the list of MACs to find.	
Search Scope: TODO (0 Switche MACs to Find Selected Device: 00:19:d2:49:46:c8	xs)
Additional MACs	
< Back Next > Close	L

The following table provides detail on the Switch Port Lookup window's functions and features.

Function/Feature	Description
Search Scope	A drop-down menu that allows you to limit the scope of your search.
Selected Device	A read-only field that displays the MAC address of the selected device.

Function/Feature	Description
Similar MACs offset by	This function appears only if selected device is a BSS. If checked, the search includes other BSSs with a MAC address similar to the selected station. The other stations are listed in the sub-window.
	Use this function to search for a range of MAC addresses. The range is set by the offset value that you select. For example, suppose you are performing Port Lookup for a device whose last 2 characters are :04, when you select 3 for Add MACs In Range, 3 tiers of MAC Addresses above and below the 04 address appear: 07, 06, 05 04 03, 02, 01. The default offset value is 1.
Associated Wireless Clients	This function appears only if selected device is a BSS. If checked, the search includes Wireless Clients that are connected to the AP. Any connected Wireless Clients are displayed in the sub-window.
Additional MACs	If checked, the search includes any additional MAC addresses that you specify.

#### Performing a Port Lookup

- 1 Click the drop-down menu button–drop-down menu button for the suspect device and then select Port Lookup from the menu. The Switch Port Lookup window displays.
- 2 Select the search scope from the Search Scope drop-down menu.
- 3 If the suspect device is a BSS, decide if you want to include a range of similar MAC addresses and/or if you want to include Wireless Clients in your search, and check the appropriate check-box(es).
- 4 If you want to include additional MACs in your search, check the Additional MACs check-box and type in the MAC addresses that you want to include.

5 Click Next. The following window showing the search results displays.

🗟 Switch Port Lookup - ADSP 🛛 🔀		
Search Results Switches and interfaces associated with the selected MACs.		
Progress: Searched 0 of 1 switches.		
Found 0 interfaces on 1 switch		
Enable Selected Interfaces Disable Selected Interfaces		
< Back Next > Close		

From this window, you can disable or enable a selected (highlighted) interface by clicking the appropriate button.

6 Click Close to exit.

#### Readiness Test

The Readiness Test checks the connections and the communication settings between ADSP and devices in your network. The devices may be an Access Point, a Sensor, or a Switch. You may also run the Readiness Test to check a group of devices by using the network level as a starting point. To access the Readiness Test, click Readiness Test from the drop-down menu of an AP, a Sensor, a Switch, or a network folder (level). A series of test are run and displayed in a Readiness Test overlay.

Readiness Test For ap7131-14C28C	
Test Completed	
Appliance Configuration	*
✓ Management Modes	
Device Communication Verification	\$\$ \$\$ \$\$
Relay Server Communication Verification	<b>\$</b>
	Retest

If you are running the Readiness Test from a device, it is run only on that device. If you are running the Readiness Test from a network folder (level), the test is run on all the devices included in that folder.

There are four categories of tests: Appliance Configuration, Management Modes, Device Communication Verification, and Relay Server Communication Verification. Each category can be expanded to review individual tests for that category by clicking the category. Each of the tested items is marked as a success–  $\checkmark$ , a problem–  $\oslash$ , or a caution area–  $\triangle$ . If all the tests under a category are successful, the category is marked as a success. If one test under a category has a problem, the category is marked as a problem area. You can click on any category to display the tests for that category. If a test is marked as a problem or caution area, you can click on the test to navigate to the problem area and take action to correct the problem.

#### **Appliance Configuration**



There are four tests for Appliance Configuration:

- License Assigned—validates that the number of licenses do not exceed the number of configured devices.
- Polling Configuration—validates that the folder or device selected inherits a configured polling profile.
- Communications settings—validates that the folder or device selected inherits a configured communication settings profile.
- Relay server settings—validates that the folder or device selected inherits a configured relay server profile.

#### Management Modes

	Management Modes		
	1	License Assigned	
	1	Poling Configuration	
	1	Data Collection	L
	1	SNMP Credentials	L
	1	Firmware Upgrade Readiness	
	1	Configuration Management Readiness	L
	1	Automatic Configuration Correction	L
	1	UI Profile and Expansion Variable Readiness	
-			I.

There are eight tests for Management Modes:

- License Assigned—validates that the number of licenses do not exceed the number of configured devices.
- Polling Configuration—validates that the folder or device selected inherits a configured polling profile.
- Data Collection—validates that data collection is enabled when polling.
- SNMP Credentials—validates that the SNMP credentials are supplied for the communications settings.
- Firmware Upgrade Readiness—validates that firmware upgrades are in place and ready to be applied.
- Configuration Management Readiness—validates that device configuration management is enabled for the communications settings.



**NOTE** A WS5100 running 2.1.4.0-001R is limited to discovery and upgrade. If you run the Readiness Test on this device, you will get a false result indicating the device has passed Configuration Management Readiness. This is also true for WiNG 5.0 and 5.1.x devices.

- Automatic Configuration Correction—validates that configuration compliance violations are automatically corrected when polling.
- UI Profile and Expansion Variable Readiness—validates that the folder or device selected inherits UI profiles and that the expansion variables exists for the profiles. UI profiles include Channel Settings, Device Access, Radio Settings, RF-Domain, WLAN Profiles.

#### **Device Communication Verification**



There are three tests for Device Communication Verification:

- SNMP Connection—validates that the folder or device selected inherits credentials for SNMP access to the device(s). Test is successful only if valid data can be returned.
- CLI Connection—validates that ADSP can communicate with the selected device via the CLI.
- HTTP Connection—validates that ADSP can communicate with the selected device via HTTP.

#### **Relay Server Communication Verification**



There are five tests for Relay Server Communication Verification:

- Relay server settings—validates that the folder or device selected inherits a configured relay server profile.
- Relay Server Connection Test—validates that the relay server can be reached.
- Relay Server Upload Test—validates that the relay server can upload CLI profiles.
- Relay Server Download Test—validates that the relay server can download CLI profiles.
- Relay Server Delete Test—validates that the relay server can delete CLI profiles.

#### Spectrum Analysis



**NOTE** A Spectrum Analysis license is required to access this feature.

Spectrum Analysis gives you a tool to identify and locate interference sources on your wireless network. You must have a valid Spectrum Analysis license for each sensor that you wish to conduct an analysis from.

Spectrum Analysis supports two modes of operation:

- Background Analysis
- Dedicated Analysis.

#### **Background Analysis**

When enabled, background analysis continually scans for interference sources as part of the normal scan pattern. An alarm is generated when interference is detected.

There are two ways to turn on background analysis:

- When a Spectrum Analysis license is applied to a Sensor, you are given an option to enable background scanning.
- In the Sensor Operation settings of the Sensor Monitoring category under the Configuration tab, there is an option to enable background scanning.

### **Dedicated Analysis**

Dedicated analysis disables the normal scan pattern for a Sensor. Then, it conducts a detailed spectrum scan and displays the results in the Spectrum View window.

The Spectrum View window can only be accessed if the selected Sensor is licensed for Spectrum Analysis. If the Sensor does not support Spectrum Analysis, the following error popup is displayed:

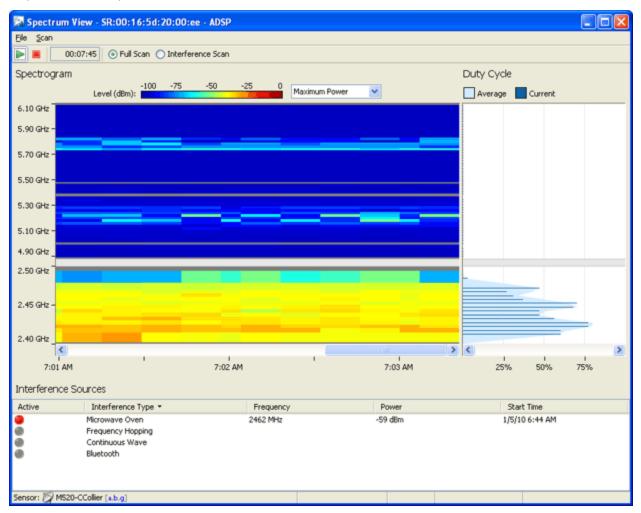
Sensor Error		
8	This sensor does not support spectrum analysis.	
	ОК	

In addition, if you attempt to run Spectrum Analysis on an AP configured for client access (device configured as AP and Sensor), the following error popup may display:

Are you sure?
You are attempting to run Spectrum Analysis on an AP configured for client assess. If you continue this may disrupt wireless applications. Are you certain you want to proceed?
<u>Y</u> es <u>N</u> o

This usually will happen if you only have one radio turned on. If you continue, your wireless application may be disrupted but Spectrum Analysis will run.

To access the Spectrum View window, click the drop-down menu button– 🕤 for a Sensor and then select Spectrum Analysis from the drop-down menu.



Select File > Close to exit the Spectrum View window. You will be prompted to save the scan to an ADSP file. An ADSP file can be opened by navigating to Menu > Open > Spectrum Analysis.

#### <u>Scanning</u>

A dedicated scan starts automatically when the Spectrum View window is opened. You are given a warning to alert you that running a dedicated scan will temporary suspend Intrusion Detection.



You must click OK to continue. You can turn the warning off by selecting the check-box next to Don't show this warning again.

There are three conditions that may prevent a scan from starting. They are:

- The Sensor is already running a dedicated RF scan for any user
- Another user is running Live View on the Sensor
- Ten scans are already running (maximum supported).

You can stop a scan by clicking the Stop Scan– button or selecting Scan > Stop Scan. A scan can be restarted by clicking the Start Scan– button or selecting Scan > Start Scan.

A counter is displayed next to the Stop Scan button to show how long the scan has been running.

The default scanning time is 10 minutes. Scanning time can be adjusted by selecting Configuration > Appliance Management > Appliance Settings. If a timeout occurs, the following Scan Timeout popup is displayed:

Scan Ti	meout 🔀
(į)	The scan timed out and was stopped. The timeout can be adjusted or turned off in the Appliance Manager.
	ОК

Click OK to close the popup.

#### Spectrum Settings

Spectrum View lets you adjust the pulse definition via the Spectrum Settings window. To access the Spectrum Settings, select File > Settings.

🔝 Spectrum	Settings	×
Pulse Definition		
Threshold:	-75	dBm
Width:	250	microseconds
	ОК	Cancel

As you can see, there are two fields for pulse definition: Threshold and Width. You can adjust the pulse threshold by typing in a new value in dBm. You can adjust the pulse width by typing in a new value in microseconds. Click OK to set the new values and close the window.

#### Scanning Modes

There are two scanning modes: Full Scan and Interference Scan. The Full Scan scans the entire 2.5GHz bandwidth (in 5MHz steps) and 5GHz bandwidth (in 20MHz steps) with a short dwell time (around 50 ms). Full Scan supports limited classification of interference sources. The Interference Scan scans three frequencies in the 2.5GHz band and three frequencies in the 5GHz band with a longer dwell time (around 500 ms). Interference Scan supports classification for all interference sources. To select a mode, select the appropriate radio button or select a mode from the Scan menu.

### **Spectrogram**

The spectrogram shows the average power level measured at each of the frequencies in the scan settings over a period of time. The graph is cleared when a scan starts and updates regularly as data becomes available during the scan.

When a scan starts, data starts showing in the right side of the graph. As new data is scanned, the older data moves to the left. Once the graph is full, a horizontal scrollbar becomes visible.

You can display the frequency and power value by moving the cursor over points in the graph.

The Duty Cycle chart shows the duty cycle values for the most recent time slice and an average of the duty cycles across all time slices. When the cursor is placed over the Duty Cycle chart, the frequency and duty value is highlighted and displayed. Also, the status bar displays the frequency, duty value, average power, and average pulse power.

You can adjust the size of the Spectrogram and Duty Cycle chart by clicking and dragging the divider (left or right) between them. The size of the charts may be adjusted along the X axis by dragging a divider which is shown between the spectrogram and the duty cycle chart.

#### Interference Sources

The Interference Sources table lists:

- Whether the interference source is active (red ball) at the moment or not (gray ball)
  - **NOTE** An alarm is generated whenever an interference source is detected.
- The name of the interference source:
  - Microwave Oven
  - Frequency Hopping
  - Continuous Wave
  - Bluetooth
- The frequency of the interference source
- The power of the interference source
- The time when the interference source was first detected.

Each time a scan is started, the table clears and is updated when data becomes available.

### Advanced Spectrum Analysis

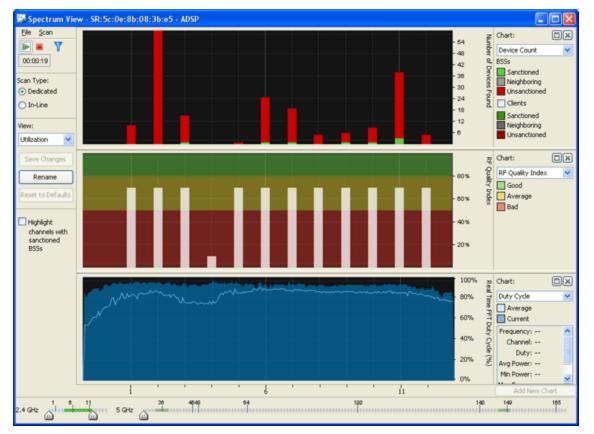
**NOTE** A Spectrum Analysis license is required to access this feature.

Advanced Spectrum Analysis is the next generation of Spectrum Analysis. Advanced Spectrum Analysis will only run on devices with the MB92 or newer chipsets. Currently, only the models AP621, AP622, AP6511, AP6521, AP6522, and AP8132 can run this enhanced version of Spectrum Analysis.



**NOTE** If an AP6521 is configured in the AP/radioshare mode, Advanced Spectrum Analysis will only run if the Scan Type is In-Line.

The new version of Spectrum Analysis is accessed the same way. Just click the drop-down menu button– 💿 for a Sensor and then select Spectrum Analysis from the drop-down menu.



Select File > Close to exit the Spectrum View window. You will be prompted to save the scan to an ADSP file. An ADSP file can be opened by navigating to Menu > Open > Spectrum Analysis.

### **Scanning**

A dedicated scan starts automatically when the Spectrum View window is opened. There are three conditions that may prevent a scan from starting. They are:

- The Sensor is already running a dedicated RF scan for any user
- Another user is running Live View on the Sensor
- Ten scans are already running (maximum supported).

If one of these conditions exists, a warning similar to this is displayed:

🖪 Warning 🛛 🔀
The sensor will temporarily suspend the following activities.
📸 Live View
Ok Cancel

To continue, you will have to click OK to suspend the activity. Clicking Cancel will stop Advanced Spectrum Analysis from running.

You can stop a scan by click the Stop Scan– button or selecting Scan > Stop Scan. A new scan can be started by clicking the Start Scan– button or selecting Scan > Start Scan.

A counter is displayed next to the Stop Scan button to show how long the scan has been running.

The default scanning time is 10 minutes. Scanning time can be adjusted by selecting Configuration > Appliance Management > Appliance Settings. If a timeout occurs, the following Scan Timeout popup is displayed:

Scan Ti	meout 🛛 🔀
i)	The scan timed out and was stopped. The timeout can be adjusted or turned off in the Appliance Manager.
	ОК

Click OK to close the popup.

You can change the scan time, threshold, or duty cycle for dedicated scans by navigating to File > Dedicated Scan Settings.

Dedicated Sca	an Sett	ings		×
Scan Time:	1000	MilliSe	cond	
	Thresho	ld	Duty Cy	cle Threshold
2.4 GHz:	-105	(dBm)	-90	(dBm)
5.0 GHz:	-105	(dBm)	-90	(dBm)
		(	OK	Cancel

The scan time (default 1000) should be entered in milliseconds. The threshold (default -105 for 2.4 and 5 GHz) and duty cycle (default -90 for 2.4 and 5 GHz) should be entered in dBm. After making changes, click OK to confirm the changes or click Cancel to discard any changes.

### <u>Scan Type</u>

Advanced Spectrum Analysis supports two types of scans:

- Dedicated Scan—Conducts a full detailed spectrum scan (default).
- In-Line Scan—Conducts a spectrum scan of all channels minus 802.11 details.



**NOTE** To conduct an In-Line Scan, you must enable location tracking RSSI scan under Configuration > Operational Management > Sensor Operation and set the refresh rate to 1 second.

You can change the scan type by selecting the appropriate radio button. When the scan type is changed, a warning is displayed.

Scan Type:In-Line 🛛 🔀
You are about to switch scan types. In In-Line mode all channels are scanned. Sensor will not scan 802.11 energy, but will continue normal operations.

Click OK to confirm the scan type change.

### <u>Views</u>

Advanced Spectrum Analysis has the following four views that display default charts for each view:

- Utilization—Displays charts that show how your network is being utilized. The default charts are:
  - Device Count
  - RF Quality Index
  - Duty Cycle.
- Physical Layer—Displays charts that highlight the physical layer of your network. The default charts are:
  - Spectrogram
  - Duty Cycle.
- Interference—Displays charts that show interference sources in your network. The default charts are:
  - Interference
  - Spectral Density.
- Spectrum Detail—Displays charts that show the spectrum details of your network. The default charts are:
  - Spectrogram
  - Real Time FFT (Fast Fourier Transform)
  - Spectral Density.

You can change which charts are displayed for each view using the Charts drop-down menu. Once you have changed charts and you want to save the changes, click the Save Changes button.

You can change the name of a view by clicking the Rename button. This allows you to name the views according to your needs. If for any reason you want to retrieve the default views, you can do so by clicking the Reset to Defaults button.

Selecting the Highlight channels with sanctioned BSSs check-box highlights the channels with sanction BSSs in all the charts.

### Chart Manipulation

The following chart manipulations are available:

- You can display a maximum of 3 charts. If only one or two charts are displayed, click the Add New Chart button to add another chart. If three charts are displayed the Add New Chart button is inactive.
- You can change a chart's height, by dragging the bar between the charts up or down.

- You can expand a chart to fill the entire chart area by clicking the Expand- 💼 button. Click the Restore- 🔤 button to restore a chart to its original size.
- You can remove a chart from the chart area by clicking the Close- x button.

The 2.4 and 5 GHz channel views are controlled by the sliders at the bottom of the window. The entire 2.4 GHz range is selected by default. By default, no channels in the 5 GHz range are selected.

#### Schedule Spectrum Analysis

You can schedule Spectrum Analysis for regular Spectrum Analysis or Advanced Spectrum Analysis by selecting File > Schedule Spectrum Analysis.

Schedule Spect	rum Analysis	×
Device: 🛱 10.59.	36.46 [a,b,g]	9
One Time Schedule	•	
Time: 12:00 AM	_	
Date: 2/14/12		
Time Limit:	5 🚔 Minute(s)	
File Name Prefix:	A_	
Spectrum Settings	Advanced Spectrum Settings	
Full Scan	) Interference Scan	
Pulse Definition Threshold:	77	dBm
Width:		microseconds
wight.	200	ind oseconds
		OK Cancel
		Con Conter

The fields used to schedule a Spectrum Analysis are:

Field	Description
Schedule	There are five options to schedule an assessment. Depending on the option you select, you must fill in the related fields as follows:
	• One Time Schedule—Choose a time for the assessment by selecting a time from the Time drop-down menu. Then, select a day for the assessment by clicking the Calendar button in the Date field and selecting a date.
	<ul> <li>Intra-Day Schedule—Select a time to begin the assessment. Then, select a frequency in hours.</li> </ul>
	• Daily Schedule—Select a frequency in day, weekdays only, or weekends only. Then, select a time of day.
	• Weekly Schedule—Choose a frequency in days. Then, select a day or multiple days to conduct the assessment by clicking the check-box next to the day to place a checkmark in the box.
	<ul> <li>Monthly Schedule—Choose the months that you want to run a assessment by clicking the check-box next to the month(s) to place a checkmark in the box(es). Then, select a day of the month to conduct the assessment. Last, specify a time of day.</li> </ul>
Time Limit	Places a time limit on how long the Spectrum Analysis will run.
File Name Prefix	Defines a prefix for the Spectrum Analysis (ADSA) file that is saved when the Spectrum Analysis is complete. You may add to the prefix if you want to. The saved file can be opened by selecting Menu > Open > Spectrum Analysis.
Spectrum Settings	Only used in regular Spectrum Analysis. These are the same Spectrum Settings described under <u>Dedicated Analysis</u> .
Advanced Spectrum Settings	Only used in Advanced Spectrum Analysis. These are the Dedicated Scan Settings described under Advanced Spectrum Analysis.

ope: 🚯 ADSP					
Criteria					Search Now
MAC Address:	1			•	New Search
Name:					
IP Address:					
802.1x Username:					°•••°
Vendor:					
DNS Name:					
SSID:					
Supports 802.11a:	O Yes	O No	Ether		
Supports 802.11b:	Yes	No	Either		
Supports 802.11g:	Yes	No	Either		
Supports 802.11n:	Yes	○ No	Ether		
sults:					

You can switch devices by clicking Search button.

When searching, you can supply additional information such as:

- Select the scope from the network tree
- The MAC address of the device
- The name of the device
- The IP address of the device
- The 802.1x username used for authentication
- The vendor name of the device
- The DNS name used by the device
- The SSID of the device
- Select whether or not the device supports the 802.11a, b, g, or n protocols.

Once you have entered the search criteria, click the Search Now button. The results are displayed in the Results area. Select the device that you want to run Spectrum Analysis on and then click Close.

### Terminate

The AirDefense Services Platform lets you terminate the connection between your wireless LAN and any BSS or Wireless Client associated with it. In the case of BSSs, all Wireless Clients associated to the BSS are de-authenticated.

ſ	🛓 Air Termination O	ptions- ADSP		
	Terminate:	🦺 wins		
	Termination Time:	Continuous	○ Limited Time 1 ▲ Min	nutes
	Pair Wise Termination:			
	Notes:			•
				=
				=
				*
			0	K Cancel

# Network Level Drop-down Menus

Each network level has a drop-down menu containing functions that operate on the selected network level. You can configure the following network levels:

- Appliance
- Country
- Region
- City
- Campus
- Building
- Floor.

# Appliance Level Drop-down Menu

The Appliance level drop-down menu contains functions that you can apply to the selected Appliance as well as the features included in the Menu. Click the drop-down menu button–  $\bigcirc$  next to the Appliance name to display the drop-down menu.

Alarms	
Properties	
Readiness Test	
Action Rules on Demand	
Add Folder	💓 Country
Rename	🐌 Region
	📔 City
Frame Capture Analysis	🚼 Campus
Forensic Analysis	🌍 Area
AP Test	
Wireless Vulnerability Assessment	
Action Control	
Reports	
Report Builder	
Scheduled AP Test	
Scheduled Vulnerability Assessment	
Scheduled Events	

The drop-down menu for appliances contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Appliance.
Properties	Opens the Properties overlay for the selected Appliance.
Readiness Test	Validates that devices in the appliance scope are management ready (that is, devices can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

Function	Description				
Function Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.     Action Rules on Demand     *     • Test (results will be available in Job Status)     • Run Now     * Test device action rules   • Only enabled rules   • All rules				
	<ul> <li>Test alarm action rules</li> <li>Only enabled rules</li> <li>All rules</li> <li>Run Test Run Test &amp; View Status Cancel</li> </ul> You can run the test and view the results later in Job Status, or you can run the test now and view the results now. There are two options for each type of test: <ul> <li>Only enabled rules—run test on the enabled rules.</li> <li>All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.</li> </ul>				
Add Folder	Adds a new folder to the network tree by selecting one of the available network levels. The added folder is given a generic name. You should rename the new folder.				
Rename	Opens a dialog window to rename the selected Appliance.				
Frame Capture Analysis	Accesses Frame Capture Analysis.				
Forensic Analysis	Accesses Forensic Analysis—Basic.				
AP Test	Accesses Scheduled AP Tests.				
Wireless Vulnerability AssessmentAccesses Scheduled Vulnerability Assessment.					
Action Control	Accesses Advanced vs. Basic Forensic Analysis.				
Reports	Accesses Reports (Web Reporting Interface).				
Report Builder Accesses the Report Builder (Report Builder).					

Function	Description
Scheduled AP Test	Accesses Scheduled AP Tests.
Scheduled Vulnerability Assessment	Accesses Scheduled Vulnerability Assessment.
Scheduled Events	Accesses Scheduled Events.

# Country Level Drop-down Menu

The Country level drop-down menu contains functions that you can apply to the selected Country level. Click the drop-down menu button– next to the Country name to display the drop-down menu.

Alarms	
Properties	
Readiness Test	
Action Rules on Demand	
Upgrade	
Add Folder	问 Country
Copy Folder	) Region
Rename	📔 City
Remove	🚼 Campus
	🕎 Area
Forensic Analysis	
AP Test	
Wireless Vulnerability Assessment	
L	-

The drop-down menu for countries contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Country.
Properties	Opens the Properties overlay for the selected Country.
Readiness Test	Validates that devices in the country scope are management ready (that is, devices can be manage through ASDP). You are alerted of problem areas. You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

Function	Description
Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.
	Action Rules on Demand ×
	Test (results will be available in Job Status)
	O Run Now
	✓ Test device action rules
	Only enabled rules
	O All rules
	✓ Test alarm action rules
	Only enabled rules
	O All rules
	Run Test Run Test & View Status Cancel
	You can run the test and view the results later in <u>Job Status</u> , or you can run the test now and view the results now. There are two options for each type of test:
	Only enabled rules—run test on the enabled rules.
	• All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.
Upgrade	Upgrades the firmware for devices in the selected Country. (See <u>Upgrade Devices</u> for more information.)
Add Folder	Adds a new folder to the network tree by selecting one of the available network levels. The added folder is given a generic name. You should rename the new folder.

Function	Description
Copy Folder	Copies the network scope of a Country.
	Confirm Copy ×
	A copy of the scope will be created. You may optionally include associated floor plans. Devices will not be copied. New Name: With floor plans With floor plans Without floor plans Enter a name for the country, select if you want the to include the floor plans or not, and click OK.
Rename	Opens a dialog window to rename the selected Country.
Remove	Removes the selected Country from your network. (See <u>Remove Devices</u> for more information.)
Forensic Analysis	Accesses Forensic Analysis—Basic.
AP Test	Accesses AP Test. (Scheduled AP Tests)
Wireless Vulnerability Assessment	Accesses Wireless Vulnerability Assessment. (Scheduled Vulnerability Assessment)

## **Region Level Drop-down Menu**

The Region level drop-down menu contains functions that you can apply to the selected Region level. Click the drop-down menu button– 🕤 next to the Region name to display the drop-down menu.



The drop-down menu for regions contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Region.
Properties	Opens the Properties overlay for the selected Region.
Readiness Test	Validates that devices in the region scope are management ready (that is, devices can be manage through ASDP). You are alerted of problem areas. You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

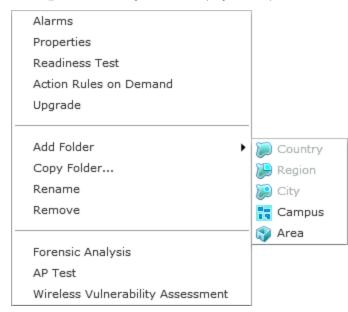
Function	Description
Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.
	Cafa/A) Thu Marc 0.2 Ma The En Co Michael Co MESA
	Action Rules on Demand ×
	<ul> <li>Test (results will be available in Job Status)</li> </ul>
	O Run Now
	✓ Test device action rules
	<ul> <li>Only enabled rules</li> </ul>
	O All rules
	✓ Test alarm action rules
	<ul> <li>Only enabled rules</li> </ul>
	O All rules
	Run Test & View Status Cancel
	You can run the test and view the results later in <u>Job Status</u> , or you can run the test now and view the results now. There are two options for each type of test:
	Only enabled rules—run test on the enabled rules.
	• All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.
Upgrade	Upgrades the firmware for devices in the selected Region. (See <u>Upgrade Devices</u> for more information.)
Add Folder	Adds a new folder to the network tree by selecting one of the available network levels. The added folder is given a generic name. You should rename the new folder.

# 7-322 AirDefense Services Platform User Guide

Function	Description
Copy Folder	Copies the network scope of a Region.
	<ul> <li>Confirm Copy</li> <li>A copy of the scope will be created. You may optionally include associated floor plans. Devices will not be copied.</li> <li>New Name:</li> <li>With floor plans</li> <li>With floor plans</li> <li>Without floor plans</li> <li>OK Cancel</li> </ul>
	Enter a name for the region, select if you want the to include the floor plans or not, and click OK.
Rename	Opens a dialog window to rename the selected Region.
Remove	Removes the selected Region from your network. (See <u>Remove Devices</u> for more information.)
Forensic Analysis	Accesses Forensic Analysis—Basic.
AP Test	Accesses AP Test (Scheduled AP Tests).
Wireless Vulnerability Assessment	Accesses Wireless Vulnerability Assessment (Scheduled Vulnerability Assessment).

## City Level Drop-down Menu

The City level drop-down menu contains functions that you can apply to the selected City level. Click the drop-down menu button– 🕤 next to the City name to display the drop-down menu.



The drop-down menu for cities contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected City.
Properties	Opens the Properties overlay for the selected City.
Readiness Test	Validates that devices in the city scope are management ready (that is, devices can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

# 7-324 AirDefense Services Platform User Guide

Function	Description
Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.
	Action Rules on Demand ×
	O Run Now
	✓ Test device action rules
	Only enabled rules
	O All rules
	✓ Test alarm action rules
	<ul> <li>Only enabled rules</li> </ul>
	O All rules
	Run Test & View Status Cancel
	You can run the test and view the results later in <u>Job Status</u> , or you can run the test now and view the results now. There are two options for each type of test:
	Only enabled rules—run test on the enabled rules.
	• All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.
Upgrade	Upgrades the firmware for devices in the selected City. (See <u>Upgrade Devices</u> for more information.)
Add Folder	Adds a new folder to the network tree by selecting one of the available network levels. The added folder is given a generic name. You should rename the new folder.

Function	Description
Copy Folder	Copies the network scope of a City.
	Confirm Copy ×
	A copy of the scope will be created. You may optionally include associated floor plans. Devices will not be copied. New Name: With floor plans With floor plans Without floor plans OK Cancel
	Enter a name for the city, select if you want the to include the floor plans or not, and click OK.
Rename	Opens a dialog window to rename the selected City.
Remove	Removes the selected City from your network. (See <u>Remove Devices</u> for more information.)
Forensic Analysis	Accesses Forensic Analysis—Basic.
AP Test	Accesses AP Test (Scheduled AP Tests).
Wireless Vulnerability Assessment	Accesses Wireless Vulnerability Assessment (Scheduled Vulnerability Assessment).

### Campus Level Drop-down Menu

The Campus level drop-down menu contains functions that you can apply to the selected Campus level. Click the drop-down menu button–  $\bigcirc$  next to the Campus name to display the drop-down menu.



The drop-down menu for campuses contains the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Campus.
Properties	Opens the Properties overlay for the selected Campus.
Readiness Test	Validates that devices in the campus scope are management ready (that is, devices can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

Function	Description
Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.
	Cafa/A) Thu Mau 0.2 Ma The En Ca Marthaf Co MESA
	Action Rules on Demand ×
	<ul> <li>Test (results will be available in Job Status)</li> </ul>
	O Run Now
	✓ Test device action rules
	<ul> <li>Only enabled rules</li> </ul>
	O All rules
	✓ Test alarm action rules
	<ul> <li>Only enabled rules</li> </ul>
	O All rules
	Run Test Run Test & View Status Cancel
	You can run the test and view the results later in <u>Job Status</u> , or you can run the test now and view the results now. There are two options for each type of test:
	<ul> <li>Only enabled rules—run test on the enabled rules.</li> </ul>
	• All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.
Upgrade	Upgrades the firmware for devices in the selected Campus. (See <u>Upgrade Devices</u> for more information.)
Add Folder	Adds a new folder to the network tree by selecting one of the available network levels. The added folder is given a generic name. You should rename the new folder.

# 7-328 AirDefense Services Platform User Guide

Function	Description
Copy Folder	Copies the network scope of a Campus.
	Confirm Copy       ×         A copy of the scope will be created. You may optionally include associated floor plans. Devices will not be copied.         New Name:         • With floor plans
	Without floor plans     OK Cancel Enter a name for the campus, select if you want the to include the floor plans or not, and click     OK.
Rename	Opens a dialog window to rename the selected Campus.
Remove	Removes the selected Campus from your network.
Forensic Analysis	Accesses Forensic Analysis—Basic.
AP Test	Accesses AP Test (Scheduled AP Tests).
Wireless Vulnerability Assessment	Accesses Wireless Vulnerability Assessment (Scheduled Vulnerability Assessment).

## Area (Building) Level Drop-down Menu

The Area (Building) level drop-down menu contains functions that you can apply to the selected Area level. Click the drop-down menu button–  $\bigcirc$  next to the Area name to display the drop-down menu.

Alarms
Properties
Readiness Test
Action Rules on Demand
Live RF / Floor Plan
Upgrade
Copy Folder
Rename
Remove
Forensic Analysis
AP Test
Wireless Vulnerability Assessment

The drop-down menu for buildings contain the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Area.
Properties	Opens the Properties overlay for the selected Area.
Readiness Test	Validates that devices in the area scope are management ready (that is, devices can be manage through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

Function	Description
Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.
	Cafa/A) Thu Mar 0.2 Ma The Es C Marnet C ME2A
	Action Rules on Demand X
	<ul> <li>Test (results will be available in Job Status)</li> </ul>
	O Run Now
	✓ Test device action rules
	Only enabled rules
	O All rules
	✓ Test alarm action rules
	Only enabled rules
	O All rules
	Run Test Run Test & View Status Cancel
	You can run the test and view the results later in <u>Job Status</u> , or you can run the test now and view the results now. There are two options for each type of test:
	<ul> <li>Only enabled rules—run test on the enabled rules.</li> </ul>
	• All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.
Live RF / Floor Plan	Views the floor plan for a area where you can manipulate the floor plan, add devices, and track devices.
Upgrade	Upgrades the firmware for devices in the selected Area. (See <u>Upgrade Devices</u> for more information.)

Function	Description
Copy Folder	Copies the network scope of a Area.
	Confirm Copy ×
	A copy of the scope will be created. You may optionally include associated floor plans. Devices will not be copied. New Name: With floor plans With floor plans Without floor plans Enter a name for the building, select if you want the to include the floor plans or not, and click OK.
Rename	Opens a dialog window to rename the selected Area.
Remove	Removes the selected Area from your network.
Forensic Analysis	Accesses Forensic Analysis—Basic.
AP Test	Accesses AP Test (Scheduled AP Tests).
Wireless Vulnerability Assessment	Accesses Wireless Vulnerability Assessment (Scheduled Vulnerability Assessment).

## Live RF/Floor Plan Level Drop-down Menu

The Live RF/Floor Plan level drop-down menu contains functions that you can apply to the selected floor level. Click the drop-down menu button–  $\bigcirc$  next to the Floor name to display the drop-down menu.

Alarms
Properties
Readiness Test
Action Rules on Demand
Live RF / Floor Plan
Upgrade
Rename
Forensic Analysis
AP Test
Wireless Vulnerability Assessment
Add Device

The drop-down menu for floors contain the following functions:

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Floor.
Properties	Opens the Properties overlay for the selected Floor.
Readiness Test	Validates that devices in the building scope are management ready (that is, devices can be managed through ASDP). You are alerted of problem areas. (See <u>Readiness Test</u> for more information.)

Function	Description				
Action Rules on Demand	Runs an on demand test on your alarm action rules and/or device action rules.				
	Cafa/A) Thu Marc 0.2 Martha Es C Marthaf C MESA				
	Action Rules on Demand ×				
	<ul> <li>Test (results will be available in Job Status)</li> </ul>				
	O Run Now				
	✓ Test device action rules				
	Only enabled rules				
	O All rules				
	✓ Test alarm action rules				
	Only enabled rules				
	O All rules				
	Run Test & View Status Cancel				
	You can run the test and view the results later in <u>Job Status</u> , or you can run the test now and view the results now. There are two options for each type of test:				
	Only enabled rules—run test on the enabled rules.				
	• All rules—run test on all rules (enabled or not). This option is deactivated on run now tests.				
Live RF / Floor Plan	Views the floor plan for a building where you can manipulate the floor plan, add devices, and track devices.				
Upgrade	Upgrades the firmware for devices in the selected Floor. (See <u>Upgrade Devices</u> for more information.)				
Rename	Opens a dialog window to rename the selected Floor.				
Forensic Analysis	Accesses Forensic Analysis—Basic.				
AP Test	Accesses AP Test (Scheduled AP Tests).				
Wireless Vulnerability Assessment	Accesses Wireless Vulnerability Assessment (Scheduled Vulnerability Assessment).				
Add Device	Adds devices to the AirDefense Services Platform. Add devices to the AirDefense Services Platform. (See <u>Add Devices</u> .)				

# **Creating Floor Plans**

You can use the Floor Plan to lay out floors in a building, view Live RF data, locate devices, add additional floors to a building, and plan where to place devices on a floor for maximum coverage. To create a floor plan:

1 Upload an background image to use as a guide to insert walls, cubicles, doors, elevators, etc.

- 2 Add additional floors if your building contains two or more floors.
- **3** Use the editing tools to insert walls, cubicles, doors, elevators, etc.

### Maximum Size Allowed for a Scaled Floor Plan

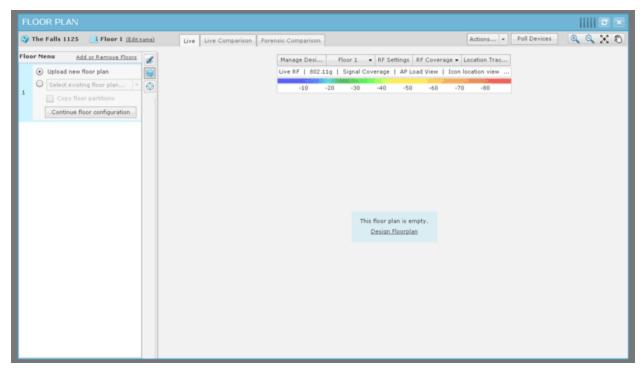
There is a maximum size for the amount of territory covered in a floor plan. The maximum diagonal (line drawn from the bottom-left corner to the upper-right corner) is 1000 meters. If you scale the floor plan beyond a 1000 meter limit, regardless of the image size, the RF Modeling Engine crashes and generates an error message: "Design bounds exceeding maximum design area."



**NOTE** The maximum total amount of territory (real estate) for a scaled floor plan is determined by a diagonal line from the two furthest corners of the diagram. This line can be no longer than 1000 meters (3280 ft.) For a perfectly square floor plan, this represents a single side of no greater than 707.1 meters (2320 ft.) and a total area of 50,000 sq meters (538,196 sq ft.)

### Uploading Background Image

The first time that you access a Floor Plan, you will need to upload a background image for your first floor. If you are accessing a Floor Plan from an area (building), the first floor is selected. If you are accessing a Floor Plan from a floor, that floor is selected.



When the floor plan is complete, you will need to click the Close button–X to save and close. The Floor Plan can then be viewed throughout ADSP, and can be used to locate devices in your network and display Live RF data.

To upload a background image, click the Continue floor configuration button or the Design Floorplan link to get started.



**NOTE** The Floor Plan single dimension limit (width or height) is 8192 pixels while the total pixel count (width x height) limit is 8,000,000 pixels. If the appliance has at least 2GB of memory, the total pixel count may be as high as 16,777,215 pixels but the single dimension limit is still 8192 pixels.

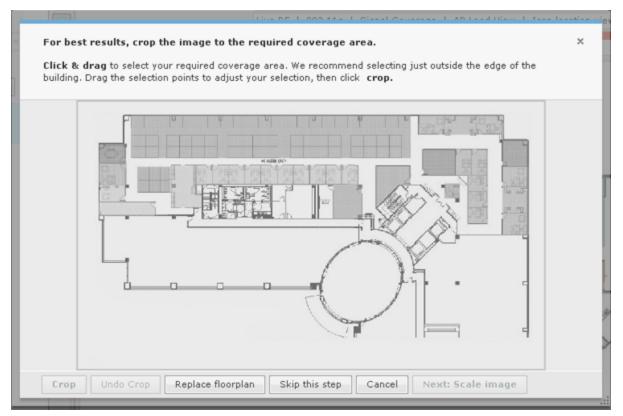
Select the floor plan:	×
Upload a standard non-vector image:	
Filename Browse	
Valid file types: Jpeg, GIF, PNG, PDF, TIFF, EPS	
Upload Cancel	

1 Click the Browse button.

Select file to up	load by 10.59.3	9.107					2 🔀
Look jn:	adsp 🖄		•	G	1	ø	
My Recent Documents Desktop		ita Office floor plan (no ita Office floor plan.jpg					
My Documents My Computer cxdr87 on GA2							
My Network Places	File name:	mages			_	•	<u>Q</u> pen Cancel

## 7-336 AirDefense Services Platform User Guide

2 Browse to the location of the image, select it (usually a BMP, GIF, or JPG file), and then click Open. The Upload button is now active. Click it.



This is the Floor Plan wizard. You can use it to guide you through adding a floor to your Floor Plan.

- **3** You can crop the image to only show the area you are concerned with. Draw a rectangle around the area you want to crop by:
  - **a.** Clicking on a point in the image.
  - **b.** Dragging your mouse to draw the rectangle.
  - c. Clicking the end point of the rectangle.
- 4 Click the Crop button to complete cropping the image.

**5** Click the Next: Scale Image button.

	Set the scale for your building: Drag your floorplan to focus on an area where you're sure of the physical size (Eg. Standard door frames are 3 ft wide). Click the mouse to start a measurement line, then click again to set the line. Click Escape to free your mouse. Then, confirm the physical length of your line:	×
Set scale Reset Replace floorplan Cancel Next: Add to floor		-

- 6 Scale your image by clicking on a point in the image, draw a line, and then click an end point. Enter the distance of the line which represents the actual length of the physical space in feet or meters. The Set scale button is activated. Click it to complete scaling.
- 7 The Next: Add to floor button is activated. Click it to add the floor to your floor plan.



**NOTE** You can undo any changes by clicking the Cancel button. You can remove an image by clicking the Replace floorplan button.

Your uploaded floor plan will look similar to the following one:

FLOOR PLAN	
🎲 The Falls 1125 📑 AirDefense 1 (Editori	Live Live Comparison Forensic Comparison Actions • Poll Devices 🔍 🔍 🗙 🖏
Floor New Add or Remove Floors	Manage Desi       AirDefense 1       RF Settings       RF Coverage       Location Trac         Live RF       802.11g       Signal Coverage       AP Load View       I con location view          -10       -20       -30       -40       -50       -60       -70       -80

You can now use the editing tools to add walls, cubicles, doors, elevators, etc. This allows you to account for building obstacles when ADSP does calculations to locate devices and/or to display Live RF data.

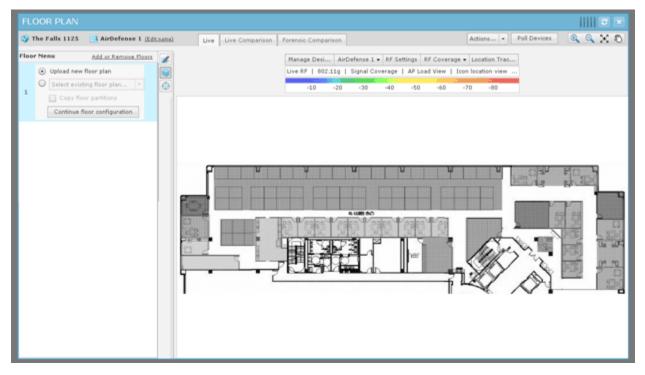
### Add Additional Floors

To add an additional floor to your building, first reveal the existing floors by clicking anywhere on the Floor Plan Toolbar.





**NOTE** Clicking the Floor Plan Toolbar also removes floor selection from view.



Click the Add or Remove Floors link. The following dialog box is displayed:

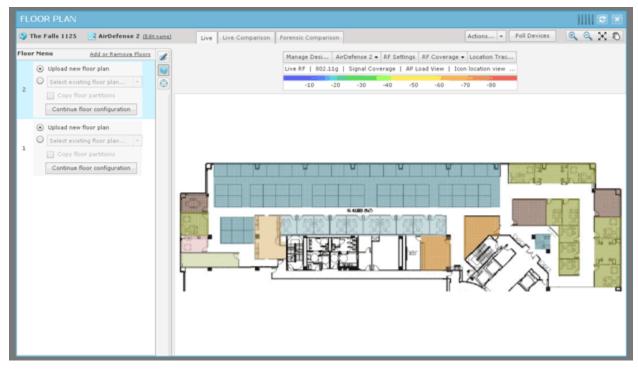
Confirm Floor Count Change	×
Changing the number of floors in a design will add additional floors above existing floors or remove existing floors. Are you sure you want to add or remove floors from this design?	
OK Cancel	

Click OK to continue to the following dialog box:

Add or Remove Floors		
Scope	🜍 The Falls 1125	
Design	Initial Design	
Current Floor Count	2	
New Floor Count	2 -	
	OK Cancel	

Click the New Floor Count drop-down and select a floor number. If you increase the floor count, floors are added accordingly. You can have as many as 100 floors in a building. If you decrease the floor count, floors are removed starting at the top floor. Click OK to make the change.

After you add a floor, you will need to upload a background image for your floor or design a new floor plan. The following floor plan shows a building with two floors:



To access the different floors within a building, click the thumbnail image for the floor located in the left pane.

# **Editing Floor Plans**

Editing a floor plan involves:

- Using the tools to design (draw) or alter the floor plan.
- Adding devices to your floor plan to view Live RF data and locate devices.
- Using the advanced controls to enhance the floor plan.

Click the Edit Mode– which button (part of the Floor Plan toolbar) to edit a floor plan.

FLOOR PLAN	
Sy The Falls 1125 AirDefense 1 (Editor	and Live Live Comparison Forensic Comparison Actions • Poll Devices 🔍 🔍 🗙 🖏
Edit Node Tools Devices Advanced Floors Ections Show me how > Select / Draw Edit History Ceiling Height: 10.00 ft + Custom Height Properties Name Value Save	<ul> <li>Restore and the selection to all of your drawing, then click to deselect.</li> <li>I delete, use the selection to all of your drawing, then click to deselect.</li> <li>I delete, use the selection to bighlight a piece of your drawing, then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> <li>I delete, use the selection tool to highlight a piece of your drawing. Then click the delete tool.</li> </ul>

The first time you enter the Edit Mode the How to wizard is accessed. The How to wizard guides you step-by-step through the editing process to set up your Floor Plan. You can hide the How to wizard by clicking its Close–x button and edit your Floor Plan as you like using the Tools, Devices, and Advanced tabs. If the How to wizard is hidden, you can access it by clicking the Show me how link.

While editing a floor plan, in addition to the editing tools, you have access to the Context Label and the Actions.

 $\checkmark$ 

**NOTE** The Context Label is only visible when you hide the How to wizard.

You can switch between Floor Plan views using the following tabs:

Links	Description
Live	Displays a single floor with the Live RF heat map. This is where you edit your Floor Plan.
Live Comparison	Displays two views of the floor plan side-by-side so that you can make a comparison.
Forensic Comparison	Displays two heat maps for comparison: one with Live RF data and one with forensic RF data.

Click Save to save any changes.

### Global Tools

Global tools are tools that are available on all Floor Plan pages. They are:

- Context Label
- Actions
- Floor manipulation.

## Context Label

The Context Label, located near the top-center of the Floor Plan, controls the context of the Floor Plan.

Manage De	esi A	irDefense 1	RF S	ettings	RF Cove	rage 👻	Location Tra	ас
Live RF	802.11g	Signal Co	verage	AP L	oad View	Icon	location view	N
-10	-20	-30	-40	-50	-60	-7	0 -80	

The Context Label shows you the following information:

Field	Description						
Manage Designs	When this field is clicked, a list of existing designs is displayed:						
	Create New Design						
	Primary Name         Modified           * Initial Design         (Edit name   Copy)         1/11/2012						
	Close						
	You can edit or add to the list using the following actions:						
	Click the Primary field for a design to make it the primary design.						
	Click on the Edit name link to change the name.						
	• Click the Copy button to create a new design identical to the selected design. A name for the new design is auto-generated and can be changed using the Edit name link.						
	• Click the Remove–X button (last column of a design) to remove a design. You cannot remove the primary design. An undo remove link is displayed when a design is removed in case you change your mind.						
	<ul> <li>Click the Create New Design button to create a new design. A name for the new design is auto-generated and can be changed using the Edit name link.</li> <li>Click Close to exit the design manager.</li> </ul>						
Floor Selection	This field shows the selected floor. If you click the field, you can select another floor to view.						

Description
RF Settings includes:
The RF Mode setting
The Protocol setting
The AP Load View setting
The Network Association Filter.
RF Sett
RF Mode Network Association Filter
Live RF
Predicted RF  Standard
IEEE 802.11g -
AP Load View
Close
The RF Mode setting determines if your heat maps display no RF data (deselected), Live RF
data (selected), or Predicted RF data (selected). The Protocol setting allows you to filter RF data according to the selected protocol.
IEEE 802.11b IEEE 802.11g
IEEE 802.11n (2.4GHz) IEEE 802.11n (5GHz)
The AP Load View setting, when selected, displays a circle around any AP that has Wireles Clients associated with it. Layered on the circle is a smaller circle displaying the number of associated Wireless Clients.
Clicking on the smaller circle displays all the associated Wireless Clients in a table.
Device RSSI Severity SSID
PAndroid_A100000D40 Safe(0) Doc-Net
The Network Association Filter is where the network device association is shown in a network tree. You may select an online SSID or individual devices
network tree. You may select an entire SSID or individual devices.
□ 101 ○ 10.59.36.37 ○ ap7131-14C28C

÷

# 7-344 AirDefense Services Platform User Guide

Field	Description
RF Coverage	This field lets you select the coverage visualization or application coverage for your heat maps. If you click the field, you can select another visualization or application.
	RF Coverage •
	Application Coverage Visualization
	Basic WiFi Connectivity Channel Coverage
	Location Tracking Co-Channel Interference
	Mobile Handhelds Compliance Monitoring
	Video Surveillance Contributing Devices
	Wireless VoIP Handsets Coverage Hole
	Coverage Overlap
	Noise
	Peak Data Rate
	Rogue Detection
	Signal Coverage
	Signal To Interference
	Visualizations and applications are configured in Configuration > Network Assurance >
Ŭ	This field displays a list of devices being tracked grouped by device type.
	✓ Icon location view Heat map display
	✓ Display sensed device names Device Density ~
	Device Filter: Device Filter:
	Show all sensed devices
	Type Device Type Device
	00:54:c0:d5:f2:c5 •
	▲ 172.17.1.22 •
	172.17.10.23 ⊙     172.17.10.23 ⊙
	192.168.150.110 · 192.168.150.110 ·
	192.168.248.90 • 192.168.248.90 • •
	Close
	If a device in the list is selected (highlighted) it is highlighted in the floor plan map.
	Location Tracking has two views: Icon location view and Heat map display. The Icon
	location view displays the most likely location for selected devices as an icon for each
	device. The Heat map display displays the most likely locations for the selected device as a color gradient ranging from red (most likely) to blue (least likely) locations.
	The Track topic gives more details on how to track devices.

Field	Description				
Current Settings	This field gives you a quick view of the settings that have been set via the Context Label.				
	Live RF   802.11g   Signal Coverage   AP Load View   Icon location view				
	Three dots () at the end of the Current Settings indicate there are more settings that have been configured. Moving your mouse over the Current Settings will reveal the additional settings.				
Color Chart	The color chart is a legend representing the signals displayed as RF data in the Floor F Each color represents a signal strength (in dBm).				
	-10 -20 -30 -40 -50 -60 -70 -80				

# Actions

The Floor Plan Actions contains a set of tools for generating a bill of materials and importing/exporting floor plan data.

Actions 👻		
Auto Refresh	۲	Off
Generate Bill of Materials		30 Seconds
	-	1 Minute
Import ZIP / SPZ		• 5 Minutes
Import PDF		
Export SPZ		

#### Auto Refresh

Auto Refresh works on both Live RF and location tracking. For Live RF, auto refresh uses the latest data (radio, power, channel, live status, etc.) ADSP has about devices to refresh RF data. For location tracking, it refreshes the current position of the devices being tracked. There are four options for Auto Refresh:

- Off
- 30 seconds
- 1 Minute
- 5 Minutes (default).

#### **Generate Bill of Materials**

Generate Bill of Materials creates a bill of materials for the selected design and places the output in a PDF file.

Bill of Mate	erials	×
Design:	Initial Design 🔻	
	No. Name	
Floors:	<ul> <li>✓ 3 AirDefense 3</li> <li>✓ 2 AirDefense 2</li> </ul>	
Floors:	<ul> <li>AirDefense 1</li> </ul>	
	Add changelist from:	
	Initial Design	-
Format:	Letter - Portrait -	
	Start Close	

The following fields are available:

Field	Description
Design	Selects the design to use when generating the bill of materials.
Floors	Selects the floors of the design to use when generating the bill of materials. A checkmark selects the floors. The top check-box, when checked, will select or deselect all of the floors.
Add changelist from	When selected, the output contains images for the selected design and an additional design that you select from the drop-down menu. The output will also contain device tables that show the differences between the two designs (devices added, removed, and/or changed).
Format	Selects a letter or legal page format, and whether you want portrait or landscape format.

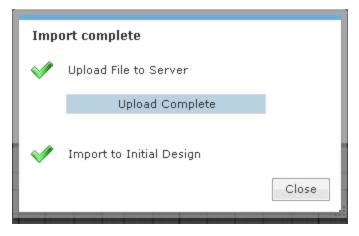
Click Start to begin the process. A checklist is generated to indicate success or not. Click the link, Click to choose where to save the PDF file., to specify where to place the generated PDF file and then click Save to save the file. If an error occurs, an error message is generated.

#### Import ZIP / SPZ

You can import an Outdoor Planner design that has been exported to a ZIP file, a speedwell (SPZ) file.

Impo	rt Desigr	ı	×
Wai exis	rning: Thi	gn file to one or more designs. s action will completely overwrite the n. Any devices in the design will be scope.	
Imp	ort to Des	igns	
✓	Primary	Name	1
$\checkmark$	*	Initial Design	]
		Select File Cancel	
			_

First select the design you want to replace (indicate with a checkmark) and then click the Select File button. Next, navigate to the file, select it, and then click Open. When the import is complete, a confirmation is displayed.



Click the Close button to return to the Floor Plan.

#### Import PDF

Import PDF imports a design created in AutoCAD and exported to a PDF file.

-

I	nport PDF Design	×				
	Import a design file to one or more designs. <b>Warning:</b> This action will completely overwrite the existing design. Any devices in the design will be moved to this scope.PDF pages will be mapped to floors automatically. Page 1 will be imported to floor 1, page 2 to floor 2, etc.					
	Import to Designs	.				
	Primary Name	11				
	🗹 ★ Initial Design					
	Default Wall Type					
	Basement or foundation wall					
	Select File Cancel					

Basically, Import PDF works like Import ZIP / SPZ with the following exceptions:

- You can choose the default wall type with Import PDF as follow: Basement or foundation wall
- Brick, concrete, or concrete block
- Cubicle wall
- Drywall or sheetrock
- Elevator or metallic obstacle
- Glass door or window, no tint
- Metallic rack
- Wooden door.

Imported PDF pages are automatically mapped to existing floors. Page 1 is imported to floor 1, page 2 is imported to floor2, and so on.

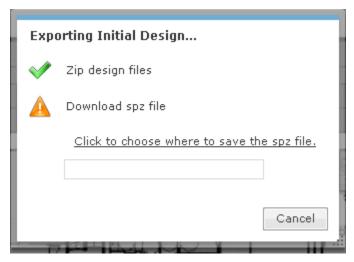
#### **Export Floor Plan to ZIP File**

**NOTE** Before exporting a floor plan design for a newly created or edited floor plan, you must leave the Editing page first. If you do not, DWG files will not export correctly.

Export ZIP exports the selected floor plan design to a ZIP file that can be imported into LAN Planner.

Export Design	×
Design to Export:	
Initial Design 💌	
	Start Close

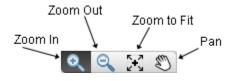
To begin, select a design from the drop-down menu and then click Start. A checklist is generated to indicate success or not.



Click the link, Click to choose where to save the ZIP file., to specify where to place the generated ZIP file and then click Save to save the file. If an error occurs, an error message is generated.

#### **Floor Manipulation Tools**

The floor manipulation tools (located near the top-ride side of the Floor Plan) allow you to adjust the size of the floor plan image with a single click and/or move the floor plan image by dragging it to a new position.



The following tools are available:

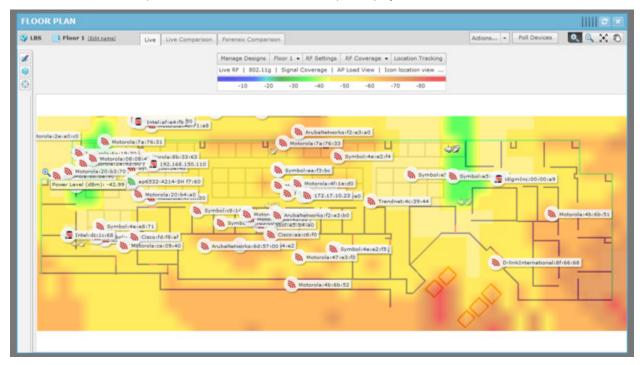
Tool	Description
Ø,	Click this tool to zoom in (enlarge the size) a floor plan image. Each click will zoom into another level.
٩	Click this tool to zoom out (reduce the size) a floor plan image. Each click will zoom out to another level.
$\odot$	Click this tool to fill the floor plan area with an image. Depending on the size of the image, the image will expand to fit or reduce to fit the floor plan area.
۵	Click this tool to move/re-position the floor plan image. After clicking the tool, use the hand (click and hold) to move/re-position the image.

#### Live Tab



**NOTE** A Live RF license is required to access this feature.

The Live tab displays a heat map that represents signal coverage for APs placed on a Floor Plan. When the Floor Plan is accessed, if devices are in place, Live RF starts and a heat map is displayed.

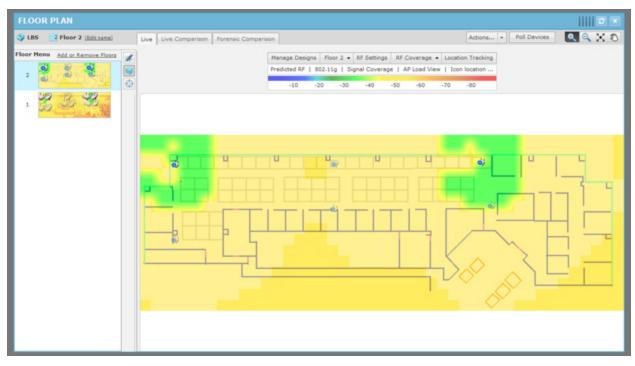


Live RF data is available on all Floor Plan pages. When the Floor Plan is refresh (manually or automatically), RF data is updated using the latest data (radio, power, channel, live status, etc.) about the devices. This data comes from the last polling cycle for the devices. If the **Poll Devices** button is clicked, the devices are refreshed first by ADSP and then the RF data is updated and displayed in the Floor Plan.

# Predictive RF

The Floor Plan also displays a Predictive RF heat map that represents predicted coverage for planned devices placed on a Floor Plan. You must first place planned devices on the Floor Plan using the Devices tab of the Edit Mode. Once you have

the planned devices in place, click the RF selection drop-down menu (top, right of the Context Label) and select Predictive RF.



## Live Comparison Tab

The Live Comparison tab displays two views of the floor plan side-by-side so that you can make a comparison.

FLOOR	PLAN	= ×
🌍 LBS	SFloor 1 (Editname) Live Live Comparison Forensic Comparison	Actions Poll Devices 🔍 🔍 🗙 🖏
	Manage Designs Floor 1 • RF Settings RF Coverage • Location Tracking	Manage Designs Floor 1 • RF Settings RF Coverage • Location Tracking
	Live RF   802.11g   Signal Coverage   AP Load View   Icon location view	Live RF   802.11g   Signal Coverage   AP Load View   Icon location view
	-10 -20 -30 -40 -50 -60 -70 -80	-10 -20 -30 -40 -50 -60 -70 -80
otorolaireig	Aubahleboorka 6f (6 and Trendmatter) 39 (4 and 199 (4 a	Aubalitetoria (6/5 au Moorda (2014) Moorda (2014)

You have access to the Context Label where you can manipulate one or both of the images.

The floor manipulation tools are available so that you can zoom in/out or pan the images.

#### Forensic Comparison Tab

The Forensic RF tab visualizes forensic data to display coverage over a specific time range. Click the Forensic RF tab to display a historical heat map for signal coverage.

	torical Time R	ange			×
		g on volume of histo in the main window.		ata.	
From	12:43:00 PM	• 02/01/2012	То	12:43:00 PM	• 02/02/2012
					Select Time Range

Specify a beginning time and date, specify an end time and date, and then click Select Time Range button.

Floor 1 (Edit.name)									
	Live Live C	omparison Forensic	Comparison			Actions	Poll Devices	• • •	XO
	Data display: Live	Forensic				Data display: Fo	rensic		
Manage Designs Floo	r 1 • RF Settings R	F Coverage + Local	tion Tracking	8	Manage Designs /R	oor 1 • RF Settings R	Coverage . Loca	tion Tracking	
Live RF   802.11g   5	Signal Coverage   AP (	Load View   Icon loc	stion view		Forensic RF   802.11	g   Signal Coverage	Icon location view	Display se	
-10 -20	-30 -40 -50	0 -60 -70	-80		-10 -20	-30 -40 -5	0 -60 -70	-80	
02/02/2012 12:50 PM			(Ede)		02/01/2012 12-43 PM	Ranger 02/01/2012 1	-43 PM To 02/02/2012		
12:43 PM	8:43 PM	4143 AM	12:43 PM		12:43 PM	8:43 PM	4:43 AM	12:43 PM	
6					6				
Motorola (28) 84 (40 )	Meteoria (61:57:02   10 M Symbol 10 Ciscored J Meteorola Meteorola Aruba/Netheoria (61: 30 S S	72:17:10:29 (ral) 87/ 72:17:10:29 Motorola 76:16 L-1 C Co 108:01 C Coco 94:0 57:00 Motorola:20:64:a0	66-68 maginEnci 67-081 coraaic6-f0	Ba1921			ЦÇ		
20 10 10	Live RF 002.110 1 -10 -20 02/02/2012 12:59 PM 22:43 PM 00 ArubaHetrorks(s) 10 10 10 10 10 10 10 10 10 10	Live RF 002.110 Signal Coverage AP -10 -20 -30 -40 -50 02/02/2012 12:56 PM 12:43 PM 8:43 PM 0 Arubalteteorifics (d) for iov 12:43 PM 8:43 PM 0 Arubalteteorifics (d) for iov 13:43 PM 0 Arubalteteorifics (d) for iov 14:43 PM 0 Arubalteteorifics (d) for iov 14:43 PM 14:43 PM 0 Arubalteteorifics (d) for iov 14:43 PM 0 Arubalteteorifics (d) for iov 14:43 PM 14:43 PM 0 Arubalteteorifics (d) for iov 14:43 PM 14:43 PM 14:4	Live RF         002.110         Signal Coverage         AP Lead View         Ioon loc           -10         -20         -30         -40         -50         -60         -70           02/02/2012 12:3:56 PM         8/43 PM         4/42 AM         4/42 AM         4/42 AM           04         -50         -50         -60         -70         -70           02/02/2012 12:3:69 PM         8/43 PM         4/42 AM         4/42 AM           04         -50         -50         -60         -70           05         -50         -50         -60         -70           04         -50         -60         -70         -70           05         -50         -60         -70         -70           04         -70         -70         -70         -70           05         -70         -70         -70         -70           04         -70         -70         -70         -70           05         -70         -70         -70         -70           05         -70         -70         -70         -70           05         -70         -70         -70         -70           05         -70	02/02/2012 12:509 PM 12:42 PM 14:43 PM 12:43 PM 12:4	Live RF         002.110         Signal Coverage         AP Load View         Loon location view           -10         -20         -30         -40         -50         -60         -70         -80           02/02/2012 12:3:56 PM         Eleb         Eleb         Eleb         12:43 PM         12:43 PM           10         -20         -30         -40         -50         -60         -70         -80           02/02/2012 12:3:56 PM         Eleb         Eleb         Eleb         12:43 PM         12:43 PM           10         -20         -30         -40         -50         -60         -70         -80           12:43 PM         Bit43 PM         4:43 AM         12:43 PM         Eleb         12:43 PM           10         Arubathemorks:61:6e:0         Bit43 PM         4:43 AM         12:43 PM         Eleb           10         Motoralal 0:0:0:0         Sym2         Planterofwinter ginal 87:66:66         Classin 8:192         Eleb         Eleb         Eleb         Sym1 Dic: 00:001           Motorala 0:0:0:0:0:0:0:0         Motorala 0:0:0:0:0:0:0:0         Classin 8:10:0:0         Eleb         Sym1 Dic: 00:001         Eleb         Sym1 Dic: 00:0:001         Eleb         Eleb         Eleb         Eleb         El	Live RF         02:110         Signal Coverage         AP Load View         Icon location view	Live RF         002.110         Signal Coverage         AP Load View         Icon location view	Live RF       02:110       Signal Coverage       AP Load View       Icon location view         -10       -20       -30       -40       -50       -60       -70         02/02/2012 15:56 PM       0000       0000       0000       0000       -10       -20       -30       -60       -70         12:43 PM       0:43 PM       0:43 PM       0:43 PM       0:42 PM       0:43 PM       0:42 PM         12:43 PM       0:43 PM       0:43 PM       0:42 PM       0:43 PM       0:42 PM       0:43 PM         12:43 PM       0:43 PM       0:43 PM       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:0000       0:00000       0:00000       0:00000       0:00000       0:00000       0:000000       0:000000       0:0000000       0:0000000       0:0000000       0:0000000       0:0000000       0:0000000       0:0000000       0:00000000       0:00000000       0:00000000       0:000000000       0:00000000000000000000000000000000000	Live RF   002.11g   Signal Coverage   AP Load View   Ioon location view         -10       -20       -30       -40       -50       -60       -70       -80         02/02/2012 12:56 9FM       IEEE       IEEE <t< td=""></t<>

Two heat maps are displayed: one displaying Live RF for the current date and time, and one displaying Forensic RF for the specified time range. You can change the time range by clicking the Edit link and entering a new range. You can adjust the time range up or down within the specified range using the slider. Data points are displayed under the time line to indicate when changes occur. Move the slider to a data point to display the change in forensic data.

#### <u>Track</u>

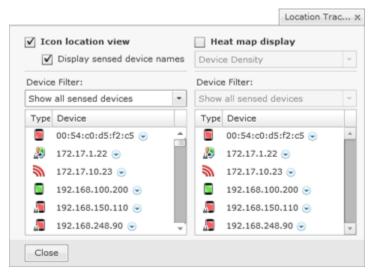
Tracking enables you to locate and track rogue devices that may be threatening your wireless LAN. In order for Tracking to open and function properly, you must have three (minimum) Sensors for each floor map loaded.



**NOTE** Tracking is not intended to be used on devices that are being terminated.

NOTE In order to track a device, a floor plan must already exist.

To start tracking a device, click the Location Tracking button in the Context Label.



All sensed devices are displayed when Location Tracking (in the list of devices and the floor plan) is first accessed. You can group devices by type by selecting Filter by device type from the drop-down menu. You can search for devices by selecting Search for devices from the drop-down menu.

There are two views for Location Tracking:

- Icon location view displays the devices on the map by its icon and device name.
- Heat map display displays the likely location for a tracked device as a color gradient ranging from red (most likely) to blue (least likely) locations. The device icon is displayed on the map at the most likely location for the device. You can view Heat map display by Device Density or by Single Device Probability.

For either view, you can search for a device by selecting Search for devices and then clicking the Add Device button. A dialog opens where you can type in a MAC address.

dd Tracked Device	×
MAC Address or Name	Advanced
Track Device Cancel	

Type in a partially or whole MAC address.

 $\checkmark$ 

**NOTE** The Advanced link is used to open a search dialog that gives you more options to find devices.

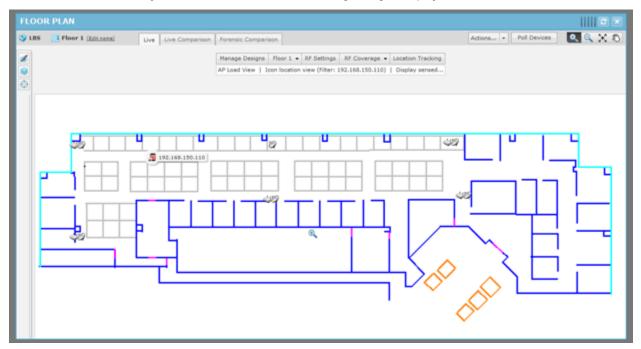
When you see the device listed, click on it and then click Track Device. The device is displayed in the tracked device list.

<ul> <li>Icon location view</li> </ul>		He	at map display	
<ul> <li>Display sensed device r</li> </ul>	names	Devic	e Density	-
Device Filter:		Device	e Filter:	
Search for devices		Show	all sensed devices	
Add device(s)		Type	Device	
🛨 💭 192.168.150.110 (1)	×		00:54:c0:d5:f2:c5 💌	-
		20	172.17.1.22 💌	
		1	172.17.10.23 💌	
			192.168.100.200 🕤	
			192.168.150.110 🕤	
			192.168.248.90 💌	



*NOTE* You may select more than one device using the <Shift> key or the <Ctrl> key.

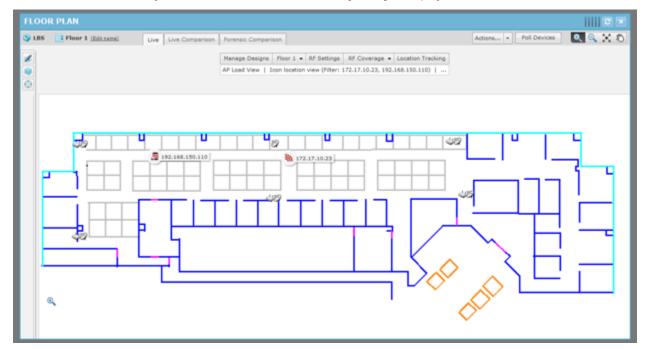
Click the Close button or anywhere outside the Location Tracking dialog to display the device in the Floor Plan.



The Floor Plan shows the device being tracked. Clicking the Refresh button will refresh the image. If the device has moved, you will see its current position in the floor plan.

You can track more than one device by adding them as described above. Each time you add a device it is displayed in a list of tracked devices.

✓ Icon location view ✓ Display sensed device n	ames	_	e Density	
	iunno a	Devic	ie D'ensity	
Device Filter:		Devic	e Filter:	
Search for devices	-	Show	all sensed devices	
Add device(s)		Туре	Device	
172.17.10.23 (6)	×		00:54:c0:d5:f2:c5 🕤	
🛨 <u>[</u> 192.168.150.110 (1)	×	23	172.17.1.22 💌	- 1
	_	1	172.17.10.23 🕤	- 1
			192.168.100.200 💌	- 1
			192.168.150.110 💌	- 1
			192.168.248.90 💌	- 8



Click the Close button or anywhere outside the Location Tracking dialog to display the devices in the Floor Plan.

#### AP Assisted Tracking

In order to get AP assisted location tracking working with the RFS4000, RFS6000 and RFS7000 controllers, the WiOS controller must be enabled so that RSSI data can be passed to ADSP. There is a procedure for BSSs and Wireless Clients (refer to <u>BSS Tracking</u> and <u>Client Tracking</u>).



**NOTE** This is only for the controller infrastructure. The 4.x version of APs do not require this sort of configuration. The Cisco WLC does not require configuration to enable AP assisted location tracking.

#### **BSS Tracking**

For BSS tracking, the Enhanced Beacon table on the RFSX000 controller must be enabled.

- 1 Log into the RFSX000.
- 2 Navigate to Security > Enhanced Probe/Beacon Table > Beacon Table.
- 3 Select the Enable Enhanced Beacon Table check-box.
- 4 In the Channel Set fields, enable the channels for each radio that you want to scan.
- 5 Leave the default values for Scan Interval, Scan Time, and Maximum number of APs.
- 6 Click Apply.
- 7 Navigate to Network > Access Port Radios.
- 8 Double-click on the B/G radio of the AP650.
- 9 Select the Enable Enhanced Beacon Table check-box.
- 10 Click Apply.
- **11** Repeat steps 9 and 10 for the A radio.
- **12** Save the configuration.
- **13** Restart the controller. (If you are going to enable the enhanced probe table, follow the directions provided below before restarting the switch.)

To verify Location Tracking with this setup:

- 1 Navigate to Security > Enhanced Probe/Beacon Table > Beacon Table.
- 2 Click the Beacon Found tab.
- **3** Verify that this page is being populated with rogue AP and signal strength data.
- 4 In the Portal MAC column, verify that the radio MAC of your AP650 appears in this column.
- 5 The column next to the Portal MAC column is the Rogue AP detected by the portal MAC.
- 6 Copy one the Rogue AP MAC addresses detected by the AP650 radio (A or B/G).
- 7 In ADSP, drag the AP650 to a floor plan with 2 other sensors.
- 8 Attempt to track the device that matches the previously recorded MAC address.
- **9** If the target device is detected by the other 2 sensors, location tracking should work.

#### **Client Tracking**

For Wireless Client tracking, the Enhanced Probe table must be enabled on the RFSX000 controller to permit an AP to forward MU probe request data to the controller. Each Wireless Client's MAC address that the user wishes to track must be manually entered into the RFSX000's preferred Wireless Client (MU) list. Thus, if you want to track multiple rogue Wireless Clients, you have to input the MAC of each Wireless Client (MU) into the switch, then wait until it is pushed into ADSP.

- 1 Log in to the RFSX000.
- 2 Navigate to Security > Enhanced Probe/Beacon Table > Probe Table.
- 3 Select the Enable Enhanced Probe Table check-box.
- 4 In the Preferred MUs section, click the Add button.
- 5 Enter the MAC address of the MU (Wireless Client) that you want to populate the Probe Request table with data.
- 6 Click OK.
- 7 Click Apply.
- 8 Navigate to Network > Access Port Radios.
- **9** Double-click on the B/G radio of the AP650.
- **10** Select the Enable Enhanced Probe Table check-box.
- 11 Click Apply.
- **12** Repeat steps 9 11 for the A radio.
- **13** Restart the controller.

#### Unplaced Devices Level Drop-down Menu

The Unplaced Devices level drop-down menu contains functions that you can apply to the selected Unplaced Device level. Click the drop-down menu button– is next to the Unplaced Devices name to display the drop-down menu.

Alarms	
Properties	
Rename	
Move	
Remove	
	-
Action Details	
Port Lookup (Find this device)	
Forensic Analysis	
Copy MAC	00:a0:f8:bb:b9:b2
	00-A0-F8-BB-B9-B2
	00a0.f8bb.b9b2
	00a0f8bbb9b2

Function	Description
Alarms	Accesses the Alarms tab where you can view the alarms for the selected Unplaced Devices level.
Properties	Opens the Properties overlay for the selected Unplaced Devices level.
Rename	Opens a dialog window to rename the selected unplaced device.
Move	Moves the selected unplaced device to another network level (floor). (See <u>Move Devices</u> for more information.)
Remove	Removes the selected unplaced device from your network. (See <u>Remove Devices</u> for more information.)
Action Details	Displays a table listing specific actions that are occurring to devices seen on your WLAN.
Port Lookup (Find this device)	Opens the <u>Port Lookup</u> window where you can locate the physical port where the unknown device is accessing your network.
Forensic Analysis	Accesses Forensic Analysis—Basic.
Сору МАС	Copies the MAC address of the selected unplaced device for later use.

The drop-down menu for unplaced devices contains the following functions:

# **Network Level Properties**

All network level properties display the same information except the appliance level.

#### Appliance Level

PROPERTIES @ADSP					Save       X
Information	Name:	ADCR			
Channel Settings	Host	localhost		Port: 0	
Device Access	Status:				
Sensor Operation		Autoplace	Push Configuration		
Legacy Sensor Settings					
Performance Profile Assignments					
Poling					
RF-Domain					
Radio Settings					
Relay Server					
Environment Monitoring					
Security Profile Assignments					
Communication Settings					
WLAN Profile Assignments					
Pending State Audit					

#### The following information is displayed:

Function	Description
Name	The name of the appliance.
Host	The host name of the appliance.
Port	The port number of the appliance.
Status	The status of the appliance in your network.

The Autoplace button is used to place all devices located in the selected network folder to the proper network level using Auto-Placement rules.

The Push Configuration button is used to push the existing configuration for all devices in the selected network folder out to their respective device.

You can view and/or override an appliance's configuration by selecting:

- <u>Channel Settings</u>
- Device Access
- Sensor Operation
- Sensor Only Settings
- Performance Profiles
- Polling
- <u>RF-Domain</u>
- Radio Settings
- Relay Server
- Environment Monitoring
- Security Profiles
- Communication Settings Profile

- WLAN Profiles
- Location Based Services
- Pending State Audit.

These configuration settings (or profiles) are equivalent to the ones described earlier in the Configuration section of this chapter. You must save any changes that you make.

#### All Other Levels

PROPERTIES Dus		Remove Device Save	×
Information	Name: US		
Channel Settings	Description:		
Device Access			
Sensor Operation	Autoplace Push Configuration		
Legacy Sensor Settings			
Performance Profile Assignments			
Poling			
RF-Domain			
Radio Settings			
Relay Server			
Environment Monitoring			
Security Profile Assignments			
Communication Settings			
WLAN Profile Assignments			
Pending State Audit			

The following information is displayed:

Function	Description
Name	The name of the network level.
Description	A description of the network level.

The Autoplace button is used to place all devices located in the selected network folder to the proper network level using Auto-Placement rules.

The Push Configuration button is used to push the existing configuration for all devices in the selected network folder out to their respective device.

You can view and/or override a network level configuration by selecting:

- <u>Channel Settings</u>
- Device Access
- Sensor Operation
- Sensor Only Settings
- Performance Profiles
- Polling
- <u>RF-Domain</u>
- Radio Settings
- Relay Server

- Environment Monitoring
- Security Profiles
- Communication Settings Profile
- WLAN Profiles
- Location Based Services
- Pending State Audit.

These configuration settings (or profiles) are equivalent to the ones described earlier in the Configuration section of this chapter. You must save any changes that you make.

# CHAPTER 8 SECURITY

# Introduction

ADSP has several modules that you can install to provide security for your network. You can enhance ADSP with:

- The WIPS module that will eliminate detected rogues from your network
- The Advanced Forensic Analysis module that unlocks the more advanced features of Forensic Analysis
- The Vulnerability Assessment module that allows you to view your network through a hacker's point of view
- The WEP Cloaking module that allows you to use your legacy equipment while you are upgrading to equipment with the latest technology
- The Tracker Integration module that provides the tracker files to be used with AirDefense.



NOTE Each of these modules require a separate license.

# WIPS

By installing an ADSP WIPS license, you add the ability to detect wireless attacks to your network and analyze anomalous behavior of devices in your network. Meaningful security problems are detected while events that cause false alarms are filtering out.

ADSP WIPS protects your network from threats such as:

- Reconnaissance
  - Rogue APs
  - Open/mis-configured APs
  - Ad-Hoc networks
- Sniffing
  - Dictionary attacks
  - Leaky APs
  - WEP/WPA/LEAP cracking

- Masquerade
  - MAC spoofing
  - Evil twin attacks/Wi-Phishing attacks
- Insertion
  - Man-in-the-middle attack
  - Multicast/broadcast injection
- Denial-of-service attacks
  - Disassociation
  - Duration field spoofing
  - RF jamming

ADSP WIPS can mitigate wireless threats via the air by disabling wireless connections between intruders and authorized devices. A WIPS license enables the Air Termination feature which is extremely precise at ensuring that only the offending device is prohibited from operating.

Port suppression is also enable to identify switch ports that have offending devices connected to them. Once detected, the port is turned off to prevent the rogue device from accessing the network.

A WIPS license also enables Sensor Monitoring which is added to the Configuration tab. Sensors are used to monitor your network for threats.

# Planning Your Sensor Deployment

When adding a WIPS license, you should plan where you will be placing your sensors. ADSP uses remote sensors to collect data transmitted by 802.11a-, b-, g-, and n-compliant devices and to send that data to a your central ADSP appliance for analysis and correlation. Because the sensors are passive devices that function primarily in listen-only mode, a single sensor can monitor multiple APs.

You should leverage any site surveys you conduct for placement of access points as aids to sensor placement decisions.

# **Deployment Considerations**

# **Building Structure**

Many materials used in building construction may significantly impact the propagation of signals in the 2.4 GHz spectrum or the 5 GHz spectrum.

- Concrete reinforcement bars
- Elevator shafts
- Electric motors (for example, blowers and generators)
- Lighting fixtures.

# Physical and Electromagnetic Interference

Many devices can interfere with sensors' monitoring of the wireless network, including:

• Cordless phones and headsets

- Bluetooth devices
- Microwave ovens
- Consumer cordless devices (for example, surveillance cameras, baby monitors, and video transmission extenders).

# **Device Placement Considerations**

#### **Device Density**

You should consider the density of 802.11a, b, g, and n devices:

- Support of a high number of users
- Support of high bandwidth consumption
- Localization of wireless network service.

The sensors should be separated by at least 10 feet from any installed AP's to avoid radio defense. The active transmissions of an AP can desensitize the sensor receiver radio on the same channel when placed in close proximity of an AP.

### Device Requirements per Area

While a single ADSP sensor can monitor a very large area, distributing multiple sensors in such an area can provide a much better idea of where a rogue device is physically located. By comparing the RSSI values each sensor detects, you can find the device more easily. Three or more sensors are required for the location tracking to work because triangulation is a requirement for the location tracking to work.

# **Desired Monitoring and Intrusion Protection Functionality**

Your decisions about sensor placement should also take into account what functionality you plan to use. Five important functions that are dependent on sensor density or placement are:

- WEP Cloaking—For effective WEP Cloaking, several sensors should be deployed around the perimeter of a building. Higher sensor density will typically yield better protection for your legacy encryption devices.
- Location Tracking—To track a device, the device must be observed by three or more sensors on the same floor plan. Higher sensor density will typically yield more accurate results.
- Connection Termination—To terminate a device's connection to your network, the device must be in range of a sensor sending termination signals.
- Policy Enforcement—To ensure adherence to policies or to detect attacks against managed devices, sensors must be able to receive a representative sampling of traffic sent by all devices they are monitoring.
- Rogue Detection—Even sporadic emanations from wireless clients and access points can reveal the presence of
  rogues. You need to place sensors where transmissions from rogue devices can be detected as soon as they enter
  the scanning area.

#### Assets to be Protected

- Wireless-capable devices that contain sensitive data must be protected.
- Wired networks protecting the wire from wireless breach. This approach is key to making wireless monitoring deployment decisions in very large installations, such as military bases, airports, power plants, campuses, etc.

• A common perception is that wireless devices must be detected and monitored throughout a given property. This becomes impractical in many cases. A more practical approach is one that protects the wired network while using more sane decisions for monitoring.

## Sensor Quantity and Placement

Application choice will significantly impact the sensor density and sensor placement. For example, rogue detection in a no wireless zone needs fewer sensors as even sporadic emanations from a wireless device, at the lowest data rate and longest range, can reveal the presence of a rogue. As the applications become more complex, they may require a representative sample of frames or meet certain minimum signal level thresholds, increasing the sensor density requirement.

Using these factors in baseline decisions with regard to sensor placement, the following coverage area guidelines may be applied to establish an effective deployment.

Application	RSSI
Rogue Detection	> -90dBm
Policy Enforcement	> -80dBm
Mitigation (Termination)	> -70dBm
Location Tracking	Every device has to be seen by three or more sensors and/or infrastructure APs on the same floor plan.

Sensors that may be exposed to harsh environments can be placed in accessory enclosures (NEMA-4) that protect the sensor and provide code, regulatory compliance, or both.

# Power and Data Cabling

Sensors are often placed in areas that take advantage of pre-existing power and data cabling. These areas include wiring closets and other areas where IDFs may be located. Where these locations are somewhat shielded from the wireless environment, the sensor may be extended to just outside of these spaces using standard power cords and pre-terminated data cables, obviating the need for additional, costly fixed runs. Choosing facilities that come as close to centrally locating the sensors in the intended monitoring space should be done when practical. In instances where wiring closets, IDFs, or both are not ideally located for sensor placement, sensors may take advantage of Power Over Ethernet, either from a single power injector or a compliant switch. PoE injectors are available from AirDefense.

If there are gaps in coverage, or if deployment cost is a factor (due to the required density of sensors or the cost of wiring to place sensors in strategic locations), there are several relatively inexpensive remedies. Where wiring for placement in an ideal location is impractical, employ additional sensors to correct as necessary. FCC Rules regulate the use of antennas as aids to reception for the sensors, in regard to the sensor's 802.11 component. If antennas would greatly enhance the overall deployment, contact Support for guidance on the best approach for antenna application, considering both regulatory guidelines and the physical design of the sensors.

In either case, always use facility floor plans to indicate where sensors are placed and to indicate areas where a coverage test was done.

# **Planning Your Sensor Placement**

# Sensor Placement using LAN Planner

LAN Planner is a revolutionary software package that enables you to efficiently design, model, and measure 802.11a, 802.11b, 802.11g, and 802.11n networks, as well as plan your sensor coverage. Building facilities and campus environments can be quickly modeled using menus that guide you step-by-step. You can quickly place access points and predict signal coverage during the WLAN design phase. Post-WLAN deployment, you can use LAN Planner's powerful features for measuring network performance and validating network designs.

#### Features

- Rapidly Design and Deploy More Efficient Networks: LAN Planner helps design quality wireless networks by helping to overcome the challenges of coverage holes, poor service areas and improper capacity and network resource allocation.
- Avoid Costly Retrofits: LAN Planner minimizes design and deployment costs by helping the designer visualize the
  physical location and configuration of installed network equipment, automatically placing and configuring access
  points, and accurately predicting network coverage and capacity.
- Simplify Complex Wireless Environments: Designers can quickly compare site-survey measurements to the
  expected network performance, enabling real-time and accurate design modifications. LAN Planner is intuitive and
  helps users rapidly operate and design in all phases of WLAN build-out and management.
- Included: Site Scanner functionality, which provides real-time, in-field measurements for site surveys. Seamlessly integrated into LAN Planner, measurements from Site Scanner can be used to optimize and compare its predictions.

In addition to planning all your access points prior to deployment, LAN Planner also offers a sensor planning feature. You can use the same building maps to carefully plan sensor placement, ensuring maximum coverage and no dead spots.

# Sensor Placement using ADSP

After you map out anticipated sensor locations, you can assess the effectiveness of coverage by correlating site survey data and assumptions discussed previously. You can also use the test procedure described here to validate sensor location.

Because sensors are passive devices that do not have the capability to transmit data, the process of determining sensor coverage depends on a "reverse site survey" process in which a device introduces a signal in your Wireless LAN, and then the signal is tracked through the facility using the deployed sensors.

#### Prerequisites

You will need the following documents to help determine sensor placement:

- Floor Plans
- Existing Site Surveys
- Wiring layouts
- Regulatory rules and codes for wiring, construction, materials, etc., where applicable.

You will need the following tools:

• A laptop running AirDefense Mobile r4.0, or later, or Site Scanner.

- An 802.11a/g/n wireless device (wireless client or access point). The ideal output power for this device (around 40 mW) would be that of a retail quality wireless client card or access point, as these are likely rogue candidates.
  - $\checkmark$

**NOTE** A soft access point on a laptop is often an ideal target because it can be Locked On a channel and is battery powered through being hosted on a laptop.

- Wiring layouts.
- Regulatory rules and codes for wiring, construction, materials, etc., where applicable.
- Access to all areas to be monitored is required during the survey.

#### Procedure

Follow these steps to plan your sensor placement:

- 1. Obtain Maps/Layouts of the facility and determine the traversal plan.
- 2. Start AirDefense Mobile.
- **3.** Turn on the target device (access point, soft access point, or laptop/PDA with wireless client card). AirDefense Mobile should detect the target device.
- 4. Identify the target device in the AirDefense Mobile device tree.and use your mouse to right-click on it to display a list of options.
- 5. Use AirDefense Mobile Options to Lock On the channel on which the target device is discovered.
- 6. Right-click select the device in the Dashboard tree; select LiveView.
- 7. Focus on "Signal Strength" in the Decode tab in LiveView. Verify that the target device is being tracked by AirDefense Mobile.
- 8. When a wireless client (station) card is being used as a target, significant peaks and valleys are observable in signal strength as the card rotates through channels probing for an access point. The peaks are indicative of the effective signal strength relative to AirDefense Mobile.
- 9. Move the target device to the anticipated fringe where a neighboring sensor would become primary.
- 10. At the fringe of coverage, signal strength should be no less than -70 dBm to assure termination ability.
- **11.** Move AirDefense Mobile to the anticipated location of the next sensor and use the same procedure to ensure that its anticipated coverage area is valid.

If the above sensor placement proves adequate from a coverage and cost of placement perspective, factors observed during this analysis may be extrapolated to other locations of similar construction.

# Sensor Placement with WEP Cloaking

WEP Cloaking will typically require a higher density of sensor deployment than most other applications. This puts WEP cloaking in the highest category sensor density deployments similar to Location Tracking.

#### Considerations

For effective WEP Cloaking, there are two important considerations:

Spatial coverage - The sensors enabled with WEP Cloaking must at a minimum cover the same area as the access
points and wireless clients they are protecting.

For this requirement, you should leverage any site surveys you conduct or have conducted for placement of access points as aids to sensor placement decisions. Another option is using a WLAN simulation tools such as LAN Planner.

For example, in a typical retail location most wireless point-of-sale devices will be in the front of the store near the check-out stations. Assuming the hacker would be outside of the building, sitting in the front parking lot, it would make sense to place at least 2 sensors in each of the corners in the front of the store. If there is public access from the back of the building or the retail location is surrounded by parking areas, you may want to consider additional sensors in the back for complete protection.

• Channel coverage - A single sensor should not be required to cloak more than 3 access points at a time.

For effective cloaking there must be sufficient chaff WEP frames to confuse the statistical WEP cracking tools. At the same time, the sensors must perform regular Wireless IPS scanning on other channels. The sensors are designed to intelligently adjust their frequency scanning patterns. However, to maximize cloaking effectiveness and scan all other channels for possible intrusions, sensors should not be expected to cloak more than three AP's, or more specifically 3 unique communication channels at a time.

#### For Adequate Protection

Typically, it will take several sensors deployed at the perimeter of the building to adequately protect all wireless devices with WEP Cloaking. This also implies that, even in small stores, it may take more than one sensor for adequate WEP Cloaking protection; the higher the density of sensors you deploy, the better your legacy encryption devices will be protected. Any deployment should start with a site survey or RF simulation of the WLAN environment, followed by a mapping of sensor coverage to access point coverage of unique channels.

# Sensor Placement with Location Tracking

Sensor density and sensor placement are the most important factors regarding overall positioning resolution. Due to the nature of high frequency signals (2.4 GHz and 5 GHz) and limited signal strength resolution in 802.11 devices, the positioning resolution and stability tends to be better near receivers/sensors. To achieve accurate results, follow these guidelines:

- Place at least three independent sensors on the same floor plan so the system can capture the RSSI values.
- Place a sensor in each area where accurate resolution is required or to increase overall sensor density to ensure high RSSI values.

#### Considerations

Every site is unique in terms of actual sensor coverage; this section merely describes sensor placement and respective coverage in a simplified way. Actual signal propagation is a very complex issue due to environmental factors like the reflection/absorption properties of materials (walls, furniture), large moving object, etc.

- Sensors should be placed in corners, preferably in a way which minimizes random fluctuations in signal strength caused by people moving around, opening / closing doors, windows or large objects which may be moved during operation, etc.
- Sensors should not be placed in a straight line—to eliminate the possibility of having two or more similar RSSI values from sensor combinations for different location, combined coverage areas for the sensors should not be "symmetric".

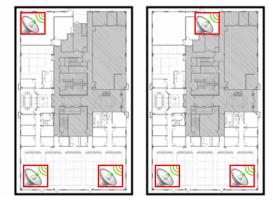
Place additional sensors in areas where accuracy is important—to achieve repeatable and consistent positioning
resolution, sensors should be placed so that they measure unique signal strengths and sensor combinations for
each location considered significant.

# **IDS versus Location Tracking**

Ideal sensor placement for Wireless IDS differs from that for Location Tracking.



For Intrusion Detection System



With Location Tracking

# Example 1

You have a small office of 10,000 sq. ft. For Wireless IDS/IPS you would only need 1 sensor; to maximize the coverage it makes sense to place the sensor in the center of the building. When location tracking is need in this same scenario, a minimum of 3 sensors for each floor plan would be required, and recommended placement is at the corners.

# Example 2

You have a multi-floor building with 3 floors. Depending on floor construction the RF may travel through each floor. If only Wireless IDS/IPS is required, you may be able to leverage detection through the floor and ceiling and place sensors on every other floor. Depending on the floor characteristics, you may need a sensor on each floor, however it may make sense to off-set each sensor on each floor and take advantage of the detection through the floor and ceiling. If location tracking is needed, the same 3 sensors for each floor plan would be required and the recommended placement is 3 sensors in the corners of each floor.

# **Sensor Monitoring**

ADSP allows you to define system profiles that help monitor:

- Sensor performance
- Sensor security
- Sensor policies.

You should set up profiles to assist you in monitoring your system. If thresholds set in the profiles are exceeded, an alarm is generated for the violation which alerts you of the problem.

Sensor monitoring profiles are located in the Configuration tab under different categories. The various profiles include:



NOTE Each of these features are discussed in Chapter 7, Configuration.

- Sensor Operation—used to:
  - Enable Sensor-level options
  - Configure the Sensor scan pattern
  - Configure sensor settings for Advanced Spectrum Analysis.

Navigation: Configuration > Operational Management > Sensor Operation

• Environment Monitoring—used to configure the thresholds for monitoring. If a threshold value is exceeded, an alarm is generated. You can also elect to monitor your system for unobserved devices and generate alarms for missing devices.

Navigation: Configuration > Network Assurance > Environment Monitoring

• **Performance Profiles**—used to create and edit network performance threshold policies for BSSs and wireless clients on your wireless LAN.

Navigation: Configuration > Network Assurance > Performance Profiles

Security Profiles—used to define the security configurations of sanctioned wireless clients on your wireless LAN.
 Navigation: Configuration > Appliance Platform > Security Profiles

Configuration > Security & Compliance > Security Profiles

 Wired Network Monitoring—used to monitor the wired network devices in your system and generate an alarm under certain conditions.

Navigation: Configuration > Security & Compliance > Wired Network Monitoring

# **Vulnerability Assessment**

Using your existing sensor deployment, Vulnerability Assessment scans your wireless network for vulnerabilities utilizing a hacker's point-of-view. This allows you to:

- Identify network security issues before a hacker does
- Remotely scan for and discover wireless network vulnerabilities
- Generate alarms to bring attention to vulnerabilities.

The assessment is accomplished by using deployed sensors as a wireless client to connect to an AP and scan network resources. Vulnerability Assessment can be run automatically or manually, providing proactive notification that network resources may be compromised.



**NOTE** For ADSP 9.1.2 and later, Vulnerability Assessment is only supported on the M510 and M520 Sensors with firmware version 5.3 or later installed. Vulnerability Assessment is also supported on the AP650 and AP-7131 Sensors with WiNG 5.1 or later installed.

# **On-Demand Vulnerability Assessment**

You can conduct an Vulnerability Assessment anytime you need by using an on-demand assessment. To initiate an on-demand assessment, click on the drop-down menu button– 
 for a BSS or network level, and select Wireless Vulnerability Assessment.



NOTE When the scope is a network level, all APs in the scope are assessed.

		97131-14C28C da:20 [a.n] nutes 30 seconds		
Sensor:	1	p7131-C7E038 [a,b,g,n] Mon Apr 23 16:05	:14 EDT 2012	-16
Profile:	Test	Profile	•	Save Profile
Security Stat	ion S	can		
	SSID:	Doc-Net		
Authentic	ation:	Open	•	
Key Gener	ation:	PSK	•	
Unicast Encry	ption:	TKIP	•	
fulticast Encry			•	
WPA Pr	otocol	WPA	-	
PS	Key:			

The **Vulnerability Assessment** window allows you to configure and run the assessment. After you have configured an assessment, you can save it as a profile. A profile can be selected later to run test on a similar scope.

For details on how to set up and run Vulnerability Assessments on demand, see the section on <u>On-Demand Vulnerability</u> Assessment.

# Scheduled Vulnerability Assessment

Scheduled Vulnerability Assessments must be scheduled using the Schedule Vulnerability Assessment window. Navigate to Menu > Scheduled Vulnerability Assessment.

💀 Schedule Vulnerability Assessment - ADSP 📃 🗖 🔀							
💠 Add 🏬 Edit 💥 Delete 🛛 🖉 Cancel Test 🎬 View Results			ults   🛃 Manage Pr	🔮 Manage Profiles 😪			
Name	Profile	Scope	Last Test	Next Test	Test Duration	Last Result	
						Close	

The Scheduled Vulnerability Assessment window displays a list of all scheduled assessments. From this window you can:

- Add, edit, delete, and cancel assessments
- View detail assessment results
- Manage the profiles that are used to run assessments on similar scopes.

For details on how to schedule Vulnerability Assessments and use the Schedule Vulnerability Assessment window, see the section *Scheduling AP Test or Vulnerability Assessment*.

# WEP Cloaking

In order to extend the life of some older legacy equipment that only supports WEP encryption, AirDefense has implemented a feature known as WEP Cloaking. This technology injects "noise" into a WEP-protected environment by transmitting frames that appear to be sourced from valid devices but are encrypted with an invalid WEP key. This has very little impact on the devices that know the correct WEP key and serves to confuse any attackers which might be attempting to crack the WEP key.



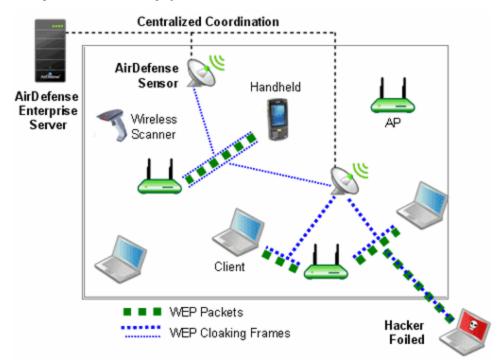
**NOTE** By default, the sensor is a passive wireless monitoring device and does not transmit (provided termination has not been enabled). Enabling the sensors for WEP Cloaking will cause the sensors to actively transmit on the channels of the access points it is protecting.

#### How Does WEP Cloaking Work?

ADSP sensors communicate with the ADSP appliance to coordinate cloaking operation. The server can be configured to instruct a group of sensors to cloak sanctioned devices in a given location. Sensors are designed to intelligently adjust their frequency scanning patterns to maximize cloaking effectiveness while performing regular Wireless IPS scanning on other channels. More than one sensor can cloak a single wireless device depending on spatial coverage.

Once configured for cloaking, sensors intelligently analyze local traffic and insert carefully timed cloaking frames as shown in the figure below. To attackers, who do not have the secret WEP key, these cloaking frames appear as legitimate WEP

traffic between sanctioned devices. Sanctioned devices, configured with the production WEP key, automatically ignore the cloaking frames as their integrity test fails.



An attacker sniffing traffic will not be able to distinguish between cloaking frames and legitimate frames, and therefore, cannot filter out the cloaked frames. When statistical WEP cracking tools are run on the captured data, they simply fail to decode the key. The following figure shows a screenshot of Aircrack-ng with WEP Cloaking enabled.

C -		- 🗆 ×						
Aircrack-ng								
KB de/ 40/ 12340/ 12340/ 12340/ 122340/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 11223400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400/ 1123400000000000000000000000000000000000	[00:10:45] Tested 1894657 keys (got 711357 IVs) byte(vote) 01< 74) 99< 22) 95< 7> DA< 3> 2B< 3> 72< 0> 23< 107) 94< 40> 26< 18> F2< 16> DA< 15> 6A< 13> 45< 122) CA< 21> 6C< 3> 78< 1> 42< 0> ADC 0> 67< 124) 21< 15> 88< 10> 81< 5> 62< 3> 33 3> 87< 45> B3< 9> 2A< 8> DDC 8> F4< 8> 45< 5> AC< 109 82< 7> B4< 5> 66< 1> 81< 0> F5< 0> 78< 13> F4< 13> F4< 13> F4< 13> F4< 15 CB< 30 4B< 13> 6A< 15 CB< 30 4B< 13> 6A< 15 50< 5> 28< 5> 64< 15 59< 15> 28< 10> 81< 5> 66< 1> 81< 0> F5< 0> 74< 13> F4< 13> F4< 13> F4< 8> 45< 5> 64< 13> 64< 13> F4< 13> F4< 13> F4< 13> F5< 0> 72< 5> 74< 13> F4< 13> F4< 13> F4< 13> F4< 13> F4< 13> 74< 13 CB< 30 4B< 18> 5D< 5> 28< 5> 88< 5> 28< 5> 59< 15> 32< 13> 6B< 12> 12< 11> 73< 11> 52< 7 59< 15> 32< 7 46< 43> 18< 32> 71< 31> 0C< 30> 4B< 26> 98< 25>							
Attack failed. Possible reasons: * Out of luck: you must capture more IVs. Usually, 104-bit WEP can be cracked with about one million IVs, sometimes more.								
<ul> <li>If all votes seen equal, or if there are many negative votes, then the capture file is corrupted, or the key is not static.</li> </ul>								
A false positive prevented the key from being found. Try to disable each korek attack (-k 1 17), raise the fudge factor (-f)								

#### What if there Is a Problem?

In the event of a wired network outage, if sensors lose connection with the centralized server, they will continue to cloak. In addition, WEP Cloaking is optimized to not disturb the wireless environment or impact Wireless LAN performance. The

sensors use countermeasures, correlation through the server, and mutual coordination over the air to maximize the effectiveness of cloaking with nominal wired and wireless bandwidth consumption.

#### Are there any Recommendations?

- You should use a layered security approach to fortify your wireless network. AirDefense recommends that you follow these guidelines to secure a wireless network utilizing WEP wireless devices:
- Use WEP Cloaking to protect the wireless network using WEP Encryption.
- Enable policy-based termination on a Rogue Wireless Client and Replay Injection Attack alarms.
- If the access points support PSPF (Public Secure Packet Forwarding) mode, also referred to as AP isolation, you
  must enable it. PSPF mode prevents wireless client to wireless client communication and will limit the effectiveness
  of typical replay attack.
- When choosing your WEP key, it is best to use a randomly chosen hexadecimal key.
- Analyze the power output of APs to ensure that the AP is not transmitting any further than is necessary.
- Authorize only specific data rates:
  - Check the allowed data rates for each AP to ensure that unnecessary distant wireless associations do not
    provide wireless client access to the network through the AP. This would result in a low negotiated data rate.
  - If the AP is 802.11b/g and the WEP wireless clients require 802.11b devices and not 802.11g, disable the AP from supporting data rates higher than 11 Mbps.
- Use a combination of VLANs, ACLs, and firewall rules to restrict wireless client access to wireless LANs. This adds
  multiple layers of security to the wired network to reduce the damaging consequences of a successful wireless
  breach.
- Use statically assigned wireless client IP addresses.
- Disable DNS.

#### How Do I Configure WEP Cloaking?

Follow these steps to configure WEP Cloaking:

- 1. Go to Configuration > Operational Management > Sensor Operation.
- 2. Select a network level. If you want to enable WEP Cloaking for all levels, select the appliance level.
- **3.** Select Enable for the WEP Cloak feature.
- 4. Click Apply.

System automatically detects the APs to protect and starts WEP Cloaking.

# **Tracker Integration**

AirDefense Tracker is used to track and locate unwanted APs on your wireless network. A Tracker Integration license allows you to automatically generate the tracker files used by AirDefense Tracker.

# CHAPTER 9 WLAN MANAGEMENT

# Introduction

WLAN Management gives you the tools to configure wireless infrastructure devices regardless of device type or vendor. WLAN Management simplifies the WLAN configuration process by providing the same configuration interface for all wireless infrastructure devices, eliminating the need to understand the individual syntax for multiple vendors/device types.

A WLAN Management license gives you access to:

- Perform Device Configuration
- Automate Configuration Audit & Correction
- Monitor Device Health
- Receive Infrastructure Faults
- Collect Network Traffic Statistics
- Visualizing Network Topology
- Maintaining Consistent Configuration
- Monitoring and Prioritizing Critical Events
- Reporting on Network Health and Utilization.

In the Configuration tab of the GUI, the following Infrastructure Management features/functions are activated (unlocked):

- Device Firmware
- Channel Settings
- Radio Settings
- WLAN Profiles
- CLI Configuration.

Also, in the Configuration tab of the GUI, the Pending State Audit and the Relay Server features are activated, and added to the Operational Management and Appliance Platform categories.

# Infrastructure Management

Infrastructure Management is used to configure devices so that they can communicate on your network.

## **Device Firmware**

Device Firmware configuration allows you to upload new AP or sensor firmware from a workstation to a network server. Once the firmware is uploaded, you can upgrade your APs and/or sensors using ADSP.

Uploaded firmware images are listed by device type, version number, and image file name.

Use the Upload Firmware Image button to upload firmware.

## **Channel Settings**

Use Channel Settings to select power and channel settings for the B/N/G radio and the A/N radio. The settings are applied to APs and wireless switches.

By default, Channel Settings are enabled, and are set for maximum power and automatic channel selection. The configuration fields for each radio are:

Setting	Description				
Power (dBM)	Enter the maximum power value (in dBm) that APs and wireless switches must have. Default setting is 20 dBm.				
Channel Selection	Select one of three options:				
	Automatic—ADSP automatically sets which channel is used.				
	• Manual—Select a channel to use from the drop-down menu and then select the extension range (none, upper, or lower).				
	Random—ADSP randomly sets the channel Default setting is automatic.				

## **Radio Settings**

Radio Settings allow you to specify the radio settings used in your network. Using ADSP, you specify the supported rates and other settings for each radio. If a radio in your network is detected operating outside the set specifications, ADSP issues an alarm.

The settings apply to APs and wireless switches. You may also define a radio as a sensor.

There are three possible radio configurations:

- B/G/N Radio
- A/N Radio
- 3rd Radio.

By default, Radio Settings are enabled, and all data rates are selected for both 2.4 and 5ghz radio settings. Use the individual radio tabs to configure each radio.

The configuration fields for each B/G/N Radio and the A/N Radio are:

Field	Description
Function	Defines the radio as a sensor or an infrastructure device (AP or wireless switch). You can also disable the radio.
Data Rates	Sets the data rates for the radios. You can set rates for 802.11 a/b/g as a group or 802.11 n.
DTIM Period	Specifies the supported Delivery Traffic Indication Message (DTIM) interval. The default value is 1.
RTS Threshold	Specifies the supported Request to Send (RTS) threshold. This can be a value between 0 and 2339 bytes. The default value is 2312.
Max Retries	Specifies the supported number of RTS retries. This can be a value between 1 and 128. The default value is 32.
Preamble	Specifies that the preamble is short or long.
Beacon Period	Specifies the supported beacon interval (period) in kilomicroseconds. The default value is 0.
Max Data Retries	Specifies how often to resend packets. This can be a value between 1 and 128. The default value is 32.
Fragmentation Threshold	Specifies the level that traffic fragments. This can be a value between 256 and 2346 bytes. The default is 2346.
Ethernet Encapsulation	Specifies that the Ethernet encapsulation is 802.1h or RFC1042.

You may also specify the frame aggregation as A-MSDU, A-MPDU, or both.

## **WLAN Profiles**

WLAN Profiles are used to configure the WLAN settings for devices utilizing your network. After creating a WLAN Profile using the New Profile button, it can be applied by selecting the profile and clicking the Apply button. When a WLAN Profile is applied to your system, if the WLAN thresholds for that profile are exceeded, a security alarm is generated. If there are no WLAN Profiles applied to your system, no alarms are generated. There are two tabs associated with WLAN Profiles: General and Security.

### General Tab

The General tab is where you name your WLAN Profile and specify the general settings not related to security. Available fields are:

Field	Description
Name	Specifies the profile name.
Description	Allows you to specify a short description of the profile.
SSID	Specifies the Service Set Identifier (SSID) for devices.
Protocol	Specifies the protocol that the device can use [a, b, g, n (2.4 GHz), or n (5 GHz)].

## 9 - 4 AirDefense Services Platform User Guide

Field	Description			
VLAN	Specifies the Virtual Local Area Network (VLAN) the device is authorized to use.			
Association Limit	Specifies the number of associations allowed per device.			
Station Timeout	Specifies the number of seconds or minutes that a device has to become a sanctioned device.			
Other Options	Specifies which of the following options may a device perform:			
	Respond to all probe requests			
	Broadcast SSID in Beacon			
	Wireless Client Isolation			
	Locally Bridged.			

## Security Tab

The Security tab is where you define the security aspects of your WLAN Profile. Available fields are:

Field	Description
Authentication	Specifies the type of authentication devices may use (Open, Shared, WPA, WPA PSK, WPA2, WPA2 PSK, or Legacy EAP).
Encryption	Specifies the type of encryption devices may use (Static WEP, WEP64, WEP128, TKIP, CCMP, or Keyguard). You may select one or more encryption types.

Field	Description					
PSK	Specifies a pre-shared key (PSK) / password used by devices. The PSK may be ASCII or HEX.					
WEP Keys	Specifies the WEP keys used to connect to the network. The WEP key may be ASCII of HEX. You may also elect to transmit the WEP key.					
RADIUS Servers	<ul> <li>NOTE This field is displayed only when the authentication method is WPA, WPA2, or Legacy EAP.</li> <li>Lists any RADIUS servers used in authentication. You can edit or delete a highlighted server by clicking the appropriate button.</li> <li>New servers may be added to the list by clicking the New Server button. You must supply the following information: <ul> <li>A name for the RADIUS Server Profile.</li> <li>The IP address or host name of the RADIUS server.</li> <li>The shared password of the RADIUS server. Select the Display Passwords check-box if you wish the password to be displayed while typing it.</li> <li>A protocol selected from the drop-down menu (PAP, CHAP, MSCHAP, or MSCHAPv2).</li> <li>A timeout value and a time interval selected from the drop-down menu (Seconds or Minutes).</li> </ul> </li> </ul>					

# **CLI** Configuration

The Command Line Interface (CLI) for devices is a powerful tool that gives you direct access to access points and switches. The CLI commands can be used to configure and control how devices interface with your network.

AirDefense Services Platform uses the CLI to construct device profiles that can be used to control and manage devices in your network. You can push the CLI profiles out to devices in your network that ensure all devices in your network conform to your company policies.

AirDefense Services Platform creates and updates device configurations by revising the configuration files and their CLI command set. CLI profiles are created using configuration templates that you can use as is or change to meet the configuration requirements of your devices. Once a profile is created, you can apply it to any or all of the devices in your network. Devices are typically access points and switches. The following devices are currently supported:

- Brocade BR v5.x
- Brocade BR51X1
- Brocade BR71X1
- Brocade BRX000
- Cisco Airespace
- Cisco Autonomous 12x0/11x00
- Extreme Networks AP35X0

- Extreme Networks AP47X0
- Extreme Networks EX v5.x
- Extreme Networks WM2000
- Extreme Networks WM3X00
- AP51X1
- AP650
- AP7131
- AP7181
- CB3000
- RFSX000
- WiNG v5.x
- WS2000
- WS5100.

ADSP 💿	Motorola AP71	131 • 00	ly show device type in sy	/stem	
ag unpisces Devices ⊛ ⊜ jeu US ⊕ ⇒ je Southeast ⊛ ⇒ je Alpharetta ⊛	<ul> <li>Override se</li> </ul>	ettings 🔵 Inherit settings from: 🌚	DSP 🕤		
🛛 🗮 Sanctuary Park 💿	New Templa	ste			
🖂 🌍 The Falls 1125 🛞	Assignment	Template Name			
a AirDefense 2 🕤	0	AP7131 Adaptive			
AirDefense 1 💿	•	AP7131 Standalone			
	Variables	New Variable		Di Hole unset estruction	u uariahlee
		New Variable		✓ Hide unset extraction	n variables
	Applied Scop	ve Variable Name	Variable Value	Template	n variables
	Applied Scop	Variable Name HOSTNAME	Variable Value	Template AP7131 Adaptive	n variables
	Applied Scop	Variable Name HOSTNAME MASK	Variable Value	Template AP7131 Adaptive AP7131 Adaptive	n variables
	Applied Scop	Variable Name MOSTNAME MASK DNS2	Variable Value	Template AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive	n variables
	Applied Scop ADSP ADSP ADSP ADSP ADSP	Variable Name HOSTNAME NASK ONS2 DNS1	Variable Value	Template AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive	n variables
	Applied Scop	Variable Name MOSTNAME MASK DNS2	Variable Value	Template AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive	h variables
	Applied Scop ADSP ADSP ADSP ADSP ADSP ADSP ADSP	Variable Name HOSTNAME MASK DNS2 DNS1 GATEWAY	Variable Value	Template AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive AP7131 Adaptive	n variables

## Adding a CLI Profile

To create a new profile, select a device from the CLI Configuration drop-down menu and then click the New Template button. The following fields are available:

Field	Description
Name	This field is used to name your new profile.
Device Type	This field displays the device that was selected from the CLI Configuration drop-down menu. You cannot change the device once it has been chosen.
CLI Commands	Displays the CLI commands that are part of the selected template. These commands are editable. Be very careful when making changes. Only make changes to CLI commands if you have knowledge about the commands for the device associated with the template.

## Applying a CLI Profile

After creating a CLI Profile, you must apply the profile to your network. Usually, you will have a CLI profile that can be used on a large majority of devices in your network. However, there will be times where you may need a special profile for a specific building or even a specific floor within a building.

If you have a CLI profile that works on a large majority of devices in your network, you should apply it at the appliance level. Then, if you have a special profile that fits the needs of a specific building or a specific floor in a building, you can override the appliance level profile and apply it to a lower network level.

ADSP 💿	Motorola RFSX	000 • Only	show device type in sy	estern	
ig Unplaced Devices 💿	There are an				
a 🍺 US ⊚ ⊛ 🎥 Southeast ⊛	Enable confi	iguration			
	New Templat	Copy settings to all appliances			
	Assignment	Template Name			
	•	RFS4000-CCollier			
	Variables	tau trajalia		2 title unset entre	ation under
		iew Variable	Variable Value	✓ Hide unset extra Template	action variab
	Variables N Applied Scope		Variable Value	✓ Hide unset extra Template Other	action variab
	Applied Scope	Variable Name	Variable Value	Template	action variab
	Applied Scope	Variable Name HOSTNAME	Variable Value	Template Other	action variab
	Applied Scope ADSP ADSP	Variable Name HOSTNAME MASK	Variable Value	Template Other Other	action variabi
	Applied Scope @ ADSP @ ADSP @ ADSP	Variable Name HOSTNAME MASK DNS2	Variable Value	Template Other Other Other	action variab
	Applied Scope Applied Scope ADSP ADSP ADSP ADSP ADSP	Variable Name HOSTNAME MASK DNS2 DNS1	Variable Value	Template Other Other Other Other	action variabi
	Applied Scope Applied Scope ADSP ADSP ADSP ADSP ADSP ADSP	Variable Name HOSTNAME MASK DNS2 DNS1 GATEWAY	Variable Value	Template Other Other Other Other Other	action variabl

To apply a CLI profile to a device type, select a device type from CLI Configuration drop-down menu.

If you want to apply the CLI profile to the appliance level, select the appliance level and then select the Enable configuration check-box. Next, select the profile from the list of profiles. If there is only one profile, it is selected automatically. Click Apply to apply the selected profile to devices in the appliance level.

If you want to apply the CLI profile to a specific lower network level, select the lower network level and then select the Override settings radio button. Next, select the profile from the list of profiles. If there is only one profile, it is selected automatically. Click Apply to apply the selected profile to devices in the selected network level.

If you have a Central Management license and you want to use the same configuration on other ADSP appliances, you can copy configuration settings to all your managed appliances by clicking Copy settings to all appliances.

## **CLI Variables**

Variables can be used in the CLI commands to get information (values) from other sources. They are global in nature and can be assigned to any network level. There are three types of variables: user-defined variables, extraction variables, and expansion variables.

User-defined variables are displayed in the Variables section. You can edit user-defined variables by selecting a network level from the tree and assigning values to one or more variables.

Use the Variables section to define configuration variances unique to the specific device parameters listed. For example, highlight the "Gateway" parameter and click under the Device Value column to display a field used to assign a unique Gateway address to this specific profile. Select and assign new default values as needed for each available profile.

New user-defined variables can be added to the Variables section by adding a variable in the CLI Commands section when creating a new profile or editing an existing profile. Use the following format:

#### \$[VARIABLE\_NAME]

Once a variable is added to the CLI Commands section and the profile is saved, its name is displayed in the Variables section with an empty default value. Only the following characters are supported in user-defined variables:

A-Z, a-z, 0-9, and \_

Below is a list of current extraction variables and the associated device types they are applicable for:

- IP(iface)— All
- MASK(iface)—5131, 7131, WS2K, CiscoThick
- MASK—5131, 7131, WS2K
- GATEWAY—All
- GATEWAY(iface)—5131, 7131, WS2K
- HOSTNAME—All
- DOMAINNAME—RFS\*, WS5100, CiscoThick
- DOMAINNAME(iface)—5131, 7131, WS2K
- DNS1—5131, 7131, RFS\*, WS2K, WS5100
- DNS1(iface)—5131, 7131, WS2K
- DNS2—5131, 7131, WS2K
- DNS2(iface)—5131, 7131, WS2K
- WINS(iface)—5131, 7131, WS2K

Expansion variables are used to include information from profiles that are configured in ADSP. An expansion variable will always end with \_EXPANSION. For example, \$[WLAN\_RADIO\_CHANNEL\_EXPANSION] is an expansion variable that includes configuration information from WLAN Profiles, Radio Settings, and Channel Settings.

The Status column displays the status of the variable (inherited, overridden, or removed).

- Inherited—Variable is inherited from a higher network level. The inherited level is displayed in this field.
- Overridden—Variable is overridden at the current network level.
- Removed—Variable is not used at the current network level. Removed variables are displayed in red text.

# **Operational Management**

Pending State Audit is added to Operational Management as part of the WLAN Management module.

## **Pending State Audit**

Pending State Audit is used to identify any devices that are in a pending state. Devices in a pending state have been scheduled or need to be scheduled for configuration.

Folders with a checkmark identifies that folder as having devices that in a pending state. Devices with a checkmark identifies that device as a device that are in a pending state.

You have the option to save for the next update, update immediately or update later. If you choose to update later, you must supply a date and time. You can supply a description that will help identify the update later using Job Status under Device Monitoring. A list of device types along with the number of affected devices that will be updated is displayed. Also, if applicable, a list of unsupported settings is displayed.

# **Appliance Platform**

Relay Server is added to Appliance Platform as part of the WLAN Management module.

### **Relay Server**

Define or update the Relay Servers used to access managed devices. Relay Servers are FTP/TFTP servers that devices access to fetch configuration, firmware, and provisioning information. Use the Relay Server to set the configurations of both the Device Relay and Appliance Relay Servers.



**NOTE** You can use your appliance as the relay server. To do so, select the Internal Relay Server option.

Set the following values for Device Relay Server (download):

- Enter the Host name of the relay server ADSP uses to access and fetch device configurations. Normally, this is the IP address of the relay server. This can be an internal relay server (your appliance) or an external relay server.
- Select a protocol from the drop-down menu (FTP, TFTP, SFTP, SCP, HTTP, or HTTPS). If you are using your
  appliance as the relay server, you can only use FTP or SFTP.
- Specify the Path ADSP uses to download information. You should either leave the path blank or use root (/). Use /pub if you are using your appliance as a relay server.
- Define the Port ADSP uses to connect to the Device Relay Server. If you are using your appliance as the relay server, use port 21 when FTP is the selected protocol or port 22 when SFTP is the selected protocol.
- Enter the Username needed to update the Device Relay Server used by ADSP.

• Enter the Password required to update the Device Relay Server used by ADSP.

If different than the Device Relay, set the following values for Appliance Relay Server (upload):

- **NOTE** Use the Same as Device Relay Server option if the Relay Server connection address and login credentials will always be the same for both the ADSP appliance and the device. The option to unsynchronized these configuration fields will only be needed in cases where the address of the Relay Server will depend upon whether it is being accessed by the device or the ADSP appliance. This type scenario will be encountered in network deployments where NAT'ing is utilized in such a way that the relay server address will depend upon where the accessing device is located on the network.
- Enter the Host name of the relay server ADSP uses to access and fetch device configurations. Normally, this is the IP address of the relay server. This can be an internal relay server (your appliance) or an external relay server.
- Select a protocol from the drop-down menu (FTP, TFTP, SFTP, SCP, HTTP, or HTTPS). If you are using your
  appliance as the relay server, you can only use FTP or SFTP.
- Specify the Path ADSP uses to upload information. You should either leave the path blank or use root (/). Use /pub if using your appliance as a relay server.
- Define the Port ADSP uses to connect to the Appliance Relay Server. If you are using your appliance as the relay server, use port 21 when FTP is the selected protocol or port 22 when SFTP is the selected protocol.
- Enter the Username needed to update the Appliance Relay Server used by ADSP.
- Enter the Password required to update the Appliance Relay Server used by ADSP.

### Import Relay Server Information

You can import relay server information using the Import Parameters button. Comma delimited files are used to import relay server information. The format of the file is:

relay\_params,server,folderpath,deviceHost,deviceProtocol,devicePath,devicePort,deviceUsername, devicePassword,applianceHost,applianceProtocol,appliancePath,appliancePort,applianceUsername, appliancePassword



**NOTE** Although the above format is shown on multiple lines, each import entry must be one line with no line breaks or carriage returns.

There are different ways to create a comma delimited file but the most trouble-free way is to use a text editor, such as Notepad.

Things to Remember:

- The first field for importing relay server information must be relay\_params.
- At this time, the only valid server name is localhost.
- Servers must be specified in pairs. You must specify a Device Relay Server and an Appliance Relay Server in one entry.
- If the server information is the same, you still must enter information for both servers. Also, if the information for both relay servers match, the Same as Device Relay Server check-box is selected in the GUI after the import.
- Normally, you will supply a username and password. However, when using the TFTP protocol, the username and password fields can be left blank with no blank space between the commas (i.e., ,,).
- deviceHost designates the IP address of the host.

- deviceProtocol designates the protocol to use for communications. Valid protocols are FTP, TFTP, SFTP, SCP, HTTP, or HTTPS. These are the same protocols listed in the Protocol drop-down menu of the GUI.
- folderpath designates the network level path and must included a slash (/) at the beginning of the path and between
  network levels. Also, the path must already be present in the existing network tree. To specify an appliance level, just
  enter the appliance name.
- devicePath and appliancePath designate the path where the configuration file is located on the individual servers.
- devicePort and appliancePort designate the port to use for communications.

#### Examples:

relay\_params,localhost,/ADSP,172.17.0.80,ftp,/,21,anonymous,anonymous,172.17.0.80,ftp,/,21, anonymous,anonymous

relay\_params,localhost,/US/Southeast/AirDefense,172.17.0.80,ftp,/,21,anonymous,anonymous, 172.17.0.80,ftp,/,21,anonymous,anonymous

relay\_params,localhost,/relay\_test,172.17.0.80,tftp,/,69,,,172.17.0.85,ftp,/,21,anonymous,anonymous

If you have a Central Management license, you can copy the Relay Server configuration to all your appliances.

# CHAPTER 10 CENTRAL MANAGEMENT CONSOLE

# Introduction

The Central Management Console (CMC) is a centralized management system that allows you to administer multiple AirDefense appliances from one location. CMC can be used to ensure that configurations are the same across multiple appliances. You no longer have to configure each appliance separately.

The CMC application is bundled with the Enterprise application but runs as a separate client-side application. CMC has its own login interface that is separate from the Air Defense Enterprise.

# **Configuring Master/Slave Servers**

You should designate one server as the master server and then add the slave servers. You can then maintain configuration changes from the master server and have them take effect across all server appliances. You can make changes to:

- Alarm Configurations
- User Accounts
- Authorized Stations.

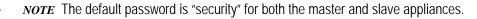
## Things to Remember

- All the configuration is done on the master server. No configuration is necessary for the slave server(s).
- Changes made to a master server will be automatically synchronized with the slave servers; however, changes
  made to slave servers are not synchronized with the master server.
- Any changes made to configurations using CMC will override configuration settings on the slave devices.

## **Sharing Certificates**

In order for the slave server to work properly, you must share the Central Management license from the master server to the slave server(s) by following these steps:

- 1. From the master server ADSP dashboard, right-click the slave server and select the Share Certificates option. A pop-up displays.
- 2. Fill in the required fields and click on Share.
- 3. When you have completed these steps, restart both the master and the slave servers.



Sometimes the slave appliance will show as off-line even after a restart of the ADSP processes. In this case, remove the slave appliance and try adding it again.

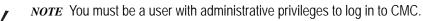
# Log in to CMC

Follow these steps to log in to the CMC:

- 1. Using windows explorer, navigate to c:\Program Files\AirDefense\Enterprise.
- 2. Double-click on the Air DefenseCMC.exe file. The Login window displays:

🖾 Login	
Server Address:	172.16.1.75
Username:	
Password:	
	Proxy Settings
	Login Cancel

- 3. Type in your server address (or DNS name). If your server address is displayed, you do not need to type it. Also, if it is listed in the drop-down menu, just select it.
- 4. Type in your Username and Password.



5. Click Login. Once you have successfully logged in, the CMC main window displays.

0		nfiguration	Luser User	Accounts 🧮 Configure	d Devices		
Server Address •	Server Name	Senso	yrs	APs	Stations	Threat	Manage
kyle 172.16.1.75	WIPS WIPS	97 3 97 3		실 0 실 % 👯 6 실 25 실 45 👯 5	0 🛄 81 21 🛄 59	<ul> <li>Critical (67)</li> <li>Severe (100)</li> </ul>	Add Delete

# Menus

# File Menu

### Table 10-1

Menu Option	Description
Save	Saves configuration changes that have not been applied to the managed servers.
Exit	Closes and exits out of the AirDefense CMC.

# View Menu

### Table 10-2

Menu Option	Description
Task Status	Opens the Task Status Window where you can view status history.
Servers	Opens the CMC view for <i>Servers</i> where you can configure servers that you want to manage.
Alarm Configuration	Opens the CMC view for Alarm Configuration where you can configure alarms.
User Accounts	Opens the CMC view for User Accounts where you can configure user accounts.
Configured Devices	Opens the CMC view for Configured Devices where you can configure devices.

# Tools Menu

#### Table 10-3

Menu Option	Description
Search Devices	Searches your managed servers for devices.
Compare Policies	Compares policies on your managed servers to check for differences.
Retrieve Logs	Retrieves log files from your managed servers and saves them to a local directory (folder) on your work station.
Upload Service Module	Uploads Enterprise Service Modules to your managed servers.

## Help Menu

#### Table 10-4

Menu Option	Description
Help contents	Opens the AirDefense CMC online help.
Icon Key	Opens a PDF document that consolidates icon graphics used in AirDefense into one convenient source.
Glossary	Opens a PDF document that lists computer and wireless Internet terminology and acronyms that pertain to AirDefense Enterprise.
About	Opens the About this Application sub-window and lists the Enterprise build version number.
Support	Opens the Support sub-window and provides the following information:
	Hyperlink to the support center to open or view known issues and cases
	Call Center Support phone numbers
	Email address
	Home website for Air Defense.

# **Configuration Views**

The CMC has four configuration views: servers, alarm configurations, user accounts, and configured devices. (These are described in details in the following sections.) Using the configuration views you can change configurations for all your servers from one location.

## Servers

This view of CMC displays a list of servers managed by CMC. From this screen you can add servers, delete servers or manager server configurations.

Server Address *	Server Name	Sensors		APs	Stations	Threat	Manage
Card	WIPS	2ª3 g		LL 0 LL 96 👯 6	0 0 81	Critical (67)	Add
172.16.1.75	WIPS	8 2 B	50	실 25 📙 45 👯 5	21 🧱 59	🔵 Severe (100)	Delete

## Adding a Server

To add a server to the list, follow these steps:

1. Click Add. The Add Server pop-up window displays.

Add Se	ver	
•	Server address:	

2. Type in the server address (or valid DNS name) and click OK. The server now appears ion the list of servers.

#### **Deleting a Server**

To delete a server from the list, select (highlight) the server and click Delete, or right-click on a highlighted server name and click Remove Server.

#### Managing Server Activities

The server view also gives you a snapshot of certain activities on the server. The following information is displayed:

Column	Description
Server Address	The IP address of the server or DNS name as described by your DNS server.
Server Name	The name of the server.
Sensors	The number of active and inactive sensors that are configured for the server.
APs	The number of authorized and unauthorized APs that the sensors on a particular server have detected in your network.
Stations	The number of authorized and unauthorized stations detected on your network, and the number of Ad-Hoc networks detected.
Threat	The aggregated threat level detected.

You can access the Enterprise GUI for a server by selecting (highlighting) the server and clicking Manage. You can also right-click on the highlighted server name and select Manage Server from the list of options.

#### **Refreshing a Server**

To refresh a server, select (highlight) the server name(s) and click Refresh Servers, or right-click and select Refresh Servers from the list of options.

### Server Errors

There are times when you will get a server error. See the following example:

Server Address *	Server Name	Sensors	APs	Stations	Threat
kyle 175 16 1 76 Software versio	n mismatch	8 <sup>12</sup> 4 80 0	닖 23 닖 146	5 💦 0 🌉 25 🜉 73	🔵 Severe (100)
فرجري المعين			· · · · · · · · · · · · · · · · · · ·	ے کی جمیر کے ساتھے جاد	and the second

Notice the first server. It has an orange *x* in the bottom right corner of the server icon. This indicates an error. If you move your cursor over the server icon, you will see an error message; in this case, the message is "Software version mismatch."

No data is displayed for this server. Also you can open the Task Status Window and look at the task history to see the error.

# Alarm Configuration

This view of CMC allows you to edit and push alarm configurations to your managed servers.

Save Servers 🔉 Alarm Confi	guration 🧟 User Accounts 📃 Configured Devices
Apply Alarm Configuration to Servers	Reset Changes
Behavior     Exploits     Active Attacks     Alisnarf Attack     AsLeap Attack	ID Theft: EAP Spoofed Success Criticality:  Criticality:
EAP Dictionary Attack EAP Handshake Flood Fake-AP Flood Attack Fake-DHCP Server Detected Honeypot AP Detected Diffect EAP Spoofed Succe ID Theft: Out of Sequence Monkey-Jack Tool Detected Multipot Attack Detected Replay Injection Attack	0 10 20 30 40 50 60 70 80 90 100 Alarm Duration: 4 Hours Alarm State: Enabled Alarm Triggers Against Authorized Devices: Enabled Unauthorized Devices: Enabled Ignored Devices: Enabled
DoS     Performance     Policy Compliance     Reconnaissance     Rogue Activity     System Health     Vulnerabilities	Escalation:

The following alarms can be configured:

#### Table 10-6

Criteria (Field)	Description
Criticality	Adjusts the criticality level of the alarm from 0 to 100 (low to severe). The higher the number, the higher the criticality level. Use the slider to adjust the level.
Alarm Duration	Specifies how long an alarm will last (in minutes and hours). Type in a value and then select Minutes or Hours from the drop-down menu.
Alarm State	Enables or disables the alarm state. A checkmark indicates the alarm is enabled.
Authorized Devices	Enables or disables an alarm trigger for authorized devices. A checkmark indicates the alarm is enabled.
Unauthorized Devices	Enables or disables an alarm trigger for unauthorized devices. A checkmark indicates the alarm is enabled.
Ignored Devices	Enables or disables an alarm trigger for ignored devices. A checkmark indicates the alarm is enabled.
Escalations	Describes the escalation procedure to follow if the alarm occurs.

To change a configuration:

- **1.** Use the tree to drill down to the alarm.
- 2. Select the alarm by highlighting it.
- **3.** Change the criteria as described in the above table.
- 4. Click Apply Alarm Configuration to Servers.

**NOTE** You can reset the configuration to it previous settings by clicking Reset Changes.

If you are making extensive changes and you want to apply the changes later, click Save. This will save your changes until your are ready to apply them, even if you close CMC. You can return later and finish making changes, and then click Apply Alarm Configuration to Servers.



**NOTE** If you make changes and do not apply or save them, you are prompted to save your changes when you exit CMC.

## **User Accounts**

This view of CMC allows you to edit and push user account information to your managed servers.

Username *	Role	Full Name	Description	Add
amayer	admin	Adam Mayer	Development	Edt
guest	guest	guest	guest	Delet

The following account information is displayed and can be configured:

- Username—user account name.
- Role—role of the user.
- Full Name—full name of the user.
- Description—description to help identify the user.



**NOTE** AirDefense recommends that you do not user CMC to manage user accounts in conjunction with user domains.

## Adding a User Account

From the User Accounts screen, click Add to add a new user account. The User Account Information window displays.

User Accour	t Information	8
Username:	1	
Role:		~
Full Name:		
Description:		
New Password:		
Verify Password:		
		CK Cancel

- 1. Type in the Username, Role, Full Name and Description.
- 2. Type in a new password and then enter it again in the Verify Password field.
- 3. Click OK. The user account now appears in the list of user accounts.
- 4. Click Apply User Accounts to Servers to apply your changes to your managed servers.
  - **NOTE** You can reset the configuration to its previous settings by clicking Reset Changes.

#### **Editing a User Account**

From the User Accounts screen, select the user account by highlighting it. Click Edit, or right-click the highlighted user account and select Edit Account. The User Account Information window displays.

User Accour	t Information	2
Username:	1	
Role:		~
Full Name:		
Description:		
New Password:		
Verify Password:		
ren yr assrana.		
		OK Cancel

- **1.** Make any necessary changes.
- 2. Type in the password and then enter it again in the Verify Password field.
- 3. Click OK. The changed information is displayed in the user account(s).

4. Click Apply User Accounts to Servers to apply your changes to your managed servers.

#### Deleting a User Account

To delete a user account, select (highlight) the user account name and click Delete, or right-click on a highlighted user account and click Delete Account. You will be prompted to reaffirm your deletion.

## **Configured Devices**

This view of CMC allows you to edit and push device configuration information to your managed servers. The devices are limited to wireless stations, as these are more likely to move to other locations managed by a different WIPS server.

Apply Configured Dev	ices to Servers Rese	t Changes			
ame *	MAC	DNS Name	Authorization	Description	Add
vLAN_STATION1 test	00:02:2d:ba:7c:d9 00:00:00:00:00:01	qaairdefense.net	None None	This is ga station	Edt
					Delete

The following account information is displayed and can be configured:

- Name—Name of the device.
- MAC—MAC address of the device.
- DNS Name—Name if the device as described by the DNS server.
- Authorization—List of APS that Station is authorized to access.
- Description—Description to help identify the device.

#### Adding a Device

When adding a device, here are some things to remember:

- Ensure that the user accounts with the same username and password exist on both appliances (master and slave.)
- Ensure that master and slave appliances are able to connect with each other through the network.
- Ensure that master and slave appliances do not have a time lag of more than 10 minutes when connecting.
- Ensure that the appliances have the same GUI software version.
- Ensure that you have all the licenses installed on the master appliance, not on the slave appliances. For example, you must have a Spectrum Analysis license on the master appliance to use it on the slave appliance.
- Before adding appliances, ensure that the Ping (ICMP) option is enabled in ADSPadmin. This allows the system to
  establish connections between appliances.

## 10 - 10 AirDefense Services Platform User Guide

From the Apply Configured Devices to Servers screen, click Add. The Device Information window displays.

Device Info	ormation	×
A name must be	given to this device.	
Name:	1	
MAC Address:		
DNS Name		
Description:		
Authorization		
O None		
O All APs		
<ul> <li>Selected</li> </ul>	APs	
MAC:	Cear Delete	
	OK Cano	el

- 1. Type in the Name, MAC Address, DNS Name and Description.
- 2. If the device is a Station, select one of the following options: None, All APs or Selected APs.
  - None
  - All APs
  - Selected APs
- 3. Click OK. The device now appears in the list of devices.
- 4. Click Apply Configured Devices to Servers to apply your changes to your managed servers.

**NOTE** You can reset the configuration to its previous settings by clicking Reset Changes.

#### **Editing Device Information**

From the Apply Configured Devices to Servers screen, select the device by highlighting it.

Click Edit, or right-click the highlighted device and select Edit Device. The User Account Information window displays.

- 1. Change the criteria as necessary.
- 2. Type in the password and then enter it again in the Verify Password field.
- 3. Click OK. The changed information is displayed in the user account(s).
- 4. Click Apply User Accounts to Servers to apply your changes to your managed servers.

**NOTE** You can reset the configuration to its previous settings by clicking Reset Changes.

#### **Deleting a Device**

To delete a device from the list, select (highlight) the device and click **Delete**, or right-click on the selected device and click **Delete Device**. You will be prompted to confirm your deletion.

#### Importing a Device

A station definition file can be used to import multiple stations into the CMC. You must use a specific file format for importing wireless stations. Any file that is not in the correct format will be rejected. Follow these steps to import a station definition file:

- 1. Click Import. A Windows Explorer window displays.
- 2. Navigate to the folder where your station definition file is located.
- Select (highlight) the station definition file and click Open. The device information is imported into the CMC and is displayed in the list of devices.
- 4. Click Apply Configured Devices to Servers to apply your changes to your managed servers.

## Save Option

If you are making extensive changes and you want to apply them later, click **Save** to save your changes until you are ready to apply them. Even if you close CMC, you can return later and finish making changes. When all changes are complete, click **Apply User Accounts to Servers**.



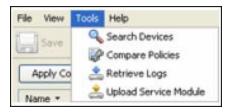
**NOTE** If you make changes and do not apply them you will be prompted to save your changes when you exit CMC.

# **CMC Tools**

The CMC includes the following tools:

- Searching for Devices
- Comparing Policies
- Retrieving Logs
- Uploading the Service Module

You can find the tools in the Tools menu.



Each tool is discussed in detail under the Tools folder.

# Searching for Devices

The Search Devices tool lets you search for devices on any of your managed servers. Click Tools > Search Devices to access this tool. The Device Search window displays.

Criteria				Search Now
Device Type:	AP N	Stati	on Sensor	New Search
MAC Address:			*	
Name:				
IP Address:				°
802.1× Username:				
Vendor:				
DNS Name:				
SSID:				
Supports 802.11a:	O Yes	O No	• Either	
Supports 802.11b:	O Yes	O No	• Either	
Supports 802.11g:	O Yes	O No	• Either	

You can search for a device by the following criteria:

#### **Table 10-7**

Criteria	Description
Device Type	Search for any combination of APs, stations or sensors.
MAC Address	Search for a particular device by MAC address. Select an address from the drop-down list.
Name	Search for a specific device by a user-selected name.
IP Address	Search for a specific device by IP address.
802.1x Username	Search for a specific device by its 802.1x username.
Vendor	Search for a specific device by its manufacturer.
DNS Name	Search for a specific device by DNS name, if you are using a DNS server (optional.)
SSID	Search for a specific device by its SSID.

#### Table 10-7

Criteria	Description
Supports 802.11a	Select one of the following options:
	• Yes if the device supports the 802.11a protocol.
	No if the device does not support the 802.11a protocol.
	Either if it does not matter.
Supports 802.11b	Select one of the following options:
	• Yes if the device supports the 802.11b protocol.
	No if the device does not support the 802.11b protocol.
	Either if it does not matter.
Supports 802.11g	Select one of the following options:
	• Yes if the device supports the 802.11g protocol.
	No if the device does not support the 802.11a protocol.
	Either if it does not matter.

To execute a search, set one or more of the search criteria and then click Search Now. The following image shows the results of a search using the following criteria:

- Device Type: AP and Station
- Vendor: Symbol
- Supports 802.11a: Either
- Supports 802.11b: Either
- Supports 802.11g: Either

Nevice Search				
Criteria				Search Now
Device Type:	AP	🖌 Stati	on Sensor	New Search
MAC Address:			~	
Name:				
IP Address:				
802.1×Username:				
Vendor:	symbol			
DNS Name:				
SSID:				
	-	-	-	
Supports 802.11a:	O Yes	O No	<ul> <li>Either</li> </ul>	
Supports 802.11b:	O Yes	O No	<ul> <li>Either</li> </ul>	
Supports 802.11g:	O Yes	O No	• Either	
Results:				189 devices found
Device		S	erver *	
Symbol:eb:0a:d8		-	2.16.1.75	^
Symbol:eb:0a:9f [			2.16.1.75 2.16.1.75	-
Symbol:eb:0a:9d		-	2.16.1.75	
🛄 Symbol:eb:0a:9c (		17	2.16.1.75	
Symbol:ea:c2:e4 [			2.16.1.75	
Symbol:e5:e2:b2			2.16.1.75	-
Symbol:e5:e2:b2			2.16.1.75	×
Showing first 100 devic	les moin e	ach serve	ar, Adjust criteri	a to narrow the results.
				Close

The Results window displays all devices that fit the search criteria. You can click New Search to reset the fields and enter new criteria. Click Close to exit the Device Search window.

## **Comparing Policies**

The Compare Policies tool loads all configuration policies for your managed servers and checks to see if there are any discrepancies in wireless policy settings between different managed servers. Once you know which policies are different, you can use the Configured Devices view to make the policies the same across all your managed servers. Click Tools > Compare Policies to access the tool. The Policy Comparison window displays.

dicies	Policy Settings	Policy Settings			
default	Configuration k	yle	172.16.1.75		
	Modes				
	Allow SSID in Beacon		NA		
	Short Time Slot Enabled		NA		
	Allow PBCC Scheme		NA		
	Allow Streaming Traffic		NA		
	Protection Mode Enabled		NA		
	Allow VLANs		NA		
	Allow PSPF Mode	1	NA		
	Base 802.11 Authentication				
	Open 🔹	1	NA		
	Shared		NA		
	Extended 802.11 Authentication				
	WPA		NA		
	WPA2		NA		
	Symbol KeyGuard		NA		
	None Allowed	<b>\$</b>	NA		
	Advanced Key Generation				
	None allowed		NA		
	PSK (pre-shared key)		NA		
	802.1× EAP-FAST		NA		
	802.1× EAP-TLS		NA		
	802.1x PEAP		NA		
	802.1× LEAP		NA		
	802.1x Other EAP		NA		
	802.11 Encryption				
	None allowed		NA		
	Static WEP	∕	NA		
	WEP40		NA		

A red *x* indicates that you have discrepancies in wireless policy settings among your managed servers. A green checkmark indicates that there are no discrepancies in wireless policy settings. Click Close to exit the Policy Comparison window.

# **Retrieving Logs**

The Retrieve Logs tool gives you a means to download log files from your managed servers to a local directory (folder) on your workstation. Once you have the files in a local folder you can view them at your leisure. Click Tools > Retrieve Logs to access the tool. The Retrieve Logs pop-up displays.

📥 Retrieve Logs	
0	
Destination Directory:	C:\Documents and Settings\ccollier
	Start Download Close

You can save the log files to the default location displayed or you can click **...** to open Windows Explorer and navigate to a directory (folder). Once you have selected a directory (folder), click **Open** to place the directory name in the Destination Directory field. Click **Start Download** to download the log files.



**NOTE** Since you are retrieving log files from all the your managed servers, it may take some time to complete the download. You can check the Task History in the Task Status Window to monitor the progress of the download.

The log files will be placed in a ZIP file (logs.zip) in a directory (Folder) located in your download directory. The directory name will have the format server IP address. Any errors can be viewed in the cmc.log file in the default Destination Directory.

Click Close to exit the Retrieve Logs pop-up.

## Uploading the Service Module

The Upload Service Module tool lets you upload an Enterprise Service Module to all your managed servers at once.

**NOTE** Once the service module is uploaded, you will still have to install it on each server individually.

Click Tools > Upload Service Module to access this tool. The Upload Service Module window displays.

🚢 Upload Service Modul	• 🔹 🗖 🛛
	odule will be uploaded to /usr/local/tmp. when installing the service module.
Service Module File:	
	Start Upload Close

Click on the navigation button  $\dots$  to open a window where you can navigate and select the service module that you wish to upload. Once the service module is selected, click Open to place the file in the Service Module File field. Click Start Upload to upload the service module. The service module is uploaded to /usr/local/tmp on your managed servers.

# **Task Status Window**

Some of the tasks that you initiate in the CMC may take some time to complete, depending on appliance and network activities. The Task Status window gives you task status information so you can track when the tasks are complete. To display the Task Status window from any view, click the Task Status button or click Views > Task Status. The Task Status window displays.

Task Status		
Task History		
SRefreshing servers		×
😒 Refreshing servers		ж
Selected Task Details		
Selected Task Decais	Processing	
	Remove Completed Tasks	Close

To see a task status, select (highlight) a task in the Task History. The status is shown in the Selected Task Details window. You can cancel a task by clicking the red **x** to the right of the task.

Completed tasks will remain in Task History until you exit the CMC. You can remove a completed task by selecting (highlighting) the task and then clicking Remove Completed Tasks.

Click Close to exit the Task Status window.

# **CHAPTER 11 ADSPADMIN**

# Introduction

When you are performing the initial ADSP configuration, you will need to use the ADSPadmin utilities in the Command Line Interface (CLI). Once ADSP is set up, use the GUI for ongoing configuration. The functions provided in ADSPadmin are:

- Manage
- Dbase
- Software
- Config.

# Using ADSPadmin to Configure ADSP

## Config

The ADSPadmin Config program area provides the following utilities for configuring ADSP:

- IP—use this to change the IP address, subnet mask, and default gateway of the ADSP appliance.
- IPv6—use this to change the IPv6 address of the ADSP appliance.
- NETPORT—use this to change network interface settings, and to toggle Autonegotiation on and off.
- DNS—use this to add or delete a DNS nameserver (Domain Name Server).
- BONDING—use this to enable the High Availability Ethernet.
- HNAME—use this to change the name of the ADSP appliance.
- DNAME—use this to change the domain to which the ADSP appliance belongs.
- TIME—use this to configure the AirDefense appliance's operating time and date.
- TZ—use this to configure the time zone in which the ADSP appliance operates.
- NTP—use this to configure a specific network time server, instead of setting TIME and TZ.

- PING—use this to enable or disable ICMP echo request responses.
- SNMPA—use this to enable or disable reception SNMP agent requests.
- SNMPC—use this to configure SNMP agent community string.
- SNMPT—use this to enable or disable SNMP trap reception.
- HTTP—use this to enable or disable unencrypted Sensor connections.
- PANIC—use this to enable or disable reboot on a system error.
- UIPORT—use this to display the network port you are using for the GUI.

To use the ADSPadmin Config program, you must:

1. Access the Command Line Interface.

**NOTE** If your <Backspace> key does not work (^H is displayed instead), you need to change your terminal settings so that backspace works properly. As a temporary solution, you can use <Ctrl-Backspace>.

2. Type c, then press <Enter> at the command prompt.

The Config screen displays.

C) Config	
(IP) IP address config	
(IPv6) IPv6 address config	
(NETPORT) Network port speed/duplex config	
(DNS) Define DNS servers	
(BONDING) High Availability Ethernet config	
(HNAME) Set hostname	
(DNAME) Set domain name	
(TIME) Time/Date config	
(TZ) Set timezone	
(NTP) Enable/disable NTP	
(PING) Enable/disable ICMP Echo Request (ping) respo	nsea
(SNMPA) Enable/disable reception Snmp agent requests	
(SNMPC) Configure Snmp agent community string.	
(SNMPT) Enable/disable SNMP trap reception	
(HTTP) Enable/disable unencrypted sensor connections	
(PANIC) Enable/disable reboot on system error	
(UIPORT) Display network port for dashboard access	

IP

1. Type ip, then press < Enter> at the prompt to change the IP address, subnet mask, and default gateway of the AirDefense appliance you are logged onto.

The IP configuration screen opens, displaying the current network configuration.

- 2. Type a new IP address at the prompt. Press < Enter>.
- 3. Type a new subnet mask. Press < Enter>.
- 4. Type a new gateway address. Press < Enter>.

Your new values display in bold text.

5. Type yes at the prompt to commit the changes.

This returns you to the previous network screen.

AirDefense reboots on exit from ADSPadmin.

*IMPORTANT*If you are logging in remotely using SSH, check these values carefully for accuracy before typing yes or no to commit the changes. Committing incorrect information will cause you to lose connectivity to the ADSP appliance when it reboots.

#### IPv6

1. Type ipv6, then press < Enter> at the prompt to change the IPv6 address.

The IPv6 configuration screen opens, displaying the current network configuration.

- 2. If this is your first time using IPv6, you are prompted to enable IPv6. Just type yes and press < Enter>.
- 3. Type a new IPv6 address at the prompt. Press < Enter>.
- **4.** Type yes at the prompt to commit the changes.

This returns you to the previous network screen.

AirDefense reboots on exit from the ADSPadmin.

#### NETPORT

Use NETPORT to configure the network interface link speed, duplex setting, and to toggle Autonegotiation on and off. The Autonegotiation feature enables the ADSP appliance to analyze the network and find the most efficient network interface available in some cases.

1. Type netport, then press < Enter> at the prompt to configure network link speed, duplex, and to turn Autonegotiation On and Off.

The Netport configuration screen opens, displaying "current network interface configuration...Enter "on" of "off" for Autonegotiation."

At the prompt, press < Enter> to keep the Autonegotiation at its current status, or type in on or off to change the configuration. Press < Enter> again.



NOTE The following steps appear only if the "off" option is selected.

 At the prompt, press < Enter> to keep the current link speed, or type in the desired value. Choices are: 10, 100, or 1000 Mb/s. Press < Enter> again.

The screen displays the duplex setting selections.

4. At the prompt, press <Enter> to keep the current duplex setting, or type in the desired setting. Choices are half (for half duplex) and full (for full duplex). Press <Enter> again.

The screen displays the new network interface configuration.

- 5. At the prompt, type yes to commit the changes, or no to cancel the operation.
- 6. Press < Enter>.

You are returned to the Config settings screen.

#### DNS

1. Type dns, then press < Enter> at the prompt to define DNS servers.

This adds or deletes a DNS nameserver (Domain Name Server). This is the name of the server you give to your DNS server.

The NameServer screen opens, displaying your current DNS server's IP address in bold text.

- 2. At the prompt, type either a to add a new DNS server, or d to delete a server.
  - To add an entry: type a at the prompt and type the IP address at the ensuing prompt. Press < Enter > to add the new DNS server to the list of nameServers.
  - To delete an entry: type d at the prompt. At the next prompt, type in the number of the nameserver you want to delete. (If you delete a DNS server that is followed by other servers, all the ones with a lower preference will move up in priority.)

*IMPORTANT* Multiple DNS servers process DNS requests in order. The first DNS server on the list (identified by the number 1) is the first to offer name resolution, the second DNS server on the list (identified by the number 2) is the second to process the request if the first is unable to do so. To change the order preference of multiple servers, you must delete them all, and re-enter them in the order you want them to process your DNS requests. The first DNS server you enter will become number 1—the first to process name resolution.

**3.** Type q, then press <**Enter**> to quit and return to the main screen.

You are prompted to save your changes.

**4.** Type yes, then press <**Enter**>.

### BONDING

- 1. At the command prompt, type bonding, then press < Enter> to enable the High Availability Ethernet.
- 2. Type b, then press <Enter>.

You will receive confirmation that bonding is enabled.

3. Type q, then press < Enter> to return to the Config settings screen.

### HNAME



**NOTE** The HNAME must be configured in the DNS server so that it can be resolved to an IP address. Also, the DNS server must be configured in ADSPadmin before the HNAME can be used in ADSP.

- At the command prompt, type hname, then press <Enter> to change the hostname. The current hostname is displayed.
- Type in the new hostname for your ADSP appliance, then press <Enter>.
   You are prompted to save your changes.
- **3.** Type yes, then press <**Enter**>.

DNAME



**NOTE** If your system is set up to use DHCP, you will not be able to change the domain name using the ADSPadmin Config program.

- At the command prompt, type dname, then press < Enter> to change the domain name. The current domain name is displayed.
- Type in the new domain name for your ADSP appliance, then press <Enter>.
   You are prompted to save your changes.
- **3.** Type yes, then press <**Enter**>.

### TIME

*IMPORTANT* Changing the system time/date could affect the integrity of the database. Any change will cause a system reboot on exit from ADSPadmin.

Setting AirDefense time consists of setting the Time and Date (TIME) and the Timezone (TZ), or alternately, enabling an NTP server (NTP). You must set the correct time—time of day, timezone, and date—or alternately, enable an NTP server when you first setup AirDefense. Changing the time configurations after your system has accumulated data can have an adverse affect on the integral state, time, and event associations that are essential to accurate data reporting.

 Type time, then press < Enter> at the prompt to change the ADSP appliance's operating time and date The current date and time displays.

You are prompted to enter a date in MMDDYYYY format. (Do not use colon, forward slash, or other delimiters.)

2. Press <Enter>.

You are prompted to enter a time in 24-hour HHMM or HHMMSS format.

3. Press < Enter>.

You are prompted to save your changes.

**4.** Type **yes**, then press **<Enter**>.

*IMPORTANT*Any change will cause a system reboot on exit from ADSPadmin.

- Type tz, then press < Enter> at the prompt to change the ADSP appliance's time zone. The Time zone screen displays a list of global, continental regions. AirDefense prompts you to choose a global area in which your ADSP appliance resides.
- Enter the corresponding number (to the left of your region name). Press < Enter>.
   A list of nations appears.

ΤZ

3. Enter the abbreviation of your nationality (to the left of the nation) in which the ADSP appliance resides. Press <Enter>.

A list of nationalities appears.

- **4.** Enter the number of the region within your nationality in which the ADSP appliance resides. Press <**Enter**>. You are prompted to save your changes.
- 5. Type yes, press < Enter>.

Typing yes or no reboots and clears the database on exit from ADSPadmin.

## NTP

Instead of setting the AirDefense Time (TIME) and Timezone (TZ), you can enable automatic time synchronization with an NTP.

#### Example:

If you change the AirDefense time such as when you move the ADSP appliance's location from the east to west coast of the United States, you must also locate a new network time server in the same time zone.

**1.** Type **ntp** at the command prompt to enable or disable a specific network time server (NTP).

The NTP screen displays your current status in bold text, whether or not you are currently set to use NTP.

2. Type e to enable NTP.

You are prompted to enter the IP address or fully qualified host name (hostname.domainname.com) of a network time server.

Alternately, you can type d to disable NTP. No additional input is required—NTP is immediately disabled.

**3.** To save the network time server settings, type **q** to quit.

You are prompted to save your settings.

IMPORTANTEntering an invalid time server generates an error and logs you out of ADSPadmin.

Also, changing the time configurations after your AirDefense has accumulated data can have an adverse affect on the integral state, time, and event associations that are essential to accurate data reporting.

### PING

You can enable PING by following these steps:

**1.** Type PING at the command prompt.

A PING status message is displayed to alert you that PING is enabled or disabled.

- **2.** At the prompt, type e to enable PING or d to disable.
- **3.** Type q to return to the Config menu.

## SNMPA

You can enable SNMP agent by following these steps:

 Type SNMPA at the command prompt. A SNMP agent status message is displayed to alert you that SNMP agent is enabled or disabled.

- 2. At the prompt, type e to enable SNMP agent.
- Type q to return to the Config menu.
   You are prompted to save your change.
- Type yes and press <Enter> to save your change (or no to disregard your change). Status messages for iptables are displayed indicating if the status is OK or not.
- 5. Press < Enter> to display the Config menu.

#### SNMPC

You can configure the SNMP community string by following these steps:

- 1. Type SNMPC at the command prompt.
- At the prompt, type the community string and press <Enter>. If you want to keep the current community string, just press <Enter>.



**NOTE** The default community string is public.

A status message displays the new community string.

Type yes and press < Enter> to save your change (or no to disregard your change).
 The SNMP daemons are stopped and then restarted. Then, the Config menu is displayed.

#### SNMPT

You can enable SNMP trap reception by following these steps:

- Type SNMPT at the command prompt.
   A SNMP status message is displayed to alert you that SNMP trap reception is enabled or disabled.
- 2. At the prompt, type e to enable SNMP trap reception.
- Type q to return to the Config menu.
   You are prompted to save your change.
- Type yes and press <Enter> to save your change (or no to disregard your change).
   Status messages for iptables are displayed indicating if the status is OK or not.
- 5. Press < Enter> to display the Config menu.

#### HTTP

You can enable HTTP unencrypted Sensor connections by following these steps:

- Type HTTP at the command prompt.
   A HTTP status message is displayed to alert you that HTTP unencrypted Sensor connections are enabled or disabled.
- 2. At the prompt, type e to enable HTTP unencrypted Sensor connections.
- **3.** Type q to return to the Config menu.

You are prompted to save your change.

4. Type yes and press < Enter> to save your change (or no to disregard your change).

Status messages for iptables are displayed indicating if the status is OK or not.

5. Press < Enter> to display the Config menu.

#### PANIC

You can enable reboot on a system error by following these steps:

- Type panic at the command prompt.
   A message is displayed to alert you the reboot on system error is not currently enabled.
- 2. At the prompt, type e to enable reboot on system error.
- Type q to return to the Config menu.You are prompted to save your change.
- 4. Type yes and press < Enter> to save your change (or no to disregard your change).
- 5. Press < Enter> to display the Config menu.

#### UIPORT

UIPORT is used to display the network port that must be used to access the dashboard.

- 1. Type UIPORT at the command prompt to display the network port the GUI is currently using. The UIPORT screen displays the current UI port used for dashboard access.
- 2. Press < Enter> to return to the previous screen.

#### Manage

ADSPadmin Utility	Use this utility to
STATUS	Display the process and disk status of the system.
SYSLOG	Display system log entries resulting from authentication and sendmail failures. You can either display the logs on screen, or write logs to a text file (syslogdata.txt).
TRIMLOG	Truncate system log files when they become too large.
ADMU	Resets the administrator password back to the system default.
	Note: In Unified Mode, the password is reset to 'superuser.'
PASSWD	Change the password of a Command Line User (smxmgr and smxarchive).
RESTART	Restart ADSP processes (not a full reboot!).
REBOOT	Reboot ADSP appliance ( <i>full reboot</i> ).
HALT	Halt ADSP ( <i>stop processes</i> ).

### Dbase

ADSPadmin Utility	Use this utility to
IRESTORE	Restore Forensics files.
IREPAIR	Repair Forensics files.
INTCK	Check integrity of databases.
OUI	Update vendor MAC address information in the database.
FIX7131	Handle AP7131 4.x to 5.x MAC address changes.

### Software

ADSPadmin Utility	Use this utility to
SERVMOD	Update the current version of ADSP software with feature enhancements or improvements.

# **CHAPTER 12 TROUBLESHOOTING**

### Introduction

This chapter discusses the modules and solutions (packages) available through ADSP that assists you in troubleshooting your network. The individual modules are:

- AP Testing
- Connection Troubleshooting
- Live RF
- Spectrum Analysis.

The available solutions (packages) are:

- Advanced Forensics
- Advanced Troubleshooting
- Assurance Suite (Network Assurance).

# **AP** Testing

AP Testing tracks network failures from an automated or manual AP connectivity test. Alarms are generated to indicate a failure of one of the test conditions in the test profile and should be considered a high priority event as it may be preventing the wireless applications from operating properly.

AP Testing is a tool that performs remote end to end network testing from a wireless perspective. The test is accomplished by using the deployed sensors as a wireless client to connect to an AP and validate the appropriate resources that can be reached. AP Testing allows validation of wireless authentication, encryption, DHCP, ACL and firewall testing general network connectivity, and application availability testing. These connectivity tests can be run automatically or manually providing proactive notification that the network resources may be unavailable.



**NOTE** For ADSP 9.1.2, AP testing is supported on the M510 and M520 sensors with firmware version 5.3 or higher installed, and on APs configured as sensors with WiNG version 5.1 or later installed.

See the AP Testing topic in The Menu chapter for details on how to schedule both automated and on-demand tests for APs.

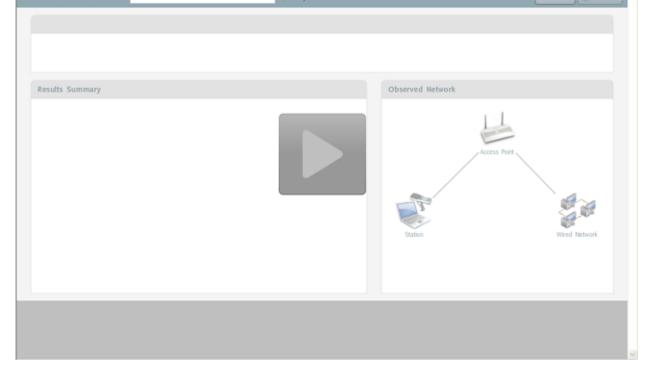
## **Connection Troubleshooting**

Connection Troubleshooting provides a web application that allows you to troubleshoot a Wireless Client's ability to connect to your wireless network. Using a Wireless Client's MAC address or device name, the Troubleshooting tool can run tests to determine the status of a Wireless Client within your wireless network and display results summarizing the status.

Troubleshoot Device: Enter a MAC address or device na ? & Start 🕞 Observed Network Results Summary

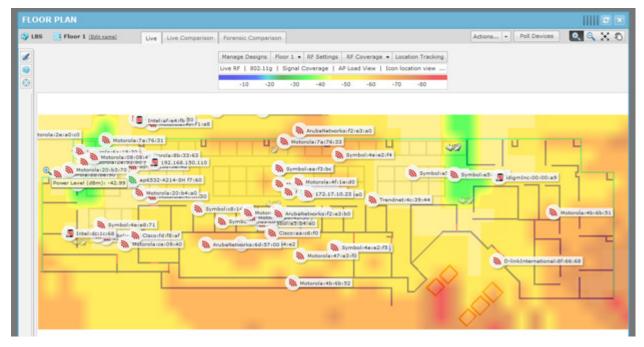
The Troubleshooting tool is accessed through the ADSP GUI.

The Connection Troubleshooting topic in *The Menu* chapter fully explains how to use the Connection Troubleshooting tool.



# Live RF

Live RF displays a heat map that represents signal coverage for APs placed on a floor plan. When the Floor Plan is accessed, if devices are in place, Live RF starts and a heat map is displayed.



Live RF data is available on all Floor Plan pages. When the Floor Plan is refresh (manually or automatically), RF data is updated using the latest data (radio, power, channel, live status, etc.) about the devices. This data comes from the last polling cycle for the devices. If the Poll Devices button is clicked, the devices are refreshed first by ADSP and then the RF data is updated and displayed in the Floor Plan.

The heat map can be filtered according to:

- Visualization/Application—Uses the visualizations and applications that configured in Configuration > Network Assurance > Live RF Settings.
- Protocol—Uses one of the available protocols (802.11a, 802.11b, 802.11g, and 802.11n).
- Devices—Filters RF data by a single device, a group of devices determined by SSID, or all devices.

The Live RF Settings topic in the Configuration chapter fully explains how to use Live RF.

#### Forensic RF

The Forensic RF feature, include with a Live RF license, visualizes forensic data to display coverage over a specific time range.

FLOOP	EPLAN		• ×
🌍 LBS	Live Live Comparison Forensic Comparison		Actions Poll Devices 🔍 🔍 🗙 🖏
	Data display: Live Forensic		Data display: Forensic
	Manage Designs Floor 1 • RF Settings RF Coverage • Location Tracking	8	Manage Designs   Floor 1 • RF Settings   RF Coverage • Location Tracking
	Live RF   802.11g   Signal Coverage   AP Load View   Icon location view		Forensic RF   802.11g   Signal Coverage   Icon location view   Display se
	-10 -20 -30 -40 -50 -60 -70 -80		-10 -20 -30 -40 -50 -60 -70 -80
	02/02/2012 12:50 PM (Edit)		02/01/2012 12:43 PM Ranger 02/01/2012 12:43 PM To 02/02/2012 12:43 PM (Edit)
	12:43 PM 8:43 PM 4:43 AM 12:43 PM		12/43 PM 8/43 PM 4/43 AM 12/43 PM
	6		6
	2er9311 9:37 Archatteteorics16d157102 1 96532-4214-5H (7160		
	Apple:03:23:60		€,

#### **Predictive RF**

The Predictive RF feature, included with a Live RF license, allows you to place planned devices in your floor plan that ADSP uses to predict RF behavior. This allows you to view heat maps of devices before you purchase them, allowing you to plan additions/changes to your network.

Floor 2 (Edit.name)										
		Uve Live Comparison	Forensic Compariso	n				Actions	Poll Devices	Q Q X 8
Add or Remove Floors	1		6	Manage Designs Floor 2	· RF Setting	s RF Covers	ige - Locat	ion Tracking		
				Predicted RF   802.11g	Signal Cover	age   AP Load	d View   Ico	n location		
3.3	0			-80 -20 <						
							1	6		
								Ý		
	10 JU					-10 -20 -30 -40	-10 -29 -39 -40 -50 -44			

There must be enough unassigned LiveRF licenses to cover the number of planned devices in the floor plan.

### **Spectrum Analysis**

The Spectrum Analysis module gives you a tool to identify and locate interference sources on your wireless network. The analysis is conducted using only ADSP software; no extra hardware is required.

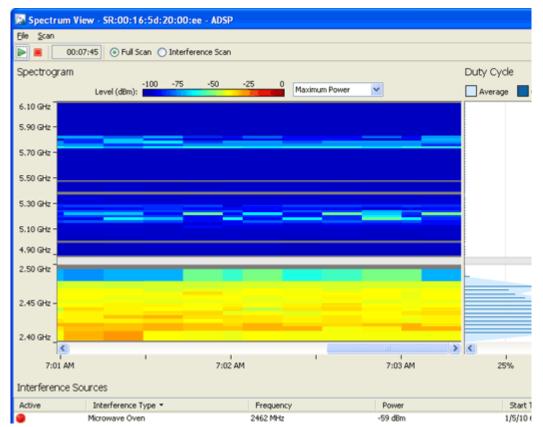


**NOTE** You must have a valid Spectrum Analysis license for each sensor that you wish to conduct an analysis from.

Spectrum Analysis supports two modes of operation:

- Background Scanning
  - Part-time scanning of power spectral density (Layer 1), while sensor continues to scan for WIPS (Layer 2).
  - Generate 'RF Spectrum Analysis' alerts (Bluetooth, Microwave, Frequency Hopper, Continuous Wave)
- Dedicated Spectrum View
  - Sensor temporarily dedicated to Spectrum Analysis
  - While in Spectrum View the sensor provides no protocol analysis (after user-configured time period, sensor defaults back to WIPS)
  - Scanning options:
    - Full Scan Mode scan full 2.4-2.5 GHz and 4.9-6.1 GHz spectrum to identify presence of interference (scan more channels, spend less time on each channel)

Interference Scan Mode - scan specific bands to classify type of interference source (scan fewer channels, spend more time on each channel)



The Spectrum Analysis topic in The Menu chapter fully explains how to use Spectrum Analysis.

## Advanced Spectrum Analysis

Advanced Spectrum Analysis (ASA) is the next generation of Spectrum Analysis. ASA has four customizable views, each with its own set of default charts:



- Utilization—Displays charts showing how your network is being utilized. The default charts are:
  - Device Count
  - RF Quality Index
  - Duty Cycle.
- Physical Layer—Displays charts that highlight the physical layer of your network. The default charts are:
  - Spectrogram
  - Duty Cycle.
- Interference—Displays charts showing interference sources in your network. The default charts are:
  - Interference
  - Spectral Density.
- Spectrum Detail—Displays charts showing the spectrum details of your network. The default charts are:
  - Spectrogram
  - Real Time FFT (Fast Fourier Transform)
  - Spectral Density..

#### ASA on APs 7522-7532

APs 7522 and 7532 do not support SA or ASA when running in RadioShare mode. When the APs are configured as dedicated sensors, SA and ASA are enabled and fully functional.

### Advanced Troubleshooting

An Advanced Troubleshooting license gives you access to two modules: AP Test and Connection Troubleshooting. As discussed earlier in this chapter, AP Test provides a way to remotely test connectivity to access points while Connection Troubleshooting allows you to remotely troubleshoot stations. You can obtain a separate license for each module, or you can obtain an Advanced Troubleshooting license and get both modules.

## Assurance Suite (Network Assurance)

ADSP has a Assurance Suite (Network Assurance) solution that includes several modules that assists you in:

- Improving your wireless network availability while reducing network downtime.
- Reducing expenses associated with wireless network performance and maintenance.
- Resolving problems via remote management.

With a Assurance Suite (Network Assurance) license, you receive the following modules:

- · Advanced Troubleshooting which includes AP Test and Connection Troubleshooting
- Advanced Forensics discussed under Security
- Live RF
- Spectrum Analysis.

You get all of these modules in one package without having to obtain an individual license for each module.

### **Radio Share Network Assurance**

ADSP has a Network Assurance solution that goes hand-in-hand with Sensor or AP radio sharing. With a Radio Share Network Assurance license, you receive the following modules:

- Radio Share Access Point Testing
- Radio Share Advanced Forensics
- Radio Share Client Connectivity Troubleshooting
- Radio Share Spectrum Analysis.

# **CHAPTER 13 ADSP ICONS**

### Introduction

The following Icons are used in the ADSP application. They are organized into the following categories:

- Dashboard Icons
- Tree Icons
- Network Navigation Icons
- Alarm Icons
- Appliance Icons
- Switch Icons
- Sensor Icons
- Access Point Icons
- BSS lcons
- Wireless Client Icons
- Unknown Device Icons
- Manager Icons
- SSID Icon.

The following symbols are used in conjunction with the device icons to help identify them:

Symbol	Description	
×	Offline device	
ž	Unlicensed device	
ž	Device on wired network	
3)	Device on wireless network	

#### 13 - 2 AirDefense Services Platform User Guide

Symbol	Description	
	Unmanaged device	
<u> </u>	Part of a bridged network	
-	Associated to a network	
-	Participating in an Ad-Hoc network	
-	Wi-Fi Direct device	

# **Dashboard Icons**

Icon	Description		
6	Displays Dashboard components as a pie chart.		
	Displays Dashboard components as a column chart.		
	Displays Dashboard components as a bar chart.		
	Displays Dashboard components as a table.		
$\approx$	Displays Dashboard components as a line chart.		

# Tree Icons

lcon	Description
<b>S</b>	This is the highest level in the tree. It represents the entire system.
<b></b>	This is the second highest level in the tree. It represents an appliance.
$\gg$	This is the third highest level in the tree. It represents the country.
<b>)</b>	This is the fourth highest level in the tree. It represents a region
<b>)</b>	This is the fifth highest level in the tree. It represents a city.
	This is the sixth highest level in the tree. It represents a campus.

lcon	Description
Ŷ	This is the seventh highest level in the tree. It represents an area or building.
	This is the lowest level in the tree. It represents a floor.
	This represents an unplaced device. It has not been placed in any tree level.

# Alarm Icons

lcon	Description
	Alarm—Icon for individual event.
<b>ĕ</b> ∕	Behavior—(Anomalous Behavior) Indicates device is operating outside normal expectations.
*	Exploits—Events caused by a potentially malicious user actively interacting on your Wireless LAN.
	Infrastructure—Events related to Infrastructure Management and Infrastructure Faults.
<b>×</b>	Performance—Wireless LAN traffic that exceeds set performance thresholds for devices.
$\widehat{\mathbf{R}}_{\mathbf{x}}$	Platform Health—Events that provide information about the state of the AirDefense Services Platform and the Sensors which report back to the appliance.
	Policy Compliance—Events which indicate devices are not in compliance with the defined policy.
V	Reconnaissance—Monitors and tracks external devices that are attempting to monitor your Wireless LAN.
•	Rogue Activity—Unauthorized Devices detected by AirDefense which pose a risk to the security of your network.
1	Vulnerability—Devices that are detected to be susceptible to attack.

# Appliance Icons

lcon	Description
<b></b>	Online ADSP appliance.
2	Offline ADSP appliance.

# Switch Icons

lcon	Description
Š	A managed online switch seen on your wired network that has been configured for polling.
ò	An online switch seen on your wired network that is not managed by ADSP.
Š	A managed offline switch seen on your wired network that has been configured for polling.
õ	A managed online switch that you are planning to add to your wired network.
4	A managed online switch seen on your wireless network that has been configured for polling.
<i>_</i>	An online switch seen on your wireless network that is not managed by ADSP.
× 3	A managed offline switch seen on your wireless network that has been configured for polling.
ø	A managed online switch that you are planning to add to your wireless network.

# Sensor Icons

Icon	Description
8	A Sensor that is functioning normally and is communicating with the ADSP Server. To be online, the Sensor must be connected to the ADSP Server.
<b>2</b> 9	A Sensor that is not communicating with the ADSP Server. If you did not intentionally take a Sensor off-line, check the Sensor's configuration settings.
×9	A Sensor that is not licensed with the ADSP Server. Use the Licenses feature of the Appliance Manager to check the license status.
2	A Sensor that is in the auto-connect mode. Note: The Sensor auto-connect mode is the fourth phase of zero touch. After 5 minutes of attempting zero touch discovery and an AP is not adopted by a switch or the default password has been changed, a Sensor will enter the auto-connect mode and attempt to connect the AP to the ADSP appliance.
<b>S</b>	A planned Sensor as seen in adding planned devices to a floor plan.
82	A Sensor that is in radio share mode. Note: If the Sensor appears in a Java applet (standalone feature) and is in radio share mode, the ap_radioShare icon displays (not a Sensor icon).
27	A Sensor that is in radio share mode and is not communicating with the ADSP Server. If you did not intentionally take the Sensor off-line, check the Sensor's configuration settings.

# Access Point Icons

Icon	Description
Ś	An online AP that is managed by ADSP.
	An online AP that is not managed by ADSP.
<b>*</b>	An offline AP that is managed by ADSP.
١	A planned Access Point as related to adding planned devices to a floor plan.
ి	An AP that has a Sensor in radio share mode.

# **BSS** lcons

Icon	Description
ð	Sanction BSS—BSS that has been sanctioned by ADSP.
9	Unsanctioned BSS—BSS that has not been sanctioned by ADSP.
Ĩ	Neighboring BSS—BSS that is on a neighboring network.
9	Ad-Hoc BSS—An ad-hoc network with one or more Wireless Clients connected to it.
2	Not Observed BSS—BSS that has not been seen by a Sensor.
2	Bridge Sanction BSS—Two or more BSSs that have been bridged and sanctioned by ADSP.
2	Bridge Unsanctioned BSS—Two or more BSSs that have been bridged and are not sanctioned by ADSP.
3	Bridge Neighboring BSS—Two or more BSSs that are bridged and on a neighboring network.
2	Wi-Fi Direct Sanctioned BSS—Wi-Fi Direct BSS that has been sanctioned by ADSP.
9	Wi-Fi Direct Unsanctioned BSS—Wi-Fi Direct BSS that has not been sanctioned by ADSP.
<b>D</b>	Wi-Fi Direct Neighboring BSS—Wi-Fi Direct BSS that is on a neighboring network.

### **Wireless Client Icons**

There are various types of Wireless Clients. Each type has its own set of icons to identify the Wireless Clients throughout the ADSP GUI. The different types are:

- Default (used to identify Wireless Clients that have not been associated with a specific type)
- MCDs
- VoIP Phones
- Laptops
- Employee Laptops
- Employee Phones
- Employee Devices
- High Priority Visitor Devices
- Visitor Devices
- Low Priority Visitor Devices.

#### **Default (Uncategorized) Devices**

Icon	Description
	A Wireless Client that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
	A Wireless Client that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
	A Wireless Client on a neighboring network that is currently "probing" but is not associated to a BSS.
	A Wireless Client that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
E	A Wireless Client that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
	A Wireless Client that is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.
1	A Wireless Client on a neighboring network that is currently "probing" and is associated to a BSS.
<b>.</b>	One or more Wireless Clients that are sanctioned by ADSP forming an Ad-Hoc network.
<u>.</u>	One or more Wireless Clients that are not sanctioned by ADSP forming an Ad-Hoc network.
Ω	One or more Wireless Clients on a neighboring network forming an Ad-Hoc network.

lcon	Description
F	A Wi-Fi Direct Wireless Client that is sanctioned by ADSP.
	A Wi-Fi Direct Wireless Client that is not sanctioned by ADSP.
<b>_</b>	A Wi-Fi Direct Wireless Client on a neighboring network.

### MCDs

Icon	Description
J.	A MCD that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
8	A MCD that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
<i>.</i>	A MCD on a neighboring network that is currently "probing" but is not associated to a BSS.
<i>a</i> .	A MCD that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
<u>.</u>	A MCD that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
Щ.	A MCD that is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.
<u>.</u>	A MCD on a neighboring network that is currently "probing" and is associated to a BSS.
<u>.</u>	One or more MCDs that are sanctioned by ADSP forming an Ad-Hoc network.
<u>.</u>	One or more MCDs that are not sanctioned by ADSP forming an Ad-Hoc network.
<u>_</u> R_	One or more MCDs on a neighboring network forming an Ad-Hoc network.
<u>.</u>	A Wi-Fi Direct MCD that is sanctioned by ADSP.
<u>.</u>	A Wi-Fi Direct MCD that is not sanctioned by ADSP.
<u>.</u>	A Wi-Fi Direct MCD on a neighboring network.

#### **VoIP Phones**

Icon	Description
	A VoIP Phone that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
	A VoIP Phone that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
8	A VoIP Phone on a neighboring network that is currently "probing" but is not associated to a BSS.
	A VoIP Phone that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
1	A VoIP Phone that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
19	A VoIP Phone is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.
T2	A VoIP Phone on a neighboring network that is currently "probing" and is associated to a BSS.
	One or more VoIP Phones that are sanctioned by ADSP forming an Ad-Hoc network.
	One or more VoIP Phones that are not sanctioned by ADSP forming an Ad-Hoc network.
<b>.</b>	One or more VoIP Phones on a neighboring network forming an Ad-Hoc network.
	A Wi-Fi Direct VoIP Phone that is sanctioned by ADSP.
	A Wi-Fi Direct VoIP Phone that is not sanctioned by ADSP.
<b>1</b> 9	A Wi-Fi Direct VoIP Phone on a neighboring network.

# Laptops

Icon	Description
٩	A Laptop that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
٩	A Laptop that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
۹	A Laptop on a neighboring network that is currently "probing" but is not associated to a BSS.
2	A Laptop that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
ц	A Laptop that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
ц\$	A Laptop is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.

Icon	Description
1	A Laptop on a neighboring network that is currently "probing" and is associated to a BSS.
4	One or more Laptops that are sanctioned by ADSP forming an Ad-Hoc network.
4	One or more Laptops that are not sanctioned by ADSP forming an Ad-Hoc network.
4	One or more Laptops on a neighboring network forming an Ad-Hoc network.
4	A Wi-Fi Direct Laptop that is sanctioned by ADSP.
4	A Wi-Fi Direct Laptop that is not sanctioned by ADSP.
<b>_</b>	A Wi-Fi Direct Laptop on a neighboring network.

# Employee Laptops

Icon	Description
<u>_</u>	An Employee Laptop that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
23	An Employee Laptop that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
<u>.</u>	An Employee Laptop on a neighboring network that is currently "probing" but is not associated to a BSS.
<u></u>	An Employee Laptop that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
<u>8</u>	An Employee Laptop that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
18	An Employee Laptop is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.
2	An Employee Laptop on a neighboring network that is currently "probing" and is associated to a BSS.
2	One or more Employee Laptops that are sanctioned by ADSP forming an Ad-Hoc network.
20	One or more Employee Laptops that are not sanctioned by ADSP forming an Ad-Hoc network.
2	One or more Employee Laptops on a neighboring network forming an Ad-Hoc network.
	A Wi-Fi Direct Employee Laptop that is sanctioned by ADSP.
20	A Wi-Fi Direct Employee Laptop that is sanctioned by ADSP.
<u>.</u> 8	A Wi-Fi Direct Employee Laptop on a neighboring network.

# **Employee Phones**

Icon	Description
<u></u>	An Employee Phone that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
25	An Employee Phone that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
25	An Employee Phone on a neighboring network that is currently "probing" but is not associated to a BSS.
23	An Employee Phone that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
<b>1</b> 2	An Employee Phone that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
14-	An Employee Phone is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.
<b>.</b>	An Employee Phone on a neighboring network that is currently "probing" and is associated to a BSS.
<mark>.</mark>	One or more Employee Phones that are sanctioned by ADSP forming an Ad-Hoc network.
<b>.</b>	One or more Employee Phones that are not sanctioned by ADSP forming an Ad-Hoc network.
<mark>.</mark> 45	One or more Employee Phones on a neighboring network forming an Ad-Hoc network.
<mark>.</mark>	A Wi-Fi Direct Employee Phone that is sanctioned by ADSP.
<b>.</b>	A Wi-Fi Direct Employee Phone that is not sanctioned by ADSP.
<b>.</b> 25	A Wi-Fi Direct Employee Phone on a neighboring network.

# **Employee Devices**

Icon	Description
<u></u>	An Employee Device that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
<u>8</u>	An Employee Device that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
2	An Employee Device on a neighboring network that is currently "probing" but is not associated to a BSS.
<u>*</u>	An Employee Device that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
<u>.</u>	An Employee Device that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
<u>.</u> 8	An Employee Device is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.

Icon	Description
<u>.</u>	An Employee Device on a neighboring network that is currently "probing" and is associated to a BSS.
<u>.</u> 8	One or more Employee Devices that are sanctioned by ADSP forming an Ad-Hoc network.
<u>.</u> 8	One or more Employee Devices that are not sanctioned by ADSP forming an Ad-Hoc network.
<u>.</u> 25	One or more Employee Devices on a neighboring network forming an Ad-Hoc network.
<u>.</u> 8	A Wi-Fi Direct Employee Device that is sanctioned by ADSP.
<u>.</u> 8	A Wi-Fi Direct Employee Device that is not sanctioned by ADSP.
	A Wi-Fi Direct Employee Device on a neighboring network.

# High Priority Visitor Devices

Icon	Description	
*	A High Priority Visitor Device that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.	
*	A High Priority Visitor Device that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.	
*1	A High Priority Visitor Device on a neighboring network that is currently "probing" but is not associated to a BSS.	
*	A High Priority Visitor Device that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.	
*	A High Priority Visitor Device that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.	
*	A High Priority Visitor Device is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.	
*	A High Priority Visitor Device on a neighboring network that is currently "probing" and is associated to a BSS.	
*	One or more High Priority Visitor Devices that are sanctioned by ADSP forming an Ad-Hoc network.	
*	One or more High Priority Visitor Devices that are not sanctioned by ADSP forming an Ad-Hoc network.	
*	One or more High Priority Visitor Devices on a neighboring network forming an Ad-Hoc network.	

### 13 - 12 AirDefense Services Platform User Guide

Icon	Description
<u>×</u>	A Wi-Fi Direct High Priority Visitor Device that is sanctioned by ADSP.
*	A Wi-Fi Direct High Priority Visitor Device that is not sanctioned by ADSP.
<u>ă</u>	A Wi-Fi Direct High Priority Visitor Device on a neighboring network.

#### **Visitor Devices**

Icon	Description	
2	A Visitor Device that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.	
2	A Visitor Device that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.	
•	A Visitor Device on a neighboring network that is currently "probing" but is not associated to a BSS.	
9	A Visitor Device that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.	
2	A Visitor Device that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.	
2	A Visitor Device is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.	
<u>?</u>	A Visitor Device on a neighboring network that is currently "probing" and is associated to a BSS.	
2	One or more Visitor Devices that are sanctioned by ADSP forming an Ad-Hoc network.	
2	One or more Visitor Devices that are not sanctioned by ADSP forming an Ad-Hoc network.	
2	One or more Visitor Devices on a neighboring network forming an Ad-Hoc network.	
2	A Wi-Fi Direct Visitor Device that is sanctioned by ADSP.	
2	A Wi-Fi Direct Visitor Device that is not sanctioned by ADSP.	
2	A Wi-Fi Direct Visitor Device on a neighboring network.	

# Low Priority Visitor Devices

Icon	Description
0	A Low Priority Visitor Device that is sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
0	A Low Priority Visitor Device that is not sanctioned by ADSP and is currently "probing" but is not associated to a BSS.
0	A Low Priority Visitor Device on a neighboring network that is currently "probing" but is not associated to a BSS.
2	A Low Priority Visitor Device that has not been seen by a Sensor and is currently "probing" but is not associated to a BSS.
2	A Low Priority Visitor Device that is sanctioned by ADSP and is currently "probing" and is associated to a BSS.
2	A Low Priority Visitor Device is not sanctioned by ADSP and is currently "probing" and is associated to a BSS.
0	A Low Priority Visitor Device on a neighboring network that is currently "probing" and is associated to a BSS.
0.5	One or more Low Priority Visitor Devices that are sanctioned by ADSP forming an Ad-Hoc network.
0	One or more Low Priority Visitor Devices that are not sanctioned by ADSP forming an Ad-Hoc network.
0	One or more Low Priority Visitor Devices on a neighboring network forming an Ad-Hoc network.
0	A Wi-Fi Direct Low Priority Visitor Device that is sanctioned by ADSP.
0	A Wi-Fi Direct Low Priority Visitor Device that is not sanctioned by ADSP.
<mark>.</mark>	A Wi-Fi Direct Low Priority Visitor Device on a neighboring network.

# Unknown Device Icons

Icon	Description
	Unknown device detected in your wireless traffic.
Ś	Non-wireless device marked as a wired resource.

# Manager Icons

lcon	Description
	Wired Manager
<b>D</b>	Wireless Manager

# SSID Icon

Icon	Description
	This is the Service Set Identifier to which the BSSs belong.

# **CHAPTER 14 GLOSSARY**

# Wireless Terms and Definitions

Term	Definition
ACL	An Access Control List (ACL) allows the system administrator to grant or restrict access rights to a network device by specifying a MAC address or range of MAC addresses. It also defines which operations are allowed on a given device.
Action Manager	Rules that can be applied to define a response to an event/alarm. Setting these rules within the action manager can reduce the need for physical management as the system will respond.
Active Scan	The process by which stations attempt to locate access points by broadcasting probe request frames containing a specific Service Set Identifier (SSID). This is also used in AD-Hoc mode to locate other stations.
Ad Hoc Network	An ad hoc network exists when two or more wireless devices associate with each other without the use of an intermediary Access Point. The software that controls the functionality of wireless network adapters typically provides the ability, configured manually, to accomplish this. The software creates a session ID-much like the MAC address of an Access Point-which the devices use to communicate with each other.
Ad Hoc Wireless Client	An ad hoc station is a Wireless Client that is connected to one or more other Wireless Clients without using an Access Point. Ad hoc networking is a function of most standard 802.11 network client cards. Wireless Clients that are connected in this manner do not need a wireless infrastructure, and therefore represent a security threat, especially when one or more Wireless Clients in the ad hoc network also connect to a wired network.
Adjacent Non-Overlapping Channel	RF channels in sequence with sidebands that do not share the same frequencies.
Alarms	ADSP generates alarms to signify certain events or conditions that have occurred within a wireless LAN that violate a policy or performance threshold. There are nine alarm categories ranging from device behavior to rogue activity and vulnerabilities to policy compliance to platform health.

#### 14 - 2 AirDefense Services Platform User Guide

Term	Definition
A-MPDU	Aggregate MAC Protocol Data Unit (A-MPDU): a method of frame aggregation allowing separate destinations and encryptions for each of the MPDU's contained causing more overhead than A-MSDU due to the individual MAC headers and trailers used inside.
A-MSDU	Aggregate MAC Service Data Unit (A-MSDU): a method of frame aggregation in which the headers and trailers of multiple MSDU's are removed then the MSDU's are combined in to a single 802.11 frame for transmission wrapped with a single header and trailer.
Antenna Diversity	The use of two or more antennae to mitigate the effects of Multipath and Scattering on a single radio. This can be transmit diversity, receive diversity or both dependent upon the antenna technologies deployed.
AP	An Access Point (AP) is a small device (usually smaller than a laptop or CD carrying case) that transmits and receives network traffic over fourteen radio channels, as specified by the 802.11 protocol (only 11 channels are authorized for wireless network use within the U.S.). An Access Point physically connects to your network via a standard Ethernet cable connection, and acts as a hub for nearby laptops and workstations that are configured with wireless network adapters. Access Points may use a variety of antenna configurations, with each antenna offering specific functionality, such as 360 degree accessibility, line-of-sight accessibility, high gain (strong signal strength), etc.
Appliance	64-bit appliance hardware that enables AirDefense applications.
API	Application Programming Interface (API) is typically used to provide a set of routines, protocols and tools for building applications for devices to interact with each other. For example, mobile phones can interact with wireless networks and applications can be developed and customized to provide location information through the wireless environment.
AP Testing	AirDefense module that allows proactive identification of problems impacting wireless applications by periodically performing end-to-end network testing of the wireless path a device uses to connect.
ARP	Address Resolution Protocol (ARP) is a TCP/IP protocol used to obtain a node's physical address. A client station broadcasts an ARP request onto the network with the IP address of the target node it wishes to communicate with, and the node with that address responds by sending back its physical address so that packets can be transmitted. ARP returns the layer 2 address for a layer 3 address. ARP requests are broadcast onto the network, requiring every station in the subnet to process the request.
ATIM	Announcement Traffic Indication Message (ATIM) is used in ad-hoc networks to let an awaking station know that it has traffic buffered on the station sending the ATIM. This keeps the station active long enough for the traffic to be delivered. Once all traffic is received and the corresponding ACKs are sent, the station may close again.
Authentication	A process by which a station or users credentials are verified prior to the station being allowed to associate with the SSID.

Term	Definition
Authentication Modes	You can configure Access Point configuration policies to accept either non-authenticated network connections and/or shared key authentication. You select authentication modes when you set up a configuration policy for the Access Point.Placing an authentication mode in your Access Point policy definition ensures that the authentication mode is being deployed and used by both the Access Point and its associated Wireless Clients. AirDefense generates an alarm if it detects that an Access Point has allowed a Wireless Client to associate with it without correct authentication, or if the Access Point or Wireless Client is improperly configured.Some authentication modes are Open, Shared Key, WEP, LEAP, 802.1x, PEAP, WPA, AirFortress, and VPN.
Beacon	A broadcast frame sent out by an access point or station containing information about the device and service set. They also contain management information and control information such as the TIM, DTIM and ATIM as well as the beacon interval.
Beam Forming	A signal processing technique used in Sensor arrays for directional signal transmission or reception achieving spatial selectivity by using adaptive or fixed receive/transmit beam pattern.
Block Acknowledgment	Allows the acknowledgment of several frames with a single ACK frame rather than one for each frame received.
Bridge	Ordinarily, each Access Point is physically connected to the wired network via standard Ethernet cable. There may be instances in which the Extended Service Set is so large (in terms of physical space) that the wired network is several Access Points away. In this case, two or more Access Points serve as relays to the wired network. Unlike regular Access Points, bridges do not have an Ethernet connection to the physical network. They are configured to transmit data they receive to a specific Access Point- either another bridge or to a wired AP.
BSS	Basic Service Set (BSS) is the term that describes the footprint of a single Access Point and all Wireless Clients associated with it. The BSS is a footprint in that only Wireless Clients within a certain radius of the Access Point will be able to transmit to, and receive data from the Access Point. Further away, the radio signals will be too weak for successful data transmission. Each BSS has an ID (or identifier). This is the MAC address of the wireless network adapter on that Access Point.
Channel	A contiguous grouping of frequencies of which the center frequency is used to define the grouping and is assigned a sequential number for identification within a given frequency range.
Channel Bonding	The simultaneous use of two Non-Overlapping channels for transmission to transmit data used in 802.11n and legacy "Super G" environments.
Channel Width	The range of radio frequency allocated to specific RF channels. DSSS channels are 22MHz wide while OFDM channels are only 20MHz wide.
Co-Channel interference	This occurs when RF devices from different service sets are on the same center frequency (Channel) and occupy the same physical airspace increasing the size of the contention domain.
Contention Domain	A shared medium in which devices use a non-guaranteed communication method forcing each node to negotiate with the other nodes using the medium for an opportunity to transmit.

#### 14 - 4 AirDefense Services Platform User Guide

Term	Definition
CRC	Cyclic Redundancy Check: a common technique for detecting data transmission errors. Transmitted messages are divided into predetermined lengths that are divided by a fixed divisor. According to the calculation, the remainder number is appended onto and sent with the message. When the message is received, the computer recalculates the remainder and compares it to the transmitted remainder. If the numbers do not match, an error is detected.
CSR	Certificate Signing Request

Term	Definition
Term         Denial-of-Service	A Denial-of-Service (DoS) is an external attack on your wireless LAN that can cripple the network. A malicious disassociation attack is a form of DoS. A DoS attack can come from any direction. Because 802.11x wireless LANs operate on the unregulated 2.4 GHz radio frequency that is also used by microwave ovens, baby monitors, and cordless telephones, commonly available consumer products can give hackers the tools for a simple and extremely damaging DoS attack. Unleashing large amounts of noise from these other devices can jam the airwaves and shut down a wireless LAN. Hackers can launch more sophisticated DoS attacks-called malicious disassociation-by configuring a Wireless Client to operate as an Access Point. As an Access Point, the hacker can flood the airwaves with persistent ""disassociate" commands that force all Wireless Clients within range to disconnect from the wireless LAN. In another variation, the hacker's malicious Access Point broadcasts periodic disassociate commands every few minutes that causes a situation where Wireless Clients are continually kicked off the network, reconnected, and kicked off again. In addition to malicious disassociation attacks, hackers abuse the Extensible Authentication Protocol (EAP) to launch DoS attacks. ""The Unofficial 802.11 Security Web Page"" at http://www.drizzle.com/~aboba/IEEE/ lists forms of DoS attacks from various ways hackers can manipulate EAP protocols by targeting wireless Wireless Clients and Access Points with
	<ul> <li>log-off commands, start commands, premature successful connection messages, failure messages, and other modifications of the EAP protocol.</li> <li>Other DoS attacks exploit improperly configured wireless LANs or rogue Access Points to target the entire enterprise network. When an Access Point is attached to an unfiltered segment of the enterprise network, the Access Point broadcasts ""Spanning Tree"" (802.1D) packets. This opens the door to attacks that take down all wireless equipment as well as spur a meltdown of the entire internal networking infrastructure—hubs, routers, switches, etc.—that are connected behind the wireless LAN Access Point.</li> <li>In normal operation, the Spanning Tree algorithm ensures the existence of a loop-free Ethernet topology in networks that contain parallel bridges and multiple Ethernet segments. A loop occurs when there are alternate routes between hosts. If a loop exists in an extended</li> </ul>
	<ul> <li>network, bridges may forward traffic indefinitely to false or wrong Ethernet hosts, which can result in increased traffic and degradation in network performance to a point where they no longer will respond or operate.</li> <li>A hacker can launch a DoS attack by intentionally inserting this loop on the network. The hacker goes through the wireless LAN to maliciously replay an altered Spanning Tree session back to the enterprise. A rogue sniffer can initiate this by attack echoing a manipulated replay Spanning Tree session back to the wireless LAN Access Point, which in turn echoes the manipulated Spanning Tree packets to other internal hosts with a devastating domino effect. Spanning Tree attacks will typically render the intelligent hubs, bridges, routers, and switches completely inoperative and usually require rebooting or reconfiguration of these devices to</li> </ul>
Device	<ul> <li>and the analyse of the anal</li></ul>

#### 14 - 6 AirDefense Services Platform User Guide

Term	Definition
DHCP	Dynamic Host Configuration Protocol provides a means to allocate an IP address dynamically to computers on a LAN. It eliminates the need to assign permanent IP addresses manually. DHCP software runs on servers and can be found in network devices (such as routers) that allow multiple users to access the Internet. Microsoft® introduced DHCP on their Windows® NT server in 1994. Newer DHCP servers will dynamically update DNS servers after assigning the addresses.
DIFS	Distributed Coordination Function Interframe Spacing (DIFS) is used by all stations in Distributed Coordination Function (DCF) for media access.
DNS	Domain Name System (DNS) is the name of a web address, as opposed to its actual IP address.Web sites are actually located by their IP addresses. So, when you type in http://www.airdefense.net, the computer doesn't immediately know that it should look for the AirDefense, Inc. web site. Instead, it sends a request to the nearest DNS server, which matches an IP address to the domain name and then connects you to the server with that IP number.
Domain Name	This is the name that identifies a web site. For example, apple.com is the domain name of Apple Computer's web site. A single web server may have more than one domain name, but a single domain name points to only one device. For example, www.apple.com, support.apple.com, and store.apple.com could be served on one to three devices. It is also possible, and quite common, for a domain name to be registered, but not be connected to an actual device. The reason for this is usually so that a company or group can have email addresses at a certain domain without having to maintain a web site. In these cases, there still must be a device to handle the mail of the listed domain name.
DTIM	Delivery Traffic Indication Message (DTIM) is used to alert an awaking station that an access point has buffered multicast or broadcast traffic for that station. This keeps the station activated long enough for the awaiting traffic to be delivered. Once all traffic is received and the corresponding ACKs are sent the station may dose again.
Dual CTS Protection	Allows both RTS/CTS and CTS to Self protection modes for both legacy and HT devices within the same contention domain that may or may not be part of the same service set.
Dynamic SM Power Save	Similar to SM Power Save but the AP is allowed to trigger a station to power up additional radios by using an RTS/CTS exchange initiated by the AP thus powering up the stations radios more rapidly.
EIFS	Extended Interframe Spacing used after collisions or errors in transmissions.
Extended Service Set / Service Set ID (ESS/SSID)	Logical groupings of one or more Access Points (or BSSs) are called an Extended Service Set, and the names that identify them are called Service Set IDs. Each Extended Service Set represents a wireless extension of the wired network. There is no requirement that the Access Points in an Extended Service Set be in physical proximity to each other, or for example, are all on the same floor of a building. The grouping of Access Points into a wireless network is at the discretion of the network administrator. When a Wireless Client wishes to use the services of an Access Point, it must broadcast a probe request announcing the Extended Service Set it wishes to become a part of. The nearest Access Point in that ESS authenticates the Wireless Client and allows network connectivity through the Wireless Client to take place.

Term	Definition
Fragmentation	Reducing the size of transmitted frames. Each fragment is assigned the same frame ID but a different fragment ID for reassembly at the receiver. The threshold triggering fragmentation is user definable.
Frame	A packet which has been encoded for transmission over a particular link.
Frame Aggregation	Combining multiple frames into a single frame for transmission.
Free Space Path Loss	The reduction of signal amplitude due to the natural propagation or expansion of the signal wave front.
Fresnel Zone	This is an area centered upon the visual line of site between transmitting and receiving antenna, the size of which is determined by the frequency used, distance between antenna and power used.
Gain	Amplification of the signal. This can be active gain, the introduction of a powered amplifier between the transmitter and the antenna, or passive gain the use of an antenna or shortening of cable runs in the system resulting in lower attenuation.
Greenfield HT	An environment containing only HT (802.11n) devices not only in the service set but within the contention domain as well (no legacy devices are present i.e. no 802.11a/b/g radios in the area) also called Greenfield mode.
Groups	Groups denote clusters of individual Sensors, with each Sensor monitoring the activity of one or more Access Points.
Guard Interval	A period of time that allows for late arriving symbols over long paths used in OFDM transmissions.
Hidden Node	A station that is not detected by another station due to blockage of the signal and or being out of signal range from each other. Both stations may be within range of the access point but not be able to receive the others transmissions resulting in collisions.
Host Name	This is the name of a computer that acts as a server for other computers on the network. It can be a web server, an email server, an FTP server, etc. For instance, a web host is what provides the content of web pages to the computers that access it.
HT Protection Modes	<ul> <li>Mode 0 = only HT radios in use no legacy radios present.</li> <li>Mode 1 = HT non-member protection allows the HT service set containing all HT devices to be co-located with non-HT devices which are in the same service set.</li> <li>Mode 2 = HT 20MHz protection mode allows 20 MHZ HT stations to be part of a 20/40 MHz HT service set.</li> <li>Mode 3 = one or more non-HT stations are associated with the HT access point and are part of the service set.</li> </ul>
IBSS	Independent Basic Service Set. The SSID of an ad-hoc network.

Term	Definition
Identity Theft	Identity theft (also known as MAC spoofing) is a serious external threat to your wireless LAN. Identity theft is the theft of an authorized user's identity. Service Set Identifiers (SSIDs) that act as crude passwords and MAC addresses that act as personal identification numbers are often used to verify that clients are authorized to connect with an Access Point. Because existing encryption standards are not foolproof, knowledgeable hackers can use software tools, such as Kismet or Ethereal, to steal the authorized SSIDs and MAC addresses of an authorized user. The hacker can then assume the identity of that user by asserting the stolen MAC address as his own and connect to the wireless LAN as an authorized user. Once connected, the hacker can steal bandwidth, corrupt or download files, and wreak havoc on the entire network. Using these methods, a hacker can easily change the MAC address of a Wireless Client or Access Point to change its identity and defeat MAC address-based authentication. An enterprise can detect MAC spoofing by monitoring the airwaves of their wireless LAN and identifying when more than one MAC address is simultaneously on the network. Wireless LAN intrusion detection systems can also identify when a MAC address is spoofed by analyzing the vendor fingerprints of the wireless LAN card, whereby the IDS can see when, for example, an Orinoco® wireless LAN card.
IP Address	A numeric address that is given to a device that is connected to the Internet, through which other devices and servers can find and identify the device. The IP address also applies to servers and users connected to the Internet. For servers, it is translated into a domain name, by a Domain Name Server (DNS). For users, it is assigned by the Internet Service Provider (ISP) when the user goes online. This IP address might be the same number each time you log on (called a static IP), or it might be a newly assigned number each time you connect, based on what is available.
Locations	Locations are the top-level descriptors in the AirDefense GUI program tree. Depending on the size of your wireless network, Locations (represented by a globe icon) can denote a cluster of buildings, or even a city, and can contain any number of offices. Below Locations on the hierarchy are Groups (represented by an icon of multiply-connected Sensors).
Loss	Attenuation of the signal being transmitted, caused by cables, connectors, free space path loss, impedance mismatch, or a purposeful attenuation device being placed inline prior to the antenna.
MAC Address	The MAC (media access control) address is the network address used by the 802.11 protocol to identify the physical address of a device. Each 802.11 Wireless Client and Access Point ship with a unique MAC address.

Term	Definition
Man in the Middle	<ul> <li>One of the more sophisticated attacks, a man-in-the-middle is a potentially crippling external attack on your wireless LAN that can break a secure VPN connection between an authorized Wireless Client and an Access Point. By inserting a malicious Wireless Client between the victim Wireless Client and the Access Point, the hacker becomes the "man in the middle" as he tricks the Wireless Client into believing he is the Access Point and tricks the Access Point into believing he is the authorized Wireless Client and the Access Point. The Wireless Client and tricks the Access Point into believing he is the authorized Wireless Client must respond to a random challenge from the Access Point. The Wireless Client must respond to a random challenge from the Access Point, and the Access Point must respond to a successful challenge response with a success packet.</li> <li>To begin this attack, the hacker collects the authentication information, including the username, server name, Client and server IP address, the ID used to compute the response, and the challenge and associate response.</li> <li>The hacker then tries to associate with the Access Point by sending a request that appears to be coming from the authenticated Wireless Client. The Access Point sends the VPN challenge to the authenticated Wireless Client, which computes the required authentic response, and sends the response to the Access Point. The hacker observes the valid response.</li> <li>The hacker then acts as the Access Point in presenting a challenge to the authorized Wireless Client. The Access Point as uscenses Point. The Access packet with an embedded sequence number. Both are captured by the hacker. After capturing all this data, the hacker then has what he needs to complete the attack and defeat the VPN. The hacker sends a spoofed reply with large sequence number, which bumps the victim's Wireless Client off the network and keeps it from re-associating. The hacker then enters the network as the authorized Wireless Client.</li> <li>Only 24x7</li></ul>
Mbps	Megabits per second: the speed of data transfer. (1 Mbps = 1,000,000 bits per second)
MCD	An MCD is a handheld communications device.
MCS	Modulation Coding Schemes (MCS) defines the modulation technique used to achieve specific data rates in 802.11 transmissions.
MIB	A management information base (MIB) is a formal description of a set of network objects arranged in a hierarchical format much like that of a Domain Naming Service (DNS) structure, that can be managed using the Simple Network Management Protocol (SNMP).
MIMO	Multiple-Input/Multiple-Output (MIMO): the use of multiple antennae on the transmit and receive sides of a radio chain.
MISO	Multiple-Input/Single-Output (MISO): the use of multiple antennae on the receive side and a single antenna on the transmit side of a radio chain.
Modulation	Any of several techniques for combining user information with a transmitter's carrier signal.

#### 14 - 10 AirDefense Services Platform User Guide

Term	Definition
MSP	Managed Services Provider (MSP): Typically an information technology (IT) services provider, who manages a defined set of services for their clients.
MTU	Maximum Transmission Unit. The MTU is a limit, in bytes, on the size of data sent over a network. It is the maximum size of a single unit (e.g., an Ethernet frame) of digital communications.
MTBA	Multiple Traffic ID Block Acknowledgment (MTBA) is used with A-MPDU's to allow acknowledgments of the individual MPDU's contained in the A-MPDU because the individual MPDU's must be acknowledged.
NAT	Network Address Translation (NAT): the process of modifying IP address information in the IP packet header while transmitting data.
NAV	Network Allocation Vector. A timer used in wireless transmission which contains the contents of the duration field.
Near Far	This problem is due to one station being closer to the access point than another and gaining more time on the AP because of higher power being detected by the AP. To reduce the effect, increase the power setting on the Far node and decrease the power setting on near node.
Null Probe	This is a probe request sent by a station looking for any SSID to join. A null probe contains no SSID in the probe request and is considered to be a form of active scanning.
NX7500	The NX 7500 is a multi-service platform that brings advanced wireless LAN (WLAN) performance and single point of control simplicity to the mid-size WLAN.Designed for mid-size enterprises and campus environments, the NX 7500 offers comprehensive management of up to 2,048 network elements.
NX9500	The NX9500 controller is a 2U large size appliance for large wireless environments that expect aggressive growth, supporting up to 2500 sensors. The 9500 runs standalone or unified mode versions of the ADSP software.
NX9510	The NX9510 controller is a 2U large size appliance for large wireless environments that expect aggressive growth, supporting up to 2500 sensors. The 9510 runs standalone or unified mode versions of the ADSP software. The 9510 system has an encryption card, which is the only way it differs from the NX9500.
Overlapping Adjacent Channel	RF channels with sidebands in the same frequency, also called adjacent interfering channels.
Passive Scan	A process by which stations try to locate access points by listening on each channel for specific periods of time until a beacon is detected containing a SSID that the station may use to begin the authentication and association process. This may be done using a Null Probe or not depending upon the tools used.
Phased Coexistence Operation (PCO)	An alternate operational mode that alternates between 20MHz and 40MHz transmissions as a protection mechanism.
PIFS	Point Coordination Functions Interframe Spacing used by an access point to take control of the media in Point Coordination Function (PCF) mode.

Term	Definition
Ping	The main purpose of a ping is to test a server on the Internet to see if it is working. Pinging a server can also test and record the response time of servers and other computers connected to the Internet. This is helpful in finding Internet bottlenecks, so that data transfer paths can be re-routed the most efficient way. Also, a good way to make sure you do not get disconnected from your ISP for being idle is to send a ping every 5 minutes or so. There are a number of shareware Ping programs that will do this for you.
Plenum (spaces)	<ul> <li>Plenum spaces are used to circulate air, heating, and air conditioning throughout buildings and are often found above false ceilings or under floors. Because this plenum space often runs uninterrupted around large buildings, it is sometimes used to route computer network cable and can also be used for installing wireless access points, especially where network managers want to hide the access point from view. Like all computer or electrical cables, wireless access points installed in the plenum airspace should be plenum rated, which means that they should not emit toxic gases if the equipment does catch fire.</li> <li>UL 2043:</li> <li>Plenum ratings measure an access point's conformity to the US National Electric Code "UL 2043" specification, which is one of the regulations designed to reduce fire hazards from electrical equipment in offices, schools, factories, and other buildings. The UL 2043 plenum rating determines if an access point can safely be placed in the plenum airspace.</li> </ul>
Probe Requests	A frame sent by stations to locate access points or other stations during active scanning.
Probe Response	A frame sent to a station from an access point or station in answer to a probe request.
Protocols	<ul> <li>Beside each icon in AirDefense is a letter designation (a,b,g), representing the protocol of the device. AirDefense supports three protocols for 802.11 traffic: 802.11a, 802.11b, and 802.11g. Protocols differ in their frequency range, radio channels, and data rates.</li> <li>Multi-protocol support threads through the entire user-interface structure for both the AirDefense Server and Sensors.</li> <li>In all GUI programs in which Device Identifiers appear, AirDefense labels the protocol for each device that it detects in your wireless WLAN. Additionally, you can use the filtering that is available in Navigation Trees in Dashboard, Manage Alarms, Sensor Manager, Policy Manager, and Reports to isolate devices using any single or combination of protocols.</li> <li>In the Sensor UI, you can set and apply operational settings to Model 400 Sensors for both</li> </ul>
	802.11b/g or 802.11a protocols.
PSK	Pre-Shared Key (PSK) is a password (key) that is shared by devices on a wireless network.
QoS	Quality of Service (QoS) standards are used to insure that the application in use receives enough bandwidth for the intended use, often combined with bandwidth control mechanisms.
Radio Chain	Set of two or more antennae and a radio used in multiples for MIMO transmissions.
RIFS	Reduced Interframe Space (RIFS): a new Interframe Space defined in 802.11n with a duration of only 2usec (microseconds) supported only in Greenfield HT environments between HT radios.
Roaming	The ability of a Wireless Client to move from one Basic Service Set to another. This may or may not be seamless. Although there is an industry standard for roaming, support issues like mobile IP still exists. Also, most manufacturers are currently implanting roaming in a proprietary manner.

#### 14 - 12 AirDefense Services Platform User Guide

Term	Definition
Rogue Access Point	A rogue Access Point is connected to, and is communicating with your internal network. It is highly likely that one or more Wireless Clients are attached to this Access Point.
Rogue Device	A rogue device is any wireless device that is unauthorized to operate in your wireless LAN, and that is connected to, or is attempting to connect to, your internal network.
Rogue Wireless Client	A rogue Wireless Client is connecting to and is communicating with your internal network.
RSSI	Received Signal Strength Indicator (RSSI) is a mechanism by which the receiving device evaluates the incoming transmissions strength. This can be viewed in dBm or as a percentage value. There is no defined industry standard to measure RSSI values. They can be measured on quality, available bandwidth, strength, or any combination of indicators. RSSI is implemented in vendor proprietary methods.
RTS/CTS	Request To Send / Clear To Send is an optional feature of the IEEE 802.11 Standard that allows a station (STA) to reserve the media to reduce collisions in crowded air space and reduces the effect of the Hidden Node Problem.
Sensor Group	A sensor group is a cluster of individual sensors, with each sensor monitoring the activity of one or more Access Points.
Sensor Location	A Sensor Location is a top-level descriptor in AirDefense GUI program trees. Depending on the size of your wireless network, Locations (represented by a globe icon) can denote a cluster of buildings, or even a city, and can contain any number of offices.Below Locations on the hierarchy are Sensor Groups (represented by an icon of multiple-connected Sensors).
SIFS	Short Interframe Spacing (SIFS) is used prior to priority transmission tasks such as ACKs (acknowledgment frames) and CTS (clear to send frames).
SIMO	Single-Input/Single-Output (SIMO) is the use of a single antenna attached at both the transmitter and the receiver of a radio chain.
Spatial Multiplexing Power Save (SM Power Save)	A power saving scheme introduced in 802.11n that allows a MIMO AP to power down all but one radio.
Spatial-OFDM	The combination of sending multiple independent streams and spatial diversity using multiple channels and sub -carriers also referred to as Spatial-Multiplexing using OFDM allowing multiple data streams to be used as part of a single signal.
SSID	Service Set Identifier (SSID) is the name of a wireless local area network (WLAN). All wireless devices on a WLAN must employ the same SSID in order to communicate with each other.
SSL	Secured Sockets Layer (SSL) is a protocol-a form of channel encryption that delivers server authentication, data encryption, and message integrity. SSL is layered beneath application protocols, such as http, SMTP, Telnet, FTP, Gopher, and NNTP; it is layered above the connection protocol TCP/IP. SSL operates without depending on the Internet application protocols. With SSL implemented on both the client and server, your Internet communications are transmitted in encrypted form. Information you send can be trusted to arrive privately and unaltered to the server you specify, and no other.
Threat Analysis	Threat Analysis provides active alarm information in scope-based forensic analysis.

Term	Definition
TIM	Traffic Indicator Map (TIM) is used to notify a station awaking from Power Saving Poll Mode that there are frames buffered at the access point for it. This keeps the station activated long enough for the awaiting traffic to be delivered. Once all traffic is received and the corresponding ACKs are sent the station may dose again.
Transmit Beam Forming (TxBF)	Also called Smart Antenna system or Phased Array Antenna system and allows MIMO devices to focus the transmission beams in a coordinated method.
Unauthorized Device	An unauthorized device is any wireless device that does not have permission to operate in your wireless LAN, but is connected to, or is attempting to connect to, your internal network. Also see Rogue Device.
VLAN	Virtual LAN (local area network) is a logical grouping of network nodes that act as if they are connected to a single, shared-media network.
VPN	Virtual Private Network (VPN) is a secure private network that transmits data using the public telecommunications infrastructure. You can use a VPN for both extranets and wide area intranets. A VPN uses encryption and authentication to encrypt all data that passes between two Internet points, providing both privacy and security. To use a VPN service, you need a static IP number, a dedicated connection to the Internet, and a router (or switch) that supports VPN protocol.
WDS	Wireless Distribution System is an example of which is a bridged network connection.
WIDS	Wireless Intrusion Detection System is a monitoring system dedicated to anomalous activity monitoring and reporting.
WIPS	Wireless Intrusion Prevention System is a monitoring system dedicated to anomalous activity monitoring and reporting that also takes pro active steps to disallow any unauthorized use of the wireless media.
Wireless Client	A Wireless Client is any network device that associates with an Access Point. (To associate with an Access Point is to be authorized as a valid user of the Access Point's services, though some Access Points may be configured to not require authorization.)
Wireless LAN	The wireless local area network (wireless LAN) refers to that portion of your enterprise network whose medium for data transfer is the radio airwave using the fourteen channels specified by the 802.11 protocol (only eleven channels are authorized for wireless LAN use within the U.S.).
WLSE®	WLSE® is an acronym for Wireless LAN Solution Engine, which is a core component of Cisco Systems' CiscoWorks® WLSE technology, a centralized, systems-level solution for managing a Cisco Aironet® wireless LAN infrastructure.
Zone Tracking	Zone tracking uses the RSSI information to determine the associated zone by how close the client device is to a specific sensor in a monitored environment, providing more granular detail than presence.

# 802.11 Terms and Definitions

Term	Definition
AC	Access Category (AC): a classification of Quality of Service (QoS) traffic used in contention for the medium that allows prioritization traffic within the station (STA) and again at the Media Access Control (MAC) sub-layer based upon traffic type.
ADDTS	Add Traffic Stream (ADDTS) is used to carry the Transmit Specification (TSPEC) and optionally the Traffic Classification (TCLAS) information between a Quality of Service Access Point (QAP) and a Quality of Service Wireless Client (QSTA) when creating or maintaining a Traffic Stream (TS).
Adjacent Non-Overlapping Channel	RF channels in sequence with sidebands that do not share the same frequencies.
AGC	Automatic Gain Control (AGC): Technology allowing an automatic increase in power for an incoming signal based upon the strength of the incoming signal giving more power to weaker signals and less power to stronger signals in an effort to normalize signal strength.
AIFS	Arbitration Interframe Space (AIFS): The time a station (STA) differs before attempting to access the medium based upon the access category (AC) assigned to the frame in a Quality of Service (QoS) service set, AIFS are used when transmitting all data frames and (MPDUs), all management frames (MMPDUs), and the following control frames: Power Saving Poll (PS-Poll), Request to Send (RTS), Clear to Send (CTS) (when not transmitted as a response to the RTS), Block Acknowledgment Request (BlockAckReq), and Block Acknowledgment (BlockAck) (when not transmitted as a response to the BlockAckReq).
AID	Association Identifier (AID): A value assigned to a station (STA) by an access point (AP) within the service set upon station association from the allowed range of 1 to 2007 within the 16 bit AID field.
АКМР	Authentication and Key Management Protocol (AKMP) is used to distribute and manage keys to various nodes or networking devices.
A-MPDU	Aggregate MAC Protocol Data Unit (A-MPDU) is a method of frame aggregation allowing separate destinations and encryptions for each of the MPDU's contained causing more overhead than A-MSDU due to the individual MAC headers and trailers used inside.
A-MSDU	A-MSDU (Aggregate MAC Service Data Unit) is a method of frame aggregation in which the headers and trailers of multiple MSDU's are removed then the MSDU's are combined in to a single 802.11 frame for transmission wrapped with a single header and trailer.
Antenna Diversity	The use of two or more antennae to mitigate the effects of Multipath and Scattering on a single radio. This can be transmit diversity, receive diversity or both dependent upon the antenna technologies deployed.
APS	Asynchronous Power Save (APS) is a power saving scheme within ad-hoc WLAN deployments.

Term	Definition
APSD	Automatic Power Save Delivery is an enhanced version of the 802.11 power saving scheme that allows the station (STA) to create a schedule for the delivery of frames based upon a pattern and specified number of beacon frames.
ATIM	Announcement Traffic Indicator Message is used in ad-hoc WLAN's to indicate that a member has buffered traffic for another member that may be in power save mode (dozing), similar to the TIM in a beacon frame found in infrastructure networks.
Barker Coding	Used in Direct Sequence Spread Spectrum (DSSS) as a coding method derived from a set of N values and positive and/or negative ones associated with the lower data rates of 1 and 2 Mbps.
Beam Forming	A signal processing technique used in Sensor arrays for directional signal transmission or reception achieving spatial selectivity by using adaptive or fixed receive/transmit beam pattern.
BER	Bit Error Rate is the ratio of bits received to the number of bits sent.
Block Acknowledgment	Allows the acknowledgment of several frames with a single ACK frame rather than one for each frame received.
BPSK (Binary Phase Shift Keying)	Modulation type using two distinct carrier phases to signal ones and zeros, the simplest form of phase shift keying.
BSS	Basic Service Set (BSS) is the basic building block of an 802.11 wireless LAN. In infrastructure mode, a BSS is a single AP and its associated stations (Wireless Clients).
ССК	Complementary Code Keying (CCK): Part of 802.11b that replaces Barker coding to allow data rates of 5.5 and 11 Mbps.
CCMP (Counter mode with Cipher-block Chaining Message)	A robust encryption mechanism that is part of 802.11i and replaces the use of legacy encryptions Authentication Code Protocol in modern Robust Security networks RSN's.
Channel	A contiguous grouping of frequencies of which the center frequency is used to define the grouping and is assigned a sequential number for identification within a given frequency range.
Channel Bonding	The simultaneous use of two Non-Overlapping channels for transmission to transmit data used in 802.11n and legacy "Super G" environments.
Channel Width	The range of radio frequency allocated to specific RF channels. DSSS channels are 22MHz wide while OFDM channels are only 20MHz wide.
CFB (Contention Free Burst)	May be used if a Quality of Service station (QSTA) has time remaining in a Transmit Opportunity (TXOP) and has additional data to send rather than contending for the media again.
Co-Channel interference	This occurs when RF devices from different service sets are on the same center frequency (Channel) and occupy the same physical airspace increasing the size of the contention domain.
Contention Domain	A shared medium in which devices use a non-guaranteed communication method forcing each node to negotiate with the other nodes using the medium for an opportunity to transmit.
CW (Contention Window)	Used to set a minimum and maximum value from within which the Pseudo Random Back-off Timer is derived.

#### 14 - 16 AirDefense Services Platform User Guide

Term	Definition
DBPSK (Differential Binary Phase Shift Keying)	A modulation scheme using the difference between successive phases rather than the bit pattern to set the phase of a wave used with Barker coding to achieve the 1 Mbps data rate in 802.11 transmissions.
DCF	Distributed Coordination Function (DCF): The allowance for all members of a contention domain to negotiate transmission in an effort to avoid collisions without the use of a point coordinator.
Destination Address	The final address to which a frame is sent that can be on either the LAN or WLAN.
DFS (Dynamic Frequency Selection)	Used to avoid interference with other systems, most commonly radar systems by detecting the other device on the same channel and then moving to another previously determined to be clear channel and is part of 802.11h.
DIFS	Distributed Interframe Space (DIFS): The time period that a station (STA) waits before transmitting after the medium has been determined to be idle.
DLS (Direct Link Setup)	A process defined by 802.11e that allows Quality of Service Wireless Clients (QSTA's) to communicate directly with each other once associated through the same access point (AP).
DPSK (Differential Phase Shift Keying)	A modulation technique that uses each 1 bit to trigger a phase shift of 180 degrees, but does not use the 0 bits resulting in their having no effect.
DQPSK (Differential Quadrature Phase Shift Keying)	Used in 802.11 networks to obtain the 2 Mbps having twice the data rate as Differential Phase Shift Keying (DPSK) while using the same signaling rate.
DS (Distribution System)	A network to which a WLAN connects that if more than one WLAN attaches becomes an Extended Service Set (ESS).
Dual CTS Protection	Allows both RTS/CTS and CTS to Self protection modes for both legacy and HT devices within the same contention domain that may or may not be part of the same service set.
Dynamic SM Power Save	Similar to SM Power Save but the AP is allowed to trigger a station to power up additional radios by using an RTS/CTS exchange initiated by the AP thus powering up the stations radios more rapidly.
EDCA	Enhanced Distributed Channel Access (EDCS) is a prioritized collision avoidance mechanism used by Quality of Service Wireless Clients (QSTA's) within a Quality of Service Basic Service Set (QBSS).
EIFS	Extended Interframe Space (EIFS) is used before transmission, when a station (STA) determines that the medium is idle following reception of a frame believed to contain PHY errors.
EIRP	Equivalent Isotropically Radiated Power (EIRP) is the total output of a wireless system measured against an isotropic radiator comprised of the transmitting radios power and all gain and or loss introduced into the system.
EOPS (End of Service Period) bit	An End of Service Period (EOPS) bit is a bit used in a frame transmitted by the Hybrid Coordinator (HC) to notify Quality of Service Wireless Clients (QSTA's) that the frame is the end of a service period.

Term	Definition
ERP	Extended Rate Physical (ERP): A clause 19 extension of the PHY that was used previously in both clause 15 and clause 18 Direct Sequence Spread Spectrum (DSSS) networks allowing higher data rates and modulation techniques.
ESS	Extended Service Set (ESS): One or more Basic Service Sets (BSS) that are interconnected and appear as a single BSS at the Logical Link Control sub-layer of the Data Link layer to any station associated with any of the connected service sets.
EVM	Error Vector Magnitude (EVM) is a measure of how far constellation points have deviated from ideal locations in digital transmissions and receptions used in performance measurements of transmitters and receivers.
FCS	Frame Check Sequence (FCS): A checksum value added to a frame for error detection that in generated using the same manner for both 802.3 and 802.11 frames.
FFT	Fast Fourier Transform (FFT) is an algorithm used in calculating the Discrete Fourier Transform (DFT) as part of converting data between time, space and frequency used largely by the Wi-Fi industry within Multiple Input Multiple Output (MIMO) and Multiple Input Single Output (MISO) transmissions.
Frame Aggregation	Combining multiple frames into a single frame for transmission.
GFSK	Gaussian Frequency Shift Key (GFSK): The modulation type used with Frequency Hopping Spread Spectrum to achieve data rates of 1 and 2 Mbps.
Greenfield HT	An environment containing only HT (802.11n) devices not only in the service set but within the contention domain as well (no legacy devices are present i.e. no 802.11a/b/g radios in the area) also called Greenfield mode.
GTK	Group Temporal Key (GTK) is used to decrypt and encrypt broadcast and multicast traffic in an Extensible Authentication Protocol (EAP) protected network.
Guard Interval	A period of time that allows for late arriving symbols over long paths used in OFDM transmissions.
HC	Hybrid Coordinator (HC): A type of coordinator used in the Quality of Service (QoS) facility that implements the frame exchange sequences and medium access control service data unit (MSDU) handling rules defined by the hybrid coordination function (HCF).
HR/DSSS	High Rate Direct Sequence Spread Spectrum is the extended PHY specified in the 802.11b amendment that allows 5.5 and 11 Mbps data rates.
HT Protection Modes	<ul> <li>Mode 0 = only HT radios in use no legacy radios present</li> <li>Mode 1 = HT non-member protection allows the HT service set containing all HT devices to be co-located with non-HT devices which are in the same service set.</li> <li>Mode 2 = HT 20MHz protection mode allows 20 MHZ HT stations to be part of a 20/40 MHz HT service set.</li> <li>Mode 3 = one or more non-HT stations are associated with the HT access point and are part of the service set.</li> </ul>
LBT	Listen Before Talk (LBT)—also called Listen Before Transmit—requires a device to sense the medium to make sure it is idle prior to transmissions as a method of avoiding collisions.

#### 14 - 18 AirDefense Services Platform User Guide

Term	Definition
Modulation	Any of several techniques for combining user information with a transmitter's carrier signal.
MCS	Modulation Coding Schemes (MCS) define the modulation technique used to achieve specific data rates in 802.11 transmissions.
MISO	Multiple Input Single Output (MISO) is a system with two or more receivers and only one transmitter.
MTBA	A Multiple Traffic ID Block Acknowledgment (MTBA) is used with A-MPDU's to allow acknowledgments of the individual MPDU's contained in the A-MPDU because the individual MPDU's must be acknowledged.
NAV	A Network Allocation Vector (NAV) is a logical timer used in contention that sets the value to be decremented prior to transmission equal to the value found in the duration field of a frame detected while performing the Clear Channel Assessment (CCA).
OFDM	Orthogonal Frequency Division Multiplexing (OFDM) is a modulation technique used in the 5 GHz Spectrum with mandatory data rates of 6, 12, and 24 Mbps and optional rates of 9, 18, 36, 48 and 54 Mbps.
Overlapping Adjacent Channel	RF channels with sidebands in the same frequency, also called adjacent interfering channels.
PBCC	Packet Binary Convolutional Coding (PBCC): A technique used to allow transmissions of 22 and 33 Mbps in 2.4 GHz as part of what was once called 802.11b+ or Super b.
PC	Point Coordinator (PC) is that part of an access point that performs the point coordination function for the service set, a service absent in ad-hoc networks.
PCF	Point Coordination Function (PCF) is an optional coordination function that allows contention free transmissions within the service set.
PCO	Phased Coexistence Operation (PCO): An alternate operational mode that alternates between 20MHz and 40MHz transmissions as a protection mechanism.
PER	Packet Error Rate (PER): A ratio of failed packet deliveries compared to the total number of packets sent to the intended receiver.
PIFS	Priority Interframe Space (PIFS) is the timing used by an access point (AP) in a Point Coordination Function (PCF) mode network during the contention free period (CF) to gain control of the medium to transmit beacons and retransmit frames for which it has not received an acknowledgment (ACK) frame.
PLCP	Physical Layer Convergence Protocol (PLCP) is a sub-layer of layer one that is responsible for handing off to layer two and receiving from layer two the frames to be transmitted or received.
PMD	Physical Media Dependent (PMD): A sub-layer of layer one that is responsible for sensing the medium as part of the clear channel assessment (CCA) and placing frames on the medium as well as retrieving them from the medium.
РМК	Pairwise Master Key (PMK) is a key used to derive lower level keys as part of an extensible authentication protocol (EAP) exchange.
PMKID	Pairwise Master Key Identifier (PMKID): Used in a key exchange to identify the association key as defined in 802.11i section 8.5.1.2.

Term	Definition
PMKSA	Pairwise Master Key Security Association (PMKSA): The result of a successful IEEE 802.IX exchange, pre-shared PMK information, or PMK cached via some other mechanism as part of a key exchanged as defined in 802.11i.
PSDU	Physical Layer Convergence Protocol Services Data Unit (PSDU) is the information passed to and from the Media Access Control (MAC) sub-layer.
PSK	A Pre-shared Key (PSK) is a static key distributed to multiple devices.
PS_POLL	Power Saving-Poll (PS_POLL) is a frame sent to an access point (AP) by a station (STA) upon awakening from power save mode or "dosing" that hears it's identifier in the Traffic Indication Message (TIM), Delivery Traffic Information Message (DTIM), or Asynchronous Traffic Indication Message (ATIM) signaling that the AP has traffic buffered for the station (STA) that indicates to the AP that the station is awake and ready to receive that traffic.
РТК	Pairwise Transient Key (PTK): Developed locally by stations in a four way handshake as part of 802.11 authentication and not sent across the network this is a value that is derived from the Pairwise Master Key (PMK), Authenticator address (AA), Supplicant address (SPA), Authenticator nonce (ANonce), and Supplicant nonce (SNonce) using the pseudo-random function (PRF) and that is split up into as many as five keys, i.e., temporal encryption key, two temporal message integrity code (MIC) keys, EAPOL-Key encryption key (KEK), EAPOL-Key confirmation key (KCK).
Radio Chain	A set of two or more antennae and a radio used in multiples for MIMO transmissions.
RIFS	Reduced Interframe Space (RIFS) is a new Interframe Space defined in 802.11n with a duration of only 2usec (microseconds) supported only in Greenfield HT environments between HT radios.
RFC1042	A standard for the transmission of IP datagrams over IEEE 802 networks.
Spatial-Multiplexing	Spatial Multiplexing is a power saving scheme introduced in 802.11n that allows a MIMO AP to power down all but one radio.
Spatial-OFDM	Spatial-OFDM is the combination of sending multiple independent streams and spatial diversity using multiple channels and sub-carriers also referred to as Spatial-Multiplexing using OFDM allowing multiple data streams to be used as part of a single signal.
TKIP	Temporal Key Integrity Protocol (TKIP) is a security protocol used in the IEEE 802.11 wireless networking standard.
TxBF	Transmit Beam Forming (also called Smart Antenna system or Phased Array Antenna system) allows MIMO devices to focus the transmission beams in a coordinated method.
WEP	Wired Equivalent Privacy (WEP) is a security algorithm for IEEE 802.11 wireless networks.
WPA	Wi-Fi Protected Access (WPA) is a security protocol developed by the Wi-Fi Alliance to secure wireless computer networks.

#### 14 - 20 AirDefense Services Platform User Guide

Term	Definition
Xen Cloud Platform XCP	Xen Cloud Platform is a hypervisor (Host OS) using a microkernel design, providing services that allow multiple virtual (Guest OS) computer operating systems to execute on the same computer hardware concurrently.
Xen Hypervisor	Xen Hypervisor is also known as the Host Operating System which uses a microkernel design, providing services that allow multiple computer operating systems to execute on the same computer hardware concurrently.
Zone Tracking	Uses the RSSI information to determine the associated zone by how close the client device is to a specific sensor in a monitored environment. It provides more granular detail than presence.

# INDEX

# Α

Access Performance Profiles	7-53, 7-54
Access Points, drop-down menu	
Account Management	
Action Control Commands	3-11
Action Control Table	3-10
Action Rule, Add/Edit	7-97
Action Rules	7-96
Actions	5-30
Actions Descriptions	5-33
Actions Menu	5-30
Adaptive Scan	7-175
Add Devices	3-36
Add Devices, Appliance Fields	
Add Devices, BSS Fields	
Add Devices, Wireless Client Fields	
Add Floors	
Add Licenses	
Adding a CLI Profile	
Adding a New Security Profile	
Adding a WLAN Profile	
Adding Auto-Placement Rules	
Admin	,
ADMU	
ADSP system time	1-13
ADSPadmin	
Advanced Spectrum Analysis	
Advanced Troubleshooting	
Advanced vs. Basic Forensic Analysis	
Air Termination	
Air Termination System	
AirWave Switch, drop-down menu	7-271
Alarm Action Manager	
Alarm Configuration	
Alarm Filters	
Alarm ID Filter	6-14

Alarm Lifecycle Filter	6-13
Alarm Model	
Alarm Severity Filter 5	-19, 6-9
Alarm Table	
Alarm Type Filter 5-:	20, 6-10
Alarms Tab	6-1
Anomalous Behavior Alarms	7-129
AP Testing 3-2	29, 12-1
AP/Sensor Portfolio	1-9
AP7532, ASA	12-7
Appliance Certificates	7-189
Appliance Keys, Download	7-12
Appliance Level drop-down menu	7-315
Appliance Level Properties	7-361
Appliance Management	
Appliance Platform	
Appliance Replacement Considerations	7-209
Applying a CLI Profile	9-7
Applying a Profile	
APs and Sensors, Hardware Dependencies	
Area (Building) Level drop-down menu	7-329
ASA on AP7532	
Assign Location Subscriber Profile Template	7-166
Assurance Suite (Network Assurance)	
Auto Refresh	7-226
Auto-Connect Feature	
Auto-Licensing	
Auto-Logout Enabled	
Auto-Logout Timeout (Minutes)	7-179
Automatic Backups	7-197
Automatic Synchronization	
Autoplace Button 7-252, 7-254, 7-260, 7-264	
7-268,	
Auto-Placement Rules	
Auto-Placement Rules for Devices	
Auto-Placement Rules in Unified Mode	7-24

#### В

Background Analysis 7-303
Background SA Scan
Background Scanning 12-5
Backup / Restore Status
Backup Recommendations
Basic navigation
Bluetooth Alarms
Bluetooth Devices Actions 5-33
Bluetooth Devices, Importing 3-52
Bluetooth Monitoring 3-51
Bluetooth Sensor, Installing 3-52
BONDING (ADSPadmin utilityalso see Config program
area)11-1, 11-4
BSS Actions 5-31
BSS, drop-down menu

## С

Campus Level drop-down menu
Central Management License
Centralized Management Console 10-1
Certificate / Key Validation 7-180
Certificate Manager 7-183
Certificate Types
Certificate Validation
Certificates, adding new
Certificates, Sharing
Certificates, viewing
Changing Certificate Password
Changing User Passwords 7-215
Channel Settings
CISCO Device Example
City Level drop-down menu 7-323
Classification Filter
CLI Commands
CLI Configuration
CLI Variable Scenarios
CLI Variables
Client Types
CMC 10-1
CMC Tools 10-12
Command Line Interface 1-10
Command Line User 1-10
Command Run and Log
Communication Settings
Compliance Filter 5-25
Config (ADSPadmin program area-also see ADSPadmin
utilities) 11-1
Config settings screen 11-2
Config settings screen 11-2

Configuration Notes	9
Configuration Restore7-200	0
Connection Termination, and sensor placement8-3	3
Connection Termination, Intrusion Protection8-3	3
Connection Troubleshooting12-2	2
Copy MAC Formats7-22	7
Country Level drop-down menu	7
Creating Floor Plans7-334	4
Custom CLI Example7-246	6
Customizing Dashboard Views	3

#### D

Dashboard Components4-5
Dashboard Text
Dbase (ADSPadmin program area-also see ADSPadmin
utilities)
Dedicated Analysis
Dedicated Spectrum View12-5
Default Login1-10
Default User Roles
Deployment Considerations8-2
Deployment Requirements
Desired Monitoring and Intrusion Protection Functionality
Device Access
Device Action Manager7-139
Device Action Manager Template, Apply7-149
Device Age Out
Device Based Forensic Analysis
Device Density8-3
Device Filter 5-22, 6-12
Device Firmware
Device Functions Requiring More Explanation7-273
Device Inactivity7-227
Device Placement Considerations8-3
Device Requirements per Area8-3
Devices, drop-down menu7-250
DNAME (ADSPadmin utilityalso see Config program ar-
ea)11-1, 11-4, 11-5
DNS7-262
DNS (ADSPadmin utilityalso see Config program area)
11-1,
DNS servers
Domain Name Server11-1
Download Logs
Drop-down Menu Access7-249

#### Ε

Enable Location Tracking RSSI Scan	7-175
Environment Monitoring	7-65, 8-9
Exploits Alarms	7-129
Export Captured Frames	3-29

Export Devices	5-42
Export Floor Plan to ZIP File	
Exporting Certificates	7-195

## F

File Format
First/Last Seen Filter 5-18
FIX7131 11-9
Flag Filter 5-19
Floor Manipulation
Floor manipulation tools 7-295
Floor Plan 12-3
Floor Plans, editing 7-340
Forensic Analysis 3-4
Forensic Analysis, accessing 3-4
Forensic and Log Backup 7-204
Forensic Comparison Tab 7-353
Forensic Data 3-5
Forensic RF 12-4
Frame Capture 7-291
Frame Capture Analysis 3-2
Frame Captures, automatic 7-293
Frame Captures, manual 7-292
Functional Roles 7-218

# G

Generate Alarm Policy for New Devices	-45
Generate Bill of Materials 7-3	347
Generate Certificate Signing Request (CSR) 7-1	90
Graphical User Interface (GUI) 1-	-10
Group Accounts, adding and editing 7-2	218
Grouping Filter	6-7
Guest1-11, 7-2	215

## Н

#### I

Import and Discovery		3-42
----------------------	--	------

Import CLLV/grighten 5.41
Import CLI Variables
Import devices from appliance CLI
Import File Formats
Import from Wireless Manager/Switch
Import Local File
Import PDF
Import Relay Server Information 7-39, 9-10
Import Remote File
Import ZIP / SPZ7-348
Import/Discover Devices
Importing Auto-Placement Rules
Importing Communications Settings
Importing maps
Infrastructure Alarms
Infrastructure Device Rule Set, Add
Infrastructure Management
Installing Toolkit
INTCK
IP (ADSPadmin utilityalso see Config program area)
11-1
IP address
IPv4
IPv6
IPv6 (ADSPadmin utilityalso see Config program area)
11-3
IREPAIR
IRESTORE 11-9

## J

Job Status	 	 	7-151

## Κ

Kau Malislatian																7 4 0 4
Key Validation	• • •	•••	• • •	•••	•	• •	• •	• •	•	• •	• •	•	• •	•	• •	1-101

## L

Language
LBS Alarms
LBS Profiles
License Assignments
License Information, View Current
license management7-5
Licensing Appliances
Live Comparison Tab
Live RF Settings
Live RF/Floor Plan drop-down menu7-332
Live Tab
Live View
Live View Filter
Live View Settings
LiveRF 12-3
Local Authentication

#### Μ

Mail Relay Server
Manage (ADSPadmin utilityalso see Config program ar-
ea) 11-8
Management Modes 7-302
Manual Backups
Manual Synchronization
Menu Network Support 5-10
MMDDYYYY format 11-5
Move Devices

### Ν

NETPORT	-3
Network Assurance	-8
Network Device Actions 5-3	31
Network Devices 5-	-3
Network Filters 5-1	14
Network Level drop-down menus	14
Network Level Properties7-36	30
Network New Column Preferences	28
Network Scope Filter	-9
Network Tab	-1
Network Tree, building 7-1	15
Network Tree, planning7-1	14
NTP (ADSPadmin utilityalso see Config program area	i)
11-1,	-6

### 0

Observed Network
On Network filter
On-Demand Vulnerability Assessment
Operation Center
Operational Management
OUI

## Ρ

PANIC (ADSPadmin utilityalso see Config program ar-
ea)11-2, 11-8
PASSWD 11-8

Password Reset7-222
Pending State Audit
Performance Alarms
Performance Profiles
Physical and Electromagnetic Interference8-2
planned devices limitations
Planning Your Sensor Deployment8-2
Platform Health Alarms7-133
Policy Compliance Alarms7-133
Policy Enforcement, and sensor placement8-3
Policy Enforcement, Intrusion Protection8-3
Policy-based Air Termination System Enabled7-179
Polling
Port Lookup
Port Suppression System7-179
Predictive RF12-5
Proximity
Push Configuration

## R

Radio Settings	7-76, 9-2
Readiness Test	7-300
REBOOT	11-8
Reconnaissance Alarms	7-135
Redundant Appliance Sync	7-207
Region Level drop-down menu	7-320
Relay Server	7-37, 9-9
Remote Authentication	7-222
Remove Devices	
Report Builder	. 3-11, 3-13
Report Builder application	3-11
Report Builder, types of Filter Windows	
Report components	
Report components, adding	
Report components, configuring	
Reports	
Reports, add charts	3-14
Reports, add columns	
Reports, add data fields	3-14
Reports, add tables	
Reports, adding	3-13
Reports, adding sections	
Reports, deleting	
Reports, exporting	3-19
Reports, importing	
RESTART	11-8
Retrieve Diagnostic Logs	
RF-Domain	7-72
Rogue Activity Alarms	7-136
Rogue Detection, and sensor placement	
Rogue Detection, Intrusion Protection	8-3

# S

Scan Mode
Scheduled Vulnerability Assessment
Scope Based Forensic Analysis 3-7
Scope Permissions
Security - Polled Filter 5-29
Security - Sensed Filter
Security - Sensed Filter-Authentication
Security - Sensed Filter-Encryption
Security & Compliance
Security Profiles
Selecting Dashboard Scope
Sensor Cloaking Limit
Sensor Deployment Planning
Sensor Monitoring
Sensor Network Configuration
Sensor Operation
Sensor placement 8-2
Sensor Placement Planning 8-5
Sensor Placement using ADSP 8-5
Sensor Placement using LAN Planner 8-5
Sensor Placement with Location Tracking
Sensor Placement with WEP Cloaking
Sensor Power and Data Cabling 8-4
Sensor Quantity and Placement 8-4
Sensor User Interface (Sensor UI) 1-10
Sensors
Sensors, Drop-down menu
SERVMOD
setup prerequisites for zero touch WLAN infrastructure
deployment
Sharing Certificates in Default State
Sharing Certificates not in Default State
Show Job Initiation Message Dialogs
Signal Strength Filter
SNMP Discovery
SNMPA
SNMPA (ADSPadmin utilityalso see Config program ar-
ea)
SNMPC (ADSPadmin utilityalso see Config program ar-
ea) 11-2
SNMPT 11-7
SNMPT (ADSPadmin utilityalso see Config program ar-
ea) 11-2
Software (ADSPadmin utilityalso see Config program ar-
ea)
Spectrum Analysis
Spectrum Analysis, Schedule 7-311
Spectrum Scan Timeout
STATUS
Status Filter 5-26
Synchronization Rules
SÝSLOG 11-8

System Components .	 	 	 	 	 	 . 1-2
System Configuration .	 	 	 	 	 	 . 1-7
System Requirements	 	 	 	 	 	 . 1-3

# Т

Terminate
TIME (ADSPadmin utilityalso see Config program area)
11-1, 11-5
Track
Tree Setup 7-14, 7-16
Tree Setup in Unified Mode
Tree Setup, Create Network Levels
Tree Setup, Importing Your Tree
TRIMLOG
Troubleshooting tool
TZ (ADSPadmin utilityalso see Config program area)
11-1,

# U

UI scope considerations, and tree organization 7-15 UIPORT (ADSPadmin utilityalso see Config program ar-
ea) 11-2, 11-8
Unknown Devices Actions 5-31, 5-33
Unknown Devices drop-down menu
Unplaced Devices drop down menu
Updating Certificate Information
Upload Image
Use Proxy to Access Appliance
User Accounts, adding and editing
User Preferences
User Roles
User Session Limit
User types

## V

View Filter	)
Viewing User Information	
Vulnerabilities Alarms	,
Vulnerability Assessment	)

## W

Web Reporting Interface
WEP Cloaking, Enable on Sensor
WEP Cloaking, Intrusion Protection
WIPS Mitigation
Wired Network Monitoring 7-44, 8-9
Wired Switch, drop-down menu
Wireless Client Actions
Wireless Client/BSS Rule Set, Add

Wireless Clients, drop-down menu	
Wireless Switch, drop-down menu	
WLAN Management	
WLAN Profiles	
WLSE, drop-down menu 7-269	
WS2000 Upgrades	

# Ζ

Zero Touch	۱	7-231
------------	---	-------



Zebra Technologies Corporation. Lincolnshire, IL 60069 USA

Zebra and the Zebra head graphic are registered trademarks of ZIH Corp. The Symbol logo is a registered trademark of Symbol Technologies, Inc., a Zebra Technologies company.

©2016 Symbol Technologies, Inc.

MN000090A01 Revision C July 2016