IP Flow Configuration using Avaya Fabric Orchestrator

Release 1.1
NN48100-504
Issue 02.01
December 2016

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Contents

Chapter 1: Introduction

Purpose

The *IP Flow Configuration using Avaya Fabric Orchestrator*, NN48100–504, document provides an overview of the IP Flow application, and how to use the application to manage your network.

Chapter 2: New in this document

The following sections document what is new in *IP Flow Configuration using Avaya Fabric Orchestrator*, NN48100–504. See *Avaya Fabric Orchestrator Release Notes* for a list of supported features.

Features

There are no feature changes.

Other changes

Resources

The current release moves support information to the final chapter of the document. This includes information about:

- Customer support
- Training
- Viewing Avaya mentor videos
- Accessing documentation
- Searching documentation collections
- Subscribing to E-notifications

For more information, see Resources on page 44.

Chapter 3: IP Flow overview

This chapter describes the IP Flow manager user interface and management tools.

User interface

The IP Flow user interface has the following tabs:

- IP Flow Application — Provides the IP Flow management tools.
- Top 10 Views — Provides the top 10 reports that show the heaviest traffic patterns.

IP Flow Administration tab

The IP Flow Administration tab provides the tools you require for IP Flow management.

The Administration tab displays the following panes:

- Administration & Analysis pane
- Display pane

Administration & Analysis pane

The Administration & Analysis pane is located on the left side of the user interface, and contains the management tools for IP Flow administration.

- Applications — Applications Manager
- Dashboard — Device Manager Event Viewer
- Packet Capture — Packet Capture Manager
- Thresholds — Thresholds Manager
- Top Reports — Top 10 Views Report
- Trend Analysis — Protocols and applications data

Display pane

The display pane is located on the right side of the user interface. The data on the display pane corresponds with the tool that you select from the Administration and analysis pane.

For administration items, the display pane shows detailed information relevant to the selected item, or the display pane provides a dialog box to enter new data or to edit existing data. After you select IP Flow, the **IP Flow Administration** > **Administration** > **Dashboard** item is the default selection.

Example of the IP Flow Administration tab

The following figure shows the IP Flow Administration tab user interface.

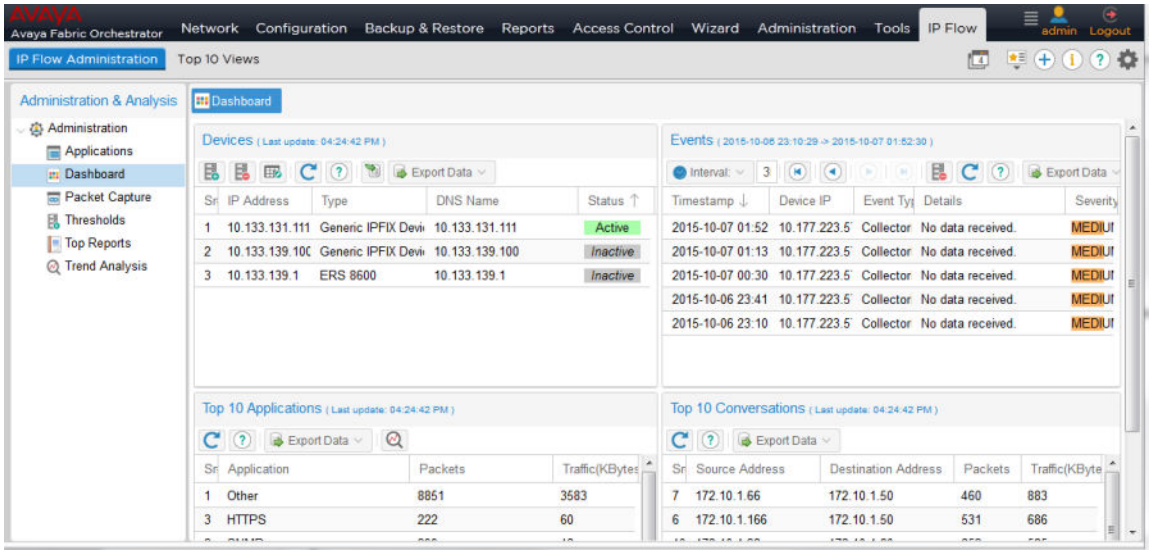


Figure 1: IP Flow user interface

For more information about administration management tools, see Management tools on page 11.

IP Flow Top 10 Views tab

The IP Flow Top 10 Views tab shows the top 10 reports with the heaviest IP traffic patterns.

The Top 10 Views tab displays the following panes:

- Administration & Analysis pane
- Display pane

Administration & Analysis pane

The Administration & Analysis pane for the Top 10 Views tab is located on the left side of the user interface and contains a list of reports by type.

- Top 10 Applications — Shows the applications, such as SNMP or SSH, that consume the most bandwidth.
- Top 10 Conversations — Shows the sources and destination addresses that exchange the most traffic.
- Top 10 Hosts — Shows the hosts, by source and destination, that send or receive the most traffic.
- Top 10 Ports — Shows the ports that exchange the most traffic.

- Top 10 Protocols — Shows the protocols that cause the most traffic.
- Top 10 Subnets — Shows the subnets, by source and destination, that send or receive the most traffic.

For more information about the Top 10 Views, see Top 10 Views on page 17.

Display pane

The display pane is on the right side of the user interface. The data on the display pane corresponds with the tool that you select from the Administration & Analysis pane.

For the Top 10 Views, the display pane has the following sections.

- In the left middle section, a table provides details about the Top 10 views you select. Up to 10 items appear; one row for each item.
- In the right section, traffic details appear in chart format.

Example of the IP Flow Top 10 Views user interface

The following figure shows the IP Flow Top 10 Views tab user interface.

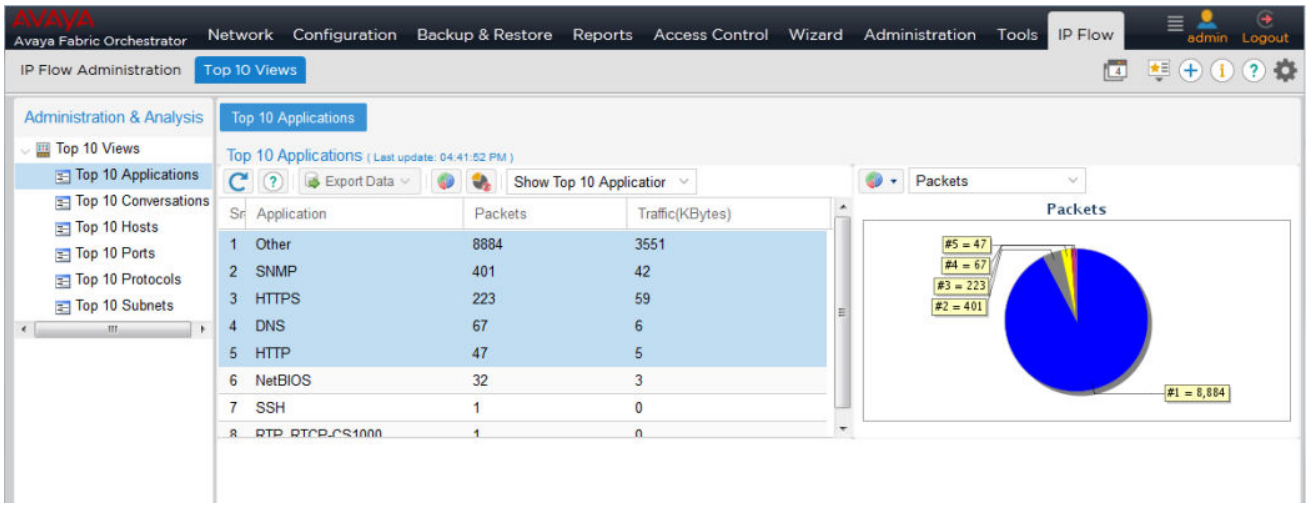


Figure 2: Example of the IP Flow Top 10 Views user interface

Management tools

You select the required IP Flow management tool from the Administration & Analysis pane.

The Administration tools are:

- Applications Manager on page 12.
- Dashboard on page 13.
- Device Manager on page 14.
- Event Viewer on page 14.
- Packet Capture Manager on page 15.

- Thresholds Manager on page 16.
- Trend Analysis on page 17.

The Top 10 Views include:

- Top 10 Applications
- Top 10 Conversations
- Top 10 Hosts
- Top 10 Ports
- Top 10 Protocols
- Top 10 Subnets

All are covered under Top 10 Views on page 17.

The Configuration tools are:

- Collector Notification dialog box on page 13.
- Look back time dialog box on page 14.
- Packet Capture Duration dialog box on page 15.

Applications Manager

IP Flow supports a predefined list of well-known application names together with the standard protocol and port information of those applications. The system displays an application that does not belong to this list as other in the Top 10 Applications report. From the applications manager you can add new applications to the predefined list so that the new applications are identified in the Top 10 Applications report.

You define an application by providing a name and an expression. The name can be up to 64 printable characters. You compose expressions with keywords and operators.

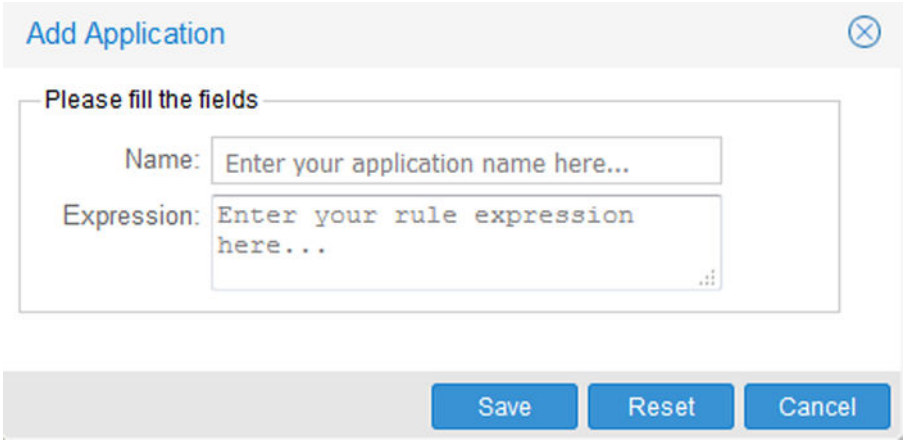


Figure 3: Add Application

Table 1: Keywords

Keyword	Definition
protocol	The name of the protocol.
port	The port used by the protocol.

Table 2: Operators

Operator	Operation
ll (two lowercase Ls)	OR
AND	AND
=	EQUAL TO
~	NOT EQUAL TO
<	GREATER THAN
<=	GREATER THAN OR EQUAL TO
>	LESS THAN
>=	LESS THAN OR EQUAL TO

There is a space between keywords, operators, and values.

After you select **IP Flow** > **IP Flow Administration**, and then from the IP Flow Administration & Analysis pane, select **Administration** > **Applications**, a table of all available applications appears, along with their expressions. Use the default expressions as a guide when formulating your own expressions.

For instructions on using the applications manager, see Applications Manager on page 24.

Collector Notification dialog box

IP Flow establishes the maximum number of flows for each minute that IP Flow can collect. You use the Collector Notification dialog box to enter an e-mail address where the IP Flow sends a message after the number of flows exceeds the maximum.

For instructions on configuring the e-mail address, see Configuring collector information section in *Administration using Avaya Fabric Orchestrator*, NN48100–600.

Dashboard

The Dashboard opens automatically in the Display pane after you launch IP Flow. The Dashboard provides access to two management tools, Device Manager and Event Viewer, and two Top 10 Views, Top 10 Applications and Top 10 Conversations. For more information on these tools, see:

- Device Manager on page 14.
- Event Viewer on page 14.

- Top 10 Views on page 17.

In the case of the Top 10 Views, the system provides the primary data table. The Top 10 charted data and the subreports are available after you launch Top 10 Applications or Top 10 Conversations from the Administration & Analysis pane.

Device Manager

The Device Manager provides basic device information in tabular format with each row of the table representing a device. IP Flow collects and analyzes data only from the devices listed in this table. A green (active) status indicates that IP Flow receives data from the device.

Select **IP Flow** > **IP Flow Administration**, and in the Administration & Analysis pane, select **Administration** > **Dashboard** to open the device manager in the display pane.

The system displays IP traffic for each device in the device table in chart form below the table. After you add or delete a device, the chart updates automatically to reflect the change in the device table.

You can add or delete devices from the device table. For instructions on using the device manager, see Device Manager on page 27.

Event Viewer

The Event Viewer lists all events that occurred because thresholds are reached. You can configure a time interval (start and end time; day, hour, minute, second) which shows only those events that occurred during the interval. The Event Viewer refreshes automatically every two minutes.

Select **IP Flow** > **IP Flow Administration**, and in the Administration & Analysis pane, select **Administration** > **Dashboard** to open the Event Viewer in the display pane.

For instructions on using the Event Viewer, see Event Viewer on page 29. To configure thresholds, see Threshold Manager on page 31.

Look back time dialog box

Look back time establishes the time interval over which IP Flow analyzes collected data. This is the data that provides the content for all Top 10 Views. You can access Loop back time settings from **Dashboard** > **Preferences** > **IP Flow**.

The default look back time is 36 hours. The time resets automatically to the default if the session expires or after you log off IP Flow.

For instructions about setting the look back time, see Configuring the capture duration and look back time section in *Administration using Avaya Fabric Orchestrator*, NN48100–600.

Packet Capture Duration dialog box

After you initiate a packet capture of ERS 8600 flow data, IP Flow collects packets for one minute. In low traffic conditions, not enough packets may exist to trigger the packet capture feature on the ERS 8600, and you will receive a message that the system cannot generate the PCAP file. Use the Packet Capture Duration dialog to increase the capture time in one minute increments of up to a maximum of 5 minutes.

For instructions about configuring the packet capture duration, see Configuring the capture duration and look back time section in *Administration using Avaya Fabric Orchestrator*, NN48100–600.

Packet Capture Manager

You can configure the packet capture on slot/ports of ERS 8600 devices. You use the PCAP dialog box to select the ERS 8600 for which you want to capture packets. After you select the ERS 8600, the Config PCAP dialog box appears. You configure the packet capture criteria, and start a capture.

Select **IP Flow** > **IP Flow Administration**, and in the Administration & Analysis, select **Administration** > **Packet Capture** to open the PCAP dialog box for the packet capture manager in the display pane.

Capture results appear in a data table that includes the:

- Packet capture time
- Source and destination host IP addresses
- Source and destination ports
- Protocol
- Information that provides insight into the nature of the packet (for example, Echo (ping) reply).

For packet capture operations, IP Flow communicates with the secondary CPU of the ERS 8600. To establish this communication path:

At the ERS 8600:

- Ensure that the device has Dual CPU (8692 cards).
- Configure file capture to use the PCMCIA device.
- Insert PCMCIA cards in each CPU slot of the device.
- Configure PCAP file size to 2 MB.
- Assign an IP address to the management port of the secondary CPU.
- Ensure that boot config flag: "ha-cpu" is set to "false".
- Ensure that the FTP service/daemon runs on the secondary CPU.

At IP Flow:

- IP Flow must collect some traffic data from the same ERS 8600 device before a PCAP operation can be invoked for the ERS 8600.
- Use the Device and Server Credentials Editor to configure the SNMP (v1 or v3) and FTP credentials for all ERS 8600s from which you want to capture packets. To launch the Device and Server Credentials Editor, click **Administration** > **Credentials**.

Verification with JDM (Java Device Manager)

If you have a JDM application installation, you can open JDM with the ERS 8600 device and go to **Edit** > **Diagnostics** > **PCAP** > **PCapStat** to view the PacketCapacityCount value with a periodic refresh.

If the PacketCapacityCount value reaches 217 within the given time frame (as specified in the IP Flow user interface), then the ERS device generates a PCAP file. You can capture transmitted packets only, received packets only, or both.

The Packet Capture Manager creates a buffer on the selected ERS 8600 for the captured packets. The buffer is set at 2 MB. After the buffer is filled, the IP Flow analyzes the data and displays the results in the IP Flow packet capture window. IP Flow also saves the data to a file on the ERS 8600 PCMCIA card. On subsequent captures, the buffer and the file on the PCMCIA card are overwritten.

In the default configuration, the packet capture process continues for one minute. In low traffic periods, you can extend this time.

For instructions about using the packet manager, see Using packet capture manager to capture packets on page 30.

In the default configuration, the packet capture process continues for one minute. In low traffic periods, you can extend this time. See Packet Capture Duration dialog box on page 15 for more information.

Thresholds Manager

A threshold defines a traffic flow. After a threshold traffic flow is exceeded, the system triggers an event. You configure a threshold for each device for each protocol. If you delete a device that has a threshold, the threshold is disabled. You can re-enable the threshold if you add the device again.

Select **IP Flow** > **IP Flow Administration**, and in the Administration & Analysis, select **Administration** > **Thresholds** to open the thresholds manager in the display pane. A list of all thresholds added to IP Flow appears. No predefined thresholds exist.

You can configure a threshold to any percent of total traffic from 1 to 999, and you can configure a collection interval of 2, 3, 5, 10, 15, 20, or 30 minutes. You can assign a severity of low, medium, or high to the event.

You can configure the event to be an SNMP trap, an e-mail message, or a packet capture.

- SNMP trap event — You must add the IP address of the trap receiver and the read community to configure an SNMP trap event.
- E-mail message event — You must configure an e-mail address to configure an e-mail message event. You must also add the SMTP server configuration for an e-mail message

event. Use the global preferences to configure the SMTP server. You do not have to specify the same e-mail address for every threshold, but every e-mail address uses the same SMTP server.

- Packet capture event — You must configure an e-mail address to configure a packet capture event, as well as the parameters needed to configure the required packet capture itself. For more information, see Using packet capture manager to capture packets on page 30. After the packet capture event triggers, the packet capture runs. The system sends the captured data to the specified e-mail address. You must configure the packet capture event to 5 minutes or greater or the system generates an error.

You can add, edit, delete, and find thresholds. You can also enable or disable thresholds, refresh the thresholds table, and export the data to the following formats: PDF, CSV, SML, and HTML.

Top Reports

You can generate a Top Report, with content that you select, between two host IPv4 addresses for a specific start date and time and end date and time.

Select **IP Flow** > **IP Flow Administration**, and then under Administration & Analysis select **Administration** > **Top Reports** to configure a top report.

Use the Top Reports to obtain similar information to the Top 10 Views, but customized to your needs. You can also generate a report for events or specific conversations.

The system generates the report as a PDF file.

Trend Analysis

With the IP Flow trend analysis management tool, you can view charts with the latest trends based on protocols and applications. Trend analysis is an effective tool used for capacity planning and troubleshooting.

Trend analysis can help you spot a pattern for bandwidth use in your network by viewing which protocol or application consumes the most bandwidth, and at what peak time.

Select **IP Flow** > **IP Flow Administration**, and then in the Administration & Analysis pane, select **Administration** > **Trend Analysis** to configure the trend analysis management tool.

Top 10 Views

Top 10 Views is a collection of reports that show your heaviest traffic patterns.

Select **IP Flow** > **Top 10 Views**, and then under Administration & Analysis select **Top 10 Views** to access the Top 10 Views options.

IP Flow analyzes the collected IP traffic data for an interval of time, which starts after you select the view, and extends backward by the amount of time specified in the Look Back Time dialog box. After the analysis finishes, the report appears in the display pane.

You can generate the following reports:

- Top 10 Applications
- Top 10 Conversations
- Top 10 Hosts
- Top 10 Ports
- Top 10 Protocols
- Top 10 Subnets

All Top 10 reports appear in the same way. Taking the Top 10 Protocols as an example, this report shows up to 10 of the most heavily used protocols. The traffic appears in tabular form, with one row for each protocol. If less than 10 protocols exist in the table, then less than 10 active protocols exist in the analyzed data. The system highlights the top five protocols automatically after the report opens. The traffic for the selected protocols appears in chart format to the right of the report.

The Top 10 Applications report coordinates with the Applications Manager. If one of the applications displays as `other`, it means the application is not an application supported in the default configuration. You can use the Applications Manager to add applications to IP Flow. The added applications are then available for display in the Top 10 Applications report. See the Applications Manager on page 12 for more information.

In the case of the Top 10 Hosts, two sets of data appear:

- Top 10 source hosts
- Top 10 destination hosts

Changing the view

You can use `Ctrl+left-click` to change the selected rows. Refresh the chart to update and make the chart reflect the new selection. You can change the format of the chart (pie or bar) and you can change the way in which the traffic measures in the chart (by bytes or by packets).

Top 10 Subnets

Similarly, for Top 10 Subnets, the top 10 source and destination subnets appear.

If you right-click a row in a Top 10 Applications, Top 10 Conversations, Top 10 Hosts, or Top 10 Protocols table, a list of subreports appears. These subreports present data for the selected row.

For example, if you right-click on the TCP row from the Top 10 Protocols table, the additional reports are Top 10 Src-Hosts, Top 10 Dst-Hosts, Top 10 Devices, and Top 10 Conversations. If you select Top 10 Dst-Hosts, then another table appears. This table shows the destination hosts with the heaviest TCP traffic.

For instructions on using Top 10 Views, see Top 10 Views reports on page 39.

Chapter 4: Common icons and procedures

The following icons and procedures are common to many IP Flow activities.

Icons

The following table describes icons in IP Flow. Each icon initiates a specific action.

Table 3: Icons

Icon	Action
	Adds an item. The item depends on the management tool. For example, if you use the application manager, this button opens the Add Application dialog box. If you use the threshold manager, this button opens the Add Threshold dialog box.
	Deletes the selected item.
	Searches for an application or threshold.
	Enables or disables an application or threshold.
	Displays the currently running applications.
	Starts an editing session for the selected item. The editing dialog box displays the same information as the initial configuration dialog box. For information on the dialog box, see the specific management tool.
	Refreshes the data presented in a table or chart.
	Launches the online help.

Table continues…

Icon	Action
	Lists formats for exported data.
	Imports devices from the monitoring server. The icon exists on the device dashboard.
	Shows chart, pie chart, or bar chart.
	Hides a Top 10 View chart to expand the Top 10 View table to the full width of the display pane.
<<	Restores a chart which was previously hidden for a Top 10 View chart. Hides the pane for the Administration & Analysis pane
>>	Restores a pane which was previously hidden for the Administration & Analysis.

Expanding or collapsing the Administration & Analysis tree

About this task

Use this procedure to expand or collapse the Administration & Analysis tree or a branch.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the IP Flow Administration & Analysis pane, click the arrow to the left of the item icon.

   The branch expands after the arrow is pointing to the right.
3. Click the arrow again to collapse the view.

Opening a management tool

About this task

Use this procedure to open a management tool.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the IP Flow Administration & Analysis pane, under Administration, click a tool.

The tool appears in the display pane. A tab with the tool name appears at the top of the display pane.

Closing a management tool

About this task

Use this procedure to close a management tool.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. In the display pane, if the management tool you want to close is not in the foreground, click the tab for the management tool.
3. Click the x in the right corner of the management tool tab.

Sorting data in a table

About this task

Use this procedure to sort table data.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. In the display pane, click the heading of the column that you want to sort.

   The arrow in the title indicates if the data is sorted in ascending or descending order.

   OR

   Right-click the heading of the column to sort and select the sort options.

   You can select ascending or descending order and you can select which columns to display.

Exporting data

About this task

Use this procedure to export data from the IP Flow database. You can save or view exported data in PDF, CSV, XML, or HTML format.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. With the required data visible in the display pane, click **Export Data**.

   The Export Data list appears.
3. From the Export Data list, select the required format: PDF, CSV, XML, or HTML.

   A message appears prompting you to open or save the file.
4. Click **SAVE** to save the file.

   The file saves to the root level (the desktop on Windows) of your local computer.

   OR

   Click **Open** to open the file immediately.

   The data appears in the requested file format.

Deleting text

About this task

Use this procedure to delete text from fields in a dialog box or window. This procedure deletes all text.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. In the display pane, click **Reset**.

   All fields previously containing text are now blank.

Changing the displayed columns

About this task

Use this procedure to change the columns displayed in a table.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. In the display pane, right-click a heading in the table.
3. Move the cursor to **Columns**.
4. From the list of columns, click the heading or selection box to hide a column, or to reselect a column that was hidden previously.

A green check mark in the selection box indicates that the column is selected.

Chapter 5: Managing IP Flow

The following sections provide the procedures for managing and configuring IP Flow.

Applications Manager

Use the following procedures to configure the Applications Manager.

Adding an application

Use this procedure to add an application to IP Flow.

For more information on configuring the expression field, see Applications Manager on page 12.

Before you begin

- Determine a name for the application which you want to add.
- Develop the expression for the application.

Procedure

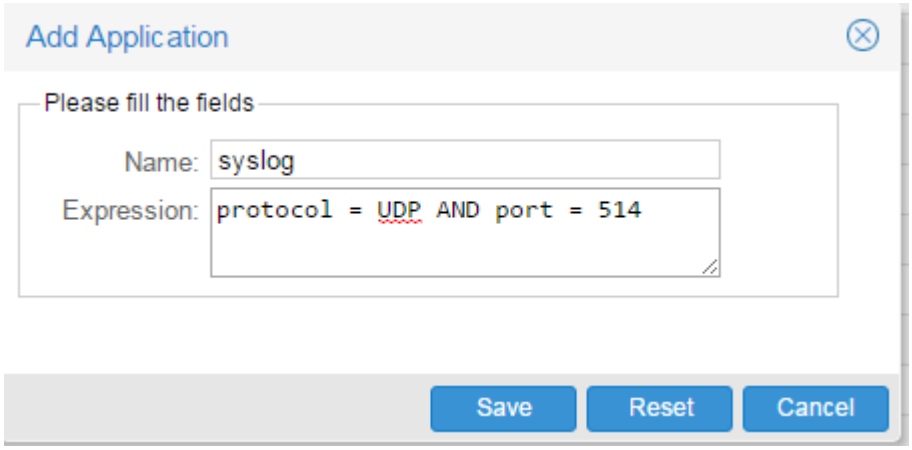
1. Select **IP Flow** > **IP Flow Administration**.
2. From the IP Flow Administration & Analysis pane, select **Administration** > **Applications**.
3. Click the plus sign (**+**) in the applications manager menu bar.
4. In the Name field, type the name of the application.
5. In the Expression field, type the expression for the application.
6. Click **Save**.

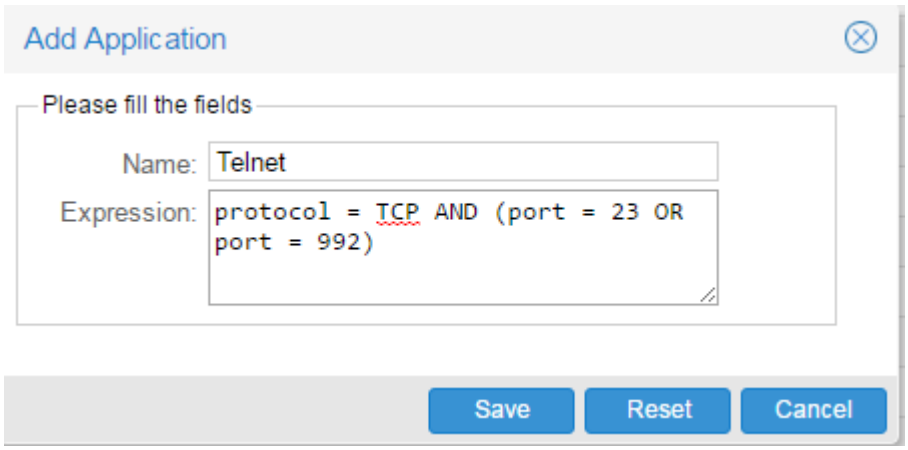
   OR

   Click **Reset** to reset the fields to their default values.

Example

The following displays examples with the expression field filled out.





Variable Definitions

Variable	Value
Name	Specifies a name for the application in up to 64 printable characters
Expression	Specifies an expression composed of keywords (protocol, port) and operators (ll, , =, ~, >, >=. <, <=)

Deleting an application

About this task

Use this procedure to delete an application.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the IP Flow Administration & Analysis pane, select **Administration** > **Applications**.
3. In the applications table, click in the row of the application you want to delete.

   To delete more than one application, hold down the **Ctrl** key and click the additional rows.

4. Click the minus sign (**-**) in the Application Manager menu bar to delete an application.
5. Click **Yes** when prompted to confirm the deletion.

   IP Flow deletes the application from the database, and the corresponding row is removed from the applications table.

Editing an application

Use this procedure to edit an existing application.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Applications**.
3. In the applications table, do one of the following:
   - Double-click in the row of the application you want to edit.

     OR

   - Click in the row of the application you want to edit and click **Edit**.
4. Change the Name or the Expression as needed to meet your new requirements.
5. Click **Save**.

   OR

   Click **Reset** to reset the fields to their default values.

Variable Definitions

Variable	Value
Name	Specifies a name for the application of up tp to 64 printable characters
Expression	Specifies an expression composed of keywords (protocol, port) and operators (ll, , =, ~, >, >=. <, <=)

Locating an application

Use this procedure to locate a specific application within the list of applications.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Applications**.
3. Click **Find Application(s)**.

4. In the Find Application dialog box, enter search information.
    a. Find By — Select expression, or name.
    b. Keyword — Enter a keyword associated with the application expression or name
    c. Criteria — Select Contains or Exact Match to describe the keyword entry.
5. Click **Find**.

Enabling or disabling an application

Use this procedure to enable or disable an application.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Applications**.
3. In the Applications display pane, select an application.
4. Click **Enable/Disable Application**.
5. When prompted to confirm if you really want to disable the application, click **Yes**.

Viewing active applications

Use this procedure to view the list of applications that are currently active in the network.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Applications**.
3. Click **Show Currently Running Applications**.

Device Manager

Use the following procedures to configure the Device Manager.

Adding a device

About this task

Use this procedure to add a device to the IP Flow database.

Based on your license, you can add up to ten devices.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Dashboard**.
3. In the Devices panel, click the plus sign (**+**).
4. In the Device IP field, enter the IP address of the device.
5. In the Type field, select the type of device.
6. (Optional) In the DNS Name field, enter the DNS name of the device.
7. Click **Save**.

Variable Definitions

Use the following table to understand the Add Devices fields.

Variable	Value
Device IP	IP address. Mandatory field.
Type	Device type. Mandatory field.
DNS Name	Domain Name Server. Optional field.

Deleting a device

About this task

Use this procedure to delete a device.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Dashboard**.
3. In the device table on the Dashboard, click on the row of the device you want to delete.

   To delete more than one device, hold down the **Ctrl** key and click the additional rows.
4. Click the minus sign (**-**) in the device manager menu bar.
5. Click **Yes** when prompted to confirm the deletion.

Editing a device

Use this procedure to edit an existing device.

Important:

You cannot change the IP address or device type. To do either, delete the device (Deleting a device on page 28) and add a new device (Adding a device on page 27).

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Dashboard**.
3. From the Dashboard, perform one of the following in the device table:
   - Select the row that you want to edit, then click on **Edit Device**.
   - Or, double-click on the row of the device you want to edit.
4. In the Edit Device dialog box, change the DNS Name.
5. Click **Save**.

   Or

   Click **Reset** to reset the fields to their default values.

Importing devices from the Monitoring server

Use this procedure to import devices from the Monitoring server.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Dashboard**.
3. From the Devices panel, click **Import Devices from Monitoring Server**.
4. When prompted to confirm you really want to import devices from the Monitoring Server, click **Yes**.

Event Viewer

Use the following procedures to configure the Event Viewer.

Displaying events within a time range

About this task

Use this procedure to display the events that occurred in your network within a specific time range.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Dashboard**.
3. With the Dashboard visible, the event viewer provides a list of events which occurred during the time interval selected, which the system displays above the list.

Editing the events time range

About this task

Use this procedure to configure a time interval which shows only those events that occurred during the interval.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Dashboard**.
3. On the Events viewer menu, click the **Interval** down arrow.
4. Select a time interval to display events for that period.
   - 1h
   - 3h
   - 6h
   - 9h
5. From the Events panel, click on one of the four arrows to view the first, previous, next or last interval.

   Events that occurred during the selected time interval appear.

Using packet capture manager to capture packets

Use this procedure to capture packets on an ERS 8600 device.

Before you begin

You must configure SNMP and FTP credentials for the device before you can capture packets from the device.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Packet Capture**.

3. Click **Packet Capture**.
4. From the Device IP list, select the IP address of the device from which you want to capture packets.
5. Click **OK**.
6. From the Slot/Port list, select the slot/port combination for which you want to capture the packets.
7. From the Mode list, select the packets to capture: transmitted, received, or both.
8. Click **Start Capture** to start capturing packets.

   The system collects the packets until the buffer is full, analyzes the data, and displays the data in a table below the Configure PCAP dialog box.

   OR

   Click **Reset** to reset the fields to the default values.

Threshold Manager

Use the following procedures to configure the Threshold Manager.

Adding a threshold to a device

About this task

Use this procedure to add a threshold.

Prerequisites:

- You must add a device to the IP Flow database before you can add a threshold. See Adding a device on page 27.
- To use the Email notification type, you must configure the SMTP server as part of global preferences. For more information, see *Administration using Avaya Fabric Orchestrator*, NN48100–600.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Thresholds**.
3. Click the plus sign (**+**) to open the Add Threshold dialog box.
4. In the Name field, enter a name for the threshold.
5. In the Device field, select the device to monitor.
6. In the Description field, enter a short description of the threshold.

7. In the Protocol/Application field, select the protocol or application to analyze.
8. In the Traffic Utilization (%) field, enter the percentage of traffic utilization which, if exceeded, generates an event.
9. From the Time (minutes) list, select the time interval over which the threshold manager collects data.
10. From the Severity list, select the priority level of the event notification.
11. In the Event field, do one of the following:
    - Select **Email** to send an e-mail message after the event occurs.
    - Select **Trap** to send a trap after the event occurs.
    - Select **Syslog** to log a message to a Syslog server.
    - Select **Pcap** to initiate a packet capture after the event occurs.
12. Click **Configure event**.
13. Do one of the following:
    - If you selected Email in step 11 on page 32, the Mail Address dialog box appears. Go to step 14 on page 32.
    - If you selected Trap in step 11 on page 32, the Add Trap dialog box appears. Go to step 16 on page 32.
    - If you select Syslog in step 11 on page 32, the Add Syslog Receiver dialog box appears. Go to step 19 on page 32.
    - If you selected Pcap in step 11 on page 32, the Add Pcap dialog box appears. Go to step 21 on page 32.
14. In the To field, type the e-mail address(es) to which you want notifications sent.

    For multiple addresses, insert a comma between each address.
15. Go to 24 on page 33.
16. In the Trap Receiver field, type the name or IP address of the trap receiver.
17. In the Read Community field, type the community string associated with the trap receiver.
18. Go to 24 on page 33.
19. In the Syslog Receiver Address field, type the IP address for the Syslog server.
20. In the Syslog Port field, type the UDP port number used to communicate with the Syslog server.
21. In the To field, type the e-mail address(es) to which you want to send the captured data.

    For multiple addresses, insert a comma between each address.
22. From the Slot/Port list, select the slot/ port combination for which you want to capture the packets.
23. From the Mode list, select the packets to capture: transmitted, received, or both.

24. Click **Apply**.

    The dialog box closes.

25. Click **Save**.

    A row for the new threshold is added to the thresholds table.

Variable Definitions

Variable	Value
Name	Specifies the name of the threshold. This is a mandatory field.
Device	Specifies the IP address of the device.
Description	Specifies the threshold description. You can use a maximum of 255 characters.
Threshold Type	Specifies the threshold type of application or protocol.
Protocol/Application	Specifies the application or protocol for the threshold event. This is a mandatory field.
Traffic Utilization (%)	Specifies the condition for the threshold. This is a mandatory field.
Time (minutes)	Specifies the time interval for the system to monitor the utilization. This is a mandatory field.
Severity	Specifies a user assigned severity level as one of the following: High, Medium, Low. This is a mandatory field.
Event	Specifies the event type as one of the following: • Email • Trap • Syslog • Pcap This is a mandatory field. Click **Configure event** to provide configuration details.

Deleting a threshold

About this task

Use this procedure to delete a threshold.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Thresholds**.

3. In the threshold table, click in the row of the threshold you want to delete.

   To delete more than one threshold, hold down the **Ctrl** key and click the additional rows.
4. Click the minus sign (**-**).
5. Click **Yes** to confirm the deletion.

   IP Flow deletes the threshold from the database and the corresponding row is removed from the threshold table.

Editing a threshold

Use this procedure to edit a threshold previously added to the IP Flow database.

Important:

You cannot change the name of a threshold or the device to which the threshold is applied. To do either, delete the threshold (Deleting a threshold on page 33) and add a new threshold (Adding a threshold to a device on page 31).

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Thresholds**.
3. In the threshold table, do one of the following
   - Double-click in the row of the threshold you want to edit.
   - Click in the row of the threshold you want to edit and click **Edit** in the threshold manager menu bar.
4. Change the threshold parameters as needed to meet your new requirements.
5. Click **Save** to save the changes and close the dialog box.

   OR

   Click **Reset** to reset the fields to their default values.

Variable Definitions

Variable	Value
Name	Specifies the name of the threshold. You cannot edit this field for an active threshold.
Device	Specifies the IP address of the device. You cannot edit this field for an active threshold.
Description	Specifies the threshold description. You can use a maximum of 255 characters.

Table continues…

Variable	Value
Threshold Type	Specifies the threshold type of application or protocol.
Protocol/Application	Specifies the application or protocol for the threshold event. This is a mandatory field.
Traffic Utilization (%)	Specifies the condition for the threshold.
Time (minutes)	Specifies the time interval for threshold to monitor the utilization.
Severity	Specifies a user assigned severity level as one of the following: High, Medium, Low.
Event	Specifies the event type as one of the following: • Email • Trap • Syslog • Pcap

Finding a threshold

About this task

Use this procedure to find a threshold in the threshold table.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Thresholds**.
3. From the threshold manager menu bar, click **Find**.
4. In the Find By field, select the search parameter: Name, Device IP, or Description.
5. In the Keyword field, enter the value of the parameter.
6. In the Criteria field, select the search constraints: Exact Match or Contains.
7. Do one of the following:
   - Click **Find** to initiate the search.

     The dialog box closes and the threshold table is updated so that all thresholds meeting the search definition are highlighted. If no matches exist, an information message appears.
   - Click **Close** to close the dialog box without executing a search.

Variable Definitions

Variable	Value
Find By	You can search on the name of the threshold (Name), the IP address of the device to which the threshold applies (Device IP), or the description of the threshold (Description). The Name, Device IP, and Description correspond to the columns in the threshold table.
Keyword	Keyword corresponds to the value of the Name, Device IP, or Threshold as they appear in the threshold table.
Criteria	The Exact Match option returns thresholds where the data in the table matches the keyword exactly. The Contains option returns thresholds where the data in the table contains the keyword but may contain other data.

Top views reports

You can generate a Top Report, with content that you select, between two host IPv4 addresses for a specific start date and time and end date and time.

Generating a top views report

Use this procedure to generate a report of the top views between two host IPv4 addresses for a specific date and time.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Top Reports**.
3. In the Select Date and Time section, from the drop-down menus, perform the following actions:
   a. Select the Start Date.
   b. Select the End Date.
   c. Select the Start Time.
   d. Select the End Time.
4. From the Select Report Content section, select the content for your report. You can select one or more of the following options:
   - Applications
   - Protocols
   - All Conversations
   - Hosts

- Device Ports
- Specific Conversations
- Events
- Subnets

5. In the Host IPs field, enter two IPv4 addresses.
6. Click **Generate Report**.

Trend analysis data

With the IP Flow trend analysis management tool, you can view charts with the latest trends based on protocols and applications. Trend analysis is an effective tool used for capacity planning and troubleshooting.

Analyzing trends

This procedure describes how to perform a trend analysis in IP Flow.

IP Flow provides two default trend analysis:

- Protocols trending data
- Applications trending data

You can analyze a trend for a specific protocol or application or for all protocols and applications. You can select the appropriate option in the Protocol and Application fields.

Before you begin

- To successfully plan capacity, you must use the IP Flow trend-analysis tool on a long-term basis. Using the trending tool against the IP Flow server, can affect the performance of the server. If you use trending as a troubleshooting tool over a short time frame, the server performance is not affected as much as if you do trend analysis over a longer period of time. But if you use trending as a long-term capacity-planning tool, you must consider the affect the tool can have on the IP Flow server performance.
- Trending requires the use of memory, and CPU time. Therefore, you must ensure that the IP Flow server is adequate to use the tool.
- To limit any negative performance effects on the IP Flow server process, limit the sampling rate. For a medium-term collection aimed at trend analysis, use a sampling rate of a minute. Increase the sampling rate to an hour for a long-term collection, or if the IP Flow server exists across a slow WAN link, or has low performance issues.

Procedure

1. Select **IP Flow** > **IP Flow Administration**.
2. From the Administration & Analysis pane, select **Administration** > **Trend Analysis**.

3. Select the trending data that you want to analyze, Protocols, or Applications You can perform the procedure for both trending data options.
4. In the Resolution drop down menu, select a resolution time.
   - SECOND
   - MINUTE
   - HOUR
5. In the View drop-down menu, select the trending time period.
   - Last 1 Hour
   - Last 3 Hours
   - Last 6 Hours
   - Last 9 Hours
   - Last 12 Hours
   - All Data
6. If you are analyzing the protocols trending data, then in the Protocol drop-down menu, select a protocol.
   - All

     The drop down values are populated based on the data collected on the device. The list shows all the available protocols. It is empty if there is no active device in IpFlow.
7. If you are analyzing the applications trending data, then in the Application drop-down menu, select an application.
   - All

     The drop down values are populated based on the data collected on the device. The list shows all the available applications. It is empty if there is no active device in IpFlow.
8. In the Device drop-down menu, select a device.
   - All
   - IP address for a specific device

     The drop down values are populated based on the data collected on the device. The list shows all the available devices. It is empty if there is no active device in IpFlow.
9. Click **Refresh Protocol Trending Graph**, or click **Refresh Application Trending Graph**.
10. To select a trending sampling interval, click the Resolution selection box and select the appropriate interval (For instance: second, minute, or hour).

    Note:

    Please note that in current release you cannot customize trending charts, but you can save the trend-analyzed data in PDF, XML, CSV or HTML format.

11. (Optional) To save the trend-analyzed data, click **Export Data**, and select the format you want to save the data to.
    - PDF
    - XML
    - CSV
    - HTML

Top 10 Views reports

Use the following procedures to configure Top 10 Views reports.

Displaying a Top 10 Views report

About this task

Use this procedure to display a report on the Top 10 Applications, Top 10 Conversations, Top 10 Hosts, Top 10 Ports, Top 10 Protocols, or Top 10 Subnets.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, expand Top 10 Views, and perform one of the following actions:
    - To display a Top 10 Applications report, click **Top 10 Applications**.
    - To display a Top 10 Conversations report, click **Top 10 Conversations**.
    - To display a Top 10 Hosts report, click **Top 10 Hosts**.
    - To display a Top 10 Ports report, click **Top 10 Ports**.
    - To display a Top 10 Protocols report, click **Top 10 Protocols**.
    - To display a Top 10 Subnets report, click **Top 10 Subnets**.

Configuring Top 10 Applications View

Use this procedure to choose your own set of applications for monitoring.

After you specify the set of applications, the system lists the same set of applications in the IP Flow dashboard. You can bring back the default set of Top 10 Applications by clicking on the **Show Top 10 Applications** option in the selection box.

By default, IP Flow shows the top 10 applications that consume the highest network bandwidth in an increasing order of traffic usage. But you can choose a specific set of applications in the Top 10 Applications view even if these applications may not consume a sufficient amount of network traffic.

About this task

You can use **Ctrl** or **Shift** key to make multiple selections.

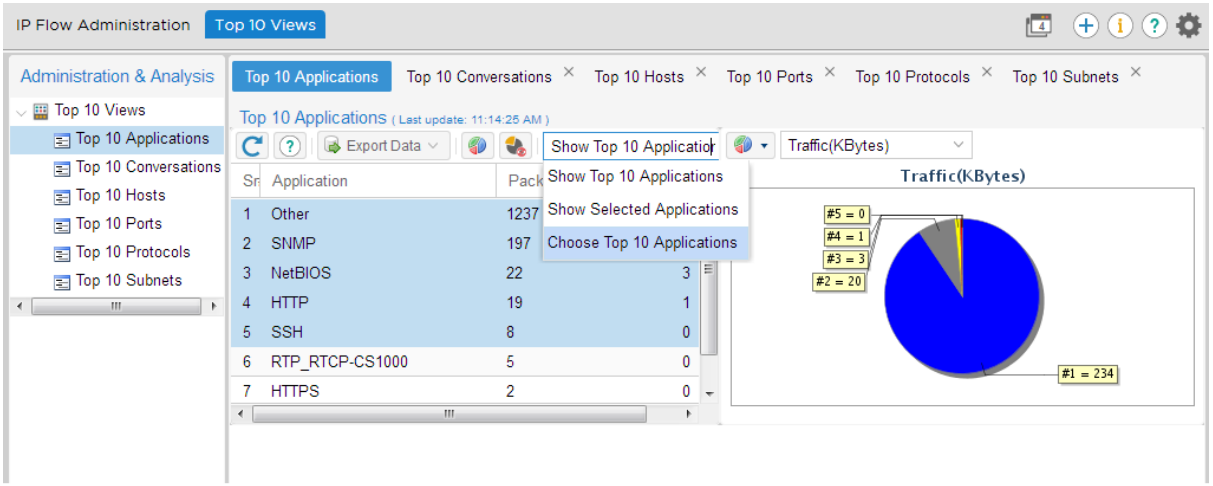
In the dialog box, the system lists application names in an increasing order of their traffic consumption, with 1 being the highest consumer. To identify the top consumers, the first 10 application names are rendered in bold, green font.

If you remove any of the highest consuming entries, the appropriate **Monitor** column or columns display a value of **No** and display in bold, red font. This indicates that the top consuming application names have been removed from user view.

Similarly, if you choose a non-top consuming application to monitor, the related **Monitor** column displays a value of **Yes** and displays in bold, red font.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views** > **Top 10 Applications**.
3. From the drop down menu in the display pane, select **Choose Top 10 Applications**.



4. Right click on an application and select or deselect it using the pop-up window options.
5. **(Optional)** Click **Set to Default** to bring back the default Top Application entries.
6. Click **Save** to save the changes.
7. Click **Close** to return to the Top 10 Applications window.

Displaying a Top 10 Applications subreport

About this task

Use this procedure to display a subreport from the Top 10 Applications report.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views** > **Top 10 Applications**.
3. Right-click the row of the application for which you want a subreport.
4. In the subreport list, select a subreport.

Displaying a Top 10 Conversations subreport

About this task

Use this procedure to display a subreport from the Top 10 Conversations report.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views** > **Top 10 Conversations**.
3. Right-click the row of the conversation for which you want a subreport.
4. From the subreport list, select a subreport.

Displaying a Top 10 Hosts subreport

About this task

Use this procedure to display a subreport from the Top 10 Hosts report.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views** > **Top 10 Hosts**.
3. Right-click the row of the host for which you want a subreport.
4. From the subreport list, select a subreport.

Displaying a Top 10 Ports subreport

About this task

Use this procedure to display the subreport from the Top 10 Ports report.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, **Top 10 Views** > **Top 10 Ports**.
3. Right-click the row of the port for which you want a subreport.
4. From the subreport list, select a subreport.

Displaying a Top 10 Protocols subreport

About this task

Use this procedure to display the subreport from the Top 10 Protocols report.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views** > **Top 10 Protocols**.
3. Right-click the row of the protocol for which you want a subreport.
4. From the subreport list, select a subreport.

Displaying a Top 10 Subnets subreport

About this task

Use this procedure to display a subreport from the Top 10 Subnets report.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views** > **Top 10 Subnets**.
3. Right-click the row of the host for which you want a subreport.
4. From the subreport list, select a subreport.

Expanding a subreport

About this task

Use this procedure to expand a minimized report linked to a Top 10 View.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views**, and select a Top 10 View.
3. Right-click the row of the host for which you want a subreport, and select a subreport from the list.
4. On the selected report, click the Expand arrow.

   The report expands.

Minimizing a subreport

About this task

Use this procedure to minimize a subreport.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views**, and select a Top 10 View.
3. Right-click the row of the host for which you want a subreport, and select a subreport from the list.
4. From the subreport, click the Collapse arrow.

   The subreport is minimized.

Closing a subreport

About this task

Use this procedure to close a subreport.

Procedure

1. Select **IP Flow** > **Top 10 Views**.
2. From the Administration & Analysis pane, select **Top 10 Views**, and select a Top 10 View.
3. Right-click the row of the host for which you want a subreport, and select a subreport from the list.
4. In the subreport section, click the **x** in the right-hand corner.

Chapter 6: Resources

Support

Go to the Avaya Support website at http://support.avaya.com for the most up-to-date documentation, product notices, and knowledge articles. You can also search for release notes, downloads, and resolutions to issues. Use the online service request system to create a service request. Chat with live agents to get answers to questions, or request an agent to connect you to a support team if an issue requires additional expertise.

Training

Ongoing product training is available. For more information or to register, you can access the Web site at http://avaya-learning.com/.

Viewing Avaya Mentor videos

Avaya Mentor videos provide technical content on how to install, configure, and troubleshoot Avaya products.

About this task

Videos are available on the Avaya Support website, listed under the video document type, and on the Avaya-run channel on YouTube.

Procedure

- To find videos on the Avaya Support website, go to http://support.avaya.com and perform one of the following actions:
  - In **Search**, type `Avaya Mentor Videos` to see a list of the available videos.
  - In **Search**, type the product name. On the Search Results page, select **Video** in the **Content Type** column on the left.

- To find the Avaya Mentor videos on YouTube, go to www.youtube.com/AvayaMentor and perform one of the following actions:
  - Enter a key word or key words in the **Search Channel** to search for a specific product or topic.
  - Scroll down Playlists, and click the name of a topic to see the available list of videos posted on the website.

Note:

Videos are not available for all products.

Documentation

The following table lists the documents related to this product. Download the documents from the Avaya Support website at http://support.avaya.com.

Document title	Use this document for:	Audience
Avaya Network Management Solution Description, NN48100–100	Description of each verified reference configuration.	System administrator
Deploying Avaya Fabric Orchestrator, NN48100–101	Installing, configuring, initial administration, and basic maintenance checklist and procedures.	System administrator
Getting Started and Locating the latest software and Release Notes for Avaya Fabric Orchestrator, NN48100–102	Locating the latest software and product release notes.	System administrator
Network Monitoring using Avaya Fabric Orchestrator, NN48100–500	Monitoring the managed objects.	System administrator
Network Configuration using Avaya Fabric Orchestrator, NN48100–501	Configuring and managing Avaya Enterprise family of devices from discovered network.	System administrator
Bulk Device Configuration Management using Avaya Fabric Orchestrator, NN48100–502	Performing a variety of management tasks across multiple device types using a web-based interface.	System administrator
Virtualization Configuration using Avaya Fabric Orchestrator, NN48100–503	Connecting the vCenter server to the system, to help the data center administrator to configure the network changes that apply to the data center.	System administrator

Table continues…

Document title	Use this document for:	Audience
IP Flow Configuration using Avaya Fabric Orchestrator, NN48100–504	Collecting and analyzing IP flows from IPFIX-, NetFlow v5-, and NetFlow v9- enabled devices.	System administrator
Administration using Avaya Fabric Orchestrator, NN48100–600	System administration procedures.	System administrator
Avaya Network Management Traps and Trends Reference, NN48100–700	Viewing a list of supported traps and trends.	System administrator
Avaya Network Management Supported Devices, Device MIBs, and Legacy Devices Reference, NN48100–701	Confirming support for devices and MIBs.	System administrator
Troubleshooting Avaya Fabric Orchestrator, NN48100–702	Troubleshooting information for the system.	System administrator

Searching a documentation collection

On the Avaya Support website, you can download the documentation library for a specific product and software release to perform searches across an entire document collection. For example, you can perform a single, simultaneous search across the collection to quickly find all occurrences of a particular feature. Use this procedure to perform an index search of your documentation collection.

Before you begin

- Download the documentation collection zip file to your local computer.
- You must have Adobe Acrobat or Adobe Reader installed on your computer.

Procedure

1. Extract the document collection zip file into a folder.
2. Navigate to the folder that contains the extracted files and open the file named <*product_name_release*>.pdx.
3. In the Search dialog box, select the option **In the index named <*product_name_release*>.pdx**.
4. Enter a search word or phrase.
5. Select any of the following to narrow your search:
   - Whole Words Only
   - Case-Sensitive
   - Include Bookmarks
   - Include Comments
6. Click **Search**.

The search results show the number of documents and instances found. You can sort the search results by Relevance Ranking, Date Modified, Filename, or Location. The default is Relevance Ranking.

Subscribing to e-notifications

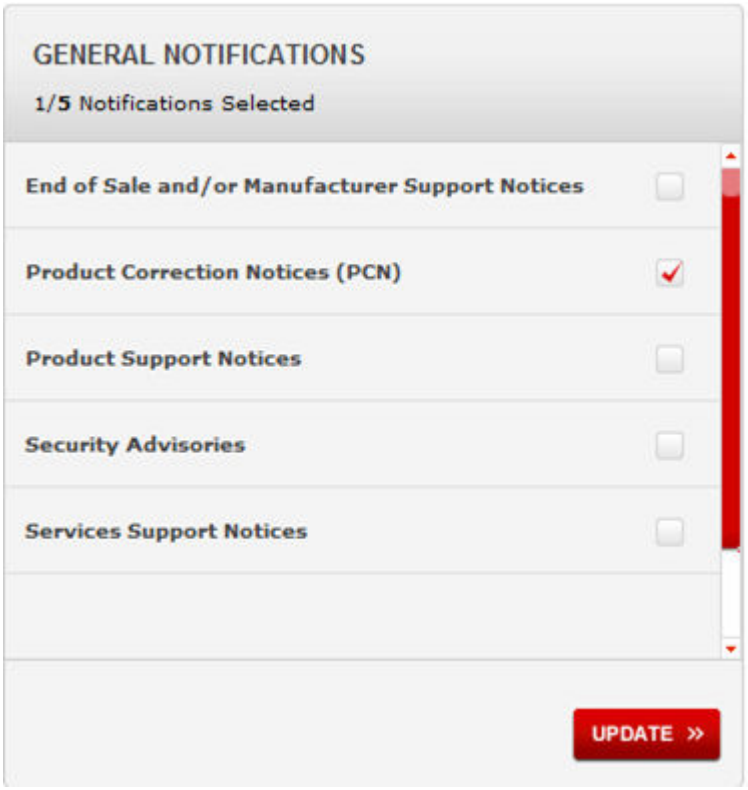
Subscribe to e-notifications to receive an email notification when documents are added to or changed on the Avaya Support website.

About this task

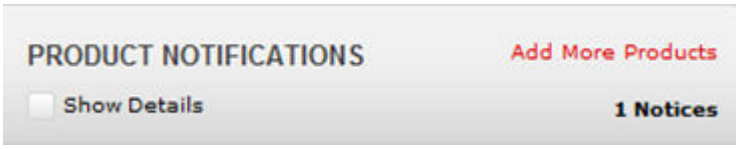
You can subscribe to different types of general notifications, for example, Product Correction Notices (PCN), which apply to any product or a specific product. You can also subscribe to specific types of documentation for a specific product, for example, Application & Technical Notes for Virtual Services Platform 7000.

Procedure

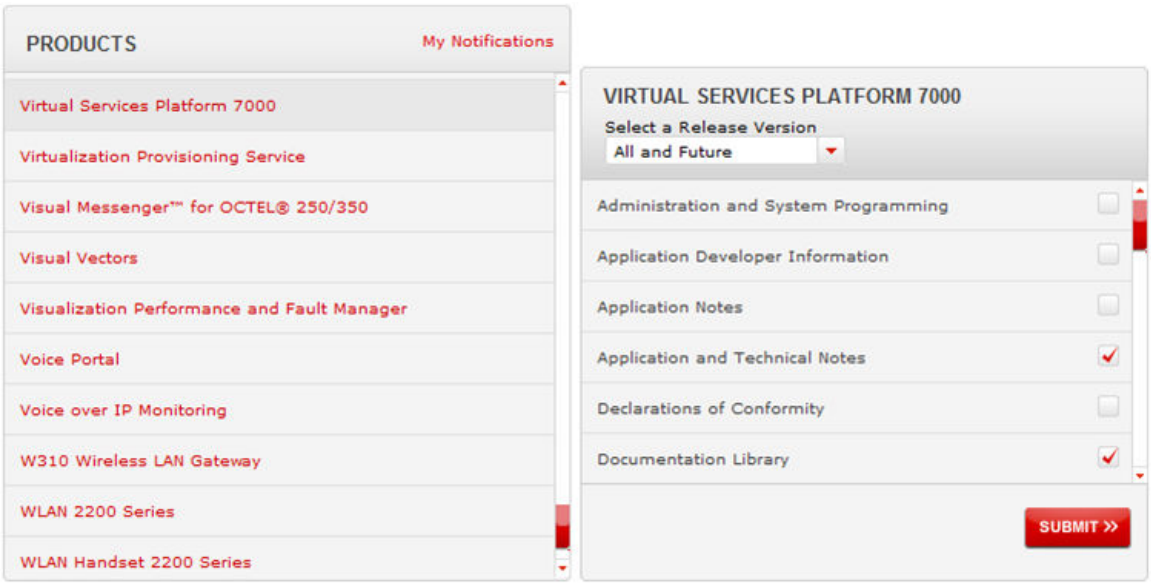
1. In an Internet browser, go to https://support.avaya.com.
2. Type your username and password, and then click **Login**.
3. Under **My Information**, select **SSO login Profile**.
4. Click **E-NOTIFICATIONS**.
5. In the GENERAL NOTIFICATIONS area, select the required documentation types, and then click **UPDATE**.



6. Click **OK**.
7. In the PRODUCT NOTIFICATIONS area, click **Add More Products**.



8. Scroll through the list, and then select the product name.
9. Select a release version.
10. Select the check box next to the required documentation types.



11. Click **Submit**.