

HOW TO GET A LICENSE FOR AVAYA NETWORKING PRODUCTS

IDENTITY ENGINES

1. SEND AN EMAIL REQUEST TO: DATALICENSING@AVAYA.COM
2. INCLUDE IN YOUR EMAIL:
 - a. SERIAL NUMBER OF YOUR IGNITION SERVER (OR SERVERS IF HA CONFIGURATION)
 - i. DASHBOARD > CONFIGURATION > NODE > STATUS TAB > SERIAL NUMBER
 - b. LIST THE SOFTWARE MODULES YOU PURCHASED (E.G. GUEST MANAGER, ACCESS PORTAL...)
 - c. LICENSE AUTHORIZATION CODES RECEIVED WITH THE DVDs (E.G. A123456789)

VPN GATEWAY

1. SEND AN EMAIL REQUEST TO: DATALICENSING@AVAYA.COM
2. INCLUDE IN YOUR EMAIL:
 - a. MAC ADDRESS OF YOUR VPN GATEWAY (MIP MAC IF HA CLUSTER)
 - i. FROM CLI >> Main# /info/local
 - b. LIST OF ORDER CODES ASSOCIATED WITH PURCHASE.
 - c. LICENSE AUTHORIZATION CODES (LAC) RECEIVED WITH PURCHASE.

SECURE ROUTER

1. SEND AN EMAIL REQUEST TO: DATALICENSING@AVAYA.COM
2. INCLUDE IN YOUR EMAIL:
 - a. THE TYPE OF SECURE ROUTER (SR1001, SR1002, SR1004, SR2330, SR3120, SR4134 or AG2330)
 - b. THE ORDER CODE FOR THE LICENSE(S) ORDERED.
 - c. LICENSE AUTHORIZATION CODE (LAC) RECEIVED WITH THE PURCHASE.
 - d. THE SERIAL NUMBER OF THE ROUTER
 - i. TO OBTAIN THE SERIAL NUMBER FROM THE SECURE ROUTER 100x/3120
 1. From the CLI >show system configuration
 - ii. TO OBTAIN THE SERIAL NUMBER FROM A AG2330/SR2330/SR4134
 1. From the CLI >show chassis
 2. The serial number required is for slot 0 MPU_A.