

Avaya Identity Engines Ignition Analytics Release Notes - Software Release 8.0/ 8.0.1

Avaya Identity Engines Ignition Server Release 8.0

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Avaya Identity Engines Ignition Server

Release: 8.0

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NOTE:

Ignition Analytics is considered as a patch which requires installing Ignition Analytics 8.0.0 first and then Ignition Analytics 8.0.1 – hence please read through this entire Release Notes document including 8.0.0 sections as well as 8.0.1 sections.

DOCUMENT CHANGES SINCE LAST ISSUE

The following change has been made to this document since the last issue:

• Added a procedure for obtaining a license for Identity Engines using a new E-mail address. For more information, see <u>Obtaining a license for identity engines</u>.

CHANGES IN IGNITION ANALYTICS RELEASE 8.0.0 AND 8.0.1

Avaya Ignition Analytics Release 8.0.0 changes include the following:

- 1. IA8.0.0 support the addition of 5 attributes to the Access log:
 - The Ignition Server Export Log files parsed and processed by Ignition Analytics has the following filename convention:
 - "<ipaddress> Access <year><month><day> <hour><minute> <starting recordId>.csv"
 - Ignition Analytics does not process any other Ignition Server Log Export files that may have been exported to the Ignition Analytics server.
 - Following are the additional device profiling attributes being sent as part of the Ignition Server release 8.0:
 - o DeviceMAC
 - DeviceOSType
 - DeviceOSVersion
 - DeviceSubType
 - DeviceType
- 2. These attributes are added to the following two standard usage reports:
 - Usage Detail by Selected User
 - Usage Detail by User
- 3. The following GUI items are updated:
 - Update GUI look and feel.
 - Add "Ignition Analytics" at header
- 4. Add to report period selection the following two additional options:
 - "Year to Date"
 - "Last Year"
- 5. Data in sample database is updated to year 2011.

CHANGES IN IGNITION ANALYTICS RELEASE 8.0.1

Avaya Ignition Analytics Release 8.0.1 changes include the following:

- 1. Bug fix on format validation for user entries on IP address when adding Ignition Server IP Address to the SFTP Settings
- 2. Bug fix for correct values on Device Mac, Device OS Type, Device OS Version, Device OS Subtype, Device Type on Ignition Analytics 8.0 "Usage Detail by Selected User" and "Usage Detail by User" reports.

SYSTEM REQUIREMENTS

The Application server performs information processing, report generation and delivery and following are the system requirements for the application

SOFTWARE REQUIREMENTS

- A PC running a supported Microsoft Windows Operating System with an NTFS file system partition. You will install Ignition Analytics and its supporting components on this PC. Ignition Analytics is currently supported on Microsoft Windows XP SP3 32-bit, Windows Server 2003 32-bit and Windows Server 2008 32-bit.
- The Ignition Analytics product, which contains:
 - Java SE Runtime Environment (JRE) Version 6
 - Apache Tomcat 6.0
 - PostgreSQL 8.3
 - CopSSH 3.1.1
 - Jasper Server 3.0
 - iDMS 3.1
 - Ignition Analytics

NOTE: Be sure that you are logged in as an Administrator with full administrative rights on the system.

NOTE: It is required that Ignition Analytics will be installed on its own dedicated Windows server. The Ignition Analytics does not support installation of other Identity Engines applications on the same server as Ignition Analytics.

HARDWARE REQUIREMENTS

Minimum recommended hardware requirements for the application server machine that hosts the Application:

- 2+ GHz processor
- 2 GB RAM
- 3 GB minimum available hard drive space

NOTE: The hard drive space reflected above is only for the installed application. Be sure to increase the hard drive space based on storage requirements for data logs and level of application usage.

BROWSER REQUIREMENTS

The Application is compatible with the following Web browsers:

- Microsoft Internet Explorer, version 6.0 or later, running on Windows
 - Firefox 1.5 or later, running on Windows

IGNITION SERVER REQUIREMENTS

Ignition Analytics version v8.0.0/8.0.1 is compatible with Ignition Server version v8.0, Note that Ignition Analytics is not compatible with Ignition Server 7.0 release.

OBTAINING A LICENSE FOR IDENTITY ENGINES

- 1. Send an email request to <u>datalicensing@avaya.com</u>.
- 2. In your E-mail, include the following information:
 - a. Serial number of your ignition server, or servers for HA configuration.
 - b. List of software modules you purchased; for example, Guest Manager or MS-NAP.
 - c. License authorization codes received with the DVDs; for example, A123456789.

NOTE:

The E-mail account <u>avaya0118@gwsmail.com</u> is no longer active. To request a license, contact <u>datalicensing@avaya.com</u>.

INSTALLING IGNITION ANALYTICS 8.0.0

To install the Application, carefully follow the Ignition Analytics user Manual which will guide you through a fresh install or an upgrade from an existing Ignition Analytics installation, with the executable file, IgnitionAnalytics_8.0.exe.

INSTALLING IGNITION ANALYTICS RELEASE 8.0.1

NOTE:

Follow these instructions of installing Ignition Analytics 8.0.1 only after you have fully completed installing 8.0.0. Ignition Analytics Release 8.0.1 supports upgrades from an existing Ignition Analytics 8.0.0 installation ONLY. You must have Ignition Analytics 8.0.0 installed first.

To install the Application, launch the executable file, IgnitionAnalytics_8.0.1.exe; the installer will guide you through the upgrade.

NOTE:

Make sure to **stop sending** Export Logs on the Ignition Server 8.0. Make sure that IA 8.0.0 completes the processing of all Data Import of the Ignition Server 8.0 Export Logs. It is required that you save all other open application files and close these applications prior to beginning this installation.

You must accept the license agreement terms to proceed with the installation of the Application. After reading the license agreement, click the "I Agree" button to accept the license agreement to continue with the installation.

The installer will indicate that Ignition Analytic 8.0.0 is detected. Click yes to continue the upgrade to Ignition Analytics version 8.0.1.

Sho	Avaya Ignition Analytics Setup
	Ignition Analytic 8.0.0 is detected. Do you want to upgrade to Ignition
	Analytics 8.0.1?
	Yes No

Upon completion of the Ignition Analytics upgrade process, following notification will be shown.

ng Tomcat service te file: C: 'Program Files'Apache Software Foundation'(Tomcat 6.0)(webapps Avaya Ignition Analytics Setup	
	ROO
	×
Congratulations! Ignition Analytics 8.0.1 has been successfully upgraded	. I
congratalations. Ignition minary actions I has been bacebolary apgraded	
OK	
te file: C:\Program Files\Avaya\Ignition Analytics\upgradebuild.xml	
ting Tomcat service	

LICENSING OF THE IGNTION ANALYTICS APPLICATION

Connect to The Application and login using the Username and Password provided (see the Ignition Analytics Manual for the default login settings).

NOTE:

If the system is newly installed, you will be prompted to enter your license key to register the application before you can access the application. **The system will need to be able to access the internet in order to complete the license key registration** or device without internet access can access Ignition Analytics application before registration for 15 days.

Your IA7.0 license is good for IA8.0 and IA8.0.1. You will not be required to re-enter the license key after upgrading to IA8.0 and IA8.0.1