



# Nortel VPN Tunnel Guard

## Software Release 4.5.0.0

### **1. Release Summary**

Release Date: November 16, 2007

Purpose: Software release to address customer found software issues.

### **2. Important Notes Before Upgrading to This Release**

It is recommended that this version of the Tunnel Guard agent be used with the following:

Nortel VPN Router V7\_05.300

Product Link : <http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=12325>

Nortel VPN Client V7.01.250

Product Link : <http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=10621>

Nortel VPN Gateway 7.0.1

Product Link: <http://support.nortel.com/go/main.jsp?cscat=SWDETAIL&id=645959&poid=15081>

Nortel Secure Network Access 1.6.1

Product Link: <https://support.nortel.com/go/main.jsp?cscat=SWDETAIL&id=626071&poid=15661>

TunnelGuard Product Link: <http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=12442>

### **3. Platforms Supported**

Windows 2000

Windows XP

Windows Vista

### **4. Version of Previous Release**

V3.5.0.0

V4.0.0.0

### **5. Compatibility**

### **6. Changes in This Release**

TunnelGuard 4.5 combines the “Pre-Defined Rules”, introduced in TG 4.0, with the SingleSignOn feature, introduced in TunnelGuardG 3.5. Customers who need to combine NSNA 1.6.1 and NVG 7.0 functionality should use this release of TunnelGuard. This product is supported to be used with NVG, NSNA, and NVR.

#### **New Features in This Release**

None

#### **Old Features Removed From This Release**

None

#### **Problems Resolved in this Release**

Nortel VPN Tunnel Guard version 4.5.0.0 resolves the following issues:

##### **Q01744780 – Single Sign On not working for all conditions**

In some situations, a Windows user may be presented with the Windows login screen before the TunnelGuard service has completely started. When this happens Windows may not be able to communicate with the domain controller and will perform a "cached credential" login if local/domain policy allows it. Since the cached credential login may take place before TunnelGuard is fully active the TunnelGuard single sign on processing may also not take place.

This release resolves this issue by adding synchronization components that insure the TunnelGuard service has completed startup activities, including system session login if so configured, before the user is presented with the login screen.

##### **Q01760987-**

The PC has to be rebooted for certain parameters to take effect. A reboot prompt was added to inform the user of this requirement.

### **7. Outstanding Issues**

None

### **8. Known Limitations**

None

### **9. Documentation Corrections**

None

For other known issues, please refer to the product release notes and technical documentation available from the Nortel Technical Support web site at: <http://www.nortel.com/support> .

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