
Upgrading to Extreme Access Control 7.0

This document provides information on upgrading from NAC 6.2, and NAC 6.3 to Extreme Access Control 7.0, including requirements and instructions for upgrading the software on your Access Control Gateway engines.

NOTE: NAC 7.0 is not supported on the 2S Series and 7S Series Access Control Controllers. You cannot upgrade Access Control Controllers to version 7.0, but you can use NAC Manager 7.0 to manage controllers running version 4.3.xx.

Requirements

When upgrading to Management Center NAC Manager 7.0, you are not required to upgrade your Access Control engine version to 7.0. However, both NAC Manager and the Access Control engine must be at version 7.0 in order to take advantage of the new NAC 7.0 features. Extreme Management Center NAC Manager 7.0 supports managing Access Control engine versions 7.0, 6.3, and 6.2.

If your NAC solution utilizes a Nessus assessment server, you should upgrade your assessment agent adapter to version 7.0 if you upgrade to NAC 7.0. Adapter installation instructions can be found in the NAC Manager User Guide in the Assessment section.

If you choose to upgrade your Extreme Access Control engine software to version 7.0, refer to the following section for information and instructions.

Upgrading Extreme Access Control Engine Software

Use the following steps to upgrade your Access Control engine to software version 7.0.

1. There must be at least 2 GB of available disk space on the /opt partition for installing the Access Control engine software. To determine the amount of space available on the engine, run the following command:

```
df -lh
```

The available space is listed under the Avail column for the line listing the /opt partition:

```
root@nacappliance:~$ df -lh
Filesystem      Size  Used Avail Use% Mounted on
/dev/sda1       31G   1.4G  28G   5%  /
/dev/sda3       99G   4.7G  89G   5%  /opt
```

2. Determine whether you have a 32-bit or 64-bit engine. You need this information in order to proceed with the upgrade. The remaining steps vary slightly depending on which type of engine you are upgrading.

If the Access Control engine is currently running version 4.4 or earlier, it is a 32-bit engine.

For Access Control engines running version 5.0 or later, run the following command:

```
more/etc/os-version
```

If the contents of the file say "Ubuntu 12.04lts (64bit)", you have a 64-bit engine. Proceed to step 3.

If the contents of the file say "Slackware 12.2 (32bit)", you have a 32-bit engine. If you have a 32-bit engine, please refer to the [Upgrading to a 64-bit Extreme Access Control Engine](#) topic.

3. Go to the Management Center (NetSight) (NMS) software download web page to download the upgrade file and copy it to the engine: <http://extranet.enterasys.com/downloads/Pages/NMS.aspx>
After entering your email address and password, the NetSight page displays. Click on the Software tab and select a version of NetSight. Scroll down to see the Extreme Access Control engine images.

Download the Extreme Access Control 64 Bit Engine Upgrade (BIN) file.

4. Open a shell and "cd" to the directory where you downloaded the upgrade file.
5. Change the permissions on the upgrade file by entering the following command at the shell prompt:

```
chmod 755 nac_appliance_64bit_sw_upgrade_to_7.0.0.x.bin
```

6. Run the install program by entering the following command:

```
./nac_appliance_64bit_sw_upgrade_to_7.0.0.x.bin
```

7. The upgrade process begins by extracting the upgrade files. When the upgrade is complete, you can login to the engine, if desired. (If you ran the upgrade from an SSH session, you will not need to login.) Because your Access Control engine settings were migrated, you are not required to perform any configuration on the engine following the upgrade. However, if you this is a new installation, you need to specify the IP address of the Management Center (NetSight) server by entering the following command:

```
/opt/nac/configMgmtIp <NetSight Server IP>  
nacctl restart
```

8. Use NAC Manager to enforce to the engine. Enforcing writes your NAC Manager configuration information to the engine and without the enforce, the engine will not function correctly.

NOTES: If you are using Extreme Networks onboard agent-less assessment, a new version of the agent-less assessment software is automatically installed during the upgrade, as long as it is a newer version than the one currently installed.

If you are using Extreme Networks onboard agent-based assessment, the agent version is automatically upgraded during the install. If you would like end-systems to update their agent to the new version, you must configure your assessment test set to test for the new agent version.

Getting Help

If you require assistance, contact Extreme Networks Global Technical Assistance Center using one of the following methods.

Web www.extremenetworks.com/support/

Phone 1-800-872-8440 (toll-free in U.S. and Canada) or 1-603-952-5000
For the Extreme Networks Support phone number in your country:
www.extremenetworks.com/support/contact/

Email support@extremenetworks.com

06/2016

P/N: 9034995-01

Subject to Change Without Notice

Notice

Copyright © 2016 Extreme Networks, Inc. All Rights Reserved.

Legal Notices

Extreme Networks, Inc., on behalf of or through its wholly-owned subsidiary, Enterasys Networks, Inc., reserves the right to make changes in specifications and other information contained in this document and its website without prior notice. The reader should in all cases consult representatives of Extreme Networks to determine whether any such changes have been made.

The hardware, firmware, software or any specifications described or referred to in this document are subject to change without notice.

Trademarks

Extreme Networks and the Extreme Networks logo are trademarks or registered trademarks of Extreme Networks, Inc. in the United States and/or other countries.

All other names (including any product names) mentioned in this document are the property of their respective owners and may be trademarks or registered trademarks of their respective companies/owners.

For additional information on Extreme Networks trademarks, please see:
www.extremenetworks.com/company/legal/trademarks/

Support

For product support, including documentation, visit:
www.extremenetworks.com/support/

Contact

Extreme Networks, Inc.,
145 Rio Robles
San Jose, CA 95134
Tel: +1 408-579-2800

Toll-free: +1 888-257-3000



Extreme Networks® Software License Agreement

This Extreme Networks Software License Agreement is an agreement ("Agreement") between You, the end user, and Extreme Networks, Inc. ("Extreme"), on behalf of itself and its Affiliates (as hereinafter defined and including its wholly owned subsidiary, Enterasys Networks, Inc. as well as its other subsidiaries). This Agreement sets forth Your rights and obligations with respect to the Licensed Software and Licensed Materials. BY INSTALLING THE LICENSE KEY FOR THE SOFTWARE ("License Key"), COPYING, OR OTHERWISE USING THE LICENSED SOFTWARE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS AGREEMENT, WHICH INCLUDES THE LICENSE AND THE LIMITATION OF WARRANTY AND DISCLAIMER OF LIABILITY. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, RETURN THE LICENSE KEY TO EXTREME OR YOUR DEALER, IF ANY, OR DO NOT USE THE LICENSED SOFTWARE AND CONTACT EXTREME OR YOUR DEALER WITHIN TEN (10) DAYS FOLLOWING THE DATE OF RECEIPT FOR A REFUND. IF YOU HAVE ANY QUESTIONS ABOUT THIS AGREEMENT, CONTACT EXTREME, Attn: LegalTeam@extremenetworks.com.

1. **DEFINITIONS.** "Affiliates" means any person, partnership, corporation, limited liability company, or other form of enterprise that directly or indirectly through one or more intermediaries, controls, or is controlled by, or is under common control with the party specified. "Server Application" shall refer to the License Key for software installed on one or more of Your servers. "Client Application" shall refer to the application to access the Server Application. "Licensed Materials" shall collectively refer to the licensed software (including the Server Application and Client Application), Firmware, media embodying the software, and the documentation. "Concurrent User" shall refer to any of Your individual employees who You provide access to the Server Application at any one time. "Firmware" refers to any software program or code imbedded in chips or other media. "Licensed Software" refers to the Software and Firmware collectively.
2. **TERM.** This Agreement is effective from the date on which You install the License Key, use the Licensed Software, or a Concurrent User accesses the Server Application. You may terminate the Agreement at any time by destroying the Licensed Materials, together with all copies, modifications

and merged portions in any form. The Agreement and Your license to use the Licensed Materials will also terminate if You fail to comply with any term of condition herein.

3. GRANT OF SOFTWARE LICENSE. Extreme will grant You a non-transferable, non-exclusive license to use the machine-readable form of the Licensed Software and the accompanying documentation if You agree to the terms and conditions of this Agreement. You may install and use the Licensed Software as permitted by the license type purchased as described below in License Types. The license type purchased is specified on the invoice issued to You by Extreme or Your dealer, if any. YOU MAY NOT USE, COPY, OR MODIFY THE LICENSED MATERIALS, IN WHOLE OR IN PART, EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT.
4. LICENSE TYPES.
 - *Single User, Single Computer.* Under the terms of the Single User, Single Computer license, the license granted to You by Extreme when You install the License Key authorizes You to use the Licensed Software on any one, single computer only, or any replacement for that computer, for internal use only. A separate license, under a separate Software License Agreement, is required for any other computer on which You or another individual or employee intend to use the Licensed Software. A separate license under a separate Software License Agreement is also required if You wish to use a Client license (as described below).
 - *Client.* Under the terms of the Client license, the license granted to You by Extreme will authorize You to install the License Key for the Licensed Software on your server and allow the specific number of Concurrent Users shown on the relevant invoice issued to You for each Concurrent User that You order from Extreme or Your dealer, if any, to access the Server Application. A separate license is required for each additional Concurrent User.
5. AUDIT RIGHTS. You agree that Extreme may audit Your use of the Licensed Materials for compliance with these terms and Your License Type at any time, upon reasonable notice. In the event that such audit reveals any use of the Licensed Materials by You other than in full compliance with the license granted and the terms of this Agreement, You shall reimburse Extreme for all reasonable expenses related to such audit in addition to any other liabilities You may incur as a result of such non-compliance, including but not limited to additional fees for Concurrent Users over and above those specifically granted to You. From time to time, the Licensed Software will upload information about the Licensed Software and the associated devices to

Extreme. This is to verify the Licensed Software is being used with a valid license. By using the Licensed Software, you consent to the transmission of this information. Under no circumstances, however, would Extreme employ any such measure to interfere with your normal and permitted operation of the Products, even in the event of a contractual dispute.

6. RESTRICTION AGAINST COPYING OR MODIFYING LICENSED

MATERIALS. Except as expressly permitted in this Agreement, You may not copy or otherwise reproduce the Licensed Materials. In no event does the limited copying or reproduction permitted under this Agreement include the right to decompile, disassemble, electronically transfer, or reverse engineer the Licensed Software, or to translate the Licensed Software into another computer language.

The media embodying the Licensed Software may be copied by You, in whole or in part, into printed or machine readable form, in sufficient numbers only for backup or archival purposes, or to replace a worn or defective copy. However, You agree not to have more than two (2) copies of the Licensed Software in whole or in part, including the original media, in your possession for said purposes without Extreme's prior written consent, and in no event shall You operate more copies of the Licensed Software than the specific licenses granted to You. You may not copy or reproduce the documentation. You agree to maintain appropriate records of the location of the original media and all copies of the Licensed Software, in whole or in part, made by You. You may modify the machine-readable form of the Licensed Software for (1) your own internal use or (2) to merge the Licensed Software into other program material to form a modular work for your own use, provided that such work remains modular, but on termination of this Agreement, You are required to completely remove the Licensed Software from any such modular work. Any portion of the Licensed Software included in any such modular work shall be used only on a single computer for internal purposes and shall remain subject to all the terms and conditions of this Agreement. You agree to include any copyright or other proprietary notice set forth on the label of the media embodying the Licensed Software on any copy of the Licensed Software in any form, in whole or in part, or on any modification of the Licensed Software or any such modular work containing the Licensed Software or any part thereof.

7. TITLE AND PROPRIETARY RIGHTS

- a. The Licensed Materials are copyrighted works and are the sole and exclusive property of Extreme, any company or a division thereof which Extreme controls or is controlled by, or which may result from the merger or consolidation with Extreme (its "Affiliates"), and/or their suppliers.

This Agreement conveys a limited right to operate the Licensed Materials and shall not be construed to convey title to the Licensed Materials to You. There are no implied rights. You shall not sell, lease, transfer, sublicense, dispose of, or otherwise make available the Licensed Materials or any portion thereof, to any other party.

- b. You further acknowledge that in the event of a breach of this Agreement, Extreme shall suffer severe and irreparable damages for which monetary compensation alone will be inadequate. You therefore agree that in the event of a breach of this Agreement, Extreme shall be entitled to monetary damages and its reasonable attorney's fees and costs in enforcing this Agreement, as well as injunctive relief to restrain such breach, in addition to any other remedies available to Extreme.

8. PROTECTION AND SECURITY. In the performance of this Agreement or in contemplation thereof, You and your employees and agents may have access to private or confidential information owned or controlled by Extreme relating to the Licensed Materials supplied hereunder including, but not limited to, product specifications and schematics, and such information may contain proprietary details and disclosures. All information and data so acquired by You or your employees or agents under this Agreement or in contemplation hereof shall be and shall remain Extreme's exclusive property, and You shall use your best efforts (which in any event shall not be less than the efforts You take to ensure the confidentiality of your own proprietary and other confidential information) to keep, and have your employees and agents keep, any and all such information and data confidential, and shall not copy, publish, or disclose it to others, without Extreme's prior written approval, and shall return such information and data to Extreme at its request. Nothing herein shall limit your use or dissemination of information not actually derived from Extreme or of information which has been or subsequently is made public by Extreme, or a third party having authority to do so.

You agree not to deliver or otherwise make available the Licensed Materials or any part thereof, including without limitation the object or source code (if provided) of the Licensed Software, to any party other than Extreme or its employees, except for purposes specifically related to your use of the Licensed Software on a single computer as expressly provided in this Agreement, without the prior written consent of Extreme. You agree to use your best efforts and take all reasonable steps to safeguard the Licensed Materials to ensure that no unauthorized personnel shall have access thereto and that no unauthorized copy, publication, disclosure, or distribution, in whole or in part, in any form shall be made, and You agree to notify Extreme

of any unauthorized use thereof. You acknowledge that the Licensed Materials contain valuable confidential information and trade secrets, and that unauthorized use, copying and/or disclosure thereof are harmful to Extreme or its Affiliates and/or its/their software suppliers.

9. MAINTENANCE AND UPDATES. Updates and certain maintenance and support services, if any, shall be provided to You pursuant to the terms of an Extreme Service and Maintenance Agreement, if Extreme and You enter into such an agreement. Except as specifically set forth in such agreement, Extreme shall not be under any obligation to provide Software Updates, modifications, or enhancements, or Software maintenance and support services to You.
10. DEFAULT AND TERMINATION. In the event that You shall fail to keep, observe, or perform any obligation under this Agreement, including a failure to pay any sums due to Extreme, or in the event that you become insolvent or seek protection, voluntarily or involuntarily, under any bankruptcy law, Extreme may, in addition to any other remedies it may have under law, terminate the License and any other agreements between Extreme and You.
 - a. Immediately after any termination of the Agreement or if You have for any reason discontinued use of Software, You shall return to Extreme the original and any copies of the Licensed Materials and remove the Licensed Software from any modular works made pursuant to Section 3, and certify in writing that through your best efforts and to the best of your knowledge the original and all copies of the terminated or discontinued Licensed Materials have been returned to Extreme.
 - b. Sections 1, 7, 8, 10, 11, 12, 13, 14 and 15 shall survive termination of this Agreement for any reason.
11. EXPORT REQUIREMENTS. You are advised that the Software is of United States origin and subject to United States Export Administration Regulations; diversion contrary to United States law and regulation is prohibited. You agree not to directly or indirectly export, import or transmit the Software to any country, end user or for any Use that is prohibited by applicable United States regulation or statute (including but not limited to those countries embargoed from time to time by the United States government); or contrary to the laws or regulations of any other governmental entity that has jurisdiction over such export, import, transmission or Use.
12. UNITED STATES GOVERNMENT RESTRICTED RIGHTS. The Licensed Materials (i) were developed solely at private expense; (ii) contain "restricted computer software" submitted with restricted rights in

accordance with section 52.227-19 (a) through (d) of the Commercial Computer Software-Restricted Rights Clause and its successors, and (iii) in all respects is proprietary data belonging to Extreme and/or its suppliers. For Department of Defense units, the Licensed Materials are considered commercial computer software in accordance with DFARS section 227.7202-3 and its successors, and use, duplication, or disclosure by the U.S. Government is subject to restrictions set forth herein.

13. LIMITED WARRANTY AND LIMITATION OF LIABILITY. The only warranty that Extreme makes to You in connection with this license of the Licensed Materials is that if the media on which the Licensed Software is recorded is defective, it will be replaced without charge, if Extreme in good faith determines that the media and proof of payment of the license fee are returned to Extreme or the dealer from whom it was obtained within ninety (90) days of the date of payment of the license fee.
- NEITHER EXTREME NOR ITS AFFILIATES MAKE ANY OTHER WARRANTY OR REPRESENTATION, EXPRESS OR IMPLIED, WITH RESPECT TO THE LICENSED MATERIALS, WHICH ARE LICENSED "AS IS". THE LIMITED WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED, AND STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. ONLY TO THE EXTENT SUCH EXCLUSION OF ANY IMPLIED WARRANTY IS NOT PERMITTED BY LAW, THE DURATION OF SUCH IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH ABOVE. YOU ASSUME ALL RISK AS TO THE QUALITY, FUNCTION AND PERFORMANCE OF THE LICENSED MATERIALS. IN NO EVENT WILL EXTREME OR ANY OTHER PARTY WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THE LICENSED MATERIALS BE LIABLE FOR SPECIAL, DIRECT, INDIRECT, RELIANCE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF DATA OR PROFITS OR FOR INABILITY TO USE THE LICENSED MATERIALS, TO ANY PARTY EVEN IF EXTREME OR SUCH OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL EXTREME OR SUCH OTHER PARTY'S LIABILITY FOR ANY DAMAGES OR LOSS TO YOU OR ANY OTHER PARTY EXCEED THE LICENSE FEE YOU PAID FOR THE LICENSED MATERIALS.
- Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply

to You. This limited warranty gives You specific legal rights, and You may also have other rights which vary from state to state.

14. JURISDICTION. The rights and obligations of the parties to this Agreement shall be governed and construed in accordance with the laws and in the State and Federal courts of the State of California, without regard to its rules with respect to choice of law. You waive any objections to the personal jurisdiction and venue of such courts. None of the 1980 United Nations Convention on the Limitation Period in the International Sale of Goods, and the Uniform Computer Information Transactions Act shall apply to this Agreement.
15. GENERAL.
 - a. This Agreement is the entire agreement between Extreme and You regarding the Licensed Materials, and all prior agreements, representations, statements, and undertakings, oral or written, are hereby expressly superseded and canceled.
 - b. This Agreement may not be changed or amended except in writing signed by both parties hereto.
 - c. You represent that You have full right and/or authorization to enter into this Agreement.
 - d. This Agreement shall not be assignable by You without the express written consent of Extreme. The rights of Extreme and Your obligations under this Agreement shall inure to the benefit of Extreme's assignees, licensors, and licensees.
 - e. Section headings are for convenience only and shall not be considered in the interpretation of this Agreement.
 - f. The provisions of the Agreement are severable and if any one or more of the provisions hereof are judicially determined to be illegal or otherwise unenforceable, in whole or in part, the remaining provisions of this Agreement shall nevertheless be binding on and enforceable by and between the parties hereto.
 - g. Extreme's waiver of any right shall not constitute waiver of that right in future. This Agreement constitutes the entire understanding between the parties with respect to the subject matter hereof, and all prior agreements, representations, statements and undertakings, oral or written, are hereby expressly superseded and canceled. No purchase order shall supersede this Agreement.
 - h. Should You have any questions regarding this Agreement, You may contact Extreme at the address set forth below. Any notice or other

communication to be sent to Extreme must be mailed by certified mail to the following address:

Extreme Networks, Inc.
145 Rio Robles
San Jose, CA 95134 United States
ATTN: General Counsel