Customer Release Notes

Ethernet Routing Switch 3600 Series

Software Release 6.4.3

March 2021

INTRODUCTION:

This document provides specific information for version 6.4.3 of agent software for the Ethernet Routing Switch 3600 (All models).

The purpose of this version is to address customer and internally found software issues.

> **Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.**
>
> **For the latest firmware versions, visit the download site at:**
> www.extremenetworks.com/support/

IMPORTANT NOTES BEFORE UPGRADING TO THIS RELEASE

None.

PLATFORMS SUPPORTED

Ethernet Routing Switch 3600 (All models)

NOTES FOR UPGRADE

Please see "Configuring Systems on Ethernet Routing Switch 3600 Series", available at

ERS 3600 Series – 6.4.x - Extreme Networks

FILE NAMES FOR THIS RELEASE

File Name	Module or File Type	File Size (bytes)
3600_6100_diags.bin	Diagnostic software	7,096,948
ers3600_643007s.img	SSH runtime image	16,415,132
ers3600v630_HELP_EDM.zip	EDM Help file zip	1,678,595
Ethernet_Routing_Switch_36xx_MIBs_6.4.0.zip	MIB definition files	1,660,031

VERSION OF PREVIOUS RELEASE

Software Version 6.4.2

COMPATIBILITY

This software release is managed with Enterprise Device Manager (EDM) which is integrated into the agent software.

CHANGES IN THIS RELEASE

New Features in This Release

None.

Old Features Removed From This Release

None.

Problems Resolved in This Release

ID	Description
ERS3600-912	A DAE may be encountered in tCliNum6 when a high number of traps are sent continuously to a trap receiver.
ERS3600-914	EDM: error when editing multiple ports from Device view - TypeError: timeStr is undefined
ERS3600-915	FA Proxy agent is not updating FA Server OS version after upgrade of FA Server

KNOWN LIMITATIONS:

None.

DOCUMENTATION CORRECTIONS

None.

For other known issues, please refer to the product release notes and technical documentation available from the Extreme Networks support web site at: www.extremenetworks.com/support/

TROUBLESHOOTING

As good practices of help for troubleshooting various issues, Extreme Networks recommends:

- configuring the device to use the Simple Network Time Protocol to synchronize the device clock;
- setting a remote logging server to capture all level logs, including informational ones. (#logging remote level informational).
- enabling timestamps on all `show` commands using the `cli timestamp enable` command

GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:
www.extremenetworks.com/support/

By Email: support@extremenetworks.com

By Web: www.extremenetworks.com/support/

By Mail: Extreme Networks, Inc.
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San Jose, CA 95119

For information regarding the latest software available, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.