ExtremeCloud Tunnel Concentrator v24.07.01.0002 Release Notes

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November 2024

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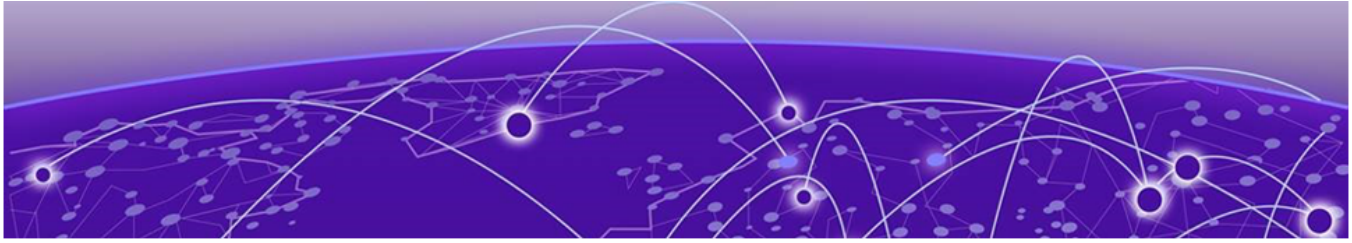

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Abstract

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These release notes for ExtremeCloud Tunnel Concentrator version 24.07, issued in November 2024, outlines resolved issues, known issues, and documentation resources. This release does not include new features, but resolves an issue around the dataplane connection that was causing Tunnel Concentrator to crash. Known issues include unresponsive interfaces with untagged VLANs and packet drops during dashboard access. The document provides links to installation, configuration, and maintenance guides, and offers multiple channels for obtaining technical support and subscribing to product announcements.

Resolved Issues

The following issues are resolved in this release.

Table 1: Resolved Issues

JIRA	Description
IQVPN-227	TC Crash - Connection to dataplane restored. Dataplane reconfigured

Known Issues

This release of Tunnel Concentrator has the following known issues:

Table 2: Known Issues in

Issue	Description
IQVPN-206	When untagged VLAN is used as a listening interface with VRRP, the listening interface becomes un-responsive after 30-45 minutes.
IQVPN-210	Tunnel Concentrator drops packets at ~ 50s intervals while the Tunnel Concentrator dashboard is accessed or viewed
XCACP-747	Tunnel Concentrator upgrade failed on UCP/4120C and Tunnel Concentrator configuration was lost

Documentation

Refer to the following documents for information on how to install, configure, and maintain the Tunnel Concentrator application:

Tunnel Concentrator Documents

- *ExtremeCloud Tunnel Concentrator Deployment Guide*—Contains information on how to install, configure, and maintain Tunnel Concentrator on Universal Compute Platform.

  Note
  For deployment information, refer to the Deployment Guide for v24.06.

Related Extreme Networks Documents

- *ExtremeCloud Edge - Self-Orchestration Deployment Guide for Universal Compute Platform*—An ExtremeCloud Edge -Self-Orchestration deployment on Universal Compute Platform is a mandatory prerequisite for installing the Tunnel Concentrator application. Refer to this guide for deployment information.
- *ExtremeCloud IQ Controller User Guide*—If you are deploying ExtremeCloud IQ Controller as the management application for Tunnel Concentrator, refer to this guide for ExtremeCloud IQ Controller information.
- *ExtremeCloud IQ User Guide*—If you are deploying ExtremeCloud IQ as the management application for Tunnel Concentrator, refer to this guide for ExtremeCloud IQ information.

Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

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1. Go to The Hub.
2. In the list of categories, expand the **Product Announcements** list.
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