

## ExtremeCloud Tunnel Concentrator v25.02.01.0003 Release Notes

Enhancements, Fixes, and Supported Devices

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## Abstract

These release notes for ExtremeCloud Tunnel Concentrator version 25.02.01.003, issued in May 2025, outlines resolved issues, known issues, and documentation resources. The list of Resolved issues includes fixes to DHCP connectivity when using 1130C, VPP update when a switch replicates traffic, and a fix to the num-rx-queue. The document provides links to installation, configuration, and maintenance guides, and offers multiple channels for obtaining technical support and subscribing to product announcements.



## **General Release Information**

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## **Resolved Issues**

The following table displays resolved issues with this release of Tunnel Concentrator.

JIRA	Description
IQVPN-243	Tunnel Concentrator in UCP 1130C - Incorrect num-rx-queues Configuration
IQVPN-246	VPP's L2FIB (Forwarding Database) Behavior with Switch Replication Issue
IQVPN-283	Tunnel Concentrator (UCP 1130C with LAG) Some clients unable to get DHCP address, and those who do, do not have network connectivity

### Table 1: Resolved Issues



Tunnel Concentrator v25.02 has a dependency on Universal Compute Platform v5.10.01. You must be running Universal Compute Platform v5.10.01 for the resolved issues in the preceding table to be resolved.

## **Known Issues**

The following table displays known issues with this release of Tunnel Concentrator.

Table	2:	Known	Issues
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Issue	Description
IQVPN-206	When untagged VLAN is used as a listening interface with VRRP, the listening interface becomes un-responsive after 30-45 minutes.
IQVPN-210	Tunnel Concentrator drops packets at ~ 50s intervals while the Tunnel Concentrator dashboard is accessed or viewed
IQVPN-216	HA/VRRP- Sporadic packet loss when only Tunnel port fails on primary TC

## Documentation

Refer to the following documents for information on how to install, configure, and maintain the Tunnel Concentrator application:

### **Tunnel Concentrator Documents**

• *ExtremeCloud Tunnel Concentrator Deployment Guide*—Contains information on how to install, configure, and maintain Tunnel Concentrator on Universal Compute Platform.

### **Related Extreme Networks Documents**

- ExtremeCloud Edge Self-Orchestration Deployment Guide for Universal Compute Platform—An ExtremeCloud Edge -Self-Orchestration deployment on Universal Compute Platform is a mandatory prerequisite for installing the Tunnel Concentrator application. Refer to this guide for deployment information.
- *ExtremeCloud IQ Controller User Guide*—If you are deploying ExtremeCloud IQ Controller as the management application for Tunnel Concentrator, refer to this guide for ExtremeCloud IQ Controller information.
- *ExtremeCloud IQ User Guide*—If you are deploying ExtremeCloud IQ as the management application for Tunnel Concentrator, refer to this guide for ExtremeCloud IQ information.

## Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

### Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

### The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

#### Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

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