Extreme Exchange™ v10.1.0 Release Notes

New Features, Limitations, and Known Issues

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Abstract

These release notes for Extreme Exchange™ v10.1.0 describe new features, resolved issues, and support resources for network administrators. Audit log improvements add links on specific log entries, such as Change Requests Made, that open the matching logs in Extreme Platform ONE™ Networking with the filter applied. A data preservation capture for the KPIs tab retains data visualizations, scorecards, and trend lines even if a data retention policy deletes the underlying data sources. Addressed issues include empty chat conversations, access to chat logs, filter improvements, and message consistency. The notes also list support channels and steps for subscribing to product announcements.

Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

Extreme Agent ONE™ Coworker "Talk to Support"

For customers with Extreme Platform ONE™ ExtremeWorks / ExtremeWorks Premier subscriptions, technical support cases can be created using Extreme Agent ONE™ Coworker. This option requires that a user has an existing Extreme Networks Support Portal account login (using the same email address as used to log into Extreme Platform ONE™ Networking.) For more information about Extreme Agent ONE™ Coworker "Talk to Support", see the Extreme Agent ONE™ Coworker documentation.

Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

Subscribe to Product Announcements

You can subscribe to email notifications for product and software release announcements, Field Notices, and Vulnerability Notices.

1. Go to The Hub.
2. In the list of categories, expand the **Product Announcements** list.
3. Select a product for which you would like to receive notifications.
4. Select **Subscribe**.
5. To select additional products, return to the **Product Announcements** list and repeat steps 3 and 4.

You can modify your product selections or unsubscribe at any time.

General Release Information

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Features and Updates

Extreme Exchange™ v10.1.0 includes the following features and updates:

- **Audit Log Improvements**—This release includes improvements and fixes for Extreme Exchange Audit Logs. For specific log entries, you can select links, such as the Change Requests Made link, to open the appropriate logs in Extreme Platform ONE™ Networking with matching filters and timestamps applied.
- **KPI Data Preservation**—This release introduces a data preservation capture for the **KPIs** tab of Extreme Exchange. This update ensures that the data visualizations, scorecards, and trend lines that display on the **KPIs** tab are preserved even if someone deletes underlying data sources due to a data retention policy.

Addressed Issues

Table 1 lists issues that are addressed in Extreme Exchange v10.1.0.

Table 1: Addressed issues

Issue	Description
DT4N-9822	Addressed an issue where a user opened a chat title from the **Chats** section of the **Audit** tab of Extreme Exchange, and an empty conversation displayed instead of the actual chat.
DT4N-9876	Addressed an access issue for the **Audit** tab that allowed NetSecOps users to view chat logs of other users.
DT4N-10047	Addressed an issue with inconsistent messaging for dashboard widgets where no data is available, or where data requests failed. Display messages should state, "No data for this time range" if no data is available or "There was an issue retrieving the data. Refresh or try again later." if a request failed.

Table 1: Addressed issues (continued)

Issue	Description
DT4N-10095	Addressed an issue with incomplete or missing skill descriptions and prerequisites on the product detail pages for the Nudge, Canvas, Talk to Data, Talk to Knowledge, and Talk to Support skills.
DT4N-9990	Addressed a linking issue where users who clicked the "Change Requests Made" link from the Scheduled Tasks or Chats tabs were redirected to Extreme Platform ONE Networking successfully, but with an invalid date filter. As a result, users did not see the specific logs for those change requests.

Known Issues

This release has no known issues.

Related Documentation

For information on how to use Extreme Exchange™, see the following guide:

- Extreme Exchange™ User Guide

For information on how to use Extreme Agent ONE™ Coworker, see the following guide:

- Extreme Agent ONE™ Coworker User Guide