Extreme Exchange™ v9.3.0 Release Notes

New Features, Limitations, and Known Issues

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Abstract

These release notes for Extreme Exchange™ version 9.3.0 describe the new content, resolved issue, known issues, and support resources for this release. The only new item is a video, "Five Network Insights You Can Ask Agent One Now," added to the Extreme Exchange Community page. One defect is resolved: DT4N-9153, which redirected authenticated users to the login page. The document reports no known issues and lists no limitations, configuration changes, or upgrade prerequisites. For further reference, it points readers to the Extreme Exchange User Guide and the Extreme Agent ONE™ Coworker User Guide. The notes are written at an administrator-level technical reading level.

Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

Subscribe to Product Announcements

You can subscribe to email notifications for product and software release announcements, Field Notices, and Vulnerability Notices.

1. Go to The Hub.
2. In the list of categories, expand the **Product Announcements** list.
3. Select a product for which you would like to receive notifications.

4. Select **Subscribe**.
5. To select additional products, return to the **Product Announcements** list and repeat steps 3 and 4.

You can modify your product selections or unsubscribe at any time.

General Release Information

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Features and Updates

New Video Available

Added new video, *Five Network Insights You Can Ask Agent One Now* to the Extreme Exchange **Community** page.

Resolved Issues

Table 1: Resolved Issues

Issue	Description
DT4N-9153	Resolved issue that caused authenticated users within Extreme Exchange to be redirected to the login page.

Known Issues

There are no known issues with this release.

Related Documentation

For information on how to use Extreme Exchange™, see the following guide:

- Extreme Exchange User Guide

For information on how to use Extreme Agent ONE™ Coworker, see the following guide:

- Extreme Agent ONE Coworker User Guide