



Extreme OS ONE Switching and Routing v22.2.3.0 Message Reference Guide

System Log Descriptions, Severity Levels, and
Troubleshooting Actions

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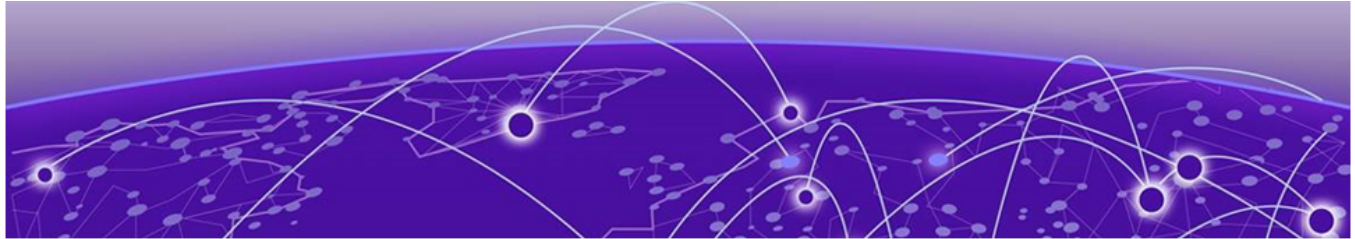


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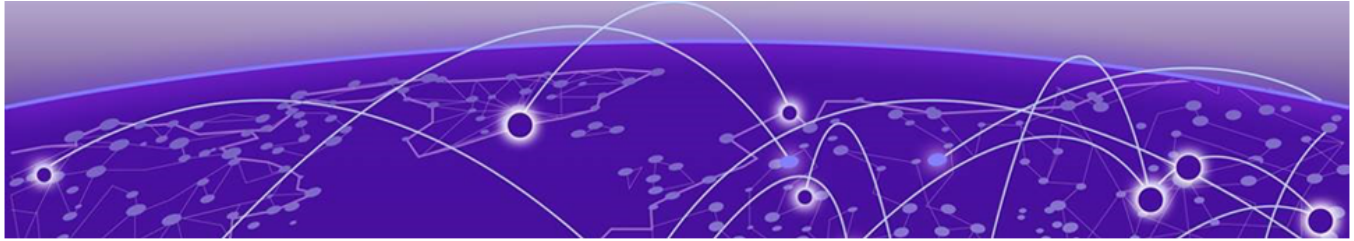
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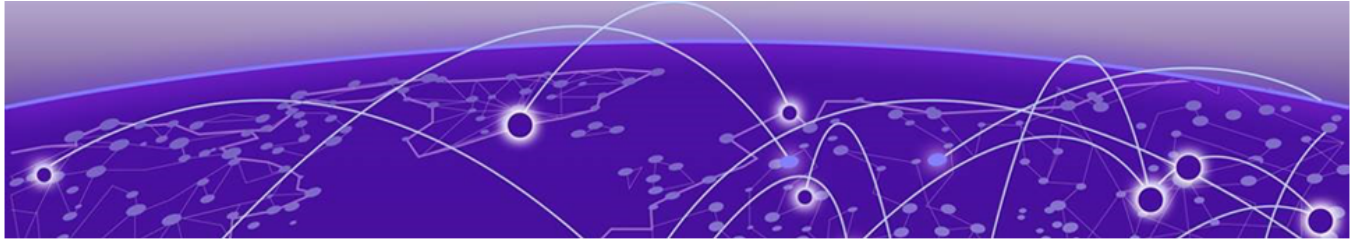
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Abstract

The Extreme OS ONE Switching and Routing v22.2.3.0 Message Reference Guide documents RASLog system messages and error codes for the supported Extreme hardware platform. Each module contains structured log entries with severity classifications (Info, Warning, Error, Fatal, Critical, Panic) including probable causes, recommended actions, and impact assessments.



Preface

Read the following topics to learn about:

- The meanings of text formats used in this document.
- Where you can find additional information and help.
- How to reach us with questions and comments.

Text Conventions

Unless otherwise noted, information in this document applies to all supported environments for the products in question. Exceptions, like command keywords associated with a specific software version, are identified in the text.

When a feature, function, or operation pertains to a specific hardware product, the product name is used. When features, functions, and operations are the same across an entire product family, such as Extreme Networks switches, the product is referred to as *the switch*.

Table 1: Notes and warnings

Icon	Notice type	Alerts you to...
	Tip	Helpful tips and notices for using the product
	Note	Useful information or instructions
	Important	Important features or instructions
	Caution	Risk of personal injury, system damage, or loss of data
	Warning	Risk of severe personal injury

Table 2: Text

Convention	Description
screen displays	This typeface indicates command syntax, or represents information as it is displayed on the screen.
The words <i>enter</i> and <i>type</i>	When you see the word <i>enter</i> in this guide, you must type something, and then press the Return or Enter key. Do not press the Return or Enter key when an instruction simply says <i>type</i> .
Key names	Key names are written in boldface, for example Ctrl or Esc . If you must press two or more keys simultaneously, the key names are linked with a plus sign (+). Example: Press Ctrl+Alt+Del
<i>Words in italicized type</i>	Italics emphasize a point or denote new terms at the place where they are defined in the text. Italics are also used when referring to publication titles.
NEW!	New information. In a PDF, this is searchable text.

Table 3: Command syntax

Convention	Description
bold text	Bold text indicates command names, keywords, and command options.
<i>italic</i> text	Italic text indicates variable content.
[]	Syntax components displayed within square brackets are optional. Default responses to system prompts are enclosed in square brackets.
{ x y z }	A choice of required parameters is enclosed in curly brackets separated by vertical bars. You must select one of the options.
x y	A vertical bar separates mutually exclusive elements.
< >	Nonprinting characters, such as passwords, are enclosed in angle brackets.
...	Repeat the previous element, for example, <i>member[member...]</i> .
\	In command examples, the backslash indicates a “soft” line break. When a backslash separates two lines of a command input, enter the entire command at the prompt without the backslash.

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[Release Notes](#)

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[The Hub](#)

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

[Call GTAC](#)

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

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4. Select **Subscribe**.
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You can modify your product selections or unsubscribe at any time.

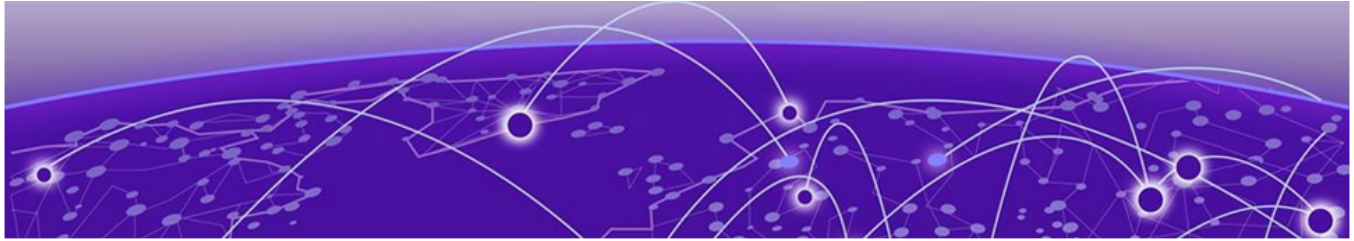
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- Content errors, or confusing or conflicting information.
- Improvements that would help you find relevant information.
- Broken links or usability issues.

To send feedback, email us at Product-Documentation@extremenetworks.com.

Provide as much detail as possible including the publication title, topic heading, and page number (if applicable), along with your comments and suggestions for improvement.



Extreme OS ONE Switching and Routing Modules

[Overview](#) on page 18

[Log Messages](#) on page 18

Use this topic to learn about the system log messages.

Overview

Extreme OS ONE Switching and Routing generates system log messages to help network administrators monitor system health, diagnose issues, and maintain optimal network performance. Each log message includes:

- **Log ID:** Unique identifier for the message
- **Severity:** Critical level of the message (Info, Warning, Error, Fatal, Panic)
- **Message:** Description of the event or condition
- **Probable Cause:** Likely reason for the log message
- **Recommended Action:** Suggested steps to address the issue
- **Impact:** Effect on system operation

Log Messages

Log-4001

Message: Health monitoring port not configured

Severity: Info

Probable Cause: The port of health monitoring for this service is not configured

Recommended Action: None

Impact: Health monitoring for this service is not supported

Log-4002

Message: Starting health monitoring on port %v

Severity: Info

Probable Cause: Health monitoring started on this port

Recommended Action: None

Impact: None

Log-4003

Message: Failed to process microservice configuration file

Severity: Fatal

Probable Cause: File does not exist, or has errors

Recommended Action: Contact support

Impact: This service will not start

Log-4004

Message: Go Version: [%s], OS/Arch: [%s/%s]

Severity: Info

Probable Cause: Go version and Architecture information

Recommended Action: None

Impact: None

Log-4005

Message: Starting microservice [%s]

Severity: Info

Probable Cause: A microservice is being started

Recommended Action: None

Impact: None

Log-4006

Message: [%s]: Worker Shutdown started

Severity: Info

Probable Cause: As part of a service shutdown each worker thread is stopped

Recommended Action: None

Impact: This service will be unavailable until restarted

Log-4007

Message: [%s]: Worker Shutdown done

Severity: Info

Probable Cause: This worker thread has successfully stopped

Recommended Action: None

Impact: This service will be unavailable until restarted

Log-4008

Message: Starting Shutdown of Microservice, received signal:

Severity: Info

Probable Cause: A Microservice is being shutdown

Recommended Action: None

Impact: This service will be unavailable until restarted

Log-4009

Message: Completed shutting down all worker threads, exiting

Severity: Error

Probable Cause: Microservice shutdown completed

Recommended Action: None

Impact: This service will be unavailable until restarted

Log-4010

Message: [%s]: Worker Started

Severity: Info

Probable Cause: A new worker thread was started for this service

Recommended Action: None

Impact: None

Log-4011

Message: Starting Watchdog processing

Severity: Info

Probable Cause: The watchdog thread is started for this service

Recommended Action: None

Impact: None

Log-4012

Message: [%s]: Microservice is dead

Severity: Error

Probable Cause: The microservice is not responding to the watchdog

Recommended Action: The service is stopping or may be malfunctioning. Restart the service

Impact: The service may no longer be responding

Log-4013

Message: [%s]: Service already dead

Severity: Warning

Probable Cause: The service was already stopped

Recommended Action: None

Impact: None

Log-4014

Message: [%s]: Watchdog state unknown

Severity: Warning

Probable Cause: Incorrect value received in message

Recommended Action: Retry the command or configuration, contact support if persistent

Impact: Command or config failed to apply and was ignored

Log-4015

Message: Watchdog Starting

Severity: Info

Probable Cause: The watchdog worker thread is started

Recommended Action: None

Impact: None

Log-4016

Message: K3S Liveliness check failed

Severity: Error

Probable Cause: The microservice seems to not be responding

Recommended Action: If this issue persists, restart the service

Impact: The service is not available

Log-4017

Message: K3S Readiness check failed

Severity: Error

Probable Cause: The service is still coming up or has failed

Recommended Action: If this issue persists, restart the service

Impact: The service is not available

Log-4018

Message: Panic

Severity: Panic

Probable Cause: The service encountered an unrecoverable error

Recommended Action: Contact customer Support

Impact: The service will be restarted

Log-4019

Message: Fatal error

Severity: Fatal

Probable Cause: The service encountered an unrecoverable error

Recommended Action: Contact customer Support

Impact: The service will be restarted

Log-4020

Message: Failed to resolve host IP: %s

Severity: Error

Probable Cause: A configuration file may be missing

Recommended Action: Contact Customer Support

Impact: The service may not function correctly

Log-4021

Message: Completed setting up pprof for %v with %v interval, %v allowed archives

Severity: Info

Probable Cause: Profiling started for service

Recommended Action: None

Impact: Periodic pprof collection for service

Log-4022

Message: Failed to set up pprof for %v with %v interval, %v allowed archives

Severity: Error

Probable Cause: Profiling started for service

Recommended Action: Contact customer support

Impact: Periodic pprof collection for service will not available

Log-4023

Message: Failed to process gNMI/gRPC notification

Severity: Error

Probable Cause: The notification may have unexpected or invalid data

Recommended Action: Contact customer support

Impact: The service may not function as expected

Log-4024

Message: Memory read failure

Severity: Error

Probable Cause: Virtual memory issue

Recommended Action: Contact customer support

Impact: Inconsistent memory information

Log-4025

Message: High memory usage

Severity: Warning

Probable Cause: Memory consumption above threshold

Recommended Action: Contact customer support

Impact: Service may recover or fail after sometime

Log-4026

Message: File read failure

Severity: Error

Probable Cause: Invalid or inaccessible path/file

Recommended Action: Contact customer support

Impact: Inconsistent file or disk information

Log-4027

Message: Platform component property processing failed

Severity: Error

Probable Cause: Invalid or Unexpected platform component key/path

Recommended Action: Contact customer support

Impact: Service may not function as expected

Log-4028

Message: Requisite flags for db migration app not set; cannot proceed, exiting.

Severity: Fatal

Probable Cause: Requisite flags for db migration app is not set.

Recommended Action: Report the issue to Extreme Networks support

Impact: DB migration service launch will fail.

Log-4029

Message: Fatal error

Severity: Fatal

Probable Cause: DB migration encountered error

Recommended Action: Contact customer Support

Impact: Service may not function as expected

Log-4030

Message: Microservice [%s] is in ready state

Severity: Info

Probable Cause: A microservice is started

Recommended Action: None

Impact: None

Log-5001

Message: Unable to connect to Operational Database

Severity: Fatal

Probable Cause: Database is down

Recommended Action: Check Database status

Impact: Service not operational

Log-5002

Message: Service started

Severity: Info

Probable Cause: Service is starting up

Recommended Action: NA

Impact: Chassis services becoming available

Log-5003

Message: I2C timeout, please power-cycle chassis, waited for: %v

Severity: Error

Probable Cause: Service is starting up

Recommended Action: Restart the chassis

Impact: Chassis unavailable until restarted

Log-5004

Message: Unable to connect to gRPC server, Error: %v

Severity: Fatal

Probable Cause: The gRPC server could not be found and a connection could not be established

Recommended Action: The service will restart automatically

Impact: The chassis service will not be available until the service is restarted

Log-5005

Message: gRPC failed with error: %v

Severity: Error

Probable Cause: A gRPC message failed, the service may be down

Recommended Action: The service will restart automatically

Impact: The chassis service will not be available until the service is restarted

Log-5006

Message: Failed to initialize microservice

Severity: Fatal

Probable Cause: One of components needed to start the chassis service is not available

Recommended Action: The service will automatically restart

Impact: The chassis service is not available until it is restarted

Log-5007

Message: Error getting system uptime %d

Severity: Error

Probable Cause: Unknown

Recommended Action: Try again later, if the problem persists, contact support

Impact: System uptime cannot be determined

Log-5008

Message: Error processing event [%s], error [%d]

Severity: Error

Probable Cause: An unknown event was received

Recommended Action: Report the issue to Extreme Networks support

Impact: Chassis Manager may not be fully functional

Log-5009

Message: Received empty request

Severity: Error

Probable Cause: A request with no contents was received

Recommended Action: Report the issue to Extreme Networks support

Impact: None

Log-5010

Message: Error unmarshalling received request %v

Severity: Error

Probable Cause: Incompatible message was received

Recommended Action: Report the issue to Extreme Networks support

Impact: Some Chassis manager functionality may not be available

Log-5011

Message: Unknown message type %v

Severity: Error

Probable Cause: Chassis Manager is not compatible with this message type

Recommended Action: Report the issue to Extreme Networks support

Impact: Some Chassis manager functionality may not be available

Log-5012

Message: Failed to Unmarshal message as JSON, error = %v

Severity: Error

Probable Cause: Chassis Manager is not compatible with this message type

Recommended Action: Report the issue to Extreme Networks support

Impact: Some Chassis manager functionality may not be available

Log-5013

Message: ActivateResponse returned Failure. Time: %v

Severity: Warning

Probable Cause: Timeout occurred during communication

Recommended Action: Retry the command

Impact: Chassis Activate command failed

Log-5014

Message: Failed converting value %v to scalar, continuing with next update

Severity: Error

Probable Cause: Incorrect value received in message

Recommended Action: Retry the command or configuration, contact support if persistent

Impact: Command or config failed to apply and was ignored

Log-5015

Message: Shutdown processing: %s

Severity: Info

Probable Cause: Chassis Service is going down

Recommended Action: The chassis is rebooting or being shutdown, or the service is being upgraded

Impact: Chassis services will not be available until the service is restarted

Log-5016

Message: System initialization in complete. All services are UP

Severity: Info

Probable Cause: System Initialization is complete

Recommended Action: NA

Impact: System is up and running

Log-5017

Message: Firmware update to %s failed. Rolling back to previous firmware

Severity: Error

Probable Cause: The new firmware did not come up completely

Recommended Action: Contact Customer Support

Impact: Firmware update failed

Log-5018

Message: Software rollback failed. msg: %s, err: %v

Severity: Error

Probable Cause: Firmware rollback failed

Recommended Action: Contact customer Support

Impact: Rollback due to failed firmware update failed

Log-5019

Message: System initialization failed. Firmware %s, last reboot reason %v

Severity: Error

Probable Cause: TBD

Recommended Action: Contact Customer Support

Impact: System Initialization Failed

Log-5020

Message: Services %s are not up after %v

Severity: Error

Probable Cause: System Initialization failed

Recommended Action: Contact Customer Support

Impact: System Initialization failed

Log-5021

Message: Firmware change Successful. Current Firmware version is %s

Severity: Info

Probable Cause: Firmware change successful

Recommended Action: NA

Impact: Firmware changed

Log-5022

Message: Sensor %s High temperature %d exceeds the warning threshold of %d

Severity: Error

Probable Cause: Thermal Monitoring

Recommended Action: NA

Impact: Fan speed may increase

Log-5023

Message: Sensor %s High temperature %d exceeds the critical threshold of %d

Severity: Error

Probable Cause: Thermal Monitoring

Recommended Action: NA

Impact: Fan speed may increase and the switch may reboot

Log-5024

Message: File %s Read Error %v

Severity: Error

Probable Cause: OS File Operation Read Error

Recommended Action: NA

Impact: Value is NULL

Log-5025

Message: Sensor %s Current temperature %d is at or below the warning threshold of %d

Severity: Info

Probable Cause: Thermal Monitoring

Recommended Action: NA

Impact: Fan Speed may decrease

Log-5026

Message: Sensor %s Current temperature %d is at or below the critical threshold of %d

Severity: Info

Probable Cause: Thermal Monitoring

Recommended Action: NA

Impact: Fan speed may decrease

Log-5100

Message: Unable to Detect the Programming Device, Error: %v

Severity: Fatal

Probable Cause: Device in Unhealthy state

Recommended Action: The system needs to be powered down

Impact: The slots and chassis service will not be available until the device is detected

Log-5201

Message: Slot %v Inserted

Severity: Info

Probable Cause: Bootup or Insertion of the Linecard

Recommended Action: NA

Impact: Slot becomes available

Log-5202

Message: Slot %v Extracted

Severity: Info

Probable Cause: Extraction of the Linecard

Recommended Action: NA

Impact: Slot becomes unavailable

Log-5203

Message: Slot %v Powered Down

Severity: Info

Probable Cause: Linecard has been powered down

Recommended Action: Check ConfigDB For SlotOff

Impact: Slot Ports/Interface services are unavailable

Log-5204

Message: Slot %v Powered UP

Severity: Info

Probable Cause: Linecard has been powered up after removal or using Config

Recommended Action: NA

Impact: Slot Ports/Interface services are available

Log-5205

Message: Slot %v Failed

Severity: Error

Probable Cause: Linecard entered a faulty state

Recommended Action: Troubleshoot the LC using power off/on, else replace if needed

Impact: Slot Ports/Interface services are rendered DOWN

Log-5300

Message: fanEnable(%d): Status: %v, RPM: %v, RPM Percent: %v

Severity: Info

Probable Cause: A fan has been inserted into the chassis

Recommended Action: N/A

Impact: A new fan is available

Log-5301

Message: fanFaulty(%d): Cur State: %s: Fan Failed

Severity: Warning

Probable Cause: A fan has a fault

Recommended Action: Check and replace the fan

Impact: Faulty fan

Log-5302

Message: fanDeparted(%d): Cur State: %s: Fan extracted

Severity: Info

Probable Cause: A fan has been removed from the chassis

Recommended Action: NA

Impact: The removed fan is unavailable

Log-5303

Message: Fan-%d: Airflow direction mismatch

Severity: Warning

Probable Cause: Fan airflow direction does not match the PSU's airflow direction

Recommended Action: Check and replace the fan

Impact: Cooling will be impacted

Log-5400

Message: psuEnable(): Psu Id: %d, cur_state: %s: Admitting PSU

Severity: Info

Probable Cause: A PSU has been powered up in the chassis

Recommended Action: NA

Impact: A new PSU has come online

Log-5401

Message: psuFaulty(%d): Cur State: %s: Psu Failed

Severity: Warning

Probable Cause: A PSU has a fault

Recommended Action: Check and replace the PSU

Impact: Faulty PSU

Log-5402

Message: psuDeparted(%d): Cur State: %s: Psu Departed

Severity: Info

Probable Cause: A PSU has been removed from the chassis

Recommended Action: N/A

Impact: The removed PSU is unavailable

Log-5403

Message: Invalid Psu id specified, skipping...

Severity: Error

Probable Cause: Invalid PSU id seen

Recommended Action: NA

Impact: PSU numbering may be wrong

Log-5404

Message: psuPresent(%d): Status: %v

Severity: Info

Probable Cause: A PSU has been inserted into the chassis

Recommended Action: NA

Impact: A new PSU is available

Log-5405

Message: PSU-%d: Current airflow direction is %s, setting to %s

Severity: Info

Probable Cause: Setting the switch airflow direction

Recommended Action: NA

Impact: Setting the switch airflow direction

Log-5406

Message: PSU-%d: Airflow direction mismatch, existing direction is %s, new PSU's direction is %s

Severity: Warning

Probable Cause: New PSU's airflow direction does not match the existing PSU's airflow direction

Recommended Action: Replace the PSU with the correct airflow direction

Impact: Cooling will be impacted

Log-5407

Message: Airflow direction changed from %s, setting it to %s

Severity: Info

Probable Cause: Airflow direction changed

Recommended Action: NA

Impact: Switch airflow direction changed

Log-5408

Message: App %s is ready

Severity: Info

Probable Cause: App is ready

Recommended Action: NA

Impact: All services within app are ready

Log-5409

Message: App %s is not in ready state

Severity: Info

Probable Cause: App is not ready

Recommended Action: NA

Impact: One or more services within app are not ready

Log-5410

Message: System reboot reason %s

Severity: Info

Probable Cause: Successfully updates the reboot reason

Recommended Action: NA

Impact: No impact

Log-5411

Message: Required minimum PSUs are not Up, System Fault will be generated

Severity: Error

Probable Cause: Minimum required PSUs are not plugged in, not powered up, or faulty PSUs

Recommended Action: Ensure minimum required PSUs are powered up

Impact: Network interfaces will be shut down

Log-5412

Message: Required minimum PSUs are Up

Severity: Info

Probable Cause: Minimum required PSUs are powered up, System Fault will be cleared

Recommended Action: NA

Impact: Network interfaces shut down because of insufficient PSUs will recover

Log-6001

Message: gRPC request executed successfully.

Severity: Info

Probable Cause: Indicates that the gRPC request has been executed successfully.

Recommended Action: No action is required.

Impact: None

Log-6004

Message: ConfigDB handle initialization failed.

Severity: Fatal

Probable Cause: Indicates that database instance creation failed.

Recommended Action: Report the issue to Extreme Networks support

Impact: Any config operation or retrieval of state data will be impacted.

Log-6005

Message: StateDB handle initialization failed with error.

Severity: Fatal

Probable Cause: Indicates that database instance creation failed.

Recommended Action: Report the issue to Extreme Networks support

Impact: Any config operation or retrieval of state data will be impacted.

Log-6006

Message: Persistent-stateDb handle initialization failed.

Severity: Fatal

Probable Cause: Indicates that database instance creation failed.

Recommended Action: Report the issue to Extreme Networks support

Impact: Any config operation or retrieval of state data will be impacted.

Log-6007

Message: Requisite flags for apigw not set; cannot proceed, exiting.

Severity: Fatal

Probable Cause: Requisite flags for apigw service is not set.

Recommended Action: Report the issue to Extreme Networks support

Impact: Apigw service launch will fail.

Log-6008

Message: Micro-service configuration failed.

Severity: Fatal

Probable Cause: Micro-service callback is nil

Recommended Action: Report the issue to Extreme Networks support

Impact: Apigw dependent services launch will fail.

Log-6009

Message: Failed initializing microservice.

Severity: Fatal

Probable Cause: Microservice configuration file does not exist, or has errors

Recommended Action: Report the issue to Extreme Networks support

Impact: This service will not start

Log-6010

Message: Failed to restore default configuration.

Severity: Error

Probable Cause: Default configuration file does not exist, or has errors

Recommended Action: Apply default configuration manually

Impact: Loss of default configuration data.

Log-6011

Message: Only interface %v:1 is valid in this port with a QSA adapter plugged in

Severity: Warning

Probable Cause: QSA adapters support only the first channel

Recommended Action: Do not configure channels 2, 3 and 4 on this interface

Impact: none

Log-6012

Message: Breakout configuration is not supported on the optic %v

Severity: Warning

Probable Cause: Breakout configuration not supported with the non-breakout transceivers

Recommended Action: Do not configure breakout on this interface

Impact: none

Log-6013

Message: Backup config created successfully

Severity: Info

Probable Cause: Indicates that backup-config file created successfully

Recommended Action: No action required.

Impact: Backup config created to be used during unfortunate config-corruption.

Log-6014

Message: Backup config created successfully, and it will be applied on next reboot

Severity: Info

Probable Cause: Indicates that backup-config file created and will be applied on next reboot or config corruption

Recommended Action: No action required.

Impact: Current configurations will be wiped out and configs from backup-config file will be applied to running-config on next reboot.

Log-6015

Message: Backup config creation failed

Severity: Error

Probable Cause: Error occurred while creating backup configuration file

Recommended Action: Check system resources and try creating backup config again.

Impact: No backup config available for restoration in case of config corruption or reboot.

Log-6016

Message: Backup config restored successfully.

Severity: Info

Probable Cause: Indicates that upon reboot, the backup-config is replayed to running-config successfully.

Recommended Action: No action is required.

Impact: None

Log-6017

Message: Backup config restore failed.

Severity: Error

Probable Cause: Indicates that upon reboot, the backup-config replay to running-config failed.

Recommended Action: Configure the device to restore the connectivity.

Impact: Device comes up with Day-0 configuration.

Log-6018

Message: Apps not ready within timeout during backup-config replay.

Severity: Error

Probable Cause: One or more applications did not reach INSTALLED status within the 10-minute timeout period after reboot.

Recommended Action: Reconfigure the device if required.

Impact: Backup-config replay will proceed, but configuration may be partially applied due to unavailable applications.

Log-6019

Message: Physical interfaces not found during backup-config replay.

Severity: Error

Probable Cause: Physical interface are not created within the timeout period after applications are installed.

Recommended Action: Reconfigure the device if required.

Impact: Backup-config replay will proceed, but configuration may be partially applied due to unavailable physical interfaces.

Log-6020

Message: Default/Day-0 config successfully restored due to config corruption and backup-config file not available.

Severity: Info

Probable Cause: Indicates that upon reboot due to config corruption, the backup-config file not found, hence default config restored successfully.

Recommended Action: Reconfigure the device.

Impact: Device now at default/Day-0 configuration.

Log-6023

Message: Async operation '%s' started successfully with operation ID %s

Severity: Info

Probable Cause: Indicates that the async operation has been initiated.

Recommended Action: No action required. Use the operation ID to track progress.

Impact: Operation is running in the background.

Log-6024

Message: Async operation '%s' with ID %s completed successfully

Severity: Info

Probable Cause: Indicates that the async operation completed without errors.

Recommended Action: No action required.

Impact: Operation completed as expected.

Log-6025

Message: Async operation '%s' with ID %s failed: %s

Severity: Error

Probable Cause: Indicates that the async operation encountered an error during execution.

Recommended Action: Review the error details and retry the operation if appropriate.

Impact: Operation did not complete successfully.

Log-6026

Message: Async operation '%s' with ID %s was aborted

Severity: Warning

Probable Cause: Indicates that the async operation was interrupted, likely due to service restart.

Recommended Action: Retry the operation if needed.

Impact: Operation was terminated before completion.

Log-7001

Message: Request executed successfully.

Severity: Info

Probable Cause: Indicates that request has been executed successfully.

Recommended Action: No action is required.

Impact: None

Log-7002

Message: User authentication is successful.

Severity: Info

Probable Cause: Indicates that the user is authenticated successfully.

Recommended Action: No action is required.

Impact: None

Log-7003

Message: Failed to authenticate the user.

Severity: Error

Probable Cause: Indicates failure to authenticate the user.

Recommended Action: Examine the failure reason and make sure correct authentication info is passed.

Impact: Authentication failed.

Log-7004

Message: Access token is generated for the user.

Severity: Info

Probable Cause: Indicates successful generation of access token.

Recommended Action: No action is required.

Impact: None

Log-7005

Message: Failed to issue access token.

Severity: Error

Probable Cause: Indicates failure to issue access token.

Recommended Action: Examine the failure reason and take appropriate action.

Impact: Access token issue failed.

Log-7006

Message: Token validation failed.

Severity: Error

Probable Cause: Indicates failure to validate the token.

Recommended Action: Examine the failure reason and take appropriate action.

Impact: Validate token failed.

Log-7007

Message: Failed to authorize the user.

Severity: Error

Probable Cause: Indicates failure to authorize the user.

Recommended Action: Examine the failure reason and take appropriate action.

Impact: Authorization failed.

Log-7008

Message: Failed to bring security microservice up as reboot reason not fetched from chassis microservice update.

Severity: Error

Probable Cause: Failed to fetch reboot reason updated by chassis manager.

Recommended Action: Examine whether chassis microservice is up.

Impact: Microservice does not come up.

Log-7009

Message: NewClientID cannot be served for any client other than XVM client.

Severity: Error

Probable Cause: Indicates failure to authorize the user which is not an XVM client.

Recommended Action: NewClientID can be used by only XVM client with proper endpoint information to identify as an XVM client.

Impact: Authorization failed.

Log-7010

Message: All SSH session with username has been deleted because of user account deletion in system.

Severity: Info

Probable Cause: Indicates successful deletion of user session.

Recommended Action: No action is required.

Impact: All active SSH session with this user name will be deleted

Log-7011

Message: User account has been inactive beyond configured warning threshold

Severity: Warning

Probable Cause: User account has been inactive beyond configured warning threshold

Recommended Action: User needs to log in to maintain the account active

Impact: User needs to log in to maintain the account active

Log-7012

Message: User account has expired due to inactivity

Severity: Error

Probable Cause: User account has been inactive beyond configured threshold

Recommended Action: To activate the user account, it needs to be unlocked by admin

Impact: User account is locked and needs to be unlocked by admin to be able to login

Log-7013

Message: Shadow file was not found

Severity: Error

Probable Cause: Shadow file was not found in security container

Recommended Action: Contact Support

Impact: This service may not function as expected

Log-7014

Message: Error updating CLI access token.

Severity: Error

Probable Cause: Token manager is down.

Recommended Action: No action required.

Impact: None.

Log-7015

Message: Certificate %s will be expiring in %d days.

Severity: Warning

Probable Cause: Indicates certificate is nearing expiration.

Recommended Action: Plan to renew the mentioned certificate id.

Impact: None.

Log-7016

Message: Critical: Certificate %s has expired.

Severity: Error

Probable Cause: Indicates certificate is no longer valid.

Recommended Action: Plan to renew the mentioned certificate id.

Impact: New secure connection using this certificate will fail.

Log-7017

Message: Critical: Certificate %s will be valid in future.

Severity: Error

Probable Cause: Indicates certificate is valid in future.

Recommended Action: Plan to sync the time between client and server.

Impact: New secure connection using this certificate will fail.

Log-7018

Message: User %s is locked due to %s

Severity: Warning

Probable Cause: Indicates user is locked.

Recommended Action: unlock the user.

Impact: login failure.

Log-7019

Message: TLS authentication failed for the user.

Severity: Error

Probable Cause: Indicates failure to authenticate the user.

Recommended Action: Examine the failure reason and make sure correct authentication info is passed.

Impact: Authentication failed.

Log-7020

Message: remote Authentication failed for user.

Severity: Error

Probable Cause: Indicates failure to authenticate the user with Remote Authentication enabled.

Recommended Action: Examine the failure reason and make sure correct authentication info is passed.

Impact: Authentication failed.

Log-7021

Message: Unlocked user %v successfully.

Severity: Info

Probable Cause: Indicates user is unlocked.

Recommended Action: No action is required

Impact: User can login.

Log-7022

Message: Password for user '%s' will be expiring %s.

Severity: Warning

Probable Cause: Indicates user password is nearing to expiration.

Recommended Action: Plan to update the mentioned user password.

Impact: None.

Log-7023

Message: Critical: Password for user '%s' has expired.

Severity: Error

Probable Cause: Indicates user password is no longer valid.

Recommended Action: Plan to renew the mentioned user password.

Impact: Cannot login without updating the user password.

Log-7024

Message: Password successfully updated for user %v.

Severity: Info

Probable Cause: Indicates user's password has been updated.

Recommended Action: None

Impact: User can login with new password.

Log-7025

Message: NTP mode %s.

Severity: Info

Probable Cause: Indicates NTP mode is updated.

Recommended Action: Ensure system clock updated

Impact: System clock update

Log-7026

Message: Grub username and password are configured.

Severity: Info

Probable Cause: Indicates that Grub username and password are configured.

Recommended Action: No action is required.

Impact: None.

Log-7027

Message: Default Grub password has not been changed yet, please change default password

Severity: Info

Probable Cause: Indicates that default for Grub username and password are not changed.

Recommended Action: Configure Grub username password to change default credentials.

Impact: None.

Log-7028

Message: Failed to import certificate.

Severity: Error

Probable Cause: Indicates that failure occurred during certificate import.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-7029

Message: Successfully imported certificate.

Severity: Info

Probable Cause: Indicates that certificate import is success.

Recommended Action: No action is required

Impact: None

Log-7030

Message: Successfully deleted ssl-profile-id.

Severity: Info

Probable Cause: Indicates that ssl-profile-id deletion is success.

Recommended Action: No action is required

Impact: None

Log-7031

Message: Failed to delete ssl-profile-id.

Severity: Error

Probable Cause: Indicates that command failed to execute successfully.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-7032

Message: Certificate is associated with endpoints

Severity: Warning

Probable Cause: Indicates that certificate is being used.

Recommended Action: services using certificates might need to restart

Impact: None

Log-7033

Message: Successfully generated certificate for ssl-reserved-generated.

Severity: Info

Probable Cause: Indicates that command executed successfully.

Recommended Action: No action is required

Impact: None

Log-7034

Message: Successfully Imported application certificate without key option.

Severity: Info

Probable Cause: Indicates that command executed successfully.

Recommended Action: No action is required

Impact: None

Log-7035

Message: Password for user '%s' will be expiring today.

Severity: Warning

Probable Cause: Indicates user password is expiring today

Recommended Action: Update the mentioned user password today.

Impact: None.

Log-7036

Message: Account for user '%v' has been deleted.

Severity: Info

Probable Cause: Indicates user account was deleted.

Recommended Action: No action is required.

Impact: User cannot login until re-created.

Log-7037

Message: Created user account %v with %v authorization.

Severity: Info

Probable Cause: Indicates user account was added with admin/user authorization.

Recommended Action: No action is required.

Impact: User can login with the new account.

Log-7038

Message: Restarted SSH server successfully.

Severity: Info

Probable Cause: Indicates that SSH service restart command executed successfully.

Recommended Action: No action is required.

Impact: None

Log-7039

Message: TLS minimum version configuration applied successfully.

Severity: Info

Probable Cause: Indicates that the TLS minimum version command was configured successfully.

Recommended Action: No action required.

Impact: All TLS-enabled services will use the configured minimum version during the handshake.

Log-7040

Message: TLS minimum version configuration removed successfully.

Severity: Info

Probable Cause: Indicates that the TLS minimum version command was removed successfully.

Recommended Action: No action required.

Impact: All TLS-enabled services will revert to using the default minimum version during the handshake.

Log-7041

Message: TLS minimum version configuration failed.

Severity: Error

Probable Cause: Indicates that the TLS minimum version command could not be configured.

Recommended Action: No action required.

Impact: All TLS-enabled services will continue using the default minimum version during the handshake.

Log-7042

Message: Service-specific TLS minimum version configuration applied successfully.

Severity: Info

Probable Cause: Indicates that a service-specific TLS minimum version command was configured successfully.

Recommended Action: No action required.

Impact: The specified service will use its configured minimum TLS version during the handshake, overriding the global setting.

Log-7043

Message: Service-specific TLS minimum version configuration removed successfully.

Severity: Info

Probable Cause: Indicates that the service-specific TLS minimum version command was removed successfully.

Recommended Action: No action required.

Impact: The service will fall back to using the global minimum TLS version during the handshake.

Log-7044

Message: Service-specific TLS minimum version configuration failed.

Severity: Error

Probable Cause: Indicates that the service-specific TLS minimum version command could not be configured.

Recommended Action: No action required.

Impact: The service will fall back to using the global minimum TLS version during the handshake.

Log-7045

Message: License EULA accepted for %s feature.

Severity: Info

Probable Cause: Indicates that license EULA has been accepted successfully.

Recommended Action: No action is required.

Impact: None

Log-7046

Message: License EULA declined for %s feature.

Severity: Info

Probable Cause: Indicates that license EULA has been declined.

Recommended Action: No action is required.

Impact: None

Log-7047

Message: EULA acceptance period is over, please purchase a valid license. Ignore if already purchased.

Severity: Info

Probable Cause: Indicates that EULA acceptance has expired.

Recommended Action: Purchase a valid license, ignore if purchased

Impact: None

Log-7048

Message: SSH service started successfully for instance '%s'.

Severity: Info

Probable Cause: Indicates that SSH service has been started successfully.

Recommended Action: No action is required.

Impact: SSH access is now available for the specified instance.

Log-7049

Message: SSH service stopped successfully for instance '%s'.

Severity: Info

Probable Cause: Indicates that SSH service has been stopped successfully.

Recommended Action: No action is required.

Impact: SSH access is no longer available for the specified instance.

Log-7050

Message: ESSH server keys generated successfully for instance '%s'.

Severity: Info

Probable Cause: Indicates that SSH host keys have been generated successfully.

Recommended Action: No action is required.

Impact: SSH service is ready with new host keys for secure connections.

Log-7051

Message: SSH configuration replay completed successfully during system boot.

Severity: Info

Probable Cause: Indicates that SSH configurations have been replayed from database during system startup.

Recommended Action: Purchase a valid license, ignore if purchased

Impact: All SSH server configurations are now active and operational. None

Log-7056

Message: SSH service %s failed for instance '%s': %s

Severity: Error

Probable Cause: SSH service start/stop/restart command failed to execute properly.

Recommended Action: Check system resources, SSH configuration, and service status. Examine detailed error message for specific cause.

Impact: SSH access may be unavailable or disrupted for the specified instance.

Log-7057

Message: SSH host key generation failed for %s key type on instance '%s': %s

Severity: Error

Probable Cause: SSH host key generation or validation process failed.

Recommended Action: Check disk space, file permissions in /etc/ssh/, and ssh-keygen availability. May need to manually clean up corrupted key files.

Impact: SSH service cannot start securely without valid host keys.

Log-7058

Message: SSH configuration replay failed during system boot: %s.

Severity: Info

Probable Cause: SSH configurations could not be replayed from database during system startup.

Recommended Action: Check database connectivity, configuration integrity, and system resources. Review SSH configuration for syntax errors.

Impact: SSH service may not initialize properly with intended configurations during system boot.

Log-7059

Message: SSH configuration parameter '%s' failed for instance '%s': %s

Severity: Error

Probable Cause: SSH configuration parameter update or validation failed.

Recommended Action: Check parameter syntax, value ranges, and system resources. Review SSH configuration documentation for valid parameter formats.

Impact: SSH service may not apply the intended configuration parameter, potentially affecting service behavior.

Log-7060

Message: SSH configuration parameter '%s' applied successfully for instance '%s'.

Severity: Info

Probable Cause: SSH configuration parameter has been updated and applied successfully.

Recommended Action: No action is required.

Impact: SSH service is now using the updated configuration parameter.

Log-7061

Message: Telnet service started successfully for VRF '%s'.

Severity: Info

Probable Cause: Indicates that Telnet service has been started successfully for the specified VRF.

Recommended Action: No action is required.

Impact: Telnet access is now available on the specified VRF.

Log-7062

Message: Telnet service stopped successfully for VRF '%s'.

Severity: Info

Probable Cause: Indicates that Telnet service has been stopped successfully for the specified VRF.

Recommended Action: No action is required.

Impact: Telnet access is no longer available on the specified VRF.

Log-7063

Message: Telnet service for instance '%s' will not start: VRF '%s' is not configured on the system.

Severity: Info

Probable Cause: Telnet instance has been configured with a VRF that does not exist on the system.

Recommended Action: Ensure the specified VRF is configured before enabling Telnet on it.

Impact: Telnet service will not start for this instance until a valid VRF is configured. None

Log-7064

Message: Telnet service %s failed for VRF '%s': %s

Severity: Error

Probable Cause: Telnet service start/stop command failed to execute properly.

Recommended Action: Check system resources, Telnet configuration, and service status. Examine detailed error message for specific cause.

Impact: Telnet access may be unavailable or disrupted for the specified VRF.

Log-8001

Message: Command executed successfully.

Severity: Info

Probable Cause: Indicates that command has been executed successfully.

Recommended Action: No action is required.

Impact: None

Log-8002

Message: Firmware update file downloaded.

Severity: Info

Probable Cause: Indicates that command has been executed successfully.

Recommended Action: No action is required.

Impact: None

Log-8003

Message: Failed to retrieve file.

Severity: Error

Probable Cause: Indicates that command failed to execute successfully.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-8004

Message: Activating firmware. System will reboot if successful.

Severity: Info

Probable Cause: Indicates that command has been executed successfully.

Recommended Action: No action is required

Impact: None

Log-8005

Message: Failed to activate firmware.

Severity: Error

Probable Cause: Indicates that command failed to execute successfully.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-8006

Message: Rolling back firmware to previous image. System will reboot if successful.

Severity: Info

Probable Cause: Indicates that command has been executed successfully.

Recommended Action: No action is required

Impact: None

Log-8007

Message: Failed to rollback firmware.

Severity: Error

Probable Cause: Indicates that command failed to execute successfully.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-8008

Message: Failed to resolve host.

Severity: Error

Probable Cause: Indicates that command failed to execute successfully.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-8009

Message: Failed to import https certificate.

Severity: Error

Probable Cause: Indicates that command failed to execute successfully.

Recommended Action: Resolve the error indicated

Impact: Operation did not succeed

Log-8010

Message: Successfully imported https certificate.

Severity: Info

Probable Cause: Indicates that command executed successfully.

Recommended Action: No action is required

Impact: None

Log-8011

Message: Successfully committed the firmware.

Severity: Info

Probable Cause: Indicates that command executed successfully.

Recommended Action: No action is required

Impact: None

Log-8012

Message: The file downloaded.

Severity: Info

Probable Cause: Indicates that command has been executed successfully.

Recommended Action: No action is required.

Impact: None

Log-8013

Message: Successfully started bash shell.

Severity: Info

Probable Cause: Indicates that command executed successfully.

Recommended Action: No action is required.

Impact: None

Log-8014

Message: Successfully exited bash shell.

Severity: Info

Probable Cause: Indicates that command executed successfully.

Recommended Action: No action is required.

Impact: None

Log-8015

Message: Restarted SSH server successfully.

Severity: Info

Probable Cause: Indicates that SSH service restart command executed successfully.

Recommended Action: No action is required.

Impact: None

Log-8016

Message: Backup config created successfully

Severity: Info

Probable Cause: Indicates that backup-config file created successfully

Recommended Action: No action required.

Impact: Backup config created to be used during unfortunate config-corruption.

Log-8017

Message: Backup config created successfully, and it will be applied on next reboot

Severity: Info

Probable Cause: Indicates that backup-config file created and will be applied on next reboot or config corruption

Recommended Action: No action required.

Impact: Current configurations will be wiped out and configs from backup-config file will be applied to running-config on next reboot.

Log-8018

Message: Backup config creation failed

Severity: Error

Probable Cause: Error occurred while creating backup configuration file

Recommended Action: Check system resources and try creating backup config again.

Impact: No backup config available for restoration in case of config corruption or reboot.

Log-8019

Message: Backup config copied to destination successfully

Severity: Info

Probable Cause: Indicates that backup-config file copied to destination successfully

Recommended Action: No action required.

Impact: None

Log-8020

Message: Firmware operation completed successfully.

Severity: Info

Probable Cause: Indicates that a firmware operation (commit, rollback, or uninstall) completed successfully.

Recommended Action: No action is required.

Impact: None

Log-9001

Message: Error during Initialize

Severity: Error

Probable Cause: Service is starting up

Recommended Action: Restart the BGP Microservice

Impact: BGP Microservice unavailable until restart

Log-9002

Message: Service started

Severity: Info

Probable Cause: Service is starting up

Recommended Action: NA

Impact: BGP services becoming available

Log-9003

Message: Duplicate Attribute Error

Severity: Error

Probable Cause: Update Message received duplicate attribute

Recommended Action: NA

Impact: Routes are ignored

Log-9004

Message: Attribute Error

Severity: Error

Probable Cause: Update Message received erroneous attribute

Recommended Action: NA

Impact: Routes are ignored

Log-9005

Message: Attribute Info

Severity: Error

Probable Cause: Update Message attribute info

Recommended Action: NA

Impact: none

Log-9006

Message: Attribute VRF Error

Severity: Error

Probable Cause: VRF not Created attribute

Recommended Action: create VRF and address family

Impact: Routes are ignored

Log-9007

Message: Error during storing attribute

Severity: Error

Probable Cause: Internal error

Recommended Action: Contact Customer Support

Impact: Routes are ignored

Log-9008

Message: BGP Neighbor state Info

Severity: Info

Probable Cause: NA

Recommended Action: none

Impact: none

Log-9009

Message: BGP neighbor FSM Event queue error

Severity: Error

Probable Cause: Out of Memory

Recommended Action: Contact Customer Support

Impact: BGP neighbor will not be operational

Log-9010

Message: BGP neighbor TCP error

Severity: Error

Probable Cause: TCP socket error

Recommended Action: Check the reachability and config

Impact: BGP neighbor will not be operational

Log-9011

Message: BGP neighbor OpenMsg error

Severity: Error

Probable Cause: Error during OpenMsg processing error

Recommended Action: Check BGP config

Impact: BGP neighbor will not be operational

Log-9012

Message: BGP Update Msg Error

Severity: Error

Probable Cause: Error during Update Msg processing error

Recommended Action: Contact Customer Support

Impact: Ignore Update message

Log-9013

Message: BGP Keepalive Msg Error

Severity: Error

Probable Cause: Error during Keepalive Msg processing error

Recommended Action: Contact Customer Support

Impact: BGP Neighbor might go down

Log-9014

Message: EVPN route table error

Severity: Error

Probable Cause: Error while initializing the EVPN table

Recommended Action: Contact Customer Support

Impact: BGP EVPN Service not available

Log-9015

Message: EVPN route error

Severity: Error

Probable Cause: Error while processing EVPN route error

Recommended Action: Contact Customer Support

Impact: BGP EVPN route not acceptable

Log-9016

Message: TCP error

Severity: Error

Probable Cause: TCP socket error

Recommended Action: Contact Customer Support

Impact: BGP Neighbor will go down

Log-9017

Message: TCP Info

Severity: Info

Probable Cause: TCP Info

Recommended Action: none

Impact: none

Log-9018

Message: Neighbor TXRX channel error

Severity: Error

Probable Cause: Neighbor TXRX channel error

Recommended Action: Contact Customer Support

Impact: Neighbor session might go down

Log-9019

Message: Nexthop attribute error

Severity: Error

Probable Cause: Nexthop attribute error

Recommended Action: Contact Customer Support

Impact: Routes may not be acceptable

Log-9020

Message: Duplicate Nexthop attribute

Severity: Error

Probable Cause: Duplicate Nexthop attribute

Recommended Action: Check the configuration on the neighbor

Impact: BGP session might go down

Log-9021

Message: Neighbor Info

Severity: Info

Probable Cause: none

Recommended Action: none

Impact: none

Log-9022

Message: General Error

Severity: Error

Probable Cause: Internal error

Recommended Action: Contact Customer Support

Impact: Unknown

Log-9023

Message: Neighbor Config Error

Severity: Error

Probable Cause: Internal error

Recommended Action: Contact Customer Support

Impact: Unknown

Log-9024

Message: Neighbor Self Error

Severity: Error

Probable Cause: Internal error

Recommended Action: Contact Customer Support

Impact: BGP route will not be installed to RIB

Log-9025

Message: BGP EVPN attribute Error

Severity: Error

Probable Cause: BGP EVPN attribute Error

Recommended Action: Contact Customer Support

Impact: BGP route will not be acceptable

Log-9026

Message: BGP Update message Error

Severity: Error

Probable Cause: BGP Update message Error

Recommended Action: Check BGP config

Impact: BGP neighbor might go down

Log-9030

Message: Error occurred during mgmt-svc notification handling

Severity: Error

Probable Cause: Mgmt-Svc Error while parsing ygs or communication failure with CDB or SDB

Recommended Action: Contact Customer Support

Impact: Config or State notification may not be accepted

Log-9031

Message: mgmt-svc notification information

Severity: Info

Probable Cause: Mgmt-Svc notification information

Recommended Action: NA

Impact: none

Log-9040

Message: DebugServer information

Severity: Info

Probable Cause: DebugServer information

Recommended Action: NA

Impact: none

Log-9041

Message: BGP Service shutting down

Severity: Info

Probable Cause: Graceful shutdown

Recommended Action: NA

Impact: none

Log-9042

Message: Inconsistent Route

Severity: Error

Probable Cause: Old Route Information not cleaned up

Recommended Action: NA

Impact: Stale Route continue to exist

Log-12001

Message: Requisite flags for gateway service not set; cannot proceed, exiting.

Severity: Fatal

Probable Cause: Requisite flags for gateway service is not set.

Recommended Action: Report the issue to Extreme Networks support

Impact: Gateway service launch will fail.

Log-12002

Message: gRPC server %s listening on address:%s, VRF name:%s

Severity: Info

Probable Cause: gRPC server connection status.

Recommended Action: No action required

Impact: gRPC server is ready to accept RPC API requests.

Log-12003

Message: gRPC server %s terminated, error:%v

Severity: Error

Probable Cause: gRPC server termination.

Recommended Action: No action required

Impact: External communication to clients will be disrupted.

Log-12004

Message: Failed to start gRPC server %s, error:%v

Severity: Error

Probable Cause: Enabling of gRPC server failed.

Recommended Action: Depending on error, require corrective actions

Impact: gRPC server is not ready to accept RPC API requests.

Log-13001

Message: OnIpServer- GetHostName: %v

Severity: Info

Probable Cause: Received Host name

Recommended Action: NA

Impact: NA

Log-13002

Message: OnlpServer- SetHostName: %v

Severity: Info

Probable Cause: Setting Host name

Recommended Action: NA

Impact: NA

Log-13003

Message: Error in missing set host name request %v

Severity: Error

Probable Cause: Missing Set Host name request

Recommended Action: NA

Impact: No impact

Log-13004

Message: Error in missing set host name %v

Severity: Error

Probable Cause: Missing Set Host name

Recommended Action: NA

Impact: No impact

Log-13005

Message: SetHostName: Failed on fetching current hostname: %v

Severity: Error

Probable Cause: Unable to fetch Host name

Recommended Action: NA

Impact: No impact

Log-13006

Message: SetHostName: Failed on updateEtcHosts: %v

Severity: Error

Probable Cause: Failed to update Host name to EtcHosts

Recommended Action: NA

Impact: No impact

Log-13007

Message: SetHostName: Failed on hostnamectl: %v

Severity: Error

Probable Cause: Unable to set hostname using hostnamectl

Recommended Action: NA

Impact: No impact

Log-13008

Message: SystemRebootReasonGet(): Reason [%d]

Severity: Info

Probable Cause: System Reboot Reason

Recommended Action: NA

Impact: No impact

Log-13009

Message: SystemRebootReasonSet(): Reason [%d]

Severity: Info

Probable Cause: Setting systemRebootReason

Recommended Action: NA

Impact: No impact

Log-13010

Message: Saving reboot reason

Severity: Info

Probable Cause: Saving reboot reason

Recommended Action: NA

Impact: No impact

Log-13011

Message: Shutting down MSes now....

Severity: Info

Probable Cause: Shutting down the Microservices

Recommended Action: NA

Impact: No impact

Log-13012

Message: Shutting down MSes completed....

Severity: Info

Probable Cause: Completed Shutting down MSes

Recommended Action: NA

Impact: No impact

Log-13013

Message: Event for system led when reboot

Severity: Info

Probable Cause: Event for system led when reboot

Recommended Action: NA

Impact: No impact

Log-13014

Message: Rebooting the system

Severity: Info

Probable Cause: Rebooting the system

Recommended Action: NA

Impact: No impact

Log-13015

Message: MsRebootReasonGet(): MS Reason [%s]

Severity: Info

Probable Cause: Getting MSReboot Reason

Recommended Action: NA

Impact: No impact

Log-13016

Message: UpdateMsList() deleted app: %v, updated List %v

Severity: Info

Probable Cause: Updating Microservices list

Recommended Action: NA

Impact: No impact

Log-13017

Message: UpdateMsList() added app: %v, updated List %v

Severity: Info

Probable Cause: Updating the Microservice list after deletion of app

Recommended Action: NA

Impact: No impact

Log-13018

Message: addMsList(): Failed to get app services %v

Severity: Error

Probable Cause: Unable to get app services from addMsList

Recommended Action: NA

Impact: No impact

Log-13019

Message: deleteMsList(): Error: app services %s does not exist

Severity: Info

Probable Cause: App services does not exist

Recommended Action: NA

Impact: No impact

Log-13020

Message: getAllMicroServices: Error executing service_image %v

Severity: Error

Probable Cause: Error in executing service image

Recommended Action: NA

Impact: No impact

Log-13021

Message: cannot open tarfile: %v

Severity: Error

Probable Cause: Unable to open tarfile

Recommended Action: NA

Impact: No impact

Log-13022

Message: certs: failed to close file fd, err =%v

Severity: Error

Probable Cause: Unable to close the json file

Recommended Action: NA

Impact: No impact

Log-13023

Message: gzip failed: %v in getMsVersionFromFile

Severity: Error

Probable Cause: Unable to unzip the file

Recommended Action: NA

Impact: No impact

Log-13024

Message: error with tarReader: %v

Severity: Error

Probable Cause: Error in tar Reader

Recommended Action: NA

Impact: No impact

Log-13025

Message: failed to read hostname: %v

Severity: Error

Probable Cause: Unable to read host name

Recommended Action: NA

Impact: No impact

Log-13026

Message: Create file failed %v

Severity: Error

Probable Cause: Failed to create a file

Recommended Action: NA

Impact: No impact

Log-16001

Message: An unrecoverable configuration database error (config corruption) detected, rebooting the device

Severity: Error

Probable Cause: Configuration database corruption.

Recommended Action: No action required. Take a backup of a stable config to avoid manual config-restore in future.

Impact: Device reboots.

Log-16002

Message: Config DB corruption, backup-config found, restoring from backup configuration.

Severity: Warning

Probable Cause: Configuration DB corrupted and backup-config file found.

Recommended Action: No action required.

Impact: Device reboots and backup-config replayed to running-config.

Log-16003

Message: Config DB corruption, no backup configuration found, restoring default configuration.

Severity: Error

Probable Cause: Configuration DB corrupted and no backup-config file found.

Recommended Action: Configure the device to restore the connectivity. And take the backup of a stable config to avoid manual config-restore in future.

Impact: Device comes up with default configuration.

Log-16004

Message: Config DB corruption, failed to reboot the device.

Severity: Error

Probable Cause: Failed to reboot the device on Config data corruption.

Recommended Action: Manually reboot the device.

Impact: Device in bad state till rebooted.

Log-17001

Message: Error during service Initialize

Severity: Error

Probable Cause: Not enough system resource

Recommended Action: Please Contact Customer Support

Impact: service will be unavailable

Log-17002

Message: Error occurred during management service notification handling

Severity: Error

Probable Cause: Failure in communication with management service

Recommended Action: Please Contact Customer Support

Impact: Config or State notification may not be accepted

Log-17003

Message: Error during internal DB operation

Severity: Error

Probable Cause: Internal Error

Recommended Action: Please Contact Customer Support

Impact: service might misbehave in related scenarios

Log-17004

Message: Error during Publish State Info

Severity: Error

Probable Cause: Not enough system resource

Recommended Action: Please Contact Customer Support

Impact: Management State Info may be out of Sync

Log-17005

Message: service shutting down

Severity: Info

Probable Cause: graceful shutdown

Recommended Action: NA

Impact: none

Log-17006

Message: Error during service Initialize

Severity: Error

Probable Cause: service is starting up

Recommended Action: restart the service

Impact: service will be unavailable until restart

Log-17007

Message: service is ready

Severity: Info

Probable Cause: service successfully started/restarted

Recommended Action: NA

Impact: none

Log-17008

Message: Error during communication with Clients

Severity: Error

Probable Cause: Failure in GRPC communication or Compatibility Issues

Recommended Action: Please Contact Customer Support

Impact: client communications will be impacted

Log-17009

Message: MLAG Keepalives with Peer %v Primary:%v Secondary:%v

Severity: Info

Probable Cause: MLAG Keepalives Status

Recommended Action: NA

Impact: none

Log-17010

Message: MLAG Interface %v Remote State: %v

Severity: Info

Probable Cause: MLAG Interface Remote State

Recommended Action: NA

Impact: none

Log-17011

Message: MLAG Peer %v is operationally %v

Severity: Info

Probable Cause: MLAG Peer Status

Recommended Action: NA

Impact: none

Log-17012

Message: MLAG Peer %v MCP State operationally %v

Severity: Info

Probable Cause: MCP Status

Recommended Action: NA

Impact: none

Log-17013

Message: Maintenance Mode is %v on MLAG Peer %v

Severity: Info

Probable Cause: Maintenance Mode Status

Recommended Action: NA

Impact: none

Log-17014

Message: MLAG Peer %v is %v

Severity: Info

Probable Cause: MLAG Peer Health Status

Recommended Action: NA

Impact: none

Log-17015

Message: MLAG Peer %v is deleted

Severity: Info

Probable Cause: MLAG Peer deleted

Recommended Action: NA

Impact: none

Log-17016

Message: Timer %v Started for %v Seconds

Severity: Info

Probable Cause: Specified timer was started for a set duration.

Recommended Action: NA

Impact: none

Log-17017

Message: Timer %v Expired

Severity: Info

Probable Cause: Specified timer expired

Recommended Action: NA

Impact: none

Log-17018

Message: Timer %v Stopped

Severity: Info

Probable Cause: Specified timer stopped due to a triggered event

Recommended Action: NA

Impact: none

Log-20001

Message: Error during classifier initialize.

Severity: Error

Probable Cause: Service failed to come up.

Recommended Action: Please contact customer support.

Impact: Classifiers services will be unavailable.

Log-20002

Message: Error during classifier's debug server initialize.

Severity: Error

Probable Cause: Classifier's debug server failed to come up.

Recommended Action: Please contact customer support.

Impact: Service debug CLI will be unavailable.

Log-20003

Message: Error during QoS initialize.

Severity: Error

Probable Cause: ID allocation failed.

Recommended Action: Please contact customer support.

Impact: QoS feature will be unavailable.

Log-20004

Message: Error during ACL initialize

Severity: Error

Probable Cause: Initial config sync from data bases failed.

Recommended Action: Remove all ACL configuration, restart classifier and re-configure. Also please contact customer support.

Impact: ACL service may misbehave.

Log-20005

Message: Error during BD management initialize

Severity: Error

Probable Cause: Initial config sync from data bases failed.

Recommended Action: Restart classifier again. Also please contact customer support.

Impact: Classifiers services may misbehave.

Log-20006

Message: Error during interface management initialize

Severity: Error

Probable Cause: Initial config sync from data bases failed.

Recommended Action: Restart classifier again. Also please contact customer support.

Impact: Classifiers services may misbehave.

Log-24001

Message: Packet management service initialization failed

Severity: Fatal

Probable Cause: Packet manager microservice failed to start

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management not operational on the device

Log-24003

Message: Packet Transmit service initialization failed

Severity: Fatal

Probable Cause: Packet manager failed to start server

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management not operational on the device

Log-24004

Message: Client service connection to packet management is down

Severity: Error

Probable Cause: Client stream to packet manager closed

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management for service temporarily not operational

Log-24005

Message: Client registration to receive CPU packets failed

Severity: Error

Probable Cause: Client registration type unknown

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management for client service not operational

Log-24006

Message: Packet Receive service failed, re-establishing connection

Severity: Error

Probable Cause: Packet receive handling error, re-establishing connection

Recommended Action: Report the issue to Extreme Networks support if re-connection fails

Impact: CPU packet management temporarily not operational on the device

Log-24007

Message: Client registered to packet management service

Severity: Info

Probable Cause: Client stream to packet manager successful

Recommended Action: None

Impact: None

Log-24008

Message: Packet management service Ready

Severity: Info

Probable Cause: Packet manager microservice started

Recommended Action: None

Impact: None

Log-24009

Message: Software Packet transmit/receive service ready

Severity: Info

Probable Cause: CPU port connection successful

Recommended Action: None

Impact: None

Log-24010

Message: Packet management service is waiting for chassis Online

Severity: Info

Probable Cause: Chassis is not yet online

Recommended Action: None

Impact: None

Log-24011

Message: Packet management service is unable to get chassis status

Severity: Fatal

Probable Cause: Mgmtsvc API GW connection failed

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management not operational on the device

Log-24012

Message: Packet management service is unable to identify platform

Severity: Fatal

Probable Cause: Unable to read platform name from StateDB

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management not operational on the device

Log-24013

Message: Chassis status online

Severity: Info

Probable Cause: Received chassis status online

Recommended Action: None

Impact: None

Log-24014

Message: Failure while reading packets from CPU, re-establishing connection

Severity: Error

Probable Cause: Error reading from CPU, re-connecting to CPU port

Recommended Action: Report the issue to Extreme Networks support if re-connection fails

Impact: CPU packet management temporarily not operational on the device

Log-24015

Message: Temporary failure in transmitting packets from software

Severity: Error

Probable Cause: Socket full, unable to send packets to CPU port

Recommended Action: None

Impact: Some Packets transmitted from software dropped

Log-24016

Message: Unable to transmit packets from software, reconnecting to CPU port

Severity: Error

Probable Cause: Socket error, reconnecting to CPU port

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management temporarily not operational on the device

Log-24017

Message: Aborting Packet management service

Severity: Fatal

Probable Cause: Permanent failure in reading/writing to CPU port

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management not operational on the device

Log-24018

Message: Packet management service is shutting down

Severity: Fatal

Probable Cause: Packet manager microservice restart

Recommended Action: Report the issue to Extreme Networks support

Impact: CPU packet management not operational on the device

Log-25001

Message: Init failed - Didn't receive Platform ready !

Severity: Fatal

Probable Cause: Platform not ready

Recommended Action: Check stratum and tierra svc status or restart the system

Impact: Service not operational

Log-25002

Message: Microservice Init failed

Severity: Fatal

Probable Cause: Microservice failed to start

Recommended Action: Report the issue to Extreme Networks support

Impact: Service not operational

Log-25003

Message: Management interface failed

Severity: Error

Probable Cause: Management interface creation failed

Recommended Action: Report the issue to Extreme Networks support

Impact: Management interface not operational

Log-25004

Message: HAL function failed

Severity: Error

Probable Cause: Failure to send message to HAL

Recommended Action: Report the issue to Extreme Networks support

Impact: Some forwarding feature may not function

Log-25005

Message: DB Operation failed

Severity: Error

Probable Cause: DB Operation failed

Recommended Action: Report the issue to Extreme Networks support

Impact: Interface not operational

Log-25006

Message: Interface config replay failed

Severity: Error

Probable Cause: Mgmtsvc apigw did not respond or error in response

Recommended Action: Report the issue to Extreme Networks support

Impact: Interface not operational

Log-25007

Message: Interface config replay failed

Severity: Error

Probable Cause: Mgmtsvc apigw did not respond or error in response

Recommended Action: Report the issue to Extreme Networks support

Impact: Interface not operational

Log-25008

Message: Failed to Unmarshal message

Severity: Error

Probable Cause: Interface Manager is not compatible with this message type

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25009

Message: Failed to get Chassis MAC

Severity: Error

Probable Cause: Chassis Init might have failed

Recommended Action: Report the issue to Extreme Networks support

Impact: Interface not operational

Log-25010

Message: Transpose of GNMI notification failed

Severity: Error

Probable Cause: Interface Manager is not compatible with this message type

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25011

Message: Conversion of values from GNMI failed

Severity: Error

Probable Cause: Interface Manager is not compatible with the value

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25012

Message: Mgmtsvc API GW connection failed

Severity: Error

Probable Cause: Mgmtsvc API GW down

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25013

Message: Interface %v Operationally UP

Severity: Info

Probable Cause: Interface operationally UP

Recommended Action: None

Impact: None

Log-25014

Message: Interface %v Operationally DOWN

Severity: Info

Probable Cause: Interface operationally DOWN

Recommended Action: None

Impact: None

Log-25015

Message: Interface %v Admin UP

Severity: Info

Probable Cause: Interface Admin UP

Recommended Action: None

Impact: None

Log-25016

Message: Interface %v Admin DOWN

Severity: Info

Probable Cause: Interface Admin DOWN

Recommended Action: None

Impact: None

Log-25017

Message: Interface message handler Init failed

Severity: Error

Probable Cause: Init failure

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25018

Message: Kernel programming failed

Severity: Error

Probable Cause: Kernel programming failure

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25019

Message: Media may not be breakout compatible

Severity: Error

Probable Cause: Either the media does not support breakout or media is not supported by Extreme Networks

Recommended Action: Report the issue to Extreme Networks support if link does not come up

Impact: Link may not come up

Log-25020

Message: Interface %v speed set to %v

Severity: Info

Probable Cause: Interface speed change

Recommended Action: None

Impact: None

Log-25021

Message: Interface %v FEC set to %v

Severity: Info

Probable Cause: Interface FEC change

Recommended Action: None

Impact: None

Log-25022

Message: Breakout configuration failed on interface %v

Severity: Error

Probable Cause: Breakout configuration failed in HAL

Recommended Action: Undo failed configuration

Impact: Interfaces may not be available for configuration

Log-25023

Message: Tunnel %v configured with same Source IP(%v) and destination IP (%v)

Severity: Error

Probable Cause: Configurations

Recommended Action: Fix the tunnel configuration

Impact: Tunnel may not come up

Log-25024

Message: Interface %v Link Fault set to %v

Severity: Info

Probable Cause: Link Unreliable

Recommended Action: Fix host and peer interface configuration. Replace connected optics and cable

Impact: Link may not come operational Up or traffic loss

Log-25025

Message: Duplicate Address %v on interface %v

Severity: Error

Probable Cause: Duplicate address in the network

Recommended Action: Fix the duplicate address in the network

Impact: IP Address configuration failed

Log-25026

Message: Entered Maintenance mode (Reason: %s, Status: %s)

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25027

Message: Exited Maintenance mode (Reason: %s, Status: %s)

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25028

Message: Maintenance mode enabled

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25029

Message: Maintenance mode disabled

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25030

Message: Interface %v created

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25031

Message: Interface %v deleted

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25032

Message: Vrf %v created

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25033

Message: Vrf %v deleted

Severity: Info

Probable Cause: User configuration

Recommended Action: None

Impact: None

Log-25034

Message: Hardware programming failure (Resource: %v , Info %v)

Severity: Error

Probable Cause: Hardware resource limitation

Recommended Action: Report the issue to Extreme Networks support

Impact: Some interface manager functionality may not be available

Log-25035

Message: Interface %v link-error-disable disabled

Severity: Info

Probable Cause: Interface link-error-disable disabled

Recommended Action: None

Impact: None

Log-25036

Message: Interface %v Operationally disabled by port link dampening

Severity: Info

Probable Cause: Interface Operationally disabled by port link dampening

Recommended Action: None

Impact: The unstable/flapping interface will be operational down with the reason code PldDown

Log-25037

Message: Interface %v Operationally enabled by port link dampening

Severity: Info

Probable Cause: Interface Operationally enabled by port link dampening

Recommended Action: None

Impact: None

Log-25038

Message: Interface %v link-error-disable enabled

Severity: Info

Probable Cause: Interface link-error-disable enabled

Recommended Action: None

Impact: None

Log-25039

Message: System fault detected due to I2C error

Severity: Info

Probable Cause: I2C communication error detected during hardware monitoring

Recommended Action: Monitor the system; if fault persists, report the issue to Extreme Networks support

Impact: System fault has been raised due to I2C error

Log-25040

Message: Tunnel Nexthop disabled (only one supported per interface)

Severity: Info

Probable Cause: Only one tunnel nexthop is supported per interface; additional nexthop was disabled

Recommended Action: None

Impact: Only one tunnel nexthop will be active per interface

Log-26000

Message: Failed to initialize microservice

Severity: Fatal

Probable Cause: Failed to launch MS

Recommended Action: Report the issue to Extreme Networks support

Impact: LACP MicroService will not be available

Log-26001

Message: Failed to Create HW entry for %v : err %v

Severity: Error

Probable Cause: Failed to Create LAG entry in ASIC

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation may not work and traffic issue will hit

Log-26002

Message: LACP P4 Initialization Failed, err=%v

Severity: Error

Probable Cause: Init failed

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation on P4 may not work

Log-26003

Message: Failed to check P4 PipelineReady, err=%v

Severity: Error

Probable Cause: Pipeline ready

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation on P4 may not work

Log-26004

Message: Pipeline is not ready. Retrying

Severity: Warning

Probable Cause: Pipeline ready

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation on P4 may not work

Log-26005

Message: Failed to check P4 Connection Ready, err=%v

Severity: Error

Probable Cause: Pipeline ready

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation on P4 may not work

Log-26006

Message: P4 Connection is not ready. Retrying

Severity: Warning

Probable Cause: P4 connection not ready

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation on P4 may not work

Log-26007

Message: Unable to send LACP PDU via closed channel

Severity: Error

Probable Cause: Channel not ready

Recommended Action: Report the issue to Extreme Networks support

Impact: LAG Operation may not work

Log-27001

Message: Service %v joined. current version %v, previous version %v, number of times restarted %v

Severity: Info

Probable Cause: Service joined

Recommended Action: NA

Impact: NA

Log-27002

Message: Service %v terminated with exit code %v

Severity: Info

Probable Cause: Service is terminated with exit code

Recommended Action: NA

Impact: NA

Log-27003

Message: Service %v ready. current version %v, previous version %v, number of times restarted %v

Severity: Info

Probable Cause: Service readiness

Recommended Action: NA

Impact: No impact

Log-27004

Message: Could not create a new connection object.

Severity: Error

Probable Cause: Unable to create a connection

Recommended Action: NA

Impact: No impact

Log-27005

Message: Could not subscribe to the bus

Severity: Error

Probable Cause: Unable to subscribe to the bus

Recommended Action: NA

Impact: No impact

Log-27006

Message: Error getting unit property %v

Severity: Error

Probable Cause: Error in getting property

Recommended Action: NA

Impact: No impact

Log-27007

Message: processRunning():Service %s added and running

Severity: Info

Probable Cause: Service added and running

Recommended Action: NA

Impact: No impact

Log-27008

Message: processTerminated():Service %s terminated

Severity: Info

Probable Cause: Service terminated

Recommended Action: NA

Impact: No impact

Log-27009

Message: processReady():Service %s ready

Severity: Info

Probable Cause: Service readiness

Recommended Action: NA

Impact: No impact

Log-27010

Message: detected uncontrolled restart of services - %s reason %s

Severity: Error

Probable Cause: services ungraceful termination

Recommended Action: NA

Impact: System will be restarted

Log-27011

Message: max restart limit reached, not restarting system

Severity: Error

Probable Cause: Service died

Recommended Action: Upgrade/Reload system

Impact: System may be unstable

Log-27012

Message: received system fault event

Severity: Error

Probable Cause: SW/HW component is in faulty state

Recommended Action: Upgrade/Reload system

Impact: System may be unstable

Log-27013

Message: clearing system fault event

Severity: Info

Probable Cause: SW/HW component is in back to normal state

Recommended Action: None

Impact: None

Log-27014

Message: OOM flap detected: Limit reached, system fault will not be cleared

Severity: Error

Probable Cause: System fault event has flapped more than 5 times between <1G and ≥1.5G. Limit reached

Recommended Action: Reload/Powercycle to recover

Impact: None

Log-27015

Message: Collecting tech support for system fault

Severity: Info

Probable Cause: System fault detected, tech support collection initiated

Recommended Action: Tech support will be collected automatically

Impact: System resources temporarily used for tech support collection

Log-27016

Message: Disk usage state change notification

Severity: Info

Probable Cause: Disk usage state has changed (normal/warning/severe/critical)

Recommended Action: NA

Impact: Monitoring interval may be adjusted based on new state

Log-27017

Message: Disk full condition detected

Severity: Error

Probable Cause: Available disk space on partition (rootfs or usrdata) below minimum required threshold

Recommended Action: Clear old files, logs, or tech-support files to free disk space

Impact: System may not function properly due to insufficient disk space

Log-27018

Message: Disk space recovered or flap limit reached

Severity: Info

Probable Cause: Disk space has been freed or disk full flap count has exceeded maximum limit

Recommended Action: None if recovered; reboot or reload the system if flap limit reached

Impact: System fault cleared if space recovered OR permanent fault if flap limit exceeded

Log-27019

Message: Disk usage exceeding warning threshold

Severity: Info

Probable Cause: Disk usage on partition (rootfs) has exceeded the warning threshold

Recommended Action: Monitor disk usage and consider cleaning up old files to prevent further escalation

Impact: System will increase monitoring frequency; no immediate action required

Log-27020

Message: Disk usage exceeding severe threshold

Severity: Error

Probable Cause: Disk usage on (rootfs) has exceeded the severe threshold (80%)

Recommended Action: Clean up old files, logs, or tech-support files immediately to free disk space

Impact: Auto tech-support collection triggered; system at risk of disk full condition

Log-28001

Message: service shutting down

Severity: Info

Probable Cause: graceful shutdown

Recommended Action: NA

Impact: none

Log-28002

Message: service is ready

Severity: Info

Probable Cause: service successfully started/restarted

Recommended Action: NA

Impact: none

Log-28003

Message: BFD session is operationally UP

Severity: Info

Probable Cause: BFD Session Status

Recommended Action: NA

Impact: none

Log-28004

Message: BFD session is operationally DOWN

Severity: Info

Probable Cause: BFD Session Status

Recommended Action: NA

Impact: none

Log-28005

Message: BFD session is Administratively DOWN

Severity: Info

Probable Cause: BFD Session Status

Recommended Action: NA

Impact: none

Log-29001

Message: ZTP DHCP process completed.

Severity: Info

Probable Cause: Indicates that device completed ZTP DHCP.

Recommended Action: No action is required.

Impact: None

Log-29002

Message: ZTP DHCP process started.

Severity: Info

Probable Cause: Indicates that device started ZTP DHCP Process.

Recommended Action: No action is required.

Impact: None

Log-29003

Message: Successfully downloaded ZTP configuration file from %v server

Severity: Info

Probable Cause: Indicates that device downloaded ztp configuration file from HTTPS server.

Recommended Action: No action is required.

Impact: None

Log-29004

Message: Received dhcption 66 and 67.

Severity: Info

Probable Cause: Indicates that device received dhcp option 66 and 67 to start ZTP DHCP Process.

Recommended Action: No action is required.

Impact: None

Log-29005

Message: Firmware download completed from HTTPS Server.

Severity: Info

Probable Cause: Indicates that device is downloading the firmware mentioned in ZTP configuration file from HTTPS Server

Recommended Action: No action is required.

Impact: None

Log-29006

Message: Firmware download failed from HTTPS Server.

Severity: Error

Probable Cause: Indicates that device has failed to download the firmware mentioned in ZTP configuration file from HTTPS Server

Recommended Action: Check network connectivity with remote server.

Impact: ZTP process fails and will be retried

Log-29007

Message: Switch startup configuration file download completed from HTTPS Server.

Severity: Info

Probable Cause: Indicates that device is downloading the switch startup config mentioned in ZTP configuration file from HTTPS Server

Recommended Action: No action is required.

Impact: None

Log-29008

Message: Switch startup configuration file download failed from HTTPS Server.

Severity: Error

Probable Cause: Indicates that device has failed to download the switch startup config mentioned in ZTP configuration file from HTTPS Server

Recommended Action: Check network connectivity with remote server.

Impact: ZTP process fails and will be retried

Log-29009

Message: Python file download completed from HTTPS Server.

Severity: Info

Probable Cause: Indicates that device downloaded the python file mentioned in ZTP configuration file from HTTPS Server

Recommended Action: No action is required.

Impact: None

Log-29010

Message: Python file download failed from HTTPS Server.

Severity: Error

Probable Cause: Indicates that device has failed to download the python file mentioned in ZTP configuration file from HTTPS Server

Recommended Action: Check network connectivity with remote server.

Impact: ZTP process fails and will be retried

Log-29011

Message: Firmware updated. Going for Reboot

Severity: Info

Probable Cause: Indicates that device upgrading/downgrading to firmware in ztp configuration file

Recommended Action: No action is required.

Impact: None

Log-29012

Message: Same firmware is running on device

Severity: Warning

Probable Cause: Indicates that device is already running with same firmware in ztp configuration file

Recommended Action: No action is required.

Impact: None

Log-29013

Message: Failed to upgrade/downgrade firmware

Severity: Error

Probable Cause: Indicates that device failed to upgrade/downgrade to firmware in ztp configuration file

Recommended Action: Check network connectivity with remote server.

Impact: ZTP process fails and will be retried

Log-29014

Message: Received ztp dhcp cancel request from user

Severity: Info

Probable Cause: Indicates that device needs to cancel DHCP process

Recommended Action: No action is required.

Impact: None

Log-29015

Message: Failed to handle ztp cancel request in current ztp state

Severity: Error

Probable Cause: Indicates that device cannot cancel ztp process as it's in middle of firmware upgrade/filereplay/python execution

Recommended Action: perform factory-reset followed by ztp cancel

Impact: None

Log-29016

Message: Device received request to restart ztp process from canceled state

Severity: Info

Probable Cause: Indicates that device is restarting ztp process from canceled state

Recommended Action: No action is required.

Impact: None

Log-29017

Message: Activating new firmware

Severity: Info

Probable Cause: Indicates that device is activating new firmware received from HTTPS server

Recommended Action: No action is required.

Impact: None

Log-29018

Message: Skip firmware upgrade

Severity: Info

Probable Cause: fwdir from ztp.cfg is empty

Recommended Action: No action is required.

Impact: No firmware upgrade

Log-29019

Message: Invalid ZTP configuration file

Severity: Error

Probable Cause: ztp configurations are not proper in remote

Recommended Action: Update the parameters in remote server.

Impact: ZTP process fails and will be retried

Log-29020

Message: Failed to read dhcp client-id

Severity: Error

Probable Cause: Unable to read its dhcp client identifier to start ztp process

Recommended Action: No action is required.

Impact: ZTP process not started

Log-29021

Message: Waiting for dhcption 66 and 67.

Severity: Warning

Probable Cause: Indicates that device is waiting dhcp option 66 and 67 to start ZTP DHCP Process.

Recommended Action: No action is required.

Impact: None

Log-29022

Message: ZTP mode is enabled on device and config terminal is blocked. Use 'ztp dhcp cancel' or wait for ZTP process to complete.

Severity: Warning

Probable Cause: ZTP is not completed.

Recommended Action: No action is required.

Impact: None

Log-29023

Message: Received dhcption 43.

Severity: Info

Probable Cause: Indicates that device received dhcp option 43 with CA certificate for HTTPS server.

Recommended Action: No action is required.

Impact: None

Log-29024

Message: Failed to download dhcption 43.

Severity: Error

Probable Cause: Indicates that device failed to downlaod CA.

Recommended Action: No action is required.

Impact: None

Log-29025

Message: ZTP configuration file received is empty

Severity: Warning

Probable Cause: Indicates that device failed to complete ZTP over DHCP.

Recommended Action: Update ztp config file contents.

Impact: None

Log-29026

Message: ZTP configuration sanity check pass.

Severity: Info

Probable Cause: Indicates that the downloaded ZTP configuration is valid.

Recommended Action: No action is required.

Impact: None

Log-29027

Message: ZTP configuration sanity check fail.

Severity: Error

Probable Cause: Indicates that the downloaded ZTP configuration is invalid.

Recommended Action: Address the ZTP configuration file at the server.

Impact: ZTP DHCP will not complete

Log-29028

Message: ZTP configuration file not found at HTTPS server.

Severity: Error

Probable Cause: Indicates option 67 does not exist on HTTPS server.

Recommended Action: Correct ZTP configuration files should be provided.

Impact: ZTP DHCP will not complete

Log-29029

Message: Python file execution completed.

Severity: Info

Probable Cause: Indicates that device downloaded the python file mentioned in ZTP configuration file from HTTPS Server and completed execution

Recommended Action: No action is required.

Impact: None

Log-29030

Message: Switch startup configuration file replay completed.

Severity: Info

Probable Cause: Indicates that device downloaded the switch startup configuration file mentioned in ZTP configuration file from HTTPS Server and completed execution

Recommended Action: No action is required.

Impact: None

Log-29031

Message: Python file execution failed.

Severity: Error

Probable Cause: Indicates that device downloaded the python file mentioned in ZTP configuration file from HTTPS Server and failed to execute

Recommended Action: No action is required.

Impact: None

Log-29032

Message: Switch startup configuration file replay failed.

Severity: Error

Probable Cause: Indicates that device downloaded the switch startup configuration file mentioned in ZTP configuration file from HTTPS Server and failed to execute

Recommended Action: No action is required.

Impact: None

Log-29033

Message: Successfully downloaded dhcption 43

Severity: Info

Probable Cause: Indicates that device received dhcp option 43 with CA certificate for HTTPS server

Recommended Action: No action is required.

Impact: None

Log-31001

Message: Requisite flags for sr-api-gw service not set; cannot proceed, exiting.

Severity: Fatal

Probable Cause: Requisite flags for sr-api-gw service is not set.

Recommended Action: Report the issue to Extreme Networks support

Impact: sr-api-gw service launch will fail.

Log-31002

Message: sr-api-gw service listening on %s

Severity: Info

Probable Cause: sr-api-gw service connection status.

Recommended Action: No action required

Impact: sr-api-gw service is ready to accept gRPC API requests.

Log-31003

Message: sr-api-gw service terminated:%v

Severity: Error

Probable Cause: sr-api-gw service termination.

Recommended Action: No action required

Impact: External communication to clients will be disrupted.

Log-33001

Message: Error during service Initialize

Severity: Error

Probable Cause: Not enough system resource

Recommended Action: Please Contact Customer Support

Impact: service will be unavailable

Log-33002

Message: Error occurred during management service notification handling

Severity: Error

Probable Cause: Failure in communication with management service

Recommended Action: Please Contact Customer Support

Impact: Config or State notification may not be accepted

Log-33003

Message: Error during internal DB operation

Severity: Error

Probable Cause: Internal Error

Recommended Action: Please Contact Customer Support

Impact: service might misbehave in related scenarios

Log-33004

Message: Error during Publish State Info

Severity: Error

Probable Cause: Not enough system resource

Recommended Action: Please Contact Customer Support

Impact: Management State Info may be out of Sync

Log-33005

Message: service shutting down

Severity: Info

Probable Cause: graceful shutdown

Recommended Action: NA

Impact: none

Log-33006

Message: Error during service Initialize

Severity: Error

Probable Cause: service is starting up

Recommended Action: restart the service

Impact: service will be unavailable until restart

Log-33007

Message: service is ready

Severity: Info

Probable Cause: service successfully started/restarted

Recommended Action: NA

Impact: none

Log-33008

Message: Error during communication with Clients

Severity: Error

Probable Cause: Failure in GRPC communication or Compatibility Issues

Recommended Action: Please Contact Customer Support

Impact: client communications will be impacted

Log-34001

Message: Error during service Initialize

Severity: Error

Probable Cause: Not enough system resource

Recommended Action: Please Contact Customer Support

Impact: Service will be unavailable

Log-34002

Message: Error occurred during management service notification handling

Severity: Error

Probable Cause: Failure in communication with management service

Recommended Action: Please Contact Customer Support

Impact: Config or State notification may not be accepted

Log-34003

Message: Error during internal DB operation

Severity: Error

Probable Cause: Internal Error

Recommended Action: Please Contact Customer Support

Impact: Service might misbehave in related scenarios

Log-34004

Message: Error during Publish State Info

Severity: Error

Probable Cause: Not enough system resource

Recommended Action: Please Contact Customer Support

Impact: Management State Info may be out of Sync

Log-34005

Message: Service shutting down

Severity: Info

Probable Cause: Graceful shutdown

Recommended Action: NA

Impact: none

Log-34006

Message: Error during service Initialize

Severity: Error

Probable Cause: Service is starting up

Recommended Action: Restart the service

Impact: Service will be unavailable until restart

Log-34007

Message: Service is ready

Severity: Info

Probable Cause: Service successfully started/restarted

Recommended Action: NA

Impact: none

Log-34008

Message: Error during communication with Clients

Severity: Error

Probable Cause: Failure in GRPC communication or Compatibility Issues

Recommended Action: Please Contact Customer Support

Impact: Client communications will be impacted

Log-34009

Message: Error during prefix addition to forwarding table

Severity: Error

Probable Cause: Duplicate prefix detected

Recommended Action: Please fix configuration

Impact: Duplicate configuration could result in undefined forwarding behavior

Log-35001

Message: Config self get completed

Severity: Info

Probable Cause: graceful shutdown

Recommended Action: NA

Impact: none

Log-35002

Message: Service is ready

Severity: Info

Probable Cause: Service succesfully started/restarted

Recommended Action: NA

Impact: none

Log-35003

Message: Read the ztp state info

Severity:Info

Probable Cause: ZTP configuration found completed

Recommended Action: NA

Impact: none

Log-35004

Message: Successfully applied configuration with config id %s

Severity:

Probable Cause: Config deploy was successful

Recommended Action: NA

Impact: none

Log-35005

Message: Failed to apply configuration with config id %s

Severity: Error

Probable Cause: Config deploy failed

Recommended Action: NA

Impact: none

Log-36001

Message: SNMP server started successfully

Severity: Info

Probable Cause: Indicates that SNMP server has been started successfully.

Recommended Action: No action is required.

Impact: None

Log-36002

Message: SNMP server stopped successfully

Severity: Info

Probable Cause: Indicates that SNMP server has been stopped successfully.

Recommended Action: No action is required.

Impact: SNMP service is not available

Log-36003

Message: Failed to start SNMP server

Severity: Error

Probable Cause: Indicates that SNMP server failed to start.

Recommended Action: Restart the server

Impact: SNMP service is not available

Log-36004

Message: SNMP coldstart notification has been sent

Severity: Info

Probable Cause: Indicates that coldstart notification has been sent successfully.

Recommended Action: No action is required.

Impact: None

Log-36005

Message: SNMP Engine ID updated. SNMP server will be restarted for new Engine ID to take effect.

Severity: Info

Probable Cause: Indicates that new SNMP Engine ID is updated in DB.

Recommended Action: No action is required.

Impact: SNMP server will be restarted internally.

Log-39000

Message: Failed to initialize microservice

Severity: Fatal

Probable Cause: Failed to launch MS

Recommended Action: Report the issue to Extreme Networks support

Impact: STP MicroService will not be available

Log-39001

Message: Failed to create bridge instance for VLAN %v : err %v

Severity: Error

Probable Cause: Failed to create STP bridge entry

Recommended Action: Check VLAN configuration and report to Extreme Networks support

Impact: STP operation may not work for this VLAN

Log-39002

Message: STP port state machine transition failed for port %v

Severity:Error

Probable Cause: Port state machine error

Recommended Action: Report the issue to Extreme Networks support

Impact: Port may not forward traffic correctly

Log-39003

Message: Topology change detected on bridge %v

Severity:Warning

Probable Cause: Network topology change

Recommended Action: Check network connectivity

Impact: Temporary traffic disruption during convergence

Log-39004

Message: Root bridge changed from %v to %v

Severity:Info

Probable Cause: Root bridge election

Recommended Action: Normal operation

Impact: Network may experience brief convergence

Log-39005

Message: BPDU guard enabled port %v received BPDU

Severity:Warning

Probable Cause: BPDU received on edge port

Recommended Action: Check connected device configuration

Impact: Port will be shut down to prevent loops

Log-39006

Message: Failed to send BPDU on port %v : err %v

Severity:Error

Probable Cause: BPDU transmission failure

Recommended Action: Check port status and hardware

Impact: STP may not operate correctly on this port

Log-39007

Message: Port %v role changed from %v to %v

Severity: Info

Probable Cause: STP port role transition

Recommended Action: Normal operation

Impact: Port role updated based on network topology

Log-39008

Message: Port %v state changed from %v to %v

Severity: Info

Probable Cause: STP port state transition

Recommended Action: Normal operation

Impact: Port forwarding state updated

Log-39009

Message: Bridge assurance failure on port %v

Severity: Error

Probable Cause: No BPDUs received on bridge assurance enabled port

Recommended Action: Check peer device STP configuration

Impact: Port will be blocked to prevent unidirectional link issues

Log-45001

Message: IPSec Tunnel IKE Log Message

Severity: Info

Probable Cause: Log Messages from IKE Subsystem

Recommended Action: NA

Impact: NA

Log-45002

Message: IPSec Tunnel CFG Log Message

Severity: Info

Probable Cause: Log Messages from CFG Subsystem

Recommended Action: NA

Impact: NA

Log-48001

Message: ZTP process completed.

Severity: Info

Probable Cause: Indicates that device completed ZTP.

Recommended Action: No action is required.

Impact: None

Log-48002

Message: ZTP process started.

Severity: Info

Probable Cause: Indicates that device started ZTP Process.

Recommended Action: No action is required.

Impact: None

Log-48003

Message: Timestamp synced with ZTP Server.

Severity: Info

Probable Cause: Indicates that device synced timestamp with ZTP Server.

Recommended Action: No action is required.

Impact: None

Log-48004

Message: Received 205 from ZTP server.

Severity: Info

Probable Cause: Indicates that device needs to update the parameters received from ZTP server.

Recommended Action: No action is required.

Impact: None

Log-130021

Message: DB Migration [%s] triggered successfully

Severity: Info

Probable Cause: Indicates that the DB migration was triggered successfully.

Recommended Action: No action is required.

Impact: None

Log-130022

Message: DB Migration [%s] completed successfully

Severity: Info

Probable Cause: Indicates that the DB migration was successful.

Recommended Action: No action is required.

Impact: None

Log-130023

Message: DB Migration [%s] failed

Severity: Error

Probable Cause: Indicates that the DB migration failed.

Recommended Action: Contact customer Support

Impact: Firmware update failed