



Extreme Platform ONE Networking v25.10.0-224 (Hotfix 1) Release Notes

New Features, Limitations, and Known Issues

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May 2026



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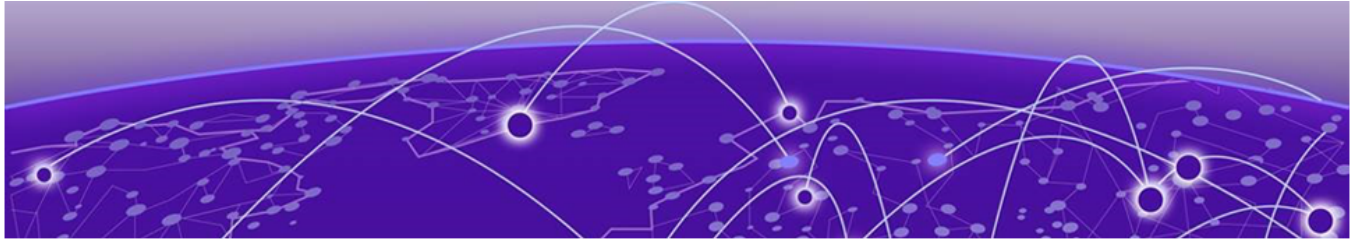
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Abstract

This release notes document for Extreme Platform ONE Networking version 25.10.0-224 (Hotfix 1) provides a technical overview of a cloud-based network management platform integrating ExtremeCloud IQ, SD-WAN, security, analytics, and third-party device management within a unified interface. It details core functionality such as centralized monitoring, inventory control, firmware lifecycle management, SSO-based access, AI-assisted diagnostics, alerting, and cross-domain topology visualization, with guidance for onboarding, configuration deployment, licensing, and large-scale operations. In this release, Extreme Platform ONE has made improvements to its Role-Based Access Control (RBAC) functionality. The document highlights new features including enhanced Third-Party Management Engine support, expanded Device 360 views, Fabric Attach visualization improvements, real-time troubleshooting for Wi-Fi 7 access points, RadSec-based secure authentication, automated configuration push, and expanded OS and firmware compatibility across EXOS, VOSS, and IQ Engine platforms. It summarizes addressed defects and known issues affecting APIs, RBAC, UI behavior, and topology accuracy, and outlines limitations in visualization, scalability, and unsupported topologies, along with firmware requirements, security considerations, and interoperability constraints for advanced administrators.



Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

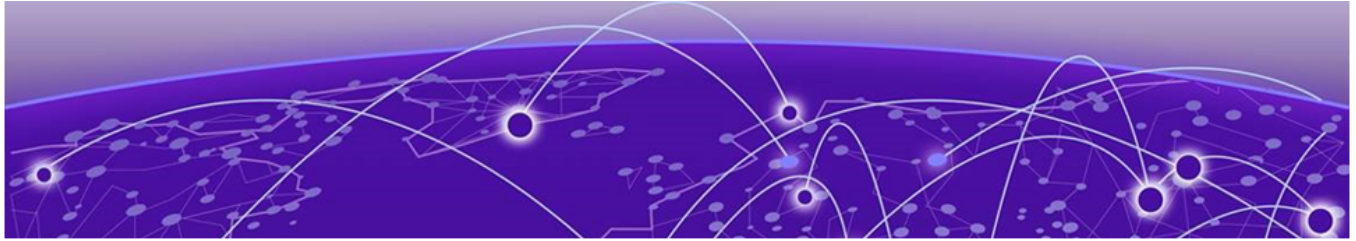
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1. Go to [The Hub](#).
2. In the list of categories, expand the **Product Announcements** list.
3. Select a product for which you would like to receive notifications.

4. Select **Subscribe**.
5. To select additional products, return to the **Product Announcements** list and repeat steps 3 and 4.

You can modify your product selections or unsubscribe at any time.



General Release Information

[Browser Support and Display Settings](#) on page 10

[Firewall Enhancement: Port and IP Address Range \(CFD-17230\)](#) on page 10

Current Release: 25.10.0-224 (Hotfix 1)

May 2026

Extreme Platform ONE has made improvements to its Role-Based Access Control (RBAC) functionality.

Related Links

- [Known Issues](#) on page 26
- [Device Support Information](#) on page 35

Release: 25.10.0-224

May 2026

This release provides new features including enhanced Third-Party Management Engine support, expanded Device 360 views, Fabric Attach visualization improvements, real-time troubleshooting for Wi-Fi 7 access points, RadSec-based secure authentication, automated configuration push, and expanded OS and firmware compatibility across EXOS/Switch Engine, VOSS/Fabric Engine, and IQ Engine platforms.

This release provides support for a range of values for port range and IP Address range when configuring a Firewall rule. See [Firewall Enhancement: Port and IP Address Range \(CFD-17230\)](#) on page 10 for more information.

Related Links

- [Known Issues](#) on page 26
- [Device Support Information](#) on page 35

Introduction to Extreme Platform ONE Networking

The following are a few key features:

- **Comprehensive UI:** Provides access to alerts, licensing details, inventory, and firmware updates.
- **Alerts and Notifications:** Find and fix problems quickly. Real-time notifications ensure you receive prompt notifications about system updates and security notices.
- **Contextual AI Support:** Meet your AI Expert-your contextual helper. Powered by the latest in AI technology, AI Expert provides instant support and guidance, ensuring you have the answers you need, when you need them.
- **Single Sign-On (SSO):** Access Extreme Platform ONE Networking applications with a single sign-on, removes the need for multiple credentials.

Extreme Platform ONE Public IP Address Blocks

| Data Center | IP Block | Addresses and Ports |
|-----------------------------|--|---|
| Global Data Center (GDC) | 44.234.22.92/30 18.194.95.0/28 34.253.190.192/26 3.234.248.0/27 | |
| Australia (AUS) | 13.210.3.192/28 18.98.198.80/28 | Firewall Address and Port Information |
| Azure, Canada Central (ACA) | 20.151.64.48/28 | Firewall Address and Port Information |
| Azure, US East (AVA) | 52.226.89.112/28 | Firewall Address and Port Information |
| Brazil (BR) | 18.228.70.16/28 | Firewall Address and Port Information |
| Germany (FRA) | 3.67.81.96/27 18.194.95.0/28 | Firewall Address and Port Information |
| India (IN) | 13.232.67.8/29 3.6.70.64/29 | Firewall Address and Port Information |
| Ireland (IE) | 34.253.190.192/26 | Firewall Address and Port Information |
| Japan (JP) | 18.176.203.112/29 13.231.6.232/29 57.181.58.0/28 | Firewall Address and Port Information |
| Netherlands (NL-GCP) | 34.91.82.64/27 | Firewall Address and Port Information |
| Singapore (SG-GCP) | 34.87.158.80/28 | Firewall Address and Port Information |
| Spain (ES) | 18.101.49.128/27 | Firewall Address and Port Information |
| Sweden (SE) | 13.48.186.224/29 13.48.4.184/29 13.48.4.240/28 | Firewall Address and Port Information |

| Data Center | IP Block | Addresses and Ports |
|----------------------------|--|---|
| Switzerland (ACH) | 51.107.1.192/28 | Firewall Address and Port Information |
| United Arab Emirates (UAE) | 3.28.159.128/28 | Firewall Address and Port Information |
| United Kingdom (UK-AGB) | 51.143.233.80/28 | Firewall Address and Port Information |
| US East (VA) | 34.202.197.0/26 44.192.245.0/26 3.234.248.0/27 | Firewall Address and Port Information |
| US East 2 (VA2) | 34.202.197.0/26 44.192.245.0/26 3.234.248.0/27 | Firewall Address and Port Information |
| US-Iowa (IA-GCP) | 34.67.130.64/27 | Firewall Address and Port Information |
| US Ohio (OH) | 3.145.235.64/26 | Firewall Address and Port Information |

Supported Applications

Extreme Platform ONE Networking eliminates the need to log in separately to the Extreme Networks multi-domain network management solutions by unifying them within a single user interface.

For example, if you subscribe to ExtremeCloud IQ, and have a site, you can view all connected sites and onboarded devices from ExtremeCloud IQ and Extreme Platform ONE Networking.



Note

The applications available when you log in are specific to the subscription licenses purchased by your organization. Access to applications might also be defined by the role assigned if your organization implements Single Sign-On.

Extreme Platform ONE Networking supports the following applications:

- ExtremeCloud IQ: Provides centralized configuration and network monitoring, reporting, alarms, and statistics for Extreme Networks devices.
- ExtremeCloud SD-WAN: Provides unified wired and wireless management through fabric services. You can enable a secure network, automate application performance management, and create a centralized management of applications with intuitive user experiences.
- Extreme Platform ONE Security: Provides network, application, and device access security within a single solution.
- Extreme Intuitive Insights: Provides cloud-based deployment and monitoring of Zebra hand-held devices.

Browser Support and Display Settings

**Note**

Extreme Platform ONE does not support 32-bit browsers.

Desktop Browsers

Extreme Platform ONE supports the latest 64-bit versions of the following desktop browsers:

- Chrome
- Edge
- Firefox
- Opera
- Safari

Microsoft Internet Explorer is not supported.

Display Settings

Extreme Platform ONE supports display resolutions of 1280 x 1024 or higher.

Firewall Enhancement: Port and IP Address Range (CFD-17230)

Extreme Platform One and ExtremeCloud IQ v25.10 support a range of values for port range and IP Address range when configuring a Firewall rule. This feature eliminates the need for multiple rules to cover a range of values.

Port Range

The Port Range feature behaves as designed. Range support is offered in the user interface and in IQ Engine, and it works as expected. Go to **Common Objects > Network > Network Services**.

IP Address Range

Configuring IP Address range in release 25.10 requires the following caveats:

- Range Support is offered in the user interface, but range support is not supported in IQ Engine.
- The current implementation uses legacy firewall CLI syntax, which forces a 64 object firewall entry limit.

**Note**

The IP Address range must not exceed 64 objects. This includes the aggregate value when configuring more than one firewall rule.

This translation adds back-end load and therefore, it can cause task-engine memory exhaustion.

Go to **Common Objects > Security > IP Firewall Policy**.

Configure User Profile Firewall Rule

Use this task to configure a port range and IP Address range in a firewall rule.



Note

Follow this workflow carefully. Practice creating the range objects described below.

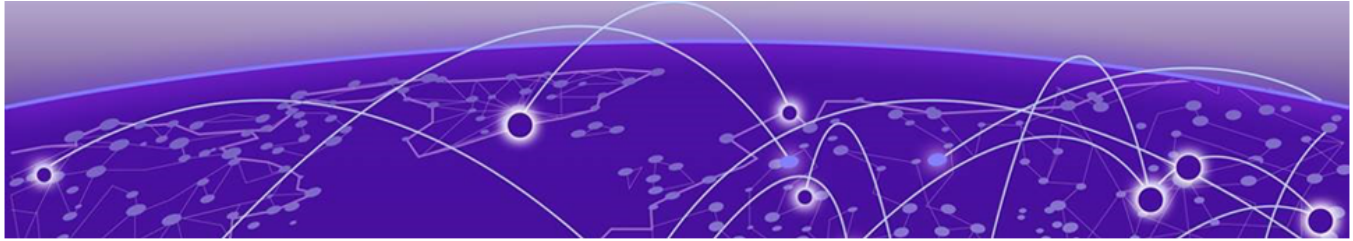
1. Create a User Profile and provide a Profile Name.
2. Enable the firewall and provide a Firewall Name.
3. Select **+** to create a new rule.
4. Select **+** to create a new Network Service.

Port Range

5. From the **Port Number** field, configure a port range. The full range is supported.
6. Save the object.

IP Address Range

7. Select and edit the firewall rule.
8. Create the **Source range** object and save.
9. Create the **Destination range** object and save.
10. Go back and edit the firewall rule.
11. From the drop-down menu, select the source and destination objects you created above to configure the source and destination ranges for the firewall rule.
12. Save the firewall rule.



New Features

[Table 1](#) on page 13 lists the new features introduced in Extreme Platform ONE Networking release 25.10.0-224.

For more information about Extreme Platform ONE Networking features, see the Extreme Platform ONE Networking v25.10.0 User Guide.

Device OS Support

This release supports the following device operating systems.

- **EXOS/Switch Engine:**

- IQAgent Version
 - EXOS/Switch Engine release < 31.7: upgrade to IQAgent version 0.9.32
 - EXOS/Switch Engine release >= 31.7 < 33.2 upgrade to IQAgent version 0.9.41
 - EXOS/Switch Engine release >= 33.2 upgrade to IQAgent version 1.9.41
- 33.5.2.118-patch1-6 Latest Supported GA Patch

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 33.6.1 Latest Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 32.7.3.15-patch1-33 Previous Supported GA Patch

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 32.7.3.15-patch1-33 Previous Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- **VOSS/Fabric Engine:**

- 0.9.41 IQ Agent Support
- 9.4 Latest Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 9.2.3 Previous Supported GA Patch

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 9.2.1.1 Previous Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- **IQEngine Support:**

- IQEngine release 10.8.7

New Hardware Support

Extreme Platform ONE Networking now supports the following hardware:

- AP5022, AP5022FX, and AP5022S6D access points
- AP5060U and AP5060D access points

Table 1: New Features in release 25.10.0-224

| Feature ID | Feature | Description |
|----------------------|--|--|
| NVO-12980 | Visualization Enhancements | Multiple enhancements are delivered to Visualization: (1) The Link Inspector for standard links displays a Mode property with Trunk/Access values; for link aggregation links, it displays a Trunk property with Tagged/Untagged values. (2) Terminal is renamed to SSH Session . (3) Visualization legends in Access , Physical , and Fabric views replace the Third-Party Management Engine (TPME) Managed Device entry with a link to the User Guide for all device icons. (4) Selected text color in the SSH Session light theme is improved. (5) The tooltip text Select Layers is updated to Select View or Layer(s). |
| NVO-13194 | Tagging and Masking Operations for Third-Party Management Engine-Managed Devices | Third-Party Management Engine (TPME)-managed devices on Access and Physical visualization maps now support tagging and masking operations. The Add Tag, Copy Tag, Paste Tag, and Mask Device actions can be applied to TPME-managed devices. Mask Link and Unmask operations are also supported for links involving TPME-managed and discovered devices. |
| NVO-13383, NVO-13384 | Configuration Enhancement for SNMP Timer | In the Edit Assignment and Assignment dialogs, Location now displays instead of Site , and the Current Assignment column is now visible. |
| NVO-15269 | Discovered is Replaced with Detected | In Visualization, the term Discovered is replaced with Detected when referring to LLDP-discovered devices. The update applies to the Access View Legend , Physical View Legend , and Fabric View Legend . |
| NVO-15270 | Initiate Discovery Renamed to Update Topology | The Initiate Discovery action in the Visualization section is renamed to Update Topology at both the Floor and Building levels. Related toast messages are updated to reflect the new terminology. |

Table 1: New Features in release 25.10.0-224 (continued)

| Feature ID | Feature | Description |
|------------|--|---|
| SEN-566 | User Interface Enhancement | The Third-Party Management Engine (TPME) status command now provides clearer onboarding information after system restarts. Previously, the Last Onboard Time displayed <code>Never</code> after a reboot, which was misleading for devices that had been successfully onboarded before the restart. The enhanced status display now accurately reflects onboarding state by displaying <code>Not Onboarded Since Restart</code> and <code>No Healthcheck Since Restart</code> respectively until TPME reconnects to the platform. |
| XCP-6331 | Search Capability for the Sites Page | Extreme Platform ONE Networking now includes a search capability for the Sites page. Users can search for site groups, sites, buildings, and floors. The search returns all matching occurrences and uses smart forward-typing search, consistent with ExtremeCloud IQ (Classic). |
| XCP-8304 | Onboarding Using an XLSX File Support | Extreme Platform ONE Networking now supports bulk onboarding of locally managed (on-premises) devices using an XLSX file. The XLSX file includes an Access Points tab (Serial Number, Hostname, Static IP, Default Gateway) and a Controller tab for on-premises appliances (ExtremeCloud IQ-SE, Wing Controller, ExtremeCloud IQ-Controller). For the Controller tab, Serial Number and MAC address are mandatory. |
| XCP-14259 | Onboarding of Locally Managed Devices for ExtremeCloud IQ Controller | Extreme Platform ONE Networking now supports onboarding of locally managed (ExtremeCloud IQ Controller-managed) devices via manual and bulk methods. Serial Number is the only mandatory field. No configuration such as location or network policy can be applied during onboarding. Serial number validation follows the same rules as Universal APs. |
| XCP-14449 | Manual and Bulk Onboarding of the AP5022 Access Point | Extreme Platform ONE Networking now supports manual and bulk onboarding of the AP5022 family (AP5022, AP5022FX, and AP5022S6D) as locally managed devices. After onboarding, devices appear in Network Devices and Inventory with Managed By: Controller and OS Type: Controller Engine. |
| XCP-15124 | Onboarding Flow Enhancement | The onboarding flow is updated with the following changes: the Onboard button is renamed to +Add Devices ; the Bulk dropdown option is renamed to Import and Manual is renamed to Manually ; the stepper is removed from the Import flow; a link to download the XLSX template file is added to the Import flow; and the Device Type dropdown option Access Point is renamed to IQ Engine . |

Table 1: New Features in release 25.10.0-224 (continued)

| Feature ID | Feature | Description |
|------------|--|--|
| XCP-16600 | Entire Location Tree Export Support | Extreme Platform ONE Networking now supports exporting the entire location tree from the top level. Previously, export was available only at the site group, site, and building levels. The complete location tree can be exported for migration to another account. |
| XCP-16607 | AP5022 Access Point Support | Support is now offered for AP5022, AP5022FX, and AP5022S6D access points as cloud-managed devices. These devices can be onboarded manually or in bulk, with devices appearing in the Network Devices and Inventory pages as cloud-managed with the IQ Engine operating system type. While onboarding is blocked in ExtremeCloud IQ Classic, monitoring and statistics remain available in ExtremeCloud IQ Classic. |
| XCP-16608 | AP5060 Access Point Support | Support is now offered for AP5060U and AP5060D access points as cloud-managed devices. These devices can be onboarded manually or in bulk, with devices appearing in Network Devices and Inventory pages as cloud-managed with the IQ Engine operating system type. While onboarding is blocked in ExtremeCloud IQ Classic, monitoring and statistics remain available in ExtremeCloud IQ Classic. |
| XCP-16609 | Manual and Bulk Onboarding for the AP5060 Access Point | Support is now offered for manual and bulk onboarding of the AP5060 access point as a locally managed device. After onboarding, devices appear in Network Devices and Inventory with Managed By: Controller and OS Type: Controller Engine. |
| XCP-17335 | Product Family-Filtered PSIRT List | PSIRT (Product Security Incident Response Team) advisories filtered by the customer's actual product inventory are now displayed instead of showing all PSIRTs across every Extreme Networks product family. This enhancement provides more relevant security information by limiting the PSIRT list to only those advisories applicable to products in the customer's environment. The filtered view ensures accurate PSIRT counts and eliminates irrelevant security advisories, improving the efficiency of security vulnerability management. |
| XCP-17874 | Guest Management Role Support | A dedicated Guest Management role is now offered that provides exclusive access to guest management tasks and credential distribution. This role grants direct access to Config > Network > Users and Config > Network > User Groups , and includes SSO/IDP enhancements that allow administrators to map a primary role to Guest Management through attribute mapping. Guest Management users have a streamlined interface without the 9-dot app switcher or notification bell icon to maintain focus on guest-related tasks. |

Table 1: New Features in release 25.10.0-224 (continued)

| Feature ID | Feature | Description |
|----------------------|--|---|
| XCP-19941 | Third-Party Management Engine IPv4 Subnet Discovery Validation | The Third-Party Management Engine (TPME) now validates IPv4 subnet masks during SNMP discovery to prevent invalid configurations. The system now blocks discovery attempts using /31 or /32 subnet masks, as these configurations contain no valid host addresses for discovery (only network and broadcast addresses). Previously, discovery would appear to proceed but silently fail with no user feedback, potentially leaving discovery sessions in a stuck state. The enhanced validation provides immediate feedback to users, ensuring only valid subnet ranges are used for device discovery operations. |
| XCP-21326 | Inventory Page Button Label Update | The Inventory page now features an Add Device button, replacing the previous Onboard label for improved clarity and consistency. This terminology change provides a more intuitive description of the action, and makes it clearer that devices are being added to the inventory. |
| XIQ-33345 | IQ Engine Support for Port and IP Ranges in Firewall Rules | IQ Engine now supports port and IP ranges in firewall rule configuration, allowing administrators to define a range of ports in a single rule instead of entering each port individually. |
| XIQ-35549 | IQ Engine Support | IQ Engine version 10.8.7 is now supported. |
| XIQ-44189 | IEEE 802.3az Standard Support | The IEEE 802.3az standard (Energy Efficient Ethernet) is now supported on the AP305C/X, AP410C, AP460C, AP460S6C, AP460S12C, AP510C, and AP510X access points. |
| XIQ-45854 | Client Mode Configuration Improvement | Client Mode configuration now includes a NAT enable/disable toggle in the device template and device configuration. When NAT is disabled, the default DHCP server and scope are also disabled, enabling use cases where devices on a Client Bridge require direct reachability from the uplink network. |
| XIQ-46616, XIQ-48967 | Direct RadSec Tunnel Configuration Support | Extreme Platform ONE Networking and ExtremeCloud IQ now support direct RadSec tunnel configuration for ExtremeCloud Universal ZTNA (UZTNA) authentication on AP3000, AP5000, and Wi-Fi 7 access point series. Administrators can enable UZTNA on an SSID using the "Authentication with ExtremeCloud Universal ZTNA" toggle in the SSID settings. The UZTNA root CA, intermediate CA, and client certificate are automatically deployed to access points. This capability coexists with the existing IDM tunnel, enabling PPSK to continue functioning while UZTNA reduces authentication latency. |

Table 1: New Features in release 25.10.0-224 (continued)

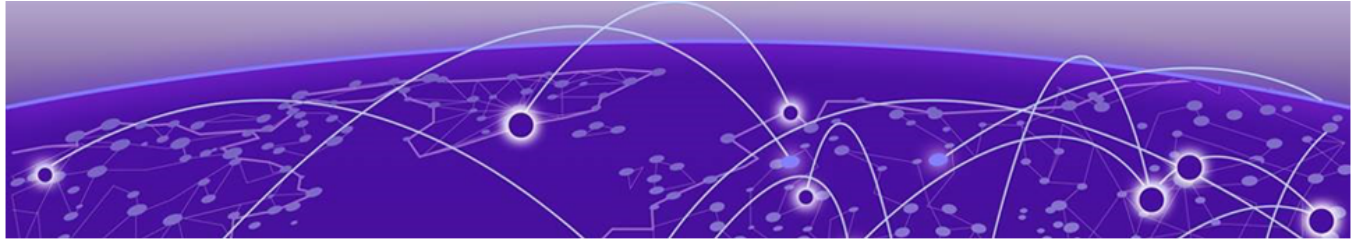
| Feature ID | Feature | Description |
|------------|---|---|
| XIQ-47128 | Real-Time Troubleshoot Support | Real-Time Troubleshoot (RTTS) now supports the AP5020 and AP4020 series Wi-Fi 7 access points, expanding coverage beyond the previously supported AP3000, AP3000X, AP5010, AP5050U, and AP5050D platforms. |
| XIQ-47402 | Power Profiles and Software Modes of Operation for AP5060 | Power profiles and software modes of operation are now defined for the AP5060U-WW and AP5060D-WW access points. Both models share the same power profiles and support tri-radio scan software modes with 2.4 GHz, 5 GHz, and 6 GHz radio configurations under both 802.3bt and 802.3at power standards. |
| XIQ-47404 | Power Profiles and Software Modes of Operation for AP5022 | Power profiles and software modes of operation are now defined for the AP5022-WW, AP5022FX-WW, and AP5022S6D-WW access points. All three models share the same power profiles and support tri-radio scan software modes with 2.4 GHz, 5 GHz, and 6 GHz radio configurations under both 802.3bt and 802.3at power standards. |
| XIQ-47766 | Automatic Configuration Push to Offline Devices Upon Reconnection | Support is now offered for automatic configuration push to offline devices upon reconnection. Administrators can enable or disable this feature at the VIQ level using the <code>Automatically apply the latest configuration to offline devices at reconnect</code> setting, which is off by default. When enabled, offline devices can be selected alongside online devices in Manage > Devices for a configuration update. Offline devices display a <code>Pending Config</code> status until they reconnect and receive the latest configuration. A public API is available for this functionality. |
| XIQ-47891 | Client Lock Out Alert | Extreme Platform ONE Networking and ExtremeCloud IQ now generate an alert when a client is locked out. The <code>Client locked out</code> alert event integrates with the Alert Service and Notification Service, enabling delivery of lockout notifications to external systems through webhook or email. This feature applies to cloud PPSK users only. Local PPSK authentication is handled on-device and does not go through the cloud, so local PPSK clients are not in scope for lockout detection or alerting. |

Table 1: New Features in release 25.10.0-224 (continued)

| Feature ID | Feature | Description |
|------------|--|---|
| XIQ-47810 | VLAN Probe for Multiple Concurrent Devices | Support is now offered for VLAN Probe for multiple devices simultaneously. Previously limited to single device operations, the VLAN Probe diagnostics can now be executed across multiple selected devices at the same time. This enhancement streamlines network troubleshooting by allowing administrators to validate VLAN configurations and connectivity across multiple switches or access points in a single operation. |
| XIQ-48204 | Client Density Map Type | A new Client Density map type is available, that displays current and historical client density across floor areas. The map divides floors into color-coded squares representing four configurable density ranges, with default thresholds that can be customized to match the environment. Hovering over any square displays the exact client count in that area, and can access historical density data for up to 90 days in one-day increments with animated playback similar to weather radar maps. This feature is available only when Client Location is enabled. |
| XIQ-48205 | Client Path Tracking and Last Known Location Visualization | Support is now offered for client path tracking and last known location visualization. Client Path action can be accessed from the Inventory > Clients to view a client's movement over the last 24 hours by default, with the ability to view historical paths for up to 90 days in one-day increments. The feature supports both connected clients (displayed by default) and disconnected clients (accessible through a separate tab with search functionality requiring at least two characters of the MAC or hostname). Last known location information is retained and displayed on maps for up to 90 days, with search results limited to 20 matching records before requiring refinement. |
| XIQ-48334 | Indoor Automated Frequency Coordination Support | Indoor Automated Frequency Coordination (AFC) is now supported on the AP5022, AP5022FX, and AP5022S6D access points. |
| XIQ-48811 | Multi-Link Operation (MLO) with Enterprise Security mode Support | Extreme Platform ONE Networking and ExtremeCloud IQ now support enabling Multi-Link Operation (MLO) with Enterprise security mode for the AP4020 access point. The MLO enable/disable configuration option is now available when Enterprise security mode is selected. |
| XIQ-49278 | Enable ExtremeGuest Essentials Renamed | In Open SSIDs , the toggle previously labeled Enable ExtremeGuest Essentials is renamed to Enable Guest Access and is now always visible, even when Guest Access is not enabled in Global > Service Management . |

Table 1: New Features in release 25.10.0-224 (continued)

| Feature ID | Feature | Description |
|------------|--|--|
| XIQ-49396 | Maps Support for AP5022 | Maps now support the AP5022 family (AP5022, AP5022FX, AP5022S6D) and the AP5060 family (AP5060D, AP5060U). Antenna pattern support for these families is not included. |
| XIQ-49990 | Legacy/Third Party Tab Renamed | In Clients , the Legacy/Third Party tab is renamed to Discovered . |
| XIQ-47935 | VOSS/Fabric Engine Support | Support is now offered for Fabric Engine/VOSS 9.4 for onboarding, monitoring, configuration management, and image drag-and-drop on supported Universal Switches, VSP7400, and VSP4900 platforms. Users can downgrade to a previous image, including the IQAgent image, without GTAC engagement. |
| XIQ-47949 | EXOS/Switch Engine 33.6 GA Download Support | Support is now offered for global image download for EXOS/Switch Engine 33.6 for all supported EXOS/Switch Engine SKUs, both single and stacked. The following images are available in the download dropdown: 31.7.4.2-patch1-7, 32.7.3.15-patch1-33, 33.5.2.118-patch1-6, and the latest 33.6. No other images are available. |
| XIQ-49264 | EXOS/Switch Engine 32.7.3.15-patch1-54 GA Download Support | Support is now offered for global image download for EXOS/Switch Engine 32.7.3.15-patch1-66 for all supported EXOS/Switch Engine SKUs, both single and stacked. The following images are available in the download dropdown: 31.7.4.2-patch1-7, 32.7.3.15-patch1-33, 33.5.2.118-patch1-6, and 33.5.2. No other images are available. |



Addressed Issues

Table 2 lists Addressed Issues in Extreme Platform ONE Networking release 25.10.0-224.

Table 2: Addressed Issues in release 25.10.0-224

| Issue ID | Description |
|---------------------------|--|
| 9-dot Menu | |
| XCP-3475 | Addressed the issue where the 9-dot menu switcher returned 401 no access errors when redirecting to SD-WAN, UZTNA, and Extreme Intuitive Insight applications, despite the tenant having valid licenses for all applications. |
| Account Management | |
| WS-4174 | Addressed the issue where switching to or directly logging in to an account displayed a blank screen instead of loading the account. |
| API | |
| XCP-17277 | Addressed the issue where file downloads exceeding 1 GB failed when using the common-api-gateway URL. |
| XCP-17607 | Addressed the issue where the Start Discovery API returned an incorrect error response when the request payload contained more than 10 individual IP addresses. The API now returns a clear error message indicating the maximum limit of 10 IP addresses per request. |
| XCP-17687 | Addressed the issue where the Add Discovered Devices API returned an incorrect response schema when mandatory fields were missing. The API now returns a proper 400 validation error instead of accepting invalid data with a 200 response. |
| XCP-19541 | Addressed the issue where DLCS APIs returned 403 Forbidden errors for users with Observer and NetSecOps roles, which have read-only access permissions. |
| XCP-20577 | Addressed the issue where the List Buildings API response payload did not match the OpenAPI specification. |
| XCP-20615 | Addressed the issue where the listDevices API returned inconsistent fields across different items in the same response payload. |
| Browser Issues | |

Table 2: Addressed Issues in release 25.10.0-224 (continued)

| Issue ID | Description |
|--------------------------|---|
| XIQ-44593 | Addressed the issue where the AFC Status and GEO Location widgets in the AFC Wireless View displayed graphical artifacts when viewed on MacBook Pro using Safari browser. |
| Device Management | |
| SEN-538 | Addressed the issue where the Third-Party Management Engine (TPME) rebooted ungracefully when the redirector URL was reconfigured while TPME was actively connected to a different URL. TPME no longer triggers an OS-level reboot when the redirector URL is changed within a 10-minute window. |
| SEN-608 | Addressed the issue where the CLI <code>device</code> command output incorrectly prepended a "TPME-" prefix to the serial numbers of Third-Party Management Engine-managed devices, while the <code>show support</code> command displayed the correct serial numbers without the prefix. The <code>device</code> command now displays serial numbers consistently without the "TPME-" prefix. |
| XCP-19598 | Addressed the issue where editing a deployment at the device level did not exclude the device from the site-level schedule, causing the device to deploy at both the site-level and the device-level scheduled times. |
| XCP-19734 | Addressed the issue where a device configured with an invalid or incompatible access profile did not transition to the disconnected state and remained in the connected state. |
| XCP-20907 | Addressed the issue where importing a site group using an XML file failed with a Country code missing error. |
| XCP-21280 | Addressed the issue where Third-Party Management Engine (TPME) devices discovered via the SNMPv2c profile were not added to the device list in the CLI or UI, despite discovery reporting as successful in the TPME-Agent pod logs. |
| Inventory | |
| XCP-18800 | Addressed the issue where a managed device's status was not updated in the inventory when it reconnected after being disconnected. The inventory now reflects the correct device status upon reconnection. |
| Licensing | |
| WS-4079 | Addressed the issue where newly registered customers could not navigate to the main page after linking their license. |
| XCP-8478 | Addressed the issue where a 4-device stack displayed 2 devices as Active CoPilot and 2 devices in Grace Period instead of placing all 4 devices in Grace Period when the available CoPilot licenses were insufficient to cover the entire stack. |
| XCP-19376 | Addressed the issue where certificate notification behavior was inconsistent with the Days Remaining value shown on the Workspace page. Certificates showing 2 days remaining now correctly trigger a notification. |

Table 2: Addressed Issues in release 25.10.0-224 (continued)

| Issue ID | Description |
|------------------------|---|
| XCP-20014 | Addressed the issue where SNMP Discovery with more devices than available licenses resulted in no devices being onboarded. Devices up to the available license count are now onboarded, and excess devices are added as UnManaged. |
| XCP-20691 | Addressed the issue where Guest Management users received a "No license" page upon login despite the tenant having a valid active license. |
| XCP-21483 | Addressed the issue where devices onboarded from ExtremeCloud IQ-SE without sufficient licenses displayed a status of Managed and Not Required instead of Unmanaged and Not Licensed . |
| XCP-21672 | Addressed the issue where the Device Common Connector service did not push the Extreme Platform ONE Networking standard license to VOSS Wired switches running 9.4.0.0.GA. The capabilities and URLs transmitted by the switch exceeded the buffer limit, preventing the license patch command from being sent. |
| Logs | |
| XCP-16345 | Addressed the issue where the audit log sequence for firmware upgrade events was incorrect. The firmware initiate message appeared before the processed log entry. The processed log entry now appears before the initiate message. |
| Onboarding | |
| SEN-568 | Addressed the issue where the Third-Party Management Engine (TPME) operating system rebooted when the TPME container restarted twice within 10 minutes due to configuration changes such as hostname or redirector URL updates. After the OS reboot, onboarding failed due to a DNS resolution error caused by the container's <code>resolve.conf</code> file not being updated. TPME no longer triggers an OS-level reboot under this condition. |
| Roles | |
| WS-4095 | Addressed the issue where several navigation menu items — including Inventory , Subscriptions & Licensing , and Contracts — were not visible to users assigned the BizOps role. |
| WS-4124 | Addressed the issue where clicking the ExtremeCloudIQ logo caused screen flickering for BizOps role users instead of loading the Network Devices page. |
| XCP-19151 | Addressed the issue where the NetSecOps role could create sites when the All Sites Permitted By Role permission was enabled. Site creation behavior for the NetSecOps role is now consistent with the intended design. |
| XCP-21152 | Addressed the issue where Observer role users received a 403 error when navigating to the Visualise page despite having read-only view access. |
| Troubleshooting | |

Table 2: Addressed Issues in release 25.10.0-224 (continued)

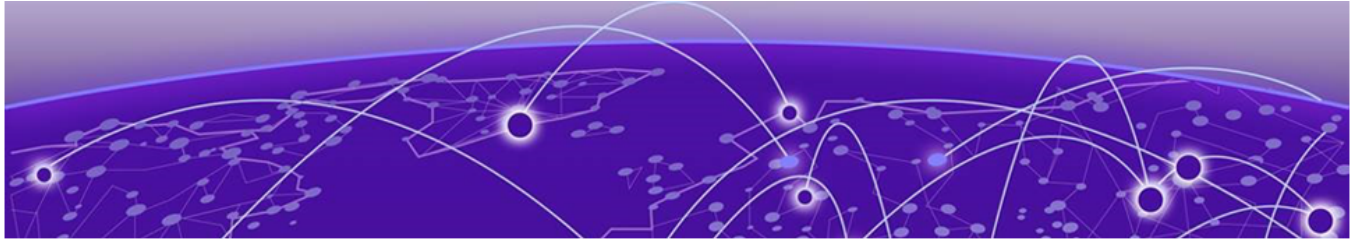
| Issue ID | Description |
|---------------------------|--|
| SEN-520 | Addressed the issue where the <code>show tpme proxy</code> command did not display the proxy password in masked format, leaving users unable to confirm that a password was configured. The password field now displays with masked characters (asterisks) when a proxy password is set. |
| SEN-616 | Addressed the issue where the HTTP proxy configuration set via the CLI was not persisted after the session ended. Although the CLI displayed a <code>HTTP proxy configured successfully</code> message, the <code>show tpme proxy</code> command subsequently reported <code>No proxy configured</code> . The proxy configuration is now correctly retained and displayed after setup. |
| Upgrading | |
| XCP-17406 | Addressed the issue where the Firmware Upgrade History and Download XLSX Template endpoints returned errors for users with the Observer role. Observer role users can now access these endpoints with read-only permissions. |
| User Interface | |
| WS-4021, WS-4022, WS-4024 | Addressed the issue where the Integration , Third-Party Management, and Reports page failed to load in the ExtremeCloud IQ platform. |
| XCP-18627 | Addressed the issue where the Schedule Deploy window allowed selection of times less than 1 hour ahead or dates more than 7 days in the future. The schedule time selection now enforces a minimum of 1 hour and a maximum of 7 days from the current time. |
| XCP-18697 | Addressed the issue where the Third-Party Management Engine (TPME) operating system version was not displayed on the Device 360 page despite the API response containing the correct firmware version information. |
| XCP-18925 | Addressed the issue where the total device count was not displayed in the Delete Access Profile confirmation window, even though the window listed all devices assigned to the profile. |
| XCP-18982 | Addressed the issue where the displayed device selection count did not match the actual number of selected devices when devices were selected across multiple pages. |
| XCP-19116 | Addressed the issue where a modal on the Device 360 page displayed an unnecessary vertical scroll bar despite sufficient empty space being available below the table content. |
| XCP-19182 | Addressed the issue where Link In/Out statistics displayed as zero for links between Third-Party Management Engine-managed switches and cloud-managed access points, despite correct statistics being available through SNMP. |

Table 2: Addressed Issues in release 25.10.0-224 (continued)

| Issue ID | Description |
|-----------|---|
| XCP-19330 | Addressed the issue where no validation message was displayed in the user interface when saving CLI Credentials with a duplicate name, even though the API returned a proper error response. |
| XCP-19572 | Addressed the issue where the Link Type field displayed as "Unknown" in topology view for links involving Third-Party Management Engine-managed devices. The Link Type field is no longer displayed for links that include Third-Party Management Engine-managed devices. |
| XCP-19443 | Addressed the issue where System Uptime displayed as 0 for Third-Party Management Engine-managed Cisco switches in the visualization object inspector, despite the correct uptime value being available through SNMP. |
| XCP-19706 | Addressed the issue where the Profile Assignment table displayed outside its container boundary, and the device assignment view flickered between the assigned device list and the View Rules text. |
| XCP-19995 | Addressed the issue where navigation from a Third-Party Management Engine-managed device's Device 360 page to the Third-Party Management Engine Device 360 page failed to load on the first attempt. |
| XCP-20010 | Addressed the issue where the Device 360 page for an unmanaged Third-Party Management Engine (TPME) device displayed a "No device found" error. Unmanaging a TPME device no longer causes TPME-managed devices to become unmanaged or clears inferred device entries. |
| XCP-20196 | Addressed the issue where the Access Management page failed to load. |
| XCP-20649 | Addressed the issue where the industry selection made during user registration was not displayed in the summary section of the registration form. |
| XCP-20949 | Addressed the issue where location-based search did not return results in the Access Profile assign and assigned views. |
| XCP-21111 | Addressed the issue where the user interface did not display updated assignment details after an SNMP Timers assignment action. The user interface now retrieves the latest assignment status after the action completes. |
| XCP-21235 | Addressed the issue where switch devices appeared in the Profile Assignment table when they should be excluded. Profile assignment and deployment are not supported for switch devices. |
| XIQ-48575 | Addressed the issue where the VLAN Override option was incorrectly displayed on the PPSK User page when the Local (AP) database was selected. The VLAN Override option is supported only for Cloud PPSK and is no longer visible on the Local user page. |

Table 2: Addressed Issues in release 25.10.0-224 (continued)

| Issue ID | Description |
|------------------|---|
| XIQ-49108 | Addressed the issue where launching Real-Time Troubleshoot from the Client Inventory Heat Map opened two simultaneous UI pop-up windows instead of one and hid the Start/Stop controls. |
| XIQ-49126 | Addressed the issue where the Action drop-down in Manage > Devices remained disabled for Third-Party Management Engine (TPME) devices onboarded through Extreme Platform ONE Networking, preventing users from performing Manage or Unmanage actions. |
| Visualize | |
| NVO-15096 | Addressed the issue where the Assign Location pop-up failed to display when selected from the Object Inspector for a TPME managed device in the Visualization page. The page displayed a loading indicator instead of the pop-up. |
| NVO-15628 | Addressed the issue where a configuration push for a VLAN attribute failed when a VLAN with the same ID (but a different name) already existed on the switch. The VLAN is now successfully renamed to the name specified in the configuration profile, consistent with the default override behavior. |



Known Issues

Table 3 lists the Known Issues in Extreme Platform ONE Networking release 25.10.0-224 (Hotfix 1).

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1)

| Issue ID | Description |
|-------------------------|---|
| CFD | |
| CFD-16439 | IQ Engine v10.8.7 upgrade at the GDC is not supported at the RDC until full upgrade to Extreme Platform One v25.10. This issue will be addressed in a future release. |
| 9-dot Menu | |
| XCP-10803, XCP-11090 | Accessing applications from the 9-dot menu fails with Internal Server Errors. |
| API | |
| SEN-555 | The state/system API returns a negative sysUpTime value for third-party devices with a system uptime exceeding approximately 248 days. This occurs due to a 32-bit integer overflow in the sysUpTime field. The Third-Party Management Engine (TPME) currently caps the reported sysUpTime at the maximum int32 value (2,147,483,647) to prevent negative values from being reported. |
| XCP-19243 | The PerfMon API returns inconsistent and non-deterministic data schemas for legacy device types. Each legacy device type returns a different set of fields, and a unified schema mapping for legacy devices has not been established. |
| XCP-20428 | Null values are returned for client IP address fields (client_ip and ipv4) in the wired client API response, even when an IP address is assigned and visible in ExtremeCloud IQ. |
| XCP-20647 | The listDevice API returns the field "is_locally_managed" in the response payload, which is not defined in the API output specification. |
| XCP-20770 | The asset summary/history API specification does not mark the request body as required in the OpenAPI specification. |
| XCP-20819 | The ClientStats service sends the bwUsage field as an object containing avg, max, and min values instead of the required int64 format as defined in the specification. |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|--------------------------|--|
| XIQ-39330 | The packet loss metric is incorrectly reported as a raw packet count rather than a percentage in both the API response and the user interface. |
| XIQ-48097 | The Third-Party Management Engine (TPME) devices API accepts search queries with fewer than three characters and returns results instead of returning a 400 BAD_REQUEST response. The existing DLCM List device API enforces a three-character minimum for search queries. Additionally, the toast message for this validation is not displayed correctly. |
| XIQ-49961 | The POST /ng-reports/scheduled/custom API returns a generic 400 BAD_REQUEST response without providing actionable validation details. The response does not identify which field failed validation, why the request was rejected, or what corrective action is required, making it difficult for API consumers to correct their requests. |
| Browser Issues | |
| WS-3841 | Pages flicker when using Safari browser version 26.2 on macOS with an external monitor. |
| XCP-8507 | An issue exists where the login button remains disabled even when the username and password fields are pre-filled. |
| Device Management | |
| XCP-5227, XCP-5268 | Incorrect <code>Managed_by</code> value for locally managed devices. |
| XCP-12743 | Bulk delete operations are limited to approximately 250-287 devices due to ExtremeCloud IQ API path parameter constraints. Larger bulk operations will require event-based design implementation for proper scaling. |
| XCP-13202 | Security vulnerabilities are not displayed in the firmware upgrade flow for locally managed switches. Currently, locally managed devices are not in scope for PSIRTS vulnerability reporting. |
| XCP-16986 | The end of sales and service dates are missing from the exported file when exporting stack details. |
| XCP-18164 | Third-Party Management Engine device discovery is available even if no Configuration Profile is assigned. The Configuration Profile assignment is mandatory for the Third-Party Management Engine. |
| XCP-18640 | The Retry action is disabled after the configuration deployment fails for the Third-Party Management Engine. |
| XCP-19055 | The Reset VIQ action does not clear the configuration for the Third-Party Management Engine. |
| XIQ-19320 | WiFi interface transmission power values may not update correctly in Managed Device page after bulk edit operations. |
| XCP-20011 | Feature assignment is lost when the Third-Party Management Engine state is changed from managed to unmanaged. The features must be reassigned after the state change. |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|------------------|---|
| XCP-21131 | The user-modified default Access Profile is not deployed to the Third-Party Management Engine in some situations. |
| XCP-21261 | The Sites XML import functionality does not properly validate site hierarchy, allowing invalid XML files to be imported. Specifically, the import process accepts XML structures where a GENERIC location contains both SITE and BUILDING types as direct children, which violates the expected site hierarchy. |
| XCP-21263 | When attempting to upgrade devices and filtering to show only locally managed devices, the device type field displays as empty and no devices are returned. This occurs even when locally managed devices exist and are onboarded in the system. |
| XIQ-19368 | User interface overrides Supplemental CLI option incorrectly pushes Supplemental CLI configuration instead of UI configuration for multicast rate limit settings. |
| XIQ-19498 | Changing transmission type for eth0 interface on AP5010 incorrectly generates delta CLI for speed configuration. |
| XIQ-19509 | Configuring eth0 interface with minimum speed and half duplex transmission type causes AP to go offline. |
| XIQ-21339 | ExtremeCloud IQ does not display error message when aggregation is enabled with rate-limit configuration, but configuration fails. |
| XIQ-33498 | An issue exists where client mode and backhaul mesh link options need to be disabled on AP5050U/D 6GHz FCC configurations to ensure proper regulatory compliance. |
| XIQ-34724 | An issue exists where delta configuration push fails for AP5020 Wifi0 with dual 5G mode when 5G-Low channels are not supported in countries like Pakistan. |
| XIQ-46182 | An issue exists where the EXOS and Switch Engine 31.7.4.2-patch1-7 cannot be onboarded, monitored, or configured through drag-and-drop image management for all EXOS and Switch Engine ExtremeCloud IQ supported SKUs. |
| XIQ-46735 | Auto configuration toggle in VIQ causes devices with audit match status to incorrectly move to audit mismatch state. |
| XIQ-46795 | Stack hostname changes made in device CLI are not reflected in ExtremeCloud IQ interface. |
| XIQ-47278 | AP5010 and AP5020 do not support 6 GHz in the Indonesia region. |
| XIQ-47962 | Tunnel Concentrator retains the old IP address of an AP after the configuration is updated with a new IP address. |
| XIQ-47986 | Location based SSID classification adds unnecessary AP information to Tunnel Concentrator configuration. |
| XIQ-49244 | When creating an auto-provisioning policy for AP5060 access points, the IoT radio is enabled by default, which causes a "missing iot profile" error if no IoT profile is configured. |
| Inventory | |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|-------------------|---|
| WS-2433 | Inventory displays an SD-WAN appliance as Disconnected, but Orchestrator shows it as Connected. Also, Extreme Platform ONE Networking does not display the firmware of the SD-WAN devices. |
| XCP-10933 | EOS/EOM details for wireless devices do not update in the device model mouse-over display and the Hardware Lifecycle widget. The widget shows no updates needed despite EOS/EOM devices being present in the inventory. |
| XCP-14975 | Unassigned folders are displayed for non-admin users (NetSecOps, BizOps, or Observer roles) on the Inventory page when the site filter is selected. |
| XCP-17825 | The Inventory is not immediately refreshed for the Manage/Unmanage actions. |
| XCP-18242 | A location assigned to multiple devices simultaneously is correctly reflected in the Network Devices table but not in the Inventory page, which continues to show the location as Unassigned for some devices. |
| XCP-19029 | In Configuration Third-Party Management , the Third-Party Management Engine is listed as assigned to the site even if the site was already deleted. |
| Licensing | |
| XCP-20454 | When more Third-Party Management Engine devices are discovered than available licenses allow, the devices initially activate the available licenses but then transition to an unmanaged state. The activated licenses remain consumed in the backend even though the devices are in an unmanaged state. |
| Logs | |
| XCP-11224 | The Audit Log displays API denied error log entries, which are not relevant. |
| XCP-16530 | Audit logs are generated out of sequence when exporting a device. |
| XIQ-47371 | Multiple logs are generated for both single and bulk device deletions. |
| MSP | |
| XCP-11254 | Changing a user role from MSP Super Admin to MSP Admin removes their ExtremeCloud IQ Admin role. |
| XCP-11278 | In the MSP view for the U.S. region, the Switch Tenant panel remains open and cannot be dismissed. |
| XCP-18891 | The Enterprise view is displayed instead of the expected MSP tenant view when a user switches to or logs in as a tenant that has a linked legacy license account. |
| Onboarding | |
| WS-3579 | A toast notification splits into two separate messages when a user performs a navigation action while a toast is active, such as during onboarding or device deletion operations. |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|-------------------------|--|
| XCP-17215 | The failure toast "Device Failed to Onboard" disappears automatically after 10 seconds when a device onboarding attempt fails. |
| Roles | |
| CFD-16351, XCP-11511 | An issue exists where Extreme Platform ONE Networking does not restrict admin visibility based on location, affecting only the Observer and the Operator roles. |
| XCP-10308 | Manage or Unmanage actions are not performed for the NetSecOps role. |
| XCP-20938 | BizOps users can successfully add a VOSS/Fabric Engine device on the Network Devices page but cannot see the added device on that page. The device only appears on the Inventory page. |
| XCP-21028 | Creating both internal and external BizOps users is not possible when the RDC is running release 25.9.0 and the region is on release 25.10.0. The release difference between the RDC and region causes BizOps user creation to fail. |
| XCP-21032 | BizOps users are unable to view Third-Party Management Engine (TPME) device details in the Device 360 (D360) page. When attempting to access the D360 page for TPME-managed devices, the page opens but displays no device data. |
| XCP-21282 | SSO users with the Guest Management role cannot successfully create PPSK users and receive an <code>Access Denied</code> error when attempting to create accounts in user groups. This issue occurs when an SSO user is added to Credential Groups and then attempts to manage PPSK credentials. |
| XCP-21347 | Users cannot create Guest Management role users in an RDC running release 25.9 after role mapping changes introduced in the 25.10 release. The role mapping changes are not backward compatible when the RDC remains on a lower build. |
| XCP-21527 | An external user with the ExtremeCloud IQ Installer role is mapped to the Observer role in Extreme Platform ONE Networking instead of retaining the Installer role privileges. |
| XIQ-45333 | Manage/unmanage actions are not working for Extreme Platform ONE Networking BizOps role users, showing "something went wrong" error. |
| XIQ-45477 | An issue exists where Extreme Platform ONE Networking NetSecOps role users with Write access to inventory cannot perform Manage/Unmanage actions, resulting in permission errors. |
| SSO | |
| XCP-8507 | The login button does not activate for certain SSO-enabled user login instances. |
| Troubleshooting | |
| XIQ-48210 | Downloading the AFC Geolocation report produced a corrupt file that was not in the expected CSV format, making it unusable for troubleshooting. |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|---------------------------------------|---|
| Upgrading | |
| XCP-12063, XCP-12064, XCP-16651 | An audit log is not generated for a scheduled a firmware upgrade, when a firmware upgrade successfully completes, or when a firmware upgrade fails. |
| XCP-12707 | Individual level upgrade firmware screen does not display data properly once CVEs are expanded in the UI. This is dependent on ECI team fixes for proper chip overflow behavior. |
| XCP-13051 | While a firmware upgrade is in progress for a device in Extreme Platform ONE Networking it is deleted in ExtremeCloud IQ. |
| XCP-14211 | The Firmware Version dropdown is not visible during a firmware upgrade when multiple APs are selected and the last device in the list is reviewed on high-resolution displays. |
| XCP-17804 | After upgrading to 25R7, the schema registry service encounters 409 errors for the hm-device-stats-value and xiq-client-events-value topics. The affected schemas must be deleted before the registry service calls can succeed. |
| User Interface | |
| NVO-15001 | Port Description in Link & Port details for devices managed by Third-Party Management Engine contain incorrect values. |
| WS-3923 | The breadcrumb on the Network Profile page displays Network Configuration / Network Policies instead of only Network Policies , causing an inconsistency with the left navigation. |
| XCP-4999 | Currently, when filtering on a switch stack, when a a search matches any child device, the entire stack is displayed instead of individual devices. |
| XCP-5065 | Search and Filter does not filter the appliance cluster. |
| XCP-13806 | Switching to the HomeVIQ tenant view causes most APIs, including the myaccount API, to fail with a 403 Forbidden error. |
| XCP-16957 | The Firmware Upgrade History page displays a maximum of two filtered columns. |
| XCP-17326 | Tables in the user interface refresh slowly when the pagination is set for 500. |
| XCP-18901 | Sorting tables based on location results in incorrect results and error messages. |
| XCP-18963 | The three-dots action icon is not visible by default in the Network Devices table and displays inconsistently across different device tabs. |
| XCP-19002 | Fabric Attach links display as operationally down in the visualization even when they are operationally up. This issue affects Switch Engine downstream and SMLT Cluster upstream configurations that use Fabric Attach without authentication. |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|-------------------------|--|
| XCP-19039 | Device 360 page does not open if the same S/N is managed in the same RDC, but a different VIQ. Configuration assignment does not show the device in the selection if the same S/N is managed in the same RDC but a different VIQ. |
| XCP-19300, XCP-19301 | "Uptime" and "Connected For" data is not available for devices managed by the Third-Party Management Engine in Network Devices. |
| XCP-18722 | The error message is not formatted properly when a duplicate Access Profile is created. |
| XCP-18944 | The Unknown tag can be assigned to a device managed by the Third-Party Management Engine in some cases. |
| XCP-19865 | No failure details are displayed in the user interface when a Third-Party Management Engine configuration deployment fails. The deployment API response confirms a failed status but does not include a failure reason, and no corresponding audit log entry is generated. |
| XCP-20134 | The filter chip for the Extreme Platform ONE Networking selection in the Application Access column filter in Access Management is not displayed, preventing confirmation that the filter has been applied. |
| XCP-20852 | The Global Sites filter does not return sites in alphabetical order. Sites are currently sorted by creation time instead of alphabetically. Site Groups and search results within the filter are also not sorted alphabetically. |
| XIQ-42050 | An issue exists where FIPS enabled filter in Manage Application page displays all applications instead of filtering to show only FIPS-enabled applications. |
| XIQ-42051 | An issue exists where FIPS enabled filter in Manage Summary widget shows inaccurate data for Top Application Groups , Top Usage , and Total Application Usage metrics. |
| XIQ-46203 | On the Monitoring > Clients > Users tab, the Source value displays Other instead of Others. |
| XIQ-47575 | A new location does not appear in the Users page after a site is updated and filtering by the newly assigned site does not return the entry. |
| XIQ-47622 | The Users grid XAPI request times out when the Status=Connected filter is applied to a dataset of approximately 148,000 user records. |
| XIQ-47708 | The summary widgets on the Users page fail to load when the page contains approximately 500,000 user records. |
| XIQ-47942 | DPcap events are not appearing on the Client Monitor Diagnosis page. |
| XIQ-48389 | The user type count and connected users count do not match the total users count on the Users page. |
| XIQ-48217 | The export option is unavailable in the Other Devices tab on the Network Devices page for Third-Party Management Engine-managed devices in the user interface. |

Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|------------------|--|
| XIQ-48218 | Selecting Configure from Network Devices displays Third Party Management instead of Configuration Profile . |
| Visualize | |
| NVO-14730 | Model for a device managed by the Third-Party Management Engine is Unknown in the Object Inspector. |
| NVO-14810 | Devices that are managed by the Third-Party Management Engine can be displayed twice in Visualization when there is link aggregation between Cloud Native devices and Third-Party Management Engine managed devices. |
| NVO-14854 | Devices that are managed by the Third-Party Management Engine can be displayed on the map as both a managed device and an LLDP discovered device at the same time. |
| NVO-14880 | Data is unavailable for the Operational Ports in Object Inspector in Visualization for some devices that are managed by the Third-Party Management Engine. |
| NVO-15025 | LLDP devices discovered through the Third-Party Management Engine do not support tagging. |
| NVO-15117 | Unmanage causes inconsistency in the device count and topology display in Visualization for devices that are managed by the Third-Party Management Engine. |
| NVO-15250 | Some devices that are managed by the Third-Party Management Engine have Partially Connected status in Visualization due to LLDP data discovery issues. |
| NVO-15304 | Pushing an ISPP port change from Extreme Platform ONE Networking causes an unintended AAA RADIUS server reconfiguration on EXOS/Switch Engine 33.5 and later. For devices running EXOS/Switch Engine 32.7 using the HAC workflow, disabling the "Perform delta configuration update and resolve local device configuration which is out of sync with ExtremeCloud IQ" option is the current workaround. |
| NVO-15492 | When a new LACP Link Aggregation Group (LAG) is created between two EXOS devices, the websocket connection does not automatically detect and display the new LAG on the network visualization canvas. The LAG configuration is correctly established on both devices with LLDP neighbors present, but the canvas continues to show the individual ports as down connections rather than displaying the aggregated link bundle. |
| NVO-15501 | When a port is removed from an EXOS LACP Link Aggregation Group (LAG), the websocket connection does not detect the configuration change and the Inspector panel continues to display the original port count. After performing an Update Topology operation, the LAG status changes to <i>degraded</i> but the Inspector panel still incorrectly shows all original ports rather than reflecting the reduced port membership. |

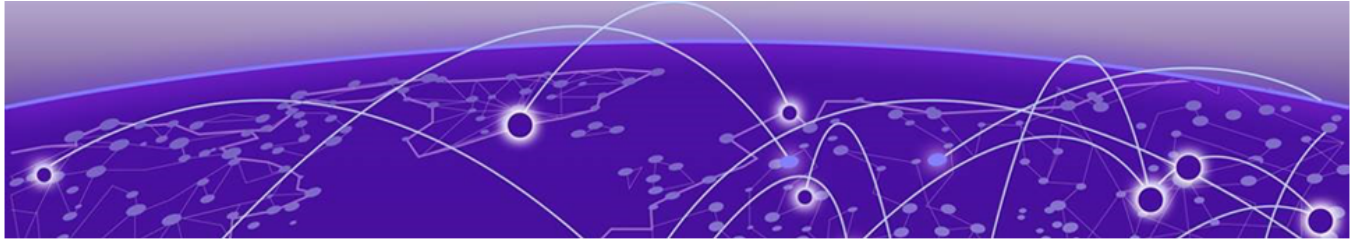
Table 3: Known Issues in release 25.10.0-224 (Hotfix 1) (continued)

| Issue ID | Description |
|-----------|--|
| NVO-15660 | A Link Aggregation Group (LAG) configured between an EXOS/Switch Engine switch and an Access Point intermittently loses its LAG visualization on the network canvas and displays as a single link instead. The LAG configuration is correctly shown on both the EXOS/Switch Engine device and the AP, but the visualization canvas fails to consistently represent the aggregated link bundle. |
| NVO-15689 | The network visualization canvas does not automatically update to reflect the deletion of a Link Aggregation Group (LAG) between EXOS/Switch Engine devices. The LAG link continues to display on the canvas even after deletion and associated port disablement. Clicking on the orphaned LAG link generates a "unable to fetch physical link details" error message. |

Limitations

Note the following caveats for this release of Extreme Platform ONE Networking.

- Trial Subscriptions are only available for Extreme Platform ONE Networking, Extreme Platform ONE Security, and ExtremeCloud SD-WAN.
- Support for Site-Engine managed devices that are connected to ExtremeCloud IQ is currently limited only to **Inventory**.
- Intermittent issue - the topology gets distorted while changing any node position.
- If all member ports are not in admin UP state, Visualize does not display LAG or MLT.
- Devices discovered through LLDP by Access Points (APs) are not displayed on the canvas in the Physical, Fabric, or Service views. However, they are visible in the Object Inspector.
- Wireless Mesh topology is not supported in the Physical, Access, or Fabric layer views.
- Outdoor sites are not supported in Visualization.



Device Support Information

[Universal Compute Platform](#) on page 35

[Access Points \(Universal Hardware\)](#) on page 35

[Switches \(Universal Hardware\)](#) on page 37

Visualize does not show devices on topology maps if they do not meet the minimum firmware version requirement:

- VOSS or Fabric Engine devices must be 9.2.1.0 or later.
- EXOS or Switch Engine must be 33.3 or later.
- IQ Engine must be 10.8.2 or later.

Firmware compatibility is critical for feature functionality. New features may require specific firmware versions to operate as intended. The following tables list the minimum firmware versions required for the new features introduced in this release:

Universal Compute Platform

Table 4: Required Firmware Versions for Universal Compute Platform

| Device Model | Latest Supported Release | Comments |
|-------------------------|--------------------------|---|
| ExtremeCloud Edge (UCP) | 10.13.01 | Supported hardware models: 1130C 2130C 3150C 3160C 4120C |

Access Points (Universal Hardware)

Table 5: Required Firmware Versions for Universal Hardware Access Points

| Device Model | Latest Supported Release | Recommended Minimum Release |
|--------------|--------------------------------|-----------------------------|
| AP302W | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP305C | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |

Table 5: Required Firmware Versions for Universal Hardware Access Points (continued)

| Device Model | Latest Supported Release | Recommended Minimum Release |
|---------------|--------------------------------|-----------------------------|
| AP305C-1 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP305CX | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP3000 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP3000X | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP4000 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP4000-1 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP4020 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP410C | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP410C-1 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP460C | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP460S6C | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP460S12C | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP5010 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP5020 | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP5022/FX/S6D | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP5050U/D | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP5060U/D | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |
| AP510C/CX | IQ Engine 10.8.7 AP 10.18.1 | IQ Engine 10.8.2 |

Switches (Universal Hardware)

Table 6: Required Firmware Versions for Switches

| Device Family | Version | Devices |
|------------------------------------|---------|--|
| Switch Engine (single/ stacked) | 33.6 | <ul style="list-style-type: none"> • 4120 • 4220 • 5120 • 5320 • 5420 • 5520 • 5720 • 7520 • 7720 |
| EXOS | 33.6 | <ul style="list-style-type: none"> • X435-8P-2T-W • X435-24T-4S • X435-24P-4S • X435-8T-4S • X435-8P-4S • X440-G2-12p-10GE4 • X440-G2-12t-10GE4 • X440-G2-24p-10GE4 • X440-G2-24t-10GE4 • X440-G2-48p-10GE4 • X440-G2-48t-10GE4 • X450-G2-24p-GE4 • X450-G2-24p-10GE4 • X450-G2-48p-10GE4 • X460-G2-16mp-32p-10GE4 • X460-G2-24p-10GE4 • X460-G2-24p-GE4 • X460-G2-24p-24hp-10GE4 • X460-G2-24t-10GE4 • X460-G2-24t-GE4 • X460-G2-24t-24ht-10GE4 • X460-G2-24x-10GE4 • X460-G2-48p-10GE4 • X460-G2-48t-10GE4 • X460-G2-48t-GE4 • X460-G2-48x-10GE4 • X465-24W • X465-48W • X465-24MU • X465-48P • X465-24MU-24W |

Table 6: Required Firmware Versions for Switches (continued)

| Device Family | Version | Devices |
|-------------------------------|---------|--|
| Fabric Engine | 9.4.0.0 | <ul style="list-style-type: none"> • 4220 • 5320 • 5420 • 5520 • 5720 • 7520 • 7720 |
| VOSS | 9.4.0.0 | <ul style="list-style-type: none"> • VSP7432CQ • VSP7400-48Y • VSP4900-48P • VSP4900-24XE • VSP4900-24S • VSP4900-12MXU-12XE |
| Third-Party Management Engine | 26.5.0 | Model: TPME-S |