



Extreme Platform ONE Networking v25.13.0-312 (Patch 1) Release Notes

New Features, Limitations, and Known Issues

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August 2026



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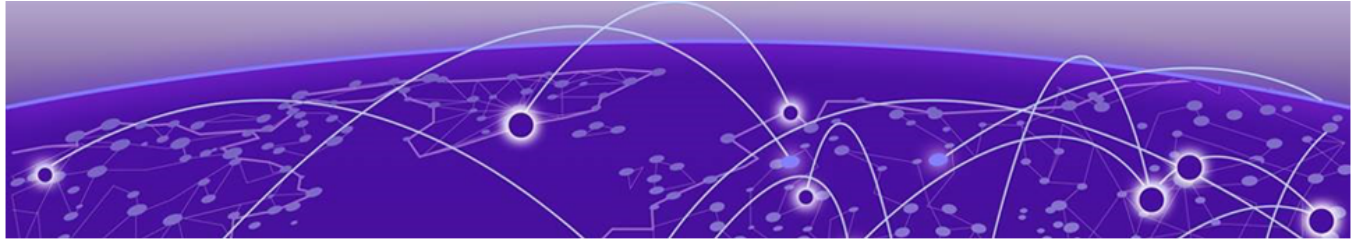
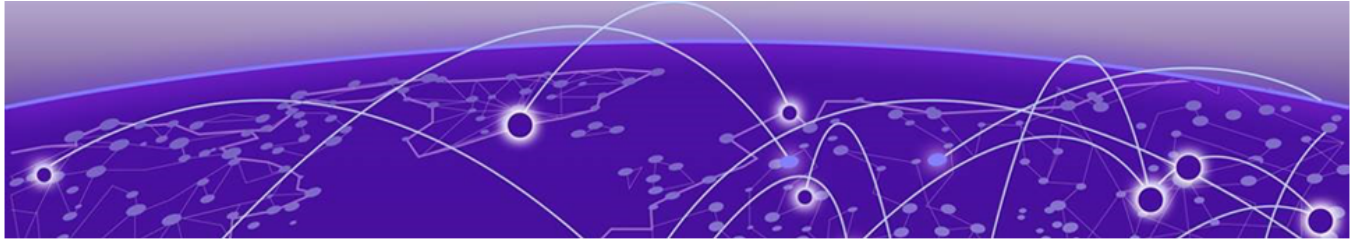


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Abstract

This release notes document for Extreme Platform ONE Networking version 25.13.0-312 (Patch 1) (August 2026) summarizes new platform capabilities, supported software and hardware, resolved defects, known issues, limitations, and interoperability requirements for Extreme Networks cloud-managed networking environments. The notes provide guidance for onboarding, monitoring, configuration management, firmware lifecycle operations, inventory management, licensing, API integrations, SSO authentication, and visualization functions across Switch Engine/EXOS, Fabric Engine/VOSS, IQ Engine, Universal Compute Platform, and ExtremeCloud IQ Site Engine deployments. The document details numerous corrected issues affecting onboarding, APIs, RBAC, device management, monitoring, firmware upgrades, and user interface behavior, while identifying remaining limitations, troubleshooting considerations, topology visualization constraints, schema migration risks, SSO session issues, and unsupported scenarios. Intended for network administrators, operations teams, and technical support personnel, it also specifies firmware requirements, browser support, deployment prerequisites, device compatibility matrices, and operational caveats necessary for successful enterprise-scale deployments and upgrades.



Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit www.extremenetworks.com/support/contact.

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

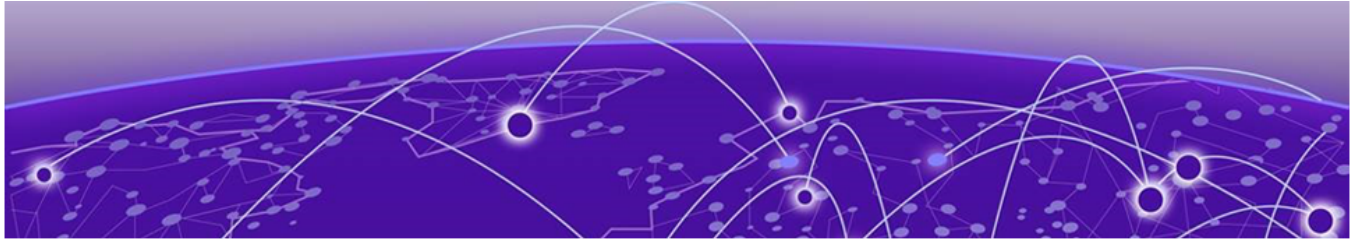
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You can subscribe to email notifications for product and software release announcements, Field Notices, and Vulnerability Notices.

1. Go to [The Hub](#).
2. In the list of categories, expand the **Product Announcements** list.
3. Select a product for which you would like to receive notifications.

4. Select **Subscribe**.
5. To select additional products, return to the **Product Announcements** list and repeat steps 3 and 4.

You can modify your product selections or unsubscribe at any time.



General Release Information

[Browser Support and Display Settings](#) on page 9

Current Release: 25.13.0-312 (Patch 1)

August 2026

This release addresses issues with message handling, consumer channels, and Virtual Host Manager (VIQ) backup and management operations. This fix ensures invalid messages are acknowledged without interrupting the message queue channel. Consumer channels are restored if a channel drops, and successful VIQ backup and management operations.

Related Links

- [Known Issues](#) on page 18
- [Device Support Information](#) on page 26

Release: 25.13.0-312

August 2026

This release enhances management of Third-Party Management Engine (TPME) devices through improved configuration workflows, device location assignment, and usability updates, while adding synchronized subscription notes across Extreme Platform ONE and ExtremeCloud IQ environments, site-tree import capabilities, support for Fabric Engine/VOSS 9.4.1 devices, Hamina floor plan wall-data imports, and new AP hardware options including AI-TQ08055 external antenna and ESL dongle support for AP3020W.

Related Links

- [Known Issues](#) on page 18
- [Device Support Information](#) on page 26

Introduction to Extreme Platform ONE Networking

The following are a few key features:

- **Comprehensive UI:** Provides access to alerts, licensing details, inventory, and firmware updates.
- **Alerts and Notifications:** Find and fix problems quickly. Real-time notifications ensure you receive prompt notifications about system updates and security notices.

- Contextual AI Support: Meet your AI Expert—your contextual helper. Powered by the latest in AI technology, AI Expert provides instant support and guidance, ensuring you have the answers you need, when you need them.
- Single Sign-On (SSO): Access Extreme Platform ONE Networking applications with a single sign-on, removes the need for multiple credentials.

Extreme Platform ONE Public IP Address Blocks

Data Center	IP Block	Addresses and Ports
Global Data Center (GDC)	44.234.22.92/30 18.194.95.0/28 34.253.190.192/26 3.234.248.0/27	
Australia (AUS)	13.210.3.192/28 18.98.198.80/28	Firewall Address and Port Information
Azure, Canada Central (ACA)	20.151.64.48/28	Firewall Address and Port Information
Azure, US East (AVA)	52.226.89.112/28	Firewall Address and Port Information
Brazil (BR)	18.228.70.16/28	Firewall Address and Port Information
Germany (FRA)	3.67.81.96/27 18.194.95.0/28	Firewall Address and Port Information
India (IN)	13.232.67.8/29 3.6.70.64/29	Firewall Address and Port Information
Ireland (IE)	34.253.190.192/26	Firewall Address and Port Information
Japan (JP)	18.176.203.112/29 13.231.6.232/29 57.181.58.0/28	Firewall Address and Port Information
Netherlands (NL-GCP)	34.91.82.64/27	Firewall Address and Port Information
Singapore (SG-GCP)	34.87.158.80/28	Firewall Address and Port Information
Spain (ES)	18.101.49.128/27	Firewall Address and Port Information
Sweden (SE)	13.48.186.224/29 13.48.4.184/29 13.48.4.240/28	Firewall Address and Port Information
Switzerland (ACH)	51.107.1.192/28	Firewall Address and Port Information
United Arab Emirates (UAE)	3.28.159.128/28	Firewall Address and Port Information
United Kingdom (UK-AGB)	51.143.233.80/28	Firewall Address and Port Information

Data Center	IP Block	Addresses and Ports
US East (VA)	34.202.197.0/26 44.192.245.0/26 3.234.248.0/27	Firewall Address and Port Information
US East 2 (VA2)	34.202.197.0/26 44.192.245.0/26 3.234.248.0/27	Firewall Address and Port Information
US-Iowa (IA-GCP)	34.67.130.64/27	Firewall Address and Port Information
US Ohio (OH)	3.145.235.64/26	Firewall Address and Port Information

Supported Applications

Extreme Platform ONE Networking eliminates the need to log in separately to the Extreme Networks multi-domain network management solutions by unifying them within a single user interface.

For example, if you subscribe to ExtremeCloud IQ, and have a site, you can view all connected sites and onboarded devices from ExtremeCloud IQ and Extreme Platform ONE Networking.



Note

The applications available when you log in are specific to the subscription licenses purchased by your organization. Access to applications might also be defined by the role assigned if your organization implements Single Sign-On.

Extreme Platform ONE Networking supports the following applications:

- ExtremeCloud IQ: Provides centralized configuration and network monitoring, reporting, alarms, and statistics for Extreme Networks devices.
- ExtremeCloud SD-WAN: Provides unified wired and wireless management through fabric services. You can enable a secure network, automate application performance management, and create a centralized management of applications with intuitive user experiences.
- Extreme Platform ONE Security: Provides network, application, and device access security within a single solution.
- Extreme Intuitive Insights: Provides cloud-based deployment and monitoring of Zebra hand-held devices.

Browser Support and Display Settings



Note

Extreme Platform ONE does not support 32-bit browsers.

Desktop Browsers

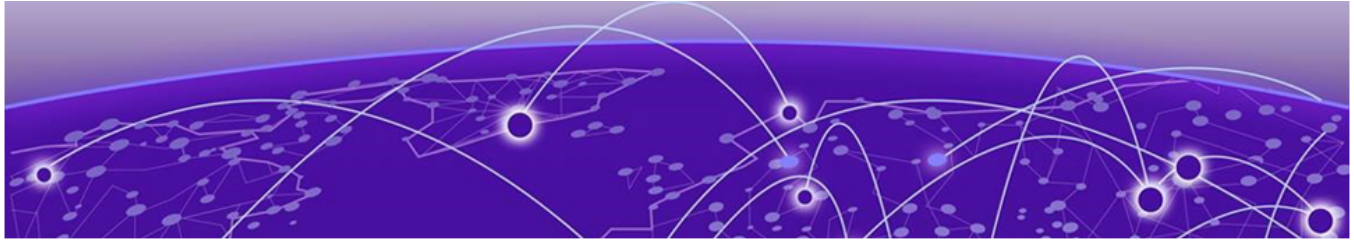
Extreme Platform ONE supports the latest 64-bit versions of the following desktop browsers:

- Chrome
- Edge
- Firefox
- Opera
- Safari

Microsoft Internet Explorer is not supported.

Display Settings

Extreme Platform ONE supports display resolutions of 1280 x 1024 or higher.



Previous Release

[New Features](#) on page 11

[Addressed Issues](#) on page 13

This section lists the new features, addressed issues, and known issues for the previous release.

New Features

[Table 1](#) on page 12 lists the new features introduced in Extreme Platform ONE Networking release 25.13.0-312.

For more information about Extreme Platform ONE Networking features, see the Extreme Platform ONE Networking v25.13.0 User Guide.

Device OS Support

This release supports the following device operating systems.

- **EXOS/Switch Engine:**

- IQAgent Version
 - EXOS/Switch Engine release < 31.7: upgrade to IQAgent version 0.9.32
 - EXOS/Switch Engine release >= 31.7 < 33.2 upgrade to IQAgent version 0.9.41
 - EXOS/Switch Engine release >= 33.2 upgrade to IQAgent version 1.9.41
- 33.5.2.118-patch1-6 Latest Supported GA Patch

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 33.6.1 Latest Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 32.7.3.15-patch1-33 Previous Supported GA Patch

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 32.7.3.15-patch1-33 Previous Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- **VOSS/Fabric Engine:**

- 0.9.41 IQ Agent Support
- 9.4.1 Latest Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 9.2.3 Previous Supported GA Patch

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- 9.2.1.1 Previous Supported GA Image

Onboard, Monitor, Config, Image Mgmt, and Global Download Support

- **IQEngine Support:**
 - IQEngine release 10.9.1

New Hardware Support

Extreme Platform ONE Networking now supports the AP3020, AP3020W, and AP3020X access points.

Table 1: New Features in release 25.13.0-312

Feature ID	Feature	Description
NVO-15201	User Interface Enhancements for Third-Party Management Engine	The user interface for managing Third-Party Management Engine (TPME) configurations has been updated with several usability improvements to streamline object and feature assignment workflows.
WS-4763	Extreme Agent ONE Navigation and Icon	The left navigation menu has been renamed from "Workspace" to "Extreme Agent ONE," and the icon has been updated to represent Extreme Agent ONE.
XCP-7212	Synchronized Subscription Notes	Subscription notes are now synchronized across Workspace Subscriptions, ExtremeCloud IQ Site Engine licensing, and Contracts. Notes added in ExtremeCloud IQ (Classic) subscriptions are also visible in ExtremeCloud IQ (New) and Extreme Platform ONE Networking.
XCP-14703	Import New Site Groups	NetSecOps users can import new site groups and associated sites, buildings, and floors using the Import Site Tree feature.
XCP-17012	MSP Tenant App Entitlements Now Respect Administrator-Configured Capacity Limits	The application launcher (9-dot menu) now correctly reflects the app entitlements configured by MSP administrators for tenant VIQs. Previously, applications such as ExtremeCloud SD-WAN and Extreme Platform ONE Security could appear in the 9-dot menu for tenant accounts even when the MSP had set their maximum capacity to zero.
XCP-22769	Third-Party Management Engine Support for Location Assignment	TPME devices now support location assignment, allowing users to assign sites, buildings, and floors to TPME devices from the Network Devices page.
XCP-22934	Support for Fabric Engine/VOSS version 9.4.1	Support is added for Fabric Engine/VOSS version 9.4.1 for onboarding, monitoring, configuration, and firmware image download for 7830, 7720, 7520, 5720, 5520, 5420, 5320, and applicable 4220 Universal switches, as well as VSP7400 and VSP4900.

Table 1: New Features in release 25.13.0-312 (continued)

Feature ID	Feature	Description
XIQ-43351	Hamina Floor Plans Include Wall Data	As part of the Maps feature, imported Hamina floor plans now include wall data.
XIQ-49173	Support for the AI-TQ08055 External Antenna	Support is added for the AI-TQ08055 external antenna for the AP5022FX quad-radio 4x4:4 Wi-Fi 7 indoor access point.
XIQ-49694	Support for Solum Dongle	The AP3020W now supports the Solum dongle for Electronic Shelf Label (ESL) functionality.
XIQ-49695	Support for Hanshow Dongle	The AP3020W now supports the Hanshow dongle for Electronic Shelf Label (ESL) functionality.

Addressed Issues

[Table 2](#) lists Addressed Issues in Extreme Platform ONE Networking release 25.13.0-312.

Table 2: Addressed Issues in release 25.13.0-312

Issue ID	Description
CFDs	
CFD-16927 (03254798)	Addressed the issue where not all broadcasting SSIDs were displayed on AP3000 radio interfaces in device view, even though all SSIDs were confirmed active through the CLI.
CFD-17103 (03268133)	Addressed the issue where importing a large ExtremeCloud IQ configuration file in ExtremeCloud IQ (New) failed with a 'File size exceeded the size limit' error, even when the same file imported successfully in ExtremeCloud IQ (Classic).
CFD-17209	Addressed the issue where the resource center icon overlapped with the Import and Bulk action buttons in Guest Management screens, causing the right side of the action button to open the resource center instead of performing the intended action.
CFD-17405 (03266542)	Addressed the issue where disabling Enhanced Reduced Neighbor Report (eRNR) on an SSID also incorrectly disabled RRM (802.11k), regardless of its configured state.
CFD-17459	Addressed the issue where a device could not be onboarded because it was retained in the onboarding service, returning a 'Device Already Onboarded' error.
CFD-17541 (03286225)	Addressed the issue where the Roaming Time column in the Client Health CSV export always displayed 0, even when roaming time was displayed correctly in the ExtremeCloud IQ user interface.

Table 2: Addressed Issues in release 25.13.0-312 (continued)

Issue ID	Description
CFD-17616	Addressed the issue where the secret expiration time for a connected Identity Provider (IdP) was displayed in an incorrect format that included milliseconds (YYYY-MM-DDTHH:MM:SS.msZ) instead of the standard time format (YYYY-MM-DD HH:MM:SS).
CFD-17668 (03290175)	Addressed the issue where the Firewall Configuration Guide link in Extreme Platform ONE Networking always redirected to the US East region URL instead of the appropriate region URL for the user's deployment.
CFD-17681	Addressed the issue where deleting a TPME-managed SD-WAN device did not remove its cloud physical link from the topology, causing an incorrect device icon to replace the Internet hub icon.
CFD-17689 (03285107)	Addressed the issue where a device with a prior onboarding record could not be onboarded and returned a 'Device Already Onboarded' error.
CFD-17729 (03291800)	Addressed the issue where adding a server certificate in Extreme Platform ONE Networking returned a 'The request could not be processed' error.
CFD-17780 (03295265)	Addressed the issue where removing an appliance from ExtremeCloud SD-WAN left the device in an active state in the Inventory, preventing it from being re-onboarded. The system returned a 'Failed to add appliance to Common Device Onboarding Service' error.
CFD-18094	Addressed the issue where column filter text in the Network Devices page was cut off when the text exceeded the width of the filter text box.
Account Management	
XCP-24071	Addressed the issue where an internal user assigned to a single site within a site group incorrectly had visibility to all sites in the site group.
API	
XCP-21069, XCP-21072	Addressed the issue where only one ID was returned when multiple L2 service objects were added through the API, and where invalid IDs were returned when retrieving L2 service VLAN objects through the API.
XCP-21139	Addressed the issue where only one feature object was returned when multiple features were added through the API.
XCP-24063	Addressed the issue where deployments using the / configuration-profile/{name}/devices/deploy-v2 API remained stuck in a deploying state and timed out.
XCP-24509	Addressed the issue where object-level conflict resolution failed silently, returning an HTTP 200 OK response without resolving the conflict.

Table 2: Addressed Issues in release 25.13.0-312 (continued)

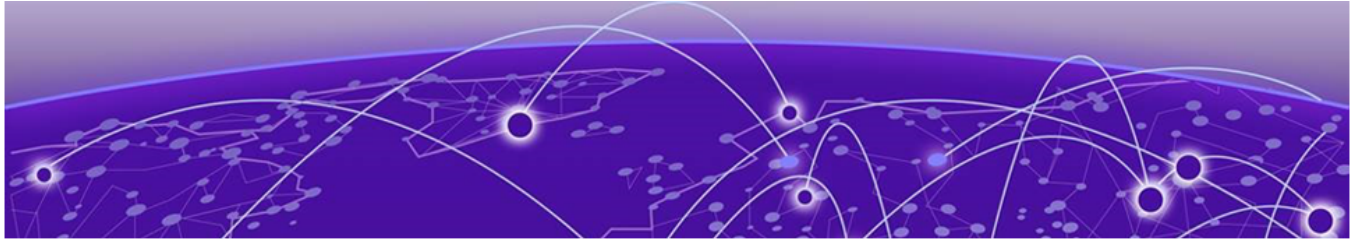
Issue ID	Description
XCP-24803	Addressed the issue where a standalone UCP device was incorrectly returned as an Appliance Cluster with cluster metadata in the device API response.
Device Management	
XCP-19922	Addressed the issue where scheduling a deployment failed with a 'Scheduled time cannot be in the past' error even when a future date and time was selected. The time picker now also permits minute-level selection.
XCP-23611	Addressed the issue where switches could not be onboarded using local (Controller) onboarding.
XCP-24308	Addressed the issue where configuration deployments were incorrectly initiated on a different TPME device when two TPMEs shared the same hostname.
XCP-24442	Addressed the issue where deleting a TPME device failed when an EXOS device was onboarded both as a TPME-managed device and as an individual switch in another virtual IQ (VIQ).
XCP-24573	Addressed the issue where triggering a firmware upgrade for an IQ Controller caused an exception in the All tab and the upgrade action did not launch from the Appliances tab.
XCP-24780	Addressed the issue where importing device data after a VIQ backup and reset did not correctly populate inferred devices and asset records in the platform database.
Licensing	
XCP-24027	Addressed the issue where Extreme Platform ONE Networking incorrectly signaled Tier-3 third-party license usage to ExtremeCloud IQ Site Engine, causing compatibility issues with versions 26.02 and earlier.
Logs	
XCP-25510	Addressed the issue where the Audit Log page displayed a 'Something went wrong' error when filtering by Last Quarter and searching for 'created'.
User Interface	
XCP-19029	Addressed the issue where the configuration profile assignment continued to show devices under a site even after the site was deleted.
XCP-22188	Addressed the issue where the system uptime for TPME devices was displayed correctly in the Device 360 view but incorrectly in the Network Devices table.
XCP-24077	Addressed the issue where no error message was displayed when attempting to save CLI credentials with a duplicate name, and the password field was incorrectly masked during credential creation.

Table 2: Addressed Issues in release 25.13.0-312 (continued)

Issue ID	Description
XCP-24148	Addressed the issue where the operating system value in the Rules Engine was inconsistent between the add rules and view rules screens.
XCP-24186	Addressed the issue where the Profile Assignment dialog in the Configuration Profile page could not be closed.
XCP-24190	Addressed the issue where client search on the Client Health page stopped working after the first search attempt.
XCP-24197	Addressed the issue where the firmware upgrade page did not close with a success message after scheduling or initiating a firmware upgrade.
XCP-24217	Addressed the issue where the Device360 monitoring page did not open correctly for stack devices when launched from the Usage and Capacity page.
XCP-24362	Addressed the issue where saving a new Identity Provider (IDP) profile redirected the user to the user list instead of the IDP list.
XCP-24373	Addressed the issue where reordering rules in the Rules Engine did not display a confirmation message or the drag icon.
XCP-24446	Addressed the issue where the Start Discovery and Add Device actions in TPME device details could not be opened after closing the dialog using the Cancel button.
XCP-24452	Addressed the issue where the table size in the devices section of TPME device details was not displayed correctly.
XCP-24603	Addressed the issue where the Device360 view for TPME devices incorrectly displayed a Partially Connected status when launched from the Inventory page.
XCP-24950	Addressed the issue where input fields in the Configuration and Firmware Repository were not aligned correctly.
XCP-25435	Addressed the issue where the Sites page intermittently displayed 'No Sites Found' while available sites were still loading.
XCP-25605	Addressed the issue where the mandatory Assign Configuration Profile field did not display an asterisk to indicate it was required.
XCP-26187	Addressed the issue where the wired client health table did not display client data.
XIQ-50860	Addressed the issue where the topology diagram in Device360 for locally managed access points did not include the controller.
XIQ-51409	Addressed the issue where unsupported actions were displayed for locally managed access points on the Inventory page.
XIQ-51418	Addressed the issue where the state change option was not available for TPME devices in the Network Devices page.
XIQ-51454	Addressed the issue where sorting controllers by location in the Network Devices > Appliances tab resulted in no devices being displayed and a 'Something went wrong' error.

Table 2: Addressed Issues in release 25.13.0-312 (continued)

Issue ID	Description
XIQ-51489	Addressed the issue where clicking an access point name in Client360 > Client Trial > Connectivity Experience displayed a 'Something went wrong' error instead of opening the Device360 view.
XIQ-51503	Addressed the issue where the Network Policy filter on the Network Devices page was empty on initial page load and only populated correctly after navigating away and returning.
XIQ-51864	Addressed the issue where clicking the wired client count redirected users to the wireless clients page instead of displaying wired client information.
Visualize	
NVO-15025	Addressed the issue where the Object Inspector for LLDP-discovered devices of TPME-managed devices incorrectly displayed Manual Tags, Alerts, and Services/VLANs , which are not applicable for TPME-managed device LLDP neighbors.
NVO-18019	Addressed the issue where the Revert to Template Defaults option in the three-dot menu on the Network Devices and Device360 Monitoring pages did not work for stack devices.
NVO-18098	Addressed the issue where legacy EXOS devices incorrectly displayed as Partially Connected in the Visualization page.



Known Issues

[Table 3](#) lists the Known Issues in Extreme Platform ONE Networking release 25.13.0-312 (Patch 1).

Table 3: Known Issues in release 25.13.0-312 (Patch 1)

Issue ID	Description
CFD	
CFD-17814 (03280350)	Contracts associated with switches do not appear in the Inventory page for some assets in Extreme Platform ONE, even after removing and re-onboarding the devices.
CFD-18080	In the current release, the Clients view displays only actively connected clients by default. As a result, clients are removed from the main Clients list shortly after they disconnect. Previously connected clients can still be viewed by applying the Disconnected filter. This behavior is a known limitation of the current implementation and is functioning as designed. A future release is planned to introduce enhanced historical client visibility and remove the current restriction that limits the default view to connected clients only.
API	
XCP-23938	The release 25.12 database schema migration introduced NOT NULL columns without defaults to platform_common_db CDC tables, causing the Debezium AVRO connector to fail with a schema registry incompatibility error.
XCP-23971	The graph APIs in Device 360 Port Stats and Clients tabs continue to call legacy APIs instead of the PerfMonitor APIs.
XCP-24089	The Port Description, Port Stats Summary, Link PoE grids, and Usage Utilization widget in Device 360 Port Stats are not integrated with PerfMonitor APIs and continue to call legacy APIs.
Device Management	
XCP-5227	Incorrect <code>Managed_by</code> value for locally managed devices.
XCP-17157	Addressed the issue where Extreme Platform ONE Networking does not support setting or updating the Third-Party Management Engine (TPME) hostname using the Configure option. This has been documented as a platform limitation.
XCP-18640	The Retry action is disabled after the configuration deployment fails for the Third-Party Management Engine.

Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
XCP-19055	The RESET VIQ operation does not remove Network Gateway Controller configuration data. Configuration Profiles and Access Profiles remain intact after the reset, leaving the VIQ in an inconsistent state.
XCP-21438	The Extreme Platform ONE Security application displays an Auto-Logout popup when the Extreme Platform ONE Networking idle session timeout is reached because Extreme Platform ONE Security reads its own 30-minute default timeout instead of the Extreme Platform ONE Networking session configuration.
XCP-22265	Export and import of VIQ, backup and restore of VIQ does not work properly if the TPME or ExtremeCloud IQ Site Engine is present.
XCP-22882	When Access Profiles are assigned to TPME-managed devices, the deployment status does not change to "Draft" as expected. Other assignment actions, such as SNMP timer and CLI credentials, correctly trigger the deployment status update to "Draft".
XCP-23121	Client entries are not removed from the Client table when a device transitions to an unmanaged state.
XCP-23557	The Access Management External Users page fails to load and returns a validation error when the page size is set to 500.
XIQ-19320	WiFi interface transmission power values may not update correctly on the Managed Device page after bulk edit operations.
XIQ-19368	User interface overrides Supplemental CLI option incorrectly pushes Supplemental CLI configuration instead of UI configuration for multicast rate limit settings.
XIQ-19498	Changing transmission type for eth0 interface on AP5010 incorrectly generates delta CLI for speed configuration.
XIQ-19509	Configuring eth0 interface with minimum speed and half duplex transmission type causes AP to go offline.
XIQ-21339	When aggregation is enabled with a rate-limit configuration in ExtremeCloud IQ, configuration fails without an error message displayed.
XIQ-33498	An issue exists where client mode and backhaul mesh link options need to be disabled on AP5050U/D 6GHz FCC configurations to ensure proper regulatory compliance.
XIQ-34724	An issue exists where delta configuration push fails for AP5020 Wifi0 with dual 5G mode when 5G-Low channels are not supported in some countries.
XIQ-46182	An issue exists where the EXOS and Switch Engine 31.7.4.2-patch1-7 cannot be onboarded, monitored, or configured through drag-and-drop image management for all EXOS and Switch Engine supported SKUs.
XIQ-51101	NetSecOps and BizOps external users are unable to delete devices from the Network Devices page. The deletion initiation notification appears, but the deletion does not complete.

Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
XIQ-51481	Firmware upgrade for AP4060 series access points is not available. The access points do not appear in the Upgrade Firmware selection, and the upgrade does not complete when initiated from the device 3-dot menu.
XIQ-51982	When Wifi0 on an AP3020W is configured for 6 GHz radio in client mode, the required radio profile commands for the 6 GHz configuration are not generated.
Inventory	
XCP-10933	EOS/EOM details for wireless devices do not update in the device model mouse-over display and the Hardware Lifecycle widget. The widget shows no updates needed despite EOS/EOM devices being present in the inventory.
XCP-14975	Unassigned folders are displayed for non-admin users (NetSecOps, BizOps, or Observer roles) on the Inventory page when the site filter is selected.
XCP-17825	The Inventory is not immediately refreshed for the Manage/Unmanage actions.
Licensing	
XCP-20454	When more TPME devices are discovered than available licenses allow, the devices initially activate the available licenses but then transition to an unmanaged state. The activated licenses remain consumed in the backend even though the devices are in an unmanaged state.
XCP-23295	The column and filter options are not available in the Enterprise Agreement (EA) tab on the Request History page.
XIQ-47371	Multiple logs are generated for both single and bulk device deletions.
Onboarding	
WS-3579	Notifications are sometimes split into two messages during certain user actions such as onboarding or device deletion operations.
Roles	
CFD-16351, XCP-11511	An issue exists where Extreme Platform ONE Networking does not restrict admin visibility based on location, affecting only the Observer and the Operator roles.
XCP-10308	Manage or Unmanage actions are not performed for the NetSecOps role.
XCP-21032	BizOps users are unable to view TPME device details in the Device 360 page. When attempting to access the page for TPME-managed devices, the page opens but displays no device data.
XCP-24193	New RBAC user account activation links display an Invalid or Expired Link error because the user interface enforces a minimum password length of 8 characters while the backend requires a minimum of 12 characters.

Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
XCP-24515	Users with the Observer (Read Only) role can see and click the select-all check box in the Alerts page table header, which should be hidden for read-only users.
XIQ-45333, XIQ-45477	Manage/Unmanage actions are not working for Extreme Platform ONE Networking BizOps role users, showing the "something went wrong" error, and for NetSecOps role users with Write access to inventory, resulting in permission errors.
SSO	
XCP-8507	The login button does not activate for certain SSO-enabled user login instances.
XCP-22975	When logging out of an SSO account and logging back in with a different SSO user, the system may incorrectly display the previous user's account information. This occurs because session data from the prior login is not fully cleared on logout. Workaround: Fully close the browser (all tabs and windows) after logging out of the SSO account before logging in with the new user.
XIQ-49634	When switching to a different SSO account from ExtremeCloud IQ, you are redirected to Extreme Platform ONE Networking but remain on the original SSO account.
Troubleshooting	
XIQ-48210	Downloading the AFC Geolocation report produces a corrupt file that is not in the expected CSV format, making it unusable for troubleshooting.
Upgrading	
XCP-12063, XCP-12064, XCP-16651	An audit log is not generated for a scheduled a firmware upgrade, when firmware upgrade successfully completes, or when a firmware upgrade fails.
XCP-13051	While a firmware upgrade is in progress for a device in Extreme Platform ONE Networking it is deleted in Extreme Platform ONE Networking.
XCP-14211	The Firmware Version dropdown is not visible during a firmware upgrade when multiple APs are selected and the last device in the list is reviewed on high-resolution displays.
XCP-17804	Following an upgrade, certain data schemas may fail to register due to compatibility conflicts with previously stored schema versions. This can prevent some telemetry and client event data from being processed correctly until the issue is resolved.
XCP-21253	Upgrading to build 25.13.0-23 may fail due to a failed Liquibase database migration job.
User Interface	
NVO-15001	Port Description in Link & Port details for devices managed by TPME contain incorrect values.

Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
WS-4616	When an existing user clicks the Pendo Resource Center icon in Extreme Platform ONE Networking, the Product Tours section does not appear.
XCP-4999	Currently, when filtering on a switch stack, when a search matches any child device, the entire stack is displayed instead of individual devices.
XCP-5065	Search and Filter does not filter the appliance cluster.
XCP-18729	When viewing the Device 360 page for a TPME-managed device, the Model field displays as "Unknown" instead of the actual device model. All other device details are unaffected.
XCP-19002	Fabric Attach links display as operationally down in the visualization even when they are operationally up. This issue affects Switch Engine downstream and SMLT Cluster upstream configurations that use Fabric Attach without authentication.
XCP-19865	No failure details are displayed in the user interface when a TPME configuration deployment fails. The deployment API response confirms a failed status but does not include a failure reason, and no corresponding audit log entry is generated.
XCP-20134	The filter chip for the Extreme Platform ONE Networking selection in the Application Access column filter in Access Management is not displayed, preventing confirmation that the filter has been applied.
XCP-21438	When the Extreme Platform ONE Networking idle session timeout is reached while navigating Extreme Platform ONE Security through the 9-dot menu, Extreme Platform ONE Security displays an "Auto-Logout in 1528 seconds" pop-up instead of following the Extreme Platform ONE Networking idle timeout behavior.
XCP-22682	Management port statistics are not displayed on the Usage and Capacity page for Switch Engine/EXOS devices that have all standard ports disabled.
XCP-22746	The Total Client count on the Usage and Capacity page returns 0 for wired devices, even when client entries exist for those devices.
XCP-23080	When both an LLDP entry and an FDB entry exist on the same switch port, only the LLDP MAC address is displayed as a wired client; the FDB MAC address should also be identified as a wired client.
XCP-23090	Device health issue reporting latency has increased. Temperature issues on Fabric Engine devices now take approximately 3 to 4 minutes to appear under Device Health , compared to approximately 1 minute in previous releases.
XCP-23112	When a filter is applied on the Device Health page, other columns such as CPU Usage% , Memory Usage% , and PSU Usage% display N/A. This behavior applies to all Device Health issue filters.
XCP-23128	IPv4 and IPv6 null values (N/A) are not sorted correctly during ascending and descending sort operations on the client table. Null values appear at the end during ascending sort and not at the beginning during descending sort.

Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
XCP-23307	Filter options and Edit/Delete actions are not available for Subscription & Licensing request history.
XCP-23406	The Total Queue Congestion Packets column under Usage & Capacity > Wired displays an incorrect value for Stack devices. The user interface consumes an internal API that excludes congestion drops from certain Stack member ports in the BACKUP_IN_SYNC state, resulting in a lower packet count than the correct aggregated value returned by the Swagger endpoint.
XCP-23558	In the Device 360 view, TPME-managed devices that have undergone partial or failed discovery are incorrectly displayed as "Connected" instead of "Partially Connected." The Visualization Object Inspector panel correctly displays "Partially Connected" as expected.
XCP-23997	The Device Health widget does not display on the Device 360 overview page for stack devices.
XCP-24182	When no client issues are detected, the Client Health page displays '0 data found' instead of a 'No Issues' confirmation indicator.
XCP-24477	When navigating to the Assets page with an invalid <code>x.tab</code> parameter, the application defaults to the All tab correctly but does not remove the invalid parameter from the URL.
XCP-24524	The site ID is missing from the sites with issues grid response.
XCP-24537	The Discovered tab in the Assets/Inventory page uses 'unknown' as the URL parameter value instead of 'discovered', creating a mismatch between the user interface label and the URL parameter.
XCP-24557	The Usage and Capacity widget on the Dashboard does not include issue counts for stack devices. The widget shows 0 for sites where a stack device has congestion issues.
XCP-25928	After selecting sites for an Identity Provider (IDP) in the Attribute Mapping section, the site count displays zero instead of reflecting the number of sites selected. The selected sites are saved correctly upon saving. The count does not update in real time to show the correct number of sites chosen.
XCP-26459	For external users, the current maximum page size supported is 100. Page size 500 in the user interface is not currently supported. This will be addressed in a future release.
XIQ-42050, XIQ-42051	Issues exist with FIPS enabled filters. The Manage Application page displays all applications instead of filtering to show only FIPS-enabled applications, and the Manage Summary widget shows inaccurate data for Top Application Groups , Top Usage , and Total Application Usage metrics.
XIQ-46203	On the Monitoring > Clients > Users tab, the Source value displays Other instead of Others.
XIQ-47622	The Users grid XAPI request times out when the Status=Connected filter is applied to a dataset of approximately 148,000 user records.

Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
XIQ-47708	The summary widgets on the Users page fail to load when the page contains approximately 500,000 user records.
XIQ-48218	Selecting Configure from Network Devices displays Third Party Management instead of Configuration Profile .
XIQ-49488	The Client Density heatmap displays an inaccurate client count that does not match the count shown on the client inventory page.
XIQ-50544	There is a minor discrepancy in the Tx / Rx Bytes in the Port Stats window between ExtremeCloud IQ (Classic) and Extreme Platform ONE Networking Client 360.
XIQ-50598	The Client 360 view for a NAC client displays a VLAN ID of -1 in the user interface.
XIQ-51408	The Inventory page displays the Upgrade Firmware action for controllers, which is not a supported action for controllers.
XIQ-52081	When navigating to the Clients page from the Client Health widget on the Dashboard, switching between the Wired and Wireless tabs may cause continuous page flickering and rapid URL alternation. This issue occurs only when the Clients page is accessed through the Dashboard widget; accessing the Clients page directly is not affected. Workaround: Navigate to the Clients page directly from the menu rather than through the Client Health widget on the Dashboard, or refresh the page if flickering occurs.
Visualize	
NVO-14810	Devices that are managed by the TPME can be displayed twice in Visualization when there is link aggregation between Cloud Native devices and TPME-managed devices.
NVO-15610	Disconnected TPME SNMP-discovered devices cannot be deleted when the devices are onboarded in another virtual IQ (VIQ).
NVO-15660	A Link Aggregation Group (LAG) configured between an EXOS/ Switch Engine switch and an access point intermittently loses its LAG visualization on the network canvas and displays as a single link. The LAG configuration is correctly shown on both the EXOS/ Switch Engine device and the AP, but the visualization canvas fails to consistently represent the aggregated link bundle.
NVO-15748	The Visualization page and Device Inspector panel do not update a device's IP address after the management IP address is manually changed. The updated IP address displays correctly in the Network Devices page and Device 360 .
NVO-15783	Devices disappear from the Fabric canvas when dynamic changes occur. The issue does not occur consistently and does not affect the Physical View.
NVO-17342	In the Physical Layer view, access points do not display in red when a connected port is disabled; instead, the access points disappear from the topology.

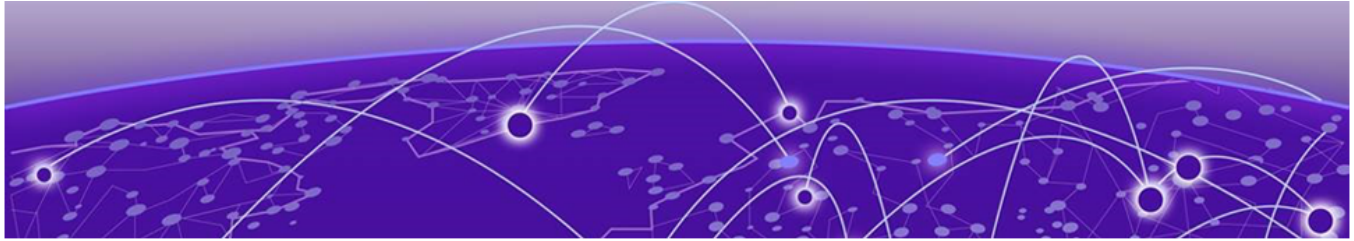
Table 3: Known Issues in release 25.13.0-312 (Patch 1) (continued)

Issue ID	Description
NVO-17598	The Configure Fabric > Auto Sense page displays "0" for all I-SID CVID fields that have no value, instead of displaying the expected descriptive placeholder text.
NVO-17846	When enabling an Instant Secure profile for Extreme Platform One Security integration, the RADIUS netlogin configuration writes an incorrect VLAN name (VLAN_4095) to the switch instead of the correct management VLAN name. This causes the RADIUS server to be marked as inactive due to failed connectivity checks, resulting in a netlogin outage.
NVO-18099	The CPU and memory utilization graphs for the Standby and Backup slots of a stack device display as 0. The API returns 0 for CPU and memory data when queried with a member slot serial number, while primary slot data displays correctly.
NVO-18389	The cloud physical link for an Extreme Platform ONE Security device is not removed when the device is deleted, causing an incorrect Internet hub icon to remain in the topology.

Limitations

Note the following caveats for this release of Extreme Platform ONE Networking.

- Trial Subscriptions are only available for Extreme Platform ONE Networking, Universal ZTNA, and ExtremeCloud SD-WAN.
- Support for Site-Engine managed devices that are connected to ExtremeCloud IQ is currently limited only to **Inventory**.
- Intermittent issue - the topology gets distorted while changing any node position.
- If all member ports are not in admin UP state, Visualize does not display LAG or MLT.
- Devices discovered through LLDP by Access Points (APs) are not displayed on the canvas in the Physical, Fabric, or Service views. However, they are visible in the Object Inspector.
- Wireless Mesh topology is not supported in the Physical, Access, or Fabric layer views.
- Outdoor sites are not supported in Visualization.



Device Support Information

[Universal Compute Platform](#) on page 26

[Access Points \(Universal Hardware\)](#) on page 27

[Switches \(Universal Hardware\)](#) on page 29

[ExtremeCloud IQ Site Engine](#) on page 31

Visualize does not show devices on topology maps if they do not meet the minimum firmware version requirement:

- VOSS or Fabric Engine devices must be 9.2.1.0 or later.
- EXOS or Switch Engine must be 33.3 or later.
- IQ Engine must be 10.8.2 or later.



Note

Extreme Platform ONE Networking and ExtremeCloud IQ support onboarding only for homogeneous stacks. Stacks consisting of different models (mixed mode, mixed platforms) are not supported. Those stacks can be managed by ExtremeCloud IQ Site Engine.

Firmware compatibility is critical for feature functionality. New features may require specific firmware versions to operate as intended. The following tables list the minimum firmware versions required for the new features introduced in this release:

Universal Compute Platform

Table 4: Required Firmware Versions for Universal Compute Platform

Device Model	Latest Supported Release	Comments
ExtremeCloud Edge (UCP)	5.14.01	Supported hardware models: 1130C 2130C 3150C 3160C 4120C

Access Points (Universal Hardware)

Table 5: Required Firmware Versions for Universal Hardware Access Points

Device Model	Latest Supported Release	Recommended Sustaining Release	Recommended Minimum Release
AP302W	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP305C	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP305C-1	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP305CX	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP3000	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP3000X	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP3020/W/X	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.5
AP4000	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP4000-1	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP4020/X/FX	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.4
AP4060	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.4
AP410C	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP410C-1	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP460C	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP460S6C	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP460S12C	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP5010	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP5020	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2

Table 5: Required Firmware Versions for Universal Hardware Access Points (continued)

Device Model	Latest Supported Release	Recommended Sustaining Release	Recommended Minimum Release
AP5022/FX/S6D	IQ Engine 10.9.1 AP 10.19.01	N/A	N/A
AP5050U/D	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2
AP5060U/D	IQ Engine 10.9.1 AP 10.19.01	N/A	N/A
AP510C/CX	IQ Engine 10.9.1 AP 10.19.01	IQ Engine 10.8.5f (10.8.5.6)	IQ Engine 10.8.2

Switches (Universal Hardware)

Table 6: Required Firmware Versions for Switches

Device Family	Version	Devices
Switch Engine (single/ stacked)	33.6	• 4120 • 4220 • 5120 • 5320 • 5420 • 5520 • 5720 • 7520 • 7720
EXOS	33.6	• X435-8P-2T-W • X435-24T-4S • X435-24P-4S • X435-8T-4S • X435-8P-4S • X440-G2-12p-10GE4 • X440-G2-12t-10GE4 • X440-G2-24p-10GE4 • X440-G2-24t-10GE4 • X440-G2-48p-10GE4 • X440-G2-48t-10GE4 • X450-G2-24p-GE4 • X450-G2-24p-10GE4 • X450-G2-48p-10GE4 • X460-G2-16mp-32p-10GE4 • X460-G2-24p-10GE4 • X460-G2-24p-GE4 • X460-G2-24p-24hp-10GE4 • X460-G2-24t-10GE4 • X460-G2-24t-GE4 • X460-G2-24t-24ht-10GE4 • X460-G2-24x-10GE4 • X460-G2-48p-10GE4 • X460-G2-48t-10GE4 • X460-G2-48t-GE4 • X460-G2-48x-10GE4 • X465-24W • X465-48W • X465-24MU • X465-48P • X465-24MU-24W

Table 6: Required Firmware Versions for Switches (continued)

Device Family	Version	Devices
Fabric Engine	9.4.0.0	• 4220 • 5320 • 5420 • 5520 • 5720 • 7520 • 7720
VOSS	9.4.0.0	• VSP7432CQ • VSP7400-48Y • VSP4900-48P • VSP4900-24XE • VSP4900-24S • VSP4900-12MXU-12XE

The Third-Party Management Engine (model TPME-S) is upgraded to the latest version automatically. No user action is needed. The component may restart if an operating system upgrade is required.

ExtremeCloud IQ Site Engine

ExtremeCloud IQ Site Engine Version	Supported Features
25.5.12	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
25.8.10	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
25.8.11	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions

ExtremeCloud IQ Site Engine Version	Supported Features
25.8.12	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
25.8.13	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
25.11.10	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions

ExtremeCloud IQ Site Engine Version	Supported Features
25.11.11	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
25.11.12	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
26.02.10	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions

ExtremeCloud IQ Site Engine Version	Supported Features
26.02.11	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
26.02.12	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
26.02.13	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions

ExtremeCloud IQ Site Engine Version	Supported Features
26.06.10	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
26.06.11	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions
26.08.10	• License allocation • Device Assignment to the Extreme Platform ONE • Device Statistics • Port Statistics • Unmanage/Manage device • Device Group to CCG mapping • Stack members • NAC details update for wireless end-systems • Wired end-systems reported to Extreme Platform ONE • Detect and report orphaned devices • Compatible with subscriptions