

Getting Help

For additional support related to X440-G2 series switches or this document, contact Extreme Networks using one of the following methods:

| | |
|--------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Product Documentation | https://www.extremenetworks.com/documentation/ |
| Global Technical Assistance Center (GTAC) | Phone: 1-800-998-2408 (toll-free in U.S. and Canada) or +1-408-579-2826. For the support phone number in your country, visit: http://www.extremenetworks.com/support/contact/ |
| GTAC Knowledge | Get on-demand and tested resolutions from the GTAC Knowledgebase, or create a help case if you need more guidance. Visit: https://gtacknowledge.extremenetworks.com/ |
| The Hub | A forum for Extreme customers to connect with one another, get questions answered, share ideas and feedback, and get problems solved. The community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC. Visit: https://community.extremenetworks.com |
| Support Portal | Manage cases, downloads, service contracts, product licensing, and training and certifications. Visit: http://support.extremenetworks.com/ |

Notice

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Legal Notices

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Warranty

Warranty information for X440-G2 series switches is located online at:

www.extremenetworks.com/go/warranty

Support

For product support, including documentation, visit: www.extremenetworks.com/support/

Regulatory and Compliance Information

Federal Communications Commission (FCC) Notice

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment uses, generates, and can radiate radio frequency energy and if not installed in accordance with the operator’s manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause interference in which case the user will be required to correct the interference at his own expense.

WARNING: Changes or modifications made to this device which are not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Industry Canada Notice CAN ICES-3 (A)/NMB-3(A)

This digital apparatus does not exceed the class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numérique n’émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la class A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

Class A ITE Notice

WARNING: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Product Safety

This product complies with the following international safety standards:

- UL 60950-1 2nd edition, A2:2014
- CAN/CSA-C22.2 No.60950-1-07 2nd Ed. 2014-10
- IEC 60950-1:2005 2nd+A1:2009+A2:2013
- EN 60950-1:2006+A11+A1+A12+A2
- 2014/35/EU (2006/95/EC will invalid by 20 April 2016)



Warning: The X440-12t8fx-GE4, X440-24fx-GE4, and X440-24t-GE4 may be hot to touch during normal operation.



Attention: Le X440-12t8fx-GE4, X440-24fx-GE4, et X440-24t-GE4 peut être chaude au toucher pendant le fonctionnement normal.



Electrical Hazard: The X440-12t8fx-GE4, X440-24fx-GE4, and X440-24t-GE4 are designed for installation in restricted access locations.
Attention: Le X440-12t8fx-GE4, X440-24fx-GE4, et X440-24t-GE4 sont conçus pour une installation dans des endroits à accès restreint.

Optical Module Compliance

Extreme Networks pluggable optical modules and direct-attach cables meet the following regulatory requirements:

- UL and/or CSA registered component for North America
- Class 1 or Class 1M Laser Product
- FCC 21 CFR Chapter 1, Sub-chapter J in accordance with FDA & CDRH requirements
- EN 60825-1:2007, EN 60825-2:2004+A1+A2 or later, European Standard
- Application of CE Mark in accordance with 2004/108/EEC EMC Directive and 2006/95/EC Low Voltage Directive
- 47 CFR Part 15, Class A when installed into Extreme products

Korea EMC Statement (KCC)

이 기기는 업무용(A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의 하시기 바라며, 가정 외의 지역에서 사용하는 것을 목적으로 합니다.

Australia (RCM)

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may require to take adequate measures.

Electromagnetic Compatibility (EMC)

This product complies with the following: FCC 47 CFR Part 15 Subpart B Class A (US),ICES-003 issue 5 (Canada), EN 55022 (ITE Emissions), EN 55024 (ITE Immunity), EN 61000-3-2 (Harmonics), EN 61000-3-3 (Flicker), 2004/108/EC (EMC Directive), EN 300 386 (Telecom), EN 50121-1 (Railroad), EN 55011(ISM), EN 61000-6-2 (Ind. Immunity), EN 61000-6-4 Ind. Emissions), RCM (Australia), VCCI (Japan), MSIP KCC (Korea), BSMI (Taiwan), ANATEL (Brazil), CCC (China).

VCCI Notice

This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio disturbance may arise. When such trouble occurs, the user may be required to take corrective actions.

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A

BSMI EMC Statement — Taiwan

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

警告使用者:
此為甲類資訊技術設備，於居住環境中使用時，可能會造成射頻擾動，在此種情況下，使用者會被要求採取某些適當的對策。

警告: 此为 A 级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对干扰采取切实可行的措施。

Battery Warning — Taiwan

警告

如果更換不正確之電池型式會有爆炸的風險

請依製造商說明書處理用過之電池

Battery Notice



Warning: This product contains a battery used to maintain product information. If the battery should need replacement it must be replaced by Service Personnel. Please contact Technical Support for assistance.

Risk of explosion if battery is replaced by an incorrect type. Dispose of expended battery in accordance with local disposal regulations.

Avertissements: Ce produit renferme une pile servant à conserver les renseignements sur le produit. Le cas échéant, faites remplacer la pile par le personnel du service de réparation. Veuillez communiquer avec l'assistance technique pour du soutien.

Il y a risque d'explosion si la pile est remplacée par un type de pile incorrect. Éliminez les piles usées en conformité aux règlements locaux d'élimination des piles.

产品说明书附件

SUPPLEMENT TO PRODUCT INSTRUCTIONS

| 部件名称 (Parts) | 有毒有害物质或元素 (Hazardous Substance) | | | | | |
|---------------------------------------------|---------------------------------|-----------|-----------|----------------------------|---------------|-----------------|
| | 铅 (Pb) | 汞 (Hg) | 镉 (Cd) | 六价铬 (Cr ⁶⁺) | 多溴联苯 (PBB) | 多溴二苯醚 (PBDE) |
| 金属部件 (Metal Parts) | × | ○ | ○ | ○ | ○ | ○ |
| 电路模块 (Circuit Modules) | × | ○ | ○ | ○ | ○ | ○ |
| 电缆及电缆组件 (Cables & Cable Assemblies) | ○ | ○ | ○ | ○ | ○ | ○ |
| 电源适配器/电源供应器 (Power Adapter/Power Supply) | × | ○ | ○ | ○ | ○ | ○ |

○: 表示该有害物质在该部件所有均质材料中的含量均在 SJ/T 11363-2006 标准规定的限量要求以下。
Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T 11363-2006 standard.

×: 表示该有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11363-2006 标准规定的限量要求。
Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T 11363-2006 standard.

对销售之日的所售产品,本表显示。
极进供应链的电子产品信息可能包含这些物质。注意:在所售产品中可能会也可能不会含有所有列出的部件。
This table shows where these substances may be found in the supply chain of Extreme electronic information products, as of the date of sale of the enclosed product. Note that some of the component types listed above may or may not be a part of the enclosed product.

除非另外特别的标注,此标志为针对所涉及产品的环保使用期标志。某些零部件会有一个不同的环保使用期(例如,电池单元模块)贴在其产品上。
此环保使用期限只适用于产品是在产品手册中所规定的条件下工作。
The Environmentally Friendly Use Period (EFUP) for all enclosed products and their parts are per the symbol shown here, unless otherwise marked. Certain parts may have a different EFUP (for example, battery modules) and so are marked to reflect such. The Environmentally Friendly Use Period is valid only when the product is operated under the conditions defined in the product manual.



Hazardous Substances

This product complies with the requirements of Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

European Waste Electrical and Electronic Equipment (WEEE) Notice



In accordance with Directive 2012/19/EU of the European Parliament on waste electrical and electronic equipment (WEEE):

- The symbol above indicates that separate collection of electrical and electronic equipment is required.
- When this product has reached the end of its serviceable life, it cannot be disposed of as unsorted municipal waste. It must be collected and treated separately.
- It has been determined by the European Parliament that there are potential negative effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment.
- It is the users’ responsibility to utilize the available collection system to ensure WEEE is properly treated.
For information about the available collection system, please contact Extreme Customer Support at +353 61 705500 (Ireland).