

9920 Network Packet Broker Interface Module Quick Reference

9920-16C
9920-4D

Follow these steps to get your module ready for use. This poster provides information and instructions to install an interface module in the 9920-NPB-8 chassis.

For complete installation instructions see the *9920 Network Packet Broker Hardware Installation Guide* at www.extremenetworks.com/documentation



Electrostatic alert: ESD can damage electronic circuits. Do not touch electronic hardware unless you wear a grounding wrist strap or other static-dissipating device.

To prevent damage, use the following best practices when installing or handling modules:

- Keep the modules on antistatic material when not in the chassis.
- Avoid touching the components or connector pins.
- Do not stack modules on top of each other outside of the chassis.
- Always keep a module or a filler panel installed to maintain safety compliance, proper cooling, and EMI containment.

Necessary Tools

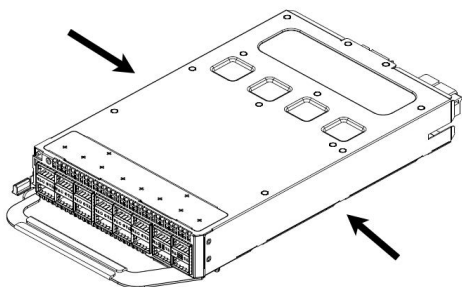
- Antistatic wrist strap

1 Unpack the interface module



Note: Observe Electrostatic discharge (ESD) precautions when unpacking.

- 1 Verify the package contents. The package contains one interface module and this document.
- 2 Remove the interface module from the box.
- 3 Remove the interface module from the anti-static bag. Handle the interface module by the edges and avoid touching the components or connector pins.



- 4 Visually inspect the connectors for damage. If you insert an interface module with damaged connectors, you could damage the switch.

2 Install the Interface module



Note: The 9920-16C and the 9920-4D interface modules are hot swappable, so they can be installed while the 9920-NPB-8 is operating.

- 1 Identify the I/O slot in the chassis to install an interface module and remove the filler panel.
 - a Slide the red handle release of the I/O slot to the right, as you are facing the chassis, to unlock the slot handle.

- b Pull the slot handle slightly down to fully unlock the filler panel and remove it from the I/O slot in the chassis.



- 2 Unlock the handle by sliding the red handle release away from the handle of the interface module that you are inserting.
- 3 Insert the interface module into the slot with the handle facing towards you and to the left side of the slot.
- 4 Continue to apply light pressure on the interface module until the it connects with the backplane and is fully seated.
- 5 Press the red-tabbed handle gently up and forward until it is locked in place by the handle release.

Getting Help

For additional support related to an interface module or to this document, contact Extreme Networks using one of the following methods:

Product Documentation	https://www.extremenetworks.com/documentation/
Global Technical Assistance Center (GTAC)	Phone: 1-800-998-2408 (toll-free in U.S. and Canada) or +1-408-579-2826. For the support phone number in your country, visit: http://www.extremenetworks.com/support/contact/
GTAC Knowledge	Get on-demand and tested resolutions from the GTAC Knowledgebase, or create a help case if you need more guidance. Visit: https://gtacknowledge.extremenetworks.com/
The Hub	A forum for Extreme customers to connect with one another, get questions answered, share ideas and feedback, and get problems solved. The community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC. Visit: https://community.extremenetworks.com
Support Portal	Manage cases, downloads, service contracts, product licensing, and training and certifications. Visit: http://support.extremenetworks.com/

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