

# Extreme Management Center <sup>®</sup> User Guide Version 8.2

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# Help

Extreme Management Center provides access to web-based reporting, network analysis, troubleshooting, and helpdesk tools. Extreme Management Center includes wired/wireless dashboards, reports, end-system information and policy, interactive topology maps, application identification, web-based FlexViews, device views, and event logs. NetFlow diagnostics enable assessment of network issues and performance. Search functionality enables you to search for end-systems by MAC address, IP address, end-system name, or user name.

Contact your sales representative for information on obtaining an Extreme Management Center license.

For a list of instructions outlining the initial setup of your network in Extreme Management Center, see Extreme Management Center Initial Configuration Checklist.

Additionally, for information about using this help system, please see Using the Help System.

# **Extreme Management Center Features**

Extreme Management Center provides the following features:

- Network Device details for all managed devices in the network with sorting and filtering of relevant information for network troubleshooting and forensics. Additionally, create maps of the devices and wireless APs on your network. Import images of maps and building/floor plans, and then drag and drop your managed devices and wireless APs in the map. Use the Search to find a device, AP, or wired/wireless client or locate end-systems for a single AP on the map using RSS-based location services. If you have a NetSight Advanced License (NMS-ADV), this feature also includes maps with triangulated location.
- Alarms & Events Alarm and event details for all managed devices in the network with sorting and filtering of relevant information for network troubleshooting and forensics.
- **Control** Dashboards, reports, and control capabilities extending network management to the network attached end-systems. Allows better visibility and

control for IT analysts, troubleshooters, and helpdesk based on end-system and user identity. Create policies for users and ports, enabling network engineers, information technology administrators, and business managers to work together to create the appropriate network experience for each user in their organization.

- Analytics Real-time NetFlow data for enhanced network diagnostics such as flow details, applications, senders, and receivers.
- Wireless Wireless monitoring providing details, dashboards, and Top N information to monitor the overall status of the wireless network, as well as the ability to drill in to details as needed.
- **Governance** Oversight into the configuration of your devices and wireless threat alerts to ensure you are compliant with industry best practices.
- Reports Historical and real-time reporting offering high-level network summary information as well as detailed reports and drill-downs.
- Administration Extreme Management Center administration tools to monitor and maintain the Extreme Management Center application and its components.
- Provides configuration to allow you to integrate third-party software with Extreme Management Center's Access Control solution.
- Search A powerful diagnostic tool to search end-systems by MAC address, IP address, end-system name, or user name for fast troubleshooting. Includes a Search with Compass option that uses SNMP to provide information about the status, configuration, and activities at the ingress points of your network, and is an easy way to search for end stations or users on end stations.

# **Getting Started**

This topic provides information to help you get started using Extreme Management Center to view network data. It includes information on configuring Extreme Management Center access requirements, including several different access scenarios. It also provides steps for enabling the statistics and flow collection that provides Extreme Management Center reporting data, and information on Extreme Management Center scalability.

- Requirements
  - Extreme Management Center License Requirements
  - Extreme Management Center Access Requirements
    - Full Read/Write Access
    - Read-Only Access
    - Limited Read-Only Access
    - End-System Information, Read-Only Access
    - End-System Information, Read/Write Access
  - Browser Requirements
  - Screen Resolution
- Enable Report Data Collection
  - Enable Device Statistics Collection
  - Enable Interface Statistics Collection
  - Enable Wireless Controller Statistics Collection
- Enable Flow Collection
  - Enable Flow Collection on a Device
  - Enable Flow Collection on an Interface
- Extreme Management Center Scalability
- Extreme Management Center Timeout

# Requirements

This section provides information on license requirements for the different Extreme Management Center features, as well as access requirements, browser requirements, and screen resolution requirements.

# **Extreme Management Center License Requirements**

The following table shows license requirements for the different Extreme Management Center features. Contact your sales representative for information on obtaining the appropriate Extreme Management Center license.

Extreme Management Center Feature	License Required
Network Alarms and Events Administration Search Control (End Systems tab) Northbound Interface Workflows (System-Defined)	NetSight Base (NMS-BASE)
All the above features and: Reports Maps Control (Dashboard, System, Health, Data Center, and Configuration tabs) Guest and IoT Manager Integration Analytics Wireless PortView Web FlexViews Check for Firmware Updates Policy	NetSight (NMS)
All the above features and: Advanced Wireless Map features Custom Variables Fabric Connect Provisioning Workflows (Creating User-Defined)	NetSight Advanced (NMS-ADV)

### **Extreme Management Center Access Requirements**

Access to the Extreme Management Center application and its features is determined by the user's membership in an Extreme Management Center authorization group and the group's assigned capabilities. The following table lists the different Extreme Management Center access options and features, and their corresponding capabilities. For more information on how to configure capabilities and authorization group membership, see the Extreme Management Center Help topic "How to Configure User Access to Extreme Management Center Applications," located in the Extreme Management Center Suite-Wide Tools user guide in the "Authorization Device Access" section.

To have full read/write access to all Extreme Management Center functionality, a user must be a member of an authorization group with the capabilities shown in the following table. Optionally, users can be configured to have read-only and limited read-only access to Extreme Management Center functionality by selecting a combination of capabilities.

Extreme Management Center Access Options and Features	Required Capabilities
Launch Extreme Management Center. Allows the ability to launch the Extreme Management Center application.	NetSight OneView > Access OneView
View Extreme Management Center Reports. Adds the ability to view reporting data.	NetSight OneView > Access OneView Reports
View Extreme Management Center Maps. Adds the ability to view maps.	NetSight OneView > Maps > Maps Read Access
View and Configure Extreme Management Center Maps. Adds the ability to view and configure maps.	NetSight OneView > Maps > Maps Read/Write Access
View Extreme Management Center Wireless. Adds the ability to view wireless data.	NetSight Console > Wireless Manager > Launch
View Extreme Management Center Administration.  Adds access to the Extreme Management Center administration tools and the ability to enable data collection.	NetSight OneView > Access OneView Administration
View Extreme Management Center Search.  Adds the ability to use the Extreme Management Center Search functionality.	NetSight OneView > Access OneView Search
View Extreme Management Center Network and Alarms and Events.  Adds the ability to view device information and event log details.	NetSight OneView > Events and Alarms > OneView Event Log Access
View Extreme Management Center alarms. Adds the ability to view current alarms in the Alarms and Events page.	NetSight OneView > Events and Alarms > OneView Alarms Read Access
View and clear Extreme Management Center alarms. Adds the ability to view and clear alarms in the Alarms and Events page.	NetSight OneView > Events and Alarms > OneView Alarms Read/Write Access
View Extreme Management Center Control.  Adds the ability to view Dashboard, System, Health, and Data Center reports under the Control tab.	NetSight OneView > Identity and Access > Access OneView Identity and Access Reports
View Extreme Management Center Control end-systems table. Adds the ability to view end-system information under the Control tab.	NetSight OneView > Identity and Access > OneView End-Systems Read Access

Extreme Management Center Access Options and Features	Required Capabilities
View and modify Extreme Management Center Control end-systems table.  Adds the ability to perform actions in the end-systems table, such as forcing reauthentication and changing an end-system's group membership.	NetSight OneView > Identity and Access > OneView End-Systems Read/Write Access
View Extreme Management Center Control Group Information.  Adds the ability to launch the Group Editor tool from the Control tab > End- Systems view, and view group information.	NetSight OneView > Identity and Access > OneView Group Read Access
View and Edit Extreme Management Center Control tab Group Information.  Adds the ability to launch the Group Editor tool from the Control tab > End- Systems view, and add, edit, and delete groups.	NetSight OneView > Identity and Access > OneView Group Read/Write Access
View Extreme Management Center Flows. Adds the ability to view NetFlow data for devices in the network.	NetSight OneView > NetFlow Read Access
View Extreme Management Center Flows and allow NetFlow Sensor Write access.  Adds the ability to view NetFlow data and configure the Console NetFlow Sensor Configuration view.	NetSight OneView > NetFlow Read/Write Access
Allow Web FlexView read access. Adds the ability to launch a FlexView from the Extreme Management Center Network tab.	NetSight OneView > FlexView > OneView FlexView Read Access
Allow Web FlexView Write access.  Adds the ability to launch and edit a FlexView from the Extreme Management Center Network tab.	NetSight OneView > FlexView > OneView FlexView Read/Write Access
Allow Wireless Controller Automatic WebView Login ability.  Adds the ability to launch local management for wireless controllers without requiring a login, as long as the user's credentials are good. Users who do not have this capability are required to log in.	NetSight Suite > Device Local Management WebView > Auto Login to Web Local Management for ExtremeWireless Wireless Controllers
Allow Check for Firmware Updates ability.  Adds the ability to check for firmware updates from the Extreme Management Center Network tab.	NetSight Suite > NetSight All User Options > Request and Configure ExtremeNetworks.com Support
Allow Create Policy Rule ability. Adds the ability to create a policy rule in NetFlow tables.	NetSight Policy Manager > Read/Write capabilities for Policy Enforcement and Management
Add Devices. Adds the ability to add devices in the Extreme Management Center <b>Network</b> tab.	NetSight Suite > Devices > Add, Discover and Import
<b>Delete Devices.</b> Adds the ability to delete devices in the Extreme Management Center <b>Network</b> tab.	NetSight Suite > Devices > Delete
Compare Configurations. Adds the ability to compare archived device configurations in either the Extreme Management Center <b>Network</b> tab or the Archive Details Report available in the Extreme Management Center <b>Reports</b> tab.	Inventory Manager > Configuration Archive Management > View/Compare Configurations

Here are several scenarios that show how different Extreme Management Center user access levels can be configured based on assigned capabilities.

### Use Case 1: Full Read/Write Access

To provide full read/write access to all Extreme Management Center functionality, configure user membership in an authorization group assigned the following capabilities:

- NetSight OneView > Access OneView
- NetSight OneView > Access OneView Reports
- NetSight OneView > Access OneView Search
- NetSight OneView > Access OneView Administration
- NetSight OneView > NetFlow Read/Write Access
- NetSight OneView > Maps > Maps Read/Write Access
- NetSight Console > Wireless Manager > Launch
- NetSight OneView > Events and Alarms > OneView Event Log Access
- NetSight OneView > Events and Alarms > OneView Alarms Read/Write Access
- NetSight OneView > FlexView > OneView FlexView Read/Write Access
- NetSight OneView > Identity and Access > Access OneView Identity and Access Reports
- NetSight OneView > Identity and Access > OneView End-Systems Read/Write Access
- NetSight OneView > Identity and Access > OneView Group Read/Write Access
- NetSight Policy Manager > Read/Write capabilities for Policy Enforcement and Management
- NetSight Suite > Device Local Management WebView > Auto Login to Web Local Management for ExtremeWireless Wireless Controllers
- NetSight Suite > NetSight All User Options > Request and Configure ExtremeNetworks.com Support
- NetSight Suite > Devices > Add, Discover and Import
- NetSight Suite > Devices > Delete
- Inventory Manager > Configuration Archive Management > View/Compare Configurations

### Use Case 2: Read-Only Access

To provide read-only access to all Extreme Management Center reports and FlexViews, configure user membership in an authorization group assigned the following capabilities:

- NetSight OneView > Access OneView
- NetSight OneView > Access OneView Reports

- NetSight OneView > Access OneView Search
- NetSight OneView > NetFlow Read Access
- NetSight OneView > Maps > Maps Read Access
- NetSight Console > Wireless Manager > Launch
- NetSight OneView > Events and Alarms > OneView Event Log Access
- NetSight OneView > Events and Alarms > OneView Alarms Read Access
- NetSight OneView > FlexView > OneView FlexView Read Access
- NetSight OneView > Identity and Access > Access OneView Identity and Access Reports
- NetSight OneView > Identity and Access > OneView End-Systems Read Access
- NetSight OneView > Identity and Access > OneView Group Read Access

#### Use Case 3: Limited Read-Only Access

To provide limited read-only access to only Extreme Management Center reporting and wireless data, configure user membership in an authorization group assigned the following capabilities:

- NetSight OneView > Access OneView
- NetSight OneView > Access OneView Reports
- NetSight Console > Wireless Manager > Launch

### Use Case 4: End-System Information, Read-Only Access

To provide read-only access to Extreme Management Center end-system information, configure user membership in an authorization group assigned the following capabilities:

- NetSight OneView > Access OneView
- NetSight OneView > Identity and Access > OneView End-Systems Read Access

### Use Case 5: End-System Information, Read/Write Access

To provide read/write access to Extreme Management Center end-system information, configure user membership in an authorization group assigned the following capabilities:

- NetSight OneView > Access OneView
- NetSight OneView > Identity and Access > OneView End-Systems Read/Write Access

### **Browser Requirements**

The following web browsers are supported:

- Microsoft Edge and Internet Explorer version 11
- Mozilla Firefox 34 and later
- Google Chrome 33.0 and later

Browsers must have JavaScript enabled in order for the web-based views to function.

While it is not required that cookies are enabled, impaired functionality results if they are not. This includes (but is not limited to) the ability to generate PDFs and persist table configurations such as filters, sorting, and column selections.

#### **Screen Resolution**

For optimum display of graphs and tables, Extreme Management Center is best viewed on a system with a minimum screen resolution of 1280x1024.

# **Enable Report Data Collection**

To view Extreme Management Center reporting data, you must enable statistics collection for your network devices. You must be a member of an authorization group that has been assigned the NetSight OneView > Access NetSight OneView and Administration capability to enable data collection. Data collection is only available with the NMS license and above.

### **Enable Device Statistics Collection**

To view Extreme Management Center device reports, you must enable statistics collection for your network devices from either Extreme Management Center Devices, or the Console device tree or **Device Properties** tab. Statistics can be collected in a historical collection mode or a monitor collection mode.

 Historical Mode — Device and physical port statistics are saved to the database and aggregated over time, and are then used in Extreme Management Center reports.
 The device statistics are also used for active threshold alarms configured in the Console Alarms Manager.

**NOTE:** Enabling Historical Device Statistics Collection may use substantial disk space.

 Monitor Mode — Device statistics are saved to a Monitor cache for one hour and then dropped. These statistics are used for active threshold alarms, configured in the Console Alarms Manager, but not for Extreme Management Center reporting.

**NOTE:** The Monitor mode option is not available if you have disabled Monitor Collection in the OneView Collector Advanced Settings window in Administration > Options.

If you are enabling statistics collection on an Access Control engine, Application Detection engine, or ExtremeWireless Controller, read through the following notes:

#### Access Control Engine

When collecting statistics on an Access Control engine, the engine must be added to Extreme Management Center to collect all engine statistics. In addition, Monitor mode is not supported on Access Control engines.

#### • Application Detection Engine

When collecting statistics on an Application Detection engine, the engine must be added to the Analytics > Configuration > Application Analytics Engines table in order for Extreme Management Center to collect all Application Detection statistics. In addition, Monitor mode is not supported on Application Detection engines.

#### • ExtremeWireless Controller

Wireless Controller <u>statistics collection</u> is configured separately from other devices.

### Steps for Enabling Collection

Use the following steps to enable device statistics collection.

- 1. You can enable statistics collection from either Extreme Management Center or Console:
  - In the Network tab, right-click one or more devices (multiple devices must be
    in the same device family) and select Device > Collect Device Statistics. You
    can also click the Menu icon ( ≡) in the upper left corner of the Network tab
    and select Device > Collect Device Statistics.

- In the Console device tree or Device Properties tab, right-click one or more devices (multiple devices must be in the same device family) and select OneView > Collect Device Statistics.
- 2. From the Collect Device Statistics window, select the statistic collection mode you want to use: **Historical** or **Monitor**.



All active threshold alarms configured in the Extreme Management Center **Alarms** and Events tab (for the selected device family) that use the collected statistics display in the Active Threshold Alarm Summary box. If the selected devices do not match any active threshold alarms, this box is blank. To reduce unnecessary statistic collection, do not enable Monitor mode on devices that do not match any active threshold alarms.

- **TIP:** A summary event is generated daily in the **Alarms and Events** > **Events** tab that shows the number of device with statistic collection enabled where corresponding threshold alarms are not configured.
- 3. Click **OK**. Extreme Management Center begins collecting statistics for the selected devices.

### **Enable Interface Statistics Collection**

To view Extreme Management Center interface reports, you must enable statistics collection for your device interfaces from either the Extreme Management Center **Network** tab, or the **Console Port Properties** tab or Interface Summary FlexView. Statistics can be collected in a historical collection mode or a monitored collection mode.

- Historical Mode Interface statistics are saved to the database and aggregated over time, used in Extreme Management Center reports. The interface statistics are also used for active threshold alarms configured in the Alarms and Events tab.
- Monitor Mode Interface statistics are saved to a Monitor cache for one hour and then dropped. These statistics are used for active threshold alarms configured in the

Console Alarms Manager, but not for Extreme Management Center reporting. (Note that the Monitor mode option is not available if you have disabled Monitor Collection in the OneView Collector Advanced Settings window in the **Administration** > **Options** tab.)

#### Steps for Enabling Collection

Use the following steps to enable interface statistics collection.

- 1. You can enable statistics collection from either Extreme Management Center or Console:
  - On the Network tab, click on the device name link to open the Interface Summary FlexView. In the FlexView, right-click on one or more interfaces and select Collect Interface Statistics.
  - On the **Network** tab, right-click on a device and select Port Tree. In the Port Tree, select an interface, right-click and select **Collect Interface Statistics**.
  - In the Console Port Properties tab or Interface Summary FlexView, right-click one or more interfaces and select the OneView > Collect Interface Statistics.
- 2. From the Collect Device Statistics window, select the statistic collection mode you want to use: **Historical** or **Monitor**.



All active threshold alarms configured in the Extreme Management Center **Alarms** and Events tab (for the selected device family) that use the collected statistics display in the Active Threshold Alarm Summary box. If the selected devices do not match any active threshold alarms, this box is blank. To reduce unnecessary statistic collection, do not enable Monitor mode on devices that do not match any active threshold alarms.

**TIP:** A summary event is generated daily in the **Alarms and Events** > **Events** tab that shows the number of device with statistic collection enabled where corresponding threshold alarms are not configured.

3. Click **OK**. Extreme Management Center begins collecting statistics for the selected interfaces.

#### **Enable Wireless Controller Statistics Collection**

Wireless Controller statistics collection is configured separately from other devices. When you enable Wireless Controller statistics collection, it includes Wireless Controller, WLAN, Topology, and AP wired and wireless statistics, and you also have the option to collect wireless client statistics.

You can enable statistics collection for multiple controllers, however the group cannot contain a mix of devices and wireless controllers. The group must include only controllers.

#### Steps for Enabling Collection

Use the following steps to enable wireless controller statistics collection.

- 1. You can enable statistics collection from either Extreme Management Center or Console:
  - On the Network tab, right-click one or more wireless controllers and select
     Device > Collect Device Statistics. You can also click the menu icon (≡) in the
     upper left corner of the Network tab and select Device > Collect Device
     Statistics.
  - In the Console device tree or **Device Properties** tab, right-click one or more wireless controllers and select OneView > Collect Device Statistics.
- 2. From the Collect Controller Statistics window, select the statistics you want to collect.



3. Click **OK**. Extreme Management Center begins collecting statistics for the selected controllers.

### **Enable Flow Collection**

To view Extreme Management Center Flow and Application reports, you must enable NetFlow or application telemetry on the device and enable flow collection for the device interfaces. N-Series, S-Series, and K-Series devices support NetFlow flow collection and ExtremeXOS devices support application telemetry flow collection. You must be a member of an authorization group assigned the NetSight OneView > NetFlow Read/Write Access capability to view NetFlow data or the NetSight OneView > Application Telemetry Read/Write Access capability to view application telemetry data and enable flow collection in Extreme Management Center. Flow collection is only available with the NMS-ADV license.

#### **Enable Flow Collection on a Device**

In Extreme Management Center, open the Advanced Configuration panel. Select an Application Analytics engine and use the Flow Collection Type drop-down to select the type of flow collection supported by your device. Use the Flow Sources or Application Telemetry Sources section of the window (depending on the Flow Collection Type selected) to add a device as a flow collection source.

#### **Enable Flow Collection on an Interface**

In PortView, you can enable flow collection from the Configure Collection State section of the Interface Details tab.

# **Extreme Management Center Scalability**

Extreme Management Center supports reporting on 20,000 objects as determined by the number of devices and interfaces being monitored, along with polling interval and data storage periods. Below are two example network configurations resulting in collected objects under 20,000. For additional information on tuning your deployment, please contact Extreme Networks Support.

Variables		Scenario 1	Scenario 2
Data Retention	Raw Data	7 Days	7 Days
	Hourly Rollups	8 Weeks	8 Weeks
	Daily Rollups	6 Months	6 Months
Polling Interval		15 Minutes	15 Minutes
Devices	Wireless Controllers	5	10
	Wireless APs	1000	2000
	Advanced Switch/Routers	150	50
	Advanced Interfaces	1000	200
	Servers	150	50
Collected Objects		19,450	18,630

# **Extreme Management Center Timeout**

Extreme Management Center automatically times out after a specified amount of time, specified in the HTTP Session Timeout section of the Web Server view in the Administration > Options tab. A dialog box appears to warn you when you are two minutes from timing out of an Extreme Management Center web page. For additional information, see the Web Server Options Help topic.

# **Upgrading Fabric Manager**

Use the following procedure to upgrade Fabric Manager from Fabric Manager 8.2.x.

## **Prerequisites**

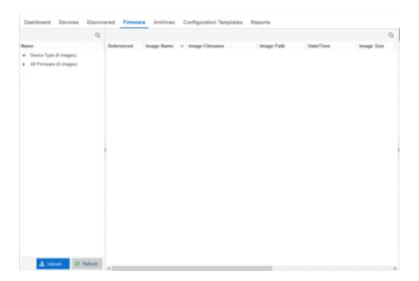
- Upgrade Extreme Management Center to the higher target version before you upgrade Fabric Manager to the corresponding build number.
- Ensure that both the current and target Extreme Management Center and Fabric Manager build numbers are the same.
- Download the latest upgrade bundle from the Extreme Networks software download Portal.
- Change Login Information from Anonymous to appropriate SCP

credentials in the SCP Server Properties section in the **Administration** > **Options** > **Inventory Manager** > **File Transfer** tab.

**NOTE:** After you deploy Fabric Manager and then register with Extreme Management Center, only the user credential associated with the Fabric Manager profile has SSH login access.

# **Upgrade Procedure**

- 1. Open the **Network** tab in Extreme Management Center.
- 2. Click the Firmware tab.

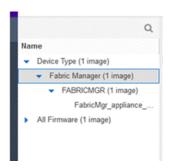


- 3. On the left panel, click **Upload**
- 4. In the Directory field, select the SCP radio button and click Upload.



- 5. Click on **Drop files here or click to browse** and select the previously downloaded upgrade bundle.
- 6. Click the **Upload** button to initiate the bundle upload to the Extreme Management Center server.

Once the upload is completed successfully, if not previously added after clicking on the **Refresh** button, a new entry appears under Device Type called Fabric Manager.



- 7. Navigate through the newly added Device type until you see the bundle image listed.
- 8. Right click on the bundle listed on the main panel and click on **Set as Reference Image**.



This step sets this image bundle as the Reference upgrade image for Fabric Manager. The upgrade process to get triggered by default can take **up to five minutes** depending on the poll interval set on Extreme Management Center.

9. Open the **Operations** log on Extreme Management Center and wait until a log of type 'ZTP+' with the message Successfully upgraded FabricMgr\_appliance upgrade bundle 8.2.x.x.zip appears.

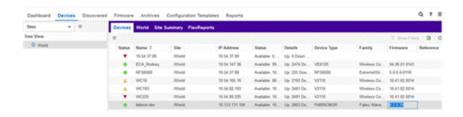


This is followed by a message Finished without error to indicate the

upgrade operation has been completed by the ZTP+.



10. When the upgrade is complete, the details on Fabric Manager are updated to the latest version.



# **Post Upgrade Steps**

- 1. Ensure that the same user credential associated with the Fabric Manager profile has SSH login access.
- 2. Navigate to the previously added and referenced upgrade image and un-reference it by right clicking on the bundle and then clicking **Unset as Reference Image**.

**NOTE:** VMware Tool support is available on a fresh deployment of the EA Build. It is not provided with an upgrade from the Beta Build.

#### **Related Information**

- Extreme Management Center Fabric
- Fabric Connect

# **Network**

Selecting the **Network** tab displays details for the managed devices in Extreme Management Center, with sorting and filtering of relevant information for network troubleshooting.

Additionally, the Legacy menu in the **Network** tab menu provides access to the following Java-based applications:

- Console
- MIB Tools

# **Navigating the Network Tab**

Clicking **Network** in the Menu Bar to the left of Extreme Management Center opens the **Network** tab. The **Network** tab provides access to the following subtabs:

- <u>Dashboard</u> Displays summary Extreme Management Center data including switch, network and interface statistics, the five most recent alarms, important wireless data, as well as archive, backup, database, and scheduled event information.
- <u>Devices</u> Provides you with information about the devices on your network and the relationships between devices. The <u>Devices</u> tab also allows you to organize devices into groups, geographically in maps, and configure default settings for newly discovered devices using sites.
- <u>Discovered</u> Displays newly discovered devices on your network and allows you to configure those devices.
- Firmware Allows you to view and upgrade firmware for network devices.
- <u>Archives</u> Displays all device archives, or saved device configurations grouped by device type.
- <u>Configuration Templates</u> Provides you with device configurations you can use as a template for your device types.
- <u>Reports</u> Provides a variety of system reports that give information about your devices, ports, and network traffic.

Additionally, the **Menu** icon (≡) at the top of the screen provides links to additional information about your version of Extreme Management Center.

# **Dashboard**

Select the **Dashboard** tab to view graphical data about devices on your network. Click **Info** (1) at the top-right of the page to access detailed information about each of the reports. Some of the charts and tables can be selected to provide additional information.

The **Dashboard** contains three options, the Impact Analysis, Overview, Inventory dashboards.

# **Impact Analysis**

The Impact Analysis dashboard displays a real-time summary of Availability, Performance, Capacity/Health, and Configuration data for your network. The dashboard provides you with charts that identify the scope and scale of faulting elements in the network or location. Charts display an impact status and an impact summary for a particular factor that are updated automatically when conditions change.

#### Overview

This shows twelve panes containing statistical information about devices on your network. The information presents a sampling of the performance of individual devices.

#### **Multi Cloud**

The Multi Cloud dashboard provide an overview of all virtual machines on the network broken down into VM distribution per Access Control profile, Operating System, Switch, and Hypervisor technology. It also provides detailed information on all VMs. For each supported Hypervisor technology, sub-reports provide more indepth data. Additionally, the Multi Cloud dashboard includes information about Google Compute, Amazon Web Service, and Microsoft Azure instances.

# **Inventory**

The Inventory dashboard contains three tabs, presenting network inventory and change management information.

• Summary — Displays a pie chart of the percentage of archived devices, archived devices with changed configurations, and devices not archived; a pie chart of the percentage of firmware with a reference image; number of devices backed up, a listing of database properties, and upcoming scheduled events.

**NOTE:** Click a section of a pie chart to view a list of devices filtered to meet the selected criteria.

- Asset Tracking Provides a list of devices based on their asset tag. An asset tag is a unique asset number assigned to a device for inventory tracking purposes.
- **Device Tracking** Allows you to view a history of device attributes and monitor changes made to devices.
- Capacity Planning Provides a pie chart indicating the number of ports in use, the number of ports not in use, and the number of ports for which port information is not collected. Click a section in the chart to display a list of ports that match the selected criteria.

# **Devices**

Select the **Devices** tab to display information about devices in your network and the maps and sites in which they are added. The left-panel of the **Devices** tab contains a drop-down menu, allowing you to view all of your devices, a subset of devices, your maps, or your sites. Selecting a device, device group, map, or site in the Groups/Maps navigation tree displays details about the item you selected in the right-panel. Additionally, you can contact the selected devices with the currently configured profile and execute CLI commands on devices or device groups.

The information in the right-panel is organized into tabs. The tabs available depends on the item selected in the left-panel.

- Devices The Devices tab contains a table of information about the devices selected in the left-panel (or the devices included in the map or site selected in the left-panel), including the status of the device, the IP address, the device type, the firmware version, and the serial number.
- Site The Site tab allows you to create a default configuration for devices being added to the selected site.
- Summary The Summary tab opens the Device View for the device selected.
- Map The Map tab displays the geographic, topology, or floor plan map as well as a graphic representation of the devices contained in that map.
- Site Summary The Site Summary tab contains a table of information about the sites on your network, including the path, addresses, and configuration.

- Endpoint Locations The <u>Endpoint Locations tab</u> displays the geographic location of your sites.
- FlexReports The FlexReports tab contains reports available for the device, controller, map, or site selected in the left-panel.

# **Discovered**

When a new device is added to the network, it is automatically detected and displayed in the **Discovered** tab.

Select the **Discovered** tab to quickly configure a new device using a configuration template created on the **Site** tab or a cloned configuration from an existing network device.

Extreme Management Center can discover and configure new devices automatically using ZTP+ device configuration.

**NOTE:** You can also add a new device directly to Extreme Management Center in a specific site using the **Site** tab.

# **Firmware**

Select the **Firmware** tab to assign a firmware or boot PROM image to one or more product families or device types. This enables you to download the assigned image to any of your network devices of that family or type. Use the Details section of the tab to display the firmware or boot PROM image details and save the image to the device.

# **Archives**

Select the **Archives** tab to create new archives for your devices and view a list of existing archives grouped by device type in the left-hand panel. This tab provides information about archive operations performed on the selected device or device group. Additionally, use your archives to compare your device configurations against industry best practices.

# **Configuration Templates**

Select the **Configuration Templates** tab to view and use device configuration templates grouped by device type in the left-hand panel. This tab provides information about configurations you can use as templates for your devices.

# **Reports**

Select the **Reports** tab to view information about the devices and ports on your network as well as information about network traffic. Available reports are accessible via the **Reports** drop-down menu at the top of the tab and are grouped into the following three reporting areas:

- Device
- Interface
- Network

Click **Information** (i) in the top-right corner of a report to view more information about that report.

Click **Export to CSV** (**1**) to export the information contained in the report to your default CSV application, where it can then be manipulated or saved.

#### **Related Information**

For information on related topics:

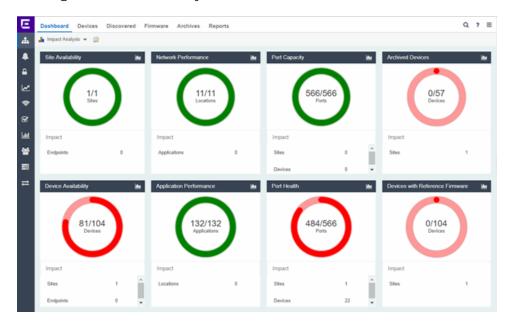
- Device Operations
- Search

For information on related tasks:

- Create Device Group
- Add Devices to Maps
- New Device Configuration in Extreme Management Center

# **Impact Analysis Dashboard Overview**

Accessible from the **Network** tab, the **Impact Analysis Dashboard** displays a real-time summary of Availability, Performance, Capacity/Health, and Configuration data for your network.



Click the report button () to open the Impact Analysis Report page window in the Reports Designer tab.

- A network element is considered "faulting" if it is non-optimal relative to a certain factor; for example, a device that has not been archived recently or an application that is responding poorly.
- A network element is considered "impacted" if it has a relationship to a faulting element which might affect its operation; for example, an endpoint connected to a device that failed.

# **Charts**

The dashboard provides you with ring charts and data that identify the scope and scale of faulting elements in the network or site. Charts display a name and impact status for a particular factor, and are updated automatically when conditions change.

The center of each chart contains a ratio of the non-faulting elements compared to the total number of elements. Hover over a ring color to display a complete description of the ratio. Extreme Management Center uses these ratios, converts them to a percentage, and uses them to determine the impact status. Below each chart is an Impact Summary, which displays the network elements impacted by any faulting elements.

The Impact Status is reflected by color:

Impact Status	Color	Description
Low	0	None, or few, faulting elements
Medium	0	Some, but not many, faulting elements
High	0	Many faulting elements

The thresholds that determine the Impact Status (Low, Medium, or High) for each chart is configurable in the Impact Analysis options on the **Administration** tab.

When the Impact Status changes for network elements (e.g. device availability changes from Low to Medium or from Medium to High), an event is generated and is available in the event log on the **Events** tab.

# Site Availability

The center of the Site Availability ring chart indicates the ratio of sites with which Extreme Management Center can communicate to the total number of sites with at least one device. The number of end-points impacted by sites Extreme Management Center can not reach is listed in the Impact Summary beneath the ring chart.

- Click the ring chart to open the Unavailable Sites report that displays sites Extreme Management Center can not reach.
- Click Endpoints in the Impact Summary beneath the ring chart to open the Endpoints Impacted by Unavailable Sites report that provides more details about endpoints with devices.
- Click the report button ( ) to open the Site Availability History report that provides a historical view of the Site Availability chart.

# **Device Availability**

The center of the Device Availability ring chart indicates the ratio of devices with which Extreme Management Center can communicate to the total number of devices. The number of sites and endpoints that contain devices with which Extreme

Management Center can not communicate are listed in the Impact Summary beneath the ring chart.

- Click the ring chart to open the Unavailable Devices report that provides detailed data for all unavailable devices.
- Click **Sites** in the Impact Summary beneath the ring chart to open the Sites Impacted by Unavailable Devices report that provides more details about sites with unavailable devices.
- Click **Endpoints** in the Impact Summary beneath the ring chart to open the Endpoints Impacted by Unavailable Devices report that provides more details about endpoints with unavailable devices.
- Click the report button ( ) to open the Device Availability History report that provides a historical view of the Device Availability chart.

#### **Network Performance**

The center of the Network Performance ring chart indicates the ratio of sites with a network response time in the expected or better-than-expected range to the total number of sites. The number of tracked applications and network services and endpoints with a slower-than-expected response time are listed in the Impact Summary beneath the ring chart. Data displayed in the chart includes all engines on your network. Applications at different sites are counted separately.

**NOTE:** Enable Dynamic Thresholding to allow Extreme Management Center to automatically determine the expected response times based on previously observed response times. If you do not use Application Analytics or do not want to enable Dynamic Thresholding, you can remove this chart from the Impact Analysis dashboard in the Report Designer.

- Click the ring chart to open the Slow Sites report that displays sites with slower-than-expected network response times.
- Click Applications in the Impact Summary beneath the ring chart to open the Applications Impacted by Slow Sites report that provides more details about the tracked applications and network services impacted by slower-thanexpected network response time.

**NOTE:** Enable Event Collection to allow Extreme Management Center to report specific end-points impacted by slower-than-expected response times.

 Click Endpoints in the Impact Summary beneath the ring chart to open the Endpoints Impacted by Network Response Time report that provides more details about endpoints impacted by slower-than-expected network response time.

• Click the report button ( ) to open the Network Performance History report that provides a historical view of the Network Performance chart.

# **Application Performance**

The center of the Application Performance ring chart indicates the ratio of tracked applications and network services with an application response time in the expected or better-than-expected range to the total number of tracked applications and network services. The number of sites that contain tracked applications and network services with slower-than-expected application response times are listed in the Impact Summary beneath the ring chart. Data displayed in the chart includes all engines on your network. Applications at different sites are counted separately.

**NOTE:** Enable Dynamic Thresholding to allow Extreme Management Center to automatically determine the expected response times based on previously observed response times. If you do not use Application Analytics or do not want to enable Dynamic Thresholding, you can remove this chart from the Impact Analysis dashboard in the Report Designer.

- Click the ring chart to open the Slow Applications report, which is filtered to display tracked applications and network services with slower-than-expected application response times.
- Click Sites in the Impact Summary beneath the ring chart to open the Sites
  Impacted by Slow Applications report that provides more details about the
  sites impacted by tracked applications and network services with slower-thanexpected response times.
- Click Endpoints in the Impact Summary beneath the ring chart to open the that
  provides more details about endpoints impacted by slower-than-expected
  application response time.

**NOTE:** Enable Event Collection to allow Extreme Management Center to report specific end-points impacted by slower-than-expected response times.

• Click the report button ( ) to open the Application Performance History report that provides a historical view of the Application Performance chart.

# **Port Capacity**

The center of the Port Capacity ring chart indicates the ratio of ports with an acceptable level of utilization to the total number of ports on which data collection is enabled and which recently reported utilization measurements. The number of

sites and devices that contain ports with excessive utilization are listed in the Impact Summary beneath the ring chart.

- Click the ring chart to open the Highly Utilized Ports report that displays the utilization of ports filtered to include only those ports with an excessive port rate.
- Click **Sites** in the Impact Summary beneath the ring chart to open the Sites Impacted by Highly Utilized Ports report that provides more details about sites impacted by port capacity.
- Click **Devices** in the Impact Summary beneath the ring chart to open the
  Devices Impacted by Highly Utilized Ports report that provides more details
  about devices impacted by port capacity.
- Click the report button ( ) to open the Port Capacity History report that provides a historical view of the Port Capacity chart.

#### **Port Health**

The center of the Port Health ring chart indicates the ratio of ports with an acceptable error rate to the total number of ports on which data collection is enabled and which recently reported error rate measurements. The number of sites and devices that contain ports with an excessive error rate are listed in the Impact Summary beneath the ring chart.

- Click the ring chart to open the High Error Ports report that lists the ports with an excessive error rate.
- Click **Sites** in the Impact Summary beneath the ring chart to open the Sites Impacted by High Error Ports report that provides a list of sites with ports with an unacceptable error rate.
- Click **Devices** in the Impact Summary beneath the ring chart to open the Devices Impacted by High Error Ports report that provides a list of devices with ports with an unacceptable error rate.
- Click the report button ( ) to open the Port Health History report that provides a historical view of the Port Health chart.

#### **Archived Devices**

The center of the Archived Devices ring chart indicates the ratio of devices for which an archive was created in the past 30 days to the total number of devices that support archiving. The number of sites with devices not archived in the past 30 days is listed in the Impact Summary beneath the ring chart.

- Click the ring chart to open the Unarchived Devices report that provides a list of the devices not archived in the last 30 days.
- Click **Sites** in the Impact Summary beneath the ring chart to open the Sites Impacted by Unarchived Devices report that provides a list of the sites associated with devices with no archive in the last 30 days.
- Click the report button ( ) to open the Archived Devices History Report that provides a historical view of the Archived Devices chart.

#### **Devices with Reference Firmware**

The center of the Devices with Reference Firmware ring chart indicates the ratio of devices on which firmware you define as a reference image is installed to the total number of devices. The number of sites containing devices on which reference firmware is not installed is listed in the Impact Summary beneath the ring chart.

**NOTE:** The Devices with Reference Firmware ring chart only includes devices discovered via SNMP.

- Click the ring chart to open the Devices Without Reference Firmware report that displays a list of affected devices not running reference firmware.
- Click **Sites** in the Impact Summary beneath the ring chart to open the Sites Impacted by Devices Without Reference Firmware report that provides a list of the sites with devices not running reference firmware.
- Click the report button ( ) to open the Reference Firmware History Report that provides a historical view of the Devices with Reference Firmware chart.

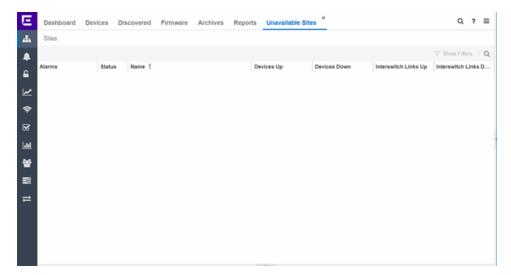
#### **Related Information**

- Impact Analysis Options
- Extreme Management Center Network Overview

# **Unavailable Sites Report**

The Unavailable Sites report provides a list of sites Extreme Management Center considers to be down. Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management

Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.



The following columns are included in the report:

# **Alarms:**

Shows the most severe alarm triggered by a device included in the site. The severity of the alarm is indicated by the following icons:

- Critical  $(\mathbf{V})$  A problem with significant implications.
- Error (▶) A problem with limited implications.
- Warning (▲)— A condition that might lead to a problem.
- Info ( $\blacksquare$ ) Information only; not a problem.
- None (○) No alarms on the device.

#### Status:

Indicates whether the site is up or down, based on the percentage of devices in the site with which Extreme Management Center can communicate (**Status** of **Up**). A green check mark indicates the site is up, while a red X icon indicates the site is down.

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

#### Name:

The name of the site.

# **Devices Up**

This column indicates the number of devices with a **Status** of **Up** in the site.

#### **Devices Down**

This column indicates the number of devices with a **Status** of **Down** in the site.

# **Interswitch Links Up**

This column indicates the number of Interswitch Links with a **Status** of **Up** in the site.

#### **Interswitch Links Down**

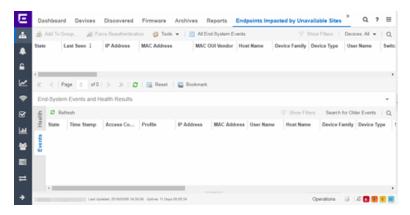
This column indicates the number of Interswitch Links with a **Status** of **Down** in the site.

# **Related Information**

• Impact Analysis Dashboard Overview

# **Endpoints Impacted by Unavailable Sites Report**

This report provides detailed information about end-systems impacted as the result of Extreme Management Center unable to communicate with a site (**Status** of **Down**). The report also shows any <u>events</u> that pertain to the end-systems selected in the top table. Additionally, the report lists the <u>risks and vulnerabilities</u> for the device and assigns a score based on the severity of the risk.



The report contains three tables:

- End-System Information
- Events
- Health

# **End-System Information**

The table at the top of the report lists the end-systems that are affected as the result of unavailable sites.

#### ID

The identification number for the end-system. This column is hidden by default.

## State

The end-system's connection state:

- Scan The end-system is currently being scanned.
- Accept The end-system is granted access with either the Accept policy or the policy returned from the RADIUS server in the filter-ID.
- Quarantine -The end-system is quarantined because the scanning test failed.
- Reject The end-system was rejected because the assigned NAC profile was set to Reject, the MAC Locking test failed, or the RADIUS server was reachable but rejected the authentication request.
- Error Indicates one of nine problems:
  - the MAC to IP resolution failed, if assessment is enabled
  - the MAC to IP resolution timed out, if assessment is enabled
  - all RADIUS servers are unreachable.
  - the RADIUS request was non-compliant
  - all assessment servers are unavailable
  - the assessment server can't reach the end-system
  - no assessment servers are configured
  - the assessment server is not compatible with the current version of Extreme Management Center
  - the username and password configured in the Assessment Server section of the Access Control options (Administration > Options > Access Control) are incorrect for the assessment server

#### **Last Seen**

The last date and time the end-system was seen by the Access Control engine.

#### **IP Address**

The end-system's IP address.

# **OV MAC Key**

OV MAC Key. This column is hidden by default.

# **MAC Address**

The end-system's MAC address. MAC addresses are displayed as a full MAC address or with a MAC OUI (Organizational Unique Identifier) prefix, depending on the option you select on the **Access Control Options** tab.

#### **MAC OUI Vendor**

The vendor associated with the MAC OUI.

#### **Host Name**

The end-system's host name.

# **Device Family**

The hardware family or the operating system family for the end-system.

# **Device Type**

The hardware type or the operating system type for the end-system.

#### **User Name**

The User Name used for device access.

#### Switch IP

The IP address of the switch to which the end-system is connected.

#### **Switch Nickname**

The nickname defined for the switch to which the end-system is connected.

#### **Switch Port**

The port alias (if defined) followed by the switch port number to which the endsystem is connected.

# **Policy**

The policy role assigned to the end-system.

#### **Authorization**

The Authorization granted to allow access to the end-system.

#### **Risk Level**

The overall risk level assigned to the end-system based on the health result of the scan:

- Red High Risk
- Orange Medium Risk
- Yellow Low Risk
- Green No Risk
- Gray Unknown

#### **Profile Name**

The name of the profile assigned to the end-system when it connected to the network.

#### Reason

Provides additional information about the reasons why the end-system is in its particular connection state. It gives you an idea as to why a certain policy was applied to the end-system or why the end-system was rejected.

# **Authentication Type**

Identifies the latest authentication method used by the end-system to connect to the network.

# **State Description**

This column provides more details about the end-system state. For example, if the end-system's connection state is Reject, this column might list the RADIUS server (primary or secondary) that rejected the authentication request.

#### **Extended State**

Provides additional information about the end-system's connection state.

# **Access Control Engine/Source IP**

The Engine to which the end-system is connecting.

#### **Engine Group**

Displays what Engine group the NAC appliance was in when the end-system event was generated. For example, if the Engine was in Engine group A when an end-system connected, but then later the Engine was moved to Engine group B, this column still list Engine group A for that end-system's entry.

#### **RFC 3580 VLAN ID**

For end-systems connected to RFC 3580-enabled switches, this is the RFC3580 VLAN ID assigned to the end-system.

# **Warning Time**

Shows the time for warning. This column is hidden by default.

#### **Last Quarantined**

The last date and time the end-system was quarantined. This column is hidden by default.

#### Score

The total sum of the scores for all the health details that were included as part of the quarantine decision.

# **Top Score**

The highest score received for a health detail in the health result.

#### Actual

The actual score is what the total score would be if all the health details including those marked Informational and Warning were included in the score.

#### **Switch Port Index**

The SNMP index (ifIndex) of the port to which the end-system connected.

#### **Switch Location**

The physical location of the switch to which the end-system connected.

#### **ELIN**

An extended set of data for an end-system based on a MAC address.

#### **Port Info Raw**

Displays unformatted information as it is received from the port.

# **All Authentication Types**

This column displays all the authentication methods the end-system has used to authenticate.

#### **Last Scan Result State**

The last scan result assigned to the end-system: Scan, Accept, Quarantine, Reject, Error. This is the state that was assigned to the end-system as a result of the last completed scan. This will typically match the end-system State if scanning is currently enabled and has been performed recently.

#### **Last Scanned Time**

The last time an assessment (scan) was performed on the end-system.

#### **First Seen Time**

he first time the end-system was seen by the NAC appliance.

# **NAP Capable**

Indicates whether the end-system is Microsoft NAP (Network Access Protection) capable: **Yes** or **No** 

# Custom 1-4

Use these column to add additional information that you would like displayed. You can add information for up to four Custom columns.

# **Registered User**

The registered username supplied by the end user during the registration process.

# **Registered Email**

The registered email address supplied by the end user during the registration process.

# **Registered Phone**

The registered phone number supplied by the end user during the registration process.

#### **Sponsor**

The registered user's sponsor, if sponsorship is enabled.

#### **Registration 1-5**

The text from the Custom 1-5 registration fields supplied by the end user during the registration process.

#### **Registration Description**

The device description supplied by the end user during the registration process.

#### Groups

End-system groups are rule components that allow you to group together devices having similar network access requirements or restrictions.

# Group 1-3

Displays the names of up to three end-system groups.

## Zone

This field only displays if you have displayed the Zone column in the Access Control Configuration Rules table. Select the end-system zone assigned to any end-system

matching this rule. See End-System Zones for more information.

# **Request Attributes**

Displays the RADIUS attributes injected when the end-system requested authentication.

# **Registration Type**

Shows the type of registration

#### **RADIUS Server IP**

The IP address of the RADIUS server with which the end-system is associated.

#### Source

Displays the origin of the event:

- Access Controlengine An Access Controlengine.
- Wireless Manager An ExtremeWireless Controller or AP.
- ExtremeXOS ID Manager An Extreme switch running ExtremeXOS with the Identify Manager feature configured to send events to NetSight.
- OneFabric Connect An ExtremeConnect module (e.g. Solutions Architecture and Innovation (SAI) integration)
- One Controller The Extreme SDN Controller.

#### **DCM**

Data Center Manager. This column is hidden by default.

#### **TLS Client Certificate Expiration**

Expiration date of the TLS Client Certificate issued for 802.1x authentication.

#### **TLS Client Certificate Issuer**

Name of the issuer of the TLS Client Certificate issued for 802.1x authentication.

# **Events Log**

The Events table displays end-system events related to the unavailability of the site.

#### ID

The identification number for the end-system. This column is hidden by default.

#### **State**

The end-system's connection state:

- Scan The end-system is currently being scanned.
- Accept The end-system is granted access with either the Accept policy or the policy returned from the RADIUS server in the filter-ID.
- Quarantine -The end-system is quarantined because the scanning test failed.
- Reject The end-system was rejected because the assigned NAC profile was set to Reject, the MAC Locking test failed, or the RADIUS server was reachable but rejected the authentication request.
- Error Indicates one of nine problems:
  - the MAC to IP resolution failed, if assessment is enabled
  - the MAC to IP resolution timed out, if assessment is enabled
  - all RADIUS servers are unreachable
  - the RADIUS request was non-compliant
  - all assessment servers are unavailable
  - the assessment server can't reach the end-system
  - no assessment servers are configured
  - the assessment server is not compatible with the current version of NAC Manager
  - the username and password configured in the Assessment Server section of the Access Control options (Administration > Options > Assessment Server) are incorrect for the assessment server

# **Timestamp**

Shows the date and time when an event occurred.

# **Access Control engine / Source IP**

The NAC appliance to which the end-system is connecting.

#### **Profile**

The Profile assigned to the end-system in the Extreme Management Center database.

#### **IP Address**

The end-system's IP address.

#### **MAC Address**

The end-system's MAC address. MAC addresses are displayed as a full MAC address or with a MAC OUI (Organizational Unique Identifier) prefix, depending on the

option you have selected in the Display section of the Access Control Options (Administration > Options > Access Control).

## **User Name**

The name of the user that triggered the event.

#### **Host Name**

The end-system's host name.

# **Device Family**

The hardware family or the operating system family for the end-system.

# **Device Type**

The hardware type or the operating system type for the end-system.

# **State Description**

This column provides more details about the end-system's state. For example, if the end-system's connection state is Reject, this column might list the RADIUS server (primary or secondary) that rejected the authentication request.

#### **Extended State**

Provides additional information about the end-system's connection state.

#### Reason

Provides additional information about the reasons why the end-system is in its particular connection state. It gives you an idea as to why a certain policy was applied to the end-system or why the end-system was rejected.

#### **Authorization**

The attributes returned by the RADIUS server for this end-system. If the end-system is connected to a switch that supports multi-authentication, then this column may not reflect the actual active policy for the authenticated user. For Layer 3 Access Control Controller engines, this column displays the policy assigned to the end-system for its authorization.

# **Auth Type**

Identifies the authentication method used by the end-system to connect to the network. For Layer 3 Access Control Controller engines, this column shows IP.

#### Switch IP

The IP address of the switch to which the end-system connected. If the end-system is connected to an Access Control Controller engine, this is the Access Control Controller PEP (Policy Enforcement Point) IP address..

#### **Switch Nickname**

The nickname defined for the switch to which the end-system is connected.

#### **Switch Port Index**

The switch port index to which the end-system is connected.

#### **Switch Port**

The switch port interface name to which the end-system is connected.

# **Switch Location**

The physical location of the switch to which the end-system connected. If the end-system is connected to an Access Control Controller engine, this is the Access Control Controller PEP (Policy Enforcement Point) location.

#### **ELIN**

An extended set of data for an end-system based on a MAC address.

#### Port Info Raw

Displays unformatted information as it is received from the port.

#### **Last Scan Time**

The last time an assessment (scan) was performed on the end-system.

#### **Zone**

Displays the end-system zone to which the end-system is assigned.

#### **Registration Type**

The end-system type supplied by the end user during the registration process.

#### **RADIUS Server IP**

The IP address of the RADIUS server with which the end-system is associated.

#### **Event Source**

Displays the origin of the event:

- Access Control Engine A Access Control engine.
- Wireless Manager An ExtremeWireless Wireless Controller or AP.
- ExtremeXOS ID Manager An Extreme switch running ExtremeXOS with the Identify Manager feature configured to send events to NetSight.
- OneFabric Connect A custom project (e.g. Solutions Architecture and Innovation (SAI) integration)
- One Controller The Extreme SDN Controller.

# **Health Log**

This tab provides summary information on health results (assessment results) obtained for the end-system selected in the table above. You can specify the number of health result summaries displayed using the Health Result Persistence options in the Data Persistence Options.

#### Risk

The risk level assigned to the end-system based on the health result of the scan: High Risk, Medium Risk, Low Risk, or No Risk.

#### Name

This column lists the name of the test that is reported by the health result detail.

#### **Test Case ID**

The unique number assigned to the test case.

#### **Score**

The score assigned to the test case. The score is a value between 0.0 and 10.0. In the case of agent-based test cases, the score is either 0.0 for a passed test, or 10.0 for a failed test, unless specifically overwritten by the scoring override configuration.

# **Scoring Mode**

The scoring mode that was used at the time the test was performed.

- Applied The score returned by this test was included as part of the quarantine decision.
- Informational The score returned by this test was reported, but did not apply toward a quarantine decision.
- Warning The score returned by this test was only used to provide end user assessment warnings via the Notification portal web page.

# **CVE IDs**

The CVE (Common Vulnerability and Exposures) ID assigned to the security vulnerability or exposure. For more information on CVE IDs, refer to the following URL: <a href="http://www.cve.mitre.org/">http://www.cve.mitre.org/</a>.

# **Description**

This column lists information about the health result detail.

#### Solution

This column lists a solution for the health result.

#### Port ID

The port on which the end-system the security risk was detected.

#### Protocol ID

The well-known number (ID) assigned to the IP Protocol Type.

#### **Assessment**

The list of test sets that were run during assessment, for example, Default Nessus, Default Agent-less, and Default Agent-based. Test sets are defined as part of the assessment configuration. If the end-system is NAP capable, then this column displays Microsoft NAP indicating that NAP performed the assessment.

## Remediation

For agent-based assessment, this column lists the results of remediation attempts: Success, Failed, or Not Attempted.

# **Type**

A "type" is assigned to each security risk found on a port during an assessment, and is used to determine whether to Quarantine an end-system. Types are configurable on the assessment agent. There are three types:

- Hole The port is vulnerable to attack.
- Warning The port may be vulnerable to attack.
- Note There may be a security risk on the port.

## **Related Information**

Impact Analysis Dashboard Overview

# **Site Availability History Report**

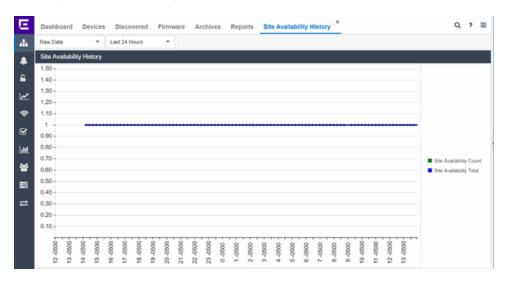
The Site Availability History report contains a graph that displays the number of sites with a **Status** of **Up** (depending on the number of devices with which Extreme Management Center can communicate) (green), and the total number of sites that have devices (blue) for the duration you define. The values here are the values displayed in the Site Availability ring chart over the time span you define.

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a

site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

Select the increment between which Extreme Management Center analyzes sites from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span drop-down menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.

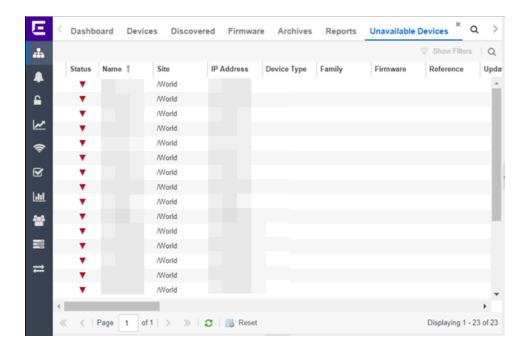


# **Related Information**

• Impact Analysis Dashboard Overview

# **Unavailable Devices Report**

The Unavailable Devices report provides detailed information for devices with which Extreme Management Center cannot communicate (**Status** of **Down**).



The following columns are included in the report:

#### **Device Status**

This column, hidden by default, indicates whether there is contact with the device. The color of the circle indicates the degree to which the device is communicating:

- Green icon (•) Indicates Extreme Management Center is in contact with the device.
- Yellow icon (•) Indicates Extreme Management Center has issues contacting the device.
- Red icon (•) Indicates Extreme Management Center can not contact the device.

Hover over the Device Status icon to view additional details about the status for that device.

# **Status**

Indicates the device/alarm status for the device. The icon indicates the severity of the most severe alarm on the device:

- Red icon (▼) A critical problem with significant implications.
- Orange icon (▶) An error with limited implications.
- Yellow icon (▲) A warning that might lead to a problem.

- Blue icon (■) Information only; not a problem.
- Green icon (•) Extreme Management Center can contact the device.

Hover over the status icon to view the number of alarms. Click on the alarm/device status icon to open a new page with detailed information about the alarms for that device.

#### **Device ID**

This column, hidden by default, displays a number that serves as a database identifier automatically created for the device. This number increments as you add additional devices.

#### **Name**

The device name, nickname, or IP address.

## Site

The site in which the device is located.

# **Poll Type**

This column, hidden by default, indicates the poll type Extreme Management Center uses to discover devices: SNMP, Ping or Not Polled.

# **Poll Group Name**

This column, hidden by default, indicates the name of the Poll Group you define in the Poll Groups section of the Status Polling options.

#### **Admin Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center administrative access to the device.

#### **Client Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center client access to the device.

#### **IP Address**

The device's IP address.

#### Context

The Context column, hidden by default, displays a string that indicates how the device behaves, depending on whether the device is a router or a switch.

#### **IP Context**

The IP Context column, hidden by default, displays a device's IP address with the context appended to the end of the address following a colon.

## **Trap Status**

Indicates whether a trap receiver is configured, not configured, or not supported for the device. This column is hidden by default.

# **Syslog Status**

Indicates whether the device is configured to send information to the syslog or if it is not supported for the device. This column is hidden by default.

# **Display Name**

The IP address of the device. This column is hidden by default.

# **Device Type**

The type of device.

# **Family**

The device product family.

#### **Firmware**

The revision for the firmware running in the device.

#### **Running Reference Firmware**

Indicates if the device's thresholds have been configured for Reference Firmware

# **Updates**

The firmware release status for the device according to the results from the latest Check for Firmware Updates operation. Place your cursor on the column to see a tooltip describing the status.

## **Archived**

Indicates if the device has been archived in the last 30 days.

# **Config Changed**

Indicates if the archived configuration for the device has changed in the last 30 days.

# **Policy Domain**

The policy domain assigned to the device.

#### **Boot PROM**

The revision for the BootPROM installed on the device.

#### **Base MAC**

The base MAC address for the device.

#### **Serial Number**

The serial number for the device.

#### **Stats**

Displays whether statistics collection is enabled or disabled on the device. A black check mark indicates that historical collection is enabled, a blue check mark indicates that monitor collection is enabled.

#### Location

The physical location of the device. You can set the location for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Location from the menu.

## Contact

The name of the responsible contact person. You can set the contact for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Contact from the menu.

# **System Name**

Hostname for the device taken from the **System Name** field on the **Device** tab of the **Configure Device** window. You can set the system name for a device by selecting the device in the table, right-clicking, and selecting **Device** > **Configure Device**.

# **Uptime**

The amount of time, in a days hh:mm:ss format, that the device has been running since the last start-up.

#### **Nickname**

The user-defined nickname for the selected device.

# **Description**

A description of the unavailable device.

# User Data 1-4, Notes

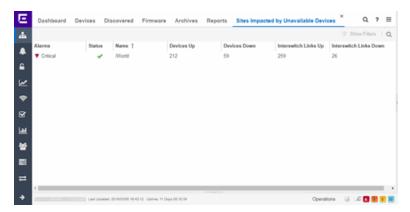
These columns can provide additional information about the device.

#### **Related Information**

Impact Analysis Dashboard Overview

# Sites Impacted by Unavailable Devices Report

The Sites Impacted by Unavailable Devices report provides detailed information about sites that have one or more unavailable devices within your network.



The following columns are included in the report:

#### **Alarms**

Shows the most severe alarm triggered by a device included in the site. The severity of the alarm is indicated by the following icons:

- Critical  $(\mathbf{V})$  A problem with significant implications.
- Error (▶) A problem with limited implications.
- Warning (△)— A condition that might lead to a problem.
- Info (■) Information only; not a problem.
- None (○) No alarms on the device.

## **Status**

Indicates whether the site is up or down, based on the percentage of devices in the site with which Extreme Management Center can communicate (**Status** of **Up**). A green check mark indicates the site is up, while a red X icon indicates the site is down.

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

#### Name

The name of the site.

#### **Devices Up**

This column indicates the number of devices with a **Status** of **Up** in the site.

#### **Devices Down**

This column indicates the number of devices with a **Status** of **Down** in the site.

# **Interswitch Links Up**

This column indicates the number of Interswitch Links with a **Status** of **Up** in the site.

#### **Interswitch Links Down**

This column indicates the number of Interswitch Links with a **Status** of **Down** in the site.

# **Related Information**

• Impact Analysis Dashboard Overview

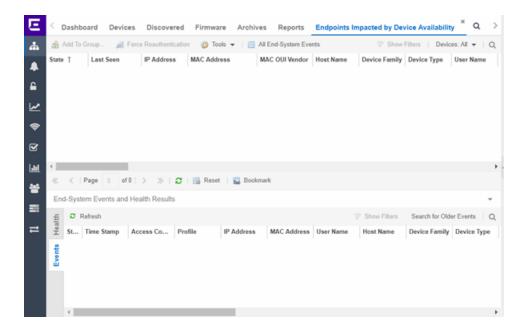
# **Endpoints Impacted by Unavailable Devices Report**

This report provides detailed information about end-systems impacted as the result of failing devices (**Status** of **Down**). An end-system is considered impacted if it was session-authenticated on the device at the time that the device became failing.

#### NOTE:

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is based on the percentage of devices in a site with which Extreme Management Center can communicate.

The report also shows any <u>events</u> from the <u>event log</u> that pertain to the device selected in the top table. Additionally, the report lists the <u>risks and vulnerabilities</u> for the device and assigns a score based on the severity of the risk.



The report contains three tables:

- End-System Information
- Events
- Health

# **End-System Information**

The table at the top of the report lists the end-systems that are affected as the result of unavailable devices.

#### ID

The identification number for the end-system. This column is hidden by default.

#### **State**

The end-system's connection state:

- Scan The end-system is currently being scanned.
- Accept The end-system is granted access with either the Accept policy or the policy returned from the RADIUS server in the filter-ID.
- Quarantine -The end-system is guarantined because the scanning test failed.
- Reject The end-system was rejected because the assigned NAC profile was set to Reject, the MAC Locking test failed, or the RADIUS server was reachable but rejected the authentication request.

- Error Indicates one of nine problems:
  - the MAC to IP resolution failed, if assessment is enabled
  - the MAC to IP resolution timed out, if assessment is enabled
  - all RADIUS servers are unreachable
  - the RADIUS request was non-compliant
  - all assessment servers are unavailable
  - the assessment server can't reach the end-system
  - no assessment servers are configured
  - the assessment server is not compatible with the current version of Extreme Management Center
  - the username and password configured in the Assessment Server section of the Access Control options (Administration > Options > Access Control) are incorrect for the assessment server

#### **Last Seen**

The last date and time the end-system was seen by the Access Control engine.

## **IP Address**

The end-system's IP address.

# **OV MAC Key**

OV MAC Key. This column is hidden by default.

#### **MAC Address**

The end-system's MAC address. MAC addresses are displayed as a full MAC address or with a MAC OUI (Organizational Unique Identifier) prefix, depending on the option you select on the **Access ControlOptions** tab.

#### **MAC OUI Vendor**

The vendor associated with the MAC OUI.

# **Host Name**

The end-system's host name.

# **Device Family**

The hardware family or the operating system family for the end-system.

# **Device Type**

The hardware type or the operating system type for the end-system.

#### **User Name**

The User Name used for device access.

#### Switch IP

The IP address of the switch to which the end-system is connected.

#### **Switch Nickname**

The nickname defined for the switch to which the end-system is connected.

#### **Switch Port**

The port alias (if defined) followed by the switch port number to which the endsystem is connected.

# **Policy**

The policy role assigned to the end-system.

## **Authorization**

The Authorization granted to allow access to the end-system.

#### **Risk Level**

The overall risk level assigned to the end-system based on the health result of the scan:

- Red High Risk
- Orange Medium Risk
- Yellow Low Risk
- Green No Risk
- Gray Unknown

#### **Profile Name**

The name of the profile assigned to the end-system when it connected to the network.

# Reason

Provides additional information about the reasons why the end-system is in its particular connection state. It gives you an idea as to why a certain policy was applied to the end-system or why the end-system was rejected.

#### **Authentication Type**

Identifies the latest authentication method used by the end-system to connect to the network.

# **State Description**

This column provides more details about the end-system state. For example, if the end-system's connection state is Reject, this column might list the RADIUS server (primary or secondary) that rejected the authentication request.

# **Extended State**

Provides additional information about the end-system's connection state.

# **Access Control Engine/Source IP**

The Engine to which the end-system is connecting.

# **Engine Group**

Displays what Engine group the NAC appliance was in when the end-system event was generated. For example, if the Engine was in Engine group A when an end-system connected, but then later the Engine was moved to Engine group B, this column still list Engine group A for that end-system's entry.

## **RFC 3580 VLAN ID**

For end-systems connected to RFC 3580-enabled switches, this is the RFC3580 VLAN ID assigned to the end-system.

# **Warning Time**

Shows the time for warning. This column is hidden by default.

#### **Last Quarantined**

The last date and time the end-system was quarantined. This column is hidden by default.

#### **Score**

The total sum of the scores for all the health details that were included as part of the quarantine decision.

# **Top Score**

The highest score received for a health detail in the health result.

#### Actual

The actual score is what the total score would be if all the health details including those marked Informational and Warning were included in the score.

#### **Switch Port Index**

The switch port index to which the end-system connected.

#### **Switch Location**

The physical location of the switch to which the end-system connected.

#### **ELIN**

An extended set of data for an end-system based on a MAC address.

#### **Port Info Raw**

Displays unformatted information as it is received from the port.

## **All Authentication Types**

This column displays all the authentication methods the end-system has used to authenticate.

#### **Last Scan Result State**

The last scan result assigned to the end-system: Scan, Accept, Quarantine, Reject, Error. This is the state that was assigned to the end-system as a result of the last completed scan. This will typically match the end-system State if scanning is currently enabled and has been performed recently.

#### **Last Scanned Time**

The last time an assessment (scan) was performed on the end-system.

#### **First Seen Time**

he first time the end-system was seen by the NAC appliance.

## **NAP Capable**

Indicates whether the end-system is Microsoft NAP (Network Access Protection) capable: **Yes** or **No** 

#### Custom 1-4

Use these column to add additional information that you would like displayed. You can add information for up to four Custom columns.

## **Registered User**

The registered username supplied by the end user during the registration process.

#### **Registered Email**

The registered email address supplied by the end user during the registration process.

## **Registered Phone**

The registered phone number supplied by the end user during the registration process.

#### **Sponsor**

The registered device's sponsor.

## **Registration 1-5**

The text from the Custom 1-5 registration fields supplied by the end user during the registration process.

## **Registration Description**

The device description supplied by the end user during the registration process.

#### **Groups**

End-system groups are rule components that allow you to group together devices having similar network access requirements or restrictions.

## Group 1-3

Displays the names of up to three end-system groups.

#### **Zone**

This field only displays if you have displayed the Zone column in the Access Control Configuration Rules table. Select the end-system zone assigned to any end-system matching this rule. See End-System Zones for more information.

## **Request Attributes**

Indicates if attributes have been requested

## **Registration Type**

Shows the type of registration

#### **RADIUS Server IP**

The IP address of the RADIUS server with which the end-system is associated.

#### **Source**

Displays the origin of the event:

- Access Controlengine An Access Controlengine.
- Wireless Manager An ExtremeWireless Controller or AP.
- ExtremeXOS ID Manager An Extreme switch running ExtremeXOS with the Identify Manager feature configured to send events to NetSight.
- OneFabric Connect An ExtremeConnect module (e.g. Solutions Architecture and Innovation (SAI) integration)
- One Controller The Extreme SDN Controller.

#### **DCM**

Data Center Manager. This column is hidden by default.

## **TLS Client Certificate Expiration**

Expiration date of the TLS Client Certificate issued for 802.1x authentication.

#### **TLS Client Certificate Issuer**

Name of the issuer of the TLS Client Certificate issued for 802.1x authentication.

## **Events Log**

The Events table displays end-system events related to the unavailability of the site.

## ID

The identification number for the end-system. This column is hidden by default.

#### **State**

The end-system's connection state:

- Scan The end-system is currently being scanned.
- Accept The end-system is granted access with either the Accept policy or the policy returned from the RADIUS server in the filter-ID.
- Quarantine -The end-system is quarantined because the scanning test failed.
- Reject The end-system was rejected because the assigned NAC profile was set to Reject, the MAC Locking test failed, or the RADIUS server was reachable but rejected the authentication request.
- Error Indicates one of nine problems:
  - the MAC to IP resolution failed, if assessment is enabled
  - the MAC to IP resolution timed out, if assessment is enabled
  - all RADIUS servers are unreachable
  - the RADIUS request was non-compliant
  - all assessment servers are unavailable
  - the assessment server can't reach the end-system
  - no assessment servers are configured
  - the assessment server is not compatible with the current version of NAC Manager

 the username and password configured in the Assessment Server section of the Access Control options (Administration > Options > Assessment Server) are incorrect for the assessment server

## **Timestamp**

Shows the date and time when an event occurred.

## **Access Control engine / Source IP**

The NAC appliance to which the end-system is connecting.

#### **Profile**

The Profile assigned to the end-system in the Extreme Management Center database.

## **IP Address**

The end-system's IP address.

#### **MAC Address**

The end-system's MAC address. MAC addresses are displayed as a full MAC address or with a MAC OUI (Organizational Unique Identifier) prefix, depending on the option you have selected in the Display section of the Access Control Options (Administration > Options > Access Control).

#### **User Name**

The name of the user that triggered the event.

#### **Host Name**

The end-system's host name.

## **Device Family**

The hardware family or the operating system family for the end-system.

## **Device Type**

The hardware type or the operating system type for the end-system.

### **State Description**

This column provides more details about the end-system's state. For example, if the end-system's connection state is Reject, this column might list the RADIUS server (primary or secondary) that rejected the authentication request.

## **Extended State**

Provides additional information about the end-system's connection state.

#### Reason

Provides additional information about the reasons why the end-system is in its particular connection state. It gives you an idea as to why a certain policy was applied to the end-system or why the end-system was rejected.

## **Authorization**

The attributes returned by the RADIUS server for this end-system. If the end-system is connected to a switch that supports multi-authentication, then this column may not reflect the actual active policy for the authenticated user. For Layer 3 Access Control Controller engines, this column displays the policy assigned to the end-system for its authorization.

## **Auth Type**

Identifies the authentication method used by the end-system to connect to the network. For Layer 3 Access Control Controller engines, this column shows IP.

#### Switch IP

The IP address of the switch to which the end-system connected. If the end-system is connected to an Access Control Controller engine, this is the Access Control Controller PEP (Policy Enforcement Point) IP address..

#### **Switch Nickname**

The nickname defined for the switch to which the end-system is connected.

## **Switch Port Index**

The switch port index to which the end-system is connected.

#### **Switch Port**

The switch port interface name to which the end-system is connected.

#### **Switch Location**

The physical location of the switch to which the end-system connected. If the end-system is connected to an Access Control Controller engine, this is the Access Control Controller PEP (Policy Enforcement Point) location.

## **ELIN**

An extended set of data for an end-system based on a MAC address.

#### **Port Info Raw**

Displays unformatted information as it is received from the port.

#### **Last Scan Time**

The last time an assessment (scan) was performed on the end-system.

#### **Zone**

Displays the end-system zone to which the end-system is assigned.

## **Registration Type**

The end-system type supplied by the end user during the registration process.

#### **RADIUS Server IP**

The IP address of the RADIUS server with which the end-system is associated.

#### **Event Source**

Displays the origin of the event:

- Access ControlEngine A Access Controlengine.
- Wireless Manager An ExtremeWireless Wireless Controller or AP.
- ExtremeXOS ID Manager An Extreme switch running ExtremeXOS with the Identify Manager feature configured to send events to NetSight.
- OneFabric Connect A custom project (e.g. Solutions Architecture and Innovation (SAI) integration)
- One Controller The Extreme SDN Controller.

# **Health Log**

This tab provides summary information on health results (assessment results) obtained for the end-system selected in the table above. You can specify the number of health result summaries displayed using the Health Result Persistence options in the Data Persistence Options.

## **Risk**

The risk level assigned to the end-system based on the health result of the scan: High Risk, Medium Risk, Low Risk, or No Risk.

#### Name

This column lists the name of the test that is reported by the health result detail.

## **Test Case ID**

The unique number assigned to the test case.

#### **Score**

The score assigned to the test case. The score is a value between 0.0 and 10.0. In the case of agent-based test cases, the score is either 0.0 for a passed test, or 10.0 for a failed test, unless specifically overwritten by the scoring override configuration.

## **Scoring Mode**

The scoring mode that was used at the time the test was performed.

- Applied The score returned by this test was included as part of the quarantine decision.
- Informational The score returned by this test was reported, but did not apply toward a guarantine decision.
- Warning The score returned by this test was only used to provide end user assessment warnings via the Notification portal web page.

#### **CVE IDs**

The CVE (Common Vulnerability and Exposures) ID assigned to the security vulnerability or exposure. For more information on CVE IDs, refer to the following URL: http://www.cve.mitre.org/.

## **Description**

This column lists information about the health result detail.

#### Solution

This column lists a solution for the health result.

#### Port ID

The port on which the end-system the security risk was detected.

## **Protocol ID**

The well-known number (ID) assigned to the IP Protocol Type.

#### **Assessment**

The list of test sets that were run during assessment, for example, Default Nessus, Default Agent-less, and Default Agent-based. Test sets are defined as part of the assessment configuration. If the end-system is NAP capable, then this column displays Microsoft NAP indicating that NAP performed the assessment.

## Remediation

For agent-based assessment, this column lists the results of remediation attempts: Success, Failed, or Not Attempted.

#### **Type**

A "type" is assigned to each security risk found on a port during an assessment, and is used to determine whether to Quarantine an end-system. Types are configurable on the assessment agent. There are three types:

- Hole The port is vulnerable to attack.
- Warning The port may be vulnerable to attack.
- Note There may be a security risk on the port.

#### **Related Information**

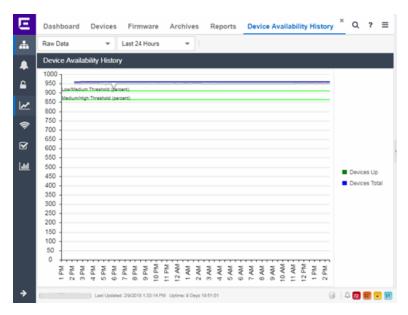
• Impact Analysis Dashboard Overview

# **Device Availability History Report**

The Device Availability History report contains a graph that displays the number of devices with which Extreme Management Center can communicate (**Status** of **Up**) (green) and the total number of devices on your network (blue) for the duration you define. The values are the values displayed in the Device Availability ring chart over the time span you define.

Select the increment between which Extreme Management Center analyzes devices from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span dropdown menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.



## **Related Information**

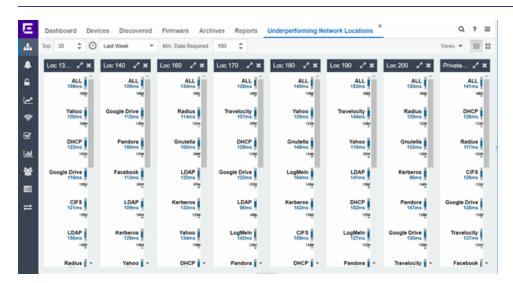
• Impact Analysis Dashboard Overview

# **Slow Locations Report**

The Slow Locations report displays the tracked applications and network services that are experiencing slower-than-expected network response times for at least three consecutive minutes. Network response times that are slower-than-expected for less than three consecutive minutes are not displayed in the report.

In a network with two locations, a tracked application accessed at each location appears twice, once for each location. Only affected applications for each site are displayed. If no applications have slower-than-expected network response times, the chart may display no data. The data in this report updates every 60 seconds.

**NOTE:** The graph displays network locations observed on all of your Application Analytics engines.



Use the menu at the top of the report to configure the information presented:

## Top:

Choose the number of locations in networks with the slowest response times to display response times in the chart.

## **Time Span**

Select the span of time for which network response times are displayed from the drop-down menu. Available options are: Custom, Today, Yesterday, Last 30 Minutes, Last Hour, Last 2 Hours, Last 6 Hours, Last 12 Hours, Last 24 Hours, Last 3 Days, Last Week. The line graph displays detailed response time for each application over the length of time you define.

## Min Data Required

Select the minimum number of response time data points required to display in the report.

## **Display Format**

Select how data is displayed: Click (IIII) to display the data in columns or (#) to display the data in rows.

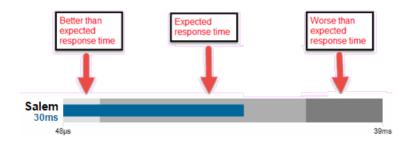
The report contains two types of graphs:

- Expected Response Time
- Historical Response Time

## **Expected Response Time**

The Expected Response Time bar graph displays the range of network response times, the most recently measured network response time, and the expected network response time for an application a specific site (or all sites) during the date range you configure in the **Time Span** drop-down menu. The value displayed on the far right of the graph is the slowest network response time observed during the selected time period. The vertical blue or red bar indicates the most recently observed network response time for the application.

**NOTE:** The values in this graph are an average of all response times observed every minute.



Hover over the Expected Response Time graph to display a pop-up with the most recent network response time for the site as well as the date and time the measurement occurred.

Extreme Management Center uses the standard deviation of the values gathered as network response times to determine the expected network response time for an application at a location. In the bar graph, the medium gray color indicates a network response time that falls within the "expected" range. This range is the average value of all observed network response times plus or minus two standard deviations, or about 95 percent of all response time values. A network response time in the light gray range is better than expected, while a network response time in the dark gray is worse than expected.

When a network response time is determined to be worse than expected, the location name and the network response time indicator turn red to flag the application.



## **Historical Response Time**

The Historical Response Time line graph shows all of the network response times observed for the application at a location (or all locations).

**NOTE:** The values in this graph are an average of all response times observed every hour.

Hovering over a point in the graph causes a dot on the line graph to appear, indicating the point in the network response time at which you are looking. Additionally, a pop-up with the date, time, and network response time appears for that point.

This is the data set from which Extreme Management Center creates the Expected Response Time graph. The wider the expected network response time range in the Expected Response Time graph (indicated by the medium gray color), the greater the variance in the values in this graph.

## **Related Information**

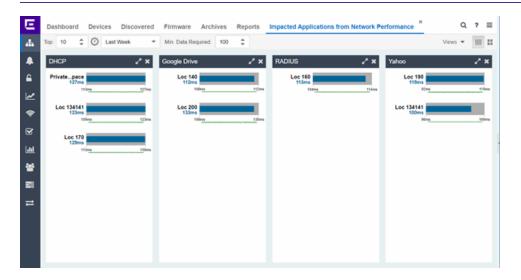
• Impact Analysis Dashboard Overview

# **Applications Impacted by Slow Locations Report**

The Applications Impacted by Slow Locations report provides detailed information about tracked applications and network services that are experiencing slower-than-expected network response times for at least three consecutive minutes. Network response times that are slower-than-expected for less than three consecutive minutes are not displayed in the report.

In a network with two sites, a tracked application accessed at each site appears twice, once for each site. Only affected applications for each location are displayed. If no applications have slower-than-expected network response times, the chart may display no data. The data in this report updates every 60 seconds.

**NOTE:** The graph displays network locations observed on all of your Application Analytics engines.



Use the menu at the top of the report to configure the information presented:

#### Top

Select the number of sites to include in the report. The sites shown are those with the slowest network response times.

## **Time Span**

Select the span of time for which network response times for locations are displayed from the drop-down menu. Available options are: Custom, Today, Yesterday, Last 30 Minutes, Last Hour, Last 2 Hours, Last 6 Hours, Last 12 Hours, Last 24 Hours, Last 3 Days, Last Week. The line graph displays detailed response time for each application at each location over the length of time you define.

## Min Data Required

Select the minimum number of response time data points required to display in the report.

## **Display Format**

Select how data is displayed: Click (IIII) to display the data in columns or (#) to display the data in rows.

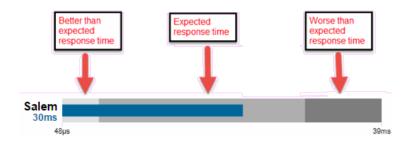
The report contains two graphs:

- Expected Response Time
- Historical Response Time

# **Expected Response Time**

The Expected Response Time bar graph displays the range of network response times, the most recently measured network response time, and the expected network response time for an application a specific site (or all sites) during the date range you configure in the **Time Span** drop-down menu. The value displayed on the far right of the graph is the slowest network response time observed during the selected time period. The vertical blue or red bar indicates the most recently observed network response time for the application.

**NOTE:** The values in this graph are an average of all network response times observed every minute.



Hover over the Expected Response Time graph to display a pop-up with the most recent network response time for the application, as well as the date and time the measurement occurred.

Extreme Management Center uses the standard deviation of the values gathered as network response times to determine the expected network response time for an application at a site. In the bar graph, the medium gray color indicates a network response time that falls within the "expected" range. This range is the average value of all observed network response times plus or minus two standard deviations, or about 95 percent of all network response time values. A network response time in the light gray range is better than expected, while a network response time in the dark gray is worse than expected.

When a network response time is determined to be worse than expected, the site name and the network response time indicator turn red to flag the application.



# **Historical Response Time**

The Historical Response Time line graph shows all of the network response times observed for the application in the network (or all networks).

**NOTE:** The values in this graph are an average of all network response times observed every hour.

Hovering over a point in the graph causes a dot on the line graph to appear, indicating the point in the network response time at which you are looking. Additionally, a pop-up with the date, time, and network response time appears for that point.

This is the data set from which Extreme Management Center creates the Expected Response Time graph. The wider the expected network response time range in the Expected Response Time graph (indicated by the medium gray color), the greater the variance in the values in this graph.

## **Related Information**

• Impact Analysis Dashboard Overview

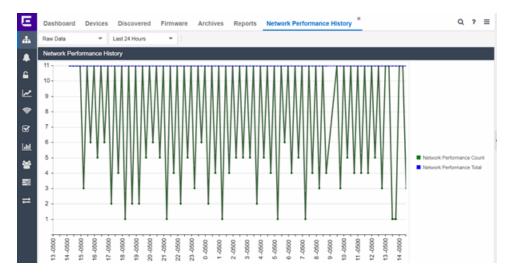
# **Network Performance History Report**

The Network Performance History report contains a graph that displays the number of sites that have no tracked applications or network services with slower-than-expected network response times (green) and the total number of network locations (blue) for the duration you define. The values here are the values displayed in the Network Performance ring chart over the time span you define.

**NOTE:** The graph displays network locations observed on all of your Application Analytics engines.

Select the increment between which Extreme Management Center analyzes network locations from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span dropdown menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.

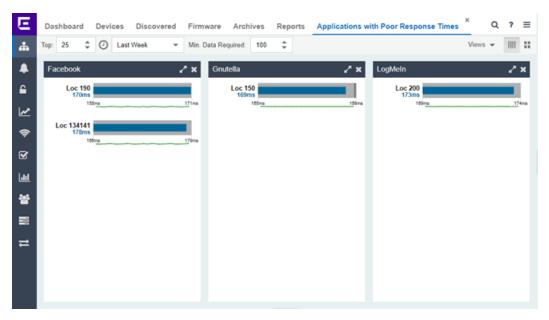


## **Related Information**

• Impact Analysis Dashboard Overview

# **Slow Applications Report**

The Slow Applications report displays the tracked applications and network services at sites with slower-than-expected application response times. In a network with two sites, a tracked application accessed at each site appears twice, once for each site. Only affected applications for each site are displayed. If no applications have slower-than-expected application response times, the chart may display no data. The data in this report updates every 60 seconds.



Use the menu at the top of the report to configure the information presented:

#### Top:

Choose the number of tracked applications and network services with slower-thanexpected application response times to display application response times in the chart.

#### **Time Span**

Select the span of time for which application response times are displayed from the drop-down menu. Available options are: Custom, Today, Yesterday, Last 30 Minutes, Last Hour, Last 2 Hours, Last 6 Hours, Last 12 Hours, Last 24 Hours, Last 3 Days, Last

**Week**. The line graph displays detailed response time for each application over the length of time you define.

## Min Data Required

Select the minimum number of response time data points required for a tracked application or network service to display in the report.

## **Display Format**

Select how data is displayed: Click (IIII) to display the data in columns or (#) to display the data in rows.

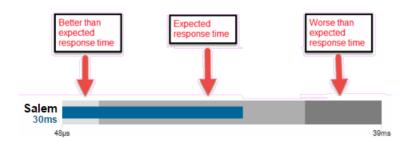
The report contains two types of graphs:

- Expected Response Time
- Historical Response Time

# **Expected Response Time**

The Expected Response Time bar graph displays the range of application response times, the most recently measured response time, and the expected application response time for an application a specific site (or all sites) during the date range you configure in the **Time Span** drop-down menu. The value displayed on the far right of the graph is the slowest application response time observed during the selected time period. The vertical blue or red bar indicates the most recently observed application response time for the application.

**NOTE:** The values in this graph are an average of all response times observed every minute.



Hover over the Expected Response Time graph to display a pop-up with the most recent application response time for the application as well as the date and time the measurement occurred.

Extreme Management Center uses the standard deviation of the values gathered as application response times to determine the expected application response

time for an application at a site. In the bar graph, the medium gray color indicates an application response time that falls within the "expected" range. This range is the average value of all observed application response times plus or minus two standard deviations, or about 95 percent of all application response time values. An application response time in the light gray range is better than expected, while an application response time in the dark gray is worse than expected.

When an application response time is determined to be worse than expected, the site name and the application response time indicator turn red to flag the application.



# **Historical Response Time**

The Historical Response Time line graph shows all of the application response times observed for the application at a site (or all sites).

**NOTE:** The values in this graph are an average of all response times observed every hour.

Hovering over a point in the graph causes a dot on the line graph to appear, indicating the point in the application response time at which you are looking. Additionally, a pop-up with the date, time, and an application response time appears for that point.

This is the data set from which Extreme Management Center creates the Expected Response Time graph. The wider the expected application response time range in the Expected Response Time graph (indicated by the medium gray color), the greater the variance in the values in this graph.

#### **Related Information**

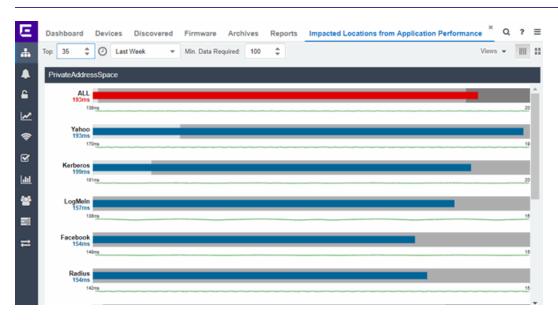
Impact Analysis Dashboard Overview

# **Locations Impacted by Slow Applications**

The Locations Impacted by Slow Applications report provides detailed information about sites with at least one application with a slower-than-expected application response time. All applications for each location are displayed, including those with better-than-expected or expected application response times. If no locations have applications with slower-than-expected application response times, the chart may display no data. The data in this report updates every 60 seconds.

#### NOTE:

If you have multiple Application Analytics engines, you must select the engine for which you wish to display data.



Use the menu at the top of the report to configure the information presented:

#### Top

Select the number of locations to include in the report. The locations shown are those with the slowest response times.

### **Time Span**

Select the span of time for which application response times for locations are displayed from the drop-down menu. Available options are: Custom, Today, Yesterday, Last 30 Minutes, Last Hour, Last 2 Hours, Last 6 Hours, Last 12 Hours, Last

24 Hours, Last 3 Days, Last Week. The line graph displays detailed response time for each application at each location over the length of time you define.

## Min Data Required

Select the minimum number of response time data points required to display in the report.

## **Display Format**

Select how data is displayed: Click (IIII) to display the data in columns or (#) to display the data in rows.

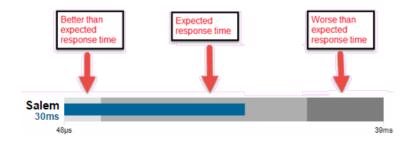
The report contains two types of graphs:

- Expected Response Time
- Historical Response Time

# **Expected Response Time**

The Expected Response Time bar graph displays the range of application response times, the most recently measured application response time, and the expected application response time for an application at a specific location (or all locations) during the date range you configure in the **Time Span** drop-down menu. The value displayed on the far right of the graph is the slowest application response time observed during the selected time period. The vertical blue or red bar indicates the most recently observed application response time for the application.

**NOTE:** The values in this graph are an average of all response times observed every minute.



Hover over the Expected Response Time graph to display a pop-up with the most recent application response time for the application, as well as the date and time the measurement occurred.

Extreme Management Center uses the standard deviation of the values gathered as application response times to determine the expected response time for an application at a location. In the bar graph, the medium gray color indicates a application response time that falls within the "expected" range. This range is the average value of all observed application response times plus or minus two standard deviations, or about 95 percent of all application response time values. An application response time in the light gray range is better than expected, while an application response time in the dark gray is worse than expected.

When an application response time is determined to be worse than expected, the location name and the application response time indicator turn red to flag the application.



# **Historical Response Time**

The Historical Response Time line graph shows all of the application response times observed for the application at a location (or all locations).

**NOTE:** The values in this graph are an average of all response times observed every hour.

Hovering over a point in the graph causes a dot on the line graph to appear, indicating the point in the application response time at which you are looking. Additionally, a pop-up with the date, time, and application response time appears for that point.

This is the data set from which Extreme Management Center creates the Expected Response Time graph. The wider the expected application response time range in the Expected Response Time graph (indicated by the medium gray color), the greater the variance in the values in this graph.

## **Related Information**

Impact Analysis Dashboard Overview

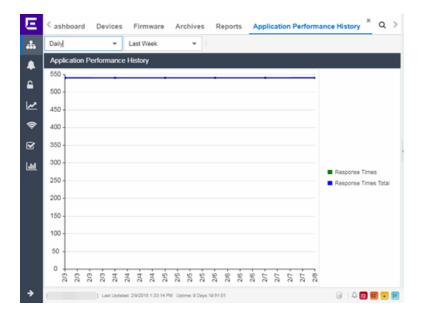
# **Application Performance History Report**

The Application Performance History report contains a graph that provides the number of tracked applications and network services at all of your sites with an application response time within the expected range (green) and the total number of tracked applications and network services at all sites (blue) for the duration you define. If no sites have application response times within the expected range, the chart may not display data (green). In a network with two sites, a tracked application accessed at each site appears twice, once for each site. The values here are the values displayed in the Application Performance ring chart over the time span you define.

**NOTE:** The graph displays tracked applications and network services observed on all of your Application Analytics engines.

Select the increment between which Extreme Management Center analyzes applications from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span drop-down menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week. Last 2 Weeks. Last Month.



## **Related Information**

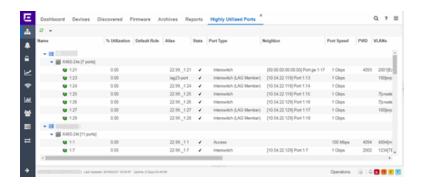
• Impact Analysis Dashboard Overview

# **Highly Utilized Ports Report**

The Highly Utilized Ports report provides detailed information about the ports for which utilization statistics are above the threshold you configure. A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection.

## **NOTE:**

Use the Port Capacity Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port utilization.



The following columns are included in the report:

#### **Name**

The interface name for the port.

## % Utilization

The percentage of utilization last reported for the port.

## **Default Role**

If the end-user is unauthenticated, the port implements its default role. You can select to use the current default role on the device or set a default role. If there is no default role specified, there is no role on the port.

#### **Alias**

Shows the alias (ifAlias) for the interface, if one is assigned.

#### **Stats**

Displays information about the port, if configured in PortView.

## **Port Type**

The type of port. Possible values include: Access, CDP, CDP FTM 1 Backplane, FTM 1 Backplane, and Logical.

## **Neighbor**

The port to which the port is connected.

## **Port Speed**

The speed of the port. Possible values include: 10/100, speed in megabits per second (for example, 800.0 Mbps), Unknown (displayed for logical ports).

#### **PVID**

Displays the VLAN ID of the VLAN assigned to the port. When you assign a VLAN to a port, that VLAN's ID (VID) becomes the Port VLAN ID (PVID) for the port.

#### **VLANs**

The VLANs to which the port is associated.

## **Description**

A description of the port and the device.

#### **Port Type Details**

Additional information about the type of port.

#### **Serial Number**

The serial number of the device.

## **Related Information**

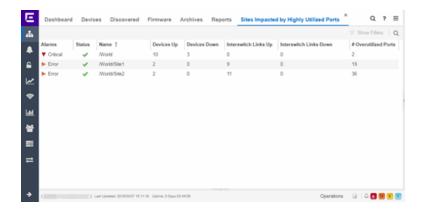
• Impact Analysis Dashboard Overview

# Sites Impacted by Highly Utilized Ports Report

The Sites Impacted by Highly Utilized Ports report detailed information about the ports for which utilization statistics are above the threshold you configure. A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection.

NOTE:

Use the Port Capacity Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port utilization.



The following columns are included in the report:

### **Alarms**

Shows the most severe alarm triggered by a device included in the site. The severity of the alarm is indicated by the following icons:

- Critical  $(\mathbf{V})$  A problem with significant implications.
- Error (▶) A problem with limited implications.
- Warning (▲)— A condition that might lead to a problem.
- Info (■) Information only; not a problem.
- None (□) No alarms on the device.

## **Status**

Indicates whether the site is up or down, based on the percentage of devices in the site with which Extreme Management Center can communicate (**Status** of **Up**). A green check mark indicates the site is up, while a red X icon indicates the site is down.

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

#### Name

The name of the site.

## **Devices Up**

This column indicates the number of devices with a **Status** of **Up** in the site.

## **Devices Down**

This column indicates the number of devices with a **Status** of **Down** in the site.

## **Interswitch Links Up**

This column indicates the number of Interswitch Links with a **Status** of **Up** in the site.

#### **Interswitch Links Down**

This column indicates the number of Interswitch Links with a **Status** of **Down** in the site.

## # Overutilized Rate

The number of ports with utilization percentage you configure as unacceptable in the Port Capacity Chart section of the Impact Analysis options

#### **Related Information**

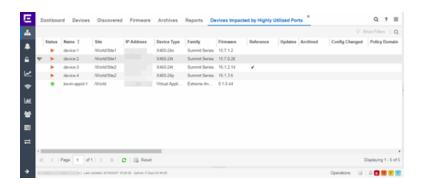
Impact Analysis Dashboard Overview

# **Devices Impacted by Highly Utilized Ports Report**

The Devices Impacted by Highly Utilized Ports report detailed information about the ports for which utilization statistics are above the threshold you configure. A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection.

NOTE:

Use the Port Capacity Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port utilization.



The following columns are included in the report:

#### **Device Status**

This column, hidden by default, indicates whether there is contact with the device. The color of the circle indicates the degree to which the device is communicating:

- Green icon (•) Indicates Extreme Management Center is in contact with the device.
- Yellow icon () Indicates Extreme Management Center has issues contacting the device.
- Red icon (•) Indicates Extreme Management Center can not contact the device.

Hover over the Device Status icon to view additional details about the status for that device.

#### Status

Indicates the device/alarm status for the device. The icon indicates the severity of the most severe alarm on the device:

- Red icon  $(\nabla)$  A critical problem with significant implications.
- Orange icon (►) An error with limited implications.
- Yellow icon (▲) A warning that might lead to a problem.
- Blue icon (■) Information only; not a problem.
- Green icon (●) Extreme Management Center can contact the device.

Hover over the status icon to view the number of alarms. Click on the alarm/device status icon to open a new page with detailed information about the alarms for that device.

### **Device ID**

This column, hidden by default, displays a number that serves as a database identifier automatically created for the device. This number increments as you add additional devices.

## Name

The device name, nickname, or IP address.

#### Site

The site in which the device is located.

### Poll Type

This column, hidden by default, indicates the poll type Extreme Management Center uses to discover devices: SNMP, Ping or Not Polled.

## **Poll Group Name**

This column, hidden by default, indicates the name of the Poll Group you define in the Poll Groups section of the Status Polling options.

## **Admin Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center administrative access to the device.

### **Client Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center client access to the device.

#### **IP Address**

The device's IP address.

#### **Context**

The Context column, hidden by default, displays a string that indicates how the device behaves, depending on whether the device is a router or a switch.

#### **IP Context**

The IP Context column, hidden by default, displays a device's IP address with the context appended to the end of the address following a colon.

## **Trap Status**

Indicates whether a trap receiver is configured, not configured, or not supported for the device. This column is hidden by default.

## **Syslog Status**

Indicates whether the device is configured to send information to the syslog or if it is not supported for the device. This column is hidden by default.

## **Display Name**

The IP address of the device. This column is hidden by default.

#### **Device Type**

The type of device.

#### **Family**

The device product family.

#### **Firmware**

The revision for the firmware running in the device.

## **Running Reference Firmware**

Indicates if the device's thresholds have been configured for Reference Firmware

## **Updates**

The firmware release status for the device according to the results from the latest Check for Firmware Updates operation. Place your cursor on the column to see a tooltip describing the status.

## **Archived**

Indicates if the device has been archived in the last 30 days.

## **Config Changed**

Indicates if the archived configuration for the device has changed in the last 30 days.

## **Policy Domain**

The policy domain assigned to the device.

#### **Boot PROM**

The revision for the BootPROM installed on the device.

#### **Base MAC**

The base MAC address for the device.

#### **Serial Number**

The serial number for the device.

## **Stats**

Displays whether statistics collection is enabled or disabled on the device. A black check mark indicates that historical collection is enabled, a blue check mark indicates that monitor collection is enabled.

#### Location

The physical location of the device. You can set the location for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Location from the menu.

#### Contact

The name of the responsible contact person. You can set the contact for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Contact from the menu.

#### **System Name**

Hostname for the device taken from the **System Name** field on the **Device** tab of the **Configure Device** window. You can set the system name for a device by selecting the device in the table, right-clicking, and selecting **Device** > **Configure Device**.

## **Uptime**

The amount of time, in a days hh:mm:ss format, that the device has been running since the last start-up.

#### **Nickname**

The user-defined nickname for the selected device.

## **Description**

A description of the unavailable device.

## **User Data 1-4, Notes**

These columns can provide additional information about the device.

## **Asset Tag**

A unique asset number assigned to the module or component for inventory tracking purposes.

#### **Related Information**

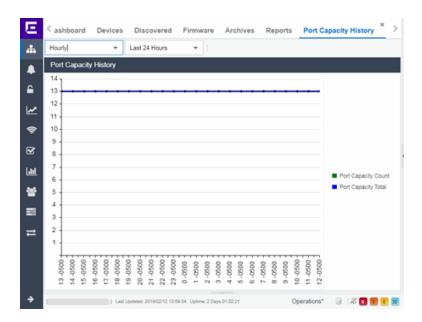
Impact Analysis Dashboard Overview

# **Port Capacity History Report**

The Port Capacity History report provides detailed information about the ports for which utilization statistics are above the threshold you configure (green) and the total number of ports (blue). A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection. The values here are the values displayed in the Port Capacity ring chart over the time span you define.

#### NOTE:

Use the Port Capacity Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port utilization.



Select the increment between which Extreme Management Center analyzes ports from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span dropdown menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.

{img placeholder}

## **Related Information**

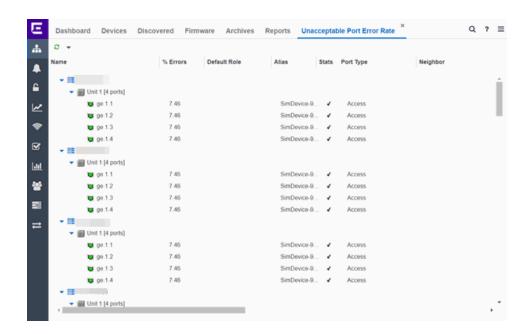
• Impact Analysis Dashboard Overview

# **High Error Ports Report**

The High Error Ports report displays a list of ports for which error statistics are above the threshold you configure. A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection.

NOTE:

Use the Port Health Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port error rates.



The following columns are included in the report:

#### Name

The device or port interface name.

#### % Errors

The percentage of errors (which is based on the Port Error Packets % statistic) as of the last report, in relation to the total number of ports indicated. The total errors indicated may include measurements of ifInDiscards, ifOutDiscards, IfInErrors, ifOutErrors, and ifInUnknownProtos. Other errors counters may be included if they are available on the device.

#### **Default Role**

If the end user is unauthenticated, the port implements its default role. You can select to use the current default role on the device or set a default role. If there is no default role specified, there is no role on the port.

#### **Alias**

Shows the alias (ifAlias) for the interface, if one is assigned.

#### **Stats**

Displays information about the port, if configured in PortView.

#### **Port Type**

The type of port. Possible values include: Access, CDP, CDP FTM 1 Backplane, FTM 1 Backplane, and Logical.

## **Neighbor**

The port to which the port is connected.

## **Port Speed**

The speed of the port. Possible values include: 10/100, speed in megabits per second (for example, 800.0 Mbps), Unknown (displayed for logical ports).

## **PVID**

Displays the VLAN ID of the VLAN assigned to the port. When you assign a VLAN to a port, that VLAN's ID (VID) becomes the Port VLAN ID (PVID) for the port.

#### **VLANs**

The VLANs to which the port is associated.

## **Description**

A description of the port and the device.

## **Port Type Details**

Additional information about the type of port.

## **Serial Number**

The serial number of the device.

#### **Related Information**

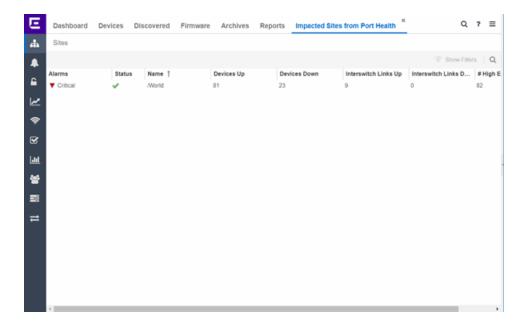
• Impact Analysis Dashboard Overview

# Sites Impacted by High Error Ports Report

The Sites Impacted by High Error Ports report displays a list of devices with ports for which error statistics are above the threshold you configure. A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection.

NOTE:

Use the Port Health Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port error rates.



The following columns are included in the report:

## **Alarms**

Shows the most severe alarm triggered by a device included in the site. The severity of the alarm is indicated by the following icons:

- Critical  $(\mathbf{v})$  A problem with significant implications.
- Error (▶) A problem with limited implications.
- Warning (▲)— A condition that might lead to a problem.
- Info ( $\blacksquare$ ) Information only; not a problem.
- None (○) No alarms on the device.

## **Status**

Indicates whether the site is up or down, based on the percentage of devices in the site with which Extreme Management Center can communicate (**Status** of **Up**). A green check mark indicates the site is up, while a red X icon indicates the site is down.

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

#### **Name**

The name of the site.

## **Devices Up**

This column indicates the number of devices with a **Status** of **Up** in the site.

#### **Devices Down**

This column indicates the number of devices with a **Status** of **Down** in the site.

## **Interswitch Links Up**

This column indicates the number of Interswitch Links with a **Status** of **Up** in the site.

## **Interswitch Links Down**

This column indicates the number of Interswitch Links with a **Status** of **Down** in the site.

## # High Error Rate Ports

The number of ports with tracking enabled in the site with an error rate above the value you configure as acceptable in the Port Health Chart section of the Impact Analysis options.

#### **Related Information**

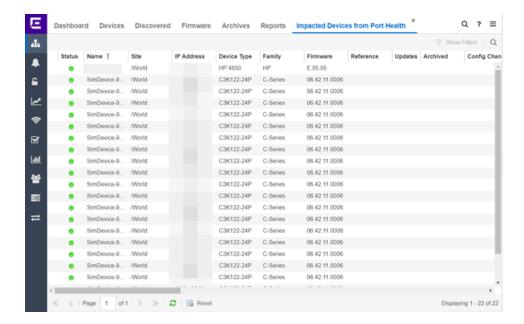
Impact Analysis Dashboard Overview

# **Devices Impacted by High Error Ports Report**

The Devices Impacted by High Error Ports report displays a list of devices with ports for which error statistics are above the threshold you configure.

**NOTE:** 

Use the Port Health Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port error rates.



The following columns are included in the report:

#### **Device Status**

This column, hidden by default, indicates whether there is contact with the device. The color of the circle indicates the degree to which the device is communicating:

- Green icon (•) Indicates Extreme Management Center is in contact with the device.
- Yellow icon (o) Indicates Extreme Management Center has issues contacting the device.
- Red icon (•) Indicates Extreme Management Center can not contact the device.

Hover over the Device Status icon to view additional details about the status for that device.

#### Status

Indicates the device/alarm status for the device. The icon indicates the severity of the most severe alarm on the device:

- Red icon  $(\nabla)$  A critical problem with significant implications.
- Orange icon (▶) An error with limited implications.
- Yellow icon (▲) A warning that might lead to a problem.

- Blue icon (■) Information only; not a problem.
- Green icon (●) Extreme Management Center can contact the device.

Hover over the status icon to view the number of alarms. Click on the alarm/device status icon to open a new page with detailed information about the alarms for that device.

#### **Device ID**

This column, hidden by default, displays a number that serves as a database identifier automatically created for the device. This number increments as you add additional devices.

#### **Name**

The device name, nickname, or IP address.

### Site

The site in which the device is located.

# **Poll Type**

This column, hidden by default, indicates the poll type Extreme Management Center uses to discover devices: SNMP, Ping or Not Polled.

# **Poll Group Name**

This column, hidden by default, indicates the name of the Poll Group you define in the Poll Groups section of the Status Polling options.

#### **Admin Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center administrative access to the device.

#### **Client Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center client access to the device.

#### **IP Address**

The device's IP address.

#### Context

The Context column, hidden by default, displays a string that indicates how the device behaves, depending on whether the device is a router or a switch.

# **IP Context**

The IP Context column, hidden by default, displays a device's IP address with the context appended to the end of the address following a colon.

### **Trap Status**

Indicates whether a trap receiver is configured, not configured, or not supported for the device. This column is hidden by default.

# **Syslog Status**

Indicates whether the device is configured to send information to the syslog or if it is not supported for the device. This column is hidden by default.

# **Display Name**

The IP address of the device. This column is hidden by default.

### **Device Type**

The type of device.

### **Family**

The device product family.

#### **Firmware**

The revision for the firmware running in the device.

### **Running Reference Firmware**

Indicates if the device is running reference firmware.

# **Updates**

The firmware release status for the device according to the results from the latest Check for Firmware Updates operation. Place your cursor on the column to see a tooltip describing the status.

#### **Archived**

Indicates if the device has been archived in the last 30 days.

### **Config Changed**

Indicates if the archived configuration for the device has changed in the last 30 days.

### **Policy Domain**

The policy domain assigned to the device.

#### **Boot PROM**

The revision for the BootPROM installed on the device.

#### **Base MAC**

The base MAC address for the device.

#### **Serial Number**

The serial number for the device.

#### **Stats**

Displays whether statistics collection is enabled or disabled on the device. A black check mark indicates that historical collection is enabled, a blue check mark indicates that monitor collection is enabled.

#### Location

The physical location of the device. You can set the location for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Location from the menu.

#### Contact

The name of the responsible contact person. You can set the contact for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Contact from the menu.

# **System Name**

Hostname for the device taken from the **System Name** field on the **Device** tab of the **Configure Device** window. You can set the system name for a device by selecting the device in the table, right-clicking, and selecting **Device** > **Configure Device**.

# **Uptime**

The amount of time, in a days hh:mm:ss format, that the device has been running since the last start-up.

#### **Nickname**

The user-defined nickname for the selected device.

# **Description**

A description of the unavailable device.

#### **User Data 1-4, Notes**

These columns can provide additional information about the device.

#### **Asset Tag**

A unique asset number assigned to the module or component for inventory tracking purposes.

#### **Related Information**

Impact Analysis Dashboard Overview

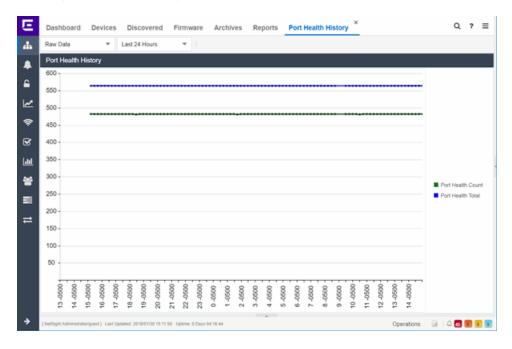
# **Port Health History Report**

The Port Health History report provides detailed information about the ports for which error statistics are above the threshold you configure (green) and the total number of ports (blue). A port is displayed in the report if the port is up and historical data collection has been enabled on the device long enough for statistic collection. The values here are the values displayed in the Port Health ring chart over the time span you define.

**NOTE:** Use the Port Health Chart section of the Impact Analysis options to configure the threshold Extreme Management Center uses to determine port error rates.

Select the increment between which Extreme Management Center analyzes ports from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span drop-down menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.

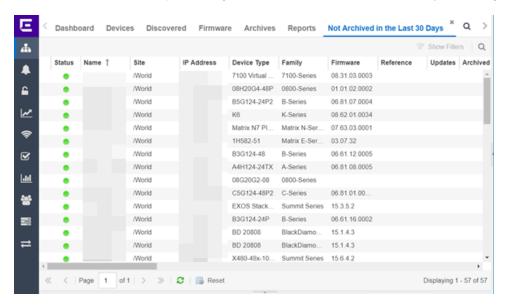


### **Related Information**

• Impact Analysis Dashboard Overview

# **Unarchived Devices Report**

The Unarchived Devices report displays a list of the devices not archived within the last 30 days and provides information about those devices. Devices listed in this report are capable of being archived; unarchivable devices are not included. You can create a new Extreme Management Center archive by right-clicking a device and selecting Configuration/Firmware > Backup Configuration.



The following information is included in the report:

#### **Device Status**

This column, hidden by default, indicates whether there is contact with the device. The color of the circle indicates the degree to which the device is communicating:

- Green icon (•) Indicates Extreme Management Center is in contact with the device.
- Yellow icon (•) Indicates Extreme Management Center has issues contacting the device.
- Red icon (•) Indicates Extreme Management Center can not contact the device.

Hover over the Device Status icon to view additional details about the status for that device.

#### **Status**

Indicates the device/alarm status for the device. The icon indicates the severity of the most severe alarm on the device:

- Red icon  $(\mathbf{v})$  A critical problem with significant implications.
- Orange icon (►) An error with limited implications.
- Yellow icon (▲) A warning that might lead to a problem.
- Blue icon (■) Information only; not a problem.
- Green icon (●) Extreme Management Center can contact the device.

Hover over the status icon to view the number of alarms. Click on the alarm/device status icon to open a new page with detailed information about the alarms for that device.

#### **Device ID**

This column, hidden by default, displays a number that serves as a database identifier automatically created for the device. This number increments as you add additional devices.

#### **Name**

The device name, nickname, or IP address.

#### Site

The site in which the device is located.

#### Poll Type

This column, hidden by default, indicates the poll type Extreme Management Center uses to discover devices: SNMP, Ping or Not Polled.

#### **Poll Group Name**

This column, hidden by default, indicates the name of the Poll Group you define in the Poll Groups section of the Status Polling options.

#### **Admin Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center administrative access to the device.

#### **Client Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center client access to the device.

#### **IP Address**

The device's IP address.

#### Context:

The Context column, hidden by default, displays a string that indicates how the device behaves, depending on whether the device is a router or a switch.

#### **IP Context**

The IP Context column, hidden by default, displays a device's IP address with the context appended to the end of the address following a colon.

# **Trap Status**

Indicates whether a trap receiver is configured, not configured, or not supported for the device. This column is hidden by default.

# **Syslog Status**

Indicates whether the device is configured to send information to the syslog or if it is not supported for the device. This column is hidden by default.

# **Display Name**

The IP address of the device. This column is hidden by default.

### **Device Type**

The type of device.

#### **Family**

The device product family.

### **Firmware**

The revision for the firmware running in the device.

#### **Running Reference Firmware**

Indicates if the device's thresholds have been configured for Reference Firmware

### **Updates**

The firmware release status for the device according to the results from the latest Check for Firmware Updates operation. Place your cursor on the column to see a tooltip describing the status.

### **Archived**

Indicates if the device has been archived in the last 30 days.

### **Config Changed**

Indicates if the archived configuration for the device has changed in the last 30 days.

### **Policy Domain**

The policy domain assigned to the device.

#### **Boot PROM**

The revision for the BootPROM installed on the device.

#### **Base MAC**

The base MAC address for the device.

#### **Serial Number**

The serial number for the device.

### **Stats**

Displays whether statistics collection is enabled or disabled on the device. A black check mark indicates that historical collection is enabled, a blue check mark indicates that monitor collection is enabled.

#### Location

The physical location of the device. You can set the location for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Location from the menu.

#### Contact

The name of the responsible contact person. You can set the contact for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Contact from the menu.

#### **System Name**

Hostname for the device taken from the **System Name** field on the **Device** tab of the **Configure Device** window. You can set the system name for a device by selecting the device in the table, right-clicking, and selecting **Device** > **Configure Device**.

### **Uptime**

The amount of time, in a days hh:mm:ss format, that the device has been running since the last start-up.

#### **Nickname**

The user-defined nickname for the selected device.

# **Description**

A description of the unavailable device.

### **User Data 1-4, Notes**

These columns can provide additional information about the device.

# **Asset Tag**

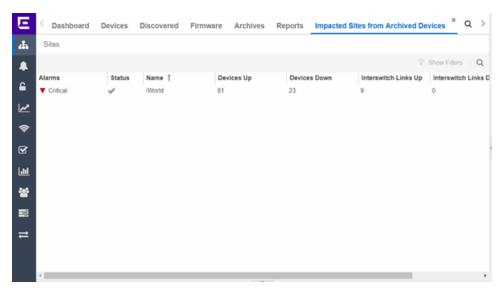
A unique asset number assigned to the module or component for inventory tracking purposes.

#### **Related Information**

• Impact Analysis Dashboard Overview

# **Sites Impacted by Unarchived Devices Report**

The Sites Impacted by Unarchived Devices report provides detailed information about sites containing devices not archived in the past 30 days.



The following columns are included in the report:

#### **Alarms**

Shows the most severe alarm triggered by a device included in the site. The severity of the alarm is indicated by the following icons:

- Critical  $(\mathbf{V})$  A problem with significant implications.
- Error (▶) A problem with limited implications.
- Warning (▲)— A condition that might lead to a problem.
- Info (■) Information only; not a problem.
- None (□) No alarms on the device.

#### **Status**

Indicates whether the site is up or down, based on the percentage of devices in the site with which Extreme Management Center can communicate (**Status** of **Up**). A green check mark indicates the site is up, while a red X icon indicates the site is down.

Use the **Devices Up for Site Up (percent)** field on the to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

#### **Name**

The name of the site.

# **Devices Up**

This column indicates the number of devices with a **Status** of **Up** in the site.

#### **Devices Down**

This column indicates the number of devices with a **Status** of **Down** in the site.

#### Interswitch Links Up

This column indicates the number of Interswitch Links with a **Status** of **Up** in the site.

#### **Interswitch Links Down**

This column indicates the number of Interswitch Links with a **Status** of **Down** in the site.

### # Unarchived Devices

The number of devices not archived in the last 30 days in the site.

### **Related Information**

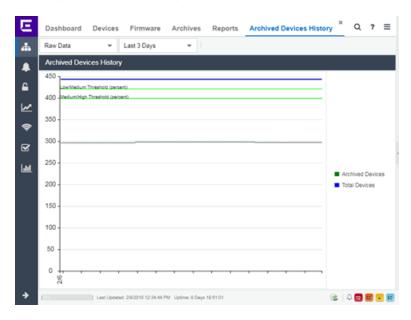
• Impact Analysis Dashboard Overview

# **Archived Devices History Report**

The Archived Devices History report contains a graph that displays the number of devices archived within the last 30 days (green) and the total number of devices that can be archived (blue) for the duration you define. If no devices have been archived in the last 30 days, the chart may not display data (green). The values here are the values displayed in the Archived Devices ring chart over the time span you define.

Select the increment between which Extreme Management Center analyzes device archives from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span drop-down menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.

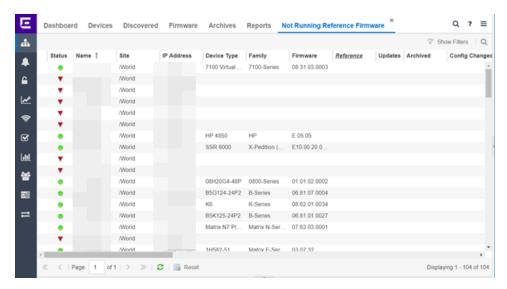


#### **Related Information**

Impact Analysis Dashboard Overview

# **Devices Without Reference Firmware Report**

The Devices Without Reference Firmware report provides detailed information about devices not running reference firmware.



The following columns are included in the report:

#### **Device Status**

This column, hidden by default, indicates whether there is contact with the device. The color of the circle indicates the degree to which the device is communicating:

- Green icon (•) Indicates Extreme Management Center is in contact with the device.
- Yellow icon (•) Indicates Extreme Management Center has issues contacting the device.
- Red icon (•) Indicates Extreme Management Center can not contact the device.

Hover over the Device Status icon to view additional details about the status for that device.

#### **Status**

Indicates the device/alarm status for the device. The icon indicates the severity of the most severe alarm on the device:

- Red icon  $(\mathbf{V})$  A critical problem with significant implications.
- Orange icon (▶) An error with limited implications.
- Yellow icon (▲) A warning that might lead to a problem.
- Blue icon (■) Information only; not a problem.
- Green icon (●) Extreme Management Center can contact the device.

Hover over the status icon to view the number of alarms. Click on the alarm/device status icon to open a new page with detailed information about the alarms for that device.

#### **Device ID**

This column, hidden by default, displays a number that serves as a database identifier automatically created for the device. This number increments as you add additional devices.

#### **Name**

The device name, nickname, or IP address.

#### Site

The site in which the device is located.

# **Poll Type**

This column, hidden by default, indicates the poll type Extreme Management Center uses to discover devices: SNMP, Ping or Not Polled.

### **Poll Group Name**

This column, hidden by default, indicates the name of the Poll Group you define in the Poll Groups section of the Status Polling options.

#### **Admin Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center administrative access to the device.

### **Client Profile**

This column, hidden by default, indicates the access Profile that gives Extreme Management Center client access to the device.

# **IP Address**

The device's IP address.

#### Context

The Context column, hidden by default, displays a string that indicates how the device behaves, depending on whether the device is a router or a switch.

#### **IP Context**

The IP Context column, hidden by default, displays a device's IP address with the context appended to the end of the address following a colon.

# **Trap Status**

Indicates whether a trap receiver is configured, not configured, or not supported for the device. This column is hidden by default.

# **Syslog Status**

Indicates whether the device is configured to send information to the syslog or if it is not supported for the device. This column is hidden by default.

# **Display Name**

The IP address of the device. This column is hidden by default.

### **Device Type**

The type of device.

# **Family**

The device product family.

#### **Firmware**

The revision for the firmware running in the device.

### **Running Reference Firmware**

Indicates if the device's thresholds have been configured for Reference Firmware

#### **Updates**

The firmware release status for the device according to the results from the latest Check for Firmware Updates operation. Place your cursor on the column to see a tooltip describing the status.

#### **Archived**

Indicates if the device has been archived in the last 30 days.

### **Config Changed**

Indicates if the archived configuration for the device has changed in the last 30 days.

# **Policy Domain**

The policy domain assigned to the device.

#### **Boot PROM**

The revision for the BootPROM installed on the device.

#### **Base MAC**

The base MAC address for the device.

#### **Serial Number**

The serial number for the device.

#### **Stats**

Displays whether statistics collection is enabled or disabled on the device. A black check mark indicates that historical collection is enabled, a blue check mark indicates that monitor collection is enabled.

#### Location

The physical location of the device. You can set the location for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Location from the menu.

#### Contact

The name of the responsible contact person. You can set the contact for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Contact from the menu.

### **System Name**

Hostname for the device taken from the **System Name** field on the **Device** tab of the **Configure Device** window. You can set the system name for a device by selecting the device in the table, right-clicking, and selecting **Device** > **Configure Device**.

# **Uptime**

The amount of time, in a days hh:mm:ss format, the device has been running since the last start-up.

#### **Nickname**

The user-defined nickname for the selected device.

### **Description**

A description of the unavailable device.

### **User Data 1-4, Notes**

These columns can provide additional information about the device.

### **Asset Tag**

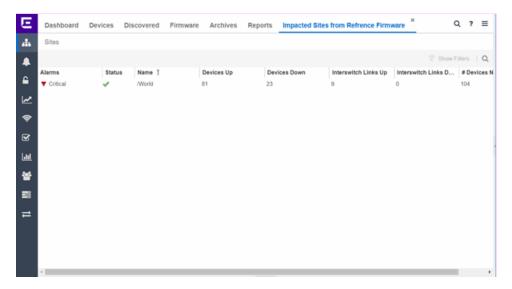
A unique asset number assigned to the module or component for inventory tracking purposes.

### **Related Information**

• Impact Analysis Dashboard Overview

# Sites Impacted by Devices Without Reference Firmware Report

This report provides a list of sites with devices not running reference firmware.



The following columns are included in the report:

#### **Alarms**

Shows the most severe alarm triggered by a device included in the site. The severity of the alarm is indicated by the following icons:

- Critical  $(\mathbf{V})$  A problem with significant implications.
- Error (▶) A problem with limited implications.
- Warning (▲)— A condition that might lead to a problem.
- Info (■) Information only; not a problem.
- None (□) No alarms on the device.

#### **Status**

Indicates whether the site is up or down, based on the percentage of devices in the site with which Extreme Management Center can communicate (**Status** of **Up**). A green check mark indicates the site is up, while a red X icon indicates the site is down.

Use the **Devices Up for Site Up (percent)** field on the **Impact Status Options** tab to configure the threshold Extreme Management Center uses to determine if a site is up. The threshold is calculated as the ratio of devices in a site with a **Status** of **Up** to the total number of devices in the site.

#### Name

The name of the site.

### **Devices Up**

This column indicates the number of devices with a **Status** of **Up** in the site.

#### **Devices Down**

This column indicates the number of devices with a **Status** of **Down** in the site.

# **Interswitch Links Up**

This column indicates the number of Interswitch Links with a **Status** of **Up** in the site.

#### **Interswitch Links Down**

This column indicates the number of Interswitch Links with a **Status** of **Down** in the site.

### **# Devices Not Running Reference Firmware**

The number of devices not running reference firmware in the site.

#### **Related Information**

Impact Analysis Dashboard Overview

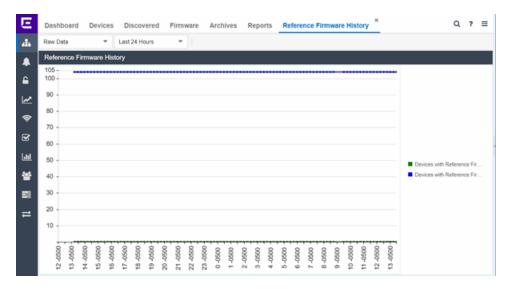
# **Reference Firmware History Report**

The Reference Firmware History Report displays the number of devices running reference firmware (green) and the total number of devices (blue) for the duration you define. If no devices are running reference firmware, the chart may

not display data (green). The values here are the values displayed in the Devices with Reference Firmware ring chart over the time span you define.

Select the increment between which Extreme Management Center analyzes devices from the data drop-down menu. Available options are **Raw**, **Hourly**, or **Daily** data.

Select the time span for which the report displays from the time span drop-down menu. Available options are Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month.



### **Related Information**

• Impact Analysis Dashboard Overview

# **Device Operations**

This Help topic provides information on the following operations available from the **Network > Devices** tab:

- Add Device
- Configure Device
- Compass Search
- Execute CLI Commands

- Import to Site
- Delete Device
- Set Device Profile
- Clear All Alarms
- Set/Clear Frozen Ports
- Create Device Group
- Add Device to Group
- Remove Device from Group
- Refresh (Rediscover) Device
- Contact Device Using Group's Profile
- Overwrite Local Changes
- Register Trap Receiver
- <u>Unregister Trap Receiver</u>
- Register SysLog Receiver
- Unregister SysLog Receiver
- Collect Device Statistics
- Open Device Terminal
- Backup, Restore, and Compare Device Configurations
- View Port Tree
- View Interface Summary
- View FlexViews
- View User Sessions
- Authentication Configuration
- Launch WebView
- View Network Details
- Upgrade Firmware
- View Device Details
- Create and Edit Maps
- Add Devices to Maps
- View and Set Policy

- Manage Device Serial Numbers
- Run Tasks on Devices, Ports, and Groups
- Working in the Devices Table
  - Set Device Values
  - Table Column Definitions
  - Filtering
  - Exporting
- Buttons, Search Field, and Paging Toolbar
- Local Settings

To view the **Devices** sub-tab on the **Network** tab, you must be a member of an authorization group assigned the OneView > Access OneView and the OneView > Events and Alarms > OneView Event Log Access capabilities.

# **Add Device**

To add a new device to the Devices list:

- 1. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 2. Select Device > Add Device.

Once the device is added to the Devices list, it can be used in Extreme Management Center.

# **Configure Device**

To configure device information for an existing device:

- 1. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 2. Select Device > Configure Device.

The Configure Device window opens, which allows you to configure the device properties.

# **Compass Search**

To open the Search window with Search with Compass selected for the selected devices:

- 1. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 2. Select **Device > Compass Search**.

The <u>Search window</u> opens displaying the devices you selected with <u>Search with</u> Compass selected. Selecting a device group or site opens the <u>Search</u> window opens displaying the devices in the device group or site you selected with <u>Search with</u> Compass selected.

# **Execute CLI Commands**

To run commands against multiple devices, use the Execute CLI Commands option:

- 1. Click the **Menu** icon (**■**) or right-click in the Devices list.
- Select Device > Execute CLI Commands.

The Execute CLI Commands window opens, from which you can enter the commands and execute on the devices you select. Click the Launch link at the top of the window in the Termial Window column to test the credentials and view the results in the Results tab at the bottom of the window.

**NOTE:** Commands you define are run on all of the devices displayed at the table at the top of the window.

# **Import to Site**

To import VLAN data from a device and save it to the site with which it is associated:

- 1. Select the device in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select **Device** > **Import to Site**.

A confirmation window appears.

- 4. Select the **Overwrite VLAN Data** checkbox to remove all VLAN data from the site and copy the VLAN data from the device to the site.
  - When this checkbox is not selected, the VLAN data from the device is added to the existing VLAN data on the device and only matching VLAN data is overwritten.
- 5. Click Import to import the VLAN data.

# **Delete Device**

To delete a device or multiple devices from the Devices list:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select **Device** > **Delete Device**.

A Delete Confirmation window appears.

- 4. Click **Yes** to remove the device from Extreme Management Center and to remove the device from any maps to which the device is added.
- 5. Select the **Delete Extreme Management Center Data** checkbox to remove all data associated with the device from Extreme Management Center.

# **Set Device Profile**

To change the profile settings for a device or multiple devices from the Devices list:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Device > Set Device Profile.

The Set Profile window appears.

- 4. Select a profile from the drop-down menu to change the profile for the selected device or devices.
- 5. Click OK.

A message appears confirming the device profile change.

# Clear All Alarms

To clear the alarms for a device or multiple devices in the Devices list:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Device > Clear All Alarms.

A dialog box appears.

4. Click Yes.

The alarms on the selected devices clear.

# **Set/Clear Frozen Ports**

To set or clear frozen ports on a device or multiple devices in the Devices list:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Device > Set/Clear Frozen Ports.

A submenu appears.

4. Select whether you want to freeze all ports, freeze the interswitch ports, or clear all frozen ports.

A dialog box appears.

5. Click Yes.

All ports are frozen, the interswitch ports are frozen, or all frozen ports are cleared, depending on what you select.

# **Create Device Group**

Devices can be grouped by type, geographic location, or any other criteria you choose in order to make the list of devices easier to navigate. Device groups are located in the left-hand panel of the **Network** tab in the My Network navigation tree.

To add a new device group:

Right-click on My Network in the Groups/Maps left-panel and select **Device Groups** Create Device Group.

The Add Device Group window appears.

- 2. Enter a name for the device group.
- 3. Click OK.

The new device group appears within the My Network navigation tree.

# **Add Device to Group**

To add a device or multiple devices to a device group:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Device > Add Devices to Group.

The Add Devices to Group window appears, which allows you to select the device group to which the device or devices are added.

4. Click **OK** to add the devices to the group.

# **Remove Device from Group**

To remove a device or multiple devices from a device group:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Device > Remove Devices from Group.

The devices are removed from the group.

# Refresh (Rediscover) Device

To refresh a device or multiple devices to update the information presented on the **Devices** tab:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Device > Refresh (Rediscover) Device.

The devices are refreshed.

# **Contact Device Using Group's Profile**

To attempt to contact the selected devices with the currently configured profile:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon () or right-click in the Devices list.
- 3. Select Device > Contact Device Using Group's Profile.

# **Overwrite Local Changes**

To overwrite local changes made to the device via the CLI and save the site configuration on a device or devices:

- 1. Select the device or devices in the Devices list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select **Device** > **Overwrite Local Changes**.

# **Register Trap Receiver**

To receive trap information from the devices on your network, click the Menu icon (≡) or right-click in the Devices list and select Device > Register Trap Receiver from the menu. Additionally, devices added to sites for which Add Trap Receiver is selected on the Discovered Device Actions tab automatically receive trap information. You can define the trap configuration details on the Options > Trap tab. Depending on the device, Extreme Management Center creates the trap configuration via SNMP or a script.

# **Unregister Trap Receiver**

To stop receiving trap information from the devices on your network, click the **Menu** icon (≡) or right-click in the Devices list and select **Device** > **Unregister Trap Receiver** from the menu.

# Register SysLog Receiver

To receive syslog information from the devices on your network, click the Menu icon (≡) or right-click in the Devices list and select Device > Register SysLog Receiver from the menu. Additionally, devices added to sites for which Add Syslog Receiver is selected on the Discovered Device Actions tab automatically receive syslog information. You can define the syslog configuration details on the Options > Syslog tab. Depending on the device, Extreme Management Center creates the syslog configuration via SNMP or a script.

# **Unregister SysLog Receiver**

To stop receiving syslog information from the devices on your network, click the **Menu** icon (≡) or right-click in the Devices list and select **Device** > **Unregister SysLog Receiver** from the menu.

# **Collect Device Statistics**

The **Network** tab provides the ability to start and stop device statistics collections for Extreme Networks and Enterasys devices, which allows the collection of data used in reports.

To collect device statistics:

- 1. Select one or more devices or wireless controllers in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select one of the following menu options from within the Device submenu:
  - Collect Device Statistics Opens a window that allows you to enable or disable Historical or Monitor statistics collection mode.
    - In Historical mode, device and physical port statistics are saved to the
      database and aggregated over time, for use in reports. The device
      statistics are also used for threshold alarms configured in the Console
      Alarms Manager. In the Active Threshold Alarm Summary box, you can
      see all active threshold alarms configured in the Console Alarms
      Manager that use these statistics.

**NOTE:** Enabling Historical Device Statistics Collection may use substantial disk space.

- In Monitor mode, device statistics are saved to a Monitor cache for one hour and then dropped. You can use these statistics for threshold alarms, but not for Extreme Management Center reporting. In the Active Threshold Alarm Summary box, you can see all active threshold alarms configured in the Alarms and Events tab that use these statistics. (Note that you do not see the Monitor mode option if you have disabled Monitor Collection in the OneView Collector Advanced Settings in Administration > Options.)
- Refresh Devices Select this option to perform an SNMP refresh of the selected device's active collection targets. No action is taken on devices with statistics collection disabled.
- 4. If you are enabling statistics collection on an Access Controlengine, Application Analyticsengine, or ExtremeWireless Controller, read through the following notes:
  - Access Control Engine When collecting statistics on an Access
     Controlengine, the active engine must be added to Extreme Management
     Center to collect all appliance statistics. In addition, Monitor mode is not
     supported on Access Controlengines.

  - ExtremeWireless Controller Wireless Controller statistics collection is configured separately from other devices. When you enable Wireless Controller statistics collection, it includes Wireless Controller, WLAN, Topology, and AP wired and wireless statistics, and you also have the option to collect wireless client statistics.

For additional information about collecting statistics, see Enable Report Data Collection.

# **Open Device Terminal**

To open a terminal session to a device, click the **Menu** icon (≡) or right-click in the Devices list and select **Device > Open Device Terminal**. The Extreme

WebShell window opens a terminal session or the selected device.

# Back up, Restore, and Compare Device Configurations

You can back up (archive) and restore device configurations as well as compare two configuration files, using the **Network** tab in Extreme Management Center.

# **View Port Tree**

The Port Tree displays interface information for a device.

To open the Port Tree:

- 1. Open the **Network** tab.
- 2. Select a device in the Device list.
- 3. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 4. Select View > Port Tree.

The Port Tree opens in a new tab.

- 5. Expand the components to see the device's interfaces. Right-click on an interface to:
  - access PortView for that interface
  - view interface history including interface utilization, availability, and bandwidth/packets/flows statistics
  - run scripts on the selected port
  - enable interface statistic collection
  - create policy profiles, called roles, that are assigned to the ports in your network.

In the Port Tree table, the Stats column displays whether statistics collection is enabled or disabled on the port. A black check indicates that historical collection is enabled, a blue check indicates that monitor collection is enabled. The Neighbor column displays neighbor details from CDP/EDP/LLDP. Hover your mouse over the column to see the protocol type.

# **View Interface Summary**

From the Interface Summary, you can right-click on an interface to access PortView, view interface history, view current alarms and alarm history, enable interface statistic collection, and edit certain values for an interface.

To open the Interface Summary:

- 1. Open the **Network** tab.
- 2. Select a device in the Device list.
- 3. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 4. Select View > Interfaces.

An Interface Summary FlexView opens for the device in a new tab.

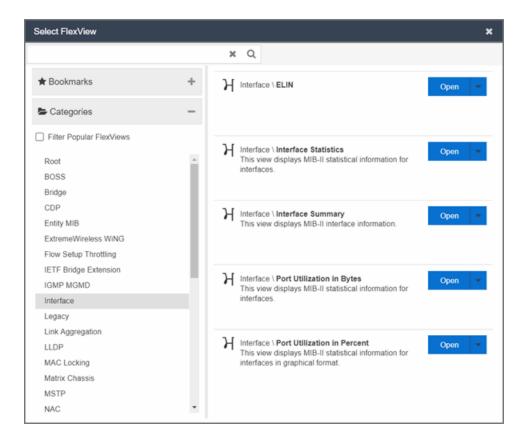
# **View FlexViews**

You can use the **Network** tab to access web-based FlexViews that provide a convenient way for Operations people to view FlexView data.

To launch a FlexView, you must be a member of an authorization group that has been assigned the OneView > FlexView > OneView FlexView Read Access capability. To launch and edit a web-based FlexView, you must be a member of an authorization group that has been assigned the OneView > FlexView > OneView FlexView Read/Write Access capability.

To launch a FlexView, select a device in the Device list, click the **Menu** icon (**■**) or right-click in the Devices list and select **View** > **FlexView** from the menu. You can also right-click on a device and select **View** > **FlexView** from the menu.

The Select FlexView window opens.



Select a FlexView category from the left-panel and click the Open drop-down menu. Select whether you want to open the FlexView in a new tab or window. The **Select FlexView** window displays only those FlexViews applicable to the device type selected.

For additional information about launching and using FlexViews from the **Network** tab, see Web-Based FlexViews.

# **View User Sessions**

You can use the **Network** tab to view user sessions associated with the selected device.

To launch the user session, you must be a member of an authorization group that has been assigned the OneView > User Session > OneView User Session Read Access capability. To launch and edit a User Session, you must be a member of an authorization group that has been assigned the OneView > User Session > OneView User Session Read/Write Access capability.

To open a user session for a device, select a device in the Device list, click the Menu icon (≡) or right-click in the Devices list to select View > User Session from the menu. You can also right-click on a device and select View > User Session from the menu. In the User Sessions window, you can view all users accessing the device selected.

For additional information about the User Sessions window, see User Sessions.

# **Authentication Configuration**

Opens the Authentication Configuration wizard, which allows you to configure the authentication used on a device or on the individual ports of a device.

# Launch WebView

You can use the **Network** tab to access WebView web-based management, which lets you configure and manage certain Extreme Networks and Enterasys devices.

To open WebView, select a device in the Device list, click the **Menu** icon (≡) or right-click in the Devices list to select **View** > **Device Details** > **Launch WebView** from the menu.

The web-based management opens in a new browser window. If your authorization group has been assigned the capability for Suite > Device Local Management WebView, you can take advantage of the auto login feature for web local management of Access Control engines and wireless controllers.

WebView is only available with certain Extreme Networks and Enterasys devices.

# **View Network Details**

The **Network** tab allows you to view information about all of your network connections.

To open the Network Details:

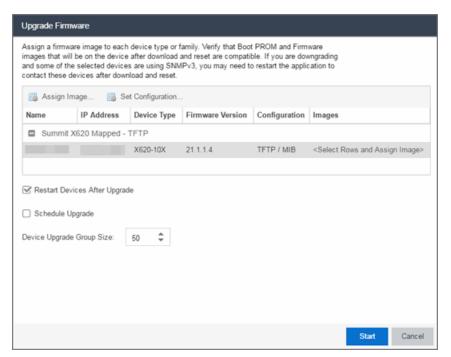
- 1. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 2. Select Network Details.

3. From this submenu, select **EAPS**, **Link**, **MLAG**, or **VPLS**, which opens the Summary window for EAPS, Linked, MLAG, or VPLS connections, respectively.

The tabs at the bottom of the window populate with information about the connection you select. All connections managed by Extreme Management Center are available. You can also view the Network Details for connections included in a specific Map by opening the Map and selecting one of the tabs in the Network Details section of the window. Selecting a connection listed on the tab highlights the connection on the map.

# **Upgrade Firmware**

To update devices in the Extreme Management Center database with the latest firmware releases, click the Menu icon (≡) or right-click in the Devices list and select Configuration/Firmware > Upgrade Firmware. The results display in the Upgrade Firmware window with displaying information about the device and the available firmware versions. For additional information about upgrading device firmware, see How to Upgrade Firmware. Restart devices once the firmware is upgraded via the Restart Devices window by selecting Configuration/Firmware > Restart Device.



# **View Device Details**

Select a device in the list, click the **Menu** icon (**■**) or right-click in the Devices list to select **View > Device Details** to access various device information including:

- Launch WebView Access WebView web-based management for certain Extreme Networks and Enterasys devices.
- System View a physical entity summary.
- Interface View Ethernet statistics and Ethernet error statistics as well as interface statistics and summary information for the selected device.
- VLAN View current, port, and static VLAN information.
- Switch View learned MAC addresses and port spanning tree information.
- Node Alias View node alias and multi auth, node alias control, and node alias summary information.
- Troubleshooting View CDP neighbor, CDP port control, and SpanGuard blocking status information.
- DeviceView Opens a DeviceView for the device in a separate tab.

# **Contact Device Using Group's Profile**

To attempt to contact the selected devices with the currently configured profile, click the **Menu** icon (≡) or right-click in the Devices list and select **Device** > **Contact Device Using Group's Profile** from the menu.

# **Create and Edit Maps**

Maps visually organize the devices on your network, based on their geographic location or based on the other devices to which they connect.

You can create a new map by either clicking the **Menu** icon ( $\equiv$ ) or right-click in the World map navigation tree and selecting **Maps** > **Create New Map**.

You can also create a map for a specific device or device group by selecting the device or device group in the Device Groups navigation tree in the Devices section of the window or in the Devices list and selecting Maps > Create New Map. For additional information, see Create and Edit Maps.

Additionally, you can create sites, which allow you to set a default configuration for devices added to your network. For additional information about sites, see Sites.

# **Add Devices to Maps**

To add a device to an existing map:

- 1. Select one or more devices in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Maps > Add to Map.

For additional information, see Create and Edit Maps.

To add devices or APs to new maps:

- 1. Select one or more devices in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Maps > Create Maps For Locations.

For additional information, see Create and Edit Maps.

# **View and Set Policy**

You can use the **Network** tab to access a Policy menu, which lets you view and set policy for a device or port.

To view or set policy for a device:

- 1. Select one or more devices in the Devices table.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Open the Policy menu to view the currently assigned domain, change domain assignment, set or clear the default role for all ports, or Enforce or Verify the domain.

To view or set policy for a port:

- 1. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 2. Select View > Port Tree.

- 3. Select one or more ports.
- 4. Right-click and use the Policy menu to view the currently assigned domain, set or clear the port default role, and see role details for the default role.

If the device doesn't support policy or isn't assigned to a domain, the Port Tree Policy menu options are grayed out and you see either "Policy Unsupported" or "Current Domain: Unassigned". If the domain is unassigned, you must first assign the device to a domain before you can access Policy menu options in the Port Tree.

# **Manage Device Serial Numbers**

Use the **Network** tab to register your network device serial number or export the serial numbers to a .csv file.

To register or export your network device serial number:

- 1. Select one or more devices in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Configuration/Firmware > Register/Export Serial Numbers.
- 4. Select whether you want to register or export to a file.
  - Register Collects all the serial numbers for the selected devices and uploads them to Support at Extreme Networks. This feature requires an Extreme Networks account, which you can create through Support at ExtremeNetworks.com. Unless you have entered your account credentials in the ExtremeNetworks.com Update options panel (Console > Tools > Options > Suite Options), you are prompted for them when you register.
    - Select the **Refresh the Devices before registering** checkbox if you want to refresh the devices before the serial numbers are collected to ensure the most current information. If you are registering a large number of devices, the refresh could take a long time. Because of this, the refresh operation runs as a background task on the server and you can view the progress of the operation in the Inventory event log (**Alarms and Events** tab).
  - Export to File Collects all the serial numbers for the selected devices and downloads them to the browser in comma separated value (CSV) format. Use this feature to view the serial numbers before registering.

# Run Tasks on Devices, Ports, and Groups

If you configure tasks to appear on devices, ports, or groups, you can use the **Network** tab to run a task on a device, port, or group.

To run a task, right-click a device, port, or group in the Device Groups left-hand panel and select a task from the Tasks menu. Additionally, you can select a device in the Devices table, click the **Menu** icon (≡), and select an option from the Tasks menu.

**NOTE:** The Tasks menu is not available when right-clicking My Network, All Devices, and All Port Elements in the Device Groups section of the **Network** tab.

# Working in the Devices List

You can manipulate the Devices list data in several ways to customize the view for your own needs:

- Click on the column headings to perform an ascending or descending sort on the column data.
- Hide or display different columns by clicking on a column heading drop-down arrow and selecting the column options from the menu.
- <u>Filter</u>, <u>export</u> and <u>search</u> the data in each column in the table.

#### Set Device Values

Set device values for the following columns in the Devices list: Location, Contact, System Name, Nickname, User Data 1-4, and Notes.

Select one or more rows in the table, right-click in the column you want to change and select the Set option off the Device submenu.

 $\textbf{NOTE:} \ \ \text{You cannot set multiple rows for the System Name or Nickname column}.$ 

### Devices List Column Definitions

DeviceView 

— Hover your mouse over the first column and click on the icon to
open a DeviceView that provides analysis and troubleshooting information for the
selected device, including device summary, FlexView, and Extreme Management

Center historical data. You must have historical statistic collection enabled for the device to see data for the full range of available reports. For more information, see Collect Device Statistics.

- Device Status This column, hidden by default, indicates whether there is contact with the device. The color of the circle indicates the degree to which the device is communicating. A green icon indicates there is contact with the device. A yellow icon indicates there are issues with contact to the device. A red icon indicates there is no contact with the device. Hover over the Device Status icon to view additional details about the status for that device.
- Status Indicates the alarm/device status for the device. The colored circle indicates the severity of the most severe alarm on the device. A green icon indicates that there are no alarms and the device is up. A red icon indicates a critical alarm or the device is down. Hover over the status icon to view the number of alarms. Click on the alarm/device status icon to open a new page with detailed information about the alarms for that device.
- **Device ID** This column, hidden by default, displays a number that serves as a database identifier automatically created for the device. This number increments as you add additional devices.
- Name The device name or nickname, or IP address. Click on the link to open an <u>Interface Summary FlexView</u> for the device.
- Poll Type This column, hidden by default, indicates the poll type Extreme Management Center uses to discover devices: SNMP, Ping or Not Polled.
- Poll Group Name This column, hidden by default, indicates the name of the Poll Group you define in the Poll Groups section of the Status Polling options.
- Admin Profile This column, hidden by default, indicates the access Profile that gives Extreme Management Center administrative access to the device.
- Client Profile This column, hidden by default, indicates the access Profile that gives Extreme Management Center client access to the device.
- IP Address The device IP address. This column is hidden by default.
- Context The Context column, hidden by default, displays a string that indicates how the device behaves, depending on whether the device is a router or a switch.
- IP Context The IP Context column, hidden by default, displays a device's IP address with the context appended to the end of the address following a colon.
- Trap Status Indicates whether a trap receiver is configured, not configured, or not supported for the device.

- Syslog Status Indicates whether the device is configured to send information to the syslog or if it is not supported for the device.
- Display Name The IP address of the device. This column is hidden by default.
- **Device Type** The type of device.
- Family The device product family.
- Firmware The revision for the firmware running in the device.
- Updates The firmware release status for the device according to the results from the latest Check for Firmware Updates operation. Place your cursor on the column to see a tooltip describing the status.
  - Firmware Up To Date The device is running the latest release of firmware.
  - New Firmware Release Available There is a new release of firmware available for this device. Click the Menu icon (≡) or right-click the icon and select Configuration/Firmware > View Available Releases to open a window listing the current firmware releases available with links to download the firmware.
  - Run 'Check for Updates' to find new firmware releases A Check for
    Firmware Updates needs to be performed to get updates for this device. Click
    the Menu icon (≡) or right-click the device and select Configuration/Firmware
    > Check for Updates from the menu.
  - Device does not support Firmware Updates feature This device does not support the Check for Firmware Updates feature.
- Policy Domain The policy domain assigned to the device.
- BootPROM The revision for the BootPROM installed on the device.
- Base MAC The base MAC address for the device.
- Serial Number The serial number for the device.
- Stats Displays whether statistics collection is enabled or disabled on the device. A black check mark indicates that historical collection is enabled, a blue check mark indicates that monitor collection is enabled.
- Location The physical location of the device. You can set the location for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Location from the menu.
- Contact The name of the responsible contact person. You can set the contact for one or more devices by selecting the devices in the table, right-clicking, and selecting Set Selected Contact from the menu.

- System Name An administratively-assigned hostname for the device taken from the sysName MIB object. You can set the system name for a device by selecting the device in the table, right-clicking, and selecting Set System Name from the menu
- **Uptime** The amount of time, in a days hh:mm:ss format, that the device has been running since the last start-up.
- Nickname The user-defined nickname for the selected device. This is the name for
  this device that appears in the device tree in the left panel when the Nickname
  option is selected in the Name Format drop-down menu in the Management Center
  tab options. You can set the nickname for a device by selecting the device in the
  table, right-clicking in the Nickname column, and selecting Device > Set Nickname
  from the menu.
- **Description** A description of the device.
- User Data 1-4, Notes These columns can provide additional information about the
  device. You can set the user data and notes for one or more devices by selecting the
  devices in the table, right-clicking, and selecting Device > Set Selected User
  Data/Notes from the menu.
- Asset Tag An asset tag is a unique asset number assigned to a device for inventory tracking purposes. This value is configured on the **Device Annotation** tab of the **Configure Device** window.
- Network OS The Network Operating System installed on the device. This allows Extreme Management Center to display the appropriate scripts and workflows on a device's Tasks submenu when the device's Network OS matches one of the Network Operating Systems defined for the script or workflow.

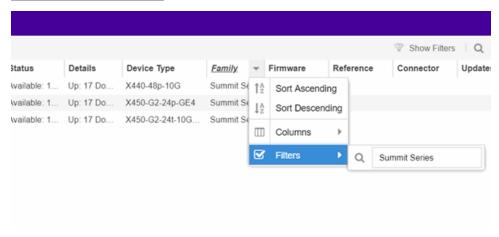
# Filtering

The **Network** tab provides two types of filters that help you narrow the data shown in the table. You can filter multiple columns and data displayed is specific to the type of data presented in the column. When a column has a filter applied, the column heading is displayed in italic with a filter icon . To apply a filter, click on the down arrow in a column heading and use the Filters menu option to specify the filter. The type of filter available depends on the data displayed in the column.

## **Filter by String**

Allows you to filter by an exact match of a full or partial string in the column. For example, you can filter for a specific device family.

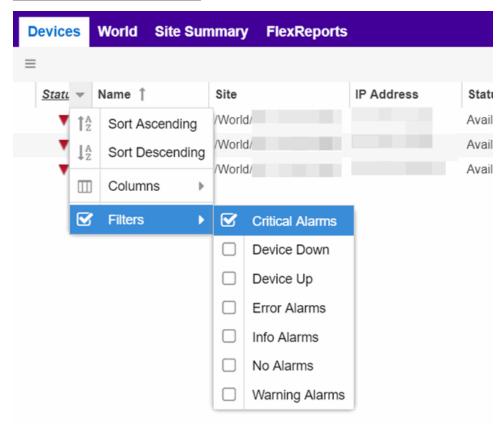
# Sample Filter by Family



# **Filter by List Choices**

Allows you to filter according to items selected on a list. For example, you can filter for a specific status.

#### Sample Filter by Status Level



# Exporting

The **Devices** tab provides two methods of exporting the data in the table:

#### **Export to CSV**

Click to export all of the data in the table to a .CSV file. The exported data displays with any sorting, filtering, and searching applied.

#### **Export Selected to CSV**

Click to export the data in the currently selected row(s) in the table to a .CSV file. The exported data includes all columns in the table (including those not currently displayed).

# Buttons, Search Field, and Paging Toolbar



The Show Filters button becomes active when any filters are applied. It opens a window that shows all active filters.



Click the Magnifying Glass icon (Q) to display the **Search** field. The Search function allows you to search for full or partial matches on all fields. Enter the full or partial value you are searching for and click the Search button. Matching items are displayed in the table. Press the <u>Reset button</u> to clear the Search results and refresh the table.



The paging toolbar provides four buttons that let you easily page through the table: first, previous, next, and last page. It also displays an indicator of the current and total number of pages. Enter a page number in the Page field and press Enter to quickly move to that page.

 ${f c}$ 

Refreshes the page.

Reset

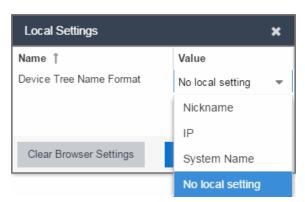
Clears the search field and search results, clears all filters, and refreshes the table.

Bookmark

Use the bookmark button to save the search, sort, and filtering options you have currently set. It opens a new window for the current report with a link that can be bookmarked in your browser. You can then use the bookmark whenever you want the same search, sort, and filtering options.

# **Local Settings**

Clicking the Settings link in the top right of the **Network** tab opens the Local Settings window, shown below, from which you can select how the Device navigation tree displays the name of your devices using the Device Tree Name Format drop-down menu.



- Nickname Displays device names in the Device navigation tree using the Nickname entered when you added the device.
- IP Displays device names in the Device navigation tree using the IP address of the device.
- System Name Displays device names in the Device navigation tree using the system name of the device.

Additionally, clicking the **Clear Browser Settings** button changes the Extreme Management Center settings back to the system default.

#### **Related Information**

For information on related topics:

- Network Tab
- Sites
- How to Upgrade Firmware
- Create and Edit Maps
- Tasks
- Compare Device Configurations in Extreme Management Center

# **Devices Navigation**

The Extreme Management Center **Network** > **Devices** tab contains a left-panel drop-down menu that allows you to filter for devices by specific criteria, view all devices on your network, or select maps or sites.



Selecting an item in the drop-down menu filters the left-panel to display the devices, maps, or sites that apply to your selection.

#### by Contact

Select **by Contact** to organize devices based on the Contact you configure on the **Configure Device** window.

#### by Device Type

Select **by Device Type** to organize devices based on the type of device (e.g. Summit Series).

#### by IP

Select by IP to organize devices based on the IP address of your devices (e.g. all of the devices whose IP addresses begin with 10.20.30.x).

#### by Location

Select by Location to organize devices based on the Location you configure on the Configure Device window.

#### **Sites**

Select **Sites** to display all of your sites in the left-panel. A site is a group of devices that share a configuration. When a device is added to a site, Extreme Management Center configures the device to match the configuration of the site. Sites can also contain maps, which display devices based on their geographical or topological location. Devices that share connections or are located in a particular location display in the same map.

#### **User Device Groups**

Select **User Device Groups** to organize devices into device groups you create.

#### **Wireless Controllers**

Select **Wireless Controllers** to filter the left-panel to display wireless controllers in your network.

Once you select the device, device group, or site in the left-panel, use the right-panel to perform a variety of device operations.

#### **Related Information**

For information on related topics:

- Devices
- Site

- Maps
- How to Create and Edit Maps
- Advanced Map Features

# **DeviceView**

DeviceView is an Extreme Management Center component that provides a wide range of analysis and troubleshooting information for your network wired and wireless devices, including a device summary, FlexViews, and Extreme Management Center reports.

The primary launch point for DeviceView is from the **Network** tab. DeviceView can also be launched from other locations in Extreme Management Center and Console.

This Help topic provides the following DeviceView information:

- Requirements
  - Access Requirements
  - Data Collection Requirements
- DeviceView Reports
  - Left-Panel Device Summary
- Launching DeviceView

# Requirements

# Access Requirements

Access to DeviceView reports is determined by the user's membership in an Extreme Management Center authorization group and the group's assigned capabilities. The following list shows the capabilities required for full access to all the DeviceView reports.

- NetSight OneView > Access OneView
- NetSight OneView > Access OneView Reports
- NetSight OneView > Events and Alarms > OneView Event Log Access
- NetSight OneView > FlexView > OneView FlexView Read Access

## Data Collection Requirements

DeviceView reports require that historical data collection is enabled for the device. For information on configuring data collection, see Collect Device Statistics in the Devices section of the Extreme Management Center User Guide.

# **DeviceView Reports**

The DeviceView is comprised of a left-panel device summary, and a selection of tabbed panels that display FlexViews and reports based on the device family.

The following table shows the reports available for EOS devices, ExtremeXOS devices, and wireless controllers. The reports displayed in a DeviceView vary according to the selected device.

EOS Devices*	ExtremeXOS devices**	Wireless Controllers
Ports***	Ports***	Ports***
User Sessions	User Sessions	User Sessions
Switch Resources	Device and Module Information	Controller History
Power and Fan Status	Power and Fan Status	Active Access Points
Storage Utilization	Process Utilization	WLAN Services
CPU and Process Utilization	Port Utilization	Active Clients
IP Traffic Summary	VLAN***	Alarms
Alarms	MLAG	Events
Events	VPLS	Device Logs
Device Logs	Alarms	Archives
Archives	Events	
	Device Logs	
	Archives	

<sup>\*</sup>Includes N-Series, S-Series, and K-Series devices.

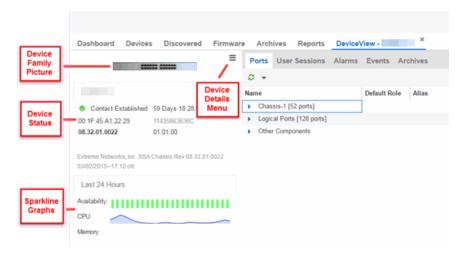
<sup>\*\*</sup>Includes BlackDiamond, E4G, and Summit Series devices.

<sup>\*\*\*</sup>Right-clicking ports and selecting Add to Device Group opens the Add to Device Group window, which allows you to select a device group to which to add the selected ports.

<sup>\*\*\*\*</sup>Only VLANs to which ports are assigned are displayed in this report. Additionally, VLAN reports for ExtremeXOS devices may display duplicate VLANs as VLANs are assigned by slot.

# Left-Panel Device Summary

The left-panel device summary view (shown below) is displayed in each DeviceView report.



Each device summary view includes:

- **Device Family Picture** A generic device family picture for the device.
- Device Status Indicates the alarm/device status for the device. The icon color indicates the severity of the most severe alarm on the device. A red icon indicates a critical alarm or the device is down. A green icon indicates that there are no alarms and the device is up.
- Sparkline Graphs Provides network trends in dense, succinct charts that present report data in an easy to read, condensed format. You must have Historical Statistic Collection enabled in order to see the Sparkline graphs and other report data. If Historical Statistic Collection is not enabled, you will see a line that says, "Historical Statistic Collection Disabled." For information on configuring data collection, see Collect Device Statistics in the Devices section of the Extreme Management Center User Guide.
- Firmware Updates Available If there are new firmware releases available for the device (based on the results from the latest Check for Firmware Updates operation), the Firmware Update icon adisplays. Right-click on the icon to open a window listing the current available firmware releases with links to download the firmware.
- **Device Details Menu** Click the **Menu** icon (**≡**) in the upper right corner to access additional device reports.

# Launching DeviceView

DeviceView can be launched from a variety of locations in Extreme Management Center.

#### **Network Tab**

The primary launch point for DeviceView is from the **Network** tab.

- 1. Open the **Network** > **Devices** tab.
- 2. Hover your mouse over the first column and click on the DeviceView icon ▼.
- 3. The DeviceView opens as a separate tab.

**NOTE:** You can also launch a DeviceView from any Device Details menu throughout Extreme Management Center.

#### Control Tab

Use the following steps to launch DeviceView from the Control tab.

- 1. Open the Control > Dashboard tab.
- 2. Click on the **System** view.
- 3. In the Engine Information report, click on an engine IP address to open a DeviceView for the engine.

#### Extreme Management Center Maps

Use the following steps to launch DeviceView from a map.

- 1. Open Extreme Management Center Maps and click on a map.
- 2. In the map, right-click on a device icon and select DeviceView.

#### Search

Use the following steps to launch DeviceView from the **Search** tab.

- 1. Open **Search** and search for a device.
- 2. In the Overview, right-click on the device icon and select DeviceView.

# **Related Information**

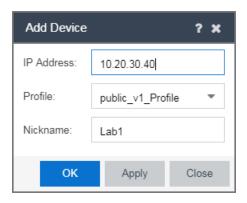
For information on related topics:

• Network Tab

# **Add Device**

Use this window to add a device to the Extreme Management Center database. From this window you can enter the device IP address, the device profile, and the device nickname.

This window is accessible by clicking the **Menu** icon (**≡**) and selecting **Device** > **Add Device** from the menu or by right-clicking an existing device and selecting **Device** > **Add Device** on the **Network** > **Devices** tab.



#### **IP Address**

The IP address of the device.

#### **Profile**

The access Profile used for the device. To create or edit a profile, open the **Administration** > **Profiles** tab.

#### **Nickname**

The name by which the device is known.

#### OK

Click **OK** to add the device to Extreme Management Center and close the **Add Device** window.

#### **Apply**

Click **Apply** to add the device to Extreme Management Center and keep the **Add Device** window open to add additional devices.

#### Close

Click **Close** to close the **Add Device** window.

#### **Related Information**

For information on related windows:

Discovered

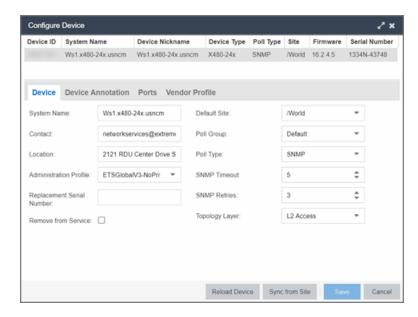
# **Configure Device**

Use this window to configure information for an existing device. From this window you can edit basic information about the device, the device annotation, configure actions for the device, add or remove ports for the device, and configure VLANs for the device.

To access this window:

- 1. Open the **Network** > **Devices** tab.
- 2. Select the **Devices** sub-tab.
- 3. Click the **Menu** icon (**■**) or right-click on a device.
- 4. Select Device > Configure Device.

This window is also accessible by clicking the **Configure Device** button on the **Discovered** and **Site** tabs.



When you first open the window, the **Device** tab opens.

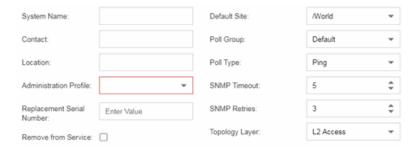
The Configure Device window contains the following tabs:

- Device
- Device Annotation
- VRF Definition
- VLAN Definition
- Ports
- ZTP+ Device Settings
- Flow Sources
- Vendor Profile

Additionally, <u>Buttons</u> at the bottom of the window allow you to perform different actions.

#### Device

The **Device** tab displays basic information about the device.



#### **System Name**

The system name of the device. This is displayed in the **Network > Devices** tab tree when **Device Tree Name Format** is set to **System Name** in the **Local Settings** window.

#### **Contact**

Allows you to specify contact information for the person maintaining the device. Additionally, enter a backslash "\" between contacts to create a device group in a tiered tree structure. For example, to move the device into a device group called "John's Devices" within a device group called "Quality Assurance Testing", enter Quality Assurance Testing\John's Devices in this field.

#### Location

The physical location of the device. Additionally, enter a backslash "\" between locations to create a device group in a tiered tree structure. For example, to move

the device into a device group called "London" within a device group called "Europe", enter **Europe\London** in this field.

#### **Administration Profile**

Use the drop-down menu to select the access profile that gives the Discover tool administrative access to the devices you wish to discover. To create or edit a profile, use the **Profiles** tab.

#### **Replacement Serial Number**

Enter the number of the device replacing this device if **Remove from Service** is selected. When entered, Extreme Management Center restores the most recent archive of the device removed from service.

#### **Remove from Service**

Select this checkbox if the device is being removed from the network. When **Remove from Service** is selected, the device is not polled and alarms are not triggered for the device.

#### **Default Site**

Use the drop-down menu to select the map to which the device is associated. For additional information, see the Maps Overview topic.

#### **Poll Group**

Use the drop-down menu to select a Poll Group for the discovered devices. Extreme Management Center provides three distinct poll groups (configured in the Status Polling view of the **Options** tab) that each specify a unique poll frequency. When you save newly discovered devices to the database, they are polled with the poll group specified here. If you save discovered devices that already exist in the database, the poll group specified here overwrites the poll group currently being used in the database.

**NOTE:** If **Poll Type** is **Not Polled** is specified, the **Poll Group** is only used if/when the **Poll Type** is changed to **SNMP** or **Ping**.

#### **Poll Type**

Use the drop-down menu to select the Poll Type used to discover devices:

- Select **Not Polled** if you do not want to poll the devices.
- Select Maintenance if you do not want to poll the devices temporarily. Using this Poll Type allows you to search for devices set to Maintenance to change them back to their regular Poll Type once maintenance on the device is complete.

- Select **SNMP** to poll the device using SNMP. The SNMP version (SNMPv1 or SNMPv3) is determined by the Profile specified for the IP Range.
- Select Ping for the Poll Type if the Profile for the IP Range is also set to Ping.

**NOTE:** On a Windows platform, device operational status cannot be determined for devices with their **Poll Type** set to **Ping** unless you are logged on and running Extreme Management Center as a user with Administrative privileges.

#### **SNMP Timeout**

The amount of time that Extreme Management Center waits before re-trying to contact the device. The value for this setting must be between 3 and 60 seconds.

The value entered in this field overrides the default entered in the SNMP Advanced view in the **Administration** > **Options** tab.

**NOTE:** When SNMP requests are redirected through the server, all SNMP timeouts are extended by a factor of four (timeout X 4) to allow for the delays incurred by redirecting requests through the server.

#### **SNMP Retries**

The number of attempts Extreme Management Center makes to contact a device after an attempt at contact fails. The value for this setting must be between 1 and 60 tries.

The value entered in this field overrides the default entered in the SNMP Advanced view in the **Administration** > **Options** tab.

#### **Topology Layer**

The layer and networking attributes for the device.

#### Device Annotation

The **Device Annotation** tab allows you to add user-defined information about the device.

Nickname:	
A 4 T	NIA
Asset Tag:	N/A
User Data 1:	
User Data 2:	
User Data 3:	
User Data 4:	
Note:	

#### **Nickname**

The user-defined nickname for the selected device. This is the name for this device that appears in the device tree in the left panel when **Nickname** is selected in the **How to Display Devices in Tree** menu option in the Extreme Management Center options menu in the **Administration** > **Options** tab.

## **Asset Tag**

A unique asset number assigned to a device for inventory tracking purposes.

#### **User Data**

The user-defined information displayed in the devices table in the **User Data** columns. Additionally, enter a backslash "\" between user data to create a device group in a tiered tree structure. For example, to move the device into a device group called "Dorm 1" within a device group called "Campus", enter **Campus\Dorm 1** in this field.

#### **Notes**

Additional user-defined information displayed in the devices table in the **Notes** column.

#### **VRF** Definition

The **VRF Definition** tab allows you to configure VRFs on the device. To add a VRF, click the **Add** button. You can remove a VRF by clicking the **Delete** button.



#### Source

Indicates the location from which the VRF is inherited. The VRF can be inherited from a site, locally configured on the device itself, or can be excluded.

**NOTE:** Selecting **Exclude** indicates you are excluding an inherited configuration. VRF configurations locally defined on the device and are not cannot be excluded. You can only select **Exclude** for configurations inherited from a Site (or a Service Application).

#### **Device ID**

Displays the IP address or name of the device.

#### **Name**

Displays the name of the VRF.

#### **VRF ID**

Displays the IP address or name of the device.

#### **Multi Cast**

Select to indicate the service sends IP packets to a group of hosts on the network.

#### Unicast

Select to indicate the service sends IP packets to a single recipient on the network.

#### **Direct Route**

Select to indicate the service sends IP packets directly to another device without going through a third device.

#### VI AN Definition

The **VLAN Definition** tab allows you to configure VLANs on the device. To add a VLAN, click the **Add** button. You can remove a VLAN by clicking the **Delete** 

#### button.



#### **Source**

Indicates the location from which the VLAN is inherited. The VLAN can be inherited from a site, locally configured on the device itself, or can be excluded.

**NOTE:** Selecting **Exclude** indicates you are excluding an inherited configuration. VLAN configurations locally defined on the device and are not cannot be excluded. You can only select **Exclude** for configurations inherited from a Site (or a Service Application).

#### Name

Displays the name of the VLAN.

#### **VID**

Indicates the VLAN ID for the VLAN. A unique number between 1 and 4094 that identifies a particular VLAN. VID 1 is reserved for the Default VLAN.

#### **Dynamic Egress**

Indicates if the associated dynamic egress setting for the VLAN (**Enable** or **Disable**) is written to the device(s) when you enforce.

#### **Protocol Filter**

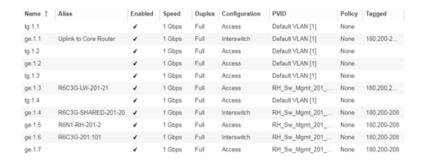
Indicates the VLAN uses an X-Pedition Protocol Filter.

#### Always Write to Device(s)

Indicates if the VLAN is written to the device whether or not it is being used in a rule or role.

#### Ports

The Ports tab allows you to edit information about the ports on a device.



#### Name

Enter the name of the port, constructed of the name or IP address of the device and either the port index number or the port interface name.

#### **Alias**

Shows the alias (ifAlias) for the interface, if one is assigned.

#### **Auto Negotiation**

Displays whether auto negotiation is enabled or disabled on the port. If Auto Negotiation is enabled, multi-speed selections are enabled.

#### **Speed**

Displays the current speed of the selected port. Use the drop-down list to select the speed if auto negotiation is enabled on the port.

#### **Duplex**

Displays the current duplex mode for the selected port. Use the drop-down list to select the mode if auto negotiation is enabled on the port.

#### Configuration

Use the drop-down menu to select a Port Template you define on the **Site** tab. Adding a device to a site allows you to select from the Port Templates defined for that site:

- Access Select this option if the port connects to user end-systems.
- Interswitch You can also manually select this option if the port is used to connect to other switches. This option is selected by default if the port detects neighboring switches are configurable.
- Management Select this option if the port is used to manage network traffic with Extreme Management Center.
- AP Select this option if the port is used to connect with a networking device that allows a Wi-Fi device to connect to a wired network.
- Phone Select this option if the port is used to connect to a telephone.

- Router Select this option if the port is used to connect to a router.
- **Printer** Select this option if the port is used to connect to a printer.
- Security Select this option if the port is used to connect to a device or devices that have been configured with security or advanced security settings.
- **IoT** Select this option if the port is used to connect to an additional wireless"smart" device.
- Other Select this option if the port is used to connect to any other device.

#### **PVID**

Select the port's VLAN ID.

#### LAG

Select to indicate whether the port is part of an active link aggregation group (LAG).

#### **Authentication**

Use the drop-down menu to determine whether authentication is required to access the port:

- None No authentication is required to access the port.
- 802.1X Select this option to require 802.1X authentication to access the port.
- MAC Auth Select this option to require authentication based on the users MAC address.

#### **Fabric Enable**

Indicates the fabric functionality is enabled on the port.

#### **Fabric Auth Type**

Indicates the fabric authentication type used on the port.

#### Fabric Auth Type

Indicates the fabric authentication key used for the port.

#### **Fabric Connect Drop STP-BPDU**

Indicates the fabric-enabled port drops Spanning Tree Protocol BPDUs.

#### **Policy**

The policy assigned to the selected port.

#### **Tagged**

Select to indicate the port's egress state is tagged.

#### Untagged

Select to indicate the port's egress state is untagged.

#### **Node Alias**

Select to enable the node alias function on the port. The node alias settings are automatically enabled if Access Control is enabled on the device.

#### **Span Guard**

Select to enable Span Guard, which allows Extreme Management Center to shut down a network port if it receives a BPDU (bridge protocol data unit). Enable this feature on network edge ports to prevent rogue STA-aware devices from disrupting the existing Spanning Tree.

#### **Loop Protect**

Select to prevent loop formation in a network with redundant paths by requiring ports to receive type 2 BPDUs (RSTP/MSTP) on point to point interswitch links.

- If the ports receive the BPDUs, the link's State becomes Forwarding.
- If a BPDU timeout occurs on the ports, its state becomes listening until a BPDU is received.

#### **MVRP**

Indicates that the Multiple VLAN Registration Protocol (MVRP) has been enabled for the port. If MVRP has been enabled globally, interswitch ports are automatically enabled and access ports default to disabled. Select the checkbox to enable ZTP+ devices being discovered to broadcast MVRP (Multiple VLAN Registration Protocol) information. Select the appropriate logging level from the drop-down menu.

#### **Update**

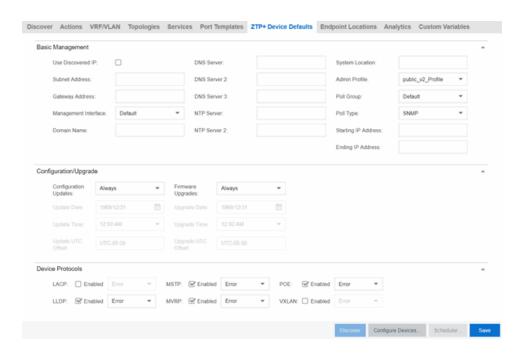
Click Update to save any changes made to the device configuration.

#### Cancel

Click Cancel to close the window and discard any changes.

# ZTP+ Device Settings

The ZTP+ Device Settings tab contains basic information about the device being discovered.



#### **Configure Device**

Select this checkbox to enable ZTP+ (Zero Touch Provisioning Plus) functionality device being discovered. ZTP+ allows you to quickly add a supported device to your network with minimal configuration.

#### **Gateway Address**

Enter the Gateway Address for the ZTP+ devices being discovered.

#### **Management Interface**

Select the interface the ExtremeXOS device uses for Management and assigns the device IP to that interface.

#### **Domain Name**

Enter a value in the **Domain Name** field to configure the domain name on the ZTP+ devices being discovered.

#### **DNS Server**

The **DNS Server** field allows you to set the DNS server address on the ZTP+ devices being discovered

#### **NTP Server**

The **NTP Server** field allows you to set the NTP server address on the ZTP+ devices being discovered.

#### **Starting IP Address**

The **Starting IP Address** field allows you to set the starting IP address of the IP address range for the ZTP+ devices being discovered.

#### **Admin Profile**

Use the drop-down menu to select the access Profile that gives Extreme Management Center administrative access to the ZTP+ devices you wish to discover. Use the Profiles list in the Discover section of the **Site** tab to create or edit a profile. If you discover an existing device using a different profile than the device is already using in the database, saving the device overwrites the profile currently being used in the database.

#### **Poll Group**

Use the drop-down menu to select a Poll Group for the discovered ZTP+ devices. Extreme Management Center provides three distinct poll groups (defined in the Status Polling options (Administration > Options) that each specify a unique poll frequency. When you save newly discovered devices to the database, they are polled with the poll group specified here. If you save discovered devices that already exist in the database, the poll group specified here will overwrite the poll group currently being used in the database.

**NOTE:** If you select **Not Polled**, the **Poll Group** is only used if/when the **Poll Type** is changed to **SNMP** or **Ping**.

#### Poll Type

Use the drop-down menu to select the **Poll Type** used to discover devices. Valid options are **SNMP**, **Ping**, and **Not Polled**. When **SNMP** is specified, the SNMP version (SNMPv1 or SNMPv3) is determined by the **Profile** specified for the IP range. If the **Profile** is set to **Ping Only**, the **Poll Type** must be set to **Ping**. If you discover an existing device using a different poll type than the device is already using in the database, saving the device overwrites the **Poll Type** currently being used in the database.

**NOTE:** On a Windows platform, device operational status cannot be determined for devices with their Poll Type set to Ping unless you are logged on and running Console as a user with Administrative privileges.

#### **LACP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast LACP (Link Aggregation Control Protocol) information. Select the appropriate logging level from the drop-down menu.

#### **LLDP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast LLDP (Link Layer Discovery Protocol) information. Select the appropriate logging level from the drop-down menu.

#### **MSTP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast MSTP (Multiple Spanning Tree Protocol) information. Select the appropriate logging level from the drop-down menu.

#### **MVRP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast MVRP (Multiple VLAN Registration Protocol) information. Select the appropriate logging level from the drop-down menu.

#### POE

Select the checkbox to indicate the ZTP+ devices being discovered for the site are electrically powered via the Ethernet cable.

#### **VXLAN**

Select the checkbox to indicate the ZTP+ devices being discovered for this site use VXLAN to tunnel Layer 2 traffic over a Layer 3 network.

**NOTE:** ZTP+ does not currently provision a Layer 3 network with which VXLAN operates. If your ZTP+ devices use VXLAN, the Layer 3 underlay network must be manually provisioned.

#### Flow Sources

The Flow Sources tab allows you to configure devices to act as flow sources for an Application Analytics engine.



#### Name

Displays the name of the flow source device.

#### IΡ

Displays the IP address of the flow source device.

#### **Device Family**

Displays the device family of the flow source device.

#### **Port**

Indicates the mirror port attached to the Application Analytics engine or used to create the GRE tunnel.

#### **Source Ports**

Displays the ports on which flow collection is enabled.

**NOTE:** Policy mirrors the first 15 packets of each flow received on the **Source Ports** to the Application Analytics engine.

#### **WLANs**

Displays the WLANs of which the wireless controller being used as a flow source device is a member.

#### **Tunnel**

Indicates the device is configured to mirror flows using a GRE tunnel.

**NOTE:** If **Tunnel** is disabled, the Application Analytics engine must be directly attached to the flow source.

#### **Tunnel IP**

Displays the management IP address of the flow source device or the IP address of the loop-back interface on the device.

#### Add

Click **Add** to open a window from which you can select a device in Extreme Management Center to add as a flow source.

#### Remove

Select a flow source device in the table and click **Remove** to remove the device as a flow source.

#### **Edit**

Click **Edit** to open a window from which you can change the configuration of a flow source device.

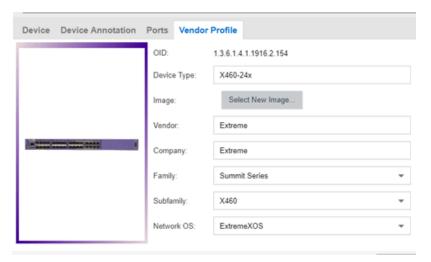
#### Test

Click **Test** to verify the GRE tunnel end-points can communicate.

**NOTE:** Test is only available if **Tunnel** is enabled.

# Vendor Profile

Use the **Vendor Profile** tab to determine how devices are identified in Extreme Management Center.



#### OID

Displays the Object Identifier for the device.

# **Device Type**

Displays the specific type of device.

#### **NOTE:** When **Device Type** is blank:

- Extreme Management Center cannot identify the device type, so the tab is named New Vendor Profile to allow you to optionally provide the device type details.
- If a device's **Vendor** is recognized, but Extreme Management Center does not have a profile for the device's unique **OID**, the **Device Type**, **Family** and **Subfamily** values are empty, but Extreme Management Center supplies the **Vendor** and **Company** values.
- If a **Device Type** is not recognized, and you leave the **Device Type** selection blank and subsequently upgrade to a version of Extreme Management Center with a Vendor Profile that recognizes the device type, Extreme Management Center supplies the properties of the Vendor Profile.
- If a Device Type is not recognized, and you customize the Device Type selection by entering the Device Type, Image, Vendor, Company, Family, Subfamily, and Network OS information, and subsequently upgrade to a version of Extreme Management Center with a Vendor Profile that recognizes the device type, the properties of the Vendor Profile are not updated and the customized device type data you entered is retained.

To remove all user-defined Vendor Profile configurations and restore the default system configurations provided with the installed version of Extreme

Management Center, click the Restore to Defaults button on the Administration

> Diagnostics > System > Vendor Profile Cache tab. Clicking the Restore to

Defaults button removes your customizations and any unknown device types
and replaces them with the provided vendor profile data. If vendor profile
mapping data still does not exist, clicking the Restore to Defaults button changes
your customizations to "Unknown" and retains any unknown device types as
"Unknown."

- You can use the drop-down menus to select the information or add it manually.
- You cannot use special characters when creating a new Device Type.

#### **Image**

Indicates the image used for the device in the DeviceView and Maps. Click the **Select New Image** icon to select a new image for the device type.

#### Vendor

Displays the vendor who sold the device.

#### Company

Displays the company that manufactures the device.

#### **Family**

Displays the group of devices to which the device belongs, known as the device family in Extreme Management Center.

#### **Subfamily**

Displays a smaller grouping to which the device belongs, if applicable.

#### **Network OS**

Extreme Management Center's classification of the Network Operating System installed on the device. This allows Extreme Management Center to provide the appropriate scripts and workflows on a device's Tasks submenu when the device's Network OS matches one of the Network Operating Systems defined for the script or workflow.

**NOTE:** Extreme Management Center displays **Unknown** for devices before their Network OS is determined via a script or workflow (for example, onboarding new devices or when Network OS Grouping has not been provided for the device type).

## **Buttons**

#### **Reload Device**

Click to read configuration information from the device to populate Extreme Management Center. **Reload Device** reads the configuration (e.g. VLAN Definition, Ports, Port VLANs) from the device and reloads it in Extreme Management Center.

**NOTE:** Clicking **Reload Device** removes all unsaved (or enforced) changes made in the **VLAN Definition** and **Ports** tabs and reloads the configuration from the device to those tabs.

#### **Enforce Preview**

Click to open the **Compare Device Configuration** window, from which you can view and compare your current configuration and the proposed new configuration. This window allows you to verify all of the changes you are making to your devices and then enforce those changes to the device. This button displays after making a change that affects the device.

#### **Sync from Site**

Click to copy the default configurations from the site to Extreme Management Center's representation of the devices. The **Enforce Preview** button displays, which you can use to decide whether to save the settings to the device.

#### Save

Click to save any changes you make to a device in Extreme Management Center.

#### Cancel

Click to discard any unsaved changes and close the window.

#### **Related Information**

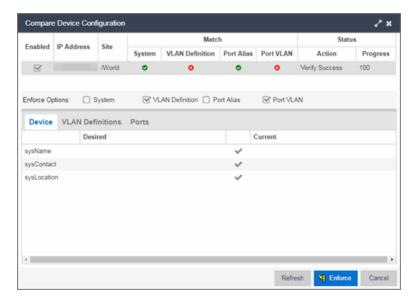
For information on related windows:

• Edit Policy Mapping Configuration Window

# **Compare Device Configuration**

This window allows you to preview changes you make to a device configuration and then enforce them to the device.

To access this window click **Enforce Preview** in the **Configure Device** window.



The top of the window displays a list of the devices you selected to verify. Select a device in the table at the top of the window to display the configuration for that device in the bottom of the window.

Devices on which the current configuration matches the desired configuration display a check icon ( $\circ$ ), while devices on which differences are detected display a red x ( $\circ$ ). The System column indicates the whether the information on the **Device** tab matches, the VLAN Definition column indicates whether the

information on the **VLAN Definitions** tab matches, and the Port Alias and Port VLAN columns indicate whether the information on the **Ports** tab matches.

The Enforce Options section of the window allows you to select the changes you want to make on the device. Select **System** to push changes you make on the **Device** tab to the device, select **VLAN Definition** to push changes you make on the **VLAN Definitions** tab, select **Port Alias** to push changes you make to the top table on the Ports tab, and select **Port VLAN** to push changes you make to the Port VLAN Details table on the **Ports** tab.

**NOTE:** By default, the checkboxes in the Enforce Options section of the window are not selected. To configure Extreme Management Center to select the checkboxes by default, open the NSJBoss.properties file and change **false** to **true** in the following lines:

- site.enforceOption.autoEnable.system=false
- site.enforceOption.autoEnable.vlanDefinition=false
- site.enforceOption.autoEnable.portAlias=false
- site.enforceOption.autoEnable.portVlan=false

In each tab, the configurations are separated into two columns:

- The Desired column shows the configuration you are saving to the device on the next enforce.
- The Current column shows the configuration currently on the device.

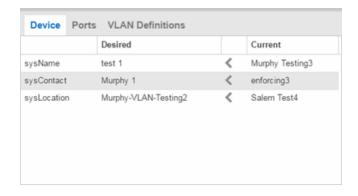
A check mark between the columns (v) indicates the Current configuration matches the Desired configuration.

A left arrow icon ( ) indicates the configurations do not match. Clicking it copies the Current configuration to the Desired configuration so no configuration change is made when enforcing the device.

Click **Enforce** to save your changes to the device.

# **Device**

The **Device** tab displays any changes to basic information about the device.



#### sysName

The name by which the device is known.

#### sysContact

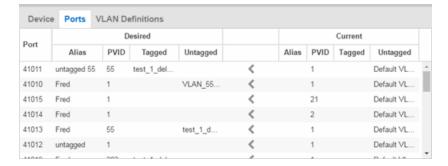
Allows you to specify contact information for the person maintaining the device.

#### sysLocation

The physical location of the device.

# **Ports**

The Ports tab displays any changes to the configuration of ports on the device.



#### **Port**

The name of the port, constructed of the name or IP address of the device and either the port index number or the port interface name.

#### **Alias**

Shows the alias for the port, if one is assigned.

#### **PVID**

The port's VLAN assignment. Possible values are 1 through 4094.

#### **Tagged**

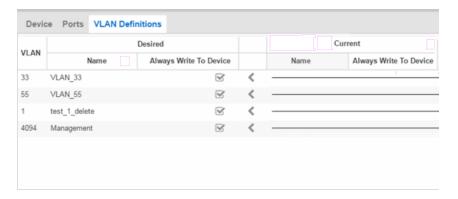
The port is added to the list with the egress state set to Tagged (frames are forwarded as tagged).

#### **Untagged**

The port is added to the list with the egress state set to Untagged (frames are forwarded as untagged).

# **VLAN Definitions**

The VLAN Definitions tab displays any changes to the VLANs defined for the device selected at the top of the window.



#### **VLAN**

A unique numerical identifier of the VLAN.

#### Name

The name of the VLAN.

#### Always Write to Device(s)

Indicates whether or not the VLAN is written to the device(s) when you enforce, or compared to the actual VLANs on the device(s) when you verify.

#### **Related Information**

For information on related topics:

- VLAN Concepts
- Configure Device
- Site Tab

# How to Change the Configuration of a Device Included Site

Sites allow you to select the default configuration for devices you add to your network via a device discover or using ZTP+ functionality.

In some instances, a device in a site may need to be configured slightly differently than the other devices in the site.

To change the configuration of a device included in a site:

- 1. Open the **Network** > **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Select the site that includes the device for which you are changing the configuration.
- 4. In the right-panel, select the **Devices** tab.
- 5. Right-click the device and select **Device** > **Configure Device**. The **Configure Device** window opens.
- 6. Make the necessary changes and click Save.

#### **Related Information**

For information on related topics:

- Sites
- How to Discover Devices in Extreme Management Center
- Devices

# **Sites**

The Sites tab allows you to select the default configuration for devices you add to your network via a device discover or by using ZTP+ functionality. The **Sites** tab allows you to configure devices included in the site when they are discovered. It also allows you to discover new devices at the site. The tab is

divided into multiple sections, which you can expand by clicking the down arrow (\*) at the right of each section.

**NOTE:** To save the changes to the devices included in the site, right-click on a device to open the **Configure Device** window and click **Sync from Site**. Clicking **Save** saves any changes you make in Extreme Management Center.

Access **Network** > **Devices** and select **Sites** from the left-panel drop-down menu. The Sites Tree View opens, which includes the sites in your network, as well as **Topology Definitions** and **Service Definitions** tabs.

Right-click the Topology Definitions tab to create topology or LAG (link aggregation group) topology definitions. Right-click the **Service Definitions** tab to create service definitions. The topology, LAG and service definitions are used to create the templates that build Fabric technology.

Select a site from the left-panel Sites Tree View. A tab in the **Devices** window opens with the name of the site you selected. To create a new site, click the menu icon in the left-panel and select **Maps/Sites** > **Create Site**.



The Site tab contains the following tabs:

- Discover
- Actions
- VRF/VLAN
- Topologies
- Services
- LAG Topologies
- Port Templates
- ZTP+ Device Defaults
- Endpoint Locations

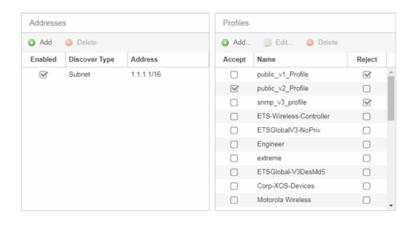
- Analytics
- Custom Variables

Additionally, the bottom of the tab contains <u>buttons</u> to save your configurations in Extreme Management Center and on the devices included in the site.

## **Discover**

The **Discover** tab allows you to enter address information for new devices on your network, which adds them to the Extreme Management Center database in the current Site. You can perform a CDP (Cabletron Discovery Protocol) discover for CDP-compliant devices, an LLDP (Link Layer Discovery Protocol) discover for LLDP-compliant devices, and an EDP (Extreme Discovery Protocol) discover for EDP-compliant devices. Additionally, you can discover new devices based on subnets or IP address ranges. When discovering devices, you can choose to accept or reject devices based on the profile type using the respective checkboxes in the Profiles section.

**NOTE:** Extreme Management Center only allows a subnet search of a 16-bit mask or higher when discovering devices.



#### **Addresses**

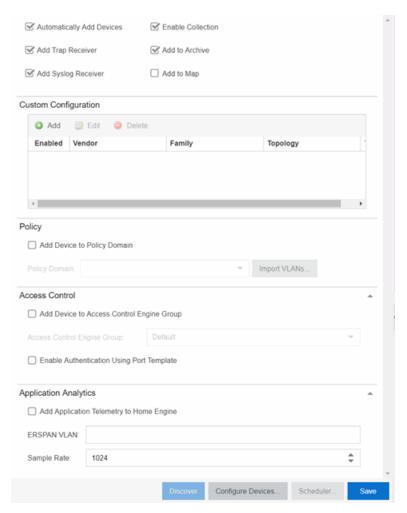
Click the **Add** button in the Addresses list to allow you to add devices by seed address, subnet, or address range. Selecting **Seed Address** allows you to perform a discover for CDP, LLDP, or EDP-compliant devices. Click the **Discover** button at the bottom of the tab to begin the device discover. The results of the Discover process are displayed in the left-panel tree when added to the Extreme Management Center database.

### **Profiles**

Select the access Profiles that gives the Discover tool read access to the devices you wish to discover by selecting the **Accept** checkbox. Select the Profiles that are not valid on the device being discovered by selecting the **Reject** checkbox. To create a profile, click the Add button or edit a profile by clicking the **Edit** button. If you discover an existing device using a different profile than the device is already using in the database, click **Save** to overwrite the profile currently being used in the database.

## **Actions**

The Actions tab contains basic information about the device being discovered.



## **Automatically Add Devices**

Selecting the **Automatically Add Devices** checkbox causes Extreme Management Center to automatically add devices to the database that match the address information you entered in the Discover section of the tab. When this box is NOT selected and a discover occurs, devices are added to the **Network > Discovered** tab, where they can be configured prior to being added to the database.

## **Add Trap Receiver**

Select this checkbox to configure devices added to the site to send trap information to Extreme Management Center. You can define the trap configuration details on the **Options** > **Trap** tab. Depending on the device, Extreme Management Center creates the trap configuration via SNMP or a script.

## **Add Syslog Receiver**

Select this checkbox to configure the devices added to the site to send syslog information to Extreme Management Center. You can define the syslog configuration details on the **Options** > **Syslog** tab. Depending on the device, Extreme Management Center creates the syslog configuration via SNMP or a script.

### **Enable Collection**

Select this checkbox to collect device and physical port statistics on devices being discovered. Extreme Management Center uses the device and physical port statistics in reports.

#### **Add to Archive**

Select this checkbox to create an archive, which saves the configurations of the devices being discovered in the **Network** > **Archives** tab.

#### Add to Map

Select this checkbox to add the devices being discovered in the site to a map. To add a device to multiple maps, add it via this drop-down menu and then manually add it via the Maps > Add to Map on the Devices tab.

#### **Custom Configuration**

Click the **Add** button to configure Extreme Management Center to automatically run a task (a script or workflow) when discovering a device in a particular device family that also matches the **Topology** you select.

**NOTE:** Selecting a **Topology** of **Any** runs the task on all devices in a device family, regardless of the **Topology** configuration.

## Policy

## Add Device to Policy Domain

Select this checkbox to add the device to a policy domain you create on the **Policy** tab. Once the checkbox is selected, use the **Policy Domain** drop-down menu to select the policy domain to which the device is added. Extreme Management Center enforces are done automatically once a newly added device is discovered and added.

Click the **Import VLANs** button to import the VLAN definitions from the policy selected in the Policy Domain drop-down menu.

## **Access Control**

## **Add Device to Access Control Engine Group**

Select this checkbox to add the device to an Access Control Engine Group you create on the **Access Control** tab. Once the checkbox is selected, use the Access Control **Engine Group** drop-down menu to select the engine group to which the device is added.

- If the device is an Access Control engine, Extreme Management Center adds it as an engine to the engine group.
- If the device is not an engine, Extreme Management Center adds it as a switch to up to two engines in the engine group. Extreme Management Center runs an enforce against the engine group if a switch is added.

## **Enable Authentication Using Port Template**

Select this checkbox to allow users to authenticate to the device using a port template. Configure Port Templates in the <u>Port Templates section</u> of the tab.

# **Application Analytics**

## **Add Application Telemetry to Home Engine**

Select this checkbox to add application telemetry to the Application Analytics engine configured as the site's home engine.

#### **ERSPAN VLAN**

Enter the Encapsulated Remote Switch Port Analyzer (ERSPAN) VLAN to add to devices added to the site.

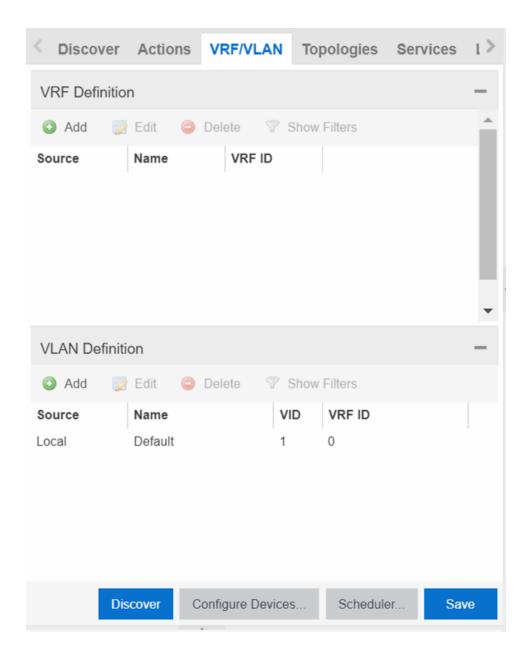
## Sample Rate

Enter the rate of traffic ExtremeAnalytics samples to determine application information.

# **VRF/VLAN**

The VRF/VLAN tab allows you to configure and manage virtual routing and forwarding (VRF) and VLANs on the devices included in the site. Add a VRF or VLAN definition by clicking Add in the VRF Definition or VLAN Definition table, respectively. Edit an existing VRF or VLAN definition by selecting a VRF/VLAN and clicking Edit, or remove a VRF or VLAN definition by selecting a VRF/VLAN and clicking Delete.

**NOTE:** You must have a Fabric Manager license to configure VRFs. If you do not have one, this tab is just called VLAN.



## **VRF** Definition

## **Source**

Indicates the site from which the VRF definition is inherited. Currently, the VRF definition Source can only be **Local**, indicating the VRF is configured in the current site.

### **Name**

Displays the name of the VRF definition.

### **VRF ID**

The ID number assigned to the VRF definition.

## VI AN Definition

## **Source**

Indicates the site from which the VLAN definition is inherited. Currently, the VLAN definition Source can only be **Local**, indicating the VLAN is configured in the current site.

## Name

Displays the name of the VLAN.

#### **VID**

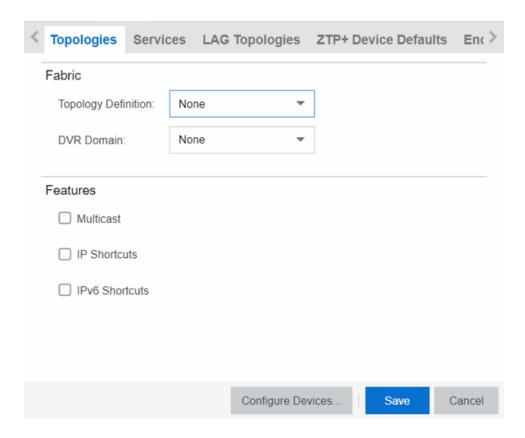
Indicates the VLAN ID for the VLAN. A unique number between 1 and 4094 that identifies a particular VLAN. VID 1 is reserved for the Default VLAN.

#### **VRF ID**

The VRF ID associated with the VLAN definition.

# **Topologies**

The **Topologies** tab allows you to select the topology definition and Distributed Virtual Routing (DVR) domain, as well as indicate the features to include in the fabric topology. This tab allows you to integrate all of the fabric topology features you configure and assign them to a site.



## **Topology Definition**

Select the Topology Definition that applies to the site. The Topology Definitions available in the drop-down menu are configured in the **Topology Definition** tab.

### **DVR Domain**

Select the DVR Domain that applies to the site. The DVR Domains available in the drop-down menu are configured in the DVR Interface section of the **Topology Definition** tab.

## **Multicast**

Select to indicate the service sends IP packets to a group of hosts on the network.

#### **IP Shortcuts**

Click to enable IP Shortcuts, which allow routing between VLANs in the global routing table/network routing engine.

#### **IPv6 Shortcuts**

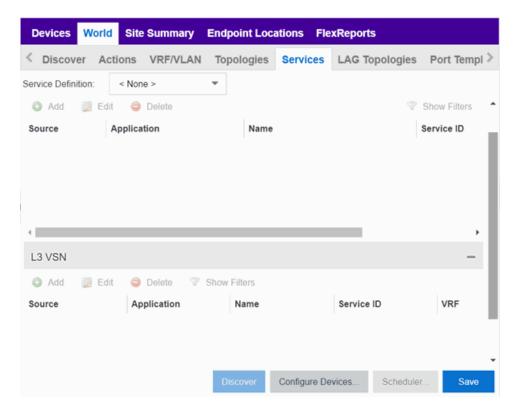
Click to enable IP Shortcuts using IPv6.

## **Services**

Select to configure the services configured in your virtual services network. Use this tab to select a service definition you create by configuring services on the **Services** tab to add to the site.

The **Services** tab displays all of the services included in a service application or all of the services included in a service definition, depending if you select a service application or a service definition in the left-panel, respectively. The Services tab is included in the **Sites** tab.

Services are created within service applications. You can include multiple services within an application. Service applications are then included within service definitions. You can also include multiple service applications within a service definition. A service definition that includes a complete set of services is then assigned to a site, which configures the fabric-enabled devices within that site.



Select the Service Definition assigned to the site from the Service Definition drop-down menu. Select NONE if the services you configure are not assigned to a service definition.

**NOTE:** Once services have been assigned to a site, they cannot be deleted; however, services not assigned to a service definition (where NONE has been selected) can be deleted from a site after they have been assigned to that site.

#### 12 VSN

## **Application**

The service application to which the Layer 2 service has been assigned.

## **Name**

The name of the Layer 2 service.

#### **Service ID**

The ID number of the fabric service.

#### **VLAN**

The VLAN assigned to the fabric service.

## L3 VSN

#### Name

The name of the Layer 3 service.

### **Service ID**

The ID number assigned to the service.

### **VRF**

Select the virtual routing and forwarding definition included as part of the service.

## **Multi Cast**

Select to indicate the service sends IP packets to a group of hosts on the network.

#### Unicast

Select to indicate the service sends IP packets to a single recipient on the network.

#### **Direct Route**

Select to indicate the service sends IP packets directly to another device without going through a third device.

## **LAG Topologies**

The LAG Topologies tab allows you to configure link aggregation group topologies you include on devices in the site.

#### Name

Displays the name of the LAG.

## **Topology Type**

Select the type of LAG topology for the site.

## **Topology Definition**

Select the Topology Definition for the LAG in the drop-down menu.

## **Device 1/Cluster 1**

Select the first device or cluster included in the LAG.

## **Device 2/Cluster 2**

Select the second device or cluster included in the LAG.

## **Device 1 VLAN IP Address/Mask**

Enter IP address and mask for the first device or cluster included in the LAG.

## **Device 2 VLAN IP Address/Mask**

Enter IP address and mask for the second device or cluster included in the LAG.

## **LACP MAC**

Enter the MAC address for the device located between two devices designed to detect when a link is down, if you use link aggregation control protocol (LACP).

## **MLAG ID**

The ID number of the MLAG configured for the LAG topology.

#### L2 ISID

The service instance identifier.

#### **VIST**

Select the Virtual IST (vIST) type. vIST provides the ability to dual-home hosts, servers and other network devices to a pair of Multi-Chassis Link Aggregation (MLAG) enabled devices.

# **Port Templates**

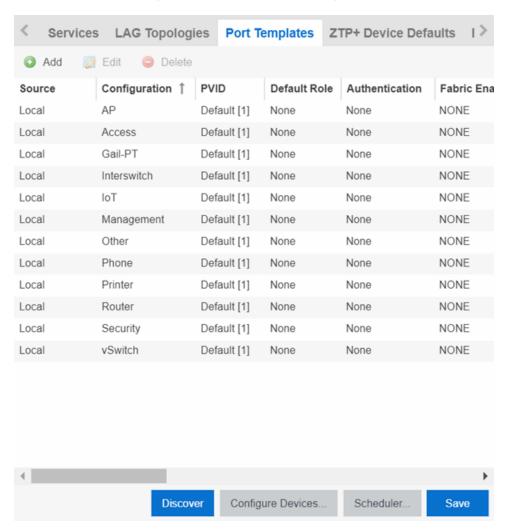
The **Port Templates** tab displays port information for those devices discovered in a site. The port templates you configure in this table are available for the devices included in this site in the .

Click the Add ( Add.) button to add a port template to the table.

Select a port template and click the **Edit** ( button to make changes to the selected port template.

Select a user-created port template and click the **Delete** ( Delete ) button to delete it from the table. You can not delete system-defined port templates.

Click Save to save your additions or changes.



The following columns are included on the Ports Templates tab:

#### **Source**

Indicates the site from which the port template is inherited. To edit a port template, select it from the site listed as the **Source**. **Local** indicates the port template is configured in the current site.

## Configuration

Indicates the purpose of a port. Defines the behavior of ports on devices in a site, based on the role of that port. After you configure your port templates in this table, select the **Configuration** for devices in the site in the **Configure Device** window. The configuration of the port is initially discovered by Extreme Management Center during discovery or during a ZTP+ process, but can be changed to meet the needs of the devices in your site. The following port types are included:

#### Access

Applies access port template settings to the device in the site.

### Interswitch

Applies interswitch port template settings to the device in the site.

## Management

Applies management port template settings to the device in the site.

### AP

Applies AP port template settings to the device in the site.

#### Phone

Applies phone port template settings to the device in the site.

#### Router

Applies router port template settings to the device in the site.

#### Printer

Applies printer port template settings to the device in the site.

#### Security

Applies security port template settings to the device in the site.

#### loT

Applies guest or external device port template settings to the device in the site.

#### vSwitch

Applies virtual switch port template settings to the device in the site.

### Other

#### **PVID**

The port's VLAN ID.

#### **Default Role**

The policy role assigned to the selected port. To assign policy to the selected port, select **Add Device to Policy Domain** and select a **Policy Domain** from the drop-down menu in the **Actions** tab. Extreme Management Center assigns policy to the port after a successful policy domain enforce.

## **Authentication**

Use the drop-down menu to determine whether authentication is configured to the port:

- None No authentication is required to access the port.
- 802.1X Select this option to enable 802.1X authentication to the port.
- MAC Auth Select this option to enable authentication based on the users MAC address.

**WARNING:** Configuring the authentication could affect communication to a device and result in loss of connectivity through the interswitch link ports if not detected or configured properly during the discovery process. If you are configuring the policy and authentication on the interswitch link, it's strongly recommended to ensure neighbor discovery protocols such as LLDP, EDP, and CDP are enabled before enabling the authentication using port templates.

## **Tagged**

Indicates the port's egress state is tagged.

#### **Fabric Enable**

Indicates the fabric functionality is enabled on the port.

#### Fabric Auth Type

Indicates the fabric authentication type used on the port.

#### Fabric Auth Type

Indicates the fabric authentication key used for the port.

#### Fabric Connect Drop STP-BPDU

Indicates the fabric-enabled port drops Spanning Tree Protocol BPDUs.

## Untagged

Indicates the port's egress state is untagged.

#### **Node Alias**

Select to enable the node alias function on the port. The node alias settings are automatically enabled if Access Control is enabled on the device.

## **Span Guard**

Select to enable Span Guard, which allows Extreme Management Center to shut down a network port if it receives a BPDU (bridge protocol data unit). Enable this feature on network edge ports to prevent rogue STA-aware devices from disrupting the existing Spanning Tree.

## **Loop Protect**

Select to prevent loop formation in a network with redundant paths by requiring ports to receive type 2 BPDUs (RSTP/MSTP) on point to point interswitch links.

- If the ports receive the BPDUs, the link's State becomes Forwarding.
- If a BPDU timeout occurs on the ports, its State becomes Listening until a BPDU is received.

## **MVRP**

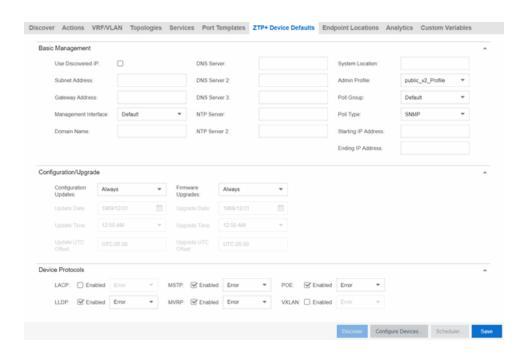
Indicates that the Multiple VLAN Registration Protocol (MVRP) has been enabled for the port. If MVRP has been enabled globally, interswitch ports are automatically enabled and access ports default to disabled. Select the checkbox to enable ZTP+ devices being discovered to broadcast MVRP information. Select the appropriate logging level from the drop-down menu.

### Collection

Indicates port statistics are collected for ports that match the port template on devices included in the site.

## **ZTP+ Device Defaults**

The **ZTP+ Device Defaults** tab contains basic information about a device with ZTP+ (Zero Touch Provisioning Plus) enabled.



## Basic Management

#### **Use Discovered IP**

Select the checkbox to use the IP address Extreme Management Center assigns to the ZTP+ devices associated with the site when it is discovered.

#### **Subnet Address**

Enter the **Subnet Address** for the ZTP+ devices associated with the site.

## **Gateway Address**

Enter the Gateway Address for the ZTP+ devices associated with the site.

## **Management Interface**

Select the interface the ExtremeXOS device uses for Management and assigns the device IP to that interface.

### **Domain Name**

Enter a value in the **Domain Name** field to configure the domain name on the ZTP+ devices associated with the site.

#### **DNS Server**

The **DNS Server** field allows you to set the DNS server address on the ZTP+ devices associated with the site.

#### **DNS Server 2**

The **DNS Server 2** field allows you to set the secondary DNS server address on the ZTP+ devices associated with the site.

#### **DNS Server 3**

The **DNS Server 3** field allows you to set the tertiary DNS server address on the ZTP+ devices associated with the site.

### **NTP Server**

The **NTP Server** field allows you to set the NTP server address on the ZTP+ devices associated with the site.

#### NTP Server 2

The NTP Server 2 field allows you to set the secondary NTP server address on the ZTP+ devices associated with the site.

## **System Location**

A description of the geographical location of the ZTP+ devices associated with the site.

#### **Admin Profile**

Use the drop-down menu to select the access Profile that gives Extreme Management Center administrative access to the ZTP+ devices associated with the site. Use the <u>Profiles list</u> in the Discover section of the **Site** tab to create or edit a profile. If you discover an existing device using a different profile than the device is already using in the database, click **Save** to overwrite the device profile currently being used in the database.

## **Poll Group**

Use the drop-down menu to select a Poll Group for the discovered ZTP+ devices. Extreme Management Center provides three distinct poll groups (defined in the Status Polling options (Administration > Options) that each specify a unique poll frequency. When you save newly discovered devices to the database, they are polled with the poll group specified here. If you save discovered devices that already exist in the database, the poll group specified here will overwrite the poll group currently being used in the database.

**NOTE:** If you select **Not Polled**, the **Poll Group** is only used if/when the **Poll Type** is changed to **SNMP** or **Ping**.

## **Poll Type**

Use the drop-down menu to select the **Poll Type** used to discover devices. Valid options are **SNMP**, **Ping**, and **Not Polled**. When **SNMP** is specified, the SNMP version

(SNMPv1 or SNMPv3) is determined by the **Profile** specified for the IP range. If the **Profile** is set to **Ping Only**, the **Poll Type** must be set to **Ping**. If you discover an existing device using a different poll type than the device is already using in the database, saving the device overwrites the **Poll Type** currently being used in the database.

**NOTE:** On a Windows platform, device operational status cannot be determined for devices with their Poll Type set to Ping unless you are logged on and running Console as a user with Administrative privileges.

## Starting IP Address

The **Starting IP Address** field allows you to set the starting IP address of the IP address range for the ZTP+ devices associated with the site.

## **Ending IP Address**

The **Ending IP Address** field allows you to set the ending IP address of the IP address range for the ZTP+ devices associated with the site.

## Configuration/Upgrade

## **Configuration Updates**

Select the frequency for which Extreme Management Center checks for configuration updates for your ZTP+ enabled devices associated with the site.

## **Update Date**

Select the date on which Extreme Management Center updates the configuration for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Configuration Updates**.

## **Update Time**

Select the time at which Extreme Management Center updates the configuration for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Configuration Updates**.

## **Update UTC Offset**

Select your time zone based on the number of hours you are offset from the Universal Time Coordinated.

## Firmware Upgrades

Select the frequency for which Extreme Management Center checks for firmware upgrades for your ZTP+ enabled devices associated with the site.

## **Upgrade Date**

Select the date on which Extreme Management Center upgrades the firmware for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Firmware Upgrades**.

## **Upgrade Time**

Select the time at which Extreme Management Center upgrades the firmware for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Firmware Upgrades**.

## **Upgrade UTC Offset**

Select your time zone based on the number of hours you are offset from the Universal Time Coordinated.

## **Device Protocols**

#### **LACP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast LACP (Link Aggregation Control Protocol) information. Select the appropriate logging level from the drop-down menu.

#### **LLDP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast LLDP (Link Layer Discovery Protocol) information. Select the appropriate logging level from the drop-down menu.

### **MSTP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast MSTP (Multiple Spanning Tree Protocol) information. Select the appropriate logging level from the drop-down menu.

### **MVRP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast MVRP (Multiple VLAN Registration Protocol) information. Select the appropriate logging level from the drop-down menu.

#### POE

Select the checkbox to indicate the ZTP+ devices being discovered for the site are electrically powered via the Ethernet cable.

## **VXLAN**

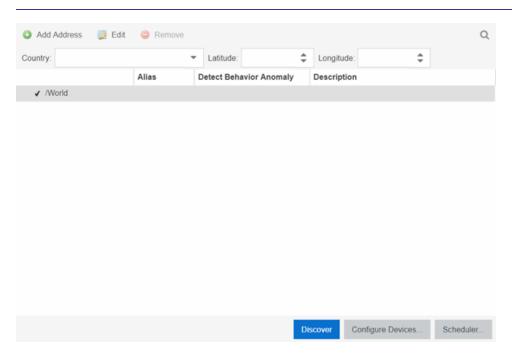
Select the checkbox to indicate the ZTP+ devices being discovered for this site use VXLAN to tunnel Layer 2 traffic over a Layer 3 network.

**NOTE:** ZTP+ does not currently provision a Layer 3 network with which VXLAN operates. If your ZTP+ devices use VXLAN, the Layer 3 underlay network must be manually provisioned.

# **Endpoint Locations**

The **Endpoint Locations** tab allows you to define the geographical location of the devices in your site. Once the geographical locations are defined for your devices, flows on the **Application Flows** tab display geographical information depending on the device on which the flow is observed.

**IMPORTANT:** To map existing locations to sites, access the **Devices** tab and select a site. Select the **Endpoint Locations** tab in the right-panel. Locations that are not yet associated with a site contain a broken link icon (S) icon. Right-click the location, select Assign to Site, and select a site from the drop-down menu.



The following columns are displayed in the Endpoint Locations table:

### Country

The country in which the site is located.

### Latitude

The site's latitude location, written in degrees, minutes, and seconds.

## Longitude

The site's longitude location; written in degrees, minutes, and seconds.

## Site

The name and path of the site.

## **Enable Behavioral Anomaly Detection**

Select the checkbox to configure Extreme Management Center to alert you in the event unexpected behavior is detected on your network.

## **Description**

A description of the site location.

Click the **Add Address** button to add an additional site to the table. Click the **Edit** button to modify sites in the table. Click the **Remove** button to delete a site from the table.

Click the **Menu** (≡) button to import endpoint locations into Extreme Management Center or export the Endpoint Locations table to a CSV report.

# **Analytics**

The **Analytics** tab allows you to configure the default Application Analytics functionality for the devices in the site.

## **Analytics Role**

Allows you to indicate the purpose of the devices added to the site: Access, Core, Data Center, DMZ. This field is informational only.

## **Analytics Home Engine**

Displays the Application Analytics engine located with the devices associated with the site.

## **Custom Variables**

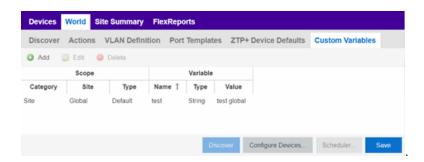
The **Custom Variables** tab allows you to add, edit, or delete variables used in Extreme Management Center.

**NOTE:** Custom variables are only available with an NMS-ADV license.

Variables you create serve as a placeholder for a specific value. The fields included in the **Scope** section determine where the variable is used in Extreme

Management Center, while the fields in the **Variable** section allow you to define a value for the variable. After you create a variable, Extreme Management Center automatically substitutes the **Value** you define in the appropriate feature of Extreme Management Center when the criteria specified in the **Scope** section is met. Variables you create on the **Site** tab can then be used in a configuration template, script or workflow, in a CLI command, or in a third-party application via the Northbound Interface.

**NOTE:** Custom variables you create are not displayed in Extreme Management Center. To view and reference the variables, use the Northbound Interface functionality in the **Diagnostics** tab.



## Scope

## Category

Displays where the variable is used in Extreme Management Center. Select **Port Template**, **Site**, or **Topology** from the drop-down menu, depending on the purpose of the variable.

#### Site

Defines the site in which the variable is used.

- Global indicates Extreme Management Center uses the variable for all sites.
- Selecting /World indicates Extreme Management Center uses the variable for all devices added to the /World site. Devices added to a site other than /World do not use the variable.
- Selecting the current site also creates an additional variable with a Site of Global. This allows you to use the variable in workflows run on devices not included in the current site.

## **Type**

Defines the type of Port Template or Topology for which the variable applies. The values in this drop-down menu change depending on what **Category** you select.

- Port Template Indicates the <u>Port Configuration</u> for which the variable is used by Extreme Management Center.
- Topology Displays the type of network topology for which the variable is used by Extreme Management Center.

## Variable

## **Name**

Displays the name of the variable.

## **Type**

Defines the type of information the variable is substituting. Select **Boolean**, **IP**, **MAC Address**, **Number**, **String**, or **Subnet** from the drop-down menu.

## **Value**

Displays the value Extreme Management Center uses when substituting the variable. Enter a value associated with the variable type you define. For example, if the variable type is **Boolean**, choose **True** or **False**; if the attribute type is **IP**, enter the IP Address of the variable).

### Add

Click the button to add a row to the table where you can create a new custom variable.

## **Edit**

Select a variable in the table and click **Edit** to make changes to a custom variable.

## **Delete**

Select a variable in the table and click **Delete** to remove a custom variable from the table.

## **Update**

Click the **Update** button when you finish adding a new or editing an existing custom variable.

#### Cancel

Click the **Cancel** button to cancel the new variable or the changes you made to an existing variable.

## **Buttons**

#### **Edit Devices**

Clicking Configure Devices opens the Configure Device window for all of the devices added to the site. This allows you to change the configuration of a single device or a subset of devices within the site.

#### Save

Clicking **Save** saves any changes you make to a site. This button displays after making a change to the tab.

#### Cancel

Clicking **Cancel** discards any changes you make to a site. This button displays after making a change to the tab.

### **Discover**

Clicking **Discover** adds to the site any new devices that match the criteria entered in the Discover section of the window. This button displays after clicking **Create** or **Save**.

### **Scheduler**

Clicking **Scheduler** opens the **Add Scheduled Task** window, where you can create a new task that automatically adds devices matching the criteria entered in the Discover section of the **Site** tab to the site. This button displays after clicking **Create** or **Save**.

**NOTE:** After you create a scheduled task to discover devices, edit or delete the task on the **Scheduled Tasks** tab.

#### **Related Information**

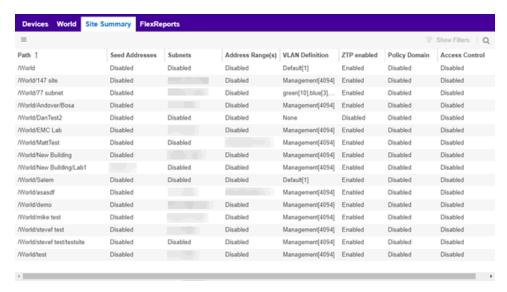
For information on related topics:

- How to Discover Devices in Extreme Management Center
- Devices
- Maps
- How to Create and Edit Maps
- Advanced Map Features

# **Site Summary**

The **Site Summary** tab contains a table that lists all of the Sites created on your network.

Access the **Site Summary** tab by opening the **Devices** tab and selecting the **Site Summary** tab in the right-panel.



You can edit a site within the table by selecting the site row, clicking the **Menu** (≡ ) button, and selecting **Edit** (□). The <u>Site tab</u> opens for the site you selected, which allows you to configure devices included in the site.

The following columns are included on the Site Summary tab:

#### **Path**

The full path of the site.

#### **Seed Addresses**

Any Seed Address Discover Types that are configured for the site.

### Subnets

Any Subnets Discover Types that are configured for the site.

## Address Range(s)

Any Address Range Discover Types that are configured for the site.

### **VLAN Definition**

The VLAN Definition for the site.

#### **ZTP**

Indicates whether ZTP+ (Zero Touch Provisioning Plus) is enabled for the site.

## **Policy Domain**

Displays the policy domain to which devices added to the site are assigned.

#### **Access Control**

Displays the Access Control's engine group to which devices added to the site are assigned.

## **Analytics Role**

Displays the purpose of the devices added to the site: Access, Core, Data Center, DMZ.

## **Analytics Home Engine**

Displays the Application Analytics engine located with the devices associated with the site.

## **Enable Behavioral Anomaly Detection**

Indicates whether Extreme Management Center alerts you in the event unexpected applications are accessed on your network.

## **Related Information**

For information on related topics:

- Devices
- Site
- Maps

# **Compare Device Configurations**

You can compare archived device configurations in Extreme Management Center by using either the **Network > Devices** tab or the Archive Details Report available in the **Network > Reports** tab.

In order to perform the compare configuration operation, you must be a member of an authorization group with the Inventory Manager > Configuration Archive Management > View/Compare Configurations capability.

This Help topic provides the following information:

- Selecting the Files to Compare
- Comparing the Files

# Selecting the Files to Compare

Select the files to compare using either the **Network** tab or the **Reports** tab.

#### From the Network tab:

Use the **Network** tab to compare the last two archived configuration files for a device.

Select a device in the table and use either the **Menu** icon (**≡**) or the right-click menu off the device to select Configuration/Firmware > Compare Last Configurations.

## From the Reports tab:

Use the **Reports** tab to compare two configuration files selected from all archived files for the device.

Select the Device > Device Archives report. Click on the **Archive Details** tab in the right panel and then click on the **Archives by Device** sub-tab.

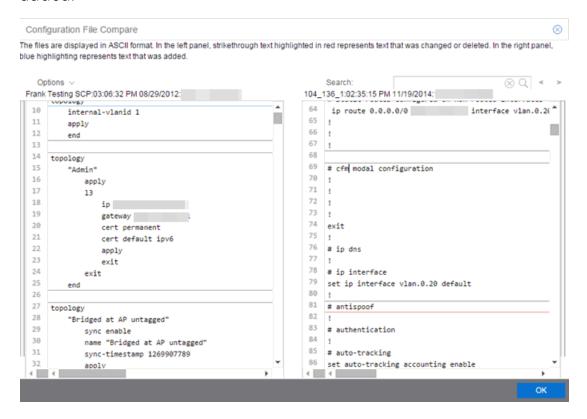
The tab displays all the Extreme Management Center archives by device IP address. Select two files to compare and click **Compare Configuration**.

## Comparing the Files

The Configuration File Compare window displays the files in two panels. Titles over each file show the archive name that contains the configuration file, the date, and the IP address of the device from which you create the configuration file.

Scroll through the two files to view file differences. Typically, the newer file displays in the right panel. You can use the "Swap sides" option to swap the files. In the left panel, strikethrough text highlighted in red represents text that is

changed or deleted. In the right panel, blue highlighting represents text that is added.



Use the toolbar Options menu to control the look of the display window:

- Enable line numbers displays line numbers alongside the text.
- Wrap lines shows all the text in the column and removes the horizontal scroll bars.
- Enable side bars shows where the text differences are in the whole file.
- Swap sides swaps the files contained in the left and right panels.

**TIP:** Removing line numbers and side bars may speed up the display of larger files.

Use the **Search** field in the toolbar to perform a search in the panel side that is selected by the cursor. Use the forward and back arrows to search for the next or previous instance of the search term.

#### **Related Information**

For information on related topics:

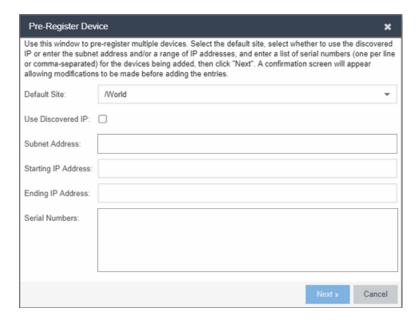
- Network
- Reports

## **Pre-Register Device**

Use this window to add multiple ZTP+ enabled devices to Extreme Management Center.

This window is also accessible on the **Network > Discovered** tab by clicking the **Pre-Register Device** button or by right-clicking an existing device and selecting **Pre-Register Device**.

## Pre-Register Device Window



#### **Default Site**

The site to which the devices are added.

#### **Use Discovered IP**

Click the **Use Discovered IP** checkbox to autofill the IP address you entered during installation. Then, enter the <u>Serial Number</u> for the Discovered IP address.

## **Subnet Address**

If you do not use the **Use Discovered IP**, enter the device's IP subnet address in this field. The subnet must be separated from the IP address by a slash (/). Use either the

mask bit notation (for example, /24), or the dotted-decimal notation (for example, /255.255.255.0.).

## **Starting IP Address**

If you do not use the **Use Discovered IP** and want to add a range of IP Addresses, enter the first IP Address in your range of addresses in this field.

## **Ending IP Address**

If you do not use the **Use Discovered IP** and want to add a range of IP Addresses, enter the last IP address in your range of addresses in this field.

#### **Serial Number**

Enter the manufacturer-assigned serial numbers of the devices being added, separated by commas.

## Next

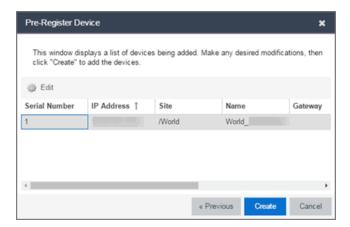
Click the **Next** button to open a confirmation window allowing you to verify the device information entered.

#### Cancel

Click the Cancel button to close the window with no changes saved.

## Pre-Register Device Confirmation Window

Use this window to confirm device information before adding devices to Extreme Management Center.



## **Configure**

Select a device and click the **Configure** button to change the information for that device.

**NOTE:** The **Site** can not be changed from this window.

### **Serial Number**

The serial number of the device.

### **IP Address**

The device's IP address.

### Site

The site to which the device is added. To change the **Site**, use the Configure Device window.

#### Name

The name assigned to the device. The default **Name** lists includes the **Site** to which the device is assigned followed by the device's IP address.

## **Gateway**

Enter the IP address of the switch's Access Control Gateway, if necessary.

#### **Domain Name**

Enter a value in the **Domain Name** field to configure the domain name on the devices being discovered, if necessary.

#### **DNS Server**

Enter a DNS server address for the devices being discovered, if necessary.

#### **NTP Server**

Enter the NTP server address for the devices being discovered, if necessary.

#### Create

Click the **Create** button to add the devices listed to the Extreme Management Center database.

#### **Related Information**

For information on related windows:

Discovered

## **Sites**

The Sites tab allows you to select the default configuration for devices you add to your network via a device discover or by using ZTP+ functionality. The **Sites** tab allows you to configure devices included in the site when they are

discovered. It also allows you to discover new devices at the site. The tab is divided into multiple sections, which you can expand by clicking the down arrow (\*) at the right of each section.

**NOTE:** To save the changes to the devices included in the site, right-click on a device to open the **Configure Device** window and click **Sync from Site**. Clicking **Save** saves any changes you make in Extreme Management Center.

Access **Network > Devices** and select **Sites** from the left-panel drop-down menu. The Sites Tree View opens, which includes the sites in your network, as well as **Topology Definitions** and **Service Definitions** tabs.

Right-click the Topology Definitions tab to create topology or LAG (link aggregation group) topology definitions. Right-click the **Service Definitions** tab to create service definitions. The topology, LAG and service definitions are used to create the templates that build Fabric technology.

Select a site from the left-panel Sites Tree View. A tab in the **Devices** window opens with the name of the site you selected. To create a new site, click the menu icon in the left-panel and select **Maps/Sites** > **Create Site**.



The Site tab contains the following tabs:

- Discover
- Actions
- VRF/VLAN
- Topologies
- Services
- LAG Topologies
- Port Templates
- ZTP+ Device Defaults
- Endpoint Locations

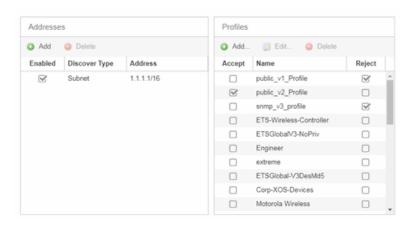
- Analytics
- Custom Variables

Additionally, the bottom of the tab contains <u>buttons</u> to save your configurations in Extreme Management Center and on the devices included in the site.

## **Discover**

The **Discover** tab allows you to enter address information for new devices on your network, which adds them to the Extreme Management Center database in the current Site. You can perform a CDP (Cabletron Discovery Protocol) discover for CDP-compliant devices, an LLDP (Link Layer Discovery Protocol) discover for LLDP-compliant devices, and an EDP (Extreme Discovery Protocol) discover for EDP-compliant devices. Additionally, you can discover new devices based on subnets or IP address ranges. When discovering devices, you can choose to accept or reject devices based on the profile type using the respective checkboxes in the Profiles section.

**NOTE:** Extreme Management Center only allows a subnet search of a 16-bit mask or higher when discovering devices.



#### **Addresses**

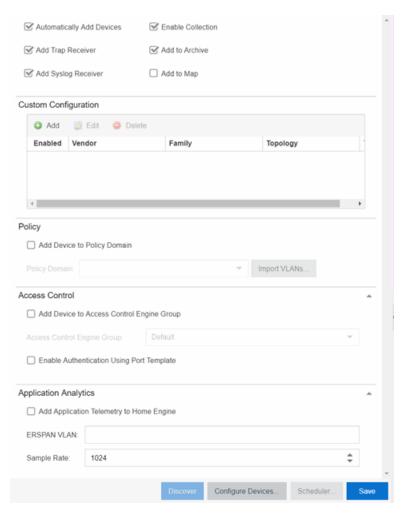
Click the **Add** button in the Addresses list to allow you to add devices by seed address, subnet, or address range. Selecting **Seed Address** allows you to perform a discover for CDP, LLDP, or EDP-compliant devices. Click the **Discover** button at the bottom of the tab to begin the device discover. The results of the Discover process are displayed in the left-panel tree when added to the Extreme Management Center database.

#### **Profiles**

Select the access Profiles that gives the Discover tool read access to the devices you wish to discover by selecting the **Accept** checkbox. Select the Profiles that are not valid on the device being discovered by selecting the **Reject** checkbox. To create a profile, click the Add button or edit a profile by clicking the **Edit** button. If you discover an existing device using a different profile than the device is already using in the database, click **Save** to overwrite the profile currently being used in the database.

## **Actions**

The Actions tab contains basic information about the device being discovered.



## **Automatically Add Devices**

Selecting the **Automatically Add Devices** checkbox causes Extreme Management Center to automatically add devices to the database that match the address information you entered in the Discover section of the tab. When this box is NOT selected and a discover occurs, devices are added to the **Network > Discovered** tab, where they can be configured prior to being added to the database.

## **Add Trap Receiver**

Select this checkbox to configure devices added to the site to send trap information to Extreme Management Center. You can define the trap configuration details on the **Options** > **Trap** tab. Depending on the device, Extreme Management Center creates the trap configuration via SNMP or a script.

## Add Syslog Receiver

Select this checkbox to configure the devices added to the site to send syslog information to Extreme Management Center. You can define the syslog configuration details on the **Options** > **Syslog** tab. Depending on the device, Extreme Management Center creates the syslog configuration via SNMP or a script.

### **Enable Collection**

Select this checkbox to collect device and physical port statistics on devices being discovered. Extreme Management Center uses the device and physical port statistics in reports.

#### **Add to Archive**

Select this checkbox to create an archive, which saves the configurations of the devices being discovered in the **Network** > **Archives** tab.

#### Add to Map

Select this checkbox to add the devices being discovered in the site to a map. To add a device to multiple maps, add it via this drop-down menu and then manually add it via the Maps > Add to Map on the Devices tab.

#### **Custom Configuration**

Click the **Add** button to configure Extreme Management Center to automatically run a task (a script or workflow) when discovering a device in a particular device family that also matches the **Topology** you select.

**NOTE:** Selecting a **Topology** of **Any** runs the task on all devices in a device family, regardless of the **Topology** configuration.

# Policy

## Add Device to Policy Domain

Select this checkbox to add the device to a policy domain you create on the **Policy** tab. Once the checkbox is selected, use the **Policy Domain** drop-down menu to select the policy domain to which the device is added. Extreme Management Center enforces are done automatically once a newly added device is discovered and added.

Click the **Import VLANs** button to import the VLAN definitions from the policy selected in the Policy Domain drop-down menu.

## **Access Control**

## **Add Device to Access Control Engine Group**

Select this checkbox to add the device to an Access Control Engine Group you create on the **Access Control** tab. Once the checkbox is selected, use the Access Control **Engine Group** drop-down menu to select the engine group to which the device is added.

- If the device is an Access Control engine, Extreme Management Center adds it as an engine to the engine group.
- If the device is not an engine, Extreme Management Center adds it as a switch to up to two engines in the engine group. Extreme Management Center runs an enforce against the engine group if a switch is added.

## **Enable Authentication Using Port Template**

Select this checkbox to allow users to authenticate to the device using a port template. Configure Port Templates in the <u>Port Templates section</u> of the tab.

# **Application Analytics**

## **Add Application Telemetry to Home Engine**

Select this checkbox to add application telemetry to the Application Analytics engine configured as the site's home engine.

#### **ERSPAN VLAN**

Enter the Encapsulated Remote Switch Port Analyzer (ERSPAN) VLAN to add to devices added to the site.

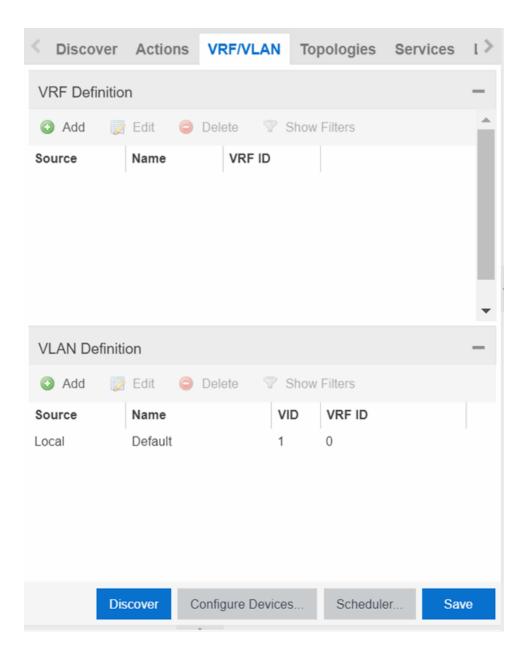
## Sample Rate

Enter the rate of traffic ExtremeAnalytics samples to determine application information.

# **VRF/VLAN**

The VRF/VLAN tab allows you to configure and manage virtual routing and forwarding (VRF) and VLANs on the devices included in the site. Add a VRF or VLAN definition by clicking Add in the VRF Definition or VLAN Definition table, respectively. Edit an existing VRF or VLAN definition by selecting a VRF/VLAN and clicking Edit, or remove a VRF or VLAN definition by selecting a VRF/VLAN and clicking Delete.

**NOTE:** You must have a Fabric Manager license to configure VRFs. If you do not have one, this tab is just called VLAN.



# **VRF** Definition

## **Source**

Indicates the site from which the VRF definition is inherited. Currently, the VRF definition Source can only be **Local**, indicating the VRF is configured in the current site.

### **Name**

Displays the name of the VRF definition.

### **VRF ID**

The ID number assigned to the VRF definition.

## VI AN Definition

## **Source**

Indicates the site from which the VLAN definition is inherited. Currently, the VLAN definition Source can only be **Local**, indicating the VLAN is configured in the current site.

## Name

Displays the name of the VLAN.

#### **VID**

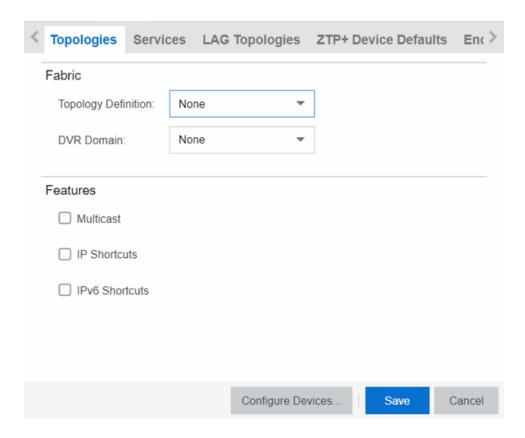
Indicates the VLAN ID for the VLAN. A unique number between 1 and 4094 that identifies a particular VLAN. VID 1 is reserved for the Default VLAN.

#### **VRF ID**

The VRF ID associated with the VLAN definition.

# **Topologies**

The **Topologies** tab allows you to select the topology definition and Distributed Virtual Routing (DVR) domain, as well as indicate the features to include in the fabric topology. This tab allows you to integrate all of the fabric topology features you configure and assign them to a site.



# **Topology Definition**

Select the Topology Definition that applies to the site. The Topology Definitions available in the drop-down menu are configured in the **Topology Definition** tab.

### **DVR Domain**

Select the DVR Domain that applies to the site. The DVR Domains available in the drop-down menu are configured in the DVR Interface section of the **Topology Definition** tab.

## **Multicast**

Select to indicate the service sends IP packets to a group of hosts on the network.

#### **IP Shortcuts**

Click to enable IP Shortcuts, which allow routing between VLANs in the global routing table/network routing engine.

#### **IPv6 Shortcuts**

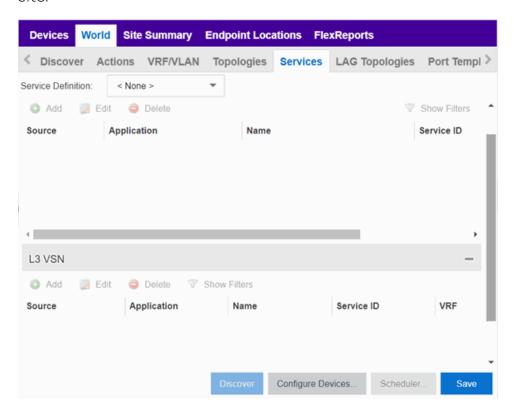
Click to enable IP Shortcuts using IPv6.

# **Services**

Select to configure the services configured in your virtual services network. Use this tab to select a service definition you create by configuring services on the **Services** tab to add to the site.

The **Services** tab displays all of the services included in a service application or all of the services included in a service definition, depending if you select a service application or a service definition in the left-panel, respectively. The Services tab is included in the **Sites** tab.

Services are created within service applications. You can include multiple services within an application. Service applications are then included within service definitions. You can also include multiple service applications within a service definition. A service definition that includes a complete set of services is then assigned to a site, which configures the fabric-enabled devices within that site.



Select the Service Definition assigned to the site from the Service Definition drop-down menu. Select NONE if the services you configure are not assigned to a service definition.

**NOTE:** Once services have been assigned to a site, they cannot be deleted; however, services not assigned to a service definition (where NONE has been selected) can be deleted from a site after they have been assigned to that site.

#### 12 VSN

## **Application**

The service application to which the Layer 2 service has been assigned.

## **Name**

The name of the Layer 2 service.

#### **Service ID**

The ID number of the fabric service.

#### **VLAN**

The VLAN assigned to the fabric service.

## L3 VSN

#### Name

The name of the Layer 3 service.

#### **Service ID**

The ID number assigned to the service.

### **VRF**

Select the virtual routing and forwarding definition included as part of the service.

## **Multi Cast**

Select to indicate the service sends IP packets to a group of hosts on the network.

#### Unicast

Select to indicate the service sends IP packets to a single recipient on the network.

#### **Direct Route**

Select to indicate the service sends IP packets directly to another device without going through a third device.

# **LAG Topologies**

The LAG Topologies tab allows you to configure link aggregation group topologies you include on devices in the site.

#### **Name**

Displays the name of the LAG.

## **Topology Type**

Select the type of LAG topology for the site.

## **Topology Definition**

Select the Topology Definition for the LAG in the drop-down menu.

## **Device 1/Cluster 1**

Select the first device or cluster included in the LAG.

## **Device 2/Cluster 2**

Select the second device or cluster included in the LAG.

## **Device 1 VLAN IP Address/Mask**

Enter IP address and mask for the first device or cluster included in the LAG.

## **Device 2 VLAN IP Address/Mask**

Enter IP address and mask for the second device or cluster included in the LAG.

#### **LACP MAC**

Enter the MAC address for the device located between two devices designed to detect when a link is down, if you use link aggregation control protocol (LACP).

## **MLAG ID**

The ID number of the MLAG configured for the LAG topology.

#### L2 ISID

The service instance identifier.

#### **VIST**

Select the Virtual IST (vIST) type. vIST provides the ability to dual-home hosts, servers and other network devices to a pair of Multi-Chassis Link Aggregation (MLAG) enabled devices.

# **Port Templates**

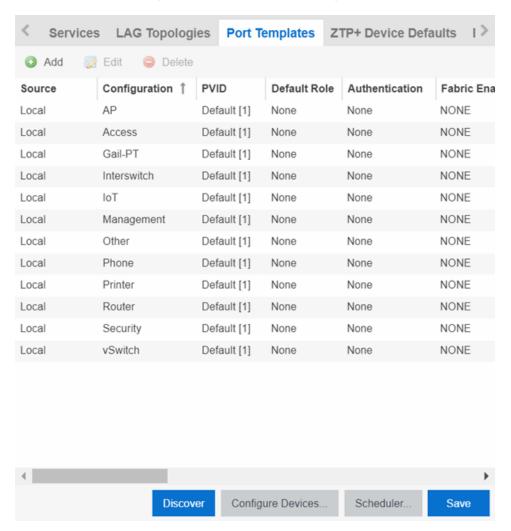
The **Port Templates** tab displays port information for those devices discovered in a site. The port templates you configure in this table are available for the devices included in this site in the .

Click the Add ( Add.) button to add a port template to the table.

Select a port template and click the **Edit** ( button to make changes to the selected port template.

Select a user-created port template and click the **Delete** ( Delete ) button to delete it from the table. You can not delete system-defined port templates.

Click Save to save your additions or changes.



The following columns are included on the **Ports Templates** tab:

#### **Source**

Indicates the site from which the port template is inherited. To edit a port template, select it from the site listed as the **Source**. **Local** indicates the port template is configured in the current site.

## Configuration

Indicates the purpose of a port. Defines the behavior of ports on devices in a site, based on the role of that port. After you configure your port templates in this table, select the **Configuration** for devices in the site in the **Configure Device** window. The configuration of the port is initially discovered by Extreme Management Center during discovery or during a ZTP+ process, but can be changed to meet the needs of the devices in your site. The following port types are included:

#### Access

Applies access port template settings to the device in the site.

### Interswitch

Applies interswitch port template settings to the device in the site.

### Management

Applies management port template settings to the device in the site.

### AP

Applies AP port template settings to the device in the site.

#### Phone

Applies phone port template settings to the device in the site.

#### Router

Applies router port template settings to the device in the site.

#### Printer

Applies printer port template settings to the device in the site.

#### Security

Applies security port template settings to the device in the site.

#### loT

Applies guest or external device port template settings to the device in the site.

#### vSwitch

Applies virtual switch port template settings to the device in the site.

### Other

#### **PVID**

The port's VLAN ID.

#### **Default Role**

The policy role assigned to the selected port. To assign policy to the selected port, select **Add Device to Policy Domain** and select a **Policy Domain** from the drop-down menu in the **Actions** tab. Extreme Management Center assigns policy to the port after a successful policy domain enforce.

## **Authentication**

Use the drop-down menu to determine whether authentication is configured to the port:

- None No authentication is required to access the port.
- 802.1X Select this option to enable 802.1X authentication to the port.
- MAC Auth Select this option to enable authentication based on the users MAC address.

**WARNING:** Configuring the authentication could affect communication to a device and result in loss of connectivity through the interswitch link ports if not detected or configured properly during the discovery process. If you are configuring the policy and authentication on the interswitch link, it's strongly recommended to ensure neighbor discovery protocols such as LLDP, EDP, and CDP are enabled before enabling the authentication using port templates.

## **Tagged**

Indicates the port's egress state is tagged.

#### **Fabric Enable**

Indicates the fabric functionality is enabled on the port.

#### Fabric Auth Type

Indicates the fabric authentication type used on the port.

#### Fabric Auth Type

Indicates the fabric authentication key used for the port.

#### Fabric Connect Drop STP-BPDU

Indicates the fabric-enabled port drops Spanning Tree Protocol BPDUs.

## Untagged

Indicates the port's egress state is untagged.

#### **Node Alias**

Select to enable the node alias function on the port. The node alias settings are automatically enabled if Access Control is enabled on the device.

## **Span Guard**

Select to enable Span Guard, which allows Extreme Management Center to shut down a network port if it receives a BPDU (bridge protocol data unit). Enable this feature on network edge ports to prevent rogue STA-aware devices from disrupting the existing Spanning Tree.

## **Loop Protect**

Select to prevent loop formation in a network with redundant paths by requiring ports to receive type 2 BPDUs (RSTP/MSTP) on point to point interswitch links.

- If the ports receive the BPDUs, the link's **State** becomes **Forwarding**.
- If a BPDU timeout occurs on the ports, its State becomes Listening until a BPDU is received.

### **MVRP**

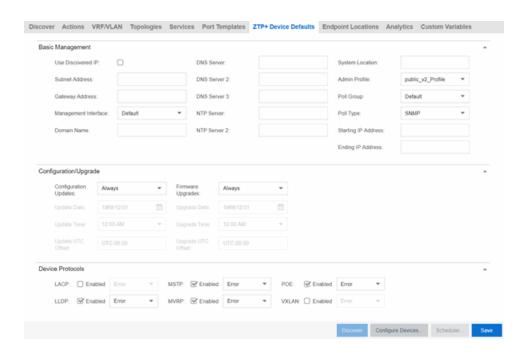
Indicates that the Multiple VLAN Registration Protocol (MVRP) has been enabled for the port. If MVRP has been enabled globally, interswitch ports are automatically enabled and access ports default to disabled. Select the checkbox to enable ZTP+ devices being discovered to broadcast MVRP information. Select the appropriate logging level from the drop-down menu.

#### Collection

Indicates port statistics are collected for ports that match the port template on devices included in the site.

# **ZTP+ Device Defaults**

The **ZTP+ Device Defaults** tab contains basic information about a device with ZTP+ (Zero Touch Provisioning Plus) enabled.



# Basic Management

#### **Use Discovered IP**

Select the checkbox to use the IP address Extreme Management Center assigns to the ZTP+ devices associated with the site when it is discovered.

#### **Subnet Address**

Enter the **Subnet Address** for the ZTP+ devices associated with the site.

## **Gateway Address**

Enter the Gateway Address for the ZTP+ devices associated with the site.

## **Management Interface**

Select the interface the ExtremeXOS device uses for Management and assigns the device IP to that interface.

### **Domain Name**

Enter a value in the **Domain Name** field to configure the domain name on the ZTP+ devices associated with the site.

#### **DNS Server**

The **DNS Server** field allows you to set the DNS server address on the ZTP+ devices associated with the site.

#### **DNS Server 2**

The **DNS Server 2** field allows you to set the secondary DNS server address on the ZTP+ devices associated with the site.

#### **DNS Server 3**

The **DNS Server 3** field allows you to set the tertiary DNS server address on the ZTP+ devices associated with the site.

### **NTP Server**

The **NTP Server** field allows you to set the NTP server address on the ZTP+ devices associated with the site.

### **NTP Server 2**

The NTP Server 2 field allows you to set the secondary NTP server address on the ZTP+ devices associated with the site.

## **System Location**

A description of the geographical location of the ZTP+ devices associated with the site.

#### **Admin Profile**

Use the drop-down menu to select the access Profile that gives Extreme Management Center administrative access to the ZTP+ devices associated with the site. Use the <u>Profiles list</u> in the Discover section of the **Site** tab to create or edit a profile. If you discover an existing device using a different profile than the device is already using in the database, click **Save** to overwrite the device profile currently being used in the database.

### **Poll Group**

Use the drop-down menu to select a Poll Group for the discovered ZTP+ devices. Extreme Management Center provides three distinct poll groups (defined in the Status Polling options (Administration > Options) that each specify a unique poll frequency. When you save newly discovered devices to the database, they are polled with the poll group specified here. If you save discovered devices that already exist in the database, the poll group specified here will overwrite the poll group currently being used in the database.

**NOTE:** If you select **Not Polled**, the **Poll Group** is only used if/when the **Poll Type** is changed to **SNMP** or **Ping**.

## **Poll Type**

Use the drop-down menu to select the **Poll Type** used to discover devices. Valid options are **SNMP**, **Ping**, and **Not Polled**. When **SNMP** is specified, the SNMP version

(SNMPv1 or SNMPv3) is determined by the **Profile** specified for the IP range. If the **Profile** is set to **Ping Only**, the **Poll Type** must be set to **Ping**. If you discover an existing device using a different poll type than the device is already using in the database, saving the device overwrites the **Poll Type** currently being used in the database.

**NOTE:** On a Windows platform, device operational status cannot be determined for devices with their Poll Type set to Ping unless you are logged on and running Console as a user with Administrative privileges.

## **Starting IP Address**

The **Starting IP Address** field allows you to set the starting IP address of the IP address range for the ZTP+ devices associated with the site.

### **Ending IP Address**

The **Ending IP Address** field allows you to set the ending IP address of the IP address range for the ZTP+ devices associated with the site.

# Configuration/Upgrade

## **Configuration Updates**

Select the frequency for which Extreme Management Center checks for configuration updates for your ZTP+ enabled devices associated with the site.

# **Update Date**

Select the date on which Extreme Management Center updates the configuration for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Configuration Updates**.

## **Update Time**

Select the time at which Extreme Management Center updates the configuration for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Configuration Updates**.

## **Update UTC Offset**

Select your time zone based on the number of hours you are offset from the Universal Time Coordinated.

## Firmware Upgrades

Select the frequency for which Extreme Management Center checks for firmware upgrades for your ZTP+ enabled devices associated with the site.

## **Upgrade Date**

Select the date on which Extreme Management Center upgrades the firmware for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Firmware Upgrades**.

## **Upgrade Time**

Select the time at which Extreme Management Center upgrades the firmware for your ZTP+ enabled devices associated with the site when you select **Scheduled** for **Firmware Upgrades**.

## **Upgrade UTC Offset**

Select your time zone based on the number of hours you are offset from the Universal Time Coordinated.

## **Device Protocols**

## **LACP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast LACP (Link Aggregation Control Protocol) information. Select the appropriate logging level from the drop-down menu.

#### **LLDP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast LLDP (Link Layer Discovery Protocol) information. Select the appropriate logging level from the drop-down menu.

### **MSTP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast MSTP (Multiple Spanning Tree Protocol) information. Select the appropriate logging level from the drop-down menu.

### **MVRP**

Select the checkbox to enable ZTP+ devices being discovered to broadcast MVRP (Multiple VLAN Registration Protocol) information. Select the appropriate logging level from the drop-down menu.

#### POE

Select the checkbox to indicate the ZTP+ devices being discovered for the site are electrically powered via the Ethernet cable.

## **VXLAN**

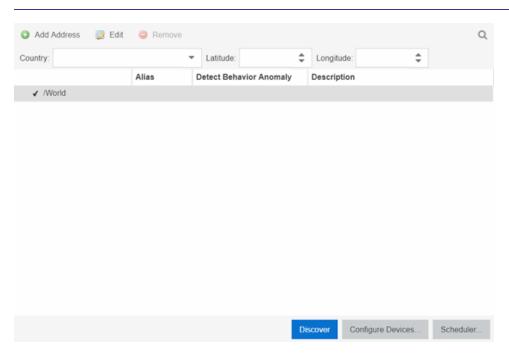
Select the checkbox to indicate the ZTP+ devices being discovered for this site use VXLAN to tunnel Layer 2 traffic over a Layer 3 network.

**NOTE:** ZTP+ does not currently provision a Layer 3 network with which VXLAN operates. If your ZTP+ devices use VXLAN, the Layer 3 underlay network must be manually provisioned.

# **Endpoint Locations**

The **Endpoint Locations** tab allows you to define the geographical location of the devices in your site. Once the geographical locations are defined for your devices, flows on the **Application Flows** tab display geographical information depending on the device on which the flow is observed.

**IMPORTANT:** To map existing locations to sites, access the **Devices** tab and select a site. Select the **Endpoint Locations** tab in the right-panel. Locations that are not yet associated with a site contain a broken link icon (S) icon. Right-click the location, select Assign to Site, and select a site from the drop-down menu.



The following columns are displayed in the Endpoint Locations table:

## **Country**

The country in which the site is located.

### Latitude

The site's latitude location, written in degrees, minutes, and seconds.

## Longitude

The site's longitude location; written in degrees, minutes, and seconds.

#### Site

The name and path of the site.

## **Enable Behavioral Anomaly Detection**

Select the checkbox to configure Extreme Management Center to alert you in the event unexpected behavior is detected on your network.

## **Description**

A description of the site location.

Click the **Add Address** button to add an additional site to the table. Click the **Edit** button to modify sites in the table. Click the **Remove** button to delete a site from the table.

Click the **Menu** (≡) button to import endpoint locations into Extreme Management Center or export the Endpoint Locations table to a CSV report.

# **Analytics**

The **Analytics** tab allows you to configure the default Application Analytics functionality for the devices in the site.

## **Analytics Role**

Allows you to indicate the purpose of the devices added to the site: Access, Core, Data Center, DMZ. This field is informational only.

## **Analytics Home Engine**

Displays the Application Analytics engine located with the devices associated with the site.

# **Custom Variables**

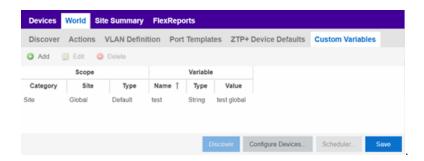
The **Custom Variables** tab allows you to add, edit, or delete variables used in Extreme Management Center.

**NOTE:** Custom variables are only available with an NMS-ADV license.

Variables you create serve as a placeholder for a specific value. The fields included in the **Scope** section determine where the variable is used in Extreme

Management Center, while the fields in the **Variable** section allow you to define a value for the variable. After you create a variable, Extreme Management Center automatically substitutes the **Value** you define in the appropriate feature of Extreme Management Center when the criteria specified in the **Scope** section is met. Variables you create on the **Site** tab can then be used in a configuration template, script or workflow, in a CLI command, or in a third-party application via the Northbound Interface.

**NOTE:** Custom variables you create are not displayed in Extreme Management Center. To view and reference the variables, use the Northbound Interface functionality in the **Diagnostics** tab.



# Scope

## Category

Displays where the variable is used in Extreme Management Center. Select **Port Template**, **Site**, or **Topology** from the drop-down menu, depending on the purpose of the variable.

#### Site

Defines the site in which the variable is used.

- Global indicates Extreme Management Center uses the variable for all sites.
- Selecting /World indicates Extreme Management Center uses the variable for all devices added to the /World site. Devices added to a site other than /World do not use the variable.
- Selecting the current site also creates an additional variable with a Site of Global. This allows you to use the variable in workflows run on devices not included in the current site.

## **Type**

Defines the type of Port Template or Topology for which the variable applies. The values in this drop-down menu change depending on what **Category** you select.

- Port Template Indicates the <u>Port Configuration</u> for which the variable is used by Extreme Management Center.
- Topology Displays the type of network topology for which the variable is used by Extreme Management Center.

## Variable

## **Name**

Displays the name of the variable.

## **Type**

Defines the type of information the variable is substituting. Select **Boolean**, **IP**, **MAC Address**, **Number**, **String**, or **Subnet** from the drop-down menu.

## **Value**

Displays the value Extreme Management Center uses when substituting the variable. Enter a value associated with the variable type you define. For example, if the variable type is **Boolean**, choose **True** or **False**; if the attribute type is **IP**, enter the IP Address of the variable).

### Add

Click the button to add a row to the table where you can create a new custom variable.

## **Edit**

Select a variable in the table and click **Edit** to make changes to a custom variable.

## **Delete**

Select a variable in the table and click **Delete** to remove a custom variable from the table.

## **Update**

Click the **Update** button when you finish adding a new or editing an existing custom variable.

#### Cancel

Click the **Cancel** button to cancel the new variable or the changes you made to an existing variable.

## **Buttons**

#### **Edit Devices**

Clicking Configure Devices opens the Configure Device window for all of the devices added to the site. This allows you to change the configuration of a single device or a subset of devices within the site.

#### Save

Clicking **Save** saves any changes you make to a site. This button displays after making a change to the tab.

#### Cancel

Clicking **Cancel** discards any changes you make to a site. This button displays after making a change to the tab.

### **Discover**

Clicking **Discover** adds to the site any new devices that match the criteria entered in the Discover section of the window. This button displays after clicking **Create** or **Save**.

### **Scheduler**

Clicking **Scheduler** opens the **Add Scheduled Task** window, where you can create a new task that automatically adds devices matching the criteria entered in the Discover section of the **Site** tab to the site. This button displays after clicking **Create** or **Save**.

**NOTE:** After you create a scheduled task to discover devices, edit or delete the task on the **Scheduled Tasks** tab.

#### **Related Information**

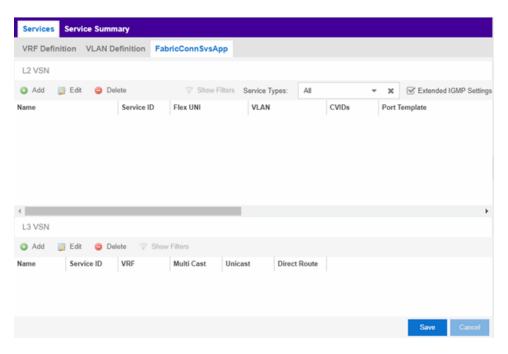
For information on related topics:

- How to Discover Devices in Extreme Management Center
- Devices
- Maps
- How to Create and Edit Maps
- Advanced Map Features

# **Services**

The **Services** tab displays virtual routing and forwarding functionality configured as part of a service application, the virtual local area networks defined for the service application, as well as all of the services included in a service application or all of the services included in a service definition, depending if you select a service application or a service definition in the left-panel, respectively.

The **Services** tab is included in the **Sites** tab.

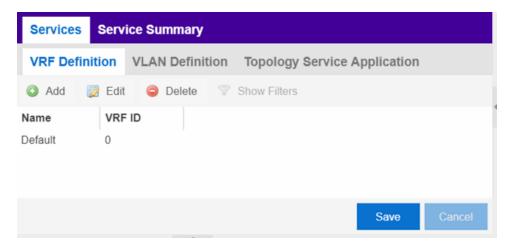


The Services tab includes three tabs:

- <u>VRF Definition</u> Create and configure VRF (Virtual Routing and Forwarding)
  definitions for the service application. VRFs allow for networking paths to be
  segmented without using multiple devices.
- <u>VLAN Definition</u> Create and configure VLAN (Virtual Local Area Network)
  definitions for the service application.
- <u>Service Application Name</u> Configure the L2 and L3 Virtual Services Networks
   (VSNs). The <u>Service Application Name</u> tab is divided into L2 VPN and L3 VSN tables.

# **VRF** Definition

The VRF Definition tab allows you to configure virtual routing and forwarding definitions included as part of the service.



#### **Name**

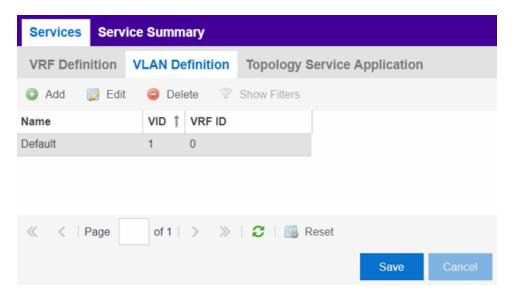
The name of the VRF definition.

## **VRF ID**

The ID number assigned to the VRF definition.

# **VLAN Definition**

The VLAN Definition tab allows you to configure virtual local area network definitions included as part of the service.



#### Name

The name of the VLAN definition.

#### **VID**

The ID number assigned to the VLAN.

#### **VRF ID**

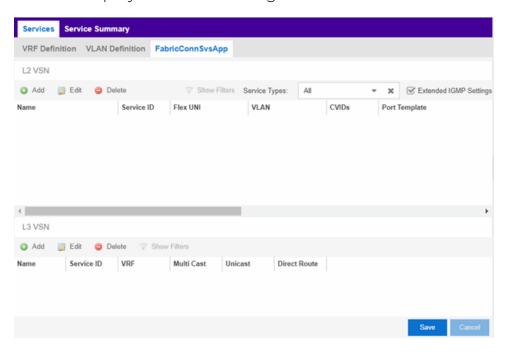
The ID number assigned to the VRF definition.

# **Service Application Name**

The **Service Application Name** tab displays all of the services included in a service application or all of the services included in a service definition, depending if you select a service application or a service definition in the left-panel, respectively. The Services tab is included in the **Sites** tab.

Services are created within service applications. You can include multiple services within an application. Service applications are then included within service definitions. You can also include multiple service applications within a service definition. A service definition that includes a complete set of services is then assigned to a site, which configures the fabric-enabled devices within that site.

The **Services** tab is only configurable when you select a service application. The services displayed when selecting a service definition are read-only.



## L2 VSN

#### Name

The name of the Layer 2 service.

## **Service ID**

The I-SID, which is the system-defined ID number assigned to the the fabric service.

## Flex UNI

Indicates that the fabric service is using the User-Network-Interface (UNI).

The following interface types are available:

- Switched A VLAN-ID and a given port (VID, port) maps to a Layer 2 VSN I-SID. With this UNI type, VLAN-IDs can be reused on other ports and therefore mapped to different ISIDs.
- Transparent —A physical port maps to a Layer 2 VSN I-SID (all traffic through that port, 802.1Q tagged or untagged, ingress and egress is mapped to the I-SID). Note: All VLANs on a Transparent Port UNI interface now share the same single MAC learning table of the Transparent Port UNI I-SID.

## **VLAN**

The VLAN assigned to the fabric service.

### **CVIDs**

Specifies the customer VLAN ID of the associated switched UNI port.

### **Port Template**

Use the drop-down menu to determine the purpose of the port:

- Access Select this option if the port connects to user end-systems.
- Interswitch You can also manually select this option if the port is used to connect to other switches. This option is selected by default if the port detects neighboring switches that are configurable.
- Management Select this option if the port is used to manage network traffic with Extreme Management Center.
- AP Select this option if the port is used to connect with a networking device that allows a Wi-Fi device to connect to a wired network.
- Phone Select this option if the port is used to connect to a telephone.
- Router Select this option if the port is used to connect to a router.

- **Printer** Select this option if the port is used to connect to a printer.
- Security Select this option if the port is used to connect to a device or devices that have been configured with security or advanced security settings.
- IoT Select this option if the port is used to connect to an additional wireless "smart" device.
- Other Select this option if the port is used to connect to any other device.

## **DVR Enable**

Select to enable distributed virtual routing.

## **DVR Gateway**

Enter the gateway address of the DVR device.

## **Multicast Snooping**

Select to configure the service to listen to Internet Group Management Protocol (IGMP) network traffic. The feature allows a network switch to listen in on the IGMP conversation between hosts and routers.

## **Multicast Routing**

Select to configure the service to distribute data to multiple recipients.

Using multicast, a source can send a single copy of data to a single multicast address, which is then distributed to an entire group of recipients.

## **IGMP Version**

The version of IGMP the service is using: Version 1, 2, or 3.

### **IGMP Querier**

Enter the address of the IGMP Querier. Use this feature when there is no multicast router in the VLAN to originate the queries.

## 13 VSN

### **Name**

The name of the Layer 3 service.

### **Service ID**

The I-SID, which is the system-defined ID number assigned to the service.

#### **VRF**

Select the virtual routing and forwarding definition included as part of the service.

### **Multi Cast**

Select to indicate that the service sends IP packets to a group of hosts on the network.

### Unicast

Select to indicate that the service sends IP packets to a single recipient on the network.

### **Direct Route**

Select to indicate that the service sends IP packets directly to another device without going through a third device.

#### **Related Information**

For information on related topics:

- Service Summary
- Fabric
- Sites

# **How to Create a Fabric Topology Definition**

You can create a <u>Topology Definition</u> and a <u>LAG (link aggregation group)</u> <u>Topology Definition</u> on the **Sites** tab in Extreme Management Center. Once you create topology definitions, you can add them to sites in your network to build a fabric topology map.

# **Create a Topology Definition**

To create a topology definition:

- 1. Access the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Navigate to **Topology Definitions** in the left-panel tree.
- 4. Right-click Topology Definitions.
- 5. Click Create Topology Definition.



The Create Topology Definition window opens.

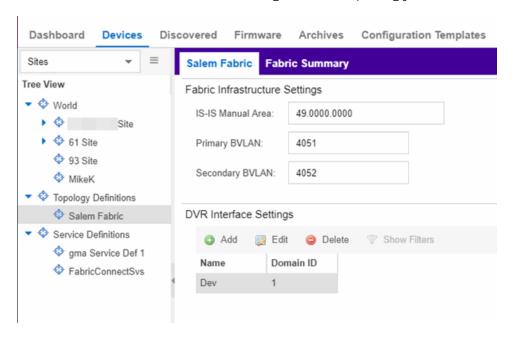
- 6. Enter a name in the Name field.
- 7. Select Fabric Connect from the Fabric Type drop-down.
- 8. Click **OK** to create the topology definition.

# **Configure a Topology Definition**

Once the topology definition is created, it is available in the Sites tab left-panel tree. Click it to open a new right panel that includes the <u>Fabric Name tab</u> and a <u>Fabric Summary</u> tab.

## Fabric Name Tab

Use the Fabric Name tab to configure the topology definition.



To configure the topology definition:

- 1. Enter the IS-IS Manual Area. Use a xx.xxxx.xxxx.xxxx.xxxx.xxxx format (1-13 bytes).
- 2. Enter the Primary Backbone VLAN (BVLAN).
- 3. Enter the Secondary BVLAN.
- 4. Click the **Add** button ( Add ) in the DVR Interface Settings section.
- 5. Enter a DVR Domain name in the Name Field.
- 6. Enter an ID number in the Domain ID field.
- 7. Click **Update**.
- 8. Click Save

Once the topology definition is created and configured, you can <u>apply</u> it to a site within your network. Once fabric topologies have been assigned to a site, they cannot be deleted.

# Fabric Summary tab

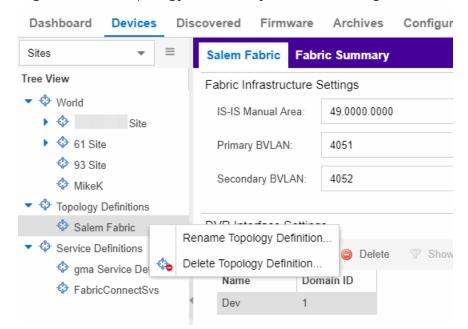
The Fabric Summary tab lists any fabric topologies you have created and the sites to which they are assigned.

# **Rename a Topology Definition**

Once a topology definition has been created and configured, you can change or modify its name.

To rename a topology definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand **Topology Definitions** in the left-panel.



4. Right-click the topology definition you are renaming.

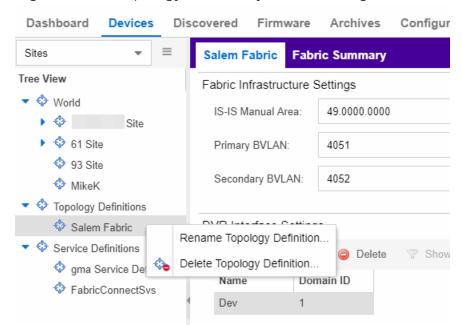
- 5. Click Rename Topology Definition.
- 6. Enter a new name in the Name field.
- 7. Click **OK** to change the topology name.

# **Delete a Topology Definition**

Once a topology definition has been created and configured, you can delete it; however, a topology definition cannot be deleted once it has been assigned to a site.

To delete a topology definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand the **Topology Definitions** in the left-panel.



4. Right-click the topology definition you are deleting.

- 5. Click Delete Topology Definition.
- 6. Click Yes to delete the topology definition you selected.

#### **Related Information**

For information on related topics:

- Services
- Fabric
- Sites
- Devices

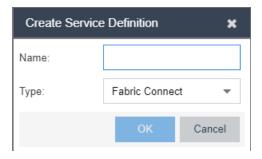
# **How to Create a Fabric Service Definition**

You can create a service definition in the **Sites tab** in Extreme Management Center. Service definitions display information configured in service applications definitions. Once created, service definitions are added to sites in your network and are used to build a fabric topology map.

# **Create a Service Definition**

To create a service definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Select **Service Definitions** in the left-panel.
- 4. Right-click Service Definitions.
- 5. Click Create Service Definition.



The Create Service Definition window opens.

- 6. Enter a name in the Name field.
- 7. Select **Fabric Connect** from the **Type** drop-down menu.
- 8. Click **OK** to create the service definition.

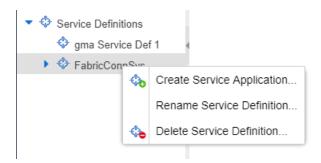
Once the service definition is created and configured, you can <u>apply</u> it to a site within your network. Once fabric services have been assigned to a site, they cannot be deleted.

# **Service Definition Panel**

Once the service definition is created, it is available in the left-panel tree. Click it to open a new right panel that includes a **Services** tab and a **Service Summary** tab.

# Rename a Service Definition

Once a service definition has been created and configured, you can change or modify its name.

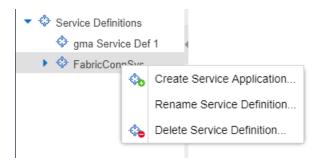


#### To rename a service definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand **Service Definitions** in the left-panel.
- 4. Right-click the service definition you are renaming.
- 5. Click Rename Service Definition.
- 6. Enter a new name in the Name field.
- 7. Click **OK** to rename the service definition.

# **Delete a Service Definition**

Once a service definition has been created and configured, you can delete it; however, a service definition or any of its associated service applications cannot be deleted once it has been assigned to a site.



#### To delete a service definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Expand Service Definitions in the left-panel.

- 4. Right-click the service definition you are deleting.
- 5. Click Delete Service Definition.
- 6. Click Yes to delete a service definition.

## **Related Information**

For information on related topics:

- Services
- Fabric
- Sites
- Devices

# **How to Create a Service Application**

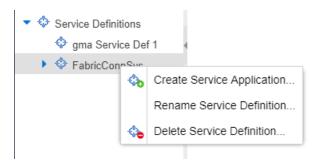
You can create a service application via the **Sites** tab in Extreme Management Center. Service definitions display information from service applications. Once created, service applications are added to sites in your network and are used to build a topology map.

# **Create a Service Application**

To create a service application:

- 1. Access the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Expand Service Definitions in the left-panel.

4. Right-click the service definition in which you want to create the service application.



5. Click Create Service Application.

The Create Service Application window opens.

- 6. Enter a name in the Name field.
- 7. Click OK.
- 8. Click the newly created service application.
- 9. Use the Services tab and a Service Summary tab to configure the service application.

The service application is created. Once the service application is created and configured, you can <u>apply</u> it to a site within your network. Once services have been assigned to a site, they cannot be deleted.

**NOTE:** A Service Application must have the same fabric type as its associated Service Definition. For example, if a Service Definition is created with Fabric Connect type, it can only have Service Applications of Fabric Connect type. Currently, Fabric Connect is the only fabric type available.

Once the service application is created, it is available in the left-panel tree and a new right panel opens that includes a <u>Services</u> tab and a <u>Service Summary</u> tab.

# Rename a Service Application

To change the name of a service application:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand Service Definitions in the left-panel.

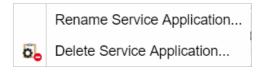
4. Right-click the service application you are renaming.



- 5. Click Rename Service Application.
- 6. Enter a new name in the Name field.
- 7. Click **OK** to change the name of the service application.

# **Delete a Service Application**

You can delete all user-defined service applications, unless the service application or any of its associated service definitions are assigned to a site.



To delete a service application:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Expand Service Definitions in the left-panel.
- 4. Right-click the service application you are deleting.
- 5. Click Delete Service Application.
- 6. Click **Yes** to delete the service application.

## **Related Information**

For information on related topics:

- Services
- Fabric
- <u>Sites</u>
- Devices

## **Maps Overview**

The Extreme Management Center Maps feature on the **Network > Devices** tab lets you view and search geographic and topology maps of the devices and floor plans of wireless access points (APs) on your network. Use maps to view devices and network connections, device and alarm status; access device and connection information via a right-click menu off the device; and search for devices, APs, and wired or wireless clients.

To view or search Maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

## Accessing Maps

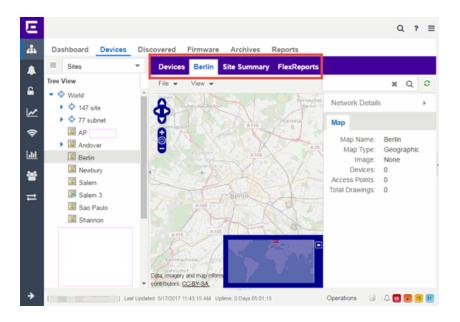
Access the **Network > Devices** tab and select **Sites** from the left-panel drop-down menu.

Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

When opening the World map for the first time, the map is blank. As you create maps, add links to them from the World map as shown in the diagram below, allowing you to find individual maps quickly from one map.

## Navigating Maps

Selecting a map in the left-panel provides you with tabs at the top of the rightpanel that allow you to view information about the devices included in the map:



#### **Devices**

This tab displays a table of the devices contained within the map. This table is identical to the Devices list available by selecting All Devices in the left-panel drop-down menu, but is filtered to only show the devices added to the map. For additional information about operations available on this tab, see the **Devices** tab.

### Map

This tab, which will show the name of the map you selected from the left-panel, contains the map of the devices. Using Maps, three types of maps are available, Topology, Floorplan, and Geographic. For additional information about operations available on this tab, see the **Map** tab.

For information on creating maps, see How to Create and Edit Maps.

For information on advanced location (triangulation) and wireless coverage maps (available with the NMS-ADV license), see Advanced Map Features.

### **Site Summary**

The **Site Summary** tab contains a table showing the site paths and configuration information for each site.

### **FlexReports**

This tab contains reports available for the devices included in the site, filtered to display the information selected in the tree (e.g. a site, map, device, controller). Use the drop-down menus to change the report displayed. Each report allows you to configure how the information displays. You can configure Extreme Management Center to automatically create FlexReports on a scheduled basis by clicking the

**Schedule** icon, which opens Scheduler. Additionally, FlexReports can be exported in PDF format.

#### **Related Information**

For information on related topics:

- Devices
- Maps
- Sites
- How to Create and Edit Maps
- Advanced Map Features

# **Navigating the Map Tab**

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network > Devices** tab. This topic shows you how to navigate the Map Tab and its many tools and features.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

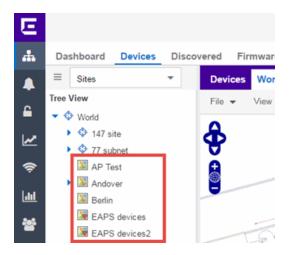
## **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## World Map Navigation Tree

Select the World Map tree in the left-panel. As you create your maps, they appear in the navigation tree, nested under the map you configure as the **Parent** 

#### Мар.



As shown in the image above, you also have the ability to nest maps within other maps. This allows you to organize certain maps as a subset of other maps (for example, creating a building map and then creating a map for each of the floors of the building).

#### Create Map

Right-click a map in the left-panel navigation tree and select Maps > Create New Map to create a new map. The first map you create is nested under the World Map. All subsequent maps are nested under the map you right-click when creating the new map.

#### Edit Map

Right-click a map in the navigation tree and select **Maps** > **Edit Map** to open an existing map in edit mode. Edit mode allows you to add new or move existing devices, APs, and map links on a map.

#### Import Map

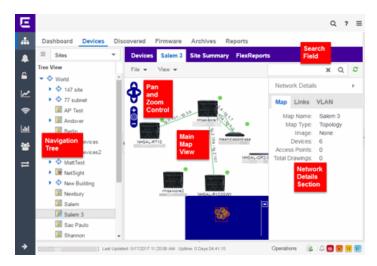
You can also import a saved map by right-clicking a map in the navigation tree and selecting Maps > Import Map. This opens the Import Map window.

## Main Map View

The Main Map view displays your map with all of the devices, network connections, links, or APs, depending on the type of map.

In the Main Map view, you can reorganize the orientation of elements in your map and view the status and details of the elements within the map. The Main Map view also contains the following controls for working with maps:

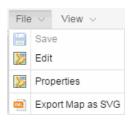
- File, View, and Tool Menus
- Pan and Zoom Control
- Search Field



File, View, and Tool Menus

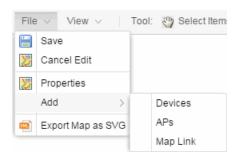
#### File Menu

The **File** menu allows you to change the map information, the devices, APs, and links displayed on the map, and export the map from Extreme Management Center.



**NOTE:** To change the image used for a device type in a map, right-click the device and select Customize Device Type Image. The Upload Custom Device Type Image window appears where you can drag and drop the new image file. The height and width of image files must be less than 1,000 pixels.

Clicking **Edit** opens the map in Edit mode and the **Add** menu is available, as shown below.



Clicking **Properties** opens the Map Properties window, which allows you to view and edit information about the map, including the map type, name, and background image. With an NMS-ADV license, the **Export Map as SVG** and **Export Map as ZIP** options are available in the **File** menu, which allow you to export the map in SVG or ZIP format, respectively.

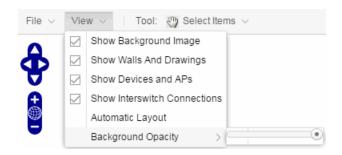
When exporting a map in SVG format, the exported SVG file may open in a new tab or window, depending on how your browser is configured. The SVG file displays your exact view when you select **Export Map as SVG**. For example, if your map is zoomed in to only show two devices and the VLANs associated with those devices, your SVG file is identical to the view on your screen; displaying the two devices surrounded by boxes containing the VLAN names. To save the SVG file locally, right-click the map and select **Save as**.

Only floorplan maps can be exported as a ZIP file. Floorplan maps you export as a ZIP file are typically used to import a floorplan into another instance of Extreme Management Center.

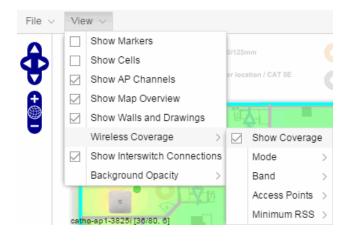
Additionally, by clicking **Edit** in the **File** menu, the map changes to Edit mode and the **Add** submenu is available, from which you can add devices, APs, and map links to the map. Edit mode also allows you to manipulate the existing devices, APs, and map links currently displayed on the map. Click **Cancel Edit** to exit Edit mode. If you made any changes to the map, a dialog box appears from which you can choose to save the changes or exit Edit mode without saving your changes.

#### View Menu

The **View** menu allows you to show or hide parts of your map. The options in the **View** menu do not change the information in the map, only allow you to show or hide additional information.



These options vary depending on the map Type. For example, floorplan maps display additional options, including the image you selected as the background of your map, the grid cells that establish the scale of the floorplan, the AP channels for floorplans, the map overview, the walls and drawings of the building, the wireless coverage within a floorplan, the interswitch connections, and the opacity of the background image.



**NOTE:** The floorplan map type is only available with the NMS-ADV license.

#### Tool Menu

The **Tool** menu allows you to add lines and shapes to your maps. The following table includes descriptions of the various drawing tools accessed from the Tool menu.

Drawing Tool	Definition
	Select Items  Click on a line or shape to select it for dragging or modification. Use the yellow drag handle to reposition the item; use the blue vertex to modify the shape. Click anywhere on the map and drag to reposition the map image.

Drawing Tool	Definition
	Draw Polygon Position your cursor where you want to start drawing the polygon shape. Click once and draw the first line of the polygon. Click at each corner of the polygon. Double-click to release the polygon line. When you are finished drawing, right-click to release the draw polygon tool.
	Draw Rectangle Position the cursor where you want the rectangle. Click and drag to draw the rectangle. When you are finished drawing, right-click to release the draw rectangle tool.
2.	Add Text Click the map to open the Enter Text window. When you are finished entering your text, click <b>OK</b> . Position the cursor where you want to place the text and click to add the text to your map. Use the <b>Style</b> menu to change the text appearance.
	Draw Triangle Position the cursor where you want the triangle. Click and drag to draw the triangle. When you are finished drawing, right-click to release the draw triangle tool.
	Draw Line Position your cursor where you want to start drawing the line. Click once and draw the line. Click to change line direction. While drawing, press the Delete key to delete the last vertex in the line. Double-click to release the line. When you are finished drawing, right-click to release the draw line tool.
	Rotate Shape Click on the shape you want to rotate. Use the blue handle to rotate the shape to the desired position. (You can also right-click on an image and select Rotate Shape from the menu.)

Pan and Zoom Control

Pan Control



The **Pan** control allows you to move left/right and up/down in the map. You can also change the position of the map by clicking and dragging the map in any direction.

#### Zoom Control



The **Zoom** control lets you zoom in and out of the map. You can also zoom in and out of the map by rotating the mouse scroll wheel forward and backward, respectively. Clicking the globe icon in the center of the **Zoom** control resets the zoom and positioning for the map to the last view configured in edit mode.

**NOTE:** Changing the location and zoom using these controls and then saving the map saves those orientation changes to the map.

#### Search Field

Use the **Search** field to search for a wireless client, an AP, or for a device or wired client. Enter a MAC address, IP address, hostname, user name, or AP serial number in the **Search** field and press **Enter** to start a search for a device or wired client.

Clicking the **Refresh** button of the right of the **Search** field refreshes the map, including the position of mobile devices connected to an AP. When you click the **Refresh** button, the position of mobile devices updates according to their most recent location.

## Viewing Alarm/Device Status

Maps display an integrated alarm/device status either to the right of a device or AP image, or incorporated as part of a map marker (if you have **Show Markers** selected from the map View menu). For example, the device below is down and a critical alarm is triggered (shown as a device image and as a marker).





Alarm status automatically updates every 30 seconds. Change this status refresh interval in the Extreme Management Center options (Administration > Options > OneView > Map).

- ▼ (Red) Critical There is a critical alarm and the device is down.
- For the contraction of the device is a problem with limited implications on the device.
- ▲ (Yellow) Warning There is a condition that might lead to a problem on the device.
- ■ (Blue) Info There is an information-only alarm on the device.
- • (Green) Clear There are no alarms and the device is up.

Hover over a device or AP to view a pop-up that displays the IP address for a device or channels for an AP. Additionally, click the **more** link in the pop-up to access the DeviceView or additional information about the AP for a device or AP, respectively.

## Accessing Device Information

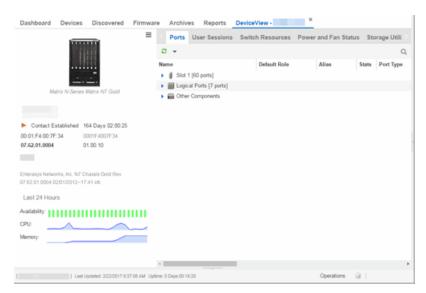
There are two ways to access additional device information from a map.

#### **Device Reports**

Launch device information reports from a right-click menu on a device or AP in a map. The menu displays different options based on the device type. You must be in Edit mode to see the **Remove From Map** option.

## Device/AP Details

Right-click on a device in a map and select **DeviceView** or right-click on an AP in a map and select **AP Summary** to open a DeviceView (like the example shown below) or AP PortView window where you can see a device image and other important device information.



Additionally, the DeviceView and AP PortView windows contain tabs with additional information about the device or AP.

#### Link Information

Links are displayed on Topology maps. Each connection type is represented by a different line style:

- Basic links appear as thin green lines with no outlining.
- Shared links appear as basic links when the EAPS domain is not highlighted and appear as thick green lines outlined by a black solid line when you highlight the associated EAPS domain.
- Lag links also appear as thick green lines outlined by a black solid line, but are thicker than shared links and display regardless of what you highlight.
- Blocked links appear as a thin green line (similar to a Basic link) outlined by a
  dashed black line with a red ball icon on the end of the link where the port is
  blocked when you highlight the associated EAPS domain. Blocked links with both
  ports blocked display a red ball icon on both ends of the link. Blocked links appear
  as basic links when the EAPS domain is not highlighted.

2:23 - 3:49

Double-clicking a connection opens the Link Details window from which you can view additional details about the network connection and the devices it links.



#### Network Details Section

The Network Details section is available in topology and geographic maps. It contains several tabs, depending on the devices included in the map:

- Map tab Displays information about the map
- EAPS Summary tab Lists information about any devices configured with Extreme's Ethernet Automatic Protection Switching feature
- Link Summary tab Displays information about the network connections between devices
- VLAN Summary tab Lists any virtual local area networks within the map
- MLAG Summary tab Lists devices configured in a multi-switch link aggregation group
- VPLS Summary tab Displays information about site connectivity within a private VLAN

#### **Related Information**

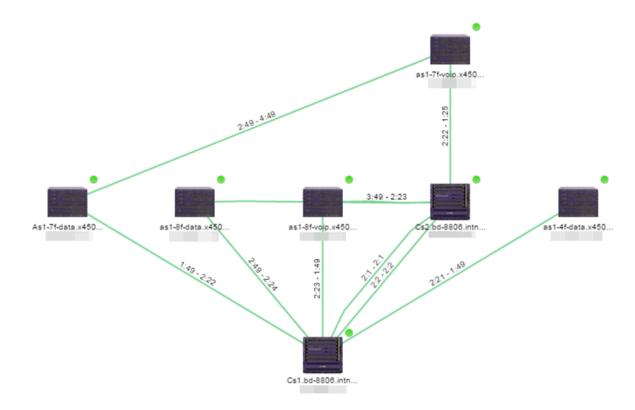
- Extreme Management Center Maps
- Advanced Map Features

## **Maps**

Extreme Management Center allows you to create geographic and topology maps of devices and floor plans of wireless access points (APs) on your network. Use maps to view devices and network connections, device and alarm status; access device and connection information via a right-click menu off the device; and search for devices, APs, and wired or wireless clients. Maps are configured in various places on the **Network** > **Devices** tab.

Using Extreme Management Center Maps, you can create three types of maps, each presenting a different visual representation of your network:

 Topology (default) — A topology map shows how devices are connected in a network, specifically, the state and speed of the network connections between devices as well as the state of the devices in the network. You can also create a topology map with a background image, giving you additional information about the devices and connections that make up the network.



For additional information about devices and links in a Topology map, see the <u>Viewing Alarm and Device Status</u> and <u>Link Information</u> sections.

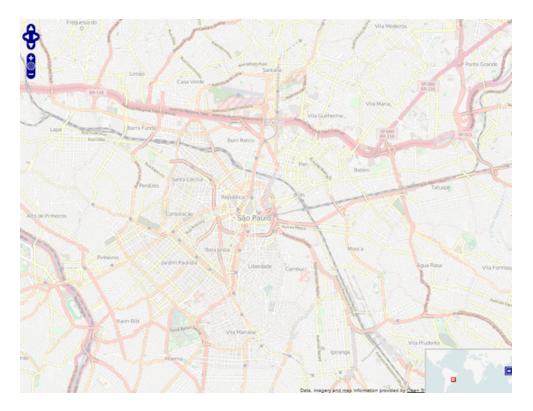
Floorplan — The floorplan map displays the location of APs in a floorplan you
configure. Using information about the size and composition of the building, this
map provides an overview of the coverage of wireless APs.



**NOTE:** The floorplan map type is only available with the NMS-ADV license. For additional information, see Advanced Map Features.

 Geographic — The Geographic map shows a global or regional view where network locations are shown geographically. This map is useful for networks spread across large geographical areas or as a top-level map used to organize multiple networks in different locations.

**NOTE:** The geographic map type is hosted by OpenStreetMap on an external server. For users with security concerns or if access to third-party servers is prohibited, use the topology map type.



This Help topic provides the following information for Maps.

- Navigating Maps
  - World Map Navigation Tree
  - Main Map View
  - Viewing Alarm/Device Status
  - Accessing Device Information
  - Link Information
  - Network Details Section
- Performing a Search
  - Finding a Wireless Client
  - Finding an Access Point
  - Finding a Device
  - Finding a Wired Client
- Using Map Links

For information on creating maps, see How to Create and Edit Maps.

For information on advanced location (triangulation) and wireless coverage maps (available with the NMS-ADV license), see Advanced Map Features.

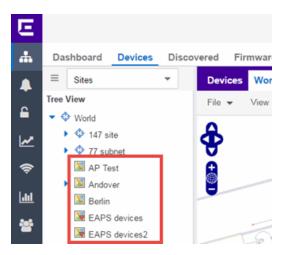
To view or search Maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

After you create a map, you can then make it a site. Sites allow you to set a default configuration for devices added to your network.

## **Navigating the Map Tab**

## World Map Navigation Tree

As you create your maps, they appear in the **Network > Devices** tab navigation tree by selecting **Sites**, nested under the map you configure as the **Parent Map**.



As shown in the image above, you also have the ability to nest maps within other maps. This allows you to organize certain maps as a subset of other maps (for example, creating a building map and then creating a map for each of the floors of the building).

### Create Map

Right-click a map in the right-panel navigation tree and select Maps > Create New Map to create a new map. The first map you create is nested under the World Map. All subsequent maps are nested under the map you right-click when creating the new map.

#### Edit Map

Right-click a map in the navigation tree and select **Maps** > **Edit Map** to open an existing map in . Edit mode allows you to add new or move existing devices, APs, and map links on a map.

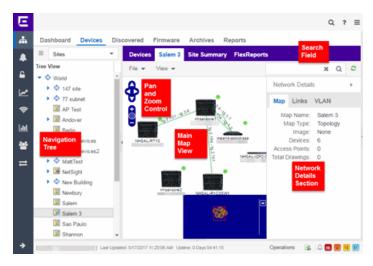
#### Import Map

You can also import a saved map by right-clicking a map in the navigation tree and selecting Maps > Import Map. This opens the Import Map window.

## Main Map View

The Main Map view displays your map with all of the devices, network connections, links, or APs, depending on the <u>type of map</u>. In the Main Map view, you can reorganize the orientation of elements in your map and view the status and details of the elements within the map. The Main Map view also contains the following controls for working with maps:

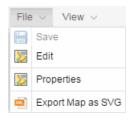
- File, View, and Tool Menus
- Pan and Zoom Control
- Search Field



File, View, and Tool Menus

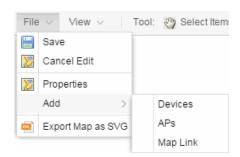
File Menu

The **File** menu allows you to change the map information, the devices, APs, and links displayed on the map, and export the map from Extreme Management Center.



**NOTE:** To change the image used for a device type in a map, right-click the device and select Customize Device Type Image. The Upload Custom Device Type Image window appears where you can drag and drop the new image file. The height and width of image files must be less than 1,000 pixels.

Clicking **Edit** opens the map in Edit mode and the **Add** menu is available, as shown below.



Clicking **Properties** opens the Map Properties window, which allows you to view and edit information about the map, including the map type, name, and background image. With an NMS-ADV license, the **Export Map as SVG** and **Export Map as ZIP** options are available in the **File** menu, which allow you to export the map in SVG or ZIP format, respectively.

When exporting a map in SVG format, the exported SVG file may open in a new tab or window, depending on how your browser is configured. The SVG file displays your exact view when you select **Export Map as SVG**. For example, if your map is zoomed in to only show two devices and the VLANs associated with those devices, your SVG file is identical to the view on your screen; displaying the two devices surrounded by boxes containing the VLAN names. To save the SVG file locally, right-click the map and select **Save as**.

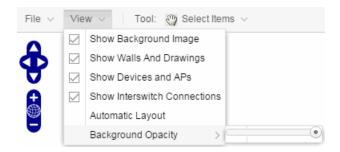
**NOTE:** For additional information regarding displaying VLANs in a map, see the <u>VLAN tab section</u>.

Only floorplan maps can be exported as a ZIP file. Floorplan maps you export as a ZIP file are typically used to import a floorplan into another instance of Extreme Management Center.

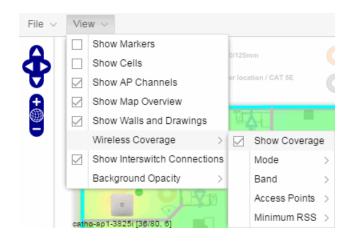
Additionally, by clicking **Edit** in the **File** menu, the map changes to Edit mode and the **Add** submenu is available, from which you can add devices, APs, and map links to the map. Edit mode also allows you to manipulate the existing devices, APs, and map links currently displayed on the map. Click **Cancel Edit** to exit Edit mode. If you made any changes to the map, a dialog box appears from which you can choose to save the changes or exit Edit mode without saving your changes.

#### View Menu

The **View** menu allows you to show or hide parts of your map. The options in the **View** menu do not change the information in the map, only allow you to show or hide additional information.



These options vary depending on the map Type. For example, floorplan maps display additional options, including the image you selected as the background of your map, the grid cells that establish the scale of the floorplan, the AP channels for floorplans, the map overview, the walls and drawings of the building, the wireless coverage within a floorplan, the interswitch connections, and the opacity of the background image.



**NOTE:** The floorplan map type is only available with the NMS-ADV license. For additional information, see Advanced Map Features.

#### Tool Menu

The **Tool** menu allows you to add lines and shapes to your maps. The following table includes descriptions of the various drawing tools accessed from the Tool menu.

Drawing Tool	Definition
	Select Items Click on a line or shape to select it for dragging or modification. Use the yellow drag handle to reposition the item; use the blue vertex to modify the shape. Click anywhere on the map and drag to reposition the map image.
	Draw Polygon Position your cursor where you want to start drawing the polygon shape. Click once and draw the first line of the polygon. Click at each corner of the polygon. Double-click to release the polygon line. When you are finished drawing, right-click to release the draw polygon tool.
	Draw Rectangle Position the cursor where you want the rectangle. Click and drag to draw the rectangle. When you are finished drawing, right-click to release the draw rectangle tool.

Drawing Tool	Definition
2.	Add Text Click the map to open the Enter Text window. When you are finished entering your text, click <b>OK</b> . Position the cursor where you want to place the text and click to add the text to your map. Use the <b>Style</b> menu to change the text appearance.
	Draw Triangle Position the cursor where you want the triangle. Click and drag to draw the triangle. When you are finished drawing, right-click to release the draw triangle tool.
	Draw Line Position your cursor where you want to start drawing the line. Click once and draw the line. Click to change line direction. While drawing, press the Delete key to delete the last vertex in the line. Double-click to release the line. When you are finished drawing, right-click to release the draw line tool.
	Rotate Shape Click on the shape you want to rotate. Use the blue handle to rotate the shape to the desired position. (You can also right-click on an image and select Rotate Shape from the menu.)

#### Pan and Zoom Control

#### Pan Control



The **Pan** control allows you to move left/right and up/down in the map. You can also change the position of the map by clicking and dragging the map in any direction.

#### **Zoom Control**



The **Zoom** control lets you zoom in and out of the map. You can also zoom in and out of the map by rotating the mouse scroll wheel forward and backward, respectively. Clicking the globe icon in the center of the **Zoom** control resets the zoom and positioning for the map to the last view configured in edit mode.

**NOTE:** Changing the location and zoom using these controls and then saving the map saves those orientation changes to the map.

#### Search Field

The **Search** field allows you to search for a wireless client, an AP, or for a device or wired client. Enter a MAC address, IP address, hostname, user name, or AP serial number in the **Search** field and press **Enter** to start a search for a device or wired client.

Clicking the **Refresh** button of the right of the **Search** field refreshes the map, including the position of mobile devices connected to an AP. When you click the **Refresh** button, the position of mobile devices updates according to their most recent location.

For additional information, see <u>Performing a Search</u>.

## Viewing Alarm/Device Status

Maps display an integrated alarm/device status either to the right of a device or AP image, or incorporated as part of a map marker (if you have **Show Markers** selected from the map View menu). For example, the device below is down and a critical alarm is triggered (shown as a device image and as a marker).





Alarm status automatically updates every 30 seconds. Change this status refresh interval in the Extreme Management Center options (Administration > Options > OneView > Map).

- ▼ (Red) Critical There is a critical alarm and the device is down.
- \(\bigcup \) (Orange) Error There is a problem with limited implications on the device.
- (Yellow) Warning There is a condition that might lead to a problem on the device.
- ■ (Blue) Info There is an information-only alarm on the device.
- • (Green) Clear There are no alarms and the device is up.

Hover over a device or AP to view a pop-up that displays the IP address for a device or channels for an AP. Additionally, click the **more** link in the pop-up to

access the or additional information about the AP for a device or AP, respectively.

## Accessing Device Information

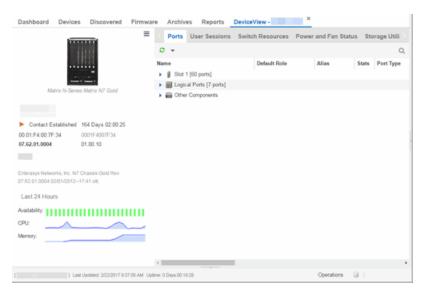
There are two ways to access additional device information from a map.

### **Device Reports**

Launch device information reports from a right-click menu on a device or AP in a map. The menu displays different options based on the device type. You must be in Edit mode to see the **Remove From Map** option.

## Device/AP Details

Right-click on a device in a map and select **DeviceView** or right-click on an AP in a map and select **AP Summary** to open a DeviceView (like the example shown below) or AP PortView window where you can see a device image and other important device information.



Additionally, the DeviceView and AP PortView windows contain tabs with additional information about the device or AP.

#### Link Information

Links are displayed on Topology maps. Each connection type is represented by a different line style:

- Basic links appear as thin green lines with no outlining.
- Shared links appear as basic links when the EAPS domain is not highlighted and appear as thick green lines outlined by a black solid line when you highlight the associated EAPS domain.
- Lag links also appear as thick green lines outlined by a black solid line, but are thicker than shared links and display regardless of what you highlight.
- Blocked links appear as a thin green line (similar to a Basic link) outlined by a
  dashed black line with a red ball icon on the end of the link where the port is
  blocked when you highlight the associated EAPS domain. Blocked links with both
  ports blocked display a red ball icon on both ends of the link. Blocked links appear
  as basic links when the EAPS domain is not highlighted.

2:23 - 3:49

Double-clicking a connection opens the Link Details window from which you can view additional details about the network connection and the devices it links.



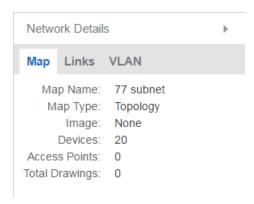
### Network Details Section

The Network Details section is available in topology and geographic maps. It contains up to five tabs, depending on the devices included in the map:

- Map tab Displays information about the map
- <u>Links tab</u> Displays information about the network connections between devices
- VLAN tab Lists any virtual local area networks within the map
- MLAG tab Lists devices configured in a multi-switch link aggregation group
- <u>EAPS tab</u> Lists information about any devices configured with Extreme's Ethernet Automatic Protection Switching feature

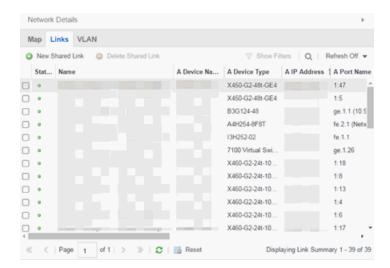
### Map tab

The **Map** tab displays basic information about the map, including the name of the map, the map type, and the background image, as well as the number of devices, APs, and drawings on the map.



#### Links tab

The **Links** tab displays the Link Summary table for maps with one or more network connections, which contains detailed information about the network connections between devices. Selecting one of the links in the table highlights the link in the map.



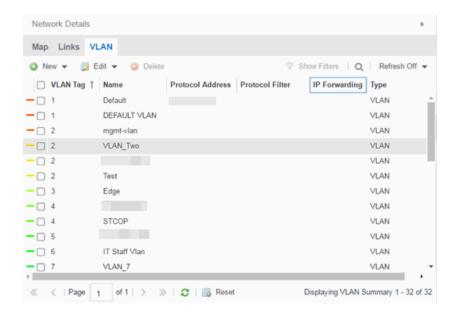
The top of the **Links** tab contains a search field, which allows you to find a particular Link by entering specific criteria. Additionally, you can manually browse links using the scroll bar and page navigation at the bottom of the section.

Double-clicking a link opens the <u>Link Details window</u>.

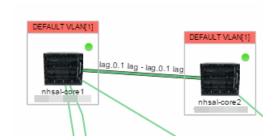
The top of the window displays information about the link, while information about the devices it connects are contained on two tabs, Endpoint 1 and Endpoint 2.

#### **VLAN** tab

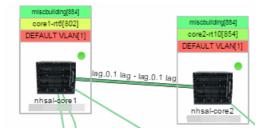
The **VLAN** tab displays VLANs configured as part of devices included in the map. Columns in the **VLAN** tab provide additional information, including the VLAN tag, the name of the VLAN, any protocol filters applied for devices on which the VLAN is configured, and whether or not IP forwarding is enabled for the VLAN.



Selecting the checkbox associated with a VLAN highlights any devices to which that VLAN is assigned by surrounding the device in a box with a color-coded title bar containing the VLAN name.



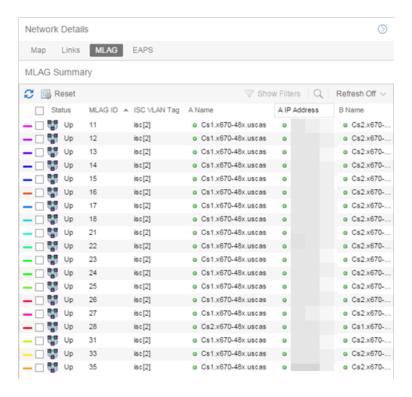
Selecting multiple VLANs assigned to the same device adds a new title bar to the box that displays the VLAN name and associated color.



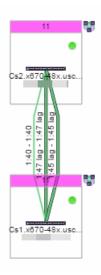
Additionally, from the **VLAN** tab, you can create a new VLAN and create a VLAN protected by an EAPS domain via the New drop-down menu or edit the ports, name, and devices associated with an existing VLAN via the **Edit** drop-down menu. For more information, see How to Create and Edit VLANs.

#### MLAG tab

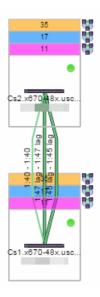
The MLAG Summary tab provides a list of the MLAGs (ports combined as a common logical connection on devices) included in the map. The list provides the MLAG's status, ID, ISC VLAN tag, the names and addresses of the devices configured as part of the MLAG, and the ports on those devices assigned as part of the MLAG. Additionally, the Connected IP column displays the IP of the switch to which the MLAG is connected.



Selecting the checkbox associated with an MLAG highlights any devices containing ports associated with the MLAG by surrounding the device in a box with a color-coded title bar containing the MLAG ID.

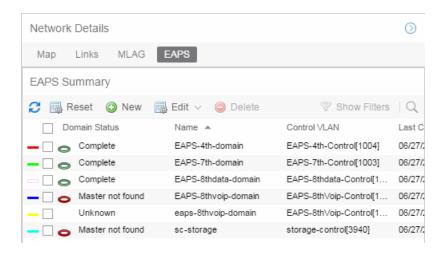


Selecting multiple MLAGs assigned to the same device adds a new title bar to the box containing the VLAN name and associated color.

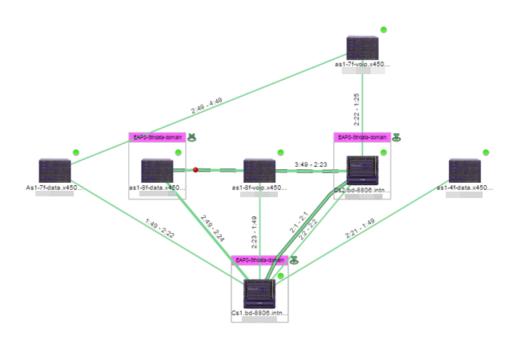


#### **EAPS** tab

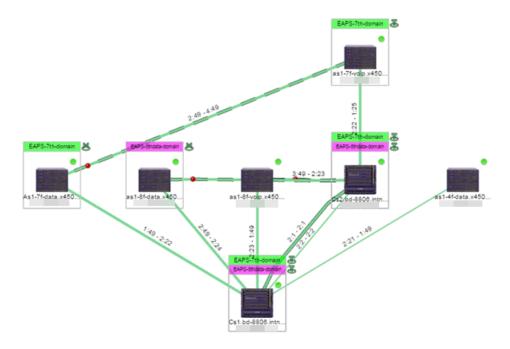
The **EAPS** tab displays a list of the EAPS domains, including their status, name, the control VLAN name, and the IP addresses of the devices utilizing the EAPS domain.



Selecting the checkbox associated with an EAPS domain highlights any devices containing ports associated with the EAPS domain by surrounding the device in a box with a color-coded title bar containing the EAPS name.



Selecting multiple EAPS domains assigned to the same device adds a new title bar to the box containing the EAPS name and associated color.



An icon next to the title bar indicates if the node is a master node, indicated by an "M" icon \$\mathbb{S}\$, or if the node is a transit node, indicated by a "T" icon \$\mathbb{S}\$.

The color of the ring icon indicates the status of the domain:

- Yellow Indicates one or more of the domains is not fully operational, but is in a transitional state or an unknown state (as when the device is SNMP unreachable)
- Red **3** Indicates one or more of the domains is not operational (the device's master domain is in a failed state or a transit node is in a "links down" state)
- Grey Indicates the EAPS domain is disabled

When selecting an EAPS domain, link information is also displayed. A single green line means a link that is not shared, while a dashed line between devices means the link is shared. A red dot icon on a shared link indicates the secondary link is blocked.

You can view additional details about the EAPS domain by right-clicking an EAPS domain on the **EAPS** tab and selecting **EAPS Details** to open the EAPS Detail view.



The top of the EAPS Details view displays a summary of the EAPS domain, identical to the information displayed in the EAPS tab. At the bottom of the window are three sub-tabs, which display additional information:

• **Devices** — Displays information about the devices using the EAPS domain.



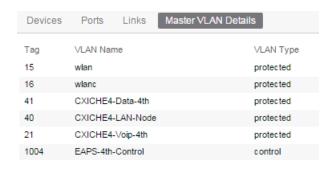
 Ports — Displays information about the shared ports associated with the EAPS domain.



• Links — Displays links between devices using the EAPS domain.



 Master VLAN Details — Displays details about the master VLAN associated with the EAPS domain.



Clicking the **New EAPS Domain** button opens the New EAPS Domain wizard, which allows you to create a new EAPS domain. For additional information, see How to Create a New EAPS Domain.

## Performing a Search

You can search for a wireless client, an AP, a device, or a wired client on the **Search** tab. From the tab, select **Search Maps** from the Search drop-down menu, enter the MAC Address, IP Address, hostname, user name, AP serial number or Access Control custom field information, and press **Enter**.

You can also search for specific wireless clients, access points, devices, and wired clients from different locations in Extreme Management Center, outlined below.

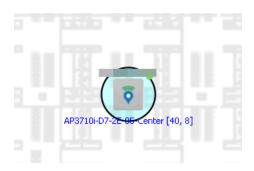
## Finding a Wireless Client

#### From the Search Field on the Network Tab

You can locate a wireless client connected to an AP added to a map by selecting a map or the map navigation tree and use the **Search** field on the **Network** tab. To start a search for a wireless client, enter a MAC address, IP address, hostname, or user name in the map **Search** field and press **Enter**.

The search uses RSS-based (Received Signal Strength) location services to locate the wireless client and display the approximate location of the client on the map. For more information, see Advanced Map Features.

The map opens with the AP centered on the map, with a circle showing the possible area where the client is located. If that information is not available, a square is drawn around the AP last associated with the client.



#### From the Wireless Tab

In addition to using the **Network** tab Search, you can locate a wireless client from the **Wireless** tab. Select a client in the Clients view, right-click and select **Search Maps**. The map opens centered on the AP, with a circle showing the possible area where the client is located. Mouse over the client icon to see a tooltip with client information.

**NOTE:** Tooltip information is based on current data from the wireless domain unless the client icon displays a clock in the center. In that case, the tooltip information is based on historic data from the Wireless > Clients page.

#### Radius Distance Calculation

The following distance calculation defines the radius of the circle displayed around the wireless client located on the map.

Path loss per meter in free space = L1 = 20 \* log (10) (f) - 28

#### where:

- [f] is the frequency in MHz
   (Uses Source SNMP MIB dot11ExtSmtCurrentChannel or if that value is 0, uses MIB dot11ExtSmtCurChanSelectedByAP)
- [L1] is the path loss on distance of 1 meter

Radial distance for location = d(RSS,n) = 10 (pTx - RSS - L1)/(10\*n)

#### where:

- [n] is the coefficient for the environment
- [pTx] is the transmit power (dB)

- [RSS] is the Received Signal Strength
- [d] is the distance in meters

## Finding an Access Point

#### From the Wireless Tab

You can locate an AP from the Access Points table in the **Wireless** tab. Select an AP in the table, right-click and select **Search Maps**. If a map contains the AP, the map opens with the AP centered on the map.

#### From the Reports Page

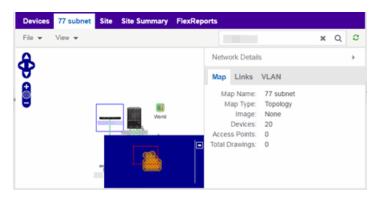
You can locate an AP from the Wireless > APs Summary report on the **Reports** tab. Select an AP in the table, right-click and select **Search Maps**. If a map contains the AP, the map opens with the AP centered on the map.

## Finding a Device

### From the Network Page Search Field

Select a map or the map navigation tree, enter an IP address or hostname for the device in the **Network** tab **Search** box and press **Enter** to start a search.

The search locates a device added to a map. The map centers on the device. The screen shot below shows the results for a search on a specific IP address.



## Finding a Wired Client

#### From the Network Tab Search Field

Select a map or the map navigation tree, enter a MAC address, IP address, hostname, or user name in the **Network** tab **Search** box and press **Enter** to start a

search for a wired client.

The search locates a wired client if the client is Access Control authenticated and is connected to a switch added to a map. The map centers on the wired client.

#### From the Control Tab

You can also locate an Access Control authenticated wired client from the Control > Access Control tab. Select an end-system in the End-Systems view, right-click and select Search Maps. If the end-system is connected to a switch added to a map, the map opens with the end-system centered on the map.

## **Using Map Links**

You can use map links to jump from one map to another. Map links display the name of the map and an aggregated alarm/device status for the linked map. Double-click on the link to go to the linked map. You must be in Edit mode to add a link to a map.

For example, the following map link lets you jump to the Second Floor map. The link is green, indicating that there are no devices with alarms on the Second Floor map.



The following map link lets you jump to the First Floor map. The link is red, indicating that there is an alarm for a device on the First Floor map.



Additionally, you can use map links to display Application data based on Application Analytics network locations. For additional information, see Advanced Map Features.

#### **Related Information**

For information on related topics:

- How to Create and Edit Maps
- Advanced Map Features
- <u>Sites</u>

# **How to Create and Edit Maps**

The Extreme Management Center Maps feature lets you create maps of the devices and wireless access points (APs) on your network. Begin by selecting a background image to serve as a map, such as a building or floor plan, and then position your managed devices and wireless APs on the map. For example, a typical map might present an office floor plan that shows the location of wireless access points.

For introductory information on maps in Extreme Management Center, see Extreme Management Center Maps.

This Help topic provides the following information on creating and editing maps.

- Creating a New Map
- Importing a Map
- Adding Devices/APs from Extreme Management Center Devices and Wireless
  - Add to a Specific Map
  - Add to New Maps Based on Location
- Creating a Manual Link Between Devices
- Adding Map Links
- Setting the Map Scale

For information on creating custom floor plans, advanced location (triangulation), and wireless coverage maps (available with the NMS-ADV license), see Advanced Map Features.

In order to create or edit Maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

### **Creating a Map**

The instructions in this section describe how to create a new Device map.

- 1. Launch Extreme Management Center and click on the **Network** tab.
- 2. Open the **Devices** tab.
- 3. In the left-panel select **Sites**.

4. Right-click a site or map and click Maps/Sites > Create Map.

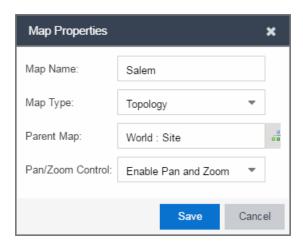
**NOTE:** You cannot create a new map if you are currently editing another map.

5. Enter a name for the map and click **OK**.

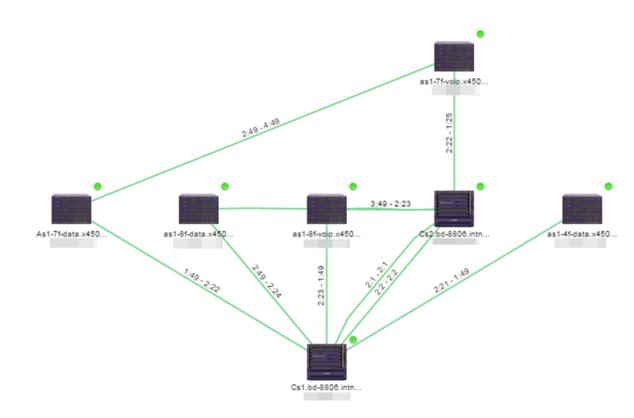
A new map is added to the tree underneath the map you selected and the Maps section of the window opens.

The new map is initially blank unless you create it from a device or AP by selecting the device or AP, clicking the **Menu** icon ( $\equiv$ ) or right-clicking the device or AP and selecting **Maps** > **Create Map**. To begin adding devices, APs and links to the map, proceed to Step 7. Proceed to the following step to edit the map properties.

6. Click **File** > **Properties** to open the Map Properties window from which you can edit the map criteria.



- a. In the Map Name field, change the name for the map, if necessary.
- b. In the Map Type drop-down menu, select the type of map you are creating.
  - Topology (default) A topology map shows the state and speed of the network connections between devices as well as the state of the devices in the network.



Double-clicking a connection opens the Link Details window from which you can view additional details about the network connection and the devices it links.



• Topology - Background — Use a custom image to serve as the background of your map. The Map feature supports images in the .png, .gif, and .jpg format. The maximum image size is 3,000 x 2,000 pixels. Images larger than this are automatically scaled down to the maximum size allowed. To use an image larger than 3,000 x 2,000 pixels, open the NSJBoss.properties file and edit the pixel value of the oneView.maxImageSize=3000x2000 line.

**CAUTION:** Increasing the oneView.maxImageSize value may cause stability issues.

If you select this option, a Map Image field displays under the Map Type field. In the Map Image field, use the drop-down menu to select an image or click the button to open a window where you can select a local image and upload it to the Extreme Management Center server.

**CAUTION:** If you upload a map image and an image with the same name already exists, the existing image is replaced.



• Floorplan — Use the Floorplan map to display coverage of wireless APs within a building floorplan.

If you select Floorplan, select the map Environment, which is the type of environment where your network devices are physically located. If your map includes wireless APs, the environment is used for RSS-based (Received Signal Strength) location services to help determine the radius of the circle displayed around an AP following a wireless client search. The radius shows the possible area where the client is located. For example, if you select open space environment, then the radius of the circle is larger than if you select brick walls environment because the AP's radio frequencies are not be obstructed by any walls, and the area where a client might be located is larger. See Finding a Wireless Client for more information.

• Open space — The wireless APs are located in an environment with no walls or cubicles.

- Office cubicles The wireless APs are located in an environment with cubicle offices present.
- Drywall The wireless APs are located in an environment where the office wall composition is drywall.
- Brick walls The wireless APs are located in an environment where there are brick walls present.
- Custom For customers with a NMS-ADV license, use this option to create custom floor plans. For more information, see Advanced Map Features.

An additional Floor Plan option is available for users with the Extreme Management Center NMS-ADV license. For information on creating a custom floor plan design, see Designing a Floor Plan.

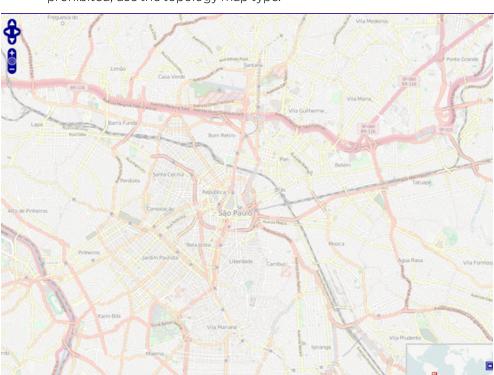
A Map Image field is displayed under the Environment field. In the Map Image field, use the drop-down menu to select an image or click Add (3) to open a window where you can select a local image and upload it to the Extreme Management Center server.

**NOTE:** If you upload a map image and an image with the same name already exists, the existing image is replaced.

The Map feature supports images in the .png, .gif, and .jpg format. The maximum image size is  $3,000 \times 2,000$  pixels. Images larger than this are automatically scaled down to the maximum size allowed. To use an image larger than  $3,000 \times 2,000$  pixels, open the NSJBoss.properties file and edit the pixel value of the oneView.maxImageSize= $3000 \times 2000$  line.

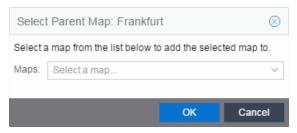
**CAUTION:** Increasing the oneView.maxImageSize value may cause stability issues and performance issues when generating a heatmap.

 Geographic — Displays a global or regional map where network locations are shown geographically.



**NOTE:** The geographic map type is hosted by OpenStreetMap on an external server. For users with security concerns or if access to third-party servers is prohibited, use the topology map type.

c. Use the button to select the Parent Map, the map the new map is nested under in the Maps navigation tree. Changing the map's parent saves the current map properties and updates the map tree.



- d. Click Save.
- e. Select the Pan/Zoom Control option. This option determines whether or not the Pan and/or Zoom controls are available when viewing the map. (Pan and Zoom are always available while editing a map.) This allows you to disable the controls for fixed maps, like world or city maps. For example, if a person viewing a map changes the location and zoom using these controls, those

changes are saved and presented to the next person who views the map. This might create confusion over what the map is designed to display.



The Pan control allows you to move left/right and up/down in the map.



The Zoom control lets you zoom in and out of the map.

7. Add your devices, APs, or Links to the map you are currently editing by clicking File > Add > Devices/APs/Map Link. This opens the Add window.



Use the **Search** icon to locate a specific device or AP in the Add Device or Add AP windows, respectively, or select another Map to which to link from the drop-down menu in the Add Link To Map window. Click the **Add** button to add the device, AP, or link to your network map.

- 8. Once your devices and/or APs are located on your map, manually manipulate the devices, APs, and links on the map, or organize them automatically by clicking **View** > **Automatic Layout**. The Device Layout window opens. Select one of the following layouts to automatically organize the devices, APs and links on your map:
  - Natural Organizes devices, APs, and links such that the fewest number of network connections overlap.
  - Hierarchical Organizes devices, APs, and links in a tree pattern.
  - Circular Organizes devices, APs, and links in a circular pattern.
- 9. Click File > Save button to save the map.

**NOTE:** Map devices and APs do not show their current status until you save the map.

10. The map is now available for viewing by selecting it in the navigation tree. To edit a map, right-click on the map and select **Maps** > **Edit Map** or click the **Edit** button in the Map Properties panel.

### Importing a Map

You can also import a saved map by performing the following steps.

- 1. Launch Extreme Management Center and click on the **Network** tab.
- 2. Open the **Devices** tab.
- 3. Right-click a map in the left-panel Groups/Maps Navigation Tree and select **Maps** > **Import Map**.
  - The Import Map window opens.
- 4. Navigate to the Map file on your local drive or network drive.
- 5. Configure your import options.
- 6. Click Import.

# Adding Devices/APs from Extreme Management Center Devices and Wireless

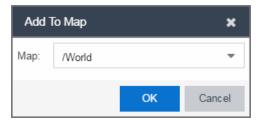
You can quickly add devices and APs to your maps directly from the Devices list or from the navigation tree on the Extreme Management Center **Network** and **Wireless** tabs. You can add them to a specific map, or create new maps based on device or AP system location.

### Add to a Specific Map

Use these steps to add devices or APs to a map you created. For example, use these steps to search for all your S-Series devices on the **Network** tab and add them to a map.

- 1. On the **Network > Devices** tab, select **All Devices** in the drop-down menu in the left-panel.
- Right-click on one or more devices and select Maps > Add to Map (as shown below).
   On the Wireless tab, click on the Access Points report, right-click on one or more APs, and select Add to Map.

3. In the Add to Map window, use the drop-down menu to select the desired map. Click **OK** to add the devices or APs to the map.



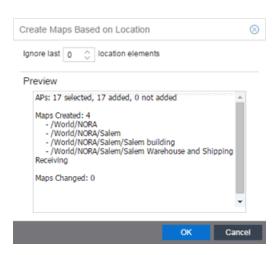
- 4. Open the Maps page and select the map to which you added the devices. Right-click on the map and select **Edit Map**. You can now position the devices as desired.
- 5. Click the **Save** button to save the device to the map.

#### Add to New Maps Based on Location

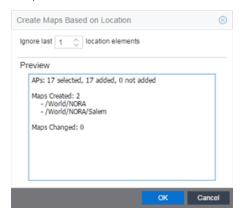
Use these steps to add devices or APs to new maps based on well-named system locations that reflect the desired map structure. For example, if your devices are assigned system locations according to the following structure: US/Boston/Third Floor/Closet One/Rack One/Shelf One, typically, a map would be created to the Third Floor level, and then you manually position the devices in the correct location on the map.

- On the Network > Devices tab, right-click on one or more devices and select Maps > Create Maps for Locations.
  - On the **Wireless** tab, click on the Access Points report, right-click on one or more APs, and select **Maps** > **Create Maps for Locations**.
- 2. The Create Maps Based on Location window opens. The window contains a preview panel displaying the number of maps and the map titles that result, based on the system locations of your selected devices or APs.

For example, as shown in the following screen shot, you are adding 9 APs to a map. This creates eight new maps based on the access points' system location structure: NORA, Salem, Salem building, and Salem Warehouse and Shipping.



If you want all the devices on one map, set the Location Option to ignore the last 1 location elements, which is the Salem building location. If you do that, then only two maps are created: NORA and Salem.



- 3. Click **OK** to create the maps and add the APs.
- Open the World Site navigation tree in the left-panel and locate the new maps.
   Right-click on the map and select Maps > Edit Map. You can now position the APs as desired.
- 5. Click the **Save** button to save the devices/APs to the map.

## **Creating a Manual Link Between Devices**

You can manually create links between devices on a map.

1. Right-click one of the devices to which you are adding the link.

#### 2. Select Create Link.

The Create a Manual Link window displays.

- 3. Expand the device in the **Name** column of the From Port section of the window and select the port to which the link connects.
- 4. Select the other device to which the link connects in the **Select Device** drop-down menu.
- 5. Expand the device in the **Name** column of the To Port section of the window and select the port to which the link connects.
- 6. Click **OK** to add the link to the map.

**NOTES:** The **Link State** for a manual link is derived from the **Status** of the ports to which it connects.

Delete a manual link via the Link Details window by double-clicking the link in the map.

## **Adding Map Links**

You can use map links to jump from one map to another. Map links display the name of the map and an aggregated alarm/device status for the linked map. Double-click on the link to go to the linked map.

For example, the following map link lets you jump to the Second Floor map. The link is green, indicating there are no devices with alarms on the Second Floor map.



The following map link lets you jump to the First Floor map. The link is red, indicating there is an alarm for a device on the First Floor map.



Use the following steps to add a link to a map.

1. In the Maps navigation tree, right-click on the map from which you want to link and select Maps > Edit Map or click File > Edit button in the map properties panel.

- 2. The map's property panel opens in Edit mode. Click File > Add > Map Link.
- 3. The Add Link to Map window opens.



- 4. From the Map drop-down menu, select the map to which you want to link.
- 5. Enter information in **Location** about the location to which the link connects and click **OK**.
- 6. The map link is added to the map and can be repositioned, if desired.
- 7. Click the **Save** button to save the map and close the properties panel.

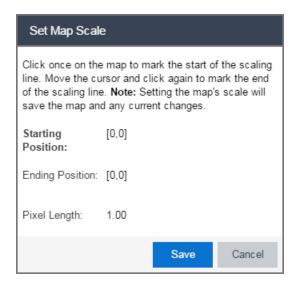
## **Setting the Map Scale**

The map scale appears in the lower left corner of a map and can be changed to accurately reflect your map image.

Use the following steps to set the scale for a map.

- In the Maps page's navigation tree, right-click on the map and select Maps > Edit Map or click the File > Edit button in the map properties panel.
- 2. Click on the map scale in the map's footer panel to open the Set Map Scale window. (Users with the Extreme Management Center NMS-ADV license can access the Set Map Scale window from the Tools menu.)





- 3. To set the scale, you must measure something in the map using a scaling line, and then set the measurement for the line. For example, in an office floor plan measure a scaling line on the opening of an office. If you know the office doors are 33 inches wide, enter that as the scaling line measurement.
  - a. Click once on the map to mark the start of the scaling line. Move the cursor and click again to mark the end of the scaling line.
  - b. Enter the line length and units.
- 4. Click Save. The map scale is automatically adjusted and the map is saved.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Add Devices and APs to Maps**

# Adding Devices/APs from Extreme Management Center Devices and Wireless

Using the Extreme Management Center Maps feature, you can quickly add devices and wireless access points (APs) to your maps directly from the Devices

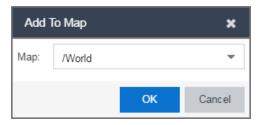
list or from the navigation tree on the Extreme Management Center **Network** and **Wireless** tabs. You can add them to a <u>specific</u> map, or <u>create new maps</u> based on device or AP system location.

In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

#### Add to a Specific Map

Use these steps to add devices or APs to a map you created. For example, use these steps to search for all your S-Series devices on the **Network** tab and add them to a map.

- 1. On the **Network > Devices** tab, select **All Devices** in the drop-down menu in the left-panel.
- Right-click on one or more devices and select Maps > Add to Map (as shown below).
   On the Wireless tab, click on the Access Points report, right-click on one or more APs, and select Add to Map.
- 3. In the Add to Map window, use the drop-down menu to select the desired map. Click **OK** to add the devices or APs to the map.



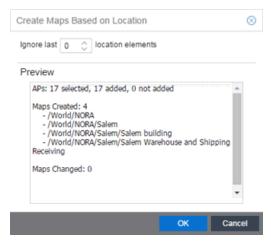
- 4. Open the Maps page and select the map to which you added the devices. Right-click on the map and select **Edit Map**. You can now position the devices as desired.
- 5. Click the **Save** button to save the device to the map.

### Add to New Maps Based on Location

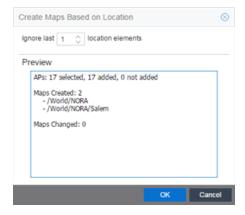
Use these steps to add devices or APs to new maps based on well-named system locations that reflect the desired map structure. For example, if your devices are assigned system locations according to the following structure: US/Boston/Third Floor/Closet One/Rack One/Shelf One, typically, a map would be created to the Third Floor level, and then you manually position the devices in the correct location on the map.

- On the Network > Devices tab, right-click on one or more devices and select Maps > Create Maps for Locations.
  - On the **Wireless** tab, click on the Access Points report, right-click on one or more APs, and select **Maps** > **Create Maps for Locations**.
- 2. The Create Maps Based on Location window opens. The window contains a preview panel displaying the number of maps and the map titles that result, based on the system locations of your selected devices or APs.

For example, as shown in the following screen shot, you are adding 9 APs to a map. This creates eight new maps based on the access points' system location structure: NORA, Salem, Salem building, and Salem Warehouse and Shipping.



If you want all the devices on one map, set the Location Option to ignore the last 1 location elements, which is the Salem building location. If you do that, then only two maps are created: NORA and Salem.



3. Click **OK** to create the maps and add the APs.

- 4. Open the World Site navigation tree in the left-panel and locate the new maps.
- 5. Right-click on the map and select **Maps** > **Edit Map**. You can now position the APs as desired.
- 6. Click the **Save** button to save the devices/APs to the map.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Create Maps Using the Map Tab**

The Extreme Management Center Maps feature lets you create maps of the devices and wireless access points (APs) on your network. Begin by selecting a background image to serve as a map, such as a building or floor plan, and then position your managed devices and wireless APs on the map. For example, a typical map might present an office floor plan that shows the location of wireless access points.

In order to create maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

### **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

### Creating a Map

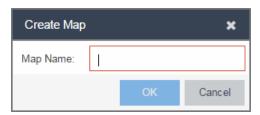
To create a new Device map:

1. In the left-panel Groups/Maps navigation tree, right-click on the World Site (or any other map in the tree) and select Maps > Create Map.

**NOTE:** You cannot create a new map if you are currently editing another map.

The Create Map window, shown below, opens.

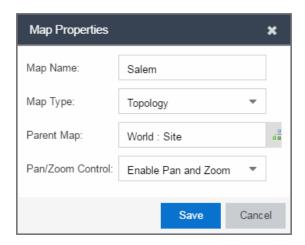
2. Enter a name for the map and click **OK**.



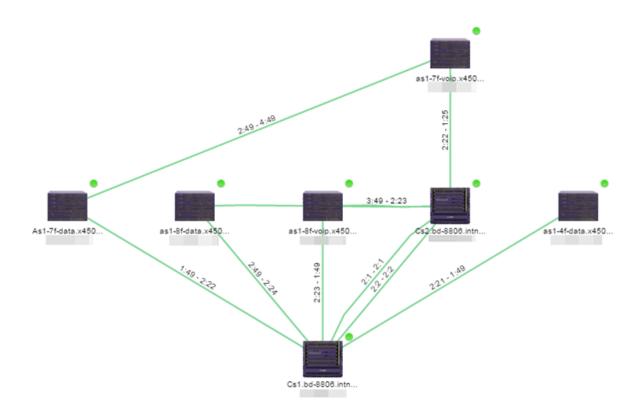
A new map is added to the tree underneath the map you selected and the Maps section of the window opens.

The new map is initially blank unless you create it from a device or AP by selecting the device or AP, clicking the **Menu** icon ( $\equiv$ ) or right-clicking the device or AP and selecting **Maps** > **Create Map**. To begin adding devices, APs and links to the map, proceed to Step 4.

3. Click **File** > **Properties** to open the Map Properties window from which you can edit the map criteria.



- a. In the Map Name field, change the name for the map, if necessary.
- b. In the Map Type drop-down menu, select the type of map you are creating:
  - Topology (default) A topology map shows the state and speed of the network connections between devices as well as the state of the devices in the network.



Double-clicking a connection opens the Link Details window from which you can view additional details about the network connection and the devices it links.



 Topology - Background — Use a custom image to serve as the background of your map. The Map feature supports images in .png, .gif, and .jpg formats. The maximum image size is 3,000 x 2,000 pixels. Images larger than this are automatically scaled down to the maximum size allowed.

If you select this option, a Map Image field displays under the Map Type field. In the Map Image field, use the drop-down menu to select an image or click the button to open a window where you can select a local image and upload it to the Extreme Management Center server.

**CAUTION:** If you upload a map image and an image with the same name already exists, the existing image is replaced.



• Floorplan — Use the Floorplan map to display coverage of wireless APs within a building floorplan.

If you select Floorplan, select the map Environment, which is the type of environment where your network devices are physically located.

If your map includes wireless APs, the environment is used for RSS-based (Received Signal Strength) location services to help determine the radius of the circle displayed around an AP following a wireless client search. The radius shows the possible area where the client is located. For example, if you select open space environment, then the radius of the circle is larger than if you select brick walls environment because the AP's radio frequencies are not being obstructed by any walls, and the area where a client might be located is larger.

• Open space — The wireless APs are located in an environment with no walls or cubicles.

- Office cubicles The wireless APs are located in an environment with cubicle offices present.
- Drywall The wireless APs are located in an environment where the office wall composition is drywall.
- Brick walls The wireless APs are located in an environment where there are brick walls present.
- Custom For customers with a NMS-ADV license, use this option to create custom floorplans.

An additional Floor Plan option is available for users with the Extreme Management Center NMS-ADV license.

A Map Image field is displayed under the Environment field. In the Map Image field, use the drop-down menu to select an image or click Add (3) to open a window where you can select a local image and upload it to the Extreme Management Center server.

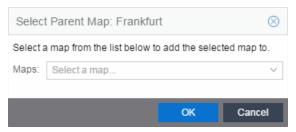
**NOTE:** If you upload a map image and an image with the same name already exists, the existing image is replaced.

 Geographic — Displays a global or regional map where network locations are shown geographically.

**NOTE:** The geographic map type is hosted by OpenStreetMap on an external server. For users with security concerns or if access to third-party servers is prohibited, use the topology map type.



c. Use the button to select the Parent Map, the map the new map is nested under in the Maps navigation tree. Changing the map's parent saves the current map properties and updates the map tree.



- d. Click Save.
- e. Select the Pan/Zoom Control option. This option determines whether or not the Pan and/or Zoom controls are available when viewing the map. (Pan and Zoom are always available while editing a map.) This allows you to disable the controls for fixed maps, like world or city maps. For example, if a person viewing a map changes the location and zoom using these controls, those changes are saved and presented to the next person who views the map. This might create confusion over what the map is designed to display.



The Pan control allows you to move left/right and up/down in the map.



The Zoom control lets you zoom in and out of the map.

4. Add your devices, APs, or Links to the map you are currently editing by clicking **File** > Add > Devices/APs/Map Link. This opens the Add window.



Use the **Search** icon to locate a specific device or AP in the Add Device or Add AP windows, respectively, or select another Map to which to link from the drop-down menu in the Add Link To Map window. Click the **Add** button to add the device, AP, or link to your network map.

- Once your devices and/or APs are located on your map, manually manipulate the devices, APs, and links on the map, or organize them automatically by clicking View > Automatic Layout. The Device Layout window opens. Select one of the following layouts to automatically organize the devices, APs and links on your map:
  - Natural Organizes devices, APs, and links such that the fewest number of network connections overlap.
  - Hierarchical Organizes devices, APs, and links in a tree pattern.
  - Circular Organizes devices, APs, and links in a circular pattern.
- 6. Click File > Save button to save the map.

**NOTE:** Map devices and APs do not show their current status until you save the map.

7. The map is now available for viewing by selecting it in the navigation tree. To edit a map, right-click on the map and select Maps > Edit Map or click the Edit button in the Map Properties panel.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Edit Maps**

The Extreme Management Center Maps feature lets you edit newly created maps of the devices and wireless access points (APs) on your network.

In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

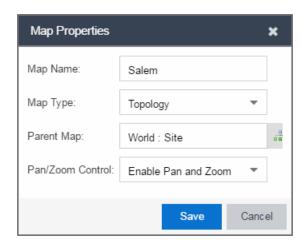
### **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

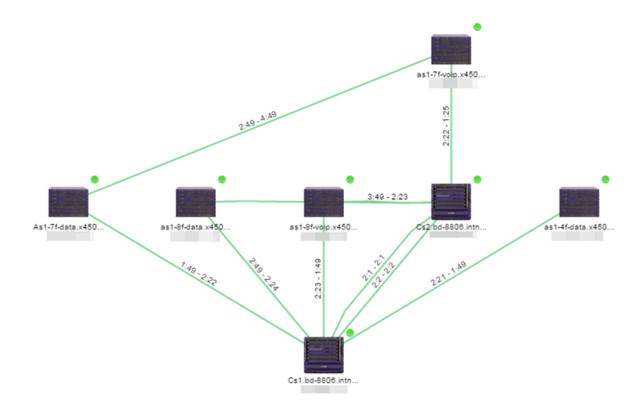
## **Editing a Map**

To edit a new Device map properties:

- Select a new map from the left-panel. The new map is initially blank unless you create it from a device or AP by selecting the device or AP, clicking the Menu icon (
   ■) or right-clicking the device or AP and selecting Maps > Create Map.
- 2. Click **File** > **Properties** to open the Map Properties window from which you can edit the map criteria.



- a. In the Map Name field, change the name for the map, if necessary.
- b. In the Map Type drop-down menu, select the type of map you are creating.
  - Topology (default) A topology map shows the state and speed of the network connections between devices as well as the state of the devices in the network.



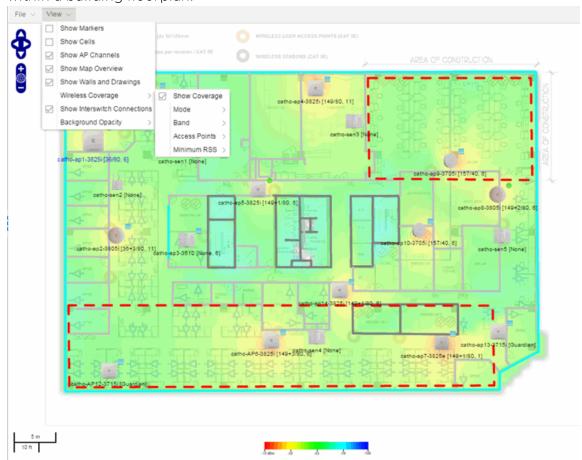
Double-clicking a connection opens the Link Details window from which you can view additional details about the network connection and the devices it links.



 Topology - Background — Use a custom image to serve as the background of your map. The Map feature supports images in the .png, .gif, and .jpg format. The maximum image size is 3,000 x 2,000 pixels. Images larger than this are automatically scaled down to the maximum size allowed.

If you select this option, a Map Image field displays under the Map Type field. In the Map Image field, use the drop-down menu to select an image or click the button to open a window where you can select a local image and upload it to the Extreme Management Center server.

**CAUTION:** If you upload a map image and an image with the same name already exists, the existing image is replaced.



• Floorplan — Use the Floorplan map to display coverage of wireless APs within a building floorplan.

If you select Floorplan, select the map Environment, which is the type of environment where your network devices are physically located.

If your map includes wireless APs, the environment is used for RSS-based (Received Signal Strength) location services to help determine the radius of the circle displayed around an AP following a wireless client search. The radius shows the possible area where the client is located. For example, if you select open space environment, then the radius of the circle is larger than if you select brick walls environment because the AP's radio frequencies are not be obstructed by any walls, and the area where a client might be located is larger.

• Open space — The wireless APs are located in an environment with no walls or cubicles.

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- Custom For customers with a NMS-ADV license, use this option to create custom floorplans.

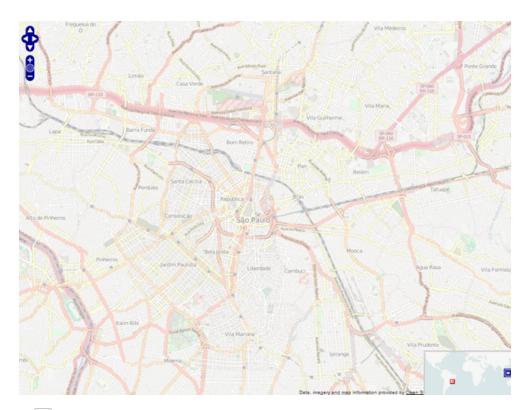
An additional Floor Plan option is available for users with the Extreme Management Center NMS-ADV license.

A Map Image field is displayed under the Environment field. In the Map Image field, use the drop-down menu to select an image or click Add (③) to open a window where you can select a local image and upload it to the Extreme Management Center server.

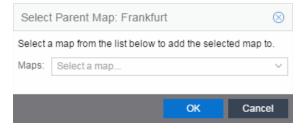
**NOTE:** If you upload a map image and an image with the same name already exists, the existing image is replaced.

 Geographic — Displays a global or regional map where network locations are shown geographically.

**NOTE:** The geographic map type is hosted by OpenStreetMap on an external server. For users with security concerns or if access to third-party servers is prohibited, use the topology map type.



c. Use the button to select the Parent Map, the map the new map is nested under in the Maps navigation tree. Changing the map's parent saves the current map properties and updates the map tree.



- d. Click Save.
- e. Select the Pan/Zoom Control option. This option determines whether or not the Pan and/or Zoom controls are available when viewing the map. (Pan and Zoom are always available while editing a map.) This allows you to disable the controls for fixed maps, like world or city maps. For example, if a person viewing a map changes the location and zoom using these controls, those changes are saved and presented to the next person who views the map. This might create confusion over what the map is designed to display.



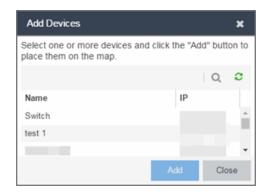
The Pan control allows you to move left/right and up/down in the map.



The Zoom control lets you zoom in and out of the map.

## Adding Devices, APs and Links to a Map

 Click File > Add > Devices/APs/Map Link to add your devices, APs, or Links to the map you are currently editing. This opens the Add window.



- 2. Use the **Search** icon to locate a specific device or AP in the Add Device or Add AP windows, respectively, or select another Map to which to link from the drop-down menu in the Add Link To Map window. Click the **Add** button to add the device, AP, or link to your network map.
- 3. Once your devices and/or APs are located on your map, manually manipulate the devices, APs, and links on the map, or organize them automatically by clicking View > Automatic Layout. The Device Layout window opens. Select one of the following layouts to automatically organize the devices, APs and links on your map:
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  - Hierarchical Organizes devices, APs, and links in a tree pattern.
  - Circular Organizes devices, APs, and links in a circular pattern.
- 4. Click **File > Save** button to save the map.

**NOTE:** Map devices and APs do not show their current status until you save the map.

5. The map is now available for viewing by selecting it in the navigation tree. To edit a map, right-click on the map and select Maps > Edit Map or click the Edit button in the Map Properties panel.

#### **Related Information**

- Extreme Management Center Maps
  - Types of Maps
  - Navigate Map Tab
    - Network Details Overview
    - EAPS Summary Tab
    - Link Summary Tab
    - VLAN Summary Tab
    - MLAG Summary Tab
    - VPLS Summary Tab
  - Search Maps
  - Create Maps
  - Add Devices or APs to Maps
  - Add Links Between Devices and Maps
  - Import Maps
  - Export Maps
  - Set Map Scale
- Advanced Map Overview
  - Design Map Floorplans
  - Display Map Application Data
  - Locate Wireless Clients
  - View Wireless Coverage

# **Advanced Map Features Overview**

The **Network** > **Devices** tab contains Map features that let you create geographic and topological maps of the devices and floor plans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) include custom floor plan design, triangulated wireless client location, and wireless coverage maps to identify coverage trouble spots for your wireless network.

#### **Overview**

Extreme Management Center advanced Map features provide the following enhanced functionality:

- Detailed Floor Plans Advanced map functionality lets you create detailed floor plans for both your wired and wireless networks. Using floor plans provides greater accuracy in calculations of wireless client location and displays wireless device coverage. You can upload and modify existing floor plans or create new floor plans from scratch. Use the Map drawing tools and menus to specify wall types, material, and thickness and then configure AP locations, type, and orientation.
- Wireless Location Advanced location (triangulation) enhances client location results, improving visibility when investigating wireless trouble spots. Colored distribution displays high, medium, and low confidence locations, with the client icon displayed in the highest confidence location. Using floor plan data, a single client's location is triangulated based on the client's contact with multiple access points in the covered area. The floor plan wall type information helps determine the degradation of signal strength that occurs as a wireless radio signal passes through the walls. This helps define the probable distance of a client from a given access point. You need at least three access points to report triangulated location. You can also view time-lapse location coverage for a client, using historic triangulated location results.
- Wireless Coverage This feature provide a graphical view of wireless coverage, allowing quick identification of possible coverage trouble spots. Wireless coverage is displayed using different colors to indicate radio signal strength based on the distance from access points included on the map. Coverage is determined by computing the approximate radio signal strength at fixed distances from access

- points, with floor plan and wall information used to provide accuracy in the signal strength computation.
- Import and Export Maps The map import function gives you the ability to import Ekahau maps into floor plan maps. This function also lets you export floor plan maps to a ZIP file.
- Show Application Data in Maps Use map links tied to Application Analytics network locations to display network application flow data in a map.

## **Prerequisites**

Review the following prerequisites for using the Extreme Management Center advanced Map features:

- To access the advanced Map features, the Extreme Management Center server must be running version 6.2 with an Extreme Management Center (NetSight) Advanced license (NMS-ADV).
- In order to create or edit Maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

The following requirements pertain to wireless location and coverage features:

- The ExtremeWireless Controller must be a model C25 or better, running firmware version 8.31 or higher.
- The Location Engine on the wireless controller must be enabled. (For information on how to enable the Location Engine, refer to the *Extreme Networks Wireless Convergence Software User Guide.*)
- The Access Points must be model 37xx, 38xx, or 39xx.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# **Advanced Map Features**

The **Network > Devices** tab contains Map features that let you create geographic and topological maps of the devices and floorplans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) include custom floorplan design, triangulated wireless client location, and wireless coverage maps to identify coverage trouble spots for your wireless network.

This Help topic provides the following information:

- Overview of Advanced Map Features
- Prerequisites
- Designing a Floorplan
  - Drawing Tools
  - Configure Area Window
  - Style Menu
- Wireless Client Location
  - Time-Lapse Location
- Wireless Coverage
- Import and Export Maps
  - Importing Maps
  - Exporting Maps
- Show Application Data
  - Adding a Map Link with Location
- Wireless Map Limits

For information on viewing and searching maps, see View and Search Maps.

#### **Overview**

Extreme Management Center advanced Map features provide the following enhanced functionality:

- **Detailed Floorplans** Advanced map functionality lets you create detailed floorplans for both your wired and wireless networks. Using floorplans provides greater accuracy in calculations of wireless client location and displays wireless device coverage. You can upload and modify existing floorplans or create new floorplans from scratch. Use the Map drawing tools and menus to specify wall types, material, and thickness and then configure AP locations, type, and orientation.
- Wireless Location Advanced location (triangulation) enhances client location results, improving visibility when investigating wireless trouble spots. Colored distribution displays high, medium, and low confidence locations, with the client icon displayed in the highest confidence location. Using floorplan data, a single client's location is triangulated based on the client's contact with multiple access points in the covered area. The floorplan wall type information helps determine the degradation of signal strength that occurs as a wireless radio signal passes through the walls. This helps define the probable distance of a client from a given access point. You need at least three access points to report triangulated location. You can also view time-lapse location coverage for a client, using historic triangulated location results.
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# **Designing a Floorplan**

You can design and enhance floorplans of your wired and wireless network environment by editing your maps using the drawing and style tools. These editing tools allow you to create detailed visual representations of your network. You can also use floorplans to provide greater accuracy in the calculation of AP client location and in determining signal strength coverage for the wireless devices on your network.

**NOTE:** You can only use an AP in one floorplan.

Managed wireless controllers are automatically synchronized to match map floorplan data. If the floorplan data defined in Extreme Management Center maps is not consistent with data on the controller, the controller is updated accordingly.

**NOTE:** To prevent the automatic synchronization between Extreme Management Center maps and controllers, go to the **Administration** > **Diagnostics** tab, access System > Map Server Details from the left-panel and select the **Do Not Upload Maps** checkbox. Selecting this checkbox also prevents manually triggered map changes from being uploaded to a controller.

In floorplan design, use the map drawing tools to draw walls (or other objects) over an existing map image or on a blank canvas. The Style menu allows you to specify wall thickness, color, and wall materials.

The wall information from the floorplan is used to help determine the degradation of signal strength that occurs as a wireless radio signal passes through the walls, and helps define the probable distance of a client from a

given access point. Extreme Management Center uses the wall information to provide accuracy in determining wireless device signal strength.

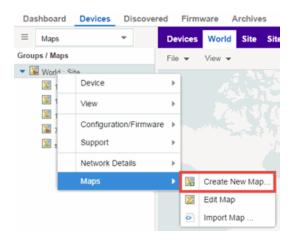
A floorplan can be created with or without a reference background image, however it is much easier to use the drawing features with an existing image. (The Map feature supports images in the .png, .gif, and .jpg formats.) For example, you can trace the outline of a floorplan image using the drawing tools to provide the wall information used for wireless calculations. You can use the Style and Wall menus to specify different wall material types, wall thickness, and wall color to customize the appearance of the floorplan.

When editing a floorplan, use the View menu to select whether to view or hide the background image, map cells, floorplan walls and drawings, devices and APs, and interswitch connections. You can also set the background image opacity.

The following steps provide a workflow for creating a floorplan showing the exterior and interior walls of a building. By drawing the walls over an existing floorplan image, you can add information that provide greater accuracy in wireless calculations.

#### 1. Create and configure a new map.

- a. Launch Extreme Management Center and click on the **Network > Devices** tab.
- b. In the left-panel Groups/Maps navigation tree, right-click on the World map (or any other map that you want as the parent of the new map) and select
   Maps > Create New Map.



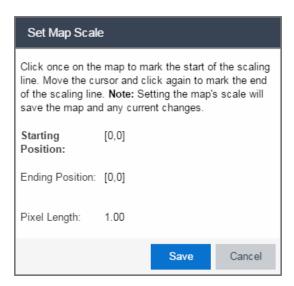
The Create New Map window opens.

- c. Enter a name for the Map.
- d. Open the Map Properties window by clicking File > Properties.

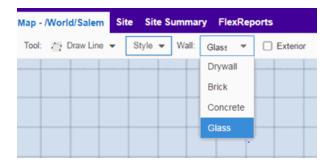


- e. Change the Map Type drop-down menu to Floorplan.
- f. Set the **Environment** option to **Custom**. This allows you to draw walls over the existing image.
- g. Upload the floorplan image you want to use in the **Map Image** field. The Map feature supports images in the .png, .gif, and .jpg formats. The maximum image size is 890 x 670 pixels. Images that are larger than this are automatically scaled down to the maximum size allowed.
- h. Set the AP Height property. This value is the distance from the floor to the AP position on the wall or ceiling in meters. This is a single value used for all access points. Setting a reasonable value helps with the accuracy of the location feature. The default for this value is three meters, which is at the top of a wall with a nine foot ceiling.
- i. Click **Save** to save the map and display the image.
- 2. **Set the map scale.** It is important to set the scale before adding devices or walls, since changing the scale later may cause the object positions to be realigned. Try to make the scale as accurate as possible, as this affects triangulation accuracy.
  - a. Click File > Edit to open the map in edit mode.
  - b. Click on the map scale in the map's footer panel to open the Set Map Scale window. (You can also access the Set Map Scale window from the Tools menu.)





- c. To set the scale, you must measure something in the map using a scaling line, and then set the measurement for the line. For example, in an office floorplan you could measure a scaling line on the opening of an office. If you know that the office doors are 33 inches wide, enter that as the scaling line measurement.
  - i. Click once on the map to mark the start of the scaling line. Move the cursor and click again to mark the end of the scaling line.
  - ii. Enter the line length and units.
- d. Click **OK**. The map scale is automatically adjusted and the map is saved.
- 3. **Draw floorplan walls.** Click the **Edit** button to open the map in edit mode. By default you see a grid of cells displayed over the background image. (It can be turned off in the **View** menu.) This grid can help with positioning walls and access points. Add walls to the floorplan using the drawing tools accessed from the **Tools** menu (at the upper left corner of the Map main view).
  - a. Define an exterior wall. The exterior wall is used to define the floorplan area included in wireless client location and wireless coverage maps, and should be drawn around the entire perimeter of the floorplan area, without any gaps.
  - b. Select the appropriate drawing tool from the **Tools** menu. Use the Style menu to configure the wall color, thickness, and transparency. Select the wall material using the Wall drop-down menu and select the checkbox to specify that the wall is an exterior wall.

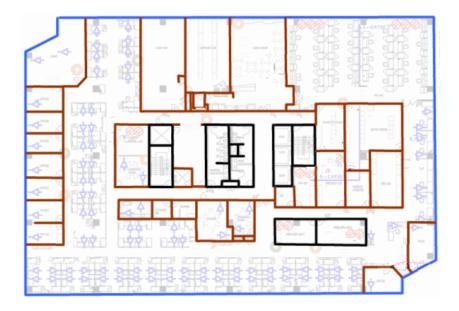


- c. Draw the exterior wall using the selected drawing tool. You can double-click or hit **Escape** to terminate the drawing.
- d. Use these same steps to draw the remaining walls on your floorplan. Be sure to deselect the **Exterior** checkbox for the other walls.

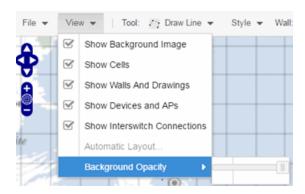
You can trace over existing walls on the floorplan or add new walls, if necessary. Focus on high attenuation walls like concrete or large sections of glass. It is not necessary to incorporate walls and structures that do not fully divide the space, such as half-walls or cubicles.

Ensure that the wall positioning is as accurate as possible, and define the proper material for each wall. Select a material that most closely represents the actual wall construction if it is different than the available options. Keep your colors consistent for the various wall types. The more accurately the map reflects the true environment, the more precise the wireless location and coverage results are in the map.

To remove a line or shape, click **Select Items** in the **Tool** menu, select the shape, and press **Delete**, or right-click on the shape and select **Remove from Map** from the menu. Use the Ctrl+Z key combination to restore deleted items back to the map. Selecting Ctrl+Z multiple times undoes multiple deleted items in the reverse order in which you deleted them.



e. While editing, use the **View** menu to select whether to view or hide the background image, map cells, floorplan walls and drawings, devices and APs, and interswitch connections. You can also select an automatic layout and set the background image opacity.



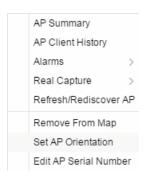
4. Add your APs to the map. In Edit mode, a panel that lists equipment available to add to the map is visible beneath the properties panel. The display is filtered on either the currently discovered devices or the APs known to wireless controllers on your network, depending on your selection (APs or Devices) in the panel title bar. You can use the search field to locate a specific device or AP.

Drag the desired devices and APs onto the map area and position them to produce your network map. Be sure the APs are in the correct location, so your location and coverage maps are accurate. The center of the image is roughly the position of the



AP. Be sure to place an AP on the correct side of a wall.

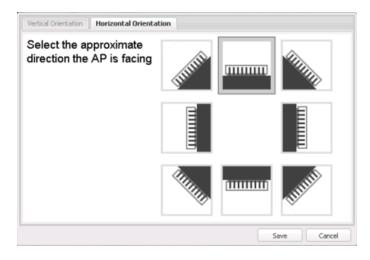
- 5. Set AP orientation.
  - a. Right-click on an AP in the map and select Set AP Orientation.



b. Click on the **Vertical Orientation** tab to set whether the AP is on the ceiling or wall.



c. If the AP is on a wall, the **Horizontal Orientation** tab appears and allows you to select the approximate direction the AP is facing.



d. Click **Save** to close the window. **TIP:** You can view AP orientation information by mousing over an AP. The AP orientation (if set) is displayed in the bottom right corner of the main map view.

Over AP Orientation: Wall facing east

- 6. Click **Save** to save the map. The floorplan is uploaded to the controllers that manage the access points placed on the map. The map is now ready to display wireless location and coverage information. See the sections on <u>wireless location</u> and <u>wireless coverage</u>.
- 7. **Select the desired map view mode.** When viewing a map, use the **View** drop-down menu to specify whether to:

- Display markers instead of device images on your map
- Display cells on the map image to show the map's actual image area
- Display AP channel information (if available)
- Display walls and drawings
- Show application data for map links (if available)
- Set the map's background opacity
- Set the minimum location confidence to filter location confidence colors in triangulated location search results

# **Drawing Tools**

The drawing tools allow you to add lines and shapes to your custom floorplans. The following table includes descriptions of the various drawing tools accessed from the **Tool** menu.

Drawing Tool	Definition
	Select Items Click on a line or shape to select it for dragging or modification. Use the yellow drag handle to reposition the item; use the blue vertex to modify the shape. Click anywhere on the map and drag to reposition the map image.
	Draw Area Location areas allow you to set policies for clients based on their location on a map. Position your cursor where you want to start drawing an area location. Click once and draw the first line of the polygon. Click at each corner of the area location.  To open the Configure Area window with the Draw Area tool active, double-click the area line. To open the Configure Area window and close the Draw Area tool, right-click the area line.
	Draw Polygon Position your cursor where you want to start drawing the polygon shape. Click once and draw the first line of the polygon. Click at each corner of the polygon. Double-click to release the polygon line. When you are finished drawing, right-click to release the draw polygon tool.

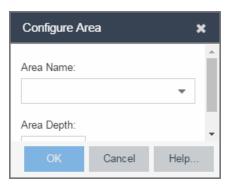
Drawing Tool	Definition
	Draw Rectangle Position the cursor where you want the rectangle. Click and drag to draw the rectangle. When you are finished drawing, right-click to release the draw rectangle tool.
2.	Add Text Click the map to open the Enter Text window. When you are finished entering your text, click <b>OK</b> . Position the cursor where you want to place the text and click to add the text to your map. Use the <b>Style</b> menu to change the text appearance.
	Draw Triangle Position the cursor where you want the triangle. Click and drag to draw the triangle. When you are finished drawing, right-click to release the draw triangle tool.
	Draw Line Position your cursor where you want to start drawing the line. Click once and draw the line. Click to change line direction. While drawing, press the Delete key to delete the last vertex in the line. Double-click to release the line. When you are finished drawing, right-click to release the draw line tool.
	Rotate Shape Click on the shape you want to rotate. Use the blue handle to rotate the shape to the desired position. (You can also right-click on an image and select Rotate Shape from the menu.)
	Set Scale Opens the Set Map Scale window from which you can determine the scale of your map.

# Configure Area Window

The Configure Area window, accessible from the Draw Area tool, allows you to name and determine the depth of an area.

- Area Name The name of the area you are creating.
- **Depth** A unique identifier for the area used when two areas overlap. In the event a client is located in a location shared by two areas, the client displays in the area with the higher **Depth** value.

**NOTE:** The **Depth** must be a value of 10 or higher. Values of 1 - 9 are reserved by the system.



Area locations allow you to define up to 16 specific areas per floor on your map to determine whether a client position is inside or outside of each area. Additionally, you can create areas located inside of other areas. A client can only be located in one area at a time and based on the area in which the client is located, you can apply different policies to the client. For example, a client accessing the network from an area located in a classroom may be granted different access than a client accessing the network in an area located in a professor's office.

#### Style Menu

Use the Style menu to define the characteristics of the walls and other shapes you add to your custom floorplans. Following are definitions of the Style menu options.

Style Option	Description
Font Color	Specify the color of the text added to the map.
Font Size	Specify the size of the text added to the map.
Line Thickness	Specify the thickness of the shape border in pixels.
Line Color	Specify the color used in shape borders.
Line Opacity	Specify the opacity of the shape borders. This allows you to shade the floorplan.
Shape Filled	Select the checkbox to fill shapes with the specified shape color.
Shape Color	Select the color used to fill the shapes you create.
Shape Opacity	Specify the opacity of the shape color.

## **Wireless Client Location**

The wireless location feature requires you enable the location engine on the wireless controller. Once you add APs to your custom floorplan and save the map, a copy of the floorplan is sent to each controller. The location engine incorporates information defined in the floorplan data and signal information from a client's contact with APs in order to calculate a client's precise location in the covered area. Client information from within a short time frame must be reported by at least three APs in order to determine a client's triangulated location.

To search for a wireless client, enter a MAC address, IP address, hostname, or user name in the map **Search** box and press **Enter**. (The client must be connected to an AP added to a map.)

The map containing the AP is displayed with an icon for the client. A colored distribution of location confidence is shown on the map with black being highest confidence, red medium confidence, and yellow lowest confidence. You can use the Min. Location Confidence slider on the View menu to filter out lower confidence colors. As you drag the slider, colors below the selected confidence level are no longer displayed. If you set the slider to the right-most point, only black is displayed.

Mouse over the client icon to see a tooltip with client information.

**NOTE:** The tooltip information is based on current data from the wireless domain unless the client icon displays a clock in the center. In that case, the tooltip information is based on historic data from the **Wireless > Clients** tab and the confidence colors are not displayed.

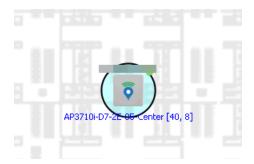


If the location result is based on only one AP, the map displays probabilities for the location but with a few differences:

- No client icon is displayed.
- The location confidence distribution area is larger and generally displayed in a circular pattern.
- The associated AP is highlighted.
- The distance is shown beside the confidence legend at the foot of the map.



If there is insufficient data to provide triangulated results, the map displays the AP in the center, with a circle showing the possible area where the client may be located, based on the client's RSS (Received Signal Strength).



# Time-Lapse Location

The wireless location feature provides the ability to view time-lapse location coverage for a client, using historic triangulated location results. This allows you to understand a wireless client's movement through the network and provides for better network troubleshooting.

When a current triangulated location search result displays, a checkbox is available in the upper right corner to enable time-lapse location.

When the checkbox is selected, a set of controls appears to the left of the checkbox, indicating the date of the displayed result. If there are historic events available, the Rewind arrow is enabled and you can scroll through the history. Note that for a historic location, the client icon displays a small clock inside it.

The Rewind and Fast-Forward arrows are disabled if there is no more history in that direction. After viewing historic locations, if you fast forward to the current location and it changed, the location updates.



# **Wireless Coverage**

After you finish your custom floorplan and saved the map, the map is ready to display wireless coverage information. Select View > Wireless Coverage > Show Coverage to show wireless coverage of the APs on the map and to enable the wireless coverage options. Use the View > Wireless Coverage menu available at the top of the map to select from the following coverage display options.

- Mode Select from the different options for coverage display:
  - Signal Strength— Use this mode to view AP signal strength. Set the Band, Access Points, and Minimum RSS options.
  - Channel Coverage Use this mode to view channel coverage and AP health. Set the Select Channel, Band, and Access Points options. This mode provides a

- graphical overview of channel allocation, helping to visualize radio management issues or locate potential interference.
- Data Rate This mode shows a coverage map indicating the expected physical rate for all of the cells on the floor. Set the Minimum Physical Rate, Band, and Access Points options. Use this mode to ensure proper wireless performance throughout the network.

**NOTE:** Wireless coverage maps are divided into cells. Each cell displays a signal strength with which it is associated, used to determine wireless coverage and the location probability of a user.

- Location Readiness Use this mode to view the expected quality of location search results for each map cell, given the current placement of APs. Colors denote readiness for each cell:
  - Green Good readiness. There are four or more APs with visibility of the cell, with at least three of them within 20 meters.
  - Yellow Moderate readiness. There are three APs with visibility of the cell, with at least two within 20 meters.
  - Orange Poor readiness. There are less than three APs with visibility of the cell.
  - Red No triangulation. Only Cell of Origin location results are available in this area.
- Select Channel Used to select the channels to view for Channel Coverage mode. If "All" is selected, each distinct channel is assigned a color as shown in the legend at the foot of the map, and the color brightness varies to indicate coverage intensity. Selecting a single channel shows a coverage map for that one channel's signal strength and displays a Channel Health window that shows the average and maximum utilization and noise levels for each applicable AP.
  - Utilization The percentage of busy time for the channel during the last 100 seconds. A channel is busy either because of an interference with energy above a threshold (-62dBm) or because of an active transmission of other stations or APs. This is an indicator of the congestion and interference on the channel.
  - Noise The noise floor measured by the AP on the 802.11 channel over the last 30 seconds. Noise floor is measured during the quiet time, between the valid transmission or reception of 802.11 frames.

- Min. Physical Rate Used for Data Rate mode to set the minimum physical rate to display. A legend for the Physical Rate by color is visible at the bottom of the map.
- Band Select the desired band (radio frequency).
- Access Points Select which access points to include. These buttons allow you to select or deselect all APs. This option also contains a checkbox that allows you to use default values if a radio is off. When this checkbox is selected, you can view an estimate of coverage using default values; otherwise, no coverage is shown.
- Minimum RSS Used to set the minimum RSS to display (default is -80) for Signal Strength mode. A legend for the RSS by color is visible at the bottom of the map.

Once these options are set, the map displays the selected coverage information. The following map shows signal strength coverage.



# **Import and Export Maps**

This section describes the map import and export functions. The map import function allows you to import Ekahau maps into Extreme Management Center floorplan maps. The map export function exports floorplan maps to a ZIP file.

## Importing Maps

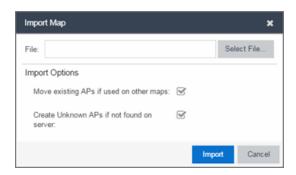
The map import function gives you the ability to import Ekahau maps into Extreme Management Center floorplan maps and gives you the ability to import floorplan maps are previously exported from Extreme Management Center maps.

When Ekahau maps are exported, all the maps in the system are combined into a single ZIP file. When the Ekahau ZIP file is imported into Extreme Management Center, each Ekahau map is re-created into an individual map again.

When a map is imported, it is added as a child map of the World map. If the map's name is not unique, a number is appended to the end of the name. After the map is imported it can be moved and renamed, if desired.

#### To import a map:

- 1. Launch Extreme Management Center and click on the **Network > Devices** tab.
- 2. In the left-panel, select Maps from the drop-down menu.
- 3. In the Groups/Maps navigation tree, right-click on the World map and select Maps > Import Map.
- 4. The Import Map window opens. Use the **Select File** button to navigate to the map file to import.



- 5. Select the appropriate import options:
  - Move existing APs if used on other maps An AP can only be added to a single map. If you select this option and import an AP that already exists on another map, the AP is moved from the existing map to the imported map.
  - Create Unknown APs if not found on server If an AP is being imported that
    does not exist in Extreme Management Center, a placeholder AP is created.
    Once the map is imported, you can edit the placeholder and map it to an
    existing AP not currently in use on another map. To do this, right-click on the
    placeholder and select Edit AP Serial Number.
- 6. Click Import.
- 7. The map is imported and positioned under the World map. It can be moved and renamed, if desired.
- 8. All the walls in an Ekahau map are imported as internal walls. You need to manually edit the exterior walls after the floorplan is imported.
  - a. Select the map and click **Edit** to edit the map.
  - b. Click on the exterior wall and then select the **Exterior** checkbox. This designates the wall as an exterior wall.



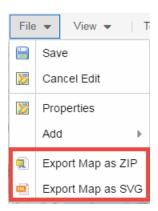
c. Click **Save** to save the map.

# **Exporting Maps**

The map export function gives you the ability to export floorplan maps as a ZIP or SVG file.

#### To export a map:

- 1. Launch Extreme Management Center and click on the **Network** tab.
- 2. In the left-panel Maps navigation tree, select the map you want to export.
- 3. The map opens in Edit mode. Click File > Export Map as ZIP or Export Map as SVG.



- If you select **Export Map as ZIP**, the map is saved in a ZIP file in your browsers default download location.
- If you select **Export Map as SVG**, the map opens in a new tab, allowing you to save the map in the desired location.

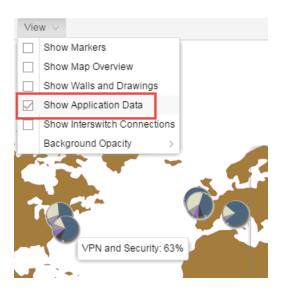
**NOTE:** The Export Map as ZIP option is only available for Floorplan map types.

# **Show Application Data**

You can display application data in maps by creating map links tied to Application Analytics network locations. Application data for the location tied to the link displays in the map.

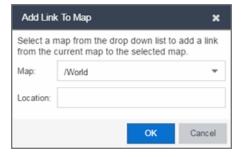
When the **Show Application Data** checkbox in the **View** menu is selected, a pie chart is generated for every map link on the current map. The application data in the pie chart is based on the **Site** field specified for the link and corresponds to a site defined in the **Site** tab.

The pie chart displays the top five application groups (by bytes transferred) for the location specified for the map link. Rest the cursor over the pie chart to view a tooltip. If there is no application data, nothing displays.



#### Adding a Map Link with Location

- 1. In the Maps navigation tree, right-click on the map you want to link from and select Maps > Edit Map or click File > Edit in the map properties panel.
- 2. The map's property panel opens in Edit mode. Click File > Add > Map Link.
- 3. The Add Link to Map window opens.



- 4. From the drop-down list, select the map to which you want to link.
- 5. Enter a site and click **OK**
- 6. The map link is added to the map. You can reposition the map, if desired, or edit a link by right-clicking on the link (in Edit mode) and selecting **Edit Link** from the menu.
- 7. Click the **Save** button to save the map.

**NOTE:** You can edit a map link created before link locations were supported by right-clicking on the link (in Edit mode) and selecting **Edit Link** from the menu. This allows you to specify a location for a link without having to delete and re-add the link.

## **Wireless Map Limits**

The following sections provide information about limits for wireless client location and wireless coverage maps.

## Active Client Tracking

The number of active clients the location engine on the wireless controller can track simultaneously depends on the wireless controller model. Refer to your wireless controller documentation for information.

#### Maximum Number of Maps

A wireless controller on which version 10.01.01 or higher is installed can store a maximum of 200 maps. Wireless controllers running a version lower than 10 can store a maximum of 100 maps.

#### Maximum Number of APs per floorplan

A single floorplan allows a maximum of 2,000 APs when version 10.01.01 is installed on the wireless controller. A floorplan with a wireless controller on which a version lower than 10 is installed allows 100 APs.

#### **Related Information**

- Extreme Management Center Maps Overview
- How to Create and Edit Maps

# **How to Design Floorplans**

The **Network** > **Devices** tab contains Map features that let you create geographic and topological maps of the devices and floorplans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) allow you to <u>design</u> and enhance custom floorplans of your wired and wireless network environment using <u>drawing tools</u> and the <u>style menu</u>.

# **Designing a Floorplan**

Using the drawing and style tools, you can create detailed visual representations of your network. You can also use floorplans to provide greater accuracy in the calculation of AP client location and in determining signal strength coverage for the wireless devices on your network.

**NOTE:** You can only use an AP in one floorplan.

Managed wireless controllers are automatically synchronized to match map floorplan data. If the floorplan data defined in Extreme Management Center maps is not consistent with data on the controller, the controller is updated accordingly.

**NOTE:** To prevent the automatic synchronization between Extreme Management Center maps and controllers, go to the **Administration** > **Diagnostics** tab, access System > Map Server Details from the left-panel and select the **Do Not Upload Maps** checkbox. Selecting this checkbox also prevents manually triggered map changes from being uploaded to a controller.

In floorplan design, use the map drawing tools to draw walls (or other objects) over an existing map image or on a blank canvas. The Style menu allows you to specify wall thickness, color, and wall materials.

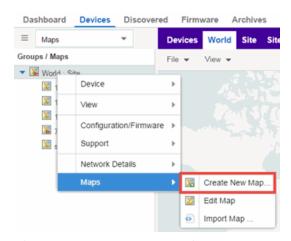
The wall information from the floorplan is used to help determine the degradation of signal strength that occurs as a wireless radio signal passes through the walls, and helps define the probable distance of a client from a given access point. Extreme Management Center uses the wall information to provide accuracy in determining wireless device signal strength.

A floorplan can be created with or without a reference background image; however it is much easier to use the drawing features with an existing image. (The Map feature supports images in .png, .gif, and .jpg formats.) For example, you can trace the outline of a floorplan image using the drawing tools to provide the wall information used for wireless calculations. You can use the Style and Wall menus to specify different wall material types, wall thicknesses, and wall colors to customize the appearance of the floorplan.

When editing a floorplan, use the View menu to select whether to view or hide the background image, map cells, floorplan walls and drawings, devices and APs, and interswitch connections. You can also set the background image opacity.

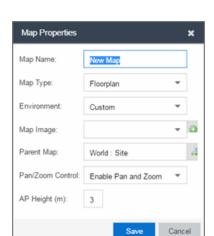
The following steps provide a workflow for creating a floorplan showing the exterior and interior walls of a building. By drawing the walls over an existing floorplan image, you can add information that provides greater accuracy in wireless calculations.

- 1. Create and configure a new map.
  - a. Launch Extreme Management Center and click on the **Network > Devices** tab.
  - b. In the left-panel Groups/Maps navigation tree, right-click on the World map (or any other map that you want as the parent of the new map) and select Maps > Create New Map.



The Create New Map window opens.

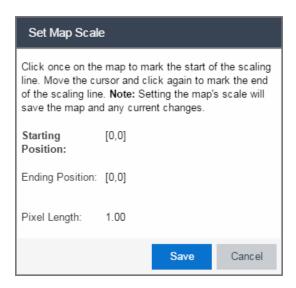
c. Enter a name for the Map.



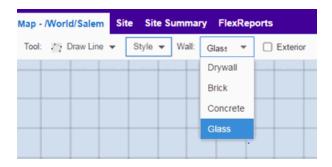
d. Open the Map Properties window by clicking File > Properties.

- e. Change the Map Type drop-down menu to Floorplan.
- f. Set the **Environment** option to **Custom**. This allows you to draw walls over the existing image.
- g. Upload the floorplan image you want to use in the **Map Image** field. The Map feature supports images in the .png, .gif, and .jpg formats. The maximum image size is 890 x 670 pixels. Images that are larger than this are automatically scaled down to the maximum size allowed.
- h. Set the **AP Height** property. This value is the distance from the floor to the AP position on the wall or ceiling in meters. This is a single value used for all access points. Setting a reasonable value helps with the accuracy of the location feature. The default for this value is three meters, which is at the top of a wall with a nine foot ceiling.
- i. Click **Save** to save the map and display the image.
- 2. **Set the map scale.** It is important to set the scale before adding devices or walls, since changing the scale later may cause the object positions to be realigned. Try to make the scale as accurate as possible, as this affects triangulation accuracy.
  - a. Click File > Edit to open the map in edit mode.
  - b. Click on the map scale in the map's footer panel to open the Set Map Scale window. (You can also access the Set Map Scale window from the Tools menu.)





- c. To set the scale, you must measure something in the map using a scaling line, and then set the measurement for the line. For example, in an office floorplan you could measure a scaling line on the opening of an office. If you know that the office doors are 33 inches wide, enter that as the scaling line measurement.
  - i. Click once on the map to mark the start of the scaling line. Move the cursor and click again to mark the end of the scaling line.
  - ii. Enter the line length and units.
- d. Click **OK**. The map scale is automatically adjusted and the map is saved.
- 3. **Draw floorplan walls.** Click the **Edit** button to open the map in edit mode. By default you see a grid of cells displayed over the background image. (It can be turned off in the **View** menu.) This grid can help with positioning walls and access points. Add walls to the floorplan using the <u>drawing tools</u> accessed from the **Tools** menu (at the upper left corner of the Map main view).
  - a. Define an exterior wall. The exterior wall is used to define the floorplan area included in wireless client location and wireless coverage maps, and should be drawn around the entire perimeter of the floorplan area, without any gaps.
  - b. Select the appropriate drawing tool from the **Tools** menu. Use the <u>Style menu</u> to configure the wall color, thickness, and transparency. Select the wall material using the Wall drop-down menu and select the checkbox to specify that the wall is an exterior wall.



- c. Draw the exterior wall using the selected drawing tool. You can double-click or hit **Escape** to terminate the drawing.
- d. Use these same steps to draw the remaining walls on your floorplan. Be sure to deselect the **Exterior** checkbox for the other walls.

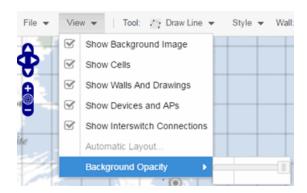
You can trace over existing walls on the floorplan or add new walls, if necessary. Focus on high attenuation walls like concrete or large sections of glass. It is not necessary to incorporate walls and structures that do not fully divide the space, such as half-walls or cubicles.

Ensure that the wall positioning is as accurate as possible, and define the proper material for each wall. Select a material that most closely represents the actual wall construction if it is different than the available options. Keep your colors consistent for the various wall types. The more accurately the map reflects the true environment, the more precise the wireless location and coverage results are in the map.

To remove a line or shape, click **Select Items** in the **Tool** menu, select the shape, and press **Delete**, or right-click on the shape and select **Remove from Map** from the menu. Use the Ctrl+Z key combination to restore deleted items back to the map. Selecting Ctrl+Z multiple times undoes multiple deleted items in the reverse order in which you deleted them.



e. While editing, use the **View** menu to select whether to view or hide the background image, map cells, floorplan walls and drawings, devices and APs, and interswitch connections. You can also select an automatic layout and set the background image opacity.



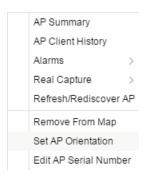
4. Add your APs to the map. In Edit mode, a panel that lists equipment available to add to the map is visible beneath the properties panel. The display is filtered on either the currently discovered devices or the APs known to wireless controllers on your network, depending on your selection (APs or Devices) in the panel title bar. You can use the search field to locate a specific device or AP.

Drag the desired devices and APs onto the map area and position them to produce your network map. Be sure the APs are in the correct location, so your location and coverage maps are accurate. The center of the image is roughly the position of the



AP. Be sure to place an AP on the correct side of a wall.

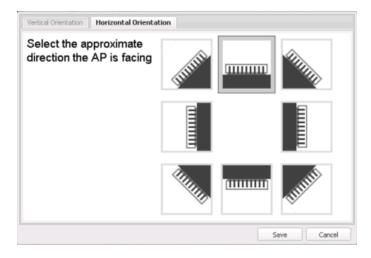
- 5. Set AP orientation.
  - a. Right-click on an AP in the map and select Set AP Orientation.



b. Click on the **Vertical Orientation** tab to set whether the AP is on the ceiling or wall.



c. If the AP is on a wall, the **Horizontal Orientation** tab appears and allows you to select the approximate direction the AP is facing.



d. Click **Save** to close the window. **TIP:** You can view AP orientation information by mousing over an AP. The AP orientation (if set) is displayed in the bottom right corner of the main map view.

Over AP Orientation: Wall facing east

- 6. Click **Save** to save the map. The floorplan is uploaded to the controllers that manage the access points placed on the map. The map is now ready to display wireless location and wireless coverage information.
- 7. **Select the desired map view mode.** When viewing a map, use the **View** drop-down menu to specify whether to:

- Display markers instead of device images on your map
- Display cells on the map image to show the map's actual image area
- Display AP channel information (if available)
- Display walls and drawings
- Show application data for map links (if available)
- Set the map's background opacity
- Set the minimum location confidence to filter location confidence colors in triangulated location search results

# **Drawing Tools**

The drawing tools allow you to add lines and shapes to your custom floorplans. The following table includes descriptions of the various drawing tools accessed from the **Tool** menu.

Drawing Tool	Definition
	Select Items Click on a line or shape to select it for dragging or modification. Use the yellow drag handle to reposition the item; use the blue vertex to modify the shape. Click anywhere on the map and drag to reposition the map image.
	Draw Area Location areas allow you to set policies for clients based on their location on a map. Position your cursor where you want to start drawing an area location. Click once and draw the first line of the polygon. Click at each corner of the area location.  To open the Configure Area window with the Draw Area tool active, double-click the area line. To open the Configure Area window and close the Draw Area tool, right-click the area line.
	Draw Polygon Position your cursor where you want to start drawing the polygon shape. Click once and draw the first line of the polygon. Click at each corner of the polygon. Double-click to release the polygon line. When you are finished drawing, right-click to release the draw polygon tool.

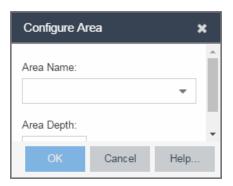
Drawing Tool	Definition
	Draw Rectangle Position the cursor where you want the rectangle. Click and drag to draw the rectangle. When you are finished drawing, right-click to release the draw rectangle tool.
<i>J</i> <sub>4</sub>	Add Text Click the map to open the Enter Text window. When you are finished entering your text, click <b>OK</b> . Position the cursor where you want to place the text and click to add the text to your map. Use the <b>Style</b> menu to change the text appearance.
	Draw Triangle Position the cursor where you want the triangle. Click and drag to draw the triangle. When you are finished drawing, right-click to release the draw triangle tool.
	Draw Line Position your cursor where you want to start drawing the line. Click once and draw the line. Click to change line direction. While drawing, press the Delete key to delete the last vertex in the line. Double-click to release the line. When you are finished drawing, right-click to release the draw line tool.
	Rotate Shape Click on the shape you want to rotate. Use the blue handle to rotate the shape to the desired position. (You can also right-click on an image and select Rotate Shape from the menu.)
	Set Scale Opens the Set Map Scale window from which you can determine the scale of your map.

# Configure Area Window

The Configure Area window, accessible from the Draw Area tool, allows you to name and determine the depth of an area.

- Area Name The name of the area you are creating.
- **Depth** A unique identifier for the area used when two areas overlap. In the event a client is located in a location shared by two areas, the client displays in the area with the higher **Depth** value.

**NOTE:** The **Depth** must be a value of 10 or higher. Values of 1 - 9 are reserved by the system.



Area locations allow you to define up to 16 specific areas per floor on your map to determine whether a client position is inside or outside of each area. Additionally, you can create areas located inside of other areas. A client can only be located in one area at a time and based on the area in which the client is located, you can apply different policies to the client. For example, a client accessing the network from an area located in a classroom may be granted different access than a client accessing the network in an area located in a professor's office.

#### Style Menu

Use the Style menu to define the characteristics of the walls and other shapes you add to your custom floorplans. Following are definitions of the Style menu options.

Style Option	Description
Font Color	Specify the color of the text added to the map.
Font Size	Specify the size of the text added to the map.
Line Thickness	Specify the thickness of the shape border in pixels.
Line Color	Specify the color used in shape borders.
Line Opacity	Specify the opacity of the shape borders. This allows you to shade the floorplan.
Shape Filled	Select the checkbox to fill shapes with the specified shape color.
Shape Color	Select the color used to fill the shapes you create.
Shape Opacity	Specify the opacity of the shape color.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Add Devices and APs to Maps**

# Adding Devices/APs from Extreme Management Center Devices and Wireless

Using the Extreme Management Center Maps feature, you can quickly add devices and wireless access points (APs) to your maps directly from the Devices list or from the navigation tree on the Extreme Management Center **Network** and **Wireless** tabs. You can add them to a <u>specific</u> map, or <u>create new maps</u> based on device or AP system location.

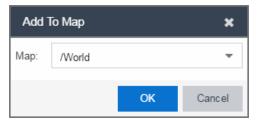
In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

## Add to a Specific Map

Use these steps to add devices or APs to a map you created. For example, use these steps to search for all your S-Series devices on the **Network** tab and add them to a map.

- 1. On the **Network** > **Devices** tab, select **All Devices** in the drop-down menu in the left-panel.
- Right-click on one or more devices and select Maps > Add to Map (as shown below).
   On the Wireless tab, click on the Access Points report, right-click on one or more APs, and select Add to Map.

3. In the Add to Map window, use the drop-down menu to select the desired map. Click **OK** to add the devices or APs to the map.



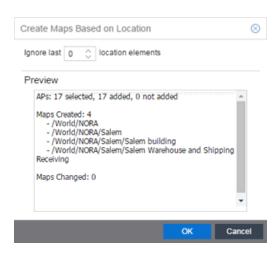
- 4. Open the Maps page and select the map to which you added the devices. Right-click on the map and select **Edit Map**. You can now position the devices as desired.
- 5. Click the **Save** button to save the device to the map.

#### Add to New Maps Based on Location

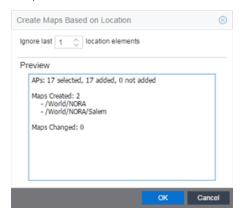
Use these steps to add devices or APs to new maps based on well-named system locations that reflect the desired map structure. For example, if your devices are assigned system locations according to the following structure: US/Boston/Third Floor/Closet One/Rack One/Shelf One, typically, a map would be created to the Third Floor level, and then you manually position the devices in the correct location on the map.

- On the Network > Devices tab, right-click on one or more devices and select Maps > Create Maps for Locations.
  - On the **Wireless** tab, click on the Access Points report, right-click on one or more APs, and select **Maps** > **Create Maps for Locations**.
- 2. The Create Maps Based on Location window opens. The window contains a preview panel displaying the number of maps and the map titles that result, based on the system locations of your selected devices or APs.

For example, as shown in the following screen shot, you are adding 9 APs to a map. This creates eight new maps based on the access points' system location structure: NORA, Salem, Salem building, and Salem Warehouse and Shipping.



If you want all the devices on one map, set the Location Option to ignore the last 1 location elements, which is the Salem building location. If you do that, then only two maps are created: NORA and Salem.



- 3. Click **OK** to create the maps and add the APs.
- 4. Open the World Site navigation tree in the left-panel and locate the new maps.
- 5. Right-click on the map and select **Maps** > **Edit Map**. You can now position the APs as desired.
- 6. Click the **Save** button to save the devices/APs to the map.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Display Map Application Data**

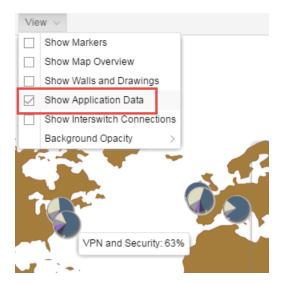
The **Network** > **Devices** tab contains Map features that let you create geographic and topological maps of the devices and floor plans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) allows you to display application data in maps by creating map links tied to sites. Application data for the site tied to the link displays in the map.

## **Show Application Data**

When the **Show Application Data** checkbox in the **View** menu is selected, a pie chart is generated for every map link on the current map. The application data in the pie chart is based on the **Sites** field specified for the link and corresponds to a network site.

The pie chart displays the top five application groups (by bytes transferred) for the site specified for the map link.

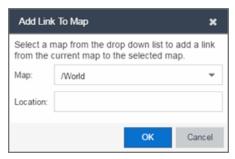
Rest the cursor over the pie chart to view a tooltip. If there is no application data, nothing displays.



## Adding a Map Link with Location

1. In the Maps navigation tree, right-click on the map you want to link from and select Maps > Edit Map or click File > Edit in the map properties panel.

- 2. The map's property panel opens in Edit mode. Click File > Add > Map Link.
- 3. The Add Link to Map window opens.



- 4. From the drop-down list, select the map to which you want to link.
- 5. Enter a site and click **OK**.
- The map link is added to the map. You can reposition the map, if desired, or edit a link by right-clicking on the link (in Edit mode) and selecting Edit Link from the menu.
- 7. Click the **Save** button to save the map.

**NOTE:** You can edit a map link created before link locations were supported by right-clicking on the link (in Edit mode) and selecting **Edit Link** from the menu. This allows you to specify a location for a link without having to delete and re-add the link.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

## **How to Use Maps to Locate Wireless Clients**

The **Network** > **Devices** tab in the Extreme Management Centercontains Map features that let you create geographic and topological maps of the devices and floorplans of wireless access points (APs) on your network.

The advanced map features (available with the NMS-ADV license) allow you to design and enhance custom floorplans of your wired and wireless network

environment. The wireless location feature provides the ability, using historic triangulated location results, to view <u>time-lapse location</u> coverage for a client. This allows you to understand a wireless client's movement through the network and provides for better network troubleshooting.

This topic also provides information about <u>limits</u> for wireless client location and wireless coverage maps.

## Wireless Client Location

The wireless location feature requires you enable the location engine on the wireless controller. Once you add APs to your custom floor plan and save the map, a copy of the floorplan is sent to each controller.

The location engine incorporates information defined in the floorplan data and signal information from a client's contact with APs in order to calculate a client's precise location in the covered area. Client information from within a short time frame must be reported by at least three APs in order to determine a client's triangulated location.

To search for a wireless client:

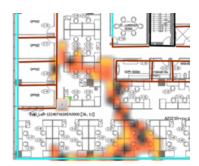
- 1. Launch Extreme Management Center.
- 2. In the SearchNetwork box, click Advanced.
- 3. Enter the MAC Address, IP Address, hostname, user name, AP serial number or Access Control custom field information in the open **Search** box.
- 4. Press **Enter**. (The client must be connected to an AP added to a map.)
  - The map containing the AP is displayed with an icon for the client. A colored distribution of location confidence is shown on the map with black being highest confidence, red medium confidence, and yellow lowest confidence.
- 5. On the View tab, use the **Min. Location Confidence** slider to filter out lower confidence colors:
  - a. Drag the slider to eliminate colors below the selected confidence level
  - b. Drag the slider all the way to the right to display only black.
- 6. Mouse over the client icon to see a tooltip with client information.

**NOTE:** The tooltip information is based on current data from the wireless domain unless the client icon displays a clock in the center. In that case, the tooltip information is based on historic data from the **Wireless** > **Clients** tab and the confidence colors are not displayed.

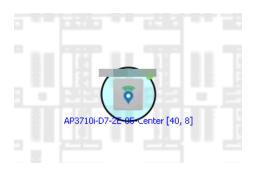


If the location result is based on only one AP, the map displays probabilities for the location but with a few differences:

- No client icon is displayed.
- The location confidence distribution area is larger and generally displayed in a circular pattern.
- The associated AP is highlighted.
- The distance is shown beside the confidence legend at the foot of the map.



If there is insufficient data to provide triangulated results, the map displays the AP in the center, with a circle showing the possible area where the client may be located, based on the client's RSS (Received Signal Strength).



## Time-Lapse Location

### To enable time-lapse location:

- 1. Click the Time-Lapse Location checkbox in the upper right corner of the a triangulated location search result window.
- 2. Locate the set of controls that appears to the left of the checkbox that indicate the date of the displayed result.
- 3. If there are historic events available, the Rewind and Fast-Forward arrows are enabled:
  - a. Click the left arrow to rewind.
  - b. Click the right arrow to fast-forward.



NOTES:

Note that for a historic location, the client icon displays a small clock inside it.

The Rewind and Fast-Forward arrows are disabled if there is no more history in that direction.

After viewing historic locations, if you fast forward to the current location and it changed, the location updates.

## **Wireless Map Limits**

The following sections provide information about limits for wireless client location and wireless coverage maps.

## Active Client Tracking

The number of active clients that the location engine on the wireless controller can track simultaneously depends on the wireless controller model. Refer to your wireless controller documentation for information.

## Maximum Number of Maps

A wireless controller on which version 10.01.01 or higher is installed can store a maximum of 200 maps. Wireless controllers running a version lower than 10 can store a maximum of 100 maps.

## Maximum Number of APs per Floor Plan

A single floor plan allows a maximum of 2,000 APs when version 10.01.01 is installed on the wireless controller. A floor plan with a wireless controller on which a version lower than 10 is installed allows 100 APs.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# **How to View Wireless Coverage**

The **Network** > **Devices** tab contains Map features that let you create geographic and topological maps of the devices and floor plans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) include wireless coverage maps to identify coverage trouble spots for your wireless network.

## **Wireless Coverage**

After you finish your custom floor plan and save the map, the map is ready to display wireless coverage information.

- 1. Select View > Wireless Coverage > Show Coverage to show wireless coverage of the APs on the map and to enable the wireless coverage options.
- 2. Use the **View** > **Wireless Coverage** menu available at the top of the map to select from the following coverage display options.
  - Mode Select from the different options for coverage display:
    - Signal Strength— Use this mode to view AP signal strength. Set the Band, Access Points, and Minimum RSS options.
    - Channel Coverage Use this mode to view channel coverage and AP health. Set the Select Channel, Band, and Access Points options. This mode provides a graphical overview of channel allocation, helping to visualize radio management issues or locate potential interference.
    - Data Rate This mode shows a coverage map indicating the expected physical rate for all of the cells on the floor. Set the Minimum Physical Rate, Band, and Access Points options. Use this mode to ensure proper wireless performance throughout the network.

**NOTE:** Wireless coverage maps are divided into cells. Each cell displays a signal strength with which it is associated, used to determine wireless coverage and the location probability of a user.

• Location Readiness — Use this mode to view the expected quality of location search results for each map cell, given the current placement of APs. Colors denote readiness for each cell:

- Green Good readiness. There are four or more APs with visibility of the cell, with at least three of them within 20 meters.
- Yellow Moderate readiness. There are three APs with visibility of the cell, with at least two within 20 meters.
- Orange Poor readiness. There are less than three APs with visibility of the cell.
- Red No triangulation. Only Cell of Origin location results are available in this area.
- Select Channel Used to select the channels to view for Channel Coverage mode. If "All" is selected, each distinct channel is assigned a color as shown in the legend at the foot of the map, and the color brightness varies to indicate coverage intensity. Selecting a single channel shows a coverage map for that one channel's signal strength and displays a Channel Health window that shows the average and maximum utilization and noise levels for each applicable AP.
  - Utilization The percentage of busy time for the channel during the last 100 seconds. A channel is busy either because of an interference with energy above a threshold (-62dBm) or because of an active transmission of other stations or APs. This is an indicator of the congestion and interference on the channel.
  - Noise The noise floor measured by the AP on the 802.11 channel over the last 30 seconds. Noise floor is measured during the quiet time, between the valid transmission or reception of 802.11 frames.
- Min. Physical Rate Used for Data Rate mode to set the minimum physical rate to display. A legend for the Physical Rate by color is visible at the bottom of the map.
- Band Select the desired band (radio frequency).
- Access Points Select which access points to include. These buttons allow
  you to select or deselect all APs. This option also contains a checkbox that
  allows you to use default values if a radio is off. When this checkbox is
  selected, you can view an estimate of coverage using default values; otherwise,
  no coverage is shown.
- Minimum RSS Used to set the minimum RSS to display (default is -80) for Signal Strength mode. A legend for the RSS by color is visible at the bottom of the map.

Once these options are set, the map displays the selected coverage information. The following map shows signal strength coverage.



## **Wireless Map Limits**

The following sections provide information about limits for wireless client location and wireless coverage maps.

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A single floor plan allows a maximum of 2,000 APs when version 10.01.01 is installed on the wireless controller. A floor plan with a wireless controller on which a version lower than 10 is installed allows 100 APs.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

## **How to Export Maps**

The Extreme Management Center Maps lets you import saved maps of devices and wireless access points (APs) from your local drive or network, and configure the behavior of the imported maps.

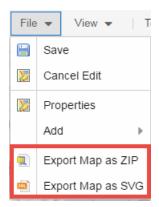
In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

The **Network > Devices** tab contains Map features that let you create geographic and topological maps of the devices and floor plans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) include the map export function, which gives you the ability to export floor plan maps as a ZIP or SVG file.

## **Exporting Maps**

- 1. Launch Extreme Management Center and click on the **Network** tab.
- 2. In the left-panel Maps navigation tree, select the map you want to export.

3. The map opens in Edit mode. Click File > Export Map as ZIP or Export Map as SVG.



• If you select **Export Map as ZIP**, the map is saved in a ZIP file in your browser's default download location.

**NOTE:** The Export Map as ZIP option is only available for floorplan map types.

• If you select **Export Map as SVG**, the map opens in a new tab, allowing you to save the map in the desired location.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Design Floorplans**

The **Network > Devices** tab contains Map features that let you create geographic and topological maps of the devices and floorplans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-ADV license) allow you to <u>design</u> and enhance custom floorplans of your wired and wireless network environment using <u>drawing tools</u> and the <u>style menu</u>.

# Designing a Floorplan

Using the drawing and style tools, you can create detailed visual representations of your network. You can also use floorplans to provide greater accuracy in the

calculation of AP client location and in determining signal strength coverage for the wireless devices on your network.

**NOTE:** You can only use an AP in one floorplan.

Managed wireless controllers are automatically synchronized to match map floorplan data. If the floorplan data defined in Extreme Management Center maps is not consistent with data on the controller, the controller is updated accordingly.

**NOTE:** To prevent the automatic synchronization between Extreme Management Center maps and controllers, go to the **Administration** > **Diagnostics** tab, access System > Map Server Details from the left-panel and select the **Do Not Upload Maps** checkbox. Selecting this checkbox also prevents manually triggered map changes from being uploaded to a controller.

In floorplan design, use the map drawing tools to draw walls (or other objects) over an existing map image or on a blank canvas. The Style menu allows you to specify wall thickness, color, and wall materials.

The wall information from the floorplan is used to help determine the degradation of signal strength that occurs as a wireless radio signal passes through the walls, and helps define the probable distance of a client from a given access point. Extreme Management Center uses the wall information to provide accuracy in determining wireless device signal strength.

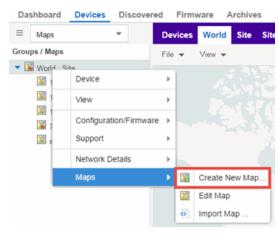
A floorplan can be created with or without a reference background image; however it is much easier to use the drawing features with an existing image. (The Map feature supports images in .png, .gif, and .jpg formats.) For example, you can trace the outline of a floorplan image using the drawing tools to provide the wall information used for wireless calculations. You can use the Style and Wall menus to specify different wall material types, wall thicknesses, and wall colors to customize the appearance of the floorplan.

When editing a floorplan, use the View menu to select whether to view or hide the background image, map cells, floorplan walls and drawings, devices and APs, and interswitch connections. You can also set the background image opacity.

The following steps provide a workflow for creating a floorplan showing the exterior and interior walls of a building. By drawing the walls over an existing

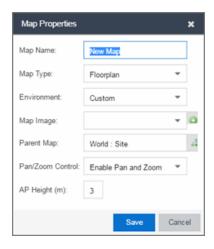
floorplan image, you can add information that provides greater accuracy in wireless calculations.

- 1. Create and configure a new map.
  - a. Launch Extreme Management Center and click on the Network > Devices tab.
  - b. In the left-panel Groups/Maps navigation tree, right-click on the World map (or any other map that you want as the parent of the new map) and select Maps > Create New Map.



The Create New Map window opens.

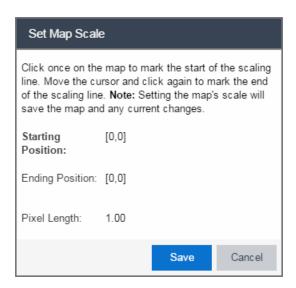
- c. Enter a name for the Map.
- d. Open the Map Properties window by clicking File > Properties.



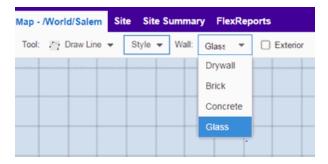
e. Change the Map Type drop-down menu to Floorplan.

- f. Set the **Environment** option to **Custom**. This allows you to draw walls over the existing image.
- g. Upload the floorplan image you want to use in the **Map Image** field. The Map feature supports images in the .png, .gif, and .jpg formats. The maximum image size is 890 x 670 pixels. Images that are larger than this are automatically scaled down to the maximum size allowed.
- h. Set the AP Height property. This value is the distance from the floor to the AP position on the wall or ceiling in meters. This is a single value used for all access points. Setting a reasonable value helps with the accuracy of the location feature. The default for this value is three meters, which is at the top of a wall with a nine foot ceiling.
- i. Click **Save** to save the map and display the image.
- 2. **Set the map scale.** It is important to set the scale before adding devices or walls, since changing the scale later may cause the object positions to be realigned. Try to make the scale as accurate as possible, as this affects triangulation accuracy.
  - a. Click File > Edit to open the map in edit mode.
  - b. Click on the map scale in the map's footer panel to open the Set Map Scale window. (You can also access the Set Map Scale window from the Tools menu.)





- c. To set the scale, you must measure something in the map using a scaling line, and then set the measurement for the line. For example, in an office floorplan you could measure a scaling line on the opening of an office. If you know that the office doors are 33 inches wide, enter that as the scaling line measurement.
  - i. Click once on the map to mark the start of the scaling line. Move the cursor and click again to mark the end of the scaling line.
  - ii. Enter the line length and units.
- d. Click **OK**. The map scale is automatically adjusted and the map is saved.
- 3. **Draw floorplan walls.** Click the **Edit** button to open the map in edit mode. By default you see a grid of cells displayed over the background image. (It can be turned off in the **View** menu.) This grid can help with positioning walls and access points. Add walls to the floorplan using the <u>drawing tools</u> accessed from the **Tools** menu (at the upper left corner of the Map main view).
  - a. Define an exterior wall. The exterior wall is used to define the floorplan area included in wireless client location and wireless coverage maps, and should be drawn around the entire perimeter of the floorplan area, without any gaps.
  - b. Select the appropriate drawing tool from the **Tools** menu. Use the <u>Style menu</u> to configure the wall color, thickness, and transparency. Select the wall material using the Wall drop-down menu and select the checkbox to specify that the wall is an exterior wall.



- c. Draw the exterior wall using the selected drawing tool. You can double-click or hit **Escape** to terminate the drawing.
- d. Use these same steps to draw the remaining walls on your floorplan. Be sure to deselect the **Exterior** checkbox for the other walls.

You can trace over existing walls on the floorplan or add new walls, if necessary. Focus on high attenuation walls like concrete or large sections of glass. It is not necessary to incorporate walls and structures that do not fully

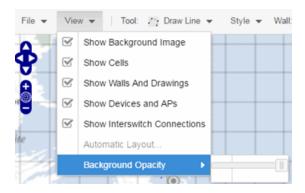
divide the space, such as half-walls or cubicles.

Ensure that the wall positioning is as accurate as possible, and define the proper material for each wall. Select a material that most closely represents the actual wall construction if it is different than the available options. Keep your colors consistent for the various wall types. The more accurately the map reflects the true environment, the more precise the wireless location and coverage results are in the map.

To remove a line or shape, click **Select Items** in the **Tool** menu, select the shape, and press **Delete**, or right-click on the shape and select **Remove from Map** from the menu. Use the Ctrl+Z key combination to restore deleted items back to the map. Selecting Ctrl+Z multiple times undoes multiple deleted items in the reverse order in which you deleted them.



e. While editing, use the **View** menu to select whether to view or hide the background image, map cells, floorplan walls and drawings, devices and APs, and interswitch connections. You can also select an automatic layout and set the background image opacity.

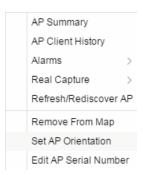


4. Add your APs to the map. In Edit mode, a panel that lists equipment available to add to the map is visible beneath the properties panel. The display is filtered on either the currently discovered devices or the APs known to wireless controllers on your network, depending on your selection (APs or Devices) in the panel title bar. You can use the search field to locate a specific device or AP.

Drag the desired devices and APs onto the map area and position them to produce your network map. Be sure the APs are in the correct location, so your location and coverage maps are accurate. The center of the image is roughly the position of the AP. Be sure to place an AP on the correct side of a wall.



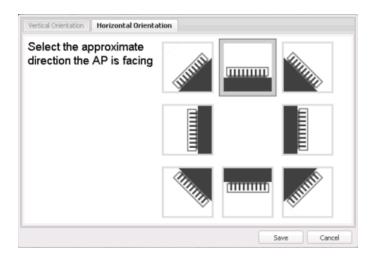
- 5. Set AP orientation.
  - a. Right-click on an AP in the map and select Set AP Orientation.



b. Click on the **Vertical Orientation** tab to set whether the AP is on the ceiling or wall.



c. If the AP is on a wall, the **Horizontal Orientation** tab appears and allows you to select the approximate direction the AP is facing.



d. Click **Save** to close the window. **TIP:** You can view AP orientation information by mousing over an AP. The AP orientation (if set) is displayed in the bottom right corner of the main map view.

Over AP

Orientation: Wall facing east

- 6. Click **Save** to save the map. The floorplan is uploaded to the controllers that manage the access points placed on the map. The map is now ready to display wireless location and wireless coverage information.
- 7. **Select the desired map view mode.** When viewing a map, use the **View** drop-down menu to specify whether to:
  - Display markers instead of device images on your map
  - Display cells on the map image to show the map's actual image area
  - Display AP channel information (if available)
  - Display walls and drawings
  - Show application data for map links (if available)
  - Set the map's background opacity
  - Set the minimum location confidence to filter location confidence colors in triangulated location search results

# **Drawing Tools**

The drawing tools allow you to add lines and shapes to your custom floorplans. The following table includes descriptions of the various drawing tools accessed from the **Tool** menu.

Drawing Tool	Definition
	Select Items  Click on a line or shape to select it for dragging or modification. Use the yellow drag handle to reposition the item; use the blue vertex to modify the shape. Click anywhere on the map and drag to reposition the map image.

Drawing Tool	Definition
	Draw Area  Location areas allow you to set policies for clients based on their location on a map. Position your cursor where you want to start drawing an area location. Click once and draw the first line of the polygon. Click at each corner of the area location.  To open the Configure Area window with the Draw Area tool active.
	To open the <u>Configure Area window</u> with the Draw Area tool active, double-click the area line.  To open the Configure Area window and close the Draw Area tool, right-click the area line.
	Draw Polygon Position your cursor where you want to start drawing the polygon shape. Click once and draw the first line of the polygon. Click at each corner of the polygon. Double-click to release the polygon line. When you are finished drawing, right-click to release the draw polygon tool.
	Draw Rectangle  Position the cursor where you want the rectangle. Click and drag to draw the rectangle. When you are finished drawing, right-click to release the draw rectangle tool.
<i>J</i> .	Add Text Click the map to open the Enter Text window. When you are finished entering your text, click <b>OK</b> . Position the cursor where you want to place the text and click to add the text to your map. Use the <b>Style</b> menu to change the text appearance.
	Draw Triangle Position the cursor where you want the triangle. Click and drag to draw the triangle. When you are finished drawing, right-click to release the draw triangle tool.
	Draw Line Position your cursor where you want to start drawing the line. Click once and draw the line. Click to change line direction. While drawing, press the Delete key to delete the last vertex in the line. Double-click to release the line. When you are finished drawing, right-click to release the draw line tool.

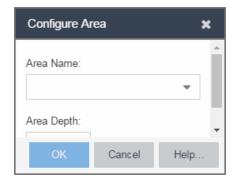
Drawing Tool	Definition
	Rotate Shape Click on the shape you want to rotate. Use the blue handle to rotate the shape to the desired position. (You can also right-click on an image and select Rotate Shape from the menu.)
	Set Scale Opens the Set Map Scale window from which you can determine the scale of your map.

## Configure Area Window

The Configure Area window, accessible from the Draw Area tool, allows you to name and determine the depth of an area.

- Area Name The name of the area you are creating.
- **Depth** A unique identifier for the area used when two areas overlap. In the event a client is located in a location shared by two areas, the client displays in the area with the higher **Depth** value.

**NOTE:** The **Depth** must be a value of 10 or higher. Values of 1 - 9 are reserved by the system.



Area locations allow you to define up to 16 specific areas per floor on your map to determine whether a client position is inside or outside of each area. Additionally, you can create areas located inside of other areas. A client can only be located in one area at a time and based on the area in which the client is located, you can apply different policies to the client. For example, a client accessing the network from an area located in a classroom may be granted different access than a client accessing the network in an area located in a professor's office.

## Style Menu

Use the Style menu to define the characteristics of the walls and other shapes you add to your custom floorplans. Following are definitions of the Style menu options.

Style Option	Description
Font Color	Specify the color of the text added to the map.
Font Size	Specify the size of the text added to the map.
Line Thickness	Specify the thickness of the shape border in pixels.
Line Color	Specify the color used in shape borders.
Line Opacity	Specify the opacity of the shape borders. This allows you to shade the floorplan.
Shape Filled	Select the checkbox to fill shapes with the specified shape color.
Shape Color	Select the color used to fill the shapes you create.
Shape Opacity	Specify the opacity of the shape color.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Export Maps**

The Extreme Management Center Maps lets you import saved maps of devices and wireless access points (APs) from your local drive or network, and configure the behavior of the imported maps.

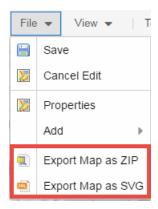
In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

The **Network** > **Devices** tab contains Map features that let you create geographic and topological maps of the devices and floor plans of wireless access points (APs) on your network. The advanced Map features (available with the NMS-

ADV license) include the map export function, which gives you the ability to export floor plan maps as a ZIP or SVG file.

## **Exporting Maps**

- 1. Launch Extreme Management Center and click on the **Network** tab.
- 2. In the left-panel Maps navigation tree, select the map you want to export.
- 3. The map opens in Edit mode. Click File > Export Map as ZIP or Export Map as SVG.



• If you select **Export Map as ZIP**, the map is saved in a ZIP file in your browser's default download location.

**NOTE:** The Export Map as ZIP option is only available for floorplan map types.

• If you select **Export Map as SVG**, the map opens in a new tab, allowing you to save the map in the desired location.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **Network Details on the Map Tab**

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps

of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network > Devices** tab.

The Network Details section, available in topology and geographic maps, gives you access to information about links, LANS, ports, and switches in your map network. The **EAPS tab** allows you to access information about any devices configured with Extreme's Ethernet Automatic Protection Switching feature.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

## **Accessing the Map Tab**

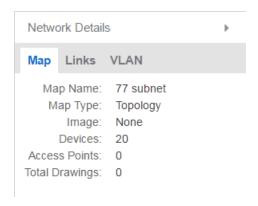
- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## **Accessing Network Details**

- 1. Right-click the map or map tree in the left-panel.
- 2. Click **Network Details** from the drop-down menu. Several additional tabs are available, depending on the devices included in the map:
  - a. EAPS Summary tab Lists information about any devices configured with Extreme's Ethernet Automatic Protection Switching feature.
  - b. Link Summary tab Displays information about the network connections between devices
  - c. VLAN Summary tab Lists any virtual local area networks within the map
  - d. MLAG Summary tab Lists devices configured in a multi-switch link aggregation group
  - e. VPLS Summary tab Displays information about site connectivity within a private VLAN

**NOTE:** For an alternate way to access the additional tabs:

- 1. Click Network > Devices
- 2. Click the second tab of the open **Devices** window, which is the **Map Tab** for the map you selected.
- 3. The **Network Details** panel at the far right. The panel also includes a Map tab that displays basic information about the map, including the name of the map, the map type, and the background image, as well as the number of devices, APs, and drawings on the map.



#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# Accessing the EAPS tab in Network Details on the Map Tab

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network > Devices** tab.

The Network Details section, available in topology and geographic maps, gives you access to information about links, LANS, ports, and switches in your map

network. The **EAPS tab** allows you to access information about any devices configured with Extreme's Ethernet Automatic Protection Switching feature.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

## **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## **Accessing Network Details**

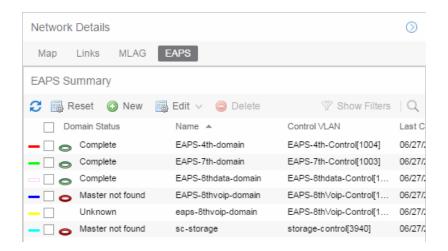
- 1. Right-click a map or map tree in the left-panel.
- 2. Select **Network Details** from the drop-down menu.
- 3. Select **EAPS Summary**.

**NOTE:** For an alternate way to access the EAPS Summary tab:

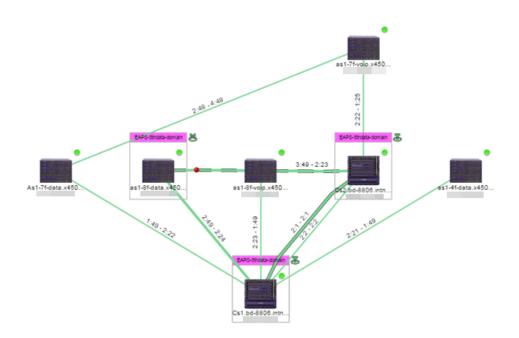
- Click Network > Devices.
- 2. Click the second tab of the open **Devices** window, which is the **Map Tab** for the map you selected.
- 3. The EAPS tab will be included in the **Network Details** panel at the far right of the open **Devices** window.

#### **EAPS Summary Tab**

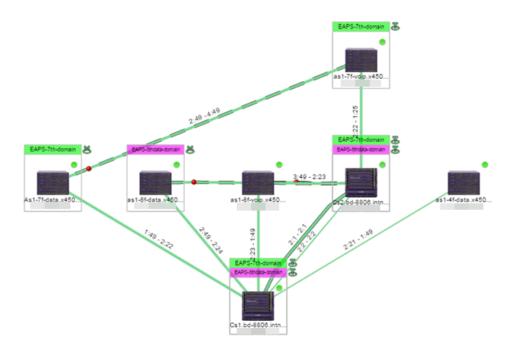
The EAPS Summary tab displays a list of the EAPS domains, including their status, name, the control VLAN name, and the IP addresses of the devices utilizing the EAPS domain.



Selecting the checkbox associated with an EAPS domain highlights any devices containing ports associated with the EAPS domain by surrounding the device in a box with a color-coded title bar containing the EAPS name.



Selecting multiple EAPS domains assigned to the same device adds a new title bar to the box containing the EAPS name and associated color.



An icon next to the title bar indicates if the node is a master node, indicated by an "M" icon \$\mathbb{S}\$, or if the node is a transit node, indicated by a "T" icon \$\mathbb{S}\$.

The color of the ring icon indicates the status of the domain:

- Yellow Indicates one or more of the domains is not fully operational, but is in a transitional state or an unknown state (as when the device is SNMP unreachable)
- Grey Indicates the EAPS domain is disabled

When selecting an EAPS domain, link information is also displayed. A single green line means a link that is not shared, while a dashed line between devices means the link is shared. A red dot icon on a shared link indicates the secondary link is blocked.

You can view additional details about the EAPS domain by right-clicking an EAPS domain on the **EAPS** tab and selecting **EAPS Details** to open the EAPS Detail view.



The top of the EAPS Details view displays a summary of the EAPS domain, identical to the information displayed in the EAPS tab. At the bottom of the window are three sub-tabs, which display additional information:

• **Devices** — Displays information about the devices using the EAPS domain.



 Ports — Displays information about the shared ports associated with the EAPS domain.



• Links — Displays links between devices using the EAPS domain.



 Master VLAN Details — Displays details about the master VLAN associated with the EAPS domain.



Clicking the **New EAPS Domain** button opens the New EAPS Domain wizard, which allows you to create a create a new EAPS Domain.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# Accessing the Link Tab in Network Details on the Map Tab

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network > Devices** tab.

The Network Details section, available in topology and geographic maps, gives you access to information about links, LANS, ports, and switches in your map network. The **Link Summary tab** displays information about the network connections between devices.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

## **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## **Accessing Network Details**

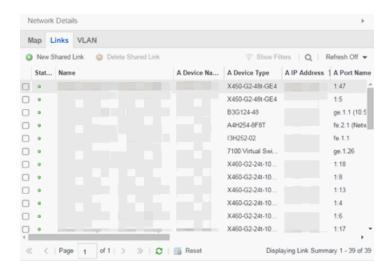
- 1. Right-click a map or map tree in the left-panel.
- 2. Select Network Details from the drop-down menu.
- 3. Select Link Summary.

**NOTE:** For an alternate way to access the Link Summary tab:

- 1. Click Network > Devices.
- 2. Click the second tab of the open **Devices** window, which is the **Map Tab** for the map you selected.
- 3. The **Links** tab will be included in the **Network Details** panel at the far right of the open **Devices** window.

## Link Summary tab

The **Link Summary** tab displays the Link Summary table for maps with one or more network connections, which contains detailed information about the network connections between devices. Selecting one of the links in the table highlights the link in the map.



The top of the **Link Summary** tab contains a search field, which allows you to find a particular Link by entering specific criteria. Additionally, you can manually browse links using the scroll bar and page navigation at the bottom of the section.

The top of the window displays information about the link, while information about the devices it connects are contained on two tabs, Endpoint 1 and Endpoint 2.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# Accessing the VLAN tab in Network Details on the Map Tab

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network > Devices** tab.

The Network Details section, available in topology and geographic maps, gives you access to information about links, LANS, ports, and switches in your map network. The VLAN tab Lists any virtual local area networks within the map.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

## **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network > Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## **Accessing Network Details**

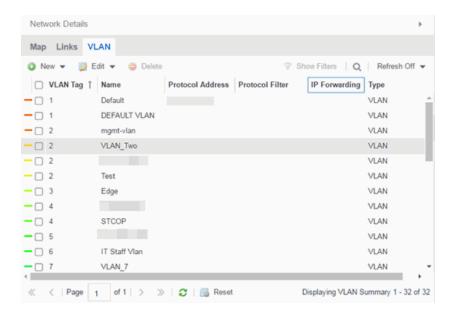
- 1. Right-click a map or map tree in the left-panel.
- 2. Select Network Details from the drop-down menu.
- 3. Select VLAN Summary.

**NOTE:** For an alternate way to access the VLAN Summary tab:

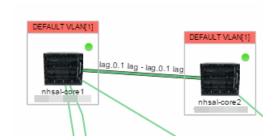
- 1. Click Network > Devices.
- 2. Click the second tab of the open **Devices** window, which is the **Map Tab** for the map you selected.
- 3. The VLAN tab will be included in the Network Details panel at the far right of the open Devices window.

### VLAN Summary tab

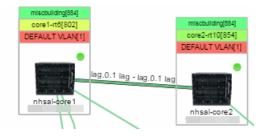
The VLAN Summary tab displays VLANs configured as part of devices included in the map. Columns in the VLAN tab provide additional information, including the VLAN tag, the name of the VLAN, any protocol filters applied for devices on which the VLAN is configured, and whether or not IP forwarding is enabled for the VLAN.



Selecting the checkbox associated with a VLAN highlights any devices to which that VLAN is assigned by surrounding the device in a box with a color-coded title bar containing the VLAN name.



Selecting multiple VLANs assigned to the same device adds a new title bar to the box that displays the VLAN name and associated color.



Additionally, from the **VLAN** tab, you can create a new VLAN or create a VLAN protected by an EAPS domain via the **New** drop-down menu. You can edit the ports, name, and devices associated with an existing VLAN via the **Edit** drop-down menu.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# Accessing the MLAG tab in Network Details on the Map Tab

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network** > **Devices** tab.

The Network Details section, available in topology and geographic maps, gives you access to information about links, LANS, ports, and switches in your map network. The MLAG tab lists devices configured in a multi-switch link aggregation group.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

## **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## **Accessing Network Details**

- 1. Right-click a map or map tree in the left-panel.
- 2. Select Network Details from the drop-down menu.

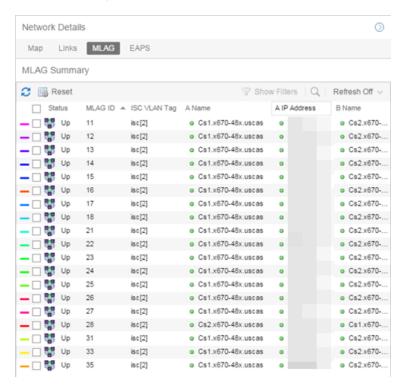
### 3. Select MLAG Summary.

**NOTE:** For an alternate way to access the MLAG Summary tab:

- 1. Click Network > Devices.
- 2. Click the second tab of the open **Devices** window, which is the **Map Tab** for the map you selected.
- 3. The **MLAG** tab will be included in the **Network Details** panel at the far right of the open **Devices** window.

## MLAG Summary tab

The MLAG Summary tab provides a list of the MLAGs (ports combined as a common logical connection on devices) included in the map.



The following columns are included in the MLAG Summary table:

#### **Status**

Displays the status of ISC links and MLAG ports:

- Up All ISC links are up and all MLAG ports are up.
- **Degraded** One or more ISC links are down and all MLAG ports are up, or one or more ISC links are down and one or more MLAGs are down.

- Protecting All ISC links are up and one or more MLAG ports are down.
- Unprotected All ISC links are down and all MLAG ports are up, or all ISC links are down and one or more MLAG ports are down.
- Down All ISC links are down and all MLAG ports are down, or all ISC links are up and all MLAG ports are down, or one or more ISC links are down and all MLAG ports are down.
- Unknown MLAG is only configured on one side of the MLAG paired devices (regardless of whether any or all ISC links are up or down).

#### ID

The ID number assigned to the port

### **ISC VLAN Tag**

Displays the ISC VLAN tag assigned to the port.

#### Name

Name of the devices configured as part of the MLAG.

#### **IP Address**

IP address of the devices configured as part of the MLAG.

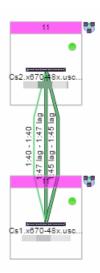
#### **Ports**

Lists the ports on those devices assigned as part of the MLAG.

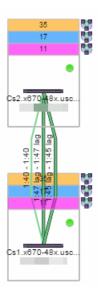
#### **Connected IP**

Displays the IP of the switch to which the MLAG is connected.

Selecting the checkbox associated with an MLAG highlights any devices containing ports associated with the MLAG by surrounding the device in a box with a color-coded title bar containing the MLAG ID.



Selecting multiple MLAGs assigned to the same device adds a new title bar to the box containing the VLAN name and associated color.



### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# Accessing the VPLS tab in Network Details on the Map Tab

The Extreme Management Center Map Tab gives you access to a number of powerful tools that will allow you to create, view, import, edit and search maps of devices and floor plans of wireless access points (APs) on your network. Maps are configured in various places on the **Network > Devices** tab.

The Network Details section, available in topology and geographic maps, gives you access to information about links, LANS, ports, and switches in your map network. The **VPLS tab** displays information about site connectivity within a private VLAN.

To view or search maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

# **Accessing the Map Tab**

- 1. Launch Extreme Management Center.
- 2. Click the **Network** > **Devices** tab.
- 3. Select **Sites** from the left-panel drop-down menu. Sites are groups of devices that share a configuration. Within each site, you can add maps for devices, depending on their physical location.

## **Accessing Network Details**

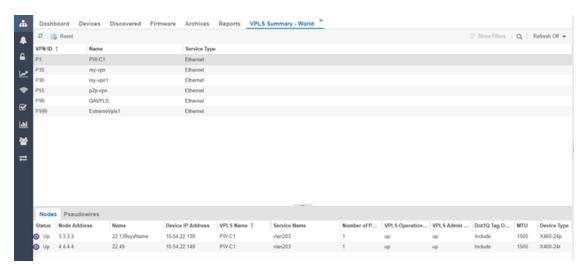
- 1. Right-click a map or map tree in the left-panel.
- 2. Select Network Details from the drop-down menu.
- 3. Select VPLS Summary.

**NOTE:** For an alternate way to access the VPLS Summary tab:

- 1. Click Network > Devices.
- 2. Click the second tab of the open **Devices** window, which is the **Map Tab** for the map you selected.
- 3. The VPLS tab will be included in the Network Details panel at the far right of the open Devices window.

#### **VPLS Summary Tab**

VPLS Summary Tab provides information about the virtual private networks (VPNs) within a map. The tab displays the VPN ID, name and service type for each VPN in the map. In addition, the <u>Nodes</u> and <u>Pseudowires</u> (PW) tabs provide more detailed operational information specific to each VPN.



#### **Nodes**

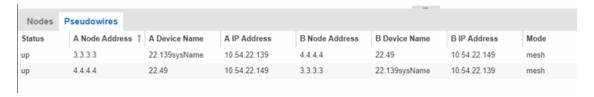
The **Nodes tab** includes the following:

- Status operational status of the node
- Node Address node location within the VPN
- Name name of the node
- Device IP Address -
- VPLS Name name of the VPLS in which the node resides
- Service Name name of the virtual private LAN in which the node resides
- Number of Peers number other nodes in the VPN

- VPLS Operational Status operational status of the virtual private LAN services
- VPLS Admin Status administrative status of the virtual private LAN services
- Dot1Q Tag Option -
- MTU the maximum number of transmission units allowed between nodes
- Device Type -

#### **Pseudowires**

Click the **Pseudowires Tab** for access to the status and mode for each PW in the VPN, as well as the addresses, device names, and IP addresses for each node within the VPN.



#### **Related Information**

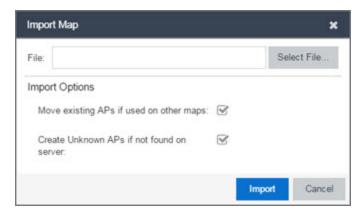
For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# **Import Map**

Use this window to import a saved map. From this window you can navigate to a saved map file and configure the behavior of the imported map.

Access this window by right-clicking a map in the Groups/Maps Navigation Tree left-panel on the **Network > Devices** tab, and selecting **Maps > Import Map**.



#### File

The file path to the saved map file. Click the **Select File** button to navigate to the file on your local drive or network.

# **Import Options**

The Import Options section determines the behavior of APs on the map being imported.

### Move existing APs if used on other maps

Select this checkbox to move APs currently located on another map in Extreme Management Center to the map being imported.

#### Create Unknown APs if not found on server

When this checkbox is selected, APs located on the map being imported not found on the Extreme Management Center server are created as unknown APs.

#### **Related Information**

For information on related topics:

- Maps Overview
- Maps
- How to Create and Edit Maps

# **Map Types**

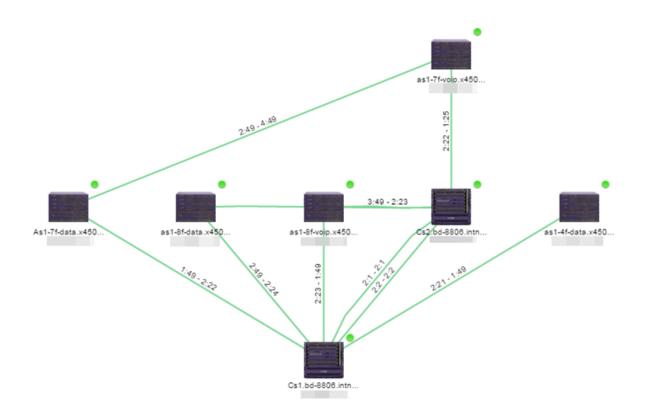
Extreme Management Center allows you to create <u>geographic</u> and <u>topology</u> maps of devices and <u>floorplans</u> of wireless access points (APs) on your network.

To view maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read Access or Maps Read/Write Access capability.

# **Types of Maps**

Using Extreme Management Center Maps, you can create three types of maps, each presenting a different visual representation of your network:

 Topology (default) — A topology map shows how devices are connected in a network, specifically, the state and speed of the network connections between devices as well as the state of the devices in the network. You can also create a topology map with a background image, giving you additional information about the devices and connections that make up the network.



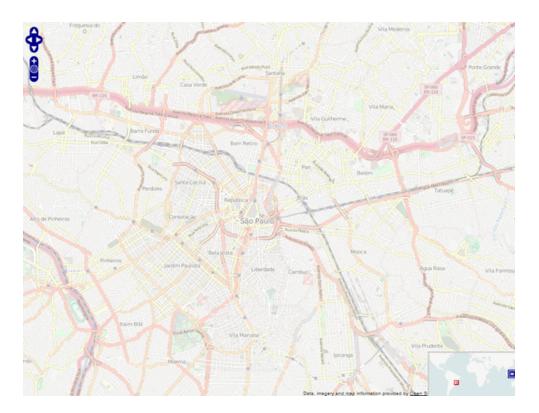
• Floorplan — The floorplan map displays the location of APs in a floorplan you configure. Using information about the size and composition of the building, this map provides an overview of the coverage of wireless APs.



**NOTE:** The floorplan map type is only available with the NMS-ADV license.

• Geographic — The Geographic map shows a global or regional view where network locations are shown geographically. This map is useful for networks spread across large geographical areas or as a top-level map used to organize multiple networks in different locations.

**NOTE:** The geographic map type is hosted by OpenStreetMap on an external server. For users with security concerns or if access to third-party servers is prohibited, use the topology map type.



After you create a map, you can then make it a site. Sites allow you to set a default configuration for devices added to your network.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Perform a Search Using Maps**

Using Extreme Management Center Maps, you can easily search for <u>wireless</u> and <u>wired clients</u>, <u>access points (APs)</u>, and <u>devices</u> in a number of ways. Maps are configured in various places on the **Network** > **Devices** tab in Extreme Management Center.

# **Performing a Search**

To search for a wireless client, an AP, a device, or a wired client:

- 1. Launch Extreme Management Center.
- 2. In the Search Network box, click Advanced.
- 3. Enter the MAC Address, IP Address, hostname, user name, AP serial number or Access Control custom field information in the open **Search** box.
- 4. Press Enter.

You can also search for specific wireless clients, access points, devices, and wired clients from different locations in Extreme Management Center.

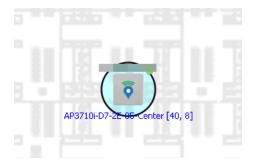
### Finding a Wireless Client

#### From the Search Field on the Network Tab

- 1. Launch Extreme Management Center and click the **Network > Devices** tab.
- 2. Select Sites from the left-panel drop-down menu.
- 3. Select the map or map navigation tree.
- Enter the MAC Address, IP Address, hostname, user name, AP serial number or Access Control custom field information in the Search field at the far right of the Devices window.
- 5. Press Enter.

The search uses RSS-based (Received Signal Strength) location services to locate the wireless client and display the approximate location of the client on the map.

The map opens with the AP centered on the map, with a circle showing the possible area where the client is located. If that information is not available, a square is drawn around the AP last associated with the client.



#### From the Wireless Tab

To locate a wireless client from the Wireless tab:

- 1. Launch Extreme Management Center.
- 2. Click Wireless > Clients.
- 3. Select a client in the Clients view.
- 4. Right-click and select **Search Maps**.
- 5. The map opens centered on the AP, with a circle showing the possible area where the client is located.
- 6. Mouse over the client icon to see a tooltip with client information.

**NOTE:** Tooltip information is based on current data from the wireless domain unless the client icon displays a clock in the center. In that case, the tooltip information is based on historic data from the Wireless > Clients page.

#### Radius Distance Calculation

The following distance calculation defines the radius of the circle displayed around the wireless client located on the map.

Path loss per meter in free space = L1 = 20 \* log (10) (f) - 28

#### where:

- [f] is the frequency in MHz (Uses Source SNMP MIB dot11ExtSmtCurrentChannel or if that value is 0, uses MIB dot11ExtSmtCurChanSelectedByAP)
- [L1] is the path loss on distance of 1 meter

Radial distance for location = d(RSS,n) = 10 (pTx - RSS - L1)/(10\*n)

#### where.

- [n] is the coefficient for the environment
- [pTx] is the transmit power (dB)
- [RSS] is the Received Signal Strength
- [d] is the distance in meters

### Finding an Access Point

#### From the Wireless Tab

- 1. Launch Extreme Management Center.
- 2. Click Wireless > Access Points.
- 3. Right-click an AP in the table.
- 4. Select Maps > Search Maps.
- 5. If a map contains the AP, the map opens with the AP centered on the map.

### From the Reports Page

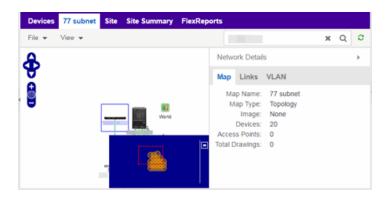
- 1. Launch Extreme Management Center.
- 2. Click the Wireless tab.
- 3. On the **Reports** tab, click the APs Summary from the **APs Summary** drop-down menu.
- 4. Right-click an AP in the table.
- 5. Select Maps > Search Maps.
- 6. If a map contains the AP, the map opens with the AP centered on the map.

### Finding a Device

### From the Network Page Search Field

- 1. Launch Extreme Management Center and click the **Network > Devices** tab.
- 2. Select Sites from the left-panel drop-down menu.
- 3. Select the map or map navigation tree. Click the Map tab in the Devices window.
- 4. Enter an IP address or hostname for the device in the **Network** tab **Search** box
- 5. Press Enter.

The search locates a device added to a map. The map centers on the device. The screen shot below shows the results for a search on a specific IP address.



### Finding a Wired Client

#### From the Network Tab Search Field

- 1. Launch Extreme Management Center and click the **Network > Devices** tab.
- 2. Select Sites from the left-panel drop-down menu.
- 3. Select the map or map navigation tree.
- 4. Enter the MAC Address, IP Address, hostname, or user name in the **Network** tab **Search** box.
- 5. Press Enter.

The search locates a wired client if the client is Access Control authenticated and is connected to a switch added to a map. The map centers on the wired client.

#### From the Control Tab

- 1. Launch Extreme Management Center.
- 2. Click Control > End-Systems.
- 3. Right-click an end-system in the table and select **Search Maps**.
- 4. If the end-system is connected to a switch added to a map, the map opens with the end-system centered on the map.

#### **Related Information**

For information on related topics:

- Extreme Management Center Maps
- Advanced Map Features

# **How to Import Maps**

The Extreme Management Center Maps lets you import saved maps of devices and wireless access points (APs) from your local drive or network, and configure the behavior of the imported maps.

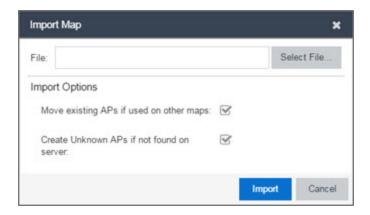
In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

## **Importing a Map**

To import a saved map:

 Right-click a map in the left-panel Groups/Maps Navigation Tree and select Maps > Import Map.

The Import Map window opens.



- 2. Click the **Select File** button to navigate to the map on your local drive or network.
- 3. Configure your import options to determine the behavior of APs on the map being imported:
  - a. Select the Move existing APs if used on other maps checkbox to move APs currently located on another map in Extreme Management Center to the map being imported.
  - b. Select the **Create Unknown APs if not found on server** checkbox for APs located on the map being imported that are not found on the Extreme Management Center server.
- 4. Click Import.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Create Links Between Devices and Maps**

Using the Extreme Management Center Maps feature, you can link your network devices and wireless access points (APs) on a map. You can also use this feature to add links between maps.

In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

### **Creating a Manual Link Between Devices**

To manually create links between devices on a map:

- 1. Right-click one of the devices to which you are adding the link.
- 2. Select Create Link.

The Create a Manual Link window displays.

- 3. Expand the device in the **Name** column of the From Port section of the window and select the port to which the link connects.
- 4. Select the other device to which the link connects in the **Select Device** drop-down menu.
- 5. Expand the device in the **Name** column of the To Port section of the window and select the port to which the link connects.
- 6. Click **OK** to add the link to the map.

**NOTES:** The **Link State** for a manual link is derived from the **Status** of the ports to which it connects.

Delete a manual link via the Link Details window by double-clicking the link in the map.

# **Adding Map Links**

Map links display the name of the map and an aggregated alarm/device status for the linked map. Double-click on the link to go to the linked map.

For example, the following map link lets you jump to the Second Floor map. The link is green, indicating there are no devices with alarms on the Second Floor map.

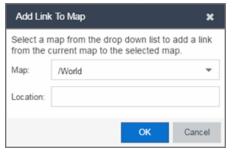


The following map link lets you jump to the First Floor map. The link is red, indicating there is an alarm for a device on the First Floor map.



Use the following steps to add a link to a map.

- 1. In the Maps navigation tree, right-click on the map from which you want to link and select Maps > Edit Map or click File > Edit button in the map properties panel.
- 2. The map's property panel opens in Edit mode. Click File > Add > Map Link.
- 3. The Add Link to Map window opens.



- 4. From the Map drop-down menu, select the map to which you want to link.
- 5. Enter information in **Location** about the location to which the link connects and click **OK**.
- 6. The map link is added to the map and can be repositioned, if desired.
- 7. Click the **Save** button to save the map and close the properties panel.

#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **How to Set the Map Scale**

You can use the Extreme Management Center Maps feature to set the scale of a map of devices or wireless access point (APs) in your network.

In order to edit maps, you must be a member of an authorization group assigned the OneView > Maps > Maps Read/Write Access capability.

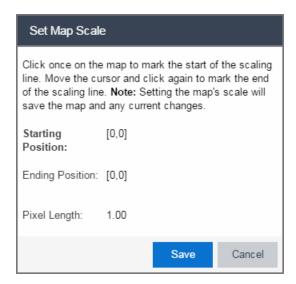
### **Setting the Map Scale**

The map scale appears in the lower left corner of a map and can be changed to accurately reflect your map image.

Use the following steps to set the scale for a map.

- In the Maps page's navigation tree, right-click on the map and select Maps > Edit Map or click the File > Edit button in the map properties panel.
- 2. Click on the map scale in the map's footer panel to open the Set Map Scale window. (Users with the Extreme Management Center NMS-ADV license can access the Set Map Scale window from the Tools menu.)





- 3. To set the scale, you must measure something in the map using a scaling line, and then set the measurement for the line. For example, in an office floor plan, measure a scaling line on the opening of an office. If you know the office doors are 33 inches wide, enter that as the scaling line measurement.
  - a. Click once on the map to mark the start of the scaling line. Move the cursor and click again to mark the end of the scaling line.
  - b. Enter the line length and units.
- 4. Click Save. The map scale is automatically adjusted and the map is saved.

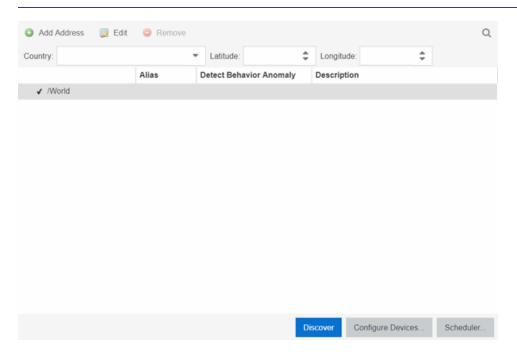
#### **Related Information**

- Extreme Management Center Maps
- Advanced Map Features

# **Endpoint Locations**

The **Endpoint Locations** tab allows you to define the geographical location of your site. Once the geographical locations are defined for your site, flows on the **Application Flows** tab display geographical information depending on the device on which the flow is observed.

**IMPORTANT:** To map existing locations to sites, access the **Devices** tab. Select the **Endpoint Locations** tab in the right-panel. Locations that are not yet associated with a site contain a broken link icon (SS) icon. Right-click the location, select **Assign to Site**, and select a site from the drop-down menu.



The following columns are displayed in the Endpoint Locations table:

#### Site

The name and path of the site.

#### Longitude

The site's longitude location, written in degrees, minutes, and seconds.

#### Latitude

The site's latitude location, written in degrees, minutes, and seconds.

### **Country**

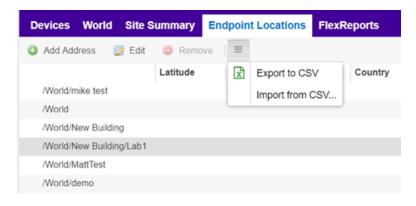
The country in which the site is located.

### **Description**

A description of the site location.

Click the **Add Address** button to add an additional site to the table. Click the **Edit** button to modify sites in the table. Click the **Remove** button to delete a site from the table.

Click the **Menu** (≡) button to import or export the Endpoint Locations table to a CSV report.



### **Related Information**

For information on related topics:

- Network Tab
- Sites Tab

# **Restart Devices**

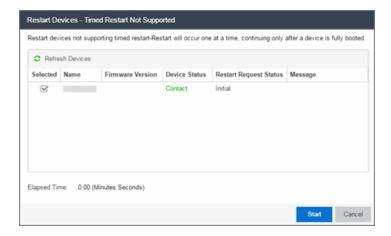
Use this window to restart a device. Devices can be restarted manually, or scheduled at a future date and time, if a timed restart is supported by the device. The window varies depending on the devices you select to restart:

- Timed Restart Not Supported
- Timed Restart Supported

You can access the Restart Devices window from the **Network** tab by clicking the **Menu** icon or right-clicking a device in the table and selecting **Configuration/Firmware** > **Restart Device**.

### Timed Restart Not Supported

To restart a device, select it in the list by clicking the **Selected** checkbox, and click **Start**.



#### **Refresh Devices**

Click the **Refresh Devices** button to update the fields in this window as the restart process is taking place.

#### Selected

Select this check box to indicate the devices you are restarting.

#### Name

The names of the devices.

#### **Firmware Version**

The firmware version of the devices. If the purpose of the device restart is to upgrade the firmware version, this value changes once the device restart is complete (update the field by clicking **Refresh Device**).

#### **Device Status**

The connection status between Extreme Management Center and the devices.

#### **Restart Request Status**

The time in the restart process during which the devices indicate they are restarting.

#### Message

Additional information about the devices.

### **Elapsed Time**

The time elapsed since the restart began.

#### Start

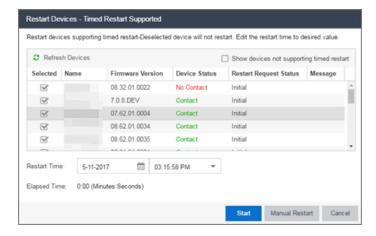
Click **Start** to restart the device.

#### Close

Click Close to exit the Restart Devices window without restarting the devices.

### Timed Restart Supported

Devices that support Timed Restart allow you to set up your restart operation with a time delay, so that the actual device restarts take place at a later time. This lets you schedule restarts for a time when the network is least busy.



The window for these devices contains additional fields.

#### **Refresh Devices**

Click the **Refresh Devices** button to update the fields in this window as the restart process is taking place.

#### Selected

Select this check box to indicate the devices you are restarting.

#### Name

The names of the devices.

#### **Firmware Version**

The firmware version of the devices. If the purpose of the device restart is to upgrade the firmware version, this value changes once the device restart is complete (update the field by clicking **Refresh Device**).

#### **Device Status**

The connection status between Extreme Management Center and the devices.

### **Restart Request Status**

The time in the restart process during which the devices indicate they are restarting.

### Message

Additional information about the devices.

#### **Elapsed Time**

The time elapsed since the restart began.

#### Start

Click this button to schedule the device restart now, or at the time selected in the **Restart Time** field.

#### Close

Click this button to exit the **Restart Devices** window without restarting the devices.

### Show devices not supporting timed restart

Select this check box to display devices you selected on the **Network** tab for which you can not schedule a restart.

#### **Restart Time**

Select the date and time when the devices restart.

#### **Related Information**

For information on related topics:

• How to Restart a Device

# **Fabric**

Extreme Management Center's Fabric technology allows you to manage your domains seamlessly and interdependently across both physical and virtual servers, storage, and networks. Fabric technology is designed to be highly efficient, flexible enough to adapt to your network's varying traffic volume, and easily maintained with minimal intervention. You can provision Fabric functionality on the **Sites** tab in Extreme Management Center.

For additional information about Fabric functionality, see the *Configuring Fabric Basics and Layer 2 Services on VSP Operating System Software VSP 8600* guide for the latest VSP 8600 release.

Extreme Management Center's fabric solution consists of two major components:

- Fabric Manager A virtual engine that provides Extreme Management Center with fabric topology information and allows you to configure fabric functionality on your fabric-enabled devices.
- Fabric Tab The tab within Extreme Management Center that allows you to view and configure the fabric functionality on your devices.

**NOTE:** The Fabric Manager engine must be installed and running on your network for the **Fabric** tab in Extreme Management Center to receive and display fabric topology information.

Once the Fabric Manager engine is running in Extreme Management Center, the **Fabric** tab on the **Devices** tab displays information about the fabric topologies currently configured on your devices.

**NOTES:** The following device types support fabric functionality:

ERS35xx with firmware version 5.3.7 and later, ERS36xx with firmware version 6.2.0 and later, ERS48xx with firmware version 5.12.0 and later, ERS49xx with firmware version 7.6.0 and later, ERS59xx with firmware version 7.6.0 and later, VSP7024 with firmware version 10.4.6 and later, VSP4xxx with firmware version 6.1.3 and later, VSP7xxx with firmware version 6.1.3 and later, VSP8xxx with firmware version 6.1.3 and later

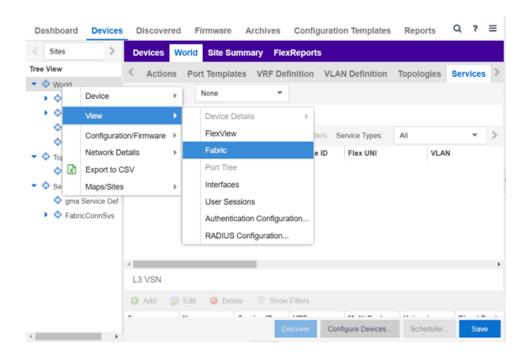
For minimum requirements, see Extreme Management Center Configuration and Requirements.

## **Accessing Fabric in Extreme Management Center**

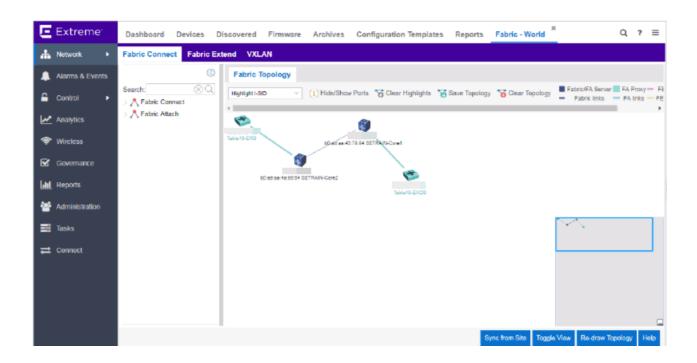
After adding the Fabric Manager engine in Extreme Management Center, view the fabric topologies configured on your devices on the **Fabric** tab.

#### To access the **Fabric** tab:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Right-click a site in the left-panel tree.
- 4. Select View > Fabric from the menu.



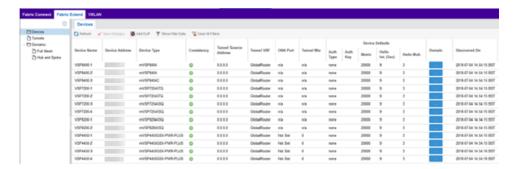
The Fabric tab opens.



### **Fabric Tab**

The Fabric tab includes three sub-tabs:

- Fabric Connect Displays the fabric topologies configured on your fabric-enabled devices.
- Fabric Extend Allows you to extend fabric functionality to include Layer 2 and Layer 3 core networks.



• VXLAN — Allows you to configure a Virtual Extensible LAN (VXLAN) to tunnel Layer 2 traffic over a Layer 3 network in the fabric topologies you configure.

#### **Related Information**

For information on related topics:

- Services
- Service Summary
- Fabric Connect
- Sites
- Devices

# **Fabric Manager Installation**

Beginning in Extreme Management Center Version 8.2, you can install the Fabric Manager virtual machine (VM) in Extreme Management Center.

### **Pre-Installation**

The Fabric Manager is distributed in a deployable VMware-based .OVA template, which is similar to the other ZTP+ (Zero Touch Provisioning Plus)-based engines (for example, Access Control).

The Fabric Manager supports two initial configuration modes for Extreme Management Center discovery and registration:

- DHCP Mode
- Static Mode

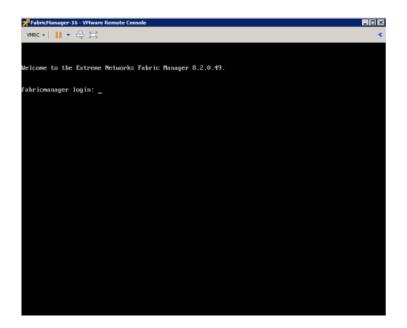
The DHCP mode is the default configuration mode during the Fabric Manager VM's initial startup. Use the static mode when providing a predefined set of networking configurations.

# **Fabric Manager Installation Static Mode**

Fabric Manager begins installation in DHCP mode by default. Switch to static mode at any time during the initial installation by pressing the **ENTER** key.

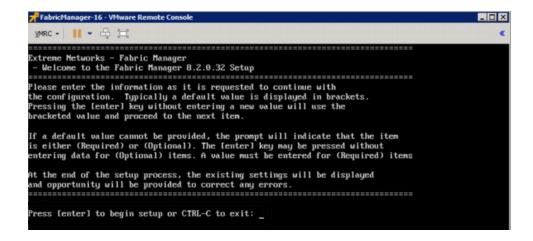
Use the following instructions to install Fabric Manager in static mode:

- 1. Open the Table-N folder on the RDP session desktop.
- 2. Double-click the Table-N Fabric Manager shortcut.
  - A VMware Remote Console screen opens.
- 3. At the login prompt, enter root as a username.

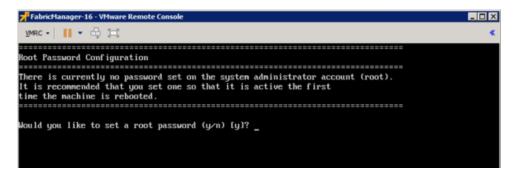


**NOTE:** Extreme Management Center Version 8.2, includes a bug that causes the first attempt at logging in as root to fail. Retype root at the second login prompt. This will be fixed in a later release.

- 4. Follow the installation process to complete installation of static mode:
  - a. Begin the set-up.

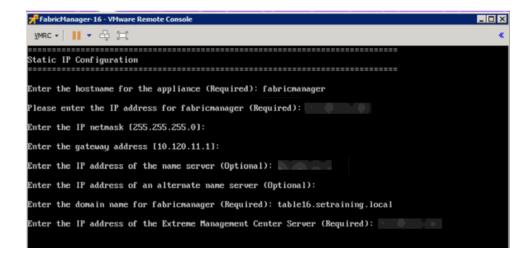


b. Set a root password by entering y.



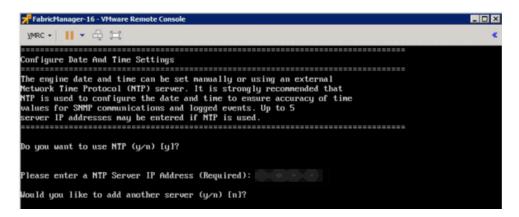
c. Enter and re-type a UNIX password at the next prompt.

The Static Configuration screen opens.



- d. Enter a hostname (for example, fabricmanager).
- e. Enter the IP address for the VM engine(for example,10.120.11.N4).
- f. Accept the default IP Network netmask address.
- g. Accept the default Gateway address.
- h. Enter the IP address of the name server.
- i. Enter the domain name specific to the table. In the above example, the table is Table 16.
- j. Enter the Extreme Management Center server IP address specific to the table.

The Date and Time Configuration screen opens.

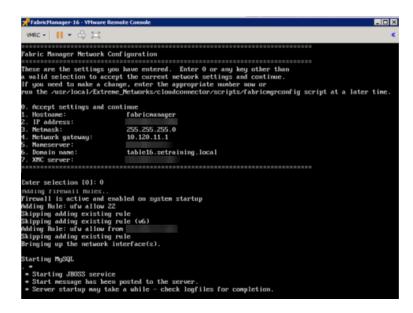


- k. Enter y at the next prompt to use NTP (Network Time Protocol).
- I. Enter the NTP Server IP Address.
- m. Enter nat the next prompt to skip adding another server.

- n. Enter the default 0 and accept the current settings and continue.
- o. Select the correct Time Zone for your network.

p. Enter the number that corresponds to your time zone.

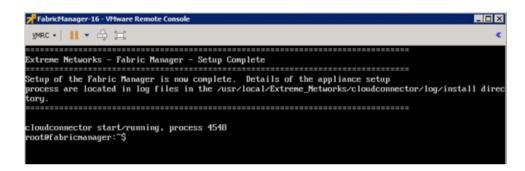
The Fabric Manager Network Configuration screen displays a summary of the configuration options you selected.



q. Enter 0 to confirm all the selections displayed are correct.

To modify any selection, enter the corresponding number of the item you want to change.

r. A Setup Complete message displays once installation is complete.



## Adding Fabric Manager to Extreme Management Center

Once you install the Fabric Manager virtual machine (VM), you can add it to Extreme Management Center and enable it via ZTP+ (Zero Touch Provisioning Plus) functionality.

**NOTE:** You need to upgrade the firmware in Extreme Management Center to add and launch the Fabric Manager engine.

#### **Related Information**

For information on related tabs:

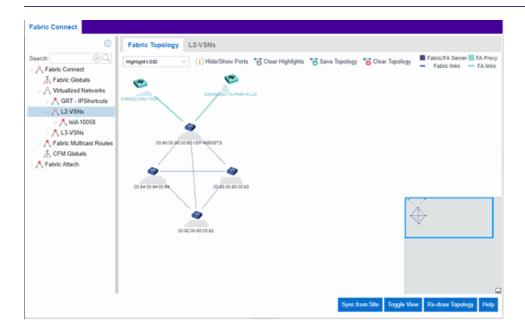
- How to Upgrade Firmware in Extreme Management Center
- Fabric Manager ZTP+ Configuration in Extreme Management Center
- Extreme Management Center Fabric

# **Fabric Connect**

Extreme Management Center's **Fabric Connect** within the Fabric Manager engine displays your network's fabric technology and extended fabric functionality. Fabric Connect uses Fabric Topology templates that allow you to view and to configure SPBm (Shortest Path Bridging), based L2 and L3 Virtual Services Networks (VSNs), as well as IP-shortcut based VSNs. The Fabric Attach extends Fabric technology functionality to network elements or hosts that are not SPB-capable.

The Fabric Connect tab allows you to view and configure topologies with the fabric-enabled sites in your network. Click the **Toggle View** button to display fabric services for individual devices.

**NOTE:** Fabric Connect uses Fabric Topology templates that define the topologies, services and service applications that comprise the Fabric Topology. Create the topology and service definitions via the **Sites** tab before you assign the Fabric Connect Topology to a site and access the **Fabric Connect** tab.



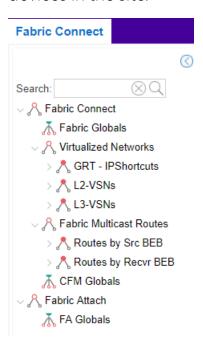
The Fabric Connect tab is divided into two sections: the <u>left-panel tree</u> view and a Fabric Topology <u>right-panel map</u> view.

# **Left-Panel Tree**

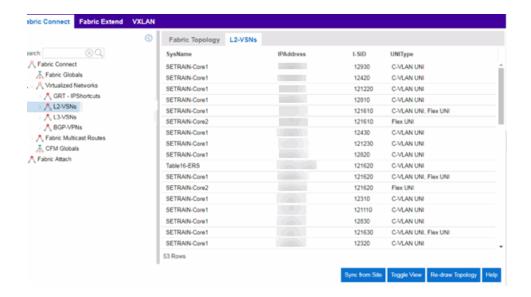
Beginning in version 8.2, Extreme Management Center supports two Fabric technology infrastructures: Fabric Connect and Fabric Attach (FA). The left-panel tree includes Fabric Connect and Fabric Attach folders that expand to display all fabric services you have configured in your network.

#### Fabric Connect Folder

Select the Fabric Connect tab to display the fabric topologies configured on the devices in the site.



Click a service in the Fabric Connect folder to open a fabric topology map and a service name tab in the right panel. The map displays the devices enabled with the services you selected and the service name tab displays a table with details about that service.



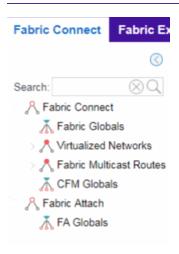
Click the **Toggle View** button to display Fabric Connect fabric services for individual devices.

### Fabric Attach Folder

The Fabric Attach (FA) extends Fabric technology functionality to network devices that are not SPB-capable. The Fabric Attach tab displays global, server and proxy capable services for your network and devices.

**NOTE:** You can enable Fabric Attach on the following switches:

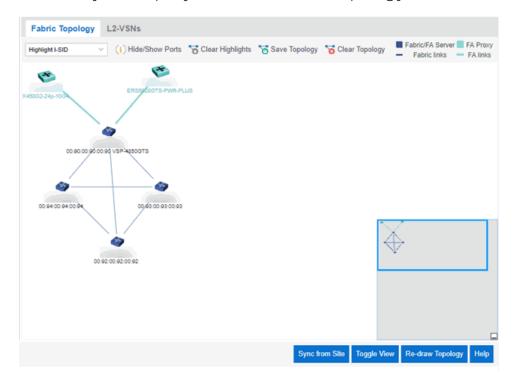
FA Server — for VOSS, ERS 49xx v5.9.2 and later, ERS 4850 v5.9.2 and later, and ERS 59xx series devices; FA Proxy (client proxy) — for ERS 35xx, ERS 48xx, ERS 49xx, ERS 55xx, ERS 56xx, ERS 59xx, and VSP 70xx series devices; FA Standalone Proxy (client proxy) — for ERS 35xx, ERS 48xx, ERS 55xx, ERS 56xx, ERS 59xx, and VSP 70xx series devices



Click a service in the Fabric Attach folder to open a fabric topology map and a VSN tab in the right panel. The map displays the devices enabled with the service you selected and the VSN Home tab displays a table with details about the VSNs enabled on the site. Click the **Toggle View** button to display Fabric Attach services for individual devices.

# **Right-Panel Topology Map**

The Fabric Topology panel includes the **Fabric Topology** tab that displays a topology map of the fabric-enabled sites or devices in your network. You can use the topology map to gain a high-level view of your network, or to view detailed information about devices and links in the topology. Drag your device icons in the topology map to rearrange the map. Additionally, you can modify and save your map layouts in the Fabric Topology tab.



# Topology Tab Tools

The Fabric Topology tab includes the following tools:

## Fabric Service Highlight I-SID

Lists fabric services in your network. Select a service from the drop-down menu to display it in the topology map.

### Hide/Show Ports 1 Hide/Show Ports

Use to hide or display fabric enabled ports in your network.

### Clear Highlights Clear Highlights

Use to clear existing highlights on the topology map.

### Save Topology Save Topology

Use to save your topology map.

### Clear Topology Clear Topology

Use to remove the devices in your topology map.

# Color Legend Fabric/FA Server FA Proxy FE BI-Dir. Tunnel Fabric/Finks FE Uni-Dir. Tunnel

The types of fabric services are coded by colors in the topology map.

### Topology Tab Buttons

The Fabric Topology tab also includes the following buttons that allow you to further manipulate the fabric service and topology data:

### **Sync From Site**

Use to copy the fabric service configuration for the site to all the devices in the map.

### **Toggle View**

Click to display fabric topology, services and tables for individual devices.

### **Re-draw Topology**

Click to display an alternate topology arrangement.

### Help

Click to access Extreme Management Center help.

### **Related Information**

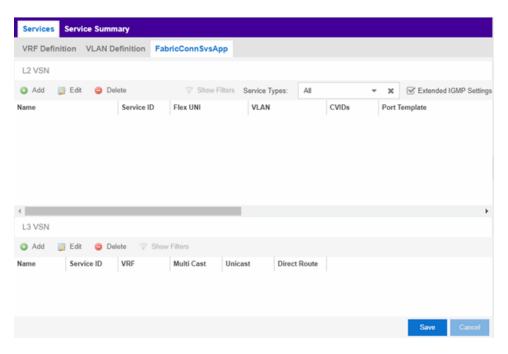
For information on related topics:

- Services
- Service Summary
- Sites
- Devices

# **Services**

The **Services** tab displays virtual routing and forwarding functionality configured as part of a service application, the virtual local area networks defined for the service application, as well as all of the services included in a service application or all of the services included in a service definition, depending if you select a service application or a service definition in the left-panel, respectively.

The **Services** tab is included in the **Sites** tab.

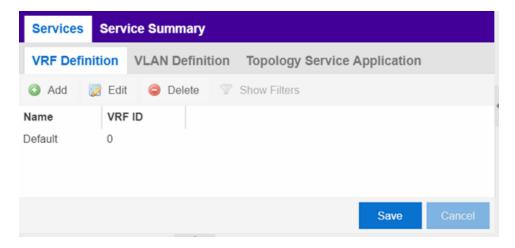


The Services tab includes three tabs:

- <u>VRF Definition</u> Create and configure VRF (Virtual Routing and Forwarding)
  definitions for the service application. VRFs allow for networking paths to be
  segmented without using multiple devices.
- <u>VLAN Definition</u> Create and configure VLAN (Virtual Local Area Network)
  definitions for the service application.
- <u>Service Application Name</u> Configure the L2 and L3 Virtual Services Networks
   (VSNs). The <u>Service Application Name</u> tab is divided into L2 VPN and L3 VSN tables.

# **VRF** Definition

The VRF Definition tab allows you to configure virtual routing and forwarding definitions included as part of the service.



#### **Name**

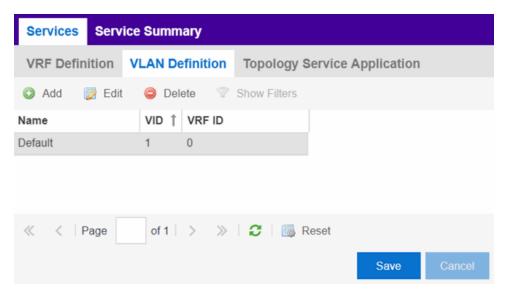
The name of the VRF definition.

### **VRF ID**

The ID number assigned to the VRF definition.

### **VLAN Definition**

The VLAN Definition tab allows you to configure virtual local area network definitions included as part of the service.



#### Name

The name of the VLAN definition.

### **VID**

The ID number assigned to the VLAN.

#### **VRF ID**

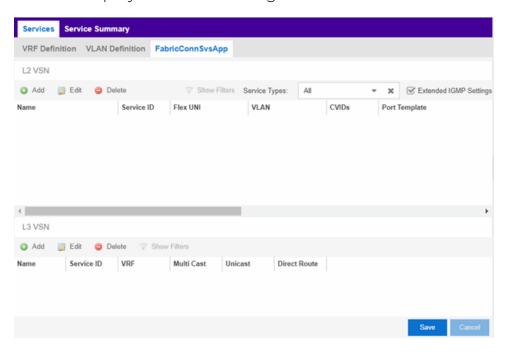
The ID number assigned to the VRF definition.

# **Service Application Name**

The **Service Application Name** tab displays all of the services included in a service application or all of the services included in a service definition, depending if you select a service application or a service definition in the left-panel, respectively. The Services tab is included in the **Sites** tab.

Services are created within service applications. You can include multiple services within an application. Service applications are then included within service definitions. You can also include multiple service applications within a service definition. A service definition that includes a complete set of services is then assigned to a site, which configures the fabric-enabled devices within that site.

The **Services** tab is only configurable when you select a service application. The services displayed when selecting a service definition are read-only.



### L2 VSN

#### Name

The name of the Layer 2 service.

### **Service ID**

The I-SID, which is the system-defined ID number assigned to the the fabric service.

### Flex UNI

Indicates that the fabric service is using the User-Network-Interface (UNI).

The following interface types are available:

- Switched A VLAN-ID and a given port (VID, port) maps to a Layer 2 VSN I-SID. With this UNI type, VLAN-IDs can be reused on other ports and therefore mapped to different ISIDs.
- Transparent —A physical port maps to a Layer 2 VSN I-SID (all traffic through that port, 802.1Q tagged or untagged, ingress and egress is mapped to the I-SID). Note: All VLANs on a Transparent Port UNI interface now share the same single MAC learning table of the Transparent Port UNI I-SID.

### **VLAN**

The VLAN assigned to the fabric service.

### **CVIDs**

Specifies the customer VLAN ID of the associated switched UNI port.

### **Port Template**

Use the drop-down menu to determine the purpose of the port:

- Access Select this option if the port connects to user end-systems.
- Interswitch You can also manually select this option if the port is used to connect to other switches. This option is selected by default if the port detects neighboring switches that are configurable.
- Management Select this option if the port is used to manage network traffic with Extreme Management Center.
- AP Select this option if the port is used to connect with a networking device that allows a Wi-Fi device to connect to a wired network.
- Phone Select this option if the port is used to connect to a telephone.
- Router Select this option if the port is used to connect to a router.

- **Printer** Select this option if the port is used to connect to a printer.
- Security Select this option if the port is used to connect to a device or devices that have been configured with security or advanced security settings.
- **IoT** Select this option if the port is used to connect to an additional wireless "smart" device.
- Other Select this option if the port is used to connect to any other device.

### **DVR Enable**

Select to enable distributed virtual routing.

### **DVR Gateway**

Enter the gateway address of the DVR device.

### **Multicast Snooping**

Select to configure the service to listen to Internet Group Management Protocol (IGMP) network traffic. The feature allows a network switch to listen in on the IGMP conversation between hosts and routers.

### **Multicast Routing**

Select to configure the service to distribute data to multiple recipients.

Using multicast, a source can send a single copy of data to a single multicast address, which is then distributed to an entire group of recipients.

### **IGMP Version**

The version of IGMP the service is using: Version 1, 2, or 3.

### **IGMP Querier**

Enter the address of the IGMP Querier. Use this feature when there is no multicast router in the VLAN to originate the queries.

### 13 VSN

### **Name**

The name of the Layer 3 service.

### **Service ID**

The I-SID, which is the system-defined ID number assigned to the service.

#### **VRF**

Select the virtual routing and forwarding definition included as part of the service.

### **Multi Cast**

Select to indicate that the service sends IP packets to a group of hosts on the network.

### Unicast

Select to indicate that the service sends IP packets to a single recipient on the network.

### **Direct Route**

Select to indicate that the service sends IP packets directly to another device without going through a third device.

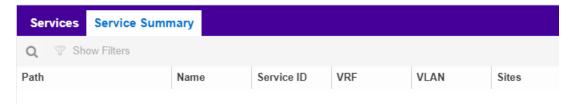
#### **Related Information**

For information on related topics:

- Service Summary
- Fabric
- Sites

# **Service Summary**

The **Service Summary** tab displays a summary of the fabric services you create and the sites to which they are assigned.



#### **Path**

The path to the Service Application in which the service is located.

#### **Name**

The name of the fabric service included in the service application or definition.

### **Service ID**

The I-SID, which is the system-defined ID number assigned to the service.

### **VRF**

The ID number assigned to the VRF definition.

#### **VLAN**

The ID number assigned to the VLAN.

### **Sites**

The site to which the fabric service is assigned.

#### **Related Information**

For information on related topics:

- Services
- Fabric
- Sites

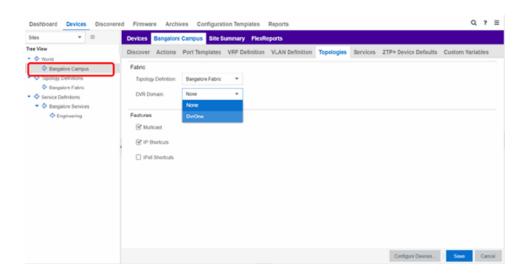
# **Applying Fabric Services**

Once you have created and configured your fabric topology, service and service application services, you can apply them to sites within your network. Once fabric topology and services have been assigned to a site, they cannot be deleted.

**NOTE:** <u>Services</u> not assigned to a service definition (where NONE has been selected) can be deleted from a site after they have been assigned to that site.

# Applying a Fabric Topology to a Site

- 1. Open the **Network > Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Click a site in the left-panel tree.
- 4. Click the site name tab in the **Devices** sub-tab.

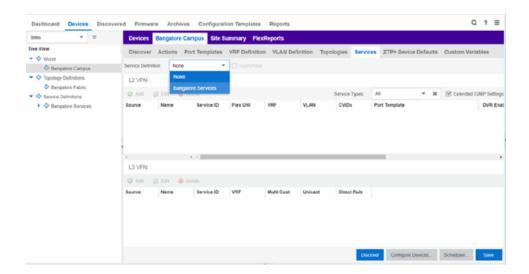


- 5. Click the **Topologies** tab.
- 6. Select the topology you want to apply to the site from the **Topology Definition** drop-down menu.
- 7. Select the DVR Domain from the **DVR Domain** drop-down menu.
- 8. Click the checkboxes in the **Features** section to include the features you want to assign to the topology.
- 9. Click Save.

**NOTE:** Only one Fabric Topology and one DVR Domain can be assigned a site in Extreme Management Center.

# Applying a Service Application to a Site

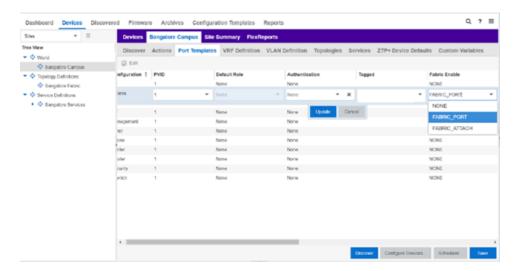
- 1. Open the **Network > Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Click a site in the left-panel tree.
- 4. Click the site name tab in the **Devices** sub-tab.



- 5. Click the **Services** tab.
- 6. Select the service definition you want to apply to the site from the **Service Definition** drop-down menu. The service application details that you configured to the service definition display in the L2 VPN and L3 VPN tables.
- 7. Click **Save** to apply the services to the site.

# **Applying Fabric to Port Templates**

The Port Templates Configuration screen allows ports to be configured with a Fabric role such as NNI or Fabric Attach (FA). Once complete, you can apply the Port Templates configuration to the device.

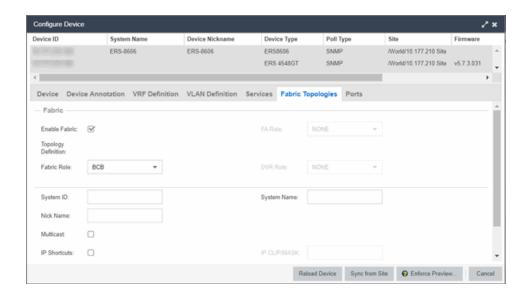


# **Applying Fabric Services to a Device**

Once you have applied fabric topologies and services to a site, you can also apply the fabric services to devices assigned to that site.

### Applying Fabric Topology to a Device

- 1. Open the **Network > Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Right-click a site in the left-panel tree.
- 4. Click **Configure Device** from the drop-down menu. The **Configure Device** window opens.

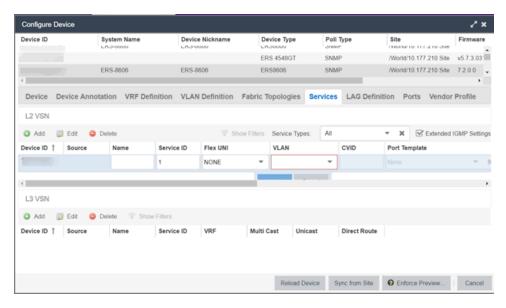


- 5. Click the **Fabric Topologies** tab.
- 6. Click the **Sync from Site** button to populate the tab with the fabric topology details you applied to the site. The topology details you applied to the site will be applied to the device, as long as the device you have selected is assigned to the same site.
- 7. To populate the tab manually, click the **Enable Fabric** checkbox.
- 8. Select a **Fabric Role** from the drop-down menu.
- 9. Enter a system ID number in the **System ID** field.
- 10. Enter a nickname in the Nick Name field.
- 11. Check the **Multicast** checkbox, if needed.

- 12. Check the IP Shortcuts checkbox, if needed.
- 13. Enter the system name in the **System Name** field.
- 14. Click the Enforce Preview button.

### Applying Fabric Services to a Device

- 1. Open the **Network > Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Right-click a site in the left-panel tree.
- 4. Click **Configure Device** from the drop-down menu. The **Configure Device** window opens.

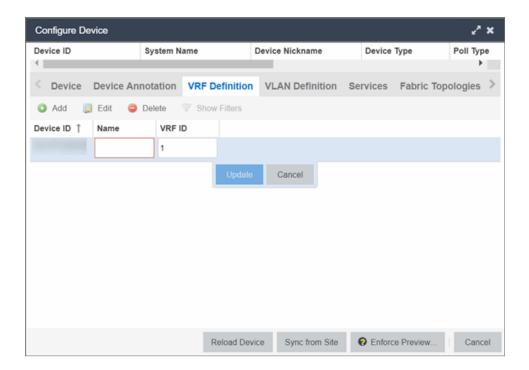


- 5. Click the **Services** tab. The service details that you configured to the site display in the L2 VPN and L3 VPN tables.
- 6. Click the **Sync from Site** button to populate the tab with the fabric service details you applied to the site. The service details you applied to the site will be applied to the device, as long as the device you have selected is assigned to the same site.
- 7. Click the Add ( Add.) button to add an L2 VSN or L3 VSN service to the device.
- 8. Click the Edit ( button to edit service details that were populated from the site.
- 9. Click the **Enforce Preview** button.

**NOTE:** The L3VPN table is disabled when the device is set as a DVR Leaf node.

# Adding and Deleting VRF Definitions

- 1. Open the **Network > Devices tab**.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Right-click a site in the left-panel tree.
- 4. Click **Configure Device** from the drop-down menu. The **Configure Device** window opens.
- 5. Click the VRF Definition tab.



The VRF Definition tab in the Configure Device window displays read-only VRF details you applied to the site. You can add a new VRF to the device.

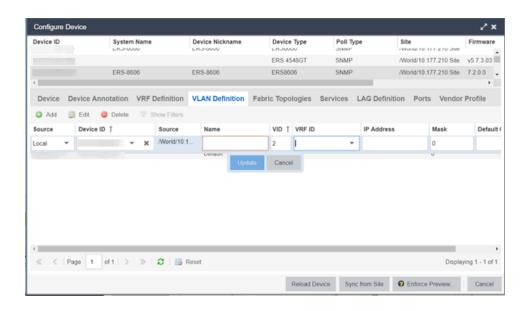
- 1. Click the Add ( Add.) button.
- 2. Enter the name of a VRF in the Name field.
- 3. Enter the ID number in the VRF ID field.
- 4. Click **Update** to add the VRF to the device.
- 5. Click the **Enforce Preview** button.

You can delete a VRF from the VRF Definition tab.

- 1. Select a VRF in the table.
- 2. Click the **Delete** ( Delete ) button.
- 3. Click Yes to remove the VRF.

### Adding and Deleting VLAN Definitions

- 1. Open the **Network > Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Right-click a site in the left-panel tree.
- 4. Click **Configure Device** from the drop-down menu. The **Configure Device** window opens.
- 5. Click the VLAN Definition tab.



The **VLAN Definition** tab in the Configure Device window displays read-only VLAN details you applied to the site. You can add a new VLAN to the device.

- 1. Click the Add ( Add.) button.
- 2. Enter the name of a VLAN in the Name field.
- 3. Enter the ID number in the VLAN ID field.
- 4. Click **Update** to add the VLAN to the device.
- 5. Click the **Enforce Preview** button.

You can delete a VLAN from the VLAN Definition tab.

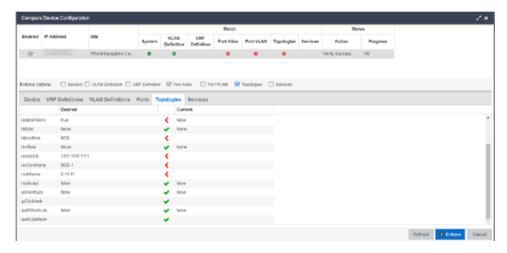
- 1. Select a VLAN in the table.
- 2. Click the **Delete** ( Delete ) button.
- 3. Click Yes to remove the VLAN.

# **Enforcing the Fabric Configurations**

Once you enforce previews on the **Topologies**, **Services**, and **VRF Definitions** tabs, use the **Compare Device Configuration** window to enforce the configurations to the device. Additionally, the **VLAN Definition** tab allows you to enforce the **VLAN** and **Ports** fabric configurations.

# Enforcing Fabric Topology

- 1. Click **Enforce Preview** on the **Topologies** tab in the **Configure Device** window.
- 2. The **Compare Device** window opens.

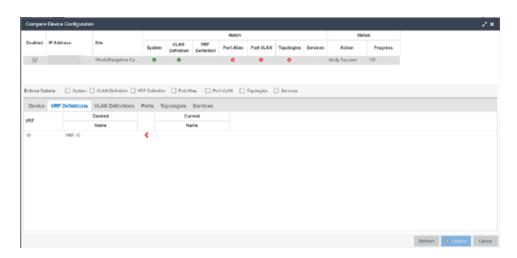


- 3. Click the Topologies Enforce Option.
- 4. Click Enforce.

## Enforcing Fabric VRF

1. Click **Enforce Preview** on the **VRF** tab in the **Configure Device** window.

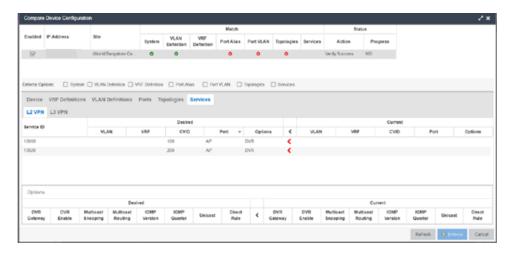
2. The Compare Device window opens.



- 3. Click the VRF Definition tab.
- 4. Click Enforce.

# **Enforcing Fabric Services**

- 1. Click Enforce Preview on the Services tab in the Configure Device window.
- 2. The **Compare Device** window opens.

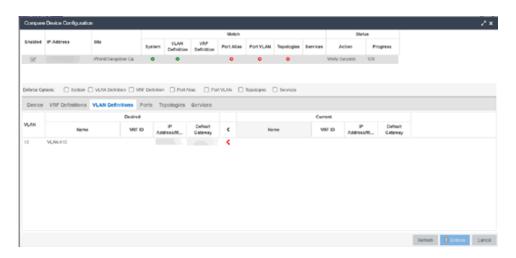


- 3. Click the Services Enforce Option.
- 4. Click the L2 VPN tab.
- 5. Click Enforce.

- 6. Click the L3 VPN tab.
- 7. Click Enforce.

# Enforcing Fabric VLAN

- 1. Click Enforce Preview on the VLAN tab in the Configure Device window.
- 2. The Compare Device window opens.

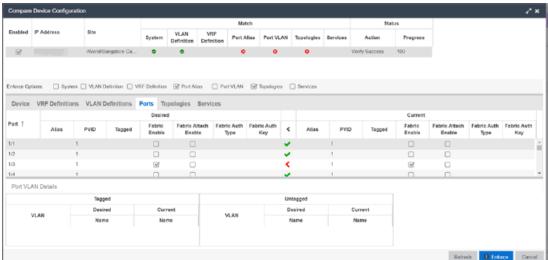


- 3. Click the VLAN Definition Enforce Option.
- 4. Click Enforce.

## **Enforcing Fabric Port**

1. Click Enforce Preview on the Ports tab in the Configure Device window.





- 3. Click the Ports Enforce Option.
- 4. Click Enforce.

#### **Related Information**

- Services
- Fabric
- Sites
- Devices

# **Fabric Manager ZTP+ Configuration**

Fabric Manager is a resilient, scalable, and highly efficient network management application that allows your network domains to operate interdependently, efficiently, and with minimal intervention. Fabric Manager allows you to monitor the fabric topology and service applications on your network for several device types, and is accessed via the site to which you add it.

Fabric Manager is deployed as a separate virtual machine (VM) in Extreme Management Center, and is enabled via ZTP+ (Zero Touch Provisioning Plus) functionality.

**NOTE:** You need to upgrade the firmware in Extreme Management Center to launch Fabric Manager and add it to sites in your network.

# **General Network Configuration**

In order for the engine to communicate with the Extreme Management Center server:

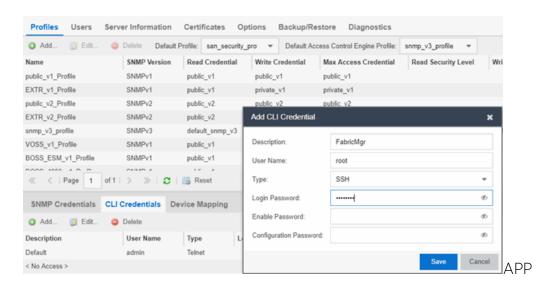
- The DHCP Server needs to return a DNS Server and Domain Name to the ZTP+ device. It is the default mode of configuration during the Fabric Manager VM's initial bootup cycle.
- The DNS Server needs to map the name extremecontrol.
   domain-name> to the IP address of the Extreme Management Center server.

Once Extreme Management Center and the ZTP+ device are pre-configured, you can add the site definition to the Extreme Management Center database.

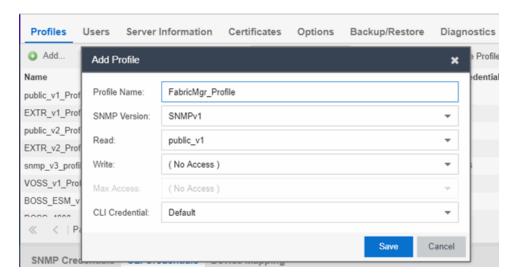
# **Prerequisite for Configuring Fabric Manager**

Prior to configuring the Fabric Manager engine, you must create an Administration Profile for the Fabric Manager with CLI credentials. Fabric Manager uses the Administrator Profile as an additional user account.

- 1. Open the **Administration > Profiles** tab.
- 2. In the left-panel, click the **CLI Credentials** tab.



- 3. Click the Add button ( Add ) to open the Add CLI Credential window.
- 4. Enter FabricMgr in the Description field.
- 5. Enter root in the User Name field.
- 6. Select **SSH** from the **Type** drop-down menu.
- 7. Enter a password in the Login Password field.
- 8. Click Save.
- 9. Click the **Add** button ( Add ) at the top of the **Profiles** tab to open the **Add Profile** window.



- 10. Enter "FabricMgr\_Profile" in the **Profile Name** field.
- 11. Click Save.

# Adding the Device to the Extreme Management Center Database

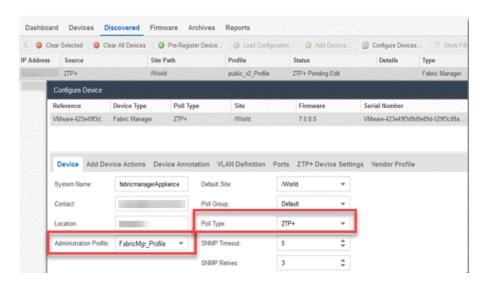
Now that the default criteria is configured for devices added to the World Site and you set up the DHCP and DNS servers allowing the device to communicate with the Extreme Management Center database, connect the device and add it to the **Discovered** tab.

1. Open the **Discovered** tab in Extreme Management Center.

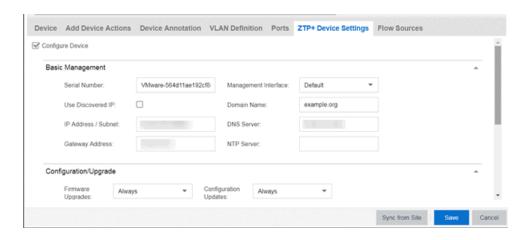
The Fabric Manager-enabled device is listed with a Status of ZTP+ Pending Edit,

- indicating the device configuration needs to be edited before adding it to the Extreme Management Center server.
- 2. Right-click the device and select **Configure Devices** tab from the drop-down menu.

The Configure Device window opens.



- 3. Click the **ZTP+ Device Settings** tab.
- 4. Configure the fields on the **ZTP+ Device Settings** tab to determine how the Fabric Manager is managed by Extreme Management Center using ZTP+ functionality.
  - a. Click the **Configure Device** checkbox.
  - b. You can click the **Use Discovered IP** checkbox, or enter the ZTP+ Settings Basic Management information manually:



- 1. Enter an IP address and subnet in the IP Address/Subnet field.
- 2. Enter a Gateway Address.
- 3. Enter a **Domain Name**.
- 4. Enter a DNS Server or NTP Server address.
- c. Click Save.

The **Status** (displayed on the **Discovered** tab) is now **ZTP+ Staged**, indicating Extreme Management Center pushes the configuration to the device the next time the device contacts Extreme Management Center.

Open the **Configuration** tab. The engine is configured with the Fabric Manager ZTP+ enabled device and is displayed in the **Overview** window.

### **Related Information**

For information on related topics:

- Sites
- Profiles
- Add Device
- Edit Device
- Devices

# **How to Add Fabric Manager**

Once you install the Fabric Manager virtual machine (VM), you can add it to Extreme Management Center and enable it via ZTP+ (Zero Touch Provisioning Plus) functionality.

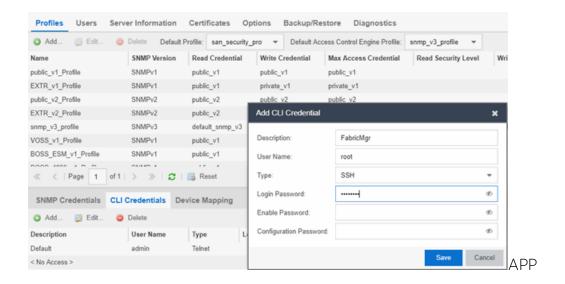
**NOTE:** You need to upgrade the firmware in Extreme Management Center to add and launch the Fabric Manager engine.

# Adding Fabric Manager to Extreme Management Center

Prior to adding the Fabric Manager engine, you must create an Administration Profile for the Fabric Manager with CLI credentials. Fabric Manager uses the Administrator Profile as an additional user account.

# **Add CLI Credentials**

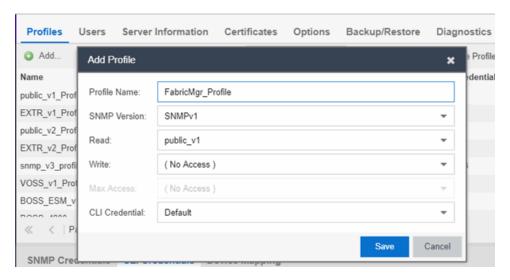
- 1. Launch Extreme Management Center.
- 2. Open the Administration > Profiles tab.
- 3. In the bottom panel, click the CLI Credentials tab.



- 4. Click the Add button ( Add ) to open the Add CLI Credential window.
- 5. Enter a name for the CLI Credential in the **Description** field.
- 6. Enter root in the User Name field.
- 7. Select **SSH** from the **Type** drop-down menu.
- 8. Enter a password in the Login Password field.
- 9. Enter a password in the **Enable Password** field.
- 10. Enter a password in the **Configuration Password** field.
- 11. Click Save.

### **Create Administration Profile**

1. Click the Add button ( Add.) at the top of the Profiles tab to open the Add Profile window.



- 2. Enter a name in the **Profile Name** field.
- 3. Select the CLI Credential you created from the CLI Credential drop-down menu.
- 4. Click Save.

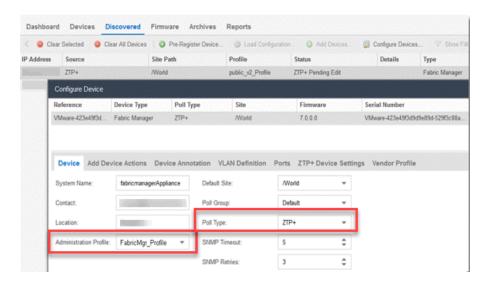
# Add Administration Profile to the Fabric Manager engine

1. Open the **Network > Discovered** tab in Extreme Management Center.

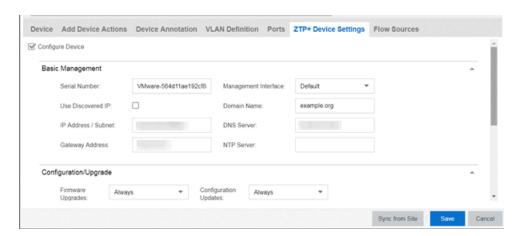
**NOTE:** The Fabric Manager appears as a device on the **Discovered** tab. It is listed with a **Status** of **ZTP+ Pending Edit**, indicating the configuration needs to be edited before adding it to the Extreme Management Center server.

2. Right-click the new Fabric Manager file and select **Configure Devices** tab from the drop-down menu.

The Configure Device window opens.



- 3. Select the profile you created from the **Administration Profile** drop-down menu.
- 4. Select **ZTP+** from the **Poll Type** drop-down menu.
- 5. Click the ZTP+ Device Settings tab in the Configure Device window.



- 6. Configure the fields on the **ZTP+ Device Settings** tab to determine how the Fabric Manager is managed by Extreme Management Center using ZTP+ functionality.
  - a. Click the **Configure Device** checkbox.
  - b. Click the **Use Discovered IP** checkbox to autofill the IP address and other information that you entered during installation. Or, you can also enter the ZTP+ Settings Basic Management information manually:
    - 1. Enter an IP address and subnet in the IP Address/Subnet field.
    - 2. Enter a Gateway Address.

- 3. Enter a Domain Name.
- 4. Enter a DNS Server or NTP Server address.
- c. Click Save.

## **ZTP+ Discovery**

Once the ZTP+ discovery process is complete, the Fabric Manager engine is added to the Extreme Management Center database and moves from the **Network > Discovered** tab to the **Network > Devices** tab. The ZTP+ discovery process may take up to five minutes to complete.

**NOTES:** If you did not select **Automatically Add Devices** on the **Site** tab, the Fabric Manager engine remains on the **Discovered** tab with a **Status** of **ZTP+ Complete**. Select the file, click the **Add Devices** button (the **Add Device** window appears), and click the **Add** button to add the device to the Extreme Management Center database.

In the event a configuration is not correctly transmitted to the switch or if connectivity is lost during any part of this process, the file resets and allows the process to restart.

The Fabric Manager engine **Status** (displayed on the **Discovered** tab) is now **ZTP+ Staged**, indicating Extreme Management Center will push the configuration to the device the next time the device contacts Extreme Management Center.

When Extreme Management Center pushes the configuration to the Fabric Manager engine, the **Status** is **ZTP+ Complete**.

### **Related Information**

- Extreme Management Center Fabric
- Fabric Connect

# **How to Create a Fabric Topology Definition**

You can create a <u>Topology Definition</u> and a <u>LAG (link aggregation group)</u>
Topology Definition on the **Sites** tab in Extreme Management Center. Once you

create topology definitions, you can add them to sites in your network to build a fabric topology map.

# **Create a Topology Definition**

To create a topology definition:

- 1. Access the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Navigate to **Topology Definitions** in the left-panel tree.
- 4. Right-click **Topology Definitions**.
- 5. Click Create Topology Definition.



The Create Topology Definition window opens.

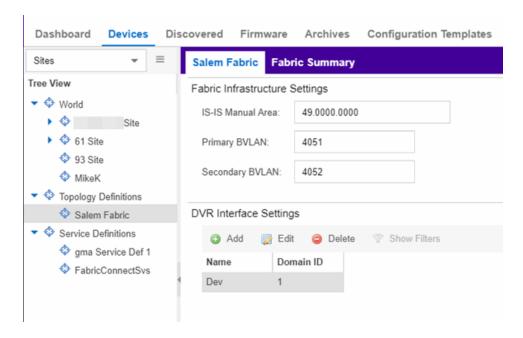
- 6. Enter a name in the Name field.
- 7. Select **Fabric Connect** from the **Fabric Type** drop-down.
- 8. Click **OK** to create the topology definition.

# **Configure a Topology Definition**

Once the topology definition is created, it is available in the Sites tab left-panel tree. Click it to open a new right panel that includes the <u>Fabric Name tab</u> and a <u>Fabric Summary</u> tab.

### Fabric Name Tab

Use the Fabric Name tab to configure the topology definition.



### To configure the topology definition:

- 1. Enter the IS-IS Manual Area. Use a xx.xxxx.xxxx.xxxx.xxxx.xxxx format (1-13 bytes).
- 2. Enter the Primary Backbone VLAN (BVLAN).
- 3. Enter the Secondary BVLAN.
- 4. Click the **Add** button ( Add ) in the DVR Interface Settings section.
- 5. Enter a DVR Domain name in the Name Field.
- 6. Enter an ID number in the Domain ID field.
- 7. Click Update.
- 8. Click Save

Once the topology definition is created and configured, you can <u>apply</u> it to a site within your network. Once fabric topologies have been assigned to a site, they cannot be deleted.

# Fabric Summary tab

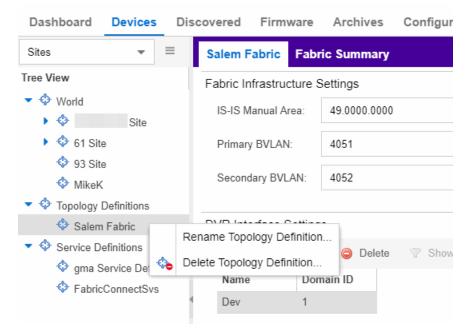
The Fabric Summary tab lists any fabric topologies you have created and the sites to which they are assigned.

# **Rename a Topology Definition**

Once a topology definition has been created and configured, you can change or modify its name.

To rename a topology definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand **Topology Definitions** in the left-panel.
- 4. Right-click the topology definition you are renaming.



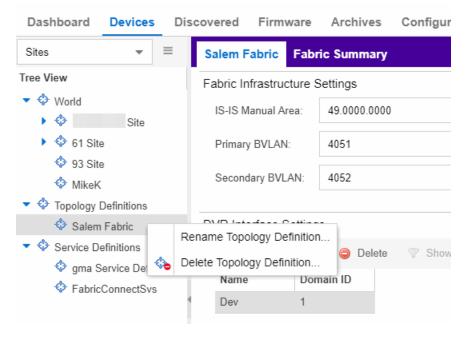
- 5. Click Rename Topology Definition.
- 6. Enter a new name in the Name field.
- 7. Click **OK** to change the topology name.

# **Delete a Topology Definition**

Once a topology definition has been created and configured, you can delete it; however, a topology definition cannot be deleted once it has been assigned to a site.

To delete a topology definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand the **Topology Definitions** in the left-panel.
- 4. Right-click the topology definition you are deleting.



- 5. Click Delete Topology Definition.
- 6. Click **Yes** to delete the topology definition you selected.

### **Related Information**

For information on related topics:

- Services
- Fabric
- Sites
- Devices

# **How to Create a Fabric Service Definition**

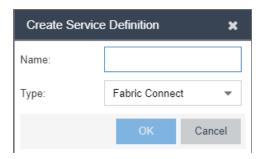
You can create a service definition in the **Sites tab** in Extreme Management Center. Service definitions display information configured in service applications

definitions. Once created, service definitions are added to sites in your network and are used to build a fabric topology map.

### **Create a Service Definition**

To create a service definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Select **Service Definitions** in the left-panel.
- 4. Right-click Service Definitions.
- 5. Click Create Service Definition.



The Create Service Definition window opens.

- 6. Enter a name in the **Name** field.
- 7. Select **Fabric Connect** from the **Type** drop-down menu.
- 8. Click **OK** to create the service definition.

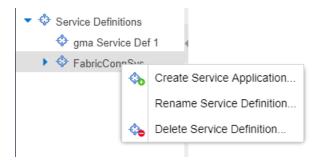
Once the service definition is created and configured, you can <u>apply</u> it to a site within your network. Once fabric services have been assigned to a site, they cannot be deleted.

# **Service Definition Panel**

Once the service definition is created, it is available in the left-panel tree. Click it to open a new right panel that includes a **Services** tab and a **Service Summary** tab.

### Rename a Service Definition

Once a service definition has been created and configured, you can change or modify its name.

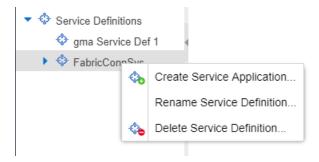


To rename a service definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand Service Definitions in the left-panel.
- 4. Right-click the service definition you are renaming.
- 5. Click Rename Service Definition.
- 6. Enter a new name in the Name field.
- 7. Click **OK** to rename the service definition.

## **Delete a Service Definition**

Once a service definition has been created and configured, you can delete it; however, a service definition or any of its associated service applications cannot be deleted once it has been assigned to a site.



To delete a service definition:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Expand **Service Definitions** in the left-panel.
- 4. Right-click the service definition you are deleting.
- 5. Click Delete Service Definition.
- 6. Click Yes to delete a service definition.

### **Related Information**

For information on related topics:

- Services
- Fabric
- Sites
- Devices

# **How to Create a Service Application**

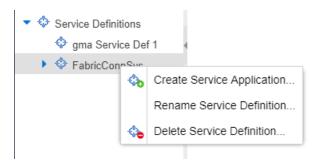
You can create a service application via the **Sites** tab in Extreme Management Center. Service definitions display information from service applications. Once created, service applications are added to sites in your network and are used to build a topology map.

# **Create a Service Application**

To create a service application:

- 1. Access the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Expand Service Definitions in the left-panel.

4. Right-click the service definition in which you want to create the service application.



5. Click Create Service Application.

The Create Service Application window opens.

- 6. Enter a name in the Name field.
- 7. Click OK.
- 8. Click the newly created service application.
- 9. Use the Services tab and a Service Summary tab to configure the service application.

The service application is created. Once the service application is created and configured, you can <u>apply</u> it to a site within your network. Once services have been assigned to a site, they cannot be deleted.

**NOTE:** A Service Application must have the same fabric type as its associated Service Definition. For example, if a Service Definition is created with Fabric Connect type, it can only have Service Applications of Fabric Connect type. Currently, Fabric Connect is the only fabric type available.

Once the service application is created, it is available in the left-panel tree and a new right panel opens that includes a <u>Services</u> tab and a <u>Service Summary</u> tab.

## Rename a Service Application

To change the name of a service application:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel tree drop-down menu.
- 3. Expand **Service Definitions** in the left-panel.

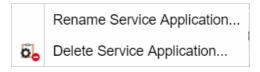
4. Right-click the service application you are renaming.



- 5. Click Rename Service Application.
- 6. Enter a new name in the Name field.
- 7. Click **OK** to change the name of the service application.

# **Delete a Service Application**

You can delete all user-defined service applications, unless the service application or any of its associated service definitions are assigned to a site.



To delete a service application:

- 1. Open the **Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Expand Service Definitions in the left-panel.
- 4. Right-click the service application you are deleting.
- 5. Click Delete Service Application.
- 6. Click **Yes** to delete the service application.

## **Related Information**

For information on related topics:

- Services
- Fabric
- <u>Sites</u>
- Devices

# **Upgrading Fabric Manager**

Use the following procedure to upgrade Fabric Manager from Fabric Manager 8.2.x.

# **Prerequisites**

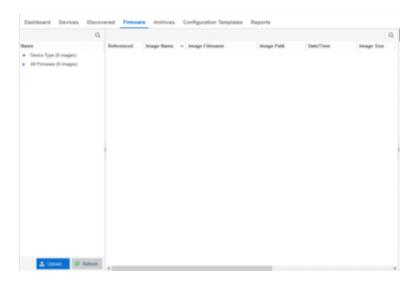
- Upgrade Extreme Management Center to the higher target version before you upgrade Fabric Manager to the corresponding build number.
- Ensure that both the current and target Extreme Management Center and Fabric Manager build numbers are the same.
- Download the latest upgrade bundle from the Extreme Networks software download Portal.
- Change Login Information from Anonymous to appropriate SCP credentials in the SCP Server Properties section in the Administration > Options > Inventory Manager > File Transfer tab.

**NOTE:** After you deploy Fabric Manager and then register with Extreme Management Center, only the user credential associated with the Fabric Manager profile has SSH login access.

# **Upgrade Procedure**

1. Open the **Network** tab in Extreme Management Center.

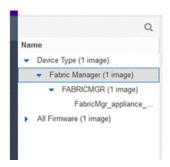




- 3. On the left panel, click **Upload**
- 4. In the Directory field, select the SCP radio button and click Upload.



- 5. Click on **Drop files here or click to browse** and select the previously downloaded upgrade bundle.
- 6. Click the **Upload** button to initiate the bundle upload to the Extreme Management Center server.
  - Once the upload is completed successfully, if not previously added after clicking on the **Refresh** button, a new entry appears under Device Type called Fabric Manager.



- 7. Navigate through the newly added Device type until you see the bundle image listed.
- 8. Right click on the bundle listed on the main panel and click on **Set as Reference Image**.



This step sets this image bundle as the Reference upgrade image for Fabric Manager. The upgrade process to get triggered by default can take **up to five minutes** depending on the poll interval set on Extreme Management Center.

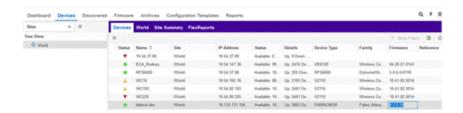
9. Open the **Operations** log on Extreme Management Center and wait until a log of type 'ZTP+' with the message Successfully upgraded FabricMgr\_appliance\_upgrade\_bundle\_8.2.x.x.zip appears.



This is followed by a message Finished without error to indicate the upgrade operation has been completed by the ZTP+.



10. When the upgrade is complete, the details on Fabric Manager are updated to the latest version.



# **Post Upgrade Steps**

- 1. Ensure that the same user credential associated with the Fabric Manager profile has SSH login access.
- 2. Navigate to the previously added and referenced upgrade image and un-reference it by right clicking on the bundle and then clicking **Unset as Reference Image**.

**NOTE:** VMware Tool support is available on a fresh deployment of the EA Build. It is not provided with an upgrade from the Beta Build.

## **Related Information**

- Extreme Management Center Fabric
- Fabric Connect

# **How to Create an EAPS Domain**

This section outlines how to create an EAPS domain, from the **Network** tab.

# To create a new EAPS Domain:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab and select a map within the World map navigation tree.
- 3. Click the EAPS tab in the Network Details section of the window. The EAPS Summary pane opens.
- 4. Click the **New EAPS Domain** button. The New EAPS Domain wizard opens to the Select Devices window.
- 5. Highlight the devices to add to the EAPS domain and click the right arrow button to move the devices to the selected device column.

**NOTE:** Use the up and down arrows to change the order in which devices are listed.

- 6. Click Next >. The Configure Domain window opens.
- 7. Enter a Name for the EAPS domain.
- 8. Select the links to add to the EAPS domain in the Available Links section and click the **Add** button.
- 9. Enter the Name and Tag of the Control VLAN for the EAPS domain.
- 10. Select a **Master Node** and **Primary Port** for the EAPS domain from the drop-down menus in the Master Node section of the window.
- 11. Enter the amount of time, in seconds, for the Hello and Fail timers.
  - **Hello Timer** The interval, in seconds, between which polling signals are sent by the master node to detect ring breaks.
  - Fail Timer The amount of time, in seconds, after the master node sends the Hello Timer signal until the master node detects a ring failure if a reply signal is not received. If a ring failure occurs, the switch can respond by either sending an alert or opening the secondary port.

- 1. Click **Next >**. The Results window opens.
- 2. Verify the EAPS domain is properly created.

**NOTE:** If the EAPS domain is not created correctly, click the < **Back** button to change the values in the New EAPS Domain wizard.

3. Click Close to exit the New EAPS Domain wizard. The EAPS domain is created.

#### **Related Information**

For information on related topics:

- Maps
- Network
- How to Create and Edit a VLAN

# **Discovered**

The **Discovered** tab allows you to view devices new to your network not yet added to the Extreme Management Center database.

To access the **Discovered** tab open the **Network** tab and select the **Discovered** tab.



Devices appear on the **Discovered** tab when they are:

- Added via the Site tab without the Automatically Add Devices checkbox selected in the Discovered Device Actions section of the tab.
- Added using the Pre-Register Device window for your ZTP+ (Zero Touch

Provisioning Plus) enabled ExtremeXOS devices.

**NOTE:** ZTP+ functionality is supported on ExtremeXOS devices on which version 21.1 is installed, FastPath devices, Application Analytics engines, and Access Control engines.

• Added using a trap to discover a ZTP (Zero Touch Provisioning) enabled device.

**NOTE:** ZTP functionality is not identical to ZTP+ functionality.

For instructions about how to discover devices and add them to the Extreme Management Center database, see How to Discover Devices in Extreme Management Center.

# **Columns**

The columns on the **Discovered** tab display the details about the devices available to be added to the Extreme Management Center database.

#### **IP Address**

The IP Address column displays the IP address assigned to the discovered device.

### **Connected IP Address**

The **Connected IP Address** column displays the IP address a ZTP+-enabled device uses to communicate with Extreme Management Center.

#### **Source**

The **Source** column displays the IP address of the device that discovered the device and added it to the **Discovered** tab in Extreme Management Center.

# Site Path

The **Site Path** column shows the site to which the device is assigned. To change the site, click the **Add Devices** button for devices with a Status of **New** or the **Edit Devices** button for devices with a Status of **Exists** and use the **Default Site** dropdown menu in the Device section of the window to select an existing site.

You can create new sites on the **Network > Devices** tab.

#### **Profile**

The **Profile** column displays the profile the device is using as its administrative SNMP and CLI credentials. To change the profile, click the **Add Devices** button for devices with a Status of **New** or the **Edit Devices** button for devices with a Status of **Exists** and use the **Admin Profile** drop-down menu in the Device section of the

window to select an existing profile.

You can create new profiles on the **Administration > Profiles** tab.

#### **Status**

The **Status** column indicates whether the device exists in the Extreme Management Center database:

- New The device is discovered by Extreme Management Center, but it has not yet been added to the Extreme Management Center database.
- Exists The device already exists in the Extreme Management Center database and you can monitor the device using Extreme Management Center.
- ZTP+ Registered The ZTP+-enabled device is registered in Extreme Management Center.
- ZTP+ Staged The configuration is staged in Extreme Management Center for the ZTP+-enabled device .
- ZTP+ Complete The ZTP+-enabled device is configured successfully in Extreme Management Center.
- ZTP+ Pending Edit The configuration of the ZTP+-enabled device is not complete and Extreme Management Center is waiting for edits.
- ZTP+ Pending Configuration The ZTP+-enabled device is ready to be configured in Extreme Management Center.
- ZTP+ Unknown The ZTP+-enabled device is in an unknown state.
- ZTP+ Configuration Error The ZTP+-enabled device is not correctly configured. See the Event log for additional details.
- ZTP+ Certificate Error The ZTP+-enabled device is not correctly configured. See the Event log for additional details.
- ZTP+ Script Error The ZTP+-enabled device is not correctly configured. See the Event log for additional details.
- ZTP+ RMA Starting Extreme Management Center is starting the RMA process for the ZTP+-enabled device (Remove from Service is selected on the <u>Device tab</u> in the Configure Device window).
- ZTP+ RMA Complete The RMA process is complete for the ZTP+-enabled device (Remove from Service is selected on the <u>Device tab</u> in the Configure Device window).

- ZTP+ Image Upgrade Extreme Management Center is upgrading the firmware image for the ZTP+-enabled device.
- ZTP+ RMA Failed The RMA process did not complete successfully for the ZTP+-enabled device (Remove from Service is selected on the <u>Device tab</u> in the Configure Device window).

#### **Details**

The **Details** column shows whether the <u>profile</u> is acceptable for the device as configured on the **Site** tab in the **Profiles** list. If the Reject checkbox is selected for the profile on the **Site** tab, the column displays **Reject Profile** and another profile must be selected before the device can be added to Extreme Management Center.

# **Type**

The **Type** column displays the device type.

#### **Serial Number**

The Serial Number column displays the serial number of the device.

#### **Firmware**

The **Firmware** column shows the version number of the firmware or boot PROM image.

#### Connector

The **Connector** column displays the connector version running on the ZTP+ device.

## **System Description**

The System Description provides a complete description of the device.

#### **Object ID**

The **Object ID** column displays the SNMP sysObjectId OID.

#### First Seen

The **First Seen** column displays the date and time the ZTP+ device first appeared in the **Discovered** tab.

#### **Last Seen**

The Last Seen column displays the date and time the ZTP+ device last communicated with the Extreme Management Center server.

#### **Times Seen**

The **Times Seen** column displays the number of times the ZTP+ device communicated with the Extreme Management Center server.

# **Toolbar Buttons**

The toolbar at the top of the tab allows you to perform various tasks on the devices on the **Discovered** tab.

# Load Configuration 🕸 Load Configuration

Click to open the Load a configuration on a Discovered Device window, which allows you to use a saved configuration for an existing device on a ZTP (zero touch provisioning) enabled device.

# Clear Selected © Clear Selected

Click to remove the currently selected device from the Discovered tab.

# Clear All Devices Clear All Devices

Click to remove all devices listed on the **Discovered** tab.

# Pre-Register Device Pre-Register Device...

Click to open the Pre-Register Device window, where you can configure a ZTP+ (zero touch provisioning plus) enabled ExtremeXOS device.

# Add Devices Add Devices ...

Opens the Add Selected Devices window, where you can configure newly discovered devices and add them to the Extreme Management Center database.

# Configure Devices Properties Configure Devices...

Opens the Configure Device window, where you can edit the configuration for a ZTP+ device.

#### **Related Information**

For information on related windows:

- Network Tab
- Devices Tab

For information on related tasks:

- How to Discover Devices in Extreme Management Center
- How to Upgrade Firmware

# Load Configuration on a Discovered Device

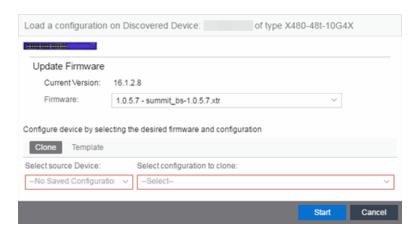
Use this window to use a saved device configuration on a device you are adding to Extreme Management Center. Devices to which you load a saved configuration must have ZTP (Zero Touch Provisioning) enabled.

This window is accessible by clicking the **Load Configuration** button or by right-clicking an existing device and selecting **Load Configuration** on the **Network** > **Discovered** tab.

The window contains two tabs, depending on the type of configuration you are loading on the new device:

- Clone A configuration currently used on an existing device copied to the new device.
- **Template** A configuration saved to Extreme Management Center as a template.

### Clone



## **Current Version**

Displays the current version of firmware installed on the device.

#### **Firmware**

Use the drop-down menu to select a new firmware version to install on the device.

#### **Select source Device**

Use the drop-down menu to select a device currently added to Extreme Management Center from which to copy the device configuration.

# Select configuration to clone

Use the drop-down menu to select the configuration on the device listed in the **Select source Device** drop-down menu that is being cloned to the new device.

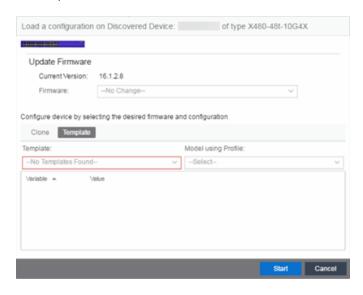
#### **Start**

Click the **Start** button to copy the configuration from the selected device to the new device.

### Cancel

Click the **Cancel** button to close the window without copying the configuration.

# Template



#### **Current Version**

Displays the current version of firmware installed on the device.

#### **Firmware**

Use the drop-down menu to select a new firmware version to install on the device.

# **Template**

Use the drop-down menu to select a device configuration template saved to Extreme Management Center.

# **Model using Profile**

Use the drop-down menu to select the profile to use when modeling the template on the new device.

#### **Start**

Click the **Start** button to copy the configuration from the selected device to the new device.

### Cancel

Click the **Cancel** button to close the window without copying the configuration.

#### **Related Information**

For information on related windows:

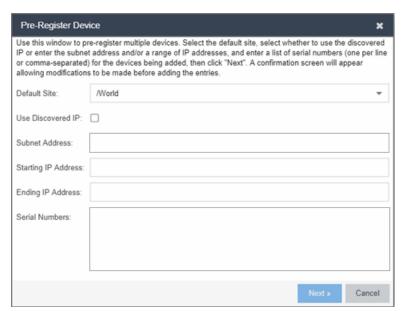
Discovered

# **Pre-Register Device**

Use this window to add multiple ZTP+ enabled devices to Extreme Management Center.

This window is also accessible on the **Network > Discovered** tab by clicking the **Pre-Register Device** button or by right-clicking an existing device and selecting **Pre-Register Device**.

# Pre-Register Device Window



#### **Default Site**

The site to which the devices are added.

#### **Use Discovered IP**

Click the **Use Discovered IP** checkbox to autofill the IP address you entered during installation. Then, enter the <u>Serial Number</u> for the Discovered IP address.

#### **Subnet Address**

If you do not use the **Use Discovered IP**, enter the device's IP subnet address in this field. The subnet must be separated from the IP address by a slash (/). Use either the mask bit notation (for example, /24), or the dotted-decimal notation (for example, /255.255.255.0.).

# **Starting IP Address**

If you do not use the **Use Discovered IP** and want to add a range of IP Addresses, enter the first IP Address in your range of addresses in this field.

# **Ending IP Address**

If you do not use the **Use Discovered IP** and want to add a range of IP Addresses, enter the last IP address in your range of addresses in this field.

### **Serial Number**

Enter the manufacturer-assigned serial numbers of the devices being added, separated by commas.

#### Next

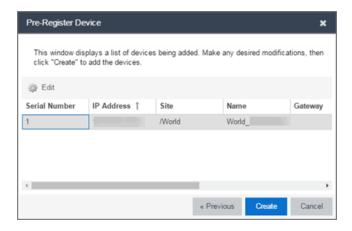
Click the **Next** button to open a confirmation window allowing you to verify the device information entered.

#### Cancel

Click the Cancel button to close the window with no changes saved.

# Pre-Register Device Confirmation Window

Use this window to confirm device information before adding devices to Extreme Management Center.



# Configure

Select a device and click the **Configure** button to change the information for that device.

**NOTE:** The **Site** can not be changed from this window.

## **Serial Number**

The serial number of the device.

## **IP Address**

The device's IP address.

#### Site

The site to which the device is added. To change the **Site**, use the Configure Device window.

#### Name

The name assigned to the device. The default **Name** lists includes the **Site** to which the device is assigned followed by the device's IP address.

## **Gateway**

Enter the IP address of the switch's Access Control Gateway, if necessary.

## **Domain Name**

Enter a value in the **Domain Name** field to configure the domain name on the devices being discovered, if necessary.

#### **DNS Server**

Enter a DNS server address for the devices being discovered, if necessary.

### **NTP Server**

Enter the NTP server address for the devices being discovered, if necessary.

#### Create

Click the **Create** button to add the devices listed to the Extreme Management Center database.

## **Related Information**

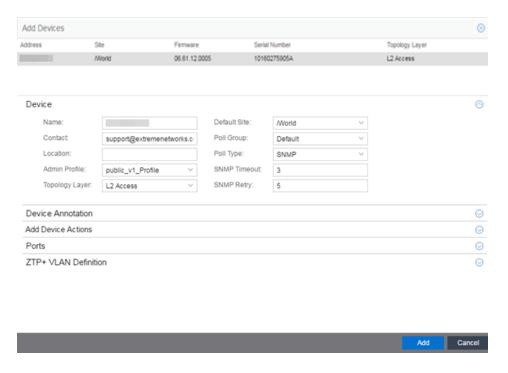
For information on related windows:

Discovered

# **Add Devices**

Use this window to configure a newly discovered device before you add it to the Extreme Management Center database. From this window you can configure basic information about the device, the device annotation, configure actions for the device, and add or remove ports for the device.

This window is accessible by clicking the **Add Devices** button or by right-clicking an existing device and selecting **Add Devices** on the **Network** > **Discovered** tab.



If you selected multiple devices to add, they are listed at the top of the window by IP address.

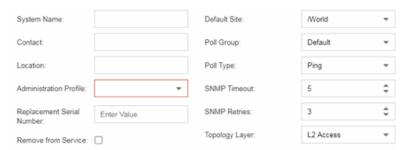
When you first open the window, only the Device section is expanded. Click a section heading to expand that section.

The Add Device window contains the following sections:

- Device
- Device Annotation
- Add Device Actions
- Ports
- ZTP+ VLAN Definition

## Device

The Device section displays basic information about the device.



### **Name**

The name by which the device is known.

### **Contact**

Allows you to specify contact information for the person maintaining the device.

#### Location

The physical location of the device.

## **Admin Profile**

Use the drop-down menu to select the access Profile that gives the Discover tool administrative access to the devices you wish to discover. To create or edit a profile, open the **Administration** > **Profiles** tab.

## **Topology Layer**

The layer and networking attributes for the device.

#### **Default Site**

Use the drop-down menu to select the map to which the device is associated.

# **Poll Group**

Use the drop-down menu to select a Poll Group for the discovered devices. Extreme Management Center provides three distinct poll groups (defined in the Options > Status Polling tab) that each specify a unique poll frequency. When you save newly discovered devices to the database, they are polled with the poll group specified here. If you save discovered devices that already exist in the database, the poll group specified here overwrites the poll group currently being used in the database.

**NOTE:** If Poll Type is **Not Polled** is specified, the Poll Group is only used if/when the Poll Type is changed to **SNMP** or **Ping**.

# **Poll Type**

Use the drop-down menu to select the Poll Type used to discover devices: SNMP, Ping or Not Polled. When SNMP is specified, the SNMP version (SNMPv1 or SNMPv3) is determined by the <a href="Profile">Profile</a> specified for the IP Range. If the Profile is set to Ping Only, the Poll Type must be set to Ping.

**NOTE:** On a Windows platform, device operational status cannot be determined for devices with their Poll Type set to Ping unless you are logged on and running Extreme Management Center as a user with Administrative privileges.

#### **SNMP Timeout**

The amount of time (in seconds) that Extreme Management Center waits before retrying to contact the device. The value for this setting must be between 3 and 60 seconds.

The value entered in this field overrides the default entered in the SNMP Advanced view in the **Administration** > **Options** tab.

**NOTE:** When SNMP requests are redirected through the server, all SNMP timeouts are extended by a factor of four (timeout X 4) to allow for the delays incurred by redirecting requests through the server.

## SNMP Retry

The number of attempts Extreme Management Center makes to contact a device after an attempt at contact fails. The value for this setting must be between 1 and 60 tries.

The value entered in this field overrides the default entered in the SNMP Advanced view in the **Administration** > **Options** tab.

### Device Annotation

The Device Annotation section allows you to add user-defined information about the device.

Nickname:	
Asset Tag:	N/A
User Data 1:	
User Data 2:	
User Data 3:	
User Data 4:	
Note:	

### **Nickname**

The user-defined nickname for the selected device. This is the name for this device that appears in the device tree in the left panel when **nickname** is selected in the **How to Display Devices in Tree** menu option in the OneView options menu in the **Administration** > **Options** tab.

### **User Data**

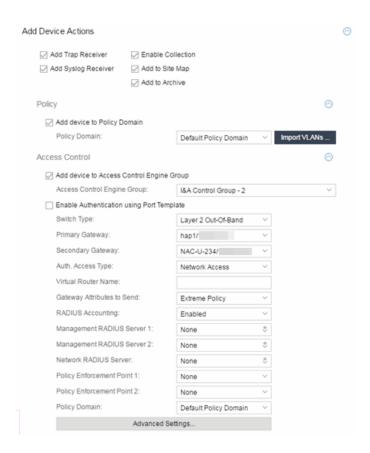
The user-defined information displayed in the devices table in the **User Data** columns.

### **Notes**

Additional user-defined information displayed in the devices table in the **Notes** column.

## Add Device Actions

The Add Device Actions section indicates the actions taken by the device upon being discovered.



## **Add Trap Receiver**

Select this checkbox if you want the devices being discovered to receive trap information it sends to Extreme Management Center.

# **Add Syslog Receiver**

Select this checkbox to configure the devices being discovered to receive information it sends to the syslog.

### **Enable Collection**

Select this checkbox to collect device statistics on the device being discovered you can use in Extreme Management Center reports.

# Add to Site Map

Select this checkbox to add the devices being discovered to the map associated with the currently accessed site.

## **Add to Archive**

Select this checkbox to create an archive, which saves the configurations of the devices being discovered in the **Network** > **Archives** tab.

# Policy

# Add device to Policy Domain

Select this checkbox to add the device to a policy domain you create on the **Policy** tab. Once the checkbox is selected, use the Policy Domain drop-down menu to select the policy domain to which the device is added.

Click the **Import VLANs** button to import the VLAN definitions from the policy selected in the Policy Domain drop-down menu.

### **Access Control**

# Add device to Access ControlEngine Group

Select this checkbox to add the device to an Access ControlEngine Group you create on the **Access Control** tab. Once the checkbox is selected, use the **Access Control Engine Group** drop-down menu to select the engine group to which the device is added.

# **Enable Authentication using Port Template**

Select this checkbox to allow users to authenticate using a port template, configured on the **Site** tab.

# **Switch Type**

Use the drop-down menu to select the type of switch you are adding:

- Layer 2 Out-Of-Band A switch that authenticates on layer 2 traffic via RADIUS to an out-of-band Access Control gateway.
- Layer 2 Out-Of-Band Data Center A switch within a data center where virtualization and mobility are a factor. If an end-system changes location but does not move to a different Access Control engine, Access Control removes the end-system authentication from their prior port/switch. This allows VMs that quickly move from one server to another and then back again to still have their location updated in Extreme Management Center, because only one authenticated session is allowed per end-system in Extreme Management Center.
- Layer 2 RADIUS Only In this mode, Extreme Management Center does not require any information from the switch other than the end-system MAC address (from Calling-Station-Id or User-Name). The NAS-Port does not need to be specified. If the switch supports RFC 3576, you can set the Reauthentication Behavior in the Advanced Switch Settings window. IP resolution and reauthentication may not work in this mode.

VPN - A VPN concentrator being used in an Access Control VPN deployment.
 In this case, you should specify one or more Policy Enforcement Points below.
 If you do not specify a Policy Enforcement Point, then Extreme Management Center is unable to apply policies to restrict access after the user is granted access.

# **Primary Gateway**

Use the drop-down menu to select the primary Access Control Gateway for the selected switches. If load balancing has been configured for the engine group, the Extreme Management Center server determines the primary and secondary gateways at Enforce, and this field displays **Determined by Load Balancer**.

# **Secondary Gateway**

Use the drop-down menu to select the secondary Access Control Gateway for the selected switches. If load balancing has been configured for the engine group, the Extreme Management Center server determines the primary and secondary gateways at Enforce, and this field displays **Determined by Load Balancer**.

**NOTE:** To configure additional redundant Access Control Gateways per switch (up to four), use the Display Counts option in the Display Options panel (Administration > Options > Access Control).

# **Auth. Access Type**

Use the drop-down menu to select the type of authentication access allowed for these switches. This feature allows you to have one set of switches for authenticating management access requests and a different set for authenticating network access requests.

**WARNING:** For ExtremeXOS devices only. Access Control uses CLI access to perform configuration operations on ExtremeXOS devices.

- Enabling an Auth type of "Any Access" or "Management Access"
  can restrict access to the switch after an enforce is performed.
  Make sure that an appropriate administrative access configuration
  is in place by assigning a profile such as "Administrator Access
  Control Profile" to grant proper access to users. Also, verify that the
  current switch CLI credentials for the admin user are defined in the
  database that Extreme Management Center authenticates
  management login attempts against.
- Switching from an Auth type of "Any Access" or "Management Access" back to "Network Access" can restrict access to the switch after an enforce is performed. Verify that the current switch CLI credentials for the admin user are defined locally on the switch.
- Any Access the switch can authenticate users originating from any access type.
- Management Access the switch can only authenticate users that have requested management access via the console, Telnet, SSH, or HTTP, etc.
- Network Access the switch can only authenticate users that are accessing the network via the following authentication types: MAC, PAP, CHAP, and 802.1X. If RADIUS accounting is enabled, then the switch also monitors Auto Tracking, CEP (Convergence End Point), and Switch Quarantine sessions. If there are multiple sessions for a single end-system, the session with the highest precedence displays to provide the most accurate access control information for the user. The Access Control authentication type precedence from highest to lowest is: Switch Quarantine, 802.1X, CHAP, PAP, Kerberos, MAC, CEP, RADIUS Snooping, Auto Tracking.
- Monitoring RADIUS Accounting the switch monitors Auto Tracking, CEP (Convergence End Point), and Switch Quarantine sessions. Extreme Management Center learns about these session via RADIUS accounting. This allows Extreme Management Center to be in a listen mode, and to display access control, location information, and identity information for end-systems without enabling authentication on the switch. If there are multiple sessions for a single end-system, the session with the highest precedence displays to provide the most accurate access control information for the user. The Access Control authentication type precedence from highest to lowest is: Switch

Quarantine, 802.1X, CHAP, PAP, Kerberos, MAC, CEP, RADIUS Snooping, Auto Tracking.

• Manual RADIUS Configuration - Extreme Management Center does not perform any RADIUS configurations on the switch. Select this option if you want to configure the switch manually using the **Policy** tab or CLI.

#### **Virtual Router Name**

Enter the name of the Virtual Router. The default value for this field is VR-Default.

**WARNING:** For ExtremeXOS devices only. If Extreme Management Center has not detected and populated this field, enter the Virtual Router Name carefully. Incorrectly entering a value in this field causes the RADIUS configuration to fail, which is not reported when enforcing the configuration to the switch.

# **Gateway RADIUS Attributes to Send**

Use the drop-down menu to select the RADIUS attributes included as part of the RADIUS response from the Access Control engine to the switch. You can also select Edit RADIUS Attribute Settings from the menu to open the RADIUS Attribute Settings window where you can define, edit, or delete the available attributes.

# **RADIUS Accounting**

Use the drop-down menu to enable RADIUS accounting on the switch. RADIUS accounting can be used to determine the connection state of the end-system sessions on the Access Controlengine, providing real-time connection status in Extreme Management Center.

# **Management RADIUS Server 1 and 2**

Use the drop-down menu to specify RADIUS servers used to authenticate requests for administrative access to the selected switches. Select from the RADIUS servers you have configured in Extreme Management Center, or select New or Manage RADIUS Servers to open the Add/Edit RADIUS Server or Manage RADIUS Servers windows.

# **Network RADIUS Server**

This option lets you specify a backup RADIUS server to use for network authentication requests for the selected switches. This allows you to explicitly configure a network RADIUS server to use if there is only one Access Controlengine. (This option is only available if a Secondary Gateway is not specified.) Select from the RADIUS servers you have configured in Extreme Management Center, or select

New or Manage RADIUS Servers to open the Add/Edit RADIUS Server or Manage RADIUS Servers windows.

# Policy Enforcement Point 1 and 2

Select the Policy Enforcement Points used to provide authorization for the endsystems connecting to the VPN device you are adding. The list is populated from the N-Series, S-Series, and K-Series devices in your Console device tree. If you do not specify a Policy Enforcement Point, then Access Control is unable to apply policies to restrict end user access after the user is granted access.

# **Policy Domain**

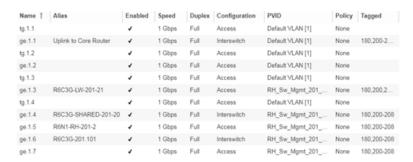
Use this option to assign the switch to a policy domain and enforce the domain configuration to the switch. The switch must be an Extreme Networks switch.

### **Advanced Settings**

Click the Advanced Settings button to open the Advanced Switch Settings window.

# **Ports**

The Ports section of the Add Selected Device window allows you to enter information about the ports on a device. Click the **Add** button to add a new port to the list. Click the **Delete** button to remove a device from the list.



#### **Name**

Enter the name of the port, constructed of the name or IP address of the device and either the port index number or the port interface name.

#### **Alias**

Shows the alias (ifAlias) for the interface, if one is assigned.

# **Configuration**

Use the drop-down menu to determine the purpose of the port:

- Access Select this option if the port connects to user end-systems.
- Interswitch Select this option if the port is used to connect to other switches.
- Management Select this option if the port is used to manage network traffic with Extreme Management Center.

# **Policy**

The policy assigned to the selected port.

#### Add

Click the **Add** button to add the device to the Extreme Management Center database with the current configuration.

## Cancel

Click the **Cancel** button to close the window without adding the device to the Extreme Management Center database.

# ZTP+ VLAN Definition

The ZTP+ VLAN Definition section allows you to configure VLANs on the device you are adding. To add a VLAN, click the **Add** button. You can remove a VLAN by clicking the **Delete** button.



#### **Name**

Displays the name of the VLAN.

#### **VID**

Indicates the VLAN ID for the VLAN. A unique number between 1 and 4094 that identifies a particular VLAN. VID 1 is reserved for the Default VLAN.

# **Dynamic Egress**

Indicates if the associated dynamic egress setting for the VLAN (Enable or Disable) is written to the device(s) when you enforce.

#### **Protocol Filter**

Indicates the VLAN uses an X-Pedition Protocol Filter.

# Management

Indicates which VLAN the ExtremeXOS device uses for Management and assigns the device IP to that VLAN.

# Always Write to Device(s)

Indicates if the VLAN is written to the device whether or not it is being used in a rule or role.

#### **Related Information**

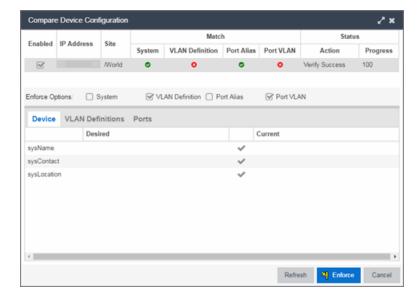
For information on related windows:

Discovered

# **Compare Device Configuration**

This window allows you to preview changes you make to a device configuration and then enforce them to the device.

To access this window click **Enforce Preview** in the **Configure Device** window.



The top of the window displays a list of the devices you selected to verify. Select a device in the table at the top of the window to display the configuration for that device in the bottom of the window.

Devices on which the current configuration matches the desired configuration display a check icon (•), while devices on which differences are detected display a red x (•). The System column indicates the whether the information on the **Device** tab matches, the VLAN Definition column indicates whether the information on the **VLAN Definitions** tab matches, and the Port Alias and Port VLAN columns indicate whether the information on the **Ports** tab matches.

The Enforce Options section of the window allows you to select the changes you want to make on the device. Select **System** to push changes you make on the **Device** tab to the device, select **VLAN Definition** to push changes you make on the **VLAN Definitions** tab, select **Port Alias** to push changes you make to the top table on the Ports tab, and select **Port VLAN** to push changes you make to the Port VLAN Details table on the **Ports** tab.

**NOTE:** By default, the checkboxes in the Enforce Options section of the window are not selected. To configure Extreme Management Center to select the checkboxes by default, open the NSJBoss.properties file and change **false** to **true** in the following lines:

- site.enforceOption.autoEnable.system=false
- site.enforceOption.autoEnable.vlanDefinition=false
- site.enforceOption.autoEnable.portAlias=false
- site.enforceOption.autoEnable.portVlan=false

In each tab, the configurations are separated into two columns:

- The Desired column shows the configuration you are saving to the device on the next enforce.
- The Current column shows the configuration currently on the device.

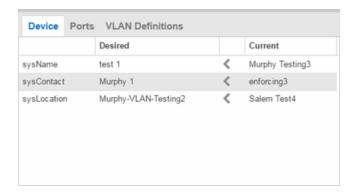
A check mark between the columns (v) indicates the Current configuration matches the Desired configuration.

A left arrow icon (4) indicates the configurations do not match. Clicking it copies the Current configuration to the Desired configuration so no configuration change is made when enforcing the device.

Click Enforce to save your changes to the device.

# **Device**

The **Device** tab displays any changes to basic information about the device.



## sysName

The name by which the device is known.

# sysContact

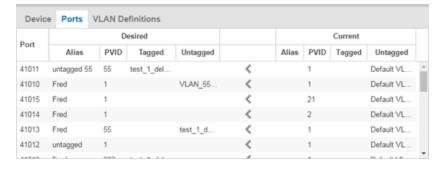
Allows you to specify contact information for the person maintaining the device.

# sysLocation

The physical location of the device.

# **Ports**

The Ports tab displays any changes to the configuration of ports on the device.



## **Port**

The name of the port, constructed of the name or IP address of the device and either the port index number or the port interface name.

#### **Alias**

Shows the alias for the port, if one is assigned.

#### **PVID**

The port's VLAN assignment. Possible values are 1 through 4094.

# **Tagged**

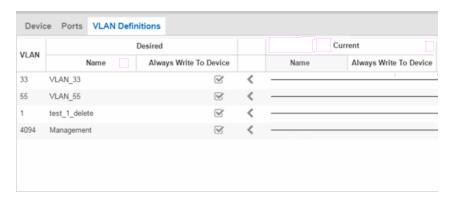
The port is added to the list with the egress state set to Tagged (frames are forwarded as tagged).

# **Untagged**

The port is added to the list with the egress state set to Untagged (frames are forwarded as untagged).

# **VLAN Definitions**

The VLAN Definitions tab displays any changes to the VLANs defined for the device selected at the top of the window.



#### **VLAN**

A unique numerical identifier of the VLAN.

#### **Name**

The name of the VLAN.

## Always Write to Device(s)

Indicates whether or not the VLAN is written to the device(s) when you enforce, or compared to the actual VLANs on the device(s) when you verify.

## **Related Information**

For information on related topics:

- VLAN Concepts
- Configure Device

Site Tab

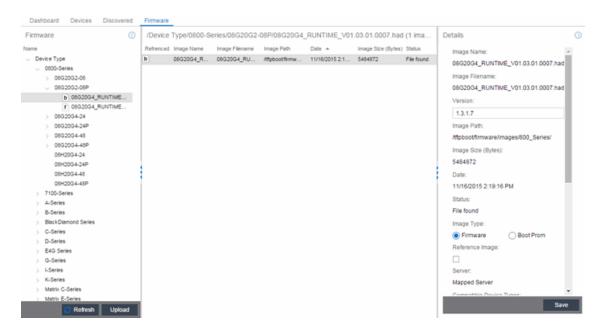
# **Firmware**

The **Firmware** tab allows you to upload firmware and boot PROM images to Extreme Management Center and assign them to the devices on your network.

To access the Firmware tab, open the Network tab and select the Firmware tab.

The tab is divided into three sections:

- Firmware Tree
- Device Type Images Section
- Details Section



# **Firmware Tree**

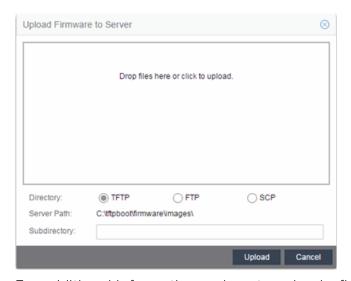
The **Firmware** tree in the left panel displays firmware and boot PROM images grouped according to product family and device type. It provides pre-defined firmware groups and automatically organizes the images stored in your firmware directory under the appropriate group when you perform a firmware discovery or refresh. The Unknown folder contains images that Extreme Management Center could not correlate to a device type.

#### Name

The **Name** navigation tree lists the product families and device types to which you can assign the firmware or boot PROM image.

# **Upload**

Click the **Upload** button to open the Upload Firmware to Server window from which you can save image files to the Extreme Management Center server. This allows anyone with access to Extreme Management Center to download the image file to a device.



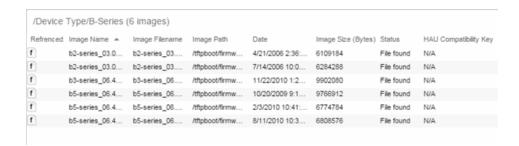
For additional information on how to upload a firmware or boot PROM image, see How to Upgrade Firmware.

#### Refresh

Click the **Refresh** button to synchronize the images displayed in the Firmware left-panel with the firmware and boot PROM images on the Extreme Management Center server. Clicking this button checks for any firmware and boot PROM images saved in the Firmware Directory Path (configured on the **Administration** > **Options** > **Inventory Manager** tab) on the Extreme Management Center server and adds or removes images from the Firmware left-panel in Extreme Management Center to match.

# **Device Type Images Section**

The Device Type Images section displays the firmware and boot PROM images that match the device type selected in the Firmware left-panel. To save a firmware or boot PROM image to a device, select it from the list and save the image to the device in the Details section of the **Firmware** tab.



### Referenced

Firmware or boot PROM images set as a reference image display a reference icon (1) or boot PROM (10) in this column. A reference image is the image you designate as the preferred image for a specific binary family of devices. To set a reference, select a firmware or boot PROM image in the table or the tree, right-click and select **Set as Reference Image** from the menu. The image is set as a reference for all device types with which it is compatible. (If the Set as Reference Image option is not available, make sure that the selected image has been assigned to appropriate device types.).

**NOTE:** The ratio of devices on which firmware you define as a reference image is installed to the total number of devices is available as a ring chart in the Impact Analysis dashboard.

# **Image Name**

The name of the image as it is displayed in the left-panel Firmware tree. The maximum length of the displayed name is 50 characters. Longer names are truncated to the 50-character maximum with a (2), (3), and so on, appended if there are multiple images with the same name.

#### **Image Filename**

The full filename of the firmware or boot PROM image as it appears in your firmware images directory.

### **Image Path**

The path to the location where the image file is stored.

## **Date**

The date of the firmware or boot PROM image as reported by the file system.

# **Image Size**

The file size of the firmware or boot PROM image in bytes.

#### **Status**

Indicates the status of the image file in the firmware directory: File Found or File Not Found. If the image is a user-defined firmware record, this column displays User-

#### Defined File.

# **HAU Compatibility Key**

This column displays the HAU Compatibility Key, if one is detected on the firmware image. The HAU Compatible column (in the Assignments table) displays whether the firmware image and the device are HAU compatible. HAU (Highly Available Upgrade) is a feature on certain devices that allows firmware to be upgraded with minimal (if any) downtime. HAU is configured using the device CLI or by creating a FlexView in Console (ethsyHauSystemHauMode). When the device HAU status is set to "If Possible" or "Always" mode, Extreme Management Center performs the upgrade using this feature, if the HAU firmware key on the current firmware and the key on the newly selected firmware are compatible.

The following table explains the upgrade procedure for HAU devices:

HAU Mode on Device	New Image HAU Compatible?	Upgrade Procedure
Never	Yes	Standard Upgrade
Never	No	Standard Upgrade
If Possible	Yes	HAU
If Possible	No	Standard Upgrade
Always	Yes	HAU
Always	No	Upgrade Fails

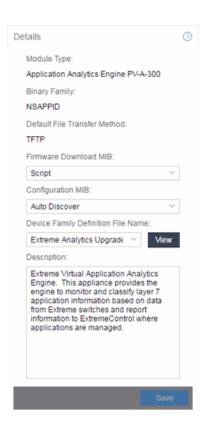
**NOTE:** Firmware images that were discovered with a NetSight version prior to 4.4 need to be removed from Extreme Management Center (right-click the image on the **Firmware** tab and select **Delete Image**) and then rediscovered in order to populate the compatibility key field.

# **Details Section**

The Details right-panel displays additional information about a device type or a firmware or boot PROM image, depending on what you select in the left-panel or in the Device Type Images section of the window.

# Device Type Details

Selecting a device type in the Firmware Tree left-panel opens the details for that device in the Details right-panel.



# **Module Type**

The device's model number or hardware type.

# **Binary Family**

The binary family to which the device type belongs. Device types in the same binary family share the same firmware image.

#### **Default File Transfer Method**

The default file transfer method for this device type. To set the default file transfer method for a device type, right-click on a device type in the Firmware Tree left-panel and select **Default File Transfer Method**. You can also set the default file transfer method for groups of devices of the same series by right-clicking on the device type's parent folder and selecting **Default File Transfer Method**.

#### Firmware Download MIB

The Firmware Download MIB supported by this device type. If the device type supports more than one Firmware Download MIB, use the drop-down menu to select the desired MIB. In addition to a list of MIBs, other menu options include:

 Auto Discover — Extreme Management Center reads the Firmware Download MIB on the first device of this device type that you add or import and displays it here. Extreme Management Center then uses that MIB to perform firmware and boot PROM downloads on all devices of this device type.

 Disabled — Firmware download functionality is not allowed for this device type.

# **Configuration MIB**

The Configuration MIB supported by this device type. If the device type supports more than one Configuration MIB, use the drop-down list to select the desired MIB. In addition to a list of MIBs, other menu options include:

- Auto Discover Extreme Management Center reads the Configuration MIB on the first device of this device type that you add or import and displays it here. Extreme Management Center then uses that MIB to perform archive operations on all devices of this device type.
- **Disabled** Archive functionality is not allowed for this device type.
- Script Allows the archive functionality to be executed through the use of a script. This option is used for third-party devices that do not support the required SNMP MIBs.

## **Device Family Definition File Name**

Select the file containing the scripts you are using if **Script** is selected for **Firmware Download MIB** and/or **Configuration MIB**. Include all the scripts and data for each supported Extreme Management Center function for specific third-party devices in this file.

Extreme Management Center provides sample Definition Files for Extreme, Enterasys, Cisco Systems, and Hewlett Packard devices. Click the **View** button to open the Script Details window, from which you can view the script.

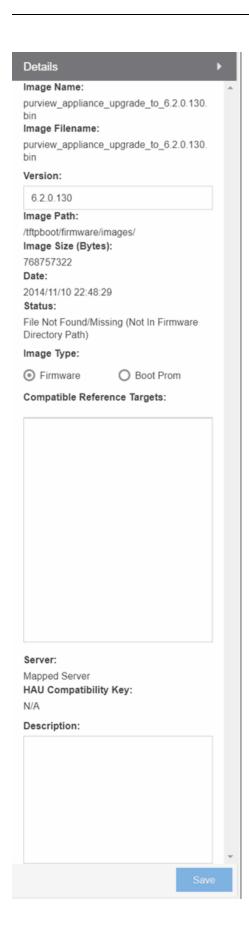
## **Description**

Allows you to enter a description for the device.

Click **Save** to save any changes.

# Firmware/boot PROM Image Details

Use this section to edit the version number of the image, the type of image (firmware or boot PROM), and enter a description for the image.



## **Image Name**

The name of the image as it is displayed in the left-panel Firmware tree. The maximum length of the displayed name is 50 characters. Longer names will be truncated to the 50-character maximum with a (2), (3), and so on, appended if there are multiple images with the same name.

## **Image Filename**

The full name of the image as it appears in your firmware images directory.

### **Version**

The version number of the firmware or boot PROM image. If the version number is not available from the image file, and Inventory Manager has not performed a firmware or boot PROM upgrade using this image, this field displays N/A (not available). Enter a version number and click **Save** to manually set a version number for the image.

## **Image Path**

The path to the location where the image is stored.

### Image Size (Bytes)

The size in bytes of the image.

### **Date**

The image file date and time as reported by the file system.

#### **Status**

The status of the image file: **File Found** or **File Not Found**. This shows whether the image file is still present in the firmware directory. If the image is a user-defined firmware record, this column displays **User-Defined File**.

## **Image Type**

Indicates whether the image is a firmware or boot PROM image. Use the radio buttons to change the designation, if necessary.

## **Compatible Reference Targets**

Displays device types for which the selected firmware is assigned and device types with the selected firmware specified as the Reference Image.

#### Server

Displays the firmware download server associated with the firmware image. A discovered firmware image accessible by the mapped file transfer server displays **Mapped Server**. A user-defined firmware record displays its associated alternate firmware download server.

## **Root Directory**

Displays the root directory for the firmware download server if the server is an alternate firmware download server and the image is a user-defined firmware record. Otherwise, this field is not displayed.

## **HAU Compatibility Key**

This field displays the HAU Compatibility Key if one is detected on the firmware image. HAU (Highly Available Upgrade) is a feature on certain devices that allows firmware to be upgraded with minimal (if any) downtime. HAU is configured using the device CLI or by creating a FlexView in Console (ethsyHauSystemHauMode). When the device HAU status is set to "If Possible" or "Always" mode, Extreme Management Center attempts to perform an HAU upgrade if the HAU firmware compatibility key is the same for the currently running firmware and the newly selected firmware.

**NOTE:** Firmware images discovered with a version of Extreme Management Center prior to 4.4 need to be removed and rediscovered to populate the compatibility key field.

## **Description**

Use this field to add a brief description of the image and any information regarding its use. Click **Save** to save any changes.

### Save

Saves any changes you have made to the version or description field.

### **Related Information**

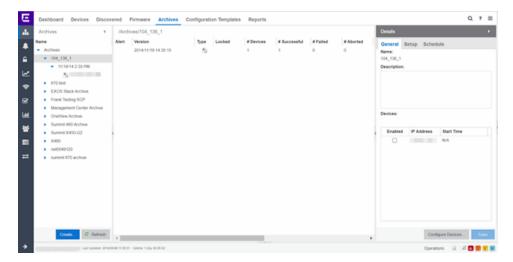
For information on related windows:

- Network
- Devices
- How to Upgrade Firmware

# **Archives**

The **Archives** tab allows you to create new archives (saved configurations) via the Create Archive window, edit an archive's attributes including devices, schedule, process, and setup, and view all of the archives for a particular device family, or see specific details about an individual archive. Additionally, with a

governance license, you can test your device archives for compliance with industry standards and regulations.



## The Archives tab contains three panels:

- Archives Navigation Tree The left-panel of the Archives tab contains a navigation tree which organizes your archives by device type:
  - Archives Folder This folder contains all your archive operations.
  - Archive Name Folder This is the name that you gave the archive operation
    when you created it. This folder contains a list of all the archive versions that
    have been performed.
  - Archive Version Folder This is the date and time when the archive operation
    was performed. Each version contains a list of all the individual files that were
    saved during the archive operation.
  - Configuration File Icon — This icon represents an archived device configuration file. Individual files are listed by the IP address of the device whose configuration is saved, followed by the SNMP context, if applicable. Right-click a file in this view and select Create Configuration Template to modify an existing configuration template and create a new configuration template.
  - Capacity Planning File Icon This icon represents an archived capacity planning file. Individual files are listed by the IP address of the device whose capacity planning data is saved, followed by the SNMP context, if applicable. Right-click a file in this view and select Create Configuration Template to

modify an existing configuration template and create a new configuration template.

Both Configuration and Capacity Planning File Icon <sup>®</sup> — This icon represents
an archived file that includes both device configuration and capacity planning
data. Individual files are listed by the IP address of the device whose
configuration and capacity planning data is saved, followed by the SNMP
context, if applicable.

Right-click a file in this view and select Create Configuration Template to modify an existing configuration template and create a new configuration template using the **Replace With** feature to insert Custom Variables.

 Archives Main View — The main view of the Archives tab displays a table with information related to what you select in the Archives Folder.

There are four main views available on the **Archives** tab based on what you select in the navigation tree:

- Archives Folder Selecting the top-level Archives Folder displays information associated with the device families. This is high level information about each device group family.
- Archive Name Selecting a device family in the left-panel shows a table
  containing all of the archives related to that device family. The information
  includes the archive type, the number of devices and the ultimate status of the
  archive process.
- Archive Version Selecting the date of an archive in the left-panel provides information about the archive initiated on that date. It shows the firmware version as well as information about the saved file.
- Archive File Selecting an individual archive file in the left-panel displays two
  tabs containing specific information about the archive record. The General tab
  contains information identical to that contained in the Archive Date panel.
  Right-click a file in this view and select Create Configuration Template to
  modify an existing configuration template and create a new configuration
  template. The Custom Variables tab shows all of the information saved in the
  archive.
- Details Right-Panel The Details right-panel contains information related to what you select in the Archives main view. The right-panel displayed depends on what is selected in the main view:

- Archive Name Right-Panel
- Archive Version Right-Panel
- Archive File Right-Panel

The **Create Archive** button at the bottom of the left-panel opens the Create Archive window, which allows you to create new archives for your devices.

### **Related Information**

For information on related tabs:

- Archive Name Panel
- Archive Version Panel
- Archive File Panel

For information on related tasks:

- How to Archive
- How to Restore an Archive
- How to Compare Archives

# **Archive Name**

The Archive Name Panel appears when you select an archive name folder in the left-panel of the **Archives** tab. The main panel displays the archive's versions, the dates and times the selected archive occurred. Right-click an item or items for a menu of options.



### **Alert**

A yellow alert icon in this column signifies one or more of the following:

• ≠ — there is a difference between the saved configuration(s) in this version and previous configurations saved for the device(s).

 ▲ — a configuration save failed for one or more of the devices in this archive version.

### Version

Lists the all the dates and times (archive versions) the archive occurred.

## **Type**

The icon in this column signifies the type of data the archive is configured to save:

- — Device Configuration Data
- 🗐 Capacity Planning Data
- 🖺 Both Device Configuration and Capacity Planning Data

#### Locked

A vindicates that the archive version is locked. A locked archive version is not deleted when the maximum number of saved versions for this (as specified in the Create Archive window). To lock and unlock an archive version, right-click the archive version in the left-panel Archives tab, and select Lock/Unlock.

### # Devices

The number of devices for which this archive version is responsible.

### # Successful

The number of successful configuration saves for the archive version.

### # Failed

The number of configuration saves that failed for the archive version.

### # Aborted

The number of configuration saves aborted for the archive version.

#### # Different

The number of saved configurations different from the previous configurations saved for the device(s).

## **Description**

Displays any notes about the version entered into the **Description** field in the Archive Version right-panel, which opens in the right-panel when you select an archive version from the Archive Main panel (the current view) or when you select an archive version folder from the left-panel.

# Right-Panel

The right-panel varies depending on whether an archive version is selected in the Archive Name main panel table.

- Archive version not selected Archive Name right-panel is displayed.
- Archive version is selected Archive Version right-panel is displayed.

## **Related Information**

For information on related tabs:

- Archive Name right-panel
- Archive Version right-panel

For information on related tasks:

- How to Archive
- How to Restore an Archive

# **Archive Name (Right-Panel)**

The Archive Name right-panel appears when you select an archive name folder in the left-panel of the **Archives** tab. It contains three tabs that allow you to edit an archive's attributes including devices, schedule, process, and setup.

## General



### **Name**

The name of the archive operation. You cannot change the archive name here. To rename an archive, right-click the archive in the left-panel of the **Archives** tab, and then select **Rename**.

# **Description**

A brief description to help you identify the archive operation.

## **Devices**

Lists the devices selected for the operation. Using the **Enabled** checkboxes, select or deselect the devices you want to archive. To edit this device list, click **Edit Devices**.

# Setup



# **Process in Groups Of**

The archive is performed simultaneously on the number of devices specified in the **Process in Groups Of** field. Enter the value 1 to perform the operation serially, one device after another.

### **Abort on Failure**

Select this checkbox to stop the archive operation after a failure. This is useful if you are performing an archive operation on multiple devices and you want the operation to stop after a failure on a single device.

### **Max Versions**

Specify the maximum number of versions to save for this archive. This allows you to limit the number of versions saved for each archive. Once the maximum number is reached, older versions are automatically deleted. If you specify a number that is less than the current number of saved versions, older versions over the maximum number are automatically deleted the next time the archive is performed. Select **Unlimited** if versions are always retained.

## **Type**

Select the appropriate checkbox for the type of data you wish to archive:

- Archive Configuration Data Create archives (backup copies) of your devices' configurations you can restore to the devices at a later date.
- Archive Capacity Planning Data Create archives of port and FRU information.

### Governance

Select the **Run Governance** checkbox to perform a governance audit on the archive using the regime you select in the **Regime** drop-down menu.

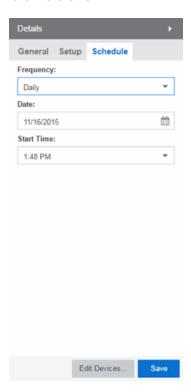
### Save

Saves any changes made to the archive attributes. Selecting a Frequency of **Now** performs the archive immediately.

## **Edit Devices**

Opens the Create Archive window where you can select a single group or a list of devices to include in this archive. This allows you to change the devices the archive is performed on.

## Schedule



## **Frequency**

Use the drop-down menu to select the frequency with which you want the archive performed: **Never**, **Now**, **Once**, **Daily**, **Weekly**, or **On Start Up**. The Never option lets you create an archive operation without actually performing it. The Now option lets you perform an immediate archive.

### **Date**

Use the drop-down menu to select the month you want the archive to start. A calendar corresponding to the selected month is displayed. Select the desired starting day by clicking on the calendar. You can use the arrows on either side of the drop-down menu to change the month, and change the year by entering a new year in the text field.

### **Start Time**

Set the starting time for the operation and select AM or PM. (This field is grayed out if you select the **Never** or **Now** frequency.)

### **Related Information**

For information on related tabs:

Archive Name Main Panel

For information on related tasks:

- How to Archive
- How to Restore an Archive

# **Archive Version**

The Archive Version panel appears when you select an archive version folder in the left-panel of the **Archives** tab. The archive version is the date and time that an archive operation occurs. The panel displays a table showing the individual configurations saved for this archive version, listed by device IP address. Right-click an item or items in the table for a menu of options.



### **Alert**

A yellow alert icon in this column signifies one or more of the following:

- ← Difference between this saved configuration and the previous configuration saved for the same device.
- <u>A</u> Configuration save failed.

To acknowledge an alert and place a checkmark on the alert icon, right-click the icon and select Acknowledge Alert from the menu.

## **IP Address**

Lists the individual devices (by device IP address) whose configuration files are saved by this version of the archive operation.

### **Firmware Version**

Shows the firmware version for this device at the time of the save operation.

### **File Status**

The status of the config file: File Found or File Not Found/Missing. File Not Found/Missing indicates that Extreme Management Center can no longer find the config file (it is deleted or moved) or the archive operation did not include saving device configuration data. Check the Description field for more information.

## **File Time Stamp**

The date and time of the configuration creation.

#### File Size

The size of the saved configuration in bytes.

### **Description**

When a configuration file is saved, it is automatically compared to the previously saved configuration file for the same device. This field displays a message regarding that comparison. It also displays information pertaining to any alert icon displayed in the Alert column. If the archive did not include a device configuration save, this field displays "Device archived without configuration file." Rest your cursor on the field to display a tooltip of the complete description.

# Right-Panel

The right-panel varies depending on whether an archive configuration is selected in the Archive Version main panel table.

- Archive configuration not selected Archive Version right-panel is displayed.
- Archive configuration is selected Archive Configuration right-panel is displayed.

## **Related Information**

For information on related tabs:

- Archive Version Right-Panel
- Archive File Right-Panel

For information on related tasks:

- How to Archive
- How to Restore an Archive

# **Archive Version (Right-Panel)**

The Archive Version right-panel appears when you select an archive version in the left panel of the **Archives** tab or in the table in the Archive Name panel. The archive version is the date and time that an archive operation was performed. This panel displays information about the version, including the number of successful and failed saves for that version.



### **Name**

The name of the archive operation.

## **Version**

The date and time of the archive version creation.

### # Devices

The number of devices included in this archive version.

## # Successful

The number of successful saves for the archive version.

## # Failed

The number of failed saves for the archive version.

## # Aborted

The number of aborted saves for the archive version.

### # Different

The number of saved configurations different from the previous configurations saved for the device(s).

### **Lock Status**

Whether the version is locked or not locked. A locked archive version is not deleted when the maximum number of saved versions for this archive (as specified in the Create Archive window) is reached. To lock and unlock an archive version, right-click the archive version in the left-panel of the **Archives** tab or in the table on the Archive Name panel and select **Lock/Unlock**.

## **Description**

Use this field to add additional notes about the version and save them using the Save button.

## **Save Button**

Saves any changes you made to the panel.

## **Related Information**

For information on related tabs:

Archive Name Panel

For information on related tasks:

- How to Archive
- How to Restore an Archive

# **Archive File**

The Archive File panel appears when you select an archive configuration file in the left-panel of the **Archives** tab. It contains information about specific archive configurations.

Information is contained in two tabs:

- General
- Custom Attributes

## General Tab

The **General** tab shows basic information about the configuration file created by the archive process.



## **Alert**

A yellow alert icon in this column signifies one or more of the following:

- ▲ Difference between this saved configuration and the previous configuration saved for the same device.
- ▲ Configuration save failed.

To acknowledge an alert and place a checkmark on the alert icon, right-click the icon and select Acknowledge Alert from the menu.

### **IP Address**

Lists the individual devices (by device IP address) whose configuration files were saved by this version of the archive operation.

### **Firmware Version**

Shows the firmware version for this device at the time of the save operation.

### **File Status**

The status of the config file: File Found or File Not Found/Missing. File Not Found/Missing indicates that Extreme Management Center can no longer find the config file (it is deleted or moved) or the archive operation did not include saving device configuration data.

### File Time Stamp

The date and time of the configuration creation.

### File Size

The size of the saved configuration in bytes.

## **Description**

When a configuration file is saved, it is automatically compared to the previously saved configuration file for the same device. This field displays a message regarding that comparison. It also displays information pertaining to any alert icon displayed in the Alert column. If the archive did not include a device configuration save, this field

displays "Device archived without configuration file." Rest your cursor on the field to display a tooltip of the complete description.

## Custom Attributes Tab

The **Custom Attributes** tab displays a table of attribute information about the selected device(s). The information you see depends on the device type(s) selected; some devices support one attribute but not another. If a device returns multiple values for an attribute, each value is on a separate row. If a device does not support any of the attributes, the **Custom Attributes** tab for that single device is blank.

Custom Attribute tabs for device groups only display devices that support one or more of the attributes. Devices configured with an SNMP context display separate entries for each context.



## **Description**

A description of the module or component.

## **Type**

A description of the module or component type.

#### Name

The name of the module or component.

### **Hardware Version**

The current hardware version of the device.

## **BootPROM Version**

The current version of Boot PROM installed in the module.

## **Firmware Version**

The current firmware version installed in the module.

#### **Serial Number**

A unique number assigned to the module or component by the manufacturer.

### **Manufacturer**

The manufacturer of the module or component.

### **Model Name**

The model number of the module or component type.

## **Asset Tag**

A unique asset number assigned to the module or component for inventory tracking purposes.

## Field Replaceable

Whether or not the manufacturer considers the component to be field replaceable (true or false).

# **Legacy Devices**

## SSR Hardware Attributes

### **Slot Number**

The slot number in the chassis where the module resides.

#### **Status**

The current status of the module: online or offline.

## **Type**

The physical module type.

# **Description**

A description of the module.

### **Number of Ports**

The number of physical ports on the module.

#### Version

The module version.

## **Memory**

The system memory size available on the module, reported in megabytes (MB).

# E5 and E6/E7 Power Supply and Fan Attributes

## **Power Supply Number**

The number of the power supply.

## **Power Supply Type**

The power supply type: ac-dc, dc-dc, or highOutput.

### **Fan State**

The state of the fan: Installed and Operating, Installed and Not Operating, or Not Installed.

## **Power Supply State**

The state of the power supply: Installed and Operating, Installed and Not Operating, or Not Installed.

## **Power Supply Redundancy**

Whether the power supply is redundant or not.

## RoamAbout Radiocard and Base MAC Address Attributes

## **Card Type**

The type of PC card inserted in the Access Point.

### **Versions**

The hardware and firmware versions for the PC card.

## **Station Name**

The wireless station name sent out as part of the beacon messages. Valid only when a DS card is inserted in the Access Point.

## **Base MAC Address**

The physical layer address assigned to the interface through which Extreme Management Center is communicating.

### Vertical Horizon Attributes

### **Number in Stack**

The total number of switches present on this system.

### **Number of Ports**

The total number of ports present on this system.

### **Firmware Version**

The current firmware version installed in the device.

### **BootPROM Version**

The current version of Boot PROM installed in the device.

### **CPU**

The name of the device's processor (Central Processing Unit).

### **Power Status**

Indicates whether the device is using internal power, redundant power, or both.

## **Expansion Slot 1**

The type of expansion module in slot 1.

## **Expansion Slot 2**

The type of expansion module in slot 2.

## **Role in System**

Indicates whether the device is master, backup master, or slave in the system.

## ELS Serial Number Attribute

## **Serial Number**

A unique number assigned to the device by the manufacturer.

## **Related Information**

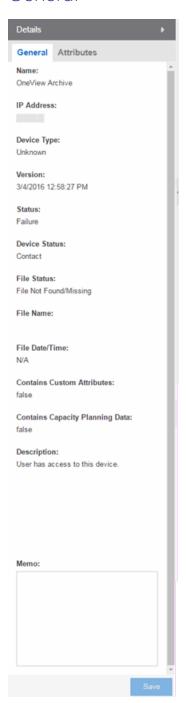
For information on related windows:

Archive File Right-Panel

# **Archive File (Right-Panel)**

The Archive File right-panel appears when you select an archive configuration in the left panel of the **Archives** tab or in the table in the Archive Version panel. Each configuration you select contains an icon that identifies the type of data that it contains: device configuration data device configuration data (ⓐ) (an individual .cfg config file), capacity planning data (ⓑ), or both device configuration and capacity planning data (ⓑ). The Archive Configuration right-panel contains two tabs that display information about the saved data.

# General



# Name

The name of the archive operation.

### **IP Address**

The IP address of the device whose data is saved, followed by the SNMP context, if applicable.

## **Device Type**

The device's model number or hardware type.

### **Version**

The date and time the archive operation occurred.

### **Status**

The status of the operation: Success or Failure.

### **Device Status**

The status of the device when the archive operation occurred: Contact or No Contact.

### **File Status**

The status of the config file: File Found or File Not Found/Missing. File Not Found/Missing indicates that Extreme Management Center can no longer find the config file (it is deleted or moved) or the archive operation did not include saving device configuration data. Check the <u>Description field</u> for more information.

#### File Name

The path and filename for the saved configuration. For archive operations configured to archive only capacity planning data (and not configuration data), this column is blank.

## **File Time Stamp**

The date and time of the creation of the configuration file. For archive operations configured to archive only capacity planning data (and not configuration data), this column is blank.

#### **Contains Custom Attributes**

Indicates whether the archive contains the device's custom attributes. If the device type does not support custom attributes or if the archive did not complete successfully, this field displays **No**.

## **Contains Capacity Planning Data**

Indicates whether the device's port and FRU information are saved in the archive.

## **Description**

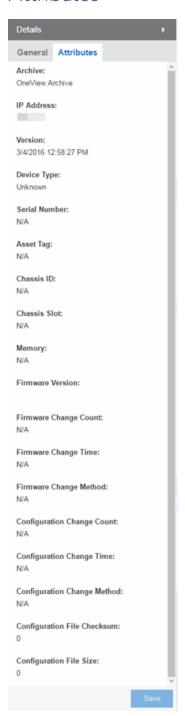
When a configuration file is saved, it is automatically compared to the previously saved configuration file for the same device. This field displays a message regarding

that comparison. For archive operations configured to archive only capacity planning data (and not configuration data), this column displays a Warning message stating that the ability to archive configuration data is disabled for this archive.

## Memo

Use this field to add additional notes about the configuration and save them using the **Save** button.

# Attributes



## **Archive**

The name of the archive operation.

### **IP Address**

The IP address of the device whose data is saved, followed by the SNMP context, if applicable.

## **Version**

The date and time that the archive operation occurred.

## **Device Type**

The device's model number or hardware type.

### **Serial Number**

A unique number assigned to the device by the manufacturer.

## **Asset Tag**

A unique asset number assigned to the device for inventory tracking purposes.

### **Chassis ID**

The ID assigned to the chassis where the device resides (if applicable). This is usually a serial number or MAC address, depending on the chassis type.

### **Chassis Slot**

The slot number in the chassis where the device resides. N-Series devices and devices that do not reside in a chassis, display a value of N/A.

### Memory

The device's total installed local memory, DRAM (Dynamic Random Access Memory), reported in megabytes (MB).

## **Firmware Version**

The firmware version installed in the device at the time of the configuration save.

### Firmware Change Count

The number of successful firmware image downloads. Devices that do not support the *enterasys-configuration-change-MIB* display N/A (Not Available).

## **Firmware Change Time**

The date and time of the last successful firmware image download. Devices that do not support the *enterasys-configuration-change-MIB* display N/A (Not Available).

## **Firmware Change Method**

The method used to cause the last firmware change (e.g. SNMP, Telnet, Local Management (LM), Command Line Interface (CLI)). If the individual user login or the source IP address is available, they are included. Devices that do not support the *enterasys-configuration-change-MIB* display N/A (Not Available).

## **Configuration Change Count**

The number of successful configuration changes. Devices that do not support the *enterasys-configuration-change-MIB* display N/A (Not Available).

## **Configuration Change Time**

The date and time of the last successful configuration change. Devices that do not support the *enterasys-configuration-change-MIB* display N/A (Not Available).

## **Configuration Change Method**

The method used to make the last configuration change (e.g. SNMP, Telnet, Local Management (LM), Command Line Interface (CLI)). If the individual user login or the source IP address is available, they are included. Devices that do not support the *enterasys-configuration-change-MIB* display N/A (Not Available).

## **Configuration File Checksum**

The checksum is a value calculated on the entire file. You can compare this value to values obtained from different archive versions. Any difference in checksum values would indicate a change in the configuration.

## **Configuration File Size**

The size of the saved configuration file in bytes. You can compare this size to the size reported in different archive versions. Any difference in size would indicate a change in the configuration file.

### **Related Information**

For information on related tabs:

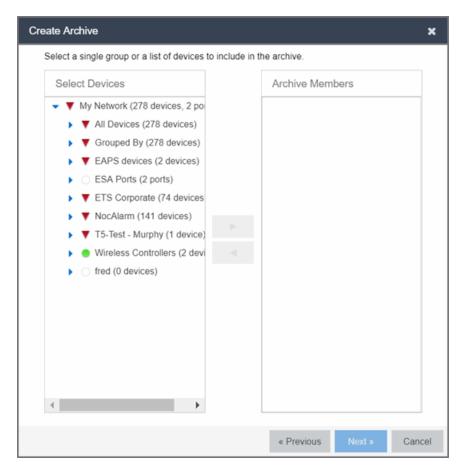
Archive File Panel

For information on related tasks:

- How to Archive
- How to Restore an Archive

# **Create Archive**

This window lets you edit the device(s) on which to perform the archive. The current archive members are listed when you open the window. Access the window from the **Edit Devices** button in the Archive Name right-panel.



### **Select Devices**

Expand the folders and select a single device, multiple devices, or a single device group. Click the right arrow button > to move the devices to the Archive Members list.

## **Archive Members**

Lists the device(s) or device group the on which the archive is performed. To remove a member from the list, select the member and click the left arrow button <.

## **Right Arrow Button**

Click > to add the selected device(s) or device group to the Archive Members list.

### **Remove Button**

Click < to remove the selected device(s) or device group from the Archive Members list.

## OK

Changes the archive members according to your selections.

### **Related Information**

For information on related tabs:

• Archive Name Right-Panel

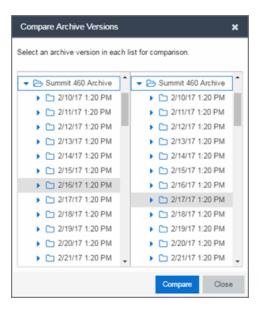
For information on related tasks:

- How to Archive
- How to Compare Archives

# **Select Archive Versions**

This window lets you select two archive versions or configurations to compare in the Compare Archive Versions window. It displays two Archive trees (identical to the Archive tree in the **Archives** tab). Use these trees to select the two archive versions or configuration files you wish to compare. You can compare two individual configurations for the same device, or you can compare two different archive versions (select versions that share common devices).

For information on how to access the window, see How to Compare Archives.



### Selection 1

Expand the folders as necessary to select the first version or configuration you wish to compare.

## **Selection 2**

Expand the folders as necessary to select the second version or configuration you wish to compare.

## Compare

Performs the comparison and opens the Compare Archive Versions window, where you can view the comparison results.

### Close

Closes the window.

### **Related Information**

For information on related windows:

- Compare Configuration Files Window
- Configuration File Viewer

For information on related tasks:

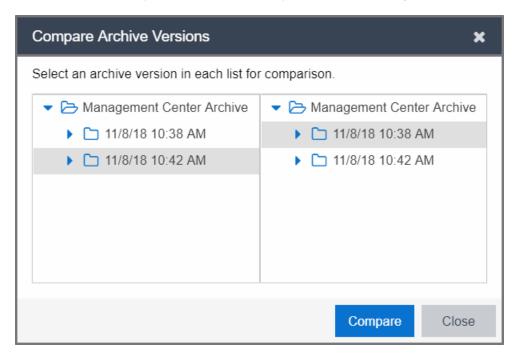
- How to Archive
- How to Compare Archives

# **Compare Archive Versions**

The **Compare Archive Versions** window lets you compare two different archives for the same device and monitor any changes in device attributes. Extreme Management Center compares archives using a set group of saved attributes from when the archive occurred.

For information on how to perform a compare archive operation, see How to Compare Archives.

When you first open the Compare Archive Versions window, select the two archive versions you are comparing and click Compare.



The second window appears. The values for these attributes are displayed in a table with any differences between the values flagged by a yellow **Difference** icon (**A**) in the **Different** column.



## Selection 1 / Selection 2

Displays the two archive versions you select to compare and gives the total number of devices in common between the two compared versions.

## **Compare Progress**

The bar shows the progress of large compare operations. The **Abort Compare** button allows you to stop a compare operation; any comparisons completed are available for viewing.

In addition, the following buttons are available only for archives that include device configuration data:

- Compare Config Files Opens the Configuration File Compare window and displays the two archived configuration files for the selected device. This option is only available when there are differences between the two configuration files being compared.
- View Config File Opens the Configuration File Viewer and displays the archived configuration file of the selected device. This option is only available when there are no differences between the two config files being compared.

## **Devices Table**

This table lists the devices included in the comparison. If differences were found, the yellow **Difference** icon ( ) displays in the **Different** column. Select the device whose comparison results you wish to see. The results display in the Comparison Results table.

# Comparison Results Table

This section displays the results of the comparison for the device selected in the Devices table, with any differences between the two versions flagged by a yellow **Difference** icon (📤) in the **Different** column. For a definition of each attribute, see Archive File right-panel.

## Different

A yellow **Difference** icon (**A**) in this column signifies a difference between the two attributes.

### **IP Address**

Lists the IP address of the device whose attributes are being compared.

## **Attribute Name**

Lists the name of the attribute being compared. For a definition of each attribute, see Archive File right-panel.

## **Attribute Values**

These two columns list the attribute values for the versions being compared.

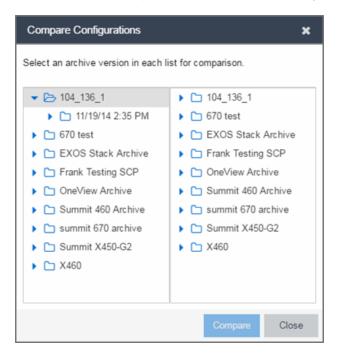
### **Related Information**

For information on related tasks:

- How to Archive
- How to Compare Archives
- How to Restore an Archive

# **Compare Configurations**

This window lets you select two configuration files to compare in the Configuration File Compare Window. To access the window, right-click a configuration that includes device configuration data (© or 🖺) in the Archives tab tree or main panel, and select Compare Configuration Files.



### **Selection 1**

Expand the folders as necessary to select the configuration file you wish to compare. This file displays in the left panel of the Configuration File Compare window.

### **Selection 2**

Expand the folders as necessary to select the second configuration file you wish to compare. This file displays in the right panel of the Configuration File Compare window.

# **Compare Button**

Performs the configuration comparison and opens the Configuration File Compare window, where you can view the comparison results.

## **Related Information**

For information on related windows:

- Configuration File Compare Window
- Configuration File Viewer

For information on related tasks:

- How to Archive
- How to Compare Archives

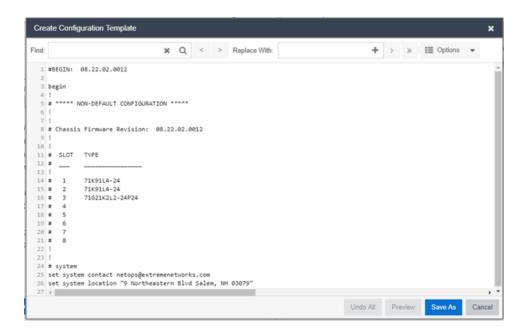
# **Creating a Configuration Template**

Configuration templates contain configuration data for archived devices on a site. The **Create Configuration Template** window lets you view an archived device configuration file and modify it with custom variables to create a new configuration template. The **Network > Configuration Templates** tab displays details about the configuration templates you create.

To create a configuration template:

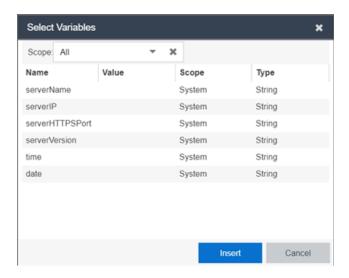
- 1. Access the **Archives** tab.
- 2. Right-click an archive file in either the left-panel Archives tree or the **General** tab table and select **Create Configuration Template**.

The Create Configuration Template window opens.



Archived device configuration file data displays in ASCII format or html format, depending on the device family to which the archived device is assigned.

- 4. Enter the new value you are inserting in the **Replace With** field or click the plus icon (+) in the **Replace With** field to open the **Select Variables** window. Hover over the plus icon (+) to display a tooltip that instructs you to use the % character, then hold the CTRL key and type SPACE to view the variables inline.



5. Click the **Options** button to modify your results. Select from the following drop-down menu items:

Find Options	
	Match case
	Match whole word only
	Regular expression
View Options	
✓	Enable line numbers
	Wrap lines

6. Select the variable you want to include in the configuration file and click the **Insert** button.

The variable displays in the Replace With field.

7. Click the > arrow to replace a single instance and the >> to replace all instances with the new variable. To create new variables, use the **Custom Variables** tab.

## **Undo All**

Click the Undo All button to undo your unsaved changes.

#### **Preview**

Click the **Preview** button to open the **Configuration Template Preview** window to compare the original configuration file with the new configuration template. Changes or deletions to the original file display as red strikethrough text in the left-hand original panel. Additions display as blue strikethrough text in the right-hand latest panel. The window also allows you to do the following:

- Switch the original and latest panels using the Swap Sides button
- Identify any discrepancies or errors using the Search field
- Save your changes and close the window using the **OK** button

## Save As

Click the Save As button to save your new configuration template.

## Cancel

Click the **Cancel** button to cancel the new configuration template.

## **Related Information**

For information on related tasks:

- How to Archive
- How to Compare Archives
- How to Create a Custom Variable

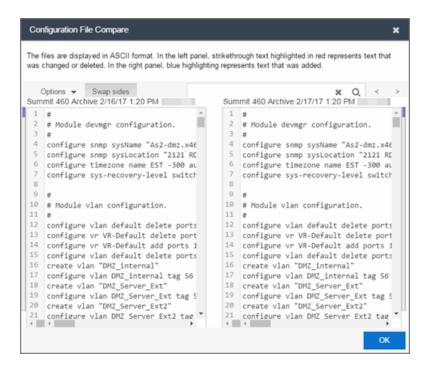
## **Configuration File Compare**

The Configuration File Compare window lets you compare two archived configuration files.

There are several ways to access the window:

- Right-click on a record in the main panel and select Compare Configuration Files
  from the menu. The Select Configurations window opens, where you can select the
  two configurations you want to compare. Click OK.
- In the Compare Archives window, click the Compare Config Files button.

The files are displayed in ASCII format. However, if one or both of the files are in binary, you can display them. Lines highlighted in green represent changed lines. Red highlighting represents added lines.



## Search x Q

Use the **Search** box at the top of the window to search for strings of characters in the configuration files.

#### Clear Search Button \*

Click this button to clear the search parameters from the **Search** box.

## Find Previous Row/Find Next Row Buttons

Click these buttons to find the previous or next row that contains search parameters that match what you entered in the **Search** box.

#### Swap Sides Button Swap sides

Clicking this button switches the sides on which each archive configuration is located.

## Options Options V

The **Options** drop-down menu allows you to configure how information displays in the archive configurations.

- Enable line numbers Select this checkbox to display line numbers to the left of each line in the configuration file.
- Wrap lines Select this checkbox to wrap text in the configuration files, so a horizontal scroll bar is not required to view information.

• Enable side bars — Select this checkbox to display a sidebar on the outside of each configuration file indicating your relative position in the file.

#### OK

Click the **OK** button to close the Configuration File Compare window and return to the previous screen.

## **Related Information**

For information on related windows:

Configuration File Viewer

For information on related tasks:

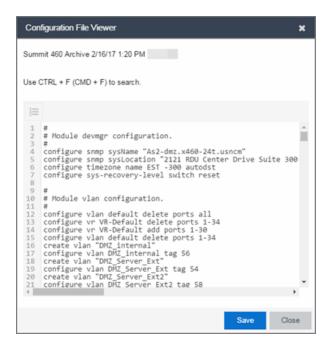
- How to Archive
- How to Compare Archives

## **Configuration File Viewer**

The Configuration File Viewer lets you view an archived device configuration file. To access the viewer, select a configuration that includes device configuration data ( or ) in the Archives tab left-panel navigation tree or in the main panel, and select View Configuration File. You can also open the window by clicking the View Config File button in the Compare Archive Versions window.

If the configuration file status is "File Not Found/Missing", then this menu option is not available. The file is displayed in ASCII format. However, if the file is in binary, you can still view it.

You can search the configuration file by pressing CTRL + F on your keyboard and entering the search parameters in the search box.



## Save

Click **Save** to automatically save the configuration file to your default download folder in CFG format.

## Close

Click **Close** to exit the Configuration File Viewer window and return to the previous screen.

## **Related Information**

For information on related windows:

Configuration File Compare Window

For information on related tasks:

- How to Archive
- How to Compare Archives

## **Create Archive**

Use the **Create Archive** window to archive device configuration data and/or capacity planning data. Archiving device configuration data lets you create

archives (backup copies) of your network devices' configurations you can restore to the devices at a later date. Archiving capacity planning data lets you store port and FRU information. Create an archive that saves both configuration data and capacity planning data, or create an archive that targets one type of data or the other.

Use the window to perform archives on a single device, multiple devices, or on an entire device group. Because it is useful to archive data on a regular basis, Extreme Management Center lets you schedule archives to be performed at a future time, and/or on a routine basis. Once you configure an archive's parameters, use that archive on a repeated basis to save new versions of the desired data. For example, you can create an archive that saves your device configurations on a weekly basis, and also create an archive that saves only capacity planning information on a daily basis to monitor what is changing on the network.

TIP: You can set up an e-mail notification based on the event log message that is generated when a configuration change is detected. When the current archive differs from the previously saved archive, Extreme Management Center generates an event log message. Using the Extreme Management Center Alarms & Events tab, you can create an alarm that monitors the log for the text "Configurations Are Different" and define an e-mail to be executed as the specific alarm action.

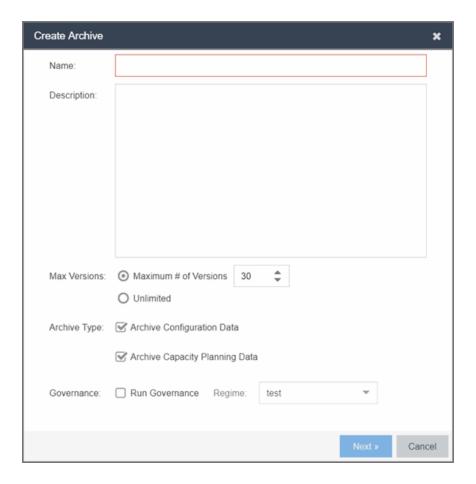
Once an archive operation is created, it is listed by name in the left-panel Archives folder. Below the archive name are the archive versions, displayed by the date and time of the creation of the version. Under the versions are individual configurations, listed by the IP address of the device whose data is saved. Each configuration displays an icon that identifies the type of data being saved: device configuration data (a), capacity planning data (a), both device configuration and capacity planning data (a).

To access the window, select the **Create** button from the bottom of the leftpanel on the **Network > Archives** tab. A TFTP or FTP server must be running to create an archive.

**NOTE:** When archiving device configuration data on an X-Pedition router, the Startup configuration file is saved.

## Archive Name Window

Use this window to name and configure the archive.



#### **Name**

Enter a name for the archive operation.

## **Description**

Enter a description (optional) of the archive operation.

## Archive Setup

## **Max Versions**

If desired, specify the maximum number of versions saved for this archive. This allows you to limit the number of versions saved for each archive. Once the maximum number is reached, Extreme Management Center automatically deletes older versions. Otherwise, select **Unlimited** to continue adding archive versions with no limit.

## **Archive Type**

Select the appropriate checkbox for the type of data you wish to archive:

- Archive Configuration Data Create archives (backup copies) of your devices' configurations you can restore to the devices at a later date.
- Archive Capacity Planning Data Create archives of port and FRU information.

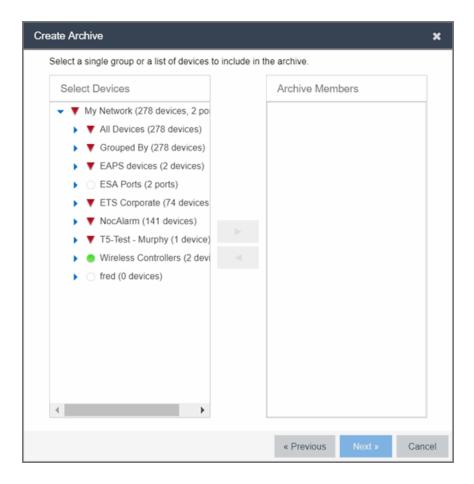
## **Run Governance**

Select the checkbox to indicate that you want to perform a governance audit on the device archive. Select the appropriate **Regime** from the drop-down menu.

## **Device Selection Window**

Use this window to select the devices to include in the archive.

**NOTE:** If you select multiple tree nodes representing the same device, but with varying SNMP contexts, an archive save is performed for each context. The context must provide access to the MIBs required for the archive save operation or the archive for that context fails. Perform the archive operation on the device with the default context (switch mode.)



#### **Select Devices**

This list displays your current devices as they are listed in the left-panel My Network navigation tree in the **Network** tab. Expand the folders and select the single device, multiple devices, or a single device group to include in the archive. Click the right arrow button > to add the devices to the Archive Members list.

#### **Archive Members**

The devices you select are listed under Archive Members. To remove a member from the list, select the member and click the left arrow button <.

**TIP:** If you open the **Create Archive** window from a device or device group in the left-panel, the selected device or device group automatically display under Archive Members.

## **Right Arrow Button**

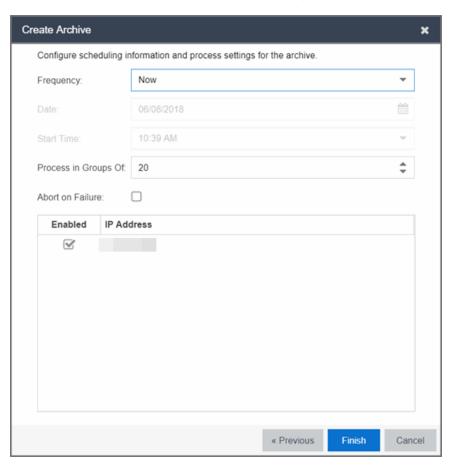
In the Devices tree, select the device(s) or device group you want to archive, and click > to add it to the Archive Members list.

#### **Left Arrow Button**

Select a device or device group in the Archive Members list, and click < to remove it from the list.

## **Schedule Window**

Use this window to select devices, and configure scheduling information and process settings for the archive. You can schedule a one-time, daily, or weekly archive, or schedule the archive to be performed on server start-up.



## Schedule/Process

## **Frequency**

Use the drop-down menu to select the frequency with which you want the archive performed: Never, Now, Once, Daily, Weekly, or On Server Startup. The Never option lets you create an archive operation without actually performing it. The Now option lets you perform an immediate archive.

#### **Date**

Use the drop-down menu to select the month you want the archive to start. A calendar corresponding to the selected month is displayed. Select the desired starting day by clicking on the calendar. You can use the arrows on either side of the drop-down menu to change the month, and change the year by entering a new year in the text field. (This field is grayed out if you select **Never** or **Now** as the **Frequency**).

## **Start Time**

Set the starting time for the operation and select AM or PM. (This field is grayed out if you select the **Never** or **Now** for **Frequency**).

## **Process groups of**

The archive is performed in parallel (simultaneously) on the number of devices specified in the **Process groups of** field. Set the value to 1 to perform the operation serially, one device after another.

## **Abort on failure**

Select the **Abort on failure** checkbox to stop the archive operation after a failure. This is useful if you are performing an archive operation on multiple devices and you want the operation to stop after a failure on a single device.

## Devices

#### Selected

Use the **Enabled** checkboxes in this column to select or deselect specific devices to be archived. For example, select a device group in the previous window and then use these checkboxes to deselect individual devices in that group.

## **IP Address**

The IP address of the device you are archiving. Chassis that support Distributed Forwarding Engines (DFEs), such as the N-Series, display a single management IP even though there may be multiple DFE modules in the chassis.

### **Finish Button**

Creates the archive. The archive is listed by name in the left-panel of the **Archives** tab under the Archives folder, and performed according to its scheduled parameters. You can change the archive's parameters; see Editing an Archive for instructions.

## **Related Information**

For information on related tasks:

- How to Archive
- How to Restore an Archive
- How to Compare Archives

## **Restore Archive**

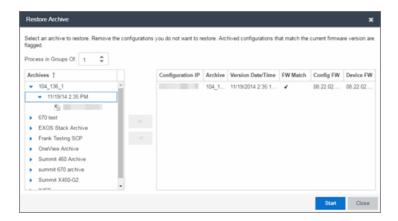
Use the **Restore Archive** window to restore saved (archived) device configuration files to one or more devices. Saved configurations are listed in the left-panel of the **Archive**s tab under the appropriate archive and version. Each configuration displays an icon that identifies the type of saved data: device configuration data (ⓐ), capacity planning data (ⓐ), both device configuration and capacity planning data (ⓑ). Only configurations that include device configuration data (ⓒ) and ⓑ) are available to be restored.

A configuration can only be restored to a device with the same IP address. This means the device from which an archive is saved and the device to which the archive is restored must be identical. Configurations can be restored to a single device or multiple devices. A TFTP or FTP server must be running to restore a configuration.

To access the window, right-click an archive version or an archive configuration from the left-panel of the **Archives** tab or from the main panel and select **Restore**.

## Archive Version Selection Window

Use this window to select an archive version or single configuration to restore. Select the archive version or configuration in the Archives list and click the right arrow button > to move it to the restore list. If you select an archive version, use the left arrow button < to remove any individual configurations included in the archive version you do not wish to restore.



## **Archives**

This panel displays your current archives as they are listed in the left-panel of the **Archives** tab. Below each archive name are the archive versions, displayed by the date and time the archive occurred. Under the versions are the individual configurations, listed by IP address of the device. Each configuration displays an icon that identifies the type of saved data: device configuration data (©), capacity planning data (©), both device configuration and capacity planning data (©). Only configurations that include device configuration data (©) are available to be restored.

Expand the folders under the Archives tree and select the archive version or configuration you want to restore. Click the right arrow button > to add the configurations to the Configurations to Restore table.

**TIPS:** If you open the **Restore Archive** window from an archive version or configuration in the left-panel of the **Archives** tab, the selected configuration(s) automatically displays under Configurations to Restore.

Check the FW Match column to see if the current firmware version on the device matches the firmware version on the device at the time of the archive.

## Configurations to Restore

Displays the configurations you selected to restore. Select a configuration and use the left arrow button < to remove any individual configurations you do not wish to restore.

## **Configuration IP**

The IP address of the device with the saved configuration.

## **Archive**

The name of the archive operation that saved the configuration.

#### **Version Date**

The date and time the archive operation occurred.

#### FW Match

A *i* indicates the current firmware version installed in the device matches the firmware version installed in the device at the time of the configuration save.

## **Config FW**

The firmware version installed in the device at the time of the configuration save.

## **Device FW**

The current firmware version installed in the device.

## **Right Arrow Button**

In the Archives tree, select the archive version or configuration you want to restore, and click > to add it to the Configurations to Restore table.

## **Left Arrow Button**

Select a configuration in the Configurations to Restore table, and click < to remove it from the table.

## Restore Configurations Window

Use this window to configure restore parameters, initiate the restore operation, and monitor restore progress. Devices that require a restart automatically restart after the restore is complete.

## Show all devices/Show only incomplete and failed

Once the restore operation starts, the device list table updates with status information for each device. An alert icon (△) appears in the Alert column of the table if a restore operation fails for a specific device. Use these radio buttons to show all devices or show only those devices whose restore operations are incomplete or failed.

#### **Device List Table**

A list of the devices you selected for your restore operation. Once the restore is started, this table updates with status information for the restore operation:

- IP Address The device's IP address. Chassis that support Distributed Forwarding Engines (DFEs), such as the N-Series, display a single management IP even though there may be multiple DFE modules in the chassis.
- Configuration The name of the configuration file being restored.
- Status The status of the operation for that particular device: Success or Failure.
- Operation The type of operation performed: Configuration Restore.
- % Progress A progress bar showing the percent completed of the operation.
- Bytes Trans. The number of bytes transferred during the operation.
- Message A message relating to the status of the operation.

## **Status Summary**

Once the restore is started, this area updates with status information for the restore operation.

## **Restore Type**

The restore is performed in parallel (simultaneously) on the number of devices specified in the **Process in Groups Of** field. By default, the restores occur in sequential order (Process in Groups Of: 1). This is to protect against possible isolation of other devices on the restore list.

**CAUTION:** Because some devices automatically restart following a restore operation, performing a Restore Type greater than 1 may isolate other devices in the restore list, causing their restores to fail. Use a **Process in Groups Of** value of 1 (perform the restore serially,) unless you know it is safe for the selected network devices to restart simultaneously.

#### **Start Button**

Initiates the restore operation. The table at the top of the window and the status area in the bottom left of the window update with status information.

#### **Related Information**

For information on related tasks:

- How to Archive
- How to Restore an Archive

## **How to Archive**

You can save device configuration data and/or capacity planning data by creating an archive.

Archiving device configuration data lets you create archives (backup copies) of your network devices' configurations you can restore to the devices at a later date. Archiving capacity planning data lets you store port and FRU information. You can create an archive that saves both configuration data and capacity planning data, or you can create an archive that targets one type of data or the other.

You can perform archives on a single device, multiple devices, or on an entire device group. Because it is useful to archive data on a regular basis, Extreme Management Center lets you schedule archives to be performed at a future time, and/or on a routine basis. Once you configure an archive's parameters, you can use that archive on a repeated basis to save new versions of the desired data. For example, you can create an archive that saves your device configurations on a weekly basis, and also create an archive that saves only capacity planning information on a daily basis to monitor what is changing on the network.

Once you create an archive operation, it is listed by name in the left-panel **Archives** tab under the Archives folder. Below the archive name are the archive versions, displayed by the date and time the version was performed. Under the versions are the individual configurations, listed by IP address of the device whose data is saved. Each configuration displays an icon that identifies the type of data being saved: device configuration data (a), capacity planning data (a), or both device configuration and capacity planning data (a).

**NOTE:** If the device is an X-Pedition router, be aware that when archiving device configuration data, the router's Startup configuration file is saved.

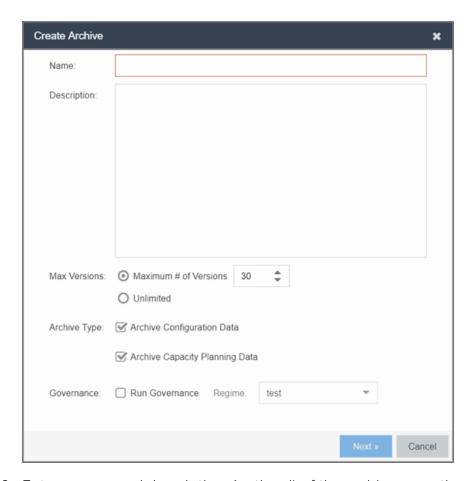
## Instructions on:

- Creating an Archive
- Saving a New Archive Version
- Editing an Archive
- Renaming an Archive
- Deleting an Archive

## Creating an Archive

Use the **Create Archive** window to archive network configuration data and/or capacity planning data. You can perform archives on a single device, multiple devices, or on an entire device group. You need a running TFTP or FTP server to save a configuration.

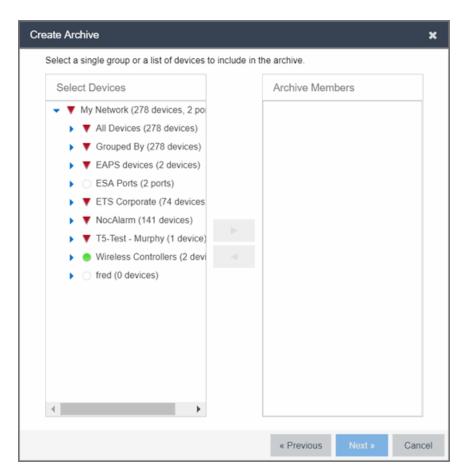
1. Select the **Create** button in the left-panel. The **Create Archive** window displays.



- 2. Enter a name and description *(optional)* of the archive operation.
- 3. Configure the archive setup:
  - a. Specify either the maximum number of versions to be saved for this archive in the Max Versions field or select Unlimited to retain all archives. Entering a value in the Max Versions field allows you to limit the number of versions saved for each archive and once the limit is reached, older versions are automatically deleted.

- b. Select the appropriate checkbox for the type of data you wish to archive:
  - Archive Configuration Data Create archives (backup copies) of your devices' configurations you can restore to the devices at a later date, if needed.
  - Archive Capacity Planning Data Create archives of port and FRU information used to generate reports.
- c. Click Next.

The next **Select Devices** list displays.

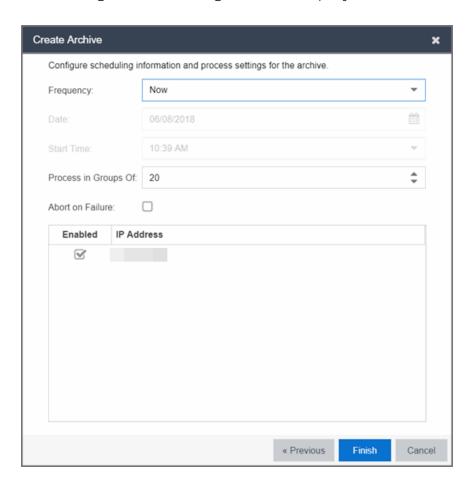


## 4. Select the Archive Members:

a. Expand the folders in the Select Devices list and select the single device, devices, or a device group and click the right arrow button > to move the devices to the Archive Members list.

- **NOTE:** If you select multiple tree nodes representing the same device, but with varying SNMP contexts, an archive save is performed for each context. However, the context must provide access to the MIBs required for the archive save operation or the archive for that context fails. It is recommended you perform the archive operation on the device with the default context (switch mode.)
- b. If you want to remove a member from the Archive Members list, select the member and click the left arrow button <.
- c. Click Next.
- **TIP:** If you open the **Create Archive** window from a selected device or device group in the left-panel **Network Elements** tab, the selected items are automatically displayed under Archive Members.

The Configure Scheduling window displays.



5. Select the **Frequency** with which the archive process occurs.

- 6. Select the **Date** to run the archive process and **Start Time** for the archive process.
- 7. Configure Process settings for the archive:
  - a. The archive is performed in parallel (simultaneously) on the number of devices specified in the **Process in Groups Of** field. Set the value to 1 to perform the operation serially, one device after another.
  - b. Select the **Abort on Failure** checkbox to stop the archive operation after a failure. This is useful if you are performing an archive operation on multiple devices and you want the operation to stop after a failure on a single device.
- 8. Use the **Enabled** checkboxes to select or deselect devices you are archiving. For example, if you selected a device group in the previous window, you can use these checkboxes to deselect individual devices in that group.
- 9. Click **Finish** to create the archive. The archive is listed by name in the left-panel of the **Archives** tab under the Archives folder and performed according to its scheduled parameters. You can change the archive's parameters; see <u>Editing an Archive</u> for instructions.

**TIP:** You can set up an e-mail notification based on the event log message that is generated when a configuration change is detected. When the current archive differs from the previously saved archive, Extreme Management Center generates an event log message.

## Saving a New Archive Version

Once you create an archive, use that archive on a repeated basis to save (stamp) new versions of the desired configurations.

- 1. With an archive folder selected in the left-panel **Archives** tab, right-click and select **Stamp New Version** from the menu.
- 2. A new archive version, displayed by the date and time the version is performed, is listed under the archive folder. Under the version are the individual configurations, listed by the IP address of the saved device.

## Editing an Archive

Once you create an archive, you can edit the archive parameters, including changing the devices on which the archive is performed.

- 1. Select an archive name in the left-panel of the **Archives** tab.
- 2. Navigate to the **Details** panel at the far right, which includes the **General, Setup** and **Schedule** tabs.
- 3. On the **General** tab, edit the archive Description and use the **Enabled** checkboxes in the Devices table to select or deselect devices to be archived, if desired.
- 4. Click the **Setup** tab.
- 5. Select the number of devices to archive in parallel (simultaneously) in the **Process in Groups Of** field. Set the value to 1 to perform the operation serially, one device after another.
- 6. Select the **Abort on Failure** checkbox to stop the archive operation after a failure. This is useful if you are performing an archive operation on multiple devices and you want the operation to stop after a failure on a single device.
- 7. Specify either the maximum number of versions to be saved for this archive in the Max Versions field or select Unlimited to retain all archives. Entering a value in the Max Versions field allows you to limit the number of versions saved for each archive and once the limit is reached, older versions are automatically deleted.
- 8. Select the appropriate checkbox for the type of data you wish to archive:
  - Archive Configuration Data Create archives (backup copies) of your devices' configurations you can restore to the devices at a later date, if needed.
  - Archive Capacity Planning Data Create archives of port and FRU information.
- 9. Select the **Run Governance** checkbox and select a **Regime** to run on the device archive, if necessary.
- 10. Click the **Schedule** tab.
- 11. Select the **Frequency** with which the archive process occurs.
- 12. Select the **Date** to run the archive process and **Start Time** for the archive process.
- 13. Click **Save**.

  The next time the archive is performed, these new parameters are used.

## Renaming an Archive

You can rename an archive.

- 1. With an archive name selected in the left-panel of the **Archives** tab, right-click and select **Rename** from the menu. The Rename Archive window opens.
- 2. Enter the new name, and click **OK**.
- 3. The name of the archive changes in the left-panel tree. All previous versions saved under the old name are available under the new name. The next time the archive is performed, the new name is used.

## Deleting an Archive

You can delete an archive, an archive version, or a saved configuration from the **Archives** tab left-panel navigation tree.

- 1. With an archive name folder, archive version, or archive file selected in the left-panel of the **Archives** tab, right-click and select **Delete** from the menu.
- 2. A Delete confirmation window opens. Click Yes to perform the delete.

#### **Related Information**

For information on related tasks:

- Create Archive
- How to Restore an Archive
- How to Compare Archives

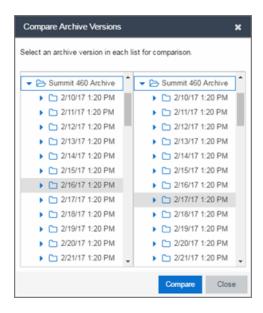
## **How to Compare Archives**

Extreme Management Center lets you compare two different archives for the same device and monitor any changes in device attributes. Extreme Management Center compares archives using a set group of attributes you saved when the archive was performed. The values for these attributes appear in a table with any differences between the values flagged by a yellow **Difference** icon **A**. Select the configurations you want to compare and use the Compare Archives Versions window to view the comparison results.

1. Access the **Compare Archive Versions** window from the **Archives** tab by rightclicking an archive name, archive version, or configuration file in the left-panel navigation tree or by right-clicking in the main panel and selecting **Compare** 

## Archives.

2. The **Compare Archive Versions** window displays two Archive trees (identical to the Archive left-panel navigation tree in the **Archives** tab). Expand the folders as necessary to select the two archive versions or configurations you wish to compare. Compare two individual configurations for the same device, or compare two different archive versions (select versions that share common devices). Click the **Compare** button.



#### **Selection 1**

Expand the folders as necessary to select the first version or configuration you wish to compare.

## Selection 2

Expand the folders as necessary to select the second version or configuration you wish to compare.

## Compare

Performs the comparison and opens the Compare Archive Versions window, where you can view the comparison results.

## Close

Closes the window.

3. A new **Compare Archive Versions** window opens to display the results of the comparison. The Devices table in the middle of the window displays each device included in the comparison. Any differences between the two versions is flagged by

- a yellow **Difference** icon **A**. If there are many devices being compared, a progress bar indicates the progress of the operation. You can stop the compare operation by pressing the **Abort Compare** button.
- 4. Once the compare operation is complete, select the device in the Summary table whose comparison results you wish to see. The results are displayed in the Device table at the bottom of the window.

In addition, the following buttons are available in the window only for archives that include device configuration data:

- View Config File Opens the Configuration File Viewer and displays the archived configuration file of the selected device. This option is only available when there are no differences between the two configuration files being compared.
- Compare Config Files Opens the <u>Configuration File Compare window</u> and displays the two archived configuration files for the selected device. This option is only available when there are differences between the two configuration files being compared.

## **Related Information**

For information on related tasks:

- How to Archive
- How to Restore an Archive

For information on related windows:

Compare Archives Window

## How to Restore an Archive

You can restore saved (archived) device configuration files to devices using the Restore Archive window. Saved configurations are listed in the left-panel of the **Archives** tab under the appropriate archive and version. Each configuration displays an icon that identifies the type of data that was saved: device configuration data (©), capacity planning data (©), both device configuration and capacity planning data (©). Only configurations that include device configuration data (©) and (©) are available to restore.

You can only restore a configuration to a device with the same IP address. In other words, the device you are restoring *to* must have the same IP address as the device the configuration was originally saved *from*. You can restore configurations to a single device or multiple devices. You must have a TFTP or FTP server running to restore a configuration.

## Use these steps to restore a configuration to a device.

1. Right-click an archive version or an archive configuration from the left-panel of the **Archives** tab or from the main panel and select **Restore**. The Restore Archive window displays.

## 2. Select the archive version to restore:

- a. Expand the folders under the Archives tree and select the archive version or configuration you want to restore. Only configurations that include device configuration data ( and ) can be restored. Click the right arrow button >.
- b. The Configurations to Restore table lists the configurations. If you select an archive version and want to remove an individual configuration from the list, select the configuration and click the left arrow button <.
- c. Click Start.

**TIPS:** If you open the **Restore Archive** window from an archive version or configuration in the left-panel of the **Archives** tab, the selected configuration(s) is automatically displayed under Configurations to Restore.

Check the FW Match column to see if the current firmware version on the device matches the firmware version on the device at the time of the archive.

## 3. Initiate the Restore operation:

a. Specify the Restore Type option. The restore is performed in parallel (simultaneously) on the number of devices specified in the Process in Groups Of field. By default, the restores occur in sequential order (Process in Groups Of: 1). This is to protect against possible isolation of other devices in the restore list. **CAUTION:** Because some devices automatically restart following a restore operation, performing a Restore Type greater than 1 may isolate other devices in the restore list, causing their restores to fail. It is recommended you leave the **Process in Groups Of** value at 1 (perform the restore serially), unless you know it is safe to simultaneously restart the selected network devices.

- b. Click **Start** to initiate the restore operation. The table at the top of the window and the status area in the bottom left of the screen both update with status information.
- c. Review results. An alert icon (△) appears in the Alert column of the table if a restore operation fails for a specific device. You can select to show all devices or show only incomplete or failed device archive restorations.
- 4. Click **Finish** to close the window.

## **Related Information**

For information on related tasks:

- Restore Archive
- How to Archive

# How to Back up, Restore, and Compare Device Configurations

You can back up (archive) and restore device configurations as well as compare two configuration files, using the **Network** tab in Extreme Management Center. The backup operation performs a single configuration archive. The restore operation restores an archived configuration or configuration template to a device. The compare operation compares the last two archived configuration files for a selected device.

All of the operations require that you are using the **Archives** tab for your archive management.

## Device Back up Configuration

To perform a quick device configuration back up (archive) without going into the **Archives** tab:

- 1. Select a device in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Configuration/Firmware > Backup Configuration.

This performs a single configuration archive for the device. You can refer to the Extreme Management Center Inventory Event Log to view the archive progress.

4. Open the **Network > Archives** tab to view the archive.

**NOTES:** To perform the backup configuration, you must be a member of an authorization group that has the Inventory Manager > Configuration Archive Management > Archive Restore Wizard capability.

Because the Extreme Management Center backup creates a single archive that is not recurring, use the Create Archive button on the **Archives** tab to schedule regular backups of your network device configurations.

## Device Restore Configuration

The device restore configuration operation allows you to restore a configuration template or archived configuration to an active device on the network.

- 1. Select a device in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Configuration/Firmware > Restore Configuration.

For additional information about restoring a device's configuration, see Restore Device Configuration in Extreme Management Center.

## Compare Device Configurations

You can compare the last two archived configuration files for a selected device, without going into the **Archives** tab.

- 1. Select a device in the Device list.
- 2. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 3. Select Configuration/Firmware > Compare Last Configurations.

For additional information about comparing device configurations, see Compare Device Configurations in Extreme Management Center.

## **Related Information**

For information on related windows:

- Network Tab
- Devices Tab
- Firmware Tab

## **Configuration Templates**

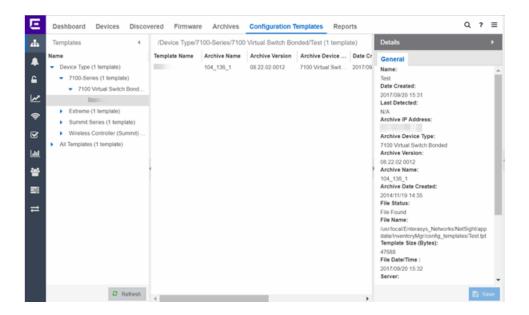
The **Configuration Templates** tab displays configuration templates you create, grouped according to product family and device type. Extreme Management Center provides pre-defined template groups and automatically assigns a template to the appropriate group when you create the template. Each template group name is followed by the total number of configuration templates in that group and any subgroups, in parentheses.

Additionally, you can include variables in your configuration templates to serve as placeholders for specific values. Extreme Management Center automatically substitutes the values you define on the <u>Custom Variables tab</u> into your template.

To access the **Configuration Templates** tab, open the **Network** tab and select the **Configuration Templates** tab.

The tab is divided into three sections:

- Templates Tree
- Templates Table
- Details View



## **Templates Tree**

The Templates tree in the left panel displays configuration templates grouped according to product family and device type. It provides pre-defined template groups and automatically organizes the configuration templates under the appropriate group when you press the **Refresh** button.

## **Name**

The **Name** navigation tree includes the Device Type Folder and the All Templates folder.

## **Device Type Folder**

This folder contains pre-defined product family and device type folders.

## **All Templates Folder**

This folder contains all the configuration templates you create.

Click a template in the All Templates folder or the Device Type folder in the left-panel Templates Tree to display the Templates table and the <u>Details view</u>.

Right-click a template in the Templates table to display the following menu:

• Assign Template - Click to open the Select Device Types window. Select the device type(s) to which the template is to be assigned. Click the OK button to save your selection(s). The template becomes available for the device type(s) you selected.

- Edit Template Click to open the Edit Configuration Template window. Follow the same procedure to <a href="mailto:create a configuration template">create a configuration template</a> to edit the template. Click Save to save your changes.
- Rename Template Click to open the Rename Template window. Enter a new name and click the OK button to save the new name to the template.
- Remove Template From Group Click to remove the template you selected in the Templates table from its template group.
- **Delete** Click to delete the template you selected in the Templates table.

## **Templates Table**

Click a template in the All Templates folder or the Device Type folder in the left-panel Templates Tree to display the Templates table and the <u>Details view</u>.

The Templates table includes the following columns:

## **Template Name**

The name of the configuration template.

#### **Archive Name**

The name of the archive that was used to create the configuration template.

#### **Archive Version**

The firmware version the device was using when it was archived and used to create the configuration template.

## **Archive Device Type**

The device type of the archive that was used to create the configuration template.

#### **Date Created**

The date and time the template was created.

## File Size (Bytes)

The size of the template in bytes.

#### **Status**

The status of the template shown as: File Found or File Not Found. File Found indicates the template is still present in the database.

#### **Last Modified**

The date and time the template was last modified.

Right-click a template in the Templates table to display the following menu:

- Assign Template Click to open the Select Device Types window. Select the device type(s) to which the template is to be assigned. Click the OK button to save your selection(s). The template becomes available for the device type(s) you selected.
- Edit Template Click to open the Edit Configuration Template window. Follow the same procedure to <a href="mailto:create a configuration template">create a configuration template</a> to edit the template. Click Save to save your changes.
- Rename Template Click to open the Rename Template window. Enter a new name and click the OK button to save the new name to the template.
- Remove Template From Group Click to remove the template you selected in the Templates table from its template group.
- Delete Click to delete the template you selected in the Templates table.

## **Details View**

The Details view opens when you click a template in the All Templates folder or the Device Type folder in the left-panel Templates Tree.

The following items are included in the Details view General tab:

#### Name

The name of the configuration template.

## **Date Created**

The date and time the template was created.

#### **Last Detected**

The date and time the template was last modified.

#### **Archive IP Address**

The IP Address of the device that was archived to create the configuration template.

## **Archive Device Type**

The device type of the archive that was used to create the configuration template.

#### **Archive Version**

The firmware version the device was using when it was archived and used to create the configuration template.

#### **Archive Name**

The name of the archive that was used to create the configuration template.

## **Archive Date Created**

The date and time the archive used to create the configuration template was created.

## **File Status**

The status of the file shown as: File Found or File Not Found. File Found indicates the template is still present in the database.

## **File Name**

The name and path for the configuration template.

## **Template Size**

The size of the template in bytes.

## File Date/Time

The date and time the template was created.

## Server

The Extreme Management Center server where the configuration template is located.

## **Description**

Click in the Description field to add a description of the configuration template, or to modify or edit an existing description. Click **Save** to save your additions or changes.

## **Related Information**

For information on related topics:

- Network
- Create Configuration Templates

## **Alarms & Events**

The Alarms & Events tab displays alarm and event details for all managed devices in the network, with sorting and filtering of relevant information for network troubleshooting and forensics.

Additionally, the **Menu** icon (≡) at the top of the screen provides links to additional information about your version of Extreme Management Center.

This Help topic provides information on the following topics:

- Access Requirements
- Alarms
- Alarm Configuration
- Events
  - Event Log Column Definitions
- Event Configuration
- Buttons, Search Field, and Paging Toolbar

## **Access Requirements**

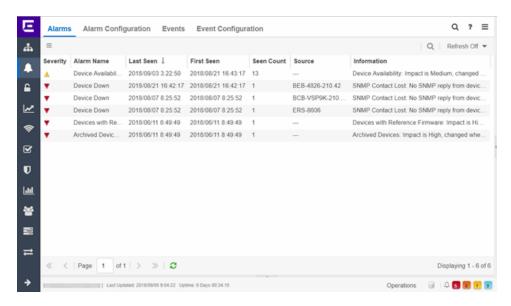
To view the information in the Alarms and Event logs, you must be a member of an authorization group assigned the appropriate Extreme Management Center capabilities:

- NetSight OneView > Access OneView
- NetSight OneView > Events and Alarms > OneView Event Log Access
- NetSight OneView > Events and Alarms > OneView Alarms Read Access or Read/Write Access

For additional information, see Users and Extreme Management Center Access Requirements.

## **Alarms**

Use the **Alarms & Events** tab to access the **Alarms** tab that displays the current alarms for the network.



#### In the **Alarms** tab:

- Right-click on the alarm or click the Menu icon (≡) and select Alarm History > By Source to view an Alarm History for that device. If the Source includes a subcomponent (such as an interface on the device), then the alarm history is specific to that subcomponent.
- Right-click on the alarm column or click the Menu icon (≡) and select Alarm History
   > By Alarm Name to view an Alarm History for a specific alarm.
- Right-click on the alarm or click the Menu icon (≡) and select Alarm History > All to view the Alarm History for all devices.
- Right-click on an alarm to clear the selected alarm or to clear all alarms. Supply a reason the alarm cleared, if necessary. which is recorded in the Alarm History.
- Right-click on an alarm or select an alarm and click the Menu icon (≡) and select Edit Alarm Definition to open the alarm in the Alarm Configuration window, from which you can edit the criteria which triggers the alarm.
- Double-click on any row in the table to open a window that displays Alarm Details.

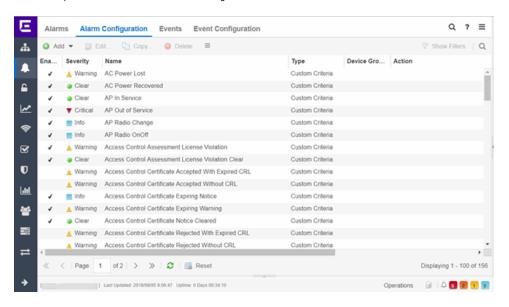
## Alarm Summary

Every Extreme Management Center page includes a system-wide Alarm Summary in the lower right corner. This indicates the number of current alarms for each severity (Critical, Error, Warning, and Info) present in the entire system. If there are no current alarms, the status displays all zeroes. Click on an indicator to open the **Alarms** tab filtered to display the alarms of that severity. An alarm with a slash indicates the alarm is disabled.



## **Alarm Configuration**

The Alarm Configuration tab in the Alarms & Events tab allows you to configure the network alarms that provide status information for a particular problem or condition on a particular network component. Alarms are triggered when event conditions (called a trigger event) occur on your network, and they are tracked until the problem or condition is removed. From the Alarm Configuration tab you can also create an alarm definition that detects when the problem or condition is removed and clears the alarm. For example, a Link Down alarm is triggered when a device emits a linkDown trap. Then, when the device emits a linkUp trap, the Link Up alarm automatically clears the Link Down alarm.



Via the Add menu, you can:

- Add a new alarm definition, which includes configuring the conditions (criteria) that trigger the alarm, and defining the actions that occur automatically to notify a person or network component about the problem, when the alarm triggers.
- Edit and delete alarm definitions as well as configure email settings for alerts.

Extreme Management Center ships with a set of default alarm definitions, which you can use as is, or delete or modify them as desired.

## Alarm Configuration Column Definitions

**Enabled** — A checkmark in the Enabled column indicates the alarm definition is active. Ignore an alarm definition to ignore your enabled alarms without deleting the definition.

Severity — This column indicates the seriousness of an alarm definition, which posses its own specified severity regardless of the severity of the event or trap that triggered it.

- ② (question mark) Set from Source the alarm definition uses the severity level of the trigger event, for example a warning event.
- ▼ (Red) Critical A problem with significant implications.
- ▶ (Orange) Error A problem with limited implications.
- ▲ (Yellow) Warning A condition that might lead to a problem.
- ■ (Blue) Info Information only; not a problem.
- • (Green) Clear An alarm that clears another alarm (for example, LinkUp).

Name — The name of the alarm definition.

**Type** — Identifies the type of alarm definition for this row (threshold, trap, or custom criteria).

**Device Groups** — If desired, you can restrict the alarm definition to devices and port elements in one or more device groups. This column indicates the device group to which the alarm definition is assigned. The alarm definition is only raised on the devices and interfaces in the selected device groups. This allows you to filter alarms to specific devices or important ports.

Action — The actions that occur when an alert is triggered, if any.

**Limit Enabled** — A checkbox indicates that there is a rate-limit on the alarm's actions.

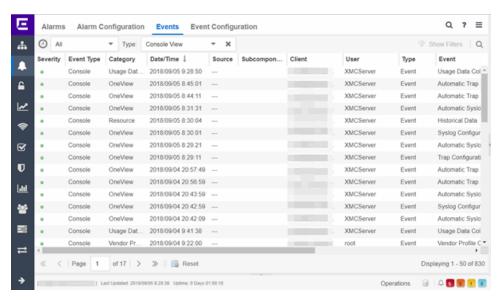
Max Count — If Limit Enabled is checked, this column indicates the number of times an action is performed for this alarm. Once the limit is reached, the alarm is still recorded, but no further actions are performed until the Reset Interval expires. If you configure multiple action types, the limit is for the number of times the set of configured actions is performed, not for each individual action. If Limit Enabled is not checked, there is no limit placed on the number of times the action is performed.

Reset Interval — If Limit Enabled is checked, this column displays the length of time from when the first action is triggered until the count is reset. Once the count is reset, actions are executed until the Max Count is reached again. If the reset interval is set to "None", then once the alarm limit is reached, the alarm does not reset unless manually reset.

Clearing Alarms — This column displays the Name of the alarm that acts to clear the current alarm.

## **Events**

Open the **Events** tab in the **Alarms & Events** tab to access the event log, as well as the event logs for Extreme Management Center, legacy applications, and Access Control Audit events and Wireless Audit events. In addition, you can access an event log for Extreme Management Center Scheduler events.



Use the drop-down menu at the top of the table to filter events based on application:

 Selecting Console displays event logs with an Event Type of Admin, Console, and Wireless. Selecting Console View displays event logs with an Event Type of Console only.

**NOTE:** Selecting both **Console** and **Console View** displays the event logs with an **Event Type** of **Console** twice.

- The Extreme Management Center event logs for Extreme Management Center and legacy components (Console, Inventory, Policy, NAC Manager, and Wireless) present the same data as the event logs in the actual applications.
- The Access Control Audit event log provides information on Access Control Registration events such as when a device or user is added during the registration process, or an end-system is added/removed/updated via the registration administration web page.
- The Access Control Engine event log displays engine events.

**NOTE:** Installed certificates using an MD5 RSA signature algorithm now generate an event in Extreme Management Center version 7.

The Wireless Audit event log allows you to view the configuration activity on Wireless Manager.

The Application Analytics event log displays Application Analytics engine events as well and Application Analytics configuration activity.

The Scheduler event log displays events for the scheduled tasks configured via the **Tasks tab**. The event log includes task execution events and errors.

The Admin event log displays Extreme Management Center server and database administrative events, and Extreme Management Center user authentication and connection events. (In the legacy Console application, these events are included in the Console event log.)

You can manipulate the table data in several ways to customize the view for your own needs:

- Click the drop-down arrow to open the drop-down menu and select an application to include in the Events table.
- Click on the column headings to sort column data in ascending or descending order.

- Hide or display different columns by clicking on a column heading drop-down arrow and selecting the column options from the menu.
- Double-click on any row in the table to open a window that displays Event Details.

## **Event Log Column Definitions**

Following are definitions of the Event Log table columns:

Severity — Indicates the potential impact of the event or trap. Hold the mouse pointer over a Severity icon to display a tool tip that provides the severity: Alert, Critical, Debug, Emergency, Error, Info, Notice, Warning. For traps, this column shows the Severity as defined in the trapd.conf file.

**Event Type** — Displays the application to which the event or trap is associated.

Category — Shows the category defined in the trapd.conf file for traps. For other events, it indicates the source of the information, either a Console Poller, local log, syslog, trap log, Error (java exceptions), etc.

Date/Time — Shows the date and time when an event or trap occurred.

**Source** — Shows the IP address of the host that was the source of the event or trap. If you want to display the source as a hostname (if available) you can set that option in the Suite-wide Alarm/Event Logs and Tables options.

**Subcomponent** — If the event or trap can identify a specific subcomponent of a device (or other source) which pinpoints the location of the problem, it is displayed here. One example of a subcomponent is an interface on a device.

Client — Displays the hostname of the source of the event.

**User** — The user that performed the action that triggered the event.

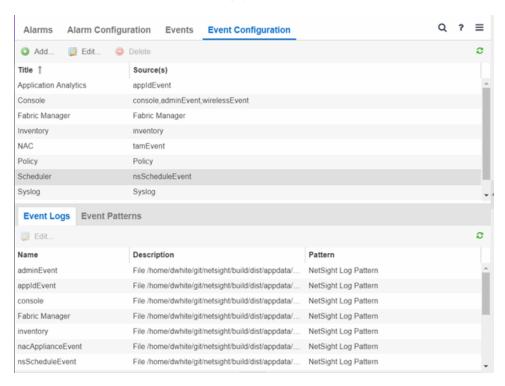
**Type** — Identifies the type of information for this row (event or trap).

**Event** — Shows the type of event or trap. For traps, this column shows the name of the event as defined in the trapd.conf file.

**Information** — Shows an summary explanation of the event or trap.

## **Event Configuration**

Select the **Event Configuration** tab on the **Alarms & Events** tab to configure the source of information gathered in the event log, the name and location of the log file, and the format of the log pattern.



## **Buttons, Search Field, and Paging Toolbar**

The **Show Filters** button becomes active when any filters are applied. It opens a window that shows all active filters.

The Search function allows you to search for full or partial matches on all fields. Enter the full or partial value you are searching for and click the **Search** button. Matching items are displayed in the table. Click the **Reset** button to clear the Search results and refresh the table.

 $\langle\!\langle$  | Page | 1 | of 2 |  $\rangle$   $\rangle\!\rangle$  — The paging toolbar provides four buttons that let

you easily page through the table: first, previous, next, and last page. It also displays an indicator of the current and total number of pages. Enter a page number in the Page field and press Enter to quickly move to that page.

Reset — Clears the search field and search results, clears all filters, and refreshes the table.

## **Related Information**

For information on related topics:

- Administration
- Network
- Reports
- Search
- Wireless

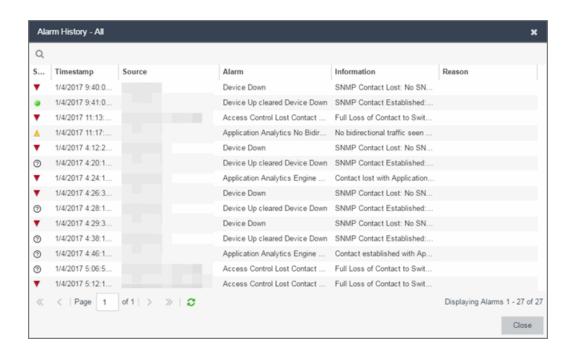
# **Alarm History**

Extreme Management Center records alarm information whenever an alarm is raised and whenever an alarm is cleared, and displays the records in the Alarm History window, allowing you to view information about current and past alarms.

If a triggering event is stored with a selected history record, you can view the event by clicking the View Trigger button. If there is no triggering event, the button is disabled. You can enable an option to preserve alarm triggering events and store them with the alarm history record in the Alarm History section of the Alarm Options (Administration > Options > Alarm).

Use the following instructions to access the Alarm History window from the **Alarms** tab:

- 1. Select the alarm in the table for which you want to view the alarm history.
- 2. Click the **Menu** icon (**■**).
- 3. Select the criteria by which the alarm history is displayed from the **Menu** drop-down menu:
  - a. Select Alarm History > All to view the Alarm History for all devices.
  - b. Select **Alarm History** > **By Source** to view an Alarm History for that device. If the Source includes a subcomponent (such as an interface on the device), then the alarm history is specific to that subcomponent.
  - c. Select **Alarm History > By Alarm Name** to view an Alarm History for a specific alarm.



## **Alarm Limits**

To configure alarm action limits or an alarm (in the **Actions** tab of the **Alarm Configuration** window), right-click on an alarm history record and select **Alarm Limits** to open the **Alarm Tracking Information** window. This window displays the configured action limit, the number of times the action has been taken (Total Count), the number of times the action has been taken since the last reset, and the time of the next reset. You can also manually reset the alarm limit count using the **Reset Count** button. This resets the count for only this alarm on only this device or interface.

## **Alarm History Options**

Change certain alarm history parameters in the Alarm History section of the Alarm options (Administration > Options > Alarm).

- By default, the alarm history is maintained for 14 days. You can change the number of days in the options.
- By default, a history record is created the first time an alarm is raised on a device or interface, and also when it is cleared. Select **Enable Detailed Alarm History** in

Administration > Options > Alarm so that repeat occurrences of an alarm being raised are also recorded.

You can enable an option to preserve alarm triggering events, so that any triggering
events are stored with the alarm history record. If a triggering event is stored with
the currently selected history record, you can view the event by clicking the View
Trigger button in the Alarm History window. If there is no triggering event, the
button is disabled.

### **Related Information**

For information on related windows:

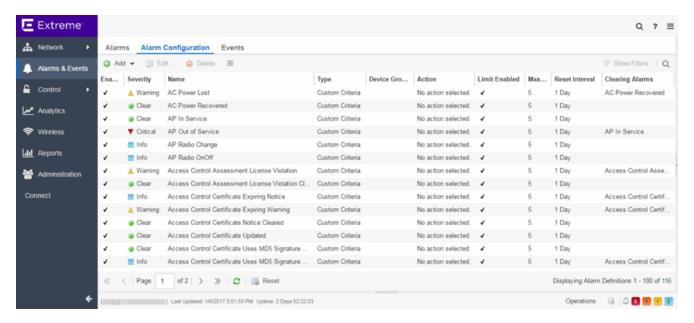
• Alarm Options

For information on related tasks:

• How to Configure Alarms

# **How to Configure Alarms**

The Alarm Configuration tab lets you configure network alarms that provide status information for a particular problem or condition on a particular network device. Alarms are triggered when certain trap or event conditions (called a trigger event) occur on your network, and they are tracked until the problem or condition is removed.



The alarm source, which is the device, interface, or AP that is the source of the trigger event, is considered to have an alarm until the alarm is cleared. You can view alarms and alarm status and clear alarms in the Alarms & Events > Alarms tab in Extreme Management Center. Using the Alarm Configuration tab, you can add a new alarm definition, which includes configuring the conditions (criteria) that triggers the alarm, and defining the actions performed to notify a person or network component about the problem, when the alarm is triggered.

You can create an alarm definition that detects a problem or condition and raises an alarm, and create an alarm definition that detects when the problem or condition is removed and clears the alarm. For example, a Device Down alarm is triggered when contact with a device is lost. Then, when contact is established with the device, the Device Up alarm automatically clears the Device Down alarm.

Extreme Management Center ships with a set of default alarm definitions, which you can see listed in the **Alarms** tab. You can use these default alarms as is, or enable, disable, delete or modify them, as desired.

This Help topic includes instructions for:

- Defining an Alarm
- Copying an Alarm
- Disabling Alarms
- Deleting Alarms
- Configuring Email Settings
- Resetting Alarm Action Limits
- Enabling/Disabling All
- Restoring Default Alarms
- Viewing Alarms
- Clearing Alarms

# **Defining an Alarm**

You can use the **Alarm Configuration** tab to create new alarm definitions and define their criteria and actions, and to edit the criteria and actions for existing alarms.

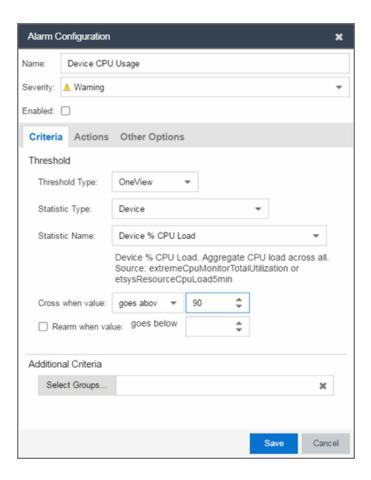
There are six types of alarms, each using different criteria to establish the alarm definition.

- Custom Criteria Alarm Triggers an alarm when very specific criteria you define is met.
- Flow Alarm Flow alarms are used for reporting network traffic flow anomalies
  detected by the NetFlow flow collector. An alarm triggers when a flow matches
  criteria you configure.
- Selected Trap Alarm Triggers an alarm when a specific trap occurs. You are able
  to select from all the Trap IDs available for the devices modeled in the Extreme
  Management Center database.
- Severity Alarm Triggers an alarm when an event or trap occurs to which you
  assign a specific level of severity. Select an event severity level (Emergency, Alert,

- Critical, Error, Warning, Notice, or Info) and whether the alarm is triggered by traps, or events, or both.
- Status Change Alarm Triggers an alarm when the operational status for a device changes: Contact Lost triggers the alarm when contact with a device is lost, Contact Established triggers the alarm when contact is restored, and Both triggers the alarm when contact is lost and when contact is restored.
- Threshold Alarm Triggers the alarm when a specified value enters a defined range. For example, when CPU utilization exceeds 80% or when free disk space falls below 100 MB. There are two threshold alarm types: OneView and Application Analytics. This option is disabled if your Extreme Management Center license does not include Extreme Management Center features that support threshold alarms (such as device statistics collection) and you do not have an Application Analytics license.

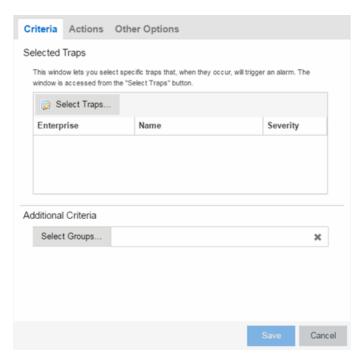
#### To create a new alarm definition:

1. Click the **Add** button and select the type of Alarm you are creating from the drop-down menu. The **Alarm Configuration** window opens.



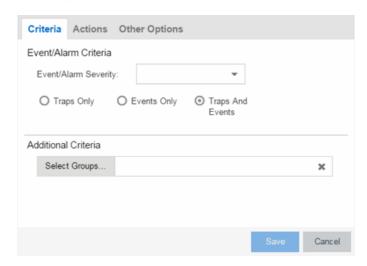
- 2. Enter a name for your new alarm definition in the Name field.
- 3. Select the appropriate severity level of the alarm definition in the **Severity** dropdown menu. The alarm can have its own specified severity regardless of the severity of the event or trap from which it is triggered.
  - ② (question mark) Set from Source the alarm uses the severity level of the trigger event, for example a warning event.
  - ▼ (Red) Critical A problem with significant implications.
  - ► (Orange) Error A problem with limited implications.
  - ▲ (Yellow) Warning A condition that might lead to a problem.
  - ■ (Blue) Info Information only; not a problem.
  - (Green) Clear An alarm that clears another alarm (for example, Device Up).
- 4. Select the **Enabled** checkbox to activate the alarm definition. You can disable an alarm definition to deactivate it without deleting the definition.

- 5. Enter the criteria that triggers the alarm. Options in the **Criteria** tab vary depending on the type of alarm you are creating.
  - Selected Trap Alarm



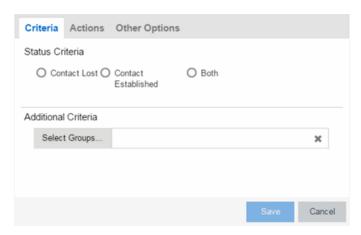
- a. Click the **Select Traps** button. The Select Traps window opens.
- b. Select the traps that trigger the alarm.
- c. Click Save.
- d. Click **Select Groups** if the alarm only applies to a specific group of devices. Select the groups of devices in the Alarm Group Selection window and click **OK**. Not selecting any device groups means the alarm applies to all devices.
- e. Click the **Actions** tab to configure the actions performed when the alarm is triggered. Proceed to <u>Step 6 for information about configuring rule actions</u>.

### Severity Alarm



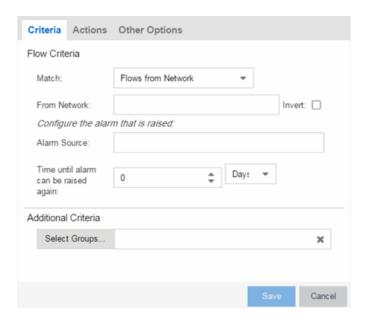
- a. Select the severity of the event or trap required to generate the alarm from the drop-down menu (Emergency, Alert, Critical, Error, Warning, Notice, or Info). Traps or Events that occur and match the severity in this drop-down menu trigger the alarm. For example, you can create a severity alarm with a Severity of Error that is triggered when a trap or event occurs with an Event/Alarm Severity of Alert.
- b. Select whether the alarm is triggered by traps, or events, or both.
- c. Click **Select Groups** if the alarm only applies to a specific group of devices. Select the groups of devices in the Alarm Group Selection window and click **OK**. Not selecting any device groups means the alarm applies to all devices.
- d. Click the **Actions** tab to configure the actions performed when the alarm is triggered. Proceed to <u>Step 6 for information about configuring rule actions</u>.

### • Status Change Alarm



- a. Select whether the alarm triggers when contact with a device is lost (Contact Lost), restored (**Contact Established**), or when contact is lost and when contact is regained (**Both**).
- b. Click **Select Groups** if the alarm only applies to a specific group of devices. Select the groups of devices in the Alarm Group Selection window and click **OK**. Not selecting any device groups means the alarm applies to all devices.
- c. Click the **Actions** tab to configure the actions performed when the alarm is triggered. Proceed to <u>Step 6 for information about configuring rule actions</u>.

### Flow Alarm

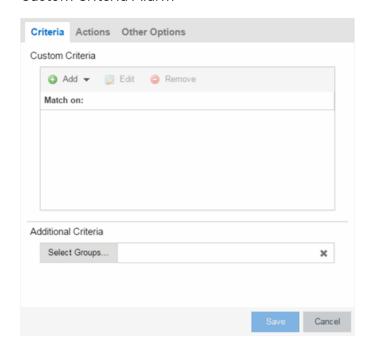


- a. Select how the flow is matched to trigger a flow alarm in the **Match** drop-down menu. Flow alarms are used for reporting network traffic flow anomalies detected by the NetFlow flow collector. NetFlow is a flow-based data collection protocol that provides information about the packet flows being sent over a network. K-Series, S-Series, and N-Series devices support NetFlow flow collection.
  - Flows from Network Match a flow's source IP address to the specified network.
  - Flows to Network Match a flow's destination IP address to the specified network.
  - Flows from Network from Port Match a flow's source IP address and port number to the specified network and port.
  - Flows from Port to Network Match a flow's source port number and destination IP address to the specified port and network.
  - Flows from Network with low TTL Match a flow's source IP address and TTL value to the specified network and the TTL at or below value.

- b. Enter the Network or Port monitored by the flow alarm
  - From/To Network A network is identified as a set of IP masks.

    The mask is used as a filter to define a range of IP addresses. Masks can be entered in CIDR or dotted-decimal format.
    - CIDR CIDR format uses a slash followed by a number between 8 and 32, to define the number of contiguous, leftmost "one" bits that define the network mask. For example, /16 indicates a 16-bit mask. Here is an example of a From/To Network value using the CIDR format: 10.20.0.0/16,10.20.0.0/24
    - Dotted-Decimal Dotted decimal format represents network masks as four octets separated by periods. For example, a 16bit mask in dotted decimal notation is 255.255.0.0. Here is an example of a From/To Network value using the dotteddecimal format: 10.20.0.0/255.255.0.0,10.20.88.0/255.255.255.0
    - For example, if you entered either 10.20.0.0/16 (CIDR) or 10.20.0.0/255.255.0.0 (Dotted-Decimal) in the From/To Network field, then all incoming packets in the range 10.20.00.00 through 10.20.255.255 would result in an address match.
  - From Port Enter the port number to be matched.
  - TTL at or below Enter a value that triggers an alarm when the TTL value in the packet's TTL field is equal to or less than the value entered.
  - Select the **Invert** checkbox if you want the flow criteria to trigger the alarm when it does **not** match the specified values.
- c. Enter a phrase in the Alarm Source field used as the source of the alarm.
- d. Enter the amount of time, in minutes, hours, or days that must pass until the alarm can trigger again in the **Time until alarm can be raised again** field. This prevents a large number of alarms being triggered, if many flows match the alarm criteria. If you select **Never**, the alarm only triggers one time. Once you manually clear the alarm, it can be triggered again.

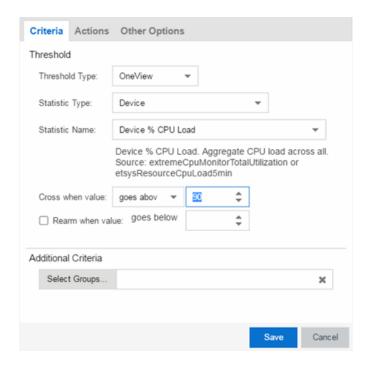
- e. Click **Select Groups** if the alarm only applies to a specific group of devices. Select the groups of devices in the Alarm Group Selection window and click **OK**. Not selecting any device groups means the alarm applies to all devices.
- f. Click the **Actions** tab to configure the actions performed when the alarm is triggered. Proceed to <u>Step 6 for information about configuring rule</u> actions.
- Custom Criteria Alarm



- a. Click the **Add** drop-down menu and select the criteria by which the alarm triggers.
  - Severity Criteria Select one or more severity levels against which to match.
    - Match Selected The reported Severity is matched against any of the Severity levels selected in the list.
    - Exclude Selected The reported Severity matches if it is not one of the Severity levels selected in the list.
  - Category Criteria Select one or more event categories to match against the Category column of the event. An event category is a way to group related events. For example, all events related to device discovery would be in the "Discover" category.

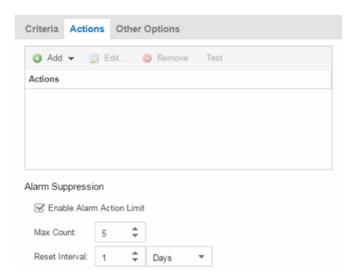
- Match Selected The reported Category is matched against any of the categories selected in the list.
- Exclude Selected The reported Category matches if it is not one of the categories selected in the list.
- Type Criteria Select one or more message types (Event, Inform, Trap) to match against the Type column of the event.
  - Match Selected The reported Type is matched against any
    of the types selected in the list.
  - Exclude Selected The reported Type matches if it is not one of the message types selected in the list.
- Event Criteria Select one or more event types to match against the Event column of the event.
  - Match Selected The reported Event is matched against any
    of the event types selected in the list.
  - Exclude Selected The reported Event matches if it is not one of the event types selected in the list.
- Host or IP Criteria Select one or more host names or IP/Subnet addresses to match against the value of the address appearing in the Source column of the event. The list of host names and IP/ Subnet addresses can be edited by clicking the Edit List button.
  - Match Selected The reported host name or IP/Subnet address is matched against any of the host or IP/Subnets selected in the list.
  - Exclude Selected The reported host name or IP/Subnet address matches if it is not one of the host or IP/Subnets selected in the list.
- Log Criteria Select one or more Event Logs against which to match.
  - Match Selected The log where the event was received is matched against any of the logs selected in the list.
  - Exclude Selected The log where the event was received matches if it is not one of the logs selected in the list.

- Information Criteria Select one or more text strings (phrases) to match against text in the Information column of the event or trap.
   The list of text phrases can be edited by clicking the Edit List button.
  - Match Selected The information text string is matched against one or more phrase selected from the list.
  - Exclude Selected The information text string matches if it is not one of the phrases selected from the list.
- b. Click Select Groups if the alarm only applies to a specific group of devices. Select the groups of devices in the Alarm Group Selection window and click OK. Not selecting any device groups means the alarm applies to all devices.
- c. Click the **Actions** tab to configure the actions performed when the alarm is triggered. Proceed to <u>Step 6 for information about configuring rule</u> actions.
- Threshold Alarm



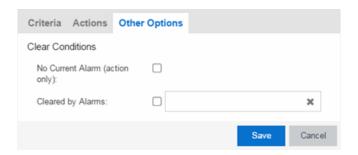
- a. Select a Threshold Type.
  - OneView The Extreme Management Center (formerly OneView)
     Collector gathers historical reporting data over time, which is then

- used in Extreme Management Center reports. Threshold alarms are raised when the reporting data matches a threshold alarm criteria.
- Application Analytics The Application Analytics engine generates Application Analytics threshold alarms as part of the application usage collection process. Threshold alarms are raised when hourly or high-rate usage data matches a threshold alarm criteria. Each target record produced on the Application Analytics engine is evaluated at the end of each collection interval to see if it matches alarm criteria. If a statistic has crossed a configured threshold, an alarm in raised. Alarms can track single target types as well as target combinations. They can reference specific targets, for example a specific application such as Facebook, or they can reference all the targets in a target type, for example all applications. Only the target types and target combinations that are collected by Application Analytics can be used in alarms.
- b. Select the criteria against which the threshold is compared.
- c. Enter the threshold value. When the value crosses the established threshold for the criteria you select, the alarm triggers.
- d. Click Select Groups if the alarm only applies to a specific group of devices. Select the groups of devices in the Alarm Group Selection window and click OK. Not selecting any device groups means the alarm applies to all devices.
- e. Click the **Actions** tab to configure the actions performed when the alarm is triggered. Proceed to <u>Step 6 for information about configuring rule actions</u>.
- 6. Click the **Add** drop-down menu to select the actions performed when the alarm is triggered.



- Add Email Action Sends an email when the alarm is triggered. Use the Destination drop-down menu to select one of your pre-defined email lists. Extreme Management Center comes preloaded with a default email list called Helpdesk. You can rename this list, but it cannot be deleted. Click the Edit Email Lists button to define a new list. (You must have your SMTP E-Mail Server options configured.) There are default formats for the subject and body of the email you can override by selecting the Override Content checkbox. You can view a list of alarm keywords by clicking Show Keywords. Click the Save button to save the email action to the list of actions for the alarm definition.
- Add Syslog Action Creates a syslog message when the alarm is triggered.
   Enter the IP address or hostname that identifies the syslog server where the message is sent. There is a default format for the syslog message sent to the server you can override by selecting the Override Content checkbox. You can view a list of alarm keywords by clicking Show Keywords. Click the Save button to save the syslog action to the list of actions for the alarm definition.
- Add Trap Action Sends an SNMP trap when the alarm is triggered. Enter the IP address for a trap receiver where the trap is sent in the Trap Server field. Valid trap receivers are systems running an SNMP Trap Service. From the Credential drop-down menu, select the appropriate SNMP credential to use when sending the trap to the trap receiver. Credentials are defined in the Profiles/Credentials tab in the Authorization/Device Access window (Tools > Authorization/Device Access). There is a default format for the trap message you can override by selecting the Override Content checkbox. You can view a

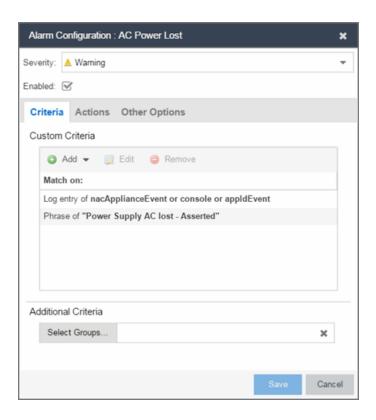
- list of alarm keywords by clicking **Show Keywords**. Click the **Save** button to save the trap action to the list of actions for the alarm definition.
- Add Custom Action Runs a custom program or script on the Extreme Management Center Server when the alarm is triggered. In the **Program** field, enter the name of the program. In the **Working Directory** field, enter the path to the directory from which the program is executed. Any path references within your program that are not absolute paths, are relative to the working directory. There is a default set of arguments passed to the program you can override by selecting the **Override Content** checkbox. You can view a list of alarm keywords by clicking **Show Keywords**. Click the **Save** button to save the email action to the list of actions for the alarm definition.
- Add Task Action Runs a task action when the alarm is triggered. Tasks are
  configured on the Tasks tab and include scripts and workflows. Selecting Task
  Action from the Add drop-down menu opens the Add Task Action window,
  from which you can select a task from the Tasks drop-down menu.
- External Workflow Action Runs a workflow action configured via a third-party application, such as StackStorm, when the alarm is triggered. Select External Workflow Action and then select a third-party application workflow.
- If you want to set a limit on the number of times the system performs the alarm action for this alarm, check **Enable Alarm Action Limit** and type a number into the **Max Count** field. Once the limit is reached, the alarm is still recorded, but no further actions are performed. If you have configured multiple action types, the limit is for the number of times the set of configured actions is performed, not for each individual action. Each alarm source has its own action count for an alarm, so when the **Max Count** limit is reached for one alarm source, actions may still occur for other alarms from that alarm source as well as for other alarm sources. If **Save** is not checked, there is no limit placed on the number of times the action is performed.
- You can specify a Reset Interval, which automatically resets the action count
  after the time limit specified, allowing actions to resume for that alarm source.
  If the reset interval is set to None, then once the alarm limit is reached, the
  alarm does not reset unless manually reset.
- You can test an alarm action by clicking the **Test** button. (You must save an alarm before you can test it.) You can also override the action.
- 7. In the Other Options subtab, select how you want to clear the alarm.



- No Current Alarm (action only) When this option is selected, the trigger
  event causes the system to perform the configured actions, but does not raise
  an alarm that becomes associated with the alarm source. The alarm status of
  the alarm source does not change, and no alarm is added to the system.
- Cleared by Alarm This option allows you to select the alarm(s) used to clear
  the alarm you are defining. You must first create the alarm definitions for the
  clearing alarms, which must have the alarm severity set to "Clear". The clearing
  alarms are triggered when the problem or condition is removed. Then, use the
  Select Alarms button to open a window to select one or more clearing alarms
  that clear the alarm you are defining.
- 8. Click Save to create the alarm and close the Alarm Configuration window.

## To modify an existing alarm:

- 1. In the Alarm Configurations view, select the alarm definition you want to change.
- 2. Double-click the Alarm Definition. You can also click the **Edit** button or right-click the alarm definition, and select **Edit**. The Alarm Configuration window opens.



- 3. Edit the necessary fields. For additional information, see <u>To create a new alarm</u> <u>definition</u>.
- 4. Click **Save** to edit the alarm definition and close the Alarm Configuration window.

## **Copying an Alarm**

You can also copy and modify existing alarm definitions using the **Alarm Configuration**. This provides you with a template from which to configure a new alarm.

To copy an alarm, right-click the alarm and select **Copy** to open the Copy Alarm Definition window. Enter a unique name for the new alarm and click **OK**. You can then edit the alarm to the desired configuration.

# **Disabling Alarms**

There may be times when you want to disable an alarm definition without deleting it. For example, you might want to temporarily disable a Device Down alarm definition while you are performing maintenance on that device.

To disable an alarm, open the Alarm Configuration view, right-click the alarm you want to disable, and select **Disable**.

## **Deleting Alarms**

To completely remove an alarm definition you no longer use, you can delete the alarm definition from Extreme Management Center.

To delete an alarm, open the Alarm Configuration view, select the alarm definition you want to delete, and click the **Delete** button.

# **Configuring Email Settings**

From the **Alarm Configuration** tab, you can configure or edit the email address to which alarm information is sent for an alarm definition when the alarm is triggered.

To configure the email address to which alarm information is sent, open the Alarm Configuration tab, select the alarm definition for which you want to configure or change the email settings, click the Menu icon (≡) or right-click the alarm definition and select the Edit button. Email actions are configured on the Actions tab of the Alarm Configuration window.

## **Resetting Alarm Action Limits**

Once an action limit is reached for an alarm, the action no longer occurs when an alarm triggers. From the **Alarm Configuration** tab, you can reset the action limits for your alarms so the actions occur when an alarm is triggered.

To reset the action limits, open the **Alarm Configuration** tab, select the alarm definition for which you want to reset the action limits, click the **Menu** icon (≡) or right-click the alarm definition and select **Reset Alarm Action Limits**.

# **Enabling/Disabling All**

From the **Alarm Configuration** tab, you can enable or disable all of your alarms at once.

To enable or disable all of your alarms, open the Alarm Configuration tab, click the Menu icon  $(\equiv)$ , and select Enable All or Disable All, respectively.

## **Restoring Default Alarms**

From the **Alarm Configuration** tab, you can restore the default alarms that you delete or modify.

To restore the default alarms, open the **Alarm Configuration** tab, click the **Menu** icon (≡), and select **Restore Default Alarms**.

**NOTE:** The time required to restore default alarms can vary. When the process is complete, you are notified by a confirmation window.

# **Viewing Alarms**

You can view device/alarm status in multiple places throughout Extreme Management Center.

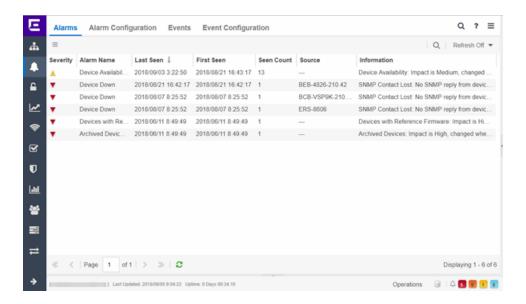
## Extreme Management Center

Every Extreme Management Center page includes a system-wide Alarm Summary in the lower right corner. This indicates the number of current alarms for each severity (Critical, Error, Warning, and Info) that is present in the entire system. If there are no current alarms, the status displays all zeroes. Click on an indicator to open the **Alarms** tab filtered to display the alarms of that severity.



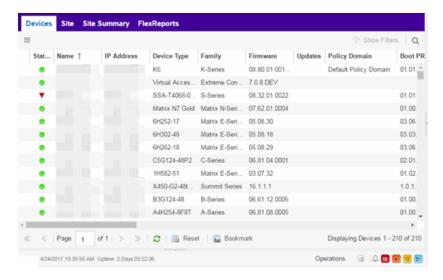
## Alarms & Events Tab

You can view current alarm information in the **Alarms & Events > Alarms** tab. Use the configuration menu button or right-click on an alarm to clear the selected alarm or all alarms. If desired, you can supply a reason you cleared the alarm, which is recorded in the Alarm History.



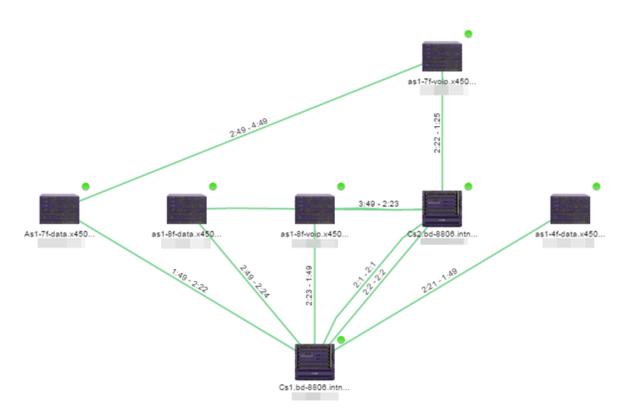
### Network Tab

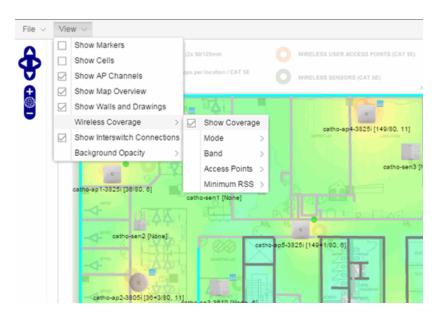
You can view the alarm status for a device in the **Status** column from within the My Network navigation tree on the **Network** tab. The colored circle indicates the severity of the most severe alarm on the device. A green icon indicates that there are no alarms and the device is up. A red icon indicates a critical alarm or the device is down. Double-click on the **Status** icon to open a new page with detailed information about the alarms for that device. For additional information, see Network tab help topic.



You can also view the alarm status for a device in device maps, found in the World map navigation tree. Topology and geographic maps show the status of devices in your network and floor plans show the status of wireless access

points. As with devices in the My Network navigation tree, the colored circle associated with a device or access point in a map indicates the severity of the most severe alarm on the device. For additional information, see View and Search Maps.





# **Clearing Alarms**

An alarm can be cleared manually or automatically.

### To clear an alarm manually:

In the Alarms & Events > Alarms tab, Menu icon (≡) in the upper left corner or right-click on an alarm to clear the selected alarm or all alarms. If desired, you can supply a reason that the alarm was cleared, which is recorded in the Alarm History.

### To clear an alarm automatically:

An alarm is cleared automatically by another alarm called a "Clearing Alarm". For example, you can create a Device Up alarm so that when contact is established with a device, the alarm automatically clears a Device Down alarm.

Clearing Alarms are configured in the Alarm Configuration window with an **Alarm Severity** set to **Clear**. The alarm is defined so that when it is triggered, it removes an alarm rather than adds one.

### **Related Information**

For information on related concepts:

Alarms & Events

For information on related tasks:

• How to Configure Alarms in Alarms Manager

# **Event Configuration Tab**

The **Event Configuration** tab displays the event types used in the **Events** tab and allows you to add, edit, or delete those event types. This allows you to filter events in the event log based on event types you define.

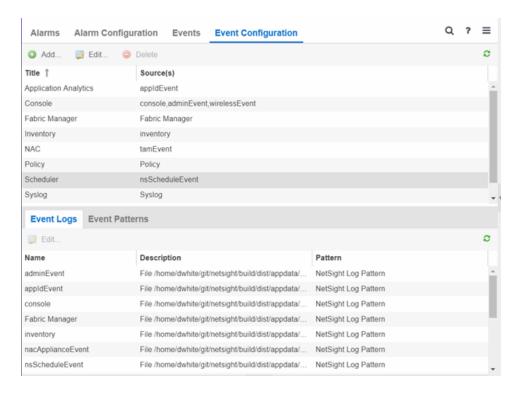
**NOTE:** Access Control Audit, Access Control Engine, Admin, Console View, Governance, Wireless, and Wireless Audit Event Types are not configurable and not displayed on the Event Configuration tab.

The tab contains three sections:

- Event Type
- Event Logs
- Event Patterns

## **Event Type**

The Event Type section of the tab provides a list of the event types configured in Extreme Management Center. Event types provide you with the ability to name and sort events and traps based on the source from which they are generated. Additionally, you can use event types to combine and filter events and traps observed in Extreme Management Center on the **Events** tab.



#### Title

Displays the name of the event type. For system-defined event types, this is the application or area of functionality from which the event or trap is generated.

### Source(s)

Displays the hostname of the source of the event or trap. To display the IP address of the host from which the event or trap is generated as the source, select the **Display Host Name in Source Column When Available** checkbox in the **Alarm/Event Logs and Tables** options.

#### Add

Adds a new event type to the list. The **Add Event Type** window opens, which allows you to enter a **Name** and select a **Source** from the drop-down menu.

#### **Edit**

Edits the event type you select in the list. The **Edit Event Type** window opens, which allows you to modify the sources from which the events and traps are generated.

### **Delete**

Deletes an event type you select from the list.

**NOTE:** You can only delete user-defined event types.

## **Event Logs**

The **Event Logs** tab contains a list of the event and trap sources and displays the file locations in which the logs are saved. Additionally, the tab shows the log pattern, which you can configure on the **Event Patterns** tab.



#### Name

Displays the name of the event log. By default, **Names** indicate the location in Extreme Management Center from which the event is generated.

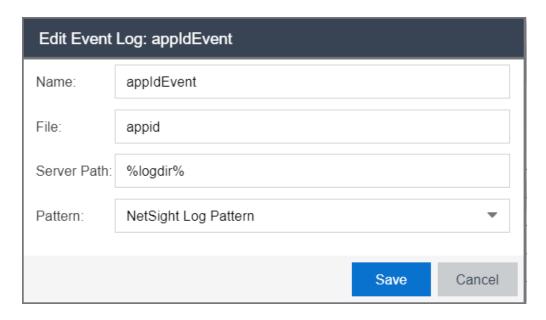
### Description

Displays the name and location of the log file.

### **Pattern**

Displays the pattern Extreme Management Center uses when generating the log file. This is vendor-specific depending on the type of device on which Extreme Management Center is generating the log. You can configure the pattern on the **Event Patterns** tab.

Click the **Edit** button to open the **Edit Event Log** window, where you can edit the log information.



### Name

Enter the name of the event log.

### File

Enter the name of the log file.

### **Server Path**

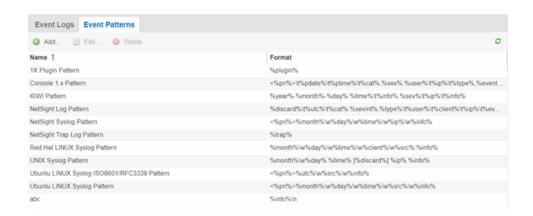
Enter location of the log file.

### **Pattern**

Select the logging pattern for the log file. Configure the logging pattern on the **Event**Patterns tab.

## **Event Patterns**

This tab lists the logging patterns used to configure the information contained in the log file.



### Name

Enter the name of the event log pattern.

#### **Format**

Displays the format of the information in the log file, which includes <u>event fields</u> and <u>delimiters</u>, to which a pattern is assigned. A field type full pattern is enclosed within angle brackets (<, >) to signify beginning and end. A newline (\n) is assumed at the end in this case, but could be made required using a delimiter character. Field types are placed within percentage symbols.

#### Add

Click to open the **Add Event Pattern** window, which allows you to create a new event pattern. In the **Add Event Pattern** window, enter a **Name** and define a format

#### **Edit**

Click to edit an existing user-defined event pattern you select in the list. The **Edit Event Pattern** window opens, which allows you to modify the **Name** and format using event fields and delimiters.

#### Delete

Click to delete an existing user-defined event pattern.

## **Field Types**

Click an Event Field in the table to add it to the **Format** field. The following Event Fields are available for event pattern formats:

### %pri%

Priority string

#### %pdate%

Parsed Date — Extreme Management Center is capable of interpreting several date formats. Use this field with %ptime% for most standard date/time formats. If this does not present the date correctly, use the following fields to parse the individual elements in the date.

#### %date%

Parses date elements and places the parsed information into the Date/Time column.

### %month%, %day%, %year%

Separately parsed date elements. The parsed results are placed in the Date/Time column.

#### %ptime%

Parsed Time — Extreme Management Center is capable of interpreting several time formats. Use this field with %pdate% for most standard date/time formats. If this does not present the time correctly, use separate fields to parse the individual elements in the time.

#### %time%

Parses the time elements and places the parsed information into the Date/Time column.

### %hour%, %min%, %sec%, %ampm%

Separately parsed time elements. The parsed results are placed in the Date/Time column.

#### %cat%

Category provides a means for sorting events (e.g., Poller, Application, Error).

#### %sev%

Severity

#### %user%

Username associated with the event.

#### %ip%

Host IP Address associated with the event.

#### %type%

Type (Event or Trap).

#### %event%

A more specific keyword/phrase for the event (i.e. "Contact Lost", "Contact Established").

#### %info%

The information string.

#### %discard%

Information that is not used. This is information that is skipped over to parse the next piece.

## **Delimiters**

Click a delimiter to add it to the pattern format. The Delimiters section of the window provides a list of characters you can use to separate information types in the selected file. The list contains two types of whitespace delimiters, whitespace and tab). Use tab when a single tab separates elements in the sample line or whitespace when the separator in the sample line is a tab, a series of tabs or series of spaces.

#### **Related Information**

For information on related tasks:

• How to Configure Events

# Wireless

The **Wireless** tab in Extreme Management Center provides dashboards, Top N information, and detailed charts to help you monitor the overall status of your wireless network. Reports are flexible and interactive, allowing you to configure time ranges and data rollup values to use for each report. Use the report Search and Filter capabilities to narrow down the data shown in the report tables. Click on links in the reports to quickly drill down to more detailed information.

The **Menu** icon (≡) at the top of the screen provides links to additional information about your version of Extreme Management Center.

To view wireless reporting data, you must enable statistics collection for your wireless controller devices from either Network tab (or the legacy Console application in the device tree or Device Properties tab). On the Network tab, right-click on a wireless controller and select Device > Collect Device Statistics. In the Console device tree or Device Properties tab, right-click the controller and select the OneView > Collect Device Statistics checkbox. When you enable Wireless Controller statistics collection (which includes Wireless Controller, WLAN, Topology, and AP wired and wireless statistics), you also have the option to collect wireless client statistics. Extreme Management Center begins collecting data on the controller device it uses in its Wireless reports.

To view all Wireless reports, you must be a member of an authorization group that has been assigned <u>full read access capabilities</u> to all of the Extreme Management Center tabs and reports. For more information on authorization capabilities, see the Help topic How to Configure User Access to Extreme Management Center Applications located in Suite-Wide Tools > Authorization Device Access.

This Help topic provides information on each Wireless report, plus a section on helpful report features and functionality.

- Dashboard
- Network
- Controllers
- Access Points
- Clients

- Threats
- Reports

### **Dashboard**

The Dashboard menu in the upper left corner provides access to the Dashboard report and the Overview report, as well as additional Top N and summary reports on your wireless devices and clients.

# Overview Report

The Overview displays a selection of reports that provide highly summarized information about your wireless network. Click the **Gear** button ( ) to open additional fields from which you can configure the information presented in the reports.

Click on links to drill down for more information. Use the drop-down menus to select the date, time, and whether to display Daily, Hourly, or Raw Data.

### Wireless Network Summary Report

The Wireless Network Summary dashboard displays three reports displaying the wireless client information, wireless and wired bandwidth usage, and the number of active APs in your network.

Use the drop-down menus to select the time displayed and whether to display Daily, Hourly, or Raw Data.

# **Network**

The **Network** tab presents a top-level wireless network summary report along with additional reports on wireless mobility zones, virtual networks, controllers, and AP groups. These context sensitive reports include data-point rollovers and drill-down links to additional detailed reports, as well as the ability to launch local management.

Reports are presented in a familiar wireless component tree structure similar to how components are displayed in Wireless Manager. Clicking on any node in the tree provides contextual information for that node.

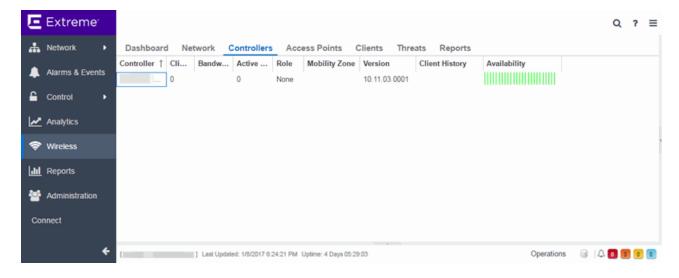
Select **Discover All Controllers** in the **Tools** menu at the bottom of the tree panel to perform a discover operation that looks for any configuration changes on

your wireless controllers with <u>device statistics collection enabled</u>. In addition, you can select **Discover Controller** to rediscover a single controller. Select the controller in the tree, click the down arrow next to the **Discover** button and select **Discover Controller**.

Click **Manage Controllers** in the menu at the bottom of the tree panel to open the ExtremeWireless Assistant where you can remotely manage your wireless controllers.

### **Controllers**

This report displays summary information for each controller. Click on the Controller IP address link to open a report that shows APs by channel, clients by protocol, clients by WLAN, clients, and bandwidth usage information for just that controller.



# **Access Points**

This report displays summary information for all the Access Points on your wireless network. Hover over the far left column and click on the gray arrow ▼ to open the AP Details window that provides controller, bandwidth, and client information. Click on a single AP name link to open an in-depth AP Summary view for the selected AP.

Click on an AP Status icon to open a table listing the current alarms for the AP. Right-click on a single AP to access a menu of AP reports. Right-click on an AP and select **Search Maps** to open a map with the AP in the center.

Select one or more APs and use the **Menu** icon (≡) in the upper left corner (or right-click on a row) to access various reports and perform various AP actions including:

- Refreshing/rediscovering the selected APs
- Editing AP location
- Setting AP orientation
- Adding selected APs to a specified Extreme Management Center map or to maps based on AP location
- Removing selected APs from associated maps
- Searching maps for the selected APs

Additionally, there are two methods of exporting the data in the table:

### **Export to CSV**

Click to export all of the data in the table to a .CSV file. The exported data displays with any sorting, filtering, and searching applied.

### **Export Selected to CSV**

Click to export the data in the currently selected row(s) in the table to a .CSV file. The exported data includes all columns in the table (including those not currently displayed).

# **Clients**

The Clients report provides information on wireless network clients and client events. The **Clients** sub-tab displays a list of the currently active clients on the wireless network. The **Client Events** tab shows a historical list of the add, delete, and update events for clients on the wireless network. Events are triggered by:

- Client session start and end
- Inter-AP roaming
- IP address change (including going from no IP address to having one)
- Authentication state change

Events must be collected to display event data in the **Clients** tab. To enable event collection, click the **Enable Event Collection** button at the bottom of the tab.

Select a client or client event in the report tables and use the **Menu** icon (≡) in the upper left corner to access additional reports:

- Client History Opens a report displaying bandwidth, RSS, and packet statistics for the selected client. (You can also access the Client History report by clicking on a client's MAC address in the table.) From the Client History window, you can click a button to launch PortView for that client.
- Client PortView Launches a PortView for the client.
- Search Maps If the client is connected to a switch added to an Extreme
  Management Center map, the Maps sub-tab opens with the client centered on the
  map.
- AP Summary Opens a report displaying summary statistics for the client's AP.
   From the AP Summary window, you can click a button to launch a Wireless AP
   Radio Summary report and also launch PortView for the AP device. (You can also access the AP Summary report by clicking on the AP Name link in the Client Events table.)

Use the **Search** field to search the reports by specifying an active user name or host name, MAC address, active IP address, or AP name.

Additionally, there are two methods of exporting the data in the table:

#### **Export to CSV**

Click to export all of the data in the table to a .CSV file. The exported data displays with any sorting, filtering, and searching applied.

### **Export Selected to CSV**

Click to export the data in the currently selected row(s) in the table to a .CSV file. This includes all of the columns in the table.

# Client Events Report Options

You can set data collection options for the Client Events report in the Wireless History Settings window accessed from Console OneView Collector options (Tools > Options > Console > OneView Collector > Wireless Collection > Edit Client History and Threat options). These options include setting the maximum number of client changes to store in the history and the maximum number of client events the report can request at one time.

You can also filter client events to include or exclude certain SSIDs using the Console OneView Collector options (Tools > Options > Console >

OneView Collector > Wireless Collection > Edit Include/Exclude Filter List). This allows you to filter the history so only events for clients you are particularly interested in are displayed.

#### Client Location Information

Mouse over the Location column in the report tables to view a tooltip that displays whether the client's location is based on triangulated (Triangulation) or Cell of Origin data. The tooltip also displays whether the client's location is currently being tracked by the controller and if it is on the controller's ondemand list.

To track clients, enable the "Locate Active Sessions" setting in the wireless controller's Location Engine Settings. When this setting is enabled, the controller's location engine automatically tracks the location of all associated clients up to the platform's limit (e.g. 2500 stations for C5210). Even if a client has a session on a controller, if the limit has been reached, the location engine may not be tracking that particular client. Use this tooltip to determine if the client is currently being tracked.

Clients added to the controller's on-demand list are always tracked, regardless of whether tracking is enabled and any platform limits. Place clients that require guaranteed location history on the controller's on-demand list, configured in the controller's Location Engine Settings. Clients on this list also receive better location detection than other tracked clients, minimizing the number of Cell of Origin location results.

For more information on configuring controller Location Engine Settings and on-demand lists, refer to the *Extreme Networks Convergence Software User Guide*. Refer to the section on "Configuring the Location Engine" in the Working with ExtremeWireless Radar chapter.

# **Event Analyzer**

The **Event Analyzer** tab provides information about wireless end-points connecting to your network.

# **Threats**

These reports show devices detected by the Radar WIDS-WIPS system as sources of threats or interference on the wireless network.

A threat source is a device detected to be performing one or more types of attacks on the wireless network.

An interference source is a device generating a radio signal interfering with the operation of the wireless network. An example of an interference source is a microwave oven, which can interfere with 2.4GHz transmissions.

There are four sub-tabs displaying active and historic data:

- Threats Lists only currently active threats.
- Threat Events Lists a historic record of threat events including active threats.
- Interference Lists only currently active sources of interference.
- Interference Events Lists a historic record of interference events including active sources of interference.

**NOTE:** You can set the maximum number of threat events to store in history in Console (Tools > Options > Console > OneView Collector > Wireless Collection > Edit Client History and Threat options).

Following are definitions of the table columns and fields displayed in the subtabs.

#### Status

The status of the threat or source of interference.

- Active An active threat or source of interference on the network.
- Inactive A threat or source of interference no longer active on the network.
- Aged A threat or source of interference not reported by Radar as having gone away and has not been seen for more than an hour.

#### Type

The type of threat or interference detected. Threats with no type display their category.

#### Categories

Individual threat types are grouped into the following categories:

 Ad Hoc Device — A device in ad hoc mode can participate in direct device-to-device wireless networks. Devices in ad hoc mode are a security threat because they are prone to leaking information stored on file system shares and bridging to the authorized network.

- Cracking This refers to attempts to crack a password or network passphrase (such as a WPA-PSK). The Chop-Chop attack on WPA-PSK and WEP is an example of an active password cracking attack.
- Denial of Service (DoS) attacks
- External Honeypot An AP attempting to make itself a man-in-the-middle by advertising a popular SSID, such as an SSID advertised by a coffee shop or an airport.
- Internal Honeypot An AP attempting to make itself a man-in-the-middle by advertising an SSID belonging to the authorized network.
- Performance Performance issues pertain to overload conditions that cause a service impact. Performance issues aren't necessarily security issues, but many types of attacks do generate performance issues.
- Prohibited Device A MAC address or BSSID is detected that matches an address entered manually into the Radar database.
- Spoofed AP An AP not part of the authorized network is advertising a BSSID (MAC address) that belongs to an authorized AP on the authorized network.
- Client Spoof A device using the MAC address of another typically authorized station.
- Surveillance A device or application probing for information about the presence and services offered by a network.
- Chaff An attack that overloads a WIDS-WIPS causing it to miss more serious attacks or to go out of service. FakeAP is an example of a chaff attack.
- Unauth Bridge A device that forwards packets between networks without authorization to do so.
- Injection The attacker inserts packets into the communication between two devices so the devices believe the packet is coming from an authorized device.

#### **MAC Address**

The MAC address to which this threat event applies. In the case of Spoofed AP, Internal Honeypot, or External Honeypot, it is the advertised BSSID of the threat AP.

#### Start Time

The date and time the threat or source of interference is identified.

#### Stop Time

The date and time the threat or source of interference stopped.

### Countermeasures Applied

Countermeasures the AP is taking against the threat. These include:

- Prevent authorized stations from roaming to external honeypot APs.
- Prevent any station from using an internal honeypot AP.
- Prevent authorized stations from roaming to friendly APs.
- Prevent any station from using a spoofed AP.
- Drop frames in a controlled fashion during a flood attack.
- Remove network access from clients in ad hoc mode.
- Remove network access from clients originating DoS attacks.
- None

#### AP Name

Name of the AP reporting the threat or source of interference. Click on the link to open the AP Details window that provides controller, bandwidth, and client information.

From the AP History sub-tab, click the **Gear** menu ≡ in the upper right corner of the window to access a menu of additional AP reports.

#### **RSS**

Receive signal strength (in dBm) of the threat or source of interference.

#### Additional Details

Additional information including:

- frequency=<channel> or NA
- SSID=<SSID name>
- encryption=<WEP/WPA1/WPA2/WPA12>

#### Search

Use the **Search** field at the top right of the window to search by threat type, threat category, MAC address, or AP name.

#### Refresh Interval

Use the **Refresh** drop-down menu at the top right of the window to specify an interval (in seconds) at which the threat or interference data is automatically refreshed. To stop auto refresh, select the **Refresh Off** option.

### Search Maps

To locate an AP on a map, right-click on a threat and select **Search Maps**. If the AP is added to a map, the map opens with the AP centered on the map.

# **Reports**

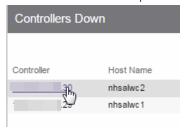
The **Reports** tab allows you to view information about the APs, controllers, and wireless traffic on your network. Available reports are accessible via the **Reports** drop-down menu at the top of the tab.

Click the **Export to CSV** button (**II**) to export the information contained in the report to your default CSV application, where it can then be manipulated or saved.

### Report Features

Extreme Management Center reports include the following features (depending on the report selected):

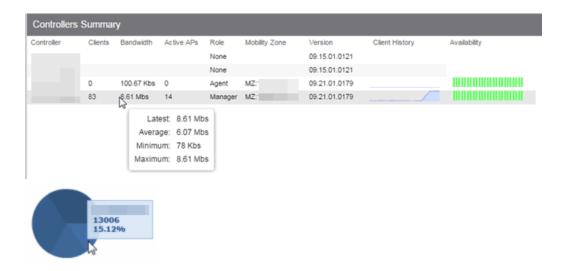
• **Drill-down for Details** — Link to summary reports containing more detailed information. For example, in the Controller Summary report, clicking on a controller shows a detailed report for that controller over time.



- Interactive Tables Manipulate table data in several ways to customize the view for your own needs:
  - Click on the column headings to **perform an ascending or descending sort** on the column data.
  - Hide or display different columns by clicking on a column heading drop-down arrow and selecting the column options from the menu.
  - Filter, sort, and search the data in each column in the table.



• Interactive Charts — Use data-point rollovers for quick information on chart data. For example, in the Controller Summary report, rolling over the value reported for Bandwidth provides additional bandwidth statistics over time.



• Sparkline Charts — View network trends in dense, succinct charts that present report data in an easy to read, condensed format. This provides you with a quick way to catch possible problem areas that you can investigate further. Rollover charts for additional information.



#### **Related Information**

For information on related Extreme Management Center topics:

- Administration
- Network
- Alarms and Events
- Reports
- Search

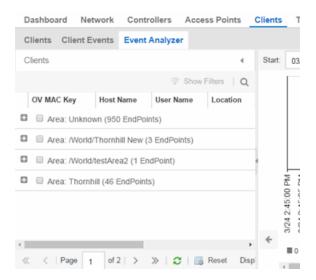
# **Event Analyzer**

The **Event Analyzer** tab provides information about events caused by wireless end-points connecting to your network.

You can access the tab in a number of ways and the information presented changes depending on the method you use:

- Navigating via Wireless > Clients > Event Analyzer shows all end-points.
- Clicking a Location on the **Wireless** > **Clients** tab opens the Event Analyzer for the end-points that occurred for all APs in that Location.
- Clicking a MAC address on the Wireless > Clients tab opens the Event Analyzer for only that end-point.

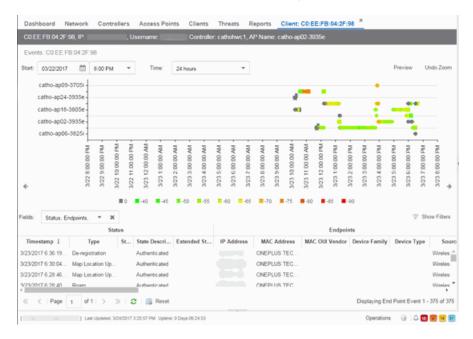
When accessing the tab using the top two methods, a Clients section is available in the left-panel. This section provides you with the ability to display end-point events for specific AP locations.



Once you select the appropriate end-points or areas, this section can be collapsed by clicking the left arrow.

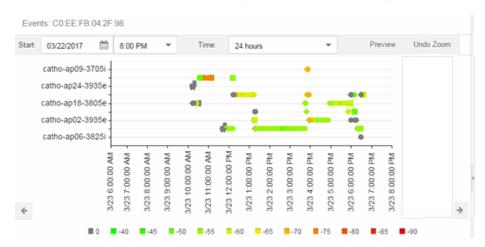
The top of the tab contains a graph displaying the RSS (Received Signal Strength) for the end-point events.

The bottom contains a table showing information about each event.



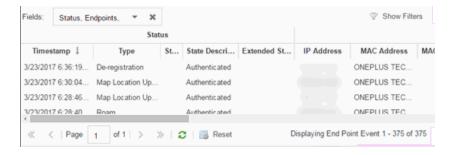
# **RSS Graph**

The RSS graph at the top of the tab shows the signal strength (in dBm) between the end-point and each of the APs to which it connected. The shape of the endpoint event indicators in the graph indicate the type of event.



# **Events Table**

The Events table at the bottom of the tab contains details about the end-point events for your network, or for the wireless location or MAC address you selected.



Use the **Fields** drop-down menu to select groups of columns to display in the table:

- Select **Status** to display the following columns in the table:
  - Date/Time
  - Type
  - State

- State Description
- Extended State
- Select **Endpoints** to display the following columns in the table:
  - IP Address
  - OV MAC Key
  - MAC Address
  - MAC OUI Vendor
  - Host Name
  - Device Family
  - Device Type
  - Source
- Select **User Access** to display the following columns in the table:
  - User Name
  - Policy
  - Authorization
  - Profile
  - Reason
  - Auth Type
  - Registration Type
  - RADIUS Server IP
- Select **Location** to display the following columns in the table:
  - Switch Port
  - Switch Port Index
  - Switch Location
  - AP Name
  - AP Serial #
  - BSSID
  - SSID
  - Protocol
  - Location Type

- Location
- Location Details
- Area Type
- Area
- Access Control Engine/Source IP
- Select **Metrics** to display the following columns in the table:
  - RSS
  - SNR
- Select Threat/Risk to display the following columns in the table:
  - Categories
  - Start Time
- Select **Network Service** to display the following columns in the table:
  - Switch IP
  - Controller IP

#### **Related Information**

For information on related Extreme Management Center topics:

Wireless

# **Governance Overview**

The Extreme Management Center **Governance** tab provides oversight into the configuration of your devices and wireless threat alerts to ensure you are compliant with industry best practices.

IMPORTANT: The Governance tab is available and supported by Extreme on an Extreme Management Center engine running the Linux operating system supplied by Extreme. Other Linux operating systems can support Governance functionality, but python version 2.7 or higher must be installed. Additionally Governance functionality requires the git, python2, python mysql module, python setuptools module, and python "pygtail" module packages be installed and related dependencies managed by the customer for their server's unique operating system and version.

Run a governance audit against devices on the **Governance** tab or against device archives on the **Archives** tab.

**NOTE:** Governance tab functionality requires you to acquire an additional license.

Extreme Management Center provides a set of audit tests that allow you to test the configuration of your devices. Groups of audit tests comprise a regime, which tests for a specific regulation or standard. Extreme Management Center uses the results to determine a score that indicates compliance with a regulation or standard.

The regimes included in the **Governance** tab are automatically included in your Extreme Management Center version 8.2 installation on an Extreme Management Center engine, but you must import them on a non-Extreme Management Center engine by accessing the engine console, navigating to the <install directory>/GovernanceEngine directory and entering ./governance-engine.py --db-import-all-tests --governance-type PCI to import the PCI regime and ./governance-engine.py --db-import-all-tests --governance-type HIPAA to import the HIPAA regime.

Configure a regime by disabling or editing specific audit tests within the regime. Once the regime meets your needs, use it to run a governance audit against a device or set of devices. You cannot run individual audit tests against a device.

The **Governance** tab contains the following sub-tabs:

- Dashboard
- Audit Tests

# **Dashboard**

The **Dashboard** tab displays an overview of the audit test results for each regime. Additionally, the tab provides information about how the regime test results changed over time, the performance of each of the devices included in the audit test, and a list of the tests performed as part of the regime.

# **Audit Tests**

The **Audit Tests** tab contains a variety of audit tests organized into the regime or standard of which it is a part. You can also create your own audit tests for the

devices on your network via the Audit Tests tab.

Audit tests can be run ad-hoc or on a scheduled basis. Use the results to ensure your devices are configured to industry standards and are safe from vulnerabilities.

#### **Related Information**

For information on related tabs:

- Governance Dashboard
- Audit Tests
- Archives



Information Governance Engine User Guide Version 8.2

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  - Email: <u>support@extremenetworks.com</u>. To expedite your message, enter the product name or model number in the subject line.
- GTAC Knowledge Get on-demand and tested resolutions from the GTAC Knowledgebase, or create a help case if you need more guidance.
- The Hub A forum for Extreme customers to connect with one another, get
  questions answered, share ideas and feedback, and get problems solved. This
  community is monitored by Extreme Networks employees, but is not intended to
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# **Governance Overview**

The Extreme Management Center **Governance** tab provides oversight into the configuration of your devices and wireless threat alerts to ensure you are compliant with industry best practices.

**IMPORTANT:** The **Governance** tab is available and supported by Extreme on an Extreme Management Center engine running the Linux operating system supplied by Extreme. Other Linux operating systems can support Governance functionality, but python version 2.7 or higher must be installed. Additionally Governance functionality requires the git, python2, python mysql module, python setuptools module, and python "pygtail" module packages be installed and related dependencies managed by the customer for their server's unique operating system and version.

Run a governance audit against devices on the Governance tab or against device archives on the **Archives** tab.

**NOTE:** Governance tab functionality requires you to acquire an additional license.

Extreme Management Center provides a set of audit tests that allow you to test the configuration of your devices. Groups of audit tests comprise a regime, which tests for a specific regulation or standard. Extreme Management Center uses the results to determine a score that indicates compliance with a regulation or standard.

The regimes included in the **Governance** tab are automatically included in your Extreme Management Center version 8.2 installation on an Extreme Management Center engine, but you must import them on a non-Extreme Management Center engine by accessing the engine console, navigating to the <install directory>/GovernanceEngine directory and entering ./governanceengine.py --db-import-all-tests --governance-type PCI to import the PCI regime and ./governance-engine.py --db-import-all-tests -governance-type HIPAA to import the HIPAA regime.

Configure a regime by disabling or editing specific audit tests within the regime. Once the regime meets your needs, use it to run a governance audit against a device or set of devices. You cannot run individual audit tests against a device.

The **Governance** tab contains the following sub-tabs:

- Dashboard
- Audit Tests

### **Dashboard**

The **Dashboard** tab displays an overview of the audit test results for each regime. Additionally, the tab provides information about how the regime test results changed over time, the performance of each of the devices included in the audit test, and a list of the tests performed as part of the regime.

### **Audit Tests**

The **Audit Tests** tab contains a variety of audit tests organized into the regime or standard of which it is a part. You can also create your own audit tests for the devices on your network via the **Audit Tests** tab.

Audit tests can be run ad-hoc or on a scheduled basis. Use the results to ensure your devices are configured to industry standards and are safe from vulnerabilities.

#### **Related Information**

For information on related tabs:

- Governance Dashboard
- Audit Tests
- Archives

# **How to Obtain and Apply a Governance License**

To use the **Governance** tab in Extreme Management Center, an additional license is required.

To obtain and apply the license in Extreme Management Center:

1. Contact your sales representative to purchase an IGE (Information Governance Engine) license.

An email voucher is generated and sent to you with instructions.

- 2. Create an Extreme Networks Support Portal account, if necessary.
  - a. Open a browser and go to <a href="https://secure.extremenetworks.com/">https://secure.extremenetworks.com/</a>.
  - b. Enter your information and click **Create An Account**.

An email is sent to you with instructions to activate your account.

c. Click the link in your email.

The Portal - Account Activation web page displays.

- d. Enter your **Email Address** and the **Activation Code** included in your activation email, if they do not automatically populate.
- e. Click Activate.
- 3. Access the Extreme Networks Support Portal at https://extremeportal.force.com/ExtrLicenseLanding.
- 4. Enter your Email and Password and click Log In.
- 5. Click Generate License.

The Generate License window displays.

- 6. Enter your Voucher ID from the email voucher sent to you and click Next.
- 7. Select the Terms and Conditions checkbox and click Submit.

A window displays with your software license key.

- 8. Copy the license key from the window.
- 9. Open Extreme Management Center.
- 10. Access the **Administration** > **Diagnostics** tab.
- 11. Select Server > Server Licenses in the left-panel.

The Server Licenses panel displays.

12. Click Add.

The Add License window displays.

- 13. Paste the license key you copied in Step 9 and click **OK**.
- 14. Restart Extreme Management Center.
- 15. The **Governance** tab is now available in the menu, allowing you to use governance audit functionality.

#### **Related Information**

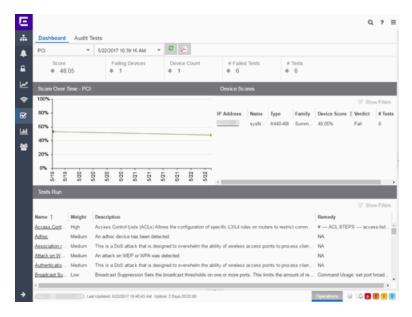
For information on related tabs:

- Governance Overview
- Diagnostics

### **Governance Dashboard**

The **Governance** > **Dashboard** tab provides an overview of your audit test results performed over time on the devices in your network.

Use the drop-down menus at the top of the tab to select the regime and the date and time of the governance audit to view the results in the tab. Click the **Export** to PDF icon ( ) to produce a PDF report that provides a summary of the regime audit test and a breakdown of the results for each device included in the test.



## **Test Results**

The top of the **Dashboard** tab displays the audit test results for the governance audit you select using the regime and date in the drop-down menu.

#### **Score**

The number in this field is an average of the scores on each device included in the audit. Each device earns a score by comparing the percentage of audit tests that ran successfully on the device to the total number of audit tests. Clicking the score opens the **Run Results** tab, which provides a list of all of the audit tests run on all of the devices included in the audit, including the results.

#### **Failing Devices**

The number of devices that failed the governance audit. Clicking the number of failing devices opens the **Device Scores** tab, which provides a list of the devices that failed the audit test.

#### **Device Count**

The total number of devices included in the governance audit. Clicking the device count opens the **Device Scores** tab, which provides a list of all of the devices included in the audit test.

#### # Failed Tests

The number of tests that failed when run against devices included in the governance audit. Clicking the failed test number opens the **Run Results** tab, which provides a list of the audit tests that failed when run on a device included in the audit.

#### # Tests

The total number of tests run against devices included in the governance audit. Clicking the number of tests opens the **Run Results** tab, which provides a list of all audit tests run on devices included in the audit.

#### **Score Over Time**

The Score Over Time graph shows the results of all of the audit tests performed on your devices for the regime selected in the drop-down menu at the top of the window. This allows you to determine any trends and map your progress towards compliance with a particular regime.

### **Device Scores**

The Device Scores section of the tab displays a table of the devices included in the audit test, details about those devices, and the results of the governance audit on each device.

#### **IP Address**

The IP address of the device tested.

Clicking an address in the IP Address column opens that device in the **Device Details** tab, which provides governance audit result information for that device.

#### Name

The name of the device, configured in the **System Name** field in the **Configure Device** window.

#### **Type**

The specific type (model) of the device.

#### **Family**

The group of devices to which the device belongs, known as the device family in Extreme Management Center.

#### **Device Score**

The percentage of audit tests within the regime with which the device passes compliance. For example, if a device complies with 75 out of 100 audit tests in a regime, the **Device Score** is **75%**.

#### **Verdict**

The result of the governance audit (either **Pass** or **Fail**), based on the Device Score. A device with a score of less than 50% is labeled as **Fail** in the Verdict column, while a score of 50% or above is considered a **Pass**.

#### # Tests

The number of tests included in the governance audit run against the device.

### **Tests Run**

The Tests Run table displays a list of all of the tests included in the regime selected at the top of the window. The section also contains details about each of the audit tests and the action you can take to correct the device in the event that your device fails a test.

Clicking the test name in the **Name** column opens the **Test Details** tab, which provides information about the results of the test on all devices both over time and during a particular governance audit.

#### **Related Information**

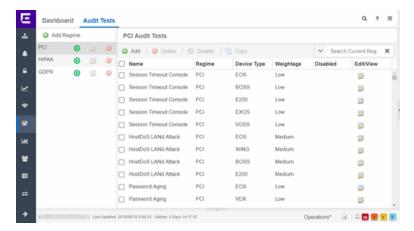
For information on related topics:

- Governance
- Audit Tests

#### Configure Device

# **Audit Tests**

The **Audit Tests** tab displays your governance regimes in the left panel, and the audit tests associated with the selected regime that check for vulnerabilities in your devices in the right panel. The tab also allows you to create your own regimes and audit tests you can add to regimes.



The Audit Test list contains a list of all of the audit tests available in Extreme Management Center, contained within the regulatory and standards regime of which it is a part. Each individual audit test displays the device types on which the test can be run in the **Device Type** column.

Select a regime, audit test, or device type in the Audit Test list to view the details of any audit tests contained in that folder in the Selected Audit Tests table to the right of the tree. Click **Search Current Reg** and begin typing to search within the regime you selected for a specific audit test.

Disable an audit test by selecting it in the right panel and selecting **Disable**. Delete an audit test by clicking it in the right panel and selecting **Delete**.

**NOTE:** Only user-created audit tests or audit tests in user-created regimes can be deleted. Additionally, only user-created regimes can be deleted.

#### Name

This shows the name of the audit test, a test of the configuration of a device to ensure compliance with the best practices of that industry and is nested within the

regime to which the test applies. Expand the audit test folder to see the device types to which that test applies.

#### Regime

This indicates standard or regulation to which you are maintaining compliance. Each regime contains a set of audit tests, specific to a device type. Expand the regime folder to view the tests included as part of the regime.

Selecting a regime opens a list of all of the audit tests in that regime in the selected Audit Tests table to the right of the list. Use the Selected Audit Tests table to select or deselect any of the tests in the regime and then run an audit test using all of the selected tests in the regime on the devices you select to which the tests apply.

#### **Device Type**

The device type displays the type of devices on which you can run the expanded audit test and is the lowest level in the Audit Test list, nested within an audit test.

Selecting device type displays that audit test in the Details table to the right of the Audit Test list. Use the Details table to select or deselect the test and then run an audit test on the devices you select to which the test applies.

Additionally, double-clicking the device type from the left-panel opens the Edit Audit Test window from which you can edit the audit test.

### Weightage

The value in the **Weightage** column of the Selected Audit Tests table indicates the priority of the audit test:

- High
- Medium
- Low

#### Disabled

A checkmark in this column indicates the test is disabled for the regime. When a test is disabled, it is not run when performing a governance audit against a device or a group of devices. To disable or enable an audit test, select the test in the left-panel, right-click the audit test, and select **Disable Audit Test** or **Enable Audit Test**, respectively.

#### Edit/View

Click the button to open the **Edit Audit Test** window.

Select a regime from the left-panel and click the **Run** icon to open the **Run Regime** window, where you select the device against which to run the audit.

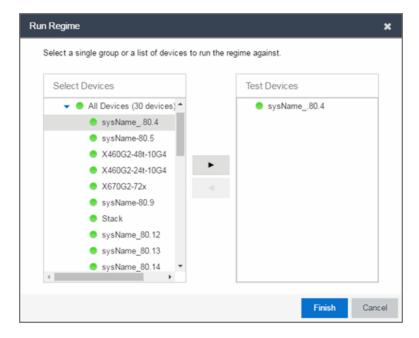
#### **Related Information**

For information on related tabs:

- Governance
- Scheduled Tasks

# **Run Regime**

This window allows you to select the device or devices against which to run the selected audit test. The **Run Regime** window contains all of the devices added to Extreme Management Center.



#### **Select Devices**

Expand the folders and select a single device, multiple devices, or a single device group. Click the right arrow button > to move the devices to the Test Devices list.

#### **Test Devices**

Lists the device(s) or device group the on which the audit test is performed. To remove a member from the list, select the device or device group and click the left

arrow button <.

#### **Right Arrow Button**

Click > to add the device(s) or device group to the Test Devices list.

#### **Left Arrow Button**

Click < to remove the device(s) or device group from the Test Devices list.

#### **Finish Button**

Click the **Finish Test** button to run the selected audit test(s) on the devices selected in the Test Devices list. The progress of the governance audit is displayed in the Operations table.

#### **Related Information**

For information on related tabs:

- Governance
- Scheduler

# **Create/Edit Audit Test**

Use the Audit Test Editor tab of the Create/Edit Audit Tests window to create a new audit test or edit information for an existing audit test. The Audit Test Editor tab in the Create/Edit Audit Test window allows you to indicate the name of the audit test, the regime to which it belongs, the device type to which the test applies, and the weight of the test.

Access the Create Audit Test window on the **Governance** > **Audit Tests** tab by selecting a regime in the left-panel, clicking the **Menu** icon (≡), and selecting **Add** > **Audit Test**.

Access the Edit Audit Test window by selecting an audit test in the left-panel, clicking the **Menu** icon ( $\equiv$ ), and selecting **Edit** > **Audit Test**.

Edit Audit Test Sent / BGP enabled / EXOS

Audit Test Editor

Disable: 

Test Name: BGP enabled

Regime: best 

Device Type: EXOS 
Weight: Medium

Prerequisite Regex: 

Test Conditions: 

Match / Don't Match

Prerequisite Regex: 

Alternate Regex: 2

Alternate Regex: 2

Alternate Regex: 2

Alternate Regex: 3

Test Function

Multi-Verdict

XML: 
X

**NOTE:** Only audit tests in user-created regimes can be edited.

#### Disable

Select the checkbox prevent the audit test from running as part of the regime when a governance audit is performed on your devices.

#### **Test Name**

The name of the audit test. As regimes contain a large number of audit tests, some of which testing similar configurations, ensure the **Test Name** is very specific.

#### Regime

The set of standards or regulations to which the test applies. Extreme Management Center comes with three regimes, PCI, HIPAA, and GDPR. You can create a new regime or edit an existing regime on the **Audit Tests** tab by clicking the **Menu** icon and selecting **Add** or **Edit** > **Regime**.

#### **Device Type**

The type of device being tested. In version 8.2, Extreme Management Center supports multiple Device Types, including **E200**, **EXOS**, **EOS**, **BOSS**, **VOSS**, and **WController**.

#### Weight

The priority of the audit test. Valid selections are **Low**, **Medium**, or **High**.

#### **Prerequisite Match**

Select this checkbox to indicate the regular expression or function audit test must match the configuration file for the audit test to be valid.

### **Prerequisite Regex**

The regular expression that must match the device configuration file for Extreme Management Center to consider the audit test valid.

For example, if an audit test is checking if strong ciphers are selected for SSH configuration, use this field to verify that SSH is enabled.

#### Match

Select this checkbox to indicate the regular expression or function audit test are intended to match the configuration file to be compliant and pass the test. If the checkbox is not selected, any result that does not match the test case is considered compliant and passes the test.

#### Regex

The regular expression against which Extreme Management Center is comparing a device's configuration file.

#### **Alternate Regex**

A second <u>regular expression</u> against which Extreme Management Center is comparing a device's configuration file, in case the **Regex** test fails.

**NOTE:** Using multiple Regex fields allows you to run one audit test against multiple configuration file formats (e.g. ExtremeXOS configuration files use both XML and plain text).

#### **Alternate Regex 2**

A third <u>regular expression</u> against which Extreme Management Center is comparing a device's configuration file, in case the other **Regex** tests fail.

**NOTE:** Using multiple Regex fields allows you to run one audit test against multiple configuration file formats (e.g. ExtremeXOS configuration files use both XML and plain text).

#### **Alternate Regex 3**

A fourth regular expression against which Extreme Management Center is comparing a device's configuration file, in case the other **Regex** tests fail.

**NOTE:** Using multiple Regex fields allows you to run one audit test against multiple configuration file formats (e.g. ExtremeXOS configuration files use both XML and plain text).

#### **Test Function**

A python function you can configure if the audit test requires more complex logic to test a configuration.

#### **Test Function Multi-Verdict**

A python function you can configure to return multiple verdicts. Use this to configure audit tests for wireless controllers with complex configurations.

#### **XML**

Select the button and enter the XML element in the wireless threat data for which the audit test is checking.

#### XML Info

Enter the set of Info elements from the wireless threat XML data for which the audit test is checking.

#### **Supress Alert**

Select this checkbox to indicate the result of the audit test is not factored into the score assigned to the devices included in a governance audit.

#### Loop All

Select this checkbox to indicate the audit test is performed repeatedly against the entire device configuration and the match criteria is applied to the end result of the governance audit. For example, if SSH must be enabled in multiple places on a device, selecting this checkbox requires SSH to be enabled in all places to pass.

#### Match All

Select this checkbox to indicate all instances of the regular expression you are comparing to the device configuration must match for the audit test to pass.

#### **Track Opposite Match**

Select this checkbox if you want the results of the audit test to indicate whether the opposite of the regular expression you are comparing to the device configuration is observed during the governance audit.

#### **Regex Group Anchor**

Select this checkbox to indicate this audit test is the starting point for the regime. Use this checkbox for test chains when collecting data via regex capture groups.

#### **Regulatory Requirement**

The requirement from the standard or regulation that serves as the justification for the audit test.

### **Require Command**

The path to a command on the Extreme Management Center server, if required for the audit test. For example, enter the path to the cracklib-check command for an audit test verifying the strength of cleartext credentials.

#### **Example**

A descriptive example of the configuration for which the audit test is checking.

### Advisory

The reason the audit test is important to the regulation or standard and the procedure to improve the audit test results.

#### **Related Information**

For information on related topics:

- Audit Tests
- Dependent Tests

# **Dependent Tests**

The **Dependent Tests** tab of the **Create/Edit Audit Test** window allows you to select audit tests that must run before the selected audit test runs. To be available as a dependent test, an audit test must be in the same regime and match the device type of the selected audit test.

Access the Create Audit Test window on the **Governance** > **Audit Tests** tab by selecting a regime in the left-panel, clicking the **Menu** icon (**■**), and selecting **Add** > **Audit Test**.

Access the Edit Audit Test window by selecting an audit test in the left-panel, clicking the **Menu** icon ( $\equiv$ ), and selecting **Edit** > **Audit Test**.

Audit Test: test / BGP enabled / EXOS

Audit Test Editor

Dependent Tests

Test Name
BGP enable graceful restart
BGP routerid is a loopback IP
BGP routerid loopback IP has 32-bit mask
Map VLAN name to BGP routerid IP
extract BGP routerid IP

**NOTE:** Only audit tests in user-created regimes can be edited.

#### **Test Name**

The **Test Name** column displays the audit tests in the same regime that also match the device type of the selected audit test.

#### **Dependent Tests**

The audit tests that must run before the selected audit test runs.

#### **Verdict**

Select this checkbox if the dependent audit test must PASS for the selected audit test to run. If the checkbox is not selected, the dependent audit test must FAIL for the selected audit test to run.

### Right Arrow ( → )

Select an audit test from the **Test Name** column and click or double-click the audit test to add it to the **Dependent Tests** list.

## Left Arrow ( → )

Select an audit test from the **Dependent Tests** column and click or double-click the audit test to remove it from the **Dependent Tests** list.

## Up Arrow ( )

If you added multiple audit tests to the **Dependent Tests** column, select an audit test and click to move the audit test up in the order in which the audit tests are run.

# Down Arrow ( , )

If you added multiple audit tests to the **Dependent Tests** column, select an audit test and click to move the audit test down in the order in which the audit tests are run.

#### **Related Information**

For information on related topics:

- Audit Test Editor
- Audit Tests

# How to Add a New Regime

The **Governance** tab provides you with regimes that include predefined audit tests. You can also create your own regimes, composed of audit tests you can

copy from existing regimes, or configure yourself.

To create a new regime:

- 1. Open the **Governance** > **Audit Tests** tab.
- 2. Click the **Menu** icon (**■**) and select **Add** > **Regime**.

The Create Regime window displays.

- 3. Enter a **Regime Name**, describing the overarching standard or regulation against which you are testing compliance.
- 4. Enter a **Description** for the regime, if necessary.
- 5. Select **Test Wireless Events** to include wireless events in the governance audit.

**NOTE:** Because of the number of wireless events potentially stored by Extreme Management Center, wireless events are not included in a governance audit the first time it is run. Once the governance audit is run the first time, older wireless events are moved, so older events are not included in the results.

- 6. Click Save.
- 7. Copy existing audit tests to the new regime, if necessary.
  - a. Right-click the audit test in left-panel and selecting Copy Audit Test.

The Copy Audit Test window displays.

- b. Enter a new name for the audit test, if necessary.
- c. Select the new regime in the **Regime** drop-down menu.
- d. Select the device type to which the audit test applies in the **Device Type** drop-down menu.
- e. Click Copy.
- 8. Create your own audit tests.
  - a. Click the **Menu** icon ( $\equiv$ ) and select **Add** > **Audit Test**.
  - b. Complete the fields in the **Audit Test Editor** tab to test for a device configuration.
  - c. Complete the fields in the **Dependent Tests** tab, if necessary.
  - d. Click Save.

Your custom regime is now available on the **Governance** tab.

#### **Related Information**

For information on related tabs:

- Governance Overview
- Diagnostics

# Third Party Device Support in the Information Governance Engine

#### Introduction

Information Governance Engine (IGE) now provides the framework required to enable writing the audit tests for the non-Extreme devices that can be discovered in Extreme Management Center and Inventory Manager. With this capability you can define your own audit tests for non-Extreme devices.

# **Prerequisite**

Third party devices are identified by their SysOIDs. The user must know the System Object ID (SysOID) of the third-party devices in the network. "1.3.6.1.4.1.9.1.1745" is a sample SysOID display.

# **Steps**

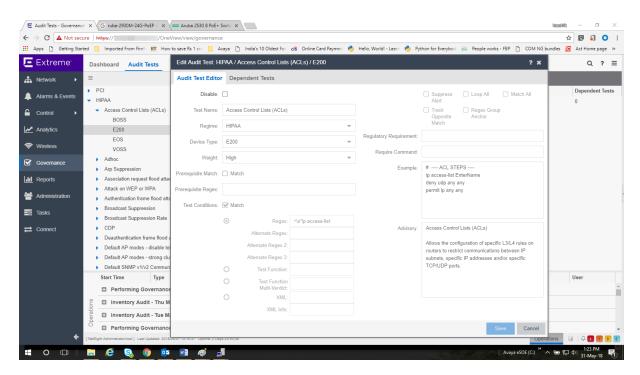
- 1. Login to Extreme Management Center server as a user with write permissions on the installation.
- 2. Edit the following file: <Installation\_ Directory>/GovernanceEngine/thirdPartyDevices.properties
- 3. Follow the instructions given in the file to add SysOIDs. Multiple SysOIDs can be mapped to one user-defined Device Type (e.g. 1.3.6.1.4.1.9.1.1745=XYZ, where 1.3.6.1.4.1.9.1.1745 is the SysOID and XYZ is the device type).
- 4. After defining all the mappings, run the script- "operationsOnThirdparty-properties.sh" present in the same directory. This imports the user defined SysOIDs and Device types into IGE. T\Use the same script to perform operations like read,

- delete and reimport. Instructions and examples of various available arguments display after running the script.
- 5. Log into Extreme Management Center, create new audit tests or copy and edit existing audit tests into a newly created custom regime or an existing regime. When creating/editing audit tests, you are able to select the device types defined above in the Device Type drop-down menu, thereby defining audit tests for the third-party device. Look at the next section for details on how to create new audit tests.
- 6. Run the required regime in the location in which you added the audit tests.

All the audit tests applicable to the 3rd party device run and score displays in the dashboard.

# Adding a new audit test and verifying that IGE audit was run successfully

- 1. Add a new device and verify it is discovered (skip this step if you already have a 3<sup>rd</sup> party device discovered in Extreme Management Center).
  - a. Connect to the Extreme Management Center server: https://<Server IP>:8443.
  - b. Enter your credentials to logi n to the server.
  - c. Access the **Network > Devices** tab.
  - d. Click **Site** in the left-panel drop-down menu.
  - e. Select the World site.
  - f. In the right-panel, right-click and select **Device** > **Add Device**.
  - g. Enter the IP Address of the device, select a profile based on the SNMP profile configured on the device, enter a device nickname, and click **OK**
  - h. Click on the **Operations** tab at the bottom of the window, which indicates the status of the discovery.
- 2. Copy an existing audit test or adding a new audit test in a custom Regime.



- a. Cick on the **Governance** > **Audit Tests** tab.
- b. Right-click the regime and select Add Regime....

The Create Regime window displays.

- c. Enter a **Regime Name** (e.g. Third party), a description of the new regime, and select whether to **Test Wireless Events**.
- d. Click Save.
- e. Click on one the existing regimes (e.g. PCI, HIPPA, or GDPR).
- f. Click Access Control Lists (ACLs).
- g. Right-click a device type (e.g. BOSS, E200, EOS, and VOSS) and select **Copy Audit Test**.

The Copy Audit Test window displays.

- h. Select the **Regime** from the drop-down menu and click **Copy**.
- i. Open the regime to which you copied the test to verify the audit test displays.
- j. Expand the new regime.
- k. Click the Arrow icon to expand the Audit test (e.g., **Access Control Lists** (ACLs)).

I. Right-click the device type and select Edit Audit Test.

The Edit Audit Test window displays.

- m. Change the **Device Type** to the device type the new regime is testing (e.g., **Aruba**, **Cisco**).
- n. Change the **Regex** depending on the device type the new regime is testing (Aruba or Cisco).

#### 3. Run the Regime

a. Right-click your regime and select Run Regime.

The Run Regime window displays.

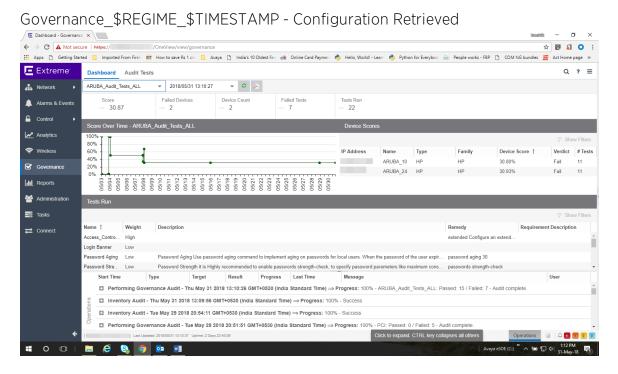
b. Select the devices on which you are running the regime.

A window displays to indicate the regime is running.

- c. Open the **Operations** panel.
- d. Verify the panel displays an **Inventory Audit** entry.
- e. Expand the **Inventory Audit** and verify the devices you selected display.

Extreme Management Center is performing an archive and save on each device.

The event looks similar to the following:



See Sample regex for audit tests for Aruba devices.

See Sample regex for audit tests for Cisco devices.

# Sample regex for audit tests for Aruba devices

The following devices have been tested:

- Aruba 2530 8 PoE+ Switch
- Aruba 2930M 24G PoE

#	Audit tests	Regex
1	Access_Control_Lists_ACLs	^\s*ip access-list
2	Login_Banner	^\s*banner motd .*
3	PasswordStrength	^\s*password complexity
4	Password_Aging	^\s*password configuration aging*

5	Secure_Shell_SSH	^\s*no ip ssh*
6	Simple_Network_Time_ Protocol_SNTP	^\s*sntp
7	SNMPv	^\s*snmp-server community.*
8	SNMP_V_V_Disabled	<snmp-server enable=""></snmp-server>
9	Syslog_Event_Logging	^\s*logging\s\d{1,3}\.\d{1,3}\.\d {1,3}
10	Telnet_Access_Control	^\s*no telnet-server*
11	Web Based Configuration	^\s*no web-management*

# Sample regex for audit tests for Cisco devices

Extreme Networks tested the following devices:

- Cisco IOS (tm) C2950 Software (C2950-I6Q4L2-M), Version 12.1(22) EA2
- Cisco IOS Software, C3750 Software (C3750-IPBASE-M), Version 12.2(35) SE5

#	Audit tests	Regex
1	AuditTest_CISCO_Access Control Lists (ACLs)	^\s*ip access-list
2	AuditTest_CISCO_Broadcast Suppression	^\s*storm-control broadcast
3	AuditTest_CISCO_Web Based Configuration	^\s*ip http server
4	AuditTest_CISCO_Enable password	^\s*enable password
5	AuditTest_CISCO_Exec Timeout	^\s*exec-timeout
6	AuditTest_CISCO_Login Banner	^\s*banner login
7	AuditTest_CISCO_Multicast Suppression	^\s*storm-control multicast
8	AuditTest_CISCO_SNMP v1/v2 Disabled	^\s*snmp-server community\s.* RW
9	AuditTest_CISCO_SNMPv3_No_ Auth_No_Priv	^\s*snmp-server group\s.*\sv3\sauth

10	AuditTest_CISCO_Unicast Suppression	^\s*storm-control unicast
11	AuditTest_CISCO_Password Encryption	^\s*service password-encryption
12	AuditTest_CISCO_Port Security	^\s*switchport port-security
13	AuditTest_CISCO_OSPF Router Authentication	^\s*ip ospf authentication

# **Reports Overview**

Extreme Management CenterReports provide historical and real-time reporting, offering high-level network summary information as well as detailed reports and drill-downs.

From the **Reports** tab, you have three options:

- Reports Select from a catalog of reports, many of which are interactive, which
  allows you to adjust the data and time on which to report. Many include additional
  report features and functionality. Use the Info button i at the top-right of the
  Extreme Management Center page to access detailed information about many of the
  reports.
- Custom Report Create your own <u>custom report</u> by selecting a specific target type (such as Interface, Wireless AP, or Identity and Access end-system) and a statistic based on the selected target. Display options let you display the report as a table or a chart, specify a chart type (column or line), add table titles and chart/axis titles, and assign custom colors to data series inside a chart. Click the Info button i at the top-right of the Extreme Management Center page to access detailed information about custom report options.
- Report Designer Create a <u>custom dashboard report</u>, which is accessible from the Reports tab.

Additionally, the **Menu** icon (≡) at the top of the screen provides links to additional information about your version of Extreme Management Center.

# Requirements

To view all reports on the **Reports** tab, you must be a member of an authorization group assigned full read access capabilities to all of the Extreme Management Center tabs and reports.

To collect data in your Extreme Management Center reports, you must enable statistics and flow collection for your network devices, interfaces, and wireless clients. For instructions, see How to Enable Data Collection.

# **Custom Report**

Use the **Custom Report** tab to help diagnose a target/statistic pair collection problem as well as view specific ranges of data for a known target. It is a historical report with fully selectable parameters including targets, statistics, category, date range, and display options. Choose the report target such as APs, controllers, or interfaces, as well as the statistics to report on, time frames, and more. Display reports either as a chart or table. You can bookmark the reports you create to view at a later time or to allow you to share the report with others. Report data can also be exported to a file in CSV format. For more information, click the **Info** button at the top-right of the **Reports** tab.

# **Report Designer**

The Report Designer lets you create custom dashboard reports by selecting from a list of available ExtremeAnalytics, IAM, Console, and Wireless dashboards, and customizing report components to meet your specific needs.

Once a report is created, it is available from the **Reports** tab.

# **Report Features**

Extreme Management Center reports include the following features (depending on the report selected):

- Hover Over for Info Hover over a pie section to display the name of the segment, the percentage represented by the segment and the number of elements. For some reports, clicking on a pie section opens a filtered end-systems grid for more detailed information.
- **Drill-down for Details** Link to summary reports containing more detailed information. For example, in the Controller Summary report, clicking on a controller shows a detailed report for that controller over time.
- Interactive Tables Manipulate table data in several ways to customize the view for your own needs.
- Interactive Charts Use data-point rollovers for quick information on chart data. For example, in the Controller Summary report, rolling over the value reported for Bandwidth provides additional bandwidth statistics over time.

- Sparkline Charts View network trends in dense, succinct charts that present report data in an easy to read, condensed format. This provides you with a quick way to catch possible problem areas that you can investigate further. Rollover charts for additional information.
- CSV Export — Save report data to a file in CSV format to provide report data in table form.

#### **Related Information**

Report Designer

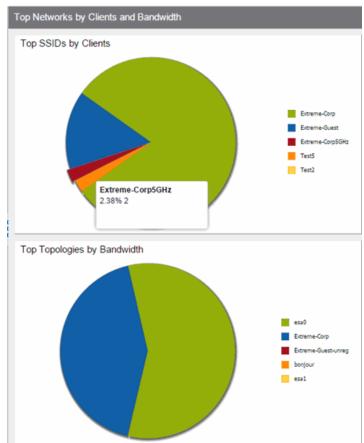
# **Reports Features**

Extreme Management Center Reports provide historical and real-time reporting, offering high-level network summary information as well as detailed reports and drill-downs.

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• **Drill-down for Details** — Link to summary reports containing more detailed information. For example, in the Controller Summary report, clicking on a controller shows a detailed report for that controller over time.



- Interactive Tables Manipulate table data in several ways to customize the view for your own needs:
  - Click on the column headings to **perform an ascending or descending sort** on the column data.
  - **Hide or display different columns** by clicking on a column heading drop-down arrow and selecting the column options from the menu.
  - Filter, sort, and search the data in each column in the table.



• Interactive Charts — Use data-point rollovers for quick information on chart data. For example, in the Controller Summary report, rolling over the value reported for Bandwidth provides additional bandwidth statistics over time.



• Sparkline Charts — View network trends in dense, succinct charts that present report data in an easy to read, condensed format. This provides you with a quick way to catch possible problem areas that you can investigate further. Rollover charts for additional information.



• CSV Export ■ — Save report data to a file in CSV format to provide report data in table form.

#### **Related Information**

ExtremeAnalytics tab

# **Reports Catalog**

Extreme Management Center Reports provide historical and real-time reporting, offering high-level network summary information as well as detailed reports and drill-downs.

Select from a catalog of reports, many of which are interactive, allowing you to adjust the data and time on which to report. See below for a description of each report and a section on helpful report features and functionality. Use the **Info** button i at the top-right of the Extreme Management Center page to access detailed information about many of the reports.

# **Reports Catalog**

The Reports catalog lets you select a report from the following report types:

- Access Control Provides an overview of end-system connection information. You can also see these reports and others on the Control tab.
- Access Control Health Provides reports on end-system assessment and state information. In the Risk Level pie chart, click on a pie section to open a filtered end-system grid for more detailed information about end-systems at that risk level.
- Access Control System Provides a report of the top ten end-systems by engine.
- Application Analytics These reports provide visibility into the applications on your network and who's using those applications.
- Console The NMS Dashboard report provides summary NMS data including top 5 switch, interface, and host statistics as well as important Wireless data. Host data is collected from network devices that support the Host Resource MIB, such as Extreme Management Center engines, Linux systems, and Windows PCs. For more information, click the Info button (1) at the top-right of the Reports tab.
- Data Center Manager The DCM reports provide an overview of all virtual machines on the network broken down into VM distribution per Identity and Access profile, Operating System, Switch, and Hypervisor technology. They also provide table reports with detailed information on all VMs. For each supported Hypervisor technology, sub-reports provide more in-depth data.
- **Device** The Device reports provide information on device alarms, device archives (archive events and details), device availability, down devices, inventory summary

(including archive distribution, devices backed up, database properties, scheduled events, asset tracking information, and the ability to track the changes made to a specific device), top devices by IPv6 traffic, top hosts by resource (memory, CPU, and disk usage), top switches by power (percent usage and consumption in watts), and top switches by resource (CPU and physical memory).

- Interface These reports present information on your top interfaces by active flows, bandwidth, bandwidth summary, least availability, POE usage, and utilization.
- OpenScape The OpenScape LIA (Location and Identity Assurance) report
  provides an overview of all OpenScape phones on the network categorized by
  phone count, phone type, phone software version, and phone distribution by access
  switch, as well as a list of phone information by MAC address.
- **Policy** Provides a policy rule hit summary report showing top services and roles by rule hits.
- Server These reports provide data on the Extreme Management Center server, including the Event Log, CPU and heap memory utilization, and disk access information. The information in the Console Event Log report is the same as the Alarms and Events tab. For more information on using this report, see the "Alarms and Events" Help topic.
- Wireless A collection of summary reports providing information on your wireless network components, including reports for AP groups, APs, clients, controllers, and mobility zones. Wireless reports also provide data on wireless components ranked by bandwidth and clients, such as top APs by bandwidth, top clients by bandwidth, and top controllers by clients, as well as reports on APs and controllers that are down. For convenience, you can also view some of these reports from the Wireless tab.
- PDF Reports Generate summary reports of your current network configuration in PDF format including a Console Report, Network Status Summary, Inventory Report, Identity and Access Summary, and Wireless Configuration Report. You can save these reports or send them to other users in the organization.

#### **Related Information**

ExtremeAnalytics

# **Report Designer Overview**

The Report Designer lets you <u>create</u> and <u>modify</u> custom reports by selecting from a list of available Analytics, Control, Console, and Wireless dashboards (system reports), and customizing the report <u>component</u> panels to meet your specific needs. The Report Designer also lets you create a new report based on individually selected components, or <u>delete</u> a customized report. Once a report is created, it is available from the report catalog in the **Reports** tab.

The Report Designer can be accessed from the **Reports** tab. In order to use the Report Designer, you must be a member of an authorization group that is assigned the Extreme Management Center OneView > Access OneView and NetSight OneView > Access OneView Administration capabilities.

# **Creating a Report**

There are two ways to create a report. You can create a report by customizing an existing system report or by creating a new report based on a selection of individual components.

# **Customize a System Report**

Once you change a system report, the new, customized report replaces the original report in the **Reports** tab and all other places in Extreme Management Center where that report is used.

# **Create a New Report**

You can create new reports and add them to your system reports and customized reports on the **Reports** tab. Use the tools in the Report Designer to choose the design and layout, as well as which components are included.

# **Modifying a Report**

You can change a report's components and delete panels, but you cannot add new panels. If you want to add new panels, you must create a new report.

### **Deleting a Report**

You can delete a customized system report from the My Reports section in the Report Designer. This also deletes the customized report from the **Reports** tab, and replaces it with the original system report. The original report is available again from the System Reports section in the Report Designer.

You can delete a new report from the My Reports section in the Report Designer. This also deletes the new report from the **Reports** tab.

### **Custom Components**

When you create an Advanced Browser report in the ExtremeAnalytics Browser, you can save it to the Report Designer to use as a custom component. The custom component uses the target, statistic, start time, and search criteria you defined in the Advanced Browser report.

Custom components are listed in the My Components section of the Report Designer. They are available for selection from the **Component** drop-down menu in the Applications Browser section when you customize a system report or create a new report.

#### **Related Information**

ExtremeAnalytics

# How to Create a New Report Using the Report Designer

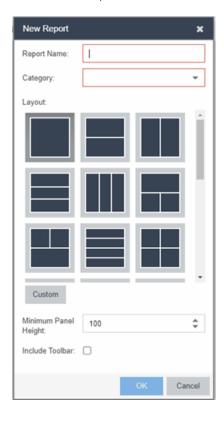
The Report Designer lets you <u>create</u> custom reports by selecting from a list of available Analytics, Control, Console, and Wireless dashboards (system reports), and customizing the report component panels to meet your specific needs. The Report Designer can be accessed from the **Reports** tab. The Report Designer also lets you create a new report based on individually selected components. Once a report is created, it is available from the report catalog in the **Reports** tab.

In order to use the Report Designer, you must be a member of an authorization group that is assigned the Extreme Management Center OneView > Access OneView and NetSight OneView > Access OneView Administration capabilities.

### **Creating a New Report**

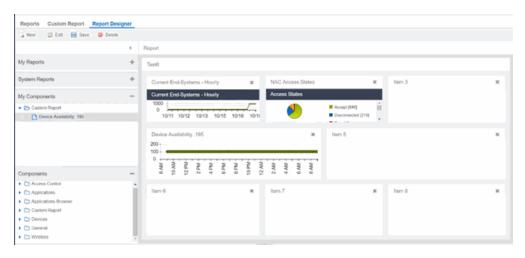
Use the following steps to create a new report. The new report is added to the **Reports** tab.

- 1. Select the **Reports > Report Designer** tab.
- 2. Click on the **New** button **.** The New Report window opens. Use this window to define the report characteristics.



- 3. Enter a **Report Name**. Use an easy to recognize name in the **Reports** tab.
- 4. Select a **Category** for the report from the drop-down menu or enter a category in the Category box. This allows you to group your report within an existing report category (in the **Reports** tab) or create a new category.
- 5. Select from the **Layout** options to determine the number of reports that are displayed in each row and column of your dashboard.

- 6. Select the Minimum Panel Height from the drop-down menu.
- 7. Click the **Include Toolbar** box to add the tool bar to your dashboard.
- 8. Click the **OK** button. The empty layout format displays in a new tab.
- 9. Drag and drop the components from the left panel that you want displayed in the dashboard.
- 10. Once in place, the components are a live preview of the data.



11. Click **Save**. The new report is now listed in the **Reports** tab under the appropriate category.

#### **Related Information**

ExtremeAnalytics tab

### How to Modify a Report Using the Report Designer

You can change a report's components and delete panels, but you cannot add new panels. If you want to add new panels, you must create a new report.

- 1. Select the **Reports** tab and then select the **Report Designer**.
- 2. In the My Reports section, select the report you want to modify. The report displays in the right panel for editing.
- 3. Use the **Component** drop-down menu to change a component in a panel, or click the **Delete** button to delete a panel.

4. Click the **Save** button. The report populates with data and displays in a new tab. This allows you to preview how the customized report looks.

The new report is now listed in the **Reports** tab under the appropriate category.

#### **Related Information**

For information on related topics:

- Report Designer
- Reports

# How to Customize a Report Using the Report Designer

The Report Designer lets you create custom reports by selecting from a list of available Analytics, Control, Console, and Wireless dashboards (system reports), and customizing the report component panels to meet your specific needs. The **Report Designer** also lets you create a new report based on individually selected components. Once a report is created, it is available from the report catalog in the **Reports** tab.

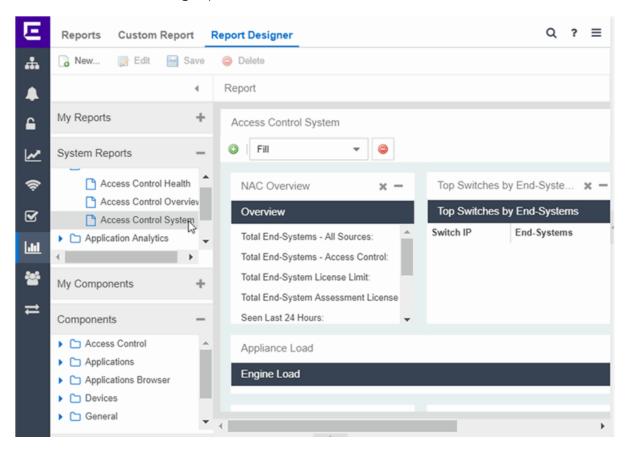
The Report Designer can be accessed from the **Reports** tab. In order to use the Report Designer, you must be a member of an authorization group that is assigned the Extreme Management Center OneView > Access OneView and NetSight OneView > Access OneView Administration capabilities.

### **Customizing a System Report**

Use the following steps to customize an existing system report. The customized report replaces the original report in the **Reports** tab and all other places in Extreme Management Center where that report is used.

For example, you want to delete some of the dashboard panels and change some of the dashboard components in the Access Control System report.

- 1. Select the **Reports** tab in Extreme Management Center and then select the **Report Designer**.
- 2. Select the system report you want to customize in the System Reports section. In the example below, Access Control > Access Control System report is selected. (Use the scroll bar to view the complete list of available reports.) The report becomes available to edit in the right panel.



- 3. Change the report:
  - a. Drag and drop the components that you want displayed in the dashboard.
  - b. Once in place, the components are a live preview of the data.
- 4. Once you have finished making changes to the report, click the **Save** button. The report is populated with data and displayed in a new tab as a way to preview the report. The name of the customized report is added to the My Reports section.

The custom system report is available in the Reports catalog and replaces the original system report. If you delete the customized system report, the report changes back to the original system report.

### **Related Information**

• Reports Catalog

### **Custom Components in Report Designer**

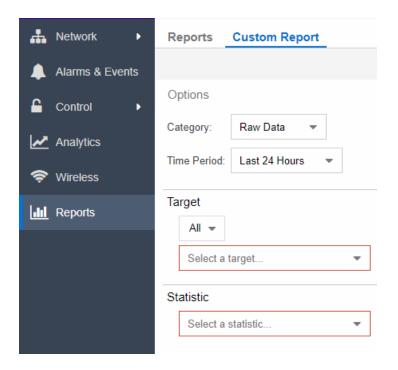
When you create an Advanced Browser report in the ExtremeAnalytics Browser, you can save it to the **Report Designer** to use as a custom component. The custom component uses the target, statistic, start time, and search criteria you defined in the Advanced Browser report.

Custom components are listed in the My Components section in the left-panel of the Report Designer. They are available for selection from the **Component** dropdown menu in the Applications Browser section when you customize a system report or create a new report.

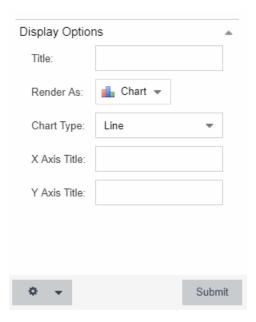
### **Create a New Component**

You can create new components from the **Reports > Custom Reports** tab.

The left-panel options allow you to choose the category and duration of the data captured in the component. You can also choose the target for which the data will be displayed, and which statistical data will be displayed.



- 1. Select a **Category** from the drop-down menu. Options include **Raw Data**, **Hourly**, **Daily**, **Weekly**, and **Monthly**.
- Choose the Time Period for the data to be displayed. Options include Last 24 Hours, Yesterday, Last 3 Days, Last Week, Last 2 Weeks, Last Month, Last 3 Months, Last 6 Months, Last Year, or Custom. If you select a custom time period, you can choose your start and end times for the duration of the data.
- 3. Select the **Target** type from the drop-down menu. Then select the specific target from the **Select a target** drop-down menu.
- 4. Select the **Statistic** you want to display from the drop-down menu.
- 5. Enter your **Display Options** to design your chart. You can choose to render the data as a chart or grid.



- 6. Click Submit.
- 7. Click the **Gear** button ( ) in the bottom left corner and choose from the drop-down menu:
  - a. ( save ) Save to Report Designer If you choose this option, you can use the component in a new or custom report.
  - b. (1) Export to CSV
  - c. (🗟) Bookmark
- 8. Enter a name for your component.

### **Related Information**

For information on related topics:

• Reports

### **Administration**

Extreme Management Center's **Administration** tab provides diagnostic reports and tools to monitor, maintain, and troubleshoot the application and its components.

The **Menu** icon (≡) at the top of the screen provides links to additional information about your version of Extreme Management Center.

To view the diagnostic reports and schedules in the **Administration** tab, you must be a member of an authorization group assigned the OneView > Access OneView and OneView > Access OneView Administration capabilities. For additional information about configuring user capabilities, see Users.

This Help topic provides information on the following sub-tabs:

- Profiles
- Users
- Server Information
- Certificates
- Options
- Backup/Restore
- Diagnostics
- Vendor Profiles
- Client API Access

### **Profiles**

The **Profiles** tab allows you to establish access to the devices on your network by creating identities used for authentication when performing SNMP queries and sets. Extreme Management Center supports authentication to devices using SNMPv1, SNMPv2 and SNMPv3. When device models are created in the database, you can accept the default profile or assign a specific Profile to describe a set of access Credentials used for authentication at each level of access in the device. (When first installed, Extreme Management Center's default profile uses an SNMPv1 credential that provides Read, Write and Max

Access privileges.) The specific profile used depends on the protocol that is supported in a device and the credentials required to gain access.

### **Users**

The **Users** tab allows you to create the authorization groups that define the access privileges (called Capabilities) assigned to authenticated users. When a user successfully authenticates, they are assigned membership in an authorization group that grants specific capabilities in the application.

The **Users** tab is also where you define the method used to authenticate users who are attempting to launch Extreme Management Center. There are three authentication methods available: OS Authentication (the default), LDAP Authentication, and RADIUS Authentication.

### **Server Information**

The **Server Information** tab allows you to view and manage current client connections and Extreme Management Center locks.

### **Certificates**

The **Certificates** tab provides a central location for managing the Extreme Management Center server certificate.

From this tab you can:

- Update the Extreme Management Center <u>server certificate</u> by replacing the server private key and certificate.
- View and change the <u>client trust mode</u> that specifies how Extreme Management Center clients handles a server certificate.
- View and change the <u>server trust mode</u> that specifies how servers handles certificates from other servers.

### **Options**

Extreme Management Center options allow you to configure the behavior of Extreme Management Center. These options apply across all Extreme Management Center applications. In the **Options** tab (**Administration > Options**), the right-panel view changes depending on what you select in the left-panel tree.

### Information on the following options:

- Access Control Options
- Alarm Options
- Alarm/Event Logs and Table Options
- Compass Options
- Database Backup Options
- Device Terminal Options
- Event Analyzer Options
- ExtremeNetworks.com Updates Options
- FlexView Options
- Governance Options
- Impact Analysis Options
- Inventory Manager Options
- Extreme Management Center Options
- Extreme Management Center Collector Options
- Extreme Management Center Engine Options
- Extreme Management Center Server Health Options
- Name Resolution Options
- NetFlow Options
- Network Monitor Cache Options
- Policy Options
- SMTP Email Options
- SNMP Options

- Site Options
- Status Polling Options
- Syslog Options
- TopN Collector Options
- Trap Options
- Web Server Options
- Wireless Manager Options
- ZTP+ Options

### **Backup/Restore**

The **Backup/Restore** tab allows you to perform database backups and a restore operation for legacy backups as well as configure the URL and password for the database.

### **Diagnostics**

The **Diagnostics** tab provides three levels of information: Basic, Advanced, and Diagnostic. Use the Level menu at the top-left of the page to select the desired report level.

- Basic Level This level provides basic administrative reports to help you monitor
  and troubleshoot your network. It provides a Server Licenses report that displays all
  server licenses and allows you to add a license and allows you to export end system
  events for a particular date range in a log file.
- Advanced Level This level includes all Basic administrative reports as well as
  additional Advanced reports with more detailed information for debugging
  problems. Beta features can also be enabled from the Advanced level. For additional
  information on beta features, please contact Extreme Networks Support.
- Diagnostic Level This level includes all Basic and Advanced reports as well as access to the Northbound Interface. Additionally, Diagnostic provides access to the following diagnostic actions:
  - Save Diagnostic Information Saves the administrative report data to log files, and the statistic and target information to CSV files, so that you can save and review the information for debugging purposes. The information is saved to <install directory>/appdata/OneView/RptStatus/ as a zip file, with the date

as part of the file name. Unzip the file to view the log files and CSV files. You can view the save operation progress in the Server Log report (located on the Administration tab under the Server section). When the Save operation is complete, an event is sent to the Console Event log with the full path to the diagnostic zip file.

- Diagnostic Levels Lets you enable different levels of logging for specific Extreme Management Center functionality, and view the debug information in the Server Log report (located on the Administration tab under the Server section) or in the
  - <install directory>/appdata/logs/server.log file on the Extreme Management Center Server. By default, error and informational data is logged to the log file, with a new file created each day. You can set the diagnostic level to Verbose to collect additional data that is presented in an easy-to-read format. Note that the Informational and Verbose settings create large log files and may impact system performance.
    - Off Turns off all diagnostic logging.
    - Default emc.xml Value Sets the level to the level specified in the emc.xml file.
    - Critical Records only Error events.
    - Warning Records Warning and Error events.
    - Informational Records Warning, Error, and Info events.
    - Verbose Records debug information in addition to Warning, Error, and Info events.
- Clean OneView Data Tables Cleans all aggregated report data from the Extreme Management Center reporting database. This allows you to restart your database, if required for problem resolution. The operation removes all data from the following database tables:
  - rpt default raw
  - rpt default hour
  - rpt default day
  - rpt\_default\_week
  - rpt\_default\_month

### **Vendor Profiles**

The <u>Vendor Profiles tab</u> allows you to edit configurations for device types. You can enter additional information about the device type to help identify it in Extreme Management Center.

Vendor Profiles are a beta feature and are only available by selecting **Enable**Beta Features on the Administration > <u>Diagnostics tab</u>.

### **Client API Access**

The <u>Client API Access tab</u> allows you to add access to the Extreme Management Center <u>Northbound Interface</u> API from third-party applications.

### **Related Information**

For information on the other Extreme Management Center tabs:

- Alarms and Events
- Devices
- Reports
- Wireless

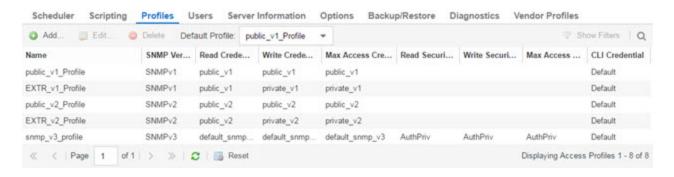
### **Profiles**

Extreme Management Center applications access devices in order to control certain device functions and retrieve information for device properties views, FlexViews and periodic polling. Use this tab to create the authentication credentials used to manage access to your devices through SNMP and CLI (command line interface), and the profiles that use those credentials for various access levels. Profiles are then mapped to specific devices on your network.

- Credentials Credentials define the authentication values (for example, user names and passwords) used to access your network devices.
  - SNMP Credentials provide support for device management using SNMP.
  - CLI Credentials provide support for device management using the CLI.
- <u>Profiles</u> Profiles are assigned to device models in the Extreme Management Center database. They identify the credentials used for the various access levels when communicating with the device.
- <u>Device Mapping</u> Allows you to map the profiles you create to Authorization Groups on devices.

Managing device access using credentials and profiles consists of creating your credentials, creating the profiles that uses those credentials, and then mapping the profiles to Authorization Groups on devices.

### **Profiles Section**



#### **Default Profile**

This drop-down menu lets you specify a profile used by default to access a device.

#### ID

This column, hidden by default, displays a unique numeric identifier for the profile.

#### Name

This is the name assigned when the profile is created. The public\_v1\_Profile is automatically created during Extreme Management Center installation and cannot be deleted.

### **SNMP Version**

This is the SNMP protocol version for the profile. Profiles can be configured for SNMPv1, SNMPv2c, or as SNMPv3.

### Read, Write, Max Access Credential

When the **Version** is SNMPv1 or SNMPv2c, the Read, Write, and Max Access columns in the table contain the Community Name for each access level. When the **Version** is SNMPv3, the Read, Write, and Max Access columns in the table contain the credential specified for each access level.

### Read, Write, Max Access Security Level

When the **Version** is SNMPv3, these columns contain the security level specified for each access credential. When the **Version** is SNMPv1 or SNMPv2c, these columns do not apply.

### **CLI Credential**

The CLI credential specified for the profile.

#### **Add Button**

Opens the <u>Add/Edit Profile window</u> where you can select the SNMP version and define the profile name and passwords/community names used by the profile.

#### **Edit Button**

Opens the <u>Add/Edit Profile window</u> where you can modify the SNMP version and passwords/community names used by a selected profile.

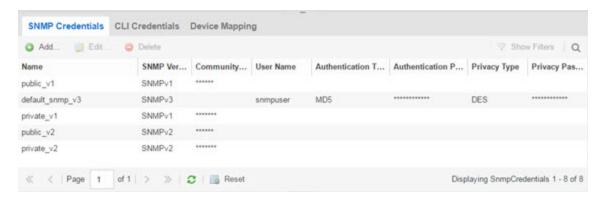
#### **Delete Button**

Removes the selected Profile from the Device Access Profiles table. You cannot delete the profile currently selected to be the **Default Profile**.

### **SNMP Credentials Subtab**

This tab lists all of the SNMP credentials created in the Extreme Management Center database. The public v1 credential is automatically created during

installation and cannot be deleted.



#### ID

This column, hidden by default, displays a unique numeric identifier for the SNMP credentials.

#### Name

This column lists names assigned to credentials created in the Extreme Management Center database.

### **SNMP Version**

This is the SNMP protocol version for the credential. Credentials can be configured for SNMPv1, SNMPv2c, or as SNMPv3.

### **Community Name**

For SNMPv1 or SNMPv2c credentials, this is the Community Name used for device access.

#### **User Name**

For SNMPv3 credentials, this is the User Name used for device access.

### Authentication Password/Authentication Type, Privacy Password/Privacy Type

For SNMPv3 credentials, these columns show the authentication protocol (None, MD5, or SHA) and privacy protocol (None or DES) and passwords used by the credential.

#### **Add Button**

Opens the <u>Add/Edit SNMP Credential window</u> where you can define new SNMP credentials.

#### **Edit Button**

Opens the <u>Add/Edit Credential window</u> where you can modify a credential selected from the SNMP Credentials table.

#### **Delete Button**

Removes a selected credential from the SNMP Credentials table.

### **CLI Credentials Subtab**

This tab lists all of the CLI credentials created in the Extreme Management Center database. The Default and <No Access> credentials are created automatically during installation and cannot be deleted.



### **Description**

A description of the CLI credential.

### **User Name**

The Username used for device access.

### **Type**

The communication protocol used for the connection (SSH or Telnet).

### **Login Password**

The password required to start a CLI session.

#### **Enable Password**

The password required to enter Enable mode in a CLI session.

#### **Configuration Password**

The password required to enter Configure mode in a CLI session.

### **Add Button**

Opens the <u>Add/Edit CLI Credential window</u> where you can define a new CLI credential.

#### **Edit Button**

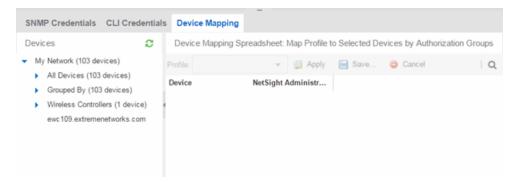
Opens the <u>Add/Edit CLI Credential window</u> where you can modify a CLI credential selected from the CLI Credentials table.

#### **Delete Button**

Removes a selected credential from the CLI Credentials table.

### **Device Mapping Subtab**

This tab lets you define the specific Profiles to apply to users in each Authorization Group when communicating with network devices. The tab contains a device tree in the left panel where you select devices, and a table in the right panel that lists the current device profile assignments.



#### **Device Tree**

The left panel contains a device tree, where you select a device or device group to view or configure.

### **Profile/Device Mapping Table**

This table lists all of the selected devices and shows a column for the **NetSight** (Extreme Management Center) Administrator Group and each Authorization Group you defined. The NetSight Administrator column shows the profile used by the Extreme Management Center Administrator group. The Profile listed/selected for each Authorization Group column used by that group when communicating with the associated device and, as a result, defines the level of access granted to users that are members of that Authorization Group.

Select a **Profile** from the drop-down menu, click the authorization groups to which you want to apply the profile, and click **Apply**.

### Apply Button P Apply

Sets the profile selected in the **Profile** drop-down menu as the profile for the Authorization Groups selected in the table.

Save Button 🗎 Save...

Saves your changes on the device or devices selected.

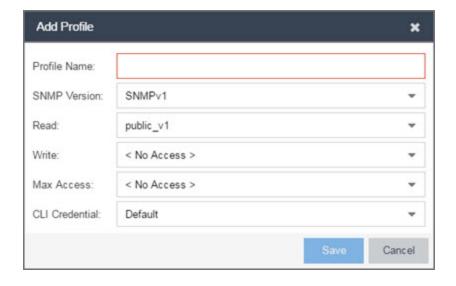
Cancel Button © Cancel

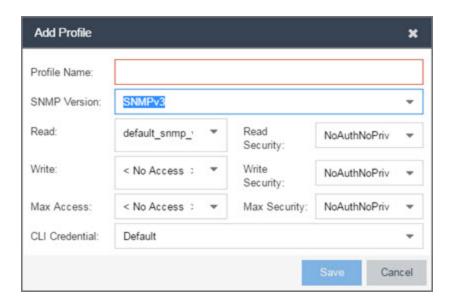
Discards your unsaved changes.

## **Add/Edit Profile Window**

This window lets you select the SNMP and CLI Credentials for a new profile or modify the credentials for an existing profile.

**NOTE:** When configuring profiles for ExtremeWireless Controllers, ensure the controllers are discovered using an SNMPv2c or SNMPv3 profile. This profile must also contain SSH CLI credentials for the controller. Wireless Manager uses the controller's CLI to retrieve required information and to configure managed controllers.





#### **Profile Name**

A unique name (up to 32 characters) assigned to this profile.

When editing an existing profile, you can select a profile from the table to modify its settings. However, you cannot change the name of an existing profile.

#### **SNMP Version**

This is the SNMP protocol version for the profile. Profiles can be configured for SNMPv1, SNMPv2c, or as SNMPv3. When either SNMPv1 or SNMPv2c is selected, the editor provides fields where you can configure access levels using Community Names. With SNMPv3 selected, you can configure access levels using Credentials and Security Levels.

### Read, Write, Max Access

### SNMPv1, SNMPv2c

Select the SNMP Credential used for the Read, Write, Max Access. These fields define the community names used for these levels of access. You can also select **New** to open the Add/Edit SNMP Credential window.

- Read This Community Name is used for *get* operations.
- Write This Community Name is used for set operations.
- Max Access This Community Name is used for *set* operations that require administrative access, such as changing community names.

#### SNMPv3

Select the SNMP Credential used for the Read, Write, Max Access levels, defined by Credentials and Security Level:

#### Credentials

Credential Names are assigned to each of the three SNMPv3 access levels used for the Read, Write and Max Access operations. You can also select **New** to open the Add/Edit SNMP Credential window.

- Read used for read operations (*gets*).
- Write used for write operations (sets).
- Max Access used for write operations (set) that require administrative access.

### **Security Level**

Each access level can be assigned a security level:

- AuthPriv Highest security level requiring authentication and privacy (encrypted information).
- AuthNoPriv Requires authentication, but unencrypted information.
- NoAuthNoPriv Neither authentication nor privacy required.

### **CLI Credential**

Use the drop-down menu to select the CLI Credential for this profile. CLI credentials provide support for device management using the command line interface (CLI). You can also select **New** to open the <u>Add/Edit CLI Credential window</u>.

### Add/Edit SNMP Credential Window

This window lets you define or edit the names and community names/passwords for SNMP credentials.





### **Credential Name**

A unique name (up to 32 characters) assigned to this access credential. You can define a new credential or select a name from the table to modify settings for an existing credential. You cannot edit the name of an existing credential.

### **SNMP Version**

This is the SNMP protocol version for the credential. Credentials can be configured for SNMPv1, SNMPv2, or as SNMPv3. When either SNMPv1 or SNMPv2 is selected, the window provides fields where you can configure access levels using Community

Names. With SNMPv3 selected, you can configure access levels using Authentication and Privacy Types.

### **Community Name**

For SNMPv1 or SNMPv2 credentials, this is the Community Name used for device access.

#### **User Name**

For SNMPv3 credentials, this is the User Name used for device access.

### **Authentication Type**

For SNMPv3 credentials, select MD5, SHA1, or None, from this drop-down menu.

#### **Authentication Password**

This is the password (between 1 and 64 characters in length) used to determine Authentication. If an existing password is changed and the credential is currently used with a profile applied to one or more devices, a confirmation dialog is opened to determine how the changes are handled. You are asked if you want to change the password on the device(s). You can then select the devices where the password is changed and, if this user is a valid user on the device(s), then the new password is set on the device. Select the **Eye** icon to display your password.

### **Privacy Type**

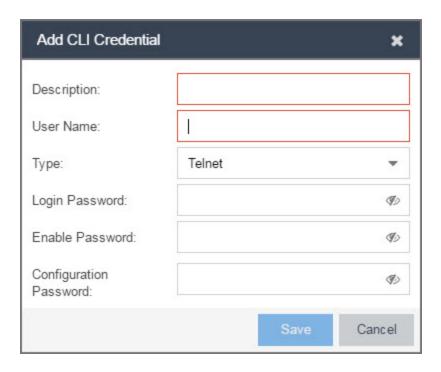
For SNMPv3 credentials, select **DES** or **None** from this drop-down menu.

#### **Privacy Password**

This is the password (between 1 and 64 characters in length) used to determine Privacy. If an existing password is changed and the credential is currently used with a profile applied to one or more devices, a confirmation dialog is opened to determine how the changes are handled. You are asked if you want to change the password on the device(s). You can then select the devices where the password is changed and, if this user is a valid user on the device(s), then the new password is set on the device. Select the **Eye** icon to display your password.

### **Add/Edit CLI Credential Window**

This window lets you define or edit the user name and passwords for a CLI credential.



### **Description**

A description of the credential.

#### **User Name**

The User name used for device access.

#### **Type**

The communication protocol used for the connection (SSH or Telnet).

### **Passwords**

The passwords used to determine different levels of access to the device:

- Login The password required to start a CLI session. Select the **Eye** icon to display your password.
- Enable The password for entering Enable mode. Select the **Eye** icon to display your password.
- Configuration The password for entering Configure mode. Select the **Eye** icon to display your password.

**NOTE:** When configuring CLI Credentials for ExtremeWireless Controllers, you must add the username and password Login credentials for the controller to this Add/Edit Credential window in order for Wireless Manager to properly connect (SSH) to the controller and read device configuration data. However, the Login password must be added to the Configuration password field instead of the Login password field. The username and Configuration password specified here must match the username and Login password configured on the controller.

### **Related Information**

For information on related windows:

- Users/Groups Tab
- Site Tab

### **Vendor Profiles**

Use the **Vendor Profiles** tab to add new device families to Extreme Management Center, which includes any element of the device family: Company, Vendor, Subfamily, and Device Types. With the addition of properties for the new device family, the elements determine the reports available for the device in its DeviceView, the FlexView filters available for the device, and the scripts that apply to the device.

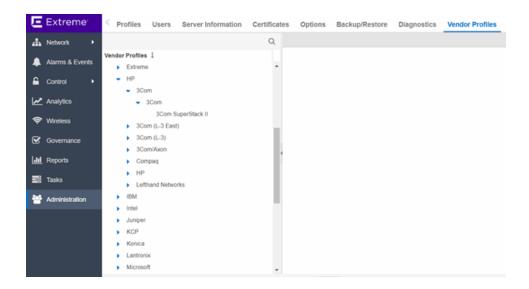
Vendor Profiles are a beta feature. To enable vendor profile functionality, contact Extreme Networks' Global Technical Assistance Center (GTAC).

**IMPORTANT:** Only make changes to this tab if you are an expert user. Incorrectly configuring this tab causes significant adverse effects in Extreme Management Center and may require you to reinstall.

> To remove all user-defined Vendor Profile configurations and restore the default system configurations, click the **Restore to Defaults** button on the **Administration** > Diagnostics > System > Vendor Profile Cache tab.

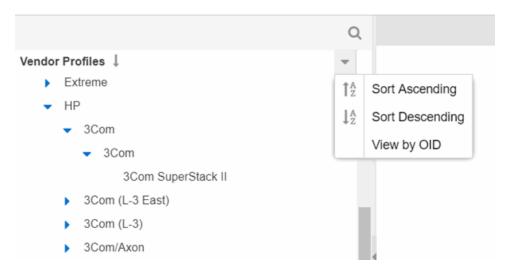
The Vendor Profiles tab is organized into two panels. The left panel contains a list of vendors and companies that manufacture networking devices. Nested within the company folder, if a device is part of a series of devices (known in Extreme Management Center as a device family), are folders for each device family. Within the device family folder are the individual device types that are a part of that device family. The device family is further defined by device subfamily. Any properties defined at the company or device family level also apply to the devices within that folder, however you can overwrite the default configurations by changing a device family or individual device.

The right panel contains the vendor profile for the vendor, company, device family, or device type you select in the left panel.



### **Vendor Profiles List**

The left-panel of the **Vendor Profiles** tab contains a list of device vendors, displayed in alphabetical order. Click the drop-down menu in the left-panel Vendor Profiles field to display the following options:



### Sort Ascending

Displays the vendors in alphabetical order, from A to Z. This is the default sort option.

### Sort Descending

Displays the vendors in reverse alphabetical order, from Z to A.

### View by OID / View by text

Toggles between company Object Identifier and text in the left-panel

For those vendors with multiple products listed in Extreme Management Center, click the arrow icon beside the vendor name, company, or subfamily to display additional options related to that vendor. If the vendor's products are organized into product "families" or groups of products of the same type, the product family displays when expanding a vendor. Expanding the product family or a vendor with no product family displays individual devices for that vendor.

Clicking the View by OID option in the Vendor Profiles field drop-down menu displays the vendor Object Identifier for the companies and devices in the left-panel tree:



Clicking the View by text option in the Vendor Profiles field drop-down menu displays the companies and devices as text in the left-panel tree.

Select a vendor, product family, or product to open the vendor profile details in the right-panel.

### **Vendor Profile Details**

The right-panel of the **Vendor Profiles** tab displays properties related to the vendor, device family, or device selected in the left-panel Vendor Profiles list.

The right-panel only shows the Properties which have specific settings. Properties not displayed for the Device Type are either not applicable, or the Vendor Profile could be using the setting from the Device Type's Subfamily, Family, Company or Vendor.

The configuration of these fields determines how Extreme Management Center displays the element selected in the left-panel. Additionally, Extreme Management Center uses this information to determine the reports, filters, and scripts that apply to a device. It may be necessary to add a Property to a certain Device Type to configure it in Extreme Management Center.

### **Related Information**

For information on related windows:

- Users/Groups Tab
- Site Tab

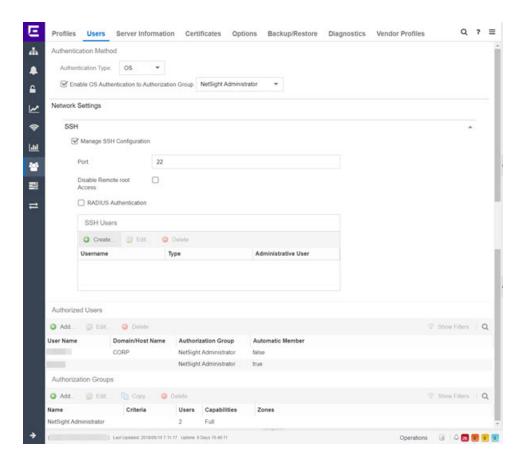
### **Users**

Use the **Users** tab to create the authorization groups that define the access privileges (called *Capabilities*) to specific Extreme Management Center application features. When a user successfully authenticates, they are assigned membership in an authorization group. Based on their membership in a particular group, users are granted specific capabilities in the application. For example, create an authorization group called "IT Staff" that grants access to a wide range of capabilities and another authorization group called "Guest" grants a very limited range of capabilities.

The tab is also where you define the method used to authenticate users using Extreme Management Center. There are three authentication methods available: OS Authentication (the default), LDAP Authentication, and RADIUS Authentication.

**NOTE:** When changes to authentication and authorization configurations are made, clients must restart in order to be subject to the new configuration. Disconnect those clients affected by the changes made to your authentication and authorization configurations. Use the Client Connections tab in the Server Information window to help identify which clients are affected by the changes, and disconnect those clients.

For instructions about how to add authorized users in Extreme Management Center, see How to Add Users in Extreme Management Center.



## **Users/Groups Access**

Click the **Acquire Lock** button to make changes to the **Users** tab. Only one user can make changes to the fields on this tab at one time, so clicking this button restricts access to other users.

Once you are finished making changes, click the button again to release the lock.

### **Authentication Method**

Use this section to configure the method used to authenticate users who are attempting to launch an Extreme Management Center client or access the Extreme Management Center database using the Extreme Management Center Server Administration web page.

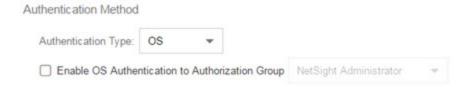
The following authentication methods are available:

- OS Authentication (the default)
- LDAP Authentication
- RADIUS Authentication

**WARNING:** Changes to the **Authentication Type** are automatically saved to the server, which can prevent access to users.

### **OS Authentication (Default)**

With this authentication method, the Extreme Management Center Server uses the underlying host operating system to authenticate users. Use the <u>Authorized Users table</u> to create a list of users allowed access and define their access capabilities.



If desired, enable Automatic Membership and specify an authorization group. The Automatic Membership feature allows the operating system to authenticate a user who is not manually added to the Authorized Users table, dynamically add that user to the table, and assign that user to the specified authorization group the first time they log in. These users are indicated by a **true** in the Automatic Member column of the Authorized Users table.

### LDAP Authentication

With this authentication method, the Extreme Management Center Server uses the specified LDAP configuration to authenticate users.

#### Authentication Method



Use the drop-down menu to select the LDAP configuration for the LDAP server on your network that you want to use to authenticate users. Use the **New** menu

option to add a new configuration or select the **Manage** option to manage your LDAP configurations.

With LDAP Authentication, configure dynamic assignment of users to authorization groups based on the attributes associated with a user in Active Directory. For example, create an authorization group that matches everyone in a particular organization, department, or location. When a user authenticates, the attributes associated with that user are matched against a list of criteria specified as part of each authorization group. The first group with criteria met by the user's attributes becomes the authorization group for that user. The user is then added to the Authorized Users table as an automatic member, with that authorization group.

The Authenticate to OS on Failure To Authorization Group feature provides the option to use OS Authentication automatic membership if the LDAP authentication fails. Users authenticated by the operating system are dynamically assigned to the specified authorization group when they log in, and are automatically added to the Authorized Users table. These users are indicated by a **true** in the Automatic Member column of the table.

### **RADIUS Authentication**

With this authentication method, the Extreme Management Center Server uses the specified RADIUS servers to authenticate users.

NOTE: The RADIUS Authentication mode supports the PAP authentication type.

Authentication Method

Authentication Type: RADIUS V Primary: Secondary: None Secondary: None Authenticate to OS on Failure To Authorization Group NetSight Administrator V

Use the drop-down menu to select the primary RADIUS server and backup RADIUS server (optional) on your network that you want to use to authenticate users. Use the **New** menu option to add a RADIUS server, or select **Manage** to manage your RADIUS servers.

With RADIUS Authentication, configure dynamic assignment of users to authorization groups based on the attributes associated with a user in Active Directory. When a user authenticates, the attributes associated with that user are

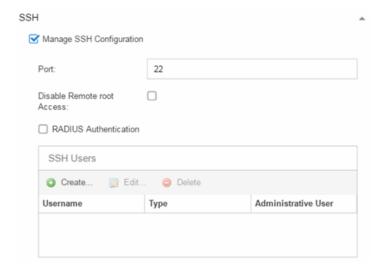
matched against a list of criteria specified as part of each authorization group. The first group with a criteria met by the user's attributes becomes the authorization group for that user. The user is then added to the Authorized Users table as an automatic member, with that authorization group.

The Authenticate to OS on Failure to Authorization Group feature provides the option to use OS Authentication automatic membership if the RADIUS server authentication fails. Users authenticated by the operating system are dynamically assigned to the specified authorization group when they log in, and are automatically added to the Authorized Users table. These users are indicated by a **true** in the Automatic Member column of the table.

### **Network Settings**

SSH configuration provides additional security features for the Extreme Management Center engine.

Select the **Manage SSH Configuration** checkbox and provide the following SSH information.



#### Port

The port field allows you to configure a custom port to be used when launching SSH to the engine. The standard default port number is 22.

#### Disable Remote root Access

Select this option to disable remote root access via SSH to the engine and force a user to first log in with a real user account and then su to root (or use

sudo) to perform an action. When remote root access is allowed, there is no way to determine who is accessing the engine. With remote root access disabled, the /var/log/message file displays users who log in and su to root. The log messages looks like these two examples:

```
sshd[19735]: Accepted password for <username> from
10.20.30.40 port 36777 ssh2
su[19762]: + pts/2 <username>-root
```

Enabling this option does not disable root access via the console. Do not disable root access unless you have configured RADIUS authentication or this disables remote access to the Extreme Management Center engine.

#### **RADIUS Authentication**

This option lets you specify a centralized RADIUS server to manage user login credentials for users that are authorized to log into the engine using SSH. Select a primary and backup RADIUS server to use, and use the table below to create a list of authorized RADIUS users.

### SSH Users Table

Use the toolbar buttons to create a list of users allowed to log in to the Extreme Management Center engine using SSH. You can add Local and RADIUS users and grant the user Administrative privileges, if appropriate. A user that is granted administrative rights can run sudo commands and commands that only a root user would be able to run. For example, some commands that require administrative rights to run would be:

sudo nacctl restart sudo reboot sudo nacdb

If a user is not granted administrative rights, they can log in, view files, and run some commands such a ping and ls.

### **Authorized Users Table**

This table lists all of the users who are currently authorized to access the Extreme Management Center database and allows you to add, edit, and delete users and define a user's membership in an authorization group. Each entry shows the user name and authorization group for the user and whether the user is an Automatic Member.



For users manually added to the Authorized Users table using this tab, the Automatic Member column is **false**. These users are granted permission to log in, no matter what the authentication setting is set to: OS Authentication, LDAP Authentication, or RADIUS authentication. All authentication methods allow the non-automatic users to log in.

#### **User Name**

The users added as authorized users.

#### **Domain/Host Name**

The user's domain/hostname used to authenticate to the Extreme Management Center database.

#### **Authorization Group**

The authorization group to which the user belongs.

#### **Automatic Member**

A value of **true** indicates that the user is automatically added to the authorization group via LDAP or RADIUS authentication, or the OS Authentication Automatic Membership feature. A value of **false** indicates that the user is an authorized user that was manually added to the table.

#### Add

Opens the <u>Add/Edit User</u> window, which allows you to define the username, domain, and authorization group for a new authorized user.

#### **Edit**

Opens the <u>Add/Edit User</u> window, which allows you to modify the authorization group membership for the selected user.

#### **Delete**

Removes the selected User from the Authorized Users table.

# **Authorization Groups Table**

This table lists all of the authorization groups created. Authorization groups define the access privileges to the Extreme Management Center application features. Based on their membership in a particular authorization group, users are granted specific capabilities in the application.



When users are added to the Authorized Users table, they are assigned an authorization group. With LDAP or RADIUS authentication, users are dynamically assigned to authorization groups based on the attributes associated with that user in Active Directory. The attributes are used to match against a list of criteria specified as part of each authorization group. The groups are checked in the order they are displayed in this table, from top to bottom. The first group with criteria matched by the user's attributes becomes the effective authorization group for that user.

Every user must be assigned to a group. A user whose attributes don't match any of the criteria specified for any of the groups are not authenticated and are unable to log in. Create a "catch-all" group (for example, you could use objectClass=person for an LDAP Active Directory), whose criteria is very generic and whose capabilities are highly restricted to allow access to these unauthenticated users. This helps differentiate between a user who cannot authenticate successfully, and a user who does not belong to any group.

#### **Name**

This is the name assigned to the group. The Extreme Management Center Administrator group is created during installation and is granted Full capabilities and access. This group cannot be deleted or changed, but its capabilities can be viewed.

#### **Precedence**

This column, hidden by default, is available if the <u>Authentication Method</u> is **LDAP** or **RADIUS**. This indicates the order of precedence when a user is a member of multiple

authorization groups. The authorization group with the higher precedence is the group to which the user is assigned. Use the **Up Arrow** and **Down Arrow** buttons to change the order of precedence for the authorization groups.

#### Criteria

This column displays the membership criteria defined for the associated group.

#### **Users**

This is the number of current members in the associated group.

#### **Capabilities**

This column summarizes the capabilities granted to the associated group: **Full** (all capabilities) or **Customized** (a subset of capabilities).

#### **SNMP Redirect**

This column, hidden by default, indicates whether users in the authorization group can edit the setting for Client/Server SNMP Redirect.

#### **Auto Group**

This column, hidden by default, indicates whether the group allows users to be automatically added via LDAP or RADIUS authentication, or the OS Authentication Automatic Membership feature.

#### **Zones**

This column displays the end-system zones to which users in the authorization group have access.

#### Add

Opens the <u>Add/Edit Group</u> window, which allows you to define the capabilities and settings for a new group.

#### **Edit**

Opens the <u>Add/Edit Group</u> window, which allows you to modify the capabilities and settings for a selected group.

#### **Delete**

Removes the selected group from the Groups table.

#### Copy

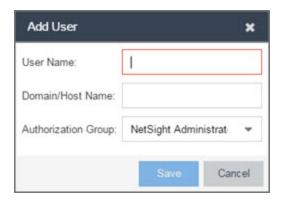
Duplicates the selected group from the Groups table and creates a new group with identical capabilities.

#### **Up Arrow and Down Arrow**

Changes the order of precedence for the authorization groups.

# Add/Edit User Window

This window lets you define a user's user name, domain, and membership in an authorization group. This information is used to authenticate the user to the Extreme Management Center database.



#### **User Name**

The name used for this authorized user.

#### **Domain/Host Name**

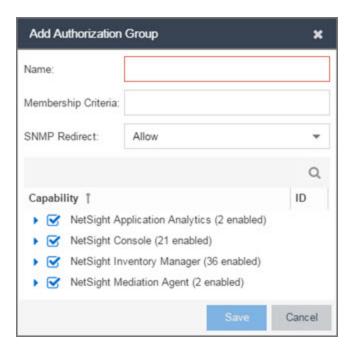
The user's domain/hostname used to authenticate to the Extreme Management Center database.

#### **Authorization Group**

Use the drop-down menu to select the authorization group to which the user is added.

# **Add/Edit Group Window**

This window lets you define a new authorization group or edit an existing group. For additional information, see Authorization Group Capabilities.



#### Name

This is the name given to the group. When adding a group, enter any text string that is descriptive of the members of this group.

#### **Membership Criteria**

When a user is successfully authenticated using LDAP or RADIUS authentication, the Active Directory attributes associated with that user are used to match against this list of criteria to determine membership in the authorization group. The criteria is entered as name=value pairs, for example, department=IT (LDAP) or Service-Type=Framed-User (RADIUS). A user must have the specified attribute with a value that matches the specified value in order to meet the criteria to belong to this group. Multiple name=value pairs may be listed using a semicolon (";") to separate them. However, a user is considered a member of the group if they match at least one of the specified criteria; they do not need to match all of them.

**NOTE:** Extreme Management Center Administrator Group does not allow you to define membership criteria. Membership in the administrator group must be assigned manually using the Authorized Users table.

#### **SNMP Redirect**

- ALLOW Lets users edit the setting for Client/Server SNMP Redirect.
- ALWAYS Redirects all SNMP requests to the Extreme Management Center Server, regardless of the setting for Client/Server SNMP Redirect.

• NEVER — Never redirects SNMP requests to the Extreme Management Center Server, regardless of the setting for Client/Server SNMP Redirect.

### **Capability Tab**

Expand the Capability tree in this tab and select the specific capabilities granted to users who are members of this group. The capabilities are divided into suite-wide and application-specific capabilities. Access to a particular capability is granted when it is checked in the tree. For a description of each capability, see Authorization Group Capabilities.

#### **Related Information**

For information on related windows:

- Profiles/Credentials Tab
- Site Tab

# **How to Add Users**

Users are given access to parts of Extreme Management Center based on the authorization group to which they are assigned. Assign a set of capabilities for each authorization group and then add users to each authorization group depending on the capabilities they require.

**NOTE:** This topic assumes devices are already added to the Extreme Management Center database. For additional information on discovering and adding devices, see How to Discover Devices in Extreme Management Center.

For a list of instructions outlining the initial setup of your network in Extreme Management Center, see Extreme Management Center Initial Configuration Checklist.

When you first log into Extreme Management Center the Administrator access through which you are currently logged in is the only set of user credentials.

This topic describes the process for adding users to Extreme Management Center, which is accomplished by performing the following steps:

- 1. <u>Create Authorization Groups</u>
- 2. Add Users to Authorization Groups
- 3. Select the Authentication Method

**IMPORTANT:** Extreme Management Center does not save passwords. Users you create are authenticated against the Operating System, the RADIUS server, or the LDAP server, depending on the authentication method you select.

## **Create Authorization Groups**

First, create authorization groups for each group of Extreme Management Center users.

- 1. Access the **Administration** > **Users** tab.
- 2. Click the **Acquire Lock** button in the Users/Groups Access section at the top of the tab.

This button locks access to the tab for all other users and allows you to make changes to the authorization groups and authorized users.

- 3. Click the **Add** button in the Authorization Groups section at the bottom of the tab.
- 4. Enter the appropriate information for each authorization group using Extreme Management Center.
  - The Capability section of the window allows you to expand each capability tree by selecting the arrow to the left of the checkbox to display more specific tasks. Select only those that apply to each user group. Additionally, you can search for a specific capability in the **Search** field above the tree.
- 5. Click the **Save** button to create the authorization group.
- 6. Repeat the process to create the necessary authorization groups.

## **Add Users to Authorization Groups**

Next, use of the **Administration** > **Users** tab to create the users who require access to Extreme Management Center and add them to an authorization group depending on the level of access they require.

- 1. Click the Add button in the Authorized Users section.
- 2. Enter a User Name, a Domain/Host Name (if necessary), and select the Authorization Group with the appropriate level of access for the user.
- 3. Click the **Save** button to save the new user.
- 4. Repeat the process to add all Extreme Management Center users for each authorization group.

# Select the Authentication Method

Finally, use **Administration** > **Users** tab to select the method by which users authenticate when accessing Extreme Management Center.

Extreme Management Center supports three authentication methods to authenticate users: using the underlying host operating system, using a specified LDAP configuration, or using specified RADIUS servers.

- 1. Select the **Authentication Type** using the drop-down menu in the Authentication Method section.
  - The options change based on the **Authentication Type** selected.
- 2. Select the supplemental information based on the type selected.
- 3. Click the Release Lock button to allow other users to make changes.

The users you added now have access to the functionality you configured for their respective authorization group.

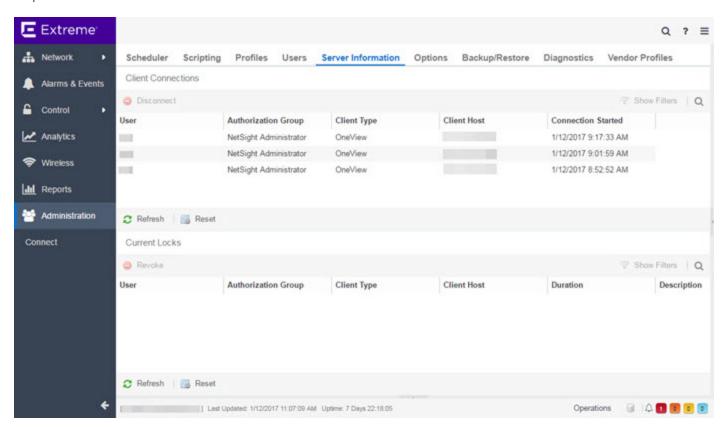
#### **Related Information**

For information on related topics:

- <u>Users</u>
- Authorization Group Capabilities

# **Server Information**

Use the **Server Information** tab to view and manage Extreme Management Center client connections and locks. You must be assigned the appropriate user capabilities to access and use this tab.



# **Client Connections**

The Client Connections table lists all of the currently connected clients for this server, with the most recent connection at the top. The list is automatically updated when clients connect or disconnect.

#### User

The name of the user that has connected to the server as a client.

#### **Authorization Group**

The authorization group to which the user belongs.

#### **Client Type**

The type of client, Console or another Extreme Management Center application.

#### **Client Host**

The name of the client host machine.

#### **Connection Started**

The date and time the client connection started.

#### **Disconnect Button**

This button disconnects the selected client. The client being disconnected receives a message saying that their connection will be terminated in 30 seconds. You must be assigned the appropriate user capability to disconnect clients.

## **Current Locks**

The Current Locks table lets you view a list of currently held operational locks. Operational locks are used to control the concurrency of certain client/server operations. They are used in two ways:

- to lock a device while a critical operation is being performed, such as a firmware download.
- to lock a certain function so that only one user can access it at a time. For example, only one user can make changes to the **Users** tab at a time.

In the Current Locks table you can view information about each lock, such as who owns the lock, the duration of the lock, and a description of the lock. You can cancel a lock by selecting it in the table and clicking the **Revoke** button. When a lock is revoked, a message is displayed on the user's machine informing them that their use of the locked functionality is terminated. When the user acknowledges the message, the function closes. You must be assigned the appropriate user capability to revoke a lock.

#### User

The name of the user who initiated the lock.

#### **Authorization Group**

The authorization group the user belongs to.

#### **Client Type**

The type of client: Console or another Extreme Management Center application.

#### **Client Host**

The client host machine.

#### **Duration**

The amount of time the lock has been held.

### **Description**

A description of the lock.

#### **Refresh Button**

This button refreshes the table and obtains updated lock information.

#### **Revoke Button**

This button removes the selected lock. When a lock is revoked, a message displays on the user's machine informing them their use of the locked functionality is terminated. When the user acknowledges the message, the function closes.

#### **Related Information**

For information on related tabs:

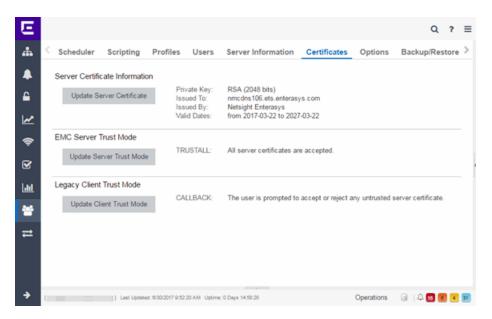
• <u>Users</u>

# **Certificates**

Use the Certificates tab to manage certificates in Extreme Management Center.

Additionally, use this tab to perform the following:

- Update the Extreme Management Center server certificate by replacing the server private key and certificate.
- View and change the server trust mode that specifies how servers in the Extreme Management Center deployment handle certificates from other servers.
- View and change the client trust mode that specifies how legacy java application clients handle a server certificate.



#### **Server Certificate Information**

Click the **Update Server Certificate** button to open the Update Server Certificate window, where you can replace the Extreme Management Center server private key and certificate. For information and steps on how to update the certificate, see How to Update the Server Certificate.

#### **XMC Server Trust Mode**

This section displays the current server trust mode that specifies how servers in the Extreme Management Center deployment handle certificates from other servers. Click the **Update Server Trust Mode** button to open the Update Server Certificate Trust Mode window, where you can change the server trust mode.

### **Legacy Client Trust Mode**

This section displays the current client trust mode that specifies how legacy java application clients handle a server certificate. Click the **Update Client Trust Mode** button to open the Update Client Certificate Trust Mode window, where you can change the client trust mode.

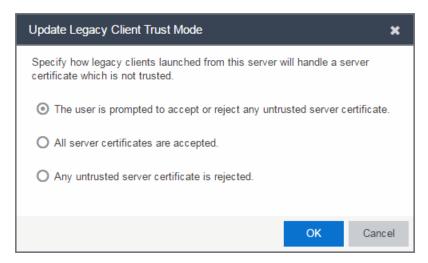
#### **Related Information**

For information on related windows:

- Update Server Certificate Window
- Update Server Certificate Trust Mode Window
- Update Client Certificate Trust Mode Window

# **Update Legacy Client Trust Mode Window**

Use this window to update the client certificate trust mode that specifies how Extreme Management Center legacy java application clients handle the server certificates they receive. This option is only applicable if you use legacy java applications. Access this window from the **Administration** > **Certificates** tab.



Extreme Management Center use server certificates to provide secure communication between the Extreme Management Center server and legacy java application clients. When a server certificate is replaced, Extreme Management Center clients must be configured to trust the new certificate. A trust mode is used to determine how all clients handle updated certificates. You can set the client trust mode to one of the following options:

#### The user is prompted to accept or reject any untrusted server certificate.

If a client encounters a new certificate that is does not trust, the user is prompted to either accept or reject the new certificate. If the server certificate is replaced and the user expects to see the new certificate, then they can accept the certificate if it is correct. If the server certificate is not replaced and the client inadvertently connected to a server that is not trusted, then the user can reject the certificate.

#### All server certificates are accepted.

All server certificates are accepted without a trust check. Use this option if there is no possibility for an untrusted client to connect to a server and the user does not need to be prompted to accept or reject a new certificate.

#### Any untrusted server certificate is rejected.

If a client encounters a new certificate that is does not trust, the certificate is rejected and the client connection fails. While this option is the most secure, if the server certificate is replaced, the new certificate is rejected. If you are replacing a server certificate, do not use this trust mode until all clients indicate they trust the new certificate.

For more information on how to use trust modes, see Advanced Security Options in the Secure Communication Help topic.

#### **Related Information**

For information on related windows:

- Certificates Tab
- Update Server Certificate Trust Mode Window

# **Update Server Certificate Window**

The Extreme Management Center server uses a private key and server certificate to provide secure communication for administrative web pages, Extreme Management Center and Access Control Dashboard tools, and for internal communication between servers. Use the Update Server Certificate window to replace the Extreme Management Center server certificate. Access this window from the Administration > Certificates tab.

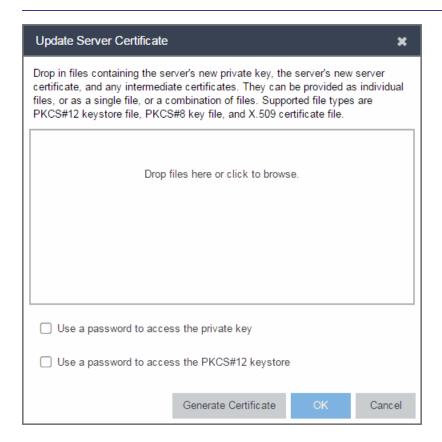
During installation, Extreme Management Center generates a unique private server key and server certificate. While these provide secure communication, there may be cases where you want to update the Extreme Management Center server certificate to a custom certificate provided from an external certificate authority, or add certificates in order to meet the requirements of external components with which Extreme Management Center must communicate. Additionally, you may want to use a "browser-friendly" certificate so that users don't see browser certificate warnings when they access web pages. For complete instructions on replacing and verifying the certificate, see How to Update the Server Certificate.

After you have updated the certificate, you must restart the Extreme Management Center server to deploy the new private key and server certificate.

NOTE: Whenever the Extreme Management Center server certificate is changed, other Extreme Management Center components may be affected by the change and stop trusting the server. You can specify how Extreme Management Center clients and other servers handle updated certificates by configuring the client trust mode and server trust mode settings. Before updating the Extreme Management Center server certificate, be sure that the client and server trust modes are configured to trust the new certificate. For more information, see Update Client Certificate Trust Mode window and Update Server Certificate Trust Mode window.

Drag and drop files containing the private key, the server certificate, and any intermediate (chained) certificates provided by the certificate authority. Add the files in any order. For complete instructions on replacing and verifying the certificate using this option, see How to Update the Extreme Management Center Server Certificate.

**NOTE:** Provide certificates for all certificate authorities that need to be trusted. You cannot append to an existing list.



#### Use a password to access the private key

Select the checkbox and supply the private key password in the field, if the private key is encrypted with a password. If you do not have the private key, refer to the instructions for generating them.

#### Use a password to access the PKCS#12 keystore

Select the checkbox and supply the keystore password in the field, if the PKCS#12 keystore is protected with a password.

#### **Generate Certificate**

Click **Generate Certificate** to automatically generate a new private key and certificate using the same method that occurs when Extreme Management Center is installed. Using this method does not require you to provide any files or passwords.

#### OK

Click **OK** to save your changes.

#### Cancel

Click Cancel to close the window and discard your changes.

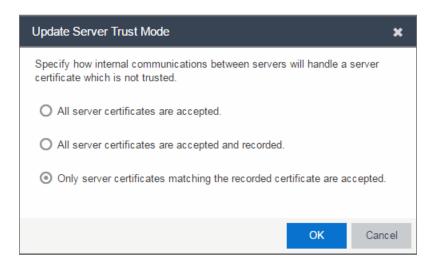
#### **Related Information**

For information on related topics:

- Certificates Tab
- Update Server Certificate Trust Mode Window
- Update Client Certificate Trust Mode Window

# **Update Server Trust Mode Window**

Use this window to set the server certificate trust mode that specifies how all the servers in your Extreme Management Center deployment handles certificates received from other servers. Access this window from the Administration > Certificates tab.



Depending on your deployment, there can potentially many servers in Extreme Management Center and Access Control. For example, there is the Extreme Management Center server, the Access Control engine servers, and Access Control assessment servers. In addition, there may be external servers such as LDAP servers with which both Extreme Management Center and Access Control may communicate. As these different servers communicate, they use server certificates to determine whether or not they trust each other.

The trust mode is used to specify how the servers handle the certificates they receive from other servers. You can set the trust mode to one of the following options:

#### All server certificates are accepted.

All certificates from other servers are accepted without a trust check. This mode is primarily used while setting up an Extreme Management Center/Access Control deployment, and is also suitable when the network is sufficiently protected from spoofing attacks.

Use this mode when troubleshooting trust problems on the network. It allows the Extreme Management Center server to communicate with all Access Control

engines, and configure those engines to accept all certificates. This restores any communication broken due to a trust issue and allows you to resolve the problem from Access Control.

#### All server certificates are accepted and recorded.

All certificates from other servers are accepted without a trust check. Additionally, each server records the certificate that it receives and associates that certificate with the sending server. In this way, each server builds their own set of recorded certificates, creating a list of certificates that they trust.

Use this mode initially until all servers build a complete set of required certificates and then change the mode to **Only server certificates matching the recorded certificate are accepted**. It is important to give this phase enough time so that connections between the various servers can take place and all certificates are recorded. Administrators must ensure that no servers are spoofed during the time this mode is used. When you are confident that all certificates are exchanged and recorded, change the trust mode to **Only server certificates matching the recorded certificate are accepted**.

#### Only server certificates matching the recorded certificate are accepted.

Any certificate from another server must match the certificate recorded for that server when the mode is set to **All server certificates are accepted and recorded**. If the server certificate does not match, then the server is not trusted.

This mode provides an extra level of security intended to detect and prevent someone from spoofing a server. If an IP address or hostname is hijacked and connections are routed to another server, that server is not trusted. While this mode is the most secure, if any server certificate is replaced, the new certificate is rejected. Therefore, if you are replacing a server certificate, select **All server certificates are accepted and recorded** until the new certificate is recorded.

When the trust mode is changed, the Extreme Management Center server is immediately changed to use the new mode. Access Control engines begin using the new trust mode when enforced.

For more information on how to use trust modes, see Advanced Security Options in the Secure Communication Help topic.

#### **Related Information**

For information on related topics:

- Certificates Tab
- <u>Update Client Certificate Trust Mode Window</u>

# **How to Update the Server Certificate**

Follow these instructions to change the server key and certificate generated during installation in Extreme Management Center. While these provide secure communication, you may want to update to a certificate provided from an external certificate authority, or add certificates in order to meet the requirements of external components with which Extreme Management Center must communicate. You can also use a "browser-friendly" certificate so that users don't see browser certificate warnings when they access web pages.

You need a <u>server private key and server certificate</u> to perform the certificate replacement.

Some instructions in this Help topic use OpenSSL software to perform certain tasks. OpenSSL is available on the Extreme Management Center engine or can be downloaded from <a href="http://www.openssl.org">http://www.openssl.org</a>. After downloading and installing OpenSSL, add the OpenSSL tool to your path using the instructions in How to Add OpenSSL to Your Path in the Secure Communication Help topic. Other software tools can be used to perform these tasks, if desired.

#### Instructions on:

- Certificate Requirements
- Replacing the Certificate
- Verifying the Certificate
- Generating a Server Private Key and Server Certificate

# **Certificate Requirements**

Generate the server certificate using the RSA or DSA server private key (in PKCS #8 format). For "browser-friendly" certificates, the server certificate should identify the Extreme Management Center server by its fully qualified host name.

If your certificate authority (CA) provides additional intermediate certificates, provide those as well. Use the intermediate certificates in whatever format the CA provides them: in individual files, in a bundle file, or in the same file as the server certificate. Extreme Management Center also accepts PKCS#12 keystore

files, which can contain both a private key and certificates. Enter the PKCCS#12 file here.

**NOTE:** Use the following OpenSSL command where <server.key> is the original non-PKCS #8 formatted key file to convert your key file to a PKCS #8 format. (OpenSSL is available on Extreme Management Center and Access Control engines. The server.key file can be copied and converted on either engine.)

openssl pkcs8 -topk8 -in <server.key> -out server-pkcs8.key
-nocrypt

# Replacing the Certificate

The following steps assume you <u>generated</u> a replacement server private key and server certificate.

NOTE: Whenever the Extreme Management Center server certificate is changed, other Extreme Management Center components may be affected by the change and stop trusting the server. Extreme Management Center clients and other servers must be configured to handle updated certificates using the client certificate trust mode and server certificate trust mode settings. Before updating the Extreme Management Center server certificate, be sure that the client and server trust modes are configured to trust the new certificate. For more information, see Update Client Certificate Trust Mode window and Update Server Certificate Trust Mode window.

To replace the server private key and server certificate:

- 1. Access the **Administration** > **Certificates** tab.
- 2. Click the **Update Server Certificate** button. The Update Server Certificate window opens.
- 3. Drag and drop a private key, certificate file, or a keystore file. Click in the box to browse for the file.

A private key file must be encoded as a PKCS #8 file.

Use a certificate file as the server certificate and any intermediate or chained certificates.

Use a PKCS#12 keystore file to provide the private key, or certificates, or both.

- 4. Select **Use a password to access the private key** if the private key is encrypted in the key file or the keystore file. Enter the password in the field.
- 5. Select **Use a password to access the PKCS#12 keystore** if the keystore file is protected with a password. Enter the password in the field.
- 6. Click OK.

A confirmation window listing your file information displays.

- 7. Confirm that the information you provided is correct.
- 8. Click Yes to proceed with the certificate replacement.

The private key and server certificate updates on the Extreme Management Center server.

9. Restart the Extreme Management Center server to deploy the new private key and server certificate.

# **Verifying the Certificate**

Once the new server certificate is installed and the server restarts, use one of the following methods to verify the server is now using the proper server certificate.

## **Use a Browser**

- 1. Access the Access Control Dashboard web page at https://<NetSight Server FQDN>:8443/Monitor/jsp/nac/dashboard.jsp. or the Extreme Management Center web page at https://<NetSight Server FQDN>:8443/Monitor/jsp/reporting/reporting.jsp.
- 2. Verify no browser warnings display when you access the web page, if using a "browser-friendly" certificate.
- 3. Use your browser to view the certificate used:
  - Internet Explorer 7.0 or later: View > Security Report > View Certificates
  - Mozilla Firefox 3.5 or later: Tools > Page Info > Security > View Certificates

# **Use OpenSSL**

- 1. Use OpenSSL to test the server connection with the following command: openssl s client -connect <NetSight Server IP>:8443
- 2. The output from this program includes a section titled "Certificate chain". This enumerates the certificates returned by the server. For each certificate, the Subject and the Issuer are displayed. With multiple certificates, if the certificates are in the proper order, the issuer of each certificate matches the subject of the following certificate. Here is a sample output from the program:

```
Certificate chain

0 s:/0=myns.enterprise.com/OU=Domain Control Validated/CN= myns.enterprise.com
    i:/C=US/ST=Arizona/L=Scottsdale/O=GoDaddy.com, Inc./OU=http://certificates.godaddy.com/
repository/CN=Go Daddy Secure Certification Authority/serialNumber=07969287

1 s:/C=US/ST=Arizona/L=Scottsdale/O=GoDaddy.com, Inc./OU=http://certificates.godaddy.com/
repository/CN=Go Daddy Secure Certification Authority/serialNumber=07969287
    i:/C=US/O=The Go Daddy Group, Inc./OU=Go Daddy Class 2 Certification Authority
2 s:/C=US/O=The Go Daddy Group, Inc./OU=Go Daddy Class 2 Certification Authority
i:/L=ValiCert Validation Network/O=ValiCert, Inc./OU=ValiCert Class 2 Policy Validation
Authority/CN=http://www.valicert.com//emailAddress=info@valicert.com
3 s:/L=ValiCert Validation Network/O=ValiCert, Inc./OU=ValiCert Class 2 Policy Validation
Authority/CN=http://www.valicert.com//emailAddress=info@valicert.com
i:/L=ValiCert Validation Network/O=ValiCert, Inc./OU=ValiCert Class 2 Policy Validation
Authority/CN=http://www.valicert.com//emailAddress=info@valicert.com
```

3. Terminate the program by pressing [Ctrl]+C.

# **Generating a Server Private Key and Server Certificate**

Generate a server private key and server certificate using the instructions in the sections below.

You need to:

- 1. Generate a server private key:
  - a. Enter the following command to use OpenSSL to generate a password-encrypted PKCS #8 formatted server private key file. Use the key size and output file name you prefer. (If you are unsure of the key size, use 2048.)

    openssl genrsa <key size> | openssl pkcs8 -topk8 -out <output file>

```
For example:
```

openssl genrsa 2048 | openssl pkcs8 -topk8 -out

```
server.key
```

- b. You are prompted for an Encryption Password. Be sure to make a note of the password that you enter. If the password is lost, you need to generate a new server private key and a new server certificate.
- 2. Create a Certificate Signing Request:
  - a. Enter the following command to generate a CSR file. Use the output file name you used in <a href="step1above">step1above</a> as the input file, and specify the output file name you prefer:

```
openssl req -new -key <input file> -out <output
file>
```

For example:

```
openssl req -new -key server.key -out server.csr
```

b. You are prompted for information that appears in the certificate. When you are prompted for a Common Name, specify the fully qualified host name of the Extreme Management Center server. For example:

```
Common Name (eg, YOUR name)
[]:netsight1.mycompany.com
```

3. Submit the request to a Certificate Authority or generate a self-signed certificate.

The procedure for submitting a CSR to a Certificate Authority (CA) varies with the service used. Usually, it is done through a website using a commercial service such as VeriSign. You can also use an in-house CA, which generates certificates used internally by your enterprise. You provide information including the contents of the CSR, and receive back one or more files containing the server certificate and possibly other certificates to be used in a chain.

4. Verify the contents of the server certificate.

It is important to verify that the new server certificate contains the data you supplied when creating the CSR. In particular, make sure the Common Name (CN) is the fully qualified host name of the Extreme Management Center server.

Use OpenSSL to view the contents of the server certificate file server.crt using the following command:

```
openssl x509 -in server.crt -text -noout
```

You can use the following steps regardless of whether you are using a commercial certificate authority or an in-house certificate authority.

# **Authorization Group Capabilities**

As part of configuring Authorization and Device Access, users are assigned to authorization groups that define their access privileges to Extreme Management Center application features. These access privileges (called Capabilities) grant specific capabilities in the application. For example, you may have an authorization group called "IT Staff" that grants access to a wide range of capabilities, while another authorization group called "Guest" grants a very limited range of capabilities.

Capabilities are defined when you create an authorization group and assign users to the group by clicking the **Add** button in the Authorization Groups section of the **Administration** > **Users** tab. In the Add/Edit Authorization Group window, the Capability list displays all the various capabilities for your selection.

The capabilities are divided into suite-wide and application-specific capabilities. Checking a capability grants access to that capability.

The following sections provide a description of each capability:

- Client API Access
- Event Correlation
- Extreme Management Center Fabric Manager
- Extreme Management Center Application Analytics
- Extreme Management Center Console
  - Wireless Manager
  - VLAN Models
- Extreme Management Center Mediation Agent
- Extreme Management Center NAC Manager
- Extreme Management Center OneView
- Extreme Management Center Policy Manager
- Extreme Management Center Suite
  - Authorization/Device Access
  - Common Web Services

- Credentials Web Service
- Device Local Management WebView
- Devices
- Events and Alarms
- Extreme Management Center All User Options
- Server Information
- ZTP+ Registration
- Northbound API
- Vendor Profiles
- Workflows/Scripts

# **Extreme Management Center Client API Access**

#### **Client API Read Access**

Allows the ability to access the **Administration** > **Client API Access** tab.

#### Client API Read and Write Access

Adds the ability to access and configure API access for third-party applications via the **Client API Access** tab.

# **Extreme Management Center Event Correlation**

#### **Event Correlation Read Access**

Allows Extreme Management Center to correlate similar events and respond to a perceived threat to the network. This is an experimental feature. Contact GTAC for additional information.

#### **Event Correlation Read and Write Access**

Adds the ability to configure Extreme Management Center's threat response behavior and event correlation. This is an experimental feature. Contact GTAC for additional information.

# **Extreme Management Center Fabric Manager**

#### **Read Fabricmgr operations**

Allows the ability to access Fabric Manager and view topologies. The Fabric Manager feature is available with the Extreme Management Center (NetSight) Advanced (NMS-ADV) license.

#### **Read write Fabricmgr operations**

Adds the ability to access Fabric Manager topologies and provision fabric topologies.

# **Extreme Management Center Application Analytics**

#### **Application Analytics Read Access**

Allows the ability to access the **Analytics** tab and view the Application Analytics reports. The Application Analytics feature is available with the Extreme Management Center (NetSight) Advanced (NMS-ADV) license.

## **Application Analytics Read/Write Access**

Adds the ability to view the **Analytics** > **Configuration** tab and configure Application Analytics engines and NetFlow and Application Telemetry Collecting devices. Also adds the ability to create and modify fingerprints.

# **Extreme Management Center Console**

#### Launch a NetSight (Extreme Management Center) Console Client

Allows the ability to launch the Console application. An error message appears for users who do not have this capability when they attempt to launch Console.

#### **MIB Tools**

Allows the ability to launch MIB Tools from the Console menus.

#### **Allow SNMP sets to Devices**

Allows the ability to write SNMP sets to network devices.

#### **Modify Compass SNMP MIBs**

Allows the ability to select Compass SNMP MIBs in the Compass options panel.

#### **Modify Device Access**

Allows the ability to modify device access information in the Access Properties tab.

#### **Show Passwords in Clear Text**

Allows the ability to view passwords in clear text in various Console windows.

#### **Device Manager**

Allows the ability to launch Device Manager from a device.

#### **TFTP Download**

Allows the ability to perform a configuration upload/download or firmware image download on a device.

#### **Trap Configuration**

Allows the ability to launch and use the Trap Receiver Configuration window.

#### **Configure FlexViews**

Allows the ability to create and modify FlexViews.

#### **Syslog Configuration**

Allows the ability to launch and use the Syslog Receiver Configuration window.

## Wireless Manager

#### Launch

Allows the ability to launch Wireless Manager from the Console Tools menu.

#### Configure

Allows the ability to configure Wireless Manager.

#### **VLAN Models**

#### **View**

Allows the ability to view VLAN Models using the VLAN Elements Editor, accessed from the **VLAN** tab in Console.

#### **Configure**

Allows the ability to configure VLAN Models using the VLAN Elements Editor, accessed from the **VLAN** tab in Console.

# **Extreme Management Center Mediation Agent**

#### Read access to the Mediation Agent Web Services API

Provides the Application Analytics engine with read access to Extreme Management Center (Extreme Management Center) via web services API.

#### Read/Write access to the Mediation Agent Web Services API

Provides the Application Analytics engine with read/write access to Extreme Management Center via web services API.

# **Extreme Management Center NAC Manager**

#### **Launch NAC Manager**

Allows the ability to launch the NAC Manager application. Users who do not have this capability see an error message when they attempt to launch NAC Manager.

#### **Edit NAC Manager Configuration**

Allows the ability to edit all aspects of the NAC Manager configuration including rule components, NAC profiles, assessment, registration, and managing advanced configurations.

#### Force reauthentication and scan (assess) End-Systems

Allows the ability to force end-systems to be reauthenticated and scanned, but does not allow the ability to edit the NAC Manager configuration.

#### Read access to the NAC Web Services API

Provides read access to the Access Control queries in the <u>Northbound Interface</u>. To use Access Control queries included in the Northbound Interface, you must also provide access to the base <u>Northbound Interface</u> Read capability.

This capability also provides access to the NAC web service, which is a third-party integration point. The NAC web service exposes methods for manipulating NAC infrastructure components.

#### Read/write access to the NAC Web Services API

Provides read/write access to the Access Control queries and mutations in the <u>Northbound Interface</u>. To use policy queries and mutations, you must also provide access to the base <u>Northbound Interface Read/Write</u> capability.

This capability also provides access to the NAC web service, which is a third-party

integration point. The NAC web service exposes methods for manipulating NAC infrastructure components.

#### **Read access to the NAC System Web Services APIs**

Provides read access to the NAC System web services, allowing programmatic access to advanced web services that are not publicly documented.

#### Read/write access to the NAC System Web Services APIs

Provides read/write access to the NAC System web services, allowing programmatic access to advanced web services that are not publicly documented. Also provides the ability to use the NAC Request Tool.

# **Extreme Management Center OneView**

#### **Access OneView**

Allows the ability to launch the Extreme Management Center web-application formerly known as OneView, but does not provide any Extreme Management Center report access. Selecting only this capability without any other capabilities would be the same as not allowing access to Extreme Management Center.

#### **Access OneView Reports**

Adds the ability to view all reports accessed from the **Reports** tab.

#### **Access OneView Search**

Adds the ability to use the **Search** tab.

#### **Access OneView Administration**

Adds the ability to access administration tools and enable data collection.

#### **NetFlow Read Access**

Adds the ability to view the Flows tab.

#### Maps

Allows the ability to perform the following map functions:

- Maps Read Access Adds the ability to access the Map tab and view the maps.
- Maps Read/Write Access Adds the ability to access the Map tab, and view and modify maps. This includes adding devices to the maps, drawing on the maps, changing map scale, and changing map properties (for example, the map name and background image).

#### **Events and Alarms**

Allows the ability to perform the following event and alarm functions:

- OneView Event Log Access Allows the ability to view device information and event log details.
- OneView Alarms Read Access Allows the ability to view current alarms in the Alarms and Events tab.
- OneView Alarms Read/Write Access Allows the ability to view and clear alarms in the **Alarms and Events** tab.

#### **FlexView**

Allows the ability to perform the following OneView FlexView functions:

- OneView FlexView Read Access Allows the ability to launch a FlexView from the **Network** tab.
- OneView FlexView Read/Write Access Allows the ability to launch and edit a FlexView from the **Network** tab.

#### **Identity and Access**

Allows the ability to perform the following Access Control functions:

- Access OneView Control Reports Provides access to the Dashboard view,
   System view, Health view, and Data Center view from the Control tab.
- OneView End-Systems Read Access Provides access to the End-Systems view from the **Control** tab.
- OneView End-Systems Read/Write Access Provides access to the End-Systems view from the Control tab, and allows the ability to perform actions such as forcing reauthentication and changing an end-system's group membership.
- OneView Group Read Access Allows the ability to launch the Group Editor tool from the **Control** tab > End-Systems view, and view group information.
- OneView Group Read/Write Access Allows the ability to launch the Group Editor tool from the Control tab > End-Systems view, and edit group information.

#### **NetSight (Extreme Management Center) Manager Access**

Adds the ability to access the NetSight (Extreme Management Center) Manager.

# **Extreme Management Center Policy Manager**

#### Launch NetSight (Extreme Management Center) Policy Manager

Allows the ability to launch the Policy Manager application. Users who do not have this capability see an error message when they attempt to launch Policy Manager.

#### Read/Write capabilities for Policy Enforcement and Management

Allows the ability to manage and enforce policy to network devices using Policy Manager.

#### Read/Write access to the Policy Web Service APIs

Provides read/write access to the Policy web service, which is a third-party integration point. The Policy web service allows programmatic access to policy management.

# **Extreme Management Center Suite**

The following capabilities apply to all Extreme Management Center applications.

## **Authorization/Device Access**

#### **View Authorization/Device Access**

Allows the ability to view, but not to configure the Authorization/Device Access tool, accessed from the Tools menu in any Extreme Management Center application. Users who attempt to access the tool without this capability see an error message.

#### Configure Users, User Groups, and Capabilities

Allows access to the Users/Groups tab in the Authorization/Device Access tool and the ability to create and edit users and authorization groups.

## **Configure Profiles/Credentials**

Allows access to the Profiles/Credentials tab in the Authorization/Device Access tool and the ability to define the SNMP credentials used to access network devices and the profiles that use those credentials.

#### **Configure Profile/Device Mapping**

Allows access to the Profile/Device Mapping tab in the Authorization/Device Access tool and the ability to specify the SNMP profiles each authorization group uses when communicating with each device.

#### **Configure LDAP and RADIUS Servers**

Allows the ability to configure RADIUS Servers and LDAP Configurations in the Users/Groups tab in the Authorization/Device Access tool.

#### **Manage SNMP Passwords**

Allows access to the Manage SNMP Passwords tab in the Authorization/Device Access tool and the ability to manage the credentials set on network devices.

#### **Allow Tools to Use All Profiles**

In MIB Tools, this capability allows users to select from all available profiles when using a Console profile to contact the device.

#### **Allow View of No Access Devices**

If an authorization group is configured with "No Access" to specific devices (in the Profile/Device Mapping tab), this capability allows members of that group to view the No Access devices in the left-panel tree, even though they cannot access the devices.

#### **Common Web Services**

#### Read access to the Web Services APIs

Provides read access to the Extreme Management Center Common web service, which is a third-party integration point. The Common web service exposes methods for manipulating Extreme Management Center infrastructure components.

#### Read/write access to the Web Services APIs

Provides read/write access to the Extreme Management Center Common web service, which is a third-party integration point. The Common web service exposes methods for manipulating Extreme Management Center infrastructure components.

## **Credentials Web Service**

#### **Read operations**

Provides read access to the Extreme Management Center Credentials web service, allowing programmatic access to authentication profiles and credentials used for device access.

#### **Read/write operations**

Provides read/write access to the Extreme Management Center Credentials web service, allowing programmatic access to authentication profiles and credentials used for device access.

## **Device Local Management WebView**

#### **Auto Login to Web Local Management for NAC Appliances**

Allows the ability to launch local management for Access Control engines without requiring a login for users with the necessary credentials. Users who do not have this capability are required to log in.

#### Auto Login to Web Local Management for ExtremeWireless Controllers

Allows the ability to launch local management for wireless controllers without requiring a login for users with the necessary credentials. Users who do not have this capability are required to log in.

#### **Devices**

#### Add, Discover, and Import

Allows the ability to add devices using the Add Device window, discover devices using the Discover tool, and import devices using the File > Device List > Import Devices option.

#### **Configure Groups**

Allows the ability to create device groups and add and remove devices to and from device groups.

#### **Delete**

Allows the ability to delete devices from the Extreme Management Center database.

#### **Export**

Allows the ability to export a device list using the File > Device List > Export option.

#### **Configure Status Polling Options**

Allows the ability to set suite-wide Status Polling options available from the Tools > Options window.

#### **Execute Command Scripts**

Allows the ability to execute command scripts (using the Command Script tool) on a device in Console or Inventory Manager.

#### **Events and Alarms**

#### **Events**

Allows the following Event configuration capabilities:

- View Event Logs View event logs in all Extreme Management Center applications.
- View Events for No Access Devices If you configured an authorization group with "No Access" to specific devices (in the Profile/Device Mapping tab), this capability allows members of that group to view events for the No Access devices, even though they cannot access the devices.
- Configure Event Options Set suite-wide Event Logs options available from the Tools > Options window.
- Acknowledge Events Acknowledge events in the event log.
- Configure Server Log Managers Add, edit, and remove Log Managers using the Event View Manager window.
- Clear and Roll Server Log Managers Clear and roll event logs on the Extreme Management Center Server using the button in the lower-right corner of the event log.

#### **Alarms**

Allows the following Alarm configuration capabilities:

- View View alarms in the Event Log.
- Configure Configure alarms using the Alarms Manager window.

# Extreme Management Center (formerly NetSight) All User Options

These capabilities provide the ability to set suite-wide options that apply to all users, using the Tools > Options window.

## Configure Services for NetSight (Extreme Management Center) Server Options

Allows the ability to specify TFTP settings.

#### **Configure SMTP E-mail Options**

Allows the ability to specify the SMTP E-Mail server used by the Extreme Management Center E-Mail notification feature.

#### **Request and Configure ExtremeNetworks.com Support**

Allows the ability to request information about the latest Extreme Management Center product releases via the Help > Check for Updates option from the menu bar in any application and request information about firmware releases via the Help > Check for Firmware Updates option in Inventory Manager. It also allows you to configure the check for updates operation (including scheduled updates) in the Suite options. These features tell you when updated versions of Extreme Management Center products and firmware are available and allow you to download newer versions to keep your software and firmware current.

#### **Configure Web Server**

Allows the ability to specify the port ID for HTTP web server traffic.

#### **Open GTAC Support Case**

Allows the ability to create a GTAC support case or RMA case from the **Network** tab.

#### **View Server Information**

Allows the ability to view, but not to configure the Server Information tool, accessed from the Tools menu in any Extreme Management Center application. Users who do not have this capability see an error message when they attempt to access the tool.

#### **Configure Server View**

Allows the ability to view and configure Extreme Management Center Console client connection options:

- View Access and view the Client Connections Options window.
- Configure Configure the type and number of clients that can connect to your server.

#### **Extreme Management Center Database**

Allows the following Extreme Management Center database management capabilities:

- View or Change Database Password View and change the password the Extreme Management Center Server uses to access the database.
- Change Database URL Change the URL the Extreme Management Center Server uses when connecting to the database.
- Backup Database Save the currently active database to a file.
- Restore or Initialize Database Restore the initial database or restore a saved database.

 Initialize Plugin Data - Initialize a specific Extreme Management Center application's components in the Extreme Management Center database by using the File > Database > Initialize Components menu option.

#### **Disconnect Clients**

Allows the ability to disconnect clients in the Client Connections tab and to configure the User Inactivity option in the Client Connections Suite-Wide options panel.

#### **Revoke Locks**

Allows the ability to revoke operation locks in the Locks tab.

#### **Server Information**

The <u>Server Information</u> tab lets you view and manage Extreme Management Center client connections and locks. You must be assigned the appropriate user capabilities to access and use this tab.

## **ZTP+ Registration**

Allows the ability to configure a ZTP+ enabled device and add it to Extreme Management Center.

## **Northbound API**

#### **Northbound Interface Read Access**

Provides access to the following NBI functionality:

- NBI tools, accessible via the Administration > Diagnostics tab.
- Access to Extreme Management Center information from third-party integrations via an API.

#### Northbound Interface Read/Write Access

Provides access to the Northbound Interface queries and mutations.

#### **Policy Northbound Interface Read Access**

Provides access to the Policy queries in the <u>Northbound Interface</u>. To use policy queries included in the Northbound Interface, you must also provide access to the base <u>Northbound Interface</u> Read capability.

#### **Policy Northbound Interface Write Access**

Provides access to the Policy mutations in the <u>Northbound Interface</u>. To use policy mutations, you must also provide access to the base <u>Northbound Interface</u>

Read/Write capability.

## **Vendor Profiles**

#### **Extreme Management Center Vendor Profile Read Access**

Allows the ability to view vendor profiles on the **Administration** tab and on the **Vendor Profile** tab in the **Configure Device** window.

#### **Extreme Management Center Vendor Profile Read/Write Access**

Allows the ability to view and configure vendor profiles on the **Administration** tab and on the **Vendor Profile** tab in the **Configure Device** window.

## **Workflows/Scripts**

#### View and Edit Workflows, Scripts, and Saved Tasks

Allows the ability to view, edit, and run workflows, scripts, and saved tasks on the **Tasks** tab in Extreme Management Center.

**NOTE:** Access to some Extreme Management Center components is determined by capabilities in other capabilities groups:

NetSight (Extreme Management Center) Console > Wireless Manager > Launch Adds the ability to view the Wireless tab.

NetSight (Extreme Management Center) Suite > Devices > Add, Discover and Import Adds the ability to add devices in the Network tab.

NetSight (Extreme Management Center) Suite > Devices > Delete Adds the ability to delete devices in the Network tab.

Inventory Manager > Configuration Archive Management > View/Compare Configurations Adds the ability to compare archived device configurations in either the **Network** tab or the Archive Details Report available in the **Reports** tab.

## **Access Control Options**

Selecting Access Control in the left panel of the **Options** tab provides the following view, where you can edit settings associated with the **Control > Access Control** tab. The right-panel view changes depending on what you select in the left-panel tree. Expand the Access Control tree to view all the different available options. These settings apply to all users.

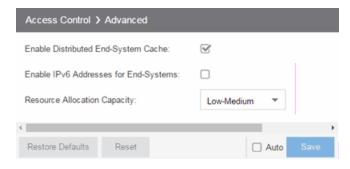
Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

Click the link for information on the following Access Control options:

- Advanced
- Assessment Server
- Data Persistence
- Display
- End-System Event Cache
- Enforce Warning Settings
- Features
- Notification Engine
- Policy Defaults
- Status Polling and Timeout

## **Advanced**

Use this view to configure advanced settings for the Access Control tab.



#### **Enable Distributed End-System Cache**

The **Enable Distributed End-System Cache** option is intended for large enterprise environments as a way to improve response times when handling end-system mobility. Enabling this option improves Access Control performance when discovering new end-systems as they connect, or when end-systems move from one place to another in the network.

To use the end-system cache feature, it must be enabled on both the Extreme Management Center Server (using this option) and on the Access Control engines using the cache.

When this feature is enabled, the Extreme Management Center Server and the Access Control engine exchange additional data each time end-system data is updated. This feature is **not** recommended unless there is sufficient network bandwidth for the additional data, a fast connection between the Extreme Management Center Server and the Access Control engine, and end-systems are adding or moving frequently.

#### **Enable IPv6 Addresses for End-Systems**

The Enable IPv6 Addresses for End-Systems option allows Access Control to collect, report, and display IPv6 addresses for end-systems in the end-systems table. When this option is changed, you must enforce your engines before the new settings take effect. In addition, end-systems need to rediscover their IP addresses in order to reflect the change in the end-systems table. This can be done by either deleting the end-system or performing a Force Reauth on the end-system.

Only end-systems with a valid IPv4 address as well as one or more IPv6 addresses are supported. End-systems with only IPv6 addresses are not supported. End-system functionality support varies for IPv6 end-systems. For complete information, see IPv6 Support in the Extreme Management Center Configuration Considerations Help topic.

#### **Resource Allocation Capacity**

The Resource Allocation Capacity option lets you configure the Extreme Management Center resources allocated to end-system and configuration processing services. The greater the number of end-systems and engines in your Access Control deployment, the more resources it requires.

- Low For low performance shared systems.
- Low-Medium For medium performance shared systems, or low performance dedicated systems
- Medium For medium performance shared systems, or medium performance dedicated systems.
- Medium-High For high performance shared systems, or medium performance dedicated systems.
- High For high performance dedicated systems.
- Maximum For extremely high performance dedicated systems.

### **Assessment Server**

Use these options to provide assessment agent adapter credentials.

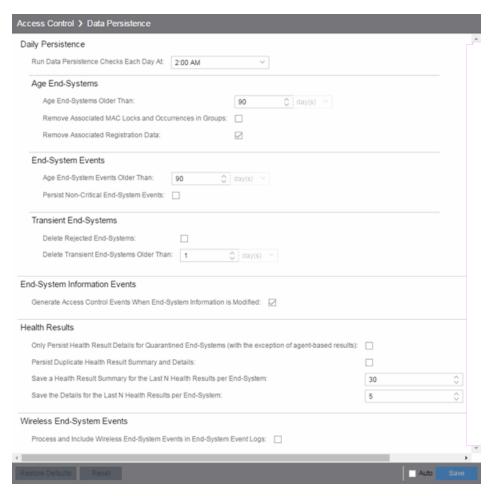


#### **Assessment Agent Adapter Credentials**

Specify the username and password the Access Control engine uses when attempting to connect to network assessment servers, including Extreme Networks Agent-less, Nessus, or a third-party assessment server (an assessment server not supplied or supported by Extreme Management Center). The password is used by the assessment agent adapter (installed on the assessment server) to authenticate assessment server requests. Extreme Management Center provides a default password you can change, if desired. However, if you change the password here, you need to change the password on the assessment agent adapter as well, or connection between the engine and assessment agent adapter is lost and assessments are not performed. For additional information, see How to Change the Assessment Agent Adapter Password.

## **Data Persistence**

Use this panel to customize how Access Control ages-out or deletes endsystems, end-system events, and end-system health (assessment) results from the tables and charts in the End-Systems view.



## **Daily Persistence**

#### **Run Data Persistence Checks Each Day At**

Set the time that the Data Persistence Check is performed each day.

### Age End-Systems

#### Age End-Systems Older Than

Specify the amount of time Extreme Management Center keeps end-system information in the database. Each day, when the Data Persistence check runs, it searches the database for end-systems for which Access Control did not receive an event in the number of days specified (90 days by default). It removes those end-systems from the End-System table in the **End-Systems** tab.

If you select the Remove Associated MAC Locks and Occurrences in Groups checkbox, the aging check also removes any MAC locks or group memberships associated with the end-systems being removed.

The Remove Associated Registration Data checkbox is selected by default, so that the aging check also removes any registration data associated with the end-systems being removed.

### **End-System Events**

#### **Age End-System Events Older Than**

End-system events are stored in the database. Each day, when the Data Persistence check runs, it removes all end-system events which are older than the number of days specified (90 days by default).

#### **Persist Non-Critical End-System Events**

Select this checkbox to save non-critical end-system events (e.g. duplicate end-system events, re-authentication events where the end-system's state did not change) to the database.

## Transient End-Systems

### **Delete Rejected End-Systems**

Select this checkbox to delete end-systems in the Rejected state as part of the cleanup.

### **Delete Transient End-Systems Older Than**

Specify the amount of time to keep transient end-systems in the database before they are deleted as part of the nightly database cleanup task. The default value is 1 day. A value of 0 disables the deletion of transient end-systems. Transient end-systems are unregistered end-systems not seen for the specified number of days.

End-systems are not deleted if they are part of an End-System group or there are MAC locks associated with them.

## **End-System Information Events**

#### **Generate Access Control Events When End-System Information is Modified**

Select the checkbox if you want Access Control to generate an event when endsystem information is modified.

#### **Health Results**

# Only Persist Health Result Details for Quarantined End-Systems (with the exception of agent-based results)

Select this checkbox to only save the health result details for quarantined endsystems (with the exception of agent-based health result details, which are always saved for all end-systems).

#### **Persist Duplicate Health Result Summary and Details**

Select this checkbox to save duplicate health result summaries and details. By default, duplicate health results obtained during a single scan interval are **not** saved. For example, if the assessment interval is one week, and an end-system is scanned five times during the week with identical assessment results each time, the duplicate health results are not saved (with the exception of administrative scan requests such as Force Reauth and Scan, which are always saved). This reduces the number of health results saved to the database.

#### Save a Health Result Summary for the Last N Health Results per End-System

Specify how many health (assessment) result summaries are saved and displayed in the End-Systems tab for each end-system. By default, the Data Persistence check saves the last 30 health result summaries for each end-system.

#### Save the Details for the Last N Health Results per End-System

Specify how many health (assessment) result details are saved and displayed in the End-Systems tab for each end-system. By default, the Data Persistence check saves detailed information for the last five health results per end-system.

## Wireless End-System Events

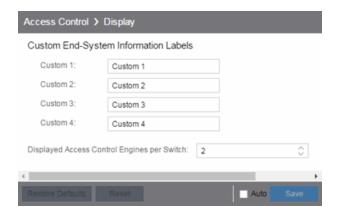
#### Process and Include Wireless End-System Events in End-System Event Logs

Select the checkbox if you want Extreme Management Center to generate an event when wireless end-system information is modified. This option is disabled by

default.

## **Display**

Use this Options view to configure new column names for the **Custom** columns in the End-System table on the **Control** > **End-Systems** tab, as well as the number of redundant Access Control Gateways you can select when adding or editing a switch in an Access Control Engine group.



#### **Custom End-System Information Labels**

This option lets you specify new text for the **Custom** column headings in the End-System table on the **End-Systems** tab.

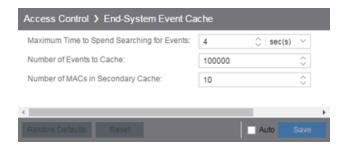
### **Displayed Access Control Engines per Switch**

Select the number of Access Control engines displayed in the Add Switches to Group or Edit Switches in Group windows. By default, these windows allow you to configure two Access Control engines per switch for redundancy, but this option allows you to increase the number up to three or four engines per switch.

## **End-System Event Cache**

End-system events are stored in the database. In addition, the end-system event cache stores the most recent end-system events in memory and displays them in the End-System Events tab. This cache allows Access Control to quickly retrieve and display end-system events without having to search through the database.

Use these options to configure the amount of resources used by the end-system event cache.



#### **Maximum Time to Spend Searching for Events**

Specify the time Extreme Management Center spends when searching for older events outside of the cache. (The search is initiated by using the **Search for Older Events** button in the **End-System Events** tab.) The search is ended when the number of seconds entered is reached.

#### **Number of Events to Cache**

Specify the number of events to cache. The more events you cache, the faster data is returned, but caching uses more memory.

#### **Number of MACs in Secondary Cache**

The End-System Event Cache also keeps a secondary cache of events by MAC address. This means that a particular end-system's events can be more quickly accessed in subsequent requests. Use this field to specify the number of MAC addresses kept in the secondary cache. Keep in mind that the more MAC addresses you cache, the more memory used. Also, note that the secondary cache may include events not in the main cache.

## **Enforce Warnings to Ignore**

Select the checkbox next to the warning message you don't want displayed and click **Save**.

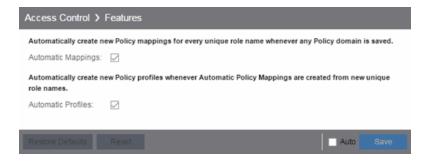
When an engine configuration audit is performed during an Enforce operation, warning messages may be displayed in the audit results listed in the Enforce window. If there is a warning associated with an engine, you are given the option to acknowledge the warning and proceed with the enforce anyway.

Use these settings to select specific warning messages you do not want displayed in the audit results. This allows you to proceed with the Enforce without having to acknowledge the warning message. For example, your network always results in one of these warning messages on your Access Control configuration. By selecting that warning here, it is ignored in future audit

results and you no longer need to acknowledge it before proceeding with the Enforce.

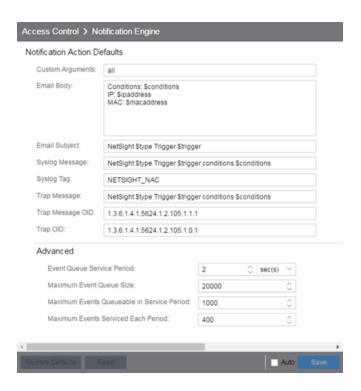
### **Features**

Use this panel to automatically create new Policy mappings and profiles. If you are not using these features, disable them to remove sections that pertain only to those features from certain Access Control windows.



## **Notification Engine**

Use this panel to define the default content contained in Access Control notification action messages. For example, with an email notification action, define the information contained in the email subject line and body. With a syslog or trap notification action, define the information included in the syslog or trap message.



There are certain "keywords" available to use in your email, syslog, and trap messages to provide specific information. Following is a list of the most common keywords used. For additional information, see Keywords.

- \$type the notification type.
- \$trigger the notification trigger.
- \$conditions a list of the conditions specified in the notification action.
- \$ipaddress the IP address of the end-system that is the source of the event.
- \$macaddress the MAC address of the end-system that is the source of the event.
- \$switchIP the IP address of the switch where the end-system connected.
- \$switchPort the port number on the switch where the end-system connected.
- \$username the username provided by the end user upon connection to the network.

#### **Custom Arguments**

If the notification action specifies a custom program or script to be run on the Extreme Management Center Server, then use this field to enter the "all" option. Using the "all" option returns values for all the Access Control Notification keywords applicable to the notification type. For additional information, see Keywords.

#### **Email Subject**

Defines the text and keyword values included in the email subject line.

#### **Email Body**

Defines the text and keyword values included in the email body.

#### **Syslog Message**

Defines the text and keyword values included in the syslog message.

#### Syslog Tag

Defines the string used to identify the message issued by the syslog program.

#### Trap Message

The varbind sent in the trap.

#### **Trap Message OID**

The OID of the varbind being sent that represents the message.

#### **Trap OID**

The OID that defines the trap.

#### **Event Queue Service Period**

Defines how often the queue is checked for events to process. The dispatcher runs once every service period. So by default, the dispatcher processes events every 5 seconds.

#### **Maximum Event Queue Size**

The maximum number of events that can be queued. By default, the dispatcher drops events after 5000 events are queued.

#### **Maximum Events Queuable in Service Period**

This limits the rate that events can be added to the queue (not processed from the queue) and protects the event engine against a large amount of events arriving too quickly. If events arrive at a rate that exceeds this amount, they are discarded.

#### **Maximum Events Serviced Each Period**

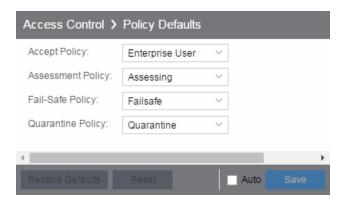
The maximum number of events pulled from the queue for processing each service period. By default, the dispatcher processes 100 events every service period.

## **Policy Defaults**

Use this Options view to specify a default policy for each of the four access policies. These default policies display as the first selection in the drop-down

menus when you create an Access Control profile. For example, if you specify an Assessment policy called "New Assessment" as the Policy Default, then "New Assessment" is automatically displayed as the first selection in the Assessment Policy drop-down menu in the New Access Control Profile window.

Extreme Management Center supplies seven policy names from which you can select. Add more policies in the Edit Policy Mapping window, where you can also define policy to VLAN associations for RFC 3580-enabled switches. Once a policy is added, it becomes available for selection in this view.



#### **Accept Policy**

Select the default Accept policy. The Accept policy is applied to an end-system when the end-system is authorized locally by the Access Control engine and passed an assessment (if an assessment was required), or the "Replace RADIUS Attributes with Accept Policy" option is used when authenticating the end-system.

#### **Assessment Policy**

Select the default Assessment policy. The Assessment policy is applied to an endsystem while it is being assessed (scanned).

#### **Fail-Safe Policy**

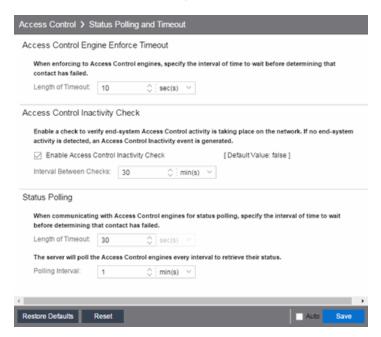
Select the default fail-safe policy. The fail-safe policy is applied to an end-system if the end-system's IP address cannot be determined from its MAC address, or if there is a scanning error and an assessment of the end-system could not take place.

### **Quarantine Policy**

Select the default Quarantine policy. The Quarantine policy is applied to an endsystem if the end-system fails an assessment.

## **Status Polling and Timeout**

Use this Options panel to specify the enforce timeout and status polling options for Access Control engines.



#### **Access Control Engine Enforce Timeout**

When enforcing to Access Control engines, this value specifies the amount of time Extreme Management Center waits for an enforce response from the engine before determining the engine is not responding. During an enforce, an Access Control engine responds every second to report that the enforce operation is either inprogress or complete. Do not increase this timeout value, unless you are experiencing network delays that require a longer timeout value.

## **Access Control Inactivity Check**

Enable a check to verify end-system Access Control activity is taking place on the network. If no end-system activity is detected, an Access Control Inactivity event is sent to the Events view. Use the **Alarms and Events** tab to configure custom alarm criteria based on the Access Control Inactivity event to create an alarm, if desired.

### **Status Polling**

Length of Timeout — When communicating with Access Control engines for status polling, this value specifies the amount of time Extreme Management Center waits before determining contact failed. If Extreme Management Center does not receive a response from an engine in the defined amount of time, Extreme Management

Center considers the engine to be "down". The engine status refers to Messaging connectivity, not SNMP connectivity. This means that if the engine is "down," Extreme Management Center is not able to enforce a new configuration to it.

Polling Interval — Specifies the frequency Extreme Management Center polls the Access Control engines to determine engine status.

#### **Related Information**

For information on related topics:

Access Control

## **Alarm Options**

Selecting Alarm in the left panel of the **Options** tab provides the following view, where you can configure alarm settings.

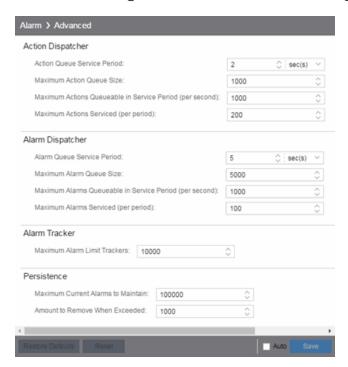
Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

Click the link for information on the following Alarm options:

- Advanced
- Alarm Action Defaults
- Alarm History
- Consolidate Email
- Override Email

## **Advanced**

Use this view to configure advanced settings for the alarms functionality in Extreme Management Center. These settings apply to all users.



## **Action Dispatcher Options**

Use these options to limit resources used by Extreme Management Center action handling.

After alarms are processed by the alarm dispatcher, they are checked for an action. If an action is found, the alarm is moved into the action queue for processing by the action dispatcher. A specified number of actions are taken from the queue and processed once each service period, according to the option values specified below.

#### **Action Queue Service Period**

This controls how often the queue is checked for actions to process. The dispatcher runs once every service period. So by default, the dispatcher processes actions every 2 seconds.

#### **Maximum Action Queue Size**

The maximum number of actions that can be queued. By default, the dispatcher drops actions after 1,000 actions are queued.

#### Maximum Actions Queuable in Service Period (per second)

This limits the rate at which actions can be added to the queue (not processed from the queue) and protects the alarm engine against a large amount of actions arriving too quickly. If actions arrive at a rate that exceeds this amount, they are discarded.

#### Maximum Actions Serviced (per period)

The maximum number of actions pulled from the queue for processing each service period. By default, the dispatcher processes 200 actions every service period.

## **Alarm Dispatcher Options**

Use these options to limit resources used by Extreme Management Center alarm handling.

When alarms are triggered, they are moved into the alarm queue for processing by the alarm dispatcher. A specified number of alarms are taken from the queue and processed once each service period, according to the option values specified below.

#### **Alarm Queue Service Period**

This controls how often the queue is checked for alarms to process. The dispatcher runs once every service period, so by default, the dispatcher processes alarms every

5 seconds.

#### **Maximum Alarm Queue Size**

The maximum number of alarms that can be queued. By default, the dispatcher drops alarms after 5,000 alarms are queued.

#### **Maximum Alarms Queuable in Service Period (per second)**

This limits the rate at which alarms can be added to the queue (not processed from the queue) and protects the alarm engine against a large amount of alarms arriving too quickly. If alarms arrive at a rate that exceeds this amount, they are discarded.

#### Max Alarms Serviced (per period)

The maximum number of alarms pulled from the queue for processing each service period. By default, the dispatcher processes 100 alarms every service period.

## **Alarm Tracker Options**

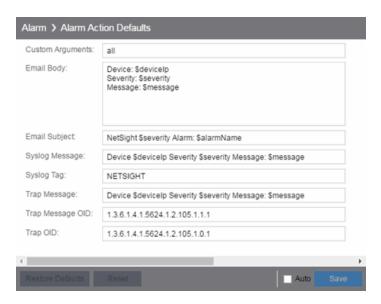
When you define an alarm with a limit, Extreme Management Center tracks whether the limit is exceeded and when to reset the count. Use this option to set the maximum number of alarms that Extreme Management Center tracks. (An alarm limit specifies the number of times the alarm action performed for an alarm.)

Increase the number if you are sure the system is able to handle the increased load.

## **Persistence Options**

Use these options to prevent or troubleshoot Extreme Management Center performance problems caused by the number of current alarms being maintained. If you increase the maximum number of current alarms to maintain, be sure the server system is able to handle the increased load. Only increase the number of alarms to remove if the maximum current alarms number is being exceeded too frequently.

## **Alarm Action Defaults**



Use this panel to define the default content for alarm action messages. For example, with an email action, define the information contained in the email subject line and body. With a syslog or trap action, specify the information you want contained in the syslog or trap message. Extreme Management Center uses these values unless they are overridden in an individual alarm.

The message content is configured as a template, with the content passed exactly as typed, except for the variable information which is specified by \$keyword. The variable information (\$keyword) is replaced with information from the alarm when the alarm action is executed.

Following is a list of the most common keywords used. For additional information, see Keywords.

- \$alarmName the name of the alarm.
- \$severity the severity of the alarm.
- \$deviceIP the IP address of the device that is the source of the alarm.
- \$message the event message.
- \$time the date and time when the event or trap occurred.

#### **Custom Arguments**

Specifies the arguments passed to a program. Each argument is delimited by spaces. An argument can be a literal, passed to the program exactly as typed, or a variable,

specified as \$keyword. A group of literals and variables can be combined into a single argument by using double quotes. "All" is a special value that tells Extreme Management Center to pass all variable values to the program as individual arguments.

#### **Email Body**

Defines the text included in the email body.

#### **Email Subject**

Defines the text included in the email subject line.

#### **Syslog Message**

Defines the text included in the syslog message.

#### **Syslog Tag**

Defines the string used to identify the message issued by the syslog program.

#### **Trap Message**

The varbind sent in the trap.

#### **Trap Message OID**

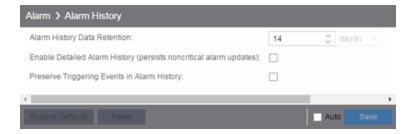
The OID of the varbind being sent that represents the message.

#### **Trap OID**

The OID that defines the trap.

## **Alarm History**

Use this panel to configure options for how alarms are handled on your network. These settings apply to all users.



#### Alarm History Data Retention

Specify (in days) the amount of time Alarm History is retained.

#### Enable Detailed Alarm History (persists noncritical alarm updates)

Select this checkbox to record repeat occurrences of an alarm being raised. By default, a history record is created the first time an alarm is raised on a device or interface, and also when it is cleared.

#### Preserve Triggering Events in Alarm History

Select this checkbox to preserve alarm triggering events, so that any triggering events are stored with the alarm history record. This allows you to view the triggering event by clicking the View Trigger button in the Alarm History window.

## **Consolidate Email**



#### **Enable Email Digest**

Selecting this option combines alarm action emails into a single email. Email notifications are collected over the specified interval indicated in the **Email Digest Interval** and then delivered as a single consolidated email.

#### **Email Digest Interval**

Enter the amount of time Extreme Management Center waits before sending an email of alarm actions when **Select Enable Email Digest** is selected.

## **Override Email**



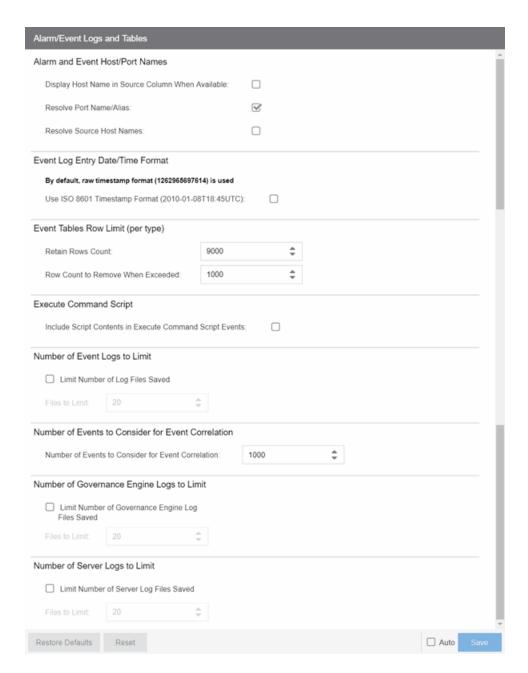
Enable this option to override the sender of an email for an alarm email action, including the ability to set the sender's password, if needed. Since alarms are

typically sent out as email/text messages, this option allows IT staff to set different ring-tones based on the alarm definition. Doing this on a smartphone typically involves changing the ring-tone for calls from a specific person.

## **Alarm/Event Logs and Tables Options**

Selecting Alarm/Event Logs and Tables in the left panel of the **Options** tab provides the following view, where you can specify options for limiting disk usage by alarm and event logs, and Extreme Management Center server logs. These settings apply to all users. You must be assigned the appropriate user capability to configure these options. For additional information, see Extreme Management Center Log Files.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



#### **Alarm and Event Host/Port Names**

Use these options to configure host name and port name resolution, and display the device host name in the Source column in alarm and event tables:

- Display Host Name in Source Column When Available Select this option to display
  the host name in the source column on both the <u>Alarms</u> and <u>Events</u> tabs of the
  Alarms and Events tab, if it's available in Extreme Management Center.
- Resolve Port Name/Alias Select this option to resolve device port indices to port names and port aliases, and device port names and port aliases to port indices, if

possible. This option allows you to enable/disable port name resolution for Event and Alarm tables only. (Port name resolution is enabled globally using the **Enable Name Resolution** option.)

• Resolve Source Host Names — Select this option to resolve host names to IP addresses and IP addresses to host names, if possible. This option allows you to enable/disable host name resolution for the Event and Alarm tables only. (Host name resolution is enabled globally using the Enable Name Resolution option.)

#### **Event Log Entry Date/Time Format**

Use this option to specify the timestamp format used for log entries in the actual application log files. (This option does not affect the log entry format displayed in Extreme Management Center client Event Log views.) Selecting **Use ISO 8601 Timestamp Format** displays log entry timestamps in a readable format that makes it easier to view the files in a text file. Not selecting this option uses the raw timestamp format, in which timestamps are displayed in a raw, non-readable format.

#### **Event Tables Row Limit (per type)**

Use these settings to determine the number of table rows displayed in all of the logs on the **Events** tab of the **Alarms and Events** tab. The table size reaches an absolute limit when the number of rows is equal to the value in the **Retain Rows Count** field. When the number of rows exceeds that value, the number of rows are reduced by the value specified in the **Row Count to Remove When Exceeded** field. Subsequent entries are retained until the **Retain Rows Count** value is exceeded and the row total is again reduced.

#### **Execute Command Script**

The Execute Command Script feature includes script contents in logged events, which is not secure if the script includes passwords. If this option is deselected (default), the script is removed from the logged event. Select this option to include script contents in Execute Command Script events.

#### **Number of Event Logs to Limit**

This option limits the number of application log files saved to the <install directory>\appdata\logs directory. It does not limit the number of Traps or Syslog log files saved.

- Limit Number of Log Files Saved Selecting the checkbox sets a limit to the number of application log files saved. Older files are deleted when the maximum number is reached.
- Files to Limit Enter the maximum number of application log files saved.

#### **Number of Events to Consider for Event Correlation**

This option allows you to determine the number of events Extreme Management Center uses when correlating events. Event Correlation is performed by Extreme Management Center to determine trends and allows you to take action on those observations.

#### **Number of Governance Engine Logs to Limit**

Use this option to limit the number of governance engine log files saved to the <install directory>\appdata\logs directory. It does not limit the number of Traps or Syslog log files saved.

- Limit Number of Governance Engine Log Files Saved Selecting the checkbox sets a limit to the number of governance engine log files saved. Older files are deleted when the maximum number is reached.
- Files to Limit Enter the maximum number of governance log files saved.

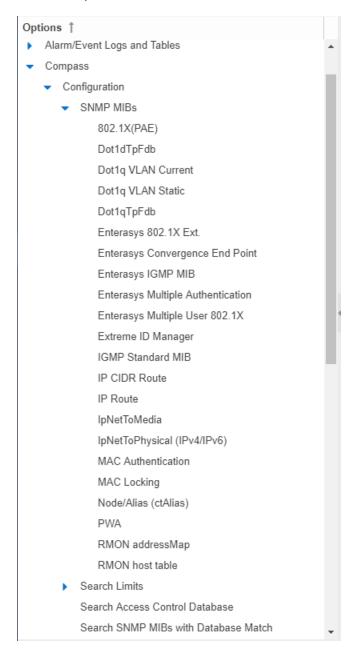
#### **Number of Server Logs to Limit**

A new server log is created every day. Use this option to limit the number of server log files saved to the <install directory>\appdata\logs directory.

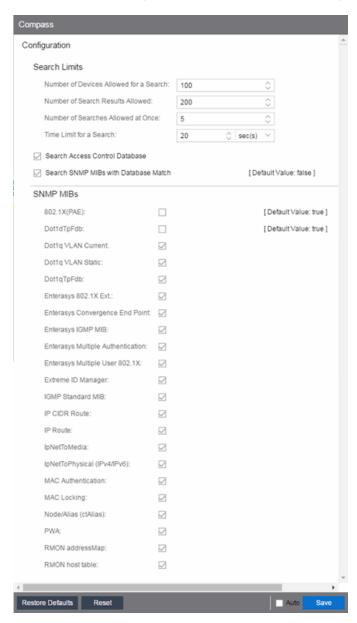
- Limit Number of Server Log Files Saved Selecting the checkbox sets a limit to the number of server log files saved. Older files are deleted when the maximum number is reached.
- Files to Limit Enter the maximum number of server log files saved.

## **Compass Options**

Selecting Compass and expanding Configuration in the left panel of the **Options** tab provides the following view, where you can view Compass SNMP MIBs and Search options.



Double-click **Configuration** in the left-panel to open the **Compass Configuration** window, which allows you to specify and limit your search options. Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



## **Search Limits**

Use these options to configure the Compass search in Extreme Management Center. In addition to search options, they include search limit settings, which are used to

help limit the Extreme Management Center server resources used for the searches.

- Number of Devices Allowed for a Search The maximum number of devices that can be included in a search.
- Number of Search Results Allowed The maximum number of search results that can be displayed in the table.
- Number of Searches Allowed at Once The maximum number of Extreme Management Center Compass searches that can be performed at one time.
- Time Limit for a Search The maximum search time.

## **Search Access Control Database**

Select this checkbox to include Access Control data in Compass searches. The Compass search begins by resolving IP address to MAC address in order to start searching for MAC-IP pairs from the network. When a match is found in the Access Control Database, the SNMP MIBs are **not** searched unless the **Search SNMP MIBs** with Database Match checkbox is also selected. If the Access Control checkbox is deselected, then the Access Control Database is not used to resolve IP address to MAC address.

## Search SNMP MIBs with Database Match

Select this checkbox to include various SNMP MIB objects when performing searches. When the checkbox is selected, the SNMP MIBs section displays, from which you can select the individual SNMP MIB objects to include in Compass searches. For additional information, see Compass SNMP MIBs Descriptions.

#### **Related Information**

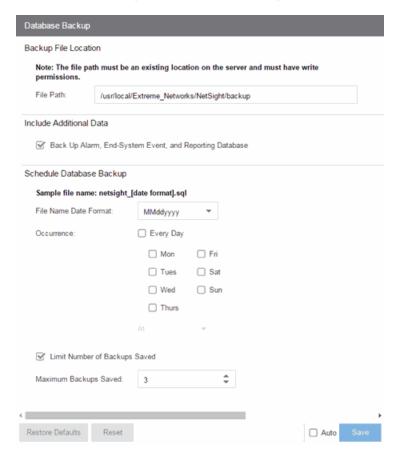
For information on related tasks:

How to Set Access Control Options

## **Database Backup Options**

Selecting Database Backup in the left panel of the **Options** tab provides the following view, where you can schedule backups of the Extreme Management Center database. An up-to-date database backup is an important component to ensuring that critical information pertaining to all Extreme Management Center applications is saved and readily available, if needed.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



## **Backup File Location**

#### File Path

The database backup is saved to the directory specified in the **File Path** field. Saving backups to a separate location such as a network share ensures that an up-to-date

copy of the database is available should a problem such as a server disk failure occur. The backup directory must exist and be writable or it is not accepted. Both the start and stop of the database backup are logged to the Console Event View log for verification and tracking purposes.

### **Include Additional Data**

#### Back Up Alarm, End-System Event, and Reporting Database

Use this checkbox to enable and disable the automatic backup of alarm data, endsystem event data, and Extreme Management Center reporting data. Because the alarm, event, and reporting databases can be quite large, this allows you to control the amount of disk space used by the database backup operation.

## **Schedule Database Backup**

#### **File Name Date Format**

Customize the date and time formats of scheduled backup files by selecting the option that formats the date -- day (DD), month (MM), and year (YYYY) -- according to your personal preference in the drop-down menu.

#### **Occurrence**

Select one or more days of the week and specify a time for the backup to be performed. The backup takes place at the same time for each selected day.

#### **Limit Number of Backups Saved**

Select the checkbox to limit the number of scheduled backup files saved.

#### **Maximum Backups Saved**

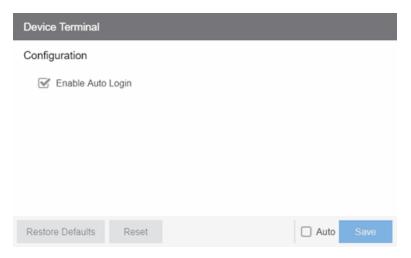
If Limit Number of Backups Saved is selected, enter the maximum number of scheduled backup files to save. When the limit is reached, older backups are removed when a new scheduled backup completes.

For additional information, see Tuning Database Backup Storage.

## **Device Terminal Options**

Selecting Device Terminal in the left panel of the **Options** tab provides the following view, where you can configure options related to the **Open Device Terminal** option on the **Devices** tab.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



## **Configuration**

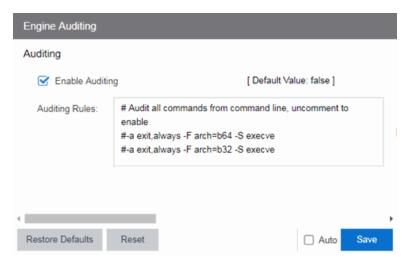
#### **Enable Auto Login**

Select the checkbox to automatically log in to a device when selecting the **Open Device Terminal** option from the right-click menu on the **Devices** tab.

# **Engine Auditing Options**

Selecting Engine Auditing in the left panel of the **Options** tab provides the following view, where you can enable auditing of users connected to the Extreme Management Center server CLI via SSH.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Enable Auditing**

Selecting the **Enable Auditing** option enables the **Auditing Rules** field, where you can configure Extreme Management Center to store all commands entered by users connected to the Extreme Management Center CLI via SSH in the syslog file.

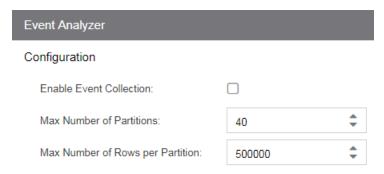
## **Auditing Rules**

Remove the # symbol from the beginning of a command line to enable the command and store user commands entered using the Extreme Management Center CLI.

# **Event Analyzer Options**

Selecting Event Analyzer in the left panel of the **Options** tab provides the following view, where you can configure the settings related to the Event Analyzer in Extreme Management Center.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



### **Enable Event Collection**

Selecting the **Enable Event Collection** option saves wireless client events and enables **Event Analyzer** tab functionality so that the tab populates with live data.

**NOTE:** Enabling Event Collection uses a large amount of disk space, so this option is disabled by default.

#### **Max Number of Partitions**

Enter the maximum number of partitions used for the Event Analyzer.

**NOTE:** Only change this value if you are an expert user.

### **Max Number of Rows per Partition**

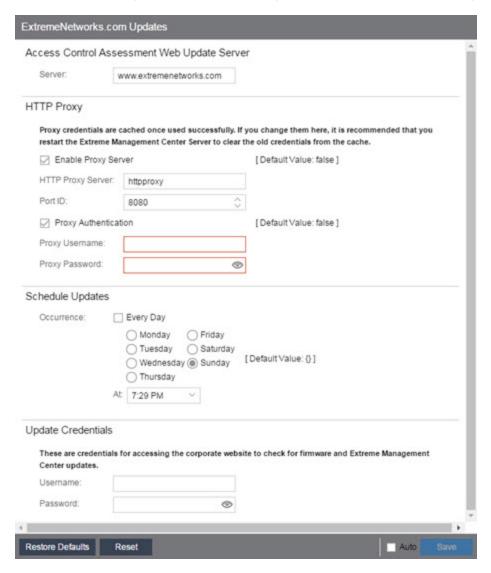
Enter the maximum number of rows for each partition used for the Event Analyzer.

**NOTE:** Only change this value if you are an expert user.

# **Updates Options**

Selecting ExtremeNetworks.com Updates in the left panel of the **Options** tab provides the following view, where you can configure options for accessing the ExtremeNetworks.com website to obtain information about the latest Extreme Management Center product releases and Extreme Networks firmware releases available for download. These settings apply to all users. You must be a member of an authorization group that includes the "Request and Configure ExtremeNetworks.com Support" capability in order to configure these options.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



## **Access Control Assessment Web Update Server**

Displays the web update server used by Access Control to update Access Control assessment server software. This update operation pertains only to Access Control on-board agent-less assessment servers.

## **HTTP Proxy Server**

If your network is protected by a firewall, select the **Enable Proxy Server** checkbox and enter your proxy server address and port ID. Consult your network administrator for this information. If your proxy server requires authentication, select the **Proxy Authentication** checkbox and enter the proxy username and password credentials. The credentials you add here must match the credentials configured on the proxy server. Proxy credentials are cached once used successfully. If you change them here, restart the Extreme Management Center Server to clear the old credentials from the cache.

**NOTE:** The update procedure uses these proxy settings only when necessary; otherwise, the settings are ignored.

## **Schedule Updates**

Use this section to schedule when Extreme Management Center checks for software updates:

- To check for updates every day Select the **Every Day** checkbox, then select the time to run the check in the **At** drop-down menu.
- To check for updates once a week Select the radio button that corresponds to the day of the week on which you want to run the check, then select the time to run the check in the **At** drop-down menu.
- To disable scheduled updates Do not select the Every Day checkbox or any
  of the radio buttons or click the Default Value button to clear your selection.

#### **Update Credentials**

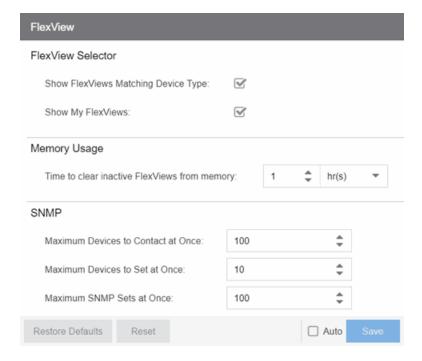
Enter the credentials used to access the ExtremeNetworks.com website to obtain firmware and Extreme Management Center update information. You need to create an account at ExtremeNetworks.com and define a username and password for the account, then enter the same credentials here.

# **FlexView Options**

Selecting FlexView in the left panel of the **Options** tab provides the following view, where you can configure the settings related to FlexViews in Extreme Management Center. The options allow you to determine which FlexViews are available, how the FlexViews are displayed, and how FlexView information is retrieved and maintained.

**NOTE:** Bookmarked FlexViews are not affected by these options.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# FlexView Selector

Use this section to determine which FlexViews are displayed and how they are organized.

# **Show FlexViews Matching Device Type**

Select this box to display only those FlexViews that match the device type you select.

## **Show My FlexViews**

Select this checkbox to include FlexViews saved in the My FlexViews folder when selecting a FlexView on the **Devices** tab. Extreme Management Center saves all FlexViews you <u>create or modify</u> in the My FlexViews folder.

# **Memory Usage**

## Time to clear inactive FlexViews from memory

The amount of time before Extreme Management Center removes inactive FlexViews from memory.

# **SNMP**

These options determine FlexView settings for devices whose Poll Type is set to **SNMP**.

#### **Maximum Devices to Contact at Once**

The maximum number of IP addresses Extreme Management Center attempts to contact (read) simultaneously.

### **Maximum Devices to Set at Once**

The maximum number of IP addresses Extreme Management Center attempts to perform PDU (protocol data unit) sets against simultaneously.

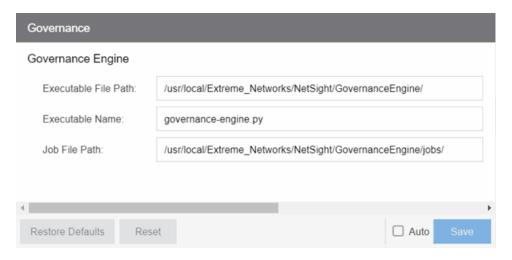
### **Maximum SNMP Sets at Once**

The maximum number of SNMP PDU sets Extreme Management Center attempts to contact simultaneously.

# **Governance Options**

Selecting Governance in the left panel of the **Options** tab provides the following view, where you can specify the Governance engine file name used by Extreme Management Center, the path to the directory in which the file is located, and the path to the job file directory. These settings apply to all users. You must be assigned the appropriate user capability to configure these options.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



#### **Executable File Path**

The directory in which the Governance engine executable file is located.

#### **Executable Name**

The name of the executable file used by the Governance engine.

#### Job File Path

The path to the directory in which the job files are located. The Governance engine uses job files to test device configurations in order to provide you with vulnerability information.

# **Impact Analysis Options**

Selecting **Impact Analysis** in the left panel of the **Options** tab provides the following view, where you can edit settings associated with the **Impact Analysis** dashboard. The right-panel view changes depending on what you select in the left-panel tree. Expand the Impact Analysis tree to view all the different available options. These settings apply to all users.

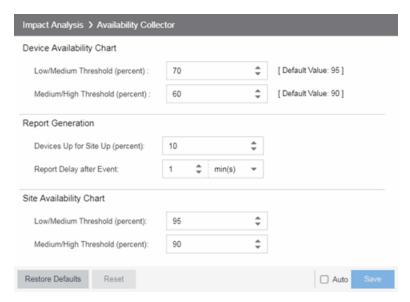
Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

Click the link for information on the following Impact Analysis options:

- Availability Collector
- Capacity/Health Collector
- Configuration Collector
- Performance Collector

# **Availability Collector**

Use these options to configure the threshold settings for the Site and Device Availability Charts in the Impact Analysis dashboard.



# **Device Availability Chart**

## Low/Medium Threshold (percent)

Indicates the percentage of devices on your network that Extreme Management Center can reach. If the value falls below the percentage entered here, the **Impact Status** of the Device Availability chart moves from **Low** to **Medium**. For devices to be included, data collection must be enabled.

## Medium/High Threshold (percent)

Indicates the percentage of devices on your network that Extreme Management Center can reach. If the value falls below the percentage entered here, the **Impact Status** of the Device Availability chart moves from **Medium** to **High**. For devices to be included, data collection must be enabled.

# **Report Generation**

## **Devices Up for Site Up (percent)**

Indicates the percent of devices included in a site that Extreme Management Center can reach. If the value falls below the percentage entered here, the Extreme Management Center considered the site down.

## **Report Delay after Event**

Indicates the amount of time Extreme Management Center waits before reporting a device is down.

# Site Availability Chart

## Low/Medium Threshold (percent)

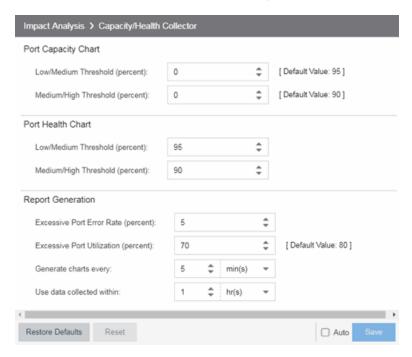
Indicates the percentage of devices included in a site that Extreme Management Center can reach. If the value falls below the percentage entered here, the **Impact Status** of the Site Availability chart moves from **Low** to **Medium**. For devices to be included, data collection must be enabled.

## Medium/High Threshold (percent)

Indicates the percentage of devices included in a site that Extreme Management Center can reach. If the value falls below the percentage entered here, the **Impact Status** of the Site Availability chart moves from **Medium** to **High**. For devices to be included, data collection must be enabled.

# **Capacity/Health Collector**

Use these options to configure the thresholds for the Port Capacity and Port Health Charts in the Impact Analysis dashboard.



# **Port Capacity Chart**

# **Low/Medium Threshold (percent)**

Indicates the percentage of ports on your network with an acceptable level of utilization. If the value falls below the percentage entered here, the **Impact Status** on the Port Capacity chart moves from **Low** to **Medium**. For ports to be included, data collection must be enabled.

# Medium/High Threshold (percent)

Indicates the percentage of ports on your network with an acceptable level of utilization. If the value falls below the percentage entered here, the **Impact Status** on the Port Capacity chart moves from **Medium** to **High**. For ports to be included, data collection must be enabled.

## Port Health Chart

## **Low/Medium Threshold (percent)**

Indicates the percentage of ports on your network with an acceptable error rate. If the value falls below the percentage entered here, the **Impact Status** on the Port Health chart moves from **Low** to **Medium**. For ports to be included, data collection must be enabled.

## **Medium/High Threshold (percent)**

Indicates the percentage of ports on your network with an acceptable error rate. If the value falls below the percentage entered here, the **Impact Status** on the Port Health chart moves from **Medium** to **High**. For ports to be included, data collection must be enabled

# **Report Generation**

## **Excessive Port Error Rate (percent)**

Indicates the port error rate, in percent of total port traffic, above which Extreme Management Center considers the port error rate excessive. A port error rate below this percentage is considered acceptable.

## **Excessive Port Utilization (percent)**

Indicates the port utilization, in percent of total port traffic, above which Extreme Management Center considers the port utilization excessive. A port utilization below the percentage entered here is considered acceptable.

### **Generate charts every**

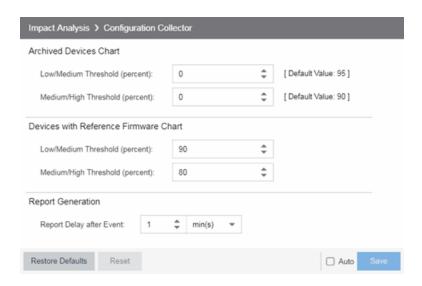
Indicates the interval between which Extreme Management Center polls ports to generate the Port Capacity and Port Health charts.

### Use data collected within

Indicates the amount of time within which the data collected for a report is valid.

# **Configuration Collector**

Use these options to configure the thresholds of the Archived Devices and the Devices with Reference Firmware charts in the Impact Analysis dashboard.



## **Archived Devices Chart**

## **Low/Medium Threshold (percent)**

Indicates the percentage of devices for which an archive was created in the last 30 days. If the value falls below the percentage entered here, the **Impact Status** on the Archived Devices chart moves from **Low** to **Medium**. For ports to be included, data collection must be enabled.

# **Medium/High Threshold (percent)**

Indicates the percentage of devices for which an archive was created in the last 30 days. If the value falls below the percentage entered here, the **Impact Status** on the Archived Devices chart moves from **Medium** to **High**. For ports to be included, data collection must be enabled.

# **Devices with Reference Firmware Chart**

# **Low/Medium Threshold (percent)**

Indicates the percentage of devices on which firmware you define as a reference image is installed. If the value falls below the percentage entered here, the **Impact Status** on the Devices with Reference Firmware chart moves from **Low** to **Medium**. For ports to be included, data collection must be enabled.

# Medium/High Threshold (percent)

Indicates the percentage of devices on which firmware you define as a reference image is installed. If the value falls below the percentage entered here, the **Impact Status** on the Devices with Reference Firmware chart moves from **Medium** to **High**. For ports to be included, data collection must be enabled.

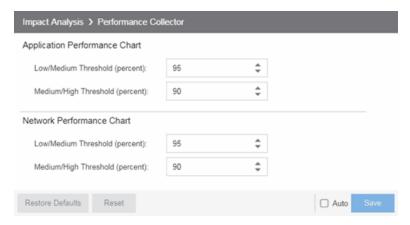
# **Report Generation**

## **Report Delay after Event**

Indicates the amount of time Extreme Management Center waits before reporting a device does not have an archive created in the last 30 days or does not have a reference firmware image installed.

# **Performance Collector**

Use these options to configure the thresholds of the Application and Network Performance charts in the Impact Analysis dashboard.



# **Application Performance Chart**

## **Low/Medium Threshold (percent)**

Indicates the percentage of tracked applications with a response time in the expected or better than expected range. If the value falls below the percentage entered here, the **Impact Status** on the Application Performance chart moves from **Low** to **Medium**. The expected response time is established using an average of the previously observed response times, or using dynamic thresholding, if enabled.

# Medium/High Threshold (percent)

Indicates the percentage of tracked applications with a response time in the expected or better than expected range. If the value falls below the percentage entered here, the **Impact Status** on the Application Performance chart moves from **Medium** to **High**. The expected response time is established using an average of the previously observed response times, or using dynamic thresholding, if enabled.

# **Network Performance Chart**

## **Low/Medium Threshold (percent)**

Indicates the percentage of network services with a response time in the expected or better than expected range. If the value falls below the percentage entered here, the **Impact Status** on the Network Performance chart moves from **Low** to **Medium**. The expected response time is established using an average of the previously observed response times, or using dynamic thresholding, if enabled.

## **Medium/High Threshold (percent)**

Indicates the percentage of network services with a response time in the expected or better than expected range. If the value falls below the percentage entered here, the **Impact Status** on the Network Performance chart moves from **Medium** to **High**. The expected response time is established using an average of the previously observed response times, or using dynamic thresholding, if enabled.

#### **Related Information**

For information on related topics:

Impact Analysis Dashboard

# **Inventory Manager Options**

Selecting Inventory Manager in the left panel of the **Options** tab provides the following view, where you can select the path in which Inventory Manager data is stored as well as configure file transfer settings for firmware upgrades.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

# **Data Storage Directory Path Setting**

Use this option to specify a different base directory where Inventory Manager data is stored. This data includes capacity planning reports, configuration templates, archived configurations, and property files. If you specify a new data directory, you need to move the data files stored under the old directory to the new directory so Extreme Management Center can find them.



# **File Transfer Settings**

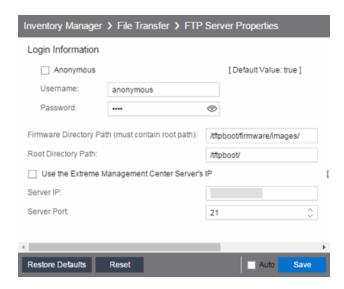
These options specify the FTP, SCP, SFTP, or TFTP file transfer settings used when upgrading firmware.

Click the link for information on the following File Transfer Settings options:

- FTP Server Properties Settings
- SCP Server Properties Settings
- SFTP Server Properties Settings
- TFTP Server Properties Settings

# **FTP Server Properties Settings**

Use these options to set FTP server properties and login information, including specifying the FTP server IP address, setting paths to the root and firmware directories, and setting login information. The FTP server needs access to these directories in order to perform archive operations or firmware/boot PROM upgrades. These settings apply to all users.



#### **Anonymous**

Select this checkbox if your FTP server is configured to accept Anonymous logins. Selecting this checkbox disables the **Username** and **Password** fields.

## Username/Password

Enter your username and password to access the FTP server. By default, your password is displayed as a series of asterisks. Select the **Eye** icon to display your password.

## **Firmware Directory Path**

The default firmware directory is tftpboot\firmware\images. If you would like to use an alternate firmware directory, enter a path to that directory in this field. The firmware directory must be a subdirectory of the root directory. (For additional information, see How to Upgrade Firmware.) If you are using an FTP server on a remote system, use the UNC standard described in the following <a href="Note">Note</a> when specifying the path.

## **Root Directory Path**

The root directory is the base directory to which the FTP server is allowed access. The FTP server is allowed to create files in or read files from this directory and any of its subdirectories. The default root directory is the tftpboot directory Extreme Management Center automatically creates when it is installed. To use an alternate root directory, enter a path to that directory in this field.

**NOTE:** Keep in mind the following requirements when setting the path to your root directory:

- If your FTP server is configured with an FTP root directory, it must match the root directory entered here.
- If your FTP server is **not** configured with an FTP root directory, change the FTP root directory here to the root of the drive (e.g. C:\ for Windows and /root/ for Linux).
- If you are using an FTP server on a remote system, use the Universal Naming Convention (UNC) when specifying the root directory path. The UNC convention uses two slashes // (Linux systems) or backslashes \\ (Windows systems) to indicate the name of the system, and one slash or backslash to indicate the path within the computer. For example, on a Windows system, instead of using

use

\\yourservername\tftpboot\

#### Use the Extreme Management Server's IP

Select this checkbox if your FTP server is on the same machine as the Extreme Management Center Server. Selecting this checkbox disables the **Server IP** field.

#### Server IP

Enter the IP address of the device where the FTP server resides.

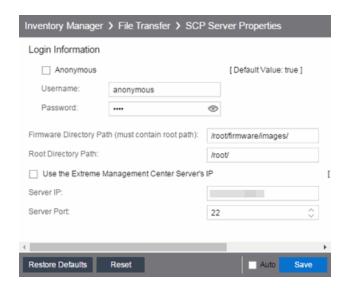
#### **Server Port**

Specify the port number on which your FTP server is configured to run.

# **SCP Server Properties Settings**

Use these options to set SCP server properties and login information, including specifying the SCP server IP address, setting paths to the root and firmware directories, and setting login information. The SCP server needs access to these

directories in order to perform archive operations or firmware/boot PROM upgrades. These settings apply to all users.



## **Anonymous**

Select this checkbox if your SCP server is configured to accept Anonymous logins. Selecting this checkbox disables the **Username** and **Password** fields.

## Username/Password

Enter your username and password to access the SCP server. By default, your password is displayed as a series of asterisks. Select the **Eye** icon to display your password.

## **Firmware Directory Path**

Path must be a subdirectory of the <a href="Root Directory Path">Root Directory Path</a>. On a Linux system, the default firmware directory is /root/firmware/images/. On a Windows system, an SCP server is not installed by default, so the default Firmware Directory Path is C:\tftpboot\firmware\images\. This path needs to be updated once the SCP server is installed and a valid directory is created. For additional information, see How to Upgrade Firmware. If you are using an SCP server on a remote system, use the UNC standard described in the following <a href="Note">Note</a> when specifying the path.

## **Root Directory Path**

Enter the path to the root directory in this field. The root directory is the base directory to which the SCP server is allowed access. The SCP server is allowed to create files in or read files from this directory and any of its subdirectories. On a Linux system, the default root directory is /root/. On a Windows system, an

SCP server is not installed by default, so the default **Root Directory Path** is C:\tftpboot\. This path needs to be updated once the SCP server is installed and a valid directory is created.

**NOTE:** Keep in mind the following requirements when setting the path to your root directory:

- If your SCP server is configured with an SCP root directory, it must match the root directory entered here.
- If your SCP server is **not** configured with an SCP root directory, change the SCP root directory here to the root of the drive (e.g. C:\ for Windows and /root/ for Linux).
- If you are using an SCP server on a remote system, use the Universal Naming Convention (UNC) when specifying the root directory path. The UNC convention uses two slashes // (Linux systems) or backslashes \\ (Windows systems) to indicate the name of the system, and one slash or backslash to indicate the path within the computer. For example, on a Windows system, instead of using

h:\ (where h:\ is mapped to the firmware\images directory on the remote drive)

use

\\yourservername\firmware\images

### Use the Extreme Management Server's IP

Select this checkbox if your SCP server is on the same machine as the Extreme Management Center Server. Selecting this checkbox disables the **Server IP** field.

#### Server IP

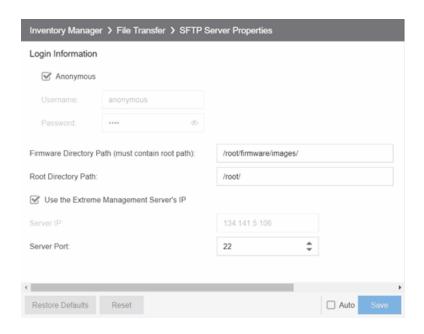
Enter the IP address of the device where the SCP server resides.

#### **Server Port**

Specify the port number on which your SCP server is configured to run.

# **SFTP Server Properties Settings**

Use these options to set SFTP server properties and login information, including specifying the SFTP server IP address, setting paths to the root and firmware directories, and setting login information. The SFTP server needs access to these directories in order to perform archive operations or firmware/boot PROM upgrades. These settings apply to all users.



## **Anonymous**

Select this checkbox if your SFTP server is configured to accept Anonymous logins. Selecting this checkbox disables the **Username** and **Password** fields.

## Username/Password

Enter your username and password to access the SFTP server. By default, your password is displayed as a series of asterisks. Select the **Eye** icon to display your password.

## **Firmware Directory Path**

Path must be a subdirectory of the <u>Root Directory Path</u>. On a Linux system, the default firmware directory is /root/firmware/images/. On a Windows system, an SFTP server is not installed by default, so the default Firmware Directory Path is C:\tftpboot\firmware\images\. This path needs to be updated once the SFTP server is installed and a valid directory is created. For additional information, see How to Upgrade Firmware. If you are using an SFTP server on a remote system, use the UNC standard described in the following Note when specifying the path.

## **Root Directory Path**

Enter the path to the root directory in this field. The root directory is the base directory to which the SFTP server is allowed access. The SFTP server is allowed to create files in or read files from this directory and any of its subdirectories. On a Linux system, the default root directory is /root/. On a Windows system, an SFTP server is not installed by default, so the default Root Directory Path is C:\tftpboot\. This path needs to be updated once the SFTP server is installed

and a valid directory is created.

**NOTE:** Keep in mind the following requirements when setting the path to your root directory:

- If your SFTP server is configured with an SFTP root directory, it must match the root directory entered here.
- If your SFTP server is **not** configured with an SFTP root directory, change the SFTP root directory here to the root of the drive (e.g. C:\ for Windows and /root/ for Linux).
- If you are using an SFTP server on a remote system, use the Universal Naming Convention (UNC) when specifying the root directory path. The UNC convention uses two slashes // (Linux systems) or backslashes \\ (Windows systems) to indicate the name of the system, and one slash or backslash to indicate the path within the computer. For example, on a Windows system, instead of using

h:\ (where h:\ is mapped to the firmware\images directory on the remote drive)

use

\\yourservername\firmware\images

## Use the Extreme Management Server's IP

Select this checkbox if your SFTP server is on the same machine as the Extreme Management Center Server. Selecting this checkbox disables the **Server IP** field.

#### Server IP

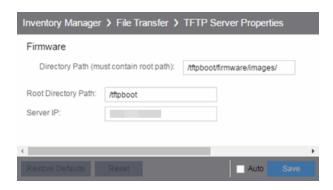
Enter the IP address of the device where the SFTP server resides.

### **Server Port**

Specify the port number on which your SFTP server is configured to run.

# **TFTP Server Properties Settings**

Use these options to set TFTP server properties, including specifying the firmware directory path, setting the TFTP root directory path, and setting server IP address. These settings apply to all users.



#### **Directory Path**

The default firmware directory is tftpboot\firmware\images. If you would like to use an alternate firmware directory, enter a path to that directory in this field. The firmware directory must be a subdirectory of the root directory. (For additional information, see How to Upgrade Firmware.)

## **Root Directory Path**

The root directory is the base directory to which the TFTP server is allowed access. The TFTP server is allowed to create files in or read files from this directory and any of its subdirectories. The default root directory is the tftpboot directory Extreme Management Center automatically creates when it is installed. To use an alternate root directory, enter a path to that directory in this field.

**NOTE:** Keep in mind the following requirements when setting the path to your root directory:

- If your TFTP server is configured with a TFTP root directory, it must match the root directory entered here.
- If your TFTP server is **not** configured with a TFTP root directory, change the TFTP root directory here to the root of the drive (e.g. C:\ for Windows and /root/ for Linux).
- If you are using a TFTP server on a remote system, use the Universal Naming Convention (UNC) when specifying the root directory path. The UNC convention uses two slashes // (Linux systems) or backslashes \\ (Windows systems) to indicate the name of the system, and one slash or backslash to indicate the path within the computer. For example, on a Windows system, instead of using

h:\ (where h:\ is mapped to the firmware\images directory on the remote drive)

use

\\yourservername\firmware\images

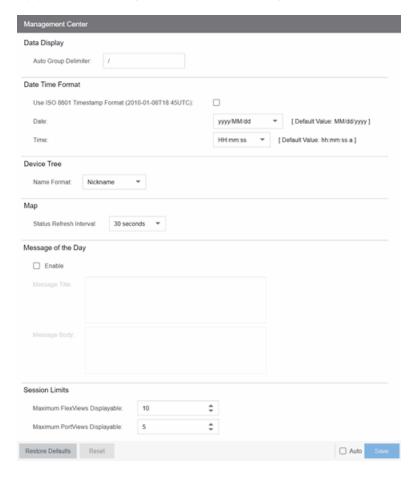
# **Server IP**

Enter the IP address of the device where the TFTP server resides.

# **Management Center Options**

Selecting Extreme Management Center in the left panel of the **Options** tab provides the following view, where you can customize Extreme Management Center preferences. These settings apply to the user currently logged-in.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Data Display**

### **Auto Group Delimiter**

Extreme Management Center uses this character to separate the values that define a device's **Contact** and **Location** grouping in the left-panel device tree. Sub-groups in the **Grouped By > Contact** and **Grouped By > Location** folders are automatically

created based on the Contact and Location values in the Console Properties Tab (Device). Use this option to define the delimiter that is used to separate those values into groups. For example, using the default delimiter (/), a device's location defined as *NewHampshire/Salem/Closet3* will automatically create a hierarchy of three subgroups under the **Grouped By > Location** folder.

# **Date Time Format**

## **Use ISO 8601 Timestamp Format**

Select the checkbox to use the ISO 8601 timestamp format (yyyy-mm-ddThh:mm:ssTimeZone) in Extreme Management Center. Selecting this checkbox disables the **Date** and **Time** fields.

### **Date**

Select how the date is formatted in Extreme Management Center.

The letters in this field signify the following:

- MM Month
- dd − Day
- yyyy Year

## **Time**

Select whether time is formatted as a 12-hour (hh:mm:ss a) or 24-hour (HH:mm:ss) clock.

The letters in this field signify the following:

- hh Hour
- mm Minute
- ss Second

# **Device Tree**

#### **Name Format**

Select one of the following options:

- IP use the device's IP address.
- System Name use the administratively-assigned name of the device taken from the sysName MIB object.
- **Nickname** use the user-defined nickname as defined in the Edit Devices window.

# Map

#### **Status Refresh Interval**

Select the interval that determines how often maps are automatically refreshed by Extreme Management Center. If **None** is selected, maps must be manually refreshed.

# Message of the Day

#### **Enable**

Select the checkbox to enable the **Message Title** and **Message Body** fields, where you can enter a message that displays to all users accessing Extreme Management Center.

## **Message Title**

Enter a title for the message displayed to all Extreme Management Center users when the **Enable** checkbox is selected.

### **Message Body**

Enter a body for the message displayed to all Extreme Management Center users when the **Enable** checkbox is selected.

# **Session Limits**

### **Maximum FlexViews Displayable**

Allows you to determine the maximum number of FlexViews displayed per session.

# **Maximum PortViews Displayable**

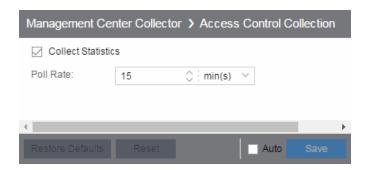
Allows you to determine the maximum number of PortViews displayed per session.

# **Management Center Collector Options**

Selecting Management Center Collector in the left panel of the **Options** tab provides the following view, where you can configure Extreme Management Center Collector tree settings. Use these settings to access advanced device and interface collection settings for the Extreme Management Center Collector.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

# **Access Control Collection**



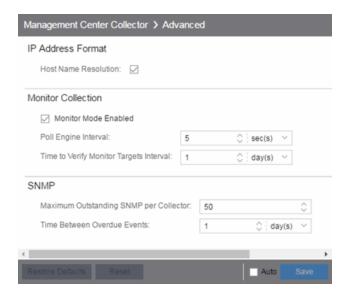
#### **Collect Statistics**

Select this checkbox to enable Access Control data collection.

### **Poll Rate**

The amount of time the data collector waits between polling Access Control engines.

# **Advanced**



#### **Host Name Resolution**

Select this option to resolve host names to IP addresses and IP addresses to host names, if possible. This option allows you to disable host name resolution for this feature only. (Host name resolution is enabled globally using the **Enable Name Resolution** option.)

#### **Monitor Mode Enabled**

Use this option to enable or disable monitor mode statistic collection. If monitor mode is disabled, the **Monitor Mode** option is not available when configuring device or interface statistics collection. All monitor mode statistic collection is stopped and the monitor cache is cleared. For additional information, see Enable Report Data Collection.

## **Poll Engine Interval**

This interval specifies the frequency the data collector polls the collection targets. Polling is performed in blocks specified by the **Maximum Outstanding SNMP per Collector** value, with a new block scheduled according to the interval specified here.

## **Time to Verify Monitor Targets Interval**

The interval between a check of all targets (devices and interfaces) set to Monitor mode statistic collection. The check generates a summary event in the **Alarms and Events** tab event log (one for devices and one for interfaces) that shows the number of targets where corresponding threshold alarms are not configured. Disable

Monitor mode for those targets or configure appropriate threshold alarms in order to reduce unnecessary statistic collection.

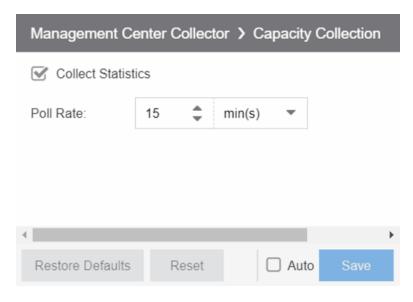
## **Maximum Outstanding SNMP per Collector**

The number of simultaneous SNMP requests a collector can make. The data collector works with blocks of SNMP requests, starting a new block each time the outstanding block completes. Valid values are 1-500.

#### **Time Between Overdue Events**

During a client cleanup, if a client is inactive for the amount of time specified here, then the client is aged out. Historical statistics already persisted are not removed.

# **Capacity Collection**



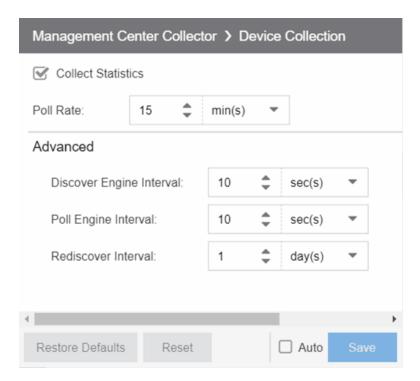
#### **Collect Statistics**

Enables or disables additional statistics collection.

### **Poll Rate**

The amount of time the data collector waits between polling devices.

# **Device Collection**



#### **Collect Statistics**

Enables or disables additional statistics collection.

#### **Poll Rate**

The amount of time the data collector waits between polling devices.

#### **Discover Engine Interval**

This interval specifies the frequency with which the data collector performs discover operations on the collection targets. Discover operations are performed in blocks specified by the Maximum Outstanding SNMP per Collector value, with a new block scheduled according to the interval specified here.

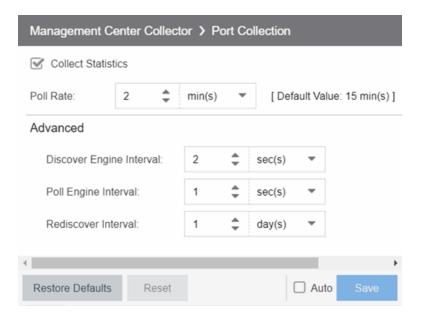
#### **Poll Engine Interval**

This interval specifies the frequency with which the data collector polls the collection targets. Polling is performed in blocks specified by the **Maximum Outstanding SNMP per Collector** value, with a new block scheduled according to the interval specified here.

#### **Rediscover Interval**

This interval specifies the frequency with which the data collector performs a rediscover operation on the collection targets.

# **Port Collection**



### **Collect Statistics**

Enables or disables additional statistics collection.

### **Poll Rate**

The amount of time the data collector waits between polling devices.

## **Discover Engine Interval**

This interval specifies the frequency with which the data collector performs discover operations on the collection targets. Discover operations are performed in blocks specified by the **Maximum Outstanding SNMP per Collector** value, with a new block scheduled according to the interval specified here.

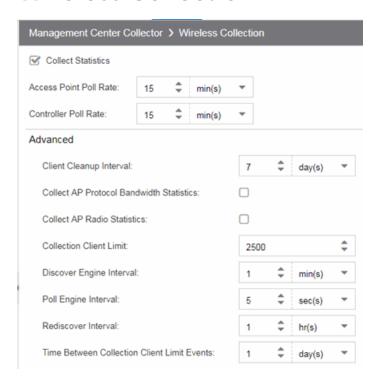
### **Poll Engine Interval**

This interval specifies the frequency with which the data collector polls the collection targets. Polling is performed in blocks specified by the **Maximum Outstanding SNMP per Collector** value, with a new block scheduled according to the interval specified here.

#### **Rediscover Interval**

This interval specifies the frequency with which the data collector performs a rediscover operation on the collection targets.

# **Wireless Collection**



### **Collect Statistics**

Use this checkbox to enable or disable wireless data collection.

#### **Access Point Poll Rate**

The amount of time the data collector waits between polling wireless access points. Valid values are 1-60 minutes.

#### **Controller Poll Rate**

The amount of time the data collector waits between polling wireless controllers. Valid values are 1-60 minutes.

#### **Client Cleanup Interval**

Wireless client statistics stored by the data collector are periodically cleaned up according to this interval. When the **Collection Client Limit** is reached, clients inactive longer than the time specified in the **Time Between Collection Client Limit Events** are aged out.

#### **Collect AP Protocol Bandwidth Statistics**

Select the checkbox to collect protocol bandwidth statistics for your access points.

**NOTE:** The statistics collected in this report are used in the Venue Report. Only enable this option if you use that report.

#### **Collect AP Protocol Radio Statistics**

Select the checkbox to collect radio statistics for your access points.

**NOTE:** The statistics collected in this report are used in the Venue Report. Only enable this option if you use that report.

#### **Collection Client Limit**

The maximum number of wireless clients for which statistics are stored per collection interval. Valid values are 1 to 30,000.

## **Discover Engine Interval**

This interval specifies the frequency the data collector performs discover operations on the collection targets. Discover operations are performed in blocks specified by the **Maximum Outstanding SNMP per Collector** value, with a new block scheduled according to the interval specified here.

## Poll Engine Interval

This interval specifies the frequency with which the data collector polls the collection targets. Polling is performed in blocks specified by the **Maximum**Outstanding SNMP per Collector value, with a new block scheduled according to the interval specified here.

#### **Rediscover Interval**

This interval specifies the frequency the data collector performs a rediscover operation on the collection targets.

#### **Time Between Collection Client Limit Events**

During a client cleanup, if a client is inactive for the amount of time specified here, then the client is aged out. Historical statistics already persisted are not removed.

# **Engine Options**

Selecting Extreme Management Center Engine in the left panel of the **Options** tab provides the following view, where you can specify data aging options and advanced settings for data archiving and aggregation.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

# **Advanced**



## **Data Aggregation**

Use the data aggregation settings to specify how often collected data is aggregated into one statistic for AP Groups, Mobility Zones, SSIDs, Topologies, Policy Rule Hits, Network, Access Control, and NetFlow. For example, the data collected for all the APs in an AP group are aggregated into one AP Group statistic according to the specified interval. Intervals are based on the 0 minute of the hour, so with an interval of 15 minutes, the aggregation is performed every 15 minutes starting from the top of

the hour. The offset allows for the time it takes for data to be collected and reported to the database. If the offset is too short, then the aggregation may be performed before all the data is reported to the database. In the case where there is a long latency in reporting data to the database, increase the offset in order to make sure all the data is included in the aggregation.

## **Data Archiving**

Use the data archiving settings to specify whether collection data should be archived on a daily basis or rolling basis (the default).

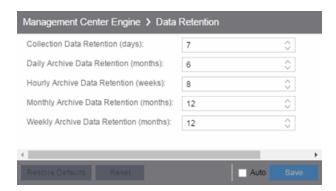
- Daily Archive Select this checkbox to archive all the collection data
   (including the raw data, and the hourly, daily, weekly, and monthly data) once
   a day at a certain time. The Daily Archive Performed on Hour (24) field
   displays, where you can specify the hour of day to perform the daily archive.
   The number entered in this field represents the time, so a value of 0 signifies
   midnight, while a value of 20 signifies 8:00 PM.
- Rolling Archive If you want the collection data to be archived on a rolling basis (archives are performed on an hourly, daily, weekly, or monthly basis as needed), specify the offset (in hours and minutes) the rolling archive is performed, following the end of the data collection period. The offset allows for the time it takes for data to be collected and reported to the database. If the offset time is too short, then the archive may be performed before all the data is reported to the database. In cases with a long latency in reporting data to the database, you may need to increase the offset in order to make sure all the data is included in the archive.

## **Threshold Monitoring**

These settings apply to threshold alarms:

- Maintain Threshold without New Samples Determines when a crossed threshold state expires due to inactivity (no new samples received). The default length of time is 72 hours. If there are no samples received during this time period, the threshold state is deleted and the associated alarm is cleared.
- Maximum Crossed Thresholds Tracked To prevent memory over-utilization, there is a maximum number of crossed threshold states that are maintained. The default maximum number is 10,000. If this number is exceeded, the oldest 10% are deleted and the associated alarm is cleared.

# **Data Retention**



## **Collection Data Retention (days)**

This setting specifies how long (in days) to maintain the raw data collected by the data collector. Valid values are 1-1000 days.

## **Daily Archive Data Retention (months)**

Every day, the hourly data is condensed into daily average values and archived. This setting specifies how long (in months) to maintain the archived daily data. Valid values are 1-200 months.

# **Hourly Archive Data Retention (weeks)**

Every hour, the raw data is condensed into hourly average values and archived. This setting specifies how long (in weeks) to maintain the archived hourly data. Valid values are 1-800 weeks.

# **Monthly Archive Data Retention (months)**

Every month, the weekly data is condensed into monthly average values and archived. This setting specifies how long (in months) to maintain the archived monthly data. Valid values are 1-200 months.

# Weekly Archive Data Retention (months)

Every week, the daily data is condensed into weekly average values and archived. This setting specifies how long (in months) to maintain the archived weekly data. Valid values are 1-200 months.

# **Server CPU Reporting**



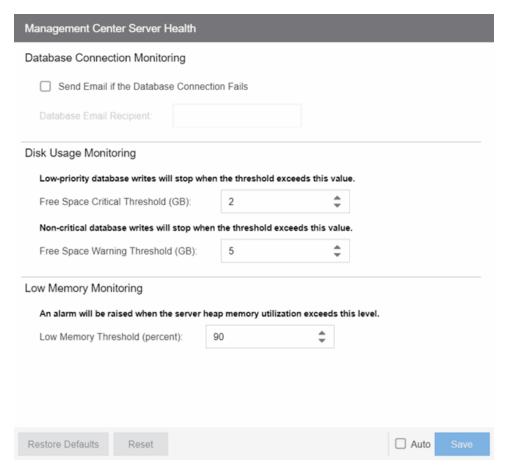
# **Reporting Average and Maximum CPU Interval**

Extreme Management Center collects CPU usage statistics monitoring for the Extreme Management Center server. At 5 minute intervals (the default interval) the collected usage data is averaged, and the average and maximum statistics are reported to the Extreme Management Center database to provide data for the Extreme Management Center Server CPU Utilization report. You can change the default interval setting here, if desired. A shorter interval provides a more granular picture of CPU usage while a longer interval would mean that less data is stored in the database. Valid values are 1-59 minutes.

# **Server Health Options**

Selecting Extreme Management Center Server Health in the left panel of the **Options** tab provides the following view, where you can configure warnings to help monitor the Extreme Management Center server health.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Database Connection Monitoring**

#### **Send Email if the Database Connection Fails**

Select the checkbox to send an email notification if the Extreme Management Center database goes down, and when the database comes back up again.

## **Database Email Recipient**

If **Send Email if the Database Connection Fails** is selected, enter an email address where the email notification is sent in the event the database connection fails.

# **Disk Usage Monitoring**

## Free Space Critical Threshold (GB)

Enter the amount of disk space (in GB) below which the Extreme Management Center server stops writing low-priority data to the database.

## Free Space Warning Threshold (GB)

Enter the amount of disk space (in GB) below which Extreme Management Center stops writing non-critical data to the database and sends you a low-disk space warning.

# **Low Memory Monitoring**

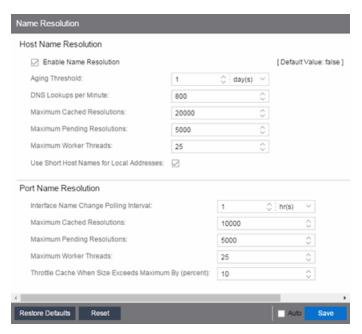
# **Low Memory Threshold (percent)**

Enter a percentage to specify the server heap memory utilization percentage above which an alarm is raised. If the memory utilization falls more than five percent below the threshold percentage, the alarm is automatically cleared.

# **Name Resolution Options**

Selecting Name Resolution in the left panel of the **Options** tab displays the following view, where you can configure options related to host name and port name resolution.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Host Name Resolution**

Use this section to set options for resolving host names to IP addresses and IP addresses to host names.

#### **Enable Name Resolution**

Select this option display host names in place of IP addresses throughout Extreme Management Center. This feature is primarily used by NetFlow. With name resolution enabled, flow data shows "Client=rsmith-ws Server=proxy-usa", rather than "client=10.20.0.2 server = 10.20.0.1". The option is off by default because name resolution can add additional load on the network's DNS server.

## **Aging Threshold**

Use this option to determine how long IP/host name pairs are cached in memory. After the aging threshold time has passed, the IP/host name pair is removed from the cache in order to prevent stale IP/host name associations. This option addresses the fact that DHCP assigns a new IP address to users frequently, especially on reboots. Without an aging threshold, host names continue to be associated to the IP they had at the first lookup. The default value is 24 hours; the minimum value is 1 hour.

## **DNS Lookups per Minute**

The maximum number of host name lookups that the DNS server can perform each minute. This prevents host name resolution from using so many resources on a switch, which may affect switching of real traffic.

#### **Maximum Cached Resolutions**

The maximum number of IP/host name pairs that can be cached in memory. This number can be adjusted to control the amount of memory used by this service.

## **Maximum Pending Resolutions**

The maximum number of host name resolution requests that can be queued up. This number can be adjusted to control the maximum amount of time spent waiting for a resolution.

#### **Maximum Worker Threads**

The maximum number of host name lookups that can be done at the same time. This number can be adjusted to control the amount of system resources used by host name resolution.

#### **Use Short Host Names for Local Addresses**

This option is enabled by default when host name resolution is enabled. When enabled, the host name cache removes the fully qualified host name's domain if it matches one of the specified local address domains. For example, "jsmithws.mycompany.com" displays as "jsmith-ws" if mycompany.com is listed as a local address domain. Disable this option when troubleshooting problems with host name resolution, or if IP addresses are preferred.

# **Port Name Resolution**

Use this section to set options for resolving device port indices to port names and port aliases, and device port names and port aliases to port indices.

## **Interface Name Change Polling Interval**

This option specifies how often the port name resolution service checks devices to see if port information has changed.

#### **Maximum Cached Resolutions**

The maximum amount of port data that can be cached in memory. This number can be adjusted to control the amount of memory used by this service.

## **Maximum Pending Resolutions**

The maximum number of port name resolution requests that can be queued up. This number can be adjusted to control the maximum amount of time spent waiting for a resolution.

#### **Maximum Worker Threads**

The maximum number of port name lookups that can be done at the same time. This number can be adjusted to control the amount of system resources used by port name resolution.

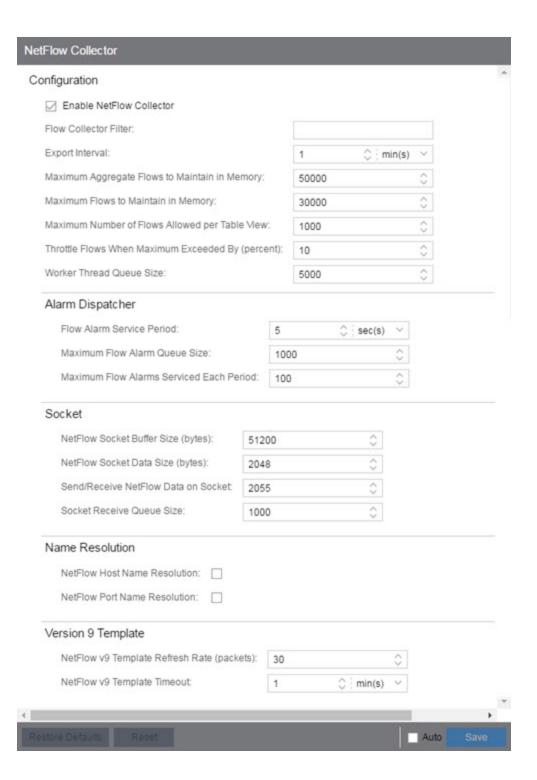
# Throttle Cache When Size Exceeds Maximum By (percent)

This option controls how much port data is discarded from the cache when its size is exceeded. Adjust this to control how an overfull cache is reduced.

# **NetFlow Collector Options**

Selecting NetFlow Collector in the left panel of the **Options** tab provides the following view, where you can configure NetFlow Collector settings in Extreme Management Center.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# Configuration

#### **Enable NetFlow Collector**

Select this checkbox to enable NetFlow packet processing on the Extreme Management Center server. Deselecting this checkbox disables all other fields in this panel and turns off NetFlow for troubleshooting purposes. Whether NetFlow is enabled or disabled, a message is logged to the event log as well as the Extreme Management Center server log. When NetFlow is disabled, the Application Flows report on the **Flows** tab is cleared.

#### Flow Collector Filter

Use this field to filter all incoming flows as they are processed by the flow collector. Flows not matching the filter are discarded and not maintained in memory on the server. If you add a filter here, the current flows stored in the cache are trimmed to only include matching flows.

Use this option if you want to use flow collection to look for specific results, but not process unrelated flows. For example, to only process flows pertaining to a particular subnet.

# **Export Interval**

This is the active timer that determines the maximum amount of time a long-lasting flow remains active before expiring. When a long-lasting active flow expires due to the active timer expiring, another flow is immediately created to continue the ongoing flow. The Extreme Management Center flow collector rejoins these multiple flow records to report a single logical flow.

# **Maximum Aggregate Flows to Maintain in Memory**

This indicates the amount of memory used to store aggregated flows.

#### Maximum Flows to Maintain in Memory

This indicates the amount of memory used to store flows.

#### Maximum Number of Flows Allowed per Table View

This indicates the maximum number of flows displayed in NetFlow reports.

# Throttle Flows When Maximum Exceeded By (percent)

Flow collection is throttled when the <u>Maximum Flows to Maintain in Memory</u> is exceeded by the percentage entered here.

#### Worker Thread Queue Size

Decoded flow records are put into one of several fixed-size queues for processing. If the decoding rate exceeds the processing rate, the queue may overflow. This option allows you to configure the queue size (number of flow records).

# **Alarm Dispatcher**

## Flow Alarm Service Period

This controls how often the queue is checked for matched flows to process. The dispatcher runs once every service period. So by default, the dispatcher processes matches every 5 seconds.

#### **Maximum Flow Alarm Queue Size**

The maximum number of matched flows queued. By default, the dispatcher drops matched flows after 1000 matches are queued.

#### **Maximum Flow Alarms Serviced Each Period**

The maximum number of matched flows pulled from the queue for processing during a service period. By default, the dispatcher processes 100 matches every service period.

# **Socket**

## **NetFlow Socket Buffer Size (bytes)**

The buffer size (in bytes) set aside by the Extreme Management Center server for buffering incoming flows.

# **NetFlow Socket Data Size (bytes)**

The socket data size in bytes. Do not change this setting unless it is required on your network.

## Send/Receive NetFlow Data on Socket

The port on the Extreme Management Center server that listens for flow collection data. If you change this port number here, you also need to reconfigure the port number on the switch.

#### **Socket Receive Queue Size**

Network packets are retrieved from a datagram socket and put into a fixed-size queue for decoding into flow records. The queue can overflow if the receive rate

exceeds the decoding rate. This option allows you to configure the queue size (number of network packets).

# **Name Resolution**

#### **NetFlow Host Name Resolution**

Select this option to resolve host names to IP addresses and IP addresses to host names, if possible. This option enables host name resolution for NetFlow only. Host name resolution for Extreme Management Center is enabled globally using the Extreme Management Center Name Resolution option. The Name Resolution option must also be enabled for this NetFlow option to take effect.

#### **NetFlow Port Name Resolution**

Select this option to resolve device port indices to port names and port aliases, and device port names and port aliases to port indices, if possible. This option allows you to disable port name resolution for NetFlow only. (Port name resolution is enabled globally using the Name Resolution option.)

# **Version 9 Template**

# **NetFlow v9 Template Refresh Rate (packets)**

The number of export packets the flow sensor sends before retransmitting a template to the collector when using NetFlow Version 9.

# **NetFlow v9 Template Timeout**

The amount of time the flow sensor waits before retransmitting a template to the collector when using NetFlow Version 9.

# **Network Monitor Cache Options**

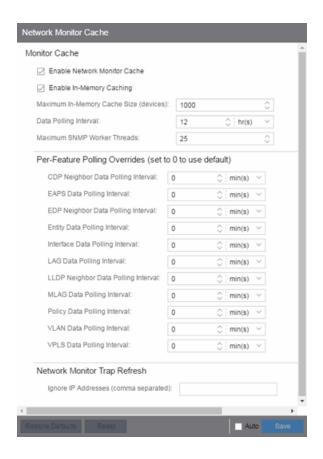
Selecting Network Monitor Cache in the left panel of the **Options** tab provides the following view, where you can edit network monitor cache settings. The network monitor cache stores information about the physical topology of a device, with additional emphasis on port information. Data is pulled from multiple places including slot and port details (Entity, ifTable), default role (Policy), neighbor link details (CDP, EDP, LLDP), Ethernet Automatic Protection Switching (EAPS), and Multi System Link Aggregation (MLAG).

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

The cache is maintained in a two-tiered structure: device physical data is cached to the database and a fast in-memory cache maintains a subset of this data in memory on the server. The in-memory cache may contain all or a subset of devices stored in the database.

On the specified polling interval, the data is validated and automatically updated as necessary. Decreasing the poll interval increases background SNMP performed by the server.

Storing this information greatly improves performance for views in Extreme Management Center that request it. Enable the cache for the best experience.



# **Monitor Cache**

### **Enable Network Monitor Cache**

Select this option to enable the network monitor cache. Enabling the cache improves performance for Extreme Management Center views that request this information. Deselecting this option disables all other fields in this panel.

# **Enable In-Memory Caching**

Select this option to enable the in-memory cache. To limit memory usage, disable the in-memory cache and configure the device cache to rely directly on the database.

# **Maximum In-Memory Cache Size (devices)**

If Enable In-Memory Caching is enabled, enter the maximum number of devices whose data is stored in the in-memory cache. This option lets you adjust the amount of memory the cache uses.

## **Data Polling Interval**

Enter the frequency that the device data is checked for changes. If the device data is stale, the data is refreshed in the cache. Reducing the interval increases background SNMP queries performed by the server.

### **Maximum SNMP Worker Threads**

Enter the maximum number of threads that send SNMP queries in parallel if multiple devices are added to the cache at the same time. The cache is populated with results from SNMP queries to devices.

# **Per-Feature Polling Overrides**

Use the fields in this section to set unique polling intervals for individual cache features polled more frequently. Set to **O** to use the default interval set for the **Data Polling Interval**.

# **Network Monitor Trap Refresh**

## **Ignore IP Addresses (comma separated)**

Enter a comma-separated list of the IP addresses for which you do not want Extreme Management Center to be the trap destination.

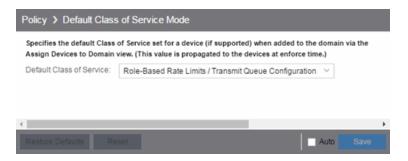
# **Policy Options**

Selecting Policy in the left panel of the **Options** tab provides the following view, where you can edit options that apply to policy functionality found in the **Policy** tab and in the legacy Policy Manager java application.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

# **Default Class of Service Mode**

Use the **Default Class of Service** option to specify the default Class of Service (CoS) mode to set on a device (if supported) when it is created in Extreme Management Center or added to the domain via the **Policy** tab. The default setting is **Role-Based Rate Limits/ Transmit Queue Configuration**. The CoS mode is written to the devices when an Enforce operation is performed. This setting applies to all users.



Select the CoS mode or select the option to disable rate limits on devices. Only certain devices such as the N-Series Gold and Platinum devices support both modes, but you cannot enable both at the same time. For additional information, see Getting Started with Class of Service.

### **Rate Limits Disabled**

Select this mode to disable rate limits. This means that any priority-based rate limits are not written to devices on enforce, and any role-based rate limits are not included in roles written to devices on enforce.

# Role-Based Rate Limits/Transmit Queue Configuration

Select this mode to configure role-based rate limits and transmit queues on devices. These rate limits are defined within a CoS and are associated with a specific role via

a rule action or as a role default. They are implemented based on the role assigned to a port. This mode also allows transmit queue behavior to be configured for the CoS. For additional information, see How to Define Rate Limits and How to Configure Transmit Queues.

## **Priority-Based Rate Limits**

Priority-based rate limits are supported in Extreme Management Center for use with legacy devices such as the E7 and E1 devices. For additional information, see Priority-Based Rate Limits.

# **Enforce/Verify**



# **Force Read of Policy Rules Table**

To improve performance during the verify operation, Extreme Management Center uses the "Last Changed" attribute on the device to determine if any rules changed. Selecting the Force Read of Policy Rules Table option causes Extreme Management Center to perform the verify operation using the rules table instead of the attribute. This may cause the verify operation to take longer to perform. Do not select this option unless instructed by Extreme Networks Support.

#### **Related Information**

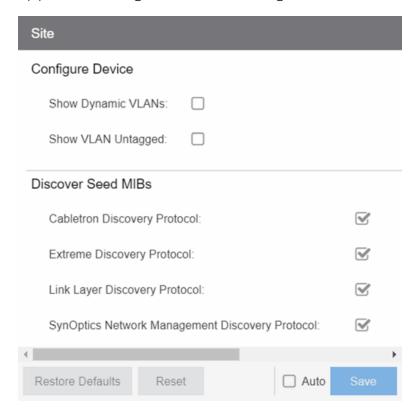
For information on related topics:

Policy

# **Site Options**

Selecting Site in the left panel of the **Options** tab provides the following view, where you can allow or deny specific protocols when discovering devices for a site.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Configure Device**

## **Show Dynamic VLANs**

Extreme Management Center displays your dynamic VLANs on the <u>VLAN Definition</u> <u>tab</u> of the **Configure Device** window for devices included in the site.

## **Show VLAN Untagged**

Extreme Management Center displays your untagged VLANs on the <u>VLAN Definition</u> <u>tab</u> of the **Configure Device** window for devices included in the site.

# **Discover Seed MIBs**

## **Cabletron Discovery Protocol**

Select this option to allow each Site Seed IP Address to use the Cabletron Discovery Protocol (ctCDP) to detect devices to add to Extreme Management Center.

## **Extreme Discovery Protocol**

Select this option to allow each Site Seed IP Address to use the Extreme Discovery Protocol (EDP) to detect devices to add to Extreme Management Center.

# **Link Layer Discovery Protocol**

Select this option to allow each Site Seed IP Address to use the Link Layer Discovery Protocol (LLDP) to detect devices to add to Extreme Management Center.

# **SynOptics Network Management Discovery Protocol**

Select this option to allow each Site Seed IP Address to use the SynOptics Network Management Discovery Protocol (SONMP) to detect devices to add to Extreme Management Center.

# **SMTP Email Options**

Selecting SMTP Email in the left panel of the **Options** tab provides the following view, where you can specify the SMTP email server used by Extreme Management Center when sending emails to users. Extreme Management Center can be configured to send emails to users in a variety of circumstances, including as an alarm action and when sending scheduled network reports. These settings apply to all users. You must be assigned the appropriate user capability to configure these options.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Outgoing Email (SMTP) Server**

Identifies the email server used for outgoing messages.

#### Sender's Email Address

The sender's email address used to send outgoing email notification messages. Enter the address in a fully qualified format, such as "sender's name@sender's domain."

#### Sender's SMTP Password

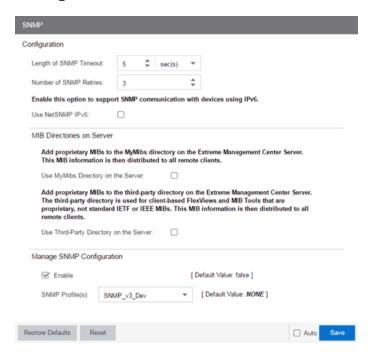
The password for the user account entered in the **Sender's Email Address** field. Select the **Eye** icon to display your password.

# **SNMP Options**

Selecting SNMP in the left panel of the **Options** tab provides the following view, which allows you to configure SNMP options.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.

These options apply to all users. For these settings to take effect, the Extreme Management Center Server must be restarted.



# **Configuration**

#### **Length of SNMP Timeout**

The amount of time Extreme Management Center waits before trying to contact a device again. The default value for this setting is 5 seconds. The value for this setting must be between 1 and 60 seconds.

Override this value on a per-device basis in the **SNMP Timeout** field in the Configure Device window.

**NOTE:** When SNMP requests are redirected through the server, all SNMP timeouts are extended by a factor of four (timeout X 4) to allow for the delays incurred by redirecting requests through the server.

#### **Number of SNMP Retries**

The number of attempts made to contact a device after an attempt at contact fails. The default setting is 3 retries, which means that Extreme Management Center retries a timed-out request three times after the initial attempt at contact is made, making a total of four attempts to contact a device. The value for this setting must be between 1 and 10 retries.

Override this value on a per-device basis in the **SNMP Retries** field in the Configure Device window.

#### **Use NetSNMP IPv6**

The **Use NetSNMP IPv6** option allows you to use SNMP to manage network devices to which IPv6 addresses are assigned. You must have this option selected in order to be able to add a device with an IPv6 address.

# **MIB Directories on Server**

## **Use MyMibs Directory on the Server**

Select this checkbox to allow the Extreme Management Center Server to also use the MyMibs directory (e.g. the MIBs are included in the SNMP server stack). This MIB information is then distributed to the Extreme Management Center remote clients.

#### **Use Third-Party Directory on the Server**

Select this checkbox to allow the Extreme Management Center Server to also use the third-party directory, where proprietary, client-based FlexViews and MIB Tools (Enterprise MIBs owned by other companies) are stored, not standard IETF or IEEE MIBs. This MIB information is then distributed to the Extreme Management Center remote clients.

**CAUTION:** Do **not** use the MyMibs or third-party directories unless it is required on your network, as selecting these options may cause Extreme Management Center Server instability and

undesirable consequences.

# **Manage SNMP Configuration**

### **Enable**

Select this checkbox to allow access to the Extreme Management Center and Access Control engines for the profiles you select in the SNMP Profile(s) drop-down menu.

# **SNMP Profile(s)**

Select the profiles with access to the Extreme Management Center and Access Control engines. The type of access (e.g. read-only or read-write) is configured for the profile by assigning a set of SNMP credentials to the profile on the Administration > Profiles tab.

# **Status Polling Options**

Selecting Status Polling in the left panel of the **Options** tab provides the following view, where you can specify options that determine how Extreme Management Center polls devices. Extreme Management Center uses the polling options and poll groups defined here to contact the devices and update tree information. When a device is added to the Extreme Management Center database using the Add Device menu option or a device discover, it is added to the default poll group selected here. (A device discover lets you assign devices to any of the three poll groups.) Reassign individual devices or device groups to a different poll group using the Configure Device window. These settings apply to all users. You must be assigned the appropriate user capability to configure these options.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Events**

When the **Send Down SNMP Event on Timeout ONLY** option is selected, only SNMP timeout errors result in a **Contact Lost** device status. All other SNMP errors are reported as informational events in the **Alarms and Events** > **Events** tab and do not cause the device status to be marked as "down" with a red down arrow.

# **Ping**

Use these options to configure status polling settings for devices whose poll type is set to **Ping**.

# **Length of Ping Timeout**

The amount of time Extreme Management Center waits before trying to ping a device again. The default setting is 3 seconds. The maximum value for this field is 60 seconds.

#### **Maximum Devices to Contact at Once**

The maximum number of IP addresses that Extreme Management Center attempts to contact simultaneously. The maximum value for this field is 1,000.

# **Number of Ping Retries**

The number of attempts made to ping a device. The default setting is 3 retries, which means Extreme Management Center retries a timed-out request three times, making a total of four attempts to contact a device. The maximum value for this field is 10.

# **Poll Groups**

There are three distinct poll groups, and each device belongs to one of the three groups. Use these settings to poll critical devices at a more frequent interval, while polling non-essential devices less frequently. The poll frequency for each group specifies the actual length of the poll cycle. Set the interval for poll groups according to your network's needs using the guidelines below.

Select one group as the default poll group in the **Default Group** drop-down menu. When a device is added to the Extreme Management Center database using the Add Device menu option or a CDP seed IP discover, it is added to the default poll group selected here. (IP range discover lets you assign devices to any of the three poll groups.) You can also assign individual devices or device groups to a specific poll group using the Configure Device window.

The overall density of polling for devices whose poll type is set to Ping and SNMP is controlled by the Maximum Devices to Contact at Once setting in the Ping and SNMP section, respectively. This determines the maximum number of devices from each group polled at any given time. Extreme Management Center always attempts to poll up to the maximum number of devices until all of the devices in the three groups are polled. As responses are received and devices are removed from the poll queue, other devices are added to the queue. Once all the devices are polled, Extreme Management Center stops polling and batches information to update clients.

If the Maximum Devices to Contact at Once is set too high, such that the poll density is too high, system performance degrades quickly. The optimal poll setting is dependent on many factors including, but not limited to, CPU speed, RAM, and network devices. As the number of devices that you are polling increases, reduce the poll density (Maximum Devices to Contact at Once) to increase performance.

The default Maximum Devices to Contact at Once setting and poll group intervals provided as defaults are a good starting point. If necessary, adjust the values to optimize status polling for your network.

# **SNMP**

Use this option to configure status polling settings for devices whose poll type is set to **SNMP**.

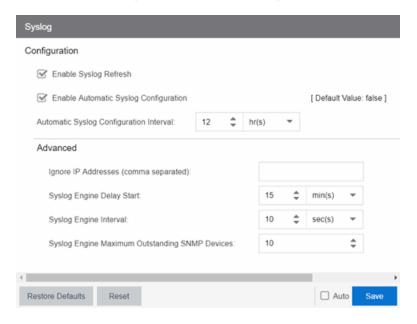
#### **Maximum Devices to Contact at Once**

The maximum number of IP addresses that Extreme Management Center attempts to contact simultaneously. The maximum value for this field is 1,000.

# **Syslog Options**

Selecting Syslog in the left panel of the **Options** tab provides the following view, where you can set Extreme Management Center to automatically configure devices to send syslog information.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Configuration**

# **Enable Syslog Refresh**

Select the checkbox to configure Extreme Management Center to automatically refresh syslog information. Deselecting this option disables the **Enable Automatic Syslog Configuration** field.

# **Enable Automatic Syslog Configuration**

Select the checkbox to configure Extreme Management Center to automatically gather information and post it to the syslog. Deselecting this option disables the **Automatic Syslog Configuration Interval** field.

# **Automatic Syslog Configuration Interval**

Enter the frequency with which Extreme Management Center automatically gathers information and posts it to the syslog.

# **Advanced**

# Ignore IP Addresses (comma separated)

Enter any IP addresses you do not want automatically logged to the syslog.

# **Syslog Engine Delay Start**

The amount of time Extreme Management Center waits before information in the syslog is aggregated and archived.

# Syslog Engine Interval

The amount of time Extreme Management Center waits before checking whether a device is properly configured to send syslog information. If the device is not properly configured and **Enable Automatic Syslog Configuration** is selected, Extreme Management Center automatically configures the device.

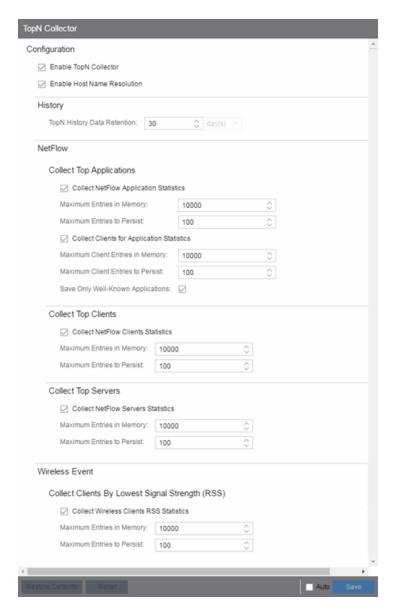
## **Syslog Engine Maximum Outstanding SNMP Devices**

The maximum number of outstanding SNMP devices archived by the syslog.

# **TopN Collector Options**

Selecting TopN Collector in the left panel of the **Options** tab provides the following view, where you can enable the TopN collector and host name resolution, and configure the number of days Extreme Management Center maintains the TopN history. The TopN Collector gathers the application, client application, client, and server data used in TopN reports. It also collects the signal strength data reported by Wireless Controllers.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Enable TopN Collection**

Select this option to enable the TopN Collector. Deselecting this option disables all other fields in the panel. Changes to this option take place immediately.

#### **Enable Host Name Resolution**

Select this option to resolve host names to IP addresses and IP addresses to host names, if possible. This option allows you to disable host name resolution for TopN only. (Host name resolution is enabled globally using the Enable Name Resolution option.) Changes to this option take place immediately.

# **History**

# **TopN History Data Retention**

Use this setting to determine the number of days TopN information remains available for viewing in reports. The default number of days is 30, with a minimum value of 1 day and a maximum value of 180 days. Changes to this option take effect with the next nightly TopN history cleanup task performed by the Extreme Management Center server.

# **NetFlow**

The TopN Collector collects the data used in TopN reports for applications, client applications, clients, and servers. The collector collects data over a one hour time period. At the end of the hour, the collector evaluates the data and stores only the most significant details collected for that hour. When changing the value for Maximum Entries in Memory or Maximum Entries to Persist, the new value takes effect during the next hour of data collection. For example, if you change the value at 3:05 or 3:55, the new value takes effect during the hour that starts at 4:00.

If more entries are needed during the hour than the maximum, additional entries are stored on disk, which is slower. This results in a direct trade-off in memory usage versus CPU usage. Increasing these values might use more memory and decreasing these values might use more CPU.

# **Collect Top Applications**

## **Collect NetFlow Application Statistics**

Select this checkbox to enable the collection of application TopN data.

## **Maximum Entries in Memory**

Specify the number of application entries to save during each hourly interval to use in TopN reporting. The default maximum number of entries in memory is 10,000 with a minimum value of 1,000 and a maximum value of 1,000,000.

#### **Maximum Entries to Persist**

Specify the number of application entries to save at the end of each hourly interval. The default number of entries to persist is 100, with a minimum value of 5 and a maximum value of 1,000.

## **Collect Clients for Application Statistics**

Select this checkbox to enable the collection of data about the clients using the applications in TopN data.

## **Maximum Client Entries in Memory**

Specify the number of client entries to save during each hourly interval to use in TopN reporting. The default maximum number of entries in memory is 10,000 with a minimum value of 1,000 and a maximum value of 1,000,000.

#### **Maximum Client Entries to Persist**

Specify the number of client entries to save at the end of each hourly interval. The default number of entries to persist is 100, with a minimum value of 5 and a maximum value of 1,000.

## **Save Only Well-Known Applications**

Select this checkbox to save only data from well-known applications in the TopN data.

# **Collect Top Clients**

#### **Collect NetFlow Clients Statistics**

Select this checkbox to enable the collection of client TopN data.

## **Maximum Entries in Memory**

Specify the number of client entries to save during each hourly interval to use in TopN reporting. The default maximum number of entries in memory is 10,000 with a minimum value of 1,000 and a maximum value of 1,000,000.

#### **Maximum Entries to Persist**

Specify the number of client entries to save at the end of each hourly interval. The default number of entries to persist is 100, with a minimum value of 5 and a maximum value of 1,000.

# **Collect Top Servers**

#### **Collect NetFlow Servers Statistics**

Select this checkbox to enable the collection of server TopN data.

## **Maximum Entries in Memory**

Specify the number of server entries to save during each hourly interval to use in TopN reporting. The default maximum number of entries in memory is 10,000 with a minimum value of 1,000 and a maximum value of 1,000,000.

#### **Maximum Entries to Persist**

Specify the number of server entries to save at the end of each hourly interval. The default number of entries to persist is 100, with a minimum value of 5 and a maximum value of 1,000.

# **Wireless Event**

### **Collect Wireless Clients RSS Statistics**

Select this checkbox to enable Wireless Controllers to collect signal strength data for TopN reporting.

# **Maximum Entries in Memory**

Specify the number of signal strength entries to save during each hourly interval to use in TopN reporting. The default maximum number of entries in memory is 10,000 with a minimum value of 1,000 and a maximum value of 1,000,000.

#### **Maximum Entries to Persist**

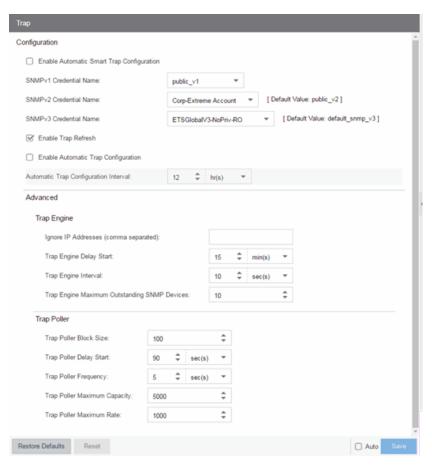
Specify the number of signal strength entries to save at the end of each hourly interval. The default number of entries to persist is 100, with a minimum value of 5 and a maximum value of 1,000.

# **Trap Options**

Selecting Trap in the left panel of the **Options** tab provides the following view, where you can set trap options for Extreme Management Center.

SNMP traps are messages a device sends to Extreme Management Center to indicate its status. Using traps, a network manager can monitor a large number of devices simultaneously without needing to poll them individually.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



# **Configuration**

Use this section to configure traps to be automatic traps or automatic smart traps. Additionally, you can configure the amount of time in hours between

automatic trap configurations as well as select credential names.

# **Enable Automatic Smart Trap Configuration**

Select this option to allow your ExtremeXOS devices to send Extreme Management Center a trap when a change occurs on the device.

#### **SNMPv1 Credential Name**

Select the SNMPv1 credentials on which the server accepts traps. You can modify the credentials found in this list in the SNMP Credentials section on the **Administration** > **Profiles** tab.

### **SNMPv2 Credential Name**

Select the SNMPv2 credentials on which the server accepts traps. You can modify the credentials found in this list in the SNMP Credentials section on the **Administration** > **Profiles** tab.

### **SNMPv3 Credential Name**

Select the SNMPv3 credentials on which the server accepts traps. You can modify the credentials found in this list in the SNMP Credentials section on the **Administration** > **Profiles** tab.

## **Enable Trap Refresh**

Select this option to allow Extreme Management Center to refresh information on the devices when the trap is received.

### **Enable Automatic Trap Configuration**

Select this option to configure the ExtremeXOS switches on your network to send Extreme Management Center traps using the SNMP credentials specified in the SNMP Credential Name fields. Devices on which Automatic Trap Configuration is enabled are polled at the interval specified in Automatic Trap Configuration Interval.

#### **Automatic Trap Configuration Interval**

Select the frequency with which your devices send SNMP traps to Extreme Management Center.

# **Trap Engine**

Use this section to enter a list of IP addresses that should be ignored by traps and to configure trap engine options.

## **Ignore IP Addresses (comma separated)**

Enter a comma-separated list of IP addresses of the devices from which the trap engine ignores traps.

## **Trap Engine Delay Start**

Select the amount of time after starting the trap engine to delay receiving traps.

## **Trap Engine Interval**

Select the frequency with which the trap engine collects SNMP traps from devices.

## **Trap Engine Maximum Outstanding SNMP Devices**

Select the maximum number of SNMP devices that send traps to the trap engine.

# **Trap Poller**

Use this section to set advanced options for polling traps.

## **Trap Poller Block Size**

Select the number of traps the trap engine maintains at one time.

# **Trap Poller Delay Start**

Select the amount of time after starting the trap engine that devices are polled by Extreme Management Center.

## **Trap Poller Frequency**

Select the frequency with which the trap engine polls devices.

### **Trap Poller Maximum Capacity**

Select the maximum number of devices the trap engine polls for traps.

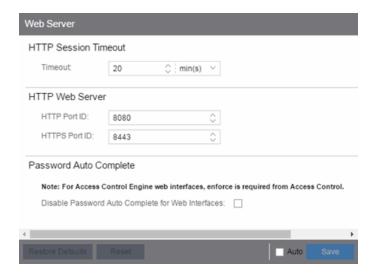
### **Trap Poller Maximum Rate**

Select the maximum number of devices the trap engine polls at one time.

#### **Web Server Options**

Selecting Web Server in the left panel of the **Options** tab provides the following view, where you can specify web browser options when using Extreme Management Center.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



#### **HTTP Session Timeout**

#### **HTTP Session Timeout**

The **Timeout** option lets you specify a session timeout value for all Extreme Management Center web-based views.

#### **HTTP Web Server**

#### **HTTP Port ID**

Use the HTTP Port ID field to specify the HTTP port IDs for HTTP web server traffic. This port must be accessible through firewalls for users to install and launch Extreme Management Center client applications. By default, Extreme Management Center uses port ID 8080. If you change the port ID, you must restart the Extreme Management Center Server for the change to take effect.

**IMPORTANT:** Enforce your Access Control engines via the Control > Access Control tab immediately after changing the HTTP Port ID. Do not change the HTTPS Port **ID** until after you enforce.

When adding a new Access Control engine, the HTTP Port ID must be 8080.

#### **HTTPS Port ID**

Use the HTTPS Port ID field to specify the HTTPS port IDs for HTTP web server traffic. This port must be accessible through firewalls for users to install and launch Extreme Management Center client applications. By default, Extreme Management Center uses port ID 8443. If you change the port ID, you must restart the Extreme Management Center Server for the change to take effect.

**IMPORTANT:** Do not change the HTTP Port ID for at least one minute after changing the HTTPS Port ID to ensure Extreme Management Center polls the Access Control

When adding a new Access Control engine, the HTTPS Port ID must be 8443.

#### **Password Auto Complete**

#### **Password Auto Complete**

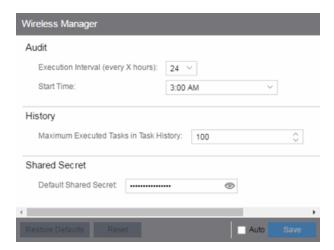
Use the Disable Password Auto Complete for Web Interfaces option to disable automatic password completion for users logging into Extreme Management Center web interfaces. Note that for Access Control web interfaces, you must enforce from the **Control** > **Access Control** tab for the option to take effect.

These settings apply to all users. You must be assigned the appropriate user capability to change this setting.

## **Wireless Manager Options**

Selecting Wireless Manager in the left panel of the **Options** tab provides the following view, where you can specify options for the Wireless Manager application.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



Wireless Manager audits controller configurations to ensure that it does not deviate from the deployed templates. When Wireless Manager encounters discrepancies between the template and the actual controller configuration, the audit feature logs an error. You can manually run an audit or you can schedule automatic audits using these Audit options.

#### **Execution Interval (every X hours)**

Use the drop-down menu to select the interval in hours between the start of successive audits. Auditing once every 24 hours is sufficient for most sites, but more frequent auditing can be enabled through this option.

#### **Start Time**

Use the drop-down menu to select the time when the audit starts.

#### **Maximum Executed Tasks in Task History**

Enter the number of Wireless Manager tasks you want to save in the Wireless Manager database. Enter **0** if you do not want to execute a Wireless Manager audit.

After a task has executed, it is retained in the Wireless Manager database to provide

a detailed history of task activity. A large amount of information is kept for each executed task, including the complete CLI script executed against each target controller. To maintain the database at a reasonable size, Wireless Manager keeps only a fixed number of executed tasks in the database. When the task limit is reached or exceeded, Wireless Manager deletes the oldest executed tasks from its database. The History option allows you to control how many task definitions Wireless Manager retains in its database. The default is 100 executed tasks retained, and the maximum is 500 tasks retained.

#### **Default Shared Secret**

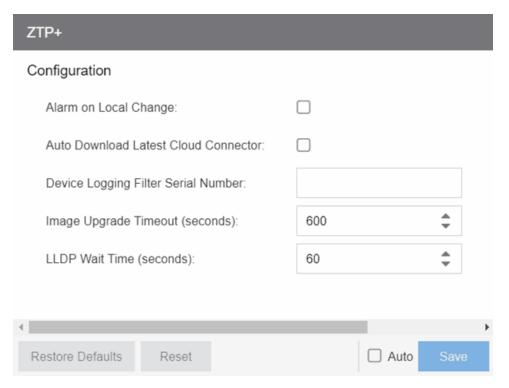
Enter a **Shared Secret**, which is a password used by Extreme Management Center to authenticate with the controller.

When Extreme Management Center discovers a new controller, Wireless Manager attempts to authenticate with the controller using this shared secret. For proper functioning, Extreme Management Center and the controller must be configured with the same shared secret. Each controller can be configured with a different Shared Secret as long as Wireless Manager knows what it is. You can configure a Shared Secret on a per controller basis using Wireless Manager. Select the Eye icon to display your password. For additional information, see Shared Secrets Page.

#### **ZTP+ Options**

Selecting ZTP+ in the left panel of the **Options** tab provides the following view, where you can specify options for zero touch provisioning plus (ZTP+) functionality.

Changing a value from the system default causes a **Default Value** button to appear. Clicking this button changes the field back to the system default value.



#### Alarm on Local Change

Select the checkbox to configure Extreme Management Center to generate an alarm when you make a change to a ZTP+-enabled device via the CLI. This prevents Extreme Management Center from automatically overwriting the change the next time Extreme Management Center polls the device via ZTP+.

#### **Auto Download Latest Cloud Connector**

Select the checkbox to allow Extreme Management Center to automatically download the latest cloud connector.

#### **Device Logging Filter Serial Number**

Enter the serial number of one of your ZTP+ devices where Extreme Management Center records debug information. This allows you to save debug information to only one device, instead of saving identical debug information to all ZTP+ devices in a site.

#### **Image Upgrade Timeout (seconds)**

The amount of time (in seconds) Extreme Management Center waits for a response before determining the image upgrade is not responding for your ZTP+ devices.

#### **LLDP Wait Time (seconds)**

The amount of time (in seconds) Extreme Management Center waits for a response when communicating via LLDP.

#### **Related Information**

For information on related tasks:

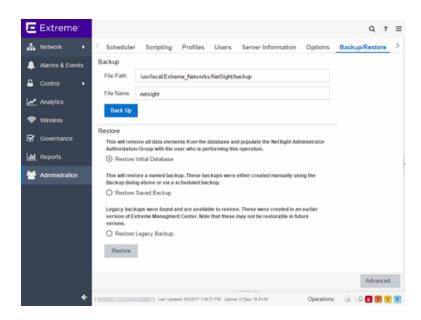
Options

### **Backup/Restore**

Use the **Backup/Restore** tab to save the currently active database as a file, restore the initial database or restore a saved legacy database, and manage the password and connection URL for the database. You must be assigned the appropriate user capabilities to perform these functions.

**IMPORTANT:** By default, version 8.2 of Extreme Management Center creates a binary database backup, which provides a more efficient method of backing up the database and uses less resources. The backup process functions identically to previous versions of Extreme Management Center.

> Additionally, there are specific database backup migration requirements for this release.



#### **Backup**

Use the Backup section of the tab to save the current database. Specify a directory path in which to save the database backup as a file and name the file. **NOTE:** To schedule regular database backups, use the Database Backup option available from Administration > Options > Database Backup.

#### File Path

Enter the path to the directory to which you want to save the file.

#### File Name

Enter a name for the database backup file.

#### **Back Up**

Starts the backup operation.

#### Restore

Use the Restore section to restore the initial database or restore a saved database. Both functions cause all current client connections and operations in progress to be terminated.

**IMPORTANT:** After restoring the Extreme Management Center server, enforce all Access Control engines.

#### **Restore Initial Database**

Select this option to remove all data elements from the database and populate the Extreme Management Center Administrator authorization group with the name of the logged-in user.

#### **Restore Saved Backup**

Select this option to remove all data elements from the database and then repopulate the database using a saved file created in version 8.0. Use the drop-down menu to select the file from which you want to populate the database.

**NOTE:** If there are no database backups saved (backups saved in version 8.0), this field does not display.

#### **Restore Legacy Backup**

Select this option to remove all data elements from the database and then repopulate the database using a saved backup file created before version 8.0. Use the drop-down menu to select the file from which you want to populate the database.

**NOTE:** If there are no legacy database backups saved (backups saved in version 7.1), this field does not display.

When restoring a saved legacy database to a new Extreme Management Center server installation, any memory or database configuration changes on the original server requires a manual change on the new server in order to replicate the configuration of the original Extreme Management Center server.

- Changes to the default -Xmx memory settings in the <install directory>\services\nsserver.cfg file needs to be duplicated on the new server when the database is restored. To change the memory setting to match the previous server, stop the Extreme Management Center server and edit the nsserver.cfg file.
- The mySQL my.ini file also needs to be manually updated to match any changes made on the original server.

#### **Restore**

Starts the restore operation.

#### **Advanced**

Displays the Advanced section of the window.

#### **Advanced**

Use the Advanced section of the tab to configure the URL and password the Extreme Management Center server uses when it connects to the database.

**IMPORTANT:** When Extreme Management Center is installed, it automatically secures the MySQL database server by removing all the root and anonymous users from the MySQL user database. Extreme Management Center then adds one generic user name (user = netsight) and password (password = enterasys). Change this password, as all customers who install Extreme Management Center know this generic password.

#### **Connection URL**

Displays the URL the Extreme Management Center server uses when connecting to the database. For troubleshooting purposes, (for example, if you can't connect to the database) you may wish to enter a new connection URL. Enter a new URL in the following format, and click Apply:

jdbc:mysql://[hostname]/<database> where [hostname] is optional.

**NOTE:** You must restart both the Extreme Management Center server and client after you change the **Connection URL**.

#### **Password**

Enter the password the Extreme Management Center uses when connecting to the database. Select the **Eye** icon to display your password.

**NOTE:** You must restart both the Extreme Management Center server and client after you change the **Connection URL**.

#### **Restore Defaults**

Restores the default values for the Connection URL and Password fields.

#### Reset

Discards any unsaved changes in the Connection URL and Password fields.

#### Save

Saves changes made to the Connection URL and Password fields.

#### **Related Information**

For information on related topics:

• <u>Database Backup Options</u>

#### **Client API Access**

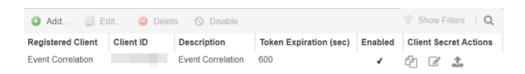
Use the **Client API Access** tab to display the clients with authentication access to the Event Correlation functionality or the Extreme Management Center <a href="Northbound Interface">Northbound Interface</a> API from third-party applications, depending on the capabilities selected.

The **Client API Access** tab contains the Registered Clients table, which displays all of the third-party clients capable of communicating with Extreme Management Center.

Via this tab, Extreme Management Center provides a client ID and secret that is also copied to the third-party client. When the client ID and secret are identical in the third-party client and in Extreme Management Center, the third-party client is able to communicate and edit information in Extreme Management Center.

Click the **Add** or **Edit** buttons to open the <u>Add/Edit Client window</u>, from which you can add or edit registered clients. Adding a registered client allows the third-party application to communicate with Extreme Management Center.

**NOTE:** Event Correlation is a system-defined client that cannot be deleted.



#### **Registered Client**

The name of the client with access to Extreme Management Center.

#### Client ID

This column displays a unique, system-defined numeric identifier for the client.

#### **Description**

The description of the client accessing Extreme Management Center.

#### **Token Expiration (sec)**

The amount of time (in seconds) before the authorization token expires and the client can no longer access Extreme Management Center.

#### **Enabled**

Indicates whether or not the client API access connection currently allows access to Extreme Management Center.

#### **Client Secret Actions**

Click the icons to access the shared secret used to allow the client to communicate with Extreme Management Center:

- Copy to clipboard ( ) Click to copy the shared secret to the clipboard, which you can then paste in the client.
- Upload to the client (2) Click to upload the shared secret to the third-party client. This icon is only available for system-defined clients.

#### **Related Information**

For information on related windows:

- Add/Edit Client
- Northbound Interface
- Users/Groups Tab
- Site Tab

Use the Options window (**Tools > Options**) to set Suite options that apply across all Extreme Management Center applications. In the Options window, the right-panel view changes depending on what you have selected in the left-panel tree. Expand the Suite folder in the tree to view the suite-wide options you can set.

#### Instructions on setting the following Suite options:

- Advanced SNMP Settings
- Advanced Suite Settings
- Alarm Configuration
- Alarm/Event Logs and Tables
- Client Connections
- Database Backup

- Data Display Format
- Date/Time Format
- Diagnostic Configuration
- ExtremeNetworks.com Update
- MAC OUI Vendor List
- Name Resolution
- NetSight Feedback Program
- NetSight Server Health
- Network Monitor Cache
- Port Monitor
- Services for NetSight Server
- SMTP E-Mail Server
- Status Polling
- System Browser
- Tree
- Web Server

#### **Advanced SNMP Settings**

The Advanced SNMP Settings view provides the option to have the NetSight Server use the MyMibs directory or thirdparty directory.

The MyMibs directory is where you add proprietary MIBs to the MIB database on the NetSight Server. This MIB information is then distributed to the NetSight remote clients. If you select this option, the NetSight Server will also use the MyMibs directory (e.g. the MIBs will be included in the SNMP Server Stack).

The third party directory is used for client-based FlexViews and MIB Tools that are proprietary (Enterprise MIBs owned by other companies), not standard IETF or IEEE MIBs. If you select this option, the NetSight Server will also use the third party directory.

**CAUTION:** In most situations, it is recommended that the NetSight Server should **not** use the MyMibs or thirdparty directories. However, the option is provided for situations where that behavior is warranted. Be aware that selecting this option could result in NetSight Server instability and undesirable consequences.

The Use NetSNMP IPv6 option allows you to SNMP-manage network devices that have IPv6 addresses assigned to them. You must have this option selected in order to be able to add a device with an IPv6 address.

These options apply to all users. For these setting to take effect, the NetSight Server must be restarted.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Advanced SNMP Settings.
- 3. Select the desired advanced SNMP options.
- 4. Click **OK** to set the option and close the window. Click **Apply** to set the option and leave the window open.
- 5. Restart the NetSight Server for these settings to take effect.

#### **Advanced Suite Settings**

The Advanced Suite Settings view provides the option to enable or disable NetSight Suite Beta Features. A list of the beta features can be found in the NetSight Suite Release Notes. When you enable the Beta features, you will be asked for a Beta Activation Key. Contact Extreme Networks Support to obtain a Beta Key. Once you enable the beta features, the button will change to "Disable Beta Features."

This option applies to all users. For this setting to take effect, the NetSight Server must be restarted. To enable beta features:

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Advanced Suite Settings.
- 3. In the right-panel, select the **Enable All Beta Features** checkbox and enter the NetSight Beta Activation Key. Contact Extreme Networks Support to obtain a Beta Key.
- 4. Click **OK** to set options and close the window. Click **Apply** to set options and leave

the window open.

5. For this setting to take effect, the NetSight Server must be restarted.

#### **Alarm Configuration**

Use the Alarm Configuration view to configure options for how alarms are handled on your network. These settings apply to all users.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Alarm Configuration. The Alarm Configuration view opens.
- 3. In the **Consolidated Email Option** section, the **Enable Email digest** option lets you combine alarm action emails into a single email. Select the option and specify an interval. Email notifications will be collected over the specified interval and then delivered as a single consolidated email.
- 4. In the Alarm History section, select the desired options: Enable Detailed Alarm History – By default, a history record is created the first time an alarm is raised on a device or interface, and also when it is cleared. If you enable Detailed Alarm History, repeat occurrences of an alarm being raised will also be recorded.
  - **Preserve Triggering Events in Alarm History** This option preserves alarm triggering events, so that any triggering events are stored with the alarm history record. This allows you to view the triggering event by clicking the View Trigger button in the Alarm History window.
  - **Number of Days to Maintain Alarm History** Specify (in days) how long the Alarm History will be retained.
- 5. Select the **Enable Sender Overrides** option to add an E-Mail Sender and E-Mail Sender Password field to the Console Alarms Manager Edit Action Overrides window. This allow you to override the sender of an email for an alarm email action, including the ability to set the sender's password, if needed. Since alarms are typically sent out as email/text messages, this option allows IT staff to set different ring-tones based on the alarm definition. Doing this on a smartphone typically involves changing the ring-tone for calls from a specific person.
- 6. Use the **Alarm Action Defaults** section to define the default content contained in alarm action messages. For example, with an email action, you can define the information contained in the email subject line and body. With a syslog or trap action, you can specify certain information that you want contained in the syslog or

trap message. These values will be used unless they are overridden in an individual alarm.

The message content is configured as a template, with the content passed directly as typed, except for the variable information which is specified by \$keyword. The variable information (\$keyword) is replaced with information from the alarm when the alarm action is executed.

For an explanation of each field, see the Alarm Configuration view.

For a complete list of available Alarms Manager keywords, see the Edit Action Overrides window in the Console online Help.

- 7. Click the **Advanced Settings** button to open the Alarm Advanced Settings window where you can set advanced alarm options.
- 8. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Alarm/Event Logs and Tables Options**

Use the Alarm/Event Logs and Tables view to specify options for limiting disk usage by alarm and event logs and NetSight server logs. These settings apply to all users. You must be assigned the appropriate user capability to configure these options. For more information on configuring log files, see the NetSight Log Files Help topic in the Console online Help.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Event Logs. The Event Logs view opens.
- 3. In the Number of Event Logs to limit section, you can select an option to limit the number of application log files that are saved to the <install directory>\NetSight\appdata\logs directory. (The option does not limit the number of Traps or Syslog logs that are saved.) Select one of the following options:
  - Do not limit the number of log files saved -- Allows you to keep any number of application log files.
  - Limit the number of log files saved to -- Sets a limit to the number of application log files saved. Older files are deleted when the maximum number is reached. Enter the desired number.

- 4. In the Number of Server Logs to limit section, you can select an option to limit the number of server log files that are saved to the <install directory>\NetSight\appdata\logs directory. Select one of the following options:
  - Do not limit the number of log files saved -- Allows you to keep all server log files.
  - Limit the number of log files saved -- Sets a limit to the number of server log files saved. Older files (determined by the date of the file in the filename) are deleted when the maximum number is reached. Enter the desired number.
- 5. In the Number of Rows to keep in Event and Alarm tables section, specify settings that determine the number of rows that will be maintained in all of the tables in the Alarm and Event Log view. The table size reaches an absolute limit when the number of rows is equal to the value of the two parameters added together minus one. With the next entry, the table is clipped back to the number of rows set by the Clip to nnnn rows value. Subsequent entries will allow it to grow again until the Clip when above is exceeded by nnnn rows limit is reached and the table is again clipped.
- 6. In the **Event Log entry timestamp format** section, specify the timestamp format used for event log entries in the actual application log files. (This option does not affect the log entries displayed in NetSight client Event Log views.) Select one of the following options:
  - Use raw timestamp format -- Displays timestamps in a raw non-readable format.
  - Use ISO 8601 timestamp format -- Displays log entry timestamps in a readable format that makes it easier to view the files in a text file.
- 7. In the **Event and Alarm Table Host/Port Names** section, you can configure host name and port name resolution, and display the device hostname in the Source column in alarm and event tables:
  - Resolve source host names Select this option to resolve host names to IP
    addresses and IP addresses to host names, if possible. This option allows you
    to enable/disable host name resolution for the Event and Alarm tables only.
    (Host name resolution is enabled globally using the Suite Name Resolution
    option.)
  - Display host name in source column if available
  - Resolve port name/alias Select this option to resolve device port indices to port names and port aliases, and device port names and port aliases to port

- indices, if possible. This option allows you to enable/disable port name resolution for Event and Alarm tables only. (Port name resolution is enabled globally using the Suite Name Resolution option.)
- 8. The Execute Command Script feature includes script contents in logged events, which is not secure if the script includes passwords. If the **Execute Command Script** option is deselected (default), the script is removed from the logged event. Select this option to include script contents in Execute Command Script events.
- 9. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Client Connection Options**

Use the Client Connections view to configure client connection options.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Client Connections.
- 3. In the right panel, select the **Enable disconnect from user inactivity** checkbox if desired, and specify the amount of time (in minutes) before the disconnect will take place. This option specifies a duration of end user inactivity (no keyboard or mouse activity) before the user will be disconnected from the NetSight Server. If this option is enabled, after the specified amount of time, the end user will be disconnected from the NetSight Server and the application will close. This option will apply to the current logged-in user. You must be a member of an authorization group that has been assigned the Server Information > Disconnect Clients capability to configure this option.
- 4. Select the Redirect Client/Server SNMP Communications checkbox, if desired. When a client and server are running on different workstations, SNMP requests are made from the client workstation and device status polling requests are made from the server. Checking this option redirects all SNMP requests through the server. In this configuration, the server uses the same <a href="Status Polling">Status Polling</a> settings that would have been used by the client. Redirecting all SNMP requests to the server workstation could adversely affect performance of NetSight applications. This option applies to the current logged-in user and has no effect when the client and server are running on the same workstation. You must be a member of an authorization group that allows users to configure SNMP Redirection in order to configure this option.
- 5. Configure the **Messaging Credentials** option. Messaging credentials are used for establishing connections between the NetSight server and Access Control engines

and the Extreme Management Center server. If your network includes Access Control engines running version 4.0.1 or earlier, you must enable the "Allow legacy credentials for messaging connections" checkbox. If your engines are version 4.1 or later, you should disable the checkbox. This option applies to all users.

- 6. Select the **Show Credentials** checkbox to view the current messaging credentials. This option applies to all users.
- 7. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Scheduling a Database Backup**

Use the Database Backup view to schedule backups of the NetSight database. An up-to-date database backup is an important component to ensuring that critical information pertaining to all NetSight applications is saved and readily available, if needed. These option applies to all users.

Select one or more days of the week and specify a time for the backup to be performed. The backup will take place at the same time for each selected day.

The database is backed up to the specified directory. Saving backups to a separate location such as a network share ensures that an up-to-date copy of the database is available should a problem such as a server disk failure occur. The backup directory must exist and be writable or it will not be accepted.

Both the start and stop of the database backup are logged to the Console Event View log for verification and tracking purposes.

For more information, see Tuning Database Backup Storage in Performance Tuning section of the NetSight Technical Reference.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Database Backup.
- 3. In the right panel, select the days of the week and a time for the backup to be performed.
- 4. Specify whether to save all backup files or limit the number of files saved. If you specify a number of files to save, then older backups are removed after a scheduled backup is completed and the limit has been reached.
- 5. Specify the directory where the backup will be stored.

- 6. The Backup Alarm and Reporting Database checkbox lets you enable and disable the automatic backup of alarm data and OneView reporting data. Because the alarm and reporting databases can be quite large, this allows you to control the amount of disk space used by the database backup operation.
- 7. You can customize the date and time formats of backup files by selecting the option that formats the date day (DD), month (MM), and year (YYYY) according to your personal preference.
- 8. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Data Display Format Options**

Use the Data Display Format view to specify your network mask, MAC address separator, how to display end-system MAC addresses in right-panel tables, and auto group delimiter display options. You can also specify how to display devices in the device tree. These settings will apply to the current logged-in user.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Data Display. The right-panel Data Display view is displayed.
- 3. Specify one of the following network mask options:
  - CIDR (where translation is possible) Network masks are entered and displayed using CIDR (Classless Inter-Domain Routing) format. CIDR format uses a slash followed by a number between 8 and 32, to define the number of contiguous, left-most "one" bits that define the network mask. For example, /16 for a 16-bit mask.

**NOTE:** Dot delimited masks without contiguous left-most "one" bits cannot be translated to CIDR. For example, the dot-delimited mask *255.0.255.0* is a valid mask, but cannot be displayed in CIDR format.

 Dot Delimited – Network masks are entered and displayed using dotted decimal format. Dotted decimal notation represents IP addresses and network masks as four octets separated by periods. For example, a 16-bit mask in dotted decimal notation is 255.255.0.0.

- 4. Specify whether you want MAC addresses displayed with a period (.), colon (:), or dash (-) separator (e.g. 00.00.1D.76.66.66, 00:00:1D:76:66:66, or 00-00-1D-76-66-66).
- 5. Specify how you want to display end-system MAC addresses in right-panel tables. You can display them as a full MAC address or with a MAC OUI (Organizational Unique Identifier) prefix. This allows you to display the associated vendor the MAC address belongs to, if an OUI mapping exists. You can also limit the vendor name to a certain number of characters, if desired. When the **Display Unknown MACs as Unknown** checkbox is selected, the MAC address for unknown users is displayed as "Unknown" in the End-Systems view. If the checkbox is not selected, the pseudo MAC address assigned to each device is displayed instead of "Unknown" for end-systems learned on an L3 controller.
- 6. Specify the Auto Group Delimiter you want to use. This character is used to separate the values that define a device's **Contact** and **Location** grouping in the left-panel device tree. Sub-groups in the **Grouped By** > **Contact** and **Grouped By** > **Location** folders are automatically created based on the Contact and Location values in the Console Properties Tab (Device). This option defines the delimiter that is used to separate those values into groups. For example, using the default delimiter (/), a device's location defined as *NewHampshire/Salem/Closet3* will automatically create a hierarchy of three sub-groups under the **Grouped By** > **Location** folder.
- 7. Specify how device names should be displayed in the left-panel tree:
  - Use IP Address use the device's IP address.
  - Use System Name use the administratively-assigned name of the device taken from the sysName MIB object.
  - Use User Defined Nickname use the user-defined nickname as defined in the Console Properties Tab (Device).
- 8. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Date/Time Format Options**

Use the Date/Time Format view to customize the date and time formats to your own personal preference. These settings will apply to the current logged-in user.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. Select Date/Time Format in the left-panel tree. The right-panel Date/Time Format view is displayed.
- 3. Select the **Date** option that formats the date day (DD), month (MM), and year (YYYY) according to your personal preference.
- 4. Select the **Time** option that formats the time 12-hour or 24-hour clock according to your personal preference.
- 5. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Diagnostic Configuration Options**

Use the Diagnostic Configuration view to configure the level of information collected in client-side diagnostic logs. The information collected in these logs can be used for troubleshooting purposes. Each NetSight application has its own log. The diagnostic information is recorded in the log for the application you are currently working in. The logs are located in the following directory:

Windows: \Documents and Settings\<user home directory>\Application Data\NetSight\logs

Linux: ~/NetSight/logs

The table in this Options view lists the NetSight applications and various NetSight components, and lets you configure the level of information to be collected for each one.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. Select Diagnostic Configuration in the left-panel tree. The right-panel Diagnostic Configuration view is displayed.
- 3. In the table, select the row(s) you would like to edit, and toggle the Show/Hide Table Editor button to display the Table Editor row at the bottom of the table. In the Table Editor row, click on the last column and use the drop-down list to select the desired level:
  - Restore Defaults restores the level to its factory default setting.
  - log4j File Override sets the level to the level specified in the log4j.properties file.
  - Off turns off all diagnostic logging.

- Critical records only Error events.
- Warning records Warning and Error events.
- Informational records Warning, Error, and Info events.
- Verbose records debug information in addition to Warning, Error, and Info events.

**CAUTION:** The Informational and Verbose settings will create large log files and may impact system performance.

- 4. Once you have selected a new level, a green exclamation mark (\*) marks the cells that have been changed (but not Applied) and the Apply button becomes active. Click Apply to apply the changes to the table.
- 5. Click **OK** to close the window.

#### **Setting ExtremeNetworks.com Update Options**

Use the ExtremeNetworks.com Update view to configure options for accessing the ExtremeNetworks.com website to obtain information about the latest NetSight product releases and Extreme Networks firmware releases available for download. These settings apply to all users. You must be a member of an authorization group that includes the "Request and Configure ExtremeNetworks.com Support" capability in order to configure these options.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select ExtremeNetworks.com Update. The ExtremeNetworks.com Update view opens.
- 3. To schedule a routine time to check for updates, use the drop-down list to select the desired frequency (**Daily**, **Weekly**, **Disabled**) for checking for updates. If you specify a Weekly check, use the drop-down list to select the day of the week you wish the check to be performed, and set the desired time. If you specify a Daily update, set the desired time.
- 4. If necessary, you can change the NAC assessment web update server. This is the web update server used by NAC Manager to update NAC assessment server software. This update operation pertains only to Access Control on-board agent-less assessment servers.

5. If your network is protected by a firewall, you will need to configure proxy server settings to use when accessing the ExtremeNetworks.com website. In the HTTP Proxy Server section, click **Edit** to open the Edit Proxy Settings window. Select the **Specify Proxy Server** checkbox and enter your proxy server address and port ID. Consult your network administrator for this information. If your proxy server requires authentication, select the **Proxy Authentication** checkbox and enter the proxy username and password credentials. The credentials you add here must match the credentials configured on the proxy server. Proxy credentials are cached once used successfully. If you change them here, it is recommended that you restart the NetSight Server to clear the old credentials from the cache. Click **OK**.

**NOTE:** The update procedure will use these proxy settings only when necessary, otherwise the settings will be ignored.

- 6. Enter the credentials that will be used to access the ExtremeNetworks.com website to obtain firmware and NetSight update information. You will need to create an account at ExtremeNetworks.com and define a user name and password for the account, then enter the same credentials here.
- 7. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **MAC OUI Vendor List**

Use the MAC OUI Vendor List view to display the IEEE OUI and Company\_id Assignments public mapping list, and update and modify the list, if desired. For example, you can update the list to the latest version from the IEEE website, and if you have devices that do not have an OUI (Organizational Unique Identifier), you can add your own vendor entries.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder and select MAC OUI Vendor List. The MAC OUI Vendor List view opens.
- 3. Use the toolbar buttons at the top of the table to add, edit, or delete MAC OUI vendors, or update the MAC OUI Vendor list from either the IEEE website or a file.
- 4. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Name Resolution Options**

Use the Name Resolution view to set options related to host name and port name resolution.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Name Resolution. The Name Resolution view opens.
- 3. Use the Host Name Resolution section to set options for resolving host names to IP addresses and IP addresses to host names.
  - a. The **Enable Name Resolution** option allows host names to be displayed in place of IP addresses throughout NetSight. When enabled, the feature is primarily used by NetFlow. With name resolution enabled, flow data would show "Client=rsmith-ws Server=proxy-usa", rather than "client=134.141.1.2 server = 134.141.1.1". The option is off by default because name resolution can add additional load on the network's DNS server.
  - b. The Use short hostnames for local addresses option is enabled by default when hostname resolution is enabled, and applies to OneView only. When enabled, the hostname cache will remove the fully qualified hostname's domain if it matches one of the specified local address domains. For example, "jsmith-ws.mycompany.com" would display as "jsmith-ws" if mycompany.com is listed as a local address domain. This option can be disabled when troubleshooting problems with hostname resolution, or if IP addresses are preferred.
  - c. The Local Address domains is a list of home domains that will be deleted from a local hostname when it is added to the hostname cache. Use the Add Domain field to add or remove a domain. You can add multiple home domains when subdomains are defined for your network. This option applies to OneView only.

The first time the hostname cache service is started, if the Local address domains list has not been defined, NetSight will attempt to auto-populate it by resolving the IP address of the NetSight server. If it resolves to a subdomain, NetSight will create multiple entries for all subdomains but the root domain (.com). If it cannot do this successfully, the list will not be populated.

- d. Enter the **Maximum number of cached resolutions**, which is the maximum number of IP/hostname pairs that can be cached in memory. This number can be adjusted to control the amount of memory used by this service.
- e. Enter the **Maximum number of pending resolutions**, which is the maximum number of hostname resolution requests that can be queued up. This number can be adjusted to control the maximum amount of time spent waiting for a resolution.
- f. The **Aging Threshold** option determines how long IP/hostname pairs will be cached in memory. After the aging threshold time has passed, the IP/hostname pair is removed from the cache in order to prevent stale IP-hostname associations. This option addresses the fact that DHCP assigns a new IP address to users frequently, especially on reboots. Without an aging threshold, hostnames will continue to be associated to the IP they had at the first lookup. The default value is 24 hours; the minimum value is 1 hour.
- g. The DNS Lookups Per Minute option set the maximum number of hostname lookups that the DNS server can perform each minute. This prevents hostname resolution from using so many resources on a switch that switching of real traffic is affected.
- 4. Use the Port Name Resolution section to set options for resolving device port indices to port names and port aliases, and device port names and port aliases to port indices.
  - a. Enter the **Maximum number of cached resolutions**, which is the maximum amount of port data that can be cached in memory. This number can be adjusted to control the amount of memory used by this service.
  - b. Enter the **Maximum number of pending resolutions**, which is the maximum number of port name resolution requests that can be queued up. This number can be adjusted to control the maximum amount of time spent waiting for a resolution.
  - c. Enter the **Interface name change polling interval**, which specifies how often the port name resolution service checks devices to see if port information has changed.
- 5. Use the **Advanced Settings** button to open the Name Resolution Advanced Settings Options window, where you can set advanced name resolution options.
- 6. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **NetSight Feedback Program**

This option allows you to enable or disable participation in the NetSight Customer Feedback Program. If you participate, NetSight gathers anonymous usage information that will be used to better understand how NetSight software is used and to make decisions on enhancing the product. This bi-directional communication with ExtremeNetworks.com also enables features for you such as the ability to get best practices firmware configurations, find the latest firmware updates based on your own network, create Support cases directly from NetSight that automatically upload troubleshooting information, and more.

The information gathered will not be used for marketing purposes or to contact you.

#### **Setting NetSight Server Health Options**

Use the NetSight Server Health view to select an option to send an email if the NetSight database goes down, and when the database comes back up.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select NetSight Server Health. The NetSight Server Health view opens.
- 3. Select the **Send email** option.
- 4. Enter the email address of the person who should receive the notification.
- 5. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Network Monitor Cache Options**

The network monitor cache stores information about the physical topology of a device, with additional emphasis on port information. Data is pulled from multiple places including slot and port details (Entity, ifTable), default role (Policy), neighbor link details (CDP, EDP, LLDP), Ethernet Automatic Protection Switching (EAPS), and Multi System Link Aggregation (MLAG).

The cache is maintained in a two-tiered structure: device physical data is cached to the database and a fast in-memory cache maintains a subset of this data in

memory on the server. The in-memory cache can contain all or a subset of devices stored in the database.

On the specified polling interval, the data is validated and automatically updated as necessary. Decreasing the poll interval will increase background SNMP performed by the server.

Storing this information greatly improves performance for views in NetSight that request it. The cache should generally be left enabled for the best experience.

Use the Network Monitor Cache view to configure options for the cache.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. Select Network Monitor Cache in the left-panel tree. The right-panel Network Monitor Cache view is displayed.
- 3. Use the **Enable Device Cache** checkbox to enable or disable the Network Monitor Cache. Enabling the cache improves performance for NetSight views that request this information.
- 4. Use the **Enable In-Memory Caching** checkbox to enable or disable the in-memory cache. To limit memory usage, you can disable the In-Memory Cache and have the network monitor cache rely directly on the database.
- 5. Use the **Maximum In-Memory Cache Size** option to set the maximum number of devices whose data will be stored in the In-Memory Cache. This option lets you adjust the amount of memory the cache will use.
- 6. Use the **Data Polling Interval** option to set the frequency (in minutes) that the device data is checked for changes. If the device data is stale, the data is refreshed in the cache. Reducing the interval will increase background SNMP performed by the server.
- 7. Use the **Advanced Settings** button to open a window where you can set network monitor cache advanced options.
  - Maximum number of SNMP worker threads option. The cache is populated
    with results from SNMP queries to devices. If multiple devices are added to the
    cache at the same time, this number determines the maximum number of
    threads that can send SNMP queries in parallel.
  - Per-Feature polling overrides. Allows you to set unique polling intervals for individual cache features that should be polled more frequently. Set to 0 to use the interval set for the Data Polling Interval.

#### **Setting Port Monitor Options**

Use the Port Monitor view to specify Port Monitor display options. These settings will apply to the current logged-in user.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder and select Port Monitor. The Port Monitor view opens.
- 3. In the **Interval between Polls** field, enter the amount of time (in seconds) that should elapse between polls of the device.
- 4. In the **Table Colors** section, use the buttons to select the primary and secondary row colors you want to display in tables. A sample of your selection will be displayed in the Sample table scheme to the right of your selections.
- 5. In the **Enable Display of Port Monitor Data** section, use the checkboxes to specify what data will be displayed for a Port Monitor session. If the Show Empty Panels Collapsed checkbox is selected, panels without information will be collapsed so those panels with information are easier to view.
- 6. In the Maximum Open Port Monitor Count field, specify the maximum number of Port Monitor windows that can be open at one time. If too many windows are open at one time, system operation may be impacted. The default setting is 5.
- 7. Click **OK** to set the option and close the window.

#### **Setting Services for NetSight Server Options**

Use the Services for NetSight Server view to specify your TFTP settings. These settings apply to all users. You must be assigned the appropriate user capability to configure these options.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Services for NetSight Server.
- 3. Specify a TFTP root directory, whether you are using the NetSight TFTP server or another TFTP server. The root directory is the base directory to which the TFTP server is allowed access. The TFTP server will be allowed to create files to or read files from this directory and any of its subdirectories. Use the default root directory,

or if you would like to use an alternate root directory, enter a path to that directory in this field or use the **Browse** button to navigate to the directory. Changing the TFTP root directory may require restarting the TFTP server.

**NOTE:** If you are using a TFTP server other than the NetSight TFTP service, keep in mind the following requirements when setting the path to your root directory:

- If your TFTP server is configured with a TFTP root directory, it must match the root directory entered here.
- If your TFTP server is **not** configured with a TFTP root directory, change the TFTP root directory here to the root of the drive (e.g. C:\ or D:\).
- If you are using a TFTP server on a remote system, use the Universal Naming Convention (UNC) when specifying the root directory path. The UNC convention uses two slashes // (UNIX or Linux systems) or backslashes \\ (Windows systems) to indicate the name of the system, and one slash or backslash to indicate the path within the computer. For example, on a Windows system, instead of using
   h:\ (where h:\ is mapped to the tftpboot directory on the remote drive)
   use
   \\yourservername\tftpboot\
- 4. If the TFTP server resides on a remote system, or if the local system is configured with multiple IP addresses, enter the IP address for the TFTP service in the **TFTP**
- 5. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

Server IP Address field. This field accepts both IPv4 and IPv6 addresses.

#### **Setting SMTP E-Mail Server Options**

Use the SMTP E-Mail Server view to specify the SMTP E-Mail server that will be used by the NetSight E-Mail notification feature. The E-Mail notification feature is used in Console's alarm action configuration, as well as in Inventory Manager's Capacity Planning report scheduling and in Automated Security Manager actions. These settings apply to all users. You must be assigned the appropriate user capability to configure these options.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select SMTP E-Mail Server.
- 3. In the right panel, specify the SMTP (E-Mail) server that should be used for outgoing messages generated by the E-Mail notification feature.
- 4. Enter the sender's address that will be inserted in outgoing e-mail notification messages. The address should be in a fully qualified format such as "sender's name@sender's domain."
- 5. Enter the password that will be provided by the user before the email can be processed.
- 6. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting Status Polling Options**

Use the Status Polling view to specify options for polling devices in the left-panel device tree. Console uses the polling options and poll groups defined here to contact the devices and update tree information. When a device is added to the NetSight database using the Add Device menu option or a Console CDP Seed IP Discover, it is added to the default poll group selected here. (A Console IP Range Discover lets you assign devices to any of the three poll groups.) You can then reassign individual devices or device groups to a different poll group using the Access view in the Console Properties tab. These settings apply to all users. You must be assigned the appropriate user capability to configure these options.

#### Optimal Poll Intervals

There are three distinct poll groups, and each device belongs to one of the three groups. This lets you poll critical devices at a more frequent interval, while polling non-essential devices less frequently.

The overall density of polling is controlled by the Maximum number of devices to contact at once setting. This determines the maximum number of devices from each group that can be polled at any given time. Console always attempts to poll up to the maximum number of devices until all of the devices in the three groups have been polled. As responses are received and devices are removed from the poll queue, other devices are added to the queue. Once all the devices have been polled, Console stops polling and batches information to update clients.

If the Maximum number of devices to contact at once is too high, such that the poll density is too high, system performance will degrade quickly. The optimal poll setting is dependent on many factors including but not limited to CPU speed, RAM, and network devices. As the number of devices that you are polling increases, the poll density (Maximum number of devices to contact at once) should be reduced to increase performance.

The default Maximum number of devices to contact at once setting and poll group intervals provided as defaults are a good starting point. If necessary, adjust the values to optimize status polling for your network.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Status Polling. The Status Polling view opens.
- 3. In the SNMP section, set the status polling options for devices whose poll type is set to "SNMP."
  - a. Set the **Maximum number of devices to contact at once**. This is the maximum number of IP addresses that Console will attempt to contact simultaneously.
- 4. In the Ping section, set the status polling options for devices whose poll type is set to "Ping."
  - a. Set the **Number of Ping Retries**. This is the number of attempts that will be made to ping a device. The default setting is 3 retries, which means that Console retries a timed-out request three times, making a total of four attempts to contact a device.
  - b. In the **Length of Ping Timeout field**, enter the amount of time (in seconds) that Console waits before re-trying to contact a device. The default setting is 3 seconds. The maximum setting is 20 seconds.

**NOTE:** When SNMP requests are redirected through the server, all SNMP timeouts are extended by a factor of four (timeout X 4) to allow for the delays incurred by redirecting requests through the server.

- c. Set the **Maximum number of devices to contact at once**. This is the maximum number of IP addresses that Console will attempt to contact simultaneously.
- 5. In the Poll Group section, there are three poll groups that each define a unique poll frequency. A poll frequency specifies the actual length of the poll cycle. You can rename the poll groups according to your network's needs and specify different poll frequencies. For example, if you are monitoring devices on the other side of a WAN

- link, you can rename a poll group to "WAN Devices" and then assign that poll group to those devices. Poll group names must be unique. For more information on setting poll group intervals, see the guidelines outlined in Optimal Poll Intervals.
- 6. Select one group as the default poll group. When a device is added to the NetSight database using the Add Device menu option or a CDP Seed IP Discover, it is added to the default poll group selected here. (IP Range Discover lets you assign devices to any of the three poll groups.) You can also assign individual devices or device groups to a specific poll group using the Access view in Console's Properties tab.
- 7. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Setting System Browser**

Use the System Browser view to specify the web browser for NetSight to use when launching web pages from NetSight applications. This setting applies to the current logged-in user.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select System Browser.
- 3. In the right panel, select your preferred web browser. The browser selections displayed depend on the web browsers installed on your system. Select Default to specify the system default browser.
- 4. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Tree**

Use the Tree view to specify whether a warning message will be displayed when performing drag and drop operations on devices and device groups in the network elements tree. For example, if you drag a device in the tree to a user-defined folder, the warning appears asking if you are sure you want to drop the selected device into this folder. This warning allows you to verify that you do indeed want to perform a drag and drop operation to that folder, and prevents you from inadvertently moving devices. However, if you find it annoying to have the warning appear each time you do a drag and drop operation, you can deselect the option. This setting applies to the current logged-in user.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Tree.
- 3. In the right panel, deselect the checkbox if you do not want the warning to appear.
- 4. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.

#### **Web Server**

Use the Web Server view to specify the HTTP and HTTPS port ID for HTTP web server traffic. This port must be accessible through firewalls for users to install and launch NetSight client applications. By default, NetSight uses port ID 8080 (HTTP) and 8443 (HTTPS). If you change the port ID, you must restart the NetSight Server for the change to take effect.

This setting applies to all users. You must be assigned the appropriate user capability to change this setting.

- 1. Select **Tools > Options** in the menu bar. The Options window opens.
- 2. In the left-panel tree, expand the Suite folder, and select Web Server.
- 3. In the right panel, enter the desired port IDs.
- 4. Specify a session timeout value for all NetSight web-based views, such as NetSight OneView web pages and Console FlexViews.
- 5. The Password AutoComplete option lets you disable automatic password completion for users logging into NetSight web interfaces such as OneView. Note that for Access Control web interfaces, you must enforce from the Access Control tab for the option to take effect.
- 6. Click **OK** to set options and close the window. Click **Apply** to set options and leave the window open.
- 7. You must restart the Extreme Management Center Server for any Port ID changes to take effect.

#### **Related Information**

For information on related windows:

Suite Options Window

# Using the Northbound Interface to Integrate with Third-Party Software

Use the instructions in this topic to integrate with third-party software via the Northbound Interface (NBI). Extreme Management Center's NBI is an API that allows third-party applications to view and update information in Extreme Management Center.

The NBI uses the GraphQL query language to request a JSON object response from Extreme Management Center. The JSON response contains the information you are retrieving for your third-party software.

Depending on your credentials, you can use the NBI to read (query) information in Extreme Management Center or write to fields in Extreme Management Center via mutations.

This topic contains the following sections:

- Accessing NBI Tools in Extreme Management Center
- Using the NBI Explorer

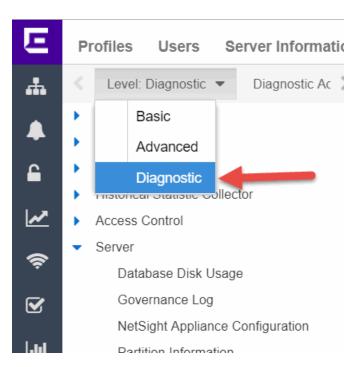
## Accessing NBI Tools in Extreme Management Center

Using the NBI Tools functionality in Extreme Management Center allows you to visually preview the data hierarchy and their types in Extreme Management Center.

To access NBI Tools in Extreme Management Center:

1. Access the **Diagnostics** tab.

2. Select Diagnostic in the Level drop-down menu.



3. Click **Server** in the left-panel menu to expand it and select **Server Utilities**. The **Server Utilities** tab opens.

# Server Utilities Certificates JMX Console Threads NBI Explorer NBI Schema (Text)

NBI Schema (JSON)

4. Select the **NBI Explorer** to access the NBI Explorer.

**NOTE:** Select **NBI Schema (Text)** or **NBI Schema (JSON)** to display the format you use when defining your queries and mutations in the NBI in plain text format or in JavaScript Object Notation, respectively.

# **Using the NBI Explorer**

Selecting **NBI Explorer** in the **Server Utilities** tab opens the NBI Explorer in a new tab or window, depending on how your browser is configured.

**NOTE:** To access the NBI requires access to the **Northbound API** Authorization Group capability.

The NBI Explorer provides you with read-only access to queries and write access via mutations, allowing you to preview the data so you know what queries and mutations to use in your third-party applications. You can add NBI queries and mutations via python scripts or use NBI queries and mutations in https via REST calls.

For example, to retrieve the IP address and policy domain for a device, enter:

```
#Embedded Python Script

deviceIP = emc_vars['deviceIP']

response = emc_api.query("ExtremeApi { Network { device(ip: deviceIP) { ip policyDomain}}}");

network = response['network'];

for device in network['devices']:

print " IP: ",device['ip']

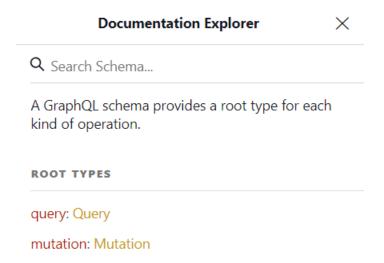
print " Policy Domain: ", device['policyDomain']
```

For additional information about the queries and mutations available in the NBI Explorer:

- 1. Open the NBI Explorer.
- 2. Click **Docs** at the top-right of the NBI Explorer.



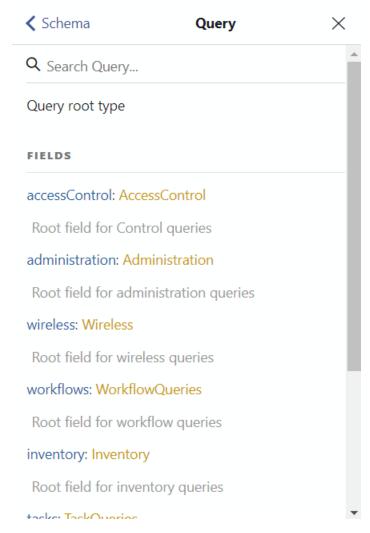
The Documentation Explorer opens.



- 3. Search for a **Schema** by entering it in the Search Schema field, or click **Query** or **Mutation** to browse for available queries and mutations:
  - If you entered a schema in the **Search Schema** field, the matching fields and schema types display in the Documentation Explorer. Click the query or mutation field you are using in your command in the left side of the NBI.

If you selected **Query** or **Mutation**, the available query or mutation fields

# display:



• Click the field that you are using until you find the appropriate query or mutation for your command.

Configure the queries or mutations included in your command in the left side of the window.

Once it is complete, click the **Execute Query** button () to run the query or mutation.

# **Related Information**

- Administration
- Client API

# **Tasks Overview**

The **Tasks** tab in Extreme Management Center allows you to create scripts and workflows and use them to configure tasks. Additionally, you can save a task you run on a device or group of devices, or configure the task to run on a scheduled basis you define.

The Tasks tab contains the following sub-tabs:

- Workflow Dashboard
- Scheduled Tasks
- Saved Tasks
- Scripts
- Workflows

The **Menu** icon (≡) at the top of the screen provides links to additional information about your version of Extreme Management Center.

# **Workflow Dashboard**

The <u>Workflow Dashboard tab</u> allows you to view a list of previously run workflows, information about the status of the elements within the workflow, and information about the devices on which the workflow ran.

The tab also provides a breakdown of the completion status of each of the Activities within the workflow.

# **Scheduled Tasks**

The **Scheduled Tasks** tab allows you to configure Extreme Management Center to automatically generate reports, run a workflow or a script, and discover

recently added devices. You can also use it to contact Extreme Networks Support.

# **Saved Tasks**

The **Saved Tasks** tab allows you to save a script or workflow as a task after running it on a device or group of devices. This allows you run the task repeatedly on an ad hoc basis.

# **Scripts**

The <u>Scripts tab</u> allows you to view predefined <u>scripts</u> provided by Extreme Management Center, and allows to create your own scripts.

Extreme Management Center scripts are files containing CLI commands, control structures, and data manipulation functions. Scripts can be executed on one or more devices or ports, simultaneously on multiple devices or ports, or on one device or port at a time.

You can create tasks, which run a script on specified devices or ports at specified times, either on a one-time or recurring basis. Tasks execute the script according to a schedule you configure.

# Workflows

The <u>Workflows tab</u> allows you to view workflows you create modeled as diagrams, with each action linked in a chain. Once you create a workflow, Extreme Management Center performs a complex series of steps with a single click. You can also define a set of actions in the event an action occurs successfully and another set of actions in the event an action does not occur successfully. Once you create a workflow, you can schedule it to run on a periodic basis you configure on the **Scheduled Tasks** tab. Other action and task/workflow function sources can also trigger a workflow to run.

# **Related Information**

For information on related tabs:

- Scheduled Tasks
- Saved Tasks

- Scripts
- Workflows
- Workflow Dashboard

# **Scheduled Tasks Overview**

The **Scheduled Tasks** tab allows you to configure Extreme Management Center to automatically perform the following tasks:

- Generate a subset of available reports in PDF format
- Run a workflow
- Run a script
- Email information to Extreme Networks Support
- Discover newly added devices

**NOTE:** For the email notification to work, configure your SMTP Email Server options. Click the **SMTP** button to open the SMTP Email Server window, where you can define your outgoing email server and the sender's address for your email notifications.

The Scheduled Tasks table lets you view currently scheduled tasks and use toolbar buttons to add, edit, copy, and delete a scheduled task. Click the **Disable** button to disable all active scheduled tasks.

In the table, a green icon (•) in the **Status** column indicates the task ran successfully and a red icon (•) indicates an error occurred the last time the task ran. Click the red icon for error details.

Click the **Run** button to run a scheduled task immediately without having to change the scheduled run times. This facilitates the testing of scheduled tasks.

Access the event log from the **Alarms & Events** > **Events** tab, which allows you to display the status of events in Extreme Management Center. Select **Scheduled Task** from the drop-down menu at the top of the table to view task execution events and errors.

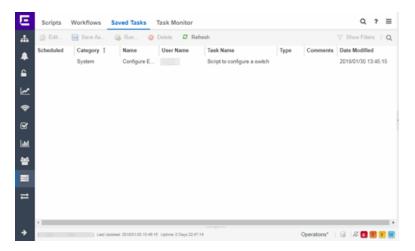
# **Related Information**

For information on related tabs:

- How to Schedule Tasks
- Saved Tasks
- Scripts
- Workflows
- Workflow Dashboard

# **Saved Tasks**

The **Saved Tasks** tab allows you to view tasks (scripts and workflows) you save after running them on a device or group of devices. Once a task is saved, you can quickly run it again later.



### **Edit**

Click **Edit** to open the **Edit Saved Task** window, where you can edit the task configuration, the devices on which the task is run, and whether the task is automatically run on a scheduled basis.

#### Save As

Click Save As to save the task with a new Name, which you can then edit.

### Run

Click **Run** to run the task as configured.

#### Delete

Click **Delete** to remove the task from the **Saved Tasks** tab.

#### Refresh

Click Refresh to update the list of saved tasks.

#### Scheduled

A checkmark in this column indicates the task is performed on a scheduled basis.

## Category

The task category, if configured. Category indicates the purpose of the task.

#### Name

The name of the script or workflow running as a result of executing the task. The **Name** is defined when creating the script or workflow and can not be edited.

### **User Name**

The name of the user who saved the task.

#### **Task Name**

The name assigned to the saved task. The **Task Name** is defined when saving the script or workflow as a saved task and can not be edited.

# **Type**

The type of task, either **Script** or **Workflow**.

### Version

When the saved task is a workflow, this indicates the version of the workflow run on the devices. Each time you edit the workflow, the **Version** is incremented. This allows you to determine the exact workflow run on a device, even if the workflow is modified. For example, if you configure a workflow as a Saved Task (version 1) and then make a modification to the workflow (version 2), the version indicates the iteration of the workflow you are running.

When the saved task is a script, **Version** is **0** as Extreme Management Center always uses the most recently saved version of a script initiated from the **Saved Tasks** tab.

# Script/Workflow ID

Displays the system-defined ID for the script or workflow. This number is determined when the script or workflow is created.

#### Comments

Comments or a description of the task.

### **Date Modified**

The date the task was last modified.

# **Related Information**

For information on related tabs:

- How to Create Scripts in Extreme Management Center
- Workflows
- Scheduled Tasks

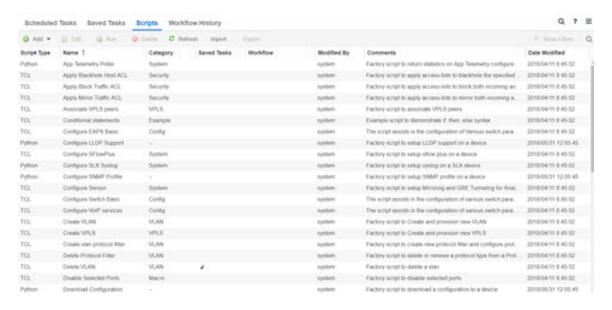
# **Scripts Overview**

The **Scripts** tab allows you to view pre-defined scripts provided by Extreme Management Center, and allows you to create your own scripts.

Extreme Management Center scripts are files containing python scripts, CLI commands, control structures, and data manipulation functions. Scripts can be executed on one or more devices or ports: simultaneously on multiple devices or ports, or on one device or port at a time.

You can create tasks, which run a script on specified devices or ports at specified times, either on a one-time or recurring basis. Tasks execute the script according to a schedule you configure.

To display the scripts configured in Extreme Management Center, open **Tasks** > **Scripts**.



# **Script Type**

The language in which the script is written.

#### Name

The name of the script. The script **Name** is defined when adding the script and can not be edited.

# Category

The script category, if configured. The Category indicates the purpose of the script.

# **Saved Tasks**

A checkmark in this column indicates the script is configured as a saved task and is available on the **Saved Tasks** tab.

# Workflow

A checkmark in this column indicates the task is included in a workflow.

# **Modified By**

The name of the last user to modify the script.

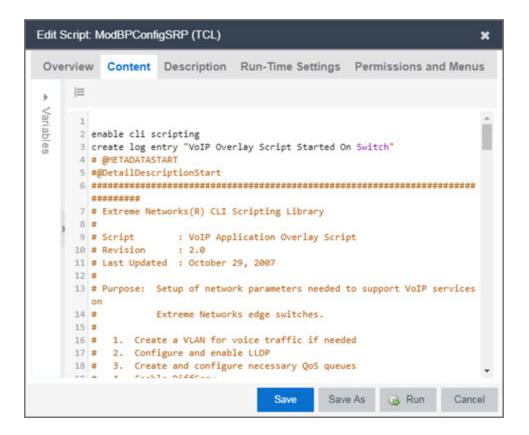
### Comments

Comments or a description of the script.

### **Date Modified**

The date the script was last modified.

Double-click a script to open the Edit Script window.



### **Related Information**

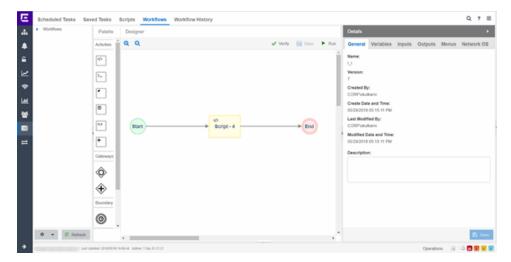
For information on related tabs:

- How to Create Scripts in Extreme Management Center
- Workflows
- Saved Tasks
- Scheduled Tasks

# **Workflows**

The **Workflows** tab allows you to view workflows you create modeled as diagrams, with each action linked in a chain. Once you create a workflow, Extreme Management Center performs a single action or a complex series of steps with a single click. You can also define a set of actions in the event an

action occurs successfully and another set of actions in the event an action does not occur successfully.



Once you create a workflow, you can configure it as a task. You can then run the workflow task on specified devices or ports, either on a one-time or recurring basis via the **Saved Tasks** or **Scheduled Tasks tab**, respectively. Additionally, you can configure a workflow to automatically begin when an alarm occurs in Extreme Management Center on the **Alarm & Events** tab.

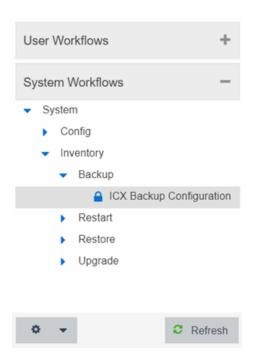
**NOTE:** Creating your own workflows requires the NMS-ADV license.

The Workflows tab contains four sections:

- Workflows List
- Palette
- Designer
- Details

# **Workflows List**

The Workflows list displays user- and <u>system-defined workflows</u> in the User Workflows panel and System Workflows panel, respectively.



# **User Workflows**

The user-defined workflows, contained in the User Workflows panel, are workflows you create manually. You can also select a system-defined workflow, right-click and select Save As, then enter a new name for a workflow to use a system-defined workflow as a template when creating a new workflow. Additionally, you can <a href="import a saved workflow">import</a> a saved workflow into Extreme Management Center by right-clicking Workflows or a Workflow Group in the User Workflows left-panel and selecting Import.

**NOTE:** Not all configuration information is imported when <u>importing a workflow</u>.

# **System Workflows**

The <u>system-defined workflows</u>, contained in the System Workflows panel, provide you with sample workflows designed to perform tasks in Extreme Management Center. These workflows and workflow groups cannot be deleted or modified, but can be copied by right-clicking the workflow in the Workflows list and clicking **Save As**. Use the copies you create as templates to create additional workflows.

### Gear

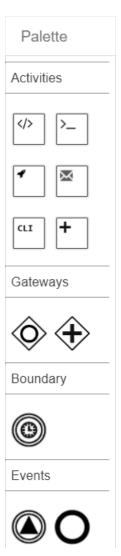
Click the **Gear** icon ( ) to open a menu from which you can create a new workflow or workflow group, rename or delete the selected workflow or workflow group, or <u>import</u> or export a workflow as an encrypted file.

### Refresh

Click the **Refresh** icon to update the Workflows list to display any recent changes.

# **Palette**

The Palette section contains the components available to create your workflow.



Drag and drop the icon from the Palette section into the Designer to add it to your workflow. Each icon represents a component you can use to create your workflow. Components are organized into subsections depending on their purpose.

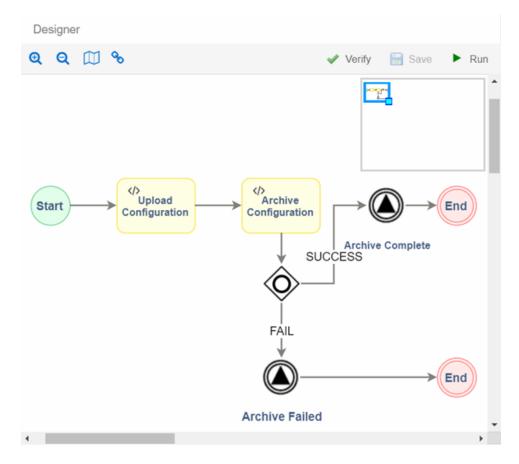
Туре	Icon	Description
------	------	-------------

Activities	Script Activity	Use the <b>Script Activity</b> icon to add a script to your workflow. Drag the <b>Script Activity</b> icon into the Designer at the location in the workflow where you want the script to execute. Click the script and use the <b>Details</b> section to configure the script for the workflow.
	Shell Activity	Use the Shell Activity icon to configure a shell command that is run locally on the server as part of your workflow. Drag the Shell Activity icon into the Designer at the location in the workflow where you want the shell command to execute. Click the shell command and use the Details section to configure the command for the workflow.
	HTTP Activity	Use the HTTP Activity icon to receive or distribute data. Drag the HTTP Activity icon into the Designer at the location in the workflow where you want the HTTP activity to occur. Click the HTTP Activity and use the Details section to configure the call for the workflow.
	Mail Activity	Use the Mail Activity icon to send an email if SMTP email options are configured. Drag the Mail Activity icon into the Designer at the location in the workflow where you want the email to occur. Click the Mail Activity and use the Details section to configure the email for that step of the workflow.
	CLI Activity	Use the CLI Activity icon to run a CLI command remotely on a device as part of your workflow. Extreme Management Center uses the CLI credentials specified in the profile of each device to run the CLI activity. Drag the CLI Activity icon into the Designer at the location in the workflow where you want the command to occur. Click the CLI Activity and use the Details section to configure the command for the workflow.
	Activity Group	Use the Activity Group icon to group multiple activities together, which allows you to use a common set of variables and receive a single output from the activities in the group. Drag the Activity Group icon into the Designer at the location in the workflow where you want to include the group. Drag the appropriate activities into the Designer and then drag them into the Activity Group box to add them to the group. The Activity Group box displays a dark blue border when activities are successfully added to the group.

Gateways	Inclusive Parallel	Use the Inclusive Parallel gateway to create multiple paths for the workflow. The Inclusive Parallel gateway executes each path based on the output from the previous activity or activity group and then uses the conditions defined for each link. Using the Inclusive Parallel gateway, you can configure one path to execute if the previous activity completed successfully and another path to execute if the previous activity failed. You can also define conditions on each path, such that only the conditions that are TRUE are executed. For example, you can configure the gateway to execute a path based on the output of the previous activity (e.g. Firmware is less than version 10). Gateways execute all paths before moving on to the next activities.
	Parallel	Use the Parallel gateway to create multiple paths that execute simultaneously. This gateway executes all paths, regardless of the output of the previous activity. Unlike paths following an Inclusive Parallel gateway, paths following a Parallel gateway do not contain conditions. Gateways execute all paths before moving on to the next activities.
Boundary	Boundary Timer	If an activity does not complete in the time specified in the Boundary Timer, the path of the timer is executed. For example, if the timer is set to 20 seconds (and the workflow engine performs a check every 10 seconds), then the boundary timer path may be executed between 20-30 seconds after the activity start time.  Add the Boundary Timer by dragging and dropping the icon from the Palette section to the Designer section onto an activity or by right-clicking an activity and clicking Attach
Events	Signal	Boundary Timer.  Add a Signal event to the workflow to generate an event when the workflow executes the path within the workflow.  Use the Signal Type drop-down menu on the Inputs tab to configure whether the event displays on the Events tab or if the event is sent as a Syslog message to the server you specify on the Inputs tab in the Details section.
	O End	Add an <b>End</b> event to indicate the completion of a path in the workflow.

# Designer

The Designer section of the tab allows you to organize the Activities, Gateways, Boundaries, and Events you select for your workflows. Drag the icons to reorder your workflow paths.



Double-click the center of an Activity, link, or Event in the Designer and a cursor appears allowing you to change its **Name**.

After organizing your workflow elements in the appropriate order, hover over each Activity and Gateway to link or delete each using the appropriate icon.

Link — Click and drag the **Arrow** icon to link the item to the next item in the workflow. If the element's border around the next item is green, the link is valid. If the element's border is red, the link is not valid and the link is not created. A pop-up window appears describing the reason the link is not valid.

Delete — Click the **Delete** icon to remove the item, along with the links to and from it, from the workflow.

The top of the section contains icons that allow you to manipulate and execute the workflow:

• Zoom — Zooms in and out of the workflow in the Designer.

Script - 23

 Toggle Mini Map (◯◯) — Opens a small map displaying an overview of the entire workflow.

To move the area of focus for the Designer, move the cursor over the blue focus box in the mini map until the cursor changes to a **Move** icon (�). Select the blue focus box and move it in the mini map to the area on which you want to focus the Designer.

Additionally, you can shrink or expand the blue focus box to automatically zoom in or out of the workflow, respectively. Select the light-blue box in the bottom-right corner of the blue focus box and resize the blue focus box as needed.

- Link Edit Mode (%) Select the Link Edit Mode icon to add a new activity, gateway, or event on a link. To add a new activity, gateway, or event in Link Edit Mode, drag and drop it into the Designer, then drag it to the link on which you are adding it.
- Verify Validates the workflow. Does not validate data in the Inputs tabs of the Activities included in your workflow.
- Save Saves your changes to the selected workflow.
- Run Opens the Run Workflow window, from which you can configure the
  workflow you are executing. This window allows you to configure Activity Inputs
  included in the workflow that are undefined or require a prompt to run. Click the
  Previous and Next buttons to navigate through the items you need to configure.
  Click the Save Task button to open a menu from which you can save the workflow
  as a task in the Saved Tasks tab. Click the Run button to execute the workflow:
  - If your workflow includes the **devices** variable, you are prompted to select the devices on which the workflow is run.
  - If your workflow includes the **ports** variable, you are prompted to select the ports on which the workflow is run.
  - If your workflow includes an Activity for which the **Prompt User** checkbox is selected on the **Inputs** tab, you are prompted to specify variable values prior to running the workflow. The Activity is included as part of the workflow.

You are prompted to indicate whether the workflow is run on a scheduled basis in the Schedule Task window. To configure the workflow to run automatically on a scheduled basis, click the Enabled checkbox and select when the workflow runs. Clicking Enabled displays additional fields where you define the frequency Extreme Management Center runs the workflow, and the date and time range between which Extreme Management Center runs the workflow. Use the Email section to configure Extreme Management Center to send an email when the workflow is run, if desired.

# **Details**

Use the Details section to configure the behavior of each item in the workflow, or the workflow itself. Select an Activity, Link, Gateway, Boundary, or Event in the Designer section to display the details for that item in the Details section. Use the Details section to configure the behavior of each item in the workflow.

The Details section contains tabs that vary depending on what you select in the Designer section of the tab:

- General (Workflow)
- General (Element)
- Condition
- Variables
- Inputs
- Outputs
- Menus
- Network OS

# General (Workflow)

The Workflow Details section includes a **General** tab that displays basic information about the workflow.

#### Name

The name of the workflow.

# Version

The version number of the workflow.

# **Created By**

The name of the admin who created the workflow.

#### **Create Date and Time**

The date and time the workflow was created.

# **Last Modified By**

The name of the admin who last modified the workflow.

#### **Modified Date and Time**

The date and time the workflow was last modified.

# **Description**

Allows you to enter a description of the workflow.

# General (Element)

The **General** tab displays the basic information about the element you select in the Designer section of the tab.

### Name

Name of the selected item. Double-click the center of an Activity, link, or Event in the Designer and a cursor appears allowing you to change its **Name**.

#### ID

A system-assigned ID number for the selected item. This can not be edited.

### **Custom ID**

A user-defined alphanumeric ID for the selected item.

**NOTE:** The '-' and '\_' characters are also valid.

### Description

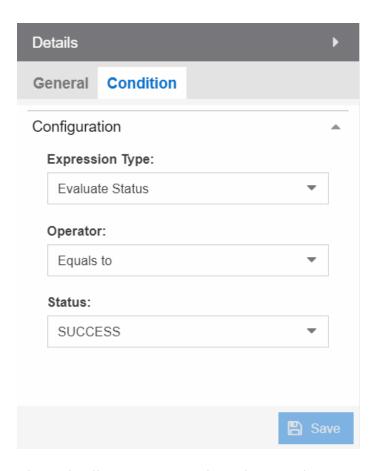
A description of the selected item.

#### Save

Click **Save** to save your changes to the workflow.

### Condition

The **Condition** tab displays when selecting a link following an Inclusive Parallel gateway.



This tab allows you to select the conditions under which the workflow executes the path following the link. The link uses the output from the previous activity to determine whether the workflow continues executing the path.

## Save

Click **Save** to save your changes to the workflow.

# **Expression Type**

The type of output used to determine the condition under which the workflow continues along the following path.

Valid options are:

- Always True The workflow continues down the path following the link, regardless of the output of the previous activity.
- Evaluate Status The workflow continues down the path following the link based on the Status of the previous activity's output (e.g. SUCCESS, FAILED, and TIMEDOUT).

- Evaluate Variables The workflow continues down the path of the link based on a comparative value of the variable's output (e.g. Firmware version is less than 8.2).
- Custom The workflow continues down the path if the output matches the value in the Expression field.

### **Evaluate Status**

# Operator

Operator indicates the comparison between the output status of the previous activity and the **Status** you select (for example, **Equals to**).

#### **Status**

**Status** indicates the previous activity's output. Extreme Management Center compares this value using the relationship defined as the **Operator** against the output status of the previous activity to determine if the workflow continues the path of the link.

#### **Evaluate Variables**

#### Variable

Variable indicates the output variable Extreme Management Center uses to compare against the Value using the relationship defined as the Operator to determine if the workflow continues after the link.

## Operator

Operator indicates the comparison between the Variable and the Value you enter (for example, Equals to or Not Equals to).

**NOTE:** When **Operator** is **In**, Extreme Management Center compares a variable against the values in a comma-separated list. If the variable contains a comma, the comparison fails. For example, if the variable is "abc,123" and the value is "abc,123", Extreme Management Center observes the variable as "abc,123" (one string), while Extreme Management Center observes the value as "abc" and "123" (two strings). The comparison fails because the string "abc,123" is not contained in either the "abc" or the "123" string.

#### Value

**Value** indicates the value against which Extreme Management Center compares the **Variable** using the relationship defined as the **Operator** to determine if the workflow continues after the link.

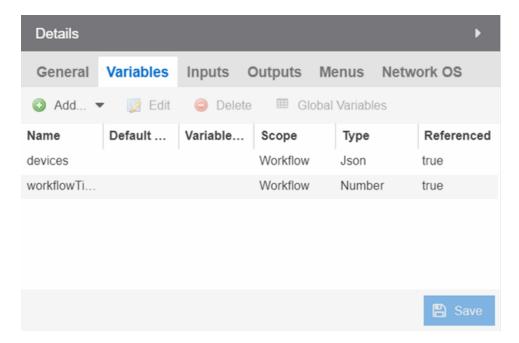
# Expression

# Expression

**Expression** indicates a custom expression Extreme Management Center uses to determine if the workflow continues after the link.

# Variables

The Variables tab displays when selecting an activity or when nothing is selected for the entire workflow.



This tab allows you to add, edit, or delete variables used in your workflow. Variables you create serve as a placeholder for a specific value. After you create a variable, Extreme Management Center automatically substitutes the **Value** you define in the workflow or activity when the variable is selected. You can also configure the workflow to prompt you for a **Value** when the workflow is running.

Extreme Management Center comes with two system-defined variables, devices and ports.

The devices variable substitutes the device name in place of the variable, while the ports variable substitutes the port number in place of the variable. Devices and ports Extreme Management Center substitutes are specified when you run the workflow. **NOTE:** If you delete the devices or ports variables, you need to add them back to the workflow. Use the Add > Pre-defined drop-down menu in the Workflow Variables tab to add devices or ports variables back to a workflow.

#### Name

Displays the name of the variable.

# **Default Value**

Displays the value Extreme Management Center uses, if no other value has been specified, when substituting the variable. Enter a value associated with the variable type you define. This column is optional.

#### Variable Reference

Displays the variable on which the variable you are creating is dependent. For example, if you are creating a variable named **Variable B**, which uses the value of **Variable A** as its input, **Variable A** displays in this field. This field is only available when **Scope** is **Activity**.

# Scope

Displays the extent to which the variable is used. Valid options are **Workflow** or **Activity**, depending on whether the variable is used throughout the entire workflow, or only for the currently selected activity, respectively.

# Type

Defines the type of information the variable is substituting. Valid options are:

- String Select to substitute a string. Additionally, select a Type of String when substituting a custom variable created on the Custom Variables tab with a Type of IP, MAC Address, Subnet.
- Boolean Select to substitute the variable with a boolean operator.
- Number Select to substitute the variable with a number.
- **JSON** Select to substitute the variable with a JSON file.

### Referenced

A value of **True** in this field indicates that the variable is used as the **Variable Reference** of another variable, or if the variable is used as the Input for an activity.

#### Add

Click the **Add** icon to add a new line to the table from which you can create a new variable.

### Edit

Click the **Edit** icon to edit an existing variable.

# **Delete**

Click the **Delete** icon to remove a variable from the list.

**NOTE:** Variables for which **Referenced** is **True** cannot be deleted.

### **Custom Variables**

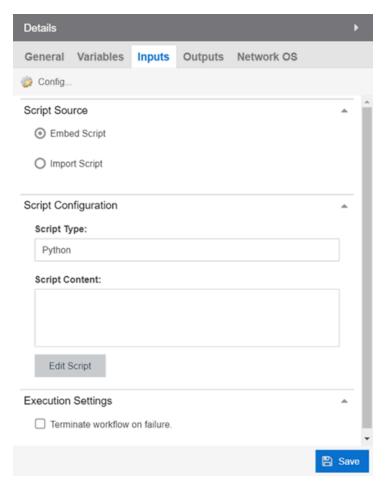
Click the button to open a new window, where you can select custom variables to include in your activity. Custom variables include system-defined variables and those user-defined variables you create on the Site > Custom Variables tab.

### Save

Click Save to save your changes to the workflow.

# Inputs

The **Inputs** tab displays inputs for the selected activity or inputs for the workflow when you select an activity or when nothing is selected for the entire workflow, respectively.



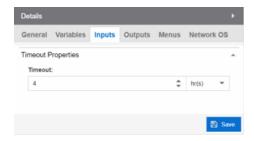
The fields on this tab change depending on the type of activity you select:

- Workflow
- Script
- Shell
- HTTP
- Mail
- <u>CLI</u>

Enter the appropriate input configuration for your workflow.

### Workflow

Selecting the **Inputs** tab when nothing is selected in the Designer section allows you to configure inputs for the entire workflow.

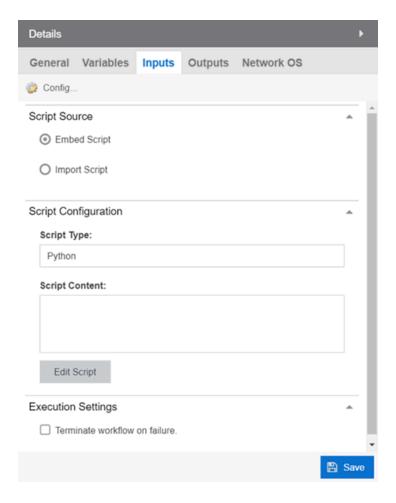


#### **Timeout**

Indicates the amount of time before the workflow times out. Extreme Management Center performs a check every 10 seconds, so if the timeout is set to 10 seconds for a workflow, then the boundary timer path may be executed between 10-20 seconds after the workflow start time.

# Script

Selecting the **Inputs** tab when a script is selected in the Designer section allows you to configure inputs specific to that script.



# Config

Click to open the **Manage Inputs** window to display a list of the variables the activity uses. Select a variable and click **Edit** to perform the following tasks:

- Modify the variable on which the variable you are creating is dependent via the Variable Reference drop-down menu
- Indicate the workflow requires you to enter the variable value for the activity to complete successfully by selecting the Required checkbox
- Indicate the workflow prompts the user for a value by selecting the Prompt User checkbox

**NOTE:** Select an activity and enter a value in the **Custom Inputs** field on the **Inputs** tab to populate a default value you can override when running an activity with the **Prompt User** checkbox selected.

### **Script Source**

Select a button to indicate the source of the script:

- Embed Script Select this option to type or paste the contents of the script in the Script Content field.
- Import Script Select this option to import a script saved on the Scripts tab.

**NOTES:** Once you include a script in a workflow via the **Import Script** option, it is available for future workflows via the **Embed Script** option.

If you make changes to an imported script, the script changes are not saved on the **Scripts** tab.

# **Script Type**

The language in which the script is written.

# **Script Content**

The python scripts, CLI commands, control structures, and data manipulation being executed.

# **Edit Script**

Click Edit to change the Script Content.

## Terminate workflow on failure

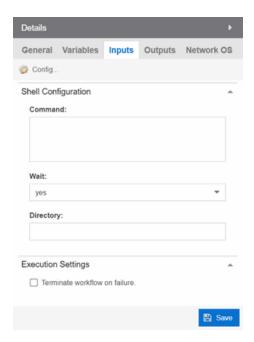
Select the checkbox to stop the workflow if the workflow does not complete the activity successfully.

# Save

Click Save to save your changes to the workflow.

## Shell

Selecting the **Inputs** tab when a shell activity is selected in the Designer section allows you to configure inputs specific to that shell activity.



# Config

Click to open the **Manage Inputs** window to display a list of the variables the activity uses. Select a variable and click **Edit** to perform the following tasks:

- Modify the variable on which the variable you are creating is dependent via the **Variable Reference** drop-down menu
- Indicate the workflow requires you to enter the variable value for the activity by selecting the **Required** checkbox
- Indicate the workflow prompts the user for a value by selecting the Prompt User checkbox

**NOTE:** Select an activity and enter a value in the **Custom Inputs** field on the **Inputs** tab to populate a default value you can override when running an activity with the **Prompt User** checkbox selected.

### Command

The shell commands that are run locally on the server for this activity as part of your workflow.

# Wait

Select **yes** or **no** from the drop-down menu to indicate whether or not the workflow waits for the shell command to complete before continuing.

# **Directory**

The location of the shell script on the server.

# Terminate workflow on failure

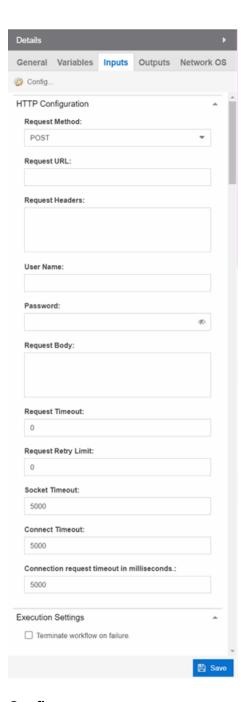
Select the checkbox to stop the workflow if the workflow does not complete the activity successfully.

# Save

Click **Save** to save your changes to the workflow.

# **HTTP**

Selecting the **Inputs** tab when an HTTP activity is selected in the Designer section allows you to configure the inputs specific to that HTTP activity.



# Config

Click to open the **Manage Inputs** window to display a list of the variables the activity uses. Select a variable and click **Edit** to perform the following tasks:

- Modify the variable on which the variable you are creating is dependent via the Variable Reference drop-down menu
- Indicate the workflow requires you to enter the variable value for the activity to complete successfully by selecting the Required checkbox

 Indicate the workflow prompts the user for a value by selecting the Prompt User checkbox

**NOTE:** Select an activity and enter a value in the **Custom Inputs** field on the **Inputs** tab to populate a default value you can override when running an activity with the **Prompt User** checkbox selected.

# **Request Method**

The action the HTTP activity is performing:

- **GET** Requests resource information from a specified URI.
- POST Submits resource information to a specified URI.
- PUT Overwrites resource information at the specified URI with the information contained in Request Body.
- **DELETE** Deletes the resource at the specified URI.

# Request URL

The URL at which the resource is located.

# Request Header

The HTTP header included with the request.

**NOTE:** Use the **User Name** and **Password** fields to include credential information without exposing it in the header.

### **User Name**

Your user name to access the resource at the Request URL.

### **Password**

The password required to access the resource at the **Request URL**.

#### Request Body

The HTTP message body data included with the request.

### **Request Timeout**

The amount of time (in milliseconds) before the HTTP request times out.

### **Request Retry Limit**

The number of times Extreme Management Center attempts the HTTP request before the request is canceled.

# **Socket Timeout**

The amount of time (in milliseconds) Extreme Management Center waits for a packet before the HTTP request times out. Extreme Management Center performs a check

every 10 seconds, so if the timeout is set to 10 seconds for an activity, then the boundary timer path may be executed between 10-20 seconds after the activity start time.

### **Connect Timeout**

The amount of time (in milliseconds) Extreme Management Center waits until a connection is established. Extreme Management Center performs a check every 10 seconds, so if the timeout is set to 10 seconds for an activity, then the boundary timer path may be executed between 10-20 seconds after the activity start time.

# Connection request timeout in milliseconds

The amount of time (in milliseconds) Extreme Management Center waits when requesting a connection from the connection manager. Extreme Management Center performs a check every 10 seconds, so if the timeout is set to 10 seconds for an activity, then the boundary timer path may be executed between 10-20 seconds after the activity start time.

#### Terminate workflow on failure

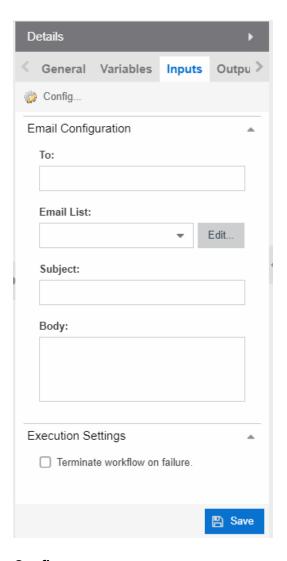
Select the checkbox to stop the workflow if the workflow does not complete the activity successfully.

### Save

Click Save to save your changes to the workflow.

### Mail

Selecting the **Inputs** tab when a Mail activity is selected in the Designer section allows you to configure the inputs specific to that Mail activity.



# Config

Click to open the **Manage Inputs** window to display a list of the variables the activity uses. Select a variable and click **Edit** to perform the following tasks:

- Modify the variable on which the variable you are creating is dependent via the Variable Reference drop-down menu
- Indicate the workflow requires you to enter the variable value for the activity to complete successfully by selecting the Required checkbox
- Indicate the workflow prompts the user for a value by selecting the Prompt User checkbox

**NOTE:** Select an activity and enter a value in the **Custom Inputs** field on the **Inputs** tab to populate a default value you can override when running an activity with the **Prompt User** checkbox selected.

### To:

Enter the email address or addresses to which Extreme Management Center sends an email when running the workflow. This field also supports the use of a variable in place of an email address. Extreme Management Center automatically sends the email when the progress of the workflow reaches the activity.

Use a semicolon to separate multiple email addresses. If you enter an email address in the To field and also select an email list from the Email List drop-down menu, the email is sent to both the address and the address list. If you do not enter an email address in the To field or select an email address list from the Email List field, no emails are sent.

### **Email List:**

Select the email address list from the drop-down menu that includes the address or addresses to which Extreme Management Center sends an email when running the workflow. Extreme Management Center automatically sends the email when the progress of the workflow reaches the activity.

If you enter an email address in the To field and also select an email list from the Email List drop-down menu, the email is sent to both the address and the address list. If you do not enter an email address in the To field or select an email address list from the Email List field, no emails are sent. Click the **Edit** button to open the **Edit Email Lists** window, from which you can configure your available email lists.

### Subject:

The subject line of the email Extreme Management Center sends for the activity when running the workflow.

### Body:

The body of the email Extreme Management Center sends for the activity when running the workflow.

#### Terminate workflow on failure

Select the checkbox to stop the workflow if the workflow does not complete the activity successfully.

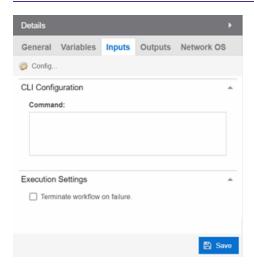
### Save

Click **Save** to save your changes to the workflow.

### CLI

Selecting the **Inputs** tab when a CLI activity is selected in the Designer section allows you to configure the inputs specific to that CLI activity. These

**NOTE:** Workflow CLI activities are run on devices using the specified in the Extreme Management Center Administration Profile.



# Config

Click to open the **Manage Inputs** window to display a list of the variables the activity uses. Select a variable and click **Edit** to perform the following tasks:

- Modify the variable on which the variable you are creating is dependent via the Variable Reference drop-down menu
- Indicate the workflow requires you to enter the variable value for the activity to complete successfully by selecting the Required checkbox
- Indicate the workflow prompts the user for a value by selecting the Prompt User checkbox

**NOTE:** Select an activity and enter a value in the **Custom Inputs** field on the **Inputs** tab to populate a default value you can override when running an activity with the **Prompt User** checkbox selected.

#### Command

The CLI command or commands run as part of your workflow.

#### Terminate workflow on failure

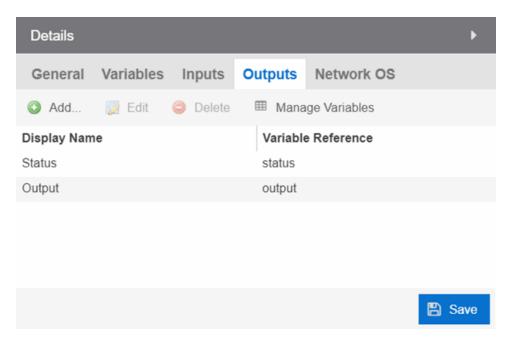
Select the checkbox to stop the workflow if the workflow does not complete the activity successfully.

#### Save

Click **Save** to save your changes to the workflow.

# Outputs

The **Outputs** tab displays when you select an activity or when nothing is selected for the entire workflow.



The **Outputs** tab allows you to specify the output variable you use to determine the result of the activity. You can then use this variable as the input variable for the next activity in the workflow, or as the final output in the workflow.

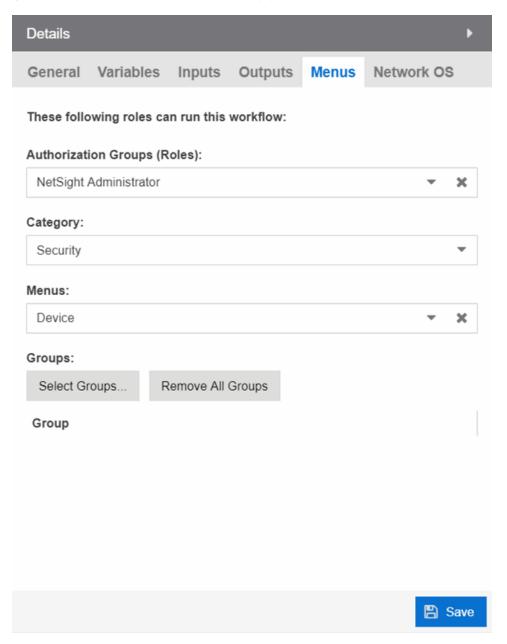
**NOTE:** Output variables configured via **Output** tab are only applicable to the Shell and HTTP activities.

Click **Save** to save your changes to the workflow.

#### Menus

The **Menus** tab displays for the workflow level (for example, when nothing is selected in the Designer section). This tab allows you to select the users who can

run the workflow by specifying the Authorization Group, the workflow's category, the menus in which you can access the workflow, and the device groups to which the workflow applies.



# **Authorization Group (Roles)**

Select the Authorization Groups with the ability to execute the workflow from the drop-down menu.

## Category

Select the **Category** group from the drop-down menu, which defines the Tasks submenu in which the workflow is grouped throughout Extreme Management Center. The locations in Extreme Management Center in which the workflow is available is determined based on what you select in the **Menus** drop-down menu.

## Menus

Select the locations in Extreme Management Center in which you want the workflow to display, depending on its purpose.

The following are the locations in Extreme Management Center where workflows are available:

- Access Control Events Includes the workflow in the list of Actions dropdown menu available on the Access Control > Configuration > Notifications tab.
- Alarm Includes the workflow in the list of task actions for custom criteria alarms.
- Device Includes the workflow in the list of tasks available on the Network > Devices tab.
- Multi-Device Includes the workflow in the list of tasks available when rightclicking a User Device Group on the Network > Devices tab.
- None The workflow is only available via the Workflows tab.
- Port Includes the workflow in the list of tasks on the Port Tree tab.
- Security Includes the workflow in the list of tasks available on the Security tab.

#### Groups

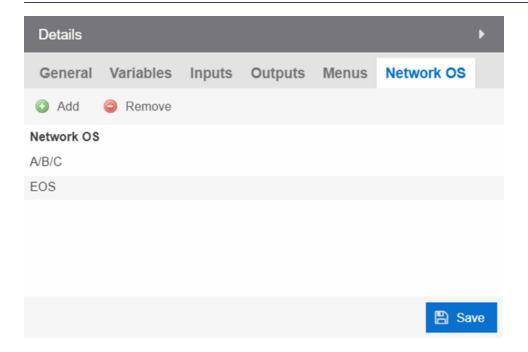
Click the button to open the **Select Device Groups** window, from which you can select the device groups for which the workflow displays in the Tasks submenu.

Click Save to save your changes to the workflow.

# Network OS

The **Network OS** tab displays when you select an activity or when nothing is selected for the entire workflow. This tab allows you to limit the workflow to run only on those devices with an operating system to which the workflow applies. The Network OS assigned to a device is included on the **Vendor Profile** tab.

**NOTE:** Select **Unknown** when creating scripts or workflows that include devices before their Network OS has been determined (for example, onboarding new devices).



Click Save to save your changes to the workflow.

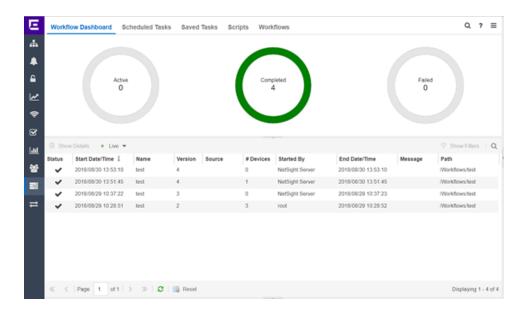
#### **Related Information**

For information on related tabs:

- How to Create Scripts in Extreme Management Center
- Saved Tasks
- <u>Scheduled Tasks</u>
- Workflow Dashboard

# **Workflow Dashboard**

The Workflow Dashboard tab allows you to view information about workflows you execute on devices in your network.



The tab contains two sections:

- Workflow Charts
- Workflow Results

Additionally, double clicking a workflow in the Workflow Results table opens the Workflow Details tab.

# **Workflow Charts**

The top of the Workflow Dashboard tab displays three charts that provide a summary of Active Workflows, Completed Workflows, and Failed Workflows. If the <u>Update drop-down menu</u> above the Workflow Results table is either <u>Live</u> or <u>Live</u> (Current Page), the information in these charts updates automatically as conditions change.



The center of each chart indicates the number of active, completed, and failed workflows. Each chart includes multiple <u>Statuses</u>. Hover over a ring color to display a description of the <u>Status</u> for that piece of the chart. Click a section of one of the ring charts to filter the <u>Workflow Results table</u> to display the workflows with a <u>Status</u> that matches the color selected.

#### **Active Workflow**

The center of the Active Workflow ring chart indicates the number of workflows currently running in Extreme Management Center.

# **Completed Workflows**

The center of the Completed Workflows ring chart indicates the number of workflows that completed successfully:

- Yellow The yellow portion of the ring chart indicates the percentage of completed workflows with a **Status** of **Completed**.
- Green The green portion of the ring chart indicates the percentage of completed workflows with a **Status** of **Success**.

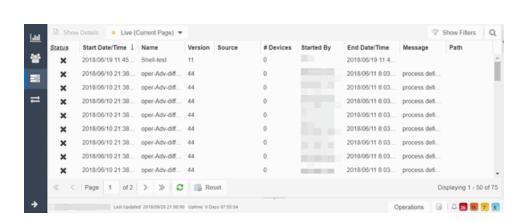
#### **Failed Workflows**

The center of the Failed Workflows ring chart indicates the number of workflows that did not complete successfully:

- Orange The orange portion of the ring chart indicates the percentage of workflows that completed with a Status of Canceled.
- Red The red portion of the ring chart indicates the percentage of workflows that completed with a **Status** of **Failed**.
- Dark Red The dark red portion of the ring chart indicates the percentage of workflows that completed with a Status of Timed-Out.

# **Workflow Results**

The Workflow Results table displays details about the workflows you run. Click a color in one of the ring charts to filter the table to display the workflows with a **Status** that matches the **Status** clicked.



#### ID

A system-defined ID number for the workflow.

#### **Execution ID**

An ID number that refers to the execution of the workflow. This ID number allows you to determine a workflow executed from a location other than the **Workflows** tab (for example, a third-party application via the Northbound Interface).

#### **Show Details**

Select a row in the table and click **Show Details** to open the workflow in the **Workflow Details** tab. Double-clicking a workflow also opens it in the **Workflow Details** tab.

# **Update**

Click the **Update** drop-down icon at the top of the table to select whether the workflows in the table update automatically:

- Live Extreme Management Center automatically updates the workflows in the table with any changes and new workflows display as they run.
- Live (Current Page) Extreme Management Center updates the workflows currently in the table, but does not include new workflows as they run.
- Paused Extreme Management Center does not update the workflows in the table.

# **Type**

Click the **Type** drop-down icon at the top of the table to select whether the table displays currently running workflows or completed workflows:

 Active — The table displays currently running workflows. Clicking the Active Workflows ring chart automatically changes this drop-down menu to Active. Historical — The table displays workflows that are not currently running. This
includes workflows that completed successfully, failed, timed out, or are
canceled. Clicking the Completed or Failed Workflows ring charts
automatically changes this drop-down menu to Historical.

#### **Status**

Indicates whether the workflow completed successfully, partially completed, timed out, failed, or canceled:

- SUCCESS ( ) Indicates the workflow completed successfully and all Activities within the workflow succeeded.
- COMPLETED (▮) Indicates the workflow completed successfully, but not all Activities within the workflow succeeded.
- TIMEDOUT (?) Indicates the workflow did not complete in the amount of time configured in the **Timeout** field on the **Inputs** tab for the workflow.
- FAILED (\*) Indicates the workflow did not complete successfully.
- CANCELED (♥) Indicates a user canceled the workflow while it was running.

# Start Date/Time

Displays the date and time the workflow started.

#### Name

Displays the name of the workflow.

#### Version

Displays the version of the workflow run on the devices. Each time you edit the workflow, the **Version** is incremented. This allows you to determine the exact workflow run on a device, even if the workflow is modified. For example, if you configure a workflow as a Scheduled Task (version 1) and then make a modification to the workflow (version 2), the version indicates the iteration of the workflow you are running.

#### Source

Displays the source from which the workflow ran. Workflows can be initiated from the following features:

- Custom Alarm Action
- Notification Action
- Tasks Menu

- Workflow Designer
- Northbound Interface
- Site Discover Action
- Scheduled Tasks

#### # Devices

Displays the number of devices on which the workflow is executed.

## **Description**

A description of the workflow. This is defined on the **General** tab in the Details section of the **Workflows** tab.

# **Started By**

Displays the user who initiated the workflow.

## **End Date/Time**

Displays the date and time the workflow ended.

## Message

Displays information regarding the reason for the Status (for example, Exceeded default time out).

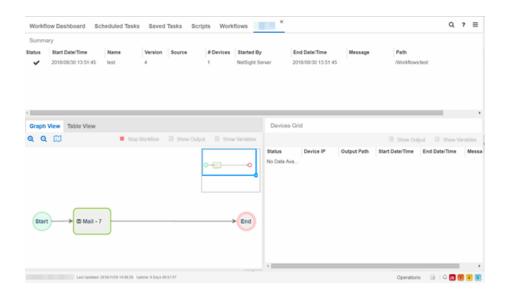
#### **Path**

Displays the path on the Workflows tab in which the workflow is saved.

Click the **Refresh** icon to update the Workflow Results table to include any newly executed workflows.

# **Workflow Details**

The Workflow Details tab displays when you double-click a workflow in the Workflow Results table of the Workflow Dashboard tab.



The Workflow Details view contains three sections:

- Workflow Summary
- Activities
- Devices Grid

# Workflow Summary

The Workflow Summary table provides basic information about the workflow you select in the Workflow Results table.



## ID

A system-defined ID number for the workflow.

#### **Status**

Indicates whether the workflow completed successfully, partially completed, timed out, or failed:

 SUCCESS (✓) — Indicates the workflow completed successfully and all Activities within the workflow succeeded.

- COMPLETED (1) Indicates the workflow completed successfully, but not all Activities within the workflow succeeded.
- TIMEDOUT (?) Indicates the workflow did not complete in the amount of time configured in the **Timeout** field on the **Inputs** tab for the workflow.
- FAILED (X) Indicates the workflow did not complete successfully.
- CANCELED (♥) Indicates a user canceled the workflow while it was running.

# Start Date/Time

Displays the date and time the workflow started.

#### Name

Displays the name of the workflow.

#### Version

Displays the version of the workflow run on the devices. Each time you edit the workflow, the **Version** is incremented. This allows you to determine the exact workflow run on a device, even if the workflow is modified. For example, if you configure a workflow as a Scheduled Task (version 1) and then make a modification to the workflow (version 2), the version indicates the iteration of the workflow you are running.

#### **Source**

Displays the source from which the workflow ran. Workflows can be initiated from the following features:

- Custom Alarm Action
- Notification Action
- Tasks Menu
- Workflow Designer
- Northbound Interface
- Site Discover Action
- Scheduled Tasks

#### # Devices

Displays the number of devices on which the workflow is executed.

## **Description**

A description of the workflow. This is defined on the **General** tab in the Details section of the **Workflows** tab.

# **Started By**

Displays the user who initiated the workflow.

# **End Date/Time**

Displays the date and time the workflow ended.

## Message

Displays information regarding the reason for the Status (for example, Exceeded default time out).

#### **Path**

Displays the path on the **Workflows** tab in which the workflow is saved.

#### Activities

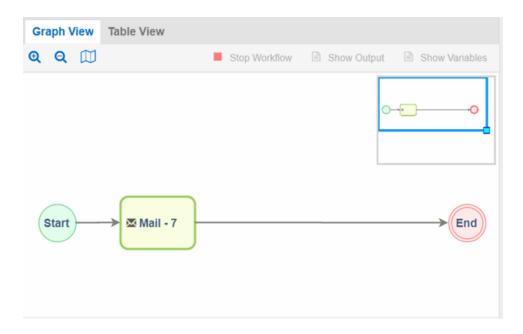
The Activites section displays the status of each of the activities in the workflow you select in the Workflow Results table.

The Activities section contains two tabs, each providing a different view of the workflow:

- Graph View
- Table View

# Graph View

The **Graph View** tab provides a visual representation of the workflow run. This allows you to view the workflow version Extreme Management Center used when executing the workflow, regardless of the difference between the version run and the current version.



This tab, however, also indicates the result of the workflow depending on the color of the activity.

Script - 5	Green	The activity completed successfully.
	Orange	A user canceled the activity.
<b>₽</b> HTTP - 9	Red	The activity failed to complete.
Script - 14	Grey	The workflow skipped the activity.

Use the zoom icons to set the view to your preference.

Click the **Stop Workflow** icon to stop a workflow currently running.

Select an activity and click the **Show Output** icon to open a new window displaying the output generated by the activity. This information is also contained in the text file found in the **Output Path** on the device.

Select an activity and click the **Show Variables** icon to open a new window displaying the variables included in the activity.

#### **Table View**

The **Table View** tab provides the results of the workflow selected in the Workflow Results section as a table.



# **Status**

Indicates the result of the workflow (for example, SUCCESS, FAILED, TIMEDOUT, CANCELED).

#### **Name**

Displays the name of the activity.

## **Custom Id**

A user-defined ID number for the selected activity.

# **History Id**

A system-defined ID number for the selected activity.

## **Activity Type**

The type of activity (e.g. script) run as part of the workflow.

# **Description**

A description of the activity. This is defined on the **General** tab in the Details section of the **Workflows** tab.

#### Message

Displays information regarding the reason for the **Status** (for example, Exceeded default time out).

# Start Date/Time

Displays the date and time the activity started.

# **End Date/Time**

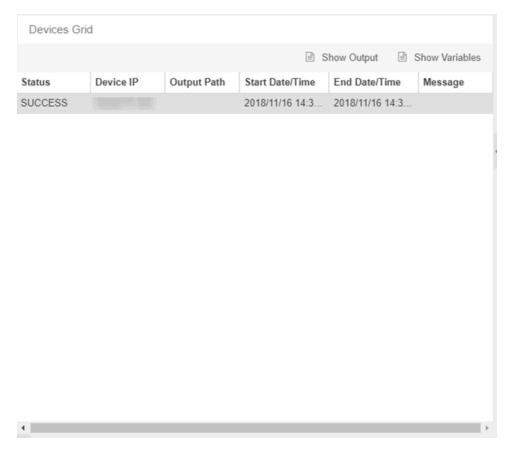
Displays the date and time the activity ended.

Select an activity and click the **Show Output** icon to open a new window displaying the output generated by the activity. This information is also contained in the text file found in the **Output Path** on the device.

Select an activity and click the **Show Variables** icon to open a new window displaying the variables included in the activity.

## **Devices Grid**

The Activity Device Results section of the window provides information about the devices on which the workflow ran.



#### **Status**

Indicates result of the workflow (for example, SUCCESS, FAILED, TIMEDOUT, CANCELED) for the device. SKIPPED indicates the workflow ran on a device on which the operating system defined in the Network OS tab is not installed.

## **Device IP**

The IP address of the device on which the workflow ran.

## **Output Path**

The path on the device where a text file is created that displays the output generated on the device by the workflow.

# Start Date/Time

Displays the date and time the workflow started running on the device.

# **End Date/Time**

Displays the date and time the workflow finished running on the device.

Select a device and click the **Show Output** icon to open a new window displaying the output generated on the device by the workflow. This information is also contained in the text file found in the **Output Path** on the device.

Select a device and click the **Show Variables** icon to open a new window displaying the variables included in the workflow.

## **Related Information**

For information on related topics:

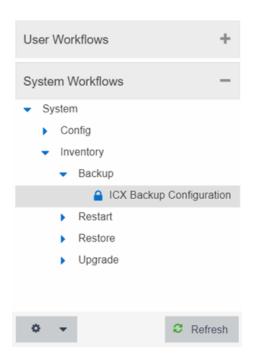
- Workflows
- Scripts
- How to Create Scripts in Extreme Management Center
- Saved Tasks
- Scheduled Tasks

# **System Workflows**

The **Workflows** tab contains system-defined workflows as well as workflows you create.

System-defined workflows are saved in the System Workflows left-panel.

**NOTE:** The version number of each workflow is indicated on the **General (Workflow)** tab in the Details section of the window. A change to this number indicates workflows are updated from the previous release.



Workflows are available in the following functional areas:

- Config
  - Basic Support
  - LAG-MLAG
- Governance
- Inventory
  - Backup
  - Restart
  - Restore
  - <u>Upgrade</u>
- Security

# Config

Workflows in the **Config** folder configure your devices so they are compatible with specific functionality in Extreme Management Center.

# **Basic Support**

The workflows contained in the Basic Support folder allow you to use basic Extreme Management Center functionality with certain device types.

# **ICX-SLX Config Basic Support**

Configures basic monitoring and topology support for ICX and SLX devices. Use this workflow to configure an SNMP profile for an ICX or SLX device with no default credentials. In addition, it configures LLDP required to resolve links in topology maps. After the workflow completes, Extreme Management Center triggers an event.

# **MLX Config Basic Support**

Configures basic monitoring and topology support for MLX devices. Use this workflow to configure an SNMP profile for an MLX device with no default credentials. In addition, it configures LLDP required to resolve links in topology maps. It also generates the client SSH keys on MLX devices, so the devices can use SCP to communicate with the server to upload a configuration file. After the workflow completes, Extreme Management Center triggers an event.

# **VDX Config Basic Support**

Configures basic monitoring and topology support for VDX devices. Use this workflow to configure an SNMP profile for a VDX device with no default credentials. In addition, it configures LLDP required to resolve links in topology maps. It also configures the 3-tuple ifName needed for MIB data. After the workflow completes, Extreme Management Center triggers an event.

## LAG-MLAG

The workflows in the LAG-MLAG folder configure devices so you can configure LAGs and MLAGs on the devices.

#### **MLAG with VOSS Cluster**

Configures MLAG between VOSS vIST cluster devices and ExtremeXOS devices.

#### **VOSS Fabric NNI LAG**

Configures devices to support creation and deletion of LAG and enabling Network to Network Interfaces (NNI) in an SPB network.

#### **VOSS Virtual IST**

Configures devices to support creation and deletion of Virtual IST in an SPB network.

# Governance

Workflows in the Governance folder configure devices to perform tasks related to Information Governance Engine functionality.

# **Add Login Banner**

Adds a login message banner on a device. This is an example workflow you can configure to run if an Alarm occurs after a governance audit runs. The workflow relies on the message sent by the alarm to display. This workflow supports VSP, ERS, WiNG, MLX, ICX, SLX and VDX devices. After the workflow completes, it sends an email to a user you select.

#### **Enable HTTPS**

Enables an HTTPS connection to access the web view of a device. This is an example workflow you can configure to run if an Alarms occurs after a governance audit runs. The workflow relies on the message sent by the alarm to access the web view of the device. The workflow supports VSP, ERS, MLX, and ICX devices. After the workflow completes, it sends an email to the user you select.

## **Enable SSH**

Enables an SSH login for a device. This is an example workflow you can configure to run if an Alarms occurs after a governance audit runs. The workflow relies on the message sent by the alarm to log into the device. The workflow supports VSP, Summit, and 200 Series devices. After the workflow completes, Extreme Management Center triggers an event.

# **Inventory**

Workflows in the Inventory folder perform inventory-related functions on supported devices, including creating a backup of the device configuration, restarting the device, restoring a saved device configuration backup, and upgrading the firmware on a device.

# Backup

Workflows in the Backup folder initiate a backup of a device's configuration.

# **ICX-MLX Backup Configuration**

Creates a backup of the configuration for ICX and MLX devices.

## **VDX Backup Configuration**

Creates a backup of the configuration for VDX devices and VCS fabrics.

#### Restart

Workflows in the Restart folder restart devices of a specific device type.

#### **ICX-SLX-MLX Restart Device**

Restarts ICX, SLX, and MLX devices. Once the device is restarted, Extreme Management Center generates a **Device Restart** event.

#### **VDX Restart Device**

Restarts VDX devices. Once the device is restarted, Extreme Management Center generates a **Device Restart** event.

#### Restore

Workflows in the Restore folder restore a saved configuration to a device.

# **ICX-MLX Backup Configuration**

Restores a saved configuration on ICX and MLX devices.

# **VDX Backup Configuration**

Restores a saved configuration on VDX devices and VCS fabrics.

# Upgrade

Workflows in the Upgrade folder upgrade the firmware on a device.

## **ICX Upgrade Firmware**

Upgrades the firmware on ICX devices.

## **MLX Upgrade Firmware**

Upgrades the firmware on MLX devices.

#### **VDX Upgrade Firmware**

Upgrades the firmware on VDX devices.

# **Security**

Workflows in the Security folder perform a variety of network security-related functions.

#### **Collect Traffic Forensics**

Creates a package capture (PCAP) file for an IP address ExtremeAnalytics believes may be a threat to the network using the Application Analytics engine.

#### **Create Trouble Ticket**

Creates a trouble ticket based on the Malicious IP, URL, DNS, and behavior anomaly.

## **Quarantine End System**

Quarantines an end-system ExtremeControl believes may be a threat to the network.

#### **Quarantine PCAP Flow**

Quarantines an end-system ExtremeControl believes may be a threat to the network, adds a policy to block the end-system, and creates a PCAP file for the end-system.

# **Revert Quarantine End System**

Removes an end-system from quarantine.

#### **Related Information**

For information on related topics:

- Workflows
- Scripts
- How to Create Scripts in Extreme Management Center
- Saved Tasks
- Scheduled Tasks

# **Importing Workflows**

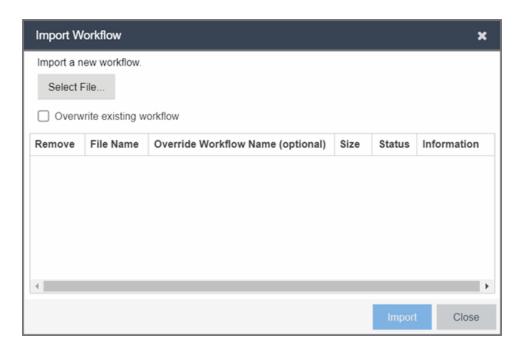
The **Workflows** tab allows you to define a complex series of activities that run in the order in which you configure them.

You can import saved User Workflows<sup>1</sup> to Extreme Management Center using the following steps:

<sup>&</sup>lt;sup>1</sup>Only User Workflows can be imported or exported. System Workflows cannot be imported or exported.

- 1. Access the **Tasks** > **Workflows** tab.
- 2. Click the **Gear** icon ( • ) at the bottom of the left-panel or expand the User Workflows folder and right-click Workflows or a Workflow Group.
- 3. Click Import.

The Import Workflow window displays.



- 4. Click **Select File** to open a window from which you can browse your local drive or a mapped server.
- 5. Select the saved workflow file you are importing and click **Open**.
- 6. Select the **Overwrite existing workflow** checkbox to overwrite a workflow currently saved in Extreme Management Center with the same name.
- 7. Click Import.

Extreme Management Center imports the workflow.

**NOTE:** The following information that may be configured as part of your workflow is not imported or exported when importing or exporting a workflow via the **Gear** icon:

- Custom variables
- Authorization Groups (Roles)
- Menus
- Device Groups
- Email lists
- Syslog server -The syslog server is an <u>Events</u> Activities setting that is not preserved during import.
- <u>Network OS configurations</u> that are customized on the original server and are not available on the destination server

#### **Related Information**

For information on related tabs:

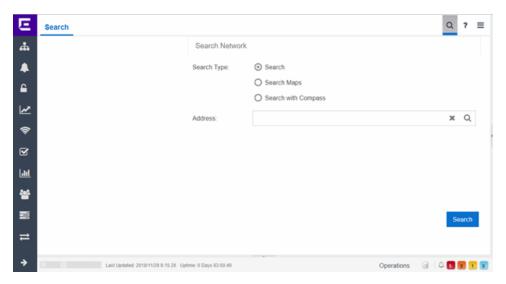
- How to Create Scripts in Extreme Management Center
- Saved Tasks
- Scheduled Tasks
- Workflow Dashboard

# **Search Network**

Extreme Management Center's Search is a powerful diagnostic tool for locating a network device or end-system you wish to troubleshoot by allowing you to display it in PortView. You can search by MAC address, IP address, or AP serial number, as well as Access Control end-system name, username, and registration custom field attributes. Additionally, you can search for a device in a map, or perform a Compass search. A device must be in the Extreme Management Center database, or it must be a client of a device in the database, for the search to function. For a client device, either statistics collection must be enabled for the device, or the client must be an Access Control authenticated client.

To view Extreme Management Center Search Network, you must be a member of an authorization group assigned the NetSight OneView > Access OneView Search capability. To perform a Search with Compass, you must also have the NetSight Console > Launch a NetSight Console Client capability. (For more information on authorization capabilities, see the Help topic, "How to Configure User Access to Extreme Management Center Applications," located in Suite-Wide Tools > Authorization Device Access.)

To access the **Search** tab, select the magnifying glass icon at the top of the Extreme Management Center window in the <u>menu</u>.



This Help topic provides information on the following topics:

- Using Extreme Management Center Search Network
  - Search
  - Search Maps
  - Search with Compass
    - Compass Search Types
  - Search Examples
    - Search your Network for an End-System MAC Address
    - Search your Network for an ExtremeControl Authenticated Client IP Address
    - Search your Network for a Device IP Address
  - Search Options/Limitations

# **Using Extreme Management Center Search**

In the **Address** field, enter a MAC address or IP address. You can copy the IP or MAC address from another source and enter it into the **Address** field. You can also search on AP serial numbers, and by Access Control end-system hostname, user name, and registration custom field attributes.

# Search

Depending on the type of item for which you are searching, the secondary navigation bar displays one or more **PortView** tabs, with information pertaining to your search item.

The **Overview** tab always displays, which provides a topological display of device relationships. You can right-click on the devices in the topology to launch additional reports for the device. For more information see the PortView Help topic.

# **Search Maps**

Allows you to search your existing maps to find a wired or wireless client or device. If the search item is found, the map opens on a separate tab. For more information, see Maps Overview.

# **Search with Compass**

The Search with Compass option provides a variety of search filters, allowing you to narrow your search parameters. Compass is a powerful search tool that provides information about the status, configuration, and activities at the ingress points of your network. It provides an easy way to search for end stations, or users on end stations.

To perform a search, specify the following information:

- Device Group (Search Scope) Use the drop-down menu to limit your search to a specific device group.
- Compass Search Type There are multiple search types available from the dropdown menu. See the <u>following section</u> for a description of each type.
- Address (Search Parameters) If you provide specific search parameters (such as an IP address or MAC address), Compass returns information on those parameters if it finds them within the selected device group. If you do not provide specific search parameters, Compass returns information on everything within the device group.

When the search is complete, the results display in table form. You can manipulate table data in several ways to customize the view for your own needs:

- Click on the column headings to perform an ascending or descending sort on the column data.
- Use the column heading drop-down arrow to select the Columns option and hide or display different columns in the table.
- Use the column heading drop-down arrow to filter, sort, and search the data in each column in the table.

You can define the search options the Compass Search uses on the Administration > Options tab (Administration > Options > Compass). These options determine the data sources used with Compass searches. In addition to search options, you can also configure search limit settings, which help limit the Extreme Management Center server resources used for the searches.

# Compass Search Types

The following Compass Search types are available.

- Auto The Auto search auto-detects the address format you enter in the **Address** field, and performs the appropriate search. Enter the full IP, MAC, or username in the **Address** field and select a device group as a search scope.
- All The All search finds any network element aware of the devices within the selected scope, and lists the addresses with which they are associated. Data is collected from all the MIBs that Compass implemented. The All search ignores any search parameters entered in the Address field.
- MAC Address The MAC Address search finds any device aware of the specified MAC address within the selected scope and lists the addresses associated with it.
- IP Address The IP Address search finds any device aware of the specified IP address/hostname within the selected scope and lists the addresses with which it is associated.
- IP Subnet The IP Subnet search finds any device aware of the specified IP subnet within the selected scope and lists the end stations in the IP subnet. The address must contain both an address and mask separated by "/".
- User Name The User Name search finds any device aware of the specified user name within the selected scope and lists the addresses with which it is associated.
- Multicast Address The Multicast Address search finds any device aware of the specified multicast address within the selected scope and lists the addresses with which it is associated.

# **Search Examples**

Following are some examples of different kinds of searches you can perform using the Extreme Management Center Search Network.

# Search your Network for an End-System MAC Address

You can search on an end-system's MAC address. For example, you can copy an end-system's MAC address listed in the **Control** tab's End-System view and paste the MAC address into the **Search Network** field.

# Search your Network for an ExtremeControl Authenticated Client IP Address

You can also search on an Access Control authenticated end-system's IP address. For example, you can copy an end-system's IP address from the **Control** tab's End-Systems view and paste it into the **Search Network** field.

# Search your Network for a Device IP Address

To perform a search on a device, you can copy a device IP address from the **Network** tab. The search results show only the single device. Right-click on the device to open additional reports.

# **Search Options/Limitations**

The maximum number of PortView Search results displayed at one time is configured in the Management Center Options (Administration > Options > Management Center > Session Limits). The default maximum number is five. Once the limit is reached, a dialog displays, indicating the limit is reached and the existing view must be closed.

In the **Overview** (search results) tab, the device topology is displayed showing the relationships between a specific set of devices: Wireless Controller, Identity and Access Gateway, AP, switch, and client. The greatest number of devices displayed is five devices for a wireless client in an Access Control authenticated environment (six devices may be returned if the client is also connected via wire). The number of devices returned becomes smaller as you search for one of the five devices. For example, if you search for an AP instead of a client, four devices are returned. If you search for a Wireless Controller, Access Control Gateway, or switch, one device is returned.

#### **Related Information**

For information on related tabs:

- Administration
- Alarms and Events
- Network
- Reports
- Wireless

# **Compass SNMP MIBs Descriptions**

This topic provides a brief description of the MIBs and Tables that can be chosen as Compass Search Options when setting Compass options.

## **ipNetToMedia**

IP Address Translation table used for mapping from IP addresses to physical addresses. This table is read whenever an entry is found by IP Route or IP CIDR Route searches, regardless whether the IPNetToMedia is checked. Checking the IPNetToMedia checkbox only affects whether or not the entire IPNetToMedia table is read.

Check this MIB when your network includes devices that do not support Node/Alias (ctAlias MIB). You should include your routers in your search scope when this MIB is checked. This selection can be un-checked when your network is comprised only of devices that support Node/Alias, thus improving search performance.

## 802.1x Authentication (PAE)

Port Access Entity module for managing IEEE 802.1X.

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

# **MAC Locking**

Provides configuration and status objects pertaining to per port MAC Locking.

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

#### **Enterasys IGMP**

Extends the Standard IGMP MIB for configuration of IGMP on Enterasys devices.

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

# Dot1dTpFdb

This table contains information about unicast entries for which the bridge has forwarding and/or filtering information. This information is used by the transparent

bridging function in determining how to propagate a received frame.

Check this MIB to resolve MAC addresses to a port.

# Enterasys 802.1x Ext.

Supplements/used in connection with the standard IEEE 802.1x MIB. It provides a convenient way to retrieve authentication status for Supplicants living on shared-media ports that use station-based access control. (Here, a MAC address is a much more natural table index than a port or interface number.)

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

# Node/Alias (ctAlias)

This MIB defines objects that can be used to discover end systems per port, and to map end system addresses to the layer 2 address of the port.

Check this MIB to resolve IP addresses to MAC addresses when the devices in your network support the Node/Alias (ctAlias) MIB.

#### **IGMP Standard**

MIB module for IGMP Management, it contains an IGMP Interface Table, having one row for each interface on which IGMP is enabled, and an IGMP Cache Table with one row for each IP multicast group for which there are members on a particular interface.

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

#### **IP Route**

An entity's IP Routing table. This selection provides the ability to resolve IP addresses to MAC addresses.

Check this MIB when your network includes devices that do not support Node/Alias (ctAlias MIB). You should include your routers in your search scope when this MIB is checked. This selection can be un-checked when your network is comprised only of devices that support Node/Alias, thus improving search performance.

## Dot1qTpFdb

A table that contains information about unicast entries for which the device has forwarding and/or filtering information. This information is used by the transparent bridging function in determining how to propagate a received frame.

## **PWA (Enterasys Port Web Authentication)**

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

#### **MAC Authentication**

Used for authentication using source MAC addresses received in traffic on ports under control of MAC-authentication.

Check this MIB to find other occurrences of an IP address or MAC address within your search scope. The values returned by searching this MIB are often duplicates of the values returned from other MIBs, so checking this MIB is usually not necessary.

#### **IP CIDR Route**

The IP CIDR Route Table obsoletes and replaces the ipRoute Table current in MIB-I and MIB-II and the IP Forwarding Table. It adds knowledge of the autonomous system of the next hop, multiple next hops, and policy routing, and Classless Inter-Domain Routing.

Check this MIB when your network includes devices that do not support Node/Alias (ctAlias MIB). You should include your routers in your search scope when this MIB is checked. This selection can be un-checked when your network is comprised only of devices that support Node/Alias, thus improving search performance.

# **Dot1q VLAN Static**

A table containing static configuration information for each VLAN configured into the device by (local or network) management. All entries are permanent and are restored after restarting the device.

## **Dot1q VLAN Current**

A table containing current configuration information for each VLAN currently configured into the device by (local or network) management, or dynamically created as a result of GVRP requests received.

#### **Enterasys Multiple Authentication**

This MIB is used for authentication using source MAC addresses received in traffic on ports under control of MAC-authentication. Check this MIB to find ports that

allow authentication of multiple users on a port.

# **Enterasys Convergence End Point**

This MIB contains information about devices that support End Point Convergence. Check this MIB to find IP addresses running applications (e.g. Voice over IP) using Endpoint Convergence.

# **How to Discover Devices**

Extreme Management Center allows you to discover the devices of your network and add them to the Extreme Management Center database.

**NOTE:** Before discovering devices, create the maps to which they belong. For additional information on creating maps, see How to Create and Edit Maps.

For a list of instructions outlining the initial setup of your network in Extreme Management Center, see Extreme Management Center Initial Configuration Checklist.

You can discover new devices based on the following criteria:

- Seed addresses for CDP, LLDP, or EDP-compliant devices
- IP/Subnet masks
- IP Address Range

Discover automatically explores the defined network segment and creates a list of discovered devices. You can then save the discovered devices to the Extreme Management Center database, where they are displayed in the left-panel tree on the **Network > Devices** tab.

To discover devices, begin by using the **Site** tab to configure the default settings that apply to devices you add to Extreme Management Center and then configure individual devices and add them to the Extreme Management Center database via the **Discovered** tab.

**NOTE:** ZTP+ enabled devices use a different device discovery process. For additional information on discovering devices using ZTP+, see ZTP+ Device Configuration in Extreme Management Center.

# **Discovering Devices**

- 1. Open the **Network > Devices** tab.
- 2. Select **Sites** from the left-panel drop-down menu.
- 3. Select the site from the left panel to which you are adding the devices.
- 4. Select the **Site** tab in the right-panel.

- 5. Select the **Discover** tab.
- 6. Click the Add button in the Addresses list to open the Add Address window.
- 7. Select **Subnet**, **Seed Address**, or **Address Range** in the **Discover Type** drop-down menu.
- 8. Enter the **Subnet**, **Seed Address**, or **Start Address** and **End Address**, depending on the **Discover Type** you select.
  - **Subnet** Enter the IP address and subnet in the following format: *IP Address/Subnet Mask* 
    - The IP Address must be one of the hosts in the subnet.
    - A / is required between the IP Address and Subnet Mask.
    - The Subnet Mask must use CIDR or dotted decimal notation.

**NOTE:** When using dotted decimal notation, the network bits must be contiguous ones and the host bits must be contiguous zeros.

- Seed Address Enter the seed address for CDP, LLDP, or EDP-compliant devices.
- Address Range Enter the Start Address and End Address for the IP addresses in the same address range.

**NOTE:** Extreme Management Center only allows a subnet search of a 16-bit mask or higher when discovering devices.

- 9. Click the **Add** button in the Profiles section of the window to open the Add Profile window. Select **New** in the drop-down menu to create SNMP and CLI credentials for the profile and click the **Save** button.
  - Profiles allow you to configure different sets of SNMP and CLI credentials for read access, write access, and maximum access. Once you create profiles, assign them to devices to allow users appropriate access based on the credentials they use for a device.
- 10. Select the profiles you want the devices on your network to **Accept** or **Reject** using the **Profiles** list.
  - For additional information about profiles, see **Profiles** tab.
- 11. Select the **Automatically Add Devices** checkbox and any other appropriate actions for your devices in the Device Actions section of the window.

- 12. Repeat the process for all devices added to this site. For additional information about sites, see **Site** tab.
- 13. Click Save.
- 14. Click Discover.
- 15. Open the Operations table at the bottom of the Extreme Management Center window by clicking the **Operations** button in the Bottom menu to monitor the progress of the device discovery.
- 16. Open the **Network > Discovered** tab when the device discovery is complete. The **Discovered** tab displays.

# **Adding Devices**

- 1. Open the **Network > Discovered** tab in Extreme Management Center. For more information about the **Discovered** tab, see **Discovered** tab.
- 2. Select the devices you want to add to the Extreme Management Center database and click the **Add Devices** button. The Add Devices window opens.

  The window is populated with the information you entered on the **Site** tab.
- 3. Enter any device-specific information, or change information that does not match the device defaults set on the **Site** tab.
- Click the Add button.
   The devices are added to the Extreme Management Center database and move from the Network > Discovered tab to the Network > Devices tab.

#### **Related Information**

For information on related topics:

- Sites
- Discovered
- How to Create and Edit Maps
- Device Operations

# **How to Add Users**

Users are given access to parts of Extreme Management Center based on the authorization group to which they are assigned. Assign a set of capabilities for each authorization group and then add users to each authorization group depending on the capabilities they require.

**NOTE:** This topic assumes devices are already added to the Extreme Management Center database. For additional information on discovering and adding devices, see How to Discover Devices in Extreme Management Center.

For a list of instructions outlining the initial setup of your network in Extreme Management Center, see Extreme Management Center Initial Configuration Checklist.

When you first log into Extreme Management Center the Administrator access through which you are currently logged in is the only set of user credentials.

This topic describes the process for adding users to Extreme Management Center, which is accomplished by performing the following steps:

- 1. <u>Create Authorization Groups</u>
- 2. Add Users to Authorization Groups
- 3. Select the Authentication Method

**IMPORTANT:** Extreme Management Center does not save passwords. Users you create are authenticated against the Operating System, the RADIUS server, or the LDAP server, depending on the authentication method you select.

# **Create Authorization Groups**

First, create authorization groups for each group of Extreme Management Center users.

- 1. Access the **Administration** > **Users** tab.
- 2. Click the **Acquire Lock** button in the Users/Groups Access section at the top of the tab.

This button locks access to the tab for all other users and allows you to make changes to the authorization groups and authorized users.

- 3. Click the **Add** button in the Authorization Groups section at the bottom of the tab.
- 4. Enter the appropriate information for each authorization group using Extreme Management Center.
  - The Capability section of the window allows you to expand each capability tree by selecting the arrow to the left of the checkbox to display more specific tasks. Select only those that apply to each user group. Additionally, you can search for a specific capability in the **Search** field above the tree.
- 5. Click the **Save** button to create the authorization group.
- 6. Repeat the process to create the necessary authorization groups.

## Add Users to Authorization Groups

Next, use of the **Administration** > **Users** tab to create the users who require access to Extreme Management Center and add them to an authorization group depending on the level of access they require.

- 1. Click the Add button in the Authorized Users section.
- 2. Enter a User Name, a Domain/Host Name (if necessary), and select the Authorization Group with the appropriate level of access for the user.
- 3. Click the **Save** button to save the new user.
- 4. Repeat the process to add all Extreme Management Center users for each authorization group.

## Select the Authentication Method

Finally, use **Administration** > **Users** tab to select the method by which users authenticate when accessing Extreme Management Center.

Extreme Management Center supports three authentication methods to authenticate users: using the underlying host operating system, using a specified LDAP configuration, or using specified RADIUS servers.

- 1. Select the **Authentication Type** using the drop-down menu in the Authentication Method section.
  - The options change based on the **Authentication Type** selected.
- 2. Select the supplemental information based on the type selected.
- 3. Click the Release Lock button to allow other users to make changes.

The users you added now have access to the functionality you configured for their respective authorization group.

## **Related Information**

For information on related topics:

- <u>Users</u>
- Authorization Group Capabilities

## **Compare Device Configurations**

You can compare archived device configurations in Extreme Management Center by using either the **Network > Devices** tab or the Archive Details Report available in the **Network > Reports** tab.

In order to perform the compare configuration operation, you must be a member of an authorization group with the Inventory Manager > Configuration Archive Management > View/Compare Configurations capability.

This Help topic provides the following information:

- Selecting the Files to Compare
- Comparing the Files

## Selecting the Files to Compare

Select the files to compare using either the Network tab or the Reports tab.

#### From the Network tab:

Use the **Network** tab to compare the last two archived configuration files for a device.

Select a device in the table and use either the **Menu** icon (**≡**) or the right-click menu off the device to select Configuration/Firmware > Compare Last Configurations.

#### From the Reports tab:

Use the **Reports** tab to compare two configuration files selected from all archived files for the device.

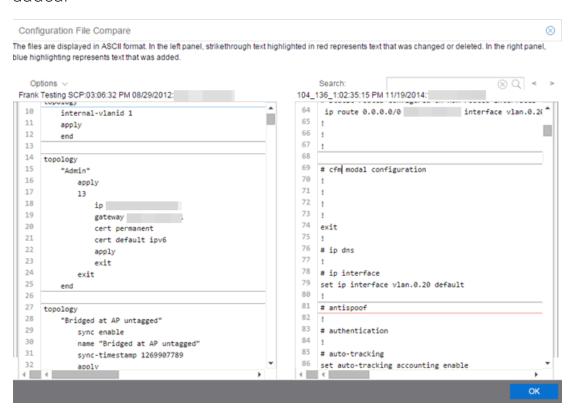
Select the Device > Device Archives report. Click on the **Archive Details** tab in the right panel and then click on the **Archives by Device** sub-tab.

The tab displays all the Extreme Management Center archives by device IP address. Select two files to compare and click **Compare Configuration**.

## Comparing the Files

The Configuration File Compare window displays the files in two panels. Titles over each file show the archive name that contains the configuration file, the date, and the IP address of the device from which you create the configuration file.

Scroll through the two files to view file differences. Typically, the newer file displays in the right panel. You can use the "Swap sides" option to swap the files. In the left panel, strikethrough text highlighted in red represents text that is changed or deleted. In the right panel, blue highlighting represents text that is added.



Use the toolbar Options menu to control the look of the display window:

- Enable line numbers displays line numbers alongside the text.
- Wrap lines shows all the text in the column and removes the horizontal scroll bars.
- Enable side bars shows where the text differences are in the whole file.
- Swap sides swaps the files contained in the left and right panels.

**TIP:** Removing line numbers and side bars may speed up the display of larger files.

Use the **Search** field in the toolbar to perform a search in the panel side that is selected by the cursor. Use the forward and back arrows to search for the next or previous instance of the search term.

#### **Related Information**

For information on related topics:

- Network
- Reports

## **DeviceView**

DeviceView is an Extreme Management Center component that provides a wide range of analysis and troubleshooting information for your network wired and wireless devices, including a device summary, FlexViews, and Extreme Management Center reports.

The primary launch point for DeviceView is from the **Network** tab. DeviceView can also be launched from other locations in Extreme Management Center and Console.

This Help topic provides the following DeviceView information:

- Requirements
  - Access Requirements
  - <u>Data Collection Requirements</u>
- DeviceView Reports
  - Left-Panel Device Summary
- Launching DeviceView

## Requirements

#### Access Requirements

Access to DeviceView reports is determined by the user's membership in an Extreme Management Center authorization group and the group's assigned capabilities. The following list shows the capabilities required for full access to all the DeviceView reports.

- NetSight OneView > Access OneView
- NetSight OneView > Access OneView Reports
- NetSight OneView > Events and Alarms > OneView Event Log Access
- NetSight OneView > FlexView > OneView FlexView Read Access

For more information on how to configure capabilities and authorization group membership, see the Help topic How to Configure User Access to Extreme Management Center Applications located in Extreme Management Center Suite-Wide Tools > Authorization Device Access.

#### Data Collection Requirements

DeviceView reports require that historical data collection is enabled for the device. For information on configuring data collection, see Collect Device Statistics in the Devices section of the Extreme Management Center User Guide.

## **DeviceView Reports**

The DeviceView is comprised of a left-panel device summary, and a selection of tabbed panels that display FlexViews and reports based on the device family.

The following table shows the reports available for EOS devices, ExtremeXOS devices, and wireless controllers. The reports displayed in a DeviceView vary according to the selected device.

EOS Devices*	ExtremeXOS devices**	Wireless Controllers
Ports***	Ports***	Ports***
User Sessions	User Sessions	User Sessions
Switch Resources	Device and Module Information	Controller History

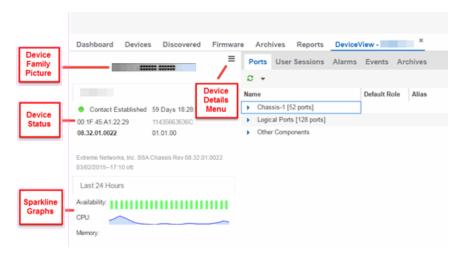
EOS Devices*	ExtremeXOS devices**	Wireless Controllers
Power and Fan Status	Power and Fan Status	Active Access Points
Storage Utilization	Process Utilization	WLAN Services
CPU and Process Utilization	VLAN****	Active Clients
IP Traffic Summary	MLAG	Alarms and Events
Alarms and Events	VPLS	Archives
Archives	Port Utilization	
	Alarms and Events	
	Archives	

<sup>\*</sup>Includes N-Series, S-Series, and K-Series devices.

**NOTE:** If Application Telemetry is not enabled on the device, the Application Telemetry menu does not display.

## Left-Panel Device Summary

The left-panel device summary view (shown below) is displayed in each DeviceView report.



Each device summary view includes:

<sup>\*\*</sup>Includes BlackDiamond, E4G, and Summit Series devices.

<sup>\*\*\*</sup>Right-clicking ports and selecting Add to Device Group opens the Add to Device Group window, which allows you to select a device group to which to add the selected ports. Additionally, right-click a port and select the **Application Telemetry** menu to view the Interface Top Applications Treemap or Top Clients by Interface report for the port.

<sup>\*\*\*\*</sup>Only VLANs to which ports are assigned are displayed in this report. Additionally, VLAN reports for ExtremeXOS devices may display duplicate VLANs as VLANs are assigned by slot.

- **Device Family Picture** A generic device family picture for the device.
- **Device Status** Indicates the alarm/device status for the device. The icon color indicates the severity of the most severe alarm on the device. A red icon indicates a critical alarm or the device is down. A green icon indicates that there are no alarms and the device is up.
- Sparkline Graphs Provides network trends in dense, succinct charts that present report data in an easy to read, condensed format. You must have Historical Statistic Collection enabled in order to see the Sparkline graphs and other report data. If Historical Statistic Collection is not enabled, you will see a line that says, "Historical Statistic Collection Disabled." For information on configuring data collection, see Collect Device Statistics in the Devices section of the Extreme Management Center User Guide.
- Firmware Updates Available If there are new firmware releases available for the device (based on the results from the latest Check for Firmware Updates operation), the Firmware Update icon ☐ displays. Right-click on the icon to open a window listing the current available firmware releases with links to download the firmware.
- **Device Details Menu** Click the **Menu** icon (≡) in the upper right corner to access additional device reports.

## Launching DeviceView

DeviceView can be launched from a variety of locations in Extreme Management Center.

#### **Network Tab**

The primary launch point for DeviceView is from the **Network** tab.

- 1. Open the **Network** > **Devices** tab.
- 2. Hover your mouse over the first column and click on the DeviceView icon ▼.
- 3. The DeviceView opens as a separate tab.

**NOTE:** You can also launch a DeviceView from any Device Details menu throughout Extreme Management Center.

#### Control Tab

Use the following steps to launch DeviceView from the **Control** tab.

- 1. Open the Control > Dashboard tab.
- 2. Click on the **System** view.
- 3. In the Engine Information report, click on an engine IP address to open a DeviceView for the engine.

#### Extreme Management Center Maps

Use the following steps to launch DeviceView from a map.

- 1. Open Extreme Management Center Maps and click on a map.
- 2. In the map, right-click on a device icon and select DeviceView.

#### Search

Use the following steps to launch DeviceView from the **Search** tab.

- 1. Open **Search** and search for a device.
- 2. In the Overview, right-click on the device icon and select DeviceView.

#### **Related Information**

For information on related topics:

Network Tab

## **How to Check for Updates**

Extreme Management Center provides an easy way to access the Extreme Networks website to obtain information about the latest Extreme Networks firmware releases available for download.

Before using the Check for Updates feature, it is important to configure your Update Credentials in the ExtremeNetworks.com Updates options (Administration > Options > ExtremeNetworks.com Updates). These credentials are used to access the website to obtain the update information. First, create an account at ExtremeNetworks.com and define a user name and password for the account credentials. Then you can configure those credentials in the options.

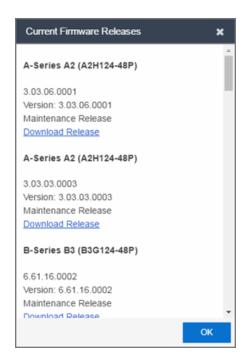
In addition, if your network is behind a firewall, you must also specify in the options the HTTP Proxy server being used, prior to performing an update. Check with your network administrator for the proxy server information.

After you have configured the options, use the following steps to check for firmware updates:

- 1. Access the **Network** > **Devices** tab.
- 2. Use the left-panel drop-down menu to select **All Devices**, **Maps**, or **Sites**, depending on the devices for which you are updating the firmware. You can also use the drop-down menu to select how the devices are organized (e.g. by IP address, by Device Type).
- 3. Select the **Devices** tab in the right-panel.
- 4. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 5. Select Configuration/Firmware > Check For Updates.

**NOTE:** You can also right-click a device in the left-panel and select **Configuration/Firmware** > **Check For Updates**.

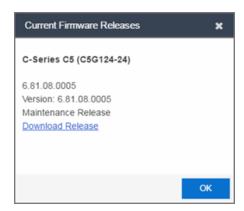
Extreme Management Center checks ExtremeNetworks.com for the latest firmware versions available for Extreme Networks devices and displays the information in the **Current Firmware Releases** window.



#### 6. Click OK.

The **Firmware** icon ( ) in the **Updates** column of the **Devices** tab indicates a firmware update is available for the device.

- 7. Select a device on which you want to update the firmware and click the **Menu** icon ( ≡) or right-click the device in the Devices list.
- 8. Select Configuration/Firmware > View Available Releases.
- 9. The **Current Firmware Releases** window displays, which allows you to see the firmware available for that device and download the firmware.



10. Click on the **Download Release** link to access the website and navigate to the product Firmware download page.

11. Enter your credentials to access the website (use the same credentials configured in the ExtremeNetworks.com Updates options (Administration > Options > ExtremeNetworks.com Updates).

Once you download a firmware version, you can upgrade the firmware on the device.

#### **Related Information**

For information on related topics:

- How to Upgrade Firmware
- ExtremeNetworks.com Updates Options

## **How to Upgrade Firmware**

Extreme Management Center allows you to upgrade device firmware for your Extreme Networks devices.

**NOTE:** Prior to upgrading firmware, you must access the Extreme Networks website to obtain information about the latest Extreme Networks firmware releases available for download.

You can upgrade firmware in one of three ways:

- For a particular device on your network
- For all devices of a device type
- For a Fabric Manager

You must be a member of an authorization group that includes Inventory Manager > Firmware/Boot PROM Management > Firmware/Boot PROM Upgrade Wizard capability to see this menu option.

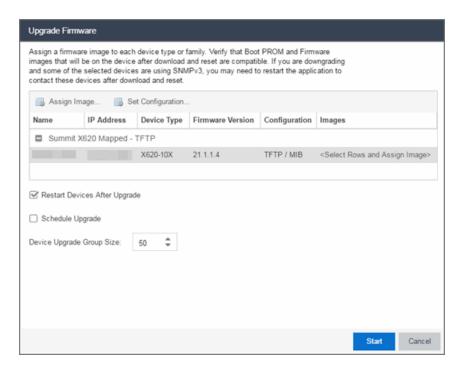
## **Upgrading for a Device**

To upgrade firmware for a particular device:

- 1. Open the **Network** tab.
- 2. Select the **Devices** tab.
- 3. Select **All Devices** from the left-panel drop-down menu, or select a **Map** or **Site**, depending on the location of the device you are upgrading.
- 4. Select the **Devices** tab in the right-panel.
- 5. Select the devices for which you are upgrading firmware in the Devices table in the right-hand panel.
- 6. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 7. Select Configuration/Firmware > Upgrade Firmware.

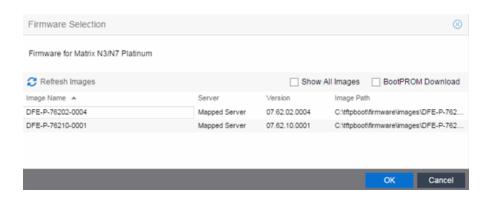
**NOTE:** You can also right-click a single device in the left-panel and select Configuration/Firmware > Upgrade Firmware.

The Upgrade Firmware window opens, displaying the devices you selected grouped by device family.



8. Select one or more devices and click **Assign Image**.

The Firmware Selection window opens, displaying the firmware versions compatible with the device type.



- 9. Click the **Show All Images** checkbox to show all available firmware images.
- 10. Select the firmware image to download to the device.
- 11. After the upgrade operation completes, verify the boot PROM and firmware images on the device are compatible. Refer to the boot PROM and firmware release notes

for more information. To upgrade the boot PROM, select the **BootPROM Download** check box in the Firmware Selection window. This clears any images already assigned and only displays boot PROM images for selection.

- 12. Click **OK**.
- 13. Repeat the process for all of the devices in the Upgrade Firmware window.
  - **NOTE:** Right-click the device in the **Upgrade Firmware** window to configure how the firmware is downloaded and installed on the device (e.g. to change the server from which the firmware image is downloaded, the file transfer method, or the MIB or script used to download the firmware image).
- 14. Click the **Restart Devices After Upgrade** checkbox to automatically restart devices that support restarting immediately after upgrading the firmware image.
  - **NOTES:** Clicking the **Restart Devices After Upgrade** checkbox displays the Supports Restart column in the **Upgrade Firmware** window. A check mark indicates devices that support this functionality.

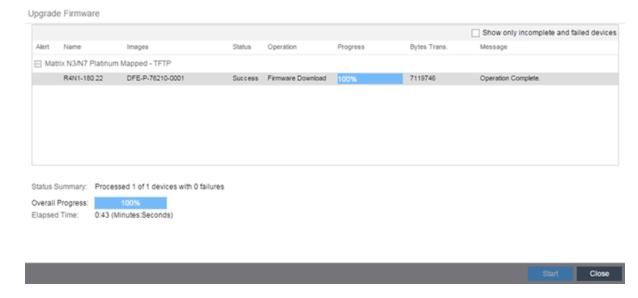
If the **Restart Devices After Upgrade** checkbox is selected, the **Schedule Upgrade** checkbox is unavailable.

You can also restart a device manually in the **Restart Devices** window, accessible from the **Network** tab in Extreme Management Center by right-clicking the device and selecting **Configuration/Firmware** > **Restart Device** option.

- 15. Click the **Schedule Upgrade** checkbox to run the firmware image upgrade at a future date. Clicking this checkbox displays additional fields where you can configure the scheduled upgrade.
  - Name The name for the scheduled upgrade. The default name automatically populates with the creation date and time of the firmware upgrade.
  - Select Date The date and time the upgrade automatically runs. Enter a date in the mm-dd-yyyy format or click the Calendar icon in to open a monthly calendar from which you can select the date of the upgrade. Enter the time for the scheduled upgrade or click the drop-down arrow to select the time from a drop-down menu.
  - Abort on Failure Clicking this checkbox causes the upgrade to terminate in the event it is not successful.

**NOTE:** If the **Schedule Upgrade** checkbox is selected, the **Restart Devices After Upgrade** checkbox is unavailable.

- 16. Enter the number of downloads upgraded simultaneously in the **Device Upgrade Group Size** field. Enter a value of **1** to have the downloads performed serially (one device at a time).
- 17. Click **Start** if you are upgrading the firmware immediately or **Schedule** if the upgrade is scheduled for a future date.
- 18. If upgrading the firmware image immediately, a progress column appears on the **Upgrade Firmware** window. Once the upgrade is complete, a Status section appears, displaying whether the upgrade occurred successfully.

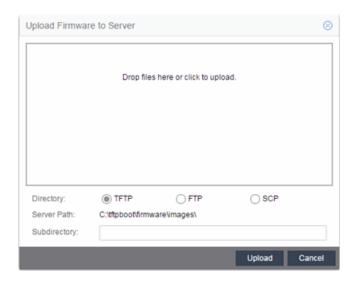


19. Click Close.

## **Upgrading for a Device Type**

To upgrade the firmware for all devices of a particular device type:

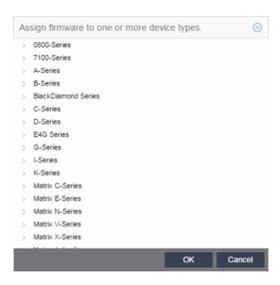
- 1. Open the **Network** tab.
- 2. Select the Firmware tab.
- 3. Select the device type from the Firmware tree in the left panel.
- 4. Upload the firmware or boot PROM image, if necessary.
  - a. Click the **Upload** button to open the Upload Firmware to Server window from which you can save image files to the Extreme Management Center server.



- b. Drag the file or files into the box in the main part of the window or click the box to open a window from which you can navigate to the appropriate directory.
- c. Select **TFTP**, **FTP**, or **SCP** to indicate whether you are upgrading the firmware or boot PROM image using a TFTP, FTP, or SCP server, respectively.
- d. Type the Subdirectory within the Server Path where the firmware or boot PROM images are uploaded.
- e. Click the **Upload** button.

  A status bar displays over the file icon and a checkmark indicates when the upload is complete. Anyone with access to Extreme Management Center is now able to download the image file to a device.
- 5. Right-click the firmware or boot PROM image from the Device Type Images section of the window and select **Assign Firmware** from the menu.

  The Assign Firmware to One or More Device Types window appears.



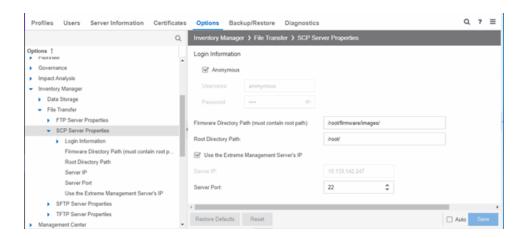
- 6. Select the device type on which you are assigning the firmware or boot PROM image.
- 7. Click OK.

If you did not select Restart Devices After Upgrade, restart your devices.

## **Upgrading for Fabric Manager**

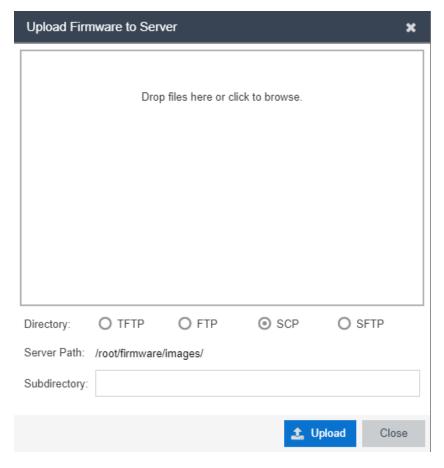
Upgrade to the latest version of Extreme Management Center to add Fabric Manager VM (virtual machine).

- Both the current and target Extreme Management Center and the fabric manager build numbers must be the same.
- Download the latest upgrade bundle from http://10.133.142.21/EMC/MS\_ Drop/Appliances/Bundle/.
- Open Administration > Options > Inventory Manager > File Transfer.
- Select **SCP Server Properties** and enter the appropriate SCP credentials as your login information.



To upgrade the firmware image for Fabric Manager:

- 1. Open the **Network** tab.
- 2. Select the Firmware tab.
- 3. Select the Fabric Manager file from the Firmware tree in the left panel.
- 4. Upload the firmware image.
  - a. Click the **Upload** button to open the **Upload Firmware to Server** window from which you can save image files to the Extreme Management Center server.



- b. Drag the file or files into the box in the main part of the window or click the box to open a window from which you can navigate to the appropriate directory.
- c. Select **SCP** to indicate you are upgrading the firmware image using an SCP server.
- d. Click the **Upload** button.
- 5. Once the Fabric Manager file uploads successfully, it is available on the **Network > Devices** tab. If you did not select **Restart Devices After Upgrade**, restart your devices.

#### **Related Information**

For information on related windows:

- Network Tab
- Devices Tab
- Firmware Tab

## **How to Restart a Device**

Use the **Devices** tab to restart a single device or multiple devices. The tab lets you restart devices that support Timed Restart as well as those devices that do not. Timed Restart lets you configure your restart operation with a time delay, so that the actual device restarts take place at a later time.

#### To restart a device:

- 1. Access the **Network** > **Devices** tab.
- 2. Use the left-panel drop-down menu to select **All Devices**, **Maps**, or **Sites**, depending on the devices you are restarting. You can also use the drop-down menu to select how the devices are organized (e.g. by IP address, by Device Type).
- 3. Select the **Devices** tab in the right-panel.
- 4. Select the device or devices you want to restart (using the **Ctrl** or **Shift** keys).
- 5. Click the **Menu** icon (**■**) or right-click in the Devices list.
- 6. Select Configuration/Firmware > Restart Device.

**NOTE:** You can also right-click a single device in the left-panel and select Configuration/Firmware > Restart Device.

The **Restart Devices** window displays.

7. Select the devices you want to restart by clicking the checkbox in the **Selected** column.

**NOTE:** The **Restart Devices** window contains additional fields for devices that support timed restart.

- 8. Select the date and time you want to restart the device for devices that support timed restart using the **Restart Time** fields. This field defaults to the current date and time, so to restart the devices now, do not change this field.
- 9. Click **Start** to initiate the device restarts or to schedule a future device restart. **Elapsed Time** displays the elapsed time since beginning the restart process.
- 10. Click **Finish** to close the window.

## **Related Information**

For information on related topics:

- How to Upgrade Firmware
- Restart Device Window

# How to Create and Edit a VLAN on a Device

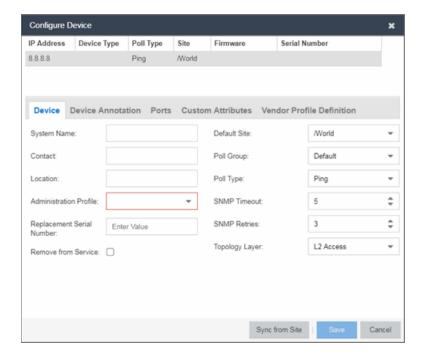
This section outlines how to create and edit a VLAN. From the **Network** tab, you can:

- Create a new VLAN
- Edit the ports of an existing VLAN
- Edit the name of an existing VLAN
- Remove devices from an existing VLAN

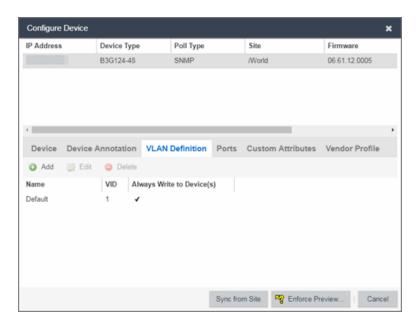
## To create a new VLAN:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- Select the device from the devices list. Right-click the device and select Device > Configure Device.

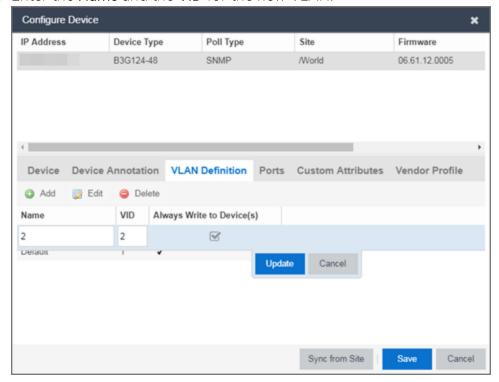
The **Configure Device** window opens.



4. Select the VLAN Definition tab.



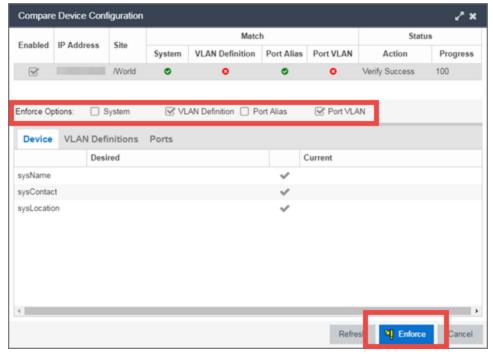
- 5. Click the **Add** button.
- 6. Enter the Name and the VID for the new VLAN.



7. Select Update.

The new VLAN is added to the list.

- 8. Select Enforce Preview.
- 9. Under the Enforce Options, select the VLAN Definition checkbox and select Enforce.



**NOTE:** By default, the checkboxes in the Enforce Options section of the window are not selected. To configure Extreme Management Center to select the checkboxes by default, open the NSJBoss.properties file and change **false** to **true** in the following lines:

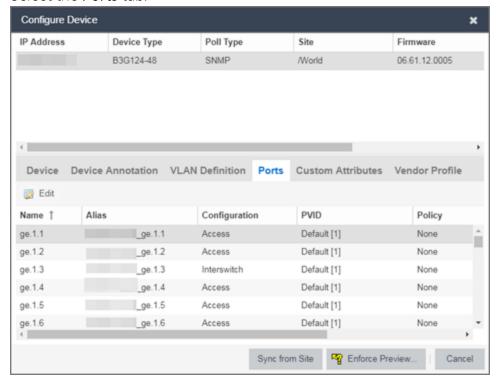
- site.enforceOption.autoEnable.system=false
- site.enforceOption.autoEnable.vlanDefinition=fals e
- site.enforceOption.autoEnable.portAlias=false
- site.enforceOption.autoEnable.portVlan=false

The VLAN is now created and assigned to the device.

## To configure the VLAN(s) on the ports

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- 3. Select the device from the devices list.

- 4. Right-click the device and select **Device > Configure Device**. The **Configure Device** window opens.
- 5. Select the Ports tab.



- 6. Select the Port on which you are configuring the VLAN.
- 7. Select **Edit**. The Port is now configurable.
- 8. Change the **PVID**, **Tagged**, and **Untagged** options to configure the VLAN onto the port.
- 9. Click Enforce Preview.
- 10. Under the Enforce Options, select the Port VLAN checkbox and select Enforce.

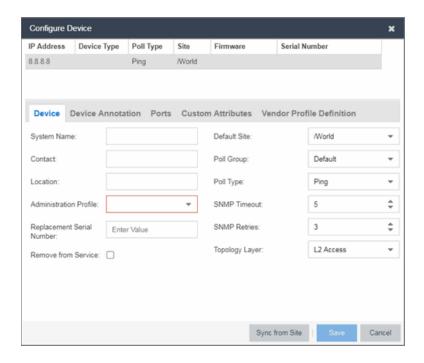
**NOTE:** By default, the checkboxes in the Enforce Options section of the window are not selected. To configure Extreme Management Center to select the checkboxes by default, open the NSJBoss.properties file and change **false** to **true** in the following lines:

- site.enforceOption.autoEnable.system=false
- site.enforceOption.autoEnable.vlanDefinition=fals e
- site.enforceOption.autoEnable.portAlias=false
- site.enforceOption.autoEnable.portVlan=false

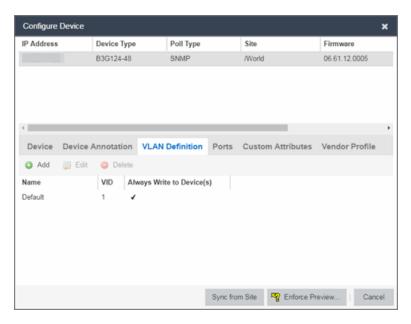
The VLAN is now configured to the Ports.

## To edit the name of a VLAN:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- 3. Select the device from the devices list.
- 4. Right-click the device and select **Device > Configure Device**. The **Configure Device** window opens.



5. Click the VLAN Definition tab.



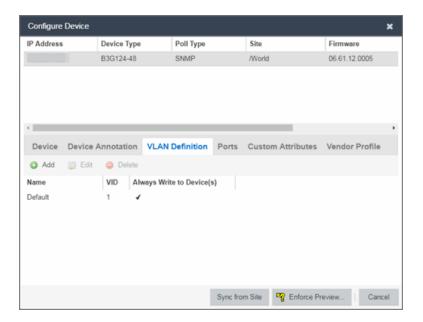
- 6. Select the VLAN to edit and then select the Edit button.
- 7. Enter the new name for the VLAN.
- 8. Click **Update**. The Edit pane closes.
- 9. Click Save to exit the VLAN Definition window. The VLAN is updated.

## To remove devices from a VLAN:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- Select the device from the devices list. Right-click the device and select Device > Configure Device.

The Configure Device window opens.

4. Click the **VLAN Definition** tab.
The VLAN Definition pane opens.



5. Select the VLAN and click **Delete**.

#### **Related Information**

For information on related topics:

- Maps
- Devices tab

## How to Add a New Regime

The **Governance** tab provides you with regimes that include predefined audit tests. You can also create your own regimes, composed of audit tests you can copy from existing regimes, or configure yourself.

To create a new regime:

- 1. Open the **Governance** > **Audit Tests** tab.
- 2. Click the Menu icon (≡) and select Add > Regime.

The Create Regime window displays.

- 3. Enter a **Regime Name**, describing the overarching standard or regulation against which you are testing compliance.
- 4. Enter a **Description** for the regime, if necessary.
- 5. Select **Test Wireless Events** to include wireless events in the governance audit.

**NOTE:** Because of the number of wireless events potentially stored by Extreme Management Center, wireless events are not included in a governance audit the first time it is run. Once the governance audit is run the first time, older wireless events are moved, so older events are not included in the results.

- 6. Click Save.
- 7. Copy existing audit tests to the new regime, if necessary.
  - a. Right-click the audit test in left-panel and selecting Copy Audit Test.

The Copy Audit Test window displays.

- b. Enter a new name for the audit test, if necessary.
- c. Select the new regime in the **Regime** drop-down menu.
- d. Select the device type to which the audit test applies in the **Device Type** drop-down menu.
- e. Click Copy.
- 8. Create your own audit tests.
  - a. Click the **Menu** icon (**■**) and select **Add** > **Audit Test**.
  - b. Complete the fields in the **Audit Test Editor** tab to test for a device configuration.
  - c. Complete the fields in the **Dependent Tests** tab, if necessary.
  - d. Click Save.

Your custom regime is now available on the **Governance** tab.

#### **Related Information**

For information on related tabs:

- Governance Overview
- Diagnostics

## **How to Obtain and Apply a Governance License**

To use the **Governance** tab in Extreme Management Center, an additional license is required.

To obtain and apply the license in Extreme Management Center:

1. Contact your sales representative to purchase an IGE (Information Governance Engine) license.

An email voucher is generated and sent to you with instructions.

- 2. Create an Extreme Networks Support Portal account, if necessary.
  - a. Open a browser and go to https://secure.extremenetworks.com/.
  - b. Enter your information and click Create An Account.

An email is sent to you with instructions to activate your account.

c. Click the link in your email.

The Portal - Account Activation web page displays.

- d. Enter your **Email Address** and the **Activation Code** included in your activation email, if they do not automatically populate.
- e. Click **Activate**.
- 3. Access the Extreme Networks Support Portal at <a href="https://extremeportal.force.com/ExtrLicenseLanding.">https://extremeportal.force.com/ExtrLicenseLanding.</a>
- 4. Enter your **Email** and **Password** and click **Log In**.
- 5. Click Generate License.

The Generate License window displays.

- 6. Enter your Voucher ID from the email voucher sent to you and click Next.
- 7. Select the **Terms and Conditions** checkbox and click **Submit**.

A window displays with your software license key.

- 8. Copy the license key from the window.
- 9. Open Extreme Management Center.

- 10. Access the **Administration** > **Diagnostics** tab.
- 11. Select **Server > Server Licenses** in the left-panel.

The **Server Licenses** panel displays.

12. Click Add.

The Add License window displays.

- 13. Paste the license key you copied in Step 9 and click OK.
- 14. Restart Extreme Management Center.
- 15. The **Governance** tab is now available in the menu, allowing you to use governance audit functionality.

#### **Related Information**

For information on related tabs:

- Governance Overview
- Diagnostics

## **ExtremeXOS Device ZTP+ Configuration**

Using Extreme Networks' ZTP+ (Zero Touch Provisioning Plus) functionality, you can quickly add new ExtremeXOS devices to your network and configure them in Extreme Management Center.

Typically, when adding a new device to the network, a network administrator connects a console cable to the device to access the local console and manually configure the device.

**IMPORTANT:** Accessing the device via the local console during ZTP+ device configuration using a console cable causes the process to fail. To complete the process after a failure, either configure the device manually or type unconfigure switch all and restart the ZTP+ configuration process outlined in this topic.

Stacked systems do not currently support ZTP+ configuration.

In Extreme Management Center, new devices are automatically discovered on the network the moment they are connected. ZTP+ enabled ExtremeXOS devices send information to Extreme Management Center automatically, including the serial number, the number and speed of the ports, and the firmware version. Once a ZTP+ ExtremeXOS device is connected, you can add it to Extreme Management Center with minimal server configuration. In addition, the latest updates are automatically downloaded to the new device. This process minimizes the amount of time needed to configure a new device and deploy it on the network.

## **Prerequisites**

Before connecting your devices, configure the following:

- Select the Reference Firmware Image Location
- Download XMODs
- Default Device Configuration in Extreme Management Center
- General Network Configuration

#### Select the Reference Firmware Image Location

You can configure Extreme Management Center to automatically update your device's firmware and application versions. When upgrading the firmware image on your device, access the appropriate firmware image for your version from ExtremeNetworks.com and save it on your server to a directory you configure in Extreme Management Center. Once the firmware image is saved on the Extreme Management Center server, it is available in Extreme Management Center and can be downloaded to the device.

For the device to recognize a new version is available, the firmware image must be downloaded from ExtremeNetworks.com to your server and saved in a directory you configure in Extreme Management Center.

To configure the file transfer directory:

- 1. Access the **Options** tab.
- 2. Select Inventory Manager in the left panel.
- 3. Enter the **Firmware Directory Path** in either the FTP Server Properties, SCP Server Properties, or TFTP Properties section of the right panel, depending on the file transfer settings used.
- 4. Download the latest firmware image for your device from ExtremeNetworks.com and save it in the specified directory.

**NOTE:** ExtremeXOS devices must be running version 21.1 or later.

Once you download the firmware image from ExtremeNetworks.com and save it on the Extreme Management Center server, use the **Firmware** tab in Extreme Management Center to download the image from the Extreme Management Center server to the device.

- 1. Access the **Firmware** tab.
- 2. Expand the **Device Type** navigation tree in the left-panel for the device family you are configuring and select the folder for the type of device.
- 3. Right-click the firmware file you downloaded (specified in the section above) and select **Set as Reference Image**.

**NOTE:** Firmware for an ExtremeXOS device contains a filename extension of .XOS.

Your device automatically updates with this firmware image when it restarts and is

logged in the Event log with a Category of Inventory.

#### Download XMODs

XMODs are files that work in conjunction with firmware image upgrades to enhance ZTP+ functionality as well as provide bug fixes for existing features. Like firmware image upgrades, they are posted by Extreme Networks on github and ExtremeNetworks.com. Save XMODs in the directory you specify in the Firmware Directory Path field. Do not set an XMOD as the reference image.

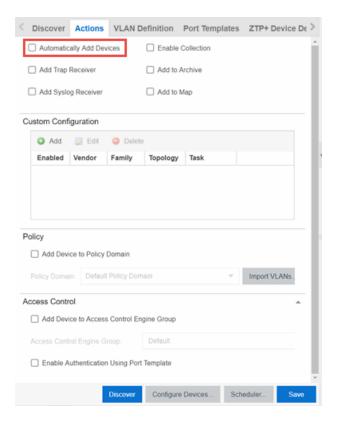
**IMPORTANT:** ExtremeXOS devices on which version 21.1.1.4 is running require an update to the CloudConnector XMOD for ZTP+ functionality to work properly. Saving the most recent XMOD in the directory specified above updates the device and allows ZTP+ to function as intended.

> If multiple CloudConnector XMOD files exist in the same directory on the Extreme Management Center server as the reference image, Extreme Management Center downloads the XMOD file with the higher version number on the device.

## Default Device Configuration in Extreme Management Center

Before connecting your devices, you can configure the default settings that Extreme Management Center applies to all devices you add to the network. This is accomplished using the Site tab.

- 1. Access the **Devices** tab in Extreme Management Center.
- 2. Expand the World Site navigation tree and select the map in the left panel into which you are adding the devices.
- 3. Select the **Site** tab in the right panel.
- 4. Select the **Automatically Add Devices** checkbox in the Discovered Device Actions section and any other actions you want to occur on your devices discovered in Extreme Management Center.



- 5. Use the Custom Configuration section to automatically run a script on devices being added to the site, if necessary.
- 6. Select Add Device to Policy Domain or Add Device to Access Control Engine Group to automatically add devices being added to the site to a Policy Domain or Access Control engine group.
- 7. Add the VLANs that are used on your devices on the **VLAN Definition** tab by clicking the **Add** button and entering the **Name** and **VID**.
- 8. Use the **Port Templates** tab to create a port configuration, if necessary.
- 9. Enter the **Gateway Address**, **Domain Name**, and **DNS Server** address on the **ZTP+ Device Defaults** tab. Additionally, you can configure the NTP Server address and select the protocols to enable on your devices, if necessary.
- 10. Click Save.

The default configuration for this site is complete and any devices you discover with this site selected use this criteria.

#### General Network Configuration

In order for the switch to communicate to the Extreme Management Center server:

- The DHCP Server needs to return a DNS Server and Domain Name to the ZTP+ device.
- The DNS Server needs to map the name **extremecontrol.**<a href="mailto:domain-name">domain-name</a> to the IP address of the Extreme Management Center server.

## Adding the Device to the Extreme Management Center Database

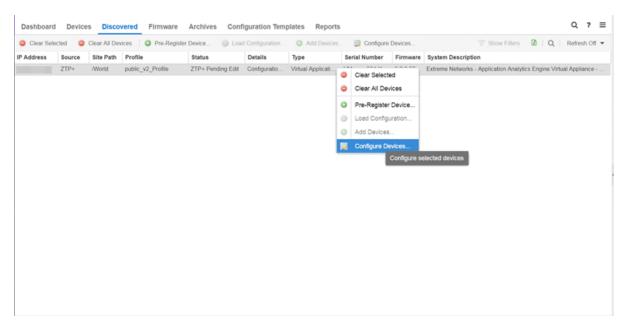
Now that the default criteria is configured for devices added to the World Site and you set up the DHCP and DNS servers allowing the device to communicate with the Extreme Management Center database, connect the device and add it to Extreme Management Center.

1. Connect the device to your network.

ZTP+ enabled devices communicate with Extreme Management Center securely via an HTTPS connection and transmit information to Extreme Management Center, including the serial number, firmware version, MAC address, operating system, and port information. Extreme Management Center determines the status of devices and if new updates are available in the and set as Reference images, they are automatically installed.

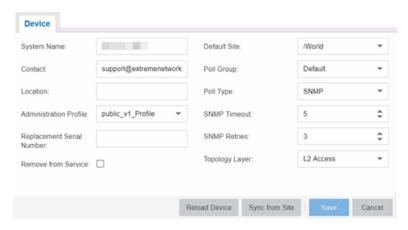
2. Open the **Discovered** tab in Extreme Management Center.

The device is listed with a **Status** of **ZTP+ Pending Edit**, indicating the device configuration needs to be edited before adding it to the Extreme Management Center server.



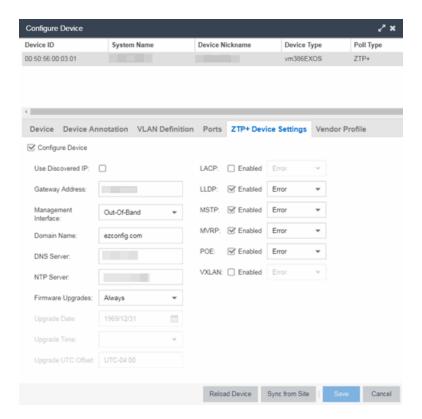
3. Select the device and click the **Configure Devices** button.

The Configure Device window opens on the Device tab.



- 4. Select the **Default Site** for the device.
- 5. Select the **Poll Group** for the device, which indicates the frequency with which Extreme Management Center checks for new configurations or updates.
- 6. Select the appropriate **Poll Type**, which determines how devices are managed on your network:

- ZTP Plus Devices are polled using ZTP+ functionality.
- SNMP After devices are added to Extreme Management Center via ZTP+, devices are polled using SNMP and are managed manually.
- 7. Open the ZTP+ Device Settings tab.

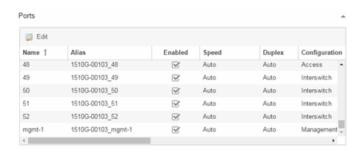


- 8. Select the Configure Device checkbox.
- 9. Enter an IP address and subnet in the IP Address/Subnet field.

**NOTE:** Extreme Management Center allows you to enter the IP address in either IPv4 or IPv6 format.

- 10. Change the **Gateway Address**, if necessary.
- 11. Open the Ports section of the window by clicking the section heading.

The Ports section opens, displaying the ports transmitted by the device to Extreme Management Center when connected to the network.

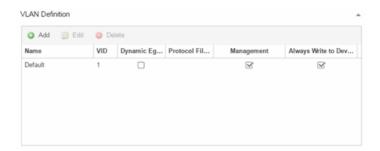


12. Select a port in the list to configure the port Name, Alias, Configuration, or port VLAN ID.

You can also add and delete ports by clicking the **Add** and **Delete** buttons, respectively:

- a. Enter the port Alias.
- b. Select the port **Configuration**, which is its role or purpose for the device.
  - Access The port provides access to end-systems.
  - Interswitch The port connects the switch to another switch.
  - Management The port is used to manage the network via Extreme Management Center.
- c. Enter a VLAN ID for the port in the PVID field.
- d. Configure the port Speed and Duplex.
- 13. Open the ZTP+ VLAN Definition section of the window by clicking the section heading.

The ZTP+ VLAN definition section opens, containing any VLANs you configured on the **Site** tab.



- 14. Add any device-specific VLANs to those already included in the list by clicking the Add button.
- 15. Change any incorrect fields in the Device, Device Annotation, or Discovered Device Actions sections.
- 16. Click **Save** at the bottom of the window.

The device is added to the Extreme Management Center database and moves from the **Discovered** tab to the **Devices** tab.

**NOTES:** If you did not select **Automatically Add Devices** on the **Site** tab, the device remains on the **Discovered** tab with a **Status** of **ZTP+ Complete**. Select the device, click the **Add Devices** button (the **Add Device** window appears), and click the **Add** button to add the device to the Extreme Management Center database.

In the event a configuration is not correctly transmitted to the switch or if connectivity is lost during any part of this process, the device resets and allows the process to restart.

The device **Status** (displayed on the **Discovered** tab) is now **ZTP+ Staged**, indicating Extreme Management Center will push the configuration to the device the next time the device contacts Extreme Management Center.

When Extreme Management Center pushes the configuration to the device, the device **Status** is **ZTP+ Complete**.

Extreme Management Center generates an event indicating it is upgrading a device image, when the device image is upgraded to the latest version, and when a configuration is sent to a device.

#### **Related Information**

For information on related topics:

- Sites
- Profiles
- Add Device
- Configure Device
- Devices

### **Application Analytics Engine ZTP+ Configuration**

Using Extreme Networks' ZTP+ (Zero Touch Provisioning Plus) functionality, you can quickly add new Application Analytics engines to your network and configure them in Extreme Management Center.

Once ZTP+ enabled devices are configured and connected in Extreme Management Center, you can view important data and flow collector information on the ExtremeAnalytics tab.

#### **General Network Configuration**

In order for the engine to communicate with the Extreme Management Center server:

- The DHCP Server needs to return a DNS Server and Domain Name to the ZTP+ device.
- The DNS Server needs to map the name **extremecontrol.**<a href="mailto:domain-name">domain-name</a> to the IP address of the Extreme Management Center server.

Once Extreme Management Center and the ZTP+ device are <u>pre-configured</u>, you can add the site definition to the Extreme Management Center database.

## Adding the Device to the Extreme Management Center Database

Now that the default criteria is configured for devices added to the World Site and you set up the DHCP and DNS servers allowing the device to communicate with the Extreme Management Center database, connect the device and add it to the **Discovered** tab.

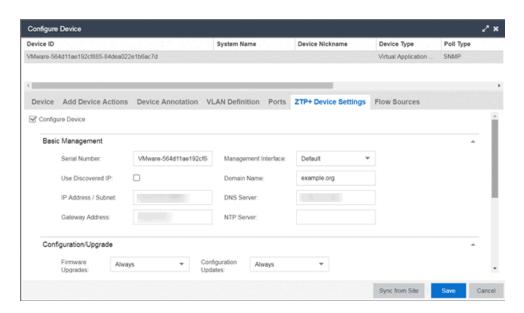
1. Open the **Discovered** tab in Extreme Management Center.

The device is listed with a **Status** of **ZTP+ Pending Edit**, indicating the device configuration needs to be edited before adding it to the Extreme Management Center server. Add the <u>ZTP device settings</u> and the <u>flow source</u> information.

2. Right-click the device and select **Configure Devices** tab from the drop-down menu.

The Configure Device window opens.

3. Click the **ZTP+ Device Settings** tab.



- 4. Configure the fields on the **ZTP+ Device Settings** tab to determine how the Application Analytics engine is managed by Extreme Management Center using ZTP+ functionality.
  - a. Click the **Configure Device** checkbox.
  - b. Enter an IP address and subnet in the IP Address/Subnet field.
  - c. Enter a Gateway Address.
  - d. Enter a Domain Name.
  - e. Enter a DNS Server address.
  - f. Click Save.

Sync from Site

Cancel

Configure Device Poll Type Device ID System Name Device Nickname Device Type VMware-564d11ae192cf885-84dea022e1b6ac7d Virtual Application SNMP Device Add Device Actions Device Annotation VLAN Definition Ports ZTP+ Device Settings Flow Sources Remove Edit Test Device Fam... Port Source Ports WLANs Tunnel Tunnel IP Add Flow Source Flow Source: Source Ports: Destination Port:

5. Click the Flow Sources tab in the Configure Device window.

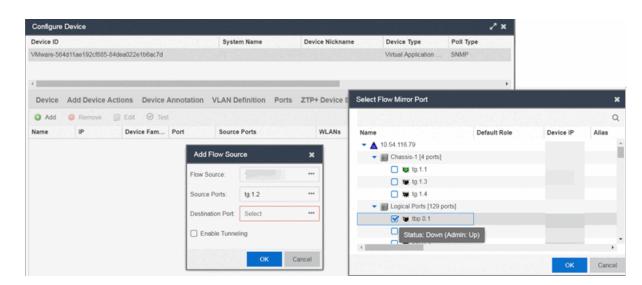
- 6. Select the Application Analytics engine flow information.
  - 1. Click the Add (1) button.

The Add Flow Source window displays.

2. Select FC-180 from the Flow Source drop-down menu.

Enable Tunneling

3. Select the **Source Ports** from the drop-down menu.



4. Select the **Destination Port** from the drop-down menu.

- 5. Click the Enable Tunneling checkbox.
- 6. Select the **Tunnel IP** address from the drop-down menu.
- 7. Click **OK** to complete the Flow Source configuration.

**NOTES:** If you did not select **Automatically Add Devices** on the **Site** tab, the Application Analytics engine remains on the **Discovered** tab with a **Status** of **ZTP+ Complete**. Select the engine, click the **Add Devices** button (the **Add Device** window appears), and click the **Add** button to add the engine to the Extreme Management Center database.

In the event a configuration is not correctly transmitted to the switch or if connectivity is lost during any part of this process, the engine resets and allows the process to restart.

## Completing Configuration and Enforcing the Engine in ExtremeAnalytics

The engine **Status** (displayed on the **Discovered** tab) is now **ZTP+ Staged**, indicating Extreme Management Center will push the configuration to the device the next time the device contacts Extreme Management Center.

Open the **Configuration** tab. The engine is configured with the ZTP+ enabled device and is displayed in the **Overview** window. Enforce the engine to complete the process.

#### **Related Information**

For information on related topics:

- Sites
- Profiles
- Add Device
- Configure Device
- Devices

#### **FastPath Device ZTP+ Configuration**

Using Extreme Networks' ZTP+ (Zero Touch Provisioning Plus) functionality, you can quickly add new FastPath devices to your network and configure them in Extreme Management Center.

Typically, when adding a new device to the network, a network administrator connects a console cable to the device to access the local console and manually configure the device.

**IMPORTANT:** Accessing the device via the local console during ZTP+ device configuration using a console cable causes the process to fail. To complete the process after a failure, either configure the device manually or type unconfigure switch all and restart the ZTP+ configuration process outlined in this topic.

Stacked systems do not currently support ZTP+ configuration.

In Extreme Management Center, new devices are automatically discovered on the network the moment they are connected. ZTP+ enabled FastPath devices send information to Extreme Management Center automatically, including the serial number, the number and speed of the ports, and the firmware version. Once a ZTP+ enabled FastPath device is connected, you can add it to Extreme Management Center with minimal server configuration. In addition, the latest updates are automatically downloaded to the new device. This process minimizes the amount of time needed to configure a new device and deploy it on the network.

#### **Prerequisites**

Before connecting your FastPath devices, configure the following:

- Select the Reference Firmware Image Location
- Default Device Configuration in Extreme Management Center
- General Network Configuration

#### Select the Reference Firmware Image Location

You can configure Extreme Management Center to automatically update your device's firmware and application versions. When upgrading the firmware image on your device, access the appropriate firmware image for your version from ExtremeNetworks.com and save it on your server to a directory you configure in Extreme Management Center. Once the firmware image is saved on the Extreme Management Center server, it is available in Extreme Management Center and can be downloaded to the device.

For the device to recognize a new version is available, the firmware image must be downloaded from ExtremeNetworks.com to your server and saved in a directory you configure in Extreme Management Center.

To configure the file transfer directory:

- 1. Access the **Options** tab.
- 2. Select **Inventory Manager** in the left panel.
- 3. Enter the **Firmware Directory Path** in either the FTP Server Properties, SCP Server Properties, or TFTP Properties section of the right panel, depending on the file transfer settings used.
- 4. Download the latest firmware image for your device from ExtremeNetworks.com and save it in the specified directory.

Once you download the firmware image from ExtremeNetworks.com and save it on the Extreme Management Center server, use the **Firmware** tab in Extreme Management Center to download the image from the Extreme Management Center server to the device.

- 1. Access the **Network** > **Firmware** tab.
- 2. Expand the **Device Type** navigation tree in the left-panel for the device family you are configuring and select the folder for the type of device.
- 3. Right-click the firmware file you downloaded (specified in the section above) and select **Set as Reference Image**.

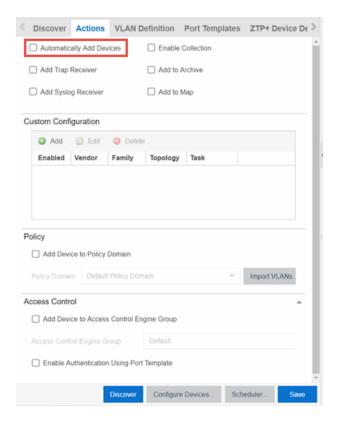
**NOTE:** Firmware for a FastPath device contains a filename extension of .STK.

Your device automatically updates with this firmware image when it restarts and is logged in the Event log with a **Category** of **Inventory**.

#### Default Device Configuration in Extreme Management Center

Before connecting your devices, you can configure the default settings that Extreme Management Center applies to all devices you add to the network. This is accomplished using the **Site** tab.

- 1. Access the **Devices** tab in Extreme Management Center.
- 2. Expand the World Site navigation tree and select the map in the left panel into which you are adding the devices.
- 3. Select the **Site** tab in the right panel.
- 4. Select the **Automatically Add Devices** checkbox in the Discovered Device Actions section and any other actions you want to occur on your devices discovered in Extreme Management Center.



- 5. Use the Custom Configuration section to automatically run a script on devices being added to the site, if necessary.
- 6. Select Add Device to Policy Domain or Add Device to Access Control Engine Group to automatically add devices being added to the site to a Policy Domain or Access Control engine group.
- 7. Add the VLANs that are used on your devices on the **VLAN Definition** tab by clicking the **Add** button and entering the **Name** and **VID**.
- 8. Use the **Port Templates** tab to create a port configuration, if necessary.
- 9. Enter the **Gateway Address**, **Domain Name**, and **DNS Server** address on the **ZTP+ Device Defaults** tab. Additionally, you can configure the NTP Server address and select the protocols to enable on your devices, if necessary.
- 10. Click Save.

The default configuration for this site is complete and any devices you discover with this site selected use this criteria.

#### General Network Configuration

In order for the switch to communicate to the Extreme Management Center server:

- The DHCP Server needs to return a DNS Server and Domain Name to the ZTP+ device.
- The DNS Server needs to map the name **extremecontrol.**<a href="mailto:domain-name">domain-name</a> to the IP address of the Extreme Management Center server.

## Adding the Device to the Extreme Management Center Database

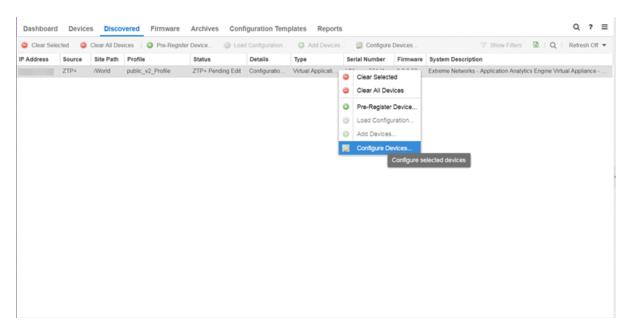
Now that the default criteria is configured for devices added to the World Site and you set up the DHCP and DNS servers allowing the device to communicate with the Extreme Management Center database, connect the device and add it to Extreme Management Center.

1. Connect the device to your network.

ZTP+ enabled devices communicate with Extreme Management Center securely via an HTTPS connection and transmit information to Extreme Management Center, including the serial number, firmware version, MAC address, operating system, and port information. Extreme Management Center determines the status of devices and if new updates are available in the **Firmware** tab and set as Reference images, they are automatically installed.

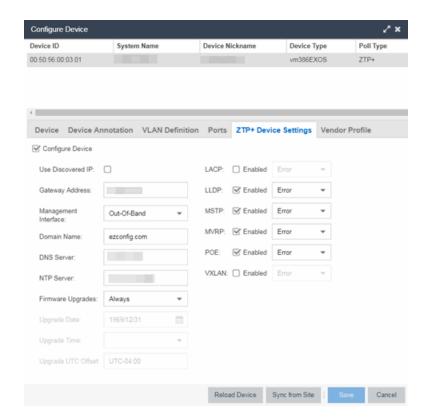
2. Open the **Discovered** tab in Extreme Management Center.

The device is listed with a **Status** of **ZTP+ Pending Edit**, indicating the device configuration needs to be edited before adding it to the Extreme Management Center server.

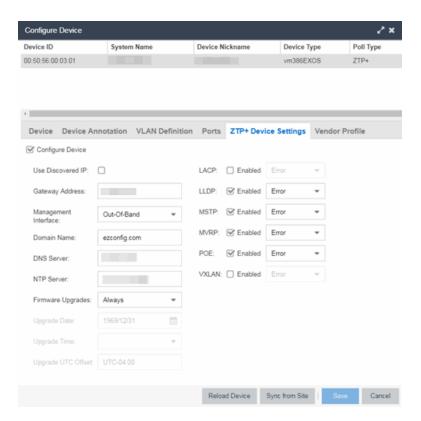


3. Select the device and click the **Configure Devices** button.

The Configure Device window opens.



- 4. Select the **Default Site** for the device.
- 5. Select the **Poll Group** for the device, which indicates the frequency with which Extreme Management Center checks for new configurations or updates.
- 6. Select the appropriate **Poll Type**, which determines how devices are managed on your network:
  - ZTP Plus Devices are polled using ZTP+ functionality.
  - SNMP After devices are added to Extreme Management Center via ZTP+, devices are polled using SNMP and are managed manually.
- 7. Open the **ZTP+ Device Settings** tab.

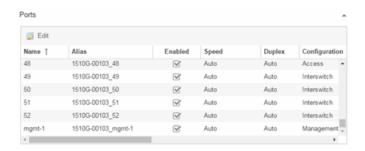


- 8. Select the Configure Device checkbox.
- 9. Enter an IP address and subnet in the IP Address/Subnet field.

**NOTE:** Extreme Management Center allows you to enter the IP address in either IPv4 or IPv6 format.

- 10. Change the **Gateway Address**, if necessary.
- 11. Open the Ports section of the window by clicking the section heading.

The Ports section opens, displaying the ports transmitted by the device to Extreme Management Center when connected to the network.

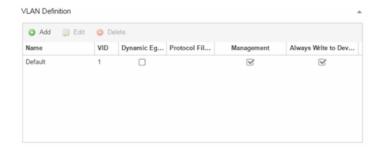


12. Select a port in the list to configure the port Name, Alias, Configuration, or port VLAN ID.

You can also add and delete ports by clicking the **Add** and **Delete** buttons, respectively:

- a. Enter the port Alias.
- b. Select the port **Configuration**, which is its role or purpose for the device.
  - Access The port provides access to end-systems.
  - Interswitch The port connects the switch to another switch.
  - Management The port is used to manage the network via Extreme Management Center.
- c. Enter a VLAN ID for the port in the PVID field.
- d. Configure the port **Speed** and **Duplex**.
- 13. Open the ZTP+ VLAN Definition section of the window by clicking the section heading.

The ZTP+ VLAN definition section opens, containing any VLANs you configured on the **Site** tab.



- 14. Add any device-specific VLANs to those already included in the list by clicking the Add button.
- 15. Change any incorrect fields in the Device, Device Annotation, or Discovered Device Actions sections.
- 16. Click **Save** at the bottom of the window.

The device is added to the Extreme Management Center database and moves from the **Discovered** tab to the **Devices** tab.

**NOTES:** If you did not select **Automatically Add Devices** on the **Site** tab, the device remains on the **Discovered** tab with a **Status** of **ZTP+ Complete**. Select the device, click the **Add Devices** button (the **Add Device** window appears), and click the **Add** button to add the device to the Extreme Management Center database.

In the event a configuration is not correctly transmitted to the switch or if connectivity is lost during any part of this process, the device resets and allows the process to restart.

The device **Status** (displayed on the **Discovered** tab) is now **ZTP+ Staged**, indicating Extreme Management Center will push the configuration to the device the next time the device contacts Extreme Management Center.

When Extreme Management Center pushes the configuration to the device, the device **Status** is **ZTP+ Complete**.

Extreme Management Center generates an event indicating it is upgrading a device image, when the device image is upgraded to the latest version, and when a configuration is sent to a device.

#### **Related Information**

For information on related topics:

- <u>Sites</u>
- Profiles
- Add Device
- Configure Device
- Devices

#### **PortView**

PortView is an Extreme Management Center component that provides port analysis and troubleshooting information including NetFlow data and Access Control end-system details, for your network wired and wireless devices.

The primary launch point for PortView is from the Extreme Management Center Search. Depending on the type of item you are searching for, one or more PortView tabs display with information pertaining to your search item. You can also launch PortView from other locations in Extreme Management Center, as well as in the legacy java applications Console and NAC Manager.

#### PortView lets you:

- View a topological display of device relationships.
- Analyze flow details, applications, senders, and receivers.
- Analyze real-time status, utilization, errors, and packets for a port.
- View the map of devices to which the end-system is connected.
- Analyze historical utilization and availability for a port.
- View all end-systems attached to a port and critical end-system information.

This Help topic provides the following PortView information:

- Requirements
  - License and Data Collection Requirements
  - Access Requirements
- Launching PortView
  - Launching from Extreme Management Center
  - Launching from Console
  - Launching from NAC Manager

#### Requirements

#### License and Data Collection Requirements

You must have an Extreme Management Center license (NMS) or Extreme Management Center Advanced license (NMS-ADV) to view PortView reports. (Contact your sales representative for information on obtaining Extreme Management Center licenses.)

In addition, the information provided in each report depends on the selected switch and the report data collections you configure. For information on configuring data collection, see Enable Report Data Collection.

The following chart describes the complete set of PortView reports and provides the data collection requirements for each report (if applicable). Some of these reports are available as PortView tabs, others are launched from the right-click menu in the graphical Overview report.

PortView Report	Description	Requirements	
Overview	Topological display of device relationships.		
Application Summary	View reports that present a summary of application information.		
Details	The tabs within the report contain the following information:	Switch must have Access Control authentication enabled.	
	Access Profile — Displays an interactive fingerprint containing information about the end-system. Click an icon to open additional details.  End-System — View information about the end-system.  End-System Events — View the Access Control Dashboard end-system events table filtered to display all events for the end-system based on the MAC address.  Health Results — Displays risk information for the selected end-system.		
Мар	Displays the map containing the device to which the end-system is connected.		
Sessions	The tabs within the report contain the following information:		
	Interface History — Historical interface utilization and availability. Client History — Historical statistics for wired or wireless clients. End-System Events — View the Access Control Dashboard end-system events table filtered to display all events for the end-system based on the MAC address. NetFlow — NetFlow data for the selected port.	Requires active interface statistics collection. Client statistics collection must be enabled. Switch must have Access Control authentication enabled.	
		The switch must support NetFlow and flow collection must be enabled on the port.	

PortView Report	Description	Requirements
Network Information	The tabs within the report contain the following information:	
	Wireless Details — Presents controller, AP, or client information, depending on your search.  Interface Details — Real-time interface status, utilization, and errors.  AP History — Contains historical data for your APs.  Switch Resources — Switch CPU and memory utilization statistics.  Device Resources — Device CPU and memory utilization statistics.	Requires active device statistics collection. Requires active device statistics collection.

#### Access Requirements

Access to PortView reports is determined by the user's membership in an Extreme Management Center authorization group and the group's assigned capabilities. The following table lists the capabilities required for access to the different PortView reports. For more information on how to configure capabilities and authorization group membership, see the Help topic "How to Configure User Access to Extreme Management Center Applications" located in Extreme Management Center Suite-Wide Tools > Authorization Device Access.

PortView Report	Required Capability
Network Information Interface History Client History Client Event History Switch History Controller History	NetSight OneView > Access OneView or NetSight OneView > Access OneView and Access OneView Administration
Sessions > NetFlow	NetSight OneView > NetFlow Read Access
Modify Flow Collection	NetSight OneView > NetFlow Read/Write Access
Мар	NetSight OneView > Maps > Maps Read Access or Maps Read/Write Access
Details Sessions > End-System Events	NetSight OneView > Access Control > OneView End-Systems Read Access or NetSight OneView > Access Control > OneView End-Systems Read/Write Access

#### Launching PortView

You can launch PortView from a variety of locations in Extreme Management Center, as well as the legacy java applications Console and NAC Manager. By default, you can have five active PortView searches displayed in Extreme Management Center at one time. You can change this display limit in the Maximum PortViews Displayable field in Management Center Options (Administration > Options > Management Center > Session Limits).

**NOTE:** A single PortView search returns a maximum of five matching results. If the number of matching results exceeds five, an error message appears asking you to refine the search term and try again.

#### Launching from Extreme Management Center

#### Extreme Management Center Search Tab

The primary launch point for PortView is from Extreme Management Center Search. The Search page provides a search field where you can enter a MAC address, IP address, host name, AP serial number, or Access Control custom field information to begin searching. Depending on the type of item for which you are searching, the search results return one or more PortView tabs, with information pertaining to your search item. You can right-click on the different devices in the topology results to launch additional reports.

- 1. Open the **Search** tab.
- 2. Enter a MAC address, IP address, host name, AP serial number, or Identity and Access custom field information, and press **Enter** to begin the search. You can copy the IP or MAC address from another source and enter it into the **Search** field. For example, you can copy an end-system MAC address from the **Control** tab End-Systems view, and then paste the MAC address into the search field and press **Enter**.
- 3. Depending on the type of item for which you are searching, the secondary navigation bar displays one or more PortView tabs, with information pertaining to your search item, similar to the search results shown below.

#### Extreme Management Center Interface Summary FlexView

Use the following steps to launch PortView from an Extreme Management Center Interface Summary FlexView.

- 1. On the **Network** tab, click on the device Name link to open the Interface Summary FlexView.
- 2. In the Interface Summary, click on the interface Name or Alias link to open PortView.

#### Launching from Console

You can launch PortView from Console using any of the following methods:

 In the Port Properties tab, right-click on one or more ports and select Port Tools > PortView.

- In the Compass Results table, right-click on up to four entries and select **Port Tools** > **PortView**.
- In the Interface Summary FlexView, right-click on one or more ports and select **Port Tools > PortView**.

#### Launching from NAC Manager

You can launch the PortView Access Control reports from NAC Manager using either of the following two methods:

- In the **End-Systems** tab, right-click on an end-system in the table and select **PortView** from the menu.
- On the **Control** tab's End-Systems view, right-click the entry with the desired switch port and select **PortView** from the menu.

#### **AP Wireless Real Capture**

Real Capture allows real-time collection of Access Point (AP) wireless traffic for troubleshooting and problem resolution. Real Capture collects traces on the AP wireless interface and transmits them to Wireshark running on a local Windows client. It allows Wireshark to capture RF/wireless traffic as if it were running directly on the AP, providing visibility into network connectivity and performance issues. All Wireshark features are supported, including filters and I/O graphs.

**NOTE:** APs must be running firmware version 8.x or later. The AP2600 series of Access Points does not support the Real Capture feature.

Real Capture can be enabled for each AP individually from PortView in the Extreme Management Center. When it is enabled, Real Capture runs a daemon on the AP that allows it to interface with Wireshark using port 2002 or 2003. The AP then captures all the wireless traffic (except for management traffic) originating from the AP and sends it to Wireshark for analysis.

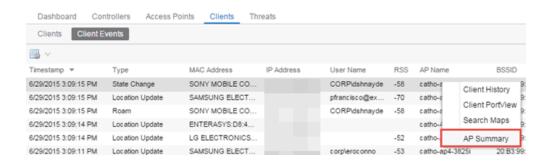
In addition to capturing network traffic for analysis in Wireshark, the AP also collects RF information. The RADIOTAP header format delivers RF information. You must use Wireshark 1.6 or later to read the full RADIOTAP header information. For troubleshooting features like TxBF/STBC, you can enable capturing the 802.11n preamble header using the AP CLI commands.

**NOTE:** When capturing client traffic on the AP, if the topology is bridged at AP, client traffic is captured and can be analyzed in the resultant trace. However, if the topology is bridged at controller, only WASSP traffic is captured as the AP tunnels this communication back to the controller. This traffic must be sent to the Extreme Networks Support for analysis because it needs to be decoded. In this scenario, it may be better to mirror the switch port where the controller connects to the LAN.

#### **Configure and Use Real Capture**

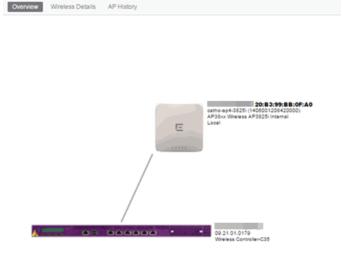
Use the following steps to configure and use the Real Capture feature.

- 1. Launch Extreme Management Center.
- 2. Launch PortView for the AP from the Wireless Client Event History report.
  - a. Select the **Wireless** tab and then select the **Clients** tab and the **Client Events** sub-tab. Right-click on the AP Name and select **AP Summary** from the menu.



b. The AP PortView opens.

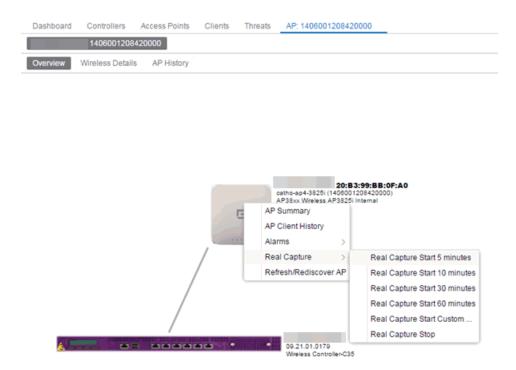
1406001208420000



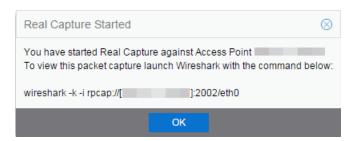
Dashboard Controllers Access Points Clients Threats AP: 1406001208420000

**NOTE:** You can also launch PortView for the AP using the **Search** tab. Open the **Search** tab, enter the search criteria (MAC, IP, hostname, or AP serial number) and press **Enter** to display the AP PortView.

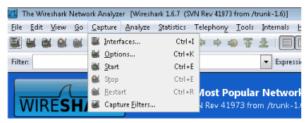
3. Right-click on the AP in the PortView topology display and select **Real Capture** > **Real Capture Start xx minutes**. Select the desired amount of time to run the capture or create a custom capture duration value. If you need to, you can stop the Real Capture by selecting **Real Capture Stop**.



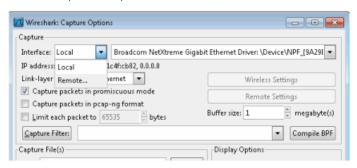
4. A message appears to inform you Real Capture has started, and provides a CLI command you can use on a client on which Wireshark is installed, to launch Wireshark against the AP and view the captured traffic.



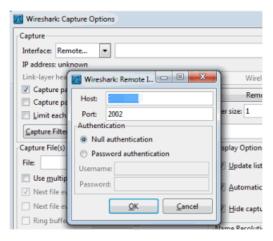
- 5. You can also access the captured traffic in Wireshark using the following steps:
  - a. In Wireshark, select Capture > Options from the menu bar.



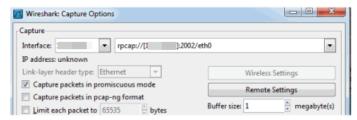
b. In the Capture Options window, set the Interface value to Remote.



c. The Remote Interface window appears. Enter the AP's IP address in the **Host** field, and the port number (2002 or 2003) in the **Port** field (you can see this information in the CLI command message described in step 4). In the Authentication section, select **Null authentication**. Click **OK**.



d. Wireshark adds the command information to the Capture options.



e. Click **OK** in the Capture Options window to begin viewing the captured traffic in Wireshark. When you have the data you need, you can stop the capture and save it to a file for further diagnosis and troubleshooting.

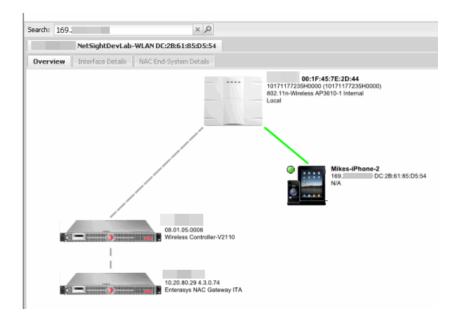
#### **Real Capture Example**

The following example shows how to use Real Capture to diagnose an endsystem connection problem in NAC Manager.

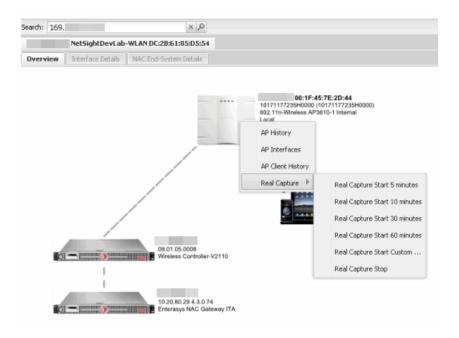
The problem starts when an end-system in NAC Manager is not able to obtain an IP address.



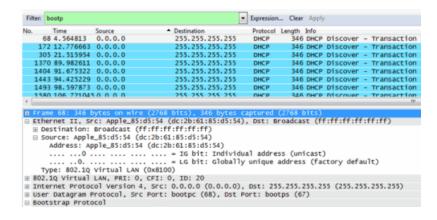
A search is performed on the 169.x.x.x IP address.



The traffic capture is started on the AP to which the end-system is connected.



The resulting trace in Wireshark shows the end-system sending out DHCP Discover packets with no response, perhaps indicating a VLAN or network-related issue.



## Restoring an Extreme Management Center Database Using the CLI

Use the instructions in this topic to restore an Extreme Management Center database backup using the CLI (command line). Restoring a database using the CLI may be necessary after making significant unwanted configuration changes.

**NOTE:** This topic assumes you previously created a database backup via the **Backup/Restore** tab.

The restore runs using the mysqlbackup\_restore script in the <install directory>\scripts directory.

To restore the Extreme Management Center database backup:

- 1. Ensure you are running the **same version** of Extreme Management Center used when creating the database backup on the Extreme Management Center server.
- 2. Log into the system shell (via the local console or SSH) on the Extreme Management Center server as root on a Linux operating system or open a CMD prompt by selecting **Run as administrator** on a Windows operating system.
- 3. Navigate to the scripts directory:
  - On a Windows server, enter cd "<install directory>"\scripts.
  - On a Linux server, enter cd <install directory>/scripts.
- 4. Run the mysqlback restore script:
  - On a Windows server, enter mysqlbackup\_restore.cmd "<full backup directory structure configured on Backup/Restore tab, including path>"

(e.g. mysqlbackup\_restore.cmd "C:\Program Files\Extreme Networks\NetSight\backup\netsight\_03272017.sql").

 On a Linux server, enter ./mysqlbackup\_restore.sh <full backup directory structure configured on Backup/Restore tab, including path>

(e.g../mysqlbackup\_restore.sh /usr/local/Extreme\_Networks/NetSight/backup/netsight 03272017.sql/).

The database backup is restored.

#### **Restore Device Configuration**

On the **Network** tab, you can easily restore a device configuration to an active network device using a "cloned" configuration from an existing network device or a configuration template created on the **Network** > **Devices** tab. In addition, you also have the ability to download the latest firmware on the active device.

This Help topic provides the following information:

- Preliminary Steps
  - Required Capabilities
  - Device Firmware
- Restoring a Configuration
  - Using a Configuration Template
  - Cloning a Device Configuration

#### **Preliminary Steps**

#### Required Capabilities

In order to perform the restore configuration operation, you must be a member of an authorization group with the following capabilities.

#### Required Capability

Inventory Manager > Firmware/Boot PROM Management > Firmware/Boot PROM Upgrade Wizard

Inventory Manager > Configuration Archive Management > Archive Restore Wizard

Inventory Manager > Configuration Templates Management > Configuration Templates Download Wizard

NetSight Suite > Devices > Add, Discover, and Import

#### **Device Firmware**

If you are updating the device's firmware, you must first add the new firmware version to the left-panel Firmware folder on the **Network > Firmware** tab. It is then available when configuring the device.

For information on obtaining firmware, contact your Extreme Networks representative, or access the firmware download library at: https://extremeportal.force.com/.

- 1. Place your new firmware in your firmware directory. Extreme Management Center uses the default tftpboot\firmware\images directory for storing your firmware.
- 2. In the left-panel Firmware folder, click the **Refresh** icon ( Refresh ). Extreme Management Center automatically adds your new firmware to the appropriate firmware groups in the left-panel Firmware folder.

The new firmware version is available when configuring the device in Extreme Management Center.

#### **Restoring a Configuration**

When restoring a configuration to an active device, there are two options for selecting a configuration to use. One option is to "clone" an existing device on the network for a configuration. Another option is to use a Configuration Template you create.

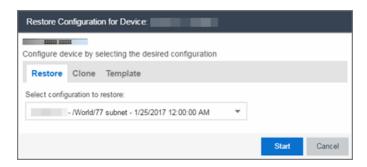
Cloning a device configuration is useful when you want to use the exact same configuration on another device. If you are cloning a device configuration, you must have an existing configuration for that device archived.

Using a configuration template allows you to restore a complete or partial configuration to the device with variables you can define specifically for that device. If you are going to use a configuration template for your device, you must create the Configuration Template to use as the source configuration for a device.

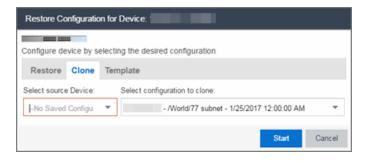
#### Cloning a Device Configuration

When cloning a device configuration, use an existing configuration of a network device archived in Extreme Management Center. The cloned device (the archived device you are using) must **not** be active on the network to prevent two devices from having the same IP address on the network.

 Launch Extreme Management Center. On the Network > Devices tab, right-click on the active device and select Configuration/Firmware > Restore Configuration. The Restore Configuration window opens.



2. Select the Clone tab.

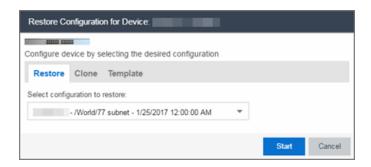


- 3. If desired, select a new version of firmware to download to the device. (You must add the new firmware version to Extreme Management Center. For more information; see "Device Firmware".)
- 4. Select the Device option as the Configuration Source.
- 5. Select the source device for the configuration. The selected device must be Inactive on the network or you cannot perform the restore operation. This prevents two devices from having the same IP address on the network.
- 6. Select the archived device configuration to clone.
- 7. Click **Start**. First, the firmware is updated (if that option is selected) and then the configuration is loaded and the device is restarted.

#### Using a Configuration Template

The following steps describe how to use a configuration template as the source configuration for a device.

 Launch Extreme Management Center. On the Network > Devices tab, right-click on the active device and select Configuration/Firmware > Restore Configuration. The Restore Configuration window opens.



- 2. Select the Template option as the Configuration Source.
- 3. Select the appropriate template from the **Template** drop-down menu and enter the required variables.
- 4. Select the **Profile** for the new device from the drop-down menu.
- 5. Click **Start**. The configuration is loaded and the device is restarted.

#### **Related Information**

For information on related topics:

- Network Tab
- New Device Configuration in Extreme Management Center

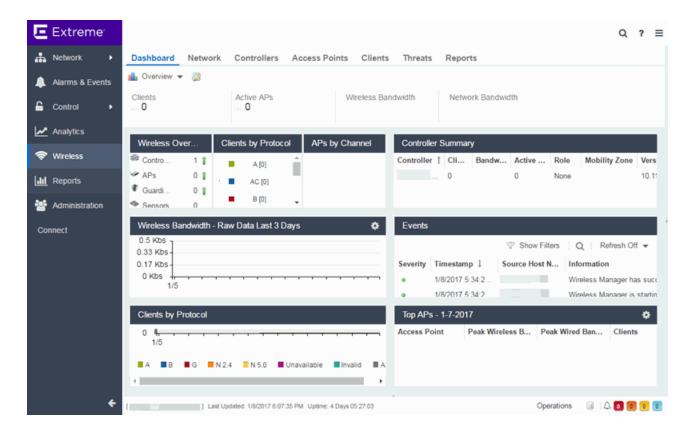
# Configuring Enhanced Netflow for Extreme Analytics and Extreme Wireless Controller Version 10.21

When adding a Wireless Controller as a flow source in Extreme Management Center, a mirror port is automatically created. Wireless Controllers on which a firmware version of 10.21 or higher is installed use IPFIX, so the mirror port is unnecessary.

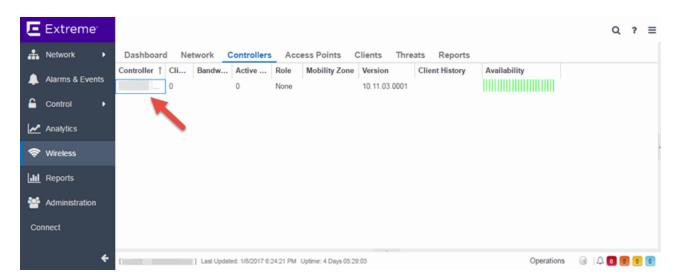
**NOTE:** Wireless Controllers on which a firmware version lower than 10.21 is installed still require the mirror port be configured.

To remove a mirror port on a Wireless Controller running version 10.21:

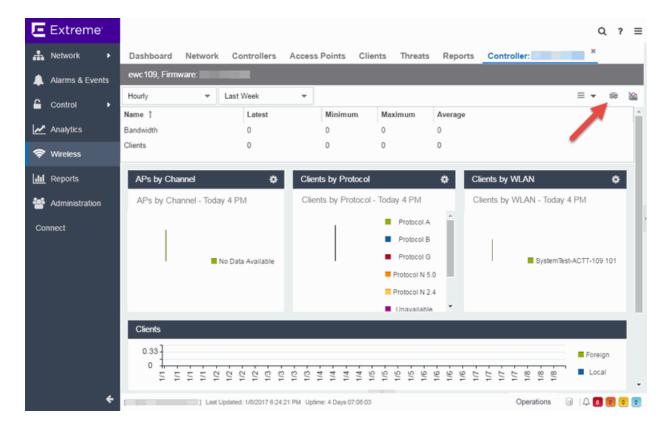
1. Access the **Wireless** tab in Extreme Management Center. The **Wireless** tab opens.



2. Select the **Controllers** tab. The **Controllers** tab opens.



3. Click the **IP address** for the controller, located in the **Controller** column. The Wireless Controller Summary page opens.

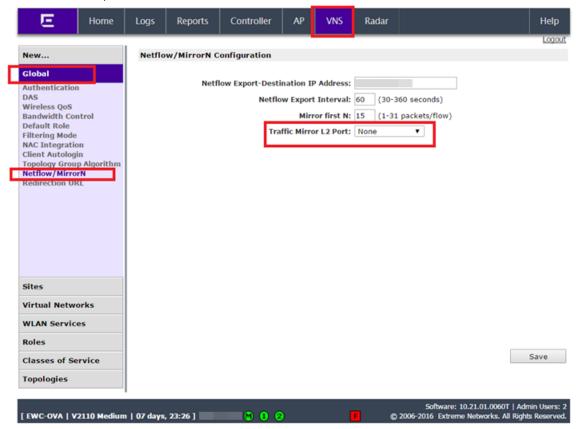


4. Click the **WebView** icon (♠) at the top right of the Wireless Controller Summary page.

The WebView opens for the controller.

5. Click the VNS tab.

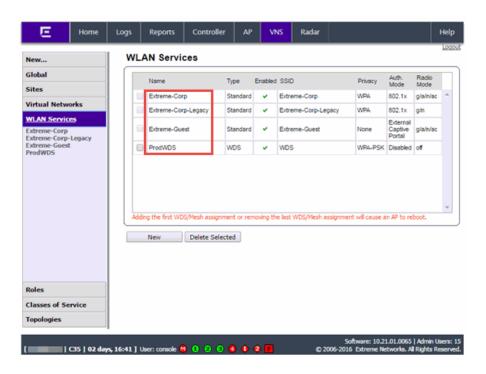
The VNS tab opens.



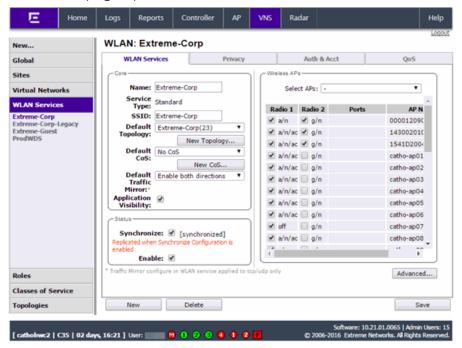
- 6. Select **Netflow/MirrorN** from the left-panel. The Netflow/MirrorN Configuration page opens.
- 7. Select None from the Traffic Mirror L2 Port drop-down menu.
- 8. Click the Save button.

**NOTE:** The Mirror Port in the Wireless Control Flow Sources section of the **Analytics** > **Configuration** > **Configuration** tab is not available once the **Traffic Mirror L2 Port** is disabled.

9. Select **WLAN Services** from the left-panel. The WLAN Services page opens.

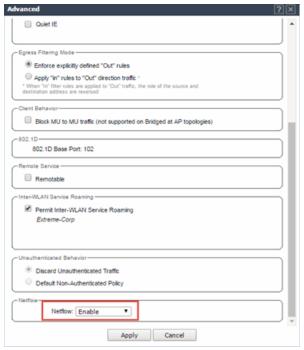


Click a wireless LAN in the table.
 The WLAN page opens for the selected wireless LAN.



11. Click the **Advanced** button. The **Advanced** window opens.

12. Scroll to the bottom of the window and ensure the **Netflow** drop-down menu is set to **Enable**.



13. Click the **Apply** button.

The wireless controller is now configured.

**NOTE:** Rx Packets and Rx Bytes may incorrectly be **0** when flow data is gathered via a wireless controller running version 10.21 or higher. Additionally, application response times and some meta data may be blank. This is a known issue and will be addressed in a future release.

#### **Related Information**

For information on related topics:

Wireless

# How to Configure ExtremeXOS Identity Manager to Send Events to Extreme Management Center

This chapter describes how to use the Identity Management — Configuration script on a Summit series or Black Diamond series switch to send events to

Extreme Management Center.

In order to run the Identity Management — Configuration script on a device, you must be a member of an authorization group assigned the Extreme Management Center Suite > Common Web Services > Web Services APIs Read/Write Access capability.

To run the Identity Management — Configuration script on a device:

- 1. Open the **Network > Devices** tab in Extreme Management Center.
- 2. Right-click a Summit series or Black Diamond series switch in the Devices table or in the Device Groups left-hand panel.
- 3. Select the Identity Management Configuration script in the Scripts > Access Control menu. The Run Script window opens.
- 4. On the **Device Selection** tab, the selected device is automatically included. Use the arrows to add additional devices or remove devices and to control the order of the selected devices.
- 5. Click Next.
- 6. On the **Overview** tab of the **Device Settings** tab, set the configuration properties for the script. If desired, click the **Description** tab to view the description defined for the script.
  - Stop on error? Indicates whether the script stops if an error occurs.
  - Target Server IP Address The IP address to which notifications are sent.
    - Entering a value of \$serverIP automatically enters the IP address of the Extreme Management Center server IP.
    - Enter the IP address of the Access Control engine if using the Extreme Networks ExtremeControl solution.
  - Target Server Type Selecting netsight monitors the IP, username, and port
    of the user accessing the device. Users with the Extreme
    Networks ExtremeControl solution can select nac, which provides you with the
    ability to run Kerberos authentication (if enabled) on the device.

**NOTE:** In order to give elevated access to users when using the Kerberos authentication type on the device, the Target Server Type must be **nac** to allow the Access Control engine to learn the Kerberos traffic.

- Target Server Username The username of the user to which the web service request is made.
- Target Server Password The password of the user to which the web service request is made.
- Target Server HTTPs Port The port that the Extreme Management Center server or Access Control engine uses for HTTPS communication. The default port is 8443, but if the port was changed when configuring the Extreme Management Center server or Access Control engine, enter the custom port used.
- XML Target Name The name of the targets on the switch to which IDM events are sent. Using the default predefined XML Target Name creates a unique name for each server.
- Choose Action The action that occurs on the device when the script is run.
  - Enable ID Monitoring This option sets up the XML notification, configures ports for Identity Management (if specified), and enables or disables ports for devices you can use with Identity Management.
  - Manage Ports This option only configures ports for Identity Management (if specified).
- 7. On the Run-Time Settings tab, set the run-time settings for the script (for more information about defining run-time variables when creating a script, see Specifying Run-Time Settings for a Script).
  - Save configuration in the background after running script successfully Device configuration is saved after the script is run.
  - Timeout if script is not completed on each device (in seconds) The amount of time in seconds before a timeout occurs if a device does not respond.
  - Run now, don't save as a task Select to run the script now and do not save the script as a task.
  - Save as a task and run now Select to run the script now and save it as a task. Type a name for the task in the Task Name box below. The task appears on the Script Tasks tab (see "Creating Script Tasks").
  - Save as task. I'll run later Select to save running the script as a task. The script does not run at this time. Type a name for the task in the Task Name box below. The task appears on the Script Tasks tab (see "Creating Script Tasks").

- 8. Click **Next**. On the Verify Run Script tab, verify your script selections, and then click **Next**.
- 9. Click Next.
- 10. On the Results tab, you see the results of the script including any errors.
- 11. Click Close.

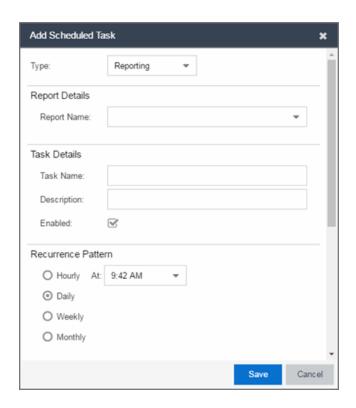
# **How to Schedule Tasks**

The **Scheduled Task** tab allows you to configure Extreme Management Center to automatically perform the following tasks:

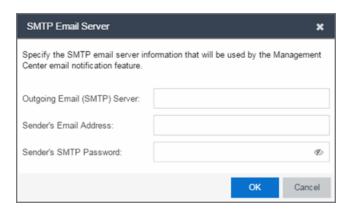
- Generate a subset of available reports in PDF format
- Run a script or workflow
- Email information to Extreme Networks Support
- Discover newly added devices

To create a new task:

- 1. Launch Extreme Management Center.
- 2. Select the **Tasks** tab and select the **Scheduled Tasks** tab.
- 3. Click the **Add** button. The Add Scheduled Task window opens.



If no SMTP email settings are configured, the SMTP Email Server window also opens, where you can define the SMTP email settings. You can also configure the SMTP email settings in the SMTP Email Options tab.



- 4. Enter the outgoing SMTP email settings, if necessary, and click **OK**.
- 5. Select the type of task from the **Type** drop-down menu in the Add Scheduled Task window:
  - **Device Export** Exports the list of devices on your network from the **Network** > **Devices** tab.

- **Disable Alarms** Disables enabled alarms for the amount of time you define on a scheduled basis. Use this task to avoid alarms during times you reserve for network maintenance activity. You can manually ignore enabled alarms on the **Alarm Configuration** tab.
- FlexReports Creates a FlexReport for the devices you select on a scheduled basis.
- FlexViews Creates a FlexView for the devices you select on a scheduled basis.
- Governance Emails the most recently run governance report on a scheduled basis in PDF format.
- Port Usage Creates a Port Usage report for the devices you select on a scheduled basis.
- Port Usage Details Creates a Port Usage Details report for the devices you select on a scheduled basis.
- Reporting Emails a report you select (created on the Report Designer tab) on a scheduled basis.
- Scripting Task Runs a script saved on the Saved Tasks tab on a scheduled basis.
- Support Emails debugging data on a scheduled basis that provides information to Extreme Networks Support in the event of an issue with your network. Only select this option if instructed to do so by Extreme Networks Support.
- Site Runs a device discover for a site (created on the Site tab) on a scheduled basis.
- Workflow Task Runs a workflow saved on the Saved Tasks tab on a scheduled basis.
- 6. Select the report, saved task, support task, or site you want to schedule in the **Report Name**, **Saved Task Name**, **Support Task Name**, or **Site to Discover** drop-down menu, respectively. Depending on what you select, you may need to make other selections such as specifying the source engine or controller.
- 7. Edit the task name and description, if desired.
- 8. Select or deselect the **Enabled** checkbox to enable or disable the task, respectively. A disabled task is not performed.

- 9. Select whether you want the task to occur on an hourly, daily, weekly, or monthly basis.
  - Hourly specify the minute each hour you want the task performed.
  - Daily specify the time each day you want the task performed.
  - Weekly specify the day or days of the week and the time you want the task performed.
  - Monthly specify the day of the month and the time you want the task performed.
- 10. Specify a start and end date and time for the task, if desired.
- 11. Enter an email address or list of email addresses (separated by semicolons) to which generated PDF reports are sent in the **To** field, if desired.
- 12. Select a list of email addresses to which PDF reports are sent in the **Email List** field, if desired.

Click the Edit button to create a new email list or edit an existing email list.

- 13. Enter the subject line and body text for the email, if desired.
- 14. Click Save.

The task appears in the Scheduled Tasks table.

Additionally, use the toolbar buttons to edit, copy, or delete the task. The **Refresh** button updates the Scheduled Tasks table to display any recent changes. Clicking the **Disable** button causes a task not to run without deleting it from the Scheduled Tasks table.

Click the **Run** button to run the scheduled task immediately, if desired.

Click the **SMTP** button to open the SMTP Email Server window to edit your outgoing email options.

#### **Related Information**

For information on related topics:

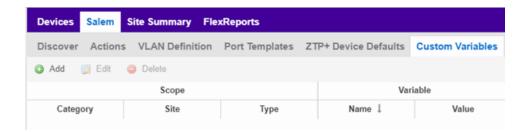
- Tasks
- SMTP Email Options

# **How to Create a Variable**

Use the **Custom Variables** tab on the **Sites** tab to configure variables. Variables you create serve as a placeholder for a specific value. Use variables you create in a configuration template, script or workflow, in a CLI command, or in a third-party application via the Northbound Interface.

#### To create a variable:

- 1. Access the **Network** > **Devices** tab.
- 2. Use the left-panel drop-down menu and select Sites.
- 3. Select the site in which you are adding the variable.
- 4. Select the tab displaying the site name in the right-panel.
- 5. Select the **Custom Variables** tab.



- 6. Click Add to add a new row to the table.
- 7. Select a Category, Site, and Type in the Scope section of the table.
- 8. Enter a Name, select a Type, and enter a Value in the Variable section of the table.
- 9. Click **Update** to save the new variable to the table.
- 10. Click **Save** to save the new variable to the site.

#### **Related Information**

For information on related topics:

- Sites
- Scripts

- Workflows
- Northbound Interface

# **How to Create Scripts**

This chapter describes the scripting functionality built into Extreme Management Center and describes how to use Extreme Management Center to create scripts.

# **Extreme Management Center Scripts Overview**

Extreme Management Center scripts are files containing CLI commands, control structures, and data manipulation functions. Extreme Management Center scripts can be executed on one or more devices or ports: simultaneously on multiple devices or ports, or on one device or port at a time.

Extreme Management Center allows you to create Extreme Management Center tasks, which run a script on specified devices or ports at specified times, either on a one-time or recurring basis. Tasks execute the script according to a schedule you configure.

Extreme Management Center scripts are similar to ExtremeXOS scripts in that they are collections of ExtremeXOS CLI commands and control structures. Extreme Management Center scripts add some additional commands specific to Extreme Management Center.

In general, Extreme Management Center scripts support syntax and constructs from the following sources:

- ExtremeXOS CLI commands ExtremeXOS CLI commands in an Extreme
  Management Center script are sent to the device or port and the response can be
  used by the script. Abbreviated ExtremeXOS commands do not work unless you
  prefix the shortened command with CLI.
  - For example, to abbreviate show vlan, type CLI sh vlan.
- ExtremeXOS CLI scripts Control structures such as IF..ELSE and DO..WHILE can be used in Extreme Management Center scripts. See "CLI Scripting" in the *ExtremeXOS User Guide* for more information on ExtremeXOS script functionality and syntax.

- Python scripting language Create scripts using the python programming language.
- TCL scripting language version 8.1 For general information about the TCL scripting language, see www.tcl.tk.

Syntax and constructs from these sources work seamlessly within Extreme Management Center scripts. For example, the response from a switch to an ExtremeXOS CLI command issued from a script can be processed using TCL functions.

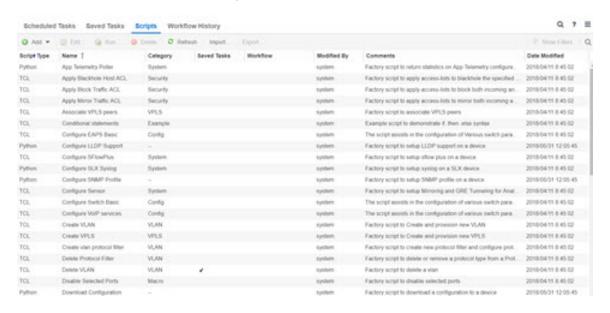
### Bundled Extreme Management Center Scripts

Extreme Management Center includes a number of sample scripts you can use as templates for your own Extreme Management Center scripts. These scripts perform such tasks as enable/disable ports, apply ACLs, restart engines, and configure VLANs.

The sample scripts included with Extreme Management Center are available to users with an Administrator role. The XML source files for the scripts are located at <install directory>\appdata\scripting\bundled scripts.

# The Extreme Management Center Script Interface

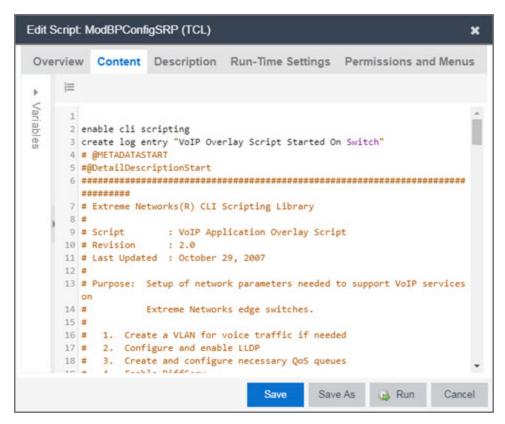
To display the scripts configured in Extreme Management Center, select the **Tasks** tab, then click the **Scripts** tab.



The **Scripts** tab contains the following information:

- Script Type The language in which the script is written.
- Category The script category, if configured.
- Saved Tasks Indicates whether the script is configured as a saved task and is available on the Saved Tasks tab.
- Name The name of the script. The script Name is defined when adding the script and can not be edited.
- Workflow Indicates if the script is included in a workflow.
- Comments Comments or a description of the script.
- Modified By The name of the last user to modify the script.
- Date Modified The date the script was last modified.

Double-click a script or select a script and click the **Edit** button to open the **Edit Script** window.



The Extreme Management Center **Edit Script** window allows you to add content to a script, set values for parameters, specify run-time settings, and specify the Extreme Management Center users with permission to run the script.

Depending on the type of script you are editing, the following tabs may appear in the Extreme Management Center **Script Editor** window:

- Overview Displays fields to enter script parameters. The contents of this tab are derived from the metadata specified in the script.
- Content Displays the script in a text editor window, where you can modify it directly.
- **Description** Contains descriptive information about the script. The script description is specified in the metadata section of the script.
- Run-Time Settings Specifies script settings applied when the script is run.
- Permissions and Menus Specifies Extreme Management Center user roles with the ability to run the script, and whether or not, and where, the option to run the script appears in the Extreme Management Center interface, such as on a menu or in a shortcut menu.
- Network OS Allows you to select the Network Operating Systems that support the script. The script is available on a device's Tasks submenu when the device's Network OS matches one of the Network Operating Systems defined for the script.

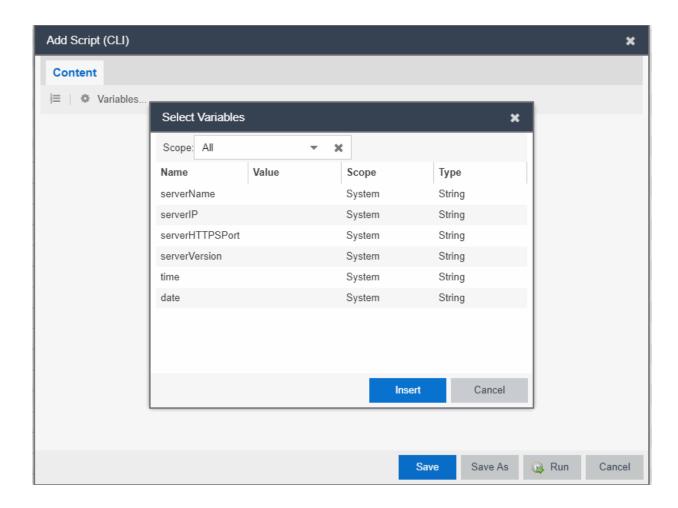
# Managing Extreme Management Center Scripts

With scripting, you can:

- Create an Extreme Management Center Script
- Specify Run-Time Settings for a Script
- Specify Permissions and Run Locations for Scripts
- Run a Script
- View Script Results
- Edit a Script
- Delete a Script
- Import Scripts into Extreme Management Center
- Export a Script
- Save Script as a Task

### Create an Extreme Management Center Script

- 1. Click **Scripts** on the **Tasks** tab.
- 2. Click the Add button.
- 3. Select the type of script you are creating:
  - TCL A Tool Command Language script. Proceed to step 5.
  - Python A Python script. Proceed to step 5.
  - **JSON-RPC-Python** Machine to Machine Interface (used to send a Python script to an ExtremeXOS device). Proceed to <u>step 5</u>.
  - **JSON-RPC-CLI** Machine to Machine Interface (used to send CLI commands to an ExtremeXOS device). Proceed to step 5.
  - CLI A CLI command script. Proceed to step 4.
- 4. When selecting CLI from the Add drop-down menu, the Add Script window opens, where you can enter the CLI commands for the script. Click Variables to open the Select Variables window, from which you can select variables you define on the Custom Variables tab.



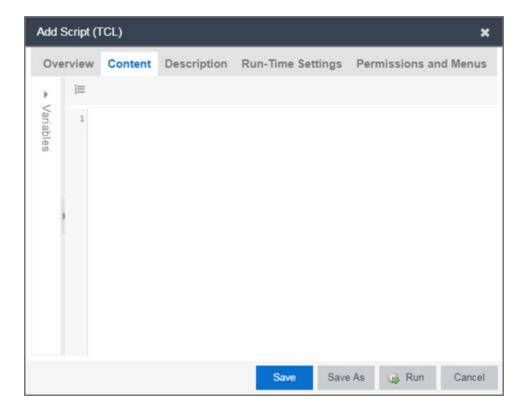
Use the **Scope** drop-down menu to select either **All**, **Custom**, or **System** from the drop-down menu, depending on how you configured the variable you are inserting. Click **Insert** to add the variable to your script.

Click **Save** to save the CLI script on the **Scripts** tab or click **Save As** to save the script to the Extreme Management Center server.

Click Run to run the CLI script immediately.

- 5. When selecting the TCL, Python, JSON-RPC-Python, and JSON-RPC-CLI script types, the Add Script window also opens, but contains the following tabs:
  - Overview Use to enter script parameters. The contents of this tab are derived from the metadata specified in the script.
  - Content Use to modify the script directly in a text editor window.

- **Description** Add descriptive information about the script. The script description is specified in the metadata section of the script.
- Run-Time Settings Specify script settings applied when the script is run.
- Permissions and Menus Specify Extreme Management Center user roles with the ability to run the script, and whether or not, and where, the option to run the script appears in the Extreme Management Center interface, such as on a menu or in a shortcut menu.



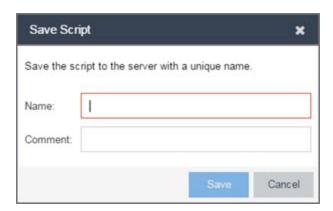
- 6. Type the metadata tags #@DetailDescriptionStart and #@DetailDescriptionEnd between the tags #@MetaDataStart and #@MetaDataEnd, and then type a detailed description between these detailed description tags. This description appears on the **Description** tab.
- 7. Place variable definition statements in the metadata section (between #@MetaDataStart and #@MetaDataEnd tags).
  - Select a variable by expanding the Variables menu on the left of the **Content** tab. A list of system variables appears under Variables. To add a variable to the script, double-click the variable.
- 8. Enter <u>script commands</u> after the metadata section of the script.

The following are examples of types of script commands supported in Extreme Management Center:

- ExtremeXOS 12.1 and later CLI scripting commands
- TCL commands
- Constructs
- 9. Click the Run-Time Settings tab to specify run-time settings.
- 10. Click the **Permissions And Menus** tab to specify which Extreme Management Center user roles have permission to run the script, and whether or not, and where, the script appears in the menu or in a shortcut menu.
- 11. Click the **Network OS** tab to select the select the Network Operating Systems that support the script.

**NOTE:** Select **Unknown** when creating scripts or workflows that include devices before their Network OS has been determined (e.g. onboarding new devices).

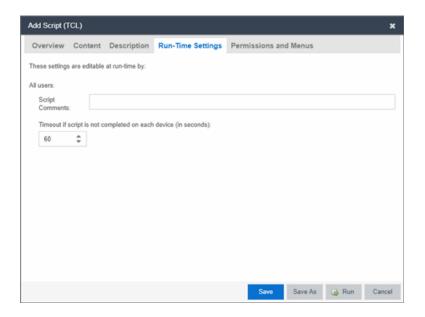
12. Click **Save**. The **Save Script** window appears.



- 13. Type a name for the script file in the **Name** field and a comment about the script in the **Comment** field, if necessary.
- 14. Click Save.
- 15. Click **Run** to run the script now or **Cancel** to run the script at a later time.

# Specify Run-Time Settings for a Script

To specify the run-time settings for a script, click the Run-Time Settings tab.



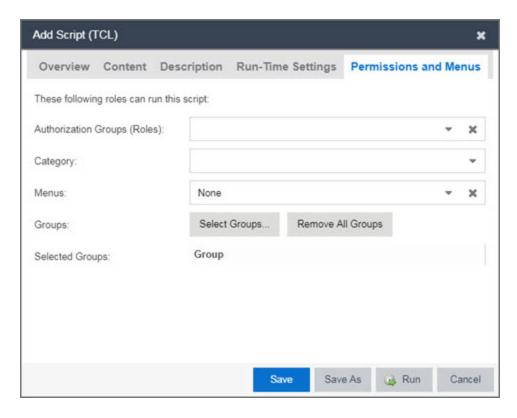
Use this tab to specify the following settings:

- Script Comments Use this field to enter comments or a description of the script.
- Timeout if script is not completed on each device (in seconds) Select the maximum length of time the script runs on each device or port (in seconds) before the process ends. This timeout value applies to each device or port independently.

# Specify Permissions and Run Locations for Scripts

Specify which Extreme Management Center user roles have permission to run the script, and whether or not, and where, the script appears in the menu or in a shortcut menu.

Click the **Permissions and Menus** tab to set permissions and menu locations for the script.



#### **Authorization Group (Roles)**

Select the Authorization Group credentials required to execute the script from the drop-down menu.

#### Category

Select the **Category** group from the drop-down menu, which defines the Tasks submenu in which the script is grouped throughout Extreme Management Center.

#### Menus

Select the Tasks submenus in Extreme Management Center in which you want the script to display from the drop-down menu. Select **Multi-Device** for User Device Group scripts.

#### Groups

Click the **Select Groups** to select the device groups on which the script displays.

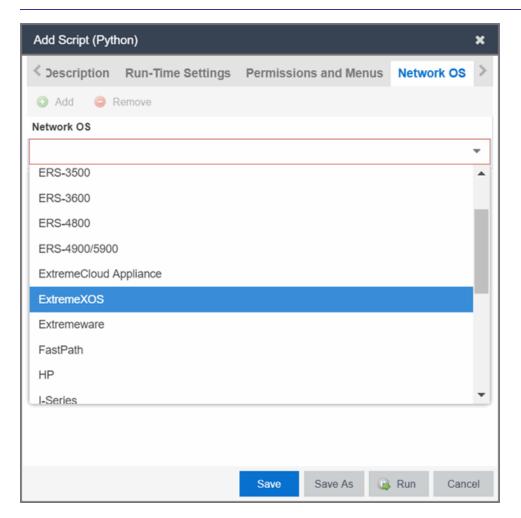
#### **Selected Groups**

Displays the Groups in which the script is included.

# Specify Network Operating System

Click the **Network OS** tab to select the Network Operating Systems that support the script.

**NOTE:** Select **Unknown** when creating scripts or workflows that include devices before their Network OS has been determined (e.g. onboarding new devices).



# Run a Script

#### From the **Network** tab

**NOTE:** The **Run-Time Settings** tab is unavailable for scripts run via the **Network** tab. To save a script as a saved task or configure a timeout when running the script, run the script via the <u>Tasks tab</u>.

- 1. Right-click the device in the Devices table or in the Device Groups left-hand panel on the **Devices** tab.
- 2. Select a script in the Tasks menu. The Run Script window opens.

- 3. On the **Device Selection** tab, select the device or devices against which you want to run the script. Use the arrows to add/remove devices and to control the order of the selected devices.
- 4. Click Next.
- 5. On the **Overview** tab of the **Device Settings** tab, set the configuration properties for the script. The options available on this tab vary depending on the script selected. If desired, click the **Description** tab to view the description defined for the script.
- 6. Click Next.

The Verify Run Script tab opens.

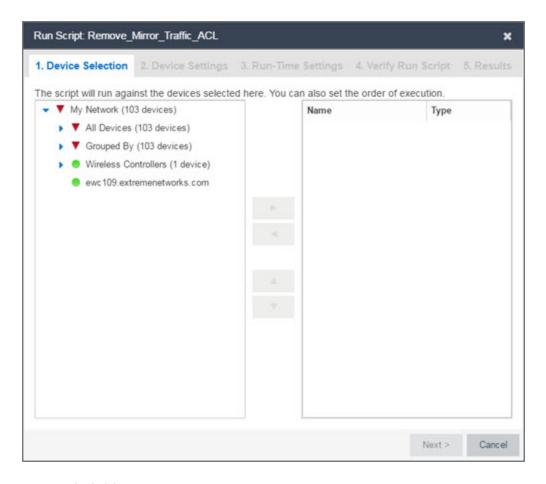
- 7. Verify your script selections, and then click Run.
- 8. On the **Results** tab, you see the results of the script including any errors.
- 9. Click Close.

#### From the Tasks tab

- 1. Click Scripts.
- 2. On the **Scripts** tab, find the script in the list. If needed, filter the list by typing search terms in the **Search** field.
- 3. Select the script by clicking its row and then click **Run**. The Run Script window opens.

**NOTE:** Only select one script. The **Run** button is unavailable if two or more scripts are selected.

4. On the **Device Selection** tab, shown below, select the device or devices against which you want to run the script. Use the arrows to add/remove devices and to control the order of the selected devices.



- 5. Click Next.
- 6. On the **Overview** tab of the **Device Settings** tab, set the configuration properties for the script. The options available on this tab vary depending on the script selected. If desired, click the **Description** tab to view the description defined for the script.
- 7. Click Next.
- 8. On the Run-Time Settings tab, configure the run-time settings for the script.
  - Timeout if script is not completed on each device (in seconds) Use to set a
    maximum amount of time for the script to run on each device (in seconds).
    This timeout value applies to each device independently.
  - Run now, don't save as task Select to run the script immediately without saving the script as a task.
  - Save as a task and run now Select to run the script immediately and save it
     as a task on the Saved Tasks tab. Type a name for the task in the Task Name
     field.

- Save as a task. I'll run later Select to <u>save the script</u> as a task you can run later. Type a name for the task in the **Task Name** field. The task appears on the **Saved Tasks** tab.
- 9. Click **Next**. On the **Verify Run Script** tab, verify your script selections, and then click **Run**.
- 10. On the **Results** tab, you see the results of the script including any errors.
- 11. Click Close.

### View Script Results

Once a script is run, results are stored in the <install directory>/appdata/scripting/tmp folder. The folder in which script results are stored cannot be configured.

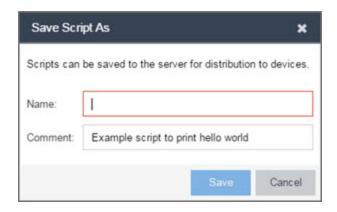
An event is stored in the console.log file in the <install directory>/appdata/logs folder each time a script is executed. The event in the log contains the location of the audit file. These audit logs reside in the tmp directory and remain for two weeks (per user), or until the next server restart, whichever comes first. The number of audit files written to the folder is limited to 1,000 files. Once the number of files exceeds 1,000, the oldest 100 are deleted.

### Edit a Script

#### To edit a script:

- 1. In the **Tasks** tab, click **Scripts**.
- 2. In the scripts table, select the script you want to edit.
- 3. Click the **Edit** button. The script opens in the Edit Script window, where you can edit the script.
- 4. Save the script:
  - a. Click the **Save** button to save your changes to the script.
  - b. Click **Save As** to save a copy of this script with a new name.

The Save Script As window appears.



- i. Type a name for the script file in the **Name** field and a comment about the script in the **Comment** field, if necessary.
- ii. Click Save.

The script is saved.

### Delete a Script

To delete a script:

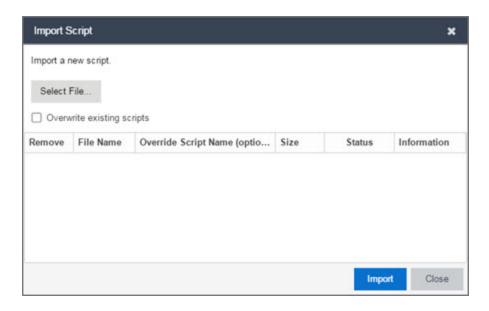
- 1. In the Tasks tab, click Scripts.
- 2. In the scripts table, select one or more scripts you want to delete.
- 3. Click the **Delete** button.
- 4. Click **Yes** to confirm the script deletion.

### Import Scripts into Extreme Management Center

Import XML-formatted scripts into Extreme Management Center.

To import a script:

- 1. In the Tasks tab, click Scripts.
- 2. Click the **Import** button.



- 3. Click **Select File** to navigate to the location of the script. The script appears in the grid.
- 4. Enter a new Script Name in the **Override Script Name (optional)** field if you want to change the name of the script.
- 5. Select the **Overwrite existing scripts** checkbox, if necessary.
  - When Overwrite existing scripts is not selected and the script name displayed
    in the File Name field (if you did not use the Override Script Name (optional)
    field) or the Override Script Name (optional) field matches the name of a script
    in Extreme Management Center, the new script is not imported.
  - When Overwrite existing scripts is selected and the script name displayed in
    the File Name field (if you did not use the Override Script Name (optional)
    field) or the Override Script Name (optional) field matches the name of a script
    in Extreme Management Center, the new script is imported and overwrites the
    existing script.
- 6. Click Import.
- 7. Verify the script is imported and click **Close**.

NOTE: Exported EPICenter 6.0 telnet macros cannot be imported as XML scripts.

# Export a Script

To export a script:

- 1. From the **Tasks** tab, select a script.
- 2. Click the Export button.

The script is exported in XML format to your browser download directory.

### Save Script as a Task

When you run a script, you can save it as a task that appears in the **Saved Tasks** tab. This saves your device selections and run-time settings, and then allows you to manually run the script task at a later time or schedule it to run in the future either once, or on a regular basis.

To save a script as a saved task:

- 1. Select a script.
- 2. Run the script and designate it as a task by selecting either Save as a task and run now or Save as task. I'll run later on the Run-Time Settings tab.
- 3. Enter a new name for the task in the **Task Name** field.

Extreme Management Center saves the script to the Saved Tasks tab.

# **Extreme Management Center Script Reference**

This section contains reference information for Extreme Management Center scripts. It contains the following topics:

- Metadata Tags
- Extreme Management Center-Specific Python Scripting Constructs
- Extreme Management Center-Specific TCL Scripting Constructs
- TCL Support in Extreme Management Center Scripts
- Entering Special Characters
- Line Continuation Character
- Case Sensitivity in Extreme Management Center Scripts
- Reserved Words in Extreme Management Center Scripts
- ExtremeXOS CLI Scripting Commands Supported in Extreme Management Center Scripts
- Extreme Management Center-Specific System Variables

An Extreme Management Center script may contain a metadata section, which can serve as a usability aid in the script interface. The metadata section, if present, is the first section of an Extreme Management Center script, followed by the script logic section, which contains the CLI commands and control structures in the script. The metadata section is delimited between #@MetaDataStart and #@MetaDataEnd tags. A metadata section is optional in an Extreme Management Center script.

Use metadata tags to specify the description of the script, as well as parameters that the script user can input. The information specified by the metadata tags appears in the **Overview** tab for the script.

### Extreme Management Center-Specific Python Scripting Constructs

#### Specifying the Wait Time Between Commands

After the script executes a command, the time.sleep command causes the script to wait a specified number of seconds before executing the next statement.

#### Syntax

```
time.sleep(10)
```

#### Example

```
# sleep for 10 seconds after executing a command
time.sleep(10)
```

# Metadata Tags

#### #@MetaDataStart and #@MetaDataEnd

Indicates the beginning and end of the metadata section of the script. In order for description information and variable input fields to appear in the **Overview** tab for a script, the corresponding metadata tags must appear in the metadata section.

### Example

```
#@MetaDataStart
#@SectionStart (description = "Protocol Configuration
Section") Set var protocolSelection eaps
#@SectionEnd
```

#@SectionStart (description = "vlan tag section") Set var vlanTag 100

#@MetaDataEnd

#### #@ScriptDescription

Specifies a one-line description of the script. The description specified with this tag cannot contain a newline character.

#### Example

#@ScriptDescription "This is a VLAN configuration script."

#### #@DetailDescriptionStart and #@DetailDescriptionEnd

Specifies the beginning and end of the detailed description of the script. The detailed description can be multiple lines or multiple paragraphs. The detailed description is shown in the **Script View** tab in the script editor window.

#### Example

#@DetailDescriptionStart

#This script performs configuration upload from Extreme Management Center to the switch.

#The script only supports tftp.

#This script does not support third party devices.

#@DetailDescriptionEnd

#### #@SectionStart and #@SectionEnd

Specifies the beginning and end of a section within the metadata part of a script. You do not need to end with a #@MetaDataEnd tag, then the #@SectionEnd tag if this is the last section of the metadata. Once a section starts with the #@SectionStart tag, the previous section automatically ends.

#### Example

```
#@SectionStart (description = "Protocol Configuration Section") Set var protocolSelection eaps
```

#@SectionEnd

#### #@VariableFieldLabel

Defines user-input variables for the script. For each variable defined with the #@VariableFieldLabel tag, you specify the variable's description, scope, type, and whether it is required.

#### Description

Label that appears as the prompt for this parameter in the Overview tab.

#### Scope

Whether the parameter is global (uses the same value for all devices) or device-specific. Valid values: global, device. Default value is global.

#### Type

Parameter data type. This determines how the parameter input field is shown in the **Overview** tab. Valid value: String (the parameter input field on the **Overview** tab displays as a drop-down menu if **validValues** are listed or as a text field if **validValues** are not listed).

#### readonly

Whether the parameter is read-only and cannot be modified by the user. Valid values: Yes, No. Default value is No.

#### validValues

Lists all possible values for a parameter. Separate each value using a comma and put into a square bracket.

#### Required

Indicates whether specifying the parameter is required to run the script. Valid values: Yes, No.

#### Example

```
#@VariableFieldLabel (description = "Partition:", scope =
custom,

#required = yes, validValue = [Primary, Secondary],
readOnly=false)
set var partition ""
```

# Extreme Management Center-Specific TCL Scripting Constructs

This section describes the TCL scripting constructs specific to Extreme Management Center:

- Specifying the Wait Time Between Commands
- Printing System Variables
- Configuring a Carriage Return Prompt Response
- Synchronizing the Device with Extreme Management Center
- Saving the Configuration on the Device Automatically
- Printing a String to the Output File

#### Specifying the Wait Time Between Commands

After the script executes a command, the sleep command causes the script to wait a specified number of seconds before executing the next statement.

```
Syntax
```

sleep 5

#### Example

```
# sleep for 5 seconds after executing a command
sleep 5
```

#### **Printing System Variables**

The printSystemVariables command prints the current values of the system variables. Specifically, values for the following variables are printed:

- deviceIP
- deviceName
- serverName
- deviceSoftwareVer
- serverIP
- serverPort
- date
- time
- abort\_on\_error
- CLI.OUT

#### Syntax

printSystemVariables

#### Example

```
# Display values for system variables
printSystemVariables
```

#### Configuring a Carriage Return Prompt Response

A special string within the script, <cr>>, indicates a carriage return in response to a prompt for a command.

Syntax

<cr>

#### Example

```
# cancel download
download image 10.22.22.22 t.txt <cr>
```

#### Synchronizing the Device with Extreme Management Center

The PerformSync command manually initiates a synchronization for specified Extreme Management Center feature areas and scope.

#### Syntax

```
PerformSync [-device <ALL | deviceIp>] [-scope <EAPSDomain |
VPLS> ]
```

If -device is not specified, the current device (indicated by the \$deviceIP system variable) is assumed.

The PerformSync command is executed in an asynchronous manner so when the command is executed, Extreme Management Center moves on to the next command in the script without waiting for the PerformSync command to complete.

#### Examples

PerformSync -scope VPLS

#### Printing a String to the Output File

#### Example

```
# Write Device IP address to file
ECHO "device ip is $deviceIP"
```

**NOTE:** The TCL puts and ECHO commands have the same function. However, the ECHO command is not case-sensitive (unless <u>referenced</u> inside another command), while the puts command is case-sensitive.

### TCL Support in Extreme Management Center Scripts

The following TCL commands are supported in Extreme Management Center scripts:

after	concat	flush	info	Irange	puts	set	unset
append	continue	for	interp	Ireplace	read	split	update
array	global	foreach	join	Isearch	regexp	string	uplevel
binary	eof	format	lappend	Isort	regsub	subst	upvar
break	error	gets	lindex	namespace	rename	switch	variable
catch	eval	history	linsert	open	return	tell	vwait
clock	expr	if	list	package	scan	time	while
close	fblocked	incr	llength	proc	seek	trace	

See <u>www.tcl.tk/man/tcl8.2.3/TclCmd/contents.htm</u> for syntax descriptions and usage information for these TCL commands.

# **Entering Special Characters**

In an Extreme Management Center script, use the backslash character ( $\setminus$ ) as the escape character if you need to enter special characters, for example:

- quotation marks ("")
- colon(:)
- dollar sign (\$).

#### Example

```
set var value 100
set var dollar \$value
```

show var dollar >>> \$value

**NOTE:** Do not place the backslash character at the end of a line in an Extreme Management Center script.

#### Line Continuation Character

The line continuation character is not supported in Extreme Management Center scripts. Place each command statement on a single line.

### Case Sensitivity in Extreme Management Center Scripts

The commands and constructs in an Extreme Management Center script are not case-sensitive. However, if a command is referenced inside another command, the inner command is case-sensitive. In this instance, the inner command case matches how it appears in the Extreme Management Center documentation.

#### Example (Usage of the Extreme Management Center command ECHO)

```
echo hi (valid)
echo [echo hi] (error)
echo [ECHO hi] (valid)
```

# Reserved Words in Extreme Management Center Scripts

The following words are reserved by Extreme Management Center and cannot be used as variable names in a script:

- Names of system variables (see <u>Extreme Management Center-Specific System Variables</u>)
- Names of Extreme Management Center command extensions (see <u>Extreme</u> Management Center-Specific Scripting Constructs)
- Names of ExtremeXOS CLI commands
- Names of TCL functions

Also, do not use a period (.) within a variable name, use an underscore ( \_ ).

# ExtremeXOS CLI Scripting Commands Supported in Extreme Management Center Scripts

Extreme Management Center scripts support the CLI commands in this section.

- \$VAREXISTS
- \$TCL
- \$UPPERCASE
- show var
- <u>delete var</u>
- configure cli mode scripting abort-on-error

#### **\$VAREXISTS**

- Checks if a given variable is initialized.
- Switch Compatibility Devices running ExtremeXOS 12.1 and higher support this command.
- $\bullet$  Example if (\$VAREXISTS(foo)) then show var foo endif

#### \$TCL

- Evaluates a given TCL command. The following constructs support the \$TCL command:
  - set var if
  - while
- See <u>TCL Support in Extreme Management Center Scripts</u> for a list of supported TCL commands.
- Switch Compatibility Devices running ExtremeXOS 11.6 and higher support this command.
- Example set var foo TCL(expr 3+4) if TCL(expr 2+2) == 4 then

#### **\$UPPERCASE**

- Converts a given string to upper case.
- The following constructs support the \$UPPERCASE command:
  - set var
  - if
  - while
- Switch Compatibility Devices running ExtremeXOS 11.6 and higher support this command.

**NOTE:** The \$UPPERCASE command is deprecated in ExtremeXOS 12.1 CLI scripting. Use the \$TCL (string toupper <string>) command instead. Example: set var foo \$TCL ("foo").

#### show var

- Prints the current value of a specified variable.
- Switch Compatibility Devices running ExtremeXOS 11.6 and higher support this command.
- Example show var foo

#### delete var

- Deletes a given variable. Only local variables can be deleted; system variables cannot be deleted.
- Switch Compatibility Devices running ExtremeXOS 11.6 and higher support this command.
- Example set var foo bar delete var foo if (\$VAREXISTS (foo)) then ECHO "this should NOT be printed" else ECHO "Variable deleted." endif

#### configure cli mode scripting abort-on-error

- Configures the script to halt when an error occurs. If there is a syntax error in the script constructs (set var / if ..then / do..while ), execution stops even if the abort\_ on error flag is not configured.
- Switch Compatibility Devices running ExtremeXOS 11.6 and higher support this command.
- Example enable cli scripting \\$UPPERCASE uppercase # should not print show var abort on error

## Extreme Management Center-Specific System Variables

The following system variables can be set in Extreme Management Center scripts:

#### \$abort\_on\_error

Whether the script terminates if a CLI error occurs: 1 aborts on error; 0 continues on error.

#### \$CLI.OUT

The output of the last CLI command.

#### \$CLI.SESSION\_TYPE

The type of session for the connection to the device, either Telnet or SSH.

**NOTE:** Variables with TCL special characters must be enclosed in braces. For example, when using the system variables \$CLI.SESSION\_TYPE and \$CLI.OUT in a script, they must be entered as \${CLI.SESSION\_TYPE} and \${CLI.OUT}, respectively.

#### \$date

The current date on the Extreme Management Center server.

#### \$deviceIP

The IP address of the selected device.

#### \$deviceLogin

The name of the login user for the selected device.

#### \$deviceName

The DNS name of the selected device.

#### \$deviceSoftwareVer

The version of ExtremeXOS running on the selected device.

#### \$deviceType

The product type of the selected device.

#### \$netsightUser

The name of the Extreme Management Center user running the script.

#### \$isExos

Indicates whether the device is an ExtremeXOS device. Possible values are True or False.

#### \$port

Selected port numbers, represented as a string. If the script is not associated with a port, this system variable is not supported.

#### \$serverIP

The IP address of the Extreme Management Center server.

#### \$serverName

The host name of the Extreme Management Center server.

#### \$serverPort

The port number used by the Extreme Management Center web server; for example, 8080.

#### \$STATUS

The execution status of the previously executed ExtremeXOS command: **0** if the command executed successfully; non-zero otherwise.

#### \$time

The current time on the Extreme Management Center server.

#### \$vendor

Vendor name of the device; for example, Extreme.

#### **Related Information**

For information on related topics:

- Scripts
- Workflows
- Saved Tasks
- Scheduled Tasks

## **FlexViews**

FlexViews provide a convenient way for Operations people to view device data. These views are accessible from Extreme Management Center Devices and do not require the installation of any software (including Extreme Management Center) other than the browser itself.

You can also add your own custom FlexViews in Extreme Management Center.

Configure the options on the **Administration** > **Options** > <u>FlexView tab</u> to determine the behavior of FlexViews in Extreme Management Center.

To launch a FlexView, you must be a member of an authorization group that is assigned the OneView > FlexView > OneView FlexView Read Access capability. To launch and edit a FlexView, you must be a member of an authorization group that is assigned the OneView > FlexView > OneView FlexView Read/Write Access capability.

This Help topic provides information on the following topics:

- Browser Requirements
- Launching FlexViews
- Using FlexViews
  - Setting the Auto Refresh Interval
  - Editing Writable Values
  - Exporting Table Data

## **Browser Requirements**

The following web browsers are supported:

- Microsoft Edge and Internet Explorer version 11
- Mozilla Firefox 34 and later
- Google Chrome 33.0 and later

Enable JavaScript in your browser for the views to function. To avoid impaired functionality, enable cookies for your browser. This includes (but is not limited

to) the ability to persist table configurations such as filters, sorting, and column selections.

## Launching FlexViews

Use the following steps to launch and open a FlexView from the **Network** tab.

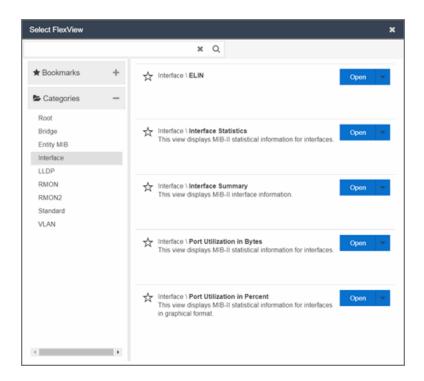
- 1. Launch Extreme Management Center and click on Network > Devices.
- 2. Select one or more devices in the **Devices** tab left panel or from within the Devices list.

When you select multiple devices, a FlexView may take additional time to populate **NOTE:** with data, depending on the number of rows displayed in the particular view. Because of this, we recommend that, for interface-based FlexViews, you select five devices or fewer.

3. Click the **Menu** icon (**■**) and select **View** > **FlexView** from the menu.

The **Select FlexView** window opens.

**NOTE:** The location and availability of FlexViews in the **Select FlexView** window changes depending on the configuration of the options on the **Administration > Options > FlexView** tab.



- 4. Select a FlexView in one of the following ways:
  - Expand the Bookmarks folder in the left panel to view the FlexViews that are bookmarked.
  - Expand the Categories folder in the left panel. Select a **Category** from the left panel, depending on the type of FlexView you want to open.

**NOTE:** Extreme Management Center saves user-created Custom FlexViews in the My FlexViews Category.

5. Locate a FlexView in the right panel.

**NOTE:** Click the **Star** icon next to a FlexView in the right panel and select the device types for which it is applicable to save it in the <u>Bookmarks folder</u> in the left panel of the **Select FlexViews** window. This allows you to quickly find frequently used FlexViews.

6. Click the **Open** drop-down menu and select whether you want to open the FlexView in a new tab or window.

The FlexView opens in a new tab or window, depending on what you select.

## **Using FlexViews**

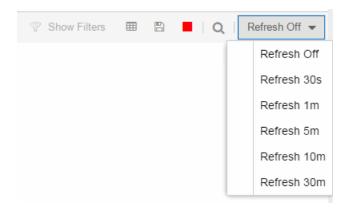
FlexViews let you manipulate the table data in several ways to customize the view for your own needs:

- Click on the column headings to sort column data in ascending or descending order.
- Hide or display different columns by clicking on a column heading drop-down arrow and selecting the column options from the menu.
- Rearrange columns by dragging a column heading to the desired position.
- Use the **Search** field to filter on and search for specific FlexView data.
- Set a Refresh Interval, which automatically refreshes the data at the specified interval.
- Edit the values in FlexView table columns containing a writable MIB object.

**NOTE:** Row creation and data exports are not currently supported in FlexViews.

## Setting the Refresh Interval

Use the Refresh drop-down menu to specify an interval (in seconds) at which the FlexView data is automatically refreshed. To stop auto refresh, select the **Refresh Off** option.

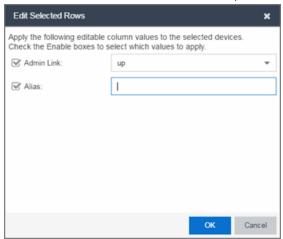


## Editing Writable Values

You can change the value in FlexView table columns that contain a writable MIB object.

1. Select one or more rows in the FlexView that contain columns with writable MIB objects, right-click and select **Edit Selected Rows**.

The Edit Selected Rows window opens.



2. Select the writable objects you are changing and enter the appropriate values as needed.

**NOTE:** Adding an alias to a port configures both Extreme Management Center and the CLI of the switch to display the character string.

3. Click **OK** to enter your changes into the selected rows. The new values are written directly to the device.

## Bookmarking FlexViews

You can save frequently used FlexViews for each device type in the Bookmarks folder of the **Select FlexView** window. Bookmarks are shared among all Extreme Management Center users and provide your organization with the ability to select a FlexView without searching.

To add a FlexView to the Bookmarks folder, select the **Category** from the left panel and click the **Star** icon next to the appropriate FlexView in the right panel. Select the device types for which the FlexView is applicable and click **Save**. The FlexView is accessible from the Bookmarks folder when you access the Select FlexView window for a device that matches the device type configured for the FlexView.

## Exporting Table Data

There are two methods of exporting the data in the table:

#### **Export to CSV**

Click to export all of the data in the table to a .CSV file. The exported data displays with any sorting, filtering, and searching applied.

#### **Export Selected to CSV**

Click to export the data in the currently selected row in the table to a .CSV file.

#### **Related Information**

For information on related topics:

- Adding Custom FlexViews and MIBs
- Network

# **VLAN Concepts**

The following concepts will assist you in configuring VLAN and port template definitions in Extreme Management Center.

#### Information on:

- Egress Rules (Transmitting Frames)
  - Dynamic Egress
    - GVRP
    - GARP Timers
- Enforcing
- Frame Types
- IGMP
  - Interface Robustness (Robustness Variable)
  - Last Member Query Interval
  - Query Interval
  - Query Response
- Ingress Filtering
- Priority Classification
  - Weighted Priority
- Verifying
- VLAN Identification
  - Port VLAN ID (PVID)
  - VLAN ID (VID)
- VLAN Model
- VLAN Learning

## **Egress Rules (Transmitting Frames)**

A device determines which frames can be transmitted out a port based on the Egress List of the VLAN associated with it. Each VLAN has an Egress List that specifies the ports out of which frames can be forwarded, and specifies whether the frames will be transmitted as tagged or untagged frames. You can add or remove ports to or from a VLAN's Egress List, thereby controlling which VLAN's frames can be forwarded out which ports.

When a frame is transmitted out a port, the device first checks the Egress List. If the port is listed on the Egress List of the VLAN associated with it, the frame is then transmitted according to the priority assigned to the frame. The frame is transmitted as tagged or untagged according to the specification in the Egress List. If the port is not on the Egress List, or if the port is not operational, the frame is discarded.

## **Dynamic Egress**

In Extreme Management Center, you can control whether or not Dynamic Egress is enabled for a VLAN in the VLAN Definitions table. When Dynamic Egress is enabled for a VLAN, any time a device tags a packet with that VLAN ID, the ingress port is automatically added to the VLAN's egress list, enabling the reply packet to be forwarded back to the source. This means that you do not need to add the ingress port to the VLAN's egress list manually. (See <a href="Example 1">Example 1</a>, below.)

Dynamic Egress affects only the egress lists for the source and destination ingress ports. In the Port Template Definitions view, you can enable <u>GVRP</u> (GARP VLAN Registration Protocol), which automatically adds the interswitch ingress ports to the egress lists of VLANs. (See <u>Example 2</u>, below.)

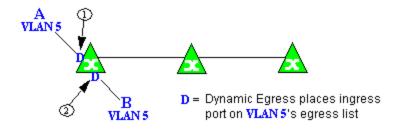
When you disable Dynamic Egress for a VLAN, the VLAN effectively becomes a discard VLAN. Since the destination port is not added to the egress list of the VLAN, the device discards the traffic. If you want a VLAN to act as a discard VLAN, disable Dynamic Egress for that VLAN. (See Example 3, below.)

If an endstation is talking to a "silent" endstation which does send responses, like a printer, you will need to add the silent endstation's ingress port to the VLAN's egress list manually with a tool like NetSight Device Manager, or local management. Dynamic Egress and GVRP take care of adding the other ingress ports to the VLAN's egress list. (See Example 4, below.)

**CAUTION:** If no packets are tagged with the applicable VLAN on a port within five minutes, Dynamic Egress list entries will time out. The result is that an endstation will appear "silent" if the VLAN has not been used within that time period. For example, if there is a "telnet" rule and two users (A & B) are on ports whose role includes a service containing the "telnet" rule, if User B has not utilized the "telnet" rule within the five minute time frame, User A will not be able to telnet to User B. For this reason, the best application of Dynamic Egress is for containing undirected traffic on "chatty" clients which utilize, for example, IPX, NetBIOS, AppleTalk, and/or broadcast/multicast protocols such as routing protocols.

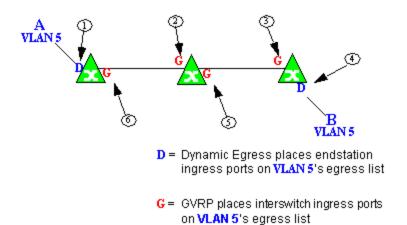
#### Example 1: Dynamic Egress Enabled

In this example, Dynamic Egress is enabled for VLAN 5. When source endstation A is tagged with VLAN 5, Dynamic Egress places A's ingress port (1) on VLAN 5's egress list. When destination endstation B's traffic is tagged with VLAN 5, Dynamic Egress places B's ingress port (2) on VLAN 5's egress list. The device can then forward traffic to both endstations.



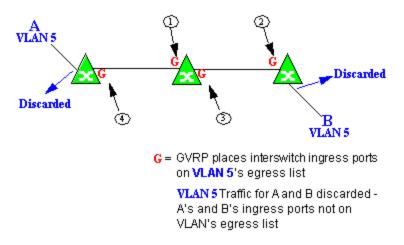
#### Example 2: Dynamic Egress + GVRP

In this example, Dynamic Egress is enabled for VLAN 5, and the destination endstation, B, is on a different device from the source endstation, A. When A is tagged with VLAN 5, Dynamic Egress places A's ingress port (1) on VLAN 5's egress list. GVRP then places interswitch ingress ports (2) and (3) on VLAN 5's egress list. When B's traffic is tagged with VLAN 5, Dynamic Egress places B's ingress port (4) on VLAN 5's egress list. GVRP then places interswitch ingress ports (5) and (6) on VLAN 5's egress list. The devices can then forward traffic to both endstations.



#### Example 3: Dynamic Egress Disabled

In this example, Dynamic Egress is disabled. When source endstation A is tagged with VLAN 5, A's ingress port is not placed on VLAN 5's egress list. GVRP places interswitch ingress ports (1) and (2) on VLAN 5's egress list. When B's traffic is tagged with VLAN 5, B's ingress port is not placed on VLAN5's egress list. GVRP places interswitch ingress ports (3) and (4) on VLAN 5's egress list. But VLAN 5 traffic for both A and B is discarded, because VLAN 5 is not aware of the ingress ports for A and B.



#### **Example 4: Silent Endstation**

In this example, Dynamic Egress is enabled for VLAN 5, but the destination endstation, B, is a "silent" endpoint, like a printer. Endstation B does not send responses, so the Administrator must place B's ingress port on VLAN 5's egress list manually (1). When A is tagged with VLAN 5, Dynamic Egress places A's

ingress port (2) on VLAN 5's egress list. GVRP then places interswitch ingress ports (3) and (4), then (5) and (6) on VLAN 5's egress list. Endstation A is then able to communicate with the printer.

#### **GVRP**

GVRP (GARP VLAN Registration Protocol) dynamically adds interswitch ingress ports to the egress lists of VLANs across a domain. You can enable and disable GVRP in the Port Template Definitions view.

**NOTE:** If you do not want GVRP enabled on your network, you can disable it, then manually configure the interswitch ports to do what GVRP does automatically, using MIB Tools or local management to set up your interswitch links as Q trunks. The trunk ports will be automatically added to the egress lists of all the VLANs at the time of trunk configuration.

#### **GARP Timers**

In the Port Template Definitions view, you can set GARP timers on the device to control the timing of dynamic VLAN membership updates to connected devices. The timer values must be identical on all connected devices in order for GVRP to operate successfully.

- **Join Time** Frequency of messages issued when a new port has been added to the VLAN. Possible values are 1 through 1488800 milliseconds.
- Leave Time Frequency of messages issued when a single port no longer belongs to the VLAN. This value must be at least three times greater than the Join Time. Possible values are 1 through 1488800 milliseconds.
- Leave All Time Frequency of messages issued when all ports no longer belong to the VLAN and the VLAN should be deleted. This value must be greater than the value for Leave Time. Possible values are 1 through 1488800 milliseconds.

## **Enforcing**

When working with VLANs in NetSight Console, you can write the definitions in the VLAN model to selected devices or ports by clicking the **Enforce** button on the Device or Advanced Port view of the right panel VLAN tab in Console's main window. You can also enforce changes to individual ports on the Basic Port view of the VLAN tab in Console's main window. A green exclamation point in a table indicates that the setting will be written to the device when you

<u>enforce</u>. Only those VLANs which have the Write VLAN to Devices box checked on the VLAN Properties tab are enforced. A <u>verification</u> is done automatically after the enforce is complete. A red **X** appears if the enforcing of a particular setting fails.

**NOTE:** On the X-Pedition router, enforcing will not overwrite the "System Static" VLAN (SYS\_L3\_Interface Name). However, you can update a VLAN model definition with the System Static VLAN definition from the router.

## **Frame Types**

Incoming frames are processed according to ingress rules which determine the VLAN membership and transmission priority of a frame received on a port by checking for the presence of a VLAN tag. A VLAN tag is a field within a frame that identifies the frame's VLAN membership and priority.

Frames can be tagged or untagged. A tagged frame is a frame that contains a VLAN tag. An untagged frame does not have a VLAN tag, but will be tagged when it is received on a port. A tagged frame may have already been processed by an 802.1Q switch or originated at an endpoint capable of inserting a VLAN tag into a frame. A VLAN tag may or may not contain a VLAN ID (VID), but it will always contain priority information. End systems are allowed to transmit frames with only a priority in the VLAN tag. When switches transmit a tagged frame, the VLAN tag will always include a VID along with the priority.

Tagged and untagged frames are assigned VLAN membership and transmission priority differently:

#### **Untagged Frame - VLAN Membership**

When an untagged frame is received on a port, if a VLAN Classification rule exists for the frame's classification type, the frame will gain membership in the associated VLAN. If not, the frame will be assigned to the VLAN identified as the port's VLAN ID (PVID).

#### **Untagged Frame - Priority Assignment**

When an untagged frame is received on a port, if a Priority Classification rule exists for the frame's classification type, the frame will be assigned the associated priority. If not, the frame will be assigned the port's default priority.

#### **Tagged Frame - VLAN Membership**

If a tagged frame includes a VID (VLAN ID), it will gain membership in the VLAN indicated by the VID. If not, and a VLAN Classification rule exists for the frame's classification type, the frame will be put into the associated VLAN. If there is no VID or classification rule, the frame will be put in the VLAN associated with the port's VLAN ID (PVID).

#### **Tagged Frame - Priority Assignment**

When a tagged frame is received on a port, it is assigned the priority contained in the VLAN tag.

You can set the acceptable frame type for a port on the Port Template Definitions view.

#### **IGMP**

IGMP (Internet Group Management Protocol) is a protocol used by IP hosts and their immediate neighbor multicast agents to support the allocation of temporary group addresses and the addition and deletion of members of a VLAN. You can enable and disable IGMP on the VLAN Definitions view.

### **IGMP Intervals**

You can control the following IGMP query settings on the VLAN Definitions view:

- Query Interval Interval (in seconds) between general IGMP queries sent by the
  device to solicit VLAN membership information from other devices. By setting this
  interval, you can control the number of IGMP messages on a subnet. Larger values
  cause queries to be sent less often. The Query Interval must be greater than the
  Query Response interval. Valid values: 1 through 300 seconds.
- Query Response Maximum amount of time allowed for responses to general IGMP queries. By setting this value, you can control the burstiness of IGMP messages on a subnet. Larger values result in less bursty traffic, because host responses are spread over a larger interval. This value must be less than the Query Interval. Valid values: 1 through 300.
- Interface Robustness (Robustness Variable) Indicates the susceptibility of the subnet to lost packets. If a subnet is particularly susceptible to losses, you may wish to increase this value. IGMP is robust to (Robustness Variable-1) packet losses. The

- Interface Robustness value is used in the calculation of IGMP message intervals. Valid values are 2 thru 32767.
- Last Member Query Interval Maximum amount of time (in seconds) between group-specific query messages, including those sent in response to leave-group messages. By setting this value, you can control the "leave latency" of the network. You might lower this interval to reduce the amount of time it takes the device to detect the loss of the last member of a group. Valid values: 10 through 32767 seconds.

## **Ingress Filtering**

Ingress Filtering is a means of filtering out undesired traffic on a port. When Ingress Filtering is enabled, a port determines if a frame can be processed based on whether the port is on the Egress List of the VLAN associated with the frame. For example, if a tagged frame with membership in the Sales VLAN is received on a Port 1, and Ingress Filtering is enabled, the switch will determine if the port is on the Sales VLAN's Egress List. If it is, the frame can be processed. If it is not, the frame is dropped. You can set ingress filtering for a VLAN on the Port Template Definitions view.

## **Priority Classification**

Priority Classification is used to assign frames transmission priority over other frames. Priority is a value between 0 and 7 assigned to each frame as it is received on a port, with 7 being the highest priority. Frames assigned a higher priority will be transmitted before frames with a lower priority.

Each of the priorities is mapped into a specific transmit queue by the switch or router. The insertion of the priority value (0-7) allows all 802.1Q devices in the network to make intelligent forwarding decisions based on its own level of support for prioritization.

Frames can be assigned a transmission priority; based on the default priority of the receiving switch port, regardless of the frame's classification type. However, with the addition of classification rules, frames can be assigned a priority based on the frame's classification type. Using priority classification rules, network administrators can classify a frame based on Layer 2/3/4 information to have higher or lower priority than other frames on a per port basis, allowing for better defined Class of Service configurations.

You can set the default priority for incoming frames on the Port Template Definitions view.

## **Weighted Priority**

Weighted priority, available on certain devices, is a way to further refine <u>priority</u> <u>classification</u>. You can control this setting on the Port Template Definitions view.

Some devices support four transmit queues (0-3) per port. These queues can be serviced based on a strict method, meaning that all frames in Queue 3 will be transmitted before the frames in Queue 0, or based on a fair weighted method. The weighted method allows the network administrator to give a certain percentage or weight to each queue, preventing a lower priority queue from being starved.

Forwarding priority can be tuned to allocate a percentage of a port's transmit resources to the each traffic queue. This lets you adjust a strict priority scheme to guarantee that some percentage of frames from lower priority queues will always be sent. Weighted priority settings divide each port's transmit resources into 16 equal parts, which can be allocated to traffic queues in increments of 6.25% (1/16th). The total resource allocation for a port must always add up to 100%.

To understand the effect of weighted priorities, consider a device port with strict priority settings. In this case, all of the frames from the highest priority traffic queue are sent before frames are sent from any of the lower priority queues. Now, assuming four traffic queues, assign weighted priorities for the port giving 50% of the transmit resources to Queue 3, 25% to Queue 2, and 25% to Queue 1 and 0% to Queue 0. With these settings, at least 50% of the frames will be transmitted from Queue 3, at least 25% from Queue 2, at least 25% from Queue 1 and frames will only be transmitted from Queue 0 when Queue 1, 2, and 3 are empty.

## **Verifying**

Verifying retrieves the VLAN settings on the selected devices and compares them with the settings in the selected VLAN Definitions view or Port Template Definitions view. This is done by way of the **Start Verify (Retrieve)** button on the Device or Advanced Port view of the VLAN tab in Console's main window.

(In the Basic Port view of the VLAN tab in Console's main window, the button simply retrieves port VLAN information from the selected devices to populate the table.)

Only those VLANs which have the <u>Write VLAN to Devices</u> box checked on the VLAN Definitions view are compared. Differences are indicated by a red not-equals symbol ≠ in the device or ports table on the VLAN tab in Console's main window. A green exclamation point ! is displayed when you select a ≠ line in the table to the model setting that will be written to the device when you <u>enforce</u>. You can review the differences and make modifications to your model as needed, including updating the definitions in your model using the definitions from the selected devices (for VLAN Definitions) or ports (for Port Template Definitions).

For more information, see How to Work with VLAN Models.

## **VLAN Identification**

VLAN identifiers include VLAN ID's and Port VLAN ID's.

## VLAN ID (VID)

802.1Q VLANs are defined by VLAN IDs (VIDs) and VLAN names.

#### **VID**

A unique number between 1 and 4094 that identifies a particular VLAN. VID 1 is reserved for the Default VLAN.

#### **VLAN Name**

An alphanumeric name associated with a VLAN ID, used to make VLANs easier to identify and remember (up to 64 characters).

## **PVID (Port VLAN ID)**

You can change a port's VLAN membership to reflect the specific needs of your network by assigning new VLAN membership to the port. When you assign VLAN membership to a port, that VLAN's ID (VID) becomes the Port VLAN ID (PVID) for the port and the port is added to the VLAN's Egress List.

#### **PVID**

The PVID (Port VLAN ID) represents a port's VLAN assignment. Possible values are 1 through 4094.

#### **Egress List**

The Egress List specifies which ports can transmit the frames associated with the VLAN.

**NOTE:** On the X-Pedition Router, you cannot assign a PVID to a port that has an interface assigned to it.

## **VLAN Model**

NetSight Console enables you to create VLAN models and enforce them across multiple network devices. A VLAN model consists of at least one VLAN Definition and one VLAN Port Template, which you can define on the VLAN Definitions view and the Port Template Definitions view.

NetSight Console provides you with one VLAN model (the Primary VLAN Model) which is pre-populated with a Default VLAN (VID 1). You can further define this VLAN model, and/or you can create other VLAN models. (The Default VLAN for a model cannot be deleted.)

Once a VLAN model has been created, you can utilize it in the following ways:

- Use the Basic Port View of the VLAN tab in Console's main window to enforce the
  properties of a port template on selected devices. You can also make custom edits
  for selected ports using this view of the VLAN tab in Console's main window.
- Use the Device or Advanced Port view of the VLAN tab in Console's main window to
  perform a more detailed analysis of the differences between the definitions in the
  VLAN model and the VLAN settings on selected devices and their ports. Using these
  views of the VLAN tab in Console's main window, you can review the differences
  and make modifications to your VLAN model and/or device or port VLAN
  configuration as required, including updating any or all of the definitions in the
  model with the settings on selected devices and their ports, and writing (enforcing)
  a model's VLAN definitions and/or VLAN port templates to selected devices or ports.

See How to Work with VLAN Models for more information.

# **VLAN Learning**

VLAN learning allows the creation of groups of VLANs that will share Filtered Database information (MAC address, port, and VLAN ID) according to 802.1Q Shared Learning Constraints (IEEE Std 802.1Q-1998). This helps to speed MAC to port lookups and reduce flooding, because MAC addresses will be in the same Filtering Database.

# How to Create and Edit a VLAN on a Device

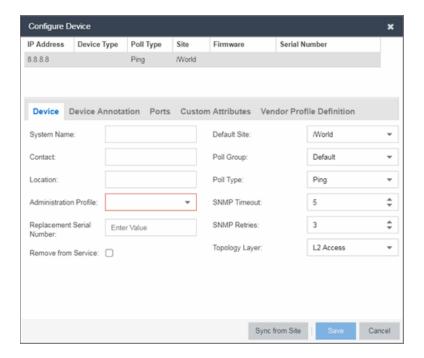
This section outlines how to create and edit a VLAN. From the **Network** tab, you can:

- Create a new VLAN
- Edit the ports of an existing VLAN
- Edit the name of an existing VLAN
- Remove devices from an existing VLAN

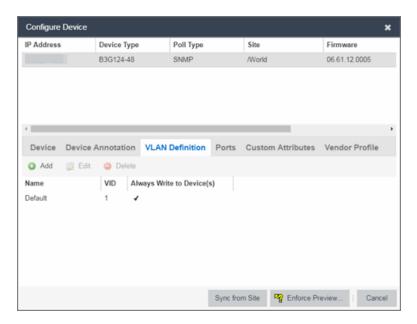
## To create a new VLAN:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- Select the device from the devices list. Right-click the device and select Device > Configure Device.

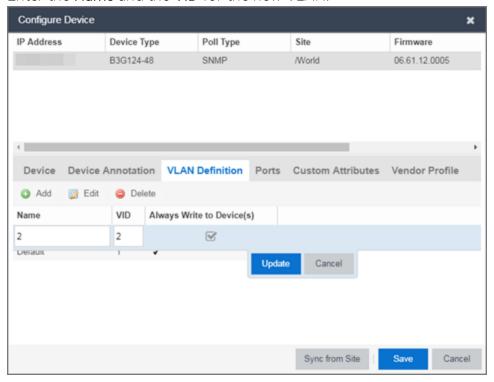
The **Configure Device** window opens.



4. Select the VLAN Definition tab.



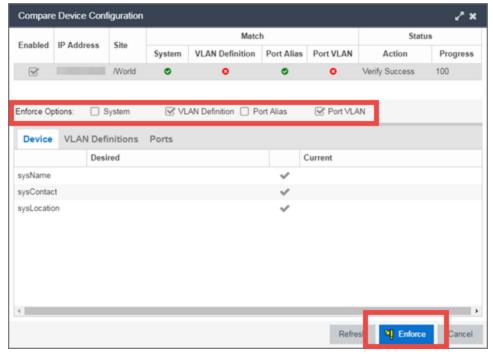
- 5. Click the **Add** button.
- 6. Enter the Name and the VID for the new VLAN.



7. Select Update.

The new VLAN is added to the list.

- 8. Select Enforce Preview.
- 9. Under the Enforce Options, select the VLAN Definition checkbox and select Enforce.



**NOTE:** By default, the checkboxes in the Enforce Options section of the window are not selected. To configure Extreme Management Center to select the checkboxes by default, open the NSJBoss.properties file and change **false** to **true** in the following lines:

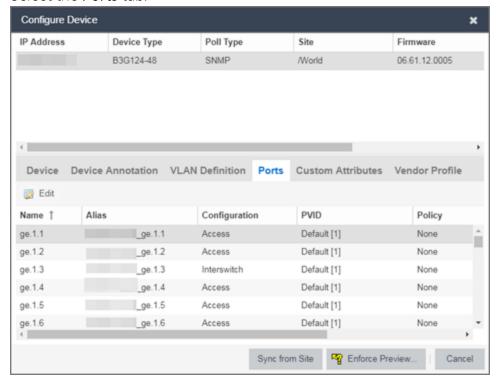
- site.enforceOption.autoEnable.system=false
- site.enforceOption.autoEnable.vlanDefinition=fals e
- site.enforceOption.autoEnable.portAlias=false
- site.enforceOption.autoEnable.portVlan=false

The VLAN is now created and assigned to the device.

## To configure the VLAN(s) on the ports

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- 3. Select the device from the devices list.

- 4. Right-click the device and select **Device > Configure Device**. The **Configure Device** window opens.
- 5. Select the Ports tab.



- 6. Select the Port on which you are configuring the VLAN.
- 7. Select **Edit**. The Port is now configurable.
- 8. Change the **PVID**, **Tagged**, and **Untagged** options to configure the VLAN onto the port.
- 9. Click Enforce Preview.
- 10. Under the Enforce Options, select the Port VLAN checkbox and select Enforce.

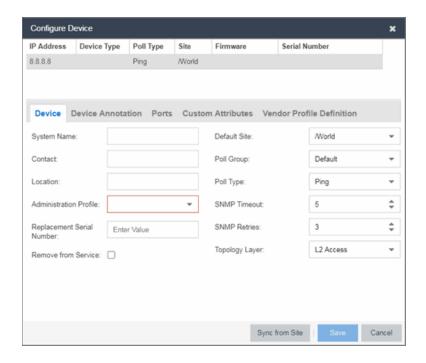
**NOTE:** By default, the checkboxes in the Enforce Options section of the window are not selected. To configure Extreme Management Center to select the checkboxes by default, open the NSJBoss.properties file and change **false** to **true** in the following lines:

- site.enforceOption.autoEnable.system=false
- site.enforceOption.autoEnable.vlanDefinition=fals e
- site.enforceOption.autoEnable.portAlias=false
- site.enforceOption.autoEnable.portVlan=false

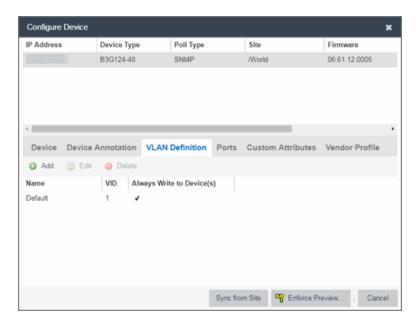
The VLAN is now configured to the Ports.

## To edit the name of a VLAN:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- 3. Select the device from the devices list.
- 4. Right-click the device and select **Device > Configure Device**. The **Configure Device** window opens.



5. Click the VLAN Definition tab.



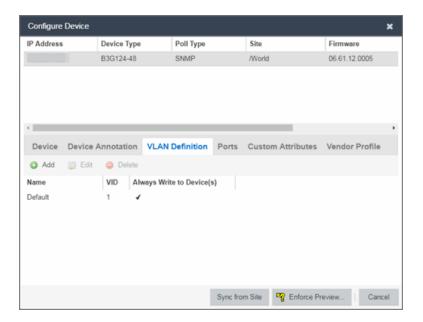
- 6. Select the VLAN to edit and then select the **Edit** button.
- 7. Enter the new name for the VLAN.
- 8. Click **Update**. The Edit pane closes.
- 9. Click Save to exit the VLAN Definition window. The VLAN is updated.

## To remove devices from a VLAN:

- 1. Launch Extreme Management Center.
- 2. Open the **Network > Devices** tab.
- Select the device from the devices list. Right-click the device and select Device > Configure Device.

The Configure Device window opens.

4. Click the **VLAN Definition** tab.
The VLAN Definition pane opens.



5. Select the VLAN and click **Delete**.

#### **Related Information**

For information on related topics:

- Maps
- Devices tab

# **Adding Custom FlexViews and MIBs**

Use the instructions in this topic to add custom FlexViews and MIBs in Extreme Management Center.

To add a new FlexView to Extreme Management Center:

- Create the following directory on the Extreme Management Center server: /usr/local/Extreme\_ Networks/NetSight/appdata/VendorProfiles/Stage/MyVendorProfile/FlexViews/My FlexViews if it does not already exist.
- Add your custom FlexView files (.TPL) to the /usr/local/Extreme\_ Networks/NetSight/appdata/VendorProfiles/Stage/MyVendorProfile/FlexViews/My FlexViews directory on the Extreme Management Center server.
- 3. Add the MIB files that correspond to your custom FlexView files to the /usr/local/Extreme\_ Networks/NetSight/appdata/VendorProfiles/Stage/MyVendorProfile/MIBs directory on the Extreme Management Center server.
- 4. Log into the system shell (via the local console or SSH) on the Extreme Management Center server as root on a Linux operating system or open a CMD prompt by selecting **Run as administrator** on a Windows operating system.
- 5. Restart the Extreme Management Center server:
  - a. Enter service nsserver stop.
  - b. Enter service nsserver start.

#### **Related Information**

For information on related topics:

- FlexViews
- Network

# **Troubleshooting**

This troubleshooting guide provides a list of items to check when Extreme Management Center functionality is failing to perform correctly. Locate a problem in the left column and then review the troubleshooting information in the right column.

Problem	roubleshooting Steps	
Error contacting a wireless controller. The controller shows a Warning icon.	<ol> <li>Verify that the Configuration password in the CLI Credential used for this device is properly configured.</li> </ol>	
	<ul> <li>a. From Extreme Management Center, access Administration &gt; Profiles tab.</li> </ul>	
	b. Select the <b>CLI Credentials</b> subtab.	
	c. Select the CLI Credential being used by the controller's Profile, and click <b>Edit</b> .	
	d. Verify the user name and password used in the credential. For wireless controllers, add the Login password to the Configuration password field instead of the Login password field. The username and Configuration password specified here must match the username and Login password configured on the controller.	
	e. Verify the SSH connection type is selected.	
	f. Click <b>OK</b> .	
	g. Use this CLI Credential in the controller's Profile.	
	NOTE: When configuring profiles for ExtremeWireless Controllers, you must ensure that controllers are discovered using an SNMPv2c or SNMPv3 profile. The profile must also contain SSH CLI credentials for the controller. Wireless Manager uses the controller's CLI to retrieve required information and to configure managed controllers.	
	<ol> <li>Verify that the following ports are accessible through firewalls for the Extreme Management Center Server and Wireless Controllers to communicate: SSH: 22 SNMP: 161, 162 Langley: 20506</li> </ol>	