



ExtremeCloud™ IQ - Site Engine Activation Instructions

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Activation Instructions

ExtremeCloud IQ - Site Engine can be deployed in either connected mode or air gap mode using a *XIQ-PIL-S-C-xx* license or *XIQ-NAV-S-C-xx* license.

In connected deployment mode, ExtremeCloud IQ - Site Engine utilizes these licenses through a connection to ExtremeCloud IQ. It is required that you link your Extreme Portal to ExtremeCloud IQ. Once they are linked together, you can use the licenses you purchased in both ExtremeCloud IQ and ExtremeCloud IQ - Site Engine.

In air gap deployment mode, ExtremeCloud IQ - Site Engine utilizes these licenses based on a license file. During the generation of the license file, the licenses are assigned to the Locking ID of the ExtremeCloud IQ - Site Engine.

IMPORTANT

You must have an Extreme Portal account. If you do not have one, you can register for an account by selecting **Register Here** on the [Extreme Portal](#) login screen.

ExtremeCloud IQ NAC Subscriptions

ExtremeCloud IQ NAC subscriptions can be used for both ExtremeCloud A3 and ExtremeControl for ExtremeCloud IQ - Site Engine. Please check the activation instructions for your specific [ExtremeCloud A3](#).

Linking Extreme Portal accounts

NOTE

If you are not successful in linking your account and believe you have a new subscription that requires linking, please contact the [Global Technical Assistance Center](#). Not being able to link is typically an indication that the entitlements are not tied to your account.

Connected deployment mode for End-User Customers

First Time ExtremeCloud IQ Users

1. To use the licenses, log into your [ExtremeCloud IQ GUI](#).
2. On the **Welcome to ExtremeCloud IQ** screen, select **I have an ExtremeCloud IQ license**.
3. Select **Get Started**.

Welcome to ExtremeCloud IQ

Ready to bring enterprise-grade cloud networking to your organization? Get started quickly with the options below.

ahqatest+lemtest06@gmail.com Test
Help | Log Out

Extreme Networks ExtremeCloud IQ

Our portfolio of full-featured network management solutions sets a new standard for simplicity and flexibility in cloud networking.

ExtremeCloud IQ provides advanced functionality, like application visibility and control and powerful advanced security features with custom profiles and policies. ExtremeCloud IQ also supports cloud and on-premises deployment options.

[Click here to learn more about our portfolio of ExtremeCloud IQ solutions.](#)

ExtremeCloud IQ Connect

Connect is centrally managed from the cloud and is optimized for speed and resilience of network


Choose from the following options to get started.

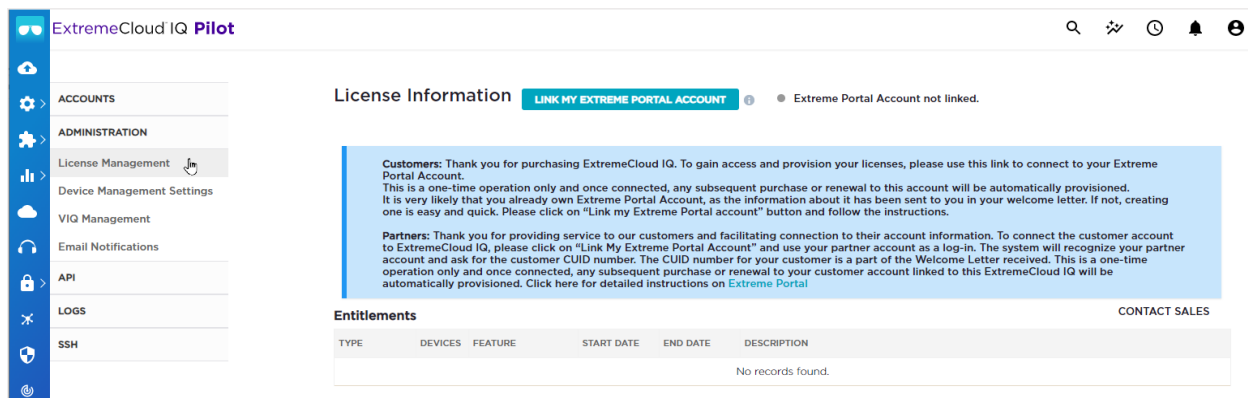
- ☐ I want to continue with my 30-day trial of ExtremeCloud IQ.
30 day(s) remaining
- ☒ I have an ExtremeCloud IQ license
You will be redirected to our Extreme Portal and will need to create an account if you do not already have one
- ☐ I have a ExtremeCloud IQ entitlement key.
Enter your entitlement key here to continue with ExtremeCloud IQ

- ☐ I'll start with ExtremeCloud IQ Connect.

Get Started!

Existing ExtremeCloud IQ Users

1. Log in to [ExtremeCloud IQ GUI](#).
2. In the upper right of the window, select the admin  icon.
3. From the drop-down, select **Global Settings > Administration > License Management**.
4. Select **Link my Extreme Portal Account** to use your licenses.
5. Enter your Extreme Portal credentials.



ExtremeCloud IQ Pilot

License Information **LINK MY EXTREME PORTAL ACCOUNT** ● Extreme Portal Account not linked.

Customers: Thank you for purchasing ExtremeCloud IQ. To gain access and provision your licenses, please use this link to connect to your Extreme Portal Account. This is a one-time operation only and once connected, any subsequent purchase or renewal to this account will be automatically provisioned. It is very likely that you already own Extreme Portal Account, as the information about it has been sent to you in your welcome letter. If not, creating one is easy and quick. Please click on "Link my Extreme Portal account" button and follow the instructions.

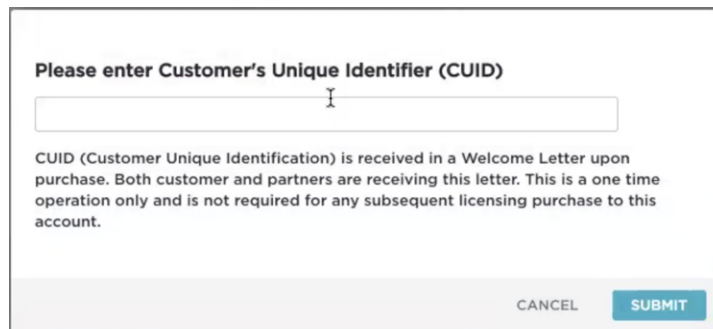
Partners: Thank you for providing service to our customers and facilitating connection to their account information. To connect the customer account to ExtremeCloud IQ, please click on "Link My Extreme Portal Account" and use your partner account as a log-in. The system will recognize your partner account and ask for the customer CUID number. The CUID number for your customer is a part of the Welcome Letter received. This is a one-time operation only and once connected, any subsequent purchase or renewal to your customer account linked to this ExtremeCloud IQ will be automatically provisioned. Click here for detailed instructions on [Extreme Portal](#)

Entitlements CONTACT SALES

TYPE	DEVICES	FEATURE	START DATE	END DATE	DESCRIPTION
No records found.					

Connected deployment mode for Distributors/Partners/Resellers

- Creating the ExtremeCloud IQ instance for your end customers:
 1. Link the end customer's account using your Extreme Portal credentials.
 2. Enter the end customer's Customer Unique Identifier (CUID). The CUID can be found in your Welcome Letter.



Please enter Customer's Unique Identifier (CUID)

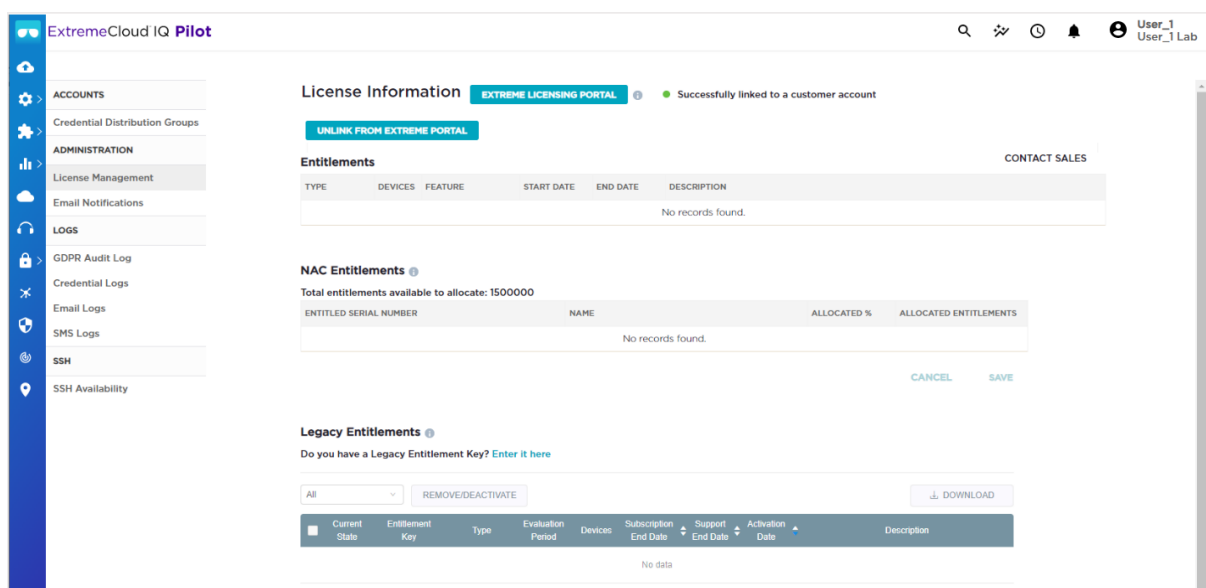
CUID (Customer Unique Identification) is received in a Welcome Letter upon purchase. Both customer and partners are receiving this letter. This is a one time operation only and is not required for any subsequent licensing purchase to this account.

CANCEL SUBMIT

Contract Number	5-013
Contract Start Date (mm/dd/yyyy)	10/19/2020
Contract End Date (mm/dd/yyyy)	12/31/2021
CUID	wxiV

- Creating the ExtremeCloud IQ instance for your company:
 1. Link your company account using your Extreme Portal credentials.
 2. Enter your company's CUID. The CUID can be found in your Welcome Letter.

Once this operation is complete, you will see an indication that the linking has been processed successfully.



Only consumed licenses in ExtremeCloud IQ are displayed in the GUI under the **Entitlements** section.

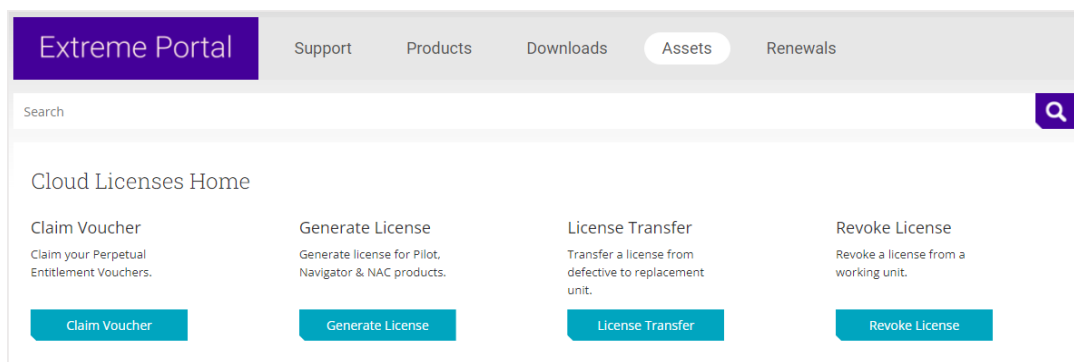
NOTE As more devices are onboarded, the license count increases. However, there may be some delay in displaying the license updates.

Air gap mode: Generate and Install the License File

- To generate the license file:
 1. Log into your [Extreme Portal](#)

NOTE If you don't have an Extreme Portal account, you will be required to register for one on the [Extreme Portal](#) login page.

2. Select the **Assets > Cloud Licenses Home**



3. Select **Generate License**

4. Fill in the license quantities

- The **NAC License Quantity** is expected in the number of End Systems (1000 is the quantity of XIQ-NAC-S-1K).
- The **Locking ID** is displayed in the ExtremeCloud IQ - Site Engine GUI. The ID starts with *XIQSE-* followed by 32 characters (numbers and uppercase letters).

Generate License ×

Generate license for Pilot, Navigator & NAC products.

Pilot License Quantity i

Enter Number Of Quantity

Navigator License Quantity i

Enter Number Of Quantity

NAC License Quantity i

Enter Number Of Quantity

Locking ID i

* Locking ID (example: Serial Number, UUID)

* ☐ You must check this box to acknowledge you agree to the [Terms & Conditions](#)


Cancel **Submit**

The system automatically activates (consumes) the entitlements using the date that is closest to your current date.

- To activate a specific entitlement:
 1. Select the entitlement
 2. Select **Generate License** on the next screen.

The license file can be downloaded from Extreme Portal and inserted into the ExtremeCloud IQ - Site Engine.

NOTE If the license file was not generated and you believe you have the required subscription quantity, contact the [Global Technical Assistance Center](#). When a license file cannot be generated, it usually means that the entitlements are not tied to your account.

 ExtremeCloud IQ **Site Engine**

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Welcome to ExtremeCloud IQ - Site Engine


Air Gap License Entitlements

Enter the entitlement(s) for your air gapped ExtremeCloud IQ - Site Engine.
After adding entitlements to the table below, click the Continue button to log in to ExtremeCloud IQ - Site Engine.

ExtremeCloud IQ - Site Engine serial number (Locking ID, UUID): **XIQSE-**.....

Don't have a license file? [Generate here](#)

Entitlements



Drag and drop a license entitlement file into this zone or click here to paste license entitlements.

Feature	License Name	Type	Quantity	Start Date	End Date	Description	
Displaying 0 rows							

Continue