



# ExtremeCloud™ IQ - Site Engine Activation Instructions

07/2022  
22.06.10  
PN: 9037544-00  
Subject to Change Without Notice



# Table of Contents

ExtremeCloud™ IQ - Site Engine Activation Instructions .....	1
Table of Contents .....	2
Activation Instructions .....	3
ExtremeCloud IQ NAC Subscriptions .....	3
Linking Extreme Portal accounts .....	3
Connected deployment mode for End-User Customers .....	3
First Time ExtremeCloud IQ Users .....	3
Existing ExtremeCloud IQ Users .....	4
Connected deployment mode for Distributors/Partners/Resellers .....	5
Air gap mode: Generate and Install the License File .....	6

# Activation Instructions

---

ExtremeCloud IQ - Site Engine can be deployed in either connected mode or air gap mode using a *XIQ-PIL-S-C-xx* license or *XIQ-NAV-S-C-xx* license.

In connected deployment mode, ExtremeCloud IQ - Site Engine utilizes these licenses through a connection to ExtremeCloud IQ. It is required that you link your Extreme Portal to ExtremeCloud IQ. Once they are linked together, you can use the licenses you purchased in both ExtremeCloud IQ and ExtremeCloud IQ - Site Engine.

In air gap deployment mode, ExtremeCloud IQ - Site Engine utilizes these licenses based on a license file. During the generation of the license file, the licenses are assigned to the Locking ID of the ExtremeCloud IQ - Site Engine.

---

## **IMPORTANT**

You must have an Extreme Portal account. If you do not have one, you can register for an account by selecting **Register Here** on the [Extreme Portal](#) login screen.

---

## ExtremeCloud IQ NAC Subscriptions

ExtremeCloud IQ NAC subscriptions can be used for both ExtremeCloud A3 and ExtremeControl for ExtremeCloud IQ - Site Engine. Please check the activation instructions for your specific [ExtremeCloud A3](#).

## Linking Extreme Portal accounts

---

### **NOTE**

If you are not successful in linking your account and believe you have a new subscription that requires linking, please contact the [Global Technical Assistance Center](#). Not being able to link is typically an indication that the entitlements are not tied to your account.

---

## Connected deployment mode for End-User Customers

### First Time ExtremeCloud IQ Users

1. To use the licenses, log into your [ExtremeCloud IQ GUI](#).
2. On the **Welcome to ExtremeCloud IQ** screen, select **I have an ExtremeCloud IQ license**.
3. Select **Get Started**.

# Welcome to ExtremeCloud IQ

Ready to bring enterprise-grade cloud networking to your organization? Get started quickly with the options below.

[ahqatest+lemtest06@gmail.com Test](#)  
[Help](#) | [Log Out](#)

Choose from the following options to get started.

**Extreme Networks ExtremeCloud IQ**  
Our portfolio of full-featured network management solutions sets a new standard for simplicity and flexibility in cloud networking.

ExtremeCloud IQ provides advanced functionality, like application visibility and control and powerful advanced security features with custom profiles and policies. ExtremeCloud IQ also supports cloud and on-premises deployment options.

[Click here to learn more about our portfolio of ExtremeCloud IQ solutions.](#)

**ExtremeCloud IQ Connect**  
Connect is centrally managed from the cloud and is optimized for speed and resilience of network.

**I want to continue with my 30-day trial of ExtremeCloud IQ.**  
30 day(s) remaining

**I have an ExtremeCloud IQ license**  
You will be redirected to our Extreme Portal and will need to create an account if you do not already have one

**I have a ExtremeCloud IQ entitlement key.**  
Enter your entitlement key here to continue with ExtremeCloud IQ

**I'll start with ExtremeCloud IQ Connect.**

## Existing ExtremeCloud IQ Users

1. Log in to [ExtremeCloud IQ GUI](#).
2. In the upper right of the window, select the admin icon.
3. From the drop-down, select **Global Settings > Administration > License Management**.
4. Select **Link my Extreme Portal Account** to use your licenses.
5. Enter your Extreme Portal credentials.

The screenshot shows the ExtremeCloud IQ Pilot interface. On the left is a navigation sidebar with categories: ACCOUNTS, ADMINISTRATION, LOGS, and SSH. Under ADMINISTRATION, 'License Management' is selected. The main content area is titled 'License Information' and features a 'LINK MY EXTREME PORTAL ACCOUNT' button. A blue information box contains instructions for customers and partners regarding account linking. Below this is an 'Entitlements' table with columns for TYPE, DEVICES, FEATURE, START DATE, END DATE, and DESCRIPTION. The table currently shows 'No records found.'

## Connected deployment mode for Distributors/Partners/Resellers

- Creating the ExtremeCloud IQ instance for your end customers:
  1. Link the end customer's account using your Extreme Portal credentials.
  2. Enter the end customer's Customer Unique Identifier (CUID). The CUID can be found in your Welcome Letter.

**Please enter Customer's Unique Identifier (CUID)**

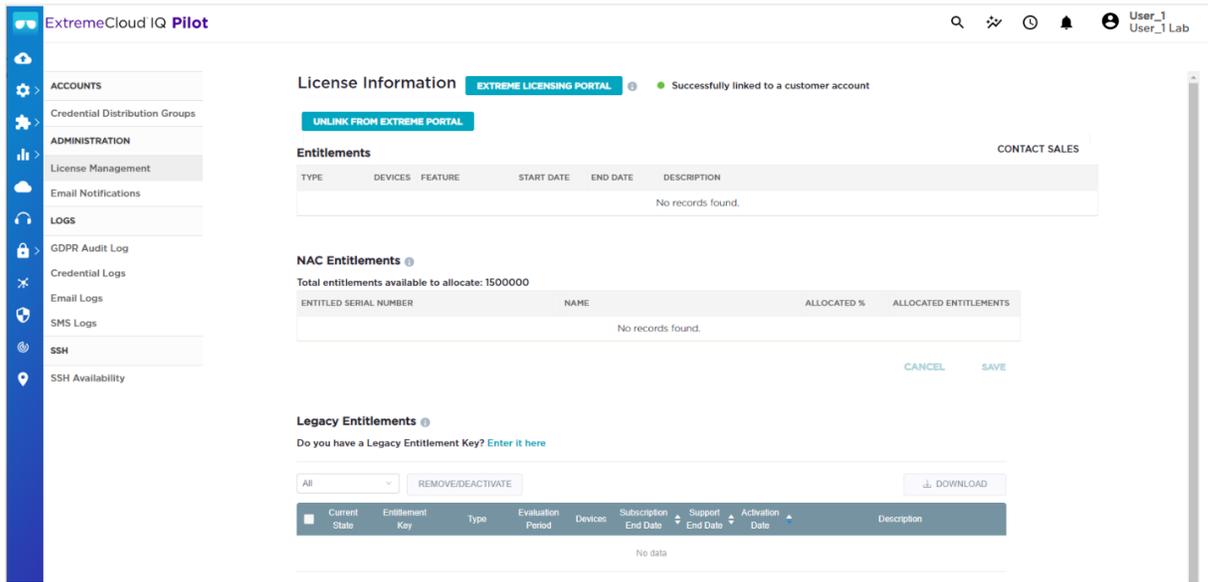
CUID (Customer Unique Identification) is received in a Welcome Letter upon purchase. Both customer and partners are receiving this letter. This is a one time operation only and is not required for any subsequent licensing purchase to this account.

CANCEL SUBMIT

Contract Number	5-013
Contract Start Date (mm/dd/yyyy)	10/19/2020
Contract End Date (mm/dd/yyyy)	12/31/2021
CUID	wxiV

- Creating the ExtremeCloud IQ instance for your company:
  1. Link your company account using your Extreme Portal credentials.
  2. Enter your company's CUID. The CUID can be found in your Welcome Letter.

Once this operation is complete, you will see an indication that the linking has been processed successfully.



Only consumed licenses in ExtremeCloud IQ are displayed in the GUI under the **Entitlements** section.

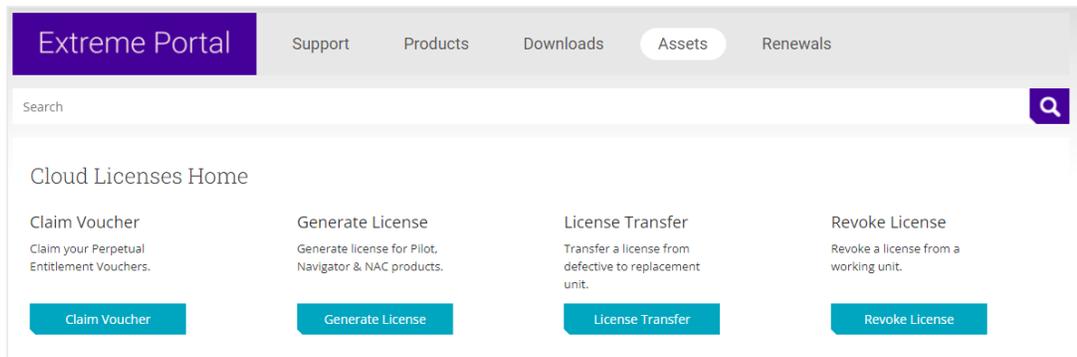
**NOTE** As more devices are onboarded, the license count increases. However, there may be some delay in displaying the license updates.

## Air gap mode: Generate and Install the License File

- To generate the license file:
  1. Log into your [Extreme Portal](#)

**NOTE** If you don't have an Extreme Portal account, you will be required to register for one on the [Extreme Portal](#) login page.

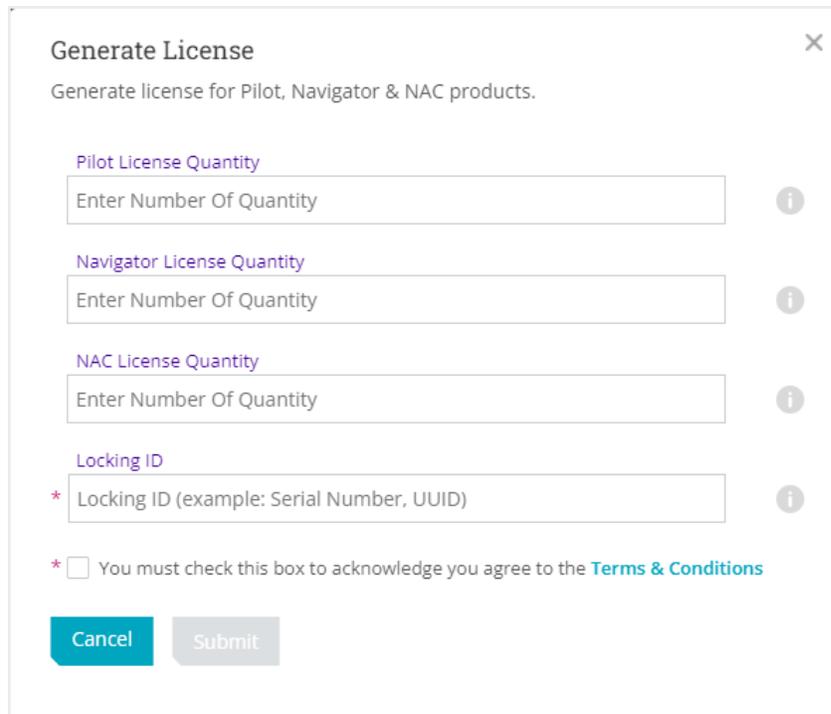
2. Select the **Assets > Cloud Licenses Home**



3. Select **Generate License**

## 4. Fill in the license quantities

- The **NAC License Quantity** is expected in the number of End Systems (1000 is the quantity of XIQ-NAC-S-1K).
- The **Locking ID** is displayed in the ExtremeCloud IQ - Site Engine GUI. The ID starts with *XIQSE-* followed by 32 characters (numbers and uppercase letters).



**Generate License** ×

Generate license for Pilot, Navigator & NAC products.

**Pilot License Quantity** i  
Enter Number Of Quantity

**Navigator License Quantity** i  
Enter Number Of Quantity

**NAC License Quantity** i  
Enter Number Of Quantity

**Locking ID** i  
\* Locking ID (example: Serial Number, UUID)

\*  You must check this box to acknowledge you agree to the [Terms & Conditions](#)

**Cancel** **Submit**

The system automatically activates (consumes) the entitlements using the date that is closest to your current date.

- To activate a specific entitlement:
  1. Select the entitlement
  2. Select **Generate License** on the next screen.

The license file can be downloaded from Extreme Portal and inserted into the ExtremeCloud IQ - Site Engine.

---

**NOTE** If the license file was not generated and you believe you have the required subscription quantity, contact the [Global Technical Assistance Center](#). When a license file cannot be generated, it usually means that the entitlements are not tied to your account.

---

 **ExtremeCloud IQ Site Engine** 

## Welcome to ExtremeCloud IQ - Site Engine

### Air Gap License Entitlements

[Back](#)

Enter the entitlement(s) for your air gapped ExtremeCloud IQ - Site Engine.  
After adding entitlements to the table below, click the Continue button to log in to ExtremeCloud IQ - Site Engine.

ExtremeCloud IQ - Site Engine serial number (Locking ID, UUID): **XIQSE-**.....

Don't have a license file? [Generate here](#)

Entitlements ☐

Drag and drop a license entitlement file into this zone or click here to paste license entitlements.

Feature	License Name	Type	Quantity	Start Date	End Date	Description
Displaying 0 rows						

[Continue](#)