

Customer Release Notes

Ethernet Routing Switch 3500 Series

Software Release 5.3.12

January 2021

INTRODUCTION:

This document provides specific information for version 5.3.12 of agent software for the Ethernet Routing Switch 3500 (All models).

The purpose of this version is to address customer and internally found software issues.

Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.

For the latest firmware versions, visit the download site at:
www.extremenetworks.com/support/

IMPORTANT NOTES BEFORE UPGRADING TO THIS RELEASE

None.

PLATFORMS SUPPORTED

Ethernet Routing Switch 3500 (All models)

NOTES FOR UPGRADE

Please see “Configuring Systems on Ethernet Routing Switch 3500 Series”, available at <https://www.extremenetworks.com/documentation> for details on how to upgrade your Switch.

FILE NAMES FOR THIS RELEASE

File Name	Module or File Type	File Size (bytes)
3500_53010_diag.bin	Diagnostic image	2100153
3500_5312008.img	Agent code image	9580468
3500_5312009s.img	Agent code image (SSH)	9852308
ers3500v536_HELP_EDM.zip	EDM Help file zip	2748011
ers3500v5.3.9.0.zip	COM Plug in file zip	4151707

VERSION OF PREVIOUS RELEASE

Software Version 5.3.11.

COMPATIBILITY

This software release is managed with Enterprise Device Manager (EDM), which is integrated into the agent software.

CHANGES IN THIS RELEASE**New Features in This Release**

None.

Old Features Removed From This Release

None.

Problems Resolved in This Release

ERS3500-634	TagAll tagging is not being applied by FA to the port where the AP is detected
ERS3500-635	Unable to download the Diag via SFTP

KNOWN LIMITATIONS:

ERS3500-539 - EDM: Users can't connect on switch via secure EDM using Chrome version 59.

Problem description: Starting with version 59, Chrome reports the self-signed certificate issued by ERS family as having bad format and will fail to connect via secure EDM.

Work around: Use Firefox (v74 or older), IE (v11 or older), Edge (v44 or older) or Chrome (v58 or older)

For other previously known issues, please refer to the product release notes and technical documentation available from the Extreme Networks Support web site at: www.extremenetworks.com/support/.

DOCUMENTATION CORRECTIONS

RFC 4675 is not supported on ERS 3500 Series.

TROUBLESHOOTING

As good practices of help for troubleshooting various issues, we recommend:

- configuring the device to use the Simple Network Time Protocol to synchronize the device clock;
- setting a remote logging server to capture all level logs, including informational ones. (#logging remote level informational).

GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:
www.extremenetworks.com/support/

By Email: support@extremenetworks.com

By Web: www.extremenetworks.com/support/

By Mail: Extreme Networks, Inc.
6480 Via Del Oro
San Jose, CA 95119

For information regarding the latest software available, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.

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