

# Customer Release Notes

## Ethernet Routing Switch 3600 Series

Software Release 6.4.2

November 2020

### INTRODUCTION:

This document provides specific information for version 6.4.2 of agent software for the Ethernet Routing Switch 3600 (All models).

The purpose of this version is to address customer and internally found software issues.

**Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.**

**For the latest firmware versions, visit the download site at:**  
[www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

### IMPORTANT NOTES BEFORE UPGRADING TO THIS RELEASE

None.

### PLATFORMS SUPPORTED

Ethernet Routing Switch 3600 (All models)

### NOTES FOR UPGRADE

Please see “Configuring Systems on Ethernet Routing Switch 3600 Series”, NN47213–506 available at [https://documentation.extremenetworks.com/ERS\\_Series/ERS3600](https://documentation.extremenetworks.com/ERS_Series/ERS3600)

### FILE NAMES FOR THIS RELEASE

File Name	Module or File Type	File Size (bytes)
3600_6100_diags.bin	Diagnostic software	7,096,948
ers3600_642007s.img	SSH runtime image	16,414,644
ers3600v630_HELP_EDM.zip	EDM Help file zip	1,678,595
Ethernet_Routing_Switch_36xx_MIBs_6.4.0.zip	MIB definition files	1,660,031

### VERSION OF PREVIOUS RELEASE

Software Version 6.4.1

### COMPATIBILITY

This software release is managed with Enterprise Device Manager (EDM) which is integrated into the agent software.

## CHANGES IN THIS RELEASE

### New Features in This Release

None.

### Old Features Removed From This Release

None.

### Problems Resolved in This Release

ERS3600-555 - Switch could reboot with exception when DHCP option 82 packet is processed

ERS3600-903 - NEAP port state change causes re-authentication of all NEAP clients on the switch

## KNOWN LIMITATIONS:

ERS3600-556 - EDM: Users can't connect on switch via secure EDM using Chrome version 59.

**Problem description:** Starting with version 59, Chrome reports the self-signed certificate issued by ERS family as having bad format and will fail to connect via secure EDM.

**Workaround:** Use Firefox (v74 or older), IE (v11 or older), Edge (v44 or older) or Chrome (v58 or older)

## DOCUMENTATION CORRECTIONS

None.

For other known issues, please refer to the product release notes and technical documentation available from the Extreme Networks support web site at: [www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

## TROUBLESHOOTING

As good practices of help for troubleshooting various issues, Extreme Networks recommends:

- configuring the device to use the Simple Network Time Protocol to synchronize the device clock;
- setting a remote logging server to capture all level logs, including informational ones. (#logging remote level informational).
- enabling timestamps on all `show` commands using the `cli timestamp enable` command

## GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:  
[www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

By Email: [support@extremenetworks.com](mailto:support@extremenetworks.com)

By Web: [www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

By Mail: Extreme Networks, Inc.  
6480 Via Del Oro  
San Jose, CA 95119

For information regarding the latest software available, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.

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