

# Customer Release Notes

## Ethernet Routing Switch 3600 Series

Software Release 6.5.5

April 2023

### INTRODUCTION:

This document provides specific information for version 6.5.5 of agent software for the Ethernet Routing Switch 3600 (All models).

The purpose of this version is to address customer and internally found software issues.

**Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.**

**For the latest firmware versions, visit the download site at:**

[www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

### IMPORTANT NOTES BEFORE UPGRADING TO THIS RELEASE

None.

### PLATFORMS SUPPORTED

Ethernet Routing Switch 3600 (All models)

### NOTES FOR UPGRADE

Please see “Configuring Systems on Ethernet Routing Switch 3600 Series”, NN47213–506 available at [https://documentation.extremenetworks.com/ERS\\_Series/ERS3600](https://documentation.extremenetworks.com/ERS_Series/ERS3600)

### FILE NAMES FOR THIS RELEASE

File Name	Module or File Type	File Size (bytes)
3600_6100_diags.bin	Diagnostic software	7,096,948
ers3600_655011s.img	SSH runtime image	16,456,336
ers3600v630_HELP_EDM.zip	EDM Help file zip	1,678,595
Ethernet_Routing_Switch_36xx_MIBs_6.5.2.zip	MIB definition files	1,677,099

### VERSION OF PREVIOUS RELEASE

Software Version 6.5.4.0

**COMPATIBILITY**

This software release is managed with Enterprise Device Manager (EDM) which is integrated into the agent software.

**CHANGES IN THIS RELEASE****New Features in This Release**

Support for the following replacement stacking cables was added (ERS3600-1015):

- 10G-DACA-SFP3M replaces AA1403019-E6
- 10G-DACA-SFP5M replaces AA1403020-E6
- 10G-DACA-SFP7M replaces AA1403022-E6

**Old Features Removed From This Release**

None.

**Problems Resolved in This Release**

ID	Description
ERS3600-1003	Random RADIUS server reachability issues from switches
ERS3600-1005	DHCP traffic stopped on the specific client port
ERS3600-1006	Stack base unit rebooting with exception "tNet0"
ERS3600-1007	Switch reboots with an exception in "tRadRecv" when Radius CoA packets with unsupported attributes were processed
ERS3600-1008	ZTP+/XIQ-SE interaction - statically configured switch continues to send onboarding requests
ERS3600-1010	Data Access Exception in "tDCE" when socket operation is failing due to burst traps
ERS3600-1014	ERS3600 showing GBIC 10301 as "Unsupported"

**KNOWN LIMITATIONS:**

None.

**DOCUMENTATION CORRECTIONS**

None.

For other known issues, please refer to the product release notes and technical documentation available from the Extreme Networks support web site at: [www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

**TROUBLESHOOTING**

As good practices of help for troubleshooting various issues, Extreme Networks recommends:

- configuring the device to use the Simple Network Time Protocol to synchronize the device clock;
- setting a remote logging server to capture all level logs, including informational ones. (#logging remote level informational).
- enabling timestamps on all `show` commands using the `cli timestamp enable` command

## GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:

[www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

By Email: [support@extremenetworks.com](mailto:support@extremenetworks.com)

By Web: [www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

By Mail: Extreme Networks, Inc.  
6480 Via Del Oro  
San Jose, CA 95119

For information regarding the latest software available, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.

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