

Customer Release Notes

Ethernet Routing Switch 3600 Series

Software Release 6.5.7

October 2024

INTRODUCTION:

This document provides specific information for version 6.5.7 of agent software for the Ethernet Routing Switch 3600 (All models).

The purpose of this version is to address customer and internally found software issues.

Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.

For the latest firmware versions, visit the download site at:
www.extremenetworks.com/support/

IMPORTANT NOTES BEFORE UPGRADING TO THIS RELEASE

None.

PLATFORMS SUPPORTED

Ethernet Routing Switch 3600 (All models)

NOTES FOR UPGRADE

Please see “Configuring Systems on Ethernet Routing Switch 3600 Series”, NN47213–506 available at https://documentation.extremenetworks.com/ERS_Series/ERS3600

FILE NAMES FOR THIS RELEASE

| File Name | Module or File Type | File Size (bytes) |
|---|----------------------|-------------------|
| 3600_6100_diags.bin | Diagnostic software | 7,096,948 |
| ers3600_657015s.img | SSH runtime image | 16,461,776 |
| ers3600v630_HELP_EDM.zip | EDM Help file zip | 1,678,595 |
| Ethernet_Routing_Switch_36xx_MIBs_6.5.6.zip | MIB definition files | 1,707,641 |

VERSION OF PREVIOUS RELEASE

Software Version 6.5.6.0

COMPATIBILITY

This software release is managed with Enterprise Device Manager (EDM) which is integrated into the agent software.

CHANGES IN THIS RELEASE**New Features in This Release**

None

Old Features Removed From This Release

None

Problems Resolved in This Release

| ID | Description |
|--------------|--|
| ERS3600-1024 | ZTP+ does not finish, switch reboots |
| ERS3600-1025 | An unexpected reboot may occur when <i>show running-config</i> command is issued either from telnet or NBU |
| ERS3600-1026 | For some devices, SysName is displayed in HEX in EDM instead of readable text |
| ERS3600-1027 | FA/LLDP packets are discarded on ERS when multiple call servers or file servers are used |
| ERS3600-1028 | A software exception may occur due to Radius Accounting code improperly handling ports |
| ERS3600-1030 | Some switches stop responding to SNMP requests after a period and require a reboot to recover |
| ERS3600-1031 | The switch may become unreachable or reboot unexpectedly when a high number of traps is generated at startup |

KNOWN LIMITATIONS:

None

DOCUMENTATION CORRECTIONS

None

For other known issues, please refer to the product release notes and technical documentation available from the Extreme Networks support web site at: www.extremenetworks.com/support/

TROUBLESHOOTING

As good practices of help for troubleshooting various issues, Extreme Networks recommends:

- configuring the device to use the Simple Network Time Protocol to synchronize the device clock;
- setting a remote logging server to capture all level logs, including informational ones. (#logging remote level informational).
- enabling timestamps on all `show` commands using the `cli timestamp enable` command

GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:

www.extremenetworks.com/support/

By Email: support@extremenetworks.com

By Web: www.extremenetworks.com/support/

By Mail: Extreme Networks, Inc.
6480 Via Del Oro
San Jose, CA 95119

For information regarding the latest software available, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.

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