Customer Release Notes

Ethernet Routing Switch 3600 Series

Software Release 6.5.7

October 2024

INTRODUCTION:

This document provides specific information for version 6.5.7 of agent software for the Ethernet Routing Switch 3600 (All models).

The purpose of this version is to address customer and internally found software issues.

> **Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.**
>
> **For the latest firmware versions, visit the download site at:**
> www.extremenetworks.com/support/

IMPORTANT NOTES BEFORE UPGRADING TO THIS RELEASE

None.

PLATFORMS SUPPORTED

Ethernet Routing Switch 3600 (All models)

NOTES FOR UPGRADE

Please see "Configuring Systems on Ethernet Routing Switch 3600 Series", NN47213–506 available at https://documentation.extremenetworks.com/ERS_Series/ERS3600

FILE NAMES FOR THIS RELEASE

File Name	Module or File Type	File Size (bytes)
3600_6100_diags.bin	Diagnostic software	7,096,948
ers3600_657015s.img	SSH runtime image	16,461,776
ers3600v630_HELP_EDM.zip	EDM Help file zip	1,678,595
Ethernet_Routing_Switch_36xx_MIBs_6.5.6.zip	MIB definition files	1,707,641

VERSION OF PREVIOUS RELEASE

Software Version 6.5.6.0

COMPATIBILITY

This software release is managed with Enterprise Device Manager (EDM) which is integrated into the agent software.

CHANGES IN THIS RELEASE

New Features in This Release
None

Old Features Removed From This Release
None

Problems Resolved in This Release	
ID	**Description**
ERS3600-1024	ZTP+ does not finish, switch reboots
ERS3600-1025	An unexpected reboot may occur when *show running-config* command is issued either from telnet or NBU
ERS3600-1026	For some devices, SysName is displayed in HEX in EDM instead of readable text
ERS3600-1027	FA/LLDP packets are discarded on ERS when multiple call servers or file servers are used
ERS3600-1028	A software exception may occur due to Radius Accounting code improperly handling ports
ERS3600-1030	Some switches stop responding to SNMP requests after a period and require a reboot to recover
ERS3600-1031	The switch may become unreachable or reboot unexpectedly when a high number of traps is generated at startup

KNOWN LIMITATIONS:

None

DOCUMENTATION CORRECTIONS

None
For other known issues, please refer to the product release notes and technical documentation available from the Extreme Networks support web site at: www.extremenetworks.com/support/

TROUBLESHOOTING

As good practices of help for troubleshooting various issues, Extreme Networks recommends:

- configuring the device to use the Simple Network Time Protocol to synchronize the device clock;
- setting a remote logging server to capture all level logs, including informational ones. (#logging remote level informational).
- enabling timestamps on all `show` commands using the `cli timestamp enable` command

GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:
www.extremenetworks.com/support/

By Email: support@extremenetworks.com

By Web: www.extremenetworks.com/support/

By Mail: Extreme Networks, Inc.
6480 Via Del Oro
San Jose, CA 95119

For information regarding the latest software available, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.