



End of Sale Notice

Notification Date: March 4, 2015

Effective Date: August 31, 2015

Subject: End of Sale TAA ERS4548GT-PWR, ERS4524GT-PWR

Theatre/Region: Global

Summary

This bulletin is intended to provide notice that effective August 31, 2015 Avaya will no longer be offering the TAA compliant versions Ethernet Routing Switch 4548GT PWR and Ethernet Routing Switch 4524GT PWR

Avaya has limited supplies of these models, supply cannot be guaranteed through the last order date.

Lifetime warranty support for these ERS4500 models will terminate 5 years from the End of Sale date listed below.

Mitigation Strategy

The feature compatible successor to the ERS4500 is the ERS4800 platform. The ERS4800 platform has been in market since 2011 and supports advanced functionality such as Avaya Shortest Path bridging that the ERS4500 is not capable of supporting.

Additionally the ERS4500 and ERS4800 platforms are stack compatible when running release 5.6 or 5.7 software streams. This allows customers with existing ERS4500s to easily expand their network using the ERS4800.

Ultimately customers should work with their Avaya representative to determine the optimal solution to meet their networking needs.



Discontinued Order Codes

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Order Code	Description
AL4500A14-E6GS	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500A15-E6GS	ERS 4524GT-PWR with 24 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord) GSA VERSION
AL4500E14-E6GS	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION
AL4500E15-E6GS	ERS 4524GT-PWR with 24 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (N America power cord) GSA VERSION

Schedule

End of Sale Date (last day to order)***	August 30, 2015
End of Manufacturer Support for SOFTWARE *	August 31, 2016
End of Manufacturer Support for HARDWARE *	August 31, 2018
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract **	August 31, 2020
Targeted End of Services Support	August 31, 2021

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date and new service contract purchase date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

***While supplies last.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

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Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<http://support.avaya.com/css/P8/documents/100081098>