

Endpoint Access Control Agent (EACA)

Software Release v5.4.0 (B006)

1. Release Summary

Release Date: March 11th, 2011

Purpose: Software maintenance release to address customer requests and software issues.

2. Important Notes before Upgrading to This Release

This product has been rebranded from Nortel Health Agent (NHA) to Avaya Endpoint Access Control Agent (EACA).

3. Platforms Supported

Microsoft Windows 7 (32-bit and 64-bit)

Microsoft Windows Vista (32-bit and 64-bit)

Microsoft Windows XP (32-bit and 64-bit)

4. Version of Previous Release

NHA v5.3.0_007

5. Compatibility

For customers who are using Avaya VPN Gateway (AVG) earlier than v8.0.7, it's strongly suggested that they upgrade it to v8.0.7 or later, and upgrade their end users' EACA/NHA to v5.4.0 or later.

6. Changes in This Release

What's New

- **Rebranding**

This product has been rebranded from Nortel Health Agent (NHA) to Avaya Endpoint Access Control Agent (EACA). Accordingly, the product name, installation folder, registry path, signing certificate and a few components' names have been updated to reflect the new brand.

- **Bundled JRE updated**

The optional bundled JRE has been updated to JRE 6 update 24.
(At install time, users can choose to use either a local installed JRE or the bundled one.)

Considerations

- **Installation must be run in administrator’s context**

As before, the installation still needs to be run in administrator’s context.

For the .exe installers, their installations are straight forward. There’s no change from previous releases. Users can launch an installer either by double-clicking the .exe file or right-clicking the “Run as administrator” menu command. A UAC will pop up, prompting for administrative confirmation or permission. Once users acknowledge the prompt, or supply an administrator credential, the installation will automatically proceed in administrator’s context.

For the MSI installers, some extra steps will be needed in order to get into administrator’s context. One way is to launch the MSI installer from a DOS command console that was opened with the “Run as administrator” menu command. The other way, which is often used by IT admin, is to deploy the MSI installers by using Windows Group Policy.

Please note: double-clicking the MSI installers directly won’t work, even if the users are administrators. They will get a prompt to exit. This is because Windows 7/Vista will always use administrator users’ standard user tokens by default unless they explicitly choose to “Run as administrator”. However, the “Run as administrator” option is not available to MSI files by default. (That’s why users have to go extra miles to use DOS console or Group Policy.)

- **Problems Resolved in This Release**

WI Number	Description
wi00845271	Install fails with message of “InstallScript engine is missing from this machine.”
wi00855813	EACA can’t go through Windows 7 Firewall if on "public" network
wi00858825	EACA Doesn’t Reflect System Process Detection State on Windows 7
wi00856113	The installer is shown as from “Unknown publisher”

8. New Outstanding Issues

None.

9. New Known Limitations

WI Number	Description
wi00860585	In certain circumstances cloned SRS rules can't be saved
wi00863201	EACA reports wrong version to AVG
wi00863263	Deselecting "Tray Monitor" during install may cause installation error if the same installer is launched again. (There's no impact to the upgrade install.)

For other known issues, please refer to the product release notes and technical documentation available from the Avaya Technical Support web site at: <http://www.avaya.com/support>

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