

# **Customer Release Notes**

# **ExtremeCloud Appliance**

Firmware Version V04.56.01.0055 September 25, 2019

### **INTRODUCTION:**

The ExtremeCloud Appliance, the newest addition to the Smart OmniEdge portfolio, is a next generation orchestration application offering all the mobility services required for modern unified access deployments. The ExtremeCloud Appliance extends all the ease-of-use and simplified workflows of the ExtremeCloud public cloud application to on-prem/private cloud deployments. The ExtremeCloud Appliance includes comprehensive critical network services for wireless and wired connectivity, wireless device secure onboarding, distributed and centralized data paths, role-based access control through the Application Layer (Layer 7), integrated location services, and IoT device onboarding through a single platform. Built on field proven architectures with the latest technology, the embedded operating system supports containerization of applications enabling future expansion of value-added applications for the unified access edge.

The E3120 is a large application appliance meeting the needs of high-density and mission critical deployments with support for up to 10,000 APs/Defenders, 2000 switches, and 100,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E2120 is an application appliance meeting the needs of medium sized high-density and mission critical deployments with support for up to 4,000 APs/Defenders, 800 switches and 32,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E1120 is an entry to mid-level platform expandable to 250 APs/Defenders, 100 switches, and 4,000 mobility sessions in high-availability mode.

The VE6120 is an elastic virtual appliance that supports up to 1,000 APs/Defenders, up to 400 switches and 16,000 mobility sessions depending on the hosting hardware.

The VE6125 XL is an virtual appliance that supports up to 4,000 APs/Defenders, up to 400 switches and 32,000 mobility sessions depending on the hosting hardware.

The ExtremeCloud Appliance offers the ability to expand capacity to meet any growing business needs. The hardware and virtual packages are available for purchase using a traditional CAPEX model, while the adoption licenses are available as an annual subscription service in 5, 25, 100, 500 and 2000 managed device increments.

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| Enhancements in 04.56.01.0055  | 4          |
|--|------------|
| Feature Enhancement: Support configuring and learning of Static IP definition for<br>Managed APs.  | nse0004848 |
| Functionality adjustment: Changed RADIUS accounting behavior to no longer issue<br>'Accounting Stop' on the source appliance when users roam to the peer appliance in<br>an Active-Active High-Availability configuration. The appliance to which the user<br>roams issues an 'Accounting Start', informing the server that the appliance is now the<br>source for metrics for the corresponding end-system session. | nse0005039 |
| Feature Adjustment: Adjust default behavior of <i>RADIUS Accounting</i> to defer sending until Client IP is known.   | nse0005012 |

| Changes in 04.56.01.0055   | I.D  |
|--|--|
| Address setting misconfiguration that can inadvertently constrain connectivity<br>between APs and appliances, leading to possible repeated retries and delay in<br>providing configuration updates.<br>Improved configuration re-trial logic on AP to ensure recovery in case of configuration<br>record push failures. Please upgrade to 7.2.0.2-17R (Default AP image with this<br>package). | nse0004594   |
| Improved robustness of statistics collection components to address possible instabilities resulting from incorrect source RF data, such as bad channel width.  | nse0004905   |
| Addressed issue with returning values list of APs by Channel via SNMP. Improves data integrity and reporting by Extreme Management Center.   | nse0004936   |
| Improved robustness handling of RF Management components to deal with large volumes of connection establishment between access points and the appliance.   | nse0004937   |
| Improved assertion of session attribute uniqueness for session management of access points.  | nse0004952   |
| Addressed calculation error for "Total Bytes", which could result in reset of the accumulated value.   | nse0004958   |
| Included AP500 Series image WiNG 7.2.0.2-17R. (Default AP image with this package). See Release Notes of 7.2.0.2-17R.  | nse0005002<br>nse0005005<br>nse0004976<br>nse0004979<br>nse0005006 |
| Corrected issue with Captive Portal end-user session expiration on the backup appliance in Active-Passive High availability mode. Improving resource clean up on peer for users that are not actually active on the appliance but may be known due to incorrect redirection configuration (such as DNS reference to inactive system).  | nse0005037   |
| Adjusted default to disable Interim RADIUS Accounting by default. Administration selection over interim period will be considered for a future release.  | nse0005044   |
| Updated Default AP505, AP510, AP560 image to WiNG 7.2.0.2-017R.  | nse0005058   |
| Corrected issue with timer settings for 802.11r that could result in inadvertent re-<br>associations.  | nse0005066   |
| Corrected Export/Import logic for Last Requested Channel configuration for WiNG access points.   | nse0004624   |

# Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.

#### For the latest firmware versions, visit the download site at: <u>www.extremenetworks.com/support/</u>

#### **FIRMWARE SPECIFICATION:**

| Status           | Version No.     | Туре                | Release Date       |
|------------------|-----------------|---------------------|--------------------|
| Current Version  | V.04.56.01.0055 | Service Release     | September 25, 2019 |
| Do not use       | V.04.56.01.0046 | Feature Release     | July 31, 2019      |
| Current Version  | V.04.36.04.0002 | Maintenance Release | July 12, 2019      |
| Previous Version | V.04.36.03.0006 | Maintenance Release | June 7, 2019       |
| Previous Version | V.04.36.02.0014 | Feature Release     | May 03, 2019       |

#### SUPPORTED APPLIANCES, ACCESS POINTS AND SWITCHES:

| Product Name  | Image                   |
|---|-------------------------|
| ExtremeCloud Appliance VE6120 VMware<br>(Supported ESXi is 5.1; tested 5.5; 6.0; 6.5) | ECA-04.56.01.0055-1.dle |
| ExtremeCloud Appliance VE6125   | ECA-04.56.01.0055-1.rse |
| ExtremeCloud Appliance E1120  | ECA-04.56.01.0055-1.sme |
| ExtremeCloud Appliance E2120  | ECA-04.56.01.0055-1.jse |
| ExtremeCloud Appliance E3120  | ECA-04.56.01.0055-1.ose |

Note: The minimum release dependency for WiNG APs is ExtremeWireless WiNG v5.9.2.2. WiNG APs must be manually upgraded to v5.9.2.2 or above before being adopted by ExtremeCloud Appliance. After upgrade, reset the WiNG AP to the factory settings. For more information, see GTAC article: <u>ExtremeCloud Appliance - WiNG AP will not connect to ExtremeCloud Appliance</u>.

| AP-7522-67030-1-WR | AP7522-LEAN-5.9.5.0-007R.img |
|--------------------|------------------------------|
| AP-7522-67030-EU   |                              |
| AP-7522-67030-US   |                              |
| AP-7522-67030-WR   |                              |
| AP-7522-67040-1-WR |                              |
| AP-7522-67040-EU   |                              |
| AP-7522-67040-US   |                              |
| AP-7522-67040-WR   |                              |
| AP-7522E-67030-EU  |                              |
| AP-7522E-67030-US  |                              |
| AP-7522E-67030-WR  |                              |
| AP-7522E-67040-EU  |                              |
| AP-7522E-67040-US  |                              |
| AP-7522E-67040-WR  |                              |
| AP-7532-67030-1-WR | AP7532-LEAN-5.9.5.0-007R.img |

| Product Name                           | Image                                 |
|--|---------------------------------------|
| AP-7532-67030-EU                       |                                       |
| AP-7532-67030-IL                       |                                       |
| AP-7532-67030-US                       |                                       |
| AP-7532-67030-WR                       |                                       |
| AP-7532-67040-1-WR                     |                                       |
| AP-7532-67040-EU                       |                                       |
| AP-7532-67040-US                       |                                       |
| AP-7532-67040-WR                       |                                       |
| AP-7562-670042-1-WR                    | AP7562-LEAN-5.9.5.0-007R.img          |
| AP-7562-670042-EU                      |                                       |
| AP-7562-670042-IL                      |                                       |
| AP-7562-670042-US                      |                                       |
| AP-7562-670042-WR                      |                                       |
| AP-7562-67040-1-WR                     |                                       |
| AP-7562-67040-EU                       |                                       |
| AP-7562-67040-US                       |                                       |
| AP-7562-67040-WR                       |                                       |
| AP-7562-6704M-1-WR                     |                                       |
| AP-7562-6704M-EU                       |                                       |
| AP-7562-6704M-US                       |                                       |
| AP-7562-6704M-WR                       |                                       |
| AP-7612-680B30-US                      | AP7612-LEAN-5.9.5.0-007R.img          |
| AP-7612-680B30-WR                      |                                       |
| AP-7632-680B30-IL                      | AP7632-LEAN-5.9.5.0-007R.img          |
| AP-7632-680B30-US                      |                                       |
| AP-7632-680B30-WR                      |                                       |
| AP-7632-680B40-US                      |                                       |
| AP-7632-680B40-WR                      |                                       |
| AP-7662-680B30-IL                      | AP7662-LEAN-5.9.5.0-007R.img          |
| AP-7662-680B30-US                      | , , , , , , , , , , , , , , , , , , , |
| AP-7662-680B30-WR                      |                                       |
| AP-7662-680B40-US                      |                                       |
| AP-7662-680B40-WR                      |                                       |
| AP-8432-680B30-EU                      | AP8432-LEAN-5.9.5.0-007R.img          |
| AP-8432-680B30-US                      |                                       |
| AP-8432-680B30-WR                      |                                       |
| AP-8533-68SB30-EU                      | AP8533-LEAN-5.9.5.0-007R.img          |
| AP-8533-68SB30-US                      |                                       |
| AP-8533-68SB30-WR                      |                                       |
| AP-8533-68SB40-EU                      |                                       |
| AP-8533-68SB40-E0<br>AP-8533-68SB40-US |                                       |
| AP-8533-68SB40-WR                      |                                       |
|  |                                       |

| Product Name  | Image  |
|---|--|
| NOTE:<br>All AP75xx family access points use binary i<br>AP7632 and AP7662 access points use bina<br>During an image upload, the GUI requires th<br>Therefore, a manual rename of the binary in | ary image AP7632-LEAN-5.9.x.x-xxxR.img.<br>hat the name of the binary image matches the name of the AP type. |
| SA201   | AP391x-10.51.06.0003.img   |
| AP3912i-FCC<br>AP3912i-ROW  | AP391x-10.51.06.0003.img   |
| AP3915e-FCC<br>AP3915e-ROW<br>AP3915i-FCC<br>AP3915i-ROW  | AP391x-10.51.06.0003.img   |
| AP3916ic-FCC<br>AP3916ic-ROW  | AP391x-10.51.06.0003.img   |
| AP3916-camera   | AP3916IC-V1-0-14-1.dlf   |
| AP3917e-FCC<br>AP3917e-ROW<br>AP3917i-FCC<br>AP3917i-ROW<br>AP3917k-FCC<br>AP3917k-ROW  | AP391x-10.51.06.0003.img   |
| AP3935e-FCC<br>AP3935e-ROW<br>AP3935i-FCC<br>AP3935i-IL<br>AP3935i-ROW  | AP3935-10.51.06.0003.img   |
| AP3965e-FCC<br>AP3965e-ROW<br>AP3965i-FCC<br>AP3965i-ROW  | AP3935-10.51.06.0003.img   |
| AP505i-FCC<br>AP505i-WR   | AP5xx-LEAN-7.2.0.2-017R.img  |
| AP510e-FCC<br>AP510e-WR<br>AP510i-FCC<br>AP510i-WR  | AP5xx-LEAN-7.2.0.2-017R.img  |
| AP560h-FCC<br>AP560i-FCC  | AP5xx-LEAN-7.2.0.2-017R.img  |
| Switches  | · · ·  |
| 210-12p-10GE2<br>210-24p-10GE2  | 210-series_V1.02.05.0013.stk<br>fp-connector-3.3.0.4.pyz (cloud connector)                                   |

| Product Name   | Image   |
|--|---|
| 210-48p-10GE2<br>210-12p-10GE2 POE<br>210-24p-10GE2 POE<br>210-48p-10GE2 POE   |   |
| 220-12p-10GE2<br>220-24p-10GE2<br>220-48p-10GE2<br>220-12p-10GE2 POE<br>220-24p-10GE2 POE<br>220-48p-10GE2 POE             | 220-series_V1.02.05.0013.stk<br>fp-connector-3.3.0.4.pyz (cloud connector)                          |
| X440G2-12t-10G4<br>X440G2-24t-10G4<br>X440G2-48t-10G4<br>X440G2-12t-10G4 POE<br>X440G2-24t-10G4 POE<br>X440G2-48t-10G4 POE | summitX-30.2.1.8-patch2-4.xos<br>summitX-30.2.1.8-cloud_connector-3.4.1.8.xmod (cloud<br>connector) |
| X620-16x   | summitX-30.2.1.8-patch2-4.xos<br>summitX-30.2.1.8-cloud_connector-3.4.1.8.xmod (cloud<br>connector) |

### NETWORK MANAGEMENT SOFTWARE SUPPORT

| Network Management Suite (NMS) | Version  |
|--------------------------------|--|
| ExtremeManagement™ Center      | 8.3 or higher  |
| ExtremeControl™                | 8.3 or higher (per ExtremeManagement Center release) |
| ExtremeAnalytics™              | 8.3 or higher (per ExtremeManagement Center release) |

| Air Defense and Location     | Version       |
|------------------------------|---------------|
| ExtremeAirDefense™           | 9.5 or higher |
| ExtremeLocation <sup>™</sup> | 1.2 or higher |

#### Note:

Platform and AP Configuration functions are not supported by ExtremeManagement<sup>™</sup>.

ExtremeCloud Appliance does not yet expose support for ExtremeLocation™ Calibration procedure. ExtremeLocation will work correctly for Zone and Occupancy level analytics but does not fully support Position Tracking with this release. Enhanced support for Position Tracking will be added to a future release of ExtremeCloud Appliance.

#### **INSTALLATION INFORMATION:**

| Appliance Installations |   |
|-------------------------|---|
| E1120                   | ExtremeCloud Appliance E1120 Installation Guide         |
| E2120                   | ExtremeCloud Appliance E2120 Installation Guide         |
| E3120                   | ExtremeCloud Appliance E3120 Installation Guide         |
| VE6120/VE6125           | ExtremeCloud Appliance VE6120/VE6125 Installation Guide |

# PREVIOUS RELEASES EXTREMECLOUD APPLIANCE

| Enhancements in 04.56.01.0046  |
|--|
| Provide method to deliver Extreme Manufacturing Certificates for VE6120 appliances |
| Block MU-to-MU Client  |
| CLI: Switch Diagnostics  |
| VE6125 - Extra Large (XL)  |
| Reporting: Client Properties - Show associate Site                                 |
| Reporting: AP Reports - Client Load  |
| Reporting: AP Reports - Operational Role   |
| Reporting: AP Reports - Availability mode  |
| Reporting: AP Reports - RF Profile   |
| Reporting: AP Reports - RFDM manager   |
| Reporting: AP Reports – Ethernet Mac Address                                       |
| Auxiliary CLI configuration for ExtremeXOS switches                                |
| UI Workflow: Better Regional Zoom for Site Location                                |
| Support AP560i/h-FCC variants  |
| WiNG 7.2: Pick up 7.2 as default image for AP500 APs                               |
| Custom Channel List override per AP  |
| Admin: API Keys  |

| Changes in 04.56.01.0046   | I.D        |
|--|------------|
| Addressed issue where IPv6 Router Advertisment was not sent as unicast to the wireless client          | nse0004062 |
| Addressed issue where Wing Proxy: No radios info for proxied APs after reloaded and XCA reboot/upgrade | nse0004145 |
| Addressed issue where Wing Proxy: No radios info for proxied APs after reloaded and XCA reboot/upgrade | nse0004145 |
| Addressed issue where AP5xx Admission Control Voice and Video does not work for VoIP hand sets         | nse0004152 |
| Addressed issue where Client/AP Actions available for Proxied installations                            | nse0004284 |
| Addressed issue where GUI Alignment Issue - Hover-over edit in the Roles screen is misaligned          | nse0004290 |
| Addressed issue where XCA - allows AP510e + high gain ANT config when<br>compliancePower =< 0dBm       | nse0004429 |
| Addressed issue where Ap510 distributed can not associate client with ADSP Inline mode                 | nse0004447 |
| Addressed issue for Workflow where the delete /edit icon displaced                                     | nse0004449 |

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| Addressed issue where Captive Portal timing out after client registration - clients never get authenticated            | nse0004457 |
|--|------------|
| Addressed issue where Authenticate MAC Locally option keeps getting checked (enabled) automatically under the Network  | nse0004470 |
| Addressed issue where Defender GUI front end "gives up" after about 5 seconds where the XCA GUI front end waits longer | nse0004509 |
| Addressed issue where AP510 in smart RF did not start scan on second radio   | nse0004584 |
| Addressed issue where Smoke Test: Changing config can make BSSIDs go to 0 on WiNG 7 Identifi AP                        | nse0004588 |
| Addressed issue where upgrading VE6120 configuration from small to medium causes filters to be lost                    | nse0004604 |
| Addressed issue where AP505 hidden SSID not working in campus or distributed mode                                      | nse0004628 |
| Addressed issue where Unable to configure required maximum power level in ECA GUI                                      | nse0004660 |
| Addressed issue where XCA Unexpected reboot - mu_s_mgr   | nse0004661 |
| Addressed issue where Unable to configure required maximum power level in ECA GUI for AP39xx                           | nse0004699 |
| Addressed issue where XCA error message when using special chars in SNMP passwords                                     | nse0004718 |
| Addressed issue where deserialize error when trying to save new RF Management Policy                                   | nse0004819 |
| Addressed issue where Unable to import maps from Ekahau 10.x into XCA  | nse0004835 |
| Addressed issue where Multicast filters on Fabric Attach VLAN are not preserved on upgrade                             | nse0004679 |

| Changes in 4.36.04.0002  | I.D        |
|--|------------|
| Improved logic when changing size of VE6120 from small->medium which could remove the exception filters preventing APs from registering. | nse0004604 |
| Improved RADIUS resource management on the appliance.  | nse0004661 |
| Corrected an issue that prevented setting the maximum transmit power for AP39xx.   | nse0004699 |

#### Enhancements in 4.36.03.0006

Extend SmartRF support to AP500 series assigned to Centralized sites. Requires upgrade of AP500 series devices to WiNG 7.1.2 (included) or newer.

Extend support to adoption and management of AP560 series models and bundle variants. Bundle variants (M,T,U) provide AP packaging and mounting options in one convenient package. Adoption is based on the underlying AP model: AP560i/m/u adopt as AP560i; AP560h/t adopt as AP560t.

Exposed support for legacy privacy setting networks, such as WEP and WPA2-TKIP.

Introduced support for Client Load Balancing on AP500 Series assigned into Centralized Sites.

Enabled support for IOT transmit functions (iBeacon, Eddystone beacons) for AP500 Series.

#### Changes in 4.36.03.0006

Corrected UI issue with alignment of editing function for Roles.

nse0004290

#### Enhancements in 4.36.02.0014

Changed default configuration settings to have 802.11w (Protect Management Frame [PMF]) not enabled by default. Customer can re-enable as required under the Network/SSID's Privacy Settings configuration. Please refer to the Known Restrictions and Limitations: section for possible interoperability issues in combination with 802.11r for several client types.

Introduced support for the E3120, an application appliance meeting the needs of high-density and mission critical deployments with support for up to 10,000 APs/Defenders, 2000 switches, and 100,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately. This release includes validated support for up to 50,000 users in an availability pair. Validation for full 100,000 target capacity will be committed into next minor release.

Introduced a set of widgets that provide visibility per Policy/Role on the impact of the defined access rule set (ACL). Available for Centralized sites only.

Introduced support for AP560i and variant (AP560u).

| Changes in 4.36.02.0014  | I.D        |
|--|------------|
| Addressed issues with not reporting channel occupancy (WiNG AP only).  | nse0003232 |
| Addressed the situation where GUI packet capture state did not indicate active when the underlying capture was active. | nse0004160 |
| Addressed the situation where GUI could not start a new capture after a packet capture ended.                          | nse0004210 |

#### Enhancements in 4.36.01.0097

Improves the UI look and feel, separating Monitoring and Configuration functions, and acceleration of Network to Profile assignments.

Introduces the configuration Workflow tool, that allows navigation of the system's configuration model in a relational manner. Alternatively, provides a method to directly access any named configuration object in the system.

Supports the new WiFi 6 (802.11ax) APs, the AP505i and AP510i models, which introduce also the WiNG 7.1.0 unified AP firmware.

Extends ExtremeCloud Appliance as a wireless statistics collector for existing WiNG installations (5.9.1 minimum requirement). Consolidated wireless statistics are leveraged into ExtremeManagement Center's visualization, reporting, and alerting capabilities from ExtremeWireless WiNG installations. This enables deployment of ExtremeManagement Center inholistic and ubiquitous wireless and wired installations. Requires ExtremeManagement Center 8.2.5 or later release.

Improves value proposition for directly managed switches by managing the authentication requirements for individual switch ports, providing support for 802.1x or Mac Based Authentication (MBA) against a definable set of site-local reacheable RADIUS Servers. RADIUS accounting is similarly configurable.

Improves manageability of clients with weak signals or sticky clients. Exposes a per *Profile* threshold for Received Signal Strength. Can optionally disassociate clients who are moving away from the AP and whose signal has fallen below the defined threshold level. Not responding to and disconnecting weaker clients (aka sticky clients) typically improves the performance of a high-density network, It reduces the burden on the AP that is caused by inherent lower speed links and high error rates associated with those weaker clients. It also improves the chances that the client associates with an AP to which it can establish a stronger bond. Threshold

#### Enhancements in 4.36.01.0097

level should be carefully selected in relation to the noise floor and optimal coverage level of the deployment. The threshold level is best determined though a Site survey.

Enhances support for high-density environments where several APs may be required to cover the same area to address user capacity totals through support for Client Load Balancing. Client Load Balancing is enabled as an advanced *Profile* setting. Once enabled, member APs of the *Device Group* essentially form a load balancing group that shares load information and evenly distributes associated user load across the group. Because radio service *Profiles* are device specific, all APs in a load balancing group (*Device Group*) will be of the same model. Combining different AP models into the same device group is not supported.

Enhances flexibility of policy definitions by separating the VLAN assignment from the Policy (*Role*) default action. This adjustment allows for the definition of a catch-all VLAN containment for all traffic allowed by whitelisting within a role, even when the default action is "DENY". This split, provides for easier definition of VLAN segmentation defaults for restrictive roles.

Expands Packet Capture diagnostics facility to support up to 10 simultaneous packet captures. Allows the ability to reduce the number of bytes per captured frame, to facilitate longer capture periods and address privacy concerns associated with data payloads.

Provides better compatibility options for customers with exising RADIUS authentication server deployments, configured to expect differnet formats for the end-system's mac address, typically carried in the Calling-Station-ID field in MBA and 802.1x RADIUS authentication requests. Administrator can select which format matches their server's configuration from the *MAC Format* drop down menu, under the Administration System Settings area. The format setting is global and will apply to any authentication requests performed through the appliance into any of the defined external RADIUS servers.

Exposes support to directly instantiate and manage general Docker Containers via the Appliance user interface. Allows the user to complement the ExtremeCloud Appliance's native functionality by downloading and installing add-on applications from public repositories, such as Docker Hub. Supports only numerically versioned Containers (alphabetic chracters or '.latest' is not supported).

Increases the maximum size of a Distributed mobility site to 256 APs.

Validated interoperability with ExtremeManagement Center™'s Policy Management coordination feature. Required ExtremeManagement Center 8.2.5 or latest revision. Validated and documented integration with ExtremeControl™ for delegated authentication value add or integration into existing environments for dynamic policy assignement or guest ongoarding via Captive Portal.

Please refer to "ExtremeCloud Appliance Deployment Guide" for more details.

| Changes in 4.36.01.0097   | I.D        |
|---|------------|
| Addressed "Invalid Configuration Request" in ExtremeCloud Appliance log for SA201s in Defender configuration.             | nse0003725 |
| Addressed the problem where WiNG AP did not support duplicate application IDs per role.                                   | nse0003683 |
| Addressed the issue where 200 Series switches did not support redundancy for management connections.                      | nse0002870 |
| Addressed an issue where representation of Base channel for bonded operation (40 Mhz or 80Mhz) was displayed incorrectly. | nse0002419 |

# KNOWN RESTRICTIONS AND LIMITATIONS:

| Known Restriction or Limitation   | I.D        |
|---|------------|
| Several old Intel clients (i.e. Intel dual band Wireless AC – 7260) if they are using old drivers are NOT seeing BSSID / SSID advertising 11x capability. It's a client's issue (forward compatibility) and there might be other old clients with the same problem See KB <u>https://gtacknowledge.extremenetworks.com/articles/Solution/AP510-Unable-to-see-the-SSID-on-my-laptop</u><br>NB the client driver update <u>must</u> be done from Intel\drivers site because the Windows update reports that the client is running the latest driver.  | Info       |
| Appliances in a High-Availability pair must be at the same exact software revision<br>(and time synched) in order for configuration synchronization to propagate to the<br>peer. During the upgrade process of a High-Availability pair, any configuration<br>changes made while only one appliance has been upgraded (and therefore resulting<br>in a version mismatch) will not be propagated until the peer is correspondingly<br>upgraded to the same revision. We recommend to NOT perform any configuration<br>changes to one of the members of a High-Availability pair while the peer has a<br>different software revision. | nse0005086 |
| Please allow at least 20 seconds between stopping and re-starting a packet capture on a Site.   | nse0004124 |
| ExtremeGuest support will be finalized in the next maintenance release and by the release of eGuest server 6.0.   |            |
| Enabling the appliance as a DHCP server for an attached segment, is not currently recommended. Experiencing issues with persistence of Default Gateway and IP range settings. This issue will be corrected in an upcoming release.  | nse0003529 |
| In order for AP name to appear as hostname or device prompt, it must follow the following rules: <ol> <li>Length from 2 to 24 characters</li> <li>Starts with letter</li> <li>Ends with letter or number</li> <li>Contains only letters, numbers '.' or '-'</li> </ol>  | nse0004510 |
| If a network is referenced in a Policy rule (Location constraint) assignment and the Network name is changed the corresponding rules are not updated. Affected rules must be directly adjusted to refer to the new name. This issue will be addressed in a subsequent release.  | nse0004544 |
| Wired packet captures for APs in Campus Sites may take up to 1 minute to show results. This issue will be addressed in a subsequent release.  | nse0004545 |
| Client Badge in a Floor plan may not show correctly. This issue will be addressed in a subsequent release.  | nse0004565 |
| For Off Channel Scan to work on Distributed APs, 'Smart Monitoring' should be disabled in a Smart-RF profile.   | nse0004568 |
| When configuring system for NTP time assignment, ensure that NTP server is properly configured. Incorrect time settings (like timestamps far in the future) may adversely affect system operation, such as certificate expiration that may trigger failures in device registration or system instability.   | nse0003696 |

| Known Restriction or Limitation  | I.D        |
|--|------------|
| Multicast rules for Topologies (VLANs) are only enforced on Centralized Site deployments (ExtremeWireless APs). The multicast rules are not enforced by Distributed Sites (ExtremeWirless WiNG APs). Topology assignment in Distributed Sites does not filter multicast. Therefore, traffic is bridged between wireless and wired). AP76xx, AP8432, and AP8533 bridge all multicast traffic from wired to wireless network.            | Info       |
| For service authentication in Distributed Sites (ExtremeWireless WiNG), the Default<br>Unauth Role is applied if the configured RADIUS server can't be reached for<br>authentication. The MBA Timeout Role configured for an MBA network is not applied<br>to an End Client (Mobile Unit [MU]) session.  | Info       |
| Certain wireless clients (such as Qualcomm Killer Wireless 1535 and Intel 7265D/8260/8265) have been known to not complete the 4-way handshake in order to fulfill the association process in networks that have both PMF/MFP (802.11w) and Fast-Transition (802.11r [FT]) enabled.<br>The currently recommended workaround is to not enable PMF/MFP configuration on  | nse0003416 |
| a service that is also using 802.11r. Such clients have been demonstrated to work correctly on services with just 802.11r (FT) enabled.  |            |
| Interaction with ExtremeManagement Center – Management of ExtremeCloud<br>Appliance by ExtremeManagement Center will be enhanced over time with the<br>roadmap. ExtremeManagement Center v8.3 is the minimum release base for<br>integration. Version 8.3 provides recognition of an ExtremeCloud Appliance and<br>representation of Wireless Clients and managed Access Points included in the<br>Wireless tab.                       | Info       |
| Additional integration will be delivered in upcoming releases. ExtremeManagement Center 8.3 is the current recommended minimum release.  |            |
| MAC address for Clients on ExtremeWireless WiNG <sup>™</sup> APs are displayed in the Username column. WiNG APs send the username as a MAC Address, causing NAC to reevaluate the rule engines.  | nse0003279 |
| This situation will be addressed in a future release.  |            |
| Wireless capture on Wing APs may return the wrong packet captures containing wired packets and wireless packets only for uplink.   | nse0002243 |
| This situation will be addressed in a future release.  |            |
| Several features of WiNG 7 OS are still under-development plan towards full feature pairity. Several functions may be available in the user interface, due to common provisioning, but are not yet fully supported.  | Info       |
| Device Level Country override is not supported for WiNG Proxy Mode. Only one country-code assignment per site is supported. All APs at the site must match the same country.   | Info       |
| Combining MAC Based Authentication and LAG for switch ports is not currently supported. Engineering is investigating. The issue will be addressed in an upcoming release.  | nse0004445 |
| If the user chooses to reset a switch in CLI mode, using either the GUI RESET<br>Pending action or from the CLI prompt with the "unconfigure switch all" CLI command,<br>the admin account will have the password disabled. As a workaround, the user must<br>change the switch to GUI mode first before going back to CLI mode. The user will be<br>able to log in using CLI mode and the configured GUI mode admin account password. | nse0004838 |
| The switch primary/backup availability is not supported on the EXOS switches running the 3.4.1.8 Cloud Connector. This affects the deployments where ExtremeCloud  | nse0004854 |

| Known Restriction or Limitation  | I.D        |
|--|------------|
| Appliance is configured in an availability pair. If the primary appliance is going down,<br>then the EXOS switches will not send statistics to the backup appliance, and the<br>switch will be marked in red "Critical" state. When the primary appliance is coming up<br>again, the switches will resume, sending statistical information to the primary<br>appliance, and the state of the switch will be marked with a green "Running" state. |            |
| Client location will only be displayed on a floor plan using "show associated clients"<br>and "show unassociated clients" if the system time of the computer where the browser<br>is running matches the system time of the ExtremeCloud Appliance.  | nse0004857 |
| The GUI set action "Retrieve Traces" might fail for the EXOS switches. The user might need to repeat setting the "Retrieve Traces" action until the switch uploads the logs and traces tar file to the ExtremeCloud Appliance.   | nse0004866 |
| In SmartRF mode, the AP 510 power may drop to 0dBm and returns to 4dBm.<br>Disabling Coverage Hole Recovery will work around this problem.   | nse0004881 |

#### SUPPORTED WEB BROWSERS

For ExtremeCloud Appliance management GUI, the following Web browsers were tested for interoperability:

- Firefox 38.0
- Google Chrome 43.0

Note: Microsoft IE browser is not supported for UI management.

| Browsers       | Version                     | OS                                     |
|----------------|-----------------------------|--|
| Chrome         | 75.0.37770.142              | Windows 7<br>Windows 10                |
| Microsoft IE   | 11                          | Windows 7<br>Windows 8.1<br>Windows 10 |
| Microsoft Edge | 42.17134                    | Windows 10                             |
| Firefox        | 68.0                        | Windows 10                             |
| Safari         | Preinstalled with iOS 12.2  | iOS 12.2                               |
| Safari         | Preinstalled with iOS 9.3.5 | iOS 9.3.5                              |

The Wireless Clients (Captive Portal, AAA):

#### **PORT LIST**

The following list of ports may need to remain open so that the Appliances and APs will function properly on a network that includes protection equipment like a firewall.

| Comp.<br>Source                      | Comp.<br>Dest   | Protocol<br>(TCP/UDP) | Src<br>Port | Dest<br>Port  | Service          | Remark   | Open<br>Firewall<br>Req'd |  |  |
|--------------------------------------|-----------------|-----------------------|-------------|---------------|------------------|--|---------------------------|--|--|
| Ports for AP/Appliance Communication |                 |                       |             |               |                  |  |                           |  |  |
| Appliance                            | Access<br>Point | UDP                   | Any         | 13910         | WASSP            | Management and<br>Data Tunnel<br>between AP and<br>Appliance | Yes                       |  |  |
| Access<br>Point                      | Appliance       | UDP                   | Any         | 13910         | WASSP            | Management and<br>Data Tunnel<br>between AP and<br>Appliance | Yes                       |  |  |
| Appliance                            | Access<br>Point | UDP                   | 4500        | Any           | Secured<br>WASSP | Management Tunnel<br>between AP and<br>Appliance             | Optional                  |  |  |
| Access<br>Point                      | Appliance       | UDP                   | Any         | 4500          | Secured<br>WASSP | Management Tunnel<br>between AP and<br>Appliance             | Optional                  |  |  |
| Access<br>Point                      | Appliance       | UDP                   | Any         | 13907         | WASSP            | AP Registration to<br>Appliance                              | Yes                       |  |  |
| Access<br>Point                      | Appliance       | UDP                   | Any         | 67            | DHCP<br>Server   | If Appliance is<br>DHCP Server for AP                        | Optional                  |  |  |
| Access<br>Point                      | Appliance       | UDP                   | Any         | 68            | DHCP<br>Server   | If Appliance is<br>DHCP Server for AP                        | Optional                  |  |  |
| Access<br>Point                      | Appliance       | UDP                   | Any         | 427           | SLP              | AP Registration to<br>Appliance                              | Optional                  |  |  |
| Appliance                            | Access<br>Point | TCP/UDP               | Any         | 69            | TFTP             | AP image transfer  | Yes <sup>1</sup>          |  |  |
| Access<br>Point                      | Appliance       | TCP/UDP               | Any         | 69            | TFTP             | AP image transfer  | Yes <sup>2</sup>          |  |  |
| Appliance                            | Access<br>Point | TCP/UDP               | Any         | 22            | SCP              | AP traces  | Yes                       |  |  |
| Any                                  | Access<br>Point | ТСР                   | Any         | 2002,<br>2003 | RCAPD            | AP Real Capture (if enabled)                                 | Optional                  |  |  |
| Any                                  | Access<br>Point | TCP/UDP               | Any         | 22            | SSH              | Remote AP login (if enabled)                                 | Optional                  |  |  |

#### ExtremeWireless TCP/UDP Port Assignment Reference

<sup>1</sup> TFTP uses port 69 only when the secure control tunnel is NOT enabled between the AP and controller. If the secure control tunnel is enabled, TFTP exchanges take place within the secure tunnel and port 69 is not used.

 $^2$  TFTP uses port 69 only when the secure control tunnel is NOT enabled between the AP and controller. If the secure control tunnel is enabled, TFTP exchanges take place within the secure tunnel and port 69 is not used.

| Comp.<br>Source | Comp.<br>Dest   | Protocol<br>(TCP/UDP) | Src<br>Port | Dest<br>Port        | Service                       | Remark   | Open<br>Firewall<br>Req'd |
|-----------------|-----------------|-----------------------|-------------|---------------------|-------------------------------|--|---------------------------|
| Any             | Access<br>Point | TCP/UDP               | Any         | 445                 | Microsoft<br>CIFS             | LDAP support   | Optional                  |
| Any             | Access<br>Point | TCP/UDP               | Any         | 137,<br>138,<br>139 | NetBIOS                       | LDAP support   | Optional                  |
|                 |                 | P                     | orts for A  | ppliance            | Management                    |  |                           |
| Any             | Appliance       | TCP/UDP               | Any         | 22                  | SSH                           | Appliance CLI<br>access                              | Yes                       |
| Any             | Appliance       | TCP/UDP               | Any         | 5825                | HTTPS                         | Appliance GUI<br>access                              | Yes                       |
| Any             | Appliance       | TCP/UDP               | Any         | 161                 | SNMP                          | Appliance SNMP<br>access                             | Yes                       |
| Any             | Appliance       | TCP/UDP               | Any         | 162                 | SNMP Trap                     | Appliance SNMP<br>access                             | Yes                       |
| Any             | Appliance       | ТСР                   | Any         | 80                  | HTTP                          | Appliance SNMP<br>access<br>ICP<br>Self Registration | Yes                       |
| Any             | Appliance       | ТСР                   | Any         | 443                 | HTTPS                         | ICP<br>Self Registration                             | Yes                       |
| Any             | Appliance       | UDP                   | 500         | 500                 | IKE                           | IKE phase 1  | Yes                       |
| Any             | Appliance       | TCP/UDP               | Any         | 69                  | TFTP                          | TFTP support   | Yes                       |
| Any             | Appliance       | UDP                   | Any         | 4500                | IPSec                         | IPSec NAT traversal                                  | Yes                       |
| Any             | Appliance       | UDP                   | Any         | 13907               | Discovery                     | Used by Discovery                                    | Yes                       |
| Any             | Appliance       | UDP                   | Any         | 13910               | WASSP                         | Used by L3 WASSP                                     | Yes                       |
|                 |                 | Ports for I           | nter Cont   | roller Mot          | pility <sup>3</sup> and Avail | ability  |                           |
| Appliance       | Appliance       | UDP                   | Any         | 13911               | WASSP                         | Mobility and<br>Availability Tunnel                  | Yes                       |
| Appliance       | Appliance       | ТСР                   | Any         | 427                 | SLP                           | SLP Directory  | Yes                       |
| Appliance       | Appliance       | ТСР                   | Any         | 20506               | Langley                       | Remote Langley<br>Secure                             | Yes                       |
| Appliance       | Appliance       | TCP                   | Any         | 60606               | Mobility                      | VN MGR   | Yes                       |
| Appliance       | Appliance       | TCP                   | Any         | 123                 | NTP                           | Availability time sync                               | Yes                       |

<sup>&</sup>lt;sup>3</sup>For extension of ExtremeWireless deployment via Inter Controller Mobility.

| Comp.<br>Source                     | Comp.<br>Dest       | Protocol<br>(TCP/UDP) | Src<br>Port | Dest<br>Port | Service   | Remark  | Open<br>Firewall<br>Req'd |
|-------------------------------------|---------------------|-----------------------|-------------|--------------|---|---|---------------------------|
| Appliance                           | DHCP<br>Server      | UDP                   | Any         | 67           | SLP   | Asking DHCP<br>Server for SLP DA                              | Yes                       |
| DHCP<br>Server                      | Appliance           | UDP                   | Any         | 68           | SLP   | RespoECA from<br>DHCP Server for<br>SLP DA request            | Yes                       |
|                                     |                     | C                     | Core Back   | -End Con     | nmunication   |   |                           |
| Appliance                           | DNS<br>Server       | UDP                   | Any         | 53           | DNS   | If using DNS  | Optional                  |
| Appliance                           | Syslog<br>Server    | UDP                   | Any         | 514          | Syslog  | If Appliance logs to external syslog server                   | Optional                  |
| Appliance                           | RADIUS<br>Server    | UDP                   | Any         | 1812         | RADIUS<br>Authenticati<br>on and<br>Authorizatio<br>n | If using RADIUS<br>AAA  | Optional                  |
| Appliance                           | RADIUS<br>Server    | UDP                   | Any         | 1813         | RADIUS<br>Accounting                                  | If enabled RADIUS accounting                                  | Optional                  |
| Appliance                           | RADIUS<br>server    | UDP                   | Any         | 1814         | RADIUS<br>Authenticati<br>on and<br>Authorizatio<br>n | If using RADIUS<br>AAA  | Optional                  |
| Appliance                           | RADIUS<br>server    | UDP                   | Any         | 1815         | RADIUS<br>Accounting                                  | If enabled RADIUS<br>Accounting                               | Optional                  |
| Dynamic<br>Auth.<br>Server<br>(NAC) | Appliance           | UDP                   | Any         | 3799         | DAS   | Request from DAS<br>client to disconnect<br>a specific client | Optional                  |
| Appliance                           | AeroScout<br>Server | UDP                   | 1144        | 12092        | Location<br>Based<br>Service<br>Proxy                 | Aeroscout Location-<br>Based Service                          | Optional                  |
| AeroScout<br>Server                 | Appliance           | UDP                   | 12092       | 1144         | Location<br>Based<br>Service<br>Proxy                 | Aeroscout Location-<br>Based Service                          | Optional                  |

# **IETF STANDARDS MIB SUPPORT:**

| RFC No.                 | Title            | Groups Supported                        |
|-------------------------|------------------|---|
| Draft version of 802.11 | IEEE802dot11-MIB |   |
| 1213                    | RFC1213-MIB      | Most of the objects supported           |
| 1573                    | IF-MIB           | ifTable and interface scalar supported  |
| 1907                    | SNMPv2-MIB       | System scalars supported                |
| 1493                    | BRIDGE-MIB       | EWC supports relevant subset of the MIB |
| 2674                    | P-BRIDGE-MIB     | EWC supports relevant subset of the MIB |
| 2674                    | Q-BRIDGE-MIB     | EWC supports relevant subset of the MIB |

#### EXTREME NETWORKS PRIVATE ENTERPRISE MIB SUPPORT

Extreme Networks Private Enterprise MIBs are available in ASN.1 format from the Extreme Networks website at: <u>https://extremeportal.force.com/</u>

#### **Standard MIBs**

| Title            | Description   |
|------------------|---|
| IEEE802dot11-MIB | Standard MIB for wireless devices                   |
| RFC1213-MIB.my   | Standard MIB for system information                 |
| IF-MIB           | Interface MIB                                       |
| SNMPv2-MIB       | Standard MIB for system information                 |
| BRIDGE-MIB       | VLAN configuration information that pertains to EWC |
| P-BRIDGE-MIB     | VLAN configuration information that pertains to EWC |
| Q-BRIDGE-MIB     | VLAN configuration information that pertains to EWC |

# **Siemens Proprietary MIB**

| Title                              | Description  |
|------------------------------------|--|
| HIPATH-WIRELESS-HWC-MIB.my         | Configuration and statistics related to EWC and associated objects |
| HIPATH-WIRELESS-PRODUCTS-MIB.my    | Defines product classes  |
| HIPATH-WIRELESS-DOT11-EXTNS-MIB.my | Extension to IEEE802dot11-MIB that<br>complements standard MIB     |
| HIPATH-WIRELESS-SMI.my             | Root for Chantry/Siemens MIB                                       |

## 802.11AC AND 802.11N CLIENTS

Please refer to the latest release notes for ExtremeWireless ™ 10.41.09 or later and/or ExtremeWireless WiNG 5.9.02 or later for the list of compatibility test devices.

#### **RADIUS SERVERS AND SUPPLICANTS**

# **RADIUS Servers Used During Testing**

| Vendor     | Model OS       | Version                   |
|------------|----------------|---------------------------|
| FreeRADIUS | 1.1.6          | FreeRADIUS                |
| FreeRADIUS | 1.0.1          | FreeRADIUS                |
| IAS        | 5.2.3790.3959  | Microsoft Server 2003 IAS |
| SBR50      | 6.1.6          | SBR Enterprise edition    |
| NPS        | 6.0.6002.18005 | Microsoft Server 2008 NPS |

# 802.1x Supplicants Supported

| Vendor                   | Model OS   | Version  |
|--------------------------|--|--|
|                          |  | Version 5.10.14353.0   |
| Juniper Networks® / Funk | Odyssey client   | Version 5.00.12709.0   |
|                          |  | Version 4.60.49335.0   |
|                          | Wireless Zero Configuration  | Version Windows XP-4K-891859-<br>Beta1                             |
| Microsoft®               | Wireless Network Connection<br>Configuration   | Version Microsoft Window Server 2003, Enterprise Edition R2 SP2    |
|                          | Wi-Fi Protected Access 2<br>(WPA2)/Wireless Provisioning Services<br>Information Element (WPS IE) update for<br>Windows XP with Service Pack 2 | Version WindowsXP-KB893357-<br>v2-x86-ENU.exe                      |
| Intel®                   | Intel PRO Set/Wireless   | Version 13.0.0.x (with Windows®<br>Intel® driver version 13.0.0.x) |
| Microsoft® Wireless Zero | Windows 7, 8, 8.1 Pro, 10 Pro<br>Windows Phone 8.1, Windows Mobile 10  | Provided with Windows®   |

# **Appliance LAN Switch Verification**

| Vendor  | Model OS | Version  | Role           |
|---------|----------|----------|----------------|
| Extreme | X-460-G2 | 12.5.4.5 | ECA connection |

| Extreme | X440G2-48p-10G4  | 21.1.1.4                                      | ECA connectivity |
|---------|------------------|---|------------------|
| Extreme | Summit 300-48    | 7.6e1.4                                       | ECA connection   |
| Extreme | VSP-4850GTS-PWR  | (6.0.1.1_B003) (PRIVATE) HW<br>Base: ERS 4850 | ECA connection   |
| Extreme | K6               | 08.63.02.0004                                 | ECA connection   |
| Extreme | K6               | 08.42.03.0006                                 | ECA connection   |
| Extreme | X440G2-48p-10GE4 | 21.1.5.2                                      | ECA connection   |
| Extreme | X440-G2-12p      | 21.1.1.4                                      | ECA connection   |
| Extreme | X460-48p         | 12.5.4.5                                      | ECA connection   |
| Cisco   | Catalyst 3550    | 12.1(19)EA1c                                  | ECA connection   |

# **CERTIFICATION AUTHORITY**

| Server Vendor | Model OS                               | Version       |
|---------------|--|---------------|
| Microsoft CA  | Windows Server 2003 Enterprise Edition | 5.2.3790.1830 |
| Microsoft CA  | Windows Server 2008 Enterprise Edition | 6.0           |
| OpenSSL       | Linux                                  | 0.9.8e        |

# **RADIUS ATTRIBUTES SUPPORT**

# **RADIUS** Authentication and Authorization Attributes

| Attribute             | RFC Source         |
|-----------------------|--------------------|
| Called-Station-Id     | RFC 2865, RFC 3580 |
| Calling-Station-Id    | RFC 2865, RFC 3580 |
| Class                 | RFC 2865           |
| EAP-Message           | RFC 3579           |
| Event-Timestamp       | RFC 2869           |
| Filter-Id             | RFC 2865, RFC 3580 |
| Framed-IPv6-Pool      | RFC 3162           |
| Framed-MTU            | RFC 2865, RFC 3580 |
| Framed-Pool           | RFC 2869           |
| Idle-Timeout          | RFC 2865, RFC 3580 |
| Message-Authenticator | RFC 3579           |
| NAS-Identifier        | RFC 2865, RFC 3580 |
| NAS-IP-Address        | RFC 2865, RFC 3580 |
| NAS-IPv6-Address      | RFC 3162           |

| Attribute          | RFC Source                   |
|--------------------|------------------------------|
| NAS-Port           | RFC 2865, RFC 3580           |
| NAS-Port-Id        | RFC 2865, RFC 3580           |
| NAS-Port-Type      | RFC 2865, RFC 3580           |
| Password-Retry     | RFC 2869                     |
| Service-Type       | RFC 2865, RFC 3580           |
| Session-Timeout    | RFC 2865                     |
| State              | RFC 2865                     |
| Termination-Action | RFC 2865, RFC 3580           |
| Tunnel Attributes  | RFC 2867, RFC 2868, RFC 3580 |
| User-Name          | RFC 2865, RFC 3580           |
| Vendor-Specific    | RFC 2865                     |

# **RADIUS Accounting Attributes**

| Attribute             | RFC Source |
|-----------------------|------------|
| Acct-Authentic        | RFC 2866   |
| Acct-Delay-Time       | RFC 2866   |
| Acct-Input-Octets     | RFC 2866   |
| Acct-Input-Packets    | RFC 2866   |
| Acct-Interim-Interval | RFC 2869   |
| Acct-Output-Octets    | RFC 2866   |
| Acct-Output-Packets   | RFC 2866   |
| Acct-Session-Id       | RFC 2866   |
| Acct-Session-Time     | RFC 2866   |
| Acct-Status-Type      | RFC 2866   |
| Acct-Terminate-Cause  | RFC 2866   |

### **GLOBAL SUPPORT:**

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country: <a href="https://extremeportal.force.com/">https://extremeportal.force.com/</a>

By Email: <a href="mailto:support@extremenetworks.com">support@extremenetworks.com</a>

By Web: <u>https://extremeportal.force.com/</u>

By Mail: Extreme Networks, Inc. 6480 Via Del Oro San Jose, CA 95119 USA

For information regarding the latest software release, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.

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