

# Customer Release Notes

## ExtremeCloud IQ Controller

Firmware Version V.10.10.04.0001

January 6, 2025

### INTRODUCTION:

The ExtremeCloud IQ Controller is a next generation orchestration application offering all the mobility services required for modern unified access deployments. The ExtremeCloud IQ Controller includes comprehensive critical network services for wireless and wired connectivity, wireless device secure onboarding, distributed and centralized data paths, role-based access control through the Application Layer (Layer 7), integrated location services, and IoT device onboarding through a single platform. Built on field proven architectures with the latest technology, the embedded operating system supports containerization of applications enabling future expansion of value-added applications for the unified access edge.

The CE1000 is an application on the Universal Compute Platform 1130C, replacing the E1120 appliance with similar functionality and limits. The CE1000 supports up to 250 APs/Defenders and 2000 users standalone, or 500 APs and 4000 users in an availability setup.

The E1120 is an entry to mid-level platform expandable to 250 APs/Defenders, 100 switches, and 4,000 mobility sessions in high-availability mode.

The E2120 is an application appliance meeting the needs of medium sized high-density and mission critical deployments with support for up to 4,000 APs/Defenders, 800 switches and 32,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E2122 is an application appliance meeting the needs of medium sized high-density and mission critical deployments with support for up to 4,000 APs/Defenders, 800 switches and 32,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E3120 is a large application appliance meeting the needs of high-density and mission critical deployments with support for up to 20,000 APs/Defenders, 2000 switches, and 100,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E3125 is a large application appliance meeting the needs of high-density and mission critical deployments with support for up to 20,000 APs/Defenders, 2000 switches, and 100,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The VE6120 is an elastic virtual appliance that supports up to 1,000 APs/Defenders, up to 400 switches and 16,000 mobility sessions in high-availability mode depending on the hosting hardware.

The VE6120 VE6120H and VE6120K offer elastic capacities to cover the full range of offering as VMWare/MS Hyper-V/Linux KVM, ranging from VE6120/VE6120H/VE6120K-Small to VE6120/VE6120H/VE6120K-Large.

The VE6125/VE6125K XL are virtual appliances that supports up to 4,000 APs/Defenders, up to 400 switches and 32,000 mobility sessions in high-availability mode, depending on the hosting hardware.

The ExtremeCloud IQ Controller offers the ability to expand capacity to meet any growing business needs. The hardware and virtual packages are available for purchase. The customer purchases adoption capacity as a Right-To-Use Subscription model, supporting flexible quantities (per managed device) and term (multiple-year extended term) option.

<b>Changes in 10.10.04.0001</b>	
Updated compliance tables to reinstate channels 149 and above that were mistakenly removed.	WOS-7087

<b>Changes in 10.10.03.0005</b>	
Resolved an issue where the license expiration warning time was not recalculated when switching from connected mode to air-gap mode.	CFD-12309
Implemented a new check in the parsing mechanism to support the use of quote characters (") in RADIUS passwords.	XCC-5420
Enhanced the reliability of statistical data sent to the Extreme Business Insights.	CFD-11738
Resolved performance issues by optimizing the cleanup process for outdated end systems, which prevents excessive resource usage.	CFD-11749
Corrected an issue preventing AP5010 information from displaying correctly on reports and floor plans.	CFD-11415
Enhanced the Ekahau floor plan import functionality to show the AP names on the floor plan instead of '?' mark that previously served as a placeholder.	CFD-11860
A resolution has been implemented for an AP 802.1X authentication issue utilizing PEAP, wherein improperly formatted passwords resulted in failed AP port authentication in some cases.	CFD-12051
Resolved an issue where the GUI failed to display the 6GHz heat map on floor plans.	CFD-12578
Added Indonesia outdoor mode for AP460S12C	WOS-7042
Fixed an issue that was causing the RTLS (Real-Time Location System) to incorrectly report a difference of -7 every time.	CFD-12350
Corrected an issue on the AP505/510 that was causing beacons to be sent at the default rate instead of the configured rate.	CFD-12311
Enhanced Client IP address learning on AP.	CFD-11715
Enhanced the flow hash algorithm to minimize duplicate entries that can lead to performance issues.	CFD-11780
Fixed check for maximum topology count on the AP.	CFD-12884
Improved AFC timer expiry handling.	CFD-12681
Allow radio driver TAF component to be configurable via AP CLI	CFD-12560
Resolved a firmware upgrade issue in ExtremeCloud IQ Controller that caused unintended client disconnections.	CFD-11093

<b>Enhancements in 10.10.02.0016</b>	
Introduced SmartRF support for AFC (6 GHz outdoor standard power).	XCC-4948
Made minor enhancements to the AFC server status page and other AFC-related information on the AP monitoring page and Site/AP list view.	XCC-4946
Added enhancements to the AFC explorer such as the power slider view. This helps to visualize available channel plans for different minimum power levels.	XCC-4444
<p>Extreme Networks® is pleased to introduce the ExtremeCloud IQ Controller Application CE1000 for small campus wireless deployments. The ExtremeCloud IQ Controller Application is hosted on ExtremeCloud Edge Universal Compute Platform. It is a highly scalable and highly available enterprise wireless controller that can support up to 250 APs in standalone mode and 500 APs in HA pair. The ExtremeCloud IQ Controller Application hosted on ExtremeCloud Edge (Self Orchestration) 1130C, is the latest generation of this market leading solution targeted to address various customer use cases.</p> <p>Please refer to the datasheet and the documentation site for more details.</p>	XCC-2978

<b>Changes in 10.10.02.0016</b>	<b>I.D</b>
Improved handling of large size floor plans	CFD-10570
Corrected an issue that prevented access points from receiving complete configurations.	CFD-11444
Fixed an issue where some APs did not report GPS location	CFD-11764
Resolved an issue that caused incorrect GPS orientation and elevation readings.	CFD-11522

<b>Enhancements in 10.10.01.0032</b>	
<p>Introduced support for AP5050U-IL and AP5050D-IL                      Note: The controller recognizes the AP as a WorldWide (WW) model, with regulatory region set to IL (Israel). The AP5050U-IL and AP5050D-IL will only onboard to a site defined for country Israel.</p>	XCC-4480
Refreshed captive portal certificate on access points to extend validity to June 2025.	WOS-6113
<p>WPA3 Enterprise Transition Mode brings the ability to config the same WLAN / SSID to all three radios (2.4GHz, 5GHz and 6GHz). When this option is enabled, PMF (protected management frame) is enabled the following way. For 2.4 and 5GHz operation the authentication is set to WPA2 with PMF set as optional and for 6GHz operation, authentication is set to WPA2 with PMF set as mandatory complying with 6GHz requirements.</p>	XCC-4296
<p>Introduction of AP5020 Wi-Fi 7 Access Point. In this release we are delivering Wi-Fi 7 features like 4K QAM, 320 MHz Channel Width, Software defined radios (Modes 1 and 3), DL OFDM, DL MU-MIMO. Please refer to AP5020 datasheet for more information about the AP</p>	XCC-3488

<b>Enhancements in 10.10.01.0032</b>	
and the different software defined radio modes. <a href="https://www.extremenetworks.com/products/wi-fi-access-points/universal-aps-indoor/ap5020">https://www.extremenetworks.com/products/wi-fi-access-points/universal-aps-indoor/ap5020</a>	
Introduced new SKU for China for AP3000X. SKU is AP3000X-CN	XCC-4492
Security hardening enhancements: Ability to create ACL for management plane access. The system admin can now create allow and deny rules for the management access.	XCC-4265
This release introduces the premier tier Wi-Fi AP5020 that requires PILOT license for its operation. For this reason XIQ-C now displays granular information on the licensing status page on which AP model is consuming what license level. AP5020 and future Wi-Fi 7 APs will consume PILOT license and previous generation APs will require NAVIGATOR or PILOT licenses.	XCC-4626
This release enhances the IoT profile to allow support for up to 5 applications as below * BLE Beacon: iBeacon, Eddystone-url Beacon * BLE Scan: iBeacon scan, Eddystone-url Scan and Generic Scan	XCC-4179
Previously, the AP5050U/D had an Environment choice of Indoor, Outdoor, or Outdoor — Under Seat, depending on the installation location. Starting with this release, the 'Outdoor - Under Seat' mode has been deprecated. The regulatory compliance is the same for the modes 'Outdoor' and 'Outdoor - Under Seat', so there is no need to have a separate mode for under seat deployments.	XCC-4470

<b>Changes in 10.10.01.0032</b>	<b>I.D</b>
Fixed an issue that caused Registered device list in User Administration page to only shows 50 devices.	CFD-11384
Resolved an issue where configuring a Site with the Country Code of Egypt caused the Sites to disappear from the GUI.	CFD-11311
Resolved an issue preventing backups due to insufficient space in the /tmp/ directory.	CFD-11131
Fixed an issue that could inadvertently allow WPA2 client to connect to WLAN configured for captive portal with WPA3 personal settings.	CFD-11177/CFD-11176
Fixed an issue where the channel hold-time expired prematurely, causing unintended channel changes.	CFD-11682
Enhanced radius server package to prevent certain user authentication issues and provide additional robustness.	CFD-10746
Improved the handling of client (FT capable) reauthentication timer expiry that could lead to client deauthentication.	WOS-6294
Hardened system's security by implementing ADSP message validity checks tailored for terminating sessions, mitigating potential vulnerabilities and enhancing overall network integrity.	WOS-6288
Addressed an issue that caused hidden SSID to be broadcasted.	CFD-11087
Improved handling of default filters on APs when AP to XIQ-C connection is down.	CFD-10928

**Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.**

**For the latest firmware versions, visit the download site at:**  
[www.extremenetworks.com/support/](http://www.extremenetworks.com/support/)

**FIRMWARE SPECIFICATION:**

Status	Version No.	Type	Release Date
Current Version	V.10.10.04.0001	Maintenance Release	January 6, 2025
Previous Version	V.10.10.03.0005	Maintenance Release	December 9, 2024
Previous Version	V.10.10.02.0016	Feature Release	August 02, 2024
Previous Version	V.10.10.01.0032	Feature Release	June 25, 2024

**SUPPORTED APPLIANCES, ACCESS POINTS AND SWITCHES:**

Product Name	Image
ExtremeCloud IQ Controller CE1000 application for Universal Compute Platform 1130C	XIQC-10.10.04.0001-1.dke
ExtremeCloud IQ Controller VE6120 VMware Min Supported ESXi version 5.1 or later, (tested 7.0)	XIQC-10.10.04.0001-1.dle
ExtremeCloud IQ Controller VE6120H (Windows server 2016 or later)	XIQC-10.10.04.0001-1.spe
ExtremeCloud IQ Controller VE6120K Linux KVM	XIQC-10.10.04.0001-1.dve
ExtremeCloud IQ Controller VE6125 Min Supported ESXi version 5.5 or later, (tested 7.0)	XIQC-10.10.04.0001-1.rse
ExtremeCloud IQ Controller VE6125K Linux KVM	XIQC-10.10.04.0001-1.mfe
ExtremeCloud IQ Controller E1120	XIQC-10.10.04.0001-1.sme
ExtremeCloud IQ Controller E2120	XIQC-10.10.04.0001-1.jse
ExtremeCloud IQ Controller E2122	XIQC-10.10.04.0001-1.wze
ExtremeCloud IQ Controller E3120	XIQC-10.10.04.0001-1.ose
ExtremeCloud IQ Controller E3125	XIQC-10.10.04.0001-1.dze
AP3000-WW	AP3xxx-LEAN-10.10.4.0-001R.img
AP3000X-WW	AP3xxx-LEAN-10.10.4.0-001R.img

Product Name	Image
AP302W-CAN AP302W-FCC AP302W-IL AP302W-WR	AP302W-LEAN-10.10.4.0-001R.img
AP305C-1-CAN AP305C-1-FCC AP305C-1-IL AP305C-1-WR AP305C-CAN AP305C-FCC AP305C-IL AP305C-WR AP305CX-CAN AP305CX-FCC AP305CX-IL AP305CX-WR	AP3xxC-LEAN-10.10.4.0-001R.img
AP310e-1-WR AP310e-CAN AP310e-FCC AP310e-IL AP310e-WR AP310i-1-WR AP310i-CAN AP310i-FCC AP310i-IL AP310i-WR	AP3xx-LEAN-10.10.4.0-001R.img
AP360e-CAN AP360e-FCC AP360e-IL AP360e-WR AP360i-CAN AP360i-FCC AP360i-IL AP360i-WR	AP3xx-LEAN-10.10.4.0-001R.img
AP3912i-FCC AP3912i-ROW	AP391x-10.51.26.0001.img
AP3915e-FCC AP3915e-ROW AP3915i-FCC AP3915i-ROW	AP391x-10.51.26.0001.img
AP3916ic-FCC AP3916ic-ROW	AP391x-10.51.26.0001.img
AP3916-camera	AP3916IC-V1-0-14-1.dlf
AP3917e-FCC AP3917e-ROW AP3917i-FCC AP3917i-ROW AP3917k-FCC AP3917k-ROW	AP391x-10.51.26.0001.img

Product Name	Image
AP3935e-FCC AP3935e-ROW AP3935i-FCC AP3935i-IL AP3935i-ROW	AP3935-10.51.26.0001.img
AP3965e-FCC AP3965e-ROW AP3965i-FCC AP3965i-ROW	AP3935-10.51.26.0001.img
AP4000-1-WW AP4000-WW	AP4000x-LEAN-10.10.4.0-001R.img
AP410C-1-CAN AP410C-1-FCC AP410C-1-IL AP410C-1-WR AP410C-CAN AP410C-FCC AP410C-IL AP410C-WR	AP4xxC-LEAN-10.10.4.0-001R.img
AP410e-CAN AP410e-FCC AP410e-IL AP410e-WR AP410i-1-FCC AP410i-1-WR AP410i-CAN AP410i-FCC AP410i-IL AP410i-WR	AP4xx-LEAN-10.10.4.0-001R.img
AP460C-CAN AP460C-FCC AP460C-IL AP460C-WR AP460S12C-CAN AP460S12C-FCC AP460S12C-IL AP460S12C-WR AP460S6C-CAN AP460S6C-FCC AP460S6C-IL AP460S6C-WR	AP4xxC-LEAN-10.10.4.0-001R.img
AP460e-CAN AP460e-FCC AP460e-IL AP460e-WR AP460i-CAN AP460i-FCC AP460i-IL AP460i-WR	AP4xx-LEAN-10.10.4.0-001R.img

Product Name	Image
AP5010-WW	AP5xxx-LEAN-10.10.4.0-001R.img
AP5020-WW	AP5020-10.10.3.0-001R.img
AP5050D-WW	AP5xxx-LEAN-10.10.4.0-001R.img
AP5050U-WW	AP5xxx-LEAN-10.10.4.0-001R.img
AP505i-FCC AP505i-WR	AP5xx-LEAN-10.10.4.0-001R.img
AP510e-FCC AP510e-WR AP510i-1-FCC AP510i-1-WR AP510i-FCC AP510i-WR	AP5xx-LEAN-10.10.4.0-001R.img
AP560h-FCC AP560h-WR AP560i-FCC AP560i-WR	AP5xx-LEAN-10.10.4.0-001R.img
SA201	AP391x-10.51.26.0001.img
Switches	
210-12p-10GE2 210-24p-10GE2 210-48p-10GE2 210-12p-10GE2 POE 210-24p-10GE2 POE 210-48p-10GE2 POE	210-series_V1.02.05.0013.stk fp-connector-3.3.0.4.pyz (cloud connector)
220-12p-10GE2 220-24p-10GE2 220-48p-10GE2 220-12p-10GE2 POE 220-24p-10GE2 POE 220-48p-10GE2 POE	220-series_V1.02.05.0013.stk fp-connector-3.3.0.4.pyz (cloud connector)
X435-24P/T-4S	summitlite_arm-30.7.1.1.xos summitlite_arm-30.5.0.259- cloud_connector-3.4.2.6.xmod
X440G2-12t-10G4 X440G2-24t-10G4 X440G2-48t-10G4 X440G2-12t-10G4 POE X440G2-24t-10G4 POE X440G2-48t-10G4 POE	summitX-30.2.1.8-patch2-5.xos summitX-30.2.1.8-cloud_connector- 3.4.1.8.xmod (cloud connector)
X465_24W X465_48T X465_48P X465_48W X465_24MU X465_24MU_24W	onie-30.2.1.8-patch2-5- vpex_controlling_bridge.lst onie-30.2.1.8-cloud_connector- 3.4.1.20.xmod



Product Name	Image
X620-16x	summitX-30.2.1.8-patch2-5.xos summitX-30.2.1.8-cloud_connector-3.4.1.8.xmod (cloud connector)

**NETWORK MANAGEMENT SOFTWARE SUPPORT**

Network Management	Version
ExtremeControl™	22.3 or higher
ExtremeAnalytics™	22.3 or higher
ExtremeCloud™ A3	4.0
ExtremeCloud™ IQ-Site Engine	22.3 or higher

Air Defense	Version
ExtremeAirDefense™	10.5
ExtremeGuest	Version
ExtremeGuest™	6.0.1.0-001

**Note:**

Platform and AP Configuration functions are not supported by ExtremeManagement™. ExtremeCloud™ IQ Site Engine v21.9 or greater is required.

**INSTALLATION INFORMATION:**

Appliance Installations	
CE1000	<a href="#">Extreme Campus Controller CE1000 Installation Guide</a>
E1120	<a href="#">Extreme Campus Controller E1120 Installation Guide</a>
E2120	<a href="#">Extreme Campus Controller E2120 Installation Guide</a>
E2122	<a href="#">Extreme Campus Controller E2122 Installation Guide</a>
E3120	<a href="#">Extreme Campus Controller E3120 Installation Guide</a>
E3125	<a href="#">Extreme Campus Controller E3125 Installation Guide</a>
VE6120/VE6125	<a href="#">Extreme Campus Controller VE6120/VE6125 Installation Guide</a>
VE6120H	<a href="#">Extreme Campus Controller VE6120H Installation Guide</a>
VE6120K/VE6125K	<a href="#">Extreme Campus Controller VE6120K/VE6125K Installation Guide</a>

**Known Restrictions and Limitations:**

Known Restriction or Limitation	I.D
<p>Certain wireless clients (such as Qualcomm Killer Wireless 1535 and Intel 7265D/8260/8265) have been known to not complete the 4-way handshake in order to fulfill the association process in networks that have both PMF/MFP (802.11w) and Fast-Transition (802.11r [FT]) enabled.</p> <p>The currently recommended workaround is to not enable PMF/MFP configuration on a service that is also using 802.11r. Such clients have been demonstrated to work correctly on services with just 802.11r (FT) enabled.</p>	nse0003416
<p>Client bridge (CB) and Mesh functionality is disabled for 6GHz (Standard Power Radio under AFC control) on 5050U/D in outdoor mode for this release due to FCC compliance approval.</p> <p>Smart RF feature for 6GHz (Standard Power Radio under AFC control) is not supported in this release. Use fixed channel and power.</p> <p>These functions will be released for 6GHz in subsequent releases.</p>	XCC-4725
<p>Controller functions, including internal communications and containerized applications, require the usage of reserved address space. Two subnets are reserved internally to the controller:</p> <ul style="list-style-type: none"> <li>* {{172.17.0.0/24}}</li> <li>* 172.31.0.16/28</li> </ul> <p>The user interface prevents assigning IP addresses to local interfaces (physical or virtual) that conflict with these ranges.</p>	XCC-3121
<p>For ExtremeCloud IQ Controller (v5) systems previously onboarded into an ExtremeCloud IQ account for visibility, following an upgrade to ExtremeCloud IQ Controller (v10), you must remove and redeclare the controller to ExtremeCloud IQ. This will facilitate the</p>	XCC-2463

Known Restriction or Limitation	I.D
re-synchronization of the controller with the ExtremeCloud IQ account.	
Before installing a new ExtremeCloud IQ Controller license, you must configure Network Time Protocol (NTP) Server settings. Licensing management is dependent on accurate NTP configuration. Configure NTP via the ExtremeCloud IQ Controller initial Configuration Wizard, or go to Admin > System > Network Time to configure and verify the NTP settings.	XCC-2353
For ExtremeCloud IQ Controller configured for authentication of administrators over RADIUS server, the GUI responsiveness may be slow, possibly over 30 seconds if the target server(s) are unavailable or unreachable at login time. If the outage is extensive, the system will eventually timeout to validate against local credentials when provisioned.	XCC-2350
ExtremeCloud IQ-Site Engine 22.3.10 is the minimum required revision for representation of ExtremeCloud IQ Controller 10.01.01 or later revisions. Extreme Management Center (8.5.x or later) does NOT recognize a controller running ExtremeCloud IQ Controller 10.01.01 or later.	XCC-2348
To improve stability of mesh when SmartRF is used with a mesh root AP: * Use fixed channel width. * Set SmartRF sensitivity to "Low" to decrease the time that the AP will abandon the channel for scanning.	XCC-1684
This PR is created to track the same problem that exists with calibration on HOS APs on 6 GHz band ( HOS-18808).  At the moment, 6 GHz calibration works only with AP as client with 11mc ranging mode. If you use Pixel phone, 6 Ghz ranging does not work at all. It is phone problem ( wos-5629), but we should record this in the release notes.	WOS-5655
Allow UTF-8 characters in JSON payload for all Rest API so non-ASCII / Unicode characters are accepted in Rest API requests to comply with current Rest API standards.	ECA-321
MAC-based authentication and WPA3-Compatibility (SAE or WPA2-PSK) and PMF "Required" may not work. This issue will be addressed in a future release.	ECA-1961
For the Access Point Test feature, when using the wireless client option for the 5GHz band, if the access point is operating in dual-5GHz mode, and radio 1 is set to 5GHz low (not 2.4GHz), the AP as a client will operate on the 5GHz low band. This may limit the test client's capability to connect to the infrastructure APs that operate in the 5GHz high band. Recommendation: Only exercise wireless AP Test on devices that are configured for full-band mode.	XCC-3284
AP3900 series requires a minimum firmware revision of 10.41.01 (or later) for onboarding into ExtremeCloud IQ Controller. Customers migrating from ExtremeWireless installations or onboarding new AP3900 inventory to ExtremeCloud IQ Controller must ensure APs	XCC-3178

Known Restriction or Limitation	I.D
<p>are running at least the minimum revision prior to onboarding. Depending on the age of the inventory, this may require a manual upgrade of the unit firmware outside of the management framework.</p>	
<p>Upgrade failure will occur when using special characters (escape back slash) in topology.</p>	ECA-466
<p>In SmartRF mode, the AP510 power may temporarily drop to 0dBm and returns to 4dBm.</p>	ECA-469
<p>With on-air-busy channel conditions, it is possible for the ACS not to produce the expected results. In this instance, perform manual channel selection.</p>	ECA-528
<p>Widgets do not show tooltips for lower and upper values. This issue will be addressed in a future release.</p>	ECA-567
<p>Firmware for ExtremeWireless AP3900 series access points does not currently support Smart RF. No Smart RF data is displayed.</p>	ECA-1484
<p>With 11r enabled on an 802.1x network, a Windows 10 PC with an Intel Wi-Fi card (ax200, ax210), running driver version 22.170.0.3 cannot reconnect automatically after an MU is disconnected. The workaround is to toggle the Wi-Fi off and on from the PC.</p>	WOS-4480
<p>Default router/gateway should be configured with a next-hop associated with one of the physical interfaces. Pointing the default route to the Admin interface will lead to issues because access points will not get the correct services from the data plane. We recommend setting the default route via data ports, and if necessary, configuring static routes on the Admin port for administration level access.</p>	Info
<p>For AP deployments in remote locations where access points and controllers may need to be discovered and connected over firewalls, a best practice is to leverage DNS or DHCP Option 60/43 methods for zero-touch-provisioning discovery. These methods provide direct connectivity to the defined IP address. DHCP Option 78, which refers to the controller as a Service Location Protocol – Directory Agent (SLP- DA), requires the exchange of SLP protocol between the AP and the appliance at the core, necessitating that UDP 427 be allowed by any firewall in the path. For such installations, discovery over DHCP Option 78 assist is not recommended.</p> <p>When using SLP, for an AP to establish connection with a controller, it must first exchange SLP Directory Agent registration before IPSEC establishment with the eventual controller. That means that SLP UDP 427 must be open along the path. Further issues can occur if Network Address Translation (NAT) is involved. While this method is popular and widely deployed within a homogenous campus, it may result in inadvertent complications for remote connections. Therefore, it should not be used in favor of an alternate method (DHCP 60/43, DNS, or static override).</p>	Info
<p>When configuring system for NTP time assignment, ensure that the NTP server is properly configured. Incorrect time settings (like timestamps far in the future) may adversely affect system operation, such as certificate expiration that may trigger failures in device registration or system instability.</p>	Info nse0003696

Known Restriction or Limitation	I.D
<p>Appliances in a High-Availability pair must be of the same model and at the same exact software revision (and time synched) for configuration synchronization to propagate to the peer. During the upgrade process of a High-Availability pair, any configuration changes made while only one appliance has been upgraded (and therefore resulting in a version mismatch) will not be propagated until the peer is correspondingly upgraded to the same revision. We recommend that you NOT perform configuration changes to one of the members of a High-Availability pair while the peer has a different software revision.</p>	<p>Info nse0005086</p>
<p>For High-Availability configurations, during upgrade phases or configuration restore operations, wait until the availability link is established and synchronized before attempting to make any new configuration changes. The Availability status will only re-establish to Synched status when both appliances are running the exact same firmware revision. During upgrade periods, the Availability link will only re-establish when both the appliance status of availability link and synchronization status can be found. Go to: · "Network Health" widget on the Dashboard, or · Administration -&gt; System -&gt; Availability</p>	<p>Info ECA-776</p>
<p>Recommendation settings for setup of redundant RADIUS server authentication: · Response Window to 5s [Default: 20s] · Revival Interval to 10s [Default: 60s]</p>	<p>Info ECA-875</p>
<p>11mc not recommended for 2.4mHz band. 11mc works better with wider channels.</p>	<p>Info</p>

**SUPPORTED WEB BROWSERS**

For ExtremeCloud IQ Controller management GUI, the following Web browsers were tested for interoperability:

Browsers	Version	OS
Chrome	117.0.5938.152	Windows 10 Windows 11
Microsoft Edge	117.0.2045.60	Windows 10 Windows 11
Firefox	118.0.01	Windows 10 Windows 11

Note: Microsoft IE browser is not supported for UI management.

The Wireless Clients (Captive Portal, AAA)::

Browsers	Version	OS
Chrome	117.0.5938.152	Windows 10 Windows 11
Microsoft Edge	117.0.2045.60	Windows 10
Firefox	118.0.01	Windows 10 Windows 11
Safari	15.4 (17613.1.17.1.13)	iOS 16.7.1

**PORT LIST**

The following list of ports may need to remain open so that the Appliances and APs will function properly on a network that includes protection equipment like a firewall.

**ExtremeCloud IQ Controller TCP/UDP Port Assignment Reference**

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
<b>Ports for AP/Appliance Communication</b>							
Appliance	Access Point	UDP	Any	13910	WASSP	Management and Data Tunnel between AP and Appliance	Yes
Access Point	Appliance	UDP	Any	13910	WASSP	Management and Data Tunnel between AP and Appliance	Yes
Appliance	Access Point	UDP	4500	Any	Secured WASSP	Management Tunnel between AP and Appliance	Optional
Access Point	Appliance	UDP	Any	4500	Secured WASSP	Management Tunnel between AP and Appliance	Optional
Access Point	Appliance	UDP	Any	13907	WASSP	AP Registration to Appliance	Yes
Access Point	Appliance	UDP	Any	67	DHCP Server	If Appliance is DHCP Server for AP	Optional
Access Point	Appliance	UDP	Any	68	DHCP Server	If Appliance is DHCP Server for AP	Optional
Access Point	Appliance	UDP	Any	427	SLP	AP Registration to Appliance	Optional
Appliance	Access Point	TCP/UDP	Any	69	TFTP	AP image transfer	Yes
Access Point	Appliance	TCP/UDP	Any	69	TFTP	AP image transfer	Yes
Appliance	Access Point	TCP/UDP	Any	22	SCP	AP traces	Yes
Any	Access Point	TCP	Any	2002, 2003	RCAPD	AP Real Capture (if enabled)	Optional

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
Any	Access Point	TCP/UDP	Any	22	SSH	Remote AP login (if enabled)	Optional
Any	Access Point	TCP/UDP	Any	445	Microsoft CIFS	LDAP support	Optional
Any	Access Point	TCP/UDP	Any	137, 138, 139	NetBIOS	LDAP support	Optional
<b>Ports for Appliance Management</b>							
Any	Appliance	TCP/UDP	Any	22	SSH	Appliance CLI access	Yes
Any	Appliance	TCP/UDP	Any	5825	HTTPS	Appliance GUI access	Yes
Any	Appliance	TCP/UDP	Any	161	SNMP	Appliance SNMP access	Yes
Any	Appliance	TCP/UDP	Any	162	SNMP Trap	Appliance SNMP access	Yes
Any	Appliance	TCP	Any	80	HTTP	Appliance SNMP access ICP Self Registration	Yes
Any	Appliance	TCP	Any	443	HTTPS	ICP Self Registration	Yes
Any	Appliance	UDP	500	500	IKE	IKE phase 1	Yes
Any	Appliance	TCP/UDP	Any	69	TFTP	TFTP support	Yes
Any	Appliance	UDP	Any	4500	IPSec	IPSec NAT traversal	Yes
Any	Appliance	UDP	Any	13907	Discovery	Used by Discovery	Yes
Any	Appliance	UDP	Any	13910	WASSP	Used by L3 WASSP	Yes
<b>Ports for Inter Controller Mobility<sup>1</sup> and Availability</b>							
Appliance	Appliance	UDP	Any	13911	WASSP	Mobility and Availability Tunnel	Yes
Appliance	Appliance	TCP	Any	427	SLP	SLP Directory	Yes
Appliance	Appliance	TCP	Any	20506	Langley	Remote Langley Secure	Yes
Appliance	Appliance	TCP	Any	60606	Mobility	VN MGR	Yes

<sup>1</sup>For extension of ExtremeWireless deployment via Inter Controller Mobility.



Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
Appliance	Appliance	TCP	Any	123	NTP	Availability time sync	Yes
Appliance	DHCP Server	UDP	Any	67	SLP	Asking DHCP Server for SLP DA	Yes
DHCP Server	Appliance	UDP	Any	68	SLP	RespoECA from DHCP Server for SLP DA request	Yes
Appliance	Appliance	TCP	Any	6380	REDIS	High Availability (HA) Pair Configuration Synchronization	Yes
<b>Core Back-End Communication</b>							
Appliance	DNS Server	UDP	Any	53	DNS	If using DNS	Optional
Appliance	Syslog Server	UDP	Any	514	Syslog	If Appliance logs to external syslog server	Optional
Appliance	RADIUS Server	UDP	Any	1812	RADIUS Authentication and Authorization	If using RADIUS AAA	Optional
Appliance	RADIUS Server	UDP	Any	1813	RADIUS Accounting	If enabled RADIUS accounting	Optional
Appliance	RADIUS server	UDP	Any	1814	RADIUS Authentication and Authorization	If using RADIUS AAA	Optional
Appliance	RADIUS server	UDP	Any	1815	RADIUS Accounting	If enabled RADIUS Accounting	Optional
Dynamic Auth. Server (NAC)	Appliance	UDP	Any	3799	DAS	Request from DAS client to disconnect a specific client	Optional
Appliance	AeroScout Server	UDP	1144	12092	Location Based Service Proxy	Aeroscout Location-Based Service	Optional
AeroScout Server	Appliance	UDP	12092	1144	Location Based	Aeroscout Location-Based Service	Optional

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
					Service Proxy		
Appliance	Extreme Cloud IQ	TCP	Any	443	NSight	Statistics Report into ExtremeCloud IQ	Yes

**IETF STANDARDS MIB SUPPORT:**

RFC No.	Title	Groups Supported
Draft version of 802.11	IEEE802dot11-MIB	
1213	RFC1213-MIB	Most of the objects supported
1573	IF-MIB	ifTable and interface scalar supported
1907	SNMPv2-MIB	System scalars supported
1493	BRIDGE-MIB	EWC supports relevant subset of the MIB
2674	P-BRIDGE-MIB	EWC supports relevant subset of the MIB
2674	Q-BRIDGE-MIB	EWC supports relevant subset of the MIB

**EXTREME NETWORKS PRIVATE ENTERPRISE MIB SUPPORT**

Extreme Networks Private Enterprise MIBs are available in ASN.1 format from the Extreme Networks website at: <https://extremeportal.force.com/>.

**Standard MIBs**

Title	Description
IEEE802dot11-MIB	Standard MIB for wireless devices
RFC1213-MIB.my	Standard MIB for system information
IF-MIB	Interface MIB
SNMPv2-MIB	Standard MIB for system information
BRIDGE-MIB	VLAN configuration information that pertains to EWC
P-BRIDGE-MIB	VLAN configuration information that pertains to EWC
Q-BRIDGE-MIB	VLAN configuration information that pertains to EWC

**Siemens Proprietary MIB**

Title	Description
HIPATH-WIRELESS-HWC-MIB.my	Configuration and statistics related to EWC and associated objects
HIPATH-WIRELESS-PRODUCTS-MIB.my	Defines product classes
HIPATH-WIRELESS-DOT11-EXTNS-MIB.my	Extension to IEEE802dot11-MIB that complements standard MIB
HIPATH-WIRELESS-SMI.my	Root for Chantry/Siemens MIB

**802.11AC AND 802.11N CLIENTS**

Please refer to the latest release notes for ExtremeWireless™ 10.41.09 or later and/or ExtremeWireless WiNG 5.9.02 or later for the list of compatibility test devices.

**RADIUS SERVERS AND SUPPLICANTS**

**RADIUS Servers Used During Testing**

Vendor	Model OS	Version
FreeRADIUS	1.1.6	FreeRADIUS
FreeRADIUS IAS	1.0.1	FreeRADIUS
	5.2.3790.3959	Microsoft Server 2003 IAS
SBR50	6.1.6	SBR Enterprise edition
NPS	6.0.6002.18005	Microsoft Server 2008 NPS

**802.1x Supplicants Supported**

Vendor	Model OS	Version
Juniper Networks® / Funk	Odyssey client	Version 5.10.14353.0
		Version 5.00.12709.0
		Version 4.60.49335.0
Microsoft®	Wireless Zero Configuration	Version Windows XP-4K-891859-Beta1
	Wireless Network Connection Configuration	Version Microsoft Window Server 2003, Enterprise Edition R2 SP2

Vendor	Model OS	Version
	Wi-Fi Protected Access 2 (WPA2)/Wireless Provisioning Services Information Element (WPS IE) update for Windows XP with Service Pack 2	Version WindowsXP-KB893357-v2-x86-ENU.exe
Intel®	Intel PRO Set/Wireless	Version 13.0.0.x (with Windows® Intel® driver version 13.0.0.x)
Microsoft® Wireless Zero	Windows 7, 8, 8.1 Pro, 10 Pro Windows Phone 8.1, Windows Mobile 10	Provided with Windows®

### Appliance LAN Switch Verification

Vendor	Model OS	Version	Role
Extreme	X-460-G2	12.5.4.5	XIQC connection
Extreme	X440G2-48p-10G4	21.1.1.4	XIQC connectivity
Extreme	Summit 300-48	7.6e1.4	XIQC connection
Extreme	VSP-4850GTS-PWR	(6.0.1.1_B003) (PRIVATE) HW Base: ERS 4850	XIQC connection
Extreme	K6	08.63.02.0004	XIQC connection
Extreme	K6	08.42.03.0006	XIQC connection
Extreme	X440G2-48p-10GE4	21.1.5.2	XIQC connection
Extreme	X440-G2-12p	21.1.1.4	XIQC connection
Extreme	X460-48p	12.5.4.5	XIQC connection
Cisco	Catalyst 3550	12.1(19)EA1c	XIQC connection

### CERTIFICATION AUTHORITY

Server Vendor	Model OS	Version
Microsoft CA	Windows Server 2003 Enterprise Edition	5.2.3790.1830
Microsoft CA	Windows Server 2008 Enterprise Edition	6.0
OpenSSL	Linux	1.1.1g

**RADIUS ATTRIBUTES SUPPORT****RADIUS Authentication and Authorization Attributes**

Attribute	RFC Source
Called-Station-Id	RFC 2865, RFC 3580
Calling-Station-Id	RFC 2865, RFC 3580
Class	RFC 2865
EAP-Message	RFC 3579
Event-Timestamp	RFC 2869
Filter-Id	RFC 2865, RFC 3580
Framed-IPv6-Pool	RFC 3162
Framed-MTU	RFC 2865, RFC 3580
Framed-Pool	RFC 2869
Idle-Timeout	RFC 2865, RFC 3580
Message-Authenticator	RFC 3579
NAS-Identifier	RFC 2865, RFC 3580
NAS-IP-Address	RFC 2865, RFC 3580
NAS-IPv6-Address	RFC 3162
NAS-Port	RFC 2865, RFC 3580
NAS-Port-Id	RFC 2865, RFC 3580
NAS-Port-Type	RFC 2865, RFC 3580
Password-Retry	RFC 2869
Service-Type	RFC 2865, RFC 3580
Session-Timeout	RFC 2865
State	RFC 2865
Termination-Action	RFC 2865, RFC 3580
Tunnel Attributes	RFC 2867, RFC 2868, RFC 3580
User-Name	RFC 2865, RFC 3580
Vendor-Specific	RFC 2865

**RADIUS Accounting Attributes**

Attribute	RFC Source
Acct-Authentic	RFC 2866
Acct-Delay-Time	RFC 2866

Acct-Input-Octets	RFC 2866
Acct-Input-Packets	RFC 2866
Acct-Interim-Interval	RFC 2869
Acct-Output-Octets	RFC 2866
Acct-Output-Packets	RFC 2866
Acct-Session-Id	RFC 2866
Acct-Session-Time	RFC 2866
Acct-Status-Type	RFC 2866
Acct-Terminate-Cause	RFC 2866

**GLOBAL SUPPORT:**

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:  
<https://extremeportal.force.com/>

By Email: [support@extremenetworks.com](mailto:support@extremenetworks.com)

By Web: <https://extremeportal.force.com/>

For information regarding the latest software release, recent release note revisions and documentation, or if you require additional assistance, please visit the Extreme Networks Support website.

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