

Customer Release Notes

Extreme Campus Controller

Firmware Version V.05.46.09.0008

December 8, 2022

INTRODUCTION:

The Extreme Campus Controller is a next generation orchestration application offering all the mobility services required for modern unified access deployments. The Extreme Campus Controller includes comprehensive critical network services for wireless and wired connectivity, wireless device secure onboarding, distributed and centralized data paths, role-based access control through the Application Layer (Layer 7), integrated location services, and IoT device onboarding through a single platform. Built on field proven architectures with the latest technology, the embedded operating system supports containerization of applications enabling future expansion of value-added applications for the unified access edge.

The E3120 is a large application appliance meeting the needs of high-density and mission critical deployments with support for up to 10,000 APs/Defenders, 2000 switches, and 100,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E2120 is an application appliance meeting the needs of medium sized high-density and mission critical deployments with support for up to 4,000 APs/Defenders, 800 switches and 32,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E2122 is an application appliance meeting the needs of medium sized high-density and mission critical deployments with support for up to 4,000 APs/Defenders, 800 switches and 32,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E1120 is an entry to mid-level platform expandable to 250 APs/Defenders, 100 switches, and 4,000 mobility sessions in high-availability mode.

The VE6120 is an elastic virtual appliance that supports up to 1,000 APs/Defenders, up to 400 switches and 16,000 mobility sessions in high-availability mode depending on the hosting hardware.

The VE6120 VE6120H and VE6120K offer elastic capacities to cover the full range of offering as VMWare/MS Hyper-V/Linux KVM, ranging from VE6120/VE6120H/VE6120K-Small to VE6120/VE6120H/VE6120K-Large.

The VE6125/VE6125K XL are virtual appliances that support up to 4,000 APs/Defenders, up to 400 switches and 32,000 mobility sessions in high-availability mode, depending on the hosting hardware.

The Extreme Campus Controller offers the ability to expand capacity to meet any growing business needs. Extreme Campus Controller (V5) has now reached End-of-Sale. Please consider upgrading to ExtremeCloud IQ Controller (V10)

| Changes in 05.46.09.0008 | |
|---|----------|
| Fixed Duplicate Signature Error that occurred when modifying Walled Garden Rules. Increased the FQDN address field to 64 bytes and added validation. | XCC-2854 |
| Adjusted reference counting of VLANs in a VLAN Group to address issues with maximum limits. | XCC-2855 |
| Corrected messaging mechanism between Extreme Campus Controller and Extreme A3 where Change of Authorization message from A3 was not acknowledged by Extreme Campus Controller. | XCC-2922 |
| Improved responsiveness of GUI pages when thousands of items must be displayed. | XCC-2923 |
| Improved presentation of customized captive portal page. | XCC-2933 |
| Updated the Ekahau plan importer with better support for 6GHz radios. | XCC-2936 |
| Fixed issue where mobile devices get stuck on registration in progress screen in a captive portal. | XCC-2937 |
| Addressed stability issue with application Sensor component. | XCC-2952 |
| Corrected a problem where enabling the Band Steering feature is not successful when an AP WLAN override is enabled. | XCC-2989 |
| Improved stability of VE6125 by increasing size of data plane tables and throttling non-critical reporting. | CFD-8519 |

| Changes in 7.8.6.0-002R | |
|---|----------|
| Allow all WLAN services to start up correctly regarding the order of when session persistence is enabled. | WOS-4420 |

| Changes in 05.46.09.0008 | |
|--|----------|
| Improved robustness of Extreme Campus Controller when moving multiple access points into a new device group. | XCC-2750 |
| Strengthened the integrity of the system file to ensure uninterrupted functionality of the graphical interface. | XCC-2783 |
| Increased the size of the needed resource table for proper data flow on the backup controller. | XCC-2793 |
| Corrected communication disruption between Extreme Campus Controller and Extreme Wireless Controller for the Inter-Controller Mobility feature when Remote WLAN is enabled. Remote WLAN is not supported by Extreme Campus Controller. | XCC-2812 |

| Changes in 7.8.6.0-002R | |
|---|----------|
| Renewed access point commercial certificate for one year. | WOS-3930 |

| Changes in 05.46.07.0009 | |
|--|----------|
| Increased scalability and improved performance of SmartRF to support larger sites. | CFD-6597 |
| Refined the mechanism for removal of local users from secondary controller after expiration time. | CFD-7112 |
| Removed the condition that prevented smooth client roaming in mobility domain between Extreme Campus Controller and Extreme Wireless Controllers | CFD-7395 |
| Improved overall AP3915 stability by modifying DRAM memory initialization procedure. | CFD-7455 |
| Adjusted logic to improve user's experience when using Guest captive portal with Topology Groups feature. | CFD-7702 |

| Changes in 05.46.07.0009 | |
|--|----------|
| Corrected the condition that prevented wireless clients to obtain correct IP address when using multicast to unicast functionality. | CFD-7890 |
| Updated theme of PDF reports to improve visual appearance | XCC-2584 |
| Provide the administrative option to control multicast to unicast delivery for connected clients. The option is disabled by default, meaning access point radios will deliver multicast traffic as broadcast unless enabled. | XCC-2731 |

| Changes in 7.8.4.0-007R | |
|--|----------|
| Updated compliance table for AP4000 with disabled channel 50/160 (5G lower band) for all countries, channel 100/160 remains enabled. | WOS-3730 |
| Enhanced robustness of processing Radio Calibration data to prevent memory corruption. | WOS-3806 |
| Corrected wireless client connectivity issue on DFS channels when used with Hotspot feature. | WOS-3823 |

| Changes in 05.46.06.0007 | |
|--|----------|
| Corrected the condition that caused a partial display of the list of registered guest users. | XCC-2452 |
| Cleaned up superfluous UI logic that could result in HTTP 405 (Method not allowed) errors when configuring WPA3 settings. | XCC-2481 |
| Corrected the issue whereby Chargeable User Identity (CUID) may not consistently be included in RADIUS Accounting Stop messages in High-Availability controller installations. | XCC-2485 |
| Enhanced processing of various fields that belong to RADIUS Accounting packets to prevent random Accounting discards. | XCC-2507 |
| Corrected the issue with Maps where access points and badges were not properly displayed on floor plans. | XCC-2527 |

| Changes in 05.46.05.0002 | |
|--|----------|
| Corrected use of security manager token for clients that had issues with 802.1x authentication. | XCC-2388 |
| Improved handling for scheduled events when Change to Daylight Saving Time event is within the scheduled period. | CFD-7286 |
| Increased DPI resolution for PDF reports from 96 to 300. | XCC-2379 |
| Enhanced option to restrict critical layer 2 broadcast per topology. | XCC-2332 |

| Changes in 05.46.04.0010 | |
|---|----------|
| Improved controller stability with additional protective code to deal with malformed, encrypted packets coming to the data plane. | CFD-6616 |
| Corrected the issue where a long URL was created erroneously after editing floor plans. | CFD-7469 |
| Corrected the issue that could affect synchronization of configuration updates between two controllers in a High Availability Pair. | CFD-7470 |
| Adjusted the Automatic Channel Selection logic for the AP3900 series, removing options for non-supported channel widths. | CFD-7488 |

| Changes in 05.46.04.0010 | |
|---|----------|
| Adjusted interface settings for the E3120 40Gbps ports, improving performance handling for large frame bursts. | XCC-2203 |
| Corrected the situation that prevented the Save action from storing Defined User Groups for Venue Reports. | XCC-2293 |
| Corrected the issue where topology changes (Add/Remove) to Bridged@AP or Fabric Attach VLAN did not always propagate correctly. | XCC-2316 |
| Corrected the Ethertype value for IPv6 policy rule definition. | XCC-2324 |
| Adjusted the limitation of CoA shared secret to 64 characters. | XCC-2337 |

| Enhancements in 05.46.03.0013 | |
|--|----------|
| Added support for the adoption of AP5xx-1/AP4xx-1/AP3xx-1. All functionality from similar 11ax AP models is supported, except for the following features:No support for Bluetooth Low Energy (BLE) (iBeacon, Eddystone) , Zigbee, or Thread Gateway - No 160 MHz operation in 5 GHz radio | XCC-1960 |
| Introduced support for WPA3-Personal SAE Hash-to-Element (H2E) wireless encryption for AP4000 models. | XCC-2145 |
| Exposed configuration for RADIUS accounting mode selection as Broadcast vs Failover. | XCC-1834 |
| Added warning of impending license expiration in the System Health Widget. | XCC-2045 |
| Added the ability to override the default WLAN assignment to client ports for individual APs. | XCC-1937 |

| Changes in 05.46.03.0013 | I.D |
|--|------------|
| Channel 103 (in 6 GHz band: 103e/80Mhz) is now available for direct manual assignment for AP4000 devices. | XCC-2048 |
| Improved Floorplan representation of channel coverage for 6 GHz operation. The channel range was increased to 233 for 6 GHz radio. | XCC-1998 |
| Updated Power Source column on AP List for clarity. Possible values are DC, AF, AT. | XCC-2052 |

| Enhancements in 05.46.02.0019 | |
|---|----------|
| Enforced compatibility check for 6 GHz operation, in accordance with WFA 6E rules. WFA 6E dictates that WPA3 and OWE are minimum required security options for network operation. Network definition will identify compliant networks. Network assignment to Radio 3 for 6 GHz restricts assignment to only compliant networks. | XCC-1649 |
| Added option to enable Fast Initial Link Setup (FILS) for in-channel service advertisement on 6 GHz operation. Disabled by default in accordance with WFA requirements. | XCC-1774 |
| Enhanced Site Floorplan visualization to represent Channel and RF coverage for 6 GHz operation. | XCC-1645 |
| Deprecated "AUTO" configuration option for SmartRF configuration. Adjusted algorithm to use requested width as designation for desired bandwidth. Algorithm will try to resolve channel/power plan at desired width. SmartRF automatically adjusts to lower widths when unable to fulfill the requested width. | XCC-1794 |
| Enhanced AAA definitions to allow definition of threshold values to cap repetitive authentication attempts by failed clients. Threshold can hold off clients that exceed | XCC-1484 |

| Enhancements in 05.46.02.0019 | |
|--|----------|
| threshold values of authentication attempts in time period from re-authenticating for a given timeout period, thus reducing load on backend authentication servers. | |
| Enhanced SmartRF Neighbor reports to display SSID along with BSSID for detected networks. | XCC-1335 |
| Added a new Best Practices Assessment of Poll timeout for mesh nodes. | XCC-1751 |
| Provided visual notification alert in application banner of impending expiration of subscriptions within 90 days. | XCC-1788 |
| Enhanced tooltip on data-series for each SSID in multi-SSID performance widgets, displaying the actual SSID. This enhancement makes it easier to identify which time-series maps to which network. | XCC-1647 |

| Changes in 05.46.02.0019 | I.D |
|--|------------|
| Corrected issue with cloning Profiles that could result in incorrect radio settings, preventing assigned APs from providing service. | XCC-1944 |

| Enhancements in 05.46.01.0024 | |
|--|----------|
| Added support for the adoption of the AP4000-WW access point. The AP4000 is a tri-band Worldwide (WW) SKU. The AP provides the option to operate three radios of Wi-Fi 6 Connectivity for 2.4 GHz, 5.0 GHz, and 6.0 GHz (Wi-Fi 33 6E) or alternatively, 2.4 GHz, 5 GHz, and tri-band sensor. This AP can also be deployed in support of (Policy) Mesh and/or Client Bridge, including leveraging the 6 GHz radios to carry the backhaul traffic. | XCC-1644 |
| Introduced the VE6120K, a KVM-based virtual appliance configuration supporting up to 500 APs and 8,000 end-users in a single appliance, or 1000 APs and 16,000 end-users in High Availability. | XCC-643 |
| Introduced the VE6125K, a virtual appliance configuration for KVM hypervisors, supporting up to 2000 APs and 16,000 end-users in a single appliance, or 4000 APs and 32,000 end-users in High Availability. | XCC-15 |
| Added an enhanced access point details view that provides a graphical topology representation of AP connectivity into the upstream switches and the logical association with managing appliances. The Topology view is an alternative to the Floorplan view. | XCC-1394 |
| Added support to define Allow/Deny MAC list per site. The site-level definition list overrides values from the global list. | XCC-1483 |
| Increased upper range for policy rate limit to 500Mbps. | XCC-1176 |
| Deprecated support of TLS 1.1 as a default option. TLS 1.1 support has been moved to the Weak Cypher category. | XCC-1643 |

| Changes in 05.46.01.0024 | I.D |
|---|------------|
| Improved UI performance for loading client details listing for large installations. | CFD-6835 |
| Improved performance of authentication services to handle larger transactional rates in larger installations. | CFD-6813 |

| Changes in 05.46.01.0024 | I.D |
|---|----------|
| Introduced option to control whether to remove client sessions in the presence of Disconnect requests by clients. | XCC-1814 |

Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.

For the latest firmware versions, visit the download site at:
www.extremenetworks.com/support/

FIRMWARE SPECIFICATION:

| Status | Version No. | Type | Release Date |
|------------------|-----------------|---------------------|--------------------|
| Current Version | V.05.46.09.0008 | Maintenance Release | December 8, 2022 |
| Previous Version | V.05.46.08.0004 | Maintenance Release | August 15, 2022 |
| Previous Version | V.05.46.07.0009 | Maintenance Release | July 7, 2022 |
| Previous Version | V.05.46.06.0007 | Maintenance Release | May 6, 2022 |
| Previous Version | V.05.46.05.0002 | Maintenance Release | March 16, 2022 |
| Previous Version | V.05.46.04.0010 | Maintenance Release | February 25, 2022 |
| Previous Version | V.05.46.03.0013 | Feature Release | December 16, 2021 |
| Previous Version | V.05.46.02.0019 | Feature Release | November 08, 2021 |
| Previous Version | V.05.46.01.0024 | Feature Release | September 30, 2021 |

SUPPORTED APPLIANCES, ACCESS POINTS AND SWITCHES:

| Product Name | Image |
|---|------------------------------|
| Extreme Campus Controller VE6120 VMware Min Supported ESXi version 5.1 or later, (tested 6.7) | ECA-05.46.09.0008-1.dle |
| Extreme Campus Controller VE6120H (Windows server 2016 or later) | ECA-05.46.09.0008-1.spe |
| Extreme Campus Controller VE6120K Linux KVM | ECA-05.46.09.0008-1.dve |
| Extreme Campus Controller VE6125 Min Supported ESXi version 5.5 or later, (tested 6.7) | ECA-05.46.09.0008-1.rse |
| Extreme Campus Controller VE6125K Linux KVM | ECA-05.46.09.0008-1.mfe |
| Extreme Campus Controller E1120 | ECA-05.46.09.0008-1.sme |
| Extreme Campus Controller E2120 | ECA-05.46.09.0008-1.jse |
| Extreme Campus Controller E2122 | ECA-05.46.09.0008-1.wze |
| Extreme Campus Controller E3120 | ECA-05.46.09.0008-1.ose |
| SA201 | AP391x-10.51.23.0003.img |
| AP302W-CAN AP302W-FCC | AP302W-LEAN-7.8.6.0-002R.img |

| Product Name | Image |
|--|------------------------------|
| AP302W-IL AP302W-WR | |
| AP305C-CAN AP305C-FCC AP305C-IL AP305C-WR AP305CX-CAN AP305CX-FCC AP305CX-IL AP305CX-WR | AP3xxC-LEAN-7.8.6.0-002R.img |
| AP310e-1-WR AP310e-CAN AP310e-FCC AP310e-IL AP310e-WR AP310i-1-WR AP310i-CAN AP310i-FCC AP310i-IL AP310i-WR | AP3xx-LEAN-7.8.6.0-002R.img |
| AP360e-CAN AP360e-FCC AP360e-IL AP360e-WR AP360i-CAN AP360i-FCC AP360i-IL AP360i-WR | AP3xx-LEAN-7.8.6.0-002R.img |
| AP3912i-FCC AP3912i-ROW | AP391x-10.51.23.0003.img |
| AP3915e-FCC AP3915e-ROW AP3915i-FCC AP3915i-ROW | AP391x-10.51.23.0003.img |
| AP3916ic-FCC AP3916ic-ROW | AP391x-10.51.23.0003.img |
| AP3916-camera | AP3916IC-V1-0-14-1.dlf |
| AP3917e-FCC AP3917e-ROW AP3917i-FCC AP3917i-ROW AP3917k-FCC AP3917k-ROW | AP391x-10.51.23.0003.img |
| AP3935e-FCC AP3935e-ROW AP3935i-FCC AP3935i-IL AP3935i-ROW | AP3935-10.51.23.0003.img |

| Product Name | Image |
|--|-------------------------------|
| AP3965e-FCC AP3965e-ROW AP3965i-FCC AP3965i-ROW | AP3935-10.51.23.0003.img |
| AP4000-WW | AP4000x-LEAN-7.8.6.0-002R.img |
| AP4000U-WW | AP4000x-LEAN-7.8.6.0-002R.img |
| AP410C-CAN AP410C-FCC AP410C-IL AP410C-WR | AP4xxC-LEAN-7.8.6.0-002R.img |
| AP410e-CAN AP410e-FCC AP410e-IL AP410e-WR AP410i-1-FCC AP410i-1-WR AP410i-CAN AP410i-FCC AP410i-IL AP410i-WR | AP4xx-LEAN-7.8.6.0-002R.img |
| AP460C-CAN AP460C-FCC AP460C-IL AP460C-WR AP460S12C-CAN AP460S12C-FCC AP460S12C-IL AP460S12C-WR AP460S6C-CAN AP460S6C-FCC AP460S6C-IL AP460S6C-WR | AP4xxC-LEAN-7.8.6.0-002R.img |
| AP460e-CAN AP460e-FCC AP460e-IL AP460e-WR AP460i-CAN AP460i-FCC AP460i-IL AP460i-WR | AP4xx-LEAN-7.8.6.0-002R.img |
| AP505i-FCC AP505i-WR | AP5xx-LEAN-7.8.6.0-002R.img |
| AP510e-FCC AP510e-WR AP510i-1-FCC AP510i-1-WR AP510i-FCC AP510i-WR | AP5xx-LEAN-7.8.6.0-002R.img |

| Product Name | Image |
|--|---|
| AP560h-FCC AP560h-WR AP560i-FCC AP560i-WR | AP5xx-LEAN-7.8.6.0-002R.img |
| Switches | |
| 210-12p-10GE2 210-24p-10GE2 210-48p-10GE2 210-12p-10GE2 POE 210-24p-10GE2 POE 210-48p-10GE2 POE | 210-series_V1.02.05.0013.stk fp-connector-3.3.0.4.pyz (cloud connector) |
| 220-12p-10GE2 220-24p-10GE2 220-48p-10GE2 220-12p-10GE2 POE 220-24p-10GE2 POE 220-48p-10GE2 POE | 220-series_V1.02.05.0013.stk fp-connector-3.3.0.4.pyz (cloud connector) |
| X435-24P/T-4S | summitlite_arm-30.7.1.1.xos summitlite_arm-30.5.0.259- cloud_connector-3.4.2.6.xmod |
| X440G2-12t-10G4 X440G2-24t-10G4 X440G2-48t-10G4 X440G2-12t-10G4 POE X440G2-24t-10G4 POE X440G2-48t-10G4 POE | summitX-30.2.1.8-patch2-5.xos summitX-30.2.1.8-cloud_connector- 3.4.1.8.xmod (cloud connector) |
| X465_24W X465_48T X465_48P X465_48W X465_24MU X465_24MU_24W | onie-30.2.1.8-patch2-5- vpex_controlling_bridge.lst onie-30.2.1.8-cloud_connector- 3.4.1.20.xmod |
| X620-16x | summitX-30.2.1.8-patch2-5.xos summitX-30.2.1.8-cloud_connector- 3.4.1.8.xmod (cloud connector) |

NETWORK MANAGEMENT SOFTWARE SUPPORT

| Network Management | Version |
|------------------------------|----------------|
| ExtremeControl™ | 21.9 or higher |
| ExtremeAnalytics™ | 21.9 or higher |
| ExtremeCloud™ A3 | 4.0 |
| ExtremeCloud™ IQ-Site Engine | 21.9 or higher |

| Air Defense | Version |
|--------------------|-------------|
| ExtremeAirDefense™ | 10.5 |
| ExtremeGuest | Version |
| ExtremeGuest™ | 6.0.1.0-001 |

Note:

Platform and AP Configuration functions are not supported by ExtremeManagement™. ExtremeCloud™ IQ-Site Engine v21.9 or greater is required.

INSTALLATION INFORMATION:

| Appliance Installations | |
|-------------------------|--|
| E1120 | Extreme Campus Controller E1120 Installation Guide |
| E2120 | Extreme Campus Controller E2120 Installation Guide |
| E2122 | Extreme Campus Controller E2122 Installation Guide |
| E3120 | Extreme Campus Controller E3120 Installation Guide |
| VE6120/VE6125 | Extreme Campus Controller VE6120/VE6125 Installation Guide |
| VE6120H | Extreme Campus Controller VE6120H Installation Guide |
| VE6120K/VE6125K | Extreme Campus Controller VE6120K/VE6125K Installation Guide |

Known Restrictions and Limitations:

| Known Restriction or Limitation | I.D |
|--|----------|
| To improve stability of mesh when SmartRF is used with a mesh root AP: * Use fixed channel width. * Set SmartRF sensitivity to "Low" to decrease the time that the AP will abandon the channel for scanning. | XCC-1684 |
| When an infrastructure WLAN (used for connecting client bridge APs) has Quiet IE enable, the client bridge link becomes unstable. It is a best practice to disable Quiet IE when a WLAN is used for a client bridge connection. | XCC-1570 |
| ExtremeCloud IQ-Site Engine 21.4.11 or Extreme Management Center 8.5.6 is the minimum required revision for representation of Extreme Campus Controller 5.36.01 or later revisions. ExtremeCloud IQ-Site Engine 21.9 is the minimum required revision for representation of Extreme Campus Controller 5.46.01 or later revisions. Extreme Management Center (8.5.x or later) does NOT properly recognize a controller running 5.46.01 or later. | XCC-1486 |
| A reboot of the peer Extreme Campus Controller is required when Availability is configured for the first time to ensure synchronization of the configuration of ONBOARD attributes, such as device groups. This issue will be addressed in a future release. | ECA-622 |

| Known Restriction or Limitation | I.D |
|--|----------|
| <p>The switch primary/backup availability is not supported on the EXOS switches running the 3.4.1.8 Cloud Connector. This affects the deployments where two appliances are configured in an Availability Pair. If the primary appliance is going down, then the EXOS switches will not send statistics to the backup appliance and will be marked in red "Critical" state. When the primary appliance is coming up again, the switches will resume sending statistics information to the primary appliance and the state of the switch will be marked with a green "Running" state.</p> | ECA-455 |
| <p>Allow UTF-8 characters in JSON payload for all Rest API so non-ASCII / Unicode characters are accepted in Rest API requests to comply with current Rest API standards.</p> | ECA-321 |
| <p>MAC-based authentication and WPA3-Compatibility (SAE or WPA2-PSK) and PMF "Required" may not work. This issue will be addressed in a future release.</p> | ECA-1961 |
| <p>For Extreme Campus Controller configured for authentication of administrators over RADIUS server, the GUI responsiveness may be slow, possibly over 30 seconds if target server(s) are unavailable/unreachable at login time. If outage is extensive, system will eventually timeout to validate against local credentials when provisioned.</p> | ECA-1396 |
| <p>For High-Availability installations, on systems configured with RADIUS Accounting or Smart RF enabled, clients (end-systems) may experience a momentary disconnect during the upgrade process (maintenance window). Users immediately reconnect to the available infrastructure, so impact is negligible. For smoother session availability with fast-failover during a failover event, it is recommended to not run these options. This issue is being investigated and will be addressed in a future release.</p> | ECA-1264 |
| <p>Upgrade failure will occur when using special characters (escape back slash) in topology.</p> | ECA-466 |
| <p>In SmartRF mode, the AP510 power may temporarily drop to 0dBm and returns to 4dBm.</p> | ECA-469 |
| <p>With on-air-busy channel conditions, it is possible for the ACS not to produce the expected results. In this instance, perform manual channel selection.</p> | ECA-528 |
| <p>Widgets do not show tooltips for lower and upper values. This issue will be addressed in a future release.</p> | ECA-567 |
| <p>Firmware for ExtremeWireless AP3900 series access points does not currently support Smart RF. No Smart RF data is displayed.</p> | ECA-1484 |
| <p>Several old Intel clients (i.e. Intel dual band Wireless AC – 7260) if they are using old drivers are NOT seeing BSSID / SSID advertising 11x capability. This is a client issue (forward compatibility). Other older clients may have this issue. See: [https://www.intel.com/content/www/us/en/support/articles/000054799/network-and-i-o/wireless-networking.html] http://example.com] See KB: [https://gtacknowledge.extremenetworks.com/articles/Solution/AP510-Unable-to-see-the-SSID-on-my-laptop] http://example.com] NB – The client driver update must be done from Intel\drivers' site because the Windows update reports that the client is running the latest driver. If the client driver cannot be controlled (in a BYOD environment), then the AP radios must be configured on a/n/ac (disable ax) until all clients will upgrade to the latest driver.</p> | Info |

| Known Restriction or Limitation | I.D |
|---|--------------------|
| <p>Default router/gateway should be configured with a next-hop associated with one of the physical interfaces. Pointing the default route to the Admin interface will lead to issues because access points will not get the correct services from the data plane. We recommend setting the default route via data ports, and if necessary, configuring static routes on the Admin port for administration level access.</p> | Info |
| <p>Before installing a new Extreme Campus Controller license, you must configure Network Time Protocol (NTP) Server settings. Licensing management is dependent on accurate NTP configuration. Configure NTP via the Extreme Campus Controller initial Configuration Wizard, or go to Admin > System > Network Time to configure and verify the NTP settings.</p> | Info |
| <p>For AP deployments in remote locations where access points and controllers may need to be discovered and connected over firewalls, a best practice is to leverage DNS or DHCP Option 60/43 methods for zero-touch-provisioning discovery. These methods provide direct connectivity to the defined IP address. DHCP Option 78, which refers to the controller as a Service Location Protocol – Directory Agent (SLP- DA), requires the exchange of SLP protocol between the AP and the appliance at the core, necessitating that UDP 427 be allowed by any firewall in the path. For such installations, discovery over DHCP Option 78 assist is not recommended.</p> <p>When using SLP, for an AP to establish connection with a controller, it must first exchange SLP Directory Agent registration before IPSEC establishment with the eventual controller. That means that SLP UDP 427 must be open along the path. Further issues can occur if Network Address Translation (NAT) is involved. While this method is popular and widely deployed within a homogenous campus, it may result in inadvertent complications for remote connections. Therefore, it should not be used in favor of an alternate method (DHCP 60/43, DNS, or static override).</p> | Info |
| <p>When configuring system for NTP time assignment, ensure that the NTP server is properly configured. Incorrect time settings (like timestamps far in the future) may adversely affect system operation, such as certificate expiration that may trigger failures in device registration or system instability.</p> | Info nse0003696 |
| <p>Appliances in a High-Availability pair must be of the same model and at the same exact software revision (and time synched) for configuration synchronization to propagate to the peer. During the upgrade process of a High-Availability pair, any configuration changes made while only one appliance has been upgraded (and therefore resulting in a version mismatch) will not be propagated until the peer is correspondingly upgraded to the same revision. We recommend that you NOT perform configuration changes to one of the members of a High-Availability pair while the peer has a different software revision.</p> | Info nse0005086 |
| <p>For High-Availability configurations, during upgrade phases or configuration restore operations, wait until the availability link is established and synchronized before attempting to make any new configuration changes. The Availability status will only re-establish to Synched status when both appliances are running the exact same firmware revision.</p> <p>During upgrade periods, the Availability link will only re-establish when both the appliance status of availability link and synchronization status can be found.</p> <p>Go to:</p> <ul style="list-style-type: none"> · "Network Health" widget on the Dashboard, or · Administration -> System -> Availability | Info ECA-776 |
| <p>Recommendation settings for setup of redundant RADIUS server authentication:</p> <ul style="list-style-type: none"> · Response Window to 5s [Default: 20s] · Revival Interval to 10s [Default: 60s] | Info ECA-875 |

| Known Restriction or Limitation | I.D |
|--|------------------|
| Maximum Transmission Unit (MTU) 256 or higher between APs and Controllers is required for uninterrupted service. | Info CFD-7804 |

SUPPORTED WEB BROWSERS

For Extreme Campus Controller management GUI, the following Web browsers were tested for interoperability:

- Firefox 81.0
- Google Chrome 86.0

Note: Microsoft IE browser is not supported for UI management.

The Wireless Clients (Captive Portal, AAA):

| Browsers | Version | OS |
|----------------|-----------------------------|--|
| Chrome | 75.0.37770.142 | Windows 7 Windows 10 |
| Microsoft IE | 11 | Windows 7 Windows 8.1 Windows 10 |
| Microsoft Edge | 42.17134 | Windows 10 |
| Firefox | 68.0 | Windows 10 |
| Safari | Preinstalled with iOS 12.2 | iOS 12.2 |
| Safari | Preinstalled with iOS 9.3.5 | iOS 9.3.5 |

PORT LIST

The following list of ports may need to remain open so that the Appliances and APs will function properly on a network that includes protection equipment like a firewall.

Extreme Campus Controller TCP/UDP Port Assignment Reference

| Comp. Source | Comp. Dest | Protocol (TCP/UDP) | Src Port | Dest Port | Service | Remark | Open Firewall Req'd |
|---|--------------|--------------------|----------|-----------|---------|---|---------------------|
| Ports for AP/Appliance Communication | | | | | | | |
| Appliance | Access Point | UDP | Any | 13910 | WASSP | Management and Data Tunnel between AP and Appliance | Yes |
| Access Point | Appliance | UDP | Any | 13910 | WASSP | Management and Data Tunnel | Yes |

| Comp. Source | Comp. Dest | Protocol (TCP/UDP) | Src Port | Dest Port | Service | Remark | Open Firewall Req'd |
|---------------------------------------|--------------|--------------------|----------|---------------|----------------|--|---------------------|
| | | | | | | between AP and Appliance | |
| Appliance | Access Point | UDP | 4500 | Any | Secured WASSP | Management Tunnel between AP and Appliance | Optional |
| Access Point | Appliance | UDP | Any | 4500 | Secured WASSP | Management Tunnel between AP and Appliance | Optional |
| Access Point | Appliance | UDP | Any | 13907 | WASSP | AP Registration to Appliance | Yes |
| Access Point | Appliance | UDP | Any | 67 | DHCP Server | If Appliance is DHCP Server for AP | Optional |
| Access Point | Appliance | UDP | Any | 68 | DHCP Server | If Appliance is DHCP Server for AP | Optional |
| Access Point | Appliance | UDP | Any | 427 | SLP | AP Registration to Appliance | Optional |
| Appliance | Access Point | TCP/UDP | Any | 69 | TFTP | AP image transfer | Yes |
| Access Point | Appliance | TCP/UDP | Any | 69 | TFTP | AP image transfer | Yes |
| Appliance | Access Point | TCP/UDP | Any | 22 | SCP | AP traces | Yes |
| Any | Access Point | TCP | Any | 2002, 2003 | RCAPD | AP Real Capture (if enabled) | Optional |
| Any | Access Point | TCP/UDP | Any | 22 | SSH | Remote AP login (if enabled) | Optional |
| Any | Access Point | TCP/UDP | Any | 445 | Microsoft CIFS | LDAP support | Optional |
| Any | Access Point | TCP/UDP | Any | 137, 138, 139 | NetBIOS | LDAP support | Optional |
| Ports for Appliance Management | | | | | | | |
| Any | Appliance | TCP/UDP | Any | 22 | SSH | Appliance CLI access | Yes |
| Any | Appliance | TCP/UDP | Any | 5825 | HTTPS | Appliance GUI access | Yes |

| Comp. Source | Comp. Dest | Protocol (TCP/UDP) | Src Port | Dest Port | Service | Remark | Open Firewall Req'd |
|---|---------------|--------------------|----------|-----------|-----------|--|---------------------|
| Any | Appliance | TCP/UDP | Any | 161 | SNMP | Appliance SNMP access | Yes |
| Any | Appliance | TCP/UDP | Any | 162 | SNMP Trap | Appliance SNMP access | Yes |
| Any | Appliance | TCP | Any | 80 | HTTP | Appliance SNMP access ICP Self Registration | Yes |
| Any | Appliance | TCP | Any | 443 | HTTPS | ICP Self Registration | Yes |
| Any | Appliance | UDP | 500 | 500 | IKE | IKE phase 1 | Yes |
| Any | Appliance | TCP/UDP | Any | 69 | TFTP | TFTP support | Yes |
| Any | Appliance | UDP | Any | 4500 | IPSec | IPSec NAT traversal | Yes |
| Any | Appliance | UDP | Any | 13907 | Discovery | Used by Discovery | Yes |
| Any | Appliance | UDP | Any | 13910 | WASSP | Used by L3 WASSP | Yes |
| Ports for Inter Controller Mobility¹ and Availability | | | | | | | |
| Appliance | Appliance | UDP | Any | 13911 | WASSP | Mobility and Availability Tunnel | Yes |
| Appliance | Appliance | TCP | Any | 427 | SLP | SLP Directory | Yes |
| Appliance | Appliance | TCP | Any | 20506 | Langley | Remote Langley Secure | Yes |
| Appliance | Appliance | TCP | Any | 60606 | Mobility | VN MGR | Yes |
| Appliance | Appliance | TCP | Any | 123 | NTP | Availability time sync | Yes |
| Appliance | DHCP Server | UDP | Any | 67 | SLP | Asking DHCP Server for SLP DA | Yes |
| DHCP Server | Appliance | UDP | Any | 68 | SLP | RespoECA from DHCP Server for SLP DA request | Yes |
| Core Back-End Communication | | | | | | | |
| Appliance | DNS Server | UDP | Any | 53 | DNS | If using DNS | Optional |
| Appliance | Syslog Server | UDP | Any | 514 | Syslog | If Appliance logs to external syslog server | Optional |

¹For extension of ExtremeWireless deployment via Inter Controller Mobility.

| Comp. Source | Comp. Dest | Protocol (TCP/UDP) | Src Port | Dest Port | Service | Remark | Open Firewall Req'd |
|----------------------------|------------------|--------------------|----------|-----------|---|---|---------------------|
| Appliance | RADIUS Server | UDP | Any | 1812 | RADIUS Authentication and Authorization | If using RADIUS AAA | Optional |
| Appliance | RADIUS Server | UDP | Any | 1813 | RADIUS Accounting | If enabled RADIUS accounting | Optional |
| Appliance | RADIUS server | UDP | Any | 1814 | RADIUS Authentication and Authorization | If using RADIUS AAA | Optional |
| Appliance | RADIUS server | UDP | Any | 1815 | RADIUS Accounting | If enabled RADIUS Accounting | Optional |
| Dynamic Auth. Server (NAC) | Appliance | UDP | Any | 3799 | DAS | Request from DAS client to disconnect a specific client | Optional |
| Appliance | AeroScout Server | UDP | 1144 | 12092 | Location Based Service Proxy | Aeroscout Location-Based Service | Optional |
| AeroScout Server | Appliance | UDP | 12092 | 1144 | Location Based Service Proxy | Aeroscout Location-Based Service | Optional |
| Appliance | Extreme Cloud IQ | TCP | Any | 443 | NSight | Statistics Report into ExtremeCloud IQ | Yes |

IETF STANDARDS MIB SUPPORT:

| RFC No. | Title | Groups Supported |
|-------------------------|------------------|---|
| Draft version of 802.11 | IEEE802dot11-MIB | |
| 1213 | RFC1213-MIB | Most of the objects supported |
| 1573 | IF-MIB | ifTable and interface scalar supported |
| 1907 | SNMPv2-MIB | System scalars supported |
| 1493 | BRIDGE-MIB | EWC supports relevant subset of the MIB |
| 2674 | P-BRIDGE-MIB | EWC supports relevant subset of the MIB |
| 2674 | Q-BRIDGE-MIB | EWC supports relevant subset of the MIB |

EXTREME NETWORKS PRIVATE ENTERPRISE MIB SUPPORT

Extreme Networks Private Enterprise MIBs are available in ASN.1 format from the Extreme Networks website at: <https://extremeportal.force.com/>.

Standard MIBs

| Title | Description |
|------------------|---|
| IEEE802dot11-MIB | Standard MIB for wireless devices |
| RFC1213-MIB.my | Standard MIB for system information |
| IF-MIB | Interface MIB |
| SNMPv2-MIB | Standard MIB for system information |
| BRIDGE-MIB | VLAN configuration information that pertains to EWC |
| P-BRIDGE-MIB | VLAN configuration information that pertains to EWC |
| Q-BRIDGE-MIB | VLAN configuration information that pertains to EWC |

Siemens Proprietary MIB

| Title | Description |
|------------------------------------|--|
| HIPATH-WIRELESS-HWC-MIB.my | Configuration and statistics related to EWC and associated objects |
| HIPATH-WIRELESS-PRODUCTS-MIB.my | Defines product classes |
| HIPATH-WIRELESS-DOT11-EXTNS-MIB.my | Extension to IEEE802dot11-MIB that complements standard MIB |
| HIPATH-WIRELESS-SMI.my | Root for Chantry/Siemens MIB |

802.11AC AND 802.11N CLIENTS

Please refer to the latest release notes for ExtremeWireless™ 10.41.09 or later and/or ExtremeWireless WiNG 5.9.02 or later for the list of compatibility test devices.

RADIUS SERVERS AND SUPPLICANTS

RADIUS Servers Used During Testing

| Vendor | Model OS | Version |
|------------|---------------|---------------------------|
| FreeRADIUS | 1.1.6 | FreeRADIUS |
| FreeRADIUS | 1.0.1 | FreeRADIUS |
| IAS | 5.2.3790.3959 | Microsoft Server 2003 IAS |

| Vendor | Model OS | Version |
|--------|----------------|---------------------------|
| SBR50 | 6.1.6 | SBR Enterprise edition |
| NPS | 6.0.6002.18005 | Microsoft Server 2008 NPS |

802.1x Supplicants Supported

| Vendor | Model OS | Version |
|--------------------------|---|---|
| Juniper Networks® / Funk | Odyssey client | Version 5.10.14353.0 |
| | | Version 5.00.12709.0 |
| | | Version 4.60.49335.0 |
| Microsoft® | Wireless Zero Configuration | Version Windows XP-4K-891859-Beta1 |
| | Wireless Network Connection Configuration | Version Microsoft Window Server 2003, Enterprise Edition R2 SP2 |
| | Wi-Fi Protected Access 2 (WPA2)/Wireless Provisioning Services Information Element (WPS IE) update for Windows XP with Service Pack 2 | Version WindowsXP-KB893357-v2-x86-ENU.exe |
| Intel® | Intel PRO Set/Wireless | Version 13.0.0.x (with Windows® Intel® driver version 13.0.0.x) |
| Microsoft® Wireless Zero | Windows 7, 8, 8.1 Pro, 10 Pro Windows Phone 8.1, Windows Mobile 10 | Provided with Windows® |

Appliance LAN Switch Verification

| Vendor | Model OS | Version | Role |
|---------|-----------------|--|------------------|
| Extreme | X-460-G2 | 12.5.4.5 | ECA connection |
| Extreme | X440G2-48p-10G4 | 21.1.1.4 | ECA connectivity |
| Extreme | Summit 300-48 | 7.6e1.4 | ECA connection |
| Extreme | VSP-4850GTS-PWR | (6.0.1.1_B003) (PRIVATE) HW Base: ERS 4850 | ECA connection |
| Extreme | K6 | 08.63.02.0004 | ECA connection |
| Extreme | K6 | 08.42.03.0006 | ECA connection |

| Vendor | Model OS | Version | Role |
|---------|------------------|--------------|----------------|
| Extreme | X440G2-48p-10GE4 | 21.1.5.2 | ECA connection |
| Extreme | X440-G2-12p | 21.1.1.4 | ECA connection |
| Extreme | X460-48p | 12.5.4.5 | ECA connection |
| Cisco | Catalyst 3550 | 12.1(19)EA1c | ECA connection |

CERTIFICATION AUTHORITY

| Server Vendor | Model OS | Version |
|---------------|--|---------------|
| Microsoft CA | Windows Server 2003 Enterprise Edition | 5.2.3790.1830 |
| Microsoft CA | Windows Server 2008 Enterprise Edition | 6.0 |
| OpenSSL | Linux | 1.1.1g |

RADIUS ATTRIBUTES SUPPORT

RADIUS Authentication and Authorization Attributes

| Attribute | RFC Source |
|-----------------------|--------------------|
| Called-Station-Id | RFC 2865, RFC 3580 |
| Calling-Station-Id | RFC 2865, RFC 3580 |
| Class | RFC 2865 |
| EAP-Message | RFC 3579 |
| Event-Timestamp | RFC 2869 |
| Filter-Id | RFC 2865, RFC 3580 |
| Framed-IPv6-Pool | RFC 3162 |
| Framed-MTU | RFC 2865, RFC 3580 |
| Framed-Pool | RFC 2869 |
| Idle-Timeout | RFC 2865, RFC 3580 |
| Message-Authenticator | RFC 3579 |
| NAS-Identifier | RFC 2865, RFC 3580 |
| NAS-IP-Address | RFC 2865, RFC 3580 |
| NAS-IPv6-Address | RFC 3162 |
| NAS-Port | RFC 2865, RFC 3580 |
| NAS-Port-Id | RFC 2865, RFC 3580 |
| NAS-Port-Type | RFC 2865, RFC 3580 |
| Password-Retry | RFC 2869 |

| Attribute | RFC Source |
|--------------------|------------------------------|
| Service-Type | RFC 2865, RFC 3580 |
| Session-Timeout | RFC 2865 |
| State | RFC 2865 |
| Termination-Action | RFC 2865, RFC 3580 |
| Tunnel Attributes | RFC 2867, RFC 2868, RFC 3580 |
| User-Name | RFC 2865, RFC 3580 |
| Vendor-Specific | RFC 2865 |

RADIUS Accounting Attributes

| Attribute | RFC Source |
|-----------------------|------------|
| Acct-Authentic | RFC 2866 |
| Acct-Delay-Time | RFC 2866 |
| Acct-Input-Octets | RFC 2866 |
| Acct-Input-Packets | RFC 2866 |
| Acct-Interim-Interval | RFC 2869 |
| Acct-Output-Octets | RFC 2866 |
| Acct-Output-Packets | RFC 2866 |
| Acct-Session-Id | RFC 2866 |
| Acct-Session-Time | RFC 2866 |
| Acct-Status-Type | RFC 2866 |
| Acct-Terminate-Cause | RFC 2866 |

GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:
<https://extremeportal.force.com/>

By Email: support@extremenetworks.com

By Web: <https://extremeportal.force.com/>

For information regarding the latest software release, recent release note revisions and documentation, or if you require additional assistance, please visit the Extreme Networks Support website.

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