



# ExtremeCloud™ IQ Site Engine v25.11.11 Release Notes:

**Features, Enhancements, and Issues**

12/2025  
25.11.11  
PN: 9039516-01 Rev AA  
Subject to Change Without Notice



## Abstract

The release notes for ExtremeCloud IQ Site Engine version 25.11.11 provide a comprehensive overview of features, enhancements, and resolved issues pertinent to the deployment and management of the software platform. The document details critical upgrade paths and considerations, and requirements for internet connectivity during OS upgrades. This document highlights the system requirements for server and client hardware, emphasizing optimal CPU and memory configurations to support various deployment scales, including ExtremeControl and ExtremeAnalytics features. Addressed vulnerabilities cover a wide range of CVEs, ensuring the system's robustness against potential exploits. Users are advised on specific configuration settings for various devices, including Fabric Engine and ERS devices, to maintain compatibility and performance standards.

## Legal Notices

Extreme Networks, Inc., on behalf of or through its wholly-owned subsidiary, Enterasys Networks, Inc., reserves the right to make changes in specifications and other information contained in this document and its website without prior notice. The reader should in all cases consult representatives of Extreme Networks to determine whether any such changes have been made.

The hardware, firmware, software or any specifications described or referred to in this document are subject to change without notice.

## Trademarks

Extreme Networks and the Extreme Networks logo are trademarks or registered trademarks of Extreme Networks, Inc. in the United States and/or other countries.

All other names (including any product names) mentioned in this document are the property of their respective owners and may be trademarks or registered trademarks of their respective companies/owners.

For additional information on Extreme Networks trademarks, please see:

[www.extremenetworks.com/company/legal/trademarks/](http://www.extremenetworks.com/company/legal/trademarks/)

## Contact

If you require assistance, contact Extreme Networks using one of the following methods.

- [Global Technical Assistance Center \(GTAC\) for Immediate Support](#)
  - **Phone:** 1-800-998-2408 (toll-free in U.S. and Canada) or 1-603-952-5000. For the Extreme Networks support phone number in your country, visit: [www.extremenetworks.com/support/contact](http://www.extremenetworks.com/support/contact)
  - **Email:** [support@extremenetworks.com](mailto:support@extremenetworks.com). To expedite your message, enter the product name or model number in the subject line.
- [GTAC Knowledge](#) — Get on-demand and tested resolutions from the GTAC Knowledgebase, or create a help case if you need more guidance.
- [The Hub](#) — A forum for Extreme customers to connect with one another, get questions answered, share ideas and feedback, and get problems solved. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.
- [Support Portal](#) — Manage cases, downloads, service contracts, product licensing, and training and certifications.



## Extreme Networks® Software License Agreement

This Extreme Networks Software License Agreement is an agreement ("Agreement") between You, the end user, and Extreme Networks, Inc. ("Extreme"), on behalf of itself and its Affiliates (as hereinafter defined and including its wholly owned subsidiary, Enterasys Networks, Inc. as well as its other subsidiaries). This Agreement sets forth Your rights and obligations with respect to the Licensed Software and Licensed Materials. BY INSTALLING THE LICENSE KEY FOR THE SOFTWARE ("License Key"), COPYING, OR OTHERWISE USING THE LICENSED SOFTWARE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS AGREEMENT, WHICH INCLUDES THE LICENSE AND THE LIMITATION OF WARRANTY AND DISCLAIMER OF LIABILITY. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, RETURN THE LICENSE KEY TO EXTREME OR YOUR DEALER, IF ANY, OR DO NOT USE THE LICENSED SOFTWARE AND CONTACT EXTREME OR YOUR DEALER WITHIN TEN (10) DAYS FOLLOWING THE DATE OF RECEIPT FOR A REFUND. IF YOU HAVE ANY QUESTIONS ABOUT THIS AGREEMENT, CONTACT EXTREME, Attn: LegalTeam@extremenetworks.com.

1. **DEFINITIONS.** "Affiliates" means any person, partnership, corporation, limited liability company, or other form of enterprise that directly or indirectly through one or more intermediaries, controls, or is controlled by, or is under common control with the party specified. "Server Application" shall refer to the License Key for software installed on one or more of Your servers. "Client Application" shall refer to the application to access the Server Application. "Licensed Materials" shall collectively refer to the licensed software (including the Server Application and Client Application), Firmware, media embodying the software, and the documentation. "Concurrent User" shall refer to any of Your individual employees who You provide access to the Server Application at any one time. "Firmware" refers to any software program or code imbedded in chips or other media. "Licensed Software" refers to the Software and Firmware collectively.
2. **TERM.** This Agreement is effective from the date on which You install the License Key, use the Licensed Software, or a Concurrent User accesses the Server Application. You may terminate the Agreement at any time by destroying the Licensed Materials, together with all copies, modifications and merged portions in any form. The Agreement and Your license to use the Licensed Materials will also terminate if You fail to comply with any term of condition herein.
3. **GRANT OF SOFTWARE LICENSE.** Extreme will grant You a non-transferable, non-exclusive license to use the machine-readable form of the Licensed Software and the accompanying documentation if You agree to the terms and conditions of this Agreement. You may install and use the Licensed Software as permitted by the license type purchased as described below in License Types. The license type purchased is specified on the invoice issued to You by Extreme or Your dealer, if any. YOU MAY NOT USE, COPY, OR MODIFY THE LICENSED MATERIALS, IN WHOLE OR IN PART, EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT.

#### 4. LICENSE TYPES.

- *Single User, Single Computer.* Under the terms of the Single User, Single Computer license, the license granted to You by Extreme when You install the License Key authorizes You to use the Licensed Software on any one, single computer only, or any replacement for that computer, for internal use only. A separate license, under a separate Software License Agreement, is required for any other computer on which You or another individual or employee intend to use the Licensed Software. A separate license under a separate Software License Agreement is also required if You wish to use a Client license (as described below).
- *Client.* Under the terms of the Client license, the license granted to You by Extreme will authorize You to install the License Key for the Licensed Software on your server and allow the specific number of Concurrent Users shown on the relevant invoice issued to You for each Concurrent User that You order from Extreme or Your dealer, if any, to access the Server Application. A separate license is required for each additional Concurrent User.

5. AUDIT RIGHTS. You agree that Extreme may audit Your use of the Licensed Materials for compliance with these terms and Your License Type at any time, upon reasonable notice. In the event that such audit reveals any use of the Licensed Materials by You other than in full compliance with the license granted and the terms of this Agreement, You shall reimburse Extreme for all reasonable expenses related to such audit in addition to any other liabilities You may incur as a result of such non-compliance, including but not limited to additional fees for Concurrent Users over and above those specifically granted to You. From time to time, the Licensed Software will upload information about the Licensed Software and the associated devices to Extreme. This is to verify the Licensed Software is being used with a valid license. By using the Licensed Software, you consent to the transmission of this information. Under no circumstances, however, would Extreme employ any such measure to interfere with your normal and permitted operation of the Products, even in the event of a contractual dispute.
6. RESTRICTION AGAINST COPYING OR MODIFYING LICENSED MATERIALS. Except as expressly permitted in this Agreement, You may not copy or otherwise reproduce the Licensed Materials. In no event does the limited copying or reproduction permitted under this Agreement include the right to decompile, disassemble, electronically transfer, or reverse engineer the Licensed Software, or to translate the Licensed Software into another computer language.

The media embodying the Licensed Software may be copied by You, in whole or in part, into printed or machine readable form, in sufficient numbers only for backup or archival purposes, or to replace a worn or defective copy. However, You agree not to have more than two (2) copies of the Licensed Software in whole or in part, including the original media, in your possession for said purposes without Extreme's prior written consent, and in no event shall You operate more copies of the Licensed Software than the specific licenses granted to You. You may not copy or reproduce the documentation. You agree to maintain appropriate records of the location of the original media and all copies of the Licensed Software, in whole or in part, made by You. You may modify the machine-readable form of the Licensed Software for (1) your own internal use or (2) to merge the Licensed Software into other program material to form a modular work for your own use, provided that such work remains modular, but on termination of this Agreement, You are required to completely remove the Licensed Software from any such modular work. Any portion of the Licensed Software included in any such modular work shall be used only on a single computer for internal purposes and shall remain subject to all the terms and conditions of this Agreement. You agree to include any copyright or other proprietary notice set forth on the label of the media embodying the Licensed Software on any copy of the Licensed Software in any form, in whole or in part, or on any modification of the Licensed Software or any such modular work containing the Licensed Software or any part thereof.

## 7. TITLE AND PROPRIETARY RIGHTS

- a. The Licensed Materials are copyrighted works and are the sole and exclusive property of Extreme, any company or a division thereof which Extreme controls or is controlled by, or which may result from the merger or consolidation with Extreme (its "Affiliates"), and/or their suppliers. This Agreement conveys a limited right to operate the Licensed Materials and shall not be construed to convey title to the Licensed Materials to You. There are no implied rights. You shall not sell, lease, transfer, sublicense, dispose of, or otherwise make available the Licensed Materials or any portion thereof, to any other party.
- b. You further acknowledge that in the event of a breach of this Agreement, Extreme shall suffer severe and irreparable damages for which monetary compensation alone will be inadequate. You therefore agree that in the event of a breach of this Agreement, Extreme shall be entitled to monetary damages and its reasonable attorney's fees and costs in enforcing this Agreement, as well as injunctive relief to restrain such breach, in addition to any other remedies available to Extreme.

## 8. PROTECTION AND SECURITY. In the performance of this Agreement or in contemplation thereof, You and your employees and agents may have access to private or confidential information owned or controlled by Extreme relating to the Licensed Materials supplied hereunder including, but not limited to, product specifications and schematics, and such information may contain proprietary details and disclosures. All information and data so acquired by You or your employees or agents under this Agreement or in contemplation hereof shall be and shall remain Extreme's exclusive property, and You shall use your best efforts (which in any event shall not be less than the efforts You take to ensure the confidentiality of your own proprietary and other confidential information) to keep, and have your employees and agents keep, any and all such information and data confidential, and shall not copy, publish, or disclose it to others, without Extreme's prior written approval, and shall return such information and data to Extreme at its request. Nothing herein shall limit your use or dissemination of information not actually derived from Extreme or of information which has been or subsequently is made public by Extreme, or a third party having authority to do so.

You agree not to deliver or otherwise make available the Licensed Materials or any part thereof, including without limitation the object or source code (if provided) of the Licensed Software, to any party other than Extreme or its employees, except for purposes specifically related to your use of the Licensed Software on a single computer as expressly provided in this Agreement, without the prior written consent of Extreme. You agree to use your best efforts and take all reasonable steps to safeguard the Licensed Materials to ensure that no unauthorized personnel shall have access thereto and that no unauthorized copy, publication, disclosure, or distribution, in whole or in part, in any form shall be made, and You agree to notify Extreme of any unauthorized use thereof. You acknowledge that the Licensed Materials contain valuable confidential information and trade secrets, and that unauthorized use, copying and/or disclosure thereof are harmful to Extreme or its Affiliates and/or its/their software suppliers.

9. MAINTENANCE AND UPDATES. Updates and certain maintenance and support services, if any, shall be provided to You pursuant to the terms of an Extreme Service and Maintenance Agreement, if Extreme and You enter into such an agreement. Except as specifically set forth in such agreement, Extreme shall not be under any obligation to provide Software Updates, modifications, or enhancements, or Software maintenance and support services to You.
10. DEFAULT AND TERMINATION. In the event that You shall fail to keep, observe, or perform any obligation under this Agreement, including a failure to pay any sums due to Extreme, or in the event that you become insolvent or seek protection, voluntarily or involuntarily, under any bankruptcy law, Extreme may, in addition to any other remedies it may have under law, terminate the License and any other agreements between Extreme and You.

- a. Immediately after any termination of the Agreement or if You have for any reason discontinued use of Software, You shall return to Extreme the original and any copies of the Licensed Materials and remove the Licensed Software from any modular works made pursuant to Section 3, and certify in writing that through your best efforts and to the best of your knowledge the original and all copies of the terminated or discontinued Licensed Materials have been returned to Extreme.
  - b. Sections 1, 7, 8, 10, 11, 12, 13, 14 and 15 shall survive termination of this Agreement for any reason.
11. EXPORT REQUIREMENTS. You are advised that the Software is of United States origin and subject to United States Export Administration Regulations; diversion contrary to United States law and regulation is prohibited. You agree not to directly or indirectly export, import or transmit the Software to any country, end user or for any Use that is prohibited by applicable United States regulation or statute (including but not limited to those countries embargoed from time to time by the United States government); or contrary to the laws or regulations of any other governmental entity that has jurisdiction over such export, import, transmission or Use.
12. UNITED STATES GOVERNMENT RESTRICTED RIGHTS. The Licensed Materials (i) were developed solely at private expense; (ii) contain "restricted computer software" submitted with restricted rights in accordance with section 52.227-19 (a) through (d) of the Commercial Computer Software-Restricted Rights Clause and its successors, and (iii) in all respects is proprietary data belonging to Extreme and/or its suppliers. For Department of Defense units, the Licensed Materials are considered commercial computer software in accordance with DFARS section 227.7202-3 and its successors, and use, duplication, or disclosure by the U.S. Government is subject to restrictions set forth herein.
13. LIMITED WARRANTY AND LIMITATION OF LIABILITY. The only warranty that Extreme makes to You in connection with this license of the Licensed Materials is that if the media on which the Licensed Software is recorded is defective, it will be replaced without charge, if Extreme in good faith determines that the media and proof of payment of the license fee are returned to Extreme or the dealer from whom it was obtained within ninety (90) days of the date of payment of the license fee.  
NEITHER EXTREME NOR ITS AFFILIATES MAKE ANY OTHER WARRANTY OR REPRESENTATION, EXPRESS OR IMPLIED, WITH RESPECT TO THE LICENSED MATERIALS, WHICH ARE LICENSED "AS IS". THE LIMITED WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED, AND STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. ONLY TO THE EXTENT SUCH EXCLUSION OF ANY IMPLIED WARRANTY IS NOT PERMITTED BY LAW, THE DURATION OF SUCH IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH ABOVE. YOU ASSUME ALL RISK AS TO THE QUALITY, FUNCTION AND PERFORMANCE OF THE LICENSED MATERIALS. IN NO EVENT WILL EXTREME OR ANY OTHER PARTY WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THE LICENSED MATERIALS BE LIABLE FOR SPECIAL, DIRECT, INDIRECT, RELIANCE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF DATA OR PROFITS OR FOR INABILITY TO USE THE LICENSED MATERIALS, TO ANY PARTY EVEN IF EXTREME OR SUCH OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL EXTREME OR SUCH OTHER PARTY'S LIABILITY FOR ANY DAMAGES OR LOSS TO YOU OR ANY OTHER PARTY EXCEED THE LICENSE FEE YOU PAID FOR THE LICENSED MATERIALS. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to You. This limited warranty gives You specific legal rights, and You may also have other rights which vary from state to state.

14. JURISDICTION. The rights and obligations of the parties to this Agreement shall be governed and construed in accordance with the laws and in the State and Federal courts of the State of California, without regard to its rules with respect to choice of law. You waive any objections to the personal jurisdiction and venue of such courts. None of the 1980 United Nations Convention on the Limitation Period in the International Sale of Goods, and the Uniform Computer Information Transactions Act shall apply to this Agreement.
15. GENERAL.
- a. This Agreement is the entire agreement between Extreme and You regarding the Licensed Materials, and all prior agreements, representations, statements, and undertakings, oral or written, are hereby expressly superseded and canceled.
  - b. This Agreement may not be changed or amended except in writing signed by both parties hereto.
  - c. You represent that You have full right and/or authorization to enter into this Agreement.
  - d. This Agreement shall not be assignable by You without the express written consent of Extreme. The rights of Extreme and Your obligations under this Agreement shall inure to the benefit of Extreme's assignees, licensors, and licensees.
  - e. Section headings are for convenience only and shall not be considered in the interpretation of this Agreement.
  - f. The provisions of the Agreement are severable and if any one or more of the provisions hereof are judicially determined to be illegal or otherwise unenforceable, in whole or in part, the remaining provisions of this Agreement shall nevertheless be binding on and enforceable by and between the parties hereto.
  - g. Extreme's waiver of any right shall not constitute waiver of that right in future. This Agreement constitutes the entire understanding between the parties with respect to the subject matter hereof, and all prior agreements, representations, statements and undertakings, oral or written, are hereby expressly superseded and canceled. No purchase order shall supersede this Agreement.
  - h. Should You have any questions regarding this Agreement, You may contact Extreme at the address set forth below. Any notice or other communication to be sent to Extreme must be mailed by certified mail to the following address:

Extreme Networks, Inc.  
145 Rio Robles  
San Jose, CA 95134 United States  
ATTN: General Counsel



# Table of Contents

ExtremeCloud™ IQ Site Engine v25.11.11 Release Notes: .....	1
Features, Enhancements, and Issues .....	1
Abstract .....	2
Extreme Networks® Software License Agreement .....	4
Table of Contents .....	9
25.11.11 Release Notes .....	12
Licensing Changes .....	12
Version 25.02.10 .....	12
Version 23.02.10 .....	13
Version 21.09.10 .....	13
Version 21.04.10 .....	13
End of Software Maintenance .....	13
Onboarding ExtremeCloud IQ Site Engine to ExtremeCloud IQ in Connected Deployment Mode .....	14
Enhancements .....	14
Customer Found Defects and Known Issues .....	14
Customer Found Defects Addressed 25.11.11 .....	14
Customer Found Defects Addressed 25.11.10 .....	15
Known Issues Addressed in 25.11.10 .....	16
Addressed Vulnerabilities .....	16
25.11.11 ExtremeAnalytics, and Application Analytics Traffic Sensor images: .....	17
25.11.11 ExtremeControl images: .....	17
25.11.11 ExtremeCloud IQ Site Engine images: .....	17
25.11.10 ExtremeAnalytics, and Application Analytics Traffic Sensor images: .....	17
25.11.10 ExtremeControl images: .....	17
25.11.10 ExtremeCloud IQ Site Engine images: .....	17
Installation, Upgrade, and Configuration Changes .....	18
Installation Information .....	18
Upgrading Without an Internet Connection .....	18
Custom FlexViews .....	18

Custom MIBs and Images .....	18
Important Upgrade Information .....	18
Important Upgrade Considerations .....	20
License Renewal .....	21
Free Space Consideration .....	21
Site Discover Consideration .....	21
ExtremeAnalytics Upgrade Information .....	21
ExtremeControl Version 8.0 and later .....	22
Other Upgrade Information .....	22
Upgrading ExtremeControl Engine to Version 25.11.11 .....	22
General Upgrade Information .....	22
LDAPS servers with FQDN .....	23
Upgrading to Policy Manager 25.11.11 .....	23
Fabric Configuration Information .....	23
Certificate .....	23
Authentication Key .....	23
Service Configuration Change .....	24
CLIP Addresses .....	24
Upgrading VSP-8600 .....	24
Removing Fabric Connect Configuration .....	24
Password Configuration .....	24
VRF Configuration .....	24
Device Configuration Information .....	25
VDX Device Configuration .....	25
Fabric Engine Device Configuration .....	25
ERS Device Configuration .....	25
SLX Device Configuration .....	26
ExtremeXOS Device Configuration .....	26
Firmware Upgrade Configuration Information .....	26
Wireless Manager Upgrade Information .....	27
Server and Client System Requirements .....	27

Operating System Requirements .....	27
ExtremeCloud IQ Site Engine Server Requirements .....	27
ExtremeCloud IQ Site Engine Client Requirements .....	28
ExtremeCloud IQ Site Engine Server and Client Hardware Requirements .....	28
ExtremeCloud IQ Site Engine Server Requirements .....	28
ExtremeCloud IQ Site Engine Client Requirements .....	29
Virtual Engine Requirements .....	29
ExtremeCloud IQ Site Engine Virtual Engine Requirements .....	30
ExtremeControl Virtual Engine Requirements .....	30
ExtremeAnalytics Virtual Engine Requirements .....	31
Fabric Manager Requirements .....	31
ExtremeControl Captive Portal Supported End-System Browsers .....	31
ExtremeControl Engine Version Requirements .....	32
ExtremeControl VPN Integration Requirements .....	32
ExtremeControl SMS Gateway Requirements .....	33
ExtremeControl SMS Text Messaging Requirements .....	33
ExtremeAnalytics Requirements .....	33

## 25.11.11 Release Notes

ExtremeCloud IQ Site Engine includes all the features and functionality of Extreme Management Center as well as issues that have been resolved and configuration changes for this release.

If you are an existing Extreme Management Center customer, contact your representative to have your Extreme Management Center license migrated to an ExtremeCloud IQ Site Engine license. The ExtremeCloud IQ Site Engine license also includes licensing for ExtremeAnalytics.

---

### IMPORTANT:

- For upgrade and installation requirements, as well as configuration considerations, see [ExtremeCloud IQ Site Engine Configuration and Requirements](#).
- ExtremeCloud IQ Site Engine version 25.11.11 consumes licenses from Extreme Platform ONE or ExtremeCloud IQ in a connected deployment mode or from a license file in air gap deployment mode. ExtremeCloud IQ Site Engine is a subscription-based -only licensing model. Existing NMS licenses do not provide access to ExtremeCloud IQ Site Engine. You can view the status of your license by accessing [Administration > Licenses](#) after the installation is complete.
- ExtremeCloud IQ Site Engine is not compatible with an ExtremeCloud IQ Connect level account. You must use a commercial or trial subscription.
- ExtremeCloud IQ Site Engine is not compatible with ExtremeCloud IQ HIQ. You must use a standard VIQ or MSP account.
- For the information shared between ExtremeCloud IQ Site Engine and ExtremeCloud IQ, see [ExtremeCloud IQ Connection](#).

---

For information regarding the features supported by specific devices, see the [Firmware Support Matrix](#). Version 25.11.11 of ExtremeCloud IQ Site Engine supports the devices listed in the matrix.

Devices that do not have serial numbers or MAC addresses in Extreme Management Center must be rediscovered after you upgrade to ExtremeCloud IQ Site Engine before they can be onboarded to ExtremeCloud IQ.

**Connected mode only** - If your number of devices exceeds your licenses available, ExtremeCloud IQ Site Engine transitions to a license violation state and your access to ExtremeCloud IQ Site Engine is locked. To resolve the license shortage you need to access the Extreme Networks portal or ExtremeCloud IQ to evaluate the quantities of available Pilot and Navigator licenses versus the number of licenses required by ExtremeCloud IQ Site Engine.

## Licensing Changes

The following sections describe licensing changes in ExtremeCloud IQ Site Engine software releases.

### Version 25.02.10

Starting in ExtremeCloud IQ Site Engine version 25.02.10 the new Extreme Platform ONE subscriptions are recognized if ExtremeCloud IQ Site Engine is onboarded to ExtremeCloud IQ

or Extreme Platform ONE.

## Version 23.02.10

Starting in ExtremeCloud IQ Site Engine version 23.02.10 each stack member consumes a license in connected mode. In connected mode, ExtremeCloud IQ Site Engine now reports stack members to ExtremeCloud IQ. If you use stacks in connected mode, ensure that enough ExtremeCloud IQ Pilot licenses are in the license pool before upgrading to ExtremeCloud IQ Site Engine 23.02.10 or later.

## Version 21.09.10

For users upgrading from Extreme Management Center to ExtremeCloud IQ Site Engine, note that the XIQ-NAC subscription must be used instead of IA-ES- license. For new users that complete an initial install of ExtremeCloud IQ Site Engine, ExtremeControl licensing does not include end-system capabilities.

## Version 21.04.10

Starting in ExtremeCloud IQ Site Engine version 21.04.10, your ExtremeAnalytics license is included as part of your ExtremeCloud IQ Pilot license. Separate licenses are no longer required.

## End of Software Maintenance

In ExtremeCloud IQ Site Engine version 24.10.12 and after, the following components and features are deprecated and removed:

- Microsoft Azure Connect module (for multi-cloud integration)
- Ekahau map import

In ExtremeCloud IQ Site Engine version 24.07.10 and after, the following components and features are deprecated and removed:

- ExtremeCompliance, also known as Information Governance Engine
- Public Cloud Dashboard

The following components and features reached end-of-software-maintenance on 30th September 2023:

- Guest and IoT Manager - last version is 23.07.11.6 (not compatible with ExtremeCloud IQ Site Engine version 24.07.10 and after)
- Fabric Manager - last version is 22.09.13.5
- Posture Assessment (both the agent-based and agent-less)

The mobile application "ExtremeManagement ZTP+" was removed from the Google Play store in August 2024.

## Onboarding ExtremeCloud IQ Site Engine to ExtremeCloud IQ in Connected Deployment Mode

After installing or upgrading to ExtremeCloud IQ Site Engine, you need to [onboard](#) ExtremeCloud IQ Site Engine to ExtremeCloud IQ. When the onboarding is complete, you can then access ExtremeCloud IQ Site Engine.

Entering your ExtremeCloud IQ name and password are required during the first-time login to ExtremeCloud IQ Site Engine.

---

**NOTE:**

If Extreme Management Center is onboarded to ExtremeCloud IQ, when you upgrade to ExtremeCloud IQ Site Engine, you need to remove Extreme Management Center from ExtremeCloud IQ before onboarding ExtremeCloud IQ Site Engine.

---

## Enhancements

The following enhancements were made to ExtremeCloud IQ Site Engine in this release. For additional information about each of the enhancements listed in the release notes, see [ExtremeCloud IQ Site Engine Documentation](#).

### ExtremeManagement Enhancements

---

Added "Signal License Level to Universal Platform Series Switches" in Administration > Options > ZTP+ to help with FN-2025-519.

---

Added support for AP4060.

---

Added support for AP4060X.

---

## Customer Found Defects and Known Issues

### Customer Found Defects Addressed 25.11.11

ExtremeControl CFDs Addressed	ID
Addressed an issue when a redirect URL is configured to HTTP, the redirection was not working properly in some cases.	03140932 CFD-15096
Addressed an issue when RADIUS_TLS_REPLACE_USERNAME was properly used in Control, it was replacing the hostname with the username incorrectly during the LDAP hostname lookup.	03166745 CFD-15188
Addressed an issue with the REST ACL query being sent when Role ACL mode is disabled. Now preventing REST ACL GET requests to Switch Engine/EXOS if ACL mode is disabled.	03192689 CFD-15686

<b>ExtremeManagement CFDs Addressed</b>	<b>ID</b>
Addressed an issue with general performance degradation over time, and slow GUI performance in the Sites navigation tree. Implemented a database performance optimization and other changes to improve general performance.	03089186
	03170205
	03177088
	03178178
	03192319
	CFD-15115
	CFD-15244
	CFD-15322
	CFD-15406
	CFD-15583
Addressed an issue with a null pointer during L2VSN service comparison in Enforce Preview. Added a null pointer check to L2VSN and L3VSN Enforce Preview logic.	03188303 CFD-15592
Addressed an issue with a null pointer during L2VSN service comparison in Enforce Preview. Added a null pointer check to L2VSN and L3VSN Enforce Preview logic.	03126198 CFD-15595
Addressed an issue with an Extreme Platform ONE license check triggering an upgrade of devices during the image upgrade portion of ZTP+ if the device was previously onboarded with ZTP+.	03126766 CFD-15654
Addressed an issue with the db_shared_buffer_update.py script not working on standard OVA install due to a missing python module.	03089186 CFD-15727
Addressed an issue with devices flagged as ping-only after an upgrade. Added a button "Recover Ping-Only Devices" to Administration > Diagnostics > System > License Diagnostics. The button recovers the ping-only devices that were previously managed by SNMP before the upgrade.	03150781 CFD-14826

## Customer Found Defects Addressed 25.11.10

<b>ExtremeControl CFDs Addressed</b>	<b>ID</b>
Addressed an issue where an IPv6 address accounting update triggers malformed authorization column data. Now the authorization column in the End-Systems table properly displays when updating the end-system IP address.	03117139 CFD-14168
Addressed an issue when CRL Refresh causes "error loading CRL store". Now performance of processing the CRL list has been improved as well as enhancing logging. Also the error detection has been improved so NAC doesn't create an empty CRL list.	03108576 CFD-14265
Addressed an issue with the nacstatus command truncating the Appliance Thread Dump section output.	03095202 CFD-14288
Addressed an issue with building a string search query for the end-systems event table.	03150820 CFD-14747
Addressed an issue with a null pointer exception when importing only Roles from a PMD file (without importing the VLANs).	03160496 CFD-14965
Addressed an issue with Windows 11 Device Group missing after database migration from 24.2. ExtremeCloud IQ Site Engine now ensures that each default device type has the default values (such as Windows 11) present; otherwise, the device values are added to the Database.	03177055 CFD-15256

<b>ExtremeControl CFDs Addressed</b>	<b>ID</b>
Addressed an issue with adding a switch to an external load balancer flags existing switches as modified. Now with external load balancing enabled, NAC is no longer configuring and modifying the switches that are already added in the switch configuration.	03150993 CFD-15363
Addressed an issue with a Policy DACL exceeding RADIUS 4096 payload limit. Now if Control receives a RADIUS response attribute larger than 4096 bytes, the value is truncated to the maximum limit (4096) to avoid database errors.	03147428 03141294 CFD-14699

<b>ExtremeManagement CFDs Addressed</b>	<b>ID</b>
Addressed an issue of unable to disable DHCP relay on a Fabric Engine switch from ExtremeCloud IQ Site Engine. Now you can disable DHCP relay without first removing the configured IP address and mask.	03060796 CFD-13986
Addressed an issue of long term powered off devices being reported as orphaned devices in server.log. Now the log text is "Potentially Orphaned in ExtremeCloud IQ" for added clarity.	03136377 CFD-14825
Addressed an issue when Flow-based alarms were not executing any action.	03163529 CFD-14989
Addressed an issue with active license count showing mix of both local and cloud. The License page now has two columns for 'Active Locally' and 'Active in Cloud'. 'Active Locally' is based on XIQSE local allocation. 'Active in Cloud' is the reported value from XIQ that is active outside of this instance of XIQSE.	03136377 CFD-15146
Addressed an issue with BGP Traps missing from alarm configuration.	03176015 CFD-15255
Addressed an issue with VLAN Configuration port templates and the Show Difference Only option not displaying VLAN names. Now the Enforce Preview displays the port details when the 'show diff' option is selected.	03184622 CFD-15436
Addressed an issue when the ExtremeCloud IQ Icon was not providing the correct URL in some cloud environments. The URL in the SDWAN Appliance360 action has also been corrected.	03168177 CFD-15067
Addressed an issue with Linux kernel vulnerabilities. USN-7793 is now fixed in the latest Ubuntu kernel version 5.15.0-160-generic.	03187903 CFD-15511
Addressed an issue with Linux kernel vulnerability (USN-7793-1) found in 25.08.12. USN-7793 is now fixed in the latest Ubuntu kernel version 5.15.0-160-generic.	03187903 CFD-15511

## Known Issues Addressed in 25.11.10

### ExtremeControl Issues Addressed

Addressed an issue when generating a CSR from the UI feature added in 25.08.10 it does not add the "TLS Web Server Authentication" EKU into the CSR.

## Addressed Vulnerabilities

This section presents the vulnerabilities reported by vulnerability scanners in previous versions. The following components received updates in 25.11 regardless of whether the vulnerability



could have been exploited or not. If you need more information on vulnerability testing, see [Security and Vulnerability Testing](#).

#### **25.11.11 ExtremeAnalytics, and Application Analytics Traffic Sensor images:**

CVE-2025-11082, CVE-2025-11083, CVE-2025-1147, CVE-2025-1148, CVE-2025-1182, CVE-2025-20053, CVE-2025-20109, CVE-2025-21090, CVE-2025-22839, CVE-2025-22840, CVE-2025-22889, CVE-2025-24305, CVE-2025-26403, CVE-2025-3198, CVE-2025-32086, CVE-2025-40300, CVE-2025-5244, CVE-2025-5245, CVE-2025-6075, CVE-2025-7425, CVE-2025-7545, CVE-2025-7546, CVE-2025-8114, CVE-2025-8225, CVE-2025-8291, CVE-2025-61795

#### **25.11.11 ExtremeControl images:**

CVE-2025-11082, CVE-2025-11083, CVE-2025-1147, CVE-2025-1148, CVE-2025-1182, CVE-2025-20053, CVE-2025-20109, CVE-2025-21090, CVE-2025-22839, CVE-2025-22840, CVE-2025-22889, CVE-2025-24305, CVE-2025-26403, CVE-2025-3198, CVE-2025-32086, CVE-2025-40300, CVE-2025-5244, CVE-2025-5245, CVE-2025-6075, CVE-2025-7425, CVE-2025-7545, CVE-2025-7546, CVE-2025-8114, CVE-2025-8225, CVE-2025-8291, CVE-2025-61795, CVE-2025-10230, CVE-2025-9640

#### **25.11.11 ExtremeCloud IQ Site Engine images:**

CVE-2025-11082, CVE-2025-11083, CVE-2025-1147, CVE-2025-1148, CVE-2025-1182, CVE-2025-20053, CVE-2025-20109, CVE-2025-21090, CVE-2025-22839, CVE-2025-22840, CVE-2025-22889, CVE-2025-24305, CVE-2025-26403, CVE-2025-3198, CVE-2025-32086, CVE-2025-40300, CVE-2025-5244, CVE-2025-5245, CVE-2025-6075, CVE-2025-7425, CVE-2025-7545, CVE-2025-7546, CVE-2025-8114, CVE-2025-8225, CVE-2025-8291, CVE-2025-61795, CVE-2025-10230, CVE-2025-9640, CVE-2025-23184

#### **25.11.10 ExtremeAnalytics, and Application Analytics Traffic Sensor images:**

CVE-2025-53057, CVE-2025-53066, CVE-2025-38617, CVE-2025-38618, CVE-2025-38477, CVE-2024-26700, CVE-2025-38727, CVE-2024-26896, CVE-2023-52593, CVE-2025-9900, CVE-2025-8961, CVE-2025-9165, CVE-2025-41244, CVE-2025-9232, CVE-2025-9230, CVE-2025-9231, CVE-2025-40778, CVE-2025-40780, CVE-2025-8677, CVE-2022-32205, CVE-2022-32205, CVE-2022-32206, CVE-2022-32207, CVE-2022-32208

#### **25.11.10 ExtremeControl images:**

CVE-2025-53057, CVE-2025-53066, CVE-2025-38617, CVE-2025-38618, CVE-2025-38477, CVE-2024-26700, CVE-2025-38727, CVE-2024-26896, CVE-2023-52593, CVE-2025-9900, CVE-2025-8961, CVE-2025-9165, CVE-2025-41244, CVE-2025-9232, CVE-2025-9230, CVE-2025-9231, CVE-2025-40778, CVE-2025-40780, CVE-2025-8677, CVE-2022-32205, CVE-2022-32205, CVE-2022-32206, CVE-2022-32207, CVE-2022-32208

#### **25.11.10 ExtremeCloud IQ Site Engine images:**

CVE-2025-53057, CVE-2025-53066, CVE-2025-38617, CVE-2025-38618, CVE-2025-38477, CVE-2024-26700, CVE-2025-38727, CVE-2024-26896, CVE-2023-52593, CVE-2025-9900, CVE-2025-8961, CVE-2025-9165, CVE-2025-41244, CVE-2025-9232, CVE-2025-9230, CVE-2025-9231, CVE-2025-40778, CVE-2025-40780, CVE-2025-8677, CVE-2022-32205, CVE-2022-

32205, CVE-2022-32206, CVE-2022-32207, CVE-2022-32208, CVE-2025-8713, CVE-2025-8714, CVE-2025-8715, CVE-2025-1094

## Installation, Upgrade, and Configuration Changes

### Installation Information

For license requirements for ExtremeCloud IQ Site Engine and devices, see [Licensing](#).

For complete installation instructions, see [ExtremeCloud IQ Site Engine Suite Installation](#).

### Upgrading Without an Internet Connection

If your Linux system requires an operating system upgrade, you are prompted to upgrade using either an internet connection or locally (without an internet connection) if no additional Ubuntu packages need to be installed.

!!! ATTENTION !!!

We can attempt to upgrade the OS without using the internet if there were no extra Ubuntu packages installed. If there were extraneous packages installed, the upgrade will fail with this method.

Do you want to attempt a local in-place upgrade of the OS and reboot when complete? (Y/n)

### Custom FlexViews

When reinstalling ExtremeCloud IQ Site Engine Console, the installation program saves copies of any FlexViews you created or modified in the

`<install_directory>\.installer\backup\current\appdata\System\FlexViews` folder.

If you are deploying FlexViews via the ExtremeCloud IQ Site Engine server, save them in the `appdata\VendorProfiles\Stage\MyVendorProfile\FlexViews\My FlexViews` folder.

### Custom MIBs and Images

If you are deploying MIBs via the ExtremeCloud IQ Site Engine server, they are saved in the `appdata\VendorProfiles\Stage\MyVendorProfile\MIBs\` folder.

If you are deploying device images (pictures) via the ExtremeCloud IQ Site Engine server, they are saved in the `appdata\VendorProfiles\Stage\MyVendorProfile\Images\` folder.

### Important Upgrade Information

A special [Data Migration Procedure](#) is required to upgrade ExtremeCloud IQ Site Engine from versions older than 24.07. The minimum version to upgrade Analytics Engines and Access Control Engines is 24.02.13.

ExtremeCloud IQ Site Engine Version 25.11.11 contains an OS upgrade. Internet connectivity is required to download custom packages.

**NOTE:**

The installer prompts "Do you want to use the Internet to perform the OS upgrade?". The offline upgrade path is supported when no custom packages are installed (answer N). The online upgrade is required when custom packages are manually installed (answer Y). An online upgrade is recommended when an online upgrade was used previously, however there is a risk of session timeout due to 15 minutes of screen inactivity.

To upgrade Access Control Engines and Application Analytics Engines you can use the directive `--keepalive` to decrease the chance of a session expiry timeout from 15 minutes of no screen activity.

From Version (currently running)	To Version (next step in upgrade path)
ExtremeCloud IQ Site Engine <b>24.07.x, 24.10.x, 25.02.x, 25.05.x, 25.08.x</b>	ExtremeCloud IQ Site Engine <b>25.11</b>
ExtremeCloud IQ Site Engine <b>24.02.x</b>	Fresh installation of ExtremeCloud IQ Site Engine <b>25.08</b> and follow the <a href="#">Data Migration Procedure</a>
Application Analytics Engine, Access Control Engine <b>24.02.15</b>	Application Analytics Engine, Access Control Engine <b>25.08</b>
ExtremeCloud IQ Site Engine <b>23.04.12, 23.07.x, 23.11.x, 24.02.x</b>	ExtremeCloud IQ Site Engine <b>24.02.15</b>
ExtremeCloud IQ Site Engine <b>21.x, 22.x, 23.2.x, 23.04.10, 23.04.11</b>	ExtremeCloud IQ Site Engine <b>23.04.12</b>
Extreme Management Center version <b>8.5.7</b>	ExtremeCloud IQ Site Engine <b>24.02.15</b>
Extreme Management Center version <b>8.2.x to 8.5.6</b>	Extreme Management Center <b>8.5.7</b>
Extreme Management Center version <b>8.0.x to 8.1.x</b>	Extreme Management Center <b>8.3.3.11</b>

From Version (currently running)	To Version (next step in upgrade path)
NetSight version 7.1.4.1	Extreme Management Center 8.3.3.11
NetSight version 7.x	NetSight 7.1.4.1
NetSight version 6.3.0.186	NetSight 7.1.4.1
NetSight version 6.x	NetSight 6.3.0.186

**IMPORTANT:**

A backup (**Administration** > [Backup/Restore](#)) of the database must be performed prior to the upgrade and saved to a safe location.

If you use LDAPS with a Fully Qualified Domain Name (FQDN) in the URL to authorize a user to the OneView, then ExtremeCloud IQ Site Engine presents the Server Certificate (located in Administration > Certificates > Server Certificate Information) to the LDAPS server. If the LDAPS server presents a certificate that does not match the LDAPS URL, then the certificate is rejected with the error "Certificate Unknown".

The best practice is to use a trusted certificate if the LDAPS URL is defined with FQDN, otherwise the LDAPS server might not accept the LDAPS connection. The alternative option is to use an IP address in the LDAPS URL instead of FQDN.

## Important Upgrade Considerations

- If your network is using ExtremeAnalytics or ExtremeControl engines, or another add-on feature, you must first perform the ExtremeCloud IQ Site Engine upgrade to version 25.11.11 and then upgrade the feature.
- To upgrade Traffic Sensor from version 21.x, a fresh installation is recommended. If the fresh installation cannot be used, then please check [Knowledge Base](#) for a special procedure.
- If the online upgrade fails due to an Internet connectivity issue, fix the connectivity issue and rerun the upgrade.

**IMPORTANT:**

When performing an upgrade, be sure to back up the database prior to performing the upgrade, and save it to a safe location. Use the **Administration** > [Backup/Restore](#) tab to perform the backup.

- When upgrading the ExtremeCloud IQ Site Engine server, ExtremeAnalyticsengine, or ExtremeControlengine to version 25.11.11, ensure the DNS server IP address is correctly configured.
- When upgrading to ExtremeCloud IQ Site Engine version 25.11.11, if you adjusted the ExtremeCloud IQ Site Engine memory settings and want them to be saved on upgrade, a flag (`-DcustomMemory`) needs to be added to the `/usr/local/Extreme_Networks/NetSight/services/nsserver.cfg` file.

For example:

```
-Xms12g -Xmx24g -XX:HeapDumpPath=../..nsdump.hprof -  
XX:+HeapDumpOnOutOfMemoryError -XX:MetaspaceSize=128m -DcustomMemory
```

## License Renewal

Upgrading to ExtremeCloud IQ Site Engine version 25.11.11 requires you to transition from perpetual to subscription-based license model. Existing NMS licenses do not provide access to ExtremeCloud IQ Site Engine. If your perpetual licenses were not transitioned to subscription-based licenses, contact your Extreme Networks Representative for assistance.

## Free Space Consideration

When upgrading to ExtremeCloud IQ Site Engine version 25.11.11, a minimum of 15 GB of free disk space is required on the ExtremeCloud IQ Site Engine server

To increase the amount of free disk space on the ExtremeCloud IQ Site Engine server, perform the following:

- Decrease the number of ExtremeCloud IQ Site Engine backups (by default, saved in the `/usr/local/Extreme_Networks/NetSight/backup` directory).
- Decrease the Data Persistence settings (**Administration > Options > Access Control > Data Persistence**).
- Remove unnecessary archives (**Network > Archives**).
- Delete the files in the `<installation directory>/NetSight/.installer` directory.

## Site Discover Consideration

Discovering devices via the **Site** tab using a **Range**, **Subnet**, or **Seed** discover might not successfully add all expected devices. To correct the issue, increase the **Length of SNMP Timeout** value on the **Administration > Options > Site** tab in the Discover First SNMP Request section.

## ExtremeAnalytics Upgrade Information

Enabling or disabling the disk flow export feature might cause enforce operations to time out. Enforcing again resolves the issue.

When you delete an ExtremeXOS/Switch Engine device that is configured as a flow source via the Flow Sources table of the **Analytics > Configuration > Engines > Configuration** tab from the Devices list on the **Network > Devices** tab, an error message is generated in the `server.log`. The message does not warn you that the device is in use as a flow source. Adding the device back in the Devices list on the **Network > Devices** tab or removing the device from the Flow Source table fixes the issue.

The Flow Sources table on the **Analytics > Configuration > engine > Configuration** tab may take a few minutes to load.

## ExtremeControl Version 8.0 and later

Beginning in version 8.0, ExtremeControl may fail to join Active Directory when accessing as a **Standard Domain User with Descendant Computer Objects ("Reset password" permissions only)** group member.

To allow this functionality, add the following permissions:

- Reset Password
- Validated write to DNS host name
- Validated write to service principal
- Read and write account restrictions
- Read and write DNS host name attributes
- Write servicePrincipalName

## Other Upgrade Information

Immediately after you install version 25.11.11 on the ExtremeControlengine, the date and time does not properly synchronize and the following error message displays:

```
WARNING: Unable to synchronize to a NTP server. The time might not be
correctly set on this device.
```

Ignore the error message and the date and time automatically synchronize after a short delay.

Additionally, the following message might display during the ExtremeControl upgrade to version 25.11.11:

### No domain specified

To stop domain-specific winbindd process, run `/etc/init.d/winbindd stop {example-domain.com}`

## Upgrading ExtremeControl Engine to Version 25.11.11

### General Upgrade Information

The EAP-TLS Certificates with SHA1 are considered weak and are not accepted anymore. The radius server fails to start with the SHA1 certificate. You can use a more secure certificate, such as SHA256.

You are not required to upgrade your ExtremeControl engine version to 25.11.11 when upgrading to ExtremeCloud IQ Site Engine version 25.11.11. However, both ExtremeCloud IQ Site Engine and ExtremeControl engine must be at version 25.11.11 in order to take advantage of the new ExtremeControl version 25.11.11 features. ExtremeCloud IQ Site Engine version 25.11.11 supports managing ExtremeControl engine versions 23.x and up to 25.11.11.

In addition, if your ExtremeControl solution utilizes a Nessus assessment server, you should also upgrade your assessment agent adapter to version 25.11.11 if you upgrade to ExtremeControl version 25.11.11.

You can download the latest ExtremeControl engine version at the [Extreme Portal](#).

## LDAPS servers with FQDN

If the LDAPS server URL uses a Fully Qualified Domain Name (FQDN), then the LDAPS client of Access Control Engine presents the internal Communication Certificate to the LDAPS server. If the LDAPS server URL uses a FQDN then the LDAPS client of ExtremeCloud IQ Site Engine presents the Server Certificate (located in Administration > Certificates > Server Certificate Information) to the LDAPS server. If the LDAPS server presents a certificate that does not match the LDAPS URL, then the certificate is rejected with the error "Certificate Unknown"

The best practice is to use trusted certificates if the LDAPS URL is defined with FQDN, otherwise the LDAPS server might not accept the LDAPS connection. If the LDAPS server URL uses an IP address then the LDAPS client (of both Access Control Engine and ExtremeCloud IQ Site Engine) does not present the Certificate to the LDAPS server.

## Upgrading to Policy Manager 25.11.11

- Policy Manager 25.11.11 only supports ExtremeWireless Controller version 8.01.03 and higher. If you upgrade to ExtremeCloud IQ Site Engine 25.11.11 prior to upgrading your controllers, then Policy Manager does not allow you to open a domain where the controllers already exist or add them to a domain. A dialog is displayed indicating your controllers do not meet minimum version requirements and that they must be upgraded before they can be in a domain.
- Following an upgrade to Wireless Controller version 8.31 and higher, a Policy Manager enforce fails if it includes changes to the default access control or any rules that are set to contain. To allow Policy Manager to modify the default access control or set rules to contain, you must disable the **"Allow" action in policy rules contains to the VLAN assigned by the role** checkbox accessed from the Wireless Controller's web interface on the Roles > **Policy Rules** tab. This will allow the enforce operation to succeed.

## Fabric Configuration Information

### Certificate

Fabric Manager might be unavailable via ExtremeCloud IQ Site Engine after upgrading if the certificate is missing in ExtremeCloud IQ Site Engine Trust store.

To ensure Fabric Manager is available, enter the Fabric Manager certificate in the ExtremeCloud IQ Site Engine Trust store using **Generate Certificate** option. See [Add Fabric Manager Certificate](#) for the certificate procedure.

### Authentication Key

When you provision authentication keys for Fabric Attach, the key cannot be read back for security reasons. When the key is read from the device, it always shows "\*\*\*\*\*". For this reason, it

might seem that there is a configuration mismatch when one does not exist.

## Service Configuration Change

If you change a configured service via the **Configure Device** window that references one of the following, and then enforce those changes to the device, the configuration on the device might change unexpectedly:

- MLT
- SMLT
- Port-specific settings to a port belonging to an MLT or SMLT

To prevent this merge, change rows in the **Enforce Preview** window where MLT or SMLT are in use from **Current** to **Desired**.

To correct the issue after enforcement, modify the service on the device via the CLI.

## CLIP Addresses

Using the CLIP Addresses table in the Configure Device window, you can enter addresses in both IPv4 and IPv6 formats. However, ExtremeCloud IQ Site Engine version 25.11.11 only supports applying a single address (either IPv4 or IPv6) to a Loopback Interface.

## Upgrading VSP-8600

When upgrading from Extreme Management Center version 8.2 to version 8.3, manually reload previously discovered VSP-8600 devices to gain access to Fabric Connect features.

## Removing Fabric Connect Configuration

Removing a device's Fabric Connect configuration by setting the **Topology Definition** to **<None>** may fail if the device has Logical Interfaces assigned to ISIS.

## Password Configuration

Fabric Manager fails to onboard in ExtremeCloud IQ Site Engine if the root password includes an ampersand (&) character. Additionally, if the Administration > Inventory Manager > SCP tab contains a password that includes an ampersand (&) in ExtremeCloud IQ Site Engine, the Fabric Manager firmware does not download successfully.

Ensure you use a password without an ampersand (&) character.

## VRF Configuration

Fabric Engine SNMP performance is adversely affected as the number of VRF configurations increases. This issue can be resolved by upgrading to Fabric Engine release 8.1.1 or later or VSP-8600 series version 6.3.3 or later.



## Device Configuration Information

### VDX Device Configuration

To properly discover interfaces and links for VDX devices in ExtremeCloud IQ Site Engine, enable `three-tuple-if` on the device.

---

To enable `three-tuple-if` on the device in ExtremeCloud IQ Site Engine:

**NOTE:**

1. Access the **Network > Devices** tab.
  2. Right-click on the device in the Devices table.
  3. Select **Tasks > Config > VDX Config Basic Support**.
- 

Additionally, for ExtremeCloud IQ Site Engine to display VCS fabric, the NOS version must be 7.2.0a or later.

Rediscover VDX devices after upgrading to ExtremeCloud IQ Site Engine.

### Fabric Engine Device Configuration

Topology links from Fabric Engine devices to other Fabric Engine or ERS devices might not display in a topology map (or might display inconsistently). To ensure topology map links display correctly, verify that the Fabric Engine device is configured to publish its management IP address in the autotopology (SONMP) data.

Ensure that the output of `show sys setting` command shows:

```
autotopology : on
ForceTopologyIpFlag : true
clipId-topology-ip : 0
```

If the output values displayed are different, configure the Fabric Engine device to publish management IP address in SONMP data by executing the following CLI commands:

```
(config)# autotopology
(config)# sys force-topology-ip-flag enable
(config)# default sys clipId-topology-ip
```

The **Status** of LAG links in maps will start working after the next polling following an upgrade to ExtremeCloud IQ Site Engine. You can initiate the polling of a device by performing a refresh/rediscovery of the device.

### ERS Device Configuration

ERS devices might automatically change VLAN configurations you define in ExtremeCloud IQ Site Engine. To disable this, change the `vlan configcontrol` setting for ERS devices you add to ExtremeCloud IQ Site Engine by entering the following in the device command line:

```
CLI commands
enable
```

```
config term
vlan configcontrol flexible
```

Additionally, configure all VLANs on the port for an ERS device with the same tag status (tagged or untagged). If enforcing to an ERS device on which a port has at least one VLAN as tagged, ExtremeCloud IQ Site Engine adds all untagged VLANs to the tagged VLAN list and clears the untagged VLAN list.

Creating an archive for ERS devices using the **Network > Archives** tab does not complete successfully if Menu mode (cmd-interface menu) is used instead of CLI mode (cmd-interface cli). See [How To Set Default Management Interface To Either Menu or CLI Mode](#) to create the archive.

## SLX Device Configuration

When creating a ZTP+ Configuration for an SLX 9240 on which firmware version 18s.01.01 or 18s.01.02 is installed, the ZTP+ process fails if the **Administration Profile** value uses SSH or Telnet CLI credentials. ExtremeCloud IQ Site Engine indicates that the SSH or CLI profile is not supported by the device.

To create a ZTP+ configuration for an SLX 9240:

1. Create a new Device Profile with the **CLI Credential** set to **< No Access >**.

---

**NOTE:** The SLX ZTP+ Connector does NOT support configuring CLI credentials on the device.

---

2. Create the ZTP+ Configuration and select the new **Device Profile** you created in Step 1 as the **Administration Profile**.
3. After the ZTP+ process successfully completes and the device is added to ExtremeCloud IQ Site Engine, select a **Device Profile** that uses the correct CLI credentials for the SLX device in the **Administration Profile**.

## ExtremeXOS Device Configuration

ExtremeXOS/Switch Engine devices on which firmware version 30.3.1.6 is installed do not download and install new firmware versions successfully via the ZTP+ process. To correct the issue, access the **Network > Firmware** tab in ExtremeCloud IQ Site Engine, select the ExtremeXOS device you are updating via ZTP+, and change the **Version** field in the Details right-panel from **builds/xos\_30.3/30.3.1.6** to **30.3.1.6**.

## Firmware Upgrade Configuration Information

ExtremeCloud IQ Site Engine supports firmware downloads and uploads to devices using TFTP, FTP, SCP, and SFTP. However, before firmware images can be downloaded or uploaded from the server, ExtremeCloud IQ Site Engine needs the root path or directory for each of the protocols. The following default root paths for each protocol are configurable from the **Administration > Options > Inventory Manager** tab:

Protocol Root Path:

- TFTP: /tftpboot/firmware/images/
- FTP: /tftpboot/firmware/images/
- SCP: /root/firmware/images/
- SFTP: /root/firmware/images/

To upload firmware images that are 2 GB or less to the server, use the ExtremeCloud IQ Site Engine **Network > Firmware** tab. For files larger than 2 GB, use a third-party client (such as SCP, WinSCP, or FTP).

For example, to use SCP to upload a firmware image to the SCP root path on the server, enter the following:

- `scp <LOCAL_FIRMWARE_PATH> root@<ExtremeCloud IQ Site Engine_SERVER_IP>:/root/firmware/images`
- Where:
  - `<ExtremeCloud IQ Site Engine_SERVER_IP>`= IP Address to ExtremeCloud IQ Site Engine Server
  - `<LOCAL_FIRMWARE_PATH>`= fully qualified path to a firmware image on the client machine

## Wireless Manager Upgrade Information

A High Availability pair cannot be added as a flow source if the WLAN(s) selected are not in common with both wireless controllers.

## Server and Client System Requirements

### IMPORTANT:

Wireless event collection is disabled by default in version 25.11.11 due to the increase in disk space usage required. To enable event collection, select **Enable Event Collection** in **Event Analyze**. Then select **Administration > Options > Event Analyzer**.

Internet Explorer is not supported in ExtremeCloud IQ Site Engine version 25.11.11.

## Operating System Requirements

### ExtremeCloud IQ Site Engine Server Requirements

Manufacturer	Operating System
Linux	Red Hat Enterprise Linux 9.4
VMware® (ExtremeCloud IQ Site Engine Virtual Engine)	VMware ESXi™ 6.0 server VMware ESXi™ 6.5 server VMware ESXi™ 6.7 server VMware ESXi™ 7.0 server VMware ESXi™ 8.0 server vSphere (client only)™
Microsoft® Hyper-V (ExtremeCloud IQ Site Engine Virtual Engine)	Windows® Server 2019 Windows® Server 2022

Manufacturer	Operating System
Nutanix (ExtremeCloud IQ Site Engine Virtual Engine)	AHV: 20230302.101026 AOS: 6.8.1 Prism Central: 2024.2
Extreme Networks	Universal Compute Platform 2130C version 5.09.01

These are the operating system requirements for the ExtremeCloud IQ Site Engine server.

## ExtremeCloud IQ Site Engine Client Requirements

These are the operating system requirements for remote ExtremeCloud IQ Site Engine client machines.

Manufacturer	Operating System
Windows (qualified on the English version of the operating systems)	Windows® 10 and 11
Linux	Red Hat Enterprise Linux 9.4
Mac OS X*	Monterey, Sonoma

## ExtremeCloud IQ Site Engine Server and Client Hardware Requirements

These are the hardware requirements for the ExtremeCloud IQ Site Engine server and ExtremeCloud IQ Site Engine client machines.

**NOTES:** ExtremeControl and ExtremeAnalytics are not supported on Small ExtremeCloud IQ Site Engine servers.

## ExtremeCloud IQ Site Engine Server Requirements

	Small	Medium	Enterprise	Large Enterprise
Total CPUs	1	2	2	2
Total CPU Cores	8	16	24	24
Memory	16 GB	32 GB	64 GB	64 GB
Disk Size	240 GB	480 GB	960 GB	1.92 TB
IOPS	200	200	10,000	10,000
Recommended scale based on server configuration:				
Maximum APs	250	2,500	25,000	25,000
Maximum Wireless MUs	2,500	25,000	100,000	100,000
Maximum XIQ Controllers	2	4	100	100
Maximum Managed Devices	100	1,000	10,000 air gap 8,000 connected	10,000 air gap 8,000 connected
Maximum Concurrent Management Sessions	5	15	50	50
ExtremeControl End-Systems	N/A	50,000	200,000	200,000

	Small	Medium	Enterprise	Large Enterprise
Statistics Retention (Days)	90	180	180	360
ExtremeAnalytics	No	Yes	Yes	Yes
MU Events	No	Yes	Yes	Yes

**IMPORTANT:** For optimal performance the CPU and Memory needs to reserved in the ESX Client and the virtual machine needs to be deployed using Thick Disk provisioning.

## ExtremeCloud IQ Site Engine Client Requirements

Requirements	
CPU Speed	Dual Core Processor
Memory	8 GB
Disk Size	300 MB (User's home directory requires 50 MB for file storage)
Java Runtime Environment (JRE) (Oracle Java only)	Version 8 (for FlexView Editor / MIB Tools)
Browser <sup>1</sup> (Enable JavaScript and Cookies)	Microsoft Edge Mozilla Firefox Google Chrome

<sup>1</sup>Browsers set to a zoom ratio of less than 100% might not display ExtremeCloud IQ Site Engine properly (for example, missing borders around windows). Setting your browser to a zoom ratio of 100% corrects this issue.

## Virtual Engine Requirements

The ExtremeCloud IQ Site Engine, ExtremeControl, and ExtremeAnalytics virtual engines must be deployed on a VMware, Hyper-V server, Nutanix, or Extreme Networks Universal Compute Platform.

- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .OVA file format for VMware deployment.
- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .ZIP file format for Hyper-V deployment.
- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .OVA file format for deployment to the Nutanix through Prism Central.
- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .TAR file format for deployment to the Universal Compute Platform.

**IMPORTANT:** For ESX and Hyper-V servers configured with AMD processors, the ExtremeExtremeAnalytics virtual engine requires AMD processors with at least Bulldozer based Opterons.

## ExtremeCloud IQ Site Engine Virtual Engine Requirements

Specifications	Small	Medium	Enterprise	UCP 2130C
Total CPU Cores	8	16	24	N/A
Memory	16 GB	32 GB	64 GB	N/A
Disk Size	240 GB	480 GB	960 GB	N/A
IOPS	200	200	10,000	N/A

Recommended scale based on server configuration:

Maximum APs	250	2,500	25,000	25,000
Maximum Wireless MUs	2,500	25,000	100,000	100,000
Maximum XIQ Controllers	2	4	100	100
Maximum Managed Devices	100	1,000	10,000 air gap 8,000 connected	10,000 air gap 8,000 connected
Maximum Concurrent Management Sessions	5	15	50	50
ExtremeControl End-Systems	N/A	50,000	200,000	200,000
Statistics Retention (Days)	90	180	180	180
ExtremeAnalytics	No	Yes	Yes	Yes
MU Events	No	Yes	Yes	Yes

### IMPORTANT:

For optimal performance the CPU and Memory needs to reserved in the ESX Client and the virtual machine needs to be deployed using Thick Disk provisioning.

## ExtremeControl Virtual Engine Requirements

Specifications	Small	Medium	Enterprise	Large Enterprise	UCP 2130C
Total CPU Cores	8	16	16	20	N/A
Memory	12 GB	16 GB	32 GB	48 GB	N/A
Disk Size	40 GB	120 GB	120 GB	120 GB	N/A
IOPS	200	200	200	200	N/A

Recommended scale based on server configuration:

ExtremeControl End-Systems	3,000	6,000	9,000/12,000 <sup>1</sup>	12,000/24,000 <sup>2</sup>	12,000/24,000 <sup>2</sup>
Authentication	Yes	Yes	Yes	Yes	Yes
Captive Portal	No	Yes	Yes/No <sup>1</sup>	Yes/No <sup>2</sup>	Yes/No <sup>2</sup>
Assessment	No	Yes	No	No	No

<sup>1</sup> The Enterprise ExtremeControlengine configuration supports two different scale options:

- Up to 9,000 end-systems if your network uses Captive Portal functionality.
- Up to 12,000 end-systems if your network does not use Captive Portal functionality.

<sup>2</sup> The Large Enterprise ExtremeControlengine configuration supports two different scale options:

- Up to 12,000 end-systems if your network uses Captive Portal functionality.
- Up to 24,000 end-systems if your network does not use Captive Portal functionality.

**IMPORTANT:**

For optimal performance the CPU and Memory needs to reserved in the ESX Client and the virtual machine needs to be deployed using Thick Disk provisioning.

### ExtremeAnalytics Virtual Engine Requirements

Specifications	Small	Medium	Enterprise	UCP 2130C
Total CPU Cores	8	16	16	N/A
Memory	12 GB	32 GB	64 GB	N/A
Disk Size	40 GB	480 GB	960 GB	N/A
IOPS	200	10,000	10,000	N/A

Recommended scale based on server configuration:

Flows Per Minute	250,000	500,000	750,000	750,000
End-Systems	10,000	20,000	30,000	30,000
Raw Flow Retention (Days)	3.5	3.5	7	7

**IMPORTANT:**

The ESXi free license supports a maximum of 8 CPU cores, and the medium and enterprise ExtremeAnalytics virtual engine installations require 16 CPU cores. Sixteen CPU cores are only available by purchasing a permanent license. To use the ExtremeAnalytics virtual engine with an ESXi free license, adjust the number of CPU cores to 8.

To reduce the possibility of impaired functionality, ensure at least 4 GB of swap space is available for flow storage on the ExtremeAnalytics virtual engine. To verify the amount of available RAM on your Linux system, use the `free` command

### Fabric Manager Requirements

Specifications	Requirements
Total CPU Cores	4
Memory	9 GB
Memory allocated to Java:	
-Xms	4 GB
-Xmx	6 GB
Disk Size	60 GB

### ExtremeControl Captive Portal Supported End-System Browsers

The following table outlines the supported desktop and mobile end-system browsers connecting to the network through the Mobile Captive Portal of Extreme NetworksExtremeControl.

Medium	Browser
Desktop	Microsoft Edge Microsoft Internet Explorer Mozilla Firefox Google Chrome
Mobile	Internet Explorer Mobile Microsoft Edge Microsoft Windows 10 Touch Screen Native (Surface Tablet) iOS Native Android Chrome Android Native Dolphin Opera

**NOTES:** A native browser indicates the default, system-installed browser. Although this might be Chrome (Android), this also includes the default, system-controlled browser used for a device's Captive Network Detection for a device. Typically, this is a non-configurable option for Wi-Fi Captive Network Detection, but default Android, Microsoft and iOS devices are tested for compatibility with the Mobile Captive Portal.

A mobile device can access the standard (non-mobile) version of the Captive Portal using any desktop-supported browsers available on a mobile device.

For other browsers, the Mobile Captive Portal requires the browser on the mobile device to be compatible with Webkit or Sencha Touch.

To confirm compatibility with Webkit or Sencha Touch, open `http://<ExtremeControlEngine IP>/mobile_screen_preview` using your mobile web browser.

- If the browser is compatible, the page displays properly.
- If the browser is not compatible with the Mobile Captive Portal, the following error displays:



## ExtremeControl Engine Version Requirements

For complete information on ExtremeControl engine version requirements, see [Important Upgrade Information](#).

## ExtremeControl VPN Integration Requirements

VPN concentrators are supported for use in ExtremeControl VPN deployment scenarios.



- Supported Functionality: Authentication and Authorization (policy enforcement)  
Cisco ASA  
Enterasys XSR
- Supported Functionality: Authentication  
Juniper SA (requires an S-Series Stand Alone (SSA) system in order to provide access control)

---

**NOTE:** For all ExtremeControl VPN Deployment scenarios, an S-Series Stand Alone (SSA) system is required to change authorization levels beyond the initial authorization, such as when using assessment.

---

## ExtremeControl SMS Gateway Requirements

The following SMS Gateways have been tested for interoperability with ExtremeControl:

- Clickatell
- Mobile Pronto

## ExtremeControl SMS Text Messaging Requirements

The following mobile service providers are supported by default for SMS text messaging in an ExtremeControl deployment. Additional service providers can be added:

AT&T	Sprint PCS
Alltel	SunCom
Bell Mobility (Canada)	T-Mobile
Cingular	US Cellular
Metro PCS	Verizon
Rogers (Canada)	Virgin Mobile (US and Canada)

## ExtremeAnalytics Requirements

To use an ExtremeSwitching X440-G2 switch as an Application Telemetry source for ExtremeAnalytics, install firmware version 22.4.1.4-patch2-5 or higher.