

The Nortel logo, consisting of the word "NORTEL" in a bold, white, sans-serif font, with a stylized white globe icon integrated into the letter "O".

## **Nortel Secure Network Access Switch**

Software Release 2.0.1.2

## **Nortel Health Agent**

Software Release 5.2

## **1. Release Summary**

Release Date: October 24, 2008

Purpose: Maintenance software to address internal/external issues.

## **2. Important Notes Before Upgrading to This Patch**

Nortel Secure Network Access Solution

Product Link: [http://products.nortel.com/go/product\\_content.jsp?segId=0&parId=0&prod\\_id=55260&locale=en-US](http://products.nortel.com/go/product_content.jsp?segId=0&parId=0&prod_id=55260&locale=en-US)

## **3. Platforms Supported**

NSNAS 4050

NSNAS 4070

## **4. Version of Previous Release**

NSNAS-2.0.1

NHA 5.0

## **5. Compatibility**

## **6. Changes in This Release**

### **New Features in This Release**

Following new features have been added to the existing functionality in Release 2.0 software.

- Support for unmanaged switches
- Granular action on SRS failure
- Verify SRS rules till completion
- Report generation

### **Unmanaged Switches**

With Nortel Health Agent installed on the client machine, if the client system (e.g. a laptop) is connected to network through a "SNAS Controller - controlled switch", the client system functions as expected. However, if the same client system is connected to network through a switch which is "NOT controlled by the SNAS Controller", the client system releases & renews it's IP address every FOUR seconds.

This occurs if the portal VIP of the "SNAS Controller" is reachable by the client system via a routed network topology and a "System profile" is configured on that client system.

In an ideal scenario, SNAS has to associate Switch ID/Port with Client's Mac/IP address. In SSCP-Lite environment, SNAS receives MAC address/Port mapping from the switch. Once the Nortel Health Agent logs in

from the client machine either using a system or user account, it will report MAC/IP address back to the SNAS. At this point SNAS will associate physical port with Mac/IP address of the device and determine the vlan/filters to be enforced on that port.

In this case, since the client machine is connected from a switch which is UNKNOWN to the SNAS, Agent running on the client machine will perform a login. The authentication will be successful as the system profile is predefined with correct credentials. But when it reports MAC/IP the SNAS won't be able to enforce vlan/filter on the port and will immediately logs out the session.

Because of the server logout, the agent remains in an unknown state and tries to get clean by performing a DHCP (thinking that server logout has happened and the port will be in RED vlan). It expects that the ip address changes to RED but in this case the ip address will never change. Once it cleans up, it will start the login again if the system profile is configured and this process repeats.

The solution that is available in 2.0.1.2 and NHA 5.2 is as follows:

After successful login either using System or User account, the agent tries to claim the session by establishing the connection with the server. At this point it reports Mac/Ip address and the server can accept or reject the connection.

The changes on the server end will verify if the Mac/IP addresses reported by the agent can be tied to a physical port. If the association fails, the server will reject the connection using a newly defined response code "ACCESS\_STATUS\_UNMANAGED".

On receiving "ACCESS\_STATUS\_UNMANAGED" error code, the agent stops further system connection attempts until the user moves to a new network where by the device gets a new ip address.

No configuration changes are required for this functionality.

### Granular action on SRS failure

Currently in release 2.0, there is an action that can be associated with SRS using the admin tool. This action can be used to specify the script (for example the bat file on Windows) that can be executed by the agent when the SRS check passes or fails for the first time.

Each SRS definition consists of SRS Rules and Each SRS Rule is a logical expression of multiple SRS entries.

The NHA 5.2 will pass on the arguments (failed SRS and SRS Rules) which will help the customer to write scripts which can parse the arguments and decide on action.

In NHA Administrator Applet, administrator can configure action scripts for each Rule and can add following command line parameters.

Options	Details
/rule or /r	Informs the action script of the Rule Name executed by NHA. Rule name can be found either in "Rule Definitions" tab of NHA Administration Applet or in the exported XML file under "<srsRule>" element. "SRSSRuleName" attribute's value is passed to the action script.
/srsfail or /sf	Informs the action script of all the Software Definitions (SRSS) that have failed the check. If NHA is configured with "stop at first failure", this option will report the first and only SRS that has failed compliance checking. If NHA is configured with "check all", then all the SRSSs that have failed compliance will be reported as a "," (comma) separated list. Software definitions can be located in NHA Administration under "Predefined Software Definitions" or "Custom Software Definitions" tab. They can also be located in exported XML file under "<srs>" element. "SRSName" attribute's value is passed to the action script.

## Verify SRS Rules till completion

In the current implementation, for the endpoint compliance checking, the agent stops at the first rule failure. New configuration item has been added to finish the scan process and reports all the SRS rules that fail.

CLI and BBI provide a configuration to turn on/off full compliance check. The default value is off.

```
>> Main# /cfg/domain nsnas73local/aaa/nha/verfallsrs
Current value: off
Enable executing all SRS-rules (on/off):

>> Nortel Health Agent# help verfallsrs
Nortel Health Agent performs a health assessment on devices by sequentially
checking rules in a security policy created using the NHA
Health Editor. If verification of all SRS rules is enabled, NHA will run the
compliance scan till the completion and report all the SRS rules that are failing.
If disabled, NHA when detects a compliance rule
failure it stops processing the security policy check and reports a
"compliance failed" status to the SNAS.
```

## Old Features Removed From This Release

None

## Problems Resolved in this Release

Nortel Secure Network Access Switch version 2.0.1.2 and Nortel Health Agent version 5.2.0\_004 resolves the following issues:

CR Id	Description
Q01938209	NAP with Dot1x not working in build NSNAS-2.0.1_081001
Q01923085	DNS query carries a predicted fashion of port number and transaction id. The fix addresses DNS Issue Exposed Vulnerability Note VU#800113.
Q01858288	SSCPLite: Switch Health Check does not work for Cisco switch
Q01935606	Cisco: There is crash_report if using snmpv3 profile which created by copy/paste
Q01936546	BBI: SNAS cannot join the 2008 domain. A new configuration has been added to NTLM authentication server to accept the NETBIOS name of the Windows Domain Server.
Q01941967	AW: BBI: Maximum login time CRM:0283000021. The default session Time-To-Live has been changed from 31days to 9999days. The new range allows the configuration of session TTL between 2m and 9999days.
Q01892751	In secupdate when I set wsus false pc goes to wrong vlan
Q01921052	Captive Portal: Some extra characters are getting appended to the homepage url
Q01920646	Auto-Blacklisting: Blacklisting is not happening
Q01920019	BBI: CLI catch up : Recheck interval should be at least 30 seconds > heartbeat
Q01918713	Trial 2.0. ER: BBI:There's no option for filtering Blacklisted users. A new information item has been added to retrieve the list of blacklisted sessions.

Q01916849 AW: Maximum login time CRM:0283000021. The default session Time-To-Live has been changed from 31days to 9999days. The new range allows the configuration of session TTL between 2m and 9999days.

Q01916844 BASF feature request for 802.1x with SSCP Lite. Addresses the co-existence of EAP and SSCP-Lite functionality on the same ethernet port.

Q01913531 Sscplite crashes when the uplink port is disabled

Q01915017 Support of secureport with SSCPLite is broken. Addresses the co-existence of EAP and SSCP-Lite functionality on the same ethernet port.

Q01903712 Not able to connect to cisco sscplite switch using ssh login type

Q01900180 Trial 2.0. ER : There's no option for filtering Blacklisted users. A new information command has been added to retrieve the list of blacklisted sessions.

Q01893454 Enhancement: Add syslog messages for nap

Q01653526 Space of Custom Content was not updated completely

Q01927804 Typo in MacDB add functionality

Q01908341 SSCPLite doesn't work when SNMPv2 and SNMPv3 traps are configured from the switch

Q01936683 NSNA Trial 2.0: BBI ER: Auto close feature for DNS cache issue not configurable

Q01545408 Need help for settings that are available in BBI /Connected clients page

Q01742283 SSCPLite: Should support importing multiple switches from a single template file

Q01749084 BBI: Unclear err message incase SSL and HTTP Redirect are not synchronous

Q01877709 SNAS traces does not give the correct information for OPSWAT

Q01918111 Could not launch the TG ADMIN TOOL

Q01928470 SNAS has been reinitiated when authenticate EAP with SSCPLite switch

Q01925762 NHA will not reconnect after client (laptop) suspended and connected back again.

Q01918708 Trial 2.0. ER: BBI:There's no option for filtering Blacklisted users. A new information item has been added to retrieve the list of blacklisted sessions.

Q01903735 sscplite-cisco: Reboot switch, most of ports move to green unexpectedly.

Q01900689 Trial NSNA 2.0-SNAS 4070 IP address release/renew in every 4 seconds. Support for unmanaged access points has been added. The NHA will be commanded to stop performing the logins if the device is not associated with the managed access point.

Q01915685 NSNA 2.0 Trial: ER :System accounts can't be automatically updated without a usr. The system credentials will be updated to the agent even if the user session is not established.

Q01926785 Enhancement - TG Icon in the Add/Remove program still displays old TG icon

Q01918886 BBI: Telus: help text grammar correction needed for "Verify All SRS-rules"

Q01920629-01 Memory Leak in Tunnel Guard agent

Q01935572 NAP\_DOT1X - Vista (wlan) clnt logs out wth Java Err while chking Autoreem Feature

Q01930411-01 VANOC: Tunnel Guard doesn't recognize Entrust cert

Q01938850 Action script parameter

- Q01938333 NAP option should remove from the custom option of NHA installation
- Q01936089 Enhancement - TG Icon in the Add/Remove program still displays old TG icon
- Q01936189 MS Security Health Agent Warning about NAP after Nortel Health Agent installatio
- Q01936074 NHA:- Manage profile window is getting closed
- Q01943549 Not allowing unicode characters to be displayed in the admin applet.
- Q01930833 BBI: Auto-Blacklisting: Blacklisting is not happening
- Q01941967 AW: BBI: Maximum login time CRM:0283000021
- Q01909970 early push configuration, loges out the sessions
- Q01908833 BBI: Cannot Does not display dot1x client info in "session information"
- Q01944518 NHA fails to uninstall with error 1722
- Q01943549 Not allowing unicode characters to be displayed in the admin applet.
- Q01911013 Compliance failed on Linux if "NOT" expression is used in the rule
- Q01947583 NHA:After waking from hibernation mode, plugout/plugin sys session is not UP

## **7. Outstanding Issues**

- Q01920210 NHA Desktop - Vista fail to get new IP address. This problem is seen mostly on Windows Vista Ultimate

## **8. Known Limitations**

None

## **9. Documentation Corrections**

Syslog messages have been updated for ease of parsing by report generation tool.

### **SYSLOG MESSAGES**

#### **Module (aaa ldap isd)**

- 1) If isd\_type is isdsac  
"LDAP backend(s) unreachable Domain<Xid> AuthId<Aid> "  
else  
"LDAP backend(s) unreachable Vpn=<Xid> AuthId<Aid> "

**Severity** : ERROR

**Description** : Shown if LDAP server(s) cannot be reached when a user tries to login to the Portal.

**Event-Class**: FAULT

### **Module (aaa ldap usr)**

- 1) If isd\_type is isdsac  
"LDAP backend(s) unreachable Domain<Xid> AuthId<Aid> "  
else  
"LDAP backend(s) unreachable Vpn=<Xid> AuthId<Aid> "

**Severity :** ERROR

**Description :** Shown if LDAP server(s) cannot be reached when a user tries to login to the Portal.

**Event-Class :** FAULT

### **module(aaa license)**

- 1) "Host <host> has been down too long: is no longer accounted for in the license pool."

**Severity :** WARNING

**Description :** Reporting about a dead node.

**Event-class :** Audit

- 2) "Host<host> is up: accounted for in the license pool."

**Severity :** INFORMATIONAL

**Description :** Reporting about an up node.

**Event-class :** Audit

### **module (aaa server)**

- 1) "Syscred Passwd for group <Group> <Reason>"

**Severity :** INFORMATIONAL

**Description :** Reporting about failure of decrypting system password.

**Event\_Class:** Security

- 2) "Downgrade to system reject logout to Red VLAN"

**Severity :** INFORMATIONAL

**Description :**System login rejected and moving to Red VLAN.

**Event\_Class:** Security

- 3) "Error during system down grade <Reason>"

**Severity :** INFORMATIONAL

**Description :** Reporting about failure of decrypting system password.

**Event\_Class:** fault

- 4) "Downgrade to system rejected. Logout to Red VLAN"

**Severity :** INFORMATIONAL

**Description :**System login rejected and moving to Red VLAN.

**Event\_Class:** fault

- 5) "Syscred Passwd for group <Unknown Reason>"

**Severity :** INFORMATIONAL

**Description :** Reporting about failure of decrypting system password.

- 6) userID=\<User-ID>\ sourceAddress=\<ADDR>\ domainID=\<XID>\ switchID=\<SWITCH>\ Login Attempt"  
(sac\_pc:syslog)

**Severity :** INFORMATIONAL

**Description :** When a an attempt from user for login.The user-id and the source address have shown.

**Event\_Class:** Security

- 7)"[x-nortel eventClass=\<security>\ severity=\<info>\ userID=\<USER-ID>\ sourceAddress=\<SOURCE-ADDRESS>\ method=\<ACCESS\_METHOD>\ domainID=\<DOMAIN-ID>\ groups=\<GROUP>\]" Login

Succeeded" (syslog:ssp\_send)

**Severity** : INFORMATIONAL

**Description** : Login of the user to the Domain succeeded . The user-id,source address, acces method, domain-Id and groups is shown.

**Event\_Class**: Audit

```
8) ["VPN LoginSucceeded Vpn=\\"", <XNET_ID>,
    "\" SrcIp=\\"", <SOURCE_IP>,
    "\" Method=\\"", <ACCESS_METHOD>,
    "\" User=\\"", <USER>, "\" Groups=\\"", <GROUPS>,
    "\" TunIP=\\"", <TUN_IP>, "
    "\""] (syslog:ssp_send)
```

**Severity** : INFORMATIONAL

**Description** : Login to the VPN domain succeeded. The remote user's access method, client IP address, user name and group membership is shown.

**Event-class** : Audit

```
9) "[x-nortel eventClass=\"security\" severity=\"info\" userID=\"<USERID>\" sourceAddress=\"<SOURCE-
ADDRESS>\" method=\"<ACCESS_METHOD>\" domain=\"<DOMAIN_ID>\" reason=\"<REASON>\"] Login
Failed" (syslog:ssp_send)
```

**Severity** : INFORMATIONAL

**Description** : Login of the user to the Domain succeeded . The user-id,source address, acces method, domain-Id and groups is shown.

**Event\_Class**: Audit

```
10) ["VPN LoginFailed Vpn=\\"", <XNET_ID>,
    "\" SrcIp=\\"", <SOURCE_IP>,
    "\" Method=\\"", <ACCESS_METHOD>,
    "\" User=\\"", <USER-ID>,
    "\" Error=\\"", <CODE>, "\""] (syslog:ssp_send)
```

**Severity** : INFORMATIONAL

**Description** : Login to the VPN domain failed. The VPN-id, remote user's access method,client IP address and user-id and error code is shown.

**Event Class** : Security

```
11) ["VPN AddressAssigned Vpn=\\"", <XNET_ID>,
    "\" SrcIp=\\"", <SIP>,
    "\" Method=\\"", <ACCESS_METHOD>,
    "\" User=\\"", <USER>,
    "\" TunIp=\\"", <TUN_IP>,
    "\""] (ssp_send)
```

**Severity** : INFORMATIONAL

**Description** : Source IP address for the connection between the VPN Gateway and the destination address (innertunnel) has been allocated

**Event Class** : Audit

```
12) "[x-nortel eventClass=\"security\" severity=\"info\" userID=\"<USER-ID>\" sourceAddress=\"<SOURCE_IP>\"
macAddress=\"<MAC>\" domainID=\"<DOMAIN_ID>\"] Logout" (syslog:ssp_send)
```

**Severity** : INFORMATIONAL

**Description** : User has logged out from the domain.

**Event Class**: Audit

```
13) ["VPN Logout Vpn=\\"", <XID>,
    "\" SrcIp=\\"", <SOURCE_IP>,
    "\" User=\\"", <User>, "\""](syslog:ssp_send)
```

**Severity** : INFORMATIONAL



**Description:** Remote user has logged out from the VPN domain.

**Event Class :** Audit.

#### **Module (inet\_server)**

1) "Failed to init hwcard: <ERROR>"

**Severity :** CRITICAL

**Description :** Failed to init ssl hardware card.

**Event Class :** Fault.

#### **Module (is\_core)**

1) "Revoked cert serialno=<Integer> " "rejected on IP <IP\_ADDR>"

**Severity :** INFORMATIONAL

**Description :** The client certificate with serial number %d was revoked and thus login failed..

**Event Class:** Information

#### **Module (is\_gw\_sup)**

1) "Starting gw at <IP\_ADDRESS:PORT>"

**Severity :** INFORMATIONAL

**Description :** Starting Gateway.

**Event-Class:** Audit

2) "Failed to start gw at <IP\_ADDRESS:PORT>"

**Severity :** INFORMATIONAL

**Description:** Failed to start the Gate way.

**Event-Class :** Fault

3) "Stopping gateway at <IP\_ADDRESS:PORT> "

**Severity :** INFORMATIONAL

**Description :** Stopping the gateway.

**Event-class :** Information + Audit

#### **Module (ip\_pool)**

1) "Allocated IP <IP> to <USER> at <NODE> for vpn=<XID>"

**Severity :** INFORMATIONAL

**Description :** An IP address was allocated from the IP pool.

2) "Failed to allocate IP addr from empty pool"

**Severity :** WARNING

**Description :** Failed to allocate ip-address from the empty pool.

3) "Returned IP <IP> to pool for vpn <XID>"

**Severity :** INFORMATIONAL

**Description:** Returned ip back to the ip-pool for VPN.

#### **Module (ipsec)**

1) "Ike not started due: No license"

**Severity:** NOTICE

**Description:** If no licence can be found (such as on old ASA 310), IKE is not started..

2) "ike: <cleanup\_msg(...)>"

**Severity:**

**Description:**

3) "No Secure Service Partitioning license loaded: IPSEC server <server> \*will not\* use interface <InterfaceNo>"

**Severity :** Warning

**Description :**

4) "IPSEC server <Server> uses default interface (interface <InterfaceNo> not configured)"

**Severity :** Warning

**Description :** This indicates possible badly configured default gateways on some Secure Service Partitioning interface.

#### **Module (ipsec aaa)**

1) "VPN = <XID> Failed to create ike session:<Args>"

**Severity:** NOTICE

**Description :** Failed to create ike session for the user.

2) "VPN = <XID> User tried to login with a groupname unknown to me "

**Severity:** NOTICE

**Description :** User tried to login with an invalid group name.

3) "VPN = <XID> No such user defined in local auth db"

**Severity:** NOTICE

**Description :** User who attempted login is not there in the Local database.

4) "VPN = <XID> Failed to auth session:<Args>"

**Severity:** NOTICE

**Description:** Failed to create auth session for the user.

5) "VPN = <XID> Warning: Hash clash between <NewGroupname> and <OldGroupname> in VPN <XID>, two <Group> cannot be equal for ipsec users when lower cased"

**Severity:** NOTICE

**Description:** Conflict in the the group name for the same domain.

6) "VPN = <XID> Failed to allocate IP <IP>."

**Severity:** NOTICE

**Description:** Failed to allocate Ip.

#### **Module (logger)**

1) "System started <Name> <Version name>"

**Severity :** INFORMATIONAL

**Description :** Server get started

2) <Node> halted abnormally,started again at <timestamp>

**Severity:** INFORMATIONAL

**Description:**

3) <Node details> , started again at <Timestamp>"

**Severity:**INFORMATIONAL

**Description:**

4) "<Node> started at <Timestamp>"

**Severity:**INFORMATIONAL

**Description:**

5) "<Node> halted abnormally,started again at <TimeStamp>"

**Severity:** INFORMATIONAL

**Description:**

#### **Module (syslog).**

1) "Internal Memory Logging is Enabled"

**Severity:** INFORMATIONAL

**Description:** Internal memory logging is enabled for syslog server.

**EVENT-CLASS:** Information

2) "Internal Memory Logging is Disabled"

**Severity:** INFORMATIONAL

**Description:** Internal memory logging is disabled for syslog server.

**EVENT-CLASS:** Information

3) "Buffer size of internal memory logging is changed to [<BUFFER> messages]"

**Severity:** INFORMATIONAL

**Description:** Buffer size is changed for the syslog server.

**EVENT-CLASS:** Information

#### **Module ( net\_ctrl\_server).**

1) [x-nortel eventClass="\<security>" severity="\<syslog\_warning>" <New Master-Master>< NewMaster>]

**Severity :** WARNING

**Description:**

**EventClass:** Security

#### **Module (oam\_eva\_adaptation)**

1) "Alarm Cleared Name="\<ALARM.NAME>" Id="\<ALARM.INDEX>" Sender="\ALARM.SENDER\ ""

**Severity :** NOTICE

**Description:** Alarm with Alarm.name is Cleared.

**Event-Class:** Information

2) "Alarm Cleared Id="\<EVENT.SENDER> \ ""

**Severity :** NOTICE

**Description:** Alarm with Alarm-id is Cleared.

**Event-Class:** Information

3) "Event Name="\<EVENT-NAME>" Sender="\<EVENT.SENDER>" "Extra="\EVENT.EXTRA\ ""

**Severity :** NOTICE

**Description:**

**Event-Class:** Information

4) "Alarm Name="\<ALARM.NAME>" Id="\ALARM.ID" Sender="\<ALARM.SENDER>"

"Cause="\ALARAM.CAUSE\ " Extra="\<ALARM.EXTRA> \ ""

**Severity:** Notice

**Description:**

**Event –Class :** Information

#### **Module (dhcp\_cli\_srv).**

1) Received DHCPDECLINE from client. Requested IP =<IP>

**Severity:** INFORMATIONAL

**Description:** Received DHCPDECLINE from Client.

**Event-Class:** Security

#### **Module (dhcp\_proto srv)**

1) Received DHCPDECLINE from client

**Severity:** INFORMATIONAL

**Description:** Received DHCPDECLINE from Client.

**Event-Class:** Information

**Module (oaml\_license).**

1) License expired

**Severity:** WARNING

**Description:** License of the node has expired.

**Module (sac\_dhcp\_server)**

1) Allocated <IP> to <MAC> at <NODE>, domain <XID>, subnet <SID> (<SETTING>)

**Severity:** INFORMATIONAL

**Description:** Allocated IP address for a particular mac, which belongs to specific domain and subnet.

**Event-Class:** Information

2) Failed to allocate IP address from empty pool, domain <XID>, subnet <SID>"

**Severity:** WARNING

**Description:** Failed to allocate Ip address from empty pool.

**Event-Class :** Audit

3) "Returned IP <IP> to DHCP for MAC <MAC>"

**Severity:** Information

**Description:** Returned the Ip back to the pool.

**Event-Class:** Information.

**Module (sac\_server)**

1) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN>"  
"Sscplite switch, filter\_only is not supported, logging out user"

**Severity:** INFORMATIONAL

**Description :** When user tries to Filter\_only mode with sscp\_lite switch. It is not allowed.

**EVENT\_CLASS:** Security

2) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN>"  
"<sscp/sscplite> client, Change to new filter"

**Severity:** INFORMATIONAL

**Description:** Change to new filter after getting aaa access login.

**Event-Class:** Security

3) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN>"  
"<AuthOnly/sscp/sscplite> client, Change to <Vlan name> VLAN"

**Severity:** INFORMATIONAL

**Description:** Change to new filter after getting aaa access login.

**Event-Class:** Security

4) domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-name>\ Modified

**Severity:** INFORMATIONAL

**Description:** This message is send as part of syncing the switch state with the registry changes and restarting the modified switches.

**Event-Class:** Security

5) domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-name>\ Disconnected

**Severity:** INFORMATIONAL

**Description:** The switch got disconnected and cleaniiing up all the red sessions.

**Event-Class:** SECURITY

6) userID="\<UserId>" sourceAddress="\<ADDR>" macAddress="\<MAC>" domainID="\<XID>" switchID="\<SWITCH>" switchIP="\<IP>" switchName="\<Switch-NAME>" portID="\<PORT>" vlanID="\<VLAN>"  
"Mac <MAC> trying to use ip <IP> which belongs to <MAC>"

**Severity:** INFORMATIONAL

**Description:** Logging out the client since Mac trying to use the ip which belong to other Mac.

**Event-Class:** SECURITY

7) domainID="\<XID>" switchID="\<SWITCH>" switchIP="\<IP>" switchName="\<Switch-name>" Switch <SWITCH> status changed: <STATUS>

**Severity:** INFORMATIONAL

**Description:** Notification for status of sscplite switches.

**Event-Class :** Security

8) MAC authentication successful, MAC : <MAC>

**Severity:** INFORMATIONAL

**Description:** This message is got as a result of successful mac database lookup.

**Event\_Class :** Information

9) MAC authentication failed, MAC : <MAC>

**Severity:** INFORMATIONAL

**Description:** This message is got as a result of mac database lookup failure.

**Event\_Class :** Information

10) domainID="\<XID>" switchIP="\<IP>" group="\<Group>" macAddress="\<MAC>" MAC Blacklisted

**Severity:** INFORMATIONAL

**Description:** This message is got as a result of mac database lookup and mac is blacklisted.

**Event\_Class :** Information

11) Domain:<>XID, Switch: <SWITCH-ID> ERROR portlist timeout

**Severity:** ERROR

**Description:** Error occurred since the portList command has been time out.

**Event-Class :** Information

12) new NSNA portup

**Severity:** INFORMATIONAL

**Description:** NSNA port has come up.

**Event\_Class :** Information

13) NSNA portdown

**Severity:** INFORMATIONAL

**Description:** NSNA port has come down.

**Event\_Class :** Information

14) switch authenticated static device, MAC:<MAC>

**Severity:** INFORMATIONAL

**Description:** Authentication notification has come from the switch for a static device.

**Event\_Class :** Information

15) domainID="\<XID>" switchID="\<SWITCH>" switchIP="\<IP>" switchName="\<Switch-name>" Added

**Severity:** INFORMATIONAL

**Description:** Switch has been added to the list of switches.

**Event-Class:** Security

16) domainID="\<XID>" switchID="\<SWITCH>" switchIP="\<IP>" switchName="\<Switch-name>" Deleted

**Severity:** INFORMATIONAL

**Description:** Switch has been deleted from the list of switches.

**Event-Class:** Security

17) domainID="\<XID>" switchID="\<SWITCH>" switchIP="\<IP>"switchName="\<Switch-name>" Connected  
**Severity:** INFORMATIONAL  
**Description:** current status of Switch.  
**Event-Class:** Security

### **Module (sched\_utils)**

1) Error executing scheduled task <TASK>, Error: <ERROR>  
**Severity:** ERROR  
**Description:** Scheduled task not properly executed as per the schedule.  
**Event-Class:** Fault

2) Successfully executed scheduled task <TASK>  
**Severity:** INFORMATIONAL  
**Description:** Task executed as per the schedule.  
**Event-Class:** Information

3) (scheduled\_selftest): Testing <CMDSTR><IFSTR>:<VALSTR>...  
**Severity:** INFORMATIONAL  
**Description:** Self Testing the scheduler  
**Event-Class:** Information

4) (scheduledselftest): ok  
**Severity:** INFORMATIONAL  
**Description:** Self Testing worked correctly.  
**Event-Class:** Information

5) (scheduled\_selftest): <PROTOCOL>  
**Severity:** INFORMATIONAL  
**Description:** Staus of scheduled self-testing for a particular protocol.  
**Event-Class:** Information

6) (scheduled\_selftest): error:  
**Severity:** ERROR  
**Description:** Error in Scheduled\_self test.  
**Event-Class:** Fault

### **Module (simpleproxy)**

1) failed to start auto-crl handling  
**Severity:** ERROR  
**Description:**

2) auoto-crl failed, no Certificates found  
**Severity:** ERROR  
**Description:**

3) syntax error when parsing the CRL-URL  
**Severity:** ERROR  
**Description:**

4) automatic retrieval of HTTP-CRL failed - lookup failure <HOST>  
**Severity:** ERROR  
**Description:**

5) automatic retrieval of HTTP-CRL failed - parse error  
**Severity:** ERROR  
**Description:**

6) auto-crl over HTTP failed, reason:<REASON

**Severity:** ERROR

**Description:**

7) automatic retrieval of HTTP-CRL failed

**Severity:** ERROR

**Description:**

8) failed to create TFTP-CRL temp file

**Severity:** ERROR

**Description:**

9) parsing of TFTP-CRL URL failed

**Severity:** ERROR

**Description:**

10) automatic retrieval of TFTP-CRL failed - lookup failure <HOST>

**Severity:** ERROR

**Description:**

11) automatic retrieval of LDAP-CRL failed - lookup failure <HOST>

**Severity:** ERROR

**Description:**

12) failed to contact LDAP server at <HOST>

**Severity:** ERROR

**Description:**

13) no CRL (1) found at LDAP server

**Severity:** ERROR

**Description:**

14) CRL authentication failed

**Severity:** ERROR

**Description:**

15) no CRL (2) found at LDAP server

**Severity:** ERROR

**Description:**

16) no CRL (3) found at LDAP server

**Severity:** ERROR

**Description:**

17) no CRL passwd found

**Severity:** ERROR

**Description:**

18) no CRL interval found for cert

**Severity:** ERROR

**Description:**

19) CRL revocation failed - <REASON>

**Severity:** ERROR

**Description:**

20) CRL revocation failed - internal error

**Severity:** ERROR

**Description:**

21) "Ambiguous CRL configuration,all usage of certificate <CERT> does not bind to the same interface and/or DNS environment - using gateway <GW> settings\n

**Severity:** WARNING

**Description:**

22) no CRL-URL specified

**Severity:** WARNING

**Description**

23) invalid escape sequence in DN, ignoring...

**Severity:** WARNING

**Description**

24) no CRL filter was found.

**Severity:** ERROR

**Description:****Module (tg).**

1) "Error with auth hash from client <REASON>

**Severity:** INFORMATIONAL

**Description:** Error with authentication hash from the client.

**Event-Class:** Security

2) userID=\"<UserId>\" sourceAddress=\"<ADDR>\" domainID=\"<XID>\" IP changing to <IP>

**Severity:** INFORMATIONAL

**Description:** Ip Updation

**Event-Class:** Security

3) userID=\"<UserId>\" sourceAddress=\"<ADDR>\" macAddress=\"<MAC>\" domainID=\"<XID>\"Compliance checks ok, open session

**Severity:** INFORMATIONAL

**Description:** Compliance checking succesfully completed

**Event-Class:** Security

4) userID=\"<UserId>\" sourceAddress=\"<ADDR>\" domainID=\"<XID>\" NHA:<STATUS> NAP:<STATUS> Patchlink:<STATUS>. Compliance check failed, tearing down session - <FailureReason>.

**Severity:** INFORMATIONAL

**Description:** Compliance check failed tearing down session

**Event-Class:** Security

5) userID=\"<UserId>\" sourceAddress=\"<ADDR>\" domainID=\"<XID>\" NHA:<Status> NAP:< Status> Patchlink:<Status >. Compliance check failed, restricting session - <FailureReason>

**Severity:** INFORMATIONAL

**Description:** Compliance check failed restricting the user..

**Event-Class:** Security

6) userID=\"<UserId>\" sourceAddress=\"<ADDR>\" domainID=\"<XID>\" NHA:<Status> NAP:< Status> Patchlink:<Status >. Compliancy check failed, allowing session - <FailureReason>

**Severity:** INFORMATIONAL

**Description:** Compliance check failed allowing the user..

**Event-Class:** Security

**Module (tg\_ssl)**



1) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN> "No heart beat from agent. Switch connection lost. Keeping the user session alive"

**Severity:** WARNING

**Description:** Heart-beat from the client timed-out and Entering Status-Quo mode.

**Event-Class:** Security

2)userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN> no heart beat received from agent <IP>, switch connected, no status-quo mode

**Severity:** WARNING

**Description:** Heart-beat from the client timed-out and the switch is in connected state.

**Event-Class:** Security

3) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN> TG Agent active tgm mode runonce ignored, using continuous

**Severity:** INFORMATIONAL

**Description:** TG Agent active tgm mode runonce ignored, using continuous.

**Event-Class:** Security

4) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN> TG Agent active honor tgm mode continuous"

**Severity:** INFORMATIONAL

**Description:** TG TG Agent active honor tgm mode continuous.

**Event-Class:** Security

5) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN> TG Agent active tgm mode never ignored, using continuous

**Severity:** INFORMATIONAL

**Description:** TG Agent active tgm mode never ignored, using co.

**Event-Class:** Security

6) userID=\<UserId>\ sourceAddress=\<ADDR>\ macAddress=\<MAC>\ domainID=\<XID>\ switchID=\<SWITCH>\ switchIP=\<IP>\ switchName=\<Switch-NAME>\ portID=\<PORT>\ vlanID=\<VLAN> "No heart beat from agent. Status\_Quo mode disabled"

**Severity:** WARNING

**Description:** Heart-beat from the client timed-out and Status-Quo mode is disabled.

**Event-Class:** Security

7)userID=\<UserId>\ sourceAddress=\<SOURCE\_IP>\ macAddress=\<MAC>\ A device trying to gain access from an unmanaged network, logging out

**Severity:** INFORMATIONAL

**Description:** User connected to an unmanaged switch is trying to authenticate and get network access

**Event-Class:** Security

### **Module (radius server)**

1) domainID="1" userID="host/VISTA1.edo.local" macAddress="00-0C-41-DB-F4-0A" switchIP="134.177.220.195" portID="54271"] radius authentication success

**Severity:** INFORMATIONAL

**Description:** RADIUS authentication is successful

**Event-Class:** INFORMATION

2) domainID="1" userID="host/VISTA1.edo.local" macAddress="00-0C-41-DB-F4-0A" switchIP="134.177.220.195" portID="54271"] radius authentication failed

**Severity:** INFORMATIONAL

**Description:** RADIUS authentication failed

**Event-Class:** INFORMATION

3) domainID="1" userID="host/VISTA1.edo.local" sourceAddress="192.168.0.100" macAddress="00-0C-41-DB-F4-0A" switchIP="134.177.220.195" portID="54271"] StatusType = X

Where X is one of Stop, Start, Interim-Update, Accounting-On, Accounting-Off or Failed

**Severity:** INFORMATIONAL

**Description:** Received RADIUS accounting message with StatusType = X and no Framed-IP-Address

**Event-Class:** INFORMATION

4) domainID="1" userID="host/VISTA1.edo.local" sourceAddress="192.168.0.100" macAddress="00-0C-41-DB-F4-0A" switchIP="134.177.220.195" portID="54271"] StatusType = X

Where X is one of Stop, Start, Interim-Update, Accounting-On, Accounting-Off or Failed

**Severity:** INFORMATIONAL

**Description:** Received RADIUS accounting message which contains Framed-IP-Address = "192.168.0.100" (Note: this is typically included when AcctStatusType = Interim-Update)

**Event-Class:** INFORMATION

### **Module (aaa\_nap)**

1) userID="\<userId>" groups="\<Group>" macAddress="\<MAC>" domainID="\<DOMAIN\_ID>"] 802.1x Client, Change to <Vlan> VLAN. Compliancy checks ok

**Severity:** INFORMATIONAL

**Description:** Compliance checking successfully completed

**Event-Class:** Security

2) userID="\<userId>" groups="\<Group>" macAddress="\<MAC>" domainID="\<DOMAIN\_ID>"] 802.1x Client, Change to <Vlan> VLAN. NHA:<Status>NAP:<Status> Patchlink:<Status>.Compliancy check failed, restricting session

**Severity:** INFORMATIONAL

**Description:** Compliance check failed, restricting session

**Event-Class:** Security

For other known issues, please refer to the product release notes and technical documentation available from the Nortel Technical Support web site at: <http://www.nortel.com/support> .

---

Copyright © 2008 Nortel Networks Limited - All Rights Reserved. Nortel, Nortel Networks, the Nortel logo, Globemark, and <product family> are trademarks of Nortel Networks Limited.

The information in this document is subject to change without notice. The statements, configurations, technical data, and recommendations in this document are believed to be accurate and reliable, but are presented without express or implied warranty. Users must take full responsibility for their applications of any products specified in this document. The information in this document is proprietary to Nortel.

To access more technical documentation, search our knowledge base, or open a service request online, please visit Nortel Technical Support on the web at: <http://www.nortel.com/support>