



Nortel VPN Tunnel Guard

Software Patch 3.5.0.1_004

1. Release Summary

Release Date: November 2, 2007

Purpose: Software Patch to address customer found software issues.

2. Important Notes Before Upgrading to This Release

It is recommended that this version of the Tunnel Guard agent be used with the following:

NSNA 1.6.1

3. Platforms Supported

Windows 2000

Windows XP

Windows Vista

4. Version of Previous Release

Patch: V3.5.0.1_002

5. Compatibility

6. Changes in This Release

New Features in This Patch

None

Old Features Removed From This Patch

None

Problems Resolved in this Patch

Nortel VPN Tunnel Guard sustaining Patch Version 3.5.0.1_004 resolves the following issues:

Q01744780 – Single Sign On not working for all conditions

In some situations, a Windows user may be presented with the Windows login screen before the TunnelGuard service has completely started. When this happens Windows may not be able to communicate with the domain controller and will perform a "cached credential" login if local/domain policy allows it. Since the cached credential login may take place before TunnelGuard is fully active the TunnelGuard single signon processing may also not take place.

This release resolves this issue by adding synchronization components that insure the TunnelGuard service has completed startup activities, including system session login if so configured, before the user is presented with the login screen.

7. Outstanding Issues

None

8. Known Limitations

None

9. Documentation Corrections

None

For other known issues, please refer to the product release notes and technical documentation available from the Nortel Technical Support web site at: <http://www.nortel.com/support>.

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