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Release Notes for Nortel Switched Firewall, Release 4.1.2.1



NORTEL

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Introduction

These Release Notes provide an overview of changes to the Nortel Switched Firewall 6000 Series Release 4.1.2.1.

For the latest information about the Nortel Switched Firewall Release 4.1.2.1, including known issues, limitations, and installation instructions, consult the Nortel Switched Firewall Release 4.1.2.1 ReadMe file at www.nortel.com/support.

For a list of reference documentation in the Nortel Switched Firewall suite, consult “[Related publications](#)” on page 8.

Release 4.1.2.1 software support

Nortel Switched Firewall, Release 4.1.2.1, supports Check Point™ FireWall-1® NG with Application Intelligence NGX R61.

Release 4.1.2.1 hardware support

No hardware changes are associated with Release 4.1.2.1.

New features in Release 4.1.2.1

No new features are associated with Release 4.1.2.1.

Related publications

For more information about the Nortel Switched Firewall 6000 Series, refer to the publications listed in [Table 1](#). For the link to these documents, see [How to get help](#).

Table 1 Nortel Switched Firewall Documentation

Document Type	Document Title	Part Number
Installation Guide	<i>Nortel Switched Firewall 4.1.1 Hardware Installation Guide</i>	217016-B
User's Guide	<i>Nortel Switched Firewall 4.1.1 Browser-Based Interface User's Guide</i>	217015-B
User's Guide	<i>Nortel Switched Firewall 4.1.1 User's Guide and Command Reference</i>	217014-B
Release Notes	<i>Nortel Switched Firewall 4.1.1 Release Notes</i>	217017-C
Release Notes	<i>Release Notes for Nortel Switched Firewall, Release 4.1.2</i>	217017-E

How to get help

This section explains how to get help for Nortel products and services.

Finding the latest updates on the Nortel web site

The content of this documentation was current at the time the product was released. To check for updates to the latest documentation and software , click one of the following links:

Link to	Takes you directly to the
Latest Software	Nortel page for Nortel Switched Firewall 6000 Series software located at www.nortel.com
Latest documentation	Nortel page for Nortel Switched Firewall 6000 Series documentation located at www.nortel.com

Getting help from the Nortel web site

The best way to get technical support for Nortel products is from the Nortel Technical Support web site:

www.nortel.com/support

This site provides quick access to software, documentation, bulletins, and tools to address issues with Nortel products. From this site, you can:

- download software, documentation, and product bulletins
- search the Technical Support Web site and the Nortel Knowledge Base for answers to technical issues
- sign up for automatic notification of new software and documentation for Nortel equipment
- open and manage technical support cases

Getting help over the phone from a Nortel Solutions Center

If you do not find the information you require on the Nortel Technical Support web site, and you have a Nortel support contract, you can also get help over the phone from a Nortel Solutions Center.

In North America, call 1-800-4NORTEL (1-800-466-7835).

Outside North America, go to the following web site to obtain the phone number for your region:

www.nortel.com/callus

Getting help from a specialist by using an Express Routing Code

To access some Nortel Technical Solutions Centers, you can use an Express Routing Code (ERC) to quickly route your call to a specialist in your Nortel product or service. To locate the ERC for your product or service, go to: www.nortel.com/erc.

Getting help through a Nortel distributor or reseller

If you purchased a service contract for your Nortel product from a distributor or authorized reseller, contact the technical support staff for that distributor or reseller.