



# Extreme Tunnel Concentrator Release Notes

Version 24.03

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# Release Notes

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Extreme Tunnel Concentrator runs as a container application on the Extreme Universal Compute Platform. The Extreme Tunnel Concentrator solution lets you configure Generic Routing Encapsulation (GRE) tunneling that directs wireless traffic from your access points to your traffic data center, where the traffic can be aggregated and processed.

## New Features in 24.03

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### ExtremeCloud IQ Cloud Proxy Support for Tunnel Concentrator

If you use ExtremeCloud IQ as the management application for Tunnel Concentrator, you can now access the Tunnel Concentrator user interface from ExtremeCloud IQ using the cloud proxy. This option lets you use ExtremeCloud IQ to access Tunnel Concentrator maintenance features such as viewing dashboards, logs, and reports.

## Documentation

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Refer to the following documents for information on how to install, configure, and maintain the Tunnel Concentrator application:

### Tunnel Concentrator Documents

- [Extreme Tunnel Concentrator Deployment Guide](#)—Contains information on how to install, configure, and maintain Tunnel Concentrator on Universal Compute Platform.

### Related Extreme Networks Documents

- [ExtremeCloud Edge - Self-Orchestration Deployment Guide for Universal Compute Platform](#)—An ExtremeCloud Edge deployment on 4120C hardware is a mandatory prerequisite for installing the Tunnel Concentrator application. Refer to this guide for deployment information.
- [ExtremeCloud IQ Controller User Guide](#)—If you are deploying ExtremeCloud IQ Controller as the management application for Tunnel Concentrator, refer to this guide for ExtremeCloud IQ Controller information.

- [ExtremeCloud IQ User Guide](#)—If you are deploying ExtremeCloud IQ as the management application for Tunnel Concentrator, refer to this guide for ExtremeCloud IQ information.

## Help and Support

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If you require assistance, contact Extreme Networks using one of the following methods:

### Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

### The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

### Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit [www.extremenetworks.com/support/contact](http://www.extremenetworks.com/support/contact).

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

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