



Avaya VPN Client Release Notes – Release 6.02.40 Localized Client

Avaya VPN Client

Release 6.02.40

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Downloading documents

For the most current versions of documentation, see the Avaya Support. Web site: <http://www.avaya.com/support>

Contact Avaya Support

Avaya provides a telephone number for you to use to report problems or to ask questions about your product. The support telephone number is 1-800-242-2121 in the United States. For additional support telephone numbers, see the Avaya Web site: <http://www.avaya.com/support>

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Customer service

Visit the Avaya Web site to access the complete range of services and support that Avaya provides. Go to www.avaya.com or go to one of the pages listed in the following sections.

Navigation

- “Getting technical documentation” on page 5
- “Getting product training” on page 5
- “Getting help from a distributor or reseller” on page 5
- “Getting technical support from the Avaya Web site” on page 6

Getting technical documentation

To download and print selected technical publications and release notes directly from the Internet, go to www.avaya.com/support.

Getting product training

Ongoing product training is available. For more information or to register, you can access the Web site at www.avaya.com/support. From this Web site, you can locate the Training contacts link on the left-hand navigation pane.

Getting help from a distributor or reseller

If you purchased a service contract for your Avaya product from a distributor or authorized reseller, contact the technical support staff for that distributor or reseller for assistance.

Getting technical support from the Avaya Web site

The easiest and most effective way to get technical support for Avaya products is from the Avaya Technical Support Web site at www.avaya.com/support.

New in this release

The following sections detail what's new in *Avaya VPN Client Release Notes — Release 6.02.40 Localized Client* (NN46110-401 03.02).

- [“Features”](#)
- [“Other changes”](#)

Features

There are no feature-related changes for this release.

Other changes

See the following section for information about changes that are not feature-related:

Document changes

The following sections are updated for this release:

- [“Customer issues fixed in this release” on page 17](#)

Preface

These Release Notes contain the latest information about Localized Client 6.02.40.

Before you begin

These release notes are intended for network managers who are responsible for the Avaya VPN Router. They assume that you have experience with windowing systems or graphical user interfaces (GUIs) and familiarity with network management.

Text conventions

This guide uses the following text conventions:

- | | |
|--------------------------|---|
| angle brackets (< >) | Indicate that you choose the text to enter based on the description inside the brackets. Do not type the brackets when entering the command.
Example: If the command syntax is
<code>ping <ip_address></code> , you enter
<code>ping 192.32.10.12</code> |
| bold Courier text | Indicates command names and options and text that you need to enter.
Example: Use the dinfo command.
Example: Enter show ip {alerts routes} . |

braces ({})	<p>Indicate required elements in syntax descriptions where there is more than one option. You must choose only one of the options. Do not type the braces when entering the command.</p> <p>Example: If the command syntax is <code>show ip {alerts routes}</code>, you must enter either <code>show ip alerts</code> or <code>show ip routes</code>, but not both.</p>
brackets ([])	<p>Indicate optional elements in syntax descriptions. Do not type the brackets when entering the command.</p> <p>Example: If the command syntax is <code>show ip interfaces [-alerts]</code>, you can enter either <code>show ip interfaces</code> or <code>show ip interfaces -alerts</code>.</p>
ellipsis points (...)	<p>Indicate that you repeat the last element of the command as needed.</p> <p>Example: If the command syntax is <code>ethernet/2/1 [<parameter> <value>]...</code>, you enter <code>ethernet/2/1</code> and as many <code>parameter-value</code> pairs as needed.</p>
<i>italic text</i>	<p>Indicates new terms, book titles, and variables in command syntax descriptions. Where a variable is two or more words, the words are connected by an underscore.</p> <p>Example: If the command syntax is <code>show at <valid_route></code>, <code>valid_route</code> is one variable and you substitute one value for it.</p>
plain Courier text	<p>Indicates command syntax and system output, for example, prompts and system messages.</p> <p>Example: <code>Set Trap Monitor Filters</code></p>
separator (>)	<p>Shows menu paths.</p> <p>Example: <code>Protocols > IP</code> identifies the IP command on the Protocols menu.</p>
vertical line ()	<p>Separates choices for command keywords and arguments. Enter only one of the choices. Do not type the vertical line when entering the command.</p> <p>Example: If the command syntax is <code>show ip {alerts routes}</code>, you enter either <code>show ip alerts</code> or <code>show ip routes</code>, but not both.</p>

Related publications

For more information about the Avaya VPN Client, refer to the following publications:

- *Configuring the Contivity VPN Client* (311644-J Rev 00) introduces the client product and provides information about initial setup and configuration.
- *Avaya VPN Router Configuration — Tunnel Guard* (NN46110-307) provides information about configuring and using the Tunnel Guard.

Hard copy technical manuals

You can print selected technical manuals and release notes free, directly from the Internet. Go to www.avaya.com/support, find the product for which you need documentation, then locate the specific category and model or version for your hardware or software product. Use Adobe Reader to open the manuals and release notes, search for the sections you need, and print them on most standard printers. Go to Adobe Systems at www.adobe.com to download a free copy of the Adobe Reader.

Overview

This is a release for the localized version of the Avaya VPN Client. You install this version of the client only if you require this special translated version.

Localised Avaya VPN Client 6.02.40 is an international version of the Avaya VPN Client and provides national language support.

For more information about the client, including a brief explanation of new features and issues or considerations, see *Avaya VPN Client Release Notes — Release 6.02 Localized Client* (314177-D Rev 00).

For detailed documentation about configuring the client, see *Configuring the Contivity VPN Client* (311644-J Rev 00).

Supported platforms

This client release supports the following Microsoft operating systems:

- Windows XP
- Windows 2000

Version 4.91 is the last release that provides support for the Windows 98 and Windows ME operating systems.

Although you can install the client on previous versions of Microsoft operating systems, Avaya provides support only for the Windows operating systems previously listed . The client works with all service packs available for each operating system.

Client software

The client software contains all the files you need to configure and manage the client. This client software is available from the Avaya Support Web site at www.avaya.com/support.

The client software directories are described in the following sections.

Client directory

The client directory contains the files for the client as well as files that are related to the client.

Localized client

This Localized Version of the Avaya VPN Client provides the following:

- German client
- Simplified Chinese client
- French Canadian client
- Spanish client
- Japanese client

The `eeac602dl.exe` file is the localized version of the Avaya VPN Client (IPSec) software.

During the client installation procedure, you are prompted to select a language version to install. The client must be installed on a system that is running a comparable operating system. For example, you must run the Spanish client on a Spanish operating system.

Custom and Entrust subdirectories

The client directory contains the custom sub directory used to customize your client

- `custom`—files used to customize your client
- `entrust`—files used for Entrust certificate-based authentication

These files are not used for Entrust certificates accessed with Microsoft Cryptographic API (CryptoAPI)

For details about customizing clients, see *Avaya VPN Router Configuration — Client* release 6.01 (NN46110-306).

Doc (Documentation) directory

The doc directory contains the client.pdf file, which provides information for configuring the client.

Tools directory

The tools directory contains the file CVCVersion.exe, which returns the version of the installed client.

Restricted product—export license requirement

This product incorporates encryption technology that is highly restricted and can require an export license from the US Department of Commerce, Bureau of Export Administration, prior to international shipment.

A product that incorporates encryption with a key length up to 56 bits can be eligible for international shipment pursuant to a license exception. However, any product that incorporates encryption technology exceeding 56 bits requires an export license from the US Department of Commerce.

Pursuant to such license, the product can be marketed and sold only to a limited class of international users. Any entity, other than Avaya, that wants to export this product must first obtain license approval from the US Department of Commerce.

Further, the user of this product cannot re-export, transfer, or divert the product to any country to which such re-exports are restricted or embargoed under United States export control laws and regulations, or to any national or resident of such restricted or embargoed countries, or provide the product to any military end user or for any military end use, including the design, development, or production of any chemical, nuclear, or biological weapons.

Issues and considerations

The following sections contains customer issues fixed in this release and general considerations for this product.

Avaya VPN Client considerations

You must have admin privileges to install the Avaya VPN Client, and you must copy the client installation files to a local drive.

Network connectivity can be lost for a short time during the client installation, but returns after installation is complete. In some instances, this causes problems with currently running network applications. To avoid problems, exit all programs before starting the installation process.

Customer issues fixed in this release

This section describes reported customer issues that are fixed in this Localized Version 6.02.40.

The following table lists the fixed customer issues.

Table 1 Customer issues fixed in Localized Version 6.02.40

CR	Description
Q01308927	When upgrading to the 6.01.100 Client the Group password is not saved properly. This requires the user to re-enter the group password in order to connect successfully
Q01377196	The Avaya VPN Client Isakmp KeepAlive mechanism may behave inconsistently when NAT Traversal is used on the tunnel.

Table 1 Customer issues fixed in Localized Version 6.02.40

CR	Description
Q01722357	The Avaya VPN Client may attempt to connect to the incorrect IP address if the primary Server in a load balancing environment fails to respond.
Q01738191	While tabbing through the Avaya VPN client GUI page the Passcode field may be bypassed going from the User Name field to the Destination field.
Q01753829	If a network bridge is created with multiple adapters in a pc running Windows XP, the Avaya VPN Client filter driver binding will fail.