

[Release notes are at the end of this document]

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FOR MACINTOSH, LINUX, SOLARIS, AIX AND HP-UX

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*                                                                           *

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This product contains the following:

Contains SSH IPSEC technology (pat. pending). SSH is a registered trademark of SSH Communications Security Ltd. (<http://www.ssh.fi>)

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*                               *
*                               Contivity VPN Client for MacOS 8 & 9           *
*                               *
*                               Release Notes                                   *
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*=====
*                               Compatibilities                               *
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MACINTOSH COMPATIBILITY

- 1) Requires Mac OS 8.6 through 9.2.2.
- 2) Requires Open Transport 2.0.3 or above.
- 3) Currently protects TCP/IP protocols only.

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*                               Installation                                   *
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Please install the Client with extensions off. To turn extensions off, restart your Macintosh and hold the shift key down right after the startup chime.

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*=====
*                               Issues & Information                           *
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Communication problems using the Contivity VPN Client when using PPPoE. PPPoE is sometimes used for Cable and DSL

modems.

- Reducing the MTU (Maximum Transmission Unit) size should improve communications. However, each time the system is restarted, the MTU size must be manually reduced again.

Netlock provides a free utility that will reduce your MTU size. You can download it from:

https://www.apani.com/support/downloads/Netlock_MTU_Reducer.hqx

You may also use a commercial product called IPNetTuner from Sustainable Softworks. (<http://www.sustworks.com>)

Incorrect Menu Selections Using iCab Browser

- As JavaScript is not completely implemented in the iCab web browser, you should disable JavaScript and use the "Go" button to select from menu items on the main login window if you are using iCab to control the Contivity VPN Client. Otherwise, unwanted menu actions may be executed.

Remove Other VPN Products before Installing the Contivity VPN Client

- Please remove any previously installed VPN products before attempting to use the Contivity VPN Client. Otherwise, a conflict may occur, preventing the Contivity VPN Client from operating properly.

Destination Address Format

- When you enter a destination address in the Contivity VPN Client Connection window, you must enter it in dotted decimal format (e.g, 2.3.4.5).
- If desired, you can use machine (DNS) names instead.

Improperly Configured Personal Firewall Products May Block Contivity VPN Client Communications

- If you have a personal firewall product installed on your computer and have problems connecting with the Contivity VPN Client, please verify that your firewall product is configured to allow inbound and outbound UDP port 500, IP Protocol 50, and IP Protocol 51 packets to the Destination Address(es) used in your Contivity VPN Client Connection window. If problems persist, your personal firewall product may be in conflict with the Contivity VPN Client; remove the personal firewall product.

Using the Contivity VPN Client When a Proxy Server is Enabled for the Browser

- The Contivity VPN Client uses a web browser interface. You must configure your web browser to talk directly to the internal Contivity VPN Client, bypassing the proxy.

Changing proxy settings on Mac OS X:

- The proxy settings are changed in the Mac OS System Preferences -> Network panel. See the Mac OS X ReadMe notes for additional information.

Changing proxy settings on other operating systems:

- For Internet Explorer: In the Edit menu, choose Preferences... In the left pane of the Preferences window, click Network->Proxies. In the bottom right, under "List the sites you want to connect to directly...", add the value 127.0.0.1 and click the OK button.
- For Netscape: In the Edit menu, choose Preferences... In the left pane of the Preferences window, click Advanced -> Proxies. Assuming that you are using Manual Proxies, click the Configure... button. In the "No proxy for:" field, add the value 127.0.0.1 and click the OK button. Click OK in the Preferences window.

Traceroute Will Yield Unpredictable Results When Connected

- Traceroute utilities will yield unpredictable and/or erroneous results when you have an established connection with the Contivity VPN Client. This is a normal side effect of tunneled communications with a virtual internal address. Traceroute does not make sense in this context.

Client Will Not Establish Tunnel Without a Valid Default Route

- You must have a valid default route to establish a VPN tunnel using the Contivity VPN Client. The Contivity VPN Client checks for a valid router (gateway), and will not negotiate a tunnel unless a valid default route exists.

Because the client checks for a valid default route, you cannot establish tunnels when the client computer is connected directly to the Contivity Extranet Switch using a crossover Ethernet cable, for example.

If you are using DHCP, you must ensure that the DHCP server provides a valid default route to your client computer.