

Avaya VPN Client Software Release 10.05_150

1. Release Summary

Release Date: December 1st, 2011 Purpose: Software maintenance release to address customer requests and software issues.

2. Important Notes before Upgrading to This Release

When upgrading from 10.05.012 to 10.05_150, users might get an msiexec.exe error message of "*msiexec.exe* has encountered a problem and needs to close." The reason behind the issue is still unknown. However, no problems were found with the installation either. Users can simply click the buttons to dismiss the dialogs and let the installation continue.

3. Platforms Supported

Microsoft Windows 7 (32-bit and 64-bit) Microsoft Windows Vista (32-bit and 64-bit) Microsoft Windows XP (32-bit and 64-bit)

4. Version of Previous Release

Avaya VPN Client (AVC) v10.05_100

5. Compatibility

User may experience Blue Screen of Death (BSOD) during VPN tunneling if McAfee VirusScan v8.8 is installed on the machine. It's due to an issue with McAfee driver mfewfpk.sys. McAfee provided a hot fix in October, 2011 and also embedded it into McAfee VirusScan v8.8 Repost 1. Please either apply the patch or use the v8.8 Repost 1.

The Avaya VPN Client (AVC) must not be installed on the same client machine in which either the Avaya VPN Gateway (AVG) NetDirect Installable Client (NDIC) or NetDirect portable client (ActiveX or Javabased) is installed, or vice-versa. Doing so may result in unexpected client behaviors. The AVC client may report "Failed to Activate the VPN Adapter". Ensure that conflicting clients are uninstalled prior to installation of either AVC or NDIC/NetDirect.

6. Changes in This Release

Problems Resolved in This Release

wi00938485	Splittun Disabled/Enable_Inverse Failure on Windows7
wi00924999	If users connect AVC to AVG from behind a non-IPsec-aware NAT box, they might
	experience intermittent banner retrieval failure or disconnection.



wi00947500	Sometimes the upload speed is low.
wi00887226	In rare occasions network applications might be impacted because of dropped packets.
wi00924795	Custom taskbar icons have wrong file names.

7. New Outstanding Issues

None

8. New Known Limitations

wi00952117	Windows XP operating systems may erroneously assign IP address 0.0.0.0 to the VPN Adapter which may cause incompatibilities with client software.

For other known issues, please refer to the product release notes and technical documentation available from the Avaya Technical Support web site at: <u>http://www.avaya.com/support</u>

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