Avaya VPN Client
Software Release 10.05_100

1. Release Summary

Release Date: September 1st, 2011
Purpose: Software maintenance release to address customer requests and software issues.

2. Important Notes before Upgrading to This Release

When upgrading from 10.05.012 to 10.05_100, users might get an msiexec.exe error message of "*msiexec.exe has encountered a problem and needs to close.*" The reason behind the issue is still unknown. However, no problems were found with the installation either. Users can simply click the buttons to dismiss the dialogs and let the installation continue.

3. Platforms Supported

Microsoft Windows 7 (32-bit and 64-bit)
Microsoft Windows Vista (32-bit and 64-bit)
Microsoft Windows XP (32-bit and 64-bit)

4. Version of Previous Release

Avaya VPN Client (AVC) v10.05_012

5. Compatibility

User may experience Blue Screen of Death (BSOD) during VPN tunneling if McAfee VirusScan v8.8 is installed on the machine. It's due to an issue with McAfee driver mfewfpk.sys. McAfee is going to provide a hot fix in October, 2011 and also embed it into McAfee VirusScan v8.8 Repost 1. Please either apply the patch or use the v8.8 Repost 1.

6. Changes in This Release

What's New

Integrated smart card PIN prompt (wi00565664)

When users use smart cards, normally the smart card reader applications and the operating system handle the context setup, i.e. they pop up PIN prompt and PIN verification. However, with the introduction of Windows 7/Vista's "Session 0 isolation", this mechanism does work for some smart cards any longer. Their PIN prompts get blocked by "Session 0 isolation" when the calling applications run as services.

In this release, we take care of the smart card context setup within our client in a way that is compatible with the OS that users can continue using smart card based authentication smoothly as before.

Problems Resolved in This Release

wi00889552	**On Windows 7, when AVC establishes a SSL VPN tunnel, it identifies its local OS to Avaya VPN Gateway (AVG) as Vista.**
wi00888226	**Certificates not available for selection if there are certificates installed on the PC that do not have a Subject field**
wi00896822	**Occasionally the upgrade install on Windows XP 64-bit doesn't install the driver properly.**

7. New Outstanding Issues

None

8. New Known Limitations

wi00924999	If users connect AVC to AVG from behind a non-IPsec-aware NAT box, they might experience intermittent banner retrieval failure or disconnection. To work around the issue, IT Administrator can set the NAT Detect Timeout on AVG to a value between 6 to 15 seconds. A fix for the issue will be provided in future release of AVC.

For other known issues, please refer to the product release notes and technical documentation available from the Avaya Technical Support web site at: http://www.avaya.com/support

Appendix: OpenSSL License

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