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# EasyInstall Tool Release Notes

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# **EasyInstall Tool Release Notes**

#### Introduction

These release notes describe the supported platforms and known anomalies of the EasyInstall Tool\* version 1.0.1.0. Read these notes before you install or use the software.

**Note:** The EasyInstall Tool (EIT) includes the Jakarta Commons Net library (v1.2.2, 1.0 for file upload), which is distributed under the terms of the Apache License 2.0.

#### How to get help

This section explains how to get help for Nortel\* products and services.

# Getting help from the Nortel web site

The best way to get technical support for Nortel products is from the Nortel Technical Support web site:

#### www.nortel.com/support

This site provides quick access to software, documentation, bulletins, and tools to address issues with Nortel products. From this site, you can:

- download software, documentation, and product bulletins
- search the Technical Support Web site and the Nortel Knowledge Base for answers to technical issues
- sign up for automatic notification of new software and documentation for Nortel equipment
- open and manage technical support cases

#### Getting help over the phone from a Nortel Solutions Center

If you do not find the information you require on the Nortel Technical Support web site, and you have a Nortel support contract, you can also get help over the phone from a Nortel Solutions Center.

In North America, call 1-800-4NORTEL (1-800-466-7835).

Outside North America, go to the following web site to obtain the phone number for your region:

#### www.nortel.com/callus

# Getting help from a specialist by using an Express Routing Code

To access some Nortel Technical Solutions Centers, you can use an Express Routing Code (ERC) to guickly route your call to a specialist in your Nortel product or service. To locate the ERC for your product or service, go to:

#### www.nortel.com/erc

#### Getting help through a Nortel distributor or reseller

If you purchased a service contract for your Nortel product from a distributor or authorized reseller, contact the technical support staff for that distributor or reseller.

# Supported platforms

# Nortel Contivity hardware and software requirements

The Nortel Contivity\* hardware and software requirements for EIT are:

- New Contivity Device set with factory defaults
- Either Contivity 200 Series with software code 2.1, 2.2 or 2.5. Either Contivity 1000 Series with software code 4.9 or greater

### EIT Management/Deployment Server required platform Windows 2000\*

#### **EIT Deployment Proxy Client required platform**

Windows 2000\*, Windows NT 4.0\*, Windows XP Professional\* and Windows XP Home\*

#### **Java Plugin requirements**

When installing the EasyInstall Tool, use Java Plugin 1.4.2\_05 on the PC used for the Management Console and on the PC used for the Deployment Client.

# New features for the EasyInstall Tool

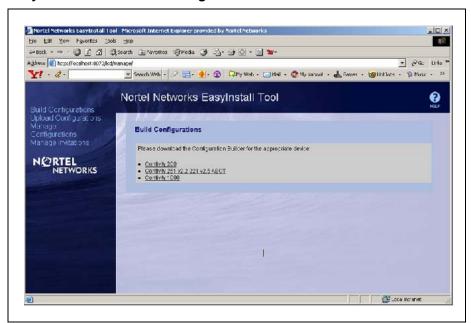
#### **ABOT** tunnel configuration

You can use the EasyInstall Tool to configure an Asymmetric Branch Office Tunnel (ABOT) for the Contivity 221 release 2.5 and Contivity 251 release 2.2 devices. You can access this feature through the EasyInstall Tool graphical user interface (GUI). To configure an ABOT:

#### Step **Action**

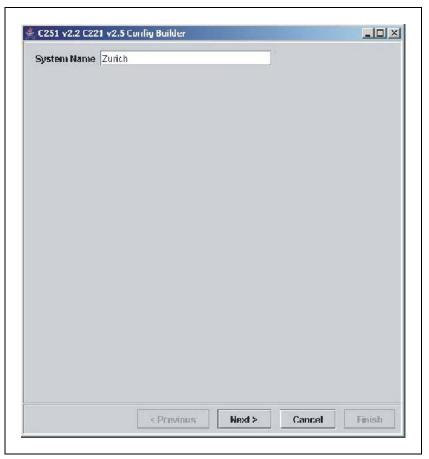
1 Open the Nortel Networks EasyInstall Tool GUI. See Figure 1 "EasyInstall link to ABOT configuration" (page 9).

EasyInstall link to ABOT configuration



2 Click Contivity 251 v2.2 221 v2.5 ABOT. A dialog box appears, which asks you to enter the system name. See Figure 2 "System Name dialog box" (page 10).

Figure 2 System Name dialog box



3 Enter the system name, and then click **Next**. The **C251 v2.2 C221 v2.5 Config Builder** dialog box appears.

👙 C251 v2.2 C221 v2.5 Config Builder \_ | X Address Mapping Type One to One Remote Secure Gateway IP Address 123.45.67.89 Initiator ID | chocolate Text Pre-share Key \*\*\*\*\*\*\* Text Pre-share Key Confirm Negotiation Mode | Aggressive ▼ Private Starting IP Address | 10.1.0.0 Private Ending IP Address Virtual Starting IP Address | 14.0.0.0 Virtual Ending IP Address Local Address Type Range Address Local Starting IP Address Local Ending IP Address / Subnet Mask Remote Address Type | Subnet Address \* Remote Starting IP Address 10.10.0.0 Remote Ending IP Address / Subnet Mask 255,255,0.0 Connection Name | ZurichToMiami < Previous Next > Cancel **Finish** 

Figure 3 C251 v2.2 C221 v2.5 Config Builder

Configure the ABOT fields as required, and then click Finish.

·End—

# **Known anomalies in the EasyInstall Tool** Contivity 251 cannot be remotely managed

Remote management of a Contivity 251 device is not possible immediately following an EIT deployment. The Contivity 251 device is remotely manageable 5 minutes after the deployment PC has been rebooted, powered off, or disconnected. (Q01349923)

# Help button does not display help

When you click the Help button on the management console, help information is not displayed. The help screen displays About information, such as build and version numbers. Help is not incorporated in the EasyInstall tool 1.0.1.0 release. (Q00991466)

# Java processes left running

If you use Deploy several times on a PC connected to the private side of a CES, javaw.exe processes may still run, even though they should not. If deploy processes continue to run on your PC after successful deployment, shut down or reboot the PC. You can double-check connectivity to the central office if you choose to reboot rather than shut down. (Q01004658)

# Many-to-One tunnels

If you choose a Many-to-One tunnel type, EIT deployment does not properly configure the Contivity 221 or 251 device to support remote device management. Specify another tunnel type (None, One-to-One, or Many One-to-One) to configure a Contivity 221 or 251 device to support remote management.

If a Many-to-One tunnel is required, then a workaround is to deploy the device using another tunnel type. After deployment, remotely manage the Contivity 221 or 251 device. Define NAT port forwarding to the Contivity 221 or 251 LAN IP address, and change the tunnel type to Many-to-One. (Q01343236)

### No way to change login ID and password

The EIT does not provide a means of changing the default login ID and password (admin, setup) during the managing configurations session. If you must change the login ID and password, contact Nortel Technical Support. (Q01005045)

#### Status stays at IN PROGRESS even when done

When an EIT configuration of a Contivity 221 or 251 device is started, the status shows IN\_PROGRESS. After the configuration is complete, the status does not change to indicate a completed operation. (Q01349898)

### User needs a way to change port

The EIT does not provide a means of changing the port to access Manage or Deploy. If you must change the port, contact Nortel Technical Support. (Q01006040)

### CCM

# EasyInstall Tool Release Notes

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