



# VPN Router Multi-Element Manager

## Installer Patch V2.2.0.1\_124

*Formerly known as Contivity Configuration Manager*

### **1. Release Summary**

Release Date: November 18, 2005

Purpose: Installer Patch to address customer-found issue where CCM v2.2 Release does not successfully install on a Microsoft Windows Server 2003 system.

### **2. Important Notes Before Installing this Patch**

This Installer is a Patch Build (v2.2.0.1) for the CCM 2.2 Release to address the issue where InstallAnywhere would not allow a successful installation of the CCM 2.2 Release on Microsoft Windows 2003.

### **3. Platforms Supported**

Nortel CCM Installer Patch v2.2.0.1\_124 for the CCM v2.2 Release is intended for use on the following Microsoft platforms:

Windows Server 2003

### **4. Notes for Installing CCM**

For details on how to install the Nortel CCM v2.2 Release see the *Installing Contivity Configuration Manager* (part no. 314789-E Rev 00), the *Contivity Configuration Manager System v2.2 Release Notes* (part no. 314793-E Rev 00) and *Contivity Configuration Manager Driver v2.2 Release Notes* (part no. 315768-D Rev 00). Release notes are available at <http://www.nortel.com/support>;

Click the "Browsing product support" tab, "Product Finder", and under "Using Easy as 1-2-3":

- 1) Select "VPN Private Networking (VPN)" from Product Categories under "Security & VPN" section,
- 2) Select "VPN Router Multi-Element Manager" from choose a product,
- 3) Select Documentation from get the content and click Go.

The default configuration of Windows 2003 Server systems is to have the firewall prevent CCM Server from accepting connections from CCM Clients or Browsers that are located on other machines. For CCM Server to work properly on a Windows 2003 Server system, you must modify the firewall to allow incoming network connections.

The following steps were used to enable communications with CCM Server on a Windows 2003 Server system as of this writing:

1. Start > Control Panel > Windows Firewall
2. Select the Exception tab

To allow Client connections to CCM Server:

3. Add Port
4. For Name, specify something like "CCM Server Client Port"
5. For Port, specify 9193

6. Select TCP
7. OK to save.

To allow HTTP or Browser connections to CCM Server:

8. Add Port
  9. For Name, specify something like "CCM Server HTTP port"
  10. For Port, specify 80
  11. Select TCP
  12. OK to save
13. Exit the Windows Firewall by pressing the OK key

## **5. Version of Previous Release**

N/A

## **6. Compatibility**

This Patch is compatible with all supported versions listed in the Nortel CCM v2.2 Release Notes.

## **7. Changes in This Release**

### **New Features in This Release**

None

### **Old Features Removed From This Release**

None

### **Problems Resolved in This Release**

Nortel CCM Client/Server Patch Installer version 2.2.0.1\_124 for Windows 2003 resolves the following issue:

Q01087846 – CCM2.2 support request for W2K3 Server

## **8. Outstanding Issues**

None

## **9. Known Limitations**

This patch installer is intended for use on Microsoft Windows Server 2003 systems.

## **10. Documentation Corrections**

None

---

Copyright © 2005 Nortel Networks Limited - All Rights Reserved. Nortel, Nortel Networks, the Nortel logo, the Globemark, and Contivity are trademarks of Nortel Networks Limited.

The information in this document is subject to change without notice. The statements, configurations, technical data, and recommendations in this document are believed to be accurate and reliable, but are presented without express or implied warranty. Users must take full responsibility for their applications of any products specified in this document. The information in this document is proprietary to Nortel.

To access more technical documentation, search our knowledge base, or open a service request online, please visit Nortel Technical Support on the web at: <http://www.nortel.com/support>.

For known issues, please refer to the product release notes and technical documentation available from the Nortel Technical Support web site at: <http://www.nortel.com/support>.