



VPN Router Multi-Element Manager

Installer Patch V2.2.1.1_260

Formerly known as Contivity Configuration Manager

1. Release Summary

Release Date: November 18, 2005

Purpose: Installer Patch to address issue where CCM v2.2.1 Release does not successfully install on a Microsoft Windows Server 2003 system.

2. Important Notes Before Installing this Patch

This Installer is a Patch Build (v2.2.1.1) for the CCM 2.2.1 Release to address the issue where InstallAnywhere would not allow a successful installation of the CCM 2.2.1 Release on Microsoft Windows 2003.

3. Platforms Supported

Nortel CCM Installer Patch v2.2.1.1_260 for the CCM v2.2.1 Release is intended for use on the following Microsoft platforms:

Windows Server 2003

4. Notes for Installing CCM

For details on how to install the Nortel CCM v2.2.1 Release see the *Installing CCM 2.2.1* (part no. 318218-B) and the *Contivity Configuration Manager v2.2.1 Release Notes* (part no. 315768-E). These documents are available at <http://www.nortel.com/support>;

Click the "Browse product support" tab, "Product Finder", and under "Using Easy as 1-2-3":

- 1) Select "VPN Private Networking (VPN)" from Product Categories under "Security & VPN" section,
- 2) Select "VPN Router Multi-Element Manager" from choose a product,
- 3) Select Documentation from get the content and click Go.

The default configuration of Windows 2003 Server systems is to have the firewall prevent CCM Server from accepting connections from CCM Clients or Browsers that are located on other machines. For CCM Server to work properly on a Windows 2003 Server system, you must modify the firewall to allow incoming network connections.

The following steps were used to enable communications with CCM Server on a Windows 2003 Server system as of this writing:

1. Start > Control Panel > Windows Firewall
2. Select the Exception tab

To allow Client connections to CCM Server:

3. Add Port
4. For Name, specify something like "CCM Server Client Port"
5. For Port, specify 9193
6. Select TCP

7. OK to save.

To allow HTTP or Browser connections to CCM Server:

8. Add Port
9. For Name, specify something like "CCM Server HTTP port"
10. For Port, specify 80
11. Select TCP
12. OK to save

13. Exit the Windows Firewall by pressing the OK key

5. Version of Previous Release

N/A

6. Compatibility

This Patch is compatible with all supported versions listed in the Nortel CCM v2.2.1 Release Notes.

7. Changes in This Release

New Features in This Release

None

Old Features Removed From This Release

None

Problems Resolved in This Release

Nortel CCM Client/Server Patch Installer version 2.2.1.1_260 for Windows 2003 resolves the following issue:

Q01087846 – CCM2.2 support request for W2K3 Server

NOTE: This was also found to be an issue with the CCM2.2.1 Release Installer

8. Outstanding Issues

None

9. Known Limitations

This patch installer is intended for use on Microsoft Windows Server 2003 systems.

10. Documentation Corrections

None

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To access more technical documentation, search our knowledge base, or open a service request online, please visit Nortel Technical Support on the web at: <http://www.nortel.com/support>.

For known issues, please refer to the product release notes and technical documentation available from the Nortel Technical Support web site at: <http://www.nortel.com/support>.