



Nortel VPN Tunnel Guard

Software Patch 4.5.0.0_009

1. Patch Summary

Patch Date: May 28, 2008
Purpose: Software Patch to address customer found software issues.

2. Important Notes Before Upgrading to This Patch

It is recommended that this version of the Tunnel Guard agent be used with the following:

Nortel VPN Router V7_05.350

Product Link : <http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=12325>

Nortel VPN Client V7.01.280

Product Link : <http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=10621>

Nortel VPN Gateway 7.0.1

Product Link: <http://support.nortel.com/go/main.jsp?cscat=SWDETAIL&id=645959&poid=15081>

Nortel Secure Network Access 1.6.1

Product Link: <https://support.nortel.com/go/main.jsp?cscat=SWDETAIL&id=626071&poid=15661>

TunnelGuard Product Link: <http://support.nortel.com/go/main.jsp?cscat=OVERVIEW&poid=12442>

3. Platforms Supported

Windows 2000

Windows XP

Windows Vista

4. Version of Previous Release

V4.5.0.0

5. Compatibility

6. Changes in This Release

TunnelGuard 4.5 combines the “Pre-Defined Rules”, introduced in TG 4.0, with the SingleSignOn feature, introduced in TunnelGuardG 3.5. Customers who need to combine NSNA 1.6.1 and NVG 7.0 functionality should use this release of TunnelGuard.

This product is supported when used with NVG, NSNA, and NVR.

New Features in This Release

None

Old Features Removed From This Release

None

Problems Resolved in this Release

Nortel VPN Tunnel Guard version 4.5.0.0_009 resolves the following issues:

Q01865003-

After installing tunnel guard agent (4.5.0.0_007) it may take several minutes to get the remote desktop (RDP) login on the machine where the tunnel guard agent is installed.

Q01811818 –

A windows XP client running TG SYSTEM AGENT with SINGLE SIGN ON may get bounced back to "RED / restricted VLAN" as a result of reaching Heartbeat retry count.

7. Outstanding Issues

None

8. Known Limitations

None

9. Documentation Corrections

None

For other known issues, please refer to the product release notes and technical documentation available from the Nortel Technical Support web site at: <http://www.nortel.com/support> .

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