



3641/3645/6120/6140 IP Wireless Handset – “Universal” Models

As of January 2013, Avaya is offering “Universal” models of the 3641/3645/6120/6140 IP Wireless Handsets.

- The 3641 IP Wireless Handset and the 6120 IP Wireless Handset share the same visual appearance. These hardware models can be identified by a black bezel around the display, red “Avaya” lettering above the display, and no model numbers on the bezel. The label inside the battery compartment shows the order code to differentiate between the two models.
- The 3645 IP Wireless Handset and the 6140 IP Wireless Handset share the same visual appearance. These hardware models can be identified by a black bezel around the display, red “Avaya” lettering above the display, and no model numbers on the bezel. The label inside the battery compartment shows the order code to differentiate between the two models.
- The 3641/3645 IP Wireless Handsets are pre-loaded with H.323 software for operation on Communication Manager and IP Office.
- The 6120/6140 IP Wireless Handsets are pre-loaded with UNISTim software for operation on Communication Server 1000, Business Communication Manager, and Communication Server 2100.
- All models can load either H.323 or UNISTim or SIP software.



**3641/6120 IP Wireless Telephone
 (“Universal” hardware from Jan 2013)**



**3645/6140 IP Wireless Telephone
 (“Universal” hardware from Jan 2013)**

Order Codes

There are no changes to the order codes. The new “Universal” models were phased into production and will replace the older models as stock is depleted.

Model	Order Code
Avaya 3641 IP Wireless Handset	700430408
Avaya 3645 IP Wireless Handset	700430416
Avaya 6120 IP Wireless Handset	NTTQ4020E6
Avaya 6140 IP Wireless Handset	NTTQ4021E6

Software

All software is available for download from <http://support.avaya.com/> under “IP Wireless Phones”. There is a minimum software version (noted below) that is required for the “Universal” hardware. **Attempts to download a “Universal” model to less than this minimum version will be rejected.**

Software	System Compatibility	Minimum version
H.323	Avaya IP Office Avaya Communication Manager	117.057
UNISTim	Avaya Business Communications Manager Avaya Communication Server 1000 Avaya Communications Server 2100	115.027
SIP	Avaya Communication Manager with Avaya Aura® Session Manager	133.009

Conversion between H.323 and UNISTim

Refer to either the Handset Administration Tool (HAT) Administration Guide or the installation documentation for the associated system for information on upgrading software.

A 3641/3645 IP Wireless Handset which is loaded with UNISTim software will appear to the associated call server as a 6120/6140 IP Wireless Handset. The existing 6120/6140 User Guides and installation/administration documentation can subsequently be followed.

A 6120/6140 IP Wireless Handset which is loaded with H.323 software will appear to the associated call server as a 3641/3645 IP Wireless Handset. The existing 3641/3645 User Guides and installation/administration documentation can subsequently be followed.

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