



# Extreme Intuitive Insights Release Notes

Version 3.5.0

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# General Release Information

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## Release Date

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March 2024

## Hardware platforms supported

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- Android8-based Zebra Technologies devices:
  - TC51, TC51-HC, TC56, TC70x, TC75x, VC80x, MC3300, MC3300R
- Android10 and 11-based Zebra Technologies devices:
  - TC26, PS20, TC52, TC52-HC, TC57, TC72, TC77, TC8300, VC8300, WT6300, CC600, CC6000, EC30, ET51, ET56, L10A, MC3300x, MC3300xR, MC9300

## Minimum software required

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- For Android8-based Zebra devices: LifeGuard 08; LifeGuard 23 recommended
- For Android10-based Zebra devices: LifeGuard 79; LifeGuard 106 recommended



### Note

Be sure to always be on the latest version available on the Zebra [support web site](#).

## ExtremeCloud IQ Information

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Extreme Intuitive Insights application is currently available only on a four Remote Data Center (RDC) located in Europe and US. Contact your sales representative for more details.



### Note

To receive events from Zebra Wireless Insights API, the device needs to have a valid *Zebra Edge Insight standard perpetual license* installed, as well as staged to enable Zebra Wireless Insights API. Contact your Zebra sales representative to order a license. You also need to link the **Extreme Licensing** portal using the **License Manager** application, as well as assign the correct **Role/Application** to the user with the **User Manager** application. See the *Extreme Intuitive Insights Getting Started Guide* for more information.

## Android Agent Information

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Update the Android agent to the latest version available on the [Extreme Support page](#).



# New Features

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This release introduces the following features:

**Table 1: New Features**

ID	Description
EII-381	Some devices became offline while not in use. Zebra devices entered a doze mode when not in use. With this fix, the device enters a battery-saving sleep mode, but it wakes up to send data to the cloud.
EII-706	Location must be synced from ExtremeCloud IQ. Extreme Intuitive Insights v3.5 offers synchronization for all locations from ExtremeCloud IQ to Extreme Intuitive Insights. Synchronization is one way only – from ExtremeCloud IQ to Extreme Intuitive Insights. It is still possible to create a location in Extreme Intuitive Insights, but that location will not appear in ExtremeCloud IQ.



# Software Fixes

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This release introduces the following software fixes:

**Table 2: Software Fixes**

ID	Description
CFD-10788	Addressed an issue where the API swagger was not available on production Regional Data Centers (RDC). The API is available on all production RDCs now.

## Known Issues

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ID	Description
EII-361	WLAN638/669 code must be processed. Beginning with some Zebra software releases of Android 10 and Android 11 (August 2023 and later), the active analysis data is split between two different WLAN codes. Therefore, Extreme Intuitive Insights is not able to correctly decode and represent the results of the Active Voice Analysis.